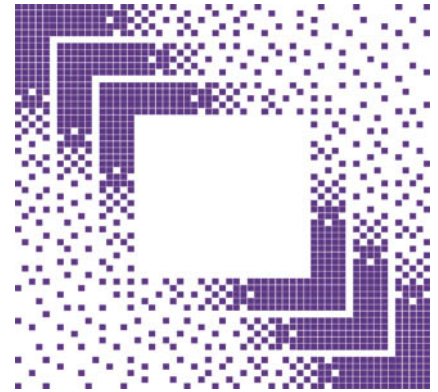




Catalogue no. 85-566-XIE

# General Social Survey, cycle 18 overview: personal safety and perceptions of the criminal justice system

2004



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Statistics Canada  
Social and Aboriginal Statistics Division

# General Social Survey, cycle 18 overview: personal safety and perceptions of the criminal justice system

2004

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. not available for any reference period

.. not available for a specific reference period

... not applicable

0 true zero or a value rounded to zero

0<sup>o</sup> value rounded to 0 (zero) where there is a meaningful distinction between true zero and the value that was rounded

p preliminary

r revised

x suppressed to meet the confidentiality requirements of the Statistics Act

<sup>E</sup> use with caution

F too unreliable to be published

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## Introduction

This report presents a series of tables on Canadians' outlook on crime and the criminal justice system at both the national and Census Metropolitan Area<sup>1</sup> levels. The information was collected in 2004 through Cycle 18 of the General Social Survey (GSS) on victimization. This survey, which has been previously carried out in 1988, 1993, and 1999, collects information on Canadians' experience of victimization, and public attitudes towards crime, police, courts, prison and parole. For an analytic overview of some of the main findings, please refer to *General Social Survey on Victimization, Cycle 18: An Overview of Findings*.

The target population of the 2004 GSS included all people aged 15 and over, except full-time residents of the Yukon, Nunavut, and the Northwest Territories. Data were collected each month from January to December 2004. Over this period, approximately 24,000 individuals were successfully interviewed, yielding a response rate of 75%. For more detailed information on the methodology, refer to the section at the end of this report.

Questions or comments pertaining to this report should be addressed to:

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1. A Census Metropolitan Area (CMA) is defined as a large urban core (over 100,000 population) together with adjacent urban and rural areas that have a high degree of economic and social integration.

**Table 1A: Population aged 15 and over by feelings of safety walking alone in neighbourhood after dark,<sup>1</sup> by CMA, 2004**

	Total	Feel very safe	Feel reasonably safe	Feel somewhat/very unsafe	Does not walk alone after dark	Don't know/Not stated
	(000s)	%				
<b>Canada</b>	<b>25,906</b>	<b>36</b>	<b>40</b>	<b>14</b>	<b>9</b>	<b>0</b>
St. John's	145	43	39	10	9	F
Halifax	310	31	41	17	11	F
Saint John	99	42	36	9 <sup>E</sup>	13	F
Chicoutimi - Jonquière	103	48	27 <sup>E</sup>	F	F	F
Québec	595	42	40	12	6 <sup>E</sup>	F
Sherbrooke	132	37	35	19 <sup>E</sup>	F	F
Trois-Rivières	135	37	35	16 <sup>E</sup>	12 <sup>E</sup>	F
Montréal	2,930	29	44	17	11	F
Ottawa - Gatineau	932	36	42	13	9	F
Oshawa	280	29	46	14 <sup>E</sup>	11 <sup>E</sup>	F
Toronto	4,218	30	44	18	8	F
Hamilton	578	31	43	16	11	F
St. Catharines - Niagara	336	32	42	13 <sup>E</sup>	14 <sup>E</sup>	F
Kitchener	365	32	45	14 <sup>E</sup>	10 <sup>E</sup>	F
London	377	35	40	14	11	F
Windsor	242	32	41	16 <sup>E</sup>	11 <sup>E</sup>	F
Sudbury	127	46	35	F	F	F
Thunder Bay	99	33 <sup>E</sup>	33 <sup>E</sup>	24 <sup>E</sup>	F	F
Winnipeg	540	31	43	17	8	F
Regina	154	41	41	11	7 <sup>E</sup>	F
Saskatoon	185	35	41	18	6 <sup>E</sup>	F
Calgary	850	40	41	12	7	F
Edmonton	806	31	46	16	6	F
Vancouver	1,811	25	46	21	8	F
Victoria	270	41	39	13 <sup>E</sup>	7 <sup>E</sup>	F
Non-CMA areas <sup>2</sup>	9,289	45	35	10	10	0

Figures may not total 100% due to rounding.

1. Includes all respondents whether or not they walk alone in their neighbourhood after dark.

2. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.



