

# tourism snapshot

Canadian Tourism Commission www.canada.travel

A focus on the markets that the CTC and its partners are active in

## November 2008

Volume 4 Issue 11

## key highlights

Year-to-date, international visits to Canada reached 16 million trips, a decline of 4.8% over the same period in 2007.

U.S. Consumer Confidence, which had declined to an all-time low in October (38.8), moderately improved in November up 6.1 points to reach 44.9 (1985=100).

In November 2008, outbound trips, mainly driven by a reduction in travel by Canadians to the U.S., dropped for a third consecutive month falling 6.4% over 2007.

#### tourism review

### **International Trips**

- International travellers made 814,639 overnight trips to Canada in November 2008, a decline of 7.5% over the previous year;
- Year-to-date, international visits to Canada declined 4.8% over 2007, with a total of 16 million trips to Canada during the Jan.-Nov. period;
- This month, trips to Canada from both U.S. and overseas key markets decreased compared to the same period in 2007, falling 7.4% and 12.5%, respectively;
- For the January-November period, trips from the U.S. fell 7.1% to reach just over 11.7 million trips, while trips by non-U.S. countries increased 2.3% over 2007, reaching 4.3 million trips.

#### **United States**

- Overall, trips by Americans fell 7.4% in November with automobile and plane trips falling both by 6.6% and trips by "other" modes facing the most significant drop of 20.3% over 2007;
- Although U.S. trips to Canada declined 7.1% year-to-date, 2 provinces (NFLD: 89.7%, PEI: 17.4%) posted increases;

## Overnight Trips To Canada

|                               | November 2008 | 08/07 Nov<br>% Change | Jan-Nov<br>2008 | Year-to-date<br>% Change |
|-------------------------------|---------------|-----------------------|-----------------|--------------------------|
| Americas                      |               |                       |                 |                          |
| United States (Total)         | 624,719       | -7.4                  | 11,700,050      | -7.1                     |
| Automobile                    | 377,968       | -6.6                  | 6,917,588       | -7.7                     |
| Plane                         | 213,697       | -6.6                  | 3,319,894       | -5.5                     |
| Other                         | 33,054        | -20.3                 | 1,462,568       | -8.2                     |
| Mexico                        | 9,930         | -10.8                 | 247,741         | 9.4                      |
| Americas Key Markets Total    | 634,649       | -7.5                  | 11,947,791      | -6.8                     |
| European Key Markets          |               |                       |                 |                          |
| France                        | 13,379        | -7.0                  | 395,859         | 13.4                     |
| Germany                       | 10,821        | 6.9                   | 304,712         | 4.1                      |
| UK                            | 30,631        | -10.3                 | 800,517         | -5.5                     |
| Asia/Pacific Key Markets      |               |                       |                 |                          |
| China                         | 9,893         | -3.3                  | 149,355         | 5.2                      |
| Japan                         | 10,535        | -40.1                 | 262,941         | -16.7                    |
| South Korea                   | 7,169         | -26.0                 | 173,794         | -6.4                     |
| Australia                     | 9,803         | 6.1                   | 218,915         | 10.4                     |
| Overseas Key Markets<br>Total | 92,231        | -12.5                 | 2,306,093       | -1.1                     |
| As % of Key Markets and US    | 14.0          |                       | 17.9            |                          |
| Other Countries               | 87,759        | -1.8                  | 1,792,662       | 5.9                      |
| Total Non-US Countries        | 189,920       | -7.8                  | 4,346,496       | 2.3                      |
| Total Countries               | 814,639       | -7.5                  | 16,046,546      | -4.8                     |

Note: Statistics Canada preliminary estimates. Source: Statistics Canada, International Travel Survey.



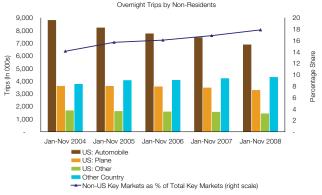
 Automobile trips (which accounted for 59% of all U.S. trips to Canada) declined at a faster rate (-7.7%) than nonautomobile trips (-6.3%) in the January-November 2008 period.

#### **Mexico**

This month, Mexico posted its first monthly decline relative to the same period in 2007 since April 2008 falling 10.8%. Year-to-date however, Mexico recorded an increase of 9.4% over last year.

