



Bilingualism in Canada's Court System: The Role of the Federal Government

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BILINGUALISM IN CANADA'S COURT SYSTEM: THE ROLE OF THE FEDERAL GOVERNMENT*

1 INTRODUCTION

This Background Paper explores the rules that govern the use of both official languages in Canada's justice system, with particular focus on the role of the federal government. First, it provides an overview of Canada's court system, followed by an examination of the legislative and constitutional framework of bilingualism in the federal context, both in federal courts and in the criminal law. Lastly, it looks at some current issues related to the use of both official languages in Canada's court system.

2 OVERVIEW OF CANADA'S COURT SYSTEM

Canada's court system is made up of courts that are administered either by the federal government or by provincial or territorial governments.

2.1 Administrative Tribunals

Administrative tribunals¹ – at both the federal and provincial/territorial levels – are not part of the court system as such. However, they play an essential role in examining matters that are subject to a wide variety of administrative rules and regulations, and they may be called upon to make rulings on language rights issues. They can also refer cases to superior courts, if necessary.

2.2 PROVINCIAL AND TERRITORIAL COURTS

With the exception of Nunavut,² each province or territory has three levels of court:

- the provincial or territorial courts, which hear cases on a variety of subjects involving federal, provincial or territorial laws;³
- the superior courts, which also hear a wide variety of cases, including but not limited to criminal and family law matters; and
- courts of appeal, which hear appeals of rulings made in the lower courts in addition to cases that address constitutional issues.

The three levels are administered by the province or territory in question. That said, the federal government is responsible for appointing judges to provincial superior courts and courts of appeal, as well as to the Supreme Court of Yukon, the Supreme Court of the Northwest Territories and the Nunavut Court of Justice.⁴

2.3 FEDERAL COURTS

Parliament created specialized courts to handle cases in specific areas of the law: the Tax Court of Canada, the military courts and the Court Martial Appeal Court are examples of specialized federal courts. Parliament also established the Federal Court and the Federal Court of Appeal. Both of these courts have civil jurisdiction, but deal only with cases that are subject to federal statutes. Since 2003, the Courts Administration Service has provided support services to all these courts.

The highest court in the land is the Supreme Court of Canada. It is the final court of appeal, and its jurisdiction covers all areas of the law. The Supreme Court also hears cases that involve a question of significant public interest or raise an important issue of law. Additionally, the Supreme Court may be called upon to advise the federal government regarding the interpretation of the Constitution and federal or provincial legislation.

The federal government is responsible for appointing judges to all federal courts. In the case of Supreme Court justices, candidates are reviewed by an independent advisory board and appointed by the Prime Minister. With respect to judges of the Federal Court, Federal Court of Appeal and Tax Court of Canada, candidates are reviewed by advisory committees and appointed by the Governor General acting on the advice of the federal Cabinet, upon the recommendation of the Minister of Justice (puisne judges) or the Prime Minister (Chief Justices and Associate Chief Justices).⁵

Figure 1 depicts the overall structure of Canada's court system and the federal government's authority to appoint judges, an issue that will be discussed in more detail in section 4.1 of this Background Paper.

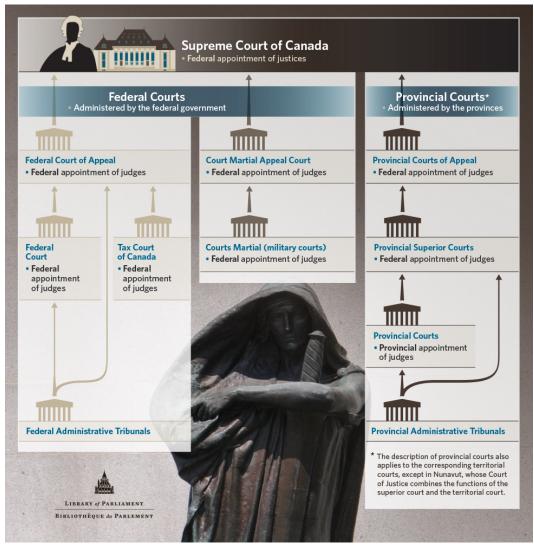


Figure 1 – Canada's Court System and Federal Responsibility for the Appointment of Judges

Sources: Department of Justice, <u>Canada's Court System</u>; Canadian Superior Courts Judges Association, <u>Structure of the Courts</u>; Office of the Commissioner for Federal Judicial Affairs Canada, <u>Guide for Candidates</u>, October 2016; and National Defence Act, R.S.C. 1985, c. N-5.

3 BILINGUALISM IN CANADA'S COURT SYSTEM: LEGISLATIVE AND CONSTITUTIONAL FRAMEWORK

This section examines the language requirements that must be met by the federal courts, with a focus on a few key principles.

3.1 Administering Justice in Both Official Languages in Federal Courts

Various pieces of legislation provide for the administration of justice in both official languages. Table 1 summarizes the main legislative and constitutional requirements that apply to the federal courts with regard to language.

Constitution Act, 1867	Canadian Charter of Rights and Freedoms	Other Legislation				
Section 133 guarantees that both English and French can be used "in any Pleading or Process" before the courts of Canada (and Quebec). Furthermore, section 133 stipulates that the Acts of the Parliament of Canada and of the Legislature of Quebec must be printed and published in both languages.	Section 14 grants the right to the assistance of an interpreter during proceedings. Section 16 states that English and French are the official languages of Canada and includes the principle, "to advance the equality of status or use of English and French." Section 19 establishes that either English or French may be used by any person in, or in any pleading in or process issuing from, any court established by Parliament (and any court of New Brunswick).	 In addition to these general provisions, a number of Acts and regulations establish specific criteria with respect to official languages: Supreme Court Act Rules of the Supreme Court of Canada Federal Courts Act Federal Courts Rules Tax Court of Canada Act Tax Court of Canada Rules (General Procedure) Court Martial Appeal Court Rules 				
Official Languages Act						

Table 1 – Language Requirements for Federal Courts

Part II: Language Requirements for Legislative Instruments

• Acts of Parliament must be enacted, printed and published in both English and French (section 6).

- The same conditions apply to legislative instruments made by the Governor in Council and ministers of the Crown, as well as all instruments made in the exercise of any executive power that are of a public and general nature, except for the ordinances and laws of the territories and instruments of a group of Aboriginal people (section 7).
- All rules, orders and regulations governing the proceedings of a federal court must also be made, printed and published in both official languages (section 9).
- All the texts addressed in Part II must be made, enacted, printed, published or tabled simultaneously in both languages, and both language versions are equally authoritative (section 13).

