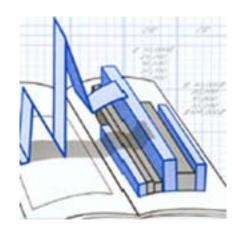
Quarterly Financial Statistics for Enterprises

Third Quarter 2011





Statistics Canada Statistique Canada



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Quarterly Financial Statistics for Enterprises

Third Quarter 2011

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December 2011

Catalogue no. 61-008-X, vol. 22, no. 3

ISSN 1496-5917

Frequency: Quarterly

Ottawa

Cette publication est également disponible en français.

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User information

Symbols

The following standard symbols are used in Statistics Canada publications:

- . not available for any reference period
- .. not available for a specific reference period
- ... not applicable
- 0 true zero or a value rounded to zero
- 0s value rounded to 0 (zero) where there is a meaningful distinction between true zero and the value that was rounded
- p preliminary
- r revised
- x suppressed to meet the confidentiality requirements of the Statistics Act
- E use with caution
- F too unreliable to be published
- * significantly different from reference category (p < 0.05)

Coefficients of variation

- A excellent (CV range is 0.00% to 4.99%)
- B very good (CV range is 5.00% to 9.99%)
- C good (CV range is 10.00% to 14.99%)
- D acceptable (CV range is 15.00% to 24.99%)

Acknowledgements

This publication was prepared under the direction of:

- Paula Thomson, Director, Industrial Organization and Finance Division
- Yves Gauthier, Assistant Director, Industrial Organization and Finance Division
- Mario Vella, Chief, Financial Industries Section
- David Sabourin, Chief, Industrial Corporations Section
- Khalid Berrahou, Senior Economist, Industrial Corporations Section
- Leena George, Project leader, Systems and Electronic Production Section
- Brock Macnab, Systems and Electronic Production Section
- Louise Noel, Client Services and Publications

Note to users

You can also search through the Statistics Canada catalogue which lists all current products and services available at Statistics Canada.

Table of contents

| Н | ighlights | | 8 |
|---|------------|--|----|
| A | nalysis | | 9 |
| R | elated pi | roducts | 12 |
| S | tatistical | tables | |
| 1 | Summ | nary table | 15 |
| | 1-1 | Operating revenue and operating profit, seasonally adjusted | 15 |
| | 1-2 | Profit before extraordinary gains and net profit, seasonally adjusted | 16 |
| | 1-3 | Debt to equity and profit margin, selected ratios | 17 |
| | 1-4 | Return on equity and return on capital employed, selected ratios | 18 |
| 2 | Total, | all industries | 19 |
| | 2-1 | Balance sheet and income statement | 19 |
| | 2-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 20 |
| 3 | Total, | non-financial industries | 21 |
| | 3-1 | Balance sheet and income statement | 21 |
| | 3-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 22 |
| 4 | Agricu | lture, forestry, fishing and hunting | 23 |
| | 4-1 | Balance sheet and income statement | 23 |
| | 4-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 24 |
| 5 | Oil an | d gas extraction and support activities | 25 |
| | 5-1 | Balance sheet and income statement | 25 |
| | 5-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 26 |
| 6 | Mining | g and quarrying (except oil and gas) | 27 |
| | 6-1 | Balance sheet and income statement | 27 |
| | 6-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 28 |

Table of contents - continued

| 7 | Utilitie | es es | 29 |
|----|----------|--|----|
| | 7-1 | Balance sheet and income statement | 29 |
| | 7-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 30 |
| 8 | Const | ruction | 31 |
| | 8-1 | Balance sheet and income statement | 31 |
| | 8-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 32 |
| 9 | Manu | facturing | 33 |
| | 9-1 | Balance sheet and income statement | 33 |
| | 9-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 34 |
| 10 |) Whole | esale trade | 35 |
| | 10-1 | Balance sheet and income statement | 35 |
| | 10-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 36 |
| 11 | I Retail | trade | 37 |
| | 11-1 | Balance sheet and income statement | 37 |
| | 11-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 38 |
| 12 | 2 Trans | portation and warehousing | 39 |
| | 12-1 | Balance sheet and income statement | 39 |
| | 12-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 40 |
| 13 | 3 Inform | nation and cultural industries | 41 |
| | 13-1 | Balance sheet and income statement | 41 |
| | 13-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 42 |
| 14 | 1 Real e | estate and rental and leasing companies | 43 |
| | 14-1 | Balance statement and income statement | 43 |
| | 14-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 44 |
| 15 | 5 Profes | ssional, scientific and technical services | 45 |
| | 15-1 | Balance sheet and income statement | 45 |
| | 15-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 46 |

Table of contents - continued

| 16 A | Administrative and support, waste management and remediation services | 47 |
|-------|--|----|
| 16- | -1 Balance sheet and income statement | 47 |
| 16- | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 48 |
| 17 E | Educational, healthcare and social assistance services | 49 |
| 17- | -1 Balance sheet and income statement | 49 |
| 17- | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 50 |
| 18 A | Arts, entertainment and recreation | 51 |
| 18- | Balance sheet and income statement | 51 |
| 18- | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 52 |
| 19 A | Accomodation and food services | 53 |
| 19- | -1 Balance sheet and income statement | 53 |
| 19- | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 54 |
| 20 R | Repair, maintenance and personal services | 55 |
| 20- | -1 Balance sheet and income statement | 55 |
| 20- | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 56 |
| 21 T | Total, finance and insurance industries | 57 |
| 21- | -1 Balance sheet and income statement | 57 |
| 21- | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 58 |
| 22 N | Non-depository credit intermediation | 59 |
| 22- | Balance sheet and income statement | 59 |
| 22- | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 60 |
| 23 Ir | nsurance carriers and related activities | 61 |
| 23- | Balance sheet and income statement | 61 |
| 23- | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 62 |
| 24 A | Activities related to credit intermediation | 63 |
| 24- | -1 Balance sheet and income statement | 63 |
| 24- | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 64 |

Table of contents - continued

| 25 Dep | pository credit intermediation | 65 |
|-----------|--|----|
| 25-1 | Balance sheet and income statement | 65 |
| 25-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 66 |
| 26 Sec | curities, commodity contracts, and other financial investments and related activities | 67 |
| 26-1 | Balance sheet and income statement | 67 |
| 26-2 | Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios | 68 |
| Data qu | ality, concepts and methodology | |
| Survey | Description | 69 |
| Account | ing concepts, definitions and practices | 71 |
| Industria | al classification | 72 |
| Deriving | the estimates | 74 |
| Definitio | ns of financial ratios | 79 |
| Charts | | |
| 1. Qu | arterly operating profits | 9 |
| 2. Qu | arterly change in operating profits | 10 |

Highlights

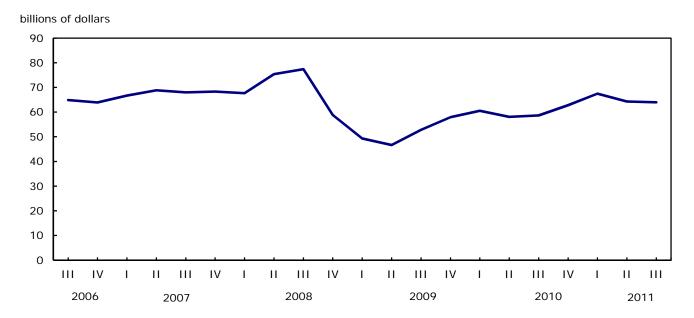
Operating profits for Canadian corporations edged down 0.5% from the previous quarter to \$64.0 billion in the third quarter. Declines in the financial sector were largely offset by gains in the non-financial sector. Higher profits were reported by 14 of 22 industries in the third quarter.

Analysis

Third quarter 2011 (preliminary)

Operating profits for Canadian corporations edged down 0.5% from the previous quarter to \$64.0 billion in the third quarter. Declines in the financial sector were largely offset by gains in the non-financial sector. Higher profits were reported by 14 of 22 industries in the third quarter.

Chart 1
Quarterly operating profits



In the non-financial sector, operating profits increased 3.1% to \$49.4 billion. The main contributors to this growth were retail and wholesale trade as well as mining. Manufacturing profits remained virtually unchanged while oil and gas profits declined.

In the financial sector, operating profits declined 11.0% to \$14.6 billion following a 9.8% decline the previous quarter. Most of the third quarter decline came from the insurance industry.

On a year-over-year basis, operating profits for Canadian corporations were 9.1% higher in the third quarter than in the same quarter of 2010. Profits increased 10.2% in the non-financial sector and rose 5.3% in the financial sector.

Note to readers

Quarterly financial statistics are compiled using financial information provided by enterprises that derive this data from their financial statements. Starting on January 1, 2011, Canadian publicly accountable enterprises are required to replace Canadian Generally Accepted Accounting Principles (CGAAP) with International Financial Reporting Standards (IFRS) when preparing their financial statements for fiscal years starting on or after January 1, 2011. Canadian private enterprises are required to replace CGAAP by Accounting Standards for Private Enterprises or IFRS. The adoption of new accounting standards by some enterprises since the beginning of 2011 may affect comparability with prior periods.

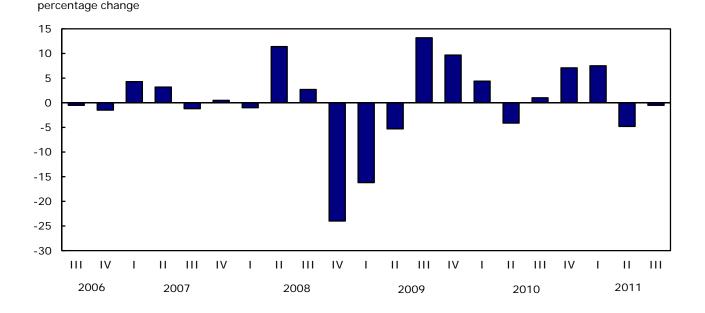
Quarterly profit numbers referred to in this release are seasonally adjusted and are in current dollars. The quarterly financial estimates for the first and the second quarters of 2011 have been revised.

Quarterly financial statistics for enterprises are based upon a sample survey and represent the activities of all corporations in Canada, except those that are government controlled or not-for-profit. An enterprise can be a single corporation or a family of corporations under common ownership and/or control, for which consolidated financial statements are produced.

Profits referred to in this analysis are operating profits earned from normal business activities. For non-financial industries, operating profits exclude interest and dividend revenue and capital gains/losses whereas, for financial industries, these are included, along with interest paid on deposits.

Operating profits differ from net profits, which represent the after-tax profits earned by corporations.

Chart 2
Quarterly change in operating profits



Non-financial sector

Profits for retail and wholesale trade led growth in the non-financial sector in the third quarter compared with the second quarter.

For retailers, profits rose 13.6% to \$3.9 billion. Profits in the "other retailers" category, which covers building materials, gas stations and miscellaneous retailers, increased 39.7% to \$1.1 billion. Profits for clothing, department and other general merchandise stores rose 22.7% to \$943 million.

For wholesalers, profits increased 3.5% to \$5.7 billion.

Operating profits for mining rose 9.6% to \$2.7 billion in the third quarter. Despite the volatility in commodity prices, demand from emerging markets remained strong.

Profits for oil and gas declined 2.5% to \$4.1 billion.

Operating profits for manufacturing remained flat at \$11.4 billion (-0.3%) in the third quarter, with half of manufacturing industries reporting higher profits.

Operating profits for petroleum and coal products manufacturers rose 13.5% to \$2.6 billion, as some refineries came back into production after second quarter shutdowns.

Chemical, plastics and rubber products manufacturers increased 8.3% to \$2.1 billion.

Tempering the growth in manufacturing was the wood and paper industry, which reported a 43.1% decline to \$268 million.

Financial sector

In the financial sector, most of the third quarter decline came from the insurance industry, where profits fell by \$2.1 billion to a loss of \$452 million. This decline was led by life insurers, where higher actuarial liabilities adjustments were recorded.

Profits for depository credit intermediaries, mainly chartered banks, increased 3.8% to \$9.0 billion, the third consecutive quarter of growth.

Text table 1 **Quarterly financial statistics for enterprises**

| | Third quarter 2010 | Second quarter 2011 ^r | Third quarter 2011 ^p | Second quarter 2011 to third quarter 2011 | Third quarter 2010 to third quarter 2011 |
|---|--|--|--|--|---|
| | | seaso | onally adjusted | | |
| _ | billi | ons of dollars | | percentage cha | ange |
| All Industries Operating revenue Operating profit Net profit Non-financial Operating revenue Operating profit | 756.6 58.7 53.3 681.4 44.8 | 793.4 64.3 51.8 715.7 47.9 | 807.8 64.0 51.3 729.1 49.4 | 1.8 -0.5 -1.0 1.9 3.1 | 6.8 9.1 -3.7 7.0 10.2 |
| Net profit Financial | 44.8 42.2 | 47.9 | 49.4 | 0.5 | -3.8 |
| Operating revenue Operating profit Net profit | 75.1 13.8 11.1 | 77.7 16.4 11.5 | 78.8 14.6 10.8 | 1.4 -11.0 -6.3 | 4.8 5.3 -3.1 |

Revised figures.

Note(s): Figures may not add up to totals because of rounding.

Preliminary figures

Related products

Selected publications from Statistics Canada

| 61-220-X Corporations Returns Act | 61-219-X | Financial and Taxation Statistics for Enterprises |
|---|----------|--|
| | 61-220-X | Corporations Returns Act |
| 61-224-X Financial Performance Indicators for Canadian Business | 61-224-X | Financial Performance Indicators for Canadian Business |
| 61-517-X Inter-corporate Ownership | 61-517-X | Inter-corporate Ownership |

Selected CANSIM tables from Statistics Canada

| 187-0001 | Quarterly balance sheet and income statement, by North American Industry Classification System (NAICS), quarterly |
|----------|--|
| 187-0002 | Quarterly statement of changes in financial position, by North American Industry Classification System (NAICS), selected financial ratios and selected seasonally adjusted components, quarterly |

Selected surveys from Statistics Canada

| 2501 | Quarterly Survey of Financial Statements |
|------|--|
| | |

Selected summary tables from Statistics Canada

- Financial statistics for enterprises (quarterly)
- Other financial services Balance sheet and income statement
- Investment Services Balance sheet and income statement
- Banking Balance sheet and income statement

- Insurance Balance sheet and income statement
- Other consumer and business credit Balance sheet and income statement
- Economic indicators, by province and territory (monthly and quarterly)
- Latest statistics (monthly)

Statistical tables

Table 1-1 Summary table — Operating revenue and operating profit, seasonally adjusted

| | Third quarter | Fourth quarter | First quarter | Second quarter | Third quarter |
|--|---|---|---|--|--|
| | 2010 | 2010 | 2011 | 2011 | 2011 |
| 0 | | mi | llions of dollars | | |
| Operating revenue | | | | | |
| Total, all industries | 756,576 | 774,687 | 793,091 | 793,361 | 807,844 |
| Total, non-financial industries | 681,439 | 700,267 | 716,402 | 715,652 | 729,080 |
| Agriculture, forestry, fishing and hunting Dil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services | 11,779 36,375 8,841 14,652 58,157 161,744 123,816 108,552 31,622 22,221 17,851 30,650 18,507 10,346 2,987 15,616 | 11,807 38,709 9,463 14,491 60,045 169,707 127,025 109,448 31,888 22,710 17,706 31,907 18,496 10,475 3,014 | 11,612 42,132 9,805 14,573 61,153 177,617 129,458 109,747 32,870 23,084 18,159 30,649 18,992 10,020 2,978 15,774 | 11,567 44,228 10,088 14,381 60,749 172,278 130,801 108,383 33,369 23,963 18,311 31,701 19,000 10,018 2,975 16,013 | 11,815 44,435 10,389 14,762 61,960 176,453 133,146 110,557 34,229 23,899 18,706 32,099 19,588 10,110 3,026 16,040 |
| Repair, maintenance and personal services | 7,724 | 7,725 | 7,780 | 7,826 | 7,866 |
| Total, finance and insurance industries | 75,137 | 74,420 | 76,689 | 77,709 | 78,764 |
| Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and related activities | 5,197 28,564 1,290 27,717 | 4,960 27,322 1,327 27,932 12,879 | 5,213 27,313 1,239 30,181 | 5,106 28,471 1,274 30,270 12,588 | 5,120 28,505 1,254 31,364 12,521 |
| Operating profit | | | | | |
| Total, all industries | 58,667 | 62,812 | 67,512 | 64,280 | 63,977 |
| Total, non-financial industries | 44,818 | 47,336 | 49,360 | 47,906 | 49,397 |
| Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services | 897 2,756 2,096 1,028 2,815 9,890 4,903 3,641 3,097 3,587 3,495 1,738 1,256 1,977 316 835 492 | 964 3,072 2,362 1,155 3,074 11,278 5,043 3,749 2,906 3,505 3,454 1,719 1,338 1,965 349 874 529 | 922 4,514 2,381 1,364 2,407 12,780 5,658 3,689 2,005 3,630 3,764 1,505 1,148 1,912 342 871 468 | 920 4,158 2,468 1,156 2,253 11,393 5,461 3,460 2,284 4,051 3,950 1,527 1,200 1,931 272 877 546 | 936 4,056 2,704 1,314 2,514 11,355 5,651 3,930 2,233 3,959 4,269 1,505 1,237 1,965 326 887 554 |
| Total, finance and insurance industries | 13,849 | 15,477 | 18,151 | 16,374 | 14,580 |
| Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and related activities | 2,140 516 265 6,953 3,975 | 2,189 2,892 255 5,804 4,337 | 2,072 3,672 235 8,192 3,980 | 2,109 1,693 231 8,666 | 2,081 -452 207 8,998 |

Table 1-2
Summary table — Profit before extraordinary gains and net profit, seasonally adjusted

| | Third | Fourth | First | Second | Third |
|---|---|--|---|---|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 |
| _ | | mil | lions of dollars | | |
| Profit before extraordinary gains | | | | | |
| Total, all industries | 53,290 | 49,584 | 54,528 | 51,776 | 51,446 |
| Total, non-financial industries | 42,177 | 40,719 | 43,313 | 40,269 | 40,679 |
| Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services Total, finance and insurance industries | 982 3,450 2,013 358 2,793 11,768 3,593 2,543 2,620 2,736 3,549 1,924 1,205 1,706 70 471 397 | 1,032 3,829 2,508 840 3,015 7,276 3,370 2,555 4,101 2,326 3,826 1,992 1,205 1,620 168 610 447 8,865 | 897 5,310 2,388 902 2,356 9,872 4,337 2,582 2,168 2,232 4,863 1,505 1,103 1,579 201 630 386 11,215 | 891 3,577 2,390 869 2,273 9,554 4,379 2,176 1,486 2,394 4,524 1,744 1,137 1,648 156 634 437 | 929 2,950 2,409 1,064 2,472 8,983 3,853 2,729 1,571 2,810 4,601 2,144 1,210 1,688 183 623 460 |
| Non-depository credit intermediation | 620 | 707 | 602 | 548 | 568 |
| Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and | 2,592 225 4,560 | 2,473 166 2,279 | 2,721 181 4,451 | 2,923 153 5,017 | 1,925 129 5,259 |
| related activities | 3,116 | 3,240 | 3,261 | 2,867 | 2,887 |
| Net profit | | | | | |
| Total, all industries | 53,270 | 49,579 | 54,612 | 51,843 | 51,324 |
| Total, non-financial industries | 42,157 | 40,714 | 43,368 | 40,355 | 40,557 |
| Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services Total, finance and insurance industries Non-depository credit intermediation Insurance carriers and related activities | 982 3,450 2,013 358 2,793 11,760 3,578 2,545 2,620 2,736 3,549 1,924 1,204 1,707 70 471 397 11,112 | 1,032 3,829 2,508 840 3,015 7,271 3,369 2,559 4,101 2,326 3,818 1,992 1,207 1,622 168 610 447 8,865 | 897 5,310 2,388 902 2,356 9,872 4,355 2,584 2,168 2,232 4,899 1,505 1,104 1,579 201 630 386 11,244 602 2,721 | 891 3,577 2,390 869 2,308 9,539 4,413 2,174 1,486 2,394 4,555 1,744 1,138 1,648 156 634 437 11,489 | 929 2,954 2,409 1,064 2,472 8,940 3,862 2,731 1,571 2,726 4,601 2,144 1,210 1,679 183 623 460 10,767 568 1,925 |
| Activities related to credit intermediation Depository credit intermediation | 225 4,560 | 166 2,279 | 209 4,451 | 153 5,017 | 129 5,259 |
| Securities, commodity contracts, and other financial investments and related activities | 3,116 | 3,240 | 3,261 | 2,848 | 2,887 |

Table 1-3 Summary table — Debt to equity and profit margin, selected ratios

| | Third | Fourth | First | Second | Third | | |
|--|---|--|---|---|---|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | |
| | | | ratio | | | | |
| Debt to equity | | | | | | | |
| otal, all industries | 0.855 | 0.847 | 0.858 | 0.850 | 0.839 | | |
| otal, non-financial industries | 0.943 | 0.932 | 0.936 | 0.923 | 0.912 | | |
| griculture, forestry, fishing and hunting | 1.151 | 1.152 | 1.145 | 1.138 | 1.111 | | |
| Dil and gas extraction and support activities | 0.620 | 0.632 | 0.656 | 0.637 | 0.644 | | |
| fining and quarrying (except oil and gas) | 0.660 | 0.673 | 0.656 | 0.633 | 0.613 | | |
| tilities Construction | 1.277 1.460 | 1.264 1.397 | 1.247 1.439 | 1.220 1.529 | 1.203 1.517 | | |
| Innufacturing | 0.725 | 0.717 | 0.708 | 0.698 | 0.677 | | |
| Vholesale trade | 0.723 | 0.868 | 0.708 | 0.849 | 0.819 | | |
| etail trade | 0.825 | 0.811 | 0.823 | 0.803 | 0.764 | | |
| ransportation and warehousing | 1.677 | 1.504 | 1.605 | 1.662 | 1.713 | | |
| formation and cultural industries | 1.130 | 1.151 | 1.375 | 1.306 | 1.325 | | |
| teal estate and rental and leasing | 1.881 | 1.842 | 1.630 | 1.624 | 1.625 | | |
| rofessional, scientific and technical services | 0.628 | 0.630 | 0.631 | 0.625 | 0.624 | | |
| dministrative and support, waste management and remediation services | 0.807 | 0.821 | 0.868 | 0.859 | 0.843 | | |
| ducational, healthcare and social assistance services | 0.687 | 0.691 | 0.692 | 0.703 | 0.691 | | |
| rts, entertainment and recreation | 3.278 | 3.108 | 3.276 | 3.201 | 2.999 | | |
| ccommodation and food services | 2.198 | 2.144 | 2.207 | 2.178 | 2.128 | | |
| lepair, maintenance and personal services | 1.010 | 1.007 | 0.992 | 0.931 | 0.918 | | |
| otal, finance and insurance industries | 0.630 | 0.630 | 0.658 | 0.655 | 0.647 | | |
| on-depository credit intermediation | 3.068 | 3.046 | 2.888 | 2.902 | 2.987 | | |
| surance carriers and related activities | 0.237 | 0.237 | 0.241 | 0.234 | 0.238 | | |
| ctivities related to credit intermediation | 0.502 | 0.477 | 0.476 | 0.482 | 0.442 | | |
| epository credit intermediation | 0.359 | 0.378 | 0.426 | 0.436 | 0.414 | | |
| ecurities, commodity contracts, and other financial investments and related activities | 0.646 | 0.639 | 0.648 | 0.635 | 0.638 | | |
| | percent | | | | | | |
| Profit margin | | | | | | | |
| Total, all industries | 7.8 | 8.1 | 8.5 | 8.1 | 7.9 | | |
| otal, non-financial industries | 6.6 | 6.8 | 6.9 | 6.7 | 6.8 | | |
| griculture, forestry, fishing and hunting | 7.6 | 8.2 | 7.9 | 8.0 | 7.9 | | |
| Oil and gas extraction and support activities | 7.6 | 7.9 | 10.7 | 9.4 | 9.1 | | |
| lining and quarrying (except oil and gas) | 23.7 | 25.0 | 24.3 | 24.5 | 26.0 | | |
| tilities | 7.0 | 8.0 | 9.4 | 8.0 | 8.9 | | |
| onstruction | 4.8 | 5.1 | 3.9 | 3.7 | 4.1 | | |
| lanufacturing | 6.1 | 6.6 | 7.2 | 6.6 | 6.4 | | |
| /holesale trade | 4.0 | 4.0 | 4.4 | 4.2 | 4.2 | | |
| etail trade | 3.4 | 3.4 | 3.4 | 3.2 | 3.6 | | |
| ransportation and warehousing | 9.8 | 9.1 | 6.1 | 6.8 | 6.5 | | |
| formation and cultural industries | 16.1 | 15.4 | 15.7 | 16.9 | 16.6 | | |
| | 19.6 | 19.5 | 20.7 | 21.6 | 22.8 | | |
| eal estate and rental and leasing | | 5.4 | 4.9 | 4.8 | 4.7 | | |
| eal estate and rental and leasing rofessional, scientific and technical services | 5.7 | | | 6.3 | 6.3 | | |
| eal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services | 6.8 | 7.2 | 6.0 | | | | |
| eal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services ducational, healthcare and social assistance services | 6.8 19.1 | 7.2 18.8 | 19.1 | 19.3 | 19.4 | | |
| eal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services ducational, healthcare and social assistance services rts, entertainment and recreation | 6.8 19.1 10.6 | 7.2 18.8 11.6 | 19.1 11.5 | 19.3 9.2 | 19.4 10.8 | | |
| eal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services ducational, healthcare and social assistance services rts, entertainment and recreation ccommodation and food services | 6.8 19.1 | 7.2 18.8 | 19.1 | 19.3 | 19.4 10.8 5.5 | | |
| eal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services ducational, healthcare and social assistance services rts, entertainment and recreation ccommodation and food services epair, maintenance and personal services | 6.8 19.1 10.6 5.4 | 7.2 18.8 11.6 5.6 | 19.1 11.5 5.5 | 19.3 9.2 5.5 | 19.4 10.8 5.5 7.0 | | |
| teal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services ducational, healthcare and social assistance services arts, entertainment and recreation accommodation and food services tepair, maintenance and personal services total, finance and insurance industries | 6.8 19.1 10.6 5.4 6.4 18.4 41.2 | 7.2 18.8 11.6 5.6 6.8 20.8 44.1 | 19.1 11.5 5.5 6.0 23.7 39.8 | 19.3 9.2 5.5 7.0 21.1 41.3 | 19.4 10.8 5.5 7.0 18.5 40.6 | | |
| eal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services ducational, healthcare and social assistance services rts, entertainment and recreation ccommodation and food services epair, maintenance and personal services otal, finance and insurance industries | 6.8 19.1 10.6 5.4 6.4 18.4 41.2 1.8 | 7.2 18.8 11.6 5.6 6.8 20.8 44.1 10.6 | 19.1 11.5 5.5 6.0 23.7 39.8 13.4 | 19.3 9.2 5.5 7.0 21.1 41.3 6.0 | 19.4 10.8 5.5 7.0 18.5 40.6 -1.6 | | |
| eal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services ducational, healthcare and social assistance services rts, entertainment and recreation ccommodation and food services epair, maintenance and personal services otal, finance and insurance industries on-depository credit intermediation isurance carriers and related activities ctivities related to credit intermediation | 6.8 19.1 10.6 5.4 6.4 18.4 41.2 1.8 20.5 | 7.2 18.8 11.6 5.6 6.8 20.8 44.1 10.6 19.2 | 19.1 11.5 5.5 6.0 23.7 39.8 13.4 19.0 | 19.3 9.2 5.5 7.0 21.1 41.3 6.0 18.1 | 19.4 10.8 5.5 7.0 18.5 40.6 -1.6 | | |
| eal estate and rental and leasing rofessional, scientific and technical services dministrative and support, waste management and remediation services ducational, healthcare and social assistance services rts, entertainment and recreation ccommodation and food services epair, maintenance and personal services otal, finance and insurance industries on-depository credit intermediation | 6.8 19.1 10.6 5.4 6.4 18.4 41.2 1.8 | 7.2 18.8 11.6 5.6 6.8 20.8 44.1 10.6 | 19.1 11.5 5.5 6.0 23.7 39.8 13.4 | 19.3 9.2 5.5 7.0 21.1 41.3 6.0 | 19.4 10.8 5.5 7.0 18.5 40.6 | | |

Table 1-4
Summary table — Return on equity and return on capital employed, selected ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 |
|--|---|---|--|---|---|
| _ | | | percent | | |
| Return on equity | | | | | |
| Total, all industries | 11.3 | 10.3 | 11.3 | 10.5 | 10.2 |
| Total, non-financial industries | 12.4 | 11.8 | 12.4 | 11.2 | 11.2 |
| Agriculture, forestry, fishing and hunting Dil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services | 11.1 6.0 9.8 4.8 18.2 13.5 15.5 12.9 18.6 17.8 13.3 8.9 14.6 29.1 8.1 13.1 | 11.7 6.4 11.7 10.9 18.7 8.3 14.8 12.7 28.3 15.2 14.0 9.3 14.6 27.9 18.4 16.5 19.4 | 10.0 8.9 10.8 11.7 15.3 10.9 18.7 12.7 15.6 16.5 15.6 7.0 13.3 27.6 23.3 17.3 | 9.8 5.9 10.4 11.1 15.0 10.2 18.2 10.2 11.2 16.8 14.1 8.0 13.5 29.2 17.4 17.2 18.0 | 10.2 4.8 10.0 13.4 15.7 9.4 15.6 12.3 12.2 20.0 13.9 9.7 14.2 28.7 19.1 16.4 18.5 |
| Total, finance and insurance industries | 8.3 | 6.5 | 8.3 | 8.5 | 7.8 |
| Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and related activities | 5.7 7.4 13.9 9.3 | 6.4 6.9 10.2 4.6 | 5.1 8.0 11.0 9.0 | 4.7 8.4 9.0 10.2 7.5 | 4.9 5.6 7.3 10.1 |
| Return on capital employed | | | | | |
| Total, all industries | 7.5 | 7.1 | 7.5 | 7.2 | 7.0 |
| Total, non-financial industries | 7.8 | 7.7 | 7.9 | 7.4 | 7.4 |
| Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, healthcare and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services | 6.5 5.1 6.8 4.4 8.3 8.8 9.5 8.6 9.0 11.0 6.6 6.3 9.7 18.6 5.0 5.9 | 6.8 5.4 7.8 6.2 8.5 6.4 9.3 9.1 14.1 9.3 6.7 6.5 9.8 17.5 7.7 7.3 | 6.2 6.7 7.5 7.1 7.4 7.4 11.0 8.0 8.6 10.5 7.6 6.6 8.8 17.4 8.7 7.3 9.8 | 6.0 5.1 7.3 8.2 7.2 6.9 10.9 7.6 6.4 10.4 7.2 7.1 9.1 18.5 7.3 7.2 | 6.0 4.3 7.1 8.4 7.3 6.4 10.0 8.9 7.2 13.0 7.1 6.8 9.3 18.4 7.8 7.3 |
| Total, finance and insurance industries | 6.4 | 5.2 | 6.2 | 6.4 | 6.0 |
| Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and | 3.6 6.9 10.3 8.5 | 3.7 6.1 9.0 4.7 | 3.4 7.0 8.3 8.3 | 3.3 7.4 7.7 8.8 | 3.1 5.0 6.2 9.0 |
| related activities | 5.6 | 6.0 | 5.4 | 5.1 | 5.3 |