**Table 1B - Population aged 15 and over by feelings of safety waiting for or using public transportation alone after dark,<sup>1</sup> by CMA, 2004**

	Total	Feel worried	Feel not at all worried	Don't use public transportation after dark	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>16</b>	<b>20</b>	<b>37</b>	<b>28</b>
St. John's	145	7 <sup>E</sup>	26	41	26
Halifax	310	20	24	40	16
Saint John	99	7 <sup>E</sup>	14	34	45
Chicoutimi - Jonquière	103	F	18 <sup>E</sup>	56	19 <sup>E</sup>
Québec	595	12	25	50	12
Sherbrooke	132	16 <sup>E</sup>	24 <sup>E</sup>	48	F
Trois-Rivières	135	F	19 <sup>E</sup>	63	F
Montréal	2,930	21	29	44	6
Ottawa - Gatineau	932	18	23	46	13
Oshawa	280	16 <sup>E</sup>	15 <sup>E</sup>	54	16 <sup>E</sup>
Toronto	4,218	26	27	40	7
Hamilton	578	17	23	47	13
St. Catharines - Niagara	336	13 <sup>E</sup>	14 <sup>E</sup>	51	23
Kitchener	365	13 <sup>E</sup>	24	56	7 <sup>E</sup>
London	377	11 <sup>E</sup>	22	48	19
Windsor	242	11 <sup>E</sup>	16 <sup>E</sup>	46	28
Sudbury	127	F	31 <sup>E</sup>	41	17 <sup>E</sup>
Thunder Bay	99	20 <sup>E</sup>	18 <sup>E</sup>	44	F
Winnipeg	540	26	21	44	9
Regina	154	19	25	48	8 <sup>E</sup>
Saskatoon	185	21	19	51	9 <sup>E</sup>
Calgary	850	26	29	41	5
Edmonton	806	22	17	47	14
Vancouver	1,811	30	28	39	4 <sup>E</sup>
Victoria	270	16 <sup>E</sup>	34	46	F
Non-CMA areas <sup>2</sup>	9,289	5	9	24	62

Figures may not total 100% due to rounding.

1. Includes all respondents whether or not they use public transportation alone after dark.

2. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 1C: Population aged 15 and over by feelings of safety when at home alone in the evening or at night,<sup>1</sup> by CMA, 2004**

	Total	Feel worried	Feel not at all worried	Never home alone in the evening or at night	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>20</b>	<b>80</b>	<b>1</b>	<b>0</b>
St. John's	145	13	86	F	F
Halifax	310	18	82	F	F
Saint John	99	14	85	F	F
Chicoutimi - Jonquière	103	22 <sup>E</sup>	78	F	F
Québec	595	17	82	F	F
Sherbrooke	132	20 <sup>E</sup>	80	F	F
Trois-Rivières	135	25	72	F	F
Montréal	2,930	21	77	1 <sup>E</sup>	F
Ottawa - Gatineau	932	18	82	F	F
Oshawa	280	26	74	F	F
Toronto	4,218	23	76	1 <sup>E</sup>	F
Hamilton	578	19	81	F	F
St. Catharines - Niagara	336	19	80	F	F
Kitchener	365	23	76	F	F
London	377	21	79	F	F
Windsor	242	27	73	F	F
Sudbury	127	F	81	F	F
Thunder Bay	99	F	82	F	F
Winnipeg	540	24	76	F	F
Regina	154	21	79	F	F
Saskatoon	185	20	80	F	F
Calgary	850	19	81	F	F
Edmonton	806	21	79	F	F
Vancouver	1,811	25	75	F	F
Victoria	270	17 <sup>E</sup>	83	F	F
Non-CMA areas <sup>2</sup>	9,289	17	82	1	0

Figures may not total 100% due to rounding.

1. Includes all respondents whether or not they are home alone in the evening or at night.

2. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 1D: Population aged 15 and over by general satisfaction with personal safety, by CMA, 2004**

	Total	Very satisfied	Somewhat satisfied	Dissatisfied	Don't know/No opinion
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>44</b>	<b>50</b>	<b>5</b>	<b>1</b>
St. John's	145	63	35	F	F
Halifax	310	47	46	7	F
Saint John	99	59	37	5 <sup>E</sup>	F
Chicoutimi - Jonquière	103	35	62	F	F
Québec	595	31	64	5 <sup>E</sup>	F
Sherbrooke	132	28	67	F	F
Trois-Rivières	135	18 <sup>E</sup>	78	F	F
Montréal	2,930	28	66	6	1 <sup>E</sup>
Ottawa - Gatineau	932	51	44	5 <sup>E</sup>	F
Oshawa	280	47	47	F	F
Toronto	4,218	42	51	7	1 <sup>E</sup>
Hamilton	578	47	48	5 <sup>E</sup>	F
St. Catharines - Niagara	336	57	40	F	F
Kitchener	365	48	48	F	F
London	377	59	38	4 <sup>E</sup>	F
Windsor	242	50	44	F	F
Sudbury	127	57	38	F	F
Thunder Bay	99	46	49	F	F
Winnipeg	540	40	52	7	1 <sup>E</sup>
Regina	154	44	50	5 <sup>E</sup>	F
Saskatoon	185	42	51	8 <sup>E</sup>	F
Calgary	850	49	47	4 <sup>E</sup>	F
Edmonton	806	43	50	6	F
Vancouver	1,811	38	52	9	F
Victoria	270	55	44	F	F
Non-CMA areas <sup>1</sup>	9,289	50	45	4	1

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 2A: Population aged 15 and over by perception of level of crime in neighbourhood compared to other areas, by CMA, 2004**