Part III: Language Requirements for the Administration of Justice

- English and French are the official languages of the federal courts, and they may be used in any pleading in or process issuing from any federal court (section 14).
- Witnesses have the right to be heard in the official language of their choice, and interpretation services are to be provided under certain conditions (section 15).
- There is a duty to ensure that judges of federal courts other than the Supreme Court understand the official languages in any proceedings before them (section 16).
- The Governor in Council may make rules governing legal procedure before any federal court, other than for certain specific courts, one of which is the Supreme Court (section 17).
- In cases where a federal institution is a party to civil proceedings, the language can be chosen by the other parties or be the most reasonable in the circumstances (section 18).
- Pre-printed portions of forms used in proceedings before a federal court must be written in both languages, but can be filled out in one language only, provided that a translation may be made available upon request (section 19).
- Federal court decisions are published in both languages, depending on their significance or the language chosen by the litigants (section 20).
- Sources: <u>Constitution Act, 1867</u>, 30 & 31 Victoria, c. 3 (U.K.); <u>Canadian Charter of Rights and Freedoms</u>, Part I of the Constitution Act, 1982, being Schedule B to the Canada Act, 1982 (U.K.), 1982, c. 11; <u>Supreme Court Act</u>, R.S.C. 1985, c. S-26; <u>Rules of the Supreme Court of Canada</u>, SOR/2002-156; <u>Federal Courts Act</u>, R.S.C. 1985, c. F-7; <u>Federal Courts Rules</u>, SOR/98-106; <u>Tax Court of Canada</u> <u>Act</u>, R.S.C. 1985, c. T-2; <u>Tax Court of Canada Rules (General Procedure)</u>, SOR/90-688a; <u>Court Martial Appeal Court Rules</u>, SOR/86-959; and <u>Official Languages Act</u>, R.S.C. 1985, c. 31 (4th Supp.).

3.1.1 A BIJURAL AND BILINGUAL JUSTICE SYSTEM

The Canadian legal system is based on two legal traditions: the civil law tradition, which applies in Quebec, and the common law tradition, which applies in the rest of Canada. While the Federal Court and the Federal Court of Appeal only hear cases that are subject to federal statutes, the Supreme Court can be called on to interpret legislation from either of these two legal traditions.

Federal legislation is drafted simultaneously in both English and French, and both versions are equally authoritative. The requirements set out in the

The Bilingual Nature of Federal Legislation

Federal courts interpret laws that are conceived, drafted and adopted in both official languages. Both language versions are equally authoritative.

Canadian Charter of Rights and Freedoms (Charter)⁶ and the Official Languages Act (OLA)⁷ mean that most federal legislation is co-drafted (written in parallel) in both languages, rather than written in one language and then translated into the other. Common sense must govern the interpretation of bilingual laws, as explains Karine McLaren, Director of the University of Moncton's Centre de traduction et de terminologie juridiques, because the English and French versions of a law express the same concepts:

There may be two language versions of a law, but there can only be one intention of the legislator, and therefore one standard, which applies universally regardless of the language in which the law is read.⁸

3.1.2 Use of Official Languages

The use of official languages in the justice system depends on the type of court and the nature of the case. As Vanessa Gruben of the University of Ottawa says:

The federal government has the authority to regulate the language used before federal courts and in relation to criminal procedure. ... Parliament also has the authority to legislate language usage in certain administrative tribunals.⁹

In federal courts, the right to use English or French is decided based on various factors, and extends to all the participants in the justice system, depending on the circumstances.

The Right to Use English or French

The right for everyone to use his or her language of choice before federal courts extends to litigants, lawyers, witnesses, judges and other officers of the court.

3.1.3 VERBAL AND WRITTEN COMMUNICATIONS

Verbal and written communications in federal courts can be in English or French. Section 133 of the *Constitution Act, 1867* enshrines the right to use either language

in any pleading or process. This requirement is echoed both in the Charter – which alludes to the right to use English and French in cases and proceedings – and in the OLA.

Cases and Proceedings

Language requirements apply to all written submissions (e.g., summonses) in addition to submissions of the parties, oral submissions, statements and briefs. They do not apply to evidence.

Translation and simultaneous interpretation services are offered under certain conditions to ensure that language rights are respected. The right to the assistance of an interpreter during proceedings is guaranteed by the Charter. However, a distinction must be made between the language rights of the accused (i.e., the right to express oneself in one's own language) and the right to a fair trial (i.e., the right to understand and be understood). In 1999, the Supreme Court summarized this distinction in *R. v. Beaulac*:

The right to a fair trial is universal and cannot be greater for members of official language communities than for persons speaking other languages. Language rights have a totally distinct origin and role. They are meant to protect official language minorities in this country and to insure the equality of status of French and English.¹⁰

The OLA provides for translation services on request for court documents. The provisions regarding simultaneous interpretation are mainly to allow witnesses to express themselves and to be heard without prejudice in the language of their choice.

Where a federal institution is a party to a civil case, the OLA requires the institution to use the official language chosen by the other parties, or the one that makes the most sense in the circumstances.

3.1.4 DECISIONS, JUDGMENTS AND ORDERS

In general, the judgment in a trial is delivered and issued in the language in which the trial was conducted. A translation of the judgment must be made available to the public as soon as possible. A decision delivered in only one language is not considered invalid as long as it respects the provisions of the OLA.

Federal judgments are published simultaneously in both official languages in either of the following situations:

- The issue is a question of law of general public interest or importance.
- The proceedings were conducted in both official languages, or the proceedings were written in both languages.

The same standards apply to decisions published in the official reporters.

Karine McLaren makes the following observations with regard to translating decisions:

Section 20 of the *Official Languages Act* does not impose a specific process on the various federal courts. As a result, they have come up with different ways to meet their respective obligations.¹¹

She adds that no objective criteria have been established to determine what is of general public interest or importance with regard to which decisions to translate.¹² However, the need to establish such criteria had already been raised by Official Languages Commissioner Victor Goldbloom in 1999.¹³

Furthermore, no sanctions are provided to address delays in the translation and publication of decisions. According to Vanessa Gruben, severe sanctions for failure to comply with this obligation would enhance equal access to the justice system in both official languages.¹⁴ Law professor Michel Doucet adds that the statutory requirement to translate a decision does not imply recognition of the equal authority of both versions, since no federal courts other than the Supreme Court have established procedural rules to this effect.¹⁵

While the Supreme Court publishes all its decisions in both languages simultaneously, the same cannot be said for the other federal courts, which translate their decisions "as soon as possible." Complaints have been lodged with the Courts Administration Service (CAS) with regard to the language in which decisions of the Federal Court, the

Federal Court of Appeal and the Tax Court of Canada are posted. Official Languages Commissioner Graham Fraser, who began investigating this issue in 2007, submitted a report to the Governor in Council in 2016, followed by a report to Parliament that same year.¹⁶ In his opinion, the

Publishing Judgments on the Web

There is some dispute over whether the obligation to publish judgments on the web in both official languages simultaneously flows from Part III of the *Official Languages Act*, which deals with the administration of justice, or from Part IV, which covers communications with the public. This ongoing dispute is compromising equal access to the judgments of federal courts in both official languages.

ongoing disagreement over how to interpret the obligations related to the language of posted decisions requires either legislative clarification or a reference to the Supreme Court.

