



Rural Canadians' **Guide** to Programs and Services



Rural Canadians' Guide to Programs and Services

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For more information, reach us at www.agr.gc.ca or call us toll-free at 1-855-773-0241.

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Aboriginal Affairs and Northern Development Canada

Aboriginal Business Development Program

The Aboriginal Business Development Program works in partnership with Aboriginal businesses, Aboriginal institutions for financial and business development, and non-governmental organizations (such as the National Aboriginal Economic Development Board), as well as with federal partners, including Industry Canada, Western Economic Diversification Canada, the Business Development Bank of Canada and Statistics Canada.

The Program promotes the establishment and growth of Aboriginal businesses through the following activities:

- assisting Aboriginal entrepreneurs with business planning, start-up and expansion, as well as marketing
- providing funding, business information and resource material, as well as information on other sources of financing
- conducting economic research and policy analysis to ensure priorities meet the needs of entrepreneurs
- providing training and mentoring services to Aboriginal entrepreneurs
- registering businesses and individuals who qualify for funding

Contact Information

Toll-free TTY: 1-866-553-0554 www.aadnc-aandc.gc.ca/eng/1375201178602/1375202816581

Alberta

Apeetogosan (Métis) Development Inc. (AMDI) Toll-free: 1-800-252-7963 www.apeetogosan.com

Atlantic

Ulnooweg Development Group Inc. Tel.: 902-893-7379 www.ulnooweg.ca

British Columbia

All Nations Development Corporation Toll-free: 1-800-663-2959 www.antco.bc.ca

Nuu-chah-nulth Economic Development Corporation (NEDC) Tel.: 250-724-3131 www.nedc.info

Tale'awtxw Aboriginal Capital Corporation (TACC) Toll-free: 1-800-779-7199 www.tacc.ca

Manitoba

First Peoples Economic Growth Fund (FPEGF) Toll-free: 1-888-942-6026

Louis Riel Capital Corporation (LRCC) Tel.: 204-589-0772 www.lrcc.mb.ca

Ontario

Nishnawbe Aski Development Fund (NADF) Tel.: 807-623-5397 www.nadf.org

Waubetek Business Development Corporation Tel.: 705-285-4275 www.waubetek.com

Quebec

Corporation de développement économique montagnaise (CDEM) Toll-free: 1-800-463-2216

Société de crédit commercial autochtone (SOCCA) Tel.: 418-842-0972 www.socca.qc.ca

Tewatohnhi'saktha Business Loan Fund Ltd. Tel.: 450-638-4280

Saskatchewan

Saskatchewan Indian Equity Foundation Inc. (SIEF) Tel.: 306-955-8570 www.sief.sk.ca

SaskMétis Economic Development Corporation (SMEDCO) Tel.: 306-477-4350 www.smedco.ca

Community Economic Development Programs

The Community Economic Development Programs provide funding to First Nation and Inuit community organizations for projects in the following areas of economic development:

- the employment of community members
- the development of community-owned businesses and businesses that employ community members
- the development of land and resources under community control
- access to opportunities arising from land and resources not controlled by the community
- the promotion of the community as an investment opportunity
- research and advocacy

Contact Information

Tel: 780-495-2773 (Alberta) Tel: 604-666-7891 (British Columbia) Tel: 204-983-4928 (Manitoba) Tel: 902-661-6200 (New Brunswick, Newfoundland & Labrador, Nova Scotia, Prince Edward Island) Tel: 867-669-2500 (Northwest Territories) Tel: 867-975-4500 (Nunavut) Toll-free: 1-800-567-9604 (Ontario, Quebec) Tel: 306-780-5945 (Saskatchewan) Tel: 867-667-3888 (Yukon) Toll-free TTY: 1-866-553-0554 www.aadnc-aandc.gc.ca/eng/1100100033423/1100100033424

Community Economic Opportunities Program

The Community Economic Opportunities Program (CEOP) provides financial support to First Nation and Inuit communities and organizations so that they can hire qualified individuals who can deliver economic and business development services to community members.

Contact Information

Toll-free: 1-800-567-9604 Toll-free TTY: 1-866-553-0554 www.aadnc-aandc.gc.ca/eng/1100100033414/1100100033415

First Nations and Inuit Youth Employment Strategy - Skills Link

The First Nations and Inuit Youth Employment Strategy - Skills Link program provides funding to First Nation and Inuit organizations and governments so that they can offer work- and career-related services that will help First Nation and Inuit youth improve their academic and professional skills.

Contact Information

Toll-free: 1-800-567-9604 Toll-free TTY: 1-866-553-0554 www.aadnc-aandc.gc.ca/eng/1100100033627/1100100033637

First Nations and Inuit Youth Employment Strategy - Summer Work Experience

The First Nations and Inuit Youth Employment Strategy - Summer Work Experience program provides wage subsidies to First Nation and Inuit organizations and governments so that they can provide summer work experience opportunities to secondary and post-secondary students who are First Nation members or Inuit.

Contact Information Toll-free: 1-800-567-9604 Toll-free TTY: 1-866-553-0554 www.aadnc-aandc.gc.ca/eng/1100100033610/1100100033615

Nutrition North Canada

The Nutrition North Canada program (formerly the Food Mail Program) provides subsidies to Canadian retailers and wholesalers who ship large volumes of perishable foods and goods to the North, including:

- bread
- crackers
- eggs
- flour
- frozen prepared food (e.g. pizza, lasagna)
- fruits and vegetables
- meat
- milk

The program's website provides the complete list of perishable foods and goods, as well as a list of the eligible northern communities.

The program also provides information on how to participate.

Contact Information

Toll-free: 1-800-567-9604 Toll-free TTY: 1-866-553-0554 www.nutritionnorthcanada.ca/index-eng.asp

Procurement Strategy for Aboriginal Business

The Procurement Strategy for Aboriginal Business helps Aboriginal businesses increase contracting with federal departments and agencies through the following activities:

- promoting government procurement opportunities in Aboriginal communities
- encouraging Aboriginal businesses to form joint ventures and to subcontract with other Aboriginal businesses in bids for government contracts
- providing outreach activities, such as information sessions, to Aboriginal and non-Aboriginal communities and businesses

The Strategy maintains a website that provides links to policy documents and to business tools for Aboriginal business people and government contracting staff.

Contact Information

Toll-free: 1-800-400-7677 Toll-free TTY: 1-866-553-0554 www.aadnc-aandc.gc.ca/eng/1100100032802

Agriculture and Agri-Food Canada

Advance Payments Program

The Advance Payments Program is part of the *Growing Forward 2* initiative, which aims to strengthen the sustainability, profitability, competitiveness and adaptability of the Canadian agricultural sector by increasing investments in agricultural innovation and market development.

The Program provides cash advances to agricultural producers, including breeders, on the anticipated value of their products during a given period until market conditions improve and they can sell them at a profitable price.

The Program guarantees the repayment of these cash advances issued by producer organizations, which helps these organizations borrow funds from financial institutions at lower interest rates.

Contact Information

Toll-free: 1-888-346-2511 TTY: 613-773-2600 www.agr.gc.ca/app

Agrilnnovation

The Agrilnnovation program is part of the *Growing Forward 2* initiative, which aims to strengthen the sustainability, profitability, competitiveness and adaptability of the Canadian agricultural sector by increasing investments in agricultural innovation and market development.

The AgriInnovation program helps the Canadian agriculture, agri-food and agri-based products sector expand its domestic and international markets by supporting the following industry-led streams:

- the Enabling Commercialization and Adoption Stream (provides repayable contributions to approved industry-led projects involving the pre-commercial demonstration, commercialization or adoption of innovative products or processes)
- the Industry-led Research and Development Stream (supports pre-commercialization research, development and knowledge transfer that aims to create innovative practices, processes and products, and provides non-repayable support for agri-science clusters and agri-science projects)

Contact Information Toll-free: 1-877-246-4682 TTY: 613-773-2600 www.agr.gc.ca/agriinnovation

Agrilnsurance

The Agrilnsurance program is part of the *Growing Forward 2* initiative, which aims to strengthen the sustainability, profitability, competitiveness and adaptability of the Canadian agricultural sector by increasing investments in agricultural innovation and market development.

The Agrilnsurance program provides coverage against production and asset losses incurred by eligible agricultural producers due to natural disasters.

Contact Information Toll-free: 1-877-246-4682 TTY: 613-773-2600 www.agr.gc.ca/agriinsurance

Agrilnvest

The Agrilnvest program is part of the *Growing Forward 2* initiative, which aims to strengthen the sustainability, profitability, competitiveness and adaptability of the Canadian agricultural sector by increasing investments in agricultural innovation and market development.

The Agrilnvest program allows agricultural producers to deposit up to 1% of their yearly allowable net sales in a savings account and use the amount at any time to provide coverage against small declines in their earnings, or reduce the risks associated with farming.

The program also contributes to the savings account by depositing an amount that matches the amount deposited by the producer.

Contact Information

Toll-free: 1-866-367-8506 TTY: 613-773-2600 www.agr.gc.ca/agriinvest

AgriMarketing

The AgriMarketing program is part of the *Growing Forward 2* initiative, which aims to strengthen the sustainability, profitability, competitiveness and adaptability of the Canadian agricultural sector by increasing investments in agricultural innovation and market development.

- Assurance Systems Stream (provides funding to the agricultural sector and to eligible non-profit organizations and educational institutions so they can develop national quality assurance systems and standards related to agriculture)

- Market Development Stream

(provides funding to eligible industry associations and small and medium-sized enterprises (SMEs) in the agricultural, agri-food, and fish and seafood sectors so that they can expand their domestic and export markets)

Contact Information

Toll-free: 1-877-246-4682 TTY: 613-773-2600 www.agr.gc.ca/agrimarketing

AgriStability

The AgriStability program is part of the *Growing Forward 2* initiative, which aims to strengthen the sustainability, profitability, competitiveness and adaptability of the Canadian agricultural sector by increasing investments in agricultural innovation and market development.

