



REPORT OF THE

Chief Electoral Officer of Canada

Following the May 13, 2013, By-election Held in Labrador and
the November 25, 2013, By-elections Held in Bourassa,
Brandon–Souris, Provencher and Toronto Centre



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Le directeur général des élections • The Chief Electoral Officer

March 31, 2014

The Honourable Andrew Scheer, M.P.
Speaker of the House of Commons
Centre Block
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Ottawa, Ontario
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Dear Mr. Speaker:

I have the honour to provide my report following the by-elections held on May 13, 2013, in the electoral district of Labrador and on November 25, 2013, in the electoral districts of Bourassa, Brandon–Souris, Provencher and Toronto Centre. I have prepared the report in accordance with subsection 534(2) of the *Canada Elections Act*, S.C. 2000, c. 9.

Under section 536 of the Act, the Speaker shall submit this report to the House of Commons without delay.

The report includes a summary of the official voting results. For more information, please see the Elections Canada website at www.elections.ca.

Yours truly,

Marc Mayrand
Chief Electoral Officer

Table of Contents

1. Introduction	7
2. The 2013 By-elections.....	9
2.1 Launch of the By-elections.....	9
Issue of the writs.....	9
House of Commons seat distribution.....	9
Local Elections Canada offices	10
Polling sites	10
Election officers.....	10
2.2 Working with Political Entities	12
Candidates and registered political parties	12
Communications and information sessions	13
Election expenses limits	13
Third party election advertising.....	13
2.3 Communicating with Canadians.....	14
Direct mail	14
Advertising	14
Community relations officers	15
Website and Public Enquiries Unit.....	15
Online complaints received by the Chief Electoral Officer.....	16
2.4 Conducting the By-elections	16
Adaptations.....	16
Registration of electors.....	17
Voting	18
Election results	21
Electoral law enforcement	22
Cost of the election	22
3. Conclusion.....	25
Appendix: Tables	27

1. Introduction

According to subsection 534(2) of the *Canada Elections Act*, if one or more by-elections are held in a year, the Chief Electoral Officer must, within 90 days after the end of the year, produce a report that sets out “any matter or event that has arisen or occurred in connection with the administration of the Chief Electoral Officer’s office since the last report ... and that he or she considers should be brought to the attention of the House of Commons.”

This report covers the by-election held on May 13, 2013, in the electoral district of Labrador (Newfoundland and Labrador) and the by-elections held on November 25, 2013, in the electoral districts of Bourassa (Quebec), Brandon–Souris (Manitoba), Provencher (Manitoba) and Toronto Centre (Ontario).

For the 2013 by-elections, Elections Canada continued to apply the administrative improvements to the conduct of elections that had been introduced during the 41st general election, held in May 2011. Examples include making changes to ensure greater accessibility of polling sites, giving assistance to electors in acute care facilities so that they could vote by special ballot and allowing the use of the voter information card at specific voting locations to facilitate proof of identity and address.

Further information on the by-elections can be found in the reports on surveys of electors, which were commissioned following each by-election. The Labrador survey was conducted between May 21 and 29, 2013, and the results are currently available on the Elections Canada website.¹ The survey for Bourassa, Brandon–Souris, Provencher and Toronto Centre was conducted between December 19, 2013, and January 24, 2014, and the results will be available in the coming months.

Since the by-elections, a number of things have occurred that warrant special mention. First, in December 2013, Elections Canada held the inaugural meeting of the Elections Canada Advisory Board. Composed of 13 prominent Canadians representing a wide range of fields, the board was established to study and provide non-partisan advice on matters related to Canada’s electoral system, including the conduct of elections, electoral participation by both voters and political participants, regulatory compliance and electoral reform.

In addition, on February 27, 2014, Elections Canada held the first meeting of its new Advisory Group on Disability Issues. The group will provide the agency with accessibility advice on initiatives planned for the 2015 federal general election. It will also help identify the best ways to inform people with disabilities about where and when to register and vote during elections.

Finally, on February 4, 2014, the government introduced Bill C-23 – the *Fair Elections Act* – that proposes extensive changes to Canada’s election laws. At the time of preparing this report, the bill was before the Standing Committee on Procedure and House Affairs. Elections Canada is currently reviewing the impacts of the bill.

¹ Available at www.elections.ca/content.aspx?section=res&dir=rec/eval/by2013&document=index&lang=e.

2. The 2013 By-elections

2.1 Launch of the By-elections

Issue of the writs

The by-elections held in 2013 were called to replace five members of Parliament:

- Peter Penashue, Conservative Party of Canada Member of Parliament for **Labrador** (Newfoundland and Labrador) since May 2, 2011, who resigned on March 14, 2013
- Denis Coderre, Liberal Party of Canada Member of Parliament for **Bourassa** (Quebec) since June 2, 1997, who resigned on June 2, 2013
- Merv Tweed, Conservative Party of Canada Member of Parliament for **Brandon–Souris** (Manitoba) since June 28, 2004, who resigned on August 31, 2013
- Vic Toews, Conservative Party of Canada Member of Parliament for **Provencher** (Manitoba) since November 27, 2000, who resigned on July 9, 2013
- Bob Rae, Liberal Party Member of Parliament for **Toronto Centre** (Ontario) since March 17, 2008, who resigned on July 31, 2013

The writ for the Labrador by-election was dated April 7, 2013, and the date for the by-election was set as May 13, 2013. The writs for the Bourassa, Brandon–Souris, Provencher and Toronto Centre by-elections were dated October 20, 2013, and the date for the by-elections was set as November 25, 2013.

House of Commons seat distribution

The table below summarizes the seat distribution in the House of Commons when the writs were issued.

House of Commons seat distribution at the call of each by-election

Seat distribution	Labrador (April 7, 2013)	Bourassa, Brandon–Souris, Provencher, Toronto Centre (October 20, 2013)
Conservative Party of Canada	164	161
New Democratic Party	100	100
Liberal Party of Canada	35	34
Bloc Québécois	5	4
Green Party of Canada	1	1
Independent	2	4
Vacant	1	4

Local Elections Canada offices

Under the *Canada Elections Act*, returning officers must open offices without delay after the writs are issued. The Chief Electoral Officer mandated all five returning officers to prepare for the by-elections by researching suitable and accessible office space and polling sites and by identifying potential printing services as well as furniture and equipment suppliers.

The returning officer in Labrador opened one local office and one satellite office on April 8, 2013. The satellite office was located in Happy Valley–Goose Bay.

