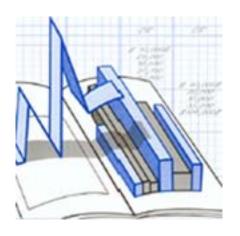
Quarterly Financial Statistics for Enterprises

Second quarter 2012





Statistics Canada Statistique Canada



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Quarterly Financial Statistics for Enterprises

Second quarter 2012

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Symbols

The following standard symbols are used in Statistics Canada publications:

- . not available for any reference period
- .. not available for a specific reference period
- ... not applicable
- 0 true zero or a value rounded to zero
- 0s value rounded to 0 (zero) where there is a meaningful distinction between true zero and the value that was rounded
- p preliminary
- r revised
- x suppressed to meet the confidentiality requirements of the Statistics Act
- E use with caution
- F too unreliable to be published
- * significantly different from reference category (p < 0.05)

Coefficients of variation

- A excellent (CV range is 0.00% to 4.99%)
- B very good (CV range is 5.00% to 9.99%)
- C good (CV range is 10.00% to 14.99%)
- D acceptable (CV range is 15.00% to 24.99%)

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Note to users

You can also search through the Statistics Canada catalogue which lists all current products and services available at Statistics Canada.

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Highlights

Canadian corporations earned \$71.9 billion in operating profits in the second quarter, down 4.9% from the previous quarter. This decrease follows two consecutive quarterly increases.

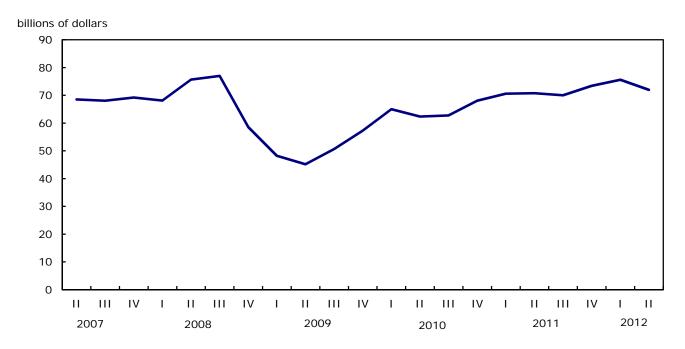
Analysis

Second quarter 2012 (preliminary)

Canadian corporations earned \$71.9 billion in operating profits in the second quarter, down 4.9% from the previous quarter. This decrease follows two consecutive quarterly increases.

Operating profits decreased in 15 of 22 industries. The manufacturing and oil and gas industries led the decline, followed by the insurance industry.

Chart 1
Quarterly operating profits

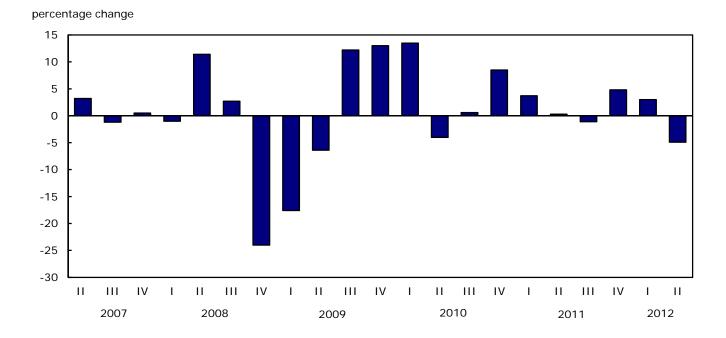


In the non-financial sector, operating profits declined 5.0% to \$52.2 billion in the second quarter, following a 3.9% decrease the previous quarter. Much of this decrease came from the manufacturing and the oil and gas industries. In contrast, the information and cultural industries and the mining industry each registered a slight growth in profits.

In the financial sector, operating profits decreased 4.6% to \$19.7 billion, following a 27.3% gain in the first quarter. Most of the decline in the second quarter came from the insurance industry.

On a year-over-year basis, operating profits for Canadian corporations were 1.6% higher in the second quarter than in the second quarter of 2011. Profits declined 0.8% in the non-financial sector, while they rose 8.6% in the financial sector.

Chart 2
Quarterly change in operating profits



Non-financial sector

Operating profits in manufacturing declined 9.8% to \$12.2 billion in the second guarter.

Overall, 8 of the 13 manufacturing industries reported decreases, led by primary metal manufacturers and petroleum and coal products manufacturers. These declines were tempered by increased profits for motor vehicle and parts manufacturers and air, rail and ship products manufacturers.

Profits for primary metal manufacturers fell 51.8% to \$760.5 million between the first and second quarters. The decline was mainly a result of weakening base metal prices, increased competition from steel imports and the European slowdown.

Profits for petroleum and coal products manufacturers declined 18.1% to \$3.3 billion. The main factors were a drop in the price of coal, lower production volumes as a result of refinery shutdowns as well as lower crude petroleum exports.

Profits for motor vehicle and parts manufacturers rose 30.6% to \$965.1 million, as the industry continued to recover from supply chain disruptions caused by the 2011 earthquake and tsunami in Japan.

Profits for air, rail and ship products manufacturers more than doubled to \$541.4 million.

In the oil and gas industry, profits fell 31.0% to \$2.7 billion. This industry experienced lower oil prices in the second quarter and an increased price gap between Canadian crude and the North American benchmark for crude, West Texas Intermediate.

Profits for information and cultural industries rose 6.6% to \$5.1 billion. Profits in telecommunications accounted for most of this increase, rising 8.5% to \$3.7 billion.

Mining profits increased 8.1% to \$2.1 billion on the strength of increased production volumes that occurred despite lower commodity prices.

Retailers' profits edged down 0.8% to \$4.0 billion, while wholesalers' profits declined 1.1% to \$5.5 billion.

Financial sector

Most of the decline in the financial sector came from the insurance industry, where profits fell 30.0% to \$2.7 billion.

The decrease in the second quarter was led by life insurers, whose profits declined 60.5% to \$773.3 million in the wake of higher actuarial liabilities adjustments.

Profits for depository credit intermediaries increased 1.5% to \$9.9 billion.

Note to readers

Quarterly financial statistics are compiled using financial information provided by enterprises that derive this data from their financial statements. Starting on January 1, 2011, Canadian publicly accountable enterprises are required to replace Canadian Generally Accepted Accounting Principles (CGAAP) with International Financial Reporting Standards (IFRS) when preparing their financial statements for fiscal years starting on or after January 1, 2011. Canadian private enterprises are required to replace CGAAP by Accounting Standards for Private Enterprises or IFRS. The adoption of new accounting standards by some enterprises since the beginning of 2011 may affect comparability with prior periods.

Quarterly profit numbers referred to in this release are seasonally adjusted and are in current dollars. The quarterly financial estimates for the first quarter of 2012 have been revised. For more information on seasonal adjustment, see *Seasonal adjustment and identifying economic trends*.

Quarterly financial statistics for enterprises are based upon a sample survey and represent the activities of all corporations in Canada, except those that are government controlled or not-for-profit. An enterprise can be a single corporation or a family of corporations under common ownership and/or control, for which consolidated financial statements are produced.

Profits referred to in this analysis are operating profits earned from normal business activities. For non-financial industries, operating profits exclude interest and dividend revenue and capital gains/losses whereas, for financial industries, these are included, along with interest paid on deposits.

Operating profits differ from net profits, which represent the after-tax profits earned by corporations.

Text table 1
Quarterly financial statistics for enterprises – Seasonally adjusted

	Second quarter 2011	First quarter 2012 ^r	Second quarter 2012 ^p	First quarter 2012 to second quarter 2012	Second quarter 2011 to second quarter 2012
	billio	ons of dollars		% chang	e
All industries					
Operating revenue	811.3	847.5	844.0	-0.4	4.0
Operating profit	70.8	75.6	71.9	-4.9	1.6
Net profit	57.2	53.8	52.3	-2.8	-8.6
Non-financial					
Operating revenue	732.1	767.0	763.7	-0.4	4.3
Operating profit	52.6	54.9	52.2	-5.0	-0.8
Net profit	44.2	40.1	39.0	-2.9	-11.8
Financial					
Operating revenue	79.3	80.6	80.3	-0.4	1.3
Operating profit	18.2	20.7	19.7	-4.6	8.6
Net profit	13.0	13.6	13.3	-2.6	2.2

p preliminary

Note(s): Figures may not add to totals because of rounding.

r revised

Related products

Selected publications from Statistics Canada

61-220-X Corporations Returns Act	61-219-X	Financial and Taxation Statistics for Enterprises
	61-220-X	Corporations Returns Act
61-224-X Financial Performance Indicators for Canadian Business	61-224-X	Financial Performance Indicators for Canadian Business
61-517-X Inter-corporate Ownership	61-517-X	Inter-corporate Ownership

Selected CANSIM tables from Statistics Canada

187-0001	Quarterly balance sheet and income statement, by North American Industry Classification System (NAICS), quarterly
187-0002	Quarterly statement of changes in financial position, by North American Industry Classification System (NAICS), selected financial ratios and selected seasonally adjusted components, quarterly

Selected surveys from Statistics Canada

2501	Quarterly Survey of Financial Statements

Selected summary tables from Statistics Canada

- Financial statistics for enterprises (quarterly)
- Other financial services Balance sheet and income statement
- Investment Services Balance sheet and income statement
- Banking Balance sheet and income statement

- Insurance Balance sheet and income statement
- Other consumer and business credit Balance sheet and income statement
- Economic indicators, by province and territory (monthly and quarterly)
- Latest statistics (monthly)

Statistical tables

Table 1-1 Summary table — Operating revenue and operating profit, seasonally adjusted

	Second quarter	Third quarter	Fourth quarter	First quarter	Second quarter
	2011	2011	2011	2012	2012
•		mi	llions of dollars		
Operating revenue					
Total, all industries	811,324	834,696	847,206	847,535	843,998
Total, non-financial industries	732,063	754,035	767,053	766,980	763,729
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services Total, finance and insurance industries	11,913 47,729 9,857 15,374 61,131 179,643 132,398 110,241 33,675 23,812 18,557 31,211 19,687 10,866 2,910 15,554 7,504	12,145 57,658 10,576 15,213 62,418 182,472 135,901 111,861 34,687 23,697 18,880 31,334 20,226 11,020 2,970 15,486 7,493	12,224 55,246 10,094 14,375 63,580 189,710 140,051 112,857 35,682 23,893 19,435 32,528 20,280 11,095 2,924 15,511 7,568	12,017 57,589 9,293 13,701 61,508 189,122 140,178 112,869 36,616 24,258 19,663 31,711 20,983 10,981 3,154 15,769 7,565 80,555	12,183 54,592 10,137 13,865 62,284 185,350 140,935 112,486 36,705 24,463 19,543 33,003 21,211 10,993 3,274 15,232 7,473 80,269
Non-depository credit intermediation	5,437	5,166	5,169	4,826	4,687
Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and related activities	29,157 1,247 29,856 13,563	29,906 1,302 30,924 13,363	29,691 1,299 30,541 13,453	28,178 1,351 32,516	29,315 1,336 31,228 13,703
Operating profit					
Total, all industries	70,784	70,013	73,402	75,623	71,946
Total, non-financial industries	52,619	54,324	57,154	54,938	52,215
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services	1,154 4,002 2,414 1,285 3,006 13,071 5,257 3,805 2,336 4,160 4,279 2,831 1,223 2,162 243 874 517	1,250 3,784 2,803 1,631 3,348 13,665 5,163 4,191 2,280 4,010 4,459 2,517 1,279 2,195 332 906 512	1,283 3,440 2,310 1,352 3,459 15,355 5,763 4,001 2,444 5,176 4,003 3,144 1,422 2,222 284 942 554	1,235 3,848 1,977 1,272 3,622 13,527 5,552 4,037 2,593 4,760 4,216 3,066 1,211 2,184 357 984 497	1,142 2,655 2,138 1,198 3,580 12,196 5,492 4,003 2,430 5,076 4,204 3,152 972 2,198 342 927 508
Total, finance and insurance industries	18,165	15,689	16,248	20,685	19,731
Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and related activities	2,505 2,643 217 8,319 4,481	2,016 0 237 9,016 4,421	2,421 295 241 8,725 4,566	1,828 3,832 288 9,805	1,828 2,681 270 9,947 5,006

Table 1-2
Summary table — Profit before extraordinary gains and net profit, seasonally adjusted

	Second quarter	Third quarter	Fourth quarter	First quarter	Second quarter
	2011	2011	2011	2012	2012
		mil	lions of dollars		
Profit before extraordinary gains					
Total, all industries	57,062	50,587	58,696	53,832	52,551
Total, non-financial industries	44,079	39,481	45,237	40,186	39,173
Agriculture, forestry, fishing and hunting Dil and gas extraction and support activities Mining and quarrying (except oil and gas) Mining and quarrying (except oil and gas) Mining and quarrying (except oil and gas) Milities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Mininistrative and support, waste management and remediation services Educational, healthcare and social assistance services Muts, entertainment and recreation Mccommodation and food services Repair, maintenance and personal services Total, finance and insurance industries Mon-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation	1,143 3,249 2,572 861 2,663 10,629 4,568 2,427 1,312 2,348 5,191 2,930 1,196 1,838 141 602 409 12,983 932 3,583 113 4,929	1,179 2,122 767 1,019 3,067 8,704 3,861 2,936 524 -927 4,726 7,124 1,242 1,939 175 597 425 11,106 494 1,371 167 5,391	1,427 -649 3,858 754 2,910 11,688 4,805 2,830 1,951 2,334 5,948 2,941 1,247 2,010 140 601 444 13,458 772 2,996 181 5,409	1,198 3,479 726 748 2,958 9,861 4,130 3,039 1,978 -406 5,117 3,038 1,145 1,880 216 675 408 13,646 366 3,352 227 5,549	1,180 2,374 837 443 3,026 8,049 4,702 3,027 1,636 2,315 4,031 3,411 964 1,875 219 659 425 13,377 280 3,239 205 5,640
ecurities, commodity contracts, and other financial investments and related activities	3,426	3,684	4,100	4,151	4,014
let profit					
otal, all industries	57,194	50,476	59,446	53,789	52,283
otal, non-financial industries	44,194	39,329	45,979	40,144	38,991
Agriculture, forestry, fishing and hunting Dil and gas extraction and support activities Jining and quarrying (except oil and gas) Jitilities Construction Manufacturing Vholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services ducational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services	1,143 3,249 2,572 861 2,699 10,633 4,602 2,425 1,312 2,344 5,235 2,930 1,198 1,838 141 602 409	1,179 2,126 767 1,019 3,067 8,692 3,830 2,939 524 -1,033 4,726 7,124 1,242 1,929 175 597 425	1,427 -653 3,858 754 2,914 12,426 4,800 2,819 1,951 2,360 5,938 2,942 1,250 2,010 140 601 444	1,198 3,478 726 748 2,958 9,856 4,125 3,042 1,923 -395 5,125 3,038 1,146 1,880 216 675 408	1,180 2,374 837 443 3,026 7,870 4,703 3,027 1,636 2,315 4,025 3,411 966 1,875 219 660 425
Total, finance and insurance industries	13,000	11,147	13,467	13,645	13,292
Non-depository credit intermediation nsurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and	932 3,583 113 4,929	494 1,371 167 5,391	772 2,996 181 5,409	366 3,352 227 5,549	280 3,239 205 5,640
related activities	3,443	3,725	4,109	4,151	3,928

Table 1-3 Summary table — Debt to equity and profit margin, selected ratios

	Second	Third	Fourth	First	Second			
	quarter 2011	quarter 2011	quarter 2011	quarter 2012	quarter 2012			
	2011	2011	ratio	2012	2012			
Debt to equity								
Total, all industries	0.840	0.840	0.883	0.889	0.883			
Total, non-financial industries	0.904	0.909	0.891	0.888	0.883			
Agriculture, forestry, fishing and hunting	1.135	1.132	1.114	1.107	1.094			
Oil and gas extraction and support activities	0.620	0.618	0.608	0.593	0.582			
Mining and quarrying (except oil and gas)	0.584	0.653	0.582	0.641	0.653			
Jtilities Construction	1.279 1.528	1.290 1.509	1.281 1.435	1.299 1.375	1.311 1.349			
Construction Manufacturing	0.661	0.666	0.674	0.673	0.661			
Vholesale trade	0.813	0.802	0.787	0.790	0.785			
Retail trade	0.832	0.803	0.810	0.802	0.788			
ransportation and warehousing	1.276	1.304	1.377	1.417	1.481			
nformation and cultural industries	1.191	1.280	1.224	1.295	1.315			
Real estate and rental and leasing	1.593	1.598	1.525	1.466	1.448			
Professional, scientific and technical services	0.898	0.852	0.835	0.831	0.821			
Administrative and support, waste management and remediation services	0.786	0.764	0.700	0.689	0.690			
Educational, healthcare and social assistance services	0.661	0.664	0.669	0.685	0.684			
Arts, entertainment and recreation	2.005	1.915	1.809	1.726	1.663			
Accommodation and food services	2.705	2.639	2.749	2.614	2.532			
Repair, maintenance and personal services	1.023	1.041	1.029	1.011	0.998			
Total, finance and insurance industries	0.669	0.662	0.860	0.891	0.884			
Non-depository credit intermediation	2.865	2.971	2.954	3.055	3.082			
nsurance carriers and related activities	0.248	0.244	0.238	0.247	0.246			
Activities related to credit intermediation	0.662	0.687	0.649	0.620	0.616			
Depository credit intermediation	0.448	0.434	0.997	1.058	1.024			
Securities, commodity contracts, and other financial investments and related activities	0.614	0.614	0.608	0.618	0.614			
	percent							
Profit margin								
Total, all industries	8.7	8.4	8.7	8.9	8.5			
Total, non-financial industries	7.2	7.2	7.4	7.2	6.8			
Agriculture, forestry, fishing and hunting	9.7	10.3	10.5	10.3	9.4			
Oil and gas extraction and support activities	8.4	6.6	6.2	6.7	4.9			
Mining and quarrying (except oil and gas)	24.5	26.5	22.9	21.3	21.1			
Jtilities	8.4	10.7	9.4	9.3	8.6			
Construction	4.9	5.4	5.4	5.9	5.8			
Manufacturing	7.3	7.5	8.1	7.2	6.6			
Wholesale trade	4.0	3.8	4.1	4.0	3.9			
Retail trade	3.4 6.9	3.8 6.6	3.5 6.8	3.6 7.1	3.6 6.6			
Fransportation and warehousing nformation and cultural industries	17.5	16.9	21.7	19.6	20.8			
Real estate and rental and leasing	23.1	23.6	20.6	21.4	21.5			
Professional, scientific and technical services	9.1	8.0	9.7	9.7	9.6			
Administrative and support, waste management and remediation services	6.2	6.3	7.0	5.8	4.6			
Educational, healthcare and social assistance services	19.9	19.9	20.0	19.9	20.0			
Arts, entertainment and recreation	8.3	11.2	9.7	11.3	10.4			
Accommodation and food services	5.6	5.8	6.1	6.2	6.1			
Repair, maintenance and personal services	6.9	6.8	7.3	6.6	6.8			
Total, finance and insurance industries	22.9	19.4	20.3	25.7	24.6			
Non-depository credit intermediation	46.1	39.0	46.8	37.9	39.0			
nsurance carriers and related activities	9.1	0.0	1.0	13.6	9.2			
	17.4	18.2	18.6	21.3	20.2			
Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and	27.9	29.2	28.6	30.2	31.8			

Table 1-4
Summary table — Return on equity and return on capital employed, selected ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	percent						
Return on equity					_		
Total, all industries	11.3	9.8	11.3	10.2	9.8		
Total, non-financial industries	12.0	10.6	11.9	10.4	10.1		
Agriculture, forestry, fishing and hunting Dil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Fransportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services	12.0 5.2 10.0 10.8 17.2 11.3 17.2 11.4 8.1 14.6 15.8 19.1 12.4 28.9 11.6 18.7	12.5 3.3 3.0 12.9 19.1 9.2 14.3 13.3 -6.2 14.0 43.4 12.5 30.0 13.6 18.0	14.8 -1.0 14.0 9.3 17.5 12.2 17.3 12.8 15.3 16.8 17.6 11.8 31.2 10.3 18.5	12.3 5.2 2.7 9.5 17.2 10.2 14.8 13.3 12.8 -2.8 13.8 18.3 10.5 28.8 15.2	11.8 3.4 3.2 5.6 17.0 8.3 16.4 13.0 10.8 15.8 10.6 20.3 8.9 28.9 14.7 18.7		
Repair, maintenance and personal services	17.7	18.6	19.2	17.0	17.5		
Total, finance and insurance industries	9.4	7.8	9.4	9.5	9.1		
Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and related activities	7.6 11.0 6.7 10.0	4.1 4.2 9.4 10.2 8.6	6.3 8.9 9.5 10.6	3.1 9.8 11.5 10.6	2.3 9.4 10.0 10.5		
Return on capital employed							
Total, all industries	7.6	6.9	7.4	6.9	6.6		
Total, non-financial industries	7.9	7.2	7.8	7.1	6.8		
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services	6.9 4.6 7.1 8.1 7.5 8.1 10.5 8.2 4.7 10.4 8.0 11.3 8.6 18.7 7.1 7.0	7.4 3.3 2.6 8.5 8.4 6.7 9.0 9.0 4.8 1.9 7.2 24.6 8.7 19.4 7.8 7.2	8.3 0.6 9.6 6.4 8.7 8.3 10.8 8.8 9.0 8.6 8.5 10.8 8.5 19.5 6.6 7.2 11.1	7.0 4.4 2.5 6.5 9.2 7.4 9.4 9.5 7.0 2.7 7.3 11.2 8.1 18.6 8.5 7.4	6.8 3.3 2.7 4.7 4.7 8.9 6.2 10.3 8.9 5.6 10.5 6.0 12.2 6.8 18.6 8.2 7.2		
Total, finance and insurance industries	7.0	6.0	6.3	6.4	6.2		
Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and	4.0 9.5 6.5 8.7	2.9 3.9 6.9 9.0	3.5 7.9 7.9 6.8	2.8 8.4 8.1 6.9	2.4 8.1 8.1 7.1		
related activities	5.7	6.0	6.4	6.7	6.5		

Table 2-1 Total, all industries — Balance sheet and income statement

	Second	Third	Fourth	First	Second
	quarter	quarter	quarter	quarter	quarter
	2011	2011	2011	2012	2012
		mi	llions of dollars		
Balance sheet					
Total assets	7,575,575 A	7,790,163 A	8,006,786 A	8,065,914 A	8,165,223 A
Cash and deposits	441,476	451,448	449,816	450,973	458,199
Accounts receivable and accrued revenue	465,697	470,042	469,036	482,345	487,242
Inventories	282,636	288,167	291,279	293,899	295,702
Investments and accounts with affiliates	1,091,439	1,125,099	1,098,409	1,112,162	1,130,704
Portfolio investments	1,068,184	1,079,018	1,035,758	1,044,086	1,035,541
Loans	1,801,756	1,827,465	2,136,587	2,161,852	2,195,442
Mortgage	859,718	875,509	1,142,830	1,155,111	1,179,822
Non-mortgage	942,037	951,956	993,757	1,006,741	1,015,620
Allowance for losses on investments and loans	-10,023	-10,121	-9,359	-9,464	-9,654
Bank customers' liabilities under acceptances	51,562	53,907	50,372	55,224	56,354
Capital assets, net	1,396,710	1,415,382	1,440,364	1,462,321	1,473,163
Other assets	986,140	1,089,756	1,044,524	1,012,510	1,042,533
Total liabilities	5,556,879	5,736,750	5,921,185	5,950,730	6,021,995
Deposits	1,796,018	1,864,629	1,891,029	1,895,038	1,937,019
Actuarial liabilities of insurers	236,695	246,667	253,139	253,099	255,537
Accounts payable and accrued liabilities	575,375	593,112	596,027	597,722	599,404
Loans and accounts with affiliates	683,419	696,520	693,874	706,658	709,134
Borrowings	1,011,660	1,029,065	1,147,568	1,174,204	1,183,313
Loans and other borrowings	461,141	465,380	474,691	477,875	481,072
Bankers' acceptances and paper	46,655	48,535	48,449	48,277	50,621
Bonds and debentures	337,986	344,535	453,815	478,849	481,623
Mortgages	165,878	170,615	170,614	169,203	169,996
Future income tax	86,174	86,819	85,297	87,613	87,744
Bank customers' liabilities under acceptances	51,601	53,984	50,421	55,213	56,347
Other liabilities	1,115,938	1,165,954	1,203,829	1,181,183	1,193,497
Total, equity	2,018,697	2,053,413	2,085,602	2,115,184	2,143,229
Share capital	1,122,059	1,137,231	1,156,752	1,179,717 0	1,188,652
Unitholders' equity	0	0	0	0	0 0
Liability to policyholders		-		-	
Contributed surplus and other Accumulated other comprehensive income	205,136 -10,575	210,395 -6,607	212,000 -1,849	210,470 -2,809	211,601 -3,973
Retained earnings	702,077	712,395	718,699	727,806	746,948
Income statement	702,077	712,393	7 10,099	121,000	740,540
Operating revenue	812,899 A	843,878 A	854,728 A	829,774 A	844,148 A
Sales of goods and services	724,652	751,964	762,521	740,378	753,821
Insurers' premiums	17,375	17,339	17,967	17,450	17,842
Annuity considerations	1,541	1,702	1,754	1,742	1,684
Interest revenue, operating	26,661	28,215	27,997	28,707	28,486
Dividend revenue, operating	3,485	3,477	3,859	4,029	3,817
Gains or losses on sale of securities and other assets	682	911	899	703	523
Other operating revenue	38,501	40,268	39,727	36,763	37,972
Operating expenses	741,783	771,102	781,996	756,602	772,238
Depreciation, depletion and amortization	31,747	32,466	33,316	32,659	33,010
Insurance claims incurred	11,948	11,887	11,191	11,009	11,307
Annuity claims incurred	1,694	1,528	1,554	2,152	1,949
Normal increase in actuarial liabilities	3,229	9,263	8,126	-393	3,707
Interest expense, operating	6,814	6,814	6,712	7,128	6,295
Other operating expenses	686,352	709,146	721,098	704,048	715,972
Operating profit or loss	71,117	72,776	72,731	73,172	71,910
Interest and dividend revenue	7,823	6,674	9,535	6,075	6,261
Interest expense on borrowing	18,304	18,135	18,894	18,983	19,058
Gains or losses	7,521	2,599	2,267	1,351	2,746
Profit before income tax	68,160	63,913	65,644	61,621	61,860
Income tax	14,729	14,184	13,363	13,761	13,270
Equity in affiliates' earnings	4,270	2,227	5,606	4,593	4,150
Profit before extraordinary gains	57,701	51,956	57,887	52,454	52,739
Extraordinary gains or losses	132	-112	750	-43	-267
			AU 627	52,411	52,472
Net profit	57,833	51,844	58,637		
Net profit Other comprehensive income Comprehensive income	57,833 -1,890 55,943	51,844 -5 51,839	-280 58,357	2,985 55,395	-2,681 49,791