	Total	Higher	About the same	Lower	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>9</b>	<b>29</b>	<b>59</b>	<b>3</b>
St. John's	145	F	12	84	F
Halifax	310	7	30	62	F
Saint John	99	6 <sup>E</sup>	22	70	F
Chicoutimi - Jonquière	103	F	25 <sup>E</sup>	71	F
Québec	595	3 <sup>E</sup>	39	54	3 <sup>E</sup>
Sherbrooke	132	F	38	59	F
Trois-Rivières	135	F	34	60	F
Montréal	2,930	10	43	42	5
Ottawa - Gatineau	932	7	32	56	5 <sup>E</sup>
Oshawa	280	F	25	70	F
Toronto	4,218	14	27	55	4
Hamilton	578	10 <sup>E</sup>	28	60	F
St. Catharines - Niagara	336	F	24	72	F
Kitchener	365	5 <sup>E</sup>	30	61	F
London	377	5 <sup>E</sup>	28	65	F
Windsor	242	13 <sup>E</sup>	35	46	F
Sudbury	127	F	30 <sup>E</sup>	57	F
Thunder Bay	99	F	30 <sup>E</sup>	58	F
Winnipeg	540	10	32	54	4
Regina	154	14	34	51	F
Saskatoon	185	13	34	51	F
Calgary	850	5	28	64	3 <sup>E</sup>
Edmonton	806	10	32	55	3 <sup>E</sup>
Vancouver	1,811	19	32	45	4 <sup>E</sup>
Victoria	270	F	21	73	F
Non-CMA areas <sup>1</sup>	9,289	5	24	68	3

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 2B: Population aged 15 and older by perceived change in level of crime in neighbourhood during the past 5 years, by CMA, 2004**

	Total	Increased	Decreased	About the same	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>30</b>	<b>6</b>	<b>58</b>	<b>7</b>
St. John's	145	31	4 <sup>E</sup>	61	5 <sup>E</sup>
Halifax	310	29	8	58	5 <sup>E</sup>
Saint John	99	24	6 <sup>E</sup>	63	7 <sup>E</sup>
Chicoutimi - Jonquière	103	17 <sup>E</sup>	F	70	F
Québec	595	17	10	69	4 <sup>E</sup>
Sherbrooke	132	24 <sup>E</sup>	F	63	F
Trois-Rivières	135	17 <sup>E</sup>	F	66	F
Montréal	2,930	26	9	58	7
Ottawa - Gatineau	932	24	7 <sup>E</sup>	62	8
Oshawa	280	39	F	51	8 <sup>E</sup>
Toronto	4,218	38	5	48	9
Hamilton	578	28	F	59	9 <sup>E</sup>
St. Catharines - Niagara	336	25	F	64	F
Kitchener	365	28	5 <sup>E</sup>	56	10 <sup>E</sup>
London	377	29	F	60	8 <sup>E</sup>
Windsor	242	28	F	57	10 <sup>E</sup>
Sudbury	127	15 <sup>E</sup>	F	75	F
Thunder Bay	99	F	F	68	F
Winnipeg	540	31	4	58	8
Regina	154	30	5 <sup>E</sup>	55	10 <sup>E</sup>
Saskatoon	185	35	F	57	7 <sup>E</sup>
Calgary	850	29	5 <sup>E</sup>	56	11
Edmonton	806	36	4 <sup>E</sup>	50	10
Vancouver	1,811	38	6	47	8
Victoria	270	25	6 <sup>E</sup>	60	9 <sup>E</sup>
Non-CMA areas <sup>1</sup>	9,289	28	5	62	5

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 3A: Population aged 15 and over by perception of job being done by local police in regard to enforcing laws, by CMA, 2004**

	Total	Good job	Average job	Poor job	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>59</b>	<b>31</b>	<b>6</b>	<b>4</b>
St. John's	145	52	42	5 <sup>E</sup>	F
Halifax	310	54	38	5	2 <sup>E</sup>
Saint John	99	59	33	6 <sup>E</sup>	F
Chicoutimi - Jonquière	103	74	19 <sup>E</sup>	F	F
Québec	595	68	26	3 <sup>E</sup>	3 <sup>E</sup>
Sherbrooke	132	66	24 <sup>E</sup>	F	F
Trois-Rivières	135	68	26	F	F
Montréal	2,930	63	28	5	5
Ottawa - Gatineau	932	63	27	5 <sup>E</sup>	5 <sup>E</sup>
Oshawa	280	63	31	F	F
Toronto	4,218	60	29	6	5
Hamilton	578	66	24	6 <sup>E</sup>	F
St. Catharines - Niagara	336	56	34	6 <sup>E</sup>	F
Kitchener	365	62	30	F	6 <sup>E</sup>
London	377	64	26	7 <sup>E</sup>	F
Windsor	242	58	32	7 <sup>E</sup>	F
Sudbury	127	45	42	F	F
Thunder Bay	99	53	38	F	F
Winnipeg	540	53	36	7	4
Regina	154	49	43	6 <sup>E</sup>	F
Saskatoon	185	40	48	10 <sup>E</sup>	F
Calgary	850	65	29	4 <sup>E</sup>	3 <sup>E</sup>
Edmonton	806	53	35	7	5 <sup>E</sup>
Vancouver	1,811	51	37	7	6
Victoria	270	68	25	F	F
Non-CMA areas <sup>1</sup>	9,289	59	32	6	4

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 3B: Population aged 15 and over by perception of job being done by local police in regard to responding to calls, by CMA, 2004**

