# Service bulletin

# **Food Services and Drinking Places**



# 2011

## **Highlights**

- Total operating revenue for the food services and drinking places industry in Canada was \$48.4 billion in 2011, up 2.8% from 2010.
- The full-service restaurant sector experienced the strongest growth in operating revenue in 2011, rising 3.4% over
  the previous year. This was followed by the special food services sector with 3.2% growth in operating revenue.
  The growth in operating revenue for the limited-service restaurant sector was 2.7% over 2010. The only sector
  to register a decrease in operating revenue was the drinking places sector (-1.7%).
- Total operating expenses for the industry as a whole were \$46.3 billion, up 3.1% from the previous year.
- Cost of goods sold represented 36.0% of total operating expenses while salaries, wages and benefits made up 33.6%.
- The operating profit margin for the industry edged down from 4.5% in 2010 to 4.2% in 2011.
- Operating revenue increased in all provinces, with businesses in Newfoundland and Labrador experiencing the highest growth (5.9%), followed by businesses in Alberta (5.8%) and Saskatchewan (5.4%). Businesses in Ontario and Quebec experienced a 3.2% and 2.1% increase in operating revenue respectively.
- Together, the full-service and limited-service restaurant sectors comprised 85.5% of the operating revenue of the food services and drinking places industry.
- Sales of food and non-alcoholic beverages accounted for the largest share of the industry's total sales (84.7%), while alcoholic beverages represented 12.9%.

# Statistical tables

Table 1 Summary statistics for food services and drinking places industry, province and territory, 2009 to 2011

	Operating revenue	Operating expenses 1	Salaries, wages and benefits	Operating profit margin
	mill	ions of dollars		percent
2011 P		242.2		
Newfoundland and Labrador	658.4 169.3	618.6 159.5	202.5	6.0
Prince Edward Island Nova Scotia	1,292.3	1,227.3	53.0 414.2	5.8 5.0
New Brunswick	1,292.3 953.0	1,227.3 899.5	301.4	5.0 5.6
Quebec	953.0 9,994.6	9,590.7	3,200.9	4.0
Ontario	17,991.3	9,590.7 17,446.2	5,539.2	3.0
Manitoba	1,415.1	1,310.6	442.0	7.4
Saskatchewan	1,416.4	1,310.6	433.8	7.4
Alberta	6,877.0	6,421.3	2,188.6	6.6
British Columbia	7,453.8	7,207.7	2,402.4	3.3
Yukon	7,433.6 F	7,207.7 F	2,402.4	5.5 F
Northwest Territories	, F	, F	F	F
Nunavut	F	, F	' F	F
Canada	48,386.9	46,346.8	15,237.2	4.2
2010 r				
Newfoundland and Labrador	621.6	575.8	190.9	7.4
Prince Edward Island	166.0	157.1	51.8	5.4
Nova Scotia	1,270.7	1,193.2	401.3	6.1
New Brunswick	953.9	892.8	296.2	6.4
Quebec	9,791.0	9,362.4	3,153.5	4.4
Ontario	17,441.4	16,863.0	5,394.8	3.3
Manitoba	1,350.8	1,244.1	423.5	7.9
Saskatchewan	1,343.6	1,235.2	412.6	8.1
Alberta	6,501.2	6,123.2	2,066.3	5.8
British Columbia	7,467. <u>4</u>	7,150.9	2,379.4	4.2
Yukon	<u>F</u>	<u>F</u>	Ę	F
Northwest Territories	<u> </u>	<u>F</u>	<u>F</u>	Ę
Nunavut	F	F	F	F
Canada	47,074.2	44,952.8	14,828.2	4.5
2009 Newfoundland and Labrador	561.6	529.7	172.8	5.7
Prince Edward Island	156.3	149.2	48.9	4.6
Nova Scotia	1,213.5	1,148.5	383.8	5.4
New Brunswick	911.9	860.9	283.7	5.6
Quebec	9,453.0	9,032.4	3.025.5	4.4
Ontario	16,910.9	16,363.3	5,023.3	3.2
Manitoba	1,311.4	1,229.7	412.9	6.2
Saskatchewan	1,272.3	1,183.2	390.4	7.0
Alberta	6,325.2	5,942.2	2,027.7	6.1
British Columbia	7,331.2	7,018.0	2,323.8	4.3
Yukon	F .,05	F . , 6 . 6 . 6		F
Northwest Territories	F	F	F	F
Nunavut	F	F	F	F
Canada	45,614.8	43,617.8	14,398.4	4.4

