

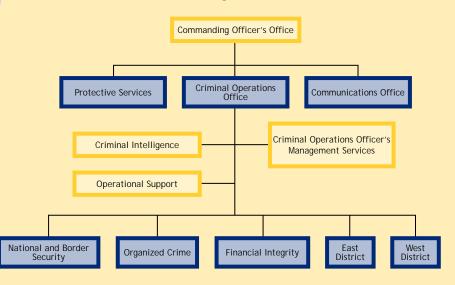
"C" Division



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"C" Division Organizational Chart





If you have any comments, suggestions or questions about the RCMP in Quebec, or about this document, please do not hesitate to let us know!

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A Word from the Commissioner

Giuliano Zaccardelli

he Royal Canadian Mounted Police has a proud history of providing exemplary policing services throughout Canada for more than 130 years.

As we embark on the twenty-first century, our commitment to ensuring "Safe Homes and Safe Communities" for all Canadians is as strong as ever.

The challenges, however, the RCMP face today are considerable and considerably different than what the North West Mounted Police faced as they journeyed West in 1873.

The pace and scope of our working environment have transformed around us. We are challenged by criminals using sophisticated technological advancements to commit serious crimes, terrorists who transcend borders, organized crime, and globalization.

In this vein, "C" Division is not only fulfilling its mandate, it is building on a strong legacy by supporting the new strategic direction for the Force - one which encourages active integration with the broader police and law enforcement community for a better future.

This means a new management approach by concentrating on intelligence-led policing, building bridges with the communities we serve, being accountable for our decisions and actions, and reflecting the core values of Canadian society.

It means living the vision of "integrated policing" by reaching out and working with our partners at home and around the world to deal with the issues that threaten the safety and security of our citizens. It means partnering and collaborating with other law enforcement organizations to more effectively address the root causes of criminality.

Fighting crime today means law enforcement organizations must work together domestically and globally. "C" Division is doing that and more.

Close to 1,200 RCMP employees throughout the province of Quebec are committed to enforcing federal statutes, curbing organized crime, contributing to national security, ensuring the safety of state officials, investigating matters of national and international scope and providing vital operational support services to other police and law enforcement agencies.

I congratulate "C" Division on making important strides during the past year and I invite you to read more about the activities in this report.

I also thank each and every member of our workforce for their dedication to the safety and security of citizens in the province of Quebec, across Canada, and around the world.

Giuliano Zaccardelli, Commissioner



A Word from the Deputy Commissioner

Pierre Lange

entral Region, made up of RCMP divisions in Quebec, Ontario and the National Capital Region, was officially created on April 1, 1998. Its strictly federal mandate includes enforcement in the areas of customs and excise, drugs, immigration, proceeds of crime and economic crime, along with a multitude of other federal statutes. The investigations conducted by our members are complex and require a great deal of attention to detail.

Central Region also gathers and provides criminal intelligence, oversees international liaisons and takes part in protective operations. Furthermore, Central Region provides administrative/support services to divisions within the region.

Given the presence of organized crime in Quebec and Ontario, Central Region works in cooperation with communities, clients and partners to provide quality federal policing services. It solves problems via community policing, and has implemented a program combining awareness, prevention and interdiction efforts to ensure safer homes and communities.

Our police officers work jointly in the divisions of Central Region. We share our resources in a variety of complex investigative files. This interdivisional collaboration can best be illustrated by a major chemical drug seizure that took place in April 2003, when members of the National Capital Region and Quebec joined forces to dismantle a major pseudoephedrine exportation network.

Central Region is committed to reducing the impact of organized crime and lowering youth crime in future years in keeping with the organization's five operational priorities nationally (organized crime, terrorism, youth, Aboriginal policing and international police services) and with the federal government's priority to provide all Canadians with a better quality of life.

Pierre Lange, Deputy Commissioner Central Region



A Word from the Commanding Officer

Pierre-Yves Bourduas

since the establishment of the Royal Canadian Mounted Police in Quebec in 1920, our police organization – commonly known as "C" Division – has always demonstrated professionalism by remaining in line with the reality of its era and its time. We have progressed as society has progressed, while preserving our culture and our traditions. Today, our officers are recognized around the world for their professionalism, their integrity and their respect for the right of every citizen to difference and to equality.

