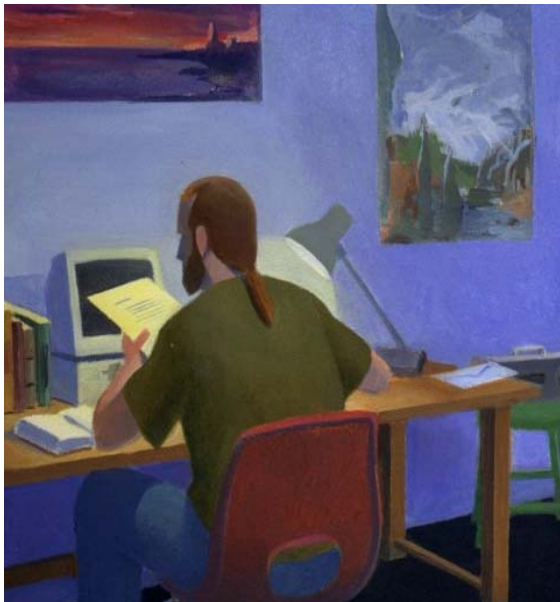


# Canadian Resource Guide to Restorative Justice and Conflict Resolution Education Programs



# **Canadian Resource Guide to Restorative Justice and Conflict Resolution Education Programs**

*A compendium of programs and courses offered by universities,  
colleges and other post-secondary or community-based institutions*

**March, 2001**

## ***About the Guide***

On behalf of the Correctional Service of Canada, we are pleased to offer the Canadian Resource Guide to Restorative Justice and Conflict Resolution Education Programs. The idea for the guide came about in response to increasing and frequent inquiries about educational programs that we and colleagues have received from Criminal Justice and Corrections staff, agencies, clients and partners, from students and from the general public -- perhaps an indication of Canadians' growing interest in the field of restorative processes and conflict studies. The guide is meant to serve as a handy reference tool for people wanting to know what programs or courses on restorative justice or conflict resolution are offered by universities, colleges and other post-secondary or community-based institutions. Whether you wish to pursue a career in conflict resolution, gain new skills to help you do your job better, or are simply interested in personal growth and change -- we hope this guide will help open some doors for you.

In it, you will find the name of each educational institution, its location, a brief description of the programs and courses offered, a contact person (or position title), and details on certification, where applicable.

Several individuals contributed to the development of this guide, but a special word of thanks is extended to Carole Oliver, Assistant Project Officer in the Restorative Justice and Dispute Resolution Unit, CSC, for the considerable time and effort she devoted to completing this document. Appreciation is also extended to members of the Federal/Provincial/Territorial Working Group on Restorative Justice for their willingness to review the guide for programs that we may have overlooked in their jurisdictions.

We think you will be impressed at the tremendous scope of offerings right across the country. In the process of preparing this guide, we also came to realize that the field of restorative justice and conflict studies is a rapidly moving target, with new programs and courses being developed all the time. As much as we have tried to "cover the map", there is no way that we could be aware of all existing programs. It is a given that no one compendium, no matter how inclusive, can possibly provide a complete picture of what is available for interested learners.

That is why we would appreciate *your* input in helping us make this guide even more useful, accurate and up-to-date. If you know of any programs or courses that you believe should be referenced, please let us know and we will try to include these in the next edition.

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## Canadian Resource Guide to Restorative Justice and Conflict Resolution Education Programs

### BRITISH COLUMBIA



**Name of Institution:** Justice Institute of British Columbia

**Location:** New Westminster, British Columbia

**Programs and Courses:** *Certificate in Conflict Resolution*  
*Peacemaking and Restorative Justice Certificate*

The *Certificate in Conflict Resolution* is a 210-hour program meant to be taken over a one- to three-year period to allow for the integration of skills. The program consists of five required courses totaling 119 hours, plus 91 hours of electives and a conflict resolution/ negotiation assessment. This program offers in-depth training in many forms of conflict resolution with a concentration in mediation. Through its partnership with Yukon College (see *below*), the Institute is able to offer the program to a broader range of students. The following required courses are supplemented by a range of electives:

- *CR110A - Dealing with Interpersonal Conflict, or CR110B - Resolving Conflict in the Workplace*
- *CR200 - Dealing with Anger*
- *CR260 - Negotiation Skills Level I*
- *CR250 - Mediation Skills Level 1*
- *CR360 - Negotiation Skills Level II*

The *Peacemaking and Restorative Justice Certificate* program was designed in response to requests from people working in community justice programs, schools, organizations and the justice system for comprehensive training in the principles and practices of peacemaking and restorative justice. Peacemaking differs from other forms of dispute resolution in its emphasis on the personal values that intervenors bring to their practice. The program consists of 252 hours of training, as well as a fieldwork component and assessment. Required courses total 154 hours and elective courses 98 hours. As in the *Conflict Resolution Certificate*, many are offered on-site at Yukon College. Courses include:

- *PRJ101 - Value-based Approach to Conflict*

- PRJ103 - Psychology of Victims
- PRJ200 - Psychology of Offenders
- PRJ202 - Victim Offender Mediation
- PRJ204 - Community Conferencing
- PRJ205 - Peacemaking Circles: a Process for Building Consensus & Relationships
- PRJ208 - Ceremony and Ritual: Their Role in Conflict Resolution
- PRJ218 - The Process of Healing: Victims, Offenders, Community

**Contact Person:** Marg Huber, Director  
 Justice Institute of British Columbia  
 715 McBride Boulevard  
 New Westminster, British Columbia V3L 5T4  
 Tel: (604) 528-5613  
 E-mail: [mhuber@jibc.bc.ca](mailto:mhuber@jibc.bc.ca)  
 Website: [www.jibc.bc.ca/ccr/f-peacekeeping.html](http://www.jibc.bc.ca/ccr/f-peacekeeping.html)

**Certification:** Certificates in Conflict Resolution and in Peacemaking and Restorative Justice

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**Name of Institution:** Malaspina University College

**Location:** Nanaimo, British Columbia

**Programs and Courses:**

Starting in the Spring of 2002, the Criminology Department will be offering a three-credit course titled *CRIM 290 - Alternative Conflict Resolution in Criminal Justice Systems* as part of its Bachelor of Arts in Criminology program. The course will survey the ideologies, assumptions, theories and practices informing alternative conflict resolution models emerging in various criminal justice systems throughout the world. The aboriginal foundations for dispute resolution in Canada, New Zealand, Australia, the United States and some Western European countries will provide the historical context. The course will examine various models such as accountability boards, healing circles, restorative justice options for youth, family conferences and victim-offender mediation programs.

**Contact Person:** John Anderson, Department Chair  
 Department of Criminology  
 Malaspina University College  
 900 5<sup>th</sup> Street  
 Nanaimo, British Columbia V9R 5S5  
 Tel: (250) 753-3245, ext. 2240  
 Fax: (250) 741-2676  
 Website: [www.mala.bc.ca](http://www.mala.bc.ca)

**Certification:** 3-credit course  
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**Name of Institution:** Open Learning Agency

**Location:** Burnaby, British Columbia

**Programs and Courses:**

The Open Learning Agency offers a variety of distance education programs in the field of criminology, in partnership with Simon Fraser University. Courses with a restorative justice component include:

- *Introduction to the Criminal Justice System: A Total Systems Approach* - an introductory analysis of the structure and operation of the Canadian criminal justice system. It covers: examination of the patterns of crime and victimization; police operations; the criminal courts; sentencing; correctional institutions and community-based models; and the youth justice system.
- *Introduction to Corrections*: an examination of the organization, structure and operation of contemporary Canadian corrections; issues surrounding the re-entry of offenders into the community; and community-based corrections.
- *Indigenous Peoples, Crime and Criminal Justice*: the creation of indigenous-controlled programs and criminal justice structures to reduce indigenous conflict with the law.