1. Operating expenses include cost of goods.

Note(s): The results in this table are for firms classified under the North American Industry Classification System (NAICS) category 722. See "Data sources, definitions and methodology" at the end of tables for definition of terms. Please note a change in the methodology: commencing with 2001, the annual data are no longer benchmarked to the Monthly Survey of Food Services and Drinking Places. Due to rounding, components may not add to total. Scaling may also affect the calculation of ratios.

Table 2
Summary statistics for full-service restaurants, province and territory, 2009 to 2011

	Operating revenue	Operating expenses <sup>1</sup>	Salaries, wages and benefits	Operating profit margin
	mill	ions of dollars		percent
2011 P				
Newfoundland and Labrador	170.6	163.3	52.1	4.3
Prince Edward Island	66.3	63.6	22.3	4.2
Nova Scotia	410.9	397.0	134.6	3.4
New Brunswick	285.9	275.0	97.3	3.8
Quebec	4,919.0	4,791.7	1,640.3	2.6
Ontario	7,095.4	6,934.6	2,186.6	2.3
Manitoba	612.9	583.7	203.5	4.8
Saskatchewan	632.0	588.0	199.4	7.0
Alberta	3,065.3	2,880.7	1,009.3	6.0
British Columbia	3,342.7	3,286.7	1,128.3	1.7
Yukon	X	X	X	X
Northwest Territories	X	X	X	X
Nunavut	X	X	X	X
Canada	20,659.6	20,019.8	6,692.8	3.1
2010 r				
Newfoundland and Labrador	162.9	157.5	51.2	3.3
Prince Edward Island	64.3	62.8	22.0	2.3
Nova Scotia	401.0	379.0	129.2	5.5
New Brunswick	289.2	276.5	96.1	4.4
Quebec	4,767.3	4,604.7	1,603.9	3.4
Ontario	6,788.4	6,601.2	2,108.3	2.8
Manitoba	585.4	558.9	197.1	4.5
Saskatchewan	611.7	570.9	195.0	6.7
Alberta	2,872.6	2,737.3	964.1	4.7
British Columbia	3,381.0	3,233.9	1,110.2	4.4
Yukon	X	X	X	X
Northwest Territories	X	X	X	X
Nunavut	X	X	X	X
Canada	19,977.8	19,233.6	6,495.1	3.7
2009				
Newfoundland and Labrador	152.2	145.6	46.7	4.3
Prince Edward Island	57.5	56.3	19.4	2.2
Nova Scotia	389.5	372.3	126.7	4.4
New Brunswick	288.1	277.5	95.2	3.7
Quebec	4,731.1	4,568.1	1,593.0	3.4
Ontario	6,675.2	6,524.7	2,068.4	2.3
Manitoba	576.0	551.6	194.5	4.2
Saskatchewan	599.1	563.9	191.5	5.9
Alberta	2,811.8	2,640.8	940.9	6.1
British Columbia	3,397.2	3,276.5	1,112.7	3.6
Yukon	X	X	X	Х
Northwest Territories	X	X	X	Х
Nunavut	X	X	X	X
Canada	19,728.4	19,026.8	6,406.3	3.6

<sup>1.</sup> Operating expenses include cost of goods.

Note(s): The results in this table are for firms classified under the North American Industry Classification System (NAICS) category 7221. See "Data sources, definitions and methodology" at the end of tables for definition of terms. Please note a change in the methodology: commencing with 2001, the annual data are no longer benchmarked to the Monthly Survey of Food Services and Drinking Places. Due to rounding, components may not add to total. Scaling may also affect the calculation of ratios.

