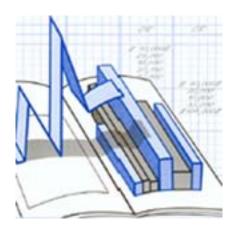
# Quarterly Financial Statistics for Enterprises

First quarter 2014





Statistics Canada Statistique Canada



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# **Quarterly Financial Statistics for Enterprises**

## First quarter 2014

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- . not available for any reference period
- .. not available for a specific reference period
- ... not applicable
- 0 true zero or a value rounded to zero
- 0s value rounded to 0 (zero) where there is a meaningful distinction between true zero and the value that was rounded
- p preliminary
- r revised
- x suppressed to meet the confidentiality requirements of the Statistics Act
- E use with caution
- F too unreliable to be published
- \* significantly different from reference category (p < 0.05)

#### **Coefficients of variation**

A excellent (CV range is 0.00% to 4.99%)
B very good (CV range is 5.00% to 9.99%)
C good (CV range is 10.00% to 14.99%)
D acceptable (CV range is 15.00% to 24.99%)

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## Note to users

You can also search through the Statistics Canada catalogue which lists all current products and services available at Statistics Canada.

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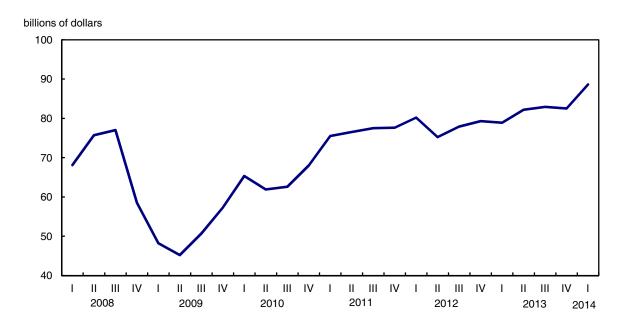
# **Highlights**



# **Analysis**

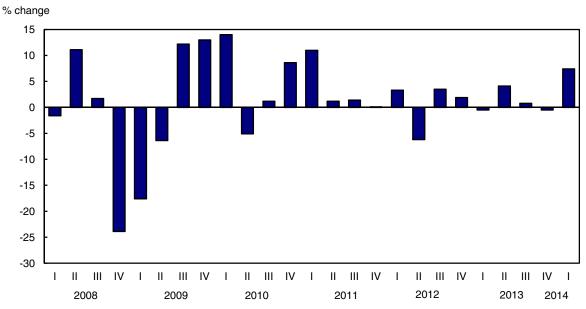
Canadian corporations earned \$88.6 billion in operating profits in the first quarter, up 7.4% from the previous quarter. This increase followed a 0.5% decrease in the fourth quarter of 2013. Overall, operating profits rose in 13 of 22 industries.

Chart 1 **Quarterly operating profits** 



In the non-financial sector, operating profits grew 9.3% to \$65.6 billion in the first quarter, following a 0.5% increase in the previous quarter. The energy sector (oil and gas extraction combined with petroleum and coal manufacturing) accounted for more than half of the increase in overall operating profits in the first quarter, rising 47.0% to \$9.9 billion.

Chart 2
Quarterly change in operating profits



In the financial sector, operating profits rose 2.5% to \$23.0 billion, following a 3.1% decline in the fourth quarter. Most of the first quarter increase came from the depository credit intermediation industry.

On a year-over-year basis, operating profits for Canadian corporations increased 12.3%. Profits rose 12.8% in the non-financial sector and 10.7% in the financial sector.

#### Non-financial sector

Operating profits for oil and gas extraction and support activities rose 66.4% to \$5.4 billion in the first quarter, aided by the strongest commodity prices for crude energy products in five years, according to the Raw Materials Price Index.

Operating profits in manufacturing increased 24.3% to \$14.7 billion.

While 7 of 13 of manufacturing industries reported gains, the largest was a 29.3% increase in the petroleum and coal industry, which drove profits to \$4.6 billion. Data from the Monthly Survey of Manufacturing show that the value of shipments of petroleum and coal products reached its highest point in the first quarter of 2014 since the third quarter of 2008.

Most of the gains in the manufacturing sector occurred as a result of a \$1.8 billion reduction in operating losses in the computer and electronic products manufacturing industry.

Wholesale trade operating profits grew 6.1% to \$7.9 billion. Building material and supplies wholesalers rebounded from their worst operating profit level in four years as profits rose 56.4% to \$953 million, marking the largest increase in the sector.

Operating profits for retail trade decreased by 0.5% to \$4.2 billion. Gains in motor vehicle and parts dealers (up 20.0% to \$627 million) and furniture, home furnishings, electronics and appliance stores (up 6.2% to \$388 million) were nearly offset by declines in food and beverage stores, as well as decreases in clothing, department and other general merchandise stores.

#### **Financial sector**

First quarter operating profits in the financial sector rose 2.5% to \$23.0 billion.

Operating profits for depository credit intermediaries grew 13.4% to \$10.7 billion.

Insurance carriers saw the largest decline in operating profits, falling 20.4% to \$3.1 billion. Life, health and medical insurers posted a 36.0% drop in operating profits to \$1.2 billion, while property and casualty insurance carrier profits fell 8.0% to \$1.4 billion.

#### Note to readers

Quarterly financial statistics are compiled using financial information provided by enterprises that derive this data from their financial statements. Starting on January 1, 2011, Canadian publicly accountable enterprises are required to replace Canadian Generally Accepted Accounting Principles (CGAAP) with International Financial Reporting Standards (IFRS) when preparing their financial statements for fiscal years starting on or after January 1, 2011. Canadian private enterprises are required to replace CGAAP by Accounting Standards for Private Enterprises or IFRS. The adoption of new accounting standards by some enterprises since the beginning of 2011 may affect comparability with prior periods.

Quarterly profit numbers referred to in this release are seasonally adjusted and are in current dollars. The quarterly financial data for the period covering the first quarter of 2011 to the fourth quarter of 2013 inclusive have been revised following reconciliation to the 2011 and 2012 annual series. In addition, seasonally adjusted data have been revised back to 2011.

Quarterly financial statistics for enterprises are based upon a sample survey and represent the activities of all corporations in Canada, except those that are government controlled or not-for-profit. An enterprise can be a single corporation or a family of corporations under common ownership and/or control, for which consolidated financial statements are produced.

Profits referred to in this analysis are operating profits earned from normal business activities. For non-financial industries, operating profits exclude interest and dividend revenue and capital gains/losses whereas, for financial industries, these are included, along with interest paid on deposits.

Operating profits differ from net profits, which represent the after-tax profits earned by corporations.

Text table 1

Quarterly financial statistics for enterprises – Seasonally adjusted

	First quarter 2013	Fourth quarter 2013 <sup>r</sup>	First quarter 2014 <sup>p</sup>	Fourth quarter 2013 to first quarter 2014	First quarter 2013 to first quarter 2014
	ı	oillions of dollars		% cha	nge
All industries					
Operating revenue	865.3	897.2	907.2	1.1	4.8
Operating profit	78.9	82.5	88.6	7.4	12.3
Net profit	58.1	64.3	66.2	2.9	13.9
Non-financial					
Operating revenue	785.2	812.8	819.2	0.8	4.3
Operating profit	58.2	60.1	65.6	9.3	12.8
Net profit	43.7	48.0	48.8	1.8	11.7
Financial					
Operating revenue	80.1	84.3	88.0	4.4	9.9
Operating profit	20.7	22.4	23.0	2.5	10.7
Net profit	14.4	16.4	17.3	5.9	20.6

r revised

Note(s): Figures may not add to totals because of rounding.

p preliminary

# **Related products**

## Selected publications from Statistics Canada

61-219-X	Financial and Taxation Statistics for Enterprises
61-220-X	Corporations Returns Act
61-224-X	Financial Performance Indicators for Canadian Business
61-517-X	Inter-corporate Ownership

#### **Selected CANSIM tables from Statistics Canada**

187-0001	Quarterly balance sheet and income statement, by North American Industry Classification System (NAICS), quarterly
187-0002	Quarterly statement of changes in financial position, by North American Industry Classification System (NAICS), selected financial ratios and selected seasonally adjusted components, quarterly

## **Selected surveys from Statistics Canada**

2501	Quarterly Survey of Financial Statements

## Selected summary tables from Statistics Canada

- Financial statistics for enterprises (quarterly)
- Other financial services Balance sheet and income statement
- Investment Services Balance sheet and income statement
- · Banking Balance sheet and income statement
- · Insurance Balance sheet and income statement
- Other consumer and business credit Balance sheet and income statement

- Economic indicators, by province and territory (monthly and quarterly)
- Latest statistics (monthly)

# **Statistical tables**

Table 1-1 Summary table — Operating revenue and operating profit, seasonally adjusted

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014
			llions of dollars		
Operating revenue					
Total, all industries	865,278	875,656	887,104	897,153	907,207
Total, non-financial industries	785,188	797,829	806,313	812,832	819,203
Agriculture, forestry, fishing and hunting Dil and gas extraction and support activities Wining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, health care and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services Total, finance and insurance industries	14,990 38,962 9,473 13,346 68,005 186,585 153,148 118,152 37,370 24,326 21,497 36,451 21,323 12,388 3,117 17,065 8,990 80,090	15,467 41,278 10,026 14,788 69,268 189,169 154,929 119,463 37,709 24,724 21,408 36,673 21,365 12,460 3,069 16,981 9,051	15,428 42,709 9,308 13,485 70,993 191,840 158,032 120,952 37,985 24,696 21,422 35,902 21,687 12,568 3,085 17,081 9,141 80,792	15,718 43,007 9,752 13,288 72,150 191,668 159,453 122,385 38,693 25,014 21,315 36,623 21,628 12,803 3,050 17,240 9,044 84,322	15,096 45,730 9,808 13,746 73,113 191,724 160,513 122,984 39,404 25,317 21,400 36,183 22,376 12,557 2,994 17,224 9,032 88,004
Non-depository credit intermediation	4,421	4,503	4,605	4,579	4,818
nsurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and	27,992 1,558 31,843	24,430 1,589 32,333	26,490 1,553 32,420	29,545 1,688 32,540	30,812 1,673 34,142
related activities  Operating profit	14,277	14,973	15,724	15,970	16,560
Fotal, all industries	78,935	82,193	82,873	82,467	88,606
Fotal, non-financial industries	58,194	57,361	59,763	60,062	65,646
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, health care and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services	1,734 1,921 1,600 1,169 4,371 13,392 7,097 4,069 3,843 4,352 5,079 3,746 1,151 2,764 347 915 643	1,796 2,831 1,667 1,475 4,310 11,847 7,027 3,920 3,701 4,126 5,107 3,611 1,212 2,820 301 941 669	1,724 4,525 1,133 1,394 4,632 11,325 7,539 4,344 3,756 4,007 5,379 3,825 1,314 2,863 337 981 684	1,870 3,223 1,233 1,329 4,521 11,810 7,426 4,240 4,445 4,249 5,475 3,782 1,669 2,921 221 974 677	1,652 5,362 1,166 1,517 4,656 14,685 7,876 4,218 4,525 4,292 5,424 3,578 1,867 2,846 325 992 667
Total, finance and insurance industries	20,742	24,831	23,110	22,405	22,960
Non-depository credit intermediation nsurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and	1,912 3,292 425 9,552	2,187 6,340 394 9,906	2,334 3,896 330 10,264	2,280 3,933 450 9,391	2,227 3,131 453 10,652
related activities	5,561	6,004	6,285	6,350	6,498

Table 1-2
Summary table — Profit before extraordinary gains and net profit, seasonally adjusted

	First quarter	Second quarter	Third quarter	Fourth quarter	First quarter
	2013	2013	2013	2013	2014
-		mil	ions of dollars		
Profit before extraordinary gains					
Total, all industries	58,069	58,480	62,578	64,390	66,168
Total, non-financial industries	43,701	43,065	46,946	48,037	48,837
Agriculture, forestry, fishing and hunting Dil and gas extraction and support activities Mining and quarrying (except oil and gas) Willities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, health care and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services Fotal, finance and insurance industries Non-depository credit intermediation	1,794 -1,870 1,578 942 4,161 10,299 4,619 2,912 2,180 2,290 5,553 4,065 1,337 2,483 200 619 539  14,368	1,810 855 1,501 1,076 4,051 9,039 4,307 1,329 2,771 2,125 5,844 3,884 3,884 3,884 3,405 147 634 543 15,415	1,993 2,478 1,083 455 4,649 8,182 4,181 3,102 2,948 1,866 6,504 4,058 1,372 2,713 209 599 553 15,632	1,891 -1,569 894 676 4,336 12,277 4,121 3,225 2,284 2,189 6,608 4,395 2,850 2,608 57 664 531	1,713 2,372 1,305 657 4,068 10,653 4,427 3,043 2,197 2,424 5,964 3,967 2,113 2,515 157 639 622 <b>17,331</b>
nsurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Decurities, commodity contracts, and other financial investments and related activities	2,983 297 5,411 5,093	2,735 292 5,938 5,502	2,457 205 6,363 5,900	3,762 347 5,459 5,958	3,773 331 6,850 5,416
Net profit					
otal, all industries	58,072	58,469	62,528	64,313	66,165
otal, non-financial industries	43,705	43,055	46,897	47,955	48,834
Agriculture, forestry, fishing and hunting Dil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Fransportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, health care and social assistance services Acts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services	1,794 -1,865 1,578 942 4,162 10,297 4,619 2,912 2,176 2,290 5,558 4,065 1,337 2,483 200 619 539	1,810 855 1,501 1,076 4,051 9,037 4,307 1,329 2,770 2,118 5,844 743 2,405 147 634 543	1,993 2,478 1,083 455 4,606 8,163 4,195 3,102 2,947 1,866 6,504 4,058 1,372 2,713 209 599 553	1,891 -1,569 894 676 4,294 12,247 4,121 3,218 2,283 2,189 6,608 4,395 2,850 2,608 57 664 530	1,713 2,372 1,305 657 4,068 10,651 4,427 3,043 2,197 2,424 5,964 3,967 2,113 2,515 157 639 622
Fotal, finance and insurance industries	14,368	15,414	15,631	16,358	17,331
Non-depository credit intermediation nsurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and related activities	583 2,983 297 5,411 5,093	948 2,734 292 5,938 5,502	708 2,456 205 6,363 5,900	827 3,764 347 5,459 5,960	962 3,773 331 6,850 5,416

Table 1-3 Summary table — Debt to equity and profit margin, selected ratios

	First	Second	Third	Fourth	First		
	quarter 2013	quarter 2013	quarter 2013	quarter 2013	quarter 2014		
-			ratio				
Debt to equity							
Total, all industries	0.889	0.884	0.882	0.867	0.855		
Total, non-financial industries	0.905	0.910	0.914	0.897	0.897		
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, health care and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services  Total, finance and insurance industries  Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Depository credit intermediation Depository credit intermediation Depository credit intermediation	0.992 0.612 0.686 1.295 1.333 0.711 0.796 0.839 1.492 1.247 1.425 0.647 0.819 0.590 2.000 2.390 0.983 <b>0.848</b> <b>2.651</b> 0.232 1.050 1.008	0.998 0.615 0.689 1.243 1.315 0.710 0.806 0.888 1.527 1.249 1.426 0.653 0.831 0.586 2.011 2.313 1.002  0.819 2.622 0.233 0.872 0.957	0.993 0.609 0.695 1.250 1.303 0.725 0.796 0.895 1.518 1.328 1.422 0.652 0.855 0.587 1.968 2.277 0.970 <b>0.802</b> 2.642 0.216 0.868 0.936 0.569	0.989 0.600 0.685 1.226 1.289 0.703 0.784 0.877 1.449 1.303 1.402 0.653 0.790 0.586 1.955 2.238 0.936  0.790 2.684 0.190 0.829 0.923	0.994 0.593 0.703 1.212 1.256 0.702 0.794 0.893 1.489 1.297 1.416 0.647 0.763 0.598 1.916 2.146 0.881 <b>0.749</b> 2.547 0.189 0.761 0.830		
<u>-</u>	percent						
Profit margin							
Total, all industries	9.1	9.4	9.3	9.2	9.8		
Total, non-financial industries	7.4	7.2	7.4	7.4	8.0		
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, health care and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services Total, finance and insurance industries Non-depository credit intermediation	11.6 4.9 16.9 8.8 6.4 7.2 4.6 3.4 10.3 17.9 23.6 10.3 5.4 22.3 11.1 5.4 7.2 25.9	11.6 6.9 16.6 10.0 6.2 6.3 4.5 3.3 9.8 16.7 23.9 9.8 5.7 22.6 9.8 5.5 7.4	11.2 10.6 12.2 10.3 6.5 5.9 4.8 3.6 9.9 16.2 25.1 10.6 6.1 22.8 10.9 5.7 7.5	11.9 7.5 12.6 10.0 6.3 6.2 4.7 3.5 11.5 17.0 25.7 10.3 7.7 22.8 7.2 5.6 7.5	11.0 11.7 11.9 11.0 6.4 7.7 4.9 3.4 11.5 17.0 25.3 9.9 8.3 22.7 10.8 5.8 7.4		
Insurance carriers and related activities	11.8	26.0	14.7 21.3	13.3 26.7	10.2		
			71.3	26 /	27.1		
Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and	27.3 30.0	24.8 30.6	31.7	28.9	31.2		

Table 1-4
Summary table — Return on equity and return on capital employed, selected ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014
			percent		
Return on equity					
Total, all industries	10.0	10.0	10.6	10.6	10.7
Total, non-financial industries	10.5	10.3	11.1	11.1	11.1
Agriculture, forestry, fishing and hunting Dil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Fransportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services	14.0 -2.6 5.3 10.4 20.1 11.1 14.8 12.4 13.7 14.1 12.5 19.2 13.8	14.1 1.2 4.9 11.2 19.0 9.6 13.7 5.7 17.0 12.8 13.1 18.6	15.4 3.4 3.5 4.7 21.2 8.7 13.2 12.8 17.9 11.7 14.4 19.3	14.3 -2.1 2.9 6.6 19.2 12.8 12.7 12.9 13.1 13.1 14.2 21.0 27.3	13.0 3.2 4.2 6.3 17.6 10.9 13.6 11.8 12.6 14.2 12.8 18.7
Educational, health care and social assistance services  Arts, entertainment and recreation  Accommodation and food services  Repair, maintenance and personal services	29.4 13.8 16.5 19.5	28.4 10.0 16.5 20.1	31.7 14.1 15.3 19.7	30.0 3.8 16.4 18.2	28.2 10.1 15.0 20.3
Total, finance and insurance industries	8.8	9.3	9.2	9.5	9.8
Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and related activities	4.0 8.2 15.0 9.6	6.4 7.4 13.7 10.3	4.8 6.6 9.9 10.7	5.6 9.9 16.1 9.1	6.4 9.8 14.9 11.1
Return on capital employed					
Total, all industries	6.7	6.7	6.9	7.1	7.2
Total, non-financial industries	7.0	6.8	7.2	7.3	7.4
Agriculture, forestry, fishing and hunting Oil and gas extraction and support activities Mining and quarrying (except oil and gas) Utilities Construction Manufacturing Wholesale trade Retail trade Transportation and warehousing Information and cultural industries Real estate and rental and leasing Professional, scientific and technical services Administrative and support, waste management and remediation services Educational, health care and social assistance services Arts, entertainment and recreation Accommodation and food services Repair, maintenance and personal services	8.2 -0.6 4.1 7.0 9.3 7.8 9.5 8.5 7.8 9.4 6.8 12.7 8.7 19.6 8.1 7.4	8.2 1.9 3.8 7.7 9.6 6.9 8.8 4.8 8.4 8.9 12.7 5.5 18.8 6.0 7.5	9.0 3.2 3.0 4.4 9.5 6.3 8.3 8.6 9.2 8.3 7.5 12.6 8.8 21.3 7.7 7.0	8.5 -0.2 2.6 5.2 9.1 8.8 8.3 9.0 7.8 8.9 7.4 13.1 16.5 19.9 3.5 7.1	7.5 3.1 3.4 5.6 9.6 7.7 8.8 8.2 2 7.0 9.6 6.8 12.1 12.3 18.8 6.5 7.2
Total, finance and insurance industries	6.0	6.2	6.2	6.5	6.7
Non-depository credit intermediation Insurance carriers and related activities Activities related to credit intermediation Depository credit intermediation Securities, commodity contracts, and other financial investments and	2.8 7.3 8.4 6.4	3.3 6.4 9.3 6.9	3.0 5.8 7.3 7.2	3.3 9.0 10.5 6.2	3.3 8.6 9.0 7.5
related activities	6.6	6.9	7.2	7.3	6.6

Table 2-1 Total, all industries — Balance sheet and income statement

	First	Second	Third	Fourth	First		
	guarter	quarter	quarter	quarter	quarter		
	2013	2013	2013	2013	2014		
		mi	illions of dollars				
Balance sheet		Tillions of dollars					
	0 CCE 274 A	0 740 262 A	0.762.0E4.	0.000.470 ^	9.013.631 A		
Total assets	<b>8,665,371</b> A 444,489	<b>8,710,362</b> A 451,320	<b>8,762,054</b> A 469,604	<b>8,898,178</b> A 479,326	463,753		
Cash and deposits	502,695	507,295	512,520	513,882	524,117		
Accounts receivable and accrued revenue Inventories		319,547		324,117			
Investments and accounts with affiliates	317,259 1,247,496	1,267,748	321,140 1,267,452	1,287,867	330,216 1,301,040		
Portfolio investments	1,116,439	1,106,016	1,104,040	1,141,905			
Loans	2,293,195	2,317,865	2,335,775	2,380,280	1,146,890 2,422,035		
	1,214,146	1,229,450	1,246,093	1,266,169	1,283,280		
Mortgage							
Non-mortgage Allowance for losses on investments and loans	1,079,049 -8,974	1,088,416 -9,057	1,089,682 -9,576	1,114,111 -8,546	1,138,755 -8,953		
Bank customers' liabilities under acceptances	-6,974 56,885	59,939	59,651	59,093	63,328		
	1,619,239		1,656,262				
Capital assets, net	1,076,719	1,637,628 1,052,125	1,045,248	1,676,839 1,043,422	1,695,347 1,075,928		
Other assets Total liabilities	6,355,016	6,369,285	6,393,321	6,477,481	6,546,821		
Deposits	2,026,320	2,050,824	2,084,264	2,132,615	2,183,420		
Actuarial liabilities of insurers	268,353	262,319	260,066	263,397	269,355		
Accounts payable and accrued liabilities	597,745	596,659	604,411	607,293	615,748		
Loans and accounts with affiliates	792,074	800,871	810,786	812,441	819,949		
Borrowings	1,261,044	1,268,689	1,277,448	1,285,384	1,288,174		
Loans and other borrowings	540.051	545,590	547,642	545,699	558,360		
Bankers' acceptances and paper	57,205	60,492	59,236	59,304	59,883		
Bonds and debentures	468,218	467,773	474,294	480,720	468,383		
Mortgages	195,571	194,834	196,276	199,662	201,547		
Future income tax	84,320	85,689	87,877	88,263	89,398		
Bank customers' liabilities under acceptances	57,117	59,927	59,405	59,113	63,318		
Other liabilities	1,268,042	1,244,307		1,228,975			
Total, equity	2,310,353	2,341,075	1,209,065 <b>2,368,733</b>	2,420,697	1,217,458		
	1,261,294		1,276,617	1,297,122	<b>2,466,808</b> 1,311,199		
Share capital Unitholders' equity	1,201,294	1,268,470 0	1,270,017	1,297,122	0		
	0	0	0	0	0		
Liability to policyholders Contributed surplus and other	202,434	203,838	202,927	207,835	211,272		
Accumulated other comprehensive income	-13,404	-13,054	-12,483	-3,288	-22		
	860,029	881,820	901,672	919,028	944,358		
Retained earnings Income statement	000,029	001,020	901,072	919,020	344,330		
	949.040	977 426 A	904 29E A	<b>904,740</b> A	<b>890,026</b> A		
Operating revenue	848,940 A	877,126 A	<b>894,385</b> A		788,513		
Sales of goods and services	754,305 18,345	785,666 18,618	799,443	805,197 19,502	19,297		
Insurers' premiums			18,775				
Annuity considerations	1,540	1,616	1,585	2,340	1,926		
Interest revenue, operating	28,154 3,816	27,655 3,665	28,262 3,890	28,472 4,578	28,803 4,471		
Dividend revenue, operating Gains or losses on sale of securities and other assets	69	-214	-951	-418	-254		
Other operating revenue	42,742	40,152	43,410	45,064	47,302		
Operating expenses	772,207	<b>794,721</b>	810,282	821,513	803,919		
Depreciation, depletion and amortization	34,191	35.168	35,603	36,462	35,784		
Insurance claims incurred	11,807	11,932	12,398	12,165	12,476		
Annuity claims incurred	2,188	1,939	1,944	2,055	2,163		
Normal increase in actuarial liabilities	337	-6,207	-831	1,204	2,103 2,505		
Interest expense, operating	7,020	6,453	6,771	6,981	6,668		
Other operating expenses	716,675	745,449	754,410	762,646	744,335		
				83.227			
Operating profit or loss	76,733	82,405	84,103	,	86,107		
Interest and dividend revenue	6,971	7,251	8,236	10,102	7,487		
Interest expense on borrowing Gains or losses	18,905	18,995 -3,874	19,873 -188	20,114 -3,088	19,718 516		
Profit before income tax	776 65 590				74,400		
	<b>65,580</b>	<b>66,795</b> 13,292	<b>72,262</b> 14,558	<b>70,123</b>			
Income tax	13,097			13,269	15,152		
Equity in affiliates' earnings	5,291	5,363	5,892	6,425	6,422		
Profit before extraordinary gains	57,775	58,866	<b>63,595</b>	63,280	65,670		
Extraordinary gains or losses	3 <b>57.77</b> 0	-11	-49 62 E46	-77	-3 65 667		
Net profit Other comprehensive income	<b>57,778</b>	58,855 1,742	63,546	<b>63,203</b>	65,667 5 147		
Other comprehensive income	1,075 <b>58,852</b>	1,742 <b>60,597</b>	2,605 <b>66,151</b>	6,132 <b>69,335</b>	5,147 <b>70,814</b>		
Comprehensive income							

