Excellence in Everything We Do

2009 Shelter Capacity Report

Homeless Individuals and Families Information System Initiative (HIFIS) **Homelessness Partnering Secretariat**



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Introduction

The Homeless Individuals and Families Information System (HIFIS) is a data development initiative of the Homelessness Partnering Strategy (HPS) that focuses on the collection and analysis of data related to emergency homeless shelter usage in Canada. Such data is necessary for measuring the progress communities are making towards the reduction of homelessness.

As part of this data development project, the HIFIS Initiative began compiling the National Shelter List in 2001. The National Shelter List is the only comprehensive list of emergency homeless shelters in Canada. The National Shelter List does *not* contain a comprehensive list of transitional and Violence Against Women (VAW) shelters. These shelter types are listed in the database only if they are registered with the HIFIS Initiative.

This document provides shelter capacity statistics from the National Shelter List as of November 30, 2009. Emergency shelter statistics (shelter type, number of shelters and bed counts) are presented by community and by province/territory (P/T). The numbers of transitional shelters and beds registered with HIFIS are provided by P/T in Appendix A and the numbers of VAW shelters and beds registered with HIFIS are reported by P/T in Appendix B.

Emergency Shelters are defined as facilities providing temporary and short-term accommodation for homeless individuals and families, which may include essential services such as food, clothing and counselling.

Transitional Shelters are defined as facilities that provide services beyond basic needs and, while not permanent, generally provide a longer length of stay than emergency shelters. Transitional shelters provide structure, support and skill-building to help clients move from homelessness to housing stability.

Violence against Women (VAW)Shelters are defined as facilities that provide shelter and services to women, youth and children who are victims of family violence. This includes both short-term emergency facilities and second-stage housing.

Shelters refers to the number of shelters.

Regular Beds refers to permanent emergency shelter beds. Overflow beds are not counted in this report.

There are five **Emergency Shelter Types** reported for each community. These classifications are based on self-reports from service providers.

- **General:** may provide shelter services to any combination of men, women, youth or families.
- Men's: provide shelter services to adult men.
- Women's: provide shelter services to adult women.
- **Youth:** provide shelter services to youth. As this is self-reported, the definition of youth at various shelters may range anywhere between 12 and 29 years of age.
- **Family:** provide shelter services to families and adults with dependants; however, some may also accept single adult women.

Emergency shelter statistics are organized by province or territory. Within each province or territory, HPS designated communities¹ are listed first, followed by other communities. Communities are listed alphabetically within these categories.

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¹ A designated community is one that has been identified as having a significant challenge with homelessness. As such, it is able to access multi-year funding under the HPS, with matching funds from other sources.

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Note: Although the HIFIS Initiative has made every effort to provide accurate and complete information in this document, some of the information may be incomplete. Any inaccuracies or omissions should be reported so that they can be resolved in future releases.

National Summary

	Emergency Shelters	Regular Beds
Newfoundland and Labrador	5	64
Nova Scotia	5	168
New Brunswick	8	171
Prince Edward Island	2	12
Québec	130	2769
Ontario	156	6881
Manitoba	19	732
Saskatchewan	23	461
Alberta	51	3243
British Columbia	87	2108
Yukon	3	16
Northwest Territories	8	114
Nunavut	1	19
CANADA	498	16,758

Newfoundland and Labrador

HPS Designated Communities (DC)

G	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
St. John's	5	64	3	47	0	0	0	0	2	17	0	0
DC Total	5	64										

Nova Scotia

= = -= -= -= - = - = - = - = - = - =	()											
	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Halifax	4	160	2	124	0	0	0	0	0	0	2	36
Sydney/Cape Breton	1	8	0	0	1	8	0	0	0	0	0	0
DC Total	5	168										

New Brunswick

HPS Designated Communities (DC)

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Fredericton	2	49	0	0	1	40	1	9	0	0	0	0
Moncton	2	60	1	30	0	0	0	0	0	0	1	30
Saint John	3	57	0	0	1	43	2	14	0	0	0	0
DC Total	7	166					-					

Other Communities (OC)

