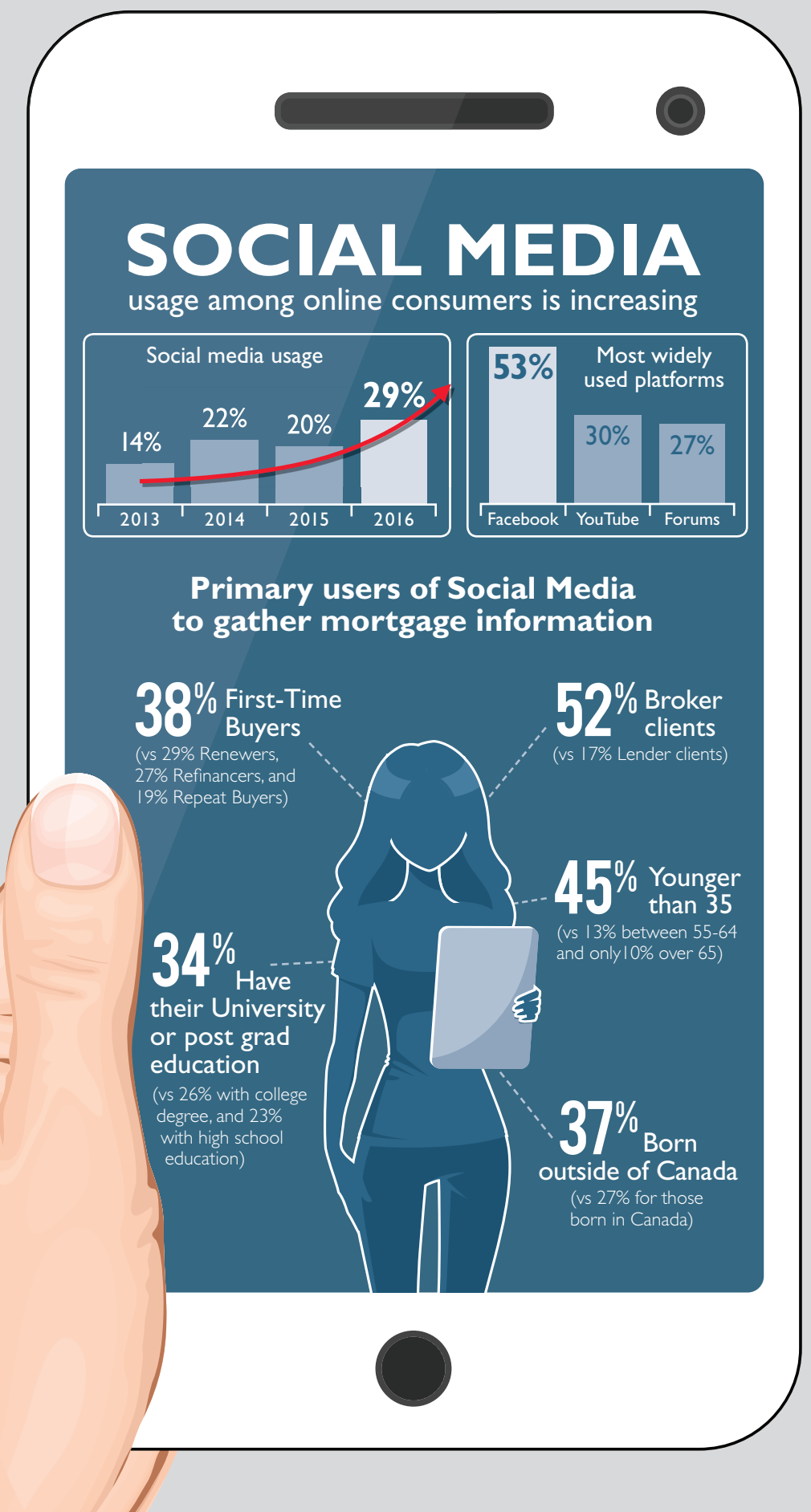
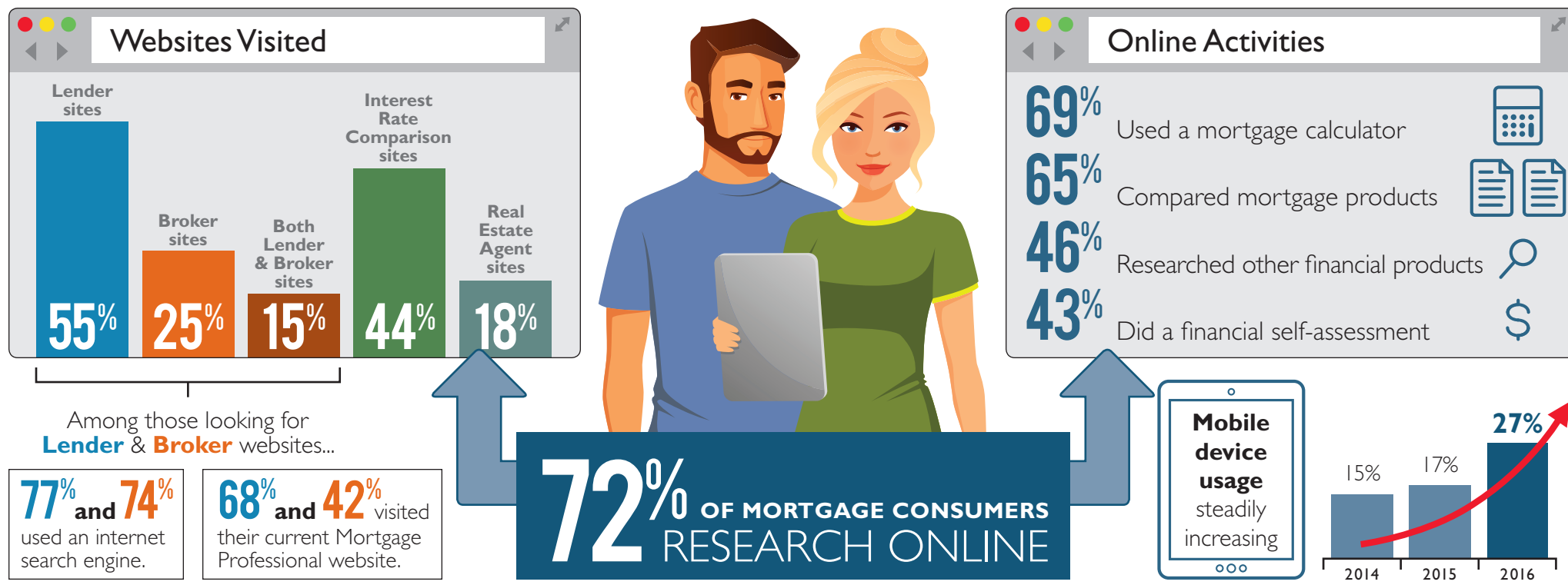