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 2-2 Total, all industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second guarter	Third quarter	Fourth guarter	First quarter	Second guarter		
	2011	2011	2011	2012	2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	51,601	51,383	-2,323	41,593	49,312		
Net profit	57,747	51,307	43,111	51,089	51,518		
Non-cash items Depreciation, depletion and amortization	-1,709 31,620	3,458 32,318	-48,761 26,207	-6,629 32,534	2,661 32.856		
Future income tax	2.179	32,316 847	26,207 564	-975	782		
Working capital	-5,644	6,381	4.767	-14.121	-3.417		
Other non-cash items	-29,865	-36.087	-80.299	-24.068	-27.559		
Prior period cash transactions	-4,436	-3,382	3,327	-2,867	-4,867		
Cash from financing activities	69,272	109,338	44,146	105,199	65,249		
Increase in deposits	35.767	68.696	26.054	3,999	40.607		
Borrowings from affiliates	5,956	9,306	-6,017	11,602	3,077		
Borrowings from non-affiliates	11,948	14,901	12,821	39,527	9,148		
Loans and other borrowings	8,843	3,933	6,462	8,923	2,294		
Bankers' acceptances and paper	2,085	1,492	-95	761	2,327		
Bonds and debentures	-4,075	6,633	5,640	25,985	3,663		
Mortgages	5,095	2,844	814	3,858	863		
Equity	15,601	16,435	11,289	50,071	12,418		
Total cash available	120,874	160,721	41,823	146,791	114,561		
Applications							
Cash applied to investment activities	62,637	54,919	-50,037	55,866	42,772		
Investments in affiliates	25,249	28,097	-29,874	16,664	18,297		
Portfolio investments	1,923	3,955	-47,194	9,907	-10,292		
Loans	35,465	22,867	27,031	29,295	34,767		
Mortgage loans	26,880	15,059	-744	12,922	24,062		
Non-mortgage loans	8,585	7,808	27,775	16,373	10,705		
Cash applied to fixed assets Cash applied to dividends	35,946 25,837	46,536 27,747	44,227 37.176	62,188 26,639	37,932 24.977		
otal applications of cash	25,637 124.421	129,202	37,176 31,366	26,639 144,693	105.682		
ncrease or decrease in cash	-3,547	31,519	10,457	2,098	8,879		
Selected seasonally adjusted items							
Operating revenue	811,324	834,696	847,206	847,535	843,998		
Operating profit	70,784	70,013	73,402	75,623	71,946		
Profit before extraordinary gains	57,062	50,587	58,696	53,832	52,551		
let profit	57,194	50,476	59,446	53,789	52,283		
Percentage change of selected seasonally adjusted items							
Operating revenue	0.9	2.9	1.5	0.0	-0.4		
Derating expenses	1.0	3.3	1.2	0.0	0.0		
Operating profit	0.3	-1.1	4.8	0.7	-4.9		
Selected financial ratios							
rofit margin (%)	8.7	8.4	8.7	8.9	8.5		
Return on equity (%)	11.3	9.8	11.3	10.2	9.8		
Debt to equity (ratio)	0.840	0.840	0.883	0.889	0.883		
Return on capital employed (%)	7.6	6.9	7.4	6.9	6.6		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 3-1 Total, non-financial industries — Balance sheet and income statement

	Second	Third	Fourth	First	Second		
	quarter	quarter	quarter	quarter	quarter		
	2011	2011	2011	2012	2012		
		mi	llions of dollars				
Balance sheet							
Total assets	3,531,058 A	3,595,305 A	3,642,181 A	3,679,431 A	3,706,499 A		
Cash and deposits	260,563	271,809	280,571	280,265	283,391		
Accounts receivable and accrued revenue	380,270	386,576	391,289	394,459	395,554		
Inventories	282,636	288,167	291,279	293,899	295,702		
Investments and accounts with affiliates	712,673	725,232	731,082	741,332	749,976		
Portfolio investments	99,772	102,669	102,736	100,286	104,755		
Loans	33,945	35,737	35,513	36,511	37,159		
Mortgage	9,536	9,590	9,362	9,346	9,626		
Non-mortgage Allowance for losses on investments and loans	24,409 0	26,148 0	26,151 0	27,165 0	27,533 0		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Capital assets, net	1,341,068	1,359,575	1,381,946	1,403,615	1,414,760		
Other assets	420,133	425,540	427,767	429,063	425,204		
Total liabilities	2,063,881	2,110,896	2,126,310	2,140,524	2,148,484		
Deposits	0	0	0	0	0		
Actuarial liabilities of insurers	0	0	0	0	0		
Accounts payable and accrued liabilities	415,658	430,322	441,294	433,776	436,769		
Loans and accounts with affiliates	525,573	534,249	533,805	543,669	545,024		
Borrowings Loans and other borrowings	800,430 374,144	814,883 376,683	817,429 376,814	823,656 376,987	830,244 380,479		
Bankers' acceptances and paper	32,143	33,400	33,785	33,241	34,456		
Bonds and debentures	232,030	238,190	240,213	248,113	249,124		
Mortgages	162,112	166,610	166,616	165,314	166,185		
Future income tax	85,305	85,567	86,248	89,192	89,169		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Other liabilities	236,915	245,876	247,535	250,229	247,278		
Total, equity	1,467,177	1,484,410	1,515,871	1,538,907	1,558,015		
Share capital	874,653	882,172	899,063	919,486	926,356		
Unitholders' equity	0	0	0	0 0	0		
Liability to policyholders Contributed surplus and other	166,426	171,961	172,505	172,037	173,610		
Accumulated other comprehensive income	-2,381	-2,630	-7,224	-9,533	-10,441		
Retained earnings	428,479	432,906	451,528	456,918	468,489		
Income statement							
Operating revenue	734,330 A	762,352 A	773,429 A	751,155 A	764,415 A		
Sales of goods and services	708,599	736,376	746,656	725,332	738,659		
Insurers' premiums	0	0	0	0	0		
Annuity considerations Interest revenue, operating	0	0 0	0 0	0 0	0 0		
Dividend revenue, operating	0	0	0	0	0		
Gains or losses on sale of securities and other assets	ŏ	ő	Ö	Ö	Õ		
Other operating revenue	25,731	25,977	26,772	25,824	25,756		
Operating expenses	681,457	705,079	716,890	698,962	712,308		
Depreciation, depletion and amortization	29,134	29,896	30,821	30,118	30,402		
Insurance claims incurred	0	0	0	0	0		
Annuity claims incurred Normal increase in actuarial liabilities	0	0	0	0 0	0 0		
Interest expense, operating	0	0	0	0	0		
Other operating expenses	652.324	675,182	686,070	668,845	681,907		
Operating profit or loss	52,873	57,274	56,539	52,193	52,107		
Interest and dividend revenue	7,823	6,674	9,535	6,075	6,261		
Interest expense on borrowing	14,335	14,219	14,889	14,155	14,419		
Gains or losses	7,013	363	109	2,773	2,629		
Profit before income tax	53,373	50,089	51,295	46,893	46,578		
Income tax	11,441	11,323	10,271	10,644	10,112		
Equity in affiliates' earnings Profit before extraordinary gains	2,639	2,089	3,877 44,902	2,605	2,650 30 117		
Extraordinary gains or losses	44,571 115	40,855 -152	44,902 741	38,853 -42	39,117 -182		
Net profit	44,686	40,702	45,643	38,811	38,935		
Other comprehensive income	-81	-1,092	-4,882	2,057	-1,031		
Comprehensive income	44,605	39,611	40,761	40,868	37,904		
•	•	•		•	•		

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 3-2 Total, non-financial industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates	39,978 44,556 -329 29,013 2,248 -7,648 -23,942 -4,250 32,091 0 7,074 9,472	62,018 40,113 25,463 29,765 1,212 3,845 -9,359 -3,559 28,753 0 5,987 12,839	62,202 32,629 25,757 24,006 572 4,590 -3,410 3,816 7,135 0 -2,957 1,989	36,380 37,397 1,624 29,993 -1,189 -9,710 -17,471 -2,641 75,937 0 9,830 18,837	48,709 37,943 15,440 30,333 420 -2,812 -12,501 -4,674 19,737 0 2,225 6,818		
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications	5,587 2,388 -3,594 5,092 15,545 72,068	2,933 868 6,296 2,741 9,927 90,771	-897 384 1,688 813 8,104 69,338	5,803 387 8,833 3,815 47,270 112,317	2,795 1,199 1,906 919 10,695 68,447		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	22,551 19,153 2,777 621 117 504 33,646 19,538 75,736 -3,667	10,467 7,620 1,888 958 53 905 44,492 20,233 75,191 15,580	-1,375 -1,305 -34 -36 10 -46 40,470 28,981 68,076 1,261	13,623 15,772 -2,933 784 214 570 59,672 20,178 93,474 18,843	14,077 9,613 3,946 518 30 488 36,114 18,356 68,548 -101		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	732,063 52,619 44,079 44,194	754,035 54,324 39,481 39,329	767,053 57,154 45,237 45,979	766,980 54,938 40,186 40,144	763,729 52,215 39,173 38,991		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	0.9 0.8 2.4	3.0 3.0 3.2	1.7 1.5 5.2	0.1 0.5 -5.1	-0.4 -0.1 -5.0		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	7.2 12.0 0.904 7.9	7.2 10.6 0.909 7.2	7.4 11.9 0.891 7.8	7.2 10.4 0.888 7.1	6.8 10.1 0.883 6.8		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 4-1 Agriculture, forestry, fishing and hunting — Balance sheet and income statement

	Second	Third	Fourth	First	Second		
	quarter 2011	quarter 2011	quarter 2011	quarter 2012	quarter 2012		
	millions of dollars						
Balance sheet							
Total assets	91,989 B	91,024 B	91,787 A	92,670 A	94,152 A		
Cash and deposits Accounts receivable and accrued revenue	6,572 4,929	6,484 4.866	6,516 4,840	6,711 4,827	6,739 4,943		
Inventories	13,753	13,644	13,897	14,050	14,213		
Investments and accounts with affiliates	6,366	6,312	6,271	6,261	6,817		
Portfolio investments	4,179	4,138	4,121	4,078	4,226		
Loans	2,535	2,524	2,535	2,514	2,533		
Mortgage	1,351	1,328	1,338	1,330	1,335		
Non-mortgage	1,185	1,196	1,197	1,184	1,198 0		
Allowance for losses on investments and loans Bank customers' liabilities under acceptances	0	0	0	0	0		
Capital assets, net	43,632	43,733	44,165	44,642	44,918		
Other assets	10,022	9,324	9,441	9,587	9,762		
Total liabilities	53,808	53,236	53,360	53,649	54,269		
Deposits	0	0	0	0	0		
Actuarial liabilities of insurers	0	0	0	0	0		
Accounts payable and accrued liabilities	4,350	4,305	4,375	4,395	4,521		
Loans and accounts with affiliates	15,756	15,820	15,726	15,708	15,935		
Borrowings Loans and other borrowings	27,570 17,152	26,950 16,595	27,073 16,669	27,471 16,738	27,689 17,025		
Bankers' acceptances and paper	657	636	637	689	673		
Bonds and debentures	4,129	4,134	4,237	4,282	4,229		
Mortgages	5,632	5,586	5,529	5,761	5,761		
Future income tax	1,279	1,286	1,285	1,313	1,337		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Other liabilities	4,853	4,874	4,901	4,763	4,788		
Total, equity Share capital	38,181 9,563	37,788 9,498	38,427 9,555	39,022 9,296	39,882 9,867		
Unitholders' equity	0,000	0,450	0,000	0,250	0,007		
Liability to policyholders	Ö	Ö	Ö	Õ	Ő		
Contributed surplus and other	3,299	3,258	3,304	3,359	3,354		
Accumulated other comprehensive income	1	1	11	10	11		
Retained earnings	25,318	25,032	25,558	26,357	26,650		
ncome statement	44 aaa B	40.000 B	40.0745	44.004.5	40.000 5		
Operating revenue	11,969 B	12,092 B	12,274 B	11,901 B	12,239 B		
Sales of goods and services Insurers' premiums	11,308 0	11,420 0	11,592 0	11,244 0	11,573 0		
Annuity considerations	Ö	0	0	0	0		
nterest revenue, operating	0	Ö	Õ	Õ	Õ		
Dividend revenue, operating	0	0	0	0	0		
Gains or losses on sale of securities and other assets	0	0	0	0	0		
Other operating revenue	661	672	682	657	667		
Operating expenses Depreciation, depletion and amortization	10,764 840	10,862 830	11,040 831	10,647 799	11,061 826		
Insurance claims incurred	0	0	0	0	020		
Annuity claims incurred	0	ő	ŏ	Ŏ	ŏ		
Normal increase in actuarial liabilities	0	0	0	0	0		
Interest expense, operating	0	0	0	0	0		
Other operating expenses	9,924	10,032	10,208	9,848	10,235		
Operating profit or loss	1,206	1,230	1,235	1,254	1,178		
nterest and dividend revenue	184 323	185 320	182 316	171 314	178 328		
nterest expense on borrowing Gains or losses	323 246	238	443	289	326 336		
Profit before income tax	1,312	1,333	1,543	1,401	1,363		
ncome tax	188	210	214	205	210		
Equity in affiliates' earnings	43	41	42	39	41		
Profit before extraordinary gains	1,167	1,165	1,371	1,235	1,194		
Extraordinary gains or losses	0	0	0	0	0		
Net profit Other comprehensive income	1,167	1,165	1,371	1,235	1,194		
Other comprehensive income Comprehensive income	5 1,172	-5 1,160	9 1,380	-5 1,230	-3 1,192		
sombrenensive income	1,172	1,100	1,300	1,230	1,192		

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 4-2 Agriculture, forestry, fishing and hunting — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity	995 1,179 -123 835 -12 -101 -870 -61 93 0 7 26 6 19 -60 62 59	1,290 1,159 310 822 27 159 -698 -180 -457 0 20 -374 -285 -20 5 -74	200 367 -137 136 12 -57 -227 -30 -118 0 -60 -45 -68 0 94 -71	775 1,224 -278 799 15 -1 -1,091 -171 680 0 64 557 427 52 45 32 59	699 1,182 -515 828 19 -38 -1,323 32 152 0 81 63 98 4 -53 14		
Total cash available	1,088	832	83	1,455	852		
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-29 -29 -1 2 -1 3 673 139 784 304	-103 -48 -49 -5 -15 10 616 107 621 212	-84 -78 2 -9 0 -9 68 104 88 -5	-127 -66 -51 -9 -6 -4 1,373 105 1,351 104	40 4 36 0 -1 1 620 103 763 89		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	11,913 1,154 1,143 1,143	12,145 1,250 1,179 1,179	12,224 1,283 1,427 1,427	12,017 1,235 1,198 1,198	12,183 1,142 1,180 1,180		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-0.5 -0.7 1.4	1.9 1.3 8.3	0.6 0.4 2.7	-1.3 -1.0 -3.4	1.4 2.4 -7.5		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	9.7 12.0 1.135 6.9	10.3 12.5 1.132 7.4	10.5 14.8 1.114 8.3	10.3 12.3 1.107 7.0	9.4 11.8 1.094 6.8		

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- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 5-1 Oil and gas extraction and support activities — Balance sheet and income statement

	Second	Third	Fourth	First	Second		
	quarter 2011	quarter 2011	quarter 2011	quarter 2012	quarter 2012		
	millions of dollars						
Balance sheet							
Total assets	520,853 A	532,964 A	545,801 A	559,944 A	562,673 A		
Cash and deposits Accounts receivable and accrued revenue	23,607 42,624	24,634 43,375	28,191 44,828	28,290 46,117	27,763 43.936		
Inventories	5,875	6,012	6,118	6,318	6,350		
Investments and accounts with affiliates	99,465	100,339	100,582	100,035	104,212		
Portfolio investments	9,985	9,784	9,034	7,458	7,825		
Loans	1,593	1,659	1,561	1,670	1,656		
Mortgage	153	154	162	159	160		
Non-mortgage	1,440	1,505 0	1,399 0	1,511	1,495 0		
Allowance for losses on investments and loans Bank customers' liabilities under acceptances	0	0	0	0 0	0		
Capital assets, net	300,602	307,667	314,060	328,194	331,157		
Other assets	37,103	39,494	41,426	41,862	39,774		
Total liabilities	269,027	277,543	285,709	290,468	286,851		
Deposits	0	0	0	0	0		
Actuarial liabilities of insurers	0	0	0	0	0		
Accounts payable and accrued liabilities Loans and accounts with affiliates	42,093	44,578	46,819	47,770	45,327 71,605		
Borrowings	68,848 87,408	69,376 88,588	70,172 87,835	71,734 87,954	88,907		
Loans and other borrowings	44,079	43,312	42,948	42,648	42,424		
Bankers' acceptances and paper	5,944	6,627	5,367	5,663	6,438		
Bonds and debentures	36,804	38,042	38,837	38,934	39,344		
Mortgages	582	607	683	709	701		
Future income tax	30,749	31,870	32,013	33,053	33,340		
Bank customers' liabilities under acceptances Other liabilities	0 39,929	0 43 430	0 48,871	0 49,956	0 47,672		
Total, equity	251,826	43,130 255,422	260.092	269,476	275,822		
Share capital	206,915	209,439	216,821	222,989	229,814		
Unitholders' equity	0	0	0	0	0		
Liability to policyholders	0	0	0	0	0		
Contributed surplus and other	16,205	16,090	16,781	16,954	16,486		
Accumulated other comprehensive income	1,449	1,721	1,508	1,506	1,560		
Retained earnings	27,257	28,171	24,982	28,027	27,963		
ncome statement	47.720 A	57,658 A	55,246 A	57,589 A	54,592 A		
Operating revenue Sales of goods and services	47,729 ^A 47,729	57,658 ^ 57,658	55,246	57,589 ^ 57,589	54,592 A 54,592		
Insurers' premiums	7,723	0 0	0	07,505	0		
Annuity considerations	0	0	0	0	0		
nterest revenue, operating	0	0	0	0	0		
Dividend revenue, operating	0	0	0	0	0		
Gains or losses on sale of securities and other assets	0	0	0	0	0		
Other operating revenue Operating expenses	0 43,727	0 53,874	0 51,806	0 53,741	0 51,937		
Depreciation, depletion and amortization	6,948	7,361	7,940	8,067	7,969		
Insurance claims incurred	0	0	0	0,007	0		
Annuity claims incurred	0	0	0	0	0		
Normal increase in actuarial liabilities	0	0	0	0	0		
nterest expense, operating	0	0	0	0	0		
Other operating expenses	36,779	46,513	43,866	45,674	43,968		
Operating profit or loss nterest and dividend revenue	4,002 553	3,784 281	3,440 304	3,848 290	2,655 376		
nterest expense on borrowing	1,939	1,817	1,907	1,787	1,773		
Gains or losses	897	270	-3,235	1,061	782		
Profit before income tax	3,513	2,519	-1,403	3,407	2,040		
ncome tax	1,001	946	-49	534	393		
Equity in affiliates' earnings	738	549	705	606	727		
Profit before extraordinary gains	3,249	2,122	-649	3,479	2,374		
Extraordinary gains or losses	0 3 340	4 2 126	-4 653	-1 2.479	0 2 274		
Net profit Other comprehensive income	3,249 263	2,126 331	-653 -74	3,478 -12	2,374 -67		
Comprehensive income	3, 512	2,457	-74 -727	3,466	2,307		
Joinprenensive income	3,312	2,431	-121	5,400	2,301		

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 5-2 Oil and gas extraction and support activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	10,051	12,185	17,830	8,824	9,726		
Net profit	3,432	2,105	-607	3,470	2,371		
Non-cash items	6,607	10,077	13,748	4,499	6,983		
Depreciation, depletion and amortization	6,947	7,354	7,405	8,028	7,964		
Future income tax	959	1,387	-312	381	396		
Working capital	-924	1,416	683	-1,352	-425		
Other non-cash items	-375	-79	5,971	-2,558	-952		
Prior period cash transactions	13	3	4,689	855	372		
ash from financing activities	6,005	5,693	3,920	46,011	8,208		
Increase in deposits	0	0	0	0	0		
Borrowings from affiliates	-60	412	2,083	2,672	-7		
Borrowings from non-affiliates	1,301	1,208	-1,531	5,951	913		
Loans and other borrowings	1,887	-534	-1,053	4,017	-186		
Bankers' acceptances and paper	242	625	-1,262	724	627		
Bonds and debentures	-825	1,118	775	889	469		
Mortgages	-2	-1	8	320	4		
Equity	4,764	4,072	3,368	37,387	7,301		
otal cash available	16,056	17,878	21,749	54,835	17,934		
pplications							
ash applied to investment activities	1,831	802	-3,322	8,854	4,510		
Investments in affiliates	1,739	956	-2,241	7,761	4,166		
Portfolio investments	131	-219	-969	643	359		
Loans	-40	65	-112	450	-14		
Mortgage loans	1	1	0	154	1		
Non-mortgage loans	-41	64	-112	296	-15		
ash applied to fixed assets	9,929	14,610	15,363	25,318	11,287		
ash applied to dividends	2,096	2,068	7,395	2,085	2,061		
otal applications of cash	13,857	17,479	19,435	36,257	17,858		
crease or decrease in cash	2,200	398	2,314	18,578	76		
elected seasonally adjusted items							
Operating revenue	47,729	57,658	55,246	57,589	54,592		
Operating profit	4,002	3,784	3,440	3,848	2,655		
rofit before extraordinary gains	3,249	2,122	-649	3,479	2,374		
et profit	3,249	2,126	-653	3,478	2,374		
ercentage change of selected seasonally adjusted items							
perating revenue	7.4	20.8	-4.2	4.2	-5.2		
perating expenses	7.2	23.2	-3.8	3.7	-3.4		
perating profit	10.1	-5.4	-9.1	11.9	-31.0		
elected financial ratios							
rofit margin (%)	8.4	6.6	6.2	6.7	4.9		
eturn on equity (%)	5.2	3.3	-1.0	5.2	3.4		
ebt to equity (ratio)	0.620	0.618	0.608	0.593	0.582		
eturn on capital employed (%)	4.6	3.3	0.6	4.4	3.3		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 6-1 Mining and quarrying (except oil and gas) — Balance sheet and income statement

	Second	Third	Fourth	First	Second		
	quarter	quarter	quarter	quarter	quarter		
	2011	2011	2011	2012	2012		
	millions of dollars						
Balance sheet							
Total assets	193,356 A	196,187 A	203,035 A	202,181 A	203,660 A		
Cash and deposits Accounts receivable and accrued revenue	8,414 10,784	8,955 11,218	9,030 10,660	7,835 13,161	7,679 13,707		
Inventories	5,668	5,796	5,968	6,109	6,100		
Investments and accounts with affiliates	95,808	96,834	100,905	100,396	102,338		
Portfolio investments	2,865	2,737	2,816	2,699	2,715		
Loans	67	78	82	73	80		
Mortgage	28 39	28 50	30 52	30 43	33 47		
Non-mortgage Allowance for losses on investments and loans	0	0	0	43 0	0		
Bank customers' liabilities under acceptances	ŏ	Õ	Ö	Õ	ő		
Capital assets, net	54,946	55,359	57,024	56,881	56,115		
Other assets	14,805	15,210	16,550	15,027	14,927		
Total liabilities	90,094	92,368	92,421	95,219	97,724		
Deposits Actuarial liabilities of insurers	0	0	0	0 0	0		
Accounts payable and accrued liabilities	8,570	8,110	10,661	9,933	9,817		
Loans and accounts with affiliates	41,901	43,652	42,006	45,487	45,773		
Borrowings	18,383	24,105	22,376	23,026	23,382		
Loans and other borrowings	13,901	14,949	13,241	12,895	13,410		
Bankers' acceptances and paper	1,299	1,072	1,029	1,199	1,209		
Bonds and debentures Mortgages	3,182 1	8,083 1	8,106 1	8,931 1	8,763 1		
Future income tax	8,194	8,311	8,483	8,379	7,715		
Bank customers' liabilities under acceptances	0	0	0, .55	0	0		
Other liabilities	13,045	8,191	8,894	8,393	11,037		
Total, equity	103,262	103,819	110,614	106,962	105,937		
Share capital	80,991	81,020 0	81,030	81,228 0	80,266 0		
Unitholders' equity Liability to policyholders	0	0	0	0	0		
Contributed surplus and other	2,762	3,525	3,638	3,556	3,734		
Accumulated other comprehensive income	960	1,122	765	937	719		
Retained earnings	18,548	18,152	25,182	21,241	21,217		
Income statement							
Operating revenue	9,857 A	10,576 A	10,094 A	9,293 A	10,137 A		
Sales of goods and services Insurers' premiums	9,857 0	10,576 0	10,094 0	9,293 0	10,137 0		
Annuity considerations	0	0	0	0	0		
Interest revenue, operating	0	0	0	0	0		
Dividend revenue, operating	0	0	0	0	0		
Gains or losses on sale of securities and other assets	0	0	0	0	0		
Other operating revenue Operating expenses	0 7,443	0 7,773	0 7,784	0 7,316	0 7,999		
Depreciation, depletion and amortization	7,443	7,773 754	738	686	731		
Insurance claims incurred	0	0	0	0	0		
Annuity claims incurred	0	0	0	0	0		
Normal increase in actuarial liabilities	0	0	0	0	0		
Interest expense, operating	0 6,718	0 7,020	0 7,047	0 6,630	0 7,268		
Other operating expenses Operating profit or loss	2,414	2,803	2,310	1,977	2,138		
Interest and dividend revenue	1,007	484	3,031	319	276		
Interest expense on borrowing	497	528	482	483	492		
Gains or losses	209	-1,578	-599	-985	-1,070		
Profit before income tax	3,132	1,181	4,259	829 464	852		
Income tax	919 350	771 357	826 425	461 358	379 364		
Equity in affiliates' earnings Profit before extraordinary gains	359 2,572	357 767	3,858	726	837		
Extraordinary gains or losses	2,372	0	3,838 0	0	0		
Net profit	2,572	767	3,858	726	837		
Öther comprehensive income	-20	101	-196	847	622		
Comprehensive income	2,552	868	3,662	1,572	1,460		