	Total	Good job	Average job	Poor job	Don't know/Not stated
	(000s)	%			
<b>Canada</b>	<b>25,906</b>	<b>52</b>	<b>23</b>	<b>8</b>	<b>18</b>
St. John's	145	40	36	10	13
Halifax	310	53	26	8	14
Saint John	99	50	26	7 <sup>E</sup>	17
Chicoutimi - Jonquière	103	70	F	F	F
Québec	595	57	22	5 <sup>E</sup>	16
Sherbrooke	132	58	20 <sup>E</sup>	F	17 <sup>E</sup>
Trois-Rivières	135	61	19 <sup>E</sup>	F	17 <sup>E</sup>
Montréal	2,930	56	20	7	17
Ottawa - Gatineau	932	53	20	6	21
Oshawa	280	49	22	F	23
Toronto	4,218	53	20	6	22
Hamilton	578	56	21	7 <sup>E</sup>	17
St. Catharines - Niagara	336	49	25	8 <sup>E</sup>	18
Kitchener	365	54	22	F	18
London	377	53	20	11 <sup>E</sup>	17 <sup>E</sup>
Windsor	242	51	29	7 <sup>E</sup>	14 <sup>E</sup>
Sudbury	127	37	29 <sup>E</sup>	24 <sup>E</sup>	F
Thunder Bay	99	50	19 <sup>E</sup>	F	22 <sup>E</sup>
Winnipeg	540	40	30	11	19
Regina	154	37	30	18	14
Saskatoon	185	35	38	12	14
Calgary	850	51	26	7	16
Edmonton	806	39	29	11	22
Vancouver	1,811	44	27	10	19
Victoria	270	59	18	F	18
Non-CMA areas <sup>1</sup>	9,289	53	24	9	15

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 3C: Population aged 15 and over by perception of job being done by local police in regard to being approachable, by CMA, 2004**

	Total	Good job	Average job	Poor job	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>65</b>	<b>19</b>	<b>5</b>	<b>11</b>
St. John's	145	70	22	F	6 <sup>E</sup>
Halifax	310	66	21	6 <sup>E</sup>	7
Saint John	99	71	20	F	8 <sup>E</sup>
Chicoutimi - Jonquière	103	68	F	F	F
Québec	595	60	22	7 <sup>E</sup>	11
Sherbrooke	132	57	26	F	15 <sup>E</sup>
Trois-Rivières	135	58	23 <sup>E</sup>	F	16 <sup>E</sup>
Montréal	2,930	60	20	5	15
Ottawa - Gatineau	932	64	18	4 <sup>E</sup>	13
Oshawa	280	70	17 <sup>E</sup>	F	11 <sup>E</sup>
Toronto	4,218	63	20	5	12
Hamilton	578	71	16	F	10 <sup>E</sup>
St. Catharines - Niagara	336	63	21	F	11 <sup>E</sup>
Kitchener	365	70	15 <sup>E</sup>	F	12 <sup>E</sup>
London	377	72	14 <sup>E</sup>	6 <sup>E</sup>	8 <sup>E</sup>
Windsor	242	69	17 <sup>E</sup>	F	F
Sudbury	127	62	15 <sup>E</sup>	F	F
Thunder Bay	99	66	F	F	F
Winnipeg	540	62	24	5	10
Regina	154	60	26	5 <sup>E</sup>	9 <sup>E</sup>
Saskatoon	185	62	24	7 <sup>E</sup>	8 <sup>E</sup>
Calgary	850	66	20	6 <sup>E</sup>	8
Edmonton	806	67	20	4 <sup>E</sup>	9
Vancouver	1,811	61	20	6	13
Victoria	270	71	16	F	12 <sup>E</sup>
Non-CMA areas <sup>1</sup>	9,289	69	18	4	9

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.



**Table 3D: Population 15 years and over by perception of job being done by police in regard to supplying information to the public on ways to reduce crime, by CMA, 2004**

	Total	Good job	Average job	Poor job	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>51</b>	<b>28</b>	<b>11</b>	<b>11</b>
St. John's	145	57	32	7 <sup>E</sup>	5 <sup>E</sup>
Halifax	310	46	32	16	6 <sup>E</sup>
Saint John	99	43	34	13	10
Chicoutimi - Jonquière	103	69	16 <sup>E</sup>	F	F
Québec	595	53	29	10	7
Sherbrooke	132	55	33	F	F
Trois-Rivières	135	53	28	F	F
Montréal	2,930	50	28	12	11
Ottawa - Gatineau	932	46	30	11	14
Oshawa	280	46	30	10 <sup>E</sup>	14 <sup>E</sup>
Toronto	4,218	47	28	14	12
Hamilton	578	51	29	7 <sup>E</sup>	13
St. Catharines - Niagara	336	43	31	13 <sup>E</sup>	13 <sup>E</sup>
Kitchener	365	55	29	8 <sup>E</sup>	9 <sup>E</sup>
London	377	57	27	7 <sup>E</sup>	9 <sup>E</sup>
Windsor	242	43	29	14 <sup>E</sup>	14 <sup>E</sup>
Sudbury	127	51	26 <sup>E</sup>	F	F
Thunder Bay	99	50	26 <sup>E</sup>	F	F
Winnipeg	540	50	32	10	10
Regina	154	51	34	10 <sup>E</sup>	5 <sup>E</sup>
Saskatoon	185	45	36	12	7 <sup>E</sup>
Calgary	850	58	26	9	8
Edmonton	806	49	30	11	10
Vancouver	1,811	44	31	12	12
Victoria	270	62	24	7 <sup>E</sup>	7 <sup>E</sup>
Non-CMA areas <sup>1</sup>	9,289	53	26	10	10