The House of Commons Standing Committee on Official Languages studied the matter and tabled a report in December 2017, in which it recommended that the federal government clarify the obligations under the OLA as follows:

- by setting out criteria for decisions that must be made available simultaneously due to their importance within the meaning of section 20 of the OLA; and
- by making chief justices responsible for choosing which judgments to publish in both official languages based on criteria to be set out.¹⁷

Moreover, in the budget tabled in March 2017, the federal government acknowledged that there were problems with accessing decisions in both English and French, and it provided the CAS with an additional \$2 million over two years starting in 2017–2018 to increase its translation capacity.¹⁸

3.1.5 AUTHORITY TO MAKE IMPLEMENTING RULES

The Supreme Court, the Federal Court of Appeal, the Federal Court and the Tax Court of Canada set their own rules regarding the use of either of the official languages, subject to approval by the Governor in Council. These rules of procedure must be bilingual. Section 17 of the OLA grants the Governor in Council the authority to establish such rules for the other courts, but this authority has never been exercised.

3.2 THE CRIMINAL CODE: A UNIQUE CASE

Strictly speaking, the federal courts do not have jurisdiction over criminal law,¹⁹ given that such jurisdiction lies with the provincial and territorial courts and superior courts. Language rights in criminal law are guaranteed by the *Criminal Code* (Code),²⁰ as opposed to the Constitution or the OLA. Table 2 summarizes the key language requirements in criminal matters.

Table 2 – Language Requirements	s in Matters of Criminal Law
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Criminal Code					
Section 530 guarantees the accused the right to be tried by a judge in the official language of his or her choice. The accused must be advised of this right. Certain circumstances may warrant a trial in both languages.					
Section 530.01 gives the accused the right to obtain from the prosecutor a translation of the portions of an information or indictment against the accused that are written in the official language that is not that of the accused.					
Section 530.1 outlines the circumstances under which a bilingual trial is permitted.					
Section 849(3) states that any pre-printed portions of a form set out in the Code must be printed in both official languages.					

Source: <u>Criminal Code</u>, R.S.C. 1985, c. C-46.

One of the unique features of the Code is that the accused has the right to be tried in the language of his or her choice, regardless of location in Canada, and to be informed of that right. The application will automatically be accepted if the accused submits it within the prescribed time limit. If the time limit is exceeded, the court may still grant the request, if it is in the interest of justice.

All the criminal courts of Canada are subject to the language requirements outlined in the Code. The Supreme Court ruled on the application of these provisions in *R. v. Beaulac*:

Section 530(1) creates an absolute right of the accused to equal access to designated courts in the official language that he or she considers to be his or her own. The courts called upon to deal with criminal matters are therefore required to be institutionally bilingual in order to provide for the equal use of the two official languages of Canada.²¹

A criminal trial can therefore be conducted entirely in one language, which requires courts to be institutionally bilingual.

In 2015, the Court of Appeal

Institutional Bilingualism

The administration of courts must ensure that a case can be heard in either of the official languages. It is not necessary for every person sitting on the bench to be bilingual.

for Ontario, in *R. v. Munkonda*, handed down a decision identifying two principles governing the conduct of a bilingual trial or preliminary inquiry as follows:

- Accused persons retain their right to equal access to proceedings in their language notwithstanding the imposition of a bilingual proceeding; and
- 2) The court and the prosecution must be bilingual and must not favour either of the official languages.²²

Like the OLA, the Code provides for the use of translation services for indictments and criminal information.

The coming into force of section 533.1 of the Code in 2008 made it mandatory for a parliamentary committee to undertake a comprehensive review of the provisions and operation of Part XVII (Language of Accused) of the Code. This review was conducted by the House of Commons Standing Committee on Justice and Human Rights, which tabled its findings in April 2014.²³ One of the Committee's recommendations was that this part of the Code be re-examined by a parliamentary committee in another five years.

4 CURRENT ISSUES RELATED TO THE USE OF OFFICIAL LANGUAGES IN CANADA'S COURT SYSTEM

Some of the current issues involving the use of official languages in Canada's court system include judicial appointments; the distinction between the right to be heard and the right to be understood in the language of one's choice; access to justice; language training; and the equality of both official languages. All of these issues are discussed below, with a particular focus on the role of the federal government. A number of them require cooperation between the federal and provincial governments, which is why some of the examples used are provincial.

4.1 APPOINTING BILINGUAL JUDGES

The federal government is responsible for appointing judges to federal courts, in addition to the superior courts and courts of appeal in the provinces and territories.

Judicial Advisory Committees (JACs) are tasked with assessing the qualifications of individuals who apply for federal judicial appointment. There are a total of 17 JACs: three for Ontario, two for Quebec, one for each

Acts Governing the Appointment of Judges

The Judges Act, the Federal Courts Act and the Tax Court of Canada Act outline the appointment process for federal judges. The Office of the Commissioner for Federal Judicial Affairs Canada is responsible for the administration of the appointments process.

of the other provinces and territories, and one for the Tax Court of Canada. As of October 2016, these committees must reflect the diversity of the Canadian population, including with respect to the representation of "members of linguistic minority communities."²⁴

Once the list of candidates has been established, the Minister of Justice presents it to the federal Cabinet and the appointments are made. The Prime Minister appoints chief justices and associate chief justices.

Candidate assessments are valid for a period of two years. "Professional competence and overall merit are the primary qualifications for judicial appointment."²⁵ Bilingualism is one of the factors considered in assessing candidates. The composition of the pool of candidates, meanwhile, should be reflective of the diversity of the Canadian population, including members of linguistic minorities.²⁶

4.1.1 PROVINCIAL AND TERRITORIAL SUPERIOR COURTS AND COURTS OF APPEAL

Bilingualism is not a mandatory requirement for appointment to provincial or territorial superior courts or courts of appeal. That said, as of October 2016, candidates for judicial appointment must answer four language-related questions as part of the application process. The federal government compiles the responses and provides the public with an overview of candidates' language

Questions for Judicial Applicants

Without further training:

- Are you able to read and understand court materials in English and French?
- Are you able to discuss legal matters with your colleagues in English and French?
- Are you able to converse with counsel in court in English and French?
- Are you able to understand oral submissions in court in English and French?

proficiency, based on self-identification.

Of the 74 candidates appointed to superior courts of first instance between October 2016 and October 2017,²⁷

- 34 (nearly half of all candidates appointed) said they could read court materials in both official languages (the most frequently reported linguistic ability);²⁸
- 26 said they could discuss legal matters in both languages;
- 25 claimed they could converse with counsel in English and French;
- 28 stated that they were able to understand oral submissions in both languages; and
- 24 (approximately one third of candidates) indicated that they possess all four abilities.²⁹

Given that candidates may respond in the affirmative to any – or all – of the questions on the four language abilities, it is difficult to obtain a clear picture of the situation. Furthermore, it is impossible to say with certainty how many of the 1,067 federally appointed judges in the provinces and territories as of 1 December 2017³⁰ are bilingual. This is because of the following factors:

- The questions on language proficiency are only put to new candidates.
- The data are limited to trial courts.
- There are no data available regarding the bilingualism of incumbent judges.
- There is no objective assessment of candidates' language proficiency.

