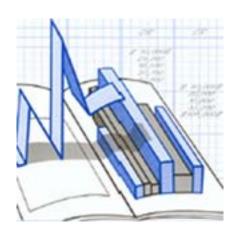
# Quarterly Financial Statistics for Enterprises

Second Quarter 2009





Statistics Canada Statistique Canada



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# **Quarterly Financial Statistics for Enterprises**

# Second Quarter 2009

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# **User information**

# **Symbols**

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- . not available for any reference period
- .. not available for a specific reference period
- ... not applicable
- 0 true zero or a value rounded to zero
- 0s value rounded to 0 (zero) where there is a meaningful distinction between true zero and the value that was rounded
- p preliminary
- r revised
- x suppressed to meet the confidentiality requirements of the Statistics Act
- E use with caution
- F too unreliable to be published

# **Coefficients of variation**

A excellent (CV range is 0.00% to 4.99%)
B very good (CV range is 5.00% to 9.99%)
C good (CV range is 10.00% to 14.99%)
D acceptable (CV range is 15.00% to 24.99%)

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# Note to users

You can also search through the Statistics Canada catalogue which lists all current products and services available at Statistics Canada.

# **Table of contents**

| Highlights   | S  | 7  |
|--------------|--|----|
| Analysis -   | — Second quarter 2009 (preliminary)  | 8  |
| Manufactu    | ring profits decrease for the third straight quarter   | 9  |
| Mining and   | d oil and gas extractors' profits down   | 9  |
| Declines for | or both retail and wholesale trade   | 9  |
| Insurance    | carriers and depository credit intermediaries contribute to declines in financial industries | 10 |
| Related p    | roducts  | 11 |
| Statistica   | I tables   |    |
| 1 Sumr       | mary table   | 14 |
| 1-1          | Operating revenue and operating profit, seasonally adjusted                                  | 14 |
| 1-2          | Profit before extraordinary gains and net profit, seasonally adjusted                        | 15 |
| 1-3          | Debt to equity and profit margin, selected ratios  | 16 |
| 1-4          | Return on equity and return on capital employed, selected ratios                             | 17 |
| 2 Total,     | all industries   | 18 |
| 2-1          | Balance sheet and income statement   | 18 |
| 2-2          | Statement of changes in financial position, seasonally adjusted data and financial ratios    | 19 |
| 3 Total,     | non-financial industries   | 20 |
| 3-1          | Balance sheet and income statement   | 20 |
| 3-2          | Statement of changes in financial position, seasonally adjusted data and financial ratios    | 21 |
| 4 Agrica     | ulture, forestry, fishing and hunting  | 22 |
| 4-1          | Balance sheet and income statement   | 22 |
| 4-2          | Statement of changes in financial position, seasonally adjusted data and financial ratios    | 23 |
| 5 Oil ar     | nd gas extraction and support activities   | 24 |
| 5-1          | Balance sheet and income statement   | 24 |
| 5-2          | Statement of changes in financial position, seasonally adjusted data and financial ratios    | 25 |
| 6 Minin      | g and quarrying (except oil and gas)   | 26 |
| 6-1          | Balance sheet and income statement   | 26 |
| 6-2          | Statement of changes in financial position, seasonally adjusted data and financial ratios    | 27 |

# Table of contents - continued

| 1  |            |   | 28       |
|----|------------|---|----------|
|    | 7-1<br>7-2 | Balance sheet and income statement  Statement of changes in financial position, seasonally adjusted data and financial ratios | 28<br>29 |
|    | 1-2        | Statement of changes in infancial position, seasonally adjusted data and infancial ratios                                     | 29       |
| 8  | Const      | ruction   | 30       |
|    | 8-1        | Balance sheet and income statement  | 30       |
|    | 8-2        | Statement of changes in financial position, seasonally adjusted data and financial ratios                                     | 31       |
| 9  | Manu       | facturing   | 32       |
|    | 9-1        | Balance sheet and income statement  | 32       |
|    | 9-2        | Statement of changes in financial position, seasonally adjusted data and financial ratios                                     | 33       |
| 10 | ) Whole    | esale trade   | 34       |
|    | 10-1       | Balance sheet and income statement  | 34       |
|    | 10-2       | Statement of changes in financial position, seasonally adjusted data and financial ratios                                     | 35       |
| 11 | Retail     | trade   | 36       |
|    | 11-1       | Balance sheet and income statement  | 36       |
|    | 11-2       | Statement of changes in financial position, seasonally adjusted data and financial ratios                                     | 37       |
| 12 | 2 Trans    | portation and warehousing   | 38       |
|    | 12-1       | Balance sheet and income statement  | 38       |
|    | 12-2       | Statement of changes in financial position, seasonally adjusted data and financial ratios                                     | 39       |
| 13 | 3 Inform   | ation and cultural industries   | 40       |
|    | 13-1       | Balance sheet and income statement  | 40       |
|    | 13-2       | Statement of changes in financial position, seasonally adjusted data and financial ratios                                     | 41       |
| 14 | Real       | estate and rental and leasing companies   | 42       |
|    | 14-1       | Balance statement and income statement  | 42       |
|    | 14-2       | Statement of changes in financial position, seasonally adjusted data and financial ratios                                     | 43       |
| 15 | Profes     | ssional, scientific and technical services  | 44       |
|    | 15-1       | Balance sheet and income statement  | 44       |
|    | 15-2       | Statement of changes in financial position, seasonally adjusted data and financial ratios                                     | 45       |
| 16 | 6 Admir    | istrative and support, waste management and remediation services  | 46       |
|    | 16-1       | Balance sheet and income statement  | 46       |
|    | 16-2       | Statement of changes in financial position, seasonally adjusted data and financial ratios                                     | 47       |
| 17 | Z Educa    | itional, healthcare and social assistance services  | 48       |
|    | 17-1       | Balance sheet and income statement  | 48       |
|    | 17-2       | Statement of changes in financial position, seasonally adjusted data and financial ratios                                     | 49       |
|    |            |   |          |

# **Table of contents** – continued

| 18 Arts, entertainment and recreation  | 50 |
|--|----|
| 18-1 Balance sheet and income statement  | 50 |
| 18-2 Statement of changes in financial position, seasonally adjusted data and financial ratios | 51 |
| 19 Accomodation and food services  | 52 |
| 19-1 Balance sheet and income statement  | 52 |
| 19-2 Statement of changes in financial position, seasonally adjusted data and financial ratios | 53 |
| 20 Repair, maintenance and personal services   | 54 |
| 20-1 Balance sheet and income statement  | 54 |
| 20-2 Statement of changes in financial position, seasonally adjusted data and financial ratios | 55 |
| 21 Total, finance and insurance industries   | 56 |
| 21-1 Balance sheet and income statement  | 56 |
| 21-2 Statement of changes in financial position, seasonally adjusted data and financial ratios | 57 |
| Non-depository credit intermediation   | 58 |
| 22-1 Balance sheet and income statement  | 58 |
| 22-2 Statement of changes in financial position, seasonally adjusted data and financial ratios | 59 |
| 23 Insurance carriers and related activities   | 60 |
| 23-1 Balance sheet and income statement  | 60 |
| 23-2 Statement of changes in financial position, seasonally adjusted data and financial ratios | 61 |
| 24 Activities related to credit intermediation   | 62 |
| 24-1 Balance sheet and income statement  | 62 |
| 24-2 Statement of changes in financial position, seasonally adjusted data and financial ratios | 63 |
| 25 Depository credit intermediation  | 64 |
| 25-1 Balance sheet and income statement  | 64 |
| 25-2 Statement of changes in financial position, seasonally adjusted data and financial ratios | 65 |
| 26 Securities, commodity contracts, and other financial investments and related activities     | 66 |
| 26-1 Balance sheet and income statement  | 66 |
| 26-2 Statement of changes in financial position, seasonally adjusted data and financial ratios | 67 |
| Data quality, concepts and methodology   |    |
| Survey Description   | 68 |
| Accounting concepts, definitions and practices   | 70 |
| Industrial classification  | 71 |
| Deriving the estimates   | 73 |
| Definitions of financial ratios  | 78 |

# Table of contents - continued

# **Charts**

| 1. | Quarterly operating profits           | 8 |
|----|---------------------------------------|---|
| 2. | Quarterly change in operating profits | 9 |

2. Quarterly change in operating profits

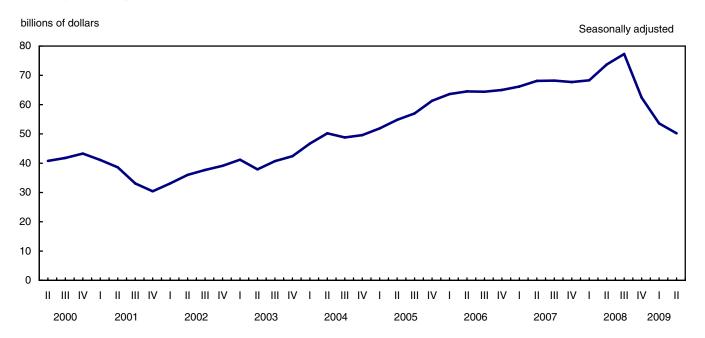
# **Highlights**

• Canadian corporations earned \$50.2 billion in operating profits in the second quarter of 2009, down 6.4% from the previous quarter. This compares with declines of 14.1% in the first quarter of 2009 and 19.2% in the fourth quarter of 2008.

# Analysis — Second quarter 2009 (preliminary)

Canadian corporations earned \$50.2 billion in operating profits in the second quarter of 2009, down 6.4% from the previous quarter. This compares with declines of 14.1% in the first quarter of 2009 and 19.2% in the fourth quarter of 2008. As of the second quarter of 2009, operating profits have declined 35.1% since their peak in the third quarter of 2008.

Chart 1
Quarterly operating profits



Profits in the non-financial industries fell 4.0% to \$37.6 billion in the second quarter, while profits in the financial industries shrank by 13.1% to \$12.5 billion. Lower profits in the quarter were mainly attributable to manufacturing, banks and credit unions, and insurance carriers as 12 of 22 industries reported lower profits. This compares with 16 of 22 industries reporting decreases in profits in the first quarter.

# Note to readers

Quarterly financial statistics for enterprises are based upon a sample survey and represent the activities of all corporations in Canada, except those that are government controlled or not-for-profit. An enterprise can be a single corporation or a family of corporations under common ownership and control, for which consolidated financial statements are produced.

Profits referred to in this analysis are operating profits earned from normal business activities. For non-financial industries, operating profits exclude interest and dividend revenue and capital gains/losses whereas for financial industries, these are included along with interest paid on deposits.

Operating profits differ from net profits, which represent the bottom-line profits earned by corporations.

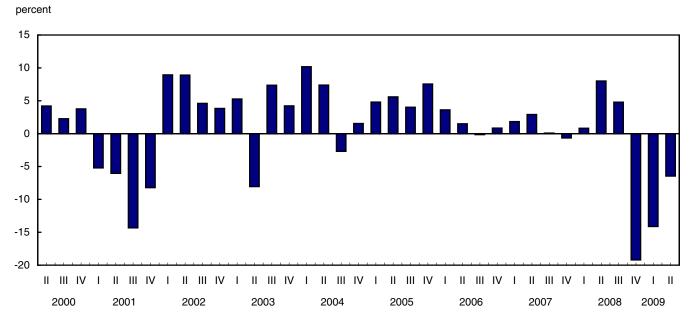
Quarterly profit numbers referred to in the text are seasonally adjusted.

# Manufacturing profits decrease for the third straight quarter

Manufacturers earned \$6.8 billion in operating profits in the second quarter, down 7.1% from the first quarter. Petroleum and coal manufacturers accounted for the bulk of the decline, down 26.3% from the first quarter, earning \$1.3 billion in operating profits. Lower prices and longer than normal shutdowns of refineries contributed to the decline.

Chart 2

Quarterly change in operating profits



Motor vehicle and parts manufacturers posted an operating loss of \$1.2 billion in the second quarter compared with an operating loss of \$1.7 billion in the previous quarter. This marks the seventh consecutive quarter of operating losses.

In contrast, food and soft drink manufacturers reported \$1.3 billion in profits in the second quarter, up 10.9% from the first quarter of 2009.

# Mining and oil and gas extractors' profits down

Reduced demand for potash and nickel, which prompted stoppages at certain mining operations, contributed to the 11.5% decline in profits to \$1.6 billion in the second quarter for this industry. Meanwhile, oil and gas extractors earned \$4.2 billion in profits, falling 6.8%, as oil and gas extractors limited production in light of lower prices.

# Declines for both retail and wholesale trade

Operating profits for retail trade fell 11.1% to \$3.1 billion in the second quarter. Lower profits among major clothing, department and other general merchandise retailers accounted for much of the decline.

Wholesale trade reported operating profits of \$3.2 billion, down 11.5%. Both retail and wholesale trade have seen profits fall in three consecutive quarters.

# Insurance carriers and depository credit intermediaries contribute to declines in financial industries

Life, health and medical insurance carriers and depository credit intermediaries accounted for the bulk of the 13.1% decline in financial industries' profits in the second quarter. Higher claims expenses pushed total expenses higher for life, health and medical carriers. For banking and other depository credit intermediaries, lower interest revenue accounted for declines in profits.

Text table 1
Quarterly financial statistics for enterprises

|  |                                     |                                    | Seasonally adjusted                 |  |  |
|--|-------------------------------------|------------------------------------|-------------------------------------|--|--|
|  | Second <sup>r</sup><br>quarter 2008 | First <sup>r</sup><br>quarter 2009 | Second <sup>p</sup><br>quarter 2009 | Second<br>quarter 2008 to second<br>quarter 2009 | First<br>quarter to second<br>quarter 2009 |
|  | b                                   | illions of dollars                 |                                     | percentage cha                                   | ange                                       |
| All industries Operating revenue Operating profit Net profit | 802.3                               | 743.7                              | 738.2                               | -8.0   | -0.7                                       |
|  | 73.7                                | 53.6                               | 50.2                                | -32.0  | -6.4                                       |
|  | 48.8                                | 26.3                               | 39.9                                | -18.3  | 51.7                                       |
| Non-financial Operating revenue Operating profit Net profit  | 724.9                               | 670.3                              | 666.7                               | -8.0   | -0.5                                       |
|  | 54.3                                | 39.2                               | 37.6                                | -30.7  | -4.0                                       |
|  | 36.7                                | 18.8                               | 30.9                                | -15.7  | 64.6                                       |
| Financial Operating revenue Operating profit Net profit      | 77.4                                | 73.4                               | 71.5                                | -7.6   | -2.6                                       |
|  | 19.4                                | 14.4                               | 12.5                                | -35.7  | -13.1                                      |
|  | 12.1                                | 7.5                                | 9.0                                 | -25.9  | 19.6                                       |

Note(s): Figures may not add up to totals because of rounding.

# **Related products**

# **Selected publications from Statistics Canada**

| 61-219-X | Financial and Taxation Statistics for Enterprises      |
|----------|--|
| 61-220-X | Corporations Returns Act                               |
| 61-224-X | Financial Performance Indicators for Canadian Business |
| 61-517-X | Inter-corporate Ownership                              |

# **Selected CANSIM tables from Statistics Canada**

| 187-0001 | Quarterly balance sheet and income statement, by North American Industry Classification System (NAICS), quarterly  |
|----------|--|
| 187-0002 | Quarterly statement of changes in financial position, by North American Industry Classification System (NAICS), selected financial ratios and selected seasonally adjusted components, quarterly |

# **Selected surveys from Statistics Canada**

| 2501 | Quarterly Survey of Financial Statements |
|------|--|
|      |  |

# Selected summary tables from Statistics Canada

- Financial statistics for enterprises (quarterly)
- · Other financial services Balance sheet and income statement
- Investment Services Balance sheet and income statement
- · Banking Balance sheet and income statement

- Insurance Balance sheet and income statement
- Other consumer and business credit Balance sheet and income statement
- Economic indicators, by province and territory (monthly and quarterly)
- Latest statistics (monthly)

# **Statistical tables**

Table 1-1
Summary table — Operating revenue and operating profit, seasonally adjusted

|  | Second                   | Third          | Fourth                   | First        | Second         |
|--|--------------------------|----------------|--------------------------|--------------|----------------|
|  | guarter                  | quarter        | quarter                  | quarter      | guarter        |
|  | 2008                     | 2008           | 2008                     | 2009         | 2009           |
|  |                          | mi             | llions of dollars        |              |                |
| perating revenue   |                          |                |                          |              |                |
| otal, all industries   | 802,327                  | 812,267        | 788,794                  | 743,736      | 738,235        |
| otal, non-financial industries   | 724,913                  | 737,696        | 713,221                  | 670,336      | 666,718        |
| griculture, forestry, fishing and hunting  | 10,898                   | 11,157         | 11,184                   | 10,567       | 10,496         |
| Oil and gas extraction and support activities  | 55,508                   | 59,310         | 47,376                   | 39,535       | 41,208         |
| lining and guarrying (except oil and gas)  | 10,124                   | 10,901         | 10,276                   | 9,355        | 8,909          |
| Itilities  | 17,470                   | 17,814         | 17,218                   | 15,027       | 13,778         |
| onstruction  | 59,645                   | 60,222         | 62,018                   | 59,840       | 60,330         |
| lanufacturing  | 182,574                  | 185,245        | 174,910                  | 159,648      | 157,137        |
| Vholesale trade  | 125,379                  | 127,890        | 123,461                  | 116,788      | 115,752        |
| etail trade  | 109,059                  | 111,142        | 111,594                  | 109,830      | 109,658        |
| ransportation and warehousing  | 34,789                   | 35,136         | 35,029                   | 32,435       | 31,418         |
| formation and cultural industries  | 22,883                   | 23,071         | 22,877                   | 22,640       | 22,727         |
| eal estate and rental and leasing  | 16,941                   | 17,330         | 17,618                   | 16,714       | 16,603         |
| rofessional, scientific and technical services   | 27,697                   | 27,309         | 28,204                   | 27,610       | 28,148         |
| dministrative and support, waste management and remediation services                   | 18,002                   | 17,247         | 17,316                   | 16,293       | 16,408         |
| ducational, healthcare and social assistance services                                  | 9,035                    | 8,963          | 9,086                    | 8,949        | 9,006          |
| rts, entertainment and recreation  | 2,877                    | 2,894          | 2,871                    | 2,829        | 2,904          |
| ccommodation and food services   | 14,796                   | 14,904         | 15,132                   | 15,302       | 15,255         |
| Pepair, maintenance and personal services  | 7,236                    | 7,161          | 7,050                    | 6,973        | 6,982          |
| otal, finance and insurance industries   | 77,414                   | 74,571         | 75,572                   | 73,401       | 71,517         |
| on-depository credit intermediation  | 6,592                    | 6,415          | 6,871                    | 5,707        | 5,490          |
| surance carriers and related activities  | 24,761                   | 21,852         | 24,645                   | 24,563       | 26,071         |
| ctivities related to credit intermediation   | 1,202                    | 1,131          | 1,123                    | 1,187        | 1,160          |
| epository credit intermediation  | 30,138                   | 30,566         | 29,267                   | 28,921       | 26,143         |
| ecurities, commodity contracts, and other financial investments and related activities | 14,721                   | 14,607         | 13,667                   | 13,023       | 12,652         |
| Operating profit   | ,                        | ,              | .0,00.                   | .0,020       | .2,002         |
| otal, all industries   | 73,734                   | 77,267         | 62,424                   | 53,611       | 50,156         |
| otal, non-financial industries   | 54,285                   | 56,871         | 46,885                   | 39,216       | 37,646         |
| griculture, forestry, fishing and hunting  | 792                      | 782            | 740                      | 742          | 755            |
| oil and gas extraction and support activities  | 11,156                   | 12,314         | 6,444                    | 4,478        | 4,174          |
| lining and quarrying (except oil and gas)  | 2,510                    | 3,060          | 2,550                    | 1,863        | 1,649          |
| tilities   | 1,239                    | 1,237          | 1,133                    | 932          | 1,135          |
| onstruction  | 3,429                    | 3,946          | 3,769                    | 2,643        | 2,333          |
| anufacturing   | 11,455                   | 11,979         | 9,478                    | 7,299        | 6,784          |
| /holesale trade  | 4,332                    | 4,334          | 3,982                    | 3,642        | 3,223          |
| etail trade  | 4,075                    | 4,132          | 4,049                    | 3,517        | 3,128          |
| ransportation and warehousing  | 2,866                    | 2,895          | 3,207                    | 2,509        | 2,648          |
| Iformation and cultural industries   | 3,782                    | 3,756          | 3,317                    | 3,693        | 3,518          |
| eal estate and rental and leasing  | 3,147                    | 3,188          | 2,964                    | 2,844        | 2,953          |
| rofessional, scientific and technical services   | 1,610                    | 1,628          | 1,518                    | 1,397        | 1,593          |
| dministrative and support, waste management and remediation services                   | 1,140                    | 836            | 843                      | 794          | 863            |
| ducational, healthcare and social assistance services                                  | 1,410                    | 1,359          | 1,449                    | 1,386        | 1,393          |
| rts, entertainment and recreation  | 149                      | 180            | 182                      | 195          | 201            |
| ccommodation and food services   | 775                      | 803            | 814                      | 891          | 868            |
| epair, maintenance and personal services   | 418                      | 439            | 448                      | 390          | 429            |
| otal, finance and insurance industries   | 19,449                   | 20,396         | 15,539                   | 14,395       | 12,510         |
| on-depository credit intermediation<br>surance carriers and related activities         | 2,629<br>3,704           | 2,468<br>5,532 | 2,768<br>2,734           | 1,967        | 1,733<br>1,992 |
| ctivities related to credit intermediation   | 3,70 <del>4</del><br>172 | 5,532<br>155   | 2,73 <del>4</del><br>127 | 2,551<br>172 | 1,992          |
| epository credit intermediation  | 6,933                    | 6,514          | 4,794                    | 5,150        | 4,241          |
| ecurities, commodity contracts, and other financial investments and                    | 0,833                    | 0,014          | 4,7 94                   | 5,150        | 4,241          |
| related activities   | 6,011                    | 5,727          | 5,115                    | 4,556        | 4,366          |
| rolatou activitios   | 0,011                    | 0,121          | 0,110                    | +,550        | ₹,500          |

Table 1-2 Summary table — Profit before extraordinary gains and net profit, seasonally adjusted

|  | Second<br>quarter  | Third quarter   | Fourth quarter   | First<br>quarter  | Second<br>quarter   |
|--|--|---|--|---|---|
|  | 2008   | 2008<br>mil   | 2008<br>lions of dollars   | 2009  | 2009  |
| Profit before extraordinary gains  |  |   |  |   |   |
| Total, all industries  | 49,135   | 50,553  | 31,427   | 26,328  | 39,926  |
| Total, non-financial industries  | 36,989   | 39,615  | 24,218   | 18,801  | 30,927  |
| Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services | 573<br>6,149<br>2,317<br>700<br>3,324<br>6,168<br>3,035<br>2,839<br>2,693<br>2,287<br>2,345<br>1,627<br>1,081<br>1,120<br>45<br>364<br>322 | 524<br>12,083<br>2,747<br>686<br>3,508<br>6,019<br>3,027<br>2,841<br>1,450<br>1,420<br>1,992<br>441<br>973<br>1,104<br>68<br>401<br>331 | 857<br>3,168<br>1,344<br>747<br>3,000<br>4,133<br>1,699<br>2,228<br>189<br>841<br>1,726<br>1,439<br>966<br>1,114<br>49<br>381<br>336 | 564 2,266 1,387 -64 2,570 2,450 1,377 2,272 715 -543 1,660 1,364 789 1,107 59 530 296   | 550<br>3,396<br>2,703<br>525<br>2,434<br>6,965<br>2,103<br>1,935<br>2,511<br>1,731<br>1,713<br>1,304<br>1,038<br>1,101<br>71<br>506<br>340          |
| Total, finance and insurance industries  | 12,145   | 10,938  | 7,209  | 7,527   | 8,999   |
| Non-depository credit intermediation<br>Insurance carriers and related activities<br>Activities related to credit intermediation<br>Depository credit intermediation<br>Securities, commodity contracts, and other financial investments and<br>related activities   | 369<br>2,984<br>46<br>3,686<br>5,061   | 424<br>2,199<br>95<br>3,364<br>4,856  | 163<br>2,791<br>-73<br>924<br>3,403  | 458<br>1,370<br>96<br>2,072<br>3,531  | 796<br>2,629<br>110<br>1,923<br>3,540   |
| Net profit   |  |   |  |   |   |
| Total, all industries  | 48,828   | 50,353  | 31,775   | 26,308  | 39,916  |
| Total, non-financial industries  | 36,684   | 39,417  | 24,255   | 18,781  | 30,917  |
| Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services | 573<br>6,149<br>2,317<br>700<br>3,324<br>5,857<br>3,035<br>2,845<br>2,693<br>2,287<br>2,345<br>1,627<br>1,081<br>1,120<br>45<br>364<br>322 | 524<br>12,083<br>2,747<br>686<br>3,508<br>6,015<br>2,837<br>2,836<br>1,450<br>1,450<br>1,992<br>442<br>973<br>1,104<br>68<br>401<br>331 | 857<br>3,168<br>1,344<br>747<br>3,000<br>4,184<br>1,684<br>2,230<br>188<br>841<br>1,726<br>1,439<br>966<br>1,114<br>49<br>381<br>336 | 564<br>2,266<br>1,387<br>-64<br>2,570<br>2,439<br>1,369<br>2,272<br>715<br>-543<br>1,660<br>1,364<br>789<br>1,107<br>59<br>530<br>296 | 550<br>3,396<br>2,703<br>525<br>2,434<br>6,963<br>2,095<br>1,935<br>2,511<br>1,731<br>1,731<br>1,731<br>1,304<br>1,038<br>1,101<br>71<br>506<br>340 |
| Total, finance and insurance industries  | 12,145   | 10,936  | 7,519  | 7,527   | 8,999   |
| Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and related activities  | 369<br>2,983<br>46<br>3,686<br>5,060   | 424<br>2,199<br>95<br>3,364<br>4,855  | 167<br>2,791<br>-75<br>1,233<br>3,403  | 458<br>1,370<br>96<br>2,072<br>3,531  | 796<br>2,629<br>110<br>1,923  |

Table 1-3
Summary table — Debt to equity and profit margin, selected ratios

|  | Second   | Third<br>guarter   | Fourth   | First  | Second   |
|--|--|--|--|--|--|
|  | quarter<br>2008  | 2008   | quarter<br>2008  | quarter<br>2009  | quarte<br>2009   |
|  |  |  | ratio  |  |  |
| ebt to equity  |  |  |  |  |  |
| otal, all industries   | 0.855  | 0.848  | 0.846  | 0.834  | 0.807  |
| otal, non-financial industries   | 0.902  | 0.891  | 0.903  | 0.902  | 0.870  |
| griculture, forestry, fishing and hunting  | 1.252  | 1.263  | 1.232  | 1.211  | 1.195  |
| oil and gas extraction and support activities  fining and quarrying (except oil and gas)   | 0.589<br>0.556   | 0.558<br>0.562   | 0.560<br>0.577   | 0.556<br>0.578   | 0.541<br>0.511   |
| Itilities  | 0.928  | 0.993  | 1.006  | 0.994  | 0.972  |
| onstruction  | 1.507  | 1.464  | 1.441  | 1.459  | 1.44   |
| lanufacturing  | 0.628  | 0.622  | 0.630  | 0.653  | 0.625  |
| /holesale trade  | 0.780  | 0.757  | 0.765  | 0.778  | 0.754  |
| etail trade  | 1.110  | 1.095  | 1.072  | 1.051  | 0.984  |
| ransportation and warehousing  | 1.359<br>1.076   | 1.397<br>1.144   | 1.513<br>1.241   | 1.600<br>1.148   | 1.454  |
| formation and cultural industries<br>eal estate and rental and leasing   | 2.133  | 2.018  | 2.014  | 1.146  | 1.108<br>1.890   |
| rofessional, scientific and technical services   | 0.552  | 0.557  | 0.568  | 0.570  | 0.55   |
| dministrative and support, waste management and remediation services   | 1.152  | 1.165  | 1.143  | 1.116  | 1.10   |
| ducational, healthcare and social assistance services  | 0.723  | 0.664  | 0.672  | 0.661  | 0.608  |
| arts, entertainment and recreation   | 2.496  | 2.315  | 2.346  | 2.400  | 2.366  |
| ccommodation and food services   | 2.227  | 2.248  | 2.232  | 2.242  | 2.240  |
| Repair, maintenance and personal services  | 0.857  | 0.833  | 0.820  | 0.785  | 0.767  |
| otal, finance and insurance industries   | 0.729  | 0.728  | 0.690  | 0.656  | 0.639  |
| on-depository credit intermediation  | 4.432  | 4.437  | 4.300  | 4.141  | 3.913  |
| surance carriers and related activities  | 0.223<br>0.908   | 0.227<br>0.904   | 0.218<br>0.861   | 0.176<br>0.833   | 0.178  |
| ctivities related to credit intermediation epository credit intermediation   | 0.908  | 0.904  | 0.398  | 0.380  | 0.844<br>0.372   |
| ecurities, commodity contracts, and other financial investments and  | 0.430  | 0.412  | 0.530  | 0.500  | 0.572  |
| related activities   | 0.651  | 0.682  | 0.648  | 0.637  | 0.631  |
|  |  |  | percent  |  |  |
| Profit margin  |  |  |  |  |  |
| otal, all industries   | 9.2  | 9.5  | 7.9  | 7.2  | 6.8  |
| otal, non-financial industries   | 7.5  | 7.7  | 6.6  | 5.8  | 5.6  |
| griculture, forestry, fishing and hunting  | 7.3  | 7.0  | 6.6  | 7.0  | 7.2  |
|  |  |  |  |  |  |
| oil and gas extraction and support activities  | 20.1   | 20.8   | 13.6   | 11.3   |  |
| il and gas extraction and support activities<br>lining and quarrying (except oil and gas)  | 24.8   | 20.8<br>28.1   | 24.8   | 19.9   | 18.5   |
| il and gas extraction and support activities<br>fining and quarrying (except oil and gas)<br>Itilities   | 24.8<br>7.1  | 20.8<br>28.1<br>6.9  | 24.8<br>6.6  | 19.9<br>6.2  | 18.5<br>8.2  |
| il and gas extraction and support activities<br>fining and quarrying (except oil and gas)<br>tilities<br>onstruction   | 24.8<br>7.1<br>5.8   | 20.8<br>28.1<br>6.9<br>6.6   | 24.8<br>6.6<br>6.1   | 19.9<br>6.2<br>4.4   | 18.5<br>8.2<br>3.9   |
| il and gas extraction and support activities<br>lining and quarrying (except oil and gas)<br>tilities<br>onstruction<br>lanufacturing  | 24.8<br>7.1  | 20.8<br>28.1<br>6.9  | 24.8<br>6.6  | 19.9<br>6.2  | 18.5<br>8.2<br>3.9<br>4.3  |
| il and gas extraction and support activities<br>lining and quarrying (except oil and gas)<br>tilities<br>onstruction<br>lanufacturing<br>/holesale trade   | 24.8<br>7.1<br>5.8<br>6.3  | 20.8<br>28.1<br>6.9<br>6.6<br>6.5  | 24.8<br>6.6<br>6.1<br>5.4  | 19.9<br>6.2<br>4.4<br>4.6  | 18.5<br>8.2<br>3.9<br>4.3<br>2.8   |
| il and gas extraction and support activities lining and quarrying (except oil and gas) tilities onstruction lanufacturing /holesale trade etail trade ransportation and warehousing  | 24.8<br>7.1<br>5.8<br>6.3<br>3.5<br>3.7<br>8.2   | 20.8<br>28.1<br>6.9<br>6.6<br>6.5<br>3.4<br>3.7<br>8.2   | 24.8<br>6.6<br>6.1<br>5.4<br>3.2<br>3.6<br>9.2   | 19.9<br>6.2<br>4.4<br>4.6<br>3.1<br>3.2<br>7.7   | 18.5<br>8.2<br>3.9<br>4.3<br>2.8<br>2.8  |
| il and gas extraction and support activities ining and quarrying (except oil and gas) tilities onstruction lanufacturing /holesale trade etail trade ransportation and warehousing formation and cultural industries   | 24.8<br>7.1<br>5.8<br>6.3<br>3.5<br>3.7<br>8.2<br>16.5   | 20.8<br>28.1<br>6.9<br>6.6<br>6.5<br>3.4<br>3.7<br>8.2<br>16.3   | 24.8<br>6.6<br>6.1<br>5.4<br>3.2<br>3.6<br>9.2<br>14.5   | 19.9<br>6.2<br>4.4<br>4.6<br>3.1<br>3.2<br>7.7<br>16.3   | 18.5<br>8.2<br>3.9<br>4.3<br>2.8<br>2.8<br>8.4<br>15.5   |
| il and gas extraction and support activities ining and quarrying (except oil and gas) tilities onstruction anufacturing /holesale trade etail trade ransportation and warehousing formation and cultural industries eal estate and rental and leasing  | 24.8<br>7.1<br>5.8<br>6.3<br>3.5<br>3.7<br>8.2<br>16.5<br>18.6                                     | 20.8<br>28.1<br>6.9<br>6.6<br>6.5<br>3.4<br>3.7<br>8.2<br>16.3<br>18.4   | 24.8<br>6.6<br>6.1<br>5.4<br>3.2<br>3.6<br>9.2<br>14.5<br>16.8   | 19.9<br>6.2<br>4.4<br>4.6<br>3.1<br>3.2<br>7.7<br>16.3<br>17.0                                     | 18.5<br>8.2<br>3.9<br>4.3<br>2.5<br>8.4<br>15.5<br>17.8  |
| il and gas extraction and support activities ining and quarrying (except oil and gas) tilities construction anufacturing //holesale trade etail trade ransportation and warehousing formation and cultural industries eal estate and rental and leasing rofessional, scientific and technical services   | 24.8<br>7.1<br>5.8<br>6.3<br>3.5<br>3.7<br>8.2<br>16.5<br>18.6<br>5.8                              | 20.8<br>28.1<br>6.9<br>6.6<br>6.5<br>3.4<br>3.7<br>8.2<br>16.3<br>18.4<br>6.0  | 24.8<br>6.6<br>6.1<br>5.4<br>3.2<br>3.6<br>9.2<br>14.5<br>16.8<br>5.4  | 19.9<br>6.2<br>4.4<br>4.6<br>3.1<br>3.2<br>7.7<br>16.3<br>17.0<br>5.1                              | 18.5<br>8.2<br>3.9<br>4.3<br>2.8<br>8.4<br>15.5<br>17.8  |
| il and gas extraction and support activities ining and quarrying (except oil and gas) tilities onstruction anufacturing //holesale trade etail trade ransportation and warehousing formation and cultural industries eal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services   | 24.8<br>7.1<br>5.8<br>6.3<br>3.5<br>3.7<br>8.2<br>16.5<br>18.6<br>5.8<br>6.3                       | 20.8<br>28.1<br>6.9<br>6.6<br>6.5<br>3.4<br>3.7<br>8.2<br>16.3<br>18.4<br>6.0<br>4.8   | 24.8<br>6.6<br>6.1<br>5.4<br>3.2<br>3.6<br>9.2<br>14.5<br>16.8<br>5.4<br>4.9   | 19.9<br>6.2<br>4.4<br>4.6<br>3.1<br>3.2<br>7.7<br>16.3<br>17.0<br>5.1<br>4.9                       | 18.5<br>8.2<br>3.9<br>4.3<br>2.6<br>2.6<br>8.4<br>15.5<br>17.6<br>5.7                                |
| il and gas extraction and support activities ining and quarrying (except oil and gas) tilities onstruction anufacturing 'holesale trade etail trade ansportation and warehousing formation and cultural industries eal estate and rental and leasing ordessional, scientific and technical services ducational, healthcare and social assistance services  | 24.8<br>7.1<br>5.8<br>6.3<br>3.5<br>3.7<br>8.2<br>16.5<br>18.6<br>5.8<br>6.3<br>15.6               | 20.8<br>28.1<br>6.9<br>6.6<br>6.5<br>3.4<br>3.7<br>8.2<br>16.3<br>18.4<br>6.0<br>4.8   | 24.8<br>6.6<br>6.1<br>5.4<br>3.2<br>3.6<br>9.2<br>14.5<br>16.8<br>5.4<br>4.9<br>16.0   | 19.9<br>6.2<br>4.4<br>4.6<br>3.1<br>3.2<br>7.7<br>16.3<br>17.0<br>5.1<br>4.9<br>15.5               | 18.5<br>8.2<br>3.9<br>4.3<br>2.8<br>8.4<br>15.5<br>17.8<br>5.3<br>15.5                               |
| il and gas extraction and support activities ining and quarrying (except oil and gas) tilities onstruction lanufacturing /holesale trade etail trade ransportation and warehousing formation and cultural industries eal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services ducational, healthcare and social assistance services rts, entertainment and recreation   | 24.8<br>7.1<br>5.8<br>6.3<br>3.5<br>3.7<br>8.2<br>16.5<br>18.6<br>5.8<br>6.3<br>15.6<br>5.2        | 20.8<br>28.1<br>6.9<br>6.6<br>6.5<br>3.4<br>3.7<br>8.2<br>16.3<br>18.4<br>6.0<br>4.8<br>15.2<br>6.2  | 24.8<br>6.6<br>6.1<br>5.4<br>3.2<br>3.6<br>9.2<br>14.5<br>16.8<br>5.4<br>4.9<br>16.0<br>6.3  | 19.9<br>6.2<br>4.4<br>4.6<br>3.1<br>3.2<br>7.7<br>16.3<br>17.0<br>5.1<br>4.9<br>15.5<br>6.9        | 10.1<br>18.5<br>8.2<br>3.9<br>4.3<br>2.8<br>2.8<br>15.5<br>17.8<br>5.7<br>5.5<br>6.9                 |
| il and gas extraction and support activities ining and quarrying (except oil and gas) tilities construction anufacturing 'holesale trade etail trade e | 24.8<br>7.1<br>5.8<br>6.3<br>3.5<br>3.7<br>8.2<br>16.5<br>18.6<br>5.8<br>6.3<br>15.6               | 20.8<br>28.1<br>6.9<br>6.6<br>6.5<br>3.4<br>3.7<br>8.2<br>16.3<br>18.4<br>6.0<br>4.8<br>15.2   | 24.8<br>6.6<br>6.1<br>5.4<br>3.2<br>3.6<br>9.2<br>14.5<br>16.8<br>5.4<br>4.9<br>16.0   | 19.9<br>6.2<br>4.4<br>4.6<br>3.1<br>3.2<br>7.7<br>16.3<br>17.0<br>5.1<br>4.9<br>15.5               | 18.5<br>8.2<br>3.9<br>4.3<br>2.6<br>8.4<br>15.5<br>17.6<br>5.7<br>5.3                                |
| il and gas extraction and support activities ining and quarrying (except oil and gas) tilities onstruction anufacturing //holesale trade etail trade ransportation and warehousing formation and cultural industries eal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services ducational, healthcare and social assistance services rts, entertainment and recreation ccommodation and food services epair, maintenance and personal services   | 24.8<br>7.1<br>5.8<br>6.3<br>3.5<br>3.7<br>8.2<br>16.5<br>18.6<br>5.8<br>6.3<br>15.6<br>5.2<br>5.2 | 20.8<br>28.1<br>6.9<br>6.6<br>6.5<br>3.4<br>3.7<br>8.2<br>16.3<br>18.4<br>6.0<br>4.8<br>15.2<br>6.2<br>5.4   | 24.8<br>6.6<br>6.1<br>5.4<br>3.2<br>3.6<br>9.2<br>14.5<br>16.8<br>5.4<br>4.9<br>16.0<br>6.3<br>5.4                                       | 19.9<br>6.2<br>4.4<br>4.6<br>3.1<br>3.2<br>7.7<br>16.3<br>17.0<br>5.1<br>4.9<br>15.5<br>6.9<br>5.8 | 18.5<br>8.2<br>3.5<br>4.3<br>2.6<br>8.4<br>15.5<br>17.6<br>5.7<br>5.3<br>6.9                         |
| il and gas extraction and support activities lining and quarrying (except oil and gas) tilities onstruction lanufacturing //holesale trade etail trade ransportation and warehousing formation and cultural industries eal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services ducational, healthcare and social assistance services rts, entertainment and recreation ccommodation and food services epair, maintenance and personal services otal, finance and insurance industries on-depository credit intermediation  | 24.8 7.1 5.8 6.3 3.5 3.7 8.2 16.5 18.6 5.8 6.3 15.6 5.2 5.2 5.8 25.1                               | 20.8<br>28.1<br>6.9<br>6.6<br>6.5<br>3.4<br>3.7<br>8.2<br>16.3<br>18.4<br>6.0<br>4.8<br>15.2<br>6.2<br>5.4<br>6.1<br><b>27.4</b>                         | 24.8<br>6.6<br>6.1<br>5.4<br>3.2<br>3.6<br>9.2<br>14.5<br>16.8<br>5.4<br>4.9<br>16.0<br>6.3<br>5.4<br>6.4<br><b>20.6</b>                 | 19.9 6.2 4.4 4.6 3.1 3.2 7.7 16.3 17.0 5.1 4.9 15.5 6.9 5.8 5.6 19.6                               | 18.6<br>8.2<br>3.9<br>4.3<br>2.6<br>8.4<br>15.5<br>17.6<br>5.7<br>6.6<br>5.7<br>6.1                  |
| il and gas extraction and support activities lining and quarrying (except oil and gas) tilities onstruction lanufacturing //holesale trade etail trade ransportation and warehousing iformation and cultural industries eal estate and rental and leasing rofessional, scientific and technical services diministrative and support, waste management and remediation services ducational, healthcare and social assistance services rts, entertainment and recreation ccommodation and food services epair, maintenance and personal services on-depository credit intermediation isurance carriers and related activities  | 24.8 7.1 5.8 6.3 3.5 3.7 8.2 16.5 18.6 5.8 6.3 15.6 5.2 5.2 5.8 25.1                               | 20.8<br>28.1<br>6.9<br>6.6<br>6.5<br>3.4<br>3.7<br>8.2<br>16.3<br>18.4<br>6.0<br>4.8<br>15.2<br>6.2<br>5.4<br>6.1<br><b>27.4</b><br>38.5<br>25.3         | 24.8<br>6.6<br>6.1<br>5.4<br>3.2<br>3.6<br>9.2<br>14.5<br>16.8<br>5.4<br>4.9<br>16.0<br>6.3<br>5.4<br>6.4<br><b>20.6</b>                 | 19.9 6.2 4.4 4.6 3.1 3.2 7.7 16.3 17.0 5.1 4.9 15.5 6.9 5.8 5.6 19.6                               | 18.6<br>8.2<br>3.9<br>4.3<br>2.8<br>4.5<br>15.5<br>17.6<br>5.7<br>6.9<br>17.6<br>31.6                |
| il and gas extraction and support activities ining and quarrying (except oil and gas) tilities onstruction lanufacturing //holesale trade etail trade ransportation and warehousing formation and cultural industries eal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services ducational, healthcare and social assistance services rts, entertainment and recreation ccommodation and food services epair, maintenance and personal services  total, finance and insurance industries on-depository credit intermediation surance carriers and related activities ctivities related to credit intermediation  | 24.8 7.1 5.8 6.3 3.5 3.7 8.2 16.5 18.6 5.8 6.3 15.6 5.2 5.8 25.1 39.9 15.0 14.3                    | 20.8<br>28.1<br>6.9<br>6.6<br>6.5<br>3.4<br>3.7<br>8.2<br>16.3<br>18.4<br>6.0<br>4.8<br>15.2<br>6.2<br>5.4<br>6.1<br><b>27.4</b><br>38.5<br>25.3<br>13.7 | 24.8<br>6.6<br>6.1<br>5.4<br>3.2<br>3.6<br>9.2<br>14.5<br>16.8<br>5.4<br>4.9<br>16.0<br>6.3<br>5.4<br>6.4<br><b>20.6</b><br>40.3<br>11.1 | 19.9 6.2 4.4 4.6 3.1 3.2 7.7 16.3 17.0 5.1 4.9 15.5 6.9 5.8 5.6 19.6 34.5 10.4 14.4                | 18.6<br>8.2<br>3.9<br>4.3<br>2.8<br>8.4<br>15.5<br>17.6<br>5.7<br>6.9<br>17.6<br>31.6<br>7.6<br>15.5 |
| il and gas extraction and support activities lining and quarrying (except oil and gas) tilities construction lanufacturing t/holesale trade letail trade   | 24.8 7.1 5.8 6.3 3.5 3.7 8.2 16.5 18.6 5.8 6.3 15.6 5.2 5.2 5.8 25.1                               | 20.8<br>28.1<br>6.9<br>6.6<br>6.5<br>3.4<br>3.7<br>8.2<br>16.3<br>18.4<br>6.0<br>4.8<br>15.2<br>6.2<br>5.4<br>6.1<br><b>27.4</b><br>38.5<br>25.3         | 24.8<br>6.6<br>6.1<br>5.4<br>3.2<br>3.6<br>9.2<br>14.5<br>16.8<br>5.4<br>4.9<br>16.0<br>6.3<br>5.4<br>6.4<br><b>20.6</b>                 | 19.9 6.2 4.4 4.6 3.1 3.2 7.7 16.3 17.0 5.1 4.9 15.5 6.9 5.8 5.6 19.6                               | 18.6<br>8.2<br>3.5<br>4.3<br>2.8<br>4.5<br>15.5<br>15.5<br>15.6<br>5.7<br>6.9<br>31.6<br>7.6         |

