

Account ability, the ongoing title of our annual Performance Reports to Parliament, embodies two key themes: **account** and **ability**. **Account** represents the Canada Customs and Revenue Agency's (CCRA's) declaration of what we have accomplished following our transition to agency status and, in the case of this report, in our second year as an agency. **Ability** symbolizes the capacity of the CCRA's workforce to realize the promise of agency status. In both themes, a common thread emerges: that teamwork is essential to both the successes realized to date and to achieving the strategic agendas set out in our corporate business plans. Underpinning these themes is a strong commitment to being a connected, learning organization—where we work together to reflect on our experiences, both successes and failures, and on new ideas, knowledge, and insights to continually improve our performance.

This year, **Accountability** comprises two volumes. The *CCRA Performance Report* provides an agency-wide overview of our program delivery results, and summaries of our performance in each of the CCRA's five business lines against the objectives set out in our 2001-2002 to 2003-2004 *Corporate Business Plan*. (A more comprehensive discussion of our performance by business line is available on-line at www.ccra.gc.ca/annualreport) The second volume, *CCRA Financial Statements*, provides the financial exhibits for our operations and responsibilities in 2001-2002. It also includes additional financial information to meet government-wide performance reporting requirements.



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INTRODUCTION

Overview

The Financial Statements pertaining to the activities of the Canada Customs and Revenue Agency (CCRA) present the financial information in accordance with the accounting principles of the Government of Canada. The CCRA Statement of Operations – Agency Activities includes certain accrual accounting adjustments including adjustments for services provided by other government departments. The Auditor General of Canada's audit opinions pertaining to these financial statements are contained in this report. Beyond the audited financial statements, this document contains management discussions on the Agency's operations and the activities it administers.

We have added a new section in this year's financial statements providing unaudited supplementary financial information relating to the Agency's resource management performance for purposes of reporting to Parliament on the use of appropriations in 2001-2002. The CCRA's funding is provided by Parliament through annual appropriations. The CCRA reports its expenditures and performance to Parliament in the *CCRA Performance Report* together with details on the management of Parliamentary appropriations on modified cash basis of accounting, which is a different accounting basis than that used for financial statement reporting. This appropriation basis of accounting does not include, for example, certain accrual accounting adjustments for services provided by other government departments that are part of the audited financial statement of operations. A reconciliation between the expenditures reported in the CCRA Performance Report and those reported in the audited Financial Statement of Operations – Agency Activities is shown in Table 9 on page 2-62. The opinions of the Auditor General on the financial statements do not extend to this supplementary financial information.

The CCRA maintains financial and management control systems and practices that provide reasonable assurance the information presented constitutes a fair and frank accounting of how well the CCRA is performing against the objectives it set out to accomplish. To ensure a high level of assurance, Internal Audit conducts independent reviews of various aspects of the CCRA's performance information. In addition, the Board of Management's Audit Committee—which oversees management's responsibilities for maintaining adequate internal control and financial/performance reporting systems—meets with internal and external auditors on a regular basis. This committee recommends the Annual Report including financial statements to the Board of Management for subsequent approval by the Minister.



Audited Financial Statements





STATEMENT OF MANAGEMENT RESPONSIBILITY

We have prepared the accompanying Statements of Operations of the Canada Customs and Revenue Agency in accordance with accounting principles consistent with those applied in preparing the financial statements of the Government of Canada. Significant accounting policies are set out in Note 2 to each of the Statements.

Responsibility for the integrity and objectivity of data in these financial statements rests with the management of the Agency. In order to assure objectivity and freedom from bias, the financial statements are approved by the Agency's Audit Committee on behalf of the Board of Management. The Audit Committee meets with management, the internal auditors and the Auditor General of Canada on a regular basis, and the auditors have full and free access to the Audit Committee.

Some of the information, such as accruals and services provided without charge by other government departments, included in the Statements of Operations, are based on management's best estimates and judgments with due consideration to materiality. To fulfill its accounting and reporting responsibilities, management maintains a set of accounts which provides a record of the Agency's financial transactions. Financial information submitted to the *Public Accounts of Canada* is consistent with these Statements of Operations.

The Agency maintains systems of financial management and internal control which give due consideration to costs, benefits and risks. They are designed to provide reasonable assurance that transactions are within the authorities provided by Parliament and are executed in accordance with prescribed regulations, and are properly recorded so as to maintain accountability of Government funds and safeguarding of its assets. Financial management and internal control systems are reinforced by the maintenance of internal audit programs. The Agency also seeks to assure the objectivity and integrity of data in its financial statements by the careful selection, training and development of qualified staff, by organizational arrangements that provide appropriate divisions of responsibility, and by communication programs aimed at ensuring that its regulations, policies, standards and managerial authorities are understood throughout the organization.

The Auditor General of Canada conducts independent audits and expresses opinions on the accompanying financial statements.

Approved by:

Rob Wright Commissioner

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Stephen Rigby Chief Financial Officer and Assistant Commissioner, Finance and Administration

Ottawa, Ontario September 16, 2002



STATEMENT OF OPERATIONS – *AGENCY ACTIVITIES*



AUDITOR GENERAL OF CANADA

VÉRIFICATEUR GÉNÉRAL DU CANADA

AUDITOR'S REPORT

To the Board of Management of the Canada Customs and Revenue Agency and the Minister of National Revenue

I have audited the Statement of Operations – Agency Activities of the Canada Customs and Revenue Agency for the year ended March 31, 2002. This financial statement is the responsibility of the Agency's management. My responsibility is to express an opinion on this financial statement based on my audit.

I conducted my audit in accordance with Canadian generally accepted auditing standards. Those standards require that I plan and perform an audit to obtain reasonable assurance whether the financial statement is free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statement. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In my opinion, this financial statement presents fairly, in all material respects, the results of the Agency Activities for the year ended March 31, 2002 in accordance with the accounting policies set out in Note 2 to the financial statement.

Sheila Fraser, FCA Auditor General of Canada

Sheila Frasen

Ottawa, Canada July 12, 2002



Statement of Operations – Agency Activities

for the year ended March 31 (in thousands of dollars)

	2002	2001
OPERATING AND ADMINISTRATION EXPENDITURES		
Services		
Personnel		
Salaries	2,038,584	1,817,854
Other allowances and benefits	835,254	773,366
	2,873,838	2,591,220
Accommodation	222,495	214,326
Professional and special services	202,846	163,792
Transportation and communications	183,538	173,858
Transfer payments to the Province		
of Quebec (GST joint administration)	108,126	118,953
Purchased repair and maintenance	82,104	77,467
Other services	41,164	44,507
Rentals	12,032	11,414
Information	6,473	4,948
Utilities	568	598
	3,733,184	3,401,083
Goods		
Equipment	112,465	95,139
Materials and supplies	61,583	62,940
Land, building and works	21,546	7,310
	195,594	165,389
Other Expenditures		
Subsidies and other	2,466	2,518
Total operating and administration expenditures	3,931,244	3,568,990
NON-TAX REVENUE (Note 4)	208,971	213,249
NET COST OF OPERATIONS	3,722,273	3,355,741
Contingent liabilities (Note 10) and commitments (Note 12) The accompanying notes are an integral part of this statem		

Approved by:

Rob Wright Commissioner Michael L. Turcotte Chair, Board of Management

Notes to the Statement of Operations – Agency Activities

1. Authority and purpose

The Canada Customs and Revenue Agency (the "Agency") was established effective November 1, 1999, under the *Canada Customs and Revenue Agency Act*. The Agency was established to support the evolution of tax administration and customs services in Canada.

The Agency is a departmental corporation named in Schedule II of the *Financial Administration Act* and reports to Parliament through the Minister of National Revenue. The Agency's expenditures are funded by the Government of Canada through appropriations.

The Agency's mandate is to provide support, advice and services when:

- a) supporting the administration and enforcement of program legislation;
- b) implementing agreements between the Government of Canada or the Agency and the government of a province or other public body performing a function of government in Canada to carry out an activity or administer a tax or program;
- c) implementing agreements or arrangements between the Agency and departments or agencies of the Government of Canada to carry out an activity or administer a program; and
- d) implementing agreements between the Government of Canada and aboriginal governments to administer a tax.

In delivering its mandate, the Agency:

- collects revenues and administers tax laws for the federal government and for certain provinces and territories and others, including First Nations;
- provides border services and administers legislation governing international trade and travel; and
- delivers certain social and economic benefit programs to Canadians, through the tax system.

For financial reporting purposes, the activities of the Agency have been divided into two Statements of Operations: Agency Activities and Administered Activities. This Statement of Operations – Agency Activities includes those operational revenues and expenditures which are controlled by the Agency and utilized in running the organization. The separate Statement of Operations – Administered Activities has been divided into two components: administered revenues and administered expenditures. It includes those revenues and expenditures which are controlled by someone other than the Agency, such as the federal government, a province or territory, or other groups or organizations, but are managed by the Agency on their behalf. The purpose of the distinction between Agency and Administered activities is to facilitate, among other things, the assessment of the administrative efficiency of the Agency in achieving its mandate.

The Agency administers, on behalf of others, income taxes and sales taxes, Canada Pension Plan (CPP) contributions, Employment Insurance (EI) premiums, as well as amounts collected for other groups or organizations. The Agency is responsible for the administration and enforcement of the following acts, and certain other acts for which the Minister of National Revenue has a mandated role: *Canada Customs and Revenue Agency Act, Children's Special Allowances Act, Customs Act, Customs Tariff, Excise Act, Excise Tax Act* (includes Goods and Services Tax (GST)/Harmonized Sales Tax (HST)), *Income Tax Act*, and others.

The Minister of National Revenue is responsible for the Agency and remains accountable to Parliament for the administration and the enforcement of the various tax and customs programs' legislation.

2. Significant accounting policies

As required by section 88(2)(a) of the *Canada Customs and Revenue Agency Act*, the Statement of Operations – Agency Activities has been prepared in accordance with accounting principles consistent with those applied in preparing the financial statements of the Government of Canada. The most significant accounting policies are as follows:



a) Expenditure recognition

All expenditures are recorded on the accrual basis.

b) Non-tax revenue recognition

All non-tax revenue is recorded on the accrual basis. Non-tax revenue reported in this statement excludes administered revenues collected under the authority of the *Income Tax Act*, the *Customs Act*, the *Excise Act*, the *Excise Tax Act* and other similar legislation.

c) Capital asset purchases

Acquisitions of capital assets are charged to operating and administrative expenditures in the year of purchase.

d) Refunds of previous years' expenditures

Refunds of previous years' expenditures are recorded as non-tax revenue and are not deducted from expenditures.

e) Services provided without charge by other government departments

Estimates of amounts for services provided without charge by other government departments are included in expenditures. Those amounts include:

- accommodation provided by Public Works and Government Services Canada,
- employer's contributions to the health insurance plan provided by Treasury Board,
- workers' compensation benefits provided by Human Resources Development Canada,
- audit services provided by the Office of the Auditor General of Canada, and
- legal services provided by Justice Canada.

f) Contribution to Public Service Superannuation Plan

The Agency's employees participate in the Public Service Superannuation Plan administered by the Government of Canada. The employees and the Agency contribute to the cost of the Plan. Contributions by the Agency are charged to expenditures in the period incurred and represent the total pension obligation of the Agency to the Plan. The Agency is not required under present legislation to make contributions with respect to actuarial deficiencies of the Public Service Superannuation Account and is not entitled to surpluses.

g) Employee severance benefits, vacation pay and compensatory leave

Employee severance benefits, vacation pay and compensatory leave are expensed as the benefits accrue to employees under their respective terms of employment. The employee severance benefits liability is estimated using the Government of Canada's demographic population characteristics and demographic population assumptions. The liability for vacation pay and compensatory leave is calculated at the salary levels in effect at the end of the year for all unused vacation pay and compensatory leave benefits accruing to employees. Employee severance benefits and vacation pay liabilities payable on cessation of employment represent obligations of the Agency that are normally funded through the Treasury Board.

The Government had announced its intention to change its accounting policies to a form of full accrual accounting beginning in 2001-2002. However, in the 2001 Budget, the Minister of Finance announced that the Government had decided to delay the implementation of full accrual accounting for the purpose of the Government's audited financial statements for at least one year. Consequently, the Agency will defer the preparation of a full set of accrued financial statements pertaining to Agency Activities, i.e. Statement of Financial Position, Statement of Operations, Statement of Equity of Canada and a Statement of Cash Flows until the implementation of full accrual accounting.

