

2010-2011

# **Annual Report To Parliament**

Privacy Act



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#### Privacy Act

# **Annual Report to Parliament**

#### **INTRODUCTION**

The *Privacy Act* (R.S.C. 1985, c. P-21) came into force on July 1, 1983. The *Act* governs how the federal government may collect personal information, restricts the use and disclosure of this information, and gives individuals a right to review and correct their personal information. Section 72 requires every head of a federal government institution to submit a report to Parliament on the administration of the *Act* within their institution during the fiscal year.

This report is submitted in accordance with section 72 of the *Act*. It presents an overview of activities related to the *Privacy Act* carried out within Environment Canada during the reporting period April 1, 2010 to March 31, 2011.

The Department of the Environment was established by the *Government Reorganization Act* (1970-71-72, c. 42) on June 10, 1971. The Department, also known as Environment Canada (EC), has as its primary duties renewable resources management and the protection of Canada's air, water and land resources.

The primary objective of the Department of the Environment is to preserve and enhance the quality of the environment for the benefit of present and future generations of Canadians. Departmental programs are designed to promote the establishment or adoption of objectives and standards relating either to improved environmental quality or pollution control, to ensure the wise management and use of renewable resources and to provide Canadians with environmental information in the public interest. As well, the Department ensures that new federal projects, programs and activities are assessed early in the planning process for potentially adverse effects on the environment and is the federal lead on Government of Canada sustainable development planning and reporting.

#### ORGANIZATIONAL STRUCTURE

Environment Canada's programs are organized around five major activities: sustainable environment; weather and environmental services; environmental protection; sustainable development of the Mackenzie Gas resources; and finally, providing internal services within the Department.

The Director General of the Corporate Secretariat is Environment Canada's Access to Information and Privacy Coordinator, and has delegated authority on all matters concerning Access to Information and Privacy (ATIP). The ATIP Secretariat, which is a part of the Corporate Secretariat, is the central coordinating body for all requests received by Environment Canada under the *Privacy Act* and the *Access to Information Act*.

#### **Capacity Development**

In 2009-2010, Environment Canada implemented an Access to Information and Privacy Professional Development Program. Four analysts were hired in the initial recruitment. A second round of recruitment for this program was started during the 2010-2011 fiscal year. The program aims to train employees over a period of three to five years through a combination of competency based training, professional development training, and work assignments. Candidates enter the program at the PM-01 and PM-02 level and will graduate as Senior ATIP Advisors at the PM-04 level.

The Professional Development Program will improve the long-term sustainability of the ATIP Secretariat and address the shortage of trained ATIP staff. In addition to allowing the Secretariat to handle increasing workloads, it will facilitate succession planning through the transferral of corporate memory and encourage staff to remain with the Department for a longer period of time.

Environment Canada's ATIP Secretariat also engaged in a number of staffing activities throughout the year in an effort to improve the Department's capacity in the face of increasing workloads. The ATIP Secretariat supplemented its staff by hiring consultants.

Environment Canada remains committed to recruiting, training and maintaining a workforce that possesses specialized skills and that will continue to provide the best possible service to both internal and external clients.

#### **DELEGATION OF AUTHORITY**

Decision-making responsibility for the application of the various provisions of the *Privacy Act* has been formally established and is outlined in the departmental Delegation of Authority Instrument. The current Designation Orders were approved by the Honourable Peter Kent, Minister of the Environment, on January 6, 2011. A copy of the designation order and the specific delegation notes pertaining to the *Privacy Act* are in Appendix C at page 9 of this Report.

#### INTERPRETATION OF THE STATISTICAL REPORT

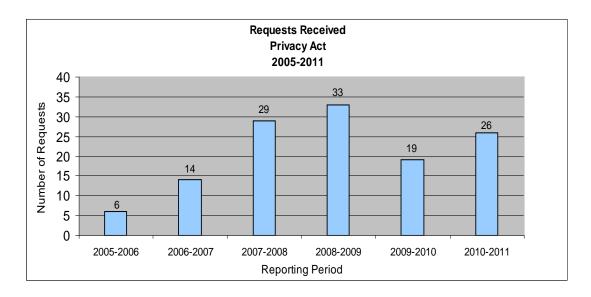
Environment Canada's Statistical Report on the *Privacy Act* is included in Appendix A of this Report, at page 8.

