



Preparation for the English as a Second Language Evaluation

WRITTEN EXPRESSION 3 AND 4

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NOTE

Results from these exercises **cannot** be considered as a valid indication of those that might be achieved in the SLE – Test of Written Expression in the Second Official Language of the Public Service Commission of Canada.

AVERTISSEMENT

Ces exercices d'apprentissage **ne peuvent pas** servir de pronostic quant aux résultats qui pourraient être obtenus au test ÉLS – Test d'expression écrite dans la seconde langue officielle de la Commission de la fonction publique du Canada.

INSTRUCTIONS

Example Questions*

There are two types of questions in these exercises:

- 1) Fill in the blank
- 2) Error identification

Type 1: Fill in the blank

For this type of question, you are presented with a text containing a blank. Your task is to choose the word or group of words that best completes the text from among the four answers provided.

EXAMPLE:

Que	Question 1		
	Her	pose the best word (or group of words) to insert into the blank. The is the new report. Please make two copies and	_the
	1.	returns	
	2.	returning	
	3.	returned	
	4.	return	

In this case, answer choice four best completes the text. Therefore, you would select number four.

^{*} Examples taken from the Public Service Commission's website.

Type 2: Error identification

Your task is to identify which selected words or groups of words within the text, which have been underlined and put in bold, contain one or more errors. If none of the underlined sections contain one or more errors, select answer choice 4, "none of the above."

EXAMPLE:

Question 2

Which of the underlined sections contains one or more errors? If there are no errors, select "none of the above."

For your information (1), there will be construction outside the main entrance to the parking garage (2) beginning Monday and lasting for two days. Please use the entrance on Main Street until the construction is completed (3).

- 1. For your information
- 2. to the parking garage
- 3. construction is completed
- 4. none of the above

In this case, no correction is necessary. Therefore, you would choose Number 4 as the best response.

To know more about the SLE - Test of Written Expression, read the "Information for candidates" brochure that is available on the Public Service Commission's website. http://www.psc-cfp.gc.ca/ppc-cpp/sle-els/wrtng-test-xprssn-ecrt-index-fra.htm

DIRECTIVES

Exemples de questions*

Les exercices comptent deux types de questions :

- 1) remplir les espaces en blanc,
- 2) identifier les erreurs.

Question de type 1 : Remplir les espaces en blanc – Votre tâche consiste à choisir, parmi les quatre choix de réponse, le mot ou groupe de mots qui complète le mieux le texte.

EXEMPLE:

Question 1	
Choose the best word to insert into the blank.	
Here is the new report. Please make two copies and the original to me.	
1. returns	
2. returning	
3. returned	
4. return	

Dans l'exemple, le choix de réponse 4 complète le mieux le texte. Vous auriez donc choisi le numéro 4 comme meilleure réponse.

^{*} Exemples tirés du site Web de la Commission de la fonction publique du Canada.

Question de type 2 : Identifier les erreurs – Votre tâche consiste à identifier laquelle des sections soulignées comporte une ou plusieurs erreurs. Si aucune des sections soulignées ne comporte une ou plusieurs erreurs, choisissez l'option 4, « none of the above ».

EXEMPLE:

Question 2

Which of the underlined sections contains one or more errors? If there are no errors, select "none of the above."

For your information (1), there will be construction outside the main entrance to the parking garage (2) beginning Monday and lasting for two days. Please use the entrance on Main Street until the construction is completed (3).

- 1. For your information
- 2. to the parking garage
- 3. construction is completed
- 4. none of the above

Dans l'exemple, aucune correction n'est requise. Vous auriez donc choisi le numéro 4 comme meilleure réponse.

Pour en savoir plus sur le Test d'expression écrite (durée, barème), veuillez lire la brochure Information for candidates disponible sur le site Internet de la Commission de la fonction publique.

http://www.psc-cfp.gc.ca/ppc-cpp/sle-els/wrtng-test-xprssn-ecrt-index-fra.htm

WRITTEN EXPRESSION 3

Quest	ion 1	
CI	noose the best word or grou	up of words to insert into the blank.
	anagers erved basis.	select interested employees on a first-come-first-
1.	to	
2.	will	
3.	are	
4.	will to	

Question 2		
Ch	pose the best group of words to insert into the blank.	
	what to do in case of a fire alarm?	
1.	Do he know	
2.	Does he knows	
3.	Does he know	
4.	Do he knows	

Questio	n 3
	supervisor and I arrived at the same time walked in together.
1.	We
2.	They
3.	You
4.	Не

Question 4		
Ch	noose the best word to insert into the b	lank.
l ha	nave some goodfo	you.
1.	counsel	
2.		
3.		
4.	counsels	

Qu	Question 5		
	Cho	pose the best word or group of word	s to insert into the blank.
	The	e employees want	_ to explain it more clearly.
	1.	her	
	2.	she	
	3.	that she	
	4.	hers	

Ques	Question 6		
C	Cho	ose the best word or group of words to insert into the blank.	
E	Bob	is flying to Toronto	
1	۱.	last week	
2	2.	this week	
3	3.	yesterday	
4	ŀ.	often	

Qu	Question 7		
	Cho	pose the best word or group of words to insert into the	e blank.
	You	asked me to bring the files. Well,	_ the files.
	1.	there's	
	2.	their are	
	3.	they are	
	4.	here are	

Questi	Question 8		
Ch	oose the best word or group of words to insert into the blank.		
rer	reference to the memo that I you on September 20, I would like to mind you of the importance of participating in the sessions that we are offering to remployees.		
1.	send		
2.	am sending		
3.	sent		
4.	sended		
l			

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Following the Canada Foods (1) Guide is going to help (2) you meet your (3) daily nutrient needs.

- 1. the Canada Foods
- 2. help
- 3. your
- 4. none of the above

Question 10

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

If Christina hands in (1) his (2) article this week (3), it will appear in the next issue.

- 1. hands in
- 2. his
- 3. this week
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

She did telephone (1) you either (2), did she (3)?

- 1. did telephone
- 2. either
- 3. did she
- 4. none of the above

Question 12

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

He has worked hardly (1) for a living (2) all (3) his life.

- 1. hardly
- 2. for a living
- 3. all
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

How <u>many time (1)</u> has Jean <u>spent (2)</u> working <u>in (3)</u> strategic research with the National Research Council?

- 1. many time
- 2. spent
- 3. in
- 4. none of the above

Question 14

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

<u>I'II (1)</u> like <u>to know (2)</u> more <u>about (3)</u> the services that are offered in your division.

- 1. I'll
- 2. to know
- 3. about
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

We felt (1) very (2) welcome and enjoyed to work (3) with you.

- 1. felt
- 2. very
- 3. to work
- 4. none of the above

Question 16

Choose the best group of words to insert into the blank.

I'm _____ overtime now, but at first, it was difficult.

- 1. use to worked
- 2. used to work
- 3. use to working
- 4. used to working

Question 17			
Ch	oose the best group of words to insert into the blank.		
	s equally important that managers of the organization of their entions and of their temporary relinquishment of managing day-to-day operations.		
1.	clearly members inform		
2.	inform members clearly		
3.	clearly inform members		
4.	members clearly inform		

Question 18			
С	hoose the best group of words to insert into the blank.		
	etween, I feel that the current situation is not likely to improve oon.		
1.	you and I		
2.	me and you		
3.	I and you		
4.	you and me		

Que	Question 19			
	Cho	pose the best word to insert into the blank.		
	_	gotiations will continue a conclusion is reached. I will contact again when a final decision has been made.		
	1.	until		
	2.	since		
	3.	whether		
,	4.	despite		

Questi	Question 20		
Ch	oose the best word or group of words to insert into the blank.		
bus	er the past few years, we an increase in the use of the shuttle s provided by the department. In response to this increased demand, we have ded extra buses to each route.		
1.	have remarked		
2.	noted		
3.	have noticed		
4.	saw		

Quest	Question 21		
Cł	hoose the best group of words to insert in	ito the blank.	
	am sure that you willa roblem.	as we work towards a solution to the	
1.	. make all your best		
2.	. all do your best		
3.	. all make your best		
4.	do all your best		

Questi	Question 22		
Ch	oose the best group of words to insert into the blank.		
Pa	uline isn't going to the conference and		
1.	either isn't John		
2.	neither is John		
3.	so is John		
4.	John isn't too		

Choose the best group of words to insert into the blank. There are some documents and letters which cannot be answered in the normal 10 days or less. This absolute deadline of 20 days is meant to take this fact 1. to accounting 2. to account 3. into accounting 4. into account

Questic	Question 24		
Cho	pose the best word to in:	sert into the blank.	
	wever, ir understanding.	another problem arise during the transition, I ask for	
1.	until		
2.	unless		
3.	should		
4.	if		

Que	Question 25			
	Cho	pose the best group of words to insert into the blank.		
	The	e use of USB keys is in most departments.		
	1.	not ever permitted		
	2.	not anymore permitted		
	3.	no more permitted		
	4.	no longer permitted		

Questic	on 26	
Cho	oose the best word or group of words to insert into the blank.	
	e selection committee wanted to know if I hadv MS during my previous assignment.	worked with
1.	already	
2.	ever	
3.	yet	
4.	all the time	

Que	Question 27			
	Cho	noose the best word or group of words to insert into the blank.		
		ne candidates were screened out because they the rec experience.	uired	
	1.	didn't have		
	2.	hadn't		
	3.	haven't		
	4.	haven't had		

Choose the best group of words to insert into the blank.

