



Ottawa, April 13, 2015

Customs Notice 15-012

Follow-up Notice to the Public Works and Government Services Canada's Cheque Standardization Initiative

1. As announced in [Customs Notice \(15-004\)](#), for cheques issued by the Canada Border Services Agency (CBSA) to commercial importers and customs brokers with respect to the new standardized cheque format, there could be instances where commercial importers or their customs brokers will receive a cheque where the amount does not match the amount indicated on the Detail Adjustment Statement (DAS) received in the mail. This is due to a single cheque having been issued for multiple adjustment refunds.
2. The CBSA would like to inform importers and customs brokers that since March 30, 2015, aggregate cheques are no longer issued, instead an individual cheque is issued for each single adjustment refund. Consequently, each cheque issued by the CBSA for individual adjustment refunds should match the amount indicated on the respective DAS.
3. This change in procedure should mitigate challenges that might have occurred for CBSA commercial clients with regard to reconciliation of payments with corresponding adjustment requests.

Additional Information

4. For more information, within Canada call the Border Information Service Line at **1-800-461-9999**. From outside Canada call 204-983-3500 or 506-636-5064. Long distance charges will apply. Agents are available Monday to Friday (08:00 – 16:00 local time / except holidays). TTY is also available within Canada: **1-866-335-3237**.