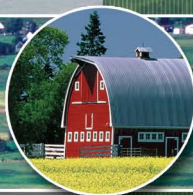




Agriculture and  
Agri-Food Canada

Agriculture et  
Agroalimentaire Canada



# Rural Canadians' Guide to Programs and Services

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# Introduction

## Canada's Rural Partnership (CRP)

This guide is produced by the Rural Secretariat, which directs Canada's Rural Partnership (CRP), the Government of Canada's rural initiative. The CRP works in collaboration with other federal government departments and agencies in an effort to ensure that federal policies and programs respond to the needs of rural communities and citizens.

The goal of Canada's Rural Partnership is to provide rural communities with the information, tools and expertise they need to be competitive, while remaining great places in which to work, create and live.

The CRP will continue to work with local leaders and other key partners to ensure rural Canada benefits from our national prosperity.

For more information on the CRP, visit our website at [www.rural.gc.ca](http://www.rural.gc.ca).

# Getting in Touch with the Government of Canada

This is a guide of Government of Canada programs and services, put together especially for Canadians in rural and remote communities. In addition to a short description of each program or service, there is also a point of contact where Canadians can go for information by telephone, fax, email or Internet\*.

The programs and services are divided into two sections: the first section focuses on national/regional initiatives; the second section provides information specifically for Northern Canada. They have been listed alphabetically under the main federal department responsible for the program or service.

**Key Contact Points** can help answer general questions, and find specific information on the Government of Canada's programs and services.

\* Free public access to the Internet is available at many schools, libraries and employment centres, and through Community Access Program sites located in many communities in rural and remote Canada.

# Key Contact Points

**Service Canada** offers quick, easy and convenient one-stop access to Government of Canada programs and services.

For information on government programs and services from anywhere in Canada or the U.S.:

Telephone (toll-free): **1-800-0-Canada (1-800-622-6232)**

TTY (toll-free): **1-800-926-9105**

Website: **[www.servicecanada.gc.ca](http://www.servicecanada.gc.ca)**

or Visit **Service Canada Access Centres**.

**Canada Business Service Centres and the Canada Business website** offer quick, easy and convenient access to Government of Canada programs, services and regulations for business, and information on provincial/territorial programs.

For more information or to find a location in your community:

Telephone (toll-free): **1-888-576-4444**

TTY (toll-free): **1-800-457-8466**

Website: **[www.canadabusiness.ca](http://www.canadabusiness.ca)**

**Community Access Program** gives thousands of Canadians affordable access to the Internet in places like schools, community centres and libraries.

Telephone (toll-free): **1-800-575-9200**

TTY (toll-free): **1-800-465-7735**

Website: **[www.ic.gc.ca/eic/site/cap-pac.nsf/eng/home](http://www.ic.gc.ca/eic/site/cap-pac.nsf/eng/home)**



# Rural Canadians' Guide to Programs and Services



# Aboriginal Canada Portal (ACP)

**Aboriginal Canada Portal (ACP)** provides a single window to Canadian Aboriginal online resources, contacts, information, and government programs and services, with listings of Aboriginal associations, jobs, businesses, organizations, bands, communities, peoples and news.

Telephone (toll-free): **1-888-399-0111**

Email: **ACP@inac.gc.ca**

Website: **www.aboriginalcanada.gc.ca**

# Agriculture and Agri-Food Canada (AAFC)

## *Community Development*

The **Community Development Program, Building Rural and Northern Partnerships** is a contribution program which offers a limited amount of funding to assist rural and northern regions in obtaining information and accessing/developing the expertise, tools and processes needed to:

- respond to rural and northern challenges and opportunities;
- become more competitive by collaborating regionally, building on their local assets and developing unused potential.

Telephone (toll-free): **1-877-295-7160**

Email: **rcs-src@agr.gc.ca**

Website: **www.rural.gc.ca/RURAL/display-afficher.do?id=1249068275163&lang=eng**

## *Co-operatives*

The **Co-operative Development Initiative (CDI)** is delivered in partnership with the co-operative sector. CDI is designed to help people develop co-operatives and to research and test innovative ways of using the co-operative model. The initiative has three inter-related components:

- The Advisory Services component provides access to professional and technical services needed for the

successful launch or strengthening of a co-operative.

- The Innovative Co-operative Projects component provides funding for innovative projects that respond to public policy priority areas and generate best practices and learning.
- The Research and Knowledge Development component is designed to undertake, support and share research that will advance co-operative development and growth.

### ***Co-operative Development Initiative***

Telephone: **613-759-7194**

Telephone (toll-free): **1-888-757-8725**

Fax: **613-759-7489**

Email: **coops-progr@agr.gc.ca**

Website: **www.coop.gc.ca/COOP/display-afficher.do?id=1232543849777&lang=eng**

### ***Innovative Co-operative Projects***

Telephone: **613-238-6711 ext. 227**

Fax: **613-567-0658**

Email: **coops-progr@agr.gc.ca**

## ***Expanding Your Business Options***

The **Agricultural Flexibility Fund (AgriFlexibility)** is designed to provide targeted investments in priority areas that support the long-term competitiveness of the sector. The objective is to facilitate the implementation of new initiatives, both federally and in partnership with provinces, territories and industry.

Telephone (toll-free): **1-877-290-2188**

Fax: **613-773-1922**

Email: **AgriFlex@agr.gc.ca**

Website: **www.agr.gc.ca/agriflexibility**

The **AgriProcessing Initiative (API)** is a program designed to increase the competitiveness of the Canadian agri-processing sector. API will provide repayable contributions for the purchasing and installing of new equipment in Canadian facilities to enable the adoption of new manufacturing technologies and processes.

Telephone (toll-free): **1-877-BIO-4682 (1-877-246-4682)**

Email: **API@agr.gc.ca**

Website: **www.agr.gc.ca/cb/index\_e.php?s1=n&s2=2009&page=n90911**

## Business Development Program

Farmers and other businesses in the sector who need to adjust their operation require sound business management practices and skills and continuous learning to help them understand their businesses' financial situation, assess opportunities, implement necessary improvements to be profitable, respond to change and meet business goals. The Business Development Program gives them access to resources and skills development opportunities to help them make their farm operation viable and profitable.

Website: [www4.agr.gc.ca/AAFC-AAC/display-afficher.do?id=1238591099980&lang=eng](http://www4.agr.gc.ca/AAFC-AAC/display-afficher.do?id=1238591099980&lang=eng)

## Canadian Agricultural Adaptation Program (CAAP)

**CAAP** is a five-year program delivered under three components: national, regional and multi-regional. A national federal administration entertains projects that are national in scope and Industry Councils administer projects that are of a regional and multi-regional focus. The objective of the program is to facilitate the agriculture, agri-food and agri-based products sector's ability to seize opportunities, to respond to new and emerging issues and to find and pilot solutions to new and ongoing issues in order to help it adapt and remain competitive.

Telephone (toll-free): **1-877-290-2188**

Fax: **613-773-1922**

Email: [caap-pcaa@agr.gc.ca](mailto:caap-pcaa@agr.gc.ca)

Website: [www.agr.gc.ca/caap](http://www.agr.gc.ca/caap)

## The Promoting Agri-Based Investment

**Opportunities Initiative** will encourage greater interaction between investors, entrepreneurs and small and medium size enterprises (SME) within the Canadian agricultural sector by supporting the delivery of a series of national innovation events that would bring them together to promote and explore potential opportunities in agri-based business ventures.

Telephone (toll-free): **1-866-857-2287**

Email: [infoinvestment@agr.gc.ca](mailto:infoinvestment@agr.gc.ca)

Website: [www4.agr.gc.ca/AAFC-AAC/display-afficher.do?id=1240426424142&lang=eng](http://www4.agr.gc.ca/AAFC-AAC/display-afficher.do?id=1240426424142&lang=eng)

The **Slaughter Improvement Program** will make interest-free, conditionally repayable federal contributions available to support private sector investments in sound



business plans aimed at reducing costs, increasing revenues and improving operations of red meat slaughter and processing operations in Canada.

Telephone (toll-free): **1-877-246-4682**

Email: **SIP@agr.gc.ca**

Website: **www.agr.gc.ca/slaughterhouse**

### *Making Foods that Satisfy Consumers and Markets*

#### **Canadian Integrated Food Safety Initiative (CIFSI):**

The **Food Safety Systems Development (FSSD) Component** of the Canadian Integrated Food Safety Initiative provides funding to national organizations to support the documentation of a phased and integrated approach to preventative food safety controls. The objective is to facilitate industry momentum in developing national, government-recognized on-farm and/or post-farm Hazard Analysis of Critical Control Point (HACCP) or HACCP-based food safety systems.

Telephone: **613-773-1931**

Fax: **613-773-1911**

Email: **cifsi-icisa@agr.gc.ca**

Website: **www.agr.gc.ca/cifsi**

The **Industry Traceability Infrastructure (ITI) Component** of the Canadian Integrated Food Safety Initiative provides funding to organizations to develop and implement industry-led traceability systems for agricultural commodities. The objective of ITI is to develop or enhance traceability capacity for agriculture and agri-food products through specified stages of production, processing, and distribution.

Telephone: **613-773-1931**

Fax: **613-773-1911**

Email: **cifsi-icisa@agr.gc.ca**

Website: **www.agr.gc.ca/cifsi**

#### **The Livestock Auction Traceability Initiative (LATI)**

is a multi-year initiative undertaken through the Agricultural Flexibility fund that will support capital investments that will improve traceability capabilities in facilities where live animals routinely commingle.

Telephone: **613-773-1931**

Fax: **613-773-1911**

Email: [agriflex@agr.gc.ca](mailto:agriflex@agr.gc.ca)

Website: [www4.agr.gc.ca/AAFC-AAC/display-afficher.do?id=1259183499838&lang=eng](http://www4.agr.gc.ca/AAFC-AAC/display-afficher.do?id=1259183499838&lang=eng)

## **Pesticide Risk Reduction and Minor Use Pesticides Programs:**

The **Pesticide Risk Reduction Program** focuses on the development of risk reduction strategies for the Canadian agriculture and agri-food sector. The program creates a framework through which growers develop and implement pesticide risk reduction strategies. It focuses on selected crops and priority pest management issues that are determined through stakeholder consultations at a national level. The program also provides funding and regulatory support for the implementation of developed strategies.

The **Minor Use Pesticides Program** responds to the needs of Canadian minor crop growers for increased access to the new minor uses of pesticides. The program facilitates a grower-led pest management prioritization process in consultation with the provinces, pesticide manufacturers, and Health Canada's Pest Management Regulatory Agency (PMRA) to identify and match key pest/crop problems with potential solutions.

Telephone: **613-694-2457**

Email: [pmc-cla.info@agr.gc.ca](mailto:pmc-cla.info@agr.gc.ca)

Website: [www4.agr.gc.ca/AAFC-AAC/display-afficher.do?id=1176486531148&lang=eng](http://www4.agr.gc.ca/AAFC-AAC/display-afficher.do?id=1176486531148&lang=eng)

## *Managing the Risk of Your Business*

The **Advance Payments Program (APP)** is a financial loan guarantee program that provides producers with a cash advance on the value of their agricultural products during a specified period. By improving their cash flow throughout the year, the APP helps crop and livestock producers meet their financial obligations and benefit from the best market conditions. The program assists producers in maintaining a steady income throughout the year by providing them with easier access to credit, therefore allowing them more opportunities to market their products.

Telephone (toll-free): **1-888-346-2511**

Website: [www.agr.gc.ca/app](http://www.agr.gc.ca/app)

**AgrilInsurance** (also known as Production Insurance) is a federal-provincial-producer cost-shared insurance-based program that stabilizes a producer's income by minimizing the economic effects of production losses for a wide variety of agricultural products resulting from natural hazards beyond their control (adverse weather, disease, pest, etc.). The federal government also provides a reinsurance arrangement (deficit financing) to provinces.

Website: [www.agr.gc.ca/agriinsurance](http://www.agr.gc.ca/agriinsurance)

***British Columbia Ministry of Agriculture and Lands  
Agriculture Risk Management Branch***

Telephone: **250-861-7211**

Telephone (toll-free): **1-888-332-3352**

Fax (toll-free): **1-877-772-2200 (BC only)**

Website: [www.al.gov.bc.ca/production\\_insurance](http://www.al.gov.bc.ca/production_insurance)

***Agriculture Financial Services Corporation (Alberta)***

Telephone (toll-free): **1-877-899-AFSC (1-877-899-2372)**

Fax: **403-782-4336**

Website: [www.afsc.ca](http://www.afsc.ca)

***Saskatchewan Crop Insurance Corporation***

Telephone: **306-728-7202**

Telephone (toll-free): **1-888-935-0000**

Email: [aginfo@gov.sk.ca](mailto:aginfo@gov.sk.ca)

Website: [www.saskcropinsurance.com](http://www.saskcropinsurance.com)

***Manitoba Agricultural Services Corporation***

Telephone: **204-239-3246**

Fax: **204-239-3401**

Email: [mailbox@masc.mb.ca](mailto:mailbox@masc.mb.ca)

Website: [www.masc.mb.ca](http://www.masc.mb.ca)

***AGRICORP (Ontario)***

Telephone (toll-free): **1-888-247-4999**

Fax: **519-826-4118**

Email: [contact@agricorp.com](mailto:contact@agricorp.com)

Website: [www.agricorp.com](http://www.agricorp.com)

***La Financière agricole du Québec***

Telephone (toll-free): **1-800-749-3646**

Email: [financiereagricole@fadq.qc.ca](mailto:financiereagricole@fadq.qc.ca)

Website: [www.fadq.qc.ca/index.php?id=1086&no\\_cache=1&L=1](http://www.fadq.qc.ca/index.php?id=1086&no_cache=1&L=1)

***New Brunswick Department of Agriculture  
and Aquaculture***

Telephone: **506-453-2666**

Fax: **506-453-7170**

Email: [DAA-MAA@gnb.ca](mailto:DAA-MAA@gnb.ca)

Website: [www.gnb.ca](http://www.gnb.ca)

***Nova Scotia Crop and Livestock Insurance Commission***

Telephone: **902-893-6370**

Telephone (toll-free): **1-800-565-6371**

Fax: **902-895-4622**

Email: [nscllc@gov.ns.ca](mailto:nscllc@gov.ns.ca)

Website: [www.gov.ns.ca/agri/ci](http://www.gov.ns.ca/agri/ci)

***Prince Edward Island Insurance Corporation  
Prince Edward Island Department of Agriculture,  
Fisheries and Aquaculture***

Telephone: **902-368-4842**

Fax: **902-569-7745**

Email: [peiaic@gov.pe.ca](mailto:peiaic@gov.pe.ca)

Website: [www.gov.pe.ca/growingforward](http://www.gov.pe.ca/growingforward)

***Newfoundland and Labrador Crop Insurance Agency***

Telephone: **709-637-2077**

Fax: **709-637-2591**

Website: [www.nr.gov.nl.ca/agric](http://www.nr.gov.nl.ca/agric)

**AgriInvest** is a savings account designed to help producers address small income declines. Producers can make an annual deposit into their individual AgriInvest account and receive a matching contribution from governments (deposits are cost shared on a 60/40 federal/provincial basis). The amount a producer can deposit is based on a percentage of their Allowable Net Sales (i.e., the net sales of their allowable commodities). Producers can withdraw funds at any time. *AgriInvest is delivered federally in all provinces except Quebec.*

Telephone (toll-free): **1-866-367-8506**

Website: [www.agr.gc.ca/agriinvest](http://www.agr.gc.ca/agriinvest)

**Quebec**

***La Financière agricole***

Telephone (toll-free): **1-800-749-3646**

Website: [www.fadq.qc.ca/index.php?id=1086&no\\_cache=1&L=1](http://www.fadq.qc.ca/index.php?id=1086&no_cache=1&L=1)

**AgriRecovery** is a framework that allows governments to jointly respond to natural disasters (e.g., diseases, weather, pests) with quick, targeted assistance on a case-by-case basis. The framework provides the process for governments to quickly determine whether or not assistance beyond what is provided through existing

programming (e.g., assistance under the Canadian Food Inspection Agency, AgriStability, AgrilInsurance) is warranted, and if so, what form that assistance should take.

Website: [www.agr.gc.ca/agrirecovery](http://www.agr.gc.ca/agrirecovery)

**AgriStability** is a margin-based program that provides income support when producers experience large margin losses (over 15 per cent). The program works in conjunction with AgrilInvest, which is designed to assist producers with small income declines. AgriStability assists producers to stabilize their income, minimize their losses and protect against large margin declines.

*AgriStability is delivered federally in the Yukon, British Columbia\*\*, Saskatchewan, Manitoba\*\*, New Brunswick, Nova Scotia and Newfoundland and Labrador.*

### **Federal Administration**

Telephone (toll-free): **1-866-367-8506**

Website: [www.agr.gc.ca/agristability](http://www.agr.gc.ca/agristability)

*AgriStability is delivered provincially in Alberta, Ontario, Québec and Prince Edward Island.*

### **Alberta**

Telephone (toll-free): **1-877-744-7900**

Website: [www.afsc.ca](http://www.afsc.ca)

### **Ontario**

Telephone (toll-free): **1-877-838-5144**

Website: [www.agricorp.com/en-ca/programs/agristability](http://www.agricorp.com/en-ca/programs/agristability)

### **Quebec**

Telephone (toll-free): **1-877-861-2272**

Website: [www.fadq.qc.ca/index.php?id=1086&no\\_cache=1&L=1](http://www.fadq.qc.ca/index.php?id=1086&no_cache=1&L=1)

### **Prince Edward Island**

Telephone (toll-free): **902-368-4842**

Email: [peiaic@gov.pe.ca](mailto:peiaic@gov.pe.ca)

Website: [www.gov.pe.ca/growingforward/index.php3?number=1021634&lang=E](http://www.gov.pe.ca/growingforward/index.php3?number=1021634&lang=E)

*\*\* At the time of printing, negotiations were underway to transfer the AgriStability program from the Government of Canada to the provinces of British Columbia and Saskatchewan. Until further notice, please continue to direct all AgriStability enquiries for those provinces to Agriculture and Agri-Food Canada at [agr.gc.ca/agristability](http://agr.gc.ca/agristability) or 1-866-367-8506.*

The **Canadian Agricultural Loans Act (CALA)** program is a financial loan guarantee program that gives farmers easier access to credit. Farmers can use these loans to establish, improve, and develop farms and Agricultural co-operatives, and may access loans to process, distribute or market farm products. The CALA program is available through participating lending organizations across the country. The objectives of the program are to support the renewal of the agricultural sector and to enable co-operatives to better seize market opportunities.

Telephone (toll-free): **1-888-346-2511**

Email: **fgp-pgf@agr.gc.ca**

Website: **www.agr.gc.ca/cala**

The **Farm Debt Mediation Service (FDMS)** offers financial counselling and mediation services to farmers who are financially insolvent. The service is a private, confidential and economical alternative to the often costly, public and drawn-out process of resolving financial disputes in the courts. This free service provides a forum through which insolvent farmers and their creditors can attempt to reach arrangements satisfactory to all parties.