**Contact Person:** Student Services  
Open Learning Agency  
P.O. Box 82080  
Burnaby, British Columbia V5C 6J8  
Tel: (604) 431-3300  
E-mail: [studentserv@ola.bc.ca](mailto:studentserv@ola.bc.ca)  
Web site: [www.ola.bc.ca/ou](http://www.ola.bc.ca/ou)

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**Name of Institution:** Royal Roads University

**Location:** Victoria, British Columbia

**Programs and Courses:** *Master of Arts in Conflict Analysis and Management*

The Peace and Conflict Studies Division of Royal Roads University offers a two-year interdisciplinary program leading to a master of arts degree. Through distance education (via the Internet) and an annual residency of up to five weeks, the program allows busy professionals to combine work with study. Prime candidates for the program are those active in roles where conflict is an inherent part of the job. The

program deals with all elements of conflict, including early detection, prevention, management, resolution and reconciliation. It combines a strong theoretical grounding with practical skills development and stresses a holistic, cross-cultural approach to conflict analysis and management. Candidates for a degree must complete a major action-based research project (which replaces the conventional master's thesis). Courses include:

- *CAM 500 - Introduction to Conflict Analysis and Management*
- *CAM 530 - Designing Dispute Management Systems for Multicultural Environments*
- *CAM 575 - Methods for Conflict Research and Analysis*
- *CAM 650 - Analyzing and Managing Conflict Involving Political, Ethnic and Security Issues*
- *CAM 661 - International Trade and Commercial Conflict Management*
- *CAM 662 - Environmental Conflict Management Issues*

Other programs offered include a *Graduate Diploma in Conflict Analysis and Management* and a *Certificate Program in Conflict Analysis and Management*.

**Contact Person:** James A. Bayer, Ph.D.  
Dean, Peace and Conflict Studies Division  
Royal Roads University  
2005 Sooke Rd.  
Victoria, British Columbia V9B 5Y2  
Tel: (250) 391-2654  
Fax: (250) 391-2608  
E-mail: [rruconflict@royalroads.ca](mailto:rruconflict@royalroads.ca)  
Website: [www.royalroads.ca](http://www.royalroads.ca)

**Certification:** Master of Arts in Conflict Analysis and Management  
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**Name of Institution:** **Simon Fraser University**

**Location:** Burnaby, British Columbia

**Programs and Courses:**

The University's School of Criminology is the home of the Centre for Restorative Justice, a new and growing resource and research centre for restorative justice. The School of Criminology is a member of a Canada-European consortium of universities, which facilitates the post-secondary program needs of foreign students travelling abroad to study restorative justice. Future plans are to create entrance scholarships for graduate students interested in research in restorative justice. Two 3-credit courses are currently available to undergraduate criminology majors:

- *CRIM 315* - an overview and in-depth look at restorative justice issues.

- *CRIM 422* - a seminar on correctional practice, with an emphasis on restorative justice programs. The course is given by Dave Gustafson of the Fraser Region Community Justice Initiatives Association. The Association runs a Victim Offender Mediation Program that deals with serious and violent crimes.

**Contact Person:** Dr. Liz Elliott  
 Centre for Restorative Justice, School of Criminology  
 8888 University Drive, Burnaby, British Columbia V5A 1S6  
 Tel: (604) 291-4730  
 Fax: (604) 291-4140  
 E-mail: [elizabee@sfu.ca](mailto:elizabee@sfu.ca)

**Certification:** Two 3-credit courses that go towards a Bachelor's Degree in Criminology.

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**Name of Institution:** University of Victoria

**Location:** Victoria, British Columbia

**Programs and Courses:** *Master of Arts in Dispute Resolution*

The interdisciplinary *Master of Arts in Dispute Resolution* program is offered through the Faculty of Human and Social Development and is administered by the Institute for Dispute Resolution. The program focuses on public-sector dispute resolution, including: foundation content on theory and practice; design and implementation of public dispute resolution systems; and a study of the impact of social inequalities (e.g., power, gender and culture) on conflict. The program consists of 21 units of study and includes a thesis or non-thesis option. Applicants should have a bachelor's degree in a related field of study, as well as relevant work experience. Courses include:

Required foundation courses

- *DR501 - Conflict Analysis and Resolution: Basic Concepts and Skills for Public Sector Dispute Resolution*
- *DR502 - Conflict, Culture and Diversity*
- *DR503 - Public Policy, Law and Dispute Resolution*

Elective courses

- *DR505 - Negotiating the Public Interest*
- *DR506 - Civil and Criminal Justice: Appropriate Dispute Resolution and Restorative Justice*
- *DR507 - Dispute Resolution and International Human Rights*
- *DR508 - Dispute Resolution and Indigenous Peoples*

**Contact Person:** Graduate Secretary  
 Institute for Dispute Resolution



University of Victoria  
Box 2400, Stn. CSC  
Victoria, British Columbia V8W 3H7  
Tel: (250) 721-8199  
Fax: (250) 721-6607  
E-mail: [dispute@uvic.ca](mailto:dispute@uvic.ca)  
Website: [www.dispute.resolution.uvic.ca](http://www.dispute.resolution.uvic.ca)

**Certification:** Master of Arts in Dispute Resolution

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## **YUKON**



**Name of Institution:** Yukon College

**Location:** Whitehorse, Yukon

### **Programs and Courses:**

In partnership with the Justice Institute of British Columbia (*see above*), Yukon College offers all the courses required to obtain a *Certificate in Conflict Resolution*. Courses are experiential and skills building, using group work and role-plays with feedback as primary instructional methods. Upon completion of the program, graduates will have a broad base of collaborative conflict resolution skills, an understanding of the theoretical underpinnings of conflict management, practice in resolving interpersonal conflict, and in-depth training in a specialty area such as mediation, negotiation or facilitation. The College also offers a number of courses for credit towards the *Peacemaking and Restorative Justice Certificate* offered by the Justice Institute.

**Contact Person:** Stuart Mackay, Dean of Professional Studies  
Yukon College  
P.O. Box 2799  
Whitehorse, Yukon Y1A 5K4  
Tel: (867) 668-8751  
Fax: (867) 668-2205  
E-mail: [smackay@yukoncollege.yk.ca](mailto:smackay@yukoncollege.yk.ca)  
Website: [www.yukoncollege.yk.ca](http://www.yukoncollege.yk.ca)

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## **NUNAVUT**



**Name of Institution:** Nunavut Arctic College

**Location:** Iqaluit, Nunavut

**Programs and Courses:** *Corrections/Community Justice Certificate*

The College offers a one-year certificate program in corrections and community justice. Graduates of the program can expect to find career opportunities as public safety officers, correctional workers, probation officers and open custody supervisors. A number of courses deal with conflict resolution, including traditional (Aboriginal) and alternative approaches. Courses include:

- *014102 - Interpersonal Communication* - the impact of perceptions, verbal and non-verbal messages and listening on the communications process, interpersonal relationships and conflict.
- *049138 - Alternative Forms of Conflict Resolution* - mediation and negotiation skills, interpersonal skills, and group dynamics.
- *049101 - Introduction to Canadian Criminal Justice* - includes significant content on community-based corrections, the relationship between Aboriginal peoples and the Canadian criminal justice system, and an examination of future directions.
- *040121 - Traditional Inuit Customs and Knowledge* - traditional approaches to conflict resolution and how they fit alongside contemporary legal concepts.
- *049121 - Alternative Justice Systems* - topics covered include Aboriginal programs from different countries and community corrections alternatives.
- *049124 - Community Development Issues* - an introduction to group processes and the dynamics of community conflict resolution, particularly within Native communities.

**Contact Person:** Registrar  
Nunavut Arctic College  
Box 160, Tri-Gram Building  
Iqaluit, Nunavut X0A 0H0  
Tel: (867) 979-4100  
Fax: (867) 979-4119  
E-mail: [info@nac.nu.ca](mailto:info@nac.nu.ca)  
Website: [www.nac.nu.ca](http://www.nac.nu.ca)

**Certification:** Corrections/Community Justice Certificate

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**ALBERTA**



**Name of Institution:** Athabasca University

**Location:** Edmonton, Alberta

**Programs and Courses:**

Athabasca University offers two courses related to restorative justice and conflict resolution as part of its *Bachelor of Professional Arts - Criminal Justice Program*.

