

**P.E.I. COUNCIL OF THE DISABLED INC.**

**HOUSING NEEDS SURVEY**

**FOR PEOPLE WITH DISABILITIES**

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THE P.E.I. COUNCIL OF THE DISABLED ACKNOWLEDGES WITH APPRECIATION THE SUPPORT OF CANADA MORTGAGE AND HOUSING CORPORATION.

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## BACKGROUND

The PEI Council of the Disabled with the support and cooperation with Canada Mortgage and Housing Corporation developed and designed three surveys of disabled people's housing needs on Prince Edward Island during the summer of 1988. A student researcher was employed for the project and developed questionnaires which were sent to three different groups.

There is a limited network of knowledge concerning the social needs and housing problems of persons with disabilities residing on PEI. Various governmental and non-governmental agencies are involved in the supply of housing; however, there is no central source of information on availability of affordable and suitable housing for disabled persons in the province.

The first survey involved individual participants, primarily persons with disabilities. More than 600 surveys were mailed to this group. The primary objective was to determine the housing needs of physically challenged Islanders. As well, the survey attempted to determine the type of housing required.

The second survey was mailed to more than 80 private landlords. The main objective of this questionnaire was to develop, if possible, an inventory of housing units in the private sector suitable for occupancy by disabled persons. In addition, the survey sought to determine the need for a central housing registry of accessible rental units and the willingness of the landlords to participate in such a housing registry.

The third survey was directed at agencies and organizations who work for or with persons with disabilities. 250 surveys were mailed to this group to determine their views on types of housing required, modifications needed, and services necessary to enable independent living, and the need for a central housing registry.

For the purposes of this study, a physically disabled person is defined as:

A person with a medically identifiable disability that results in manipulation and/or mobility restrictions. The disability would be severe enough to require modifications to a housing unit to permit community living. The physically disabled persons may need assistance from other persons with basic daily activities such as eating, dressing, grooming and bathing. This definition includes those with sensory disabilities (visually impaired and hearing impaired).

A computer program was developed for inputting the data from the surveys which were returned

## **SUMMARY OF SIGNIFICANT FINDINGS: AGENCIES/ORGANIZATION SURVEY**

The response rate of the survey to agencies/organizations who work with the disabled was 11%.

54.6% of those responding felt there was NOT adequate housing for persons with disabilities on Prince Edward Island.

Only 14.2% felt that support care services were adequate while 42.9% indicated they were inadequate. (Support care services includes nursing care, non-medical attendant care, homemaking and home maintenance).

A large majority felt 73.9% felt that the lack of accessible housing and support care services prevents physically disabled individuals from living independently.

The survey attempted to determine from the professional viewpoint what the greatest needs are in the area of accomodation and support care. The greatest need identified was accessible transportation, 75%, followed by accessible dwelling with flexible hours of support care, 62.5%, respite care, day programs and independent living skills training programs all received support of 54% of those responding. (Multiple responses were permitted to this question).

Approximately 25% indicated that financial assistance for rent or modifications to dwelling was the greatest need.

66% of those surveyed supported the idea of a central registry for locating accessible accomodations.

## SUMMARY OF SIGNIFICANT FINDINGS:

### INDIVIDUAL SURVEYS

The response rate for this survey from individuals was 22%. The majority of the respondents were living in a family situation, 57.5%; while only 16.8% lived alone.

The largest percentage, 43%, reported mobility impairment as their primary disability; 30.4% reported 'other' disabilities ranging from MS, epilepsy, speech, arthritis, cerebral palsy, to severe retardation.

49.5% of those responding use a mobility aid; of those, 58.4% use a wheelchair either full or part-time.

Surprisingly, 69.5% stated that they did not require support care services. The most frequent support care service used, 60%, was family/friends followed by Homecare and Support, 12.2%. The 'other' classification of support care, 18.9%, was from a variety of sources from social services, institutions, taxis to cleaning lady.

Most, 66.7%, of the respondents were satisfied with the manner in which their support care needs were being met. Those who were not, 33.7%, identified several areas needing improvement from transportation options, help with housekeeping and maintenance to lack of social activities.

The majority of the respondents, 55.6%, have income of less than \$15,000 per year and 26.4% have income of less than \$9600 per year. 32.7% of the respondents reported their household role as 'one of two parents with children'.

A large percentage of those responding reside in a single family home, 70.2%; and 64.4% own their own home.

Interestingly, the most needed modifications to dwellings indicated by the survey were; grab rail bars in bathroom, 18.9%; accessible laundry facilities, 13.3%; ramps, 11.3%; adjusted countertops in kitchen, 9.4%.

Reasons given for not making modifications were: not needed, 45.2%; too expensive, 11.8%; need help to do the changes required, 10.8%; and need information on changes required, 8.6%.

Only 12.1% of those responding live in government assisted or subsidized housing and an even smaller percentage, 7.9%, indicated they were on a waiting list for government assisted or subsidized housing.

18.2% reported that their medical condition was made worse by their current dwelling; conversely 81.2% reported satisfaction with their current dwelling.

Respondents were asked to indicate their preferred dwelling type. The preferred option was a modified house, 34%, with some support care services, 33.3%, followed by a modified apartment, 17%, and more support care services, 44.4%. Not surprisingly, the least attractive option was nursing home or chronic care hospital.

The most puzzling response was the lack of support for a program to teach self dependence, 86.7% did not want such a program.

There was a similiar lack of interest an independent living center, which may be the result of unfamiliarity with the concept.

Respondents were asked to indicate the importance of several options when seeking accomodation. The highest ranked was wheelchair accessible dwelling, 45.3%; financial assistance for rent, 39.6%; central housing registry, 30.2%; assistance for modifications, 28.3% followed.

## OBSERVATIONS

It is interesting to note that the professionals, caregivers and agencies working with and for the disabled have quite different views on the subject of accessible accommodations and support care services than the persons with disabilities who responded to the survey.

A large majority, 69.5%, of individuals responding indicated they did not require support care services; yet, an equally large percentage, 60%, rely on family and/or friends to provide support care. Health care and social service professionals as well as agencies felt support care services were not being met, 42.9%.

Most of the individual respondents were satisfied with their current dwelling, 81.2%. while 54.6% of the agencies/organizations group felt housing for persons with disabilities was inadequate on PEI.

Both surveys indicated, however, that the lack of an accessible public transportation system hinders the independence of persons with disabilities.

In the comments portion of the survey of individuals, a common thread was that with just a bit of help with housekeeping, maintenance, and some support care, most indicated a strong preference for independence and remaining in their own homes.

Since the largest portion of those responding own their homes, 64.4%, the survey probably does not adequately address the needs of persons with disabilities who rent accommodation.

While there does not appear to be a major lack of accessible housing stock, the results indicate a need for more integrated community support systems which will permit independent living. As well, there is a need to ensure appropriate, adequate information about housing and support care services be made accessible to persons with disabilities to enable them to exercise options and choices about their housing.

A central housing registry could help address that need for information. In other provinces where a housing registry for accessible housing stock has been established, B.C. and Ontario, the experience has been mixed. While the registry does serve to link persons with disabilities with accessible accommodation, the primary benefit has been through information sharing about other services and support systems and assistance in problem solving for persons with disabilities.

This report is to be considered in combination with the housing needs study submitted in June, 1989 which outlined the results of the first two surveys directed at individuals with disabilities and groups and organizations working with persons with disabilities.

During the initial phase of this project in 1988 a survey was mailed to more than 80 private landlords. The main objective of this questionnaire was to develop, if possible, an inventory of housing units in the private sector suitable for occupancy by disabled persons. In addition, the survey sought to determine the need for a central housing registry of accessible rental units and the willingness of the landlords to participate in such a housing registry.

Insufficient response from the landlord survey required that the survey be conducted again and that process occurred through a summer research project conducted during the summer of 1989.



## **LANDLORD SURVEY/SUMMER 1989:**

Questionnaires were mailed to 108 landlords from a list provided by CMHC. Landlords were then contacted by telephone for feedback. Of the 108, contact was made with 68. The remaining 40 either moved, had unlisted telephone numbers or were otherwise unavailable. Twenty of the 68 contacted indicated they had sold their properties. Consequently, 48 landlords discussed the survey in depth.

