# OPERATING RESULTS OF HARDWARE WHOLESALERS 

## 1955



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## NOTICE

The annual reports prepared by the Industry and Merchandising Division of the Bureau of Statistics are divided into 3 volumes, as follows: Volume I - The Primary Industries, including mining, forestry and fisheries; Volume II - Manufacturing; Volume III - Merchandising and Services.

Volume III consists of the following parts with individual trade reports listed under each:

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- M - Operating Results of Independent Hardware, Furniture, Appliance, Radio and Television Stores, $25 \$$
*N - Operating Results of Filling Stations and Garages, $25 \$$
*O - 1 Operating Results of Independent General Stores, $25 \$$ 2 Operating Results of Independent Restaurants, $25 \$$ 3 Operating Results of Independent Fuel Dealers, 254 4 Operating Results of Independent Drug Stores, 25 5 Operating Results of Independent Jewellery Stores, $25 \not$ 6 Operating Results of Independent Tobacco Stores, $25 \$$
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*Biennial reports - not issued for 1955.

# OPERATING RESULTS OF HARDWARE WHOLESALERS 1955 

## INTRODUCTION

The following explanatory notes describe certain features of the operating results series contained in this report.

## Scope

This study is confine to wholesale merchants, i.e. those wholesalers performing the full selling, warehousing and delivery functions, Agents, brokers, (tron) shippers and other specialized types of wholesale distributors are not included.

## Content

Most emphasis has been placed on the presentation of profit and loss statistics. Average gross and net profits and detailed operating expenses are shown for the most suitable sales-size classes. Operating expenses appear separately for selling, warehouse and delivery, and administrative and general departments. The customary profit and loss details are supplemented by information on other related operating features including inventories, rate of stock tumover, credit sales and receivables, and floor space used. Wherever possible, a table showing regional tigures has been prepared although reports from Newfoundland wholesalers are not included. Proprietors' salaries were included with administrative salaries. A table Bhowing income tax was made for incorporated companies only.

## Purpose

The primary purpose of the operating results surveys is to provide averages on the different phases of business operations against which firms in the same trade may make direct comparisons with their own operating results. They also provide useful information to others interested in the cost of distribution of consumer goods.

The average - i.e., arithmetic mean - operating results of all wholesalers classified under "Wholesalers Proper" would be, however, misleading as, by definition, "Wholesalers Proper" includes subsidiary oompanies performing the wholesaling function of parent companies whose marketing policies with regard to profit and expense ratios may be atypical of the trade. In addition, "Wholesalers Proper" includes those firms whose revenues are derived in part from a type of activity - e, g., manufacturing, retailing - which may be uncommon to the trade. Consequently, it is thought that average operating results of the more typical establishments within a trade would be of superior value in view of the purposes for which the series on operating results is designed. Firms with atypical policies and/or activities have, therefore, been excluded from the computations of the average operating results published herein.

## Period Covered

This report deals largely with 1955 operations and is the fifth biennial publication in a series begun in 1947. Certain summary tables show identical firm results for 1953 and 1955. The chart shows the gross profit mmponents for 1949,


## OPERATING RESULTS OF HARDWARE WHOLESALERS BY SIZE OF FIRM

GROSS PROF IT = NET PROFIT + SELLING + WAREHOUSE AND DELIVERY + ADMINISTRATIVE EXPENSES


## HARDWARE WHOLESALERS

Of we 63 firms renorting, 58 were incorporated and the remaining five were comprised of three individual proprietorships and two partnerships. All firms reporting $\$ 5,000,000$ and over sales were
incorporated. Thirteen firms were operated as multiple establishment whereas the remaining fifty firms each reported results for one establishment only.

Description of Reporting Firms

| Item | Firms with 1955 sales of |  |  |  | $\begin{aligned} & \text { Total } \\ & \text { all } \\ & \text { sizes } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Under } \\ & \$ 500,000 \end{aligned}$ | $\begin{gathered} \$ 500,000 \\ \text { to } \\ \$ 999.999 \end{gathered}$ | $\begin{aligned} & \$ 1,000,000 \\ & \text { to } \\ & \$ 4,999,999 \end{aligned}$ | $\begin{aligned} & \$ 5,000,000 \\ & \text { and over } \end{aligned}$ |  |
| Number of firms .............................................. | 15 | 11 | 27 | 10 | 63 |
| Form of organization: | 3 | - | - | - | 3 |
| Partnership | - | 1 | 1 | - | 2 |
| Incorporated company .................................. | 12 | 10 | 26 | 10 | 58 |
| Number of firms operated as: |  |  |  |  |  |
| Single establishment ................................. | 14 | 11 | 20 | 5 | 50 |
| Multiple establishment................................ | 1 | - | 7 | 5 | 13 |

REVIEW OF 1955 OPER ATING RESUITS

## Profit and Expense Ratios

The gross profit ratio for hardware whol esalers as a percent of net sales was 19.17 in 1955. Ratios for gross profft and total operating expense items declined as the sales sizes increased and ranged between 23.05 and 18.64 per cent and 21.27 and 14.69 per cent respectively. The opposite was true for the net operating profit ratios, which increased with sales size except for the largest sales-size
where a ratio of 3.95 per cent was obtained. The net operating profit ratio for total all sizes was 4.01 as a result of a 15.16 per cent total operating expense ratio for all respondents. Non-trading operations netted a slight increase to the net operating profit bringing it up to 4.05 per cent before income tax deduction.