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 3E: Population aged 15 and over by perception of job being done by local police in regard to ensuring neighbourhood safety, by CMA, 2004**

	Total	Good job	Average job	Poor job	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>61</b>	<b>28</b>	<b>5</b>	<b>6</b>
St. John's	145	60	32	3 <sup>E</sup>	4 <sup>E</sup>
Halifax	310	54	36	7	4 <sup>E</sup>
Saint John	99	60	29	7 <sup>E</sup>	4 <sup>E</sup>
Chicoutimi - Jonquière	103	80	F	F	F
Québec	595	72	21	4 <sup>E</sup>	3 <sup>E</sup>
Sherbrooke	132	69	20 <sup>E</sup>	F	F
Trois-Rivières	135	64	27	F	F
Montréal	2,930	65	26	5	5
Ottawa - Gatineau	932	64	27	4 <sup>E</sup>	5 <sup>E</sup>
Oshawa	280	66	29	F	F
Toronto	4,218	61	27	5	7
Hamilton	578	61	25	6 <sup>E</sup>	8 <sup>E</sup>
St. Catharines - Niagara	336	59	30	F	F
Kitchener	365	64	27	F	7 <sup>E</sup>
London	377	66	24	F	6 <sup>E</sup>
Windsor	242	60	29	8 <sup>E</sup>	F
Sudbury	127	54	35	F	F
Thunder Bay	99	60	34 <sup>E</sup>	F	F
Winnipeg	540	55	32	7	6
Regina	154	51	35	9 <sup>E</sup>	5 <sup>E</sup>
Saskatoon	185	44	44	9 <sup>E</sup>	4 <sup>E</sup>
Calgary	850	64	28	3 <sup>E</sup>	5 <sup>E</sup>
Edmonton	806	57	30	6 <sup>E</sup>	8
Vancouver	1,811	51	35	7	7
Victoria	270	68	25	F	F
Non-CMA areas <sup>1</sup>	9,289	63	28	5	5

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 3F: Population aged 15 and over by perception of job being done by local police in regard to treating people fairly, by CMA, 2004**

	Total	Good job	Average job	Poor job	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>59</b>	<b>25</b>	<b>7</b>	<b>10</b>
St. John's	145	61	28	6 <sup>E</sup>	6 <sup>E</sup>
Halifax	310	54	31	8	7
Saint John	99	62	27	5 <sup>E</sup>	7 <sup>E</sup>
Chicoutimi - Jonquière	103	76	F	F	F
Québec	595	62	23	4 <sup>E</sup>	11
Sherbrooke	132	62	21 <sup>E</sup>	F	F
Trois-Rivières	135	61	20 <sup>E</sup>	F	14 <sup>E</sup>
Montréal	2,930	60	22	5	14
Ottawa - Gatineau	932	57	26	7	10
Oshawa	280	61	29	F	F
Toronto	4,218	55	25	9	11
Hamilton	578	61	23	5 <sup>E</sup>	11
St. Catharines - Niagara	336	58	27	6 <sup>E</sup>	10 <sup>E</sup>
Kitchener	365	64	24	5 <sup>E</sup>	7 <sup>E</sup>
London	377	67	18	7 <sup>E</sup>	9 <sup>E</sup>
Windsor	242	52	27	10 <sup>E</sup>	11 <sup>E</sup>
Sudbury	127	55	27 <sup>E</sup>	F	F
Thunder Bay	99	59	21 <sup>E</sup>	F	F
Winnipeg	540	53	30	8	9
Regina	154	50	33	8 <sup>E</sup>	9 <sup>E</sup>
Saskatoon	185	41	37	14	8 <sup>E</sup>
Calgary	850	56	28	8	8
Edmonton	806	59	26	6 <sup>E</sup>	9
Vancouver	1,811	51	32	6	11
Victoria	270	59	28	F	8 <sup>E</sup>
Non-CMA areas <sup>1</sup>	9,289	63	23	6	8

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 4A: Population aged 15 and over by perception of job being done by courts in regard to providing justice quickly, by CMA, 2004**

	Total	Good job	Average job	Poor job	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>15</b>	<b>37</b>	<b>36</b>	<b>12</b>
St. John's	145	17	46	26	11
Halifax	310	13	40	36	11
Saint John	99	16	37	33	15
Chicoutimi - Jonquière	103	26 <sup>E</sup>	44	25 <sup>E</sup>	F
Québec	595	15	56	25	4 <sup>E</sup>
Sherbrooke	132	20 <sup>E</sup>	39	36	F
Trois-Rivières	135	20 <sup>E</sup>	43	26 <sup>E</sup>	F
Montréal	2,930	18	45	27	10
Ottawa - Gatineau	932	17	34	37	13
Oshawa	280	F	31	52	10 <sup>E</sup>
Toronto	4,218	15	33	37	15
Hamilton	578	12 <sup>E</sup>	38	35	15
St. Catharines - Niagara	336	13 <sup>E</sup>	36	40	11 <sup>E</sup>
Kitchener	365	16	34	36	14
London	377	16	35	35	14
Windsor	242	16 <sup>E</sup>	39	28	17 <sup>E</sup>
Sudbury	127	F	31 <sup>E</sup>	49	F
Thunder Bay	99	F	30 <sup>E</sup>	37	19 <sup>E</sup>
Winnipeg	540	11	30	48	11
Regina	154	18	40	33	10 <sup>E</sup>
Saskatoon	185	13	41	38	9 <sup>E</sup>
Calgary	850	17	37	35	11
Edmonton	806	13	35	39	12
Vancouver	1,811	12	31	47	11
Victoria	270	12 <sup>E</sup>	38	44	7 <sup>E</sup>
Non-CMA areas <sup>1</sup>	9,289	15	38	37	11