The major concerns expressed by the landlords were:

1. Not enough disabled people live in PEI to warrant special housing treatment. Many landlords wanted statistics on the number and type of persons with disabilities on PEI.
2. East and West Royalty area landlords complained of the by-law restricting building heights to three storeys. They feel the high cost of providing an elevator is prohibitive for rental units of only three storeys. Some landlords expressed the opinion that if governments want elevators, etc., they should either change the by-law to allow increased building height or pay for the elevator and its installation.
3. Many landlords feel the social service departments of the provincial government does not supply enough money when subsidizing a person with disabilities.
4. The services of CMHC are relatively unknown in terms of assistance available to landlords for the construction/improvements of rental units for persons with disabilities.
5. There was a general lack of knowledge about the needs of persons with disabilities and many expressed biases against people with disabilities, particularly about the high costs of construction/modification or rental units to meet their needs.

## **SUMMARY OF SIGNIFICANT FINDINGS:**

### **LANDLORD SURVEY**

The response rate to this survey by landlords was 45%. Respondants indicated there is no problem with waiting lists. This is in sharp contrast to the indications from the social housing sector, all of whom report significant waiting lists in their projects.

Of the total number of units included by the respondents (Table 10), 9.6% were modified for wheelchair use.

Figures supplied by the PEI Housing Corporation indicate that of a total of 1460 social housing units only 52 or 3.5% are modified for wheelchair use and more importantly, only 11 or .07% are occupied by persons with a disability. It should be noted, however, that the large majority of the seniors units, a total of 1102, are designed to permit reasonable adaptations for wheelchair use. As well, the PEI Housing Corporation has indicated a willingness to make the necessary changes to ensure appropriate accessibility. Figures for CMHC subsidized social housing units are comparable to those of the province despite the requirement that 5% of units in all subsidized social housing projects be accessible.

Few of the private sector landlords expressed any difficulty in renting the accessible units.

A significant percentage of those responding, 94.9%, indicated support for the concept of a centralized housing registry. Many made additional comments and inquiries concerning the need for more accessible units on Prince Edward Island. Specific requests were received for more statistical data as well as information on modifications.

While support for the concept of a housing registry was high, a much smaller percentage of those responding, only 35.1%, expressed a willingness to participate in a housing registry of accessible units.

## **OBSERVATIONS**

Response rate was greater than first two surveys; this was probably the result of personal contact by the researcher.

The landlords responding did not perceive a large demand for more accessible units. Many were agreeable to making more modifications but at a reasonable costs. There was strong interest in more information about both the need and any available assistance. Several respondents felt social assistance payments were not sufficient to meet housing costs of low income tenants.

Landlords would participate in the housing registry if it is clearly demonstrated that such a registry could operate effectively.

## **HOUSING REGISTRY**

Experience in other provinces with a housing registry has been mixed. While the registry does serve to link persons with disabilities with accessible accommodation, the primary benefit has been through information sharing about other services and support systems and assistance in problem solving for persons with disabilities.

The establishment of a housing registry of accessible units, both public, social housing and private rental units, would benefit persons with disabilities by providing accurate, current information regarding accessible housing. This information will enable persons with disabilities to exercise more options regarding their housing choices.

The establishment of a housing registry will require the active cooperation of all concerned: governments (federal, provincial and municipal), private sector landlords, referring agencies, housing project managers.

A central, lead agency should retain the responsibility for the registry which should be organized on a regional basis and offered at no charge for either the listing and updating of units or for accessing the information by persons with disabilities or their representatives.

(SAMPLE LETTER TO INDIVIDUALS)

July, 1988

Dear Participant:

The following questionnaire was designed to determine the need for housing and support services for persons who are physically disabled on P.E.I. Since there is currently little data available on housing for the disabled population on the Island, a survey of this kind is needed to facilitate the study.

Your response to the questionnaire will help enhance the reliability of our research and ensure that it is an accurate representation of the disabled population on the Island. All of your answers to the questionnaire will be confidential. Please mail the completed questionnaire in the return envelope by August 15, 1988.

If you have any questions about the questionnaire or require more information, please call us at the Council of the Disabled, 892-9149.

Sincerely,

Sam O'Kello, Researcher

Anne Lie-Nielsen, Executive Director

## P.E.I. ACCESSIBLE HOUSING SURVEY

## INDIVIDUAL QUESTIONNAIRE

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

POSTAL CODE: \_\_\_\_\_

HOME TEL NO.: \_\_\_\_\_ WORK TEL NO.: \_\_\_\_\_

INFORMATION ON THIS QUESTIONNAIRE WILL BE KEPT CONFIDENTIAL.

FIRST, WE WOULD LIKE TO KNOW A LITTLE ABOUT YOU AND YOUR HOUSEHOLD.

-----

1. Which statement best fits your household role? (Choose only one)

- ☐ I am one of two parents with children.
- ☐ I am a single parent with children.
- ☐ I am married, we do not have any children.
- ☐ I am a child living with my parent(s).
- ☐ I live with a friend or friends.
- ☐ I live alone.
- ☐ Other (please indicate) \_\_\_\_\_

2. What type of disabilities do you have? (check any applicable)

- ☐ Hearing Impaired
- ☐ Sight
- ☐ Mobility
- ☐ Learning
- ☐ Other (please indicate) \_\_\_\_\_
- ☐ None

3. Do you use a mobility aid? (Please check one)

- ☐ yes ☐ no

If yes, which aid(s) do you use? (please check all that apply and whether full-time or part-time)

Full-time	Part-time	
<input type="checkbox"/>	<input type="checkbox"/>	Cane
<input type="checkbox"/>	<input type="checkbox"/>	Crutches
<input type="checkbox"/>	<input type="checkbox"/>	Walker
<input type="checkbox"/>	<input type="checkbox"/>	Wheelchair/Power Scooter
<input type="checkbox"/>	<input type="checkbox"/>	Other (Please specify) _____

4. Are there any other members of your household who have disabilities?

☐ yes ☐ no

If so did each of your household members complete a questionnaire?

☐ yes ☐ no

5. Do you require support care services?

☐ yes ☐ no

(SUPPORT CARE SERVICES include nursing care, non-medical attendant care, homemaking and home maintenance.)

6. What is your current source(s) of support care services? (Please check all that apply)

☐ Family/friends ☐ Meals-on-Wheels

☐ Home Care Support ☐ Private attendant

☐ Pat and the Elephant ☐ Other (please specify) \_\_\_\_\_

7. Are you satisfied with the way your support care service needs are being met? (Please specify)

☐ yes ☐ no

If no, please state the reason(s) why? \_\_\_\_\_

---

[OPTIONAL QUESTION]

8. Which income range best describes your household's gross monthly income? (The income of all household members living in your dwelling unit)

☐ Under \$ 600 ☐ \$1401 - \$1600

☐ \$ 600 - \$ 800 ☐ \$1601 - \$1800

☐ \$ 801 - \$1000 ☐ \$1801 - \$2000

☐ \$1001 - \$1200 ☐ \$2001 - \$2200

☐ \$1201 - \$1400 ☐ Over \$2200

NEXT, WE WOULD LIKE INFORMATION ABOUT WHERE YOU ARE LIVING.

9. a) What type of housing do you currently live in?