The practice of working overtime at home is generally discouraged. It may be allowed under extraordinary circumstances, but only with ______.

- 1. first approval
- 2. initial approval
- 3. preceding approving
- 4. prior approval

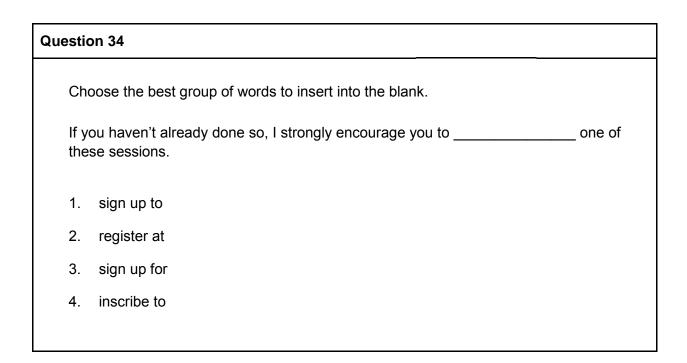
Choose the best group of words to insert into the blank. The policy states that the compressed workweek will not be available to ______ duties require them to work outside of a district office. 1. these employees who's 2. these employees whose 3. those employees whose 4. those employees who's

Choose the best group of words to insert into the blank. The present high workload means that we ______ be prepared to be a bit more flexible. 1. have all to 2. had all better 3. need all to 4. ought all to

Question 31				
	Ch	Choose the best group of words to insert into the blank.		
		en the guest speaker concluded his presentation, audience ve him a standing ovation.		
	1.	all the		
	2.	the complete		
	3.	all of the		
	4.	the whole		

Question 32			
Choo	hoose the best word to insert into the blank.		
	you that the expense claim should be submitted to manager before the end of the month.		
1. r	recall		
2. r	remember		
3. r	remind		
4. r	refresh		

Choose the best word or group of words to insert into the blank. If the fire alarm sounds, please proceed _____. 1. downstair 2. the floor below 3. to the ground floor 4. to downstairs



Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

The members of my team would rather <u>to go (1)</u> out <u>to (2)</u> lunch <u>with their colleagues</u> (3) than have a potluck.

- 1. to go
- 2. to
- 3. with their colleagues
- 4. none of the above

Question 36

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

I hope she <u>would meet (1)</u> the final <u>criterion (2)</u> of the selection process so that we <u>can hire (3)</u> her.

- 1. would meet
- 2. criterion
- 3. can hire
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Everyone is <u>expected (1)</u> to show <u>their colleagues (2)</u> respect in the workplace <u>at all</u> times.

- 1. expected
- 2. their colleagues
- 3. at all times
- 4. none of the above

Question 38

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

The management team <u>wishes to thank (1)</u> you all for your <u>collaboration (2)</u> <u>throughout (3)</u> this difficult transition.

- 1. wishes to thank
- 2. collaboration
- 3. throughout
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

I have lived (1) many career changes since (2) joining (3) the Public Service.

- 1. have lived
- 2. since
- 3. joining
- 4. none of the above

Question 40

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

I asked John whether (1) he had seen Mary yet (2), and he said he didn't (3).

- 1. whether
- 2. yet
- 3. didn't
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

There are two administrative assistants on our team; Giorgio is the <u>most accurate (1)</u> typist <u>while (2)</u> Françoise is <u>the faster (3)</u> of the two.

- 1. most accurate
- 2. while
- 3. the faster
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Diversity is the key to our success, and we are dedicated <u>to achieving employment</u> <u>equity (1)</u> in our workforce, <u>reflective of (2)</u> the composition of Canada's labour market and Canadian society. <u>Our goals are both to create and maintain (3)</u> an innovative and responsible work environment in which employees are valued and respected.

- 1. to achieving employment equity
- 2. reflective of
- 3. Our goals are both to create and maintain
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

My supervisor asked me how <u>much more time (1)</u> <u>would I (2)</u> require to <u>finalize (3)</u> her travel arrangements.

- 1. much more time
- 2. would I
- 3. finalize
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Attached is your application form, which **misses (1)** several vital items of information.

Please fill in the highlighted sections and return it to me as soon as possible. You **should be aware (2)** that failure to respond promptly will result in your elimination **from the selection process (3)**.

- 1. misses
- 2. should be aware
- 3. in the selection process
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

All employees can **profit from (1) engaging in (2)** social activities with **the rest of their team members (3)**.

- 1. profit from
- 2. engaging in
- 3. the rest of their team members
- 4. none of the above

Question 46

Choose the best group of words to insert into the blank.

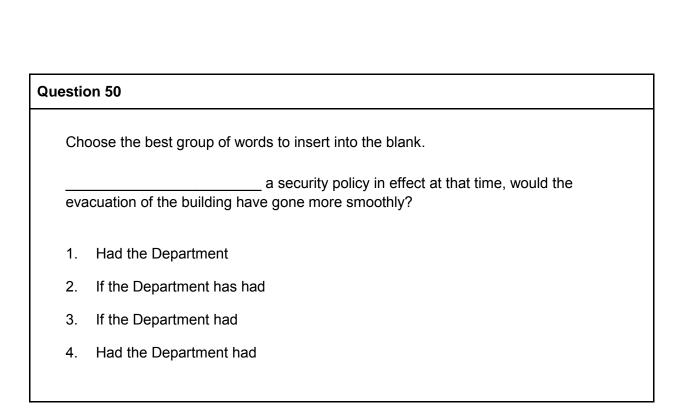
In order to build teamwork, upper management suggests that every employee ______ in several workplace committees.

- 1. are involved
- 2. gets involved
- 3. is involved
- 4. get involved

Questic	Question 47		
l ap pro imp	pose the best group of words to insert into the blank. pplaud those who,, acted with the resilience, dedication and fessionalism that the Public Service strives for. Now more than ever, we have an portant responsibility to support the Government and continue to serve Canadians, we have complete confidence in your ability to do so.		
1.	in the face of adversity		
2.	facing the adversity		
3.	in adversity		
4.	in face of adversity		

Question 48				
(Choose the best group of words to insert into the blank.			
	and	umber of employees have recently asked for additional information on volunteer personal leave transferable from one fiscal year to the next, t is not accumulated.		
	1.	Neither volunteer leave nor personal leave are		
:	2.	Not only volunteer leave, but also personal leave are		
;	3.	Neither volunteer leave nor personal leave is		
4	4.	Not only volunteer leave, but also personal leave is		

Question 49			
Choose the best word to insert into the blank.			
The Tribunal was of the view that management made a serious,limited, attempt to deal with the racial issues in the workplace.			
1. albeit			
2. notwithstanding			
3. even			
4. despite			



Question 51			
Choose the best group of words to insert into the blank. In addition to the attached agenda, you will find a list of three other proposed subjects. Meetings regarding these subjects on the day before or after the workshop.			
1. could have been held			
2. could be held			
3. would have been held			
4. should hold			

Choose the best group of words to insert into the blank.

When a person is afraid of facing a situation, the situation turns into a problem and then into a crisis. Crises are created by procrastination. When the unpleasant is postponed, one is left with the unpleasant; if one ______ the unpleasant first, one is left with the pleasant.

- 1. makes away from
- 2. does a way to
- 3. does away with
- 4. makes a way with

Question 53

Choose the best group of words to insert into the blank.

Once the selection process has gone through the testing and interview stages, the remainder of the process ______.