Website: **www.agr.gc.ca/fdms**

### ***Canadian Agri-Renewal Services/Farm Debt Mediation Service***

#### **British Columbia, Alberta, Yukon Territory, Northwest Territories and Nunavut**

Telephone: **780-495-3212**

Telephone (toll-free): **1-866-452-5556**

Fax: **780-495-3971**

#### **Saskatchewan and Manitoba**

Telephone: **306-780-5544**

Telephone (toll-free): **1-866-452-5556**

Fax: **306-780-7353**

#### **Ontario**

Telephone: **519-763-8135**

Telephone (toll-free): **1-866-452-5556**

Fax: **519-836-3213**

#### **Quebec**

Telephone: **418-648-4775**

Telephone (toll-free): **1-866-452-5556**

Fax: **418-648-2439**

## **New Brunswick, PEI, Nova Scotia, Newfoundland and Labrador**

Telephone: **506-452-4098**

Telephone (toll-free): **1-866-452-5556**

Fax: **506-452-4975**

The **Hog Farm Transition Program** provides financial assistance to those hog producers who wish to cease production for a period of at least three years. To be eligible, producers had to be involved in hog production as of April 1, 2009. Barns idled under the Cull Swine Breeding Program will not be eligible under the Hog Farm Transition Program.

### ***Canadian Pork Council***

Telephone: **613-236-9239**

Fax: **613-236-6658**

Email: **info@cpc-ccp.com**

Website: **www.cpc-ccp.com/program-farm-transition-e.php**

The **Hog Industry Loan Loss Reserve Program (HILLRP)** assists the pork industry to deal with immediate short-term cash-flow pressures. It is designed to increase access to credit for eligible producers currently producing hogs in Canada and who can provide a business plan which demonstrates that the business is or can be viable and has a reasonable prospect of repaying the loan.

Telephone (toll-free): **1-888-346-2511**

Email: **HILLRP@agr.gc.ca**

Website: **www.agr.gc.ca/HILLRP**

The **Plum Pox Eradication Program (PPEP)** provides funding for activities aimed at eradicating the Plum Pox Virus (PPV) from Canada. The bulk of the funding supports an extensive survey of tender fruit orchards, PPV research and financial assistance for producers whose orchards are affected by the PPV.

### **Canadian Food Inspection Agency**

Website: **www.inspection.gc.ca/english/plaveg/pestrava/ppv/ppve.shtml**

The **Price Pooling Program** provides a price guarantee that protects marketing agencies and producers against unanticipated declines in the market price of their products. Program participants use the price guarantee as security in obtaining credit from lending institutions.

This credit allows the marketing agency to improve the cash flow of producers through an initial payment for products delivered. It also provides equal returns to producers for products of like grades, varieties and types.

Telephone (toll-free): **1-888-346-2511**

Email: **fgp-pgf@agr.gc.ca**

Website: **www.agr.gc.ca/ppp**

## *Positioning You for International Markets*

**AgriMarketing** was launched on April 7, 2009.

As the successor to the Canadian Agriculture and Food International (CAFI) Program, AgriMarketing provides a platform to enhance marketing capacity and competitiveness of the Canadian agriculture, agri-food, fish and seafood industry, including small and medium sized enterprises, for success in global markets.

### **AgriMarketing Secretariat**

Telephone (toll-free): **1-800-0-Canada (1-800-622-6232)**

Fax: **613-773-0199**

Email: **agrimarketing@agr.gc.ca**

Website: **www.agr.gc.ca/agrimarketing**

## *Protecting the Environment*

The **Community Pasture Program** is AAFC's largest and longest-running contribution to landscape conservation on the Prairies. Created in the 1930s to reclaim badly degraded lands, the program currently manages 929,000 hectares of land for environmental and economic sustainability. The program aims to manage a productive, bio-diverse rangeland and promote environmentally responsible land use practices, and to utilize the resource to complement livestock production.

Telephone: **306-780-5119**

Website: **www4.agr.gc.ca/AAFC-AAC/display-afficher.do?id=1183491574124&lang=eng**

The **Orchards and Vineyards Transition Program (OVTP)** is aimed at helping the tree fruit and grape industries in British Columbia, Ontario, Quebec, New Brunswick and Nova Scotia adapt to market and industry pressures. The objective of the program is to assist producers of tree fruits and/or grapes in the removal of less desirable fruit trees or grapevines in order to aid in



adaptation to industry pressures and changing markets.

### **British Columbia - BC Fruit Growers' Association**

Telephone (toll-free): **1-800-665-5254**

### **Ontario - Agricorp**

Telephone (toll-free): **1-888-247-4999**

### **Quebec**

Telephone: **418-380-2110**

Telephone (toll-free): **1-888-222-6272**

### **New Brunswick**

Telephone: **506-453-2666**

Telephone (toll-free): **1-888-622-4742**

### **Nova Scotia**

Telephone: **902-893-6510**

Telephone (toll-free): **1-866-844-4276**

The **Prairie Shelterbelt Program (PSP)** provides technical services and tree and shrub seedlings for establishment of shelterbelts and other agroforestry, conservation and reclamation projects on agricultural and eligible lands in Manitoba, Saskatchewan, Alberta and in the Peace River region of British Columbia. The program objective is to improve the performance and sustainability of the agricultural sector by helping to achieve the social, economic and environmental benefits of agroforestry.

Telephone (toll-free): **1-866-766-2284**

Email: **agroforestry@agr.gc.ca**

Website: **www.agr.gc.ca/shelterbelt**

## ***Science/Innovation***

**The Agri-Foresight Initiative** will help the agricultural sector anticipate future challenges and opportunities. Partners and stakeholders will be invited to participate in workshops to anticipate, plan for and take leadership in developing innovation strategies.

### ***Science Strategy Development***

Telephone (toll-free): **1-866-857-2287**

Email: **infoAgriproducts@agr.gc.ca**

Website: **www4.agr.gc.ca/AAFC-AAC/display-afficher.do?id=1240425049110&lang=eng**

The **Agri-Opportunities Program** provides repayable contributions to accelerate the commercialization of new agricultural products, processes or services that are

currently not produced or commercially available in Canada.

Telephone (toll-free): **1-877-BIO-4682 (1-877-246-4682)**

Email: **agri-opps@agr.gc.ca**

Website: **www.agr.gc.ca/agri-opportunities**

### **Canadian Agri-Science Clusters Initiative**

The purpose of this initiative is to encourage key agricultural organizations to mobilize and coordinate a critical mass of scientific and technical capacity in industry, government and academia required to create, design and implement a national program of applied science, technology transfer and commercialization plans in support of their sector strategies and priorities for enhanced profitability and competitiveness.

Telephone (toll-free): **1-866-857-2287**

Email: **infoClusters@agr.gc.ca**

Website: **www4.agr.gc.ca/AAFC-AAC/display-afficher.do?id=1240335632472&lang=eng**

The **Developing Innovative Agri-Products Initiative** will help accelerate the pre-commercial development of new agri-products, processes and practices that require access to, and an understanding of, the application of science and technology. The initiative will support industry-led projects and foster the enhancement and development of value chains by producers, processors, distributors, researchers and others to help bring to life new knowledge, new products and new market opportunities.

Telephone (toll-free): **1-866-857-2287**

Email: **infoAgriproducts@agr.gc.ca**

Website: **www.agr.gc.ca/agri-innovations**

### **ecoAgriculture Biofuels Capital (ecoABC),**

a four-year initiative ending on March 31, 2011, provides conditionally repayable contributions towards the capital costs of new or expanding biofuel production facilities. Projects must include new equity investment by agricultural producers of a minimum of five per cent of eligible project costs, and use agricultural feedstock to produce ethanol and biodiesel.

Telephone (toll-free): **1-877-BIO-4682 (1-877-246-4682)**

Email: **ecoABC@agr.gc.ca**

Website: **www.agr.gc.ca/ecoABC**

For more information regarding provincial and territorial programs:

## **British Columbia**

### ***British Columbia Ministry of Agriculture and Lands***

Telephone: **604-660-2421**

Telephone (toll-free): **1-800-663-7867**

Email: **EnquiryBC@gov.bc.ca**

Website: **www.gov.bc.ca/al**

## **Alberta**

### ***Department of Agriculture and Rural Development***

Telephone: **310-3276** (FARM – within Alberta)

Telephone: **403-742-7901** (Out of province)

Website: **www.agric.gov.ab.ca**

## **Yukon**

### ***Department of Energy, Mines and Resources***

Telephone: **867-667-5838**

Telephone (toll-free): **1-800-661-0408 ext. 5838**

Email: **agriculture@gov.yk.ca**

Website: **www.agriculture.gov.yk.ca**

## **Northwest Territories**

### ***Department of Industry, Tourism and Investment***

Website: **www.iti.gov.nt.ca**

## **Nunavut**

### ***Department of Economic Development and Transportation***

Telephone (toll-free): **1-888-975-5999**

Website: **www.edt.gov.nu.ca**

## **Saskatchewan**

### ***Saskatchewan Ministry of Agriculture***

Telephone: **306-787-5140**

Telephone (toll-free): **1-866-457-2377**

Email: **aginfo@gov.sk.ca**

Website: **www.agriculture.gov.sk.ca**

## **Manitoba**

### ***Manitoba Agriculture, Food and Rural Initiatives (MAFRI)***

Telephone (toll-free): **1-866-626-4862 (1-866-MANITOB)**

Email: **mgi@gov.mb.ca**

Website: **www.gov.mb.ca/agriculture**

## **Ontario**

### ***Ontario Ministry of Agriculture, Food and Rural Affairs***

Telephone (toll-free): **1-888-479-3931 (1-888-GRWFWD1)**

Email: **growingforward@ontario.ca**

Website: **www.ontario.ca/growingforward**

**Quebec*****Ministère de l'Agriculture, de Pêcheries et de l'Alimentation du Québec (MAPAQ)***Telephone: **418-380-2110**Telephone (toll-free): **1-888-222-6272 (1-888-222-MAPA)**Website: **[www.mapaq.gouv.qc.ca](http://www.mapaq.gouv.qc.ca)****Nova Scotia*****Nova Scotia Department of Agriculture***Telephone: **902-893-6378**Fax: **902-424-4671**Email: **[dafhrecp@gov.ns.ca](mailto:dafhrecp@gov.ns.ca)**Website: **[www.gov.ns.ca/agri](http://www.gov.ns.ca/agri)****New Brunswick*****New Brunswick Department of Agriculture and Aquaculture***Telephone (toll-free): **1-888-622-4742**Fax: **506-453-7170**Email: **[DAA-MAA@gnb.ca](mailto:DAA-MAA@gnb.ca)**Website: **[www.gnb.ca/agriculture](http://www.gnb.ca/agriculture)****Prince Edward Island*****Prince Edward Island Department of Agriculture***Telephone (toll-free): **1-866-PEI-FARM (1-866-734-3276)**Fax: **902-368-4857**Email: **[peiextension@gov.pe.ca](mailto:peiextension@gov.pe.ca)**Website: **[www.gov.pe.ca/agriculture](http://www.gov.pe.ca/agriculture)****Newfoundland and Labrador*****Newfoundland and Labrador Department of Natural Resources***Telephone: **709-729-5282**Fax: **709-729-0059**Website: **[www.nr.gov.nl.ca/agric](http://www.nr.gov.nl.ca/agric)**

# Atlantic Canada Opportunities Agency (ACOA)

**Community Adjustment Fund (CAF)** provides funding for projects that will create jobs and employment opportunities in communities that are hard-hit by the economic downturn. Activities supported by the fund include science and technology initiatives, community transition plans that foster economic development and

other measures to promote economic diversification in affected communities.

Telephone: **506-851-2271**

Telephone (toll-free): **1-800-561-7862**

TTY (toll-free): **1-877-456-6500**

Fax: **506-851-7403**

Website: **[www.acoa-apeca.gc.ca/English/ImLookingFor/ProgramInformation/CAF/Pages/home.aspx](http://www.acoa-apeca.gc.ca/English/ImLookingFor/ProgramInformation/CAF/Pages/home.aspx)**

### **New Brunswick**

Telephone: **506-452-3184**

Telephone (toll-free): **1-800-561-4030**

Fax: **506-452-3285**

### **Prince Edward Island**

Telephone: **902-566-7492**

Telephone (toll-free): **1-800-871-2596**

Fax: **902-566-7098**

### **Newfoundland and Labrador**

Telephone: **709-772-2751**

Telephone (toll-free): **1-800-668-1010**

Fax: **709-772-2712**

### **Nova Scotia**

Telephone: **902-426-6743**

Telephone (toll-free): **1-800-565-1228**

Fax: **902-426-2054**

### **Cape Breton**

Telephone: **902-564-3600**

Telephone (toll-free): **1-800-705-3926**

Fax: **902-564-3825**

Email: **[ecbcinfo@ecbc.ca](mailto:ecbcinfo@ecbc.ca)**

### **Ottawa**

Telephone: **613-954-2422**

Fax: **613-954-0429**

**Innovative Communities Fund (ICF)** invests in strategic projects that build the economies of Atlantic Canada's communities. Working in partnership with communities and stakeholders, ICF builds on the strengths of communities and provides the tools needed to identify opportunities available for their sustainable economic growth. ICF focuses on investments that lead to long-term employment and economic capacity building in rural communities. Urban initiatives that stimulate the competitiveness and vitality of rural communities may be considered on a selective basis.

Telephone: **506-851-2271**

Telephone (toll-free): **1-800-561-7862**

TTY (toll-free): **1-877-456-6500**

Fax: **506-851-7403**

Website: [www.acoaapeca.gc.ca/English/ImLookingFor/ProgramInformation/Pages/ProgramDetails.aspx?ProgramID=6](http://www.acoaapeca.gc.ca/English/ImLookingFor/ProgramInformation/Pages/ProgramDetails.aspx?ProgramID=6)

### **New Brunswick**

Telephone: **506-452-3184**

Telephone (toll-free): **1-800-561-4030**

Fax: **506-452-3285**

### **Prince Edward Island**

Telephone: **902-566-7492**

Telephone (toll-free): **1-800-871-2596**

Fax: **902-566-7098**

### **Newfoundland and Labrador**

Telephone: **709-772-2751**

Telephone (toll-free): **1-800-668-1010**

Fax: **709-772-2712**

### **Nova Scotia**

Telephone: **902-426-6743**

Telephone (toll-free): **1-800-565-1228**

Fax: **902-426-2054**

### **Cape Breton**

Telephone: **902-564-3600**

Telephone (toll-free): **1-800-705-3926**

Fax: **902-564-3825**

Email: [ecbcinfo@ecbc.ca](mailto:ecbcinfo@ecbc.ca)

### **Ottawa**

Telephone: **613-954-2422**

Fax: **613-954-0429**

## **Recreational Infrastructure Canada (RInC)**

**Program** provides funding for projects to rehabilitate recreational facilities across Canada, including upgrades and repairs of existing assets and new construction that adds to or replaces existing recreational infrastructure.

Telephone: **506-851-2271**

Telephone (toll-free): **1-800-561-7862**

TTY (toll-free): **1-877-456-6500**

Fax: **506-851-7403**

Website: [www.acoa-apeca.gc.ca/English/ImLookingFor/ProgramInformation/RInC/Pages/Home.aspx](http://www.acoa-apeca.gc.ca/English/ImLookingFor/ProgramInformation/RInC/Pages/Home.aspx)

## **New Brunswick**

Telephone: **506-452-3184**

Telephone (toll-free): **1-800-561-4030**

Fax: **506-452-3285**

## **Prince Edward Island**

Telephone: **902-566-7492**

Telephone (toll-free): **1-800-871-2596**

Fax: **902-566-7098**

## **Newfoundland and Labrador**

Telephone: **709-772-2751**

Telephone (toll-free): **1-800-668-1010**

Fax: **709-772-2712**

## **Nova Scotia**

Telephone: **902-426-6743**

Telephone (toll-free): **1-800-565-1228**

Fax: **902-426-2054**

## **Cape Breton**

Telephone: **902-564-3600**

Telephone (toll-free): **1-800-705-3926**

Fax: **902-564-3825**

Email: **ecbcinfo@ecbc.ca**

## **Ottawa**

Telephone: **613-954-2422**

Fax: **613-954-0429**

## **Regional Economic Development Organizations (REDO)**

The mandate of the REDOs varies from one Atlantic province to another in order to address the economic development needs of the individual provinces. They are involved in numerous activities such as community capacity building, the provision of information and support to prospective businesses, the management of various projects aimed at economic development opportunities, the promotion of entrepreneurial success, and business counselling.

Telephone: **506-851-2271**

Telephone (toll-free): **1-800-561-7862**

TTY (toll-free): **1-877-456-6500**

Fax: **506-851-7403**

Website: **[www.acoa-apeca.gc.ca/English/IWantTo/StrengthenMyCommunity/Pages/REDOs.aspx](http://www.acoa-apeca.gc.ca/English/IWantTo/StrengthenMyCommunity/Pages/REDOs.aspx)**

**New Brunswick**Telephone: **506-452-3184**Telephone (toll-free): **1-800-561-4030**Fax: **506-452-3285****Prince Edward Island**Telephone: **902-566-7492**Telephone (toll-free): **1-800-871-2596**Fax: **902-566-7098****Newfoundland and Labrador**Telephone: **709-772-2751**Telephone (toll-free): **1-800-668-1010**Fax: **709-772-2712****Nova Scotia**Telephone: **902-426-6743**Telephone (toll-free): **1-800-565-1228**Fax: **902-426-2054****Cape Breton**Telephone: **902-564-3600**Telephone (toll-free): **1-800-705-3926**Fax: **902-564-3825**Email: **ecbcinfo@ecbc.ca****Ottawa**Telephone: **613-954-2422**Fax: **613-954-0429**

# Business Development Bank of Canada (BDC)

**Aboriginal Entrepreneur**

Through its Aboriginal Banking Unit, BDC provides financing and management services to Aboriginal businesses to start a new business or to expand an existing one. Beyond conventional lending, BDC helps promote development in Aboriginal communities through a number of initiatives, including the Aboriginal Business Development Fund, the Growth Capital for Aboriginal Business program, peer lending and E-Spirit, a national Internet-based Aboriginal youth annual business plan competition.



Telephone: **204-983-3594**

Telephone (toll-free): **1-888-INFO-BDC (1-888-463-6232)**

Fax: **204-983-8522**

Fax (toll-free): **1-877-329-9232**

Website: **[www.bdc.ca/en/i\\_am/aboriginal\\_entrepreneur/default.htm](http://www.bdc.ca/en/i_am/aboriginal_entrepreneur/default.htm)**

# Canada Border Services Agency (CBSA)

## **CANPASS Remote Area Border Crossing (RABC)**

The CANPASS Remote Area Border Crossing (RABC) program facilitates the border services clearance process for individuals wishing to cross the border into Canada at the following remote areas:

- From Pigeon River through to and including Lake of the Woods
- The Canadian shore of Lake Superior
- Cockburn Island
- Sault Ste. Marie (upper lock system)

### Reporting procedures:

CANPASS RABC permit holders entering Canada where there is an open CBSA office are not exempt from the normal reporting process. Dependents travelling separately must have a copy of the CANPASS RABC permit in their possession.

Website: **[www.cbsa-asfc.gc.ca/prog/canpass/rabc-pfre/menu-eng.html](http://www.cbsa-asfc.gc.ca/prog/canpass/rabc-pfre/menu-eng.html)**

Applications can be made in person at any of the following ports of entry:

### **Fort Frances**

Telephone: **807-274-3655**

### **Rainy River**

Telephone: **807-852-3341**

### **Pigeon River**

Telephone: **807-964-2093**

### **Sault Ste. Marie**

Telephone: **705-941-3063**

### **Emerson West Lynne**

Telephone: **204-373-2197**

# Canada Business – Services for Entrepreneurs

If you are thinking of starting or buying a business or if you wish to improve on an existing one, go to Canada Business. Online or in-person, you will learn about important regulations and government financing, tools, and services that can help you succeed.