3. Parliamentary appropriations

	2002	2001
	(in thousands of dollars)	
Vote 1-CCRA (Operating expenditures)	2,935,128	4,053,757
Less: Relief for Heating Expense payments ¹	42,211	1,459,267
Less: amounts available for use in subsequent years for	12,211	1,133,207
Relief for Heating Expense payments 1	20,341	62,552
Less: amounts lapsed	3,148	0
Less: amounts available for other uses in subsequent year	152,362	115,230
	2,717,066	2,416,708
Vote 5-CCRA (Capital expenditures)	27,236	13,733
Less: amounts available for use in subsequent year	491	3,733
,	26,745	10,000
Voto 10 CCPA (Transfer nayments)	112 020	121 655
Vote 10-CCRA (Transfer payments) Less: amounts available for use in subsequent year	113,028 4,902	121,655 2,702
Less. amounts available for use in subsequent year	108,126	118,953
	100,120	110,555
Add: Statutory contributions to employee benefit plans	390,100	414,548
Spending of revenues received through the conduct of its	20.056	27.025
operations pursuant to section 60 of the CCRA Act	30,956	37,035
Other statutory expenditures Spending of proceeds from disposal of surplus Crown assets	785 480	883 638
spending of proceeds from disposal of surplus crown assets	422,321	453,104
TOTAL APPROPRIATIONS USED	3,274,258	2,998,765
Less: Non-tax revenue other than revenue credited to		
vote 1 (Note 4)	68,047	80,451
Add: Services provided without charge by other government		
departments (Note 9)	463,843	391,377
Net changes in future funding requirements (Note 6)		
Employee severance benefits	34,230	25,398
Vacation pay and compensatory leave	17,989	20,652
	516,062	437,427
NET COST OF OPERATIONS	3,722,273	3,355,741

In accordance with the division of activities for financial reporting purposes outlined in Note 1, the ex gratia relief for heating expense payments, which were authorized through Vote 1-CCRA (Operating expenditures), are reported as an administered expenditure on the Statement of Operations – Administered Activities. The amount shown as available for use in subsequent years is restricted to such payments.

4. Non-tax revenue

The following table presents details of non-tax revenue as reported on the Statement of Operations:

	2002	2001
	(in thousands of dollars)	
Non-tax revenue credited to vote 1-CCRA (Operating expenditures)		
Fees for collecting Employment Insurance premiums	78,244	83,086
Fees for collecting Canada Pension Plan contributions	62,680	49,712
	140,924	132,798
Other respendable revenues		
Administration fees – Provinces & Municipalities	20,634	24,247
Duty free shops – License fees ¹	-	5,568
Services fees	3,434	3,385
Refunds of previous years' expenditures	2,979	935
Ruling fees	2,086	1,479
Miscellaneous respendable revenues	1,965	1,661
	31,098	37,275
Other non-tax revenue		
Recovery of employee benefit costs for collecting activities	25,512	26,301
Duty free shops – License fees ¹	5,531	-
Adjustment to accounts payable	1,594	10,117
Lease and use of public property	645	669
Miscellaneous non-tax revenue	3,667	6,089
	36,949	43,176
TOTAL NON-TAX REVENUE	208,971	213,249

¹ Due to regulatory changes, 2001-2002 revenues from Duty free shops – License fees are not available to CCRA as Respendable Non-tax revenue.



5. Accounts receivable

At year-end, accounts receivable resulting from transactions with outside parties are as follows:

	2002	2001
	(in thousands of dollars)	
Accounts receivable – From other government departments	11,586	20,026
Accounts receivable – External to the Government	1,131	1,016
	12,717	21,042
Less: allowance for doubtful accounts	117	45
	12,600	20,997

Revenues associated with these accounts receivable are reflected in the Statement of Operations.

6. Liabilities

At year-end, the Agency has the following liabilities:

	2002	2001
	(in thousands of dollars)	
Employee severance benefits	381,752	347,522
Accrued employee salary and benefits	150,625	41,404
Accounts payable – External to the Government	144,166	120,103
Vacation pay and compensatory leave	133,989	116,000
Accounts payable – To other government departments	37,126	70,483
Capital leases	6,804	6,816
Accounts payable – To employees	3,914	3,139
Other liabilities	491	120
	858,867	705,587

Expenditures associated with these liabilities are reflected in the Statement of Operations.

7. Capital assets purchases

Accounting principles of the Government of Canada do not require the capitalization of capital assets. Capital expenditures have been charged to operating and administrative expenditures at the time of acquisition or construction. For information purposes, this table presents those acquisitions during the year that could otherwise have been capitalized under a full accrual accounting principle for tangible capital assets. For the purpose of this table, we have recorded only assets with an original individual cost of \$10,000 or more.

	2002	2001
	(in thousands of dollars)	
Software under development ¹	49,150	-
Buildings under construction Informatics purchased and developed software ¹	19,340 17,248	6,542 –
Information technology equipment Motor vehicles	14,707 4,532	17,929 1,675
Equipment	4,405	1,629
Land	2,401	15
Capital leases (Information technology)	2,029	922
Works and infrastructure	31	0
Buildings	17	544
	113,860	29,256

¹ The capitalization of software under development and informatics purchased and developed software has been done on a prospective basis from April 1, 2001.

8. Board of Management

Pursuant to the *Canada Customs and Revenue Agency Act*, a Board of Management is appointed to oversee the organization and administration of the Agency and the management of its resources, services, property, personnel and contracts. Expenditures relating to the Board's activities during the year total \$920,000 (2001 – \$1,045,000) and are included in the Statement of Operations. This includes payments to the Board of Management, secretariat staff personnel expenditures, travel and other expenditures.

9. Related party transactions

The Agency is related in terms of common ownership to all Government of Canada departments, agencies and Crown corporations. The Agency enters into transactions with these entities in the normal course of business and on normal trade terms applicable to all individuals and enterprises.

a) Services provided without charge by other government departments:

During the year, the Agency received accommodation and professional services without charge from other government departments and agencies. Employer's contributions to the health insurance plan and workers' compensation benefits were also provided by other government departments without charge. Significant services provided without charge have been recorded in the Agency's statement of operations as follows:

	2002	2001
	(in thousands o	of dollars)
Accommodation	222,495	214,326
Employer's contribution to the health insurance plan	169,465	112,842
Legal services	65,072	57,907
Audit services	4,000	3,270
Workers' compensation benefits	2,811	3,032
	463,843	391,377

b) Payables and receivables outstanding at year end with related parties:

Accounts receivable – From other government departments	11,586	20,026
Accounts payable – To other government departments	37,126	70,483

10. Contingent liabilities

In connection with its operations, the Agency is a defendant in certain cases of litigation. It is estimated that, at March 31, 2002, there are \$5 million (\$4 million at March 31, 2001) in potential liabilities arising from claims. A contingent liability will be recorded as an actual liability with a corresponding charge to expenditures when it becomes likely that a payment will be made and the amount of that payment may be reasonably and reliably estimated.

11. Capital lease obligations

The Agency has entered into agreements to rent information technology equipment under capital leases. The obligations for the upcoming years include the following:

	2002	2001
	(in thousands of dollars)	
Year 1	2,974	2,182
Year 2	2,290	2,047
Year 3	1,749	1,710
Year 4	369	1,371
Year 5	0	343
Total future minimum lease payments	7,382	7,653
Less: imputed interest	578	837
Balance of obligations under capital leases	6,804	6,816

12. Commitments

The nature of the Agency's activities results in some large multi-year contracts and obligations whereby the Agency will be committed to make future payments when the services/goods are rendered. Significant commitments that can be reasonably estimated are as follows (in thousands of dollars):

	2003	2004	2005	2006	2007
	2.074	2 200	1.740	260	0
Capital leases (Information technology)	2,974	2,290	1,749	369	0
Operating leases	788	747	525	299	148
Total	3,762	3,037	2,274	668	148

13. Comparative figures

Certain comparative figures have been reclassified to conform with the presentation used in the current year.



STATEMENT OF OPERATIONS – ADMINISTERED ACTIVITIES



AUDITOR GENERAL OF CANADA

VÉRIFICATEUR GÉNÉRAL DU CANADA

AUDITOR'S REPORT

To the Board of Management of the Canada Customs and Revenue Agency and the Minister of National Revenue

I have audited the Statement of Operations – Administered Activities of the Canada Customs and Revenue Agency for the year ended March 31, 2002. This financial statement is the responsibility of the Agency's management. My responsibility is to express an opinion on this financial statement based on my audit.

I conducted my audit in accordance with Canadian generally accepted auditing standards. Those standards require that I plan and perform an audit to obtain reasonable assurance whether the financial statement is free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statement. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In my opinion, this financial statement presents fairly, in all material respects, the results of the Agency's Administered Activities for the year ended March 31, 2002 in accordance with the accounting policies set out in Note 2 to the financial statement.

Sheila Frasen

Sheila Fraser, FCA Auditor General of Canada

Ottawa, Canada September 16, 2002



Statement of Operations – Administered Activities

for the year ended March 31 (in thousands of dollars)

	2002	2001
		(Restated – Note 5)
Administered Revenues		
Tax Revenues (Note 3)		
Income tax		
Personal	167,457,117	163,763,361
Transfers to others (Note 4)	(76,843,982)	(74,235,713)
Federal – Personal	90,613,135	89,527,648
Corporation	26,849,617	30,947,905
Transfers to others (Note 4)	(2,836,826)	(2,736,354)
Federal – Corporation	24,012,791	28,211,551
Non-resident and other	4,149,532	4,312,234
Non-resident and Other	4,149,532	4,312,234
Total Federal Income Tax	118,775,458	122,051,433
GST and HST, Excise and Customs		
Goods and Services Tax (GST)/		
Harmonized Sales Tax (HST) (Note 6)	30,006,726	29,641,521
Transfers to others (Note 4)	(2,133,468)	(1,818,627)
Total GST and Federal HST	27,873,258	27,822,894
Excise energy taxes	4,757,925	4,805,284
Other excise duties and taxes	3,952,684	3,514,040
Total Excise Duties and Taxes	8,710,609	8,319,324
Customs import duties	3,016,622	2,807,317
Total Customs Import Duties	3,016,622	2,807,317
Total GST and Federal HST, Excise and Customs	39,600,489	38,949,535
Other		
Nova Scotia Worker's Compensation	160,240	156,660
Provincial sales, tobacco and alcohol taxes	39,458	38,470
Transfers to others (Note 4)	(199,698)	(195,130)
Total Other	0	0
Total Federal Tax Revenues	158,375,947	161,000,968

Administered Revenues (Continued)		
	2002	2001
		(Restated – Note 5)
Total Non-Tax Revenues (Note 7)	178,959	200,099
Total revenues administered		
on behalf of the Government of Canada	158,554,906	161,201,067
Administered Expenditures		
Federal expenditures		
Child tax benefits	7,557,029	6,810,968
GST credit	2,963,732	2,901,708
Children's special allowance	125,026	102,689
Interest	53,801	79,392
Relief for Heating Expense payments	42,211	1,459,267
Old Age Security benefits repaid	(733,522)	(588,467)
Total federal expenditures	10,008,277	10,765,557
Other expenditures		
Provincial/Territorial Family Benefit Programs (Note 8)	791,224	1,769,872
Recoveries from Provinces/Territories	(791,224)	(1,769,872)
Total Other expenditures	0	0
Total Expenditures Administered		
on behalf of the Government of Canada	10,008,277	10,765,557

Contingent significant refunds (Note 9)

The accompanying notes form an integral part of this statement.

Approved by

Rob Wright Commissioner Michael L. Turcotte

Chair, Board of Management

Notes to the Statement of Operations – Administered Activities

1. Authority and purpose

The Canada Customs and Revenue Agency (the "Agency") was established effective November 1, 1999, under the *Canada Customs and Revenue Agency Act*. The Agency was established to support the evolution of tax administration and customs services in Canada.

The Agency is a departmental corporation named in Schedule II of the *Financial Administration Act* and reports to Parliament through the Minister of National Revenue. The Agency's expenditures are funded by the Government of Canada through appropriations.

The Agency's mandate is to provide support, advice, and services when:

- a) supporting the administration and enforcement of program legislation;
- implementing agreements between the Government of Canada or the Agency and the government of a province or other public body performing a function of government in Canada to carry out an activity or administer a tax or program;
- c) implementing agreements or arrangements between the Agency and departments or agencies of the Government of Canada to carry out an activity or administer a program; and
- d) implementing agreements between the Government of Canada and aboriginal governments to administer a tax.