For years, stakeholders have been calling on the federal government to appoint a sufficient number of bilingual judges to the courts administered by the provinces. Successive official languages commissioners have spoken out many times about this issue, with the most recent being Graham Fraser. In August 2013, a study into the shortage of federally appointed judges capable of hearing cases in both official languages was released by Mr. Fraser's office, in partnership with the Commissioner of Official Languages for New Brunswick and the French Language Services Commissioner of Ontario.³¹ The study concluded that the existing process did not ensure the appointment of a sufficient number of bilingual superior court judges in each province and territory.

In September 2017, the federal government launched its Action Plan – Enhancing the Bilingual Capacity of the Superior Court Judiciary, in which it committed to the following:

- adding two language questions to the questionnaire filled out by judicial candidates;
- directing JACs to verify the answers to those questions to ensure they align with the candidates' declared language ability; and

Additional Questions for Judicial Applicants

Without further training:

- Are you able to conduct hearings in both French and English?
- Are you able to write decisions in both French and English?
- mandating the Office of the Commissioner for Federal Judicial Affairs (FJA) to identify a tool for objectively assessing candidates who self-identify as bilingual.³²

The federal government has therefore recognized the importance of appointing more bilingual judges to the superior courts of the provinces and territories, although some believe it should go even further. In its report tabled in December 2017, the House of Commons Standing Committee on Official Languages recommended that the federal government amend the *Judges Act*³³ as follows:

- to designate bilingual positions in provincial courts;
- to ensure that these positions are filled by individuals who are able to speak and understand both official languages;
- to make the ability to speak and understand both official languages a possible condition of appointment to provincial courts; and
- to make the FJA responsible for evaluating candidates' language skills.³⁴

Bill C-381,³⁵ which received first reading on 31 October 2017, has similar objectives. Figure 2 below illustrates the differences between the current situation and the legislative measures proposed in both the bill and the committee report regarding the appointment of greater numbers of bilingual judges to provincial and territorial superior courts and courts of appeal.





Sources: Department of Justice Canada, <u>Action Plan: Enhancing the Bilingual Capacity of the</u> <u>Superior Court Judiciary</u>, 2017; <u>Bill C-381</u>, <u>An Act to amend the Judges Act (bilingualism)</u>, 1st Session, 42nd Parliament; and House of Commons, Standing Committee on Official Languages (LANG), <u>Ensuring Justice Is Done in Both Official Languages</u>, Eighth Report, 1st Session, 42nd Parliament, December 2017.

4.1.2 FEDERAL COURT, FEDERAL COURT OF APPEAL AND TAX COURT OF CANADA

Since 1988, the OLA has included a requirement for judges of the Federal Court, the Federal Court of Appeal and the Tax Court of Canada to understand the official languages (section 16), and has recognized the authority of the Governor in Council to

Language Requirements for Judges on Federal Courts Other than the Supreme Court

The Official Languages Act stipulates that "if both English and French are the languages chosen by the parties" ... the judge must be "able to understand both languages without the assistance of an interpreter." (Official Languages Act, s. 16(1)(c))

establish related procedural rules (section 17). That said, this language requirement is not systematically applied to all judges who are appointed, but only to those who hear cases in both languages: the principle of institutional bilingualism applies. It is impossible to determine how many of the 81 federally appointed judges sitting in those three courts as of 1 December 2017³⁶ are functionally bilingual. The appointment of more bilingual judges to any of these three federal courts has not been flagged as a concern in recent years.

4.1.3 SUPREME COURT

The Supreme Court is governed by the *Supreme Court Act* (SCA),³⁷ which does not include any provisions on official languages. Unlike the other federal courts, the Supreme Court is not subject to the provisions of sections 16 and 17 of the OLA.³⁸

The Court has certain unique features resulting from a variety of geographical and administrative rules and conventions. Section 6 of the SCA outlines certain conditions regarding Quebec representation: at least three judges must be from the province. Convention has it that, of the remaining six judges, three come from Ontario, one from the Atlantic provinces and two from the Western provinces. The nine Supreme Court judges hold office until they reach the age of 75, but are removable for incapacity or misconduct by the Governor General at the request of the Senate and the House of Commons.

The judges of the Supreme Court are called on to interpret statutes based on both civil and common law, and to make rulings on cases that were argued in the lower courts in either of the official languages. The *Rules of the Supreme Court of Canada* state that a party may use either English or French in any oral or written communication with the Court, and that simultaneous interpretation services must be provided during the hearing of every proceeding.³⁹

The idea of appointing more bilingual judges to the Supreme Court has been the subject of much discussion in recent years. Moreover, in August 2016, a new process was established that involves an independent advisory board mandated to provide the Prime Minister with a short list of candidates for appointment to the Supreme Court. The government has committed to appointing "functionally bilingual"⁴⁰ judges. As stated by the FJA,

[t]he Supreme Court hears appeals in both English and French. Written materials may be submitted in either official language and counsel may present oral argument in the official language of their choice. Judges may ask questions in English or French. It is expected that a Supreme Court judge can read materials and understand oral argument without the need for translation or interpretation in French and English. Ideally, the judge can converse with counsel during oral argument and with other judges of the Court in French or English.⁴¹

The FJA now assesses candidates' level of functional bilingualism in the official languages. The chosen candidate then participates in a meeting with representatives of Parliament, providing them with an opportunity to ask questions about his or her candidacy, in the official language of their choice. Two bilingual judges have been appointed to Canada's highest court since this new process came into effect: Justice Malcolm Rowe and Justice Sheilah Martin.

The Standing Committee on Justice and Human Rights studied the process leading to the appointment of Justice Rowe. It tabled its findings in February 2017, but did not make any specific recommendations regarding the appointment conditions related to bilingualism or the process for assessing the language skills of the appointee.⁴² In its response to the Committee's report, the government reaffirmed its commitment "to only appoint functionally bilingual candidates to the Supreme Court."⁴³ In July 2017, the government filled another vacancy on the Supreme Court, again following the appointment process established in 2016.⁴⁴

In its report released in December 2017, the House of Commons Standing Committee on Official Languages called on the federal government to table a bill "guaranteeing that bilingual judges are appointed to the Supreme Court of Canada," and to amend section 16(1) of the OLA "so that the requirement to be able to understand both official languages also applies to judges of the Supreme Court of Canada."⁴⁵

4.1.4 LEGISLATIVE MEASURES TO INCREASE THE NUMBER OF BILINGUAL JUDGES ON THE SUPREME COURT

Several bills have been tabled in the House of Commons since 2008 with a view to requiring Supreme Court justices to understand both official languages.⁴⁶ These bills have proposed two different approaches:

 Some bills proposed that section 16 of the OLA be amended to make the Supreme Court subject to the same requirement regarding proficiency in the official languages as the other federal courts; that is, that its judges be capable of hearing cases in either official language without the assistance of an interpreter. The aim of this approach is to apply the principle of institutional bilingualism to the Supreme Court. This was the preferred course of Bill C-548⁴⁷ which was tabled in May 2008 but died on the Order Paper that same year, and of Bill C-382,⁴⁸ which received first reading on 31 October 2017.