## **Overseas Key Markets**

- In November 2008, overseas key markets fell 12.5% over the same month in 2007, with 92,231 overnight trips to Canada;
- Regionally this month, Canada experienced significant decreases in trips from Japan (-40.1%) and South Korea (-26%). Germany and Australia were the only two key markets showing increases up 6.9% and 6.1%, respectively;
- Year-to-date, trips from Canada's key overseas markets decreased marginally, by 1.1%, to reach just over 2.3 million trips;
- Year-to-date, increases in visitation from France (13.4%), Australia (10.4%), Mexico (9.4%), China (5.2%) and Germany (4.1%) were offset by decreases from Japan (-16.7%), South Korea (-6.4%) and the UK (-5.5%).



Note: Statistics Canada preliminary estimates. Source: Statistics Canada, International Travel Survey.

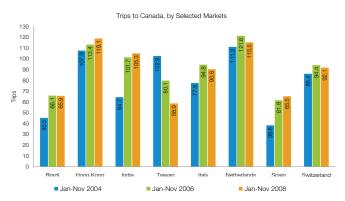
### **Share of Entry**

- Year-to-date November, Canada received 11.7 million U.S. visitors, which accounted for 82.1% of total visitors from core markets. Of these U.S. visitors, 59% travelled by automobile, 28.4% by plane, while 12.5% used "other" modes of transportation;
- Visitors from key European markets made just over 1.5 million trips to Canada year-to-date, accounting for 10.5% of total core markets. Of all core market trips, the UK accounted for 5.6%;
- Visitors from Asian key markets made 805,000 trips year-todate, accounting for 5.6% of total visitors from key markets;
- Overseas key markets have gained a small share increase over the U.S., and now account for 17.9% of international visitors to Canada, up 2.6% compared to January

   November 2007.

#### **Market Watch**

- Hong Kong continued to record the largest growth rate over 2007, increasing 14% during the January – November 2008 period, followed by Spain with growth of 10%. Taiwan was the only market that posted a decline over 2007, down by 22.9%;
- Over the last four years, Spain has posted the most significant increase up 69.7% with a total of 65,488 trips in the Jan-Nov 2008 period. India also posted a significant increase, up 62.8% over 2007. Only Taiwan registered a decrease over 2004 (-42.8%).



Note: Statistics Canada preliminary estimates. Source: Statistics Canada, International Travel Survey.

## Overnight Trips by Canadians

|                         | November 2008 | 08/07 Nov<br>% Change | Jan-Nov<br>2008 | Year-to-date<br>% Change |
|-------------------------|---------------|-----------------------|-----------------|--------------------------|
| United States           | 1,304,899     | -12.0                 | 17,846,903      | 7.9                      |
| Other Countries         | 524,452       | 11.0                  | 7,484,297       | 9.6                      |
| Total Trips from Canada | 1,829,351     | -6.4                  | 25,331,200      | 8.4                      |

Note: Statistics Canada preliminary estimates.
Source: Statistics Canada, International Travel Survey.

### **Canadian Outbound Trips**

- In November 2008, outbound trips by Canadians dropped for the third consecutive month falling 6.4% over 2007;
- Trips to the U.S. were down 12%, while an increase of 11% was recorded to non-U.S. outbound destinations for the month of November;
- Year-to-date, Canadians made 25.3 million trips abroad, an increase of 8.4% over last year, with trips to the U.S. increasing 7.9% and trips to non-U.S. outbound destinations up 9.6%;
- For the month of November, outbound travel increased 66.6% from Newfoundland, 73.7% from PEI and 9.2% from Alberta, while all other provinces experienced decreases compared to the same month last year. Year-to-date, all provinces increased in outbound trips with the exception of New Brunswick and the Yukon both posting 2.4% decreases over 2007.