Telephone (toll-free): **1-888-576-4444**

TTY (toll-free): **1-800-457-8466**

Fax (toll-free): **1-888-417-0442**

Website: **[www.canadabusiness.ca](http://www.canadabusiness.ca)**

# Canada Economic Development for Quebec Regions (CED-Q)

The **Business and Regional Growth Program** seeks to: help enterprises improve their performance, become more competitive and engage in more innovation to facilitate their sustainable development; support the transfer of technology and research outputs to enterprises; and create the right conditions to attract foreign investment and international organizations.

Telephone: **514-283-6412**

Telephone (toll-free): **1-866-385-6412**

Fax: **514-283-3302**

Website: **[www.dec-ced.gc.ca/eng/programs/growth/growth.html](http://www.dec-ced.gc.ca/eng/programs/growth/growth.html)**

**Business Contact** is an economic leadership concept designed by Canada Economic Development in conjunction with Quebec's Community Futures Development Corporations (CFDCs) and Business Development Centres (BDCs). This event targets the growth of small and medium-sized enterprises (SMEs)

and the development of all Quebec regions. Business Contact is intended for business people and SME support organizations.

Telephone: **514-283-6412**

Telephone (toll-free): **1-866-385-6412**

Fax: **514-283-3302**

Website: **[www.dec-ced.gc.ca/eng/agency/business-contact/contact.html](http://www.dec-ced.gc.ca/eng/agency/business-contact/contact.html)**

### **Business Startup and Succession Fund**

The objective of this Fund is to increase access to venture capital in Quebec's regions so as to support business startup and the legal and operational transfer of enterprises in order to maintain decision-making centres and preserve jobs in the regions of Quebec.

Telephone: **514-283-6412**

Telephone (toll-free): **1-866-385-6412**

Fax: **514-283-3302**

Website: **[www.dec-ced.gc.ca/eng/programs/cfp/startup.html](http://www.dec-ced.gc.ca/eng/programs/cfp/startup.html)**

**Community Adjustment Fund (CAF)** is an economic stimulus initiative. This Fund is intended to mitigate the impact of the economic downturn in the short term by contributing to the creation and maintenance of employment, while addressing transitional and adjustment challenges in communities.

Telephone: **514-283-6412**

Telephone (toll-free): **1-866-385-6412**

Fax: **514-283-3302**

Website: **[www.dec-ced.gc.ca/eng/programs/caf/caf.html](http://www.dec-ced.gc.ca/eng/programs/caf/caf.html)**

**Community Economic Diversification Initiative – Vitality (CEDI-Vitality)** was created to support communities with slow economic growth in seven regions and 21 Quebec regional county municipalities. The initiative is intended to: diversify the economic base of these communities; reduce the dependency of communities whose economies are based on a single industry or sector, or on natural resource development; create sustainable employment; and decrease population exodus.

Telephone: **514-283-6412**

Telephone (toll-free): **1-866-385-6412**

Fax: **514-283-3302**

Website: **[www.dec-ced.gc.ca/eng/programs/cedivitality/cediv.html](http://www.dec-ced.gc.ca/eng/programs/cedivitality/cediv.html)**

### **Community Futures Program**

Through this program, Canada Economic Development contributes to the financing of the 57 Community Future Development Corporations (CFDC), of the 10 Community Business Development Corporations (CBDC) and of the 15 Community Economic Development Corporations (CEDC). These organizations support enterprises and communities in urban and rural areas by providing numerous services such as access to funding, technical assistance and consulting services; by stimulating enterprise startup; and by supporting local entrepreneurship.

Telephone: **514-283-6412**

Telephone (toll-free): **1-866-385-6412**

Fax: **514-283-3302**

Website: **[www.dec-ced.gc.ca/eng/programs/cfp/cfp.html](http://www.dec-ced.gc.ca/eng/programs/cfp/cfp.html)**

**Major Economic and Tourism Facilities** supports the economic development in regions and communities. This initiative comprises two facets:

- 1) community economic facilities projects (which supplement or improve an existing facility or service, and projects which provide Broadband services in the regions);
- 2) major tourism development projects (projects to develop ports of call for international cruise ships and major tourism projects which target the development of large-scale tourist attractions that could serve as a driver of growth for the regional economy).

Telephone: **514-283-6412**

Telephone (toll-free): **1-866-385-6412**

Fax: **514-283-3302**

Website: **[www.dec-ced.gc.ca/eng/programs/facilities/facilities.html](http://www.dec-ced.gc.ca/eng/programs/facilities/facilities.html)**

# Canada Mortgage and Housing Corporation (CMHC)

**Aboriginal Capacity Development** facilitates the acquisition of tools in terms of knowledge, skills, training and resources that will allow First Nations to work towards self-sufficiency in housing and take on more responsibility for the functioning of their community. Assistance is provided to First Nations housing institutions and individual housing providers to acquire the skills and knowledge to design, build, inspect and manage housing on-reserve. Aboriginal Capacity Development initiatives are targeted primarily to Aboriginal communities on-reserve in Canada.

Telephone (toll-free): **1-800-668-2642**

Website: [www.cmhc-schl.gc.ca/en/ab/noho/noho\\_003.cfm](http://www.cmhc-schl.gc.ca/en/ab/noho/noho_003.cfm)

## **On-Reserve Non-Profit Housing Program**

The program assists First Nations in the construction, purchase and rehabilitation, and administration of suitable, adequate and affordable rental housing on-reserve. This program is targeted to Aboriginal communities on-reserve in Canada.

Telephone (toll-free): **1-800-668-2642**

Website: [www.cmhc-schl.gc.ca/en/ab/onre/onre\\_010.cfm](http://www.cmhc-schl.gc.ca/en/ab/onre/onre_010.cfm)

# Canada Post

**Canada Post** provides reliable, accessible, innovative and affordable solutions to connect all Canadians through a network of postal outlets, by phone and Internet.

Telephone: **416-979-8822**

Telephone (toll-free): **1-866-607-6301**

TDD (toll-free): **1-800-267-2797**

Website: [www.canadapost.ca](http://www.canadapost.ca)

# Canada Revenue Agency (CRA)

## Aboriginal Peoples – Tax Information

This Web page provides easy access to publications, forms, and general tax information for Aboriginal peoples.

Telephone (toll-free): **1-800-959-8281**

TTY (toll-free): **1-800-665-0354**

Website: **[www.cra.gc.ca/aboriginalpeoples](http://www.cra.gc.ca/aboriginalpeoples)**

## Authorized Representatives – Tax Information

Individuals and businesses can use the “*Represent a client*” electronic service to grant permission to specific authorized representatives to act on their behalf in addressing their tax concerns in a secure and controlled manner.

Telephone (toll-free): **1-877-322-7849**

TTY (toll-free): **1-800-665-0354**

Website: **[www.cra.gc.ca/representatives](http://www.cra.gc.ca/representatives)**

## Business – Online Services

*My Business Account* is an electronic service that provides business owners (including sole proprietors, partners, and directors) secure online access to their GST/HST, payroll, corporation income tax, and other levies accounts. You can use My Business Account to file and view the status of returns, view account balances and transactions, transfer payments, make online requests for financial transactions, stop the mail-out of statements or remittance envelopes, and so much more. Go to the Web page below to learn about the growing list of services available.

For general business enquiries:

Telephone (toll-free): **1-800-959-5525**

For technical help with My Business Account

Telephone (toll-free): **1-877-322-7849**

TTY (toll-free): **1-800-665-0354**

Website: **[www.cra.gc.ca/mybusinessaccount](http://www.cra.gc.ca/mybusinessaccount)**

## Charities and Giving – Information for Donors and Charities

This Web page provides useful links to charity-related topics, including applying for registration, revoking registered status, donating to charity, as well as policies and technical

information. It also provides information to help donors make informed decisions about the charities they give to.

Telephone (toll-free): **1-800-267-2384**

TTY (toll-free): **1-800-665-0354**

Website: **[www.cra.gc.ca/charities](http://www.cra.gc.ca/charities)**

### **Child and Family – Benefits and Credits**

This Web page provides easy access to the benefit and credit programs administered by the Canada Revenue Agency on behalf of the federal, provincial, and territorial governments.

Website: **[www.cra.gc.ca/benefits](http://www.cra.gc.ca/benefits)**

#### ***GST/HST credit enquiries***

Telephone (toll-free): **1-800-959-1953**

#### ***Canada Child Tax Benefit***

Telephone (toll-free): **1-800-387-1193**

#### ***Working Income Tax Benefit***

Telephone (toll-free): **1-800-959-8281**

#### ***Universal Child Care Benefit***

Telephone (toll-free): **1-800-387-1193**

TTY (toll-free): **1-800-665-0354**

### **Farmers – Tax Information**

This Web page provides easy access to publications, forms, and general tax information for people earning income as self-employed farmers or as members of a farming partnership.

Telephone (toll-free): **1-800-959-5525**

TTY (toll-free): **1-800-665-0354**

Website: **[www.cra.gc.ca/farming](http://www.cra.gc.ca/farming)**

### **Fishers – Tax Information**

This Web page provides easy access to publications, forms, and general tax information for people earning income as self-employed fishers or as members of a fishing partnership.

Telephone (toll-free): **1-800-959-5525**

TTY (toll-free): **1-800-665-0354**

Website: **[www.cra.gc.ca/fishers](http://www.cra.gc.ca/fishers)**

### **Persons with Disabilities – Deductions and Credits**

This Web page provides information about programs and services specifically for persons with disabilities,

including the disability tax credit, the disability amount, and various other deductions and credits.

Telephone (toll-free): **1-800-959-8281**

TTY (toll-free): **1-800-665-0354**

Website: **[www.cra.gc.ca/disability](http://www.cra.gc.ca/disability)**

## Seniors – Tax Information

This Web page highlights numerous tax measures, services, and programs to help seniors and links to information on RRSP withdrawals, pension income splitting, RRIFs, the age amount, medical expenses, electronic services, and more.

Telephone (toll-free): **1-800-959-8281**

TTY (toll-free): **1-800-665-0354**

Website: **[www.cra.gc.ca/seniors](http://www.cra.gc.ca/seniors)**

## Taxpayers and Benefit Recipients – Tax Information

View and manage your income tax and benefit information online, seven days a week, using the *My Account* for individuals' service.

For general taxpayer information:

Telephone (toll-free): **1-800-959-8281**

For technical help with My Account:

Telephone (toll-free): **1-800-714-7257**

TTY (toll-free): **1-800-665-0354**

Website: **[www.cra.gc.ca/myaccount](http://www.cra.gc.ca/myaccount)**

# Canadian Heritage

The **Aboriginal Languages Initiative** maintains and revitalizes Aboriginal languages for future generations by increasing the number of Aboriginal language speakers, by encouraging the transmission of these languages from generation to generation, and by expanding language usage in family and community settings.

Website: **[www.canadianheritage.gc.ca/pgm/pa-app/pgm/ila-ali/index-eng.cfm](http://www.canadianheritage.gc.ca/pgm/pa-app/pgm/ila-ali/index-eng.cfm)**

**Arts Presentation Canada** gives Canadians direct access to a variety of quality artistic experiences through financial assistance to arts presenters or the organizations that support them. The outcome will be that Canadians



will have more access to artists' work from all regions of Canada that reflect our country's rich cultural diversity. Canadian communities of all backgrounds will have the opportunity to participate in and benefit from the broadest possible range of artistic experiences.

Website: [www.canadianheritage.gc.ca/progs/pac-apc/index\\_e.cfm](http://www.canadianheritage.gc.ca/progs/pac-apc/index_e.cfm)

### **Building Communities through Arts and Heritage**

supports activities that celebrate local historical heritage, artists and artisans that are intended for and open to the general public. The program's objective is to involve citizens in their communities through festivals, events and activities that promote the local performing and visual arts, as well as through the expression, celebration and preservation of local historical heritage.

Building Communities through Arts and Heritage funding can be accessed through two components:

- **Local Arts and Heritage Festivals**, which supports local community events and activities that feature the public presentation of local artists and/or local heritage.
- **Historical Anniversaries Programming**, which supports local community events and activities that commemorate the 100th anniversary or greater (in increments of 25 years) of a local historically significant event or person.

Website: [www.canadianheritage.gc.ca/pgm/lst/106-eng.cfm#a5](http://www.canadianheritage.gc.ca/pgm/lst/106-eng.cfm#a5)

**Celebrate Canada** is an eleven-day celebration which takes place from June 21 to July 1. National Aboriginal Day on June 21 kicks off the celebrations. Events continue with Saint-Jean-Baptiste Day on June 24 and Canadian Multiculturalism Day on June 27, and culminate with Canada Day on July 1.

Website: [www.canadianheritage.gc.ca/special/canada/index-eng.cfm](http://www.canadianheritage.gc.ca/special/canada/index-eng.cfm)

### **Cultural Development Fund**

Objectives:

- Support and strengthen the cultural and artistic activities and cultural expression of official language minority communities to enhance their vitality.

- Promote the contribution of arts, culture and heritage to the sustainable development of official language minority communities and Canadian society.
- Develop and promote the arts, culture and heritage of official language minority communities in Canadian society.
- Foster identity building and a sense of belonging within Canada's official language minority communities.
- Give Canadians access to the richness of the official language minority communities' culture, arts and heritage.

Website: [www.canadianheritage.gc.ca/pgm/lo-ol/pgm/cult-eng.cfm](http://www.canadianheritage.gc.ca/pgm/lo-ol/pgm/cult-eng.cfm)

The **Cultural Spaces Canada** program contributes to improved physical conditions for artistic creativity and presentation/exhibition. It is designed to increase and improve access for Canadians to performing arts, visual arts and media arts, as well as museum collections, heritage displays, and exhibitions. The program supports the improvement, renovation and expansion of arts and heritage facilities and the acquisition of specialized equipment. Feasibility studies will not be considered a priority at this time.

Website: [www.canadianheritage.gc.ca/pgm/ecc-CSP/index-eng.cfm](http://www.canadianheritage.gc.ca/pgm/ecc-CSP/index-eng.cfm)

## **Development of Official Languages Communities Program – Community Life component**

The Community Life component of the Development of Official Language Communities Program aims to enable the federal government to work with partners to offer official language minority communities access to services in their own language, as well as the infrastructure necessary to ensure their growth and development.

Website: [www.canadianheritage.gc.ca/pgm/lo-ol/pgm/dclo-vc-eng.cfm](http://www.canadianheritage.gc.ca/pgm/lo-ol/pgm/dclo-vc-eng.cfm)

**Exchanges Canada** creates opportunities for young Canadians to gain a better understanding of their country, connect with one another, and gain a better appreciation of both the diversity and the shared aspects of life in Canada. The Exchanges Canada website also provides a single window to information on a wide range of

exchanges available in Canada and abroad.

Telephone (toll-free): **1-800-0-Canada (1-800-622-6232)**

Fax (toll-free): **1-877-297-5014**

Email: **exchanges@pch.gc.ca**

Website: **www.exchanges.gc.ca**

### The **Publications Assistance Program (PAP)**

provides a postal subsidy to eligible Canadian magazines and non-daily newspapers mailed in Canada for delivery in Canada. The program enables Canadians in every part of Canada to have access to magazines and non-daily newspapers from across the country.

Website: **www.canadianheritage.gc.ca/pap/index-eng.cfm**

### **Women's Community Initiatives**

The objectives of the Women's Community Initiatives are to:

- influence public policy and decision-making related to concerns and aspirations of Aboriginal women at all levels of Aboriginal and Canadian government;
- maintain the cultural distinctiveness and preserve the cultural identity of Aboriginal women;
- enhance and develop strong leadership capabilities, as well as individual and collective skills and talents, so that Aboriginal women can play a central role in their own communities as well as participate effectively in Canadian society; and
- undertake projects to improve the social and economic conditions of their community.

Telephone (toll-free): **1-866-811-0055**

Website: **www.canadianheritage.gc.ca/pgm/1st/103-eng.cfm#a7**

**Young Canada Works** offers students and recent graduates the chance to put their skills to the test, build career equity, earn money for their education or get started on the right career path. Summer jobs and internships give young people access to unique opportunities to learn and work, whether it be to practice their second language in a museum, work in an Aboriginal friendship centre or even travel abroad.

Website: **www.canadianheritage.gc.ca/special/jct-ycw/index-eng.cfm**

# Citizenship and Immigration Canada

## After You Arrive

There are many things you need to do when you settle in a new country. Find out how to get the help you need and learn all about living in Canada.

Telephone (toll-free): **1-888-242-2100**

TTY (toll-free): **1-888-576-8502**

Website:

**[www.cic.gc.ca/english/newcomers/index.asp](http://www.cic.gc.ca/english/newcomers/index.asp)**

# Department of Justice Canada

**The Aboriginal Justice Strategy (AJS)** comprises two funds; the Community-Based Justice Program Fund, and the Capacity Building Fund. The community-based justice programs are cost-shared with provincial and territorial governments, and the AJS currently funds programs in every province and territory in the country. The Capacity Building Fund is designed to support capacity building efforts in Aboriginal communities, particularly as they relate to building increased knowledge and skills for the establishment and management of community-based justice programs.

Telephone (toll-free): **1-866-442-4468**

Fax: **613-957-4697**

Email: **[ajs-sja@justice.gc.ca](mailto:ajs-sja@justice.gc.ca)**

Website: **[www.justice.gc.ca/eng/pi/ajs-sja/index.html](http://www.justice.gc.ca/eng/pi/ajs-sja/index.html)**

## British Columbia

Telephone: **604-666-6009**

Fax: **604-666-7121**

## Alberta and Saskatchewan

Telephone: **306-780-3204**

Fax: **306-975-5116**

## Ontario and Manitoba

Telephone: **613-957-3330**

Fax: **613-957-4697**

## **Quebec and Atlantic**

Telephone: **613-941-2974**

Fax: **613-957-4697**

## **Yukon, Northwest Territories and Nunavut**

Telephone: **867-393-7963**

Fax: **867-393-7951**

The **Family Violence Initiative (FVI)** works towards reducing family violence in Canada. Justice's role in the Initiative is to review, develop and reform criminal justice laws and policy; conduct related research; and provide project funding for community-based projects and public legal education and information on family violence.

The program also supports efforts to prevent and reduce family violence in rural and remote communities by funding pilot projects in these communities and increasing the number of public legal education materials on family violence topics that apply to these communities.

Telephone for Justice-related issues: **613-946-2222**

Telephone (toll-free) for Justice-related issues:

**1-888-373-2222**

Telephone (toll-free) National Clearinghouse on Family Violence: **1-800-267-1291**

TTY (toll-free): **1-800-465-7735**

Fax: **613-941-8930**

Email: **fv-vf@justice.gc.ca**

Website: **[canada.justice.gc.ca/eng/pi/fv-vf/index.html](http://canada.justice.gc.ca/eng/pi/fv-vf/index.html)**

The **Research and Statistics Division** has published a number of justice-related research reports on issues impacting rural communities in Canada. These reports are available free of charge on the Department's Internet site. The Division undertakes research that focuses on a wide variety of matters, including Aboriginal issues, criminal justice issues, criminal procedure reform, *Criminal Code* reform, drug addictions, family violence, governance, human rights and privacy, international research, legal aid, mental health, Northern justice issues, organized crime, public opinion research, race and diversity, sentencing, terrorism and security, victims, and youth justice.