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 4B: Population aged 15 years and over by perception of job being done by courts in regard to helping victims, by CMA, 2004**

	Total	Good job	Average job	Poor job	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>20</b>	<b>37</b>	<b>28</b>	<b>16</b>
St. John's	145	23	44	20	12
Halifax	310	18	41	28	14
Saint John	99	17	36	30	17
Chicoutimi - Jonquière	103	27 <sup>E</sup>	45	21 <sup>E</sup>	F
Québec	595	19	50	24	7 <sup>E</sup>
Sherbrooke	132	23 <sup>E</sup>	40	28	F
Trois-Rivières	135	22 <sup>E</sup>	48	21 <sup>E</sup>	F
Montréal	2,930	22	42	25	12
Ottawa - Gatineau	932	21	33	29	17
Oshawa	280	15 <sup>E</sup>	34	35	17 <sup>E</sup>
Toronto	4,218	22	33	26	18
Hamilton	578	20	37	27	16
St. Catharines - Niagara	336	14 <sup>E</sup>	37	30	19
Kitchener	365	20	35	28	17
London	377	19	34	29	18
Windsor	242	21	31	24	24
Sudbury	127	20 <sup>E</sup>	27 <sup>E</sup>	38	F
Thunder Bay	99	19 <sup>E</sup>	42	24 <sup>E</sup>	F
Winnipeg	540	17	35	34	15
Regina	154	20	38	27	15
Saskatoon	185	16	42	31	11
Calgary	850	21	37	25	17
Edmonton	806	19	34	32	15
Vancouver	1,811	16	35	32	17
Victoria	270	16 <sup>E</sup>	37	35	12 <sup>E</sup>
Non-CMA areas <sup>1</sup>	9,289	20	38	27	16

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 4C: Population aged 15 and over by perception of job being done by courts in regard to determining whether or not the accused is guilty, by CMA, 2004**

	Total	Good job	Average job	Poor job	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>27</b>	<b>43</b>	<b>15</b>	<b>16</b>
St. John's	145	24	47	20	9
Halifax	310	30	44	13	12
Saint John	99	25	46	13	16
Chicoutimi - Jonquière	103	38	44	F	F
Québec	595	31	49	13	8 <sup>E</sup>
Sherbrooke	132	40	36	17 <sup>E</sup>	F
Trois-Rivières	135	30	45	F	16 <sup>E</sup>
Montréal	2,930	30	45	14	12
Ottawa - Gatineau	932	33	37	14	16
Oshawa	280	17 <sup>E</sup>	49	18 <sup>E</sup>	17 <sup>E</sup>
Toronto	4,218	27	39	14	20
Hamilton	578	27	42	14	17
St. Catharines - Niagara	336	23	43	15	20
Kitchener	365	31	43	12 <sup>E</sup>	14
London	377	27	41	14 <sup>E</sup>	18
Windsor	242	24	41	12 <sup>E</sup>	24
Sudbury	127	21 <sup>E</sup>	34 <sup>E</sup>	28 <sup>E</sup>	16 <sup>E</sup>
Thunder Bay	99	24 <sup>E</sup>	41	F	25 <sup>E</sup>
Winnipeg	540	20	44	21	15
Regina	154	29	44	15	13
Saskatoon	185	20	50	17	13
Calgary	850	29	42	14	15
Edmonton	806	28	40	15	17
Vancouver	1,811	22	41	19	17
Victoria	270	25	46	16	13 <sup>E</sup>
Non-CMA areas <sup>1</sup>	9,289	26	44	15	15

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 4D: Population aged 15 and over by perception of job being done by courts in regard to providing a fair trial, by CMA, 2004**

	Total	Good job	Average job	Poor job	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>44</b>	<b>35</b>	<b>8</b>	<b>13</b>
St. John's	145	40	42	11	8
Halifax	310	44	42	6 <sup>E</sup>	8
Saint John	99	45	35	6 <sup>E</sup>	14
Chicoutimi - Jonquière	103	57	31 <sup>E</sup>	F	F
Québec	595	49	37	9	6 <sup>E</sup>
Sherbrooke	132	57	32	F	F
Trois-Rivières	135	40	38	12 <sup>E</sup>	F
Montréal	2,930	46	36	9	9
Ottawa - Gatineau	932	51	29	7	14
Oshawa	280	44	38	8 <sup>E</sup>	10 <sup>E</sup>
Toronto	4,218	44	32	7	17
Hamilton	578	44	36	6 <sup>E</sup>	14
St. Catharines - Niagara	336	43	34	8 <sup>E</sup>	16
Kitchener	365	46	35	7 <sup>E</sup>	11 <sup>E</sup>
London	377	46	35	7 <sup>E</sup>	13
Windsor	242	40	38	F	16
Sudbury	127	49	34	F	F
Thunder Bay	99	38	30 <sup>E</sup>	F	24 <sup>E</sup>
Winnipeg	540	40	38	9	13
Regina	154	49	34	5 <sup>E</sup>	13
Saskatoon	185	40	44	7 <sup>E</sup>	9 <sup>E</sup>
Calgary	850	46	34	7	13
Edmonton	806	49	32	7	12
Vancouver	1,811	43	35	8	14
Victoria	270	48	36	7 <sup>E</sup>	9 <sup>E</sup>
Non-CMA areas <sup>1</sup>	9,289	43	37	9	13