The AgriStability program helps agricultural producers protect their businesses against significant declines in their farming income by providing them with payments for years where their production margin falls below their reference margin by more than 30%.

The program also offers an interim payment option to producers, which allows them to receive payments earlier than usual.

Contact Information Toll-free: 1-866-367-8506 TTY: 613-773-2600 www.agr.gc.ca/agristability

Canadian Agricultural Adaptation Program

The Canadian Agricultural Adaptation Program (CAAP) facilitates the agriculture, agri-food and agribased products sector's ability to seize opportunities and to find solutions to issues it faces to help it adapt and remain competitive.

Contact Information Toll-free: 1-877-290-2188 TTY: 613-773-2600 www.agr.gc.ca/caap

Canadian Agricultural Loans Act

The Canadian Agricultural Loans Act program helps farmers obtain loans from participating financial institutions to establish, improve or expand their farms by guaranteeing to repay 95% of these loans to the lenders.

The program also helps agricultural co-operatives obtain loans to process, distribute and market their agricultural products.

Contact Information Toll-free: 1-888-346-2511 TTY: 613-773-2600 www.agr.gc.ca/cala

Community Pasture Program

The Community Pasture Program promotes the economically and environmentally sustainable use of pasture lands in the Prairies.

The Community Pasture Program manages publicly owned rangeland by issuing permits that allow eligible livestock producers to access community pastures for their livestock's summer grazing.

The Program also provides a cattle breeding service.

Contact Information Tel.: 306-523-6645 TTY: 613-773-2600 www.agr.gc.ca/cpp

Farm Debt Mediation Service

The Farm Debt Mediation Service provides mediation services to insolvent farmers and their creditors to help them reach a repayment agreement as an alternative to resolving disputes in the courts.

The Service also offers financial counselling services.

Contact Information Toll-free: 1-866-452-5556 TTY: 613-773-2600 www.agr.gc.ca/fdms

Pesticide Risk Reduction and Minor Use Pesticides Programs

The Pesticide Risk Reduction Program provides funding and regulatory support to growers for the development and implementation of risk reduction strategies for pesticides.

The Minor Use Pesticides Program works with growers, the provinces, pesticide manufacturers and Health Canada's Pest Management Regulatory Agency to identify key pest and crop problems and find potential solutions.

Contact Information

Tel.: 613-694-2457 TTY: 613-773-2600 www.agr.gc.ca/prrp www.agr.gc.ca/mupp

Price Pooling Program

The Price Pooling Program provides price guarantees to producers for their agricultural products through marketing agencies. The Program also carries out the following activities:

- assists in the marketing of agricultural products, including processed food products
- helps marketing agencies obtain financing at reasonable rates
- improves the cash flow position of producers through the provision of an initial payment and better returns on their products
- provides equitable payments to producers

Contact Information Toll-free: 1-888-346-2511 TTY: 613-773-2600 www.agr.gc.ca/ppp

Atlantic Canada Opportunities Agency

Atlantic Innovation Fund

The Atlantic Innovation Fund provides funding to businesses, research organizations and educational institutions in Atlantic Canada for research and development projects that promote the development and commercialization of technology-based products, processes and services.

Contact Information

Toll-free: 1-800-561-4030 (New Brunswick) Toll-free: 1-800-668-1010 (Newfoundland & Labrador) Toll-free: 1-800-565-1228 (Halifax, Nova Scotia) Toll-free: 1-800-705-3926 (Sydney, Nova Scotia) Toll-free: 1-800-871-2596 (Prince Edward Island) Toll-free TTY: 1-877-456-6500 www.acoa-apeca.gc.ca/eng/ImLookingFor/ProgramInformation/AtlanticInnovationFund/Pages/At IanticInnovationFund.aspx

Innovative Communities Fund

The Innovative Communities Fund (ICF) invests in strategic projects that build the economies of Atlantic Canada's communities. Working in partnership with communities and stakeholders, ICF builds on the strengths of communities and provides the tools needed to identify opportunities available for their sustainable economic growth. ICF focuses on investments that lead to long-term employment and economic capacity building in rural communities. Urban initiatives that stimulate the competitiveness and vitality of rural communities may be considered on a selective basis.

Contact Information

Toll-free: 1-800-561-7862 Toll-free TTY: 1-877-456-6500 www.acoa-apeca.gc.ca/eng/ImLookingFor/ProgramInformation/Pages/ProgramDetails.aspx? ProgramID=6

Business Development Bank of Canada

Aboriginal Banking Services

The Aboriginal Banking Services offer financial products and consulting services to Aboriginal entrepreneurs to help them:

- develop a business plan
- start up their business
- purchase real estate and expand their facilities
- purchase equipment and machinery
- see to the financial planning of their business
- access working capital for growth and innovation
- accelerate market and product development

Toll-free: 1-877-232-2269 www.bdc.ca/EN/i_am/aboriginal_entrepreneur/Pages/aboriginal_banking.aspx

Canada Border Services Agency

CANPASS - Remote Area Border Crossing for Private Boats

The CANPASS - Remote Area Border Crossing for Private Boats (RABC) program simplifies customs and immigration clearance for low-risk, pre-approved travellers (also called trusted travellers) entering Canada aboard private boats at the following remote area crossings:

- the Canadian shore of Lake Superior
- Cockburn Island
- Sault Ste. Marie Canal (upper lock system)
- the Pigeon River, up to and including Lake of the Woods

The CANPASS - RABC for Private Boats program accepts and processes applications for CANPASS RABC membership cards and issues the cards to eligible applicants.

Contact Information

Toll-free: 1-877-854-RABC (1-877-854-7222) Toll-free TTY: 1-866-335-3237 www.cbsa-asfc.gc.ca/prog/canpass/rabc-pfre/menu-eng.html Remote Area Crossings Tel.: 807-274-3655 (Fort Frances) Tel.: 807-964-2093 (Pigeon River) Tel.: 807-852-3341 (Rainy River) Tel.: 705-941-3063 (Sault Ste. Marie)

Canada Business Network

The Canada Business Network website provides links to information on government programs and services available to small and medium-sized businesses and entrepreneurs in Canada, including information on the following topics:

- business development, support and succession planning
- copyrights, patents and trademarks
- financing
- government procurement
- import, export and foreign investment
- innovation
- payroll
- recruitment and human resources management
- regulations, licences and permits

- research and statistics
- sales and marketing
- taxation

Toll-free: 1-888-576-4444 Toll-free TTY: 1-800-457-8466 www.canadabusiness.ca/eng/

Canada Economic Development for Quebec Regions

Quebec Economic Development Program

The Quebec Economic Development Program provides funding to businesses in different Quebec regions for projects that aim to develop and maintain regional economic activity.

The Program helps businesses to:

- start up
- increase their productivity
- innovate, adopt technologies and ensure technology transfers
- market and export their products and services
- structure networks
- prepare a succession plan

The Program also provides funding to regional municipalities and to non-profit organizations that aim to develop the economic activity of their region.

Contact Information

Toll-free: 1-866-385-6412 www.dec-ced.gc.ca/eng/programs/gedp/index.html

Canada Mortgage and Housing Corporation

Aboriginal Capacity Development

The Aboriginal Capacity Development program assists First Nation individuals and housing organizations in acquiring the necessary skills and knowledge to design, build, inspect and manage housing on reserves by funding activities such as:

- training sessions on property management, home maintenance, construction, renovation and indoor air quality

- inspector training through associations of provincial or territorial building officials and community colleges
- youth career fairs and housing conferences on management and technical housing issues

Tel.: 780-423-8759 (Alberta, Manitoba, Northwest Territories, Nunavut, Saskatchewan, Yukon) Tel.: 604-737-4035 (British Columbia) Tel.: 902-406-7672 (New Brunswick, Newfoundland & Labrador, Nova Scotia, Prince Edward Island) Tel.: 416-218-3341 (Ontario) Tel.: 514-283-0741 (Quebec) Toll-free TTY: 1-888-841-4975 www.cmhc-schl.gc.ca/en/ab/noho/noho_003.cfm

On-Reserve Non-Profit Housing Program

The On-Reserve Non-Profit Housing Program provides insured loans and direct loans to First Nation councils and affiliated housing organizations for the purchase, construction or rehabilitation of non-profit rental housing on reserves.

The Program also provides subsidies for the operation of non-profit rental housing projects.

Contact Information

Tel.: 780-423-8759 (Alberta, Manitoba, Northwest Territories, Nunavut, Saskatchewan, Yukon) Tel.: 604-737-4035 (British Columbia) Tel.: 902-406-7672 (New Brunswick, Newfoundland & Labrador, Nova Scotia, Prince Edward Island) Tel.: 416-218-3341 (Ontario) Tel.: 514-283-0741 (Quebec) Toll-free TTY: 1-888-841-4975 www.cmhc-schl.gc.ca/en/ab/noho/noho_010.cfm

Canada Post

Canada Post collects, processes and delivers mail in Canada.

Contact Information

Toll-free: 1-866-607-6301 Toll-free TTY: 1-800-267-2797 www.canadapost.ca/cpo/mc/default.jsf?LOCALE=en

Canada Revenue Agency

Canada Child Tax Benefit

The Canada Child Tax Benefit program administers the Canada Child Tax Benefit, as well as the Child Disability Benefit and the National Child Benefit Supplement, by carrying out the following activities:

- assessing eligibility
- receiving and processing applications
- issuing benefit payments

The program provides related information such as information on benefit calculations and adjustments.