Courses are as follows:

- *CRJS - 426 Aboriginal Government and Law* - focuses on the intellectual underpinnings of both the Aboriginal and Canadian legal traditions and the areas where they conflict.
- *CRJS - 489 Alternate Dispute Resolution* - provides a theoretical and practical understanding of alternate dispute resolution, focusing on negotiation and mediation. Different areas of the law and law enforcement in which such approaches are or could be used are explored.

<b>Contact Person:</b> Prof. Curtis Clarke
Coordinator BPA-Criminal Justice
Athabasca University
Edmonton, Alberta T5J 3E4
Tel: (780) 497-3404
E-mail: <a href="mailto:pcampeau@athabascau.ca">pcampeau@athabascau.ca</a>

**Certification:** 3-credit course

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**Name of Institution:** Lethbridge Community College

**Location:** Lethbridge, Alberta

**Programs and Courses:** *Criminal Justice Diploma*

The Centre for Criminal Justice, located within the College, offers a two-year diploma program in criminal justice to prepare students for a career in some aspect of the criminal justice system. Following a common core program in the first year, students have the option of specializing in Corrections, Policing or Security, with courses appropriate to each specialty area. Within the program, there are two courses related to restorative justice and conflict resolution:

- *CJP 291 - Alternative Dispute Resolution* - an introductory course that provides an overview of conflict resolution and alternative sentencing methods for young offenders and adults. The main focus of the course is on mediation training and family group conferencing.
- *CJP 287 - Crisis Intervention* - The course deals with victimology, human interaction and behaviour. It covers the knowledge and skills required for safe and effective intervention, mediation and referral in a range of situations. Role plays and simulations are a key part of the learning experience.

**Contact Person:** Al Rudolph, Team Leader  
 Centre for Criminal Justice  
 Lethbridge Community College  
 3000 College Drive S.  
 Lethbridge, Alberta T1K 1L6  
 Tel: (403) 320-3262  
 E-mail: [arudolph@lethbridgecollege.ab.ca](mailto:arudolph@lethbridgecollege.ab.ca)  
 Website: [www.lethbridgecollege.ab.ca](http://www.lethbridgecollege.ab.ca)

**Certification:** Criminal Justice Diploma

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**Name of Institution:** **Mount Royal College**

**Location:** Calgary, Alberta

**Programs and Courses:**

(1) The Criminology Department offers a *Bachelor of Applied Justice Studies* program which includes a course on conflict resolution. The program is designed to prepare students for a career in either law enforcement or correctional services. It is also considered to be a solid foundation for students seeking entry to post-graduate law programs in Alberta. The course *AJUS 4407 - Conflict Resolution* aims to provide students with the basic concepts and requisite skills to deal with conflict resolution in a variety of criminal justice settings.

**Contact Person:** Department Chair, Criminology Department  
 Mount Royal College  
 4825 Richard Road S.W.  
 Calgary, Alberta T3E 6K6  
 Tel: (403) 240-6379

Fax: (403) 240-6201  
Website: [www.mtroyal.ab.ca](http://www.mtroyal.ab.ca)

**Certification:** 3-credit course

(2) The Faculty of Continuing Education and Extension offers a *Conflict Resolution Certificate Program*. Most participants are already employed in positions that require them to deal with conflict on a daily basis, though the program may also be taken for personal interest. The program is oriented toward skills development, rather than theory, and consists of six obligatory core courses, and a further choice of five electives relating to the different areas of conflict resolution. Courses include:

Core courses

- *Introduction to Conflict Resolution*
- *Communication in Conflict Resolution*
- *Negotiation Skills - Level I*
- *Mediation Skills - Level I*
- *Shifting from Positions to Interests* - and either
- *Negotiation Skills - Level II*, or
- *Mediation Skills - Level II*

Elective courses

- *Children in Conflict*
- *Consensus Building for Boards and Committees*
- *Dealing with Anger*
- *Cultural Diversity and Conflict Resolution*
- *Divorce and Family Mediation - Parenting and Children's Issues*
- *Divorce and Family Mediation - Financial Matters*
- *Multi-party Mediation*
- *Resolving Conflict in the Workplace*
- *Understanding Family conflict*

**Contact Person:** Elaine Danelesko, Program Director  
Conflict Resolution Certificate Program  
Faculty of Continuing Education and Extension  
Mount Royal College  
4825 Richard Road S.W.  
Calgary, Alberta T3E 6K6  
Tel: (403) 240-7723  
Fax: (403) 240-7270  
E-mail: [edanelesko@mtroyal.ab.ca](mailto:edanelesko@mtroyal.ab.ca)  
Website: [www.mtroyal.ab.ca/conted](http://www.mtroyal.ab.ca/conted)

**Certification:** The Conflict Resolution Certificate fulfills the educational requirements for the following two accreditations (in Alberta): *Chartered Mediator* and *Registered Family Mediator*.

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**Name of Institution:** University of Alberta

**Location:** Edmonton, Alberta

**Programs and Courses:**

The Faculty of Law offers a course titled *Law 474:B1 - Alternative Dispute Resolution* as an option within the LL.B. program. The course is intended to introduce students to the scope of dispute resolution alternatives available to lawyers, with a focus on Alberta. It is designed to provide practical information that could be helpful when conducting negotiations and will also be of interest to lawyers working in cooperation with dispute resolution practitioners. Topics covered include: interest-based negotiation; mediation and the lawyer's role; the lawyer and mediator; and court-annexed ADR.

**Contact Person:** Catherine E. Bell, Professor  
Faculty of Law, University of Alberta  
Room 484B, Law Centre  
Edmonton, Alberta T6G 2H5  
Tel: (780) 492-3062  
Fax: (780) 492-4924  
Email: [CBELL@law.ualberta.ca](mailto:CBELL@law.ualberta.ca)  
Website: [www.law.ualberta.ca](http://www.law.ualberta.ca)

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**Name of Institution:** University of Calgary

**Location:** Calgary, Alberta

**Programs and Courses:**

The Faculty of Law offers a seminar course, *Law 665 - Dispute Resolution*, that deals with various dispute resolution processes and the role of lawyers. The focus is on mediation and arbitration, but hybrid processes (med-arb, mini-trials, pre-trial conferences and preventive lawyering) are also included. Political, social and cultural dimensions of dispute resolution, particularly mediation, are introduced. Faculty consent is required to take this course.

**Contact Person:** Jonnette Watson Hamilton, Associate Professor  
University of Calgary - Faculty of Law  
2500 University Drive N.W.

Calgary, Alberta T2N 1N4

Tel: (403) 220-7253

Fax: (403) 282-7298

E-mail: [jwhamilt@ucalgary.ca](mailto:jwhamilt@ucalgary.ca)

**Certification:** 2-credit course

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## SASKATCHEWAN



**Name of Institution:** Mediation Services - Sask. Justice

**Location:** Saskatoon, Saskatchewan

**Programs:** *Conflict Resolution Training*

A 40-hour training workshop is offered over six days (two sets of three days), primarily to individuals already working in the field of community justice. The focus is on the theory and principles of restorative justice and the skills required to mediate/facilitate interpersonal and group processes. The workshop is offered to Aboriginal peoples, both on- and off-reserve, with First Nations elders involved as resource people.

