

ÉCOLE DE LA FONCTION PUBLIQUE DU CANADA CANADA SCHOOL OF PUBLIC SERVICE



FOREWORD AND CONTENT SUMMARY

Foreword

This inventory is a reference tool for students and teachers of the COMMUNICATIVE ENGLISH AT WORK PROGRAM (CEWP). It is designed to be used for review purposes at the end of Level B and throughout Level C of CEWP. The inventory consists of two parts.

Part One contains a summary of the content of *INTERFACE CANADA* Books 1 to 8 and Role Playing for Consolidation. The Content Summary includes:

- Functions
- Structures
- Themes/Activities

Part Two contains the Study Pages for each unit in *INTERFACE CANADA* which include:

- Functions and Language
- Structural Paradigms
- Notes on Usage

The Index allows for quick access to the specific language items in this inventory.

CONTENT SUMMARY

BOOK 1

Unit	Functions	Structures	Themes
1	Talking About YourselfIntroducing yourselfTalking about yourself		Name, job, work, where live, where from
2	Occupations and Professions Saying what someone's occupation is Asking what someone's occupation is	 To be: affirmative, interrogative, negative a/an Plural of nouns Vocabulary for occupations and professions 	 Occupations
3	 Saying What Things Are Saying what something is Saying what things are 	 Demonstrative pronouns this/that, these/those Vocabulary for office and classroom objects 	
4	Expressing PossessionExpressing possession	 To have Possessive adjectives Possessive forms of nouns Possessive pronouns 	 Drawing a plan of where you work
5	 Alphabet and Spelling Saying the alphabet Asking someone how to spell his/her name 		Common abbreviationsTroublesome lettersSpelling bee

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6	 Social Expressions Saying hello and responding Saying goodbye and responding Saying you're sorry and responding Saying thank you and responding 		 Variety of office situations
7	Saying Where Things Are Asking and saying where things are Checking where things are and responding	 To be: short answers Prepositions of place: on, in, under, beside, 	 Location of common office and household objects Fill the Room game
8	 Asking for phone numbers Answering the phone Asking to speak to someone and responding 	Cardinal numbers 1 to 10	 Home and office numbers
9	Getting to Know Someone Asking about someone's occupation Asking who someone works for Asking where someone lives Responding	 Simple present: interrogative, affirmative, negative, short answers Wh- questions 	 Introducing yourself at a meeting
10	Giving AddressesAsking for addresses and responding	Cardinal numbers above 10Vocabulary for addresses	Home and work addressesSetting up a mailing list
	Introducing People Talking about family relationships	Vocabulary for family and work relationships	Family treeOrganization chart

11	 Talking about work relationships Introducing people Responding to introductions 		
12	Saying the Time Saying what time it is Asking the time	Vocabulary for time	
13	 Asking About People Asking who someone is Talking about where someone works and lives 	 Simple present: interrogative, affirmative, negative, short answer 	 Jigsaw listening: filling in a chart about people's names, occupation, place of work and residence
14	Asking Someone to Do Something Asking someone to do something Asking someone to do something in a more polite way	 Imperative: affirmative, negative Can/could/would Object pronouns 	 Traffic signs

Unit	Functions	Structures	Themes
15	Describing Your JobSaying what you do at work	 Vocabulary for saying what you do at work 	Guess the Occupation game
16	Saying Which OneAsking which oneSaying which one	One/onesDemonstrative adjectives	 Newspaper ads
17	Saying What Someone's Doing Saying what people are doing Asking what people are doing Asking if someone's free	 Present continuous: affirmative, interrogative, negative, short answers 	• Charades

18	 Leisure Activities Asking about leisure activities and responding 	 Simple present Gerund and infinitive with like and enjoy Vocabulary for leisure activities 	 Finding out about other students' leisure activities Guess the Pastime game
19	 Past Activities Describing past activities Asking about past activities 	 Simple past: affirmative, interrogative, negative, short answers Past time expressions: last night, two days ago, yesterday, 	Memory game
20	DatesTalking about days and dates	Days of the weekMonths and seasonsOrdinal numbersYears	 Months, seasons, holidays and special days, historical events
21	Finding the Owner • Asking whose it is	Possessive pronouns	Finding the Owner game
22	 Asking for Things Asking someone for something Responding Asking if there is any and responding 	 There is/there are Countable and uncountable nouns Some/any 	 Jigsaw listening: Asking storeperson for supplies
23	Future PlansTalking about future plansAsking about future plans	 Future: going to, present continuous Future time expressions: next week, after lunch, tomorrow, 	
24	Talking About the Weather Talking about the temperature Asking about the weather	 Intensifiers: very, really, pretty, Vocabulary for describing the weather 	 Describing the weather Jigsaw weather report Crossword puzzle on weather vocabulary