The local offices for the November 25, 2013, by-elections were opened on the following dates:

- Bourassa – October 20, 2013
- Brandon–Souris – October 21, 2013
- Provencher – October 20, 2013
- Toronto Centre – October 22, 2013

Polling sites

For the five by-elections, returning officers set up 69 advance polling stations, 861 stationary polling stations and 27 mobile polling stations on election day. These were located at 58 advance polling sites and 273 ordinary polling sites. The 27 mobile polling stations visited a total of 105 sites on election day. Tables 1 and 2 in the Appendix list the types of polling sites and polling stations used in these by-elections, while Table 3 compares the types of polling sites used to those used in the 41st general election. Table 4 lists the polling sites that met Elections Canada's accessibility criteria.

Election officers

Recruiting election officers

To fill election officer positions, returning officers turned to:

- names of potential election officers provided by candidates of the registered political parties whose candidates finished first or second in the last election; however, candidates in only two electoral districts submitted names (131 names in Bourassa and 2 in Brandon–Souris)
- online applications submitted through the Elections Canada website; 1,172 were submitted across all five electoral districts
- applications received following print and radio media placement
- names of election officers from previous elections

In addition, to improve the recruitment process, Elections Canada added an Employment area to its website, an initiative begun for the 41st general election, which featured an online application form for election officers to work on election day. Posters were also developed and promoted on the website and displayed in local Elections Canada offices. The “Need Pocket Money?” poster aimed to recruit youth aged 16 to 25, and the “Want to Work?” poster displayed the electoral district information and how to apply for positions.

Elections Canada provided additional support to returning officers in the five by-elections as follows:

- Labrador:
 - Advertisements promoting election day employment opportunities were published in print media and aired on local radio stations.
 - As a result of collaborating with the College of the North Atlantic alumni department, job descriptions for election day workers were distributed to all alumni.
- Bourassa:
 - Advertisements promoting election day employment opportunities were aired on local radio stations.
 - The Chief Electoral Officer approved a request to hire workers from outside the electoral district.
 - An Apply button was added to the by-election page on the Elections Canada website to promote election day employment opportunities.
- Brandon–Souris:
 - Advertisements promoting election day employment opportunities were aired on local radio stations.
- Provencher:
 - The Chief Electoral Officer approved a request to hire workers from outside the electoral district and workers aged 16 to 17.
 - Advertisements promoting election day employment opportunities were aired on local radio stations.
 - An Apply button was added to the by-election page on the Elections Canada website to promote election day employment opportunities.
- Toronto Centre:
 - The returning officer did not seek any particular assistance.

The number of election officer positions filled for the by-elections, including individuals on standby to act as replacements, if needed, were:

- Labrador – 251, compared to 280 for the 41st general election
- Bourassa – 673, compared to 644 for the 41st general election
- Brandon–Souris – 537, compared to 494 for the 41st general election
- Provencher – 520, compared to 504 for the 41st general election
- Toronto Centre – 950, compared to 1,001 for the 41st general election

Resources available to election officers

The following resources were available to election officers during the by-elections:

- **Elections Canada Support Network (ECSN)** – Advisors at Elections Canada assisted returning officers and other election workers in local Elections Canada offices with day-to-day administration, acting as the first point of contact during regular business hours.

- **Field liaison officers** – Experienced election practitioners provided support and guidance to returning officers, kept Elections Canada informed about how the by-elections were progressing at the local level and helped with media relations as required. During electoral events, field liaison officers are available around the clock and have an open dialogue with returning officers.
- **Subject matter experts** – Experts at Elections Canada gave returning officers personalized assistance in unusual or unforeseen situations – after hours, on call or as a result of a direct escalation from an ECSN agent during regular business hours.

2.2 Working with Political Entities

Candidates and registered political parties

When the writ was issued for the Labrador by-election, 19 political parties were registered. Prospective candidates had until 2:00 p.m. on April 22, 2013, to file their nomination papers in accordance with the date published by the returning officer in the *Notice of Election*. Four candidates were confirmed for the by-election, endorsed by the following registered parties: the Conservative Party of Canada, the Liberal Party of Canada, the Libertarian Party of Canada and the New Democratic Party. There were no independent candidates. None of the candidates withdrew during the period in which this was permitted.

When the writs were issued for the by-elections in Bourassa, Brandon–Souris, Provencher and Toronto Centre, 18 political parties were registered. The First Peoples National Party of Canada voluntarily deregistered on July 31, 2013. Prospective candidates had until 2:00 p.m. on November 4, 2013, to file their nomination papers. None of the candidates withdrew during the period in which this was permitted.

In Bourassa, six candidates were confirmed for the by-election, endorsed by the following registered parties: the Bloc Québécois, the Conservative Party of Canada, the Green Party of Canada, the Liberal Party of Canada, the New Democratic Party and the Rhinoceros Party. There were no independent candidates.

In Brandon–Souris, five candidates were confirmed for the by-election, endorsed by the following registered parties: the Conservative Party of Canada, the Green Party of Canada, the Liberal Party of Canada, the Libertarian Party of Canada and the New Democratic Party. There were no independent candidates.

In Provencher, four candidates were confirmed for the by-election, endorsed by the following registered parties: the Conservative Party of Canada, the Green Party of Canada, the Liberal Party of Canada and the New Democratic Party. There were no independent candidates. One potential candidate did not meet all of the statutory requirements because his nomination paper did not have the required number of signatures to support his nomination.

In Toronto Centre, 11 candidates were confirmed for the by-election. Seven registered parties endorsed candidates: the Conservative Party of Canada, the Green Party of Canada, the Liberal Party of Canada, the Libertarian Party of Canada, the New Democratic Party, the Online Party of Canada and the Progressive Canadian Party. There were four independent candidates.

Communications and information sessions

Elections Canada provided documentation to candidates, their official agents and auditors for the 2013 by-elections. Topics included general information for auditors, candidates and official agents; political financing rules; and expenses limits for candidates and registered parties. Multimedia kits, including handbooks and tutorials, were provided to all official agents.

Returning officers typically hold meetings with confirmed candidates and their representatives after nominations close. The returning officer in Labrador sent a letter of invitation to the four confirmed candidates; however, none of them expressed an interest in attending a meeting. As no meeting was held, the returning officer was advised that, in the interest of transparency, any information or documentation requested by one candidate should be made available to all candidates.