Table 1-4 Summary table — Return on equity and return on capital employed, selected ratios

|  | Second<br>quarter<br>2008   | Third<br>quarter<br>2008   | Fourth<br>quarter<br>2008   | First<br>quarter<br>2009   | Second<br>quarter<br>2009  |
|--|---|--|---|--|--|
|  |   |  | percent   |  |  |
| Return on equity   |   |  |   |  |  |
| Total, all industries  | 11.8  | 11.9   | 7.3   | 6.0  | 9.0  |
| Total, non-financial industries  | 12.2  | 12.7   | 7.7   | 6.0  | 9.6  |
| Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services   | 7.5<br>11.4<br>13.5<br>9.5<br>26.3<br>7.6<br>13.8<br>18.4<br>19.1<br>15.4<br>11.3<br>8.1<br>19.7<br>21.5<br>4.2           | 6.8<br>21.4<br>15.7<br>9.3<br>26.3<br>7.4<br>13.4<br>18.1<br>10.2<br>9.6<br>9.1<br>2.2<br>17.4<br>20.5<br>5.9                          | 10.9<br>5.6<br>7.6<br>10.0<br>21.6<br>5.1<br>7.5<br>13.7<br>1.4<br>5.8<br>7.0<br>16.7<br>20.2<br>4.2  | 7.1<br>3.9<br>7.8<br>-0.8<br>18.6<br>3.0<br>6.1<br>13.8<br>5.1<br>-3.5<br>7.4<br>6.6<br>13.3<br>19.5<br>5.1<br>16.0                | 6.8<br>5.9<br>14.4<br>6.9<br>17.0<br>8.5<br>9.2<br>11.2<br>17.0<br>11.1<br>7.5<br>6.2<br>16.8<br>19.2<br>6.0<br>15.4         |
| Repair, maintenance and personal services  | 12.5  | 12.5   | 12.4  | 10.5   | 11.8   |
| Total, finance and insurance industries  | 10.8  | 9.6  | 6.2   | 6.3  | 7.4  |
| Non-depository credit intermediation<br>Insurance carriers and related activities<br>Activities related to credit intermediation<br>Depository credit intermediation<br>Securities, commodity contracts, and other financial investments and<br>related activities   | 4.7<br>10.1<br>3.9<br>9.2<br>14.8   | 5.4<br>7.5<br>7.5<br>8.1<br>14.3   | 2.1<br>9.5<br>-5.8<br>2.1   | 5.7<br>4.4<br>7.3<br>4.5   | 9.8<br>8.4<br>8.2<br>4.2   |
| Return on capital employed   |   |  |   |  |  |
| Total, all industries  | 8.1   | 8.2  | 5.7   | 5.0  | 6.5  |
| Total, non-financial industries  | 8.1   | 8.5  | 5.8   | 4.9  | 6.7  |
| Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services Total, finance and insurance industries  Non-depository credit intermediation Insurance carriers and related activities | 5.2<br>8.6<br>10.1<br>6.9<br>12.0<br>6.1<br>9.4<br>10.3<br>10.6<br>9.6<br>5.7<br>6.9<br>10.5<br>14.1<br>3.8<br>5.9<br>8.2 | 4.9<br>15.0<br>11.6<br>6.4<br>12.2<br>6.2<br>9.1<br>10.5<br>7.1<br>6.8<br>5.1<br>2.7<br>9.4<br>13.8<br>4.4<br>6.3<br>8.3<br><b>7.4</b> | 6.6<br>4.8<br>6.4<br>6.6<br>10.0<br>4.7<br>5.5<br>8.8<br>3.0<br>6.3<br>4.6<br>4.9<br>9.1<br>13.7<br>4.1<br>6.2<br>8.3<br><b>5.6</b><br>3.1<br>8.5 | 4.9<br>3.7<br>6.5<br>3.6<br>8.8<br>3.3<br>4.7<br>8.5<br>5.0<br>2.3<br>4.6<br>5.0<br>7.5<br>13.3<br>4.3<br>7.4<br>7.2<br><b>5.5</b> | 4.8<br>5.0<br>11.5<br>4.8<br>8.0<br>6.5<br>6.6<br>7.3<br>9.6<br>7.6<br>4.6<br>5.9<br>9.2<br>13.5<br>7.3<br>8.0<br><b>5.9</b> |
| Activities related to credit intermediation Depository credit intermediation   | 4.4<br>9.6  | 5.8<br>8.5   | -0.6<br>4.2   | 5.7<br>5.8   | 6.1<br>4.8   |
| Securities, commodity contracts, and other financial investments and related activities  | 10.0  | 9.6  | 7.2   | 7.6  | 7.2  |

Table 2-1 Total, all industries — Balance sheet and income statement

|  | Second quarter         | Third quarter          | Fourth quarter              | First<br>quarter       | Second quarter         |  |
|--|------------------------|------------------------|-----------------------------|------------------------|------------------------|--|
|  | 2008                   | 2008                   | 2008                        | 2009                   | 2009                   |  |
| Balance sheet  | -                      | millions of dollars    |                             |                        |                        |  |
| Total assets   | 6,127,153 A            | 6,215,486 A            | 6,450,961 A                 | 6,420,459 A            | 6,356,506 A            |  |
| Cash and deposits  | 283,187                | 298,874                | 286,255                     | 288,992                | 298,000                |  |
| Accounts receivable and accrued revenue                                    | 444,534                | 444,135                | 433,960                     | 433,799                | 431,748                |  |
| Inventories  | 275,843                | 278,834                | 281,450                     | 281,409                | 279,695                |  |
| Investments and accounts with affiliates Portfolio investments             | 874,070<br>893,680     | 894,047<br>877,822     | 910,076<br>927,518          | 903,941<br>960,532     | 909,018<br>966,950     |  |
| Loans  | 1,516,334              | 1,548,128              | 1,543,619                   | 1,505,475              | 1,512,817              |  |
| Mortgage   | 709,170                | 722,603                | 689,280                     | 673,931                | 686,495                |  |
| Non-mortgage   | 807,164                | 825,526                | 854,339                     | 831,544                | 826,322                |  |
| Allowance for losses on investments and loans                              | -8,692                 | -8,909                 | -9,672                      | -8,303                 | -10,563                |  |
| Bank customers' liabilities under acceptances                              | 62,147                 | 61,324                 | 65,922                      | 64,723                 | 59,371                 |  |
| Capital assets, net  | 1,174,379              | 1,181,011              | 1,195,218                   | 1,189,048              | 1,190,978              |  |
| Other assets   | 611,669                | 640,216                | 816,614                     | 800,842                | 718,489                |  |
| Total liabilities  | 4,458,109              | 4,512,386              | 4,728,504                   | 4,678,388              | 4,578,957              |  |
| Deposits   | 1,515,309              | 1,543,923              | 1,568,680                   | 1,561,170              | 1,561,209              |  |
| Actuarial liabilities of insurers Accounts payable and accrued liabilities | 178,817<br>553.537     | 174,776<br>555.316     | 175,474<br>555,334          | 176,471<br>547.136     | 176,093<br>537.424     |  |
| Loans and accounts with affiliates   | 535,011                | 539,928                | 539,980                     | 541,359                | 531,719                |  |
| Borrowings   | 892,465                | 903,578                | 916,381                     | 911,187                | 902,586                |  |
| Loans and other borrowings   | 392,546                | 397,854                | 403,544                     | 399.576                | 396,423                |  |
| Bankers' acceptances and paper   | 55,150                 | 54,994                 | 54,755                      | 54,027                 | 52,287                 |  |
| Bonds and debentures   | 297,622                | 302,189                | 306,904                     | 310,076                | 305,906                |  |
| Mortgages  | 147,148                | 148,542                | 151,178                     | 147,508                | 147,969                |  |
| Future income tax  | 91,323                 | 96,395                 | 93,710                      | 90,788                 | 90,085                 |  |
| Bank customers' liabilities under acceptances                              | 62,199                 | 61,373                 | 65,963                      | 64,763                 | 59,420                 |  |
| Other liabilities  | 629,449                | 637,094                | 812,983                     | 785,514                | 720,421                |  |
| Total, equity  | 1,669,044              | 1,703,100              | 1,722,457                   | 1,742,071              | 1,777,550              |  |
| Share capital Unitholders' equity  | 802,587<br>0           | 809,274<br>0           | 823,781<br>0                | 844,978<br>0           | 858,026<br>0           |  |
| Liability to policyholders   | 0                      | 0                      | 0                           | 0                      | 0                      |  |
| Contributed surplus and other  | 155,077                | 157,014                | 158,757                     | 164,245                | 163,488                |  |
| Retained earnings  | 711,379                | 736,812                | 739,918                     | 732,848                | 756,035                |  |
| Income statement   |                        |                        |                             |                        |                        |  |
| Operating revenue  | 808,899 A              | 817,709 A              | 791,811 A                   | 728,289 A              | 741,255 A              |  |
| Sales of goods and services  | 721,042                | 733,280                | 705,203                     | 645,697                | 659,742                |  |
| Insurers' premiums   | 15,866                 | 16,349                 | 16,613                      | 16,249                 | 15,445                 |  |
| Annuity considerations   | 1,634<br>29,179        | 1,339<br>28,458        | 1,770<br>29,287             | 2,364<br>26,107        | 2,151<br>24,543        |  |
| Interest revenue, operating<br>Dividend revenue, operating                 | 3,144                  | 2,984                  | 29,267                      | 26,107                 | 2,735                  |  |
| Gains or losses on sale of securities and other assets                     | 347                    | -1.470                 | 2,673                       | 2,091                  | 1,635                  |  |
| Other operating revenue  | 37.687                 | 36,769                 | 35,818                      | 34,932                 | 35,005                 |  |
| Operating expenses   | 733,860                | 738,378                | 730,280                     | 677,050                | 690,557                |  |
| Depreciation, depletion and amortization                                   | 30,793                 | 31,552                 | 31,141                      | 28,990                 | 30,070                 |  |
| Insurance claims incurred  | 10,310                 | 10,416                 | 11,114                      | 10,904                 | 10,876                 |  |
| Annuity claims incurred  | 1,908                  | 1,716                  | 1,962                       | 1,942                  | 2,178                  |  |
| Normal increase in actuarial liabilities                                   | 163                    | -4,112                 | 708                         | 1,049                  | 2,397                  |  |
| Interest expense, operating  | 11,204                 | 10,594                 | 10,327                      | 9,294                  | 7,627                  |  |
| Other operating expenses   | 679,482                | 688,209                | 675,028                     | 624,870                | 637,409                |  |
| Operating profit or loss Interest and dividend revenue                     | <b>75,039</b><br>6,384 | <b>79,331</b><br>6,709 | <b>61,531</b><br>7,324      | <b>51,239</b><br>5,424 | <b>50,698</b><br>5,759 |  |
| Interest and dividend revenue Interest expense on borrowing                | 18,257                 | 18,500                 | 7,32 <del>4</del><br>19.141 | 17,556                 | 17.159                 |  |
| Gains or losses  | -2.985                 | -2.145                 | -10.733                     | -4.696                 | 9.249                  |  |
| Profit before income tax   | 60,179                 | 65,391                 | 38,979                      | 34,409                 | 48,545                 |  |
| ncome tax  | 14,916                 | 18,636                 | 12,659                      | 10,608                 | 9,651                  |  |
| Equity in affiliates' earnings   | 5,786                  | 4,765                  | 3,235                       | 1,591                  | 2,789                  |  |
| Profit before extraordinary gains  | 51,050                 | 51,520                 | 29,555                      | 25,392                 | 41,684                 |  |
| Extraordinary gains or losses  | -306                   | -200                   | 348                         | -20                    | -10                    |  |
| Net profit   | 50,743                 | 51,320                 | 29,903                      | 25,372                 | 41,673                 |  |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 2-2 Total, all industries — Statement of changes in financial position, seasonally adjusted data and financial ratios

|   | Second          | Third           | Fourth            | First           | Second          |
|---|-----------------|-----------------|-------------------|-----------------|-----------------|
|   | quarter<br>2008 | quarter<br>2008 | quarter<br>2008   | quarter<br>2009 | quarter<br>2009 |
|   |                 | mi              | llions of dollars |                 |                 |
| tatement of changes in financial position | <u></u>         |                 |                   |                 |                 |
| Cash from operating activities            | 26,216          | 70,050          | 67,067            | 31,900          | 81,977          |
| Net profit                                | 55,828          | 56,501          | 22,949            | 26,736          | 43,728          |
| Non-cash items                            | -29,620         | 15,458          | 45,252            | 6,035           | 38,961          |
| Depreciation, depletion and amortization  | 30,630          | 31,274          | 24,836            | 29,024          | 30,741          |
| Future income tax                         | 23              | 5,387           | -3,181            | 517             | -1,465          |
| Working capital                           | -3,054          | 1,333           | 4,365             | -15,225         | -208            |
| Other non-cash items                      | -57,219         | -22,536         | 19,232            | -8,281          | 9,893           |
| Prior period cash transactions            | 9               | -1,909          | -1,134            | -871            | -713            |
| ash from financing activities             | 80,754          | 53,918          | 50,469            | 6,216           | -11,854         |
| Increase in deposits                      | 53,478          | 28,468          | 25,265            | -7,454          | -837            |
| Borrowings from affiliates                | 2,433           | 6,172           | -2,422            | -1,718          | -9,361          |
| Borrowings from non-affiliates            | 10,271          | 12,849          | 11,995            | 2,156           | -8,729          |
| Loans and other borrowings                | 5,589           | 6,174           | 3,158             | -1,998          | -3,796          |
| Bankers' acceptances and paper            | -1,498          | 631             | 58                | -1,145          | -1,520          |
| Bonds and debentures                      | 4,578           | 4,470           | 7,833             | 4,388           | -4,314          |
| Mortgages                                 | 1,602           | 1,574           | 946               | 912             | 901             |
| Equity                                    | 14,573          | 6,429           | 15,631            | 13,232          | 7,074           |
| otal cash available                       | 106,971         | 123,968         | 117,536           | 38,116          | 70,123          |
| pplications                               |                 |                 |                   |                 |                 |
| ash applied to investment activities      | 39,676          | 35,931          | 70,797            | -16,045         | 14,396          |
| Investments in affiliates                 | 17,915          | 15,749          | 19,084            | -13,280         | -724            |
| Portfolio investments                     | -1,080          | -9,686          | 51,084            | 32,283          | 6,820           |
| Loans                                     | 22,841          | 29,868          | 629               | -35,048         | 8,299           |
| Mortgage loans                            | 16,708          | 13,492          | -31,010           | -12,935         | 12,496          |
| Non-mortgage loans                        | 6,133           | 16,376          | 31,638            | -22,113         | -4,196          |
| ash applied to fixed assets               | 11,827          | 15,213          | 11,813            | -1,072          | 827             |
| ash applied to dividends                  | 24,888          | 24,242          | 24,475            | 23,514          | 19,685          |
| otal applications of cash                 | 76,392          | 75,386          | 107,085           | 6,398           | 34,907          |
| ncrease or decrease in cash               | 30,579          | 48,582          | 10,451            | 31,718          | 35,216          |
| elected items, seasonally adjusted        |                 |                 |                   |                 |                 |
| perating revenue                          | 802,327         | 812,267         | 788,794           | 743,736         | 738,235         |
| Operating profit                          | 73,734          | 77,267          | 62,424            | 53,611          | 50,156          |
| rofit before extraordinary gains          | 49,135          | 50,553          | 31,427            | 26,328          | 39,926          |
| et profit                                 | 48,828          | 50,353          | 31,775            | 26,308          | 39,916          |
| ercentage change of selected items        |                 |                 |                   |                 |                 |
| Operating revenue (S.A.)                  | 2.6             | 1.2             | -2.9              | -5.7            | -0.7            |
| perating expenses (S.Á.)                  | 2.1             | 0.9             | -1.2              | -5.0            | -0.3            |
| perating profit (S.A.)                    | 8.0             | 4.8             | -19.2             | -14.1           | -6.4            |
| elected financial ratios                  |                 |                 |                   |                 |                 |
| rofit margin (%)                          | 9.2             | 9.5             | 7.9               | 7.2             | 6.8             |
| eturn on equity (%)                       | 11.8            | 11.9            | 7.3               | 6.0             | 9.0             |
| Debt to equity (ratio)                    | 0.855           | 0.848           | 0.846             | 0.834           | 0.807           |
| Return on capital employed (%)            | 8.1             | 8.2             | 5.7               | 5.0             | 6.5             |
| ctarri on dapitar employed (70)           | 0.1             | 0.2             | 0.1               | 0.0             | 0.5             |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

All data in this table are unadjusted unless otherwise specified.
 Figures may not add due to rounding.

Table 3-1 Total, non-financial industries — Balance sheet and income statement

|   | Second                      | Third                       | Fourth                      | First                       | Second                      |  |  |  |
|---|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|--|--|--|
|   | quarter<br>2008             | quarter<br>2008             | quarter<br>2008             | quarter<br>2009             | quarter<br>2009             |  |  |  |
|   |                             | millions of dollars         |                             |                             |                             |  |  |  |
| Balance sheet   |                             |                             |                             |                             |                             |  |  |  |
| Total assets  | 2,998,037 A                 | 3,037,501 A                 | 3,065,978 A                 | 3,064,772 A                 | 3,066,308                   |  |  |  |
| Cash and deposits   | 189,346                     | 192,606<br>362,789          | 195,680                     | 197,151<br>356.437          | 201,918<br>353,620          |  |  |  |
| Accounts receivable and accrued revenue Inventories             | 360,044<br>275,843          | 278,834                     | 360,438<br>281,450          | 281,409                     | 279,695                     |  |  |  |
| Investments and accounts with affiliates                        | 596,653                     | 610,361                     | 616,818                     | 618,248                     | 622,601                     |  |  |  |
| Portfolio investments   | 99,378                      | 99,813                      | 100,977                     | 98,062                      | 96.677                      |  |  |  |
| Loans   | 28,165                      | 28,777                      | 29,201                      | 29,284                      | 29,196                      |  |  |  |
| Mortgage  | 10,880                      | 11,253                      | 11,213                      | 11,453                      | 11,148                      |  |  |  |
| Non-mortgage  | 17,285                      | 17,524                      | 17,988                      | 17,832                      | 18,048                      |  |  |  |
| Allowance for losses on investments and loans                   | 0                           | 0                           | 0                           | 0                           | 0                           |  |  |  |
| Bank customers' liabilities under acceptances                   | 0                           | 0                           | 0                           | 0                           | 0                           |  |  |  |
| Capital assets, net   | 1,108,829                   | 1,115,231                   | 1,129,737                   | 1,124,416                   | 1,126,913                   |  |  |  |
| Other assets<br>Total liabilities                               | 339,779<br><b>1,780,375</b> | 349,089<br><b>1,790,712</b> | 351,676<br><b>1,810,125</b> | 359,764<br><b>1,804,091</b> | 355,686<br><b>1,774,978</b> |  |  |  |
| Deposits  | 1,760,375                   | 1,790,712                   | 1,610,125                   | 1,004,091                   | 1,774,976                   |  |  |  |
| Actuarial liabilities of insurers                               | 0                           | 0                           | 0                           | 0                           | 0                           |  |  |  |
| Accounts payable and accrued liabilities                        | 422,138                     | 424,999                     | 431,026                     | 419,414                     | 412,450                     |  |  |  |
| Loans and accounts with affiliates                              | 406,384                     | 406,545                     | 410,761                     | 414,721                     | 410,948                     |  |  |  |
| Borrowings  | 691,991                     | 704,841                     | 723,538                     | 721,976                     | 712,574                     |  |  |  |
| Loans and other borrowings                                      | 320,937                     | 327,211                     | 334,022                     | 334,219                     | 329,105                     |  |  |  |
| Bankers' acceptances and paper                                  | 40,425                      | 40,098                      | 40,700                      | 40,577                      | 38,075                      |  |  |  |
| Bonds and debentures  | 190,318                     | 196,061                     | 204,585                     | 206,301                     | 204,111                     |  |  |  |
| Mortgages   | 140,311                     | 141,472                     | 144,232                     | 140,879                     | 141,283                     |  |  |  |
| Future income tax   | 84,150                      | 89,117                      | 86,601<br>0                 | 89,308                      | 88,731<br>0                 |  |  |  |
| Bank customers' liabilities under acceptances Other liabilities | 0<br>175,711                | 0<br>165,210                | 158,199                     | 0<br>158,672                | 150,275                     |  |  |  |
| Total, equity   | 1,217,662                   | 1,246,788                   | 1,255,853                   | 1,260,681                   | 1,291,330                   |  |  |  |
| Share capital   | 632,538                     | 638,190                     | 644,890                     | 653,845                     | 663,265                     |  |  |  |
| Unitholders' equity   | 0                           | 0                           | 0                           | 0                           | 0                           |  |  |  |
| Liability to policyholders                                      | 0                           | Ö                           | Ö                           | 0                           | 0                           |  |  |  |
| Contributed surplus and other                                   | 120,535                     | 121,523                     | 122,900                     | 126,146                     | 127,857                     |  |  |  |
| Retained earnings   | 464,589                     | 487,075                     | 488,064                     | 480,691                     | 500,209                     |  |  |  |
| ncome statement   |                             |                             |                             |                             |                             |  |  |  |
| Operating revenue   | 731,521 A                   | 743,787 A                   | 716,111 A                   | 654,429 A                   | 669,752                     |  |  |  |
| Sales of goods and services                                     | 706,704                     | 718,816                     | 690,501                     | 631,118                     | 646,313                     |  |  |  |
| nsurers' premiums   | 0                           | 0                           | 0                           | 0                           | 0                           |  |  |  |
| Annuity considerations<br>nterest revenue, operating            | 0                           | 0                           | 0                           | 0<br>0                      | 0                           |  |  |  |
| Dividend revenue, operating                                     | 0                           | 0                           | 0                           | 0                           | 0                           |  |  |  |
| Gains or losses on sale of securities and other assets          | 0                           | 0                           | 0                           | 0                           | 0                           |  |  |  |
| Other operating revenue   | 24,817                      | 24,970                      | 25,609                      | 23,311                      | 23,439                      |  |  |  |
| Operating expenses  | 676,246                     | 685,039                     | 669,759                     | 617,532                     | 631,820                     |  |  |  |
| Depreciation, depletion and amortization                        | 28,039                      | 28,633                      | 28,329                      | 26,280                      | 27,414                      |  |  |  |
| nsurance claims incurred  | 0                           | 0                           | 0                           | 0                           | 0                           |  |  |  |
| Annuity claims incurred   | 0                           | 0                           | 0                           | 0                           | 0                           |  |  |  |
| Normal increase in actuarial liabilities                        | 0                           | 0                           | 0                           | 0                           | 0                           |  |  |  |
| nterest expense, operating                                      | 0                           | 0                           | 0                           | 0                           | 0                           |  |  |  |
| Other operating expenses  | 648,208                     | 656,405                     | 641,431                     | 591,253                     | 604,407                     |  |  |  |
| Operating profit or loss  | <b>55,275</b>               | <b>58,748</b>               | <b>46,351</b>               | <b>36,897</b>               | <b>37,932</b>               |  |  |  |
| nterest and dividend revenue<br>nterest expense on borrowing    | 6,384<br>13,423             | 6,709<br>13,837             | 7,324<br>14,436             | 5,424<br>13,394             | 5,759<br>13,719             |  |  |  |
| Gains or losses   | -1,568                      | 574                         | -8,538                      | -4,086                      | 8,575                       |  |  |  |
| Profit before income tax  | 46,666                      | 52,191                      | 30,699                      | 24,838                      | 38,547                      |  |  |  |
| ncome tax   | 12,117                      | 15,367                      | 10,442                      | 8,351                       | 7,975                       |  |  |  |
| Equity in affiliates' earnings                                  | 4,169                       | 3,913                       | 2,307                       | 1,338                       | 1,824                       |  |  |  |
| Profit before extraordinary gains                               | 38,718                      | 40,736                      | 22,564                      | 17,825                      | 32,396                      |  |  |  |
| Extraordinary gains or losses                                   | -305                        | -198                        | 37                          | -20                         | -10                         |  |  |  |
| Net profit  | 38,413                      | 40,538                      | 22,601                      | 17,805                      | 32,386                      |  |  |  |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 3-2 Total, non-financial industries — Statement of changes in financial position, seasonally adjusted data and financial

|   | Second  | Third  | Fourth  | First  | Second  |
|---|---|--|---|--|---|
|   | quarter<br>2008   | quarter<br>2008  | quarter<br>2008   | quarter<br>2009  | quarter<br>2009   |
|   |   | mil  | lions of dollars  |  |   |
| Statement of changes in financial position  |   |  |   |  |   |
| Cash from operating activities  Net profit  Non-cash items  | <b>45,549</b><br>43,100<br>2,500                        | <b>54,734</b> 45,315 10,558  | <b>42,030</b><br>18,128<br>24,604   | <b>29,060</b><br>18,678<br>11,109  | <b>46,879</b> 33,861 13,690   |
| Depreciation, depletion and amortization Future income tax Working capital Other non-cash items   | 27,875<br>305<br>-6,211<br>-19,469                      | 28,361<br>5,136<br>953<br>-23.891  | 22,318<br>-2,187<br>5,520<br>-1.048   | 26,333<br>859<br>-7,604<br>-8,479  | 28,091<br>-1,098<br>-1,013<br>-12,290   |
| Prior period cash transactions  Cash from financing activities  Increase in deposits  | -51<br><b>19,162</b><br>0                               | -1,138<br><b>17,607</b><br>0   | -701<br><b>21,809</b><br>0  | -727<br><b>10,667</b><br>0   | -672<br><b>-5,748</b><br>0  |
| Borrowings from affiliates<br>Borrowings from non-affiliates<br>Loans and other borrowings<br>Bankers' acceptances and paper  | 3,459<br>6,669<br>3,168<br>-818                         | 1,296<br>11,365<br>3,976<br>458  | 1,329<br>13,783<br>4,043<br>665   | 6,015<br>2,664<br>-1,074<br>-418   | -3,084<br>-9,272<br>-5,654<br>-2,263  |
| Bonds and debentures<br>Mortgages<br>Equity<br>Fotal cash available   | 1,958<br>2,361<br>9,034<br><b>64,712</b>                | 5,658<br>1,273<br>4,947<br><b>72,341</b>   | 8,000<br>1,075<br>6,697<br><b>63,839</b>  | 2,995<br>1,161<br>1,987<br><b>39,727</b>   | -2,267<br>912<br>6,607<br><b>41,131</b>   |
| Applications  | ,   | •  | •   | •  | ,   |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Iotal applications of cash ncrease or decrease in cash | 7,219 6,175 365 679 212 467 11,818 18,516 37,552 27,159 | 10,291<br>9,731<br>283<br>277<br>17<br>261<br>14,597<br>19,414<br>44,303<br>28,039 | 4,272<br>4,049<br>-120<br>343<br>-12<br>355<br>11,239<br>18,352<br>33,863<br>29,976 | -5,594<br>-4,476<br>-855<br>-263<br>-133<br>-130<br>53<br>17,789<br>12,249<br>27,477 | -762<br>530<br>-1,419<br>127<br>-10<br>137<br>1,209<br>12,495<br>12,942<br>28,189 |
| Selected items, seasonally adjusted   |   |  |   |  |   |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit  | 724,913<br>54,285<br>36,989<br>36,684                   | 737,696<br>56,871<br>39,615<br>39,417  | 713,221<br>46,885<br>24,218<br>24,255   | 670,336<br>39,216<br>18,801<br>18,781  | 666,718<br>37,646<br>30,927<br>30,917   |
| Percentage change of selected items   |   |  |   |  |   |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)  | 3.1<br>2.6<br>10.6                                      | 1.8<br>1.5<br>4.8  | -3.3<br>-2.1<br>-17.6   | -6.0<br>-5.3<br>-16.4  | -0.5<br>-0.3<br>-4.0  |
| Selected financial ratios   |   |  |   |  |   |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)   | 7.5<br>12.2<br>0.902<br>8.1                             | 7.7<br>12.7<br>0.891<br>8.5  | 6.6<br>7.7<br>0.903<br>5.8  | 5.8<br>6.0<br>0.902<br>4.9   | 5.6<br>9.6<br>0.870<br>6.7  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 4-1 Agriculture, forestry, fishing and hunting — Balance sheet and income statement

|   | Second                 | Third                  | Fourth                 | First                      | Second                 |  |  |  |
|---|------------------------|------------------------|------------------------|----------------------------|------------------------|--|--|--|
|   | quarter<br>2008        | quarter<br>2008        | quarter<br>2008        | quarter<br>2009            | quarter<br>2009        |  |  |  |
|   |                        | millions of dollars    |                        |                            |                        |  |  |  |
| Balance sheet   |                        |                        |                        |                            |                        |  |  |  |
| Total assets  | <b>77,802</b> B        | 78,689 B               | 79,012 B               | <b>79,028</b> B            | <b>79,366</b> B        |  |  |  |
| Cash and deposits   | 4,604                  | 4,581<br>4,468         | 4,647                  | 4,678                      | 4,776<br>4.507         |  |  |  |
| Accounts receivable and accrued revenue Inventories             | 4,288<br>11,004        | 4,466<br>11,232        | 4,477<br>11,106        | 4,540<br>11,217            | 11,203                 |  |  |  |
| Investments and accounts with affiliates                        | 5,245                  | 5,290                  | 5,287                  | 5,177                      | 5,271                  |  |  |  |
| Portfolio investments   | 4,399                  | 4.456                  | 4.444                  | 4.521                      | 4.513                  |  |  |  |
| Loans   | 2,075                  | 2,084                  | 2,089                  | 2,166                      | 2,177                  |  |  |  |
| Mortgage  | 995                    | 1,002                  | 1,003                  | 1,044                      | 1,055                  |  |  |  |
| Non-mortgage  | 1,080                  | 1,082                  | 1,086                  | 1,123                      | 1,122                  |  |  |  |
| Allowance for losses on investments and loans                   | 0                      | 0                      | 0                      | 0                          | 0                      |  |  |  |
| Bank customers' liabilities under acceptances                   | 0                      | 0                      | 0                      | 0                          | 0                      |  |  |  |
| Capital assets, net   | 38,761                 | 39,044                 | 39,422                 | 39,192                     | 39,401                 |  |  |  |
| Other assets<br>Total liabilities                               | 7,426<br><b>47,267</b> | 7,535<br><b>47,855</b> | 7,539<br><b>47,588</b> | 7,536<br><b>47,199</b>     | 7,518<br><b>46,948</b> |  |  |  |
| Deposits  | 47,287                 | 47, <b>055</b><br>0    | 47,566                 | 47,199                     | <b>46,946</b><br>0     |  |  |  |
| Actuarial liabilities of insurers                               | 0                      | 0                      | 0                      | 0                          | 0                      |  |  |  |
| Accounts payable and accrued liabilities                        | 4,064                  | 4,194                  | 4,171                  | 4.009                      | 3,943                  |  |  |  |
| Loans and accounts with affiliates                              | 14,767                 | 14,950                 | 14,920                 | 15,096                     | 15,123                 |  |  |  |
| Borrowings  | 23,477                 | 23,997                 | 23,782                 | 23,452                     | 23,607                 |  |  |  |
| Loans and other borrowings                                      | 14,239                 | 14,581                 | 13,920                 | 13,718                     | 13,685                 |  |  |  |
| Bankers' acceptances and paper                                  | 674                    | 773                    | 775                    | 748                        | 714                    |  |  |  |
| Bonds and debentures  | 3,874                  | 3,896                  | 4,214                  | 4,140                      | 4,107                  |  |  |  |
| Mortgages   | 4,691                  | 4,748                  | 4,874                  | 4,846                      | 5,102                  |  |  |  |
| Future income tax   | 1,599                  | 1,616                  | 1,746                  | 1,817                      | 1,823<br>0             |  |  |  |
| Bank customers' liabilities under acceptances Other liabilities | 0<br>3,359             | 0<br>3,098             | 0<br>2,968             | 0<br>2.826                 | 2,452                  |  |  |  |
| Total, equity   | 30,535                 | 30,834                 | 31,424                 | 31,829                     | 32.418                 |  |  |  |
| Share capital   | 8,590                  | 8,656                  | 8,650                  | 8,717                      | 8,729                  |  |  |  |
| Unitholders' equity   | 0                      | 0                      | 0                      | 0                          | 0                      |  |  |  |
| Liability to policyholders                                      | 0                      | 0                      | 0                      | 0                          | 0                      |  |  |  |
| Contributed surplus and other                                   | 2,438                  | 2,470                  | 2,467                  | 2,499                      | 2,620                  |  |  |  |
| Retained earnings   | 19,507                 | 19,708                 | 20,307                 | 20,613                     | 21,069                 |  |  |  |
| ncome statement   |                        |                        |                        |                            |                        |  |  |  |
| Operating revenue   | 11,138 B               | 11,074 <sup>C</sup>    | 10,983 C               | <b>10,477</b> <sup>B</sup> | 10,662 B               |  |  |  |
| Sales of goods and services                                     | 10,358                 | 10,370                 | 10,281                 | 9,824                      | 9,980                  |  |  |  |
| nsurers' premiums<br>Annuity considerations                     | 0                      | 0<br>0                 | 0<br>0                 | 0                          | 0<br>0                 |  |  |  |
| nterest revenue, operating                                      | Ö                      | 0                      | 0                      | 0                          | 0                      |  |  |  |
| Dividend revenue, operating                                     | 0                      | Ö                      | Õ                      | Õ                          | ő                      |  |  |  |
| Gains or losses on sale of securities and other assets          | 0                      | Ö                      | Ŏ                      | Õ                          | Ö                      |  |  |  |
| Other operating revenue   | 780                    | 704                    | 702                    | 653                        | 682                    |  |  |  |
| Operating expenses  | 10,346                 | 10,292                 | 10,243                 | 9,734                      | 9,908                  |  |  |  |
| Depreciation, depletion and amortization                        | 788                    | 771                    | 764                    | 733                        | 747                    |  |  |  |
| nsurance claims incurred  | 0                      | 0                      | 0                      | 0                          | 0                      |  |  |  |
| Annuity claims incurred   | 0                      | 0                      | 0                      | 0                          | 0                      |  |  |  |
| Normal increase in actuarial liabilities                        | 0                      | 0                      | 0                      | 0                          | 0                      |  |  |  |
| nterest expense, operating                                      | 0                      | 0 521                  | 0<br>9,479             | 0 003                      | 0 161                  |  |  |  |
| Other operating expenses Operating profit or loss               | 9,558<br><b>792</b>    | 9,521<br><b>782</b>    | 9,479<br><b>740</b>    | 9,002<br><b>742</b>        | 9,161<br><b>755</b>    |  |  |  |
| nterest and dividend revenue                                    | 147                    | 139                    | 138                    | 134                        | 137                    |  |  |  |
| nterest expense on borrowing                                    | 420                    | 414                    | 407                    | 378                        | 385                    |  |  |  |
| Gains or losses   | 162                    | 150                    | 601                    | 201                        | 193                    |  |  |  |
| Profit before income tax  | 681                    | 658                    | 1,072                  | 699                        | 700                    |  |  |  |
| ncome tax   | 144                    | 147                    | 248                    | 155                        | 162                    |  |  |  |
| Equity in affiliates' earnings                                  | 24                     | 24                     | 24                     | 22                         | 23                     |  |  |  |
| Profit before extraordinary gains                               | 562                    | 534                    | 848                    | 567                        | 562                    |  |  |  |
| Extraordinary gains or losses                                   | 0                      | 0                      | 0                      | 0                          | 0                      |  |  |  |
| Net profit  | 562                    | 534                    | 848                    | 567                        | 562                    |  |  |  |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 4-2 Agriculture, forestry, fishing and hunting — Statement of changes in financial position, seasonally adjusted data and financial ratios