**Contact Person:** Murray Walker

Saskatchewan Justice - Mediation Services

122 - 3rd Ave N., 10th floor

Saskatoon, Saskatchewan S7K 2H6

Tel: (306) 933-7767

Fax: (306) 933-7766

E-mail: [mwalker@justice.gov.sk.ca](mailto:mwalker@justice.gov.sk.ca)

**Certification:** Certificate

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**Name of Institution:** Saskatchewan Institute of Applied Science and Technology

**Location:** Moose Jaw, Saskatchewan

**Program and Courses:** *Dispute Resolution Post-Diploma Program*

- The Institute offers a *Dispute Resolution Post-Diploma Program* which includes courses designed to provide students with highly practical and specialized training in the field of interest-based conflict resolution, negotiation and mediation. Participants are employed in a variety of sectors, including business, education, law, counseling, human relations and union organizations. The program was developed in collaboration with Mediation Saskatchewan, the Arbitration & Mediation Institute of Saskatchewan, private practitioners, and the Saskatchewan Department of Justice, Mediation Services. To be accepted, candidates must possess a minimum of two years of post-secondary training (degree, diploma, or equivalent) or obtain the approval of the program coordinator. To earn a diploma, students must complete 10 courses of 39 hours each.

**Contact Person:** Barry Heron  
Box 1420  
Moose Jaw, SK S6H 4R4  
Tel: (306) 694-3310  
Fax: (306) 694-3094  
E-mail: [heron@saist.sk.ca](mailto:heron@saist.sk.ca)

**Certification:** Diploma

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**Name of Institution:** University of Regina

**Location:** Regina, Saskatchewan

**Programs and Courses:**

The University of Regina offers a Human Justice Degree, with courses also open to any student enrolled in the university. Courses examine the current criminal justice system and explore alternative approaches based on restorative justice principles. Students are encouraged to complete their placements in a restorative justice or mediation setting. In addition, through the Restorative Justice Practicum/Exchange Program, the university fosters international student exchanges in restorative justice between Europe and Canada.

**Contact Person:** Otto Driedger or Florence Driedger  
University of Regina, School of Human Justice  
3833 Montague St.  
Regina, Saskatchewan S4S 3J6  
Tel: (306) 586-8718



Fax: (306) 586-4352  
E-mail: [driedgeo@uregina.ca](mailto:driedgeo@uregina.ca)

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**Name of Institution:**        **University of Saskatchewan**

**Location:**    Saskatoon, Saskatchewan

**Programs and Courses:**    *Aboriginal Justice and Criminology program*

- This three- to four-year program, offered through the Sociology Department, is for students of Native ancestry concerned with issues of social justice and criminology. One course in particular, *Justice in Aboriginal Communities*, deals with restorative justice issues. This is an advanced course on justice reform, focusing on community development. Students will be expected to complete a research project through attendance and reporting at a sentencing circle or court proceeding.

**Contact Person:**    Terry Wotherspoon, Head and Professor  
Department of Sociology  
University of Saskatchewan  
9 Campus Drive  
Saskatoon, Saskatchewan    S7N 5A6  
Tel: (306) 966-6924  
Fax: (306) 966-6950  
E-mail: [sociology@sask.usask.ca](mailto:sociology@sask.usask.ca)

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**MANITOBA**



**Name of Institution:**        **Menno Simons College (affiliated with the University of Winnipeg)**

**Location:**    Winnipeg, Manitoba

**Programs and Courses:**

Menno Simons College offers a program in *Conflict Resolution Studies*. The program prepares students to understand the nature and dynamics of conflict and to look at alternatives for dealing with it. Conflicts are analyzed from an interdisciplinary perspective, together with topics such as violence, power, justice, peace, communication, culture and conflict transformation. Students learn to respond

constructively to personal, local and global conflict situations. The program offers both skills-training practice and supervised field placements, the latter generally lasting from three to six months in a local or international setting. Courses include:

**Core courses**

- *Introduction to Conflict Resolution in Educational Settings*
- *Conflict, Faith and Community*
- *Conflict within Groups*
- *Conflict and Culture*
- *Restorative Justice*
- *Advanced Studies in Mediation Practice*
- *Conflict and Development Issues in Indigenous Communities*

**Area courses**

- *Interpersonal Communication*
- *Violent Crime and Criminals*
- *Punishment and Corrections in Canada*
- *Aboriginal People and the Law*
- *Women and the Law*
- *Crime in Contemporary Society*

**Contact Person:** Paul Redekop, Assistant Professor  
Menno Simons College  
380 Spence Street, 3<sup>rd</sup> Floor  
Winnipeg, Manitoba, R3B 2E9  
Tel: (204) 786-9102  
Fax: (204) 783-3699  
E-mail: [p.redekop@uwinnipeg.ca](mailto:p.redekop@uwinnipeg.ca)  
Website: [www.uwinnipeg.ca/~msc](http://www.uwinnipeg.ca/~msc)

**Certification:** a 3- or 4-year BA with a major in Conflict Resolution Studies. The program allows for a double major as well. All degrees are University of Winnipeg degrees.

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**Name of Institution:** University of Manitoba

**Location:** Winnipeg, Manitoba

**Programs and Courses:**

The University of Manitoba's Faculty of Social Work offers a course entitled *Criminal Justice and Corrections*. Restorative justice is taught as part of the course content. The course is designed to give students the opportunity to learn about social work

practice with people who have become involved in the criminal justice system as either victims or offenders. Five modules are offered:

- *The Criminal and Youth Justice Systems: An Overview and Introduction to the Philosophy of Crime and Punishment*
- *Effective Criminal Justice Practice with Offenders - Strengths and Weaknesses of Current Approaches*
- *Application of Effective Practice Ideas in Working with Adult Offenders*
- *Working with Young Offenders*
- *Working with Victims*

**Contact Person:** Don M. Fuchs, Dean  
University of Manitoba, Faculty of Social Work  
521 Tier Building  
Winnipeg, Manitoba R3T 2N2  
Tel: (204) 474-7050  
Fax: (204) 474-7594  
E-mail: [SocialWork@Umanitoba.ca](mailto:SocialWork@Umanitoba.ca)

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## **ONTARIO**



**Name of Institution:** **The Canadian Institute for Conflict Resolution (affiliated with St. Paul University)**

**Location:** Ottawa, Ontario

### **Programs and Courses:**

The Institute offers a variety of modules to allow participants to personalize the training package according to their needs. The starting point is *TPN 1 - Becoming a Third Party Neutral*, which provides a skill base that enables people to begin dealing with conflict situations in their communities. "Community" is defined as where we live, work, interact, and/or feel we belong. The program is highly interactive and experiential. Courses include:

- *TPN 1 - Becoming a Third Party Neutral* - basic training in mediation, conciliation and group processes
- *TPN 2 - Developing Facilitation Skills* - training in group processes, including community dialogue, issue analysis and consensual decision making
- *TPN 3 - Developing Mediation Skills* - focuses on mediation process and skills
- *TPN 4 - Principles, Practice and Reflection* - integrates the first three courses

- *Seminar 1 - Understanding Community-based Conflict Resolution* - intervention models and strategies
- *Seminar 2 - Understanding Deep-rooted Conflict* - how to work with identity-based or cultural conflict
- *Seminar 3 - Understanding Reconciliation* - conflict transformation through reconciliation
- *Seminar 4 - Understanding Intervention* - insights into the nature of intervention

**Contact Person:** Registrar, St. Paul University  
 223 Main Street  
 Ottawa, Ontario K1S 1C4  
 Tel: (613) 235-5800  
 Fax: (613) 235-5801  
 E-mail: [cicr@ustpaul.uottawa.ca](mailto:cicr@ustpaul.uottawa.ca)  
 Website: [www.ustpaul.ca/cicr](http://www.ustpaul.ca/cicr)

**Certification:** A certificate is earned for every five-day TPN training course taken. Upon completion of all four TPN courses and a practicum, participants will receive a Third Party Neutral Program certificate.