For the November by-elections, meetings were held on the following dates:

- Bourassa – November 8, 2013
- Brandon–Souris – November 7, 2013
- Provencher – November 7, 2013
- Toronto Centre – November 8, 2013

The meetings covered a variety of topics, such as candidates' representatives at the polls, displaying or posting campaign literature, election night results, notices (e.g. notice of grant of a poll), lists of electors and accessibility. Returning officers responded to any specific questions that were asked.

Election expenses limits

The *Canada Elections Act* sets separate limits on the election expenses of candidates and registered political parties. The election expenses limit for candidates is based on several factors, including the number of names appearing on either the preliminary or the revised lists of electors for an electoral district, whichever yields the higher limit. The election expenses limit for political parties is based partly on the number of names on the lists of electors for all electoral districts in which the party has endorsed a candidate and partly on the number of candidates endorsed in an election.

For the by-election in Labrador, the candidates' election expenses limit was \$89,852.84, while the election expenses limit for political parties was \$18,824.47.

For the by-elections in Bourassa, Brandon–Souris, Provencher and Toronto Centre, candidates' election expenses limits ranged from \$89,016.17 in Bourassa to \$101,793.06 in Toronto Centre, for an average of \$95,406.40. The election expenses limit for political parties ranged from \$64,954.19 to \$270,774.92 for a party that endorsed a candidate in all four by-elections.

Third party election advertising

A third party is a person or group other than a candidate, registered party or electoral district association of a registered party. The Act requires any third party conducting election advertising during an election to identify itself in the advertisement and indicate that it has authorized the advertising.

The Act also sets limits on the amount that a third party may incur in election advertising expenses, and third parties that incur expenses of \$500 or more must register with Elections Canada. They must also produce an election advertising report within four months after polling day.

Two third parties were registered for the Labrador by-election, and six were registered for the four by-elections in Bourassa, Brandon–Souris, Provencher and Toronto Centre. The third party election advertising limit for the 2013 by-elections was \$4,002 per electoral district. All third parties produced election advertising reports, although one party submitted the report after the deadline.

2.3 Communicating with Canadians

Each time a by-election gets underway, Elections Canada launches a multi-channel campaign to inform electors how, when and where to register and vote. For the 2013 by-elections, these campaigns included sending direct mail to electors, launching an advertising campaign and deploying community relations officers (CROs) in the field. All communication channels directed electors to the Elections Canada website and Public Enquiries Unit for more information.

Direct mail

As required by the *Canada Elections Act*, a voter information card (VIC) is mailed to all registered electors (electors whose names appear on the preliminary lists of electors). A VIC confirms an elector's registration and gives information about where and when to vote. For the 2013 by-elections, Elections Canada mailed 309,399 VICs and later mailed 10,121 revised VICs to electors who registered or updated their information during the election or to advise electors of changes to the information provided on the original VIC, such as a change to a polling site.

The “Are You Ready to Vote?” brochure is also mailed to all households, and approximately 216,500 bilingual brochures were sent to households in the five electoral districts in the weeks leading up to the by-elections. Along with providing important dates and deadlines, the brochure gives the full list of authorized pieces of identification that electors can use to prove their identity and address. This brochure prompted electors to contact Elections Canada if they had not received their VIC or if the one they had received contained errors.

Advertising

Elections Canada's advertising campaign for the 2013 by-elections focused on the following topics:

- the dates of the by-elections and advance polls
- eligibility and identification requirements
- other voting options
- the VIC as an important source of information
- Elections Canada as the overall source of voting information

The campaign included two print advertisements and two radio advertisements, which targeted the periods leading up to advance polls and election day.

In Labrador, print ads appeared in four general publications. Radio ads aired on a number of stations, including on two Aboriginal stations in Inuktitut.

In Bourassa, print ads appeared in six general publications, and in six ethnocultural publications in four languages (Arabic, Creole, Italian and Spanish). Radio ads aired on several stations, including on ethnocultural stations in four languages (Arabic, Creole, Italian and Spanish).

In Brandon–Souris, print ads appeared in five general publications, including a student newspaper, and in two Aboriginal publications. Radio ads aired on several stations, including on an Aboriginal station.

In Provencher, print ads appeared in three general publications and in two Aboriginal publications. Radio ads aired on several stations, including on an Aboriginal station.

In Toronto Centre, print ads appeared in six publications, including a student newspaper, as well as in 11 ethnocultural newspapers in six languages (Chinese, Bengali, Filipino, Hindi, Spanish and Tamil). Radio ads aired on several stations, including on six ethnocultural stations in five languages (Chinese, Filipino, Hindi, Spanish and Tamil).

Elections Canada received 43 calls from the media, including three interview requests, and produced 14 news releases and media advisories.

Community relations officers

Elections Canada takes special measures to encourage the participation of groups likely to experience difficulty in exercising their right to vote or those not easily reached through mainstream advertising campaigns. Target groups may include youth, ethnocultural communities, homeless electors, Aboriginal electors and seniors living in residences and long-term care facilities.

For the 2013 by-elections, returning officers hired 17 CROs to communicate with electors in target groups. CROs provided these electors with information about how, when and where to vote, and they used a variety of channels (e.g. information kiosks, presentations, discussion groups and information materials). The key messages drew electors' attention to the voting dates and different voting options, and promoted Elections Canada as the overall source of voting information.

Table 5 in the Appendix lists the number of CROs hired, by electoral district and target group.

Website and Public Enquiries Unit

In addition to the information that Elections Canada provides electors using the VIC, brochures and advertising, electors can obtain information themselves – e.g. about registration, voting procedures, polling sites and other common topics – from local Elections Canada offices, by calling the national toll-free number, from the Elections Canada website and, during election periods, by e-mail.

Local offices responded to the following numbers of calls during the election periods:

- Labrador – 192
- Bourassa – 1,991
- Brandon–Souris – 2,908
- Provencher – 2,238
- Toronto Centre – 5,195

Bilingual staff in the Public Enquiries Unit responded to the following numbers of calls to the national toll-free number originating from the electoral districts during the election periods:

- Labrador – 87
- Bourassa – 327
- Brandon–Souris – 153
- Provencher – 120
- Toronto Centre – 779

Elections Canada’s online Voter Information Service, which electors can use to determine their electoral district and polling site, received 13,503 visits during the by-elections. On election night, results were posted on the website as they became available. The site received 17,662 visits on the night of the by-election in Labrador and 48,957 visits on the night of the by-elections in Bourassa, Brandon–Souris, Provencher and Toronto Centre.

Online complaints received by the Chief Electoral Officer

Electors are able to submit complaints through the Elections Canada website. These are reported separately from accessibility complaints (see “Report on accessibility” below) and complaints about offences under the Act, which are forwarded to the Commissioner of Canada Elections (see “Electoral law enforcement”).

