## Sources of respendable and non-respendable revenue

## Respendable revenue (\$ thousands)

				2010-11			
Program Activity	Actual 2008-09	Actual 2009-10	Main Estimates	Planned Revenue	Total Authorities	Actual	
Economic Statistics							
Statistical services and products	22,282	24,808	23,162	23,162	27,382	22,530	
Social Statistics							
Statistical services and products	70,354	50,788	52,892	52,892	64,821	50,923	
Census, Demography and Aboriginal Statistics							
Statistical services and products	23,413	23,659	30,055	30,055	24,130	19,133	
Internal Services							
Statistical services and products	3,794	3,691	13,891	13,891	3,667	2,738	
Total respendable revenue	119,843	102,946	120,000	120,000	120,000	95,324	

### Non-respendable revenue (\$ thousands)

			2010-11			
Program Activity	Actual 2008-09	Actual 2009-10		Planned Revenue		Actual
Economic Statistics Statistical services and products	0.40	040				000
Social Statistics	249	219		0		229
Statistical services and products	894	443		800		1,044
Census, Demography and Aboriginal Statistics						
Statistical services and products	207	223	•••	0		198
Internal Services Statistical services and products	102	67		0		78
Total non-respendable revenue	1,452	952		800		1,549

Totals may differ between tables because of rounding.

#### **User Fees and Regulatory Charges** (*User Fees Act*)

1. User Fee: Statistics Canada Publications

2. Fee Type: Other goods and services—fee for post-manuscript product

3. Fee-Setting Authority: Ministerial authority to enter into contract

4. Date Last Modified: April 1996

- **5. Performance Standards:** Release dates for the next year for all 29 major economic indicators are announced at the end of November of each year. They range from 20 to 60 days from the end of the reference month or quarter. Release dates for the next month for all data output are announced at the end of each month. Release dates for annual and occasional data output normally range from 6 to 18 months, depending on the nature of the data collection process.
- **6. Performance Results:** The agency published 234 releases of the 29 major economic indicators, all as scheduled. All other data output were released as per the dates announced at the end of each month.

7. (\$ thousands)						
	2010-11			Planning Years		
8. Forecast Revenue	9. Actual Revenue	10. Full Cost	Fiscal Year	11. Forecast Revenue	12. Estimated Full Cost	
			2011-12	350.0	350.0	
442.0	433.5	433.5	2012-13	280.0	280.0	
			2013-14	225.0	225.0	

**Other information:** The number of print publications offered continues to decline as they are replaced by alternative electronic versions available free of charge on the Statistics Canada website. This movement is expected to continue in the next few years. Costs drop as printing and distribution costs are shed.

1. User Fee: Online databases

2. Fee Type: Other goods and services—fee for access

3. Fee-setting Authority: Ministerial authority to enter into contract

4. Date Last Modified: September 2001

- **5. Performance Standards:** New data are to be made available in the CANSIM database every working day at predetermined, pre-announced times. New data are to be made available in the Canadian International Merchandise Trade Database each month at predetermined, pre-announced times.
- **6. Performance Results:** New data releases took place as per the announced schedule every working day.

7. (\$ thousands)						
2010-11 Planning Years						
8. Forecast Revenue	9. Actual Revenue	10. Full Cost	Fiscal Year	11. Forecast Revenue	12. Estimated Full Cost	
			2011-12	405.0	405.0	
540.0	424.4	424.4	2012-13	385.0	385.0	
			2013-14	365.0	365.0	

**Other information:** The content of one database and portions of another became free in 2010-11. It is expected that more content will become free in the coming years.

**1. User Fee:** Access to Information Act (ATIA) fees charged for the processing of access requests filed under the ATIA

2. Fee Type: Other goods and services—application fee

3. Fee-setting Authority: Section 11 of the ATIA

4. Date Last Modified: 1992

- **5. Performance Standards:** Response provided within 30 days following receipt of request; the response time may be extended pursuant to Section 9 of the ATIA. Notice of extension to be sent within 30 days after receipt of request. The ATIA provides fuller details: <a href="http://laws.justice.gc.ca/en/A-1/index.html">http://laws.justice.gc.ca/en/A-1/index.html</a>.
- **6. Performance Results:** Continued to meet statutory requirements under ATI legislation.