Contact Information Toll-free: 1-800-387-1193

Toll-free TTY: 1-800-665-0354 www.cra.gc.ca/cctb

Charities

The Charities directorate offers the following services:

- registers qualifying organizations as charities
- provides tax-related information concerning registered charities
- provides technical advice on the operation of registered charities
- monitors and audits the activities of registered charities
- provides advice to donors on how to make informed decisions
- provides information on donation receipts and tax savings
- offers charities the possibility of signing up for an electronic mailing list so that they can receive information relating to these types of organizations
- provides the public with copies of ù relating to a charity's registration

The website provides a list of registered Canadian charities and other qualified donees (organizations receiving contributions from donators), as well as a list of charities whose registration has been revoked or cancelled. The website also provides the following information regarding these organizations:

- their contact information
- general accounts of their activities
- financial information such as their income, expenditures, assets and liabilities

Contact Information

Toll-free: 1-800-267-2384 Toll-free TTY: 1-800-665-0354 www.cra.gc.ca/charitiesandgiving

My Account and Represent a Client

The My Account secure online service allows taxpayers and their authorized representatives to view information related to their personal income tax.

My Account also allows taxpayers and their authorized representatives to manage their personal income tax and benefit accounts.

Toll-free: 1-800-714-7257 Toll-free TTY: 1-888-768-0951 www.cra.gc.ca/myaccount (My Account) www.cra.gc.ca/esrvc-srvce/tx/rprsnttvs/menu-eng.html (Represent a Client)

My Business Account and Represent a Client

The My Business Account and Represent a Client allows business owners and their authorized representatives to access online information related to their business accounts.

Contact Information

Toll-free: 1-877-322-7849 Toll-free TTY: 1-888-768-0951 www.cra.gc.ca/mybusinessaccount (My Business Account) www.cra.gc.ca/esrvc-srvce/tx/rprsnttvs/menu-eng.html (Represent a Client)

Tax Filing for Individuals

The Tax Filing for Individuals program responds to enquiries about personal income tax and benefit

returns for the current and previous taxation years. The program also provides information, such as the contribution limits, on various plans and funds.

The program's website provides links to specific information for the following groups of taxpayers:

- Aboriginal people
- employees
- farmers
- fishers
- homeowners
- persons with disabilities
- residents of a prescribed northern or intermediate zone
- self-employed persons
- seniors
- students
- tradespersons
- youth

Contact Information

Toll-free: 1-800-959-8281 Toll-free TTY: 1-800-665-0354 www.cra.gc.ca/individuals

Tax Filing for Northern Residents

The Tax Filing for Northern Residents program responds to enquiries about personal income tax and benefit returns for the current and previous years. The program also provides information, such as the contribution limits, on various plans and funds.

Contact Information Toll-free: 1-800-267-8281 Toll-free TTY: 1-800-665-0354 www.cra.gc.ca/tx/ndvdls/sgmnts/nrth-rs/menu-eng.html

Universal Child Care Benefit

The Universal Child Care Benefit program issues a taxable \$100 monthly payment to families for each child under the age of six, to help cover the cost of child care.

Contact Information

Toll-free: 1-800-387-1193 Toll-free TTY: 1-800-665-0354 www.cra.gc.ca/uccb

Canadian Food Inspection Agency

Plum Pox Virus Monitoring and Management Program

The Plum Pox Virus Monitoring and Management Program is administered by the Canadian Food Inspection Agency's (CFIA) Greenhouse and Nursery Section.

Areas infested with the plum pox virus (PPV) are regulated to mitigate the spread of the disease. Regulations restrict the movement of plants and materials like to spread the disease.

Plants and materials can be moved freely within regulated areas, but cannot be moved outside those areas without written permission from the CFIA.

Niagara, Ontario, is the only remaining PPV-infested area.

The Plum Pox Virus program implements measures to prevent the introduction of the PPV and, through surveys, monitors the spread of the disease beyond the regulated areas.

Contact Information

Tel.: 905-938-5060 Toll-free TTY: 1-800-465-7735 www.inspection.gc.ca/plants/plant-protection/diseases/plum-pox-virus/monitoring-andmanagement-program/eng/1323887724804/1323889930176

Canadian Heritage

Aboriginal Languages Initiative

The Aboriginal Languages Initiative provides funding for projects that aim to revitalize, preserve and enhance Aboriginal languages to achieve the following:

- increase the number of Aboriginal language speakers
- encourage the transmission of Aboriginal languages from generation to generation
- expand the use of Aboriginal languages in family and community settings

Contact Information

Toll-free: 1-866-811-0055 Toll-free TTY: 1-888-997-3123 www.pch.gc.ca/eng/1267285112203

Aboriginal Women's Program

The Aboriginal Women's Program provides funding to organizations that help Aboriginal women contribute to the development of public policy and to decision making in areas that concern their social, cultural, economic and political well-being.

Funding is provided through the following components:

- the Family Violence Initiative (helps Aboriginal women to address family violence issues and to develop culturally appropriate responses to family violence)
- the Self-Government Initiative (allows Aboriginal women to participate in the consultation and decision-making process related to Aboriginal self-government issues affecting their lives and those of their families)
- the Women's Community Initiatives (support Aboriginal women's community-based projects that address issues affecting them and their families and strengthen their cultural identity and traditions)

Contact Information

Toll-free: 1-866-811-0055 Toll-free TTY: 1-888-997-3123 www.pch.gc.ca/eng/1267288930593

Building Communities through Arts and Heritage

The Building Communities through Arts and Heritage program provides funding for community activities that promote local arts and heritage.

The program consists of the following components:

- Community Anniversaries (funds capital projects and non-recurring local events that commemorate centennials or subsequent 25-year anniversaries, and that feature the work of local artists, artisans or historical performers) - Legacy Fund

(funds community capital projects that commemorate local historical centennials or subsequent 25-year anniversaries)

- Local Festivals

(funds recurring festivals and events that highlight aspects of local heritage and that present the work of local artists, artisans or historical performers)

Contact Information

Toll-free: 1-866-811-0055 Toll-free TTY: 1-888-997-3123 www.pch.gc.ca/eng/1267799042836

Canada Arts Presentation Fund

The Canada Arts Presentation Fund program provides funding to professional performing arts presenters and the organizations that support them through the following two components:

- the Programming Component (provides funding to established performing arts presenters and organizations that support them so that they can diversify their programming and organize audience development and outreach activities)
- the Development Component (provides funding to emerging performing arts presenters and to organizations that support them in communities or artistic practices that lack proper representation)

Contact Information

Toll-free: 1-866-811-0055 Toll-free TTY: 1-888-997-3123 www.pch.gc.ca/pgm/pac-apc/index-eng.cfm

Canada Cultural Investment Fund

The Canada Cultural Investment Fund program provides funding to arts and heritage organizations to help them improve their organizational, administrative and financial capabilities and to raise their profile in the community.

Funding is provided through the following components:

- Endowment Incentives (encourages private-sector donations to non-profit arts organizations by matching such donations)
- Limited Support to Endangered Arts Organizations (provides emergency funding for the restructuring of important arts organizations so that they can continue to operate)
- Strategic Initiatives

(funds initiatives that are supported by multiple partners and that impact multiple cultural organizations in order to diversify their sources of revenue, reinforce their management practices and promote local cultural development)

Toll-free: 1-866-811-0055 Toll-free TTY: 1-888-997-3123 www.pch.gc.ca/eng/1268609659093

Canada Cultural Spaces Fund

The Canada Cultural Spaces Fund program provides funding to non-profit arts and heritage organizations for the following activities:

- constructing and renovating arts and heritage facilities such as museums, art galleries and theatres
- acquiring specialized equipment
- conducting feasibility studies

Contact Information

Toll-free: 1-866-811-0055 Toll-free TTY: 1-888-997-3123 www.pch.gc.ca/eng/1267728945673

Canada Periodical Fund

The Canada Periodical Fund provides funding to Canadian publishers of magazines, non-daily newspapers and digital periodicals, as well as to associated organizations in the media and the publishing sectors, so that they can continue producing and distributing Canadian content.

Funding is provided through the following components:

- Aid to Publishers

(helps publishers of print magazines and non-daily newspapers produce and distribute Canadian content)

- Business Innovation

(helps publishers of small and mid-sized print magazines and digital periodicals develop innovative projects so that they can adapt to changing market conditions and increase content diversity)

- Collective Initiatives

(helps non-profit organizations develop projects that increase the sustainability of the Canadian magazine and non-daily newspaper industries)

Contact Information

Toll-free: 1-800-641-9221 Toll-free TTY: 1-888-997-3123 www.pch.gc.ca/cpf

Celebrate Canada

The Celebrate Canada program encourages Canadians to participate in the celebration of National

Aboriginal Day, Saint-Jean-Baptiste Day, Canadian Multiculturalism Day and Canada Day.

The program provides information on Celebrate Canada events and activities that take place in communities across Canada, and provides funding to community groups, non-profit organizations, educational institutions and municipal governments to organize local activities.

The program also distributes Canadian flag pins and small paper Canadian flags for these events.

Contact Information

Toll-free: 1-866-811-0055 Toll-free TTY: 1-888-997-3123 www.pch.gc.ca/special/canada/index-eng.cfm

Development of Official-Languages Communities Program

The Development of Official-Languages Communities Program promotes the development of Englishand French-speaking minority communities by supporting their right to education and services in their language through the following components:

- Community Life (helps the Government of Canada work with provincial and territorial governments as well as nongovernmental organizations in order to provide official-language minority communities (OLMCs) with access to services in their language)
- Minority Language Education (helps provincial and territorial governments provide education programs in the language of OLMCs)

Contact Information

Toll-free: 1-866-811-0055 Toll-free TTY: 1-888-997-3123 www.pch.gc.ca/pgm/lo-ol/pgm/dclo-eng.cfm

Exchanges Canada

The Exchanges Canada initiative creates exchange opportunities for young Canadians so that they can learn about their country, connect with one another and experience the diversity of Canadian communities, languages and cultures.