Telephone: **613-957-4222**

Telephone (toll-free): **1-800-0-Canada (1-800-622-6232)**

TDD/TTY: **613-992-4556**

TDD/TTY (toll-free): **1-800-465-7735**

Fax: **613-954-0811**

Email: **[rsd.drs@justice.gc.ca](mailto:rsd.drs@justice.gc.ca)**

Website: **[www.justice.gc.ca/eng/pi/rs/index.html](http://www.justice.gc.ca/eng/pi/rs/index.html)**

# Environment Canada

The **Aboriginal Species at Risk Program** enables the Government of Canada to help build capacity in Aboriginal communities/organizations for their participation in the implementation of the Species at Risk Act and to support Aboriginal involvement in activities that protect or conserve habitats for species at risk.

Website: **[www.registrelep.gc.ca/involved/funding/asrp\\_e.cfm](http://www.registrelep.gc.ca/involved/funding/asrp_e.cfm)**

## ***Terrestrial Species (Environment Canada)***

### **Atlantic**

Telephone: **506-364-5049**

### **Quebec**

Telephone: **418-648-7025**

### **Ontario**

Telephone: **416-739-4100**

### **Prairie and Northern Region:**

#### **Alberta, Manitoba and Saskatchewan**

Telephone: **780-951-8672**

#### **Northwest Territories**

Telephone: **867-669-4765**

#### **Nunavut**

Telephone: **867-975-4633**

### **Pacific and Yukon Region:**

#### **British Columbia**

Telephone: **604-940-4646**

#### **Yukon**

Telephone: **867-667-3928**

## ***Aquatic Species***

### ***(Department of Fisheries and Oceans)***

#### **Pacific**

Telephone: **604-666-4565**

#### **Central and Arctic**

Telephone: **519-383-1884**

## **Ontario**

Telephone: **905-336-6472**

## **Quebec**

Telephone: **418-648-4566**

## **Gulf**

Telephone: **506-851-7290**

## **Maritimes**

Telephone: **902-426-6036**

## **Newfoundland and Labrador**

Judy Guest

Telephone: **709-772-2922**

Patricia Williams

Telephone: **709-772-3732**

**Atlantic Coastal Action Program (ACAP)** is a unique community-based program initiated by Environment Canada in 1991 to help Atlantic Canadians restore and sustain watersheds and adjacent coastal areas. ACAP recognizes that local organizations are the most effective champions to achieve sustainability in their communities.

Telephone: **902-426-8679** or **902-426-7231**

TTY: **819-994-0736**

Fax: **902-426-6348**

Email: **15th.reception@ec.gc.ca**

Website: **atlantic-web1.ns.ec.gc.ca/community/acap**

**EcoAction Community Funding Program** provides financial support to community groups for projects that have measurable, positive impacts on the environment. EcoAction encourages action focus projects that will protect, rehabilitate or enhance the natural environment, and build the capacity of communities to sustain these activities into the future.

Website: **www.ec.gc.ca/ecoaction/default.asp?lang=En&n=FA475FEB-1**

## **Atlantic**

Telephone: **902-426-8521** or **709-772-4269**

Telephone (toll-free): **1-800-663-5755**

Fax: **902-426-2062**

Email: **ecoaction.atl@ec.gc.ca**

## **Quebec**

Telephone: **418-648-3537**

Telephone (toll-free): **1-800-668-6767**

Fax: **418-649-6674**

Email: **Quebec.ecoaction@ec.gc.ca**

### **Ontario**

Telephone: **416-739-4734**

Telephone (toll-free): **1-800-661-7785**

Fax: **416-739-4235**

Email: **ecoaction.on@ec.gc.ca**

### **Prairie and Northern Region**

Telephone: **204-984-5952**

Telephone (toll-free): **1-800-567-1570**

Fax: **204-983-0964**

Email: **ecoaction.pnr@ec.gc.ca**

### **Pacific and Yukon Region**

Telephone: **604-664-9093**

Telephone (toll-free): **1-800-667-7779**

Fax: **604-713-9527**

Email: **ecoaction.pyr@ec.gc.ca**

### **Ecological Gifts Program (EGP)**

Canada's **Ecological Gifts Program** provides a way for Canadians with ecologically sensitive land to protect natural areas and leave a legacy for future generations. Landowners donating ecologically sensitive land or a partial interest, such as a conservation easement, covenant or servitude to an environmental charity or government body, are eligible to receive income tax benefits for their donation.

Website: **[www.cws-scf.ec.gc.ca/ecogifts/intro\\_e.cfm](http://www.cws-scf.ec.gc.ca/ecogifts/intro_e.cfm)**

### **National Secretariat**

Telephone: **819-994-6687** or **819-953-4003**

Telephone (toll-free): **1-800-668-6767**

Fax: **819-953-3575**

### **Pacific and Yukon**

Telephone: **604-940-4700**

Fax: **604-946-7022**

### **Alberta**

Telephone: **780-951-8826**

Fax: **780-495-2615**

### **Saskatchewan**

Telephone: **306-780-5322**

Fax: **306-780-7614**



## **Manitoba**

Telephone: **204-984-0863**

Fax: **204-983-5248**

## **Northwest Territories and Nunavut**

Telephone: **867-669-4760**

Fax: **867-873-8185**

## **Ontario**

Telephone: **416-739-5828** or **416-739-4286**

Fax: **416-739-5845**

## **Quebec**

Telephone: **418-649-6136**

Fax: **418-649-6475**

## **New Brunswick, Nova Scotia and Prince Edward Island**

Telephone: **506-364-5049**

Fax: **506-364-5062**

## **Newfoundland and Labrador**

Telephone: **709-772-7456**

Fax: **709-772-5097**

The **Environmental Damages Fund (EDF)** is a special holding or trust account to manage funds received as compensation for environmental damage. These funds may come from court orders, awards, out of court settlements, and voluntary awards. Eligible recipients include non-government organizations; community based environmental groups, aboriginal groups, universities, provinces, territories and municipalities.

Priority for funding is given to projects in the following four categories: restoration of natural resources, environmental quality improvement, research and development relating to environmental damage assessment and restoration, and education related to pollution prevention and environmental quality improvement.

The amount of funding awarded is determined on a project-by-project basis. Contact the EDF office in your area for information concerning deadlines.

Website: [www.ec.gc.ca/edf-fde/default.asp?lang=En&n=C5BAD261-1](http://www.ec.gc.ca/edf-fde/default.asp?lang=En&n=C5BAD261-1)

## **New Brunswick, Nova Scotia and Prince Edward Island**

Telephone: **902-426-8521**

Telephone (toll-free): **1-800-663-5755**

Fax: **902-426-2062**

Email: **edf-fde.atl@ec.gc.ca**

### **Newfoundland and Labrador**

Telephone: **709-772-4269**

Telephone (toll-free): **1-800-663-5755**

Fax: **709-772-5097**

Email: **edf-fde.atl@ec.gc.ca**

### **Quebec**

Telephone: **418-648-3537**

Telephone (toll-free): **1-800-463-4311**

Fax: **418-649-6674**

Email: **edf-fde.Quebec@ec.gc.ca**

### **Ontario**

Telephone: **416-739-4734**

Telephone (toll-free): **1-800-661-7785**

Fax: **416-739-4235**

Email: **edf-fde.on@ec.gc.ca**

### **Alberta, Manitoba, Northwest Territories, Nunavut and Saskatchewan**

Telephone: **204-984-5952**

Telephone (toll-free): **1-800-567-1570**

Fax: **204-983-0964**

Email: **edf-fde.pnr@ec.gc.ca**

### **British Columbia and Yukon**

Telephone: **604-664-9093**

Telephone (toll-free): **1-800-667-7779**

Fax: **604-713-9527**

Email: **edf-fde.pyr@ec.gc.ca**

The **Habitat Stewardship Program (HSP) for Species at Risk** provides funding to “stewards” to implement activities that protect or conserve habitats for species designated as being at risk (endangered, threatened, or special concern) in Canada by the Committee on the Status of Endangered Wildlife in Canada. These activities must take place on private lands, provincial Crown lands, Aboriginal lands, or in aquatic and marine areas across Canada.

Website: **[www.cws-scf.ec.gc.ca/hsp-pih](http://www.cws-scf.ec.gc.ca/hsp-pih)**

### **Atlantic**

Telephone: **506-364-5049**

### **Quebec**

Telephone: **418-649-6313**

## **Ontario**

Telephone: **416-739-4986**

## **Prairie and Northern Region:**

### **Manitoba**

Telephone: **204-983-5264**

### **Saskatchewan**

Telephone: **306-780-5322**

### **Alberta**

Telephone: **306-780-5322**

### **Nunavut**

Telephone: **867-975-4633**

### **Northwest Territories**

Telephone: **867-669-4760**

### **Pacific and Yukon Region**

Telephone: **604-940-4700**

The **Invasive Alien Species Partnership Program (IASPP)** provides funding to projects that further the implementation of the Invasive Alien Species Strategy for Canada. The goal of the IASPP is to engage Canadians in actions that help prevent, detect, and manage invasive alien species, thereby minimizing the risk these species pose to Canada's environment, economy, and society.

Telephone: **819-953-8571**

Email: **IASPP-PPEEE@ec.gc.ca**

Website: **[www.recovery.gc.ca/IASPP-PPEEE/index\\_cfm?lang=e](http://www.recovery.gc.ca/IASPP-PPEEE/index_cfm?lang=e)**

# **Farm Credit Canada**

## **Agriculture Property**

View Farm Credit Canada's listing of Canadian properties for sale.

Telephone (toll-free): **1-800-910-5263**

TTY: **306-780-6974**

Fax: **306-780-8919**

Email: **[csc@fcc-fac.ca](mailto:csc@fcc-fac.ca)**

Website: **[www.fcc-fac.ca/en/Products/Property/property\\_e.asp](http://www.fcc-fac.ca/en/Products/Property/property_e.asp)**

**Farm Credit Canada (FCC)** offers a wide range of flexible financing products and services supporting

diversification initiatives as well as value-added operations beyond the farm gate. For information, call our (toll-free) telephone line or visit our website.

Telephone (toll-free): **1-888-332-3301**

TTY: **306-780-6974**

Fax: **306-780-8919**

Email: **csc@fcc-fac.ca**

Website: **www.fcc-fac.ca**

**Farm Credit Canada (FCC) Enviro-Loan** helps producers finance the construction or improvement of operations to implement sound environmental practices that will help protect the farm for future generations. Producers can take up to 18 months before making principal payments, allowing them to manage cash flow during construction.

Telephone (toll-free): **1-888-332-3301**

TTY: **306-780-6974**

Fax: **306-780-8919**

Email: **csc@fcc-fac.ca**

Website: **www.fcc-fac.ca/en/products/lending/enviro\_loan\_e.asp**

**Farm Credit Canada (FCC) Learning** advances management practices that lead Canadian producers to success through the delivery of FCC learning and information programs. FCC Learning delivers workshops, seminars, learning tours and forums in a diverse offering of management topics. Information on agricultural and agribusiness issues is provided through the AgriSuccess Express, a weekly e-newsletter dedicated to agriculture, and the AgriSuccess Journal, a bimonthly magazine focused on advancing management practices for producers. Both publications are free.

Telephone (toll-free): **1-888-332-3301**

TTY: **306-780-6974**

Fax: **306-780-8618**

Email: **info@agrisuccess.ca**

Website: **www.fcc-fac.ca/en/learningcentre/index.asp?main=4**

# FedDev Ontario

## **Eastern Ontario Development Program (EODP)**

Administered by FedDev Ontario, and created as part of Canada's Economic Action Plan, the Eastern Ontario Development Program (EODP) promotes socio-economic development in Eastern Ontario by creating, building and developing the necessary conditions to increase business and employment opportunities in the area. The EODP will assist economic renewal in five priority areas:

- Business and community development;
- Skills development;
- Access to capital;
- Retention and attraction of youth;
- Technological enhancements.

Telephone (toll-free): **1-866-593-5505**

Website: **[southernontario-suddelontario.gc.ca/eic/site/723.nsf/eng/h\\_00042.html](http://southernontario-suddelontario.gc.ca/eic/site/723.nsf/eng/h_00042.html)**

# FedNor

**FedNor** is a federal regional development organization in Northern Ontario that works with a variety of partners, as both a facilitator and catalyst, to help create an environment in which communities can thrive, businesses can grow and people can prosper.

## **Community Futures Program**

As part of Industry Canada's Community Futures (CF) Program, FedNor supports 24 Community Futures Development Corporations (CFDCs) located in the North. In total, 61 CFDCs across Ontario offer a wide variety of programs and services supporting community economic development and small business growth. In particular, they provide:

- Strategic community planning and socio-economic development;
- Support for community-based projects;
- Business information and planning services; and
- Access to capital for small and medium-sized businesses and social enterprises.

These community-based, not-for-profit organizations are staffed by professionals and are each governed

by local volunteer boards of directors familiar with their communities' needs, concerns and future development priorities.

Telephone (toll-free): **1-877-333-6673**

TTY (toll-free): **1-866-694-8389**

Website: **[www.ic.gc.ca/cfdc-ontario](http://www.ic.gc.ca/cfdc-ontario)**

### **Northern Ontario Development Program (NODP)**

The NODP is an ongoing program created in 1987 to promote economic growth, diversification, job creation and sustainable communities in Northern Ontario through a community-based approach. NODP invests in projects focused on one or more of the following six priority areas:

- Community economic development;
- Information and communications technology;
- Innovation;
- Trade and tourism;
- Human capital; and
- Business financing support.

Telephone (toll-free): **1-877-333-6673**

TTY (toll-free): **1-866-694-8389**

Website: **[www.ic.gc.ca/eic/site/fednor-fednor.nsf/eng/h\\_fn02348.html](http://www.ic.gc.ca/eic/site/fednor-fednor.nsf/eng/h_fn02348.html)**

## **Fisheries and Oceans Canada (DFO)**

### **Canada's Ocean Strategy (COS)**

An ever-increasing number of demands are being placed on our oceans and their resources. Aquaculture, oil and gas exploration and development, and eco-tourism have joined traditional fishing and marine transportation as significant ocean industries. The challenge is to support this growth in activity, which support jobs and gives Canada an important economic boost, with a strong commitment to maintaining and enhancing the well-being of our marine environment.

Canada's Oceans Strategy will help Canada to meet this challenge by moving to an integrated, comprehensive vision for ocean management; taking advantage of economic opportunities while integrating social and environmental goals; and giving Canadians an opportunity to become engaged in decisions affecting Canada's three oceans.

The framework by which Canada can achieve its vision for ocean management is through the involvement of key stakeholders in DFO's integrated management areas called Large Oceans Management Areas (LOMAs). These LOMAs enable DFO to review the health of particular marine ecosystems, address user conflicts, define the cumulative impacts of human activities, and facilitate collaboration for the sustainable use of our oceans. To discover more about the LOMAs and our approach to integrated oceans management, please refer to:

Website: [www.dfo-mpo.gc.ca/oceans/oceans-eng.htm](http://www.dfo-mpo.gc.ca/oceans/oceans-eng.htm)

The **Canadian Coast Guard (CCG)** owns and operates the federal government's civilian fleet, and provides key maritime services to Canadians. As a Special Operating Agency of Fisheries and Oceans Canada (DFO), the CCG helps DFO meet its responsibility to ensure safe and accessible waterways for Canadians. The CCG also plays a key role in ensuring the sustainable use and development of Canada's oceans and waterways.

Canadians expect the federal government to:

- protect the marine environment;
- support economic growth;
- ensure public safety on the water; and
- ensure Canada's sovereignty and security by establishing a strong federal presence in our waters.

The CCG helps the government meet the public's expectation of clean, safe, secure, healthy and productive waters and coastlines.

Telephone: **613-993-0999**

Fax: **613-990-5541**

TDD: **613-941-6517**

Email: [info@dfo-mpo.gc.ca](mailto:info@dfo-mpo.gc.ca)

Website: [www.ccg-gcc.gc.ca](http://www.ccg-gcc.gc.ca)

The **Canadian Coast Guard College** is the national centre of excellence for maritime training for the Canadian Coast Guard (CCG). Located in Sydney, Nova Scotia, the college delivers training and services in both official languages, and is an important source of trained and skilled personnel for the CCG. The College offers unique learning opportunities for Officer Cadet recruits and Canadian Public Service employees involved in marine safety and environmental protection.

Email: [info@dfo-mpo.gc.ca](mailto:info@dfo-mpo.gc.ca)

Website: [www.ccg-gcc.gc.ca/eng/CCG/Ccg\\_College](http://www.ccg-gcc.gc.ca/eng/CCG/Ccg_College)

The **Canadian Coast Guard's (CCG) Aids to Navigation Program** manages, maintains, and provides aids to navigation in Canadian waters in order to facilitate safe and expeditious movement of maritime traffic to protect the marine and freshwater environment, maintain maritime safety and to facilitate maritime commerce and ocean development.

Fax: **613-998-8428**

Email: [atn-ain@dfo-mpo.gc.ca](mailto:atn-ain@dfo-mpo.gc.ca)

Website: [www.ccg-gcc.gc.ca/eng/CCG/ATN\\_Home](http://www.ccg-gcc.gc.ca/eng/CCG/ATN_Home)

The **Canadian Coast Guard's (CCG) Environmental Response Program** is responsible for ensuring the cleanup of ship-sourced spills of oil and other pollutants into Canadian waters. Canadian law holds polluters responsible for costs associated with cleaning up spills, including CCG's costs for monitoring and/or managing a response effort.

### *Reporting a Marine Pollution Incident*

By law, all pollution or threats of pollution must be reported. Pursuant to the Pollutant Discharge Reporting Regulations, 1995, a report shall include the following information:

- The identity of any ship and oil-handling facility;
- The time and location of the discharge or estimated time and location of the probable discharge;
- The nature of the discharge or probable discharge, including the type and quantity of pollutant involved;
- In the case of a discharge, a description of the assistance and salvage measures employed; and,
- Any other relevant information.

Website: [www.ccg-gcc.gc.ca/eng/CCG/Environmental\\_Response](http://www.ccg-gcc.gc.ca/eng/CCG/Environmental_Response)

Regional contact numbers for reporting a marine pollution incident:

#### **Newfoundland and Labrador**

Telephone (toll-free) - 24 hours: **1-800-563-9089**

#### **St. John's and Newfoundland**

Telephone: **709-772-2083**

#### **Central and Arctic Region**

Telephone (toll-free) - 24 hours: **1-800-265-0237**

#### **Quebec**

Telephone (toll-free) - 24 hours: **1-800-363-4735**



## **Maritimes**

Telephone (toll-free) - 24 hours: **1-800-565-1633**

## **Pacific**

Telephone (toll-free) - 24 hours: **1-800-889-8852**

## **Vancouver and British Columbia**

Telephone: **604-666-6011**

The **Canadian Coast Guard's (CCG) Icebreaking Program**, in partnership with Environment Canada's Canadian Ice Service, helps maritime traffic move safely and quickly through, or around, ice-covered Canadian waters.

Telephone (toll-free): **1-800-920-7767**

Fax: **613-990-5541**

Email: **ice-glace@dfo-mpo.gc.ca**

Website: **[www.ccg-gcc.gc.ca/eng/CCG/Icebreaking](http://www.ccg-gcc.gc.ca/eng/CCG/Icebreaking)**

The **Canadian Coast Guard's (CCG) Marine Communications and Traffic Services (MCTS) Program** provides communications and traffic services for the marine community and for the benefit of the public.