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 6-2 Mining and quarrying (except oil and gas) — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012			
	millions of dollars							
Statement of changes in financial position								
Cash from operating activities	6,607	-5,222	6,989	-1,565	2,309			
Net profit	2,573	768	3,834	733	659			
Non-cash items	4,158	-5,993	3,098	-2,239	1,673			
Depreciation, depletion and amortization	723	754	681	676	704			
Future income tax	223	-118	-73	40	-14			
Working capital	1,344	-795	3,218	-3,376	-1,143			
Other non-cash items	1,868	-5,834	-728	421	2,126			
Prior period cash transactions	-125	4	57	-60	-23			
ash from financing activities	2,582	7,780	-2,882	5,820	-247			
Increase in deposits	0	0	0	0	0			
Borrowings from affiliates	1,402	1,719	-1,585	4,178	173			
Borrowings from non-affiliates	708	5,826	-1,747	648	284			
Loans and other borrowings	639	1,053	-1,714	-344	455			
Bankers' acceptances and paper	85	-227	-45	171	10			
Bonds and debentures	-16	5,000	13	821	-180			
Mortgages	0	0	0	0	0			
Equity	472	235	450	994	-704			
otal cash available	9,188	2,558	4,107	4,254	2,062			
pplications								
ash applied to investment activities	10,093	184	3,699	356	1,589			
Investments in affiliates	9,955	216	3,623	485	1,575			
Portfolio investments	154	-43	74	-120	10			
Loans	-17	10	1	-8	4			
Mortgage loans	0	0	0	0	1			
Non-mortgage loans	-17	10	1	-8	3			
ash applied to fixed assets	1,484	1,830	2,718	1,653	300			
ash applied to dividends	320	1,299	557	1,007	517			
otal applications of cash	11,897	3,313	6,973	3,016	2,406			
crease or decrease in cash	-2,708	-755	-2,866	1,238	-343			
elected seasonally adjusted items								
perating revenue	9,857	10,576	10,094	9,293	10,137			
perating profit	2,414	2,803	2,310	1,977	2,138			
rofit before extraordinary gains	2,572	767	3,858	726	837			
et profit	2,572	767	3,858	726	837			
ercentage change of selected seasonally adjusted items								
perating revenue	4.1	7.3	-4.6	-7.5	9.1			
perating expenses	5.2	4.4	0.1	-5.5	9.3			
perating profit	0.8	16.1	-17.6	-14.3	8.1			
elected financial ratios								
rofit margin (%)	24.5	26.5	22.9	21.3	21.1			
eturn on equity (%)	10.0	3.0	14.0	2.7	3.2			
ebt to equity (ratio)	0.584	0.653	0.582	0.641	0.653			
eturn on capital employed (%)	7.1	2.6	9.6	2.5	2.7			

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- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 7-1 Utilities — Balance sheet and income statement

	Second	Third	Fourth	First	Second	
	quarter	quarter	quarter	quarter	quarter	
	2011	2011	2011	2012	2012	
Balance sheet	millions of dollars					
Total assets	97,017 A	98,637 A	100,488 A	99,753 A	100,547 A	
Cash and deposits	2,660	1,979	1,938	2,006	2,033	
Accounts receivable and accrued revenue	6,191	6,386	7,264	7,227	6,862	
Inventories	2,346	2,887	2,813	2,188	2,199	
Investments and accounts with affiliates Portfolio investments	5,315	5,400	5,668	5,415	5,501	
Portfolio investments Loans	719 956	720 915	773 938	799 1,036	736 1,058	
Mortgage	36	1	1	1,030	1,030	
Non-mortgage	920	914	938	1,035	1,057	
Allowance for losses on investments and loans	0	0	0	0	0	
Bank customers' liabilities under acceptances	0	0	0	0	0	
Capital assets, net	64,153	64,705	65,955	65,731	66,987	
Other assets	14,676	15,645	15,138	15,351	15,172	
Total liabilities Deposits	65,153 0	66,935 0	68,158 0	68,159 0	69,024 0	
Actuarial liabilities of insurers	0	0	0	0	0	
Accounts payable and accrued liabilities	6,646	6,832	7,704	6,953	7,005	
Loans and accounts with affiliates	3,752	3,029	3,080	3,366	3,152	
Borrowings	36,999	37,870	38,327	37,662	38,161	
Loans and other borrowings	18,157	18,691	18,780	14,797	15,083	
Bankers' acceptances and paper	1,088	1,468	1,338	1,609	1,583	
Bonds and debentures	17,738 15	17,697 14	18,197 12	21,241 15	21,480 16	
Mortgages Future income tax	4,416	4,130	4,184	4,526	4,576	
Bank customers' liabilities under acceptances	4,410	0	0	0	4,570	
Other liabilities	13,340	15,074	14,862	15,652	16,130	
Total, equity	31,864	31,702	32,330	31,594	31,524	
Share capital	23,665	23,992	24,144	24,728	25,387	
Unitholders' equity	0	0	0	0	0	
Liability to policyholders Contributed surplus and other	0 3,493	0 3,513	0 3,632	0 4,295	0 4,306	
Accumulated other comprehensive income	1,525	1,593	1,617	1,554	1,329	
Retained earnings	3,181	2,604	2,937	1,017	501	
Income statement						
Operating revenue Sales of goods and services	14,186 ^A 13,891	13,638 A 13,284	14,910 A 14,580	15,870 A 15,465	12,694 A 12,358	
Insurers' premiums	13,891	0	0	0	12,336	
Annuity considerations	ŏ	Ö	Ö	Ö	ő	
nterest revenue, operating	0	0	0	0	0	
Dividend revenue, operating	0	0	0	0	0	
Gains or losses on sale of securities and other assets	0	0	0	0	0	
Other operating revenue Operating expenses	295 13,138	354 12,227	330 13,468	405 14,221	336 11,771	
Depreciation, depletion and amortization	906	895	886	935	932	
nsurance claims incurred	0	0	0	0	0	
Annuity claims incurred	0	Ö	Ō	Ō	Ō	
Normal increase in actuarial liabilities	0	0	0	0	0	
nterest expense, operating	0	0	0	0	0	
Other operating expenses	12,232	11,332	12,582	13,286	10,839	
Operating profit or loss	1,048	1,410	1,442	1,650	923	
nterest and dividend revenue nterest expense on borrowing	71 593	66 598	74 616	75 582	68 582	
Gains or losses	280	-38	88	138	42	
Profit before income tax	803	837	984	1,278	448	
ncome tax	134	24	107	229	256	
Equity in affiliates' earnings	8	15	-3	-7	-4	
Profit before extraordinary gains	676	829	874	1,043	188	
Extraordinary gains or losses	0 676	0	0 974	0 1 043	0 199	
Net profit Other comprehensive income	676 -6	829 -28	874 -269	1,043 -401	188 -321	
Comprehensive income	67 0	800	605	642	-133	
p	0.0	300	303	J72	100	

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 7-2
Utilities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012	
	millions of dollars					
Statement of changes in financial position						
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates	2,371 676 1,640 906 207 1,020 -493 55 1,446 0 -196 801	1,165 816 535 890 4 -658 298 -186 1,097 0 -188 1,108 805	2,059 849 1,227 863 11 41 313 -17 622 0 -65 509	1,925 1,020 1,342 934 62 173 174 -438 433 0 -184 71	2,498 188 2,313 932 47 402 932 -2 969 0 -200 503 290	
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications	770 -40 70 1 841 3,817	380 -75 -1 177 2,262	119 -131 523 -2 177 2,681	-3,167 328 2,908 3 546 2,357	290 -27 239 1 667 3,468	
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash ncrease or decrease in cash	379 -24 -43 447 0 447 2,599 506 3,484 333	81 99 1 -19 0 -19 2,021 497 2,599 -337	140 65 52 23 0 23 2,096 474 2,709 -28	-565 -619 -41 96 0 96 1,784 424 1,644 713	68 94 -63 37 0 37 2,482 419 2,970 498	
Selected seasonally adjusted items						
Operating revenue Operating profit Profit before extraordinary gains Net profit	15,374 1,285 861 861	15,213 1,631 1,019 1,019	14,375 1,352 754 754	13,701 1,272 748 748	13,865 1,198 443 443	
Percentage change of selected seasonally adjusted items						
Operating revenue Operating expenses Operating profit	-0.1 2.8 -23.8	-1.0 -3.6 26.9	-5.5 -4.1 -17.1	-4.3 -4.1 -6.3	1.2 1.9 -5.8	
Selected financial ratios						
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	8.4 10.8 1.279 8.1	10.7 12.9 1.290 8.5	9.4 9.3 1.281 6.4	9.3 9.5 1.299 6.5	8.6 5.6 1.311 4.7	

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

⁻ All data in this table are unadjusted unless otherwise specified.

⁻ Figures may not add due to rounding.

Table 8-1 **Construction** — Balance sheet and income statement

	Second	Third	Fourth	First	Second		
	quarter 2011	quarter 2011	quarter 2011	quarter 2012	quarter 2012		
		millions of dollars					
Balance sheet							
Total assets Cash and deposits	205,719 A 26,091	213,745 A 26,285	213,425 A 26,154	211,100 A 26,371	214,469 A 26,709		
Accounts receivable and accrued revenue	42,965	45,915	46,854	44,340	45,016		
Inventories	36,537	37,855	36,428	35,798	35,999		
Investments and accounts with affiliates	30,464	31,242	31,169	31,305	32,219		
Portfolio investments Loans	6,804 1,645	7,054 1,625	6,962 1,595	7,059 1,651	7,101 1,772		
Mortgage	419	381	359	409	521		
Non-mortgage	1,227	1,244	1,235	1,241	1,252		
Allowance for losses on investments and loans	0	0	0	0	0		
Bank customers' liabilities under acceptances	0 46 572	0 47 226	0	0	0 45 680		
Capital assets, net Other assets	46,572 14,640	47,326 16,442	46,604 17,659	46,214 18,363	45,680 19,972		
Total liabilities	143,899	149,430	146,836	142,143	143,100		
Deposits	0	0	0	0	0		
Actuarial liabilities of insurers	0	0	0	0	0		
Accounts payable and accrued liabilities Loans and accounts with affiliates	39,795 37,883	42,789 38,758	42,896 38,005	40,060 38,314	40,196 38.392		
Borrowings	56,564	58,314	57.524	56,509	57,893		
Loans and other borrowings	30,952	31,356	31,046	30,831	31,499		
Bankers' acceptances and paper	1,238	1,260	1,110	1,146	1,118		
Bonds and debentures Mortgages	5,232 19,142	6,227 19,472	6,374 18,994	6,311 18,221	6,358 18,918		
Future income tax	1,005	1,125	1,007	947	1,011		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Other liabilities	8,652	8,443	7,403	6,312	5,609		
Total, equity	61,820	64,315	66,589	68,958	71,369		
Share capital Unitholders' equity	11,335 0	11,454 0	11,654 0	11,501 0	11,790 0		
Liability to policyholders	ő	ő	ő	ő	ő		
Contributed surplus and other	2,248	3,036	3,044	3,078	2,856		
Accumulated other comprehensive income	120	144	171	199	197		
Retained earnings	48,117	49,680	51,719	54,180	56,526		
Income statement	CO 405 A	65 627 A	65 422 A	EC 770 P	64 400 P		
Operating revenue Sales of goods and services	60,195 ^A 59,011	65,637 A 64,571	65,123 A 64,084	56,779 В 55,915	61,192 B 60,182		
Insurers' premiums	0	0	0 1,00 1	0	00,102		
Annuity considerations	0	0	0	0	0		
Interest revenue, operating	0	0	0	0	0		
Dividend revenue, operating Gains or losses on sale of securities and other assets	0	0 0	0 0	0 0	0		
Other operating revenue	1,185	1,066	1,039	864	1,010		
Operating expenses	57,682	61,508	61,465	53,891	58,063		
Depreciation, depletion and amortization	1,477	1,545	1,535	1,429	1,497		
Insurance claims incurred Annuity claims incurred	0	0 0	0 0	0 0	0 0		
Normal increase in actuarial liabilities	0	0	0	0	0		
Interest expense, operating	Ō	Ō	0	Ö	Ō		
Other operating expenses	56,205	59,963	59,930	52,462	56,566		
Operating profit or loss	2,513	4,130	3,658	2,888	3,130		
nterest and dividend revenue Interest expense on borrowing	456 544	463 572	457 730	429 700	462 722		
Gains or losses	276	86	420	238	237		
Profit before income tax	2,699	4,105	3,802	2,853	3,105		
Income tax	506	792	745	451	582		
Equity in affiliates' earnings	141	170	155 3 211	157 2.550	179 2 702		
Profit before extraordinary gains Extraordinary gains or losses	2,333 35	3,483 0	3,211 4	2,559 0	2,702 0		
Net profit	2,369	3,483	3,215	2,559	2,702		
Öther comprehensive income	-24	-23	-39	-13	-12		
Comprehensive income	2,345	3,460	3,177	2,546	2,690		

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 8-2 Construction — Statement of changes in financial position, selected seasonally adjusted items and selected financial

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012	
	millions of dollars					
Statement of changes in financial position						
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from non-affiliates Borrowings from non-affiliates	693 2,316 -1,445 1,445 1,462 -62 -637 -2,208 -177 1,496 0 70 1,155 457	1,609 3,424 -1,792 1,532 -6 -675 -2,643 -24 2,173 0 865 1,068 74	951 1,228 -367 588 -45 163 -1,073 89 -807 0 -426 -630 -77	1,623 2,351 -783 1,417 -68 128 -2,260 55 -1,682 0 -404 -980 -21	372 2,580 -1,977 1,464 -48 -503 -2,890 -231 974 0 -30 873 482	
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications	457 -42 230 509 272 2,189	74 23 795 177 240 3,781	-77 -137 -90 -326 249 143	-21 17 -97 -879 -298 -59	-22 7 406 132 1,346	
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	36 -1 23 14 -6 20 -54 1,156 1,138 1,051	828 737 106 -15 -34 19 1,273 992 3,093 688	-302 -164 -108 -31 -20 -10 234 1,012 944 -801	-562 -266 -277 -19 -2 -17 -252 1,595 781 -840	275 370 -52 -43 -50 7 112 847 1,234	
Selected seasonally adjusted items						
Operating revenue Operating profit Profit before extraordinary gains Net profit	61,131 3,006 2,663 2,699	62,418 3,348 3,067 3,067	63,580 3,459 2,910 2,914	61,508 3,622 2,958 2,958	62,284 3,580 3,026 3,026	
Percentage change of selected seasonally adjusted items						
Operating revenue Operating expenses Operating profit	3.8 2.6 35.6	2.1 1.6 11.4	1.9 1.8 3.3	-2.0 -2.3 2.8	1.3 1.4 -1.2	
Selected financial ratios						
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	4.9 17.2 1.528 7.5	5.4 19.1 1.509 8.4	5.4 17.5 1.435 8.7	5.9 17.2 1.375 9.2	5.8 17.0 1.349 8.9	

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 9-1 Manufacturing — Balance sheet and income statement

	Second	Third	Fourth	First	Second	
	quarter	quarter	quarter	quarter	quarter	
	2011	2011	2011	2012	2012	
Balance sheet	millions of dollars					
Total assets	820.132 A	833,346 A	843,249 A	853,319 A	854,651 A	
Cash and deposits	40,242	42,046	46,597	46,734	48,019	
Accounts receivable and accrued revenue	99,737	100,853	100,191	101,591	101,784	
Inventories Investments and accounts with affiliates	75,828 198,638	76,783 202,191	77,497 204,112	79,056 206,910	78,239 207,210	
Portfolio investments	14,191	15,161	15,463	14,769	17,953	
Loans	4,593	4,941	4,944	4,842	5,146	
Mortgage	449	457	457	492	488	
Non-mortgage Allowance for losses on investments and loans	4,144 0	4,484 0	4,487 0	4,350 0	4,659 0	
Bank customers' liabilities under acceptances	0	0	0	0	0	
Capital assets, net	278,021	280,308	285,158	288,283	288,696	
Other assets	108,882	111,064	109,287	111,133	107,603	
Total liabilities	444,728 0	456,043 0	461,264 0	467,048 0	465,484 0	
Deposits Actuarial liabilities of insurers	0	0	0	0	0	
Accounts payable and accrued liabilities	112,352	115,191	115,790	114,616	116,266	
Loans and accounts with affiliates	131,256	133,899	136,478	136,595	134,371	
Borrowings	116,920	117,468	120,963	123,188	122,781	
Loans and other borrowings Bankers' acceptances and paper	70,408 4,239	71,805 4,196	75,327 4,291	76,574 4,116	76,754 3,932	
Bonds and debentures	36,236	35,377	35,598	36,730	36,505	
Mortgages	6,037	6,090	5,748	5,768	5,590	
Future income tax	24,709	24,161	24,387	25,713	25,133	
Bank customers' liabilities under acceptances Other liabilities	0 59,491	0 65,324	0 63.645	0 66,936	0 66,934	
Total, equity	375,404	377,303	381,985	386,270	389,166	
Share capital	212,017	212,521	212,397	214,305	215,378	
Unitholders' equity	0	0	0	0	0	
Liability to policyholders Contributed surplus and other	0 29,617	0 29,627	0 28,645	0 29,133	0 29,536	
Accumulated other comprehensive income	-5,633	-6,015	-8,798	-10,847	-11,244	
Retained earnings	139,403	141,171	149,741	153,680	155,497	
Income statement						
Operating revenue Sales of goods and services	182,811 ^A 181,300	184,169 A 182,705	190,547 A 189,070	184,997 A 183,647	187,960 A 186,553	
Insurers' premiums	0	0	0	0	0	
Annuity considerations	0	Ō	Ō	Ō	Ö	
Interest revenue, operating	0	0	0	0	0	
Dividend revenue, operating Gains or losses on sale of securities and other assets	0	0 0	0 0	0 0	0	
Other operating revenue	1,511	1,465	1,477	1,351	1,407	
Operating expenses	169,112	169,636	175,724	172,269	175,312	
Depreciation, depletion and amortization	5,907	5,931	6,065	5,772	5,833	
Insurance claims incurred Annuity claims incurred	0 0	0	0 0	0	0	
Normal increase in actuarial liabilities	0	0	0	0	0	
Interest expense, operating	0	0	0	0	0	
Other operating expenses	163,206	163,705	169,659	166,497	169,478	
Operating profit or loss Interest and dividend revenue	13,699 1,383	14,533 988	14,823 1,118	12,728 837	12,649 827	
Interest and dividend revenue Interest expense on borrowing	2,583	2,465	2,688	2,539	2,607	
Gains or losses	1,511	-1,130	307	1,027	76	
Profit before income tax	14,012	11,924	13,561	12,062	10,946	
Income tax Equity in affiliates' earnings	2,771 182	3,014 75	2,920 137	2,505 166	2,333 45	
Profit before extraordinary gains	11,422	8,984	10,778	9,722	8,6 58	
Extraordinary gains or losses	5	-12	739	-5	-179	
Net profit	11,427	8,972	11,516	9,717	8,479	
Other comprehensive income	-269	-249	-911	-500	-723	
Comprehensive income	11,157	8,724	10,606	9,217	7,755	

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 9-2 Manufacturing — Statement of changes in financial position, selected seasonally adjusted items and selected financial

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities	9,684 11,363 239 5,880 223 -4,260 -1,604 -1,918 879	14,541 8,829 7,267 5,892 -31 -463 1,869 -1,555 4,081	14,822 11,474 6,137 5,336 39 1,512 -751 -2,788 4,415	4,486 9,507 -2,837 5,749 -1,608 -1,038 -5,941 -2,183 6,260	10,640 8,405 4,902 5,843 -14 -1,568 641 -2,667 1,776		
Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available	0 364 -3,052 115 794 -4,187 226 3,567 10,563	0 1,075 272 1,190 -277 -685 44 2,733	0 579 2,844 2,728 102 213 -199 992 19,237	0 1,663 3,063 1,911 113 1,002 37 1,534	0 -1,024 768 402 -83 392 56 2,032 12,416		
Applications							
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applications of cash ncrease or decrease in cash	1,897 1,209 631 57 11 46 5,362 2,906 10,166 397	1,324 861 325 138 3 135 9,095 3,791 14,210 4,412	2,453 2,155 297 1 -3 4 7,579 4,872 14,905 4,333	71 2,974 -2,951 48 2 45 9,327 3,089 12,487 -1,742	5,402 2,170 2,903 329 -1 330 5,917 3,223 14,543 -2,127		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	179,643 13,071 10,629 10,633	182,472 13,665 8,704 8,692	189,710 15,355 11,688 12,426	189,122 13,527 9,861 9,856	185,350 12,196 8,049 7,870		
Percentage change of selected seasonally adjusted items							
perating revenue perating expenses perating profit	-2.5 -2.3 -4.6	1.6 1.3 4.6	4.0 3.3 12.4	-0.4 1.1 -16.0	-2.0 -1.4 -9.8		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	7.3 11.3 0.661 8.1	7.5 9.2 0.666 6.7	8.1 12.2 0.674 8.3	7.2 10.2 0.673 7.4	6.6 8.3 0.661 6.2		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 10-1 Wholesale trade — Balance sheet and income statement

	Second	Third	Fourth	First	Second		
	quarter 2011	quarter 2011	quarter 2011	quarter 2012	quarter 2012		
	millions of dollars						
Balance sheet							
Total assets	267,398 A 26,482	273,389 A	278,078 A 27,323	279,213 A	283,440 A		
Cash and deposits Accounts receivable and accrued revenue	65,822	26,687 66.438	66.868	25,622 68.021	25,850 69,916		
Inventories	53,065	55.093	56,553	57,988	58,390		
Investments and accounts with affiliates	47,319	48,419	49,197	49,896	50,396		
Portfolio investments	5,872	6,203	6,074	5,937	6,152		
Loans	5,370	6,078	6,080	6,028	5,940		
Mortgage	459	494	486	448	453 5 496		
Non-mortgage Allowance for losses on investments and loans	4,911 0	5,584 0	5,593 0	5,580 0	5,486 0		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Capital assets, net	32,595	32,732	33,278	33,162	33,251		
Other assets	30,873	31,740	32,706	32,559	33,547		
Total liabilities	160,941	165,249	166,948	167,300	169,024		
Deposits	0	0	0	0	0		
Actuarial liabilities of insurers Accounts payable and accrued liabilities	0 63,005	0 65,638	0 67,037	0 66,531	0 67,574		
Loans and accounts with affiliates	44,814	45,147	45,812	46,398	47,469		
Borrowings	41,690	41.577	41.638	41,973	42,313		
Loans and other borrowings	29,559	29,360	29,858	30,086	30,224		
Bankers' acceptances and paper	2,829	3,171	2,966	3,062	3,064		
Bonds and debentures	7,386	7,120	6,970	6,984	7,021		
Mortgages	1,916	1,925	1,845	1,841	2,004		
Future income tax Bank customers' liabilities under acceptances	-177 0	-128 0	-299 0	-78 0	-133 0		
Other liabilities	11,608	13,015	12,759	12,476	11,801		
Total, equity	106,457	108,140	111,131	111,913	114,416		
Share capital	39,573	39,823	41,395	45,559	45,672		
Unitholders' equity	0	0	0	0	0		
Liability to policyholders	0	0	0	0	0		
Contributed surplus and other	11,171	11,174	11,091	10,838	11,568		
Accumulated other comprehensive income Retained earnings	-682 56,395	-495 57,638	-754 59,399	-759 56,274	-1,012 58,188		
Income statement	30,333	37,000	39,399	30,274	30,100		
Operating revenue	135,192 ^A	135,501 A	141,514 A	136,441 A	143,415 A		
Sales of goods and services	133,136	133,443	139,293	134,482	141,263		
Insurers' premiums	0	0	0	0	0		
Annuity considerations	0	0	0	0	0		
Interest revenue, operating	0	0	0	0	0		
Dividend revenue, operating	0	0 0	0 0	0 0	0 0		
Gains or losses on sale of securities and other assets Other operating revenue	2,056	2,058	2,221	1,959	2,152		
Operating expenses	129,635	130,288	135,815	131,460	137,763		
Depreciation, depletion and amortization	1,248	1,255	1,331	1,239	1,280		
Insurance claims incurred	0	0	0	0	0		
Annuity claims incurred	0	0	0	0	0		
Normal increase in actuarial liabilities	0	0	0	0	0		
Interest expense, operating	0 128,389	0 129,032	0 134.486	0 130,223	0 136.485		
Other operating expenses Operating profit or loss	5,557	5,213	5,699	4,981	5,651		
nterest and dividend revenue	912	511	747	513	524		
nterest expense on borrowing	726	729	747	703	738		
Gains or losses	238	309	-9	154	661		
Profit before income tax	5,981	5,301	5,692	4,944	6,098		
Income tax	1,244	1,239	1,121	1,274	1,241		
Equity in affiliates' earnings	59 4 706	-63	197	112	109		
Profit before extraordinary gains	4,796 34	3,999 -30	4,769 -5	3,782 -4	4,966 1		
Extraordinary gains or losses Net profit	4, 831	3,968	4,764	3,778	4,967		
Other comprehensive income	252	366	364	182	45		
Comprehensive income							