The Exchanges Canada components are delivered by non-profit organizations.

Contact Information

Toll-free: 1-866-811-0055 Toll-free TTY: 1-888-997-3123 www.pch.gc.ca/eng/1266324590531

Young Canada Works

The Young Canada Works (YCW) program provides funding to businesses, non-governmental and nonprofit organizations so that they can offer career-related summer jobs and internships to students and graduates.

The program consists of the following components:

 Young Canada Works at Building Careers in English and French (provides post-secondary graduates with the opportunity to participate in international internships to acquire practical work experience and advanced skills)

- Young Canada Works at Building Careers in Heritage (provides post-secondary graduates with the opportunity to participate in internships in the heritage and arts industries in Canada or abroad)
- Young Canada Works in Both Official Languages (provides students with the opportunity to work in their second official language or to participate in the development of an official-language minority community)
- Young Canada Works in Heritage Organizations (provides students with work opportunities in museums, libraries, archives and other heritage organizations)

Toll-free: 1-800-935-5555 Toll-free TTY: 1-800-926-9105 www.youngcanadaworks.gc.ca

Canadian Northern Economic Development Agency

Strategic Investments in Northern Economic Development

The Strategic Investments in Northern Economic Development (SINED) aim to promote the economic development of the North in order to strengthen territorial economies and increase the participation of territorial residents in the economy, through the following programs:

- the Innovation and Knowledge Fund

(helps territorial residents engage in innovation, knowledge and knowledge economy to expand business and employment opportunities for them and increase the diversification of the territorial economies)

- the Pan-territorial Fund (fosters the establishment of pan-territorial partnerships)
- the Partnership Advisory Forums (provide funding to stakeholder groups in the territories)
- the Targeted Investment Program (provides funding to programs based on four themes: building the knowledge base, enhancing the economic infrastructure base, developing capacity and economic diversification)

Contact Information

Tel.: 867-766-8327 (Northwest Territories) Tel.: 867-975-3746 (Nunavut) Tel.: 867-667-3263 (Yukon) www.cannor.gc.ca/eng/1385477070180/1385477215760

Community Futures Network of Canada

Community Futures Program

The Community Futures Network of Canada is a network of organizations that support businesses in their region by providing them with services, such as business counselling and strategic economic planning, and with information on business-related government programs and regulations.

The Community Futures Program is funded by the following organizations in their respective regions:

- Atlantic Canada Opportunities Agency
- Canada Economic Development for Quebec Regions
- Federal Economic Development Agency for Southern Ontario
- Federal Economic Development Initiative for Northern Ontario
- Western Economic Diversification Canada

The Community Futures Program provides funding to organizations of the Community Futures Network of Canada so that they can help rural communities with the following:

- assessing their economic situation
- creating strategies to develop their economy
- providing services to entrepreneurs seeking to start up or expand small and medium-sized businesses

The services provided to entrepreneurs in rural communities include:

- access to business and market information
- access to business loans
- assistance with business plan development
- business skills training

Contact Information

Tel.: 403-851-9995 (Alberta) Tel.: 604-685-2332 (British Columbia) Tel.: 204-943-2905 (Manitoba) Toll-free: 1-888-303-2232 (New Brunswick, Newfoundland & Labrador, Nova Scotia, Prince Edward Island) Tel.: 867-695-2441 (Northwest Territories) Tel.: 867-979-1303 (Nunavut) Toll-free: 1-866-668-2332 (Ontario) Tel.: 418-658-1530 (Quebec) Tel.: 306-477-3030 (Saskatchewan) www.communityfuturescanada.ca/

Department of Justice Canada

Aboriginal Justice Strategy

The Aboriginal Justice Strategy provides funding to Aboriginal communities so that they can establish or enhance community-based justice programs. The funding also allows these communities to hold conferences, seminars and strategy planning sessions, and carry out related activities.

Contact Information Toll-free: 1-866-442-4468 TTY: 613-992-4556 www.justice.gc.ca/eng/fund-fina/acf-fca/ajs-sja/index.html

Reports and Publications

The Reports and Publications program distributes Department of Justice Canada products, which include publications, annual reports, promotional material and publications in alternate formats.

Contact Information

Tel.: 613-957-4222 TTY: 613-992-4556 www.canada.justice.gc.ca/eng/dept-min/pub/index.asp

Department of National Defence

Aboriginal Leadership Opportunity Year

The Aboriginal Leadership Opportunity Year program allows participants to develop an individual learning plan that includes activities such as sports, field trips, leadership training, military training and cultural support. Participants are enrolled for one year as an Officer Cadet and receive free tuition and books. At the end of the year, participants who meet the academic requirements can apply to a Royal Military College university program and will be transferred to the Regular Officer Training Plan (ROTP) or the Reserve Entry Training Plan (RETP).

Contact Information

Toll-free: 1-800-856-8488 Toll-free TTY: 1-800-467-9877 www.forces.ca/en/page/aboriginals-93#tab-Programs

Aboriginal Youth Development Program

The Aboriginal Youth Development Program provides Aboriginal youth with a seven-week training and employment program, which consists of an Aboriginal culture camp and a military recruit training course, through the following components:

- Black Bear

(a training and employment program that takes place at Canadian Forces Support Training Group / Canadian Forces Base (CFSTG/CFB) Borden, Ontario)

- Bold Eagle

(provides Aboriginal youth living in western Canada or northwestern Ontario with summer employment that consists of the five-week Basic Military Qualification course and an Aboriginal cultural camp)

- Raven

(a training and employment program, offered in English only, that takes place at Canadian Forces Base (CFB) Esquimalt, British Columbia)

Contact Information Toll-free: 1-800-856-8488 Toll-free TTY: 1-800-467-9877 www.forces.ca/en/page/aboriginals-93#tab-Programs

Canadian Forces Aboriginal Entry Program

The Canadian Forces Aboriginal Entry Program offers the three-week Pre-Recruit Training Course, which allows participants to get acquainted with military training prior to making a formal commitment to enroll in the Forces.

The Pre-Recruit Training Course covers the following areas:

- military drill
- military knowledge
- navigation (including map and compass reading)
- weapon handling

Contact Information

Toll-free: 1-800-856-8488 Toll-free TTY: 1-800-467-9877 www.forces.ca/en/page/aboriginals-93#tab-Programs

Canadian Rangers

The Canadian Rangers ensure a military presence and conduct surveillance patrols in isolated, remote and coastal communities of Canada.

The Canadian Rangers report unusual activities or sightings to the proper authorities and collect data for the Canadian Armed Forces.

The Canadian Rangers also support other Canadian Armed Forces members conducting training exercises or operations in isolated areas of the country.

Contact Information

Toll-free: 1-877-299-8811 (Alberta, British Columbia, Manitoba, Saskatchewan) Tel.: 709-256-1703 (New Brunswick, Newfoundland & Labrador, Nova Scotia, Prince Edward Island, Newfoundland & Labrador Tel.: 867-873-0700 (ext. 6832) (Northwest Territories, Nunavut, Yukon) Toll-free: 1-877-902-4534 (Ontario) Toll-free: 1-800-817-2761 (ext. 3) (Quebec) Toll-free TTY: 1-800-467-9877 www.army.forces.gc.ca/en/canadian-rangers/index.page?

Junior Canadian Rangers Program

The Junior Canadian Rangers Program offers a variety of skill-developing activities that promote traditional cultures and lifestyles to youth living in remote and isolated communities.

The Program provides training in the following areas:

- first aid
- hunting, trapping and fishing
- marksmanship and safe rifle handling
- navigation
- public speaking
- safe operation of snowmobiles, small boats and all-terrain vehicles (ATVs)
- shelter building
- sports
- traditional arts and crafts
- water and ice safety

Contact Information

Tel.: 613-995-9524 Toll-free TTY: 1-800-467-9877 www.jcr-rjc.ca/en/index.page

Employment and Social Development Canada

Canada Education Savings Grant

The Canada Education Savings Grant (CESG) is part of the Canada Education Savings Program, a long-term Government of Canada initiative.

The Canada Education Savings Grant (CESG) program contributes to the registered education savings plan (RESP) of eligible children by depositing a grant of up to \$500 annually into a child's RESP until the end of the calendar year during which the child reaches the age of 17. The lifetime CESG limit is \$7 200 per child.

The program determines the annual grant amount based on the contributions made to the RESP.

Contact Information

Toll-free: 1-888-276-3624 Toll-free TTY: 1-866-260-7723 www.canlearn.ca/eng/savings/cesg.shtml

Canada Learning Bond

The Canada Learning Bond is part of the Canada Education Savings Program, a long-term Government of Canada initiative.

The Canada Learning Bond program contributes a \$500 bond to the registered education savings plan (RESP) of eligible children whose family receives the National Child Benefit Supplement (NCBS).

The program contributes an additional amount of \$100 to the RESP for each year that the family receives the Supplement until the child reaches the age of 15, up to a maximum amount of \$2 000.

The program provides an additional \$25 to help cover the cost of opening the RESP.

The program also contributes a \$500 bond to the RESPs of children who are dependants of public organizations that receive a special allowance in the children's name.

Contact Information Toll-free: 1-888-276-3624 Toll-free TTY: 1-866-260-7723 www.canlearn.ca/eng/savings/clb.shtml

Canada Pension Plan Retirement Pension

The Canada Pension Plan (CPP) Retirement Pension program provides a monthly taxable benefit to individuals aged 60 and over who have contributed to the CPP.

The CPP is a contribution-based social insurance program that offers benefits to contributors upon retirement, and to contributors and their families in the event of disability or death.

The amount of the retirement pension is determined according to the amount of CPP contributions paid and is adjusted yearly in January to reflect increases in the cost of living.