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Miramichi	1	5	0	0	0	0	0	0	1	5	0	0
OC Total	1	5			•						•	•

Prince Edward Island

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds	Shelters	Beds								
Charlottetown	2	12	0	0	1	6	1	6	0	0	0	0
DC Total	2	12										•

Quebec

HPS Designated Communities (DC)

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds
Drummondville	2	19	1	9	0	0	0	0	1	10	0	0
Gatineau/Outaouais	3	83	1	65	0	0	0	0	1	6	1	12
Montréal	48	1,558 ²	8	411	6	641	11	196^{3}	12	156	11	154
Québec City	14	276	1	4	3	156	4	46	5	60	1	10
Saguenay/Lac-Saint-Jean	5	75	1	25	1	20	0	0	1	9	2	21
Sherbrooke	4	83	1	20	1	47	1	8	1	8	0	0
Trois-Rivières	8	199	4	156	0	0	0	0	1	11	3	32
DC Total	84	2.293										

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Alma	1	12	0	0	0	0	0	0	0	0	1	12
Amos	1	8	1	8	0	0	0	0	0	0	0	0
Baie-Comeau	1	17	0	0	1	17	0	0	0	0	0	0
Cabano	1	9	0	0	0	0	0	0	0	0	1	9
Chibougamau	1	14	0	0	0	0	0	0	0	0	1	14
Fermont	1	6	0	0	0	0	0	0	0	0	1	6
Fort-Coulonge	1	9	0	0	0	0	0	0	0	0	1	9
Grand-Mère	1	9	0	0	1	9	0	0	0	0	0	0

² Bed count was not available for one shelter, thus the total inventory of regular beds represents counts from 47 out of 48 shelters. ³ Bed count was not available for one shelter, thus the number shown represents counts from 10 shelters.

Quebec

Other Communities (OC) Continued

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Joliette	4	43	1	10	0	0	0	0	2	21	1	12
La Tuque	1	9	0	0	0	0	0	0	0	0	1	9
Lachute	1	10	0	0	0	0	0	0	0	0	1	10
Lac-Mégantic	1	10	0	0	0	0	0	0	0	0	1	10
Lanaudière	2	25	1	16	0	0	0	0	1	9	0	0
Listuguj	1	10	0	0	0	0	0	0	0	0	1	10
Martinville	1	9	0	0	0	0	0	0	0	0	1	9
Mascouche	1	9	0	0	0	0	0	0	1	9	0	0
Matane	1	12	0	0	0	0	0	0	0	0	1	12
Mont-Laurier	1	10	1	10	0	0	0	0	0	0	0	0
Ormstown	1	5	0	0	0	0	0	0	0	0	1	5
Rawdon	1	9	0	0	0	0	0	0	1	9	0	0
Rimouski	1	15	0	0	0	0	1	15	0	0	0	0
Roberval	1	14	0	0	0	0	0	0	0	0	1	14
Rouyn-Noranda	1	15	0	0	1	15	0	0	0	0	0	0
Roxton Falls	1	11	0	0	1	11	0	0	0	0	0	0
Saint-Eugènes-de-Guigues	1	14	1	14	0	0	0	0	0	0	0	0
Saint-Georges	3	29	2	17	0	0	0	0	0	0	1	12
Saint-Hyacinthe	1	18	0	0	0	0	0	0	0	0	1	18
Saint-Stanislas	1	5	1	5	0	0	0	0	0	0	0	0
Sainte-Julie	1	4	1	4	0	0	0	0	0	0	0	0
Schefferville	1	5	0	0	0	0	0	0	0	0	1	5
Sept-Îles	1	3	0	0	0	0	0	0	0	0	1	3
Thetford Mines	1	10	1	10	0	0	0	0	0	0	0	0
Val d'Or	1	12	0	0	0	0	0	0	0	0	1	12

Quebec

Other Communities (OC) Continued

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Valleyfield	1	18	1	18	0	0	0	0	0	0	0	0
Victoriaville	4	40	2	18	0	0	1	10	1	12	0	0
Ville-Marie	1	8	0	0	0	0	0	0	0	0	1	8
Weedon	1	10	0	0	0	0	0	0	0	0	1	10
OC Total	46	476	·						·			