Table 2-1 Total, all industries — Balance sheet and income statement

| | Third | Fourth | First | Second | Third |
|--|--------------------------|--------------------------|--------------------------|--------------------------|----------------------|
| | quarter | quarter | quarter | quarter | quarter |
| | 2010 | 2010 | 2011 | 2011 | 2011 |
| | | mi | llions of dollars | | |
| Balance sheet | | | | | |
| Total assets | 6,889,035 A | 6,959,567 A | 7,298,474 A | 7,400,288 A | 7,592,256 A |
| Cash and deposits | 345,610 | 363,200 | 367,591 | 367,061 | 367,626 |
| Accounts receivable and accrued revenue | 437,950 | 436,743 | 452,564 | 459,853 | 464,006 |
| Inventories | 269,593 | 273,895 | 274,210 | 278,623 | 282,369 |
| Investments and accounts with affiliates | 1,030,675 | 1,035,865 | 1,045,589 | 1,061,615 | 1,090,983 |
| Portfolio investments | 1,027,818 | 1,059,192 | 1,069,218 | 1,071,779 | 1,077,407 |
| Loans | 1,654,672 | 1,677,922 | 1,752,862 | 1,792,043 | 1,814,784 |
| Mortgage | 755,191 | 768,071 | 826,668 | 853,009 | 866,127 |
| Non-mortgage | 899,481 | 909,851 | 926,195 | 939,034 | 948,657 |
| Allowance for losses on investments and loans | -12,027 | -10,561 | -10,614 | -10,039 | -10,100 |
| Bank customers' liabilities under acceptances | 48,953 | 47,686 | 50,715 | 51,722 | 54,259 |
| Capital assets, net | 1,308,539 | 1,324,778 | 1,345,460 | 1,357,836 | 1,369,019 |
| Other assets | 777,249 | 750,845 | 950,874 | 969,792 | 1,081,900 |
| Total liabilities | 5,000,402 | 5,041,616 | 5,363,856 | 5,427,286 | 5,581,625 |
| Deposits | 1,690,069 | 1,727,045 | 1,759,969 | 1,794,750 | 1,851,155 |
| Actuarial liabilities of insurers | 204,287 | 205,942 | 232,828 | 236,682 | 245,367 |
| Accounts payable and accrued liabilities | 543,689 | 548,334 | 564,375 | 569,026 | 581,196 |
| Loans and accounts with affiliates | 654,168 | 656,402 | 672,048 | 679,411 | 679,473 |
| Borrowings | 959,755 | 968,264 | 988,560 | 997,325 | 1,007,304 |
| Loans and other borrowings | 422,942 | 423,135 | 446,148 | 450,372 | 442,384 |
| Bankers' acceptances and paper | 42,252 | 42,109 | 43,407 | 45,406 | 46,645 |
| Bonds and debentures | 334,495 | 343,748 159,272 | 339,294 | 335,331 166,217 | 348,051 |
| Mortgages Future income tax | 160,066 85,036 | 85,320 | 159,711 82,945 | 84,617 | 170,223 85,706 |
| Bank customers' liabilities under acceptances | 48,993 | 47,730 | 50,761 | 51,760 | 54,335 |
| Other liabilities | 814,406 | 802,579 | 1,012,371 | 1,013,714 | 1,077,088 |
| Total, equity | 1,888,632 | 1,917,951 | 1,934,618 | 1,973,003 | 2,010,631 |
| Share capital | 1,022,988 | 1,034,029 | 1,052,409 | 1,070,373 | 1,080,071 |
| Unitholders' equity | 0 | 0 | 0 | 0 | 0 |
| Liability to policyholders | Ö | ő | Ö | Õ | ő |
| Contributed surplus and other | 182,846 | 183,485 | 193,689 | 192,659 | 201,800 |
| Accumulated other comprehensive income | | | -10,932 | -12,796 | -10,269 |
| Retained earnings | 682,798 | 700,437 | 699,452 | 722,766 | 739,030 |
| Income statement | | | | | |
| Operating revenue | 765,153 A | 781,818 A | 775,058 A | 793,107 A | 818,310 A |
| Sales of goods and services | 679,245 | 697,599 | 691,068 | 707,128 | 728,603 |
| Insurers' premiums | 16,731 | 16,523 | 17,188 | 17,389 | 17,356 |
| Annuity considerations | 1,882 | 2,286 | 1,716 | 1,519 | 1,522 |
| Interest revenue, operating | 26,299 | 26,734 | 26,329 | 26,661 | 27,363 |
| Dividend revenue, operating | 3,323 | 3,139 | 3,690 | 3,095 | 3,056 |
| Gains or losses on sale of securities and other assets | 302 | -193 | -111 25 176 | -27 27 240 | 1,741 38,667 |
| Other operating revenue Operating expenses | 37,370 704,484 | 35,729 718,464 | 35,176 710.466 | 37,340 728,946 | 751,113 |
| Depreciation, depletion and amortization | 31,560 | 32,091 | 31,290 | 32,220 | 32.846 |
| Insurance claims incurred | 11,233 | 10,742 | 11,333 | 11,715 | 12,003 |
| Annuity claims incurred | 2,124 | 2,254 | 1,983 | 1,696 | 1,628 |
| Normal increase in actuarial liabilities | 7,825 | 1,582 | 81 | 4,019 | 8,477 |
| Interest expense, operating | 6,481 | 6,971 | 6,922 | 6,892 | 6,893 |
| Other operating expenses | 645,260 | 664,826 | 658,858 | 672,406 | 689.265 |
| Operating profit or loss | 60,669 | 63,354 | 64,592 | 64,161 | 67,197 |
| Interest and dividend revenue | 6,933 | 9,695 | 7,252 | 7,567 | 7,219 |
| Interest expense on borrowing | 16,581 | 17,516 | 17,636 | 18,261 | 18,415 |
| Gains or losses | 11,350 | 2,896 | 6,918 | 8,961 | 7,698 |
| Profit before income tax | 62,367 | 58,426 | 61,126 | 62,426 | 63,698 |
| Income tax | 11,047 | 13,565 | 11,395 | 13,962 | 14,565 |
| Equity in affiliates' earnings | 3,406 | 3,536 | 3,339 | 4,122 | 3,932 |
| Profit before extraordinary gains | 54,726 | 48,397 | 53,069 | 52,586 | 53,066 |
| Extraordinary gains or losses | -20 | -5 | . 84 | 67 | -122 |
| Net profit | 54,706 | 48,392 | 53,153 | 52,653 | 52,944 |
| | | | | | |
| Other comprehensive income Comprehensive income | ** | •• | 1,351 54,504 | -1,920 50,732 | -24 52,920 |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 2-2 Total, all industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter | Fourth quarter | First quarter | Second quarter | Third quarter |
|--|------------------|------------------|---------------------------|-------------------|------------------|
| | 2010 | 2010 | 2011 Ilions of dollars | 2011 | 2011 |
| Statement of changes in financial position | | IIII | illoris or dollars | | |
| Cash from operating activities | 67,391 | 74,397 | 35,092 | 39,008 | 49,802 |
| Net profit | 54,897 | 36,105 | 52,479 | 52,570 | 52,751 |
| Non-cash items | 15,206 | 39,040 | -11,553 | -10,201 | 67 |
| Depreciation, depletion and amortization | 31,635 | 25,209 | 30.911 | 32,100 | 32,613 |
| Future income tax | -746 | -141 | -699 | 1,311 | 1,001 |
| Working capital | 1,329 | 3,212 | -16,298 | -6,946 | 707 |
| Other non-cash items | -17,011 | 10,760 | -25,466 | -36,666 | -34,254 |
| Prior period cash transactions | -2,712 | -748 | -5,835 | -3,361 | -3,015 |
| Cash from financing activities | 25,786 | 57,505 | 85,767 | 71,438 | 82,661 |
| Increase in deposits | 24,788 | 36,836 | 33,492 | 34,351 | 56,544 |
| Borrowings from affiliates | -9,100 | 1,001 | 13,734 | 14,665 | -4,190 |
| Borrowings from non-affiliates | -6,498 | 5,608 | 6,949 | 8,222 | 11,110 |
| Loans and other borrowings | -1,522 | 859 | 10,877 | 5,028 | -6,111 |
| Bankers' acceptances and paper | -382 | -985 | 1,354 | 1,769 | 1,174 |
| Bonds and debentures | -4,948 | 6,736 | -6,524 | -4,552 | 13,089 |
| Mortgages Equity | 354 16.596 | -1,003 14.061 | 1,242 31,592 | 5,978 14.198 | 2,957 19.198 |
| cotal cash available | 93,178 | 131,902 | 120,859 | 14,198 110,446 | 132,464 |
| Applications | | | | | |
| Cash applied to investment activities | 37,783 | 59,332 | 33,629 | 56,205 | 41,513 |
| Investments in affiliates | -10,366 | 6,583 | 5,344 | 18,381 | 23,295 |
| Portfolio investments | 28,256 | 29,991 | 2,233 | 1,320 | -762 |
| Loans | 19,893 | 22,759 | 26,051 | 36,504 | 18,980 |
| Mortgage loans | 3,568 | 13,167 | 9,847 | 25,452 | 12,232 |
| Non-mortgage loans | 16,325 | 9,591 | 16,204 | 11,051 | 6,748 |
| Cash applied to fixed assets | 35,793 | 33,903 | 36,919 | 33,697 | 39,550 |
| Cash applied to dividends | 28,770 | 33,020 | 31,965 | 27,018 | 27,197 |
| otal applications of cash | 102,346 | 126,256 | 102,514 | 116,920 | 108,260 |
| ncrease or decrease in cash | -9,168 | 5,647 | 18,345 | -6,475 | 24,204 |
| elected seasonally adjusted items | | | | | |
| Operating revenue | 756,576 | 774,687 | 793,091 | 793,361 | 807,844 |
| Operating profit | 58,667 53,290 | 62,812 | 67,512 54,528 | 64,280 51,776 | 63,977 |
| Profit before extraordinary gains let profit | 53,290 53,270 | 49,584 49,579 | 54,528 54,612 | 51,776 51,843 | 51,446 51,324 |
| ercentage change of selected seasonally adjusted items | | | | | |
| Operating revenue | 0.1 | 2.4 | 2.4 | 0.0 | 1.8 |
| Operating expenses | 0.0 | 2.0 | 1.9 | 0.5 | 2.0 |
| Operating profit | 1.0 | 7.1 | 7.5 | -4.8 | -0.5 |
| elected financial ratios | | | | | |
| rofit margin (%) | 7.8 | 8.1 | 8.5 | 8.1 | 7.9 |
| Return on equity (%) | 11.3 | 10.3 | 11.3 | 10.5 | 10.2 |
| Debt to equity (ratio) | 0.855 | 0.847 | 0.858 | 0.850 | 0.839 |
| Return on capital employed (%) | 7.5 | 7.1 | 7.5 | 7.2 | 7.0 |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 3-1 Total, non-financial industries — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | |
| | millions of dollars | | | | | | |
| Balance sheet | | | | | | | |
| Total assets | 3,322,547 A | 3,358,857 A | 3,401,135 A | 3,449,551 A | 3,499,171 A | | |
| Cash and deposits Accounts receivable and accrued revenue | 244,322 354,454 | 248,451 358,330 | 246,852 365,833 | 246,221 372,756 | 252,213 379,204 | | |
| Inventories | 269,593 | 273,895 | 274,210 | 278,623 | 282,369 | | |
| Investments and accounts with affiliates | 674,704 | 680,219 | 693,354 | 705,198 | 717,725 | | |
| Portfolio investments | 97,706 | 99,808 | 100,246 | 103,481 | 105,390 | | |
| Loans | 33,477 | 33,319 | 32,371 | 32,646 | 33,546 | | |
| Mortgage | 10,422 | 10,094 | 9,790 | 9,875 | 9,957 | | |
| Non-mortgage Allowance for losses on investments and loans | 23,055 0 | 23,224 0 | 22,580 0 | 22,771 0 | 23,589 0 | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | | |
| Capital assets, net | 1,254,345 | 1,270,310 | 1,289,547 | 1,301,701 | 1,312,675 | | |
| Other assets | 393,943 | 394,526 | 398,720 | 408,925 | 416,047 | | |
| Total liabilities | 1,967,751 | 1,983,235 | 2,006,587 | 2,017,716 | 2,041,402 | | |
| Deposits | 0 | 0 | 0 | 0 | 0 | | |
| Actuarial liabilities of insurers Accounts payable and accrued liabilities | 400,402 | 412,804 | 408,282 | 408,992 | 419,793 | | |
| Loans and accounts with affiliates | 506,868 | 507,589 | 521,172 | 531,062 | 530,088 | | |
| Borrowings | 770,628 | 775,145 | 784,036 | 791,023 | 798,801 | | |
| Loans and other borrowings | 353,876 | 353,442 | 364,038 | 365,715 | 357,240 | | |
| Bankers' acceptances and paper | 27,867 | 28,008 | 28,872 | 31,172 | 31,401 | | |
| Bonds and debentures | 232,371 | 237,954 | 235,018 | 231,534 | 243,749 | | |
| Mortgages Future income tax | 156,514 84,683 | 155,740 84,860 | 156,108 83,340 | 162,602 84,173 | 166,411 84,610 | | |
| Bank customers' liabilities under acceptances | 04,000 | 04,000 | 05,540 | 04,173 | 04,010 | | |
| Other liabilities | 205,171 | 202,837 | 209,757 | 202,465 | 208,110 | | |
| Total, equity | 1,354,796 | 1,375,622 | 1,394,548 | 1,431,834 | 1,457,768 | | |
| Share capital | 796,762 | 805,896 | 818,785 | 834,937 | 839,314 | | |
| Unitholders' equity | 0 | 0 | 0 | 0 | 0 0 | | |
| Liability to policyholders Contributed surplus and other | 0 145,348 | 145,473 | 152,912 | 153,236 | 163,033 | | |
| Accumulated other comprehensive income | 143,340 | 145,475 | -4,801 | -4,685 | -4,688 | | |
| Retained earnings | 412,686 | 424,253 | 427,652 | 448,347 | 460,108 | | |
| Income statement | | | | | | | |
| Operating revenue | 688,915 A | 707,206 A | 699,285 A | 716,028 A | 738,182 A | | |
| Sales of goods and services Insurers' premiums | 664,916 0 | 682,640 0 | 675,323 0 | 691,064 0 | 712,882 0 | | |
| Annuity considerations | 0 | 0 | 0 | 0 | 0 | | |
| Interest revenue, operating | Ö | Ö | Ö | Ö | Ö | | |
| Dividend revenue, operating | 0 | 0 | 0 | 0 | 0 | | |
| Gains or losses on sale of securities and other assets | 0 | 0 | 0 | 0 | 0 | | |
| Other operating revenue | 23,999 | 24,566 | 23,962 | 24,964 | 25,300 | | |
| Operating expenses Depreciation, depletion and amortization | 641,886 29,012 | 659,320 29,572 | 652,959 28,735 | 668,031 29,629 | 685,447 30,259 | | |
| Insurance claims incurred | 25,012 | 0 | 0 | 0 | 00,233 | | |
| Annuity claims incurred | Ö | Ō | 0 | 0 | Ō | | |
| Normal increase in actuarial liabilities | 0 | 0 | 0 | 0 | 0 | | |
| Interest expense, operating | 0 | 0 | 0 | 0 | 0 | | |
| Other operating expenses | 612,873 | 629,748 | 624,225 | 638,403 | 655,187 | | |
| Operating profit or loss Interest and dividend revenue | 47,030 6,933 | 47,886 9,695 | 46,327 7,252 | 47,997 7,567 | 52,735 7,219 | | |
| nterest expense on borrowing | 13,130 | 13,939 | 13,708 | 14,409 | 14,598 | | |
| Gains or losses | 9,359 | 3,758 | 8,139 | 8,298 | 5,700 | | |
| Profit before income tax | 50,191 | 47,400 | 48,010 | 49,451 | 51,055 | | |
| Income tax | 8,913 | 9,960 | 8,303 | 11,020 | 11,569 | | |
| Equity in affiliates' earnings | 2,224 | 2,365 | 2,064 | 2,640 | 2,673 | | |
| Profit before extraordinary gains Extraordinary gains or losses | 43,502 -20 | 39,805 -5 | 41,771 56 | 41,071 86 | 42,160 -121 | | |
| Net profit | 43,482 | 39,800 | 41,826 | 41,157 | 42,038 | | |
| Other comprehensive income | , | | 3,180 | -132 | -498 | | |
| Comprehensive income | | | 45,007 | 41,025 | 41,541 | | |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 3-2 Total, non-financial industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third | Fourth | First | Second | Third | | |
|--|---|--|--|---|---|--|--|
| | quarter | quarter | quarter | quarter | quarter | | |
| | 2010 | 2010 | 2011 | 2011 | 2011 | | |
| | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper | 49,133 43,708 8,300 29,089 -368 -2,241 -18,180 -2,875 4,063 0 -3,358 -5,878 -1,631 -293 | 51,644 29,531 22,335 22,970 -202 4,155 -4,588 -221 12,212 0 -550 1,177 -58 -704 | 26,266 41,238 -9,567 28,361 -593 -13,693 -23,642 -5,405 43,301 0 13,235 6,866 9,820 916 | 28,059 41,028 -9,922 29,512 1,389 -9,246 -31,576 -3,047 37,379 0 16,832 6,322 2,351 2,070 | 54,460 41,965 15,423 30,028 937 197 -15,738 -2,928 17,096 0 -5,366 8,554 -7,113 | | |
| Bonds and debentures Mortgages Equity Total cash available | -4,181 | 2,806 | -4,978 | -4,070 | 12,636 | | |
| | 226 | -867 | 1,108 | 5,972 | 2,867 | | |
| | 13,299 | 11,585 | 23,199 | 14,225 | 13,908 | | |
| | 53,195 | 63,857 | 69,567 | 65,438 | 71,556 | | |
| Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | -1,521 | 7,877 | 7,999 | 17,255 | 5,089 | | |
| | -2,493 | 6,563 | 8,224 | 13,972 | 5,126 | | |
| | 980 | 1,448 | 453 | 3,043 | -413 | | |
| | -7 | -135 | -677 | 240 | 376 | | |
| | -21 | -65 | -246 | 125 | 83 | | |
| | 14 | -70 | -432 | 115 | 294 | | |
| | 34,068 | 32,174 | 34,549 | 31,271 | 37,528 | | |
| | 20,405 | 24,453 | 23,391 | 18,902 | 18,189 | | |
| | 52,952 | 64,504 | 65,939 | 67,428 | 60,807 | | |
| | 243 | -647 | 3,628 | -1,990 | 10,749 | | |
| Selected seasonally adjusted items | | | | | | | |
| Operating revenue | 681,439 | 700,267 | 716,402 | 715,652 | 729,080 | | |
| Operating profit | 44,818 | 47,336 | 49,360 | 47,906 | 49,397 | | |
| Profit before extraordinary gains | 42,177 | 40,719 | 43,313 | 40,269 | 40,679 | | |
| Net profit | 42,157 | 40,714 | 43,368 | 40,355 | 40,557 | | |
| Percentage change of selected seasonally adjusted items | | | | | | | |
| Operating revenue | -0.1 | 2.8 | 2.3 | -0.1 | 1.9 | | |
| Operating expenses | -0.3 | 2.6 | 2.2 | 0.1 | 1.8 | | |
| Operating profit | 3.1 | 5.6 | 4.3 | -3.0 | 3.1 | | |
| Selected financial ratios | | | | | | | |
| Profit margin (%) | 6.6 | 6.8 | 6.9 | 6.7 | 6.8 | | |
| Return on equity (%) | 12.4 | 11.8 | 12.4 | 11.2 | 11.2 | | |
| Debt to equity (ratio) | 0.943 | 0.932 | 0.936 | 0.923 | 0.912 | | |
| Return on capital employed (%) | 7.8 | 7.7 | 7.9 | 7.4 | 7.4 | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 4-1 Agriculture, forestry, fishing and hunting — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | | |
|--|---------------------|----------------------------|------------------|-----------------|----------------------------|--|--|--|
| | quarter | quarter | quarter | quarter | quarter | | | |
| | 2010 | 2010 | 2011 | 2011 | 2011 | | | |
| | millions of dollars | | | | | | | |
| Balance sheet | | | | | | | | |
| Total assets | 86,230 B | 86,691 ^B | 87,113 B | 86,966 B | 86,983 B | | | |
| Cash and deposits | 6,114 | 6,137 | 6,232 | 6,215 | 6,156 | | | |
| Accounts receivable and accrued revenue | 4,667 | 4,756 | 4,762 | 4,788 | 4,732 | | | |
| Inventories | 12,526 | 12,664 | 12,666 | 12,589 | 12,520 | | | |
| Investments and accounts with affiliates | 6,111 | 6,091 | 6,203 | 6,130 | 6,150 | | | |
| Portfolio investments | 3,996 | 4,044 | 3,982 | 3,923 | 3,915 | | | |
| Loans | 2,413 | 2,439 | 2,442 | 2,434 | 2,428 | | | |
| Mortgage | 1,297 | 1,291 | 1,314 | 1,304 | 1,286 | | | |
| Non-mortgage Allowance for losses on investments and loans | 1,117 0 | 1,148 0 | 1,127 0 | 1,130 0 | 1,142 0 | | | |
| Bank customers' liabilities under acceptances | Ö | 0 | 0 | 0 | 0 | | | |
| Capital assets, net | 41,754 | 41,838 | 41,694 | 41,793 | 42,041 | | | |
| Other assets | 8,649 | 8,721 | 9,132 | 9,094 | 9,041 | | | |
| Total liabilities | 50,975 | 51,316 | 51,098 | 50,772 | 50,383 | | | |
| Deposits | 0 | 0 | 0 | 0 | 0 | | | |
| Actuarial liabilities of insurers | 0 | 0 | 0 | 0 | 0 | | | |
| Accounts payable and accrued liabilities | 4,327 | 4,403 | 4,306 | 4,176 | 4,237 | | | |
| Loans and accounts with affiliates | 15,209 | 15,160 | 15,195 | 15,160 | 15,135 | | | |
| Borrowings | 25,385 | 25,601 | 26,060 | 26,017 | 25,535 | | | |
| Loans and other borrowings | 15,339 | 15,486 | 16,009 | 15,908 | 15,475 | | | |
| Bankers' acceptances and paper | 612 | 609 | 651 | 626 | 622 | | | |
| Bonds and debentures | 4,112 | 4,156 | 4,156 | 4,108 | 4,110 | | | |
| Mortgages | 5,322 | 5,350 | 5,243 | 5,375 | 5,328 | | | |
| Future income tax | 1,307 | 1,307 | 1,274 0 | 1,269 0 | 1,272 0 | | | |
| Bank customers' liabilities under acceptances Other liabilities | 0 4,747 | 0 4,847 | 4,264 | 4,149 | 4,203 | | | |
| Total, equity | 35,255 | 35,375 | 36,015 | 36,195 | 36,600 | | | |
| Share capital | 9,613 | 9,577 | 9,458 | 9,490 | 9,449 | | | |
| Unitholders' equity | 0,010 | 0,577 | 0,400 | 0,430 | 0,445 | | | |
| Liability to policyholders | Õ | Õ | Ö | Ô | Ö | | | |
| Contributed surplus and other | 3,021 | 3,021 | 3,066 | 3,228 | 3,183 | | | |
| Accumulated other comprehensive income | | | -5 | 1 | 1 | | | |
| Retained earnings | 22,621 | 22,776 | 23,496 | 23,476 | 23,968 | | | |
| Income statement | | | | | | | | |
| Operating revenue | 11,721 ^B | 11,871 B | 11,471 B | 11,634 B | 11,815 [₿] | | | |
| Sales of goods and services | 11,041 | 11,194 | 10,828 | 10,979 | 11,147 | | | |
| Insurers' premiums | 0 | 0 | 0 | 0 | 0 | | | |
| Annuity considerations | 0 | 0 | 0 | 0 | 0 | | | |
| nterest revenue, operating | 0 | 0 | 0 | 0 | 0 | | | |
| Dividend revenue, operating | 0 0 | 0 | 0 | 0 0 | 0 | | | |
| Gains or losses on sale of securities and other assets Other operating revenue | 679 | 677 | 643 | 654 | 668 | | | |
| Other operating revenue Operating expenses | 10,814 | 10.967 | 10,587 | 10,663 | 10,845 | | | |
| Depreciation, depletion and amortization | 807 | 804 | 767 | 779 | 769 | | | |
| Insurance claims incurred | 0 | 0 | 0 | 0 | 0 | | | |
| Annuity claims incurred | Ö | Ō | Ö | Ö | Ö | | | |
| Normal increase in actuarial liabilities | 0 | 0 | 0 | 0 | 0 | | | |
| Interest expense, operating | 0 | 0 | 0 | 0 | 0 | | | |
| Other operating expenses | 10,008 | 10,163 | 9,820 | 9,884 | 10,076 | | | |
| Operating profit or loss | 906 | 904 | 884 | 971 | 970 | | | |
| nterest and dividend revenue | 152 | 152 | 148 | 148 | 149 | | | |
| Interest expense on borrowing | 333 | 333 | 313 | 321 | 318 | | | |
| Gains or losses | 371 | 382 | 318 | 276 | 281 | | | |
| Profit before income tax | 1,097 | 1,105 | 1,037 | 1,073 | 1,083 | | | |
| ncome tax | 164 | 172 | 172 | 176 | 199 | | | |
| Equity in affiliates' earnings | 43 | 42 | 41 | 42 | 41 | | | |
| Profit before extraordinary gains | 976 | 976 | 905 | 940 | 926 | | | |
| Extraordinary gains or losses | 0 976 | 0 976 | 0 905 | 0 | 0 926 | | | |
| Net profit Other comprehensive income | 976 | 976 | 905 -2 | 940 5 | 926 -4 | | | |
| Comprehensive income | | •• | 903 | 945 | 922 | | | |
| pomprenensive income | •• | •• | 303 | 343 | 922 | | | |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 4-2 Agriculture, forestry, fishing and hunting — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third | Fourth | First | Second | Third | | |
|--|--|--|---|--|--|--|--|
| | quarter | quarter | quarter | quarter | quarter | | |
| | 2010 | 2010 | 2011 | 2011 | 2011 | | |
| | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from non-affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures | 2,005 967 1,085 802 2 69 212 -47 -511 0 -91 -330 -245 -7 -54 | 121 298 -95 126 15 -104 -132 -82 70 0 -75 142 77 -2 35 | 1,132 887 245 759 2 52 -568 0 143 0 7 138 261 45 | 706 952 -243 775 2 -84 -935 -4 51 0 -1 -21 -57 2 -60 | 1,161 916 479 761 3 269 -555 -233 -470 0 -144 -241 -173 -4 3 | | |
| Mortgages Equity Total cash available Applications | -23 | 33 | -169 | 94 | -67 | | |
| | -90 | 3 | -2 | 73 | -85 | | |
| | 1,493 | 191 | 1,275 | 757 | 691 | | |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | -55 | 34 | 2 | -38 | 7 | | |
| | 16 | -29 | 12 | -38 | 49 | | |
| | -45 | 40 | -20 | -1 | -40 | | |
| | -26 | 24 | 9 | 2 | -2 | | |
| | -14 | 0 | 29 | -1 | -12 | | |
| | -12 | 23 | -20 | 3 | 10 | | |
| | 580 | 60 | 1,048 | 611 | 540 | | |
| | 98 | 94 | 109 | 143 | 115 | | |
| | 623 | 188 | 1,159 | 716 | 663 | | |
| | 870 | 3 | 116 | 41 | 28 | | |
| Selected seasonally adjusted items | | | | | | | |
| Operating revenue | 11,779 | 11,807 | 11,612 | 11,567 | 11,815 | | |
| Operating profit | 897 | 964 | 922 | 920 | 936 | | |
| Profit before extraordinary gains | 982 | 1,032 | 897 | 891 | 929 | | |
| Net profit | 982 | 1,032 | 897 | 891 | 929 | | |
| Percentage change of selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating expenses Operating profit | 0.0 | 0.2 | -1.7 | -0.4 | 2.1 | | |
| | -0.8 | -0.4 | -1.4 | -0.4 | 2.2 | | |
| | 10.1 | 7.4 | -4.4 | -0.1 | 1.8 | | |
| Selected financial ratios | | | | | | | |
| Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%) | 7.6 | 8.2 | 7.9 | 8.0 | 7.9 | | |
| | 11.1 | 11.7 | 10.0 | 9.8 | 10.2 | | |
| | 1.151 | 1.152 | 1.145 | 1.138 | 1.111 | | |
| | 6.5 | 6.8 | 6.2 | 6.0 | 6.0 | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 5-1 Oil and gas extraction and support activities — Balance sheet and income statement

