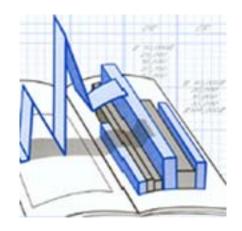
Quarterly Financial Statistics for Enterprises

First Quarter 2011





Statistics Canada Statistique Canada



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First Quarter 2011

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Symbols

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- . not available for any reference period
- .. not available for a specific reference period
- ... not applicable
- 0 true zero or a value rounded to zero
- 0s value rounded to 0 (zero) where there is a meaningful distinction between true zero and the value that was rounded
- p preliminary
- r revised
- x suppressed to meet the confidentiality requirements of the Statistics Act
- E use with caution
- F too unreliable to be published
- * significantly different from reference category (p < 0.05)

Coefficients of variation

- A excellent (CV range is 0.00% to 4.99%)
- B very good (CV range is 5.00% to 9.99%)
- C good (CV range is 10.00% to 14.99%)
- D acceptable (CV range is 15.00% to 24.99%)

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Note to users

You can also search through the Statistics Canada catalogue which lists all current products and services available at Statistics Canada.

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Highlights

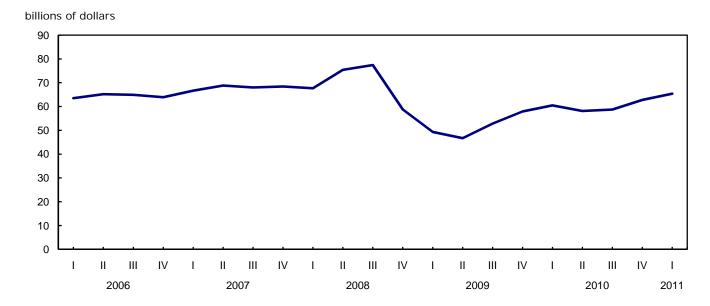
Canadian corporations earned \$65.4 billion in operating profits in the first quarter, up 4.2% from the previous quarter. Overall, 11 out of 22 industries reported higher profits in the first quarter.

Analysis

First quarter 2011 (preliminary)

Canadian corporations earned \$65.4 billion in operating profits in the first quarter, up 4.2% from the previous quarter. Overall, 11 out of 22 industries reported higher profits in the first quarter.

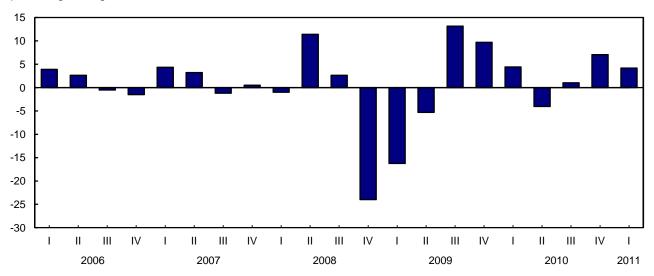
Chart 1
Quarterly operating profits



In the non-financial sector, profits increased 2.2% to \$48.4 billion, the third consecutive quarterly increase. In the financial sector, profits rose 10.1% to \$17.0 billion, the second consecutive increase.

Chart 2
Quarterly change in operating profits





Note to readers

Quarterly financial statistics are compiled using financial information provided by enterprises that derive these data from their financial statements. Starting on January 1, 2011 Canadian publicly accountable enterprises are required to replace Canadian Generally Accepted Accounting Principles (CGAAP) with International Financial Reporting Standards (IFRS) when preparing their financial statements for fiscal years starting on or after January 1, 2011. Canadian private enterprises are required to replace CGAAP by Accounting Standards for Private Enterprises or IFRS. The adoption of new accounting standards by some enterprises in the first quarter of 2011 may affect comparability with prior periods.

Quarterly profit numbers referred to in this release are seasonally adjusted and are in current dollars. The quarterly financial data for the period covering 2008 to December 2010 have been revised following reconciliation to the 2008 and 2009 annual series. In addition, seasonally adjusted data have been revised back to 2005.

Quarterly financial statistics for enterprises are based upon a sample survey and represent the activities of all corporations in Canada, except those that are government-controlled or not-for-profit. An enterprise can be a single corporation or a family of corporations under common ownership and/or control, for which consolidated financial statements are produced.

Profits referred to in this analysis are operating profits earned from normal business activities. For non-financial industries, operating profits exclude interest and dividend revenue and capital gains/losses whereas for financial industries, these are included along with interest paid on deposits.

Operating profits differ from net profits, which represent the after-tax profits earned by corporations.

Starting in the first quarter of 2011, new account balances for the Balance Sheet (Accumulated other comprehensive income) and Income Statement (Other comprehensive income and Comprehensive income) are available for the Quarterly financial statistics for enterprises. Prior to the first quarter of 2011, the amounts for Accumulated other comprehensive income were presented as part of the Other assets account. Other comprehensive income and Comprehensive income were not presented.

In the non-financial sector, the growth in profits was led by the manufacturing industry, particularly petroleum and coal manufacturers, and by the oil and gas industry. In the financial sector, the growth was led by depository credit intermediaries.

On a year-over-year basis, operating profits for all industries were 8.1% higher in the first quarter compared with the first quarter of 2010. In the non-financial sector, profits were 6.2% higher; in the financial sector, they were 13.9% higher.

Non-financial sector

Manufacturing profits rose 10.8% to \$12.5 billion in the first quarter compared with the previous quarter. Most of this increase came from the petroleum and coal products manufacturing industry, where profits rose 38.5% to \$3.1 billion. Also contributing to the growth were fabricated metal product and machinery manufacturers, alcoholic beverage and tobacco manufacturers, and primary metal manufacturers.

Profits for the oil and gas industry were up 16.6% to \$3.6 billion in the first quarter. Much of this gain came from higher oil prices and greater exports. It was the third consecutive quarter of growth in oil and gas.

The wholesale industry reported \$5.3 billion in profits, up 5.7% from the previous quarter. Growth in wholesale profits was widespread with machinery, equipment and supplies wholesalers accounting for a third of this growth.

Profits for retailers increased 4.6% to \$3.9 billion. This was mainly as a result of increases in the food and beverage stores industry, where profits rose 19.8% to \$1.0 billion, and in the clothing, department and other general merchandise stores industry, where they rose 12.1% to \$0.9 billion.

Financial sector

In the financial sector, most of the first quarter growth came from the depository credit intermediation industry, where profits increased 26.2% to \$7.3 billion.

Profits in the insurance carriers and related activities industry increased 10.3% to \$3.2 billion.

Text table 1
Quarterly financial statistics for enterprises

	First ^r quarter 2010	Fourth ^r quarter 2010	First ^p quarter 2011	Fourth quarter 2010 to first quarter 2011	First quarter 2010 to first quarter 2011
		se	asonally adjusted		
	b	illions of dollars		percentage cha	ange
All Industries Operating revenue Operating profit Net profit	752.0	774.7	788.9	1.8	4.9
	60.5	62.8	65.4	4.2	8.1
	52.1	49.6	50.6	2.1	-2.8
Non-financial Operating revenue Operating profit Net profit	677.6	700.3	711.7	1.6	5.0
	45.6	47.3	48.4	2.2	6.2
	41.8	40.7	39.5	-3.0	-5.5
Financial Operating revenue Operating profit Net profit	74.3	74.4	77.2	3.7	3.8
	15.0	15.5	17.0	10.1	13.9
	10.2	8.9	11.1	25.4	8.6

Revised figures.

Note(s): Figures may not add up to totals because of rounding.

Preliminary figures.

Related products

Selected publications from Statistics Canada

61-220-X Corporations Returns Act	61-219-X	Financial and Taxation Statistics for Enterprises
	61-220-X	Corporations Returns Act
61-224-X Financial Performance Indicators for Canadian Business	61-224-X	Financial Performance Indicators for Canadian Business
61-517-X Inter-corporate Ownership	61-517-X	Inter-corporate Ownership

Selected CANSIM tables from Statistics Canada

187-0001	Quarterly balance sheet and income statement, by North American Industry Classification System (NAICS), quarterly
187-0002	Quarterly statement of changes in financial position, by North American Industry Classification System (NAICS), selected financial ratios and selected seasonally adjusted components, quarterly

Selected surveys from Statistics Canada

2501	Quarterly Survey of Financial Statements

Selected summary tables from Statistics Canada

- Financial statistics for enterprises (quarterly)
- Other financial services Balance sheet and income statement
- Investment Services Balance sheet and income statement
- Banking Balance sheet and income statement

- Insurance Balance sheet and income statement
- Other consumer and business credit Balance sheet and income statement
- Economic indicators, by province and territory (monthly and quarterly)
- Latest statistics (monthly)

Statistical tables

Table 1-1 Summary table — Operating revenue and operating profit, seasonally adjusted

	First quarter	Second quarter	Third quarter	Fourth quarter	First quarter
	2010	2010 mi	2010 Ilions of dollars	2010	2011
Operating revenue			mono or donaro		
Total, all industries	751,980	755,617	756,576	774,687	788,897
Total, non-financial industries	677,644	681,887	681,439	700,267	711,744
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services Total, finance and insurance industries Non-depository credit intermediation	11,698 37,084 8,223 15,290 57,574 164,886 122,481 106,446 30,218 21,962 17,429 30,190 18,210 10,028 2,979 15,493 7,454 74,336 5,209	11,783 34,907 8,351 14,197 59,206 165,912 123,155 107,162 31,668 22,168 17,654 30,864 18,539 10,233 2,974 15,596 7,518 73,730 5,296	11,779 36,375 8,841 14,652 58,157 161,744 123,816 108,552 31,652 22,221 17,851 30,650 18,507 10,346 2,987 15,616 7,724 75,137 5,197	11,807 38,709 9,463 14,491 60,045 169,707 127,025 109,448 31,888 22,710 17,706 31,907 18,496 10,475 3,014 15,650 7,725 74,420 4,960	11,521 40,354 10,171 15,123 60,101 175,195 129,778 109,555 32,470 23,166 17,987 31,145 18,762 10,058 3,003 15,771 7,583 77,153
Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and related activities	5,209 28,161 1,220 27,576 12,170	5,296 27,702 1,263 27,455	5,197 28,564 1,290 27,717	4,960 27,322 1,327 27,932 12,879	5,355 28,123 1,274 29,678
Operating profit					
Total, all industries	60,521	58,063	58,667	62,812	65,433
Total, non-financial industries	45,560	43,478	44,818	47,336	48,398
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services	803 4,258 1,554 1,128 2,483 9,835 4,684 4,039 2,605 3,842 3,086 2,439 1,321 1,881 360 818 425	815 2,213 1,925 1,150 2,348 9,565 4,804 3,774 3,000 3,824 3,307 2,053 1,180 1,919 292 835 473	897 2,756 2,096 1,028 2,815 9,890 4,903 3,641 3,097 3,587 3,495 1,738 1,256 1,977 316 835 492	964 3,072 2,362 1,155 3,074 11,278 5,043 3,749 2,906 3,505 3,454 1,719 1,338 1,965 349 874 529	904 3,583 2,427 1,427 2,399 12,497 5,332 3,922 2,839 3,126 3,568 1,614 1,122 1,943 357 902 434
Total, finance and insurance industries	14,961	14,585	13,849	15,477	17,035
Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and	1,979 2,536 244 6,647	2,092 1,313 265 7,418	2,140 516 265 6,953	2,189 2,892 255 5,804	2,157 3,190 247 7,322
related activities	3,555	3,497	3,975	4,337	4,118

Table 1-2
Summary table — Profit before extraordinary gains and net profit, seasonally adjusted

	First	Second	Third	Fourth	First
	quarter	quarter	quarter	quarter	quarter
	2010	2010	2010	2010	2011
		mil	lions of dollars		
Profit before extraordinary gains					
otal, all industries	52,061	46,925	53,290	49,584	50,624
Total, non-financial industries	41,824	36,767	42,177	40,719	39,504
Agriculture, forestry, fishing and hunting	859	866	982	1,032	897
Dil and gas extraction and support activities Mining and quarrying (except oil and gas)	6,658 1,863	4,865 1,265	3,450 2,013	3,829 2,508	4,332 2,785
Utilities	780	817	358	840	815
Construction	2,384	2,137	2,793	3,015	2,246
Manufacturing	7,940	6,579	11,768	7,276	8,679
Vholesale trade	3,454	3,408	3,593	3,370	4,041
Retail trade	2,861 2,374	2,510 1,680	2,543 2,620	2,555 4,101	2,740 2,390
Transportation and warehousing nformation and cultural industries	2,563	2,616	2,736	2,326	2,390
Real estate and rental and leasing	3,734	3,811	3,549	3,826	3,512
Professional, scientific and technical services	2,328	2,264	1,924	1,992	1,537
Administrative and support, waste management and remediation services	1,204	1,066	1,205	1,205	1,119
Educational, healthcare and social assistance services	1,699	1,746	1,706	1,620	928
Arts, entertainment and recreation	185 575	135	70	168	196
Accommodation and food services Repair, maintenance and personal services	575 363	601 402	471 397	610 447	640 381
Total, finance and insurance industries	10,237	10,158	11,113	8,865	11,120
Non-depository credit intermediation	793	542	620	707	711
nsurance carriers and related activities	3,038	2,304	2,592	2,473	2,798
Activities related to credit intermediation Depository credit intermediation	175 3,507	191 4,398	225 4,560	166 2,279	189 4,045
Securities, commodity contracts, and other financial investments and	3,307	4,550	4,500	2,213	4,043
related activities	2,724	2,723	3,116	3,240	3,376
Net profit					
Total, all industries	52,056	46,769	53,270	49,579	50,617
otal, non-financial industries	41,817	36,612	42,157	40,714	39,497
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities	859 6,658	865 4,865	982 3,450	1,032 3,829	897 4,332
Mining and quarrying (except oil and gas)	1,863	1,265	2,013	2,508	2,785
Itilities	780	817	358	840	815
Construction	2,384	2,137	2,793	3,015	2,246
Manufacturing	7,935	6,422	11,760	7,271	8,669
Wholesale trade	3,453	3,408	3,578	3,369 2,559	4,042
Datail trada					2,742
	2,861 2,374	2,510 1,680	2,545 2,620		2 390
ransportation and warehousing	2,374	1,680	2,620	4,101	2,390 2,264
ransportation and warehousing nformation and cultural industries					2,264
ransportation and warehousing nformation and cultural industries teal estate and rental and leasing	2,374 2,563 3,734 2,328	1,680 2,616 3,811 2,264	2,620 2,736 3,549 1,924	4,101 2,326 3,818 1,992	2,264 3,512 1,537
ransportation and warehousing nformation and cultural industries teal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services	2,374 2,563 3,734 2,328 1,201	1,680 2,616 3,811 2,264 1,066	2,620 2,736 3,549 1,924 1,204	4,101 2,326 3,818 1,992 1,207	2,264 3,512 1,537 1,120
ransportation and warehousing information and cultural industries iteal estate and rental and leasing irofessional, scientific and technical services indministrative and support, waste management and remediation services iducational, healthcare and social assistance services	2,374 2,563 3,734 2,328 1,201 1,701	1,680 2,616 3,811 2,264 1,066 1,747	2,620 2,736 3,549 1,924 1,204 1,707	4,101 2,326 3,818 1,992 1,207 1,622	2,264 3,512 1,537 1,120 928
ransportation and warehousing information and cultural industries teal estate and rental and leasing rofessional, scientific and technical services idministrative and support, waste management and remediation services iducational, healthcare and social assistance services ints, entertainment and recreation	2,374 2,563 3,734 2,328 1,201 1,701 185	1,680 2,616 3,811 2,264 1,066 1,747 135	2,620 2,736 3,549 1,924 1,204 1,707 70	4,101 2,326 3,818 1,992 1,207 1,622 168	2,264 3,512 1,537 1,120 928 196
Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Indiministrative and support, waste management and remediation services Inducational, healthcare and social assistance services Ints, entertainment and recreation Ints, entertainment and food services Ints, entertainment and food services	2,374 2,563 3,734 2,328 1,201 1,701	1,680 2,616 3,811 2,264 1,066 1,747	2,620 2,736 3,549 1,924 1,204 1,707	4,101 2,326 3,818 1,992 1,207 1,622	2,264 3,512 1,537 1,120 928
Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Real estate and support, waste management and remediation services Educational, healthcare and social assistance services Repair, maintenance and food services Repair, maintenance and personal services	2,374 2,563 3,734 2,328 1,201 1,701 185 575	1,680 2,616 3,811 2,264 1,066 1,747 135 601	2,620 2,736 3,549 1,924 1,204 1,707 70 471	4,101 2,326 3,818 1,992 1,207 1,622 168 610	2,264 3,512 1,537 1,120 928 196 640
Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Real estate and support, waste management and remediation services Reducational, healthcare and social assistance services Repair, entertainment and recreation Recommodation and food services Repair, maintenance and personal services Total, finance and insurance industries Ron-depository credit intermediation	2,374 2,563 3,734 2,328 1,201 1,701 185 575 363 10,239 793	1,680 2,616 3,811 2,264 1,066 1,747 135 601 402 10,158	2,620 2,736 3,549 1,924 1,204 1,707 70 471 397 11,112	4,101 2,326 3,818 1,992 1,207 1,622 168 610 447 8,865	2,264 3,512 1,537 1,120 928 196 640 381 11,120
Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services Total, finance and insurance industries Non-depository credit intermediation Insurance carriers and related activities	2,374 2,563 3,734 2,328 1,201 1,701 185 575 363 10,239 793 3,038	1,680 2,616 3,811 2,264 1,066 1,747 135 601 402 10,158 542 2,304	2,620 2,736 3,549 1,924 1,204 1,707 70 471 397 11,112 620 2,592	4,101 2,326 3,818 1,992 1,207 1,622 168 610 447 8,865 707 2,473	2,264 3,512 1,537 1,120 928 196 640 381 11,120 711 2,798
Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services Total, finance and insurance industries Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation	2,374 2,563 3,734 2,328 1,201 1,701 185 575 363 10,239 793 3,038 176	1,680 2,616 3,811 2,264 1,066 1,747 135 601 402 10,158 542 2,304 191	2,620 2,736 3,549 1,924 1,204 1,707 70 471 397 11,112 620 2,592 225	4,101 2,326 3,818 1,992 1,207 1,622 168 610 447 8,865 707 2,473 166	2,264 3,512 1,537 1,120 928 196 640 381 11,120 711 2,798
Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services Total, finance and insurance industries Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation	2,374 2,563 3,734 2,328 1,201 1,701 185 575 363 10,239 793 3,038	1,680 2,616 3,811 2,264 1,066 1,747 135 601 402 10,158 542 2,304	2,620 2,736 3,549 1,924 1,204 1,707 70 471 397 11,112 620 2,592	4,101 2,326 3,818 1,992 1,207 1,622 168 610 447 8,865 707 2,473	2,264 3,512 1,537 1,120 928 196 640 381 11,120

Table 1-3 Summary table — Debt to equity and profit margin, selected ratios

	First quarter	Second quarter	Third quarter	Fourth quarter	First quarter			
	2010	2010	2010	2010	2011			
			ratio					
Debt to equity								
Total, all industries	0.879	0.878	0.855	0.847	0.852			
Total, non-financial industries	0.969	0.969	0.943	0.932	0.936			
Agriculture, forestry, fishing and hunting	1.151	1.160	1.151	1.152	1.136			
Oil and gas extraction and support activities	0.638 0.642	0.641 0.677	0.620 0.660	0.632 0.673	0.656 0.661			
Aining and quarrying (except oil and gas) Itilities	1.222	1.213	1.277	1.264	1.322			
Construction	1.440	1.475	1.460	1.397	1.436			
Manufacturing	0.816	0.789	0.725	0.717	0.716			
Vholesale trade	0.849	0.850	0.857	0.868	0.880			
Retail trade	0.871	0.844	0.825	0.811	0.817			
ransportation and warehousing	1.481	1.678	1.677	1.504	1.539			
nformation and cultural industries	1.193	1.153	1.130	1.151	1.229			
Real estate and rental and leasing	1.932	1.914	1.881	1.842	1.796			
Professional, scientific and technical services	0.628	0.642	0.628	0.630	0.610			
administrative and support, waste management and remediation services	0.821	0.819	0.807	0.821	0.774			
ducational, healthcare and social assistance services	0.690	0.699	0.687	0.691	0.678			
arts, entertainment and recreation	3.040	3.136	3.278	3.108	3.041			
Accommodation and food services Repair, maintenance and personal services	2.374 1.063	2.297 1.055	2.198 1.010	2.144 1.007	2.138 0.964			
Total, finance and insurance industries	0.654	0.649	0.630	0.630	0.640			
•								
Ion-depository credit intermediation surance carriers and related activities	3.214 0.226	3.148 0.240	3.068 0.237	3.046 0.237	2.946 0.248			
activities related to credit intermediation	0.580	0.524	0.502	0.477	0.465			
Depository credit intermediation	0.392	0.385	0.359	0.378	0.378			
Securities, commodity contracts, and other financial investments and	0.002	0.000	0.000	0.070	0.070			
related activities	0.651	0.645	0.646	0.639	0.635			
_	percent							
Profit margin								
Fotal, all industries	8.0	7.7	7.8	8.1	8.3			
otal, non-financial industries	6.7	6.4	6.6	6.8	6.8			
Agriculture, forestry, fishing and hunting	6.9	6.9	7.6	8.2	7.8			
Dil and gas extraction and support activities	11.5	6.3	7.6	7.9	8.9			
fining and quarrying (except oil and gas)	18.9	23.0	23.7	25.0	23.9			
Itilities	7.4	8.1	7.0	8.0	9.4			
construction	4.3	4.0	4.8	5.1	4.0			
Manufacturing	6.0	5.8	6.1	6.6	7.1			
Vholesale trade	3.8	3.9	4.0	4.0	4.1			
Retail trade Transportation and warehousing	3.8 8.6	3.5 9.5	3.4 9.8	3.4 9.1	3.6 8.7			
nformation and cultural industries	17.5	17.2	16.1	15.4	13.5			
leal estate and rental and leasing	17.7	18.7	19.6	19.5	19.8			
rofessional, scientific and technical services	8.1	6.6	5.7	5.4	5.2			
dministrative and support, waste management and remediation services	7.3	6.4	6.8	7.2	6.0			
ducational, healthcare and social assistance services	18.8	18.8	19.1	18.8	19.3			
rts, entertainment and recreation	12.1	9.8	10.6	11.6	11.9			
ccommodation and food services	5.3	5.4	5.4	5.6	5.7			
epair, maintenance and personal services	5.7	6.3	6.4	6.8	5.7			
otal, finance and insurance industries	20.1	19.8	18.4	20.8	22.1			
on-depository credit intermediation	38.0	39.5	41.2	44.1	40.3			
nsurance carriers and related activities	9.0	4.7	1.8	10.6	11.3			
ctivities related to credit intermediation	20.0	21.0	20.5	19.2	19.4			
	244	27.0	25.1	20.8	24.7			
Depository credit intermediation Securities, commodity contracts, and other financial investments and	24.1	21.0	20.1	20.0	27.7			

Table 1-4
Summary table — Return on equity and return on capital employed, selected ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011
			percent		
Return on equity					
Total, all industries	11.3	10.1	11.3	10.3	10.6
Total, non-financial industries	12.7	11.0	12.4	11.8	11.5
Agriculture, forestry, fishing and hunting	9.8	9.8	11.1	11.7	9.9
Oil and gas extraction and support activities	11.9 9.2	8.5	6.0 9.8	6.4	7.4
Mining and quarrying (except oil and gas) Utilities	10.4	6.3 10.7	9.6 4.8	11.7 10.9	12.4 11.3
Construction	15.9	14.3	18.2	18.7	14.6
Manufacturing	9.6	7.7	13.5	8.3	9.8
Wholesale trade	15.0	14.8	15.5	14.8	17.7
Retail trade	15.5	13.0	12.9	12.7	13.4
Fransportation and warehousing nformation and cultural industries	16.4 17.2	12.0 17.3	18.6 17.8	28.3 15.2	16.6 15.2
Real estate and rental and leasing	14.8	14.7	13.3	14.0	12.7
Professional, scientific and technical services	10.8	10.7	8.9	9.3	7.1
Administrative and support, waste management and remediation services	15.1	13.2	14.6	14.6	12.8
Educational, healthcare and social assistance services	28.8	29.9	29.1	27.9	15.7
Arts, entertainment and recreation Accommodation and food services	20.1 17.1	15.1 17.3	8.1 13.1	18.4 16.5	21.0 17.2
Repair, maintenance and personal services	17.8	18.6	17.4	19.4	15.8
Total, finance and insurance industries	7.8	7.7	8.3	6.5	8.2
Non-depository credit intermediation	7.4	5.0	5.7	6.4	6.1
nsurance carriers and related activities	8.8	6.7	7.4	6.9	8.2
Activities related to credit intermediation Depository credit intermediation	12.1 7.5	12.4 9.2	13.9 9.3	10.2 4.6	11.4 8.2
Securities, commodity contracts, and other financial investments and	7.5	9.2	9.3	4.0	0.2
related activities	7.2	7.3	8.5	8.6	8.8
Return on capital employed					
Fotal, all industries	7.4	6.8	7.5	7.1	7.1
Total, non-financial industries	8.0	7.1	7.8	7.7	7.4
Agriculture, forestry, fishing and hunting	6.2	6.1	6.5	6.8	6.1
Oil and gas extraction and support activities Mining and quarrying (except oil and gas)	8.6 6.5	6.6 4.6	5.1 6.8	5.4 7.8	6.0 8.4
Utilities	6.2	8.8	4.4	6.2	6.5
Construction	7.6	7.1	8.3	8.5	7.0
Manufacturing	6.7	5.3	8.8	6.4	6.9
Wholesale trade	9.3	9.1	9.5	9.3	10.3
Retail trade Fransportation and warehousing	9.3 9.0	8.7 6.9	8.6 9.0	9.1 14.1	8.5 9.0
nformation and cultural industries	10.4	10.0	11.0	9.3	9.5
Real estate and rental and leasing	6.9	6.9	6.6	6.7	6.3
Professional, scientific and technical services	8.2	8.1	6.3	6.5	6.8
Administrative and support, waste management and remediation services	9.9	8.8 18.9	9.7	9.8	8.8 10.7
Educational, healthcare and social assistance services Arts, entertainment and recreation	18.1 7.9	6.7	18.6 5.0	17.5 7.7	8.6
Accommodation and food services	7.5	7.6	5.9	7.3	7.4
Repair, maintenance and personal services	10.1	10.6	10.2	11.3	9.4
Total, finance and insurance industries	5.8	5.8	6.4	5.2	6.2
Non-depository credit intermediation	3.9	3.4	3.6	3.7	3.6
nsurance carriers and related activities Activities related to credit intermediation	7.7	6.2 10.5	6.9	6.1	7.2
Activities related to credit intermediation Depository credit intermediation	8.8 6.6	10.5 7.9	10.3 8.5	9.0 4.7	8.8 7.6
Securities, commodity contracts, and other financial investments and	0.0	1.5	0.5	4.1	1.0

