

The Company's Consultation Program

As part of the Board's application process, a company proposing a pipeline or power line must meet the requirements of the *National Energy Board Act*, the *Canadian Environment Assessment Act* and other regulatory requirements.

For most projects, the company is also required to conduct a consultation program to communicate with all individuals, groups and agencies that may be affected by the project. The company should involve those who are potentially affected early in the planning and design phases of the project, and respond to concerns or input. Interested groups and individuals should become involved in the public consultation process as early as possible to raise their concerns.

The company's consultation program should continue throughout the planning and design phases of the project and - if the project is approved - during construction, operation and abandonment. The company is also expected to develop plans for ongoing communication during operation of the project. The Board expects the company to respond to any issues or complaints it might receive through the life of the project.

Dispute Resolution

We encourage you to work with the company to address any concerns. However, if you need dispute resolution assistance, the Board offers Appropriate Dispute Resolution services. This process could take the form of a meeting between you and the company, and may be facilitated by a neutral third party from inside or outside the Board. If you require such assistance, please contact us.

Toll Free 1-800-899-1265



For Further Information:

The NEB publication ***Pipeline Regulation in Canada: A Guide for Landowners and the Public*** may be useful as it describes the lifecycle of a pipeline, and the rights of landowners and the public. It discusses regulatory processes administered by the Board, including how concerns about projects can be addressed. The publication titled ***The Public Hearing Process*** describes the Board's public hearing process and how you can become involved.

For copies of NEB publications, contact us:

- Online www.neb-one.gc.ca
- Email publications@neb-one.gc.ca
- Toll free 1-800-899-1265
- Write us or visit our library at:
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A Proposed Pipeline or Power Line Project: What You Need to Know
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A Proposed Pipeline or Power Line Project

What You Need to Know





The Role of the National Energy Board

The National Energy Board is an independent federal regulator established in 1959 to promote safety and security, environmental protection, and economic efficiency in the Canadian public interest within the mandate set by Parliament for the regulation of pipelines, energy development and trade. It reports to Parliament through the Minister of Natural Resources.

Before a company can develop a pipeline or power line, it must apply to the National Energy Board and receive its approval. The Board examines whether the project is in the public interest, and then decides whether it should be approved.

For some proposed projects, the Board holds public hearings. It decides whether a hearing is needed based on the nature of the project, its potential effects, and the level of public concern. Generally, hearings are not required for projects less than 40 kilometres in length, or for additions to existing systems.

Hearings are open to the public and anybody can attend as an observer. If you have concerns or views about a project, you are encouraged to participate by providing comments or becoming an intervenor. To become an intervenor, you must apply to the Board for intervenor status. Application forms for intervenor status are on the NEB website under Public Participation > Templates for Public Participation. Intervenors can be landowners, area residents, government agencies, Aboriginal groups, companies, or other interested individuals or groups.

Participant funding may be available for eligible recipients wanting to participate in NEB oral hearings related to facility applications. For more information on eligibility criteria under the Participant Funding Program, visit our website and click on Public Participation.

Becoming Involved and Staying Informed

You may be aware that a company is proposing to construct a pipeline or power line in your area that will be regulated by the National Energy Board (NEB or the Board). The Board encourages regulated companies to communicate with and involve the public when planning and developing projects.

This brochure describes:

- The role of the National Energy Board,
- Board requirements regarding the company's consultation program,
- The Board's dispute resolution process, and
- How to obtain further information.