| | Thind | C | Tit | 0 | Thind | | |
|---|-------------------|-------------------|-------------------|-------------------|--------------------|--|--|
| | Third quarter | Fourth quarter | First quarter | Second quarter | Third quarter | | |
| | 2010 | 2010 | 2011 | 2011 | 2011 | | |
| | | mil | lions of dollars | | | | |
| Balance sheet | | | | | | | |
| Total assets | 478,016 A | 493,902 A | 501,623 A | 504,116 A | 509,364 A | | |
| Cash and deposits | 18,222 | 18,886 | 16,225 | 17,446 | 18,754 | | |
| Accounts receivable and accrued revenue | 40,256 | 41,767 | 42,897 | 41,614 | 41,788 | | |
| nventories | 5,738 | 6,261 | 5,711 | 6,458 | 6,488 | | |
| nvestments and accounts with affiliates | 90,296 | 92,651 | 95,754 | 96,600 | 97,297 | | |
| Portfolio investments | 13,447 | 13,916 | 14,343 | 14,869 | 14,941 | | |
| oans | 1,667 | 1,632 | 1,596 | 1,556 | 1,620 | | |
| Mortgage Non-mortgage | 148 1,519 | 150 1,483 | 152 1,444 | 153 1,403 | 154 1,466 | | |
| Allowance for losses on investments and loans | 1,519 | 0 | 0 | 0 | 1,400 | | |
| ank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | | |
| Capital assets, net | 280,266 | 290,379 | 294,610 | 294,555 | 297,451 | | |
| Other assets | 28,126 | 28,410 | 30,487 | 31,019 | 31,024 | | |
| otal liabilities | 245,952 | 256,452 | 263,886 | 260,737 | 264,938 | | |
| Deposits | 0 | 0 | 0 | 0 | 0 | | |
| ctuarial liabilities of insurers | 0 | 0 | 0 | 0 | 0 | | |
| accounts payable and accrued liabilities | 40,641 | 43,816 | 44,572 | 42,332 | 43,591 | | |
| oans and accounts with affiliates | 59,597 | 64,712 | 69,639 | 69,577 | 70,245 | | |
| Borrowings | 84,318 | 85,439 | 86,376 | 85,525 | 87,061 | | |
| Loans and other borrowings Bankers' acceptances and paper | 41,779 | 42,034 | 42,652 | 42,326 | 42,890 | | |
| Bonds and debentures | 4,314 37,623 | 4,505 38,238 | 5,012 38,102 | 5,192 37,426 | 5,223 38,334 | | |
| Mortgages | 602 | 661 | 611 | 581 | 613 | | |
| Future income tax | 31,109 | 31,150 | 30,787 | 31,280 | 31,944 | | |
| lank customers' liabilities under acceptances | 0 | 0.,.00 | 0 | 0 | 0.,0 | | |
| ther liabilities | 30,287 | 31,335 | 32,512 | 32,023 | 32,097 | | |
| otal, equity | 232,064 | 237,450 | 237,737 | 243,379 | 244,426 | | |
| hare capital | 196,969 | 199,268 | 197,189 | 201,108 | 199,964 | | |
| nitholders' equity | 0 | 0 | 0 | 0 | 0 | | |
| iability to policyholders | | 0 | 0 | 0 | 0 | | |
| ontributed surplus and other | 10,911 | 11,194 | 12,068 | 12,302 | 12,367 | | |
| ccumulated other comprehensive income | 24.105 | | -34 | 124 | 219 | | |
| letained earnings | 24,185 | 26,988 | 28,514 | 29,845 | 31,876 | | |
| Operating revenue | 36,375 A | 38,709 A | 42,132 A | 44,228 A | 44,435 A | | |
| sales of goods and services | 36,375 | 38,709 | 42,132 | 44,228 | 44,435 | | |
| nsurers' premiums | 0 | 0 | 0 | 0 | 0 | | |
| nnuity considerations | 0 | 0 | 0 | 0 | 0 | | |
| terest revenue, operating | 0 | 0 | 0 | 0 | 0 | | |
| lividend revenue, operating | 0 | 0 | 0 | 0 | 0 | | |
| ains or losses on sale of securities and other assets | 0 | 0 | 0 | 0 | 0 | | |
| Other operating revenue | 0 | 0 | 0 | 0 | 0 | | |
| Operating expenses | 33,619 | 35,637 | 37,617 | 40,070 | 40,379 | | |
| epreciation, depletion and amortization surance claims incurred | 6,713 0 | 7,065 0 | 7,144 0 | 7,359 0 | 7,646 0 | | |
| nnuity claims incurred | 0 | 0 | 0 | 0 | 0 | | |
| lormal increase in actuarial liabilities | 0 | 0 | 0 | 0 | ő | | |
| streest expense, operating | ŏ | Ö | Ö | ŏ | ő | | |
| Other operating expenses | 26,906 | 28.572 | 30,473 | 32,711 | 32,734 | | |
| perating profit or loss | 2,756 | 3,072 | 4,514 | 4,158 | 4,056 | | |
| iterest and dividend revenue | 1,507 | 1,603 | 1,092 | 488 | 492 | | |
| nterest expense on borrowing | 1,762 | 1,996 | 1,950 | 2,101 | 2,173 | | |
| ains or losses | 763 | 822 | 1,440 | 1,245 | 954 | | |
| rofit before income tax | 3,267 | 3,500 | 5,095 | 3,789 | 3,332 | | |
| ncome tax | 284 | 239 | 350 | 1,046 | 1,070 | | |
| Equity in affiliates' earnings | 467 | 569 | 566 5 340 | 834 | 688 | | |
| Profit before extraordinary gains | 3,450 0 | 3,829 0 | 5,310 0 | 3,577 0 | 2,950 | | |
| xtraordinary gains or losses let profit | 3,4 50 | 3,829 | 5,310 | 3,577 | 2,954 | | |
| Other comprehensive income | 3,430 | 3,029 | -197 | 3,377 -5 | 2,954 98 | | |
| comprehensive income | | •• | 5,113 | 3, 573 | 3,051 | | |
| omprenensive income | •• | | 3,113 | 3,373 | 3,031 | | |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 5-2 Oil and gas extraction and support activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | | | |
|--|--|---|---|---|---|--|--|--|
| | millions of dollars | | | | | | | |
| Statement of changes in financial position | | | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures | 11,081 3,437 7,330 6,686 -192 2,451 -1,616 314 3,216 0 3,181 -5,806 -2,409 -352 -3,046 | 11,449 4,106 7,239 6,596 12 960 -330 103 9,295 0 4,795 1,153 462 85 603 | 7,777 5,295 2,159 7,123 -72 -1,952 -2,939 323 9,446 0 3,575 2,113 1,744 525 -84 | 9,113 3,586 5,068 7,359 429 -1,442 -1,278 459 4,252 0 -165 113 610 180 -676 | 11,511 2,953 8,312 7,646 702 1,242 -1,278 246 3,759 0 608 1,751 780 56 | | | |
| Mortgages Equity otal cash available | 5,840 14,297 | 3 3,347 20,744 | -73 3,758 17,223 | -2 4,304 13,366 | 1,400 15,270 | | | |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Fotal applications of cash ncrease or decrease in cash | 1,549 822 758 -32 1 32 11,850 3,553 16,952 -2,655 | 2,034 1,646 427 -39 -1 -39 14,383 3,884 20,301 | 1,845 1,069 813 -37 2 -39 11,415 4,136 17,397 | 2,124 1,883 281 -40 1 -41 6,819 1,908 10,851 2,515 | 692 579 49 64 1 63 11,284 1,933 13,908 1,361 | | | |
| Selected seasonally adjusted items | | | | | | | | |
| Operating revenue Operating profit Profit before extraordinary gains Net profit | 36,375 2,756 3,450 3,450 | 38,709 3,072 3,829 3,829 | 42,132 4,514 5,310 5,310 | 44,228 4,158 3,577 3,577 | 44,435 4,056 2,950 2,954 | | | |
| Percentage change of selected seasonally adjusted items | | | | | | | | |
| Operating revenue Operating expenses Operating profit | 4.2 2.8 24.5 | 6.4 6.0 11.5 | 8.8 5.6 46.9 | 5.0 6.5 -7.9 | 0.5 0.8 -2.5 | | | |
| Selected financial ratios | | | | | | | | |
| Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%) | 7.6 6.0 0.620 5.1 | 7.9 6.4 0.632 5.4 | 10.7 8.9 0.656 6.7 | 9.4 5.9 0.637 5.1 | 9.1 4.8 0.644 4.3 | | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 6-1 Mining and quarrying (except oil and gas) — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | | | |
|--|-------------------------|-------------------------|-------------------------|---------------------------|------------------------|--|--|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | | | |
| | | millions of dollars | | | | | | | |
| Balance sheet | | | | | | | | | |
| Total assets | 160,706 A | 167,424 A | 172,057 A | 174,154 A | 179,224 A | | | | |
| Cash and deposits Accounts receivable and accrued revenue | 7,026 9,590 | 7,217 9.939 | 7,095 10,012 | 7,158 9.926 | 7,848 9.865 | | | | |
| Inventories | 5,062 | 5,080 | 5,256 | 5,343 | 5,440 | | | | |
| nvestments and accounts with affiliates | 80,129 | 85,132 | 86,233 | 87,192 | 89,975 | | | | |
| Portfolio investments | 1,433 | 1,438 | 1,413 | 1,600 | 1,462 | | | | |
| Loans | 33 19 | 32 19 | 44 19 | 28 19 | 38 20 | | | | |
| Mortgage Non-mortgage | 14 | 13 | 25 | 9 | 19 | | | | |
| Allowance for losses on investments and loans | 0 | 0 | 0 | 0 | 0 | | | | |
| Bank customers' liabilities under acceptances | Ö | Ō | Ö | Ö | Ō | | | | |
| Capital assets, net | 47,328 | 48,542 | 50,215 | 51,416 | 53,135 | | | | |
| Other assets | 10,105 | 10,044 | 11,789 | 11,491 | 11,461 | | | | |
| Total liabilities | 78,694 0 | 81,704 | 83,356 0 | 82,446 0 | 82,364 0 | | | | |
| Deposits Actuarial liabilities of insurers | 0 | 0 | 0 | 0 | 0 | | | | |
| Accounts payable and accrued liabilities | 10,096 | 10,063 | 10,278 | 10,378 | 10,576 | | | | |
| Loans and accounts with affiliates | 38,434 | 39,951 | 39,980 | 40,496 | 41,770 | | | | |
| Borrowings | 15,673 | 17,709 | 18,219 | 17,586 | 17,580 | | | | |
| Loans and other borrowings | 11,668 | 12,795 | 13,291 | 12,575 | 12,617 | | | | |
| Bankers' acceptances and paper Bonds and debentures | 580 3 424 | 1,472 | 1,222 3,705 | 1,319 | 1,333 3,630 | | | | |
| Mortgages | 3,424 1 | 3,442 1 | 3,703 | 3,691 1 | 3,030 | | | | |
| Future income tax | 7,355 | 7,388 | 7,492 | 7,645 | 7,999 | | | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | | | | |
| Other liabilities | 7,137 | 6,593 | 7,388 | 6,341 | 4,439 | | | | |
| Total, equity | 82,012 | 85,720 | 88,701 | 91,708 | 96,861 | | | | |
| Share capital Jnitholders' equity | 73,448 0 | 76,688 0 | 79,179 0 | 79,737 0 | 82,102 0 | | | | |
| Liability to policyholders | 0 | 0 | 0 | 0 | 0 | | | | |
| Contributed surplus and other | 3,185 | 3,078 | 3,040 | 3,119 | 3,552 | | | | |
| Accumulated other comprehensive income | | , | 939 | 908 | 1,054 | | | | |
| Retained earnings | 5,379 | 5,953 | 5,542 | 7,944 | 10,153 | | | | |
| ncome statement | | 0.504 4 | 0.040.4 | 40.070.4 | 40 400 1 | | | | |
| Operating revenue Sales of goods and services | 8,621 A 8,621 | 9,591 A 9,591 | 9,646 A 9,646 | 10,076 A 10,076 | 10,186 A 10,186 | | | | |
| Insurers' premiums | 0,021 | 9,591 | 9,040 | 0 | 0,100 | | | | |
| Annuity considerations | ő | ŏ | Ö | Ö | ő | | | | |
| nterest revenue, operating | 0 | 0 | 0 | 0 | 0 | | | | |
| Dividend revenue, operating | 0 | 0 | 0 | 0 | 0 | | | | |
| Gains or losses on sale of securities and other assets | 0 | 0 0 | 0 0 | 0 0 | 0 0 | | | | |
| Other operating revenue Operating expenses | 6,606 | 7,268 | 7,204 | 7,586 | 7,536 | | | | |
| Depreciation, depletion and amortization | 566 | 631 | 684 | 705 | 714 | | | | |
| nsurance claims incurred | 0 | 0 | 0 | 0 | 0 | | | | |
| Annuity claims incurred | 0 | 0 | 0 | 0 | 0 | | | | |
| Normal increase in actuarial liabilities | 0 | 0 | 0 | 0 | 0 | | | | |
| nterest expense, operating Other operating expenses | 0 6,040 | 0 6,637 | 0 6,519 | 0 6,881 | 0 6,823 | | | | |
| Operating profit or loss | 2,015 | 2,322 | 2,442 | 2,490 | 2,650 | | | | |
| nterest and dividend revenue | 320 | 541 | 387 | 421 | 414 | | | | |
| nterest expense on borrowing | 389 | 407 | 503 | 517 | 513 | | | | |
| Gains or losses | 382 | 408 | 472 | 618 | 463 | | | | |
| Profit before income tax | 2,329 | 2,864 | 2,798 677 | 3,012 | 3,013 | | | | |
| ncome tax Equity in affiliates' earnings | 613 297 | 634 278 | 677 267 | 966 344 | 952 348 | | | | |
| Profit before extraordinary gains | 2,013 | 2,508 | 2,388 | 2,390 | 2,4 09 | | | | |
| Extraordinary gains or losses | 2,013 | 0 | 0 | 0 | 0 | | | | |
| Net profit | 2,013 | 2,508 | 2,388 | 2,390 | 2,409 | | | | |
| Other comprehensive income | •• | | 62 | 5 | 65 | | | | |
| Comprehensive income | | •• | 2,449 | 2,395 | 2,474 | | | | |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 6-2 Mining and quarrying (except oil and gas) — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | | |
|--|--------------------------|---------------------------|--------------------------|---------------------------|--------------------------|--|--|
| | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | |
| Cash from operating activities | 3,107 | 1,738 | 2,131 | 2,020 | 1,112 | | |
| Net profit | 2,012 | 2,521 | 2,376 | 2,388 | 2,410 | | |
| Non-cash items | 1,137 | -793 | -173 | -187 | -1,294 | | |
| Depreciation, depletion and amortization | 557 | 575 | 662 | 704 | 714 | | |
| Future income tax | 72 | 61 | 63 | 117 | 30 | | |
| Working capital | 747 | -465 | -260 | 141 | 15 | | |
| Other non-cash items | -240 | -964 | -638 | -1,149 | -2,053 | | |
| Prior period cash transactions | -42 | 10 | -72 | -181 | -4 | | |
| ash from financing activities | 652 | 4,641 | 1,251 | 342 | 2,111 | | |
| Increase in deposits | 0 | 0 | 0 | 0 | 0 | | |
| Borrowings from affiliates | 201 | 1,439 | -25 | 507 | 698 | | |
| Borrowings from non-affiliates | 95 | 137 | 379 | -658 | 199 | | |
| Loans and other borrowings | 114 | 123 | 365 | -729 | 147 | | |
| Bankers' acceptances and paper | 1 | 1 | -249 | 85 | 13 | | |
| Bonds and debentures | -21 | 13 | 263 | -14 | 38 | | |
| Mortgages | 0 | 0 | 0 | 0 | 0 | | |
| Equity | 356 | 3,066 | 898 | 493 | 1,214 | | |
| otal cash available | 3,759 | 6,379 | 3,382 | 2,362 | 3,222 | | |
| pplications | | | | | | | |
| ash applied to investment activities | 1,237 | 4,687 | 708 | 783 | 2,012 | | |
| Investments in affiliates | 1,025 | 4,710 | 754 | 613 | 1,993 | | |
| Portfolio investments | 202 | -22 | -41 | 187 | 9 | | |
| Loans | 10 | -1 | -5 | -17 | 9 | | |
| Mortgage loans | 0 | 0 | 0 | 0 | 0 | | |
| Non-mortgage loans | 10 | -1 | -5 | -17 | 9 | | |
| ash applied to fixed assets | 2,045 | 1,793 | 1,564 | 1,500 | 1,216 | | |
| ash applied to dividends | 560 | 235 | 410 | 197 | 407 | | |
| otal applications of cash | 3,841 | 6,716 | 2,682 | 2,480 | 3,634 | | |
| ncrease or decrease in cash | -82 | -336 | 700 | -118 | -412 | | |
| elected seasonally adjusted items | | | | | | | |
| perating revenue | 8,841 | 9,463 | 9,805 | 10,088 | 10,389 | | |
| perating profit | 2,096 | 2,362 | 2,381 | 2,468 | 2,704 | | |
| rofit before extraordinary gains | 2,013 | 2,508 | 2,388 | 2,390 | 2,409 | | |
| et profit | 2,013 | 2,508 | 2,388 | 2,390 | 2,409 | | |
| ercentage change of selected seasonally adjusted items | | | | | | | |
| perating revenue | 5.9 | 7.0 | 3.6 | 2.9 | 3.0 | | |
| perating expenses | 5.0 | 5.3 | 4.5 | 2.6 | 0.8 | | |
| perating profit | 8.9 | 12.7 | 0.8 | 3.6 | 9.6 | | |
| elected financial ratios | | | | | | | |
| rofit margin (%) | 23.7 | 25.0 | 24.3 | 24.5 | 26.0 | | |
| eturn on equity (%) | 9.8 | 11.7 | 10.8 | 10.4 | 10.0 | | |
| ebt to equity (76) | 0.660 | 0.673 | 0.656 | 0.633 | 0.613 | | |
| eturn on capital employed (%) | 6.8 | 7.8 | 7.5 | 7.3 | 7.1 | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 7-1 Utilities — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | |
|--|--------------------------------------|---------------------------|---------------------------|---------------------------|-------------------------|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | |
| | millions of dollars | | | | | |
| Balance sheet | | | | | | |
| Total assets | 90,706 A | 92,910 A | 91,977 A | 92,845 A | 94,424 A | |
| Cash and deposits Accounts receivable and accrued revenue | 2,010 7,061 | 2,093 8,377 | 2,150 8,198 | 2,436 6,806 | 2,265 7,157 | |
| nventories | 2,600 | 2,788 | 1,896 | 2,256 | 2,358 | |
| nvestments and accounts with affiliates | 5,305 | 5,486 | 5,716 | 6,300 | 5,929 | |
| Portfolio investments | 742 | 739 | 952 | 865 | 875 | |
| Loans | 98 | 99 | 139 | 96 | 52 | |
| Mortgage | 36 | 36 | 36 | 36 | 0 | |
| Non-mortgage | 62 | 63 | 103 | 61 | 52 | |
| Allowance for losses on investments and loans | 0 | 0 | 0 | 0 | 0 | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | |
| Capital assets, net | 56,616 46,074 | 57,009 | 59,701 | 60,546 | 61,335 | |
| Other assets Fotal liabilities | 16,274 60,587 | 16,320 62,193 | 13,226 61,244 | 13,539 61,507 | 14,453 62,693 | |
| Deposits | 00,387 | 02,193 | 01,244 | 01,307 | 02,093 | |
| ctuarial liabilities of insurers | 0 | Õ | Õ | Õ | ő | |
| accounts payable and accrued liabilities | 6,114 | 7,257 | 6,833 | 6,433 | 6,708 | |
| oans and accounts with affiliates | 3,933 | 4,046 | 3,928 | 3,624 | 2,969 | |
| Borrowings | 34,534 | 34,790 | 34,400 | 34,595 | 35,218 | |
| Loans and other borrowings | 15,902 | 16,296 | 15,949 | 16,455 | 16,625 | |
| Bankers' acceptances and paper | 1,401 | 1,377 | 1,073 | 971 | 1,040 | |
| Bonds and debentures | 17,217 | 17,105 | 17,278 | 17,068 | 17,453 | |
| Mortgages | 14 | 12 | 99 | 100 | 100 | |
| uture income tax lank customers' liabilities under acceptances | 4,148 0 | 4,253 0 | 4,534 0 | 4,521 0 | 4,314 0 | |
| Other liabilities | 11,858 | 11,847 | 11,549 | 12,333 | 13,484 | |
| Total, equity | 30,119 | 30,717 | 30,734 | 31,337 | 31,731 | |
| Share capital | 21,414 | 21,747 | 22,438 | 23,145 | 23,014 | |
| Jnitholders' equity | 0 | 0 | 0 | 0 | 0 | |
| iability to policyholders | 0 | 0 | 0 | 0 | 0 | |
| Contributed surplus and other | 2,517 | 2,559 | 2,724 | 2,743 | 2,818 | |
| Accumulated other comprehensive income | | | 1,377 | 1,491 | 1,467 | |
| Retained earnings | 6,188 | 6,412 | 4,194 | 3,958 | 4,431 | |
| ncome statement | | .= | | | | |
| Operating revenue Sales of goods and services | 12,972 ^A 12,676 | 15,163 A 14,797 | 16,857 A 16,434 | 12,986 A 12,706 | 13,063 A 12,788 | |
| nsurers' premiums | 12,070 | 0 | 0 | 0 | 12,766 | |
| Innuity considerations | 0 | Õ | Õ | Õ | ő | |
| nterest revenue, operating | 0 | ő | ő | ő | ő | |
| ividend revenue, operating | 0 | Ö | Õ | Ö | Ö | |
| Gains or losses on sale of securities and other assets | 0 | 0 | 0 | 0 | 0 | |
| Other operating revenue | 296 | 366 | 423 | 280 | 275 | |
| perating expenses | 12,186 | 13,840 | 15,192 | 12,091 | 11,969 | |
| epreciation, depletion and amortization | 846 | 865 | 811 | 782 | 745 | |
| nsurance claims incurred | 0 | 0 | 0 | 0 | 0 | |
| nnuity claims incurred Iormal increase in actuarial liabilities | 0 | 0 | 0 | 0 | 0 | |
| nterest expense, operating | 0 | 0 | 0 | 0 | 0 | |
| Other operating expenses | 11,340 | 12,975 | 14,381 | 11,309 | 11,224 | |
| Operating profit or loss | 786 | 1,323 | 1,665 | 895 | 1,094 | |
| nterest and dividend revenue | 63 | 88 | 89 | 82 | 71 | |
| terest expense on borrowing | 511 | 556 | 562 | 496 | 473 | |
| Gains or losses | -169 | 97 | 241 | 319 | 202 | |
| Profit before income tax | 169 | 951 | 1,433 | 799 | 893 | |
| ncome tax | 14 | 125 | 317 | 160 | 43 | |
| quity in affiliates' earnings | 52 207 | 54 | 40 4 1 4 5 6 | 38 677 | 38 | |
| Profit before extraordinary gains Extraordinary gains or losses | 207 0 | 880 O | 1,156 0 | 677 0 | 888 0 | |
| let profit | 207 | 880 | 1,156 | 677 | 888 | |
| Other comprehensive income | 201 | | 2,315 | -33 | -31 | |
| Comprehensive income | | | 3,471 | 644 | 857 | |
| piorro moomo | •• | •• | O, 71 1 | 377 | 001 | |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 7-2 Utilities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | | |
|--|--|--|--|--|---|--|--|
| | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper | 430 207 266 846 33 -573 -40 -43 1,763 0 752 949 633 376 | 1,448 871 686 828 69 -311 100 -109 604 0 105 181 357 -18 | 2,341 1,158 1,163 811 161 426 -235 21 -168 0 -10 100 -359 | 2,389 677 1,656 782 89 508 277 56 481 0 -224 193 276 -102 | 1,441 876 526 740 -56 -186 28 39 560 0 -120 891 472 69 | | |
| Bankers acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications | -59 -1 62 2,192 | -16 -155 -2 318 2,053 | 266 3 -168 2,173 | 19 1 512 2,871 | 350 1 -211 2,001 | | |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | -29 23 1 -53 0 -53 1,671 449 2,090 102 | 125 129 -4 1 0 1 1,142 580 1,847 206 | 45 70 -65 40 0 40 1,339 540 1,924 248 | 420 549 -87 -43 0 -43 1,666 464 2,550 321 | -405 -406 11 -9 0 -9 2,147 403 2,145 -144 | | |
| Selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating profit Profit before extraordinary gains Net profit | 14,652 1,028 358 358 | 14,491 1,155 840 840 | 14,573 1,364 902 902 | 14,381 1,156 869 869 | 14,762 1,314 1,064 1,064 | | |
| Percentage change of selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating expenses Operating profit | 3.2 4.4 -10.7 | -1.1 -2.1 12.4 | 0.6 -1.0 18.1 | -1.3 0.1 -15.2 | 2.6 1.7 13.7 | | |
| Selected financial ratios | | | | | | | |
| Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%) | 7.0 4.8 1.277 4.4 | 8.0 10.9 1.264 6.2 | 9.4 11.7 1.247 7.1 | 8.0 11.1 1.220 8.2 | 8.9 13.4 1.203 8.4 | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

All data in this table are unadjusted unless otherwise specified.
 Figures may not add due to rounding.

Table 8-1 Construction — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | |
|--|---------------------|---------------------|---------------------|---------------------------|---------------------|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | |
| | 20.0 | millions of dollars | | | | | |
| Balance sheet | | | | | | | |
| Total assets | 197,428 B | 200,495 B | 193,587 A | 198,180 B | 205,385 A | | |
| Cash and deposits | 25,411 42,901 | 26,546 43,316 | 24,949 41,697 | 24,567 42,887 | 24,905 | | |
| Accounts receivable and accrued revenue Inventories | 37,183 | 38,079 | 35,820 | 36,442 | 45,359 37,638 | | |
| Investments and accounts with affiliates | 29,008 | 29,609 | 28,423 | 28,423 | 29,445 | | |
| Portfolio investments | 5,879 | 5,982 | 6,444 | 6,550 | 6,837 | | |
| Loans | 1,811 | 1,790 | 1,699 | 1,720 | 1,736 | | |
| Mortgage | 573 | 550 | 490 | 481 | 472 | | |
| Non-mortgage Allowance for losses on investments and loans | 1,238 0 | 1,239 0 | 1,209 0 | 1,239 0 | 1,264 0 | | |
| Bank customers' liabilities under acceptances | ŏ | 0 | 0 | 0 | 0 | | |
| Capital assets, net | 41,433 | 40,924 | 40,426 | 41,017 | 40,636 | | |
| Other assets | 13,801 | 14,249 | 14,129 | 16,575 | 18,830 | | |
| Total liabilities | 136,169 | 135,930 | 132,033 | 137,387 | 142,580 | | |
| Deposits | 0 | 0 0 | 0 0 | 0 0 | 0 | | |
| Actuarial liabilities of insurers Accounts payable and accrued liabilities | 0 37,289 | 37,548 | 35,950 | 37,172 | 39,773 | | |
| Loans and accounts with affiliates | 34,633 | 35,078 | 35,835 | 37,113 | 38,082 | | |
| Borrowings | 54,782 | 55,131 | 52,743 | 55,828 | 57,212 | | |
| Loans and other borrowings | 30,447 | 30,891 | 29,995 | 30,518 | 30,728 | | |
| Bankers' acceptances and paper | 1,038 | 1,034 | 989 | 967 | 989 | | |
| Bonds and debentures | 5,091 | 5,241 17,964 | 4,951 16,807 | 5,244 19,099 | 6,036 19,459 | | |
| Mortgages Future income tax | 18,206 620 | 805 | 1,189 | 558 | 699 | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | | |
| Other liabilities | 8,845 | 7,368 | 6,316 | 6,716 | 6,814 | | |
| Total, equity | 61,259 | 64,565 | 61,554 | 60,793 | 62,805 | | |
| Share capital | 10,242 | 9,996 | 10,292 | 10,614 | 10,759 | | |
| Unitholders' equity Liability to policyholders | 0 | 0 0 | 0 0 | 0 0 | 0 | | |
| Contributed surplus and other | 2,390 | 2,450 | 2,494 | 2,434 | 2,554 | | |
| Accumulated other comprehensive income | -, | -, | 13 | 9 | 26 | | |
| Retained earnings | 48,626 | 52,119 | 48,754 | 47,737 | 49,466 | | |
| Income statement | | | | : | | | |
| Operating revenue | 60,854 B | 62,574 B | 57,317 A | 59,162 A 58,059 | 64,835 B | | |
| Sales of goods and services Insurers' premiums | 59,786 0 | 61,485 0 | 56,583 0 | 0 | 63,791 0 | | |
| Annuity considerations | ő | ŏ | Ö | Ö | ő | | |
| nterest revenue, operating | 0 | 0 | 0 | 0 | 0 | | |
| Dividend revenue, operating | 0 | 0 | 0 | 0 | 0 | | |
| Gains or losses on sale of securities and other assets | 0 1,068 | 0 1,090 | 0 734 | 0 1,103 | 0 1,044 | | |
| Other operating revenue Operating expenses | 57.406 | 59.173 | 55.493 | 57,404 | 61.566 | | |
| Depreciation, depletion and amortization | 1,366 | 1,361 | 1,332 | 1,426 | 1,488 | | |
| Insurance claims incurred | 0 | 0 | 0 | 0 | 0 | | |
| Annuity claims incurred | 0 | 0 | 0 | 0 | 0 | | |
| Normal increase in actuarial liabilities | 0 | 0 0 | 0 | 0 0 | 0 | | |
| Interest expense, operating Other operating expenses | 56,040 | 57,812 | 0 54,162 | 55,978 | 60,078 | | |
| Operating profit or loss | 3,448 | 3,401 | 1,823 | 1,759 | 3,270 | | |
| nterest and dividend revenue | 428 | 452 | 384 | 425 | 447 | | |
| Interest expense on borrowing | 481 | 505 | 466 | 515 | 545 | | |
| Gains or losses | 235 | 499 | 169 | 308 | 93 | | |
| Profit before income tax Income tax | 3,629 761 | 3,848 751 | 1,909 363 | 1,976 367 | 3,265 658 | | |
| Equity in affiliates' earnings | 307 | 333 | 290 | 290 | 320 | | |
| Profit before extraordinary gains | 3,175 | 3,430 | 1,836 | 1,899 | 2,927 | | |
| Extraordinary gains or losses | 0 | 0 | 0 | 35 | 0 | | |
| Net profit | 3,175 | 3,430 | 1,836 | 1,934 | 2,927 | | |
| Other comprehensive income | | | 157 | -27 | -12 | | |
| Comprehensive income | | •• | 1,994 | 1,907 | 2,914 | | |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 8-2 Construction — Statement of changes in financial position, selected seasonally adjusted items and selected financial

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | | |
|--|---|--|---|---|---|--|--|
| | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings | 418 3,141 -2,820 1,355 8 -1,320 -2,863 97 1,981 0 925 848 738 | -110 2,140 -2,047 451 71 -639 -1,931 -203 641 0 174 348 245 | 1,034 1,179 -107 1,215 -48 -484 -789 -38 -983 0 134 -1,106 -704 | -316 1,920 -2,108 1,412 -119 -910 -2,491 -128 2,415 0 711 1,341 429 | 567 2,877 -2,158 1,484 -35 -582 -3,025 -152 2,111 0 717 1,140 61 | | |
| Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications | 8 57 45 208 2,399 | -9 147 -35 119 531 | -38 -264 -100 -11 51 | -15 295 632 363 2,099 | 23 793 263 254 2,678 | | |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | 463 382 79 2 -24 26 477 878 1,818 580 | -74 -103 47 -18 -8 -10 473 984 1,383 -852 | -663 -519 -49 -94 -62 -32 -79 1,229 487 -437 | 353 225 97 31 3 28 -143 1,100 1,309 790 | 631 459 153 18 -7 25 570 951 2,152 526 | | |
| Selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating profit Profit before extraordinary gains Net profit | 58,157 2,815 2,793 2,793 | 60,045 3,074 3,015 3,015 | 61,153 2,407 2,356 2,356 | 60,749 2,253 2,273 2,308 | 61,960 2,514 2,472 2,472 | | |
| Percentage change of selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating expenses Operating profit | -1.8 -2.7 19.9 | 3.2 2.9 9.2 | 1.8 3.1 -21.7 | -0.7 -0.4 -6.4 | 2.0 1.6 11.6 | | |
| Selected financial ratios | | | | | | | |
| Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%) | 4.8 18.2 1.460 8.3 | 5.1 18.7 1.397 8.5 | 3.9 15.3 1.439 7.4 | 3.7 15.0 1.529 7.2 | 4.1 15.7 1.517 7.3 | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 9-1 Manufacturing — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | |
|--|--|---------------------------|---------------------------|---------------------------|---------------------------|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | |
| | millions of dollars | | | | | |
| Balance sheet | | | | | | |
| Total assets | 789,829 A | 794,613 A | 808,704 A | 824,151 A | 833,809 A | |
| Cash and deposits | 34,766 96,288 | 37,060 95,097 | 41,685 97,036 | 42,295 100,371 | 42,042 103,175 | |
| Accounts receivable and accrued revenue Inventories | 70,049 | 69,746 | 72,042 | 72,562 | 73,648 | |
| nvestments and accounts with affiliates | 194,011 | 196,211 | 201.112 | 208,859 | 212,705 | |
| Portfolio investments | 15,729 | 15,783 | 15,505 | 16,086 | 15,593 | |
| Loans | 4,459 | 4,541 | 4,546 | 4,615 | 4,716 | |
| Mortgage | 442 | 446 | 451 | 462 | 473 | |
| Non-mortgage | 4,017 | 4,094 | 4,095 | 4,153 | 4,243 | |
| Allowance for losses on investments and loans | 0 | 0 | 0 | 0 | 0 | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | |
| Capital assets, net | 272,922 | 273,703 | 266,769 | 269,479 | 269,725 | |
| Other assets Fotal liabilities | 101,605 441,575 | 102,472 442,513 | 110,008 446,664 | 109,884 447,803 | 112,206 450,194 | |
| Deposits | 441,373 | 442,313 | 0 | 0 | 430,194 | |
| Actuarial liabilities of insurers | 0 | Ö | Ö | Ö | 0 | |
| ccounts payable and accrued liabilities | 109,285 | 111,931 | 111,700 | 112,234 | 114,451 | |
| oans and accounts with affiliates | 132,405 | 134,085 | 137,297 | 147,948 | 142,445 | |
| Borrowings | 119,918 | 118,453 | 118,912 | 114,842 | 117,156 | |
| Loans and other borrowings | 64,652 | 59,902 | 59,761 | 58,639 | 60,492 | |
| Bankers' acceptances and paper | 4,486 | 4,273 | 4,356 | 4,699 | 4,697 | |
| Bonds and debentures | 44,391 | 48,001 | 48,808 | 45,086 | 45,504 | |
| Mortgages | 6,389 | 6,277 | 5,987 | 6,418 | 6,463 | |
| Future income tax Bank customers' liabilities under acceptances | 24,665 0 | 24,629 0 | 24,268 0 | 24,110 0 | 23,892 0 | |
| Other liabilities | 55,303 | 53,415 | 54,486 | 48,669 | 52,249 | |
| Total, equity | 348,253 | 352,100 | 362,040 | 376,348 | 383,616 | |
| Share capital | 197,809 | 198,678 | 206,251 | 209,808 | 209,846 | |
| Jnitholders' equity | 0 | 0 | 0 | 0 | 0 | |
| Liability to policyholders | 0 | 0 | 0 | 0 | 0 | |
| Contributed surplus and other | 25,820 | 26,257 | 26,746 | 26,948 | 33,103 | |
| Accumulated other comprehensive income | | | -6,048 | -5,787 | -6,140 | |
| Retained earnings | 124,624 | 127,165 | 135,091 | 145,379 | 146,807 | |
| ncome statement | 462 422 4 | 170,614 A | 171,716 A | 174,968 A | 178,747 A | |
| Operating revenue Sales of goods and services | 163,133 ^A 161,887 | 169,444 | 170,535 | 173,579 | 177,375 | |
| nsurers' premiums | 0 | 0 | 0 | 0 | 0 | |
| Innuity considerations | Ö | Õ | Ö | Õ | ő | |
| nterest revenue, operating | 0 | Ō | Ö | Ō | Ō | |
| Dividend revenue, operating | 0 | 0 | 0 | 0 | 0 | |
| Gains or losses on sale of securities and other assets | 0 | 0 | 0 | 0 | 0 | |
| Other operating revenue | 1,247 | 1,171 | 1,181 | 1,389 | 1,372 | |
| Operating expenses | 152,637 6,093 | 159,473 | 160,280 | 162,907 | 166,147 | |
| Depreciation, depletion and amortization nsurance claims incurred | 0,093 | 5,964 0 | 5,742 0 | 6,184 0 | 6,249 0 | |
| nnuity claims incurred | 0 | 0 | 0 | 0 | 0 | |
| lormal increase in actuarial liabilities | 0 | 0 | Ö | Ö | 0 | |
| nterest expense, operating | Ö | Ō | Ö | Ō | Ö | |
| Other operating expenses | 146,545 | 153,508 | 154,538 | 156,722 | 159,898 | |
| perating profit or loss | 10,496 | 11,141 | 11,436 | 12,061 | 12,600 | |
| nterest and dividend revenue | 1,207 | 2,015 | 1,075 | 1,449 | 1,161 | |
| nterest expense on borrowing | 2,582 | 2,776 | 2,272 | 2,222 | 2,163 | |
| Gains or losses | 5,101 | -1,559 | 1,773 | 1,712 | 1,269 | |
| Profit before income tax | 14,221 | 8,821 | 12,016 | 13,001 | 12,867 | |
| ncome tax Equity in affiliates' earnings | 1,981 91 | 2,706 72 | 2,767 9 | 2,717 155 | 3,084 178 | |
| Profit before extraordinary gains | 12,331 | 6,187 | 9,258 | 10,439 | 9,962 | |
| extraordinary gains or losses | 12,331 -8 | 6,167 -5 | 9,236 | -15 | 9,962 -43 | |
| Net profit | 12,323 | 6,182 | 9,258 | 10,424 | 9,919 | |
| Other comprehensive income | , | -,. | 65 | -6 | -47 | |
| Comprehensive income | | | 9,323 | 10,418 | 9,872 | |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 9-2 Manufacturing — Statement of changes in financial position, selected seasonally adjusted items and selected financial