In Quebec, the RCMP enforces the law in a strictly federal context. Our mandate is to prevent crime and to protect Canadians, both in Canada and abroad. Our areas of activity include national security, organized crime, tobacco and alcohol smuggling, economic crime, computer piracy, money laundering and the protection of VIPs, including the Prime Minister and foreign dignitaries. In addition, our work with Interpol (an international police service with headquarters in France) and our liaison officers deployed throughout the world enable us to initiate and collaborate in international investigations.

In our efforts to better meet future challenges generated by economic globalization, rapid technological evolution, the elimination of physical boundaries to criminal activity, an ever changing legal system and the growing threat of organized crime and terrorism, we are implementing innovative ideas and sophisticated methods to fight crime and protect Canadian citizens.

Obviously, we cannot fight this battle in a vacuum, nor do we wish to. That is why we are working with numerous municipal, provincial, national and international partners, in an integrated policing concept. We share our knowledge, techniques, information and best practices with our partners in the law enforcement world.

The RCMP's knowledge is also shared internally. Our veterans serve as mentors to the young officers in our organization. This relationship between different generations of police officers maximizes the skills of our employees and establishes solid foundations for meeting future operational challenges.

Your safety is our priority. In this regard, we believe that a police service must create a fair balance between law enforcement, awareness initiatives and crime prevention. In order to deal with certain problems in our society, we develop and maintain partnerships and relationships of trust with communities, so that priorities and possible solutions can be identified.

Over the coming year, "C" Division will continue to respond to the strategic priorities of the RCMP and to be involved in the community by supporting community programs for young people and Aboriginals in such a way as to maintain a high level of service to the citizens of Quebec.

I am therefore very proud to present this brief overview of our operational and community activities in 2003-2004. I hope it will shed some light on our role in Quebec and our priorities: organized crime, national and border security, financial integrity, youth and aboriginal communities. This document illustrates the conviction with which we strive to serve you, carrying on the tradition of excellence that defines us. The Royal Canadian Mounted Police is a national police service that works for you in many ways.

Pierre-Yves Bourduas, Assistant Commissioner Commanding Officer, "C" Division

Arrest of Active Internet Pedophiles

Two of our investigators are working with the *Sûreté du Québec* cybercrime squad. In just a few months, this joint police effort has already led to the arrest of active Internet pedophiles.



The RCMP in Your Community

- In partnership with the *Comité permanent de lutte à la toxicomanie* [Standing Committee on Drug Abuse], our officers have worked on the second edition of the book *Drogues : Savoir plus, risquer moins* [Drugs: Know More, Risk Less] and on publication *La consommation des psychotropes : portrait et tendances au Québec* [Psychotropic Use: Profile and Trends in Quebec].
- Training workshops on drugs have been offered to the justices of the Criminal Division of the Court of Quebec and to Youth Division prosecutors and their substitutes.









One of the Largest Cash Seizures Ever in Quebec!

Close to \$1.6 million and several tonnes of pseudoephedrine intended for the American market have been seized in cooperation with our partners. The operation has resulted in the dismantling of the supplying organization. Pseudoephedrine is used to produce methamphetamine, an extremely dangerous illegal drug.

Arrest of a "Rape Drug" Dealer

Property belonging to an individual from the Quebec City region who was selling GHB (the rape drug) over the Internet, along with approximately US\$2,175,000, have been frozen by our officers and their American partners. This operation has prevented the money from being used for criminal purposes.



A Colombian Drug Trafficker Prosecuted in Canada



A Colombian drug trafficker involved in a network trafficking in heroin and cocaine, and also involved in counterfeiting, theft and being in possession of stolen goods in Canada has been located in Colombia and extradited for prosecution before Canadian justice. This undercover operation struck a hard blow to the activities of the network with ramifications that extended from Asia to Colombia and to Montreal.