## Inventories and Stock Turnover

Average inventories, expressed as a percentage of average net sales, increased from 19.98 per cent at the beginning of the year to 21.74 per cent at the end of the year. The same pattern was true for all sales sizes. The rate of stock turnover - average
of beginning and end of year inventories divided into cost of goods sold-was 3.87 times per year for all hardware wholesalers. This was a lower rate of stock tumover than the rate of 4.02 times per year experienced in 1953.

## Credit Sales and Receivables

Credit sales, expressed as a proportion of net sales, were 95.58 per cent for all hardware wholesalers in 1955, a very slight decrease from the 1953 ratio of 95.60 per cent. Accounts receivable
as at the year end amounted to 14.94 per cent of average credit sales for all hardware wholesalers. The ratios ranged from 13.17 per cent to 16.30 per cent with no consistent pattem.

TABLE 1. Operating Results of IIardware Wholesalers, 1955 , by Size of Firm

| Item | Firms with 1955 sales of |  |  |  | Total all sizes |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Under } \\ & \$ 500,000 \end{aligned}$ | $\begin{gathered} \$ 500,000 \\ \text { to } \\ \$ 999,999 \end{gathered}$ | $\begin{aligned} & \$ 1,000,000 \\ & \text { to } \\ & \$ 4,999,999 \end{aligned}$ | $\begin{aligned} & \$ 5,000,000 \\ & \text { and over } \end{aligned}$ |  |
| Number of firms reporting | 15 | 11 | 27 | 10 | 63 |
| Average net sales per firm ....................................... \$ | 246, 904 | 749, 722 | 2, 325, 092 | 11,269, 686 | 2,974,997 |
| Average cost of goods sold ....................................... $\$$ \$ Stock turnover (times per year) | 189, 994 | 599,049 3,99 | 1, 865, 288 | 9, 169, 207 | 2, 404, 671 |
|  |  |  |  |  |  |
| Average beginning inventory $\qquad$ \$ <br> Per cent of average net sales $\qquad$ | $\begin{array}{r} 66,261 \\ 26.84 \end{array}$ | $\begin{array}{r} 141,574 \\ 18.88 \end{array}$ | $\begin{array}{r} 449,237 \\ 19,32 \end{array}$ | $\begin{array}{r} 2,276,866 \\ 20,20 \end{array}$ | $\begin{array}{r} 594,433 \\ 19,98 \end{array}$ |
| Average ending inventory $\qquad$ \$ <br> Per cent of average net sales $\qquad$ | 70,710 28.64 | 158,763 21.18 | 486,602 20.93 | $2,479,646$ 22.00 | 646,695 21.74 |
| Profit and Loss Data <br> (Per cent of net sales) |  |  |  |  |  |
| Gross profit .......................................................... | 23. 05 | 20, 10 | 19.78 | 18,64 | 19. 17 |
| Operating expenses: Selling expense: |  |  |  |  |  |
|  | 4.35 | 3. 99 | 3. 22 | 2. 64 | 2. 93 |
| Travelling | 1.67 | 0. 71 | 0. 76 | 0.97 | 0. 91 |
| Advertising | 0. 14 | 0.26 | 0. 33 | 0, 48 | 0, 41 |
| Other selling expense | 0.60 | 0.41 | 0. 20 | 0. 38 | 0. 32 |
| Total selling expense ............................... | 6. 76 | 5.37 | 4.51 | 4.47 | 4.57 |
| Warehouse and delivery expense: |  |  |  |  |  |
| Salaries and wages ................. | 3. 34 | 2. 25 | 2. 49 | 2. 75 | 2. 65 |
| Maintenance and delivery equipment ................. | 0.34 0.47 | 0.48 | 0. 48 | 0.17 | 0. 2.9 |
| Warehouse supplies ..................................................... | -0. 14 | 0.16 0.07 | 0. 09 | 0.17 0.09 | 0. 10 |
| Other warehouse and delivery expense .............. | 0.05 | 0.17 | 0. 10 | 0.07 | 0.08 |
| Total warehouse and delivery expense | 4. 34 | 3.13 | 3. 33 | 3. 25 | 3. 29 |
| Administrative and general expense: |  |  |  |  |  |
| Salaries $\qquad$ | 5. 19 | 4. 32 | 4.09 | 3.44 | 3. 73 |
| Occupancy .................................................................. | 2. 34 2. 00 | 1. 32 | 1. 26 | 1. 24 | 1. 27 |
| Taxes ${ }^{1}$.... | 0. 17 | 0. 21 | 0. 10 | 0.16 | 0.14 |
| Insurance ${ }^{1}$ | 0.38 | 0. 24 | 0. 16 | 0.05 | 0. 10 |
| Office supplies .................................................. | 0. 38 | 0.30 | 0.37 | 0.30 | 0.32 |
| Communications ............................................... | 0.48 | 0.32 | 0. 39 | 0.31 | 0. 34 |
| Bad debts - amount written off ........................ | 0. 28 | 0,47 | 0. 28 | 0.17 | 0. 22 |
| All other expense | 0.95 | 0.68 | 0.61 | 0.85 | 0. 77 |
| Total administrative and general expense .... | 10.17 | 8.04 | 7. 62 | 6. 97 | 7. 30 |
| Total operating expenses | 21.27 | 16. 54 | 15.46 | 14. 69 | 15. 16 |
| Net operating profit ................................................ | 1. 78 | 3. 56 | 4. 32 | 3.95 | 4. 01 |
| Non-trading income. | 1 0.53 0 | 0.74 0.21 | 0.60 0.40 | ${ }_{0}^{0.51}$ | 0.49 0.45 |
| Net profit before income tax deduction .................... | 2.10 | 4.09 | 4.52 | 3. 85 | 4. 05 |
| Miscellaneous Data |  |  |  |  |  |
| Credit sales: <br> Average per firm $\qquad$ \$ <br> Per cent of average net sales $\qquad$ | $\begin{array}{r} 227,940 \\ 92.32 \end{array}$ | $\begin{array}{r} 682,774 \\ 91.07 \end{array}$ | $\begin{array}{r} 2,165,621 \\ 93.14 \end{array}$ | $\begin{array}{r} 10,973,807 \\ 97,37 \end{array}$ | $\begin{array}{r} 2,843,483 \\ 95.58 \end{array}$ |
| Accounts outstanding: |  |  |  |  |  |
| Average per firm $\qquad$ \$ <br> Per cent of ayerage credit sales $\qquad$ | $\begin{array}{r} 33_{0} 626 \\ 14.75 \end{array}$ | $\begin{array}{r} 89,923 \\ 13.17 \end{array}$ | $\begin{array}{r} 353.208 \\ 16.30 \end{array}$ | $\begin{array}{r} 1,572,951 \\ 14.33 \end{array}$ | $\begin{array}{r} 424,757 \\ 14.94 \end{array}$ |
| Sales per 1,000 sq. ft. of floor space ....................... \$ | 37. 082 | 53,413 | 53, 268 | 43, 377 | 46,463 |