Website: **[www.ccg-gcc.gc.ca/eng/CCG/Mcts](http://www.ccg-gcc.gc.ca/eng/CCG/Mcts)**

The **Canadian Coast Guard's (CCG) Search and Rescue Program** involves searching for, and providing assistance to, people, ships or other craft that are, or are believed to be, in imminent danger. The CCG is part of a search and rescue network led by the Department of National Defence (DND). The network is made up of six federal departments and two volunteer groups.

Website: **[www.ccg-gcc.gc.ca/eng/CCG/Search\\_Rescue](http://www.ccg-gcc.gc.ca/eng/CCG/Search_Rescue)**

**Fisheries and Aquaculture Management** is a national program committed to providing Canadians with a sustainable fishery resource that provides for an economically viable and diverse industry.

Telephone: **613-993-0999**

Fax: **613-990-1866**

TTY (toll-free): **1-800-465-7735**

Email: **info@dfo-mpo.gc.ca**

Website: **[www.dfo-mpo.gc.ca/fm-gp/index-eng.htm](http://www.dfo-mpo.gc.ca/fm-gp/index-eng.htm)**

## **Fish Habitat Management**

Fish habitat can be easily damaged and lost due to human activities that occur in, near or with water. These often result in both big and small changes to fish habitat in

ways that are both obvious and subtle. The changes often have profound effects on the economic, social, cultural and environmental benefits that marine and freshwater fish provide to Canadians. The *Fish Habitat Management Program* plays an important role in the conservation and protection of fish habitat in Canada. Program staff in over 65 offices across Canada work collaboratively with provinces, territories, industry, conservation and aboriginal groups on protecting and conserving fish habitat.

Telephone: **613-993-0999**

Fax: **613-990-1866**

TTY: **613-941-6517**

Email: **info@dfo-mpo.gc.ca**

Website: **www.dfo-mpo.gc.ca/habitat/habitat-eng.htm**

**Small Craft Harbours (SCH) Program** operates and maintains a national system for harbours, providing safe access and shelter for commercial fishing vessels and recreational boats.

Telephone: **613-993-3011**

Fax: **613-952-6788**

Email: **schinfo@dfo-mpo.gc.ca**

Website: **www.dfo-mpo.gc.ca/sch/SCH-program\_e.html**

The **Waterways Management Program** ensures that commercial shipping channels are designed and maintained by their custodians and operators in the interests of safe navigation, that mariners are provided the necessary information to use the channels in a safe manner, that the channels are environmentally sustainable, and that the requirements of commercial channel navigation are met in the international hydraulically regulated channels of the St. Lawrence River.

Website: **www.ccg-gcc.gc.ca/eng/CCG/WM\_Waterways\_Development**

## Health Canada

### **Federal Tobacco Control Strategy (FTCS)**

Health Canada undertakes and promotes initiatives that reduce or prevent the negative health impacts associated with tobacco use. This is accomplished in part by supporting the development and implementation of

smoking cessation and prevention programs at the community, regional and national levels.

Telephone (toll-free): **1-866-318-1116**

Fax: **613-954-2377**

Email: **TCP-PLT-questions@hc-sc-gc.ca**

Website: **[www.hc-sc.gc.ca/hc-ps/tobac-tabac/index-eng.php](http://www.hc-sc.gc.ca/hc-ps/tobac-tabac/index-eng.php)**

**National Native Alcohol and Drug Abuse Program (NNADAP)** helps First Nations and Inuit communities set up and operate programs aimed at reducing high levels of alcohol, drug, and solvent abuse among on-reserve populations.

Telephone: **613-957-2991**

Telephone (toll-free): **1-866-225-0709**

TTY (toll-free): **1-800-267-1245**

Fax: **613-941-5366**

Email: **Info@hc-sc.gc.ca**

Website: **[www.hc-sc.gc.ca/fnih-spnia/substan/ads/nnadap-pnlaada-eng.php](http://www.hc-sc.gc.ca/fnih-spnia/substan/ads/nnadap-pnlaada-eng.php)**

**National Youth Solvent Abuse Program (NYSAP)** is a national residential in-patient treatment program that compliments community-level activities aimed at preventing youth solvent abuse. The program provides culturally appropriate treatment, specialized treatment and recovery programs for First Nations and Inuit youth with chronic solvent abuse problems.

Telephone: **613-957-2991**

Telephone (toll-free): **1-866-225-0709**

TTY (toll-free): **1-800-267-1245**

Fax: **613-941-5366**

Email: **Info@hc-sc.gc.ca**

Website: **[www.hc-sc.gc.ca/fnih-spnia/substan/ads/nysap-pnlasj\\_e.html](http://www.hc-sc.gc.ca/fnih-spnia/substan/ads/nysap-pnlasj_e.html)**

**Non-Insured Health Benefits (NIHB) Program**

Health Canada provides eligible First Nations people and Inuit with a specified range of medically necessary health-related goods and services when they are not covered through private insurance plans or provincial/territorial health and social programs. Non-Insured Health Benefits (NIHB) include prescription drugs, over-the-counter medication, medical supplies and equipment, short-term

crisis counselling, dental care, vision care, and medical transportation.

For NIHB contact information in your region please see the following link:

Website: [www.hc-sc.gc.ca/fnihb-spnia/nihb-ssna/index-eng.php](http://www.hc-sc.gc.ca/fnihb-spnia/nihb-ssna/index-eng.php)

The **Office of Nursing Services (ONS)**, working in partnership with regional nursing teams and other directorates within the First Nations and Inuit Health Branch, provides nursing leadership, support and consultation in health service delivery to First Nations and Inuit communities. The ONS promotes evidence-informed and culturally safe quality nursing services and supports national nursing recruitment and retention through development of nursing human resources policies, continuing education programs for nurses, strategies aimed at improving the work/life of nurse employees and promotion of career development opportunities.

Telephone (toll-free): **1-800-267-3367**

TTY (toll-free): **1-800-267-1245**

Email: [fnihb-dgspni@hc-sc.gc.ca](mailto:fnihb-dgspni@hc-sc.gc.ca)

Website: [www.hc-sc.gc.ca/ahc-asc/branch-dirgen/fnihb-dgspni/ons-bsi/index-eng.php](http://www.hc-sc.gc.ca/ahc-asc/branch-dirgen/fnihb-dgspni/ons-bsi/index-eng.php)

## Human Resources and Skills Development Canada

The **Canada Education Savings Program** encourages Canadians to save for the post-secondary education of their children through Registered Education Savings Plans (RESPs). The **Canada Learning Bond** is available for children born after December 31, 2003 and whose parents get the National Child Benefit Supplement as part of the Canada Child Tax Benefit. The Canada Learning Bond offers \$500 the first year and \$100 per year up to age 15 and is deposited directly into the child's RESP. With the **Canada Education Savings Grant**, the Government of Canada will add 20 to 40 per cent to a child's RESP based on the net family income and how much the parents

save. For example, a family whose net income is \$38,832 or less, the Canada Education Savings Grant could add up to \$200 on the first \$500 saved annually until the child turns 17.

Telephone (toll-free): **1-800-0-Canada**  
**(1-800-622-6232)**

TTY (toll-free): **1-800-926-9105**

Website: **[www.canlearn.ca/eng/saving/index.shtml](http://www.canlearn.ca/eng/saving/index.shtml)**

The **Canada Pension Plan** pays retirement, survivor, death, disability, and children's benefits to those who qualify. Most working Canadians contribute to the Canada Pension Plan and are entitled to a retirement pension. Quebec residents are covered by a similar plan, called the Quebec Pension Plan.

Telephone (toll-free): **1-800-277-9914**

TTY (toll-free): **1-800-603-3540**

Website: **[www.servicecanada.gc.ca/en/sc/cpp/retirement/canadapension.shtml](http://www.servicecanada.gc.ca/en/sc/cpp/retirement/canadapension.shtml)**

The **Canada Student Loans and Grants**, together with provincial or territorial student assistance programs, make getting an education more affordable for students from low- and middle-income families. To be eligible for a Canada Student Loan, a student must be a Canadian citizen, a permanent resident or a protected person, and must be enrolled or accepted in a program of at least 12 weeks at a designated post-secondary institution. The amount of the loan a student can receive depends on the need of the student. Up to \$210 per week is available in federal loans for full-time students and a total of \$10,000 is available for part-time students.

When students qualify for a student loan, their eligibility is automatically assessed for most Canada Student Grants. Canada Student Grants do not need to be paid back and are available for students from low- and middle-income families, as well as for students with permanent disabilities and students with dependants. Canada Student Grants can reduce the amount of loan a student has to repay. In addition, the new Repayment Assistance Plan provides more flexibility in how and when student loans are repaid.

Canada Student Loans and Grants are available across Canada, except in Quebec, the Northwest Territories and Nunavut, which operate their own student financial assistance programs.

Telephone (toll-free): **1-800-0-Canada**  
(1-800-622-6232)

TTY (toll-free): **1-800-926-9105**

Website: [www.hrsdc.gc.ca/eng/learning/canada\\_student\\_loan/index.shtml](http://www.hrsdc.gc.ca/eng/learning/canada_student_loan/index.shtml)

**CanLearn.ca** is an important online source of information on post-secondary education in Canada. It has detailed information on saving for post-secondary education, as well as on student loans, grants, scholarships and bursaries. New online tools help students and families calculate the loans and grants they could receive and the loan repayments they would have to make. Visit CanLearn.ca to find out more about how the Government of Canada helps students achieve their educational goals.

Website: [www.canlearn.ca](http://www.canlearn.ca)

## **Enabling Fund for Official Language Minority Communities**

The goal of the **Enabling Fund** is to strengthen the capacity of official language minority communities (OLMC) in human resources development and community economic development and to promote partnerships at all levels.

The Enabling Fund complements existing support programs and creates favourable conditions for sustainable community-level economic development. It is the cornerstone of the Government of Canada's efforts to strengthen employability and economic development in these communities and to promote linguistic duality across the country.

The Fund supports OLMC through two community economic development networks: *Reseau de developpement économique et d'employabilité* (RDÉE Canada) and its 12 provincial partners; and Community Table, in Québec, which consists of 11 Community Economic Development and Employability Committees. Anglophone and francophone national committees of federal and community representatives have also been formed to discuss the priorities and strategies of the two networks.

Website: [www.servicecanada.gc.ca/eng/epb/olscc/fund.shtml](http://www.servicecanada.gc.ca/eng/epb/olscc/fund.shtml)

**New Horizons for Seniors** helps to ensure that seniors are able to benefit from and contribute to the quality of life

in their communities through their social participation and active living. The Program has two funding streams that are responsive to the needs of seniors in rural and remote areas: Community Participation and Leadership Funding and Capital Assistance Funding. Community Participation and Leadership Funding provides grant funding of up to \$25,000 for projects that encourage seniors to contribute to their communities by sharing their skills, wisdom and experience and helping to reduce isolation. Capital Assistance Funding provides grant funding up to \$25,000 for upgrading community facilities and equipment related to existing programs and activities for seniors.

Telephone (toll-free) service in English: **1-800-277-9914**

Telephone (toll-free) service in French: **1-800-277-9915**

TTY (toll-free): **1-800-255-4786**

Website: **[www.hrsdc.gc.ca/seniors](http://www.hrsdc.gc.ca/seniors)**

**Old Age Security Pension** provides a modest pension at age 65 for those who have lived in Canada for at least 10 years. Low-income seniors may be eligible for other benefits as early as age 60 including the Guaranteed Income Supplement (GIS), the Allowance, and the Allowance for the Survivor.

### **Canada and US**

Telephone (toll-free): **1-800-277-9914**

TTY (toll-free): **1-800-255-4786**

### **Outside Canada and US**

Telephone (toll-free): **613-990-2244**

(collect calls are accepted)

Website: **[www.hrsdc.gc.ca/eng/isp/pub/oas/oaspension.shtml](http://www.hrsdc.gc.ca/eng/isp/pub/oas/oaspension.shtml)**

The **Skills Link Program** is part of the Government of Canada's Youth Employment Strategy. The program is one of three Government of Canada programs that help young Canadians obtain career information, develop skills, gain work experience, find good jobs and stay employed.

Skills Link focuses on helping youth who are facing barriers to employment, such as single parents, Aboriginal youth, young persons with disabilities, recent immigrants, youth living in rural and remote areas and youth who have dropped out of high school. It offers a client-centred approach based on assessing an individual's specific needs. The program supports youth in developing basic and advanced employment skills. Eligible participants

between 15 and 30 years of age—who are not receiving Employment Insurance benefits—are assisted through a coordinated approach, offering longer-term supports and services that can help them find and keep a job.

Website: [www.servicecanada.gc.ca/eng/epb/yi/yep/newprog/skillslink.shtml](http://www.servicecanada.gc.ca/eng/epb/yi/yep/newprog/skillslink.shtml) or contact your local **Service Canada Centre**.

The **Thérèse Casgrain Volunteer Award** is presented annually to two exceptional volunteers. It recognizes volunteers from communities across Canada. Award recipients are individuals whose social commitment and persistent efforts have contributed significantly to the well-being of their fellow Canadians.

Website: [www.hrsdc.gc.ca/eng/community\\_partnerships/therese\\_casgrain/index.shtml](http://www.hrsdc.gc.ca/eng/community_partnerships/therese_casgrain/index.shtml)

**Understanding the Early Years (UEY)** is a national initiative that enables members of communities across Canada to better understand the needs of their young children and families so that they can determine the best programs and services to meet those needs. The UEY assists communities by providing them with the tools and resources they need for gathering information about their children and working together to address the needs of young children. The initiative has involved children from a variety of backgrounds, including Aboriginal children (a category that generally applies to First Nations, Inuit and Métis), children of new immigrants, children in official language minority communities and children in disadvantaged circumstances.

Telephone (toll-free): **1-800-0-Canada (1-800-622-6232)**

TTY (toll-free): **1-800-465-7735**

Website: [www.hrsdc.gc.ca/eng/community\\_partnerships/early\\_years/index.shtml](http://www.hrsdc.gc.ca/eng/community_partnerships/early_years/index.shtml)

**Work-Sharing**, an element of the Employment Insurance (EI) program, assists businesses experiencing a temporary slowdown caused by factors beyond their control. It is designed to help companies avoid layoffs by offering EI income benefits to qualifying workers willing to work a reduced work-week while their employer recovers. Under Work-Sharing, employers can keep their employees and avoid expensive re-hiring and re-training costs and employees are able to continue working and keep their skills up-to-date.



Website: [www.servicecanada.gc.ca/eng/work\\_sharing/index.shtml](http://www.servicecanada.gc.ca/eng/work_sharing/index.shtml)

# Indian and Northern Affairs Canada (INAC)

**Aboriginal Business Canada (ABC)** is a program which provides a range of services and support that helps to promote the growth of a strong Aboriginal business sector in Canada. ABC support varies depending upon the needs of the client, the availability, and sources of funding, the eligibility of costs, the economic benefits and the reasonableness and timing of financial returns on investment. ABC provides entrepreneurs and organizations with financial assistance, business information, resource materials, and referrals to other possible sources of financing or business support. ABC aims to increase the number of viable businesses in Canada that are owned and controlled by Aboriginal Canadians; improve access to business opportunities; increase self-reliance, and provide a supportive business environment for Aboriginal Canadians in all areas of Canada.

Website: [www.ainc-inac.gc.ca/ecd/ab/abc/index-eng.asp](http://www.ainc-inac.gc.ca/ecd/ab/abc/index-eng.asp)

## **Halifax**

Telephone: **416-902-2018**

## **Montreal**

Telephone: **514-283-1828**

## **Toronto**

Telephone: **416-973-8800**

## **Ohsweken**

Telephone: **519-445-0470**

## **London**

Telephone: **519-680-2843**

## **Winnipeg**

Telephone: **204-983-7316**

## **Saskatoon**

Telephone: **306-975-4329**

## **Edmonton**

Telephone: **780-495-2954**

**Calgary**Telephone: **403-292-8807****Vancouver**Telephone: **604-666-3871****Yellowknife**Telephone: **867-669-2624****Community Economic Development Program**

**(CEDP)** provides financial support for human resources planning and entrepreneurial training initiatives, business information and advisory services, feasibility studies, promotional strategies, and research and advocacy activities in response to opportunities identified by First Nation and Inuit communities and the organizations they mandate. This proposal driven program is expected to lead to community economic benefits including more community employment, greater utilization and increased value of lands and resources under community control, enhanced community economic infrastructure, and a better business environment for private sector investments.

Telephone (toll-free): **1-800-567-9604**Fax (toll-free): **1-866-817-3977**TTY (toll-free): **1-866-553-0554**Email: **InfoPubs@ainc-inac.gc.ca**Website: **[www.ainc-inac.gc.ca/ecd/ep/ced/index-eng.asp](http://www.ainc-inac.gc.ca/ecd/ep/ced/index-eng.asp)****Atlantic**Telephone: **902-661-6200**Fax: **902-661-6237****Quebec**Telephone (toll-free): **1-800-567-9604**Fax (toll-free): **1-866-817-3977**TTY (toll-free): **1-866-553-0554****Ontario – South**Telephone (toll-free): **1-800-567-9604**Fax: **416-954-3189****Ontario – North**Telephone (toll-free): **1-800-567-9604**Fax: **807-623-4514****Manitoba**Telephone: **204-983-4928**Fax: **204-983-7820**

## **Saskatchewan**

Telephone: **306-780-5945**

Fax: **306-780-5733**

## **Alberta**

Telephone: **780-495-2773**

Fax: **780-495-4088**

## **British Columbia**

Telephone: **604-666-7891**

Fax: **604-775-7149**

## **Yukon**

Telephone: **867-667-3888**

Fax: **867-667-3387**

## **Northwest Territories**

Telephone: **867-669-2500**

Fax: **867-669-2711**

## **Nunavut**

Telephone: **867-975-4500**

Fax: **867-975-4560**

## **Community Economic Opportunities Program**

**(CEOP)** provides financial support to First Nation and Inuit communities and organizations to hire qualified individuals who can deliver economic and business development services to community members. The provision of these services is expected to lead to increased and more effective community economic development planning and capacity development initiatives through the development of better proposals on behalf of their clients, and to assist in leveraging financial resources leading to increased community economic benefits.

Telephone (toll-free): **1-800-567-9604**

Fax (toll-free): **1-866-817-3977**

TTY (toll-free): **1-866-553-0554**

Email: **InfoPubs@ainc-inac.gc.ca**

Website: **www.ainc-inac.gc.ca/ecd/ep/ceo/index-eng.asp**

## **Atlantic**

Telephone: **902-661-6200**

Fax: **902-661-6237**

## **Quebec**

Telephone (toll-free): **1-800-567-9604**

Fax (toll-free): **1-866-817-3977**

TTY (toll-free): **1-866-553-0554**

**Ontario – South**Telephone (toll-free): **1-800-567-9604**Fax: **416-954-3189****Ontario – North**Telephone (toll-free): **1-800-567-9604**Fax: **807-623-4514****Manitoba**Telephone: **204-983-4928**Fax: **204-983-7820****Saskatchewan**Telephone: **306-780-5945**Fax: **306-780-5733****Alberta**Telephone: **780-495-2773**Fax: **780-495-4088****British Columbia**Telephone: **604-666-7891**Fax: **604-775-7149****Yukon**Telephone: **867-667-3888**Fax: **867-667-3387****Northwest Territories**Telephone: **867-669-2500**Fax: **867-669-2711****Nunavut**Telephone: **867-975-4500**Fax: **867-975-4560**

**First Nation Forestry Program (FNFP)** is a partnership program between First Nations and the federal government, working to improve economic conditions in status First Nations communities while adhering to the principles of sustainable forest management.