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 2-2 Total, all industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter	Second quarter	Third quarter	Fourth quarter	First quarter
	2013	2013	2013	2013	2014
		mi	lions of dollars		
Statement of changes in financial position					
Cash from operating activities  Net profit	<b>56,560</b> 57,391	<b>52,839</b> 58,759	<b>75,515</b> 63,422	<b>89,161</b> 42,699	<b>26,614</b> 65,834
Non-cash items	1,450	-2,330	13,477	49,584	-38,315
Depreciation, depletion and amortization	33,858	34.813	35.815	29,480	35,956
Future income tax	-581	511	1.037	-934	833
Working capital	-11,795	-3,599	1,847	-123	-10.601
Other non-cash items	-20,032	-34,055	-25,222	21,161	-64,503
Prior period cash transactions	-2,281	-3,590	-1,384	-3,122	-905
Cash from financing activities	44,967	44,830	58,464	65,975	71,905
Increase in deposits	19,399	24,387	33,337	48,143	52,583
Borrowings from affiliates	8,947	5,702	7,926	-3,812	9,717
Borrowings from non-affiliates	12,146	5,550	6,726	3,233	-822
Loans and other borrowings	1,628	4,164	1,268	-3,261	10,422
Bankers' acceptances and paper	2,343	2,703	-1,192	169	696
Bonds and debentures	6,406	-1,600	5,083	5,736	-13,168
Mortgages	1,770	283	1,567	589	1,228
Equity	4,474	9,191	10,475	18,411	10,427
otal cash available	101,526	97,670	133,978	155,135	98,519
applications					
Cash applied to investment activities	57,063	28,945	17,579	92,117	59,612
Investments in affiliates	3,854	14,324	-2,444	12,903	12,012
Portfolio investments	21,958	-8,874	-511	35,787	4,309
Loans	31,252	23,495	20,534	43,426	43,292
Mortgage loans	8,144	14,754	16,911	20,277	16,783
Non-mortgage loans	23,108	8,741	3,623	23,149	26,508
Cash applied to fixed assets	41,191	43,721	46,935	38,765	40,342
Cash applied to dividends Total applications of cash	27,121 125,375	27,600 100.266	28,873	36,731	27,387 127,340
ncrease or decrease in cash	-23,849	-2,596	93,386 40,592	167,613 -12,477	-28,821
Selected seasonally adjusted items					
Operating revenue	865,278	875,656	887,104	897,153	907,207
Operating profit	78,935	82,193	82,873	82,467	88,606
Profit before extraordinary gains	58,069	58,480	62,578	64,390	66,168
let profit	58,072	58,469	62,528	64,313	66,165
ercentage change of selected seasonally adjusted items					
Operating revenue	-1.3	1.2	1.3	1.1	1.1
perating expenses	-1.4	0.9	1.4	1.3	0.5
Operating profit	-0.5	4.1	8.0	-0.5	7.4
elected financial ratios					
rofit margin (%)	9.1	9.4	9.3	9.2	9.8
leturn on equity (%)	10.0	10.0	10.6	10.6	10.7
Debt to equity (ratio)	0.889	0.884	0.882	0.867	0.855
Return on capital employed (%)	6.7	6.7	6.9	7.1	7.2

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 3-1 Total, non-financial industries — Balance sheet and income statement

	First	Second	Third	Fourth	First
	quarter	quarter	quarter	quarter	quarter
	2013	2013	2013	2013	2014
		mi	llions of dollars		
Balance sheet					
Total assets	3,966,156 A	3,998,818 A	4,037,331 A	4,083,140 A	4,133,126 A
Cash and deposits	300,243	297,886	302,153	310,445	308,597
Accounts receivable and accrued revenue	396,174	400,037	405,025	409,434	413,645
Inventories Investments and accounts with affiliates	317,259 784,937	319,547 793,832	321,140 799,191	324,117 805,679	330,216 819,316
Portfolio investments	107,688	108,404	108,520	107,989	107,289
Loans	37,848	38,346	38,592	39,355	40,203
Mortgage	8,176	8,100	8,553	8,536	8,575
Non-mortgage	29,671	30,246	30,038	30,819	31,628
Allowance for losses on investments and loans	0	0	0	0	0
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	1,560,781	1,579,121	1,597,294	1,616,925	1,634,543
Other assets Total liabilities	461,230 <b>2,308,117</b>	461,643 <b>2,323,498</b>	465,418 <b>2,346,432</b>	469,202 <b>2,349,880</b>	479,320 <b>2,372,146</b>
Deposits	2,300,117	2,323,430	2,340,432	2,343,000	2,372,140
Actuarial liabilities of insurers	0	ő	Õ	Ö	ŏ
Accounts payable and accrued liabilities	426,239	427,243	431,479	438,423	437,098
Loans and accounts with affiliates	594,192	605,280	615,437	617,006	624,742
Borrowings	905,738	918,899	929,218	937,872	955,059
Loans and other borrowings	431,027	436,269	440,628	440,225	449,102
Bankers' acceptances and paper	34,591	37,885	37,319	36,914	37,411
Bonds and debentures	250,984	256,150	261,070	267,004	273,040
Mortgages Future income tax	189,135 87,977	188,596 89,576	190,200 91,638	193,728 93,174	195,507 94,486
Bank customers' liabilities under acceptances	07,977	09,570	0	0	94,400
Other liabilities	293,970	282,499	278,661	263,404	260,760
Total, equity	1,658,037	1,675,317	1,690,899	1,733,260	1,760,978
Share capital	957,788	963,601	969,516	989,238	1,000,727
Unitholders' equity	0	0	0	0	0
Liability to policyholders	0	0	0	0	0
Contributed surplus and other	155,822	157,010	157,391	162,640	164,759
Accumulated other comprehensive income Retained earnings	-18,604 563,031	-17,401 572,106	-16,283 580,275	-10,823 592,206	-10,459 605,951
Income statement	303,031	372,100	300,273	392,200	003,931
	769 647 A	<b>799,458</b> A	942 026 A	<b>820,131</b> A	904 927 A
Operating revenue Sales of goods and services	<b>768,647</b> <sup>A</sup> 739,989	771,247	<b>813,926</b> A 784,778	790,247	<b>801,827</b> A 772,542
Insurers' premiums	739,969	0	704,770	190,247	0
Annuity considerations	Ö	Ö	Ŏ	Ŏ	ŏ
Interest revenue, operating	Ō	0	0	0	0
Dividend revenue, operating	0	0	0	0	0
Gains or losses on sale of securities and other assets	0	0	0	0	0
Other operating revenue	28,658	28,211	29,147	29,884	29,285
Operating expenses	712,999	742,150	752,194	759,437	739,008
Depreciation, depletion and amortization Insurance claims incurred	32,028 0	32,917 0	33,415 0	34,151 0	33,534 0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	Ö	Ö	0	Ő	0
Interest expense, operating	0	0	0	0	Ö
Other operating expenses	680,972	709,235	718,778	725,286	705,475
Operating profit or loss	55,647	57,308	61,732	60,693	62,819
Interest and dividend revenue	6,971	7,251	8,236	10,102	7,487
Interest expense on borrowing	14,406	14,671	15,263	15,617	15,561
Gains or losses Profit before income tax	1,089	-374	1,250	-3,065 <b>53,110</b>	386
Income tax	<b>49,304</b> 9,849	<b>49,520</b> 9,985	<b>55,939</b> 11,602	<b>52,110</b> 9,700	<b>55,137</b> 11,432
Equity in affiliates' earnings	3,560	3,873	4,253	4,326	4,266
Profit before extraordinary gains	43,015	43,408	48, <b>590</b>	46,736	47, <b>971</b>
Extraordinary gains or losses	3	-10	-49	-82	-3
Net profit	43,019	43,398	48,541	46,654	47,968
Other comprehensive income	611	1,963	1,962	5,274	423
Comprehensive income	43,629	45,361	50,503	51,928	48,391

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 3-2 Total, non-financial industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates	39,589 42,875 -1,491 31,707 -868 -9,433 -22,897 -1,795 18,772 0 3,778 13,949	<b>45,517</b> 43,481 5,328 32,750 526 -2,493 -25,454 -3,292 <b>24,365</b> 0 6,317 11,150	57,067 48,166 10,452 33,268 1,565 -1,028 -23,353 -1,550 26,241 0 8,763 9,320	43,530 29,513 14,327 27,100 -462 3,405 -15,716 21,900 0 -834 3,744	38,501 47,871 -8,916 33,342 401 -10,830 -31,829 -453 27,329 0 5,395 14,371		
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications	1,694 2,355 8,118 1,781 1,045 <b>58,361</b>	3,090 2,720 4,944 396 6,898 <b>69,883</b>	3,611 -521 4,487 1,742 8,158 <b>83,308</b>	-2,105 -263 5,300 813 18,990 <b>65,430</b>	7,054 635 5,554 1,128 7,563 <b>65,830</b>		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage Ioans Non-mortgage Ioans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-4,239 -4,130 -371 262 228 33 39,284 19,454 54,499 3,862	5,377 5,125 199 52 -59 111 41,779 20,131 67,287 2,596	1,946 1,708 57 181 397 -216 45,670 21,036 68,652 14,656	2,526 3,561 -1,072 37 -34 71 37,167 27,332 67,025 -1,595	11,727 12,131 -1,038 635 10 625 37,654 19,285 68,666 -2,836		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	785,188 58,194 43,701 43,705	797,829 57,361 43,065 43,055	806,313 59,763 46,946 46,897	812,832 60,062 48,037 47,955	819,203 65,646 48,837 48,834		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-1.3 -1.5 1.6	1.6 1.8 -1.4	1.1 0.8 4.2	0.8 0.8 0.5	0.8 0.1 9.3		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	7.4 10.5 0.905 7.0	7.2 10.3 0.910 6.8	7.4 11.1 0.914 7.2	7.4 11.1 0.897 7.3	8.0 11.1 0.897 7.4		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 4-1 Agriculture, forestry, fishing and hunting — Balance sheet and income statement

	First	Second	Third	Fourth	First			
	quarter 2013	quarter 2013	quarter 2013	quarter 2013	quarter 2014			
	2010	millions of dollars						
Balance sheet								
Total assets	114,652 A	114,991 A	115,611 A	117,464 A	117,866 A			
Cash and deposits Accounts receivable and accrued revenue	8,474 6,126	8,359 6,170	8,316 6.198	8,652 6,298	8,675 6,219			
Inventories	17,511	17,455	17,459	17,912	18.048			
Investments and accounts with affiliates	8,156	8,224	8,287	8,033	8,368			
Portfolio investments	5,490	5,432	5,374	5,476	5,208			
Loans	2,669	2,665	3,060	3,162	3,127			
Mortgage Non-mortgage	1,145	1,135	1,540	1,539 1,623	1,551			
Allowance for losses on investments and loans	1,524 0	1,529 0	1,520 0	0	1,576 0			
Bank customers' liabilities under acceptances	ŏ	ő	Ö	Ö	ő			
Capital assets, net	53,613	54,045	54,171	54,633	54,640			
Other assets	12,614	12,641	12,746	13,298	13,580			
Total liabilities	63,387	63,690	63,801	64,595	65,018			
Deposits Actuarial liabilities of incurers	0	0 0	0 0	0 0	0 0			
Actuarial liabilities of insurers Accounts payable and accrued liabilities	5,448	5,506	5,344	5,190	5,193			
Loans and accounts with affiliates	17,375	17,734	17,713	18,014	18,177			
Borrowings	33,480	33,448	33,737	34,249	34,372			
Loans and other borrowings	21,126	21,075	21,310	21,632	21,727			
Bankers' acceptances and paper	724	745	739	742	731			
Bonds and debentures	4,297	4,323 7,305	4,289 7,399	4,340 7,536	4,368 7,546			
Mortgages Future income tax	7,333 1,671	1,735	1,833	1,856	1,890			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Other liabilities	5,414	5,267	5,173	5,286	5,385			
Total, equity	51,265	51,301	51,811	52,869	52,848			
Share capital	11,315	11,231	11,194	11,321	11,380			
Unitholders' equity Liability to policyholders	0	0 0	0 0	0 0	0 0			
Contributed surplus and other	3,985	3,869	3,816	4,018	4,096			
Accumulated other comprehensive income	104	24	20	21	19			
Retained earnings	35,861	36,177	36,781	37,510	37,352			
Income statement								
Operating revenue	<b>14,840</b> <sup>B</sup> 14,141	15,639 B	15,338 B	<b>15,786</b> В 15,067	14,923 B			
Sales of goods and services Insurers' premiums	0	14,916 0	14,610 0	0	14,247 0			
Annuity considerations	ő	ő	Ö	Ö	Ő			
Interest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0	0	0	0 710	0			
Other operating revenue Operating expenses	699 <b>13,072</b>	724 <b>13,795</b>	729 <b>13,629</b>	719 <b>13,984</b>	676 <b>13,236</b>			
Depreciation, depletion and amortization	1,013	1,040	1,024	1,027	961			
Insurance claims incurred	0	0	0	0	0			
Annuity claims incurred	0	0	0	0	0			
Normal increase in actuarial liabilities	0	0	0	0	0			
Interest expense, operating Other operating expenses	0 12,059	0 12,756	0 12,606	0 12,956	0 12,275			
Other operating expenses Operating profit or loss	1,768	1,844	1,709	1,802	1,687			
Interest and dividend revenue	235	241	238	249	237			
Interest expense on borrowing	363	371	372	380	363			
Gains or losses	354	267	733	558	324			
Profit before income tax	1,994	1,981	2,309	<b>2,229</b>	1,886			
Income tax Eguity in affiliates' earnings	287 47	305 48	336 49	289 48	284 46			
Profit before extraordinary gains	1,754	1,724	2,021	1,989	1,649			
Extraordinary gains or losses	0	0	0	0	0			
Net profit	1,754	1,724	2,021	1,989	1,649			
Other comprehensive income	2	4	3	3	4			
Comprehensive income	1,756	1,728	2,024	1,992	1,653			

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 4-2 Agriculture, forestry, fishing and hunting — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First	Second	Third	Fourth	First		
	quarter	quarter	quarter	quarter	quarter		
	2013	2013	2013	2013	2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit	<b>1,429</b> 1,753	<b>1,323</b> 1,730	<b>908</b> 1,977 -943	<b>245</b> 568	<b>737</b> 1,631		
Non-cash items Depreciation, depletion and amortization Future income tax	-254 1,003 27	-373 1,032 46	1,011 91	-245 190 21	-805 957 40		
Working capital Other non-cash items	250	112	-74	-57	-38		
	-1,535	-1,562	-1,970	-399	-1,763		
Prior period cash transactions <b>Cash from financing activities</b> Increase in deposits	-69	-34	-127	-77	-89		
	<b>-157</b>	<b>-80</b>	<b>-246</b>	<b>195</b>	<b>185</b>		
	0	0	0	0	0		
Borrowings from affiliates	29	315	-96	83	76		
Borrowings from non-affiliates	-162	-250	-117	57	90		
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures	-105	-216	-37	-40	50		
	8	17	-3	1	0		
	15	23	-33	30	28		
Mortgages	-80	-74	-44	66	12		
Equity	-24	-145	-33	55	19		
Total cash available	<b>1,272</b>	<b>1,243</b>	<b>662</b>	<b>440</b>	<b>922</b>		
Applications	•	,					
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Fotal applications of cash norease or decrease in cash	-122 -96 -24 -1 6 -7 1,007 219 1,105 168	-6 58 -52 -11 -12 1 878 218 1,090	90 -85 -146 321 327 -6 255 132 477	-17 -75 51 6 -3 9 135 131 249	141 146 -10 5 4 1 499 194 834		
Selected seasonally adjusted items							
Operating revenue	14,990	15,467	15,428	15,718	15,096		
Operating profit	1,734	1,796	1,724	1,870	1,652		
Profit before extraordinary gains	1,794	1,810	1,993	1,891	1,713		
Net profit	1,794	1,810	1,993	1,891	1,713		
Percentage change of selected seasonally adjusted items							
Operating revenue	-1.8	3.2	-0.3	1.9	-4.0		
Operating expenses	-1.8	3.1	0.2	1.0	-2.9		
Operating profit	-1.8	3.6	-4.0	8.5	-11.6		
Selected financial ratios							
Profit margin (%)	11.6	11.6	11.2	11.9	11.0		
Return on equity (%)	14.0	14.1	15.4	14.3	13.0		
Debt to equity (ratio)	0.992	0.998	0.993	0.989	0.994		
Return on capital employed (%)	8.2	8.2	9.0	8.5	7.5		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 5-1 Oil and gas extraction and support activities — Balance sheet and income statement

	First	Second	Third	Fourth	First
	quarter	quarter	quarter	quarter	quarter
	2013	2013	2013	2013	2014
Balance sheet		IIIIII	ions of dollars		
Total assets	<b>567,467</b> A	<b>568,548</b> A	577,630 A	583,811 A	588,791 A
Cash and deposits	28,655	26,453	26,181	26,862	26,009
Accounts receivable and accrued revenue	27,969	27,215	28,945	30,405	31,473
Inventories	7,297	7,126	7,292	7,508	7,815
Investments and accounts with affiliates Portfolio investments	97,445 7,311	98,161 6,718	100,619 6,260	101,825 6,315	102,549 6,137
Loans	928	794	617	609	619
Mortgage	206	176	178	169	170
Non-mortgage	721	618	439	440	449
Allowance for losses on investments and loans	0	0	0	0	0
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net Other assets	351,428 46,435	354,992 47,088	360,334 47,381	363,516	368,284 45,906
Total liabilities	285,668	284,465	288,143	46,771 <b>287,770</b>	288,080
Deposits	0	0	0	0	0
Actuarial liabilities of insurers	0	0	0	0	0
Accounts payable and accrued liabilities	37,294	35,449	36,489	37,126	36,673
Loans and accounts with affiliates	64,577	66,031	67,456	67,723	68,103
Borrowings	107,754	108,776	108,704	109,864	110,157
Loans and other borrowings Bankers' acceptances and paper	60,226 7,827	59,215 8,348	59,683 7,712	59,681 7,884	59,766 7,943
Bonds and debentures	38,572	39,960	40,095	40,565	40,713
Mortgages	1,129	1,252	1,213	1,734	1,735
Future income tax	30,965	30,844	31,470	31,079	31,561
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	45,079	43,365	44,024	41,978	41,587
Total, equity	281,796	284,080	289,487	296,042	300,708
Share capital Unitholders' equity	247,927 0	250,266 0	252,991 0	263,398 0	265,574 0
Liability to policyholders	ŏ	0	0	0	0
Contributed surplus and other	15,449	15,737	16,056	16,121	17,244
Accumulated other comprehensive income	863	1,071	1,146	1,049	970
Retained earnings	17,557	17,005	19,295	15,474	16,921
Income statement					
Operating revenue	38,962 <sup>A</sup>	41,278 A	42,709 A	43,007 A	45,730 A
Sales of goods and services Insurers' premiums	38,962 0	41,278 0	42,709 0	43,007 0	45,730 0
Annuity considerations	Ö	0	0	0	0
Interest revenue, operating	0	Ö	Ö	Ö	Ö
Dividend revenue, operating	0	0	0	0	0
Gains or losses on sale of securities and other assets	0	0	0	0	0
Other operating revenue	0	0	0	0	0
Operating expenses Depreciation, depletion and amortization	<b>37,041</b> 8,010	<b>38,447</b> 8,278	<b>38,184</b> 8,415	<b>39,784</b> 8,765	<b>40,368</b> 8,449
Insurance claims incurred	0,010	0,270	0,413	0,703	0,449
Annuity claims incurred	Ö	ŏ	Ŏ	Ŏ	ő
Normal increase in actuarial liabilities	0	0	0	0	0
Interest expense, operating	0	0	0	0	0
Other operating expenses	29,032	30,169	29,769	31,019	31,919
Operating profit or loss	1,921	2,831	4,525	3,223	5,362
Interest and dividend revenue Interest expense on borrowing	285 1,618	325 1,705	344 1,697	413 1,765	380 1,769
Gains or losses	-3,084	-467	-299	-3,705	-1,195
Profit before income tax	-2,494	987	2,871	-1,836	2,779
Income tax	-142	637	1,018	402	1,070
Equity in affiliates' earnings	483	505	624	669	663
Profit before extraordinary gains	-1,870	855	2,478	-1,569	2,372
Extraordinary gains or losses	4	0	0	0	0
Net profit Other comprehensive income	<b>-1,865</b> 117	<b>855</b> 132	<b>2,478</b> 290	<b>-1,569</b> 10	<b>2,372</b> -21
Comprehensive income	-1,748	987	2,7 <b>68</b>	-1,559	2,352
Comprehensive modine	-1,740	301	۵,100	-1,009	2,302

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 5-2 Oil and gas extraction and support activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First	Second	Third	Fourth	First		
	quarter	quarter	quarter	quarter	quarter		
	2013	2013	2013	2013	2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax  Working capital  Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates	5,436 -1,874 7,175 7,844 -854 -2,594 2,780 135 2,908 0 1,583 1,852	6,126 858 5,169 8,264 43 -773 -2,365 99 4,900 0 618 1.084	10,112 2,476 7,213 8,409 497 -764 -928 423 3,524 0 1,400 -352	5,147 -1,405 7,070 8,396 -392 -949 15 -518 9,240 0 502 1,617	9,054 2,426 6,288 8,431 92 -1,769 -466 340 1,989 0 296 334		
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Fotal cash available	558	-949	544	867	117		
	1,474	521	-635	186	62		
	-331	1,389	-216	261	151		
	151	123	-44	303	5		
	-527	3,199	2,475	7,121	1,359		
	<b>8,345</b>	<b>11,026</b>	<b>13,636</b>	<b>14,388</b>	<b>11,044</b>		
Applications  Cash applied to investment activities     Investments in affiliates     Portfolio investments     Loans     Mortgage loans     Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-4,234	-437	-37	711	-283		
	-3,851	276	451	654	-105		
	-127	-581	-311	65	-186		
	-256	-132	-178	-8	8		
	32	-30	2	-10	1		
	-289	-102	-179	2	7		
	11,372	12,513	13,264	12,771	11,492		
	1,971	1,868	1,695	1,962	1,874		
	9,110	13,944	14,921	15,444	13,082		
	-765	-2,918	-1,285	-1,056	-2,039		
Selected seasonally adjusted items							
Operating revenue	38,962	41,278	42,709	43,007	45,730		
Operating profit	1,921	2,831	4,525	3,223	5,362		
Profit before extraordinary gains	-1,870	855	2,478	-1,569	2,372		
Net profit	-1,865	855	2,478	-1,569	2,372		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-2.2	5.9	3.5	0.7	6.3		
	-2.1	3.8	-0.7	4.2	1.5		
	-4.2	47.4	59.8	-28.8	66.4		
Selected financial ratios							
Profit margin (%)	4.9	6.9	10.6	7.5	11.7		
Return on equity (%)	-2.6	1.2	3.4	-2.1	3.2		
Debt to equity (ratio)	0.612	0.615	0.609	0.600	0.593		
Return on capital employed (%)	-0.6	1.9	3.2	-0.2	3.1		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 6-1 Mining and quarrying (except oil and gas) — Balance sheet and income statement

	First	0	Thind	Tth-	First.				
	First	Second guarter	Third quarter	Fourth quarter	First guarter				
	quarter 2013	2013	2013	2013	2014				
	20.0	millions of dollars							
Balance sheet									
Total assets	229,670 A	233,150 A	234,774 A	236.000 A	241,339 A				
Cash and deposits	6,712	6,912	6,389	6,338	6,439				
Accounts receivable and accrued revenue	18,583	18,982	18,673	18,916	18,884				
Inventories	6,644	6,606	6,756	6,838	6,931				
Investments and accounts with affiliates	105,407	107,436	109,469	109,674	112,565				
Portfolio investments	2,649	2,127	1,534	1,538	1,597				
Loans	110	114	64	65	56				
Mortgage	24 87	26 87	26 38	27 38	27 29				
Non-mortgage Allowance for losses on investments and loans	0	0	0	0	0				
Bank customers' liabilities under acceptances	0	0	0	0	0				
Capital assets, net	71,434	72,717	73,192	73,578	75,473				
Other assets	18,130	18,256	18,695	19,054	19,394				
Total liabilities	110,150	111,612	112,198	111,822	116,239				
Deposits	0	0	0	0	0				
Actuarial liabilities of insurers	0	0	0	0	0				
Accounts payable and accrued liabilities	8,762	8,842	8,929	9,088	9,292				
Loans and accounts with affiliates	50,457	52,167	53,508	53,277	54,601				
Borrowings	31,528 13,854	31,583 14,000	31,719 14,044	31,780 13,670	33,375				
Loans and other borrowings Bankers' acceptances and paper	798	206	324	696	14,816 703				
Bonds and debentures	16,827	17,331	17,305	17,412	17,656				
Mortgages	48	46	46	2	200				
Future income tax	8,611	9,024	9,142	9,242	9,266				
Bank customers' liabilities under acceptances	0	0	0	0	0				
Other liabilities	10,791	9,996	8,900	8,435	9,705				
Total, equity	119,520	121,538	122,575	124,178	125,100				
Share capital	78,658	79,264	79,890	81,095	83,042				
Unitholders' equity	0	0 0	0 0	0 0	0 0				
Liability to policyholders Contributed surplus and other	10,874	11,410	11,586	11,712	12,003				
Accumulated other comprehensive income	-406	-418	-405	-355	-450				
Retained earnings	30,394	31,282	31,504	31,726	30,506				
Income statement									
Operating revenue	9,473 A	10,026 A	9,308 A	9,752 A	9,808 A				
Sales of goods and services	9,473	10,026	9,308	9,752	9,808				
Insurers' premiums	0	0	0	0	0				
Annuity considerations	0	0 0	0 0	0 0	0				
nterest revenue, operating Dividend revenue, operating	0	0	0	0	0				
Gains or losses on sale of securities and other assets	Ö	0	0	0	0				
Other operating revenue	0	Õ	Ö	Ö	Ö				
Operating expenses	7,872	8,359	8,174	8,519	8,642				
Depreciation, depletion and amortization	885	939	912	926	981				
Insurance claims incurred	0	0	0	0	0				
Annuity claims incurred	0	0	0	0	0				
Normal increase in actuarial liabilities	0	0 0	0 0	0 0	0				
nterest expense, operating Other operating expenses	6,987	7,420	7,262	7,594	7,661				
Operating profit or loss	1,600	1,667	1,133	1,233	1,166				
Interest and dividend revenue	547	436	443	452	450				
nterest expense on borrowing	649	686	684	700	728				
Gains or losses	319	323	221	-77	365				
Profit before income tax	1,817	1,740	1,114	911	1,253				
Income tax	518	568	251	199	145				
Equity in affiliates' earnings	279	328	221	182	197				
Profit before extraordinary gains	1,578	1,501	1,083	894	1,305				
Extraordinary gains or losses	0 <b>1 579</b>	0 4 <b>50</b> 4	0 1 083	0	0 1 305				
Net profit Other comprehensive income	<b>1,578</b> 325	<b>1,501</b> 255	<b>1,083</b> 290	<b>894</b> 296	<b>1,305</b> 210				
Comprehensive income	1,903	1,755	1,374	1,190	1,515				
omprononsive income	1,303	1,700	1,017	1,100	1,010				