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | |
|--|--------------------------|---------------------------|--------------------------|---------------------------|--------------------|--|
| | 2010 | | lions of dollars | 2011 | 2011 | |
| Statement of changes in financial position | orio di dollaro | | | | | |
| Cash from operating activities | 11,317 | 12,762 | 404 | 5,009 | 9,132 | |
| Net profit | 12,384 | 5,834 | 9,560 | 10,386 | 9,936 | |
| Non-cash items | 191 | 8,152 | -7,523 | -3,751 | 464 | |
| Depreciation, depletion and amortization | 6,255 | 5,259 | 5,642 | 6,156 | 6,147 | |
| Future income tax | -101 | 85 | 483 | 209 | 235 | |
| Working capital | -2,075 | 3,553 | -1,416 | -3,475 | -2,479 | |
| Other non-cash items | -3,889 | -745 | -12,233 | -6,642 | -3,439 | |
| Prior period cash transactions | -1,259 | -1,224 | -1,633 | -1,626 | -1,268 | |
| ash from financing activities | -8,079 | 3,381 | 15,211 | 12,914 | 2,499 | |
| Increase in deposits | 0 | 0 | 0 | 0 | 0 | |
| Borrowings from affiliates | -10,672 | 2,215 | 5,482 | 12,963 | -7,828 | |
| Borrowings from non-affiliates | -2,022 | -2,031 | -1,136 | -3,832 | 2,447 | |
| Loans and other borrowings | -802 | -2,343 | -2,789 | -699 | 2,030 | |
| Bankers' acceptances and paper | -231 | -110 | 130 | 403 | 5 | |
| Bonds and debentures | -794 | 526 | 1,636 | -3,813 | 386 | |
| Mortgages | -196 | -103 | -112 | 277 | 25 | |
| Equity | 4,615 | 3,196 | 10,864 | 3,783 | 7,880 | |
| otal cash available | 3,237 | 16,143 | 15,615 | 17,923 | 11,630 | |
| pplications | | | | | | |
| ash applied to investment activities | -6,129 | 6,418 | 4,463 | 9,338 | -731 | |
| Investments in affiliates | -6,516 | 6,166 | 4,686 | 8,703 | -266 | |
| Portfolio investments | 317 | 160 | -238 | 572 | -524 | |
| Loans | 70 | 91 | 15 | 62 | 58 | |
| Mortgage loans | -6 | 5 | 10 | 11 | 7 | |
| Non-mortgage loans | 76 | 87 | 5 | 52 | 51 | |
| ash applied to fixed assets | 5,817 | 4,873 | 4,438 | 5,555 | 5,785 | |
| ash applied to dividends | 3,322 | 5,238 | 3,337 | 2,850 | 3,528 | |
| otal applications of cash | 3,010 | 16,529 | 12,237 | 17,743 | 8,582 | |
| crease or decrease in cash | 227 | -385 | 3,378 | 181 | 3,048 | |
| elected seasonally adjusted items | | | | | | |
| perating revenue | 161,744 | 169,707 | 177,617 | 172,278 | 176,453 | |
| perating profit | 9,890 | 11,278 | 12,780 | 11,393 | 11,355 | |
| rofit before extraordinary gains | 11,768 | 7,276 | 9,872 | 9,554 | 8,983 | |
| et profit | 11,760 | 7,271 | 9,872 | 9,539 | 8,940 | |
| ercentage change of selected seasonally adjusted items | | | | | | |
| perating revenue | -2.5 | 4.9 | 4.7 | -3.0 | 2.4 | |
| perating expenses | -2.9 | 4.3 | 4.0 | -2.4 | 2.6 | |
| perating profit | 3.4 | 14.0 | 13.3 | -10.8 | -0.3 | |
| elected financial ratios | | | | | | |
| rofit margin (%) | 6.1 | 6.6 | 7.2 | 6.6 | 6.4 | |
| eturn on equity (%) | 13.5 | 8.3 | 10.9 | 10.2 | 9.4 | |
| ebt to equity (ratio) | 0.725 | 0.717 | 0.708 | 0.698 | 0.677 | |
| eturn on capital employed (%) | 8.8 | 6.4 | 7.4 | 6.9 | 6.4 | |
| otarri ori oupitar orripioyou (70) | 0.0 | 0.4 | 7 | 0.5 | 0.4 | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 10-1 Wholesale trade — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | | |
|--|------------------|---------------------|------------------|--------------------|------------------|--|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | | |
| | | millions of dollars | | | | | | |
| Balance sheet | | | | | | | | |
| Total assets | 243,350 A | 245,141 A | 250,500 A | 254,702 A | 258,460 A | | | |
| Cash and deposits Accounts receivable and accrued revenue | 25,565 58,561 | 25,620 59,176 | 25,290 61,303 | 25,435 62,359 | 26,437 63,003 | | | |
| Inventories | 50,262 | 51,028 | 52,404 | 53,142 | 54,240 | | | |
| nvestments and accounts with affiliates | 39,323 | 39,727 | 40,829 | 42,344 | 42,778 | | | |
| Portfolio investments | 3,802 | 3,824 | 4,019 | 4,211 | 4,323 | | | |
| Loans | 5,382 | 5,168 | 4,906 | 4,913 | 4,917 | | | |
| Mortgage | 458 | 451 | 448 | 456 | 467 | | | |
| Non-mortgage Allowance for losses on investments and loans | 4,925 0 | 4,717 0 | 4,458 0 | 4,457 0 | 4,450 0 | | | |
| Bank customers' liabilities under acceptances | ŏ | 0 | 0 | 0 | 0 | | | |
| Capital assets, net | 32,407 | 32,615 | 33,079 | 33,499 | 33,455 | | | |
| Other assets | 28,048 | 27,982 | 28,669 | 28,798 | 29,306 | | | |
| Total liabilities | 150,801 | 154,369 | 157,875 | 158,416 | 159,793 | | | |
| Deposits | 0 | 0 | 0 | 0 | 0 | | | |
| Actuarial liabilities of insurers | 0 58,266 | 0 60,591 | 0 61,263 | 0 60,936 | 0 62,253 | | | |
| Accounts payable and accrued liabilities Loans and accounts with affiliates | 41,897 | 39,988 | 42,510 | 42,282 | 41,772 | | | |
| Borrowings | 37,438 | 38,761 | 38,640 | 39,448 | 39,056 | | | |
| Loans and other borrowings | 27,345 | 28,670 | 28,398 | 28,855 | 28,586 | | | |
| Bankers' acceptances and paper | 1,966 | 1,873 | 1,990 | 2,382 | 2,279 | | | |
| Bonds and debentures | 5,882 | 5,939 | 5,989 | 5,991 | 5,965 | | | |
| Mortgages | 2,245 | 2,280 | 2,263 | 2,219 | 2,226 | | | |
| Future income tax Bank customers' liabilities under acceptances | 319 0 | 246 0 | 493 0 | 320 0 | 288 0 | | | |
| Other liabilities | 12,881 | 14,783 | 14,970 | 15,431 | 16,425 | | | |
| Total, equity | 92,549 | 90,772 | 92,625 | 96,286 | 98,666 | | | |
| Share capital | 33,422 | 32,483 | 33,718 | 35,660 | 35,867 | | | |
| Unitholders' equity | 0 | 0 | 0 | 0 | 0 | | | |
| Liability to policyholders | 0 | 0 | 0 | 0 | 0 | | | |
| Contributed surplus and other | 8,109 | 8,399 | 9,936 | 10,262 | 10,333 | | | |
| Accumulated other comprehensive income Retained earnings | 51,018 | 49,889 | -563 49,534 | -715 51,078 | -729 53,196 | | | |
| Income statement | 2.,,2.2 | , | , | 2 1,01 2 | , | | | |
| Operating revenue | 123,769 A | 128,413 A | 125,790 A | 132,957 A | 133,278 A | | | |
| Sales of goods and services | 122,055 | 126,565 | 123,933 | 131,017 | 131,326 | | | |
| nsurers' premiums | 0 | 0 | 0 | 0 | 0 | | | |
| Annuity considerations | 0 | 0 | 0 | 0 | 0 | | | |
| Interest revenue, operating | 0 | 0 0 | 0 | 0 0 | 0 | | | |
| Dividend revenue, operating Gains or losses on sale of securities and other assets | 0 | 0 | 0 | 0 | 0 | | | |
| Other operating revenue | 1,715 | 1,848 | 1,857 | 1,940 | 1,953 | | | |
| Operating expenses | 118,685 | 123,447 | 120,471 | 127,279 | 127,396 | | | |
| Depreciation, depletion and amortization | 1,267 | 1,291 | 1,305 | 1,301 | 1,320 | | | |
| nsurance claims incurred | 0 | 0 | 0 | 0 | 0 | | | |
| Annuity claims incurred | 0 | 0 0 | 0 0 | 0 0 | 0 | | | |
| Normal increase in actuarial liabilities nterest expense, operating | 0 | 0 | 0 | 0 | 0 | | | |
| Other operating expenses | 117.418 | 122.157 | 119.167 | 125,979 | 126,076 | | | |
| Operating profit or loss | 5,084 | 4,966 | 5,319 | 5,678 | 5,882 | | | |
| nterest and dividend revenue | 371 | 410 | 450 | 839 | 447 | | | |
| nterest expense on borrowing | 668 | 704 | 678 | 705 | 687 | | | |
| Gains or losses | -11 4 770 | 29 | 15 | 153 | 26 | | | |
| Profit before income tax ncome tax | 4,773 | 4,702 | 5,107 | 5,967 | 5,666 | | | |
| ncome tax Equity in affiliates' earnings | 975 75 | 1,421 75 | 1,288 70 | 1,420 77 | 1,544 87 | | | |
| Profit before extraordinary gains | 3,873 | 3,3 56 | 3,889 | 4,624 | 4,210 | | | |
| Extraordinary gains or losses | -14 | 3,330 -1 | 18 | 4,024 34 | 4,210 | | | |
| Net profit | 3,859 | 3,355 | 3,907 | 4,658 | 4,219 | | | |
| Öther comprehensive income | , | • | 283 | 246 | 302 | | | |
| Comprehensive income | | | 4,190 | 4,904 | 4,520 | | | |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 10-2 Wholesale trade — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | | | |
|--|--|--|---|---|--|--|--|--|
| | millions of dollars | | | | | | | |
| Statement of changes in financial position | | | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures | 4,790 3,831 1,078 1,261 -234 -946 997 -119 2,131 0 394 643 653 -93 21 | 6,779 2,623 2,098 907 73 1,102 16 2,057 -1,560 0 -1,987 988 1,017 -121 51 | 2,346 3,766 -1,219 1,261 81 -2,894 334 -201 1,341 0 1,308 -311 -367 66 | 4,111 4,615 -1,065 1,268 18 -1,786 -564 560 1,172 0 -1,313 758 380 351 35 | 7,045 4,315 2,382 1,253 62 -168 1,236 349 -2,259 0 -1,604 -327 -203 -103 -29 | | | |
| Mortgages Equity Total cash available Applications | 63 1,093 6,921 | 51 41 -561 5,219 | -21 12 344 3,687 | -8 1,727 5,283 | -29 7 -327 4,787 | | | |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | 1,215 1,541 -278 -49 -3 -45 1,791 1,033 4,039 2,881 | -136 22 53 -211 -7 -204 1,126 1,271 2,261 2,958 | 651 834 76 -259 -1 -258 736 1,179 2,566 1,122 | 497 449 65 -17 8 -24 1,019 1,328 2,844 2,439 | -1,107 272 -1,425 46 2 44 899 844 636 4,151 | | | |
| Selected seasonally adjusted items | | | | | | | | |
| Operating revenue Operating profit Profit before extraordinary gains Net profit | 123,816 4,903 3,593 3,578 | 127,025 5,043 3,370 3,369 | 129,458 5,658 4,337 4,355 | 130,801 5,461 4,379 4,413 | 133,146 5,651 3,853 3,862 | | | |
| Percentage change of selected seasonally adjusted items | | | | | | | | |
| Operating revenue Operating expenses Operating profit | 0.5 0.5 2.0 | 2.6 2.6 2.9 | 1.9 1.5 12.2 | 1.0 1.2 -3.5 | 1.8 1.7 3.5 | | | |
| Selected financial ratios | | | | | | | | |
| Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%) | 4.0 15.5 0.857 9.5 | 4.0 14.8 0.868 9.3 | 4.4 18.7 0.876 11.0 | 4.2 18.2 0.849 10.9 | 4.2 15.6 0.819 10.0 | | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 11-1 Retail trade — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | | | |
|--|---------------------|---------------------|------------------|------------------|------------------|--|--|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | | | |
| | 2010 | millions of dollars | | | | | | | |
| Balance sheet | | | ions of dollars | | | | | | |
| Total assets | 192,262 A | 195,652 A | 195,701 A | 200,150 A | 203,946 A | | | | |
| Cash and deposits | 19,063 | 18,761 | 16,825 | 17,202 | 17,953 | | | | |
| Accounts receivable and accrued revenue | 14,771 | 15,748 | 16,390 | 17,649 | 17,634 | | | | |
| Inventories Investments and accounts with affiliates | 57,932 19,872 | 59,744 20,197 | 59,427 22,001 | 60,122 22,221 | 60,493 23,593 | | | | |
| Portfolio investments | 4,994 | 5,549 | 5,364 | 5,660 | 6,731 | | | | |
| Loans | 1,438 | 1,490 | 1,625 | 1,623 | 1,625 | | | | |
| Mortgage | 436 | 439 | 443 | 446 | 450 | | | | |
| Non-mortgage | 1,001 | 1,051 | 1,182 | 1,177 | 1,175 | | | | |
| Allowance for losses on investments and loans | 0 | 0 | 0 | 0 | 0 | | | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | | | | |
| Capital assets, net Other assets | 54,381 19,811 | 55,059 19,104 | 54,443 19,625 | 55,307 20,367 | 55,566 20,351 | | | | |
| Total liabilities | 113,299 | 115,030 | 114,242 | 115,160 | 115,260 | | | | |
| Deposits | 0 | 0 | 0 | 0 | 0 | | | | |
| Actuarial liabilities of insurers | 0 | 0 | 0 | 0 | 0 | | | | |
| Accounts payable and accrued liabilities | 39,666 | 41,745 | 39,851 | 40,082 | 40,610 | | | | |
| Loans and accounts with affiliates | 22,204 | 22,062 | 22,233 | 22,360 | 22,534 | | | | |
| Borrowings | 42,959 | 43,297 | 44,841 | 45,908 | 45,260 | | | | |
| Loans and other borrowings | 27,487 | 27,551 | 26,721 | 27,940 | 27,524 3,249 | | | | |
| Bankers' acceptances and paper Bonds and debentures | 2,293 9,356 | 2,539 9,351 | 3,361 11,014 | 3,315 10,836 | 10,689 | | | | |
| Mortgages | 3,823 | 3,856 | 3,744 | 3,817 | 3,797 | | | | |
| Future income tax | -644 | -615 | -773 | -602 | -561 | | | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | | | | |
| Other liabilities | 9,113 | 8,541 | 8,090 | 7,413 | 7,417 | | | | |
| Total, equity | 78,964 | 80,622 | 81,460 | 84,989 | 88,687 | | | | |
| Share capital | 21,083 0 | 21,117 0 | 21,829 0 | 22,711 0 | 22,833 0 | | | | |
| Unitholders' equity Liability to policyholders | 0 | 0 | 0 | 0 | 0 | | | | |
| Contributed surplus and other | 10,436 | 10,532 | 10,857 | 11,300 | 13,060 | | | | |
| Accumulated other comprehensive income | | | 126 | 31 | 26 | | | | |
| Retained earnings | 47,445 | 48,973 | 48,648 | 50,947 | 52,767 | | | | |
| ncome statement | | | | | | | | | |
| Operating revenue | 112,675 A | 109,222 A | 106,812 A | 107,249 A | 114,728 A | | | | |
| Sales of goods and services Insurers' premiums | 111,563 0 | 108,090 0 | 105,658 0 | 106,114 0 | 113,492 0 | | | | |
| Annuity considerations | 0 | 0 | 0 | 0 | 0 | | | | |
| nterest revenue, operating | 0 | ő | ő | Õ | Ő | | | | |
| Dividend revenue, operating | 0 | Ō | Ō | Ö | Ō | | | | |
| Gains or losses on sale of securities and other assets | 0 | 0 | 0 | 0 | 0 | | | | |
| Other operating revenue | 1,111 | 1,132 | 1,154 | 1,135 | 1,236 | | | | |
| Operating expenses | 108,885 | 105,105 | 103,222 | 104,286 | 110,648 | | | | |
| Depreciation, depletion and amortization Insurance claims incurred | 1,686 0 | 1,647 0 | 1,616 0 | 1,612 0 | 1,683 0 | | | | |
| Annuity claims incurred | 0 | 0 | 0 | 0 | 0 | | | | |
| Normal increase in actuarial liabilities | Ö | Ŏ | ŏ | Ŏ | ő | | | | |
| Interest expense, operating | 0 | 0 | 0 | 0 | 0 | | | | |
| Other operating expenses | 107,199 | 103,457 | 101,606 | 102,674 | 108,965 | | | | |
| Operating profit or loss | 3,790 | 4,117 | 3,590 | 2,963 | 4,079 | | | | |
| nterest and dividend revenue | 198 | 268 | 254 | 340 | 369 | | | | |
| nterest expense on borrowing Sains or losses | 786 171 | 790 165 | 798 136 | 937 -3 | 1,031 102 | | | | |
| Profit before income tax | 171 3,374 | 3, 760 | 3,183 | 2,362 | 3, 520 | | | | |
| ncome tax | 837 | 888 | 820 | 533 | 772 | | | | |
| Equity in affiliates' earnings | 56 | 43 | 50 | 45 | 60 | | | | |
| Profit before extraordinary gains | 2,593 | 2,915 | 2,413 | 1,875 | 2,808 | | | | |
| Extraordinary gains or losses | 2 | 4 | 2 | -1 | 2 | | | | |
| Net profit | 2,595 | 2,919 | 2,415 | 1,873 | 2,810 | | | | |
| Other comprehensive income | | | 88 | -63 | 8 | | | | |
| Comprehensive income | | | 2,503 | 1,810 | 2,819 | | | | |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 11-2 Retail trade — Statement of changes in financial position, selected seasonally adjusted items and selected financial

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | | |
|---|--------------------------|---------------------------|--------------------------|---------------------------|--------------------------|--|--|
| | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | |
| Cash from operating activities | 3,055 | 2,015 | 25 | 1,996 | 3,269 | | |
| Net profit | 2,582 | 2,211 | 2,407 | 1,934 | 2,802 | | |
| Non-cash items | -22 | 6 | -2,841 | -306 | -169 | | |
| Depreciation, depletion and amortization | 1,680 | 1,148 | 1,613 | 1,611 | 1,680 | | |
| Future income tax | -42 | 43 | 0 | 5 | 16 | | |
| Working capital | 157 | -1,016 | -2,240 | -352 | 115 | | |
| Other non-cash items | -1,818 | -170 | -2,214 | -1,570 | -1,981 | | |
| Prior period cash transactions | 495 | -202 | 459 | 367 | 637 | | |
| Cash from financing activities | 374 | 503 | 2,169 | 1,584 | 1,898 | | |
| Increase in deposits | 0 | 0 | 0 | 0 | 0 | | |
| Borrowings from affiliates | 562 | -241 | 554 | 27 | 337 | | |
| Borrowings from non-affiliates | -549 | 571 | -161 | 518 | -327 | | |
| Loans and other borrowings | -333 | 260 | -449 | 1,005 | -175 | | |
| Bankers' acceptances and paper | -18 | 291 | 709 | -245 | -71 | | |
| Bonds and debentures | -143 | 7 | -377 | -268 | -107 | | |
| Mortgages | -55 | 13 | -45 | 26 | 26 | | |
| Equity | 361 | 172 | 1,776 | 1,039 | 1,888 | | |
| Total cash available | 3,428 | 2,518 | 2,194 | 3,580 | 5,167 | | |
| Applications | | | | | | | |
| Cash applied to investment activities | 619 | 869 | 1,329 | 405 | 2,365 | | |
| Investments in affiliates | 490 | 285 | 1,344 | 99 | 1,312 | | |
| Portfolio investments | 102 | 523 | -106 | 308 | 1,058 | | |
| Loans | 26 | 61 | 91 | -3 | -5 | | |
| Mortgage loans | 4 | 1 | 5 | 3 | 5 | | |
| Non-mortgage loans | 22 | 60 | 87 | -5 | -9 | | |
| Cash applied to fixed assets | 1,944 | 1,467 | 1,333 | 2,197 | 1,902 | | |
| Cash applied to dividends | 1,071 | 1,284 | 1,585 | 1,209 | 1,018 | | |
| Total applications of cash | 3,634 | 3,620 | 4,247 | 3,810 | 5,285 | | |
| ncrease or decrease in cash | -206 | -1,102 | -2,052 | -230 | -118 | | |
| Selected seasonally adjusted items | | | | | | | |
| Operating revenue | 108,552 | 109,448 | 109,747 | 108,383 | 110,557 | | |
| Operating profit | 3,641 | 3,749 | 3,689 | 3,460 | 3,930 | | |
| Profit before extraordinary gains | 2,543 | 2,555 | 2,582 | 2,176 | 2,729 | | |
| Net profit | 2,545 | 2,559 | 2,584 | 2,174 | 2,731 | | |
| Percentage change of selected seasonally adjusted items | | | | | | | |
| Operating revenue | 1.3 | 0.8 | 0.3 | -1.2 | 2.0 | | |
| Operating revenue Operating expenses | 1.5 | 0.8 | 0.3 | -1.1 | 1.6 | | |
| Operating profit | -3.5 | 3.0 | -1.6 | -6.2 | 13.6 | | |
| Selected financial ratios | 0.0 | 0.0 | 1.0 | 0.2 | 10.0 | | |
| | 0.1 | 0.4 | 0.4 | 0.0 | 0.0 | | |
| Profit margin (%) | 3.4 | 3.4 | 3.4 | 3.2 | 3.6 | | |
| Return on equity (%) | 12.9 | 12.7 | 12.7 | 10.2 | 12.3 | | |
| Debt to equity (ratio) | 0.825 | 0.811 | 0.823 | 0.803 | 0.764 | | |
| Return on capital employed (%) | 8.6 | 9.1 | 8.0 | 7.6 | 8.9 | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 12-1 Transportation and warehousing — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | | | |
|---|---------------------|---------------------|----------------------|---------------------|---------------------|--|--|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | | | |
| | 20.0 | millions of dollars | | | | | | | |
| Balance sheet | | | | | | | | | |
| Total assets | 188,442 A | 184,823 A | 187,804 A | 187,365 A | 186,778 | | | | |
| Cash and deposits | 10,753 | 10,438 | 10,670 | 9,311 | 9,666 | | | | |
| Accounts receivable and accrued revenue | 15,500 | 15,712 | 16,927 | 17,104 | 17,281 | | | | |
| nventories nvestments and accounts with affiliates | 3,350 41,090 | 3,563 35,812 | 4,392 36,896 | 4,523 37,580 | 3,931 37,420 | | | | |
| Portfolio investments | 2,279 | 2,721 | 2,962 | 3,236 | 3,076 | | | | |
| Loans | 675 | 534 | 549 | 488 | 491 | | | | |
| Mortgage | 185 | 182 | 191 | 185 | 182 | | | | |
| Non-mortgage | 491 | 352 | 358 | 302 | 309 | | | | |
| Allowance for losses on investments and loans | 0 | 0 | 0 | 0 | 0 | | | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 00.054 | | | | |
| Capital assets, net Other assets | 90,047 24,748 | 91,003 25,039 | 93,269 22,138 | 93,020 22,104 | 93,354 21,559 | | | | |
| Total liabilities | 132,090 | 126,791 | 132,359 | 134,178 | 135,485 | | | | |
| Deposits | 0 | 0 | 0 | 0 | 0 | | | | |
| Actuarial liabilities of insurers | 0 | 0 | 0 | 0 | 0 | | | | |
| Accounts payable and accrued liabilities | 15,278 | 16,311 | 16,927 | 17,048 | 17,341 | | | | |
| Loans and accounts with affiliates | 27,042 | 20,477 | 20,186 | 19,312 | 19,549 | | | | |
| Borrowings | 67,442 | 66,810 | 68,796 | 69,062 | 68,296 | | | | |
| Loans and other borrowings Bankers' acceptances and paper | 24,642 | 24,817 | 25,679 | 24,814 | 24,431 2,059 | | | | |
| Bonds and debentures | 1,790 39,005 | 1,709 38,098 | 2,070 39,263 | 2,394 40,268 | 40,383 | | | | |
| Mortgages | 2,005 | 2,187 | 1,784 | 1,586 | 1,424 | | | | |
| Future income tax | 8,639 | 8,401 | 8,304 | 8,410 | 8,496 | | | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | | | | |
| Other liabilities | 13,689 | 14,793 | 18,146 | 20,345 | 21,802 | | | | |
| Total, equity | 56,353 | 58,032 | 55,445 | 53,187 | 51,293 | | | | |
| Share capital | 38,007 | 39,708 | 39,982 | 39,208 | 39,066 | | | | |
| Unitholders' equity | 0 | 0 0 | 0 0 | 0 0 | 0 | | | | |
| Liability to policyholders Contributed surplus and other | 5,129 | 4,721 | 6,347 | 5,056 | 5,314 | | | | |
| Accumulated other comprehensive income | 3,129 | 4,721 | -541 | -501 | -456 | | | | |
| Retained earnings | 13,217 | 13,603 | 9,658 | 9,424 | 7,369 | | | | |
| ncome statement | | | | | | | | | |
| Operating revenue | 32,720 B | 32,032 B | 31,636 A | 33,141 A | 35,536 | | | | |
| Sales of goods and services | 32,190 | 31,467 0 | 31,113 | 32,402 0 | 34,736 | | | | |
| nsurers' premiums Annuity considerations | 0 | 0 | 0 0 | 0 | 0 | | | | |
| nterest revenue, operating | 0 | 0 | 0 | 0 | 0 | | | | |
| Dividend revenue, operating | Ö | Ö | Ŏ | Ö | ő | | | | |
| Gains or losses on sale of securities and other assets | 0 | 0 | 0 | 0 | 0 | | | | |
| Other operating revenue | 530 | 565 | 523 | 739 | 800 | | | | |
| Operating expenses | 28,961 | 28,825 | 30,118 | 31,030 | 32,429 | | | | |
| Depreciation, depletion and amortization | 1,906 | 1,995 | 2,027 | 2,044 | 2,119 | | | | |
| nsurance claims incurred Annuity claims incurred | 0 | 0 0 | 0 0 | 0 0 | 0 | | | | |
| Normal increase in actuarial liabilities | 0 | 0 | 0 | 0 | 0 | | | | |
| nterest expense, operating | Ö | Ö | Ŏ | Ö | ŏ | | | | |
| Other operating expenses | 27,055 | 26,830 | 28,091 | 28,986 | 30,310 | | | | |
| Operating profit or loss | 3,758 | 3,207 | 1,517 | 2,111 | 3,107 | | | | |
| nterest and dividend revenue | 257 | 1,654 | 835 | 872 | 910 | | | | |
| nterest expense on borrowing | 1,120 | 1,313 | 1,171 | 1,564 | 1,574 | | | | |
| Gains or losses | 603 | 615 | 618 | 957 2 276 | -50 | | | | |
| Profit before income tax ncome tax | 3,498 286 | 4,162 358 | 1,800 -333 | 2,376 604 | 2,392 506 | | | | |
| Equity in affiliates' earnings | -62 | 38 | -333 -161 | -152 | -51 | | | | |
| Profit before extraordinary gains | 3,151 | 3,842 | 1,972 | 1,620 | 1,836 | | | | |
| Extraordinary gains or losses | 0 | 0 | 0 | 0 | 0,000 | | | | |
| Net profit | 3,151 | 3,842 | 1,972 | 1,620 | 1,836 | | | | |
| Öther comprehensive income | · | | 68 | -11 | -554 | | | | |
| Comprehensive income | | | 2,040 | 1,609 | 1,282 | | | | |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 12-2 Transportation and warehousing — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third | Fourth | First | Second | Third | | |
|--|---|--|---|---|---|--|--|
| | quarter | quarter | quarter | quarter | quarter | | |
| | 2010 | 2010 | 2011 | 2011 | 2011 | | |
| | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings | 2,374 3,138 246 1,905 225 -354 -1,531 -1,010 1,161 0 1,130 -52 96 | 6,186 3,789 2,864 1,480 -347 847 884 -467 -7,085 0 -7,099 -1,365 -437 | 4,855 1,984 3,954 2,012 -257 -1,355 3,554 -1,083 3,283 0 649 1,118 | 1,406 1,615 814 2,039 545 -818 -951 -1,023 96 0 100 995 -94 | 4,600 1,818 3,855 2,117 45 746 947 -1,073 297 0 588 -278 | | |
| Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available | 20 | -81 | 364 | 324 | -338 | | |
| | -184 | -910 | 664 | 886 | 114 | | |
| | 17 | 62 | -233 | -120 | -16 | | |
| | 83 | 1,379 | 1,515 | -999 | -13 | | |
| | 3,535 | -899 | 8,138 | 1,502 | 4,897 | | |
| Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | 1,480 | -4,965 | -301 | 663 | -80 | | |
| | 1,423 | -5,256 | -309 | 371 | 65 | | |
| | 74 | 441 | 83 | 292 | -146 | | |
| | -17 | -150 | -75 | 0 | 1 | | |
| | -15 | -2 | 1 | 7 | 0 | | |
| | -2 | -149 | -76 | -7 | 1 | | |
| | 1,734 | 1,478 | 4,603 | 1,852 | 2,673 | | |
| | 3,993 | 4,631 | 5,231 | 4,518 | 4,211 | | |
| | 7,207 | 1,143 | 9,533 | 7,033 | 6,804 | | |
| | -3,672 | -2,043 | -1,395 | -5,531 | -1,907 | | |
| Selected seasonally adjusted items | | | | | | | |
| Operating revenue | 31,622 | 31,888 | 32,870 | 33,369 | 34,229 | | |
| Operating profit | 3,097 | 2,906 | 2,005 | 2,284 | 2,233 | | |
| Profit before extraordinary gains | 2,620 | 4,101 | 2,168 | 1,486 | 1,571 | | |
| Net profit | 2,620 | 4,101 | 2,168 | 1,486 | 1,571 | | |
| Percentage change of selected seasonally adjusted items | | | | | | | |
| Operating revenue | -0.2 | 0.8 | 3.1 | 1.5 | 2.6 | | |
| Operating expenses | -0.5 | 1.6 | 6.5 | 0.7 | 2.9 | | |
| Operating profit | 3.2 | -6.2 | -31.0 | 13.9 | -2.2 | | |
| Selected financial ratios | | | | | | | |
| Profit margin (%) | 9.8 | 9.1 | 6.1 | 6.8 | 6.5 | | |
| Return on equity (%) | 18.6 | 28.3 | 15.6 | 11.2 | 12.2 | | |
| Debt to equity (ratio) | 1.677 | 1.504 | 1.605 | 1.662 | 1.713 | | |
| Return on capital employed (%) | 9.0 | 14.1 | 8.6 | 6.4 | 7.2 | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 13-1 Information and cultural industries — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | | |
|--|------------------------|------------------------|------------------------|------------------------|------------------------|--|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | | |
| | millions of dollars | | | | | | | |
| Balance sheet | | | | | | | | |
| Total assets | 170,265 A | 174,452 A | 173,056 A | 176,150 A | 177,351 A | | | |
| Cash and deposits Accounts receivable and accrued revenue | 7,541 11,272 | 7,871 12,368 | 7,932 14,706 | 5,992 16,032 | 6,830 15.155 | | | |
| Inventories | 2,366 | 2,424 | 2,524 | 2,512 | 2,345 | | | |
| Investments and accounts with affiliates | 14,911 | 15,056 | 15,318 | 15,305 | 15,355 | | | |
| Portfolio investments | 2,697 | 2,630 | 2,424 | 2,447 | 2,955 | | | |
| Loans | 303 | 299 | 288 | 290 | 282 | | | |
| Mortgage Non-mortgage | 54 249 | 52 247 | 51 237 | 51 239 | 53 229 | | | |
| Allowance for losses on investments and loans | 0 | 0 | 0 | 0 | 0 | | | |
| Bank customers' liabilities under acceptances | Ö | ő | Ö | Ö | ő | | | |
| Capital assets, net | 52,710 | 53,679 | 51,948 | 52,654 | 53,439 | | | |
| Other assets | 78,465 | 80,124 | 77,916 | 80,917 | 80,990 | | | |
| Total liabilities | 108,949 | 113,195 | 118,817 | 119,001 | 121,201 | | | |
| Deposits Actuarial liabilities of insurers | 0 | 0 | 0 0 | 0 0 | 0 | | | |
| Accounts payable and accrued liabilities | 15,855 | 16,524 | 16,073 | 16,529 | 17,101 | | | |
| Loans and accounts with affiliates | 14,456 | 14,406 | 14,602 | 14,162 | 14,444 | | | |
| Borrowings | 54,834 | 56,114 | 59,960 | 60,499 | 59,975 | | | |
| Loans and other borrowings | 20,380 | 20,326 | 31,625 | 31,772 | 21,599 | | | |
| Bankers' acceptances and paper | 3,307 | 2,463 | 2,197 | 2,895 | 2,786 | | | |
| Bonds and debentures Mortgages | 30,858 288 | 33,039 287 | 25,856 282 | 25,529 303 | 35,290 299 | | | |
| Future income tax | 6,733 | 7,030 | 5,220 | 5,542 | 5,513 | | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0,010 | | | |
| Other liabilities | 17,073 | 19,121 | 22,961 | 22,270 | 24,167 | | | |
| Total, equity | 61,316 | 61,257 | 54,239 | 57,148 | 56,150 | | | |
| Share capital | 67,603 0 | 68,121 0 | 67,553 0 | 69,638 0 | 70,314 0 | | | |
| Unitholders' equity Liability to policyholders | 0 | 0 | 0 | 0 | 0 | | | |
| Contributed surplus and other | 16,921 | 16,374 | 17,864 | 17,831 | 17,996 | | | |
| Accumulated other comprehensive income | :: | | 316 | 108 | 369 | | | |
| Retained earnings | -23,208 | -23,239 | -31,494 | -30,429 | -32,528 | | | |
| Income statement | | | | | | | | |
| Operating revenue | 22,094 A | 23,389 A | 22,447 A | 24,025 A | 23,773 A | | | |
| Sales of goods and services Insurers' premiums | 19,928 0 | 21,112 0 | 20,229 0 | 21,705 0 | 21,541 0 | | | |
| Annuity considerations | ő | 0 | 0 | 0 | 0 | | | |
| Interest revenue, operating | 0 | 0 | 0 | 0 | 0 | | | |
| Dividend revenue, operating | 0 | 0 | 0 | 0 | 0 | | | |
| Gains or losses on sale of securities and other assets | 0 | 0 | 0 | 0 | 0 | | | |
| Other operating revenue Operating expenses | 2,166 18,488 | 2,277 19,907 | 2,218 19,021 | 2,321 19.654 | 2,231 19,799 | | | |
| Depreciation, depletion and amortization | 2,788 | 3,002 | 2,787 | 2,831 | 2,826 | | | |
| Insurance claims incurred | 2,7.00 | 0 | 0 | 0 | 0 | | | |
| Annuity claims incurred | 0 | 0 | 0 | 0 | 0 | | | |
| Normal increase in actuarial liabilities | 0 | 0 | 0 | 0 | 0 | | | |
| Interest expense, operating | 0 45 700 | 0 | 0 | 0 | 0 | | | |
| Other operating expenses Operating profit or loss | 15,700 3,605 | 16,905 3,483 | 16,234 3,426 | 16,823 4,371 | 16,974 3,974 | | | |
| nterest and dividend revenue | 280 | 286 | 295 | 310 | 552 | | | |
| nterest expense on borrowing | 1,050 | 1,082 | 1,492 | 1,476 | 1,469 | | | |
| Gains or losses | 664 | 567 | 645 | 36 | 138 | | | |
| Profit before income tax | 3,499 | 3,253 | 2,875 | 3,242 | 3,195 | | | |
| Income tax Equity in affiliates' earnings | 918 | 798 5 | 735 | 952 | 635 2 | | | |
| Equity in amiliates' earnings Profit before extraordinary gains | -3 2,578 | -5 2,450 | 9 2,149 | 2 2,292 | 2,562 | | | |
| Extraordinary gains or losses | 2,376 | 2,430 | 2,149 | 0 | 2,302 -84 | | | |
| Net profit | 2,578 | 2,450 | 2,149 | 2,292 | 2,478 | | | |
| Öther comprehensive income | , | • | 226 | -391 | -356 | | | |
| Comprehensive income | | | 2,375 | 1,902 | 2,122 | | | |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 13-2 Information and cultural industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | | |
|--|---|--|---|---|---|--|--|
| | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings | 5,744 2,570 2,593 2,786 -23 259 -429 581 -213 0 250 -696 -395 | 4,566 2,422 1,465 2,823 -71 -68 -1,218 679 1,456 0 -71 1,865 | -145 2,130 -1,599 2,786 -257 -3,808 -320 -677 886 0 46 1,781 | 1,026 2,293 -1,858 2,829 40 -328 -4,399 591 2,973 0 1,101 491 124 | 8,372 2,483 5,302 2,822 -73 1,146 1,408 587 -534 0 256 -652 -10,231 | | |
| Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications | 38 -341 2 233 5,531 | -845 2,556 0 -338 6,022 | -265 -7,530 -4 -942 741 | 697 -330 1 1,381 3,999 | -108 9,689 -1 -138 7,838 | | |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | 314 265 42 6 3 4 2,517 1,363 4,193 1,338 | 54 125 -67 -4 -3 -1 3,022 1,425 4,500 1,522 | -1,740 -1,540 -190 -10 -1 -10 10 2,123 394 347 | 672 292 377 3 0 3 3,237 1,342 5,251 -1,252 | 47 -123 170 1 2 -1 3,280 1,324 4,651 3,187 | | |
| Selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating profit Profit before extraordinary gains Net profit | 22,221 3,587 2,736 2,736 | 22,710 3,505 2,326 2,326 | 23,084 3,630 2,232 2,232 | 23,963 4,051 2,394 2,394 | 23,899 3,959 2,810 2,726 | | |
| Percentage change of selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating expenses Operating profit | 0.2 1.6 -6.2 | 2.2 3.1 -2.3 | 1.6 1.3 3.6 | 3.8 2.4 11.6 | -0.3 0.1 -2.3 | | |
| Selected financial ratios | | | | | | | |
| Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%) | 16.1 17.8 1.130 11.0 | 15.4 15.2 1.151 9.3 | 15.7 16.5 1.375 10.5 | 16.9 16.8 1.306 10.4 | 16.6 20.0 1.325 13.0 | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 14-1 Real estate and rental and leasing companies — Balance statement and income statement