- 1. progresses enough rapidly
- 2. moves forward pretty quickly
- 3. evolves quite rapidly
- 4. advances also quickly

Question 54			
Choose the best group of words to insert into the blank.			
	ease join us our colleagues who have been selected to receive s year's Public Service Award of Excellence.		
1.	in congratulating		
2.	to congratulate		
3.	in complimenting		
4.	to celebrate		

Choose the best word or group of words to insert into the blank. Departments have the discretion to determine what is considered time off work with pay and whether it is routine or periodic. ______ the directive does not define what constitutes a routine or periodic check-up, it is normally limited to appointments of preventative nature such as appointments for annual physicals, dental check-ups and eye exams. 1. Nevertheless 2. Even if 3. Thereby 4. Even though

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Traditionally, fire safety in buildings requires that all occupants evacuate the building immediately after <u>the sound of the fire alarm (1)</u>. However, <u>studies have shown (2)</u> that the immediate evacuation concept is neither practical nor effective in high-rise buildings, in which there is a significant occupant load, <u>due primarily to unacceptable evacuation times (3)</u>. The most recent editions of the National Building Code have additional systems requirements for buildings over 120 feet in height so that phased evacuation procedures can be used.

- the sound of the fire alarm
- 2. studies have shown
- 3. due primarily to unacceptable evacuation times
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

<u>In the very near future (1)</u>, the Department will be conducting a survey of employees' attitudes towards a number of key issues relating to work practices, communications, training and development, and the <u>provision of services to taxpayers (2)</u>.

This type of communication process is an important tool for identifying areas **in whom (3)** we can enhance our work practices and taxpayer services.

- 1. In the very near future
- 2. provision of services to taxpayers
- 3. in whom
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

If <u>management has no intention of proceeding (1)</u> to a competitive bid, the appropriate level of detail needed should be established <u>before substantial resources</u> <u>are invested (2)</u> in defining output for the efficient organization. However, where competitive bids are sought, it is often helpful to <u>leave the output specifications</u> <u>sufficiently generally (3)</u> to permit contractors latitude in finding cost-effective solutions.

- 1. management has no intention of proceeding
- 2. before substantial resources are invested
- 3. leave the output specifications sufficiently generally
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

This is <u>in response to (1)</u> your memo of June 12 in which you asked for my views about the lead time you gave the respondents to complete the questionnaire on records management. I think that one month is more than sufficient, but perhaps you did not emphasize <u>strongly enough (2) how the deadline was important (3)</u>.

- 1. in response to
- 2. strongly enough
- 3. how the deadline was important
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

<u>In today's meeting (1)</u> of the Executive Council, it was decided that <u>from now on (2)</u> it is essential that all internal correspondence written in either official language, or both, <u>is dated (3)</u> according to the metric dating format which is displayed by year, month and day.

- 1. In today's meeting
- 2. from now on
- 3. is dated
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

There appears to be some misunderstanding <u>about weekend-travel-home leave (1)</u> provisions, and concern has been expressed that these provisions <u>have not been fairly applied (2)</u>. Weekend-travel-home leave <u>is intended to remove the hardship (3)</u> of absence from home and family and to enable the employee to fulfil obligations relating to the maintenance of a principal residence.

- 1. about weekend-travel-home leave
- 2. have not been fairly applied
- 3. is intended to remove the hardship
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Further to my memo of November 16, enclosed is the discussion paper for our December 14 meeting. The paper is intended to help us launch public awareness activities to promote protection of Canada's renewable resources.

Your comments on any aspect of the paper <u>would be (1)</u> welcome; however, I do not wish to spend time discussing the paper <u>as such (2)</u>. Instead, I would rather discuss the questions <u>risen (3)</u> under the heading "Countering the Threat."

- 1. would be
- 2. as such
- 3. risen
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

The purpose of this document is to explain the staffing process of the federal public service (1). The information it contains has been kept to a minimum; therefore, enough details (2) are provided to help you formulate questions on areas not covered in these pages. A better understanding of the general steps and procedures of the staffing system may assist you in managing your career (3).

- 1. of the federal public service
- 2. therefore, enough details
- 3. in managing your career
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

We have now received final approval on our proposals, which involve commitments by our department (1) as well as by our client departments, to contain the cost of legal services across the government. These measures will generate savings of \$52.2 millions (2) between now and 2016–17. The vast majority of these savings relate to avoiding future costs in delivering (3) legal services.

- which involve commitments by our department
- 2. will generate savings of \$52.2 millions
- 3. to avoiding future costs in delivering
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

In the public sector, because of the complexity of, <u>and sometimes conflict in (1)</u>, our objectives, it is not as easy to establish overall mission statements or goals as it is in the private sector, but it <u>is nonetheless crucial (2)</u>. A decision must be made by top management on the division of responsibilities and the level at which appropriate operational plans ought to be developed and reviewed. I am convinced that unless the <u>regional director generals (3)</u> are clearly held to be the people responsible for developing and implementing plans for the achievement of our overall goals, then we will fail in our planning exercise.

- 1. and sometimes conflict in
- 2. is nonetheless crucial
- 3. regional director generals
- 4. none of the above

ANSWER SHEET

Questions	Answers
1.	
2.	
3.	
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60.	
61.	
62.	
63.	
64.	
65.	

ANSWER KEY

Questions	Answers
1.	2
2.	3
3.	1
4.	2
5.	1
6.	2
7.	4
8.	3
9.	1
10.	2
11.	1
12.	1
13.	1
14.	1
15.	3
16.	4
17.	3
18.	4
19.	1
20.	3
21.	2
22.	2

Questions	Answers
23.	4
24.	3
25.	4
26.	2
27.	1
28.	4
29.	3
30.	2
31.	4
32.	3
33.	3
34.	3
35.	1
36.	1
37.	2
38.	2
39.	1
40.	3
41.	1
42.	3
43.	2
44.	1

Questions	Answers
45.	1
46.	4
47.	1
48.	3
49.	1
50.	4
51.	2
52.	3
53.	2
54.	1
55.	4
56.	1
57.	3
58.	3
59.	3
60.	3
61.	4
62.	3
63.	2
64.	2
65.	3

EXPLANATIONS

Question 1 (Answer: 2)

- The auxiliary verb *will* is used with the base from of the verb (infinitive without *to*) to form the simple future tense, e.g. will select. This tense is used to announce decisions related to future time.
- The auxiliary verb be is used with verb-ing forms (are selecting).

Question 2 (Answer: 3)

The third person singular (he, she, it) form of the verb always takes an **-s** (he know**s**). When there is an auxiliary verb, like **do**, it is the auxiliary that is conjugated (doe**s** he know).

Question 3 (Answer: 1)

We is a subject pronoun that refers to "the supervisor and I."

Question 4 (Answer: 2)

- **Advice** is an uncountable noun in English that means *conseil*. Because it is uncountable, there is no plural form.
- Counsel is a verb and means "to give advice."

Question 5 (Answer: 1)

- The verb want is followed by an object pronoun (her) and then an infinitive (verb + to).
- She is a subject pronoun.
- *Hers* is used to show possession.

Question 6 (Answer: 2)

- The present progressive tense (is flying) is used for a planned future activity. *This week* refers to a future time in this sentence.
- Last week and yesterday are used in the past tense.
- Often is used for reoccurring events, activities and actions.

Question 7 (Answer: 4)

- *Here are* (*voici*) is used to point out things that are nearby. *Files* is the plural subject of this sentence and requires a plural form of the verb.
- *They are* is used with adjectives or adverbs (they are good, they are late) to describe something or someone.
- Their is a possessive adjective that modifies a noun.

Question 8 (Answer: 3)

- The author is reminding the reader of something done in the past. The simple past tense (sent) is used for events and actions that occurred in the past.
- The simple present (send) is used for present habits, routines and general truths.
- Send is an irregular verb that has a special form in the simple past tense (sent).

Question 9 (Answer: 1)

Change "the Canada Foods" to "the Canada Food." When a noun (Food) is used as an adjective before another noun (Guide), it must be singular in form.

Question 10 (Answer: 2)

Change "his" to "her." The possessive pronoun *her* agrees in gender with *Christina*, the subject that it is referring to, not the direct object *article*.

Question 11 (Answer: 1)

Change "did telephone" to "didn't telephone." A negative verb is required with the word *either*. To form the negative, add *not* to the auxiliary verb (did not, didn't).

Question 12 (Answer: 1)

Change "hardly" to "hard." *Hard* can be an adjective as well as an adverb. It is irregular and does not take an -*Iy* in the adverbial form.

Question 13 (Answer: 1)

Change "many time" to "much time." *Many* is used with countable nouns (books, people), and *much* is used with uncountable nouns like *time*. A synonym of *how much time* is *how long*.