Ontario

- × - •×- g	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds
Barrie-Simcoe	3	49	1	20	1	20	0	0	1	9	0	0
Brantford	2	54	0	0	1	38	0	0	1	16	0	0
Dufferin Region	2	34	0	0	0	0	0	0	1	20	1	14
Durham Region	3	90	0	0	1	40	0	0	1	10	1	40
Guelph	5	109	2	47	0	0	0	0	3	69	1	13
Halton Region	2	37	1	25	0	0	0	0	0	0	1	12
Hamilton	8	4074	1	65	4	2315	1	11	1	20	1	80
Kingston	4	37	1	11	1	8	1	10	1	8	0	0
London	4	284	1	30	2	213	0	0	0	0	1	41
Niagara Region	12	182	6	82	1	22	2	27	2	31	1	20
Nipissing/North Bay	5	64	1	19	0	0	2	16	0	0	2	29
Ottawa	12	932	3	75	3	475	2	98	2	24	2	260
Peel Region	4	389	1	85	1	85	0	0	1	14	1	205
Peterborough	1	30	0	0	1	30	1	15	1	30	0	0
Sault Ste.Marie	3	58	1	24	1	24	0	0	1	10	0	0
Sudbury	4	87	0	0	1	36	0	0	2	26	1	25
Thunder Bay	3	77	1	33	1	20	0	0	0	0	1	24
Toronto	45	3,377	17	1032	10	1395	8	387	10	442	6	497
Waterloo Region	6	178	1	49	1	39	0	0	3	30	1	60

⁴ Bed count was not available for one shelter, thus the total inventory of regular beds represents counts from seven out of eight shelters. ⁵ Bed count was not available for one shelter, thus the number shown represents counts from three shelters.

Ontario

HPS Designated Communities Continued (DC)

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds
Windsor	4	84	1	5	1	56	1	11	1	12	0	0
York Region	5	86 ⁶	0	0	1	29	1	N/A^7	2	37	1	20
DC Total	137	6,645										

` ,	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds	Shelters	Beds								
Alexandria	1	18	0	0	0	0	0	0	0	0	1	18
Big Trout Lake	1	6	0	0	0	0	1	6	0	0	0	0
Carleton Place	1	15	0	0	0	0	0	0	0	0	1	15
Elliot Lake	1	10	0	0	0	0	1	10	0	0	0	0
Geraldton	1	10	0	0	0	0	1	10	0	0	0	0
Jarvis	1	8	0	0	0	0	0	0	1	8	0	0
Kapuskasing	1	6	0	0	0	0	1	6	0	0	0	0
Kenora	1	14	0	0	0	0	1	14	0	0	0	0
Lindsay	1	19	0	0	0	0	0	0	0	0	1	19
Owen Sound	1	25	1	25	0	0	0	0	0	0	0	0
Parry Sound	1	10	0	0	0	0	0	0	0	0	1	10
Sioux Lookout	1	20	1	20	0	0	0	0	0	0	0	0
Southampton	1	13	0	0	0	0	1	13	0	0	0	0
Southwold	1	6	1	6	0	0	0	0	0	0	0	0

⁶ Bed count was not available for one shelter, thus the total inventory of regular beds represents counts from four out of five shelters.

⁷ Bed count was not available for this shelter.