Low-rise\_\_\_\_, Town home\_\_\_\_, Single family home\_\_\_\_, High rise apt.\_\_\_\_,

Duplex\_\_\_\_, Nursing home\_\_\_\_, Senior's unit\_\_\_\_.

b) Do you own or rent your dwelling? (Please check one)

☐ Own ☐ Rent

10. How many bedrooms are in your unit? (Please indicate number) \_\_\_\_\_

11. In which area of P.E.I. do you live? Which area would you prefer to live? (Please refer to the table below and check one in each column)

Live Now	/ Prefer to Live
<input type="checkbox"/>	<input type="checkbox"/> Charlottetown
<input type="checkbox"/>	<input type="checkbox"/> Summerside
<input type="checkbox"/>	<input type="checkbox"/> Montague
<input type="checkbox"/>	<input type="checkbox"/> Alberton
<input type="checkbox"/>	<input type="checkbox"/> O'Leary
<input type="checkbox"/>	<input type="checkbox"/> Souris
<input type="checkbox"/>	<input type="checkbox"/> Rural
<input type="checkbox"/>	<input type="checkbox"/> Other _____

12. Do you have any of the following modifications in your dwelling? Do you need any of the following modifications? (Please check one column for each item that applies)

#### KITCHEN

Have	/Don't have but need
<input type="checkbox"/>	<input type="checkbox"/> Adjusted countertops
<input type="checkbox"/>	<input type="checkbox"/> Lowered cupboards
<input type="checkbox"/>	<input type="checkbox"/> Leg space under sinks
<input type="checkbox"/>	<input type="checkbox"/> Leg space under cupboards
<input type="checkbox"/>	<input type="checkbox"/> Insulated pipes under sink
<input type="checkbox"/>	<input type="checkbox"/> Raised indicators on stove
<input type="checkbox"/>	<input type="checkbox"/> Front control stove
<input type="checkbox"/>	<input type="checkbox"/> Other (Please specify) _____

**BATHROOM**

Have /Don't have but need

- ☐ ☐ Grab-rail bars  
☐ ☐ Special fixtures (ie: long-handled taps)  
☐ ☐ Leg space under sink  
☐ ☐ Insulated pipes under sink  
☐ ☐ Wheel-in shower  
☐ ☐ Other

(please specify) \_\_\_\_\_

**GENERAL**

Have /Don't have but need

- ☐ ☐ Ramps  
☐ ☐ Wider doorways  
☐ ☐ Light switches/electrical outlets related  
☐ ☐ Elevator bell to indicate floors  
☐ ☐ Safety feature on elevator doors  
☐ ☐ Flashing light on fire alarms  
☐ ☐ Flashing light for doors/intercom  
☐ ☐ Lowered rods in closets  
☐ ☐ Accessible parking  
☐ ☐ Accessible laundry facilities  
☐ ☐ Other (please specify) \_\_\_\_\_

13. What are the reasons for not making the modifications that you need, if any, in your current dwelling? (please check all that apply)

- ☐ not applicable/not needed  
☐ too expensive  
☐ need information on changes required  
☐ need help to do the changes required  
☐ landlord will not allow  
☐ temporary accommodation  
☐ Other (please specify) \_\_\_\_\_
- \_\_\_\_\_



14. Are you presently living in a housing unit that is government assisted or subsidized?

☐ yes ☐ no

If no, are you presently on a waiting list for government assisted housing? ☐ yes ☐ no

If yes, which waiting list(s) are you presently on?

---

How long have you been on the list? \_\_\_\_\_

15. Do you have a medical disability that is made worse by your present dwelling? (For example, a heart condition or muscular disability where you must use stairs)

☐ yes ☐ no

16. Is there anything about your present dwelling that is hazardous to your health or safety? (ie: faulty wiring, falling plaster, no fire exits, broken stairs, etc.)

☐ yes ☐ no

If yes, please specify hazard. (write answer below)

---

17. Is your heating system adequate (for example, in good working order)? ☐ yes ☐ no

18. Are you satisfied with where you are living? ☐ yes ☐ no

If no, why are you not satisfied. (please write answer below)

---

19. SUPPORT CARE SERVICES include nursing care, non-medical attendant care, home making and home maintenance.

In what type of place would you prefer to live? (please check one)

☐ a modified apartment

Would you require support care services? ☐ yes ☐ no

☐ a modified house

Would you require support care services? ☐ yes ☐ no

☐ a modified one-level town house

Would you require support care services? ☐ yes ☐ no

☐ a senior citizen's residence

Would you require support care services? ☐ yes ☐ no

☐ a small shared dwelling of three to ten physically disabled persons

Would you require support care services? ☐ yes ☐ no

☐ a large shared dwelling with about 30 physically disabled persons and on-site support care

☐ a nursing home

☐ a chronic care hospital

☐ Other (Please specify) \_\_\_\_\_

20. How many bedrooms would you require?

(Please indicate number) \_\_\_\_\_ bedrooms.

21. In moving to another dwelling, would you require a program that helps you learn how to be self-dependent? Such a program might include information about how to look for work, how to manage your money, how to hire and direct an attendant and how to develop personal and home making skills. (Please check one)

☐ yes ☐ no

22. In looking for another place to live, which of the following would be important to you? Please check one column for each item and rate according to preference ie: 1,2,3, etc.

Important    Not Important

☐ ☐ a) 24 hour on-site support care

☐ ☐ b) wheelchair accessible dwelling

☐ ☐ c) Central registry for locating modified housing

☐ ☐ d) financial assistance for rent

☐ ☐ e) financial assistance for modifications

☐ ☐ f) flexible hours for support care

☐ ☐ g) financial assistance for support care

PLEASE RETURN THE QUESTIONNAIRE BY AUGUST 22, 1988 IN THE ENCLOSED ENVELOPE!

(SAMPLE LETTER AGENCIES/ORGANIZATIONS)

July 1988

Dear Agency/Organization:

The Council of the Disabled in conjunction with the Canada Mortgage and Housing Corporation (CMHC) and the P.E.I. Housing Corporation is conducting a survey. The purpose of the survey is to identify and determine the need for housing and support care services for physically disabled persons on P.E.I.

However, we would like to obtain information from physically disabled people in the community and also get perspectives of the agencies/organizations that are involved with or provide service to physically disabled Islanders. The information gathered will be used to develop plans and make recommendations about housing and support care needs.

We would appreciate your response to the enclosed questionnaire, detailing your knowledge of and concerns about housing and support care services for physically disabled persons.

All of your answers to the questionnaire will be confidential. Please mail the completed questionnaire in the return envelop by August 15, 1988. For more information, please don't hesitate to call us at the Council of the Disabled, 892-9149.

Your prompt action regarding this letter will be highly appreciated.

Sincerely,

Sam O'Kello, Researcher

Anne Lie-Nielsen, Executive Director

## HOUSING FOR PHYSICALLY DISABLED PERSONS

## SURVEY OF KEY INFORMANTS/AGENCIES/ORGANIZATIONS

NAME OF AGENCY/ORGANIZATION: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CONTACT PERSON: (NAME) \_\_\_\_\_

(TITLE) \_\_\_\_\_

TELEPHONE: \_\_\_\_\_

DATE: \_\_\_\_\_

NOTE: All answers to the questionnaire will be confidential. Please note that not all of the questions may be applicable to your agency/organization; such questions can be marked 'N/A' (not applicable).

PLEASE RETURN THE QUESTIONNAIRE IN THE RETURN ENVELOPE BY AUGUST 22, 1988.

1. Briefly, mention the type of service(s) that your agency/ organization provides with respect to physically disabled Islanders.

\_\_\_\_\_  
\_\_\_\_\_

2. a) Are available housing options in P.E.I. adequate for the physically disabled group with whom you are familiar?

( ) yes ( ) no ( ) not sure

b) If no briefly, outline the problems that you perceive.

\_\_\_\_\_  
\_\_\_\_\_

c) What solutions to these problems can you suggest?

\_\_\_\_\_  
\_\_\_\_\_

3. Is there adequate provision of SUPPORT CARE SERVICES for physically disabled persons? (SUPPORT CARE SERVICES include nursing care, non-medical attendant care, homemaking and home maintenance.)

Please check one ( ) yes ( ) no ( ) not sure

a) If not, briefly outline the problems you are aware of.

\_\_\_\_\_  
\_\_\_\_\_

b) What solutions to these problems can you suggest?

\_\_\_\_\_

4. Some physically disabled individuals may have the ability to live independently but are not given the opportunity to do so because housing and support care services are inadequate. Do you agree with this statement?

please check one ( ) yes ( ) no ( ) not sure    a) If yes, please explain.

\_\_\_\_\_

b) What solutions can you suggest?

\_\_\_\_\_

\_\_\_\_\_

5. From your opinion, how would you rate the importance of each of the following as needs in the area of accommodation and personal support care for physically disabled persons (please check one category for each item listed).