VIP Security

At special events, in a crowd or aboard a vehicle in a motorcade, look closely and you will see RCMP members in action – at the wheel, standing on the sidelines or walking nearby.

National and Border Security

It is our responsibility to ensure the security of citizens and to combat terrorist organizations throughout our territory, and in particular at various strategic entry points, such as airports, borders and ports. The creation of teams of specialized investigators, working in conjunction with partners, enables us to target the major criminal activities related to national and border security, particularly illegal immigration, terrorism, smuggling, falsification of documents and passports and narcotics trafficking. Our goal: to work in partnership to create still more "intelligent" borders.

Clandestine Immigrant Smugglers Intercepted

A group of eleven individuals of Chinese origin carrying forged passports were intercepted at Montreal-Trudeau Airport. Five of them were members of a group of clandestine immigrant smugglers and had links with organized crime in Toronto. The other six persons were young women (including two minors) who were destined for the prostitution market.







New Ports Investigation Unit

A joint ports investigations unit is being set up to investigate offences against federal statutes committed in national ports within our territory. Made up of several partners, the unit coordinates information on terrorism and organized crime activities in port facilities.





Dismantling of an Unlawful Tobacco Production and Distribution Network

An unlawful tobacco production and distribution network in Montreal has been dismantled and nine individuals have been arrested by our officers and their partners from the Montreal City Police Department and the *Sûreté du Québec*. Smuggled products, often of very poor quality, can have harmful effects on the health of citizens.

Illegal Immigration and Importation Attempts Thwarted

Two illegal immigration

and importation attempts

have aborted thanks to the vigilance of our officers and their partners. Authorities' suspicions led to the discovery that crew change requests from foreign vessels were used as a cover for criminal intentions.

Murder Suspect Extradited to Switzerland



An individual of Turkish origin wanted on murder charges in Switzerland has been extradited to that country as a result of a request for assistance from Swiss authorities. The individual, who had been released pending his trial, had used a forged passport to enter the United States and Canada.

The RCMP in Your Community

Did you know

that one of our officers works with various cultural communities to let them know about our national security role? In return, gap bridging of this nature gives us a clearer understanding of the cultural communities, their origins and their problems.

Illegal Internet Sites Shut Down

Two Internet sites offering smuggled goods have been shut down by our officers as a result of information received by e-mail from the public at large. More than 43,000 cybernauts visit our Division site annually to ask questions and provide information electronically.

Financial Integrity

pecause of our national and international presence, our status within Interpol and our ability to coordinate $m{D}$ the collection and distribution of criminal intelligence, we are the prime organization to investigate white-collar crime that is federal in nature or national and international in scope. Moreover, we have the reputation of being world leaders in the fight against economic crime, a battle we wage in cooperation with our numerous provincial, national and international partners.



Victims of Fraudulent **Telemarketing** Compensated

Our officers and their partners have charged a member of an organized crime group with money laundering and conspiracy to murder a Montreal witness as part of an investigation into fraudulent telemarketing.

Nearly \$1.8 million have been intercepted and returned to telemarketing fraud victims, most of them vulnerable seniors.





Border Seizures of Counterfeit Goods

By seizing counterfeit goods at the border, our officers and their partners have simultaneously prevented illegal profits from being earned from the

sale of these products and also preventing these profits from being used to fund the activities of criminal and terrorist groups.

Financial Markets Under Surveillance!

A special team is being set up to detect fraud in financial markets and bring criminals to justice. This team will consist of police officers,