Table 2-1 Total, all industries — Balance sheet and income statement

	F: .	0 1	T1 : 1	- "	F: .			
	First	Second	Third	Fourth	First			
	quarter 2010	quarter 2010	quarter 2010	quarter 2010	quarter 2011			
			llions of dollars					
Salance sheet		millions of dollars						
Total assets	6,694,809 A	6,828,572 A	6,889,035 A	6.959.567 A	7,032,924 A			
Cash and deposits	336,963	354,678	345,610	363,200	383,910			
Accounts receivable and accrued revenue	422,105	430,013	437,950	436,743	441,462			
nventories	268,428	269,026	269,593	273,895	274,010			
nvestments and accounts with affiliates	1,009,665	1,033,395	1,030,675	1,035,865	1,036,259			
Portfolio investments	986,406	997,148	1,027,818	1,059,192	1,060,742			
Loans	1,599,428	1,635,023	1,654,672	1,677,922	1,725,989			
Mortgage	722,392	751,077	755,191	768,071	793,932			
Non-mortgage	877,036	883,946	899,481	909,851	932,057			
Illowance for losses on investments and loans	-11,705	-11,753	-12,027	-10,561	-10,883			
lank customers' liabilities under acceptances	48,223	48,209	48,953	47,686	50,957			
apital assets, net	1,296,698	1,300,239	1,308,539	1,324,778	1,325,704			
Other assets	738,595	772,591	777,249	750,845	744,769			
otal liabilities	4,856,078	4,968,178	5,000,402	5,041,616	5,114,102			
eposits	1,594,070	1,665,253	1,690,069	1,727,045	1,760,854			
Actuarial liabilities of insurers	192,231	196,294	204,287	205,942	210,771			
accounts payable and accrued liabilities	527,558	532,427	543,689	548,334	547,199			
oans and accounts with affiliates	659,177	667,300	654,168	656,402	664,068			
orrowings	956,802	966,633	959,755	968,264	971,614			
Loans and other borrowings	423,647	425,597	422,942	423,135	425,493			
Bankers' acceptances and paper	42,303	43,209	42,252	42,109	43,402			
Bonds and debentures	335,891	339,397	334,495	343,748	345,955			
Mortgages	154,962	158,430	160,066	159,272	156,764			
uture income tax	83,729	83,988	85,036	85,320	86,132			
ank customers' liabilities under acceptances	48,268	48,208	48,993	47,730	51,003			
Other liabilities	794,243	808,074	814,406	802,579	822,462			
Total, equity	1,838,731	1,860,395	1,888,632	1,917,951	1,918,823			
Share capital	1,004,986	1,013,337	1,022,988	1,034,029	1,042,103			
Jnitholders' equity	0	0	0	0	0			
Liability to policyholders	0	0	0	0	0			
Contributed surplus and other	176,209	179,817	182,846	183,485	184,541			
Accumulated other comprehensive income					-20,414			
Retained earnings	657,536	667,241	682,798	700,437	712,593			
ncome statement								
Operating revenue	734,475 A	757,413 A	765,153 A	781,818 A	770,100 A			
Sales of goods and services	652,316	675,525	679,245	697,599	684,945			
nsurers' premiums	16,537	16,554	16,731	16,523	16,607			
nnuity considerations	2,327	1,807	1,882	2,286	2,104			
nterest revenue, operating	24,235	25,177	26,299	26,734	26,890			
Dividend revenue, operating	3,177	2,890	3,323	3,139	3,645			
Sains or losses on sale of securities and other assets	-229	-339	302	-193	-54			
Other operating revenue	36,111	35,797	37,370	35,729	35,961			
Operating expenses	676,689	699,158	704,484	718,464	708,339			
epreciation, depletion and amortization surance claims incurred	31,669 10,864	31,513 10,785	31,560	32,091 10,742	31,848 10,545			
nnuity claims incurred		2,191	11,233 2,124					
	3,069			2,254	2,269			
lormal increase in actuarial liabilities	2,440	3,935 6,053	7,825 6,481	1,582	2,165			
nterest expense, operating Other operating expenses	6,042 622,603	644,685	645,260	6,971 664,826	6,924 654,590			
perating profit or loss	57,786	58,255	60,669	63,354	61,761			
nterest and dividend revenue nterest expense on borrowing	6,338	7,920	6,933	9,695	7,729			
ains or losses	15,661 12,025	15,948 6,701	16,581 11,350	17,516 2,896	17,348 6,047			
Profit before income tax	60,485	56,924	62,367	58,426	58,190			
ncome tax	13,127	12,196	11,047	13,565	12,686			
quity in affiliates' earnings	3,361	3,290	3,406	3,536	3,251			
rquity in anniates earnings Profit before extraordinary gains	50,719	48,018	54,726	48,397	48,755			
extraordinary gains or losses	50,719 -6	46,016 -155	54,726 -20	40,397 -5	46,755 -7			
et profit	50,713	47,863	54,706	-5 48,392	48,748			
Other comprehensive income	30,713	41,003	34,700	· ·	-1,887			
Comprehensive income		••	••	••	46,860			
Join Prenensive income			••		40,000			

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 2-2 Total, all industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates	51,139 50,418 4,001 31,850 1,478 -13,350 -15,977 -3,279 10,070 6,703 -654	72,362 47,892 27,800 31,761 592 -2,661 -1,891 -3,330 104,169 71,323 11,383	67,391 54,897 15,206 31,635 -746 1,329 -17,011 -2,712 25,786 24,788 -9,100	74,397 36,105 39,040 25,209 -141 3,212 10,760 -748 57,505 36,836 1,001	52,215 48,869 5,889 31,688 268 -8,128 -17,940 -2,543 55,109 34,286 5,779		
Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available	-3,509 -1,542 -539 148 -1,576 7,530 61,209	8,380 1,079 1,021 4,406 1,874 13,083 176,531	-6,498 -1,522 -382 -4,948 354 16,596 93,178	5,608 859 -985 6,736 -1,003 14,061 131,902	3,723 3,101 1,518 139 -1,036 11,322 107,324		
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	37,694 2,466 12,029 23,199 9,869 13,330 30,158 29,810 97,662 -36,453	76,700 31,462 7,788 37,450 28,433 9,017 24,527 29,925 131,152 45,379	37,783 -10,366 28,256 19,893 3,568 16,325 35,793 28,770 102,346 -9,168	59,332 6,583 29,991 22,759 13,167 9,591 33,903 33,903 126,256 5,647	27,995 -3,513 2,867 28,640 9,966 18,675 32,736 31,317 92,048 15,276		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	751,980 60,521 52,061 52,056	755,617 58,063 46,925 46,769	756,576 58,667 53,290 53,270	774,687 62,812 49,584 49,579	788,897 65,433 50,624 50,617		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	1.5 1.2 4.4	0.5 0.9 -4.1	0.1 0.0 1.0	2.4 2.0 7.1	1.8 1.6 4.2		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	8.0 11.3 0.879 7.4	7.7 10.1 0.878 6.8	7.8 11.3 0.855 7.5	8.1 10.3 0.847 7.1	8.3 10.6 0.852 7.1		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 3-1 Total, non-financial industries — Balance sheet and income statement

	First	Second	Third	Fourth	First
	quarter	quarter	quarter	quarter	quarter
	2010	2010	2010	2010	2011
Delever skert	-	mi	illions of dollars		
Balance sheet	0.007.444.4	0.000 700 4	0.000.547.	0.050.057.4	0.050.000
Total assets Cash and deposits	3,267,111 A 241,256	3,303,769 A 246,432	3,322,547 A 244,322	3,358,857 A 248,451	3,353,669 A 245,958
Accounts receivable and accrued revenue	344,474	349,511	354,454	358,330	359,676
Inventories	268,428	269,026	269,593	273,895	274,010
nvestments and accounts with affiliates	654,438	669,619	674,704	680,219	686,384
Portfolio investments	96,670	97,457	97,706	99,808	100,727
Loans	32,406	33,607	33,477	33,319	33,607
Mortgage	10,099	10,437	10,422 23,055	10,094	10,028
Non-mortgage Allowance for losses on investments and loans	22,307 0	23,171 0	23,055	23,224 0	23,579 0
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	1,241,055	1,245,720	1,254,345	1,270,310	1,270,683
Other assets	388,385	392,395	393,943	394,526	382,621
Total liabilities	1,953,389	1,971,845	1,967,751	1,983,235	1,975,188
Deposits	0	0	0	0	0
Actuarial liabilities of insurers	202.424	0	0	0	407.022
Accounts payable and accrued liabilities Loans and accounts with affiliates	392,124 503,320	395,317 514,152	400,402 506,868	412,804 507,589	407,922 513,555
Borrowings	769,261	777,026	770,628	775,145	776,318
Loans and other borrowings	355,131	356,785	353,876	353,442	353,124
Bankers' acceptances and paper	27,681	28,734	27,867	28,008	28,811
Bonds and debentures	234,975	236,502	232,371	237,954	241,076
Mortgages	151,474	155,004	156,514	155,740	153,308
Future income tax	84,304	84,226	84,683	84,860	85,595
Bank customers' liabilities under acceptances Other liabilities	0 204,380	0 201,124	0 205,171	0 202,837	0 191,798
Total, equity	1,313,722	1,331,924	1,354,796	1,375,622	1,378,480
Share capital	782,768	789,961	796,762	805,896	810,588
Unitholders' equity	0	0	0	0	0
Liability to policyholders	0	0	0	0	0
Contributed surplus and other	138,600	142,463	145,348	145,473	144,325
Accumulated other comprehensive income					-5,049
Retained earnings ncome statement	392,354	399,500	412,686	424,253	428,616
	CC0 704 A	694 443 A	C00 04E A	707 206 A	602 449 /
Operating revenue Sales of goods and services	660,704 A 637,690	684,413 A 661,161	688,915 A 664,916	707,206 A 682,640	693,448 A 669,350
nsurers' premiums	007,000	001,101	004,510	002,040	000,000
Annuity considerations	0	Ö	Õ	Ö	Ö
nterest revenue, operating	0	0	0	0	0
Dividend revenue, operating	0	0	0	0	0
Gains or losses on sale of securities and other assets	0	0	0	0	0
Other operating revenue	23,014	23,252	23,999	24,566	24,098
Operating expenses Depreciation, depletion and amortization	617,994 29,087	640,845 28,975	641,886 29,012	659,320 29,572	648,844 29,269
nsurance claims incurred	29,007	20,973	29,012	29,572	29,209
Annuity claims incurred	0	Õ	Ŏ	Õ	Ö
Normal increase in actuarial liabilities	0	0	0	0	0
nterest expense, operating	0	0	0	0	0
Other operating expenses	588,908	611,872	612,873	629,748	619,576
Operating profit or loss	42,709	43,567	47,030	47,886	44,605
nterest and dividend revenue	6,338	7,920	6,933	9,695	7,729
nterest expense on borrowing Gains or losses	12,458 11,825	12,644 5,878	13,130 9,359	13,939 3,758	13,542 6,696
Profit before income tax	48,416	44, 720	50,191	47,400	45,489
ncome tax	9,839	9,335	8,913	9,960	9,908
Equity in affiliates' earnings	1,887	2,332	2,224	2,365	2,026
Profit before extraordinary gains	40,464	37,717	43,502	39,805	37,607
Extraordinary gains or losses	-7	-155	-20	-5	-7
Net profit	40,457	37,561	43,482	39,800	37,600
Other comprehensive income					593
Comprehensive income	••		••		38,193

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 3-2 Total, non-financial industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First	Second	Third	Fourth	First			
	quarter	quarter	quarter	quarter	quarter			
	2010	2010	2010	2010	2011			
	millions of dollars							
Statement of changes in financial position	_							
Cash from operating activities Net profit Non-cash items	35,287 40,202 -2,274	49,551 37,601 14,408	49,133 43,708 8,300	51,644 29,531 22,335	44,171 37,885 8.644			
Depreciation, depletion and amortization	29,273	29,227	29,089	22,970	29,109			
Future income tax	1,287	47	-368	-202	364			
Working capital Other non-cash items Prior period cash transactions	-9,450	-2,585	-2,241	4,155	-9,072			
	-23,385	-12,282	-18,180	-4,588	-11,758			
	-2,641	-2,457	-2,875	-221	-2,357			
Cash from financing activities Increase in deposits	3,271	33,099	4,063	12,212	11,800			
	0	0	0	0	0			
Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings	-953	14,182	-3,358	-550	4,382			
	-282	6,442	-5,878	1,177	3,540			
	-1,291	874	-1,631	-58	2,520			
Bankers' acceptances and paper Bonds and debentures Mortgages Equity	-762	1,173	-293	-704	1,024			
	3,425	2,393	-4,181	2,806	1,082			
	-1,653	2,001	226	-867	-1,085			
	4,505	12.475	13.299	11.585	3,879			
Total cash available	38,558	82,650	53,195	63,857	55,971			
Applications								
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-2,755	23,796	-1,521	7,877	4,322			
	-2,205	21,947	-2,493	6,563	3,980			
	-2,076	1,187	980	1,448	275			
	1,526	663	-7	-135	66			
	25	260	-21	-65	-71			
	1,501	403	14	-70	138			
	28,365	23,146	34,068	32,174	30,695			
	21,409	21,787	20,405	24,453	22,824			
	47,019	68,729	52,952	64,504	57,840			
	-8,461	13,921	243	-647	-1,869			
Selected seasonally adjusted items								
Operating revenue	677,644	681,887	681,439	700,267	711,744			
Operating profit	45,560	43,478	44,818	47,336	48,398			
Profit before extraordinary gains	41,824	36,767	42,177	40,719	39,504			
Net profit	41,817	36,612	42,157	40,714	39,497			
Percentage change of selected seasonally adjusted items								
Operating revenue Operating expenses Operating profit	1.5	0.6	-0.1	2.8	1.6			
	1.0	1.0	-0.3	2.6	1.6			
	9.8	-4.6	3.1	5.6	2.2			
Selected financial ratios								
Profit margin (%)	6.7	6.4	6.6	6.8	6.8			
Return on equity (%)	12.7	11.0	12.4	11.8	11.5			
Debt to equity (ratio)	0.969	0.969	0.943	0.932	0.936			
Return on capital employed (%)	8.0	7.1	7.8	7.7	7.4			

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 4-1 Agriculture, forestry, fishing and hunting — Balance sheet and income statement

	First	Second	Third	Fourth	First			
	quarter 2010	quarter 2010	quarter 2010	quarter 2010	quarter 2011			
	millions of dollars							
Balance sheet			one or dendie					
Total assets	85,461 B	86,748 B	86,230 B	86,691 [₿]	87,109 B			
Cash and deposits	6,115	6,162	6,114	6,137	6,206			
Accounts receivable and accrued revenue	4,633	4,712	4,667	4,756	4,703			
Inventories	12,468	12,660	12,526	12,664	12,735			
Investments and accounts with affiliates Portfolio investments	5,836 4,100	6,106 4,073	6,111 3,996	6,091 4,044	6,104 3,993			
Loans	2,342	2,448	2,413	2,439	2,423			
Mortgage	1,234	1,319	1,297	1,291	1,286			
Non-mortgage	1,109	1,130	1,117	1,148	1,136			
Allowance for losses on investments and loans	0	0	0	0	0			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Capital assets, net	40,984	41,493	41,754	41,838	41,985			
Other assets	8,981	9,094	8,649	8,721	8,959			
Total liabilities	50,308	51,434	50,975	51,316	50,937			
Deposits	0	0	0	0	0			
Actuarial liabilities of insurers	0	0	0	0	0			
Accounts payable and accrued liabilities	4,381	4,444	4,327	4,403	4,279			
Loans and accounts with affiliates Borrowings	15,518 24,931	15,389 25,568	15,209 25,385	15,160 25,601	15,203 25,878			
Loans and other borrowings	14,924	15,451	15,339	15,486	15,978			
Bankers' acceptances and paper	628	621	612	609	631			
Bonds and debentures	4,153	4,142	4,112	4,156	4,147			
Mortgages	5,225	5,354	5,322	5,350	5,123			
Future income tax	1,274	1,293	1,307	1,307	1,289			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Other liabilities	4,205	4,740	4,747	4,847	4,289			
Total, equity	35,152	35,314	35,255	35,375	36,172			
Share capital	9,420	9,740	9,613	9,577	9,455			
Unitholders' equity	0	0	0	0	0			
Liability to policyholders	0	0	0	0	0			
Contributed surplus and other	2,941	2,958	3,021	3,021	3,066			
Accumulated other comprehensive income	22 702	22 617		22,776	-9			
Retained earnings Income statement	22,792	22,617	22,621	22,770	23,659			
Operating revenue	11,553 ^B	11,923 B	11,721 B	11,871 B	11,351 B			
Sales of goods and services	10,890	11,246	11,041	11,194	10,704			
Insurers' premiums	0	0	0	0	0			
Annuity considerations	0	0	0	0	0			
nterest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue	664	676	679	677	647			
Operating expenses	10,775 800	11,033 822	10,814 807	10,967 804	10,478 762			
Depreciation, depletion and amortization nsurance claims incurred	0	0	0	0	762			
Annuity claims incurred	0	0	0	0	0			
Normal increase in actuarial liabilities	ő	0	0	0	0			
nterest expense, operating	Ö	Õ	Ŏ	ŏ	ő			
Other operating expenses	9,974	10,211	10,008	10,163	9,717			
Operating profit or loss	779	890	906	904	873			
nterest and dividend revenue	155	156	152	152	147			
nterest expense on borrowing	324	336	333	333	314			
Gains or losses	367	340	371	382	319			
Profit before income tax	976	1,050	1,097	1,105	1,025			
ncome tax	151	173	164	172	164			
equity in affiliates' earnings	42	42	43	42	41			
Profit before extraordinary gains	867	919	976	976	902			
Extraordinary gains or losses	0	0	0 076	0 076	0			
Net profit Other comprehensive income	867	919	976	976	902 -6			
Comprehensive income		••	••		-o 896			
Sombrenensive income	•	••	••		090			

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 4-2 Agriculture, forestry, fishing and hunting — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity	2,145 869 1,079 797 -8 121 168 197 -298 0 -107 -112 -163 -2 7 46 -80	1,147 921 356 822 1 -140 -326 -130 265 0 -124 383 358 -13 3	2,005 967 1,085 802 2 69 212 -47 -511 0 -91 -330 -245 -7 -54 -23 -90	121 298 -95 126 15 -104 -132 -82 70 0 -75 142 77 -2 35 33	1,127 889 188 755 5 13 -585 50 70 0 19 50 226 25 -9 -192		
Total cash available	1,846	1,412	1,493	191	1,197		
Applications							
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	16 -69 -23 107 134 -27 1,118 101 1,234 612	89 87 4 -2 4 -5 541 115 745 667	-55 16 -45 -26 -14 -12 580 98 623 870	34 -29 40 24 0 23 60 94 188 3	-33 -13 -11 -10 1 -11 1,022 108 1,096		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	11,698 803 859 859	11,783 815 866 865	11,779 897 982 982	11,807 964 1,032 1,032	11,521 904 897 897		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-1.2 -0.6 -7.8	0.7 0.7 1.4	0.0 -0.8 10.1	0.2 -0.4 7.4	-2.4 -2.1 -6.2		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	6.9 9.8 1.151 6.2	6.9 9.8 1.160 6.1	7.6 11.1 1.151 6.5	8.2 11.7 1.152 6.8	7.8 9.9 1.136 6.1		

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- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 5-1 Oil and gas extraction and support activities — Balance sheet and income statement

	First	Second	Third	Fourth	First
	quarter	quarter	quarter	quarter	quarter
	2010	2010	2010	2010	2011
Balance sheet			lions of dollars		
Total assets	469,696 A	475,987 A	478,016 A	493,902 A	492,921 A
Cash and deposits	17,755	21,457	18,222	18,886	18,141
Accounts receivable and accrued revenue	39,948	40,779	40,256	41,767	41,768
Inventories	5,968 88,899	5,631 89,148	5,738 90,296	6,261 92,651	5,541 95,595
Investments and accounts with affiliates Portfolio investments	11,614	12,902	13,447	13,916	14,480
Loans	1,637	1,698	1,667	1,632	1,657
Mortgage	149	147	148	150	152
Non-mortgage	1,488	1,551	1,519	1,483	1,505
Allowance for losses on investments and loans	0	0	0	0	0
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	276,411 27,463	276,752	280,266	290,379	286,549
Other assets Total liabilities	245,802	27,619 246,927	28,126 245,952	28,410 256,452	29,190 259,278
Deposits	0	0	0	0	0
Actuarial liabilities of insurers	0	0	0	0	0
Accounts payable and accrued liabilities	39,913	39,137	40,641	43,816	43,143
Loans and accounts with affiliates	52,229	56,250	59,597	64,712	67,497
Borrowings	90,666	90,586	84,318	85,439	85,869
Loans and other borrowings Bankers' acceptances and paper	45,174 4,952	44,399 4,926	41,779 4,314	42,034 4,505	41,618 4,713
Bonds and debentures	39,933	40,668	37,623	38,238	38,658
Mortgages	607	594	602	661	880
Future income tax	31,218	30,912	31,109	31,150	31,031
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	31,776	30,042	30,287	31,335	31,737
Total, equity	223,894	229,060	232,064	237,450	233,643
Share capital Unitholders' equity	189,805 0	194,290 0	196,969 0	199,268 0	196,205 0
Liability to policyholders	0	0	Õ	0	0
Contributed surplus and other	10,414	10,325	10,911	11,194	11,035
Accumulated other comprehensive income	•	,	••		· -1
Retained earnings	23,675	24,444	24,185	26,988	26,404
Income statement		04.007.4	00.075 *	00.700 /	40.054.4
Operating revenue	37,084 A	34,907 A	36,375 A	38,709 A	40,354 A
Sales of goods and services Insurers' premiums	37,084 0	34,876 0	36,375 0	38,709 0	40,354 0
Annuity considerations	0	0	0	0	0
Interest revenue, operating	0	Ö	Ö	Ö	Ö
Dividend revenue, operating	0	0	0	0	0
Gains or losses on sale of securities and other assets	0	0	0	0	0
Other operating revenue	0	31	0	0 25 627	0
Operating expenses Depreciation, depletion and amortization	32,826 7,641	32,693 6,845	33,619 6,713	35,637 7,065	36,771 7,205
Insurance claims incurred	7,041	0,043	0,713	7,003	7,203
Annuity claims incurred	Ö	ŏ	ŏ	ŏ	ŏ
Normal increase in actuarial liabilities	0	0	0	0	0
Interest expense, operating	0	0	0	0	0
Other operating expenses	25,185	25,848	26,906	28,572	29,566
Operating profit or loss	4,258	2,213	2,756	3,072	3,583
Interest and dividend revenue	969 1,638	2,150 1,700	1,507 1,762	1,603 1,996	1,147 2,081
nterest expense on borrowing Gains or losses	3,751	1,700	763	822	1,802
Profit before income tax	7,339	4,613	3, 267	3,500	4,450
ncome tax	1,112	497	284	239	532
Equity in affiliates' earnings	431	749	467	569	414
Profit before extraordinary gains	6,658	4,865	3,450	3,829	4,332
Extraordinary gains or losses	0	0	0	0	0
Net profit Other comprehensive income	6,658	4,865	3,450	3,829	4,332
Comprehensive income			••	••	-59 4,273
comprehensive income	••		••		4,213

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 5-2 Oil and gas extraction and support activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First	Second	Third	Fourth	First			
	quarter	quarter	quarter	quarter	quarter			
	2010	2010	2010	2010	2011			
	millions of dollars							
Statement of changes in financial position								
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates	10,522 6,653 3,587 7,623 353 -4,263 -126 282 3,511 0 112 1,221	3,626 4,858 -1,629 6,834 -276 -1,253 -6,935 397 8,700 0 3,007 705	11,081 3,437 7,330 6,686 -192 2,451 -1,616 314 3,216 0 3,181 -5,806	11,449 4,106 7,239 6,596 12 960 -330 103 9,295 0 4,795 1,153	10,376 4,428 5,615 7,192 96 -876 -797 333 3,573 0 0 2,352 1,704			
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity otal cash available	149	-786	-2,409	462	1,061			
	-50	-18	-352	85	207			
	1,115	1,534	-3,046	603	420			
	8	-26	1	3	16			
	2,178	4,988	5,840	3,347	-484			
	14,032	12,326	14,297	20,744	13,949			
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applications of cash ncrease or decrease in cash	-2,846	1,369	1,549	2,034	3,121			
	-4,139	163	822	1,646	2,494			
	-3	1,146	758	427	602			
	1,296	61	-32	-39	25			
	3	-2	1	-1	2			
	1,293	63	-32	-39	23			
	12,011	3,181	11,850	14,383	7,462			
	5,512	3,998	3,553	3,884	4,102			
	14,678	8,549	16,952	20,301	14,685			
	-645	3,777	-2,655	443	-735			
Selected seasonally adjusted items								
Operating revenue	37,084	34,907	36,375	38,709	40,354			
Operating profit	4,258	2,213	2,756	3,072	3,583			
Profit before extraordinary gains	6,658	4,865	3,450	3,829	4,332			
Net profit	6,658	4,865	3,450	3,829	4,332			
Percentage change of selected seasonally adjusted items								
Operating revenue	4.2	-5.9	4.2	6.4	4.2			
Operating expenses	0.0	-0.4	2.8	6.0	3.2			
Operating profit	53.3	-48.0	24.5	11.5	16.6			
Selected financial ratios								
Profit margin (%)	11.5	6.3	7.6	7.9	8.9			
Return on equity (%)	11.9	8.5	6.0	6.4	7.4			
Debt to equity (ratio)	0.638	0.641	0.620	0.632	0.656			
Return on capital employed (%)	8.6	6.6	5.1	5.4	6.0			

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 6-1 Mining and quarrying (except oil and gas) — Balance sheet and income statement