| | Third | Fourth | First | Second | |
|--|------------------------|-------------------------|------------------------|------------------------|------------------------|
| | quarter | quarter | quarter | quarter | Third quarter |
| | 2010 | 2010 | 2011 | 2011 | 2011 |
| | | mill | ions of dollars | | |
| Balance sheet | • | | | | |
| Total assets | 330,970 A | 331,061 A | 348,042 A | 357,241 A | 367,116 A |
| Cash and deposits | 24,656 | 24,037 | 24,339 | 24,715 | 25,172 |
| Accounts receivable and accrued revenue | 8,666 | 8,517 | 8,014 | 8,219 | 8,735 |
| Inventories | 12,662 | 12,817 | 11,977 | 12,579 | 12,892 |
| Investments and accounts with affiliates | 50,046 | 50,429 | 51,799 | 50,779 | 52,616 |
| Portfolio investments | 16,161 | 16,187 | 16,212 | 17,232 | 17,456 |
| Loans | 8,191 | 7,997 | 7,275 | 7,567 | 8,260 |
| Mortgage Non-mortgage | 4,027 4,164 | 3,742 4,255 | 3,445 3,830 | 3,567 4,000 | 3,681 4,579 |
| Allowance for losses on investments and loans | 4,104 | 4,233 | 0,030 | 4,000 | 4,379 |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 |
| Capital assets, net | 194,261 | 195,821 | 212,754 | 217,239 | 221,130 |
| Other assets | 16,326 | 15,255 | 15,673 | 18,912 | 20,855 |
| Total liabilities | 223,950 | 221,928 | 223,314 | 228,910 | 235,108 |
| Deposits | 0 | 0 | 0 | 0 | 0 |
| Actuarial liabilities of insurers | 0 | 0 | 0 | 0 | 0 |
| Accounts payable and accrued liabilities | 13,929 | 13,626 | 13,356 | 13,723 | 14,234 |
| Loans and accounts with affiliates | 54,827 | 54,875 | 55,403 | 54,335 | 55,803 |
| Borrowings | 146,456 | 146,188 | 147,960 | 154,089 | 158,659 |
| Loans and other borrowings Bankers' acceptances and paper | 24,608 3,470 | 24,955 3,426 | 24,579 3,279 | 26,417 | 26,675 4,208 |
| Bonds and debentures | 19,661 | 19,634 | 19,800 | 3,598 20,083 | 20,121 |
| Mortgages | 98,716 | 98,173 | 100,302 | 103,991 | 107,656 |
| Future income tax | 2,006 | 1,859 | 2,279 | 2,766 | 2,403 |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 |
| Other liabilities | 6,733 | 5,381 | 4,315 | 3,997 | 4,009 |
| Total, equity | 107,020 | 109,132 | 124,729 | 128,331 | 132,008 |
| Share capital | 52,310 | 52,446 | 53,444 | 55,193 | 57,144 |
| Unitholders' equity | 0 | 0 | 0 | 0 | 0 |
| Liability to policyholders | 0 | 0 | 0 | 0 | 0 |
| Contributed surplus and other | 9,742 | 10,093 | 10,383 | 10,786 | 11,288 |
| Accumulated other comprehensive income Retained earnings | 44,968 | 46,593 | -564 61,466 | -503 62,854 | -496 64,071 |
| Income statement | 44,900 | 40,093 | 01,400 | 02,034 | 04,071 |
| Operating revenue | 18,062 A | 18,085 A | 17,817 A | 18,026 A | 18,929 A |
| Sales of goods and services | 6,452 | 6,478 | 6,140 | 6,271 | 6,939 |
| Insurers' premiums | 0, .62 | 0 | 0 | 0 | 0 |
| Annuity considerations | 0 | 0 | 0 | 0 | 0 |
| Interest revenue, operating | 0 | 0 | 0 | 0 | 0 |
| Dividend revenue, operating | 0 | 0 | 0 | 0 | 0 |
| Gains or losses on sale of securities and other assets | 0 | 0 | 0 | 0 | 0 |
| Other operating revenue | 11,610 | 11,607 | 11,677 | 11,755 | 11,991 |
| Operating expenses | 14,533 2,253 | 14,627 2,267 | 14,106 1,868 | 14,090 1,894 | 14,585 1,990 |
| Depreciation, depletion and amortization Insurance claims incurred | 2,233 | 2,207 | 0 | 0 | 1,990 |
| Annuity claims incurred | 0 | 0 | 0 | 0 | 0 |
| Normal increase in actuarial liabilities | Ŏ | Ö | Ö | Ö | ŏ |
| Interest expense, operating | Ö | Ö | Ö | Ö | Ö |
| Other operating expenses | 12,279 | 12,360 | 12,238 | 12,195 | 12,596 |
| Operating profit or loss | 3,529 | 3,458 | 3,710 | 3,937 | 4,344 |
| Interest and dividend revenue | 906 | 882 | 866 | 872 | 888 |
| Interest expense on borrowing | 1,803 | 1,807 | 1,811 | 1,836 | 1,950 |
| Gains or losses | 1,223 | 1,380 | 1,693 | 2,010 | 1,521 |
| Profit before income tax Income tax | 3,853 | 3,912 | 4,457 | 4,982 | 4,802 |
| income tax Equity in affiliates' earnings | 603 310 | 433 309 | -154 301 | 711 377 | 647 373 |
| Profit before extraordinary gains | 3, 561 | 3,789 | 4,911 | 4,648 | 4, 528 |
| Extraordinary gains or losses | 3,301 | 3,76 9 -7 | 35 | 32 | 4,326 0 |
| Net profit | 3,561 | 3,781 | 4,946 | 4,680 | 4,528 |
| Other comprehensive income | | -,. • . | -150 | -158 | -126 |
| | | | 4,797 | 4,522 | 4,402 |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 14-2 Real estate and rental and leasing companies — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | | |
|--|---|---|---|---|---|--|--|
| | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital | 1,159 3,550 -2,417 2,238 -43 -275 | 3,653 1,562 2,053 1,568 -198 -253 | 3,306 4,939 -1,671 1,854 -700 1,501 | -1,947 4,624 -6,291 1,878 110 -406 | 2,325 4,469 -2,227 1,960 -9 -145 | | |
| Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates | -4,337 25 1,673 0 117 1,201 | 936 39 -879 0 -86 -884 | -4,326 38 3,994 0 762 2,587 | -7,874 -280 11,814 0 2,925 6,243 | -4,033 83 6,412 0 1,084 3,816 | | |
| Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available | 405 -22 409 410 355 2,831 | -504 -50 -30 -49 -756 91 2.774 | 2,307 218 11 454 1,904 646 7,300 | 1,196 253 -201 4,996 2,646 9,868 | 149 588 461 2,617 1,513 8,737 | | |
| Applications | , | , | , | , , , , , | -, - | | |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | -997 -655 -351 9 3 6 1,618 1,589 2,210 621 | -184 -14 -270 101 -33 134 1,477 1,926 3,219 -445 | -57 423 41 -521 -263 -258 6,397 1,671 8,012 -712 | 2,988 1,801 918 268 125 143 4,766 1,674 9,428 | 1,356 1,148 58 150 86 63 5,167 1,795 8,319 419 | | |
| Selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating profit Profit before extraordinary gains Net profit | 17,851 3,495 3,549 3,549 | 17,706 3,454 3,826 3,818 | 18,159 3,764 4,863 4,899 | 18,311 3,950 4,524 4,555 | 18,706 4,269 4,601 4,601 | | |
| Percentage change of selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating expenses Operating profit | 1.1 0.1 5.7 | -0.8 -0.7 -1.2 | 2.6 1.0 9.0 | 0.8 -0.2 4.9 | 2.2 0.5 8.1 | | |
| Selected financial ratios | | | | | | | |
| Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%) | 19.6 13.3 1.881 6.6 | 19.5 14.0 1.842 6.7 | 20.7 15.6 1.630 7.6 | 21.6 14.1 1.624 7.2 | 22.8 13.9 1.625 7.1 | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 15-1 Professional, scientific and technical services — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | | |
|---|----------------------|----------------------|----------------------|----------------------|----------------------|--|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | | |
| | | millions of dollars | | | | | | |
| Balance sheet | | | | | | | | |
| Total assets | 178,392 A | 175,901 A | 174,580 A | 175,782 A | 176,572 A | | | |
| Cash and deposits Accounts receivable and accrued revenue | 31,711 26,113 | 32,102 24,768 | 31,533 25,079 | 31,583 25.586 | 31,645 25.846 | | | |
| Inventories | 3,361 | 3,302 | 3,299 | 3,389 | 3,442 | | | |
| Investments and accounts with affiliates | 62,926 | 62,443 | 61,691 | 62,479 | 63,046 | | | |
| Portfolio investments | 11,386 | 11,611 | 11,256 | 11,289 | 11,306 | | | |
| Loans | 2,926 | 2,954 | 2,911 | 2,889 | 2,924 | | | |
| Mortgage | 813 | 816 | 816 | 807 | 809 | | | |
| Non-mortgage Allowance for losses on investments and loans | 2,113 0 | 2,138 0 | 2,095 0 | 2,082 0 | 2,115 0 | | | |
| Bank customers' liabilities under acceptances | ŏ | 0 | 0 | 0 | 0 | | | |
| Capital assets, net | 16,801 | 16,368 | 16,812 | 16,953 | 17,055 | | | |
| Other assets | 23,168 | 22,354 | 21,999 | 21,614 | 21,307 | | | |
| Total liabilities | 92,207 | 89,812 | 88,587 | 88,013 | 88,323 | | | |
| Deposits | 0 | 0 | 0 | 0 | 0 | | | |
| Actuarial liabilities of insurers Accounts payable and accrued liabilities | 0 25,417 | 0 24,841 | 0 23,486 | 0 23,869 | 0 24,164 | | | |
| Loans and accounts with affiliates | 25,340 | 25,585 | 26,222 | 26,561 | 26,603 | | | |
| Borrowings | 28,815 | 28,639 | 28,064 | 28,257 | 28,446 | | | |
| Loans and other borrowings | 16,660 | 16,581 | 15,367 | 15,516 | 15,672 | | | |
| Bankers' acceptances and paper | 924 | 926 | 902 | 910 | 919 | | | |
| Bonds and debentures | 9,862 | 9,768 | 9,763 | 9,804 | 9,831 | | | |
| Mortgages | 1,368 -1,526 | 1,364 -1,597 | 2,031 -1,627 | 2,027 | 2,024 -1,667 | | | |
| Future income tax Bank customers' liabilities under acceptances | -1,526 | -1,597 | -1,027 | -1,664 0 | -1,007 | | | |
| Other liabilities | 14,162 | 12,345 | 12,442 | 10,990 | 10,778 | | | |
| Total, equity | 86,185 | 86,089 | 85,993 | 87,768 | 88,249 | | | |
| Share capital | 39,667 | 40,666 | 40,713 | 41,598 | 42,208 | | | |
| Unitholders' equity | 0 | 0 | 0 | 0 | 0 | | | |
| Liability to policyholders | 0 | 0 | 0 | 0 | 0 | | | |
| Contributed surplus and other Accumulated other comprehensive income | 42,610 | 42,396 | 42,436 | 42,414 13 | 42,380 -183 | | | |
| Retained earnings | 3,907 | 3,027 | 2,844 | 3,743 | 3,844 | | | |
| Income statement | | | | | | | | |
| Operating revenue | 30,650 A | 31,907 A | 30,649 A | 31,701 A | 32,099 A | | | |
| Sales of goods and services | 29,546 | 30,544 | 29,482 | 30,514 | 30,912 0 | | | |
| Insurers' premiums Annuity considerations | 0 | 0 0 | 0 0 | 0 | 0 | | | |
| Interest revenue, operating | 0 | 0 | 0 | 0 | 0 | | | |
| Dividend revenue, operating | Ö | Ö | Ö | Ö | Õ | | | |
| Gains or losses on sale of securities and other assets | 0 | 0 | 0 | 0 | 0 | | | |
| Other operating revenue | 1,104 | 1,362 | 1,167 | 1,186 | 1,187 | | | |
| Operating expenses | 28,802 831 | 30,288 807 | 29,279 807 | 30,061 827 | 30,484 829 | | | |
| Depreciation, depletion and amortization Insurance claims incurred | 0 | 0 | 0 | 027 | 029 | | | |
| Annuity claims incurred | ŏ | Ö | Ö | 0 | 0 | | | |
| Normal increase in actuarial liabilities | Ö | Ö | Ō | 0 | Ō | | | |
| nterest expense, operating | 0 | 0 | 0 | 0 | 0 | | | |
| Other operating expenses | 27,971 | 29,482 | 28,472 | 29,234 | 29,655 | | | |
| Operating profit or loss | 1,848 | 1,618 | 1,370 | 1,639 | 1,615 | | | |
| nterest and dividend revenue nterest expense on borrowing | 601 635 | 596 687 | 688 666 | 592 675 | 590 670 | | | |
| Gains or losses | 9 | 299 | 439 | 456 | 489 | | | |
| Profit before income tax | 1,823 | 1,826 | 1,831 | 2,013 | 2,023 | | | |
| ncome tax | 587 | 582 | 500 | 491 | 570 | | | |
| Equity in affiliates' earnings | 449 | 467 | 444 | 445 | 446 | | | |
| Profit before extraordinary gains | 1,685 | 1,710 | 1,775 | 1,967 | 1,898 | | | |
| Extraordinary gains or losses | 0 1 695 | 0 1 710 | 0 1 775 | 0 1 067 | 1 909 | | | |
| Net profit Other comprehensive income | 1,685 | 1,710 | 1,775 180 | 1,967 175 | 1,898 14 | | | |
| Comprehensive income | | | 1,955 | 2,142 | 1,913 | | | |
| | • | • | .,555 | -, 172 | 1,515 | | | |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 15-2 Professional, scientific and technical services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third | Fourth | First | Second | Third | | |
|--|--|---|--|--|---|--|--|
| | quarter | quarter | quarter | quarter | quarter | | |
| | 2010 | 2010 | 2011 | 2011 | 2011 | | |
| | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities | 819 | -6 | -536 | 34 | 1,048 | | |
| | 2,003 | 161 | 1,759 | 1,960 | 1,894 | | |
| | -316 | 560 | -1,489 | -1,135 | 215 | | |
| | 830 | 401 | 802 | 819 | 825 | | |
| | -90 | -38 | -64 | -77 | -8 | | |
| | -330 | 687 | -1,024 | -153 | -40 | | |
| | -726 | -490 | -1,203 | -1,724 | -562 | | |
| | -868 | -726 | -806 | -791 | -1,061 | | |
| | -222 | 406 | -817 | -239 | 65 | | |
| Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available | 0 -38 -116 -69 32 -60 -18 -68 597 | 0 3 1 91 1 -94 4 402 401 | 0 -79 -49 60 -24 -75 -10 -688 -1,353 | 0 -255 145 104 8 38 -6 -129 | 0 -127 95 69 8 25 -7 96 1,112 | | |
| Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | -514 | -1,088 | -1,009 | -646 | -80 | | |
| | -431 | -1,136 | -858 | -648 | -103 | | |
| | -77 | 23 | -106 | 18 | -5 | | |
| | -7 | 25 | -45 | -16 | 28 | | |
| | -6 | 2 | -4 | -2 | -4 | | |
| | -1 | 23 | -41 | -14 | 32 | | |
| | 530 | 171 | 408 | 431 | 474 | | |
| | 606 | 1,229 | 408 | 448 | 278 | | |
| | 622 | 311 | -194 | 233 | 672 | | |
| | -24 | 89 | -1,159 | -438 | 440 | | |
| Selected seasonally adjusted items | | | | | | | |
| Operating revenue | 30,650 | 31,907 | 30,649 | 31,701 | 32,099 | | |
| Operating profit | 1,738 | 1,719 | 1,505 | 1,527 | 1,505 | | |
| Profit before extraordinary gains | 1,924 | 1,992 | 1,505 | 1,744 | 2,144 | | |
| Net profit | 1,924 | 1,992 | 1,505 | 1,744 | 2,144 | | |
| Percentage change of selected seasonally adjusted items | | | | | | | |
| Operating revenue | -0.7 | 4.1 | -3.9 | 3.4 | 1.3 | | |
| Operating expenses | 0.4 | 4.4 | -3.5 | 3.5 | 1.4 | | |
| Operating profit | -15.4 | -1.1 | -12.4 | 1.4 | -1.4 | | |
| Selected financial ratios | | | | | | | |
| Profit margin (%) | 5.7 | 5.4 | 4.9 | 4.8 | 4.7 | | |
| Return on equity (%) | 8.9 | 9.3 | 7.0 | 8.0 | 9.7 | | |
| Debt to equity (ratio) | 0.628 | 0.630 | 0.631 | 0.625 | 0.624 | | |
| Return on capital employed (%) | 6.3 | 6.5 | 6.6 | 7.1 | 6.8 | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 16-1 Administrative and support, waste management and remediation services — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | | |
|--|--------------------------------------|---------------------------|---------------------------|--------------------------------------|---------------------------|--|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | | |
| | | millions of dollars | | | | | | |
| Balance sheet | | | | | | | | |
| Total assets | 74,700 A | 74,542 A | 77,044 A | 78,352 A | 79,014 A | | | |
| Cash and deposits | 10,180 10,042 | 10,173 9,915 | 10,543 10,132 | 10,461 10,330 | 11,031 | | | |
| Accounts receivable and accrued revenue Inventories | 1,826 | 1,705 | 2,153 | 2,156 | 10,241 2,360 | | | |
| Investments and accounts with affiliates | 18,635 | 18,474 | 19,707 | 19,514 | 19,503 | | | |
| Portfolio investments | 6,913 | 7,129 | 7,050 | 7,188 | 7,616 | | | |
| Loans | 1,753 | 1,979 | 2,013 | 2,096 | 2,110 | | | |
| Mortgage | 682 | 685 | 695 | 699 | 700 | | | |
| Non-mortgage | 1,071 | 1,294 | 1,319 | 1,397 | 1,410 | | | |
| Allowance for losses on investments and loans | 0 | 0 | 0 | 0 | 0 | | | |
| Bank customers' liabilities under acceptances Capital assets, net | 15,214 | 15,396 | 15,813 | 16,466 | 16,059 | | | |
| Other assets | 10,137 | 9,770 | 9,632 | 10,141 | 10,094 | | | |
| Total liabilities | 41,698 | 41,643 | 43,953 | 44,626 | 44,884 | | | |
| Deposits | 0 | 0 | 0 | 0 | 0 | | | |
| Actuarial liabilities of insurers | 0 | 0 | 0 | 0 | 0 | | | |
| Accounts payable and accrued liabilities | 8,760 | 8,583 | 8,584 | 8,935 | 9,599 | | | |
| Loans and accounts with affiliates Borrowings | 12,567 14,065 | 12,850 14,154 | 14,157 14,574 | 14,010 14,977 | 14,106 14,668 | | | |
| Loans and other borrowings | 10,424 | 10,510 | 10,816 | 11,132 | 10,870 | | | |
| Bankers' acceptances and paper | 534 | 666 | 638 | 597 | 609 | | | |
| Bonds and debentures | 1,216 | 1,329 | 1,421 | 1,478 | 1,408 | | | |
| Mortgages | 1,891 | 1,649 | 1,699 | 1,770 | 1,780 | | | |
| Future income tax | 32 | 95 | 234 | 316 | 297 | | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | | | |
| Other liabilities Total, equity | 6,274 33,001 | 5,961 32,899 | 6,405 33,091 | 6,388 33,726 | 6,214 34,130 | | | |
| Share capital | 17,918 | 18,233 | 20,374 | 21,137 | 20,634 | | | |
| Unitholders' equity | 0 | 0 | 0 | 0 | 0 | | | |
| Liability to policyholders | 0 | 0 | 0 | 0 | 0 | | | |
| Contributed surplus and other | 2,340 | 2,165 | 3,288 | 2,920 | 3,199 | | | |
| Accumulated other comprehensive income | | | 152 | 115 | 121 | | | |
| Retained earnings | 12,743 | 12,501 | 9,277 | 9,555 | 10,176 | | | |
| Income statement | 40 D | 40 557 0 | 40.007.0 | 40 400 D | 40 704 0 | | | |
| Operating revenue Sales of goods and services | 18,553 ^B 17,942 | 18,557 В 17,989 | 18,697 B 18,088 | 19,120 ^B 18,452 | 19,721 B 18,978 | | | |
| Insurers' premiums | 0 | 0 | 0 | 0 | 0 | | | |
| Annuity considerations | 0 | Ö | Õ | Õ | Õ | | | |
| Interest revenue, operating | 0 | 0 | 0 | 0 | 0 | | | |
| Dividend revenue, operating | 0 | 0 | 0 | 0 | 0 | | | |
| Gains or losses on sale of securities and other assets | 0 | 0 | 0 | 0 | 0 | | | |
| Other operating revenue | 611 17,234 | 568 17,373 | 609 17,550 | 668 17,832 | 743 18,434 | | | |
| Operating expenses Depreciation, depletion and amortization | 560 | 536 | 540 | 559 | 1 6,434 549 | | | |
| Insurance claims incurred | 0 | 0 | 0 | 0 | 0 | | | |
| Annuity claims incurred | 0 | Ō | Ō | Ō | Ō | | | |
| Normal increase in actuarial liabilities | 0 | 0 | 0 | 0 | 0 | | | |
| Interest expense, operating | 0 | 0 | . 0 | 0 | . 0 | | | |
| Other operating expenses | 16,674 | 16,837 | 17,010 | 17,273 | 17,885 | | | |
| Operating profit or loss | 1,319 | 1,184 | 1,147 | 1,288 | 1,288 | | | |
| Interest and dividend revenue Interest expense on borrowing | 386 341 | 360 316 | 312 350 | 349 376 | 349 362 | | | |
| Gains or losses | -13 | 66 | 95 | 86 | 122 | | | |
| Profit before income tax | 1,351 | 1,294 | 1,204 | 1,348 | 1,397 | | | |
| Income tax | 239 | 229 | 196 | 233 | 251 | | | |
| Equity in affiliates' earnings | 96 | 88 | 79 | 74 | 77 | | | |
| Profit before extraordinary gains | 1,208 | 1,153 | 1,087 | 1,190 | 1,223 | | | |
| Extraordinary gains or losses | -1 4 207 | 2 | 1 | 1 | 1 222 | | | |
| Net profit Other comprehensive income | 1,207 | 1,154 | 1,088 112 | 1,191 101 | 1,223 102 | | | |
| Comprehensive income | | | 1,200 | 1,292 | 1,325 | | | |
| oomprononer moonie | | •• | 1,200 | 1,232 | 1,020 | | | |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 16-2
Administrative and support, waste management and remediation services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | | |
|--|--|---|---|---|--|--|--|
| | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper | 934 1,187 -200 560 18 35 -813 -53 349 0 188 -111 -49 | 283 503 -174 295 27 -129 -366 -47 713 0 234 54 13 | 1,165 1,127 -20 522 27 -221 -348 58 6,920 0 598 713 732 | 1,009 1,172 -84 555 19 -70 -588 -79 -425 0 214 -30 25 -51 | 1,314 1,236 94 544 18 318 -787 -16 722 0 232 93 58 | | |
| Bonds and debentures Mortgages Equity Total cash available | -43 -25 5 273 1,283 | 114 -221 425 995 | 157 -177 5,610 8,085 | 3 -7 -608 584 | 13 17 398 2,035 | | |
| Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | -660 -824 125 39 21 17 485 1,363 1,188 95 | 168 60 104 4 -1 6 365 982 1,515 | 2,881 2,419 301 161 17 144 243 761 3,884 4,201 | -144 -121 -37 14 3 11 607 930 1,393 -808 | 361 101 252 9 4 5 430 756 1,547 488 | | |
| Selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating profit Profit before extraordinary gains Net profit | 18,507 1,256 1,205 1,204 | 18,496 1,338 1,205 1,207 | 18,992 1,148 1,103 1,104 | 19,000 1,200 1,137 1,138 | 19,588 1,237 1,210 1,210 | | |
| Percentage change of selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating expenses Operating profit | -0.2 -0.6 6.5 | -0.1 -0.5 6.6 | 2.7 4.0 -14.2 | 0.0 -0.2 4.5 | 3.1 3.1 3.1 | | |
| Selected financial ratios | | | | | | | |
| Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%) | 6.8 14.6 0.807 9.7 | 7.2 14.6 0.821 9.8 | 6.0 13.3 0.868 8.8 | 6.3 13.5 0.859 9.1 | 6.3 14.2 0.843 9.3 | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

All data in this table are unadjusted unless otherwise specified.

⁻ Figures may not add due to rounding.