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 6-2 Mining and quarrying (except oil and gas) — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates	2,489 1,569 894 884 119 -314 204 26 -813 0 -1,008	1,790 1,500 252 938 329 -72 -943 38 2,767 0 1,611 18	852 1,083 -334 912 101 280 -1,627 103 2,297 0 1,348 136	1,061 930 161 867 111 -157 -661 -30 1,094 0 -238 59	3,305 1,303 1,844 962 91 57 734 158 2,927 0 722 1,315		
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity 'otal cash available	-427 212 1,033 0 -623 <b>1,676</b>	99 -583 503 -2 1,137 <b>4,557</b>	44 118 -26 0 812 <b>3,149</b>	-373 371 105 -44 1,273 <b>2,155</b>	1,139 7 169 0 890 <b>6,232</b>		
Applications  Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applications of cash ncrease or decrease in cash	-522 -965 423 20 0 21 740 918 1,137 539	1,177 1,699 -522 1 0 1 2,344 1,036 4,556	1,177 1,818 -592 -49 0 -49 1,548 1,048 3,772 -623	255 253 2 0 0 0 1,458 1,040 2,752 -598	1,791 1,740 59 -9 0 -9 2,152 1,043 4,986 1,246		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains let profit	9,473 1,600 1,578 1,578	10,026 1,667 1,501 1,501	9,308 1,133 1,083 1,083	9,752 1,233 894 894	9,808 1,166 1,305 1,305		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	4.9 0.9 30.1	5.8 6.2 4.2	-7.2 -2.2 -32.0	4.8 4.2 8.8	0.6 1.4 -5.4		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	16.9 5.3 0.686 4.1	16.6 4.9 0.689 3.8	12.2 3.5 0.695 3.0	12.6 2.9 0.685 2.6	11.9 4.2 0.703 3.4		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 7-1 Utilities — Balance sheet and income statement

	First	Second	Third	Fourth quarter	First quarter	
	quarter 2013	quarter 2013	quarter 2013	2013	2014	
	millions of dollars					
Balance sheet						
otal assets	111,420 A	114,651 A	116,922 A	119,462 A	122,203 A	
Cash and deposits Accounts receivable and accrued revenue	2,689 8,280	2,824 7,459	2,824 7,209	2,735 7,764	3,180 7,985	
nventories	1,782	2,154	2,829	2,793	2,758	
nvestments and accounts with affiliates	9,415	10,616	10,499	10,787	11,090	
Portfolio investments	534	513	483	487	498	
oans	857	855	855	1,107	1,112	
Mortgage	1	1	1	1	1	
Non-mortgage  Allowance for losses on investments and loans	856 0	854 0	855 0	1,106 0	1,112 0	
Bank customers' liabilities under acceptances	0	0	0	0	0	
Capital assets, net	71,916	74,225	77,625	79,559	80,956	
Other assets	15,948	16,008	14,599	14,230	14,624	
otal liabilities	75,391	76,128	77,809	78,563	80,376	
Deposits	0	0	0	0	0	
Actuarial liabilities of insurers	0	7 200	0	0	0	
Accounts payable and accrued liabilities  Loans and accounts with affiliates	7,347 5,093	7,396 4,969	7,383 5,507	8,001 5,731	7,786 6,033	
Borrowings	41,579	42,911	43,398	44,390	44,650	
Loans and other borrowings	16,826	17,339	18,278	19,109	18,708	
Bankers' acceptances and paper	1,520	2,069	2,112	1,559	1,452	
Bonds and debentures	23,217	23,487	22,992	23,709	24,474	
Mortgages	16	16	15	13	16	
Future income tax	5,018	5,182	5,476	5,624	6,014	
Bank customers' liabilities under acceptances Other liabilities	0 16,353	0 15.670	0 16,044	0 14,817	0 15,893	
otal, equity	36,029	38,523	<b>39,113</b>	40,898	41,827	
Share capital	30,521	32,105	32,445	32,949	33,054	
Jnitholders' equity	0	0	0	0	0	
iability to policyholders	0	0	0	0	0	
Contributed surplus and other	5,149	5,052	5,854	5,588	5,571	
Accumulated other comprehensive income	759	847	941	1,194	1,221	
Retained earnings	-400	520	-126	1,167	1,981	
Operating revenue	15.424 <sup>A</sup>	13,776 A	11,962 A	13,744 A	15,820 A	
Sales of goods and services	15,223	13,607	11,802	13,557	15,632	
nsurers' premiums	0	0	0	0	0	
Annuity considerations	0	0	0	0	0	
nterest revenue, operating	0	0	0	0	0	
Dividend revenue, operating	0	0	0	0	0	
Gains or losses on sale of securities and other assets	0 201	0 169	0 160	0 187	0 188	
Other operating revenue Operating expenses	13,883	12,476	10.784	12,396	13,899	
Depreciation, depletion and amortization	993	973	1,054	1,181	1,244	
nsurance claims incurred	0	0	0	0	0	
nnuity claims incurred	0	0	0	0	0	
ormal increase in actuarial liabilities	0	0	0	0	0	
nterest expense, operating	10.000	0	0	0	0 12.655	
Other operating expenses	12,889	11,503 <b>1,300</b>	9,730 <b>1,178</b>	11,216	./::::	
Operating profit or loss  nterest and dividend revenue	<b>1,541</b> 130	109	107	<b>1,348</b> 140	<b>1,921</b> 153	
nterest and dividend revenue	627	638	691	761	813	
Cains or losses	560	159	-242	76	25	
rofit before income tax	1,606	931	353	804	1,287	
come tax	238	110	128	224	284	
quity in affiliates' earnings	13	-4	41	104	117	
rofit before extraordinary gains	<b>1,380</b> 0	<b>817</b> 0	<b>267</b>	<b>684</b> 0	<b>1,121</b> 0	
vtraordinary gains or losses		U	0	U	U	
			267			
Extraordinary gains or losses  let profit  Other comprehensive income	<b>1,380</b> -197	<b>817</b> 261	<b>267</b> -168	<b>684</b> 386	<b>1,121</b> -498	

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 7-2 Utilities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit	<b>2,032</b> 1,388	<b>1,662</b> 718	<b>2,659</b> 267	<b>1,399</b> 673	<b>1,907</b> 1,087		
Non-cash items	691	1,061	2,477	702	809		
Depreciation, depletion and amortization	984	968	1,054	1,145	1,237		
Future income tax	18	-17	35	34	86		
Working capital	731	696	-282	-297	-400		
Other non-cash items	-1,043	-586	1,670	-181	-115		
Prior period cash transactions	-46	-117	-85	24	11		
ash from financing activities	-602	2,548	2,054	471	146		
Increase in deposits	0	0	0	0	0		
Borrowings from affiliates	-247	-125	538	153	54		
Borrowings from non-affiliates	-298	1,178	487	152	325		
Loans and other borrowings	-580	359	940	169	-400		
Bankers' acceptances and paper	-105	549	43	-594	-107		
Bonds and debentures	385	270	-495	579	830		
Mortgages	_3	1	-1	-2	3		
Equity	-57	1,495	1,029	166	-233		
otal cash available	1,430	4,210	4,713	1,870	2,052		
pplications							
ash applied to investment activities	36	1,114	-169	434	272		
Investments in affiliates	268	1,136	-140	146	260		
Portfolio investments	-65	-20	-30	14	11		
Loans	-167	-2	1	274	2		
Mortgage loans	0	0	0	0	0		
Non-mortgage loans	-167	-2	1	274	2		
Cash applied to fixed assets	787	2,975	4,364	1,341	735		
Cash applied to dividends	29	157	318	234	236		
otal applications of cash	852	4,246	4,514	2,009	1,243		
ncrease or decrease in cash	578	-36	199	-139	809		
elected seasonally adjusted items							
Operating revenue	13,346	14,788	13,485	13,288	13,746		
Operating profit	1,169	1,475	1,394	1,329	1,517		
Profit before extraordinary gains	942	1,076	455	676	657		
et profit	942	1,076	455	676	657		
ercentage change of selected seasonally adjusted items							
Operating revenue	-2.3	10.8	-8.8	-1.5	3.4		
perating expenses	-1.4	9.3	-9.2	-1.1	2.3		
perating profit	-10.2	26.2	-5.5	-4.7	14.1		
elected financial ratios							
rofit margin (%)	8.8	10.0	10.3	10.0	11.0		
leturn on equity (%)	10.4	11.2	4.7	6.6	6.3		
Debt to equity (ratio)	1.295	1.243	1.250	1.226	1.212		
Return on capital employed (%)	7.0	7.7	4.4	5.2	5.6		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

All data in this table are unadjusted unless otherwise specified.
 Figures may not add due to rounding.

Table 8-1 Construction — Balance sheet and income statement

	First quarter	Second quarter	Third quarter	Fourth quarter	First quarter	
	2013	2013	2013	2013	2014	
	millions of dollars					
Balance sheet						
otal assets	250,701 A	255,705 A	263,701 A	266,735 A	265,648 A	
Cash and deposits Accounts receivable and accrued revenue	29,582 50,226	29,655 52,843	31,783 55,862	32,475 55,814	32,452 54,592	
nventories	47,565	48,735	49,438	49,962	50,378	
nvestments and accounts with affiliates	40,806	41,709	42,767	43,509	43,445	
Portfolio investments	8,931	9,080	9,175	9,129	9,217	
oans	2,032	1,998	2,011	2,007	2,016	
Mortgage	47	28	29	25	48	
Non-mortgage Allowance for losses on investments and loans	1,985 0	1,971 0	1,981 0	1,983 0	1,967 0	
Bank customers' liabilities under acceptances	0	0	0	0	0	
Capital assets, net	53,427	53,437	52,945	53,225	53,219	
Other assets	18,132	18,247	19,720	20,614	20,330	
otal liabilities	167,852	170,442	175,878	176,585	173,067	
Deposits	0	0	0	0	0	
actuarial liabilities of insurers	0	0	0	0	0	
sccounts payable and accrued liabilities soans and accounts with affiliates	42,854 45,281	43,785 45,143	47,055 45,872	47,089 46,855	45,999 47,127	
Borrowings	65,139	67,014	68,580	69,347	69,179	
Loans and other borrowings	36,527	38,087	39,063	39,807	39,764	
Bankers' acceptances and paper	1,110	1,142	1,189	1,219	1,208	
Bonds and debentures	6,418	6,526	6,732	6,702	6,661	
Mortgages	21,084	21,259	21,596	21,619	21,546	
tuture income tax	804	728	813	742	707	
Bank customers' liabilities under acceptances Other liabilities	0 13,774	0 13,772	0 13,559	0 12,552	0 10,055	
otal, equity	82,849	85,263	87,822	90,150	<b>92,580</b>	
Share capital	13,514	13,517	13,648	13,955	13,933	
Jnitholders' equity	0	0	0	0	0	
iability to policyholders	0	0	0	0	0	
Contributed surplus and other	3,910	4,114	4,225	4,043	3,998	
Accumulated other comprehensive income	-5 05 430	47	39	25	-35	
Retained earnings ncome statement	65,430	67,585	69,911	72,127	74,684	
Operating revenue	<b>62,661</b> <sup>A</sup>	<b>67,660</b> A	75,617 A	<b>74,477</b> A	<b>67,231</b> A	
Sales of goods and services	61,809	66,778	74,619	73,287	66,204	
nsurers' premiums	0	0	0	0	0	
Innuity considerations	0	0	0	0	0	
nterest revenue, operating	0	0	0	0	0	
Dividend revenue, operating	0	0	0	0	0	
Gains or losses on sale of securities and other assets  Other operating revenue	0 852	0 882	0 998	0 1,190	0 1.026	
Operating expenses	59,067	64,028	70,012	69.474	63,440	
Depreciation, depletion and amortization	1,446	1,520	1,580	1,586	1,460	
nsurance claims incurred	Ó	0	0	0	0	
nnuity claims incurred	0	0	0	0	0	
ormal increase in actuarial liabilities	0	0	0	0	0	
nterest expense, operating	0 57 634	0	0	0 67,889	0 61.979	
Other operating expenses	57,621 3 <b>503</b>	62,508 <b>3,632</b>	68,432 <b>5,605</b>			
Operating profit or loss Interest and dividend revenue	<b>3,593</b> 461	478	484	<b>5,003</b> 477	<b>3,791</b> 448	
nterest and dividend revenue	490	509	489	522	514	
ains or losses	516	302	228	245	234	
rofit before income tax	4,078	3,905	5,825	5,205	3,957	
come tax	792	840	1,136	939	827	
quity in affiliates' earnings	405	458	503	526	451	
	3,692	3,523	<b>5,192</b> -43	4,792	3,581	
extraordinary gains or losses	0 3 <b>692</b>	0 3 <b>523</b>		-42 <b>4 749</b>	-1 3 580	
Profit before extraordinary gains Extraordinary gains or losses let profit Other comprehensive income	<b>3,692</b> 10	<b>3,523</b> 49	<b>5,149</b> 29	<b>4,749</b> 18	<b>3,580</b> 0	

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 8-2 Construction — Statement of changes in financial position, selected seasonally adjusted items and selected financial

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014	
	millions of dollars					
Statement of changes in financial position						
Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits	3,603 3,672 -1,745 1,445 53 -1,135 -2,108 1,676 -610 0	1,049 3,501 -2,365 1,505 68 -2,569 -1,368 -87 1,710	4,667 5,018 -1,921 1,573 102 -902 -2,694 1,569 2,247	2,231 2,483 -78 549 -29 186 -784 -174 123	3,820 3,524 -1,339 1,453 -44 290 -3,039 1,635 -913	
Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available	-188 -362 -209 -40 -12 -100 -61 <b>2,993</b>	-176 1,558 1,375 17 11 154 328 <b>2,758</b>	423 1,561 783 51 91 637 263 <b>6,913</b>	504 -508 -214 25 -43 -276 128 <b>2,355</b>	-227 -495 -263 -15 -48 -169 -191 <b>2,907</b>	
Applications						
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-962 -1,062 74 26 -12 38 912 1,092 1,042 1,951	386 273 115 -2 -18 15 613 883 1,882	355 285 60 11 -18 29 935 1,051 2,340 4,573	249 295 -44 -3 1 -4 627 1,145 2,020 334	-759 -627 -109 -24 13 -37 650 1,191 1,082 1,825	
Selected seasonally adjusted items						
Operating revenue Operating profit Profit before extraordinary gains Net profit	68,005 4,371 4,161 4,162	69,268 4,310 4,051 4,051	70,993 4,632 4,649 4,606	72,150 4,521 4,336 4,294	73,113 4,656 4,068 4,068	
Percentage change of selected seasonally adjusted items						
Operating revenue Operating expenses Operating profit	-5.6 -5.1 -13.1	1.9 2.1 -1.4	2.5 2.2 7.5	1.6 1.9 -2.4	1.3 1.2 3.0	
Selected financial ratios						
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	6.4 20.1 1.333 9.3	6.2 19.0 1.315 9.6	6.5 21.2 1.303 9.5	6.3 19.2 1.289 9.1	6.4 17.6 1.256 9.6	

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

Table 9-1 Manufacturing — Balance sheet and income statement

	First	Second	Third	Fourth	First	
	quarter	quarter	quarter	quarter	quarter	
	2013	2013	2013	2013	2014	
	millions of dollars					
Balance sheet						
Total assets Cash and deposits	<b>856,481</b> A 46,691	<b>862,198</b> A 45,728	<b>865,426</b> A 47,259	<b>865,285</b> A 47,204	<b>879,839</b> A 46,213	
Accounts receivable and accrued revenue	96,527	97,795	98,328	96.564	99,767	
Inventories	80,961	81,059	81,403	80,941	84,488	
nvestments and accounts with affiliates	206,123	206,302	203,500	202,961	205,462	
Portfolio investments ∟oans	15,450 5,133	16,731 5,245	16,111 5,282	15,947 5,248	15,453 5,253	
Mortgage	398	390	392	392	392	
Non-mortgage	4,735	4,855	4,890	4,857	4,861	
Allowance for losses on investments and loans	0	0	0	0	0	
Bank customers' liabilities under acceptances	0	0	0	0	0	
Capital assets, net Other assets	294,796 110,799	299,348 109,990	303,031 110,511	307,234 109,188	311,100 112,103	
Total liabilities	484,678	485,965	489,899	<b>481,867</b>	488,465	
Deposits	0	0	0	0	0	
Actuarial liabilities of insurers	0		0	0	0	
Accounts payable and accrued liabilities	109,044	110,911	109,402	109,376	112,030	
Loans and accounts with affiliates  Borrowings	144,896 119,440	146,054 121,096	150,079 122,034	149,190 120,296	151,721 122,873	
Loans and other borrowings	77,418	77,712	77,413	75,956	77,892	
Bankers' acceptances and paper	4,524	4,765	5,050	4,825	4,966	
Bonds and debentures	32,518	33,552	34,420	34,356	34,917	
Mortgages	4,981	5,066	5,151	5,158	5,098	
Future income tax Bank customers' liabilities under acceptances	24,528 0	24,371 0	24,394 0	25,108 0	25,103 0	
Other liabilities	86,769	83,533	83,989	77,897	76,737	
Total, equity	371,803	376,233	375,527	383,418	391,375	
Share capital	212,147	210,911	209,933	212,880	214,675	
Unitholders' equity	0	0 0	0 0	0 0	0	
Liability to policyholders  Contributed surplus and other	38,498	38,566	38,255	38,742	38,989	
Accumulated other comprehensive income	-13,641	-13,091	-12,287	-8,266	-8,129	
Retained earnings	134,798	139,848	139,626	140,062	145,840	
ncome statement						
Operating revenue	<b>183,335</b> <sup>A</sup> 181,941	<b>192,347</b> A 191,044	<b>191,128</b> A 189,813	<b>192,453</b> A 190,990	<b>188,282</b> A 186,961	
Sales of goods and services Insurers' premiums	101,941	191,044	0	190,990	180,901	
Annuity considerations	Ö	Ŏ	Ŏ	ŏ	ŏ	
nterest revenue, operating	0	0	0	0	0	
Dividend revenue, operating	0	0	0	0	0	
Sains or losses on sale of securities and other assets Other operating revenue	0 1,394	0 1,304	0 1,314	0 1,463	0 1,321	
Operating expenses	170,662	179,969	179,655	180,602	174,390	
Depreciation, depletion and amortization	6,233	6,496	6,651	6,585	6,568	
nsurance claims incurred	0	0	0	0	0	
Annuity claims incurred	0	0	0	0	0	
Normal increase in actuarial liabilities nterest expense, operating	0	0 0	0 0	0 0	0 0	
Other operating expenses	164,429	173.473	173.004	174,017	167,821	
Operating profit or loss	12,673	12,379	11,472	11,851	13,893	
nterest and dividend revenue	1,075	1,231	2,078	3,333	1,120	
nterest expense on borrowing	2,683	2,767	2,832	2,827	2,862	
Gains or losses  Profit before income tax	963 <b>12,034</b>	1,325 <b>12,167</b>	276 <b>10,990</b>	-2,031 <b>10,322</b>	684 <b>12,841</b>	
ncome tax	1,945	1,953	1,957	847	2,415	
Equity in affiliates' earnings	240	219	255	273	198	
Profit before extraordinary gains	10,329	10,433	9,288	9,747	10,624	
Extraordinary gains or losses	-1	-2	-19	-30	-2	
Net profit Other comprehensive income	<b>10,328</b> -413	<b>10,431</b> 315	<b>9,269</b> 394	<b>9,717</b> 893	<b>10,622</b> 55	
Comprehensive income	9,914	10,746	9,663	10,610	10,677	
		.0,,,,,		.0,010	.5,577	

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 9-2 Manufacturing — Statement of changes in financial position, selected seasonally adjusted items and selected financial

	First	Second	Third	Fourth	First		
	quarter	quarter	quarter	quarter	quarter		
	2013	2013	2013	2013	2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities  Net profit  Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates	7,589 10,344 -667 6,173 -172 -2,149 -4,519 -2,088 7,566 0 -147 5,049	8,362 10,437 644 6,443 -189 583 -6,193 -2,720 2,707 0 1,322 1,692	10,935 9,267 4,571 6,593 128 -1,821 -328 -2,903 3,075 0 3,757 545	12,867 8,596 6,453 5,859 -733 4,241 -2,914 -2,182 -890 0 -986 -2,218	3,686 10,608 -4,546 6,496 -174 -4,317 -6,552 -2,376 6,190 0 2,930 1,748		
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications	-308	458	-616	-1,976	1,654		
	982	238	271	-215	108		
	4,239	1,031	882	-10	-20		
	136	-35	8	-18	5		
	2,664	-308	-1,226	2,314	1,513		
	<b>15,155</b>	<b>11,068</b>	<b>14,010</b>	<b>11,977</b>	<b>9,876</b>		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	2,844	682	-3,008	-819	1,021		
	2,921	-329	-2,807	-517	1,776		
	-172	892	-237	-289	-762		
	94	119	36	-13	7		
	-3	-8	2	-1	0		
	97	127	34	-12	7		
	9,154	7,650	9,480	10,066	7,696		
	2,940	3,787	4,118	9,097	3,139		
	14,937	12,118	10,590	18,344	11,855		
	217	-1,050	3,420	-6,367	-1,980		
Selected seasonally adjusted items							
Operating revenue	186,585	189,169	191,840	191,668	191,724		
Operating profit	13,392	11,847	11,325	11,810	14,685		
Profit before extraordinary gains	10,299	9,039	8,182	12,277	10,653		
Net profit	10,297	9,037	8,163	12,247	10,651		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-1.9	1.4	1.4	-0.1	0.0		
	-2.4	2.4	1.8	-0.4	-1.6		
	4.4	-11.5	-4.4	4.3	24.3		
Selected financial ratios							
Profit margin (%)	7.2	6.3	5.9	6.2	7.7		
Return on equity (%)	11.1	9.6	8.7	12.8	10.9		
Debt to equity (ratio)	0.711	0.710	0.725	0.703	0.702		
Return on capital employed (%)	7.8	6.9	6.3	8.8	7.7		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 10-1** Wholesale trade — Balance sheet and income statement

	First quarter	Second quarter	Third quarter	Fourth quarter	First quarter			
	2013	2013	2013	2013	2014			
		millions of dollars						
Balance sheet								
Total assets	<b>315,120</b> A 28,637	<b>316,421</b> A 29,269	<b>317,246</b> A 29,616	<b>322,574</b> A 30,799	<b>327,347</b> A			
Cash and deposits Accounts receivable and accrued revenue	74,992	75,872	74,715	76,535	30,176 77,568			
Inventories	63,052	63,014	63,221	63,284	65,447			
Investments and accounts with affiliates	54,814	54,541	54,609	56,086	57,592			
Portfolio investments	5,696	5,682	5,828	5,860	5,823			
Loans	6,454	6,383	6,326	6,163	6,309			
Mortgage	434	434	439	443	466			
Non-mortgage Allowance for losses on investments and loans	6,020 0	5,949 0	5,887 0	5,720 0	5,843 0			
Bank customers' liabilities under acceptances	Ö	0	0	0	0			
Capital assets, net	43,235	43,529	44,330	45,007	45,847			
Other assets	38,241	38,131	38,601	38,841	38,585			
Total liabilities	190,276	190,837	190,782	193,139	197,219			
Deposits	0	0	0	0	0			
Actuarial liabilities of insurers	0	0	0	0	0			
Accounts payable and accrued liabilities	71,426	71,229	71,265	72,906	74,047			
Loans and accounts with affiliates  Borrowings	52,154 47,183	52,855 48,334	53,476 47,246	54,033 47,381	54,925 48,375			
Loans and other borrowings	37,193	38,382	37,131	36,900	37,704			
Bankers' acceptances and paper	2,278	2,365	2,457	2,449	2,415			
Bonds and debentures	5,710	5,594	5,631	5,891	5,926			
Mortgages	2,001	1,993	2,028	2,141	2,331			
Future income tax	148	289	333	481	421			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Other liabilities	19,365	18,130 <b>125,584</b>	18,461	18,337 <b>129,435</b>	19,451 <b>130,128</b>			
<b>Total, equity</b> Share capital	<b>124,844</b> 53,500	53,941	<b>126,464</b> 54,710	55,525	56,510			
Unitholders' equity	0	0	0	0	0 0			
Liability to policyholders	Ö	Ö	Ö	Ö	Ö			
Contributed surplus and other	12,223	11,600	10,718	11,146	11,808			
Accumulated other comprehensive income	-1,134	-739	-633	-374	-206			
Retained earnings	60,256	60,783	61,669	63,139	62,015			
ncome statement								
Operating revenue	<b>148,236</b> <sup>A</sup> 145,800	<b>156,998</b> A 154,483	<b>158,288</b> A 155,784	<b>162,040</b> A 159,134	<b>155,517</b> A 152,791			
Sales of goods and services Insurers' premiums	145,600	154,465	0	0	152,791			
Annuity considerations	ŏ	0	0	0	0			
nterest revenue, operating	0	Ö	Ö	Ö	Ö			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue	2,436	2,515	2,504	2,906	2,726			
Operating expenses	141,693	149,575	<b>150,549</b> 1,448	<b>154,657</b> 1,520	<b>148,252</b> 1,490			
Depreciation, depletion and amortization nsurance claims incurred	1,457 0	1,521 0	1,446	1,520	1,490			
Annuity claims incurred	ŏ	ő	ő	ő	ő			
Normal increase in actuarial liabilities	Ō	Ō	Ō	Ō	0			
nterest expense, operating	0	0	0	0	0			
Other operating expenses	140,236	148,056	149,100	153,137	146,764			
Operating profit or loss	6,544	7,423	7,739	7,383	7,265			
nterest and dividend revenue	344	367	486	463	404			
nterest expense on borrowing Gains or losses	806 -574	851 -1,180	834 -1,978	887 -1,568	840 -1,714			
Profit before income tax	5, <b>503</b>	5,755	5,403	5,386	5,112			
ncome tax	1,307	1,334	1,269	1,263	1,151			
equity in affiliates' earnings	78	84	106	86	118			
rofit before extraordinary gains	4,274	4,505	4,240	4,208	4,079			
extraordinary gains or losses	0	0	14	0	0			
Net profit	4,274	4,505	4,254	4,208	4,079			
Other comprehensive income	121	311	211	227	84			
Comprehensive income	4,395	4,817	4,465	4,436	4,164			