Table 3
Summary statistics for limited service eating places, province and territory, 2009 to 2011

	revenue	expenses 1	wages and benefits	profit margin
	mill	ions of dollars	Sonomo	percent
2011 P Newfoundland and Labrador	321.9	310.4	96.6	3.6
Prince Edward Island	90.7	85.4	27.0	5.9
Nova Scotia	702.6	660.0	211.4	6.1
New Brunswick	558.8	522.5	168.2	6.5
Quebec	3,505.4	3,338.1	1,068.6	4.8
Ontario	8.694.1	8,360.4	2.541.8	3.8
Manitoba	661.2	595.6	185.4	9.9
Saskatchewan	577.4	528.0	173.6	8.6
Alberta	2,830.2	2,616.5	836.9	7.6
British Columbia	2,720.3	2,571.1	811.3	5.5
Yukon	2,720.0 X	2,37111 X	X	X X
Northwest Territories	x	x	x	x
Nunavut	x	x	x	X
Canada	20,708.2	19,630.7	6,134.Â	5.2
Canada	20,700.2	19,030.7	0,134.4	J.2
2010 r				
Newfoundland and Labrador	305.8	287.8	93.9	5.9
Prince Edward Island	89.6	83.8	26.2	6.5
Nova Scotia	671.4	622.5	197.5	7.3
New Brunswick	554.8	513.5	163.5	7.4
Quebec	3,361.2	3,162.7	1,013.8	5.9
Ontario	8,433.0	8,048.1	2,427.5	4.6
Manitoba	626.8	564.3	176.4	10.0
Saskatchewan	548.3	489.7	164.2	10.7
Alberta	2,733.8	2,537.8	791.5	7.2
British Columbia	2,795.7	2,628.4	823.2	6.0
Yukon	x	X	X	Х
Northwest Territories	X	X	X	Х
Nunavut	x	X	X	Х
Canada	20,163.3	18,978.9	5,890.7	5.9
2009				
Newfoundland and Labrador	285.3	270.0	86.4	5.4
Prince Edward Island	85.4	81.0	25.4	5.1
Nova Scotia	632.6	596.7	188.2	5.7
New Brunswick	518.9	485.2	154.6	6.5
Quebec	3,079.9	2,901.6	925.7	5.8
Ontario	8,040.1	7,696.8	2,387.0	4.3
Manitoba	601.6	555.0	171.2	7.8
Saskatchewan	513.2	463.9	150.7	9.6
Alberta	2,666.0	2,491.1	795.3	6.6
British Columbia	2,698.3	2,547.3	789.7	5.6
Yukon	2,090.5 X	2,547.5 X	769.7 X	3.0 X
Northwest Territories	x	x	x	X
Nunavut	x	x	x	X
Canada	19,162.Ô	18,128.Â	5,687.3	5.4

<sup>1.</sup> Operating expenses include cost of goods.

Note(s): The results in this table are for firms classified under the North American Industry Classification System (NAICS) category 7222. See "Data sources, definitions and methodology" at the end of tables for definition of terms. Please note a change in the methodology: commencing with 2001, the annual data are no longer benchmarked to the Monthly Survey of Food Services and Drinking Places. Due to rounding, components may not add to total. Scaling may also affect the calculation of ratios.

Table 4
Statistics on selected operating expenses for the food services and drinking places industry, by province, 2011