	First	Second	Third	Fourth	First			
	quarter 2010	quarter 2010	quarter 2010	quarter 2010	quarter 2011			
	millions of dollars							
Balance sheet								
Total assets	156,616 A	157,892 A	160,706 A	167,424 A	172,016 A			
Cash and deposits	5,458 9,639	6,118 9,475	7,026 9,590	7,217 9.939	7,455 9.961			
Accounts receivable and accrued revenue Inventories	5,010	4,839	5,062	5,080	5,141			
Investments and accounts with affiliates	76,837	79,656	80,129	85,132	86,530			
Portfolio investments	1,414	1,231	1,433	1,438	1,523			
Loans	21	22	33	32	47			
Mortgage	19	19	19	19	19			
Non-mortgage Allowance for losses on investments and loans	3 0	3 0	14 0	13 0	28 0			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Capital assets, net	45,522	45,820	47,328	48,542	50,198			
Other assets	12,714	10,732	10,105	10,044	11,161			
Total liabilities	75,914	78,000	78,694	81,704	82,433			
Deposits	0	0	0 0	0 0	0 0			
Actuarial liabilities of insurers Accounts payable and accrued liabilities	0 8,895	9,198	10,096	10,063	10,275			
Loans and accounts with affiliates	35,878	38,412	38,434	39,951	40,682			
Borrowings	15,910	15,635	15,673	17,709	18,504			
Loans and other borrowings	11,776	11,612	11,668	12,795	13,506			
Bankers' acceptances and paper	742	579	580	1,472	1,494			
Bonds and debentures Mortgages	3,391	3,444	3,424	3,442	3,503			
Future income tax	7,427	7,264	7,355	7,388	7,516			
Bank customers' liabilities under acceptances	0	0	0	0	7,510			
Other liabilities	7,804	7,491	7,137	6,593	5,455			
Total, equity	80,702	79,892	82,012	85,720	89,583			
Share capital	75,928	73,645	73,448	76,688	78,534			
Unitholders' equity	0	0	0 0	0 0	0 0			
Liability to policyholders Contributed surplus and other	3,088	3,066	3,185	3,078	3,079			
Accumulated other comprehensive income			0,100		1,054			
Retained earnings	1,685	3,181	5,379	5,953	6,916			
Income statement								
Operating revenue	8,089 A	8,578 A	8,621 A	9,591 A	10,041 A			
Sales of goods and services Insurers' premiums	8,089 0	8,578 0	8,621 0	9,591 0	10,041 0			
Annuity considerations	0	0	0	0	0			
Interest revenue, operating	0	Ö	Ö	Ö	Ö			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue	0 6,455	0 6,612	0 6,606	7 269	7, 536			
Operating expenses Depreciation, depletion and amortization	6,433 555	641	566	7,268 631	7,536 694			
Insurance claims incurred	0	0	0	0	0			
Annuity claims incurred	0	0	0	0	0			
Normal increase in actuarial liabilities	0	0	0	0	0			
Interest expense, operating	0 5.001	0	0	0	0			
Other operating expenses Operating profit or loss	5,901 1,633	5,971 1,966	6,040 2,015	6,637 2,322	6,842 2,505			
nterest and dividend revenue	229	288	320	2,322 541	566			
nterest expense on borrowing	415	387	389	407	428			
Gains or losses	646	-287	382	408	574			
Profit before income tax	2,093	1,580	2,329	2,864	3,217			
Income tax	476	510 105	613	634	721			
Equity in affiliates' earnings Profit before extraordinary gains	245 1,863	195 1,265	297 2,013	278 2,508	289 2,785			
Extraordinary gains or losses	1,003	1,265	2,013	2,306	2,765			
Net profit	1,863	1,265	2,013	2,508	2,785			
Other comprehensive income	.,	,	,		206			
Comprehensive income					2,991			

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 6-2 Mining and quarrying (except oil and gas) — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax	2,185 1,860 319 550	3,629 1,265 2,484 641 18	3,107 2,012 1,137 557 72	1,738 2,521 -793 575 61	1,433 2,783 -1,282 674 74		
Working capital Other non-cash items Prior period cash transactions Cash from financing activities	8 -254 7 1,033	911 914 -120 869	747 -240 -42 652	-465 -964 10 4,641	-80 -1,951 -68 2,612		
Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages	0 518 246 444 -226 28 0 269	0 1,716 -249 -188 -115 54 0	0 201 95 114 1 -21 0 356	0 1,439 137 123 1 13 0 3,066	0 667 700 617 22 62 0		
Equity Total cash available	3,219	4, 498	3, 759	6,379	1,245 4,045		
Applications							
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applications of cash Increase or decrease in cash	1,247 1,405 -51 -107 0 -107 1,386 223 2,856 362	2,070 2,017 51 1 0 1 1,788 152 4,010 488	1,237 1,025 202 10 0 10 2,045 560 3,841 -82	4,687 4,710 -22 -1 0 -1 1,793 235 6,716 -336	1,083 1,028 60 -5 0 -5 1,773 190 3,046 999		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	8,223 1,554 1,863 1,863	8,351 1,925 1,265 1,265	8,841 2,096 2,013 2,013	9,463 2,362 2,508 2,508	10,171 2,427 2,785 2,785		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	9.9 5.1 36.3	1.6 -3.6 23.8	5.9 5.0 8.9	7.0 5.3 12.7	7.5 9.1 2.7		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	18.9 9.2 0.642 6.5	23.0 6.3 0.677 4.6	23.7 9.8 0.660 6.8	25.0 11.7 0.673 7.8	23.9 12.4 0.661 8.4		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 7-1 **Utilities** — Balance sheet and income statement

	First	Second	Third	Fourth	First	
	quarter 2010	quarter 2010	quarter 2010	quarter 2010	quarter 2011	
	millions of dollars					
Balance sheet						
Total assets	88,832 A	88,945 A	90,706 A	92,910 A	90,455 A	
Cash and deposits	2,213	1,947	2,010	2,093	2,000	
Accounts receivable and accrued revenue Inventories	7,754 1,801	7,380 2,224	7,061 2,600	8,377 2,788	8,199 2,482	
nvestments and accounts with affiliates	5,176	5,233	5,305	5,486	5,674	
Portfolio investments	749	742	742	739	840	
Loans	277	151	98	99	146	
Mortgage	36	35	36	36	36	
Non-mortgage	241	115	62	63	110	
Allowance for losses on investments and loans	0	0	0	0	0	
Bank customers' liabilities under acceptances	0	0	0	0	0	
Capital assets, net	54,421	55,667	56,616	57,009	56,757	
Other assets	16,442	15,601	16,274	16,320	14,357	
Total liabilities	58,893	58,496	60,587	62,193	61,567	
Deposits	0	0	0	0	0	
Actuarial liabilities of insurers	0	0	0	0	0	
Accounts payable and accrued liabilities	6,587 3,642	6,534 3,365	6,114 3,933	7,257 4,046	6,769 3,807	
Loans and accounts with affiliates Borrowings	32,937	33,580	34,534	34,790	34,377	
Loans and other borrowings	15,198	15,268	15,902	16,296	15,988	
Bankers' acceptances and paper	941	1,025	1,401	1,377	1,293	
Bonds and debentures	16,783	17,272	17,217	17.105	16,997	
Mortgages	15	15	14	12	99	
future income tax	4,005	4,014	4,148	4,253	4,048	
Bank customers' liabilities under acceptances	0	0	0	0	0	
Other liabilities	11,721	11,003	11,858	11,847	12,565	
Total, equity	29,939	30,450	30,119	30,717	28,887	
Share capital	20,977	21,346	21,414	21,747	21,191	
Jnitholders' equity	0	0	0	0	0	
Liability to policyholders	0	0	0	0	0	
Contributed surplus and other	2,507	2,512	2,517	2,559	2,593	
Accumulated other comprehensive income	 6 455	6,592	 6 100	6,412	-649 5,752	
Retained earnings ncome statement	6,455	0,392	6,188	0,412	3,732	
Operating revenue	17,372 A	13,123 A	12,972 A	15,163 A	17,227 A	
Sales of goods and services	16,970	12,808	12,676	14,797	16,798	
nsurers' premiums	0	0	0	0	0	
Annuity considerations	0	0	0	0	0	
nterest revenue, operating	0	0	0	0	0	
Dividend revenue, operating	0	0	0	0	0	
Gains or losses on sale of securities and other assets	0	0	0	0	0	
Other operating revenue	402	315	296	366	428	
Operating expenses	15,923	12,220	12,186	13,840	15,477	
Depreciation, depletion and amortization	754 0	775 0	846 0	865 0	899 0	
nsurance claims incurred Innuity claims incurred	0	0	0	0	0	
Normal increase in actuarial liabilities	0	0	0	0	0	
nterest expense, operating	0	0	0	0	0	
Other operating expenses	15,169	11,445	11,340	12,975	14.579	
perating profit or loss	1,449	902	786	1,323	1,749	
nterest and dividend revenue	62	68	63	88	93	
nterest expense on borrowing	475	484	511	556	574	
Gains or losses	51	257	-169	97	73	
Profit before income tax	1,086	743	169	951	1,341	
ncome tax	147	82	14	125	359	
quity in affiliates' earnings	61	46	52	54	52	
Profit before extraordinary gains	1,001	708	207	880	1,033	
xtraordinary gains or losses	0	0	0	0	0	
let profit	1,001	708	207	880	1,033	
Other comprehensive income		••	••	••	-138	
Comprehensive income					895	

Note(s):

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- Figures may not add due to rounding.

Table 7-2 Utilities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Fotal cash available	990 1,006 -30 754 -11 37 -811 14 -704 0 -147 -803 -501 -235 -70 3 246 287	1,364 708 630 775 29 -108 -66 27 733 0 -277 643 69 84 489 1 366 2,097	430 207 266 846 33 -573 -40 -43 1,763 0 752 949 633 376 -59 -1 62 2,192	1,448 871 686 828 69 -311 100 -109 604 0 105 181 357 -18 -155 -2 318 2,053	2,316 1,035 1,255 899 111 -10 255 26 -907 0 -91 -225 -208 -84 65 3 -591		
otal cash available Applications	267	2,097	2,192	2,053	1,409		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-617 -98 -183 -336 0 -336 428 427 239 48	-83 49 -7 -126 0 -126 1,863 380 2,159 -62	-29 23 1 -53 0 -53 1,671 449 2,090 102	125 129 -4 1 0 1 1,142 580 1,847 206	-62 -45 -64 47 0 47 1,058 272 1,268 142		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	15,290 1,128 780 780	14,197 1,150 817 817	14,652 1,028 358 358	14,491 1,155 840 840	15,123 1,427 815 815		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	5.2 6.2 -5.8	-7.2 -7.9 2.0	3.2 4.4 -10.7	-1.1 -2.1 12.4	4.4 2.7 23.6		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	7.4 10.4 1.222 6.2	8.1 10.7 1.213 8.8	7.0 4.8 1.277 4.4	8.0 10.9 1.264 6.2	9.4 11.3 1.322 6.5		

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All data in this table are unadjusted unless otherwise specified.
 Figures may not add due to rounding.

Table 8-1 **Construction** — Balance sheet and income statement

	First	Second	Third	Fourth	First	
	quarter	quarter	quarter	quarter	quarter	
	2010	2010 mill	2010	2010	2011	
Balance sheet	millions of dollars					
Total assets	188,592 B	193,410 B	197,428 B	200,495 B	192,583 A	
Cash and deposits	24,706	25,283	25,411	26,546	24,146	
Accounts receivable and accrued revenue	38,898	40,340	42,901	43,316	41,821	
Inventories Investments and accounts with affiliates	36,318 28,104	37,203 28,670	37,183 29,008	38,079 29,609	35,433 28,787	
Portfolio investments	5,901	5,919	5,879	5,982	6,158	
Loans	1,821	1,846	1,811	1,790	2,028	
Mortgage	628	629	573	550	535	
Non-mortgage	1,193	1,216	1,238	1,239	1,493	
Allowance for losses on investments and loans	0	0	0	0	0	
Bank customers' liabilities under acceptances	0	0	0	0	0	
Capital assets, net	42,549	42,244	41,433	40,924	40,603	
Other assets Total liabilities	10,295 128,769	11,906 133,629	13,801 136,169	14,249 135,930	13,607 131,079	
Deposits	120,703	0	0	0	0	
Actuarial liabilities of insurers	Ö	Õ	Ö	Ö	Ö	
Accounts payable and accrued liabilities	34,588	35,537	37,289	37,548	36,057	
Loans and accounts with affiliates	33,317	34,214	34,633	35,078	35,685	
Borrowings	52,856	53,985	54,782	55,131	52,658	
Loans and other borrowings	29,584	30,103	30,447	30,891	30,033	
Bankers' acceptances and paper Bonds and debentures	1,028 4,945	1,040 4,984	1,038 5,091	1,034 5,241	1,001 5,038	
Mortgages	17,298	17,858	18,206	17,964	16,586	
Future income tax	562	672	620	805	1,386	
Bank customers' liabilities under acceptances	0	0	0	0	0	
Other liabilities	7,446	9,222	8,845	7,368	5,293	
Total, equity	59,824	59,781	61,259	64,565	61,505	
Share capital	10,101 0	10,133 0	10,242 0	9,996 0	9,986 0	
Unitholders' equity Liability to policyholders	0	0	0	0	0	
Contributed surplus and other	2,284	2,335	2,390	2,450	2,502	
Accumulated other comprehensive income	_,,	_,	-,	-,	-1	
Retained earnings	47,439	47,313	48,626	52,119	49,018	
Income statement						
Operating revenue	53,756 B	57,797 ^B	60,854 B	62,574 B	56,007 A	
Sales of goods and services	52,847 0	56,716 0	59,786 0	61,485 0	55,213 0	
Insurers' premiums Annuity considerations	0	0	0	0	0	
Interest revenue, operating	0	0	0	0	0	
Dividend revenue, operating	Ö	ŏ	Ö	Õ	ő	
Gains or losses on sale of securities and other assets	0	0	0	0	0	
Other operating revenue	909	1,081	1,068	1,090	793	
Operating expenses	51,802	55,879	57,406	59,173	54,192	
Depreciation, depletion and amortization Insurance claims incurred	1,207 0	1,307 0	1,366 0	1,361 0	1,327 0	
Annuity claims incurred	0	0	0	0	0	
Normal increase in actuarial liabilities	ŏ	Ö	Ö	Ö	ő	
Interest expense, operating	Ö	Ō	Ö	Ö	Ö	
Other operating expenses	50,596	54,572	56,040	57,812	52,865	
Operating profit or loss	1,954	1,918	3,448	3,401	1,815	
Interest and dividend revenue	397	419	428	452	450	
Interest expense on borrowing	450 163	488	481 225	505 400	477	
Gains or losses Profit before income tax	163 2,063	309 2,158	235 3,629	499 3,848	133 1,919	
Income tax	2,003 481	2,136 595	3,629 761	3,646 751	535	
Equity in affiliates' earnings	277	300	307	333	310	
Profit before extraordinary gains	1,860	1,864	3,175	3,430	1,694	
Extraordinary gains or losses	0	0	0	0	0	
Net profit	1,860	1,864	3,175	3,430	1,694	
Other comprehensive income	••		••		137	
Comprehensive income					1,831	

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 8-2 Construction — Statement of changes in financial position, selected seasonally adjusted items and selected financial

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011	
	millions of dollars					
Statement of changes in financial position						
Cash from operating activities	611	1,073	418	-110	1,603	
Net profit	1,823	1,867	3,141	2,140	1,559	
Non-cash items	-1,101	-540	-2,820	-2,047	181	
Depreciation, depletion and amortization	1,197	1,302	1,355	451	1,210	
Future income tax	-84	-60	8	71	30	
Working capital	290	-833	-1,320	-639	158	
Other non-cash items	-2,504	-949	-2,863	-1,931	-1,216	
Prior period cash transactions	-110	-254	97	-203	-138	
Cash from financing activities	-1,678	1,512	1,981	641	-1,711	
Increase in deposits	0	0	0	0	0	
Borrowings from affiliates	-1,447	623	925	174	-360	
Borrowings from non-affiliates	-165	741	848	348	-1,098	
Loans and other borrowings	891 47	310 17	738	245 -9	-617	
Bankers' acceptances and paper Bonds and debentures	47 -97	41	8 57	-9 147	-26 -177	
Mortgages	-1,005	372	45	-35	-279	
Equity	-1,003	148	208	119	-253	
Total cash available	-1,067	2,586	2,399	531	-108	
Applications						
Cash applied to investment activities	-866	207	463	-74	-641	
Investments in affiliates	-333	105	382	-103	-580	
Portfolio investments	-247	101	79	47	1	
Loans	-285	2	2	-18	-63	
Mortgage loans	-279	-19	-24	-8	-33	
Non-mortgage loans	-6	21	26	-10	-30	
Cash applied to fixed assets	-176	252	477	473	77	
Cash applied to dividends	977	1,015	878	984	1,266	
Total applications of cash	-65	1,473	1,818	1,383	702	
ncrease or decrease in cash	-1,002	1,113	580	-852	-811	
Selected seasonally adjusted items						
Operating revenue	57,574	59,206	58,157	60,045	60,101	
Operating profit	2,483	2,348	2,815	3,074	2,399	
Profit before extraordinary gains	2,384	2,137	2,793	3,015	2,246	
Net profit	2,384	2,137	2,793	3,015	2,246	
Percentage change of selected seasonally adjusted items	_					
Operating revenue	2.0	2.8	-1.8	3.2	0.1	
Operating expenses	3.3	3.2	-2.7	2.9	1.3	
Operating profit	-19.5	-5.4	19.9	9.2	-22.0	
Selected financial ratios						
Profit margin (%)	4.3	4.0	4.8	5.1	4.0	
Return on equity (%)	15.9	14.3	18.2	18.7	14.6	
Debt to equity (ratio)	1.440	1.475	1.460	1.397	1.436	
Return on capital employed (%)	7.6	7.1	8.3	8.5	7.0	

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 9-1 Manufacturing — Balance sheet and income statement

	First	Second	Third	Fourth	First		
	quarter	quarter	quarter	quarter	quarter		
	2010	2010	2010	2010	2011		
Salance sheet		millions of dollars					
Total assets	786,908 A	794,513 A	789.829 A	794,613 A	795,951 A		
Cash and deposits	36,777	34,988	34,766	37,060	39,778		
Accounts receivable and accrued revenue	95,492	95,942	96,288	95,097	96,226		
nventories	72,094	70,525	70,049	69,746	71,503		
nvestments and accounts with affiliates	186,273	195,189	194,011	196,211	197,887		
Portfolio investments Loans	17,438 4,345	16,547 4,384	15,729 4,459	15,783 4,541	15,481 4,571		
Mortgage	4,343	445	4,439	446	4,371		
Non-mortgage	3,891	3,938	4,017	4,094	4,129		
Allowance for losses on investments and loans	0	0	0	0	0		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Capital assets, net	273,103	274,055	272,922	273,703	274,516		
Other assets	101,387	102,882	101,605	102,472	95,990		
Total liabilities	454,334 0	452,864 0	441,575 0	442,513 0	441,102 0		
Deposits Actuarial liabilities of insurers	0	0	0	0	0		
Accounts payable and accrued liabilities	109,746	110,340	109,285	111,931	112,528		
Loans and accounts with affiliates	149,576	147,100	132,405	134,085	134,829		
Borrowings	121,800	122,550	119,918	118,453	119,101		
Loans and other borrowings	65,572	65,633	64,652	59,902	60,761		
Bankers' acceptances and paper	4,860	5,097	4,486	4,273	4,342		
Bonds and debentures	44,862	45,204	44,391	48,001	47,847		
Mortgages	6,506 24,300	6,615 24,583	6,389 24,665	6,277 24,629	6,151 24,958		
Future income tax Bank customers' liabilities under acceptances	24,300	24,363	24,005	24,629	24,956		
Other liabilities	48,912	48,292	55,303	53.415	49,685		
Fotal, equity	332,575	341,649	348,253	352,100	354,849		
Share capital	192,966	196,319	197,809	198,678	200,561		
Jnitholders' equity	0	0	0	0	0		
Liability to policyholders	0	0	0	0	0		
Contributed surplus and other	19,780	24,106	25,820	26,257	24,650		
Accumulated other comprehensive income	440.000	404.000			-5,936		
Retained earnings ncome statement	119,828	121,223	124,624	127,165	135,574		
Operating revenue	158,876 ^A	169,626 A	163,133 A	170,614 A	168,476		
Sales of goods and services	157,697	168,401	161,887	169,444	167,189		
nsurers' premiums	0	0	0	0	0		
Annuity considerations	0	0	0	0	0		
nterest revenue, operating	0	0	0	0	0		
Dividend revenue, operating	0	0	0	0	0		
Gains or losses on sale of securities and other assets	0 1,179	0 1,224	0 1,247	0 1,171	0 1,287		
Other operating revenue Operating expenses	150,016	159,556	152,637	159,473	157,324		
Depreciation, depletion and amortization	5,864	6,195	6,093	5,964	5,778		
nsurance claims incurred	0	0	0	0	0,0		
Annuity claims incurred	0	0	0	0	0		
Normal increase in actuarial liabilities	0	0	0	0	0		
nterest expense, operating	0	0	0	0	0		
Other operating expenses	144,152	153,360	146,545	153,508	151,546		
perating profit or loss	8,860	10,070	10,496 1,207	11,141 2,015	11,152		
nterest and dividend revenue nterest expense on borrowing	1,228 2,513	1,582 2,556	2,582	2,015 2,776	1,347 2,407		
Cains or losses	2,243	393	5,101	-1,559	1,136		
Profit before income tax	9,821	9,489	14,221	8,821	11,230		
ncome tax	2,097	2,166	1,981	2,706	3,252		
Equity in affiliates' earnings	-50	46	91	72	81		
Profit before extraordinary gains	7,674	7,369	12,331	6,187	8,059		
extraordinary gains or losses	-4	-157	-8	-5	-10		
Net profit	7,670	7,213	12,323	6,182	8,049		
Other comprehensive income		••	••		-136 7 013		
Comprehensive income					7,913		

Note(s):

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- Figures may not add due to rounding.

Table 9-2 Manufacturing — Statement of changes in financial position, selected seasonally adjusted items and selected financial

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011	
	millions of dollars					
Statement of changes in financial position						
Cash from operating activities	2,650	18,275	11,317	12,762	8,154	
Net profit	7,654	7,345	12,384	5,834	8,538	
Non-cash items	-3,560	12,076	191	8,152	995	
Depreciation, depletion and amortization	6,218	6,542	6,255	5,259	5,833	
Future income tax	-50	241	-101	85	648	
Working capital	-3,741	543	-2,075	3,553	-1,982	
Other non-cash items	-5,987	4,751	-3,889	-745	-3,504	
Prior period cash transactions	-1,444	-1,146	-1,259	-1,224	-1,379	
Cash from financing activities	343	7,023	-8,079	3,381	4,261	
Increase in deposits	0	0	0	0	0	
Borrowings from affiliates	-1,682	-299	-10,672	2,215	1,407	
Borrowings from non-affiliates	-1,618	1,415	-2,022	-2,031	1,368	
Loans and other borrowings	-2,774	889	-802	-2,343	1,222	
Bankers' acceptances and paper	51	256 394	-231 -794	-110 -506	83 34	
Bonds and debentures	1,604 -499	-123	-79 4 -196	526 -103	34 29	
Mortgages Equity	3,643	5,906	4,615	3,196	1.487	
Total cash available	2,993	25,297	3,237	16,143	12,416	
Applications						
Cash applied to investment activities	288	8,495	-6,129	6,418	1,407	
Investments in affiliates	1,059	9,058	-6,516	6,166	1,473	
Portfolio investments	-621	-603	317	160	-106	
Loans	-150	40	70	91	40	
Mortgage loans	7	6	-6	5	1	
Non-mortgage loans	-156	34	76	87	39	
Cash applied to fixed assets	4,784	5,902	5,817	4,873	6,488	
Cash applied to dividends	3,507	4,918	3,322	5,238	3,622	
Total applications of cash	8,579	19,316	3,010	16,529	11,518	
ncrease or decrease in cash	-5,586	5,982	227	-385	898	
Selected seasonally adjusted items						
Operating revenue	164,886	165,912	161,744	169,707	175,195	
Operating profit	9,835	9,565	9,890	11,278	12,497	
Profit before extraordinary gains	7,940	6,579	11,768	7,276	8,679	
Net profit	7,935	6,422	11,760	7,271	8,669	
Percentage change of selected seasonally adjusted items					_	
Operating revenue	1.4	0.6	-2.5	4.9	3.2	
Operating expenses	0.4	0.8	-2.9	4.3	2.7	
Operating profit	20.1	-2.7	3.4	14.0	10.8	
Selected financial ratios						
Profit margin (%)	6.0	5.8	6.1	6.6	7.1	
Return on equity (%)	9.6	7.7	13.5	8.3	9.8	
Debt to equity (ratio)	0.816	0.789	0.725	0.717	0.716	
Return on capital employed (%)	6.7	5.3	8.8	6.4	6.9	

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 10-1 Wholesale trade — Balance sheet and income statement

	First quarter	Second quarter	Third quarter	Fourth quarter	First quarter			
	2010	2010	2010	2010	2011			
		millions of dollars						
Balance sheet								
Total assets	238,970 A	240,998 A	243,350 A	245,141 A	248,144			
Cash and deposits	25,265	25,314	25,565	25,620	25,911			
Accounts receivable and accrued revenue nventories	56,328 50,376	58,080 50,197	58,561 50,262	59,176 51,028	59,758 51,983			
nvestments and accounts with affiliates	37,215	37,778	39,323	39,727	40,349			
Portfolio investments	4,248	4,054	3,802	3,824	3,965			
oans	4,915	5,439	5,382	5,168	5,217			
Mortgage	447	467	458	451	448			
Non-mortgage	4,468	4,972	4,925	4,717	4,769			
Allowance for losses on investments and loans	0	0	0	0	0			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Capital assets, net	31,612	31,995	32,407	32,615	32,379			
Other assets	29,010	28,141	28,048	27,982	28,582			
Fotal liabilities Deposits	147,071 0	148,597 0	150,801 0	154,369 0	156,694			
Actuarial liabilities of insurers	0	0	0	0	0			
Accounts payable and accrued liabilities	57,710	58,130	58,266	60.591	60,725			
oans and accounts with affiliates	41,706	41,510	41,897	39,988	42,151			
Borrowings	36,342	37,045	37,438	38,761	38,359			
Loans and other borrowings	26,262	26,923	27,345	28,670	28,169			
Bankers' acceptances and paper	1,977	2,052	1,966	1,873	1,856			
Bonds and debentures	5,860	5,879	5,882	5,939	6,078			
Mortgages	2,243	2,190	2,245	2,280	2,255			
future income tax	130	350	319	246	461			
Bank customers' liabilities under acceptances Other liabilities	0 11,182	0 11,563	0 12,881	0 14,783	0 14,999			
otal, equity	91,900	92,401	92,549	90,772	91,450			
Share capital	31,701	32,308	33,422	32,483	33,790			
Initholders' equity	0	02,000	00,122	02,100	00,700			
iability to policyholders	0	Ō	Ō	Ō	Ö			
Contributed surplus and other	8,486	8,525	8,109	8,399	9,731			
Accumulated other comprehensive income		••		••	-568			
Retained earnings	51,712	51,568	51,018	49,889	48,497			
ncome statement								
Operating revenue	118,928 ^A	125,367 A	123,769 A	128,413 A	126,160			
Sales of goods and services	117,346 0	123,662 0	122,055 0	126,565 0	124,315 0			
nsurers' premiums Innuity considerations	0	0	0	0	0			
nterest revenue, operating	0	0	0	0	0			
vividend revenue, operating	ŏ	ŏ	Ŏ	ŏ	ő			
Gains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue	1,582	1,705	1,715	1,848	1,845			
perating expenses	114,614	120,296	118,685	123,447	121,278			
Depreciation, depletion and amortization	1,255	1,295	1,267	1,291	1,305			
nsurance claims incurred	0	0	0	0	0			
nnuity claims incurred Iormal increase in actuarial liabilities	0	0 0	0 0	0 0	0			
nterest expense, operating	ő	0	0	0	0			
Other operating expenses	113,361	119,002	117,418	122.157	119,974			
perating profit or loss	4,313	5,071	5,084	4,966	4,882			
sterest and dividend revenue	374	455	371	410	421			
nterest expense on borrowing	662	650	668	704	678			
Cains or losses	401	83	-11	29	184			
rofit before income tax	4,427	4,962	4,773	4,702	4,811			
ncome tax	1,413	1,480	975	1,421	1,323			
quity in affiliates' earnings	35	64	75	75	71			
Profit before extraordinary gains	3,050	3,546	3,873	3,356	3,558			
Extraordinary gains or losses	0	0	-14	-1 2 255	0			
Net profit Other comprehensive income	3,049	3,546	3,859	3,355	3,558			
Other comprehensive income	••				333			
Comprehensive income	••		•		3,892			