GREAT    SOME    NO    DON'T

NEED    NEED    NEED    KNOW

a) Chronic care beds

\_\_\_\_\_

b) Nursing home beds

\_\_\_\_\_

c) Group homes with non-medical support care

\_\_\_\_\_

d) Accessible dwelling

\_\_\_\_\_

e) Accessible dwellings with

flexible hours of support care

\_\_\_\_\_

f) Accessible dwellings with 24 hour

support care on-site

\_\_\_\_\_

g) Family relief-care options

\_\_\_\_\_

h) Day programs

\_\_\_\_\_

i) Life skills training programs where

disabled can learn to live independently

\_\_\_\_\_

j) Financial assistance for attendant care (non-medical)

\_\_\_\_\_

k) Financial assistance for rent

\_\_\_\_\_

l) Financial assistance for modifications to dwellings

\_\_\_\_\_

m) Central registry for locating accessible dwellings

\_\_\_\_\_

n) Accessible public trans-portion

\_\_\_\_\_

o) Other (please specify)

\_\_\_\_\_

6. a) From your perspective, which of the items listed in question five would you prioritize as the three most important needs? (please write the corresponding LETTER of your choice below)

Priority 1: \_\_\_\_ Priority 2: \_\_\_\_ Priority 3: \_\_\_\_

b) For each of the needs you have outlined as a priority, please describe your concerns, if any, and any solutions or suggestions you may have.

Priority 1: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Priority 2: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Priority 3: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

7. Approximately how many people in your membership/caseload currently require a rent subsidized accessible unit? (please indicate number) \_\_\_\_\_

Of those, please estimate how many would require support care in that unit? (please indicate number) \_\_\_\_\_

8. We would appreciate your detailed comments on any of the issues discussed here or any related issues not covered above.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(SAMPLE LETTER TO LANDLORDS)

June 13, 1989

Dear Landlord:

Last summer, the P.E.I. Council of the Disabled attempted to conduct a survey with various landlords throughout P.E.I. to help establish a Central Housing Registry of accessible housing units for disabled people living on the Island. The survey was mailed to over 80 landlords. However, the results were insufficient to compile a list of accessible housing units available for rent to persons with disabilities.

My name is Kimberley Stright and I have been hired by the P.E.I. Council of the Disabled to complete the survey of landlords throughout the Island to establish such a list.

Therefore, in order to assist us in this matter, I'm requesting that you take a few moments of your time to examine the questionnaire. Then, in a couple of days, I shall be contacting you over the phone to obtain the answers to our survey. Should you have any questions or concerns, please do not hesitate in contacting me at 1-566-1919 (Toll Free).

I look forward to talking with you soon. The Central Housing Registry, once compiled, certainly will provide a tremendous aid to disabled persons throughout P.E.I.

Thank you for your time and kind consideration.

Sincerely,

Kimberley A. Stright Surveyor/Researcher

ENCLOSURES KAS/cs

ACCESSIBLE RENTAL HOUSING FOR DISABLED PEOPLE ON P.E.I.  
A SURVEY OF KEY INFORMANTS/LANDLORDS

NAME OF LANDLORD: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CONTACT PERSON: \_\_\_\_\_

TELEPHONE: \_\_\_\_\_

DATE: \_\_\_\_\_

NOTE: All answers to the questionnaire will be confidential.

1. Is your housing (project) accessible?

ie: Does it have wheelchair modified units \_\_\_ self contained modified units \_\_\_ none \_\_\_

2. What comments have you received from physically disabled tenants regarding accessibility?

3. If you were to remodel (name of project) to make it more accessible for physically disabled persons what modifications would you undertake?

4. Are you aware of any government funding available for modifications?

yes \_\_\_ no \_\_\_

5. How do you obtain tenants for the wheelchair modified units at (name of project)?

6. (If yes) How many applicants are currently on this waiting list? \_\_\_\_\_

Generally how would you characterize those on the waiting list in terms of their age, marital status and gender as well as the type of unit requested?

Age: 20 - 60 \_\_\_ 60 and over \_\_\_

Marital status: single \_\_\_ married \_\_\_

Sex: male \_\_\_ Female \_\_\_

7. How many units do you have?



Type of unit	Number of units	Number of wheelchair modified units
bachelor	_____	_____
one bedroom	_____	_____
two bedroom	_____	_____
three bedroom	_____	_____
four bedroom	_____	_____
hostel beds	_____	_____
Total	_____	_____

8. Have you anticipated or ever had any difficulty renting your wheelchair modified units to physically disabled persons? yes\_\_\_ no\_\_\_

If yes, what seems to be the major problems in this regard?

\_\_\_\_\_  
\_\_\_\_\_

If no, why have you never experienced such difficulties?

\_\_\_\_\_  
\_\_\_\_\_

9. Is a centralized housing registry specifically for wheelchair accessible units necessary?

yes\_\_\_ no\_\_\_ Give your comments:

\_\_\_\_\_  
\_\_\_\_\_

10. Would your organization be willing to participate in such a housing registry?

yes\_\_\_ no\_\_\_

Comments: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

11. Do you have any other comments about the needs for housing and/or support care services?

\_\_\_\_\_  
\_\_\_\_\_

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Table 2. Adequate housing for physically disabled persons on P.E.I.?

Table 3. Adequate Support Care Services?

Table 4. Do you agree that a lack of housing and support care services prevents some physically disabled individuals from living independently?

Table 5. Needs in the area of accommodation and personal support care rated by importance.

Table 6. Prioritized items from table 5.

Table 1. List of Services provided.

- 1 Community Support Services
- 1 Nursing
- 1 Occupational Therapist
- 1 Visiting Homemaker
- 2 Community Support Services
- 2 Home Care Nursing
- 2 Occupational Therapist
- 2 Visiting Homemaker
- 3 colour coded areas
- 3 Handrails on hallways and in the bathroom
- 3 wheelchair ramps
- 4 Television News Coverage
- 5 Primary mandate is to provide vocational training
- 5 support services to persons with a mental handicap
- 6 Patient Services ie Equipment, assistance self help
- 7 Physical Rehabilitation
- 8 School contact with children-health
- 8 screening
- 8 Support to families
- 9 Information/Education/ and support to Arthritis suffers.
- 10 Family support and encouragement
- 10 Referral to other agencies for financial assistance
- 11 Holistic care To residents over 60 years of age
- 12 Community Support
- 12 Homecare Nursing
- 12 Occupational Therapy
- 12 Visiting Homemaker
- 13 Provide up to date info. on epilepsy and related matters
- 13 for persons with epilepsy.
- 13 To aid the development of employment and social opportunity
- 13 To assist any person with epilepsy with The means available
- 13 To create a greater awareness of the needs and concerns
- 14 NONE THAT I AM AWARE OF
- 15 bed and chair
- 15 Ranges from occasional daily assistance with movement from
- 15 to almost complete care
- 15 toileting, personal care, feeding
- 16 Medical care and assessment of needs.
- 17 Advocacy
- 17 Employment Counselling
- 17 Lobbies Gov't for various services
- 17 Peer Counselling
- 17 Tries to help With housing needs
- 18 Live in home
- 18 Personal and Supervisory care
- 19 All pertinent Gov't services
- 20 disabled persons program. It provides training and education
- 20 experiences for disabled persons.
- 20 We provide services of the Vocational Rehabilitation for the
- 21 Prov. Gov't. has register of all handicapped babies and kids
- 21 Referral to appropriate resources for help
- 21 Screening programs to detect handicaps not present at birth

23 Advocacy  
23 Counselling services to persons with S.C.I.  
23 Lobbying  
24 Century bath tubs  
24 Meals on Wheels  
24 Transportation[to residents who are within facility only]  
25 Nursing Home

Table 2. Adequate housing for physically disabled persons on P.E.I.?

Adequate housing for physically disabled persons on P.E.I.?	Total n= 22	
	n	%
Yes.....	5	22.7
No.....	12	54.6
Not Sure.....	5	22.7
Sub-total.....	22	100.0
No response.....	2	
Total.....	24	

Table 3. Adequate Support Care Services?

Adequate Support Care Services?	Total n= 21	
	n	%
Yes.....	3	14.2
No.....	9	42.9
Not Sure.....	9	42.9
Sub-total.....	21	100.0
No response.....	3	
Total.....	24	

Table 4. Do you agree that a lack of housing and support care services prevents some physically disabled individuals from living independently?