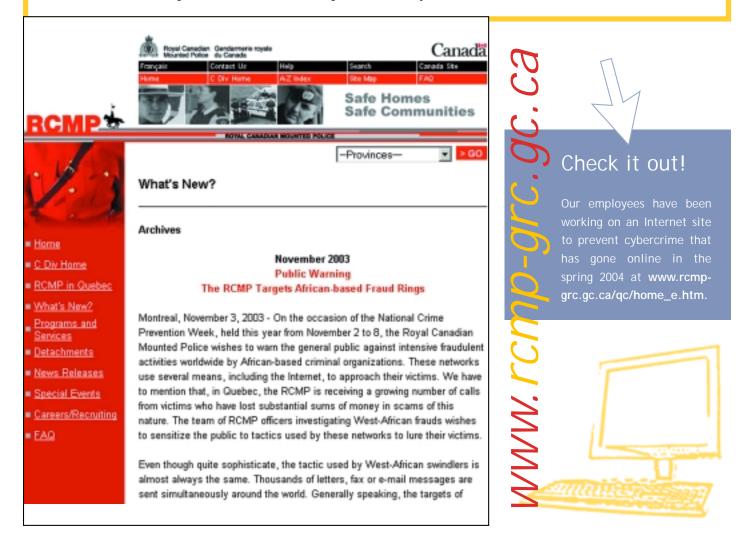
attorneys and senior investigators from the RCMP, Justice Canada, the Department of Finance and other partner departments and organiza-

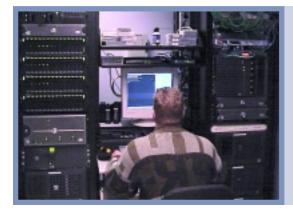
tions. Financial market fraud has a devastating effect on the investments and retirement savings of families and retired people.

The RCMP in Your Community

Did you know

that our investigators have been waging an awareness campaign to warn the public about an African fraud ring which using various means, including the Internet, to extract large sums of money from its victims?





Computer Pirate Arrested in Rivière-du-Loup

A 19-year-old suspect from the Rivière-du-Loup region has been arrested and charged with fleecing numerous clients of Canadian and Quebec financial institutions. The pirates had managed to steal their victims's bank account numbers and passwords.

The RCMP in the Western Part of the Province

rom Rouyn-Noranda to Lacolle, from Cornwall to Sherbrooke, our West District police officers are very active! Working in partnerships and multidisciplinary teams, our experienced investigators attack organized crime more effectively, cracking down on unlawful activities related particularly to narcotics trafficking, smuggling and national security. Distributing our resources more strategically and with the addition of the Cornwall Detachment to our Division, the RCMP's presence in Western Quebec and far Eastern Ontario is a success!

Our Officers Working With Seniors

Our employees took part in the FADOQ Estrie - Mouvement des aînés du Québec festival to inform visitors about the services offered by police departments in the region to ensure the safety of seniors in Quebec. Nearly 10,000 visitors attended the event.



Our Officers Working With Young People

Our officers sponsor a number of community projects and organizations, including Théâtre 100 Toits, which introduces children aged 6 to 12 to conflict management through effective communication, the Avance au Large project which helps young people who are experiencing adjustment difficulties, and Pacte de rue, an organization which helps troubled youth and adults find a place in society.





Numerous illegal devices that allow the misappropriation or decrypting of satellite television jamming systems have been seized in Cornwall, in partnership with the Canadian Motion Picture Distributors Association. The theft of signals is harmful to legitimate subscribers, who ultimately pay more for service.

Large Seizure of Methamphetamine and Ecstasy in Val-d'Or

No fewer than 1,141 methamphetamine and ecstasy tablets have been seized in Val-d'Or by our officers and their partners. Methamphetamine is a substance that can lead to death by ruptured blood vessels in the brain or heart failure.

Hundreds of Searches in the Laurentian and Lanaudière Regions

In 2003, close to 90,000 cannabis plants were seized and over 175 individuals were charged as part of Project Charlemagne. This partnership between police services in the Laurentian and Lanaudière regions and aboriginal police services in the area is designed to fight criminal organizations responsible for the production of cannabis.

Smuggler Caught in the Act

An individual from the Eastern Townships who was transporting smuggled cigarettes in his vehicle has been arrested. A total of 150 cartons of illegal cigarettes and 30 bags containing 200 grams of tobacco each were seized.

The RCMP in Your Community

Across the province, you will see our employees involved in your community, providing, among other things:

- drug awareness days in some 100 schools;
- counterfeit prevention workshops to the business community; and
- fund-raising campaigns for charitable organizations such as the Fondation des jeunes handicapés intellectuels de Lanaudière and the Fondation du Centre hospitalier régional du Suroît.