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**Name of Institution:** **The Canadian International Institute of Applied Negotiation**

**Location:** Ottawa, Ontario

**Programs and Courses:** *Certificate in Alternative Dispute Resolution*

The Institute offers a certificate in alternative dispute resolution consisting of a pre-course study package, a four-day module covering the theory and practice of ADR, and a five-day module which aims to integrate theory and practice. Candidates for a certificate are also asked to complete a *Reflective Journal* during their training. The purpose of journaling is to encourage students to set down on paper their feelings towards the course content and experience, to examine their own values regarding conflict resolution, and to think about how they might apply what they have learned. The Institute also offers specialty courses dealing with conflict in the workplace and public sector dispute resolution for those who have completed the certificate program. It is expected that students completing the program will be able to: analyse a given conflict; communicate effectively with those in conflict; facilitate constructive dialogue; design and apply consensus-building processes; and design simple dispute resolution systems. Courses include:

- *The Frontiers of Dispute Resolution* - consists of pre-course readings, viewing of a mediation video and a self-assessment tool.

- *Integrating Theory and Practice in ADR* - an intensive immersion in ADR, focusing on self-assessment, theory and practice, with extensive use of interactive exercises and role-plays.
- *The Competent Practitioner* - takes the skills and knowledge acquired in the previous course to a higher level, focusing on strategy, process design and micro communication skills.

**Contact Person:** Registrar  
 Canadian International Institute of Applied Negotiation  
 200 Elgin Street, Suite 701  
 Ottawa, Ontario K2P 1L5  
 Tel: (613) 237-9050  
 Fax: (613) 230-1651  
 Email: [conciian@magma.ca](mailto:conciian@magma.ca)  
 Website: [www.canadr.com](http://www.canadr.com)

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**Name of Institution:** Carleton University

**Location:** Ottawa, Ontario

**Programs and Courses:** *Graduate Certificate in Conflict Resolution*

Carleton's *Graduate Certificate in Conflict Resolution* combines an interdisciplinary study of the theoretical foundations of conflict resolution with practical skills development. Students will learn to understand the nature of conflict, recognize situations that have potential for conflict, analyze conflicts and design appropriate interventions. The course targets both individuals already working in the area of conflict resolution and those looking to pursue a career in this field. Applicants must normally have an Honours B.A. Special permission for admission may be granted on the basis of experience and related training. Courses include:

- 51.570 *Theories of Conflict Resolution* - an introductory, overview course
- 51.571 *Introduction to Conflict Resolution and Mediation*
- 51.572 *Advanced Conflict Resolution and Mediation*
- 51.573 *Special Topic: Organizational Conflict and Systems Design*
- 51.574 *Special Topic: Multi-Party, Multi-Issue Conflict Resolution and Consensus Building or Family Mediation*

**Contact Person:** Cheryl A. Picard, Director  
 Graduate Program in Conflict Resolution  
 Department of Law, Carleton University  
 C473 Loeb Building

1125 Colonel By Drive,  
Ottawa, Ontario K1S 5B6  
Tel: (613) 520-2600 Ext. 2678  
Fax: (613) 520-4467  
E-mail: [cpicard@ccs.carleton.ca](mailto:cpicard@ccs.carleton.ca)

**Certification:** Graduate Certificate

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**Name of Institution:** Conrad Grebel College

**Location:** Waterloo, Ontario

**Programs and Courses:** *Peace and Conflict Studies (PACS)*

The College offers an interdisciplinary program in peace and conflict studies which may be chosen by students in conjunction with a major in another department. PACS is especially appropriate for those considering careers in social work, community development, public administration, law and corrections. Coursework is complemented by a four-month field placement or internship.

Courses include:

- *PACS 201 - Roots of Conflict and Violence*
- *PACS 202 - Conflict Resolution*
- *PACS 313 - Community Conflict Resolution*
- *PACS 314 - Creative Conflict Resolution in the Schools*
- *PACS 230 - The Politics of Nonviolence*
- *PACS 390A/B - Field Studies in Peace and Conflict*

**Contact Person:** Lowell M. Ewert, professor

Conrad Grebel College

Waterloo, Ontario N2L 3G6

Tel: (519) 885-0220, ext. 380

Fax: (519) 885-0014

E-mail: [lmewert@watserv1.uwaterloo.ca](mailto:lmewert@watserv1.uwaterloo.ca)

Website: <http://watserv1.uwaterloo.ca/-congreb>

**Certification:** \* General or Honours degree in Peace and Conflict Studies  
\* Honours minor in Peace and Conflict Studies  
\* Diploma in Peace and Conflict Studies

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**Name of Institution:** University of Guelph

**Location:** Guelph, Ontario

**Programs and Courses:**

(1) Through the *Criminal Justice and Public Policy Program*, the Department of Sociology and Anthropology offers a wide range of criminology courses, some of which include content on restorative justice. Courses include:

- SOC 2700 - *Criminological Theory*
- SOC 3710 - *Young Offenders*
- SOC 3740 - *Corrections and Penology*
- SOC 4200 - *Advanced Topics in Criminal Justice*

**Contact Person:** Chairperson  
Department of Sociology and Anthropology  
University of Guelph  
Guelph, Ontario N1G 2W1  
Tel: (519) 824-4120, ext. 6525

**Certification:** The Criminal Justice and Public Policy program is offered as a general program area of concentration, an honours program major or an honours program minor.

(2) The Office of Open Learning offers a program leading to a *Certificate in Dispute Resolution*. The program offers 132 hours of instruction and skill practice, with sequential components covering theory and generic issues, civil procedures, commercial mediation and an elective chosen from more than a dozen different courses. A 100-hour optional internship is also available to graduates seeking practical experience and supervision. A new course, titled *Dispute Resolution: Issues Associated with Aging*, is aimed at health care professionals, lawyers, nursing home care providers, social service agencies and others working with older Canadians and their families.

**Contact Person:** Gillian M. Joseph, Program Development Coordinator  
Office of Open Learning  
University of Guelph  
160 Johnston Hall  
Guelph, Ontario N1G 2W1  
Tel: (519) 767-5000  
Fax: (519) 767-1114  
E-mail: [gjoseph@open.uoguelph.ca](mailto:gjoseph@open.uoguelph.ca)  
Website: [www.open.uoguelph.ca](http://www.open.uoguelph.ca)

**Certification:** Certificate in Dispute Resolution

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**Name of Institution:** Ontario Institute for Studies in Education at the University of Toronto

**Location:** Toronto, Ontario

**Programs and Courses:** *Teaching Conflict and Conflict Resolution: Politics and Practice*

This is a research-orientated graduate course in the Sociology and Equity Studies in Education department. The course examines restorative justice among other approaches to handling conflict in schools.

**Contact Person:** Kathy Bickmore

Ontario Institute for Studies in Education at the University of Toronto

252 Bloor Street West

Toronto, Ontario M5S 1V6

Tel: (416) 923-6641

Fax: (416) 926-4744

E-mail: [kbickmore@oise.utoronto.ca](mailto:kbickmore@oise.utoronto.ca)

**Certification:** 3-credit graduate course

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**Name of Institution:** Queen's University

**Location:** Kingston, Ontario

**Programs and Courses:**

(1) Queen's Theological College offers a *Restorative Justice Program* leading to a diploma. The program consists of three intensive weeks, one course per week, during the spring-summer semester. Courses may be taken consecutively or separately over a period of time and are followed by a 200-hour supervised field placement in a restorative justice context. The program is designed for community and institutional chaplains, chaplaincy volunteers, social workers, lawyers, police and correctional staff, pastors, lay persons, victims of crime, agency workers involved with ex-offenders and parolees, and psychology, sociology, criminology and theology students. Apart from the diploma program, courses may also be taken on an individual basis. Courses include:

- *RJ 100/ THEO 400 - The Vision of Restorative Justice*
- *RJ 101/ THEO 401 - Restorative Justice and the Reshaping of Relationships*
- *RJ 102/ THEO 402 - The Action of Restorative Justice*



- *RJ103 - Supervised Practice of Restorative Justice* (the field placement)

**Contact Person:** Rod Carter, Director - Restorative Justice Program  
 Queen's Theological College  
 Queen's University  
 Kingston, Ontario K7L 3N6  
 Tel: (613) 533-2107  
 Fax: (613) 533-6879  
 E-mail: [carterr@post.queensu.ca](mailto:carterr@post.queensu.ca)  
 Website: [www.queensu.ca/theology](http://www.queensu.ca/theology)

**Certification:** Diploma in Restorative Justice

(2) The Faculty of Law at Queen's offers several courses related to conflict resolution in order to acquaint prospective lawyers with a range of non-judicial alternatives to dispute resolution and provide them with skills training in this area.