- The other approach would be to amend section 5 of the SCA by including a similar requirement to understand the official languages, which would lead to individual bilingualism on the part of Supreme Court justices. This approach was included in the following bills:
 - Bill C-559,⁴⁹ which was tabled in June 2008 and died on the Order Paper that same year;
 - Bill C-232,⁵⁰ which was introduced in November 2008 and reinstated in two parliamentary sessions after that, in January 2009 and March 2010 (it died on the *Order Paper* in each case);
 - Bill C-208, which was tabled in June 2011 and died on the Order Paper when Parliament was prorogued, then reinstated in October 2013⁵¹ and defeated at second reading; and
 - Bill C-203,⁵² which was introduced at first reading on 9 December 2015 and defeated at second reading on 25 October 2017.

The debate surrounding the appointment of Justice Marc Nadon in 2013, and the ensuing reference to the Supreme Court, raised questions about imposing bilingualism as a condition of appointment for Supreme Court judges, which some consider unconstitutional. This reference stated that Parliament "cannot unilaterally modify the composition or other essential features of the Court."⁵³ It did not clarify whether the addition of language requirements constitutes a modification of the essential features of the Supreme Court. The House of Commons Standing Committee on Official Languages referred to this issue in its report tabled in December 2017.⁵⁴

Figure 3 below highlights the differences between the two approaches studied by Parliament thus far to promote the appointment of more bilingual judges to the Supreme Court.

Figure 3 – Proposed Measures to Promote the Appointment of More Bilingual Judges to the Supreme Court



Sources: <u>Bill C-203, An Act to amend the Supreme Court Act (understanding the official languages)</u>, 1st Session, 42nd Parliament; and <u>Bill C-382, An Act to amend the Official Languages Act</u> (Supreme Court of Canada), 1st Session, 42nd Parliament.

4.2 RIGHT TO BE HEARD OR UNDERSTOOD IN THE LANGUAGE OF ONE'S CHOICE

Does the right to use the official language of one's choice imply the right to be understood in that language without the use of an interpreter?

In 1986, the Supreme Court ruled in the *MacDonald* case that parties have the right to use either language, but that this does not necessarily give them the right to be heard or understood by the court in that language.⁵⁵ However, the broad and liberal interpretation of language rights by the courts that followed appears to run counter to this decision on the right of both parties and judges to use the language of their choice.

When the OLA was enacted in 1988, Parliament imposed on federal courts (with the exception of the Supreme Court) a requirement to ensure that judges understand, without the assistance of an interpreter, the official language in which the trial is being conducted. A unilingual judge can hear a case if he or she understands the language chosen by the parties. When the case is heard in both languages, the designated judge must be bilingual. As of the coming-into-force of that requirement in 1993, federal courts must ensure that there are enough judges capable of hearing cases in either of the official languages.

In March 2011, the Provincial Court of Alberta made a ruling in the *Pooran* case that stated the following:

If litigants are entitled to use either English or French in oral representations before the courts yet are not entitled to be understood except through an interpreter, their language rights are hollow indeed. Such a narrow interpretation of the right to use either English or French is illogical, akin to the sound of one hand clapping, and has been emphatically overruled by *Beaulac.*⁵⁶

The authors of a study into whether there is a right to be understood directly, orally and in writing, without the assistance of an interpreter or translator, in the specific context of the Supreme Court, concluded that there are numerous grounds for courts to conclude that the right to be understood directly by the judges of the highest court does indeed exist.⁵⁷

4.3 ACCESS TO JUSTICE IN THE LANGUAGE OF ONE'S CHOICE

Access to justice in both official languages requires cooperation between the federal and provincial governments. Despite the legislative and constitutional requirements in place, there are still limitations to accessing the courts in one's language of choice.

While many of the provinces and territories have legislative provisions that promote access to justice in both official languages,⁵⁸ work remains to be done to ensure that everyone has equal access to justice in both languages across the country.

Obstacles to Accessing Justice

The lack of lawyers and judges who have a sufficient understanding of English and French is one of the primary obstacles to accessing justice in the official language of one's choice. Other difficulties include institutional obstacles, such as a lack of bilingual legal staff, a lack of bilingual legal or administrative resources, and the delays associated with choosing to proceed in one language rather than another.

A study conducted on behalf

of Justice Canada in 2002 showed that the judicial and legal services offered in both official languages vary greatly across the country.⁵⁹

Since 2003, the federal government has offered additional funding to increase access to justice in both official languages through three horizontal initiatives. The Action Plan for Official Languages provided \$18.5 million in funding from 2003 to 2008 to target the following areas:

- project funding (through the Access to Justice in Both Official Languages Support Fund);
- a consultation process for official language minority communities; and
- training tools on language rights for Department of Justice legal counsel.⁶⁰

Another initiative was the Roadmap for Canada's Linguistic Duality 2008–2013,⁶¹ which earmarked \$41 million over five years to pursue these initiatives and to encourage young people who are fully bilingual to pursue a career in the field of justice. It provided for intensified linguistic training efforts for all officers of the court (e.g., court clerks, stenographers, justices of the peace and mediators).

Finally, the Roadmap for Canada's Official Languages 2013–2018⁶² budgeted \$40.2 million over five years for networks, training and access to justice services. This initiative is scheduled to end on 31 March 2018.