Computers Given to a School for Students With Disabilities

In Joliette, computers seized in a police operation have been given to a school for students with disabilities. The investigation into theft of telecommunications and illegal copies of software was carried out in conjunction with Industry Canada investigators.

The RCMP in the Eastern Part of the Province

From Drummondville to Sept-Îles, from Chicoutimi to Gaspé, "C" Division's East District worked hard again this year! The District can count on experienced officers who strive to ensure the safety of Eastern Quebec residents. In particular, over 30 hydroponic grow operations were dismantled in 2003, and numerous projects focussed on reducing organized crime in the region. The year was also marked by the opening of new offices in Saint-Georges-de-Beauce and Drummondville, part of the RCMP modernization process in Quebec.

Our Officers Working With Young People

In the Saguenay, our employees organized a clay pigeon shoot for players from the Élites de Jonquière, a AAA midget hockey league team, as part of the Drug Awareness Program. Preventive advice regarding drugs and counterfeit banknotes was also given to the young athletes.



Our employees are very involved in the Patch Program, as part of which 400 young people from the Gaspé region pledge annually not to use drugs.





One of the Largest Cannabis Discoveries of the Year in Quebec!

Over 5,500 mature cannabis plants have been destroyed in the St-Pierre-de-Baptiste region, after our officers made one of the largest cannabis discoveries of the year in Quebec. The operation was a partnership involving the Canadian Forces and the Sûreté du Québec.



Cocaine Seizure in the Gaspé Peninsula

Over half a kilo of cocaine, a quantity of bulk cannabis and \$2,000 in cash have been seized by our officers and their partners from a home in Pointe-à-la-Croix, in the Gaspé Peninsula.

The RCMP in Your Community

Our employees participate in numerous activities in your community by organizing:

- · drug awareness days in schools;
- open houses in Quebec City;
- fund-raising for charitable organizations such as the Canadian Cancer Society and the Vallée des roseaux of Baie-Comeau, an agency that helps terminal cancer patients; and
- attending parties for underprivileged children.



Fraud Detected on the Lower North Shore

Fraud against the federal government's delivery of its employment insurance program has been brought to light in the Sept-Îles region. Our investigators and their Human Resources and Skills Development Canada partners have discovered that companies allegedly issued a large number of false records of employment to Lower North Shore residents, helping them defraud Employment Insurance of approximately one million dollars.

Alleged Murderer Arrested Through Cross-Canada **Partnership**

District officers worked in conjunction with British Columbia investigators to solve a sensational double murder case on the west coast. This cooperation has led to the arrest and indictment of the main suspect who was living in Quebec.

Major Setback for Criminal Organizations in the Rimouski Region

Ten individuals have been arrested as a result of the police investigation of a criminal cell controlling narcotics trafficking in Rimouski. This hard blow was struck against criminal organizations in the region by our investigators and their partners.

Canadian Mounted Police

Youth, a "C" Division Priority

" Division members are there for young people in 1001 ways: visiting schools, sponsoring junior hockey teams, raising money for children who are disabled or ill, and delivering prevention and awareness programs!

Ouebec's AMBER Alert. an Effective Partnership!

Quebec's AMBER Alert, which is designed to help find abducted children, has finally seen the light of day after several years of hard work! This initiative results from a partnership between police services throughout Quebec, the Missing Children's Canada and a number of other associations, agencies and media throughout the province. The alert was implemented for the first time on 14 July 2003, when it helped find a young girl who had been abducted.



In addition to numerous public relations activities and annual fundraisers, we have taken an active part in celebrations of the 130th anniversary of the RCMP, through contests, information booths and Musical Ride performances, as well as a fundraiser for the Quebec Society for Disabled Children.

Missing Children's Network Canada Identification Clinic

Nearly 50,000 children have received Missing Children's Network Canada identification booklets as part of an identification clinic which took place in McDonald's restaurants throughout Quebec. Approximately 50 of our members and partners took part in this event.