	Total food services <sup>1</sup>	Full-service restaurants	Limited-service restaurants
_	percent		
Canada <sup>2</sup> Cost of goods sold Salaries, wages and benefits Repair and maintenance Rental and leasing Utilities and telecommunications Advertising and promotion Depreciation	36.0	35.9	35.8
	33.6	34.2	31.8
	2.5	2.7	2.4
	7.7	7.7	8.9
	2.7	3.2	2.6
	2.8	2.6	3.5
	2.9	3.0	3.1
Newfoundland and Labrador Cost of goods sold Salaries, wages and benefits Repair and maintenance Rental and leasing Utilities and telecommunications Advertising and promotion Depreciation	38.1	41.8	37.4
	33.3	32.4	31.4
	2.5	2.8	2.6
	6.7	5.7	9.0
	2.3	2.7	2.3
	2.6	2.1	3.5
	2.5	2.8	2.5
Prince Edward Island Cost of goods sold Salaries, wages and benefits Repair and maintenance Rental and leasing Utilities and telecommunications Advertising and promotion Depreciation	37.8	37.9	38.3
	33.6	35.7	31.7
	2.7	2.7	2.6
	4.4	5.4	3.5
	3.3	4.4	2.7
	3.1	3.3	3.0
	2.6	3.3	2.2
Nova Scotia Cost of goods sold Salaries, wages and benefits Repair and maintenance Rental and leasing Utilities and telecommunications Advertising and promotion Depreciation	36.2	36.3	36.9
	34.4	34.4	32.5
	2.7	2.7	2.8
	6.6	5.9	7.6
	3.1	4.1	2.9
	2.9	1.9	3.9
	2.5	3.0	2.5
New Brunswick Cost of goods sold Salaries, wages and benefits Repair and maintenance Rental and leasing Utilities and telecommunications Advertising and promotion Depreciation	36.7	37.0	36.9
	33.9	36.2	32.3
	2.6	3.1	2.3
	6.1	4.2	7.2
	3.1	4.2	2.8
	2.9	2.3	3.6
	2.6	2.5	2.8
Quebec Cost of goods sold Salaries, wages and benefits Repair and maintenance Rental and leasing Utilities and telecommunications Advertising and promotion Depreciation	36.9	37.3	35.8
	34.2	35.1	32.5
	2.7	2.8	2.3
	7.4	7.1	8.8
	2.7	3.3	2.3
	2.4	2.0	3.5
	2.9	2.8	3.2
Ontario Cost of goods sold Salaries, wages and benefits Repair and maintenance Rental and leasing Utilities and telecommunications Advertising and promotion Depreciation	35.6	36.6	35.4
	32.6	32.3	31.1
	2.6	2.7	2.4
	8.2	8.2	9.1
	2.8	3.2	2.7
	3.0	2.8	3.6
	2.9	3.1	3.0

See notes at the end of the table.

Table 4 – continued

Statistics on selected operating expenses for the food services and drinking places industry, by province, 2011

	Total food services <sup>1</sup>	Full-service restaurants	Limited-service restaurants
	percent		
Manitoba Cost of goods sold Salaries, wages and benefits Repair and maintenance Rental and leasing Utilities and telecommunications Advertising and promotion Depreciation	36.8	36.0	37.7
	34.2	35.5	31.4
	2.6	2.6	2.6
	6.5	6.4	7.3
	2.7	3.2	2.5
	2.7	2.1	3.5
	3.0	2.9	3.4
Saskatchewan Cost of goods sold Salaries, wages and benefits Repair and maintenance Rental and leasing Utilities and telecommunications Advertising and promotion Depreciation	37.6	37.0	36.1
	33.8	34.9	33.4
	2.5	2.9	2.3
	6.8	6.8	8.0
	2.7	3.2	2.4
	2.9	2.5	3.8
	2.4	2.4	2.8
Alberta Cost of goods sold Salaries, wages and benefits Repair and maintenance Rental and leasing Utilities and telecommunications Advertising and promotion Depreciation	34.7	33.8	36.1
	34.7	35.7	32.4
	2.3	2.3	2.2
	7.8	7.7	8.6
	2.7	3.1	2.5
	3.0	3.0	3.4
	3.0	3.0	3.2
British Columbia Cost of goods sold Salaries, wages and benefits Repair and maintenance Rental and leasing Utilities and telecommunications Advertising and promotion Depreciation	35.9	33.6	35.6
	33.9	34.8	32.1
	2.5	2.6	2.5
	8.1	8.5	9.7
	2.5	3.0	2.4
	2.7	2.7	3.2
	3.1	3.3	3.5

<sup>1.</sup> Total food services includes full-service restaurants, limited-service eating places, special food services and drinking places.

Note(s): The results in this table are for firms classified under the North American Industry Classification System (NAICS) categories 722, 7221 and 7222. See "Data sources, definitions and methodology" at the end of tables for definition of terms. Please note a change in the methodology: commencing with 2001, the annual data are no longer benchmarked to the Monthly Survey of Food Services and Drinking Places. Data presented in this table are from the surveyed portion only. The survey portion excludes the smallest firms in terms of revenues earned. These firms account for a relatively small portion of total industry revenues and are not included in the estimates of this table. Due to rounding, components may not add to total. Scaling may also affect the calculation of ratios.