Contact Information Toll-free: 1-800-277-9914 Toll-free TTY: 1-800-255-4786 www.servicecanada.gc.ca/eng/services/pensions/cpp/retirement/index.shtml

Canada Student Grants and Loans Programs

The Canada Student Grants Program (CSGP) and the Canada Student Loans Program (CSLP) are jointly administered by Employment and Social Development Canada (ESDC), the National Student Loans Service Centre and all provincial and territorial governments, except the governments of the Northwest Territories, Nunavut and Quebec.

Canada Student Grants are non-reimbursable and are not considered taxable income.

The CSLP provides loans to eligible post-secondary students who demonstrate financial need.

The CSGP offers the following grants to eligible post-secondary students who have applied for student financial assistance under the CSLP:

- Grant for Part-Time Students with Dependents (provides a maximum of \$1 920 per school year to low-income part-time students with dependants under 12 years of age)
- Grant for Part-Time Studies (provides up to \$1 200 per school year to part-time students from low-income families)
- Grant for Students from Low-Income Families (provides \$250 per month of full-time study to students of low-income families)
- Grant for Students from Middle-Income Families (provides \$100 per month of full-time study)

- Grant for Students with Dependants (provides \$200 per month of full-time study per child under 12 years of age)
- Grant for Students with Permanent Disabilities (provides \$2 000 per school year to students who have been assessed as having a permanent disability by their province or territory of permanent residence)
- Grant for Services and Equipment for Students with Permanent Disabilities (provides up to \$8 000 per school year to cover exceptional education-related costs such as costs incurred for tutors, note-takers, sign interpreters, braillers and technical aids; requires a separate application)

Toll-free: 1-888-815-4514 Toll-free TTY: 1-888-815-4556 www.esdc.gc.ca/eng/jobs/student/loans_grants/index.shtml

CanLearn.ca

The CanLearn.ca website offers resources, information and tools to help students plan, save and pay for post-secondary education, and to help them pursue career opportunities. The website also provides related information intended for parents and guidance counsellors.

Contact Information

www.canlearn.ca

New Horizons for Seniors Program

The New Horizons for Seniors Program funds, through grants and contributions, projects that aim to achieve one or more of the following objectives:

- promoting volunteerism among seniors and other age groups
- engaging seniors in the community through the mentoring of others
- expanding awareness of elder abuse, including financial abuse
- supporting the social participation and inclusion of seniors
- providing capital assistance for new and existing community programs for seniors

Contact Information

Toll-free: 1-800-277-9914 Toll-free TTY: 1-800-255-4786 www.esdc.gc.ca/eng/seniors/funding/index.shtml

Old Age Security

The Old Age Security (OAS) program provides a monthly taxable pension to individuals aged 65 and over who meet the legal status and residence requirements.

The program also provides information on the cancellation and the voluntary deferral of the OAS pension.

The amount of the OAS pension is determined based on the age of individuals and the number of years they lived in Canada. The amount is adjusted periodically (January, April, July and October) to reflect increases in the cost of living.

Contact Information Toll-free: 1-800-277-9914 Toll-free TTY: 1-800-255-4786 www.servicecanada.gc.ca/eng/services/pensions/oas/index.shtml

Skills Link

The Skills Link program provides funding to employers and organizations for national, regional or local projects that help youth facing barriers to employment improve their employability.

Youth facing employment barriers include youth who are part of one or more of the following groups:

- Aboriginal people
- high school dropouts
- persons living in rural or remote areas
- persons with disabilities
- recent immigrants
- single parents

The Skills Link program is a component of the Youth Employment Strategy, which helps Canadian youth, particularly those facing employment barriers, develop the skills and gain the practical experience they need to join the workforce.

Eleven federal departments and agencies work in collaboration with businesses, industries, non-profit and voluntary organizations, as well as rural and remote communities, to deliver the Strategy's programs.

Contact Information

Toll-free: 1-800-935-5555 Toll-free TTY: 1-800-926-9105 www.servicecanada.gc.ca/eng/epb/yi/yep/newprog/skillslink.shtml

Work-Sharing Program

The Work-Sharing Program allows eligible employers to reduce the regular working hours of their current employees by a minimum of half a day to a maximum of 3 days (or 10 to 60%) in order to avoid temporary layoffs.

The Program also provides income support to employees who are eligible for employment insurance (EI) benefits and who are willing to work a temporarily reduced work week.

The Program is designed to help employers and employees when there is a reduction (approximately 10%) in the level of business activity that is beyond the control of the employer.

Employers and employees must consent to a work-sharing agreement, which must be approved by Service Canada.

Toll-free: 1-866-891-5319 Toll-free TTY: 1-800-926-9105 www.servicecanada.gc.ca/eng/work_sharing/index.shtml

Environment Canada

Aboriginal Fund for Species at Risk

The Aboriginal Fund for Species at Risk program provides funding to Aboriginal organizations and communities that participate in activities related to the conservation and the recovery of species at risk. The Aboriginal Fund for Species at Risk program was established in 2004 and is part of the Protection of Species at Risk program.

The Fund is managed by Environment Canada, Fisheries and Oceans Canada and Parks Canada, with support from Aboriginal Affairs and Northern Development Canada.

Contact Information Toll-free: 1-800-668-6767 www.registrelep-sararegistry.gc.ca/involved/funding/faep-asrp_e.cfm

Atlantic Coastal Action Program

The Atlantic Coastal Action Program (ACAP) helps Atlantic residents restore and sustain watersheds and adjacent coastal areas.

Contact Information

Tel.: 902-426-7231 www.ec.gc.ca/iea-aei/default.asp?lang=En&n=AE53A7A0-1

EcoAction Community Funding Program

The EcoAction Community Funding Program provides funding to community-based non-profit organizations for the implementation of projects that aim to protect, rehabilitate or enhance the environment, and help communities build the capacity to sustain these activities in the future.

Contact Information

Toll-free: 1-800-567-1570 (Alberta, Manitoba, Northwest Territories, Nunavut, Saskatchewan) Toll-free: 1-800-667-7779 (British Columbia, Yukon) Toll-free: 1-800-663-5755 (New Brunswick, Newfoundland & Labrador, Nova Scotia, Prince Edward Island) Toll-free: 1-800-661-7785 (Ontario) Toll-free: 1-800-463-4311 (Quebec) TTY: 819-994-0736 www.ec.gc.ca/ecoaction/default.asp?lang=En&n=FA475FEB-1

Ecological Gifts Program

The Ecological Gifts Program promotes the conservation of wildlife habitats by allowing landowners to donate ecologically sensitive lands or portions of land, or to provide land management rights for such lands, to qualified recipients.

Contact Information Toll-free: 1-800-668-6767 TTY: 819-994-0736 www.ec.gc.ca/pde-egp/

Environmental Damages Fund

The Environmental Damages Fund program manages funds received from fines, court orders and voluntary payments paid in compensation for environmental offences, and allocates these funds for the implementation of priority projects that can benefit the natural environment.

Contact Information

Toll-free: 1-800-567-1570 (Alberta, Manitoba, Northwest Territories, Nunavut, Saskatchewan) Toll-free: 1-800-667-7779 (British Columbia, Yukon) Toll-free: 1-800-663-5755 (New Brunswick, Newfoundland & Labrador, Nova Scotia, Prince Edward Island) Toll-free: 1-800-661-7785 (Ontario) Toll-free: 1-800-463-4311 (Quebec) TTY: 819-994-0736 www.ec.gc.ca/edf-fde/

Habitat Stewardship Program

The Habitat Stewardship Program is jointly managed by Environment Canada, Fisheries and Oceans Canada and Parks Canada and is administered by Environment Canada.

The Program provides funding to organizations and individuals so that they can implement projects that aim to:

- help protect species at risk and their habitats
- improve habitats for the rehabilitation of species at risk
- reduce human impacts on species at risk

The Program provides funding to carry out the following types of project activities related to species at risk:

- evaluating and developing conservation guidelines, strategies and best practices
- conducting surveys, inventories and monitoring activities
- evaluating related projects and programs
- promoting outreach, education and the sharing of expert advice

Tel.: 306-780-5322 (Alberta, Saskatchewan) Tel.: 204-984-0863 (Manitoba) Tel.: 506-364-5198 (New Brunswick, Newfoundland & Labrador, Nova Scotia, Prince Edward Island) Tel.: 867-669-4783 (Northwest Territories) Tel.: 867-975-4638 (Nunavut) Tel.: 416-739-4986 (Ontario) Tel.: 604-350-1946 (British Columbia, Yukon) Tel.: 418-649-6313 (Quebec) TTY: 819-994-0736 www.ec.gc.ca/hsp-pih/default.asp?lang=En&n=59BF488F-1

Farm Credit Canada

Farm Credit Canada enhances rural Canada by providing business and financial services and products to businesses in the agricultural sector, including family farms

Contact Information

Toll-free: 1-888-332-3301 TTY: 306-780-6974 www.fcc-fac.ca/en/index.asp

Federal Economic Development Agency for Southern Ontario

Eastern Ontario Development Program

The Eastern Ontario Development Program provides funding to organizations, entrepreneurs and small and medium-sized businesses so that they can develop projects that increase business and employment opportunities in rural areas of Eastern Ontario.

Contact Information

Toll-free: 1-866-593-5505 Toll-free TTY: 1-800-457-8466 www.feddevontario.gc.ca/eic/site/723.nsf/eng/h_00042.html

Federal Economic Development Agency for Southern Ontario

The Federal Economic Development Agency for Southern Ontario is a Government of Canada organization that delivers funding programs and services to help improve the economic and social well-being of communities in Southern Ontario.