In delivering its mandate, the Agency:

- collects revenues and administers tax laws for the federal government and for certain provinces and territories and others, including First Nations;
- provides border services and administers legislation governing international trade and travel; and
- delivers certain social and economic benefit programs to Canadians, through the tax system.

For financial reporting purposes, the activities of the Agency have been divided into two Statements of Operations: Administered Activities and Agency Activities. This Statement of Operations – Administered Activities has been divided into two components: Administered revenues and Administered expenditures. It includes those revenues and expenditures which are controlled by someone other than the Agency, such as the federal government, a province or territory, or another group or organization, and managed by the Agency on their behalf. The separate Statement of Operations – Agency Activities includes those operational revenues and expenditures which are controlled by the Agency and utilized in running the organization. The purpose of the distinction between Agency and Administered activities is to facilitate, among other things, the assessment of the administrative efficiency of the Agency in achieving its mandate.

The Agency administers, on behalf of others, income taxes and sales taxes, Canada Pension Plan (CPP) contributions, Employment Insurance (EI) premiums, as well as amounts collected for other groups or organizations. The Agency is responsible for the administration and enforcement of the following acts and certain other acts for which the Minister of National Revenue has a mandated role: Canada Customs and Revenue Agency Act, Children's Special Allowances Act, Customs Act, Customs Tariff, Excise Act, Excise Tax Act (includes Goods and Services Tax (GST)/Harmonized Sales Tax (HST)), Income Tax Act, and others.

The Minister of National Revenue is responsible for the Agency and remains accountable to Parliament for the administration and enforcement of the various tax and customs programs' legislation.

2. Significant accounting policies

As required by section 88(2) (a) of the *Canada Customs and Revenue Agency Act*, the Statement of Operations – Administered Activities has been prepared in accordance with accounting principles consistent with those applied in the preparation of the financial statements of the Government of Canada. The purpose of this financial statement is to present the tax and tax-related revenues and expenditures that the Agency administered on behalf of the federal government, provincial/territorial governments, and other organizations. The most significant accounting policies are as follows:

(a) Tax revenue recognition

Tax revenues are generally reported in the period in which they are received. Tax revenues are reported net of refunds. Transfers to others are generally recorded on a cash basis. Refunds of tax revenues are generally allocated to the year in which the processing cycle for the assessment of the related tax return has been started. With the implementation of a new corporate tax processing system during 2000-2001, corporate tax refunds are allocated to the year in which the assessment of the return is normally processed. Cases of tax refunds that are significant and that have been appealed to the Federal Court of Canada or to the Supreme Court of Canada are accrued when a court decision in favour of the taxpayer is rendered and the Crown has taken a decision not to pursue further.

(b) Non-tax revenue recognition

Non-tax revenues on the Statement of Operations – Administered Activities are generally reported in the period in which they are received. Penalties include amounts collected on late payment of GST and excise taxes and duties. Income tax interest and penalties are recorded as tax revenue.

(c) Expenditures

The Goods and Services Tax (GST) quarterly tax credits and payments under the Child Tax Benefit Program, the Children's Special Allowance, provincial/territorial benefit programs expenditures, and recoveries and the Relief for Heating Expense payments are charged to the period to which they relate. OAS benefits repaid are recognized as tax returns are assessed.

The Government had announced its intention to change its accounting policies to a form of full accrual accounting beginning in 2001-2002. However, in the 2001 Budget, the Minister of Finance announced that the Government had decided to delay the implementation of full accrual accounting for the purpose of the Government's audited financial statements for at least one year. Consequently, the Agency will defer the preparation of a full set of accrued financial statements pertaining to Administered Activities, i.e. Statement of Administered Assets and Liabilities, Statement of Administered Revenues, Statement of Administered Expenses, and a Statement of Cash Flows.



3. Tax revenues

The CCRA, in the normal course of operations, collects and then refunds certain amounts to taxpayers. The following table represents details of gross cash receipts and refunds reported in the Statement of Operations – Administered Activities:

		2002		2001
	Gross Cash			
	Receipts	Refunds	Net	Net
		(in thousands of dollars)		
Income Tax				
Personal	185,781,923	18,324,806	167,457,117	163,763,361
Corporation	36,132,454	9,282,837	26,849,617	30,947,905
Non-resident and Other	4,311,619	162,087	4,149,532	4,312,234
Total income tax	226,225,996	27,769,730	198,456,266	199,023,500
GST and HST, Excise and Customs				
Goods and Services Tax (GST)/				
Harmonized Sales Tax (HST)	62,240,984	32,234,258	30,006,726	29,641,521
Excise energy taxes	4,760,072	2,147	4,757,925	4,805,284
Other excise duties and taxes	4,105,959	153,275	3,952,684	3,514,040
Customs import duties	3,265,394	248,772	3,016,622	2,807,317
Total GST and HST, Excise and Customs	74,372,409	32,638,452	41,733,957	40,768,162
Other				
Nova Scotia Worker's Compensation	160,240	0	160,240	156,660
Provincial sales, tobacco and alcohol taxes	39,458	0	39,458	38,470
Total other	199,698	0	199,698	195,130
Tax revenues, before transfers	300,798,103	60,408,182	240,389,921	239,986,792

4. Transfers/Revenues collected on behalf of others

Transfers are made by the CCRA to others for whom the CCRA administers taxes. The transfers are either made directly to the party on whose behalf the CCRA collects the taxes, such as to Human Resources Development Canada for the Canada Pension Plan, the Employment Insurance Account, and the Employment Insurance benefits repaid, or to a liability account of the government from which the federal Department of Finance makes transfers to the party for whom the tax is administered. Transfers to the provinces/territories and First Nations are handled in this latter manner.

Transfers made in any one year typically are comprised of two components:

- 1) transfers relating to a current time period such as a tax year. These amounts are generally determined using best estimates; and
- 2) a final adjustment for a prior time period. This adjustment to total tax revenues brings previously estimated and recorded transfers for the prior time period into agreement with actual information, such as assessed amounts.

Any differences between actual amounts owing to others for whom the CCRA administers taxes and best estimates are only known in subsequent periods when actual amounts become known. These differences are reflected in the financial statement in the year they are determined.

The following table presents details of transfers reported on the Statement of Operations - Administered Activities:

	2002	2001
		(Restated – Note 5)
	(in thousands	of dollars)
Personal		
Provincial/territorial/First Nations income taxes	35,111,305	33,880,720
Canada Pension Plan contributions	23,353,905	21,161,664
Employment Insurance premiums	18,342,188	18,987,354
Employment Insurance benefits repaid	36,584	205,975
Total Personal transfers	76,843,982	74,235,713
Corporation		
Provincial/territorial income taxes	2,836,826	2,736,354
Total Corporation transfers	2,836,826	2,736,354
GST and HST		
Harmonized Sales Tax	2,130,929	1,817,062
First Nations Sales Tax	2,539	1,565
Total GST/HST transfers	2,133,468	1,818,627
Other		
Nova Scotia Worker's Compensation	160,240	156,660
Provincial sales, tobacco and alcohol taxes	39,458	38,470
Total other transfers	199,698	195,130
Total transfers	82,013,974	78,985,824

5. Overpayments under Tax Collection Agreements and related subsequent event

Under Tax Collection Agreements, the Canada Customs and Revenue Agency (CCRA) collects personal income taxes on behalf of the Government and all provincial and territorial governments except Quebec.

During the year, the CCRA discovered the misclassification of mutual fund trust capital gain refunds in its reports pertaining to provincial and territorial assessed taxes. This in turn caused overpayments to a number of provinces totaling \$3,376 million in respect of the 1993 to 1999 tax years. Of this amount, audit level assurance has been obtained on an amount of \$2,537 million in respect of the 1997 to 1999 tax years. However, audit level assurance has not been obtained on an amount of \$839 million in respect of the 1993 to 1996 tax years. Reliable financial information is not available to quantify overpayments for tax years prior to 1993.

Prior to the end of the 2001-2002 fiscal year, the CCRA implemented changes in systems and procedures to correct the reporting of mutual fund trust capital gain refund amounts for the 2000 and subsequent tax years.

On September 4, 2002, the Government announced its decision to recover, over a ten-year period beginning in fiscal year 2004-2005, approximately \$1,421 million of the \$2,537 million in overpayments to the provinces related to mutual fund trust capital gain refunds applicable to the 1997 to 1999 tax years. Overpayments relating to tax years prior to 1997 will not be recovered.

The misclassification of mutual fund trust capital gain refunds resulted in the understatement of federal personal income tax revenues and the overstatement of personal income tax transfers to provinces on the CCRA's Statement of Operations – Administered Activities for fiscal years prior to 2001-2002. The financial statement for fiscal year 2000-2001 has been restated to reflect a \$1,000 million increase in federal personal income tax revenues and a \$1,000 million decrease in transfers to others to correct for the overpayment to the provinces for tax year 2000. Total federal tax revenues and total revenues administered on behalf of the Government of Canada for 2000-2001 have also been increased by the \$1,000 million restatement.

Federal tax revenues related to fiscal years 1997-1998 to 1999-2000 are affected by the decision to recover \$1,421 million in overpayments (\$982 million on a net present value basis). This net increase in federal tax revenues has been reflected as a reduction in the opening accumulated deficit as at March 31, 2000, in the financial statements of the Government of Canada

6. Goods and Services Tax/Harmonized Sales Tax

GST collected on the sale of goods and services by most other federal government organizations is included in this statement.

GST collected on goods and services in the province of Quebec on behalf of the federal government is transferred by the Ministère du Revenu du Québec to the Agency and is thus included in this statement.

Amounts reported include Harmonized Sales Tax (HST) and First Nations sales tax where applicable. GST and HST received are reported net of offsetting refunds and rebates claimed by registrants. Transfers of HST to provinces and sales tax to the First Nations are calculated in accordance with applicable agreements.

7. Non-tax revenue

The following table presents details of administered non-tax revenues:

	2002	2001
	(in thousands of dollars)	
Non-tax Revenue		
Penalties – GST and excise	96,522	91,931
Interest – GST and excise	82,838	81,841
Seizures	8,497	11,331
Fines and forfeitures	8,565	14,931
Sale of unclaimed goods, etc.	70	65
Provision for uncollectable amounts	(17,533)	0
Total administered non-tax revenues	178,959	200,099

8. Provincial/Territorial benefit programs

Provincial/territorial benefit programs include the following: Newfoundland and Labrador Harmonized Sales Tax Credit, Newfoundland and Labrador Senior Supplement, Newfoundland and Labrador Child Benefit, Newfoundland and Labrador Healthy Infant Supplement, Nova Scotia Child Benefit, New Brunswick Child Benefit, Saskatchewan Child Benefit, Saskatchewan Sales Tax Credit, Alberta Family Employment Tax Credit, Alberta Energy Tax Refund, British Columbia Family Bonus, British Columbia Earned Income Benefit, British Columbia Energy Rebate, Yukon Child Benefit, Northwest Territories Child Benefit, Ontario Taxpayers Dividend and the Nunavut Child Benefit. These amounts represent payments made by the Agency to individual taxpayers, on behalf of the applicable province/territory.

9. Contingent significant refunds

Contingent significant refunds represent potential amounts that may become actual refunds when one or more future events occur or fail to occur. If the future event is likely to occur or fail to occur and a reasonable estimate of the amount to be refunded can be made, the amount is accrued.

There are \$308 million (\$1,123 million as at March 31, 2001) in claims or litigation relating to tax refunds that are significant and were under appeal to the Federal Court of Canada or the Supreme Court of Canada at March 31, 2002. These claims for significant tax refunds are disclosed until such time as a decision is made and all appeals to the Federal Court of Canada or the Supreme Court of Canada have been exhausted or are not expected to be pursued. After this time, the refund is either accrued or no longer disclosed, as appropriate.

10. Accounts receivable

Accounts receivable for tax revenues are unaudited and are reported on a memorandum basis in the *Public Accounts of Canada*. Details of the unaudited balances are included in Section 4 of Volume II (Part II) of the *Public Accounts of Canada*.