Courses include:

- *Law 572 - Advanced Mediation*
- *Law 333 - Alternative Dispute Resolution*
- *Law 337 - Client Counseling and Dispute Resolution*
- *Law 418 - Clinical Correctional Law*
- *Law 566 - Industrial Dispute Law*
- *Law 560 - Labour Law*
- *Law 335 - Negotiation*

**Contact Person:** M.J. Moore, Administrative Assistant, Faculty of Law  
 Ronald R. Price, Professor  
 Macdonald Hall  
 Kingston, Ontario K7L 3N6  
 Tel: (613) 533-6000, ext. 74279  
 E-mail: [rrp@qsilver.queensu.ca](mailto:rrp@qsilver.queensu.ca)

(3) The Queen's Industrial Relations Centre offers a range of specialized courses to professionals working in the area of human resources and industrial relations. Participants are given the opportunity to develop specific skills, examine current and emerging issues in their field and engage in networking with their peers. Courses relating to conflict resolution include:

- *Labour Arbitration Skills*
- *Industrial Relations*
- *Dispute Resolution Skills - The Mediation Process*
- *Negotiation Skills*

**Contact Person:** Mary Lou Chapman

Queen's University  
Industrial Relations Centre  
Kingston, Ontario K7L 3N6  
Tel: (613) 533-6000 ext. 77088  
Fax: (613) 533-6812  
Website: [www.qsilver.queensu.ca/irl](http://www.qsilver.queensu.ca/irl)

**Certification:** \* Certificate in Industrial Relations  
\* Certificate in Human Resource Management

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**Name of Institution:** St. Jerome's University (federated with the University of Waterloo)

**Location:** Waterloo, Ontario

**Programs and Courses:**

St. Jerome's University offers students (General or Honours program) at the University of Waterloo the opportunity to pursue an *Interdisciplinary Option in Legal Studies and Criminology* in addition to their major in a particular discipline. The option is intended for students who are interested in a career in the legal or para-legal professions, social work, policing or corrections. Courses for the option are grouped into three sections:

- *Foundational courses* - deal with the history, philosophy and sociology of law as well as political and social aspects of contemporary Canadian law and criminal justice.
- *Legal norms* - the norms regulating various aspects of human, social and economic activity, including the functioning of courts and political institutions.
- *Criminology* - a collection of courses in the general area of criminology; examines crime, delinquency, conflict resolution, the criminal justice system, law enforcement and penal institutions.

**Contact Person:** Frederick J. Desroches, Ph.D., Professor

St. Jerome's University  
Waterloo, Ontario N2L 3G3  
Tel: (519) 884-8111 ext. 221  
Fax: (519) 884-5759  
E-mail: [fjdesroc@uwaterloo.ca](mailto:fjdesroc@uwaterloo.ca)

**Certification:** An overall 65% average in the 10 courses is required in order to receive the "Legal Studies and Criminology Option" designation on the graduation diploma.

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**Name of Institution:** University of Ottawa

**Location:** Ottawa, Ontario

**Programs and Courses:**

(1) The Faculty of Law, Civil Law Section offers a French-language course, *DRC 4508-Médiation, conciliation et arbitrage* (mediation, conciliation and arbitration), which covers the theory and practice of conflict resolution outside the formal judicial system, particularly with respect to civil or commercial disputes.

**Contact Person:** Mistrale Goudreau, Vice-Dean  
Faculty of Law, University of Ottawa  
57 Louis-Pasteur Street  
P.O. Box 450, Station A  
Ottawa, Ontario K1N 6N5  
Tel: (613) 562-5703

(2) The Faculty of Social Science, Department of Criminology, offers a number of courses dealing with restorative justice and related issues.

- *CRM 3302 - Abolitionism and the Criminal Justice System (CRM 3702 - Abolitionnisme et le système de justice pénale)*. Offered in both official languages, the course examines the rationale for penal abolition, drawing upon the work of Nils Christie, a leading proponent of restorative justice within the academic community, on the expansion of the "prison-industrial complex." A large part of the course is devoted to looking at the development of restorative justice and peacemaking alternatives and the ensuing "transformative justice" movement, led by Quaker activist Ruth Morris.
- *CRM2310 - Community Intervention in Criminology* - The course focuses on the concepts of "community" and "intervention" as they pertain to criminology. It examines the emergence of community intervention, the relationship between justice and community services, and the evolution of community services in Ontario and Quebec. Selected modules deal with: restorative justice (and similar philosophies); "peacemaking criminology"; community sentencing and circle sentencing; reintegration ceremonies; family group conferencing; and mediation/conflict resolution (including victim-offender mediation in cases of serious crime).
- *CRM6340 - Theories of Intervention in Criminology and Alternative Practices* - a graduate-level course focusing on legal, ethical and medical concerns. The course also covers the theory and practice of intervention, both mainstream and alternative. The rise of alternative intervention models, particularly restorative justice, is examined.

**Contact Person:** Faculty of Social Sciences  
Department of Criminology, University of Ottawa

25 University St.  
P.O. Box 450, Stn. A  
Ottawa, Ontario K1N 6N5  
Tel: (613) 562-5303  
Fax: (613) 562-5304  
E-mail: [crimino@uottawa.ca](mailto:crimino@uottawa.ca)  
Website: [www.uottawa.ca/academic/socsci](http://www.uottawa.ca/academic/socsci)

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**Name of Institution:** University of Toronto

**Location:** Toronto, Ontario

**Programs and Courses:** *BA in Peace and Conflict Studies*

This undergraduate program gives students an opportunity to pursue a bachelor's degree in Peace and Conflict Studies. First-year students must take three introductory courses in History, Economics, Psychology, Sociology and/or International Relations. Once in the program, students pursue either a *major* (seven courses) or a *specialist* option (12 courses). They must also take at least two of the core courses, including an introductory course. The *specialist* option includes courses with a disciplinary (e.g., anthropology, political science), regional (e.g., the Middle East, Latin America, Canada) or thematic (e.g., negotiation, conflict resolution) focus.

Core courses

- *UNI260Y - Introduction to Peace and Conflict Studies*
- *UNI360Y - Topics in Peace and Conflict*
- *JUP460Y - Contemporary Issues in Peace and Conflict*

**Contact Person:** Director, Peace and Conflict Studies Program  
University College, University of Toronto  
15 King's College Circle  
Toronto, Ontario M5S 3H7  
Tel: (416) 978-8148  
Fax: (416) 978-8416  
E-mail: [pcs.programme@utoronto.ca](mailto:pcs.programme@utoronto.ca)  
Website: [www.library.utoronto.ca/pcs/pcs.htm](http://www.library.utoronto.ca/pcs/pcs.htm)

**Certification:** BA in Peace and Conflict Studies

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**Name of Institution:** University of Toronto, School of Continuing Studies

**Location:** Toronto, Ontario

**Programs and Courses:** *Certificate in Continuing Studies in Dispute Resolution*  
The certificate program offers a range of foundation and advanced courses in a

flexible format geared to the needs of those who already have full-time employment (for example, courses are given in the evening). Participants typically include lawyers, consultants, health care professionals, educators and public employees. The common denominator is that conflict resolution skills are an essential part of their job. The faculty includes high-profile dispute resolution professionals from the private and public sectors.