Toll-free: 1-866-593-5505 Toll-free TTY: 1-800-457-8466 www.feddevontario.gc.ca/eic/site/723.nsf/eng/h_00097.html

FedNor

Federal Economic Development Initiative for Northern Ontario (FedNor)

The Federal Economic Development Initiative for Northern Ontario (FedNor) provides funding to municipalities, Aboriginal and non-profit organizations as well as to small and medium-sized businesses so that they can develop projects that address the specific needs of communities in northern Ontario to create long-term economic benefits, such as:

- job creation
- economic diversification
- enhanced business competitiveness

Contact Information

Toll-free: 1-877-333-6673 www.fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/h_fn02348.html

Fisheries and Oceans Canada

Aids to Navigation Program

The Aids to Navigation Program carries out the following activities:

- operates a system of floating, fixed and electronic marine aids to navigation
- monitors the reliability and examines the relevance of the Canadian aids to navigation system
- ensures the application of national standards for aids to navigation
- consults local clients about the implementation of aids to navigation systems and related changes made to these systems
- provides assistance on the design and operation of private aids to navigation
- provides safety information, such as the Notices to Mariners, on the NOTMAR website
- provides publications, such as the annual edition of Notices to Mariners and the List of Lights

Contact Information

Notice to Mariners (NOTMAR) Tel.: 705-746-2196 (ext. 238) (Alberta, Manitoba, Northwest Territories, Saskatchewan) Tel.: 250-480-2602 (British Columbia, Yukon) Tel.: 613-990-3018 (New Brunswick, Newfoundland & Labrador, Nova Scotia, Nunavut, Ontario, Prince Edward Island, Quebec) www.ccg-gcc.gc.ca/eng/CCG/ATN_Home

Canadian Coast Guard

The Canadian Coast Guard (CCG) ensures public safety on Canada's navigable waters as well as protection of Canada's marine environment. The CCG also provides marine search and rescue services.

Contact Information Tel.: 613-993-0999 TTY: 613-941-6517 www.ccg-gcc.gc.ca/eng/CCG/Home

Canadian Coast Guard College

The Canadian Coast Guard College offers training courses related to various positions with the CCG in the following areas:

- environmental response
- marine electronic systems maintenance
- marine maintenance and equipment
- search and rescue operations
- small vessel command

The College also offers the Marine Communications and Traffic Services (MCTS) Officer Course and the Canadian Coast Guard Officer Training Program.

Contact Information Toll-free: 1-888-582-9090 TTY: 613-941-6517 www.ccg-gcc.gc.ca/eng/CCG/Ccg_College

Environmental Response

The Environmental Response program responds to marine pollution incidents in Canadian waters in order to help minimize their impact on the environment, the economy and public safety.

The program also collaborates with organizations, all levels of government and various countries during spill response operations and provides humanitarian aid when required.

Contact Information

Toll-free: 1-800-265-0237 (Alberta, Manitoba, Northwest Territories, Nunavut, Ontario, Saskatchewan) Toll-free: 1-800-889-8852 (British Columbia, Yukon) Toll-free: 1-800-565-1633 (New Brunswick, Nova Scotia, Prince Edward Island) Toll-free: 1-800-563-9089 (Newfoundland & Labrador) Toll-free: 1-800-363-4735 (Quebec) www.ccg-gcc.gc.ca/eng/Ccg/er_Home

Fisheries Management

The Fisheries Management program works to ensure the sustainable use of Canada's fishery resources to support an economically viable and diverse industry.

Contact Information

Toll-free: 1-877-535-7307 Toll-free TTY: 1-800-465-7735 www.dfo-mpo.gc.ca/fm-gp/index-eng.htm

Fisheries Protection Program

The Fisheries Protection Program develops regulations, policies, strategies and tools that aim to protect fish and their habitat.

The Program also:

- safeguards the sustainability and ongoing productivity of commercial, recreational and Aboriginal fisheries
- develops tools, guidelines and standards to encourage compliance with the Fisheries Act
- participates in environmental assessments that support the conservation of fish habitat
- develops partnership agreements with stakeholders and other levels of government

Contact Information

Toll-free: 1-855-852-8320 (Alberta, Manitoba, Northwest Territories, Nunavut, Ontario, Saskatchewan) Toll-free: 1-866-845-6776 (British Columbia) Tel.: 506-851-2824 (New Brunswick, Prince Edward Island) Tel: 709-772-4140 (Newfoundland & Labrador) Tel.: 902-426-3909 (Nova Scotia) Toll-free: 1-877-722-4828 (Quebec) Toll-free: 1-866-845-6776 (Yukon) Toll-free TTY: 1-800-465-7735 www.dfo-mpo.gc.ca/pnw-ppe/fpp-ppp/index-fra.html

Icebreaking Program

The Icebreaking Program ensures the safe movement of marine traffic through or around ice-covered Canadian waters by carrying out the following activities:

- providing ice information and proposing routing advice to vessels transiting through ice-covered waters
- organizing convoys and escorting ships through ice-covered waters
- freeing vessels trapped in ice
- keeping shipping channels open
- breaking ice from entrances to ports and harbours and clearing ice from wharves
- monitoring ice conditions and water levels to assess the risks of blockage and flooding

- preventing the formation of ice jams on the St. Lawrence River
- ensuring the delivery of supplies to isolated Northern communities
- contributing to Canadian Arctic sovereignty through the presence and operation of Canadian icebreakers in arctic waters

Tel.: 519-383-1918 (Alberta, Manitoba, Northwest Territories, Nunavut, Ontario, Saskatchewan, Yukon) Tel.: 902-426-5664 (New Brunswick, Nova Scotia, Prince Edward Island) Tel.: 709-772-5119 (Newfoundland & Labrador) Tel.: 418-648-2214 (Quebec) www.ccg-gcc.gc.ca/eng/CCG/Ice_Home

Joint Rescue Coordination Centres

The Canadian Coast Guard (CCG) and the Royal Canadian Air Force jointly operate three Joint Rescue Coordination Centres located in Victoria, British Columbia, Trenton, Ontario and Halifax, Nova Scotia. The CCG also operates the Marine Rescue Sub-Centre located in the city of Québec, Quebec.

The CCG coordinates search and rescue operations in response to marine incidents on federal navigable waterways only.

The Royal Canadian Air Force coordinates search and rescue operations in response to aerial incidents.

The Joint Rescue Coordination Centres coordinate and carry out air and marine search and rescue operations in Canada and its adjacent waters, working with national and international search and rescue organizations as required. These operations include the following activities:

- providing early alert notices to the appropriate response organizations
- providing assistance in situations of air and marine distress
- providing access to medevac services throughout Canada
- responding to calls for humanitarian aid at the request of various authorities

Contact Information

www.forces.gc.ca/en/operations-canada-north-america-current/sar-canada.page Toll-free: 1-800-565-1582 (Halifax) www.jrcchalifax.forces.gc.ca/JRCC_home_E.htm Toll-free: 1-800-463-4393 (Quebec) www.marinfo.gc.ca/EN/General/Accueil.asp Toll-free: 1-800-267-7270 (Trenton) www.rcaf-arc.forces.gc.ca/en/search-rescue.page? Toll-free: 1-800-567-5111 (Victoria) www.ccg-gcc.gc.ca/e0003868

Marine Communications and Traffic Services

The Marine Communications and Traffic Services (MCTS) regulate marine traffic and provide marine radio communication services.

Tel.: 867-979-5260 (Northwest Territories) (Mid-May - late December) Tel.: 613-925-0618 (Ontario) Tel.: 418- 648-5522 (Quebec) www.ccg-gcc.gc.ca/eng/Mcts/mcts_Home

Oceans Management Program

Canada's Oceans Strategy is a policy framework for the integrated management of estuarine, coastal and marine environments in Canada. It aims to support the sustainable development of oceans and to protect Canada's marine environment.

The Oceans Management Program implements Canada's Oceans Strategy, by carrying out the following activities:

- implementing integrated management plans for Canadian coasts
- developing a federal-provincial-territorial work plan for managing oceans activities
- promoting stewardship activities for the sustainable development of oceans
- developing a system to assess the status of the oceans and the effects of natural and human activities on Canada's marine ecosystems
- developing a national network of marine protected areas
- supporting the sustainable economic development of ocean industries

Contact Information

Tel.: 613-993-0999 Toll-free TTY: 1-800-465-7735 www.dfo-mpo.gc.ca/oceans/oceans-eng.htm

Small Craft Harbours

The Small Craft Harbours program maintains a network of small craft harbours across the country to provide commercial fishers and other harbour users with facilities that are safe, accessible and in good repair. The program provides the following facilities and services:

- boat launching
- fish landing facilities
- mooring
- safe refuge for mariners in distress

The program may provide additional services depending on the location.