11. Deposit and trust accounts

The Agency receives refundable deposits to ensure compliance with various regulations. Deposits held at March 31, are as follows:

	2002	2001
	(in thousands of dollars)	
Guarantee deposits		
Balance, beginning of year	16,414	12,178
Add: receipts	6,529	5,285
Less: disbursements	3,468	1,049
Balance, end of year	19,475	16,414
Temporary deposits received from importers		
Balance, beginning of year	556	700
Net transactions during the year	(251)	(144)
Balance, end of year	305	556

The guarantee deposits account was established to record cash and securities required to guarantee payment of customs duties and excise taxes on imported goods, and of sales and excise taxes payable by licensees pursuant to the *Customs Act* and the *Excise Tax Act*.

The temporary deposits received from importers account was established to record temporary security deposits received from importers to ensure compliance with various Customs and Excise regulations regarding temporary entry of goods.



Management Discussion in Support of Audited Financial Statements





MANAGEMENT DISCUSSION AND ANALYSIS – AGENCY ACTIVITIES

Introduction

This section of the Financial Statements provides unaudited supplementary information on Agency Activities, as reported in the audited Statement of Operations – Agency Activities.

Agency management

The Canada Customs and Revenue Agency is organized and primarily managed along five business lines. Within the business lines, the functional program branches (e.g., Customs, Assessment and Collections, Compliance Programs, etc.) provide a further level of desegregation whereby variances can be identified and explanations constructed. The larger part of the expenditure variances between fiscal years relates to the new authorities received by the Agency in 2001-2002 such as submissions to Treasury Board for the February 2000 Federal Budget Omnibus Submission (\$60.1 million), the October 2000 Economic Statement Submission (\$0.5 million), the Resource and Management Review (\$225.3 million), and the Public Security and Anti-Terrorism Initiatives (\$62.8 million).

A number of key business drivers impacted the Agency's business and account in part for increased expenditures in 2001-2002, such as clearing travellers entering Canada and processing tax files for individuals and corporations. In addition, collective agreements were signed, leading to increased expenditures.

Net cost of operations

The CCRA's total 2001-2002 spending increased by \$366 million or 11% from 2000-2001. The Agency costs, as detailed in its annual Financial Statements (modified accrual accounting basis), are made up of approximately 77% in personnel costs (salaries, other allowances, and benefits) and nearly 23% in other costs. Much of the latter are linked to personnel costs (e.g., travel for auditors, computers, accommodation, furniture replacement, etc.) and therefore personnel costs are the primary cost drivers for the Agency, as illustrated below:

Exhibit 1: Net cost of operations



Personnel costs (salaries, other allowances, and benefits)

The CCRA's personnel costs (salaries, other allowances, and benefits) increased by some 11% or \$283 million over 2000-2001. Of this amount, \$221 million relates mainly to collective agreements funding received from Treasury Board; new authorities approved by the Treasury Board; and other personnel actions including overtime.

The remaining \$62 million of the \$283 million increase relates to other allowances and benefits, and is directly linked to the increase in the salaries noted above [e.g., employee severance benefits (\$9 million), other allowances and benefits such as maternity benefits and performance pay (\$21 million), health insurance (\$56 million), etc.] totaling some \$86 million, offset by a decrease in employee benefit plans of \$24 million.

Other Costs

Other costs increased by 11% or some \$83 million. The majority of these expenses all have a support relationship to the salary increases noted above. Major components of this increase relate to: accommodation (\$8 million), professional and special services (\$39 million), transportation and communication (\$10 million), purchased repair and maintenance (\$5 million), equipment (\$17 million), and land, building and works (\$14 million), etc, for \$93 million; offset by decreases in transfer payments (\$11 million) and other services (\$3 million) for \$14 million; and decreases in non-tax revenue for \$4 million.

MANAGEMENT DISCUSSION AND ANALYSIS – ADMINISTERED ACTIVITIES

Introduction

This section of the Financial Statements provides unaudited supplementary information on Administered Activities, as reported in the audited Statement of Operations – Administered Activities.

Summary

The Statement of Operations – Administered Activities reflects the total revenues and expenditures administered by the CCRA on behalf of the Government of Canada, provincial and territorial governments and First Nations. As per Note 3 of the financial statements, the CCRA collects and then refunds certain amounts to taxpayers. The amounts for which analysis is provided in the following narrative are net of refunds, as reflected in the Statement of Operations.

Gross revenues, including non-tax revenue and net of refunds amounted to \$240.6 billion in 2001-2002, an increase of \$0.4 billion, or 0.2%, over 2000-2001.

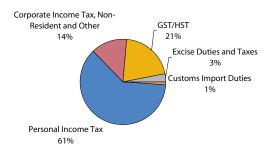
In addition, transfers are made either directly to the party on whose behalf the CCRA collects the taxes, such as Human Resources Development Canada for the Canada Pension Plan and Employment Insurance Account, or to a liability account from which the federal Department of Finance makes transfers to the party for whom the tax is administered. Transfers to the provinces/territories and First Nations are handled in the latter manner.

Transfers increased 3.8%, to \$82.0 billion in 2001-2002. This includes a \$1.0 billion restatement from 2000-2001 to 2001-2002 related to Tax Collection Agreements overpayments to a number of provinces.

The resulting total revenue administered on behalf of the Government of Canada amounted to \$158.6 billion, which was \$2.6 billion, or 1.6%, lower than in 2000-2001.

Details on the major components of revenues are presented in the sections that follow.

Exhibit 2: Composition of Gross Revenues for 2001-2002



Personal income tax

Personal income tax receipts include source deductions such as federal and provincial personal income tax, payments on filing, instalments, collection of arrears, Canada Pension Plan contributions, and Employment Insurance premiums.

Net personal income taxes before transfers for 2001-2002 were higher than in 2000-2001 by \$3.7 billion, or 2.3%.

Gross receipts were higher in 2001-2002 by \$4.8 billion, or 2.7%. Growth in gross receipts would have been stronger in 2001-2002 if it were not for the tax relief measures announced in the February 2000 Budget and October 2000 *Economic Statement and Budget Update*, which had a dampening effect on personal income tax revenue growth.

Within personal income tax:

- Statistics Canada data indicated that full-time and part-time labour employment increased by 1.1%, wage settlements were up by 3.2%, and overall labour income rose by 4.4% in 2001. However, source deductions increased by 0.1%, or \$0.2 billion, due to the impact of the tax relief measures discussed above.
- Payments on filing increased by \$2.7 billion, or 29.2%, in 2001-2002. The number of returns assessed where tax monies were owed to the government increased by 13.0%. Capital gains, employment equity, and CPP for self-employed individuals were major contributors to the increase.
- Instalment payments increased by \$712 million, or 5.0%, in 2001-2002 as the number of instalment remitters increased 4.4% over last year and the average amount to be paid was up \$412 per reminder.
- Refunds increased by 6.6%, or \$1.1 billion, in 2001-2002. The processing of T1 returns was subject to accelerated processing, while the total credit returns assessed increased by 9.8%.
- CPP contributions were up \$2.2 billion, or 10.4%, due predominantly to an increase in the pension ceiling from \$37,600 in 2000 to \$38,300 in 2001 and in the employer-employee contribution rate from 3.9% to 4.3% over the same time period.
- EI premiums for 2001-2002 were down \$645.0 million, or 3.4%, from 2000-2001 as the increases in employment and average wages were largely offset by a reduction in the employee premium rate from 2.4% to 2.3% per \$100 of insurable earnings beginning January 2001.

Transfers to provinces/territories and Child Tax Benefit payments are determined by the Department of Finance.

Corporate, non-resident, and other

Net corporate revenues before transfers decreased \$4.1 billion, or 13.2%, in 2001-2002, while net non-resident and other revenues before transfers decreased by \$163 million, or 3.8%.

Gross receipts for corporate taxes were \$1.8 billion, or 4.8%, lower than 2000-2001. Statistics Canada data indicated that 2001 corporate profits decreased 20.7%. Tax relief measures announced in the February 2000 Budget and October 2000 *Economic Statement and Budget Update* also contributed to the decline in receipts.

Refunds for corporate taxes increased \$2.3 billion, or 32.2%, over the previous year. During the period April 2001 to December 2001, 222,680 refunds were issued, while 104,594 refunds were issued during the same period in the previous year.

Gross non-resident and other taxes decreased by \$188 million, or 4.2%.

Transfers to provinces/territories are determined by the Department of Finance.

GST (including GST on imports) and HST

2001-2002 net revenues for GST/HST before transfers were \$365 million, or 1.2%, more than they were in 2000-2001.

Gross GST/HST receipts for 2001-2002 were \$1.4 billion, or 2.3%, higher than for the previous year. Statistics Canada data indicated that retail sales in 2001 were 4.4% higher than in 2000. GST/HST refunds increased \$1.1 billion, or 3.4%, over 2000-2001.

Customs duties

Net customs receipts were \$209 million, or 7.5% greater than the 2000-2001 levels.

Gross customs receipts increased \$260 million, or 8.6 %, in 2001-2002 over 2000-2001, due largely to the end of the Auto Pact

Refunds and drawbacks increased by \$50 million, or 25.3%.

Excise duties and taxes

Gross excise taxes and duties increased \$527 million, or 6.3%, due in large part to tobacco tax increases on April 6, 2001, and November 2, 2001. After taking into account refunds, net excise taxes and duties increased by \$391 million, or 4.7%

Non-tax revenues

The reduction in non-tax revenues is due mainly to a decision to take into consideration a provision for uncollectible accounts related to certain customs seizures.

Federal expenditures

Federal expenditures decreased by \$757 million, or 7.0%. An increase in child tax benefits was offset by the elimination of the one-time payments to individuals, which occurred in 2000-2001, related to the Government program to provide relief for higher heating expenses. Some remaining payments were made in 2001-2002.



Unaudited Supplementary Financial Information





FINANCIAL PERFORMANCE INFORMATION – PARLIAMENTARY APPROPRIATIONS

Introduction

This section provides the details of the Agency's Resource Management performance for purposes of reporting to Parliament on the use of appropriations in 2001-2002. This complements the information provided in the *CCRA Performance Report* and satisfies the reporting requirements set for departmental performance reports. The information presented in this section is consistent with the CCRA's 2001-2002 Public Accounts.

Financial reporting methodologies

The CCRA's funding is provided by Parliament through annual appropriations (modified cash accounting basis) and the CCRA reports its expenditures and performance to Parliament in the *CCRA Performance Report* together with details on the management of Parliamentary appropriations in this section (on the same basis). However, this does not include, for example, certain accrual accounting adjustments such as services provided by other government departments that are part of the audited financial statement of operations.

In addition to the above reporting requirements, the CCRA is also required to prepare its annual financial statements in accordance with the accounting principles applied in preparing the financial statements of the Government of Canada (modified accrual accounting basis). Accordingly, the CCRA Statement of Operations – Agency Activities includes the accrual accounting adjustments such as services provided by other government departments referred to above.

Throughout the *CCRA Performance Report*, and this section, the modified cash accounting approach is used. A reconciliation between the expenditures reported in the performance report, and those reported in the audited Financial Statement of Operations – Agency Activities, is shown in Tables 9 and 10 starting on page 2-62.

CCRA financial information

Canada Customs and Revenue Agency	2001-2002
Planned Spending	\$2,841,229,122
Total Authorities	\$3,622,738,300
Actual Spending	\$3,441,494,088

Gross cash receipts collected by the CCRA totalled some \$302 billion, an increase of 2.0% from \$296 billion, in 2000-2001.

Overview

The Planned Spending amount shown above represents the original funding of \$2,841.2 million approved by Parliament, as well as Supplementary Estimates and other Treasury Board approvals or statutory adjustments of \$781.5 million¹.

^{1.} In-year approvals include items such as: 2000 Omnibus Submission relating to the February 2000 Federal Budget, \$60.1 million; measures announced in the October 2000 Economic Statement, \$0.5 million; Resource and Management Review, \$225.3 million; additional revenues deposited to the Consolidated Revenue Fund in 1999-2000, but available to the CCRA for 2001-2002, \$0.6 million; Tobacco Control Strategy, \$10.9 million; Integrated Proceeds of Crime, \$0.3 million; Tobacco Litigation, \$3.6 million; GST/HST Credit Responsiveness, \$14.5 million; Excise Act Review, \$8.5 million; Financial Information System (FIS), \$8.7 million; Public Security and Anti-Terrorism, \$62.8 million; Government On-Line Initiatives, \$15.0 million; operating budget carryforward from 2000-2001 to 2001-2002, \$121.4 million; carryforward from 2000-2001 to 2001-2002 for the Relief for Heating Expenses program, \$62.6 million; adjustments to various collective agreements, \$141.4 million; adjustments to the employee benefit plans, \$9.6 million; and other approvals, such as maternity leave, severance pay, and vacation leave upon termination, \$35.7 million

Corresponding actual spending totalled \$3,441.5 million, leaving \$181.2 million unexpended at year-end, of which \$3.1 million relating to specific compliance programs initiatives that are no longer required, is being returned to the Treasury Board. The balance of \$178.1 million is available for use by the CCRA in 2002-2003. However, of this total, \$20.3 million relates to the Relief for Heating Expense Program, which leaves \$157.7 million available for regular CCRA programs. Details of this amount are provided in the CCRA Performance Report under the Corporate and Management Direction business line.