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 10-2** Wholesale trade — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages	3,106 4,279 -1,394 1,452 73 -1,718 -1,201 221 -25 0 475 -667 152 -185 -642 7	4,928 4,534 -62 1,515 29 -1,124 -481 457 578 0 -127 770 821 68 -126 7 -65	7,272 4,144 2,727 1,438 40 73 1,176 401 1,209 0 449 -688 -787 14 36 49 1,448	6,084 3,134 393 1,190 -1 183 -979 2,557 1,099 0 734 -408 -655 -6 170 82 773	5,410 4,051 923 1,470 -14 -1,888 1,354 437 1,299 0 640 305 359 -42 29 -42 355		
Equity otal cash available Applications	3, <b>081</b>	5,506	1,448 <b>8,482</b>	7,1 <b>83</b>	6,710		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	466 547 -47 -34 3 -37 395 1,658 2,518 563	-422 -333 -36 -53 0 -53 996 1,636 2,211 3,295	976 1,076 -94 -6 3 -9 2,051 2,517 5,544 2,938	1,008 1,233 3 -227 2 -229 947 2,462 4,418 2,765	1,470 1,329 28 114 -1 114 1,619 1,973 5,062 1,648		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	153,148 7,097 4,619 4,619	154,929 7,027 4,307 4,307	158,032 7,539 4,181 4,195	159,453 7,426 4,121 4,121	160,513 7,876 4,427 4,427		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-0.1 -1.0 23.2	1.2 1.3 -1.0	2.0 1.8 7.3	0.9 1.0 -1.5	0.7 0.4 6.1		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	4.6 14.8 0.796 9.5	4.5 13.7 0.806 8.8	4.8 13.2 0.796 8.3	4.7 12.7 0.784 8.3	4.9 13.6 0.794 8.8		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 11-1** Retail trade — Balance sheet and income statement

Balance sheet  Total assets Cash and deposits Accounts receivable and accrued revenue Inventories Investments and accounts with affiliates Portfolio investments Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates Balance servenue  Loans and accounts with affiliates Borrowings	First quarter 2013  222,151 A 20,491 18,359 64,494 31,663 5,645 1,790 472 1,318 0 0 57,552 22,157 128,472 0 0 40,674 29,061 49,572 37,631 3,138	Second quarter 2013  mill  227,239 A 20,909 19,199 65,042 29,619 6,014 1,855 473 1,382 0 0 62,576 22,022 133,410 0 41,409 32,198 51,138	Third quarter 2013  ions of dollars  233,657 A 22,097 19,491 65,583 29,742 8,187 1,832 478 1,354 0 0 64,014 22,710 136,396 0 41,822 32,927	Fourth quarter 2013  238,454 A 23,588 19,866 66,902 30,048 7,715 1,890 505 1,386 0 0 64,133 24,309 138,389 0 0 43,090	First quarter 2014  242,142 A 23,578 19,427 66,725 31,468 7,367 1,970 510 1,460 0 0 63,908 27,698 139,458 0 0
Total assets Cash and deposits Accounts receivable and accrued revenue Inventories Investments and accounts with affiliates Portfolio investments Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates	2013  222,151 A 20,491 18,359 64,494 31,663 5,645 1,790 472 1,318 0 57,552 22,157 128,472 0 40,674 29,061 49,572 37,631	227,239 A 20,909 19,199 65,042 29,619 6,014 1,855 473 1,382 0 0 62,576 22,022 133,410 0 41,409 32,198	2013  233,657 A 22,097 19,491 65,583 29,742 8,187 1,832 478 1,354 0 0 64,014 22,710 136,396 0 41,822	238,454 A 23,588 19,866 66,902 30,048 7,715 1,890 505 1,386 0 64,133 24,309 138,389 0 0	242,142 A 23,578 19,427 66,725 31,468 7,367 1,970 510 1,460 0 63,908 27,698 139,458 0
Total assets Cash and deposits Accounts receivable and accrued revenue Inventories Investments and accounts with affiliates Portfolio investments Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates	20,491 18,359 64,494 31,663 5,645 1,790 472 1,318 0 57,552 22,157 128,472 0 40,674 29,061 49,572 37,631	227,239 A 20,909 19,199 65,042 29,619 6,014 1,855 473 1,382 0 0 62,576 22,022 133,410 0 0 41,409 32,198	233,657 A 22,097 19,491 65,583 29,742 8,187 1,832 478 1,354 0 64,014 22,710 136,396 0 41,822	23,588 19,866 66,902 30,048 7,715 1,890 505 1,386 0 64,133 24,309 138,389 0 0	23,578 19,427 66,725 31,468 7,367 1,970 510 1,460 0 63,908 27,698 139,458 0
Total assets Cash and deposits Accounts receivable and accrued revenue nventories nvestments and accounts with affiliates Portfolio investments Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates	20,491 18,359 64,494 31,663 5,645 1,790 472 1,318 0 57,552 22,157 128,472 0 40,674 29,061 49,572 37,631	20,909 19,199 65,042 29,619 6,014 1,855 473 1,382 0 62,576 22,022 133,410 0 41,409 32,198	22,097 19,491 65,583 29,742 8,187 1,832 478 1,354 0 0 64,014 22,710 136,396 0 41,822	23,588 19,866 66,902 30,048 7,715 1,890 505 1,386 0 64,133 24,309 138,389 0 0	23,578 19,427 66,725 31,468 7,367 1,970 510 1,460 0 0 63,908 27,698 139,458
Cash and deposits Accounts receivable and accrued revenue Inventories Investments and accounts with affiliates Portfolio investments Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Accounts payable and accrued liabilities Loans and accounts with affiliates	20,491 18,359 64,494 31,663 5,645 1,790 472 1,318 0 57,552 22,157 128,472 0 40,674 29,061 49,572 37,631	20,909 19,199 65,042 29,619 6,014 1,855 473 1,382 0 62,576 22,022 133,410 0 41,409 32,198	22,097 19,491 65,583 29,742 8,187 1,832 478 1,354 0 0 64,014 22,710 136,396 0 41,822	23,588 19,866 66,902 30,048 7,715 1,890 505 1,386 0 64,133 24,309 138,389 0 0	23,578 19,427 66,725 31,468 7,367 1,970 510 1,460 0 0 63,908 27,698 139,458 0
Accounts receivable and accrued revenue Inventories Investments and accounts with affiliates Portfolio investments Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates	18,359 64,494 31,663 5,645 1,790 472 1,318 0 0 57,552 22,157 128,472 0 40,674 29,061 49,572 37,631	19,199 65,042 29,619 6,014 1,855 473 1,382 0 0 62,576 22,022 133,410 0 41,409 32,198	19,491 65,583 29,742 8,187 1,832 478 1,354 0 0 64,014 22,710 136,396 0 41,822	19,866 66,902 30,048 7,715 1,890 505 1,386 0 64,133 24,309 138,389 0 0	19,427 66,725 31,468 7,367 1,970 510 1,460 0 63,908 27,698 139,458 0
Inventories Investments and accounts with affiliates Portfolio investments Loans Mortgage Mon-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates	64,494 31,663 5,645 1,790 472 1,318 0 57,552 22,157 128,472 0 40,674 29,061 49,572 37,631	65,042 29,619 6,014 1,855 473 1,382 0 0 62,576 22,022 133,410 0 0 41,409 32,198	65,583 29,742 8,187 1,832 478 1,354 0 0 64,014 22,710 136,396 0 41,822	66,902 30,048 7,715 1,890 505 1,386 0 0 64,133 24,309 <b>138,389</b> 0	66,725 31,468 7,367 1,970 510 1,460 0 0 63,908 27,698 139,458 0
Investments and accounts with affiliates Portfolio investments Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates	31,663 5,645 1,790 472 1,318 0 57,552 22,157 128,472 0 0 40,674 29,061 49,572 37,631	29,619 6,014 1,855 473 1,382 0 0 62,576 22,022 133,410 0 41,409 32,198	29,742 8,187 1,832 478 1,354 0 0 64,014 22,710 136,396 0 0 41,822	30,048 7,715 1,890 505 1,386 0 0 64,133 24,309 138,389 0	31,468 7,367 1,970 510 1,460 0 0 63,908 27,698 139,458 0
Loans Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates	1,790 472 1,318 0 0 57,552 22,157 128,472 0 0 40,674 29,061 49,572 37,631	1,855 473 1,382 0 0 62,576 22,022 <b>133,410</b> 0 0 41,409 32,198	1,832 478 1,354 0 0 64,014 22,710 <b>136,396</b> 0 0 41,822	1,890 505 1,386 0 0 64,133 24,309 138,389 0 0	1,970 510 1,460 0 63,908 27,698 139,458 0
Mortgage Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Accuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates	472 1,318 0 0 57,552 22,157 128,472 0 0 40,674 29,061 49,572 37,631	473 1,382 0 0 62,576 22,022 133,410 0 41,409 32,198	478 1,354 0 0 64,014 22,710 136,396 0 41,822	505 1,386 0 0 64,133 24,309 <b>138,389</b> 0 0	510 1,460 0 0 63,908 27,698 <b>139,458</b> 0
Non-mortgage Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates	1,318 0 57,552 22,157 128,472 0 0 40,674 29,061 49,572 37,631	1,382 0 0 62,576 22,022 <b>133,410</b> 0 0 41,409 32,198	1,354 0 0 64,014 22,710 136,396 0 0 41,822	1,386 0 0 64,133 24,309 <b>138,389</b> 0	1,460 0 0 63,908 27,698 <b>139,458</b> 0
Allowance for losses on investments and loans Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates	0 57,552 22,157 128,472 0 40,674 29,061 49,572 37,631	0 0 62,576 22,022 <b>133,410</b> 0 0 41,409 32,198	0 0 64,014 22,710 <b>136,396</b> 0 0 41,822	0 0 64,133 24,309 138,389 0 0	0 0 63,908 27,698 <b>139,458</b> 0
Bank customers' liabilities under acceptances Capital assets, net Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates	0 57,552 22,157 128,472 0 0 40,674 29,061 49,572 37,631	0 62,576 22,022 <b>133,410</b> 0 0 41,409 32,198	0 64,014 22,710 <b>136,396</b> 0 0 41,822	0 64,133 24,309 <b>138,389</b> 0 0	0 63,908 27,698 <b>139,458</b> 0
Capital assets, net Other assets Total liabilities Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates	57,552 22,157 <b>128,472</b> 0 0 40,674 29,061 49,572 37,631	62,576 22,022 <b>133,410</b> 0 0 41,409 32,198	64,014 22,710 <b>136,396</b> 0 0 41,822	64,133 24,309 <b>138,389</b> 0 0	63,908 27,698 <b>139,458</b> 0
Other assets  Total liabilities  Deposits  Actuarial liabilities of insurers  Accounts payable and accrued liabilities  Loans and accounts with affiliates	22,157 128,472 0 0 40,674 29,061 49,572 37,631	22,022 <b>133,410</b> 0 0 41,409 32,198	22,710 <b>136,396</b> 0 0 41,822	24,309 <b>138,389</b> 0 0	27,698 <b>139,458</b> 0
Deposits Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates	0 0 40,674 29,061 49,572 37,631	0 0 41,409 32,198	0 0 41,822	0	<b>139,458</b> 0
Actuarial liabilities of insurers Accounts payable and accrued liabilities Loans and accounts with affiliates	0 40,674 29,061 49,572 37,631	0 41,409 32,198	0 41,822	0	-
Accounts payable and accrued liabilities Loans and accounts with affiliates	40,674 29,061 49,572 37,631	41,409 32,198	41,822	-	0
Loans and accounts with affiliates	29,061 49,572 37,631	32,198			-
	49,572 37,631			43,090 33,408	41,302 33,975
	37,631		54,137	54,389	57,714
Loans and other borrowings		39,136	42,159	42,306	44,814
Bankers' acceptances and paper	0,100	3,302	3,239	3,215	3,081
Bonds and debentures	4,328	4,314	4,439	4,456	5,469
Mortgages	4,475	4,386	4,300	4,411	4,350
Future income tax	-480	-559	-511	-370	-489
Bank customers' liabilities under acceptances Other liabilities	0 9,645	0 9,224	0 8,021	0 7,873	0 6,957
Total, equity	93,678	93,829	97,262	100,065	102,684
Share capital	24,069	25.742	26,406	26,688	28,256
Unitholders' equity	0	0	0	0	0
Liability to policyholders	0	0	0	0	0
Contributed surplus and other	11,943	12,134	12,309	12,280	12,702
Accumulated other comprehensive income	-197	-213	-204 50.750	-122	-163
Retained earnings	57,863	56,165	58,750	61,219	61,889
Income statement	445.070 ^	447 942 A	125 120 A	<b>122,609</b> A	<b>120,112</b> A
Operating revenue Sales of goods and services	<b>115,272</b> A 113,668	<b>117,942</b> A 116,373	<b>125,129</b> A 123,239	122,809 A 120,807	118,347
Insurers' premiums	0	0	0	0	0
Annuity considerations	Ö	Ö	Õ	Ö	Õ
Interest revenue, operating	0	0	0	0	0
Dividend revenue, operating	0	0	0	0	0
Gains or losses on sale of securities and other assets	0	0	0	0	0
Other operating revenue Operating expenses	1,605 <b>111.199</b>	1,570 <b>114,507</b>	1,890 <b>120,669</b>	1,801 <b>118,003</b>	1,765 <b>115,933</b>
Depreciation, depletion and amortization	1,770	1,831	1,940	1,850	1,852
Insurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	0	0	0	0	0
Interest expense, operating	0	0	0	0	0
Other operating expenses	109,429	112,676	118,729	116,153	114,081
Operating profit or loss nterest and dividend revenue	<b>4,073</b> 460	<b>3,435</b> 399	<b>4,460</b> 450	<b>4,605</b> 505	<b>4,179</b> 567
Interest and dividend revenue	921	947	1,143	1,192	1,111
Gains or losses	188	-1,782	90	665	187
Profit before income tax	3,800	1,105	3,856	4,582	3,821
ncome tax	890	273	853	955	796
Equity in affiliates' earnings	50	56	43	46	49
Profit before extraordinary gains	2,959	889	3,046	3,673	3,074
Extraordinary gains or losses Net profit	0 <b>2,960</b>	0 <b>889</b>	0 <b>3,046</b>	-7 <b>3,666</b>	0 <b>3,075</b>
Other comprehensive income	<b>-12</b>	68	3,046 211	34	-49
Comprehensive income	2,948	956	3,257	3,700	3,025

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 11-2** Retail trade — Statement of changes in financial position, selected seasonally adjusted items and selected financial

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax  Working capital Other non-cash items Prior period cash transactions  Cash from financing activities  Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings  Bankers' acceptances and paper Bonds and debentures Mortgages  Equity	2,944 -3,557 1,762 -24 -920 -4,375 653 -343 0 -329 787 703 -93 12 165 -801	3,867 1,083 1,919 1,794 -45 -632 801 865 789 0 404 83 163 74 -141	3,267 3,024 -265 1,930 -101 365 -2,459 509 3,200 0 371 2,252 2,405 -298 125 20	2,042 2,495 -165 1,336 -11 -75 -1,415 -288 -96 0 -87 167 67 19 -7	-397 3,067 -4,209 1,850 -115 -1,005 -4,940 745 6,253 0 278 3,728 2,622 27 1,014 65 2,247		
Total cash available	-302	4,656	6,467	1,946	5,855		
Applications  Cash applied to investment activities    Investments in affiliates    Portfolio investments    Loans     Mortgage loans     Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-668 353 -1,090 69 -1 70 1,980 826 2,139 -2,441	-1,661 -2,083 360 62 0 62 3,980 872 3,191 1,465	2,241 77 2,168 -4 5 -9 2,463 869 5,573 894	-393 85 -494 16 22 -5 242 988 837 1,110	5,468 6,043 -646 70 4 66 1,721 840 8,029 -2,174		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	118,152 4,069 2,912 2,912	119,463 3,920 1,329 1,329	120,952 4,344 3,102 3,102	122,385 4,240 3,225 3,218	122,984 4,218 3,043 3,043		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	1.0 1.1 -2.1	1.1 1.3 -3.6	1.2 0.9 10.8	1.2 1.3 -2.4	0.5 0.5 -0.5		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	3.4 12.4 0.839 8.5	3.3 5.7 0.888 4.8	3.6 12.8 0.895 8.6	3.5 12.9 0.877 9.0	3.4 11.8 0.893 8.2		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 12-1** Transportation and warehousing — Balance sheet and income statement

	E'	01	TULL	F. 0	E			
	First quarter	Second quarter	Third quarter	Fourth quarter	First quarter			
	2013	2013	2013	2013	2014			
		millions of dollars						
Balance sheet								
Total assets	210,852 A	217,051 A	217,674 A	222,576 A	226,288 A			
Cash and deposits Accounts receivable and accrued revenue	11,952 19,530	11,646 19,701	11,641 19.829	11,889 20.248	12,053 20.981			
Inventories	4,077	3,963	3,361	3,688	3,464			
Investments and accounts with affiliates	39,435	42,656	43,315	44,141	45,309			
Portfolio investments	4,137	4,462	4,534	4,623	4,660			
Loans	388	425	437	434	431			
Mortgage Non-mortgage	177 211	176 250	173 264	176 258	177 254			
Allowance for losses on investments and loans	0	230	0	0	0			
Bank customers' liabilities under acceptances	Ö	ő	ő	ő	Ő			
Capital assets, net	105,890	107,692	107,994	111,095	112,210			
Other assets	25,443	26,506	26,564	26,458	27,180			
Total liabilities	147,032	151,772	151,763	153,037	156,763			
Deposits Actuarial liabilities of insurers	0	0	0 0	0 0	0 0			
Accounts payable and accrued liabilities	19,060	18,798	19,422	20,643	20,420			
Loans and accounts with affiliates	25,315	27,465	27,018	26,285	26,989			
Borrowings	69,884	72,209	73,009	74,469	76,547			
Loans and other borrowings	21,991	22,374	22,279	22,117	22,772			
Bankers' acceptances and paper	4,565	5,879	5,687	5,688	5,641			
Bonds and debentures Mortgages	41,620 1,707	42,281 1,675	43,410 1,633	44,983 1,681	46,459 1,675			
Future income tax	10,214	11,068	11,314	11,361	11,631			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Other liabilities	22,560	22,231	21,000	20,280	21,176			
Total, equity	63,821	65,279	65,911	69,538	69,526			
Share capital	54,337 0	54,906 0	55,152 0	56,821 0	57,003 0			
Unitholders' equity Liability to policyholders	0	0	0	0	0			
Contributed surplus and other	5,463	5,825	5,906	6,984	7,184			
Accumulated other comprehensive income	-3,657	-3,443	-3,590	-2,555	-2,598			
Retained earnings	7,677	7,992	8,444	8,288	7,936			
Income statement								
Operating revenue	36,488 A	37,898 A	38,663 A	38,707 A	38,577 A			
Sales of goods and services Insurers' premiums	35,634 0	37,073 0	37,825 0	37,762 0	37,742 0			
Annuity considerations	Ö	ő	ő	ő	ő			
Interest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue Operating expenses	855 <b>33,280</b>	825 <b>34,159</b>	837 <b>34,185</b>	945 <b>34,386</b>	835 <b>34.773</b>			
Depreciation, depletion and amortization	2,118	2,131	2,124	2,247	2,119			
Insurance claims incurred	0	0	<sup>'</sup> 0	0	0			
Annuity claims incurred	0	0	0	0	0			
Normal increase in actuarial liabilities	0	0	0	0	0			
Interest expense, operating Other operating expenses	0 31,163	0 32,028	0 32,061	0 32,139	0 32,655			
Operating profit or loss	3,208	3,739	4,477	4,321	3,804			
Interest and dividend revenue	395	551	263	309	301			
Interest expense on borrowing	1,111	1,155	1,280	1,237	1,239			
Gains or losses	-284	-438	480	13	-283			
Profit before income tax	<b>2,209</b>	<b>2,697</b>	<b>3,942</b> 895	<b>3,408</b> 1,053	<b>2,584</b>			
Income tax Equity in affiliates' earnings	505 139	507 251	895 272	1,053	950 197			
Profit before extraordinary gains	1,843	2,441	3,319	2,579	1,832			
Extraordinary gains or losses	-4	-1	0	0	0			
Net profit	1,839	2,441	3,318	2,579	1,832			
Other comprehensive income	-46	31	-5	2,702	853			
Comprehensive income	1,793	2,471	3,313	5,281	2,684			

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 12-2** Transportation and warehousing — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity	2,433 1,827 1,539 2,108 143 -830 118 -932 1,507 0 2,330 -38 -483 -41 541 -555 -785	2,599 2,446 1,501 2,127 145 340 -1,112 -1,348 5,118 0 2,307 2,310 612 1,311 375 12 501	3,667 3,306 1,864 2,122 324 951 -1,534 -1,502 1,792 0 -56 991 50 -192 1,134 -2 857	2,716 2,001 1,119 1,728 365 16 -990 -404 2,802 0 -668 1,093 -501 1 1,571 22 2,377	2,116 1,830 1,500 2,119 386 -888 -117 -1,214 3,469 0 567 2,333 887 -48 1,473 22 569		
Total cash available	3,940	7,717	5,460	5,518	5,585		
Applications  Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-1,531 -1,490 -32 -8 1 -9 4,082 3,788 6,339 -2,399	3,583 3,268 304 11 4 8 3,238 3,606 10,427 -2,710	1,204 1,073 115 17 2 15 2,563 3,470 7,237 -1,778	1,013 1,007 10 -4 0 -4 4,171 3,491 8,675 -3,157	1,500 1,358 144 -2 2 -4 3,183 3,652 8,335 -2,749		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	37,370 3,843 2,180 2,176	37,709 3,701 2,771 2,770	37,985 3,756 2,948 2,947	38,693 4,445 2,284 2,283	39,404 4,525 2,197 2,197		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-3.4 -3.7 0.0	0.9 1.4 -3.7	0.7 0.6 1.5	1.9 0.1 18.3	1.8 1.8 1.8		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	10.3 13.7 1.492 7.8	9.8 17.0 1.527 8.4	9.9 17.9 1.518 9.2	11.5 13.1 1.449 7.8	11.5 12.6 1.489 7.0		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 13-1** Information and cultural industries — Balance sheet and income statement

	First guarter	Second quarter	Third quarter	Fourth quarter	First quarter			
	2013	2013	2013	2013	2014			
		millions of dollars						
Balance sheet								
<b>Total assets</b> Cash and deposits	<b>187,978</b> A 8,986	<b>190,854</b> A 10,620	<b>189,686</b> A 8,946	<b>196,670</b> A 10,965	<b>198,130</b> A			
Accounts receivable and accrued revenue	15,390	15,566	15,330	16,504	15,833			
nventories	2,195	2,288	2,303	2,271	2,205			
nvestments and accounts with affiliates	24,615	24,769	24,586	25,531	25,580			
Portfolio investments	3,642	3,529	3,507	3,506	3,785			
Loans	438	453 54	452	452	475			
Mortgage Non-mortgage	54 384	399	56 396	54 398	55 419			
Allowance for losses on investments and loans	0	0	0	0	419			
Bank customers' liabilities under acceptances	Ö	0	0	0	0			
Capital assets, net	57,756	57,940	58,262	59,030	58,826			
Other assets	74,955	75,688	76,299	78,410	80,031			
Total liabilities	122,824	124,378	125,808	129,689	129,666			
Deposits	0	0	0	0	0			
Actuarial liabilities of insurers Accounts payable and accrued liabilities	0 16,615	0 17,509	0 17,409	0 18,717	0 17,228			
Loans and accounts with affiliates	16,369	16,545	16,877	16,717	16,531			
Borrowings	64,870	66,482	67,929	70,498	72,275			
Loans and other borrowings	20,444	20,895	20,612	21,462	21,192			
Bankers' acceptances and paper	1,517	1,510	1,323	1,138	1,755			
Bonds and debentures	41,649	42,813	44,727	46,632	48,014			
Mortgages Future income tax	1,260	1,263 6,002	1,266 6,495	1,266 6,997	1,315 7,169			
Bank customers' liabilities under acceptances	5,641 0	0,002	0,495	0,997	7,109			
Other liabilities	19,330	17,840	17,098	16,718	16,462			
Total, equity	65,154	66,476	63,878	66,981	68,465			
Share capital	78,784	79,170	79,032	79,710	79,599			
Unitholders' equity	0	0	0	0	0			
Liability to policyholders	0	0	0	0	0			
Contributed surplus and other  Accumulated other comprehensive income	16,135 -68	16,756 77	17,039 96	19,455 147	19,515 347			
Retained earnings	-29,697	-29,528	-32,290	-32,331	-30,997			
Income statement								
Operating revenue	<b>23,613</b> <sup>A</sup>	<b>24,830</b> A	<b>24,564</b> A	<b>25,755</b> A	24,570			
Sales of goods and services	21,339	22,426	22,159	23,323	22,089			
nsurers' premiums	0	0 0	0 0	0	0			
Annuity considerations nterest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	Ö	Ŏ	Ŏ	Ö	ŏ			
Other operating revenue	2,274	2,404	2,405	2,431	2,481			
Operating expenses	19,523	20,439	20,546	21,520	20,520			
Depreciation, depletion and amortization	2,884	2,950	2,923	3,002	3,032			
nsurance claims incurred Annuity claims incurred	0	0 0	0 0	0 0	0			
Normal increase in actuarial liabilities	0	0	0	0	0			
nterest expense, operating	Ö	Ŏ	Ŏ	Ö	ŏ			
Other operating expenses	16,638	17,489	17,623	18,518	17,487			
Operating profit or loss	4,090	4,390	4,018	4,235	4,050			
nterest and dividend revenue	357	420	539	811	657			
nterest expense on borrowing	1,410	1,488	1,623	1,670	1,669			
Gains or losses  Profit before income tax	-196 2 841	-306 3.016	-556 <b>2 379</b>	-262 <b>3,114</b>	-179 <b>2,858</b>			
ncome tax	<b>2,841</b> 756	<b>3,016</b> 788	<b>2,379</b> 684	3,114 680	<b>2,030</b> 718			
Equity in affiliates' earnings	36	5	-19	5	81			
Profit before extraordinary gains	2,122	2,233	1,676	2,439	2,220			
Extraordinary gains or losses	_,	-7	0	0	0			
Net profit	2,122	2,226	1,676	2,439	2,220			
Other comprehensive income	304	536	787	891	51			
Comprehensive income	2,426	2,763	2,463	3,330	2,271			