|   | Second<br>quarter<br>2008                                 | Third<br>quarter<br>2008   | Fourth<br>quarter<br>2008   | First<br>quarter<br>2009  | Second<br>quarter<br>2009   |
|---|---|--|---|---|---|
|   |   | mil  | lions of dollars  |   |   |
| Statement of changes in financial position  |   |  |   |   |   |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity  Total cash available | 938 592 377 788 11 -60 -362 -30 117 0 3 100 -7 5 6 95 115 | 820<br>556<br>336<br>767<br>6<br>17<br>-454<br>-72<br>228<br>0<br>6<br>189<br>128<br>29<br>22<br>11<br>33<br>1,048 | 270<br>545<br>-268<br>114<br>144<br>-92<br>-434<br>-7<br>222<br>0<br>13<br>200<br>122<br>8<br>66<br>4<br>9<br>492 | 767<br>534<br>218<br>717<br>-11<br>-79<br>-409<br>15<br>141<br>0<br>244<br>-137<br>-268<br>-13<br>-73<br>217<br>33<br>908 | 792<br>637<br>146<br>744<br>16<br>-105<br>-508<br>9<br>88<br>0<br>19<br>77<br>13<br>-28<br>-26<br>118 |
| Applications  | ,   | ,  |   |   |   |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash  | 32<br>17<br>11<br>3<br>1<br>2<br>145<br>81<br>258<br>798  | 18<br>11<br>4<br>3<br>1<br>2<br>159<br>82<br>260<br>788  | 66<br>49<br>15<br>2<br>1<br>1<br>523<br>77<br>666<br>-175   | -48<br>-98<br>34<br>17<br>19<br>-3<br>41<br>97<br>90<br>818   | -25<br>-10<br>-17<br>2<br>1<br>1<br>94<br>95<br>164<br>715  |
| Selected items, seasonally adjusted   |   |  |   |   |   |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit  | 10,898<br>792<br>573<br>573                               | 11,157<br>782<br>524<br>524  | 11,184<br>740<br>857<br>857   | 10,567<br>742<br>564<br>564   | 10,496<br>755<br>550<br>550   |
| Percentage change of selected items   |   |  |   |   |   |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)  | 1.9<br>1.6<br>6.1   | 2.4<br>2.7<br>-1.2   | 0.2<br>0.7<br>-5.4  | -5.5<br>-5.9<br>0.3   | -0.7<br>-0.8<br>1.7   |
| Selected financial ratios   |   |  |   |   |   |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)   | 7.3<br>7.5<br>1.252<br>5.2                                | 7.0<br>6.8<br>1.263<br>4.9   | 6.6<br>10.9<br>1.232<br>6.6   | 7.0<br>7.1<br>1.211<br>4.9  | 7.2<br>6.8<br>1.195<br>4.8  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 5-1 Oil and gas extraction and support activities — Balance sheet and income statement

|   | Second<br>quarter        | Third quarter            | Fourth quarter           | First<br>quarter         | Second<br>quarter        |  |  |  |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--|--|--|
|   | 2008                     | 2008                     | 2008                     | 2009                     | 2009                     |  |  |  |
|   |                          | millions of dollars      |                          |                          |                          |  |  |  |
| Balance sheet   |                          |                          |                          |                          |                          |  |  |  |
| Total assets  | 471,451 A                | 478,485 A                | 478,810 A                | 479,422 A                | 476,253 A                |  |  |  |
| Cash and deposits   | 21,581<br>37,574         | 21,093                   | 20,815                   | 20,592<br>33.595         | 20,648<br>32.642         |  |  |  |
| Accounts receivable and accrued revenue Inventories             | 37,574<br>7,413          | 35,716<br>7,163          | 33,622<br>6.443          | 6,418                    | 6,379                    |  |  |  |
| nvestments and accounts with affiliates                         | 84,930                   | 87,058                   | 88,081                   | 87,311                   | 86,822                   |  |  |  |
| Portfolio investments   | 11,829                   | 12,187                   | 12,196                   | 11,472                   | 11,694                   |  |  |  |
| Loans   | 349                      | 368                      | 364                      | 352                      | 349                      |  |  |  |
| Mortgage  | 148                      | 150                      | 152                      | 150                      | 149                      |  |  |  |
| Non-mortgage  | 200                      | 218                      | 213                      | 201                      | 200                      |  |  |  |
| Allowance for losses on investments and loans                   | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Bank customers' liabilities under acceptances                   | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Capital assets, net   | 270,687                  | 277,045                  | 279,805                  | 280,066                  | 280,247                  |  |  |  |
| Other assets<br>Total liabilities                               | 37,088<br><b>256,358</b> | 37,856<br><b>253,005</b> | 37,484<br><b>250,598</b> | 39,616<br><b>249,477</b> | 37,472<br><b>244,519</b> |  |  |  |
| Deposits  | 296,336                  | 253,005                  | 250,556                  | 249,477                  | 244,519                  |  |  |  |
| Actuarial liabilities of insurers                               | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Accounts payable and accrued liabilities                        | 50,758                   | 50,778                   | 49,282                   | 48,777                   | 47,331                   |  |  |  |
| Loans and accounts with affiliates                              | 46,601                   | 45,188                   | 44.748                   | 44.925                   | 44,232                   |  |  |  |
| Borrowings  | 80,174                   | 80,604                   | 83,016                   | 82,937                   | 81,171                   |  |  |  |
| Loans and other borrowings                                      | 40,439                   | 41,081                   | 42,199                   | 42,347                   | 42,126                   |  |  |  |
| Bankers' acceptances and paper                                  | 11,565                   | 11,272                   | 11,589                   | 11,323                   | 11,037                   |  |  |  |
| Bonds and debentures  | 27,640                   | 27,662                   | 28,594                   | 28,719                   | 27,452                   |  |  |  |
| Mortgages   | 530                      | 590                      | 634                      | 548                      | 556                      |  |  |  |
| Future income tax   | 43,762                   | 44,449<br>0              | 44,209                   | 43,566                   | 43,248<br>0              |  |  |  |
| Bank customers' liabilities under acceptances Other liabilities | 0<br>35,064              | 31,985                   | 0<br>29,343              | 0<br>29,272              | 28,537                   |  |  |  |
| Total, equity   | 215,093                  | <b>225,480</b>           | 29,343<br>228.212        | 229.946                  | 231,734                  |  |  |  |
| Share capital   | 141,496                  | 142.976                  | 145,022                  | 144,745                  | 145,531                  |  |  |  |
| Unitholders' equity   | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Liability to policyholders                                      | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Contributed surplus and other                                   | 3,770                    | 3,761                    | 3,917                    | 4,004                    | 4,920                    |  |  |  |
| Retained earnings   | 69,827                   | 78,742                   | 79,274                   | 81,196                   | 81,283                   |  |  |  |
| ncome statement   |                          |                          |                          |                          |                          |  |  |  |
| Operating revenue   | <b>55,508</b> A          | 59,310 A                 | 47,376 A                 | 39,535 A                 | 41,208                   |  |  |  |
| Sales of goods and services                                     | 55,508                   | 59,310                   | 47,376                   | 39,535                   | 41,208                   |  |  |  |
| Insurers' premiums  | 0                        | 0<br>0                   | 0<br>0                   | 0<br>0                   | 0                        |  |  |  |
| Annuity considerations nterest revenue, operating               | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Dividend revenue, operating                                     | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Gains or losses on sale of securities and other assets          | Ö                        | Ŏ                        | Ŏ                        | Ŏ                        | ő                        |  |  |  |
| Other operating revenue   | Ö                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Operating expenses  | 44,352                   | 46,997                   | 40,932                   | 35,057                   | 37,034                   |  |  |  |
| Depreciation, depletion and amortization                        | 7,312                    | 7,445                    | 6,802                    | 5,649                    | 6,032                    |  |  |  |
| nsurance claims incurred  | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Annuity claims incurred   | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Normal increase in actuarial liabilities                        | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| nterest expense, operating                                      | 0<br>27 040              | 0<br>30 553              | 0<br>34.130              | 0                        | 21 002                   |  |  |  |
| Other operating expenses Operating profit or loss               | 37,040<br><b>11,156</b>  | 39,552<br><b>12,314</b>  | 6,444                    | 29,408<br><b>4,478</b>   | 31,002<br><b>4,174</b>   |  |  |  |
| nterest and dividend revenue                                    | 660                      | 805                      | 565                      | 433                      | 441                      |  |  |  |
| nterest expense on borrowing                                    | 1,689                    | 1,662                    | 1,572                    | 1,465                    | 1,506                    |  |  |  |
| Gains or losses   | -3,516                   | 2,866                    | -1,862                   | -1,112                   | 1,677                    |  |  |  |
| Profit before income tax  | 6,610                    | 14,321                   | 3,573                    | 2,333                    | 4,785                    |  |  |  |
| ncome tax   | 1,708                    | 3,342                    | 761                      | 245                      | 1,266                    |  |  |  |
| Equity in affiliates' earnings                                  | 1,248                    | 1,104                    | 356                      | 178                      | -122                     |  |  |  |
| Profit before extraordinary gains                               | 6,149                    | 12,083                   | 3,168                    | 2,266                    | 3,396                    |  |  |  |
| Extraordinary gains or losses                                   | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Net profit  | 6,149                    | 12,083                   | 3,168                    | 2,266                    | 3,396                    |  |  |  |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 5-2 Oil and gas extraction and support activities — Statement of changes in financial position, seasonally adjusted data and financial ratios

|   | Second<br>quarter<br>2008   | Third<br>quarter<br>2008  | Fourth<br>quarter<br>2008   | First<br>quarter<br>2009  | Second<br>quarter<br>2009   |
|---|---|---|---|---|---|
|   |   | mil   | lions of dollars  |   |   |
| Statement of changes in financial position  |   |   |   |   |   |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity  Total cash available | 15,299 6,149 9,160 7,312 501 -862 2,209 -10 4,309 0 371 -1,045 285 -348 -976 -66 4,983 19,608 | 17,185<br>12,073<br>5,147<br>7,411<br>1,388<br>1,820<br>-5,472<br>-35<br>902<br>0<br>-1,549<br>1,002<br>859<br>60<br>78<br>5<br>1,449 | 11,189 3,204 7,966 6,456 -301 1,236 575 19 3,435 0 -525 2,357 1,067 314 929 47 1,603 14,625 | 4,664<br>119<br>4,583<br>6,397<br>-993<br>-849<br>29<br>-39<br>1,551<br>0<br>229<br>185<br>453<br>-266<br>1<br>-1<br>1,137<br>6,215 | 9,582 1,307 8,309 6,916 -202 -354 1,949 -34 -1,052 0 -293 -2,017 -428 -286 -1,275 -28 1,257 8,530 |
| otal cash available   | 19,000  | 10,007  | 14,625  | 0,215   | 0,530   |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash  | 1,633<br>1,572<br>66<br>-4<br>2<br>-6<br>3,476<br>3,521<br>8,631<br>10,978                    | 1,366<br>1,001<br>346<br>19<br>1<br>17<br>6,096<br>4,662<br>12,124<br>5,963   | 369<br>381<br>-5<br>-7<br>0<br>-7<br>2,377<br>2,693<br>5,440<br>9,185                       | -2,712<br>-2,527<br>-172<br>-13<br>-1<br>-11<br>-2,763<br>3,729<br>-1,746<br>7,961  | -974<br>-1,148<br>177<br>-3<br>-1<br>-1<br>2,529<br>1,571<br>6,959                                |
| Selected items, seasonally adjusted   |   |   |   |   |   |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit  | 55,508<br>11,156<br>6,149<br>6,149  | 59,310<br>12,314<br>12,083<br>12,083  | 47,376<br>6,444<br>3,168<br>3,168   | 39,535<br>4,478<br>2,266<br>2,266   | 41,208<br>4,174<br>3,396<br>3,396   |
| Percentage change of selected items   |   |   |   |   |   |
| Operating revenue (S.A.)  Operating expenses (S.A.)  Operating profit (S.A.)  | 15.3<br>10.9<br>37.3  | 6.8<br>6.0<br>10.4  | -20.1<br>-12.9<br>-47.7   | -16.6<br>-14.4<br>-30.5   | 4.2<br>5.6<br>-6.8  |
| Selected financial ratios   |   |   |   |   |   |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)   | 20.1<br>11.4<br>0.589<br>8.6  | 20.8<br>21.4<br>0.558<br>15.0   | 13.6<br>5.6<br>0.560<br>4.8   | 11.3<br>3.9<br>0.556<br>3.7   | 10.1<br>5.9<br>0.541<br>5.0   |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 6-1 Mining and quarrying (except oil and gas) — Balance sheet and income statement

|   | Second<br>quarter   | Third quarter       | Fourth quarter      | First<br>quarter    | Second quarter      |
|---|---------------------|---------------------|---------------------|---------------------|---------------------|
|   | 2008                | 2008                | 2008                | 2009                | 2009                |
| Balance sheet   |                     |                     | ions of dollars     |                     |                     |
| Total assets  | <b>126,393</b> A    | 129,924 A           | 131,472 A           | 132,049 A           | 133,816 A           |
| Cash and deposits   | 4,529               | 5,258               | 5,091               | 4,934               | 5,086               |
| Accounts receivable and accrued revenue                                     | 13,307              | 13,629              | 13,985              | 13,655              | 13,788              |
| Inventories   | 5,340               | 5,449               | 5,703               | 5,866               | 5,959               |
| Investments and accounts with affiliates Portfolio investments              | 52,124<br>1.041     | 53,174<br>937       | 54,150<br>816       | 54,628<br>709       | 55,902<br>722       |
| Loans   | 1,041               | 178                 | 165                 | 181                 | 175                 |
| Mortgage  | 18                  | 18                  | 18                  | 18                  | 18                  |
| Non-mortgage  | 160                 | 160                 | 147                 | 163                 | 157                 |
| Allowance for losses on investments and loans                               | 0                   | 0                   | 0                   | 0                   | 0                   |
| Bank customers' liabilities under acceptances                               | Ö                   | 0                   | 0                   | 0                   | 0                   |
| Capital assets, net   | 34,795              | 35,471              | 35,195              | 35,997              | 36,679              |
| Other assets  | 15,080              | 15,828              | 16,367              | 16,077              | 15,505              |
| Total liabilities   | 57,860              | 59,765              | 61,015              | 61,073              | 58,529              |
| Deposits  | 0                   | 0                   | 0                   | 0                   | 0                   |
| Actuarial liabilities of insurers   | 0                   | 0                   | 7 200               | 7 000               | 0                   |
| Accounts payable and accrued liabilities Loans and accounts with affiliates | 6,498<br>26,997     | 6,976<br>27,488     | 7,292<br>28,248     | 7,083<br>28,111     | 7,307<br>25,763     |
| Borrowings  | 11,112              | 11,925              | 12,378              | 12,890              | 12,742              |
| Loans and other borrowings  | 4,141               | 5,060               | 5,657               | 5,847               | 5,674               |
| Bankers' acceptances and paper  | 1,607               | 1,453               | 1,189               | 1,515               | 1,525               |
| Bonds and debentures  | 5,363               | 5,411               | 5,489               | 5,484               | 5,498               |
| Mortgages   | 0                   | 0                   | 44                  | 44                  | 45                  |
| Future income tax   | 6,463               | 6,310               | 6,002               | 5,927               | 5,744               |
| Bank customers' liabilities under acceptances                               | 0                   | 0                   | 0                   | 0                   | 0                   |
| Other liabilities   | 6,790               | 7,066               | 7,094               | 7,061               | 6,973               |
| Total, equity   | 68,534              | 70,159              | 70,457              | 70,976              | 75,287              |
| Share capital   | 49,660              | 50,180              | 50,716              | 50,889              | 53,904              |
| Unitholders' equity Liability to policyholders                              | 0                   | 0<br>0              | 0                   | 0<br>0              | 0                   |
| Contributed surplus and other   | 2.498               | 2,601               | 2,554               | 2,564               | 2,707               |
| Retained earnings   | 16,376              | 17,378              | 17,188              | 17,523              | 18,676              |
| Income statement  |                     |                     |                     |                     |                     |
| Operating revenue   | 10,363 A            | 10,915 A            | 10,282 A            | 9,094 A             | 9,129 A             |
| Sales of goods and services   | 10,363              | 10,915              | 10,282              | 9,094               | 9,129               |
| Insurers' premiums  | 0                   | 0                   | 0                   | 0                   | 0                   |
| Annuity considerations  | 0                   | 0<br>0              | 0<br>0              | 0<br>0              | 0                   |
| Interest revenue, operating Dividend revenue, operating                     | 0                   | 0                   | 0                   | 0                   | 0                   |
| Gains or losses on sale of securities and other assets                      | 0                   | 0                   | 0                   | 0                   | 0                   |
| Other operating revenue   | ŏ                   | ő                   | Ö                   | 0                   | ő                   |
| Operating expenses  | 7.780               | 7.912               | 7.788               | 7,155               | 7.452               |
| Depreciation, depletion and amortization                                    | 593                 | 590                 | 614                 | 613                 | 601                 |
| Insurance claims incurred   | 0                   | 0                   | 0                   | 0                   | 0                   |
| Annuity claims incurred   | 0                   | 0                   | 0                   | 0                   | 0                   |
| Normal increase in actuarial liabilities                                    | 0                   | 0                   | 0                   | 0                   | 0                   |
| Interest expense, operating   | 7 400               | 0                   | 0                   | 0                   | 0                   |
| Other operating expenses  | 7,188               | 7,322               | 7,173               | 6,541               | 6,851               |
| Operating profit or loss Interest and dividend revenue                      | <b>2,583</b><br>552 | <b>3,003</b><br>537 | <b>2,495</b><br>502 | <b>1,940</b><br>407 | <b>1,678</b><br>438 |
| Interest and dividend revenue Interest expense on borrowing                 | 505                 | 569                 | 502<br>575          | 540                 | 436<br>668          |
| Gains or losses   | 258                 | 173                 | -739                | -281                | 1.501               |
| Profit before income tax  | 2,888               | 3,145               | 1,683               | 1,526               | 2,949               |
| Income tax  | 948                 | 1,007               | 445                 | 232                 | 337                 |
| Equity in affiliates' earnings  | 377                 | 609                 | 106                 | 93                  | 92                  |
| Profit before extraordinary gains   | 2,317               | 2,747               | 1,344               | 1,387               | 2,703               |
| Extraordinary gains or losses   | 0                   | 0                   | 0                   | 0                   | 0                   |
| Net profit  | 2,317               | 2,747               | 1,344               | 1,387               | 2,703               |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 6-2 Mining and quarrying (except oil and gas) — Statement of changes in financial position, seasonally adjusted data and financial ratios

|  | Second<br>quarter<br>2008   | Third<br>quarter<br>2008  | Fourth<br>quarter<br>2008  | First<br>quarter<br>2009  | Second<br>quarter<br>2009   |  |  |
|--|---|---|--|---|---|--|--|
|  | millions of dollars   |   |  |   |   |  |  |
| Statement of changes in financial position   |   |   |  |   |   |  |  |
| Cash from operating activities  Net profit  Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity | 1,035<br>2,313<br>-1,197<br>592<br>160<br>-716<br>-1,233<br>-81<br>2,025<br>0<br>975<br>408<br>154<br>218<br>36<br>0<br>0 | 1,942<br>2,747<br>-720<br>590<br>0<br>61<br>-1,372<br>-85<br>876<br>0<br>480<br>-179<br>-73<br>-153<br>48<br>0<br>574 | 1,471 1,401 132 566 -164 -413 142 -62 1,038 0 511 81 229 -265 73 444 | 2,104<br>496<br>1,445<br>608<br>-191<br>-251<br>1,279<br>163<br>637<br>0<br>-162<br>503<br>73<br>367<br>62<br>0 | 1,659 1,803 -141 601 -167 -44 -531 -4 996 0 294 -164 -189 10 14 1 1 866 |  |  |
| Total cash available   | 3,060   | 2,818   | 2,509  | 2,742   | 2,655   |  |  |
| Applications  Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash  | 1,157<br>1,195<br>-30<br>-7<br>0<br>-7<br>456<br>391<br>2,004<br>1,056  | 332<br>436<br>-104<br>0<br>0<br>608<br>697<br>1,637<br>1,181  | 918<br>1,023<br>-106<br>1<br>0<br>1<br>-190<br>344<br>1,072<br>1,437 | 397<br>507<br>-125<br>16<br>0<br>16<br>663<br>120<br>1,180  | 1,262<br>1,258<br>10<br>-6<br>0<br>-6<br>606<br>20<br>1,887             |  |  |
| Selected items, seasonally adjusted  |   |   |  |   |   |  |  |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit   | 10,124<br>2,510<br>2,317<br>2,317   | 10,901<br>3,060<br>2,747<br>2,747   | 10,276<br>2,550<br>1,344<br>1,344                                    | 9,355<br>1,863<br>1,387<br>1,387  | 8,909<br>1,649<br>2,703<br>2,703  |  |  |
| Percentage change of selected items  |   |   |  |   |   |  |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)   | 10.0<br>0.8<br>51.4   | 7.7<br>3.0<br>21.9  | -5.7<br>-1.5<br>-16.7  | -9.0<br>-3.0<br>-26.9   | -4.8<br>-3.1<br>-11.5   |  |  |
| Selected financial ratios  |   |   |  |   |   |  |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)  | 24.8<br>13.5<br>0.556<br>10.1   | 28.1<br>15.7<br>0.562<br>11.6   | 24.8<br>7.6<br>0.577<br>6.4  | 19.9<br>7.8<br>0.578<br>6.5   | 18.5<br>14.4<br>0.511<br>11.5   |  |  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 7-1 Utilities — Balance sheet and income statement

|  | Second              | Third           | Fourth          | First           | Second                  |  |  |
|--|---------------------|-----------------|-----------------|-----------------|-------------------------|--|--|
|  | quarter<br>2008     | quarter<br>2008 | quarter<br>2008 | quarter<br>2009 | quarter<br>2009         |  |  |
|  | millions of dollars |                 |                 |                 |                         |  |  |
| Balance sheet  |                     |                 |                 |                 |                         |  |  |
| Total assets   | <b>73,339</b> A     | <b>73,805</b> A | <b>76,244</b> A | 77,464 A        | 75,749 A                |  |  |
| Cash and deposits  | 2,041               | 2,088           | 1,796           | 2,288           | 2,251                   |  |  |
| Accounts receivable and accrued revenue                                    | 9,292               | 8,330           | 9,571           | 9,116           | 7,477                   |  |  |
| Inventories Investments and accounts with affiliates                       | 2,706<br>12,261     | 3,693<br>12,540 | 3,058<br>12,897 | 2,621<br>12,541 | 2,638<br>12,561         |  |  |
| Portfolio investments  | 758                 | 761             | 771             | 753             | 730                     |  |  |
| Loans  | 736<br>245          | 230             | 233             | 733<br>316      | 730<br>318              |  |  |
| Mortgage   | 2                   | 2               | 2               | 4               | 2                       |  |  |
| Non-mortgage   | 242                 | 228             | 231             | 311             | 316                     |  |  |
| Allowance for losses on investments and loans                              | 0                   | 0               | 0               | 0               | 0                       |  |  |
| Bank customers' liabilities under acceptances                              | 0                   | 0               | 0               | 0               | 0                       |  |  |
| Capital assets, net  | 34,907              | 35,983          | 37,489          | 38,191          | 38,353                  |  |  |
| Other assets   | 11,130              | 10,180          | 10,429          | 11,638          | 11,422                  |  |  |
| Total liabilities  | 43,871              | 44,324          | 46,261          | 47,232          | 45,296                  |  |  |
| Deposits<br>Actuarial liabilities of insurers                              | 0                   | 0               | 0               | 0               | 0                       |  |  |
| Actuarial liabilities of insurers Accounts payable and accrued liabilities | 8,383               | 7,818           | 8,667           | 8,163           | 6,748                   |  |  |
| Loans and accounts with affiliates   | 4,609               | 5,474           | 5,781           | 5,766           | 5,667                   |  |  |
| Borrowings   | 22,745              | 23,798          | 24,379          | 24,289          | 23,948                  |  |  |
| Loans and other borrowings   | 9,469               | 10,339          | 10,207          | 9,706           | 9,083                   |  |  |
| Bankers' acceptances and paper   | 854                 | 875             | 1,408           | 1,358           | 1,017                   |  |  |
| Bonds and debentures   | 12,207              | 12,435          | 12,637          | 13,121          | 13,743                  |  |  |
| Mortgages  | 215                 | 150             | 127             | 105             | 105                     |  |  |
| Future income tax  | 1,710               | 1,801           | 1,770           | 2,801           | 2,794                   |  |  |
| Bank customers' liabilities under acceptances                              | 0                   | 0               | 0               | 0               | 0                       |  |  |
| Other liabilities  | 6,423               | 5,433           | 5,664           | 6,212           | 6,138                   |  |  |
| Total, equity  | <b>29,469</b>       | <b>29,481</b>   | <b>29,983</b>   | <b>30,231</b>   | <b>30,453</b><br>20,058 |  |  |
| Share capital<br>Unitholders' equity                                       | 19,220<br>0         | 19,230<br>0     | 19,629<br>0     | 19,830<br>0     | 20,056                  |  |  |
| Liability to policyholders   | Ö                   | 0               | 0               | 0               | 0                       |  |  |
| Contributed surplus and other  | 2,441               | 2,418           | 2,426           | 2,413           | 2,491                   |  |  |
| Retained earnings  | 7,808               | 7,834           | 7,927           | 7,988           | 7,904                   |  |  |
| ncome statement  |                     |                 |                 |                 |                         |  |  |
| Operating revenue  | 16,755 A            | 16,001 A        | 18,043 A        | 16,620 A        | 12,800 A                |  |  |
| Sales of goods and services  | 15,493              | 14,872          | 17,017          | 16,156          | 12,400                  |  |  |
| Insurers' premiums   | 0                   | 0               | 0               | 0               | 0                       |  |  |
| Annuity considerations   | 0                   | 0               | 0<br>0          | 0               | 0                       |  |  |
| nterest revenue, operating Dividend revenue, operating                     | 0                   | 0               | 0               | 0               | 0                       |  |  |
| Gains or losses on sale of securities and other assets                     | Ö                   | 0               | 0               | 0               | 0                       |  |  |
| Other operating revenue  | 1,262               | 1,129           | 1,025           | 464             | 400                     |  |  |
| Operating expenses   | 15,798              | 15,049          | 16,661          | 15,469          | 11,883                  |  |  |
| Depreciation, depletion and amortization                                   | 617                 | 635             | 658             | 636             | 635                     |  |  |
| nsurance claims incurred   | 0                   | 0               | 0               | 0               | 0                       |  |  |
| Annuity claims incurred  | 0                   | 0               | 0               | 0               | 0                       |  |  |
| Normal increase in actuarial liabilities                                   | 0                   | 0               | 0               | 0               | 0                       |  |  |
| nterest expense, operating   | 0                   | 0               | 0               | 0               | 0                       |  |  |
| Other operating expenses   | 15,181              | 14,414          | 16,003          | 14,834          | 11,248                  |  |  |
| Operating profit or loss   | <b>957</b><br>106   | 952<br>87       | 1,382           | 1,150<br>77     | 91 <b>7</b>             |  |  |
| nterest and dividend revenue<br>nterest expense on borrowing               | 106<br>411          | 87<br>431       | 135<br>435      | 77<br>429       | 77<br>424               |  |  |
| Gains or losses  | -85                 | -173            | -67             | -288            | -262                    |  |  |
| Profit before income tax   | 566                 | 435             | 1,015           | 510             | 308                     |  |  |
| ncome tax  | 187                 | 29              | 229             | 246             | 143                     |  |  |
| Equity in affiliates' earnings   | 59                  | 55              | 68              | 70              | 59                      |  |  |
| Profit before extraordinary gains  | 438                 | 462             | 854             | 334             | 224                     |  |  |
| Extraordinary gains or losses  | 0                   | 0               | 0               | 0               | 0                       |  |  |
| Net profit   | 438                 | 462             | 854             | 334             | 224                     |  |  |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 7-2 Utilities — Statement of changes in financial position, seasonally adjusted data and financial ratios

|   | Second<br>quarter<br>2008   | Third<br>quarter<br>2008   | Fourth<br>quarter<br>2008   | First<br>quarter<br>2009  | Second<br>quarter<br>2009   |  |  |  |  |
|---|---|--|---|---|---|--|--|--|--|
|   |   | millions of dollars  |   |   |   |  |  |  |  |
| Statement of changes in financial position  |   |  |   |   |   |  |  |  |  |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity | 1,866<br>599<br>1,309<br>617<br>57<br>378<br>257<br>-42<br>1,088<br>0<br>413<br>516<br>206<br>-328<br>809<br>-171 | -722<br>622<br>-1,234<br>635<br>-85<br>-595<br>-1,189<br>-109<br>2,001<br>0<br>762<br>1,301<br>827<br>371<br>169<br>-66<br>-62 | 1,017 1,006 6 617 -6 58 -662 5 1,274 0 313 585 -130 533 205 -23 376 | 1,552<br>541<br>960<br>621<br>6<br>591<br>-259<br>52<br>-113<br>0<br>-390<br>92<br>-387<br>-26<br>553<br>-47<br>184 | 1,318 521 817 633 29 164 -9 -21 -40 0 -108 -368 -650 -341 622 0 436 |  |  |  |  |
| Fotal cash available  | 2,955   | 1,279  | 2,291   | 1,439   | 1,278   |  |  |  |  |
| Applications  Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash  | 508<br>571<br>-54<br>-9<br>0<br>-9<br>1,306<br>399<br>2,213<br>741  | 423<br>428<br>10<br>-14<br>0<br>-14<br>535<br>297<br>1,255   | 672<br>661<br>8<br>2<br>0<br>2<br>1,021<br>574<br>2,267<br>24       | -254<br>-273<br>9<br>11<br>0<br>11<br>506<br>465<br>717<br>721  | -13<br>8<br>-22<br>2<br>-2<br>4<br>197<br>291<br>476<br>802         |  |  |  |  |
| Selected items, seasonally adjusted   |   |  |   |   |   |  |  |  |  |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit  | 17,470<br>1,239<br>700<br>700   | 17,814<br>1,237<br>686<br>686  | 17,218<br>1,133<br>747<br>747                                       | 15,027<br>932<br>-64<br>-64   | 13,778<br>1,135<br>525<br>525                                       |  |  |  |  |
| Percentage change of selected items   |   |  |   |   |   |  |  |  |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)  | 0.0<br>-0.2<br>2.4  | 2.0<br>2.1<br>-0.2   | -3.3<br>-3.0<br>-8.4  | -12.7<br>-12.4<br>-17.8   | -8.3<br>-10.3<br>21.9   |  |  |  |  |
| Selected financial ratios   |   |  |   |   |   |  |  |  |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)   | 7.1<br>9.5<br>0.928<br>6.9  | 6.9<br>9.3<br>0.993<br>6.4   | 6.6<br>10.0<br>1.006<br>6.6   | 6.2<br>-0.8<br>0.994<br>3.6   | 8.2<br>6.9<br>0.972<br>4.8  |  |  |  |  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

All data in this table are unadjusted unless otherwise specified.
 Figures may not add due to rounding.

Table 8-1 Construction — Balance sheet and income statement

|   | Second                  | Third                   | Fourth                     | First                    | Second              |  |  |
|---|-------------------------|-------------------------|----------------------------|--------------------------|---------------------|--|--|
|   | quarter<br>2008         | quarter<br>2008         | quarter<br>2008            | quarter<br>2009          | quarter<br>2009     |  |  |
|   | millions of dollars     |                         |                            |                          |                     |  |  |
| Balance sheet   |                         |                         |                            |                          |                     |  |  |
| Total assets  | 175,091 B               | 180,977 B               | 185,088 B                  | 185,974 B                | 189,273 B           |  |  |
| Cash and deposits   | 19,863<br>38.821        | 20,635<br>41,750        | 21,030<br>42.804           | 21,748<br>43,795         | 22,112<br>43.474    |  |  |
| Accounts receivable and accrued revenue Inventories             | 35,999                  | 36,169                  | 42,604<br>36,885           | 43,795<br>35,387         | 45,474<br>35,925    |  |  |
| Investments and accounts with affiliates                        | 24,972                  | 25,689                  | 26,142                     | 25,762                   | 27,000              |  |  |
| Portfolio investments   | 6,200                   | 6,392                   | 6.497                      | 6,398                    | 6,524               |  |  |
| Loans   | 3,685                   | 3,713                   | 3,692                      | 3,507                    | 3,528               |  |  |
| Mortgage  | 2,452                   | 2,471                   | 2,462                      | 2,255                    | 2,240               |  |  |
| Non-mortgage  | 1,233                   | 1,242                   | 1,230                      | 1,252                    | 1,288               |  |  |
| Allowance for losses on investments and loans                   | 0                       | 0                       | 0                          | 0                        | 0                   |  |  |
| Bank customers' liabilities under acceptances                   | 0                       | 0                       | 0                          | 0                        | 0                   |  |  |
| Capital assets, net   | 36,574                  | 37,281                  | 38,137                     | 38,834                   | 38,793              |  |  |
| Other assets Total liabilities                                  | 8,977<br><b>124,600</b> | 9,349<br><b>127,618</b> | 9,901<br><b>129,491</b>    | 10,543<br><b>130,744</b> | 11,917              |  |  |
| Deposits  | 124,600                 | 0                       | 0                          | 130,744                  | <b>131,915</b><br>0 |  |  |
| Actuarial liabilities of insurers                               | 0                       | 0                       | 0                          | 0                        | 0                   |  |  |
| Accounts payable and accrued liabilities                        | 36,321                  | 38,657                  | 40,332                     | 40.012                   | 39,924              |  |  |
| Loans and accounts with affiliates                              | 28,513                  | 29,506                  | 30,029                     | 30,055                   | 31,436              |  |  |
| Borrowings  | 47,563                  | 48,627                  | 50,106                     | 50,543                   | 51,238              |  |  |
| Loans and other borrowings                                      | 25,813                  | 26,498                  | 27,558                     | 26,766                   | 27,918              |  |  |
| Bankers' acceptances and paper                                  | 1,135                   | 1,197                   | 1,171                      | 1,296                    | 1,338               |  |  |
| Bonds and debentures  | 4,685                   | 4,713                   | 4,745                      | 4,681                    | 4,719               |  |  |
| Mortgages   | 15,930                  | 16,219                  | 16,631                     | 17,800                   | 17,263              |  |  |
| Future income tax   | 1,375<br>0              | 1,496<br>0              | 1,375<br>0                 | 1,339<br>0               | 1,309<br>0          |  |  |
| Bank customers' liabilities under acceptances Other liabilities | 10,828                  | 9,331                   | 7,650                      | 8,795                    | 8.009               |  |  |
| Total, equity   | 50,491                  | <b>53,359</b>           | 55,597                     | <b>55,230</b>            | <b>57,358</b>       |  |  |
| Share capital   | 8,823                   | 9,005                   | 9,031                      | 8,936                    | 9,181               |  |  |
| Unitholders' equity   | 0                       | 0                       | 0                          | 0                        | 0,                  |  |  |
| Liability to policyholders                                      | 0                       | 0                       | 0                          | 0                        | 0                   |  |  |
| Contributed surplus and other                                   | 2,412                   | 2,255                   | 2,321                      | 2,344                    | 2,466               |  |  |
| Retained earnings   | 39,256                  | 42,099                  | 44,245                     | 43,949                   | 45,711              |  |  |
| Income statement  |                         |                         |                            |                          |                     |  |  |
| Operating revenue   | 58,197 <sup>B</sup>     | <b>62,804</b> B         | <b>63,953</b> <sup>B</sup> | <b>56,659</b> B          | 58,810 A            |  |  |
| Sales of goods and services                                     | 56,872                  | 61,731                  | 62,919                     | 55,620                   | 57,468              |  |  |
| Insurers' premiums<br>Annuity considerations                    | 0                       | 0                       | 0<br>0                     | 0<br>0                   | 0<br>0              |  |  |
| Interest revenue, operating                                     | 0                       | 0                       | 0                          | 0                        | 0                   |  |  |
| Dividend revenue, operating                                     | 0                       | 0                       | Ö                          | Ö                        | 0                   |  |  |
| Gains or losses on sale of securities and other assets          | Ö                       | Ö                       | Õ                          | Õ                        | Ö                   |  |  |
| Other operating revenue   | 1,325                   | 1,074                   | 1,034                      | 1,039                    | 1,343               |  |  |
| Operating expenses  | 54,744                  | 58,454                  | 60,365                     | 54,236                   | 56,650              |  |  |
| Depreciation, depletion and amortization                        | 1,123                   | 1,229                   | 1,279                      | 1,198                    | 1,373               |  |  |
| Insurance claims incurred                                       | 0                       | 0                       | 0                          | 0                        | 0                   |  |  |
| Annuity claims incurred   | 0                       | 0                       | 0                          | 0                        | 0                   |  |  |
| Normal increase in actuarial liabilities                        | 0                       | 0                       | 0                          | 0                        | 0                   |  |  |
| Interest expense, operating                                     | 0<br>53,621             | 0<br>57,225             | 0<br>59,086                | 0<br>53,038              | 0<br>55,277         |  |  |
| Other operating expenses Operating profit or loss               | 3,453                   | 4,350                   | 3,588                      | 2,423                    | 2,160               |  |  |
| Interest and dividend revenue                                   | 528                     | <b>4,330</b> 552        | 562                        | <b>2,423</b><br>494      | 600                 |  |  |
| Interest expense on borrowing                                   | 609                     | 612                     | 657                        | 440                      | 490                 |  |  |
| Gains or losses   | 264                     | -32                     | -191                       | 8                        | 230                 |  |  |
| Profit before income tax  | 3,637                   | 4,260                   | 3,304                      | 2,487                    | 2,503               |  |  |
| Income tax  | 740                     | 922                     | 678                        | 494                      | 496                 |  |  |
| Equity in affiliates' earnings                                  | 417                     | 449                     | 406                        | 331                      | 320                 |  |  |
| Profit before extraordinary gains                               | 3,314                   | 3,787                   | 3,031                      | 2,324                    | 2,326               |  |  |
| Extraordinary gains or losses                                   | 0                       | 0                       | 0                          | 0                        | 0                   |  |  |
| Net profit  | 3,314                   | 3,787                   | 3,031                      | 2,324                    | 2,326               |  |  |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.
- Figures may not add due to rounding.

Table 8-2 Construction — Statement of changes in financial position, seasonally adjusted data and financial ratios

|   | Second  | Third  | Fourth   | First  | Second  |
|---|---|--|--|--|---|
|   | quarter   | quarter  | quarter  | quarter  | quarter   |
|   | 2008  | 2008   | 2008   | 2009   | 2009  |
|   | 2000  |  | lions of dollars   | 2000   | 2003  |
| Statement of changes in financial position  |   |  |  |  |   |
| Cash from operating activities  Net profit  Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings | 2,392 4,851 -2,361 1,122 -3 -752 -2,727 -99 1,162 0 659 254 220 | 4,653<br>5,473<br>-632<br>1,220<br>3<br>874<br>-2,729<br>-188<br>835<br>0<br>527<br>413<br>294 | 3,839<br>3,505<br>363<br>527<br>-1,55<br>1,003<br>-1,012<br>-29<br>498<br>0<br>178<br>344<br>139 | 2,596 3,782 -975 1,181 -226 380 -2,309 -211 -619 0 -96 -330 -238 | 3,113<br>3,837<br>-335<br>1,321<br>-164<br>234<br>-1,726<br>-390<br>1,012<br>0<br>715<br>142<br>-95 |
| Bankers' acceptances and paper Bonds and debentures Mortgages Equity Fotal cash available Applications  | -16   | 25   | -29  | -79  | 140   |
|   | -100  | 24   | 26   | -52  | 31  |
|   | 150   | 70   | 208  | 38   | 66  |
|   | 249   | -105   | -24  | -193   | 155   |
|   | <b>3,554</b>  | <b>5,488</b>   | <b>4,337</b>   | <b>1,976</b>   | <b>4,125</b>  |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash  | -19   | 217  | -31  | -700   | 391   |
|   | -70   | 57   | -66  | -507   | 287   |
|   | 7   | 174  | 83   | -83  | 104   |
|   | 44  | -14  | -49  | -111   | 0   |
|   | 40  | -16  | -36  | -142   | -32   |
|   | 3   | 2  | -12  | 31   | 31  |
|   | -197  | 410  | 1,381  | -1,531   | -653  |
|   | 1,011   | 860  | 748  | 1,091  | 697   |
|   | 795   | 1,487  | 2,098  | -1,141   | 434   |
|   | 2,759   | 4,001  | 2,239  | 3,117  | 3,691   |
| Selected items, seasonally adjusted   |   |  |  |  |   |
| Operating revenue   | 59,645  | 60,222   | 62,018   | 59,840   | 60,330  |
| Operating profit  | 3,429   | 3,946  | 3,769  | 2,643  | 2,333   |
| Profit before extraordinary gains   | 3,324   | 3,508  | 3,000  | 2,570  | 2,434   |
| Net profit  | 3,324   | 3,508  | 3,000  | 2,570  | 2,434   |
| Percentage change of selected items   |   |  |  |  |   |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)  | 1.4   | 1.0  | 3.0  | -3.5   | 0.8   |
|   | 1.7   | 0.1  | 3.5  | -1.8   | 1.4   |
|   | -3.2  | 15.1   | -4.5   | -29.9  | -11.7   |
| Selected financial ratios   |   |  |  |  |   |
| Profit margin (%)   | 5.8   | 6.6  | 6.1  | 4.4  | 3.9   |
| Return on equity (%)  | 26.3  | 26.3   | 21.6   | 18.6   | 17.0  |
| Debt to equity (ratio)  | 1.507   | 1.464  | 1.441  | 1.459  | 1.441   |
| Return on capital employed (%)  | 12.0  | 12.2   | 10.0   | 8.8  | 8.0   |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

All data in this table are unadjusted unless otherwise specified.
 Figures may not add due to rounding.