Elections Canada received 29 complaints from the electoral districts during the by-elections:

- Labrador – 1
- Bourassa – 1
- Brandon–Souris – 3
- Provencher – 2
- Toronto Centre – 22

The topic of complaints varied widely, most commonly touching on the distance to the polling site and service at the polls.

2.4 Conducting the By-elections

Adaptations

The Chief Electoral Officer may adapt the *Canada Elections Act* under subsection 17(1) to address an emergency, an unusual or unforeseen circumstance or an error. Table 6 in the Appendix describes the adaptations of the Act pursuant to subsection 17(1) that were made during the 2013 by-elections.

In addition, section 179 of the *Special Voting Rules as Adapted for the Purposes of a By-election* permits the Chief Electoral Officer to issue instructions for the purpose of adapting any provision of the Special Voting Rules (SVR) set out in Part 11 (sections 177 to 282) of the Act in order to execute the intent of the SVR in respect of a particular circumstance. Table 7 in the Appendix describes the adaptations by instruction used during the 2013 by-elections.

Registration of electors

Lists of electors

Elections Canada maintains the National Register of Electors, a database of Canadians who are eligible to vote in federal elections. The Register is updated regularly with data provided under agreements with the Canada Revenue Agency, Citizenship and Immigration Canada, provincial and territorial electoral bodies, motor vehicle registrars and vital statistics registrars as well as by electors themselves. The Register is also updated following revisions made during federal elections.

During the by-elections, electors were able to use Elections Canada's online registration service (E-Registration), introduced in April 2012, to check whether they were registered to vote. Users who needed to update their registration information or register for the first time were directed to contact their local Elections Canada office. E-Registration was not widely promoted since this was the first phase of the application and functionality was limited.

When the by-elections were called, Elections Canada extracted information from the Register to produce preliminary lists of electors in the electoral districts. Elections Canada provided the preliminary lists to those political parties that requested them, and the returning officers provided the lists to candidates. Distribution of the preliminary lists of electors to candidates and parties began on April 10, 2013, for the by-election in Labrador and on October 22, 2013, for the by-elections in Bourassa, Brandon–Souris, Provencher and Toronto Centre.

During the Toronto Centre by-election, Elections Canada, as part of its commitment to ensuring the confidentiality of personal information, conducted an audit of whether the lists of electors and lists of election workers used during general elections and by-elections were secure. A certified auditor hired by the agency examined whether the controls in place to ensure the security and confidentiality of these lists at the local Elections Canada office and on election day were effective and adequate. The results of the audit will be available in spring 2014.

Table 8 in the Appendix provides details about voter registration during the five by-elections. Following revision activities and election day registrations, the number of electors on the final lists increased in each electoral district, with increases ranging from a low of 200 in Bourassa to a high of about 1,000 in Toronto Centre. In Bourassa, 2,468 electors were removed from the lists, and 2,668 were added, including new electors and moves from other electoral districts; this accounts for the small increase in electors on the final lists. The greatest number of changes occurred in the electoral district of Toronto Centre, where 4,081 electors were removed from the lists and 5,083 were added, including new electors and moves from other electoral districts.

Quality of the preliminary lists of electors

The quality of information on the preliminary lists of electors can be measured by three main indicators: coverage, currency and accuracy. "Coverage" represents the proportion of eligible electors on the lists relative to the total number of Canadian citizens aged 18 and over; the national quality target is 92 percent. "Currency" represents the estimated number of electors on the lists at the correct residential address relative to the total number of Canadian citizens aged 18 and over; the national quality target is 80 percent. "Accuracy" measures the proportion of registered electors listed at their correct residential address.

Many factors affect the quality of the lists, such as demographic growth and the mobility of the population, the availability of the data sources used to update the lists, the rates of consent to share information and the length of time between the date that a demographic change occurs and the dates that the information is provided to and processed by Elections Canada.

Table 9 in the Appendix lists the quality indicators for the preliminary lists in the five electoral districts.

Voting

Voting under the Special Voting Rules

Electors seeking alternatives to voting at advance or ordinary polls in their electoral district have the opportunity under the SVR to vote by mail or at a local Elections Canada office. Special ballot application forms and guides are widely available in Canada and throughout the world. Electors can also download the application form from the Elections Canada website after answering some basic questions to determine their eligibility.

Table 10 in the Appendix lists statistics for the ballots issued under the SVR, by elector group and electoral district, for the 2013 by-elections. These groups are defined in the table and described in the sections below.

Electors living in Canada

Registration to vote by special ballot was available to electors living in Canada from April 7 to May 7, 2013, in Labrador and from October 20 to November 19, 2013, in Bourassa, Brandon–Souris, Provencher and Toronto Centre.

Electors voting in their electoral district (local electors) were responsible for returning their completed ballot to the local Elections Canada office in their electoral district before the close of the polls in that electoral district on election day in order for their ballot to be counted. Electors temporarily away from their electoral district (national electors) were responsible for returning their completed ballot to Elections Canada in Ottawa no later than 6:00 p.m. (Eastern Time) on election day in order for their ballot to be counted.

Elections Canada made arrangements with the administrators of acute care facilities in all five electoral districts to ensure that eligible electors who were unexpectedly hospitalized could register and vote by special ballot by the prescribed deadlines. Registration and voting in acute care facilities took place on May 5, 6 and 7, 2013, in Labrador and on November 17, 18 and 19, 2013, in Bourassa, Brandon–Souris, Provencher and Toronto Centre.

International electors

Elections Canada maintains a register of international electors – that is, Canadian citizens who are temporarily living outside the country. These persons are entitled to vote under the SVR if they left Canada less than five years before applying to register and vote by special ballot. At the beginning of the by-elections, a special ballot voting kit was mailed to international electors previously registered in the by-election ridings. Special ballot voting kits were also sent to international electors who registered from April 7 to May 7, 2013, for the by-election in Labrador and from October 20 to November 19, 2013, for the by-elections in Bourassa, Brandon–Souris, Provencher and Toronto Centre.

Canadians living abroad could also obtain information about voting by special ballot by contacting any of the diplomatic missions or consular posts of the Department of Foreign Affairs, Trade and Development (DFATD) or by visiting the Elections Canada website. During the 2013 by-elections, DFATD assisted Elections Canada in returning application forms and special ballots of Canadian electors living or travelling outside Canada by the prescribed deadlines.