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 13-2** Information and cultural industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First	Second	Third	Fourth	First		
	quarter	quarter	quarter	quarter	quarter		
	2013	2013	2013	2013	2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates	4,468 2,120 1,490 2,876 -408 450 -1,428 858 1,819 0 3 2,504	4,090 2,248 1,567 2,947 91 1,040 -2,511 276 1,717 0 -32 1,320	2,695 1,681 333 2,898 150 635 -3,349 681 2,281 0 -102 1,885	3,737 2,120 1,291 2,838 126 559 -2,233 326 5,149 0 -406 2,643	2,486 2,220 -296 3,003 -42 -540 -2,716 561 1,919 0 -28 1,906		
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications	309	149	-233	894	-153		
	-94	-7	206	-170	625		
	2,292	1,178	1,909	1,919	1,384		
	-4	0	3	0	50		
	-687	429	497	2,912	42		
	<b>6,287</b>	<b>5,808</b>	<b>4,976</b>	<b>8,887</b>	<b>4,405</b>		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-703	-197	-57	923	181		
	-789	-16	-107	914	62		
	106	-184	47	7	103		
	-19	3	3	1	16		
	1	0	2	-3	1		
	-20	3	1	4	15		
	2,291	2,397	3,500	3,297	2,301		
	1,050	1,525	1,544	1,813	1,081		
	2,638	3,725	4,987	6,033	3,563		
	3,649	2,083	-11	2,854	842		
Selected seasonally adjusted items							
Operating revenue	24,326	24,724	24,696	25,014	25,317		
Operating profit	4,352	4,126	4,007	4,249	4,292		
Profit before extraordinary gains	2,290	2,125	1,866	2,189	2,424		
Net profit	2,290	2,118	1,866	2,189	2,424		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	0.0	1.6	-0.1	1.3	1.2		
	0.4	3.1	0.4	0.4	1.2		
	-2.1	-5.2	-2.9	6.0	1.0		
Selected financial ratios							
Profit margin (%)	17.9	16.7	16.2	17.0	17.0		
Return on equity (%)	14.1	12.8	11.7	13.1	14.2		
Debt to equity (ratio)	1.247	1.249	1.328	1.303	1.297		
Return on capital employed (%)	9.4	8.8	8.3	8.9	9.6		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 14-1** Real estate and rental and leasing companies — Balance statement and income statement

	First	Second	Third	Fourth	First
	quarter	quarter	quarter	quarter	quarter
	2013	2013	2013	2013	2014
		mil	lions of dollars		
Balance sheet					
Total assets	464,915 A	465,190 A	468,388 A	474,950 A	478,453 A
Cash and deposits	31,303	31,266	31,885	32,348	31,817
Accounts receivable and accrued revenue	8,534	8,618	8,961	9,324	9,192
Inventories	10,519	10,834	10,265	10,689	10,667
Investments and accounts with affiliates	71,252	72,065	72,279	71,675	72,748
Portfolio investments	15,753	15,746	15,519	15,343	15,499
Loans	6,962	7,532	7,635	7,882	7,701
Mortgage	2,640	2,644	2,714	2,746	2,718
Non-mortgage	4,322	4,888	4,922	5,135	4,983
Allowance for losses on investments and loans	0	0 0	0	0	0 0
Bank customers' liabilities under acceptances Capital assets, net	297,271	296,630	298,471	303,547	306,330
Other assets	23,322	22,500	23,373	24,142	24,498
Total liabilities	286,609	286,123	287,591	289,416	292,385
Deposits	0	0	0	0	0
Actuarial liabilities of insurers	0	Õ	Ö	Ö	ő
Accounts payable and accrued liabilities	15,915	15,843	15,982	16,212	15,927
Loans and accounts with affiliates	70,601	71,530	71,445	72,143	73,258
Borrowings	183,528	183,838	185,612	187,916	190,126
Loans and other borrowings	36,068	36,685	37,050	36,435	37,144
Bankers' acceptances and paper	3,759	4,395	4,357	4,540	4,517
Bonds and debentures	21,422	21,548	22,461	23,053	23,437
Mortgages	122,279	121,211	121,744	123,889	125,027
Future income tax	1,802	1,750	1,753	1,877	1,937
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	14,763	13,162	12,798	11,267	11,137
Total, equity Share capital	<b>178,306</b> 76,146	<b>179,067</b> 75,116	<b>180,797</b> 75,626	<b>185,534</b> 76,409	<b>186,068</b> 77,199
Unitholders' equity	70,140	75,116	75,626	76,409	77,199
Liability to policyholders	0	0	0	0	0
Contributed surplus and other	13,426	13,111	12,916	13,262	12,420
Accumulated other comprehensive income	-370	-632	-467	-519	-550
Retained earnings	89,104	91,472	92,722	96,382	96,999
Income statement					
Operating revenue	21,217 A	21,087 B	21,619 B	<b>21,720</b> B	<b>21,088</b> A
Sales of goods and services	7,445	7,822	7,851	7,933	7,336
Insurers' premiums	0	0	0	0	0
Annuity considerations	0	0	0	0	0
Interest revenue, operating	0	0	0	0	0
Dividend revenue, operating Gains or losses on sale of securities and other assets	0 0	0	0	0 0	0
Other operating revenue	13,772	13,265	13,767	13,788	13,752
Operating expenses	16,201	16,010	16,179	16,211	15,732
Depreciation, depletion and amortization	2,244	2,219	2,279	2,343	2,269
Insurance claims incurred	0	0	_,0	2,0.0	0
Annuity claims incurred	0	Ö	Ö	Ö	Ö
Normal increase in actuarial liabilities	0	0	0	0	0
Interest expense, operating	0	0	0	0	0
Other operating expenses	13,958	13,791	13,900	13,868	13,459
Operating profit or loss	5,016	5,076	5,439	5,509	5,359
Interest and dividend revenue	1,186	1,158	1,232	1,247	1,210
Interest expense on borrowing	2,195	2,057	2,097	2,164	2,149
Gains or losses	1,488	1,368	1,539	1,669	1,143
Profit before income tax	5,495	5,550	6,114	6,261	5,563
Income tax	912	823	920	976	921
Equity in affiliates' earnings	970	1,118	1,310	1,323	1,322
Profit before extraordinary gains	5,553	5,844	6,504	6,608	5,964
Extraordinary gains or losses	5	0 <b>5 944</b>	0 6 <b>504</b>	-1 e eno	0 <b>5 064</b>
Net profit Other comprehensive income	<b>5,558</b> 291	<b>5,844</b> -206	<b>6,504</b> -206	<b>6,608</b> -433	<b>5,964</b> -439
Comprehensive income	5,849	5,638	6, <b>299</b>	6,17 <b>5</b>	5, <b>526</b>
comprehensive income	5,049	3,030	0,233	0,170	3,320

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 14-2** Real estate and rental and leasing companies — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First	Second	Third	Fourth	First		
	quarter	quarter	quarter	quarter	quarter		
	2013	2013	2013	2013	2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings	2,548 5,500 -1,710 2,208 119 -62 -3,975 -1,241 6,118 0 227 4,191 1,844	4,078 5,805 -1,437 2,203 21 -42 -3,619 -290 776 0 96 1,135 533	3,286 6,502 -2,919 2,268 26 473 -5,686 -298 3,672 0 544 2,213	3,155 4,136 -1,041 1,459 32 -267 -2,266 61 1,834 0 249 506 -540	2,407 5,951 -3,443 2,263 42 -294 -5,455 -100 3,441 0 707 2,084 319		
Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available	290	172	-12	168	8		
	584	289	936	455	495		
	1,474	142	855	423	1,262		
	1,700	-455	916	1,079	650		
	<b>8,666</b>	<b>4,855</b>	<b>6,958</b>	<b>4,989</b>	<b>5,849</b>		
Applications  Cash applied to investment activities    Investments in affiliates    Portfolio investments    Loans         Mortgage loans         Non-mortgage loans  Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	1,440	-360	-1,173	-650	665		
	310	-411	-210	-524	573		
	857	-47	-1,025	-166	266		
	273	98	61	40	-173		
	160	19	61	16	-16		
	114	79	0	24	-157		
	4,206	2,849	3,232	2,097	<b>3,466</b>		
	2,376	1,768	1,941	1,994	1,985		
	8,022	4,256	3,999	3,441	6,116		
	645	598	2,959	1,548	-267		
Selected seasonally adjusted items							
Operating revenue	21,497	21,408	21,422	21,315	21,400		
Operating profit	5,079	5,107	5,379	5,475	5,424		
Profit before extraordinary gains	5,553	5,844	6,504	6,608	5,964		
Net profit	5,558	5,844	6,504	6,608	5,964		
Percentage change of selected seasonally adjusted items							
Operating revenue	0.8	-0.4	0.1	-0.5	0.4		
Operating expenses	0.3	-0.7	-1.6	-1.3	0.9		
Operating profit	2.4	0.6	5.3	1.8	-0.9		
Selected financial ratios							
Profit margin (%)	23.6	23.9	25.1	25.7	25.3		
Return on equity (%)	12.5	13.1	14.4	14.2	12.8		
Debt to equity (ratio)	1.425	1.426	1.422	1.402	1.416		
Return on capital employed (%)	6.8	6.9	7.5	7.4	6.8		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 15-1** Professional, scientific and technical services — Balance sheet and income statement

	First quarter	Second quarter	Third quarter	Fourth quarter	First quarter			
	2013	2013	2013	2013	2014			
		millions of dollars						
Balance sheet								
Total assets	173,667 A	172,039 A	171,924 A	172,343 A	173,688 A			
Cash and deposits Accounts receivable and accrued revenue	33,156 27,634	31,943 26,309	32,434 26,456	33,250 26.113	32,711 26.621			
Inventories	4,890	4,887	4,829	4,769	4,698			
Investments and accounts with affiliates	47,832	49,716	50,496	51,270	52,258			
Portfolio investments	13,701	13,468	12,899	12,884	12,881			
Loans	4,067	4,003	3,956	4,198	4,192			
Mortgage Non-mortgage	632 3,434	623 3,380	587 3,369	584 3,614	583 3,608			
Allowance for losses on investments and loans	3,434	0,360	3,309	3,014	3,008			
Bank customers' liabilities under acceptances	0	Õ	Ö	Ö	Õ			
Capital assets, net	17,792	17,695	17,433	17,124	16,924			
Other assets	24,597	24,017	23,423	22,742	23,405			
Total liabilities	89,218	88,313	87,995	88,495	88,648			
Deposits Actuarial liabilities of incurers	0	0 0	0 0	0 0	0 0			
Actuarial liabilities of insurers Accounts payable and accrued liabilities	23,786	22,606	22,858	23,241	22,837			
Loans and accounts with affiliates	29,475	29,280	29,547	29,441	29,077			
Borrowings	25,188	25,430	25,168	25,336	25,972			
Loans and other borrowings	16,186	16,280	16,019	15,884	16,507			
Bankers' acceptances and paper	993	1,167	1,163	1,154	1,151			
Bonds and debentures	6,628	6,618	6,620	6,893	6,915			
Mortgages	1,381	1,365	1,366 -1,300	1,405	1,399			
Future income tax Bank customers' liabilities under acceptances	-1,202 0	-1,200 0	-1,300 0	-1,324 0	-1,321 0			
Other liabilities	11,972	12,197	11,723	11,801	12,083			
Total, equity	84,448	83,727	83,928	83,849	85,040			
Share capital	38,965	39,240	39,839	38,923	39,622			
Unitholders' equity	0	0	0	0	0			
Liability to policyholders	0	0	0	0	0			
Contributed surplus and other	11,403 -1,064	11,198 -1,074	11,018 -1,147	10,882 -1,290	11,009 -1,120			
Accumulated other comprehensive income Retained earnings	35,143	34,363	34,218	35,333	35,529			
Income statement	00,140	04,000	04,210	00,000	00,020			
Operating revenue	36.451 B	36,673 A	35,902 A	<b>36,623</b> A	<b>36,183</b> A			
Sales of goods and services	35,028	35,307	34,528	35,284	34,825			
Insurers' premiums	0	0	0	0	0			
Annuity considerations	0	0	0	0	0			
Interest revenue, operating	0	0	0	0	0			
Dividend revenue, operating Gains or losses on sale of securities and other assets	0	0 0	0	0 0	0 0			
Other operating revenue	1.423	1.365	1,375	1,339	1.358			
Operating expenses	32,620	32,992	32,100	32,972	32,513			
Depreciation, depletion and amortization	856	882	886	919	931			
Insurance claims incurred	0	0	0	0	0			
Annuity claims incurred	0	0	0	0	0			
Normal increase in actuarial liabilities	0	0 0	0 0	0 0	0			
Interest expense, operating Other operating expenses	31,764	32,110	31,214	32.053	31.582			
Operating profit or loss	3,831	3,680	3,802	3,651	3,670			
Interest and dividend revenue	694	732	712	821	729			
Interest expense on borrowing	450	391	383	387	374			
Gains or losses	369	400	129	245	303			
Profit before income tax	4,442	4,420	4,258	4,328	4,329			
Income tax	849 615	888 612	925 607	833 614	840 611			
Equity in affiliates' earnings Profit before extraordinary gains	4,208	4,144	<b>3,940</b>	4,110	4,100			
Extraordinary gains or losses	4,200	4,144	3,940 0	4,110	4,100			
Net profit	4,208	4,144	3,940	4,110	4,100			
Other comprehensive income	3	-3	-25	-31	64			
Comprehensive income	4,211	4,141	3,915	4,079	4,164			

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 15-2** Professional, scientific and technical services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities	619	1,790	1,715	1,692	-52		
Net profit	4,206	4,131	3,959	1,363	4,141		
Non-cash items	-3,175	-1,859	-1,864	560	-3,831		
Depreciation, depletion and amortization	857	880	891	514	933		
Future income tax	21	-16	68	-18	9		
Working capital	-1,123	257	149	728	-617		
Other non-cash items	-2,929	-2,979	-2,971	-664	-4,155		
Prior period cash transactions	-412	-482	-380	-231	-362		
Cash from financing activities	148	196	105	66	-431		
Increase in deposits	0	0	0	0	0		
Borrowings from affiliates	429	21	-11	-440	-196		
Borrowings from non-affiliates	87	223	-198	227	-15		
Loans and other borrowings	315	76	-194	99	-3		
Bankers' acceptances and paper	2	173	-7	-5	-13		
Bonds and debentures	-191	-11	2	130	9		
Mortgages	-40	-16	1	3	-8		
Equity	-368	-47	315	279	-220		
otal cash available	767	1,986	1,820	1,758	-483		
Applications							
Cash applied to investment activities	59	1,024	-278	-447	-440		
Investments in affiliates	-383	1,339	-200	-367	-459		
Portfolio investments	151	-242	-71	-83	22		
Loans	291	-74	-8	3	-3		
Mortgage loans	2	-9	0	0	-1		
Non-mortgage loans	289	-65	-8	4	-2		
Cash applied to fixed assets	272	189	314	276	183		
Cash applied to dividends	877	1,036	700	1,313	570		
otal applications of cash	1,209	2,248	736	1,142	313		
ncrease or decrease in cash	-442	-262	1,084	616	-796		
elected seasonally adjusted items							
Operating revenue	36,451	36,673	35,902	36,623	36,183		
Operating profit	3,746	3,611	3,825	3,782	3,578		
Profit before extraordinary gains	4,065	3,884	4,058	4,395	3,967		
let profit	4,065	3,884	4,058	4,395	3,967		
ercentage change of selected seasonally adjusted items							
Operating revenue	0.2	0.6	-2.1	2.0	-1.2		
Operating expenses	0.2	1.1	-3.0	2.4	-0.7		
perating profit	0.9	-3.6	5.9	-1.1	-5.4		
elected financial ratios							
rofit margin (%)	10.3	9.8	10.6	10.3	9.9		
leturn on equity (%)	19.2	18.6	19.3	21.0	18.7		
Pebt to equity (ratio)	0.647	0.653	0.652	0.653	0.647		
Return on capital employed (%)	12.7	12.7	12.6	13.1	12.1		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 16-1** Administrative and support, waste management and remediation services — Balance sheet and income statement

		quarter	quarter	quarter	quarter		
	quarter 2013	quarter 2013	quarter 2013	2013	2014		
	millions of dollars						
salance sheet							
otal assets	89,099 A	89,550 A	92,035 A	92,990 A	94,815 A		
Cash and deposits Cocounts receivable and accrued revenue	12,625 12,844	12,357 13,121	12,451 13,845	12,756 13,835	13,195 13,845		
nventories	641	706	667	837	905		
nvestments and accounts with affiliates	23,452	23,446	24,319	25,209	25,548		
Portfolio investments	7,143	7,198	7,422	7,290	7,255		
oans	3,011	3,008	3,055	3,172	3,413		
Mortgage	701	698	695	685	694		
Non-mortgage Illowance for losses on investments and loans	2,309 0	2,310 0	2,360 0	2,487 0	2,719 0		
ank customers' liabilities under acceptances	0	0	0	0	0		
Capital assets, net	16,543	17,040	17,560	16,963	17,327		
Other assets	12,840	12,673	12,716	12,929	13,327		
otal liabilities	50,272	50,940	52,843	51,247	51,222		
Deposits	0	0	0	0	0		
ctuarial liabilities of insurers	0	0	0	0	0		
ccounts payable and accrued liabilities oans and accounts with affiliates	10,124 14,972	10,241 14,857	10,337 15,361	10,075 15,066	10,678 14,898		
constant accounts with anniates	16,847	17,217	18,165	17,905	18,365		
Loans and other borrowings	10,737	10,755	11,403	11,263	11,674		
Bankers' acceptances and paper	390	560	573	403	399		
Bonds and debentures	1,651	1,714	1,869	1,806	1,804		
Mortgages	4,069	4,188	4,321	4,433	4,488		
uture income tax	511	433	469	474	458		
lank customers' liabilities under acceptances Other liabilities	0 7,818	0 8,192	0 8,512	0 7,728	0 6,824		
otal, equity	38,827	38,610	39,192	41,742	43,593		
Share capital	19,418	19,395	19,845	20,553	21,051		
Initholders' equity	0	0	0	0	0		
iability to policyholders	0	0	0	0	0		
Contributed surplus and other	5,098	5,181	5,202	5,550	5,554		
accumulated other comprehensive income	279	258	270	269	332		
Retained earnings	14,032	13,776	13,875	15,370	16,656		
ncome statement Operating revenue	<b>21,150</b> <sup>B</sup>	<b>21,614</b> B	<b>21,844</b> B	<b>21,394</b> B	<b>22,229</b> B		
cales of goods and services	20,388	20,876	21,077	20,703	21,505		
nsurers' premiums	0	0	0	0	0		
nnuity considerations	0	0	0	0	0		
nterest revenue, operating	0	0	0	0	0		
Dividend revenue, operating	0	0	0	0	0		
Gains or losses on sale of securities and other assets	0 762	0 739	0 767	0 691	0 724		
Other operating revenue Operating expenses	19,962	20,509	20,594	19,592	20,323		
Depreciation, depletion and amortization	591	618	647	660	636		
nsurance claims incurred	0	0	0	0	0		
nnuity claims incurred	0	0	0	0	0		
lormal increase in actuarial liabilities	0	0	0	0	0		
nterest expense, operating	0	0	0	0	0		
Other operating expenses	19,371	19,891	19,948	18,931	19,688		
Operating profit or loss  nterest and dividend revenue	<b>1,188</b> 451	<b>1,105</b> 461	<b>1,249</b> 502	<b>1,803</b> 521	<b>1,906</b> 490		
nterest and dividend revenue	289	291	316	309	318		
Cains or losses	175	-422	247	1,027	224		
rofit before income tax	1,526	854	1,682	3,041	2,302		
ncome tax	261	174	419	278	267		
quity in affiliates' earnings	72	63	108	87	79		
rofit before extraordinary gains	1,337	743	1,372	2,850	2,113		
extraordinary gains or losses let profit	0 <b>1,337</b>	0 <b>743</b>	0 <b>1,372</b>	0 <b>2,850</b>	0 <b>2,113</b>		
Other comprehensive income	132	175	1,372	<b>2,050</b> 272	2,113 146		
					1 10		

Note(s):
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- Figures may not add due to rounding.

Table 16-2
Administrative and support, waste management and remediation services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity	1,575 1,328 -395 587 24 155 -1,162 642 837 0 517 -184 -240 -36 1 91 503	2,085 739 659 616 -11 -261 315 687 250 0 -1 294 -61 174 66 115 -42	2,441 1,303 424 645 65 -212 -74 715 931 0 94 597 495 -52 153 1 241	491 1,918 -1,945 394 3 -561 -1,781 518 180 0 -516 440 324 -43 28 130 257	2,390 2,110 -204 636 -5 582 -1,416 484 -240 0 -334 85 92 -4		
otal cash available	2,412	2,336	3,372	671	2,150		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-384 103 -448 -38 -5 -33 531 1,053 1,200 1,212	225 130 58 37 0 37 646 1,004 1,875 461	619 485 179 -45 -2 -43 624 1,110 2,353 1,019	167 296 -131 2 -5 7 -720 1,162 609 62	-42 -88 -2 48 0 48 467 1,050 1,474 676		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	21,323 1,151 1,337 1,337	21,365 1,212 743 743	21,687 1,314 1,372 1,372	21,628 1,669 2,850 2,850	22,376 1,867 2,113 2,113		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-3.4 -1.5 -28.1	0.2 -0.1 5.3	1.5 1.1 8.4	-0.3 -2.0 27.0	3.5 2.8 11.9		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	5.4 13.8 0.819 8.7	5.7 7.7 0.831 5.5	6.1 14.0 0.855 8.8	7.7 27.3 0.790 16.5	8.3 19.4 0.763 12.3		

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apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

<sup>-</sup> Figures may not add due to rounding.

**Table 17-1** Educational, health care and social assistance services — Balance sheet and income statement

Second	Third	Fourth	First			
quarter	quarter	quarter	quarter			
2013	2013	2013	2014			
millions of dollars						
<b>60,918</b> B	61,614 B	<b>62,442</b> B	<b>64,439</b> B			
17,501 3,825	17,735 3,826	17,907 3,904	17,943 3,912			
544	538	543	566			
9,131	9,205	9,348	9,756			
7,497	7,513	7,719	7,759			
1,302 426	1,303 427	1,306 428	1,884 429			
876	876	878	1,455			
0	0	0	0			
0	0	0	0			
16,222	16,641	16,899	17,292			
4,897 <b>27,095</b>	4,853 <b>27,333</b>	4,816 <b>27,703</b>	5,325 <b>28,823</b>			
0	0	0	0			
0	0	0	0			
4,761	4,745	4,812	4,850			
4,414 15,397	4,338 15,780	4,316 16,032	4,367 16,935			
5,113	5,057	5,031	5,520			
436	425	430	439			
1,294	1,297	1,300	1,330			
8,554	9,000	9,271	9,646			
147 0	142 0	129 0	125 0			
2,376	2,329	2,413	2,546			
33,822	34,281	34,739	35,616			
5,714	5,668	5,936	6,621			
0	0	0	0			
721	785	784	551			
219	218	201	174			
27,169	27,609	27,818	28,270			
12,535 A	12,501 A	12,611 B	12,739 A			
11,191 0	11,161 0	11,283 0	11,378 0			
0	0	0	0			
0	0	0	0			
0	0	0	0			
0 1,344	0 1,339	0 1,328	0 1,361			
9,684	9,635	9,761	9,854			
372	375	386	395			
0	0	0	0			
0	0	0	0			
0	0	0	0 0			
9,312	9,261	9,375	9,460			
2,851	2,865	2,850	2,884			
166	165	164	167			
190	183	182	215			
-18 <b>2,811</b>	262 <b>3,110</b>	22 <b>2,855</b>	109 <b>2,946</b>			
465	479	<b>2,833</b> 464	<b>478</b>			
98	98	99	99			
2,444	2,729	2,490	2,568			
0	0	0	0			
			<b>2,568</b> -7			
-			2,561			
	2,444 9 2,453	<b>2,444 2,729</b> 9 -10	<b>2,444 2,729 2,490</b> 9 -10 2			

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 17-2** Educational, health care and social assistance services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization  Future income tax	<b>1,092</b> 2,546 -699 390 2	<b>314</b> 2,444 -1,366 372 -8	<b>824</b> 2,728 -1,195 370 -13	<b>523</b> 123 184 148 -6	254 2,566 -1,572 393 3		
Working capital Other non-cash items Prior period cash transactions	44 -1,136 -755	-215 -1,514 -764	-28 -1,523 -709	24 17 216	3 -1,971 -740		
Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper	379 0 -5 411 264 -4	215 0 -36 -188 -240 0	<b>83</b> 0 -21 78 -66 2	<b>84</b> 0 -54 40 -5	1,025 0 -11 608 551 -3		
Bankers acceptances and paper Bonds and debentures Mortgages Equity Total cash available	-4 -1 152 -27 <b>1,471</b>	41 10 439 <b>530</b>	2 140 27 <b>907</b>	43 98 <b>607</b>	30 31 427 <b>1,278</b>		
Applications							
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Iotal applications of cash Increase or decrease in cash	212 161 50 2 1 0 651 203 1,066 405	29 -126 164 -8 -3 -6 -253 121 -102 632	63 36 22 5 1 4 15 130 208 699	54 49 5 0 0 14 145 343 264	849 227 44 578 1 577 319 110 1,278		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	12,388 2,764 2,483 2,483	12,460 2,820 2,405 2,405	12,568 2,863 2,713 2,713	12,803 2,921 2,608 2,608	12,557 2,846 2,515 2,515		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-3.6 -4.3 -0.9	0.6 0.2 2.0	0.9 0.7 1.5	1.9 1.8 2.0	-1.9 -1.7 -2.6		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	22.3 29.4 0.590 19.6	22.6 28.4 0.586 18.8	22.8 31.7 0.587 21.3	22.8 30.0 0.586 19.9	22.7 28.2 0.598 18.8		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 18-1** Arts, entertainment and recreation — Balance sheet and income statement