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 10-2 Wholesale trade — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	4,226	8,030	5,304	3,922	4,082		
Net profit	4,811	3,966	3,739	3,552	4,828		
Non-cash items	-661	3,516	-827	-337	-1,644		
Depreciation, depletion and amortization	1,243	1,244	978	1,232	1,287		
Future income tax	-45	14	-146	23	-33		
Working capital	-1,665	919	-637	-2,145	-1,270		
Other non-cash items	-1 <u>94</u>	1,339	-1,022	553	-1,628		
Prior period cash transactions	77	548	2,392	707	898		
Cash from financing activities	982	-1,070	681	5,112	1,237		
Increase in deposits	0	0	0	0	0		
Borrowings from affiliates	-1,655	-940	322	33	479		
Borrowings from non-affiliates	802	-226	201	401	466		
Loans and other borrowings	138	-311	608	341	441		
Bankers' acceptances and paper	366	342	-184	7	16		
Bonds and debentures	308	-266 9	-146	26	-1 9		
Mortgages	-10 1,835	9 96	-77 159	27 4.678	292		
Equity otal cash available	5,209	6,960	5,985	9,034	5,319		
Applications							
Cash applied to investment activities	590	2,005	-72	457	524		
Investments in affiliates	569	969	80	459	388		
Portfolio investments	52	404	-130	40	187		
Loans	-31	632	-22	-41	-51		
Mortgage loans	8	18	-8	-20	5		
Non-mortgage loans	-39	614	-15	-21	-56		
Cash applied to fixed assets	502	1,019	1,235	1,348	764		
Cash applied to dividends	1,497	1,253	1,996	1,184	960		
Total applications of cash	2,589	4,277	3,159	2,989	2,248		
ncrease or decrease in cash	2,620	2,683	2,826	6,046	3,071		
selected seasonally adjusted items							
Operating revenue	132,398	135,901	140,051	140,178	140,935		
Operating profit	5,257	5,163	5,763	5,552	5,492		
Profit before extraordinary gains	4,568	3,861	4,805	4,130	4,702		
let profit	4,602	3,830	4,800	4,125	4,703		
ercentage change of selected seasonally adjusted items							
Operating revenue	0.9	2.6	3.0	0.2	0.5		
Operating expenses	1.2	2.8	2.7	0.4	0.6		
Operating profit	-5.5	-1.8	11.6	-2.9	-1.1		
selected financial ratios							
rofit margin (%)	4.0	3.8	4.1	4.0	3.9		
Return on equity (%)	17.2	14.3	17.3	14.8	16.4		
Debt to equity (ratio)	0.813	0.802	0.787	0.790	0.785		
Return on capital employed (%)	10.5	9.0	10.8	9.4	10.3		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 11-1 Retail trade — Balance sheet and income statement

	Second	Third	Fourth	First	Second		
	quarter	quarter	quarter	quarter	quarter		
	2011	2011	2011	2012	2012		
	millions of dollars						
Balance sheet							
Total assets	203,623 A	206,694 A	209,781 A	212,591 A	215,674 A		
Cash and deposits Accounts receivable and accrued revenue	17,632 17,556	18,512 17,410	18,971 17,824	19,347 17,953	19,505 18,479		
Inventories	61,321	61,829	63,260	63,894	65,191		
Investments and accounts with affiliates	23,853	24,335	24,471	26,099	25,702		
Portfolio investments	5,113	6,317	5,907	5,644	6,269		
Loans	1,650	1,657	1,660	1,521	1,650		
Mortgage	448	452	455	465 1,055	468		
Non-mortgage Allowance for losses on investments and loans	1,202 0	1,205 0	1,205 0	0,055	1,182 0		
Bank customers' liabilities under acceptances	Ö	Ö	ŏ	ŏ	ő		
Capital assets, net	54,960	55,409	56,279	57,081	57,784		
Other assets	21,539	21,224	21,408	21,048	21,093		
Total liabilities	118,465	118,304	121,462	121,357	122,581		
Deposits Actuarial liabilities of insurers	0	0	0	0	0		
Accounts payable and accrued liabilities	40,930	41,517	43,488	42,229	43,391		
Loans and accounts with affiliates	22,650	23,068	23,298	23,401	23,742		
Borrowings	48,171	47,884	48,229	49,812	49,619		
Loans and other borrowings	29,656	29,441	29,502	30,824	30,523		
Bankers' acceptances and paper	3,724	3,656	3,723	3,871	3,943		
Bonds and debentures Mortgages	10,833 3,958	10,822 3,966	10,862 4,142	11,037 4,079	11,027 4,126		
Future income tax	-586	-585	-514	-502	-377		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Other liabilities	7,300	6,421	6,961	6,418	6,206		
Total, equity	85,158	88,390	88,319	91,233	93,093		
Share capital	23,008	23,096 0	23,446 0	23,392 0	23,738 0		
Unitholders' equity Liability to policyholders	0	0	0	0	0		
Contributed surplus and other	12,141	13,015	12,567	13,001	13,176		
Accumulated other comprehensive income	[′] 39	-58	-163	-180	-154		
Retained earnings	49,970	52,337	52,469	55,021	56,333		
Income statement							
Operating revenue	108,566 A	116,095 A	113,154 A	110,017 A	110,390 A		
Sales of goods and services Insurers' premiums	107,429 0	114,866 0	111,851 0	108,396 0	109,211 0		
Annuity considerations	Ö	0	Õ	0	Ö		
Interest revenue, operating	Ō	0	0	0	Ō		
Dividend revenue, operating	0	0	0	0	0		
Gains or losses on sale of securities and other assets	0	0	0	0	0		
Other operating revenue Operating expenses	1,137 105,236	1,229 111,729	1,303 108,829	1,621 105,977	1,179 106,843		
Depreciation, depletion and amortization	1,661	1,747	1,734	1,656	1,687		
Insurance claims incurred	0	0	0	0	0		
Annuity claims incurred	0	0	0	0	0		
Normal increase in actuarial liabilities	0	0	0	0	0		
Interest expense, operating Other operating expenses	0 103,576	0 109,982	0 107,095	0 104,321	0 105,157		
Other operating expenses Operating profit or loss	3,329	4,365	4,325	4,040	3,547		
Interest and dividend revenue	315	350	451	393	442		
Interest expense on borrowing	902	994	990	968	1,044		
Gains or losses	-2	86	177	349	262		
Profit before income tax	2,743	3,809	3,966	3,816	3,208		
Income tax	599 -14	838 -2	766 -26	806 -7	629 -10		
Equity in affiliates' earnings Profit before extraordinary gains	2,130	-2 2,968	-∠o 3,174	3,004	-10 2,569		
Extraordinary gains or losses	2,130 -1	2,900	-11	3,004 2	2,309		
Net profit	2,128	2,971	3,163	3,006	2,569		
Öther comprehensive income	-58	-89	-161	1,329	-29		
Comprehensive income	2,071	2,882	3,002	4,335	2,541		

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 11-2 Retail trade — Statement of changes in financial position, selected seasonally adjusted items and selected financial

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates	2,492 2,176 -50 1,650 -23 -209 -1,468 366 2,330 0 -29	3,955 2,962 370 1,744 -16 367 -1,724 623 1,091 0 537	2,178 2,165 192 1,234 17 357 -1,416 -179 -359 0 27	2,910 2,973 -864 1,653 6 -1,412 -1,110 801 1,725 0 103	1,789 2,524 -639 1,681 27 -556 -1,791 -96 574 0		
Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available	387 959 -245 -313 -13 1,972 4,822	-305 -229 -75 -14 13 860 5,047	21 -215 -66 29 141 -407 1,820	1,124 785 130 181 28 498 4,635	-149 -251 -58 -9 53 418 2,362		
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	1,476 1,202 286 -12 3 -14 2,260 1,267 5,003 -181	1,671 484 1,192 -6 5 -11 1,996 947 4,613 433	-275 140 -402 -13 0 -13 1,670 1,187 2,582 -762	1,264 1,618 -219 -135 10 -145 1,837 828 3,930 706	266 -399 540 125 3 122 1,886 791 2,943 -581		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	110,241 3,805 2,427 2,425	111,861 4,191 2,936 2,939	112,857 4,001 2,830 2,819	112,869 4,037 3,039 3,042	112,486 4,003 3,027 3,027		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	0.4 0.5 -3.4	1.5 1.2 10.2	0.9 1.1 -4.5	0.0 0.0 0.3	-0.3 -0.3 -0.8		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	3.4 11.4 0.832 8.2	3.8 13.3 0.803 9.0	3.5 12.8 0.810 8.8	3.6 13.3 0.802 9.5	3.6 13.0 0.788 8.9		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 12-1 Transportation and warehousing — Balance sheet and income statement

	Second	Third	Fourth	First	Second			
	quarter 2011	quarter 2011	quarter 2011	quarter 2012	quarter 2012			
	2011	millions of dollars						
Balance sheet								
Total assets	188,434 A	188,821 A	190,042 A	194,503 A	197,241 A			
Cash and deposits	9,696	10,064	9,530	9,665	10,390			
Accounts receivable and accrued revenue	17,334	17,795	18,567	17,985	17,862			
Inventories	4,681	4,134	4,228	4,640	4,776			
Investments and accounts with affiliates Portfolio investments	40,285 3,291	40,097 3,132	39,123 4,045	40,822 4,305	40,893 4,422			
Loans	480	485	4,045 472	4,303	4,422			
Mortgage	181	179	180	191	197			
Non-mortgage	299	306	292	289	285			
Allowance for losses on investments and loans	0	0	0	0	0			
Bank customers' liabilities under acceptances	Ö	Ö	Ö	Ö	0			
Capital assets, net	92,509	93,259	94,857	96,901	98,099			
Other assets	20,159	19,856	19,220	19,706	20,317			
Total liabilities	123,468	125,138	128,817	132,700	136,752			
Deposits	0	0	0	0	0			
Actuarial liabilities of insurers	0	0	0	0	0			
Accounts payable and accrued liabilities	17,893	18,541	19,397	18,801	19,363			
Loans and accounts with affiliates Borrowings	18,367 64,527	18,817 64,236	19,297 65,010	20,462 67,092	21,515 68,058			
Loans and other borrowings	21,856	21,773	21,853	21,638	21,513			
Bankers' acceptances and paper	2,180	1,915	3,059	2,731	3,506			
Bonds and debentures	38,941	39,141	38,688	41,224	41,421			
Mortgages	1,550	1,407	1,410	1,499	1,618			
Future income tax	8,333	8,411	8,024	8,586	9,092			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Other liabilities	14,349	15,133	17,088	17,759	18,724			
Total, equity	64,966	63,683	61,225	61,803	60,489			
Share capital	47,488	48,594	50,652	52,502	52,571			
Unitholders' equity	0	0	0	0	0			
Liability to policyholders	0	0	0	0	0			
Contributed surplus and other	5,118	5,385	5,902	4,752	4,910			
Accumulated other comprehensive income	-448 12.800	-631	-1,720 6 201	-2,398 6.047	-2,439			
Retained earnings income statement	12,809	10,336	6,391	6,947	5,445			
Operating revenue	33,640 A	35,812 A	35,771 A	35,742 A	36,551			
Sales of goods and services	32,890	34,993	35,204	35,227	36,029			
Insurers' premiums	0	0	0	0	0			
Annuity considerations	0	0	0	0	0			
nterest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue	749	819	567	514	523 34,099			
Operating expenses Depreciation, depletion and amortization	31,316 1,982	32,595 2,050	33,536 2,108	33,669 2,026	2,057			
nsurance claims incurred	0	2,030	2,100	2,026	2,037			
Annuity claims incurred	ŏ	0	0	0	0			
Normal increase in actuarial liabilities	Ö	Ŏ	Ö	Õ	ő			
nterest expense, operating	Ö	Õ	Õ	Ŏ	Ö			
Other operating expenses	29,333	30,545	31,428	31,643	32,042			
Operating profit or loss	2,324	3,217	2,235	2,073	2,452			
nterest and dividend revenue	264	340	463	238	257			
nterest expense on borrowing	1,179	1,193	1,243	1,110	1,190			
Gains or losses	433	-636	388	696	-113			
Profit before income tax	1,842	1,728	1,844	1,898	1,406			
ncome tax	777	659	-350	562	304			
Equity in affiliates' earnings	-58	48	48	95	108			
Profit before extraordinary gains	1,007	1,116	2,242	1,431	1,211			
Extraordinary gains or losses	0 4 007	0	0	-55 4 276	1 211			
Net profit Other comprehensive income	1,007 -35	1,116 -728	2,242 -3,518	1,376 232	1,211 -56			
Comprehensive income	972	388	-3,316 - 1,276	1, 609	1,154			
somprenensive income	312	300	-1,210	1,009	1,134			

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 12-2 Transportation and warehousing — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures	1,493 897 1,591 1,977 574 -884 -76 -994 4 0 60 1,116 80 293 864	4,250 992 4,286 2,047 67 775 1,396 -1,028 916 0 837 108 172 -267 199	4,717 1,699 3,451 1,598 -146 -76 2,075 -433 662 0 -72 867 178 1,145 -451	2,025 1,257 1,811 2,019 252 -81 -379 -1,042 1,840 0 425 1,398 -930 -325 2,626	2,895 1,068 3,107 2,055 -196 1,215 33 -1,280 1,878 0 862 915 -62 775 192		
Mortgages Equity Fotal cash available	-120 -1,172 1,497	-30 5,166	-5 -133 5,379	28 18 3,866	9 102 4,773		
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Fotal applications of cash ncrease or decrease in cash	621 334 287 1 7 -6 1,995 4,316 6,932 -5,434	-167 -24 -145 3 2 1 2,932 4,007 6,771 -1,606	59 -841 913 -13 0 -13 2,966 5,210 8,235 -2,856	542 339 205 -3 0 -3 3,401 4,208 8,150 -4,284	-158 -253 99 -4 -1 -3 2,882 4,313 7,038 -2,264		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	33,675 2,336 1,312 1,312	34,687 2,280 524 524	35,682 2,444 1,951 1,951	36,616 2,593 1,978 1,923	36,705 2,430 1,636 1,636		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	0.8 1.2 -4.9	3.0 3.4 -2.4	2.9 2.6 7.2	2.3 2.1 4.6	0.2 0.7 -6.3		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	6.9 8.1 1.276 4.7	6.6 3.3 1.304 4.8	6.8 12.8 1.377 9.0	7.1 12.8 1.417 7.0	6.6 10.8 1.481 5.6		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 13-1 Information and cultural industries — Balance sheet and income statement

	Second	Third	Fourth	First	Second			
	quarter 2011	quarter 2011	quarter 2011	quarter 2012	quarter 2012			
		millions of dollars						
Balance sheet								
Total assets Cash and deposits	182,627 A 6,016	180,681 A 7,017	179,582 A 6,263	177,826 A 6,492	180,855 A 7,794			
Accounts receivable and accrued revenue	15,320	14,318	15,215	15,055	14,711			
Inventories	2,451	2,334	2,291	2,253	2,217			
Investments and accounts with affiliates	23,185	23,676	21,470	22,603	22,353			
Portfolio investments Loans	2,851 291	2,934 283	3,268 285	3,405 299	3,234 334			
Mortgage	51	53	51	52	53			
Non-mortgage	240	230	234	247	281			
Allowance for losses on investments and loans	0	0	0	0	0			
Bank customers' liabilities under acceptances	0 50.700	0	0	0	0			
Capital assets, net Other assets	52,786 79,726	53,420 76,699	54,248 76,542	53,606 74,113	55,015 75,197			
Total liabilities	118,218	120,885	118,663	119,511	122,159			
Deposits	0	0	0	0	0			
Actuarial liabilities of insurers	0	0	0	0	0			
Accounts payable and accrued liabilities Loans and accounts with affiliates	16,355 16,797	16,893 17,325	17,182 15,117	16,615 15,552	17,127 15,688			
Borrowings	59,911	59,216	59,425	59,981	61,483			
Loans and other borrowings	21,999	22,076	21,407	21,745	22,452			
Bankers' acceptances and paper	2,550	2,358	2,667	2,422	2,321			
Bonds and debentures Mortgages	35,074 287	34,500	35,054 297	35,516 298	36,410 301			
Future income tax	5,358	283 5,208	5,753	5,374	5,422			
Bank customers' liabilities under acceptances	0	0	0	0	0,			
Other liabilities	19,798	22,242	21,186	21,989	22,440			
Total, equity	64,409	59,796	60,918	58,315	58,695			
Share capital Unitholders' equity	81,683 0	81,715 0	82,390 0	83,415 0	82,365 0			
Liability to policyholders	ő	ő	Ö	Ö	ő			
Contributed surplus and other	19,455	20,025	20,601	19,224	19,411			
Accumulated other comprehensive income	143	475	461	590	483			
Retained earnings	-36,872	-42,419	-42,533	-44,913	-43,564			
Income statement		00.540.4	04.050.4	00 570 4	04 500 1			
Operating revenue Sales of goods and services	23,884 ^A 21,584	23,542 A 21,338	24,658 A 22,422	23,576 A 21,411	24,562 A 22,216			
Insurers' premiums	21,304	0	0	0	0			
Annuity considerations	Ō	Ō	Ö	Ö	Ö			
Interest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	0	0 0	0 0	0 0	0			
Gains or losses on sale of securities and other assets Other operating revenue	2,300	2,204	2,236	2,164	2,346			
Operating expenses	19,397	19,515	19,632	18,964	19,101			
Depreciation, depletion and amortization	2,733	2,715	2,825	2,820	2,865			
Insurance claims incurred Annuity claims incurred	0	0	0 0	0 0	0			
Normal increase in actuarial liabilities	0	0	0	0	0			
Interest expense, operating	ő	ŏ	Ö	Ö	ő			
Other operating expenses	16,663	16,799	16,807	16,145	16,236			
Operating profit or loss	4,487	4,028	5,027	4,611	5,462			
Interest and dividend revenue Interest expense on borrowing	175 1,505	445 1,496	141 1,456	126 1,412	130 1,431			
Gains or losses	429	-3,496	-265	-2,781	1,431 29			
Profit before income tax	3,586	-516	3,450	548	4,189			
Income tax	823	424	1,331	1,240	1,448			
Equity in affiliates' earnings	13	15	37	42	24			
Profit before extraordinary gains Extraordinary gains or losses	2,776 -3	-925 -106	2,155 26	-650 12	2,766 0			
Net profit	2, 773	-1, 031	2,1 82	- 639	2,766			
Other comprehensive income	-385	-337	-144	253	-701			
Comprehensive income	2,388	-1,368	2,038	-385	2,065			

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 13-2 Information and cultural industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages	838 2,773 -2,609 2,731 28 -603 -4,766 674 5,651 0 3,635 594 -430 531 494 0	11,586 -1,026 12,028 2,711 -83 1,595 7,804 585 -631 0 574 -829 12 -193 -647	3,905 2,053 985 2,645 1,116 -861 -1,915 867 -453 0 -2,277 779 -42 310 512	7,326 -688 7,346 2,832 -394 -915 5,823 669 496 0 141 569 594 -245 223	6,132 2,764 2,928 2,859 131 875 -937 440 3,331 0 2,111 1,371 581 -100 888 3		
Mongages Equity Fotal cash available Applications	1,422 6,489	-376 10,956	1,044 3,452	-2 -214 7,822	-152 9,463		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Fotal applications of cash Increase or decrease in cash	3,919 3,592 324 3 0 3 2,565 1,072 7,556 -1,067	515 442 72 0 2 -1 5,956 979 7,449 3,507	-2,004 -2,356 352 0 -3 3 3,077 1,546 2,618 834	874 945 -85 14 0 13 4,837 1,229 6,940 882	2,123 2,278 -190 34 1 33 3,770 966 6,858 2,604		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	23,812 4,160 2,348 2,344	23,697 4,010 -927 -1,033	23,893 5,176 2,334 2,360	24,258 4,760 -406 -395	24,463 5,076 2,315 2,315		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	3.4 2.1 10.2	-0.5 0.2 -3.6	0.8 -4.9 29.1	1.4 4.1 -8.3	0.8 -0.6 6.6		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	17.5 14.6 1.191 10.4	16.9 -6.2 1.280 1.9	21.7 15.3 1.224 8.6	19.6 -2.8 1.295 2.7	20.8 15.8 1.315 10.5		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 14-1 Real estate and rental and leasing companies — Balance statement and income statement

	Second	Third	Fourth	First	Second		
	quarter	quarter	quarter	quarter	quarter		
	2011	2011	2011	2012	2012		
Balance sheet		millions of dollars					
Total assets	366,256 A	376,442 A	381,591 A	388,026 A	392,006 A		
Cash and deposits	26,061	26,638	26,555	26,824	26,958		
Accounts receivable and accrued revenue	10,073	9,976	10,214	10,495	10,510		
Inventories	10,059	10,414	10,708	10,478	10,693		
Investments and accounts with affiliates	53,885	56,316	56,732	58,119	59,832		
Portfolio investments Loans	16,073 6,742	16,268 7,401	16,048 7,506	16,252 8,395	16,363 8,480		
Mortgage	3,181	3,278	3,302	3,209	3,343		
Non-mortgage	3,561	4,124	4,204	5,186	5,137		
Allowance for losses on investments and loans	0	0	0	0,100	0,107		
Bank customers' liabilities under acceptances	0	Ō	Ō	Ō	Ō		
Capital assets, net	225,092	229,871	234,879	236,476	239,937		
Other assets	18,269	19,558	18,949	20,987	19,233		
Total liabilities	234,558	241,123	239,726	239,902	240,606		
Deposits	0	0	0	0	0		
Actuarial liabilities of insurers	12.012	0	0	0	0 45.064		
Accounts payable and accrued liabilities Loans and accounts with affiliates	13,813 54,840	14,509 55,806	14,701 55,291	15,165 57,562	15,061 58,396		
Borrowings	154,913	160,399	161.004	159,647	160,818		
Loans and other borrowings	28,026	28,711	28,176	29,482	30,542		
Bankers' acceptances and paper	3,455	4,029	4,343	3,797	3,760		
Bonds and debentures	19,966	19,966	20,105	19,599	19,657		
Mortgages	103,466	107,693	108,380	106,768	106,860		
Future income tax	2,681	2,315	2,368	2,139	2,258		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Other liabilities	8,311	8,095	6,363	5,390	4,073		
Total, equity	131,698	135,319	141,864	148,124	151,399		
Share capital Unitholders' equity	58,548 0	60,686 0	62,264 0	66,488 0	66,237 0		
Liability to policyholders	0	0	0	0	0		
Contributed surplus and other	12.056	12,745	12,785	12,858	13,072		
Accumulated other comprehensive income	-137	-538	-384	-280	-223		
Retained earnings	61,231	62,425	67,200	69,058	72,314		
Income statement							
Operating revenue	18,389 A	19,054 A	19,842 A	19,302 B	19,330 B		
Sales of goods and services	6,244	6,709	6,744	6,744	6,992		
Insurers' premiums	0	0	0 0	0 0	0		
Annuity considerations nterest revenue, operating	0	0	0	0	0		
Dividend revenue, operating	0	0	0	0	0		
Gains or losses on sale of securities and other assets	0	0	Ŏ	Õ	Ö		
Other operating revenue	12,145	12,345	13,097	12,558	12,338		
Operating expenses	14,122	14,532	15,841	15,155	15,163		
Depreciation, depletion and amortization	1,935	1,985	2,048	1,940	1,942		
nsurance claims incurred	0	0	0	0	0		
Annuity claims incurred	0	0	0	0	0		
Normal increase in actuarial liabilities nterest expense, operating	0	0	0 0	0 0	0		
Other operating expenses	12,187	12,547	13,793	13,215	13,222		
Operating profit or loss	4,267	4,521	4,000	4,147	4,167		
nterest and dividend revenue	876	905	912	1,095	1,128		
nterest expense on borrowing	2,036	2,002	2,136	2,038	2,008		
Gains or losses	2,458	1,805	2,523	2,313	1,090		
Profit before income tax	5,564	5,229	5,299	5,517	4,378		
ncome tax	839	681	781	735	690		
quity in affiliates' earnings	466	179	1,431	335	343		
Profit before extraordinary gains	5,191	4,726	5,948	5,117	4,031		
Extraordinary gains or losses	44 5 225	0 4 726	-10 5.039	8 5 1 2 5	-5 4 02 5		
Net profit Other comprehensive income	5,235	4,726 -554	5,938 107	5,125 70	4,025 62		
Comprehensive income	-99 5,136	-554 4,172	6, 045	5,1 94	4, 087		
Sombrenensive income	3,130	4,172	0,045	5,134	4,007		

