



Employment and Social Development Canada

Fees Report

Fiscal year 2018 to 2019



2018 to 2019 Fees Report

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Minister's message

On behalf of Employment and Social Development Canada, I am pleased to present the report on fees for fiscal year 2018 to 2019, my organization's second annual report under the *Service Fees Act*.

The act provides a modern legislative framework that enables cost-effective delivery of services and, through better reporting to Parliament, improves transparency and oversight.

Last year, a detailed listing of individual fees under the department's authority, along with anticipated increases, was added to the reporting requirements.

This year's report provides more detail on each fee, such as the type and rate of adjustment, the service standard and the performance result. This information provides additional context on each fee, in the spirit of open and transparent fee management.



The Honourable Carla Qualtrough, P.C., M.P.
Minister of Employment, Workforce Development
and Disability Inclusion

About this report

This report, which is tabled under section 20 of the [Service Fees Act](#) and section 4.2.8 of the *Directive on Charging and Special Financial Authorities*, contains information about the fees that Employment and Social Development Canada had the authority to charge in the 2018 to 2019 fiscal year.

This report contains information about all fees that are under Employment and Social Development Canada's authority, even if some or all of the fees are collected by another department.

The information reported includes fees that:

- fall under the *Service Fees Act*
- are exempt from the *Service Fees Act*

The information covers fees set by:

- contract
- market-base, auction or both
- act, regulation or fees notice

For fees set by the following mechanisms, the report provides totals only:

- contract
- market-base, auction or both

For fees set by act, regulation or fees notice, the report provides totals for fee groupings, as well as detailed information for each individual fee.

Although the fees charged by Employment and Social Development Canada under the *Access to Information Act* are subject to the *Service Fees Act*, they are not included in this report. Information on Employment and Social Development Canada's access to information fees for fiscal year 2018 to 2019 can be found in our access to information report, which is posted on ESDC's [Annual Report on the Administration of the Access to Information Act and the Privacy Act](#) for the 2018 to 2019 fiscal year¹.

Remissions

A remission is a partial or full return of a fee to a fee payer who paid for a service for which a department deemed that the service standard was not met.

Under the *Service Fees Act*, departments must develop policies for determining whether a service standard has been met and for determining how much of a fee will be remitted to a fee payer. This requirement does not take effect until April 1, 2020. This report

therefore includes **only** those remissions issued under Employment and Social Development Canada's enabling legislation. It does not include remissions issued under the *Service Fees Act*.

Overall totals, by fee type

The following table presents the total revenue, cost and remissions for all fees that Employment and Social Development Canada had the authority to charge in fiscal year 2018 to 2019, by fee type.

Overall totals for fiscal year 2018 to 2019, by fee type

Fee type	Revenue (\$)	Cost (\$)	Remissions (\$)
Fees set by contract	0	0	Remissions do not apply to fees set by contract.
Fees set by market base, auction or both	0	0	Remissions do not apply to fees set by market base, auction or both.
Fees set by act, regulation or fees notice	51,940,000	79,933,824	0
Total	51,940,000	79,933,824	0

Totals for fees set by act, regulation or fees notice, by fee grouping

The following table present, for each fee grouping, the total revenue, cost and remissions for all fees that Employment and Social Development Canada had the authority to charge in fiscal year 2018 to 2019 that are set by any of the following:

- act
- regulation
- fees notice

A fee grouping is a grouping of all of the fees that a department has the authority to charge for activities relating to a single business line, directorate or program.

Labour Market Impact Assessment: totals for fiscal year 2018 to 2019

Fee grouping	Labour Market Impact Assessment	
Revenue (\$)	Cost (\$)	Remissions (\$)
51,940,000	79,933,824	0

Details on each fee set by act, regulation or fees notice

This section provides detailed information on each fee that Employment and Social Development Canada had the authority to charge in fiscal year 2018 to 2019 and that was set by any of the following:

- act
- regulation
- fees notice

Fee grouping	Labour Market Impact Assessment
Fee	Temporary Foreign Worker Program Processing Fees for Labour Market Impact Assessments
Fee-setting authority	Immigration and Refugee Protection Regulations (SOR/2002-227), 315.2(1)^a
Year introduced	2013
Last year fee-setting authority was amended	2017
Fee type	Service
Fee amount (\$)	1,000
Total fee revenue (\$)	51,940,000
Adjustment type	Exempt
Adjustment rate (% or formula)	Exempt
2020 to 2021 fee amount (\$)	1,000
Future fee-adjusted amount (\$)	Not applicable

Adjustment date	Not applicable
Fee-adjustment authority	Exempt from the Service Fees Act as per the Immigration and Refugee Protection Act. The fees are fixed as per regulation.
Service standard	Applicants submitting an eligible Labour Market Impact Assessment (LMIA) application for highest-demand occupations (skilled trades), highest-paid occupations (top 10% of wages in a given province or territory where the job is created), short duration work periods (120 days or less), or any Global Talent Stream application, to receive a decision on their application within 10 business days, starting on the business day after the application has been received by Service Canada. The target for achieving this standard is set at 80%.
Performance result	In fiscal year 2018-19, the service standard for the Global Talent Stream was met 76% of the time, which includes employer-related delays. When employer-related delays are excluded, the service standard was met 90% of the time. Challenges in meeting the Global Talent Stream service standard during this period were related to delays in receiving complete and appropriately detailed information from employers to finalize the assessment, including for the development of the Labour Market Benefits Plans. As the Stream transitions from pilot to permanent, it will continue to assist employers in this area. The service standard was met for 73% of all other eligible LMIA applications in the 2018-19 fiscal year. Challenges in meeting this service standard included an unforeseen 12% increase in Labour Market Impact Assessment (LMIA) applications eligible for the 10-Day Priority Processing measured by this indicator in 2018-19, in addition to a 23% increase in the overall volume of LMIA applications received.

Endnotes

ⁱ *Annual Report on the Administration of the Access to Information Act and the Privacy Act for the 2018 to 2019 fiscal year*, <https://www.canada.ca/en/employment-social-development/corporate/transparency/access-information/reports.html>

ⁱⁱ *Immigration and Refugee Protection Regulations*, <https://laws.justice.gc.ca/eng/regulations/SOR-2002-227/FullText.html>