25	Giving the LocationGiving the locationAsking where places are	Prepositions of place: between, near, south of,Vocabulary for places	 Jigsaw listening: Locations in a mythical Canadian town
26	Small Talk		 Small talk about health, weather, family, job, weekend

Unit	Functions	Structures	Themes
27	 Directing Phone Calls Answering the telephone Asking to speak to someone Getting the caller's name Identifying yourself Transferring the call 		 Receptionist/caller situations
28	 Asking About Language Asking about pronunciation and spelling Asking about meaning and translation 		 Short newspaper articles on "Family Jewels" and "Santa Came Early"
29	Describing PeopleAsking for a descriptionGiving a description	 Vocabulary for age, height, build Adjectives that describe people: pretty, handsome, good-looking, 	Eyewitness game
30	 Habits and Routines Talking about habits and routines Asking about habits and routines 	 Simple present Expressions of frequency: once in a while, twice a week, every Thursday, Adverbs of frequency: always, sometimes, never, 	 Personal calendar Habits questionnaire and interview

31	Giving Personal Data • Asking for personal data and responding		 Employee identification card Filling in forms for health club, language school, health clinic Identifying famous people
32	Temporary Situations Talking about temporary situations	 Present continuous Time expressions for temporary situations: today, for the time being, this week, Contrast of simple present and present continuous 	 Jigsaw listening: employees at Telemar Imports filling in for employees who are away "Celebrities" TV show interviews with famous people
33	Giving DirectionsAsking for directionsGiving directions	 Vocabulary for directions: up, along, on your right, 	 Inside an office building, on the street Getting around Toronto and New York City
34	Past Actions and EventsTalking about past events	 Simple past: interrogative, negative, short answers, wh- questions 	 Newspaper article on employee getting an incentive award Jigsaw listening about a business trip
35	Ability Talking about ability	Simple presentCan, could, was able toAdverbs of manner	 Activities students can/can't/could do
36	 Making Appointments Asking for an appointment Suggesting a time and responding 		 Appointment calendar for executive of International Steel Making appointments for blood test, changing car insurance, haircut, tune-up, etc.

Unit	Functions	Structures	Themes
37	Giving Assurance • Giving assurance	 Will future: affirmative, negative Time expressions: today, shortly, soon, Future time clauses and connectors: when, as soon as, before, Direct and indirect objects 	
38	Describing ThingsAsking for a descriptionGiving a description		Ad for house for saleGarage Sale phone- in radio program
39	Asking PermissionAsking permissionGiving reasonsGiving and refusing permission	Modals: can, could, mayHave to	
40	 Making Comparisons Comparing one thing with another Comparing within a group 	 Comparatives Intensifiers: a bit, a little, slightly, Superlatives 	 Radio commercials Comparing hotels, cameras, video clubs, airlines, retirement savings plans, copiers, TVs, apartments. Trivia Quiz
41	 Social Expressions Offering good wishes Special greetings Apologizing and responding Offering sympathy 		

42	Telling What Happened Telling what happened	 Past continuous: affirmative, interrogative, negative Past time clauses and connectors: while, after, and, Contrast of simple past and past continuous 	 Newspaper article, "Angry Wife Shoots at Husband" Jigsaw listening: Computer manufacturing company robbed of new design for a home computer. Police interview four suspects and a witness.
43	Leaving and Taking a Message Offering to take a message Leaving a message Checking information	• Can, could, would	 Filling in telephone message forms
44	 Talking About Intentions Asking about intentions Talking about intentions 	Conditional sentencesIf and unless	 Conversations about buying a new house or car, going to Mexico, planning a 40th anniversary party, etc.