Question 14 (Answer: 1)

Change "I'll" to "I'd." J'aimerais translates to I would like in English, and the contraction is I'd.

Question 15 (Answer: 3)

Change "to work" to "working." The verb *enjoy* is followed by a gerund (verb-*ing*), e.g. I enjoyed working.

Question 16 (Answer: 4)

Don't confuse "I used to," which means *j'avais l'habitude de*, with "I'm used to" which means *je suis habitué(e) de*. The latter is the correct expression in this sentence, and it is followed by a gerund (verb-*ing*), e.g. I'm used to work**ing**.

Question 17 (Answer: 3)

- The adverb *clearly* comes before the main verb *inform*.
- The verb *inform* is followed by the direct object *members*.

Question 18 (Answer: 4)

- Prepositions such as **between** are always followed by the object form of personal pronouns (me, you, him, her, it, us, them).
- Use pronouns referring to others before referring to yourself.

Question 19 (Answer: 1)

- Until means "from this point to a later point in time."
- Since refers to the beginning point of time in the past up to the present moment.
- Whether is used when two alternatives are given.
- Despite means "contrary to a previous statement or situation."

Question 20 (Answer: 3)

Do not confuse "notice" with "remark." *Remark* is a faux-ami and does **not** translate to *remarquer*. In English, *remark* means "to comment on." The word needed in this text is *notice*, which means "to observe." The present perfect tense (have noticed) is required because the action started in the past and is ongoing.

Question 21 (Answer: 2)

Do your best is a fixed expression. The word **all** comes between the auxiliary and the main verb (will **all** do).

Question 22 (Answer: 2)

- **Neither**, followed by an affirmative auxiliary verb and the subject, expresses a negative idea (neither **is** he). It is paired with another negative clause to show an "and" relationship.
- *Either* can also be used in a negative sense, but the structure is different. It is <u>preceded</u> by the subject and a negative auxiliary verb (he **isn't** either) and paired with another negative clause.
- **So** is followed by an affirmative auxiliary verb and the subject (so **is** he), and is paired with another affirmative clause.

Question 23 (Answer: 4)

- Take into account is a fixed expression meaning "take into consideration."
- The verb *to account* is followed by the preposition *for*.
- To accounting and into accounting do not exist.

Question 24 (Answer: 3)

• **Should** means "if" in this context. However, **if** cannot be used in this sentence because the following verb is a base form (arise) rather than the 3rd person singular form of the verb (arises). **Should another problem arise** means "if another problem **arises**."

Question 25 (Answer: 4)

- The expression *no longer* means "not . . . anymore" (*ne ... plus*). The past participle (permitted) follows the expression.
- The words **not** and **ever** are never placed directly together; instead, **never** is used.
- When using **not...anymore**, the past participle is placed between the two parts of the expression (not **permitted** anymore).
- **No more** is an expression of quantity and does not fit this context (no more paper).

Question 26 (Answer: 2)

- Ever means "one or more times up to present time."
- *Already* has the sense of "a completed activity at some point before another point in time". However, it does not fit this context.
- Yet usually occurs at the end of a sentence.
- **All the time** is an expression of repetition, but it cannot be placed between two verbs. It would go at the end of the sentence.

Question 27 (Answer: 1)

- The auxiliary verb *did* is used in questions and negative structures to indicate past time. Because the first verb is in the simple past tense, the second should also be.
- In North American English, the verb *have* takes an auxiliary verb when it is used in questions and negative structures, e.g. **didn't** have, **haven't** had, **hadn't** had, **will not have** had. It cannot be conjugated by adding only *not*.
- *Haven't had* is the present perfect tense, which is used when talking about an action that started in the past and is ongoing. It doesn't fit this context.

Question 28 (Answer: 4)

Prior means "at some point before an event."

Question 29 (Answer: 3)

- **Those** is used to refer to people or things that are not close in proximity or time. **Whose** is the required possessive determiner because the duties belong to the employees.
- Who's is a contraction of "who is" and does not fit this context.

Question 30 (Answer: 2)

- The 'd in we'd better is the contracted form of had. The expression had better expresses strong necessity. The word all is placed between the two parts of this expression.
- All needs to come before the other three expressions (all have to, all need to, all ought to).
- Ought to expresses recommendations, not necessity.

Question 31 (Answer: 4)

• The quantifier tout(e)(s) has two translations in English: **all** and **whole**. The difference is grammatical. **Whole** means "entire" and is used with <u>countable singular</u> nouns (the whole audience, my whole team) whereas **all** means "every" and is used with <u>countable plural</u> nouns (all of the employees) or <u>uncountable</u> nouns (all of the information).

Question 32 (Answer: 3)

- Don't confuse remind with remember. Remind is rappeler, and remember is se souvenir or se rappeler.
- An individual can *remember* something from the past.
- An individual can recall something from his or her own memory.
- Refresh is used informally in the expression refresh my memory, which means "help me remember."

Question 33 (Answer: 3)

- To the ground floor means "to the floor at street level."
- Downstair does not exist; the word is downstairs, and it is not preceded by a preposition.
- *The floor below* means "one level down." However, the verb *proceed* requires the preposition *to* when expressing movement.

Question 34 (Answer: 3)

- Sign up for (something) is a synonym of register for.
- **Sign up to** does not fit because it needs to be followed by a verb (sign up **to carpool** with colleagues).
- Register at and inscribe to are grammatically incorrect.

Question 35 (Answer: 1)

Change "would rather to go" to "would rather go." **Would rather** is followed by the base form of the verb (verb without **to**).

Question 36 (Answer: 1)

Change "would meet" to "meets" or "will meet." The verb *hope* is used in "real" conditional clauses to express possibility. It is never followed by *would*, which is used in "unreal" hypotheticals.

Question 37 (Answer: 2)

Change "their colleagues" to "his/her colleagues." The possessive adjective used before the noun *colleagues* must agree in number with the pronoun *everyone* that is third person singular.

Question 38 (Answer: 2)

Change "collaboration" to "co-operation." *Collaboration* means "working alongside someone towards a common shared goal." *Co-operation* means "helping someone by doing what is wanted or asked for, e.g. providing information or resources." This context calls for co-operation.

Question 39 (Answer: 1)

Change "have lived" to "have experienced." You cannot "live" changes or situations in English.

Question 40 (Answer 3)

Change "didn't" to "hadn't." The auxiliary verb in a shortened clause is in the same tense as in the previous verb structure to which the clause refers (he **had seen**).

Question 41 (Answer: 1)

Change "most accurate" to "more accurate." When comparing two things or people, adjectives are used in the comparative degree. Although uncommon, the article *the* <u>can</u> be used in front of comparative constructions (adjective-*er*, **more** + adjective) especially when used with the words *of the two*. E.g. Alfonso is <u>the</u> *quieter* of the two; my computer is <u>the</u> *more powerful* of the two.

Question 42 (Answer: 3)

Change "Our goal is creating and maintaining" to "Our goals are creating and maintaining." The noun *goals* refers to both *creating* and *maintaining*; therefore, it must be plural.

Question 43 (Answer: 2)

Change "would I" to "I would." This sentence is in indirect speech; it is not a question; therefore, the subject and verb are not inverted.

Direct speech: "How much time will it take you?"

Indirect speech: He asked me how much time it would take me.

Question 44 (Answer: 1)

Change "misses" to "is missing." When speaking about an action or activity that is present, ongoing and of limited duration, the present progressive tense is used.

Question 45 (Answer: 1)

Change "profit from" to "benefit from." In English, *profit from* is usually used to talk about gaining some sort of advantage or edge (**profit from** an investment, a course, an experience).

Question 46 (Answer: 4)

- The expression *suggest that* is one of several expressions that is followed by the subjunctive in English. The subjunctive consists of the base form of the verb for all persons; third person singular does not take an -s (I *suggest that* she participate.)
- The verb **get**, meaning "become," is more appropriate than the verb **be** in this context as it implies that getting involved has not yet occurred.

Question 47 (Answer: 1)

The expression is *in the face of adversity*. Other ways to express this idea would be: **when faced with adversity** or **when facing adversity**.

Question 48 (Answer: 3)

- **Neither** is used with **nor** (ni... ni) in negative sentences to express "not one thing OR the other thing." Whether the verb that completes the sentence is singular or plural depends on whether the final noun is singular or plural. In this case, the final noun **leave** is uncountable; therefore, a <u>singular</u> verb is required.
- **Not only** is used with **but also** (pas seulement... mais aussi) in negative sentences to express "both things are not." It does not fit this context.