Canadian Forces electors

Canadian Forces electors, whether based in Canada or abroad, were informed of their voting rights by the Department of National Defence. Commanding officers displayed notices featuring a map of electoral districts where by-elections were being held as well as important deadlines. At the beginning of the by-elections, a special ballot voting kit was mailed to every Canadian Forces elector whose *Statement of Ordinary Residence* recorded an address located in Labrador, Bourassa, Brandon–Souris, Provencher or Toronto Centre.

Electors in correctional institutions

Elections Canada made arrangements with all Canadian correctional institutions to ensure that eligible electors who had a place of ordinary residence in an electoral district where a by-election was being held had an opportunity to register and vote by special ballot. Notices were posted in each correctional institution, informing electors of the by-elections as well as important deadlines, and eligible electors were given the necessary materials and instructions to register. Special ballot voting kits were sent to incarcerated electors who registered from April 7 to May 7, 2013, for the by-election in Labrador and from October 20 to November 19, 2013, for the by-elections in Bourassa, Brandon–Souris, Provencher and Toronto Centre.

Voting in advance

Returning officers are required to set up advance polling stations to collect the votes of electors who cannot or do not wish to go to their ordinary polling stations on election day.

In Labrador, 20 advance polling stations were open from noon to 8:00 p.m. (local time) on May 3, 4 and 6, 2013. A total of 1,560 electors (or 12.9 percent of those who voted) voted in advance.

The numbers of advance polling stations in the November by-elections were as follows:

- Bourassa – 11
- Brandon–Souris – 13
- Provencher – 12
- Toronto Centre – 13

All of the advance polling stations were open from noon to 8:00 p.m. (local time) on November 15, 16 and 18, 2013. A total of 12,293 electors (or 11.8 percent of those who voted) voted in advance during the four by-elections.

In all, 13,853 electors voted in advance during the five by-elections, or 11.9 percent of all voters. This compares to 14 percent of electors who cast votes at the advance polls in the 41st general election.

Voting on election day

In Labrador, Bourassa and Toronto Centre, all of the polls opened on time. In Brandon–Souris, one poll opened late because the poll clerk had gone to the wrong location. However, no electors were kept waiting during the delay; in fact, no elector arrived for another hour after the poll opened. In Provencher, one poll opened a little late because it was missing a poll book. As no electors were waiting to vote, this late opening did not cause any inconvenience.

Casting a ballot at a polling station on election day remained the choice of the vast majority of electors during the five by-elections: 100,260 electors chose this option, or 86.4 percent of all voters. This compares to the 83.8 percent of all those who cast votes on election day in the 41st general election.

Voter turnout

Voter turnout for the by-elections was as follows:

- Labrador – 58.8 percent
- Bourassa – 26.9 percent
- Brandon–Souris – 44.3 percent
- Provencher – 33.4 percent
- Toronto Centre – 37.7 percent

Table 11 in the Appendix shows the number of ballots cast in the by-elections and the overall voter turnout. Voter turnout in Labrador was higher than in the 41st general election of May 2011. Voter turnout was lower in the other by-elections compared to the 41st general election; this is comparable to past by-elections.

Report on accessibility

A *Polling Site Accessibility Feedback Form* is available at all polling locations and local Elections Canada offices as well as on the Elections Canada website. Electors have the option to file complaints about accessibility at the polling site when they vote, or by telephone, fax, e-mail or regular mail.

For the 2013 by-elections, all polling sites in all five electoral districts met Elections Canada's accessibility criteria.

During the 2013 by-elections, 324 accessibility feedback forms were submitted. Of these, 69 reported 127 accessibility issues. The remaining forms either did not relate to accessibility or recorded compliments.

Returning officers are responsible for reviewing all the forms submitted, taking appropriate remedial action where required and following up with those electors who request to be contacted.

The table below provides a breakdown of complaints received. All accessibility issues were reviewed and addressed, and all files have been closed.

Summary of accessibility complaints

Accessibility category	Number of complaints	Percentage of total complaints (%)
Parking	37	29
Signage	28	22
Walkways and pathways	14	11
Entrances	12	9
Interior accessible routes	15	12
Doors	6	5
Voting area	9	7
Visual assistance	4	3
Other	2	2
Total¹	127	100

¹ One form can report on issues in multiple categories. The 127 issues summarized above were reported on 69 forms.

Election results

Voting results

On election night, each returning officer logged into his or her local Event Results System (ERS) and then connected to Elections Canada's central computer. When ballot-counting was completed at each polling station, the deputy returning officer called in the results to the local Elections Canada office, where totals were entered into the ERS, then transmitted to Elections Canada for posting on its website. Some ballots cast under the SVR were counted at Elections Canada in Ottawa on election night.

The by-election results were as follows:

- Labrador – Yvonne Jones, Liberal Party of Canada, was elected
- Bourassa – Emmanuel Dubourg, Liberal Party of Canada, was elected
- Brandon–Souris – Larry Maguire, Conservative Party of Canada, was elected
- Provencher – Ted Falk, Conservative Party of Canada, was elected
- Toronto Centre – Chrystia Freeland, Liberal Party of Canada, was elected

Table 12 in the Appendix lists the valid votes obtained, by candidate, in the five by-elections.

Validation of results

Returning officers validate the results as soon as possible after election day. The validations were completed as follows:

- Labrador – May 21, 2013 (originally scheduled for May 17; however, bad weather prevented the timely return of the ballot boxes)
- Bourassa and Toronto Centre – November 26, 2013
- Brandon–Souris and Provencher – November 27, 2013

Return of the writs

A returning officer must hold the writ for six days after the validation of the results to allow time for candidates and electors to request a recount. No recounts were requested, and the writs were returned as follows:

- Labrador – May 31, 2013
- Bourassa and Toronto Centre – December 3, 2013
- Brandon–Souris and Provencher – December 4, 2013

Official results

Elections Canada publishes official voting results about three months after an election. These publications contain the poll-by-poll results for each electoral district as well as various statistics. The official results for the Labrador by-election were published in August 2013; the official results for the November 2013 by-elections were published in February 2014. The official voting results for all five by-elections are also available on the Elections Canada website.²

Electoral law enforcement

The Commissioner of Canada Elections is an independent officer whose duty is to ensure that the *Canada Elections Act* and the *Referendum Act* are complied with and enforced.

The Office of the Commissioner received 25 complaints regarding the 2013 by-elections. The Office was able to quickly resolve four complaints, three of which concerned the refusal to give canvassers entry to residential buildings. Two of these three were resolved by contacting the manager of the buildings and explaining to him the conditions under which access had to be given.

