

WELCOMING PEOPLE FROM AROUND THE WORLD

People come to Canada for a variety of reasons: to visit, to work or to live. Citizenship and Immigration Canada (CIC) is a key department in welcoming people to our country. Whether the purpose of your visit is business or pleasure, it is likely that a CIC employee will be involved to help you through the process. And if you are immigrating to Canada, there are many settlement services available for newcomers to help with their immediate needs. Newcomers can benefit not only from the services that CIC-funded organizations provide, but also from the contributions that all Canadians make in welcoming immigrants and refugees and helping them adjust to life in Canada.

Your story is one of many that become part of our Canadian story. People come to Canada to make a positive contribution toward our economic prosperity and to our bilingual and multicultural society. And when they decide to become citizens, CIC can help explain the rights and responsibilities that come along with citizenship.

THE ACTIVE SUPPORT OF OUR MANY PARTNERS

CIC works with the federal departments and agencies responsible for border security, law enforcement, intelligence, refugee claims, labour market access and Canadians abroad. The Government of Canada, the provinces and the territories share jurisdiction on immigration and provide many of the health and social services that help newcomers settle in Canada. Municipal governments, business and non-governmental organizations are also active participants in helping immigrants adapt to life in Canada.

OUR COMMITMENT TO SAFETY, SECURITY AND PUBLIC HEALTH

While Canada welcomes many newcomers every year, security and public health are always top-of-mind issues. All who apply for permanent residence are subject to a rigorous screening process to prevent individuals who pose a risk to Canada's security and public health from entering the country. Applicants for temporary resident visas can be subject to stringent security and medical checks as well.

When they are ready to apply for Canadian citizenship, newcomers undergo background checks to determine if they are eligible.

IMPROVING SERVICES

Hundreds of thousands of people apply to come to Canada every year. CIC services are available for them online through the user-friendly CIC website. Services are also available through our Call Centre, which answers almost 180,000 calls a month.

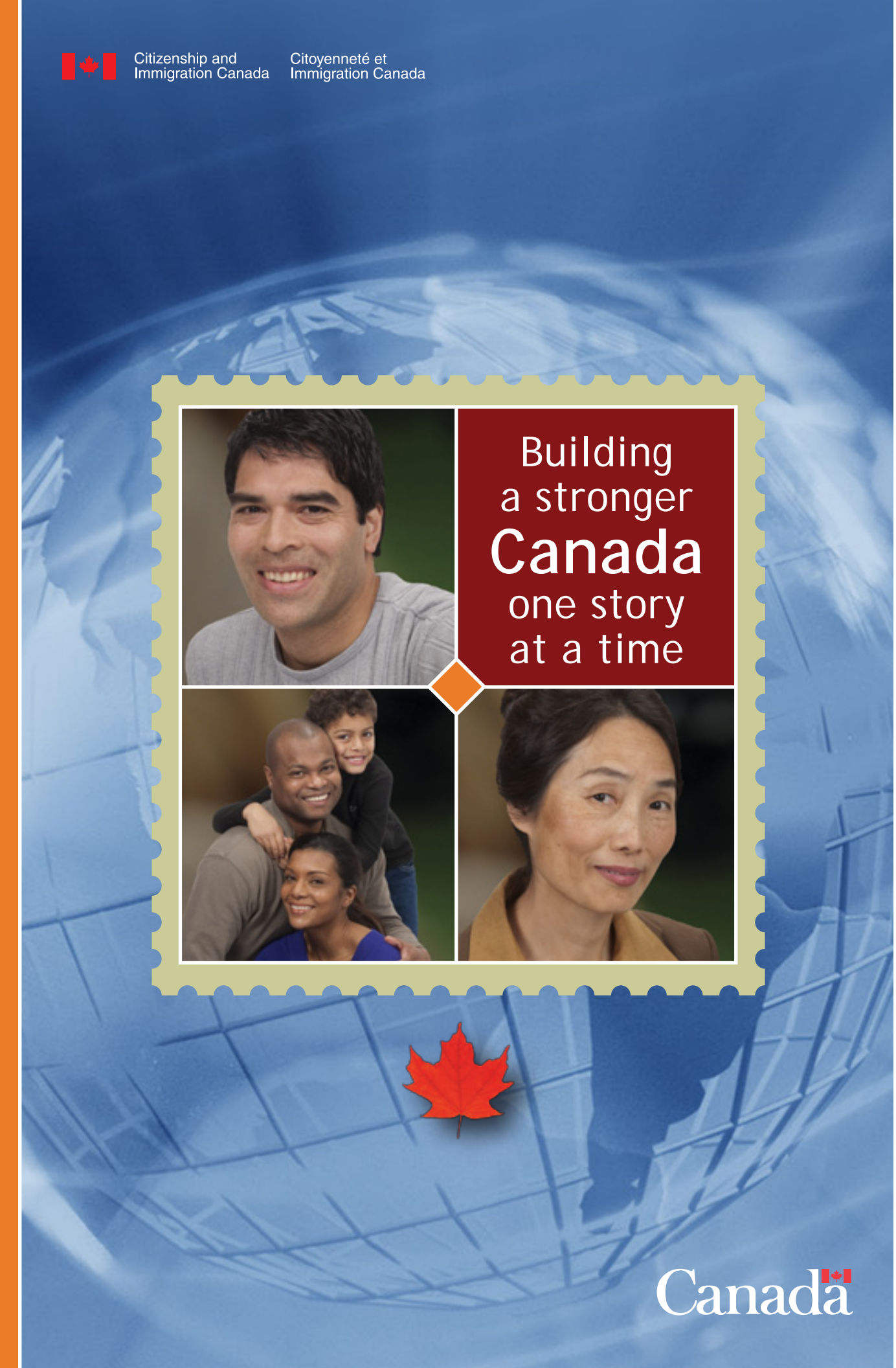
CONTACT US

You can always find us at www.cic.gc.ca. The CIC Call Centre can answer your questions about citizenship and immigration in Canada.