Question 49 (Answer: 1)

- Albeit means "although" (bien que, même).
- **Notwithstanding** and **despite** (malgré, en dépit de) are synonyms and must be followed by a noun, so they do not work grammatically.
- Even though is a synonym of albeit, but even, on its own, does not work grammatically.

Question 50 (Answer: 4)

- The past perfect tense (had + past participle) is required in the subordinate clause of past conditional sentences, e.g. **If** the Department **had had** a policy, the evacuation would have gone better.
- When the word *if* is removed from the subordinate clause, the subject and auxiliary verb are inverted, e.g. **Had** the Department **had** a policy, the evacuation would have gone better.
- If the Department had actually refers to an unreal situation in present time.

Question 51 (Answer: 2)

- **Could be held** is used for stating possibilities. This message is about proposed subjects and refers to possible <u>future</u> meetings. Since **meetings** is not an active subject in this context, the passive voice is required.
- Would/Could have been held is used in past hypotheticals to express regret.
- **Should hold** is active, and a passive structure is required here.

Question 52 (Answer: 3)

- Do away with is a fixed expression that means "to eliminate."
- The other expressions do not exist in English.

Question 53 (Answer: 2)

- Moves forward, advances and progresses all work in this context. Pretty quickly and quite rapidly are also correct even though quickly is more commonly used by native speakers.
- The verb **evolves** does not fit this context, and neither do the adverbs **enough** and **also**.

Question 54 (Answer: 1)

• The verb *join* (+ direct object) is always followed by the preposition *in* along with a noun or gerund (verb-*ing*), e.g. Join me *in* welcom*ing* our new team member.

Question 55 (Answer: 4)

- The expression **even though** (bien que) is used in a dependent (subordinate) clause of a complex sentence to show a contrast, e.g. **Even though** I left early this morning, I was late for work.
- Nevertheless (néonmoins) is a synonym of even though but is placed at the beginning of an independent clause and requires different punctuation, e.g. I left early this morning; nevertheless, I was late for work.
- Don't confuse **even if** (même si) with **even though** (bien que). **Even if** is used to talk about unreal situations (**even if** it rained: it is not raining) whereas **even though** is used to talk about real situations (**even though** it rained: it was raining).
- Thereby (ainsi) means "by this means" or "in doing so." It is not appropriate in this context.

Question 56 (Answer: 1)

Change "the sound of the fire alarm" to "the sounding of the fire alarm." As a noun, *the sound* refers to the noise. *Sounding* refers to the act of creating the sound.

Question 57 (Answer: 3)

Change "in whom" to "in which." Whom refers to people; which refers to things and concepts.

Question 58 (Answer: 3)

Change "leave the output specifications sufficiently generally" to "leave the output specifications sufficiently general." An adjective modifying **specifications** is required.

Question 59 (Answer: 3)

Change "how the deadline was important" to "how important the deadline was." *How* in this context modifies *important* and is about the degree of importance.

Question 60 (Answer: 3)

Change "is dated" to "be dated." The subjunctive form of the verb is used after certain expressions such as "it is essential that" See Question 46 for an explanation on how to form the subjunctive.

Question 61 (Answer: 4)

There are no errors in this text.

Question 62 (Answer: 3)

Change "risen" to "raised." *Risen* is the past participle of *rise*, which is an intransitive verb that is never used with a direct object (The sun rises in the East.) *Raised* is the past participle of *raise*, which is a transitive verb that requires a direct object (They raised **questions**.)

Question 63 (Answer: 2)

Change "therefore, enough details" to "however, enough details." *Therefore* is used when stating a result or consequence; *however* is used when stating a contrasting idea.

Question 64 (Answer: 2)

Change "will generate savings of \$52.2 **millions**" to "will generate savings of \$52.2 **million**." When the word *million* is used as an adjective, it never takes an -s (3 million). However, *million* can end in -s when it is a noun (millions of dollars).

Question 65 (Answer: 3)

Change "regional director **generals**" to "regional **directors** general." **Regional** and **general** are adjectives modifying the noun **director** and cannot be pluralized. It is the noun that takes the -s.

WRITTEN EXPRESSION 4

Questi	Question 1		
Ch	noose the best word to insert into the blank.		
Wh	nen did you last go vacation?		
2. 3.	to in for		
4.	on		

Questic	Question 2		
Ch	pose the best word to insert into the	ne blank.	
The	ey are listening	the Speech from the Throne.	
1.	for		
2.	at		
3.	in		
4.	to		

Que	Question 3			
	Cho	pose the best group of words to insert into the blank.		
		e Inter-Branch Operations Committeednesday, March 14.	meet in Montréal on	
	1.	is going		
	2.	is going to		
	3.	going to		
	4.	are going		

Question 4		
Ch	noose the best word to insert into the blar	nk.
The renovations to the lunchroom will be completed early next week.		unchroom will be completed early next
1.	employes	
2.	employe	
3.	employee's	
4.	employees'	

Question 5			
Choose the best word to insert into the blank. It's time to take a snack break. I'm very a	fter hours of hard work.		
1. hungry 2. angry			
3. tired 4. upset			
T. Upoct			

Question 6			
Ch	Choose the best group of words to insert into the blank.		
Но	How long does it take to get to Montreal?		
1.	About two hours		
2.	In two hours		
3.	From two hours		
4.	To two hours		

Question 7		
Ch	oose the best word to insert into the blank.	
wa	all employees to check with community organizations and tch their local media for events which are planned in their area to commemorate important day.	
1.	encouraged	
2.	encourage	
3.	encourages	
4.	encouraging	

Question 8		
Ch	oose the best word to	insert into the blank.
The	ere	10 people working on our project.
1.	have	
2.	is	
3.	are	
4.	has	

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

What are the police doing (1) when they arrive at (2) the scene of an (3) accident?

- 1. are the police doing
- 2. at
- 3. an
- 4. none of the above

Question 10

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Alex returned home (1) so fast as (2) he could (3).

- 1. home
- 2. so fast as
- 3. could
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Our (1) team took (2) these (3) news fairly well.

- 1. Our
- 2. took
- 3. these
- 4. none of the above

Question 12

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Are you afraid of (1) losing (2) your job to (3) the government?

- 1. of
- 2. losing
- 3. to
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Hanna is often checking (1) reports for (2) her (3) supervisor.

- 1. is often checking
- 2. for
- 3. her
- 4. none of the above

Question 14

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

If Henry will spend (1) more time doing (2) his homework, he'll get better marks (3).

- 1. will spend
- 2. doing
- 3. marks
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

This package <u>doesn't (1)</u> weigh <u>the same that (2)</u> the <u>one (3)</u> I sent yesterday.

- 1. doesn't
- 2. the same that
- 3. one
- 4. none of the above

Question 16

Choose the best group of words to insert into the blank.

Is it because of a _____ or space, or are there other reasons why the training has been cancelled?

- 1. shortage of fund
- 2. shortness of funding
- 3. short funds
- 4. shortage of funds

Qu	Question 17		
	Cho	pose the best word or group of words to insert into the blank.	
		th is trying to upgrade his computer skills, he is working on management skills.	
	1.	As well as	
	2.	Moreover	
	3.	Further	
	4.	More than that	

Question 18			
Ch	noose the best	word or group of words to insert into the blank.	
thi	inking.	issues can be resolved when all parties concerned react before	
1.	A few		
2.	Little		
3.	Few		
4.	A little		

Choose the best group of words to insert into the blank. I am going to send the document in question to you today so that you will receive it ______ for the conference. 1. for time 2. at time 3. by time 4. in time

Question 20

Choose the best group of words to insert into the blank.

Be so kind as to leave an address where you can be reached, and we will as soon as possible.

