



Processing Times at VRAB

Our Commitment to Timely Hearings & Decisions

The Veterans Review and Appeal Board (VRAB) is the arm's-length tribunal that provides an independent avenue of appeal for disability benefits decisions made by Veterans Affairs Canada (VAC).

We offer two levels of redress: Review; and, if the Veteran remains dissatisfied, Appeal.



The Board has demonstrated its **commitment to timeliness** by establishing meaningful service standards and meeting them for the vast majority of cases.

97 %

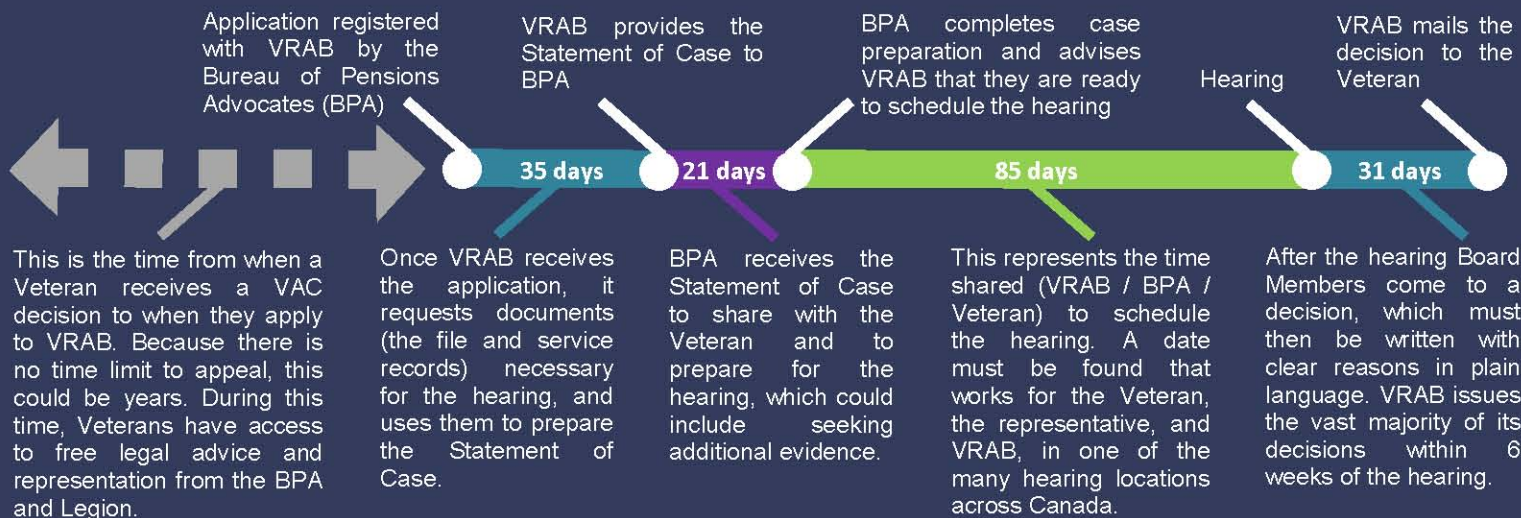
How often the Board met its 16-week service commitment (from the date a hearing is scheduled to decision) in 2013-14.

84 %

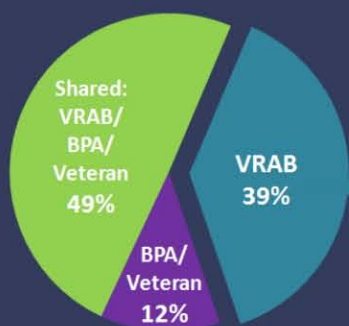
How often the Board met its 6-week service standard (from the hearing to decision) in 2013-14.

How long does the process take?

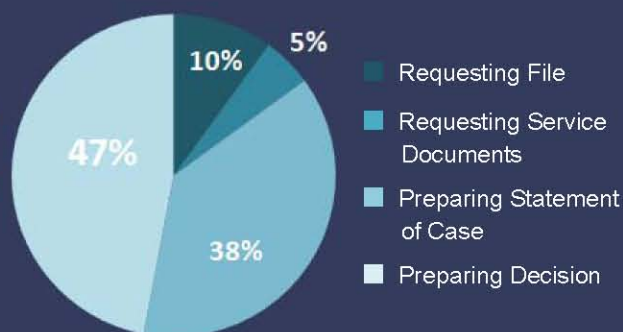
The time can vary depending on a number of factors. Not all of the time is within the Board's control. Let's take a closer look at the different steps, who is responsible for them, and how long they take.¹



How does this time breakdown among the parties?



How does the Board spend its time?



¹ This data represents approximate average times for the Review level in 2013-14.