Canada totals include the Yukon, Northwest Territories and Nunavut.

Table 5
Distribution of total sales for the food services and drinking places industry, by province, 2011

	Sales of alcoholic beverages	Sales of food and non-alcoholic beverages	Other <sup>2</sup>
		percent	
Canada 1 Total food services and drinking places industry Full-service restaurants Drinking Places	12.9	84.7	2.3
	19.6	78.8	1.6
	73.3	17.2	9.5
Newfoundland and Labrador Total food services and drinking places industry Full-service restaurants Drinking Places	10.1	87.0	3.0
	16.7	80.6	2.6
	69.6	12.9	17.5
Prince Edward Island Total food services and drinking places industry Full-service restaurants Drinking Places	10.5	87.3	2.2
	20.3	77.2	2.5
	67.4	19.7	12.9
Nova Scotia Total food services and drinking places industry Full-service restaurants Drinking Places	9.3	89.0	1.7
	19.3	79.4	1.3
	65.0	24.2	10.7
New Brunswick Total food services and drinking places industry Full-service restaurants Drinking Places	8.1	89.5	2.5
	13.7	82.8	3.5
	70.4	12.4	17.2
Quebec Total food services and drinking places industry Full-service restaurants Drinking Places	14.3	82.5	3.1
	17.2	81.1	1.7
	76.8	9.3	13.9
Ontario Total food services and drinking places industry Full-service restaurants Drinking Places	12.0	86.3	1.7
	23.4	75.6	1.0
	79.9	13.3	6.8
Manitoba Total food services and drinking places industry Full-service restaurants Drinking Places	9.2	88.1	2.6
	17.1	80.4	2.6
	72.3	17.6	10.1
Saskatchewan Total food services and drinking places industry Full-service restaurants Drinking Places	15.0	80.9	4.1
	20.3	76.0	3.7
	67.3	20.3	12.4
Alberta Total food services and drinking places industry Full-service restaurants Drinking Places	13.0	84.4	2.6
	19.3	78.0	2.7
	69.2	22.3	8.5
British Columbia Total food services and drinking places industry Full-service restaurants Drinking Places	15.3	82.6	2.2
	16.7	82.4	0.9
	70.3	23.6	6.2

<sup>1.</sup> Canada totals include the Yukon, Northwest Territories and Nunavut.

Note(s): The results in this table are for firms classified under the North American Industry Classification System (NAICS) categories 722, 7221 and 7224. See "Data sources, definitions and methodology" at the end of tables for definition of terms. Due to rounding, components may not add to total. Please note a change in the methodology: commencing with 2001, the annual data are no longer benchmarked to the Monthly Survey of Food Services and Drinking Places. Data presented in this table are from the surveyed portion only. The survey portion excludes the smallest firms in terms of revenues earned. These firms account for a relatively small portion of total industry revenues and are not included in the estimates of this table.

Other includes "Sales of merchandise (toys, gifts, cigarettes and newspapers)", "Fees and Commissions from coin operated machines (video gambling terminals, video games and vending machines)" and "Other sales (rentals, cover charge, coat check)".
 Note(s): The results in this table are for firms classified under the North American Industry Classification System (NAICS) categories 722, 7221 and 7224. See

## Data sources, definitions and methodology

## **Description**

This annual sample survey collects data required to produce economic statistics for the Food Services and Drinking Places industry in Canada.

Data collected from businesses are aggregated with information from other sources to produce official estimates of national and provincial economic production for this industry.

Survey estimates are made available to businesses, governments, investors, associations, and the public. The data are used to monitor industry growth, measure performance, and make comparisons to other data sources to better understand this industry.

#### **Target population**

The target population consists of all establishments classified to the Food Services and Drinking Places industry (NAICS 722) according to the North American Industry Classification System (NAICS) during the reference year. This industry comprises establishments primarily engaged in preparing meals, snacks and beverages, to customer order, for immediate consumption on and off the premises.

## Sampling

This is a sample survey with a cross-sectional design.

The frame is the list of establishments from which the portion eligible for sampling is determined and the sample is taken. The frame provides basic information about each firm including address, industry classification, and information from administrative data sources. The frame is maintained by Statistics Canada's Business Register Division and is updated using administrative data.