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 14-2 Real estate and rental and leasing companies — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings	-2,516 5,113 -7,229 1,909 211 -135 -9,214 -399 10,625 0 2,913 5,393 951	2,998 4,696 -1,244 1,968 19 736 -3,967 -455 6,721 0 886 4,408 764	1,843 3,854 -2,158 1,280 73 -412 -3,099 147 1,040 0 -1,166 840	430 4,842 -4,470 1,912 86 311 -6,779 58 9,579 0 1,457 5,530 1,702	4,241 3,996 305 1,921 122 -36 -1,701 -60 673 0 -283 765		
Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications	248 -216 4,409 2,320 8,110	555 528 2,562 1,427 9,718	311 153 1,388 1,366 2,883	-491 78 4,242 2,591 10,010	-40 29 335 191 4,914		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	2,244 1,201 844 199 118 81 3,850 1,673 7,766 344	2,445 2,282 38 125 73 51 4,904 1,800 9,150 569	-966 -966 -136 137 45 92 1,841 1,736 2,612 272	2,104 1,411 374 319 59 260 6,787 1,596 10,488 -478	-483 -655 96 76 65 12 3,518 1,755 4,790		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	18,557 4,279 5,191 5,235	18,880 4,459 4,726 4,726	19,435 4,003 5,948 5,938	19,663 4,216 5,117 5,125	19,543 4,204 4,031 4,025		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	2.4 -3.5 28.4	1.7 1.0 4.2	2.9 7.0 -10.2	1.5 0.5 5.4	-0.6 -0.7 -0.3		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	23.1 15.8 1.593 8.0	23.6 14.0 1.598 7.2	20.6 16.8 1.525 8.5	21.4 13.8 1.466 7.3	21.5 10.6 1.448 6.0		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 15-1 Professional, scientific and technical services — Balance sheet and income statement

	Second	Third	Fourth	First	Second		
	quarter 2011	quarter 2011	quarter 2011	quarter 2012	quarter 2012		
	millions of dollars						
Balance sheet							
Total assets Cash and deposits	160,397 A 32,377	166,771 A 37,129	166,766 A 37,495	166,312 A 37,555	166,744 A 37,627		
Accounts receivable and accrued revenue	26,895	27,246	26,883	26,561	26,740		
Inventories	4,082	4,248	4,263	3,897	4,052		
Investments and accounts with affiliates Portfolio investments	40,218 12,028	41,287 12,121	41,411 12,222	41,982 11,875	42,442 11,663		
Loans	3,335	3,364	3,132	3,122	3,128		
Mortgage	840	843	604	606	610		
Non-mortgage	2,495	2,522	2,528	2,516	2,518		
Allowance for losses on investments and loans Bank customers' liabilities under acceptances	0	0 0	0 0	0	0		
Capital assets, net	17,803	18,083	18,010	17,801	17,727		
Other assets	23,661	23,294	23,350	23,522	23,369		
Total liabilities	99,132 0	101,093 0	100,007 0	99,764 0	99,476 0		
Deposits Actuarial liabilities of insurers	0	0	0	0	0		
Accounts payable and accrued liabilities	25,210	25,926	25,769	25,657	25,835		
Loans and accounts with affiliates	28,030	28,355	28,365	27,905	27,829		
Borrowings Loans and other borrowings	26,965 14,878	27,585 15,224	27,411 14,850	27,399 14,812	27,427 14,874		
Bankers' acceptances and paper	918	926	1,087	1,088	1,048		
Bonds and debentures	9,778	10,044	10,068	10,077	10,088		
Mortgages	1,392	1,392	1,407	1,422	1,416		
Future income tax Bank customers' liabilities under acceptances	-653 0	-625 0	-591 0	-576 0	-528 0		
Other liabilities	19,580	19,852	19,054	19,378	18,914		
Total, equity	61,264	65,678	66,758	66,549	67,268		
Share capital Unitholders' equity	38,906 0	39,524 0	40,360 0	40,267 0	40,827 0		
Liability to policyholders	0	0	0	0	0		
Contributed surplus and other	42,391	42,481	42,572	42,904	42,677		
Accumulated other comprehensive income	158	-19	-5	17	13		
Retained earnings Income statement	-20,191	-16,308	-16,168	-16,639	-16,249		
	31,211 ^A	31,334 A	32,528 A	31,711 B	33,003 B		
Operating revenue Sales of goods and services	30,083	30,247	31,427	30,707	32,004		
Insurers' premiums	0	0	0	0	0		
Annuity considerations	0	0	0	0	0		
Interest revenue, operating Dividend revenue, operating	0	0 0	0	0 0	0		
Gains or losses on sale of securities and other assets	0	Ö	Ö	Ö	0		
Other operating revenue	1,128	1,087	1,101	1,004	999		
Operating expenses Depreciation, depletion and amortization	28,321 818	28,610 853	29,444 794	28,913 779	29,800 784		
Insurance claims incurred	0	0	0	0	0		
Annuity claims incurred	0	0	0	0	0		
Normal increase in actuarial liabilities	0	0	0	0	0		
nterest expense, operating Other operating expenses	27,503	0 27,756	0 28,650	0 28,134	0 29,015		
Operating profit or loss	2,889	2,724	3,084	2,798	3,203		
Interest and dividend revenue	893	945	960	908	881		
Interest expense on borrowing Gains or losses	457 -174	460 4,228	468 -255	474 106	441 138		
Profit before income tax	3,151	7,438	3,320	3,339	3,782		
Income tax	714	795	882	770	846		
Equity in affiliates' earnings	493	481	503	469	475		
Profit before extraordinary gains Extraordinary gains or losses	2,930 0	7,124 0	2,941 0	3,038 0	3,411 0		
Net profit	2,930	7,124	2,942	3,038	3,411		
Other comprehensive income	175	32	37	-76	17		
Comprehensive income	3,104	7,156	2,978	2,962	3,428		

Note(s):
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- Figures may not add due to rounding.

Table 15-2 Professional, scientific and technical services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	650	1,944	510	719	962		
Net profit	2,922	6,969	1,009	2,795	3,197		
Non-cash items	-1,544	-4,151	227	-1,234	-1,446		
Depreciation, depletion and amortization	809	850	387	792	799		
Future income tax	-43	8	39	17	46		
Working capital	-230	186	712	158	59		
Other non-cash items	-2,080	-5,196	-911	-2,200	-2,350		
Prior period cash transactions	-728	-874	-726	-842	-789		
Cash from financing activities	459	850	83	-1,600	-242		
Increase in deposits	0	0	0	0	0		
Borrowings from affiliates	47	138	-261	-585	-161		
Borrowings from non-affiliates	185	523	-226	-213	-32		
Loans and other borrowings	150	253	-408	-103	-5		
Bankers' acceptances and paper	8	8	159	-10	-28		
Bonds and debentures	33	265	14	-95	6		
Mortgages	-6	-4	8	-5	-5		
Equity	227	189	570	-802	-49 700		
otal cash available	1,108	2,794	593	-881	720		
applications							
Cash applied to investment activities	-40	439	-663	-682	-144		
Investments in affiliates	-97	357	-694	-281	-68		
Portfolio investments	75	60	29	-370	-83		
Loans	-18	22	2	-32	7		
Mortgage loans	-2	-4	0	-2	-2		
Non-mortgage loans	-15	26	2	-30	10		
Cash applied to fixed assets	730	-3,187	519	322	434		
ash applied to dividends	761	646	989	1,031	518		
otal applications of cash	1,451	-2,102	846	670	807		
ncrease or decrease in cash	-343	4,896	-252	-1,551	-88		
elected seasonally adjusted items							
Operating revenue	31,211	31,334	32,528	31,711	33,003		
Operating profit	2,831	2,517	3,144	3,066	3,152		
Profit before extraordinary gains	2,930	7,124	2,941	3,038	3,411		
let profit	2,930	7,124	2,942	3,038	3,411		
ercentage change of selected seasonally adjusted items							
Operating revenue	4.4	0.4	3.8	-2.5	4.1		
Operating expenses	4.3	1.5	2.0	-2.6	4.2		
perating profit	4.9	-11.1	24.9	-1.2	2.8		
elected financial ratios							
rofit margin (%)	9.1	8.0	9.7	9.7	9.6		
Leturn on equity (%)	19.1	43.4	17.6	18.3	20.3		
Debt to equity (ratio)	0.898	0.852	0.835	0.831	0.821		
Return on capital employed (%)	11.3	24.6	10.8	11.2	12.2		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 16-1 Administrative and support, waste management and remediation services — Balance sheet and income statement

	Second	Third	Fourth	First	Second
	quarter 2011	quarter 2011	quarter 2011	quarter 2012	quarter 2012
	2011		ons of dollars	2012	2012
Balance sheet		1111111	ons or dollars		
Total assets	84,511 A	86,393 A	88,191 A	89,813 A	88,511 A
Cash and deposits	11,008	11,518	12,308	12,956	12,447
Accounts receivable and accrued revenue	10,785	11,234	11,506	11,518	11,584
Inventories	2,243	2,370	2,450	2,356	2,435
Investments and accounts with affiliates	23,796	24,289	25,781	26,754	25,479
Portfolio investments	6,286	6,596	6,498	6,447	6,528
Loans	2,256 694	2,287 694	2,281 691	2,370 719	2,368 721
Mortgage Non-mortgage	1,563	1,593	1,590	1,650	1,647
Allowance for losses on investments and loans	0	0	0	0	1,047
Bank customers' liabilities under acceptances	ŏ	0	Ő	0	0
Capital assets, net	17,596	17,446	16,782	16,945	17,602
Other assets	10,542	10,654	10,584	10,466	10,068
Total liabilities	46,085	46,755	45,935	46,168	45,288
Deposits	0	0	0	0	0
Actuarial liabilities of insurers	0	0	0	0	0
Accounts payable and accrued liabilities	8,989	9,729	9,571	9,256	9,427
Loans and accounts with affiliates	15,342	15,370	14,969	14,772	14,845
Borrowings	14,869	14,911	14,594	15,305	14,997
Loans and other borrowings	11,105	10,890	10,439	11,099	11,309
Bankers' acceptances and paper	575	557	628	564	580
Bonds and debentures	1,431 1,758	1,682 1,781	1,750 1,777	1,847 1,795	1,443 1,665
Mortgages Future income tax	353	450	436	504	516
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	6,532	6,297	6,364	6,331	5,503
Total, equity	38,426	39,638	42,256	43,644	43,223
Share capital	23,745	23,318	25,493	26,323	24,916
Unitholders' equity	0	0	0	0	0
Liability to policyholders	0	0	0	0	0
Contributed surplus and other	3,923	5,530	5,529	5,520	6,051
Accumulated other comprehensive income	109	50	80	148	298
Retained earnings	10,648	10,740	11,155	11,653	11,958
ncome statement					
Operating revenue	19,865 B	20,334 B	20,315 B	20,710 B	21,448 E
Sales of goods and services Insurers' premiums	19,180 0	19,567 0	19,559 0	19,952 0	20,611 0
Annuity considerations	0	0	0	0	0
Interest revenue, operating	0	0	0	0	0
Dividend revenue, operating	ŏ	0	0	0	0
Gains or losses on sale of securities and other assets	ŏ	Õ	Õ	ŏ	ő
Other operating revenue	685	767	756	758	838
Operating expenses	18,550	19,018	19,028	19,487	20,489
Depreciation, depletion and amortization	576	586	569	568	589
nsurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	0	0	0	0	0
nterest expense, operating	0	0	0	0	0
Other operating expenses	17,974	18,431	18,459	18,919	19,900
Operating profit or loss	1,315	1,317	1,288	1,223	959
nterest and dividend revenue nterest expense on borrowing	370 354	338 349	330 370	321 349	352 367
Sains or losses	354 94	108	70	57	61
Profit before income tax	1,426	1,414	1,318	1,2 52	1,005
ncome tax	250	248	286	158	127
Equity in affiliates' earnings	110	111	114	111	120
Profit before extraordinary gains	1,286	1,276	1,146	1,205	998
Extraordinary gains or losses	1	0	2	1	2
Net profit	1,288	1,276	1,149	1,206	999
Other comprehensive income	102	110	-23	155	132
Comprehensive income	1,390	1,387	1,125	1,361	1,131

Note(s):
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- Figures may not add due to rounding.

Table 16-2 Administrative and support, waste management and remediation services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	835	1,969	135	1,467	745		
Net profit	1,278	1,249	417	1,223	976		
Non-cash items	-306	734	-115	129	38		
Depreciation, depletion and amortization	572	576	310	565	587		
Future income tax	-5 51	-19	-12	-35	-86		
Working capital	-51	398	-251	-183	187		
Other non-cash items	-821	-221	-161	-218	-650		
Prior period cash transactions	-138	-15	-166	115	-268		
Cash from financing activities	-354	637	154	826	368		
Increase in deposits	0 220	0	0	0 52	0 -44		
Borrowings from affiliates	220 19	144 177	-47 -39	5∠ 738	-44 5		
Borrowings from non-affiliates	19 75	71	-39 -143	738 602	5 84		
Loans and other borrowings	75 -52	-25	-143 55	-53	13		
Bankers' acceptances and paper Bonds and debentures	-52 2	-25 101	55 49	-53 191	-86		
	-7	30	49 0	-2	-00 -5		
Mortgages Equity	-7 -592	315	240	36	-5 406		
Total cash available	481	2,605	290	2,293	1,113		
Applications							
Cash applied to investment activities	-274	506	46	904	-23		
Investments in affiliates	-242	325	51	917	-95		
Portfolio investments	-45	173	-4	-97	80		
Loans	13	8	Ö	84	-8		
Mortgage loans	3	3	3	19	1		
Non-mortgage loans	10	5	-4	65	-9		
Cash applied to fixed assets	706	335	469	508	859		
Cash applied to dividends	920	1.102	1.152	1,110	1.140		
Total applications of cash	1,352	1,942	1,667	2,522	1,976		
Increase or decrease in cash	-871	663	-1,378	-229	-863		
Selected seasonally adjusted items							
Operating revenue	19,687	20,226	20,280	20,983	21,211		
Operating profit	1,223	1,279	1,422	1,211	972		
Profit before extraordinary gains	1,196	1,242	1,247	1,145	964		
Net profit	1,198	1,242	1,250	1,146	966		
Percentage change of selected seasonally adjusted items							
Operating revenue	1.8	2.7	0.3	2.9	1.1		
Operating expenses	1.8	2.6	-0.5	3.9	2.4		
Operating profit	2.4	4.6	11.1	-11.0	-19.7		
Selected financial ratios							
Profit margin (%)	6.2	6.3	7.0	5.8	4.6		
Return on equity (%)	12.4	12.5	11.8	10.5	8.9		
Debt to equity (ratio)	0.786	0.764	0.700	0.689	0.690		
Return on capital employed (%)	8.6	8.7	8.5	8.1	6.8		

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All data in this table are unadjusted unless otherwise specified.
 Figures may not add due to rounding.

Table 17-1 Educational, healthcare and social assistance services — Balance sheet and income statement

quarter 2011	quarter 2011	quarter 2011	quarter	quarter		
			2012	2012		
millions of dollars						
48,926 ^B	49,830 B	49,843 B	50,770 B	50,410 B		
				13,103 3,311		
				480		
8,021	8,271	8,085	8,309	8,156		
5,237	5,249	5,272	5,311	5,320		
				1,056		
				425 632		
0	0	0	0	0		
0	0	0	0	0		
	14,458			15,307		
				3,675 24,446		
				24,440		
Ö	Ö	Ö	Ö	Ö		
4,460	4,479	4,535	4,545	4,580		
				3,485		
				14,261 4,658		
				252		
1,145	1,212	1,223	1,228	1,190		
7,253	7,266	7,321	8,127	8,161		
				-23 0		
	-	-	-	2,143		
25,466	25,818			25,963		
5,731	5,967	5,777	5,798	5,749		
0	0	0	0	0		
			-	0 73 5		
				202		
18,757	18,863	19,019	19,391	19,277		
10,918 B	10,930 B	11,040 B	11,000 B	11,018 B		
				9,908 0		
				0		
0	0	0	Ō	0		
0	0	0	0	0		
	-		-	0		
				1,110 8,780		
332	333	336	341	345		
0	0	0	0	0		
				0		
				0 0		
	-			8,435		
				2,238		
116	119	137	115	115		
				171		
				33 2,214		
				2,214 350		
53	74	76	77	76		
1,905	1,906	1,887	1,947	1,940		
0	-10	0	0	0		
			,	1,940 8		
				1,947		
	13,101 3,249 473 8,021 5,237 995 423 572 0 0 14,056 3,793 23,460 0 4,460 3,350 13,489 4,657 435 1,145 7,253 -41 0 2,201 25,466 5,731 0 738 239 18,757 10,918 9,889 0 0 1,030 8,718 332 0 0 0 1,030 8,718 332 0 0 8,387 2,200 116 157 51 2,209 357 53 1,905	13,101	13,101	13,101 13,073 13,083 13,060 3,249 3,444 3,446 3,308 473 476 469 473 8,021 8,271 8,085 8,309 5,237 5,249 5,272 5,311 995 1,012 1,016 1,060 423 422 423 424 572 590 594 636 0 0 0 0 0 0 14,056 14,458 14,604 15,520 3,793 3,847 3,867 3,730 23,460 24,012 24,114 24,653 0 0 0 0 0 0 4,460 4,479 4,535 4,545 3,350 3,411 3,442 3,499 13,489 13,729 13,780 14,389 4,657 4,753 4,728 4,784 435 498 508 250 1,145 1,212 1,223 1,228 7,253 7,266 7,321 8,127 -41 -22 -20 -16 0 0 0 0 0 0 2,201 2,414 2,377 2,235 25,466 25,818 25,728 26,117 5,731 5,967 5,777 5,788 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		

Note(s):
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- Figures may not add due to rounding.

Table 17-2 Educational, healthcare and social assistance services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	224	321	141	171	131		
Net profit	1,907	1,898	182	1,917	1,938		
Non-cash items	-580	-403	105	-605	-637		
Depreciation, depletion and amortization	330	332	118	336	346		
Future income tax	-11	6	9	9	5		
Working capital	-47	-57	71	129	-14		
Other non-cash items	-852 4.402	-684	-94 -146	-1,080	-974		
Prior period cash transactions	-1,103 -70	-1,173 -49	-146 156	-1,141 278	-1,170 41		
Cash from financing activities Increase in deposits	-7 0 0	- 49 0	0	0	0		
Borrowings from affiliates	11	-30	3	193	18		
Borrowings from non-affiliates	184	-86	86	76	-19		
Loans and other borrowings	-38	-41	69	9	-37		
Bankers' acceptances and paper	172	0	2	-28	3		
Bonds and debentures	10	-12	1	7	3		
Mortgages	40	-32	15	88	12		
Equity	-266	67	67	9	42		
Total cash available	154	272	297	449	172		
Applications							
Cash applied to investment activities	-287	37	14	56	-1		
Investments in affiliates	-296	35	3	35	-15		
Portfolio investments	9	2	10	20	12		
Loans	0	0	1	0	2		
Mortgage loans	0	-1	0	1	1		
Non-mortgage loans	0	1	1	-1	1		
Cash applied to fixed assets	280	230	162	524	229		
Cash applied to dividends	541	399	412	404	416		
Total applications of cash	535	666	587	983	644		
Increase or decrease in cash	-381	-393	-290	-534	-472		
Selected seasonally adjusted items							
Operating revenue	10,866	11,020	11,095	10,981	10,993		
Operating profit	2,162	2,195	2,222	2,184	2,198		
Profit before extraordinary gains	1,838	1,939	2,010	1,880	1,875		
Net profit	1,838	1,929	2,010	1,880	1,875		
Percentage change of selected seasonally adjusted items							
Operating revenue	0.6	1.4	0.7	-0.6	0.1		
Operating expenses	-0.3	1.4	0.5	-0.6	0.0		
Operating profit	4.2	1.5	1.2	-0.5	0.6		
Selected financial ratios							
Profit margin (%)	19.9	19.9	20.0	19.9	20.0		
Return on equity (%)	28.9	30.0	31.2	28.8	28.9		
Debt to equity (ratio)	0.661	0.664	0.669	0.685	0.684		
Return on capital employed (%)	18.7	19.4	19.5	18.6	18.6		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 18-1 Arts, entertainment and recreation — Balance sheet and income statement

	Second	Third	Fourth	First	Second			
	quarter 2011	quarter 2011	quarter 2011	quarter 2012	quarter 2012			
		millions of dollars						
Balance sheet								
Total assets Cash and deposits	19,174 A 1,965	19,110 A 2,021	19,330 A 2,051	19,216 A 2,020	19,497 A 2,033			
Accounts receivable and accrued revenue	762	797	921	2,020 898	2,033 885			
Inventories	379	400	403	345	355			
Investments and accounts with affiliates	2,929	2,936	2,920	2,850	2,946			
Portfolio investments	977	973	964	933	947			
Loans	249	242 144	238 140	249 141	268 142			
Mortgage Non-mortgage	151 98	98	98	109	126			
Allowance for losses on investments and loans	0	0	0	0	0			
Bank customers' liabilities under acceptances	0	Ō	Ō	Ō	Ō			
Capital assets, net	8,828	8,689	8,654	8,762	8,684			
Other assets	3,086	3,053	3,178	3,157	3,380			
Total liabilities	14,276 0	13,983 0	13,931 0	13,543 0	13,525 0			
Deposits Actuarial liabilities of insurers	0	0	0	0	0			
Accounts payable and accrued liabilities	2,071	2,035	2,060	1,996	2,043			
Loans and accounts with affiliates	3,998	4,045	4,003	4,087	4,117			
Borrowings	5,824	5,775	5,766	5,706	5,818			
Loans and other borrowings	3,511	3,468	3,458	3,353	3,425			
Bankers' acceptances and paper Bonds and debentures	148	148	156	156	154			
Mortgages	1,100 1,065	1,096 1,063	1,097 1,056	1,090 1,106	1,109 1,130			
Future income tax	78	52	59	69	67			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Other liabilities	2,304	2,077	2,043	1,685	1,481			
Total, equity	4,898	5,127	5,400	5,673	5,973			
Share capital Unitholders' equity	4,198 0	4,271 0	4,282 0	4,287 0	4,342 0			
Liability to policyholders	Ö	0	0	0	0			
Contributed surplus and other	431	461	573	553	533			
Accumulated other comprehensive income	-202	-202	-202	-200	-204			
Retained earnings	471	597	747	1,032	1,301			
ncome statement								
Operating revenue Sales of goods and services	2,842 ^B 2,775	2,917 B 2,857	2,959 A 2,894	3,256 B 3,162	3,244 A 3,150			
Insurers' premiums	2,773	2,657	2,094	0	3,130			
Annuity considerations	Ö	ŏ	ŏ	Ö	ő			
nterest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0	0	0	0	0 94			
Other operating revenue Operating expenses	67 2,599	60 2,585	66 2,676	94 2,898	2,902			
Depreciation, depletion and amortization	184	185	194	194	203			
nsurance claims incurred	0	0	0	0	0			
Annuity claims incurred	0	0	0	0	0			
Normal increase in actuarial liabilities	0	0	0	0	0			
nterest expense, operating Other operating expenses	0 2,416	0 2,400	0 2,481	0 2,704	0 2,699			
Operating profit or loss	2,410 243	332	284	357	342			
nterest and dividend revenue	57	56	56	56	58			
nterest expense on borrowing	146	143	145	142	144			
Gains or losses	7	-26	-14	22	5			
Profit before income tax	161	221	182	294 94	263			
Income tax Equity in affiliates' earnings	38 19	62 16	57 14	94 15	60 16			
Profit before extraordinary gains	141	175	140	216	219			
Extraordinary gains or losses	0	0	0	0	0			
Net profit	141	175	140	216	219			
Other comprehensive income	1	0	0	0	0			
Comprehensive income	143	175	140	216	219			

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 18-2 Arts, entertainment and recreation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	130	-52	-26	244	-5		
Net profit	147	174	57	214	219		
Non-cash items	19	-172	-60	90	-188		
Depreciation, depletion and amortization	175	185	121	184	203		
Future income tax	-5	-35	3	7	-3		
Working capital	.31	-55	-20	25	50		
Other non-cash items	-182	-266	-164	-126	-438		
Prior period cash transactions	-36	-53	-23	-60	-36		
Cash from financing activities	67	11	113	29	234		
Increase in deposits	0	0	0	0	0		
Borrowings from affiliates	68	-8	-30	99	69		
Borrowings from non-affiliates	11	-21	-4	-72	120		
Loans and other borrowings	5	-8	-12	-47	78		
Bankers' acceptances and paper	5 3	0	8	0 -7	-2		
Bonds and debentures	-	-4 -9	0		19 25		
Mortgages	-1 -13	-9 39	-1 148	-18 2	25 45		
Equity Total cash available	196	- 41	87	273	230		
Applications							
Cash applied to investment activities	46	-96	-14	-22	126		
Investments in affiliates	28	-72	-5	-14	89		
Portfolio investments	16	-25	-5	-10	17		
Loans	1	1	-3	1	20		
Mortgage loans	1	0	-3	2	2		
Non-mortgage loans	0	0	0	-1	17		
Cash applied to fixed assets	163	49	58	325	112		
Cash applied to dividends	36	28	31	26	26		
Total applications of cash	245	-19	75	328	263		
ncrease or decrease in cash	-49	-22	12	-55	-33		
Selected seasonally adjusted items							
Operating revenue	2,910	2,970	2,924	3,154	3,274		
Operating profit	243	332	284	357	342		
Profit before extraordinary gains	141	175	140	216	219		
let profit	141	175	140	216	219		
ercentage change of selected seasonally adjusted items							
Operating revenue	0.7	2.0	-1.5	7.6	3.8		
Diperating expenses	3.3	-1.1	0.1	5.6	4.8		
Operating profit	-20.9	36.8	-14.6	25.7	-4.2		
elected financial ratios							
Profit margin (%)	8.3	11.2	9.7	11.3	10.4		
leturn on equity (%)	11.6	13.6	10.3	15.2	14.7		
Debt to equity (ratio)	2.005	1.915	1.809	1.726	1.663		
Return on capital employed (%)	7.1	7.8	6.6	8.5	8.2		