In 2012, the French Language Services Bench and Bar Advisory Committee submitted a report to the Attorney General of Ontario on access to justice in French in that province.⁶³ In the fall of 2015, the provincial attorney general released her response to the Advisory Committee's recommendations, which "outlines solutions that have actually been or are being implemented to further enhance the French language rights of Ontarians and access to the justice system in French."⁶⁴ Ontario's French Language Services Commissioner reacted publicly to the release of the response by calling for the implementation of a specific compulsory directive on the active offer of French-language services in the provincial courts.⁶⁵

In May 2015, a pilot project on access to justice in French was launched at the Ottawa courthouse. The focus was on the active offer of services of equivalent quality in English and French. The pilot project proved to be so successful that in October 2017, the Attorney General for Ontario decided to authorize similar initiatives elsewhere in the province.⁶⁶ Moreover, the Ontario French Language Services Commissioner observed a decrease in the number of complaints received by his office following the launch of the pilot project.⁶⁷

In the study he released in August 2013 in partnership with his provincial counterparts, the Commissioner of Official Languages of Canada confirmed that the bilingual capacity of the judiciary was not guaranteed at all times, and this failure could lead to significant additional delays and costs.⁶⁸ The study recognized that rectifying the situation would require coordinated action on the part of the federal Minister of Justice and the minister's provincial and territorial counterparts, as well as the chief justices of the superior courts. Of the 10 recommendations, which were addressed to both the federal Minister of Justice and his provincial and territorial counterparts, four were aimed at strengthening intergovernmental collaboration. The Commissioner addressed the issue once again in his 2015–2016 annual report, given that there had been no follow-up on any of the 10 earlier recommendations.⁶⁹

The federal government's 2017 action plan to enhance the bilingual capacity of the superior court judiciary responds to some of the recommendations of the Commissioner of Official Languages in that it encourages the Department of Justice Canada to do the following:

- work with the provinces and territories, and the courts, to better assess the existing bilingual capacity of superior courts; and
- consult with the provinces and territories to better assess the needs of Canadians in accessing superior courts in both official languages.⁷⁰

4.4 LANGUAGE TRAINING

Language training is another area that calls for cooperation between the federal and provincial governments. Since 1978, the federal government has offered language training to federally and provincially appointed judges through the FJA so that they can improve their second language skills. Through the Judges' Language Training Program,

numerous judges have gained sufficient knowledge to master a second language. Thus many of them are able to preside in court, understand testimony, read legal texts, write judgments and participate in legal conferences in their second language.⁷¹

Furthermore, the Department of Justice's Access to Justice in Both Official Languages Support Fund includes a Justice Training Component that is aimed at providing advanced training on legal terminology to bilingual justice professionals; developing a curriculum for bilingual students interested in pursuing a career in justice; setting out a recruitment and promotion strategy for legal careers; and designing linguistic training tools.

In terms of academia, the University of Moncton, the University of Ottawa and McGill University are the only post-secondary institutions that offer law programs in both official languages. Other organizations, such as the Centre canadien de français juridique and the various associations of French-speaking jurists, offer targeted language training to various justice professionals. These stakeholders have joined forces by creating a national justice training network (the Réseau national de formation en justice) to train post-secondary students and people already working in the justice system, and to enhance the capacity of Canada's justice system to provide access to justice in both official languages.

A report submitted to the Department of Justice Canada in 2009 concluded that being proficient in the legal vocabulary of each language is essential to ensure institutional bilingualism in the field of justice.⁷² An evaluation released by the department in May 2012 indicated that additional efforts will be needed to meet the challenges identified in that study.⁷³ On this front, distance training could become a priority.⁷⁴ Another departmental evaluation in 2017 confirms the ongoing need to support language training for all professionals involved in the justice system.⁷⁵

The study released in August 2013 by the Commissioner of Official Languages presented the following vision of language training for judges:

Language training should serve to maintain and enhance the court's bilingual capacity, while allowing interested judges to take advantage of the learning activities and to use their language skills within the context of their work. The current FJA language training program seems to meet judges' needs in terms of second language learning as well as maintaining and strengthening their bilingual capacity. However, the language training tools offered to provincial court judges could be useful models if FJA would like to provide a complementary language training program for superior court judges wishing to evaluate their language skills in work-related situations.⁷⁶

A French-language training program has since been developed by the Provincial Court of New Brunswick, and has even been cited as a model.⁷⁷ An English-language training project for judges was also developed in Quebec, in partnership with Bishop's University. There are other training initiatives in certain regions of Canada for specific areas of legal practice. More needs to be done, however, which is why the federal government's 2017 action plan to enhance the bilingual capacity of the superior court judiciary includes measures that

- examine the delivery of existing language programs;
- make training and information on linguistic rights of litigants available to JACs; and
- develop training modules on the linguistic rights of litigants for federally appointed judges.⁷⁸

In terms of assessing language proficiency, a test has been developed by the KortoJura Evaluation Service, which evolved out of the language training program for judges created by the Provincial Court of New Brunswick. This test evaluates the initial language skills of professionals in the justice system and the progress made by those participating in language training. In its December 2017 report, the House of Commons Standing Committee on Official Languages made the following recommendation:

That the Office of the Commissioner for Federal Judicial Affairs explore existing Canadian resources, such as KortoJura, to develop a language proficiency test and a scale to evaluate the language skills of candidates for appointment to the federal judiciary and the Supreme Court.⁷⁹

In his 2015–2016 annual report, the Commissioner of Official Languages also recognized the importance of creating national standards and assessment tools.⁸⁰

4.5 EQUALITY OF THE TWO OFFICIAL LANGUAGES

In *R. v. Beaulac*, the Supreme Court of Canada stated that the purpose of sections 530 and 530.1 of the Code is to

provide equal access to the courts to accused persons speaking one of the official languages of Canada in order to assist official language minorities in preserving their cultural identity.⁸¹

Furthermore, the Court recognized that language rights are based on the principle of true equality between the two official languages:

[T]he existence of language rights requires that the government comply with the provisions of the Act by maintaining a proper institutional infrastructure and providing services in both official languages on an equal basis. ... [A]n application for service in the language of the official minority language group must not be treated as though there was one primary official language and a duty to accommodate with regard to the use of the other official language. The governing principle is that of the equality of both official languages.⁸²

The study carried out on behalf of the Department of Justice Canada in 2002 confirmed that "equal access to high quality judicial and legal services in both official languages

is a contributing factor in completing the plan for a society that, in this respect, remains unfinished."⁸³ Some have asserted that true equality means an active offer of services. In the *DesRochers* case,

Substantive Equality in the Legal System

"Where institutional bilingualism in the courts is provided for, it refers to equal access to services of equal quality for members of both official language communities in Canada." (*R. v. Beaulac*, para. 22)

the Supreme Court stated, "[s]ubstantive equality, as opposed to formal equality, is to be the norm, and the exercise of language rights is not to be considered a request for accommodation."⁸⁴

The principle of the equality of the two official languages that is recognized in Canadian case law provides for the equal treatment of the two language communities in Canada. According to Vanessa Gruben, there is every reason to believe that a broad interpretation of the principle of the equality of the two official languages could lead the courts to adjust their vision of language rights in the judicial realm.⁸⁵ A 2010 impact study by lawyer Ingride Roy highlighted three principles applicable to language equality that flow from the case law:

- The applicable norm is that of substantive equality, and not formal equality.
- Substantive equality imposes positive obligations on government.
- The exercise of language rights must not be considered as a request for an accommodation.⁸⁶

In his August 2013 study, the Commissioner of Official Languages acknowledged that "superior court judges must be better aware of the language rights of those who appear before the courts in order to ensure substantive equality in access to justice in both official languages."⁸⁷ The federal government's action plan to enhance the bilingual capacity of the superior court judiciary does not directly address this issue, but nevertheless provides certain commitments for improving respect for the linguistic rights of Canadian litigants.