The allegations made in 15 complaints did not constitute offences under the *Canada Elections Act*. For example, the Commissioner received two complaints regarding telephone calls. Investigators for the Commissioner promptly contacted the originator of the calls and, after listening to the recording and reviewing the scripts used when the calls were made, determined that the calls were not problematic because they encouraged people to register and vote.

The Office of the Commissioner could not pursue four complaints because too little information had been supplied.

The Office of the Commissioner continues to review two complaints: an allegation that an election sign was removed and an allegation that a candidate's representative at a poll tried to prevent the complainant from voting.

Cost of the election

The table below summarizes the estimated cost of the by-elections. The estimated cost for the May 2013 by-election in Labrador is \$660,000, while the estimated cost for the November 2013 by-elections in Bourassa, Brandon–Souris, Provencher and Toronto Centre is \$3.0 million. The total estimated cost for all five by-elections is \$3.6 million, approximately \$11.56 for each registered elector.

² Available at www.elections.ca/content.aspx?section=res&dir=rep/off&document=index&lang=e#officialvoting.

Approximately \$2.1 million, or 57 percent of the estimated election cost, went to election workers – returning officers, staff in local Elections Canada offices and election officers – and to goods and services providers in the five electoral districts, including printers, renters of polling sites and local furniture and equipment suppliers.

Approximately \$1.1 million, or 32 percent of the estimated cost, was incurred at Elections Canada in Ottawa to prepare for and conduct the by-elections. This amount included producing and placing election advertising (print, radio, Web); producing and printing reminder brochures, to be delivered to every household; delivering election materials and supplies to the electoral districts; and supplying technical assistance to support the required information technology infrastructure between Elections Canada in Ottawa and the local offices.

Another \$407,000 is projected to be paid to candidates for the partial reimbursement of their election expenses.

Overall, the average cost per electoral district for these five by-elections, at \$724,000, is slightly lower than the average for by-elections.

Estimated cost of the 2013 by-elections¹

Activity	Estimated cost (\$ thousands)		
	Labrador	Bourassa, Brandon–Souris, Provencher, Toronto Centre	Total
Conducting the by-elections in the electoral districts – Includes training election workers at local Elections Canada offices and at polling stations; printing the lists of electors and VICs; leasing and equipping local offices and polling sites	274	1,790	2,064
Preparing for and conducting the by-elections at Elections Canada in Ottawa and providing support to returning officers – Includes training returning officers and other key employees; holding advertising and awareness campaigns; making the ECSN available to returning officers; supplying information technology; carrying out post-election activities	233	914	1,147
Subtotal	507	2,704	3,211
Reimbursing election expenses to candidates and subsidies to candidates' auditors²	153	254	407
Total	660	2,958	3,618

¹ Estimated cost as at February 2014.

² Amounts are projected; actual expenditures will not be known until Elections Canada has received and audited the candidates' election expenses reports.

3. Conclusion

The 2013 by-elections held on May 13, 2013, in Labrador and on November 25, 2013, in Bourassa, Brandon–Souris, Provencher and Toronto Centre ran smoothly. Building on the success of the 41st general election and 2012 by-elections, Elections Canada carried over the same administrative improvements for the 2013 by-elections.

Looking forward, the agency will intensify its preparatory activities for the October 2015 general election and complete a number of improvements, such as modernizing the field voter registration system and re-engineering voting operations. Elections Canada will continue to focus on measures that make voting and registration more convenient, reduce barriers to voting and maintain trust in the electoral system.

The agency will continue to consult its Advisory Group on Disability Issues on initiatives it plans to take for the 2015 general election. The group will also help identify the best ways to inform people with disabilities about where and when to register and vote during elections.

Elections Canada will also continue its review of the government's proposed *Fair Elections Act*, a bill that proposes extensive changes to Canada's election laws. Elections Canada looks forward to assisting parliamentarians with their examination of the proposed legislation.

As it continues to make improvements and reviews the proposed legislation, the agency will consult with stakeholders and continue to seek non-partisan advice from the newly formed Elections Canada Advisory Board.

Together with our planned improvements for the 2015 general election, we can provide Canadians with more varied and modern ways to register and vote, and maintain their confidence in our electoral system.

Appendix: Tables

Table 1 – Types of polling sites¹

Type of facility	Ordinary poll ²		Advance poll	
	Number	Percentage (%)	Number	Percentage (%)
Labrador				
Apartment building	0	0	0	0
Band office	1	3	1	5
Church hall	1	3	1	5
Commercial site	3	9	1	5
Community centre	15	47	9	45
Educational facility	1	3	0	0
Municipal or township hall	3	9	4	20
Royal Canadian Legion	2	6	0	0
Seniors' residence	0	0	0	0
Other	6	19	4	20
Total	32	100	20	100
Bourassa				
Apartment building	0	0	0	0
Band office	0	0	0	0
Church hall	0	0	1	17
Commercial site	0	0	0	0
Community centre	2	6	2	33
Educational facility	21	60	0	0
Municipal or township hall	1	3	2	33
Royal Canadian Legion	0	0	0	0
Seniors' residence	10	29	0	0
Other	1	3	1	17
Total	35	100	6	100
Brandon–Souris				
Apartment building	3	4	0	0
Band office	0	0	0	0
Church hall	10	14	0	0
Commercial site	0	0	1	13

Table 1 – Types of polling sites¹

Type of facility	Ordinary poll ²		Advance poll	
	Number	Percentage (%)	Number	Percentage (%)
Community centre	38	53	5	63
Educational facility	8	11	0	0
Municipal or township hall	3	4	1	13
Royal Canadian Legion	5	7	0	0
Seniors' residence	4	6	1	13
Other	1	1	0	0
Total	72	100	8	100
Provencher				
Apartment building	0	0	0	0
Band office	1	2	0	0
Church hall	3	5	1	9
Commercial site	2	3	3	27
Community centre	57	86	5	45
Educational facility	0	0	0	0
Municipal or township hall	0	0	0	0
Royal Canadian Legion	0	0	0	0
Seniors' residence	1	2	1	9
Other	2	3	1	9
Total	66	100	11	100
Toronto Centre				
Apartment building	43	63	1	8
Band office	0	0	0	0
Church hall	6	9	3	23
Commercial site	1	1	1	8
Community centre	5	7	3	23
Educational facility	10	15	5	38
Municipal or township hall	0	0	0	0
Royal Canadian Legion	0	0	0	0
Seniors' residence	2	3	0	0
Other	1	1	0	0
Total	68	100	13	100

¹ Because percentages have been rounded, there may be some discrepancies in the totals.² Excludes mobile polls.