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 5A: Population aged 15 and over by perception of job being done by the prison system in regard to supervising and controlling prisoners, by CMA, 2004**

	Total	Good job	Average job	Poor job	Don't know/Not stated
	(000s)	%			
<b>Canada</b>	<b>25,906</b>	<b>31</b>	<b>32</b>	<b>14</b>	<b>23</b>
St. John's	145	34	38	7 <sup>E</sup>	21
Halifax	310	33	34	12	22
Saint John	99	28	39	12	20
Chicoutimi - Jonquière	103	39	31 <sup>E</sup>	F	22 <sup>E</sup>
Québec	595	41	33	13	12
Sherbrooke	132	48	31	F	11 <sup>E</sup>
Trois-Rivières	135	38	32	18 <sup>E</sup>	12 <sup>E</sup>
Montréal	2,930	36	32	14	19
Ottawa - Gatineau	932	30	30	16	25
Oshawa	280	36	30	12 <sup>E</sup>	22
Toronto	4,218	28	30	14	29
Hamilton	578	24	34	16	27
St. Catharines - Niagara	336	30	30	11 <sup>E</sup>	29
Kitchener	365	34	31	9 <sup>E</sup>	26
London	377	36	28	12	25
Windsor	242	30	27	11 <sup>E</sup>	33
Sudbury	127	24 <sup>E</sup>	27 <sup>E</sup>	28 <sup>E</sup>	21 <sup>E</sup>
Thunder Bay	99	21 <sup>E</sup>	35 <sup>E</sup>	F	33 <sup>E</sup>
Winnipeg	540	27	38	14	21
Regina	154	29	39	17	16
Saskatoon	185	28	37	17	18
Calgary	850	25	32	24	19
Edmonton	806	24	36	18	22
Vancouver	1,811	23	35	15	27
Victoria	270	37	28	13 <sup>E</sup>	22
Non-CMA areas <sup>1</sup>	9,289	33	32	13	22

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.



**Table 5B: Population aged 15 and over by perception of job being done by the prison system in regard to helping prisoners become law-abiding citizens, by CMA, 2004**

	Total	Good job	Average job	Poor job	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>18</b>	<b>35</b>	<b>23</b>	<b>24</b>
St. John's	145	20	42	19	19
Halifax	310	18	40	23	20
Saint John	99	17	35	24	24
Chicoutimi - Jonquière	103	34	35	F	19 <sup>E</sup>
Québec	595	21	49	16	14
Sherbrooke	132	25 <sup>E</sup>	40	20 <sup>E</sup>	15 <sup>E</sup>
Trois-Rivières	135	28 <sup>E</sup>	39	19 <sup>E</sup>	15 <sup>E</sup>
Montréal	2,930	23	38	20	19
Ottawa - Gatineau	932	19	33	24	25
Oshawa	280	18 <sup>E</sup>	35	22	25
Toronto	4,218	16	31	24	29
Hamilton	578	13	33	27	28
St. Catharines - Niagara	336	20	28	21	31
Kitchener	365	18	34	20	28
London	377	21	36	19	25
Windsor	242	18 <sup>E</sup>	32	20 <sup>E</sup>	30
Sudbury	127	F	26 <sup>E</sup>	32 <sup>E</sup>	28 <sup>E</sup>
Thunder Bay	99	F	27 <sup>E</sup>	22 <sup>E</sup>	39
Winnipeg	540	13	35	27	24
Regina	154	15	35	31	19
Saskatoon	185	12	39	27	22
Calgary	850	15	37	27	21
Edmonton	806	14	35	27	24
Vancouver	1,811	13	33	28	27
Victoria	270	14 <sup>E</sup>	38	23	25
Non-CMA areas <sup>1</sup>	9,289	19	37	22	23

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 6A: Population aged 15 and over by perception of job being done by the parole system in regard to releasing offenders who are not likely to commit other crimes, by CMA, 2004**

