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## Releases

Business Conditions Survey: Traveller accommodation industries, second quarter 2009 ..... 2
Domestic sales of refined petroleum products, March 2009 ..... 3
Asphalt roofing, March 2009 ..... 4
Coal and coke statistics, February 2009 ..... 4
New products ..... 5

## Business Conditions Survey: Traveller accommodation industries

Second quarter 2009 (outlook)

Canada's hoteliers were not optimistic in their outlook for the second quarter of 2009. Their business expectations were more negative than they were the first quarter.

Over three-quarters (78\%) of hoteliers expected the number of room nights booked and the occupancy rates to be lower for the second quarter, compared with the same quarter last year. Similarly, $73 \%$ anticipated fewer corporate travellers.

More than half of hotel operators (57\%) reported that they were expecting average daily room rates to be lower, compared with $10 \%$ that anticipated rates would be higher.

Almost three-quarters of respondents expected that the number of hours worked by their employees would decline, while $2 \%$ expected increases.

Over half of respondents cited regional economic conditions as a major impediment. In contrast, 12\% indicated this as an impediment one year ago. The next two most-cited impediments were excess room supply ( $36 \%$ ), and exchange rate fluctuations ( $28 \%$ ).

Note: The Business Conditions Survey for the traveller accommodation industries is a voluntary survey, which
was sent to 1,426 businesses, mostly hotels. It was conducted in March/April 2009 to assess the second quarter outlook for key indicators compared with the same period last year. These indicators include bookings, occupancy rates, average daily room rates, hours worked by employees, and number of corporate travellers.

Results are based on survey questionnaires sent to traveller accommodation providers and are weighted by their operating revenues.

The survey is made possible with the support of industry partners, the Canadian Tourism Commission, the Ontario Ministry of Tourism, Tourism Saskatchewan, Nova Scotia Department of Tourism, Culture and Heritage and Industry Canada.

Available on CANSIM: tables 351-0004 and 351-0005.
Definitions, data sources and methods: survey number 5050.

For more information, to enquire about the concepts, methods or data quality of this release, contact Evelyn Park (613-951-3506; fax: 613-951-6696; evelyn.park@statcan.gc.ca), Service Industries Division.

Traveller accommodation industries

|  | Second quarter 2008 | Third quarter 2008 | Fourth quarter 2008 | $\begin{array}{r} \hline \text { First } \\ \text { quarter } \\ 2009 \\ \hline \end{array}$ | Second quarter 2009 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Number of room nights booked will be: |  |  |  |  |  |
| About the same (\%) | 44 | 37 | 44 | 26 | 18 |
| Higher (\%) | 26 | 12 | 10 | 7 | 3 |
| Lower (\%) | 29 | 51 | 47 | 67 | 78 |
| Balance of opinion | -3 | -39 | -37 | -60 | -75 |
| Occupancy rate will be: |  |  |  |  |  |
| About the same (\%) | 41 | 38 | 46 | 26 | 18 |
| Higher (\%) | 30 | 14 | 10 | 8 | 4 |
| Lower (\%) | 29 | 49 | 44 | 66 | 78 |
| Balance of opinion | 0 | -35 | -33 | -59 | -74 |
| Number of corporate/commercial travellers will be: |  |  |  |  |  |
| About the same (\%) | 55 | 46 | 54 | 31 | 24 |
| Higher (\%) | 21 | 12 | 10 | 4 | 3 |
| Lower (\%) | 24 | 42 | 36 | 65 | 73 |
| Balance of opinion | -4 | -31 | -27 | -61 | -70 |
| Average daily room rate will be: |  |  |  |  |  |
| About the same (\%) | 37 | 35 | 46 | 50 | 33 |
| Higher (\%) | 48 | 34 | 27 | 13 | 10 |
| Lower (\%) | 14 | 31 | 27 | 37 | 57 |
| Balance of opinion | 34 | 3 | 0 | -23 | -46 |
| Total number of hours worked by employees will be: |  |  |  |  |  |
| About the same (\%) | 62 | 53 | 56 | 35 | 26 |
| Higher (\%) | 19 | 13 | 10 | 2 | 2 |
| Lower (\%) | 19 | 34 | 34 | 63 | 72 |
| Balance of opinion | 0 | -20 | -24 | -61 | -71 |
|  | First quarter 2008 | Second quarter 2008 | Third quarter 2008 | Fourth quarter 2008 | First quarter 2009 |
|  | \% |  |  |  |  |
| Business impediments |  |  |  |  |  |
| Regional economic conditions | 12 | 23 | 29 | 46 | 54 |
| Excess room supply | 31 | 26 | 27 | 32 | 36 |
| Exchange rate fluctuations | 43 | 53 | 46 | 40 | 28 |
| Lack of attractions or complementary facilities in the vicinity |  |  |  |  |  |
| Shortage of skilled labour | 28 | 27 | 28 | 19 | 11 |
| Shortage of unskilled labour | 31 | 28 | 31 | 16 | 10 |
| Canada's reputation as a desired tourist destination |  |  |  |  |  |
| Abnormal weather and/or natural disasters | 11 | 8 | 9 | 19 | 8 |
| Security concerns | 5 | 4 | 3 | 5 | 3 |
| Public health | 1 | 0 | 1 | 1 | 0 |
| No difficulties at this time | 23 | 17 | 17 | 15 | 10 |