- 1. get back at you
- 2. get you back
- 3. get back to you
- 4. get back you

Question 21				
Ch	oose the best word to in	nsert into the blank.		
ls t	thisr	newspaper available?		
1.	morning			
2.	morning's			
3.	mornings			
4.	mornings'			

Question 22				
Cho	Choose the best group of words to insert into the blank.			
	r DG ped quietly into the back of th	highlighting some new departmental changes as we ne room.		
1.	was just			
2.	has just been			
3.	at the middle of			
4.	in the processing of			

Question 23			
Ch	oose the best word or group of words to insert into the blank.		
	rer the past week we several questions which will require ther study before we can respond in the proper manner.		
1.	are compiling		
2.	compiled		
3.	were compiling		
4.	have been compiling		

Choose the best group of words to insert into the blank. The directive states that the Orientation to the Public Service course is all new employees. 1. requested by 2. obligatory to 3. required for 4. compulsory for

Choose the best group of words to insert into the blank. Success in reaching our fund-raising goals _______ you. 1. depends largely of 2. depends largely on 3. depend largely on 4. depend largely of

Questi	Question 26				
Ch	Choose the best word or group of words to insert into the blank.				
We	numerous times to reach the Help Desk without success.				
1.	have been trying				
2.	try				
3.	have tried				
4.	are trying				

Questi	Question 27				
Choose the best group of words to insert into the blank.					
tha	ould like to to tell everyone how much I admire the willingness it you show every day in finding solutions to the problems you face and in helping Department improve conditions in the workplace.				
1.	profit from this occasion				
2.	take profit from this occasion				
3.	take a chance				
4.	take advantage of this opportunity				

Question 28				
Ch	Choose the best group of words to insert into the blank.			
At t	this point in my career, I on more responsibilities.			
1.	feel like taking			
2.	have the taste to take			
3.	have the feeling to take			
4.	feel to take			

Question 29			
Ch	oose the best group of words to insert i	nto the blank.	
	e work that has piled up.	overtime this week to get caught up on	
1.	us work		
2.	our working		
3.	us to work		
4.	that we to work		

Question 30			
Choose the best group of words to insert into the blank. I've been developing online materials on and off			
since three weeks			
2. for the three last weeks			
3. since the past three weeks			
4. for the past three weeks			

Questi	Question 31				
Ch	Choose the best group of words to insert into the blank.				
Pe	your request for extra leave. Please input the days you want off in opleSoft by the end of the day.				
1.	I haven't ever received				
2.	I have yet to receive				
3.	I have already received				
4.	I didn't receive yet				

Questio	Question 32			
Ch	noose the best word or group of words to in	sert into the blank.		
Wh	nat are you considering	with the time you have banked?		
1.	to do			
2.	making			
3.	do			
4.	doing			

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

I would like that you start (1) this (2) assignment straightaway (3).

- 1. that you start
- 2. this
- 3. straightaway
- 4. none of the above

Question 34

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Haven't you seen (1) that movie just (2) last week at (3) the Maximal Theatre?

- 1. Haven't you seen
- 2. just
- 3. at
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

<u>Certain (1)</u> criteria <u>needs to (2)</u> be met before you can <u>qualify for (3)</u> paid education leave.

- 1. certain
- 2. needs to
- 3. qualify for
- 4. none of the above

Question 36

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

As we entered (1) the conference room, one of the guest speaker (2) started giving (3) his presentation.

- 1. As we entered
- 2. one of the guest speaker
- 3. giving
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

I wouldn't mind (1) taking (2) a five minutes break (3) now if that's okay with you.

- 1. wouldn't mind
- 2. taking
- 3. five minutes break
- 4. none of the above

Question 38

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Please refrain <u>from sending (1)</u> electronic seasonal greetings to your colleagues. This practice uses up <u>much of (2)</u> our computer resources and slows down the system to the point where it becomes <u>inefficient (3)</u> and unstable.

- 1. from sending
- 2. much of
- 3. inefficient
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Retirement requires <u>as much planning as (1)</u> the employment career. The earlier employees make general plans for retirement, <u>better off (2)</u> they will be when they actually retire. It is preferable to start planning for retirement at least five to ten years <u>beforehand (3)</u>.

- 1. as much planning as
- 2. better off
- 3. beforehand
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

The members of the work group <u>wish to (1)</u> thank you and your staff for <u>your (2)</u> cooperation on the two days we **passed (3)** in Montréal.

- 1. wish to
- 2. your
- 3. passed
- 4. none of the above

Question 41

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

When we were (1) young, we didn't used to mind (2) working (3) late every night.

- 1. were
- 2. used to mind
- 3. working
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

I advised him (1) to not make (2) that mistake again (3).

- 1. him
- 2. to not make
- 3. again
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Resulting of (1) recent management audits, the Deputy Minister <u>has requested (2)</u> that I remind you of your responsibility to safeguard confidential personal documents <u>while they are in your possession (3)</u> and to ensure that they are stored in a locked cabinet during the night.

- 1. Resulting of
- 2. has requested
- 3. while they are in your possession
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

If the CFO <u>comes in (1) a week from (2)</u> Monday as planned, we <u>will go over (3)</u> the estimates.

- 1. comes in
- 2. a week from
- 3. will go over
- 4. none of the above

Question 45

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

I can't <u>make it (1)</u> to the meeting because I still have <u>a large amount (2)</u> of clients to <u>serve (3)</u>.

- 1. make it
- 2. a large amount
- 3. serve
- 4. none of the above

Questi	Question 46		
Ch	oose the best word to insert into the blank.		
per mu jud	Under all circumstances, the person is temporarily or permanently disabled, the procedures to be taken for the evacuation of that person must be discussed fully with the individual. Disabled persons are usually the best judges of their abilities, and can provide valuable assistance in developing evacuation plans.		
1.	whether		
2.	however		
3.	considering		
4.	despite		

Choose the best group of words to insert into the blank. Often individuals are unsure how to react to new ideas and, therefore, have some _____ a firm opinion. 1. difficulties to forge 2. difficulty to forge 3. difficulty forging 4. difficulties to forging

Question 48		
Ch	oose the best group of words to insert into the blank.	
Ву	By the time the session concludes, we every option.	
1.	would have considered	
2.	may consider	
3.	should have considered	
4.	will consider	

Г		
Question 49		
Ch	oose the best group of words to insert into the blank.	
the	is guide is a quick and easy working tool that can and structure thinking of managers who must implement changes in their organizations while intaining the trust and support of their workers.	
1.	assist to nourish	
2.	help nourishing	
3.	assist at nourishing	
4.	help nourish	

Choose the best group of words to insert into the blank.

This dramatic transformation of the workforce is placing strict limits on behaviour. Humour, an essential safety valve in the office, may now be questionable or even dangerous. In some offices, tension levels are _____ consultants are being retained to try to mediate.

- 1. so much that
- 2. too much that
- 3. so many that
- 4. such that

Question 51		
	Cho	pose the best word to insert into the blank.
С	on t	ill be recognized that any attempt to solve the problems related to bomb threats the basis of one hundred percent achievement of the most desirable result would to demands for an extremely large of resources.
1	1.	outlay
2	2.	outgrowth
3	3.	outplacement
4	1.	outcast

Choose the best group of words to insert into the blank.

In varying degrees, the disturbances associated with a change often provoke difficulties in adapting for those involved. These problems of adaptation grow out of resistance. Resistance to change can be considered a defensive reaction to a change initiative. Even if people have the capacity ______ new situations or change, it is often a path that is carefully avoided.

- 1. in adapting to
- 2. to adapt with
- 3. to adapt to
- 4. in adapting for

Question 53		
C	Chc	pose the best word or group of words to insert into the blank.
p	ro	our new scent-free policy, wearing perfume or other scented ducts in the work environment is no longer permitted.
1		Pursuant to
2	2	Conforming at
3	3.	Regarding
4	١.	In accordance to

Choose the best group of words to insert into the blank. _____ leave an address. 1. Please be as kind as to 2. Please be kind enough for 3. Please be so kind as to 4. Be so kind as to please

Question 55		
Ch	pose the best group of words to insert into the blank.	
lea sch	the intent of the provision that employees who qualify for weekend-travel-home ve travel home on the specified weekends, providing that work needules permit them to be absent, and the appropriate public or private asportation is available.	
1.	are authorizing	
2.	be authorized to	
3.	is authorizing	
4.	are authorized to	

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

<u>Policy Co-ordination maintains a register (1)</u> of those RD transcriptions retained by assistant deputy ministers, and ADMs are responsible <u>for their secure handling (2)</u>. All RD transcriptions are classified as "secret" and carry a warning <u>that they may not be photocopied (3)</u>.

- 1. Policy Co-ordination maintains a register
- 2. for their secure handling
- 3. that they may not be photocopied
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

In this situation, the floor emergency officer and/or monitors <u>may exercise flexibly (1)</u> of judgement and if the hazard dictates, continue to evacuate the mobility impaired person, <u>in short stages</u>, <u>if necessary (2)</u>, to the outside of the building. It is imperative in taking this action <u>that they immediately advise (3)</u> the chief building fire emergency officer once they have evacuated the building.