Contact Information

Tel.: 204-983-6093 (Alberta, Manitoba, Northwest Territories, Nunavut, Saskatchewan) Tel.: 604-666-2231 (British Columbia, Yukon) Tel.: 506-851-6581 (New Brunswick, Nova Scotia, Prince Edward Island) Tel.: 709-772-4486 (Newfoundland & Labrador) Tel.: 613-993-3011 (Ontario) Tel.: 418-649-6569 (Quebec) www.dfo-mpo.gc.ca/sch-ppb/home-accueil-eng.htm

Waterways Management

The Waterways Management program carries out the following activities:

- develops guidelines for the safe design and use of commercial waterways
- maintains channels control structures
- contributes to the monitoring and control of the water level fluctuations of the St. Lawrence River
- monitors the available depth of channels and provides water depth forecasts to ensure safe navigation
- provides users with information and advice on the safety of commercial waterways
- maintains the operation of the Canso Canal, Nova Scotia

Contact Information

Tel.: 418-648-7493 (Alberta, Manitoba, Northwest Territories, Nunavut, Saskatchewan, Ontario, Quebec) Tel.: 604-775-8819 (British Columbia, Yukon)

Tel.: 506-636-4420 (New Brunswick, Newfoundland & Labrador, Nova Scotia, Prince Edward Island) www.ccg-gcc.gc.ca/eng/CCG/Waterways_Management

Health Canada

Federal Tobacco Control Strategy

The Federal Tobacco Control Strategy develops programs that aim to reduce tobacco-related diseases and deaths in Canada, and to meet the following objectives:

- reduce the number of young smokers
- increase the number of people who quit smoking
- reduce the number of people who are exposed daily to second-hand smoke
- modernize tobacco-related policies
- contribute to the implementation of the World Health Organization's Framework Convention on Tobacco Control
- monitor and assess contraband tobacco activities and encourage compliance with tobacco regulations

Contact Information

Toll-free: 1-866-318-1116 Toll-free TTY: 1-800-267-1245 www.hc-sc.gc.ca/hc-ps/tobac-tabac/index-eng.php

National Native Alcohol and Drug Abuse Program

The National Native Alcohol and Drug Abuse Program provides funding to First Nation and Inuit organizations so that they can implement programs and services that aim to reduce alcohol and drug abuse in their communities by focusing their activities on :

- the prevention and early identification of alcohol and drug abuse
- intervention

- in-patient and out-patient treatment
- discharge planning and follow-up care
- health promotion

The Program also maintains a national directory of First Nation programs for the treatment of alcohol and drug abuse.

Contact Information

Tel.: 780-495-2011 (Alberta) Tel.: 604-666-0627 (British Columbia) Tel.: 204-984-5442 (Manitoba) Tel.: 902-426-3425 (New Brunswick, Newfoundland & Labrador, Nova Scotia, Prince Edward Island) Tel.: 807-343-5352 (Ontario) Tel.: 514-283-5614 (Quebec) Tel.: 306-780-8392 (Saskatchewan) Toll-free TTY: 1-800-267-1245 www.hc-sc.gc.ca/fniah-spnia/substan/ads/nnadap-pnlaada-eng.php

National Youth Solvent Abuse Program

The National Youth Solvent Abuse Program provides funding to First Nation and Inuit organizations so that they can deliver residential treatment services for youth who are addicted to solvents. The Program also develops resources to prevent youth solvent abuse.

Contact Information

Tel.: 613-946-1961 Toll-free TTY: 1-800-267-1245 www.hc-sc.gc.ca/fniah-spnia/substan/ads/nysap-pnlasj-eng.php

Non-Insured Health Benefits program

The Non-Insured Health Benefits (NIHB) program provides health benefits to eligible registered Indians and recognized Inuit to cover the cost of certain health products and services that are deemed medically necessary but that are not covered under private insurance plans or provincial or territorial health and social programs.

The NIHB program provides the following benefits:

- Dental Benefits
- Drug Benefits
- Eye and Vision Care Benefits
- Medical Supplies and Equipment Benefits
- Medical Transportation Benefits
- Short-Term Crisis Intervention Mental Health Counselling Benefits

Contact Information

Toll-free: 1-800-665-8507

www.hc-sc.gc.ca/fniah-spnia/nihb-ssna/benefit-prestation/index-eng.php

Northern Region

The Northern Region, in partnership with the territorial governments, First Nations, Inuit and other territorial stakeholders, coordinates the delivery of federal health-related programs in the territories, including the following:

- community-based wellness programs in First Nation and Inuit communities
- health promotion and illness prevention programs for all territorial residents
- the Indian Residential Schools Resolution Health Support Program
- the Non-Insured Health Benefits program

The Region also addresses matters relating to Health Canada's role in the territories.

Contact Information

Toll-free: 1-866-509-1769 Toll-free TTY: 1-800-267-1245 www.hc-sc.gc.ca/ahc-asc/branch-dirgen/rapb-dgrp/reg/nr-eng.php

Infrastructure Canada

Infrastructure Canada coordinates and manages funding programs that support public infrastructure across Canada and provides strategic advice and policy direction on infrastructure-related matters.

Contact Information

Toll-free: 1-877-250-7154 Toll-free TTY: 1-800-465-7735 www.infrastructure.gc.ca/index-eng.html

Natural Resources Canada

Aboriginal Forestry Initiative

The Aboriginal Forestry Initiative (AFI) funds Aboriginal forestry projects that encourage regional economic development and are supported by multiple partners and funding agencies. The AFI is part of the Strategic Partnerships Initiative, a collaboration between several federal departments and agencies under the leadership of Aboriginal Affairs and Northern Development Canada.

The Initiative funds the following activities:

- biomass and bioenergy research, development and production
- forestry services that address gaps in the forestry market
- the manufacturing of value-added forest products

Tel.: 780-435-7318 (Alberta, Manitoba, Northwest Territories, Nunavut, Saskatchewan) Tel.: 250-298-2340 (British Columbia, Yukon) Tel.: 613-943-3903 (National-scale projects) Tel.: 506-452-3006 (New Brunswick, Nova Scotia, Prince Edward Island) Tel.: 709-637-4906 (Newfoundland & Labrador) Tel.: 705-541-5593 (Ontario) Tel.: 418-648-7133 (Quebec) www.nrcan.gc.ca/forests/federal-programs/13125

Canadian Geospatial Data Infrastructure

The Canadian Geospatial Data Infrastructure (CGDI) provides decision-makers and other stakeholders with online access to geographic information (e.g. maps and satellite images) and related services in support of sound decision making.

Contact Information

Toll-free: 1-877-221-6213 www.nrcan.gc.ca/earth-sciences/geomatics/canadas-spatial-data-infrastructure/10783

Cars and Light Trucks

Personal vehicles include cars, light-duty pick-up trucks, vans and special purpose vehicles (such as all-terrain or sport utility vehicles) that use traditional or alternative fuels. The gross vehicle weight limit (the maximum allowable total vehicle weight and load capacity) of these vehicles is 3 855 kg (8 500 lb).

The Personal Vehicles program provides online information and tools to help the public choose the most fuel-efficient and most environmentally friendly personal vehicle for their particular needs. The program also encourages good driving habits and proper vehicle maintenance in order to increase fuel efficiency, reduce greenhouse gas emissions and save money.

Contact Information

Tel.: 613-960-7462 TTY: 613-996-4397 www.vehicles.nrcan.gc.ca

ENERGY STAR Initiative - Manufacturers and Organizations Component

The ENERGY STAR Initiative - Manufacturers and Organizations Component website encourages manufacturers of consumer products to meet ENERGY STAR efficiency requirements and label their qualified products with the ENERGY STAR symbol.

The website provides information on how organizations can use the ENERGY STAR symbol for promotional or business purposes as well as for increasing market exposure for qualified products.

The website also helps organizations and governments promote energy efficiency internally by offering advice on the implementation of relevant initiatives.

Toll-free: 1-800-387-2000 TTY: 613-996-4397 www.nrcan.gc.ca/energy/products/energystar/12519

Surveyor General Branch

The Surveyor General Branch collects and manages information on legal surveys of Canada lands. The Branch also carries out the following activities:

- manages the development of legal survey standards, policies and guidelines
- prepares land descriptions
- manages land claims survey programs for Aboriginal Affairs and Northern Development Canada
- manages the Canada Lands Survey Records and the Canadian Survey Registry
- works with the Association of Canada Lands Surveyors to establish and manage standards for the surveying profession
- produces and develops specialized geomatics products
- provides professional advice and technical expertise to other federal departments
- manages and updates cadastral information

Contact Information

Tel.: 780-495-6176 (Alberta) Tel.: 604-666-3517 (British Columbia) Tel.: 204-983-3793 (Manitoba) Tel.: 902-661-6766 (New Brunswick, Newfoundland & Labrador, Nova Scotia, Prince Edward Island) Tel.: 867-766-8530 (Northwest Territories) Toll-free: 1-866-975-4633 (Nunavut) Tel.: 416-973-1006 (Ontario) Tel.: 418-648-7681 (Quebec) Tel.: 306-780-5402 (Saskatchewan) Tel.: 867-667-3957 (Yukon) TTY: 613-996-4397 www.nrcan.gc.ca/earth-sciences/geomatics/canada-lands-surveys/surveyor-general/10876

Public Health Agency of Canada

Aboriginal Head Start in Urban and Northern Communities Program

The Aboriginal Head Start in Urban and Northern Communities Program provides funding to Aboriginal non-profit organizations in urban and northern communities so they can deliver early childhood intervention programs that aim to meet the intellectual, emotional, physical and spiritual needs of Aboriginal children up to six years of age.

Contact Information

Tel.: 613-960-1826 Toll-free TTY: 1-800-267-1245 www.phac-aspc.gc.ca/hp-ps/dca-dea/prog-ini/ahsunc-papacun/index-eng.php

Canada Prenatal Nutrition Program

The Canada Prenatal Nutrition Program provides funding to community-based groups so they can develop projects to improve the nutritional health and well-being of pregnant women (including Aboriginal women living outside First Nation and Inuit communities) and new mothers facing circumstances that increase health risks.

Contact Information

Tel.: 613-952-1220 Toll-free TTY: 1-800-267-1245 www.phac-aspc.gc.ca/hp-ps/dca-dea/prog-ini/cpnp-pcnp/index-eng.php

Community Action Program for Children

The Community Action Program for Children provides funding to community groups so they can deliver intervention and prevention programs and services that address the health and well-being of children aged six and under who are living in challenging conditions, including the children of Aboriginal families living in urban and rural communities.

These programs and services focus on things such as:

- child development
- health and nutritional support
- parenting education
- physical activity
- traditional Aboriginal healing

The Program's website provides a link to the Projects Directory Online, which offers a complete listing of the Program's projects in Canada.