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- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 19-1 Accomodation and food services — Balance sheet and income statement

	Second	Third	Fourth	First	Second
	quarter 2011	quarter 2011	quarter 2011	quarter 2012	quarter 2012
		milli	ions of dollars		
Balance sheet					
Total assets	55,883 A	56,400 A	56,455 A	56,809 A	56,833 A
Cash and deposits Accounts receivable and accrued revenue	5,372 1,874	5,491 1,932	5,266 1,974	5,408 2.068	5,361 2.038
Inventories	1,612	1,626	1,634	1,642	1,629
Investments and accounts with affiliates	9,700	9,749	9,671	9,920	9,915
Portfolio investments	1,740	1,750	1,751	1,789	1,799
Loans	853	852	851	856	861
Mortgage	504	514	512	500	506
Non-mortgage Allowance for losses on investments and loans	349 0	338 0	339 0	356 0	355 0
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	29,126	29,290	29,518	29,322	29,640
Other assets	5,606	5,711	5,791	5,805	5,591
Total liabilities	43,024	43,100	43,466	43,172	42,745
Deposits	0	0	0	0	0
Actuarial liabilities of insurers Accounts payable and accrued liabilities	0 5,663	0 5,802	0 5,807	0 5,691	5,660
Loans and accounts with affiliates	13,260	13,491	13,931	13,866	13,849
Borrowings	21,519	21,609	21,774	21,779	21,816
Loans and other borrowings	10,604	10,664	10,883	11,002	11,033
Bankers' acceptances and paper	826	852	846	847	843
Bonds and debentures	2,704	2,697	2,699	2,705	2,699
Mortgages Future income tax	7,384 -298	7,396 -297	7,345 -249	7,225 -187	7,241 -185
Bank customers' liabilities under acceptances	0	0	0	-107	-103
Other liabilities	2,880	2,496	2,204	2,023	1,606
Total, equity	12,859	13,299	12,988	13,637	14,087
Share capital	5,526	5,494	5,604	5,645	5,663
Unitholders' equity	0	0	0	0	0
Liability to policyholders Contributed surplus and other	444	442	200	386	386
Accumulated other comprehensive income	-2	-6	21	-5	-5
Retained earnings	6,890	7,369	7,162	7,612	8,044
Income statement					
Operating revenue	15,554 A	15,621 A	15,656 A	15,520 A	15,211 A
Sales of goods and services Insurers' premiums	14,964 0	15,013 0	15,035 0	14,963 0	14,646 0
Annuity considerations	0	0	0	0	0
nterest revenue, operating	0	Ö	Õ	Õ	Ö
Dividend revenue, operating	0	0	0	0	0
Gains or losses on sale of securities and other assets	0	0	0	0	0
Other operating revenue	590 14,691	608 14,633	621 14.664	557	565
Operating expenses Depreciation, depletion and amortization	621	628	638	14,627 623	14,305 617
Insurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	0	0	0	0	0
Interest expense, operating	14.070	0	0	0	0
Other operating expenses Operating profit or loss	14,070 863	14,005 988	14,026 992	14,003 894	13,687 906
nterest and dividend revenue	148	157	131	147	145
nterest expense on borrowing	309	307	335	299	297
Gains or losses	11	16	-23	0	8
Profit before income tax	713	854	764	741	762
Income tax	154	158	170	179	164
Equity in affiliates' earnings Profit before extraordinary gains	21 579	17 713	18 612	31 594	31 629
Extraordinary gains or losses	0	0	0	0	1
Net profit	579	713	612	594	630
Öther comprehensive income	38	-4	2	2	-4
Comprehensive income	617	708	613	596	625

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 19-2 Accomodation and food services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	773	1,080	508	779	1,092		
Net profit	587	712	227	598	628		
Non-cash items	-34	183	222	214	299		
Depreciation, depletion and amortization	621	623	283	622	615		
Future income tax	3 -242	-8 56	-16 -10	14 -125	18		
Working capital	-242 -416	56 -488	-10 -35	-125 -297	-77 -257		
Other non-cash items Prior period cash transactions	220	-400 186	-35 59	-297	165		
eash from financing activities	24	-19	- 87	129	-178		
Increase in deposits	0	0	0	0	-170		
Borrowings from affiliates	264	-11	27	-118	-88		
Borrowings from non-affiliates	-125	13	70	-27	-58		
Loans and other borrowings	-151	-31	150	24	-51		
Bankers' acceptances and paper	3	24	-14	-3	-4		
Bonds and debentures	12	-8	1	35	-6		
Mortgages	11	28	-67	-84	3		
Equity	-115	-22	-184	274	-31		
otal cash available	797	1,062	421	908	914		
pplications							
ash applied to investment activities	53	9	-106	113	-54		
Investments in affiliates	18	1	-109	92	-53		
Portfolio investments	30	7	3	10	-6		
Loans	5	1	1	10	5		
Mortgage loans	-23	0	-2	-5	7		
Non-mortgage loans	28	1	3	16	-2		
Cash applied to fixed assets	391	601	367	366	731		
ash applied to dividends	219	209	179	146	187		
otal applications of cash ncrease or decrease in cash	663 135	818 243	441 -19	626 282	864 50		
Selected seasonally adjusted items	133	243	-13	202	30		
Operating revenue	15.554	15.486	15,511	15.769	15,232		
Operating profit	874	906	942	984	927		
Profit before extraordinary gains	602	597	601	675	659		
let profit	602	597	601	675	660		
ercentage change of selected seasonally adjusted items							
Operating revenue	1.4	-0.4	0.2	1.6	-3.4		
Operating expenses	1.3	-0.7	-0.1	1.5	-3.2		
Operating profit	3.1	3.7	4.0	1.6	-5.8		
elected financial ratios							
rofit margin (%)	5.6	5.8	6.1	6.2	6.1		
Leturn on equity (%)	18.7	18.0	18.5	19.8	18.7		
Debt to equity (ratio)	2.705	2.639	2.749	2.614	2.532		
Return on capital employed (%)	7.0	7.2	7.2	7.4	7.2		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 20-1 Repair, maintenance and personal services — Balance sheet and income statement

	Second	Third	Fourth	First	Second
	quarter	quarter	quarter	quarter	quarter
	2011	2011	2011	2012	2012
Dalamas abasé		milli	ons of dollars		
Balance sheet Total assets	24,764 B	24,870 B	24,738 A	25,386 B	25,136 A
Cash and deposits	3,266	3,277	3,299	3,371	3,380
Accounts receivable and accrued revenue	3,370	3,373	3,233	3,334	3,270
Inventories	2,262	2,267	2,298	2,412	2,387
Investments and accounts with affiliates	3,426	3,539	3,514	3,656	3,563
Portfolio investments	1,562	1,532	1,518	1,525	1,504
Loans Mortgage	336 170	334 169	335 169	345 170	346 170
Non-mortgage	166	165	166	175	176
Allowance for losses on investments and loans	0	0	0	0	0
Bank customers' liabilities under acceptances	Ö	Ö	Ö	Ō	Ö
Capital assets, net	7,792	7,822	7,871	8,095	8,162
Other assets	2,751	2,726	2,671	2,648	2,525
Total liabilities	15,545	15,698	15,493	15,768	15,428
Deposits	0	0	0	0	0
Actuarial liabilities of insurers	0 3,463	0	0 3,500	0 3,563	0 3,575
Accounts payable and accrued liabilities Loans and accounts with affiliates	3,463 4,729	3,448 4,880	4,813	4,961	4,863
Borrowings	4,707	4,666	4,699	4,763	4,821
Loans and other borrowings	3,646	3,615	3,647	3,676	3,733
Bankers' acceptances and paper	37	32	31	31	31
Bonds and debentures	352	350	351	377	380
Mortgages	672	669	670	679	677
Future income tax	-96	-94	-78	-51	-49
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	2,742	2,799 9,172	2,559 9,245	2,532	2,219 9,708
Total, equity Share capital	9,219 1,758	9,172 1,760	9,245 1,799	9,618 1,761	9,708 1,773
Unitholders' equity	0	0	0	0	0
Liability to policyholders	Ö	Ö	Ŏ	Ŏ	Ö
Contributed surplus and other	932	910	889	892	818
Accumulated other comprehensive income	-20	-17	-10	-17	28
Retained earnings	6,548	6,519	6,568	6,982	7,089
Income statement					
Operating revenue	7,522 D	7,442 D	7,798 B	7,451 ^C	7,427 B
Sales of goods and services Insurers' premiums	7,329	7,250 0	7,601 0	7,257	7,233 0
Annuity considerations	0	0	0	0 0	0
Interest revenue, operating	0	ő	Ő	Ö	0
Dividend revenue, operating	Ö	Ö	Ö	Ö	Ö
Gains or losses on sale of securities and other assets	0	0	0	0	0
Other operating revenue	193	192	196	194	194
Operating expenses	7,005	6,930	7,243	6,954	6,920
Depreciation, depletion and amortization	242	241	250	244	245
nsurance claims incurred Annuity claims incurred	0	0 0	0 0	0 0	0
Normal increase in actuarial liabilities	0	0	0	0	0
nterest expense, operating	Ö	0	Ő	Ő	0
Other operating expenses	6,763	6,689	6,993	6,710	6,674
Operating profit or loss	517	512	554	497	508
nterest and dividend revenue	42	40	43	40	42
nterest expense on borrowing	84	84	97	86	83
Gains or losses	51	56	52 552	49	51 540
Profit before income tax	527	524	553	501	518
ncome tax Equity in affiliates' earnings	124 7	105 7	112 3	99 6	99 7
equity in anniales learnings Profit before extraordinary gains	409	425	444	408	425
Extraordinary gains or losses	0	0	0	406 0	423
Net profit	409	425	444	408	425
Other comprehensive income	0	-4	-2	-3	1
Comprehensive income	409	422	442	405	425

Note(s):
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- Figures may not add due to rounding.

Table 20-2 Repair, maintenance and personal services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second	Third	Fourth	First	Second		
	quarter	quarter	quarter	quarter	quarter		
	2011	2011	2011	2012	2012		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization	431	367	135	316	400		
	408	419	81	408	421		
	-3	-87	30	-161	-64		
	242	240	44	241	243		
Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities	2	-3	5	3	4		
	-55	-57	155	-4	33		
	-191	-267	-174	-402	-343		
	26	35	25	69	43		
	-128	-69	-6	3	-12		
Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper	-47 -34 -26 2	-43 -33 -23 -5	0 -9 -7 -6 -1	0 41 6 3	.0 -35 31 34 0		
Bonds and debentures	-4	-2	0	1	-1		
Mortgages	-7	-3	0	2	-2		
Equity	-47	8	10	-43	-8		
Total cash available	302	298	129	319	389		
Applications							
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-6	-12	23	-14	16		
	-6	3	34	-19	16		
	4	-13	-10	-5	2		
	-3	-2	0	10	-1		
	-2	-1	0	0	0		
	-2	-1	0	10	0		
	213	212	47	214	212		
	113	110	129	113	115		
	320	310	199	313	344		
	-18	-11	-70	6	45		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	7,504	7,493	7,568	7,565	7,473		
	517	512	554	497	508		
	409	425	444	408	425		
	409	425	444	408	425		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-0.4	-0.2	1.0	-0.3	-1.2		
	-1.6	-0.1	0.5	0.5	-1.5		
	17.6	-1.2	8.4	-10.3	2.2		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	6.9	6.8	7.3	6.6	6.8		
	17.7	18.6	19.2	17.0	17.5		
	1.023	1.041	1.029	1.011	0.998		
	10.2	10.5	11.1	9.9	10.1		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 21-1 Total, finance and insurance industries — Balance sheet and income statement

	Second	Third	Fourth	First	Second	
	quarter	quarter	quarter	quarter	quarter	
	2011	2011	2011	2012	2012	
	millions of dollars					
Balance sheet					====	
Total assets Cash and deposits	4,044,517 A 180,912	4,194,858 A 179,639	4,364,605 A 169,246	4,386,483 A 170,708	4,458,724 A 174,808	
Accounts receivable and accrued revenue	85,427	83,466	77,747	87,886	91,688	
Inventories	0	0	0	0	0	
nvestments and accounts with affiliates Portfolio investments	378,766 968,412	399,867 976,349	367,327 933,022	370,830 943,800	380,728 930,786	
Loans	1,767,810	1,791,728	2,101,074	2,125,340	2.158.282	
Mortgage	850,182	865,920	1,133,468	1,145,765	1,170,196	
Non-mortgage	917,628	925,808	967,606	979,575	988,087	
Allowance for losses on investments and loans	-10,023	-10,121	-9,359	-9,464	-9,654	
Bank customers' liabilities under acceptances Capital assets, net	51,562 55,643	53,907 55,807	50,372 58,418	55,224 58,706	56,354 58,403	
Other assets	566,007	664,215	616,757	583,447	617,328	
Total liabilities	3,492,998	3,625,854	3,794,875	3,810,206	3,873,510	
Deposits	1,796,018	1,864,629	1,891,029	1,895,038	1,937,019	
Actuarial liabilities of insurers Accounts payable and accrued liabilities	236,695 159,717	246,667 162,790	253,139 154,734	253,099 163,946	255,537 162,635	
Loans and accounts with affiliates	157,846	162,271	160,068	162,989	164,110	
Borrowings	211,230	214,182	330,140	350,548	353,069	
Loans and other borrowings	86,997	88,697	97,877	100,888	100,593	
Bankers' acceptances and paper Bonds and debentures	14,513 105,955	15,136 106,345	14,664 213,602	15,036 230,735	16,165 232,499	
Mortgages	3,766	4,005	3,998	3,889	3,811	
Future income tax	869	1,253	-951	-1,579	-1,425	
Bank customers' liabilities under acceptances	51,601	53,984	50,421	55,213	56,347	
Other liabilities	879,023 554 530	920,078	956,294	930,954 576,377	946,219	
Total, equity Share capital	551,520 247,406	569,004 255,058	569,730 257,690	576,277 260,232	585,214 262,295	
Unitholders' equity	0	0	0	0	0	
Liability to policyholders	0	0	0	0	0	
Contributed surplus and other	38,710	38,434	39,495	38,433	37,991	
Accumulated other comprehensive income Retained earnings	-8,195 273,598	-3,977 279,489	5,375 267,171	6,724 270,887	6,468 278,459	
Income statement	270,000	270,400	207,171	210,001	270,400	
Operating revenue	78,569 A	81,526 A	81,299 A	78,619 A	79,733 A	
Sales of goods and services	16,053	15,588	15,865	15,046	15,162	
Insurers' premiums	17,375	17,339	17,967	17,450	17,842	
Annuity considerations	1,541	1,702	1,754	1,742	1,684	
nterest revenue, operating Dividend revenue, operating	26,661 3,485	28,215 3,477	27,997 3,859	28,707 4,029	28,486 3,817	
Gains or losses on sale of securities and other assets	682	911	899	703	523	
Other operating revenue	12,770	14,291	12,955	10,939	12,216	
Operating expenses	60,326 2,613	66,023 2,571	65,106 2,495	57,640	59,930 2,608	
Depreciation, depletion and amortization Insurance claims incurred	2,613 11,948	2,571 11.887	2,495 11.191	2,541 11,009	2,608 11,307	
Annuity claims incurred	1,694	1,528	1,554	2,152	1,949	
Normal increase in actuarial liabilities	3,229	9,263	8,126	-393	3,707	
nterest expense, operating	6,814	6,814	6,712 35.028	7,128	6,295	
Other operating expenses Operating profit or loss	34,028 18,243	33,964 15,502	35,026 16,193	35,203 20,979	34,065 19,803	
nterest and dividend revenue	0	0	0,193	20,979	0	
nterest expense on borrowing	3,968	3,916	4,005	4,828	4,639	
Gains or losses	509	2,236	2,158	-1,422	117	
Profit before income tax ncome tax	14,786 3,288	13,825 2,861	14,348 3,092	14,729 3,116	15,281 3,158	
Equity in affiliates' earnings	3,266 1,631	138	1,729	1,988	1,500	
Profit before extraordinary gains	13,130	11,102	12,985	13,601	13,623	
Extraordinary gains or losses	17	41	9	-1	-86	
Net profit Other comprehensive income	13,147	11,142	12,994	13,600	13,537	
Other comprehensive income Comprehensive income	-1,809 11,338	1,086 12,228	4,602 17,596	928 14,528	-1,651 11,887	
comprehensive income	11,330	12,220	17,550	17,520	11,007	

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 21-2 Total, finance and insurance industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter	Third quarter	Fourth quarter	First quarter	Second quarter		
	2011	2011	2011	2012	2012		
	millions of dollars						
statement of changes in financial position							
Cash from operating activities Net profit	11,624 13,191	-10,635 11,193	-64,525 10,482	5,213 13,692	603 13,574		
Non-cash items	-1,380	-22,005	-74,518	-8,253	-12,779		
Depreciation, depletion and amortization	2,608	2,553	2,202	2,541	2,523		
Future income tax	-69	-366	-8	214	361		
Working capital	2,004	2,536	177	-4,411	-604		
Other non-cash items	-5,923	-26,728	-76,889	-6,597	-15,059		
Prior period cash transactions	-186	176	-489	-226	-193		
ash from financing activities	37,182	80,585	37,010	29,261	45,511		
Increase in deposits	35,767	68,696	26,054	3,999	40,607 852		
Borrowings from affiliates	-1,118 2,476	3,319 2.063	-3,060 10,832	1,771 20.690	2,330		
Borrowings from non-affiliates Loans and other borrowings	2,476 3,256	1,000	7,359	20,690 3,120	2,330 -500		
Bankers' acceptances and paper	-303	623	-479	375	1,128		
Bonds and debentures	-481	337	3,951	17,151	1,757		
Mortgages	4	103	1	43	-55		
Equity	56	6.507	3.185	2,801	1.723		
otal cash available	48,806	69,950	-27,514	34,474	46,114		
pplications							
ash applied to investment activities	40,087	44,452	-48,663	42,242	28,695		
Investments in affiliates	6,096	20,477	-28,570	891	8,684		
Portfolio investments	-853	2,067	-47,160	12,840	-14,238		
Loans	34,844	21,909	27,067	28,511	34,249		
Mortgage loans	26,763	15,005	-753	12,707	24,032		
Non-mortgage loans	8,081	6,903	27,821	15,804	10,216		
ash applied to fixed assets	2,300	2,044	3,757	2,516	1,818		
ash applied to dividends	6,299	7,514	8,195	6,461	6,621		
otal applications of cash	48,685	54,011	-36,711	51,220	37,134		
crease or decrease in cash	121	15,939	9,196	-16,746	8,980		
elected seasonally adjusted items							
perating revenue	79,261	80,661	80,153	80,555	80,269		
perating profit	18,165	15,689	16,248	20,685	19,731		
rofit before extraordinary gains	12,983	11,106	13,458	13,646	13,377		
et profit	13,000	11,147	13,467	13,645	13,292		
ercentage change of selected seasonally adjusted items							
perating revenue	1.5	1.8	-0.6	-0.6	-0.4		
perating expenses	3.7	6.3	-1.6	-6.2	1.1		
perating profit	-5.3	-13.6	3.6	20.1	-4.6		
elected financial ratios							
ofit margin (%)	22.9	19.4	20.3	25.7	24.6		
eturn on equity (%)	9.4	7.8	9.4	9.5	9.1		
ebt to equity (ratio)	0.669	0.662	0.860	0.891	0.884		
eturn on capital employed (%)	7.0	6.0	6.3	6.4	6.2		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 22-1 Non-depository credit intermediation — Balance sheet and income statement

quarter 2011 215,276 A 14,206 8,165 0 59,717 6,960 105,237 15,834 89,403 -1,778 0 12,912 9,858 166,208 6,170 0 5,029 56,647 83,950 19,017 13,467	quarter 2011 mill 215,605 A 13,873 8,158 0 61,766 6,619 105,494 16,170 89,324 -1,746 0 12,430 9,011 167,622 5,886 0 5,949 57,530 85,016	quarter 2011 ions of dollars 212,926 A 14,277 7,979 0 63,054 8,448 99,417 17,259 82,158 -1,270 0 12,458 8,564 164,245 533 0 5,441 59,428	quarter 2012 215,798 A 14,370 8,089 0 63,872 8,720 100,801 18,043 82,759 -1,288 0 12,399 8,835 168,045 479 0	quarter 2012 221,826 A 14,051 7,949 0 69,475 8,655 102,010 18,515 83,496 -1,310 0 12,610 8,386 172,871 416
14,206 8,165 0 59,717 6,960 105,237 15,834 89,403 -1,778 0 12,912 9,858 166,208 6,170 0 5,029 56,647 83,950 19,017	215,605 A 13,873 8,158 0 61,766 6,619 105,494 16,170 89,324 -1,746 0 12,430 9,011 167,622 5,886 0 5,949 57,530	212,926 A 14,277 7,979 0 63,054 8,448 99,417 17,259 82,158 -1,270 0 12,458 8,564 164,245 533 0 5,441	14,370 8,089 0 63,872 8,720 100,801 18,043 82,759 -1,288 0 12,399 8,835 168,045 479	14,051 7,949 0 69,475 8,655 102,010 18,515 83,496 -1,310 0 12,610 8,386 172,871
14,206 8,165 0 59,717 6,960 105,237 15,834 89,403 -1,778 0 12,912 9,858 166,208 6,170 0 5,029 56,647 83,950 19,017	13,873 8,158 0 61,766 6,619 105,494 16,170 89,324 -1,746 0 12,430 9,011 167,622 5,886 0 5,949 57,530	14,277 7,979 0 63,054 8,448 99,417 17,259 82,158 -1,270 0 12,458 8,564 164,245 533 0 5,441	14,370 8,089 0 63,872 8,720 100,801 18,043 82,759 -1,288 0 12,399 8,835 168,045 479	14,051 7,949 0 69,475 8,655 102,010 18,515 83,496 -1,310 0 12,610 8,386 172,871
14,206 8,165 0 59,717 6,960 105,237 15,834 89,403 -1,778 0 12,912 9,858 166,208 6,170 0 5,029 56,647 83,950 19,017	13,873 8,158 0 61,766 6,619 105,494 16,170 89,324 -1,746 0 12,430 9,011 167,622 5,886 0 5,949 57,530	14,277 7,979 0 63,054 8,448 99,417 17,259 82,158 -1,270 0 12,458 8,564 164,245 533 0 5,441	14,370 8,089 0 63,872 8,720 100,801 18,043 82,759 -1,288 0 12,399 8,835 168,045 479	14,051 7,949 0 69,475 8,655 102,010 18,515 83,496 -1,310 0 12,610 8,386 172,871
8,165 0 59,717 6,960 105,237 15,834 89,403 -1,778 0 12,912 9,858 166,208 6,170 0 5,029 56,647 83,950 19,017 13,467	8,158 0 61,766 6,619 105,494 16,170 89,324 -1,746 0 12,430 9,011 167,622 5,886 0 5,949 57,530	7,979 0 63,054 8,448 99,417 17,259 82,158 -1,270 0 12,458 8,564 164,245 533 0 5,441	8,089 0 63,872 8,720 100,801 18,043 82,759 -1,288 0 12,399 8,835 168,045 479	7,949 0 69,475 8,655 102,010 18,515 83,496 -1,310 0 12,610 8,386 172,871
59,717 6,960 105,237 15,834 89,403 -1,778 0 12,912 9,858 166,208 6,170 0 5,029 56,647 83,950 19,017 13,467	61,766 6,619 105,494 16,170 89,324 -1,746 0 12,430 9,011 167,622 5,886 0 5,949 57,530	63,054 8,448 99,417 17,259 82,158 -1,270 0 12,458 8,564 164,245 533 0 5,441	63,872 8,720 100,801 18,043 82,759 -1,288 0 12,399 8,835 168,045 479	69,475 8,655 102,010 18,515 83,496 -1,310 0 12,610 8,386 172,871
6,960 105,237 15,834 89,403 -1,778 0 12,912 9,858 166,208 6,170 0 5,029 56,647 83,950 19,017 13,467	6,619 105,494 16,170 89,324 -1,746 0 12,430 9,011 167,622 5,886 0 0 5,949 57,530	8,448 99,417 17,259 82,158 -1,270 0 12,458 8,564 164,245 533 0 5,441	8,720 100,801 18,043 82,759 -1,288 0 12,399 8,835 168,045 479	8,655 102,010 18,515 83,496 -1,310 0 12,610 8,386 172,871
105,237 15,834 89,403 -1,778 0 12,912 9,858 166,208 6,170 0 5,029 56,647 83,950 19,017 13,467	105,494 16,170 89,324 -1,746 0 12,430 9,011 167,622 5,886 0 0 5,949 57,530	99,417 17,259 82,158 -1,270 0 12,458 8,564 164,245 533 0 5,441	100,801 18,043 82,759 -1,288 0 12,399 8,835 168,045 479	102,010 18,515 83,496 -1,310 0 12,610 8,386 172,871
15,834 89,403 -1,778 0 12,912 9,858 166,208 6,170 0 5,029 56,647 83,950 19,017 13,467	16,170 89,324 -1,746 0 12,430 9,011 167,622 5,886 0 5,949 57,530	17,259 82,158 -1,270 0 12,458 8,564 164,245 533 0 5,441	18,043 82,759 -1,288 0 12,399 8,835 168,045 479	18,515 83,496 -1,310 0 12,610 8,386 172,871
89,403 -1,778 0 12,912 9,858 166,208 6,170 0 5,029 56,647 83,950 19,017 13,467	89,324 -1,746 0 12,430 9,011 167,622 5,886 0 5,949 57,530	82,158 -1,270 0 12,458 8,564 164,245 533 0 5,441	82,759 -1,288 0 12,399 8,835 168,045 479	83,496 -1,310 0 12,610 8,386 172,871
0 12,912 9,858 166,208 6,170 0 5,029 56,647 83,950 19,017 13,467	0 12,430 9,011 167,622 5,886 0 5,949 57,530	0 12,458 8,564 164,245 533 0 5,441	0 12,399 8,835 168,045 479	0 12,610 8,386 172,871
12,912 9,858 166,208 6,170 0 5,029 56,647 83,950 19,017 13,467	12,430 9,011 167,622 5,886 0 5,949 57,530	12,458 8,564 164,245 533 0 5,441	12,399 8,835 168,045 479	12,610 8,386 172,871
9,858 166,208 6,170 0 5,029 56,647 83,950 19,017 13,467	9,011 167,622 5,886 0 5,949 57,530	8,564 164,245 533 0 5,441	8,835 168,045 479	8,386 172,871
166,208 6,170 0 5,029 56,647 83,950 19,017 13,467	167,622 5,886 0 5,949 57,530	164,245 533 0 5,441	168,045 479	172,871
6,170 0 5,029 56,647 83,950 19,017 13,467	5,886 0 5,949 57,530	533 0 5,441	479	
5,029 56,647 83,950 19,017 13,467	5,949 57,530	5,441	0	
56,647 83,950 19,017 13,467	57,530		-	0
83,950 19,017 13,467			5,580 59,810	5,132 61,527
19,017 13,467		84,358	86,061	89,341
	19,692	18,622	18,466	18,832
50 75C	14,062	13,578	13,923	15,083
	50,550	51,439	52,969	54,714
				712
				1,013 0
	-	-	-	15,442
49,068	47,983	48,682	47,753	48,955
25,513	25,838	25,928	26,016	27,433
				0
		-	-	4,317
				346
15,996	15,670	16,292	16,736	16,858
5,499 A	5,063 A	5,331 A	4,684 A	4,728 A
				299 0
Ŏ	Ö	ő	ŏ	ő
2,922	2,972	2,878	2,703	2,650
87		92	96	90
				-142 1,831
				2,900
1,038	1,024	965	999	1,051
0	0	0	0	0
				0 0
				139
	1,857	1,794	1,715	1,710
				1,828
0	0	0	0	0
				1,142
				-260 425
231	254	301	165	165
13	4	7	14	20
932	494	772	366	280
0	0	0	0	0
				280 -20
				259
	50,756 710 982 0 13,430 49,068 25,513 0 0,7,185 374 15,996 5,499 A 302 0 2,922 87 -121 2,309 2,994 1,038 0 0 175 1,780 2,505 0 1,168 -186 1,151 231 13 932	50,756	50,756 50,550 51,439 710 711 719 982 1,048 1,024 0 0 0 13,430 12,193 13,461 49,068 47,983 48,682 25,513 25,838 25,928 0 0 0 0 0 0 7,185 6,217 6,209 374 258 253 15,996 15,670 16,292 5,499 A 5,063 A 5,331 A 302 306 317 0 0 0 0 0 0 0 0 0 2,922 2,972 2,878 87 79 92 -121 -121 -66 2,309 1,827 2,109 2,994 3,048 2,910 1,038 1,024 965 0 0 0 0	50,756 50,550 51,439 52,969 710 711 719 703 982 1,048 1,024 971 0 0 0 0 13,430 12,193 13,461 15,143 49,068 47,983 48,682 47,753 25,513 25,838 25,928 26,016 0 0 0 0 0 0 0 0 7,185 6,217 6,209 4,674 374 258 253 326 15,996 15,670 16,292 16,736 5,499 A 5,063 A 5,331 A 4,684 A 302 306 317 254 0 0 0 0 2,922 2,972 2,878 2,703 87 79 92 96 -121 -121 -66 -147 2,309 1,827 2,109 1,777