Table 2 – Types of polling stations

Electoral district	Ordinary polls		Advance polls	Total
	Stationary	Mobile		
Labrador	66	3	20	89
Bourassa	186	5	11	202
Brandon–Souris	185	9	13	207
Provencher	173	8	12	193
Toronto Centre	251	2	13	266

Table 3 – Types of polling sites used in the 2013 by-elections and 41st general election

Electoral district	Ordinary polling sites		Mobile polling sites	
	2013 by-election	41st general election	2013 by-election	41st general election
Labrador	32	33	9	7
Bourassa	35	39	15	14
Brandon–Souris	72	72	27	26
Provencher	66	67	47	46
Toronto Centre	68	68	7	8

Table 4 – Polling sites with level access (excluding institutions visited by mobile polls)¹

Electoral district	Accessible without modification	Accessible after modification	Total
Labrador	33	0 ²	34
Bourassa	39	0	39
Brandon–Souris	75	1	76
Provencher	68	1	69
Toronto Centre	68	0	68

¹ According to the information contained in the inventory of polling sites.

² In the Labrador by-election, the village of Charlottetown, located in a very remote area on the east coast, had 302 electors on the preliminary list of electors. The only building available as a polling location was an apartment building with a six-inch threshold at the front door. The returning officer made every effort to engage skilled workers to modify the threshold, but to no avail. In response to the returning officer's request, and after confirming that all due diligence had been carried out, the Chief Electoral Officer granted authorization to use a site without level access.

Table 5 – Community relations officers hired, by electoral district and target group

CRO type	Youth	Ethnocultural	Aboriginal	Homeless	Seniors	Total
Labrador	1	0	1	0	1	3
Bourassa	1	1	0	0	1	3
Brandon–Souris	1	0	1	0	1	3
Provencher	0	0	1	0	2	3
Toronto Centre	1	1	1	1	1	5
Total	4	2	4	1	6	17

Table 6 – Adaptations made during the 2013 by-elections pursuant to section 17 of the *Canada Elections Act*

Statutory provision(s) adapted	Explanatory notes
Section 159	<p>Purpose: Permitted the issue of transfer certificates to electors affected by a snowstorm. This adaptation was made in the by-election of May 13, 2013, in the electoral district of Labrador.</p> <p>Explanation: A number of electors were stranded away from their community as a result of a snowstorm and could more easily access another polling station than their own. Existing statutory conditions did not permit issuing transfer certificates in the circumstances.</p> <p>Adaptation: Permitted the issue of transfer certificates to electors unable to vote in their polling division as a result of a snowstorm; it enabled the affected electors to vote in the by-election.</p>
Sections 22, 135, 283	<p>Purpose: Allowed returning officers to hire additional election officers where necessary at advance polls and on election day. The adaptation was made in the by-election of May 13, 2013, and the four by-elections on November 25, 2013.</p> <p>Explanation: Provisions of the Act dealing with staffing levels at advance polls and on election day have not been amended to deal with the additional and more complex tasks that election officers must carry out. These tasks result from the new voter identification requirements as well as the need to transmit data about electors who have voted to candidates' representatives periodically during the day. As well, more and more electors are voting on advance polling days, but the Act provides for fewer personnel on these days and requires more formalities for electors to complete.</p> <p>Adaptation: Authorized the returning officers to appoint additional persons to carry out functions under the Act, including counting the ballots, if required.</p>

Table 7 – Instructions issued by the Chief Electoral Officer during the 2013 by-elections pursuant to section 179 of the *Special Voting Rules as Adapted for the Purposes of a By-election*

Statutory provisions	Explanatory notes
Sections 276, 278	<p data-bbox="456 422 1429 510">Purpose: Allowed for certain ballots cast at the local Elections Canada office in the by-election of November 25, 2013, in the electoral district of Toronto Centre to be counted, despite not complying with legislative requirements.</p> <p data-bbox="456 552 1429 762">Explanation: In the case of 153 electors in the electoral district of Toronto Centre who voted at the local Elections Canada office, ballots were not correctly placed in either an inner or an outer envelope, as required under the Act, as a result of an error in the instructions given to the electors by an election officer. Under the Act, this would result in the ballots not being counted, despite the election officer having concluded that the electors were entitled to vote in the electoral district and that they had properly completed the application form to receive their ballots.</p> <p data-bbox="456 804 1429 892">Adaptation: Set out a process for properly including the identified ballots in the count of ballots after the close of polls, in a manner consistent with existing provisions of the Act, so that the validly cast ballots could be counted.</p>

Table 8 – Lists of electors: revision transactions during the 2013 by-elections

Electoral district	Labrador	Bourassa	Brandon–Souris	Provencher	Toronto Centre
Electors on preliminary lists, including SVR	20,159	69,191	61,665	66,546	91,711
Moves between electoral districts ¹	68	1,188	468	546	2,708
Electors added ²	724	1,480	1,333	1,448	2,375
Moves within an electoral district ³	1,303	1,494	2,941	2,967	682
Other corrections ⁴	340	934	1,269	2,317	586
Electors removed from lists ⁵	353	2,468	855	1,110	4,081
SVR Group 1 updates ⁶	32	0	4	0	–2
Electors on final lists ⁷	20,630	69,395	62,619	67,439	92,780

¹ Electors who moved into the electoral district from another electoral district before the beginning of the revision period but were not included in the last release of the Register before the by-elections were called.

² Electors who did not appear on any lists at the beginning of the by-elections and were added during the events.

³ Electors who appeared on a list for their electoral district at the beginning of the by-elections but at the wrong address. These figures also include administrative changes that the returning officers made to elector records during the by-elections.

⁴ Electors who appeared on a list of electors at the correct address and requested a correction to their name or mailing address during the by-elections.

⁵ Electors who appeared on a list of electors but were removed for one of the following reasons: they had died; they asked to be removed; they had moved; they were not qualified to be on the list (e.g. because they were under 18 years of age or were not citizens); there was a duplicate record on the list. This figure also reflects elector records removed because the electors had moved to another electoral district during the by-elections and duplicates removed when the final lists of electors were being prepared.

⁶ Indicates the increase or decrease in the number of Group 1 electors registered under the SVR (Canadian electors temporarily residing outside Canada, Canadian Forces electors and incarcerated electors) during the by-elections.

