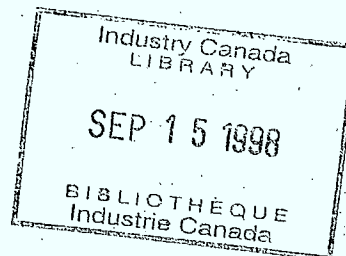


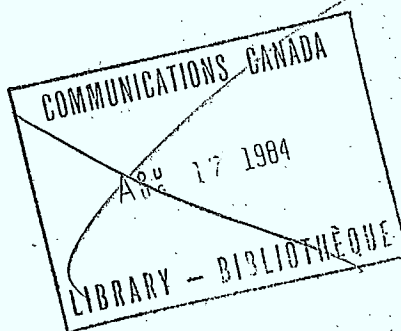
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DEPARTMENT OF COMMUNICATIONS

②  
TELIDON REPORT - PACIFIC REGION

Recommendations on input to Telidon  
regarding Federal Government Programs  
and Services



①  
R.H. Wakeham  
Regional Telidon Research Officer  
08 April 1981

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1.

INTRODUCTION

The organization of a data base for Telidon must reflect the purpose of the operation in which it is planned to function. In this case, Telidon will be operating within the service bureaux developed by the Department of Supply and Services. These bureaux will be manned referral centres providing information on Federal Government programs and services.

The information in Telidon will be referral in nature, rather than in-depth information on each department. Also, since staff will be operating the unit, they will be responsible for manually completing any cross-referencing.

The following information was prepared by the Department of Communications in consultation with each federal department within Pacific Region. The local data given will be made accessible to the public in conjunction with data prepared by certain departments at the national level.

2.

AGRICULTURE - ANIMAL PATHOLOGY LAB.

This department does not deal with the public. It was the opinion of our Telidon contact (Dr. Dorward) that no input be developed for the data base.

3.

AGRICULTURE - CANADIAN GRAIN COMMISSION

This department does not deal with the public. It was the opinion of our contact for Telidon (Mr. Norm Brennan) that no input be developed for the data base.

4.

AGRICULTURE - PRODUCTION & INSPECTION BRANCH

Any information to be programmed into Telidon regarding this department will be done nationwide from Ottawa. A request was made by our Telidon contact (Mr. G. Vann) that no input be prepared at the regional level.

5. AGRICULTURE - REGIONAL VETERINARIAN

Any information to be programmed into Telidon regarding this department will be done nationwide from Ottawa. A request was made by our Telidon contact (Mr. G. Vann) that no input be prepared at the regional level.

6. CANADA MORTGAGE & HOUSING CORPORATION

6.1. The Role of the Canada Mortgage and Housing Corporation

The CMHC is the agent of the federal government in pursuing the objective of ensuring that all Canadians have access to good housing at prices they can afford and within a satisfactory community environment.

6.2. Programs and Services

6.2.1. Loans for Home Ownership

Loans may be made by CMHC approved lenders to homeowners to have a home built or to builders who sell a home to an acceptable purchaser. Approved lenders include banks, life insurance trust and loan companies.

For further information contact the CMHC office nearest you.

6.2.2. Residential Rehabilitation Assistance Program (RRAP)

Federal funds are available to assist homeowners and landlords in designated municipalities to improve their housing units:

- all resident homeowners are eligible for a R.R.A.P. loan regardless of income;
- grants may be available to resident homeowners with a low or moderate income;
- landlords are eligible if the rental unit is within the neighborhood and they agree to rent control;
- non-profits and cooperatives are eligible regardless of location.

For further information, contact your nearest CMHC office.

6.2.3.

Loans for Non-Profit and Co-op Housing

This program is designed to enable non-profit groups and co-op groups to develop the most appropriate form of housing at minimum cost.

- priority given to housing low and moderate income families and individuals;
- program provides a mechanism for obtaining capital funding, and assistance in the form of a contribution to offset interest;
- start up funding is available for new projects.

For further information, call you nearest CMHC office.

6.2.4.

Canadian Home Insulation Program (CHIP)

This program provides financial incentive to purchase and install insulating materials.