Lack of housing and support care services responsible for preventing living independently?	Total n= 23	
	n	%
Yes.....	17	73.9
No.....	1	4.4
Not Sure.....	5	21.7
Sub-total.....	23	100.0
No response.....	1	
Total.....	24	

Table 5. Needs in the area of accommodation and personal support care rated by importance.  
Multiple responses.

Needs in the area of accommodation and support care.	Total n= 24			
	Great	Some	No	Don't know
	n	n	n	n
a) Chronic care beds.....	5	10	3	6
b) Nursing home beds.....	5	10	2	6
c) Group homes with non-medical support care.....	9	8	2	5
d) Accessible dwelling.....	14	10	0	0
e) Accessible dwellings with flexible hours of support care...	15	9	0	0
f) Accessible dwellings with 24 hour support care on-site.....	7	14	1	1
g) Family relief-care options.....	13	9	1	1
h) Day programs.....	14	7	0	2
i) Life skills training programs where disabled can learn to live independently.....	13	7	0	4
j) Financial assistance for attendant care (non-medical).....	12	8	0	3
k) Financial assistance for rent....	6	12	0	4
l) Financial assistance for modifications to dwellings.....	7	13	0	3
m) Central registry for locating accessible dwellings.....	16	4	1	2
n) Accessible public transportation.	18	6	0	0
o) *Other.....	3	1	0	0

\* "Other" includes the following responses:

- Comprehensive planning and foresight for government subsidized housing units and cooperative efforts between all public/non profit and profit personal support care services.
- People to provide emotional support to help disabled people emotionally grow in order to help themselves fit successfully into society
- Transition Centre, Independent living retraining.
- Family relief for care of severely disabled children.

Table 5. Needs in the area of accommodation and personal support care rated by importance.  
Multiple responses.

Needs in the area of accommodation and support care.	Total n= 24			
	Great	Some	No	Don't know
	n	n	n	n
a) Chronic care beds.....	5	10	3	6
b) Nursing home beds.....	5	10	2	6
c) Group homes with non-medical support care.....	9	8	2	5
d) Accessible dwelling.....	14	10	0	0
e) Accessible dwellings with flexible hours of support care...	15	9	0	0
f) Accessible dwellings with 24 hour support care on-site.....	7	14	1	1
g) Family relief-care options.....	13	9	1	1
h) Day programs.....	14	7	0	2
i) Life skills training programs where disabled can learn to live independently.....	13	7	0	4
j) Financial assistance for attendant care (non-medical).....	12	8	0	3
k) Financial assistance for rent....	6	12	0	4
l) Financial assistance for modifications to dwellings.....	7	13	0	3
m) Central registry for locating accessible dwellings.....	16	4	1	2
n) Accessible public transportation.	18	6	0	0
o) *Other.....	3	1	0	0

\* "Other" includes the following responses:

- Comprehensive planning and foresight for government subsidized housing units and cooperative efforts between all public/non profit and profit personal support care services.
- People to provide emotional support to help disabled people emotionally grow in order to help themselves fit successfully into society
- Transition Centre, Independent living retraining.
- Family relief for care of severely disabled children.



Table 6. Prioritized items from table 5.

Needs in the area of accommodation and support care.	Total n= 24		
	Priority 1	Priority 2	Priority 3
	n	n	n
a) Chronic care beds.....	2	1	1
b) Nursing home beds.....	1	1	0
c) Group homes with non-medical support care.....	1	0	0
d) Accessible dwelling.....	3	3	1
e) Accessible dwellings with flexible hours of support care...	2	1	4
f) Accessible dwellings with 24 hour support care on-site.....	0	2	0
g) Family relief-care options.....	3	3	3
h) Day programs.....	1	1	1
i) Life skills training programs where disabled can learn to live independently.....	1	2	5
j) Financial assistance for attendant care (non-medical).....	2	2	0
k) Financial assistance for rent....	0	0	1
l) Financial assistance for modifications to dwellings.....	0	0	1
m) Central registry for locating accessible dwellings.....	1	3	0
n) Accessible public transportation.	2	2	3
o) Other.....	2	0	0

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Table 24. Type of dwelling preferred.

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Table 26. Program to teach self dependence?

Table 27. In looking for another place to live, which of the following items would be important to you?

Table 28. Prioritized list of important items from Table 27.

Table 1. Household role.

Household role:	Total n= 101	
	n	%
One of two parents with children....	33	32.7
Single parent with children.....	1	1.0
Married - no children.....	14	13.9
Child living with parent(s).....	10	9.9
Living with a friend or friends.....	4	3.9
Live alone.....	17	16.8
*Other.....	22	21.8
Sub-total.....	101	100.0
No response.....	5	
Total.....	106	

\* "Other" includes the following responses:

Live With Sister And Family  
 Adult living with parents  
 Have moved to Toronto, Ontario  
 My Sister And I Live Together  
 Sherwood Home  
 I Live Mom In Her Own Home.  
 Single Living With Sister  
 Married Senior Living With Hus  
 Senior Citizens Home  
 Special Care Unit  
 live with mother  
 Adult Living With Parents  
 I Live With My Mother  
 Institution  
 1 Of 2 Parents With No Kids  
 I live with my sister  
 common law  
 I Live With My Mother  
 I Live With My Son/  
 Live With Retired Husband  
 Widow/Live At My Daughters  
 Retired/No Kids Living At Home

Table 2. Types of disabilities.  
Multiple responses.

Disabilities:	Total n= 135	
	n	%
Hearing Impaired.....	9	6.7
Sight.....	8	5.9
Mobility.....	58	43.0
Learning.....	4	2.9
*Other.....	41	30.4
None.....	15	11.1
Sub-total.....	135	100.0
No response.....	4	
Total.....	139	

\* "Other" includes the following responses:

Head injury  
Back problems  
one arm  
Chest Problems  
Epilepsy  
Full Hip Replacement  
heart  
Asthma, Unstable Agina  
Lupus [SLE]  
Speech  
Deteriorating Arthetetic Spine  
one hand  
Multiple Scerosis  
Polio  
Right Leg Is Too Short  
Poor Co-ordination  
Friedrieck Atayia  
I've Been Mentally Ill In Past  
Brain Injury  
Manengeoma  
Physically disabled from brain  
Epileptic - Surgery corrected.  
Speech/Feet  
Environmental Illness  
M.S. Asma, Hemiplegia Migrains  
High Blood Pressure, Diabetes  
Stroke Survivor  
Cerebral Palsy  
Severe Retardation  
Thyroid And Heartblock

Table 3. Use of mobility aids.

Use a mobility aid?	Total n= 97	
	n	%
Yes.....	48	49.5
No.....	49	50.5
Sub-total.....	97	100.0
No response.....	9	
Total.....	106	

Table 4. Which full and part-time aids are used?  
For respondents who said 'YES' in Table 3.  
Multiple responses.

Mobility Aids	Total n= 48			
	Full-time		Part-time	
	n	%	n	%
Cane.....	8	16.7	15	31.3
Crutches.....	3	6.3	3	6.3
Walker.....	1	2.1	3	6.3
Wheelchair/Power Scooter.....	15	31.3	13	27.1
*Other.....	3	6.3	4	8.3

\* "Other" includes the following responses:

Sighted-guide  
Need W.Chair In Malls Etc.  
Car  
P.E.I.Housing Built Ramp AT Dr  
Artificial Hip And Knee  
steelbrace  
I Am Totally Handicapped  
Brace  
Leg Brace/Arm Splint  
Pruthesis

Table 5. Support Care Services required?

Support Care Services required?	Total n= 95	
	n	%
Yes.....	29	30.5
No.....	66	69.5
Sub-total.....	95	100.0
No response.....	11	
Total.....	106	

Table 6. Support Care Services used.  
Multiple responses.

Support Care Services used.	Total n= 90	
	n	%
Family/Friends.....	54	60.0
Home Care Support.....	11	12.2
Pat and the Elephant.....	6	6.7
Meals-on-Wheels.....	0	0.0
Private attendant.....	2	2.2
*Other.....	17	18.9
Sub-total.....	90	100.0
No response.....	38	

\* "Other" includes the following responses:

Itinerant teacher training me in school.