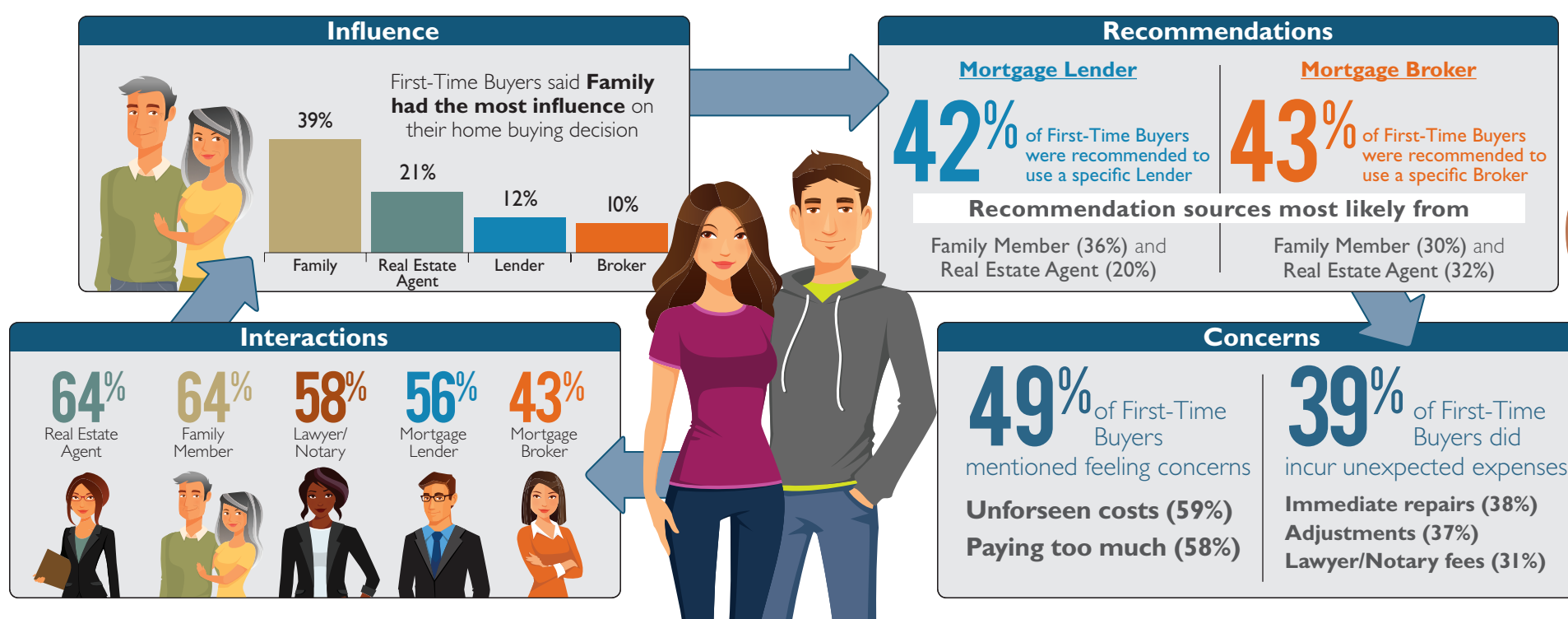