Eligibility - Self-contained, principal residential units. Only one grant for each eligible unit.

For information regarding grants or acceptance of insulation materials, write:

CHIP  
#800 - 1500 W. Georgia St.  
Vancouver, B.C.  
V6G 3A1

6.2.5

Rural and Native Housing Program

This program has two main objectives:

- to provide better housing for families in rural Canada at prices and monthly payments they can afford;
- to give eligible families and communities the opportunity to become involved in the entire housing process.

Assistance is given for both new housing and house repairs; the most practical choice being taken.

For further information, write your nearest CMHC office.

6.2.6.

Public Housing Assistance

Financial assistance for public housing projects is subject to the following conditions:

- need for the project, because of conditions of overcrowding, congestion or sub-standard housing has been established;
- rentals in projects aided by subsidies must be related to the income of the tenant;
- the site for the project must be suitable in its physical and social relationship to the surrounding area and community facilities;
- building to be constructed must meet CMHC standards of construction;
- where existing buildings are to be acquired for a project, improvements sufficient to meet acceptable standards must be undertaken

For further information, contact your local CMHC office.

6.2.7.

Home Improvement Loans

Loans from chartered banks or approved installment credit agencies are guaranteed by CMHC in return for an insurance fee equal to one per cent of the amount of the loan paid by the borrower.

The maximum loan is \$10,000 for each family housing unit and \$4,000 for each hostel unit.

For further information, contact your nearest CMHC office

6.2.8.

Graduated Payment Mortgages for Home Ownership

With a G.P.M., monthly payments start at a relatively low level, gradually increase and then level out.

- You must have a minimum down payment of 10% of the lending value of the property.
- Anyone qualifies who has the required down payment and sufficient income to meet the monthly payments.

For more information, contact your nearest CMHC office.



6.3.

District Offices

These offices administer the programs in their area:

Vancouver office:

#400 - 2600 Granville Street  
Vancouver, B.C.  
V6H 3V3

Victoria office:

1007 Fort Street  
P.O. Box 5066  
Station "B"  
Victoria, B.C.  
V8R 6N3

Prince George office:

The Permanent Tower  
300 - 299 Victoria Street  
Prince George, B.C.  
V2L 5B8

Kelowna office:

#303 - 260 Harvey Ave.  
Kelowna, B.C.  
V1Y 7S5

Kamloops Office

470 - 546 St. Pauls Street  
Kamloops, B.C.  
V2C 5T1

Cranbrook office:

#201 - 129 10th Ave. S.  
Cranbrook, B.C.  
V1C 2N1

7. CANADIAN RADIO TELEVISION & TELECOMMUNICATIONS COMMISSION

According to our contact for Telidon (Mr. Pete MacDonald), all programming will be done nationwide from Ottawa.

8. DEPARTMENT OF COMMUNICATIONS

8.1. Department Responsibilities

Responsibilities of the Department of Communications are:

- to coordinate, promote and recommend national policies and programs with respect to communication services for Canada, including the Post Office Department;
- to promote the establishment development and efficiency of communication systems and facilities for Canada;
- to assist Canadian communication systems and facilities in adjusting to changing domestic and international conditions;
- to plan and coordinate telecommunication services for departments, branches and agencies of the Government of Canada;
- to compile and keep up-to-date detailed information in respect of communication systems and facilities and of trends and developments in Canada and abroad relating to communication matters, and
- to take such action as may be necessary to secure, by international regulation or otherwise, the rights of Canada in communication matters.

8.2 Programs and Services

8.2.1. Radio Licencing

Among the radios required to be licenced are:

- CB (GRS)
- Marine radios
- Mobile telephones
- Private 2-way radios
- Amateur (ham) radios
- Aircraft radios
- Radio controlled models

For further information, call the District Office nearest you.

8.2.2. Radio and T.V. Problems

The Department provides assistance with problems such as:

- Poor radio and T.V. reception
- Broadcast reception
- T.V. interference
- Interference to stereo
- Interference to record players
- Interference to tape recorders
- Interference to electric organs
- Interference to public address systems
- Interference to private 2-way radios

For further information or assistance, call your nearest District Office.