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Table 1: Summary of Voted Appropriations

	Financial Requirements by Authority (\$ thousands)							
		Planned Spending	Total Authorities	Actual				
Vote		2001-2002	2001-2002	2001-2002				
	Canada Customs and Revenue Agency							
1	Operating expenditures	2,188,113	2,935,127	2,759,277				
5	Capital expenditures	13,727	27,236	26,745				
10	Contributions	110,326	113,028	108,125				
(S)	Minister of National Revenue – Salary and motor car allowance	52	68	68				
	Spending of revenues received through the conduct of its operations							
(S)	pursuant to section 60 of the Canada Customs and Revenue Agency Act	29,664	30,956	30,956				
(S)	Contributions to employee benefit plans	374,347	390,100	390,100				
(S)	Children's Special Allowance payments	125,000	125,026	125,026				
(S)	Spending of proceeds from the disposal of Surplus Crown Assets		480	480				
(S)	Court Awards		714	714				
(S)	Refund of amounts credited to revenues in previous years		3	3				
	Total Agency	2,841,229	3,622,738	3,441,494				

Table 2: Comparison of Total Planned to Actual Spending

Business Lines	FTE	Operating	Capital	Voted Grants & Contributions	Subtotal: Gross Voted Expenditures	Statutory Grants and Contributions	Total Gross Expenditures	Less: Revenues credited to the Vote	Total Net Expenditure
Tax Services	26,696	1,527,237		110,326	1,637,563		1,637,563	(105,492)	1,532,071
Total Authorities	29,840	1,907,702		113,028	2,020,730		2,020,730	(103,177)	1,917,553
Actual Spending	27,672	1,844,014		108,125	1,952,139		1,952,139	(96,677)	1,855,462
Benefit Programs and Other Services	934	49,877			49,877	125,000	174,877	(380)	174,497
Total Authorities	1,075	128,698			128,698	125,026	253,724	(380)	253,344
Actual Spending	839	96,029			96,029	125,026	221,055	(380)	220,675
Appeals	1,212	74,266			74,266		74,266	(6,787)	67,479
Total Authorities	1,227	88,548			88,548		88,548	(6,394)	82,154
Actual Spending	1,141	81,446			81,446		81,446	(6,394)	75,052
Customs Services	7,902	450,791	13,727		464,518		464,518		464,518
Total Authorities	8,304	574,991	27,236		602,227		602,227		602,227
Actual Spending	7,348	533,444	26,745		560,189		560,189		560,189
Corporate Management and Direction	6,541	632,050			632,050		632,050	(29,386)	602,664
Total Authorities	8,011	807,583			807,583		807,583	(40,123)	767,460
Actual Spending	8,729	767,589			767,589		767,589	(37,473)	730,116
Total	43,285	2,734,221	13,727	110,326	2,858,274	125,000	2,983,274	(142,045)	2,841,229
Total Authorities	48,457	3,507,522	27,236	113,028	3,647,786	125,026	3,772,812	(150,074)	3,622,738
Actual Spending	45,729	3,322,522	26,745	108,125	3,457,392	125,026	3,582,418	(140,924)	3,441,494
Other Revenues and Exp Non-Tax Reve Respend	nues ¹	nue – Pursuar	nt to the C	CRA Act					(29,664
	al Authoritie :ual	25							(30,956 (30,956
Non-Res	pendable I	Revenue ²							(326,149
	al Authoritie :ual	25							(179,644 (179,644
			departme	nts without ch	arge ³				427,632
	al Authoritie : ual	?5							463,843 463,84 3
Net Cost of the Program									2,913,048
	al Authoritie	?S							3,875,98
	ual Spendi								3,694,73

Details are found in Table 4.2.1

Details are found in Table 4.2.2

³ Details are found in Table 3.2

Note: Numbers in normal font are planned spending as per 2001-2002 Report on Plans and Priorities. Numbers in italic denote Total Authorities from main and supplementary estimates and other authorities. Bolded numbers denote actual expenditures/revenues.

Table 3: Historical Comparison of Total Planned to Actual Spending

Agency Planned versus Actual Spending by Business Line (\$ thousands)						
Business Lines	Actual 1999-2000	Actual 2000-2001	Planned Spending 2001-2002	Total Authorities 2001-2002	Actual 2001-2002	
Tax Services	1.634,723	1,751,826	1,532,071	1,917,553	1,855,462	
Benefit Programs and Other Services	128,514	154,152	174,497	190,792	178,464	
Appeals	69,008	70,989	67,479	82,154	75,052	
Customs Services	479,302	495,885	464,518	602,227	560,189	
Corporate Management and Direction	623,623	628,602	602,664	767,460	730,116	
Sub-total	2,935,170	3,101,454	2,841,229	3,560,186	3,399,283	
Add: Benefit Programs and Other Services (Relief for Heating Expenses)		1,459,267	-	62,552	42,211	
Total	2,935,170	4,560,721	2,841,229	3,622,738	3,441,494	

Table 3.1: Details of Spending by Object

(\$ thousands)	Actual 1999-2000	Actual 2000-2001	Planned Spending 2001-2002	Total Authorities 2001-2002	Actual 2001-2002
Personnel					
Salaries and wages	1,916,632	2,015,040	1,919,757	2,441,441	2,259,535
Contributions to employee benefit plans	394,479	414,548	374,347	390,100	390,100
Sub-total Sub-total	2,311,111	2,429,588	2,294,104	2,831,541	2,649,635
Goods and services					
Transportation and communications	160,377	174,010	129,353	179,560	184,610
Information	2,478	4,948	28,370	5,033	6,583
Professional and special services	154,801	146,830	106,319	153,606	176,198
Rentals	11,656	11,414	8,903	11,669	12,032
Purchased repair and maintenance	58,647	81,890	40,295	83,334	79,045
Utilities, materials, and supplies	62,323	64,176	35,531	67,958	62,611
Other subsidies and payments	13,003	1,461,632	29,814	65,214	42,923
Acquisition of machinery and equipment	97,748	94,501	61,532	109,607	110,748
Sub-total	561,033	2,039,401	440,117	675,981	674,750
Capital ¹					
Acquisition of land, buildings, and works	15,323	2,888	13,727	27,236	24,882
Transfer payments					
Grants (statutory payments)	88,227	102,689	125,000	125,026	125,026
Contributions	94,900	118,953	110,326	113,028	108,125
Sub-total	183,127	221,642	235,326	238,054	233,151
Gross Expenditures	3,070,594	4,693,519	2,983,274	3,772,812	3,582,418
Less: Revenues credited to the vote	(135,424)	(132,798)	(142,045)	(150,074)	(140,924)
Net Expenditures	2,935,170	4,560,721	2,841,229	3,622,738	3,441,494
A portion of the Agency's Vote 5 (Capital expenditures) are expend	led under "Purcha	sed repair and m	aintenance."		

Table 3.2: Cost of Services Received From Other Departments Without Charge

(\$ thousands)	Actual 1999-2000	Actual 2000-2001	Planned Amount 2001-2002	Total Authorities 2001-2002	Actual 2001-2002
Accommodation provided by Public Works and Government Services Canada (PWGSC)	196,317	214,326	220,000	222,495	222,495
Employer's share of Employee Benefit Costs and Insurance Premiums provided by Treasury Board Secretariat	105,415	112,842	143,978	169,465	169,465
Legal services provided by Justice Canada	46,886	57,907	56,162	65,072	65,072
Audit services by the Office of the Auditor General	4,358	3,270	5,000	4,000	4,000
Workers' Compensation Benefits coverage provided by Human Resources Development Canada	2,660	3,032	2,492	2,811	2,811
Total Services Received Without Charge	355,636	391,377	427,632	463,843	463,843

4. Revenue

The CCRA is responsible for collecting non-tax revenue, similar to other government departments and agencies, and tax revenue by virtue of its mandate, as described earlier in the Audited Financial Statements.

Table 4.1: Revenue Collections by Type

(\$ thousands)	Gross Collections 2001-02	Refunds Drawbacks and Credits ¹ 2001-02	Net Collections 2001-02	Net Collections 2000-01	Net Collections 1999-00
Income Tax					
Personal ²	186,478,861	25,881,835	160,597,026	157,334,885	148,561,242
Corporation ³	36,132,455	9,211,138	26,921,317	30,761,005	25,450,705
Non-Resident	2,670,789	42,773	2,628,016	2,705,658	2,367,650
Petroleum and Gas Revenue Tax	-	-	-	(2,157)	(29,208)
Miscellaneous ⁴	1,640,830	119,314	1,521,516	1,606,576	1,131,635
Sub-total	226,922,935	35,255,060	191,667,875	192,405,967	177,482,024
Customs, Excise, GST and HST					
Goods and Services Tax (GST)/Harmonized Sales Tax (HST) 5	62,240,984	35,197,989	27,042,995	26,739,812	24,541,877
Customs Import Duties	3,265,393	248,772	3,016,621	2,807,317	2,105,117
Federal Sales Tax	3,566	9,339	(5,773)	(34,564)	(81,078)
Motive Fuels	4,763,990	6,065	4,757,925	4,807,441	4,786,341
Excise Duties	2,411,180	87,382	2,323,798	2,210,816	2,240,801
Other Excise Taxes	1,691,213	50,554	1,640,659	1,265,988	1,168,429
Sub-total	74,376,326	35,600,101	38,776,225	37,796,810	34,761,487
Other					
Air Transportation Tax ⁶	_	_	-	_	2,783
Provincial Sales, Tobacco and Alcohol Taxes	39,458	_	39,458	38,470	26,826
Sub-total Sub-total	39,458	-	39,458	38,470	29,609
Total Tax Revenues	301,338,719	70,855,161	230,483,558	230,241,247	212,273,120
Non-Tax Revenues ⁷	210,742	-	210,742	201,158	154,975
Total Revenue	301,549,461	70,855,161	230,694,300	230,442,405	212,428,095

Refunds, Drawbacks, and Credits include the following: (in \$ thousands) A. Child Tax Benefit (CTB) payments under "Income Tax – Personal" for:

2001-2002 \$7,557,029 2000-2001 \$6,810,968 1999-2000 \$5,999,541

B. Credit payments to persons under "Goods and Services Tax (GST)/Harmonized Sales Tax (HST)" for:

2001-2002 \$2,963,731 2000-2001 \$2,901,708 1999-2000 \$2,846,992

Gross Collections include Canada Pension Plan and Employment Insurance contributions, provincial share of personal income tax, and Old Age Security repayments and exclude Employment Insurance benefits repayments.

Includes provincial share of corporation income tax.

⁴ Includes tax revenue from trusts and estates, and special returns not processed by the main legacy systems.

Includes the provincial share of the HST collected on behalf of participating provinces (\$2,133,467,801 in 2001-2002).

Air Transportation Tax was abrogated at the end of 1997-1998.

Includes all of the Agency's non-tax revenue (respendable and non respendable as displayed further in Table 4.2), with the exception of the revenues credited to Vote 1: (Operating Expenditures).