***Indian and Northern Affairs (INAC)***Telephone (toll-free): **1-800-567-9604**Fax (toll-free): **1-866-817-3977**TTY (toll-free): **1-866-553-0554**Email: **InfoPubs@ainc-inac.gc.ca**Website: **www.ainc-inac.gc.ca/enr/ft/fnfp-eng.asp*****Natural Resources Canada (NRCan)***Telephone: **613-947-9081**Fax: **613-992-5390**

Email: [bulletin@fnfp.gc.ca](mailto:bulletin@fnfp.gc.ca)

Website: [cfs.nrcan.gc.ca/subsite/fnfp](http://cfs.nrcan.gc.ca/subsite/fnfp)

## **First Nations and Inuit Youth Employment Strategy (FNIYES)**

The Government of Canada has the primary responsibility for education for First Nation learners living on reserves. Many First Nation reserves are located in remote or rural areas of Canada. Indian and Northern Affairs Canada (INAC) supports education to learners on reserves through two main programs: Elementary/Secondary Education; and Post-Secondary Education Programs.

INAC also supports education through a variety of targeted programs that recognize the specific needs of First Nation learners on reserve. One of these targeted programs is the First Nations and Inuit Youth Employment Strategy, which is part of a broader *Youth Employment Strategy*, created to help young Canadians (between the ages of 15 and 30) obtain career information, develop skills, find good jobs and stay employed. There are two programs for First Nations and Inuit youth.

### **First Nations and Inuit Skills Link Program**

- To promote the benefits of education as key to youth's participation in the labour market.
- To support the development and enhancement of young people's essential employability skills, such as communication, problem solving and working with others.
- To introduce youth to a variety of career options.
- To help youth acquire skills by providing wage subsidies for mentored work experience; and/or for mentored school-based work and study opportunities.

Website: [www.ainc-inac.gc.ca/edu/ep/ys/isl/index-eng.asp](http://www.ainc-inac.gc.ca/edu/ep/ys/isl/index-eng.asp)

Telephone (toll-free): **1-800-567-9604**

TTY (toll-free): **1-866-553-0554**

Email: [Infopubs@ainc-inac.gc.ca](mailto:Infopubs@ainc-inac.gc.ca)

Website: [www.ainc-inac.gc.ca/edu/ep/ys/index-eng.asp](http://www.ainc-inac.gc.ca/edu/ep/ys/index-eng.asp)

### **First Nations and Inuit Summer Work Experience Program**

- To help youth acquire skills by providing wage subsidies for their summer work experience.

- To assist First Nations and Inuit secondary and post-secondary students to prepare for future entry into the labour market by helping them to obtain summer employment.
- To enable First Nations and Inuit youth to earn wages to help finance their post-secondary education.

Website: [www.ainc-inac.gc.ca/edu/ep/ys/iye/index-eng.asp](http://www.ainc-inac.gc.ca/edu/ep/ys/iye/index-eng.asp)

### **First Nations SchoolNet**

First Nations SchoolNet connects First Nations students and schools to the world. Internet access through the First Nations SchoolNet program has opened the doors to educational, economic, personal and professional opportunities for First Nations students and teachers on reserve. Six non-profit First Nations SchoolNet Regional Management Organizations deliver the program to First Nations schools in their respective region, working with Indian and Northern Affairs Canada.

Telephone (toll-free): **1-800-567-9604**

TTY (toll-free): **1-866-553-0554**

Email: [pnr-fns@ainc-inac.gc.ca](mailto:pnr-fns@ainc-inac.gc.ca)

Website: [www.ainc-inac.gc.ca/edu/ep/index1-eng.asp](http://www.ainc-inac.gc.ca/edu/ep/index1-eng.asp)

### ***First Nations SchoolNet Regional Management Organizations***

#### **Atlantic**

#### ***Atlantic Canada's First Nation Help Desk***

Website: [www.firstnationhelp.com](http://www.firstnationhelp.com)

#### **Quebec**

#### ***First Nations Education Council***

Telephone: **418-842-7672**

Fax: **418-842-9988**

Email: [info@cepn-fnec.com](mailto:info@cepn-fnec.com)

Website: [www.cepn-fnec.com/accueil\\_e.aspx](http://www.cepn-fnec.com/accueil_e.aspx)

#### **Ontario**

#### ***Keewaytinook Okimakanak***

Website: [www.knet.ca](http://www.knet.ca)

#### **Manitoba**

#### ***Keewatin Tribal Council***

Telephone (toll-free): **1-866-397 5446**

Fax: **204-949-4013**

Email: [info@mfns.ca](mailto:info@mfns.ca)

Website: [www.mfns.ca](http://www.mfns.ca)

## **Saskatchewan and Alberta**

### ***Keewatin Career Development Corporation***

Telephone: **306-425-4778**

Telephone (toll-free): **1-866-966-5232**

Fax: **306-425-4780**

Email: **KCDCWEB@kcdc.ca**

Website: **www.kcdc.ca**

## **British Columbia**

### ***First Nations Education Steering Committee***

Telephone: **604-925-6087**

Telephone (toll-free): **1-877-422-3672**

Fax: **604-925-6097**

Email: **info@fnesc.ca**

Website: **www.fnesc.ca**

## **Procurement Strategy for Aboriginal Business (PSAB)**

Aboriginal firms have traditionally been under-represented in the Government of Canada procurement process. To change this, the Procurement Strategy for Aboriginal Business (PSAB), launched in 1996, was designed to increase the number of Aboriginal firms bidding for and winning government contracts.

Under the PSAB, government departments can set aside procurement opportunities for competition amongst Aboriginal firms only. There are also other components to the policy that include: training for Aboriginal businesses as well as for the procurement community, advocacy, business development, and monitoring.

In collaboration with Industry Canada and their Canadian Capability business list, the PSAB team has created and is maintaining a pre-qualified Aboriginal business list based on the PSAB criteria.

Telephone (toll-free): **1-800-400-7677** or **1-800-567-9604**

TTY (toll-free): **1-866-553-0554**

Fax (toll-free): **1-866-817-3977**

Email: **psab-saea@ainc-inac.gc.ca**

Website: **www.ainc-inac.gc.ca/ecd/ab/psa/index-eng.asp**

# Industry Canada (IC)

**Community Futures Program (CFP)** is an ongoing national program, administered by the Federal Economic Development Initiative for Northern Ontario (FedNor) under Industry Canada (IC) and the Federal Economic Development Agency for Southern Ontario (FedDev Ontario) in Ontario; Western Economic Diversification (WD) in Western Canada; Canada Economic Development for Quebec Regions (CED-Q); and the Atlantic Canada Opportunities Agency (ACOA) in Atlantic Canada, that provides operating assistance and investment capital to 258 Community Business Development Corporations (CBDCs) in Atlantic Canada and parts of Québec, and Community Futures Development Corporations (CFDCs) in other parts of Canada. These organizations in turn help support economic development at the community level. With this support, CBDCs and CFDCs carry out a mandate to provide repayable financing for local businesses; a variety of business services for small and medium-sized enterprises and social enterprises; strategic community planning and socio-economic development; and support for community-based projects.

## ***FedNor***

Telephone: **705-671-0711**

Telephone (toll-free): **1-877-333-6673**

TTY (toll-free): **1-866-694-8389**

Website: **[www.ic.gc.ca/eic/site/fednor-fednor.nsf/eng/h\\_fn01468.html](http://www.ic.gc.ca/eic/site/fednor-fednor.nsf/eng/h_fn01468.html)**

## ***FedDev Ontario***

Telephone (toll-free): **1-866-593-5505**

Website: **[southernontario-suddelontario.gc.ca/eic/site/723.nsf/eng/h\\_00041.html](http://southernontario-suddelontario.gc.ca/eic/site/723.nsf/eng/h_00041.html)**

## ***Western Economic Diversification (WD)***

Website: **[www.wd.gc.ca/eng/254.asp](http://www.wd.gc.ca/eng/254.asp)**

## **WD British Columbia**

Telephone: **604-666-6256**

Telephone (toll-free): **1-888-338-WEST (1-888-338-9378)**

TTY (toll-free): **1-877-303-3388**

Fax: **604-666-2353**



## **WD Alberta:**

### **Edmonton**

Telephone: **780-495-4164**

Telephone (toll-free): **1-888-338-WEST (1-888-338-9378)**

TTY (toll-free): **1-877-303-3388**

Fax: **780-495-4557**

### **Calgary**

Telephone: **403-292-5458**

Telephone (toll-free): **1-888-338-WEST (1-888-338-9378)**

TTY (toll-free): **1-877-303-3388**

Fax: **403-292-5487**

## **WD Saskatchewan:**

### **Saskatoon**

Telephone: **306-975-4373**

Telephone (toll-free): **1-888-338-WEST (1-888-338-9378)**

TTY (toll-free): **1-877-303-3388**

Fax: **306-975-5484**

### **Regina**

Telephone: **306-780-8080**

TTY (toll-free): **1-877-303-3388**

Fax: **306-780-8310**

## **WD Manitoba:**

### **Winnipeg**

Telephone: **204-983-4472**

Telephone (toll-free): **1-888-338-WEST (1-888-338-9378)**

TTY (toll-free): **1-877-303-3388**

Fax: **204-983-3852**

## **WD Ontario:**

### **Ottawa**

Telephone: **613-952-2768**

TTY (toll-free): **1-877-303-3388**

Fax: **613-952-9384**

## ***Canada Economic Development for Quebec Regions (CED-Q)***

Telephone: **514-283-6412**

Telephone (toll-free): **1-866-385-6412**

Fax: **514-283-3302**

Website: **[www.dec-ced.gc.ca/eng/programs/cfp/cfp.html](http://www.dec-ced.gc.ca/eng/programs/cfp/cfp.html)**

## ***Atlantic Canada Opportunities Agency (ACOA)***

Telephone: **506-851-2271**

Telephone (toll-free): **1-800-561-7862**

TTY (toll-free): **1-877-456-6500**

Fax: **506-851-7403**

Website: **[www.acoa-apeca.gc.ca](http://www.acoa-apeca.gc.ca)**

### **Northern Ontario Development Program (NODP)**

Administered by **FedNor**, the NODP is an ongoing program created in 1987 to promote economic growth, diversification, job creation and sustainable communities in Northern Ontario through a community-based approach. NODP invests in projects focused on one or more of the following six priority areas:

- Community economic development;
- Information and communications technology;
- Innovation;
- Trade and tourism;
- Human capital; and
- Business financing support.

Telephone: **705-671-0711**

Telephone (toll-free): **1-877-333-6673**

TTY (toll-free): **1-866-694-8389**

Website: **[fednor.ic.gc.ca/epic/internet/infednor-fednor.nsf/en/h\\_fn02348e.html](http://fednor.ic.gc.ca/epic/internet/infednor-fednor.nsf/en/h_fn02348e.html)**

## Infrastructure Canada

Through **Canada's Economic Action Plan**, the federal government is accelerating and expanding recent historic federal investments in infrastructure with almost \$12 billion in new infrastructure stimulus funding over two years. These include a \$500-million Top-Up to Building Canada's Communities Component, which benefits communities of less than 100,000 people. The new funding supports shovel-ready projects that can start over the next two years, to create jobs and stimulate the economy.

Telephone: **613-948-1148**

Telephone (toll-free): **1-800-0-Canada (1-800-622-6232)**

TTY (toll-free): **1-800-465-7735**

Website: **[www.actionplan.gc.ca](http://www.actionplan.gc.ca)** and click "Government or Aboriginal Community" for more information.

# National Defence (DND) and the Canadian Forces (CF)

The CF provides a number of programs to help Aboriginal people explore military culture and potential careers, including the Aboriginal Leadership Opportunity Year, Black Bear, Bold Eagle, the Canadian Forces Aboriginal Entry Program, and Raven.

## **Aboriginal Leadership Opportunity Year (ALOY) Program**

The Canadian Defence Academy is piloting a program for Aboriginal students at the Royal Military College (RMC). The aim of this program is to provide Aboriginal candidates with a “transition” or “foundational” year at the college to bridge any educational gaps that might otherwise preclude them from attending RMC or a civilian university under the CF Officer Training Program.

Website: [www.cmrsj-rmcsj.forces.gc.ca/ila-alo/index-eng.asp](http://www.cmrsj-rmcsj.forces.gc.ca/ila-alo/index-eng.asp)

**Black Bear** is a program sponsored by the Chief Military Personnel and is the newest Reserve Entry program. Black Bear is scheduled to run from July 12th to Aug 22nd in Borden, Ontario. It is a mirror program of Bold Eagle open to all of Canada.

Telephone (toll-free): **1-800-856-8488**

**Bold Eagle** is an Army sponsored program, designed for Aboriginal youth in Western Canada (Northern Ontario, the Prairies and BC), in collaboration with the Federation of Saskatchewan Indian Nations and other Aboriginal organizations. The BOLD EAGLE program integrates Aboriginal culture and CF Military training. Over a 6-week period, participants receive Army Primary Reserve Basic Military Qualification (BMQ) Training. Upon graduation, the successful candidate is given the option of transferring to the Regular Force component of the CF; transferring to any Primary Reserve unit (if one is located nearby), or being honourably released.

Telephone (toll-free): **1-800-856-8488**

Email: [nolan.kemp@forces.gc.ca](mailto:nolan.kemp@forces.gc.ca)

Website: [www.army.forces.gc.ca/boldeagle](http://www.army.forces.gc.ca/boldeagle)

## **Canadian Forces Aboriginal Entry Program (CFAEP)**

The CFAEP is a recruiting program that can lead to full-time Regular Force training and employment opportunities for qualified Aboriginal peoples. The CFAEP provides Aboriginal youth from across Canada who are interested in the military an opportunity to explore military culture and potential career fields before making the commitment to join the CF. The training for CFAEP consists of a three-week Pre-Recruit Training Course (PRTC) comprised of lessons on rank structure, weapon skills, drills and physical fitness. Those graduates who choose not to enrol are encouraged to share their experience on PRTC with their communities/peers.

Telephone (toll-free): **1-800-856-8488**

Email: [information@forces.gc.ca](mailto:information@forces.gc.ca)

Website: [www.forces.ca/html/aboriginal\\_programs\\_en.aspx](http://www.forces.ca/html/aboriginal_programs_en.aspx)

**Canadian Rangers** are part-time reservists who provide a military presence in remote, isolated and coastal communities of Canada. They foster good citizenship, community responsibility, personal health and welfare, and self-esteem in youth, thereby building a stronger, healthier community for all.

Telephone (toll-free): **1-800-856-8488**

Email: [Canadianrangers@forces.gc.ca](mailto:Canadianrangers@forces.gc.ca)

Website: [www.army.forces.gc.ca/land-terre/cr-rc/index-eng.asp](http://www.army.forces.gc.ca/land-terre/cr-rc/index-eng.asp)

### ***Canadian Ranger Patrol Groups***

#### **Yellowknife, NT**

Telephone: **867-873-0700 ext. 0838**

Fax: **867-873-0704**

#### **Richelieu, QC**

Telephone (toll-free): **1-800-817-2761**

Fax: **450-359-6818**

#### **Borden, ON**

Telephone (toll-free): **1-877-902-4534**

Fax: **705-423-3634**

Email: [rangers@csolve.net](mailto:rangers@csolve.net)

#### **Victoria, BC**

Telephone (toll-free): **1-877-299-8811**

Fax: **250-391-4244**

## **Gander, NL**

Telephone: **709-256-1703 ext. 1479**

Telephone (toll-free) (NL only): **1-800-563-2133**

The **Junior Canadian Rangers Program** offers young people in remote and isolated communities across Canada a unique opportunity to participate in a variety of fun and rewarding activities in a formal setting, while promoting traditional cultures and lifestyles. Under the supervision of the Canadian Rangers, these young Canadians (ages 12 to 18) become active and engaged citizens of their local communities.

Telephone: **613-995-9524**

Telephone (toll-free): **1-800-627-0828**

Website: **[www.rangers.dnd.ca](http://www.rangers.dnd.ca)**

**Raven** is a Navy sponsored program. It is a seven-week mirror course of Bold Eagle in CFB Esquimalt. The largest difference is that Raven's last Exercise is ship-board and Bold Eagle is a Field Exercise.

Telephone (toll-free): **1-800-856-8488**

Website: **[www.forces.ca/html/aboriginal\\_programs\\_en.aspx](http://www.forces.ca/html/aboriginal_programs_en.aspx)**

# Natural Resources Canada (NR Can)

**Canada Centre for Cadastral Management**, formerly known as the Legal Surveys Division, is recognized for its contribution to sustainable development, strong and safe communities, and the development of the North and Aboriginal people. This is done by providing national leadership for a reliable and flexible property rights infrastructure on Canada Lands and for the maintenance of the International Boundary.

Website: **[sgb.nrcan.gc.ca/cad/index\\_e.php](http://sgb.nrcan.gc.ca/cad/index_e.php)**

## **Ottawa**

Telephone: **613-995-4576**

Fax: **613-995-2612**

## **Atlantic**

Telephone: **902-661-6766**

Fax: **902-661-6769**

**Quebec**Telephone: **418-648-7681**Fax: **418-648-5728****Ontario**Telephone: **416-973-1006**Fax: **416-973-1004****Alberta (Edmonton)**Telephone: **780-495-4323** or **780-495-6176**Fax: **780-495-4052****Saskatchewan**Telephone: **306-780-5402**Fax: **306-780-5191****British Columbia**Telephone: **604-666-3517**Fax: **604-666-0522****Manitoba**Telephone: **204-983-3793**Fax: **204-983-0157****Yukon**Telephone: **867-667-3954**Fax: **867-393-6709****Northwest Territories**Telephone: **867-766-8525**Fax: **867-766-8533****Nunavut**Telephone: **867-975-6603**Telephone (toll-free): **1-866-975-4633**Fax: **867-975-6624****Canadian Geospatial Data Infrastructure (CGDI)**

provides Canadians with on-demand access to geographic information (e.g. maps, satellite images) and related services and applications in support of sound decision making, and is the underlying foundation needed to share this information over the Internet. Through the CGDI, users can access a variety of geographic information from anywhere in Canada or throughout the world, and combine these datasets to gain new insights into social, environmental and economic relationships.

Telephone: **613-992-0461**Telephone (toll-free): **1-877-221-6213**Fax: **613-947-2410**Email: **info@geoconnections.org**Website: **www.geoconnections.org**

## **ecoENERGY for Buildings and Houses**

The program offers publications, software, training and other services to make it easier to be energy efficient in the home and in the workplace. The R-2000 Standard and EnerGuide Rating System provide new home buyers and new home builders with tools and information to help select energy-efficiency features to include in their construction plans. Professionals involved with commercial, institutional and government buildings can benefit from activities such as Dollars to \$ense workshops, the Validation of New Building Designs service and the *Heads Up Energy Efficiency* newsletter.

Telephone (toll-free): **1-800-0-Canada (1-800-622-6232)**

TTY (toll-free): **1-800-926-9105**

Website: **[ecoaction.gc.ca/buildings](http://ecoaction.gc.ca/buildings)**

## **ecoENERGY for Personal Vehicles**

With the launch of the ecoENERGY for Personal Vehicles Initiative, making the right choices is easier. This program offers easy access to information, including fuel consumption guides and other tools, to help Canadians choose the cleanest, most efficient car or truck for their particular needs.