Table 17-1 Educational, healthcare and social assistance services — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | |
|--|---------------------|---------------------|---------------------|---------------------|---------------------|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | |
| | millions of dollars | | | | | | |
| Balance sheet | | | | | | | |
| Total assets | 45,635 B | 45,504 A | 43,910 B | 43,601 B | 44,422 B | | |
| Cash and deposits | 11,085 | 11,251 | 11,222 | 11,202 | 11,138 | | |
| Accounts receivable and accrued revenue Inventories | 3,102 313 | 3,111 310 | 3,013 324 | 3,007 333 | 3,185 335 | | |
| Investments and accounts with affiliates | 8,776 | 8,611 | 7,516 | 7,258 | 7,494 | | |
| Portfolio investments | 4,501 | 4,494 | 4,472 | 4,470 | 4,456 | | |
| Loans | 950 | 986 | 927 | 925 | 941 | | |
| Mortgage | 456 | 437 | 411 | 411 | 410 | | |
| Non-mortgage | 495 0 | 549 0 | 516 0 | 514 0 | 531 0 | | |
| Allowance for losses on investments and loans Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | | |
| Capital assets, net | 13,836 | 13,780 | 13,674 | 13,650 | 14,063 | | |
| Other assets | 3,071 | 2,960 | 2,762 | 2,756 | 2,809 | | |
| Total liabilities | 22,184 | 22,234 | 21,067 | 21,001 | 20,911 | | |
| Deposits | 0 | 0 | 0 | 0 | 0 | | |
| Actuarial liabilities of insurers Accounts payable and accrued liabilities | 0 4,439 | 0 4,458 | 0 4,190 | 0 4,150 | 0 4,182 | | |
| Loans and accounts with affiliates | 3,568 | 3,518 | 3,366 | 3,360 | 3,434 | | |
| Borrowings | 12,533 | 12,569 | 12,433 | 12,524 | 12,813 | | |
| Loans and other borrowings | 4,103 | 4,139 | 4,423 | 4,366 | 4,578 | | |
| Bankers' acceptances and paper | 247 | 249 | 263 | 435 | 498 | | |
| Bonds and debentures | 1,022 | 1,005 | 1,029 | 1,025 | 1,099 | | |
| Mortgages Future income tax | 7,160 -79 | 7,176 -86 | 6,718 -99 | 6,699 -107 | 6,637 -97 | | |
| Bank customers' liabilities under acceptances | -, 9 | -00 | -99 | 0 | -37 | | |
| Other liabilities | 1,723 | 1,775 | 1,178 | 1,073 | 579 | | |
| Total, equity | 23,451 | 23,270 | 22,843 | 22,600 | 23,511 | | |
| Share capital | 5,588 | 5,516 | 4,673 | 4,419 | 4,636 | | |
| Unitholders' equity | 0 | 0 | 0 | 0 | 0 | | |
| Liability to policyholders Contributed surplus and other | 752 | 753 | 706 | 721 | 722 | | |
| Accumulated other comprehensive income | | | 259 | 240 | 251 | | |
| Retained earnings | 17,110 | 17,001 | 17,204 | 17,219 | 17,903 | | |
| Income statement | | | | | | | |
| Operating revenue | 10,301 B | 10,313 A | 10,059 B | 10,039 B | 10,050 B | | |
| Sales of goods and services Insurers' premiums | 9,367 0 | 9,386 0 | 9,144 0 | 9,129 0 | 9,132 0 | | |
| Annuity considerations | Ö | ő | ő | 0 | ő | | |
| nterest revenue, operating | Ō | 0 | 0 | 0 | 0 | | |
| Dividend revenue, operating | 0 | 0 | 0 | 0 | 0 | | |
| Gains or losses on sale of securities and other assets | 0 | 0 | 0 | 0 | 0 | | |
| Other operating revenue Operating expenses | 934 8,348 | 927 8,388 | 916 8,147 | 909 8,057 | 918 8,102 | | |
| Depreciation, depletion and amortization | 299 | 295 | 293 | 298 | 303 | | |
| Insurance claims incurred | 0 | 0 | 0 | 0 | 0 | | |
| Annuity claims incurred | 0 | 0 | 0 | 0 | 0 | | |
| Normal increase in actuarial liabilities | 0 | 0 | 0 | 0 | 0 | | |
| Interest expense, operating | 0 8,049 | 0 8,093 | 0 7,853 | 0 7,759 | 0 7,800 | | |
| Other operating expenses Operating profit or loss | 1,953 | 1,925 | 1,912 | 1,981 | 1,948 | | |
| nterest and dividend revenue | 103 | 100 | 106 | 106 | 105 | | |
| Interest expense on borrowing | 153 | 147 | 145 | 147 | 153 | | |
| Gains or losses | 22 | -21 | -11 | 46 | 28 | | |
| Profit before income tax | 1,925 | 1,857 | 1,862 | 1,986 | 1,928 | | |
| ncome tax Equity in affiliates' earnings | 301 47 | 306 -7 | 318 47 | 314 51 | 307 51 | | |
| Profit before extraordinary gains | 1,671 | 1,545 | 1,591 | 1,724 | 1,671 | | |
| Extraordinary gains or losses | 1,071 | 1,545 | 0 | 0 | -10 | | |
| Net profit | 1,672 | 1,546 | 1,591 | 1,724 | 1,661 | | |
| Other comprehensive income | | | -87 | -19 | -2 | | |
| Comprehensive income | | •• | 1,504 | 1,704 | 1,659 | | |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 17-2 Educational, healthcare and social assistance services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | | |
|---|---|--|--|---|---|--|--|
| | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available | 744 1,672 1772 299 -15 -30 -82 -1,100 -149 0 -189 7 -114 1 -3 123 33 5995 | 85 56 187 92 -7 -5 107 -159 120 0 48 103 52 1 3 48 -31 | 153 1,589 -360 297 9 26 -692 -1,077 -19 0 -67 79 -34 15 2 97 -31 | 21 1,724 -576 300 -13 -38 -825 -1,127 -89 0 9 163 -36 172 5 22 -261 -67 | 63 1,662 -369 307 -6 -19 -650 -1,230 -4 0 -21 -33 2 0 -6 -29 50 | | |
| oral cash available applications | 595 | 205 | 133 | -07 | วิ | | |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | -67 -74 -6 13 14 -1 348 295 576 19 | -119 -97 -4 -18 -18 0 115 324 320 -115 | -48 -55 -19 27 -5 31 284 296 533 -399 | -282 -289 7 1 0 1 265 444 428 -495 | 18 39 -20 -1 -1 0 264 293 575 -516 | | |
| Selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating profit Profit before extraordinary gains Net profit | 10,346 1,977 1,706 1,707 | 10,475 1,965 1,620 1,622 | 10,020 1,912 1,579 1,579 | 10,018 1,931 1,648 1,648 | 10,110 1,965 1,688 1,679 | | |
| Percentage change of selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating expenses Operating profit | 1.1 0.7 3.0 | 1.2 1.7 -0.6 | -4.4 -4.7 -2.7 | 0.0 -0.2 1.0 | 0.9 0.7 1.8 | | |
| Selected financial ratios | | | | | | | |
| Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%) | 19.1 29.1 0.687 18.6 | 18.8 27.9 0.691 17.5 | 19.1 27.6 0.692 17.4 | 19.3 29.2 0.703 18.5 | 19.4 28.7 0.691 18.4 | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 18-1 Arts, entertainment and recreation — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | |
|---|----------------------------------|----------------------------------|--------------------------|--------------------------|-------------------------|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | |
| | millions of dollars | | | | | | |
| Balance sheet | | | | | | | |
| Total assets Cash and deposits | 18,082 ^B 1,900 | 18,020 [₿] 1,885 | 17,947 A 1,814 | 18,244 A 1,853 | 18,383 A 1,939 | | |
| Accounts receivable and accrued revenue | 909 | 894 | 802 | 829 | 865 | | |
| Inventories | 382 | 398 | 380 | 381 | 396 | | |
| Investments and accounts with affiliates | 2,585 | 2,589 | 2,453 | 2,525 | 2,551 | | |
| Portfolio investments | 901 | 878 | 939 | 963 | 987 | | |
| Loans | 228 | 228 | 234 | 226 | 229 131 | | |
| Mortgage Non-mortgage | 131 97 | 131 97 | 136 98 | 129 98 | 98 | | |
| Allowance for losses on investments and loans | 0 | 0 | 0 | 0 | 0 | | |
| Bank customers' liabilities under acceptances | Ö | 0 | 0 | 0 | 0 | | |
| Capital assets, net | 8,378 | 8,351 | 8,530 | 8,510 | 8,385 | | |
| Other assets | 2,800 | 2,797 | 2,794 | 2,957 | 3,032 | | |
| Total liabilities | 14,618 | 14,361 | 14,500 | 14,668 | 14,555 | | |
| Deposits | 0 | 0 | 0 | 0 | 0 | | |
| Actuarial liabilities of insurers | 0 2,283 | 0 2,281 | 0 2,197 | 0 2,266 | 0 2,257 | | |
| Accounts payable and accrued liabilities Loans and accounts with affiliates | 2,265 4,484 | 4,498 | 4,348 | 2,266 4,463 | 4,519 | | |
| Borrowings | 6,872 | 6,873 | 6,946 | 6,982 | 6,961 | | |
| Loans and other borrowings | 4,814 | 4,870 | 4,932 | 4,957 | 4,940 | | |
| Bankers' acceptances and paper | 149 | 144 | 141 | 145 | 145 | | |
| Bonds and debentures | 890 | 848 | 907 | 909 | 906 | | |
| Mortgages | 1,020 | 1,010 | 966 | 971 | 970 | | |
| Future income tax | 149 | 149 | 158 | 165 | 162 | | |
| Bank customers' liabilities under acceptances Other liabilities | 0 830 | 0 560 | 0 851 | 0 792 | 0 657 | | |
| Total, equity | 3,464 | 3,659 | 3,447 | 3,576 | 3,828 | | |
| Share capital | 3,177 | 3,175 | 3,383 | 3,389 | 3,433 | | |
| Unitholders' equity | 0 | 0 | 0 | 0 | 0 | | |
| Liability to policyholders | 0 | 0 | 0 | 0 | 0 | | |
| Contributed surplus and other | 378 | 366 | 274 | 283 | 311 | | |
| Accumulated other comprehensive income | -:- | | -199 | -202 | -201 | | |
| Retained earnings | -90 | 118 | -12 | 106 | 285 | | |
| Income statement | 0.00F P | 2 0E7 P | 2 000 4 | 2 002 P | 2 0EE D | | |
| Operating revenue Sales of goods and services | 2,905 ^B 2,843 | 3,057 [₿] 2,954 | 3,080 A 2,980 | 2,892 B 2,821 | 2,955 B 2,890 | | |
| Insurers' premiums | 2,043 | 2,934 | 2,900 | 2,621 | 2,090 | | |
| Annuity considerations | Ö | ŏ | Ŏ | ŏ | ŏ | | |
| Interest revenue, operating | 0 | 0 | 0 | 0 | 0 | | |
| Dividend revenue, operating | 0 | 0 | 0 | 0 | 0 | | |
| Gains or losses on sale of securities and other assets | 0 | 0 | 0 | _0 | 0 | | |
| Other operating revenue | 62 | 103 | 100 | 71 | 65 | | |
| Operating expenses Depreciation, depletion and amortization | 2,589 174 | 2,708 178 | 2,738 175 | 2,620 178 | 2,629 181 | | |
| Insurance claims incurred | 0 | 0 | 0 | 0 | 0 | | |
| Annuity claims incurred | Ö | ŏ | Ŏ | ŏ | ŏ | | |
| Normal increase in actuarial liabilities | 0 | Ō | Ō | Ō | Ō | | |
| Interest expense, operating | 0 | 0 | 0 | 0 | 0 | | |
| Other operating expenses | 2,415 | 2,530 | 2,564 | 2,442 | 2,449 | | |
| Operating profit or loss | 316 | 349 | 342 | 272 | 326 | | |
| Interest and dividend revenue | 24 | 70 150 | 69 151 | 66 | 66 | | |
| nterest expense on borrowing Gains or losses | 146 -71 | 150 -46 | 151 10 | 143 7 | 143 -8 | | |
| Profit before income tax | 123 | 223 | 270 | 203 | 242 | | |
| Income tax | 53 | 54 | 68 | 51 | 58 | | |
| Equity in affiliates' earnings | 0 | -1 | -1 | 4 | 0 | | |
| Profit before extraordinary gains | 70 | 168 | 201 | 156 | 183 | | |
| Extraordinary gains or losses | _0 | 0 | 0 | 0 | 0 | | |
| Net profit | 70 | 168 | 201 | 156 | 183 | | |
| Other comprehensive income | ** | •• | 9 | 0 156 | 0 192 | | |
| Comprehensive income | •• | •• | 210 | 156 | 183 | | |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 18-2 Arts, entertainment and recreation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | | | |
|--|--|---|---|---|--|--|--|--|
| | | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates | -40 70 -80 174 -1 -23 -230 -30 234 0 -18 232 | 41 85 -21 104 -1 -2 -122 -23 -48 0 -4 | -617 197 -80 171 -2 218 -467 -734 799 0 346 670 | 156 156 23 178 -1 43 -197 -23 74 0 78 | 27 176 -110 181 -1 -42 -248 -39 21 0 0 | | | |
| Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available | 217 -4 37 -19 20 1 94 | -4 -4 -41 -6 11 | 798 -3 -139 14 -217 182 | 12 4 1 -2 -20 230 | 18 0 -3 -7 14 49 | | | |
| Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | 146 125 19 1 0 1 35 4 185 9 | -30 -22 -8 0 0 0 42 13 25 -32 | 40 17 24 0 -1 1 150 19 210 -28 | 59 51 16 -9 -9 0 136 18 213 | -23 -27 3 1 0 0 33 18 28 21 | | | |
| Selected seasonally adjusted items | | | | | | | | |
| Operating revenue Operating profit Profit before extraordinary gains Net profit | 2,987 316 70 70 | 3,014 349 168 168 | 2,978 342 201 201 | 2,975 272 156 156 | 3,026 326 183 183 | | | |
| Percentage change of selected seasonally adjusted items | | | | | | | | |
| Operating revenue Operating expenses Operating profit | 0.4 -0.4 8.3 | 0.9 -0.2 10.3 | -1.2 -1.1 -2.1 | -0.1 2.5 -20.2 | 1.7 -0.1 19.7 | | | |
| Selected financial ratios | | | | | | | | |
| Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%) | 10.6 8.1 3.278 5.0 | 11.6 18.4 3.108 7.7 | 11.5 23.3 3.276 8.7 | 9.2 17.4 3.201 7.3 | 10.8 19.1 2.999 7.8 | | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 19-1 Accomodation and food services — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | | |
|--|----------------------|----------------------|----------------------|----------------------|----------------------|--|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | | |
| | millions of dollars | | | | | | | |
| Balance sheet | | | | | | | | |
| Total assets | 53,838 A | 53,896 A | 53,615 A | 53,672 A | 54,032 A | | | |
| Cash and deposits | 5,163 | 5,199 1.801 | 5,190 | 5,180 | 5,233 | | | |
| Accounts receivable and accrued revenue Inventories | 1,774 1,681 | 1,673 | 1,851 1,683 | 1,907 1,612 | 1,912 1,622 | | | |
| Investments and accounts with affiliates | 8,703 | 8,664 | 8,682 | 8,720 | 8,767 | | | |
| Portfolio investments | 1,322 | 1,391 | 1,312 | 1,337 | 1,344 | | | |
| Loans | 815 | 815 | 841 | 847 | 846 | | | |
| Mortgage | 495 | 495 | 521 | 499 | 500 | | | |
| Non-mortgage Allowance for losses on investments and loans | 320 0 | 320 0 | 321 0 | 348 0 | 346 0 | | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | | | |
| Capital assets, net | 28,393 | 28,303 | 28,077 | 27,873 | 28,115 | | | |
| Other assets | 5,988 | 6,049 | 5,977 | 6,196 | 6,194 | | | |
| Total liabilities | 39,431 | 39,125 | 39,065 | 38,912 | 38,789 | | | |
| Deposits | 0 | 0 | 0 | 0 | 0 | | | |
| Actuarial liabilities of insurers Accounts payable and accrued liabilities | 0 5,352 | 5,386 | 5,288 | 5,252 | 5,265 | | | |
| Loans and accounts with affiliates | 11,826 | 11,797 | 11,787 | 11,975 | 12,188 | | | |
| Borrowings | 19,836 | 19,867 | 20,326 | 20,177 | 20,250 | | | |
| Loans and other borrowings | 9,929 | 9,939 | 10,121 | 9,880 | 9,935 | | | |
| Bankers' acceptances and paper | 716 | 708 | 692 | 689 | 714 | | | |
| Bonds and debentures | 2,406 | 2,407 | 2,621 | 2,635 | 2,639 | | | |
| Mortgages Future income tax | 6,784 -80 | 6,813 -82 | 6,892 -305 | 6,973 -281 | 6,963 -273 | | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | | | |
| Other liabilities | 2,497 | 2,158 | 1,969 | 1,789 | 1,359 | | | |
| Total, equity | 14,407 | 14,770 | 14,550 | 14,759 | 15,244 | | | |
| Share capital | 6,626 | 6,591 | 6,444 | 6,223 | 6,186 | | | |
| Unitholders' equity | 0 0 | 0 | 0 | 0 | 0 | | | |
| Liability to policyholders Contributed surplus and other | 623 | 619 | 359 | 380 | 370 | | | |
| Accumulated other comprehensive income | | | 2 | 0 | 0 | | | |
| Retained earnings | 7,158 | 7,560 | 7,746 | 8,156 | 8,688 | | | |
| Income statement | | | | | | | | |
| Operating revenue | 15,753 A | 15,796 A | 15,528 A | 16,002 A | 16,156 A | | | |
| Sales of goods and services Insurers' premiums | 15,080 0 | 15,120 0 | 14,955 0 | 15,380 0 | 15,527 0 | | | |
| Annuity considerations | Ö | Õ | Ö | Ő | ő | | | |
| Interest revenue, operating | 0 | 0 | 0 | 0 | 0 | | | |
| Dividend revenue, operating | 0 | 0 | 0 | 0 | 0 | | | |
| Gains or losses on sale of securities and other assets | 0 | 0 | 0 | 0 | 0 | | | |
| Other operating revenue Operating expenses | 673 14,826 | 675 14,910 | 573 14,768 | 622 15,127 | 629 15,178 | | | |
| Depreciation, depletion and amortization | 616 | 610 | 602 | 613 | 616 | | | |
| Insurance claims incurred | 0 | 0 | 0 | 0 | 0 | | | |
| Annuity claims incurred | 0 | 0 | 0 | 0 | 0 | | | |
| Normal increase in actuarial liabilities | 0 | 0 | 0 | 0 | 0 | | | |
| Interest expense, operating | 0 14,210 | 0 14,301 | 0 14,165 | 0 14,513 | 0 14,562 | | | |
| Other operating expenses Operating profit or loss | 927 | 885 | 760 | 876 | 978 | | | |
| Interest and dividend revenue | 87 | 178 | 164 | 165 | 171 | | | |
| Interest expense on borrowing | 285 | 280 | 290 | 292 | 288 | | | |
| Gains or losses | _26 | 4 | 59 | 20 | 17 | | | |
| Profit before income tax | 755 | 788 | 692 | 769 | 878 | | | |
| Income tax Equity in affiliates' earnings | 196 3 | 174 7 | 158 9 | 162 9 | 168 9 | | | |
| Profit before extraordinary gains | 563 | 621 | 543 | 616 | 719 | | | |
| Extraordinary gains or losses | 0 | 0 | 0 | 0 | 0 | | | |
| Net profit | 563 | 621 | 543 | 616 | 719 | | | |
| Other comprehensive income | | | 38 | 37 | 37 | | | |
| Comprehensive income | | | 581 | 653 | 755 | | | |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 19-2 Accomodation and food services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | | |
|--|---|--|---|--|--|--|--|
| | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages | 805 558 120 611 9 -14 -487 127 -325 0 -69 -173 -67 2 23 -130 | 501 250 122 266 8 -8 -144 129 -51 0 -9 -8 -52 -6 0 | 546 530 53 596 -5 -269 -270 -37 -66 0 1 51 -13 -9 70 3 | 891 624 121 613 12 -91 -413 146 62 0 228 -79 -169 3 13 74 | 1,097 719 192 615 11 -9 -425 186 -24 0 -20 24 -35 23 2 | | |
| Equity Fotal cash available Applications | -83 479 | -34 450 | -117 480 | -87 953 | -28 1,073 | | |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | -131 -126 -2 -2 0 -2 373 111 354 126 | -21 -10 -11 0 0 0 211 234 423 27 | -52 -11 -66 25 25 0 424 235 608 -128 | 69 37 27 5 -23 28 547 211 827 125 | 21 9 4 9 0 9 676 198 896 | | |
| Selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating profit Profit before extraordinary gains Net profit | 15,616 835 471 471 | 15,650 874 610 610 | 15,774 871 630 630 | 16,013 877 634 634 | 16,040 887 623 623 | | |
| Percentage change of selected seasonally adjusted items | | | | | | | |
| Operating revenue Operating expenses Operating profit | 0.1 0.1 0.0 | 0.2 0.0 4.6 | 0.8 0.9 -0.3 | 1.5 1.6 0.7 | 0.2 0.1 1.1 | | |
| Selected financial ratios | | | | | | | |
| Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%) | 5.4 13.1 2.198 5.9 | 5.6 16.5 2.144 7.3 | 5.5 17.3 2.207 7.3 | 5.5 17.2 2.178 7.2 | 5.5 16.4 2.128 7.3 | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 20-1 Repair, maintenance and personal services — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | |
|--|------------------------------------|---------------------|---------------------|---------------------|---------------------|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | |
| | millions of dollars | | | | | | |
| Balance sheet | | | | | | | |
| Total assets | 23,694 B | 23,832 B | 23,876 B | 23,879 B | 23,907 B | | |
| Cash and deposits | 3,156 2,980 | 3,175 3.069 | 3,159 | 3,170 3,342 | 3,198 3,271 | | |
| Accounts receivable and accrued revenue Inventories | 2,980 | 2,314 | 3,012 2,257 | 2,225 | 2,218 | | |
| Investments and accounts with affiliates | 2,978 | 3,034 | 3,020 | 2,968 | 3,101 | | |
| Portfolio investments | 1,524 | 1,492 | 1,596 | 1,555 | 1,518 | | |
| Loans | 336 | 336 | 335 | 332 | 331 | | |
| Mortgage | 172 | 172 | 171 | 170 | 169 | | |
| Non-mortgage Allowance for losses on investments and loans | 164 0 | 164 0 | 164 0 | 162 0 | 162 0 | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | | |
| Capital assets, net | 7,600 | 7,538 | 7,731 | 7,725 | 7,735 | | |
| Other assets | 2,821 | 2,874 | 2,765 | 2,562 | 2,535 | | |
| Total liabilities | 14,571 | 14,638 | 14,529 | 14,177 | 13,943 | | |
| Deposits | 0 | 0 | 0 | 0 | 0 | | |
| Actuarial liabilities of insurers Accounts payable and accrued liabilities | 3,405 | 3,441 | 3,429 | 3,477 | 3,451 | | |
| Loans and accounts with affiliates | 4,446 | 4,502 | 4,485 | 4,323 | 4,491 | | |
| Borrowings | 4,768 | 4,752 | 4,788 | 4,707 | 4,654 | | |
| Loans and other borrowings | 3,695 | 3,680 | 3,720 | 3,647 | 3,602 | | |
| Bankers' acceptances and paper | 38 | 35 | 34 | 36 | 33 | | |
| Bonds and debentures | 356 679 | 356 681 | 355 679 | 352 672 | 350 669 | | |
| Mortgages Future income tax | -70 | -72 | -88 | -77 | -71 | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | Ö | | |
| Other liabilities | 2,022 | 2,015 | 1,915 | 1,747 | 1,418 | | |
| Total, equity | 9,123 | 9,193 | 9,347 | 9,702 | 9,965 | | |
| Share capital | 1,866 | 1,883 | 1,865 | 1,859 | 1,859 | | |
| Unitholders' equity Liability to policyholders | 0 | 0 | 0 | 0 | 0 | | |
| Contributed surplus and other | 464 | 494 | 323 | 507 | 482 | | |
| Accumulated other comprehensive income | :: | | -32 | -18 | -15 | | |
| Retained earnings | 6,794 | 6,816 | 7,191 | 7,354 | 7,638 | | |
| ncome statement | | | | | | | |
| Operating revenue | 7,757 ^C 7,566 | 7,914 □ | 7,633 □ | 7,821 D | 7,874 C | | |
| Sales of goods and services Insurers' premiums | 7,500 | 7,716 0 | 7,445 0 | 7,630 0 | 7,687 0 | | |
| Annuity considerations | 0 | ő | Ő | Õ | Ö | | |
| nterest revenue, operating | 0 | 0 | 0 | 0 | 0 | | |
| Dividend revenue, operating | 0 | 0 | 0 | 0 | 0 | | |
| Gains or losses on sale of securities and other assets | 0 | 0 | 0 | 0 | 0 | | |
| Other operating revenue Operating expenses | 191 7,265 | 198 7,384 | 188 7,165 | 191 7,275 | 187 7,320 | | |
| Depreciation, depletion and amortization | 242 | 254 | 236 | 236 | 235 | | |
| nsurance claims incurred | 0 | 0 | 0 | 0 | 0 | | |
| Annuity claims incurred | 0 | 0 | 0 | 0 | 0 | | |
| Normal increase in actuarial liabilities | 0 | 0 | 0 | 0 | 0 | | |
| nterest expense, operating Other operating expenses | 0 7,023 | 0 7,130 | 0 6,929 | 0 7,039 | 0 7,085 | | |
| Operating profit or loss | 492 | 529 | 468 | 546 | 554 | | |
| nterest and dividend revenue | 43 | 40 | 39 | 41 | 38 | | |
| nterest expense on borrowing | 85 | 88 | 89 | 87 | 86 | | |
| Gains or losses | 54 504 | 52 522 | 26 | 51 | 52 | | |
| Profit before income tax ncome tax | 504 102 | 533 91 | 443 62 | 551 119 | 559 104 | | |
| rcome tax Equity in affiliates' earnings | -5 | 91 5 | 5 | 119 5 | 104 5 | | |
| Profit before extraordinary gains | 397 | 447 | 386 | 437 | 460 | | |
| Extraordinary gains or losses | 0 | 0 | 0 | 0 | 0 | | |
| Net profit | 397 | 447 | 386 | 437 | 460 | | |
| Other comprehensive income | | | 13 | 13 | 9 | | |
| Comprehensive income | | | 399 | 449 | 469 | | |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 20-2 Repair, maintenance and personal services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | | |
|--|--------------------------|---------------------------|--------------------------|---------------------------|--------------------------|--|--|
| | millions of dollars | | | | | | |
| Statement of changes in financial position | | | | | | | |
| Cash from operating activities | 394 | 134 | 349 | 434 | 377 | | |
| Net profit | 397 | 97 | 356 | 403 | 424 | | |
| Non-cash items | -61 | 34 | -60 | -2 | -70 | | |
| Depreciation, depletion and amortization | 242 | 50 | 236 | 236 | 234 | | |
| Future income tax | 5 | -3 | -16 | 2 | 3 | | |
| Working capital | -18 | 7 | 7 | 12 | 15 | | |
| Other non-cash items | -289 | -20 | -287 | -252 | -322 | | |
| Prior period cash transactions | 58 | 2 | 53 | 33 | 23 | | |
| Cash from financing activities | 29 | 5 | -89 | -100 | -68 | | |
| Increase in deposits | 0 | 0 | 0 | 0 | 0 | | |
| Borrowings from affiliates | 20 | 9 | -45 | -73 | -22 | | |
| Borrowings from non-affiliates | 2 | -24 | -10 | -35 | -50 | | |
| Loans and other borrowings | -4 | -21 | -6 | -26 | -42 | | |
| Bankers' acceptances and paper | 0 | -3 | -1 | 2 | -3 | | |
| Bonds and debentures | 2 | 0 | -1 | -4 | -2 | | |
| Mortgages | 3 | 0 | -2 | -7 | -3 | | |
| Equity | 8 | 20 | -34 | 7 | 4 | | |
| otal cash available | 423 | 139 | 260 | 334 | 309 | | |
| Applications | | | | | | | |
| Cash applied to investment activities | 40 | 105 | -97 | -5 | 3 | | |
| Investments in affiliates | 20 | 87 | -110 | -6 | 25 | | |
| Portfolio investments | 18 | 18 | 13 | 4 | -20 | | |
| Loans | 2 | 0 | -1 | -3 | -1 | | |
| Mortgage loans | 1 | Ō | 0 | -2 | -1 | | |
| Non-mortgage loans | 1 | 0 | 0 | -2 | -1 | | |
| Cash applied to fixed assets | 251 | -23 | 236 | 207 | 188 | | |
| Cash applied to dividends | 117 | 120 | 122 | 117 | 117 | | |
| otal applications of cash | 408 | 202 | 260 | 319 | 308 | | |
| ncrease or decrease in cash | 15 | -63 | 0 | 15 | 0 | | |
| selected seasonally adjusted items | | | | | | | |
| Operating revenue | 7.724 | 7.725 | 7.780 | 7.826 | 7.866 | | |
| Operating profit | 492 | 529 | 468 | 546 | 554 | | |
| Profit before extraordinary gains | 397 | 447 | 386 | 437 | 460 | | |
| let profit | 397 | 447 | 386 | 437 | 460 | | |
| ercentage change of selected seasonally adjusted items | | | | | | | |
| Operating revenue | 2.7 | 0.0 | 0.7 | 0.6 | 0.5 | | |
| Operating expenses | 2.7 | -0.5 | 1.6 | -0.4 | 0.4 | | |
| Operating profit | 3.9 | 7.6 | -11.7 | 16.7 | 1.5 | | |
| selected financial ratios | 0.0 | 7.0 | 11.7 | 10.7 | 1.0 | | |
| | 6.4 | 6.8 | 6.0 | 7.0 | 7.0 | | |
| rofit margin (%) | 17.4 | 19.4 | 16.5 | 7.0 18.0 | 18.5 | | |
| Return on equity (%) | | | | | | | |
| Debt to equity (ratio) Steturn on capital employed (%) | 1.010 10.2 | 1.007 11.3 | 0.992 9.8 | 0.931 10.8 | 0.918 11.1 | | |
| enim on capital employed (%) | 10.2 | 11.3 | чх | | 11.1 | | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 21-1 Total, finance and insurance industries — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | |
|---|----------------------------|-------------------------|---------------------------|-------------------------|-------------------------|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | |
| | 2010 | | llions of dollars | 2011 | 2011 | | |
| Balance sheet | | | | | | | |
| Total assets | 3,566,488 A | 3,600,710 A | 3,897,338 A | 3,950,738 A | 4,093,085 A | | |
| Cash and deposits | 101,288 | 114,749 | 120,739 | 120,840 | 115,413 | | |
| Accounts receivable and accrued revenue nventories | 83,496 0 | 78,412 0 | 86,730 0 | 87,097 0 | 84,802 0 | | |
| nvestments and accounts with affiliates | 355,970 | 355,647 | 352,235 | 356,417 | 373,258 | | |
| Portfolio investments | 930,112 | 959,385 | 968,972 | 968,298 | 972,017 | | |
| oans | 1,621,194 | 1,644,603 | 1,720,492 | 1,759,397 | 1,781,238 | | |
| Mortgage | 744,769 | 757,976 | 816,877 | 843,134 | 856,170 | | |
| Non-mortgage | 876,426 | 886,627 | 903,614 | 916,263 | 925,069 | | |
| Allowance for losses on investments and loans | -12,027 | -10,561 | -10,614 | -10,039 | -10,100 | | |
| Bank customers' liabilities under acceptances Capital assets, net | 48,953 54,194 | 47,686 54,468 | 50,715 55,914 | 51,722 56,135 | 54,259 56,344 | | |
| Other assets | 383,306 | 356,319 | 552,154 | 560,868 | 665,853 | | |
| Total liabilities | 3,032,651 | 3,058,381 | 3,357,269 | 3,409,570 | 3,540,222 | | |
| Deposits | 1,690,069 | 1,727,045 | 1,759,969 | 1,794,750 | 1,851,155 | | |
| Actuarial liabilities of insurers | 204,287 | 205,942 | 232,828 | 236,682 | 245,367 | | |
| Accounts payable and accrued liabilities | 143,286 | 135,530 | 156,094 | 160,034 | 161,404 | | |
| oans and accounts with affiliates | 147,300 | 148,813 | 150,876 | 148,349 | 149,386 | | |
| Borrowings | 189,128 | 193,119 69,693 | 204,524 | 206,302 84,657 | 208,503 | | |
| Loans and other borrowings Bankers' acceptances and paper | 69,066 14,386 | 14,101 | 82,110 14,535 | 14,234 | 85,144 15,244 | | |
| Bonds and debentures | 102,124 | 105,794 | 104,276 | 103,796 | 104,302 | | |
| Mortgages | 3,552 | 3,532 | 3,603 | 3,615 | 3,813 | | |
| uture income tax | 354 | 459 | -395 | 444 | 1,095 | | |
| Bank customers' liabilities under acceptances | 48,993 | 47,730 | 50,761 | 51,760 | 54,335 | | |
| Other liabilities | 609,235 | 599,742 | 802,613 | 811,249 | 868,977 | | |
| Fotal, equity Share capital | 533,837 226,226 | 542,329 228,134 | 540,070 233,624 | 541,168 235,436 | 552,863 240,756 | | |
| Initholders' equity | 220,220 | 0 | 233,024 | 233,430 | 240,730 | | |
| Liability to policyholders | Ö | ŏ | Ö | Ö | ő | | |
| Contributed surplus and other | 37,499 | 38,012 | 40,777 | 39,424 | 38,767 | | |
| Accumulated other comprehensive income | | | -6,131 | -8,110 | -5,581 | | |
| Retained earnings | 270,112 | 276,184 | 271,800 | 274,419 | 278,922 | | |
| ncome statement | 76,238 ^A | 74,612 A | 75,773 A | 77,079 A | 80,128 | | |
| Operating revenue Sales of goods and services | 14,328 | 14,958 | 15,745 | 16,063 | 15,720 | | |
| nsurers' premiums | 16,731 | 16,523 | 17,188 | 17,389 | 17,356 | | |
| Annuity considerations | 1,882 | 2,286 | 1,716 | 1,519 | 1,522 | | |
| nterest revenue, operating | 26,299 | 26,734 | 26,329 | 26,661 | 27,363 | | |
| Dividend revenue, operating | 3,323 | 3,139 | 3,690 | 3,095 | 3,056 | | |
| Gains or losses on sale of securities and other assets | 302 | -193 | -111 | -27 | 1,741 | | |
| Other operating revenue Operating expenses | 13,371 62,598 | 11,163 59,144 | 11,214 57,507 | 12,376 60,915 | 13,367 65,666 | | |
| Depreciation, depletion and amortization | 2,548 | 2,519 | 2,555 | 2,590 | 2,588 | | |
| nsurance claims incurred | 11,233 | 10,742 | 11,333 | 11,715 | 12,003 | | |
| annuity claims incurred | 2,124 | 2,254 | 1,983 | 1,696 | 1,628 | | |
| lormal increase in actuarial liabilities | 7,825 | 1,582 | 81 | 4,019 | 8,477 | | |
| nterest expense, operating | 6,481 | 6,971 | 6,922 | 6,892 | 6,893 | | |
| Other operating expenses | 32,387 | 35,078 | 34,633 | 34,003 | 34,078 | | |
| Operating profit or loss | 13,639 | 15,468 | 18,265 | 16,164 | 14,461 | | |
| nterest and dividend revenue nterest expense on borrowing | 0 3,451 | 0 3,577 | 0 3,929 | 0 3,852 | 0 3,816 | | |
| Cains or losses | 1,991 | -862 | -1,221 | 663 | 1,998 | | |
| Profit before income tax | 12,176 | 11,026 | 13,116 | 12,975 | 12,643 | | |
| ncome tax | 2,134 | 3,605 | 3,092 | 2,942 | 2,996 | | |
| equity in affiliates' earnings | 1,183 | 1,171 | 1,275 | 1,482 | 1,259 | | |
| Profit before extraordinary gains | 11,224 | 8,592 | 11,299 | 11,515 | 10,906 | | |
| xtraordinary gains or losses | 0 | 0 | 28 | -19 | 0 | | |
| Net profit | 11,224 | 8,592 | 11,327 | 11,496 | 10,906 | | |
| Other comprehensive income | ** | | -1,830 9.497 | -1,788 9.707 | 473 11,379 | | |
| Comprehensive income | | •• | 9,497 | 9,707 | 11,379 | | |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 21-2 Total, finance and insurance industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 |
|--|--------------------------|---------------------------|--------------------------|---------------------------|--------------------------|
| | 2010 | | lions of dollars | 2011 | 2011 |
| Statement of changes in financial position | | | | | |
| Cash from operating activities Net profit | 18,259 11,189 | 22,753 6,574 | 8,825 11,241 | 10,949 11,542 | -4,658 10,786 |
| Non-cash items | 6,906 | 16,706 | -1,986 | -279 | -15,356 |
| Depreciation, depletion and amortization | 2,546 | 2,239 | 2.550 | 2,589 | 2.585 |
| Future income tax | -378 | 61 | -106 | -77 | 65 |
| Working capital | 3,570 | -944 | -2,605 | 2,300 | 510 |
| Other non-cash items | 1,169 | 15,349 | -1,824 | -5,091 | -18,515 |
| Prior period cash transactions | 163 | -527 | -430 | -314 | -87 |
| Cash from financing activities | 21,724 | 45,293 | 42,466 | 34,059 | 65,566 |
| Increase in deposits | 24,788 | 36,836 | 33,492 | 34,351 | 56,544 |
| Borrowings from affiliates | -5,742 | 1,552 | 499 | -2,167 | 1,177 |
| Borrowings from non-affiliates | -620 | 4,430 | 83 | 1,900 | 2,556 |
| Loans and other borrowings | 109 | 917 | 1,057 | 2,678 | 1,002 |
| Bankers' acceptances and paper | -89 | -280 | 438 | -301 | 1,010 |
| Bonds and debentures | -768 | 3,930 | -1,546 | -482 | 453 |
| Mortgages | 127 | -136 | 134 | 6 | 90 |
| Equity | 3,298 | 2,475 | 8,393 | -26 | 5,290 |
| otal cash available | 39,982 | 68,046 | 51,291 | 45,008 | 60,908 |
| pplications | | | | | |
| Cash applied to investment activities | 39,304 | 51,455 | 25,630 | 38,950 | 36,424 |
| Investments in affiliates Portfolio investments | -7,873 27,276 | 19 28,542 | -2,879 1,781 | 4,409 -1,723 | 18,169 -349 |
| Loans | 19,900 | 22,894 | 26,729 | 36,264 | 18,604 |
| Mortgage loans | 3,589 | 13,232 | 10,093 | 25,328 | 12,149 |
| Non-mortgage loans | 16,311 | 9,661 | 16,636 | 10,936 | 6,454 |
| Cash applied to fixed assets | 1,725 | 1.729 | 2.370 | 2,426 | 2.022 |
| Cash applied to dividends | 8,365 | 8.568 | 8,574 | 8,117 | 9.007 |
| otal applications of cash | 49,394 | 61,752 | 36,574 | 49,493 | 47,453 |
| ncrease or decrease in cash | -9,412 | 6,294 | 14,717 | -4,485 | 13,455 |
| elected seasonally adjusted items | | | | | |
| Operating revenue | 75,137 | 74,420 | 76,689 | 77,709 | 78,764 |
| Derating profit | 13,849 | 15,477 | 18,151 | 16,374 | 14,580 |
| Profit before extraordinary gains | 11,113 | 8,865 | 11,215 | 11,508 | 10,767 |
| let profit | 11,112 | 8,865 | 11,244 | 11,489 | 10,767 |
| ercentage change of selected seasonally adjusted items | | | | | |
| Operating revenue | 1.9 | -1.0 | 3.0 | 1.3 | 1.4 |
| Derating expenses | 3.6 | -3.8 | -0.7 | 4.8 | 4.6 |
| Operating profit | -5.0 | 11.8 | 17.3 | -9.8 | -11.0 |
| Selected financial ratios | | | | | |
| Profit margin (%) | 18.4 | 20.8 | 23.7 | 21.1 | 18.5 |
| Return on equity (%) | 8.3 | 6.5 | 8.3 | 8.5 | 7.8 |
| Debt to equity (ratio) | 0.630 | 0.630 | 0.658 | 0.655 | 0.647 |
| Return on capital employed (%) | 6.4 | 5.2 | 6.2 | 6.4 | 6.0 |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 22-1 Non-depository credit intermediation — Balance sheet and income statement