Table 9-1 Manufacturing — Balance sheet and income statement

|  | Second<br>quarter         | Third quarter            | Fourth quarter            | First<br>quarter         | Second quarter            |
|--|---------------------------|--------------------------|---------------------------|--------------------------|---------------------------|
|  | 2008                      | 2008                     | 2008                      | 2009                     | 2009                      |
| Balance sheet  |                           | mill                     | lions of dollars          |                          |                           |
| Total assets   | 702,215 A                 | 703,467 A                | 701,767 A                 | 700,417 A                | <b>697,992</b> A          |
| Cash and deposits                                      | 31,974                    | 32,532                   | 33,411                    | 32,307                   | 33,936                    |
| Accounts receivable and accrued revenue                | 101,167                   | 101,135                  | 97,436                    | 96,507                   | 97,648                    |
| Inventories  | 75,646                    | 76,722                   | 76,365                    | 78,456                   | 76,808                    |
| Investments and accounts with affiliates               | 182,751                   | 184,795                  | 185,475                   | 184,412                  | 183,235                   |
| Portfolio investments<br>Loans                         | 13,835<br>3,153           | 13,928<br>3.107          | 14,737<br>3,131           | 15,223<br>3,276          | 13,909<br>3,288           |
| Mortgage   | 404                       | 404                      | 406                       | 408                      | 415                       |
| Non-mortgage   | 2,748                     | 2,703                    | 2,725                     | 2,868                    | 2,873                     |
| Allowance for losses on investments and loans          | _,, , ,                   | 0                        | 0                         | 0                        | 0                         |
| Bank customers' liabilities under acceptances          | 0                         | 0                        | 0                         | 0                        | 0                         |
| Capital assets, net                                    | 211,164                   | 210,283                  | 210,827                   | 210,928                  | 210,161                   |
| Other assets   | 82,525                    | 80,965                   | 80,386                    | 79,309                   | 79,007                    |
| Total liabilities                                      | 378,414                   | 376,681                  | 376,558                   | 378,753                  | 368,644                   |
| Deposits Actuarial liabilities of insurers             | 0                         | 0<br>0                   | 0<br>0                    | 0<br>0                   | 0                         |
| Accounts payable and accrued liabilities               | 126.496                   | 124.490                  | 123,952                   | 118,487                  | 116.201                   |
| Loans and accounts with affiliates                     | 93,198                    | 92,912                   | 94,755                    | 99,073                   | 96,914                    |
| Borrowings   | 110,055                   | 110,480                  | 110,156                   | 110,938                  | 108,957                   |
| Loans and other borrowings                             | 65,541                    | 65,878                   | 64,869                    | 67,671                   | 65,943                    |
| Bankers' acceptances and paper                         | 6,215                     | 6,271                    | 6,073                     | 6,366                    | 6,356                     |
| Bonds and debentures                                   | 32,283                    | 32,212                   | 32,965                    | 30,913                   | 30,530                    |
| Mortgages  | 6,016                     | 6,118                    | 6,249                     | 5,988                    | 6,128                     |
| Future income tax                                      | 12,300                    | 14,806                   | 13,498                    | 13,157                   | 12,625                    |
| Bank customers' liabilities under acceptances          | 0                         | 0                        | 0                         | 0                        | 0                         |
| Other liabilities                                      | 36,365                    | 33,994<br><b>326.785</b> | 34,197                    | 37,099<br><b>321.664</b> | 33,948                    |
| Total, equity Share capital                            | <b>323,800</b><br>158,398 | 156,896                  | <b>325,210</b><br>157,322 | 159,267                  | <b>329,348</b><br>159,706 |
| Unitholders' equity                                    | 138,398                   | 0                        | 0                         | 0                        | 0                         |
| Liability to policyholders                             | Ö                         | ő                        | ő                         | ő                        | Ő                         |
| Contributed surplus and other                          | 21,340                    | 21,860                   | 21,896                    | 21,644                   | 22,130                    |
| Retained earnings                                      | 144,062                   | 148,029                  | 145,992                   | 140,753                  | 147,512                   |
| Income statement                                       |                           |                          |                           |                          |                           |
| Operating revenue                                      | 187,196 A                 | 184,555 A                | 175,201 A                 | 155,120 A                | 160,118 A                 |
| Sales of goods and services                            | 185,426                   | 182,930                  | 173,503                   | 153,489                  | 158,714                   |
| Insurers' premiums Annuity considerations              | 0                         | 0                        | 0<br>0                    | 0<br>0                   | 0<br>0                    |
| Interest revenue, operating                            | 0                         | 0                        | 0                         | 0                        | 0                         |
| Dividend revenue, operating                            | 0                         | Õ                        | Õ                         | 0                        | Ö                         |
| Gains or losses on sale of securities and other assets | 0                         | Õ                        | Ö                         | Ö                        | Ö                         |
| Other operating revenue                                | 1,771                     | 1,625                    | 1,698                     | 1,631                    | 1,405                     |
| Operating expenses                                     | 174,883                   | 172,097                  | 166,285                   | 148,743                  | 152,485                   |
| Depreciation, depletion and amortization               | 6,081                     | 6,194                    | 6,091                     | 5,667                    | 6,111                     |
| Insurance claims incurred                              | 0                         | 0                        | 0                         | 0                        | 0                         |
| Annuity claims incurred                                | 0                         | 0<br>0                   | 0<br>0                    | 0<br>0                   | 0                         |
| Normal increase in actuarial liabilities               | 0                         | 0                        | 0                         | 0                        | 0                         |
| Interest expense, operating Other operating expenses   | 168,802                   | 165,903                  | 160,195                   | 143,077                  | 146,374                   |
| Operating profit or loss                               | 12,314                    | <b>12,458</b>            | 8,916                     | 6.377                    | 7,633                     |
| Interest and dividend revenue                          | 1,087                     | 1,170                    | 1,887                     | 944                      | 1,045                     |
| Interest expense on borrowing                          | 2,880                     | 2,905                    | 3,494                     | 3,199                    | 3,261                     |
| Gains or losses  | -845                      | -1,473                   | -1,616                    | -341                     | 3,894                     |
| Profit before income tax                               | 9,672                     | 9,247                    | 5,689                     | 3,776                    | 9,308                     |
| Income tax   | 2,998                     | 3,637                    | 3,520                     | 1,998                    | 1,339                     |
| Equity in affiliates' earnings                         | 954                       | 553                      | 445                       | 376                      | 373                       |
| Profit before extraordinary gains                      | 7,627                     | 6,163                    | 2,613                     | 2,154                    | 8,342                     |
| Extraordinary gains or losses  Net profit              | -311<br><b>7 316</b>      | -4<br>6.159              | 50<br><b>2.664</b>        | -12<br>2 142             | -2<br><b>8,340</b>        |
| net hiour  | 7,316                     | 0,109                    | ∠,004                     | 2,142                    | 0,340                     |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 9-2 Manufacturing — Statement of changes in financial position, seasonally adjusted data and financial ratios

|   | Second<br>quarter<br>2008  | Third<br>quarter<br>2008  | Fourth<br>quarter<br>2008  | First<br>quarter<br>2009  | Second<br>quarter<br>2009   |
|---|--|---|--|---|---|
|   |  | mil   | lions of dollars   |   |   |
| Statement of changes in financial position  |  |   |  |   |   |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity | 7,616 7,034 445 6,052 -514 -768 -4,324 136 2,027 0 334 1,691 632 433 499 128 2 | 9,053<br>5,739<br>4,202<br>6,141<br>2,919<br>-2,909<br>-1,949<br>-888<br>-389<br>0<br>-578<br>79<br>193<br>66<br>-11<br>-169<br>110 | 6,747 1,913 6,067 5,361 -956 2,783 -1,122 -1,233 1,217 0 1,006 -1,196 -1,721 -197 678 44 1,407 | 653 1,253 -44 5,451 -196 -6,974 1,676 -556 1,202 0 3,521 -1,575 19 338 -1,829 -103 -744 | 6,023<br>7,356<br>-1,094<br>6,060<br>-538<br>-1,426<br>-5,190<br>-239<br>-3,586<br>0<br>-2,347<br>-1,692<br>-1,375<br>-31<br>-416<br>130<br>453 |
| Total cash available  | 9,643  | 8,664   | 7,964  | 1,856   | 2,436   |
| Applications  Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash  | 982<br>1,127<br>-253<br>108<br>-5<br>113<br>1,771<br>3,341<br>6,094<br>3,549   | 2,508 2,463 90 -44 1 -45 -478 2,740 4,771 3,894   | 1,774<br>986<br>781<br>7<br>-1<br>8<br>45<br>2,951<br>4,770<br>3,194                           | -3,382<br>-3,665<br>230<br>53<br>-1<br>55<br>-509<br>2,727<br>-1,163<br>3,019           | -1,648<br>-308<br>-1,322<br>-18<br>4<br>-22<br>-909<br>2,211<br>-346<br>2,782   |
| Selected items, seasonally adjusted   |  |   |  |   |   |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit  | 182,574<br>11,455<br>6,168<br>5,857  | 185,245<br>11,979<br>6,019<br>6,015   | 174,910<br>9,478<br>4,133<br>4,184   | 159,648<br>7,299<br>2,450<br>2,439  | 157,137<br>6,784<br>6,965<br>6,963  |
| Percentage change of selected items   |  |   |  |   |   |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)  | 3.4<br>3.2<br>6.8  | 1.5<br>1.2<br>4.6   | -5.6<br>-4.5<br>-20.9  | -8.7<br>-7.9<br>-23.0   | -1.6<br>-1.3<br>-7.1  |
| Selected financial ratios   |  |   |  |   |   |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)   | 6.3<br>7.6<br>0.628<br>6.1   | 6.5<br>7.4<br>0.622<br>6.2  | 5.4<br>5.1<br>0.630<br>4.7   | 4.6<br>3.0<br>0.653<br>3.3  | 4.3<br>8.5<br>0.625<br>6.5  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

All data in this table are unadjusted unless otherwise specified.
 Figures may not add due to rounding.

**Table 10-1** Wholesale trade — Balance sheet and income statement

|  | Second<br>quarter       | Third quarter           | Fourth quarter          | First<br>quarter        | Second quarter          |
|--|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
|  | 2008                    | 2008                    | 2008                    | 2009                    | 2009                    |
| Balance sheet  | -                       | IIIIII                  | lions of dollars        |                         |                         |
| Total assets   | <b>222,659</b> A        | <b>226,332</b> A        | <b>227,061</b> A        | <b>224,564</b> A        | <b>225,082</b> A        |
| Cash and deposits                                      | 18,438                  | 18,583                  | 18,648                  | 18,892                  | 19,465                  |
| Accounts receivable and accrued revenue Inventories    | 57,406<br>50.870        | 59,345<br>51.571        | 57,870<br>52.511        | 56,806<br>52.506        | 56,712<br>51.754        |
| Investments and accounts with affiliates               | 35,706                  | 36,258                  | 32,511                  | 36,553                  | 36,922                  |
| Portfolio investments                                  | 3,713                   | 4,017                   | 4,300                   | 4.449                   | 4.238                   |
| Loans  | 3,799                   | 3,764                   | 3.958                   | 3,768                   | 3,827                   |
| Mortgage   | 523                     | 531                     | 559                     | 536                     | 539                     |
| Non-mortgage   | 3,276                   | 3,233                   | 3,399                   | 3,232                   | 3,288                   |
| Allowance for losses on investments and loans          | 0                       | 0                       | 0                       | 0                       | 0                       |
| Bank customers' liabilities under acceptances          | 0                       | 0                       | 0                       | 0                       | 0                       |
| Capital assets, net                                    | 29,277                  | 29,289                  | 29,921                  | 29,355                  | 29,672                  |
| Other assets   | 23,450                  | 23,505                  | 22,729                  | 22,234                  | 22,493                  |
| Total liabilities                                      | <b>134,935</b><br>0     | <b>135,741</b><br>0     | <b>136,385</b><br>0     | <b>134,869</b><br>0     | <b>133,548</b>          |
| Deposits Actuarial liabilities of insurers             | 0                       | 0                       | 0                       | 0                       | 0                       |
| Accounts payable and accrued liabilities               | 57,433                  | 58,273                  | 58,554                  | 57.441                  | 57,601                  |
| Loans and accounts with affiliates                     | 34,433                  | 34,183                  | 34,274                  | 35,230                  | 35,276                  |
| Borrowings   | 33,956                  | 34,369                  | 35,067                  | 34,533                  | 33,769                  |
| Loans and other borrowings                             | 24,847                  | 24,960                  | 25,553                  | 25,294                  | 24.495                  |
| Bankers' acceptances and paper                         | 2,339                   | 2,439                   | 2,116                   | 2,132                   | 1,996                   |
| Bonds and debentures                                   | 4,546                   | 4,750                   | 5,250                   | 5,256                   | 5,251                   |
| Mortgages  | 2,224                   | 2,221                   | 2,148                   | 1,851                   | 2,027                   |
| Future income tax                                      | 933                     | 983                     | 718                     | 477                     | 370                     |
| Bank customers' liabilities under acceptances          | 0                       | 0                       | 0                       | 0                       | 0                       |
| Other liabilities                                      | 8,181                   | 7,933                   | 7,772                   | 7,188                   | 6,533                   |
| Total, equity Share capital                            | <b>87,724</b><br>23,276 | <b>90,591</b><br>23,510 | <b>90,677</b><br>23,830 | <b>89,695</b><br>21,976 | <b>91,534</b><br>22,164 |
| Unitholders' equity                                    | 23,276                  | 23,510                  | 23,630                  | 21,976                  | 22, 164<br>0            |
| Liability to policyholders                             | 0                       | 0                       | 0                       | 0                       | 0                       |
| Contributed surplus and other                          | 7,419                   | 7,618                   | 7,564                   | 7,166                   | 7,236                   |
| Retained earnings                                      | 57,028                  | 59,463                  | 59,283                  | 60,554                  | 62,134                  |
| Income statement                                       |                         |                         |                         |                         |                         |
| Operating revenue                                      | 128,733 A               | 128,978 A               | 124,129 A               | 111,633 A               | 118,438 A               |
| Sales of goods and services                            | 127,210                 | 127,320                 | 122,343                 | 110,074                 | 116,773                 |
| Insurers' premiums                                     | 0                       | 0<br>0                  | 0<br>0                  | 0<br>0                  | 0                       |
| Annuity considerations<br>Interest revenue, operating  | 0                       | 0                       | 0                       | 0                       | 0                       |
| Dividend revenue, operating                            | 0                       | 0                       | 0                       | 0                       | 0                       |
| Gains or losses on sale of securities and other assets | ŏ                       | 0                       | 0                       | 0                       | 0                       |
| Other operating revenue                                | 1,524                   | 1.657                   | 1.786                   | 1.559                   | 1.666                   |
| Operating expenses                                     | 124,117                 | 124,258                 | 120,296                 | 108,495                 | 114,997                 |
| Depreciation, depletion and amortization               | 1,084                   | 1,083                   | 1,131                   | 1,119                   | 1,193                   |
| Insurance claims incurred                              | 0                       | 0                       | 0                       | 0                       | 0                       |
| Annuity claims incurred                                | 0                       | 0                       | 0                       | 0                       | 0                       |
| Normal increase in actuarial liabilities               | 0                       | 0                       | 0                       | 0                       | 0                       |
| Interest expense, operating                            | 102.024                 | 0                       | 0                       | 0                       | 0                       |
| Other operating expenses                               | 123,034<br><b>4,616</b> | 123,174<br><b>4,720</b> | 119,166<br><b>3,833</b> | 107,377<br><b>3,138</b> | 113,805<br><b>3,442</b> |
| Operating profit or loss Interest and dividend revenue | <b>4,616</b><br>542     | <b>4,720</b><br>571     | <b>3,833</b><br>435     | 3,138<br>372            | <b>3,442</b><br>442     |
| Interest expense on borrowing                          | 806                     | 803                     | 786                     | 754                     | 756                     |
| Gains or losses  | 63                      | 168                     | -678                    | -56                     | 90                      |
| Profit before income tax                               | 4,418                   | 4,657                   | 2.806                   | 2,704                   | 3,220                   |
| Income tax   | 1,267                   | 1,415                   | 1,117                   | 919                     | 962                     |
| Equity in affiliates' earnings                         | 59                      | 30                      | 51                      | -719                    | 8                       |
| Profit before extraordinary gains                      | 3,210                   | 3,272                   | 1,741                   | 1,065                   | 2,266                   |
| Extraordinary gains or losses                          | 0                       | -190                    | <sup>-15</sup>          | · -8                    | -8                      |
| Net profit   | 3,210                   | 3,082                   | 1,725                   | 1,058                   | 2,258                   |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 10-2** Wholesale trade — Statement of changes in financial position, seasonally adjusted data and financial ratios

|   | Second<br>quarter<br>2008  | Third<br>quarter<br>2008  | Fourth<br>quarter<br>2008   | First<br>quarter<br>2009  | Second<br>quarter<br>2009  |  |  |  |
|---|--|---|---|---|--|--|--|--|
|   | millions of dollars  |   |   |   |  |  |  |  |
| Statement of changes in financial position  |  |   |   |   |  |  |  |  |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax  Working capital  Other non-cash items  Prior period cash transactions  Cash from financing activities  Increase in deposits  Borrowings from affiliates  Borrowings from non-affiliates  Loans and other borrowings  Bankers' acceptances and paper  Bonds and debentures | 1,718 3,292 -1,411 1,086 -32 -758 -1,707 -163 -275 0 584 -929 -253 -545 -161 | 2,042<br>3,162<br>-1,068<br>1,078<br>-36<br>-1,129<br>-981<br>-52<br>998<br>0<br>139<br>446<br>126<br>110<br>205<br>6 | 2,919 728 2,157 785 -123 355 1,141 34 760 0 -419 778 553 -298 489 34    | 1,485<br>1,348<br>295<br>1,056<br>-120<br>-99<br>-542<br>-157<br>-332<br>0<br>979<br>-505<br>-530<br>4<br>80<br>-59 | 3,117<br>2,612<br>676<br>1,203<br>-98<br>682<br>-1,111<br>-171<br>-318<br>0<br>39<br>-745<br>-803<br>-139<br>9 |  |  |  |
| Mortgages Equity  Total cash available  Applications  | 30<br>70<br><b>1,442</b>   | 412<br><b>3,039</b>   | 402<br><b>3,679</b>   | -59<br>-805<br><b>1,153</b>   | 388<br><b>2,799</b>  |  |  |  |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash ncrease or decrease in cash   | -493<br>74<br>-668<br>101<br>31<br>70<br>227<br>1,177<br>911<br>531          | 960<br>610<br>375<br>-25<br>9<br>-34<br>14<br>1,201<br>2,175<br>865   | 1,372<br>990<br>205<br>177<br>17<br>160<br>137<br>1,674<br>3,183<br>496 | 307<br>338<br>134<br>-166<br>-15<br>-150<br>150<br>976<br>1,434<br>-280   | 58<br>233<br>-188<br>13<br>3<br>10<br>96<br>1,209<br>1,363<br>1,436  |  |  |  |
| Selected items, seasonally adjusted   |  |   |   |   |  |  |  |  |
| Operating revenue Operating profit Profit before extraordinary gains Net profit   | 125,379<br>4,332<br>3,035<br>3,035   | 127,890<br>4,334<br>3,027<br>2,837  | 123,461<br>3,982<br>1,699<br>1,684                                      | 116,788<br>3,642<br>1,377<br>1,369  | 115,752<br>3,223<br>2,103<br>2,095   |  |  |  |
| Percentage change of selected items   |  |   |   |   |  |  |  |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)  | 3.4<br>3.3<br>4.1  | 2.0<br>2.1<br>0.1   | -3.5<br>-3.3<br>-8.1  | -5.4<br>-5.3<br>-8.5  | -0.9<br>-0.6<br>-11.5  |  |  |  |
| Selected financial ratios   |  |   |   |   |  |  |  |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)   | 3.5<br>13.8<br>0.780<br>9.4  | 3.4<br>13.4<br>0.757<br>9.1   | 3.2<br>7.5<br>0.765<br>5.5  | 3.1<br>6.1<br>0.778<br>4.7  | 2.8<br>9.2<br>0.754<br>6.6   |  |  |  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

All data in this table are unadjusted unless otherwise specified.
 Figures may not add due to rounding.

**Table 11-1** Retail trade — Balance sheet and income statement

|   | Second                   | Third                    | Fourth                   | First                    | Second                   |  |  |  |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--|--|--|
|   | quarter<br>2008          | quarter<br>2008          | quarter<br>2008          | quarter<br>2009          | quarter<br>2009          |  |  |  |
|   |                          | millions of dollars      |                          |                          |                          |  |  |  |
| Balance sheet   |                          |                          |                          |                          |                          |  |  |  |
| Total assets  | 178,860 A                | 180,596 A                | 184,184 A                | 184,383 A                | 186,358 A                |  |  |  |
| Cash and deposits   | 14,048<br>14,650         | 14,132<br>14,347         | 13,947<br>14,560         | 14,652<br>14,242         | 15,305<br>14.727         |  |  |  |
| Accounts receivable and accrued revenue Inventories             | 59,738                   | 60.485                   | 63,000                   | 62,385                   | 62.091                   |  |  |  |
| Investments and accounts with affiliates                        | 15,085                   | 15,154                   | 15,676                   | 15,615                   | 15,615                   |  |  |  |
| Portfolio investments   | 4,814                    | 4,696                    | 4.606                    | 4.619                    | 4.684                    |  |  |  |
| Loans   | 1,592                    | 1,916                    | 1,957                    | 1,841                    | 1,873                    |  |  |  |
| Mortgage  | 410                      | 412                      | 412                      | 413                      | 414                      |  |  |  |
| Non-mortgage  | 1,183                    | 1,504                    | 1,545                    | 1,428                    | 1,459                    |  |  |  |
| Allowance for losses on investments and loans                   | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Bank customers' liabilities under acceptances                   | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Capital assets, net   | 51,049                   | 51,745                   | 53,125                   | 53,904                   | 54,236                   |  |  |  |
| Other assets<br>Total liabilities                               | 17,883<br><b>117,180</b> | 18,121<br><b>117,947</b> | 17,313<br><b>119,258</b> | 17,124<br><b>118,464</b> | 17,826<br><b>116,983</b> |  |  |  |
| Deposits  | 117,100                  | 0                        | 119,256                  | 0                        | 110,303                  |  |  |  |
| Actuarial liabilities of insurers                               | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Accounts payable and accrued liabilities                        | 40,066                   | 40,031                   | 42,011                   | 40,788                   | 41,403                   |  |  |  |
| Loans and accounts with affiliates                              | 22,320                   | 21,936                   | 22.070                   | 22,068                   | 21,751                   |  |  |  |
| Borrowings  | 46,151                   | 46,661                   | 47,542                   | 47,189                   | 46,535                   |  |  |  |
| Loans and other borrowings                                      | 30,115                   | 30,250                   | 31,133                   | 31,241                   | 31,170                   |  |  |  |
| Bankers' acceptances and paper                                  | 3,157                    | 3,155                    | 2,992                    | 2,818                    | 2,468                    |  |  |  |
| Bonds and debentures  | 9,292                    | 9,392                    | 9,531                    | 9,399                    | 9,146                    |  |  |  |
| Mortgages   | 3,588                    | 3,864                    | 3,886                    | 3,731                    | 3,751                    |  |  |  |
| Future income tax   | 425<br>0                 | 646<br>0                 | 413<br>0                 | 394<br>0                 | 477<br>0                 |  |  |  |
| Bank customers' liabilities under acceptances Other liabilities | 8,217                    | 8,673                    | 7.222                    | 8.025                    | 6.816                    |  |  |  |
| Total, equity   | 61,680                   | <b>62,650</b>            | 64,927                   | 65,919                   | <b>69,376</b>            |  |  |  |
| Share capital   | 17,447                   | 17,470                   | 17,491                   | 18,016                   | 19,762                   |  |  |  |
| Unitholders' equity   | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Liability to policyholders                                      | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Contributed surplus and other                                   | 7,051                    | 7,040                    | 7,084                    | 7,848                    | 7,883                    |  |  |  |
| Retained earnings   | 37,182                   | 38,140                   | 40,352                   | 40,055                   | 41,731                   |  |  |  |
| ncome statement   |                          |                          |                          |                          |                          |  |  |  |
| Operating revenue   | 108,967 A                | 115,073 A                | 110,543 A                | 107,411 A                | 109,019 A                |  |  |  |
| Sales of goods and services                                     | 107,815                  | 113,843                  | 109,337                  | 106,162                  | 107,755                  |  |  |  |
| nsurers' premiums<br>Annuity considerations                     | 0                        | 0<br>0                   | 0<br>0                   | 0<br>0                   | 0                        |  |  |  |
| nterest revenue, operating                                      | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Dividend revenue, operating                                     | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Gains or losses on sale of securities and other assets          | Ö                        | Õ                        | ő                        | Õ                        | ő                        |  |  |  |
| Other operating revenue   | 1,152                    | 1,230                    | 1,207                    | 1,250                    | 1,264                    |  |  |  |
| Operating expenses  | 105,238                  | 110,765                  | 106,177                  | 104,005                  | 106,507                  |  |  |  |
| Depreciation, depletion and amortization                        | 1,496                    | 1,584                    | 1,533                    | 1,573                    | 1,576                    |  |  |  |
| nsurance claims incurred  | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Annuity claims incurred   | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Normal increase in actuarial liabilities                        | 0                        | 0                        | 0                        | 0                        | 0                        |  |  |  |
| Interest expense, operating                                     | 0<br>103,741             | 0<br>109,181             | 0<br>104.643             | 0<br>102,432             | 0<br>104,931             |  |  |  |
| Other operating expenses Operating profit or loss               | 3,729                    | <b>4,309</b>             | 4,366                    | 3,407                    | 2,512                    |  |  |  |
| nterest and dividend revenue                                    | 213                      | 207                      | 345                      | 200                      | 2,312                    |  |  |  |
| nterest expense on borrowing                                    | 831                      | 843                      | 848                      | 762                      | 776                      |  |  |  |
| Gains or losses   | 99                       | -2                       | -494                     | -55                      | -112                     |  |  |  |
| Profit before income tax  | 3,211                    | 3,671                    | 3,369                    | 2,790                    | 1,832                    |  |  |  |
| ncome tax   | 660                      | 840                      | 746                      | 741                      | 294                      |  |  |  |
| Equity in affiliates' earnings                                  | 51                       | 76                       | 6                        | 49                       | 53                       |  |  |  |
| Profit before extraordinary gains                               | 2,602                    | 2,906                    | 2,628                    | 2,098                    | 1,591                    |  |  |  |
| Extraordinary gains or losses                                   | 6                        | -5                       | 2                        | 0                        | 0                        |  |  |  |
| Net profit  | 2,607                    | 2,901                    | 2,630                    | 2,098                    | 1,591                    |  |  |  |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 11-2** Retail trade — Statement of changes in financial position, seasonally adjusted data and financial ratios

|   | Second<br>quarter<br>2008   | Third<br>quarter<br>2008   | Fourth<br>quarter<br>2008   | First<br>quarter<br>2009   | Second<br>quarter<br>2009   |  |  |  |
|---|---|--|---|--|---|--|--|--|
|   | millions of dollars   |  |   |  |   |  |  |  |
| Statement of changes in financial position  |   |  |   |  |   |  |  |  |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity | 2,938<br>5,086<br>-2,619<br>1,483<br>-51<br>-565<br>-3,486<br>471<br>792<br>0<br>244<br>232<br>493<br>-276<br>-49<br>64 | 4,962<br>5,649<br>-1,046<br>1,569<br>-23<br>270<br>-2,862<br>359<br>-959<br>0<br>-834<br>-149<br>-272<br>46<br>99<br>-22 | 3,363 3,275 246 1,090 26 -789 -81 -158 457 0 -60 513 502 -115 133 -7  | 5,426<br>5,010<br>142<br>1,506<br>8<br>807<br>-2,178<br>275<br>-178<br>0<br>458<br>-461<br>-754<br>367<br>-102<br>28<br>-175 | 4,394<br>4,588<br>-477<br>1,574<br>-54<br>41<br>-2,038<br>282<br>-86<br>0<br>-374<br>-631<br>-172<br>-227<br>-251<br>19 |  |  |  |
| Total cash available  | 3,731   | 4,004  | 3,820   | 5,248  | 4,307   |  |  |  |
| Applications  Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash  | 612<br>251<br>272<br>89<br>4<br>85<br>492<br>1,089<br>2,193<br>1,537  | 95<br>-174<br>-32<br>301<br>3<br>297<br>543<br>1,079<br>1,718<br>2,286   | 303<br>342<br>-55<br>16<br>-2<br>18<br>934<br>1,124<br>2,361<br>1,459 | -210<br>-174<br>21<br>-57<br>4<br>-61<br>733<br>1,227<br>1,751<br>3,498  | 55<br>-36<br>56<br>36<br>1<br>35<br>486<br>841<br>1,382<br>2,925  |  |  |  |
| Selected items, seasonally adjusted   |   |  |   |  |   |  |  |  |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit  | 109,059<br>4,075<br>2,839<br>2,845  | 111,142<br>4,132<br>2,841<br>2,836   | 111,594<br>4,049<br>2,228<br>2,230                                    | 109,830<br>3,517<br>2,272<br>2,272   | 109,658<br>3,128<br>1,935<br>1,935  |  |  |  |
| Percentage change of selected items   |   |  |   |  |   |  |  |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)  | 0.3<br>0.4<br>-1.0  | 1.9<br>1.9<br>1.4  | 0.4<br>0.5<br>-2.0  | -1.6<br>-1.2<br>-13.1  | -0.2<br>0.2<br>-11.1  |  |  |  |
| Selected financial ratios   |   |  |   |  |   |  |  |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)   | 3.7<br>18.4<br>1.110<br>10.3  | 3.7<br>18.1<br>1.095<br>10.5   | 3.6<br>13.7<br>1.072<br>8.8   | 3.2<br>13.8<br>1.051<br>8.5  | 2.8<br>11.2<br>0.984<br>7.3   |  |  |  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

All data in this table are unadjusted unless otherwise specified.
 Figures may not add due to rounding.

**Table 12-1** Transportation and warehousing — Balance sheet and income statement

|  | Second<br>quarter         | Third quarter             | Fourth quarter            | First<br>quarter           | Second quarter             |
|--|---------------------------|---------------------------|---------------------------|----------------------------|----------------------------|
|  | 2008                      | 2008                      | 2008                      | 2009                       | 2009                       |
|  |                           | mill                      | ions of dollars           |                            |                            |
| Balance sheet  |                           |                           |                           |                            |                            |
| Total assets<br>Cash and deposits  | <b>168,148</b> A<br>9,024 | <b>170,554</b> A<br>8,042 | <b>176,471</b> A<br>8,875 | <b>181,775</b> A<br>10,308 | <b>180,259</b> A<br>10,625 |
| Accounts receivable and accrued revenue  | 18,773                    | 17,960                    | 18,401                    | 17,703                     | 17,451                     |
| nventories   | 3,958                     | 3,474                     | 3,421                     | 3,725                      | 4,005                      |
| nvestments and accounts with affiliates Portfolio investments                                  | 24,617<br>4,791           | 29,209<br>4,222           | 30,011<br>3,943           | 32,859<br>2,945            | 32,829<br>2,787            |
| Loans  | 617                       | 641                       | 632                       | 636                        | 626                        |
| Mortgage   | 121                       | 125                       | 125                       | 126                        | 125                        |
| Non-mortgage   | 496                       | 516                       | 507                       | 510                        | 501                        |
| Allowance for losses on investments and loans<br>Bank customers' liabilities under acceptances | 0                         | 0<br>0                    | 0<br>0                    | 0<br>0                     | 0                          |
| Capital assets, net  | 86,826                    | 87,652                    | 89,573                    | 88,883                     | 89,339                     |
| Other assets   | 19,542                    | 19,354                    | 21,616                    | 24,716                     | 22,597                     |
| Total liabilities  | 111,696                   | 113,514                   | 120,567                   | 126,010                    | 121,097                    |
| Deposits<br>Actuarial liabilities of insurers  | 0                         | 0<br>0                    | 0<br>0                    | 0<br>0                     | 0                          |
| Accounts payable and accrued liabilities   | 18,504                    | 18,281                    | 19,708                    | 19,771                     | 18,205                     |
| Loans and accounts with affiliates   | 14,393                    | 14,659                    | 14,503                    | 17,424                     | 16,612                     |
| Borrowings   | 62,318                    | 65,026                    | 70,062                    | 71,786                     | 69,423                     |
| Loans and other borrowings Bankers' acceptances and paper                                      | 24,287<br>3,340           | 24,749<br>3,000           | 25,409<br>3,800           | 25,146<br>2,879            | 24,987<br>1,775            |
| Bonds and debentures   | 32,661                    | 35,274                    | 38,860                    | 41,534                     | 40,381                     |
| Mortgages  | 2,030                     | 2,003                     | 1,993                     | 2,226                      | 2,280                      |
| uture income tax   | 6,527                     | 6,424                     | 6,120                     | 8,070                      | 8,279                      |
| Bank customers' liabilities under acceptances Other liabilities                                | 0<br>9,955                | 0<br>9,125                | 0<br>10,174               | 0<br>8,959                 | 0<br>8,577                 |
| Total, equity  | 56,452                    | 57,040                    | 55,904                    | <b>55,765</b>              | 59,162                     |
| Share capital  | 31,598                    | 32,045                    | 33,907                    | 34,875                     | 37,093                     |
| Unitholders' equity  | 0                         | 0                         | 0                         | 0                          | 0                          |
| Liability to policyholders  Contributed surplus and other                                      | 0<br>6,033                | 0<br>5,832                | 0<br>5,570                | 0<br>6,753                 | 0<br>6,714                 |
| Retained earnings  | 18,821                    | 19,163                    | 16,427                    | 14,137                     | 15,355                     |
| ncome statement  |                           |                           |                           |                            |                            |
| Operating revenue  | 34,730 A                  | 36,236 A                  | 34,836 A                  | 31,554 A                   | 31,155 A                   |
| Sales of goods and services<br>Insurers' premiums  | 34,140<br>0               | 35,623<br>0               | 34,033<br>0               | 30,765<br>0                | 30,470<br>0                |
| Annuity considerations   | Ö                         | 0                         | 0                         | 0                          | 0                          |
| nterest revenue, operating   | 0                         | 0                         | 0                         | 0                          | 0                          |
| Dividend revenue, operating  | 0                         | 0                         | 0                         | 0                          | 0                          |
| Sains or losses on sale of securities and other assets Other operating revenue                 | 0<br>590                  | 0<br>613                  | 0<br>803                  | 0<br>788                   | 0<br>685                   |
| Operating expenses   | 31,677                    | 32,692                    | 31,932                    | 29,482                     | 28,476                     |
| Depreciation, depletion and amortization   | 1,874                     | 1,906                     | 1,912                     | 1,862                      | 1,857                      |
| nsurance claims incurred   | 0                         | 0                         | 0                         | 0                          | 0                          |
| Annuity claims incurred  Normal increase in actuarial liabilities                              | 0                         | 0<br>0                    | 0<br>0                    | 0                          | 0                          |
| nterest expense, operating   | Ö                         | ő                         | Ö                         | ő                          | ő                          |
| Other operating expenses   | 29,803                    | 30,786                    | 30,021                    | 27,621                     | 26,620                     |
| Operating profit or loss   | 3,054                     | 3,544                     | <b>2,904</b>              | <b>2,071</b>               | 2,679                      |
| nterest and dividend revenue<br>nterest expense on borrowing                                   | 287<br>1,062              | 234<br>1,106              | 292<br>1,133              | 240<br>1,221               | 229<br>1,205               |
| Gains or losses  | 1,283                     | -460                      | -2,049                    | -238                       | 1,390                      |
| Profit before income tax   | 3,561                     | 2,212                     | 13                        | 852                        | 3,093                      |
| ncome tax  | 573                       | 298                       | 4                         | 434                        | 346                        |
| Equity in affiliates' earnings<br>Profit before extraordinary gains                            | -40<br><b>2,947</b>       | 44<br><b>1,959</b>        | -156<br><b>-147</b>       | 52<br><b>470</b>           | 19<br><b>2,766</b>         |
| Extraordinary gains or losses  | <b>2,94</b> 7             | 0                         | -147                      | 0                          | 2,766                      |
| Net profit   | 2,947                     | 1,959                     | -147                      | 470                        | 2,766                      |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 12-2** Transportation and warehousing — Statement of changes in financial position, seasonally adjusted data and financial

|   | Second<br>quarter<br>2008  | Third<br>quarter<br>2008   | Fourth<br>quarter<br>2008  | First<br>quarter<br>2009   | Second<br>quarter<br>2009  |  |  |
|---|--|--|--|--|--|--|--|
|   | millions of dollars  |  |  |  |  |  |  |
| Statement of changes in financial position  |  |  |  |  |  |  |  |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper | 1,764 3,782 -1,322 1,874 -204 -911 -2,082 -696 2,681 0 206 1,379 310 744 | 3,687<br>2,652<br>1,712<br>1,897<br>-484<br>1,881<br>-1,581<br>-677<br>3,739<br>0<br>806<br>2,525<br>308<br>-285 | 4,325<br>253<br>4,070<br>1,368<br>-720<br>1,073<br>2,349<br>2<br>7,385<br>0<br>-470<br>5,026<br>734<br>807 | 248 1,054 -176 1,831 1,652 156 -3,816 -630 4,757 0 624 2,809 -232 -1,147 | 4,080 3,430 1,364 1,855 -214 -702 425 -714 -547 0 -910 -2,275 -66 -1,105 |  |  |
| Bonds and debentures Mortgages Equity Fotal cash available Applications   | 189<br>136<br>1,097<br><b>4,445</b>                                      | 2,558<br>-55<br>408<br><b>7,426</b>  | 3,480<br>6<br>2,829<br><b>11,710</b>   | 4,154<br>34<br>1,325<br><b>5,006</b>                                     | -1,152<br>49<br>2,639<br><b>3,533</b>                                    |  |  |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash  | 860<br>368<br>497<br>-5<br>-6<br>1<br>1,100<br>2,931<br>4,891            | 4,344<br>4,807<br>-484<br>21<br>2<br>19<br>958<br>3,050<br>8,353<br>-926   | 671<br>1,180<br>-502<br>-6<br>0<br>-7<br>2,193<br>3,374<br>6,239<br>5,471                                  | 188<br>876<br>-677<br>-12<br>1<br>-13<br>511<br>2,958<br>3,656<br>1,349  | -75<br>49<br>-116<br>-8<br>-2<br>-6<br>523<br>271<br>718<br>2,815        |  |  |
| Selected items, seasonally adjusted   |  |  |  |  |  |  |  |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit  | 34,789<br>2,866<br>2,693<br>2,693  | 35,136<br>2,895<br>1,450<br>1,450  | 35,029<br>3,207<br>189<br>188  | 32,435<br>2,509<br>715<br>715  | 31,418<br>2,648<br>2,511<br>2,511  |  |  |
| Percentage change of selected items   |  |  |  |  |  |  |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)  | 2.6<br>2.9<br>-0.4   | 1.0<br>1.0<br>1.0  | -0.3<br>-1.3<br>10.8   | -7.4<br>-6.0<br>-21.8  | -3.1<br>-3.9<br>5.5  |  |  |
| Selected financial ratios   |  |  |  |  |  |  |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)   | 8.2<br>19.1<br>1.359<br>10.6   | 8.2<br>10.2<br>1.397<br>7.1  | 9.2<br>1.4<br>1.513<br>3.0   | 7.7<br>5.1<br>1.600<br>5.0   | 8.4<br>17.0<br>1.454<br>9.6  |  |  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 13-1** Information and cultural industries — Balance sheet and income statement