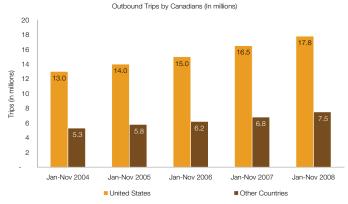
#### consumer outlook

#### **Consumer Confidence**

**CANADA:** The Canadian Consumer confidence index continued to slide in November and is now standing at 71 down 2.9 points over October. The index stood at 100.2 a year ago. (2002=100)

**UNITED STATES:** U.S. Consumer Confidence, which had declined to an all-time low in October (38.8), moderately improved in November up 6.1 points to 44.9. The index stood at 87.3 in November of 2007. (1985=100)

Sources: November 2008 Consumer Confidence Index, the Conference Board (USA); and Index of Consumer Confidence, the Conference Board of Canada



Note: Statistics Canada preliminary estimates. Source: Statistics Canada, International Travel Survey

## competitive review (September 2008)

- From January to September 2008, international visitors to the U.S. increased 7.9% and the U.K. posted a moderate increase (+0.8%), while Australia was unchanged and Canada fell 4.7%;
- The U.S. experienced strong growth from France (+28.1%), China (+20.8%) and Germany (+19.8%) over last year;
- All four competitive destinations posted declines from Japan with the most significant drop to the U.K. (-24.5%) followed by Australia(-18%), Canada (-15.6%) and the U.S. (-6.1%);
- Compared to the U.S., Canada posted higher growth levels from Mexico (+ 10.6% vs. -6.4% for the U.S.) and Australia (+10.9% vs. 6.1% for the U.S.);
- All four competitive destinations registered healthy growth from France with the largest growth to the U.S. (+28.1%) followed by Australia (+18%), Canada (+14.6%) and the U.K. (+8.9%);
- The U.K. posted significant increases from Mexico (+ 26.2%), China (-21.5%), Germany (-13.3%) and the U.S. (-12.3%);
- Australia posted a large decline from South Korea (-11%) while Canada and the U.S. also experienced small declines of -3.9% and -2.4%, respectively.

## International Travel, January-September 2008 (In 000s)

| Trips from:         |        | Trips to:       |        |                 |       |                 |        |                 |  |
|---------------------|--------|-----------------|--------|-----------------|-------|-----------------|--------|-----------------|--|
|                     | Car    | Canada          |        | United States   |       | Australia       |        | United Kingdom  |  |
|                     | #      | 08/07<br>Change | #      | 08/07<br>Change | #     | 08/07<br>Change | #      | 08/07<br>Change |  |
| Total International | 14,003 | -4.7            | 39,018 | 7.9             | 4,065 | 0.0             | 25,001 | 0.8             |  |
| United States       | 10,176 | -7.3            |        |                 | 339   | 0.0             | 2,449  | -12.3           |  |
| Other Key Markets   |        |                 |        |                 |       |                 |        |                 |  |
| France              | 223    | 10.6            | 4,560  | -6.4            |       |                 | 53     | 26.2            |  |
| Germany             | 350    | 14.6            | 959    | 28.1            | 61    | 18.0            | 2,851  | 8.9             |  |
| United Kingdom      | 271    | 3.2             | 1,362  | 19.8            | 113   | 7.0             | 2,279  | -13.3           |  |
| Mexico <sup>1</sup> | 714    | -4.0            | 3,446  | 6.1             | 453   | -2.0            |        |                 |  |
| China*              | 126    | 6.7             | 503    | 20.8            | 274   | 3.0             | 106    | -21.5           |  |
| Japan               | 219    | -15.6           | 2,507  | -6.1            | 347   | -18.0           | 188    | -24.5           |  |
| South Korea         | 155    | -3.9            | 621    | -2.4            | 171   | -11.0           |        |                 |  |
| Australia           | 196    | 10.9            | 528    | 6.1             |       |                 | 769    | 5.8             |  |
| Canada              |        |                 | 15,152 | 11.5            | 89    | 10.0            | 717    | 5.4             |  |
| Total Key Markets   | 12,431 | -3.0            | 29,638 | 6.6             | 1,847 | -4.1            | 25,001 | 0.8             |  |

<sup>...</sup>Not applicable or data not available.

Sources: Statistics Canada; Tourism Australia; National Statistics (UK); and ITA, Office of Travel and Tourism Industries (USA).

Note: Statistics Canada and National Statistics preliminary figures.

<sup>\*</sup> US figures for China includes Hong Kong, SAR; <sup>1</sup> US figures for Mexico include arrivals to interior only.