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 10-2 Wholesale trade — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	4,016	5,111	4,790	6,779	2,879		
Net profit	3,028	3,522	3,831	2,623	3,481		
Non-cash items	712	1,143	1,078	2,098	-1,235		
Depreciation, depletion and amortization	1,240	1,286	1,261	907	1,290		
Future income tax	246	116	-234	73	77		
Working capital	-506	-482	-946	1,102	-2,017		
Other non-cash items	-267	223	997	16	-585		
Prior period cash transactions	276	447	-119	2,057	634		
Cash from financing activities	1,066	448	2,131	-1,560	1,615		
Increase in deposits	0	0	0	0	0		
Borrowings from affiliates	122	-14	394	-1,987	1,080		
Borrowings from non-affiliates	23	356	643	988	134		
Loans and other borrowings	394	196	653	1,017	35		
Bankers' acceptances and paper	-522	130	-93 21	-121	31		
Bonds and debentures	154 -4	52		51 41	55 13		
Mortgages	-4 921	-23 107	63 1,093	-561	400		
Equity otal cash available	5,082	5,560	6,921	5,219	4,494		
Applications							
Cash applied to investment activities	573	1,023	1,215	-136	116		
Investments in affiliates	178	737	1,541	22	49		
Portfolio investments	-339	-234	-278	53	32		
Loans	735	520	-49	-211	35		
Mortgage loans	6	21	-3	-7	-1		
Non-mortgage loans	729	500	-45	-204	36		
Cash applied to fixed assets	536	970	1,791	1,126	953		
Cash applied to dividends	1,094	1,430	1,033	1,271	1,033		
Total applications of cash	2,203	3,423	4,039	2,261	2,103		
ncrease or decrease in cash	2,879	2,136	2,881	2,958	2,391		
Selected seasonally adjusted items							
Operating revenue	122,481	123,155	123,816	127,025	129,778		
Operating profit	4,684	4,804	4,903	5,043	5,332		
Profit before extraordinary gains	3,454	3,408	3,593	3,370	4,041		
let profit	3,453	3,408	3,578	3,369	4,042		
ercentage change of selected seasonally adjusted items							
Operating revenue	1.6	0.6	0.5	2.6	2.2		
Operating expenses	1.5	0.5	0.5	2.6	2.0		
Operating profit	3.0	2.6	2.0	2.9	5.7		
selected financial ratios							
rofit margin (%)	3.8	3.9	4.0	4.0	4.1		
Return on equity (%)	15.0	14.8	15.5	14.8	17.7		
Debt to equity (ratio)	0.849	0.850	0.857	0.868	0.880		
Return on capital employed (%)	9.3	9.1	9.5	9.3	10.3		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 11-1 Retail trade — Balance sheet and income statement

	First	Second	Third	Fourth	First			
	quarter	quarter	quarter	quarter	quarter			
	2010	2010	2010	2010	2011			
		millions of dollars						
Balance sheet								
Total assets	186,891 A	190,651 A	192,262 A	195,652 A	195,235 A			
Cash and deposits Accounts receivable and accrued revenue	18,363 13,996	18,837 14,525	19,063 14,771	18,761 15,748	17,043 16,529			
nventories	56,648	57,946	57,932	59,744	60,017			
nvestments and accounts with affiliates	18,999	19,377	19,872	20,197	21,612			
Portfolio investments	4,763	4,923	4,994	5,549	5,432			
oans	1,497	1,374	1,438	1,490	1,625			
Mortgage Non-mortgage	428 1,069	432 942	436 1,001	439 1,051	443 1,181			
Allowance for losses on investments and loans	0	0	0	1,031	1,101			
Bank customers' liabilities under acceptances	Ö	ŏ	ő	ő	Ő			
Capital assets, net	53,421	53,735	54,381	55,059	54,383			
Other assets	19,203	19,933	19,811	19,104	18,593			
Total liabilities	113,022	113,726	113,299	115,030	113,751			
Deposits Actuarial liabilities of insurers	0	0	0	0	0			
Accounts payable and accrued liabilities	38,584	39,377	39,666	41,745	40,668			
Loans and accounts with affiliates	21,489	21,625	22,204	22,062	21,878			
Borrowings	42,878	43,291	42,959	43,297	44,722			
Loans and other borrowings	27,828	27,669	27,487	27,551	27,165			
Bankers' acceptances and paper	2,158	2,244	2,293	2,539	3,070			
Bonds and debentures Mortgages	9,116 3,777	9,501 3,877	9,356 3,823	9,351 3,856	10,859 3,628			
Future income tax	-644	-671	-644	-615	-792			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Other liabilities	10,715	10,104	9,113	8,541	7,275			
Total, equity	73,869	76,925	78,964	80,622	81,483			
Share capital	20,586 0	21,129 0	21,083 0	21,117 0	21,328 0			
Jnitholders' equity Liability to policyholders	0	0	0	0	0			
Contributed surplus and other	9,632	10,087	10,436	10,532	10,548			
Accumulated other comprehensive income					122			
Retained earnings	43,651	45,709	47,445	48,973	49,485			
ncome statement								
Operating revenue	103,585 A	106,128 A	112,675 A	109,222 A	106,531			
Sales of goods and services nsurers' premiums	102,366 0	105,088 0	111,563 0	108,090 0	105,390 0			
Annuity considerations	0	0	0	0	0			
nterest revenue, operating	0	Ö	Ö	Ö	Ö			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue	1,219 99,596	1,039 102,820	1,111 108,885	1,132	1,141 102,698			
Operating expenses Depreciation, depletion and amortization	1,608	1,613	1,686	105,105 1,647	1,606			
nsurance claims incurred	0	0	0	0	0			
Annuity claims incurred	0	0	0	0	0			
Normal increase in actuarial liabilities	0	0	0	0	0			
nterest expense, operating	0	0	0	0	0			
Other operating expenses Operating profit or loss	97,988 3,990	101,208 3,307	107,199 3,790	103,457 4,117	101,092 3,833			
nterest and dividend revenue	210	199	198	268	252			
nterest and dividend revenue	726	736	786	790	790			
Gains or losses	-24	173	171	165	52			
Profit before income tax	3,449	2,943	3,374	3,760	3,347			
ncome tax	813	724 56	837	888	815			
Equity in affiliates' earnings Profit before extraordinary gains	52 2,687	56 2,274	56 2,593	43 2,915	42 2,573			
Extraordinary gains or losses	2,007 0	2,214	2,393 2	2,915 4	2,573			
Net profit	2,687	2,274	2,595	2,919	2,575			
Other comprehensive income	,	,			140			
Comprehensive income					2,715			

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 11-2 Retail trade — Statement of changes in financial position, selected seasonally adjusted items and selected financial

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper	1,970 2,694 -1,274 1,588 -222 -1,216 -1,625 550 2,133 0 91 725 959 -56	1,245 2,263 -1,392 1,611 -28 -1,125 -1,850 373 1,438 0 161 401 -160 108	3,055 2,582 -22 1,680 -42 157 -1,818 495 374 0 562 -549 -333 -18	2,015 2,211 6 1,148 43 -1,016 -170 -202 503 0 -241 571 260 291	1,279 2,567 -1,800 1,603 24 -1,597 -1,830 512 1,006 0 9 547 527 612		
Bonds and debentures Mortgages Equity Total cash available	-158 -19 1,316 4,103	388 66 875 2,683	-143 -55 361 3,428	7 13 172 2,518	-431 -162 449 2,285		
Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	2,524 2,453 -35 105 2 104 1,504 979 5,007 -904	284 253 145 -113 4 -117 1,522 748 2,554 129	619 490 102 26 4 22 1,944 1,071 3,634 -206	869 285 523 61 1 60 1,467 1,284 3,620 -1,102	1,043 1,020 -67 91 5 86 1,580 1,403 4,026 -1,741		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	106,446 4,039 2,861 2,861	107,162 3,774 2,510 2,510	108,552 3,641 2,543 2,545	109,448 3,749 2,555 2,559	109,555 3,922 2,740 2,742		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	0.5 0.3 5.6	0.7 1.0 -6.6	1.3 1.5 -3.5	0.8 0.8 3.0	0.1 -0.1 4.6		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	3.8 15.5 0.871 9.3	3.5 13.0 0.844 8.7	3.4 12.9 0.825 8.6	3.4 12.7 0.811 9.1	3.6 13.4 0.817 8.5		

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- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 12-1 Transportation and warehousing — Balance sheet and income statement

	First	Second	Third	Fourth	First
	quarter	quarter	quarter	quarter	quarter
	2010	2010	2010	2010	2011
		mill	ions of dollars		
Balance sheet					
Total assets	180,696 A	187,267 A	188,442 A	184,823 A	187,392 A
Cash and deposits	10,566	11,801	10,753	10,438	10,359
Accounts receivable and accrued revenue	14,631	15,114	15,500	15,712	16,758
Inventories	3,423	3,602	3,350	3,563	4,389
Investments and accounts with affiliates Portfolio investments	35,630 1,905	39,931 2,225	41,090	35,812 2,721	35,645 2,866
Loans	721	695	2,279 675	534	2,000 549
Mortgage	192	199	185	182	191
Non-mortgage	529	496	491	352	358
Allowance for losses on investments and loans	0	0	0	0	0
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	91,047	90,516	90,047	91,003	91,656
Other assets	22,773	23,384	24,748	25,039	25,171
Total liabilities	122,625	131,237	132,090	126,791	129,751
Deposits	0	0	0	0	0
Actuarial liabilities of insurers	0	0	0	0	0
Accounts payable and accrued liabilities	16,010	15,524	15,278	16,311	16,819
Loans and accounts with affiliates Borrowings	19,313 66,663	25,717 68,322	27,042 67,442	20,477 66,810	20,857 67,842
Loans and other borrowings	25,169	25,352	24,642	24,817	25,602
Bankers' acceptances and paper	1,798	1,769	1,790	1,709	1,905
Bonds and debentures	38,062	39,189	39,005	38,098	38,314
Mortgages	1,634	2,012	2,005	2,187	2,021
Future income tax	8,455	8,380	8,639	8,401	8,417
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	12,184	13,294	13,689	14,793	15,816
Total, equity	58,071	56,030	56,353	58,032	57,640
Share capital	37,412	37,913	38,007	39,708	41,103
Unitholders' equity	0	0 0	0 0	0 0	0
Liability to policyholders Contributed surplus and other	6,533	4,908	5,129	4,721	3,927
Accumulated other comprehensive income	0,000	4,500	0,120	7,721	1,003
Retained earnings	14,125	13,209	13,217	13,603	11,607
Income statement					
Operating revenue	29,143 A	31,502 B	32,720 B	32,032 B	31,335 A
Sales of goods and services	28,663	30,992	32,190	31,467	30,803
nsurers' premiums	0	0	0 0	0 0	0
Annuity considerations nterest revenue, operating	0	0	0	0	0
Dividend revenue, operating	0	0	0	0	0
Gains or losses on sale of securities and other assets	ŏ	Õ	Ö	Ö	0
Other operating revenue	479	510	530	565	532
Operating expenses	27,417	28,585	28,961	28,825	29,702
Depreciation, depletion and amortization	1,904	1,913	1,906	1,995	2,007
nsurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	0	0	0	0	0
nterest expense, operating	0 25,513	0 26,672	0 27,055	0 26,830	0 27.696
Other operating expenses Operating profit or loss	1,726	2,917	3,758	3,207	1,633
nterest and dividend revenue	416	229	257	1,654	826
nterest expense on borrowing	1,049	1,097	1,120	1,313	1,149
Gains or losses	1,302	-53	603	615	489
Profit before income tax	2,394	1,995	3,498	4,162	1,799
ncome tax	401	6	286	358	-284
Equity in affiliates' earnings	-73	-127	-62	38	-160
Profit before extraordinary gains	1,920	1,862	3,151	3,842	1,923
Extraordinary gains or losses	0	0	0	0	0
Net profit	1,920	1,862	3,151	3,842	1,923
Other comprehensive income					4
Comprehensive income					1,926

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 12-2 Transportation and warehousing — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper	1,344 1,918 433 1,899 457 27 -1,949 -1,007 -89 0 1,323 -492 337 -13 -641	2,439 1,867 1,487 1,908 -32 -1,100 711 -915 11,404 0 9,950 935 -134 -51 1,127	2,374 3,138 246 1,905 225 -354 -1,531 -1,010 1,161 0 1,130 -52 96 20 -184	6,186 3,789 2,864 1,480 -347 847 884 -467 -7,085 0 -7,099 -1,365 -437 -81	2,823 1,935 1,990 1,991 -310 -1,116 1,424 -1,102 2,010 0 526 577 151 199 216		
Bonds and debentures Mortgages Equity Total cash available Applications	-641 -175 -919 1,255	1,127 -7 519 13,843	-184 17 83 3,535	-910 62 1,379 -899	216 11 908 4,833		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage Ioans Non-mortgage Ioans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-272 -461 197 -8 3 -11 1,374 4,150 5,252 -3,997	9,233 8,960 305 -31 -1 -30 951 4,375 14,559 -716	1,480 1,423 74 -17 -15 -2 1,734 3,993 7,207 -3,672	-4,965 -5,256 441 -150 -2 -149 1,478 4,631 1,143 -2,043	-408 -380 -21 -8 1 -9 2,480 5,183 7,256 -2,422		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	30,218 2,605 2,374 2,374	31,668 3,000 1,680 1,680	31,622 3,097 2,620 2,620	31,888 2,906 4,101 4,101	32,470 2,839 2,390 2,390		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	1.3 0.8 6.9	4.8 3.8 15.2	-0.2 -0.5 3.2	0.8 1.6 -6.2	1.8 2.2 -2.3		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	8.6 16.4 1.481 9.0	9.5 12.0 1.678 6.9	9.8 18.6 1.677 9.0	9.1 28.3 1.504 14.1	8.7 16.6 1.539 9.0		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 13-1 Information and cultural industries — Balance sheet and income statement

	First quarter	Second quarter	Third quarter	Fourth quarter	First quarter			
	2010	2010	2010	2010	2011			
		millions of dollars						
Balance sheet								
Fotal assets Cash and deposits	168,337 A 7,583	169,137 A 7,472	170,265 A 7,541	174,452 A 7,871	173,556 A 7,102			
Accounts receivable and accrued revenue	11,176	11,408	11,272	12,368	12,831			
nventories	2,291	2,211	2,366	2,424	2,480			
nvestments and accounts with affiliates	14,782	14,566	14,911	15,056	14,777			
Portfolio investments	2,579	2,601	2,697	2,630	2,583			
Loans	199	286	303 54	299	292			
Mortgage Non-mortgage	52 148	51 235	249	52 247	51 241			
Allowance for losses on investments and loans	0	233	0	0	0			
Bank customers' liabilities under acceptances	ő	0	0	0	0			
Capital assets, net	52,078	52,475	52,710	53,679	54,477			
Other assets	77,649	78,117	78,465	80,124	79,014			
Total liabilities	108,889	108,680	108,949	113,195	114,124			
Deposits	0	0	0	0	0			
Actuarial liabilities of insurers	0 14,957	0 15,477	0 15,855	0 16,524	0 15,981			
Accounts payable and accrued liabilities Loans and accounts with affiliates	14,369	14,180	14,456	14,406	14,404			
Borrowings	56,554	55,518	54,834	56,114	58,624			
Loans and other borrowings	20,499	20.754	20.380	20,326	21,526			
Bankers' acceptances and paper	2,837	3,270	3,307	2,463	2,438			
Bonds and debentures	32,945	31,211	30,858	33,039	34,378			
Mortgages	272	283	288	287	282			
Future income tax	6,541	6,764	6,733	7,030	6,988			
Bank customers' liabilities under acceptances Other liabilities	0 16,469	0 16,742	0 17,073	0 19,121	0 18,126			
Fotal, equity	59,448	60,457	61,316	61,257	59,432			
Share capital	67,839	67,192	67,603	68,121	68,746			
Unitholders' equity	0	0	0	0	0			
Liability to policyholders	0	0	0	0	0			
Contributed surplus and other	16,679	16,839	16,921	16,374	16,464			
Accumulated other comprehensive income					274			
Retained earnings	-25,070	-23,573	-23,208	-23,239	-26,053			
ncome statement	04.450 ^	22.420.4	22,094 A	22 200 4	22.650 /			
Operating revenue Sales of goods and services	21,458 ^A 19,380	22,120 A 19,967	19,928	23,389 A 21,112	22,650 A 20,478			
nsurers' premiums	0	0	0	0	20,470			
Annuity considerations	0	Ö	Ö	Ö	Ő			
nterest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue	2,078 17,798	2,153 18,110	2,166 18,488	2,277 19,907	2,172 19,735			
Operating expenses Depreciation, depletion and amortization	2,663	2,673	2,788	3,002	2,859			
nsurance claims incurred	2,003	2,073	2,700	0	2,039			
Annuity claims incurred	Ö	Ŏ	Ŏ	Õ	ő			
Normal increase in actuarial liabilities	0	0	0	0	0			
nterest expense, operating	0	0	0	0	0			
Other operating expenses	15,135	15,437	15,700	16,905	16,875			
Operating profit or loss	3,660	4,010	3,605	3,483	2,915			
nterest and dividend revenue	276	287 1,044	280	286 1,082	299			
nterest expense on borrowing Gains or losses	1,066 690	437	1,050 664	567	1,198 818			
Profit before income tax	3,560	3,690	3,499	3,253	2,833			
ncome tax	975	1,124	918	798	645			
Equity in affiliates' earnings	2	60	-3	-5	23			
Profit before extraordinary gains	2,587	2,626	2,578	2,450	2,211			
extraordinary gains or losses	0	0	0	0	0			
Net profit	2,587	2,626	2,578	2,450	2,211			
Other comprehensive income					20			
Comprehensive income	••	••			2,231			

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 13-2 Information and cultural industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011			
	millions of dollars							
Statement of changes in financial position								
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages	3,498 2,457 457 2,610 438 -284 -2,307 583 -252 0 -305 1,236 -128 257 1,107 0	5,873 2,598 2,706 2,629 190 484 -598 569 -1,171 0 -145 -1,150 142 433 -1,734	5,744 2,570 2,593 2,786 -23 259 -429 581 -213 0 250 -696 -395 38 -341	4,566 2,422 1,465 2,823 -71 -68 -1,218 679 1,456 0 -71 1,865 154 -845 2,556	4,156 2,198 1,421 2,859 -140 -906 -391 537 -710 0 -115 488 -476 -24 992 -4			
Equity Fotal cash available Applications	-1,183 3,246	124 4,702	233 5,531	-338 6,022	-1,083 3,447			
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-650 -290 -381 22 1 20 1,449 1,211 2,010 1,236	385 245 53 87 0 88 2,430 1,291 4,106 597	314 265 42 6 3 4 2,517 1,363 4,193 1,338	54 125 -67 -4 -3 -1 3,022 1,425 4,500 1,522	-480 -443 -31 -6 -1 -5 2,305 2,044 3,870 -423			
Selected seasonally adjusted items								
Operating revenue Operating profit Profit before extraordinary gains Net profit	21,962 3,842 2,563 2,563	22,168 3,824 2,616 2,616	22,221 3,587 2,736 2,736	22,710 3,505 2,326 2,326	23,166 3,126 2,264 2,264			
Percentage change of selected seasonally adjusted items								
Operating revenue Operating expenses Operating profit	0.1 -1.0 5.8	0.9 1.2 -0.5	0.2 1.6 -6.2	2.2 3.1 -2.3	2.0 4.4 -10.8			
Selected financial ratios								
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	17.5 17.2 1.193 10.4	17.2 17.3 1.153 10.0	16.1 17.8 1.130 11.0	15.4 15.2 1.151 9.3	13.5 15.2 1.229 9.5			

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 14-1 Real estate and rental and leasing companies — Balance statement and income statement

	First	Second	Third	Fourth	First
	quarter	quarter	quarter	quarter	quarter
	2010	2010	2010	2010	2011
Balance sheet	-	mill	lions of dollars		
Total assets	322,055 A	325,758 A	330.970 A	224 064 4	227 072 A
Cash and deposits	23,821	24,022	24,656	331,061 A 24,037	327,873 A 23,986
Accounts receivable and accrued revenue	8,278	8,332	8,666	8,517	8,010
Inventories	12,067	12,287	12,662	12,817	12,678
nvestments and accounts with affiliates	49,114	49,708	50,046	50,429	50,232
Portfolio investments Loans	15,974 7,949	16,093 8,140	16,161 8,191	16,187 7,997	15,988 7,673
Mortgage	7,949 3,777	3,991	4,027	3,742	7,673 3,684
Non-mortgage	4,172	4,149	4,164	4,255	3,989
Allowance for losses on investments and loans	0	0	0	0	0
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	190,115	191,170	194,261	195,821	197,618
Other assets	14,737	16,006	16,326	15,255	11,687
Total liabilities Deposits	220,812 0	222,322 0	223,950 0	221,928 0	217,207 0
Actuarial liabilities of insurers	0	0	0	0	0
Accounts payable and accrued liabilities	13,217	13,498	13,929	13,626	13,079
Loans and accounts with affiliates	53,924	53,797	54,827	54,875	53,972
Borrowings	141,644	144,162	146,456	146,188	144,730
Loans and other borrowings	23,855	23,946	24,608	24,955	24,277
Bankers' acceptances and paper	3,157	3,493	3,470	3,426	3,369
Bonds and debentures Mortgages	18,758 95,874	19,224 97,499	19,661 98,716	19,634 98,173	19,526 97,557
Future income tax	2,208	2,028	2,006	1,859	1,860
Bank customers' liabilities under acceptances	2,233	0	0	0	0
Other liabilities	9,819	8,837	6,733	5,381	3,567
Total, equity	101,243	103,436	107,020	109,132	110,666
Share capital	51,851	51,889	52,310	52,446	52,085
Unitholders' equity	0	0 0	0	0 0	0 0
Liability to policyholders Contributed surplus and other	9,404	9,585	9,742	10,093	9,988
Accumulated other comprehensive income	5,404	3,300	J,7 42	10,000	-462
Retained earnings	39,987	41,963	44,968	46,593	49,055
ncome statement					
Operating revenue	17,075 A	17,417 A	18,062 A	18,085 A	17,629 A
Sales of goods and services	6,003	6,388	6,452	6,478	6,181
Insurers' premiums Annuity considerations	0	0 0	0 0	0 0	0 0
nterest revenue, operating	0	0	0	0	0
Dividend revenue, operating	Ö	Õ	Õ	Õ	ő
Gains or losses on sale of securities and other assets	0	0	0	0	0
Other operating revenue	11,072	11,029	11,610	11,607	11,448
Operating expenses	14,011	14,127	14,533	14,627	14,113
Depreciation, depletion and amortization Insurance claims incurred	2,204 0	2,216 0	2,253 0	2,267 0	2,168 0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	Ö	Õ	Õ	Õ	0
nterest expense, operating	0	Ō	Ō	Ō	0
Other operating expenses	11,807	11,911	12,279	12,360	11,946
Operating profit or loss	3,063	3,291	3,529	3,458	3,516
nterest and dividend revenue	874	885	906	882	867
nterest expense on borrowing	1,753	1,736 1,570	1,803 1,223	1,807	1,795
Gains or losses Profit before income tax	1,714 3,898	1,570 4,008	3,853	1,380 3,912	1,120 3,707
ncome tax	446	4,008 470	603	433	528
Equity in affiliates' earnings	277	303	310	309	320
Profit before extraordinary gains	3,728	3,842	3,561	3,789	3,499
Extraordinary gains or losses	0	0	0	-7	0
Net profit	3,728	3,842	3,561	3,781	3,499
Other comprehensive income	••	••	••	••	-105
Comprehensive income	••	••	••	••	3,394

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 14-2 Real estate and rental and leasing companies — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings	2,327 3,708 -1,442 2,188 23 -879 -2,774 61 -1,649 0 -251 -158	1,523 3,830 -2,317 2,213 -158 -74 -4,297 10 3,425 0 412 2,764 357	1,159 3,550 -2,417 2,238 -43 -275 -4,337 25 1,673 0 117 1,201 405	3,653 1,562 2,053 1,568 -198 -253 936 39 -879 0 -86 -884 -50	5,595 3,483 2,073 2,161 -185 85 11 40 -1,337 0 -518 -506		
Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications	30 169 -440 -1,240 678	339 451 1,617 250 4,948	-22 409 410 355 2,831	-30 -49 -756 91 2,774	-78 -106 -302 -313 4,258		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-941 -1,058 -99 216 153 63 865 1,569 1,493 -816	791 426 176 188 219 -31 2,040 1,557 4,387 561	-997 -655 -351 9 3 6 1,618 1,589 2,210 621	-184 -14 -270 101 -33 134 1,477 1,926 3,219 -445	-1,050 -733 -188 -128 -58 -70 3,940 1,795 4,685 -427		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	17,429 3,086 3,734 3,734	17,654 3,307 3,811 3,811	17,851 3,495 3,549 3,549	17,706 3,454 3,826 3,818	17,987 3,568 3,512 3,512		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	1.7 2.9 -3.4	1.3 0.0 7.2	1.1 0.1 5.7	-0.8 -0.7 -1.2	1.6 1.2 3.3		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	17.7 14.8 1.932 6.9	18.7 14.7 1.914 6.9	19.6 13.3 1.881 6.6	19.5 14.0 1.842 6.7	19.8 12.7 1.796 6.3		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 15-1 Professional, scientific and technical services — Balance sheet and income statement