Table 4.1.1: Allocation of Revenue Collections

(\$ thousands)	Gross Collections 2001-02	Refunds Drawbacks and Credits ¹ 2001-02	Net Collections 2001-02	Net Collections 2000-01	Net Collections 1999-00
Federal					
Income Tax	147,278,711	35,255,060	112,023,651	115,639,875	106,167,393
Goods and Services Tax (GST)/Harmonized Sales Tax (HST)	60,107,516	35,197,989	24,909,527	24,896,185	22,815,708
Other Taxes, Duties and Non-Tax Revenue ²	12,346,084	402,112	11,943,972	11,258,155	10,377,368
Sub-total ³	219,732,311	70,855,161	148,877,150	151,794,215	139,360,469
Provincial					
Income Tax					
Personal	35,111,305	-	35,111,305	33,880,720	33,473,467
Corporation	2,836,826	-	2,836,826	2,736,355	2,131,298
Sub-total Sub-total	37,948,131	-	37,948,131	36,617,075	35,604,765
Harmonized Sales Tax (HST) ⁴	2,133,468	-	2,133,468	1,843,627	1,726,169
Other collections on behalf of the Provinces ⁵	39,458	-	39,458	38,470	26,826
Sub-total	40,121,057	-	40,121,057	38,499,172	37,357,760
Canada Pension Plan Contributions 6	23,353,905	-	23,353,905	21,161,664	16,871,726
Employment Insurance Contributions ⁶	18,342,188	-	18,342,188	18,987,354	18,838,140
Total Revenues Allocated	301,549,461	70,855,161	230,694,300	230,442,405	212,428,095

Refunds, Drawbacks, and Credits include the following: (in \$ thousands)

A. Child Tax Benefit (CTB) payments under "Federal – Income Tax" for:

2001-2002 \$7,557,029 2000-2001 \$6,810,968 1999-2000 \$5,999,541

B. Credit payments to persons under "Goods and Services Tax (GST)/Harmonized Sales Tax (HST)" for:

2001-2002 \$2,963,731 2000-2001 \$2,901,708 1999-2000 \$2,846,992

Other Taxes, Duties and Non-Tax Revenue amounts differ from Public Accounts of Canada because of timing differences in collecting and remitting applicable taxes to the provinces. The difference in 2001-2002 is \$1,085,000, as Public Accounts total \$11,945,057.

Reconciliation of Total Federal Tax Revenue from the Statement of Operations - Administered Activities to the Table 4.1.1(in \$ thousands)

Total Federal Tax Revenue \$158,375,947 Plus: Old Age Security Benefits Repaid \$733,522 Changes in Accrual for significant tax refunds \$77,700 \$210,742 Non-Tax Revenue **Child Tax Benefits** (\$7,557,029) Goods and Services Tax Credit (\$2.963.732) Sub-total (Table 4.1.1) \$148,877,150 Provincial Adjustment (See Note 2) \$1,085 \$148,878,235 Public Accounts of Canada

4 Harmonized Sales Tax collected on behalf of participating provinces.
5 Other collections on behalf of the Provinces could include amounts of

Other collections on behalf of the Provinces could include amounts collected in a fiscal year but not yet remitted to a province.

Canada Pension Plan and Employment Insurance contributions are allocated from the collection of personal income tax.

Table 4.2: Total Respendable and Non-Respendable Non-Tax Revenue

(\$ thousands)	Actual 1999-2000	Actual 2000-2001	Planned 2001-2002	Actual 2001-2002
Respendable Revenue – Revenue Credited to the Vote				
Revenues Credited to Vote 1 – Operating Expenditures				
Canada Pension Plan contributions	57,676	49,712	61,472	62,680
Employment Insurance contributions	77,748	83,086	80,573	78,244
Sub total:	135,424	132,798	142,045	140,924
Respendable Revenue – Pursuant to Section 60 of the CCRA Act 1	_	37,035	29,664	30,956
Total Respendable Revenue	135,424	169,833	171,709	171,880
Total Non-respendable Revenue ²	154,975	163,883	326,149	179,644
Total Respendable and Non-Respendable Non-Tax Revenue	290,399	333,716	497,858	351,524
Total Respendable and Non-Respendable Revenue other than Revenues credited to the Vote ³	154,975	200,918	355,813	210,600
Details are found in Table 4.2.1				
Details are found in Table 4.2.2				
Reconciliation of Total Respendable and Non-Respendable Revenue other than	Revenues credited to	the vote: (in \$ thous	sands)	
' '		Actual	Actual	
		2000-2001	2001-2002	
Total Respendable (full cash accounting basis) and Non-Respendable Non-Tax R other than Revenues credited to the Vote (modified cash accounting basis) Adjustment for Revenue on a modified accrual accounting basis	evenue	\$200,918	\$210,600	
(from full cash accounting basis)		\$240	<u>\$142</u>	
Total Non-Tax Revenue per Public Accounts of Canada		\$201,158	\$210,742	

Table 4.2.1: Respendable Non-Tax Revenue - Pursuant to the CCRA Act

(\$ thousands)	Actual 2000-2001	Planned 2001-2002	Actual 2001-2002
Refunds of previous years' expenditures	934		2,979
Sales of goods and services			
Rights and privileges			
Duty free shops ¹	5,568	5,400	
Brokers licence fees	388	403	378
Customs warehouse fees	1,137	1,000	1,249
Other	96	100	241
Services of a regulatory nature			
Ruling fees	1,321	3,100	2,186
Other	755	476	1,133
Services of a non-regulatory nature			
Administration of provincial programs	24,185	18,470	21,519
Special services fees	1,810	1,852	1,761
Others	771	795	585
Other fees and charges	70	51	36
Sub-total	37,035	31,647	32,067
Less: Amounts Recovered on behalf of OGDs	0	1,983	1,111
Total Respendable Revenue – Pursuant to Section 60 of the CCRA Act (cash receipts) 2	37,035	29,664	30,956

The April 2001 revision to the tax regime imposed for the first time a tax on tobacco products purchased in duty free shops. In view of this change, it was determined that a measure was warranted to reduce the cost of operating a duty free shop. Consequently, on June 6th, 2002, section 5 of the *Duty Free Shop Regulations* was repealed, which resulted in the elimination of licence fees paid by the duty free shops. Pursuant to section 167.1(a) of the *Customs Act*, this action was made retroactive to relieve licence fees payable on gross revenues generated by duty free shop sales after July 1, 2001. Refunds will be issued in 2002-2003. Accordingly, 2001-2002 Duty Free Revenues are not available for CCRA as Respendable Non-tax revenue. Those revenues have been reclassified as Non-Respendable Non-tax revenue.

Based on a full cash accounting method. Respendable Revenue for CCRA is reported as \$31,098,000 under the modified cash accounting method as displayed in Note 4 of the Statement of Operations – Agency Activities, and in the Public Accounts of Canada.

Table 4.2.2: Non-Respendable Non-Tax Revenue

(\$ thousands)	Actual 1999-2000	Actual 2000-2001	Planned 2001-2002	Actual 2001-2002
Refunds of previous years' expenditures				
Refunds of previous years' expenditures	4,894		4,992	
Adjustments to prior year's payables	2,271	10,117	2,315	1,594
Sales of goods and services				
Rights and privileges				
Duty free shops	5,168			5,531
Brokers licence fees	982			
Customs warehouse fees	766			
Other	109			
Public building and property rental				
Lease and use of public property	643	669	654	645
Services of a regulatory nature				
Rulings fees	1,166			
Other	44	15		18
Service of a non-regulatory nature				
Administration of provincial programs	20,652			
Special service fees	1,227			
Other	1,241	67		
	,			
Other fees and charges	5,191	296	745	286
Proceeds from the disposal of surplus Crown assets	378	640	384	327
Miscellaneous				
Recovery of employee benefits	22,406	26,301	148,765	25,512
Other	3,041	5,060	4,427	3,028
Interest paid on non tax revenue – Other		11		11
Sub-total	70,179	43,176	162,282	36,952
Interest and penalties earned on revenues				
Penalties – GST	79,380	87,641	72,650	92,443
Penalties – Other	5,748	4,289	4,310	4,079
Interest – GST	55,663	70,293	65,614	74,684
Interest – Other	5,638	11,548	6,000	8,154
Other non-tax revenues				
Revenues from fines				
Fines and forfeitures	4,683	14,931	6,140	8,566
Port seizures	8,410	11,209	8,000	7,684
Investigation services seizures	604	791	1,000	985
Customs seizures	(40)	(670)	153	(172
Sales of goods and information products	, -/	(/		
Sale of unclaimed goods, seals, etc.	1,178	65		70
Other	214	2		
Sub-total	161,478	200,099	163,867	196,493
				,
Interest paid on tax refunds – GST	(31,395)	(41,328)		(45,217
Interest paid on tax refunds – Other	(45,287)	(38,064)		(8,584
Total Non-Respendable Non-Tax Revenue	154,975	163,883	326,149	179,644



Table 4.3: Statement of Tax and Non-Tax Accounts Receivable (Administered Activities) at Fiscal Year-End

(\$ thousands)	As at March 31, 2000	As at March 31, 2001	As at March 31, 2002
Income Tax			
Personal ¹	6,280,278	6,466,120	7,571,073
Corporation	1,798,317	2,120,505	2,622,315
Scientific Research Tax Credit ²	1,585	1,585	1,585
Source Deductions (Employers)	933,312	1,039,768	1,131,096
Non-Resident	324,775	423,386	511,227
Miscellaneous ³	63,217	77,004	169,249
Retirement Compensation Arrangement Tax	31	8	28
Petroleum and Gas Revenue Tax	71	53	57
Sub-total Sub-total	9,401,586	10,128,429	12,006,630
Customs, Excise, GST and HST			
Goods and Services Tax (GST) / Harmonized Sales Tax (HST)	3,358,898	3,506,205	3,688,148
Other Excise Taxes and Duties	113,998	160,119	128,940
Customs Import Duties	99,246	114,511	89,895
Adjudications	286	286	286
Sub-total	3,572,428	3,781,121	3,907,269
Total Tax Revenue Accounts Receivable ⁴	12,974,014	13,909,550	15,913,899
Sundry (Non-Tax Revenue) Accounts Receivable ⁵	425,017	339,323	314,365
Total Accounts Receivable	13,399,031	14,248,873	16,228,264

Excludes the prepayment of the Child Tax Benefit (CTB) and the Goods and Services Tax Credit (GSTC).

Table 5: Statutory Payments

Statutory Payments by Business Line (\$ thousands)							
Business Line	Actual 1999-2000	Actual 2000-2001	Planned Spending 2001-2002	Total Authorities 2001-2002	Actual 2001-2002		
Benefit Programs and Other Services	88,227	102,689	125,000	125,026	125,026		
Total Statutory Payments	88,227	102,689	125,000	125,026	125,026		
Note: These amounts represent payments made from the Children's Special Allowance Statutory Vote.							

Table 6: Transfer Payments

Transfer Payments by Business Line (\$ thousands)								
Business Line	Actual 1999-2000	Actual 2000-2001	Planned Spending 2001-2002	Total Authorities 2001-2002	Actual 2001-2002			
Tax Services	94,900	118,953	110,326	113,028	108,125			
Total Transfer Payments	94,900	118,953	110,326	113,028	108,125			
Note: These amounts represent contributions to the Pro 10 – Contributions	vince of Quebec in respect of the joi	int administration c	costs of federal an	d provincial sales tax	es from the Vote			

Represents "returns assessed" under Part VIII of the *Income Tax Act* relating to scientific research project expenditures that have not been accepted as tax credits under SRTC legislation.

Includes tax and penalties assessed under T3-T4-T5 series of returns.

⁴ Gross tax revenue Accounts Receivable, excluding amounts not payable under tax in dispute legislation (\$3,941.4 million at March 31, 2002; \$3,852.7 million at March 31, 2001; \$3,461.7 million at March 31, 2000).

Note that Public Accounts include net Accounts Receivable for both Agency and Administered activities after Allowances for Doubtful Accounts (ADA).