Between April 1, 2010 and March 31, 2011, Environment Canada received 26 requests under the *Privacy Act*. Four (4) requests were carried forward from the 2010-2011 reporting period, for a total of 30 active requests in the 2010-2011 reporting period. In 2010-2011, a total of 23 requests were completed. Seven (7) were carried forward to the next reporting period. The 3 requests in the "Unable to Process" category were for information for which no records exist.

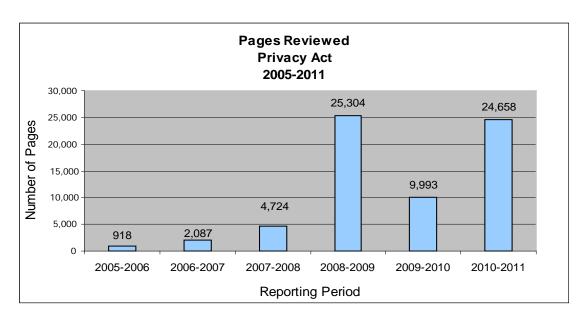
#### Trends

Environment Canada received 7 more requests under the *Privacy Act* in 2010-2011 than in 2010-2011; this represents an increase of 37% in the number of privacy requests received.

The following graph displays the number of requests under the *Privacy Act* received by Environment Canada from 2005-2006 to 2010-2011:



In addition, there was an increase of 147% in the number of pages reviewed as a result of the requests. The following graph shows the number of pages reviewed by the ATIP Secretariat in processing requests under the *Privacy Act*:



#### **Corrections**

Subsection 12(2)(a) of the *Privacy Act* gives individuals a right to request a correction of personal information about them held by the federal government.

No corrections were requested or made in 2010-2011.

#### **Disclosure under Subsection 8(2)**

Paragraphs 8(2)(e), (f), (g), and (m) permit the disclosure of personal investigation to various investigative/regulatory bodies or to Members of Parliament, or if disclosure is in the public interest.

There were no disclosures under 8(2)(e), (f), (g), or (m) in the 2010-2011 reporting period.

#### Costs

In 2010-2011, the total cost of administering the *Act* was \$89,300 for salary and \$40,000 for administration (O and M), for a total of \$129,300 in 2010-2011.

#### TRAINING ACTIVITIES

The Department's ATIP Secretariat continued its training and development activities in the 2010-2011 reporting period. Eleven (11) information and training sessions were held, attended by approximately 170 Environment Canada employees. The sessions included an overview of the *Privacy Act* and a description of internal procedures and associated deadlines for responding to requests. Information and training activities will continue throughout the 2011-2012 period.

#### POLICIES, GUIDELINES AND PROCEDURES

The ATIP Secretariat directs all activities within Environment Canada relating to the administration, application, and promotion of the *Privacy Act* and the *Access to Information Act*. It provides advice to senior management on the implementation of the statutes and prepares reports to Parliament, the Treasury Board Secretariat, and senior management. The ATIP Secretariat represents the Department in complaints and investigations conducted by the Privacy Commissioner and in any Federal Court applications arising from ATIP matters.

#### **Publically Accessible Information and Inquiry Points**

Info Source is a series of publications containing information on the Government of Canada and its data collection activities. Info Source is intended to help the public access government information and to exercise their rights under the *Privacy Act* and *Access to Information Act*.

Each year, the ATIP Secretariat submits updates on Environment Canada's activities and information holdings to the Treasury Board Secretariat for publication in Info Source.

During 2010-2011 Environment Canada continued to revise its Info Source chapter based on Environment Canada's program activity architecture.

Environment Canada's comprehensive website provides information on the Department's policies, its organizational structure, and the means to contact Department officials. In accordance with the federal government's policy of proactive disclosure, the Department website also allows access to internal evaluations and audits, as well as information on hospitality expenses, contracts, and grants.

A new Environment Canada Access to Information and Privacy web page was created in March 2011. This page provides background information on both the *Access to Information Act* and the *Privacy Act*. It also contains a Frequently Asked Questions section and links to access to information request forms and personal information request forms.