Unit	Functions	Structures	Themes
45	Polite RequestsMaking polite requests	 Can, could, will, would Mind + gerund Direct and indirect objects To and for, with indirect objects 	
46	 Cost and Quantity Cost and quantity Asking about cost and quantity and responding 	 How much, how many Expressions of quantity: much, many, a few, Vocabulary for cost and quantity 	 Newspaper ad about cost of grocery items Crossword puzzle Planning a party

47	Arriving for an Appointment Greeting a client Saying you have an appointment Announcing a client's arrival Saying you're free/not free Telling a client to go in Asking a client to wait Welcoming a client to your office Stating the purpose of the appointment		 Appointment with company director Seeing an accountant about tax exemptions
48	Ongoing Situations Talking about ongoing situations	 Present perfect: affirmative, negative, interrogative Present perfect continuous: affirmative, negative, interrogative Time expressions indicating ongoing situations: for a week, since yesterday, all day long, 	 Radio show "What's Up?": interviewing people doing unusual things (e.g., wheelchair marathon across country, beating a previous record, etc.)
49	 Showing How Asking for instructions Giving instructions Giving warnings 	Connectors: then, next, after that,Two-word verbs	 Using a VCR Getting a suntan without burning What to do in case of fire
50	 Parts of the body Saying you're not well Expressing sympathy Offering advice 	 Should, ought to Vocabulary for parts of the body, head and face 	 Exercises for different parts of body Common ailments Word association Offering advice for common ailments

51	 Social Expressions Greeting someone you haven't seen in a while Introducing people and responding Leave-taking and sending regards 		 Going on a training course
52	Talking About the Recent Past Talking about the recent past	 Simple past and present perfect Time expressions used with recent past: so far, this week, recently, 	o Conversations about an activity you participated in (e.g. sports tournament), somewhere you've been (e.g. trip, restaurant), something you read (e.g. book, article), something you saw (e.g. show, movie, TV), something that happened to you or to someone you know (e.g. accident, break-in, winning something)

Unit	Functions	Structures	Themes
	Explaining How to Get Somewhere		Street mapsTreasure hunt
53	 Giving directions for going by car Giving directions for going by bus/subway 		

54	 Making Inquiries Opening an inquiry Asking for information Asking for information in a more polite way 	 Wh- questions Yes-no questions: Indirect questions: yes-no and wh- 	 White-water rafting tour Inquiring about ads Car maintenance course Responding to phone inquiries at hospital, recreation centre, cable, car rentals, etc. Phoning for information on library, bank, airline, etc.
55	 Offering Help Offering general help Offering help with specific things Accepting and declining offers of help 		 Moving Variety of everyday work and home activities
56	 Remembering the Past Talking about the past Asking about the past 	Used to, would, could, had to	The "good old days"Radio show, "Down Memory Lane" interviews
57	 Speculating Speculating about the present situation Expressing possibility Expressing probability 	 Could be, may be, might be Must be, can't be, have got to be 	 Discussing reasons why someone is late for a meeting
58	Looking for People and Things Asking where someone or something is Giving reasons	 Have to, want to, need (to), be supposed to Indirect questions 	 Looking for people and things at work (e.g. Mr. Greenberg, leave forms) Lost and Found Office

59	Similarities and Differences Talking about similarities Talking about differences	 Both, neithernor Intensifiers: a bit, rather, very, 	 Comparing houses, Canada and the US, American and foreign cars, dogs and cats, having your own business and working for someone else
60	Arranging to Meet With Someone Asking to meet with someone Suggesting a time Agreeing to the time Saying it's not convenient	 Should, ought to Have to, need to, have got to 	 Meeting with a colleague to discuss public relations campaign, new staffing policy, work schedules, next year's budget Arranging a visit of a computer specialist to the Calgary office, meeting specialist at reception, the meeting

Unit	Functions	Structures	Themes
61	 Talking about hypothetical situations Asking about hypothetical situations in the situation is a situation in the situat	 Conditionals: improbable and more probable Openers for asking about hypothetical situations 	 Career choices, job changes Expressing point of view on hypothetical situations on variety of government laws and regulations
62	Satisfaction and Dissatisfaction Asking about satisfaction Expressing satisfaction and dissatisfaction		 Job satisfaction Survey on satisfaction with language school, car, city, bus service or other topic of interest