- 1. may exercise flexibly
- 2. in short stages, if necessary
- 3. that they immediately advise
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

However, by virtue of Section 32(3) of the PSEA, an employee may apply to the Public Service Commission for <u>a leave of absence (without pay) (1)</u> to seek political office (in a federal, provincial or territorial election) and the <u>employee may be granted such</u> <u>leave (2)</u> if the Public Service Commission "is of the opinion that the usefulness to the Public Service of the employee in the position(s) he or she then occupies would not be impaired by reason <u>of him or her having been (3)</u> a candidate for election."

- 1. a leave of absence (without pay)
- 2. employee may be granted such leave
- 3. of him or her having been
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

<u>However (1)</u>, though the document that you specified in your recent memo may be of some help to your staff, it does not contain the necessary information to answer all your questions. I feel that it <u>would be to your advantage (2)</u> to visit our website where you will find everything you <u>require for your employees' researches (3)</u>.

- 1. However
- 2. would be to your advantage
- 3. require for your employees' researches
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

The project that you all worked on so diligently is finished. The recommendations <u>have</u> <u>been implemented (1)</u> and the results to date are universally positive. I am sure that if you <u>were not (2)</u> so dedicated in your research and in the compilation and organization of the data, the outcome <u>would not be (3)</u> the great success that it is.

- 1. have been implemented
- 2. were not
- 3. would not be
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Pollution has always been with us. In recent years, however, a rapidly growing population and the demands **that this places on our environment (1)** have led to a tremendous increase in the problem. Industry, automobiles, the generation of electricity **by the burning of fossil fuels (2)** and personal carelessness are common causes of pollution. Since we all contribute, we should all work to find solutions. Many believe that **our very existence depends (3)** on finding these solutions quickly.

- 1. that this places on our environment
- 2. by the burning of fossil fuels
- 3. our very existence depends
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Please note that <u>the record must include (1)</u> the name of the person vaccinated, the date of vaccination, the doctor's signature with an indication of <u>his or her professional</u> <u>statute (2)</u> and the <u>origin and batch number of the vaccine (3)</u> used. Following this, the booklet must be submitted to a municipal, provincial or federal health authority for application of the official validating stamp. We trust that this is the information you require.

- 1. the record must include
- 2. his or her professional statute
- 3. origin and batch number of the vaccine
- 4. none of the above

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

At the strategic level, time is often <u>wasted trying to convert (1)</u> individuals who hold visions of reality that are diametrically opposed to our own. It is more productive to orient actions towards <u>those whose opinions are less rigid (2)</u> or at least <u>near to our own (3)</u>, in the hope of building and maintaining a critical mass of supporters.

- 1. wasted trying to convert
- 2. those whose opinions are less rigid
- 3. near to our own
- 4. none of the above

Question 64

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

Harassment is any improper behaviour (1) directed at you that you find offensive, and that the other person knew or <u>ought reasonably to know (2)</u> would be unwelcome. Harassment can be a remark or a gesture—made once or many times—that demeans, belittles, or causes personal humiliation or embarrassment. It can <u>come from various sources (3)</u>.

- 1. Harassment is any improper behaviour
- 2. ought reasonably to know
- 3. come from various sources
- 4. none of the above

Question 65

Which of the following underlined sections contains one or more errors? If there are no errors, select "none of the above."

The function of the headquarters unit at the senior management level, no matter how it is divided (1) between the deputy and assistant deputies, is one to establish (2) a mission statement, as well as overall goals and financial targets within which legal directors general must develop their operational plans. The function then is to review those plans and commit the resources necessary (3) to the achievement of those objectives.

- 1. it is divided
- 2. is one to establish
- 3. commit the resources necessary
- 4. none of the above

ANSWER SHEET

Questions	Answers
1.	
2.	
3.	
4.	
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22.	

Questions	Answers
	Allowers
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44.	

Questions	Answers
45.	
46.	
47.	
48.	
49.	
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65.	

ANSWER KEY

Questions	Answers
1.	4
2.	4
3.	2
4.	4
5.	3
6.	1
7.	2
8.	3
9.	1
10.	2
11.	3
12.	3
13.	1
14.	1
15.	2
16.	4
17.	2
18.	3
19.	4
20.	3
21.	2
22.	1

Questions	Answers
23.	4
24.	4
25.	2
26.	3
27.	4
28.	1
29.	3
30.	4
31.	2
32.	4
33.	1
34.	1
35.	2
36.	2
37.	3
38.	2
39.	2
40.	3
41.	2
42.	2
43.	1
44.	4

Questions	Answers
45.	2
46.	1
47.	3
48.	3
49.	4
50.	4
51.	1
52.	3
53.	1
54.	3
55.	2
56.	4
57.	1
58.	3
59.	3
60.	2
61.	1
62.	2
63.	3
64.	2
65.	2

EXPLANATIONS

Question 1 (Answer: 4)

- Go on vacation is an expression meaning "take a holiday involving some travel."
- Go to is followed by a destination such as Florida or Vancouver.
- Go in is used when entering a space.
- Go for is used when there is a purpose or reason.

Question 2 (Answer: 4)

- Listen to (écouter) is used when someone is attentive to the source of a sound such as a speaker, a bird or music.
- Listen for implies that you are waiting to hear something.
- Listen at is followed by a specific time.
- Listen in is followed by a period of time.

Question 3 (Answer: 2)

- We use **be** (am, is, are) + **going to** + **verb** to express future planned activities and events.
- When a committee is acting as a single entity, it has a singular sense, so the verb be is conjugated as is.

Question 4 (Answer: 4)

- *Employees*' is the possessive form used when referring to several employees.
- *Employee's* is the possessive form used when referring to one employee.

Question 5 (Answer: 3)

To be tired is être fatigué(e); to be angry is être faché(e); to be hungry is avoir faim; and to be upset is se vexer, être troublé(e).

Question 6 (Answer: 1)

- **About** is used when stating an approximate amount.
- *In* is used to express *when* an activity will occur, e.g. My plane arrives **in** an hour.
- *From* and *to* are used together to express the duration of an activity by giving the start and end times, e.g. He'll be in his office *from* 2:00 *to* 4:30.

Question 7 (Answer: 2)

- The simple present tense (we encourage) is required because the other verbs in this sentence are in the present tense. The verb agrees in number with the subject **we**.
- Encouraged is the past tense.
- The present progressive form (we are encouraging) requires the auxiliary verb **be** (am, is, are).

Question 8 (Answer: 3)

The expression *there is/are* (*il y a*), is used to state that something exists. The verb must agree in number with the subject that follows, e.g. There *is* <u>a book</u> on the table; There *are* <u>books</u> on the table.

Question 9 (Answer: 1)

Change "are the police doing" to "do the police do." When speaking about present habits, routines and general truths, the simple present tense is used.

Question 10 (Answer: 2)

Change "so fast as" to "as fast as." When comparing, equality can be expressed using "as . . . as."

Question 11 (Answer: 3)

Change "these" to "this." **News** is an uncountable noun and must be used with a singular modifier. **These** is plural; **this** is singular.

Question 12 (Answer: 3)

Change "to" to "with" or "in." These prepositions are used when talking about jobs, e.g. I got a job with/in that company.

Question 13 (Answer: 1)

Change "is often checking" to "often checks." When speaking about present habits, routines and general truths, the simple present tense is used.

Question 14 (Answer: 1)

Change "will spend" to "spends." Use the simple present tense in *if*-clauses referring to real possibilities in the future.

Question 15 (Answer: 2)

Don't translate literally from French. The correct expression of comparison is *the same as*.

Question 16 (Answer: 4)

A shortage of funds means "a lack of money." Funds is always plural.

Question 17 (Answer: 2)

- Moreover is an introductory element when adding another statement. It means "and."
- As well as must be followed by a noun, noun clause or a participle phrase, e.g. I ordered paper as well as pens.
- Furthermore not further is an introductory element. It is a synonym of moreover.
- More than that is used when adding a statement that ranks as more important.

Question 18 (Answer: 3)

- **Few** meaning "not many" and **a few** meaning "a small number" are both countable and are used with plural nouns. **Few** (peu de) is required in this context.
- *Little* meaning "not much" and *a little* meaning "a small amount" are both uncountable and are used with singular nouns.

Question 19 (Answer: 4)

- In time means before the conference starts.
- The other expressions do not exist in English.

Question 20 (Answer: 3)

- Get back to you means that you will respond to the person at a later time.
- The expressions **get back at you** and **get back you** do not exist.
- Get you back is a threat of "evening the score" and does not fit this context.

Question 21 (Answer: 2)

- Expressions of time can be used in the possessive form before nouns, e.g. tomorrow's meeting, last month's conference.
- The other forms of *morning* do not work in this context.