Table 7: Resource Requirements by Functional Organization and Business Line

Comparison of 2001-2002 Planned Spending, and Total Authorities to Actual Expenditures by Organization and Business Line (\$ thousands)

		tnousands)				
	Ві	usiness Lines				
Organization	Tax Services	Benefit Programs and Other Services	Appeals	Customs Services	Corporate Management and Direction	Organization Total
Executive Office	0	0	0	0	4,877	4,877
Total Authorities	0	0	0	0	5,443	5,443
Actual Spending	0	0	0	0	4,884	4,884
AC, Policy and Legislation Branch	166,617	0	0	0	6,277	172,894
Total Authorities	186,273	0	0	0	7,506	193,779
Actual Spending	176,328	0	0	0	7,959	184,287
AC, Assessment and Collections Branch	644,499	161,186	0		0	805,685
Total Authorities	883,715	237,802	0	0	0	1,121,517
Actual Spending	886,084	218,751	0	0	0	1,104,835
AC, Customs Branch	0	0	0	443,888	0	443,888
Total Authorities	0	0	0	551,783	0	551,783
Actual Spending	0	0	0	514,953	0	514,953
AC, Compliance Programs Branch	618,265	0	0	0	0	618,265
Total Authorities	692,693	0	0	0	0	692,693
Actual Spending	665,362	0	0	0	0	665,362
AC, Appeals Branch	0	0	74.041	0	0	74,041
Total Authorities	0	0	87,588	0	0	87,588
Actual Spending	0	0	80,664	0	0	80,664
ACs, Regional Operations	44,196	0	0	0	0	44,196
Total Authorities	64,494	0	0	0	0	64,494
Actual Spending	56,611	0	0	0	0	56,611
AC, Communications Branch	14,989	0	0	0	0	14,989
Total Authorities	27,480	0	0	0	0	27,480
Actual Spending	26,326	0	0	0	0	26,326
AC, Finance and Administration Branch	102,952	350	0	14,052	245,062	362,416
Total Authorities	120,302	350	0	27,592	311,153	459,397
Actual Spending	113,310	397	0	27,159	277,579	418,445
AC, Human Resources Branch	0	0	0	0	92,515	92,515
Total Authorities	0	0	0	0	147,051	147,051
Actual Spending	0	0	0	0	139,086	139,086
AC, Information and Technology Branch	38,772	12,297	225	5,617	195,967	252,878
Total Authorities	79,121	14,360	960	21,795	312,318	428,554
Actual Spending	55,532	2,000	782	18,433	333,835	410,582
Corporate Account	7,273	1,044	0	961	87,352	96,630
Total Authorities	(33,348)	1,212	0	1,057	24,112	(6,967)
Actual Spending	(27,414)	(93)	0	(356)	4,246	(23,617)
Revenues Credited to the Vote	(105,492)	(380)	(6,787)	0	(29,386)	(142,045)
Total Authorities	(103,177)	(380)	(6,394)	0	(40,123)	(150,074)
Actual Spending	(96,677)	(380)	(6,394)	0	(37,473)	(140,924)
Totals	1,532,071	174,497	67,479	464,518	602,664	2,841,229
Total Authorities	1,917,553	253,344	82,154	602,227	767,460	3,622,738
Actual Spending	1,855,462	220,675	75,052	560,189	730,116	3,441,494

Note: Numbers in normal font are planned spending as per 2001-2002 Report on Plans and Priorities. Numbers in italic denote Total Authorities from main and supplementary estimates and other authorities. Bolded numbers denote actual expenditures/revenues.

Table 8: Capital Projects

Сарі	ital (Vote 5) Projects b	y Business Line	e (\$ thousands	s)		
Business Line	Current Estimated Total Cost	Actual 1999-2000	Actual 2000-2001	Planned Spending 2001-2002	Total Authorities 2001-2002	Actual 2001-2002
Customs Services						
New Facilities Projects:						
Aldergrove, B.C.	9,935					
Andover, N.B.	5,761	94	43	948	50	23
Armstrong, Que.	7,076	2	43	602	95	12
Clarenceville, Que.	750	-		002	59	41
Coutts, Alberta	16,596	2,856	217	3,500	8,200	10,280
Coutts – Land, Alberta	2,500	2,030	217	3,300	2,400	2,401
Coutts – Animal Inspection, Alberta	1,600		1,600		2,100	2,
Douglas, B.C.	15,215	84	123	1,600	1,500	119
Emerson, Manitoba	12,658	7,342	406	1,000	500	319
Emerson East-Lynn, Manitoba	500	7,512	100		29	5.5
Fort Frances, Ont.	32	21	11			_
Kingsgate, B.C.	7,433		• •		52	
Little Gold Creek, B.C.	1,820	51	281		32	31
Nelway, B.C.	852	735	36		32	6
Osoyoos, B.C.	17,030	1,284	4,559	4,627	8,000	8,070
Regway, Sask.	384	25	.,555	1,027	3,000	3,575
Rigaud, Que.	440				226	438
Rock Island, Que.				450		
Saint-Bernard-de-Lacolle, Que.	13,938	25			50	37
Stanstead – Route 55, Que.	5,012				100	34
Trout River, Que.	2,934					
Feasibility Studies	1,000				1,000	782
Design Templates	300				50	13
Existing Facilities Projects:						
Health and Safety Projects	11,077	1,283	1,535	1,800	2,757	2,315
Other Projects	14,844	1,919	1,189	200	2,136	1,819
Total Capital Projects	149,687	15,721	10,000	13,727	27,236	26,745

Table 9: Reconciliation of Expenditures Reported in the Performance Report to the 2001-2002 Statement of Operations – Agency Activities

	-		EXTRACTS FROM AUDITED FINANCIAL STATEMENTS		
			STATEMENT OF OPERATIONS – AGENCY ACTIVITIES (See Statement of Operations – Agency Activities)		
(See Table 2)					
Operating	3,322,522		OPERATING AND ADMINISTRATION EXPENDITURES		
Capital	26,745		Services 3.733	,184	Х
Voted Grants and Contributions	108,125	D1	5,755		X
Subtotal	3,457,392			,	(
Statutory Grants and Contributions	125,026	11		,	
Total Gross Expenditures	3,582,418		Total operating and administration expenditures 3,93°	,244	
Less: Revenues credited to Vote 1	(140,924)	H1	Non-Tax Revenues (208	,971)	Н
			(See Agency Activities – Note 4)		
			Credited to Vote 1 – CCRA (140,924) H1		
			Respendable Revenue (31,098) M2		
	2 1 1 1 1 2 1		Other Non-Tax Revenue (36,949) M3	0.70	
Total Net Expenditures	3,441,494	H8	Net Cost of Operations 3,722	,273	X
accounting	methodology	useď	y used in the <i>CCRA Performance Report</i> to reconcile to modified an in Statement of Operations – Agency Activities:	crual	
accounting :				crual	
accounting r Performance Report ADD:	3,441,494	useď i H8		crual	
accounting of ac	3,441,494 34,230	H8	n Statement of Operations – Agency Activities:	crual	
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave	3,441,494	useď i H8		crual	
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health	3,441,494 34,230 17,989 169,465	H8	n Statement of Operations – Agency Activities:	crual	
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits	3,441,494 34,230 17,989 169,465 2,811	H8 Z1 Z2 Z3 Z4	Accrual Adjustments Services provided without charge by OGDs	crual	
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits	3,441,494 34,230 17,989 169,465 2,811 222,495	H8 Z1 Z2 Z3 Z4 B2	n Statement of Operations – Agency Activities: Accrual Adjustments	crual	
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services	3,441,494 34,230 17,989 169,465 2,811 222,495 65,072	H8 Z1 Z2 Z3 Z4 B2 Z5	Accrual Adjustments Services provided without charge by OGDs	crual	
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services	3,441,494 34,230 17,989 169,465 2,811 222,495	H8 Z1 Z2 Z3 Z4 B2	Accrual Adjustments Services provided without charge by OGDs	crual	
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services Audit Services Rounding difference on Voted Grants and	3,441,494 34,230 17,989 169,465 2,811 222,495 65,072	H8 Z1 Z2 Z3 Z4 B2 Z5	Accrual Adjustments Services provided without charge by OGDs		OI
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services Audit Services Rounding difference on Voted Grants and Contribution	3,441,494 34,230 17,989 169,465 2,811 222,495 65,072 4,000	H8 Z1 Z2 Z3 Z4 B2 Z5 Z6	Accrual Adjustments Services provided without charge by OGDs (See Table 3.2) Difference between Performance Report (D1) and Statement of O		OI
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services Audit Services Rounding difference on Voted Grants and Contribution LESS:	3,441,494 34,230 17,989 169,465 2,811 222,495 65,072 4,000	H8 Z1 Z2 Z3 Z4 B2 Z5 Z6 D1	Accrual Adjustments Services provided without charge by OGDs (See Table 3.2) Difference between Performance Report (D1) and Statement of (D2) (see Table 9.1)		Of
accounting	3,441,494 34,230 17,989 169,465 2,811 222,495 65,072 4,000	H8 Z1 Z2 Z3 Z4 B2 Z5 Z6 D1	Accrual Adjustments Services provided without charge by OGDs (See Table 3.2) Difference between Performance Report (D1) and Statement of O		OI
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services Audit Services Rounding difference on Voted Grants and Contribution LESS: Relief for Heating Expense payments Children's Special Allowance Respendable Revenue pursuant to	3,441,494 34,230 17,989 169,465 2,811 222,495 65,072 4,000 1 (42,211) (125,026)	H8	Accrual Adjustments Services provided without charge by OGDs (See Table 3.2) Difference between Performance Report (D1) and Statement of (D2) (see Table 9.1) Statement of Operations – Administered Activities (See Statement of Operations – Administered Activities) Offset of non-tax revenue against the total net expenditures of	peratio	or
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services Audit Services Rounding difference on Voted Grants and Contribution LESS: Relief for Heating Expense payments Children's Special Allowance Respendable Revenue pursuant to Section 60 – CCRA Act	3,441,494 34,230 17,989 169,465 2,811 222,495 65,072 4,000 1 (42,211) (125,026) (31,098)	### ### ### ### ### ### ### ### #### ####	Accrual Adjustments Services provided without charge by OGDs (See Table 3.2) Difference between Performance Report (D1) and Statement of (D2) (see Table 9.1) Statement of Operations – Administered Activities (See Statement of Operations – Administered Activities)	peratio	or
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services Audit Services Rounding difference on Voted Grants and Contribution LESS: Relief for Heating Expense payments	3,441,494 34,230 17,989 169,465 2,811 222,495 65,072 4,000 1 (42,211) (125,026)	### ### ### ### ### ### ### ### #### ####	Accrual Adjustments Services provided without charge by OGDs (See Table 3.2) Difference between Performance Report (D1) and Statement of (D2) (see Table 9.1) Statement of Operations – Administered Activities (See Statement of Operations – Administered Activities) Offset of non-tax revenue against the total net expenditures of	peratio	or

Table 9.1: Reconciliation of Spending by Object

PERFORMANCE REPORT			EXTRACTS FROM AUDITED FINANCIAL STATEMENTS						
			STATEMENT OF OPERATIONS -	AGENCY AG	TIVIT	IFS			
(See Table 3.1)			(See Statement of Operations – Agency Activities) OPERATING AND ADMINISTRATION EXPENDITURES						
(200 1000 011)						-,			
Personnel			Services	ITONES					
			Personnel						
Salaries and Wages	2,259,535		Salaries			2,038,584			
			Other allowances and benefits						
	_		- Employee Benefit Plans	390,100	12				
Contributions to employee bene- plans	fit 390,100	12	- Allowances and Other	445,154		835,254			
piaris	2,649,635	A1	- Allowances and Other	773,137	_	2,873,838			
	2,049,033	А				2,073,030			
Goods and Services			Accommodation			222,495			
Transportation and communicati	ons 184,610		Transportation and communications			183,538			
•	•		•			•			
Professional and special services	176,198	C1	Professional and special services						
			- Services paid by CCRA	133,774					
			- Legal Services provided without charge	65,072	Z5				
			- Audit Services provided without charge	4,000	Z6	202,846			
			Transfer Payments to the Province of Quebec	:		100 126			
Purchased repair and maintenan	ce 79.045		(GST joint administration) Purchased repair and maintenance			108,126 82,104			
Purchased repair and maintenant	ce /9,043		Other services			41,164			
Rentals	12,032		Rentals			12,032			
Information	6,583		Information			6,473			
Utilities, Materiels and Supplies	62,611	E1	Utilities			568			
Other Subsidies and Payments	02,0		o unities			3,733,184			
,	2,211	G1				.,,			
- Other	712 42,923								
			Goods						
Minor Capital	110,748		Equipment			112,465			
	674,750	_	Materials and supplies			61,583			
Capital Controlled Capital	24.882		Land, building and works			21.546			
Controlled Capital	24,002		Land, building and works			195,594	-		
Transfer Payments			Other Expenditures			/			
Grants (statutory payments)	125,026	11	Subsidies and other			2,466			
Contributions	108,125	D1							
C F	233,151	_	T-4-1	! a		2.021.244	_		
Gross Expenditures	3,582,418	_	Total operating and administration expend	itures		3,931,244	_		
Less: Revenues Credited to the Vote	(140,924)		Non-Tax Revenue			(208,971)			
Net Expenditures	3,441,494	H8	Net Cost of Operations			3,722,273			