In order to facilitate public access to information, the Environment Canada Library has been designated a public reading room. The Library is located on the second floor of the Place Vincent Massey building, 351 St. Joseph Boulevard, Gatineau, Quebec.

#### **Policy Development**

During the 2010-2011 reporting period, the Department drafted a new suite of departmental access and privacy policies and directives in accordance with Treasury Board Secretariat requirements. Development of departmental procedures will continue in the coming year.

#### **Data Sharing Activities**

The Department did not undertake any new internal or external data sharing activities in 2010-2011.

#### **Exempt Personal Information Banks**

Environment Canada has no exempt Personal Information Banks.

#### **Privacy Impact Assessments**

To fulfill its mandate, some of Environment Canada's responsibilities require the collection, use and disclosure of personal information. As a trusted custodian of this information, the Department uses Privacy Impact Assessments (PIAs) in accordance with Treasury Board policy, as a risk management tool. During the reporting period, Environment Canada initiated one Privacy Impact Assessments. This PIA was still under development at the end of 2010-2011.

#### **Personal Information Banks**

During the 2008-2009 reporting period, the ATIP Secretariat began a review of personal information holdings obtained and collected through Departmental websites. This work has continued in the 2010-2011 period and involved the registration of 5 personal information banks with the Treasury Board Secretariat.

#### **COMPLAINTS/INVESTIGATIONS**

During the 2010-2011, there was one complaint filed against Environment Canada with the Office of the Privacy Commissioner. The complaint concerned the application of exemption provisions under the Act. The complaint was resolved.

#### Application/ Appeals to the Federal Court or Federal Court of Appeal

There were no applications or appeals to the Federal Court or Federal Court of Appeal under the *Privacy Act* during the 2010-2011 reporting period.

# APPENDIX A: STATISTICAL REPORT FOR ENVIRONMENT CANADA

# Government of Canada Governement du Canada

#### REPORT ON THE PRIVACY ACT

# RAPPORT CONCERNANT LA LOI SUR LA PROTECTION DES RENSEIGNEMENTS PERSONNELS

Institution	ENVIRONMEN ENVIRONNEME			Reporting per	riod Période visée par le rapport 4/1/2010 to/à 3/31/2011	
Requests under the Privacy Act Demandes en vertu de la Loi sur la proti des renseignements personnels	ection	Exclusions cited Exclusions citées			VII Translations Traductions	
Received during reporting period Reçues pendant la période visée par le rapport	26	S. Art. 69(1)(a)		0	Translations requested Traductions demandées	0
Outstanding from previous period En suspens depuis la période antérieure	4	(b)		0	Translations English to French prepared De l'anglais au français	0
TOTAL	30	S. Art. 70(1)(a)		0	Traductions French to English préparées Du français à l'anglais	0
Completed during reporting period Traitées pendant la période visée par le rapport	23	(b)		0	, , ,	
Carried forward Reportées	7	(c)		0	Method of access Méthode de consultation	
Disposition of requests completed	,	(d)		0	Copies given Copies de l'original	17
All disclosed	ees 1	(e)		0	Examination Examen de l'original	0
Disclosed in part	19	· (f)		0	Copies and examination Copies et examen	3
Nothing disclosed (excluded)						
Aucune communication (exclusion)  Nothing disclosed (exempt)	0	Completion time			Corrections and notation	
Aucune communication (exemption)  Unable to present	0	Délai de traitement  30 days or under			Corrections requested	0
5. Traitement impossible Abandoned by applicant		30 jours ou moins 31 to 60 days		8	Corrections demandées Corrections made	0
Abandon de la demande	0	De 31 à 60 jours 61 to 120 days		8	Corrections effectuées Notation attached	0
7. Transmission	0	De 61 à 120 jours 121 days or over		4	Mention annexée	
TOTAL	23	121 jours ou plus		3	X Costs Coûts	
Exemptions invoked Exceptions invoquées					Financial (all reasons) Financiers (raisons)	(\$000)
S. Art. 18(2)	0	VI Extensions Prorogations des déla	ais		Salary Traitement	89.3
S. Art. 19(1)(a)	0		30 days or under 30 jours ou moins	31 days or over 31 jours ou plus	Administration (O and M) Administration (fonctionnement et maintien)	40.0
(b)	0	Interference with operations Interruption des opérations	14	0	TOTAL	129.3
(c)	1	Consultation	0	1		
(d)	0	Translation Traduction	0	0	Person year utilization (all reasonnées-personnés utilisées (rais	ons) sons)
\$. Art. 20	0	TOTAL	14	1	Person year (decimal format) Années-personnes (nombre décimal)	1.50
S. Art. 21	0					
S. Art. 22(1)(a)	0					
(b)	0					
(c)	0					
S. Art. 22(2)	0					
S. Art. 23(a)	0					
(b)	0					
S. Art. 24	0					
S. Art. 25	0					
Art. 25 S. Art. 26	. 15					
S.	1					
Art. 27 S.	0					
Art. 28	J					