The basic objective of the survey is to produce estimates for the whole industry —incorporated and unincorporated businesses. The data come from two different sources: a sample of all businesses with revenue above or equal to a certain threshold (note: the threshold varies between surveys and sometimes between industries and provinces in the same survey) for which either survey or administrative data may be used; and administrative data only for businesses with revenue below the specified threshold. It should be noted that only financial information is available from businesses below the threshold; e.g., revenue, and expenses such as depreciation and salaries, wages and benefits. Detailed characteristics are collected only for surveyed establishments.

Prior to the selection of a random sample, establishments are classified into homogeneous groups (i.e., groups with the same NAICS codes and same geography). Quality requirements are targeted, and then each group is divided into sub-groups called strata: take-all, must-take, and take-some.

The take-all stratum represents the largest firms in terms of performance (based on revenue) in an industry. The must-take stratum is comprised of units selected based on complex structural characteristics (multi-establishment, multi-legal, multi-NAICS, or multi-province enterprises). All take-all and must-take firms are selected to the sample. Units in the take-some strata are subject to simple random sampling.

The effective sample size for reference year 2011 was 2,742 collection entities.

#### **Definition**

Operating revenue excludes investment income, capital gains, extraordinary gains and other non-recurring items.

**Operating expenses** exclude write-offs, capital losses, extraordinary losses, interest on borrowing, and other non-recurring items.

**Operating profit margin** is derived as follows: operating revenue minus operating expenses, expressed as a percentage of operating revenue. The derived figure excludes corporation income tax paid by incorporated businesses and individual income tax paid by unincorporated businesses. For unincorporated businesses, operating profit margin includes unpaid remuneration to partners and proprietors, which is not recorded as salaries, wages and benefits. Therefore the profit estimate will be higher in industries where unincorporated proprietorships and partnerships are significant contributors.

**Salaries, wages and benefits** include vacation pay and commissions for all employees for whom a T4 slip was completed. This category also includes the employer portion of employee benefits for items such as Canada/Quebec Pension Plan or Employment Insurance premiums. Salaries and wages do not include working owners' dividends nor do they include the remuneration of owners of unincorporated business. Therefore the relative level of salaries, wages and benefits will be lower in industries where unincorporated businesses are significant contributors.

An active **statistical establishment** is one production entity or the smallest grouping of production entities which produces as homogeneous a set of goods and/or services as possible; which does not cross provincial boundaries; and for which records provide data on the value of output together with the cost of principal intermediate inputs used and cost and quantity of labour resources used to produce the output.

### **Quality evaluation**

Prior to dissemination, combined survey results are analyzed for overall quality; in general, this includes a detailed review of individual responses (especially for the largest companies), an assessment of the general economic conditions portrayed by the data, historic trends, and comparisons with other data sources.

#### Disclosure control

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## **Data accuracy**

Of the units contributing to the estimate, the weighted response rate was 89.1 %. CVs were calculated for each estimate and are available upon request.

#### **Related products**

## **Selected CANSIM tables from Statistics Canada**

355-0005 Food services and drinking places, summary statistics, by North American Industry Classification System (NAICS), annual (dollars unless otherwise noted) (350 series)

355-0007 Food services and drinking places, operating expenses, by North American Industry Classification System (NAICS), annual (percent) (1470 series)

#### Survey(s)

Definitions, data sources and methods: survey number 4704 - Annual Survey of Service Industries: Food Services and Drinking Places.

Release date: February 2013

#### **Symbols**

The following standard symbols are used in Statistics Canada publications:

- not available for any reference period
- not available for a specific reference period
- not applicable
- 0 true zero or a value rounded to zero
- 0s value rounded to 0 (zero) where there is a meaningful distinction between true zero and the value that was rounded
- p
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To obtain a copy of these service standards, please contact Statistics Canada toll-free at 1-800-263-1136. The service standards are also published on www.statcan.gc.ca under "About us" > "The agency" > "Providing services to Canadians."

#### Note of appreciation

Canada owes the success of its statistical system to a long-standing partnership between Statistics Canada, the citizens of Canada, its businesses, governments and other institutions. Accurate and timely statistical information could not be produced without their continued cooperation and goodwill.