

Other Government Departments and Agencies: Reference List for Exporters

To help ensure that prohibited and controlled goods are not illegally exported from Canada, the Canada Border Services Agency assists other federal government departments and agencies by administering and enforcing legislation and regulations on their behalf. Inquiries about these exporting regulations should be directed to the relevant department or agency. Below is a list of some of the most commonly exported commodities that may require permits and/or certificates from other federal government departments and agencies.

Government Department/Agency Name, Web address, Telephone number		Commodities/Area of Responsibility
Canada Post	www.canadapost.ca 1-800-267-1177	<ul style="list-style-type: none"> ■ Certain items cannot be exported by mail, e.g. perfumes, liquids, perishables, alcohol and tobacco.
Canadian Food Inspection Agency	www.inspection.gc.ca 1-800-442-2342	<ul style="list-style-type: none"> ■ Food, plants, animals and related products ■ Food labelling ■ Wood packaging
Canadian Grain Commission	www.grainscanada.gc.ca 1-800-275-4292	<ul style="list-style-type: none"> ■ Buckwheat ■ Cereal, oilseeds, pulses ■ Corn ■ Mixed grains
Canadian Heritage	www.canadianheritage.gc.ca 1-866-811-0055	<ul style="list-style-type: none"> ■ Goods on the Canadian Cultural Property Export Control List
Canadian Nuclear Safety Commission	www.cnscc.gc.ca 1-800-668-5284	<ul style="list-style-type: none"> ■ Nuclear material, equipment and technology ■ Nuclear-related, dual-use material, equipment and technology ■ Radiation emitting devices
Environment Canada	www.ec.gc.ca 1-800-668-6767	<ul style="list-style-type: none"> ■ Endangered animals and plants ■ Hazardous recyclable material ■ Hazardous waste ■ Ozone-depleting substances <p>Note: Provincial export permits may be required. Contact the appropriate provincial or territorial government.</p>
Foreign Affairs and International Trade Canada	www.international.gc.ca 1-877-808-8838	<ul style="list-style-type: none"> ■ Goods exported to countries on the Area Control List and/or subject to United Nations sanctions. ■ Goods on the Export Control List ■ Firearms, military weapons
Health Canada	www.hc-sc.gc.ca 1-800-267-9675	<ul style="list-style-type: none"> ■ Controlled substances ■ Controlled or restricted drugs ■ Narcotics ■ Precursor chemicals
National Energy Board	www.neb.gc.ca 1-800-899-1265	<ul style="list-style-type: none"> ■ Butane ■ Ethane ■ Electricity ■ Gas ■ Oil ■ Propane
Natural Resources Canada	www.nrcan.gc.ca 1-866-539-0766 (Diamonds) 613-948-5200 (Explosives)	<ul style="list-style-type: none"> ■ Diamonds (Kimberley Process Office) ■ Explosives
Transport Canada	www.tc.gc.ca 1-800-333-0371	<ul style="list-style-type: none"> ■ Transportation of dangerous goods

For detailed information on exporting, visit the Small and Medium-sized Enterprise Centre at www.cbsa.gc.ca/sme-pme. For more information, within Canada call the Border Information Service at **1-800-461-9999**. From outside Canada call 204-983-3500 or 506-636-5064. Long distance charges will apply. Agents are available Monday to Friday (08:00 - 16:00 local time, except holidays). TTY is also available within Canada: **1-866-335-3237**.