It provides Canadian motorists with helpful tips on buying, driving and maintaining their vehicles to reduce fuel consumption and greenhouse gas emissions that contribute to climate change. Reducing fuel consumption means saving money and, more importantly, helping the environment.

Telephone (toll-free): **1-800-0-Canada (1-800-622-6232)**

TTY (toll-free): **1-800-926-9105**

Website: **[www.ecoaction.gc.ca/vehicles](http://www.ecoaction.gc.ca/vehicles)**

### **Publications line:**

Telephone (toll-free): **1-800-387-2000**

(National Capital Region): **613-995-2943**

TTY for the hearing impaired: **613-996-4397**

## **ecoENERGY for Renewable Heat**

ecoENERGY for Renewable Heat will offer an incentive to businesses, industries and public institutions who install active energy-efficient solar air and/or water heating systems. This will help businesses lower costs, and reduce the amount of harmful emissions produced.

Telephone (toll-free): **1-800-0-Canada (1-800-622-6232)**

TTY (toll-free): **1-800-926-9105**

Fax: **613-943-6517**

Email: [ecoenergyrhp@nrcan.gc.ca](mailto:ecoenergyrhp@nrcan.gc.ca)

Website: [www.ecoaction.gc.ca/ecoenergy-ecoenergie/heat-chauffage/index-eng.cfm](http://www.ecoaction.gc.ca/ecoenergy-ecoenergie/heat-chauffage/index-eng.cfm)

### **ecoENERGY Retrofit – Homes**

ecoENERGY Retrofit for Homes provides home and property owners with grants of up to \$5,000 to offset the cost of making energy-efficiency improvements. ecoENERGY Retrofit grants apply to a host of measures that reduce energy consumption and provide for a cleaner environment, from increasing insulation to upgrading a furnace.

Telephone (toll-free): **1-800-0-Canada (1-800-622-6232)**

TTY (toll-free): **1-800-926-9105**

Website: [www.ecoaction.gc.ca/homes](http://www.ecoaction.gc.ca/homes)

### **ecoENERGY Retrofit – Small and Medium Organizations**

This financial incentive can help you implement new energy-saving projects in your buildings and facilities. Businesses, public institutions and municipalities can apply under the commercial and institutional component: ecoENERGY Retrofit Incentive for Buildings. Most agricultural or manufacturing facilities are eligible under the industrial component: ecoENERGY Retrofit Incentive for Industry.

Telephone (toll-free): **1-800-0-Canada (1-800-622-6232)**

TTY (toll-free): **1-800-926-9105**

Website: [www.ecoaction.gc.ca/ecoenergy-ecoenergie/retrofitsmo-renovationpmo-eng.cfm](http://www.ecoaction.gc.ca/ecoenergy-ecoenergie/retrofitsmo-renovationpmo-eng.cfm)

### **ENERGY STAR®**

ENERGY STAR is the international symbol for energy efficiency. The ENERGY STAR symbol helps consumers identify products that operate at premium levels of energy efficiency without sacrificing the features, versatility and quality expected of high-performing products. As an internationally recognized, government-backed symbol of energy efficiency, ENERGY STAR can help manufacturers, distributors and retailers of energy-using equipment increase their sales of qualifying products. Participating in ENERGY STAR is also an opportunity for businesses and others to play a leadership role in Canada's climate change response.



Publications line:

Telephone (toll-free): **1-800-387-2000**

National Capital Region: **613-995-2943**

TTY: **613-996-4397**

Website: **[www.energystar.nrcan.gc.ca](http://www.energystar.nrcan.gc.ca)**

## **Forest Communities Program**

The Forest Communities Program (FCP) is a \$25-million, five-year partnership program launched in July 2007. Its purpose is to support community-driven, innovative research, best practices and tools that will help rural communities meet the challenges of forest sector transition and capitalize on emerging forest-based economic opportunities. Eleven community partnership organizations from across Canada were selected through a competitive process to participate in the program. The program also supports initiatives with likeminded national and provincial community-focused not-for-profit organizations.

***Forest Communities Program Secretariat***

***Natural Resources Canada – Canadian Forest Service***

Telephone: **613-992-5874**

Fax: **613-992-5390**

Email: **[fcp-pcf@nrcan.gc.ca](mailto:fcp-pcf@nrcan.gc.ca)**

Website: **[www.cfs.nrcan.gc.ca/index/fcpgm](http://www.cfs.nrcan.gc.ca/index/fcpgm)**

# Pan Canadian Community Futures Group

## **Pan Canadian Community Futures Group**

Community Futures Development Corporations (CFDCs) are locally managed non-profit corporations delivering a variety of services, including technical and advisory services to business.

Website: **[www.communityfutures.ca/home/index-eng.html](http://www.communityfutures.ca/home/index-eng.html)**

### **British Columbia**

Telephone: **604-685-2332**

Fax: **604-681-6575**

Email: [info@communityfutures.ca](mailto:info@communityfutures.ca)

Website: [www.communityfutures.ca/provincial/bc/index.html](http://www.communityfutures.ca/provincial/bc/index.html)

### **Alberta**

Telephone: **403-851-9995**

Fax: **403-851-9905**

Email: [jon@cfnsa.ca](mailto:jon@cfnsa.ca)

Website: [www.cfna.ca](http://www.cfna.ca)

### **Manitoba**

Telephone: **204-943-2905**

Fax: **204-956-9363**

Email: [info@cfmanitoba.ca](mailto:info@cfmanitoba.ca)

Website: [www.cfmanitoba.ca](http://www.cfmanitoba.ca)

### **Saskatchewan**

Telephone: **306-260-2390**

Fax: **306-665-5740**

Email: [tom@cksask.ca](mailto:tom@cksask.ca)

Website: [www.cfsask.ca](http://www.cfsask.ca)

### **Ontario**

Telephone (toll-free): **1-866-668-2332**

Email: [info@oacfdc.com](mailto:info@oacfdc.com)

Website: [www.ontcfdc.com](http://www.ontcfdc.com)

### **Quebec**

Telephone: **418-658-1530**

Fax: **418-658-9900**

Email: [sadc@ciril.qc.ca](mailto:sadc@ciril.qc.ca)

Website: [www.reseau-sadc.qc.ca](http://www.reseau-sadc.qc.ca)

### **Atlantic**

Telephone: **902-747-2232**

Telephone (toll-free): **1-888-303-CBDC (1-888-303-2232)**

Fax: **902-747-2019**

Email: [info@cbdc.ca](mailto:info@cbdc.ca)

Website: [www.cbdc.ca](http://www.cbdc.ca)

### **New Brunswick**

Telephone: **506-548-2406**

Telephone (toll-free): **1-888-303-2232**

Website: [www.cbdc.ca/index.php?rid=2](http://www.cbdc.ca/index.php?rid=2)

### **Newfoundland and Labrador**

Telephone: **709-745-4406**

Telephone (toll-free): **1-800-833-1829**

Fax: **709-745-4414**

Website: [www.cbdc.ca/index.php?rid=3](http://www.cbdc.ca/index.php?rid=3)

## **Yukon**

Currently there are no Community Futures Development Corporations in the Yukon. For information on economic development in the Yukon, please go to:

Website: [www.economicdevelopment.yk.ca](http://www.economicdevelopment.yk.ca)

## **Northwest Territories**

Website: [www.nwtcfa.ca](http://www.nwtcfa.ca)

## **Inuvik**

Telephone: **867-777-2836**

Fax: **867-777-3470**

Telephone (toll-free): **1-800-244-1203**

Email: [generalmanager@northwestel.net](mailto:generalmanager@northwestel.net)

## **Hay River**

Telephone: **867-874-2510**

Fax: **867-874-3255**

Email: [swtbdc@northwestel.net](mailto:swtbdc@northwestel.net)

## **Norman Wells**

Telephone: **867-587-2016**

Fax: **867-587-2407**

Email: [exec.dir.sbdc@theedgenw.ca](mailto:exec.dir.sbdc@theedgenw.ca)

## **Yellowknife**

Telephone: **867-920-2502**

Fax: **867-920-0363**

## **Fort Simpson**

Telephone: **867-695-2441**

Telephone (toll-free): **1-877-695-2441**

Fax: **867-695-2052**

## **Fort Smith**

Telephone: **867-872-2795**

Fax: **867-872-2824**

## **Wha Ti**

Telephone: **867-573-3140**

Fax: **867-573-3142**

# Public Health Agency of Canada (PHAC)

**Aboriginal Head Start (AHS)** in Urban and Northern Communities is a Health Canada-funded early childhood development program for First Nations, Inuit and Métis children and their families. The primary goal of the initiative

is to demonstrate that locally controlled and designed early intervention strategies can provide Aboriginal children with a positive sense of themselves, a desire for learning, and opportunities to develop fully as successful young people. There are currently 126 AHS sites in urban and northern communities across Canada.

Email: [PHAC\\_Web\\_Mail@phac-aspc.gc.ca](mailto:PHAC_Web_Mail@phac-aspc.gc.ca)

Website: [www.phac-aspc.gc.ca/dca-dea/programs-mes/ahs\\_main-eng.php](http://www.phac-aspc.gc.ca/dca-dea/programs-mes/ahs_main-eng.php)

### **British Columbia and Yukon**

Telephone: **604-666-2085**

Fax: **604-666-2258**

### **Alberta and NWT**

Telephone: **780-495-2754**

Fax: **780-495-7842**

### **Manitoba and Saskatchewan**

Telephone: **204-789-2000**

Fax: **204-789-7878**

### **Ontario and Nunavut**

Telephone: **416-973-0003**

Fax: **416-954-8211**

### **Quebec**

Telephone: **514-283-2858**

Fax: **514-496-7012**

### **Atlantic**

Telephone: **902-426-2700**

Fax: **902-426-9689**

**Canada Prenatal Nutrition Program (CPNP)** funds community-based groups and coalitions to increase access to health and social supports for prenatal and recently postpartum women facing challenging circumstances that put their health and the health of their infants at risk. These circumstances include: poverty; teen pregnancy; social and geographic isolation; recent arrival to Canada; substance use; and family violence. CPNP projects also increase the availability of culturally sensitive prenatal support for Aboriginal women.

Email: [PHAC\\_Web\\_Mail@phac-aspc.gc.ca](mailto:PHAC_Web_Mail@phac-aspc.gc.ca)

Website: [www.phac-aspc.gc.ca/dca-dea/programs-mes/cnpn\\_main-eng.php](http://www.phac-aspc.gc.ca/dca-dea/programs-mes/cnpn_main-eng.php)

### **Community Action Program for Children (CAPC)**

provides long term funding to community-based groups

and coalitions to develop and deliver comprehensive, culturally appropriate prevention and early intervention programs to promote the health and social development of children (0-6 years) and their families facing conditions of risk. These conditions include: children living in low-income families; children living in teenage-parent families; children experiencing developmental delays, social, emotional or behavioural problems; and abused and neglected children. Special consideration is given to Métis, Inuit and off-reserve First Nations children, the children of recent immigrants and refugees, children in lone-parent families and children who live in remote and isolated communities.

Email: [PHAC\\_Web\\_Mail@phac-aspc.gc.ca](mailto:PHAC_Web_Mail@phac-aspc.gc.ca)

Website: [www.phac-aspc.gc.ca/dca-dea/programs-mes/capc\\_main-eng.php](http://www.phac-aspc.gc.ca/dca-dea/programs-mes/capc_main-eng.php)

### **Regional contacts CPNP and CAPC:**

#### **Atlantic**

Telephone: **902-426-2700**

Fax: **902-426-9689**

#### **Quebec**

Telephone: **514-283-2858**

Fax: **514-283-3309**

#### **Ontario and Nunavut**

Telephone: **416-973-0002**

Fax: **416-973-0009**

#### **Manitoba and Saskatchewan**

Telephone: **204-789-2000**

Fax: **204-789-7878**

#### **Northern Region**

Telephone (toll-free): **1-888-332-9222**

Fax (toll-free): **1-800-949-2718**

#### **Alberta**

Telephone: **780-495-2754**

Fax: **780-495-7842**

#### **British Columbia**

Telephone: **604-666-2729**

Fax: **604-666-8986**

**Nobody's Perfect** is a parent support and education program for parents of children during the critical early years, from birth to age five. The Program is built around five colourful, easy-to-read booklets which are provided free of charge to parents. A sixth booklet, Feelings, is a

recommended supplemental resource to the Nobody's Perfect series, which builds upon the original five booklets and is intended to support the development of positive parent-child relationships; promote the non-physical discipline of children; and to serve as a guide to enable parents to find alternative ways of understanding and dealing with their children's emotional responses as well as their own.

Telephone: **613-957-8502**

Fax: **613-941-5492**

Email: **DCA\_public\_inquiries@phac-aspc.gc.ca**

Website: **www.phac-aspc.gc.ca/dca-dea/family\_famille/nobody-eng.php**

## Royal Canadian Mounted Police (RCMP)

### National Aboriginal Policing Services (NAPS)

As a long-standing law enforcement partner of Aboriginal communities, the RCMP continues to influence public policy, provide policing services in hundreds of communities across Canada, and works closely with Aboriginal groups to develop innovative policing approaches that meet their distinctive needs.

The RCMP's National Aboriginal Policing Services (NAPS) is responsible for planning, developing and managing the organization's strategies and initiatives for working with Aboriginal communities.

Telephone: **613-993-7267**

TTY: **613-993-3887**

Website: **www.rcmp-grc.gc.ca/aboriginal-autochtone/abo-aut-eng.htm**

## Service Canada

**Service Canada** offers single window access to a wide range of Government of Canada programs and services for citizens through more than 595 points of service located across the country, call centres, and the Internet. To find the Service Canada Centre nearest to you, visit our Website.

Telephone (toll-free): **1-800-0-Canada (1-800-622-6232)**

TTY (toll-free): **1-800-926-9105**

Fax: **613-941-1827**

Website: **[www.servicecanada.gc.ca](http://www.servicecanada.gc.ca)**

## Statistics Canada

**2006 Community Profiles** contains data from the 2006 Census of Population for more than 5,400 incorporated towns and municipalities in Canada. In addition, information is available for the Federal Electoral Districts or for the Health Region in which the community is located. Also, 2006 Census of Agriculture information is presented for the Census Division and for the Census Agricultural Region in which the community is located.

Telephone: **613-951-8116**

Telephone (toll-free): **1-800-263-1136**

TTY (toll-free): **1-800-363-7629**

Fax: **613-951-0581**

Fax (toll-free): **1-877-287-4369**

Email: **[infostats@statcan.ca](mailto:infostats@statcan.ca)**

Website: **[www12.statcan.ca/english/census06/data/profiles/community/Index.cfm?Lang=E](http://www12.statcan.ca/english/census06/data/profiles/community/Index.cfm?Lang=E)**

### **Agriculture and Rural Working Papers**

Over twenty-five rural-related working papers are available at the Statistics Canada Web site. The working papers provide a detailed analysis on a variety of topics important to rural Canada.

Telephone: **613-951-8116**

Telephone (toll-free): **1-800-263-1136**

TTY (toll-free): **1-800-363-7629**

Fax: **613-951-0581**

Fax (toll-free): **1-877-287-4369**

Email: **[infostats@statcan.ca](mailto:infostats@statcan.ca)**

Website: **[www.statcan.ca/bsolc/english/bsolc?catno=21-601-M&CHROPG=1](http://www.statcan.ca/bsolc/english/bsolc?catno=21-601-M&CHROPG=1)**

### **Health Indicators**

Over 80 indicators measure the health of the Canadian population and the effectiveness of the health care system. Designed to provide comparable information at the health region and provincial/territorial levels, these data are produced from a wide range of the most recently available

sources. This Internet publication is produced by Statistics Canada and the Canadian Institute for Health Information.

Telephone: **613-951-8116**

Telephone (toll-free): **1-800-263-1136**

TTY (toll-free): **1-800-363-7629**

Fax: **613-951-0581**

Fax (toll-free): **1-877-287-4369**

Email: [infostats@statcan.ca](mailto:infostats@statcan.ca)

Website: [www.statcan.ca/bsolc/english/bsolc?catno=82-221-X](http://www.statcan.ca/bsolc/english/bsolc?catno=82-221-X)

**Health Reports** is a peer-reviewed journal of population health and health services research. Topics cover several areas such as obesity, mental health, wait times for health services, nutrition, Aboriginal health status, smoking, cancer, life expectancy, chronic diseases and youth, to name a few. Many analyses are conducted comparing populations living in rural versus urban settings.

Telephone: **613-951-8116**

Telephone (toll-free): **1-800-263-1136**

TTY (toll-free): **1-800-363-7629**

Fax: **613-951-0581**

Fax (toll-free): **1-877-287-4369**

Email: [infostats@statcan.ca](mailto:infostats@statcan.ca)

Website: [www.statcan.ca/bsolc/english/bsolc?catno=82-003-XPE](http://www.statcan.ca/bsolc/english/bsolc?catno=82-003-XPE)

Direct link to Health Reports:

[www.statcan.ca/healthreports](http://www.statcan.ca/healthreports)

**Neighbourhood Insights** is a fee-based service that generates annual socio-economic profiles for each six digit postal code (with adequate sample size) in Canada. For a copy of the catalogue of pre-specified tables, see the following link.

Telephone: **613-951-8116**

Telephone (toll-free): **1-800-263-1136**

TTY (toll-free): **1-800-363-7629**

Fax: **613-951-0581**

Fax (toll-free): **1-877-287-4369**

Email: [infostats@statcan.ca](mailto:infostats@statcan.ca)

Website: [www.statcan.ca/bsolc/olc/olc-cel?catno=17-507-X&lang=eng](http://www.statcan.ca/bsolc/olc/olc-cel?catno=17-507-X&lang=eng)

**Rural and Small Town Canada Analysis Bulletin** focuses on the analysis of socio-economic structures and



trends in rural Canada. Topics covered include: demography, health, education, manufacturing and labour, and household and family characteristics.

Telephone: **613-951-8116**

Telephone (toll-free): **1-800-263-1136**

TTY (toll-free): **1-800-363-7629**

Fax: **613-951-0581**

Fax (toll-free): **1-877-287-4369**

Email: **infostats@statcan.ca**

Website: **www.statcan.ca/bsolc/english/bsolc?catno=21-006-X&CHROPG=1**

## Transport Canada

**Airports Capital Assistance Program (ACAP)** assists eligible applicants in financing capital projects related to safety, asset protection, and operating cost reduction. Eligible applicants are: the owner of an eligible airport or its operator (if so designated by the owner and a long-term contractual relationship is in place). To be eligible, an airport must receive year-round regularly scheduled passenger service, meet airport certification requirements, and not be owned by the federal government.

Telephone: **613-990-2309**

TTY (toll-free): **1-888-675-6863**

Fax: **613-954-4731** or **613-998-8620**

Email: **Questions@tc.gc.ca**

Website: **www.tc.gc.ca/programs/airports/ACAP/menu.htm**

### **Airports Operations and Maintenance Subsidy Program (O&MSP)**

Originally established in 1972, the objective of the Program is to cover the deficits relating to operations and maintenance expenditures of municipal airports. With the transfer of most of these airports having occurred since 1995, the only airports remaining in this Program are six of the Remote Airports and one Regional/Local Airport identified in the National Airports Policy.