Ontario

Other Communities Continued (OC)

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Sturgeon Falls	1	10	1	10	0	0	0	0	0	0	0	0
Timmins	1	10	0	0	0	0	1	10	0	0	0	0
Wallaceburg	1	16	0	0	0	0	1	16	0	0	0	0
Wiarton	1	10	0	0	0	0	1	10	0	0	0	0
Winchester	1	10	1	10	0	0	0	0	0	0	0	0
OC Total	19	236										

Manitoba

HPS Designated Communities (DC)

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Brandon	2	31	1	7	0	0	1	24	0	0	0	0
Thompson	3	152	3	152	0	0	0	0	0	0	0	0
Winnipeg	7	462	1	259	0	0	1	45	2	24	3	134
DC Total	12	645										

, ,	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Dauphin	1	9	1	9	0	0	0	0	0	0	0	0
Flin Flon	2	36	1	26	0	0	1	10	0	0	0	0
Shamattawa	1	7	0	0	0	0	0	0	0	0	1	7
Steinbach	1	10	0	0	0	0	0	0	0	0	1	10
The Pas	1	20	1	20	0	0	0	0	0	0	0	0
Winkler	1	5	1	5	0	0	0	0	0	0	0	0
OC Total	7	87										

Saskatchewan

HPS Designated Communities (DC)

G	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Prince Albert	6	127	2	30	1	16	0	0	2	19	2	78
Regina	4	105	1	25	1	12	0	0	1	53	2	36
Saskatoon	9	156	7	112	1	39	0	0	0	0	1	5
DC Total	19	388										

(00)												
	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Lloydminster	1	20	1	20	0	0	0	0	0	0	0	0
La Ronge	1	22	0	0	0	0	1	22	0	0	0	0
Moose Jaw	1	16	0	0	0	0	1	16	0	0	0	0
Yorkton	1	15	0	0	0	0	1	15	0	0	0	0
OC Total	4	73										

Alberta

HPS Designated Communities (DC)

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds
Calgary	16	1,822	7	1445	2	310	2	29	4	32	1	6
Edmonton	9	859	2	280	2	338	2	140	3	101	0	0
Grande Prairie	3	74	2	64	0	0	0	0	1	10	0	0
Lethbridge	2	93	1	85	0	0	0	0	1	8	0	0
Medicine Hat	3	56	0	0	0	0	0	0	1	2	2	54
Red Deer	3	52	2	43	0	0	0	0	1	9	0	0
Wood Buffalo	5	162 ⁸	1	110	2	42	0	0	1	10	1	N/A^9
DC Total	41	3 118										

` ,	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Banff	1	3	0	0	0	0	0	0	0	0	1	3
Black Diamond	1	6	0	0	0	0	0	0	0	0	1	6
Brooks	1	10	0	0	0	0	0	0	0	0	1	10
Fairview	1	26	0	0	0	0	0	0	0	0	1	26
Fort Chipewyan	1	6	0	0	0	0	0	0	0	0	1	6
Grande Cache	1	6	1	6	0	0	0	0	0	0	0	0
Lloydminster	1	21	0	0	0	0	0	0	0	0	1	21

⁸ Bed count was not available for one shelter, thus the total inventory of regular beds represents counts from four out of five shelters.

⁹ Bed count was not available for this shelter.

<u>Alberta</u>

Other Communities (OC) Continued

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Morley	1	20	0	0	0	0	0	0	0	0	1	20
Pincher Creek	1	11	0	0	0	0	0	0	0	0	1	11
St. Paul	1	16	0	0	0	0	0	0	0	0	1	16
OC Total	10	125										

British Columbia

HPS Designated Communities (DC)

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds
Greater Vancouver	44	1,12010	26	760^{11}	2	116	4	102	7	57	5	85
Kamloops	5	97	1	38	1	22	0	0	1	6	2	31
Kelowna	1	60	0	0	1	60	0	0	0	0	0	0
Nanaimo	2	43	1	23	0	0	0	0	0	0	1	20
Nelson	1	17	1	17	0	0	0	0	0	0	0	0
Prince George	5	301	1	39	1	21	0	0	1	10	2	231
Victoria	8	19212	6	176^{13}	0	0	0	0	2	16	0	0
DC Total	66	1,830		•		•				•		•

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Abbotsford	1	44	1	44	0	0	0	0	0	0	0	0
Campbell River	2	48	2	48	0	0	0	0	0	0	0	0
Chilliwack	2	21	0	0	0	0	0	0	1	10	1	11
Cloverdale	1	10	1	10	0	0	0	0	0	0	0	0
Courtenay	1	17	0	0	0	0	0	0	0	0	1	17
Dawson Creek	1	8	1	8	0	0	0	0	0	0	0	0
Fort Nelson	1	6	0	0	1	6	0	0	0	0	0	0
Fort St. John	2	21	2	21	0	0	0	0	0	0	0	0
Норе	1	2	1	2	0	0	0	0	0	0	0	0

Bed counts were not available for four shelters, thus the total inventory of regular beds represents counts from 40 out of 44 shelters.