1. Excludes amount attributed to real estate which is in occupancy expense.

## Regional Results

The varms ratios for harmare molesaters in the tour selected regions, did not deviate greatly from the Canada results. The range for gross profit ratios was slightly less than one per cent, from 18.76 per cent for Prairie provinces to 19.73 per cent for Maritimes and Quebec combined. The

Prairies also had the lowest total operating expense ratio of 14.94 per cent and British Columbia the highest ratio, 16.29 per cent. Net operating profit ratios ranged from 2.90 per cent, in British Columbia to 4.61 per cent for Maritimes and Quebec.

TARLE 2. Operating Results of Hardware Wholesalers, 1955, by Regions

| Item | Maritimes and Quebec | Ontario | Prairie Pro vinces | British Columbia | Canada |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Number of firms . | 26 | 19 | 13 | 5 | 63 |
| Average net sales per firm ................................ \$ | 1,814,072 | 2,943,151 | 5,281, 051 | 3,137, 085 | 2,974,997 |
|  | (Per cent of net sales) |  |  |  |  |
| Gross profit ....................................................... | 19.73 | 19. 19 | 18.76 | 19. 19 | 19.17 |
| Operating expenses: |  |  |  |  |  |
| Selling .......................................................... |  | 4. 80 | 4. 29 | 4.54 | 4.99 | 4.57 |
| Warehouse and delivery .................................. | 3.24 | 3.66 | 3.04 | 3.25 | 3.29 |
| Administrative and general .............................. | 7.08 | 7.20 | 7.36 | 8.05 | 7.30 |
| Total operating expenses .................................... | 15. 12 | 15. 15 | 14.94 | 16. 29 | 15. 16 |
| Net operating profit ........................................... | 4.61 | 4.04 | 3.82 | 2.90 | 4.01 |

## Incorporated Companies 1955

Comparison of the profit and expense ratios of the incorporated firms only, with all firms, indicated that the differences in the ratios were negligible. Net pront before income tax, expressed as a portion of net sales, was 4.07 per cent for "incorporated
firms" and 4.05 per cent for "all firms". Income tax reduced the incorporated firms profit ratio to 2.28 per cent, a decrease of approximately 44.00 per cent.