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 22-2

Non-depository credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012	
	millions of dollars					
Statement of changes in financial position						
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items	596 927 -346 1,038 -114 -99 -1,170	2,133 498 1,648 1,023 -90 767 -52	2,560 738 1,880 955 46 -393 1,271	2,393 368 2,024 999 35 -94 1,084	2,076 250 1,847 966 8 -133 1,006	
Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity	15 1,596 -23 -1,367 2,326 1,814 -285 797 0 661	-13 160 -283 254 859 479 596 -218 3 -670	-57 -4,066 -5,354 1,895 -705 -1,111 -484 886 4	1 695 -54 168 2,011 108 347 1,549 7	-21 6,014 -63 1,742 3,215 318 1,159 1,739 -2 1,120	
Fotal cash available	2,193	2,293	-1,506	3,088	8,090	
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans	-1,508 620 -10 -2,118 -78 -2,040 1,074 135 -299 2,492	1,726 1,415 -234 545 407 138 515 573 2,814	-3,015 1,432 1,769 -6,216 1,064 -7,280 953 104 -1,957 451	2,331 778 334 1,220 932 287 919 100 3,350 -262	6,777 5,738 -57 1,096 470 626 1,144 114 8,034	
Selected seasonally adjusted items						
Operating revenue Operating profit Profit before extraordinary gains Net profit	5,437 2,505 932 932	5,166 2,016 494 494	5,169 2,421 772 772	4,826 1,828 366 366	4,687 1,828 280 280	
Percentage change of selected seasonally adjusted items						
Operating revenue Operating expenses Operating profit	4.9 -9.4 28.5	-5.0 7.4 -19.5	0.1 -12.8 20.1	-6.2 11.1 -25.4	-2.9 -4.6 0.0	
Selected financial ratios						
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	46.1 7.6 2.865 4.0	39.0 4.1 2.971 2.9	46.8 6.3 2.954 3.5	37.9 3.1 3.055 2.8	39.0 2.3 3.082 2.4	

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

⁻ All data in this table are unadjusted unless otherwise specified.

⁻ Figures may not add due to rounding.

Table 23-1 Insurance carriers and related activities — Balance sheet and income statement

_	Second	Third	Fourth	First	Second
	quarter	quarter	quarter	quarter	quarter
	2011	2011	2011	2012	2012
Balance sheet	millions of dollars				
	715.307 A	718,789 A	727 046 A	737,561 A	744.093 A
Total assets Cash and deposits	71 5,307 A 7,900	7,988	727,016 A 8,284	7,301 A 7,898	8,992
Accounts receivable and accrued revenue	27,315	26,474	25,355	27,081	27,667
Inventories	0	0	0	0	0
Investments and accounts with affiliates	97,405	96,172	90,267	90,841	91,618
Portfolio investments	268,939	282,121	288,432	288,861	291,697
Loans	47,474 39,745	47,233 39,478	47,213 39,420	47,075 39,311	47,241 39,467
Mortgage Non-mortgage	7,729	7,755	7,792	7,763	7,773
Allowance for losses on investments and loans	-50	-57	-61	-59	-59
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	12,602	12,672	13,041	13,449	13,562
Other assets	253,723	246,186	254,485	262,416	263,375
Total liabilities	584,859	587,293	592,841	600,920	605,570
Deposits Actuarial liabilities of insurers	8,432 236,695	8,497 246,667	8,588	8,633 253,099	8,733
Accounts payable and accrued liabilities	76,669	77,974	253,139 77,191	75,887	255,537 76,769
Loans and accounts with affiliates	19,715	19,788	18,841	19,698	19,889
Borrowings	12,674	12,332	13,090	14,089	14,167
Loans and other borrowings	6,098	5,724	5,644	5,570	5,636
Bankers' acceptances and paper	6	6	6	6	6
Bonds and debentures	6,140	6,132	6,895	7,998	8,009
Mortgages	431	470	545	515 453	516 -475
Future income tax Bank customers' liabilities under acceptances	-540 0	-939 0	-442 0	-453 0	-4/5 0
Other liabilities	231,215	222,974	222,432	229,967	230,950
Total, equity	130,448	131,496	134,175	136,641	138,523
Share capital	56,791	57,605	59,429	59,501	60,720
Unitholders' equity	0	0	0	0	0
Liability to policyholders	0	0	0	0	0
Contributed surplus and other	6,407	6,519	6,822	6,784	5,944
Accumulated other comprehensive income Retained earnings	232 67,018	2,179 65,193	2,830 65,094	1,752 68,604	1,790 70,070
Income statement	07,010	03,193	03,094	00,004	70,070
Operating revenue	28,513 ^A	31,300 A	30,647 A	25,783 A	28,873 A
Sales of goods and services	1,187	1,153	1,215	1,121	1,184
Insurers' premiums	17,375	17,339	17,967	17,450	17,842
Annuity considerations	1,541	1,702	1,754	1,742	1,684
Interest revenue, operating	3,967	4,981	4,630	3,192	3,555
Dividend revenue, operating	281	311	628	541	582
Gains or losses on sale of securities and other assets Other operating revenue	394 3,770	631 5,182	533 3,919	306 1,432	179 3,847
Operating expenses	25,786	31,431	30,345	21,843	26,143
Depreciation, depletion and amortization	370	314	299	369	371
Insurance claims incurred	11,948	11,887	11,191	11,009	11,307
Annuity claims incurred	1,694	1,528	1,554	2,152	1,949
Normal increase in actuarial liabilities	3,229	9,263	8,126	-393	3,707
Interest expense, operating	53	47	54	49	51
Other operating expenses Operating profit or loss	8,490 2,727	8,391 -131	9,121 302	8,656 3,940	8,758 2,731
Interest and dividend revenue	0	0	0	0	0
Interest expense on borrowing	320	325	333	295	295
Gains or losses	1,101	2,875	2,676	-905	785
Profit before income tax	3,508	2,418	2,645	2,739	3,221
Income tax	770	480	702	507	634
Equity in affiliates' earnings	891	-566	1,013	1,105	707
Profit before extraordinary gains Extraordinary gains or losses	3,630	1,373	2,957 0	3,337 0	3,294 0
Extraorumary gams or 1055es	•	0 1,373	2,957	3,337	3,294
Net profit					
Net profit Other comprehensive income	3,630 46	768	82	-77	-226

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 23-2 Insurance carriers and related activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second	Third	Fourth	First	Second
	quarter	quarter	quarter	quarter	quarter
	2011	2011	2011	2012	2012
Statement of changes in financial position					
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates	6,640	7,847	3,582	822	3,756
	3,630	1,374	2,696	3,338	3,293
	3,040	6,501	917	-2,499	503
	370	314	265	369	371
	67	-192	175	-56	-28
	-1,140	532	1,468	-3,258	-571
	3,742	5,847	-991	445	731
	-30	-28	-31	-17	-40
	734	736	2,248	2,208	1,167
	278	63	91	45	100
	-187	63	-821	740	198
Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available	-362	-371	749	1,026	85
	186	-401	-83	-85	72
	0	0	0	0	0
	-558	-7	759	1,103	11
	10	38	73	8	1
	1,005	980	2,229	397	785
	7,374	8,583	5,830	3,029	4,923
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	4,240	8,310	2,363	872	2,413
	1,665	329	-738	-1,520	796
	2,661	8,993	3,679	2,129	2,026
	-86	-1,012	-579	264	-409
	20	-960	-681	187	-214
	-106	-52	102	77	-194
	499	192	386	634	335
	1,217	1,703	2,794	1,057	1,304
	5,956	10,206	5,543	2,564	4,052
	1,417	-1,623	287	466	871
Selected seasonally adjusted items					
Operating revenue	29,157	29,906	29,691	28,178	29,315
Operating profit	2,643	0	295	3,832	2,681
Profit before extraordinary gains	3,583	1,371	2,996	3,352	3,239
Net profit	3,583	1,371	2,996	3,352	3,239
Percentage change of selected seasonally adjusted items					
Operating revenue	4.9	2.6	-0.7	-5.3	4.0
Operating expenses	11.0	12.8	-1.7	-17.1	9.4
Operating profit	-32.1	-100.0	60,397.8	895.3	-30.0
Selected financial ratios					
Profit margin (%)	9.1	0.0	1.0	13.6	9.2
Return on equity (%)	11.0	4.2	8.9	9.8	9.4
Debt to equity (ratio)	0.248	0.244	0.238	0.247	0.246
Return on capital employed (%)	9.5	3.9	7.9	8.4	8.1

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 24-1 Activities related to credit intermediation — Balance sheet and income statement

	Second	Third	Fourth	First	Second		
	quarter 2011	quarter 2011	quarter 2011	quarter 2012	quarter 2012		
		millions of dollars					
Balance sheet							
Total assets	61,375 A	62,134 A	64,059 A	66,559 A	66,192		
Cash and deposits	3,246	3,043	2,641	3,672	3,466		
Accounts receivable and accrued revenue Inventories	1,257 0	1,238 0	1,491 0	1,804 0	1,761 0		
nvestments and accounts with affiliates	4,132	4,427	4,586	4,208	4,001		
Portfolio investments	24,457	24,278	26,204	26,820	26,292		
Loans	21,465	22,069	22,160	21,800	22,787		
Mortgage	6,457	6,867	6,791	6,787	6,815		
Non-mortgage	15,008	15,202	15,370	15,013	15,973		
Allowance for losses on investments and loans Bank customers' liabilities under acceptances	-150 0	-156 0	-156 0	-164 0	-150 0		
Capital assets, net	430	425	428	462	454		
Other assets	6,537	6,810	6,706	7,957	7,580		
Total liabilities	54,635	55,007	56,453	58,671	57,998		
Deposits	37,323	36,793	38,139	39,767	40,017		
Actuarial liabilities of insurers Accounts payable and accrued liabilities	0 2,564	0 1,793	0 1,828	0 2,401	0 1,973		
Loans and accounts with affiliates	948	1,239	1,260	1,255	1,264		
Borrowings	3,514	3,653	3,675	3,635	3,783		
Loans and other borrowings	1,882	2,040	2,161	2,007	2,125		
Bankers' acceptances and paper	41	41	42	39	42		
Bonds and debentures	1,235	1,194	1,177 295	1,282 306	1,303 313		
Mortgages Future income tax	356 38	377 45	293	14	313		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Other liabilities	10,248	11,484	11,529	11,600	10,930		
Total, equity	6,740	7,126	7,607	7,888	8,193		
Share capital	4,356	4,374	4,719	4,749	4,747		
Unitholders' equity Liability to policyholders	0	0	0	0	0		
Contributed surplus and other	106	132	110	111	164		
Accumulated other comprehensive income	97	143	140	127	126		
Retained earnings	2,182	2,478	2,637	2,902	3,157		
ncome statement							
Operating revenue	1,247 A	1,302 A	1,299 A	1,351 A	1,336		
Sales of goods and services nsurers' premiums	405 0	446 0	453 0	452 0	454 0		
Annuity considerations	Ö	Õ	ő	0	0		
nterest revenue, operating	332	333	326	355	357		
Dividend revenue, operating	5	6	5	7	7		
Gains or losses on sale of securities and other assets	-97	-95	-105	-92	-99		
Other operating revenue Operating expenses	601 1,031	613 1,065	619 1,057	629 1,063	616 1,066		
Depreciation, depletion and amortization	37	40	33	40	41		
nsurance claims incurred	0	0	0	0	0		
Annuity claims incurred	0	0	0	0	0		
Normal increase in actuarial liabilities	0	0	0	0	0		
nterest expense, operating Other operating expenses	184 809	190 835	174 850	201 822	205 819		
Operating profit or loss	217	237	241	288	270		
nterest and dividend revenue	0	0	0	0	0		
nterest expense on borrowing	83	54	57	63	69		
Gains or losses	2	-11	23	24	27		
Profit before income tax	136	1 72	208	249	228		
ncome tax Equity in affiliates' earnings	29 6	16 10	36 9	33 11	38 15		
Profit before extraordinary gains	113	167	181	227	205		
Extraordinary gains or losses	0	0	0	0	0		
Net profit	113	167	181	227	205		
Other comprehensive income	36	68	-6	-11	8		
Comprehensive income	149	235	176	216	212		

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 24-2 Activities related to credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012
	millions of dollars				
Statement of changes in financial position					
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates	-1,252 117 -1,404 37 14 126 -1,581 34 3,175 2,034 388 725	1,416 164 1,201 36 -5 -13 1,183 50 -72 -529 291 149	395 156 274 29 3 -97 340 -35 1,635 1,345	-1,092 230 -1,356 40 -5 -91 -1,301 35 1,588 1,629 5	278 208 37 41 -1 103 -106 34 432 249 8 137
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications	624 2 78 21 27 1,923	166 0 -39 22 18 1,344	114 1 -21 -85 262 2,030	-165 -3 103 8 11 496	111 2 19 5 38 711
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	2,561 202 548 1,811 1,268 543 27 2,615 -693	913 293 61 559 362 197 19 15 947	2,196 145 1,981 69 -90 159 13 35 2,244 -213	106 -378 841 -357 -20 -337 51 20 178 319	455 -226 -285 966 16 950 3 21 478 233
Selected seasonally adjusted items					
Operating revenue Operating profit Profit before extraordinary gains Net profit	1,247 217 113 113	1,302 237 167 167	1,299 241 181 181	1,351 288 227 227	1,336 270 205 205
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	-1.9 0.6 -12.3	4.4 3.3 9.4	-0.3 -0.7 1.8	4.0 0.5 19.5	-1.1 0.3 -6.2
Selected financial ratios					
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	17.4 6.7 0.662 6.5	18.2 9.4 0.687 6.9	18.6 9.5 0.649 7.9	21.3 11.5 0.620 8.1	20.2 10.0 0.616 8.1

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 25-1 Depository credit intermediation — Balance sheet and income statement

	Second	Third	Fourth	First	Second
	quarter	quarter	quarter	quarter	quarter
	2011	2011	2011	2012	2012
		mi	llions of dollars		
Balance sheet					
Total assets Cash and deposits	2,693,156 A 95,924	2,831,675 A 93,640	2,996,607 A 82,915	2,990,500 A 83,634	3,057,015 A 87,998
Accounts receivable and accrued revenue	10,241	12,037	11,245	11,269	11,850
nventories	0	0	0	0	0
nvestments and accounts with affiliates	133,739	149,287	121,205	121,250	127,529
Portfolio investments Loans	553,003 1,575,370	544,323 1.598.420	490,224 1,913,733	497,849 1.936.850	488,072 1,967,258
Mortgage	778,010	793,075	1,059,472	1,070,801	1,094,461
Non-mortgage	797,360	805,344	854,261	866,049	872,796
Allowance for losses on investments and loans	-7,829	-7,944	-7,652	-7,735	-7,922
Bank customers' liabilities under acceptances	51,562	53,907	50,372	55,224	56,354
Capital assets, net Other assets	9,487 271,659	9,774 378,231	11,746 322,818	11,802 280,351	11,542 314,333
Total liabilities	2,495,851	2,621,256	2,793,340	2,781,899	2,842,242
Deposits	1,744,094	1,813,452	1,843,770	1,846,158	1,887,854
Actuarial liabilities of insurers	0	0	0	0	0
Accounts payable and accrued liabilities Loans and accounts with affiliates	16,847 17,738	17,128 19,555	16,417 17,034	16,854 17,469	16,894 17,288
Borrowings	70,720	71,671	185,556	203,127	202,554
Loans and other borrowings	30,926	31,296	40,091	43,249	42,330
Bankers' acceptances and paper	0	0	0	0	0
Bonds and debentures Mortgages	39,792 2	40,358 16	145,449 16	159,862 16	160,208 16
Future income tax	-975	-341	-3,080	-3,567	-3,297
Bank customers' liabilities under acceptances	51,601	53,984	50,421	55,213	56,347
Other liabilities	595,827	645,809	683,221	646,646	664,602
Total, equity	197,306	210,419	203,267	208,601	214,773
Share capital Unitholders' equity	88,204 0	93,312 0	93,135 0	95,358 0	96,328 0
Liability to policyholders	Ö	ő	Ö	Ö	ő
Contributed surplus and other	5,274	5,301	5,954	6,214	7,354
Accumulated other comprehensive income	-9,597	-7,217	1,443	3,896	3,660
Retained earnings	113,424	119,023	102,736	103,132	107,431
ncome statement					
Operating revenue Sales of goods and services	29,856 ^A 7,612	30,924 A 7,446	30,541 A 7,488	32,516 A 6,739	31,228 A 7,049
Insurers' premiums	0	0	7,400	0,739	7,049
Annuity considerations	Ō	Ö	Ö	Ö	Ō
nterest revenue, operating	17,815	18,376	18,529	20,706	20,262
Dividend revenue, operating	1,135	1,156	1,194	1,089	774
Gains or losses on sale of securities and other assets Other operating revenue	8 3,283	13 3,931	16 3,312	14 3,964	11 3,127
Operating expenses	21,521	21,836	21,874	22,734	21,260
Depreciation, depletion and amortization	644	668	669	621	639
Insurance claims incurred	0	0	0	0	0
Annuity claims incurred Normal increase in actuarial liabilities	0	0 0	0	0 0	0
nterest expense, operating	6,349	6,348	6,268	6,676	5,841
Other operating expenses	14,529	14,821	14,938	15,439	14,781
Operating profit or loss	8,335	9,088	8,667	9,782	9,968
nterest and dividend revenue	0	0	1 000	0	0
nterest expense on borrowing Sains or losses	1,845 -4	1,918 36	1,890 -6	2,718 9	2,542 -6
Profit before income tax	6,486	7,205	6,771	7,072	7,419
ncome tax	1,761	1,717	1,601	1,956	1,873
Equity in affiliates' earnings	124	87	142	199	146
Profit before extraordinary gains	4,849	5,575	5,312	5,315	5,692
Extraordinary gains or losses Net profit	0 4,849	0 5,575	0 5,312	0 5,315	5, 692
Other comprehensive income	-1,841	497	4,431	899	-1,431
Comprehensive income	3,007	6,072	9,742	6,214	4,261

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 25-2 Depository credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter	Third quarter	Fourth quarter	First quarter	Second quarter
	2011	2011	2011 lions of dollars	2012	2012
Statement of changes in financial position			ilons of dollars		
Cash from operating activities	4,549	-25,687	-71,537	471	-2,365
Net profit	4,849	5,575	5,312	5,305	5,691
Non-cash items	-57	-31,578	-76,556	-4,819	-8,004
Depreciation, depletion and amortization	644	668	669	621	639
Future income tax	5	7	-163	309	524
Working capital	2,027	138	-2,906	-372	453
Other non-cash items	-2,733	-32,392	-74,155	-5,377	-9,621
Prior period cash transactions	-243	316	-293	-14	-51
ash from financing activities	35,249	77,410	37,838	22,045	42,067
Increase in deposits	33,906	69,358	30,317	2,309	41,194
Borrowings from affiliates	960	1,817	-2,521	-270	-435
Borrowings from non-affiliates	1,004	1,195	9,656	17,655	-591
Loans and other borrowings	1,325	615	7,825	3,241	-937
Bankers' acceptances and paper	0	0	0	0	0
Bonds and debentures	-321 0	566 14	1,832 0	14,413 0	346 0
Mortgages Equity	-622	5.040	386	2.352	1.899
εμυπίν otal cash available	39,798	51,723	-33,699	22,517	39,702
pplications					
ash applied to investment activities	40,583	30,946	-48,284	29,478	25,638
Investments in affiliates	2,913	15,461	-28,224	-153	6,094
Portfolio investments	-994	-8,659	-54,109	7,593	-9,796
Loans	38,663	24,144	34,048	22,038	29,339
Mortgage loans	25,521	15,066	-1,207	11,273	23,655
Non-mortgage loans	13,142	9,078	35,255	10,765	5,684
Cash applied to fixed assets	355	639	2,369	443	136
Cash applied to dividends	3,228	3,317	3,552	3,385	3,556
otal applications of cash	44,166	34,902	-42,363	33,306	29,331
ncrease or decrease in cash	-4,368	16,821	8,664	-10,789	10,372
elected seasonally adjusted items	00.050	00.004	00.544	00.540	04.000
Operating revenue	29,856	30,924	30,541	32,516	31,228
Operating profit	8,319 4,929	9,016 5,391	8,725 5,400	9,805	9,947
rofit before extraordinary gains let profit	4,929 4,929	5,391 5,391	5,409 5,409	5,549 5,549	5,640 5,640
ercentage change of selected seasonally adjusted items					
Operating revenue	-1.1	3.6	-1.2	3.9	-4.0
perating expenses	-1.7	1.7	-0.4	4.2	-6.3
Operating profit	0.7	8.4	-3.2	3.3	1.4
elected financial ratios					
rofit margin (%)	27.9	29.2	28.6	30.2	31.8
eturn on equity (%)	10.0	10.2	10.6	10.6	10.5
Debt to equity (ratio)	0.448	0.434	0.997	1.058	1.024
Return on capital employed (%)	8.7	9.0	6.8	6.9	7.1

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 26-1 Securities, commodity contracts, and other financial investments and related activities — Balance sheet and income statement

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012
	2011		ions of dollars	2012	2012
Balance sheet					
Total assets	359,403 A	366,656 A	363,996 A	376,064 A	369,599 A
Cash and deposits	59,636	61,095	61,130	61,134	60,301
Accounts receivable and accrued revenue	38,450	35,560	31,677	39,644	42,462
Inventories	0	0	0	0	0
Investments and accounts with affiliates Portfolio investments	83,773 115,053	88,216 119,008	88,216	90,658 121,550	88,105 116,070
Loans	18,265	18,511	119,714 18,552	18,814	18,986
Mortgage	10,137	10,329	10,527	10,823	10,938
Non-mortgage	8,128	8,182	8,025	7,992	8,048
Allowance for losses on investments and loans	-216	-218	-220	-218	-214
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	20,212	20,506	20,745	20,594	20,234
Other assets	24,229	23,978	24,184	23,888	23,655
Total liabilities Deposits	191,446 0	194,675 0	187,997 0	200,671 0	194,830 0
Actuarial liabilities of insurers	0	0	0	0	0
Accounts payable and accrued liabilities	58.609	59,946	53,856	63,224	61,867
Loans and accounts with affiliates	62,798	64,159	63,505	64,758	64,142
Borrowings	40,372	41,510	43,460	43,636	43,223
Loans and other borrowings	29,075	29,944	31,359	31,596	31,670
Bankers' acceptances and paper	998	1,026	1,038	1,068	1,034
Bonds and debentures	8,033	8,110	8,642	8,623	8,265
Mortgages Future income tax	2,267 1,363	2,430 1,440	2,422 1,524	2,348 1,456	2,254 1,302
Bank customers' liabilities under acceptances	0	0	0	0	1,302
Other liabilities	28,304	27,619	25,651	27,598	24,296
Total, equity	167,958	171,981	176,000	175,394	174,770
Share capital	72,541	73,930	74,479	74,607	73,067
Unitholders' equity	0	0	0	0	0
Liability to policyholders	10.720	0	0	0	0
Contributed surplus and other Accumulated other comprehensive income	19,739 699	20,265 661	20,400 709	20,650 623	20,212 546
Retained earnings	74,978	77,125	80,412	79,513	80,944
Income statement	,	,	,	,	,
Operating revenue	13,454 B	12,936 B	13,481 B	14,286 B	13,569 B
Sales of goods and services	6,547	6,237	6,391	6,479	6,175
Insurers' premiums	0	0	0	0	0
Annuity considerations	0	0	0	0	0
Interest revenue, operating	1,625 1,977	1,552 1,925	1,634 1,939	1,751 2,296	1,662 2,363
Dividend revenue, operating Gains or losses on sale of securities and other assets	498	484	521	622	2,363 574
Other operating revenue	2,807	2,738	2,996	3,138	2,794
Operating expenses	8,994	8,644	8,920	9,145	8,561
Depreciation, depletion and amortization	524	525	528	512	505
Insurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	0 52	0 59	0 66	0 61	0 60
nterest expense, operating Other operating expenses	8.418	8,060	8,326	8,572	7,996
Operating profit or loss	4,460	4,292	4,561	5,141	5,007
Interest and dividend revenue	0	0	0	0	0
Interest expense on borrowing	552	553	614	612	591
Gains or losses	-405	-456	-292	-379	-428
Profit before income tax	3,506	3,286	3,658	4,150	3,988
Income tax	497	395 601	452	455 660	447
Equity in affiliates' earnings Profit before extraordinary gains	597 3,605	601 3,493	558 3,764	660 4,355	612 4,153
Extraordinary gains or losses	3, 60 3 17	3,493 41	9	4,333 -1	4,133 -86
Net profit	3,623	3,534	3,773	4,354	4,067
Other comprehensive income	-22	-181	123	93	19
Comprehensive income	3,601	3,352			

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.
- Figures may not add due to rounding.