Bed counts were not available for four shelters, thus the number shown represents counts from 22 shelters.

Bed counts were not available for two shelters, thus the total inventory of regular beds represents counts from six out of eight shelters.

Bed counts were not available for two shelters, this the number shown represents counts from four shelters.

British Columbia

Other Communities (OC) Continued

,	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds
Kaslo	1	5	0	0	0	0	0	0	0	0	1	5
Penticton	1	11	0	0	0	0	0	0	0	0	1	11
Port Alberni	1	8	1	8	0	0	0	0	0	0	0	0
Prince Rupert	2	20	2	20	0	0	0	0	0	0	0	0
Vernon	3	2714	1	25	1	N/A^{15}	0	0	1	2	0	0
Williams Lake	1	30	1	30	0	0	0	0	0	0	0	0
OC Total	21	278	·		•		 		-		<u> </u>	

Bed count was not available for one shelter, thus the total inventory of regular beds represents counts from two out of three shelters.

15 Bed count was not available for this shelter.

Yukon

HPS Designated Communities (DC)

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds										
Whitehorse	2	14	1	10	0	0	0	0	1	4	0	0
DC Total	2	14										

Other Communities (OC)

•	1101 0011111111111111111111111111111111												
		Total		General		Men's		Women's		Youth		Family	
		Shelters	Beds										
	Dawson City	1	2	0	0	0	0	0	0	0	0	1	2
	OC Total	1	2					•					

Northwest Territories

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds	Shelters	Beds								
Yellowknife	5	94	2	54	0	0	0	0	1	10	2	30
DC Total	5	94										

Northwest Territories

Other Communities (OC)

	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds	Shelters	Beds
Fort Smith	1	8	0	0	0	0	0	0	0	0	1	8
Hay River	1	12	0	0	0	0	0	0	0	0	1	12
Inuvik	1	N/A ¹⁶	1	N/A^{17}	0	0	0	0	0	0	0	0
OC Total	3	20										

Nunavut

G												
	Total		General		Men's		Women's		Youth		Family	
	Shelters	Beds	Shelters	Beds								
Iqaluit	1	19	0	0	1	19	0	0	0	0	0	0
DC Total	1	19					-					

¹⁶ Bed count was not available for this community. ¹⁷ Bed count was not available for this shelter.

Appendix A

Transitional Shelters Registered with HIFIS¹⁸

	Transitional Shelters	Regular Beds
Newfoundland and Labrador	0	0
Nova Scotia	5	55
New Brunswick	4	49
Prince Edward Island	0	0
Québec	29	632
Ontario	34	1,114
Manitoba	11	145
Saskatchewan	24	243
Alberta	9	606
British Columbia	5	203
Yukon	0	0
Northwest Territories	2	48
Nunavut	0	0
CANADA	123	3,095

Appendix B

¹⁸ This is not a comprehensive list of transitional shelters in Canada. Only transitional shelters registered with the HIFIS Initiative are counted here.

Violence Against Women Shelters Registered with HIFIS¹⁹

	Violence Against Women Shelters	Regular Beds
Newfoundland and Labrador	6	80
Nova Scotia	12	203
New Brunswick	14	203
Prince Edward Island	2	27
Québec	22	311
Ontario	9	261
Manitoba	2	31
Saskatchewan	7	115
Alberta	2	67
British Columbia	5	75
Yukon	0	0
Northwest Territories	1	12
Nunavut	0	0
Total Inventory	82	1,385

¹⁹ This is not a comprehensive list of Violence Against Women (VAW) shelters in Canada. Only VAW shelters registered with the HIFIS Initiative are counted here.