2016 Mortgage Consumer Survey

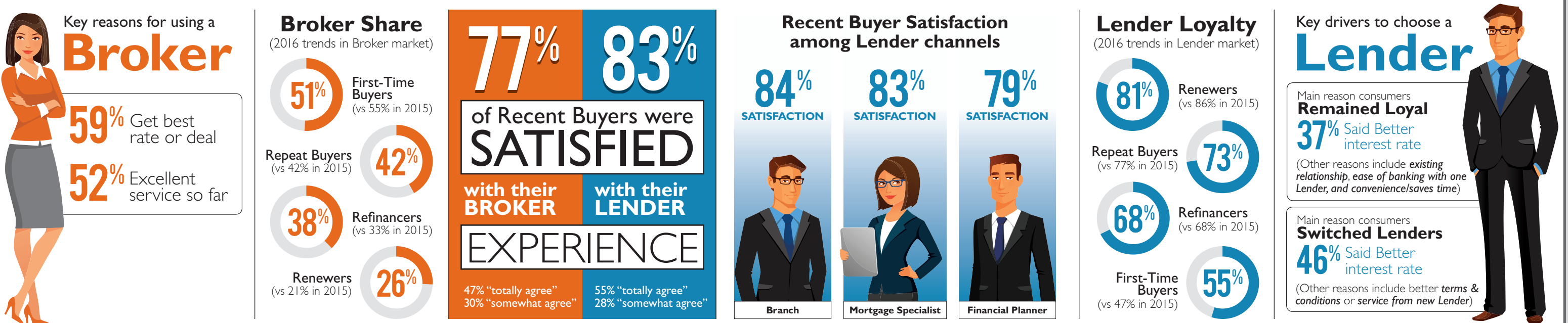
ONLINE MORTGAGE INFORMATION GATHERING & USE OF SOCIAL MEDIA



FIRST-TIME HOME BUYING PROCESS



BROKER & LENDER EXPERIENCE



MORTGAGE PROCESS