Sherwood Home

Help Do The Housework For Mother And I.

nil

Travel By Taxi Due To Severe Knee Problems.

Handyman For Doing Odd Jobs Outside And Inside

Homemaker Pay Along With Help DVA

none

Have had some respite care on two occasions.

Teachers And Aids From School Trying To Fit Into The Schedule

I Am In An Institution Where I Get Alot Of Pills

Institution

Social Services

Cleaning Lady

Day Program At Sherwood Home Plus Respite Care At S. Home

None At Present

Island Maid Services

NONE

Table 7. Satisfied with Support Care Services.

Satisfied with the way Support Care Services needs are being met?	Total n= 60	
	n	%
Yes.....	40	66.7
*No.....	20	33.3
Sub-total.....	60	100.0
No response.....	46	
Total.....	106	

\* Reasons include:

- transportation system for mobility impaired is not adequate or accessible in terms of cost. I may not in future be able to live in my own home.
- Can't Always Get Around For Social Events unless family can take me and pick me up.
- Trouble with Provincial Pharmacy
- I would like to hire someone to do the wash, vacuuming, etc instead of having to rely on friends.
- No transportation at all
- When I've Needed A Washroom No Assistance Was Available. Program Needed For Home Maintenance Repair And Labour. - What Is Available Is Good. But I Feel More Needs May Need To Be Meant. Physcotherapy Or Deep Ational Speech - A More Intense Level For Those Not Receiving Any Or Those Just Receiving Some.
- Home is not suitable for motor chair, Bathroom and doors are not big and wide enough, Many other things.
- When My Daughter Is Away I Am Housebound And Can't Attend Church, Social Events, Etc
- My Family Could Help Me More Financially
- They Do The Best They Can, But Are Often Too Busy. But I Accept That. There Is No One Person To Talk To Nor A Personal Close Friend.
- Would Like A Group Home Situation So Life Would Be More Interesting.
- I Would Like A Homemaker To Do Some Housework Once A Week



- When I Ask For Help I Feel Like I'm Being Put Through The Third Degree And Is Made Felt Like I Should Never Ask For Help.
- I Think I Should Be Getting A Disability Pension
- Wife Not Nurse Inclined Although Very Co-operative. Need Help With Arthritic Aids Such As Application Of TENS Electronic Pads To Back And Knees.
- Been On Social Services, They Think I Don't Really Need The Care Or Transportation, And Living On A Second Floor Apt. Doesn't Help, But It's The Only Thing I Can Afford.
- Refused
- I Wrote To You People When Newsletter Came Out, Did Not Hear From You As Yet.
- When Help Leaves It's Almost Impossible To Get Replacement
- Maid Service Inadequate. Am Available To Find Someone Who Can Clean The House Properly.I Also Need Some Personal Care Help
- Requested Help But They Never Came

Table 8. Income range.

Income range.	Total n= 72	
	n	%
Under \$ 600.00.....	4	5.6
\$ 600.00 - \$ 800.00.....	15	20.8
\$ 801.00 - \$ 1000.00.....	4	5.6
\$ 1001.00 - \$ 1200.00.....	7	9.7
\$ 1201.00 - \$ 1400.00.....	10	13.9
\$ 1401.00 - \$ 1600.00.....	6	8.3
\$ 1601.00 - \$ 1800.00.....	1	1.4
\$ 1801.00 - \$ 2000.00.....	3	4.2
\$ 2001.00 - \$ 2200.00.....	6	8.3
Over \$ 2200.00.....	16	22.2
Sub-total.....	72	100.0
No response.....	34	
Total.....	106	

Table 9. Type of dwelling currently living in.

Dwellings.	Total n= 94	
	n	%
Low-rise.....	8	8.5
High-rise apt.....	3	3.2
Senior's unit.....	6	6.4
Town home.....	3	3.2
Duplex.....	8	8.5
Single family home.....	66	70.2
Nursing home.....	0	0.0
Sub-total.....	94	100.0
No response.....	12	
Total.....	106	

Table 10. Dwelling owned or rented.

Tenure	Total n= 90	
	n	%
Owned.....	58	64.4
Rented.....	32	35.6
Sub-total.....	90	100.0
No response.....	16	
Total.....	106	

Table 11. Number of bedrooms.

Number of bedrooms.	Total n= 89	
	n	%
One.....	13	14.6
Two.....	17	19.1
Three.....	43	48.3
Four.....	13	14.6
Five.....	3	3.4
Sub-total.....	89	100.0
No response.....	17	
Total.....	106	

Table 12. Area of P.E.I. live now.

Location - Currently living.	Total n= 89	
	n	%
Charlottetown.....	42	47.2
Summerside.....	13	14.6
Montague.....	7	7.9
Alberton.....	0	0.0
O'Leary.....	2	2.2
Souris.....	5	5.6
Rural.....	17	19.1
Other.....	3	3.4
Sub-total.....	89	100.0
No response.....	17	
Total.....	106	

Table 13. Area of P.E.I. prefer to live.  
Multiple responses.

Location - Prefer to live.	Total n= 93	
	n	%
Charlottetown.....	42	45.2
Summerside.....	15	16.1
Montague.....	6	6.5
Alberton.....	0	0.0
O'Leary.....	2	2.2
Souris.....	4	4.3
Rural.....	18	19.3
*Other.....	6	6.4
Sub-total.....	93	100.0
No response.....	19	
Total.....	112	

\* "Other" includes the following responses:

Slemon Park  
Closer To Charlottetown  
Cornwall  
Eldon  
Sherwood [near Save-easy]  
outskirts  
Stanhope  
In The Country  
Bunbury  
Tignish  
In Larger Center Where More Ms

Table 14. Modifications to dwelling.

Kitchen -----	Total n= 106			
	Have		Don't have, but need.	
	n	%	n	%
Adjusted countertops.....	10	9.4	10	9.4
Lowered cupboards.....	8	7.5	9	8.5
Leg space under sinks.....	8	7.5	9	8.5
Leg space under cupboards.....	5	4.7	7	6.6
Insulated pipes under sink.....	4	3.8	7	6.6
Raised indicators on stove.....	3	2.8	6	5.7
Front control stove.....	7	6.6	9	8.5
*Other.....	3	2.8	2	1.9
No response.....	88	83.0	94	88.7

\* "Other" includes the following responses:  
 added our own.  
 Stair Railings Both Sides  
 Fridge That Requires No Bending  
 Ramps

Table 15. Modifications to dwelling.

Bathroom -----	Total n= 106			
	Have		Don't have, but need.	
	n	%	n	%
Grab-rail bars.....	31	29.2	20	18.9
Special fixtures.....	4	3.8	11	10.4
Leg space under sink.....	12	11.3	6	5.7
Insulated pipes under sink.....	4	3.8	8	7.5
Wheel-in shower.....	6	5.7	9	8.5
*Other.....	3	2.8	3	2.8
No response.....	70	66.0	78	73.6

\* "Other" includes the following responses:  
 side chair for bath tub not fastened to the tub  
 I Am Unable To Use The Above  
 Grab Rails On The Toilet  
 Don't Have Accessible Bathroom  
 Space for wheelchair  
 A Lower Tub, Mine Is An Old Deep Tub, Hard To Get Into.  
 Lift For Bathtub Tub Is In The Center Of Bathing Area.  
 Board To Sit On And Long Hosed Shower

Table 16. Modifications to dwelling.

General -----	Total n= 106			
	Have		Don't have, but need.	
	n	%	n	%
Ramps.....	16	15.1	12	11.3
Wider doorways.....	13	12.3	10	9.4
Light switches/electrical outlets related.....	10	9.4	6	5.7
Elevator bell to indicate floors....	2	1.9	4	3.8
Safety feature on elevator doors....	0	0.0	3	2.8
Flashing light on fire alarms.....	1	0.9	6	5.7
Flashing light for doors/intercom...	0	0.0	5	4.7
Lowered rods in closets.....	5	4.7	8	7.5
Accessible parking.....	15	14.2	5	4.7
Accessible laundry facilities.....	15	14.2	13	13.3
*Other.....	1	0.9	2	1.9
No response.....	77	72.6	84	79.2

\* "Other" includes the following responses:

Top And Bottom Of B.R. Separate

Don't Have/Will Need In Future

No steps at front door.