	First	Second	Third	Fourth	First		
	quarter 2010	quarter 2010	quarter 2010	quarter 2010	quarter 2011		
	millions of dollars						
Balance sheet							
Total assets	179,869 A	176,995 A	178,392 A	175,901 A	173,142 A		
Cash and deposits Accounts receivable and accrued revenue	30,470 25,086	31,664 24,708	31,711 26,113	32,102 24,768	31,746 24.666		
Inventories	3,498	3,211	3,361	3,302	3,145		
nvestments and accounts with affiliates	67,181	62,815	62,926	62,443	61,411		
Portfolio investments	10,912	10,957	11,386	11,611	11,731		
Loans	2,494	2,918	2,926	2,954	2,952		
Mortgage	815	804	813	816	816		
Non-mortgage Allowance for losses on investments and loans	1,679 0	2,114 0	2,113 0	2,138 0	2,137 0		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Capital assets, net	17,098	16,637	16,801	16,368	16,121		
Other assets	23,130	24,086	23,168	22,354	21,370		
Total liabilities	93,538	92,269	92,207	89,812	86,874		
Deposits	0	0	0 0	0	0 0		
Actuarial liabilities of insurers Accounts payable and accrued liabilities	0 23,895	23,986	25,417	0 24,841	24,050		
Loans and accounts with affiliates	25,616	25,446	25,340	25,585	25,520		
Borrowings	28,614	28,947	28,815	28,639	27,115		
Loans and other borrowings	15,982	16,746	16,660	16,581	15,029		
Bankers' acceptances and paper	897	892	924	926	924		
Bonds and debentures	10,303	9,922	9,862	9,768	9,758		
Mortgages Future income tax	1,432 -1,268	1,387 -1,414	1,368 -1,526	1,364 -1,597	1,405 -1,663		
Bank customers' liabilities under acceptances	0	0	0	0	0,000		
Other liabilities	16,681	15,305	14,162	12,345	11,852		
Total, equity	86,331	84,726	86,185	86,089	86,268		
Share capital	39,311	39,314	39,667	40,666	40,422		
Unitholders' equity	0	0	0 0	0	0 0		
Liability to policyholders Contributed surplus and other	42,148	42,731	42,610	42,396	42,391		
Accumulated other comprehensive income	12,110				-57		
Retained earnings	4,871	2,682	3,907	3,027	3,512		
ncome statement							
Operating revenue	30,190 A	30,864 A	30,650 A	31,907 A	31,145 A		
Sales of goods and services	29,102 0	29,769 0	29,546 0	30,544 0	29,765 0		
Insurers' premiums Annuity considerations	0	0	0	0	0		
nterest revenue, operating	0	0	0	0	Ö		
Dividend revenue, operating	0	Ō	Ō	0	0		
Gains or losses on sale of securities and other assets	0	0	0	0	0		
Other operating revenue	1,088	1,095	1,104	1,362	1,380		
Operating expenses Depreciation, depletion and amortization	27,854 815	28,718 808	28,802 831	30,288 807	29,638 814		
Insurance claims incurred	0	0	0	0	0		
Annuity claims incurred	Ö	Ö	Ö	Ö	Ő		
Normal increase in actuarial liabilities	0	0	0	0	0		
nterest expense, operating	0	0	0	0	0		
Other operating expenses	27,039	27,910	27,971	29,482	28,824		
Operating profit or loss nterest and dividend revenue	2,336 546	2,147 588	1,848 601	1,618 596	1,507 588		
nterest expense on borrowing	383	394	635	687	654		
Gains or losses	185	339	9	299	462		
Profit before income tax	2,683	2,679	1,823	1,826	1,903		
ncome tax	532	616	587	582	517		
Equity in affiliates' earnings	443 2 505	454 2 517	449 1 695	467 1 710	449 1 935		
Profit before extraordinary gains Extraordinary gains or losses	2,595 0	2,517 0	1,685 0	1,710 0	1,835 0		
Net profit	2,595	2,517	1,685	1,710	1,835		
	_,	_,	.,	., •			
Other comprehensive income	••	••	••		155		

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 15-2 Professional, scientific and technical services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	1,538	857	819	-6	387		
Net profit	2,597	2,516	2,003	161	1,822		
Non-cash items	-235	-787	-316	560	-750		
Depreciation, depletion and amortization	804	806	830	401	809		
Future income tax	-92	3	-90	-38	-87		
Working capital	759	370	-330	687	-481		
Other non-cash items	-1,706	-1,966	-726	-490	-991		
Prior period cash transactions	-824	-872	-868	-726	-685		
Cash from financing activities	-1,265	-771	-222	406	-1,076		
Increase in deposits	0	0	0	0	0		
Borrowings from affiliates	-346	-507	-38	3	-108		
Borrowings from non-affiliates	-177	-335	-116	1	-221		
Loans and other borrowings	-76	113	-69	91	-125		
Bankers' acceptances and paper	-33	-13	32	1	-3		
Bonds and debentures	5	-434	-60	-94	-80		
Mortgages	-72	-1	-18	4	-13		
Equity	-742	70	-68	402	-747		
otal cash available	273	86	597	401	-689		
pplications							
Cash applied to investment activities	-514	-555	-514	-1,088	-328		
Investments in affiliates	-587	-470	-431	-1,136	-369		
Portfolio investments	96	-91	-77	23	45		
Loans	-24	5	-7	25	-4		
Mortgage loans	-2	-4	-6	2	-4		
Non-mortgage loans	-21	10	-1	23	-1		
Cash applied to fixed assets	443	243	530	171	462		
Cash applied to dividends	318	348	606	1,229	443		
otal applications of cash	247	36	622	² 311	576		
ncrease or decrease in cash	26	49	-24	89	-1,265		
elected seasonally adjusted items							
Operating revenue	30,190	30,864	30,650	31,907	31,145		
Operating profit	2.439	2.053	1,738	1,719	1,614		
Profit before extraordinary gains	2.328	2.264	1.924	1,992	1,537		
et profit	2,328	2,264	1,924	1,992	1,537		
ercentage change of selected seasonally adjusted items							
Operating revenue	3.5	2.2	-0.7	4.1	-2.4		
Operating expenses	2.4	3.8	0.4	4.4	-2.2		
Operating profit	16.6	-15.8	-15.4	-1.1	-6.1		
elected financial ratios							
rofit margin (%)	8.1	6.6	5.7	5.4	5.2		
eturn on equity (%)	10.8	10.7	8.9	9.3	7.1		
Debt to equity (76)	0.628	0.642	0.628	9.3 0.630	0.610		
	8.2	8.1	6.3	6.5	6.8		
leturn on capital employed (%)	ō.Z	0.1	0.3	0.0	8.0		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 16-1 Administrative and support, waste management and remediation services — Balance sheet and income statement

	First	Second	Third	Fourth	First			
	quarter	quarter 2010	quarter 2010	quarter 2010	quarter 2011			
	2010 2010 2010 2010 2017 millions of dollars							
Balance sheet		111111	ions of dollars					
Total assets	73,724 A	74,599 A	74,700 A	74,542 A	76,543 A			
Cash and deposits	10,286	10,037	10,180	10,173	10,768			
Accounts receivable and accrued revenue	9,851	9,983	10,042	9,915	9,700			
Inventories	1,708	1,785	1,826	1,705	1,839			
Investments and accounts with affiliates	18,053	18,412	18,635	18,474	19,786			
Portfolio investments Loans	6,684 1,855	6,833 1,861	6,913 1,753	7,129 1,979	7,269 2,071			
Mortgage	652	659	682	685	697			
Non-mortgage	1,203	1,202	1,071	1,294	1,374			
Allowance for losses on investments and loans	0	0	0	0	0			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Capital assets, net	15,260	15,246	15,214	15,396	15,208			
Other assets Total liabilities	10,027	10,442	10,137	9,770	9,903			
Deposits	41,793 0	42,204 0	41,698 0	41,643 0	41,627 0			
Actuarial liabilities of insurers	ő	0	0	0	0			
Accounts payable and accrued liabilities	8,335	8,634	8,760	8.583	8,400			
Loans and accounts with affiliates	12,102	12,262	12,567	12,850	12,889			
Borrowings	14,124	14,271	14,065	14,154	14,137			
Loans and other borrowings	10,498	10,574	10,424	10,510	10,528			
Bankers' acceptances and paper Bonds and debentures	563	577 1,240	534	666	638			
Mortgages	1,208 1,855	1,880	1,216 1,891	1,329 1,649	1,316 1,655			
Future income tax	165	132	32	95	165			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Other liabilities	7,068	6,904	6,274	5,961	6,036			
Total, equity	31,931	32,395	33,001	32,899	34,916			
Share capital	17,393	17,539	17,918	18,233	20,404			
Unitholders' equity	0	0	0	0	0			
Liability to policyholders Contributed surplus and other	2,380	2,333	2,340	2,165	2,332			
Accumulated other comprehensive income	2,300	2,333	2,040	2,100	200			
Retained earnings	12,158	12,523	12,743	12,501	11,980			
Income statement								
Operating revenue	17,849 B	18,793 B	18,553 B	18,557 B	18,376 B			
Sales of goods and services Insurers' premiums	17,330 0	18,222 0	17,942 0	17,989 0	17,784 0			
Annuity considerations	0	0	0	0	0			
nterest revenue, operating	0	Ö	ő	ő	ő			
Dividend revenue, operating	0	0	Ō	Ō	0			
Gains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue	519	570	611	568	592			
Operating expenses	16,553	17,497	17,234 560	17,373	17,285			
Depreciation, depletion and amortization Insurance claims incurred	526 0	559 0	560 0	536 0	539 0			
Annuity claims incurred	ő	0	0	0	0			
Normal increase in actuarial liabilities	Ö	Ö	Õ	Õ	Ő			
nterest expense, operating	0	0	0	0	0			
Other operating expenses	16,027	16,938	16,674	16,837	16,746			
Operating profit or loss	1,296	1,296	1,319	1,184	1,091			
nterest and dividend revenue	365	318	386 341	360 316	357			
nterest expense on borrowing Gains or losses	322 8	337 41	-13	316 66	327 79			
Profit before income tax	1,347	1,319	1,351	1,294	1,200			
ncome tax	212	257	239	229	187			
Equity in affiliates' earnings	59	64	96	88	90			
Profit before extraordinary gains	1,194	1,126	1,208	1,153	1,103			
extraordinary gains or losses	-4	0	-1	2	1			
Net profit	1,190	1,126	1,207	1,154	1,104			
Other comprehensive income	••	••	••	••	113			
Comprehensive income			••		1,216			

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 16-2 Administrative and support, waste management and remediation services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	-285	1,150	934	283	875		
Net profit	1,155	1,115	1,187	503	1,094		
Non-cash items	-1,376	-19	-200	-174	-213		
Depreciation, depletion and amortization	515	556	560	295	530		
Future income tax	14	10	18	27	24		
Working capital	128	47	35	-129	-182		
Other non-cash items	-2,033	-631	-813	-366	-585		
Prior period cash transactions	-64	54	-53	-47	-6		
Cash from financing activities	330	90	349	713	2,214		
Increase in deposits	0	0	0	0	0		
Borrowings from affiliates	412	84	188	234	-456		
Borrowings from non-affiliates	-104	51	-111	54	-109		
Loans and other borrowings	-817	14	-49	13	188		
Bankers' acceptances and paper	-2	3	-43	148	1		
Bonds and debentures	200	22	-25	114	2		
Mortgages	514	12	5	-221	-301		
Equity	23	-45	273	425	2,779		
otal cash available	45	1,240	1,283	995	3,089		
Applications							
Cash applied to investment activities	-1,111	355	-660	168	1,317		
Investments in affiliates	-627	222	-824	60	1,226		
Portfolio investments	-397	124	125	104	33		
Loans	-87	9	39	4	58		
Mortgage loans	-7	10	21	-1	19		
Non-mortgage loans	-80	-1	17	6	39		
Cash applied to fixed assets	1,694	503	485	365	-848		
Cash applied to dividends	678	797	1,363	982	745		
otal applications of cash	1,262	1,654	1,188	1,515	1,214		
ncrease or decrease in cash	-1,217	-414	95	-519	1,875		
elected seasonally adjusted items							
Operating revenue	18,210	18,539	18,507	18,496	18,762		
Derating profit	1,321	1,180	1,256	1,338	1,122		
Profit before extraordinary gains	1,204	1,066	1,205	1,205	1,119		
let profit	1,201	1,066	1,204	1,207	1,120		
ercentage change of selected seasonally adjusted items							
Operating revenue	-1.9	1.8	-0.2	-0.1	1.4		
Operating expenses	-2.9	2.8	-0.6	-0.5	2.8		
Operating profit	14.3	-10.7	6.5	6.6	-16.1		
elected financial ratios							
rofit margin (%)	7.3	6.4	6.8	7.2	6.0		
eturn on equity (%)	15.1	13.2	14.6	14.6	12.8		
Debt to equity (ratio)	0.821	0.819	0.807	0.821	0.774		
Return on capital employed (%)	9.9	8.8	9.7	9.8	8.8		

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All data in this table are unadjusted unless otherwise specified.
 Figures may not add due to rounding.

Table 17-1 Educational, healthcare and social assistance services — Balance sheet and income statement

	First	Second	Third	Fourth	First			
	quarter 2010	quarter 2010	quarter 2010	quarter 2010	quarter 2011			
		millions of dollars						
Balance sheet								
Total assets	46,100 B	45,817 B	45,635 [₿]	45,504 A	44,979			
Cash and deposits	11,834	11,195	11,085	11,251	11,211			
Accounts receivable and accrued revenue	3,228	3,143	3,102	3,111	3,083			
nventories nvestments and accounts with affiliates	324 8,818	317 8,803	313 8,776	310 8,611	324 7,810			
Portfolio investments	4,687	4,678	4,501	4,494	4,490			
Loans	927	943	950	986	957			
Mortgage	421	442	456	437	411			
Non-mortgage	506	501	495	549	546			
Allowance for losses on investments and loans	0	0	0	0	0			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Capital assets, net	12,889	13,519	13,836	13,780	13,762			
Other assets Fotal liabilities	3,393 22,527	3,219 22,483	3,071 22,184	2,960 22,234	3,341 21,284			
Deposits	0	0	0	0	21,204			
Actuarial liabilities of insurers	Ö	Ö	Õ	Õ	ő			
Accounts payable and accrued liabilities	4,482	4,485	4,439	4,458	4,153			
oans and accounts with affiliates	4,180	3,966	3,568	3,518	3,513			
Borrowings	12,082	12,344	12,533	12,569	12,555			
Loans and other borrowings	4,498	4,191	4,103	4,139	4,248			
Bankers' acceptances and paper Bonds and debentures	245 1,073	247 1,033	247 1,022	249 1,005	263 1,007			
Mortgages	6,265	6,874	7,160	7,176	7,036			
Future income tax	-46	-71	-79	-86	-59			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Other liabilities	1,829	1,760	1,723	1,775	1,122			
Total, equity	23,573	23,334	23,451	23,270	23,695			
Share capital	5,967	5,560	5,588	5,516	5,251			
Jnitholders' equity	0	0	0	0	0			
Liability to policyholders Contributed surplus and other	756	729	752	753	721			
Accumulated other comprehensive income	730	123	732	755	256			
Retained earnings	16,850	17,044	17,110	17,001	17,466			
ncome statement								
Operating revenue	10,146 B	10,322 B	10,301 ^B	10,313 A	10,166			
Sales of goods and services	9,234	9,419	9,367	9,386	9,238			
nsurers' premiums Annuity considerations	0	0	0	0	0			
nterest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	Ö	0	Õ	Õ	ő			
Gains or losses on sale of securities and other assets	Ō	Ō	Ō	Ō	Ō			
Other operating revenue	912	904	934	927	928			
Operating expenses	8,254	8,352	8,348	8,388	8,216			
Depreciation, depletion and amortization	290	299	299	295	295			
nsurance claims incurred Annuity claims incurred	0 0	0	0 0	0	0			
Normal increase in actuarial liabilities	Ö	0	0	0	0			
nterest expense, operating	Ö	Ö	ŏ	ŏ	ő			
Other operating expenses	7,964	8,052	8,049	8,093	7,921			
Operating profit or loss	1,893	1,971	1,953	1,925	1,950			
nterest and dividend revenue	116	169	103	100	101			
nterest expense on borrowing	138	144	153	147	146			
Gains or losses	127 1 007	93	22 1 025	-21 1 957	-606 1 200			
Profit before income tax ncome tax	1,997 305	2,088 328	1,925 301	1,857 306	1,299 327			
Equity in affiliates' earnings	50	53	47	-7	-7			
Profit before extraordinary gains	1,742	1,814	1,671	1,545	965			
Extraordinary gains or losses	1	1	1	1,040	0			
Net profit	1,743	1,815	1,672	1,546	965			
Other comprehensive income					-86			
Comprehensive income					880			

Note(s):
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- Figures may not add due to rounding.

Table 17-2 Educational, healthcare and social assistance services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages	804 1,743 196 290 -2 126 -218 -1,134 758 0 709 71 27 -4 2	787 1,807 59 291 -18 -19 -194 -1,079 -737 0 -363 -177 -234 2 0 55	744 1,672 172 299 -15 -30 -82 -1,100 -149 0 -189 7 -114 1 -3 123	85 56 187 92 -7 -5 107 -159 120 0 48 103 52 1	25 963 190 298 12 -32 -88 -1,128 45 0 -33 76 6 15 0 55		
Equity Total cash available Applications	-23 1,562	-196 51	33 595	-31 205	2 70		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	384 254 93 38 1 37 191 325 901 661	63 32 9 22 23 -1 256 307 627 -576	-67 -74 -6 13 14 -1 348 295 576	-119 -97 -4 -18 -18 0 115 324 320 -115	-725 -720 -1 -4 -5 0 934 301 510 -440		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	10,028 1,881 1,699 1,701	10,233 1,919 1,746 1,747	10,346 1,977 1,706 1,707	10,475 1,965 1,620 1,622	10,058 1,943 928 928		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-4.7 -5.2 -2.3	2.0 2.0 2.0	1.1 0.7 3.0	1.2 1.7 -0.6	-4.0 -4.6 -1.1		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	18.8 28.8 0.690 18.1	18.8 29.9 0.699 18.9	19.1 29.1 0.687 18.6	18.8 27.9 0.691 17.5	19.3 15.7 0.678 10.7		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 18-1 Arts, entertainment and recreation — Balance sheet and income statement

	First	Second	Third	Fourth	First		
	quarter 2010	quarter 2010	quarter 2010	quarter 2010	quarter 2011		
	millions of dollars						
Balance sheet							
Total assets	18,175 B	18,063 ^B	18,082 B	18,020 B	18,040 A		
Cash and deposits Accounts receivable and accrued revenue	1,834 840	1,893 887	1,900 909	1,885 894	1,827 867		
nventories	389	383	382	398	380		
nvestments and accounts with affiliates	2,505	2,520	2,585	2,589	2,453		
Portfolio investments	878	882	901	878	979		
Loans	270	266	228	228	234		
Mortgage	132	130	131	131	136		
Non-mortgage Allowance for losses on investments and loans	138 0	136 0	97 0	97 0	98 0		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Capital assets, net	8,553	8,516	8,378	8,351	8,488		
Other assets	2,907	2,716	2,800	2,797	2,812		
Total liabilities	14,506	14,509	14,618	14,361	14,305		
Deposits	0	0	0	0	0		
Actuarial liabilities of insurers Accounts payable and accrued liabilities	2,187	2,288	2,283	2,281	2,288		
Loans and accounts with affiliates	4,530	4,509	4,484	4,498	4,450		
Borrowings	6,627	6,638	6,872	6,873	6,908		
Loans and other borrowings	4,606	4,599	4,814	4,870	4,903		
Bankers' acceptances and paper	145	153	149	144	141		
Bonds and debentures Mortgages	857 1,018	852 1,034	890 1,020	848 1,010	859 1,006		
Future income tax	149	148	1,020	1,010	1,000		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Other liabilities .	1,014	926	830	560	513		
Total, equity	3,670	3,554	3,464	3,659	3,735		
Share capital	3,209 0	3,167 0	3,177 0	3,175 0	3,170 0		
Unitholders' equity Liability to policyholders	0	0	0	0	0		
Contributed surplus and other	480	450	378	366	327		
Accumulated other comprehensive income					-206		
Retained earnings	-19	-63	-90	118	444		
ncome statement	1 D	0.007.0	0.005	0.057.0	0.400		
Operating revenue Sales of goods and services	3,084 ^B 2,983	2,907 [₿] 2,833	2,905 B 2,843	3,057 [₿] 2,954	3,108 ^B 3,008		
nsurers' premiums	2,903	2,000	2,043	2,354	0,000		
Annuity considerations	0	Ö	Ö	Ö	Ö		
nterest revenue, operating	0	0	0	0	0		
Dividend revenue, operating	0	0	0	0	0		
Sains or losses on sale of securities and other assets Other operating revenue	0 100	0 74	0 62	0 103	0 100		
Operating revenue	2,724	2,616	2,589	2,708	2,751		
Depreciation, depletion and amortization	178	177	174	178	176		
nsurance claims incurred	0	0	0	0	0		
Annuity claims incurred	0	0	0	0	0		
Normal increase in actuarial liabilities	0	0	0	0	0		
nterest expense, operating Other operating expenses	2,546	2,438	2,415	2,530	2,575		
Operating profit or loss	360	292	316	349	357		
nterest and dividend revenue	24	25	24	70	70		
nterest expense on borrowing	138	142	146	150	157		
Gains or losses	-3 242	18 103	-71	-46	-19 254		
Profit before income tax ncome tax	243 63	193 59	123 53	223 54	251 54		
Equity in affiliates' earnings	4	0	0	-1	0		
Profit before extraordinary gains	185	135	7 0	168	196		
Extraordinary gains or losses	0	0	0	0	0		
Net profit	185	135	70	168	196		
Other comprehensive income					-1		
Comprehensive income	••		••	••	195		

Note(s):
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- Figures may not add due to rounding.

Table 18-2 Arts, entertainment and recreation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Borrowings from non-affiliates	206 185 73 178 -1 16 -120 -51 -47 0 64	195 134 106 177 -1 54 -123 -45 -15 0 -1	-40 70 -80 174 -1 -23 -230 -30 234 0 -18 232	41 85 -21 104 -1 -2 -122 -23 -48 0 -4	108 185 -51 174 -2 8 -232 -26 111 0 32 41		
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications	-81 -5 4 -46 16	10 8 -5 18 -45 180	217 -4 37 -19 20 194	-4 -4 -41 -6 11	18 -3 11 15 38 219		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	29 37 -7 -1 0 -1 138 37 204	3 -7 13 -2 -1 -1 102 13 118 62	146 125 19 1 0 1 35 4 185 9	-30 -22 -8 0 0 0 42 13 25 -32	21 20 1 0 -1 1 195 27 244 -24		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	2,979 360 185 185	2,974 292 135 135	2,987 316 70 70	3,014 349 168 168	3,003 357 196 196		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	3.8 -1.3 66.8	-0.2 2.4 -19.0	0.4 -0.4 8.3	0.9 -0.2 10.3	-0.3 -0.7 2.4		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	12.1 20.1 3.040 7.9	9.8 15.1 3.136 6.7	10.6 8.1 3.278 5.0	11.6 18.4 3.108 7.7	11.9 21.0 3.041 8.6		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 19-1 Accomodation and food services — Balance sheet and income statement

-	First	Second	Third	Fourth	First
	quarter	quarter	quarter	quarter	quarter
	2010	2010	2010	2010	2011
	<u> </u>	mill	ions of dollars		
Balance sheet					
Total assets	53,463 A	53,745 A	53,838 A	53,896 A	53,802 A
Cash and deposits	5,094	5,136	5,163	5,199	5,121
Accounts receivable and accrued revenue	1,717	1,737 1,702	1,774 1.681	1,801	1,780
Inventories Investments and accounts with affiliates	1,738 8,684	8,789	8,703	1,673 8,664	1,683 8,655
Portfolio investments	1,350	1,328	1,322	1,391	1,370
Loans	799	802	815	815	829
Mortgage	493	495	495	495	509
Non-mortgage	306	307	320	320	321
Allowance for losses on investments and loans	0	0	0	0	0
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	28,615	28,452	28,393	28,303	28,254
Other assets	5,466	5,799	5,988	6,049	6,110
Total liabilities	40,038	39,871	39,431	39,125	38,904
Deposits Actuarial liabilities of incurers	0	0 0	0 0	0	0
Actuarial liabilities of insurers Accounts payable and accrued liabilities	5,211	5,321	5,352	5,386	5,280
Loans and accounts with affiliates	11,977	12,044	11,826	11,797	11,696
Borrowings	19,899	19,826	19,836	19,867	20,152
Loans and other borrowings	10.038	9,874	9,929	9,939	10,074
Bankers' acceptances and paper	723	712	716	708	699
Bonds and debentures	2,368	2,383	2,406	2,407	2,435
Mortgages	6,770	6,857	6,784	6,813	6,944
Future income tax	-95	-83	-80	-82	-65
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	3,046	2,763	2,497	2,158	1,841
Total, equity Share capital	13,426 6,582	13,873 6,635	14,407 6,626	14,770 6,591	14,898 6,488
Unitholders' equity	0,362	0,033	0,020	0,591	0,400
Liability to policyholders	ŏ	0	0	0	0
Contributed surplus and other	535	546	623	619	647
Accumulated other comprehensive income					-33
Retained earnings	6,309	6,692	7,158	7,560	7,795
Income statement					
Operating revenue	15,257 A	15,549 A	15,753 A	15,796 A	15,537 A
Sales of goods and services	14,636	14,898	15,080	15,120	14,920
Insurers' premiums	0	0 0	0 0	0	0 0
Annuity considerations Interest revenue, operating	0	0	0	0	0
Dividend revenue, operating	ő	0	0	0	0
Gains or losses on sale of securities and other assets	Ö	ŏ	ŏ	Ö	ő
Other operating revenue	621	651	673	675	617
Operating expenses	14,541	14,715	14,826	14,910	14,727
Depreciation, depletion and amortization	594	601	616	610	602
Insurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	0	0 0	0 0	0 0	0
Interest expense, operating Other operating expenses	13,947	14,114	14,210	14,301	14,125
Operating profit or loss	716	834	927	885	809
Interest and dividend revenue	59	62	87	178	162
Interest expense on borrowing	328	331	285	280	285
Gains or losses	153	159	26	4	33
Profit before income tax	600	725	755	788	719
Income tax	137	163	196	174	169
Equity in affiliates' earnings	26	21	3	7	7
Profit before extraordinary gains	489	584	563	621	557
Extraordinary gains or losses	0	0	0	0	0
Net profit Other comprehensive income	489	584	563	621	557
Other comprehensive income Comprehensive income	••			••	0 557
comprehensive income					331

Note(s):

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- Figures may not add due to rounding.