Table 9.2: Reconciliation Notes

For the fiscal year ended at March 31, 2002 (\$ thousands)			
ersonnel			
see Table 9: Performance Report		2,649,635	A
ADD:			
Termination Benefits	34,230		2
Vacation Pay and Compensatory Leave *	17,989		2
Employer's Contribution to Health Plans **	169,465		- 2
Worker's Compensation Benefits***	2,811	224,495	_
sub-total		2,874,130	
Adjustments (due to accounts reclassification):			
Less: transfer to Professional & special services	(312)		
Add: transfer from Professional and special services	20		
,		(292)	
see Statement of Operations – Agency Activities		2,873,838	_
* Change in accrued liability			
** Paid by Treasury Board			
*** Charged to Human Resources and Development Canada			
			_
ccommodation (Service provided without charge – not incl. in Performance Report)		222,495	
ofessional and special services			
see Table 9: Performance Report		176,198	
ADD: Legal Services provided without charge *		65,072	
ADD: Audit Services provided without charge **		4,000	
sub-total		245,270	_
Adjustments (due to accounts reclassification):		•	
Add: transfer from Professional & special services	312		
Less: transfer to Professional and special services	(20)		
Less: transfer to other subsidies	(1,552)	(1,260)	
Adjusted total	, , ,	244,010	-
Other services		41.164	
		41,164	
Professional and special services		202,846 244,010	_
see Statement of Operations – Agency Activities * Provided and paid by Justice Canada		244,010	
** Provided and paid by the Office of the Auditor General			
ilities, Materiels and Supplies			
see Table 9: Performance Report		62,611	
Adjustments (due to accounts reclassification):			
Less: transfer to Equipment	(206)		
Less: transfer to Other subsidies	(254)	(460)	
Adjusted total		62,151	
Utilities		568	
Materials and supplies		61,583	
see Statement of Operations – Agency Activities		62,151	_
on-Tax Revenue			_
see Table 9: Performance Report			
Revenues Credited to Vote 1		(140,924)	
ADD:		(140,724)	
Respendable Revenue (Pursuant to Section 60 – CCRA Act)		(31,098)	
Other non-Tax Revenue		(36,949)	
Total non-tax revenue		(208,971)	
Total Holl Walletine		(=00,5,1)	
		(208,971)	
see Statement of Operations – Agency Activities			-
see Statement of Operations – Agency Activities	ctored Activites had		
e following items are included in the Performance Report and in the Statement of Operations – Admin i	stered Activites but	not in the	
see Statement of Operations – Agency Activities e following items are included in the Performance Report and in the Statement of Operations – Adminiatement of Operations – Agency Activites Relief for Heating Expenses	stered Activites but	42,211	



Table 10: Reconciliation of Expenditures Reported in the Performance Report to the 2000-2001 Statement of Operations – Agency Activites (Revised)

PERFORMANCE REPOR	т		EXTRACTS FROM AUDITED FINANCIAL STATEMENTS								
	· -		STATEMENT OF OPERATIONS – AGENCY ACTIVITIES								
(See Annex: Supplementary Performance 2000-2001 Annual Report to Parliament	•		(See Statement of Operations – Agency Activities)								
2000-2001 Annual Report to Parliament	on page 2-165)		(see statement of Operations – Agency Activities)								
Operating	4,461,877		OPERATING AND ADMINISTRATION EXPENDITURES								
Capital	10,000		Services 3,401,0	33 >							
Voted Grants and Contributions	118,953		Goods 165,3	39 >							
Subtotal	4,590,830	-	Other Expenditures 2,5	18 (
Statutory Grants and Contributions	102,689	_									
Total Gross Expenditures	4,693,519		Total operating and administration expenditures 3,568,9	90							
Less: Revenues credited to Vote 1	(132,798)		Non-Tax Revenue (213,2	19) F							
			(See Non-tax revenue)								
			Credited to Vote 1 – CCRA (132,798) H1								
			Respendable Revenue (37,275) M2								
			Other Non-Tax Revenue (43,176) M3								
Total Net Expenditures	4,560,721	Н8	Net Cost of Operations 3,355,7	11 >							
			sed in the Performance Report to reconcile to modified accrual acco tement of Operations – Agency Activities :	ıntin							
meth		n Sta		ıntin							
meth Performance Report	odology used i	n Sta		untin							
	odology used i	n Sta		ıntin							
meth Performance Report ADD: Employee severance benefits	4,560,721	n Sta H8		ıntin							
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health	4,560,721 25,398 20,652	H8 Z1 Z2	tement of Operations – Agency Activities :	untin							
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan	4,560,721 25,398 20,652 112,842	H8 Z1 Z2 Z3	tement of Operations – Agency Activities : Accrual Adjustments	untin							
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits	25,398 20,652 112,842 3,032	H8 Z1 Z2 Z3 Z4	Accrual Adjustments Services provided without charge by OGDs	ıntin							
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation	25,398 20,652 112,842 3,032 214,326	H8 Z1 Z2 Z3 Z4 B2	tement of Operations – Agency Activities : Accrual Adjustments	ıntin							
meth Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services	25,398 20,652 112,842 3,032 214,326 57,907	H8 Z1 Z2 Z3 Z4 B2 Z5	Accrual Adjustments Services provided without charge by OGDs	ıntin							
meth Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services Audit Services	25,398 20,652 112,842 3,032 214,326	H8 Z1 Z2 Z3 Z4 B2	Accrual Adjustments Services provided without charge by OGDs	untin							
meth Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services Audit Services LESS:	4,560,721 25,398 20,652 112,842 3,032 214,326 57,907 3,270	H8 Z1 Z2 Z3 Z4 B2 Z5 Z6	Accrual Adjustments Services provided without charge by OGDs (See Table 3.2)	untin							
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services Audit Services LESS: Relief for Heating Expense payments	4,560,721 25,398 20,652 112,842 3,032 214,326 57,907 3,270 (1,459,267)	H8 Z1 Z2 Z3 Z4 B2 Z5 Z6	Accrual Adjustments Services provided without charge by OGDs (See Table 3.2) Statement of Operations – Administered Activities	untin							
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services Audit Services LESS: Relief for Heating Expense payments Children's Special Allowance	4,560,721 25,398 20,652 112,842 3,032 214,326 57,907 3,270	H8 Z1 Z2 Z3 Z4 B2 Z5 Z6	Accrual Adjustments Services provided without charge by OGDs (See Table 3.2) Statement of Operations – Administered Activities (See Federal expenditures)								
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services Audit Services LESS: Relief for Heating Expense payments Children's Special Allowance Respendable Revenue pursuant to	25,398 20,652 112,842 3,032 214,326 57,907 3,270 (1,459,267) (102,689)	The state of the s	Accrual Adjustments Services provided without charge by OGDs (See Table 3.2) Statement of Operations – Administered Activities (See Federal expenditures) Offset of non-tax revenue against the total net expenditures of								
Performance Report ADD: Employee severance benefits Vacation Pay and Compensatory Leave Employer's contribution to the health insurance plan Worker's Compensation Benefits Accommodation Legal Services Audit Services LESS: Relief for Heating Expense payments Children's Special Allowance	4,560,721 25,398 20,652 112,842 3,032 214,326 57,907 3,270 (1,459,267)	H8 Z1 Z2 Z3 Z4 B2 Z5 Z6	Accrual Adjustments Services provided without charge by OGDs (See Table 3.2) Statement of Operations – Administered Activities (See Federal expenditures)								

Tables 10, 10.1, and 10.2 (for the 2000-2001 firscal year) are revised as a result of re-stating the 2000-2001 Statement of Operations in the current Annual Report. Please note that the Net Cost of Operations remains unchanged.

Table 10.1: Reconciliation of Spending by Object (Revised)

	PERFORMANCE REPORT EXTRA					EXTRACTS FROM AUDITED FINANCIAL STATEMENTS					
		STATEMENT OF OPERATIONS – AGENCY ACTIV				ITIES					
(See Table 3.1)	(See Table 3.1) (See Statement of Operations – Agency Acti										
(500 102.0 51.1)			OPERATING AND ADMINISTRATION EXPENDITURES								
Personnel			Services	DITUKES							
ersonner			Personnel								
Salaries and Wages	2,015,040		Salaries			1,817,854					
3	, , .		Other allowances and benefits			, , , , , ,					
			- Employee Benefit Plans	414,548	12						
Contributions to employee benefit plans	414,548	12	- Allowances and Other	358,818		773,366					
. ,	2,429,588	A1			=	2,591,220	F				
ioods and Services			Accommodation			214,326	E				
Transportation and communications	174,010		Transportation and communications			173,858					
Professional and special services	146,830	C1	Professional and special services								
. To ressional and special services		٠.	- Services paid by CCRA	102,615							
			- Legal Services provided without charge	57,907	Z5						
			- Audit Services provided without charge	3,270	Z6	163,792					
					_						
			Transfer Payments to the Province of			110.053					
D	01.000		Quebec (GST joint administration)			118,953					
Purchased repair and maintenance	81,890		Purchased repair and maintenance			77,467					
Dontale	11 414		Other services			44,507					
Rentals Information	11,414 4,948		Rentals Information			11,414 4,948					
Utilities, Materiels and Supplies	64,176	E1	Utilities			598					
Other Subsidies and Payments	04,170	LI	otilities			3,401,083	-				
- RHE 1,459,267		M1				3,401,003					
- Other 2,365	1,461,632	1411									
2,303	- 1,401,032		Goods								
Minor Capital	94,501		Equipment			95,139					
minor cupital	2,039,401	-	Materials and supplies			62,940					
apital	2,035,401		Materials and supplies			02,540					
Controlled Capital	2,888		Land, building and works			7,310					
						165,389					
ransfer Payments			Other Expenditures								
Grants (statutory payments)	102,689	11	Subsidies and other			2,518	(
Contributions	118,953	D1									
F	221,642	_	T-4-1			2.560.000	_				
iross Expenditures	4,693,519	-	Total operating and administration expendit	ures		3,568,990	_				
ess: Revenues Credited to the Vote	(132,798)	H1	Non-Tax Revenue			(213,249)					
ess. Nevertues Credited to the vote	4,560,721	H8	Net Cost of Operations			3,355,741	_ ;				

Table 10.2: Reconciliation Notes (Revised)

For the fiscal year ended at March 31, 2001 (\$ thousand	s)		
Personnel			
see Table 10: Performance Report		2,429,588	A1
ADD:			
Termination Benefits	25,398		Z'
Vacation Pay and Compensatory Leave *	20,652		Z
Employer's Contribution to Health Plans **	112,842		Z
Worker's Compensation Benefits***	3,032	161,924	
sub-total		2,591,512	-
Less: salary expense reclassified to Professional & Special Services for Board of Management Retainer & Allowance		(292)	J
see Statement of Operations – Agency Activities		2,591,220	A
* Change in accrued liability			
** Paid by Treasury Board			
*** Charged to Human Resources and Development Canada			
Accommodation (Service provided without charge – not incl. in Performance Report)		214,326	В
rofessional and special services			
see Table 10: Performance Report		146,830	C
ADD: Legal Services provided without charge *		57,907	Z
ADD: Audit Services provided without charge **		3,270	Z
sub-total		208,007	
Add: salary expense reclassified to Professional & Special Services for Board of Management Retainer & Allowance		292	
Total after adjustments		208,299	-
Other services		44,507	
Professional and special services		163,792	
see Statement of Operations – Agency Activities		208,299	_
* Provided and paid by Justice Canada			
** Provided and paid by the Office of the Auditor General			
Itilities, Materiels and Supplies			
see Table 10: Performance Report		64,176	Е
Less: expense reclassified (to equipment account)		(638)	_
Total after adjustments		63,538	-
,		,	
Utilities		598	Е
Materials and supplies		62,940	E
see Statement of Operations – Agency Activities		63,538	
Ion-Tax Revenue see Table 10: Performance Report			
Revenues Credited to Vote 1		(132,798)	Н
ADD:		(132,750)	•
Respendable Revenue (Pursuant to Section 60 – CCRA Act)		(37,275)	N
Other Non-Tax Revenue		(43,176)	
Total Non-Tax Revenue		(213,249)	- "
see Statement of Operations – Agency Activities		(213,249)	Н
he following items are included in the Performance Report and in the Statement of Operations – Adm tatement of Operations – Agency Activites	ninistered Activites		
Relief for Heating Expenses		1,459,267	N
Grants (Children's Special Allowance)		102,689	

An Invitation to Rate our Report

After reading this ducument, please tell us what you think. We welcome all suggestions for improvement. Please provide your comments by completing the evaluation form on our website, www.ccra.gc.ca/accountability, or write us at:

Corporate Governance and Accountability Division Corporate Planning, Governance and Balanced Scorecard Directorate Canada Customs and Revenue Agency 6th Floor, 555 MacKenzie Avenue, Ottawa, ON, K1A 0L5

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