Table 26-2
Securities, commodity contracts, and other financial investments and related activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012
	millions of dollars				
Statement of changes in financial position					
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings	1,092 3,668 -2,614 518 -41 1,089 -4,180 38 -3,573 -428 -913 -1,217 -693	3,656 3,581 224 512 -86 1,113 -1,314 -149 2,351 87 893 231 141	475 1,581 -1,032 284 -69 2,107 -3,354 -74 -645 -346 -1,633 1,122 614	2,618 4,452 -1,601 512 -69 -595 -1,449 -232 2,725 71 1,128 55 21	-3,143 4,133 -7,161 505 -141 -457 -7,069 -115 -4,169 -873 -661 -516 -65
Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications	-21 -477 -26 -1,015 -2,481	28 37 26 1,140 6,007	5 495 8 212 -170	30 -16 20 1,472 5,343	-34 -357 -60 -2,119 -7,312
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash ncrease or decrease in cash	-5,789 696 -3,059 -3,427 32 -3,459 345 1,692 -3,753 1,272	2,558 2,979 1,906 -2,327 130 -2,457 679 1,906 5,142 865	-1,922 -1,186 -481 -255 159 -414 36 1,709 -177	9,455 2,166 1,942 5,346 335 5,011 470 1,898 11,822 -6,479	-6,588 -3,717 -6,127 3,256 106 3,150 200 1,626 -4,761 -2,550
Selected seasonally adjusted items					
Operating revenue Operating profit Profit before extraordinary gains Net profit	13,563 4,481 3,426 3,443	13,363 4,421 3,684 3,725	13,453 4,566 4,100 4,109	13,685 4,932 4,151 4,151	13,703 5,006 4,014 3,928
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	-0.8 2.6 -7.2	-1.5 -1.6 -1.3	0.7 -0.6 3.3	1.1 -1.3 5.8	0.1 -0.6 1.5
Selected financial ratios					
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	33.0 8.2 0.614 5.7	33.1 8.6 0.614 6.0	33.9 9.3 0.608 6.4	36.0 9.5 0.618 6.7	36.5 9.2 0.614 6.5

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

All data in this table are unadjusted unless otherwise specified.

⁻ Figures may not add due to rounding.

Survey Description

Description and use of the data

The data collected by the Quarterly Financial Statistics for Enterprises comprise financial statements typically prepared by incorporated businesses to record their financial position and performance. The data include asset, liability and equity items encompassed in a quarterly balance sheet, revenue and expense items as reported on a quarterly income statement and elements of Other Comprehensive Income, along with additional supplementary items.

Information collected as part of the Quarterly Financial Statistics for Enterprises serves two broad objectives. The first measures the financial position and performance of incorporated businesses by industry aggregations and is the main focus of this publication. The statistics are used by a wide variety of economists and industry analysts, including federal and provincial regulatory bodies that monitor financial and other institutions in Canada. This information is also a critical input into the measure of corporate profits and capital consumption allowances in the Canadian System of National Accounts (CSNA).

The second broad objective is to provide information on financial holdings and transactions in the CSNA sector accounts. The accounts comprise the National Balance Sheet Accounts and the Financial Flow Accounts. Within the CSNA, the Canadian economy is composed of the incorporated business sector, including non-financial and financial businesses, the government sector, and the persons and unincorporated business sector, which includes non-profit institutions serving households. The Quarterly Financial Statistics for Enterprises data (used to prepare this publication) are combined with additional information for the business and other sectors in order to produce complete economy-wide accounts which show the creation and distribution of wealth as well as the financing of economic activity. This is made possible by presenting considerable detail on financial institutions within the sector accounts framework.

In addition, the flow of funds and outstanding positions between Canadian residents and non-residents is measured in "Canada's Balance of International Payments" and in "Canada's International Investment Position," respectively. Both of these releases make use of the quarterly survey data in measuring corporate financial activity with non-residents.

Frequency and reference period

The data series are collected quarterly. The objective of the survey is to cover a calendar reference period (i.e., quarters ending in March, June, September or December). However, the data collected for each enterprise usually covers fiscal quarters (which may not coincide with calendar quarters). Estimates for a calendar quarter are prepared by combining individual data for enterprises with different fiscal quarters. The calendar period is estimated by including all of the fiscal quarters ending in the calendar quarter. For example, the estimates for the second quarter include all fiscal quarters ending in April, May or June (see Text table 1).

Text table 1
Calendar quarter for publication

Quarter	Includes fiscal quarters ending in:			
First	January	February	March	
Second	April	May	June	
Third	July	August	September	
Fourth	October	November	December	

Coverage

The Quarterly Financial Statistics for Enterprises covers incorporated financial and non-financial business enterprises. Excluded are business enterprises controlled by governments and non-profit enterprises.

The Statistical unit

For purposes of compiling statistics, Statistics Canada defines a hierarchical structure of units for each business. The four standard statistical units that are used are listed from largest to smallest below:

- Enterprise
- Company
- Establishment
- Location

The statistical unit used in the Quarterly Financial Statistics for Enterprises is the enterprise. An enterprise is a family of businesses under common ownership and control for which a set of consolidated financial statements is produced on an annual basis.

In the case of simple enterprises, the enterprise and the establishment coincide and both are classified to the same industry. However, there exist many multi-establishment enterprises whose establishments may belong to one or more industries. Such enterprises are classified to the predominant industry of their establishments.

It should be noted that NAICS Canada data compiled on an enterprise basis cannot be directly compared with NAICS Canada data on an establishment basis.

Accounting concepts, definitions and practices

The concepts and definitions for most industries are based on the guidelines of the Canadian Institute of Chartered Accountants. However, regulated industries may follow practices and definitions determined by the regulators. These practices are usually similar to the Generally Accepted Accounting Principles (GAAP) of the Canadian Institute of Chartered Accountants. Starting on January 1, 2011, the Canadian Institute of Chartered Accountants Accounting Handbook contains both International Financial Reporting standards (IFRS) and Accounting Standards for Private Enterprises (ASPE).

Scope

The financial items presented in this publication are those included in the following accounts or statements:

- **Balance Sheet**
- Income Statement
- The Statement of Changes in Financial Position

Although they are not included in this publication, additional financial items are available for some industries upon request on a cost recovery basis.

Financial classification and presentation

There is no widely accepted standard classification of financial items. Accordingly, it was necessary to devise one in order to present information in a homogeneous way for all enterprises. The financial item presentation in this publication has been condensed somewhat to allow for a homogeneous presentation across industries. Additional financial detail is available upon request on a cost recovery basis.

Industrial classification

Beginning with the first quarter of the 2008 publication, the Quarterly Financial Statistics for Enterprises series switched from the North American Industry Classification System 2002 (NAICS 2002) to NAICS 2007. Prior to first quarter 2004, NAICS Canada 1997 was used along with a set of industrial aggregations consisting of 157, 58 and 24 groups. Currently, the set of industrial aggregations consist of 67, 48 and 22 industry groups, and a group of 10 financial instruments. Historical data on a NAICS Canada 2007 basis were created using a concordance that converted the old NAICS Canada 2002 codes to the new NAICS Canada 2007 codes.

NAICS was developed by the statistical agencies of Canada, Mexico and the United States to provide a consistent framework for the collection, analysis and dissemination of industrial statistics used by government policy analysts, by academics and researchers, by the business community, and by the public.

NAICS is a product-oriented industry classification that standardizes the way businesses are classified across Canada, Mexico and the United States. NAICS was primarily designed to classify economic production performed at the establishment level; the activity which contributes the most value-added determines the NAICS code for the establishment.

To determine which NAICS Canada 2007 code should be assigned to a statistical enterprise, the NAICS Canada 2007 code is determined for each establishment belonging to the statistical enterprise. The NAICS Canada 2007 code representing the largest value-added is then assigned to the statistical enterprise. The NAICS Canada 2007 classification system does not provide classifications for integrated activities. For example, a petroleum enterprise may be involved in exploration, mining, refining, shipping and retailing of petroleum products. Under NAICS Canada 2007 such an enterprise is classified to the individual NAICS Canada 2007 code that relates to the activity that provides the most value-added.

The quarterly financial statistics are available at three levels of industrial aggregation of NAICS Canada 2007. The most aggregate level, which is used in this publication, covers 22 categories (see Text table 1). The second level of aggregation covers 48 categories and is available upon request on a cost recovery basis. The most detailed level of aggregation covers 67 categories from 1999 and beyond and is also available upon request on a cost recovery basis. The industrial classification system is hierarchical in nature so that the more detailed levels of data easily aggregate to the higher levels.

The NAICS 55 (Management of Companies and Enterprises) are excluded from the Quarterly Financial Statistics for Enterprises. The NAICS 55 group consists primarily of holding companies whose most significant assets are investments in affiliated companies. The reason for the exclusion is to avoid the double counting of assets.

Text table 1 **Publication level of aggregation**

Fitle	Enterprise category code	NAICS Canada 2007 codes included
Agriculture, forestry, fishing and hunting	11	11
Dil and gas extraction and support activities	21C	211, 213
Mining and quarrying (except oil and gas)	212	212
Jtilities	22	22
Construction	23	23
Manufacturing	31-33	31, 32, 33
Wholesale trade	41	41
Retail trade	44-45	44, 45
ransporation and warehousing	48-49	48, 49
nformation and cultural industries	51	51
Real estate and rental and leasing companies	53	53
Professional, scientific and technical services	54	54
Administrative and support, waste management and remediation services	56	56
Educational, healthcare and social assistance services	61-62	61, 62
Arts, entertainment and recreation	71	71
Accommodation and food services	72	72
Repair, maintenance and personal services	81A	811, 812
Non-depository credit intermediation	5222	5222
nsurance carriers and related activities	524	524
Activities related to credit intermediation	5223	5223
Depository credit intermediation	5221	5221
Securities, commodity contracts, and other financial investments and related activities	523	523

Deriving the estimates

The Statistical methodology

The overall estimates are derived from two different components: a sampled portion and a non-sampled (take-none) portion. A sample survey is conducted for larger businesses above a prescribed size using a questionnaire (the Quarterly Survey of Financial Statements). Sample results are multiplied by a weighting factor to represent the universe from which the sample was drawn. The sampling weight is based on the probability of the unit being selected in the sample. For businesses below the sampling threshold, the take-none estimate is derived by applying the quarter to quarter movement of sample responses to annual data compiled from Canada Revenue Agency financial statements representing the non-sampled portion of the business population. The model projects the value of the take-none portion of the population by the 67 categories of the Level III aggregation using estimates from the surveyed population and other parameters. The results are subsequently benchmarked to the Annual Financial and Taxation data, when the data becomes available. The proportion of each of the two components of the final estimate (survey and take-none model) varies significantly between industry aggregations. The proportion represented by the survey component ranges from 5% to 100% of the population for both revenue and assets at the Level III (67 categories) aggregation.

(See Text tables 1 and 2 showing the percentage of assets and operating revenue represented by the take-none component.)

Text table 1
Take-none component percentage table, total assets

	First quarter 2012			Second quarter 2012			
	Take-none component	Total	Proportion	ortion Take-none component		Proportion	
_	millions of dollars		percent	millions of dollars		percent	
Total, all industries Total, non-financial industries Total, finance and insurance industries	950,676 793,039 157,637	8,065,914 3,679,431 4,386,483	11.8 21.6 3.6	964,270 793,361 170,909	8,165,223 3,706,499 4,458,724	11.8 21.4 3.8	

Text table 2
Take-none component percentage table, total operating revenues

	First quarter 2012			Second quarter 2012			
	Take-none component	Total	Proportion	Take-none component	Total	Proportion	
_	millions of dollars		percent	millions of dollars		percent	
Total, all industries Total, non-financial industries Total, finance and insurance industries	217,144 208,562 8,581	829,774 751,155 78,619	26.2 27.8 10.9	222,299 213,296 9,002	844,148 764,415 79,733	26.3 27.9 11.3	

Specific industry detail of the take-none tables can be obtained at no charge by contacting Client Services (iofd-clientservicesunit@statcan.gc.ca).

Sample design and imputation

This is a sample survey with a cross-sectional design.

The frame used for sampling purposes is Statistics Canada's Business Register (BR). A stratified random sample is drawn from this frame based on the size of the unit. The frame is stratified by assets and revenues for the non-financial industries while the finance and insurance industries are stratified by assets only.

The sample includes a take-all portion, for the largest enterprises within an industry, and these units are sampled with certainty. In addition, there are either one or two take-some portions (depending on the industry) for which, on average, one out of eight units are sampled. Finally there is a take-none portion, from which no units are sampled, rather an estimate is derived by applying the quarter to quarter movement of sample responses to annual data compiled from Canada Revenue Agency financial statements representing the non-sampled portion of the business population.

The total sample size is approximately 5,500 enterprises.

Stratum boundaries

The stratum boundaries for the take-all, take-some and take-none strata vary by industry aggregation. The boundaries are available upon request.

Imputation

Units which do not respond in the current period are imputed, that is, their characteristics are estimated. For those units for which partial data have been collected, these partial data are used to estimate the missing data for the unit. For those units for which no current data has been collected, but for which historical data exists, this historical data is used to calculate current-period estimates taking into account growth or decline over time. For those units for which no current data has been collected, and for which no historical data exists, a donor imputation system is used. That is, estimates are created based on information from a similar-sized respondent.

Seasonal adjustment

The seasonal component of a time series reflects sub-annual movements caused by characteristic weather changes, holidays or other factors which tend to recur every year at approximately the same time. The seasonal adjustment process attempts to quantify the seasonal component in a time series and to remove its effect from observed data.

The seasonal adjustment method used is a computerized ratio-to-moving-average method in widespread use at Statistics Canada. It is based on the U.S. Bureau of the Census Method II, but has some additional features. Beginning with the first quarter of 2009, the Quarterly Financial Statistics for Enterprises series uses X12 ARIMA for "end-point" seasonal adjustment, which recalculates seasonal factors each quarter as more recent data becomes available.

Series containing no significant seasonality have not been seasonally adjusted. In these cases, the unadjusted series are used in the place of seasonally adjusted data.

Data quality

There are two categories of errors in statistical information – sampling errors and non-sampling errors. Sampling errors are errors that arise because estimates are being prepared based on a sample of the universe rather than collecting information from all units in the universe. These errors can be measured.

Non-sampling errors can arise from a variety of sources and are much more difficult to measure. Non-sampling errors include errors in the information provided by respondents, data capture errors and other processing errors.

Sampling errors

Sample surveys are designed to provide the highest sampling efficiency (the smallest sample that will produce a sampling error of a given size). This optimization is usually performed for only a few variables, limited by the data items that are available at the time of sample design and selection, the resources available, and the complexity introduced by trying to optimize for many variables at one time. The sample used for these statistics was designed to produce a reasonable level of accuracy for assets and revenue. Consequently, other items may be less accurately estimated.

A measure of the sampling error is the standard error. This measurement is based upon the idea of selecting several samples, although in reality only one sample is drawn. Sampling variability can also be expressed relative to the estimate itself. The standard error as a percentage of the estimate is called the coefficient of variation (CV), or the relative standard error. Small CVs are desirable, since the smaller the CV, the smaller the sampling variability relative to the estimate.

The sample for the Quarterly Financial Statistics for Enterprises was drawn such that the CV at the 67-industry level of aggregation should be no more than 10% for operating revenue or total assets. The CV indicators are shown next to these variables in the tables according to the scale presented on page 2.

Estimation errors in the non-sampled strata

The estimate for small businesses (take-none portion) is prepared by applying a statistical model to predict the value of the take-none portion of the population at the 67 industry level using the estimates from the surveyed population and other parameters. The error introduced by this method depends on several factors, including the contribution of these strata to the overall estimate and the error in estimating the movement of the strata using sampled units and other external factors.

Other non-sampling errors

There are no objective measures of other non-sampling errors applied to these statistics. However, most reporting and data entry errors are corrected as a result of the intricate computer capture and edit procedures applied to the data. This is particularly effective for financial data where accounting relationships are established and balancing is required. However, most financial data collected are derived from audited financial statements resulting in minimal errors and inconsistencies. As well, the Quarterly Financial Statistics for Enterprises utilizes trained accounting staff to capture and analyze reported data to minimize the frequency of non-sampling errors.

One source of non-sampling error is the non-response error. There are several measures that can help the user evaluate this type of error, including the response rate and the data response rate.

The response rate (see Text table 3) is a measure of the proportion of those sample units which have responded in time for inclusion in the estimate. To calculate the response rate, one should simply divide the number of actual responses by the total number of sampled units. For example, a sample with 20 active units for which 10 respond for a particular quarter would have a response rate of 50%.

Response rate is:

Figure 1

Response rate

Complete + partial response

Complete + partial response + non-response

Text table 3 Sample response rates for all enterprises

	Quarter								
	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011	Second quarter 2011	Third quarter 2011	Fourth quarter 2011	First quarter 2012	Second quarter 2012
_	percent								
Response rate Asset response rate Operating revenue response rate Weighted asset response rate Weighted operating revenue response rate	77.4 91.9 87.3 90.7 84.7	76.0 92.5 86.3 91.1 84.0	72.4 90.1 84.6 88.1 81.8	71.6 91.9 85.9 90.2 82.2	68.3 89.9 85.5 88.2 81.2	67.0 85.9 85.8 84.1 82.3	59.1 83.7 82.7 81.1 78.3	60.8 83.1 81.0 80.5 76.7	41.6 70.6 67.8 67.2 62.5

Specific industry detail of the response rate table can be obtained at no charge by contacting Client Services (iofd-clientservicesunit@statcan.gc.ca).

The data response rate is the proportion of the estimate which is based upon actual reported data. The data response rate can be calculated by dividing the design assets or revenue (or whatever variable is being analyzed) represented by the responding units by the corresponding value for the entire sample. In the previous example, if the 10 responding units have a design asset value totalling \$15 billion out of a total sample asset value of \$20 billion, the data response rate for assets would be 75%.

(Where the design value is a frame value for the record which is derived from administrative sources and is available for the entire population.)

Data response rate for assets is:

Figure 2

Data response rate for assets

Total assets from completed responses + total assets from partial responses

Total assets from completed responses + total assets from partial responses + total assets from others

(Where asset values are the design values.)

Weighted data response rates consider that units in sample represent more than themselves through weighting factors. Some units contribute more to the estimates than other units when weights are applied. The weighted data response rate can be calculated by dividing the respondents' weighted frame value by the weighted sample for assets or revenue (or whatever variable is being analyzed).

In the previous example, if the weighted asset value of the responding 10 units is \$40 billion out of a total sample weighted asset value of \$50 billion, the weighted asset response rate would be 80%.

Weighted data response rate for assets is:

Figure 3

Weighted data response rate for assets

Total weighted assets from completed responses + total weighted assets from partial responses

Total weighted assets from completed responses + total weighted assets from partial responses + total weighted assets from others

(Where the weighted assets for a respondent is defined as the weighting factor multiplied by the design assets value.)

Limitations of the data

To be valid for either time-series or cross-sectional analysis, the definitions of data must be consistent within time periods or across time periods. In other words, the differences and similarities in data must reflect only real differences and not differences in the concepts or definitions used in preparing the data. The ability to use the data for analysis depends on the conceptual framework in which the data are being used.

Publication data produced according to the Generally Accepted Accounting Principles (GAAP) of the Canadian Institute of Chartered Accountants may not necessarily agree with the concepts used within the Canadian System of National Accounts.

While the GAAP concepts are appropriate for the application of the data, there may still be some problems of consistency (between units or over time) for items where GAAP does not prescribe a particular treatment or allows some latitude. One of the general problems with GAAP for some uses is that it prescribes a historical cost treatment of assets (i.e., their cost at the time of acquisition). A particular issue arising on January 1, 2011 is the adoption by Canadian enterprises of new Canadian GAAP, namely International Financial Reporting Standards (IFRS) and Accounting Standards for Private Enterprises (ASPE) that could potentially create inconsistencies in concepts and treatments when compared to Canadian GAAP used until December 31, 2010. As a result, caution should be used when comparing balance sheet, income statement data and ratios over time and across industries.

Disclosure control

Statistics Canada is prohibited by law from releasing any data which would divulge information obtained under the Statistics Act that relates to any identifiable person, business or organization without the prior knowledge or the consent in writing of that person, business or organization. Various confidentiality rules are applied to all data that are released or published to prevent the publication or disclosure of any information deemed confidential. If necessary, data are suppressed to prevent direct or residual disclosure of identifiable data.

Definitions of financial ratios

Debt to equity

This ratio examines the relationship of debt (loans, bonds, debentures) to shareholders' equity. It compares the relative size of debt to resources invested by the owners. It indicates the extent to which a firm relies on borrowed funds to finance its operations. Firms that rely heavily on borrowed funds are said to be highly leveraged.

Formula

Debt to equity:

Figure 4

Debt to equity

Debt to equity =
$$\frac{\text{Borrowings} + \text{loans and accounts with affiliates}}{\text{Total equity}}$$

Profit margin

Operating profit is the net result of the principal business activities of a firm. For non-financial industries, operating profits exclude interest and dividend revenue and capital gains/losses. For financial industries, interest and dividend revenue, capital gains/losses and interest paid on deposits are included in the calculation of operating profits. This ratio indicates management's ability to generate earnings from the principal business activities of a firm. The ratio is expressed as a percentage of operating revenue.

Formula

Profit margin:

Figure 5

Operating Profit Margin

Operating profit margin =
$$\frac{\text{Operating profit (S. A.)} \times 100}{\text{Total operating revenue (S. A.)}}$$

Return on equity

This ratio measures the level of return to the owners (investors) and it represents their measure of profitability. The earnings figure is the after-tax profits, including a deduction for interest expense (payments to lenders). It is the net profit available to the owners (investors). The ratio indicates how many cents are returned to every dollar invested by the owners.

Formula

Return on equity:

Figure 6

Return on equity

Return on equity = $\frac{\text{Profit before extraordinary gains (S. A.)} \times 4 \times 100}{\text{Total equity}}$

Return on capital employed

This ratio measures profitability and how well management has employed the assets, by calculating the percentage return on total capital provided by the owners and lenders (creditors). The earnings figure is calculated before taking into account interest expense (payments to lenders) and dividends (payments to owners). The ratio indicates how many cents are returned to every dollar of capital invested.

Formula

Return on Capital Employed:

Figure 7

Return on capital employed

Return on capital employed

 $\frac{\text{(Profit before extraordinary gains + Interest on borrowings net of tax)(S. A.)} \times 4 \times 100$

Borrowings + Loans and accounts with affiliates + Total equity

Please note: The entire numerator in the calculation is seasonally adjusted but is not published as a separate variable.