## accom<u>modations</u>

- In November 2008, the national occupancy rate fell by 3.2% over the previous year to 59.1%. While most provinces faced decreases in occupancy, Manitoba posted the largest increase this month (+ 5.0%) followed by the Yukon (+4.8%). The Northwest Territories posted the largest decline (-9.5%) followed by the Nova Scotia (-6.3%);
- Year-to-date November, the national occupancy rate decreased 1.4% falling to 65.2% when compared to the same period last year. Saskatchewan posted the highest occupancy rate at 73.7% (up 1.6%) followed by the Yukon at 72.9% (up 1.9%);
- From January-November 2008, the national average Revenue per Available Room (RevPAR) was \$85.65, up 1.0% over last year. Québec, Alberta, British Columbia and the Northwest Territories all posted rates higher than the national average;
- The national Average Daily Rate from January
   November 2008 was \$131.40, up 3.1% over the same period last year. Québec, Alberta, British Columbia and the Northwest Territories again posted averages higher than the national average.

Source: PKF Consulting

## Canadian Occupancy Rates, By Province\*

|                       | Nov<br>2008 | 08/07<br>Change^ | Jan-Nov<br>2008 | Year-to-date<br>Change^ |
|-----------------------|-------------|------------------|-----------------|-------------------------|
| Alberta <sup>1</sup>  | 69.2        | -4.8             | 70.1            | -3.4                    |
| British Columbia      | 51.5        | -4.1             | 66.3            | -1.8                    |
| Saskatchewan          | 79.5        | 2.9              | 73.7            | 1.6                     |
| Manitoba              | 73.7        | 5.0              | 68.6            | 2.3                     |
| Ontario               | 59.2        | -3.5             | 63.0            | -1.0                    |
| Quebec                | 56.5        | -2.2             | 63.7            | -1.3                    |
| New Brunswick         | 53.0        | -1.3             | 61.0            | -2.0                    |
| Nova Scotia           | 54.0        | -6.3             | 64.2            | -3.5                    |
| Newfoundland          | 61.7        | -3.3             | 67.4            | 1.7                     |
| Prince Edward Island  | 37.0        | 3.7              | 50.3            | 1.5                     |
| Northwest Territories | 58.9        | -9.5             | 64.1            | -4.5                    |
| Yukon                 | 63.6        | 4.8              | 72.9            | 1.9                     |
| Canada                | 59.1        | -3.2             | 65.2            | -1.4                    |
|                       |             |                  |                 |                         |

<sup>\*</sup> Note: Based on the operating results of 202,077 rooms (unweighted data).

Source: Pannell Kerr Forster Consulting Inc.

## strategic performance

## Travel Volumes, January - November 2008

|                                 | Trips Made (000s) |        |                 |  |
|---------------------------------|-------------------|--------|-----------------|--|
|                                 | Target            | Actual | %<br>Difference |  |
| Americas Key Markets            |                   |        |                 |  |
| United States                   | 11,998            | 11,700 | -2.5            |  |
| Mexico                          | 234               | 248    | 6.2             |  |
| Americas (Total)                |                   |        |                 |  |
| Overseas Key Markets            |                   |        |                 |  |
| France                          | 339               | 396    | 16.7            |  |
| Germany                         | 289               | 305    | 5.1             |  |
| UK                              | 851               | 801    | -5.9            |  |
| China                           | 152               | 149    | -2.0            |  |
| Japan                           | 250               | 263    | 5.3             |  |
| South Korea                     | 178               | 174    | -1.9            |  |
| Australia                       | 208               | 219    | 5.0             |  |
| Overseas Key Markets<br>(Total) |                   |        |                 |  |
| Total                           | 14,498            | 14,254 | -1.7            |  |

Note: As per strategic plans.

- Against all set targets for the CTC's core markets, there was a shortfall in projected trips of 243,000, a difference of -1.7% for January through November 2008;
- Year-to-date, the Americas has fallen short of meeting set targets by 2.3%, whereas trips by overseas key markets have exceeded the set targets by 1.7%. The U.S. fell short by 298,000 trips while Mexico exceeded the set target by 15,000 trips;
- The most notable performance has been from France exceeding the set target by 16.9% year-to-date.

Please note: Targets are based on past proportions of the January – November period and applied to 2008 forecasts.

CTC Marketing Market Research

<sup>^</sup> Percentage points. ¹ Excluding Alberta resorts.