	Total	Good job	Average job	Poor job	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>17</b>	<b>37</b>	<b>31</b>	<b>16</b>
St. John's	145	18	46	21	15
Halifax	310	17	40	30	13
Saint John	99	15	43	22	20
Chicoutimi - Jonquière	103	34	38	22 <sup>E</sup>	F
Québec	595	27	42	25	6 <sup>E</sup>
Sherbrooke	132	25 <sup>E</sup>	37	26 <sup>E</sup>	F
Trois-Rivières	135	22 <sup>E</sup>	41	28 <sup>E</sup>	F
Montréal	2,930	22	39	28	10
Ottawa - Gatineau	932	20	32	30	19
Oshawa	280	15 <sup>E</sup>	35	37	13 <sup>E</sup>
Toronto	4,218	13	33	33	21
Hamilton	578	11	33	39	17
St. Catharines - Niagara	336	12 <sup>E</sup>	32	35	21
Kitchener	365	15 <sup>E</sup>	40	28	18
London	377	21	35	27	17
Windsor	242	17 <sup>E</sup>	31	24	28
Sudbury	127	F	30 <sup>E</sup>	43	17 <sup>E</sup>
Thunder Bay	99	F	28 <sup>E</sup>	32 <sup>E</sup>	30 <sup>E</sup>
Winnipeg	540	11	36	37	16
Regina	154	19	44	24	12
Saskatoon	185	13	46	24	17
Calgary	850	16	37	32	15
Edmonton	806	12	36	37	16
Vancouver	1,811	12	36	35	17
Victoria	270	18	35	34	13 <sup>E</sup>
Non-CMA areas <sup>1</sup>	9,289	17	38	29	15

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

**Table 6B: Population aged 15 and over by perception of job being done by the parole system in regard to supervising parolees, by CMA, 2004**

	Total	Good job	Average job	Poor job	Don't know/Not stated
	(000s)		%		
<b>Canada</b>	<b>25,906</b>	<b>15</b>	<b>33</b>	<b>32</b>	<b>20</b>
St. John's	145	19	44	18	19
Halifax	310	15	39	30	16
Saint John	99	15	37	23	25
Chicoutimi - Jonquière	103	19 <sup>E</sup>	45	28 <sup>E</sup>	F
Québec	595	18	40	33	10
Sherbrooke	132	13 <sup>E</sup>	37	38	F
Trois-Rivières	135	19 <sup>E</sup>	32	38	F
Montréal	2,930	16	36	33	15
Ottawa - Gatineau	932	16	30	30	24
Oshawa	280	10 <sup>E</sup>	34	42	15 <sup>E</sup>
Toronto	4,218	14	29	33	25
Hamilton	578	9 <sup>E</sup>	33	38	20
St. Catharines - Niagara	336	9 <sup>E</sup>	31	33	26
Kitchener	365	15 <sup>E</sup>	34	28	23
London	377	19	31	26	24
Windsor	242	17 <sup>E</sup>	28	24	31
Sudbury	127	F	31 <sup>E</sup>	42	21 <sup>E</sup>
Thunder Bay	99	F	27 <sup>E</sup>	27 <sup>E</sup>	33 <sup>E</sup>
Winnipeg	540	11	35	32	23
Regina	154	19	38	26	16
Saskatoon	185	13 <sup>E</sup>	40	25	22
Calgary	850	16	34	29	21
Edmonton	806	11	32	37	20
Vancouver	1,811	10	32	37	21
Victoria	270	16 <sup>E</sup>	34	31	20
Non-CMA areas <sup>1</sup>	9,289	16	35	31	19

Figures may not total 100% due to rounding.

1. Excludes residents of the Yukon, Nunavut and the Northwest Territories.

**Source:** Statistics Canada, General Social Survey, 2004.

## Methodology

The target population for the main sample of Cycle 18 of the GSS was all persons aged 15 years and over residing in Canada, excluding:

- 1) residents of the Yukon, Nunavut, and Northwest Territories; and,
- 2) full-time residents of institutions.

In the survey, all respondents were contacted by telephone. Households without telephones were therefore excluded. These persons, however, represent less than 2% of the target population. Interviews are not conducted by cellular telephone so persons with only cellular telephone service are also excluded; again, this group makes up a very small proportion of the population, less than 3%.

Data for Cycle 18 were collected monthly from January to December 2004 inclusively. The sample was evenly distributed over the 12 months to represent seasonal variation in the information. The main sample was selected using Random Digit Dialing (RDD).

From the 31,895 households in the GSS Cycle 18 sample, 23,766 usable responses were obtained, producing a response rate of 75%.

## Data Limitations

The figures which appear in this report are estimates based on data collected from a small fraction of the population and subject to error. The error can be divided into two components: sampling and non-sampling error.

Sampling error is the difference between an estimate derived from the sample and the one that would have been obtained from a census that used the same procedures to collect data from every person in the population. The size of the sampling error can be estimated from the survey results and an indication of the magnitude of this error is given for the estimates in this report. If the estimated sampling error is greater than 33% (relative to the estimate itself), it is considered too unreliable to publish and the symbol 'F' is printed in table cells where this occurs. Although not considered too unreliable to publish, estimates with an estimated error between 16.6% and 33.3% should be "qualified" and used with caution. These are identified with the symbol 'E'.

All other types of errors, such as coverage, response, processing, and non-response are non-sampling errors. Many of these errors are difficult to identify and quantify. Coverage errors arise when there are differences between the target population and the surveyed population. Households without telephones represent a part of the target population that was excluded from the surveyed population. To the extent that this excluded population differs from the rest of the target population, the estimates will be biased. In general, since these exclusions are small, one would expect the biases introduced to be small.

To the extent that the non-responding households and persons differ from the rest of the sample, the estimates will be biased. The overall response rate in terms of questionnaires that were complete enough to be useful for analysis was 75%. Non-response could occur at several stages in this survey. There were two stages of information collection: at the household level and at the individual level. As such, some non-response occurred at the household level, some at the individual level. Non-response also occurs at the level of individual questions so the overall response rate for some questions will be below 75%.