Table 19-2 Accomodation and food services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages	474 491 0 593 11 -96 -508 -16 43 0 -23 6 23 0 -6	879 583 109 600 15 108 -613 186 27 0 74 -140 -153 -4 16 1	805 558 120 611 9 -14 -487 127 -325 0 -69 -173 -67 2 23 -130	501 250 122 266 8 -8 -144 129 -51 0 -9 -8 -52 -6 0	708 544 179 596 6 -61 -362 -15 75 0 -23 25 -28 -1 28 27		
Equity Fotal cash available Applications	61 518	93 905	-83 479	-34 450	73 783		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-33 -30 -6 3 3 0 399 170 536 -18	121 127 -9 4 3 1 395 229 745 160	-131 -126 -2 -2 0 -2 373 111 354 126	-21 -10 -11 0 0 0 211 234 423 27	-3 4 -7 0 1 0 609 169 775 8		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	15,493 818 575 575	15,596 835 601 601	15,616 835 471 471	15,650 874 610 610	15,771 902 640 640		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	1.5 0.9 12.8	0.7 0.6 2.1	0.1 0.1 0.0	0.2 0.0 4.6	0.8 0.6 3.2		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	5.3 17.1 2.374 7.5	5.4 17.3 2.297 7.6	5.4 13.1 2.198 5.9	5.6 16.5 2.144 7.3	5.7 17.2 2.138 7.4		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 20-1 Repair, maintenance and personal services — Balance sheet and income statement

	First	Second	Third	Fourth	First		
	quarter 2010	quarter 2010	quarter 2010	quarter 2010	quarter 2011		
	millions of dollars						
Balance sheet					_		
Total assets	22,725 B	23,242 B	23,694 B	23,832 B	23,929 B		
Cash and deposits	3,115	3,108	3,156	3,175	3,160		
Accounts receivable and accrued revenue Inventories	2,979 2,306	2,967 2,301	2,980 2,299	3,069 2,314	3,017 2,255		
nvestments and accounts with affiliates	2,330	2,917	2,978	3,034	3,078		
Portfolio investments	1,474	1,469	1,524	1,492	1,579		
oans	337	334	336	336	335		
Mortgage	172	171	172	172	171		
Non-mortgage	165	163	164	164	164		
Allowance for losses on investments and loans	0	0	0	0	0		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Capital assets, net	7,378 2,806	7,427 2,719	7,600 2,821	7,538 2,874	7,730 2,776		
Other assets Fotal liabilities	2,606 14,549	14,596	14,571	14,638	14,271		
Deposits	14,343	0	0	0	0		
actuarial liabilities of insurers	Ö	Ŏ	ő	ő	ő		
accounts payable and accrued liabilities	3,426	3,408	3,405	3,441	3,427		
oans and accounts with affiliates	3,954	4,365	4,446	4,502	4,523		
Borrowings	4,737	4,759	4,768	4,752	4,787		
Loans and other borrowings	3,667	3,691	3,695	3,680	3,719		
Bankers' acceptances and paper	30	38	38	35	34		
Bonds and debentures	357	354	356	356	355		
Mortgages	683	676	679	681	679		
Future income tax Bank customers' liabilities under acceptances	-79 0	-73 0	-70 0	-72 0	-90 0		
Other liabilities	2,511	2,138	2,022	2,015	1,624		
otal, equity	8,177	8,646	9,123	9,193	9,658		
Share capital	1,720	1,843	1,866	1,883	1,866		
Jnitholders' equity	0	0	0	0	0		
iability to policyholders	0	0	0	0	0		
Contributed surplus and other	550	427	464	494	322		
Accumulated other comprehensive income			:		-35		
Retained earnings	5,907	6,376	6,794	6,816	7,505		
ncome statement		7.4000		70445	7.055.0		
Operating revenue	7,260 ^C	7,490 ^C	7,757 ^C	7,914 □	7,355 D 7,168		
Sales of goods and services nsurers' premiums	7,069 0	7,297 0	7,566 0	7,716 0	7,100		
Annuity considerations	Ö	0	0	0	0		
nterest revenue, operating	0	ő	Õ	Ö	ő		
ividend revenue, operating	0	Õ	Ö	Ö	Ö		
Sains or losses on sale of securities and other assets	0	0	0	0	0		
Other operating revenue	191	193	191	198	187		
Operating expenses	6,836	7,016	7,265	7,384	6,921		
Depreciation, depletion and amortization	230	237	242	254	234		
nsurance claims incurred	0	0	0 0	0	0		
Annuity claims incurred Normal increase in actuarial liabilities	0 0	0	0	0 0	0		
nterest expense, operating	0	0	0	0	0		
Other operating expenses	6.605	6.780	7.023	7,130	6.687		
Operating profit or loss	425	473	492	529	434		
nterest and dividend revenue	37	40	43	40	39		
nterest expense on borrowing	76	83	85	88	83		
Cains or losses	51	53	54	52	49		
Profit before income tax	437	484	504	533	439		
ncome tax	79	87	102	91	62		
quity in affiliates' earnings	5	5	-5	5	5		
Profit before extraordinary gains	363	402	397	447	381		
Extraordinary gains or losses	0	0	0 207	0	0		
Net profit Other comprehensive income	363	402	397	447	381 15		
Comprehensive income					397		
omprenensive income	==	••	••	••	397		

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 20-2 Repair, maintenance and personal services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	292	378	394	134	324		
Net profit	363	402	397	97	381		
Non-cash items	-110	-65	-61	34	-114		
Depreciation, depletion and amortization	230	237	242	50	234		
Future income tax	2	-2	5	-3	-19		
Working capital	24	33	-18	7	3		
Other non-cash items	-366	-333	-289	-20	-332		
Prior period cash transactions	39	40	58	2	57		
Cash from financing activities	34	-142	29	5	-51		
Increase in deposits	0	0	0	0	0		
Borrowings from affiliates	5	-115	20	9	-6		
Borrowings from non-affiliates	-54	68	2	-24	-11		
Loans and other borrowings	-59	71	-4	-21	-7		
Bankers' acceptances and paper	0	8	0	-3	-1		
Bonds and debentures	2	-4	2	0	-1		
Mortgages	3	-7	3	0	-2		
Equity	83	-95	8	20	-33		
otal cash available	327	236	423	139	274		
Applications							
Cash applied to investment activities	33	-55	40	105	-57		
Investments in affiliates	100	-56	20	87	-52		
Portfolio investments	-69	4	18	18	-4		
Loans	1	-3	2	0	-1		
Mortgage loans	1	-2	1	0	0		
Non-mortgage loans	0	-2	1	0	0		
Cash applied to fixed assets	220	207	251	-23	204		
Cash applied to dividends	130	114	117	120	119		
otal applications of cash	383	265	408	202	267		
ncrease or decrease in cash	-57	-29	15	-63	6		
elected seasonally adjusted items							
Operating revenue	7,454	7,518	7,724	7,725	7,583		
Operating profit	425	473	492	529	434		
Profit before extraordinary gains	363	402	397	447	381		
let profit	363	402	397	447	381		
ercentage change of selected seasonally adjusted items							
Operating revenue	1.4	0.8	2.7	0.0	-1.8		
Operating expenses	2.3	0.2	2.7	-0.5	-0.7		
perating profit	-12.5	11.5	3.9	7.6	-18.0		
elected financial ratios							
rofit margin (%)	5.7	6.3	6.4	6.8	5.7		
Return on equity (%)	17.8	18.6	17.4	19.4	15.8		
Debt to equity (ratio)	1.063	1.055	1.010	1.007	0.964		
Return on capital employed (%)	10.1	10.6	10.2	11.3	9.4		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 21-1 Total, finance and insurance industries — Balance sheet and income statement

	First	Second	Third	Fourth	First			
	quarter 2010	quarter 2010	quarter 2010	quarter 2010	quarter 2011			
	millions of dollars							
Balance sheet								
Total assets	3,427,697 A 95,707	3,524,804 A	3,566,488 A	3,600,710 A 114,749	3,679,256 A 137,952			
Cash and deposits Accounts receivable and accrued revenue	95,707 77,631	108,245 80,502	101,288 83,496	78,412	81,786			
Inventories	0	00,302	00,430	0,412	01,700			
nvestments and accounts with affiliates	355,227	363,776	355,970	355,647	349,876			
Portfolio investments	889,736	899,691	930,112	959,385	960,015			
Loans	1,567,023	1,601,415	1,621,194	1,644,603	1,692,382			
Mortgage	712,293	740,640	744,769	757,976	783,904			
Non-mortgage Allowance for losses on investments and loans	854,729 -11,705	860,775 -11,753	876,426 -12,027	886,627 -10,561	908,478 -10,883			
Bank customers' liabilities under acceptances	48,223	48,209	48,953	47,686	50,957			
Capital assets, net	55,643	54,519	54,194	54,468	55,020			
Other assets	350,210	380,196	383,306	356,319	362,148			
Total liabilities	2,902,689	2,996,334	3,032,651	3,058,381	3,138,914			
Deposits	1,594,070	1,665,253	1,690,069	1,727,045	1,760,854			
Actuarial liabilities of insurers Accounts payable and accrued liabilities	192,231 135,434	196,294 137,109	204,287 143,286	205,942 135,530	210,771 139,277			
Loans and accounts with affiliates	155,857	153,148	147,300	148,813	150,513			
Borrowings	187,541	189,607	189.128	193,119	195,296			
Loans and other borrowings	68,516	68,812	69,066	69,693	72,369			
Bankers' acceptances and paper	14,621	14,474	14,386	14,101	14,591			
Bonds and debentures	100,916	102,895	102,124	105,794	104,880			
Mortgages Future income tax	3,487 -575	3,426 -238	3,552 354	3,532 459	3,456 537			
Bank customers' liabilities under acceptances	48,268	-236 48,208	48,993	47,730	51,003			
Other liabilities	589,862	606,951	609,235	599,742	630,664			
Total, equity	525,009	528,471	533,837	542,329	540,342			
Share capital	222,218	223,376	226,226	228,134	231,515			
Unitholders' equity	0	0	0	0	0			
Liability to policyholders	0	0	0	0	0			
Contributed surplus and other	37,609	37,354	37,499	38,012	40,216			
Accumulated other comprehensive income Retained earnings	265,181	267,741	270,112	276,184	-15,365 283,977			
ncome statement								
Operating revenue	73,771 A	73,001 A	76,238 A	74,612 A	76,652 A			
Sales of goods and services	14,626	14,365	14,328	14,958	15,595			
Insurers' premiums	16,537	16,554	16,731	16,523	16,607			
Annuity considerations nterest revenue, operating	2,327 24,235	1,807 25,177	1,882 26,299	2,286 26,734	2,104 26,890			
Dividend revenue, operating	3,177	2,890	3,323	3,139	3,645			
Gains or losses on sale of securities and other assets	-229	-339	302	-193	-54			
Other operating revenue	13,098	12,545	13,371	11,163	11,863			
Operating expenses	58,695	58,313	62,598	59,144	59,495			
Depreciation, depletion and amortization	2,582	2,538	2,548	2,519	2,579 10.545			
nsurance claims incurred Annuity claims incurred	10,864 3,069	10,785 2,191	11,233 2,124	10,742 2,254	2,269			
Normal increase in actuarial liabilities	2,440	3,935	7,825	1,582	2,165			
nterest expense, operating	6,042	6,053	6,481	6,971	6,924			
Other operating expenses	33,695	32,813	32,387	35,078	35,014			
Operating profit or loss	15,077	14,688	13,639	15,468	17,156			
nterest and dividend revenue	0	0	0	0	0			
nterest expense on borrowing Sains or losses	3,203	3,304	3,451	3,577	3,806			
Profit before income tax	199 12,070	823 12,205	1,991 12,176	-862 11,026	-649 12,701			
ncome tax	3,288	2,861	2,176	3,605	2,778			
Equity in affiliates' earnings	1,474	958	1,183	1,171	1,225			
Profit before extraordinary gains	10,255	10,302	11,224	8,592	11,148			
Extraordinary gains or losses	2	0	0	0	0			
Net profit	10,257	10,302	11,224	8,592	11,148			
Other comprehensive income					-2,480			
Comprehensive income	••				8,668			

Note(s):
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- Figures may not add due to rounding.

Table 21-2 Total, finance and insurance industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First	Second	Third	Fourth	First			
	quarter	quarter	quarter	quarter	quarter			
	2010	2010	2010	2010	2011			
	millions of dollars							
Statement of changes in financial position								
Cash from operating activities Net profit Non-cash items	15,852 10,216 6,274	22,811 10,291 13,392	18,259 11,189 6,906	22,753 6,574 16,706	8,044 10,985 -2,755			
Depreciation, depletion and amortization Future income tax Working capital	2,576	2,533	2,546	2,239	2,579			
	191	545	-378	61	-96			
	-3,900	-77	3,570	-944	944			
Other non-cash items Prior period cash transactions Cash from financing activities	7,408	10,391	1,169	15,349	-6,182			
	-638	-873	163	-527	-186			
	6,800	71,070	21,724	45,293	43,309			
Increase in deposits Borrowings from affiliates Borrowings from non-affiliates	6,703	71,323	24,788	36,836	34,286			
	299	-2,799	-5,742	1,552	1,397			
	-3,227	1,938	-620	4,430	182			
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures	-251	205	109	917	581			
	223	-153	-89	-280	495			
	-3,276	2,013	-768	3,930	-942			
Mortgages	77	-127	127	-136	49			
Equity	3,025	608	3,298	2,475	7,444			
Total cash available	22,652	93,881	39,982	68,046	51,353			
Applications								
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash ncrease or decrease in cash	40,449	52,904	39,304	51,455	23,673			
	4,671	9,515	-7,873	19	-7,493			
	14,106	6,601	27,276	28,542	2,592			
	21,673	36,788	19,900	22,894	28,574			
	9,844	28,173	3,589	13,232	10,037			
	11,830	8,615	16,311	9,661	18,537			
	1,793	1,381	1,725	1,729	2,041			
	8,401	8,138	8,365	8,568	8,493			
	50,643	62,423	49,394	61,752	34,208			
	-27,992	31,458	-9,412	6,294	17,145			
Selected seasonally adjusted items								
Operating revenue	74,336	73,730	75,137	74,420	77,153			
Operating profit	14,961	14,585	13,849	15,477	17,035			
Profit before extraordinary gains	10,237	10,158	11,113	8,865	11,120			
Net profit	10,239	10,158	11,112	8,865	11,120			
Percentage change of selected seasonally adjusted items								
Operating revenue	1.5	-0.8	1.9	-1.0	3.7			
Operating expenses	4.6	-0.4	3.6	-3.8	2.0			
Operating profit	-9.0	-2.5	-5.0	11.8	10.1			
Selected financial ratios								
Profit margin (%)	20.1	19.8	18.4	20.8	22.1			
Return on equity (%)	7.8	7.7	8.3	6.5	8.2			
Debt to equity (ratio)	0.654	0.649	0.630	0.630	0.640			
Return on capital employed (%)	5.8	5.8	6.4	5.2	6.2			

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 22-1 Non-depository credit intermediation — Balance sheet and income statement

	First	Second	Third	Fourth	First
	quarter 2010	quarter 2010	quarter 2010	quarter 2010	quarter 2011
		mill	ions of dollars		
Balance sheet					
Total assets	196,322 A	195,615 A	193,743 A	193,439 A	207,713 A
Cash and deposits Accounts receivable and accrued revenue	12,928 7,813	12,982 7,778	13,453 7,648	13,598 7,500	13,833 7,742
Inventories	7,515	0	0	0	0
Investments and accounts with affiliates	57,071	56,188	55,663	54,881	57,309
Portfolio investments	7,362	7,401	7,595	6,932	6,830
Loans	89,690	90,715	89,039	90,718	102,371
Mortgage	7,414	7,263	6,968	6,941	14,731
Non-mortgage Allowance for losses on investments and loans	82,276 -1,823	83,452 -1,836	82,072 -1,793	83,777 -1,748	87,640 -2,017
Bank customers' liabilities under acceptances	-1,823	-1,030	-1,793	-1,740	-2,017
Capital assets, net	14,186	13,560	13,011	12,969	12,679
Other assets	9,094	8,828	9,128	8,588	8,967
Total liabilities	153,567	152,306	149,902	149,621	161,347
Deposits	5,406	5,609	5,921	6,147	6,202
Actuarial liabilities of insurers	0	0	0	0	0
Accounts payable and accrued liabilities Loans and accounts with affiliates	5,116 56,225	4,880 56,604	4,863 55,595	5,164 56,394	5,451 57,051
Borrowings	81,203	79,745	78,904	77,062	79,522
Loans and other borrowings	15,759	15,140	14,149	13,952	16,031
Bankers' acceptances and paper	13,658	13,603	13,530	13,125	13,604
Bonds and debentures	51,129	50,354	50,586	49,334	49,230
Mortgages	658	648	640	652	657
Future income tax	557	554	618	761	693
Bank customers' liabilities under acceptances Other liabilities	0 5,060	0 4,913	0 4,001	0 4,093	0 12,429
Total, equity	42,755	43,309	43,841	43,818	46,366
Share capital	22,703	22,828	22,994	22,778	23,129
Unitholders' equity	0	0	0	0	0
Liability to policyholders	0	0	0	0	0
Contributed surplus and other	4,817	4,863	4,905	4,849	6,596
Accumulated other comprehensive income	45.005				355
Retained earnings	15,235	15,618	15,942	16,192	16,286
ncome statement	E 476 A	5,307 A	5,146 A	5,032 A	5,333 A
Operating revenue Sales of goods and services	5,176 A 373	399	3,146 A 378	353	305
Insurers' premiums	0	0	0	0	0
Annuity considerations	Ö	Õ	Ö	Ö	Õ
nterest revenue, operating	2,856	2,923	2,954	2,882	3,037
Dividend revenue, operating	85	80	79	83	93
Gains or losses on sale of securities and other assets	-42	-32	-57	-104	-92
Other operating revenue	1,905 3,197	1,938 3,216	1,792 3,006	1,817 2,842	1,990 3,176
Operating expenses Depreciation, depletion and amortization	1,089	1,079	1,012	2,642 885	981
Insurance claims incurred	0	0	0	0	0
Annuity claims incurred	Ō	Ō	Ö	Ö	0
Normal increase in actuarial liabilities	0	0	0	0	0
nterest expense, operating	158	153	175	170	168
Other operating expenses	1,949	1,985	1,818	1,788	2,026
Operating profit or loss	1,979	2,092	2,140	2,189	2,157
nterest and dividend revenue nterest expense on borrowing	0 1,137	0 1,158	0 1,165	0 1,133	0 1,157
Gains or losses	-91	-269	-139	-104	-140
Profit before income tax	751	665	837	953	860
ncome tax	-40	133	223	253	156
Equity in affiliates' earnings	2	10	6	7	7
Profit before extraordinary gains	793	542	620	707	711
Extraordinary gains or losses	0	0	0	0	0
Net profit Other comprehensive income	793	542	620	707	711
Other comprehensive income Comprehensive income	••		••	••	33 744
sombrenensive income		••		••	144

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 22-2

Non-depository credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011
		mill	lions of dollars		
Statement of changes in financial position					
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages	2,655 793 1,798 1,089 -231 -249 1,190 63 -3,092 -153 -1,093 -1,831 83 163 -2,087	2,113 541 1,575 1,079 327 -556 725 -4 -655 203 400 -1,423 -598 -54 -769 -2	780 620 138 1,012 -124 382 -1,131 21 -1,379 311 -1,038 -853 -1,005 -74 236 -11	2,473 661 1,814 875 -21 578 382 -2 -445 226 881 -1,607 -238 -394 -973	934 644 430 986 -98 -149 -309 -140 2,105 555 432 95 -273 480 -110
Equity otal cash available pplications	-15 -438	164 1,458	202 -599	55 2,028	1,522 3,039
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Fotal applications of cash Increase or decrease in cash	-1,060 -1,242 416 -234 -298 65 462 134 -464	-166 -1,117 -18 968 -106 1,074 438 104 376	-1,871 -281 125 -1,716 -298 -1,418 440 150 -1,281 682	1,271 120 -677 1,828 -79 1,907 821 241 2,333 -305	2,060 2,303 -131 -112 -58 -54 678 255 2,993 46
selected seasonally adjusted items					
Operating revenue Operating profit Profit before extraordinary gains Net profit	5,209 1,979 793 793	5,296 2,092 542 542	5,197 2,140 620 620	4,960 2,189 707 707	5,355 2,157 711 711
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	-4.1 -3.4 -5.1	1.7 -0.8 5.7	-1.9 -4.6 2.3	-4.6 -9.4 2.3	8.0 15.4 -1.5
Selected financial ratios					
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	38.0 7.4 3.214 3.9	39.5 5.0 3.148 3.4	41.2 5.7 3.068 3.6	44.1 6.4 3.046 3.7	40.3 6.1 2.946 3.6

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

⁻ All data in this table are unadjusted unless otherwise specified.

⁻ Figures may not add due to rounding.

Table 23-1 Insurance carriers and related activities — Balance sheet and income statement

	First	Second	Third	Fourth	First
	quarter 2010	quarter 2010	quarter 2010	quarter 2010	quarter 2011
		mill	lions of dollars		
Balance sheet					
Total assets Cash and deposits	469,188 A 6,671	477,380 A 7,867	491,131 A 7,894	494,220 A 8,148	510,281 A 8,017
Accounts receivable and accrued revenue	23,388	24,151	24,859	24,395	24,748
Inventories	0	0	0	0	0
Investments and accounts with affiliates	91,112	92,853	91,156	91,782	92,148
Portfolio investments	249,408	254,008	267,095	268,481	267,583
Loans	46,825	47,629	47,452	47,767	47,982
Mortgage Non-mortgage	39,331 7,494	40,084 7,546	39,864 7,588	40,110 7,657	40,260 7,721
Allowance for losses on investments and loans	-294	-313	-323	-329	-125
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	10,985	11,139	11,180	11,298	11,635
Other assets	41,093	40,045	41,819	42,678	58,292
Total liabilities	330,249	339,035	350,171	351,628	374,518
Deposits	6,284	6,390	6,446	6,522	7,296
Actuarial liabilities of insurers Accounts payable and accrued liabilities	192,231 71,242	196,294 71,537	204,287 73,946	205,942 74,204	210,771 73,705
Loans and accounts with affiliates	19,835	19,723	19,822	20,463	20,253
Borrowings	11,532	13,413	13,621	13,381	13,442
Loans and other borrowings	3,853	5,928	6,114	6,225	6,273
Bankers' acceptances and paper	6	6	6	6	6
Bonds and debentures	7,241	7,099	7,119	6,780	6,790
Mortgages	432	380	382	371	373
Future income tax Bank customers' liabilities under acceptances	380 0	397 0	361 0	368 0	271 0
Other liabilities	28,746	31,280	31.688	30,747	48,780
Total, equity	138,939	138,345	140,960	142,593	135,763
Share capital	52,276	52,567	54,686	54,825	54,886
Unitholders' equity	0	0	0	0	0
Liability to policyholders	0	0	0	0	0
Contributed surplus and other	6,028	6,027	6,045	6,112	6,083
Accumulated other comprehensive income Retained earnings	80,635	79,752	80,230	81,656	-8,927 83,720
Income statement	00,000	10,102	00,200	01,000	00,720
Operating revenue	27,334 A	27,160 A	29,996 A	27,259 A	27,368 A
Sales of goods and services	1,252	1,352	1,161	1,132	1,074
Insurers' premiums	16,537	16,554	16,731	16,523	16,607
Annuity considerations	2,327	1,807	1,882	2,286	2,104
nterest revenue, operating	3,676	4,105	4,601	4,283	4,238
Dividend revenue, operating	411	221	468	495	508
Gains or losses on sale of securities and other assets Other operating revenue	129 3,003	33 3,089	661 4,492	22 2,519	142 2,695
Operating expenses	24,863	25,547	29.745	24,337	24,214
Depreciation, depletion and amortization	320	295	385	392	391
Insurance claims incurred	10,864	10,785	11,233	10,742	10,545
Annuity claims incurred	3,069	2,191	2,124	2,254	2,269
Normal increase in actuarial liabilities	2,440	3,935	7,825	1,582	2,165
Interest expense, operating	42 8,129	43 8,298	47 8,132	46 9,321	50 8,795
Other operating expenses Operating profit or loss	2,471	1,614	250	2,922	3,154
nterest and dividend revenue	2,471	0	0	2,922 0	3,134 0
nterest expense on borrowing	336	376	371	368	371
Gains or losses	728	1,352	2,373	-399	-156
Profit before income tax	2,863	2,589	2,253	2,155	2,626
ncome tax	625	491	304	462	366
Equity in affiliates' earnings	844	383	605	598	593
Profit before extraordinary gains	3,082	2,481	2,554	2,291 0	2,853 0
Extraordinary gains or losses Net profit	3, 082	0 2,481	0 2,553	2,291	2,853
Other comprehensive income	3,002	2,701	2,333	2,231	-779
Comprehensive income					2,074
•		==	==	==	-, •