# **APPENDIX B: SUPPLEMENTARY REPORTING REQUIREMENTS**

# Environment Canada 2010-2011

# **Additional Reporting Requirements**

# Privacy Act

## Indicate the number of:

Preliminary Privacy Impact Assessments initiated	0
Preliminary Privacy Impact Assessments completed	0
Privacy Impact Assessments initiated	1
Privacy Impact Assessments completed	0
Privacy Impact Assessments forwarded to the Office of the	0
Privacy Commissioner (OPC)	

## Part III – Exemptions invoked

Paragraph 19(1)(e)	0
Paragraph 19(1)(f)	0
Subsection 22.1	0
Subsection 22.2	0
Subsection 22.3	0

#### Part IV - Exclusions cited

Subsection 69.1	0
Subsection 70.1	0

#### **APPENDIX C: DESIGNATION ORDER INSTRUMENT**

#### Environment Canada

Delegation of Financial Signing Authorities and Designation Order Instrument: Part A, Summary Chart Effective on January , 2011

		Operational Authorities		Functional Authorities				Udlegat				
	Accountability Level	Departmental Circli	- 3	2	3	. 4		G	7	a	5	Financial Signin and Designation C
1.00	Spending Authority - Expenditure Initiation with Availability of Fo	undis										
1.01	Goods and Services (including contract initiation)	approved sudget	F	F	F	1	19	E	E.	F	C	Delegation of Financial Signing Au Cepartment appointed to a position in
1.02	Human Resources - Staffing, Pay Actions, Training	approved budget	F	F	E	6	c	E	c	-		on the List of Equivalent Postuons, in
1 00	Travel in Cartada and Continental USA	approved audget	E	F	F	F	F	F	e,			on acting basis, is hereby granted fin
1.04	Retoration .	approved budget	F	F	F	E	c	F	С			the stated limits therein and in secon
1.06	Isolated Fosts	approved budget	F	F	P.	C C	c	E .	C			regulations and directives. Limits ma
1.05	International Travel	approved hodget	F	F		-	-	F				under the authority of the Deputy Min
1.07	Conference Attendance	approved budget	F	С	C	0	-	C	e	-	λ	authorities as approved by Treasury
1.06	Conference Sponsorship	épprovéd budget	F	-				4		-		
1.09	Membership Fccs	approved budget	F	C	_ c	G 1		C	C	-		Designation Order Instrument - Ex
1.10	Hospitality	approved budget	C	( t	C	C I	-	C	C		- :	appointed to a position listed on the :
5.55	Grants and Contributions	approved budget	C	0	c	C	-	e e	C	-	-	Equivalent Positions, including those
1.12	Ex-Gratia Payments	epproved budget	c	C	C		-	С	C	-		basis is hereby designated to partici
1.13	Claims by or against the Crown	approved budget	F	C	c	C		C	C	-	-	Minister, as head of a government i
2.00	Commitment Authority - Availability of Funds ( Section 32 FAA.)											the Privacy Act and Softion \$3 of the
2.01	Al Expenditures	approved budget	F	E	μ	J.	1	1	P	F		
3.00	Contracting Authority - to enter into contracts (managers remain	n accountable for the ma	inagement a	nd administr	ation of the	ir contracts)						\ \\\\
2.01	Goods (Amendment)	25K	F(F)	0	.0	- 5	0	F(F)		0(0)	C	1 1
5,00	Services (Amendment)	as per TB policy	F(F)	C	C	5	C	9(9)	-	G(C)	6	1000
3.04	Call-up against Standing Offers	as per Standing Offer Lmit	E)E)	0	E .	e.	C-	F(F)		(0(0)	c	Honorable