| | Third | Fourth | First | Second | Third |
|--|------------------|------------------|------------------|------------------|------------------|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 |
| | | mill | ions of dollars | | |
| Balance sheet | | | | | |
| Total assets | 193,743 A | 193,439 A | 209,109 A | 209,266 A | 208,399 A |
| Cash and deposits Accounts receivable and accrued revenue | 13,453 7,648 | 13,598 7,500 | 14,095 7,706 | 14,025 8,016 | 13,563 8,104 |
| Inventories | 0 | 0 | 0 | 0,010 | 0,104 |
| nvestments and accounts with affiliates | 55,663 | 54,881 | 57,942 | 57,471 | 58,423 |
| Portfolio investments | 7,595 | 6,932 | 6,732 | 6,754 | 6,362 |
| Loans | 89,039 | 90,718 | 102,483 | 102,319 | 102,696 |
| Mortgage | 6,968 | 6,941 | 14,754 | 15,336 | 15,805 |
| Non-mortgage Allowance for losses on investments and loans | 82,072 -1,793 | 83,777 -1,748 | 87,729 -1,943 | 86,983 -1,778 | 86,891 -1,750 |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 |
| Capital assets, net | 13,011 | 12,969 | 12,852 | 12,930 | 12,432 |
| Other assets | 9,128 | 8,588 | 9,242 | 9,529 | 8,569 |
| Total liabilities | 149,902 | 149,621 | 161,895 | 162,222 | 162,324 |
| Deposits | 5,921 | 6,147 | 6,192 | 6,170 | 5,887 |
| Actuarial liabilities of insurers | 0 | 0 5 164 | 0 E 44E | 0 5 007 | 0 5 563 |
| Accounts payable and accrued liabilities Loans and accounts with affiliates | 4,863 55,595 | 5,164 56,394 | 5,445 57,238 | 5,097 55,574 | 5,562 55,163 |
| Borrowings | 78,904 | 77,062 | 79,099 | 80,953 | 82,447 |
| Loans and other borrowings | 14,149 | 13,952 | 16,129 | 17,442 | 18,135 |
| Bankers' acceptances and paper | 13,530 | 13,125 | 13,551 | 13,268 | 14,249 |
| Bonds and debentures | 50,586 | 49,334 | 48,720 | 49,542 | 49,361 |
| Mortgages | 640 | 652 | 699 | 701 | 702 |
| Future income tax Bank customers' liabilities under acceptances | 618 0 | 761 0 | 733 0 | 706 0 | 771 0 |
| Other liabilities | 4,001 | 4,093 | 13,188 | 13,722 | 12,493 |
| Total, equity | 43,841 | 43,818 | 47,214 | 47,045 | 46,075 |
| Share capital | 22,994 | 22,778 | 24,020 | 24,052 | 24,542 |
| Unitholders' equity | 0 | 0 | 0 | 0 | 0 |
| Liability to policyholders | 0 | 0 | 0 | 0 | 0 |
| Contributed surplus and other | 4,905 | 4,849 | 6,586 | 6,934 | 5,678 |
| Accumulated other comprehensive income | 15,942 | 16 102 | 395 | 390 | 328 |
| Retained earnings Income statement | 15,942 | 16,192 | 16,213 | 15,668 | 15,527 |
| Operating revenue | 5,146 A | 5,032 A | 5,183 A | 5,108 A | 5,088 A |
| Sales of goods and services | 378 | 353 | 289 | 327 | 329 |
| Insurers' premiums | 0 | 0 | 0 | 0 | 0 |
| Annuity considerations | 0 | 0 | 0 | 0 | 0 |
| nterest revenue, operating | 2,954 | 2,882 | 2,995 | 2,966 | 2,998 |
| Dividend revenue, operating | 79 | 83 -104 | 91 | 89 57 | 81 -44 |
| Gains or losses on sale of securities and other assets Other operating revenue | -57 1,792 | 1,817 | -83 1,892 | -57 1,783 | 1,724 |
| Operating expenses | 3,006 | 2,842 | 3,111 | 2,998 | 3,007 |
| Depreciation, depletion and amortization | 1,012 | 885 | 1,009 | 1,028 | 1,014 |
| nsurance claims incurred | 0 | 0 | 0 | 0 | 0 |
| Annuity claims incurred | 0 | 0 | 0 | 0 | 0 |
| Normal increase in actuarial liabilities | 0 | 0 | 0 | 0 | 0 |
| nterest expense, operating | 175 1,818 | 170 1,788 | 172 1,928 | 174 1,796 | 169 1,824 |
| Other operating expenses Operating profit or loss | 2,140 | 2,189 | 2, 072 | 2,109 | 2,081 |
| nterest and dividend revenue | 0 | 2,103 | 0 | 2,109 | 2,001 |
| nterest expense on borrowing | 1,165 | 1,133 | 1,143 | 1,162 | 1,043 |
| Gains or losses | -139 | -104 | -139 | -184 | -232 |
| Profit before income tax | 837 | 953 | 790 | 763 | 805 |
| ncome tax | 223 | 253 | 192 | 225 | 240 |
| Equity in affiliates' earnings | 6 | 7 | 4 | 9 | 2 |
| Profit before extraordinary gains Extraordinary gains or losses | 620 0 | 707 0 | 602 0 | 548 0 | 568 0 |
| Net profit | 620 | 707 | 602 | 548 | 568 |
| | | | | | |
| Other comprehensive income | | | 21 | -30 | -27 |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 22-2

Non-depository credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third | Fourth | First | Second | Third | |
|---|--|---|--|--|---|--|
| | quarter | quarter | quarter | quarter | quarter | |
| | 2010 | 2010 | 2011 | 2011 | 2011 | |
| | millions of dollars | | | | | |
| Statement of changes in financial position | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings | 780 620 138 1,012 -124 382 -1,131 21 -1,379 311 -1,038 -853 -1,005 | 2,473 661 1,814 875 -21 578 382 -2 -445 226 881 -1,607 -238 | 1,139 536 745 1,014 -87 -61 -120 -142 2,149 46 619 -383 -168 | 618 444 174 1,033 -113 -99 -647 1 1,424 -23 -1,543 2,351 1,813 | 1,675 459 1,189 1,018 -81 372 -121 28 295 -283 58 1,285 494 | |
| Bankers' acceptances and paper Bonds and debentures Mortgages Equity Fotal cash available Applications | -74 | -394 | 427 | -283 | 981 | |
| | 236 | -973 | -620 | 821 | -194 | |
| | -11 | -2 | -22 | 0 | 3 | |
| | 202 | 55 | 1,868 | 639 | -765 | |
| | - 599 | 2,028 | 3,288 | 2,043 | 1,971 | |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | -1,871 | 1,271 | 2,401 | -160 | 1,650 | |
| | -281 | 120 | 2,788 | 514 | 1,254 | |
| | 125 | -677 | -321 | 3 | -207 | |
| | -1,716 | 1,828 | -67 | -676 | 602 | |
| | -298 | -79 | -15 | -81 | 402 | |
| | -1,418 | 1,907 | -52 | -595 | 200 | |
| | 440 | 821 | 866 | 1,071 | 495 | |
| | 150 | 241 | 248 | 136 | 577 | |
| | -1,281 | 2,333 | 3,515 | 1,048 | 2,722 | |
| | 682 | -305 | -228 | 994 | -751 | |
| Selected seasonally adjusted items | | | | | | |
| Operating revenue | 5,197 | 4,960 | 5,213 | 5,106 | 5,120 | |
| Operating profit | 2,140 | 2,189 | 2,072 | 2,109 | 2,081 | |
| Profit before extraordinary gains | 620 | 707 | 602 | 548 | 568 | |
| Net profit | 620 | 707 | 602 | 548 | 568 | |
| Percentage change of selected seasonally adjusted items | | | | | | |
| Operating revenue | -1.9 | -4.6 | 5.1 | -2.0 | 0.3 | |
| Operating expenses | -4.6 | -9.4 | 13.4 | -4.6 | 1.4 | |
| Operating profit | 2.3 | 2.3 | -5.4 | 1.8 | -1.4 | |
| Selected financial ratios | | | | | | |
| Profit margin (%) | 41.2 | 44.1 | 39.8 | 41.3 | 40.6 | |
| Return on equity (%) | 5.7 | 6.4 | 5.1 | 4.7 | 4.9 | |
| Debt to equity (ratio) | 3.068 | 3.046 | 2.888 | 2.902 | 2.987 | |
| Return on capital employed (%) | 3.6 | 3.7 | 3.4 | 3.3 | 3.1 | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

⁻ All data in this table are unadjusted unless otherwise specified.

⁻ Figures may not add due to rounding.

Table 23-1 Insurance carriers and related activities — Balance sheet and income statement

| | Third | Fourth | First | Second | Third |
|---|------------------------|------------------------|------------------------|------------------------|------------------------|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 |
| | | | lions of dollars | | |
| Balance sheet | | | | | |
| Total assets | 491,131 A | 494,220 A | 704,461 A | 712,535 A | 726,159 A |
| Cash and deposits Accounts receivable and accrued revenue | 7,894 24,859 | 8,148 24,395 | 7,596 24,968 | 8,122 26,960 | 8,203 27,328 |
| nventories | 24,009 | 24,395 | 24,900 | 20,960 | 27,320 |
| nvestments and accounts with affiliates | 91,156 | 91,782 | 92,108 | 94,083 | 95,527 |
| Portfolio investments | 267,095 | 268,481 | 269,262 | 273,076 | 280,994 |
| Loans | 47,452 | 47,767 | 47,091 | 47,461 | 47,825 |
| Mortgage | 39,864 | 40,110 | 39,418 | 39,732 | 40,022 |
| Non-mortgage Allowance for losses on investments and loans | 7,588 -323 | 7,657 -329 | 7,673 -107 | 7,729 -50 | 7,803 -52 |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 |
| Capital assets, net | 11,180 | 11,298 | 12,299 | 12,559 | 12,752 |
| Other assets | 41,819 | 42,678 | 251,243 | 250,325 | 253,581 |
| Total liabilities | 350,171 | 351,628 | 568,466 | 574,089 | 588,412 |
| Deposits Actuarial liabilities of incurers | 6,446 | 6,522 205,942 | 8,155 | 8,432 | 8,509 |
| Actuarial liabilities of insurers Accounts payable and accrued liabilities | 204,287 73,946 | 74,204 | 232,828 74,483 | 236,682 76,668 | 245,367 77,848 |
| Loans and accounts with affiliates | 19,822 | 20,463 | 19,765 | 19,855 | 20,070 |
| Borrowings | 13,621 | 13,381 | 13,044 | 12,536 | 12,692 |
| Loans and other borrowings | 6,114 | 6,225 | 5,873 | 5,914 | 5,934 |
| Bankers' acceptances and paper | 6 | 6 | 6 | 6 | 6 |
| Bonds and debentures | 7,119 | 6,780 371 | 6,784 381 | 6,226 390 | 6,312 440 |
| Mortgages Future income tax | 382 361 | 368 | -567 | -539 | -648 |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 |
| Other liabilities | 31,688 | 30,747 | 220,758 | 220,454 | 224,574 |
| Total, equity | 140,960 | 142,593 | 135,995 | 138,446 | 137,747 |
| Share capital | 54,686 | 54,825 | 55,790 | 56,055 | 56,516 |
| Unitholders' equity Liability to policyholders | 0 | 0 | 0 | 0 0 | 0 |
| Contributed surplus and other | 6,045 | 6,112 | 6,550 | 6,643 | 6,660 |
| Accumulated other comprehensive income | | 0,112 | 369 | 299 | 529 |
| Retained earnings | 80,230 | 81,656 | 73,287 | 75,448 | 74,043 |
| Income statement | | | | | |
| Operating revenue | 29,996 A | 27,259 A | 26,060 A | 28,091 A | 30,228 A |
| Sales of goods and services Insurers' premiums | 1,161 16,731 | 1,132 16,523 | 1,070 17,188 | 1,145 17,389 | 1,134 17,356 |
| Annuity considerations | 1,882 | 2,286 | 1,716 | 1,519 | 1,522 |
| nterest revenue, operating | 4,601 | 4,283 | 3,113 | 3,932 | 4,086 |
| Dividend revenue, operating | 468 | 495 | 608 | 293 | 283 |
| Gains or losses on sale of securities and other assets | 661 | 22 | 122 | 294 | 2,105 |
| Other operating revenue | 4,492 29,745 | 2,519 24,337 | 2,243 22,330 | 3,518 26,270 | 3,742 30.932 |
| Operating expenses Depreciation, depletion and amortization | 385 | 392 | 363 | 358 | 3 0,932 364 |
| Insurance claims incurred | 11,233 | 10,742 | 11,333 | 11,715 | 12,003 |
| Annuity claims incurred | 2,124 | 2,254 | 1,983 | 1,696 | 1,628 |
| Normal increase in actuarial liabilities | 7,825 | 1,582 | 81 | 4,019 | 8,477 |
| Interest expense, operating | 47 | 46 | 46 | 54 | 52 |
| Other operating expenses Operating profit or loss | 8,132 250 | 9,321 2.922 | 8,524 3,729 | 8,428 1,821 | 8,408 -704 |
| nterest and dividend revenue | 0 | 0 | 0 | 0 | -704 |
| nterest expense on borrowing | 371 | 368 | 309 | 311 | 306 |
| Gains or losses | 2,373 | -399 | -751 | 1,224 | 2,618 |
| Profit before income tax | 2,253 | 2,155 | 2,669 | 2,735 | 1,608 |
| ncome tax Equity in affiliates' earnings | 304 605 | 462 508 | 541 661 | 533 861 | 432 |
| | 605 3.554 | 598 2,291 | 661 2,789 | 861 3,063 | 705 1,881 |
| | | | ۵,105 | 5,005 | 1,001 |
| Profit before extraordinary gains | 2,554 0 | 0 | 0 | 0 | Ω |
| Profit before extraordinary gains Extraordinary gains or losses Net profit | | | 0 2,789 | 0 3,063 | 0 1,881 |
| Profit before extraordinary gains Extraordinary gains or losses | 0 | 0 | - | - | |

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 23-2 Insurance carriers and related activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | |
|--|--|--|---|--|--|--|
| | millions of dollars | | | | | |
| Statement of changes in financial position | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings | 6,685 2,553 4,151 385 -155 328 3,594 -20 2,639 56 172 215 | 4,072 2,045 2,030 357 -2 845 828 -3 1,681 77 629 -308 49 | -3,259 2,789 -5,982 363 -113 -3,146 -3,085 -66 1,302 1,431 -1,022 106 92 | 6,327 3,063 3,278 358 65 -973 3,828 -13 580 277 92 -476 73 | 7,893 1,883 6,028 364 -5 -171 5,841 -17 777 75 212 144 | |
| Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications | 0 20 3 2,195 9,323 | 0 -345 -13 1,284 5,753 | 0 4 10 786 -1,957 | 0 -558 9 687 6,908 | 0 85 48 347 8,671 | |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage Ioans Non-mortgage Ioans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | 7,301 -1,534 9,679 -844 -830 -14 418 1,219 8,938 386 | 3,695 1,029 2,391 275 319 -43 441 1,346 5,482 272 | 4,787 1,374 3,536 -124 -370 246 473 1,470 6,730 -8,686 | 3,749 1,303 2,496 -50 55 -105 472 1,160 5,381 1,527 | 6,959 3,105 4,352 -498 -486 -12 377 1,424 8,761 -90 | |
| Selected seasonally adjusted items | | | | | | |
| Operating revenue Operating profit Profit before extraordinary gains Net profit | 28,564 516 2,592 2,592 | 27,322 2,892 2,473 2,473 | 27,313 3,672 2,721 2,721 | 28,471 1,693 2,923 2,923 | 28,505 -452 1,925 1,925 | |
| Percentage change of selected seasonally adjusted items | | | | | | |
| Operating revenue Operating expenses Operating profit | 3.1 6.3 -60.7 | -4.4 -12.9 460.5 | 0.0 -3.2 27.0 | 4.2 13.3 -53.9 | 0.1 8.1 -126.7 | |
| Selected financial ratios | | | | | | |
| Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%) | 1.8 7.4 0.237 6.9 | 10.6 6.9 0.237 6.1 | 13.4 8.0 0.241 7.0 | 6.0 8.4 0.234 7.4 | -1.6 5.6 0.238 5.0 | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 24-1 Activities related to credit intermediation — Balance sheet and income statement

| | Third | Fourth | First | Second | Third | | |
|---|----------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|--|--|
| | quarter 2010 | quarter 2010 | quarter 2011 | quarter 2011 | quarter 2011 | | |
| | | millions of dollars | | | | | |
| Balance sheet | | | | | | | |
| Total assets | 52,999 A | 51,345 A | 52,437 A | 54,349 A | 54,576 | | |
| Cash and deposits | 3,055 | 2,720 | 2,820 | 3,092 | 2,883 | | |
| Accounts receivable and accrued revenue | 1,123 | 1,303 | 1,365 | 2,968 | 1,549 | | |
| nventories | 0 | 0 | 0 | 0 | 4 202 | | |
| nvestments and accounts with affiliates Portfolio investments | 2,961 22,920 | 3,712 22,758 | 3,731 23,196 | 3,973 23,028 | 4,203 22,889 | | |
| Loans | 15,887 | 15,261 | 15,597 | 16,165 | 16.423 | | |
| Mortgage | 1,340 | 1,167 | 1,281 | 1,369 | 1,429 | | |
| Non-mortgage | 14,547 | 14,094 | 14,316 | 14,797 | 14,994 | | |
| Allowance for losses on investments and loans | -240 | -203 | -150 | -149 | -150 | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | | |
| Capital assets, net | 610 | 619 | 604 | 606 | 597 | | |
| Other assets | 6,683 | 5,176 | 5,275 | 4,667 | 6,182 | | |
| Total liabilities | 46,532 | 44,877 | 45,850 | 47,542 | 47,516 | | |
| Deposits | 33,081 0 | 33,202 0 | 34,360 0 | 35,978 | 35,601 0 | | |
| Actuarial liabilities of insurers Accounts payable and accrued liabilities | 1,838 | 1,598 | 1,646 | 0 2,653 | 1,832 | | |
| Loans and accounts with affiliates | 587 | 575 | 543 | 526 | 525 | | |
| Borrowings | 2,661 | 2,509 | 2,591 | 2,754 | 2,595 | | |
| Loans and other borrowings | 1,183 | 1,155 | 1,146 | 1,249 | 1,122 | | |
| Bankers' acceptances and paper | [,] 71 | 86 | 81 | 83 | 83 | | |
| Bonds and debentures | 1,068 | 1,053 | 1,047 | 1,087 | 1,054 | | |
| Mortgages | 339 | 215 | 317 | 336 | 336 | | |
| Future income tax | 33 | 30 | 22 | 22 | 24 | | |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 | | |
| Other liabilities Fotal, equity | 8,333 6,466 | 6,963 6,468 | 6,688 6,588 | 5,608 | 6,940 7,060 | | |
| Share capital | 4,222 | 4,202 | 4,305 | 6,807 4,371 | 4,374 | | |
| Unitholders' equity | 0 | 0 | 0 | 0 | 7,574 | | |
| Liability to policyholders | 0 | Ŏ | Õ | Õ | Ö | | |
| Contributed surplus and other | 78 | 72 | 64 | 77 | 132 | | |
| Accumulated other comprehensive income | | | 45 | 93 | 138 | | |
| Retained earnings | 2,166 | 2,194 | 2,174 | 2,266 | 2,416 | | |
| ncome statement | 4 aaa D | 4 007 0 | 4 000 4 | 4.074.4 | 4.054 | | |
| Operating revenue | 1,290 ^B 387 | 1,327 B 401 | 1,239 A 380 | 1,274 A 396 | 1,254 389 | | |
| Sales of goods and services nsurers' premiums | 0 | 0 | 0 | 0 | 0 | | |
| Annuity considerations | 0 | 0 | 0 | 0 | 0 | | |
| nterest revenue, operating | 252 | 296 | 272 | 281 | 273 | | |
| Dividend revenue, operating | 5 | 5 | 7 | 5 | 5 | | |
| Gains or losses on sale of securities and other assets | -71 | -70 | -81 | -77 | -83 | | |
| Other operating revenue | 717 | 696 | 662 | 669 | 670 | | |
| Operating expenses | 1,015 | 1,082 | 1,001 | 1,048 | 1,038 | | |
| Depreciation, depletion and amortization nsurance claims incurred | 58 0 | 59 0 | 52 0 | 41 0 | 40 0 | | |
| Annuity claims incurred | 0 | 0 | 0 | 0 | 0 | | |
| Normal increase in actuarial liabilities | Ö | Õ | Õ | Õ | ő | | |
| nterest expense, operating | 153 | 186 | 160 | 167 | 170 | | |
| Other operating expenses | 805 | 837 | 790 | 839 | 827 | | |
| Operating profit or loss | 275 | 245 | 238 | 226 | 216 | | |
| nterest and dividend revenue | 0 | 0 | 0 | 0 | 0 | | |
| nterest expense on borrowing | 45 | 47 | 37 | 39 | 38 | | |
| Gains or losses | 28 | 13 | 19 | 15 | -5 | | |
| Profit before income tax ncome tax | 258 | 211 | 220 49 | 202 52 | 173 52 | | |
| ncome tax Equity in affiliates' earnings | 48 16 | 65 20 | 49 9 | 52 3 | 52 7 | | |
| Profit before extraordinary gains | 225 | 1 66 | 1 81 | 153 | 129 | | |
| Extraordinary gains or losses | 0 | 0 | 28 | 0 | 0 | | |
| Net profit | 225 | 166 | 209 | 153 | 129 | | |
| Other comprehensive income | | | -4 | 41 | 69 | | |
| Comprehensive income | | | 206 | 194 | 198 | | |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 24-2 Activities related to credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 |
|--|--------------------------|---------------------------|--------------------------|---------------------------|--------------------------|
| | | mill | lions of dollars | | |
| Statement of changes in financial position | | | | | |
| Cash from operating activities | 1,318 | -17 | 8 | 68 | 36 |
| Net profit | 226 | 150 | 211 | 148 | 114 |
| Non-cash items | 1,058 | -157 | -215 | -114 | -114 |
| Depreciation, depletion and amortization Future income tax | 57 7 | 55 8 | 45 11 | 38 15 | 34 12 |
| Working capital | 255 | -427 | -36 | 147 | -35 |
| Other non-cash items | 739 | 208 | -235 | -315 | -125 |
| Prior period cash transactions | 35 | -10 | 12 | 35 | 35 |
| Cash from financing activities | 810 | -114 | 1,480 | 1,730 | -329 |
| Increase in deposits | 703 | 121 | 1,384 | 1,618 | -377 |
| Borrowings from affiliates | 8 | -9 | -37 | -12 | -7 |
| Borrowings from non-affiliates | 30 | -142 | 100 | 102 | 32 |
| Loans and other borrowings | -156 | -22 | 4 | 40 | 64 |
| Bankers' acceptances and paper | -2 | 15 | -2 | 2 | 0 |
| Bonds and debentures | 61 | -13 | -6 | 40 | -33 |
| Mortgages | 127 | -122 | 104 | 20 | 1 |
| Equity | 69 | -85 | 33 | 22 | 24 |
| otal cash available | 2,128 | -131 | 1,488 | 1,798 | -293 |
| pplications | | | | | |
| ash applied to investment activities | 2,223 | -7 | 870 | 2,483 | -791 |
| Investments in affiliates | -128 | 734 | -15 | 197 | 229 |
| Portfolio investments | 1,445 | -122 | 770 | 54 | 78 |
| Loans | 907 | -618 | 116 | 2,231 | -1,098 |
| Mortgage loans | 125 | -169 | 103 | 86 | 12 |
| Non-mortgage loans | 782 | -450 | 12 | 2,145 | -1,110 |
| Cash applied to fixed assets | 17 | 43 | -5 | 32 | 27 |
| Cash applied to dividends Total applications of cash | 30 2,270 | 15 52 | 48 913 | 29 2.543 | 12 -752 |
| ordi applications of cash | -142 | -183 | 575 | -745 | 459 |
| Selected seasonally adjusted items | | | | | |
| Operating revenue | 1,290 | 1,327 | 1,239 | 1,274 | 1,254 |
| perating profit | 265 | 255 | 235 | 231 | 207 |
| rofit before extraordinary gains | 225 | 166 | 181 | 153 | 129 |
| et profit | 225 | 166 | 209 | 153 | 129 |
| ercentage change of selected seasonally adjusted items | | | | | |
| perating revenue | 2.2 | 2.9 | -6.6 | 2.8 | -1.6 |
| perating expenses | 2.7 | 4.6 | -6.4 | 3.9 | 0.3 |
| perating profit | 0.2 | -4.0 | -7.6 | -2.0 | -10.1 |
| elected financial ratios | | | | | |
| rofit margin (%) | 20.5 | 19.2 | 19.0 | 18.1 | 16.5 |
| eturn on equity (%) | 13.9 | 10.2 | 11.0 | 9.0 | 7.3 |
| ebt to equity (ratio) | 0.502 | 0.477 | 0.476 | 0.482 | 0.442 |
| Leturn on capital employed (%) | 10.3 | 9.0 | 8.3 | 7.7 | 6.2 |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 25-1 Depository credit intermediation — Balance sheet and income statement

| | Third quarter | Fourth quarter | First quarter | Second guarter | Third quarter |
|---|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| | 2010 | 2010 | 2011 | 2011 | 2011 |
| | | mi | llions of dollars | | |
| Balance sheet | | | | | |
| Fotal assets Cash and deposits | 2,505,620 A 25,658 | 2,541,973 A 38,571 | 2,584,659 A 42,952 | 2,633,275 A 41,759 | 2,760,846 A 36,366 |
| Accounts receivable and accrued revenue | 9,064 | 9,419 | 10,105 | 10,140 | 11,965 |
| nventories | 0 | 0 | 0 | 0 | 0 |
| nvestments and accounts with affiliates Portfolio investments | 136,261 528,541 | 135,421 556,215 | 127,706 551.989 | 130,036 551.325 | 143,099 544,340 |
| ons | 1,453,907 | 1,475,961 | 1,536,743 | 1,574,825 | 1,595,478 |
| Mortgage | 690,145 | 703,360 | 751,438 | 776,673 | 788,778 |
| Non-mortgage | 763,762 | 772,601 | 785,305 | 798,152 | 806,699 |
| Illowance for losses on investments and loans Cank customers' liabilities under acceptances | -9,458 48.953 | -8,069 47,686 | -8,200 50,715 | -7,846 51,722 | -7,931 54,259 |
| Capital assets, net | 9,423 | 9,306 | 9,511 | 9,480 | 9,760 |
| Other assets | 303,271 | 277,461 | 263,136 | 271,830 | 373,506 |
| otal liabilities | 2,310,291 | 2,343,681 | 2,387,310 | 2,437,093 | 2,552,727 |
| Deposits Actuarial liabilities of insurers | 1,644,621 0 | 1,681,173 0 | 1,711,262 0 | 1,744,170 0 | 1,801,158 0 |
| accounts payable and accrued liabilities | 17,187 | 15,847 | 15,582 | 16,559 | 16,882 |
| oans and accounts with affiliates | 15,381 | 15,210 | 14,609 | 14,683 | 14,825 |
| Borrowings | 54,713 | 59,816 18,765 | 69,455 | 70,783 | 71,371 |
| Loans and other borrowings Bankers' acceptances and paper | 17,942 0 | 18,765 | 29,350 0 | 30,999 0 | 31,023 0 |
| Bonds and debentures | 36,768 | 41,049 | 40,103 | 39,782 | 40,332 |
| Mortgages | 3 | 3 | 2 | 2 | 16 |
| future income tax Bank customers' liabilities under acceptances | -1,798 48,993 | -1,838 47,730 | -1,847 50,761 | -976 51.760 | -335 54,335 |
| Other liabilities | 531,193 | 525,741 | 527,489 | 540,113 | 594,490 |
| otal, equity | 195,330 | 198,292 | 197,349 | 196,183 | 208,119 |
| Share capital | 82,542 | 83,842 | 87,205 | 88,339 | 93,503 |
| Initholders' equity | 0 | 0 | 0 | 0 0 | 0 |
| iability to policyholders Contributed surplus and other | 6,571 | 6,608 | 6,724 | 5,263 | 5,298 |
| Accumulated other comprehensive income | | | -7,719 | -9,596 | -7,213 |
| Retained earnings | 106,217 | 107,842 | 111,139 | 112,177 | 116,531 |
| ncome statement | | | | | |
| Operating revenue | 27,717 A | 27,932 A | 30,181 A | 30,270 A | 31,364 |
| Cales of goods and services ansurers' premiums | 6,518 0 | 6,629 0 | 7,205 0 | 7,616 0 | 7,448 0 |
| nnuity considerations | 0 | ő | Ö | ő | ő |
| nterest revenue, operating | 17,323 | 18,032 | 18,639 | 18,176 | 18,759 |
| Dividend revenue, operating | 1,058 | 901 | 1,254 | 1,133 | 1,158 |
| Gains or losses on sale of securities and other assets Other operating revenue | 33 2,783 | 38 2,331 | 13 3,068 | 10 3,334 | 5 3,992 |
| Operating expenses | 20,632 | 22,191 | 21,973 | 21,888 | 22,172 |
| Depreciation, depletion and amortization | 618 | 692 | 612 | 644 | 657 |
| nsurance claims incurred Innuity claims incurred | 0 | 0 | 0 0 | 0 0 | 0 |
| lormal increase in actuarial liabilities | 0 | 0 | 0 | 0 | 0 |
| nterest expense, operating | 6,060 | 6,511 | 6,490 | 6,449 | 6,451 |
| Other operating expenses | 13,955 | 14,988 | 14,873 | 14,796 | 15,065 |
| Operating profit or loss | 7,085 0 | 5,741 0 | 8,207 0 | 8,382 0 | 9,192 0 |
| nterest and dividend revenue nterest expense on borrowing | 1,397 | 1,506 | 1,934 | 1,855 | 1,942 |
| Cains or losses | 15 | 15 | 6 | -4 | 3 |
| Profit before income tax | 5,703 | 4,249 | 6,279 | 6,524 | 7,252 |
| ncome tax | 1,125 | 2,170 | 1,914 102 | 1,762 124 | 1,901 90 |
| Equity in affiliates' earnings Profit before extraordinary gains | 131 4,710 | 109 2,188 | 4,466 | 124 4,885 | 5, 442 |
| Extraordinary gains or losses | 0 | 0 | 0 | 4,003 | 0,442 |
| Net profit | 4,710 | 2,188 | 4,466 | 4,885 | 5,442 |
| Other comprehensive income | | | -1,481 | -1,838 | 501 |
| Comprehensive income | | | 2,985 | 3,047 | 5,943 |