|  | Second<br>quarter         | Third quarter             | Fourth<br>quarter         | First<br>quarter          | Second quarter            |
|--|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
|  | 2008                      | 2008                      | 2008                      | 2009                      | 2009                      |
|  | -                         | mill                      | ions of dollars           |                           |                           |
| Balance sheet  |                           |                           |                           |                           |                           |
| Total assets<br>Cash and deposits  | <b>161,339</b> A<br>5,496 | <b>164,412</b> A<br>6,069 | <b>167,789</b> A<br>7,080 | <b>170,913</b> A<br>7,339 | <b>170,447</b> A<br>7,147 |
| Accounts receivable and accrued revenue  | 12,782                    | 12,844                    | 13,619                    | 12,661                    | 11,943                    |
| nventories   | 2,896                     | 2,647                     | 2,707                     | 2,662                     | 2,572                     |
| nvestments and accounts with affiliates Portfolio investments                                  | 18,726<br>2,422           | 17,912<br>2,223           | 17,413<br>2,099           | 17,450<br>2,134           | 17,798<br>2,094           |
| Loans  | 274                       | 2,223                     | 2,099                     | 2,134                     | 2,094                     |
| Mortgage   | 49                        | 51                        | 49                        | 49                        | 50                        |
| Non-mortgage   | 225                       | 221                       | 226                       | 180                       | 206                       |
| Allowance for losses on investments and loans<br>Bank customers' liabilities under acceptances | 0                         | 0<br>0                    | 0<br>0                    | 0<br>0                    | 0                         |
| Capital assets, net  | 53,060                    | 49,124                    | 50,475                    | 50,483                    | 50,611                    |
| Other assets   | 65,683                    | 73,322                    | 74,122                    | 77,956                    | 78,027                    |
| Total liabilities  | 101,776                   | 105,289                   | 109,528                   | 108,932                   | <b>108,069</b><br>0       |
| Deposits<br>Actuarial liabilities of insurers  | 0                         | 0<br>0                    | 0<br>0                    | 0<br>0                    | 0                         |
| Accounts payable and accrued liabilities   | 15,031                    | 15,772                    | 16,746                    | 15,873                    | 15,248                    |
| Loans and accounts with affiliates   | 15,853                    | 16,198                    | 16,950                    | 14,758                    | 14,592                    |
| Borrowings   | 48,207                    | 51,429                    | 55,348                    | 56,395                    | 54,541                    |
| Loans and other borrowings Bankers' acceptances and paper                                      | 18,718<br>3,490           | 19,093<br>3,827           | 20,792<br>4,065           | 20,925<br>3,974           | 19,530<br>3,676           |
| Bonds and debentures   | 25,727                    | 28,273                    | 30,242                    | 31,214                    | 31,051                    |
| Mortgages  | 272                       | 236                       | 250                       | 282                       | 284                       |
| Future income tax  | 4,485<br>0                | 4,852<br>0                | 4,997<br>0                | 5,895<br>0                | 6,237<br>0                |
| Bank customers' liabilities under acceptances Other liabilities                                | 18,199                    | 17,037                    | 15,486                    | 16,011                    | 17,451                    |
| Total, equity  | 59,563                    | 59,123                    | 58,261                    | 61,982                    | 62,378                    |
| Share capital  | 60,502                    | 61,234                    | 61,618                    | 68,105                    | 68,604                    |
| Jnitholders' equity<br>Liability to policyholders  | 0                         | 0<br>0                    | 0<br>0                    | 0<br>0                    | 0                         |
| Contributed surplus and other  | 15,596                    | 15,590                    | 15,595                    | 17,631                    | 17,291                    |
| Retained earnings  | -16,535                   | -17,701                   | -18,952                   | -23,755                   | -23,517                   |
| ncome statement  |                           |                           |                           |                           |                           |
| Operating revenue  | 22,923 A                  | 22,970 A                  | 23,351 A                  | 22,187 A                  | 22,762 A                  |
| Sales of goods and services<br>nsurers' premiums   | 20,820<br>0               | 20,548<br>0               | 20,908<br>0               | 20,234<br>0               | 20,705<br>0               |
| Annuity considerations   | ő                         | ŏ                         | ő                         | ő                         | ő                         |
| nterest revenue, operating   | 0                         | 0                         | 0                         | 0                         | 0                         |
| Dividend revenue, operating<br>Sains or losses on sale of securities and other assets          | 0                         | 0                         | 0<br>0                    | 0<br>0                    | 0                         |
| Other operating revenue  | 2,103                     | 2,422                     | 2,443                     | 1,953                     | 2,057                     |
| Operating expenses   | 19,003                    | 19,242                    | 19,875                    | 18,738                    | 19,142                    |
| Depreciation, depletion and amortization   | 2,544                     | 2,581                     | 2,811                     | 2,661                     | 2,707                     |
| nsurance claims incurred<br>Annuity claims incurred  | 0                         | 0<br>0                    | 0<br>0                    | 0<br>0                    | 0                         |
| Normal increase in actuarial liabilities   | ŏ                         | 0                         | 0                         | 0                         | 0                         |
| nterest expense, operating   | 0                         | 0                         | 0                         | 0                         | 0                         |
| Other operating expenses   | 16,459                    | 16,661                    | 17,064                    | 16,077                    | 16,435                    |
| Operating profit or loss Interest and dividend revenue   | <b>3,920</b><br>418       | <b>3,728</b><br>577       | <b>3,477</b><br>501       | <b>3,448</b><br>372       | <b>3,620</b><br>371       |
| nterest and dividend revenue   | 1,056                     | 1,253                     | 1,210                     | 1,112                     | 1,150                     |
| Gains or losses  | -138                      | -1,201                    | -1,313                    | -2,140                    | -378                      |
| Profit before income tax   | 3,143                     | 1,850                     | 1,454                     | <b>568</b>                | 2,462                     |
| ncome tax<br>Equity in affiliates' earnings  | 890<br>34                 | 442<br>12                 | 669<br>57                 | 1,065<br>-46              | 745<br>14                 |
| Profit before extraordinary gains  | 2,287                     | 1,420                     | 8 <b>41</b>               | -543                      | 1,731                     |
| Extraordinary gains or losses  | 0                         | 0                         | 0                         | 0                         | 0                         |
| Net profit   | 2,287                     | 1,420                     | 841                       | -543                      | 1,731                     |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 13-2** Information and cultural industries — Statement of changes in financial position, seasonally adjusted data and financial ratios

|   | Second<br>quarter<br>2008  | Third<br>quarter<br>2008   | Fourth<br>quarter<br>2008   | First<br>quarter<br>2009  | Second<br>quarter<br>2009   |  |  |  |
|---|--|--|---|---|---|--|--|--|
|   | millions of dollars  |  |   |   |   |  |  |  |
| Statement of changes in financial position  |  |  |   |   |   |  |  |  |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity | 4,206 2,187 1,388 2,544 398 -506 -1,049 631 -270 0 -976 150 -191 115 225 0 556 | 4,887 1,313 2,950 2,578 261 723 -612 624 5,002 0 619 3,676 825 341 2,510 0 708 | 2,447 714 876 2,614 82 195 -2,016 857 4,740 0 72 3,816 1,590 238 1,975 13 196 | 4,766<br>-847<br>5,098<br>2,642<br>843<br>45<br>1,568<br>514<br>589<br>0<br>20<br>692<br>513<br>-58<br>237<br>0<br>-123 | 6,302<br>1,430<br>4,268<br>2,705<br>299<br>965<br>604<br>-2,060<br>-130<br>-1,886<br>-1,443<br>-276<br>-170<br>3<br>-44 |  |  |  |
| Total cash available<br>Applications  | 3,936  | 9,889  | 7,187   | 5,355   | 4,242   |  |  |  |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash  | 207<br>230<br>-20<br>-3<br>0<br>-2<br>21<br>986<br>1,214<br>2,722              | -571<br>-377<br>-192<br>-2<br>2<br>-4<br>3,873<br>1,525<br>4,828<br>5,062      | -728<br>-631<br>-98<br>1<br>-3<br>4<br>1,809<br>1,317<br>2,398<br>4,789       | -354<br>-322<br>-37<br>5<br>1<br>5<br>-258<br>1,475<br>863<br>4,492   | 139<br>121<br>14<br>4<br>1<br>3<br>211<br>1,322<br>1,672<br>2,570   |  |  |  |
| Selected items, seasonally adjusted   |  |  |   |   |   |  |  |  |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit  | 22,883<br>3,782<br>2,287<br>2,287  | 23,071<br>3,756<br>1,420<br>1,420  | 22,877<br>3,317<br>841<br>841   | 22,640<br>3,693<br>-543<br>-543   | 22,727<br>3,518<br>1,731<br>1,731   |  |  |  |
| Percentage change of selected items   |  |  |   |   |   |  |  |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)  | 1.8<br>1.2<br>5.0  | 0.8<br>1.1<br>-0.7   | -0.8<br>1.3<br>-11.7  | -1.0<br>-3.1<br>11.3  | 0.4<br>1.4<br>-4.7  |  |  |  |
| Selected financial ratios   |  |  |   |   |   |  |  |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)   | 16.5<br>15.4<br>1.076<br>9.6   | 16.3<br>9.6<br>1.144<br>6.8  | 14.5<br>5.8<br>1.241<br>6.3   | 16.3<br>-3.5<br>1.148<br>2.3  | 15.5<br>11.1<br>1.108<br>7.6  |  |  |  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 14-1** Real estate and rental and leasing companies — Balance statement and income statement

|   | Second                   | Third                    | Fourth                   | First                    | Second              |  |  |
|---|--------------------------|--------------------------|--------------------------|--------------------------|---------------------|--|--|
|   | quarter<br>2008          | quarter<br>2008          | quarter<br>2008          | quarter<br>2009          | quarter<br>2009     |  |  |
|   | millions of dollars      |                          |                          |                          |                     |  |  |
| Balance sheet   |                          |                          |                          |                          |                     |  |  |
| Total assets  | 287,515 A                | 291,942 A                | 294,585 A                | 285,543 A                | 289,051 A           |  |  |
| Cash and deposits   | 15,388<br>8,821          | 16,268<br>9,318          | 16,751<br>9,328          | 16,514<br>9,239          | 17,498<br>9,281     |  |  |
| Accounts receivable and accrued revenue Inventories             | 10,548                   | 10,377                   | 9,326<br>10,553          | 9,239<br>10,427          | 10.614              |  |  |
| Investments and accounts with affiliates                        | 38,704                   | 40,161                   | 39,822                   | 39,591                   | 40,333              |  |  |
| Portfolio investments   | 15,805                   | 16,005                   | 15,850                   | 15,024                   | 15.072              |  |  |
| Loans   | 6,488                    | 6,660                    | 6,726                    | 6,702                    | 6,779               |  |  |
| Mortgage  | 3,192                    | 3,269                    | 3,294                    | 3,321                    | 3,340               |  |  |
| Non-mortgage  | 3,296                    | 3,390                    | 3,432                    | 3,380                    | 3,439               |  |  |
| Allowance for losses on investments and loans                   | 0                        | 0                        | 0                        | 0                        | 0                   |  |  |
| Bank customers' liabilities under acceptances                   | 0                        | 0                        | 0                        | 0                        | 0                   |  |  |
| Capital assets, net   | 175,912                  | 176,210                  | 178,808                  | 172,263                  | 173,692             |  |  |
| Other assets<br>Total liabilities                               | 15,849<br><b>204,247</b> | 16,944<br><b>204,068</b> | 16,748<br><b>205,833</b> | 15,782<br><b>196,268</b> | 15,781              |  |  |
| Deposits  | 204,247                  | 204,066                  | 205,655                  | 0                        | <b>197,345</b><br>0 |  |  |
| Actuarial liabilities of insurers                               | 0                        | 0                        | 0                        | 0                        | 0                   |  |  |
| Accounts payable and accrued liabilities                        | 13,197                   | 13,978                   | 14,111                   | 13,641                   | 13,493              |  |  |
| Loans and accounts with affiliates                              | 48,330                   | 47,126                   | 46,889                   | 43,811                   | 44,736              |  |  |
| Borrowings  | 129,240                  | 130,204                  | 131,867                  | 127,247                  | 128,570             |  |  |
| Loans and other borrowings                                      | 22,608                   | 23,451                   | 24,262                   | 23,370                   | 23,451              |  |  |
| Bankers' acceptances and paper                                  | 3,439                    | 3,246                    | 2,925                    | 2,974                    | 2,997               |  |  |
| Bonds and debentures  | 16,662                   | 16,635                   | 16,026                   | 15,962                   | 16,455              |  |  |
| Mortgages   | 86,530                   | 86,871                   | 88,654                   | 84,941                   | 85,666              |  |  |
| Future income tax   | 3,874<br>0               | 4,088<br>0               | 4,167<br>0               | 4,366<br>0               | 4,384<br>0          |  |  |
| Bank customers' liabilities under acceptances Other liabilities | 9,606                    | 8,673                    | 8,799                    | 7,203                    | 6,161               |  |  |
| Total, equity   | 83,268                   | 87,874                   | 88,752                   | 89,275                   | 91,707              |  |  |
| Share capital   | 44,279                   | 47,016                   | 47,798                   | 48,061                   | 47,992              |  |  |
| Unitholders' equity   | 0                        | 0                        | 0                        | 0                        | 0                   |  |  |
| Liability to policyholders                                      | 0                        | 0                        | 0                        | 0                        | 0                   |  |  |
| Contributed surplus and other                                   | 6,612                    | 6,899                    | 6,336                    | 6,429                    | 6,453               |  |  |
| Retained earnings   | 32,378                   | 33,959                   | 34,619                   | 34,784                   | 37,262              |  |  |
| Income statement  |                          |                          |                          |                          |                     |  |  |
| Operating revenue   | 16,868 A                 | 17,461 A                 | 17,790 B                 | 16,507 A                 | 16,500 A            |  |  |
| Sales of goods and services                                     | 6,533                    | 6,757                    | 6,812                    | 6,225                    | 6,325               |  |  |
| Insurers' premiums<br>Annuity considerations                    | 0                        | 0<br>0                   | 0<br>0                   | 0<br>0                   | 0                   |  |  |
| Interest revenue, operating                                     | 0                        | 0                        | 0                        | 0                        | 0                   |  |  |
| Dividend revenue, operating                                     | 0                        | 0                        | 0                        | 0                        | 0                   |  |  |
| Gains or losses on sale of securities and other assets          | 0                        | Õ                        | ŏ                        | Õ                        | ő                   |  |  |
| Other operating revenue   | 10,335                   | 10,704                   | 10,978                   | 10,282                   | 10,175              |  |  |
| Operating expenses  | 13,753                   | 14,208                   | 14,797                   | 13,720                   | 13,588              |  |  |
| Depreciation, depletion and amortization                        | 1,999                    | 2,089                    | 2,179                    | 2,003                    | 2,048               |  |  |
| Insurance claims incurred                                       | 0                        | 0                        | 0                        | 0                        | 0                   |  |  |
| Annuity claims incurred   | 0                        | 0                        | 0                        | 0                        | 0                   |  |  |
| Normal increase in actuarial liabilities                        | 0                        | 0                        | 0                        | 0                        | 0                   |  |  |
| Interest expense, operating                                     | 0<br>11.754              | 0<br>12,119              | 0<br>12,618              | 0<br>11,717              | 11,540              |  |  |
| Other operating expenses Operating profit or loss               | 3,114                    | 3,253                    | 2,993                    | 2,788                    | 2,912               |  |  |
| Interest and dividend revenue                                   | 770                      | 746                      | 2,993<br>777             | 688                      | 673                 |  |  |
| Interest expense on borrowing                                   | 1,752                    | 1,790                    | 1,821                    | 1,650                    | 1,652               |  |  |
| Gains or losses   | 476                      | 105                      | -52                      | 86                       | 155                 |  |  |
| Profit before income tax  | 2,608                    | 2,314                    | 1,896                    | 1,912                    | 2,087               |  |  |
| Income tax  | 548                      | 707                      | 611                      | <sup>2</sup> 591         | 566                 |  |  |
| Equity in affiliates' earnings                                  | 386                      | 356                      | 329                      | 332                      | 355                 |  |  |
| Profit before extraordinary gains                               | 2,447                    | 1,963                    | 1,614                    | 1,653                    | 1,876               |  |  |
| Extraordinary gains or losses                                   | 0                        | 0                        | 0                        | 0                        | 0                   |  |  |
| Net profit  | 2,447                    | 1,963                    | 1,614                    | 1,653                    | 1,876               |  |  |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 14-2** Real estate and rental and leasing companies — Statement of changes in financial position, seasonally adjusted data and financial ratios

|   | Second  | Third   | Fourth  | First   | Second   |  |  |
|---|---|---|---|---|--|--|--|
|   | quarter   | quarter   | quarter   | quarter   | quarter  |  |  |
|   | 2008  | 2008  | 2008  | 2009  | 2009   |  |  |
|   | millions of dollars   |   |   |   |  |  |  |
| Statement of changes in financial position  |   |   |   |   |  |  |  |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper | 3,130<br>2,467<br>706<br>1,949<br>38<br>6<br>-1,286<br>-44<br>3,538<br>0<br>713<br>2,183<br>346<br>-815 | 2,872<br>1,934<br>959<br>2,027<br>52<br>394<br>-1,514<br>-21<br>1,850<br>0<br>535<br>1,086<br>195<br>-223 | 2,568<br>528<br>2,079<br>1,535<br>32<br>63<br>450<br>-39<br>-1,050<br>0<br>-245<br>-79<br>348<br>-334 | 1,919 1,714 168 1,894 183 -377 -1,532 37 3,150 0 901 1,440 78 150 | 2,057 1,848 130 2,018 23 -310 -1,601 79 1,268 0 171 870 -14 14 |  |  |
| Bonds and debentures Mortgages Equity Total cash available  | 876   | -72   | -671  | 90  | 466  |  |  |
|   | 1,776   | 1,186   | 577   | 1,121   | 403  |  |  |
|   | 642   | 229   | -726  | 809   | 227  |  |  |
|   | <b>6,668</b>  | <b>4,723</b>  | <b>1,519</b>  | <b>5,069</b>  | <b>3,325</b>   |  |  |
| Applications  Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash  | 1,086   | -130  | -1,733  | 1,394   | -227   |  |  |
|   | 466   | 12  | -1,465  | 1,350   | -228   |  |  |
|   | 263   | -129  | -263  | -40   | -89  |  |  |
|   | 357   | -13   | -4  | 85  | 90   |  |  |
|   | 144   | -29   | 5   | 10  | 17   |  |  |
|   | 213   | 16  | -9  | 75  | 72   |  |  |
|   | 2,821   | 1,433   | 939   | 1,873   | 400  |  |  |
|   | 1,380   | 1,613   | 1,710   | 1,391   | 1,435  |  |  |
|   | 5,287   | 2,916   | 917   | 4,659   | 1,607  |  |  |
|   | 1,381   | 1,807   | 602   | 410   | 1,717  |  |  |
| Selected items, seasonally adjusted   |   |   |   |   |  |  |  |
| Operating revenue   | 16,941  | 17,330  | 17,618  | 16,714  | 16,603   |  |  |
| Operating profit  | 3,147   | 3,188   | 2,964   | 2,844   | 2,953  |  |  |
| Profit before extraordinary gains   | 2,345   | 1,992   | 1,726   | 1,660   | 1,713  |  |  |
| Net profit  | 2,345   | 1,992   | 1,726   | 1,660   | 1,713  |  |  |
| Percentage change of selected items   |   |   |   |   |  |  |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)  | 0.8   | 2.3   | 1.7   | -5.1  | -0.7   |  |  |
|   | 1.0   | 2.5   | 3.6   | -5.4  | -1.6   |  |  |
|   | -0.3  | 1.3   | -7.0  | -4.0  | 3.8  |  |  |
| Selected financial ratios   |   |   |   |   |  |  |  |
| Profit margin (%)   | 18.6  | 18.4  | 16.8  | 17.0  | 17.8   |  |  |
| Return on equity (%)  | 11.3  | 9.1   | 7.8   | 7.4   | 7.5  |  |  |
| Debt to equity (ratio)  | 2.133   | 2.018   | 2.014   | 1.916   | 1.890  |  |  |
| Return on capital employed (%)  | 5.7   | 5.1   | 4.6   | 4.6   | 4.6  |  |  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 15-1** Professional, scientific and technical services — Balance sheet and income statement

|   | Second<br>quarter       | Third quarter           | Fourth quarter          | First<br>quarter        | Second<br>quarter       |  |  |  |
|---|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|--|--|--|
|   | 2008                    | 2008                    | 2008                    | 2009                    | 2009                    |  |  |  |
|   |                         | millions of dollars     |                         |                         |                         |  |  |  |
| Balance sheet   |                         |                         |                         |                         |                         |  |  |  |
| Total assets  | 155,333 A               | 158,002 A               | 161,136 A               | 159,513 A               | 158,995 A               |  |  |  |
| Cash and deposits   | 18,897                  | 19,131                  | 19,320                  | 18,432<br>26,010        | 18,682                  |  |  |  |
| Accounts receivable and accrued revenue Inventories             | 25,271<br>3.734         | 25,819<br>3.928         | 26,414<br>3.774         | 3.688                   | 25,391<br>3.659         |  |  |  |
| nvestments and accounts with affiliates                         | 60,951                  | 61,701                  | 62,692                  | 62,950                  | 63,664                  |  |  |  |
| Portfolio investments   | 14,188                  | 14.276                  | 14,519                  | 14,301                  | 14.188                  |  |  |  |
| Loans   | 1,694                   | 1,899                   | 2,006                   | 1,997                   | 1,666                   |  |  |  |
| Mortgage  | 642                     | 847                     | 755                     | 804                     | 479                     |  |  |  |
| Non-mortgage  | 1,052                   | 1,052                   | 1,251                   | 1,192                   | 1,187                   |  |  |  |
| Allowance for losses on investments and loans                   | 0                       | 0                       | 0                       | 0                       | 0                       |  |  |  |
| Bank customers' liabilities under acceptances                   | 0                       | 0                       | 0                       | 0                       | 0                       |  |  |  |
| Capital assets, net   | 16,046                  | 16,346                  | 16,463                  | 15,999                  | 16,084                  |  |  |  |
| Other assets<br>Total liabilities                               | 14,551<br><b>74,727</b> | 14,902<br><b>76,888</b> | 15,948<br><b>78,587</b> | 16,136<br><b>76,994</b> | 15,661<br><b>75,403</b> |  |  |  |
| Deposits  | 14,121                  | 7 <b>6,000</b>          | 0,567                   | 7 <b>0,994</b><br>0     | 75,403                  |  |  |  |
| Actuarial liabilities of insurers                               | 0                       | 0                       | 0                       | 0                       | 0                       |  |  |  |
| Accounts payable and accrued liabilities                        | 21,486                  | 21,561                  | 21,738                  | 21.065                  | 21.141                  |  |  |  |
| Loans and accounts with affiliates                              | 20,295                  | 20,445                  | 20,968                  | 21,749                  | 21,349                  |  |  |  |
| Borrowings  | 24,224                  | 24,754                  | 25,958                  | 25,275                  | 24,862                  |  |  |  |
| Loans and other borrowings                                      | 12,750                  | 13,103                  | 13,586                  | 13,032                  | 12,641                  |  |  |  |
| Bankers' acceptances and paper                                  | 1,004                   | 992                     | 1,000                   | 973                     | 975                     |  |  |  |
| Bonds and debentures  | 9,033                   | 9,113                   | 9,818                   | 9,741                   | 9,718                   |  |  |  |
| Mortgages   | 1,438                   | 1,546                   | 1,555                   | 1,529                   | 1,527                   |  |  |  |
| Future income tax   | -754<br>0               | 416<br>0                | 485<br>0                | 333<br>0                | 360<br>0                |  |  |  |
| Bank customers' liabilities under acceptances Other liabilities | 9,475                   | 9,712                   | 9,437                   | 8,571                   | 7,691                   |  |  |  |
| Total, equity   | 80.606                  | 81.114                  | 82.549                  | 82,519                  | 83.592                  |  |  |  |
| Share capital   | 37,768                  | 38,376                  | 37,649                  | 37,286                  | 37,233                  |  |  |  |
| Unitholders' equity   | 0                       | 0                       | 0                       | 0                       | 0                       |  |  |  |
| Liability to policyholders                                      | 0                       | 0                       | 0                       | 0                       | 0                       |  |  |  |
| Contributed surplus and other                                   | 37,926                  | 38,064                  | 40,186                  | 39,836                  | 39,765                  |  |  |  |
| Retained earnings   | 4,912                   | 4,674                   | 4,713                   | 5,396                   | 6,594                   |  |  |  |
| ncome statement   |                         |                         |                         |                         |                         |  |  |  |
| Operating revenue   | 27,697 A                | 27,309 A                | 28,204 B                | 27,610 B                | 28,148 A                |  |  |  |
| Sales of goods and services                                     | 26,522                  | 26,163                  | 26,976                  | 26,460                  | 26,930                  |  |  |  |
| Insurers' premiums<br>Annuity considerations                    | 0                       | 0<br>0                  | 0<br>0                  | 0<br>0                  | 0                       |  |  |  |
| nterest revenue, operating                                      | 0                       | 0                       | 0                       | 0                       | 0                       |  |  |  |
| Dividend revenue, operating                                     | 0                       | 0                       | 0                       | 0                       | 0                       |  |  |  |
| Gains or losses on sale of securities and other assets          | 0                       | Ö                       | Ŏ                       | Õ                       | Ő                       |  |  |  |
| Other operating revenue   | 1,175                   | 1,146                   | 1,228                   | 1,151                   | 1,218                   |  |  |  |
| Operating expenses  | 26,087                  | 25,680                  | 26,686                  | 26,213                  | 26,555                  |  |  |  |
| Depreciation, depletion and amortization                        | 763                     | 779                     | 810                     | 850                     | 800                     |  |  |  |
| nsurance claims incurred  | 0                       | 0                       | 0                       | 0                       | 0                       |  |  |  |
| Annuity claims incurred   | 0                       | 0                       | 0                       | 0                       | 0                       |  |  |  |
| Normal increase in actuarial liabilities                        | 0                       | 0                       | 0<br>0                  | 0                       | 0                       |  |  |  |
| nterest expense, operating<br>Other operating expenses          | 25,324                  | 24,901                  | 25,877                  | 25,363                  | 25,756                  |  |  |  |
| Operating profit or loss  | 25,324<br><b>1,610</b>  | 1,628                   | 25,677<br><b>1,518</b>  | 1,397                   | 1,593                   |  |  |  |
| nterest and dividend revenue                                    | 574                     | 569                     | 646                     | 574                     | 576                     |  |  |  |
| nterest expense on borrowing                                    | 399                     | 423                     | 439                     | 434                     | 431                     |  |  |  |
| Gains or losses   | 274                     | 167                     | -243                    | -81                     | -20                     |  |  |  |
| Profit before income tax  | 2,058                   | 1,940                   | 1,481                   | 1,455                   | 1,718                   |  |  |  |
| ncome tax   | 602                     | 1,810                   | 652                     | 551                     | 604                     |  |  |  |
| Equity in affiliates' earnings                                  | 388                     | 387                     | 398                     | 391                     | 399                     |  |  |  |
| Profit before extraordinary gains                               | 1,844                   | 517                     | 1,226                   | 1,295                   | 1,512                   |  |  |  |
| Extraordinary gains or losses                                   | 0                       | 0<br><b>517</b>         | 0                       | 0                       | 0                       |  |  |  |
| Net profit  | 1,844                   | <b>5</b> 1 <i>1</i>     | 1,226                   | 1,295                   | 1,512                   |  |  |  |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 15-2** Professional, scientific and technical services — Statement of changes in financial position, seasonally adjusted data and financial ratios

|  | Second<br>quarter<br>2008  | Third<br>quarter<br>2008  | Fourth<br>quarter<br>2008   | First<br>quarter<br>2009  | Second<br>quarter<br>2009   |  |  |
|--|--|---|---|---|---|--|--|
|  | millions of dollars  |   |   |   |   |  |  |
| Statement of changes in financial position   |  |   |   |   |   |  |  |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages  Equity | -912 1,749 -2,520 763 -44 -831 -2,407 -141 1,275 0 -142 1,253 603 26 621 4 | 400<br>451<br>-93<br>777<br>1,160<br>-538<br>-1,492<br>42<br>1,575<br>0<br>-11<br>434<br>284<br>-13<br>59<br>105<br>1,151 | 435<br>-104<br>549<br>436<br>-26<br>205<br>-65<br>-10<br>1,644<br>0<br>337<br>809<br>110<br>5<br>691<br>3 | 294 1,210 -908 827 -81 -659 -995 -8 -465 0 52 -274 -12 -30 -223 -9 -243 | 1,679 1,505 263 794 7 738 -1,276 -89 -622 0 -191 -338 -314 2 -23 -3 |  |  |
| Fotal cash available<br>Applications   | 363  | 1,975   | 2,078   | -171  | 1,057   |  |  |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash   | 509<br>504<br>3<br>2<br>1<br>1<br>-24<br>272<br>757<br>-394                | 67<br>87<br>-11<br>-9<br>-4<br>-5<br>441<br>265<br>773<br>1,202   | 835<br>489<br>142<br>203<br>2<br>201<br>87<br>309<br>1,230<br>848   | -345<br>-154<br>-107<br>-84<br>-5<br>-79<br>-32<br>238<br>-138<br>-33   | 114<br>142<br>-24<br>-4<br>-1<br>-2<br>-7<br>294<br>402<br>655      |  |  |
| Selected items, seasonally adjusted  |  |   |   |   |   |  |  |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit   | 27,697<br>1,610<br>1,627<br>1,627  | 27,309<br>1,628<br>441<br>442   | 28,204<br>1,518<br>1,439<br>1,439   | 27,610<br>1,397<br>1,364<br>1,364                                       | 28,148<br>1,593<br>1,304<br>1,304                                   |  |  |
| Percentage change of selected items  |  |   |   |   |   |  |  |
| Operating revenue (S.A.)  Operating expenses (S.A.)  Operating profit (S.A.)   | 2.4<br>2.2<br>6.3  | -1.4<br>-1.6<br>1.1   | 3.3<br>3.9<br>-6.8  | -2.1<br>-1.8<br>-7.9  | 2.0<br>1.3<br>14.0  |  |  |
| Selected financial ratios  |  |   |   |   |   |  |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)  | 5.8<br>8.1<br>0.552<br>6.9   | 6.0<br>2.2<br>0.557<br>2.7  | 5.4<br>7.0<br>0.568<br>4.9  | 5.1<br>6.6<br>0.570<br>5.0  | 5.7<br>6.2<br>0.553<br>5.6  |  |  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 16-1** Administrative and support, waste management and remediation services — Balance sheet and income statement

|  | Second                 | Third                  | Fourth                    | First                     | Second                 |  |  |
|--|------------------------|------------------------|---------------------------|---------------------------|------------------------|--|--|
|  | quarter<br>2008        | quarter<br>2008        | quarter<br>2008           | quarter<br>2009           | quarter<br>2009        |  |  |
|  | millions of dollars    |                        |                           |                           |                        |  |  |
| Balance sheet  |                        |                        |                           |                           |                        |  |  |
| Total assets   | <b>61,226</b> B        | <b>62,986</b> B        | <b>63,933</b> A           | 64,652 A                  | <b>65,868</b> A        |  |  |
| Cash and deposits  | 8,390                  | 8,985                  | 9,238                     | 9,525                     | 9,566                  |  |  |
| Accounts receivable and accrued revenue Inventories                | 9,197<br>1.197         | 9,398<br>1.052         | 9,388<br>1.075            | 9,637<br>1.078            | 9,550<br>1,120         |  |  |
| nvestments and accounts with affiliates                            | 14,128                 | 15,011                 | 15,174                    | 16,449                    | 17,752                 |  |  |
| Portfolio investments  | 6,325                  | 6,548                  | 6,992                     | 6,249                     | 6,287                  |  |  |
| Loans  | 1,576                  | 1,485                  | 1,513                     | 1,767                     | 1,780                  |  |  |
| Mortgage   | 635                    | 650                    | 652                       | 968                       | 965                    |  |  |
| Non-mortgage   | 940                    | 835                    | 861                       | 799                       | 814                    |  |  |
| Allowance for losses on investments and loans                      | 0                      | 0                      | 0                         | 0                         | 0                      |  |  |
| Bank customers' liabilities under acceptances                      | 0                      | 0                      | 0                         | 0                         | 0                      |  |  |
| Capital assets, net  | 13,019                 | 12,838                 | 12,915                    | 12,310                    | 12,370                 |  |  |
| Other assets<br>Total liabilities                                  | 7,393<br><b>39,264</b> | 7,670<br><b>40,629</b> | 7,638<br><b>40,831</b>    | 7,635<br><b>40,902</b>    | 7,442<br><b>41,228</b> |  |  |
| Deposits   | 35,204                 | 40,629                 | 40,631                    | 40,902                    | 41,220                 |  |  |
| Actuarial liabilities of insurers                                  | 0                      | 0                      | 0                         | 0                         | 0                      |  |  |
| Accounts payable and accrued liabilities                           | 8.945                  | 9.353                  | 9.303                     | 9.253                     | 9.014                  |  |  |
| Loans and accounts with affiliates                                 | 13,823                 | 14,422                 | 14,580                    | 14,192                    | 15,008                 |  |  |
| Borrowings   | 11,467                 | 11,629                 | 11,825                    | 12,321                    | 12,251                 |  |  |
| Loans and other borrowings   | 7,784                  | 8,087                  | 8,207                     | 7,992                     | 8,017                  |  |  |
| Bankers' acceptances and paper                                     | 532                    | 536                    | 537                       | 1,164                     | 1,143                  |  |  |
| Bonds and debentures   | 1,275                  | 1,266                  | 1,199                     | 1,230                     | 1,158                  |  |  |
| Mortgages  | 1,877                  | 1,740                  | 1,881                     | 1,936                     | 1,933                  |  |  |
| Future income tax<br>Bank customers' liabilities under acceptances | 810<br>0               | 650<br>0               | 632<br>0                  | 693<br>0                  | 568<br>0               |  |  |
| Other liabilities  | 4,220                  | 4,575                  | 4,491                     | 4,443                     | 4,388                  |  |  |
| Total, equity  | 21.962                 | 22.357                 | 23,103                    | 23.749                    | 24,639                 |  |  |
| Share capital  | 9,199                  | 9,440                  | 10,097                    | 10,846                    | 11,213                 |  |  |
| Unitholders' equity  | 0                      | 0                      | 0                         | 0                         | , 0                    |  |  |
| Liability to policyholders   | 0                      | 0                      | 0                         | 0                         | 0                      |  |  |
| Contributed surplus and other                                      | 2,402                  | 2,461                  | 2,255                     | 2,260                     | 2,468                  |  |  |
| Retained earnings  | 10,360                 | 10,456                 | 10,750                    | 10,644                    | 10,958                 |  |  |
| ncome statement  | 40.40-5                | 4 <b>= 444</b> 5       | 4= 4445                   | 40.440.5                  |                        |  |  |
| Operating revenue  | 18,435 B               | 17,223 B               | <b>17,124</b> B<br>16,134 | <b>16,110</b> B<br>15,218 | 16,854                 |  |  |
| Sales of goods and services<br>Insurers' premiums                  | 17,322<br>0            | 16,205<br>0            | 0                         | 15,216                    | 15,934<br>0            |  |  |
| Annuity considerations   | 0                      | 0                      | 0                         | 0                         | 0                      |  |  |
| nterest revenue, operating   | Ö                      | ŏ                      | ő                         | ŏ                         | ő                      |  |  |
| Dividend revenue, operating  | 0                      | Ō                      | 0                         | 0                         | 0                      |  |  |
| Gains or losses on sale of securities and other assets             | 0                      | 0                      | 0                         | 0                         | 0                      |  |  |
| Other operating revenue  | 1,114                  | 1,018                  | 990                       | 892                       | 920                    |  |  |
| Operating expenses   | 17,224                 | 16,382                 | 16,305                    | 15,376                    | 15,889                 |  |  |
| Depreciation, depletion and amortization                           | 513                    | 498                    | 493                       | 446                       | 457                    |  |  |
| nsurance claims incurred<br>Annuity claims incurred                | 0                      | 0                      | 0<br>0                    | 0                         | 0                      |  |  |
| Normal increase in actuarial liabilities                           | 0                      | 0                      | 0                         | 0                         | 0                      |  |  |
| nterest expense, operating   | 0                      | 0                      | 0                         | 0                         | 0                      |  |  |
| Other operating expenses   | 16,711                 | 15,885                 | 15,812                    | 14,930                    | 15,432                 |  |  |
| Operating profit or loss   | 1,212                  | 841                    | 819                       | 734                       | 965                    |  |  |
| nterest and dividend revenue                                       | 279                    | 283                    | 313                       | 276                       | 308                    |  |  |
| nterest expense on borrowing                                       | 210                    | 219                    | 236                       | 192                       | 201                    |  |  |
| Gains or losses  | 65                     | 194                    | 95                        | 81                        | 120                    |  |  |
| Profit before income tax   | 1,347                  | 1,098                  | 991                       | 899                       | 1,192                  |  |  |
| ncome tax  | 324                    | 249                    | 215                       | 184                       | 216                    |  |  |
| Equity in affiliates' earnings                                     | 115                    | 108<br><b>957</b>      | 110<br><b>886</b>         | 106<br><b>820</b>         | 128<br><b>1,104</b>    |  |  |
| Profit before extraordinary gains Extraordinary gains or losses    | <b>1,138</b><br>0      | 957                    | <b>886</b><br>0           | <b>820</b><br>0           | 1,1 <b>04</b><br>0     |  |  |
| Net profit   | 1,138                  | 957                    | 886                       | 820                       | 1,104                  |  |  |
| tot promi  | 1,130                  | 331                    | 300                       | 320                       | 1,104                  |  |  |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 16-2** Administrative and support, waste management and remediation services — Statement of changes in financial position, seasonally adjusted data and financial ratios

|   | Second<br>quarter<br>2008                                      | Third<br>quarter<br>2008   | Fourth<br>quarter<br>2008                                      | First<br>quarter<br>2009   | Second<br>quarter<br>2009   |  |  |  |
|---|--|--|--|--|---|--|--|--|
|   | millions of dollars  |  |  |  |   |  |  |  |
| Statement of changes in financial position  |  |  |  |  |   |  |  |  |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity | 1,483 1,138 462 513 3 85 -138 -118 369 0 -48 316 280 -29 40 24 | 1,204<br>953<br>344<br>494<br>-7<br>171<br>-315<br>-92<br>691<br>0<br>301<br>148<br>98<br>4<br>-9<br>55<br>242 | 290 401 -39 318 -11 -121 -226 -72 -76 0 96 1 63 0 -67 5 -172   | 1,057<br>667<br>509<br>454<br>-13<br>-219<br>286<br>-119<br>-540<br>0<br>-472<br>-135<br>-126<br>-111<br>30<br>-29<br>67 | 850<br>1,085<br>-237<br>482<br>-23<br>-228<br>-469<br>3<br>248<br>0<br>165<br>30<br>89<br>-1<br>-71<br>14 |  |  |  |
| otal cash available   | 1,852  | 1,896  | 214  | 517  | 1,098   |  |  |  |
| Applications  Cash applied to investment activities    Investments in affiliates    Portfolio investments    Loans  | 103<br>-74<br>165<br>12<br>12<br>0<br>57<br>1,334<br>1,494     | 848<br>602<br>205<br>41<br>17<br>24<br>-124<br>769<br>1,494<br>402   | -311<br>2<br>-318<br>4<br>4<br>1<br>-142<br>847<br>393<br>-179 | -170<br>94<br>-236<br>-28<br>-2<br>-26<br>97<br>695<br>622<br>-105   | 170<br>84<br>61<br>24<br>9<br>15<br>105<br>698<br>972   |  |  |  |
| Selected items, seasonally adjusted   |  |  |  |  |   |  |  |  |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit  | 18,002<br>1,140<br>1,081<br>1,081                              | 17,247<br>836<br>973<br>973  | 17,316<br>843<br>966<br>966                                    | 16,293<br>794<br>789<br>789  | 16,408<br>863<br>1,038<br>1,038   |  |  |  |
| Percentage change of selected items   |  |  |  |  |   |  |  |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)  | 0.0<br>-1.3<br>25.4  | -4.2<br>-2.7<br>-26.6  | 0.4<br>0.4<br>0.8  | -5.9<br>-5.9<br>-5.8   | 0.7<br>0.3<br>8.6   |  |  |  |
| Selected financial ratios   |  |  |  |  |   |  |  |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)   | 6.3<br>19.7<br>1.152<br>10.5                                   | 4.8<br>17.4<br>1.165<br>9.4  | 4.9<br>16.7<br>1.143<br>9.1                                    | 4.9<br>13.3<br>1.116<br>7.5  | 5.3<br>16.8<br>1.106<br>9.2   |  |  |  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 17-1** Educational, healthcare and social assistance services — Balance sheet and income statement