5 CONCLUSION

The interpretation of language rights is constantly evolving. One example of this is the recent debate on bilingualism for Supreme Court justices. In 1999, the Supreme Court adopted a broad and liberal view of these rights in the legal system:

Language rights must *in all cases* be interpreted purposively, in a manner consistent with the preservation and development of official language communities in Canada.⁸⁸ [Emphasis in the original]

This interpretation has been taken up in judgments many times in the years since. The rules that govern bilingualism in Canada's court system could evolve in the coming years due to case law, legislative amendments or changing attitudes within Canadian society.

NOTES

- ^{*} This document is a revised version of a Background Paper by the same author, entitled *Bilingualism in the Federal Courts*, Publication no. 2011-40-E, Parliamentary Information and Research Service, Library of Parliament, Ottawa, 2 March 2016.
- 1. The Canadian Human Rights Commission, the Immigration and Refugee Board of Canada, the Canadian Radio-Television and Telecommunications Commission and the Competition Tribunal are examples of federal administrative tribunals.
- 2. The Nunavut Court of Justice is Canada's only single-level trial court, combining the power of the territorial court and the superior court.
- 3. Most provinces and territories have separate courts dedicated to particular areas of law, such as family law, youth or small claims.
- 4. Judicial candidates for the provincial/territorial superior courts and courts of appeal are reviewed by advisory committees and appointed by the Governor General acting on the advice of the federal Cabinet, upon the recommendation of the Minister of Justice (puisne judges) or the Prime Minister (Chief Justices and Associate Chief Justices)
- 5. With respect to courts martial, candidates are reviewed by the Military Judges Selection Committee and appointed by the Governor in Council on the recommendation of the Minister of Defence. For the Court Martial Appeal Court, judges are appointed from among those serving on the Federal Court, Federal Court of Appeal, and provincial/territorial superior courts and courts of appeal.
- 6. <u>Canadian Charter of Rights and Freedoms</u>, Part I of the Constitution Act, 1982, constituting Schedule B to the Canada Act, 1982 (U.K.), 1982, c. 11.
- 7. Official Languages Act [OLA], R.S.C. 1985, c. 31 (4th Supp.).
- 8. Karine McLaren, "<u>Bilinguisme législatif : regard sur l'interprétation et la rédaction des</u> lois bilingues au Canada," Ottawa Law Review, Vol. 45, No. 1, 2014, p. 32. [Translation]
- Vanessa Gruben, "Le bilinguisme judiciaire," in Les droits linguistiques au Canada, 3rd ed., ed. Michel Bastarache, Éditions Yvon Blais, Cowansville, 2013, p. 311. [Translation]
- 10. <u>*R. v. Beaulac*</u>, [1999] 1 SCR 768, para. 41.

- Karine McLaren, "La langue des décisions judiciaires au Canada," in <u>Revue de droit</u> <u>linguistique</u>, Observatoire international des droits linguistiques, University of Moncton, Vol. 2, 2015, p. 28. [Translation]
- 12. Ibid., p. 32. [Translation]
- 13. Office of the Commissioner of Official Languages [OCOL], <u>The Equitable Use of English</u> <u>and French Before Federal Courts and Administrative Tribunals Exercising Quasi-Judicial</u> <u>Powers</u>, May 1999.
- 14. Gruben (2013), p. 366. [Translation]
- Michel Doucet, "<u>Le bilinguisme et les jugements</u>," Blogue sur les droits linguistiques, Observatoire international des droits linguistiques, University of Moncton, 22 February 2016. [Translation]
- 16. OCOL, <u>Report to Parliament of the Commissioner of Official Languages on the</u> <u>investigation into the Courts Administration Service under subsection 65(3) of</u> <u>the Official Languages Act</u>, November 2016.
- House of Commons, Standing Committee on Official Languages [LANG], <u>Ensuring</u> <u>Justice Is Done in Both Official Languages</u>, Eighth Report, 1st Session, 42nd Parliament, December 2017, p. 42.
- Government of Canada, <u>Building a Strong Middle Class</u>, Budget 2017, 22 March 2017, p. 190.
- 19. The Supreme Court may hear appeals in this area, but it does not conduct criminal trials.
- 20. <u>Criminal Code</u>, R.S.C. 1985, c. C-46.
- 21. *R. v. Beaulac*, para. 28.
- 22. <u>*R. v. Munkonda*</u>, 2015 ONCA 309, para. 46.
- 23. House of Commons, Standing Committee on Justice and Human Rights, <u>Statutory Review</u> <u>of Part XVII of the Criminal Code</u>, Fourth Report, 2nd Session, 41st Parliament, April 2014.
- 24. Office of the Commissioner for Federal Judicial Affairs Canada [FJA], <u>Judicial Advisory</u> <u>Committees – Guidelines for Judicial Advisory Committee Members</u>, October 2016.
- 25. FJA, <u>Guide for Candidates</u>, October 2016.
- 26. Ibid.
- 27. FJA, <u>Statistics regarding Judicial Applicants and Appointees (October 21, 2016 October 27, 2017)</u>.
- 28. If we compare these data with those for all applications received, the proportion is slightly lower: 406 candidates out of a total 997, or 40.7%, said they could read court materials in both official languages. In other words, bilingualism seems to benefit the candidates who are actually appointed.
- 29. If we compare these data with those for all applications received, the proportion is slightly lower: 300 candidates out of a total 997, or 30.1%, met all four criteria. Here again, bilingualism seems to benefit the candidates who are actually appointed.
- 30. FJA, Number of federally appointed judges as of December 1, 2017.
- 31. OCOL, <u>Access to Justice in Both Official Languages: Improving the Bilingual Capacity</u> of the Superior Court Judiciary – Study by the Commissioner of Official Languages of Canada in partnership with the Commissioner of Official Languages for New Brunswick and the French Language Services Commissioner of Ontario, 2013.
- 32. Department of Justice Canada, <u>Action Plan: Enhancing the Bilingual Capacity of the</u> <u>Superior Court Judiciary</u>, 2017.