Contact Information

Tel.: 613-960-1826 www.phac-aspc.gc.ca/hp-ps/dca-dea/prog-ini/capc-pace/index-eng.php

Family Violence Initiative

The Family Violence Initiative provides funding to partners so that they can deliver programs to address and prevent family violence in Canada, and conducts the following activities:

- promotes public awareness of family violence and means of protection
- works to address and prevent family violence issues among vulnerable groups, including Aboriginal, immigrant and refugee communities
- works to improve the criminal justice, housing and health care systems
- supports data collection, research and evaluation efforts to identify effective intervention measures
- manages the National Clearinghouse on Family Violence

Contact Information

Toll-free: 1-800-267-1291 Toll-free TTY: 1-800-465-7735 www.phac-aspc.gc.ca/ncfv-cnivf/initiative-eng.php

Nobody's Perfect

The Nobody's Perfect program offers parenting education and support to parents of children under the age of six. The program was developed in partnership with provincial and territorial governments and is implemented through community-based organizations.

www.phac-aspc.gc.ca/hp-ps/dca-dea/parent/nobody-personne/index-eng.php

Contact Information

Alberta

Alberta Home Visitation Network Association Tel.: 780- 429-4787

British Columbia

BC Council for Families Tel.:604-678-8884 (ext. 236)

Manitoba

Youville Centre Tel.: 204-231-3208

New Brunswick

Acadian Peninsula Family Resource Centre Tel.: 506-727-1860

Newfoundland-Labrador

Dept. of Health and Community Services Tel.: 709-729-5021

Nova Scotia

Family and Youth Services Nova Scotia Department of Community Services Tel.: 902-424-1511

Nunavut

Public Health Strategy Implementation Department of Health, Government of Nunavut Tel.: 867-975-5746 **Ontario** North Eastern Ontario Family and Children's Services Tel.: 705-567-5926 (ext. 6304)

Quebec

Health and Social Services Ministry Tel.: 418-266-6719

Saskatchewan

Saskatchewan Prevention Institute Tel.: 306-651-4311

Royal Canadian Mounted Police

Contract and Aboriginal Policing

The Contract and Aboriginal Policing services prevent and investigate crime and enforce the Criminal Code and other federal laws, as well as provincial, territorial, municipal and First Nation laws, where contracted to do so.

The services develop operational policies and procedures, and identify new tools and technologies to support front-line policing.

The services also work closely with Aboriginal people, youth groups, community organizations and other agencies to reduce crime and victimization rates.

Contact Information

Tel.: 613-993-7267 TTY: 613-825-1391 www.rcmp-grc.gc.ca/ccaps-spcca/index-eng.htm

Service Canada

Service Canada provides the public with easy access to Government of Canada services and benefits and improves the delivery of these services.

Contact Information

Toll-free: 1-800-O-Canada (1-800-622-6232) Toll-free TTY: 1-800-926-9105 www.servicecanada.gc.ca/eng/home.shtml

Statistics Canada

Agriculture Statistics

The Agriculture Statistics program conducts surveys, collects data and produces statistics on topics related to agriculture in Canada, including the following:

- aquaculture
- census of agriculture
- crop areas, yield, production, stocks and crop conditions
- farm finances
- farm management and land use

- food consumption
- livestock inventories
- the production of meat and animal products

Toll-free: 1-800-263-1136 Toll-free TTY: 1-800-363-7629 www.statcan.gc.ca/ca-ra2011/index-eng.htm

Health Statistics

The Health Statistics program conducts surveys, collects data and produces statistics on topics related to health in Canada, including the following:

- disabilities
- diseases and health conditions
- factors influencing health (e.g. alcohol consumption, nutrition, physical activity, smoking and workplace stress)
- injuries, hospitalization and disability days
- measures of health (e.g. birth rates, causes of death, life expectancy, mortality rate and pregnancies)
- mental health and well-being
- the performance and utilization of health services
- the prevention and detection of disease

In addition, the program issues Health Reports, a journal that publishes research on population health and health services.

Contact Information

Toll-free: 1-800-263-1136 Toll-free TTY: 1-800-363-7629 www5.statcan.gc.ca/subject-sujet/theme-theme.action?pid=2966&lang=eng&more=0&HPA

Rural and Small Town Canada Analysis Bulletin

The Rural and Small Town Canada Analysis Bulletin provides analyses of socio-economic structures and trends in rural Canada, including:

- demography
- education
- health
- household and family characteristics
- manufacturing and labour

Contact Information

Toll-free: 1-800-263-1136 Toll-free TTY: 1-800-363-7629 www5.statcan.gc.ca/bsolc/olc-cel/olc-cel?catno=21-006-X&CHROPG=1&lang=eng

Transport Canada

Airports Capital Assistance Program

The Airports Capital Assistance Program (ACAP) assists owners and operators of eligible airports in financing capital projects related to safety, asset protection and operating cost reduction.

Contact Information

Toll-free: 1-800-305-2059 Toll-free TTY: 1-888-675-6863 www.tc.gc.ca/eng/programs/airports-acap-menu-327.htm

Rail Safety Program

The Rail Safety Program develops, implements and promotes policies, regulations and standards governing safe railway operations in Canada under the Railway Safety Act.

The Program also:

- conducts audits and safety inspections
- monitors compliance with regulations
- raises public awareness about rail safety
- responds to enquiries from the public

Contact Information

Toll-free: 1-888-463-0521 (Alberta, Manitoba, Northwest Territories, Nunavut, Saskatchewan, Yukon) Tel.: 604-666-0011 (British Columbia) Tel.: 506-851-7040 (New Brunswick) Toll-free: 1-866-814-1477 (Newfoundland & Labrador, Nova Scotia, Prince Edward Island) Tel.: 416-973-9820 (Ontario) Tel.: 514-283-5722 (Quebec) Toll-free TTY: 1-888-675-6863 www.tc.gc.ca/eng/railsafety/publications-46.htm

Remote Airports

The Remote Airports program operates and funds 13 remote airports across Canada. An airport is considered to be remote if air transportation is the only reliable year-round mode of transportation available to the community it serves.

Contact Information

Tel.: 204-984-8105 (Alberta, Manitoba, Northwest Territories, Nunavut, Saskatchewan, Yukon) Tel.: 604-666-5849 (British Columbia) Tel.: 506-851-7315 (New Brunswick, Newfoundland & Labrador, Nova Scotia, Prince Edward Island) Tel.: 416-952-2170 (Ontario) Tel.: 514-633-2717 (Quebec) Toll-free TTY: 1-888-675-6863 www.tc.gc.ca/eng/programs/airports-policy-remote-312.htm

Western Economic Diversification Canada

Entrepreneurs with Disabilities Program

The Entrepreneurs with Disabilities Program provides the following services to entrepreneurs with disabilities seeking to start up or expand small and medium-sized businesses in western Canada:

- assistance with business plan development
- business skills training
- help to identify requirements for specialized equipment
- one-on-one mentoring and counselling services

The Program also helps entrepreneurs obtain loans that may be used for:

- the acquisition or application of new technology
- business start-up or expansion
- marketing
- the upgrading of facilities and equipment
- working capital

Contact Information Toll-free TTY: 1-877-303-3388 www.wd.gc.ca/eng/13643.asp

Alberta

Distinctive Employment Counseling Services of Alberta Tel.: 780-474-2500 www.decsa.com/

Momentum Tel.: 403-204-2685 www.momentum.org/ **British Columbia** Coast Capital Savings Credit Union

Tel.: 250-483-7000 (Vancouver Island) Tel.: 604-517-7000 (Lower Mainland) www.coastcapitalsavings.com

VanCity Savings Credit Union Tel.: 604-709-6930 www.vancity.com/

Manitoba

Independent Living Resource Centre Tel.: 204-947-0194 www.ilrc.mb.ca

Saskatchewan

North Saskatchewan Independent Living Centre Tel.: 306-665-5508 www.nsilc.com/

South Saskatchewan Independent Living Centre Tel.: 306-757-7452 www.ssilc.ca/

Francophone Economic Development Organizations

The Francophone Economic Development Organizations provide the following services to francophone entrepreneurs seeking to start up or expand small and medium-sized businesses in western Canada:

- access to business and market information
- access to business loans
- business skills training
- marketing advice
- mentoring and counselling services
- networking opportunities
- referrals to programs and services for francophone entrepreneurs

The Organizations also provide services to francophone communities in western Canada so that they can undertake community economic development projects and activities.

Contact Information

Toll-free TTY: 1-877-303-3388 www.deo.gc.ca/eng/257.asp

Alberta

Conseil de développement économique de l'Alberta Toll-free: 1-888-414-6123 www.lecdea.ca/en/

British Columbia

Société de développement économique de la Colombie-Britannique Toll-free: 1-877-732-3534 www.lecdea.ca/en/

Manitoba

Economic Development Council for Manitoba Bilingual Municipalities Toll-free: 1-800-990-2332 www.cdem.com

Saskatchewan

Conseil de la Coopération de la Saskatchewan Toll-free: 1-800-670-0879 www.ccs-sk.ca/(French only)

Women's Enterprise Initiative Centres

The Women's Enterprise Initiative Centres provide the following services to women entrepreneurs seeking to start up or expand small and medium-sized businesses in western Canada:

- access to business loans
- business advice
- business skills training
- mentoring and counselling services
- networking opportunities
- referrals to programs and services aimed at women entrepreneurs

Contact Information

Toll-free TTY: 1-877-303-3388 www.wd.gc.ca/eng/256.asp

Alberta

Alberta Women Entrepreneurs Toll-free: 1-800-713-3558 www.awebusiness.com

British Columbia

Women's Enterprise Centre Toll-free: 1-800-643-7014 www.womensenterprise.ca/

Manitoba

Women's Enterprise Centre Toll-free: 1-800-203-2343 www.wecm.ca

Saskatchewan

Women Entrepreneurs of Saskatchewan Inc. Toll-free: 1-800-879-6331 www.womenentrepreneurs.sk.ca