Clean Sport Is My Game!

For the past four years, the Royal Canadian Mounted Police has been a proud partner of the Quebec AAA Development Midget Hockey League in the "Clean Sport Is My Game" drug prevention program. The goal of the program is to provide basic knowledge, alternatives to doping adequate responses to young athletes and those around them. In 2003-2004, approximately 15 RCMP officers have acted as mentors in this campaign.



Our employees took part in the annual Torch Run Campaign, a fundraising event for the Quebec Special Olympics, whose mission is to help individuals living with an intellectual disability participate in Olympic sports.



As part of the 2003 Government of Canada Workplace Charitable Campaign, we raised over \$157,000.

New Committee, **New Strategies**

This year, "C" Division created a committee of employees from a range of sectors to develop new youth strategies throughout our territory. In 2003, Committee members first decided to review what is being done on the professional level for youth in the Division; then they focussed on what Division personnel as a whole do for young Quebeckers through volunteer activities. The results of this survey will play a part in selecting the youth strategy option for 2004-2005, which will be in harmony with both the target clientele and the nature of RCMP police work in Quebec.

Numerous charity golf tournaments have been organized throughout Quebec.

Raves Training

An all-new training on raves and the drugs used at these events has been offered to a range of stakeholders by our Drug Awareness officers, using an integrated prevention and education approach. Our presence at several raves has enabled us to simultaneously approach the young people who attend these events and the homosexual community.

The Montreal Ballers

The Montreal Ballers basketball program was created to encourage young people to learn the values of teamwork, discipline, self-respect, respect for others, loyalty and perseverance. The teams are made up of youth aged 12 to 18 from multicultural Montreal neighbourhoods. The players train every week in the gymnasium at our headquarters.



Helping Research into Children's Diseases

Our divisional Spaghetti Luncheon raised a noteworthy \$12,500, which has been donated to the Foundation for Research into Children's Diseases. As well, the 17th edition of our Golf Classic raised \$74,000 for the Foundation. The RCMP has been a partner of this organization for over 20 years!



The RCMP has a long tradition of service to Canadian Aboriginal communities. In accordance with the RCMP's national strategy in this regard, "C" Division works tirelessly to establish good relations with Quebec's Aboriginal communities. Our detachments in Sept-Îles, St-Jérôme, Gaspé, Rouyn-Noranda, Cornwall and Quebec City have all, in their own ways, contributed to the improved well-being of their communities.

Together With Aboriginal Communities for a Better Future

An Aboriginal Advisory Committee, chaired by the RCMP and made up of members Quebec's Aboriginal

nations, was set up this year to improve Aboriginals' future prospects. "C" Division particularly undertook to encourage

Aboriginals to participate actively in preventing mischief related to and alcohol drug addictions in their communities.

Betsiamites Native Celebration

Our officers have participated in native celebration in the Montagnais community of Betsiamites,

southwest of Baie-Comeau. This annual celebration, featuring a novena and blessing of the hunters, highlighted by a village procession. Our members revived a tradition by opening procession, accompanied by their Aboriginal colleagues. The event brought back happy memories for community elders!



Operation KidzPrintz in the Huron-Wendat Community of Wendake

Our officers have met with nearly 200 students at the school in the Huron-Wendat community of Wendake, not far from Quebec City, to take their fingerprints as part of a KidzPrintz operation. KidzPrintz identification booklets are used to help find children who are missing or have been abducted.



Suicide Prevention **Training**

In view of the extremely high suicide rate among young people in Aboriginal communities, our Aboriginal Policing Branch has offered two training sessions to 52 representatives from Quebec's Atikamekw communities. Similar training sessions will soon be offered in one of Northern Quebec's Inuit communities.

Inter-Band Games Week in Mashteuiatsh

Our employees have participated in the Inter-Band Games Week in Mashteuiatsh, in the Saguenay-Lac Saint-Jean region. Staffing Recruiting Office, Drug Awareness and Aboriginal Policing information booths, our officers and their partners reached nearly 800 young Aboriginal athletes.