#### Foundation courses

- *Alternative Dispute Resolution*
- *Appreciating Arbitration*
- *Mediation Theory and Practice*
- *Negotiation*

#### Advanced Courses

- *Advanced mediation: Getting Beyond Impasse*
- *Workplace Dispute Resolution*
- *Civil Justice Process and Dispute Resolution*
- *Conflict Resolution Analysis and Design*
- *Negotiation and DR in the International Arena*

**Contact Person:** Lee McTavish, Senior Coordinator, Certificate and Dispute Resolution Program  
University of Toronto, School of Continuing Studies  
158 St. George St.  
Toronto, Ontario M5S 2V8  
Tel: (416) 978-7757  
Fax: (416) 978-5673  
E-mail: [lee.mctavish@scs.utoronto.ca](mailto:lee.mctavish@scs.utoronto.ca)  
Website: [www.learn.utoronto.ca](http://www.learn.utoronto.ca)

**Certification:** Certification is granted upon the successful completion of a six-course program. The program also includes 100 hours of student internship. To achieve certification, students must successfully complete three of the foundation courses and take three advanced courses, completing the program within five years.

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**Name of Institution:** York University - Osgoode Hall Law School

**Location:** Toronto, Ontario

**Programs and Courses:** *Alternative Dispute Resolution - Part-time LL.M.*

(1) Through the Professional Development Program, the university offers a *Part-time LL.M Specializing in Alternative Dispute Resolution*. The program combines theory with practice in a series of intensive workshops, and includes a practicum, along with a major research project. The objective is to help participants gain a deeper understanding of the underlying causes of conflict, the broad range of conflict resolution processes available, and the ways in which lawyers might function more effectively in the dispute resolution process as either an advocate or a neutral. The program was designed for practising lawyers who have a particular interest in disputes and the limits of traditional (legal) dispute resolution processes. Prerequisites include an LLB with a B average, or an LLB with related work experience.

#### Required courses

- *Introductory Workshop*
- *The Theory and Practice of ADR*
- *Practicum*
- *Major Research Paper*

#### Electives (3 of the four must be taken)

- *Culture, Diversity and Power in Dispute Resolution*
- *Advanced Mediation*
- *Dispute Analysis and Process Design*
- *Ethical and Professional Responsibility Issues Related to Dispute Resolution*

**Contact Person:** Professional Development Program  
York University, Osgoode Hall Law School  
4700 Keele Street  
Toronto, Ontario M3J 1P3  
Tel: (416) 597-9734  
Fax: (416) 597-9736  
E-mail: [pdp@osgoode.yorku.ca](mailto:pdp@osgoode.yorku.ca)  
Website: [www.law.yorku.ca/pdp/](http://www.law.yorku.ca/pdp/)

**Certification:** LL.M. in Alternative Dispute Resolution

(2) Within its LLB program, the university offers a number of courses dealing with various aspects of alternative dispute resolution, particularly as related to the eventual practice of law. Courses include:

- *LW3980.03(Q)- Dispute Settlement*: an introductory course covering the theoretical foundations of ADR, the practical implications, and the fundamentals of system design.
- *LW 3980.03(R) - Dispute Settlement*: compares the judicial system with arbitration, mediation and negotiation; examines the linkages between notions of justice, the legal system and ADR.

- *LW3980.03A - Dispute Settlement*: an in-depth examination of ADR processes and their appropriateness for resolving disputes in diverse areas such as labour and employment relations, corporate/commercial, environmental and family.
- *LW5960.04- Theory and Practice of Mediation* - hands-on training including simulations and work placements, combined with an examination of the issues surrounding the use of mediation in various settings.

**Contact Person:** Undergraduate Programs  
 Osgoode Hall Law School  
 York University  
 4700 Keele Street  
 Toronto, Ontario M3J 1P3  
 Tel: (416) 736-5030  
 Website: [www.osgoode.yorku.ca](http://www.osgoode.yorku.ca)

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## QUÉBEC



**Name of Institution:** Laval University, School of Social Services

**Location:** Laval, Quebec

**Programs and Courses:** *Bachelor of social services*

(1) The Laval University School of Social Services prepares students for a career in social work, counseling or community development (or other related human services). Courses dealing specifically with conflict resolution are:

- *SVS-64767 - Médiation familiale I (Family Mediation I)*
- *SVS-65331 - Médiation familiale II (Family Mediation II)*

**Contact Person:** Céline Beaumont, Secretariat  
 Laval University, School of Social Services  
 Pavillion Charles-De Koninck  
 Quebec City, Quebec G1K 7P4  
 Tel: (418) 656-2131, ext. 5444  
 E-mail: [Celine.Beaumont@svs.ulaval.ca](mailto:Celine.Beaumont@svs.ulaval.ca)  
 Website: [www.svs.ulaval.ca](http://www.svs.ulaval.ca)

(2) The Département de relations industrielles (Industrial Relations Department) offers a certificate program in human resource management. It is a part-time program for mature students already working in the human resource/industrial relations sector. Many of the courses deal with labour-management relations. One course, in particular, deals with conflict management:

- *GRH-20615 - Gestion moderne des conflits (modern conflict management)* - presents negotiation techniques, in a union or non-union context, to develop a better understanding of conflict management. Topics include: principle-based negotiation; developing partnership agreements and social contracts; working with committees; and communications.

**Contact Person:** Jean Boivin, Program Director  
Laval University, Department of Industrial Relations  
Pavillon J.-A.-DeSève  
Quebec City, Quebec G1K 7P4  
Tel: (418) 656-2794  
Fax: (418) 656-7688  
E-mail: [rlt@rlt.ulaval.ca](mailto:rlt@rlt.ulaval.ca)  
Website: [www.rlt.ulaval.ca](http://www.rlt.ulaval.ca)

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**Name of Institution:** McGill University

**Location:** Montreal, Quebec

**Programs and Courses:**

The Faculty of Law at McGill offers two courses related to conflict resolution in connection with the law degree:

- *Comparative Legal Institutions* - an introduction to the field of alternative dispute resolution through theory and practical exercises. Negotiation, facilitation, mediation, and preventive tools such as systems designing and partnering are taught. The emphasis is on building skills that will be useful in dispute resolution work, whether as an advocate or as a third-party neutral.
- *Resolution of International Disputes* - a seminar dealing with dispute resolution between states, between states and individuals, and between private parties. The course examines the complex interplay between the rules of public and private international law.

**Contact Person:** Christine Gervais, Student Affairs Officer  
Faculty of Law, McGill University  
3644 Peel Street



Montreal, Quebec H3A 1W9

Tel: (514) 398-6608

Fax: (514) 398-4659

E-mail: [gervais@falaw.lan.Mcgill.ca](mailto:gervais@falaw.lan.Mcgill.ca)

**Certification:** Each course is worth three credits within the Law Faculty.

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**Name of Institution:** University of Montreal - School of Criminology

**Location:** Montreal, Quebec

**Programs and Courses:**

The School of Criminology at the University of Montreal offers a course entitled *Conciliation et médiation (Conciliation and Mediation)* as part of the clinical training component of its bachelor's program.

**Contact Person:** Guy Lemire, Director

University of Montreal, School of Criminology

P.O. Box 6128, Station Centre-ville

Montreal, Quebec H3C 3J7

Tel: (514) 343-5650

Website: [www.fas.umontreal.ca/crim](http://www.fas.umontreal.ca/crim)

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**Name of Institution:** University of Sherbrooke

**Location:** Sherbrooke, Quebec

**Programs and Courses:** *Diplôme: Prévention et règlement des différends (Diploma in Conflict Prevention and Resolution)*

The Law Faculty offers a graduate-level diploma in *Conflict Prevention and Resolution*. Objectives include: developing conflict analysis and dispute resolution skills; understanding conflict theory; learning to design appropriate interventions; improving communication and interpersonal skills; and integrating the values associated with conflict prevention and resolution. The program may be pursued through distance education. To be accepted, candidates must already have a bachelor's degree in a related field of study or a suitable combination of education and experience. Courses include:

- *PRD700 - Prévention et règlement des différends (Conflict Prevention and Resolution)*

- *NEG710 - Concepts et principes fondamentaux de négociation (Basic Concepts and Principles of Negotiation)*
- *NEG711 - Développement d'habilités (Skills Development)*
- *MDN720 - Concepts et principes fondamentaux de médiation (Basic Concepts and Principles of Mediation)*
- *MDN721 - Développement d'habilités (Skills Development)*
- *PRD702 - Médiation et conflits publics (Mediation and Public Conflicts)*
- *PRD703 - Droit préventif (Preventive Law)*

**Contact Person:** Ginette Roy Raymond  
 Graduate Program, Law Faculty  
 University of Sherbrooke  
 2500 University Blvd.  
 Sherbrooke, Quebec J1K 2R1  
 Tel: (819) 821-7518  
 Fax: (819) 821-7578  
 E-mail: [groy@droit.usherb.ca](mailto:groy@droit.usherb.ca)  
 Website: [www.usherb.ca](http://www.usherb.ca)

**Certification:** Diploma in Conflict Prevention and Resolution

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## **NEW BRUNSWICK**



**Name of Institution:** University of New Brunswick

**Location:** Fredericton, New Brunswick

### **Programs and Courses:**

The Faculty of Law offers a course dealing with aboriginal justice issues (hence, some content on restorative justice practices) and a course dealing specifically with conflict resolution.