Wider Halls In Open Room

Garage With Power Tower

Table 17. Reasons needed modifications not made.  
Multiple responses.

Reasons	Total n= 93	
	n	%
not applicable/not needed.....	42	45.2
too expensive.....	11	11.8
need information on changes required	8	8.6
need help to do the changes required	10	10.8
landlord will not allow.....	3	3.2
temporary accommodation.....	8	8.6
*Other.....	11	11.8
Sub-total.....	93	100.0
No response.....	39	

\* "Other" includes the following responses:  
 Will Probably Need Other Modifications In A Few Years  
 P.E.I. Housing Do Things Only According To Policy  
 Don't Know How Long I'll Be Staying In The House Alone  
 I Am Unable To Use The Above  
 house would have to be modified completely  
 confined to nursing home  
 When We Moved Into This Home Landlord moved Oiltank Outside  
 If I Had My Own House I'd Get It Somehow/Too Expensive.  
 Need To Build New Home. No Room To Build A Garage On Our Home  
 Landlord Promises, But Not Yet Fulfilled  
 Getting Grant To Do Modifications

Table 18. Living in government assisted or subsidized housing?

Living in government assisted or subsidized housing?	Total n= 91	
	n	%
Yes.....	11	12.1
No.....	80	87.9
Sub-total.....	91	100.0
No response.....	15	
Total.....	106	

Table 19. On a waiting list for government assisted or subsidized housing?

On a waiting list for government assisted or subsidized housing?	Total n= 76	
	n	%
*Yes.....	6	7.9
No.....	70	92.1
Sub-total.....	76	100.0
No response.....	30	
Total.....	106	

\* Lists include:  
 ..... 9 Months  
 Senior Citizens..... 4 Months  
 Group Home..... --  
 Cool Housing..... SINCE MARCH

Table 20. Medical disability made worse by current dwelling?

Medical condition made worse by current dwelling?	Total n= 88	
	n	%
Yes.....	16	18.2
No.....	72	81.8
Sub-total.....	88	100.0
No response.....	18	
Total.....	106	

Table 21. Health or safety hazard in current dwelling?

Health or safety hazard in current dwelling?	Total n= 85	
	n	%
Yes.....	9	10.6
No.....	76	89.4
Sub-total.....	85	100.0
No response.....	21	
Total.....	106	

Table 22. Heating system adequate?

Heating system adequate?	Total n= 90	
	n	%
Yes.....	83	92.2
No.....	7	7.8
Sub-total.....	90	100.0
No response.....	16	
Total.....	106	



Table 23. Satisfied with current dwelling?

Satisfied with current dwelling?	Total n= 85	
	n	%
Yes.....	69	81.2
No.....	16	18.8
Sub-total.....	85	100.0
No response.....	21	
Total.....	106	

Table 24. Type of dwelling preferred.  
Multiple responses.

Type of dwelling.	Total n= 53		Support Care Services					
	n	%	Yes	%	No	%	No R	%
A modified apartment.....	9	17.0	4	44.4	4	44.4	1	11.1
A modified house.....	18	34.0	6	33.3	8	44.4	4	22.2
A modified 1-level town house	3	5.7	2	66.7	0	0.0	1	33.3
A senior citizen's residence.	4	7.5	1	25.0	0		3	75.0
A small shared dwelling of 3 to 10 phy disabled persons.	2	3.8	2	100	0	0.0	0	0.0
A large shared dwelling with about 30 phy dis persons and on-site support care...	1	1.9						
A nursing home.....	0	0.0						
A chronic care hospital.....	0	0.0						
*Other.....	16	30.1						
Sub-total.....	53	100.0						
No response.....	59							
Total.....	112							

\* "Other" includes the following responses:

My own home  
 For Now In My Home With S.Care  
 My Own Home  
 Want to stay with my husband  
 If I Had To Move  
 If I Were Not Living At Home  
 Group Home  
 A low cost apartment  
 Own home.  
 None Are Applicable  
 One Bedroom Apartment  
 Seniors Home  
 My Present Home  
 Am Able To Look After Myself

Table 25. Number of bedrooms required.

Number of bedrooms required.	Total n= 46	
	n	%
One.....	22	47.8
Two.....	16	34.8
Three.....	6	13.0
Four.....	1	2.2
Five.....	1	2.2
Sub-total.....	46	100.0
No response.....	60	
Total.....	106	

Table 26. Program to teach self dependence?

Program to teach self dependence?	Total n= 60	
	n	%
Yes.....	8	13.3
No.....	52	86.7
Sub-total.....	60	100.0
No response.....	46	
Total.....	106	

Table 27. In looking for another place to live, which of the following items would be important to you?

In looking for another place to live, which of the following items would be important to you?	Total n= 53			
	Important		Not Important	
	n	%	n	%
24 hour on-site support care.....	15	28.3	17	32.1
wheelchair accessible dwelling.....	24	45.3	11	20.8
central registry for locating modified housing.....	16	30.2	13	24.5
financial assistance for rent.....	21	39.6	13	24.5
financial assistance for modif.....	15	28.3	15	28.3
flexible hours for support care.....	9	17.0	19	35.8
financial assistance for sup care...	12	22.6	19	35.8
No response.....	53			

Table 28. Prioritized list of important items from Table 27.

In looking for another place to live, which of the following items would be important to you?	Total n= 106							
	Priority 1 - 7							
	1	2	3	4	5	6	7	*0
24 hour on-site support care.....	0	2	0	0	1	0	0	103
wheelchair accessible dwelling....	5	3	1	0	0	0	0	97
central registry for locating modified housing.....	1	1	0	0	3	1	0	100
financial assistance for rent.....	1	1	2	2	0	0	1	99
financial assistance for modif....	3	4	1	0	0	1	0	97
flexible hours for support care...	1	2	2	1	0	0	0	100
financial assistance for sup care.	0	0	2	2	0	1	0	101

\* The "0" column indicates number of no responses to that item.

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Table 1. Housing project accessible.

Needs in the area of accommodation and support care.	Total n= 47		
	Yes	No	No Resp.
	n	n	n
a) Is your housing (project) accessible?.....	12	33	2
a) Does it have wheelchair modified units?.....	12	33	2
b) Does it have self contained modified units?..	8	36	3

Table 2. What comments have you received from physically disabled tenants regarding accessibility?

- None
- As to date, they haven't had any disabled tenants
- He is very willing to accommodate their needs.
- One place in which they own has had some remodelling done to help the disabled...it,however, is not totally accessible. This is in reference to Enright House.
- Make note that his apts are not totally modified. One of his tenants who happens to be disabled never or rarely complains. She is quite independent and doesn't require much assistance at all; except for the ramp.
- He hasn't received any comments as to this date from disabled people seeking residence.
- Very positive comments have been received from tenants. However, there seems to be some concern about implementing a kick plate which would prevent wheelchair access.
- A few years ago he had a tenant with a minor disability , however, since she moved out there hasn't been a disabled tenant since.
- They state that he is very cooperative and very willing to assist his tenants.
- He has never received any comments as he doesn't have any disabled tenants.
- He has one tenant that has a disabled child and will be accommodating that tenants needs.
- They have never really had any tenants that were physically disabled.
- He has never ever received any comments from disabled people.
- None. All tenants seem to be quite content as they have never received any comments.
- They have received some calls in the past, but really not that many inquires have come to their notice.
- He has received few comments but when he does get calls concerning housing he usually refers them to someone else. (He couldn't remember at that time just exactly WHO.)
- When a person with special needs moved into his building on Park Street, the tenant asked if a ramp and lift could be implemented;

he complied.

- Even though some of his units are accessible he usually does not rent to disabled tenants.
- As all of the tenants are usually older they don't receive comments.

Table 3. If you were to remodel (name of project) to make it more accessible for physically disabled persons what modifications would you undertake?