63	Referring People • Referring people		 Asking for information at work, being referred to someone else Supplying information to employees of insurance company Supplying information to clients of community health centre
64	Past Experience Talking about past experience	 Present perfect, simple past, used to Time expressions used with past experience: ever, before, a few times 	 General topics Radio interviews on prison escape of "Bullethead Bennet"
65	Getting TogetherResponding to an invitationInviting		 Invitations to general social activities Role play based on conference on "Stress in the Workplace"
66	Opinions and Reactions Asking for an opinion Expressing an opinion Giving no opinion Agreeing Disagreeing Acknowledging an opinion	So/tooNeither/either	 Flexible work schedule May-December marriage Conducting opinion poll on controversial topic
67	Skills and Know-How Asking about skills Talking about skills	• Gerunds	 Job skills Survey on communication / learning / coordination / creative / organizational skills Choosing performers for staff variety show

00	Relaying a Message	InfinitivesReported	Arranging to view a new film on
68	Relaying requestsRelaying information	statements	employee benefits

Unit	Functions	Structures	Themes
69	 Making Suggestions Making suggestions Expressing disagreement Making alternative suggestions 	Should, couldInstead	 Increasing productivity at work
70	Interests and Preferences Saying what you like Saying what you don't like Expressing preferences	• Gerunds	 Personal, leisure interests, past and present "Personal" ads
71	 Offering Encouragement Expressing indecision Expressing your concerns Offering encouragement 	Yet/stillWhat, the thing that	 Career, work and personal concerns
72	 Giving Feedback Giving positive feedback Giving negative feedback 	Should/shouldn't haveCould have	 Feedback on performance at work

73	 Expressing Wishes Expressing wishes not likely to be fulfilled Expressing wishes more likely to be fulfilled 	 Wish + simple past Hope Conditionals: improbable/contrary to fact 	 Call-in radio show, "What's Your Wish?" Special hopes and wishes regarding physical appearance/health, job/career, relationships, financial and social status, etc.
74	 Making Complaints Making complaints Handling complaints Expressing frustration 	• Will	 Home and work complaints Employment agency complains to contractor of soundproofing company about work done
75	 Expressing Regrets Expressing regret about past decisions Expressing satisfaction about past decisions 	 Wish + had + past participle Should have Conditionals contrary to fact in the past 	 Work and personal situations Article on stay-athome father
76	 Completing Tasks Asking about the completion of tasks Saying something's finished Saying something's not finished 	GerundsAdverbs of degree: not quite, almost, all,	 Tasks assigned while supervisor away Work tasks Committee preparing for sales convention reports on progress

• ROLE PLAYING FOR CONSOLIDATION

Unit	Functions	Structures	Themes
1	 Small Talk Making small talk about: job, transportation, accommodations, news, weather, holidays 	 Simple present, present continuous, simple past, present perfect 	 Discussion on small talk, what it is, when and topics Small talk role plays

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2	 Describing Your Job Stating your responsibilities Describing your job tasks Commenting on your job 	Simple present tenseHave to	Students' own jobsCompetition posters
3	 Requesting Making requests Refusing tactfully Asking for something Asking permission/authorization Asking to meet/speak with someone Asking someone to do something 	 Can/could/would mind Should, have to, need to Appreciate, would like, want 	 Activities to determine types of requests, levels of politeness Situations in students' own jobs where they make requests
4	 Describing People Describing personality and character Describing physical appearance: build, hair, age, height, distinguishing features 	 Adjectives of description Simple present tense Comparisons 	 Discussions on personality traits and physical characteristics, formal and informal descriptions
5	Explaining HowGiving instructions on how to do things	 If + will Connectors (first, next, etc.) Imperative voice Simple present 	 Operating coffee vending machine Explaining everyday activities at home and at work
6	 Describing Your Workplace Describing your work location: building, location, surroundings, facilities, office space Describing your work area: furniture, decor, equipment, 		 Students describe own workplace

7	 Giving Information at Work Business greetings (in person and on the phone) Giving information Delaying giving information Referring 	 Can, could, had better Will, might, have to, need to 	 Discussion about giving information Getting information from travel agency about a trip Work-related information requests Students' own requests for information at work
8	 Describing Things at Work Describing things: size, colour, shape, composition, function, brand, Other ways of describing things 	 Adjectives 	Office equipmentStudents' own workplace
9	 Making suggestions and responding (agreeing, disagreeing, suggesting alternatives) Expressing opinions and responding 		 Finding solutions to problems such as absenteeism, lottery winnings, theft, no-smoking policy ignored, burnout Choosing best candidate for a job Wilderness camping: choosing what to bring