	First	Second	Third	Fourth quarter	First quarter			
	quarter 2013	quarter 2013	quarter 2013	2013	2014			
		millions of dollars						
Balance sheet					_			
Total assets	21,158 A	21,530 A	21,291 A	21,176 A	21,627 A			
Cash and deposits Accounts receivable and accrued revenue	2,281 1,063	2,433 1,052	2,416 929	2,344 908	2,421 892			
Inventories	445	461	469	465	473			
Investments and accounts with affiliates	2,771	2,980	2,996	3,052	3,077			
Portfolio investments	1,009	1,023	985	992	996			
Loans	268	273	253	250	252			
Mortgage	143	144	144	142	144			
Non-mortgage Allowance for losses on investments and loans	126 0	129 0	108 0	108 0	109 0			
Bank customers' liabilities under acceptances	ő	0	0	0	0			
Capital assets, net	10,231	10,214	10,205	10,201	10,570			
Other assets	3,090	3,092	3,038	2,964	2,946			
Total liabilities	15,385	15,658	15,371	15,232	15,412			
Deposits	0	0	0	0	0			
Actuarial liabilities of insurers	0 2,495	0 2,502	0 2,411	0 2,386	0 2,450			
Accounts payable and accrued liabilities Loans and accounts with affiliates	2,495 4,417	4,663	4,638	5,005	2,430 5,179			
Borrowings	7,131	7,145	7,014	6,614	6,731			
Loans and other borrowings	4,281	4,255	4,186	3,732	3,797			
Bankers' acceptances and paper	172	189	156	152	180			
Bonds and debentures	1,633	1,641	1,626	1,674	1,692			
Mortgages	1,044	1,061	1,045	1,056	1,062			
Future income tax Bank customers' liabilities under acceptances	-19 0	3 0	14 0	18 0	24 0			
Other liabilities	1,362	1,345	1,294	1,208	1,029			
Total, equity	5,773	5,872	5,920	5,945	6,215			
Share capital	4,385	4,406	4,398	4,204	4,304			
Unitholders' equity	0	0	0	0	0			
Liability to policyholders	0	0	0	0	0			
Contributed surplus and other Accumulated other comprehensive income	575 -263	591 -285	508 -255	962 -239	975 -265			
Retained earnings	1,077	1,161	1,269	1,017	1,201			
Income statement	,-	, -	,	,-	, -			
Operating revenue	<b>3,201</b> A	<b>3,040</b> B	<b>3,047</b> B	<b>3,032</b> B	<b>3,069</b> B			
Sales of goods and services	3,092	2,917	2,969	2,927	2,963			
Insurers' premiums	0	0	0	0 0	0			
Annuity considerations Interest revenue, operating	0	0	0	0	0			
Dividend revenue, operating	ő	0	0	0	0			
Gains or losses on sale of securities and other assets	Ö	Õ	Ö	Ö	Ö			
Other operating revenue	109	124	79	105	106			
Operating expenses	2,854	2,739	2,710	2,811	2,744			
Depreciation, depletion and amortization	191	199	193	189	183			
Insurance claims incurred Annuity claims incurred	0	0	0	0 0	0 0			
Normal increase in actuarial liabilities	0	0	0	0	0			
nterest expense, operating	Ö	Ŏ	ŏ	Ŏ	ŏ			
Other operating expenses	2,663	2,541	2,517	2,622	2,561			
Operating profit or loss	347	301	337	221	325			
Interest and dividend revenue	33	38	47	47	41			
Interest expense on borrowing Gains or losses	151 45	153 -6	162 25	161 -51	134 10			
Gains or losses  Profit before income tax	45 <b>274</b>	-o 180	25 <b>248</b>	-51 <b>56</b>	241			
Income tax	39	46	<b>47</b>	33	52			
Equity in affiliates' earnings	3	6	4	6	6			
Profit before extraordinary gains	239	140	205	28	196			
Extraordinary gains or losses	0	. 0	0	0	0			
Net profit	239	140	205	28	196			
Other comprehensive income  Comprehensive income	-1 227	0 140	28 233	12 40	-29 <b>167</b>			
Comprehensive income	237	140	233	40	167			

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 18-2** Arts, entertainment and recreation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization  Future income tax  Working capital  Other non-cash items  Prior period cash transactions  Cash from financing activities  Increase in deposits  Borrowings from affiliates  Borrowings from non-affiliates  Loans and other borrowings  Bankers' acceptances and paper	320 239 239 191 -13 10 51 -158 28 0 24 -60 -138	259 140 153 199 5 41 -91 -34 202 0 180 2 -37 16	263 203 148 192 14 26 -85 -89 -278 0 -58 -122 -29 -32	87 -34 191 115 12 -11 74 -70 0 287 -444 -488	216 196 58 183 21 48 -194 -37 195 0 28 87 40 28		
Bonds and debentures Mortgages Equity Total cash available Applications	45 38 63 <b>348</b>	7 15 20 <b>461</b>	-15 -46 -98 <b>-15</b>	48 1 227 <b>157</b>	18 0 81 <b>411</b>		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	43 42 5 -3 1 -5 186 164 393 -46	193 179 11 3 1 2 85 46 324 137	-35 -8 -38 11 12 -1 54 60 79 -94	76 74 2 0 0 0 124 37 237 -80	-31 -31 0 0 0 395 38 401		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	3,117 347 200 200	3,069 301 147 147	3,085 337 209 209	3,050 221 57 57	2,994 325 157 157		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	0.3 -2.0 24.1	-1.5 -0.1 -13.2	0.5 -0.8 12.0	-1.1 3.0 -34.4	-1.8 -5.6 46.9		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	11.1 13.8 2.000 8.1	9.8 10.0 2.011 6.0	10.9 14.1 1.968 7.7	7.2 3.8 1.955 3.5	10.8 10.1 1.916 6.5		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 19-1** Accomodation and food services — Balance sheet and income statement

	First	Second	Third	Fourth	First		
	quarter	quarter	quarter	quarter	quarter		
	2013	2013	2013	2013	2014		
Belower short	millions of dollars						
Balance sheet	00.0444	00.040.4	04 004 4	04 500 1			
Total assets Cash and deposits	<b>60,844</b> A 6,327	<b>60,340</b> A 6,166	<b>61,204</b> A 6,253	<b>61,596</b> A 6,434	<b>62,033</b> A 6,420		
Accounts receivable and accrued revenue	2,530	2,332	2,416	2,381	2,428		
Inventories	1,796	1,794	1,828	1,854	1,847		
Investments and accounts with affiliates Portfolio investments	9,010 1,506	8,996 1,425	9,064 1,441	9,101 1,415	9,127 1,409		
Loans	1,075	1,082	1,093	1,045	1,032		
Mortgage	504	503	505	453	442		
Non-mortgage	571	579	589	592	590		
Allowance for losses on investments and loans	0	0	0	0	0		
Bank customers' liabilities under acceptances Capital assets, net	32,437	32,006	32,259	32,263	32,742		
Other assets	6,165	6,541	6,850	7,105	7,030		
Total liabilities	45,816	45,019	45,494	45,414	45,062		
Deposits	0	0	0	0	0		
Actuarial liabilities of insurers Accounts payable and accrued liabilities	0 6,065	0 6,040	0 6,217	0 6,173	0 6,169		
Loans and accounts with affiliates	14,046	13,835	14,096	14,217	14,322		
Borrowings	21,875	21,609	21,683	22,008	22,095		
Loans and other borrowings	11,057	10,830	10,759	10,957	11,106		
Bankers' acceptances and paper Bonds and debentures	803	775 2,806	781 2,808	789 2,885	799 2,854		
Mortgages	2,892 7,124	7,198	7,334	2,005 7,377	7,336		
Future income tax	-210	-208	-177	-81	37		
Bank customers' liabilities under acceptances	0	0	0	0	0		
Other liabilities	4,039	3,743	3,675	3,098	2,439		
<b>Total, equity</b> Share capital	<b>15,028</b> 6,529	<b>15,321</b> 6,505	<b>15,710</b> 6,564	<b>16,183</b> 6,712	<b>16,971</b> 6,658		
Unitholders' equity	0,023	0,000	0,004	0,712	0,000		
Liability to policyholders	0	0	0	0	0		
Contributed surplus and other	-16	-25	8	30	76		
Accumulated other comprehensive income Retained earnings	-11 8,527	-12 8,853	-11 9,149	-12 9,454	-12 10,249		
Income statement	0,027	0,033	3,143	3,434	10,243		
	16,807 A	17,099 A	17,140 A	17,321 A	16,971 A		
Operating revenue Sales of goods and services	16,129	16,362	16,405	16,588	16,256		
Insurers' premiums	0	0	0	0	0		
Annuity considerations	0	0	0	0	0		
Interest revenue, operating	0	0	0	0	0		
Dividend revenue, operating Gains or losses on sale of securities and other assets	0	0	0	0	0 0		
Other operating revenue	678	737	734	733	715		
Operating expenses	15,998	16,115	16,102	16,343	16,081		
Depreciation, depletion and amortization	670	672	682	684	683		
Insurance claims incurred Annuity claims incurred	0	0	0	0	0 0		
Normal increase in actuarial liabilities	Ö	ő	ŏ	ŏ	ő		
Interest expense, operating	0	0	0	0	0		
Other operating expenses	15,328	15,443	15,419	15,659	15,398		
Operating profit or loss Interest and dividend revenue	<b>809</b> 96	<b>985</b> 94	<b>1,038</b> 102	<b>978</b> 108	<b>890</b> 91		
Interest and dividend revenue Interest expense on borrowing	362	372	377	365	362		
Gains or losses	101	69	61	80	55		
Profit before income tax	644	775	824	801	674		
Income tax Equity in affiliates' earnings	138 24	166 18	171 23	148 28	149 25		
Equity in anniales learnings  Profit before extraordinary gains	530	628	677	681	∠5 <b>550</b>		
Extraordinary gains or losses	0	0	0	0	0		
Net profit	530	628	677	681	550		
Other comprehensive income	-10	29	-7	-9	-1		
Comprehensive income	519	657	669	672	549		

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 19-2** Accomodation and food services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax  Working capital  Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures	719 513 287 665 5 -288 -96 -81 -222 0 63 -119 -104 -8 149	736 625 -21 670 25 144 -859 132 -49 0 -81 -63 -52 -14	1,031 675 269 680 33 51 -495 87 301 0 183 60 -117	99 327 -232 307 -20 -48 -510 -4 347 0 51 197 140 1 63	848 538 271 678 35 14 -456 39 -46 0 -71 -50 64 1		
Mortgages Equity Total cash available Applications	-155 -167 <b>497</b>	-65 88 95 <b>687</b>	170 58 <b>1,332</b>	-7 99 <b>446</b>	-106 -106 75 <b>802</b>		
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-129 -112 -31 14 42 -28 485 185 541	12 22 -15 5 -1 5 431 202 644 43	16 -5 16 5 -1 6 770 220 1,006	-46 33 -29 -50 -53 3 131 209 293 153	-6 -9 4 -2 0 -2 611 197 802 0		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	17,065 915 619 619	16,981 941 634 634	17,081 981 599 599	17,240 974 664 664	17,224 992 639 639		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-0.1 0.1 -2.3	-0.5 -0.7 2.8	0.6 0.4 4.2	0.9 1.0 -0.7	-0.1 -0.2 1.9		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	5.4 16.5 2.390 7.4	5.5 16.5 2.313 7.5	5.7 15.3 2.277 7.0	5.6 16.4 2.238 7.1	5.8 15.0 2.146 7.2		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 20-1** Repair, maintenance and personal services — Balance sheet and income statement

	First	Second	Third	Fourth	First			
	quarter 2013	quarter 2013	quarter 2013	quarter 2013	quarter 2014			
	2010	millions of dollars						
Balance sheet			iono or donaro					
Total assets	28,813 A	<b>28,444</b> A	28,549 A	<b>28,611</b> A	28,478			
Cash and deposits	4,145	3,845	3,926	3,900	3,919			
Accounts receivable and accrued revenue	3,963	3,977	4,011	4,053	4,026			
Inventories	2,852	2,878	2,900	2,861	2,800			
nvestments and accounts with affiliates  Portfolio investments	3,596 1,762	3,466 1,760	3,440 1,748	3,429 1,749	3,372 1,744			
Loans	361	360	360	364	362			
Mortgage	170	169	169	169	169			
Non-mortgage	191	191	191	196	194			
Allowance for losses on investments and loans	0	0	0	0	0			
Bank customers' liabilities under acceptances	0	0	0	0	0			
Capital assets, net	8,664	8,812	8,826	8,921	8,896			
Other assets	3,470	3,346	3,338	3,333	3,357			
Total liabilities	17,751	17,652	17,328	16,917	16,244			
Deposits	0	0 0	0	0	0			
Actuarial liabilities of insurers Accounts payable and accrued liabilities	4,425	4,417	4,410	4,298	4,216			
Loans and accounts with affiliates	5,667	5,539	5,579	5,541	5,459			
Borrowings	5,209	5,272	5,303	5,399	5,319			
Loans and other borrowings	4,123	4,137	4,182	4,284	4,200			
Bankers' acceptances and paper	39	32	32	32	32			
Bonds and debentures	350	348	348	348	351			
Mortgages	697	755	740	736	736			
Future income tax	-47	-33	-25	-39	-45			
Bank customers' liabilities under acceptances	0	0	0	0	1 204			
Other liabilities Total, equity	2,496 <b>11,062</b>	2,457 <b>10,792</b>	2,062 <b>11,221</b>	1,718 <b>11,694</b>	1,294 <b>12.234</b>			
Share capital	2,150	2,172	2,175	2,159	2,244			
Unitholders' equity	2,100	2,172	2,170	0	2,244			
Liability to policyholders	0	Ö	Õ	Ö	Ö			
Contributed surplus and other	1,160	1,171	1,191	1,082	1,066			
Accumulated other comprehensive income	-2	-36	-13	3	6			
Retained earnings	7,755	7,484	7,868	8,451	8,918			
ncome statement	0.044 P	0.044 B	0.460 B	0 000 P	0.077			
Operating revenue Sales of goods and services	<b>8,944</b> <sup>B</sup> 8,698	<b>9,014</b> <sup>B</sup> 8,768	<b>9,168</b> B 8,920	<b>9,099</b> в 8,840	<b>8,977</b> 8,726			
Insurers' premiums	0,090	0,700	0,920	0,040	0,720			
Annuity considerations	ő	Ö	ő	ő	Ő			
nterest revenue, operating	0	0	0	Ō	0			
Dividend revenue, operating	0	0	0	0	0			
Gains or losses on sale of securities and other assets	0	0	0	0	0			
Other operating revenue	247	246	248	259	251			
Operating expenses	8,301	8,346	8,484	8,422	8,310			
Depreciation, depletion and amortization nsurance claims incurred	276 0	277 0	281 0	282 0	280 0			
Annuity claims incurred	0	0	0	0	0			
Normal increase in actuarial liabilities	ő	Ö	Õ	ő	ő			
nterest expense, operating	Ö	Ö	Ō	0	0			
Other operating expenses	8,025	8,068	8,203	8,140	8,030			
Operating profit or loss	643	669	684	677	667			
nterest and dividend revenue	42	44	44	43	43			
nterest expense on borrowing	94	99	101	107	102			
Gains or losses	37	31 644	32 650	29 643	94			
Profit before income tax ncome tax	<b>628</b> 95	<b>644</b> 107	<b>659</b> 112	<b>642</b> 117	<b>702</b> 87			
Equity in affiliates' earnings	7	7	7	7	7			
Profit before extraordinary gains	539	543	553	531	622			
Extraordinary gains or losses	0	0	0	-1	0			
Net profit	539	543	553	530	622			
Other comprehensive income	0	-2	3	-1	-1			
Comprehensive income	540	541	556	529	621			

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 20-2** Repair, maintenance and personal services — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014		
	millions of dollars						
Statement of changes in financial position							
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper	89 522 -209 275 -1 60 -543 -224 234 0 20 139 144 -1	460 543 -114 276 11 -17 -385 32 21 0 20 -14 -1	475 553 -133 281 6 54 -474 54 -10 0 0 -9 -4	-48 84 -91 65 4 -112 -48 -41 130 0 0 125 125	315 621 -360 280 -8 -70 -562 55 -81 0 -36 -16 -19		
Bonds and debentures Mortgages Equity Total cash available	-1 -2 75 <b>323</b>	-2 -4 15 <b>481</b>	0 -5 0 <b>465</b>	0 0 5 <b>83</b>	3 0 -28 <b>234</b>		
Applications  Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	-86 -85 -1 -1 0 -1 232 106 252 72	37 44 -5 -2 -1 -1 249 367 652 -172	-39 -34 -5 0 0 238 115 313	9 4 6 0 0 0 60 111 180 -97	-68 -64 -4 0 0 166 113 211 24		
Selected seasonally adjusted items							
Operating revenue Operating profit Profit before extraordinary gains Net profit	8,990 643 539 539	9,051 669 543 543	9,141 684 553 553	9,044 677 531 530	9,032 667 622 622		
Percentage change of selected seasonally adjusted items							
Operating revenue Operating expenses Operating profit	-2.0 -2.0 -1.6	0.7 0.4 3.9	1.0 0.9 2.3	-1.1 -1.1 -1.0	-0.1 0.0 -1.5		
Selected financial ratios							
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	7.2 19.5 0.983 11.3	7.4 20.1 1.002 11.5	7.5 19.7 0.970 11.5	7.5 18.2 0.936 10.9	7.4 20.3 0.881 12.2		

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 21-1** Total, finance and insurance industries — Balance sheet and income statement

	First	Second	Third	Fourth	First
	quarter	quarter	quarter	quarter	quarter
	2013	2013	2013	2013	2014
		mi	llions of dollars		
Balance sheet					
Total assets	4,699,215 A	4,711,544 A	4,724,723 A	4,815,038 A	4,880,505 A
Cash and deposits	144,246	153,434	167,451	168,881	155,157
Accounts receivable and accrued revenue	106,521	107,258	107,495	104,448	110,472
Inventories	0	0	0	0	0
Investments and accounts with affiliates	462,558	473,917	468,262	482,189	481,724
Portfolio investments Loans	1,008,751 2,255,348	997,612 2,279,519	995,520	1,033,916 2,340,926	1,039,601 2,381,832
Mortgage	1,205,970	1,221,350	2,297,183 1,237,539	1,257,634	1,274,705
Non-mortgage	1,049,378	1,058,170	1,059,644	1,083,292	1,107,127
Allowance for losses on investments and loans	-8,974	-9,057	-9,576	-8,546	-8,953
Bank customers' liabilities under acceptances	56,885	59,939	59,651	59,093	63,328
Capital assets, net	58,458	58,507	58,968	59,914	60,803
Other assets	615,490	590,482	579,830	574,219	596,609
Total liabilities	4,046,899	4,045,787	4,046,889	4,127,601	4,174,675
Deposits	2,026,320	2,050,824	2,084,264	2,132,615	2,183,420
Actuarial liabilities of insurers	268,353	262,319	260,066	263,397	269,355
Accounts payable and accrued liabilities	171,506	169,416	172,932	168,870	178,650
Loans and accounts with affiliates	197,882 355,306	195,591 349,789	195,349 348,230	195,435 347,512	195,207 333,115
Borrowings Loans and other borrowings	109,024	109,322	107,013	105,473	109,258
Bankers' acceptances and paper	22,614	22,607	21,916	22,389	22,473
Bonds and debentures	217,233	211,623	213,225	213,715	195,344
Mortgages	6,435	6,238	6,076	5,934	6,040
Future income tax	-3,657	-3,888	-3,761	-4,912	-5,088
Bank customers' liabilities under acceptances	57,117	59,927	59,405	59,113	63,318
Other liabilities	974,072	961,808	930,404	965,570	956,698
Total, equity	652,316	665,757	677,834	687,437	705,830
Share capital	303,506	304,869	307,101	307,885	310,472
Unitholders' equity	0	0	0	0	0 0
Liability to policyholders	0 46,613	0 46,828	0 45 535	0 45,196	46,513
Contributed surplus and other Accumulated other comprehensive income	5,200	4,347	45,535 3,801	7,535	10,437
Retained earnings	296,998	309,714	321,397	326,822	338,407
Income statement					
Operating revenue	80,293 A	77,668 A	<b>80,460</b> A	<b>84,610</b> A	88,199 A
Sales of goods and services	14,316	14,419	14,665	14,951	15,971
Insurers' premiums	18,345	18,618	18,775	19,502	19,297
Annuity considerations	1,540	1,616	1,585	2,340	1,926
Interest revenue, operating	28,154	27,655	28,262	28,472	28,803
Dividend revenue, operating Gains or losses on sale of securities and other assets	3,816 69	3,665 -214	3,890 -951	4,578 -418	4,471 -254
Other operating revenue	14,085	11,941	14,263	15,180	18,017
Operating expenses	59,208	52,571	58,089	62,076	64,911
Depreciation, depletion and amortization	2,163	2,251	2,188	2,311	2,250
Insurance claims incurred	11,807	11,932	12,398	12,165	12,476
Annuity claims incurred	2,188	1,939	1,944	2,055	2,163
Normal increase in actuarial liabilities	337	-6,207	-831	1,204	2,505
Interest expense, operating	7,020	6,453	6,771	6,981	6,668
Other operating expenses	35,703	36,214	35,632	37,360	38,860
Operating profit or loss	21,086	25,097	22,371	22,534	23,288
Interest and dividend revenue Interest expense on borrowing	0 4,499	0 4,324	0 4,610	0 4,497	0 4,157
Gains or losses	-313	-3,501	-1,438	-23	130
Profit before income tax	16,276	17,275	16,323	18,013	19,263
Income tax	3,248	3,307	2,956	3,568	3,720
Equity in affiliates' earnings	1,731	1,490	1,639	2,100	2,155
Profit before extraordinary gains	14,759	15,458	15,005	16,544	17,698
Extraordinary gains or losses	0	-1	-1	5	0
Net profit	14,759	15,457	15,005	16,549	17,698
Other comprehensive income	464	-221	643	858	4,724
Comprehensive income	15,223	15,236	15,647	17,408	22,423

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 21-2** Total, finance and insurance industries — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter	Second quarter	Third quarter	Fourth quarter	First quarter	
	2013	2013	2013	2013	2014	
Statement of changes in financial necition	millions of dollars					
Statement of changes in financial position						
Cash from operating activities	<b>16,971</b> 14,517	<b>7,322</b> 15,278	18,447	<b>45,630</b> 13,186	-11,887	
Net profit Non-cash items	2,940	-7,658	15,256 3,025	35,257	17,963 -29,398	
Depreciation, depletion and amortization	2,151	2.063	2.547	2,380	2.614	
Future income tax	287	-15	-528	-471	432	
Working capital	-2,362	-1,105	2,875	-3,528	230	
Other non-cash items	2,865	-8,602	-1,869	36,877	-32,674	
Prior period cash transactions	-486	-298	167	-2,813	-452	
Cash from financing activities	26,195	20,465	32,223	44,075	44,576	
Increase in deposits	19,399	24,387	33,337	48,143	52,583	
Borrowings from affiliates	5,168	-615	-837	-2,978	4,322	
Borrowings from non-affiliates	-1,802	-5,600	-2,594	-511	-15,193	
Loans and other borrowings	-66 -13	1,074 -18	-2,343 -671	-1,156 432	3,368 61	
Bankers' acceptances and paper Bonds and debentures	-1,712	-6.544	-67 I 595	432 437	-18,722	
Mortgages	-1,712	-0,344	-176	-223	10,722	
Equity	3.429	2.293	2.317	-579	2.864	
otal cash available	43,166	27,787	50,671	89,705	32,689	
Applications						
Cash applied to investment activities	61,303	23,568	15,633	89,590	47,885	
Investments in affiliates	7,984	9,199	-4,152	9,342	-119	
Portfolio investments	22,328	-9,073	-568	36,859	5,347	
Loans	30,990	23,443	20,353	43,389	42,657	
Mortgage loans	7,916	14,813	16,514	20,312	16,773	
Non-mortgage loans	23,075	8,630	3,839	23,078	25,884	
Cash applied to fixed assets Cash applied to dividends	1,907 7,667	1,941 7.469	1,265 7,837	1,599 9,399	2,688 8.102	
otal applications of cash	7,667 70.877	7,469 32.979	7,637 24.735	100,588	58.674	
ncrease or decrease in cash	-27,711	-5,192	25,936	-10,882	-25,985	
selected seasonally adjusted items						
Operating revenue	80,090	77,827	80,792	84,322	88,004	
Operating profit	20,742	24,831	23,110	22,405	22,960	
Profit before extraordinary gains	14,368	15,415	15,632	16,353	17,331	
let profit	14,368	15,414	15,631	16,358	17,331	
ercentage change of selected seasonally adjusted items						
perating revenue	-1.4	-2.8	3.8	4.4	4.4	
perating expenses	0.2	-10.7	8.8	7.3	5.0	
Operating profit	-5.9	19.7	-6.9	-3.0	2.5	
elected financial ratios	05.0	04.0	00.0	00.0	00.4	
rofit margin (%)	25.9	31.9	28.6	26.6	26.1	
Return on equity (%)	8.8 0.848	9.3 0.819	9.2 0.802	9.5 0.790	9.8 0.749	
Debt to equity (ratio) Return on capital employed (%)	0.848 6.0	0.819 6.2	0.802 6.2	0.790 6.5	0.749 6.7	
cium on capital employeu (70)	0.0	0.2	0.2	0.0	0.7	

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 22-1** Non-depository credit intermediation — Balance sheet and income statement