- Unsure
- N/A
- He would have to lower door handles and make doors wider.
- They truly do not wish to remodel for accessibilities as their property is historic.
- Lower counters and implement the suitable and appropriate fixtures.
- Complete renovations would be required.
- As these dwellings are built up to CMHC standards, there isn't a need to modify.
- Ramp
- Add a ramp, widen doors, construct an elevator as well as other modifications.
- The complete building would have to be totally modified.
- A great deal of remodelling would have to be undertaken.
- Additional ramps could be implemented.
- Whatever is necessary to accommodate that tenants needs.
- Probably require complete renovations.
- As there are many stairs, there would have to be a complete renovation of the entire building.
- The design of the building being a split entry would be virtually impossible to remodel.
- none.
- Difficult to complete any renovations as the building is a split entry.
- His buildings are far too small to be renovated.
- Won't be remodelling.
- As the building is considerably older, it would require complete renovations.
- The building is older and he really isn't interested in remodelling.
- Probably would not undertake any renovations as the site is a Heritage Property.
- It would require additional ramps and several other devices.
- It would require complete renovations.

Table 4. How do you obtain tenants for the wheelchair modified units at (name of project)?

- N/A
- Mainly by word of mouth.
- Usually he advertises in the local newspaper.
- No one has ever looked, therefore he doesn't feel that there is a definite need.
- Requires a referral from both the doctor and the board.
- Usually they advertise through the local newspapers.

Table 5. Waiting Lists:

Number of waiting lists:	Total n= 47	
	n	%
Number of respondents with a waiting list.....	2	4.3*
Number of respondents with no one on a waiting list or no waiting list.	45	95.7
Total.....	47	100.0

\* Two waiting lists with a total of 43 people waiting.  
Average of 21.5 people/list

General comments:

- There isn't a waiting list as when a vacancy arises they usually advertise in the local newspaper.
- He rents mainly to seniors, but there really isn't awaiting list.

Table 6.

Age of tenants.	Total n= 47	
	n	%
Age : 20 - 60 .....	1	50.0
: 60 and over.....	1	50.0
Sub-total.....	2	100.0
No response.....	45	
Total.....	47	

Table 7.

Marital status of tenants.	Total n= 47	
	n	%
Single.....	1	50.0
Married.....	1	50.0
Sub-total.....	2	100.0
No response.....	45	
Total.....	47	

Table 8.

Sex of tenants.	Total n= 47	
	n	%
Male.....	1	50.0
Female.....	1	50.0
Sub-total.....	2	100.0
No response.....	45	
Total.....	47	

Table 9.

Type of Unit	Number of Units	Number of Wheelchair Modified Units
Bachelor	0	0
One Bedroom	1	9
Two Bedroom	11	4
Three Bedroom	0	0
Four Bedroom	0	0
Hostel Beds	0	0
Total	688	73



Table 10.

Wheelchair modified units.	Total n= 761*	
	n	%
Not modified for wheelchair.....	688	90.4
Modified for wheelchair.....	73	9.6
Total.....	761	100.0

\* Total taken from Table 9.

Table 11. Have you anticipated or ever had any difficulty renting your wheelchair modified units to physically disabled persons?

Difficulty renting accessible units.	Total n= 47	
	n	%
Yes.....	1	4.5
No.....	21	95.5
Sub-total.....	22	100.0
No response.....	25	
Total.....	47	

If yes, what seems to be the major problems in this regard?

- Problem with lack of assistance provided through Social Services.

If no, why have you never experienced such difficulties?

- He remodels according to the need.
- They don't usually rent to disabled people. When an apt. becomes vacant they are usually rented right away by a friend of the current occupant.
- National Defense would modify if their happen to be a need.
- As long as they can live totally independently then it would be ok for them to rent in his bld.
- No one has ever inquired.
- Never any inquiries.
- When he did have a tenant there was a ramp, now that there isn't a tenant he has the ramp dismantled.
- As the apts. are not accessible he does not rent to disabled tenants.
- His tenants are usually quite content.
- He has a good relationship with his tenants and if they need

- anything that is within reason he will usually provide it.
- No one until recently has asked.
- No one has ever applied for the units that are accessible for disabled people.
- The building is too old, therefore it is not really suitable and renovations would be too costly.
- All that the Lions request is that the tenants are able to live independently.
- Again, he says that he refers them to someone else.
- Tenants that are there are quite content.

Table 12. Is a centralized housing registry specifically for wheelchair accessible units necessary?

Centralized housing registry?	Total n= 47	
	n	%
Yes.....	37	94.9
No.....	2	5.1
Sub-total.....	39	100.0
No response.....	8	
Total.....	47	

Comments:

- Is there a real need in this area? needs stats on demand.
- If there is a need he will be more than willing to accommodate.
- It sounds like a very good idea, however, DO NOT ADD THEIR NAME TO THIS PROJECT AS CFB IS PRIVATE.
- There seems to be more and more need for accessible units for disabled people
- It sounds very sensible.
- It seems like a very worthy cause.
- But, would like to see the stats for the actual desire.
- He is undecided as to whether or not there is an actual need as he has never received any inquiries.
- Too expensive for the tax payers.
- Questionable.
- He has some concerns as to what the actual need would be for such units? Are there many disabled people on the island? If there is a need then this is definitely a good project.
- In her opinion, there really doesn't seem to be any need.
- He is still quite unsure if there is an actual need.
- It would not be feasible for him as the modifications would be too costly.

- He would be interested in reading material on the statistics of the issue. Wouldn't the people prefer government funded homes or care facilities?
- If there was a need then it definitely would be worthwhile.

Table 13. Would your organization be willing to participate in such a housing registry?

Participate in housing registry?	Total n= 47	
	n	%
Yes.....	13	35.1
No.....	24	64.9
Sub-total.....	37	100.0
No response.....	10	
Total.....	47	

Comments:

- not until company has accessible units would they be interested
- Even though he doesn't really have all that many units left he would be willing to participate as it is definitely going to be a good service.
- Even though his apts. are not completely accessible in all regards he would be willing to participate.
- He does not have units which are accessible at the present however, if in the future should he modify he will contact us. Now it would not be useful.
- If their organization should ever in the future modify so that there is accessibility, then he will definitely contact us or the CMHC.
- Of the twelve units that they have, one is on the ground level. If that one is suitable then perhaps he could be of some assistance.
- Very much so.
- This doesn't really pertain to our needs. People have to be mentally disabled as well as physically disabled in order to live in these apts.
- However, should he ever decide to remodel he will contact us.
- He hasn't any units for disabled
- As long as it wasn't going to cost him anything.
- When he adds the modifications he will definitely get in touch with us.
- If in the future should they remodel then they might consider.
- The registry really does not suit their needs.
- Should they in the future gain more accessible units he will definitely get in touch with the council.
- Please just list Sloggett House on the Central Registry.

- As he is getting older, he is seriously considering selling his property.
- He would be more than willing to help out if his units were accessible.
- Wants the stats first.
- Perhaps his unit is not all that accessible, he would really like to have someone access as to whether or not it is indeed accessible.

Table 14. Do you have any other comments about your needs for housing and/or support care services?

- thinks ramps are all that is needed, not more modifications
- Please mail him info. concerning CMHC disability modification.
- Please contact Hillsborough Development. They should be able to assist you further than our operation.
- He asked if we could send him some material on modification. I dropped him a brochure at his office.
- He would appreciate material on grants provided by Social Services.
- He would like to have it accessible for the elderly as well.
- Have the government look after snow removal in buildings that are constructed for disabled people.
- He thinks that the Council is providing an excellent service and regrets that he can't be of any assistance.
- He feels that it is much too costly and that too much labor would be involved.
- Just to note, he said that he would indeed look into the grant program at CMHC.
- He definitely is not interested as the building is too old.
- NB.: He seems quite disorganized and is not sure if disabled people would be good tenants or not.
- He finds that it is far too expensive to renovate. Something that is necessary, in his opinion should be cheaper. He wonders why the government isn't helping out more than they are. He suggests that material should be published on issues such as modifications and funding for disabled people concerning housing.
- He would like to find out if there are disabled people out there that would be interested in renting summer homes that are accessible for disabled people.