- 33. <u>Judges Act</u>, R.S.C. 1985, c. J-1.
- 34. LANG (2017), pp. 22–23.
- 35. <u>Bill C-381, An Act to amend the Judges Act (bilingualism)</u>, 1st Session, 42nd Parliament.
- 36. FJA, Number of federally appointed judges as of December 1, 2017.
- 37. <u>Supreme Court Act</u>, R.S.C. 1985, c. S-26.
- 38. One of the concerns raised in 1988 to justify excluding the Supreme Court from section 16 of the OLA was that in some provinces, the pool of bilingual judges was too small, which would limit the possibility for some candidates to be appointed.
- 39. Interpretation services are not provided, however, when the judges are deliberating.
- 40. The expression "functionally bilingual" is defined as the ability to "read materials and understand oral argument without the need for translation or interpretation in French and English." In addition, the capacity to "converse with counsel during oral argument and with other judges of the Court in French and English" is seen as an asset but is not a requirement. See FJA, *Frequently Asked Questions*.
- 41. FJA, Qualifications and Assessment Criteria.
- House of Commons, Standing Committee on Justice and Human Rights, <u>The New Process for Judicial Appointments to the Supreme Court of Canada</u>, Ninth Report, 1st Session, 42nd Parliament, February 2017.
- 43. Jody Wilson-Raybould, Minister of Justice and Attorney General of Canada, <u>Response of the government to the Ninth Report of the Standing Committee</u> <u>on Justice and Human Rights</u>, 13 June 2017.
- 44. Justin Trudeau, Prime Minister of Canada, <u>Prime Minister opens the process to</u> <u>select the next justice of the Supreme Court of Canada</u>, News release, 14 July 2017.
- 45. LANG (2017), p. 13.
- 46. Note that these legislative measures address the ability to understand both official languages, but not to express oneself in them.
- 47. <u>Bill C-548, An Act to amend the Official Languages Act (understanding the official languages judges of the Supreme Court of Canada)</u>, 2nd Session, 39th Parliament.
- 48. <u>Bill C-382, An Act to amend the Official Languages Act (Supreme Court of Canada)</u>, 1st Session, 42nd Parliament.
- 49. <u>Bill C-559, An Act to amend the Supreme Court Act (understanding the official languages)</u>, 2nd Session, 39th Parliament.
- 50. <u>Bill C-232, An Act to amend the Supreme Court Act (understanding the official languages)</u>, 3rd Session, 40th Parliament. This bill was also introduced in the two preceding sessions of the 40th Parliament, under the same number.
- 51. <u>Bill C-208, An Act to amend the Supreme Court Act (understanding the official languages)</u>, 2nd Session, 41st Parliament.
- 52. <u>Bill C-203, An Act to amend the Supreme Court Act (understanding the official languages)</u>, 1st Session, 42nd Parliament.
- 53. <u>Reference re Supreme Court Act, ss. 5 and 6</u>, 2014 SCC 21.
- 54. LANG (2017), p. 13.
- <u>MacDonald v. City of Montreal</u>, [1986] 1 SCR 460, para. 103. The Supreme Court reached the same conclusion in <u>Société des Acadiens v. Association of Parents</u>, [1986] 1 SCR 549, para. 53.

- 56. <u>*R. v. Pooran*</u>, 2011 ABPC 77, para. 21.
- 57. Mark Power and Marc-André Roy, "<u>De la possibilité d'être compris directement par les</u> tribunaux canadiens, à l'oral comme à l'écrit, sans l'entremise de services d'interprétation ou de traduction," *Revue générale de droit*, Vol. 45, No. 2, 2015, p. 441. [Translation]
- 58. For an overview of language requirements in the provinces and territories, see Marie-Ève Hudon, <u>Language Regimes in the Provinces and Territories</u>, Publication no. 2011-66-E, Parliamentary Information and Research Service, Library of Parliament, Ottawa, 8 January 2016. See also Gruben (2013), pp. 301–449. [Available in French only]
- 59. GTA Research, <u>Environmental Scan: Access to Justice in Both Official Languages –</u> <u>Final Report Submitted to Justice Canada by GTA Research</u>, Final report submitted to Justice Canada in 2002. See, in particular, the section, "Overall Level of Satisfaction with Judicial and Legal Services in the Minority Language" in Chapter 2, "Access to Justice in Francophone Minority Communities."
- 60. Government of Canada, <u>The Next Act: New Momentum for Canada's Linguistic Duality –</u> <u>The Action Plan for Official Languages</u>, 2003.
- 61. Government of Canada, <u>Roadmap for Canada's Linguistic Duality 2008–2013:</u> <u>Acting for the Future</u>, 2008.
- 62. Government of Canada, <u>Roadmap for Canada's Official Languages 2013–2018:</u> <u>Education, Immigration, Communities</u>, 2013.
- French Language Services Bench and Bar Advisory Committee to the Attorney General of Ontario, <u>Access to justice in French</u>, Report presented to the Attorney General of Ontario, 25 June 2012.
- 64. Ontario, Ministry of the Attorney General, <u>Enhancing Access to Justice in French:</u> <u>A Response to the Access to Justice in French Report</u>, September 2015.
- 65. Ontario, Office of the French Language Services Commissioner, "<u>Bonjour,</u> vous avez joint la boîte vocale de …' [Hello, you've reached the voice mail of …]," *Commissioner's Blog*, 18 November 2015.
- 66. Ontario, Ministry of the Attorney General, <u>Seamless Access to Justice in French</u> <u>Pilot Project: Final Report</u>, 11 October 2017.
- 67. Ontario, Office of the French Language Services Commissioner, "<u>A good day for</u> <u>access to justice in French</u>," *Commissioner's Blog*, 12 October 2017.
- 68. OCOL (2013).
- 69. OCOL, <u>Annual Report 2015–2016</u>, 2016.
- 70. Department of Justice Canada (2017), Action Plan: Enhancing the Bilingual Capacity of the Superior Court Judiciary.
- 71. FJA, Judges' Language Training.
- 72. PRA Inc., <u>Canada-Wide Analysis of Official Language Training Needs in the Area of</u> <u>Justice</u>, Report submitted to the Department of Justice Canada, 31 March 2009, p. 22.
- Department of Justice Canada, <u>Initiative in Support of Access to Justice in Both Official</u> <u>Languages Evaluation: Final Report</u>, Evaluation Division, Office of Strategic Planning and Performance Management, May 2012, p. 27.
- 74. Ibid., p. 42.
- Department of Justice Canada, <u>Evaluation of the Access to Justice in Both Official</u> <u>Languages Initiative: Final Report</u>, Evaluation Division, Corporate Services Branch, June 2017, pp. 15–16.

- 76. OCOL (2013).
- 77. Ontario, Office of the French Language Services Commissioner, "Language training program for provincial judges in New Brunswick," Commissioner's Blog, 8 August 2014; and OCOL (2016), Annual Report 2015–2016.
- 78. Department of Justice Canada (2017), *Action Plan: Enhancing the Bilingual Capacity of the Superior Court Judiciary.*
- 79. LANG (2017), pp. 22-23.
- 80. OCOL (2016), Annual Report 2015-2016.
- 81. *R. v. Beaulac*, para. 34.
- 82. Ibid., para. 39.
- 83. GTA Research (2002). See in particular the chapter, "General Conclusion."
- 84. <u>DesRochers v. Canada (Industry)</u>, 2009 SCC 8, para. 31.
- 85. Gruben (2013), p. 349.
- Ingride Roy, <u>Legal Impact Study on DesRochers v. Canada (Industry)</u>, [2009] 1 S.C.R. 194, Submitted to the Language Rights Support Program, 8 June 2010, pp. 16–17.
- 87. OCOL (2013).
- 88. *R. v. Beaulac*, para. 25.