Dial 1-888-242-2100 (toll-free, and in Canada only). If you are anywhere outside of Canada, please contact the Canadian visa office responsible for your region. If you are a Canadian citizen and you need proof of citizenship (i.e., a citizenship certificate), please contact the Canadian embassy, high commission or consulate responsible for your region.

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Over 5,000 employees across the globe manage one of the world's largest, most successful immigration programs on behalf of all Canadians. Citizenship and Immigration Canada (CIC) makes thousands of decisions every working day as to who can or cannot come to Canada, and who can stay as part of the Canadian family. Once newcomers arrive here, welcoming them is a community effort.

Here are some examples of the work we do and the people we help every day. For more information about CIC's full range of programs and services, please visit www.cic.gc.ca.

A DAY IN THE LIFE OF ... CITIZENSHIP AND IMMIGRATION CANADA

MISSISSAUGA

Luz Marina, from our Mississauga office, reviews applications like Mario's to sponsor his wife and two children. People who are part of the family class of immigrants are sponsored by Canadians or permanent residents. *The family class includes spouses, common-law partners, dependent children, parents and grandparents, and certain other relatives.*

LUZ MARINA



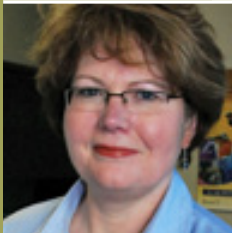
PAULA



VANCOUVER

Paula helped Carolina find an English-language class at a CIC-funded welcome centre for newcomers to Canada. *CIC funds organizations to provide language training to newcomers and helps them prepare for employment.*

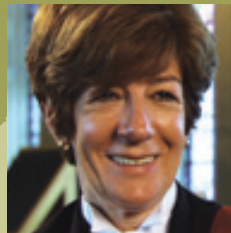
CORINNE



OTTAWA

Corinne hired Madut for the Young Newcomers Internship Program at CIC. Madut came to Canada through the World University Service of Canada's Student Refugee Program and accepted the CIC internship once he finished his university degree. He is now a permanent employee of the Department. *The Young Newcomers Internship Program is an eight-month internship program that provides valuable Canadian work experience to newcomers. The successful program is now expanding to other departments and agencies in the Government of Canada.*

SUZANNE



KINGSTON

Suzanne, a citizenship judge, presented Caesar with his citizenship certificate. The ceremony was an important milestone in Caesar's journey to become a Canadian. *Eighty-five percent of eligible immigrants acquire Canadian citizenship. Every year, approximately 170,000 people become new Canadians at almost 3,000 citizenship ceremonies across Canada.*

GARY



SOUTH PACIFIC

Gary guided Arturo through the process of applying from the Philippines to work as a welder in Alberta. The Province of Alberta nominated Arturo through the Provincial Nominee Program. *Provinces and territories can nominate people who have the skills to meet their economic and labour market needs.*

LAURIE



BURMA

Laurie works for a settlement organization funded by CIC in Moose Jaw, Saskatchewan. She helped Hay and his family settle in Canada. A CIC visa officer at a Karen refugee camp in Thailand selected them to come to Canada under the Government-Assisted Refugee Program. *Canada is recognized around the world for its leadership in resettling refugees and providing refuge to people seeking asylum. On average, Canada welcomes 20,000 to 30,000 refugees every year.*

HEIDI



TURKEY

Heidi coordinates the program that helps international students like Haluk apply to remain in Canada permanently, after their studies are completed. Haluk had applied for a temporary admission from his native Turkey to complete a degree at the University of Ottawa. *Some 70,000 people come to Canada to study every year. Students may want to stay in Canada. They can apply to become permanent residents under the Canadian Experience Class.*

SYLVIE



HALIFAX

Sylvie recognized Ada at the "Mathieu Da Costa Challenge" award ceremony in Halifax. *CIC's Multiculturalism Program works with newcomers and established Canadians to build an integrated, socially cohesive society by fostering intercultural understanding, civic memory and pride, and respect for core democratic values, and by promoting equal opportunity for all Canadians.*

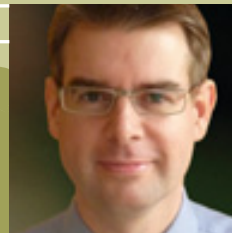
TOM



UKRAINE

Tom processes requests in the Ukraine mission in Kiev from people like Slava, who wanted to work as an ironworker in Alberta's oil patch. *Canada accepts temporary foreign workers to address short-term labour market shortages. Workers who may want to stay in Canada can apply to become permanent residents under the Canadian Experience Class.*

CRAIG



SOUTH AMERICA

Craig approved the application submitted by Luis and his family that allowed them to get their permanent resident visas at CIC's immigration office in Venezuela. Luis is a fully trained geophysicist. *More than half of Canada's immigrants are admitted because they are likely to make an economic contribution to Canada.*

KUEKI



GHANA

Kueki received Elizabeth's application for a visitor visa so that she could attend her nephew's wedding. Her nephew was born in Canada and this will be the first time she will meet him. *All visitors to Canada require a visa except where an exemption for certain countries has been granted.*

MARIO



CAROLINA



ARTURO



MADUT



ADA



HALUK



CAESAR



LUIS



HAY



SLAVA



ELIZABETH