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 23-2 Insurance carriers and related activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First	Second	Third	Fourth	First
	quarter	quarter	quarter	quarter	quarter
	2010	2010	2010	2010	2011
		mil	lions of dollars		
Statement of changes in financial position					
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings	974 3,074 -2,097 316 -39 -1,779 -594 -3 -309 70 5222 18	7,653 2,479 5,209 295 129 -1,217 6,001 -35 2,270 106 -114 1,882 2,076	6,685 2,553 4,151 385 -155 328 3,594 -20 2,639 56 172 215	4,072 2,045 2,030 357 -2 845 828 -3 1,681 77 629 -308 49	887 2,853 -1,924 391 -90 -258 -1,967 -42 929 775 -208 89 76
Bankers' acceptances and paper Bonds and debentures Mortgages Equity Fotal cash available Applications	0	0	0	0	0
	18	-142	20	-345	10
	-8	-52	3	-13	2
	-919	396	2,195	1,284	273
	664	9,923	9,323	5,753	1,816
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	3,190	7,450	7,301	3,695	501
	1,535	3,711	-1,534	1,029	-833
	3,037	3,140	9,679	2,391	1,120
	-1,382	600	-844	275	214
	-641	522	-830	319	144
	-741	78	-14	-43	70
	389	421	418	441	346
	1,289	1,278	1,219	1,346	1,218
	4,868	9,149	8,938	5,482	2,065
	-4,204	774	386	272	-249
Selected seasonally adjusted items					
Operating revenue	28,161	27,702	28,564	27,322	28,123
Operating profit	2,536	1,313	516	2,892	3,190
Profit before extraordinary gains	3,038	2,304	2,592	2,473	2,798
Net profit	3,038	2,304	2,592	2,473	2,798
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	5.9	-1.6	3.1	-4.4	2.9
	12.9	3.0	6.3	-12.9	2.1
	-34.9	-48.2	-60.7	460.5	10.3
Selected financial ratios					
Profit margin (%)	9.0	4.7	1.8	10.6	11.3
Return on equity (%)	8.8	6.7	7.4	6.9	8.2
Debt to equity (ratio)	0.226	0.240	0.237	0.237	0.248
Return on capital employed (%)	7.7	6.2	6.9	6.1	7.2

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 24-1 Activities related to credit intermediation — Balance sheet and income statement

	First	Second	Third	Fourth	First
	quarter 2010	quarter 2010	quarter 2010	quarter 2010	quarter 2011
		milli	ions of dollars		
Balance sheet					
Total assets	49,284 A	50,695 A	52,999 A	51,345 A	51,680 A
Cash and deposits Accounts receivable and accrued revenue	2,896 1,461	3,199 1,658	3,055 1,123	2,720 1,303	2,723 1,339
nventories	0	0 (1,056	1,123	1,303	1,339
nvestments and accounts with affiliates	3,065	3,083	2,961	3,712	3,733
Portfolio investments	22,190	21,694	22,920	22,758	22,970
Loans	14,106	15,006	15,887	15,261	15,252
Mortgage	1,443	1,232	1,340	1,167	1,191
Non-mortgage Allowance for losses on investments and loans	12,663 -248	13,775 -238	14,547 -240	14,094 -203	14,060 -202
Bank customers' liabilities under acceptances	0	-236	-240	-203	-202
Capital assets, net	621	615	610	619	602
Other assets	5,194	5,677	6,683	5,176	5,264
Total liabilities	43,517	44,522	46,532	44,877	45,077
Deposits	31,051 0	32,378 0	33,081 0	33,202	33,455 0
Actuarial liabilities of insurers Accounts payable and accrued liabilities	2,218	2,150	1,838	0 1,598	1,606
Loans and accounts with affiliates	638	587	587	575	566
Borrowings	2,706	2,649	2,661	2,509	2,505
Loans and other borrowings	1,416	1,354	1,183	1,155	1,170
Bankers' acceptances and paper	74	73	71	86	81
Bonds and debentures	988 228	1,007 215	1,068 339	1,053 215	1,040 214
Mortgages Future income tax	25	31	33	30	33
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	6,878	6,727	8,333	6,963	6,913
Total, equity	5,767	6,173	6,466	6,468	6,603
Share capital	3,915	4,198	4,222	4,202	4,211
Unitholders' equity Liability to policyholders	0	0 0	0	0	0
Contributed surplus and other	51	53	78	72	63
Accumulated other comprehensive income					90
Retained earnings	1,801	1,922	2,166	2,194	2,238
ncome statement					
Operating revenue	1,220 B	1,263 B	1,290 B	1,327 B	1,274 A
Sales of goods and services Insurers' premiums	363 0	389 0	387 0	401 0	401 0
Annuity considerations	ő	Ö	Õ	Õ	ő
nterest revenue, operating	221	228	252	296	272
Dividend revenue, operating	5	5	5	5	7
Gains or losses on sale of securities and other assets	-62	-76	-71	-70	-71
Other operating revenue Operating expenses	692 971	716 1,003	717 1,015	696 1,082	665 1,023
Depreciation, depletion and amortization	48	58	58	59	58
Insurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	0	0	0	0	0
nterest expense, operating Other operating expenses	114 808	127 818	153 805	186 837	170 796
Operating profit or loss	249	260	275	245	251
nterest and dividend revenue	0	0	0	0	0
nterest expense on borrowing	45	46	45	47	39
Gains or losses	-18	8	28	13	18
Profit before income tax ncome tax	187 26	222	258	211	230 51
ncome tax Equity in affiliates' earnings	13	45 14	48 16	65 20	10
Profit before extraordinary gains	175	191	225	166	189
Extraordinary gains or losses	2	0	0	0	0
Net profit	176	191	225	166	189
Other comprehensive income	••	••	••		9
Comprehensive income	••		••		198

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 24-2 Activities related to credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011
		mil	lions of dollars		
Statement of changes in financial position					
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures	908 156 741 47 -11 191 514 11 2,789 2,759 9 39 12 0	-258 194 -475 58 14 32 -579 24 1,542 1,327 -53 -63 -67 -1	1,318 226 1,058 57 7 255 739 35 810 703 8 30 -156 -2 61	-17 150 -157 55 8 -427 208 -10 -114 121 -9 -142 -22 15 -13	335 195 102 55 6 -33 74 38 252 253 -5 -17 -3 -2 -12
Mortgages Equity Total cash available Applications	39 -18 3,697	-14 331 1,284	127 69 2,128	-122 -85 -131	1 20 587
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	3,132 -206 1,973 1,365 27 1,337 33 13 3,178 518	621 3 -276 894 -215 1,109 26 15 662 622	2,223 -128 1,445 907 125 782 17 30 2,270	-7 734 -122 -618 -169 -450 43 15 52 -183	421 12 429 -20 8 -27 28 12 461 125
Selected seasonally adjusted items					
Operating revenue Operating profit Profit before extraordinary gains Net profit	1,220 244 175 176	1,263 265 191 191	1,290 265 225 225	1,327 255 166 166	1,274 247 189 189
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	-12.7 -8.7 -25.7	3.5 2.3 8.3	2.2 2.7 0.2	2.9 4.6 -4.0	-4.0 -4.2 -3.0
Selected financial ratios					
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	20.0 12.1 0.580 8.8	21.0 12.4 0.524 10.5	20.5 13.9 0.502 10.3	19.2 10.2 0.477 9.0	19.4 11.4 0.465 8.8

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 25-1 Depository credit intermediation — Balance sheet and income statement

	First quarter	Second quarter	Third quarter	Fourth quarter	First quarter
	2010	2010	2010	2010	2011
		mi	llions of dollars		
Balance sheet					
Total assets Cash and deposits	2,392,257 A 21,300	2,480,603 A 32,965	2,505,620 A 25,658	2,541,973 A	2,578,272 A 60,275
Accounts receivable and accrued revenue	8,729	8,185	9,064	38,571 9,419	10,398
nventories	0	0	0	0	0
nvestments and accounts with affiliates	134,646	142,221	136,261	135,421	126,191
Portfolio investments Loans	505,993 1,401,225	512,373 1.432.973	528,541 1.453.907	556,215 1,475,961	554,816 1.508.202
Mortgage	657,403	685,481	690,145	703,360	717,736
Non-mortgage	743,822	747,492	763,762	772,601	790,467
Allowance for losses on investments and loans	-9,130	-9,156	-9,458	-8,069	-8,324
Bank customers' liabilities under acceptances	48,223	48,209	48,953	47,686	50,957
Capital assets, net Other assets	9,291 271,976	9,335 303,497	9,423 303,271	9,306 277,461	9,459 266,296
otal liabilities	2,204,999	2,289,326	2,310,291	2,343,681	2,380,155
Deposits	1,551,329	1,620,877	1,644,621	1,681,173	1,713,900
ctuarial liabilities of insurers	0	0	0	0	0
accounts payable and accrued liabilities soans and accounts with affiliates	15,972 20,566	16,343 19,161	17,187 15,381	15,847 15,210	16,599 15,527
Borrowings	52,794	54,561	54,713	59,816	59,412
Loans and other borrowings	16,952	16,681	17,942	18,765	19,233
Bankers' acceptances and paper	0	0	0	0	0
Bonds and debentures	35,839	37,876	36,768	41,049 3	40,177 2
Mortgages uture income tax	3 -2,697	3 -2,328	3 -1,798	-1,838	-1,608
ank customers' liabilities under acceptances	48,268	48,208	48,993	47,730	51,003
Other liabilities	518,767	532,506	531,193	525,741	525,322
otal, equity	187,257	191,277	195,330	198,292	198,117
Share capital Jnitholders' equity	80,075 0	81,646 0	82,542 0	83,842 0	87,270 0
iability to policyholders	Ö	0	0	0	0
Contributed surplus and other	6,584	6,480	6,571	6,608	6,656
Accumulated other comprehensive income	· ·				-7,717
Retained earnings	100,599	103,150	106,217	107,842	111,908
ncome statement					
perating revenue	27,576 A	27,455 A	27,717 A	27,932 A	29,678
ales of goods and services asurers' premiums	6,496 0	6,449 0	6,518 0	6,629 0	7,214 0
nnuity considerations	Ö	ő	Ö	Ö	ő
nterest revenue, operating	16,259	16,668	17,323	18,032	18,067
vividend revenue, operating	1,056	975	1,058	901	1,251
Gains or losses on sale of securities and other assets Other operating revenue	29 3,734	34 3,328	33 2,783	38 2,331	31 3,114
Operating expenses	20,816	20,219	20,632	22,191	22,235
Depreciation, depletion and amortization	627	610	618	692	626
nsurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	0	0
lormal increase in actuarial liabilities nterest expense, operating	0 5,694	0 5,681	0 6,060	0 6,511	0 6,485
Other operating expenses	14,493	13,929	13.955	14,988	15,125
perating profit or loss	6,760	7,236	7,085	5,741	7,443
terest and dividend revenue	0	0	0	0	0
nterest expense on borrowing Bains or losses	1,221	1,240	1,397	1,506	1,739
rofit before income tax	14 5,553	12 6,009	15 5,703	15 4,249	11 5,714
ncome tax	2,236	1,774	1,125	2,170	1,809
quity in affiliates' earnings	165	130	131	109	113
rofit before extraordinary gains	3,481	4,365	4,710	2,188	4,018
xtraordinary gains or losses	0 2.494	0 4 265	0 4 710	0 2 100	0
let profit Other comprehensive income	3,481	4,365	4,710	2,188	4,018 -1,899
Comprehensive income				 	2,119
· · · · · · · · · · · · · · · · · · ·		••		••	_,0

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 25-2 Depository credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011
		mil	lions of dollars		
Statement of changes in financial position					
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities	8,604 3,481 5,759 627 465 -2,447 7,114 -636 2,263	13,899 4,365 10,318 610 137 1,755 7,817 -785 71,210	6,803 4,710 1,794 618 -97 862 411 299 21,008	13,430 2,188 11,524 692 72 -1,058 11,818 -282 42,851	4,017 4,018 7 626 83 5 -707 -8 36,133
Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available	3,810 -1,151 -1,690 -486 0 -1,203 -1 1,294 10,867	69,547 -1,405 1,703 -335 0 2,037 0 1,365 85,109	23,745 -3,720 100 1,209 0 -1,108 0 883 27,812	36,552 -171 5,235 955 0 4,281 -1 1,235 56,281	32,823 317 -402 470 0 -872 0 3,395 40,150
Applications					
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	27,151 1,118 4,166 21,867 10,712 11,154 437 5,195 32,783 -21,916	45,070 7,445 6,360 31,265 28,078 3,187 402 5,145 50,617 34,492	30,500 -6,091 16,124 20,467 4,723 15,744 476 5,159 36,135 -8,324	49,518 -949 27,660 22,807 13,215 9,591 329 5,358 55,205 1,076	17,138 -9,343 -1,402 27,883 9,662 18,220 517 5,263 22,918 17,232
Selected seasonally adjusted items					
Operating revenue Operating profit Profit before extraordinary gains Net profit	27,576 6,647 3,507 3,507	27,455 7,418 4,398 4,398	27,717 6,953 4,560 4,560	27,932 5,804 2,279 2,279	29,678 7,322 4,045 4,045
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	-1.4 -3.1 4.3	-0.4 -4.3 11.6	1.0 3.6 -6.3	0.8 6.6 -16.5	6.2 1.0 26.2
Selected financial ratios					
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	24.1 7.5 0.392 6.6	27.0 9.2 0.385 7.9	25.1 9.3 0.359 8.5	20.8 4.6 0.378 4.7	24.7 8.2 0.378 7.6

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 26-1 Securities, commodity contracts, and other financial investments and related activities — Balance sheet and income statement

Balance sheet Total assets Cash and deposits Accounts receivable and accrued revenue Investments and accounts with affiliates Investments and accounts with affiliates Investments and accounts with affiliates Investments I	646 A 911 241 0 332 783 177 703 474 210 0 559 853 355 0 0 886 594 305 536 884 719 166 160 0 129	2010 millio 320,511 A 51,233 38,730 0 69,432 104,216 15,091 6,581 8,511 -210 0 19,871 22,149 171,144 0 0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137 0 19,931	2010 2010	319,733 A 51,712 35,795 0 69,851 104,999 14,897 6,398 8,499 -213 0 20,276 22,416 168,574 0 0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487 0 0	331,310 A 53,104 37,560 0 70,495 107,816 18,575 9,986 8,590 -215 0 20,644 23,329 177,816 57,116 57,116 40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018 0 0
Total assets Cash and deposits Accounts receivable and accrued revenue Inventories Investments and accounts with affiliates Portfolio investments Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Inventories Accounts payable and accrued liabilities Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Total, equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Coperating evenue Coperating revenue Coperating revenue Coperating revenue Coperating revenue Coperating evenue Coperating revenue Coperating revenue Coperating revenue Coperating revenue Coperating evenue Coperating evenue Coperating revenue Coperating evenue Coperating incurred Annuity claims incurred	911 241 0 332 783 177 703 474 210 0 5559 853 355 0 0 886 5594 305 536 884 719 166 160 0 411 291 250 0 0	320,511 A 51,233 38,730 0 69,432 104,216 15,091 6,581 8,511 -210 0 19,871 22,149 171,144 0 0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137	322,995 A 51,228 40,803 0 69,928 103,962 14,909 6,452 8,457 -212 0 19,971 22,406 175,755 0 0 45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782	51,712 35,795 0 69,851 104,999 14,897 6,398 8,499 -213 0 20,276 22,416 168,574 0 0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487	53,104 37,560 70,495 107,816 18,575 9,986 8,590 -215 0 20,644 23,329 177,816 0 41,916 57,116 40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018
Total assets Cash and deposits Accounts receivable and accrued revenue Inventories Investments and accounts with affiliates Portfolio investments Loans Investments and accounts with affiliates Portfolio investments Loans Investments Investments Investments Investments and accounts with affiliates Investments Investme	911 241 0 332 783 177 703 474 210 0 5559 853 355 0 0 886 5594 305 536 884 719 166 160 0 411 291 250 0 0	51,233 38,730 0 69,432 104,216 15,091 6,581 8,511 -210 0 19,871 22,149 171,144 0 0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 31,525 149,367 62,137	51,228 40,803 0 69,928 103,962 14,909 6,452 8,457 -212 0 19,971 22,406 175,755 0 45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782	51,712 35,795 0 69,851 104,999 14,897 6,398 8,499 -213 0 20,276 22,416 168,574 0 0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487	53,104 37,560 70,495 107,816 18,575 9,986 8,590 -215 0 20,644 23,329 177,816 0 41,916 57,116 40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018
Cash and deposits Accounts receivable and accrued revenue Inventories Investments and accounts with affiliates Portfolio investments Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Accounts payable and accrued liabilities Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Cother liabilities Software Softwa	911 241 0 332 783 177 703 474 210 0 5559 853 355 0 0 886 5594 305 536 884 719 166 160 0 411 291 250 0 0	51,233 38,730 0 69,432 104,216 15,091 6,581 8,511 -210 0 19,871 22,149 171,144 0 0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 31,525 149,367 62,137	51,228 40,803 0 69,928 103,962 14,909 6,452 8,457 -212 0 19,971 22,406 175,755 0 45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782	51,712 35,795 0 69,851 104,999 14,897 6,398 8,499 -213 0 20,276 22,416 168,574 0 0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487	53,104 37,560 70,495 107,816 18,575 9,986 8,590 -215 0 20,644 23,329 177,816 0 41,916 57,116 40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018
Accounts receivable and accrued revenue Inventories Inventories Inventories Inventories Inventories Investments and accounts with affiliates 68 Portfolio investments 104 Portfolio investments 1104 Portfolio	241 0 332 783 177 703 474 210 0 559 8853 355 0 0 886 594 305 536 884 719 166 160 0 411 291 250 0	38,730 0 69,432 104,216 15,091 6,581 8,511 -210 0 19,871 22,149 171,144 0 0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137	40,803 0 69,928 103,962 14,909 6,452 8,457 -212 0 19,971 22,406 175,755 0 0 45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782 0	35,795 0 69,851 104,999 14,897 6,398 8,499 -213 0 20,276 22,416 168,574 0 0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487 0	37,560 0 70,495 107,816 18,575 9,986 8,590 -215 0 20,644 23,329 177,816 0 41,916 57,116 40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018
Inventories Investments and accounts with affiliates 68 Portfolio investments 100 Loans 116 Mortgage 88 Non-mortgage 88 Allowance for losses on investments and loans 88 Bank customers' liabilities under acceptances 22 Capital assets, net 22 Cother assets 22 Cotal liabilities 51 Counts payable and accrued liabilities 40 Loans and accounts with affiliates 55 Borrowings 36 Bankers' acceptances and paper 80 Bankers' acceptances and paper 90 Bonds and debentures 90 Bonds and debentures 90 Bonds and debentures 90 Bonds and debentures 90 Cotter liabilities 93 Cotal, equity 15 Share capital 96 Contributed surplus and other 97 Countributed surplus and other 98 Contributed surplus 98 Contributed surplus 98 Contributed surplus 98 Contributed surplus 98 Contributed 98 Contribut	0 332 783 177 703 474 210 0 0 559 853 355 0 0 0 886 8594 305 536 884 719 166 160 0 411 291 250 0 0 0 0 0 0 0 0 0 0 0 0 0	0 69,432 104,216 15,091 6,581 8,511 -210 0 19,871 22,149 171,144 0 0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137	69,928 103,962 14,909 6,452 8,457 -212 0 19,971 22,406 175,755 0 45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782 0	0 69,851 104,999 14,897 6,398 8,499 -213 0 20,276 22,416 168,574 0 0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487 0	0 70,495 107,816 18,575 9,986 8,590 -215 0 20,644 23,329 177,816 0 0 41,916 57,116 40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018
Portfolio investments Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Capital liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Total, equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred	.783 1777 .703 4474 210 0 0 8853 .355 0 0 .886 .594 .305 .536 .884 .719 .166 .160 0 .411 .291 .250 0 0	104,216 15,091 6,581 8,511 -210 0 19,871 22,149 171,144 0 0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137 0 0	103,962 14,909 6,452 8,457 -212 0 19,971 22,406 175,755 0 45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782	104,999 14,897 6,398 8,499 -213 0 20,276 22,416 168,574 0 0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487 0	107,816 18,575 9,986 8,590 -215 0 20,644 23,329 177,816 0 41,916 57,116 40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018
Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net 22 Other assets 22 Other aliabilities 23 Other aliabilities 33 Other assets 32 Other aliabilities 34 Other assets 36 Other aliabilities 35 Other aliabilities 36 Other aliabilities 37 Other aliabilities ander acceptances 37 Other aliabilities 37	.177 .703 .474 .210 .0 .559 .853 .355 .0 .0 .886 .594 .305 .536 .884 .719 .166 .160 .0 .411 .291 .250 .0 .0	15,091 6,581 8,511 -210 0 19,871 22,149 171,144 0 0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137	14,909 6,452 8,457 -212 0 19,971 22,406 175,755 0 0 45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782 0	14,897 6,398 8,499 -213 0 20,276 22,416 168,574 0 0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487 0	18,575 9,986 8,590 -215 0 20,644 23,329 177,816 0 0 41,916 57,116 40,415 29,662 2,210 7,643 2,210 1,149 0 37,220 153,494 62,018
Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Zither assets Zitotal liabilities of insurers Accounts payable and accrued liabilities Zitotal liabilities Zitotal liabilities Zitotal liabilities Zitotal liabilities Zitotal liabilities Zitotal liabilities of insurers Zitotal liabilities and other oberowings Zitotal liabilities and debentures Zitotal liabilities and other acceptances Zitotal liabilities Zitotal liabilities and other Zitotal liabilities and other acceptances Zitotal liabilities and other acceptances Zitotal liability to policyholders Zitotal liability and other assets Zitotal liability and other assets Zitotal liability and and and amortization Zitotal liability and correct and and amortization Zitotal liability and correct and and and amortization Zitotal liabilities and cacreptances Zitotal liabilities and accruel liabilities and other assets Zitotal liability and correct and and amortization Zitotal liability and correct and customers Zitotal liability and correct and customers Zitotal liability and correct and customers Zitotal liability an	,703 ,474 ,210 0 ,559 ,853 , 355 0 0 0 886 ,594 ,305 ,536 ,884 ,719 ,166 ,160 0 ,411 , 291 ,250 0	6,581 8,511 -210 0 19,871 22,149 171,144 0 0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137	6,452 8,457 -212 0 19,971 22,406 175,755 0 0 45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782	6,398 8,499 -213 0 20,276 22,416 168,574 0 0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487	9,986 8,590 -215 0 20,644 23,329 177,816 0 0 41,916 57,116 40,415 29,662 2,210 7,643 2,210 0 37,220 153,494 62,018
Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Caposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Jistian Bankers' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Diperating revenue Sales of goods and services nurers' premiums Annuity considerations and amortization Insurance claims incurred Annuity claims incurred	.474 .210	8,511 -210 0 19,871 22,149 171,144 0 0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 31,525 149,367 62,137	8,457 -212 0 19,971 22,406 175,755 0 0 45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782 0	8,499 -213 0 20,276 22,416 168,574 0 0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487	8,590 -215 0 20,644 23,329 177,816 0 0 41,916 57,116 40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018
Bank customers' liabilities under acceptances Capital assets, net Capital assets, net Cither assets Coposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Coans and accounts with affiliates Coans and accounts with affiliates Coans and other borrowings Coans and other borrowings Coans and other borrowings Coans and debentures Coans and paper Coans and debentures Coans and accrued and anortization Coans and accrued and coans and accrued and cut and coans a	0 ,559 ,559 ,535 0 0 ,886 ,594 ,305 ,536 ,884 ,719 ,166 ,160 0 ,411 ,291 ,250 0 0	0 19,871 22,149 171,144 0 0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137	0 19,971 22,406 175,755 0 0 45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782	0 20,276 22,416 168,574 0 0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487 0	0 20,644 23,329 177,816 0 0 41,916 57,116 40,415 29,662 2,210 7,643 2,210 1,149 0 37,220 153,494 62,018
Capital assets, net Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Total, equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Gaeron and the securities and other assets Other operating revenue Gains or losses on sale of securities and other assets Other operating revenue Gperating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Annuity claims incurred	.559 .853 .355 .0 .0 .886 .594 .305 .536 .884 .719 .166 .160 .0 .411 .291 .250 .0 .0	19,871 22,149 171,144 0 0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137 0 0	19,971 22,406 175,755 0 0 45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782	20,276 22,416 168,574 0 0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487	20,644 23,329 177,816 0 0 41,916 57,116 40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018
Other assets Total liabilities Actuarial liabilities of insurers Accounts payable and accrued liabilities Accounts payable and accrued liabilities Loans and accounts with affiliates Sorrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Total, equity Share capital Initholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred	853 355 0 0 886 594 305 536 884 719 166 160 0 411 291 250 0	22,149 171,144 0 0 0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137 0 0	22,406 175,755 0 0 45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782 0	22,416 168,574 0 0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487 0	23,329 177,816 0 41,916 57,116 40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018
Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Contributed surplus and other Retained earnings Income statement Departing revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Sains or losses on sale of securities and other assets Other operating revenue Coperating revenue Coperating revenue, operating Coincome statement Coperating revenue Cop	355 0 0 886 594 305 536 884 719 166 160 0 411 291 250 0	171,144 0 0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137 0 0	175,755 0 45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782	168,574 0 0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487 0	177,816 0 41,916 57,116 40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018
Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Total, equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Annuity considerations Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Annuity claims incurred Annuity claims incurred Annuity claims incurred	0 886 594 305 536 884 7719 166 160 0 411 291 250 0	0 42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137	0 45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782	0 38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487	0 41,916 57,116 40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018
Accounts payable and accrued liabilities Loans and accounts with affiliates Sorrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Total, equity Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization insurance claims incurred Annuity claims incurred Annuity claims incurred	.886 .594 .305 .536 .884 .719 .166 .0 .411 .291 .250 .0	42,199 57,073 39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137 0	45,453 55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782	38,716 56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487	41,916 57,116 40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018 0
Loans and accounts with affiliates Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Total, equity Initholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization insurance claims incurred Annuity claims incurred Annuity claims incurred	594 305 536 884 719 166 0 411 291 250 0	57,073 39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137 0 0	55,914 39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782	56,170 40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487 0	57,116 40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018
Borrowings Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Other liabilities Other liabilities 30 Total, equity 156 Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Annuity claims incurred	305 536 884 7719 166 160 0 4411 291 250 0	39,240 29,708 792 6,560 2,181 1,107 0 31,525 149,367 62,137 0	39,228 29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782	40,351 29,597 884 7,579 2,291 1,138 0 32,199 151,159 62,487 0	40,415 29,662 900 7,643 2,210 1,149 0 37,220 153,494 62,018 0
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Total, equity Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Annuity claims incurred	.536 884 .719 .166 .160 .0 .411 .291 .250 .0	792 6,560 2,181 1,107 0 31,525 149,367 62,137 0	29,678 779 6,583 2,188 1,140 0 34,020 147,240 61,782 0	884 7,579 2,291 1,138 0 32,199 151,159 62,487	900 7,643 2,210 1,149 0 37,220 153,494 62,018
Bonds and debentures Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities Other liabilities Other liabilities Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings 66 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred Annuity claims incurred	,719 ,166 ,160 0 ,411 , 291 ,250 0	6,560 2,181 1,107 0 31,525 149,367 62,137 0	6,583 2,188 1,140 0 34,020 147,240 61,782	7,579 2,291 1,138 0 32,199 151,159 62,487 0	7,643 2,210 1,149 0 37,220 153,494 62,018 0
Mortgages Future income tax Bank customers' liabilities under acceptances Other liabilities 330 Total, equity 150 Share capital 650 Unitholders' equity Liability to policyholders Contributed surplus and other 200 Accumulated other comprehensive income Retained earnings 660 Income statement Operating revenue 120 Sales of goods and services 160 Insurers' premiums Annuity considerations 161 Interest revenue, operating 162 Gains or losses on sale of securities and other assets Other operating revenue 260 Operating expenses 260 Deprating expenses 260 Depraticiation, depletion and amortization 161 Insurance claims incurred 261 Annuity claims incurred 261	.166 .160 .0 .411 .291 .250 .0	2,181 1,107 0 31,525 149,367 62,137 0	2,188 1,140 0 34,020 147,240 61,782 0	2,291 1,138 0 32,199 151,159 62,487 0	2,210 1,149 0 37,220 153,494 62,018
Future income tax Bank customers' liabilities under acceptances Other liabilities 330 Total, equity 155 Share capital 631 Unitholders' equity Liability to policyholders Contributed surplus and other 200 Accumulated other comprehensive income Retained earnings 661 Income statement Operating revenue 122 Sales of goods and services 651 Insurers' premiums Annuity considerations 671 Interest revenue, operating 772 Gains or losses on sale of securities and other assets 773 Other operating revenue 374 Operating expenses 575 Other operating revenue 375 Other operating revenue 375 Operating expenses 375 Operating expenses 375 Operating claims incurred 475 Annuity claims incurred 475	,160 0 ,411 ,291 ,250 0	1,107 0 31,525 149,367 62,137 0 0	1,140 0 34,020 147,240 61,782	1,138 0 32,199 151,159 62,487 0	1,149 0 37,220 153,494 62,018 0
Bank customers' liabilities under acceptances Other liabilities 30 Sare capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings 66 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Other operating revenue Solines or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred	0 ,411 ,291 ,250 0	0 31,525 149,367 62,137 0 0	0 34,020 147,240 61,782 0	0 32,199 151,159 62,487 0	0 37,220 153,494 62,018 0
Total, equity Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred	, 291 ,250 0 0	149,367 62,137 0 0	147,240 61,782 0	151,159 62,487 0	153,494 62,018 0
Share capital Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings 66 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Opividend revenue, operating Other operating revenue Other operating revenue Operating expenses Other operating revenue Operating expenses Operating expenses Operating depletion and amortization Insurance claims incurred Annuity claims incurred	,250 0 0	62,137 0 0	61,782 0	62,487 0	62,018 0
Unitholders' equity Liability to policyholders Contributed surplus and other Accumulated other comprehensive income Retained earnings 66 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred	0	0	0	0	0
Liability to policynolders Contributed surplus and other Accumulated other comprehensive income Retained earnings 66 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred	0	0			
Contributed surplus and other Accumulated other comprehensive income Retained earnings 66 Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred		19,931			
Retained earnings Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred			19,900	20,371	20,818
Income statement Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred			·	·	833
Operating revenue Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating expenses Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred	,911	67,298	65,558	68,301	69,825
Sales of goods and services Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Expenses Operating depletion and amortization Insurance claims incurred Annuity claims incurred					
Insurers' premiums Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred	466 B	11,815 B	12,089 B	13,062 B	12,999 B
Annuity considerations Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred	,142 0	5,776 0	5,884 0	6,444 0	6,601 0
Interest revenue, operating Dividend revenue, operating Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred	ő	ő	Õ	Õ	ő
Gains or losses on sale of securities and other assets Other operating revenue Operating expenses Experimental of the securities and other assets Operating expenses Experimental of the securities and other assets Experimental of the	,223	1,253	1,168	1,242	1,277
Other operating revenue Operating expenses Experise of the property of the pro	,621	1,610	1,713	1,655	1,787
Operating expenses Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred	-284 .764	-298 3,474	-263 3,587	-79 3,800	-64 3,399
Depreciation, depletion and amortization Insurance claims incurred Annuity claims incurred	,70 4 . 848	8,329	8,200	8,692	8,847
Annuity claims incurred	497	496	476	491	524
	0	0	0	0	0
	0	0	0	0	0
Normal increase in actuarial liabilities Interest expense, operating	0 35	0 50	0 46	0 57	0 51
	316	7,782	7,678	8,144	8,272
	618	3,486	3,889	4,371	4,152
nterest and dividend revenue	0	0	0	0	0
Interest expense on borrowing	465	484	473	523	500
Gains or losses Profit before income tax	-435 ,716	-280 2,719	-286 3,126	-386 3,458	-381 3,271
ncome tax		418	435	656	397
Equity in affiliates' earnings	442	422	424	437	503
	450	2,723	3,116	3,240	3,376
Extraordinary gains or losses Net profit	450 ,724		0	0 3 240	0 2 276
Other comprehensive income	450 ,724 0	0 2 723		3,240	3,376 157
Comprehensive income	450 ,724	2,723	3,116 		