7. (\$ thousands)						
2010-11 Planning Years						
8. Forecast Revenue	9. Actual Revenue	10. Full Cost	Fiscal Year	11. Forecast Revenue	12. Estimated Full Cost	
			2011-12	0.5	407.0	
0.5	0.9	407	2012-13	0.5	200.0	
			2013-14	0.5	200.0	

## **User Fee Totals**

7. (\$ thousands)																
	2010-11			Planning Years												
	8. Forecast Revenue	9. Actual Revenue	10. Full Cost	Fiscal Year	11. Forecast Revenue	12. Estimated Full Cost										
				2011-12												
Subtotal Regulatory	•••					2012-13										
· regulatory			2013-14													
Subtotal Other				2011-12	755.5	1,162.0										
Products and								•••				•••		2012-13	665.5	865.0
Services				2013-14	590.5	790.0										
				2011-12	755.5	1,162.0										
Total		•••		2012-13	665.5	865.0										
				2013-14	590.5	790.0										

## External Fees (Policy on Service Standards for External Fees)

External Fee	Service Standard	Performance Results	Stakeholder Consultation
Statistics Canada Publications	Release dates for the next year for all 29 major economic indicators are announced at the end of November of each year. They range from 20 to 60 days from the end of the reference month or quarter.  Release dates for the next month for all data output are announced at the end of each month. Release dates for annual and occasional data output normally range from 6 to 18 months, depending on the nature of the data collection process.	The agency published 234 releases of the 29 major economic indicators, all as scheduled. As well, all other data output were released on the dates announced at the end of each month.	Client Satisfaction Survey conducted with a sample of clients in June 2006. Declared level of satisfaction with service was very high.
Online Databases	New data are to be made available in the CANSIM database every working day at preannounced times. New data are to be made available in the Canadian International Merchandise Trade Database on a monthly basis at pre-determined pre-announced times.	New data releases took place as per the announced schedule every working day.	Usability testing and Client Satisfaction Survey conducted with a sample of clients in early 2005. Declared level of satisfaction with service was very high.
Access to Information Act (ATIA) fees charged for processing access requests filed under the Access to Information Act	Response provided within 30 days following receipt of request; the response time may be extended pursuant to Section 9 of the ATIA. Notice of extension to be sent within 30 days after receipt of request.  The Access to Information Act provides fuller details: http://laws.justice.gc.ca/en/A-1/index.html.	Continue to meet statutory requirements under ATI legislation.	The service standard is established by the Access to Information Act and the Access to Information Regulations.  Consultations with stakeholders were undertaken by the Department of Justice and the Treasury Board Secretariat for amendments done in 1986 and 1992.

Other information: Standards of service to the public for all Statistics Canada services were announced in early 2006. Consultations on satisfaction with all major central services were conducted in June 2006. Declared levels of satisfaction with all services were very high. An ongoing assessment of user satisfaction will begin in the fall of 2011.

## **Green procurement**

Table 10-A Green procurement—capacity-building

Activity	Target as Percentage (as reported in 2010-11 RPP)	Actual Results as Percentage	Description/Comments
Training for procurement and materiel management staff	100	100	New procurement and materiel management staff are to receive formal green procurement training as part of their learning and development plan.
Training for acquisition cardholders	Benchmark year	5	The green procurement training taken by procurement and materiel management staff is offered to over 100 acquisition cardholders across the agency.
Performance evaluations	100	Data not yet available	Green procurement performance clauses have not yet been added to the performance evaluations of Contracting and Materiel Management employees because there is no automated way to track outputs. This is being addressed through adoption of Public Works and Government Services Canada tools.
Procurement processes and controls	Target yet to be established	Data not yet available	Statistics Canada is currently reviewing procurement processes and controls. Part of this task is to add environmental performance considerations.

Table 10-B Green procurement—use of green consolidated procurement instruments

Good/Service	Target as Percentage (as reported in 2010-11 RPP)	Actual Results as Percentage	Description/Comments
All green consolidated procurement instruments	2012-13 to be benchmark year	Data not yet available	The Automated Materiel Management Information System has recently started accepting green procurement as part of its coding block. This, together with migration to the Common Departmental Financial System, will enable Statistics Canada to do a benchmark year in 2012-13.

Table 10-C Green procurement—reduction initiatives for specific goods

Good/Service	Target as Percentage (as reported in 2010-11 RPP)	Actual Results as Percentage	Description/Comments
Office supplies	Benchmark year	Data not yet available	Except for regional operations, it is now mandatory for all office supply purchases to be made through the Statistics Canada store.
Printers	Benchmark year	1.7 full-time equivalents per printer	Plans are underway to centralize the control of Statistics Canada's printers and photocopiers. This initiative will have a significant positive impact, resulting in fewer printers and photocopiers and an increased percentage of 'green' supplies for these machines.
Photocopy paper	Benchmark year	3,920 sheets per full- time equivalent	Paper consumption is expected to rise in 2010-11 because of the Census of Population and the Census of Agriculture. The increase is somewhat offset by paper reduction initiatives now in place.