Note: The data are based on rounded figures.

## Domestic sales of refined petroleum products <br> March 2009 (preliminary)

Sales of refined petroleum products totalled 8109.3 thousand cubic metres in March, down $5.1 \%$ compared with the same month a year earlier. (One cubic metre equals a thousand litres.)

Sales fell in six of the seven major petroleum product groups. Sales of motor gasoline were up 2.2\% or 73.1 thousand cubic metres from March 2008.

Regular unleaded gasoline sales increased by $2.6 \%$ and accounted for about $91 \%$ of total gasoline sales in

March. Sales of premium unleaded increased by $10.6 \%$, while mid-grade gasoline declined by $41.5 \%$.

Note: Preliminary domestic sales of refined petroleum products data are not available on CANSIM.

Definitions, data sources and methods: survey number 2150.

For more information, or to enquire about the concepts, methods or data contact the dissemination officer (toll-free 1-866-873-8789; 613-951-9497; energ@statcan.gc.ca), Manufacturing and Energy Division.

Sales of refined petroleum products

|  | $\begin{gathered} \hline \text { March } \\ 2008^{r} \end{gathered}$ | $\begin{gathered} \hline \text { March } \\ 2009^{p} \end{gathered}$ | $\begin{array}{r} \hline \text { March } \\ 2008 \\ \text { to } \\ \text { March } \\ 2009 \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: |
|  | thousands of cubic metres |  | \% change |
| Total, all products | 8547.1 | 8109.3 | -5.1 |
| Motor gasoline | 3354.3 | 3427.4 | 2.2 |
| Diesel fuel oil | 2213.4 | 2071.7 | -6.4 |
| Light fuel oil | 462.3 | 407.1 | -12.0 |
| Heavy fuel oil | 592.1 | 545.6 | -7.9 |
| Aviation turbo fuels | 587.3 | 554.3 | -5.6 |
| Petrochemical feedstocks ${ }^{1}$ | 430.9 | 263.3 | -38.9 |
| All other refined products | 906.8 | 839.9 | -7.4 |

${ }^{r}$ revised
p preliminary

1. Materials produced by refineries that are used by the petrochemical industry to produce chemicals, synthetic rubber and a variety of plastics.

## Asphalt roofing

March 2009
Data on asphalt roofing are now available for March.
Available on CANSIM: table 303-0052.
Definitions, data sources and methods: survey number 2123.

For more information, or to enquire about the concepts, methods or data quality of this release, contact the dissemination officer (toll-free 1-866-873-8789; 613-951-9497; manufact@statcan.gc.ca), Manufacturing and Energy Division.

## Coal and coke statistics

February 2009
Data on coal and coke are now available for February.
Available on CANSIM: tables 135-0001 and 135-0002.
Definitions, data sources and methods: survey numbers, including related surveys, 2003 and 2147.

For more information, or to enquire about the concepts, methods or data quality of this release, contact the dissemination officer (toll-free 1-866-873-8789; 613-951-9497; energ@statcan.gc.ca), Manufacturing and Energy Division.

## New products

General Social Survey, Cycle 21: Family, Social Support and Retirement (2007) - Public Use Microdata File, Documentation and User's Guide Catalogue number 12M0021X (DVD, \$2,140)

## All prices are in Canadian dollars and exclude sales tax. Additional shipping charges apply for delivery outside Canada.

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