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.
- Figures may not add due to rounding.

Table 26-2 Securities, commodity contracts, and other financial investments and related activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011
		mil	lions of dollars		
Statement of changes in financial position					
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings	2,711 2,712 73 497 7 384 -816 -73 5,150 217 2,012 237 133	-596 2,712 -3,234 491 -62 -91 -3,573 -74 -3,297 139 -1,628 -161 -872	2,673 3,080 -235 475 -8 1,743 -2,445 -172 -1,355 -27 -1,163 -112 -131	2,795 1,529 1,495 260 4 -882 2,112 -230 1,320 -141 222 1,252 1,72	1,871 3,274 -1,370 522 3 1,378 -3,273 -33 3,890 379 861 417 311
Bankers' acceptances and paper Bonds and debentures Mortgages Equity Fotal cash available Applications	60 8 36 2,684 7,861	-98 868 -59 -1,648 -3,893	-13 24 8 -52 1,318	98 980 1 -13 4,115	16 42 48 2,233 5,761
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	8,036 3,466 4,513 58 43 15 472 1,770 10,278 -2,416	-71 -527 -2,606 3,062 -105 3,167 94 1,597 1,619 -5,512	1,151 161 -97 1,086 -131 1,217 374 1,807 3,331 -2,013	-3,022 -915 -709 -1,397 -54 -1,344 95 1,607 -1,320 5,435	3,553 368 2,576 609 281 328 472 1,745 5,771
Selected seasonally adjusted items					
Operating revenue Operating profit Profit before extraordinary gains Net profit	12,170 3,555 2,724 2,724	12,014 3,497 2,723 2,723	12,369 3,975 3,116 3,116	12,879 4,337 3,240 3,240	12,724 4,118 3,376 3,376
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	2.7 6.6 -5.6	-1.3 -1.1 -1.6	3.0 -1.4 13.7	4.1 1.8 9.1	-1.2 0.7 -5.0
Selected financial ratios					
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	29.2 7.2 0.651 5.0	29.1 7.3 0.645 5.0	32.1 8.5 0.646 5.6	33.7 8.6 0.639 6.0	32.4 8.8 0.635 5.6

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

All data in this table are unadjusted unless otherwise specified.
 Figures may not add due to rounding.

Survey Description

Description and use of the data

The data collected by the Quarterly Financial Statistics for Enterprises comprise financial statements typically prepared by incorporated businesses to record their financial position and performance. The data include asset, liability and equity items encompassed in a quarterly balance sheet, revenue and expense items as reported on a quarterly income statement and elements of Other Comprehensive Income, along with additional supplementary items.

Information collected as part of the Quarterly Financial Statistics for Enterprises serves two broad objectives. The first measures the financial position and performance of incorporated businesses by industry aggregations and is the main focus of this publication. The statistics are used by a wide variety of economists and industry analysts, including federal and provincial regulatory bodies that monitor financial and other institutions in Canada. This information is also a critical input into the measure of corporate profits and capital consumption allowances in the Canadian System of National Accounts (CSNA).

The second broad objective is to provide information on financial holdings and transactions in the CSNA sector accounts. The accounts comprise the National Balance Sheet Accounts and the Financial Flow Accounts. Within the CSNA, the Canadian economy is composed of the incorporated business sector, including non-financial and financial businesses, the government sector, and the persons and unincorporated business sector, which includes non-profit institutions serving households. The Quarterly Financial Statistics for Enterprises data (used to prepare this publication) are combined with additional information for the business and other sectors in order to produce complete economy-wide accounts which show the creation and distribution of wealth as well as the financing of economic activity. This is made possible by presenting considerable detail on financial institutions within the sector accounts framework.

In addition, the flow of funds and outstanding positions between Canadian residents and non-residents is measured in "Canada's Balance of International Payments" and in "Canada's International Investment Position," respectively. Both of these releases make use of the quarterly survey data in measuring corporate financial activity with non-residents.

Frequency and reference period

The data series are collected quarterly. The objective of the survey is to cover a calendar reference period (i.e., quarters ending in March, June, September or December). However, the data collected for each enterprise usually covers fiscal quarters (which may not coincide with calendar quarters). Estimates for a calendar quarter are prepared by combining individual data for enterprises with different fiscal quarters. The calendar period is estimated by including all of the fiscal quarters ending in the calendar quarter. For example, the estimates for the second quarter include all fiscal quarters ending in April, May or June (see Text table 1).

Text table 1
Calendar quarter for publication

Quarter	Includ		
First	January	February	March
Second	April	May	June
Third	July	August	September
Fourth	October	November	December

Coverage

The Quarterly Financial Statistics for Enterprises covers incorporated financial and non-financial business enterprises. Excluded are business enterprises controlled by governments and non-profit enterprises.

The Statistical unit

For purposes of compiling statistics, Statistics Canada defines a hierarchical structure of units for each business. The four standard statistical units that are used are listed from largest to smallest below:

- Enterprise
- Company
- Establishment
- Location

The statistical unit used in the Quarterly Financial Statistics for Enterprises is the enterprise. An enterprise is a family of businesses under common ownership and control for which a set of consolidated financial statements is produced on an annual basis.

In the case of simple enterprises, the enterprise and the establishment coincide and both are classified to the same industry. However, there exist many multi-establishment enterprises whose establishments may belong to one or more industries. Such enterprises are classified to the predominant industry of their establishments.

It should be noted that NAICS Canada data compiled on an enterprise basis cannot be directly compared with NAICS Canada data on an establishment basis.

Accounting concepts, definitions and practices

The concepts and definitions for most industries are based on the guidelines of the Canadian Institute of Chartered Accountants. However, regulated industries may follow practices and definitions determined by the regulators. These practices are usually similar to the Generally Accepted Accounting Principles (GAAP) of the Canadian Institute of Chartered Accountants. Starting on January 1, 2011, the Canadian Institute of Chartered Accountants Accounting Handbook contains both International Financial Reporting standards (IFRS) and Accounting Standards for Private Enterprises (ASPE).

Scope

The financial items presented in this publication are those included in the following accounts or statements:

- Balance Sheet
- Income Statement
- The Statement of Changes in Financial Position

Although they are not included in this publication, additional financial items are available for some industries upon request on a cost recovery basis.

Financial classification and presentation

There is no widely accepted standard classification of financial items. Accordingly, it was necessary to devise one in order to present information in a homogeneous way for all enterprises. The financial item presentation in this publication has been condensed somewhat to allow for a homogeneous presentation across industries. Additional financial detail is available upon request on a cost recovery basis.

Industrial classification

Beginning with the first quarter of the 2008 publication, the Quarterly Financial Statistics for Enterprises series switched from the North American Industry Classification System 2002 (NAICS 2002) to NAICS 2007. Prior to first quarter 2004, NAICS Canada 1997 was used along with a set of industrial aggregations consisting of 157, 58 and 24 groups. Currently, the set of industrial aggregations consist of 67, 48 and 22 industry groups, and a group of 10 financial instruments. Historical data on a NAICS Canada 2007 basis were created using a concordance that converted the old NAICS Canada 2002 codes to the new NAICS Canada 2007 codes.

NAICS was developed by the statistical agencies of Canada, Mexico and the United States to provide a consistent framework for the collection, analysis and dissemination of industrial statistics used by government policy analysts, by academics and researchers, by the business community, and by the public.

NAICS is a product-oriented industry classification that standardizes the way businesses are classified across Canada, Mexico and the United States. NAICS was primarily designed to classify economic production performed at the establishment level; the activity which contributes the most value-added determines the NAICS code for the establishment.

To determine which NAICS Canada 2007 code should be assigned to a statistical enterprise, the NAICS Canada 2007 code is determined for each establishment belonging to the statistical enterprise. The NAICS Canada 2007 code representing the largest value-added is then assigned to the statistical enterprise. The NAICS Canada 2007 classification system does not provide classifications for integrated activities. For example, a petroleum enterprise may be involved in exploration, mining, refining, shipping and retailing of petroleum products. Under NAICS Canada 2007 such an enterprise is classified to the individual NAICS Canada 2007 code that relates to the activity that provides the most value-added.

The quarterly financial statistics are available at three levels of industrial aggregation of NAICS Canada 2007. The most aggregate level, which is used in this publication, covers 22 categories (see Text table 1). The second level of aggregation covers 48 categories and is available upon request on a cost recovery basis. The most detailed level of aggregation covers 67 categories from 1999 and beyond and is also available upon request on a cost recovery basis. The industrial classification system is hierarchical in nature so that the more detailed levels of data easily aggregate to the higher levels.

The NAICS 55 (Management of Companies and Enterprises) are excluded from the Quarterly Financial Statistics for Enterprises. The NAICS 55 group consists primarily of holding companies whose most significant assets are investments in affiliated companies. The reason for the exclusion is to avoid the double counting of assets.

Text table 1 **Publication level of aggregation**

Fitle	Enterprise category code	NAICS Canada 2007 codes included
Agriculture, forestry, fishing and hunting	11	11
Dil and gas extraction and support activities	21C	211, 213
Mining and quarrying (except oil and gas)	212	212
Jtilities	22	22
Construction	23	23
Manufacturing	31-33	31, 32, 33
Wholesale trade	41	41
Retail trade	44-45	44, 45
Fransporation and warehousing	48-49	48, 49
nformation and cultural industries	51	51
Real estate and rental and leasing companies	53	53
Professional, scientific and technical services	54	54
Administrative and support, waste management and remediation services	56	56
Educational, healthcare and social assistance services	61-62	61, 62
Arts, entertainment and recreation	71	71
Accommodation and food services	72	72
Repair, maintenance and personal services	81A	811, 812
Non-depository credit intermediation	5222	5222
nsurance carriers and related activities	524	524
Activities related to credit intermediation	5223	5223
Depository credit intermediation	5221	5221
Securities, commodity contracts, and other financial investments and related activities	523	523

Deriving the estimates

The Statistical methodology

The overall estimates are derived from two different components: a sampled portion and a non-sampled (take-none) portion. A sample survey is conducted for larger businesses above a prescribed size using a questionnaire. Sample results are multiplied by a weighting factor to represent the universe from which the sample was drawn. The sampling weight is based on the probability of the unit being selected in the sample. For businesses below the sampling threshold, the take-none estimate is derived by applying the quarter to quarter movement of sample responses to annual data compiled from Canada Revenue Agency financial statements representing the non-sampled portion of the business population. The model projects the value of the take-none portion of the population by the 67 categories of the Level III aggregation using estimates from the surveyed population and other parameters. The results are subsequently benchmarked to the Annual Financial and Taxation data, when the data becomes available. The proportion of each of the two components of the final estimate (survey and take-none model) varies significantly between industry aggregations. The proportion represented by the survey component ranges from 5% to 100% of the population for both revenue and assets at the Level III (67 categories) aggregation.

(See Text tables 1 and 2 showing the percentage of assets and operating revenue represented by the take-none component.)

Text table 1
Take-none component percentage table, total assets

	Foo	urth quarter 2010		First quarter 2011			
	Take-none component	Total	Proportion	Take-none component	Total	Proportion	
_	millions of dollars		percent	millions of dollars		percent	
Total, all industries Total, non-financial industries Total. finance and insurance industries	893,883 744,427 149.455	6,959,567 3,358,857 3,600,710	12.8 22.2 4.2	893,833 743,555 150,278	7,032,924 3,353,669 3,679,256	12.7 22.2 4.1	

Text table 2
Take-none component percentage table, total operating revenues

	Fourth quarter 2010			Fire		
	Take-none Total component millions of dollars		Proportion	Take-none Total component millions of dollars		Proportion
_			percent			percent
Total, all industries Total, non-financial industries Total, finance and insurance industries	219,036 211,237 7,800	781,818 707,206 74,612	28.0 29.9 10.5	212,681 204,852 7,830	770,100 693,448 76,652	27.6 29.5 10.2

Specific industry detail of the take-none tables can be obtained at no charge by contacting Client Services (iofd-clientservicesunit@statcan.gc.ca).

Sample design and imputation

This is a sample survey with a cross-sectional design.

The frame used for sampling purposes is Statistics Canada's Business Register (BR). A stratified random sample is drawn from this frame based on the size of the unit. The frame is stratified by assets and revenues for the non-financial industries while the finance and insurance industries are stratified by assets only.

The sample includes a take-all portion, for the largest enterprises within an industry, and these units are sampled with certainty. In addition, there are either one or two take-some portions (depending on the industry) for which, on average, one out of eight units are sampled. Finally there is a take-none portion, from which no units are sampled, rather an estimate is derived by applying the quarter to quarter movement of sample responses to annual data compiled from Canada Revenue Agency financial statements representing the non-sampled portion of the business population.

The total sample size is approximately 5,500 enterprises.

Stratum boundaries

The stratum boundaries for the take-all, take-some and take-none strata vary by industry aggregation. The boundaries are available upon request.

Imputation

Units which do not respond in the current period are imputed, that is, their characteristics are estimated. For those units for which partial data have been collected, these partial data are used to estimate the missing data for the unit. For those units for which no current data has been collected, but for which historical data exists, this historical data is used to calculate current-period estimates taking into account growth or decline over time. For those units for which no current data has been collected, and for which no historical data exists, a donor imputation system is used. That is, estimates are created based on information from a similar-sized respondent.

Seasonal adjustment

The seasonal component of a time series reflects sub-annual movements caused by characteristic weather changes, holidays or other factors which tend to recur every year at approximately the same time. The seasonal adjustment process attempts to quantify the seasonal component in a time series and to remove its effect from observed data.

The seasonal adjustment method used is a computerized ratio-to-moving-average method in widespread use at Statistics Canada. It is based on the U.S. Bureau of the Census Method II, but has some additional features. Beginning with the first quarter of 2009, the Quarterly Financial Statistics for Enterprises series uses X12 ARIMA for "end-point" seasonal adjustment, which recalculates seasonal factors each quarter as more recent data becomes available.

Series containing no significant seasonality have not been seasonally adjusted. In these cases, the unadjusted series are used in the place of seasonally adjusted data.

Data quality

There are two categories of errors in statistical information – sampling errors and non-sampling errors. Sampling errors are errors that arise because estimates are being prepared based on a sample of the universe rather than collecting information from all units in the universe. These errors can be measured.

Non-sampling errors can arise from a variety of sources and are much more difficult to measure. Non-sampling errors include errors in the information provided by respondents, data capture errors and other processing errors.

Sampling errors

Sample surveys are designed to provide the highest sampling efficiency (the smallest sample that will produce a sampling error of a given size). This optimization is usually performed for only a few variables, limited by the data items that are available at the time of sample design and selection, the resources available, and the complexity introduced by trying to optimize for many variables at one time. The sample used for these statistics was designed to produce a reasonable level of accuracy for assets and revenue. Consequently, other items may be less accurately estimated.

A measure of the sampling error is the standard error. This measurement is based upon the idea of selecting several samples, although in reality only one sample is drawn. Sampling variability can also be expressed relative to the estimate itself. The standard error as a percentage of the estimate is called the coefficient of variation (CV), or the relative standard error. Small CVs are desirable, since the smaller the CV, the smaller the sampling variability relative to the estimate.

The sample for the Quarterly Financial Statistics for Enterprises was drawn such that the CV at the 67-industry level of aggregation should be no more than 10% for operating revenue or total assets. The CV indicators are shown next to these variables in the tables according to the scale presented on page 2.

Estimation errors in the non-sampled strata

The estimate for small businesses (take-none portion) is prepared by applying a statistical model to predict the value of the take-none portion of the population at the 67 industry level using the estimates from the surveyed population and other parameters. The error introduced by this method depends on several factors, including the contribution of these strata to the overall estimate and the error in estimating the movement of the strata using sampled units and other external factors.

Other non-sampling errors

There are no objective measures of other non-sampling errors applied to these statistics. However, most reporting and data entry errors are corrected as a result of the intricate computer capture and edit procedures applied to the data. This is particularly effective for financial data where accounting relationships are established and balancing is required. However, most financial data collected are derived from audited financial statements resulting in minimal errors and inconsistencies. As well, the Quarterly Financial Statistics for Enterprises utilizes trained accounting staff to capture and analyze reported data to minimize the frequency of non-sampling errors.

One source of non-sampling error is the non-response error. There are several measures that can help the user evaluate this type of error, including the response rate and the data response rate.

The response rate (see Text table 3) is a measure of the proportion of those sample units which have responded in time for inclusion in the estimate. To calculate the response rate, one should simply divide the number of actual responses by the total number of sampled units. For example, a sample with 20 active units for which 10 respond for a particular quarter would have a response rate of 50%.

Response rate is:

Complete + partial response Complete + partial response + non-response

Text table 3 Sample response rates for all enterprises

	Quarter								
	First quarter 2009	Second quarter 2009	Third quarter 2009	Fourth quarter 2009	First quarter 2010	Second quarter 2010	Third quarter 2010	Fourth quarter 2010	First quarter 2011
_	percent								
Response rate Asset response rate Operating revenue response rate Weighted asset response rate Weighted operating revenue response rate	79.8 93.8 89.4 92.2 87.0	78.3 92.1 87.9 90.5 85.7	77.2 92.6 87.8 90.9 85.2	73.0 89.4 84.7 87.7 82.1	74.5 89.1 88.9 87.2 85.5	70.7 86.8 86.7 84.8 82.9	66.2 85.5 83.6 83.0 80.1	60.6 76.8 77.0 74.5 74.2	34.6 55.4 51.6 52.6 48.9

Specific industry detail of the response rate table can be obtained at no charge by contacting Client Services (iofd-clientservicesunit@statcan.gc.ca).

The data response rate is the proportion of the estimate which is based upon actual reported data. The data response rate can be calculated by dividing the design assets or revenue (or whatever variable is being analyzed) represented by the responding units by the corresponding value for the entire sample. In the previous example, if the 10 responding units have a design asset value totalling \$15 billion out of a total sample asset value of \$20 billion, the data response rate for assets would be 75%.

(Where the design value is a frame value for the record which is derived from administrative sources and is available for the entire population.)

Data response rate for assets is:

Total assets from completed responses + total assets from partial responses

Total assets from completed responses

- + total assets from partial responses
 - + total assets from others

(Where asset values are the design values.)

Weighted data response rates consider that units in sample represent more than themselves through weighting factors. Some units contribute more to the estimates than other units when weights are applied. The weighted data response rate can be calculated by dividing the respondents' weighted frame value by the weighted sample for assets or revenue (or whatever variable is being analyzed).

In the previous example, if the weighted asset value of the responding 10 units is \$40 billion out of a total sample weighted asset value of \$50 billion, the weighted asset response rate would be 80%.

Weighted data response rate for assets is:

Total weighted assets from completed responses + total weighted assets from partial responses

Total weighted assets from completed responses + total weighted assets from partial responses

+ total weighted assets from others

(Where the weighted assets for a respondent is defined as the weighting factor multiplied by the design assets value.)

Limitations of the data

To be valid for either time-series or cross-sectional analysis, the definitions of data must be consistent within time periods or across time periods. In other words, the differences and similarities in data must reflect only real differences and not differences in the concepts or definitions used in preparing the data. The ability to use the data for analysis depends on the conceptual framework in which the data are being used.

Publication data produced according to the Generally Accepted Accounting Principles (GAAP) of the Canadian Institute of Chartered Accountants may not necessarily agree with the concepts used within the Canadian System of National Accounts.

While the GAAP concepts are appropriate for the application of the data, there may still be some problems of consistency (between units or over time) for items where GAAP does not prescribe a particular treatment or allows some latitude. One of the general problems with GAAP for some uses is that it prescribes a historical cost treatment of assets (i.e., their cost at the time of acquisition). A particular issue arising on January 1, 2011 is the adoption by Canadian enterprises of new Canadian GAAP, namely International Financial Reporting Standards (IFRS) and Accounting Standards for Private Enterprises (ASPE) that could potentially create inconsistencies in concepts and treatments when compared to Canadian GAAP used until December 31, 2010. As a result, caution should be used when comparing balance sheet, income statement data and ratios over time and across industries.

Disclosure control

Statistics Canada is prohibited by law from releasing any data which would divulge information obtained under the Statistics Act that relates to any identifiable person, business or organization without the prior knowledge or the consent in writing of that person, business or organization. Various confidentiality rules are applied to all data that are released or published to prevent the publication or disclosure of any information deemed confidential. If necessary, data are suppressed to prevent direct or residual disclosure of identifiable data.

Definitions of financial ratios

Debt to equity

This ratio examines the relationship of debt (loans, bonds, debentures) to shareholders' equity. It compares the relative size of debt to resources invested by the owners. It indicates the extent to which a firm relies on borrowed funds to finance its operations. Firms that rely heavily on borrowed funds are said to be highly leveraged.

Formula

Debt to equity:

Borrowings + loans and accounts with affiliates

Total equity

Profit margin

Operating profit is the net result of the principal business activities of a firm. For non-financial industries, operating profits exclude interest and dividend revenue and capital gains/losses. For financial industries, interest and dividend revenue, capital gains/losses and interest paid on deposits are included in the calculation of operating profits. This ratio indicates management's ability to generate earnings from the principal business activities of a firm. The ratio is expressed as a percentage of operating revenue.

Formula

Profit margin:

Operating profit (S.A.) \times 100

Total operating revenue (S.A.)

Return on equity

This ratio measures the level of return to the owners (investors) and it represents their measure of profitability. The earnings figure is the after-tax profits, including a deduction for interest expense (payments to lenders). It is the net profit available to the owners (investors). The ratio indicates how many cents are returned to every dollar invested by the owners.

Formula

Return on equity:

 $\frac{\text{Profit before extraordinary gains (S.A.)} \times 4 \times 100}{\text{Total equity}}$

Return on capital employed

This ratio measures profitability and how well management has employed the assets, by calculating the percentage return on total capital provided by the owners and lenders (creditors). The earnings figure is calculated before taking into account interest expense (payments to lenders) and dividends (payments to owners). The ratio indicates how many cents are returned to every dollar of capital invested.

Formula

Return on Capital Employed:

Profit before extraordinary gains + (interest on borrowings net of tax) (S.A.) × 4 × 100

Borrowings + Loans and accounts with affiliates + Total equity

Please note: The entire numerator in the calculation is seasonally adjusted but is not published as a separate variable.