⁷ The number of electors on the final lists is the sum of electors on the preliminary lists, moves between electoral districts, electors added and SVR Group 1 updates minus electors removed from lists.

Table 9 – Quality indicators for the preliminary lists of electors¹

Electoral district	Coverage	Currency	Accuracy
Labrador	97.0%	91.0%	93.7%
Bourassa	99.0%	86.7%	87.6%
Brandon–Souris	89.9%	78.2%	86.9%
Provencher	91.5%	86.4%	94.5%
Toronto Centre	82.2%	74.7%	90.9%

¹ Excludes estimated deceased electors, duplicates and non-Canadian citizens.

Table 10 – Special Voting Rules ballots for the 2013 by-elections

	Election day	Electoral district	Ballots issued	Valid ballots	Rejected ballots	Ballots cast	Ballots returned on time ¹	Ballots received late
Group 1 (Canadian Forces, international, incarcerated)	May 13, 2013	Labrador	191	57	1	56	29.3%	0
	Nov. 25, 2013	Bourassa	74	4	0	4	5.4%	0
		Brandon–Souris	358	18	1	17	4.7%	0
		Provencher	75	5	0	5	6.7%	1
		Toronto Centre	138	16	1	14	10.1%	2
		Subtotals		836	100	3	96	11.5%
Group 2 (local ² and national ³)	May 13, 2013	Labrador	372	360	0	360	96.8%	0
	Nov. 25, 2013	Bourassa	341	341	9	332	97.4%	0
		Brandon–Souris	505	496	0	496	98.2%	0
		Provencher	171	166	1	166	97.1%	0
		Toronto Centre	522	509	10	499	95.6%	1
		Subtotals		1,911	1,872	20	1,853	97.0%
Totals		2,747	1,972	23	1,949	71.0%	4	

¹ Percentage of ballots cast by ballots issued.

² Electors whose applications were processed and whose ballots were counted at local Elections Canada offices. This includes electors who registered to vote in acute care facilities. The number of local ballots received late is not available.

³ Electors whose applications were processed and whose ballots were counted by Elections Canada in Ottawa.

Table 11 – Number of ballots cast, by voting method and voter turnout¹

Electoral district	Labrador	Bourassa	Brandon–Souris	Provencher	Toronto Centre
Number of electors on final lists	20,630	69,395	62,619	67,439	92,780
Ordinary polls ²	10,163	16,080	24,814	20,144	29,059
	83.7%	86.3%	89.4%	89.3%	83.0%
Advance polls	1,560	2,208	2,421	2,238	5,426
	12.9%	11.8%	8.7%	9.9%	15.5%
Voting by special ballot (under the SVR)	414	345	508	171	513
	3.4%	1.9%	1.8%	0.8%	1.5%
Rejected ballots	27	295	106	136	177
	0.2%	1.6%	0.4%	0.6%	0.5%
Total valid ballots	12,110	18,338	27,637	22,417	34,821
	99.8%	98.4%	99.6%	99.4%	99.5%
Total votes cast	12,137	18,633	27,743	22,553	34,998
Voter turnout in 2013 by-elections	58.8%	26.9%	44.3%	33.4%	37.7%
Voter turnout in previous general election (May 2011)	52.9%	55.1%	57.5%	61.7%	62.9%

¹ Percentages have been rounded.² Includes electors who voted at mobile polls.

Table 12 – Valid votes obtained, by candidate

Candidate and affiliation	Place of residence	Occupation	Valid votes obtained	Percentage of valid votes (%) ¹
Labrador				
Yvonne Jones Liberal Party of Canada	Mary's Harbour	Parliamentarian	5,812	48.0
Peter Penashue Conservative Party of Canada	Sheshatshiu	Parliamentarian	3,924	32.4
Harry Borlase New Democratic Party	Gatineau, QC	Northern analyst	2,324	19.2
Norman Andrews Libertarian Party of Canada	Happy Valley– Goose Bay	Driver	50	0.4
Bourassa				
Emmanuel Dubourg Liberal Party of Canada	Saint-Lambert	Accountant	8,825	48.1
Stéphane Moraille New Democratic Party	Boucherville	Lawyer	5,766	31.4
Daniel Duranleau Bloc Québécois	Montréal	Community activist	2,387	13.0
Rida Mahmoud Conservative Party of Canada	Montréal-Nord	Architectural technologist	852	4.6
Danny Polifroni Green Party of Canada	Montréal	Engineer	368	2.0
Serge Lavoie Rhinoceros Party	Montréal	Musician	140	0.8
Brandon–Souris				
Larry Maguire Conservative Party of Canada	Virden	Legislator	12,205	44.2
Rolf Dinsdale Liberal Party of Canada	Brandon	Business executive	11,816	42.8
Cory Szczepanski New Democratic Party	Wawanesa	Welder	1,996	7.2
David Michael Neufeld Green Party of Canada	Boissevain	Farmer	1,349	4.9
Frank William James Godon Libertarian Party of Canada	Boissevain	Contractor/Carpenter	271	1.0
Provencher				
Ted Falk Conservative Party of Canada	Steinbach	Business owner	13,046	58.2
Terry Hayward Liberal Party of Canada	Anola	Retired	6,711	29.9
Natalie Courcelles Beaudry New Democratic Party	Lorette	Constituency assistant	1,843	8.2
Janine Gibson Green Party of Canada	Grunthal	Organic inspector	817	3.6

Table 12 – Valid votes obtained, by candidate

Candidate and affiliation	Place of residence	Occupation	Valid votes obtained	Percentage of valid votes (%)¹
Toronto Centre				
Chrystia Freeland Liberal Party of Canada	Toronto	Journalist	17,194	49.4
Linda McQuaig New Democratic Party	Toronto	Author and journalist	12,640	36.3
Geoff Pollock Conservative Party of Canada	Toronto	Lawyer	3,004	8.6
John Deverell Green Party of Canada	Toronto	Retired journalist	1,034	3.0
Dorian Baxter Progressive Canadian Party	Newmarket	Anglican clergy	453	1.3
Judi Falardeau Libertarian Party of Canada	Toronto	Entrepreneur and chef	236	0.7
Kevin Clarke Independent	Toronto	Servant	84	0.2
John “The Engineer” Turmel Independent	Brantford	Banking systems engineer	56	0.2
Leslie Bory Independent	Dunnville	Machinist	51	0.1
Michael Nicula Online Party of Canada	Toronto	IT entrepreneur	43	0.1
Bahman Yazdanfar Independent	Toronto	Business consultant	26	0.1

¹ Percentages have been rounded.