Question 22 (Answer: 1)

- The past progressive tense (was just highlighting) is used to talk about an action that was in progress when something else happened (we slipped in quietly).
- The correct expressions would be *in the middle* of and *in the process* of. Both would be used with the verb *be* in the past tense (was).

Question 23 (Answer: 4)

The present perfect progressive tense (have been compiling) is used for actions or events that started in the past and are still ongoing; the expression **over the past week** indicates that the action is not finished.

Question 24 (Answer: 4)

- Compulsory means "mandatory" (obligatoire). It is used with the preposition for.
- Requested by does not fit in this context. It would be requested by management, not the
 employees.
- *Obligatory* requires the preposition *for*.
- Required for does not exist in English. This expression should be required by.

Question 25 (Answer: 2)

The verb *depend* requires the preposition *on* when followed by a noun. It must agree in number with the subject *success*, which is third person singular.

Question 26 (Answer: 3)

The present perfect tense (have tried) can be used for a number of repetitive actions or events in a period of time from some point in the past up to the present, but the actions have not been continuous and are not ongoing at present.

Question 27 (Answer: 4)

- The expression *take advantage of this opportunity* translates to *profiter de l'occasion* in French.
- **Profit from this occasion** is a faux-ami. In English, it relates to gaining financial benefit. **Take profit from this occasion** does not exist in English.
- Take a chance means "rely on luck."

Question 28 (Answer: 1)

- The expression *feel like* (avoir le goût de, avoir envie de) is used when stating desires or preferences and is followed by a noun or gerund (verb-*ing*).
- The other expressions do not exist in English.

Question 29 (Answer: 3)

The verb *require* is followed by an object pronoun (us) and an infinitive.

Question 30 (Answer: 4)

- For is used to indicate duration of time. The order of adjectives before a noun depends on how closely connected each adjective is to the thing or person being described. Past modifies three weeks; therefore, past comes before (the past six months, the preceding two weeks).
- Since is used to indicate the starting point of an activity or action.

Question 31 (Answer: 2)

I have yet to receive your request is the same as saying "I haven't received your request yet." The present perfect tense (have received) is usually used with time expressions like yet, already, just, finally and recently.

Question 32 (Answer: 4)

Consider is followed by a gerund (verb-*ing*), in this case **doing**. The difference between **do** and **make** is idiomatic: make progress, make a mistake and make appointments, but do business, do research, and **do** something with your time.

Question 33 (Answer: 1)

Change "that you start" to "you to start." The verb **would like** is not followed by the subjunctive in English; it is followed by an object and an infinitive (**to** + verb).

Question 34 (Answer: 1)

- Change "Haven't you seen" to "Didn't you see." The simple past tense is used when talking about a completed activity that occurred at a specified time in the past (last week).
- Just is used with the time expression last week to emphasize how recently the event occurred.

Question 35 (Answer: 2)

Change "needs to" to "**need** to" because the subject *criteria* is plural. It is an irregular noun plural.

Question 36 (Answer: 2)

Change "one of the speaker" to "one of the **speakers**." The expression **one of** is always followed by a plural noun.

Question 37 (Answer: 3)

Change "a five minutes break" to "a five-minute break." When two words are combined to form an adjective, they are joined by a hyphen (*trait d'union*). In addition, adjectives never agree in number with the nouns they modify; they are singular.

Question 38 (Answer: 2)

Change "much of" to "many of" or "a lot of." *Computer resources* is plural and must be used with a countable, plural modifier.

Question 39 (Answer: 2)

Change "better off" to "**the** better off." Equal structures are required in both parts of the comparison to make the sentence parallel. Since the dependant clause of the sentence uses the comparative degree (the earlier), the independent clause must also be in the comparative form (the better off).

Question 40 (Answer 3)

Change "passed" to "spent." *Pass time* is a faux-ami; the correct expression is *spend time*.

Question 41 (Answer: 2)

Change "used to mind" to "**use** to mind." When the expression is used in the negative, it is the auxiliary verb **do**, not the main verb, that is conjugated in the past tense, e.g. I **used** to stay up late; I **didn't use** to stay up late.

Question 42 (Answer: 2)

Change "to not make" to "**not to** make." In indirect speech, **not** comes before the infinitive.

Question 43 (Answer: 1)

Change "Resulting of" to "Resulting in." *Resulting of* is not an expression in English.

Question 44 (Answer: 4)

There are no errors in this text.

Question 45 (Answer: 2)

Change "a large amount" to "a large number." *Amount* is used with uncountable nouns. *Number* is used with countable nouns. *Client* is a countable noun.

Question 46 (Answer: 1)

- **Whether** is used when giving alternatives. In this context, it is a subordinate conjunction, introducing a subordinate clause.
- However and despite are used to make a comment that is contrary to what would be
 expected based on a previous statement. Neither makes sense or works grammatically in this
 sentence.
- **Considering** introduces a circumstance. It does not work in this context.

Question 47 (Answer: 3)

The expression *have difficulty* is followed by a gerund (verb-*ing*), e.g. They have difficulty follow*ing* directions.

Question 48 (Answer: 3)

To indicate that an event will occur before another event in the future, the future perfect tense is used (will have + past participle). Using the modal **should** instead of **will** expresses an element of deduction or expectation.

Question 49 (Answer: 4)

The verb *help* is followed by the base form of the verb (help **nourish**). Other ways to word it include *assist in nourishing* or *help in nourishing*.

Question 50 (Answer: 4)

- **Such** means "so great" or "so high" in this text and is followed by a subordinate conjunction (that) and a subordinate result clause.
- **So much** and **so many** don't work in this context. **So . . . that** would have to be used with an adjective to work (so **great** that).
- **Too much** has a negative sense, which doesn't fit the meaning of the text.

Question 51 (Answer: 1)

- Outlay means "expenditure" (mise de fonds, dépenses).
- The meaning of *outgrowth* is "something that grows out."
- Outplacement is "the act or process of finding new employment for someone elsewhere."
- An outcast is "a being who/that is rejected by a society."

Question 52 (Answer: 3)

The expression *have the capacity* is followed by an infinitive. *Adapt* is used with the preposition *to* when preceding a noun.

Question 53 (Answer: 1)

- Pursuant to means "in conformity with" (conformément à). A synonym would be in accordance with.
- Conforming requires the preposition to.
- Regarding doesn't convey the right sense.

Question 54 (Answer: 3)

The expressions *please be so kind as* (to complete the form) and *please be kind enough* (to complete the form) are used in formal polite requests.

Question 55 (Answer: 2)

The expression *it is the intent (that)* is followed by the subjunctive, i.e. verb base + past participle, regardless of the "person." Even though the subject is *employees* (3rd person plural), the verb is conjugated as *be authorized to*.

Question 56 (Answer: 4)

There are no errors in this text.

Question 57 (Answer: 1)

Change "may exercise flexibly" to "may exercise flexibility." *Flexibly* is an adverb; *flexibility* is a noun and the object of the verb *exercise*.

Question 58 (Answer: 3)

- Change "of him or her having been" to "to his or her having been." Having is a gerund acting
 as a noun. When used with a pronoun, it needs to be modified the same way, i.e. with a
 possessive adjective (I enjoy your helping me.)
- Note that in speech and in informal writing, many people use a direct object instead of a possessive adjective before the gerund (I appreciate **you** helping me.)

Question 59 (Answer: 3)

Change "require for your employees' researches" to "require for your employees' **research**." **Research** is an uncountable noun that is always in the singular form.

Question 60 (Answer: 2)

Change "were not" to "had not been." *Were not* is used for a hypothetical present situation whereas *had not been* is used for a hypothetical past situation with a past, or in this case, a present result.

Question 61 (Answer: 1)

Change "that **this** places on our environment" to "that **these** place on our environment." **These** is a pronoun in this context and refers to the compound subject **population and the demands**.

Question 62 (Answer: 2)

Change "his or her professional statute" to "his or her professional **status**." A **statute** is a law; **status** is a condition or state of being.

Question 63 (Answer: 3)

Change "near to our own" to "**nearer** to our own." The same grammatical structure (the comparative degree) is used before and after a co-ordinating conjunction such as **or**, e.g. less rigid . . . or . . . nearer.

Question 64 (Answer: 2)

Change "ought reasonably to know" to "ought reasonably to have known." The past form of the modal, also called a "perfect modal," is required when referring to past situations; the verb **knew** indicates that the situation was in the past.

Past modals are formed as such: modal + have + past participle

Question 65 (Answer: 2)

Change "is one to establish" to "is to establish."