|  | Second<br>quarter                   | Third quarter            | Fourth quarter           | First<br>quarter         | Second quarter        |
|--|-------------------------------------|--------------------------|--------------------------|--------------------------|-----------------------|
|  | 2008                                | 2008                     | 2008                     | 2009                     | 2009                  |
|  | -                                   | milli                    | ons of dollars           |                          |                       |
| Balance sheet  |                                     |                          |                          |                          |                       |
| Total assets   | <b>41,999</b> <sup>B</sup><br>6,261 | <b>41,903</b> B<br>6,223 | <b>42,791</b> B<br>6,232 | <b>43,143</b> B<br>6,216 | <b>42,090</b> A 6,206 |
| Cash and deposits Accounts receivable and accrued revenue                  | 3,003                               | 3,039                    | 3,104                    | 3,154                    | 3,297                 |
| Inventories  | 421                                 | 501                      | 519                      | 542                      | 567                   |
| Investments and accounts with affiliates                                   | 9,481                               | 9,238                    | 9,581                    | 9,684                    | 9,675                 |
| Portfolio investments  | 5,587                               | 5,604                    | 5,664                    | 5,749                    | 5,766                 |
| Loans  | 870                                 | 855                      | 861                      | 901                      | 905                   |
| Mortgage   | 410<br>460                          | 410<br>445               | 413<br>448               | 415<br>486               | 416<br>489            |
| Non-mortgage Allowance for losses on investments and loans                 | 460                                 | 445<br>0                 | 440<br>0                 | 400                      | 469                   |
| Bank customers' liabilities under acceptances                              | ŏ                                   | ő                        | ő                        | 0                        | 0                     |
| Capital assets, net  | 13,475                              | 13,326                   | 13,768                   | 13,790                   | 12,758                |
| Other assets   | 2,901                               | 3,116                    | 3,063                    | 3,107                    | 2,916                 |
| Total liabilities  | 21,124                              | 20,312                   | 20,690                   | 20,395                   | 19,143                |
| Deposits   | 0                                   | 0<br>0                   | 0<br>0                   | 0<br>0                   | 0                     |
| Actuarial liabilities of insurers Accounts payable and accrued liabilities | 0<br>4.166                          | 4.069                    | 4.157                    | 4.187                    | 4.086                 |
| Loans and accounts with affiliates   | 3,098                               | 2,912                    | 2,985                    | 2,964                    | 3,029                 |
| Borrowings   | 11,985                              | 11,433                   | 11,864                   | 12,068                   | 10,914                |
| Loans and other borrowings   | 4,470                               | 4,221                    | 4,359                    | 4,811                    | 4,081                 |
| Bankers' acceptances and paper   | 218                                 | 119                      | 121                      | 117                      | 119                   |
| Bonds and debentures   | 1,112                               | 1,095                    | 1,099                    | 1,101                    | 1,101                 |
| Mortgages  | 6,186                               | 5,997                    | 6,285                    | 6,039<br>3               | 5,613                 |
| Future income tax Bank customers' liabilities under acceptances            | 114<br>0                            | 95<br>0                  | 15<br>0                  | 0                        | 48<br>0               |
| Other liabilities  | 1,761                               | 1,803                    | 1,668                    | 1,173                    | 1,066                 |
| Total, equity  | 20,875                              | 21,590                   | 22,101                   | 22,748                   | 22,947                |
| Share capital  | 7,638                               | 7,765                    | 7,675                    | 7,876                    | 7,652                 |
| Unitholders' equity  | 0                                   | 0                        | 0                        | 0                        | 0                     |
| Liability to policyholders   | 0                                   | 0                        | 0                        | 0                        | 0                     |
| Contributed surplus and other<br>Retained earnings                         | 1,003<br>12,233                     | 1,009<br>12,816          | 1,025<br>13,402          | 1,044<br>13,828          | 1,042<br>14,253       |
| Income statement   |                                     |                          |                          |                          |                       |
| Operating revenue  | 9,130 B                             | 8,852 B                  | <b>8,990</b> B           | 9,091 ₿                  | 9,056 B               |
| Sales of goods and services  | 8,338                               | 8,099                    | 8,208                    | 8,332                    | 8,327                 |
| Insurers' premiums Annuity considerations                                  | 0<br>0                              | 0                        | 0                        | 0                        | 0<br>0                |
| Interest revenue, operating  | 0                                   | 0                        | 0                        | 0                        | 0                     |
| Dividend revenue, operating  | 0                                   | Õ                        | Õ                        | Õ                        | Ö                     |
| Gains or losses on sale of securities and other assets                     | 0                                   | 0                        | 0                        | 0                        | 0                     |
| Other operating revenue  | 793                                 | 753                      | 782                      | 759                      | 729                   |
| Operating expenses   | 7,686                               | 7,506                    | 7,585                    | 7,682                    | 7,637                 |
| Depreciation, depletion and amortization Insurance claims incurred         | 354<br>0                            | 349<br>0                 | 349<br>0                 | 353<br>0                 | 348<br>0              |
| Annuity claims incurred  | Ö                                   | 0                        | 0                        | 0                        | 0                     |
| Normal increase in actuarial liabilities                                   | ŏ                                   | ŏ                        | ŏ                        | Ŏ                        | ő                     |
| Interest expense, operating  | 0                                   | 0                        | 0                        | 0                        | 0                     |
| Other operating expenses   | 7,331                               | 7,158                    | 7,235                    | 7,329                    | 7,288                 |
| Operating profit or loss   | 1,445                               | 1,346                    | 1,406                    | 1,409                    | 1,419                 |
| Interest and dividend revenue  | 90<br>197                           | 91<br>189                | 92<br>202                | 92<br>211                | 86<br>197             |
| Interest expense on borrowing Gains or losses                              | 197                                 | 189                      | 202<br>27                | 40                       | 197                   |
| Profit before income tax   | 1,365                               | 1,266                    | 1,323                    | 1,330                    | 1,324                 |
| Income tax   | 278                                 | 260                      | 274                      | 264                      | 265                   |
| Equity in affiliates' earnings   | 54                                  | 62                       | 63                       | 59                       | 60                    |
| Profit before extraordinary gains  | 1,140                               | 1,069                    | 1,112                    | 1,125                    | 1,119                 |
| Extraordinary gains or losses  | 0                                   | 0                        | 0                        | 0                        | 0                     |
| Net profit   | 1,140                               | 1,069                    | 1,112                    | 1,125                    | 1,119                 |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 17-2** Educational, healthcare and social assistance services — Statement of changes in financial position, seasonally adjusted data and financial ratios

|  | Second<br>quarter<br>2008                                 | Third<br>quarter<br>2008  | Fourth<br>quarter<br>2008  | First<br>quarter<br>2009                                      | Second<br>quarter<br>2009   |  |  |
|--|---|---|--|---|---|--|--|
|  | millions of dollars                                       |   |  |   |   |  |  |
| Statement of changes in financial position   |   |   |  |   |   |  |  |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages  Equity | 705 1,163 -462 285 -4 19 -762 5 161 0 24 68 -6 3 -7 79 68 | 546 1,094 -509 279 -2 -39 -747 -38 137 0 36 79 47 1 4 27 22       | 642<br>370<br>321<br>109<br>6<br>-61<br>267<br>-48<br>9<br>0<br>5<br>186<br>39<br>1<br>145<br>-182 | 680 1,131 -450 255 -1 -49 -655 -1 158 0 -49 82 60 -4 1 25 125 | 277 1,148 -754 258 -3 31 -1,039 -116 -571 0 1 -54 -68 2 0 13 -519 |  |  |
| Total cash available   | 866   | 683   | 652  | 838   | -294  |  |  |
| Applications  Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash   | -11<br>-15<br>1<br>3<br>1<br>2<br>50<br>274<br>313<br>553 | -122<br>-140<br>31<br>-14<br>1<br>-15<br>109<br>247<br>234<br>450 | 113<br>95<br>18<br>0<br>0<br>0<br>131<br>288<br>532<br>120   | -86<br>-85<br>-7<br>6<br>3<br>3<br>244<br>301<br>459<br>379   | 178<br>185<br>-6<br>-1<br>-1<br>0<br>32<br>267<br>477             |  |  |
| Selected items, seasonally adjusted  |   |   |  |   |   |  |  |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit   | 9,035<br>1,410<br>1,120<br>1,120                          | 8,963<br>1,359<br>1,104<br>1,104                                  | 9,086<br>1,449<br>1,114<br>1,114   | 8,949<br>1,386<br>1,107<br>1,107                              | 9,006<br>1,393<br>1,101<br>1,101                                  |  |  |
| Percentage change of selected items  |   |   |  |   |   |  |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)   | 2.2<br>1.8<br>4.6   | -0.8<br>-0.3<br>-3.6  | 1.4<br>0.4<br>6.6  | -1.5<br>-1.0<br>-4.3  | 0.6<br>0.7<br>0.5   |  |  |
| Selected financial ratios  |   |   |  |   |   |  |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)  | 15.6<br>21.5<br>0.723<br>14.1                             | 15.2<br>20.5<br>0.664<br>13.8                                     | 16.0<br>20.2<br>0.672<br>13.7  | 15.5<br>19.5<br>0.661<br>13.3                                 | 15.5<br>19.2<br>0.608<br>13.5                                     |  |  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 18-1** Arts, entertainment and recreation — Balance sheet and income statement

|   | Second<br>quarter | Third quarter  | Fourth quarter | First<br>quarter          | Second<br>quarter |
|---|-------------------|----------------|----------------|---------------------------|-------------------|
|   | 2008              | 2008           | 2008           | 2009                      | 2009              |
|   |                   | milli          | ons of dollars |                           |                   |
| Balance sheet   |                   |                |                |                           |                   |
| Total assets  | 19,057 A          | 19,371 A       | 19,523 A       | 19,618 A                  | 19,875 A          |
| Cash and deposits   | 1,596             | 1,695          | 1,655<br>854   | 1,566                     | 1,572<br>889      |
| Accounts receivable and accrued revenue Inventories   | 901<br>572        | 869<br>559     | 554<br>559     | 825<br>559                | 565               |
| Investments and accounts with affiliates  | 3,366             | 3,513          | 3,581          | 3,617                     | 3,668             |
| Portfolio investments   | 953               | 957            | 954            | 930                       | 939               |
| Loans   | 320               | 324            | 323            | 325                       | 326               |
| Mortgage  | 157               | 160            | 159            | 161                       | 163               |
| Non-mortgage  | 163               | 164            | 163            | 164                       | 163               |
| Allowance for losses on investments and loans Bank customers' liabilities under acceptances | 0                 | 0<br>0         | 0<br>0         | 0                         | 0<br>0            |
| Capital assets, net   | 9,093             | 9.068          | 9,171          | 9.340                     | 9,468             |
| Other assets  | 2,257             | 2,386          | 2,427          | 2,456                     | 2,448             |
| Total liabilities   | 14,765            | 14,728         | 14,846         | 14,980                    | 15,130            |
| Deposits  | 0                 | 0              | 0              | 0                         | 0                 |
| Actuarial liabilities of insurers   | 0                 | 0              | 0              | 0                         | 0                 |
| Accounts payable and accrued liabilities Loans and accounts with affiliates                 | 1,971<br>4.098    | 1,904<br>4,029 | 1,925<br>4,012 | 1,925<br>4,145            | 1,940<br>4,231    |
| Borrowings  | 6,614             | 6,722          | 6,960          | 6,987                     | 6,994             |
| Loans and other borrowings  | 4,132             | 4,236          | 4,456          | 4,537                     | 4,539             |
| Bankers' acceptances and paper  | 149               | 154            | 149            | 145                       | 154               |
| Bonds and debentures  | 1,154             | 1,157          | 1,150          | 1,101                     | 1,102             |
| Mortgages   | 1,180             | 1,176          | 1,205          | 1,204                     | 1,199             |
| Future income tax   | 203<br>0          | 193<br>0       | 181<br>0       | 208<br>0                  | 203<br>0          |
| Bank customers' liabilities under acceptances Other liabilities                             | 1,878             | 1,878          | 1,768          | 1,715                     | 1,761             |
| Total, equity   | 4,292             | 4,644          | 4,677          | 4,638                     | 4,745             |
| Share capital   | 3,490             | 3,555          | 3,566          | 3,549                     | 3,575             |
| Unitholders' equity   | 0                 | 0              | 0              | 0                         | 0                 |
| Liability to policyholders  | 0                 | 0              | 0              | 0                         | 0                 |
| Contributed surplus and other Retained earnings   | 468<br>334        | 567<br>522     | 570<br>541     | 555<br>533                | 583<br>588        |
| Income statement  |                   |                |                |                           |                   |
| Operating revenue   | <b>2,836</b> B    | 2,846 B        | <b>2,898</b> B | <b>2,871</b> <sup>₿</sup> | <b>2,866</b> B    |
| Sales of goods and services   | 2,678             | 2,687          | 2,737          | 2,707                     | 2,705             |
| Insurers' premiums  | 0                 | 0              | 0              | 0                         | 0                 |
| Annuity considerations Interest revenue, operating  | 0<br>0            | 0              | 0<br>0         | 0                         | 0                 |
| Dividend revenue, operating   | 0                 | 0              | 0              | 0                         | 0                 |
| Gains or losses on sale of securities and other assets                                      | 0                 | Ö              | Ö              | Õ                         | Õ                 |
| Other operating revenue   | 158               | 159            | 161            | 164                       | 161               |
| Operating expenses  | 2,687             | 2,666          | 2,716          | 2,676                     | 2,665             |
| Depreciation, depletion and amortization  | 168               | 168            | 165            | 166                       | 169               |
| Insurance claims incurred Annuity claims incurred   | 0<br>0            | 0              | 0<br>0         | 0<br>0                    | 0                 |
| Normal increase in actuarial liabilities  | 0                 | 0              | 0              | 0                         | 0                 |
| Interest expense, operating   | Ö                 | ő              | Ö              | Ö                         | Ö                 |
| Other operating expenses  | 2,519             | 2,498          | 2,551          | 2,510                     | 2,495             |
| Operating profit or loss  | 149               | 180            | 182            | 195                       | 201               |
| Interest and dividend revenue   | 34                | 35<br>144      | 34             | 30                        | 29<br>145         |
| Interest expense on borrowing Gains or losses   | 138<br>19         | 144<br>15      | 146<br>8       | 144<br>15                 | 145<br>22         |
| Profit before income tax  | 64                | 8 <b>5</b>     | 7 <b>9</b>     | 96                        | 107               |
| Income tax  | 32                | 30             | 44             | 51                        | 50                |
| Equity in affiliates' earnings  | 13                | 13             | 14             | 14                        | 14                |
| Profit before extraordinary gains   | 45                | 68             | 49             | 59                        | 71                |
| Extraordinary gains or losses   | 0                 | 0              | 0              | 0                         | 0                 |
| Net profit  | 45                | 68             | 49             | 59                        | 71                |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 18-2** Arts, entertainment and recreation — Statement of changes in financial position, seasonally adjusted data and

|  | Second<br>quarter<br>2008  | Third<br>quarter<br>2008   | Fourth<br>quarter<br>2008  | First<br>quarter<br>2009  | Second<br>quarter<br>2009                          |  |  |
|--|--|--|--|---|--|--|--|
|  | millions of dollars  |  |  |   |  |  |  |
| Statement of changes in financial position   |  |  |  |   |  |  |  |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages | 184<br>45<br>152<br>168<br>-10<br>103<br>-109<br>-14<br>76<br>0<br>55<br>22<br>11<br>5<br>-5 | 15<br>69<br>-18<br>167<br>-5<br>-24<br>-156<br>-35<br>209<br>0<br>24<br>118<br>72<br>6 | 58<br>43<br>30<br>86<br>-6<br>8<br>-57<br>-15<br>165<br>0<br>-45<br>223<br>203<br>-4<br>28 | 183<br>51<br>128<br>161<br>-4<br>-40<br>111<br>4<br>241<br>0<br>196<br>74<br>103<br>-4<br>-49<br>23 | 227 73 145 169 -5 -52 34 9 -42 0 15 -27 -35 9 0 -2 |  |  |
| Equity<br>Total cash available<br>Applications   | -1<br><b>260</b>   | 67<br><b>224</b>   | -13<br><b>223</b>  | -29<br><b>424</b>   | -30<br><b>185</b>                                  |  |  |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash   | 45<br>-46<br>90<br>1<br>0<br>0<br>79<br>20<br>144<br>116                                     | 40<br>31<br>7<br>2<br>1<br>1<br>38<br>11<br>90   | -23<br>-20<br>-2<br>0<br>0<br>0<br>45<br>13<br>36  | 31<br>36<br>-5<br>1<br>0<br>172<br>11<br>214<br>210   | -23<br>-25<br>3<br>-1<br>0<br>0<br>41<br>11<br>30  |  |  |
| Selected items, seasonally adjusted  |  |  |  |   |  |  |  |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit   | 2,877<br>149<br>45<br>45   | 2,894<br>180<br>68<br>68   | 2,871<br>182<br>49<br>49   | 2,829<br>195<br>59<br>59  | 2,904<br>201<br>71<br>71                           |  |  |
| Percentage change of selected items  |  |  |  |   |  |  |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)   | -1.6<br>0.3<br>-27.1   | 0.6<br>-0.5<br>21.2  | -0.8<br>-0.9<br>1.1  | -1.5<br>-2.0<br>7.0   | 2.6<br>2.6<br>3.0                                  |  |  |
| Selected financial ratios  |  |  |  |   |  |  |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)  | 5.2<br>4.2<br>2.496<br>3.8   | 6.2<br>5.9<br>2.315<br>4.4   | 6.3<br>4.2<br>2.346<br>4.1   | 6.9<br>5.1<br>2.400<br>4.3  | 6.9<br>6.0<br>2.366<br>4.5                         |  |  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 19-1** Accomodation and food services — Balance sheet and income statement

|  | Second quarter                                  | Third quarter          | Fourth quarter         | First<br>quarter | Second quarter   |  |  |
|--|---|------------------------|------------------------|------------------|------------------|--|--|
|  | 2008 2008 2008 2009 2009<br>millions of dollars |                        |                        |                  |                  |  |  |
| Balance sheet  |   | IIIIII                 | ons of dollars         |                  |                  |  |  |
| Total assets   | <b>50,566</b> A                                 | 51,079 A               | 50,901 A               | 51,147 A         | <b>50,802</b> A  |  |  |
| Cash and deposits  | 4,502   | 4,573                  | 4,464                  | 4,372            | 4,356            |  |  |
| Accounts receivable and accrued revenue                          | 1,856   | 1,883                  | 1,997                  | 2,011            | 1,926            |  |  |
| Inventories Investments and accounts with affiliates             | 1,499<br>8,392                                  | 1,533<br>8,500         | 1,523<br>8,368         | 1,541<br>8,526   | 1,528<br>8.412   |  |  |
| Portfolio investments  | 1.441   | 1,325                  | 1,301                  | 1.299            | 1.234            |  |  |
| Loans  | 891   | 923                    | 914                    | 969              | 975              |  |  |
| Mortgage   | 547   | 577                    | 578                    | 605              | 606              |  |  |
| Non-mortgage   | 344   | 346                    | 336                    | 364              | 369              |  |  |
| Allowance for losses on investments and loans                    | 0   | 0                      | 0                      | 0                | 0                |  |  |
| Bank customers' liabilities under acceptances                    | 0   | 0                      | 0                      | 0                | 0                |  |  |
| Capital assets, net<br>Other assets                              | 27,071<br>4.915                                 | 27,350<br>4.993        | 27,380                 | 27,402<br>5.028  | 27,500<br>4.870  |  |  |
| Total liabilities  | 4,915<br><b>37,592</b>                          | 4,993<br><b>37,980</b> | 4,955<br><b>37,751</b> | 37,946           | 37,655           |  |  |
| Deposits   | 0   | 0                      | 0                      | 0                | 07,000           |  |  |
| Actuarial liabilities of insurers                                | Õ   | Õ                      | Õ                      | Õ                | 0                |  |  |
| Accounts payable and accrued liabilities                         | 5,345   | 5,444                  | 5,574                  | 5,495            | 5,481            |  |  |
| Loans and accounts with affiliates                               | 10,923  | 10,998                 | 11,021                 | 11,180           | 11,097           |  |  |
| Borrowings   | 17,970  | 18,456                 | 18,336                 | 18,418           | 18,359           |  |  |
| Loans and other borrowings                                       | 7,937   | 7,981                  | 8,045                  | 8,183            | 8,143            |  |  |
| Bankers' acceptances and paper                                   | 678   | 759                    | 759                    | 768              | 757              |  |  |
| Bonds and debentures<br>Mortgages                                | 2,442<br>6.914                                  | 2,415<br>7.302         | 2,406<br>7.125         | 2,345<br>7.122   | 2,339<br>7.119   |  |  |
| Future income tax  | 268   | 270                    | 235                    | 242              | 238              |  |  |
| Bank customers' liabilities under acceptances                    | 0   | 0                      | 0                      | 0                | 0                |  |  |
| Other liabilities  | 3,086   | 2,812                  | 2,585                  | 2,611            | 2.479            |  |  |
| Total, equity  | 12,974  | 13,100                 | 13,150                 | 13,201           | 13,147           |  |  |
| Share capital  | 6,626   | 6,312                  | 6,253                  | 6,279            | 6,265            |  |  |
| Unitholders' equity  | 0   | 0                      | 0                      | 0                | 0                |  |  |
| Liability to policyholders                                       | 0   | 0                      | 0                      | 0                | 0                |  |  |
| Contributed surplus and other<br>Retained earnings               | 563<br>5,785                                    | 530<br>6,258           | 554<br>6,343           | 606<br>6,316     | 541<br>6,341     |  |  |
| Income statement   |   |                        |                        |                  |                  |  |  |
| Operating revenue  | 14,763 A  | 15,095 A               | 15,212 A               | 15,114 A         | 15,189 A         |  |  |
| Sales of goods and services                                      | 14,102  | 14,434                 | 14,516                 | 14,476           | 14,547           |  |  |
| Insurers' premiums   | 0<br>0  | 0<br>0                 | 0<br>0                 | 0<br>0           | 0<br>0           |  |  |
| Annuity considerations<br>Interest revenue, operating            | 0   | 0                      | 0                      | 0                | 0                |  |  |
| Dividend revenue, operating                                      | 0   | 0                      | 0                      | 0                | 0                |  |  |
| Gains or losses on sale of securities and other assets           | Ö   | Ö                      | Ö                      | Ö                | Ö                |  |  |
| Other operating revenue  | 661   | 661                    | 696                    | 638              | 642              |  |  |
| Operating expenses   | 14,007  | 14,193                 | 14,370                 | 14,305           | 14,344           |  |  |
| Depreciation, depletion and amortization                         | 503   | 514                    | 515                    | 536              | 536              |  |  |
| Insurance claims incurred  | 0   | 0<br>0                 | 0                      | 0                | 0                |  |  |
| Annuity claims incurred Normal increase in actuarial liabilities | 0   | 0                      | 0<br>0                 | 0<br>0           | 0                |  |  |
| Interest expense, operating                                      | 0   | 0                      | 0                      | 0                | 0                |  |  |
| Other operating expenses   | 13,505  | 13,680                 | 13,855                 | 13,769           | 13,808           |  |  |
| Operating profit or loss   | 756   | 901                    | 842                    | 809              | 845              |  |  |
| Interest and dividend revenue                                    | 56  | 66                     | 59                     | 50               | 55               |  |  |
| Interest expense on borrowing                                    | 368   | 386                    | 381                    | 379              | 385              |  |  |
| Gains or losses  | -12   | 29                     | 9                      | 41               | 26               |  |  |
| Profit before income tax   | 432   | 611                    | <b>529</b>             | 520              | 541              |  |  |
| Income tax   | 124<br>21                                       | 134<br>23              | 135<br>23              | 88<br>21         | 96<br>20         |  |  |
| Equity in affiliates' earnings Profit before extraordinary gains | 329   | 23<br><b>499</b>       | 23<br><b>417</b>       | 453              | 20<br><b>465</b> |  |  |
|  |   |                        |                        |                  |                  |  |  |
| Extraordinary gains or losses                                    | 0   | 0                      | 0                      | 0                | 0                |  |  |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 19-2** Accomodation and food services — Statement of changes in financial position, seasonally adjusted data and financial

|   | Second<br>quarter<br>2008  | Third<br>quarter<br>2008   | Fourth<br>quarter<br>2008  | First<br>quarter<br>2009  | Second<br>quarter<br>2009   |  |  |  |
|---|--|--|--|---|---|--|--|--|
|   | millions of dollars  |  |  |   |   |  |  |  |
| Statement of changes in financial position  |  |  |  |   |   |  |  |  |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity  Total cash available | 846 329 380 503 -3 -74 -45 137 15 0 333 72 82 1 -47 37 -90       | 863<br>497<br>252<br>511<br>-11<br>37<br>-285<br>114<br>-106<br>0<br>18<br>191<br>59<br>73<br>-27<br>85<br>-315<br>757 | 439 271 21 294 -10 -49 -215 147 -63 0 53 -30 27 0 -5 -52 -86 377 | 319 310 108 518 52 25 -438 -99 547 0 -10 280 243 -6 117 -74 277 866 | 1,035<br>325<br>590<br>535<br>-8<br>34<br>30<br>119<br>-413<br>0<br>-130<br>-183<br>-95<br>-6<br>-25<br>-57<br>-100<br><b>622</b> |  |  |  |
| Applications  |  |  |  |   |   |  |  |  |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash  | -12<br>-27<br>28<br>-14<br>-14<br>-1<br>-29<br>197<br>155<br>706 | -90<br>-103<br>-13<br>26<br>27<br>-1<br>-95<br>209<br>24<br>733  | -112<br>-81<br>-26<br>-5<br>2<br>-6<br>-63<br>191<br>16          | 403<br>166<br>222<br>15<br>-4<br>19<br>89<br>167<br>659             | -162<br>-93<br>-68<br>-2<br>-5<br>4<br>-104<br>190<br>-76<br>698  |  |  |  |
| Selected items, seasonally adjusted   |  |  |  |   |   |  |  |  |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit  | 14,796<br>775<br>364<br>364                                      | 14,904<br>803<br>401<br>401  | 15,132<br>814<br>381<br>381                                      | 15,302<br>891<br>530<br>530   | 15,255<br>868<br>506<br>506   |  |  |  |
| Percentage change of selected items   |  |  |  |   |   |  |  |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)  | 0.3<br>0.3<br>1.2  | 0.7<br>0.6<br>3.7  | 1.5<br>1.6<br>1.3  | 1.1<br>0.6<br>9.5   | -0.3<br>-0.2<br>-2.6  |  |  |  |
| Selected financial ratios   |  |  |  |   |   |  |  |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)   | 5.2<br>11.2<br>2.227<br>5.9                                      | 5.4<br>12.3<br>2.248<br>6.3  | 5.4<br>11.6<br>2.232<br>6.2                                      | 5.8<br>16.0<br>2.242<br>7.4   | 5.7<br>15.4<br>2.240<br>7.3   |  |  |  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 20-1** Repair, maintenance and personal services — Balance sheet and income statement

|   | Second              | Third               | Fourth                    | First                     | Second                 |  |  |
|---|---------------------|---------------------|---------------------------|---------------------------|------------------------|--|--|
|   | quarter<br>2008     | quarter<br>2008     | quarter<br>2008           | quarter<br>2009           | quarter<br>2009        |  |  |
|   | millions of dollars |                     |                           |                           |                        |  |  |
| Balance sheet   |                     |                     |                           |                           |                        |  |  |
| Total assets  | <b>25,044</b> B     | <b>24,975</b> B     | 25,209 B                  | 25,169 A                  | <b>25,032</b> A        |  |  |
| Cash and deposits   | 2,713               | 2,720<br>2.940      | 2,680<br>3.010            | 2,789<br>2.940            | 2,688<br>2.916         |  |  |
| Accounts receivable and accrued revenue Inventories             | 2,936<br>2,301      | 2,940               | 3,010<br>2.248            | 2,940                     | 2,916                  |  |  |
| Investments and accounts with affiliates                        | 5,217               | 5,159               | 5,345                     | 5,123                     | 5,144                  |  |  |
| Portfolio investments   | 1,277               | 1,278               | 1,290                     | 1,287                     | 1,297                  |  |  |
| Loans   | 361                 | 359                 | 362                       | 351                       | 349                    |  |  |
| Mortgage  | 175                 | 174                 | 174                       | 173                       | 173                    |  |  |
| Non-mortgage  | 186                 | 185                 | 188                       | 178                       | 176                    |  |  |
| Allowance for losses on investments and loans                   | 0                   | 0                   | 0                         | 0                         | 0                      |  |  |
| Bank customers' liabilities under acceptances                   | - 110               | 0                   | 0                         | 0                         | 0                      |  |  |
| Capital assets, net   | 7,112               | 7,177               | 7,265                     | 7,479                     | 7,548                  |  |  |
| Other assets<br>Total liabilities                               | 3,128<br>14,608     | 3,062               | 3,011                     | 2,869<br><b>13,853</b>    | 2,783<br><b>13,527</b> |  |  |
| Deposits  | <b>14,698</b><br>0  | <b>14,367</b><br>0  | <b>14,339</b><br>0        | 13,653                    | 13,527                 |  |  |
| Actuarial liabilities of insurers                               | 0                   | 0                   | 0                         | 0                         | 0                      |  |  |
| Accounts payable and accrued liabilities                        | 3,475               | 3,420               | 3,501                     | 3,445                     | 3,383                  |  |  |
| Loans and accounts with affiliates                              | 4,132               | 4,117               | 4,028                     | 4,174                     | 4,134                  |  |  |
| Borrowings  | 4,731               | 4,725               | 4,891                     | 4,708                     | 4,693                  |  |  |
| Loans and other borrowings                                      | 3,647               | 3,643               | 3,808                     | 3,631                     | 3,620                  |  |  |
| Bankers' acceptances and paper                                  | 30                  | 30                  | 30                        | 30                        | 30                     |  |  |
| Bonds and debentures  | 362                 | 362                 | 362                       | 360                       | 359                    |  |  |
| Mortgages   | 692                 | 691                 | 691                       | 687                       | 685                    |  |  |
| Future income tax   | 55<br>0             | 22<br>0             | 38<br>0                   | 18<br>0                   | 24<br>0                |  |  |
| Bank customers' liabilities under acceptances Other liabilities | 2,305               | 2,082               | 1,880                     | 1.509                     | 1.294                  |  |  |
| Total, equity   | 10,346              | 10,608              | 10,870                    | 11,316                    | 11,506                 |  |  |
| Share capital   | 4,528               | 4,524               | 4,636                     | 4,590                     | 4,603                  |  |  |
| Unitholders' equity   | 0                   | 0                   | 0                         | 0                         | 0                      |  |  |
| Liability to policyholders                                      | 0                   | 0                   | 0                         | 0                         | 0                      |  |  |
| Contributed surplus and other                                   | 564                 | 550                 | 581                       | 549                       | 548                    |  |  |
| Retained earnings   | 5,254               | 5,535               | 5,653                     | 6,177                     | 6,354                  |  |  |
| Income statement  |                     |                     |                           |                           |                        |  |  |
| Operating revenue   | <b>7,281</b> B      | <b>7,084</b> B      | <b>7,194</b> <sup>C</sup> | <b>6,837</b> <sup>C</sup> | <b>7,036</b> C         |  |  |
| Sales of goods and services                                     | 7,205               | 7,010               | 7,118                     | 6,748                     | 6,943                  |  |  |
| Insurers' premiums  | 0                   | 0                   | 0                         | 0                         | 0                      |  |  |
| Annuity considerations<br>Interest revenue, operating           | 0                   | 0<br>0              | 0                         | 0                         | 0                      |  |  |
| Dividend revenue, operating                                     | 0                   | 0                   | 0                         | 0                         | 0                      |  |  |
| Gains or losses on sale of securities and other assets          | 0                   | 0                   | 0                         | 0                         | 0                      |  |  |
| Other operating revenue   | 76                  | <b>7</b> 5          | 77                        | 89                        | 93                     |  |  |
| Operating expenses  | 6,863               | 6,645               | 6,746                     | 6,446                     | 6,608                  |  |  |
| Depreciation, depletion and amortization                        | 226                 | 220                 | 222                       | 217                       | 225                    |  |  |
| Insurance claims incurred                                       | 0                   | 0                   | 0                         | 0                         | 0                      |  |  |
| Annuity claims incurred   | 0                   | 0                   | 0                         | 0                         | 0                      |  |  |
| Normal increase in actuarial liabilities                        | 0                   | 0                   | 0                         | 0                         | 0                      |  |  |
| Interest expense, operating                                     | 0                   | 0                   | 0                         | 0                         | 0                      |  |  |
| Other operating expenses  | 6,637<br><b>418</b> | 6,425<br><b>439</b> | 6,524<br><b>448</b>       | 6,230<br><b>390</b>       | 6,383<br><b>429</b>    |  |  |
| Operating profit or loss Interest and dividend revenue          | 4.0                 |                     |                           |                           |                        |  |  |
| Interest and dividend revenue<br>Interest expense on borrowing  | 42<br>90            | 41<br>88            | 41<br>92                  | 42<br>83                  | 44<br>86               |  |  |
| Gains or losses   | 37                  | 27                  | 24                        | 32                        | 31                     |  |  |
| Profit before income tax  | 407                 | 420                 | 422                       | 381                       | 418                    |  |  |
| Income tax  | 95                  | 98                  | 94                        | 93                        | 87                     |  |  |
| Equity in affiliates' earnings                                  | 10                  | 10                  | 8                         | 8                         | 9                      |  |  |
| Profit before extraordinary gains                               | 322                 | 331                 | 336                       | 296                       | 340                    |  |  |
| Extraordinary gains or losses                                   | 0                   | 0                   | 0                         | 0                         | 0                      |  |  |
| Net profit  | 322                 | 331                 | 336                       | 296                       | 340                    |  |  |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 20-2** Repair, maintenance and personal services — Statement of changes in financial position, seasonally adjusted data and financial ratios

|  | Second<br>quarter<br>2008                                 | Third<br>quarter<br>2008   | Fourth<br>quarter<br>2008  | First<br>quarter<br>2009  | Second<br>quarter<br>2009                                   |  |  |  |
|--|---|--|--|---|---|--|--|--|
|  | millions of dollars                                       |  |  |   |   |  |  |  |
| Statement of changes in financial position   |   |  |  |   |   |  |  |  |
| Cash from operating activities  Net profit  Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity  Total cash available | 339 322 11 226 3 0 -218 6 70 0 11 -1 5 -11 2 3 61         | 324<br>331<br>-22<br>220<br>0<br>-61<br>-180<br>14<br>17<br>0<br>15<br>4<br>6<br>0<br>-1<br>-1<br>-2 | 12<br>76<br>28<br>41<br>2<br>66<br>-82<br>-92<br>152<br>0<br>-149<br>168<br>168<br>0<br>0<br>0 | 346<br>304<br>8<br>212<br>2<br>-12<br>-194<br>33<br>-60<br>0<br>-30<br>-75<br>-70<br>0<br>-2<br>-4<br>46<br>286 | 376 355 20 225 4 -13 -195 1 -22 0 -21 -12 -9 0 -1 -2 11     |  |  |  |
| rotal cash available<br>Applications   | 409   | 341  | 164  | 286   | 353   |  |  |  |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash   | 19<br>32<br>-14<br>1<br>1<br>0<br>65<br>113<br>196<br>213 | -15<br>-22<br>7<br>0<br>0<br>7<br>5<br>106<br>166<br>175   | 117<br>114<br>2<br>0<br>0<br>0<br>10<br>118<br>245<br>-82                                      | -55<br>-38<br>-15<br>-2<br>-1<br>-1<br>67<br>120<br>132<br>154  | 20<br>11<br>10<br>-1<br>-1<br>-1<br>74<br>114<br>208<br>146 |  |  |  |
| Selected items, seasonally adjusted  |   |  |  |   |   |  |  |  |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit   | 7,236<br>418<br>322<br>322                                | 7,161<br>439<br>331<br>331   | 7,050<br>448<br>336<br>336   | 6,973<br>390<br>296<br>296  | 6,982<br>429<br>340<br>340                                  |  |  |  |
| Percentage change of selected items  |   |  |  |   |   |  |  |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)   | 0.8<br>0.7<br>3.2   | -1.0<br>-1.4<br>5.2  | -1.5<br>-1.8<br>2.0  | -1.1<br>-0.3<br>-12.9   | 0.1<br>-0.4<br>9.8  |  |  |  |
| Selected financial ratios  |   |  |  |   |   |  |  |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)  | 5.8<br>12.5<br>0.857<br>8.2                               | 6.1<br>12.5<br>0.833<br>8.3  | 6.4<br>12.4<br>0.820<br>8.3  | 5.6<br>10.5<br>0.785<br>7.2   | 6.1<br>11.8<br>0.767<br>8.0                                 |  |  |  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 21-1** Total, finance and insurance industries — Balance sheet and income statement

|   | Second<br>guarter             | Third<br>quarter              | Fourth quarter                | First<br>quarter              | Second guarter                |  |  |  |
|---|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|--|--|--|
|   | 2008                          | 2008                          | 2008                          | 2009                          | 2009                          |  |  |  |
|   |                               | millions of dollars           |                               |                               |                               |  |  |  |
| Balance sheet   |                               |                               |                               |                               |                               |  |  |  |
| <b>Total assets</b><br>Cash and deposits                    | <b>3,129,116</b> A<br>93,841  | <b>3,177,985</b> A 106,268    | <b>3,384,983</b> A 90,575     | <b>3,355,687</b> A 91,841     | <b>3,290,198</b> A 96,082     |  |  |  |
| Accounts receivable and accrued revenue                     | 84,490                        | 81,346                        | 73,521                        | 77,362                        | 78,128                        |  |  |  |
| Inventories   | 0                             | 0                             | 0                             | 0                             | 0                             |  |  |  |
| nvestments and accounts with affiliates                     | 277,416                       | 283,686                       | 293,258                       | 285,693                       | 286,417                       |  |  |  |
| Portfolio investments                                       | 794,303                       | 778,008                       | 826,540                       | 862,470                       | 870,273                       |  |  |  |
| Loans Mortgage  | 1,488,169<br>698,290          | 1,519,351<br>711,350          | 1,514,418<br>678,067          | 1,476,191<br>662,478          | 1,483,621<br>675.347          |  |  |  |
| Non-mortgage  | 789,879                       | 808,002                       | 836.351                       | 813,712                       | 808,274                       |  |  |  |
| Allowance for losses on investments and loans               | -8,692                        | -8,909                        | -9,672                        | -8,303                        | -10,563                       |  |  |  |
| Bank customers' liabilities under acceptances               | 62,147                        | 61,324                        | 65,922                        | 64,723                        | 59,371                        |  |  |  |
| Capital assets, net   | 65,550                        | 65,780                        | 65,480                        | 64,631                        | 64,064                        |  |  |  |
| Other assets  | 271,890                       | 291,127                       | 464,938                       | 441,078                       | 362,803                       |  |  |  |
| <b>Total liabilities</b><br>Deposits                        | <b>2,677,734</b><br>1,515,309 | <b>2,721,673</b><br>1,543,923 | <b>2,918,379</b><br>1,568,680 | <b>2,874,297</b><br>1,561,170 | <b>2,803,979</b><br>1,561,209 |  |  |  |
| Actuarial liabilities of insurers                           | 178,817                       | 174,776                       | 175,474                       | 176,471                       | 176,093                       |  |  |  |
| Accounts payable and accrued liabilities                    | 131,399                       | 130,318                       | 124,308                       | 127,722                       | 124,974                       |  |  |  |
| Loans and accounts with affiliates                          | 128,627                       | 133,383                       | 129,219                       | 126,638                       | 120,771                       |  |  |  |
| Borrowings  | 200,474                       | 198,737                       | 192,842                       | 189,211                       | 190,012                       |  |  |  |
| Loans and other borrowings                                  | 71,609                        | 70,643                        | 69,521                        | 65,357                        | 67,319                        |  |  |  |
| Bankers' acceptances and paper Bonds and debentures         | 14,725<br>107,304             | 14,896<br>106,128             | 14,056<br>102,319             | 13,450<br>103,775             | 14,212<br>101,795             |  |  |  |
| Mortgages   | 6,837                         | 7,070                         | 6,946                         | 6,629                         | 6,686                         |  |  |  |
| Future income tax   | 7,172                         | 7,278                         | 7,108                         | 1,480                         | 1,354                         |  |  |  |
| Bank customers' liabilities under acceptances               | 62,199                        | 61,373                        | 65,963                        | 64,763                        | 59,420                        |  |  |  |
| Other liabilities   | 453,737                       | 471,884                       | 654,784                       | 626,843                       | 570,146                       |  |  |  |
| Total, equity   | 451,382                       | 456,312                       | 466,603                       | 481,390                       | 486,219                       |  |  |  |
| Share capital<br>Unitholders' equity                        | 170,049<br>0                  | 171,084<br>0                  | 178,891<br>0                  | 191,134<br>0                  | 194,761<br>0                  |  |  |  |
| Liability to policyholders                                  | 0                             | 0                             | 0                             | 0                             | 0                             |  |  |  |
| Contributed surplus and other                               | 34,543                        | 35,492                        | 35,858                        | 38.099                        | 35,631                        |  |  |  |
| Retained earnings   | 246,790                       | 249,737                       | 251,854                       | 252,157                       | 255,827                       |  |  |  |
| ncome statement   |                               |                               |                               |                               |                               |  |  |  |
| Operating revenue   | 77,378 A                      | 73,922 A                      | 75,701 A                      | 73,860 A                      | 71,503 A                      |  |  |  |
| Sales of goods and services<br>Insurers' premiums           | 14,338<br>15,866              | 14,463<br>16,349              | 14,702<br>16,613              | 14,579<br>16,249              | 13,429<br>15,445              |  |  |  |
| Annuity considerations                                      | 1,634                         | 1,339                         | 1,770                         | 2,364                         | 2,151                         |  |  |  |
| nterest revenue, operating                                  | 29,179                        | 28,458                        | 29,287                        | 26,107                        | 24,543                        |  |  |  |
| Dividend revenue, operating                                 | 3,144                         | 2,984                         | 2,873                         | 2,691                         | 2,735                         |  |  |  |
| Gains or losses on sale of securities and other assets      | 347                           | -1,470                        | 248                           | 248                           | 1,635                         |  |  |  |
| Other operating revenue                                     | 12,871<br><b>57,614</b>       | 11,799<br><b>53,339</b>       | 10,209<br><b>60,521</b>       | 11,621                        | 11,566<br><b>58,737</b>       |  |  |  |
| Operating expenses Depreciation, depletion and amortization | 2,755                         | 2,919                         | 2,812                         | <b>59,518</b><br>2,710        | 2,656                         |  |  |  |
| nsurance claims incurred                                    | 10,310                        | 10,416                        | 11.114                        | 10,904                        | 10,876                        |  |  |  |
| Annuity claims incurred                                     | 1,908                         | 1,716                         | 1,962                         | 1,942                         | 2,178                         |  |  |  |
| Normal increase in actuarial liabilities                    | 163                           | -4,112                        | 708                           | 1,049                         | 2,397                         |  |  |  |
| nterest expense, operating                                  | 11,204                        | 10,594                        | 10,327                        | 9,294                         | 7,627                         |  |  |  |
| Other operating expenses                                    | 31,274<br><b>19,764</b>       | 31,803<br><b>20,583</b>       | 33,596<br><b>15,180</b>       | 33,617<br><b>14,343</b>       | 33,003<br><b>12,766</b>       |  |  |  |
| Operating profit or loss nterest and dividend revenue       | 19,704                        | <b>20,563</b><br>0            | 15,160                        | 14,343                        | 12,700                        |  |  |  |
| nterest expense on borrowing                                | 4,834                         | 4,664                         | 4,705                         | 4,162                         | 3,441                         |  |  |  |
| Gains or losses   | -1,417                        | -2,719                        | -2,195                        | -610                          | 673                           |  |  |  |
| Profit before income tax                                    | 13,513                        | 13,200                        | 8,280                         | 9,571                         | 9,999                         |  |  |  |
| ncome tax   | 2,799                         | 3,268                         | 2,217                         | 2,257                         | 1,676                         |  |  |  |
| Equity in affiliates' earnings                              | 1,618                         | 852                           | 928                           | 253                           | 965                           |  |  |  |
| Profit before extraordinary gains                           | 12,331                        | 10,784                        | 6,991                         | <b>7,567</b><br>0             | <b>9,288</b><br>0             |  |  |  |
| Extraordinary gains or losses<br>Net profit                 | -1<br><b>12,331</b>           | -1<br><b>10,782</b>           | 311<br><b>7,302</b>           | <b>7,567</b>                  | 9,288                         |  |  |  |
| not prom  | 12,331                        | 10,702                        | 1,302                         | 1,501                         | 3,200                         |  |  |  |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 21-2** Total, finance and insurance industries — Statement of changes in financial position, seasonally adjusted data and financial ratios