8.2.3. Radio Operator Examinations

The Department of Communications examines and licences two types of radio users:

- I) Professional - deep sea ships' radio officers, coastal radio stations, etc.
  - radio communication operators general certificate (maritime)
  - radiotelephone operators general certificate (aeronautical, maritime, land)
  - radiotelephone operators restricted certificate
- II) Amateur
  - amateur radio operators advanced certificate
  - amateur radio operators certificate
  - radio-communications operators technical certificate.

For further information, call your nearest District Office.

8.3. District Offices

Granbrook (B.C.)

11-14th Avenue South  
V1C 2W9  
Telephone: (604) 426-8908

Prince George (B.C.)

707-299 Victoria Street  
V2L 5B8  
Telephone: (604) 562-4148

Vancouver (B.C.)

325 Granville Street,  
Room 300  
V6C 1S5  
Telephone: (604) 666-1469

Kelowna (B.C.)

471 Queensway Street,  
Room 304  
V1Y 6S5  
Telephone: (604) 762-3342

Prince Rupert (B.C.)

227 Federal Building  
V8J 1G8  
Telephone: (604) 627-1737

Victoria (B.C.)

816 Government Street,  
Room 224  
V8W 1W9  
Telephone: (604) 388-3803

Langley (B.C.)

3884-192nd Street  
P.O. Box 3396  
V3N 4R7  
Telephone: (604) 576-8691

Whitehorse (Yukon)

Office 201, 4133 4th Avenue  
V1A 1H8  
Telephone: (403) 667-5102

9. CONSUMER AND CORPORATE AFFAIRS

9.1. Departmental Responsibilities

The role of Consumer and Corporate Affairs is to encourage and develop a competitive market system which is fair to all citizens.

It works to protect Canadians against deception or misrepresentation and against hidden hazards in the goods they buy:

- to ensure that there is adequate labelling of consumer products;
- to ensure that products meet standards
- to assist in answering legitimate complaints.

9.2. Programs and Services

The programs and services of the Department of Consumer and Corporate Affairs are divided into three bureaux.

9.2.1. Bureau of Corporate Affairs

9.2.1.1. Bankruptcy

For information regarding the Bankruptcy Act or for assistance in filing personal bankruptcies, write the regional office (see addresses) or call 666-3647.

9.2.1.2. Corporations

- All federal business corporations must be incorporated under the Canada Business Corporation Act.
- Enquiries - phone 666-3647 or write the regional office of Consumer and Corporate Affairs.

9.2.1.3. Patents

- Granted for inventions
- 17 years protection
- Enquiries - phone 666-3647 or write the regional office of Consumer & Corporate Affairs.

9.2.1.4.

Trade Marks

- consist of a word, design or other symbol
- granted for renewable periods of 15 years
- enquiries - phone 666-3647 or write the regional office of Consumer and Corporate Affairs.

9.2.1.5.

Copyright

- automatic in Canada;
- granted for literary, dramatic, musical or artistic work;
- term of copyright is for the life of the creator plus 50 years;
- enquiries - phone 666-3647 or write the regional office of Consumer and Corporate Affairs.

9.2.1.6

Industrial Design

- particular shape, pattern or ornamentation of an article of manufacture may be registered;
- registration protects for 10 years;
- enquiries - phone 666-3647 or write the regional office of Consumer & Corporate Affairs.

9.2.2.

Bureau of Consumer Affairs

9.2.2.1.

Consumer Services

Provides consumer information programs to the public, educators, business and media by:

- newspaper columns
- media presentations
- workshops
- displays

Programs Include

Food Basics Kit

Food Talk

Home Safe Home Kit

New Parents Kit

Product Safety Puppet Program

Toy Talks

Rights and Responsibilities

Who We Are and What We Do

Funding Program

To foster the development of the consumer movement. Funds are available to organizations whose activities promote the general interest and welfare of consumers.

For further information, contact the regional office of Consumer and Corporate Affairs, or call 666-2728.

9.2.2.2.

Consumer Products

- provides inspection programs for a wide range of food and non-food products to prevent fraud and deception
- evaluates labels
- evaluates radio and television advertisements

9.2.2.3.