2.05	Architectural & Engineering Service Contracting (Americanii)	so per 15 policy	F(F)	-	-			F(F)		C(C)	-	Minister of 8
2.05	Construction Correcting (Amendment)	as per TB policy	F(F)	-	,		4	F(F)	-	0(0)	-	1
2.07	Emergency Contracting	( 1M	F	F	F	0	0	F	-	G.	-	_ \ ~/ _
2.06	Purchasing Test Vehicles (Amendment)	as per 18 policy	F(F)	-	-		-	E(F)	-	G(C)	-	√ <sub>2</sub> 2 ≥
4.00	Project Authority											Jam 3
4,01	Projects - Property Management Division	as per TB policy	C	c	-	14	~	C	-	0		Dr. Paul
4.02	Projects - Projects - Chief Information Officer Branch (CIOB)	as per TB policy	G.	C			)s.	C.	- 5		c	Caputy Minister of
4.03	Projects – Integrated Enterprise Services (iES)	as per TB policy	.0	c	C			C	^			Notes
4.04	Projects - Other	as per TB policy	c	c	-			c		-		1
5.00	Other Contracting Authorities											<ol> <li>This Summary Chart must be res</li> </ol>
5.01	Revenue Contracting		F	F	Ē	F			-			of Equivalent Positions, Part C - Spe
6.00	Spending Authority - Contract Performance and Price, Eligibility	or Entitlement ( Section	34 FAA)									C - Real Property Celegation Instrum
6.01	Al Expenditures	approved sudges	E	F	F	F F	F	E	F	j -	E	11
7.05	Payment Authority ( Section 33 FAA )											<ol><li>The authorities which extend to the</li></ol>
7.01	Al Expenditures	approved budget	F			100		F	F	-		in the relevant budget are limited by
7.02	Pay & Benefits Expenditures	approved budget	E .				-	r r	Г	-	C.	prescribed in TB regulations and dis-
6.00	Other Authorities											Financial Administration Act (FAA) a
0.01	Request for Special Distribution of RG Cheques		F					F	F	-	1	] [
8.07	Release of Security Deposits	-	F			12		F	F			<ol> <li>Signing authorities for Grants and</li> </ol>
8.03	Intellectual Properties including License Focs	V-	F	C	[ 6	C	C	F	,-			terms and conditions approved by the
8.04	Amend Delegation Instrument		6			-	<	C		-		in accordance with the authority dek
8.05	Deletion of Debis		- /	c	c	e.	-	e e	c	-		Yreesury Board
8.06	Waive or Reduce Interest or Administrative Charges		F					F	C		- 4	1
50.5	Set-Offiper Section 455 (1) FAA		F	0	6	-		F	0			4. Spending authority (Section 34. F
80.8	Write-off of Materiel	as per TB polity	6	C	C	C	-	C.		c		(Section 33 , FAA) for a particular pa
8.08	Disposal of Surplus Assets	ак он ТВ року	£	C	c	C	-	C.	-	c		the same serson.
8:10	Donarion of Surplus Assets	as per TB policy	6	0	C.	C		C	-	C.	-	1
8.11	Collaborative Arrangements	approved budget		C	С	C	C	F				5. Individuals are not to approve pa
8.12	Specific Service Agreements	approved pudget	- 6	-	-	1		- 1	·	С	-	personally benefit.
0.13	Federal Real Property Transactions	so see "B policy			-		-	F		c	-	1
	Designation Order											4
9.01	Section 73 of the Privacy Act		P	- 1				11	· ·		l c	7
6.02	Section 73 of the Access to Information Apt		F		-			1			c	1 k
2.44	The second secon			-								

ation of ing Authorities Order Instrument

Authorities - Every Officer of the risked on the Summery Chart and inducing those officially appointed inancial signing authorities within onlance with relevant statutes, may be modified, from time to time limster to reflect changes in y Ecard.