|  | Second              | Third         | Fourth        | First          | Second        |  |  |
|--|---------------------|---------------|---------------|----------------|---------------|--|--|
|  | quarter             | guarter       | guarter       | quarter        | quarter       |  |  |
|  | 2008                | 2008          | 2008          | 2009           | 2009          |  |  |
|  | millions of dollars |               |               |                |               |  |  |
| Statement of changes in financial position   |                     |               |               |                |               |  |  |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax  Working capital  Other non-cash items Prior period cash transactions  Cash from financing activities  Increase in deposits | -19,333             | 15,316        | 25,037        | 2,840          | 35,098        |  |  |
|  | 12,727              | 11,186        | 4,821         | 8,058          | 9,867         |  |  |
|  | -32,120             | 4,900         | 20,648        | -5,074         | 25,271        |  |  |
|  | 2,754               | 2,913         | 2,518         | 2,691          | 2,650         |  |  |
|  | -282                | 252           | -993          | -341           | -367          |  |  |
|  | 3,157               | 380           | -1,155        | -7,621         | 805           |  |  |
|  | -37,749             | 1,355         | 20,279        | 198            | 22,183        |  |  |
|  | 60                  | -770          | -432          | -144           | -40           |  |  |
|  | 61,592              | 36,311        | 28,660        | -4,451         | -6,106        |  |  |
|  | 53,478              | 28,468        | 25,265        | -7,454         | -837          |  |  |
| Borrowings from affiliates Borrowings from affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity  Total cash available  | -1,027              | 4,876         | -3,751        | -7,733         | -6,277        |  |  |
|  | 3,602               | 1,484         | -1,788        | -508           | 542           |  |  |
|  | 2,420               | 2,199         | -885          | -925           | 1,858         |  |  |
|  | -679                | 173           | -607          | -727           | 743           |  |  |
|  | 2,621               | -1,188        | -167          | 1,393          | -2,047        |  |  |
|  | -760                | 300           | -130          | -249           | -11           |  |  |
|  | 5,539               | 1,482         | 8,935         | 11,245         | 466           |  |  |
|  | <b>42,259</b>       | <b>51,626</b> | <b>53,697</b> | - <b>1,610</b> | <b>28,992</b> |  |  |
| Applications   |                     |               |               |                |               |  |  |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Fotal applications of cash ncrease or decrease in cash        | 32,458              | 25,640        | 66,525        | -10,451        | 15,157        |  |  |
|  | 11,740              | 6,019         | 15,035        | -8,803         | -1,254        |  |  |
|  | -1,445              | -9,970        | 51,204        | 33,137         | 8,239         |  |  |
|  | 22,163              | 29,591        | 286           | -34,785        | 8,172         |  |  |
|  | 16,497              | 13,476        | -30,998       | -12,802        | 12,506        |  |  |
|  | 5,666               | 16,115        | 31,284        | -21,983        | -4,333        |  |  |
|  | 10                  | 615           | 574           | -1,125         | -382          |  |  |
|  | 6,372               | 4,828         | 6,123         | 5,725          | 7,190         |  |  |
|  | 38,839              | 31,083        | 73,222        | -5,851         | 21,965        |  |  |
|  | 3,420               | 20,543        | -19,525       | 4,241          | 7,027         |  |  |
| Selected items, seasonally adjusted  |                     |               |               |                |               |  |  |
| Operating revenue  | 77,414              | 74,571        | 75,572        | 73,401         | 71,517        |  |  |
| Operating profit   | 19,449              | 20,396        | 15,539        | 14,395         | 12,510        |  |  |
| Profit before extraordinary gains  | 12,145              | 10,938        | 7,209         | 7,527          | 8,999         |  |  |
| let profit   | 12,145              | 10,936        | 7,519         | 7,527          | 8,999         |  |  |
| Percentage change of selected items  |                     |               |               |                |               |  |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)   | -1.9                | -3.7          | 1.3           | -2.9           | -2.6          |  |  |
|  | -3.0                | -6.5          | 10.8          | -1.7           | 0.0           |  |  |
|  | 1.3                 | 4.9           | -23.8         | -7.4           | -13.1         |  |  |
| Selected financial ratios  |                     |               |               |                |               |  |  |
| Profit margin (%)  | 25.1                | 27.4          | 20.6          | 19.6           | 17.5          |  |  |
| Return on equity (%)   | 10.8                | 9.6           | 6.2           | 6.3            | 7.4           |  |  |
| Debt to equity (ratio)   | 0.729               | 0.728         | 0.690         | 0.656          | 0.639         |  |  |
| Return on capital employed (%)   | 8.2                 | 7.4           | 5.6           | 5.5            | 5.9           |  |  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 22-1** Non-depository credit intermediation — Balance sheet and income statement

|   | Second<br>quarter          | Third quarter              | Fourth<br>quarter          | First<br>quarter           | Second quarter             |
|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
|   | 2008                       | 2008                       | 2008                       | 2009                       | 2009                       |
|   |                            | mill                       | ions of dollars            |                            |                            |
| Balance sheet   |                            |                            |                            |                            |                            |
| Total assets Cash and deposits  | <b>187,446</b> A<br>11,805 | <b>189,254</b> A<br>11,840 | <b>183,842</b> A<br>12,121 | <b>183,479</b> A<br>11,613 | <b>178,931</b> A<br>11,245 |
| Accounts receivable and accrued revenue                                       | 10,188                     | 10,485                     | 10,168                     | 10,127                     | 10,021                     |
| Inventories   | 0                          | 0                          | 0                          | 0                          | 0                          |
| Investments and accounts with affiliates                                      | 32,364                     | 32,813                     | 33,836                     | 34,463                     | 32,614                     |
| Portfolio investments<br>Loans  | 8,470<br>94,807            | 8,555<br>94,931            | 8,229<br>89.224            | 8,361<br>87,842            | 8,989<br>86.167            |
| Mortgage  | 10,672                     | 10,089                     | 7,729                      | 7,735                      | 7,508                      |
| Non-mortgage  | 84,134                     | 84,842                     | 81,495                     | 80,107                     | 78,658                     |
| Allowance for losses on investments and loans                                 | -1,555                     | -1,606                     | -1,480                     | -1,593                     | -1,730                     |
| Bank customers' liabilities under acceptances Capital assets, net             | 0<br>24,351                | 0<br>24,290                | 0<br>24,127                | 0<br>23,670                | 0<br>22,748                |
| Other assets  | 7,016                      | 7,947                      | 7,617                      | 8,996                      | 8,877                      |
| Total liabilities   | 156,075                    | 157,784                    | 152,626                    | 151,494                    | 146,356                    |
| Deposits  | 4,240                      | 5,298                      | 5,892                      | 5,733                      | 5,865                      |
| Actuarial liabilities of insurers<br>Accounts payable and accrued liabilities | 0<br>5,576                 | 0<br>5,741                 | 0<br>5,462                 | 0<br>5,116                 | 0<br>4,650                 |
| Loans and accounts with affiliates  | 44,363                     | 45,277                     | 47,526                     | 46,903                     | 40,384                     |
| Borrowings  | 94,685                     | 94,362                     | 86,696                     | 85,552                     | 87,096                     |
| Loans and other borrowings  | 21,164                     | 22,001                     | 21,561                     | 20,903                     | 22,371                     |
| Bankers' acceptances and paper Bonds and debentures                           | 13,871<br>56,048           | 13,694<br>55,086           | 12,754<br>48,760           | 11,984<br>49,186           | 13,026<br>48,200           |
| Mortgages   | 3,602                      | 3,582                      | 3,621                      | 3,479                      | 3,498                      |
| Future income tax   | 1,605                      | 1,686                      | 1,678                      | 1,674                      | 1,620                      |
| Bank customers' liabilities under acceptances                                 | 0                          | 0                          | 0                          | 0                          | 0                          |
| Other liabilities<br>Total, equity  | 5,606<br><b>31,371</b>     | 5,420<br><b>31,471</b>     | 5,373<br><b>31,216</b>     | 6,516<br><b>31,985</b>     | 6,741<br><b>32,575</b>     |
| Share capital   | 16,371                     | 16,286                     | 16,306                     | 16,771                     | 16,683                     |
| Unitholders' equity   | 0                          | 0                          | 0                          | 0                          | 0                          |
| Liability to policyholders  | 0                          | 0                          | 0                          | 0                          | 0                          |
| Contributed surplus and other<br>Retained earnings                            | 2,128<br>12,872            | 2,302<br>12,883            | 2,357<br>12,553            | 2,346<br>12,868            | 2,374<br>13,519            |
| Income statement  | 12,072                     | 12,000                     | 12,555                     | 12,000                     | 10,019                     |
| Operating revenue   | 6,592 A                    | 6,415 A                    | 6,871 A                    | 5,707 A                    | <b>5,490</b> A             |
| Sales of goods and services   | 570                        | 512                        | 591                        | 420                        | 458                        |
| Insurers' premiums  | 0                          | 0                          | 0                          | 0                          | 0                          |
| Annuity considerations  | 0                          | 0                          | 0                          | 0                          | 0                          |
| Interest revenue, operating Dividend revenue, operating                       | 3,549<br>118               | 3,639<br>89                | 3,304<br>94                | 3,141<br>74                | 3,114<br>71                |
| Gains or losses on sale of securities and other assets                        | -7                         | -27                        | 667                        | -97                        | -237                       |
| Other operating revenue   | 2,362                      | 2,202                      | 2,215                      | 2,169                      | 2,084                      |
| Operating expenses  | 3,881                      | 3,964                      | 4,049                      | 3,730                      | 3,753                      |
| Depreciation, depletion and amortization Insurance claims incurred            | 1,501<br>0                 | 1,475<br>0                 | 1,469<br>0                 | 1,316<br>0                 | 1,275<br>0                 |
| Annuity claims incurred   | ŏ                          | 0                          | 0                          | 0                          | 0                          |
| Normal increase in actuarial liabilities                                      | 0                          | 0                          | 0                          | 0                          | 0                          |
| nterest expense, operating  | 210                        | 219                        | 230                        | 205                        | 189                        |
| Other operating expenses Operating profit or loss                             | 2,168<br><b>2,710</b>      | 2,266<br><b>2,451</b>      | 2,348<br><b>2,822</b>      | 2,207<br><b>1,977</b>      | 2,287<br><b>1,737</b>      |
| nterest and dividend revenue  | 2,7 10                     | <b>2,451</b><br>0          | 0                          | 0                          | 1,737                      |
| nterest expense on borrowing  | 1,482                      | 1,481                      | 1,365                      | 1,199                      | 1,111                      |
| Gains or losses   | -707                       | -219                       | -1,145                     | -158                       | 265                        |
| Profit before income tax Income tax   | <b>522</b><br>183          | <b>752</b><br>355          | <b>312</b><br>175          | <b>620</b><br>187          | <b>891</b><br>120          |
| Equity in affiliates' earnings  | 29                         | 27                         | 27                         | 25                         | 26                         |
| Profit before extraordinary gains   | 369                        | 424                        | 163                        | 458                        | 796                        |
| Extraordinary gains or losses   | 0                          | 0                          | 3                          | 0                          | 0                          |
| Net profit  | 369                        | 424                        | 167                        | 458                        | 796                        |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 22-2** Non-depository credit intermediation — Statement of changes in financial position, seasonally adjusted data and financial ratios

|  | Second  | Third   | Fourth  | First   | Second   |
|--|---|---|---|---|--|
|  | quarter   | quarter   | quarter   | quarter   | quarter  |
|  | 2008  | 2008  | 2008  | 2009  | 2009   |
|  |   | mil   | lions of dollars  |   |  |
| Statement of changes in financial position   |   |   |   |   |  |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages | 2,932 361 2,506 1,501 -173 438 740 65 -1,594 377 -1,352 -808 424 -340 -975 83 | 1,227<br>409<br>903<br>1,475<br>105<br>-156<br>-521<br>-84<br>1,682<br>1,057<br>918<br>-598<br>571<br>-176<br>-974<br>-18 | 2,503<br>91<br>2,316<br>1,460<br>-50<br>166<br>739<br>97<br>11<br>594<br>2,309<br>-3,013<br>-78<br>-717<br>-2,257<br>40 | 1,511<br>422<br>1,127<br>1,316<br>40<br>-346<br>116<br>-38<br>-921<br>-159<br>-3,038<br>1,826<br>2,154<br>-773<br>409 | 2,048<br>767<br>1,210<br>1,272<br>17<br>-532<br>453<br>71<br>-4,457<br>1,560<br>1,483<br>1,043<br>-986<br>20 |
| Equity   | 189   | 305   | 120   | 451   | 29   |
| otal cash available  | <b>1,338</b>  | <b>2,909</b>  | <b>2,514</b>  | <b>590</b>  | <b>-2,409</b>  |
| Applications  Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash ncrease or decrease in cash  | 402   | 1,009   | 41  | 206   | -2,224   |
|  | -1,107  | 698   | 1,293   | 2,884   | -1,221   |
|  | 266   | 260   | 16  | -1,219  | 630  |
|  | 1,243   | 51  | -1,267  | -1,459  | -1,633   |
|  | -134  | -580  | -239  | -22   | -195   |
|  | 1,377   | 631   | -1,029  | -1,438  | -1,438   |
|  | -645  | -53   | -138  | -391  | -947   |
|  | 131   | 64  | 46  | 49  | 47   |
|  | -113  | 1,021   | -50   | -137  | -3,124   |
|  | 1,451   | 1,889   | 2,564   | 727   | 715  |
| Selected items, seasonally adjusted  |   |   |   |   |  |
| Operating revenue  | 6,592   | 6,415   | 6,871   | 5,707   | 5,490  |
| Operating profit   | 2,629   | 2,468   | 2,768   | 1,967   | 1,733  |
| Profit before extraordinary gains  | 369   | 424   | 163   | 458   | 796  |
| Net profit   | 369   | 424   | 167   | 458   | 796  |
| Percentage change of selected items  |   |   |   |   |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)   | 7.0   | -2.7  | 7.1   | -16.9   | -3.8   |
|  | 6.5   | -0.4  | 3.9   | -8.8  | 0.5  |
|  | 7.8   | -6.1  | 12.2  | -29.0   | -11.9  |
| Selected financial ratios  |   |   |   |   |  |
| Profit margin (%)  | 39.9  | 38.5  | 40.3  | 34.5  | 31.6   |
| Return on equity (%)   | 4.7   | 5.4   | 2.1   | 5.7   | 9.8  |
| Debt to equity (ratio)   | 4.432   | 4.437   | 4.300   | 4.141   | 3.913  |
| Return on capital employed (%)   | 3.6   | 3.8   | 3.1   | 3.5   | 4.2  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

<sup>-</sup> All data in this table are unadjusted unless otherwise specified.

<sup>-</sup> Figures may not add due to rounding.

**Table 23-1** Insurance carriers and related activities — Balance sheet and income statement

|  | Second                 | Third                    | Fourth                   | First                    | Second                 |
|--|------------------------|--------------------------|--------------------------|--------------------------|------------------------|
|  | quarter<br>2008        | quarter<br>2008          | quarter<br>2008          | quarter<br>2009          | quarter<br>2009        |
|  | 2000                   |                          | lions of dollars         | 2009                     | 2009                   |
| Balance sheet  |                        |                          | ions of dollars          |                          |                        |
| Total assets   | 426,015 A              | <b>426,999</b> A         | <b>426,344</b> A         | 425,769 A                | <b>428,190</b> A       |
| Cash and deposits  | 6,929                  | 8,014                    | 8,785                    | 7,999                    | 8,468                  |
| Accounts receivable and accrued revenue                              | 21,861                 | 21,947                   | 22,782                   | 22,693                   | 22,200                 |
| Inventories Investments and accounts with affiliates                 | 0<br>61,646            | 0<br>61,795              | 0<br>58,851              | 0<br>60,981              | 0<br>61,861            |
| Portfolio investments  | 236,357                | 232,341                  | 232,940                  | 232,161                  | 232,433                |
| Loans  | 48,443                 | 48,852                   | 48,941                   | 48,485                   | 48,706                 |
| Mortgage   | 41,564                 | 41,893                   | 41,949                   | 41,352                   | 41,558                 |
| Non-mortgage   | 6,879                  | 6,960                    | 6,992                    | 7,134                    | 7,147                  |
| Allowance for losses on investments and loans                        | -102                   | -198                     | -303                     | -366                     | -370                   |
| Bank customers' liabilities under acceptances<br>Capital assets, net | 0<br>9,814             | 0<br>9,943               | 0<br>10,099              | 0<br>10,981              | 0<br>11,045            |
| Other assets   | 41.067                 | 44.305                   | 44.249                   | 42.834                   | 43.848                 |
| Total liabilities  | 308,284                | 309,051                  | 308,389                  | 302,690                  | 303,044                |
| Deposits   | 6,002                  | 5,853                    | 5,890                    | 6,116                    | 6,158                  |
| Actuarial liabilities of insurers                                    | 178,817                | 174,776                  | 175,474                  | 176,471                  | 176,093                |
| Accounts payable and accrued liabilities                             | 66,005                 | 68,255                   | 67,900                   | 66,979                   | 66,994                 |
| Loans and accounts with affiliates Borrowings                        | 12,447<br>13.801       | 12,715<br>14.049         | 10,883<br>14.779         | 8,781<br>12.875          | 9,245<br>13.043        |
| Loans and other borrowings   | 5,943                  | 6,185                    | 6,519                    | 4.152                    | 4.194                  |
| Bankers' acceptances and paper                                       | 16                     | 15                       | 15                       | 16                       | 18                     |
| Bonds and debentures   | 7,373                  | 7,372                    | 7,802                    | 8,278                    | 8,391                  |
| Mortgages  | 469                    | 478                      | 443                      | 430                      | 440                    |
| Future income tax  | 400                    | 601                      | 572                      | 173                      | 267                    |
| Bank customers' liabilities under acceptances<br>Other liabilities   | 0<br>30.811            | 0<br>32.802              | 0<br>32.891              | 0<br>31.294              | 0<br>31.244            |
| Total, equity  | 117,731                | 32,002<br><b>117,948</b> | 117,955                  | 123,079                  | 125,147                |
| Share capital  | 29,367                 | 29,452                   | 30,441                   | 37,289                   | 38,520                 |
| Unitholders' equity  | 0                      | 0                        | 0                        | 0                        | 0                      |
| Liability to policyholders   | 0                      | 0                        | 0                        | 0                        | 0                      |
| Contributed surplus and other  | 2,014                  | 2,124                    | 3,020                    | 6,363                    | 5,797                  |
| Retained earnings  | 86,350                 | 86,373                   | 84,494                   | 79,427                   | 80,830                 |
| Income statement   | <b>24,509</b> A        | <b>21,602</b> A          | 25 052 A                 | 24 ECO A                 | <b>25,918</b> A        |
| Operating revenue Sales of goods and services                        | 1,225                  | 1,190                    | <b>25,053</b> A<br>1,284 | <b>24,568</b> A<br>1,337 | 1,475                  |
| Insurers' premiums   | 15.866                 | 16.349                   | 16.613                   | 16.249                   | 15.445                 |
| Annuity considerations   | 1,634                  | 1,339                    | 1,770                    | 2,364                    | 2,151                  |
| Interest revenue, operating  | 3,308                  | 2,883                    | 3,315                    | 2,835                    | 3,248                  |
| Dividend revenue, operating  | 285                    | 199                      | 208                      | 217                      | 276                    |
| Gains or losses on sale of securities and other assets               | -303                   | -1,963                   | -818<br>2,681            | -203<br>1.760            | 1,376                  |
| Other operating revenue Operating expenses                           | 2,495<br><b>20.561</b> | 1,605<br><b>16.090</b>   | 2,661<br><b>22.465</b>   | 1,768<br><b>22.153</b>   | 1,947<br><b>23.650</b> |
| Depreciation, depletion and amortization                             | 145                    | 306                      | 154                      | 323                      | 300                    |
| Insurance claims incurred  | 10,310                 | 10,416                   | 11,114                   | 10,904                   | 10,876                 |
| Annuity claims incurred  | 1,908                  | 1,716                    | 1,962                    | 1,942                    | 2,178                  |
| Normal increase in actuarial liabilities                             | 163                    | -4,112                   | 708                      | 1,049                    | 2,397                  |
| Interest expense, operating  | 52                     | 51                       | 56                       | 46                       | 48                     |
| Other operating expenses Operating profit or loss                    | 7,983<br><b>3,948</b>  | 7,713<br><b>5,512</b>    | 8,470<br><b>2,588</b>    | 7,889<br><b>2,415</b>    | 7,850<br><b>2,268</b>  |
| Interest and dividend revenue  | <b>3,540</b><br>0      | 0,512                    | <b>2,566</b><br>0        | 2,415                    | 2,266                  |
| Interest expense on borrowing  | 262                    | 237                      | 327                      | 251                      | 256                    |
| Gains or losses  | -760                   | -2,592                   | 152                      | -276                     | 519                    |
| Profit before income tax   | 2,927                  | 2,683                    | 2,413                    | 1,887                    | 2,531                  |
| Income tax   | 805                    | 923                      | 519                      | 281                      | 22                     |
| Equity in affiliates' earnings  Profit before extraordinary gains    | 970<br><b>3,091</b>    | 427<br><b>2,187</b>      | 836<br><b>2,729</b>      | -308<br><b>1,298</b>     | 297<br><b>2,806</b>    |
| Extraordinary gains or losses  | 3,091                  | 2,107                    | 2,729                    | 1,296                    | <b>2,806</b><br>0      |
| Net profit   | 3,091                  | 2,187                    | 2,729                    | 1,298                    | 2,806                  |
| r  | -,                     | _,                       | =,: ==                   | -,                       | _,                     |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 23-2** Insurance carriers and related activities — Statement of changes in financial position, seasonally adjusted data and financial ratios

|  | Second<br>quarter<br>2008   | Third<br>quarter<br>2008  | Fourth<br>quarter<br>2008   | First<br>quarter<br>2009  | Second<br>quarter<br>2009  |
|--|---|---|---|---|--|
|  |   | mill  | lions of dollars  |   |  |
| Statement of changes in financial position   |   |   |   |   |  |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity | 1,936 3,041 -1,102 145 -41 -668 -539 -3 -399 232 -142 -46 -230 7 176 0 -442         | 4,456 2,136 2,398 305 243 164 1,684 -77 -1,203 -142 329 277 254 0 14 9 -1,668 | 2,442<br>2,422<br>621<br>121<br>-244<br>-951<br>1,696<br>-602<br>7<br>39<br>-2,043<br>206<br>284<br>-1<br>-41<br>-36<br>1,805 | 9,294 1,151 8,161 316 -446 -1,736 10,027 -17 -1,647 62 -2,034 -2,113 -2,591 0 491 -13 2,438 | 4,052<br>2,704<br>1,395<br>299<br>-338<br>327<br>1,108<br>-47<br>1,358<br>110<br>16<br>58<br>0<br>1<br>47<br>11<br>1,174 |
| Total cash available   | 1,537   | 3,253   | 2,448   | 7, <b>647</b>   | 5,410  |
| Applications   |   |   |   |   |  |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash   | -3,051<br>-1,109<br>-1,883<br>-59<br>-57<br>-116<br>-63<br>1,142<br>-1,846<br>3,383 | -2,898<br>-5<br>-3,408<br>515<br>478<br>38<br>131<br>1,025<br>-1,742<br>4,995 | 424 -1,513 2,115 -178 19 -197 135 1,605 2,164 284   | -3,500<br>-3,244<br>617<br>-874<br>-183<br>-690<br>-15<br>1,076<br>-2,439                   | 4,053<br>-418<br>4,365<br>106<br>90<br>16<br>80<br>2,390<br>6,523<br>-1,113  |
| Selected items, seasonally adjusted  |   |   |   |   |  |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit   | 24,761<br>3,704<br>2,984<br>2,983   | 21,852<br>5,532<br>2,199<br>2,199   | 24,645<br>2,734<br>2,791<br>2,791   | 24,563<br>2,551<br>1,370<br>1,370   | 26,071<br>1,992<br>2,629<br>2,629  |
| Percentage change of selected items  |   |   |   |   |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)   | -0.3<br>-2.4<br>13.9  | -11.8<br>-22.5<br>49.3  | 12.8<br>34.2<br>-50.6   | -0.3<br>0.5<br>-6.7   | 6.1<br>9.4<br>-21.9  |
| Selected financial ratios  |   |   |   |   |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)  | 15.0<br>10.1<br>0.223<br>8.8  | 25.3<br>7.5<br>0.227<br>6.5   | 11.1<br>9.5<br>0.218<br>8.5   | 10.4<br>4.4<br>0.176<br>4.3   | 7.6<br>8.4<br>0.178<br>7.6   |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 24-1** Activities related to credit intermediation — Balance sheet and income statement

|  | Second                | Third                 | Fourth                | First                 | Second                |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
|  | quarter<br>2008       | quarter<br>2008       | quarter<br>2008       | quarter<br>2009       | quarter<br>2009       |
|  |                       | milli                 | ons of dollars        |                       |                       |
| Balance sheet  |                       |                       |                       |                       |                       |
| Total assets   | <b>45,836</b> A       | 44,714 A              | 47,296 A              | 48,582 A              | 48,463 A              |
| Cash and deposits                                      | 4,457                 | 3,967                 | 3,399                 | 3,296                 | 2,881                 |
| Accounts receivable and accrued revenue                | 1,085                 | 1,112                 | 1,203                 | 1,233                 | 1,932                 |
| Inventories Investments and accounts with affiliates   | 0<br>3,584            | 0<br>3,319            | 0<br>3,247            | 0<br>3,507            | 0<br>3,267            |
| Portfolio investments                                  | 14,955                | 15,554                | 15.850                | 16.685                | 15.962                |
| Loans  | 17,557                | 16,780                | 16,473                | 16,749                | 16.514                |
| Mortgage   | 2,630                 | 2,774                 | 2,691                 | 2,730                 | 2,737                 |
| Non-mortgage   | 14,928                | 14,006                | 13,782                | 14,018                | 13,776                |
| Allowance for losses on investments and loans          | -153                  | -164                  | -235                  | -252                  | -253                  |
| Bank customers' liabilities under acceptances          | 0                     | 0                     | 0                     | 0                     | 0                     |
| Capital assets, net                                    | 588                   | 594                   | 588                   | 568                   | 559                   |
| Other assets   | 3,763                 | 3,552                 | 6,772                 | 6,797                 | 7,603                 |
| Total liabilities                                      | 41,030                | 39,645                | 42,271                | 43,331                | 43,106                |
| Deposits<br>Actuarial liabilities of insurers          | 32,018<br>0           | 29,291<br>0           | 28,664<br>0           | 29,190<br>0           | 30,560<br>0           |
| Accounts payable and accrued liabilities               | 1,124                 | 1,109                 | 1,051                 | 1,019                 | 1,979                 |
| Loans and accounts with affiliates                     | 570                   | 619                   | 610                   | 609                   | 607                   |
| Borrowings   | 3,795                 | 3,965                 | 3,715                 | 3,768                 | 3,912                 |
| Loans and other borrowings                             | 1,575                 | 1,650                 | 1,532                 | 1,549                 | 1,704                 |
| Bankers' acceptances and paper                         | 74                    | 76                    | 78                    | 70                    | 72                    |
| Bonds and debentures                                   | 1,924                 | 1,916                 | 1,901                 | 1,895                 | 1,888                 |
| Mortgages  | 224                   | 324                   | 204                   | 254                   | 248                   |
| Future income tax                                      | 30                    | 33                    | 33                    | 36                    | 34                    |
| Bank customers' liabilities under acceptances          | 0                     | 0                     | 0                     | 0                     | 0                     |
| Other liabilities                                      | 3,494<br><b>4,807</b> | 4,628<br><b>5,069</b> | 8,197<br><b>5,025</b> | 8,709<br><b>5.251</b> | 6,013<br><b>5,358</b> |
| <b>Total, equity</b><br>Share capital                  | 3,422                 | 3,568                 | 3,730                 | <b>5,251</b><br>3,750 | 3,725                 |
| Unitholders' equity                                    | 0                     | 0,300                 | 0,730                 | 0,730                 | 0,723                 |
| Liability to policyholders                             | ŏ                     | ŏ                     | ŏ                     | Õ                     | Ö                     |
| Contributed surplus and other                          | 87                    | 115                   | 38                    | 135                   | 182                   |
| Retained earnings                                      | 1,298                 | 1,386                 | 1,257                 | 1,365                 | 1,450                 |
| Income statement                                       |                       |                       |                       |                       |                       |
| Operating revenue                                      | 1,202 A               | 1,131 A               | 1,123 A               | 1,187 A               | 1,160 ₽               |
| Sales of goods and services                            | 355                   | 356                   | 348                   | 362                   | 368                   |
| Insurers' premiums                                     | 0                     | 0<br>0                | 0                     | 0                     | 0                     |
| Annuity considerations<br>Interest revenue, operating  | 0<br>412              | 398                   | 0<br>359              | 0<br>316              | 0<br>287              |
| Dividend revenue, operating                            | 11                    | 11                    | 11                    | 6                     | 7                     |
| Gains or losses on sale of securities and other assets | -54                   | -56                   | -52                   | -54                   | -61                   |
| Other operating revenue                                | 478                   | 422                   | 457                   | 558                   | 559                   |
| Operating expenses                                     | 1,031                 | 956                   | 1,014                 | 1,009                 | 980                   |
| Depreciation, depletion and amortization               | 64                    | 65                    | 55                    | 59                    | 62                    |
| nsurance claims incurred                               | 0                     | 0                     | 0                     | 0                     | 0                     |
| Annuity claims incurred                                | 0                     | 0                     | 0                     | 0                     | 0                     |
| Normal increase in actuarial liabilities               | 0                     | 0                     | 0                     | 0                     | 153                   |
| nterest expense, operating                             | 299<br>668            | 220<br>671            | 247<br>712            | 181<br>770            | 152<br>766            |
| Other operating expenses  Operating profit or loss     | 171                   | 175                   | 109                   | 178                   | 180                   |
| nterest and dividend revenue                           | 0                     | 0                     | 0                     | 0                     | 0                     |
| nterest expense on borrowing                           | 75                    | 53                    | 68                    | 56                    | 54                    |
| Gains or losses  | -19                   | 9                     | -92                   | 12                    | 16                    |
| Profit before income tax                               | 77                    | 131                   | -51                   | 134                   | 142                   |
| ncome tax  | 39                    | 37                    | 13                    | 42                    | 43                    |
| Equity in affiliates' earnings                         | 9                     | 1                     | -9                    | 4                     | 11                    |
| Profit before extraordinary gains                      | 46                    | 95                    | -73                   | 96                    | 110                   |
| Extraordinary gains or losses                          | 0                     | 0                     | -2                    | 0                     | 0                     |
| Net profit   | 46                    | 95                    | -75                   | 96                    | 110                   |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 24-2** Activities related to credit intermediation — Statement of changes in financial position, seasonally adjusted data and financial ratios

|   | Second<br>quarter<br>2008  | Third<br>quarter<br>2008   | Fourth<br>quarter<br>2008  | First<br>quarter<br>2009   | Second<br>quarter<br>2009  |
|---|--|--|--|--|--|
|   |  | mil  | lions of dollars   |  |  |
| Statement of changes in financial position  |  |  |  |  |  |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity | 339 83 233 64 6 83 79 23 2,792 2,530 -9 235 88 -133 253 28             | 1,489 134 1,290 65 4 -48 1,269 65 -2,362 -2,727 23 154 75 2 -24 1000 188 | 338<br>-50<br>423<br>52<br>5<br>-146<br>513<br>-35<br>-815<br>-627<br>-10<br>-248<br>-116<br>3<br>-13<br>-13 | 522<br>154<br>326<br>55<br>8<br>-67<br>330<br>43<br>584<br>526<br>12<br>5<br>-28<br>-8<br>-6<br>47 | -3,030<br>150<br>-3,206<br>62<br>3<br>265<br>-3,535<br>26<br>1,501<br>1,369<br>-3<br>135<br>147<br>2<br>-7<br>-8 |
| otal cash available   | 3,131  | -872   | -477   | 1,106  | -1,529   |
| Applications  Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash  | 2,492<br>-267<br>1,785<br>973<br>233<br>741<br>0<br>30<br>2,522<br>610 | -439<br>-266<br>617<br>-790<br>145<br>-935<br>0<br>24<br>-415            | -150<br>-59<br>230<br>-320<br>-97<br>-223<br>-1<br>24<br>-127<br>-350  | 1,306<br>125<br>900<br>282<br>71<br>211<br>0<br>24<br>1,330  | -1,223<br>-251<br>-725<br>-247<br>-2<br>-245<br>-1<br>23<br>-1,201   |
| Selected items, seasonally adjusted   |  |  |  |  |  |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit  | 1,202<br>172<br>46<br>46   | 1,131<br>155<br>95<br>95   | 1,123<br>127<br>-73<br>-75   | 1,187<br>172<br>96<br>96   | 1,160<br>178<br>110<br>110   |
| Percentage change of selected items   |  |  |  |  |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)  | -4.1<br>1.2<br>-26.7   | -5.9<br>-5.2<br>-10.0  | -0.7<br>2.0<br>-17.8   | 5.7<br>2.0<br>34.6   | -2.3<br>-3.2<br>3.5  |
| Selected financial ratios   |  |  |  |  |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)   | 14.3<br>3.9<br>0.908<br>4.4  | 13.7<br>7.5<br>0.904<br>5.8  | 11.4<br>-5.8<br>0.861<br>-0.6  | 14.4<br>7.3<br>0.833<br>5.7  | 15.3<br>8.2<br>0.844<br>6.1  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 25-1** Depository credit intermediation — Balance sheet and income statement

|   | Second<br>quarter    | Third quarter        | Fourth quarter       | First<br>quarter       | Second quarter       |  |
|---|----------------------|----------------------|----------------------|------------------------|----------------------|--|
|   | 2008                 | 2008                 | 2008                 | 2009                   | 2009                 |  |
| Balance sheet   |                      | millions of dollars  |                      |                        |                      |  |
| Total assets  | 2,168,979 A          | 2,218,071 A          | 2,447,052 A          | 2,405,055 A            | 2,343,091 A          |  |
| Cash and deposits   | 44,571               | 55,914               | 40,140               | 41,521                 | 46,798               |  |
| Accounts receivable and accrued revenue                   | 9,802                | 10,073               | 8,644                | 8,780                  | 8,069                |  |
| Inventories   | 0                    | 0                    | 0                    | 0                      | 0                    |  |
| Investments and accounts with affiliates                  | 123,451              | 127,822              | 140,713              | 129,179                | 133,438              |  |
| Portfolio investments                                     | 419,243              | 407,328              | 463,482              | 493,535                | 501,152              |  |
| Loans   | 1,309,837<br>633,628 | 1,341,378<br>646,781 | 1,342,889<br>616,393 | 1,306,294<br>601,470   | 1,315,775<br>614,645 |  |
| Mortgage<br>Non-mortgage                                  | 676,208              | 694,597              | 726,496              | 704,824                | 701,130              |  |
| Allowance for losses on investments and loans             | -6,666               | -6,727               | -7,445               | -5,882                 | -8.002               |  |
| Bank customers' liabilities under acceptances             | 62.147               | 61.324               | 65,922               | 64,723                 | 59,371               |  |
| Capital assets, net                                       | 10,520               | 10,709               | 10,832               | 9,172                  | 9,278                |  |
| Other assets  | 196.072              | 210.247              | 381.874              | 357.732                | 277,209              |  |
| Total liabilities   | 2,008,146            | 2,052,063            | 2,269,260            | 2,221,648              | 2,159,450            |  |
| Deposits  | 1,473,024            | 1,503,459            | 1,528,211            | 1,520,102              | 1,518,627            |  |
| Actuarial liabilities of insurers                         | 0                    | 0                    | 0                    | 0                      | 0                    |  |
| Accounts payable and accrued liabilities                  | 17,151               | 17,570               | 19,604               | 18,435                 | 17,431               |  |
| Loans and accounts with affiliates                        | 16,728               | 17,028               | 16,507               | 16,608                 | 16,838               |  |
| Borrowings  | 53,744               | 51,439               | 54,171               | 53,120                 | 51,568               |  |
| Loans and other borrowings Bankers' acceptances and paper | 15,798<br>0          | 13,474<br>0          | 14,133<br>0          | 12,945<br>0            | 13,360<br>0          |  |
| Bonds and debentures                                      | 37,807               | 37,607               | 39,687               | 40,169                 | 38,203               |  |
| Mortgages   | 139                  | 357                  | 352                  | 40,109                 | 50,205               |  |
| Future income tax   | 259                  | 235                  | 255                  | -4.940                 | -5.201               |  |
| Bank customers' liabilities under acceptances             | 62,199               | 61,373               | 65,963               | 64,763                 | 59,420               |  |
| Other liabilities   | 385,041              | 400,960              | 584,547              | 553,563                | 500,770              |  |
| Total, equity   | 160,833              | 166,008              | 177,792              | 183,407                | 183,640              |  |
| Share capital   | 65,343               | 67,398               | 74,408               | 77,626                 | 80,020               |  |
| Unitholders' equity                                       | 0                    | 0                    | 0                    | 0                      | 0                    |  |
| Liability to policyholders                                | 0                    | 0                    | 0                    | 0                      | 0                    |  |
| Contributed surplus and other Retained earnings           | 9,366<br>86,125      | 10,288<br>88,321     | 10,046<br>93,339     | 8,821<br>96,961        | 6,597<br>97,024      |  |
| Income statement  |                      |                      |                      |                        |                      |  |
| Operating revenue   | <b>30,138</b> A      | 30,566 A             | <b>29,267</b> A      | 28,921 A               | 26,143 A             |  |
| Sales of goods and services                               | 6,093                | 6,578                | 6,757                | 7,285                  | 6,017                |  |
| Insurers' premiums  | 0                    | 0                    | 0                    | 0                      | 0                    |  |
| Annuity considerations<br>Interest revenue, operating     | 20,383               | 20,010               | 20,802               | 18,354                 | 16,641               |  |
| Dividend revenue, operating                               | 1,006                | 938                  | 889                  | 804                    | 853                  |  |
| Gains or losses on sale of securities and other assets    | 14                   | 21                   | 48                   | -70                    | -92                  |  |
| Other operating revenue                                   | 2.642                | 3.019                | 770                  | 2.549                  | 2,725                |  |
| Operating expenses  | 23,477               | 23,737               | 24,423               | 23,809                 | 22,087               |  |
| Depreciation, depletion and amortization                  | 537                  | 572                  | 634                  | 557                    | 582                  |  |
| Insurance claims incurred                                 | 0                    | 0                    | 0                    | 0                      | 0                    |  |
| Annuity claims incurred                                   | 0                    | 0                    | 0                    | 0                      | 0                    |  |
| Normal increase in actuarial liabilities                  | 0                    | 0                    | 0                    | 0                      | 0                    |  |
| Interest expense, operating                               | 10,525               | 9,977                | 9,681                | 8,790                  | 7,181                |  |
| Other operating expenses                                  | 12,416               | 13,189               | 14,109               | 14,462<br><b>5 113</b> | 14,325               |  |
| Operating profit or loss Interest and dividend revenue    | <b>6,662</b><br>0    | <b>6,828</b><br>0    | <b>4,843</b><br>∩    | <b>5,113</b>           | <b>4,056</b><br>0    |  |
| Interest expense on borrowing                             | 2.340                | 2.161                | 2.241                | 1,953                  | 1,485                |  |
| Gains or losses   | 75                   | 85                   | -471                 | 1,933                  | 7,403                |  |
| Profit before income tax                                  | 4,397                | 4,751                | 2,132                | 3,166                  | 2,579                |  |
| Income tax  | 857                  | 1,255                | 924                  | 1,113                  | 818                  |  |
| Equity in affiliates' earnings                            | 120                  | -61                  | -318                 | 8                      | 156                  |  |
| Profit before extraordinary gains                         | 3,661                | 3,435                | 890                  | 2,062                  | 1,917                |  |
| Extraordinary gains or losses                             | 0                    | 0                    | 309                  | 0                      | 0                    |  |
| Net profit  | 3,661                | 3,435                | 1,199                | 2,062                  | 1,917                |  |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 25-2** Depository credit intermediation — Statement of changes in financial position, seasonally adjusted data and financial