Telephone: **613-990-2309**

TTY (toll-free): **1-888-675-6863**

Fax: **613-954-4731** or **613-998-8620**

Email: **Questions@tc.gc.ca**

## Grade Crossing Improvement Program (GCIP)

Transport Canada is committed to reducing the number of injuries and fatalities that occur every year at Canada's railway grade crossings. Through the Grade Crossing Improvement Program, Transport Canada funds up to 80 percent of safety enhancement costs at approximately 80-100 sites across Canada. This Web site provides details of the financial assistance available for safety improvements to railway crossings.

Telephone: **613-990-2309**

Telephone (toll-free): **1-888-267-7704**

TTY (toll-free): **1-888-675-6863**

Email: **[railsafety@tc.gc.ca](mailto:railsafety@tc.gc.ca)**

Website: **[www.tc.gc.ca/eng/railsafety/publications-46.htm](http://www.tc.gc.ca/eng/railsafety/publications-46.htm)**

### British Columbia

Telephone: **604-666-0011**

Fax: **604-666-7747**

### Alberta, Saskatchewan, Manitoba, Yukon, Northwest Territories and Nunavut

Telephone: **204-983-3152**

Telephone (toll-free): **1-888-463-0521**

### Ontario

Telephone: **416-973-9820**

Fax: **416-973-9907**

### Quebec

Telephone: **514-283-5722**

Fax: **514-283-8234**

### Atlantic

Telephone: **506-851-7040**

## Labrador Coast Airstrips Restoration Program

The objective of the Restoration Program is to restore the airstrips along the Labrador Coast to ensure their operational capability is maintained at the level necessary to meet Transport Canada's Airport Certification requirements. The Program contributes to the long-term sustainability and development of the communities along the Labrador Coast, since the coastal communities of Labrador are critically dependent on their airstrip for their survival and access to the national transportation system on a year-round basis.

Telephone: **613-990-2309**

TTY (toll-free): **1-888-675-6863**

Fax: **613-954-4731** or **613-998-8620**

Email: **Questions@tc.gc.ca**

Website: **[www.tc.gc.ca/mediaroom/releases/atl/200606-a002e.htm](http://www.tc.gc.ca/mediaroom/releases/atl/200606-a002e.htm)**

## **Remote Airports**

Transport Canada is currently responsible for the operation or funding of 13 remote airports across Canada. Airports are considered to be remote if the communities they serve depend on air transportation as the only reliable year round mode of transportation to get the majority of their travellers and cargo in and out. Under the **National Airports Policy (NAP)**, the federal government continues to fund the operation of 13 remote airports, recognizing the need for outgoing support if these communities are to remain accessible year-round.

Telephone: **613-990-2309**

TTY (toll-free): **1-888-675-6863**

Fax: **613-954-4731** or **613-998-8620**

Email: **Questions@tc.gc.ca**

Website: **[www.tc.gc.ca/programs/airports/policy/remote.htm](http://www.tc.gc.ca/programs/airports/policy/remote.htm)**

# Western Economic Diversification Canada

## **Entrepreneurs with Disabilities Program (EDP)**

is designed to help western Canadians with disabilities gain easier access to business information, training and development, mentoring and one-on-one counselling services, and financial assistance in their pursuit of self-employment and entrepreneurship. In rural communities, the EDP program is delivered through the Community Futures offices.

### ***Western Economic Diversification Canada***

Telephone toll-free: **1-888-338-WEST (1-888-338-9378)**

TTY (toll-free): **1-877-303-3388**

Email: **info@wd-deo.gc.ca**

Website: **[www.wd-deo.gc.ca/eng/273.asp](http://www.wd-deo.gc.ca/eng/273.asp)**

## **British Columbia**

Telephone: **604-666-6256**

Fax: **604-666-2353**

**Alberta:****Edmonton**Telephone: **780-495-4164**Fax: **780-495-4557****Calgary**Telephone: **403-292-5458**Fax: **403-292-5487****Saskatchewan:****Saskatoon**Telephone: **306-975-4373**Fax: **306-975-5484****Manitoba:****Winnipeg**Telephone: **204-983-4472**Fax: **204-983-3852****Ottawa**Telephone: **613-952-2768**Fax: **613-952-9384**

**Women's Enterprise Initiative (WEI)** provides loans, business counseling and skills training specifically for women entrepreneurs. These non-profit centers offer a variety of unique products including advisory services, networking opportunities, business loans and referrals to complementary services.

***Western Economic Diversification Canada***Telephone (toll-free): **1-888-338-WEST (1-888-338-9378)**TTY (toll-free): **1-877-303-3388**Email: **info@wd-deo.gc.ca**Website: **www.wd-deo.gc.ca/eng/256.asp****British Columbia**Telephone: **250-868-3454**Telephone (toll-free): **1-800-643-7014**Email: **info@womensenterprise.ca****Alberta:****Edmonton**Telephone: **780-422-7784****Calgary**Telephone: **403-777-4250**Telephone (toll-free): **1-800-713-3558**Email: **info@awebusiness.com**

## **Saskatchewan:**

### **Saskatoon**

Telephone: **306-477-7173**

### **Regina**

Telephone: **306-359-9732**

Telephone (toll-free): **1-800-879-6331**

Email: **info@womenentrepreneurs.sk.ca**

## **Manitoba**

Telephone: **204-988-1860**

Telephone (toll-free): **1-800-203-2343**

Email: **wecinfo@wecm.ca**

## **Francophone Economic Development**

**Organizations (FEDOs)** provide enhanced services to Francophones including training, business and community economic development, access to capital, information services, marketing advice, networking and mentoring.

### ***Western Economic Diversification Canada***

Telephone (toll-free): **1-888-338-WEST (1-888-338-9378)**

TTY (toll-free): **1-877-303-3388**

Email: **info@wd-deo.gc.ca**

Website: **www.wd-deo.gc.ca/eng/257.asp**

## **British Columbia**

Telephone: **604-732-3534**

Telephone (toll-free): **1-877-732-3534**

Fax: **604-732-3516**

Email: **mailto:info@sdecb.com**

## **Alberta**

Telephone: **780-414-6125**

Telephone (toll-free): **1-888-414-6123**

Fax: **780-414-2885**

## **Saskatchewan**

Telephone: **306-566-6000**

Telephone (toll-free): **1-800-670-0879**

Fax: **306-757-4322**

## **Manitoba**

Telephone: **204-925-2320**

Telephone (toll-free): **1-800-990-2332**

Fax: **204-237-4618**

Email: **cdem@cdem.com**



Programs and Services  
for **Northern Canada**



# Canada Mortgage and Housing Corporation (CMHC)

**Aboriginal Capacity Development** facilitates the acquisition of tools in terms of knowledge, skills, training and resources that will allow First Nations to work towards self-sufficiency in housing and take on more responsibility for the functioning of their community. Assistance is provided to First Nations housing institutions and individual housing providers to acquire the skills and knowledge to design, build, inspect and manage housing on-reserve. Aboriginal Capacity initiatives are targeted primarily to Aboriginal communities on-reserve in Canada.

Telephone (toll-free): **1-800-668-2642**

Website: [www.cmhc-schl.gc.ca/en/ab/noho/noho\\_003.cfm](http://www.cmhc-schl.gc.ca/en/ab/noho/noho_003.cfm)

## **On-Reserve Non-Profit Housing Program**

The program assists First Nations in the construction, purchase and rehabilitation, and administration of suitable, adequate and affordable rental housing on-reserve. This program is targeted to Aboriginal communities on-reserve in Canada.

Telephone (toll-free): **1-800-668-2642**

TTY: **613-748-2447**

Website: [www.cmhc-schl.gc.ca/en/ab/noho/noho\\_010.cfm](http://www.cmhc-schl.gc.ca/en/ab/noho/noho_010.cfm)

# Canada Post

**Canada Post** has established linked deliveries across Canada's North to create a network of ocean-to-ocean-to-ocean mail service, one that increasingly follows the shortest-distance rule of other networks.

Website: [www.canadapost.ca](http://www.canadapost.ca)

## **Canada Post Northern Offices:**

### **Yukon and Northern British Columbia**

Telephone: **867-667-6131**



## **Northwest Territories and Northern Alberta**

Telephone: **867-873-3859**

## **Nunavut**

Telephone: **613-734-1624**

## **Northern Saskatchewan**

Telephone: **306-953-1902**

## **Northern Manitoba**

Telephone: **306-668-6725**

## **Northern Ontario**

Telephone: **807-467-3442**

## **Northern Quebec**

Telephone: **418-962-4932**

## **Labrador**

Telephone: **709-643-8352**

# Canada Revenue Agency (CRA)

## **Northern Residents – Tax Information**

This Web page highlights information and services specifically for northern residents, including what deductions you may be entitled to.

Telephone (toll-free): **1-800-952-8281**

TTY (toll-free): **1-800-665-0354**

Website: [www.cra.gc.ca/tx/ndvdl/sgmnts/nrth-rs/menu-eng.html](http://www.cra.gc.ca/tx/ndvdl/sgmnts/nrth-rs/menu-eng.html)

# Canadian Northern Economic Development Agency (CanNor)

**Community Adjustment Fund (CAF) in the North** is a two-year national program, established under Canada's Economic Action Plan, aimed at providing economic stimulus to mitigate the short-term impacts of the economic downturn by creating employment opportunities and addressing transitional and adjustment

challenges in restructuring communities.

Website: [www.north.gc.ca/pr/caf-eng.asp](http://www.north.gc.ca/pr/caf-eng.asp)

### **Northwest Territories**

Telephone (toll-free): **1-866-669-2620**

Email: [ecdevnwt@cannor.gc.ca](mailto:ecdevnwt@cannor.gc.ca)

### **Yukon**

Telephone (toll-free): **1-800-661-0451**

Email: [ytinfo@cannor.gc.ca](mailto:ytinfo@cannor.gc.ca)

### **Nunavut**

Telephone: **867-975-4537**

Email: [ecdevnunavut@cannor.gc.ca](mailto:ecdevnunavut@cannor.gc.ca)

### **Recreational Infrastructure Canada (RInC)**

**in the North** is a national program announced in Budget 2009 that will be used to share the cost of repairing, upgrading, and expanding recreational infrastructure in Canadian communities until March 2011.

Website: [www.north.gc.ca/pr/ip-eng.asp](http://www.north.gc.ca/pr/ip-eng.asp)

### **Strategic Investments in Northern Economic Development (SINED)**

is CanNor's overall suite of northern economic development initiatives. Its goal is to promote the economic development of the North, in order to strengthen territorial economies and increase participation by Northerners. The SINED suite of programs includes: 1) the Innovation and Knowledge (I & K) Fund, 2) the Partnership Advisory Forums (PAF) and 3) the Targeted Investment Program (TIP) and beginning in 2010, 4) the Pan-territorial Fund (PTF).

Website: [www.north.gc.ca/pr/si-eng.asp](http://www.north.gc.ca/pr/si-eng.asp)

1) The **Innovation and Knowledge (I&K) Fund** aims to expand publicly accessible knowledge and minor economic infrastructure; expand business and employment opportunities for Northerners; increase diversification of the territorial economies; and increase economic self-reliance.

2) The **Partnership and Advisory Forums (PAF)** is a fund for stakeholder groups and is available in all three territories.

3) The **Targeted Investment Program (TIP)** provides program dollars to focus on four themes: building the knowledge base; enhancing the economic infrastructure base; capacity development; and economic diversification.

4) The **Pan-territorial Fund (PTF)** has been created under the renewed SINED program suite in order to foster pan-territorial partnerships. This may include partnerships with the territories that include other jurisdictions. This fund becomes available in 2010-11.

## Health Canada

The **Northern Region** is responsible for all Health Canada activities in Yukon, Nunavut and the Northwest Territories. This ensures that Health Canada's activities and interests in the Territories are managed and represented in an integrated manner.

It is also responsible for managing the implementation and delivery of Health Canada's community-based health promotion and illness prevention programs in the territories, as well as maintaining and strengthening partnerships with territorial governments, First Nations, Inuit and other stakeholders in the territories.

Telephone: **613-946-8081**

General Inquiries (toll-free): **1-866-509-1769**

Non-Insured Health Benefits Inquiries

(toll-free): **1-888-332-9222**

Fax: **613-954-9954**

Fax (toll-free) **1-800-949-2718**

TTY (toll-free): **1-800-267-1245** (Health Canada)

Website: **[hc-sc.gc.ca/ahc-asc/branch-dirigen/rapb-dgrp/reg/nr-eng.php](http://hc-sc.gc.ca/ahc-asc/branch-dirigen/rapb-dgrp/reg/nr-eng.php)**

## Indian and Northern Affairs Canada (INAC)

### Food Mail Program

This program, also known as Northern Air Stage Program, is administered by Indian and Northern Affairs Canada (INAC). INAC provides funding to Canada Post for transporting nutritious, perishable foods to isolated communities by air. This funding helps keep the cost of food down and requires that transportation of these products be done in optimum conditions to improve the

quality of the food reaching remote communities. All isolated northern communities that do not have year-round access by surface transportation are eligible, except those where surface transportation is not available only for brief periods during freeze-up and breakup. About 135 communities – roughly 100,000 people – are eligible.

Telephone: **819-994-4810**

Telephone (toll-free): **1-800-567-9604**

Fax: **819-994-6769** or (toll-free) **1-866-817-3977**

TTY (toll-free): **1-866-553-0554**

Email: **foodmail@ainc-inac.gc.ca**

Website: **www.ainc-inac.gc.ca/nth/fon/fm/index-eng.asp**

### **Labrador**

Telephone: **902-661-6200**

Fax: **902-661-6237**

### **Quebec**

Telephone: **418-648-7551**

Telephone (toll-free): **1-800-263-5592**

Fax: **418-648-2266**

### **Ontario**

Telephone: **416-973-6234**

Fax: **416-954-6329**

### **Manitoba**

Telephone: **204-983-4928**

Fax: **204-983-7820**

### **Saskatchewan**

Telephone: **306-780-5945** or **306-780-5392**

Fax: **306-780-5733**

### **Alberta**

Telephone: **780-495-2773**

Fax: **780-495-4088**

### **Northwest Territories**

Telephone: **867-669-2500**

Fax: **867-669-2709**

### **Yukon**

Telephone: **867-667-3838**

Fax: **867-667-3801**

### **Nunavut**

Telephone: **867-975-4500**

Fax: **867-975-4560**

# National Defence (DND)

**Canadian Rangers** are part-time reservists who provide a military presence in remote, isolated and coastal communities of Canada. They foster good citizenship, community responsibility, personal health and welfare, and self-esteem in youth, thereby building a stronger, healthier community for all.

Telephone (toll-free): **1-800-856-8488**

Email: **Canadianrangers@forces.gc.ca**

Website: **www.army.forces.gc.ca/land-terre/cr-rc/index-eng.asp**

## **Canadian Ranger Patrol Groups:**

### **Yellowknife, NT**

Telephone: **867-873-0700 ext. 0838**

Fax: **867-873-0704**

### **Richelieu, QC**

Telephone (toll-free): **1-800-817-2761**

Fax: **450-359-6818**

### **Borden, ON**

Telephone (toll-free): **1-877-902-4534**

Fax: **705-423-3634**

Email: **rangers@csolve.net**

### **Victoria, BC**

Telephone (toll-free): **1-877-299-8811**

Fax: **250-391-4244**

### **Gander, NL**

Telephone: **709-256-1703 ext. 1479**

Telephone (toll-free) (NL only): **1-800-563-2133**

The **Junior Canadian Rangers Program** offers young people in remote and isolated communities across Canada a unique opportunity to participate in a variety of fun and rewarding activities in a formal setting, while promoting traditional cultures and lifestyles. Under the supervision of the Canadian Rangers, these young Canadians (ages 12 to 18) become active and engaged citizens of their local communities.

Telephone: **613-995-9524**

Telephone (toll-free): **1-800-627-0828**

Website: **www.rangers.dnd.ca**

# Natural Resources Canada (NR Can)

## Northern Resource Development Program

In partnership with the provincial and territorial geological surveys and other federal departments, the Northern Resource Development Program delivers an improved, expanded geoscience knowledge base to stimulate new private sector investment in mineral and energy development to create additional opportunities for Northerners. The program also supports northern capacity building in terms of increased understanding of geoscience for decision-making and increased employment opportunities provided by exploration firms.

Telephone: **613-995-0947**

TTY: **613-996-4397**

Email: **questions@nrca.gc.ca**

Website: **ess.nrcan.gc.ca/2002\_2006/nrd/overview\_e.php**

# Statistics Canada

## Health Indicators

Over 80 indicators measure the health of the Canadian population and the effectiveness of the health care system. Designed to provide comparable information at the health region and provincial/territorial levels, these data are produced from a wide range of the most recently available sources. This Internet publication is produced by Statistics Canada and the Canadian Institute for Health Information.

Telephone: **613-951-8116**

Telephone (toll-free): **1-800-263-1136**

TTY (toll-free): **1-800-363-7629**

Fax: **613-951-0581**

Fax (toll-free): **1-877-287-4369**

Email: **infostats@statcan.ca**

Website: **www.statcan.ca/bsolc/english/bsolc?catno=82-221-X**

**Health Reports** is a peer-reviewed journal of population health and health services research. Topics cover several areas such as obesity, mental health, wait times for health services, nutrition, Aboriginal health status, smoking, cancer, life expectancy, chronic diseases and youth to name a few. Many analyses are conducted comparing populations living in rural versus urban settings.

Telephone: **613-951-8116**

Telephone (toll-free): **1-800-263-1136**

TTY (toll-free): **1-800-363-7629**

Fax: **613-951-0581**

Fax (toll-free): **1-877-287-4369**

Email: **infostats@statcan.ca**

Website: **[www.statcan.ca/bsolc/english/bsolc?catno=82-003-XPE](http://www.statcan.ca/bsolc/english/bsolc?catno=82-003-XPE)**

Direct links to Health Reports

Website: **[www.statcan.ca/healthreports](http://www.statcan.ca/healthreports)**

## Western Economic Diversification

**Community Futures Program (CFP)** is a national program, administered by FedNor under Industry Canada and the Federal Economic Development Agency for Southern Ontario (FedDev Ontario) in Ontario; Western Economic Diversification (WD) in Western Canada; Canada Economic Development for Quebec Regions (CED-Q); and the Atlantic Canada Opportunities Agency (ACOA) in Atlantic Canada.

CFP provides operating assistance and investment capital to 258 Community Business Development Corporations (CBDCs) in Atlantic Canada and parts of Quebec, and Community Futures Development Corporations (CFDCs) in other parts of Canada. These organizations in turn support economic development and business development at the community level.

With this support, CBDCs and CFDCs provide repayable financing for local businesses; a variety of business services for small- and medium-sized enterprises and; strategic community planning and economic development; and support for community-based projects.

Telephone (toll-free): **1-888-338-WEST (1-888-338-9378)**

TTY (toll-free): **1-877-303-3388**

Email: **info@wd-deo.gc.ca**

Website: **www.wd.gc.ca/eng/254.asp**

### **British Columbia**

Telephone: **604-666-6256**

Fax: **604-666-2353**

### **Alberta:**

#### **Edmonton**

Telephone: **780-495-4164**

Fax: **780-495-4557**

#### **Calgary**

Telephone: **403-292-5458**

Fax: **403-292-5487**

### **Saskatchewan:**

#### **Saskatoon**

Telephone: **306-975-4373**

Fax: **306-975-5484**

### **Manitoba:**

#### **Winnipeg**

Telephone: **204-983-4472**

Fax: **204-983-3852**