#### Response to Parliamentary Committees and External Audits

#### **Response to Parliamentary Committees**

Statistics Canada contributed to the Agriculture and Agri-Food Canada-led government response to a report of the House Standing Committee on Agriculture and Agri-Food. The committee's seventh report, *Young Farmers: The Future of Agriculture*, was tabled in the House on November 19, 2010. The Government Response to the Report was tabled on March 21, 2011. The report can be accessed at

 $\underline{http://www.parl.gc.ca/HousePublications/Publication.aspx?DocId=4755476\&Language=E\&Mode=1\&Parl=40\&Ses=3$ 

The government response can be accessed at

http://www.parl.gc.ca/HousePublications/Publication.aspx?DocId=5051365&Language=E&Mode=1&Parl=40&Ses=3

Response to the Auditor General (including to the Commissioner of the Environment and Sustainable Development)

No recommendations received.

External Audits (other external audits conducted by the Public Service Commission of Canada or the Office of the Commissioner of Official Languages)

No external audits.

## Internal Audits, 2010-11

1. Name of Internal Audit	2. Audit Type	3. Status	4. Completion Date
Data Sharing Agreement Program	Program	Completed	April 2010
IT Framework and Contracting Expenditures Management Accountability Framework	Management Accountability Framework	Completed	April 2010
Research Data Centres Program	Program	Completed	October 2010
Annual Population Estimates Certification	Program	Completed	March 2011
Audit of Physical Security of Census Data	Management Accountability Framework	Completed	March 2011

#### **Evaluations**

Statistics Canada has a unique system of ongoing evaluation of all its statistical and corporate services programs. Each group at Statistics Canada prepares a thorough quadrennial program review that identifies accomplishments, challenges and future priorities along, with users' satisfaction with services provided. The biennial program report updates the quadrennial program reviews at mid-cycle.

The following table provides a list of program evaluations conducted in 2010-11.

#### Evaluations, 2010-11

Name of Evaluation and Link to Report	2. Program Activity	3. Status	4. Completion Date
1.1.1 Income and Expenditure Accounts	Economic Statistics	In progress	Approval forecast for August 2011
1.1.2 Environment Accounts and Statistics	Economic Statistics	Approved	June 2011
1.1.5 Industry Accounts	Economic Statistics	In progress	Approval forecast for August 2011
1.2.0 Analytical Studies	Economic Statistics	In progress	Approval forecast for August 2011
1.3.1 Manufacturing, Construction and Energy Statistics	Economic Statistics	Approved	October 2010
1.3.3 Service Industries Statistics	Economic Statistics	Postponed	Approval forecast for March 2012
1.4.4 Industrial Organization and Finance Statistics	Economic Statistics	Approved	February 2011
1.5.2 Small Business and Special Surveys	Economic Statistics	Postponed	Approval forecast for November 2012
1.5.4 Transportation Statistics	Economic Statistics	In progress	Approval forecast for July 2011
2.1.2 Culture Statistics	Social Statistics	Incorporated into 3.2 Demography	Approval in 2011-12
2.1.3 Tourism Statistics	Social Statistics	In progress	Approval presentation scheduled for July 2011
2.1.4 Education Statistics	Social Statistics	In progress	Approval presentation scheduled for July 2011
2.2.0 Health Statistics	Social Statistics	Approved	May 2011
2.4.3 Labour and Household Surveys Analysis	Social Statistics	Incorporated into 2.4.4 Labour Statistics Division	Approval in 2011-12

Name of Evaluation and Link to Report	2. Program Activity	3. Status	4. Completion Date
4.1.1 Management and Oversight Services	Internal Services	Postponed	Approval in 2011-12
4.1.2 Communications Services	Internal Services	Completed March 2011	Approval presentation scheduled for July 2011
4.2.3 Information Management Services	Internal Services	Postponed	Approval in 2011-12
4.3.1 Materiel Services	Internal Services	Postponed	Approval in 2011-12
4.3.2 Acquisition Services	Internal Services	Postponed	Approval in 2011-12
Standards	Corporate Infrastructure Services <sup>1</sup>	Completed May 2011	Approval presentation scheduled for July 2011
Collection and Regional Services	Corporate Infrastructure Services <sup>1</sup>	Approved	February 2011
Collection Systems and Infrastructure	Corporate Infrastructure Services <sup>1</sup>	In progress	Forecast for October 2011
Systems Development	Corporate Infrastructure Services <sup>1</sup>	In progress	Forecast for October 2011
Information Technology Systems	Corporate Infrastructure Services <sup>1</sup>	In progress	Forecast for August 2011
Tax Data	Corporate Infrastructure Services <sup>1</sup>	In progress	Forecast for July 2011
Business Register	Corporate Infrastructure Services <sup>1</sup>	In progress	Forecast for July 2011
Human Resources Branch <sup>2</sup>	Corporate Infrastructure Services <sup>1</sup>	Approved	March 2011
Microdata Access Division <sup>2</sup>	Social Statistics	Approved	April 2011

<sup>1.</sup> Corporate Infrastructure Services are defined as costs that cannot be linked to a specific program subactivity.

<sup>2.</sup> Not on original evaluation schedule.