|  | Second<br>quarter<br>2008   | Third<br>quarter<br>2008   | Fourth<br>quarter<br>2008  | First<br>quarter<br>2009  | Second<br>quarter<br>2009  |
|--|---|--|--|---|--|
|  |   | mil  | lions of dollars   |   |  |
| Statement of changes in financial position   |   |  |  |   |  |
| Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization  Future income tax  Working capital  Other non-cash items   | -29,832<br>3,661<br>-33,610<br>537<br>-64<br>1,036<br>-35,120           | <b>5,980</b> 3,433 2,524 572 80 -26 1,897  | 17,973<br>1,199<br>16,719<br>634<br>-547<br>3,145<br>13,488                                  | -12,057<br>2,062<br>-14,079<br>557<br>47<br>-6,353<br>-8,330  | 29,746<br>1,916<br>27,833<br>582<br>-43<br>664<br>26,630                                 |
| Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures | -55,120<br>118<br><b>60,267</b><br>51,181<br>-78<br>3,846<br>1,518<br>0 | 31,352<br>30,434<br>300<br>-2,253<br>-2,271<br>0   | 55<br>33,730<br>24,752<br>-520<br>2,498<br>424<br>0<br>2,079                                 | -6,626<br>-7,840<br>100<br>-837<br>-972<br>0  | 20,030<br>-3<br>-3,584<br>-2,329<br>230<br>-1,524<br>442<br>0<br>-1,966                  |
| Mortgages<br>Equity<br>Total cash available  | -853<br>5,318<br><b>30,436</b>  | 218<br>2,871<br><b>37,332</b>  | 7,000<br><b>51,703</b>   | -346<br>1,950<br><b>-18,684</b>   | 0<br>39<br><b>26,162</b>   |
| Applications  Cash applied to investment activities    Investments in affiliates    Portfolio investments    Loans   | 29,463 10,613 -1,492 20,341 16,361 3,980 560 3,402 33,425 -2,990        | 23,908<br>4,424<br>-11,915<br>31,399<br>13,141<br>18,257<br>583<br>2,070<br>26,561<br>10,771 | 72,003<br>16,055<br>56,154<br>-206<br>-30,386<br>30,181<br>596<br>2,778<br>75,377<br>-23,674 | -17,915<br>-11,534<br>30,063<br>-36,444<br>-14,792<br>-21,652<br>-1,327<br>2,898<br>-16,344<br>-2,340 | 17,377<br>3,715<br>4,681<br>8,981<br>12,890<br>-3,910<br>440<br>3,047<br>20,864<br>5,298 |
| Selected items, seasonally adjusted  |   |  |  |   |  |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit   | 30,138<br>6,933<br>3,686<br>3,686                                       | 30,566<br>6,514<br>3,364<br>3,364  | 29,267<br>4,794<br>924<br>1,233  | 28,921<br>5,150<br>2,072<br>2,072   | 26,143<br>4,241<br>1,923<br>1,923  |
| Percentage change of selected items  |   |  |  |   |  |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)   | -5.6<br>-5.4<br>-6.1  | 1.4<br>3.6<br>-6.0   | -4.2<br>1.8<br>-26.4   | -1.2<br>-2.9<br>7.4   | -9.6<br>-7.9<br>-17.6  |
| Selected financial ratios  |   |  |  |   |  |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)  | 23.0<br>9.2<br>0.438<br>9.6   | 21.3<br>8.1<br>0.412<br>8.5  | 16.4<br>2.1<br>0.398<br>4.2  | 17.8<br>4.5<br>0.380<br>5.8   | 16.2<br>4.2<br>0.372<br>4.8  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 26-1** Securities, commodity contracts, and other financial investments and related activities — Balance sheet and income statement

|  | Second<br>quarter<br>2008 | Third<br>quarter<br>2008 | Fourth quarter           | First<br>quarter<br>2009 | Second<br>quarter<br>2009 |
|--|---------------------------|--------------------------|--------------------------|--------------------------|---------------------------|
|  | 2008                      |                          | 2008<br>ions of dollars  | 2009                     | 2009                      |
| Balance sheet  |                           |                          |                          |                          |                           |
| Total assets   | 300,839 A                 | 298,946 A                | 280,448 A                | <b>292,802</b> A         | <b>291,522</b> A          |
| Cash and deposits Accounts receivable and accrued revenue                      | 26,079<br>41,553          | 26,533<br>37,728         | 26,131<br>30,724         | 27,411<br>34,529         | 26,691<br>35,906          |
| Inventories  | 41,555                    | 0                        | 30,724                   | 34,529                   | 35,900                    |
| Investments and accounts with affiliates                                       | 56,372                    | 57,937                   | 56,611                   | 57,564                   | 55,236                    |
| Portfolio investments  | 115,278                   | 114,231                  | 106,039                  | 111,728                  | 111,737                   |
| Loans  | 17,525                    | 17,410<br>9,813          | 16,891<br>9,306          | 16,821                   | 16,460                    |
| Mortgage<br>Non-mortgage   | 9,796<br>7,729            | 9,613<br>7,597           | 9,306<br>7,585           | 9,191<br>7,630           | 8,898<br>7,562            |
| Allowance for losses on investments and loans                                  | -217                      | -213                     | -208                     | -209                     | -208                      |
| Bank customers' liabilities under acceptances                                  | 0                         | 0                        | 0                        | 0                        | 0                         |
| Capital assets, net  | 20,277                    | 20,244                   | 19,834                   | 20,240                   | 20,434                    |
| Other assets Total liabilities   | 23,971<br><b>164,198</b>  | 25,076<br><b>163,130</b> | 24,425<br><b>145,833</b> | 24,719<br><b>155,134</b> | 25,267<br><b>152,024</b>  |
| Deposits   | 104,138                   | 23                       | 24                       | 28                       | 132,024                   |
| Actuarial liabilities of insurers  | 0                         | 0                        | 0                        | 0                        | 0                         |
| Accounts payable and accrued liabilities                                       | 41,543                    | 37,642                   | 30,291                   | 36,173                   | 33,920                    |
| Loans and accounts with affiliates   | 54,520<br>34,448          | 57,745<br>34,922         | 53,692<br>33,481         | 53,737<br>33,897         | 53,698<br>34,393          |
| Borrowings Loans and other borrowings  | 27,129                    | 27,334                   | 25,777                   | 25,808                   | 25,689                    |
| Bankers' acceptances and paper   | 764                       | 1,112                    | 1,208                    | 1,381                    | 1,096                     |
| Bonds and debentures   | 4,152                     | 4,148                    | 4,169                    | 4,247                    | 5,113                     |
| Mortgages  | 2,403                     | 2,329                    | 2,326                    | 2,461                    | 2,495                     |
| Future income tax Bank customers' liabilities under acceptances                | 4,879<br>0                | 4,724<br>0               | 4,569<br>0               | 4,537<br>0               | 4,634<br>0                |
| Other liabilities  | 28,784                    | 28,073                   | 23,775                   | 26,762                   | 25,378                    |
| Total, equity  | 136,641                   | 135,816                  | 134,615                  | 137,668                  | 139,499                   |
| Share capital  | 55,547                    | 54,381                   | 54,006                   | 55,699                   | 55,813                    |
| Unitholders' equity<br>Liability to policyholders                              | 0                         | 0<br>0                   | 0<br>0                   | 0<br>0                   | 0<br>0                    |
| Contributed surplus and other  | 20,948                    | 20,663                   | 20,397                   | 20,434                   | 20,682                    |
| Retained earnings  | 60,145                    | 60,773                   | 60,211                   | 61,536                   | 63,003                    |
| Income statement   |                           |                          |                          |                          |                           |
| Operating revenue  | 14,937 B                  | 14,209 A                 | 13,388 A                 | 13,477 A                 | 12,791 A                  |
| Sales of goods and services<br>Insurers' premiums                              | 6,095<br>0                | 5,828<br>0               | 5,721<br>0               | 5,176<br>0               | 5,110<br>0                |
| Annuity considerations   | ő                         | ő                        | Ö                        | Ö                        | ő                         |
| Interest revenue, operating  | 1,526                     | 1,528                    | 1,507                    | 1,462                    | 1,254                     |
| Dividend revenue, operating  | 1,724                     | 1,747                    | 1,671                    | 1,589                    | 1,528                     |
| Gains or losses on sale of securities and other assets Other operating revenue | 697<br>4,894              | 555<br>4,551             | 403<br>4,086             | 673<br>4,577             | 649<br>4,250              |
| Operating revenue Operating expenses   | 8,66 <b>5</b>             | 8,592                    | 8,570                    | 8.816                    | 8,267                     |
| Depreciation, depletion and amortization                                       | 507                       | 502                      | 500                      | 454                      | 437                       |
| Insurance claims incurred  | 0                         | 0                        | 0                        | 0                        | 0                         |
| Annuity claims incurred Normal increase in actuarial liabilities               | 0                         | 0<br>0                   | 0<br>0                   | 0<br>0                   | 0<br>0                    |
| Interest expense, operating  | 118                       | 126                      | 113                      | 72                       | 56                        |
| Other operating expenses   | 8,040                     | 7,964                    | 7,958                    | 8,290                    | 7,774                     |
| Operating profit or loss   | 6,272                     | 5,617                    | 4,818                    | 4,660                    | 4,524                     |
| Interest and dividend revenue  | 0                         | 0                        | 0<br>705                 | 0                        | 0                         |
| Interest expense on borrowing Gains or losses                                  | 675<br>-7                 | 732<br>-2                | 705<br>-639              | 704<br>-193              | 534<br>-133               |
| Profit before income tax   | 5,590                     | 4,883                    | 3,474                    | 3,764                    | 3,8 <b>57</b>             |
| Income tax   | 915                       | 698                      | 585                      | 634                      | 673                       |
| Equity in affiliates' earnings   | 490                       | 458                      | 392                      | 524                      | 475                       |
| Profit before extraordinary gains  | 5,165                     | 4,643                    | 3,281                    | 3,653                    | 3,659                     |
| Extraordinary gains or losses  Net profit                                      | -1<br><b>5,164</b>        | -1<br><b>4.642</b>       | 0<br><b>3,281</b>        | 0<br><b>3,653</b>        | 0<br><b>3.659</b>         |
| not prom   | 5,104                     | 7,042                    | 5,201                    | 3,000                    | 3,033                     |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 26-2** Securities, commodity contracts, and other financial investments and related activities — Statement of changes in financial position, seasonally adjusted data and financial ratios

|   | Second<br>quarter<br>2008  | Third<br>quarter<br>2008  | Fourth<br>quarter<br>2008   | First<br>quarter<br>2009   | Second<br>quarter<br>2009   |
|---|--|---|---|--|---|
|   |  | mil   | lions of dollars  |  |   |
| Statement of changes in financial position  |  |   |   |  |   |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages | 5,291 5,580 -146 507 -10 2,267 -2,910 -143 526 -841 554 375 620 -213 -14     | 2,163<br>5,075<br>-2,214<br>496<br>-181<br>445<br>-2,974<br>-697<br>6,842<br>-155<br>3,307<br>3,904<br>3,570<br>348<br>-4 | 1,781<br>1,159<br>569<br>252<br>-157<br>-3,370<br>3,844<br>53<br>-4,272<br>506<br>-3,487<br>-1,232<br>-1,399<br>108<br>66<br>-7 | 3,570 4,270 -608 446 10 881 -1,946 -92 4,160 -44 -2,772 611 513 54 17 27               | 2,282<br>4,331<br>-1,961<br>436<br>-6<br>81<br>-2,473<br>-87<br>-924<br>-120<br>-343<br>314<br>-214<br>-302<br>865<br>-35 |
| Equity Total cash available Applications  | 438<br><b>5,817</b>  | -214<br><b>9,005</b>  | -59<br><b>-2,491</b>  | 6,365<br><b>7,730</b>  | -775<br><b>1,359</b>  |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash  | 3,152<br>3,609<br>-122<br>-335<br>-19<br>-316<br>32<br>1,667<br>4,851<br>966 | 4,059 1,168 4,475 -1,584 292 -1,876 -46 1,645 5,658 3,347   | -5,793<br>-740<br>-7,311<br>2,257<br>-295<br>2,553<br>-18<br>1,669<br>-4,142<br>1,651   | 9,452<br>2,965<br>2,777<br>3,710<br>2,124<br>1,586<br>608<br>1,678<br>11,739<br>-4,009 | -2,826<br>-3,078<br>-712<br>965<br>-278<br>1,243<br>45<br>1,683<br>-1,097<br>2,456  |
| Selected items, seasonally adjusted   |  |   |   |  |   |
| Operating revenue<br>Operating profit<br>Profit before extraordinary gains<br>Net profit  | 14,721<br>6,011<br>5,061<br>5,060  | 14,607<br>5,727<br>4,856<br>4,855   | 13,667<br>5,115<br>3,403<br>3,403   | 13,023<br>4,556<br>3,531<br>3,531  | 12,652<br>4,366<br>3,540<br>3,540   |
| Percentage change of selected items   |  |   |   |  |   |
| Operating revenue (S.A.) Operating expenses (S.A.) Operating profit (S.A.)  | -0.2<br>-1.8<br>2.1  | -0.8<br>1.9<br>-4.7   | -6.4<br>-3.7<br>-10.7   | -4.7<br>-1.0<br>-10.9  | -2.8<br>-2.1<br>-4.2  |
| Selected financial ratios   |  |   |   |  |   |
| Profit margin (%)<br>Return on equity (%)<br>Debt to equity (ratio)<br>Return on capital employed (%)   | 40.8<br>14.8<br>0.651<br>10.0  | 39.2<br>14.3<br>0.682<br>9.6  | 37.4<br>10.1<br>0.648<br>7.2  | 35.0<br>10.3<br>0.637<br>7.6   | 34.5<br>10.2<br>0.631<br>7.2  |

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

# **Survey Description**

# **Description and use of the data**

The data collected by the Quarterly Financial Statistics for Enterprises comprise financial statements typically prepared by incorporated businesses to record their financial position and performance. The data include asset, liability and equity items encompassed in a quarterly balance sheet and revenue and expense items as reported on a quarterly income statement, along with additional supplementary items.

Information collected as part of the Quarterly Financial Statistics for Enterprises serves two broad objectives. The first measures the financial position and performance of incorporated businesses by industry aggregations and is the main focus of this publication. The statistics are used by a wide variety of economists and industry analysts, including federal and provincial regulatory bodies that monitor financial and other institutions in Canada. This information is also a critical input into the measure of corporate profits and capital consumption allowances in the Canadian System of National Accounts (CSNA).

The second broad objective is to provide information on financial holdings and transactions in the CSNA sector accounts. The accounts comprise the National Balance Sheet Accounts and the Financial Flow Accounts. Within the CSNA, the Canadian economy is composed of the incorporated business sector, including non-financial and financial businesses, the government sector, and the persons and unincorporated business sector, which includes non-profit institutions serving households. The Quarterly Financial Statistics for Enterprises data (used to prepare this publication) are combined with additional information for the business and other sectors in order to produce complete economy-wide accounts which show the creation and distribution of wealth as well as the financing of economic activity. This is made possible by presenting considerable detail on financial institutions within the sector accounts framework.

In addition, the flow of funds and outstanding positions between Canadian residents and non-residents is measured in "Canada's Balance of International Payments" and in "Canada's International Investment Position," respectively. Both of these releases make use of the quarterly survey data in measuring corporate financial activity with non-residents.

# Frequency and reference period

The data series are collected quarterly. The objective of the survey is to cover a calendar reference period (i.e., quarters ending in March, June, September or December). However, the data collected for each enterprise usually covers fiscal quarters (which may not coincide with calendar quarters). Estimates for a calendar quarter are prepared by combining individual data for enterprises with different fiscal quarters. The calendar period is estimated by including all of the fiscal quarters ending in the calendar quarter. For example, the estimates for the second quarter include all fiscal quarters ending in April, May or June (see Text table 1).

Text table 1
Calendar quarter for publication

| Quarter | Includes fiscal quarters ending in: |          |           |  |  |  |
|---------|-------------------------------------|----------|-----------|--|--|--|
| First   | January                             | February | March     |  |  |  |
| Second  | April                               | May      | June      |  |  |  |
| Third   | July                                | August   | September |  |  |  |
| Fourth  | October                             | November | December  |  |  |  |

# Coverage

The Quarterly Financial Statistics for Enterprises covers incorporated financial and non-financial business enterprises. Excluded are business enterprises controlled by governments and non-profit enterprises.

## The Statistical unit

For purposes of compiling statistics, Statistics Canada defines a hierarchical structure of units for each business. The four standard statistical units that are used are listed from largest to smallest below:

- Enterprise
- Company
- Establishment
- Location

The statistical unit used in the Quarterly Financial Statistics for Enterprises is the enterprise. An enterprise is a family of businesses under common ownership and control for which a set of consolidated financial statements is produced on an annual basis.

In the case of simple enterprises, the enterprise and the establishment coincide and both are classified to the same industry. However, there exist many multi-establishment enterprises whose establishments may belong to one or more industries. Such enterprises are classified to the predominant industry of their establishments.

It should be noted that NAICS Canada data compiled on an enterprise basis cannot be directly compared with NAICS Canada data on an establishment basis.

# Accounting concepts, definitions and practices

The concepts and definitions for most industries are based on the guidelines of the Canadian Institute of Chartered Accountants. Regulated industries may follow practices and definitions determined by the regulators. However, these practices are usually similar to the Generally Accepted Accounting Principles (GAAP) of the Canadian Institute of Chartered Accountants.

# **Scope**

The financial items presented in this publication are those included in the following accounts or statements:

- · Balance Sheet
- · Income Statement
- · The Statement of Changes in Financial Position

Although they are not included in this publication, additional financial items are available for some industries upon request on a cost recovery basis.

# Financial classification and presentation

There is no widely accepted standard classification of financial items. Accordingly, it was necessary to devise one in order to present information in a homogeneous way for all enterprises. The financial item presentation in this publication has been condensed somewhat to allow for a homogeneous presentation across industries. Additional financial detail is available upon request on a cost recovery basis.

# Industrial classification

Beginning with the first quarter of the 2008 publication, the Quarterly Financial Statistics for Enterprises series switched from the North American Industry Classification System 2002 (NAICS 2002) to NAICS 2007. Prior to first quarter 2004, NAICS Canada 1997 was used along with a set of industrial aggregations consisting of 157, 58 and 24 groups. Currently, the set of industrial aggregations consist of 67, 48 and 22 industry groups, and a group of 10 financial instruments. Historical data on a NAICS Canada 2007 basis were created using a concordance that converted the old NAICS Canada 2002 codes to the new NAICS Canada 2007 codes.

NAICS was developed by the statistical agencies of Canada, Mexico and the United States to provide a consistent framework for the collection, analysis and dissemination of industrial statistics used by government policy analysts, by academics and researchers, by the business community, and by the public.

NAICS is a product-oriented industry classification that standardizes the way businesses are classified across Canada, Mexico and the United States. NAICS was primarily designed to classify economic production performed at the establishment level; the activity which contributes the most value-added determines the NAICS code for the establishment.

To determine which NAICS Canada 2007 code should be assigned to a statistical enterprise, the NAICS Canada 2007 code is determined for each establishment belonging to the statistical enterprise. The NAICS Canada 2007 code representing the largest value-added is then assigned to the statistical enterprise. The NAICS Canada 2007 classification system does not provide classifications for integrated activities. For example, a petroleum enterprise may be involved in exploration, mining, refining, shipping and retailing of petroleum products. Under NAICS Canada 2007 such an enterprise is classified to the individual NAICS Canada 2007 code that relates to the activity that provides the most value-added.

The quarterly financial statistics are available at three levels of industrial aggregation of NAICS Canada 2007. The most aggregate level, which is used in this publication, covers 22 categories (see Text table 1). The second level of aggregation covers 48 categories and is available upon request on a cost recovery basis. The most detailed level of aggregation covers 67 categories from 1999 and beyond and is also available upon request on a cost recovery basis. The industrial classification system is hierarchical in nature so that the more detailed levels of data easily aggregate to the higher levels.

The NAICS 55 (Management of Companies and Enterprises) are excluded from the Quarterly Financial Statistics for Enterprises. The NAICS 55 group consists primarily of holding companies whose most significant assets are investments in affiliated companies. The reason for the exclusion is to avoid the double counting of assets.

Text table 1 **Publication level of aggregation** 

| Fitle   | Enterprise<br>category<br>code | NAICS<br>Canada 2007<br>codes included |
|---|--------------------------------|--|
| Agriculture, forestry, fishing and hunting  | 11                             | 11                                     |
| Oil and gas extraction and support activities   | 21C                            | 211, 213                               |
| Mining and quarrying (except oil and gas)   | 212                            | 212                                    |
| Jtilities   | 22                             | 22                                     |
| Construction  | 23                             | 23                                     |
| Manufacturing   | 31-33                          | 31, 32, 33                             |
| Wholesale trade   | 41                             | 41                                     |
| Retail trade  | 44-45                          | 44, 45                                 |
| ransporation and warehousing  | 48-49                          | 48, 49                                 |
| nformation and cultural industries  | 51                             | 51                                     |
| Real estate and rental and leasing companies  | 53                             | 53                                     |
| Professional, scientific and technical services   | 54                             | 54                                     |
| Administrative and support, waste management and remediation services                   | 56                             | 56                                     |
| Educational, healthcare and social assistance services                                  | 61-62                          | 61-62                                  |
| Arts, entertainment and recreation  | 71                             | 71                                     |
| Accommodation and food services   | 72                             | 72                                     |
| Repair, maintenance and personal services   | 81A                            | 811,812                                |
| Non-depository credit intermediation  | 5222                           | 5222                                   |
| nsurance carriers and related activities  | 524                            | 524                                    |
| Activities related to credit intermediation   | 5223                           | 5223                                   |
| Depository credit intermediation  | 5221                           | 5221                                   |
| Securities, commodity contracts, and other financial investments and related activities | 523                            | 523                                    |

# **Deriving the estimates**

# The Statistical methodology

The overall estimates are derived from two different components: a sampled portion and a non-sampled (take-none) portion. A sample survey is conducted for larger businesses above a prescribed size using a questionnaire. Sample results are multiplied by a weighting factor to represent the universe from which the sample was drawn. The sampling weight is based on the probability of the unit being selected in the sample. For businesses below the sampling threshold, the take-none estimate is derived by applying the quarter to quarter movement of sample responses to annual data compiled from Canada Revenue Agency financial statements representing the non-sampled portion of the business population. The model projects the value of the take-none portion of the population by the 67 categories of the Level III aggregation using estimates from the surveyed population and other parameters. The results are subsequently benchmarked to the Annual Financial and Taxation data, when the data becomes available. The proportion of each of the two components of the final estimate (survey and take-none model) varies significantly between industry aggregations. The proportion represented by the survey component ranges from 5% to 100% of the population for both revenue and assets at the Level III (67 categories) aggregation.

(See Text tables 1 and 2 showing the percentage of assets and operating revenue represented by the take-none component for each of the Level 1 (22 industry) groups.)

Text table 1
Take-none percentage table, total assets

|   | NAICS   | Firs   | t quarter 2009   |   | Seco  | nd quarter 2009  |  |
|---|---|--|--|---|---|--|--|
|   | _   | Take-none  | Total  | %   | Take-none   | Total  | %  |
|   |   |  |  | millions of o   | dollars   |  |  |
| Total, all industries   |   | 797,001  | 6,420,459 A  | 12.4  | 800,517   | 6,356,506 A  | 12.6   |
| Total, non-financial industries   |   | 666,129  | 3,064,772 A  | 21.7  | 669,010   | 3,066,308 A  | 21.8   |
| Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services | 11<br>21C<br>212<br>22<br>23<br>31-33<br>41<br>44-45<br>48-49<br>51<br>53<br>54 | 61,323<br>29,933<br>4,762<br>4,123<br>88,536<br>70,099<br>58,627<br>63,396<br>24,312<br>10,994<br>93,166<br>59,456 | 79,028 B<br>479,422 A<br>132,049 A<br>77,464 A<br>185,974 B<br>700,417 A<br>224,564 A<br>184,383 A<br>181,775 A<br>170,913 A<br>285,543 A<br>159,513 A | 77.6 6.2 3.6 5.3 47.6 10.0 26.1 34.4 13.4 6.4 32.6 37.3 | 61,380<br>29,806<br>4,859<br>4,110<br>90,006<br>70,276<br>58,795<br>63,892<br>24,079<br>11,154<br>93,883<br>59,365<br>25,893<br>23,626<br>7,205 | 79,366 B 476,253 A 133,816 A 75,749 A 189,273 B 697,992 A 225,082 A 186,358 A 180,259 A 170,447 A 289,051 A 158,995 A 65,868 A 42,090 A 19,875 A | 77.3<br>6.3<br>3.6<br>5.4<br>47.6<br>10.1<br>26.1<br>34.3<br>13.4<br>6.5<br>32.5<br>37.3<br>39.3<br>56.1 |
| Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services  | 71<br>72<br>81A   | 7,188<br>25,307<br>15,603  | 19,618 <sup>A</sup><br>51,147 <sup>A</sup><br>25,169 <sup>A</sup>  | 36.6<br>49.5<br>62.0                                    | 7,205<br>25,127<br>15,554   | 19,875 A<br>50,802 A<br>25,032 A   | 36.3<br>49.5<br>62.1   |
| Total, finance and insurance industries   |   | 130,872  | 3,355,687 <sup>A</sup>   | 3.9   | 131,508   | 3,290,198 <sup>A</sup>   | 4.0  |
| Non-depository credit intermediation<br>Insurance carriers and related activities<br>Activities related to credit intermediation<br>Depository credit intermediation<br>Securities, commodity contracts, and other financial  | 5222<br>524<br>5223<br>5221   | 4,749<br>6,195<br>999<br>0   | 183,479 <sup>A</sup> 425,769 <sup>A</sup> 48,582 <sup>A</sup> 2,405,055 <sup>A</sup>   | 2.6<br>1.5<br>2.1<br>0.0                                | 4,895<br>6,483<br>1,000<br>0  | 178,931 A<br>428,190 A<br>48,463 A<br>2,343,091 A  | 2.7<br>1.5<br>2.1<br>0.0   |
| investments and related activities  | 523   | 118,928  | 292,802 A  | 40.6  | 119,130   | 291,522 A  | 40.9   |

Text table 2
Take-none percentage table, total operating revenues

|   | NAICS | First               | quarter 2009       | Secon | d quarter 2009 |                    |      |  |
|---|-------|---------------------|--------------------|-------|----------------|--------------------|------|--|
|   |       | Take-none           | Total              | %     | Take-none      | Total              | %    |  |
|   | _     | millions of dollars |                    |       |                |                    |      |  |
| Total, all industries   |       | 211,720             | <b>728,289</b> A   | 29.1  | 218,622        | 741,255 A          | 29.5 |  |
| Total, non-financial industries   |       | 203,146             | <b>654,429</b> A   | 31.0  | 210,291        | 669,752 A          | 31.4 |  |
| Agriculture, forestry, fishing and hunting  | 11    | 7,355               | 10,477 B           | 70.2  | 7,483          | 10,662 B           | 70.2 |  |
| Oil and gas extraction and support activities   | 21C   | 2,168               | 39,535 A           | 5.5   | 2,309          | 41,208 A           | 5.6  |  |
| Mining and quarrying (except oil and gas)   | 212   | 573                 | 9,094 A            | 6.3   | 578            | 9,129 A            | 6.3  |  |
| Utilities   | 22    | 482                 | 16,620 A           | 2.9   | 459            | 12,800 A           | 3.6  |  |
| Construction  | 23    | 29,661              | 56,659 B           | 52.4  | 31,307         | 58,810 A           | 53.2 |  |
| Manufacturing   | 31-33 | 24,919              | 155,120 A          | 16.1  | 25,446         | 160,118 A          | 15.9 |  |
| Wholesale trade   | 41    | 29,092              | 111,633 A          | 26.1  | 30,421         | 118,438 A          | 25.7 |  |
| Retail trade  | 44-45 | 39,386              | 107,411 A          | 36.7  | 41,769         | 109,019 A          | 38.3 |  |
| Transportation and warehousing  | 48-49 | 10,092              | 31,554 A           | 32.0  | 10,064         | 31,155 A           | 32.3 |  |
| Information and cultural industries   | 51    | 3,324               | 22,187 A           | 15.0  | 3,430          | 22,762 A           | 15.1 |  |
| Real estate and rental and leasing  | 53    | 7,526               | 16,507 A           | 45.6  | 7,489          | 16,500 A           | 45.4 |  |
| Professional, scientific and technical services                                       | 54    | 15,045              | 27,610 B           | 54.5  | 15,344         | 28,148 A           | 54.5 |  |
| Administrative and support, waste management and                                      |       |                     |                    |       |                |                    |      |  |
| remediation services  | 56    | 8,464               | 16,110 B           | 52.5  | 8,804          | 16,854 B           | 52.2 |  |
| Educational, healthcare and social assistance services                                | 61-62 | 6,982               | 9,091 B            | 76.8  | 6,987          | 9,056 B            | 77.2 |  |
| Arts, entertainment and recreation  | 71    | 1,545               | 2,871 B            | 53.8  | 1,530          | 2,866 B            | 53.4 |  |
| Accommodation and food services   | 72    | 10,641              | 15,114 A           | 70.4  | 10,805         | 15,189 A           | 71.1 |  |
| Repair, maintenance and personal services   | 81A   | 5,890               | 6,837 <sup>C</sup> | 86.2  | 6,065          | 7,036 <sup>C</sup> | 86.2 |  |
| Total, finance and insurance industries   |       | 8,574               | 73,860 A           | 11.6  | 8,331          | 71,503 A           | 11.7 |  |
| Non-depository credit intermediation  | 5222  | 406                 | 5,707 A            | 7.1   | 402            | 5,490 A            | 7.3  |  |
| Insurance carriers and related activities   | 524   | 1,975               | 24,568 A           | 8.0   | 2,027          | 25,918 A           | 7.8  |  |
| Activities related to credit intermediation   | 5223  | 252                 | 1,187 A            | 21.2  | 242            | 1,160 B            | 20.8 |  |
| Depository credit intermediation Securities, commodity contracts, and other financial | 5221  | 0                   | 28,921 A           | 0.0   | 0              | 26,143 A           | 0.0  |  |
| investments and related activities  | 523   | 5,941               | 13,477 A           | 44.1  | 5,659          | 12,791 A           | 44.2 |  |

# Sample design and imputation

This is a sample survey with a cross-sectional design.

The frame used for sampling purposes is Statistics Canada's Business Register (BR). A stratified random sample is drawn from this frame based on the size of the unit. The frame is stratified by assets and revenues for the non-financial industries while the finance and insurance industries are stratified by assets only.

The sample includes a take-all portion, for the largest enterprises within an industry, and these units are sampled with certainty. In addition, there are either one or two take-some portions (depending on the industry) for which, on average, one out of eight units are sampled. Finally there is a take-none portion, from which no units are sampled, rather an estimate is derived by applying the quarter to quarter movement of sample responses to annual data compiled from Canada Revenue Agency financial statements representing the non-sampled portion of the business population.

The total sample size is approximately 5,500 enterprises.

## Stratum boundaries

The stratum boundaries for the take-all, take-some and take-none strata vary by industry aggregation. The boundaries are available upon request.

# **Imputation**

Units which do not respond in the current period are imputed, that is, their characteristics are estimated. For those units for which partial data have been collected, these partial data are used to estimate the missing data for the unit. For those units for which no current data has been collected, but for which historical data exists, this historical data is used to calculate current-period estimates taking into account growth or decline over time. For those units for which no current data has been collected, and for which no historical data exists, a donor imputation system is used. That is, estimates are created based on information from a similar-sized respondent.

# Seasonal adjustment

The seasonal component of a time series reflects sub-annual movements caused by characteristic weather changes. holidays or other factors which tend to recur every year at approximately the same time. The seasonal adjustment process attempts to quantify the seasonal component in a time series and to remove its effect from observed data.

The seasonal adjustment method used is a computerized ratio-to-moving-average method in widespread use at Statistics Canada. It is based on the U.S. Bureau of the Census Method II, but has some additional features. Beginning with the first quarter of 2009, the Quarterly Financial Statistics for Enterprises series uses X12 ARIMA for "end-point" seasonal adjustment, which recalculates seasonal factors each quarter as more recent data becomes available.

Series containing no significant seasonality have not been seasonally adjusted. In these cases, the unadjusted series are used in the place of seasonally adjusted data.

# **Data quality**

There are two categories of errors in statistical information – sampling errors and non-sampling errors. Sampling errors are errors that arise because estimates are being prepared based on a sample of the universe rather than collecting information from all units in the universe. These errors can be measured.

Non-sampling errors can arise from a variety of sources and are much more difficult to measure. Non-sampling errors include errors in the information provided by respondents, data capture errors and other processing errors.

# Sampling errors

Sample surveys are designed to provide the highest sampling efficiency (the smallest sample that will produce a sampling error of a given size). This optimization is usually performed for only a few variables, limited by the data items that are available at the time of sample design and selection, the resources available, and the complexity introduced by trying to optimize for many variables at one time. The sample used for these statistics was designed to produce a reasonable level of accuracy for assets and revenue. Consequently, other items may be less accurately estimated.

A measure of the sampling error is the standard error. This measurement is based upon the idea of selecting several samples, although in reality only one sample is drawn. Sampling variability can also be expressed relative to the estimate itself. The standard error as a percentage of the estimate is called the coefficient of variation (CV), or the relative standard error. Small CVs are desirable, since the smaller the CV, the smaller the sampling variability relative to the estimate.

The sample for the Quarterly Financial Statistics for Enterprises was drawn such that the CV at the 67-industry level of aggregation should be no more than 10% for operating revenue or total assets. The CV indicators are shown next to these variables in the tables according to the scale presented on page 2.

# Estimation errors in the non-sampled strata

The estimate for small businesses (take-none portion) is prepared by applying a statistical model to predict the value of the take-none portion of the population at the 67 industry level using the estimates from the surveyed population and other parameters. The error introduced by this method depends on several factors, including the contribution of these strata to the overall estimate and the error in estimating the movement of the strata using sampled units and other external factors.

# Other non-sampling errors

There are no objective measures of other non-sampling errors applied to these statistics. However, most reporting and data entry errors are corrected as a result of the intricate computer capture and edit procedures applied to the data. This is particularly effective for financial data where accounting relationships are established and balancing is required. However, most financial data collected are derived from audited financial statements resulting in minimal errors and inconsistencies. As well, the Quarterly Financial Statistics for Enterprises utilizes trained accounting staff to capture and analyze reported data to minimize the frequency of non-sampling errors.

One source of non-sampling error is the non-response error. There are several measures that can help the user evaluate this type of error, including the response rate and the data response rate.

The response rate (see Text table 3) is a measure of the proportion of those sample units which have responded in time for inclusion in the estimate. To calculate the response rate, one should simply divide the number of actual responses by the total number of sampled units. For example, a sample with 20 active units for which 10 respond for a particular quarter would have a response rate of 50%.

## Response rate is:

Text table 3
All enterprise measure of sample response

|   | Quarter                              |                                      |                                      |                                      |                                      |                                      |                                      |                                      |                                      |  |  |
|---|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--|--|
|   | Second<br>quarter<br>2007            | Third<br>quarter<br>2007             | Fourth<br>quarter<br>2007            | First<br>quarter<br>2008             | Second<br>quarter<br>2008            | Third<br>quarter<br>2008             | Fourth quarter 2008                  | First<br>quarter<br>2009             | Second<br>quarter<br>2009            |  |  |
|   |                                      |                                      |                                      |                                      | percent                              |                                      |                                      |                                      |                                      |  |  |
| Response rate Asset response rate Revenue response rate Weighted asset response rate Weighted revenue response rate | 72.1<br>91.7<br>85.0<br>89.9<br>82.6 | 70.8<br>90.3<br>84.2<br>88.7<br>81.4 | 68.6<br>89.3<br>82.7<br>87.6<br>79.4 | 73.0<br>91.4<br>86.3<br>89.6<br>83.5 | 69.2<br>88.5<br>84.1<br>86.7<br>81.0 | 65.6<br>85.9<br>81.5<br>83.8<br>78.8 | 60.4<br>82.1<br>76.1<br>80.1<br>73.0 | 59.5<br>79.4<br>73.3<br>77.0<br>69.5 | 44.1<br>66.6<br>65.0<br>64.3<br>61.0 |  |  |

The data response rate is the proportion of the estimate which is based upon actual reported data. The data response rate can be calculated by dividing the design assets or revenue (or whatever variable is being analyzed) represented by the responding units by the corresponding value for the entire sample. In the previous example, if the 10 responding units have a design asset value totaling \$15 billion out of a total sample asset value of \$20 billion, the data response rate for assets would be 75%.

(Where the design value is a frame value for the record which is derived from administrative sources and is available for the entire population.)

Data response rate for assets is:

Total assets from completed responses + total assets from partial responses

Total assets from completed responses + total assets from partial responses + total assets from others

(Where asset values are the design values.)

Weighted data response rates consider that units in sample represent more than themselves through weighting factors. Some units contribute more to the estimates than other units when weights are applied. The weighted data response rate can be calculated by dividing the respondents' weighted frame value by the weighted sample for assets or revenue (or whatever variable is being analyzed).

In the previous example, if the weighted asset value of the responding 10 units is \$40 billion out of a total sample weighted asset value of \$50 billion, the weighted asset response rate would be 80%.

Weighted data response rate for assets is:

Total weighted assets from completed responses + total weighted assets from partial responses

Total weighted assets from completed responses + total weighted assets from partial responses + total weighted assets from others

(Where the weighted assets for a respondent is defined as the weighting factor multiplied by the design assets value.)

# Limitations of the data

To be valid for either time-series or cross-sectional analysis, the definitions of data must be consistent within time periods or across time periods. In other words, the differences and similarities in data must reflect only real differences and not differences in the concepts or definitions used in preparing the data. The ability to use the data for analysis depends on the conceptual framework in which the data are being used.

These data are consistent with the Generally Accepted Accounting Principles (GAAP) of the Canadian Institute of Chartered Accountants. As such, they do not necessarily agree with the concepts used within the Canadian System of National Accounts.

While the GAAP concepts are appropriate for the application of the data, there may still be some problems of consistency (between units or over time) for items where GAAP does not prescribe a particular treatment or allows some latitude. One of the general problems with GAAP for some uses is that it prescribes a historical cost treatment of assets (i.e., their cost at the time of acquisition). As a result, caution should be used when comparing balance sheet data and ratios over time and across industries.

# **Disclosure** control

Statistics Canada is prohibited by law from releasing any data which would divulge information obtained under the Statistics Act that relates to any identifiable person, business or organization without the prior knowledge or the consent in writing of that person, business or organization. Various confidentiality rules are applied to all data that are released or published to prevent the publication or disclosure of any information deemed confidential. If necessary, data are suppressed to prevent direct or residual disclosure of identifiable data.

# **Definitions of financial ratios**

# **Debt to equity**

This ratio examines the relationship of debt (loans, bonds, debentures) to shareholders' equity. It compares the relative size of debt to resources invested by the owners. It indicates the extent to which a firm relies on borrowed funds to finance its operations. Firms that rely heavily on borrowed funds are said to be highly leveraged.

## **Formula**

Debt to equity:

Borrowings + loans and accounts with affiliates

Total equity

# **Profit margin**

Operating profit is the net result of the principal business activities of a firm. For non-financial industries, operating profits exclude interest and dividend revenue and capital gains/losses. For financial industries, interest and dividend revenue, capital gains/losses and interest paid on deposits are included in the calculation of operating profits. This ratio indicates management's ability to generate earnings from the principal business activities of a firm. The ratio is expressed as a percentage of operating revenue.

# **Formula**

Profit margin:

Operating profit (S.A.) × 100

Total operating revenue (S.A.)

# **Return on equity**

This ratio measures the level of return to the owners (investors) and it represents their measure of profitability. The earnings figure is the after-tax profits, including a deduction for interest expense (payments to lenders). It is the net profit available to the owners (investors). The ratio indicates how many cents are returned to every dollar invested by the owners.

# **Formula**

Return on equity:

Profit before extraordinary gains (S.A.)  $\times$  4  $\times$  100 Total equity

# Return on capital employed

This ratio measures profitability and how well management has employed the assets, by calculating the percentage return on total capital provided by the owners and lenders (creditors). The earnings figure is calculated before taking into account interest expense (payments to lenders) and dividends (payments to owners). The ratio indicates how many cents are returned to every dollar of capital invested.

# **Formula**

Return on Capital Employed:

Profit before extraordinary gains + (interest on borrowings net of tax) (S.A.)  $\times$  4  $\times$  100 Borrowings + Loans and accounts with affiliates + Total equity

Please note: The entire numerator in the calculation is seasonally adjusted but is not published as a separate variable.