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 25-2 Depository credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 |
|--|---|--|--|---|---|
| | millions of dollars | | | | |
| Statement of changes in financial position | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates | 6,803 4,710 1,794 618 -97 862 411 299 21,008 23,745 -3,720 | 13,430 2,188 11,524 692 72 -1,058 11,818 -282 42,851 36,552 -171 | 8,944 4,466 4,555 612 65 -438 4,316 -78 32,883 30,185 -602 | 4,770 4,885 163 644 5 2,105 -2,591 -278 33,649 32,909 74 | -16,611 5,442 -22,056 657 181 -18 -22,876 3 63,066 56,988 142 |
| Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available | 100 1,209 0 -1,108 0 883 27,812 | 5,235 955 0 4,281 -1 1,235 56,281 | -98 849 0 -946 0 3,397 41,826 | 1,079 1,400 0 -321 0 -413 38,419 | 832 268 0 550 14 5,105 46,455 |
| Applications Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | 30,500 -6,091 16,124 20,467 4,723 15,744 476 5,159 36,135 -8,324 | 49,518 -949 27,660 22,807 13,215 9,591 329 5,358 55,205 1,076 | 10,063 -7,817 -4,993 22,873 10,091 12,782 561 5,201 15,824 26,002 | 39,707 2,207 -681 38,181 25,235 12,946 348 5,329 45,384 -6,965 | 27,739 12,973 -6,981 21,748 12,105 9,643 651 5,466 33,856 12,599 |
| Selected seasonally adjusted items | | | | | |
| Operating revenue Operating profit Profit before extraordinary gains Net profit | 27,717 6,953 4,560 4,560 | 27,932 5,804 2,279 2,279 | 30,181 8,192 4,451 4,451 | 30,270 8,666 5,017 5,017 | 31,364 8,998 5,259 5,259 |
| Percentage change of selected seasonally adjusted items | | | | | |
| Operating revenue Operating expenses Operating profit | 1.0 3.6 -6.3 | 0.8 6.6 -16.5 | 8.0 -0.6 41.1 | 0.3 -1.8 5.8 | 3.6 3.5 3.8 |
| Selected financial ratios | | | | | |
| Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%) | 25.1 9.3 0.359 8.5 | 20.8 4.6 0.378 4.7 | 27.2 9.0 0.426 8.3 | 28.6 10.2 0.436 8.8 | 28.7 10.1 0.414 9.0 |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 26-1 Securities, commodity contracts, and other financial investments and related activities — Balance sheet and income statement

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 |
|--|--------------------------|---------------------------|--------------------------|---------------------------|--------------------------|
| | | | ions of dollars | 2011 | |
| Balance sheet | | | | | |
| Total assets | 322,995 A | 319,733 A | 346,672 A | 341,313 A | 343,105 A |
| Cash and deposits | 51,228 | 51,712 | 53,276 | 53,843 | 54,398 |
| Accounts receivable and accrued revenue | 40,803 | 35,795 | 42,586 | 39,013 | 35,855 |
| Inventories | 0 | 0 | 0 | 70.053 | 72.005 |
| Investments and accounts with affiliates Portfolio investments | 69,928 103,962 | 69,851 104,999 | 70,748 117,793 | 70,853 114,116 | 72,005 117,432 |
| Loans | 14,909 | 14,897 | 18,578 | 18,627 | 18,817 |
| Mortgage | 6,452 | 6,398 | 9,988 | 10,024 | 10,135 |
| Non-mortgage | 8,457 | 8,499 | 8,590 | 8,603 | 8,681 |
| Allowance for losses on investments and loans | -212 | -213 | -215 | -216 | -218 |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 |
| Capital assets, net | 19,971 | 20,276 | 20,648 23,257 | 20,560 | 20,803 |
| Other assets Total liabilities | 22,406 175,755 | 22,416 168,574 | 23,257 193,748 | 24,516 188,625 | 24,014 189,244 |
| Deposits | 0 | 0 | 0 | 0 | 0 |
| Actuarial liabilities of insurers | Ö | Ö | Ö | Ö | ő |
| Accounts payable and accrued liabilities | 45,453 | 38,716 | 58,938 | 59,057 | 59,280 |
| Loans and accounts with affiliates | 55,914 | 56,170 | 58,721 | 57,711 | 58,804 |
| Borrowings | 39,228 | 40,351 | 40,335 | 39,275 | 39,397 |
| Loans and other borrowings | 29,678 | 29,597 | 29,611 | 29,053 | 28,930 |
| Bankers' acceptances and paper | 779 6,583 | 884 7.570 | 896 7.633 | 876 7.160 | 906 |
| Bonds and debentures Mortgages | 2,188 | 7,579 2,291 | 7,623 2,204 | 7,160 2,187 | 7,244 2,318 |
| Future income tax | 1,140 | 1,138 | 1,264 | 1,231 | 1,283 |
| Bank customers' liabilities under acceptances | 0 | 0 | 0 | 0 | 0 |
| Other liabilities | 34,020 | 32,199 | 34,490 | 31,351 | 30,479 |
| Total, equity | 147,240 | 151,159 | 152,924 | 152,689 | 153,861 |
| Share capital | 61,782 | 62,487 | 62,303 | 62,618 | 61,822 |
| Unitholders' equity | 0 | 0 0 | 0 0 | 0 0 | 0 |
| Liability to policyholders Contributed surplus and other | 19,900 | 20,371 | 20,854 | 20,507 | 20,998 |
| Accumulated other comprehensive income | 19,900 | 20,371 | 780 | 703 | 637 |
| Retained earnings | 65,558 | 68,301 | 68,987 | 68,860 | 70,404 |
| Income statement | | | | | |
| Operating revenue | 12,089 B | 13,062 B | 13,110 B | 12,337 B | 12,194 B |
| Sales of goods and services | 5,884 | 6,444 | 6,801 | 6,578 | 6,420 |
| Insurers' premiums | 0 | 0 | 0 | 0 | 0 |
| Annuity considerations | 0 | 0 | 0 | 0 | |
| Interest revenue, operating | 1,168 | 1,242 | 1,310 | 1,306 | 1,247 |
| Dividend revenue, operating Gains or losses on sale of securities and other assets | 1,713 -263 | 1,655 -79 | 1,731 -82 | 1,576 -197 | 1,529 -242 |
| Other operating revenue | 3,587 | 3,800 | 3,350 | 3,073 | 3,240 |
| Operating expenses | 8,200 | 8,692 | 9,091 | 8,712 | 8,517 |
| Depreciation, depletion and amortization | 476 | 491 | 519 | 520 | 512 |
| Insurance claims incurred | 0 | 0 | 0 | 0 | 0 |
| Annuity claims incurred | 0 | 0 | 0 | 0 | 0 |
| Normal increase in actuarial liabilities | 0 | 0 | 0 | 0 | 0 |
| Interest expense, operating Other operating expenses | 46 7,678 | 57 8,144 | 53 8,519 | 47 8,145 | 51 7,954 |
| Other operating expenses Operating profit or loss | 3,889 | 4,371 | 4,019 | 3,625 | 3,676 |
| Interest and dividend revenue | 0 | 0 | 0 | 0 | 0,0.0 |
| Interest expense on borrowing | 473 | 523 | 505 | 485 | 487 |
| Gains or losses | -286 | -386 | -355 | -389 | -386 |
| Profit before income tax | 3,126 | 3,458 | 3,158 | 2,751 | 2,804 |
| ncome tax | 435 | 656 | 396 | 370 | 372 |
| Equity in affiliates' earnings | 424 | 437 | 499 | 486 | 455 |
| Profit before extraordinary gains Extraordinary gains or losses | 3,116 0 | 3,240 0 | 3,261 0 | 2,867 -19 | 2,887 0 |
| | 3,116 | 3,240 | 3,261 | 2,848 | 2,887 |
| Net profit | | | | | |
| Net profit Other comprehensive income | 3,110 | | 111 | -41 | -202 |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.
- Figures may not add due to rounding.

Table 26-2
Securities, commodity contracts, and other financial investments and related activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

| | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 | |
|--|--|---|---|--|--|--|
| | millions of dollars | | | | | |
| Statement of changes in financial position | | | | | | |
| Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities | 2,673 3,080 -235 475 -8 1,743 -2,445 -172 -1,355 | 2,795 1,529 1,495 260 4 -882 2,112 -230 1,320 | 1,993 3,239 -1,089 517 1 1,076 -2,700 -157 4,652 | -835 3,003 -3,779 516 -50 1,120 -5,366 -58 -3,325 | 2,349 2,888 -403 511 -42 363 -1,234 -136 1,756 | |
| Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available | -27 -1,163 -112 -131 -13 24 8 -52 1,318 | -141 222 1,252 172 98 980 1 -13 | 446 1,541 358 281 13 22 42 2,308 6,646 | -430 -778 -1,156 -648 -20 -465 -23 -962 -4,160 | 141 772 262 165 29 44 24 581 4,104 | |
| Applications | | | | | | |
| Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash | 1,151 161 -97 1,086 -131 1,217 374 1,807 3,331 -2,013 | -3,022 -915 -709 -1,397 -54 -1,344 95 1,607 -1,320 5,435 | 7,510 791 2,788 3,931 284 3,647 474 1,608 9,592 -2,946 | -6,828 189 -3,595 -3,422 32 -3,454 502 1,462 -4,864 704 | 866 607 2,410 -2,151 116 -2,267 472 1,528 2,866 1,238 | |
| Selected seasonally adjusted items | | | | | | |
| Operating revenue Operating profit Profit before extraordinary gains Net profit | 12,369 3,975 3,116 3,116 | 12,879 4,337 3,240 3,240 | 12,744 3,980 3,261 3,261 | 12,588 3,675 2,867 2,848 | 12,521 3,747 2,887 2,887 | |
| Percentage change of selected seasonally adjusted items | | | | | | |
| Operating revenue Operating expenses Operating profit | 3.0 -1.4 13.7 | 4.1 1.8 9.1 | -1.0 2.6 -8.2 | -1.2 1.7 -7.6 | -0.5 -1.6 1.9 | |
| Selected financial ratios | | | | | | |
| Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%) | 32.1 8.5 0.646 5.6 | 33.7 8.6 0.639 6.0 | 31.2 8.5 0.648 5.4 | 29.2 7.5 0.635 5.1 | 29.9 7.5 0.638 5.3 | |

⁻ A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

All data in this table are unadjusted unless otherwise specified.

⁻ Figures may not add due to rounding.

Survey Description

Description and use of the data

The data collected by the Quarterly Financial Statistics for Enterprises comprise financial statements typically prepared by incorporated businesses to record their financial position and performance. The data include asset, liability and equity items encompassed in a quarterly balance sheet, revenue and expense items as reported on a quarterly income statement and elements of Other Comprehensive Income, along with additional supplementary items.

Information collected as part of the Quarterly Financial Statistics for Enterprises serves two broad objectives. The first measures the financial position and performance of incorporated businesses by industry aggregations and is the main focus of this publication. The statistics are used by a wide variety of economists and industry analysts, including federal and provincial regulatory bodies that monitor financial and other institutions in Canada. This information is also a critical input into the measure of corporate profits and capital consumption allowances in the Canadian System of National Accounts (CSNA).

The second broad objective is to provide information on financial holdings and transactions in the CSNA sector accounts. The accounts comprise the National Balance Sheet Accounts and the Financial Flow Accounts. Within the CSNA, the Canadian economy is composed of the incorporated business sector, including non-financial and financial businesses, the government sector, and the persons and unincorporated business sector, which includes non-profit institutions serving households. The Quarterly Financial Statistics for Enterprises data (used to prepare this publication) are combined with additional information for the business and other sectors in order to produce complete economy-wide accounts which show the creation and distribution of wealth as well as the financing of economic activity. This is made possible by presenting considerable detail on financial institutions within the sector accounts framework.

In addition, the flow of funds and outstanding positions between Canadian residents and non-residents is measured in "Canada's Balance of International Payments" and in "Canada's International Investment Position," respectively. Both of these releases make use of the quarterly survey data in measuring corporate financial activity with non-residents.

Frequency and reference period

The data series are collected quarterly. The objective of the survey is to cover a calendar reference period (i.e., quarters ending in March, June, September or December). However, the data collected for each enterprise usually covers fiscal quarters (which may not coincide with calendar quarters). Estimates for a calendar quarter are prepared by combining individual data for enterprises with different fiscal quarters. The calendar period is estimated by including all of the fiscal quarters ending in the calendar quarter. For example, the estimates for the second quarter include all fiscal quarters ending in April, May or June (see Text table 1).

Text table 1
Calendar quarter for publication

| Quarter | Includes fiscal quarters ending in: | | | |
|---------|-------------------------------------|----------|-----------|--|
| First | January | February | March | |
| Second | April | May | June | |
| Third | July | August | September | |
| Fourth | October | November | December | |

Coverage

The Quarterly Financial Statistics for Enterprises covers incorporated financial and non-financial business enterprises. Excluded are business enterprises controlled by governments and non-profit enterprises.

The Statistical unit

For purposes of compiling statistics, Statistics Canada defines a hierarchical structure of units for each business. The four standard statistical units that are used are listed from largest to smallest below:

- Enterprise
- Company
- Establishment
- Location

The statistical unit used in the Quarterly Financial Statistics for Enterprises is the enterprise. An enterprise is a family of businesses under common ownership and control for which a set of consolidated financial statements is produced on an annual basis.

In the case of simple enterprises, the enterprise and the establishment coincide and both are classified to the same industry. However, there exist many multi-establishment enterprises whose establishments may belong to one or more industries. Such enterprises are classified to the predominant industry of their establishments.

It should be noted that NAICS Canada data compiled on an enterprise basis cannot be directly compared with NAICS Canada data on an establishment basis.

Accounting concepts, definitions and practices

The concepts and definitions for most industries are based on the guidelines of the Canadian Institute of Chartered Accountants. However, regulated industries may follow practices and definitions determined by the regulators. These practices are usually similar to the Generally Accepted Accounting Principles (GAAP) of the Canadian Institute of Chartered Accountants. Starting on January 1, 2011, the Canadian Institute of Chartered Accountants Accounting Handbook contains both International Financial Reporting standards (IFRS) and Accounting Standards for Private Enterprises (ASPE).

Scope

The financial items presented in this publication are those included in the following accounts or statements:

- Balance Sheet
- Income Statement
- · The Statement of Changes in Financial Position

Although they are not included in this publication, additional financial items are available for some industries upon request on a cost recovery basis.

Financial classification and presentation

There is no widely accepted standard classification of financial items. Accordingly, it was necessary to devise one in order to present information in a homogeneous way for all enterprises. The financial item presentation in this publication has been condensed somewhat to allow for a homogeneous presentation across industries. Additional financial detail is available upon request on a cost recovery basis.

Industrial classification

Beginning with the first quarter of the 2008 publication, the Quarterly Financial Statistics for Enterprises series switched from the North American Industry Classification System 2002 (NAICS 2002) to NAICS 2007. Prior to first quarter 2004, NAICS Canada 1997 was used along with a set of industrial aggregations consisting of 157, 58 and 24 groups. Currently, the set of industrial aggregations consist of 67, 48 and 22 industry groups, and a group of 10 financial instruments. Historical data on a NAICS Canada 2007 basis were created using a concordance that converted the old NAICS Canada 2002 codes to the new NAICS Canada 2007 codes.

NAICS was developed by the statistical agencies of Canada, Mexico and the United States to provide a consistent framework for the collection, analysis and dissemination of industrial statistics used by government policy analysts, by academics and researchers, by the business community, and by the public.

NAICS is a product-oriented industry classification that standardizes the way businesses are classified across Canada, Mexico and the United States. NAICS was primarily designed to classify economic production performed at the establishment level; the activity which contributes the most value-added determines the NAICS code for the establishment.

To determine which NAICS Canada 2007 code should be assigned to a statistical enterprise, the NAICS Canada 2007 code is determined for each establishment belonging to the statistical enterprise. The NAICS Canada 2007 code representing the largest value-added is then assigned to the statistical enterprise. The NAICS Canada 2007 classification system does not provide classifications for integrated activities. For example, a petroleum enterprise may be involved in exploration, mining, refining, shipping and retailing of petroleum products. Under NAICS Canada 2007 such an enterprise is classified to the individual NAICS Canada 2007 code that relates to the activity that provides the most value-added.

The quarterly financial statistics are available at three levels of industrial aggregation of NAICS Canada 2007. The most aggregate level, which is used in this publication, covers 22 categories (see Text table 1). The second level of aggregation covers 48 categories and is available upon request on a cost recovery basis. The most detailed level of aggregation covers 67 categories from 1999 and beyond and is also available upon request on a cost recovery basis. The industrial classification system is hierarchical in nature so that the more detailed levels of data easily aggregate to the higher levels.

The NAICS 55 (Management of Companies and Enterprises) are excluded from the Quarterly Financial Statistics for Enterprises. The NAICS 55 group consists primarily of holding companies whose most significant assets are investments in affiliated companies. The reason for the exclusion is to avoid the double counting of assets.

Text table 1 **Publication level of aggregation**

| Fitle | Enterprise category code | NAICS Canada 2007 codes included |
|---|--------------------------------|--|
| Agriculture, forestry, fishing and hunting | 11 | 11 |
| Dil and gas extraction and support activities | 21C | 211, 213 |
| Mining and quarrying (except oil and gas) | 212 | 212 |
| Jtilities | 22 | 22 |
| Construction | 23 | 23 |
| Manufacturing | 31-33 | 31, 32, 33 |
| Wholesale trade | 41 | 41 |
| Retail trade | 44-45 | 44, 45 |
| ransporation and warehousing | 48-49 | 48, 49 |
| nformation and cultural industries | 51 | 51 |
| Real estate and rental and leasing companies | 53 | 53 |
| Professional, scientific and technical services | 54 | 54 |
| Administrative and support, waste management and remediation services | 56 | 56 |
| Educational, healthcare and social assistance services | 61-62 | 61, 62 |
| Arts, entertainment and recreation | 71 | 71 |
| Accommodation and food services | 72 | 72 |
| Repair, maintenance and personal services | 81A | 811, 812 |
| Non-depository credit intermediation | 5222 | 5222 |
| nsurance carriers and related activities | 524 | 524 |
| Activities related to credit intermediation | 5223 | 5223 |
| Depository credit intermediation | 5221 | 5221 |
| Securities, commodity contracts, and other financial investments and related activities | 523 | 523 |

Deriving the estimates

The Statistical methodology

The overall estimates are derived from two different components: a sampled portion and a non-sampled (take-none) portion. A sample survey is conducted for larger businesses above a prescribed size using a questionnaire (the Quarterly Survey of Financial Statements). Sample results are multiplied by a weighting factor to represent the universe from which the sample was drawn. The sampling weight is based on the probability of the unit being selected in the sample. For businesses below the sampling threshold, the take-none estimate is derived by applying the quarter to quarter movement of sample responses to annual data compiled from Canada Revenue Agency financial statements representing the non-sampled portion of the business population. The model projects the value of the take-none portion of the population by the 67 categories of the Level III aggregation using estimates from the surveyed population and other parameters. The results are subsequently benchmarked to the Annual Financial and Taxation data, when the data becomes available. The proportion of each of the two components of the final estimate (survey and take-none model) varies significantly between industry aggregations. The proportion represented by the survey component ranges from 5% to 100% of the population for both revenue and assets at the Level III (67 categories) aggregation.

(See Text tables 1 and 2 showing the percentage of assets and operating revenue represented by the take-none component.)

Text table 1
Take-none component percentage table, total assets

| | Second quarter 2011 | | | Third quarter 2011 | | | |
|---|---|-------------------------------------|---------------------|-------------------------------|-------------------------------------|---------------------|--|
| | Take-none Total component millions of dollars | | Proportion | Take-none component | Total | Proportion | |
| _ | | | percent | millions of dollars | | percent | |
| Total, all industries Total, non-financial industries Total, finance and insurance industries | 904,808 753,291 151,517 | 7,400,288 3,449,551 3,950,738 | 12.2 21.8 3.8 | 912,437 759,693 152,744 | 7,592,256 3,499,171 4,093,085 | 12.0 21.7 3.7 | |

Text table 2
Take-none component percentage table, total operating revenues

| | Second quarter 2011 | | | Third quarter 2011 | | | |
|---|-----------------------------|------------------------------|----------------------|-----------------------------|------------------------------|---------------------|--|
| | Take-none component | Total | Proportion | Take-none component | Total | Proportion | |
| _ | millions of dollars | | percent | millions of dollars | | percent | |
| Total, all industries Total, non-financial industries Total, finance and insurance industries | 219,453 211,539 7,913 | 793,107 716,028 77,079 | 27.7 29.5 10.3 | 220,821 212,978 7,842 | 818,310 738,182 80,128 | 27.0 28.9 9.8 | |

Specific industry detail of the take-none tables can be obtained at no charge by contacting Client Services (iofd-clientservicesunit@statcan.gc.ca).

Sample design and imputation

This is a sample survey with a cross-sectional design.

The frame used for sampling purposes is Statistics Canada's Business Register (BR). A stratified random sample is drawn from this frame based on the size of the unit. The frame is stratified by assets and revenues for the non-financial industries while the finance and insurance industries are stratified by assets only.

The sample includes a take-all portion, for the largest enterprises within an industry, and these units are sampled with certainty. In addition, there are either one or two take-some portions (depending on the industry) for which, on average, one out of eight units are sampled. Finally there is a take-none portion, from which no units are sampled, rather an estimate is derived by applying the quarter to quarter movement of sample responses to annual data compiled from Canada Revenue Agency financial statements representing the non-sampled portion of the business population.

The total sample size is approximately 5,500 enterprises.

Stratum boundaries

The stratum boundaries for the take-all, take-some and take-none strata vary by industry aggregation. The boundaries are available upon request.

Imputation

Units which do not respond in the current period are imputed, that is, their characteristics are estimated. For those units for which partial data have been collected, these partial data are used to estimate the missing data for the unit. For those units for which no current data has been collected, but for which historical data exists, this historical data is used to calculate current-period estimates taking into account growth or decline over time. For those units for which no current data has been collected, and for which no historical data exists, a donor imputation system is used. That is, estimates are created based on information from a similar-sized respondent.

Seasonal adjustment

The seasonal component of a time series reflects sub-annual movements caused by characteristic weather changes, holidays or other factors which tend to recur every year at approximately the same time. The seasonal adjustment process attempts to quantify the seasonal component in a time series and to remove its effect from observed data.

The seasonal adjustment method used is a computerized ratio-to-moving-average method in widespread use at Statistics Canada. It is based on the U.S. Bureau of the Census Method II, but has some additional features. Beginning with the first quarter of 2009, the Quarterly Financial Statistics for Enterprises series uses X12 ARIMA for "end-point" seasonal adjustment, which recalculates seasonal factors each quarter as more recent data becomes available.

Series containing no significant seasonality have not been seasonally adjusted. In these cases, the unadjusted series are used in the place of seasonally adjusted data.

Data quality

There are two categories of errors in statistical information – sampling errors and non-sampling errors. Sampling errors are errors that arise because estimates are being prepared based on a sample of the universe rather than collecting information from all units in the universe. These errors can be measured.

Non-sampling errors can arise from a variety of sources and are much more difficult to measure. Non-sampling errors include errors in the information provided by respondents, data capture errors and other processing errors.

Sampling errors

Sample surveys are designed to provide the highest sampling efficiency (the smallest sample that will produce a sampling error of a given size). This optimization is usually performed for only a few variables, limited by the data items that are available at the time of sample design and selection, the resources available, and the complexity introduced by trying to optimize for many variables at one time. The sample used for these statistics was designed to produce a reasonable level of accuracy for assets and revenue. Consequently, other items may be less accurately estimated.

A measure of the sampling error is the standard error. This measurement is based upon the idea of selecting several samples, although in reality only one sample is drawn. Sampling variability can also be expressed relative to the estimate itself. The standard error as a percentage of the estimate is called the coefficient of variation (CV), or the relative standard error. Small CVs are desirable, since the smaller the CV, the smaller the sampling variability relative to the estimate.

The sample for the Quarterly Financial Statistics for Enterprises was drawn such that the CV at the 67-industry level of aggregation should be no more than 10% for operating revenue or total assets. The CV indicators are shown next to these variables in the tables according to the scale presented on page 2.

Estimation errors in the non-sampled strata

The estimate for small businesses (take-none portion) is prepared by applying a statistical model to predict the value of the take-none portion of the population at the 67 industry level using the estimates from the surveyed population and other parameters. The error introduced by this method depends on several factors, including the contribution of these strata to the overall estimate and the error in estimating the movement of the strata using sampled units and other external factors.

Other non-sampling errors

There are no objective measures of other non-sampling errors applied to these statistics. However, most reporting and data entry errors are corrected as a result of the intricate computer capture and edit procedures applied to the data. This is particularly effective for financial data where accounting relationships are established and balancing is required. However, most financial data collected are derived from audited financial statements resulting in minimal errors and inconsistencies. As well, the Quarterly Financial Statistics for Enterprises utilizes trained accounting staff to capture and analyze reported data to minimize the frequency of non-sampling errors.

One source of non-sampling error is the non-response error. There are several measures that can help the user evaluate this type of error, including the response rate and the data response rate.

The response rate (see Text table 3) is a measure of the proportion of those sample units which have responded in time for inclusion in the estimate. To calculate the response rate, one should simply divide the number of actual responses by the total number of sampled units. For example, a sample with 20 active units for which 10 respond for a particular quarter would have a response rate of 50%.

Response rate is:

Complete + partial response

Complete + partial response + non-response

Text table 3 Sample response rates for all enterprises

| | Quarter | | | | | | | | |
|---|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|
| | Third quarter 2009 | Fourth quarter 2009 | First quarter 2010 | Second quarter 2010 | Third quarter 2010 | Fourth quarter 2010 | First quarter 2011 | Second quarter 2011 | Third quarter 2011 |
| _ | percent | | | | | | | | |
| Response rate Asset response rate Operating revenue response rate Weighted asset response rate Weighted operating revenue response rate | 77.2 92.6 87.8 90.9 85.2 | 73.0 89.4 84.7 87.7 82.1 | 74.5 89.1 88.9 87.2 85.5 | 70.7 86.8 86.7 84.8 82.9 | 66.2 85.5 83.6 83.0 80.1 | 60.6 76.8 77.0 74.5 74.2 | 64.1 84.3 79.8 82.4 76.2 | 56.2 78.8 74.8 75.4 69.9 | 43.3 60.1 67.4 57.1 64.3 |

Specific industry detail of the response rate table can be obtained at no charge by contacting Client Services (iofd-clientservicesunit@statcan.gc.ca).

The data response rate is the proportion of the estimate which is based upon actual reported data. The data response rate can be calculated by dividing the design assets or revenue (or whatever variable is being analyzed) represented by the responding units by the corresponding value for the entire sample. In the previous example, if the 10 responding units have a design asset value totalling \$15 billion out of a total sample asset value of \$20 billion, the data response rate for assets would be 75%.

(Where the design value is a frame value for the record which is derived from administrative sources and is available for the entire population.)

Data response rate for assets is:

Total assets from completed responses + total assets from partial responses

Total assets from completed responses

- + total assets from partial responses
 - + total assets from others

(Where asset values are the design values.)

Weighted data response rates consider that units in sample represent more than themselves through weighting factors. Some units contribute more to the estimates than other units when weights are applied. The weighted data response rate can be calculated by dividing the respondents' weighted frame value by the weighted sample for assets or revenue (or whatever variable is being analyzed).

In the previous example, if the weighted asset value of the responding 10 units is \$40 billion out of a total sample weighted asset value of \$50 billion, the weighted asset response rate would be 80%.

Weighted data response rate for assets is:

Total weighted assets from completed responses + total weighted assets from partial responses

Total weighted assets from completed responses + total weighted assets from partial responses

+ total weighted assets from others

(Where the weighted assets for a respondent is defined as the weighting factor multiplied by the design assets value.)

Limitations of the data

To be valid for either time-series or cross-sectional analysis, the definitions of data must be consistent within time periods or across time periods. In other words, the differences and similarities in data must reflect only real differences and not differences in the concepts or definitions used in preparing the data. The ability to use the data for analysis depends on the conceptual framework in which the data are being used.

Publication data produced according to the Generally Accepted Accounting Principles (GAAP) of the Canadian Institute of Chartered Accountants may not necessarily agree with the concepts used within the Canadian System of National Accounts.

While the GAAP concepts are appropriate for the application of the data, there may still be some problems of consistency (between units or over time) for items where GAAP does not prescribe a particular treatment or allows some latitude. One of the general problems with GAAP for some uses is that it prescribes a historical cost treatment of assets (i.e., their cost at the time of acquisition). A particular issue arising on January 1, 2011 is the adoption by Canadian enterprises of new Canadian GAAP, namely International Financial Reporting Standards (IFRS) and Accounting Standards for Private Enterprises (ASPE) that could potentially create inconsistencies in concepts and treatments when compared to Canadian GAAP used until December 31, 2010. As a result, caution should be used when comparing balance sheet, income statement data and ratios over time and across industries.

Disclosure control

Statistics Canada is prohibited by law from releasing any data which would divulge information obtained under the Statistics Act that relates to any identifiable person, business or organization without the prior knowledge or the consent in writing of that person, business or organization. Various confidentiality rules are applied to all data that are released or published to prevent the publication or disclosure of any information deemed confidential. If necessary, data are suppressed to prevent direct or residual disclosure of identifiable data.

Definitions of financial ratios

Debt to equity

This ratio examines the relationship of debt (loans, bonds, debentures) to shareholders' equity. It compares the relative size of debt to resources invested by the owners. It indicates the extent to which a firm relies on borrowed funds to finance its operations. Firms that rely heavily on borrowed funds are said to be highly leveraged.

Formula

Debt to equity:

Borrowings + loans and accounts with affiliates

Total equity

Profit margin

Operating profit is the net result of the principal business activities of a firm. For non-financial industries, operating profits exclude interest and dividend revenue and capital gains/losses. For financial industries, interest and dividend revenue, capital gains/losses and interest paid on deposits are included in the calculation of operating profits. This ratio indicates management's ability to generate earnings from the principal business activities of a firm. The ratio is expressed as a percentage of operating revenue.

Formula

Profit margin:

Operating profit (S.A.) \times 100

Total operating revenue (S.A.)

Return on equity

This ratio measures the level of return to the owners (investors) and it represents their measure of profitability. The earnings figure is the after-tax profits, including a deduction for interest expense (payments to lenders). It is the net profit available to the owners (investors). The ratio indicates how many cents are returned to every dollar invested by the owners.

Formula

Return on equity:

Profit before extraordinary gains (S.A.) \times 4 \times 100 Total equity

Return on capital employed

This ratio measures profitability and how well management has employed the assets, by calculating the percentage return on total capital provided by the owners and lenders (creditors). The earnings figure is calculated before taking into account interest expense (payments to lenders) and dividends (payments to owners). The ratio indicates how many cents are returned to every dollar of capital invested.

Formula

Return on Capital Employed:

Profit before extraordinary gains + (interest on borrowings net of tax) (S.A.) × 4 × 100

Borrowings + Loans and accounts with affiliates + Total equity

Please note: The entire numerator in the calculation is seasonally adjusted but is not published as a separate variable.