TABLE 3. Operating Results of Incorporated Hardware Wholesalers 1955, by Size of Firm

| Item | Firms with 1955 sales of |  |  |  | $\begin{gathered} \text { Total } \\ \text { all } \\ \text { sizes } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Under } \\ & \$ 500,000 \end{aligned}$ | $\begin{gathered} \$ 500,000 \\ 10 \\ \$ 999,999 \end{gathered}$ | $\begin{gathered} \$ 1,000,000 \\ \text { to } \\ \$ 4,999,999 \end{gathered}$ | $\begin{aligned} & \$ 5,000,000 \\ & \text { and } \\ & \text { over } \end{aligned}$ |  |
|  | (Per cent of net sales) |  |  |  |  |
| Gross profit ................................................................ | 23. 86 | 20.46 | 19.69 | 18. 64 | 19.15 |
| Operating expenses ................................................... | 22.17 | 16.96 | 15.33 | 14.69 | 15.12 |
| Net operating profit | 1.69 | 3. 50 | 4.36 | 3.95 | 4.03 |
| Non-trading income ...................................................... | 0.62 | 0.83 | 0. 58 | 0.41 | 0.49 |
| Non-trading expense .................................................... | 0.25 | 0.13 | 0.40 | 0.51 | 0.45 |
| Net profit before income tax deduction ..................... | 2. 06 | 4.20 | 4. 54 | 3.85 | 4.07 |
| Income tax | 0. 70 | 1.30 | 1.88 | 1. 80 | 1.79 |
| Mnal net profit | 1. 36 | 2.90 | 2.66 | 2. 05 | 2. 28 |

## Comparison of 1953 and 1955 Identical Firm Results

The presentation in table 1 includes all respondents to this survey that were used after a careful scrutiny was made to satisfy the necessary requirements of a typical firm. The ratios and averages shown in table 1 are the result of combining all reports which, after careful editing, were deemed usable for this survey. The firms used in this 1955 survey, however, did not all report in 1953, thereby eliminating the possibility of a true comparison. Table 4 does present results of identical firms, affording the best comparison available between the two years.

Profit and expense ratios represent portions of the average net sales' dollar. Because average profit and expense figures per firm are expressed as percentages of average net sales per firm, it is necessary to take into account the rate of change of these average net sales when comparing ratios applicable to different surveys. That is, if net sales increased $10 \%$ from $\$ 1,000,000$ in 1953 to $\$ 1,100,000$ in 1955, and rent showed a proportionate increase from $\$ 5,000$ to $\$ 5,500$, the rent expense ratios for
the two years would be identical. However, if rent remained unchanged, or increased less than $10 \%$, the rent expense ratio would show a decrease. To interpret a change in ratios between two years correctly, it is therefore necessary to note changes in net sales. Ratios reduce the effect of multiple establishment firms and may be used with a high degree of accuracy as typical of the trade. The ef fects of normal sales variations and changes in price levels also tend to be eliminated when results are expressed as ratios. Therefore, ratios of two surveys may be compared, but the rate of change of average net sales per firm should be noted.

Average net sales increased from $\$ 3,169,231$ in 1953 to $\$ 3,232,300$ in 1955. The gross profit -atio from 19.41 per cent for the last survey decreased to 19.10 per cent in 1955. The total operating expense ratio increased from 14.57 per cent to 15.02 per cent in 1955. The combined effect of the ratios enumerated above were reflected in the net operating profit which showed a decrease from 4.84 per cent in 1953 to 4.08 per cent this year.

TABLE 4. Operating Results of Hardware Wholesalers, 1953 and 1955 Compared

| Item | 1953 | 1955 |
| :---: | :---: | :---: |
| Number of firms . | 56 | 56 |
| Average net sales per firm .......................................................................................... | (Per cent of net sales) |  |
| Gross profit ....................................................................................................... | 19.41 | 19. 10 |
| Operating expenses: ....................................................................................................... |  |  |
| Selling ........................................................................................................... | 4. 20 | 4. 53 |
| Warehouse and delivery ........................................................................... | 3. 23 | 3. 28 |
| Administrative and general. | 7. 14 | 7. 21 |
| Total operating expenses ........................................................................... | 14. 57 | 15. 02 |
| Net operating profit ........................................................................................................... | 4. 84 | 4. 08 |