	First	Second	Third	Fourth	First
	quarter	quarter	quarter	quarter	quarter
	2013	2013	2013	2013	2014
Balance sheet	-	mili	lions of dollars		
Total assets	<b>236,732</b> A	240.241 A	<b>240,791</b> A	245.866 A	<b>244,260</b> A
Cash and deposits	13,846	13,719	13,413	13,680	14,191
Accounts receivable and accrued revenue	17,080	17,619	17,763	17,954	18,310
Inventories	0	0	0	0	0
Investments and accounts with affiliates	101,127 7,085	101,517	100,511	102,279 7,046	98,222 7,253
Portfolio investments Loans	83,379	7,187 85,715	6,649 87,765	7,046 89.972	7,253 91,427
Mortgage	19,747	21,631	23,149	24,168	25,208
Non-mortgage	63,632	64,084	64,616	65,804	66,219
Allowance for losses on investments and loans	-851	-830	-839	-849	-863
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	7,365	7,760	8,039	8,403	8,481
Other assets Total liabilities	7,701 <b>178,799</b>	7,554 <b>181,360</b>	7,490 <b>182,389</b>	7,381 <b>186,993</b>	7,239 <b>183,772</b>
Deposits	412	439	363	366	370
Actuarial liabilities of insurers	0	0	0	0	0
Accounts payable and accrued liabilities	5,503	5,962	5,814	5,563	5,671
Loans and accounts with affiliates	69,694	71,111	71,155	71,438	66,938
Borrowings	83,903	83,255	83,116	86,558	87,123
Loans and other borrowings	20,623	19,693	19,842	20,285	20,213
Bankers' acceptances and paper Bonds and debentures	21,156 41,654	21,107 41,959	20,372 42,411	20,827 44,950	20,860 45,537
Mortgages	470	495	491	496	45,557 512
Future income tax	531	615	653	628	601
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	18,757	19,978	21,288	22,440	23,068
Total, equity	57,933	58,881	58,402	58,873	60,488
Share capital	39,739	40,201	40,151	40,961	41,079
Unitholders' equity Liability to policyholders	0	0 0	0 0	0 0	0 0
Contributed surplus and other	3,658	3,718	3,692	3,561	3,680
Accumulated other comprehensive income	181	221	231	283	245
Retained earnings	14,354	14,742	14,327	14,068	15,484
Income statement					
Operating revenue	4,280 A	4,473 A	4,695 A	<b>4,659</b> A	4,673 B
Sales of goods and services Insurers' premiums	244 0	258 0	257 0	265 0	233 0
Annuity considerations	Ö	0	0	0	0
Interest revenue, operating	2,237	2,211	2,446	2,487	2,336
Dividend revenue, operating	84	100	82	125	114
Gains or losses on sale of securities and other assets	-189	-150	-187	-167	-72
Other operating revenue	1,905	2,054	2,096	1,950	2,062
Operating expenses Depreciation, depletion and amortization	<b>2,368</b> 638	<b>2,287</b> 656	<b>2,361</b> 647	<b>2,380</b> 577	<b>2,446</b> 638
Insurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	Ō	Ō
Normal increase in actuarial liabilities	0	0	0	0	0
Interest expense, operating	108	70	101	103	104
Other operating expenses	1,622	1,560	1,614	1,699	1,704
Operating profit or loss	1,912	2,187	2,334	2,280	2,227
Interest and dividend revenue Interest expense on borrowing	0 1,063	0 999	0 1,168	0 1,239	0 1,028
Gains or losses	-122	-56	-370	-69	-30
Profit before income tax	727	1,132	796	972	1,168
Income tax	186	208	131	172	229
Equity in affiliates' earnings	42	24	43	27	22
Profit before extraordinary gains	583	948	708	827	962
Extraordinary gains or losses	1 593	0	0 <b>708</b>	0 <b>927</b>	0
Net profit Other comprehensive income	<b>583</b> 18	<b>948</b> 12	<b>708</b> 79	<b>827</b> 71	<b>962</b> 77
Comprehensive income	601	960	787	898	1,038
Comprehensive modific	001	300	101	330	1,000

Note(s):
- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

Table 22-2

Non-depository credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First	Second	Third	Fourth	First
	quarter	quarter	quarter	quarter	quarter
	2013	2013	2013	2013	2014
		mil	lions of dollars		
Statement of changes in financial position					
Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization  Future income tax  Working capital  Other non-cash items  Prior period cash transactions  Cash from financing activities  Increase in deposits  Borrowings from affiliates  Borrowings from non-affiliates	2,130	3,451	3,386	2,655	2,329
	531	946	667	745	960
	1,712	2,129	2,636	2,030	1,308
	638	656	646	563	638
	52	10	-65	-139	19
	249	-204	116	94	-162
	773	1,667	1,939	1,512	814
	-113	376	83	-120	61
	1,154	1,721	-673	3,222	522
	2	27	-76	4	4
	-1,480	1,902	-188	-318	-76
	2,810	-443	-159	3,190	411
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available	457	62	78	312	73
	-27	-59	-711	427	34
	2,374	-473	471	2,447	294
	7	26	3	3	11
	-178	235	-250	346	183
	<b>3,284</b>	<b>5,171</b>	<b>2,714</b>	<b>5,877</b>	<b>2,851</b>
Applications  Cash applied to investment activities     Investments in affiliates     Portfolio investments     Loans     Mortgage loans     Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Fotal applications of cash Increase or decrease in cash	2,811	3,428	222	2,969	1,490
	-197	361	-964	910	65
	-36	53	-85	365	179
	3,044	3,014	1,271	1,694	1,246
	1,508	1,912	1,548	999	801
	1,536	1,102	-277	696	446
	856	802	988	783	607
	243	206	598	281	270
	3,910	4,436	1,808	4,033	2,367
	-626	735	905	1,844	484
Selected seasonally adjusted items					
Operating revenue	4,421	4,503	4,605	4,579	4,818
Operating profit	1,912	2,187	2,334	2,280	2,227
Profit before extraordinary gains	583	948	708	827	962
Net profit	583	948	708	827	962
Percentage change of selected seasonally adjusted items					
Operating revenue	-1.4	1.9	2.3	-0.6	5.2
Operating expenses	9.9	-7.7	-1.9	1.2	12.7
Operating profit	-13.1	14.4	6.7	-2.3	-2.3
Selected financial ratios					
Profit margin (%)	43.2	48.6	50.7	49.8	46.2
Return on equity (%)	4.0	6.4	4.8	5.6	6.4
Debt to equity (ratio)	2.651	2.622	2.642	2.684	2.547
Return on capital employed (%)	2.8	3.3	3.0	3.3	3.3

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

<sup>-</sup> All data in this table are unadjusted unless otherwise specified.

<sup>-</sup> Figures may not add due to rounding.

**Table 23-1** Insurance carriers and related activities — Balance sheet and income statement

	First	Second	Third	Fourth	First
	quarter 2013	quarter 2013	quarter 2013	quarter 2013	quarter 2014
	2010		lions of dollars	2013	2014
Balance sheet					
Total assets	<b>784,669</b> A	<b>790,729</b> A	797,671 A	<b>812,924</b> A	<b>834,909</b> A
Cash and deposits	8,342	9,606	9,819	8,871	8,732
Accounts receivable and accrued revenue	29,757	30,971	30,761	29,396	29,598
Inventories Investments and accounts with affiliates	07.065	102 222	00.136	0	07.615
Portfolio investments	97,065 303,280	102,232 299,126	99,136 300,697	94,948 305,605	97,615 311,061
Loans	46,168	46,195	46,212	46,326	46,720
Mortgage	38,437	38,453	38,477	38,592	38,911
Non-mortgage	7,732	7,742	7,735	7,734	7,808
Allowance for losses on investments and loans	-66	-62	-149	-160	-161
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	14,980	15,140	15,381	15,552	15,816
Other assets Total liabilities	285,144 <b>639,623</b>	287,521 <b>642,030</b>	295,814 <b>647,837</b>	312,384 <b>661,255</b>	325,528 <b>680,562</b>
Deposits	8,626	8,651	8,688	8,748	8,840
Actuarial liabilities of insurers	268,353	262,319	260,066	263,397	269,355
Accounts payable and accrued liabilities	79,824	81,929	83,241	82,066	82,964
Loans and accounts with affiliates	18,415	18,577	17,581	13,766	13,990
Borrowings	15,198	16,014	14,836	15,032	15,216
Loans and other borrowings	6,757	7,634	6,319	6,238	6,384
Bankers' acceptances and paper Bonds and debentures	6 7,721	6 7,674	7 7,706	6 7,966	7 7,994
Mortgages	7,721	699	7,706 804	7,900 822	832
Future income tax	-1,726	-1,884	-1,936	-2,452	-2,481
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	250,933	256,424	265,361	280,699	292,678
Total, equity	145,046	148,699	149,835	151,668	154,348
Share capital	63,320	65,633	66,063	64,551	64,716
Unitholders' equity	0	0	0 0	0	0 0
Liability to policyholders Contributed surplus and other	7,199	7,229	7,067	7,100	7,183
Accumulated other comprehensive income	950	404	245	2,727	2,165
Retained earnings	73,577	75,433	76,460	77,290	80,283
Income statement					
Operating revenue	27,792 A	24,506 A	26,530 A	<b>29,630</b> A	<b>30,595</b> A
Sales of goods and services	1,320	1,467	1,413	1,475	1,421
Insurers' premiums	18,345	18,618	18,775	19,502	19,297
Annuity considerations Interest revenue, operating	1,540 3,319	1,616 2,832	1,585 2,762	2,340 2,978	1,926 3,140
Dividend revenue, operating	665	390	592	2,976 954	948
Gains or losses on sale of securities and other assets	86	-153	-958	-230	-129
Other operating revenue	2,517	-264	2,360	2,611	3,991
Operating expenses	24,426	17,947	23,104	25,519	27,429
Depreciation, depletion and amortization	175	193	186	180	174
Insurance claims incurred	11,807 2,188	11,932 1,939	12,398 1,944	12,165 2,055	12,476 2,163
Annuity claims incurred Normal increase in actuarial liabilities	337	-6,207	-831	2,055 1,204	2,163
Interest expense, operating	46	48	46	45	48
Other operating expenses	9,873	10,043	9,360	9,872	10,062
Operating profit or loss	3,366	6,559	3,426	4,110	3,166
Interest and dividend revenue	0	0	0	0	0
Interest expense on borrowing	321	245	294	289	247
Gains or losses	-322 2.722	-3,393 <b>2,034</b>	-1,143	-83 <b>2 729</b>	614
Profit before income tax Income tax	<b>2,723</b> 447	<b>2,921</b> 471	<b>1,989</b> 392	<b>3,738</b> 726	<b>3,533</b> 808
Equity in affiliates' earnings	648	375	598	980	986
Profit before extraordinary gains	2,924	2,825	2,195	3,993	3,711
Extraordinary gains or losses	-1	-1	<b>-1</b>	2	0,711
Net profit	2,923	2,825	2,194	3,995	3,711
Other comprehensive income	720	-935	-95	686	788
Comprehensive income	3,643	1,890	2,099	4,681	4,499

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 23-2** Insurance carriers and related activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014
		mil	lions of dollars		
Statement of changes in financial position					
Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity	796 2,923 -1,998 175 -251 -1,840 -82 -129 2,435 5 768 967 414 0 512 40 696	1,748 2,825 -982 193 -145 -928 -103 -94 3,642 19 156 795 858 0 -47 -16 2,671	6,044 2,111 3,485 736 -339 742 2,346 448 -2,081 41 -981 -2,306 -1,318 0 -1,090 1,090 1,166	6,351 3,521 3,122 696 -59 -119 2,604 -292 -5,333 -60 -3,829 -108 -381 0 257 17 -1,457	7,432 3,626 3,877 724 29 -127 3,250 -71 953 91 217 170 132 0 28 9 476
otal cash available	3,231	5,391	3,963	1,017	8,385
Applications  Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	2,860 102 2,359 399 -341 740 184 1,739 4,783 -1,552	3,354 4,521 -2,218 1,051 803 248 249 1,409 5,013 378	1,914 -2,538 4,369 83 333 -250 245 1,332 3,491 472	-1,616 -6,067 4,544 -93 138 -231 727 2,892 2,004 -987	5,921 777 4,647 497 250 248 842 1,538 8,301 85
Selected seasonally adjusted items					
Operating revenue Operating profit Profit before extraordinary gains Net profit	27,992 3,292 2,983 2,983	24,430 6,340 2,735 2,734	26,490 3,896 2,457 2,456	29,545 3,933 3,762 3,764	30,812 3,131 3,773 3,773
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	-3.1 2.2 -30.6	-12.7 -26.8 92.6	8.4 24.9 -38.5	11.5 13.4 0.9	4.3 8.1 -20.4
Selected financial ratios					
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	11.8 8.2 0.232 7.3	26.0 7.4 0.233 6.4	14.7 6.6 0.216 5.8	13.3 9.9 0.190 9.0	10.2 9.8 0.189 8.6

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 24-1** Activities related to credit intermediation — Balance sheet and income statement

	First	Second	Third	Fourth	First	
	quarter 2013	quarter 2013	quarter 2013	quarter 2013	quarter 2014	
	millions of dollars					
Balance sheet						
Total assets	<b>66,663</b> A	67,384 A	68,083 A	68,305 A	68,617 A	
Cash and deposits Accounts receivable and accrued revenue	3,916 2,116	3,869 2,118	3,580 2,250	3,543 2,197	3,882 2,128	
nventories	2,110	2,110	2,230	2,137	2,120	
nvestments and accounts with affiliates	3,523	3,596	3,131	3,166	3,149	
Portfolio investments	28,099	28,032	27,868	26,530	26,741	
Loans	22,626	22,463	23,469	25,724	25,536	
Mortgage	3,325	3,380	3,021	3,049	2,911	
Non-mortgage Allowance for losses on investments and loans	19,300 -106	19,083 -109	20,448 -103	22,675 -92	22,626 -93	
Bank customers' liabilities under acceptances	-100	-109	-103	-92	- <del>9</del> 3	
Capital assets, net	431	414	417	438	416	
Other assets	6,058	7,001	7,471	6,798	6,858	
Total liabilities	58,706	58,863	59,784	59,699	59,742	
Deposits	41,282	42,903	42,874	43,901	44,114	
Actuarial liabilities of insurers	0	0	0	0	0	
Accounts payable and accrued liabilities  Loans and accounts with affiliates	2,773 1,390	2,652 1,399	3,113 1,413	2,862 1,493	2,693 1,440	
Borrowings	6,968	6,030	5,794	5,639	5,316	
Loans and other borrowings	2,519	2,504	2,720	2,783	2,633	
Bankers' acceptances and paper	40	42	42	43	40	
Bonds and debentures	4,090	3,096	2,719	2,561	2,402	
Mortgages	3 <u>1</u> 9	388	314	252	242	
Future income tax	73	82	104	179	163	
Bank customers' liabilities under acceptances Other liabilities	0 6,219	0 5,797	0 6,486	0 5,626	0 6,015	
Fotal, equity	7,957	8, <b>522</b>	8,299	8,606	8,87 <b>5</b>	
Share capital	4,749	5,084	5,043	5,032	5,020	
Jnitholders' equity	0	0	0	0	0	
Liability to policyholders	0	0	0	0	0	
Contributed surplus and other	227	278	297	235	220	
Accumulated other comprehensive income	96	33	-16	115	120	
Retained earnings ncome statement	2,884	3,126	2,975	3,224	3,515	
Operating revenue	1,558 A	1,589 A	1,553 A	1,688 A	1,673 A	
Sales of goods and services	424	395	389	397	405	
nsurers' premiums	0	0	0	0	0	
Annuity considerations	0	0	0	0	0	
nterest revenue, operating	318	321	320	331	326	
Dividend revenue, operating	8	7	7	7	9	
Gains or losses on sale of securities and other assets  Other operating revenue	-309 1,117	-296 1,162	-345 1,181	-360 1,312	-313 1,245	
Operating expenses	1,132	1,194	1,222	1,238	1,219	
Depreciation, depletion and amortization	37	38	38	37	38	
nsurance claims incurred	0	0	0	0	0	
Annuity claims incurred	0	0	0	0	0	
Normal increase in actuarial liabilities	0	0	0	0	0	
nterest expense, operating	156 939	166 990	168 1,016	171 1,029	173 1,009	
Other operating expenses Operating profit or loss	425	<b>394</b>	330	450	453	
nterest and dividend revenue	0	0	0	0	0	
nterest expense on borrowing	109	83	99	80	74	
Gains or losses	26	19	29	24	19	
Profit before income tax	342	330	260	394	397	
ncome tax	61	61	59	71	73	
Equity in affiliates' earnings	16	19	15	17	6	
Profit before extraordinary gains  Extraordinary gains or losses	<b>297</b> 0	<b>287</b> 0	<b>216</b> 0	<b>340</b> 0	<b>331</b> 0	
extraordinary gains of losses Net profit	297	287	216	340	331	
			-4			
Other comprehensive income	-9	-87	-4	-9	-3	

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 24-2** Activities related to credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014
		mil	lions of dollars		
Statement of changes in financial position					
Cash from operating activities  Net profit  Non-cash items  Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures	995 329 641 36 2 -3 605 25 1,075 1,021 -1 -2 29 -3 -24	-608 322 -938 38 6 114 -1,096 7 1,051 1,620 12 -927 -7 2	700 251 446 38 16 41 351 3 -284 -29 15 -256 195	-61 345 47 33 -6 -305 325 -453 921 1,027 4 -217 -36 1	1,002 378 625 38 2 10 575 -1 193 351 16 -233 -71 -3 -160
Bonds and depentures Mortgages Equity Fotal cash available Applications	-24 -4 57 <b>2,069</b>	-993 71 347 <b>443</b>	-377 -74 -14 <b>416</b>	-110 -71 107 <b>860</b>	-160 0 59 <b>1,195</b>
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	2,027 220 1,033 774 -61 834 -9 22 2,040 29	156 62 233 -139 68 -207 12 31 198 245	1,019 -249 182 1,085 -381 1,466 61 5 1,085 -669	898 14 -1,193 2,077 55 2,023 6 8 913 -53	551 15 660 -124 -73 -51 23 18 592 603
Selected seasonally adjusted items					
Operating revenue Operating profit Profit before extraordinary gains Net profit	1,558 425 297 297	1,589 394 292 292	1,553 330 205 205	1,688 450 347 347	1,673 453 331 331
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	-3.1 -3.7 -1.5	2.0 5.5 -7.3	-2.3 2.3 -16.2	8.7 1.3 36.3	-0.9 -1.5 0.6
Selected financial ratios					
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	27.3 15.0 1.050 8.4	24.8 13.7 0.872 9.3	21.3 9.9 0.868 7.3	26.7 16.1 0.829 10.5	27.1 14.9 0.761 9.0

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 25-1** Depository credit intermediation — Balance sheet and income statement

	First quarter	Second guarter	Third guarter	Fourth guarter	First quarter
	2013	2013	2013	2013	2014
		mi	llions of dollars		
Balance sheet					
Total assets Cash and deposits	<b>3,163,372</b> A 60,397	<b>3,163,263</b> A 68,838	<b>3,169,259</b> A 81,885	<b>3,233,568</b> A 81,822	<b>3,256,797</b> A 65,185
Accounts receivable and accrued revenue	7,806	6,889	6,673	6,363	6,974
nventories	0	0	0	0	0
nvestments and accounts with affiliates Portfolio investments	138,284 523,077	139,284 518,697	142,213 515,039	156,376 547,882	152,186 540.132
Loans	2,084,108	2,104,510	2,118,513	2,157,396	2.196.226
Mortgage	1,134,007	1,145,809	1,160,452	1,179,206	1,194,763
Non-mortgage	950,100	958,701	958,061	978,190	1,001,463
Allowance for losses on investments and loans Bank customers' liabilities under acceptances	-7,735 56,885	-7,841 59,939	-8,267 59,651	-7,225 59,093	-7,613 63,328
Capital assets, net	11,325	11,351	10,977	11,284	11,303
Other assets	289,228	261,596	242,569	220,578	229,077
Total liabilities	2,937,223	2,932,037	2,931,810	2,994,463	3,010,548
Deposits Actuarial liabilities of insurers	1,975,999 0	1,998,831 0	2,032,340 0	2,079,600 0	2,130,097 0
Accounts payable and accrued liabilities	15,190	13,574	15,058	13,896	14,751
Loans and accounts with affiliates	23,397	23,679	23,880	26,039	26,187
Borrowings Loans and other borrowings	204,531 47,162	197,513 45,212	198,471 44,756	194,756 43,421	178,307 45,926
Bankers' acceptances and paper	47,102	45,212	44,730	45,421	43,920
Bonds and debentures	155,365	150,462	152,122	149,933	130,965
Mortgages	2,005	1,840	1,594	1,401	1,415
Future income tax Bank customers' liabilities under acceptances	-2,986 57,117	-3,083 59,927	-3,078 59,405	-3,826 59,113	-3,866 63,318
Other liabilities	663,975	641,595	605,734	624,885	601,754
Total, equity	226,148	231,226	237,450	239,105	246,250
Share capital	98,923	99,553	99,682	100,430	99,407
Unitholders' equity Liability to policyholders	0	0	0 0	0 0	0 0
Contributed surplus and other	7.986	8,085	8,038	6,990	7,328
Accumulated other comprehensive income	3,737	3,615	3,246	4,258	7,691
Retained earnings	115,503	119,973	126,483	127,427	131,823
ncome statement					
Operating revenue	<b>31,843</b> A	<b>32,333</b> A 7,134	<b>32,420</b> A 7,338	<b>32,540</b> A 7,174	<b>34,142</b> A
Sales of goods and services Insurers' premiums	7,097 0	7,134	7,336	7,174	7,808 0
Annuity considerations	Ö	Ö	Ö	Ö	Ö
nterest revenue, operating	20,551	20,523	20,977	20,917	21,038
Dividend revenue, operating Gains or losses on sale of securities and other assets	944 20	952 11	866 110	997 -32	850 21
Other operating revenue	3,229	3,711	3,125	3,479	4,422
Operating expenses	22,291	22,426	22,155	23,149	23,490
Depreciation, depletion and amortization	662	705	668	737	700
nsurance claims incurred Annuity claims incurred	0	0	0 0	0	0
Normal increase in actuarial liabilities	Ö	ő	ő	ő	ő
nterest expense, operating	6,648	6,106	6,392	6,588	6,266
Other operating expenses	14,980	15,616	15,096	15,824	16,524
Operating profit or loss nterest and dividend revenue	<b>9,552</b> 0	<b>9,906</b> 0	<b>10,264</b> 0	<b>9,391</b> 0	<b>10,652</b> 0
nterest expense on borrowing	2,385	2,352	2,386	2,190	2,087
Gains or losses	-15	-12	-5	-2	-11
Profit before income tax	<b>7,154</b>	<b>7,544</b>	<b>7,872</b>	<b>7,197</b>	8,556 1,875
ncome tax Equity in affiliates' earnings	1,947 203	1,817 211	1,698 189	1,947 209	1,875 169
Profit before extraordinary gains	5,411	5,938	6,363	5,459	6,850
Extraordinary gains or losses	0	0	0	0	0
Net profit	5,411	<b>5,938</b>	<b>6,363</b>	<b>5,459</b>	6,850
Other comprehensive income  Comprehensive income	-137 <b>5,274</b>	791 <b>6,729</b>	579 <b>6,942</b>	-20 <b>5,439</b>	3,814 <b>10,664</b>
oumprenensive income	5,214	0,729	0,342	5,455	10,004

Note(s):

- A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- Figures may not add due to rounding.

**Table 25-2** Depository credit intermediation — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First	Second	Third	Fourth	First
	quarter	quarter	quarter	quarter	quarter
	2013	2013	2013	2013	2014
		mil	lions of dollars		
Statement of changes in financial position					
Cash from operating activities Net profit Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates	11,985	3,443	2,763	33,043	-24,359
	5,411	5,938	6,363	5,459	6,850
	6,274	-2,249	-3,514	27,928	-31,018
	662	705	668	737	700
	384	22	-282	-334	352
	-839	-296	833	-1,115	-45
	6,067	-2,680	-4,733	28,639	-32,025
	300	-246	-86	-344	-191
	14,183	16,697	34,594	44,293	35,189
	18,158	22,832	33,508	47,261	51,899
	2,094	298	190	1,193	565
	-6,854	-7,020	954	-3,706	-16,473
Loans and other borrowings Bankers' acceptances and paper Bonds and debentures Mortgages Equity Total cash available Applications	-2,137	-1,952	-460	-1,325	2,481
	0	0	0	0	0
	-4,602	-4,903	1,660	-2,189	-18,968
	-115	-165	-246	-193	14
	785	588	-59	-455	-803
	<b>26,168</b>	<b>20,140</b>	<b>37,356</b>	<b>77,336</b>	<b>10,830</b>
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	48,164 6,704 15,106 26,354 6,608 19,746 86 3,736 51,987 -25,819	16,721 790 -4,383 20,315 11,782 8,534 487 3,835 21,044 -904	12,499 2,740 -3,756 13,514 14,544 -1,030 56 3,787 16,342 21,015	83,751 13,873 31,304 38,574 18,949 19,625 742 4,046 88,539 -11,204	27,851 -4,358 -7,188 -9,398 15,557 23,840 453 4,008 32,312 -21,482
Selected seasonally adjusted items					
Operating revenue	31,843	32,333	32,420	32,540	34,142
Operating profit	9,552	9,906	10,264	9,391	10,652
Profit before extraordinary gains	5,411	5,938	6,363	5,459	6,850
Net profit	5,411	5,938	6,363	5,459	6,850
Percentage change of selected seasonally adjusted items					
Operating revenue	-0.8	1.5	0.3	0.4	4.9
Operating expenses	-4.4	0.6	-1.2	4.5	1.5
Operating profit	8.6	3.7	3.6	-8.5	13.4
Selected financial ratios					
Profit margin (%)	30.0	30.6	31.7	28.9	31.2
Return on equity (%)	9.6	10.3	10.7	9.1	11.1
Debt to equity (ratio)	1.008	0.957	0.936	0.923	0.830
Return on capital employed (%)	6.4	6.9	7.2	6.2	7.5

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

- Figures may not add due to rounding.

