



The Daily

Statistics Canada

Wednesday, February 9, 2005

Released at 8:30 a.m. Eastern time

Major releases

There are no major releases today.

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Other releases

Study: Use of knowledge management in innovative business units

2003

Business units in selected service industries that are considered innovators believe that a key factor in their success is the way they manage their knowledge, according to a new study.

This study, which analysed data from the 2003 Survey of Innovation in selected service industries, suggested that the adoption of management practices by business units in selected services plays a role in the innovation process.

The study assessed the importance of five sets of practices for managing knowledge on a business unit's success.

These management practices were: knowledge codification, such as updating databases; knowledge development, such as training; knowledge strategies; practices encouraging a knowledge sharing culture; and the acquisition and retention of knowledge, such as hiring skilled workers.

For the purposes of this study, innovative business units are those that introduced new or significantly improved products or processes between 2001 and 2003.

The study suggests that understanding how business units are managed, and their perception of the value of management practices, may indicate whether they will be innovative. It also may indicate to some extent the type of innovation.

The study also found that knowledge management practices were considered more important to the success by innovative business units than they were by those that did not innovate.

Definitions, data sources and methods: survey number 4218.

The working paper *Knowledge Sharing Succeeds: How Selected Service Industries Rated the Importance of Using Knowledge Management Practices to Their Success*, no. 4 (88F0006XIE2005004, free) is now available online. From the *Our products and services* page, under *Browse our Internet publications*, choose *Free*, then *Science and technology*.

For more information, or to enquire about the concepts, methods or data quality of this release, contact Louise Earl (613-951-2880), Science, Innovation and Electronic Information Division. ■

Information and Communications Technologies in Schools Survey

2003/04 school year

Data from the 2003/04 Information and Communications Technologies in Schools Survey (ICTSS), including the First Nations' component, are now available for special tabulations. The 2003/04 ICTSS collected information from principals to assess connectivity and information and communications technology integration in elementary and secondary schools in Canada.

Definitions, data sources and methods: survey number 5051.

To obtain more information, to enquire about the concepts, methods or data quality of this release, or to order data, contact Client Services (1-800-307-3382; 613-951-7608; fax: 613-951-9040; educationstats@statcan.ca), Culture, Tourism and the Centre for Education Statistics. ■

Innovation Analysis Bulletin

February 2005 edition

The *Innovation Analysis Bulletin* focuses on trends in science, technology and the information society. The bulletin includes updates on government science and technology activities, industrial research and development, intellectual property commercialization, advanced technologies and innovation, biotechnology, connectedness, telecommunications and broadcasting, and electronic commerce.

The *Innovation Analysis Bulletin*, Vol. 7, no. 1 (88-003-XIE, free) is now available online. From the *Our products and services* page, under *Browse our Internet publications*, choose *Free*, then *Science and technology*.

For more information, or to enquire about the concepts, methods and data quality of this release, contact Rad Joseph (613-951-6830; fax: 613-951-9920)

or Claire Racine-Lebel (613-951-6309), Science, Innovation and Electronic Information Division. ■

Natural gas liquids and liquefied petroleum gases

June to September 2004

Data on the supply and demand for natural gas liquids and liquefied petroleum gases are now available for June to September 2004.

Available on CANSIM: table 132-0001.

Definitions, data sources and methods: survey number 7524.

For more information, or to enquire about the concepts, methods or data quality of this release, contact the dissemination officer (1-866-873-8789 or 613-951-9497; energ@statcan.ca), Manufacturing, Construction and Energy Division. ■

New products

Science, Innovation and Electronic Information Division Working Papers: Knowledge Sharing Succeeds: How Selected Service Industries Rated the Importance of Using Knowledge Management Practices to Their Success, 2003, no. 4
Catalogue number 88F0006XIE2005004
(free).

Innovation Analysis Bulletin, February 2005, Vol. 7, no. 1
Catalogue number 88-003-XIE
(free).

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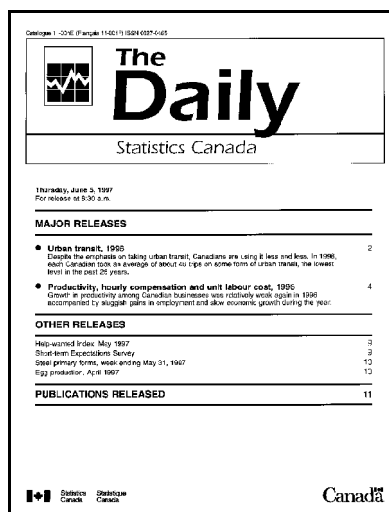
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