- *Law-4193 Aboriginal People and Canadian Federalism* - includes a component dealing with self-government, self-determination and Aboriginal justice systems.
- *Law-4103 Dispute Resolution* - provides an overview of theoretical and practical underpinnings of non-judicial dispute resolution, both prior to or as an alternative to the formal court process; includes skill development in interviewing, negotiating, drafting settlements, mediation and arbitration.

<b>Contact Person:</b>	Law Admissions Office
	Faculty of Law, P.O. Box 44271
	Fredericton, New Brunswick E3B 6C2
	Tel: (506) 453-4693
	Fax: (506) 453-4604
	E-mail: <a href="mailto:lawadmit@unb.ca">lawadmit@unb.ca</a>
	Website: <a href="http://www.unb.ca">http://www.unb.ca</a>

**Certification:** Each course is worth three credits within the Law Faculty.

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## **NOVA SCOTIA**



**Name of Institution:** Hensen College (affiliated with Dalhousie University Law School)

**Location:** Halifax, Nova Scotia

**Programs and Courses:** *Certificate in Negotiation and Conflict Management*

Hensen College of Public Affairs and Continuing Education and Dalhousie Law School jointly offer a certificate program in Negotiation and Conflict Management. The program consists of four three-day workshops, totalling 90 classroom hours, supplemented by a written case analysis of a simulated negotiation or mediation scenario, allowing for students' theoretical knowledge and practical competency to be assessed. Workshops include:

- *Negotiation and Dispute Resolution* - draws heavily on the work done at Harvard University on principled negotiation, with much use of case studies and role plays
- *Mediation* - the emphasis is on skill development and practice
- *Advanced Negotiation*
- *Advanced Mediation*
- *Family Conflict and the Law* - covers the impact of family conflict on all parties, the structure of family law, the role of the courts and of out-of-court dispute resolution mechanisms, case analysis and role plays.

**Contact Person:** Registration Office

Dalhousie Negotiation and Conflict Management Programme  
c/o Hensen College, Dalhousie University  
6100 University Avenue  
Halifax, Nova Scotia B3H 3J5  
Tel: (902) 494-2375  
Fax: (902) 494-6875  
Email: [conflict.management@Dal.Ca](mailto:conflict.management@Dal.Ca)  
Website: <http://is.dal.ca/~hensen/ncmp>

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**Name of Institution:** **Lester B. Pearson Canadian International Peacekeeping Training Centre**

**Location:** Clementsport, Nova Scotia

**Programs and Courses:**

The Centre is named in honour of Lester B. Pearson, former Prime Minister of Canada and recipient of the 1957 Nobel Peace Prize for inventing the concept of modern peacekeeping. The Centre's mission is to support Canada's contribution to international peace, security and stability through the provision of quality research, education and training in all aspects of peacekeeping. The Centre conducts research, roundtables and seminars and offers a wide array of courses delving into various technical aspects of peacekeeping. It can also respond quickly to requests for specialized research or customized training programs. Courses include:

- *C-01 - Interdisciplinary Cooperation: The New Peacekeeping Partnership in Action* - includes modules on cross-cultural dynamics, conflict prevention, conflict mitigation, conflict termination and conflict recovery.
- *C-02 - Creating Common Ground: Peacekeeping Negotiation and Mediation* - includes three series: a) *Conflict series*: examines various aspects of contemporary conflict management within the context of peacekeeping; b) *Interaction series*: presents the theory of interest-based negotiation, multi-track diplomacy and mediation (process and skills); and c) *Exercise series*: places participants in several practice negotiation and mediation situations of increasing difficulty and complexity.
- *C-12 - The Hard Road Home: Disarmament, Demobilization and Reintegration* - deals with the repatriation and reintegration of combatants and their families into the social and economic life of their communities following an armed conflict. Reconciliation of former enemies, truth commissions and conflict regulation mechanisms are important themes.

**Contact Person:** Registrar  
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Website: [www.cdnpeacekeeping.ns.ca](http://www.cdnpeacekeeping.ns.ca)

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**Name of Institution:** Mount Saint Vincent University

**Location:** Halifax, Nova Scotia

**Programs and Courses:**

*Peace and Conflict Studies*, within the Department of Education, is an interdisciplinary program that examines the roots of conflict and the foundations of peace. The program allows students to explore the inter-relatedness of such issues as poverty, violence, hunger, discrimination, war, justice and security. Peace and conflict are studied in various contexts, ranging from the individual, the family, school, workplace, community and the national and global forum. Students may major or minor in peace and conflict studies. Courses include:

- *FSGN/PHIL 2202 - The Roots of Peace and Conflict*
- *POLS 3324 - New Perspectives on Peace and Conflict*
- *FSGN 4410 - Conflict Management and Mediation*
- *WOMS 3371 - Women, Resistance and Empowerment*

A master's degree in *Peace and Social Justice* may also be pursued.

**Contact Person:** Sue McGregor, Ph.D.  
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Website: [www.msvu.ca/pax](http://www.msvu.ca/pax)

**Certification:** 3- or 4-year interdisciplinary Bachelor of Arts degree in Peace and Conflict Studies.

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## **PRINCE EDWARD ISLAND**



**Name of Institution:**      **University of Prince Edward Island - Centre for  
Conflict Resolution Studies**

**Location:**    Charlottetown, Prince Edward Island

### **Programs and Courses:**

The Centre for Conflict Resolution Studies offers a 210-hour certificate program with conflict resolution electives and concentrations in mediation, negotiation and facilitation. Each concentration provides a graduated sequence of studies and applications to a various situations. The program is capped by a practicum. This is a professional development program offering non-academic credits. Applicants are expected to have a first degree. Admission may also be granted on the basis of prior experience and qualifications. Courses may be taken individually or as part of the certificate.

All courses are offered in one- to four-day modules and involve active participation in discussions, simulations and skills building exercises. The faculty features instructors of note from across Canada. Customized courses for groups are available. The Centre also offers a three-day workshop and a one-day workshop on Restorative Justice. The certificate course requirements include the following core courses:

- *Introduction to Restorative Justice (21 hours)*
- *Introduction to Conflict Resolution (21 hours)*
- *Victim Sensitivity (TBA)*
- *Victim Offender Mediation (21 hours)*
- *Group Conferencing (TBA)*
- *Case Development in Victim-Offender Dialogue (21 hours)*
- *Practicum*

<b>Contact Person:</b>	Centre for Conflict Resolution Studies Department of Extension and Summer Sessions 550 University Ave. Charlottetown, Prince Edward Island    C1A 4P3 Tel: (902) 566-0408
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E-mail: [extension@upei.ca](mailto:extension@upei.ca)  
Website: [www.upei.ca/~conflictcentr](http://www.upei.ca/~conflictcentr)

**Certification:** Level 1 Certificate in Restorative Justice