**Table 26-1** Securities, commodity contracts, and other financial investments and related activities — Balance sheet and income statement

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014
	2013		lions of dollars	2013	2014
Balance sheet					
Total assets	<b>447,779</b> A	449,926 A	448,918 A	454,376 A	475,921 A
Cash and deposits	57,744	57,403	58,755	60,966	63,166
Accounts receivable and accrued revenue	49,763	49,661	50,048	48,537	53,463
Inventories	0	0	0	0	0
Investments and accounts with affiliates	122,560	127,288	123,269	125,420	130,553
Portfolio investments Loans	147,210 19,067	144,570 20,636	145,266 21,225	146,852 21,508	154,413 21,923
Mortgage	10,454	12,077	12,441	12,619	12,912
Non-mortgage	8,613	8,559	8,784	8,889	9,011
Allowance for losses on investments and loans	-215	-216	-218	-221	-223
Bank customers' liabilities under acceptances	0	0	0	0	0
Capital assets, net	24,357	23,841	24,154	24,236	24,787
Other assets	27,360	26,810	26,487	27,078	27,907
Total liabilities	232,547	231,497	225,070	225,191	240,052
Deposits	0	0	0	0	0
Accounts payable and secretal liabilities	0	0	0	0	70.570
Accounts payable and accrued liabilities	68,216 84,986	65,300 80,825	65,705 81,320	64,484 82,699	72,572 86,651
Loans and accounts with affiliates Borrowings	44,705	46,977	46,012	45,527	47,152
Loans and other borrowings	31,963	34,279	33,376	32,746	34,102
Bankers' acceptances and paper	1,411	1,451	1,495	1,513	1,565
Bonds and debentures	8,404	8,432	8,267	8,305	8,446
Mortgages	2,927	2,815	2,874	2,962	3,039
Future income tax	450	382	497	561	494
Bank customers' liabilities under acceptances	0	0	0	0	0
Other liabilities	34,189	38,013	31,535	31,920	33,182
Total, equity	215,232	218,429	223,848	229,185	235,870
Share capital	96,775 0	94,398 0	96,162 0	96,910 0	100,250 0
Unitholders' equity Liability to policyholders	0	0	0	0	0
Contributed surplus and other	27,543	27,517	26,441	27,310	28,101
Accumulated other comprehensive income	235	74	94	152	216
Retained earnings	90,679	96,439	101,152	104,813	107,302
Income statement					
Operating revenue	<b>14,821</b> B	<b>14,767</b> <sup>C</sup>	<b>15,263</b> <sup>₿</sup>	16,093 B	<b>17,117</b> <sup>C</sup>
Sales of goods and services	5,230	5,165	5,266	5,640	6,104
Insurers' premiums	0	0	0	0	0
Annuity considerations	0	0	0	0	0
Interest revenue, operating Dividend revenue, operating	1,729 2,115	1,767 2,217	1,757 2,343	1,758 2,496	1,962 2,550
Gains or losses on sale of securities and other assets	462	375	428	370	2,330
Other operating revenue	5,318	5,277	5,501	5,829	6,296
Operating expenses	8,990	8,716	9,246	9,791	10,326
Depreciation, depletion and amortization	650	659	649	780	701
Insurance claims incurred	0	0	0	0	0
Annuity claims incurred	0	0	0	0	0
Normal increase in actuarial liabilities	0	0	0	0	0
Interest expense, operating	62	64	63	74	77
Other operating expenses	8,290 <b>5,831</b>	8,006 6.051	8,546 6 017	8,936 <b>6,302</b>	9,561 <b>6,791</b>
Operating profit or loss Interest and dividend revenue	<b>5,631</b> 0	<b>6,051</b> 0	<b>6,017</b> 0	0,302	0,791
Interest expense on borrowing	621	644	663	699	720
Gains or losses	119	-59	52	108	-462
Profit before income tax	5,330	5,348	5,406	5,712	5,609
Income tax	607	749	677	652	735
Equity in affiliates' earnings	822	861	794	866	972
Profit before extraordinary gains	5,545	5,459	5,524	5,925	5,845
Extraordinary gains or losses	0	0	0	2	0
Net profit	5,545	5,459	5,524	5,927	5,845
Other comprehensive income  Comprehensive income	-128 5 416	-3 <b>5.457</b>	84 5 607	130	49 <b>5 99</b> 4
Comprehensive income	5,416	5,457	5,607	6,058	5,894

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not apply to certain industries will be shown with zero values.
- Figures may not add due to rounding.

**Table 26-2** Securities, commodity contracts, and other financial investments and related activities — Statement of changes in financial position, selected seasonally adjusted items and selected financial ratios

	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014
		mil	lions of dollars		
Statement of changes in financial position					
Cash from operating activities  Net profit  Non-cash items Depreciation, depletion and amortization Future income tax Working capital Other non-cash items Prior period cash transactions  Cash from financing activities Increase in deposits Borrowings from affiliates Borrowings from non-affiliates Loans and other borrowings Bankers' acceptances and paper Bonds and debentures	1,065 5,322 -3,689 639 99 71 -4,498 -569 7,348 214 3,787 1,277 1,171 18 28	-712 5,247 -5,618 472 93 208 -6,390 -341 -2,647 -111 -2,983 1,995 2,113 38 -128	5,555 5,863 -28 459 142 1,144 -1,772 -281 667 -107 127 -828 -838 40 -69	3,643 3,115 2,131 351 66 -2,084 3,799 -1,603 973 -208 -29 330 273 4 31	1,709 6,150 -4,191 514 30 553 -5,288 -250 7,718 238 3,600 932 753 30 84
Mortgages Equity Fotal cash available Applications	60 2,070 <b>8,413</b>	-28 -1,548 <b>-3,359</b>	39 1,474 <b>6,221</b>	21 880 <b>4,616</b>	65 2,948 <b>9,428</b>
Cash applied to investment activities Investments in affiliates Portfolio investments Loans Mortgage loans Non-mortgage loans Cash applied to fixed assets Cash applied to dividends Total applications of cash Increase or decrease in cash	5,440 1,155 3,865 420 202 218 790 1,927 8,157 256	-91 3,465 -2,758 -798 248 -1,047 390 1,988 2,287 -5,646	-21 -3,142 -1,278 4,399 470 3,929 -85 2,115 2,009 4,212	3,587 613 1,838 1,136 171 965 -660 2,172 5,099 -483	12,072 3,382 7,050 1,639 239 1,401 763 2,267 15,102 -5,674
Selected seasonally adjusted items					
Operating revenue Operating profit Profit before extraordinary gains Net profit	14,277 5,561 5,093 5,093	14,973 6,004 5,502 5,502	15,724 6,285 5,900 5,900	15,970 6,350 5,958 5,960	16,560 6,498 5,416 5,416
Percentage change of selected seasonally adjusted items					
Operating revenue Operating expenses Operating profit	0.9 5.2 -5.2	4.9 2.9 8.0	5.0 5.2 4.7	1.6 1.9 1.0	3.7 4.6 2.3
Selected financial ratios					
Profit margin (%) Return on equity (%) Debt to equity (ratio) Return on capital employed (%)	39.0 9.5 0.603 6.6	40.1 10.1 0.585 6.9	40.0 10.5 0.569 7.2	39.8 10.4 0.559 7.3	39.2 9.2 0.567 6.6

<sup>-</sup> A common (generic) financial statement presentation format is used for all industries and for aggregate totals. As a result, some financial series that do not

apply to certain industries will be shown with zero values.

- All data in this table are unadjusted unless otherwise specified.

<sup>-</sup> Figures may not add due to rounding.

# **Survey Description**

# Description and use of the data

The data collected by the Quarterly Financial Statistics for Enterprises program comprise financial statements typically prepared by incorporated businesses to record their financial position and performance. The data include asset, liability and equity items encompassed in a quarterly balance sheet, revenue and expense items as reported on a quarterly income statement and elements of Other Comprehensive Income, along with additional supplementary items.

Information collected as part of the Quarterly Financial Statistics for Enterprises program serves two broad objectives. The first measures the financial position and performance of incorporated businesses by industry aggregations and is the main focus of this publication. The statistics are used by a wide variety of economists and industry analysts, including federal and provincial regulatory bodies that monitor financial and other institutions in Canada. This information is also a critical input into the measure of corporate profits and capital consumption allowances in the Canadian System of National Accounts (CSNA).

The second broad objective is to provide information on financial holdings and transactions in the CSNA sector accounts. The accounts comprise the National Balance Sheet Accounts and the Financial Flow Accounts. Within the CSNA, the Canadian economy is composed of the incorporated business sector, including non-financial and financial businesses, the government sector, and the persons and unincorporated business sector, which includes non-profit institutions serving households. The Quarterly Survey of Financial Statements data (used to prepare this publication) are combined with additional information for the business and other sectors in order to produce complete economy-wide accounts which show the creation and distribution of wealth as well as the financing of economic activity. This is made possible by presenting considerable detail on financial institutions within the sector accounts framework.

In addition, the flow of funds and outstanding positions between Canadian residents and non-residents is measured in "Canada's Balance of International Payments" and in "Canada's International Investment Position," respectively. Both of these releases make use of the Quarterly Financial Statistics for Enterprises program data in measuring corporate financial activity with non-residents.

# Frequency and reference period

The data series are collected quarterly. The objective of the survey is to cover a calendar reference period (i.e., quarters ending in March, June, September or December). However, the data collected for each enterprise usually covers fiscal quarters (which may not coincide with calendar quarters). Estimates for a calendar quarter are prepared by combining individual data for enterprises with different fiscal quarters. The calendar period is estimated by including all of the fiscal quarters ending in the calendar quarter. For example, the estimates for the second quarter include all fiscal quarters ending in April, May or June (see Text table 1).

Text table 1

Calendar quarter for publication

Quarter	Includes fiscal quarters ending in:					
First	January	February	March			
Second	April	May	June			
Third	July	August	September			
Fourth	October	November	December			

# Coverage

The Quarterly Financial Statistics for Enterprises covers incorporated financial and non-financial business enterprises. Excluded are business enterprises controlled by governments and non-profit enterprises.

# The Statistical unit

For purposes of compiling statistics, Statistics Canada defines a hierarchical structure of units for each business. The four standard statistical units that are used are listed below from largest to smallest:

- Enterprise
- Company
- Establishment
- Location

The statistical unit used in the Quarterly Financial Statistics for Enterprises is the enterprise. An enterprise can be a single corporation or a family of corporations under common ownership and/or control, for which consolidated financial statements are produced.

In the case of simple enterprises, the enterprise and the establishment coincide and both are classified to the same industry. However, there exist many multi-establishment enterprises whose establishments may belong to one or more industries. Such enterprises are classified to the predominant industry of their establishments.

It should be noted that NAICS Canada data compiled on an enterprise basis cannot be directly compared with NAICS Canada data on an establishment basis.

# Accounting concepts, definitions and practices

The concepts and definitions for most industries are based on the guidelines of the Canadian Institute of Chartered Accountants. However, regulated industries may follow practices and definitions determined by the regulators. These practices are usually similar to the Generally Accepted Accounting Principles (GAAP) of the Canadian Institute of Chartered Accountants. Starting on January 1, 2011, the Canadian Institute of Chartered Accountants Accounting Handbook contains both International Financial Reporting Standards (IFRS) and Accounting Standards for Private Enterprises (ASPE).

# Scope

The financial items presented in this publication are those included in the following accounts or statements:

- Balance Sheet
- Income Statement
- The Statement of Changes in Financial Position

Although they are not included in this publication, additional financial items are available for some industries upon request on a cost recovery basis.

# Financial classification and presentation

There is no widely accepted standard classification of financial items. Accordingly, it was necessary to devise one in order to present information in a homogeneous way for all enterprises. The financial item presentation in this publication has been condensed somewhat to allow for a homogeneous presentation across industries. Additional financial detail is available upon request on a cost recovery basis.

# Industrial classification

Quarterly financial statistics for the first quarter of 2010 and onward are based on the 2012 North American Industry Classification Systems (NAICS). For the period prior to the first quarter of 2010, the financial statistics are based on the 2007 NAICS.

NAICS was developed by the statistical agencies of Canada, Mexico and the United States to provide a consistent framework for the collection, analysis and dissemination of industrial statistics used by government policy analysts, by academics and researchers, by the business community, and by the public.

NAICS is a product-oriented industry classification that standardizes the way businesses are classified across Canada, Mexico and the United States. NAICS was primarily designed to classify economic production performed at the establishment level; the activity which contributes the most value-added determines the NAICS code for the establishment.

To determine which NAICS code should be assigned to a statistical enterprise, the NAICS code is determined for each establishment belonging to the statistical enterprise. The NAICS code representing the largest value-added is then assigned to the statistical enterprise. The NAICS classification system does not provide classifications for integrated activities. For example, a petroleum enterprise may be involved in exploration, mining, refining, shipping and retailing of petroleum products. Under NAICS, such an enterprise is classified to the individual NAICS code that relates to the activity that provides the most value-added.

The quarterly financial statistics are available at three levels of industrial aggregation of NAICS Canada 2012. The most aggregate level, which is used in this publication, covers 22 categories (see Text table 1). The second level of aggregation covers 48 categories and is available upon request on a cost recovery basis. The most detailed level of aggregation covers 67 categories from 1999 and beyond and is also available upon request on a cost recovery basis. The industrial classification system is hierarchical in nature so that the more detailed levels of data aggregate to the higher levels.

The NAICS 55 (Management of Companies and Enterprises) are excluded from the Quarterly Financial Statistics for Enterprises. The NAICS 55 group consists primarily of holding companies whose most significant assets are investments in affiliated companies. The reason for the exclusion is to avoid the double counting of assets.

Text table 1 **Publication level of aggregation** 

Title	Enterprise category code	NAICS Canada 2012 codes included
Agriculture, forestry, fishing and hunting	11	11
Oil and gas extraction and support activities	21C	211, 213
Mining and quarrying (except oil and gas)	212	212
Utilities	22	22
Construction	23	23
Manufacturing	31-33	31, 32, 33
Wholesale trade	41	41
Retail trade	44-45	44, 45
Transporation and warehousing	48-49	48, 49
Information and cultural industries	51	51
Real estate and rental and leasing companies	53	53
Professional, scientific and technical services	54	54
Administrative and support, waste management and remediation services	56	56
Educational, health care and social assistance services	61-62	61, 62
Arts, entertainment and recreation	71	71
Accommodation and food services	72	72
Repair, maintenance and personal services	81A	811, 812
Non-depository credit intermediation	5222	5222
Insurance carriers and related activities	524	524
Activities related to credit intermediation	5223	5223
Depository credit intermediation	5221	5221
Securities, commodity contracts, and other financial investments and related activities	523	523

# **Deriving the estimates**

# The Statistical methodology

The overall estimates are derived from two different components: a sampled portion and a non-sampled (take-none) portion. A sample survey is conducted for larger businesses above a prescribed size using a questionnaire (the Quarterly Survey of Financial Statements). Sample results are multiplied by a weighting factor to represent the universe from which the sample was drawn. The sampling weight is based on the probability of the unit being selected in the sample. For businesses below the sampling threshold, the take-none estimate is derived by applying the quarter to quarter movement of sample responses to annual data compiled from Canada Revenue Agency financial statements representing the non-sampled portion of the business population. The model projects the value of the take-none portion of the population by the most detailed industry aggregation using estimates from the surveyed population and other parameters. The results are subsequently benchmarked to the Annual Financial and Taxation data, when the data becomes available. The proportion of each of the two components of the final estimate (survey and take-none model) varies significantly between industry aggregations. The proportion represented by the survey component ranges from 5% to 100% of the population for both revenue and assets at the most detailed industry aggregation.

(See Text tables 1 and 2 showing the percentage of assets and operating revenue represented by the take-none component.)

Text table 1
Take-none component percentage table, total assets

	Fourth quarter 2013			First quarter 2014			
	Take-none component	Total	Proportion	Take-none component	Total	Proportion	
_	millions of dollars		percent	millions of dollars		percent	
Total, all industries Total, non-financial industries Total, finance and insurance industries	1,080,291 884,718 195,573	8,898,178 4,083,140 4,815,038	12.1 21.7 4.1	1,085,007 886,764 198,242	9,013,631 4,133,126 4,880,505	12.0 21.5 4.1	

Text table 2
Take-none component percentage table, total operating revenues

	Fourth quarter 2013			First quarter 2014			
	Take-none Total component millions of dollars		Proportion	Take-none Total component millions of dollars		Proportion	
<u>-</u>			percent			percent	
Total, all industries Total, non-financial industries Total, finance and insurance industries	239,554 230,195 9,359	904,740 820,131 84,610	26.5 28.1 11.1	234,306 224,871 9,435	890,026 801,827 88,199	26.3 28.0 10.7	

Specific industry detail of the take-none tables can be obtained at no charge by contacting Client Services (iofd-clientservicesunit@statcan.gc.ca).

# Sample design and imputation

This is a sample survey with a cross-sectional design.

The frame used for sampling purposes is Statistics Canada's Business Register (BR). A stratified random sample is drawn from this frame based on the size of the unit. The program is stratified by assets and revenues for the non-financial industries while the finance and insurance industries are stratified by assets only.

The sample includes a take-all portion, for the largest enterprises within an industry, and these units are sampled with certainty. In addition, there are either one or two take-some portions (depending on the industry) for which, on average, one out of eight units are sampled. Finally there is a take-none portion, from which no units are sampled, rather an estimate is derived by applying the quarter to quarter movement of sample responses to annual data compiled from Canada Revenue Agency financial statements representing the non-sampled portion of the business population.

The total sample size is approximately 5,500 enterprises.

## Stratum boundaries

The stratum boundaries for the take-all, take-some and take-none strata vary by industry aggregation. The boundaries are available upon request.

# **Imputation**

Units which do not respond in the current period are imputed, that is, their characteristics are estimated. For those units for which partial data have been collected, these partial data are used to estimate the missing data for the unit. For those units for which no current data has been collected, but for which historical data exists, this historical data is used to calculate current-period estimates taking into account growth or decline over time. For those units for which no current data has been collected, and for which no historical data exists, a donor imputation system is used. That is, estimates are created based on information from a similar-sized respondent.

# Seasonal adjustment

The seasonal component of a time series reflects sub-annual movements caused by characteristic weather changes, holidays or other factors which tend to recur every year at approximately the same time. The seasonal adjustment process attempts to quantify the seasonal component in a time series and to remove its effect from observed data.

The seasonal adjustment method used is a computerized ratio-to-moving-average method in widespread use at Statistics Canada. It is based on the U.S. Bureau of the Census Method II, but has some additional features. Beginning with the first quarter of 2009, the Quarterly Financial Statistics for Enterprises series uses X12 ARIMA for "end-point" seasonal adjustment, which recalculates seasonal factors each quarter as more recent data becomes available.

Series containing no significant seasonality have not been seasonally adjusted. In these cases, the unadjusted series are used in the place of seasonally adjusted data.

# **Data quality**

There are two categories of errors in statistical information – sampling errors and non-sampling errors. Sampling errors are errors that arise because estimates are being prepared based on a sample of the universe rather than collecting information from all units in the universe. These errors can be measured.

Non-sampling errors can arise from a variety of sources and are much more difficult to measure. Non-sampling errors include errors in the information provided by respondents, data capture errors and other processing errors.

# Sampling errors

Sample surveys are designed to provide the highest sampling efficiency (the smallest sample that will produce a sampling error of a given size). This optimization is usually performed for only a few variables, limited by the data items that are available at the time of sample design and selection, the resources available, and the complexity introduced by trying to optimize for many variables at one time. The sample used for these statistics was designed to produce a reasonable level of accuracy for assets and revenue. Consequently, other items may be less accurately estimated.

A measure of the sampling error is the standard error. This measurement is based upon the idea of selecting several samples, although in reality only one sample is drawn. Sampling variability can also be expressed relative to the estimate itself. The standard error as a percentage of the estimate is called the coefficient of variation (CV), or the relative standard error. Small CVs are desirable, since the smaller the CV, the smaller the sampling variability relative to the estimate.

The sample for the Quarterly Financial Statistics for Enterprises was drawn such that the CV at the most detailed industry level of aggregation should be no more than 10% for operating revenue or total assets. The CV indicators are shown next to these variables in the tables according to the scale presented on page 2.

# Estimation errors in the non-sampled strata

The estimate for small businesses (take-none portion) is prepared by applying a statistical model to predict the value of the take-none portion of the population at the most detailed industry level using the estimates from the surveyed population and other parameters. The error introduced by this method depends on several factors, including the contribution of these strata to the overall estimate and the error in estimating the movement of the strata using sampled units and other external factors.

# Other non-sampling errors

There are no objective measures of other non-sampling errors applied to these statistics. However, most reporting and data entry errors are corrected as a result of the intricate computer capture and edit procedures applied to the data. This is particularly effective for financial data where accounting relationships are established and balancing is required. However, most financial data collected are derived from audited financial statements resulting in minimal errors and inconsistencies. As well, the Quarterly Financial Statistics for Enterprises utilizes trained accounting staff to capture and analyze reported data to minimize the frequency of non-sampling errors.

One source of non-sampling error is the non-response error. There are several measures that can help the user evaluate this type of error, including the response rate and the data response rate.

The response rate (see Text table 3) is a measure of the proportion of those sample units which have responded in time for inclusion in the estimate. To calculate the response rate, one should simply divide the number of actual responses by the total number of sampled units. For example, a sample with 20 active units for which 10 respond for a particular quarter would have a response rate of 50%.

Response rate is:

Figure 1

Response rate

Complete + partial response

Complete + partial response + non-response

Text table 3 Sample response rates for all enterprises

	Quarter								
	First quarter 2012	Second quarter 2012	Third quarter 2012	Fourth quarter 2012	First quarter 2013	Second quarter 2013	Third quarter 2013	Fourth quarter 2013	First quarter 2014
	percent								
Response rate Asset response rate Operating revenue response rate Weighted asset response rate Weighted operating revenue response rate	81.2 94.4 94.2 92.6 92.6	77.0 92.4 92.6 90.3 90.6	74.0 89.0 91.4 86.7 89.2	76.2 92.7 91.0 90.8 88.6	73.6 90.8 88.7 88.8 85.5	69.6 88.3 86.1 86.1 82.8	65.3 85.1 82.0 83.0 78.3	60.8 81.5 77.8 78.8 75.3	40.5 65.6 61.1 62.2 56.6

Specific industry detail of the response rate table can be obtained at no charge by contacting Client Services (iofd-clientservicesunit@statcan.gc.ca).

The data response rate is the proportion of the estimate which is based upon actual reported data. The data response rate can be calculated by dividing the design assets or revenue (or whatever variable is being analyzed) represented by the responding units by the corresponding value for the entire sample. In the previous example, if the 10 responding units have a design asset value totalling \$15 billion out of a total sample asset value of \$20 billion, the data response rate for assets would be 75%.

(Where the design value is a frame value for the record which is derived from administrative sources and is available for the entire population.)

Data response rate for assets is:

Figure 2

# Data response rate for assets

Total assets from completed responses + total assets from partial responses

Total assets from completed responses + total assets from partial responses + total assets from others

(Where asset values are the design values.)

Weighted data response rates consider that units in sample represent more than themselves through weighting factors. Some units contribute more to the estimates than other units when weights are applied. The weighted data response rate can be calculated by dividing the respondents' weighted frame value by the weighted sample for assets or revenue (or whatever variable is being analyzed).

In the previous example, if the weighted asset value of the responding 10 units is \$40 billion out of a total sample weighted asset value of \$50 billion, the weighted asset response rate would be 80%.

Weighted data response rate for assets is:

# Figure 3

# Weighted data response rate for assets

Total weighted assets from completed responses + total weighted assets from partial responses

Total weighted assets from completed responses + total weighted assets from partial responses + total weighted assets from others

(Where the weighted assets for a respondent is defined as the weighting factor multiplied by the design assets value.)

# Limitations of the data

To be valid for either time-series or cross-sectional analysis, the definitions of data must be consistent within time periods or across time periods. In other words, the differences and similarities in data must reflect only real differences and not differences in the concepts or definitions used in preparing the data. The ability to use the data for analysis depends on the conceptual framework in which the data are being used.

Publication data produced according to the Generally Accepted Accounting Principles (GAAP) of the Canadian Institute of Chartered Accountants may not necessarily agree with the concepts used within the Canadian System of National Accounts.

While the GAAP concepts are appropriate for the application of the data, there may still be some problems of consistency (between units or over time) for items where GAAP does not prescribe a particular treatment or allows some latitude. One of the general problems with GAAP for some uses is that it prescribes a historical cost treatment of assets (i.e., their cost at the time of acquisition). A particular issue arising on January 1, 2011 is the adoption by Canadian enterprises of new Canadian GAAP, namely International Financial Reporting Standards (IFRS) and Accounting Standards for Private Enterprises (ASPE) that could potentially create inconsistencies in concepts and treatments when compared to Canadian GAAP used until December 31, 2010. As a result, caution should be used when comparing balance sheet, income statement data and ratios over time and across industries.

# **Disclosure** control

Statistics Canada is prohibited by law from releasing any data which would divulge information obtained under the *Statistics Act* that relates to any identifiable person, business or organization without the prior knowledge or the consent in writing of that person, business or organization. Various confidentiality rules are applied to all data that are released or published to prevent the publication or disclosure of any information deemed confidential. If necessary, data are suppressed to prevent direct or residual disclosure of identifiable data.

# **Definitions of financial ratios**

# **Debt to equity**

This ratio examines the relationship of debt (loans, bonds, debentures) to shareholders' equity. It compares the relative size of debt to resources invested by the owners. It indicates the extent to which a firm relies on borrowed funds to finance its operations. Firms that rely heavily on borrowed funds are said to be highly leveraged.

# **Formula**

Debt to equity:

Figure 4

**Debt to equity** 

Debt to equity = 
$$\frac{\text{Borrowings} + \text{loans and accounts with affiliates}}{\text{Total equity}}$$

# **Profit margin**

Operating profit is the net result of the principal business activities of a firm. For non-financial industries, operating profits exclude interest and dividend revenue and capital gains/losses. For financial industries, interest and dividend revenue, capital gains/losses and interest paid on deposits are included in the calculation of operating profits. This ratio indicates management's ability to generate earnings from the principal business activities of a firm. The ratio is expressed as a percentage of operating revenue.

# **Formula**

Profit margin:

Figure 5

# **Operating Profit Margin**

Operating profit margin = 
$$\frac{\text{Operating profit (S. A.)} \times 100}{\text{Total operating revenue (S. A.)}}$$

# Return on equity

This ratio measures the level of return to the owners (investors) and it represents their measure of profitability. The earnings figure is the after-tax profits, including a deduction for interest expense (payments to lenders). It is the net profit available to the owners (investors). The ratio indicates how many cents are returned to every dollar invested by the owners.

# **Formula**

Return on equity:

Figure 6

Return on equity

Return on equity =  $\frac{\text{Profit before extraordinary gains (S. A.)} \times 4 \times 100}{\text{Total equity}}$ 

# Return on capital employed

This ratio measures profitability and how well management has employed the assets, by calculating the percentage return on total capital provided by the owners and lenders (creditors). The earnings figure is calculated before taking into account interest expense (payments to lenders) and dividends (payments to owners). The ratio indicates how many cents are returned to every dollar of capital invested.

# **Formula**

Return on Capital Employed:

Figure 7

# Return on capital employed

Return on capital employed

 $\frac{\text{(Profit before extraordinary gains + Interest on borrowings net of tax)(S. A.)} \times 4 \times 100$ 

Borrowings + Loans and accounts with affiliates + Total equity

Please note: The entire numerator in the calculation is seasonally adjusted but is not published as a separate variable.