Product Safety

- inspects marketplace to ensure compliance with Hazardous Products Act
- areas of concern include:

Children's products and toys

Household chemicals

Textile flammability

Some recreational products

For further information, write the regional office of Consumer and Corporate Affairs or call 666-8139.

9.2.2.4.

Electricity & Gas

- Regulates the use of all devices used as a basis for billing on the sale of electric and gas energy.
- All types of such devices must be officially approved by the Standards Laboratory.
- Accuracy of each device must be verified by a departmental inspector prior to its use as a billing instrument.

Enquiries - 3625 Lougheed Hwy.  
Vancouver, B.C.  
Telephone: 666-1837

Dispute Test

When metering accuracy is questioned by a consumer or a utility, either party may request a "Dispute Test" by applying to:

3625 Lougheed Hwy.  
Vancouver, B.C.  
Telephone: 666-1837

If the meter error exceeds the allowable limits, billing adjustment must be made on the results of the Dispute Test.

9.2.2.5.

Weights and Measures

- Minimizes loss by weight and measure to both buyers and sellers.
- Inspects periodically all trade measuring devices to ensure accuracy.
- Prepackaged and bulk commodities are checked for accurate measurement within legal limits.

Enquiries - 3625 Lougheed Hwy.  
Vancouver, B.C.  
Telephone: 666-3834



9.2.3.

Bureau of Competition Policy

- Primary responsibility is to administer the Combines Investigation Act.
- Encompasses two main areas:
  1. Conspiracy in restraint of trade, merger, monopoly and price maintenance.
  2. Misleading advertising and deceptive marketing practices:
    - misleading advertising
    - double ticketing
    - bait and switch selling
    - sale above advertised price
    - promotional contests

10.

CANADA EMPLOYMENT AND IMMIGRATION COMMISSION

10.1.

Programs and Services

N.B.

The listing is not necessarily complete, as the services of the CEIC are constantly changing. Call your local CEIC office with any questions regarding programs not listed above.

10.1.1.

Job Information Centre

The JIC is a series of postings of job appointments in Canada Employment Centres. If a person decides to find out more about a job, he is interviewed by a counsellor who makes the decision whether to identify the employer.

Clients can register their job skills, and employment aspirations in one or more occupations. This information is retained in an active file for reference in the event a suitable job opportunity arises.

Employment counsellors are available to assist clients in examining job opportunities both in and out of town.

10.1.2. Creative Job Search Technique (CJST)

CJST Is a short course of two 1½ hour group sessions designed to help clients analyse their skills and abilities, gain knowledge about the requirements of labour market and learn how to organize their job search.

For further information, call your local CEIC office.

10.1.3. Testing

Included are test batteries that help the client better identify interests and aptitudes; and skill level verification tests in typing and shorthand.

For further information, contact your local CEIC office.

10.1.4. Training

Canada Employment Centres offer a variety of training programs for those who need to develop or improve their skills.

Call your local CEIC office for information.

10.1.5. Canada Manpower Mobility Program (CMMP)

This program provides grants of financial assistance to workers for exploration of job opportunities in other locations and to move family and belongings if a suitable job is found. Grants are also available for people travelling to temporary jobs; to training programs; and for students travelling to summer employment.

For information, contact your local CEIC office.

10.1.6. Employment Tax Credit Program (ETCP)

ETCP stimulates employment in the private sector by providing a tax credit to employers prepared to increase their workforce because of a financial incentive. ETCP can remain in effect for periods up to one year resulting in tax credits in excess of \$3,000.00 per additional employee.

For further information, contact your local CEIC office.

10.1.7.

Student Hiring Program

The Employment Commission establishes some 47 points of service in B.C. and Yukon from April to August. These are either in the form of special employment centres for students or through hiring a student specialist in a regular CEC.

For further information, contact your local CEIC office.

10.2.