Every Officer of the Department e Summery Chart and on the List of se officially appointed on acting orm the duses and functions of the t institution, pursuant to Section 73 of the Access synformation Act.

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a Peter Kent Environment

other

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esd in conjunction with Part B - List pocific Delegation Notes and Part

the full resource balance available. y policies and procedures rectives issued pursuant to the and by departmental directives.

nd Contributions are subject to the the Treasury Board or the Minister elegated to the Minister by the

FAA) and Payment authority payment, are not to be exercised by

ayments through which they may

Departmental Limit – the maximum authority granted to the Minster in colors.

C – Conditional authority as action in Part C

F – Put authority within approved budget and subject to authorities delegated to the department.

K = Thousands of dollars M = Millors of delars

#### SPECIFIC DELEGATION NOTES

#### **SECTION 9.00 – DESIGNATION ORDER**

The purpose of this Section is to establish the framework for managing the Access to Information Act and the Privacy Act. The Minister of Environment Canada pursuant to Section 73 of the Privacy Act and Section 73 of the Access to Information Act, hereby designates that persons holding the positions set out below to exercise the powers to perform the duties and functions of the Minister, as head of a government institution, under the sections of the Act specified opposite each position.

Position	Privacy Act Section	Access to Information Act Section
Level 1	All sections	All sections
Level 6	All sections	All sections
Director, Corporate Secretariat	All sections	All sections
Manager, ATIP Secretariat	All sections	All sections
Chief, ATIP Secretariat	15	7(a), 8, 9, 11, 27

#### **SECTION 9.01 – Section 73 of the Privacy Act**

The responsibilities that may be delegated under Section 73 of the <u>Privacy Act</u> are set out below, in relation to its various sections and subsections.

8(2)(j)	Disclose personal information for research purposes
8(2)(m)	Disclose personal information in the public interest or in the interest of the individual
8(4)	Retain copy of 8(2) (e) requests and disclosed records
8(5)	Notify Privacy Commissioner of 8(2) (m) disclosures
9(1)	Retain record of use
9(4)	Notify Privacy Commissioner of consistent use and amend index
10	Include personal information in personal information banks
14	Respond to request for access within 30 days; give access or give notice

15	Extend time limit
17(2)(b)	Translate requested information
18(2)	Refuse to disclose information contained in an exempt bank
19(1)	Refuse to disclose information obtained in confidence from another government
19(2)	Disclose information if the other government consents to the disclosure or makes the information public
20	Refuse to disclose information injurious to the conduct of federal-provincial affairs
21	Refuse to disclose information injurious to international affairs or defence
22	Refuse to disclose information prepared by an investigative body, information injurious to the enforcement of a law, or information injurious to the security of penal institutions
24	Refuse to disclose information collected by the Canadian Penitentiary Service, the National Parole Service or the National Parole Board while individual was under sentence if conditions in section are met
25	Refuse to disclose information which could threaten the safety of individuals
26	Refuse to disclose information about another individual, and shall refuse to disclose such information where disclosure is prohibited under Section 8
27	Refuse to disclose information subject to solicitor-client privilege
28	Refuse to disclose information relating to the individual's physical or mental health where disclosure is contrary to the best interests of the individual
31	Receive notice of investigation by the Privacy Commissioner
33(2)	Right to make representations to the Privacy Commissioner during an investigation
35(1)	Receive Privacy Commissioner's report on findings of the investigation and give notice of action taken
35(4)	Give complainant access to information after 35(1) (b) notice
36(3)	Receive Privacy Commissioner's report of findings of investigation of

	exempt bank
37(3)	Receive report of Privacy Commissioner's findings after compliance investigation
51(2)(b)	Request that Section 51 hearing be held in the National Capital Region
51(3)	Request and be given right to make representations in Section 51 hearings
72(1)	Prepare annual report to Parliament
77	Responsibilities conferred on the head of the institution by the regulations made under Section 77 which are not included above