District Offices/Vancouver Area

2111 McCallum Rd.  
Abbotsford, B.C.  
V2S 3N7

33827 S. Fraser Way  
Abbotsford, B.C.  
V2S 2C4

#10, Highway 13  
R.R. #5  
Aldergrove, B.C.  
VOX 1A0

#411-5021 Kingsway  
Burnaby, B.C.  
V5H 4C1

3700 Willingdon Ave.  
Burnaby, B.C.  
V5G 3H2

Burnaby Campus  
3650 Willingdon Ave.  
Burnaby, B.C.  
V5G 3H1

Simon Fraser University  
Burnaby Mountain  
M5A 1S6

204-20218 Fraser Hwy.  
Langley, B.C.  
V3A 4E6

80-6th St.  
Langley, B.C.  
V3L 5B4

22335 Lougheed Hwy.  
Maple Ridge, B.C.  
V2X 2T3

29-6th St.  
New Westminster, B.C.  
V3L 2Y9

#201, Fed. Bldg.  
549 Columbia St.  
New Westminster, B.C.  
V3L 1B3

80-6th St.  
New Westminster, B.C.  
V3L 5B4

1221 Lonsdale Ave.  
North Vancouver, B.C.  
V7M 2H5

5635-#3 Rd.  
Richmond, B.C.  
V6X 2C7

3871 #3 Rd.  
Richmond, B.C.  
V6X 2V9

3280 Cleveland St.  
Squamish, B.C.  
VON 3G0

10072 King George Hwy.  
Surrey, B.C.  
V3T 2W3

10033 - 136 A St.  
Surrey, B.C.  
V3T 4G1

Adjudication Directorate  
B.C./Yukon Section  
1550 Alberni St.  
3rd fl.  
Vancouver, B.C.  
V6G 2X5

Adjudication Directorate  
Western Division  
1550 Alberni St.  
3rd fl.  
Vancouver, B.C.  
V6G 2X5

Career Action for Youth Centre  
936 Kingsway  
Vancouver, B.C.  
V5V 3C4

Community College  
Langara Campus  
100 W. 49th Ave.  
Vancouver, B.C.  
V5Y 2Z6

Community College  
V.V.I.  
250 W. Pender St.  
Vancouver, B.C.  
V6B 1S9

1747 E. Hastings St.  
Vancouver, B.C.  
V5L 1T1

Employment Development Br.  
3rd fl.  
1110 W. Georgia St.  
Vancouver, B.C.  
V6E 3H7

Employment Development Branch  
750 Cambie St.  
Vancouver, B.C.  
V6B 4G3

5550 Fraser St.  
Vancouver, B.C.  
V5W 3W1

Immigration Reception Centre  
622 Seymour St.  
Vancouver, B.C.  
V6B 3K5

Vancouver International Airport  
Level 1, Richmond, B.C.  
V7B 1T8

Metro Support Centre  
Rm. 400 - 750 Cambie St.  
Vancouver, B.C.  
V6B 4V5

Metro Vancouver  
2nd floor  
Sandwell Bldg.  
1550 Alberni St.  
Vancouver, B.C.  
V6G 2X5

Professional & Technical  
14th floor  
789 W. Pender St.  
Vancouver, B.C.  
V6C 1J6

Regional Computer Centre  
750 Cambie St.  
Vancouver, B.C.  
V6B 2P3

Regional HQ  
P.O. Box 11145  
1055 W. Georgia St.  
Vancouver, B.C.  
V6E 2P8

Temporary Workers Office  
6, E. 2nd Ave.  
Vancouver, B.C.  
V5T 1B1

Tenth Ave. (CEC)  
125 E. 10th Ave.  
Vancouver, B.C.  
V5T 1Z3

U.B.C. (CECOC)  
Brock Memorial Hall  
Rm. 214  
University of B.C.  
V6T 1W5

W. Broadway (CEC)  
2902 W. Broadway  
Vancouver, B.C.  
V6K 2G8

W. Georgia (CEC)  
1110 W. Georgia St.  
Vancouver, B.C.  
V6E 3H7

11. ENERGY MINES & RESOURCES

According to our contact for Telidon (Mr. Jamieson), all programming will be done nationwide from Ottawa.

12. ENVIRONMENT CANADA

According to our contacts for Telidon (Mr. Mathieson and Mr. Williams), of Environment Canada, input for the department will be done in Toronto via Ottawa.

13. DEPARTMENT OF FISHERIES AND OCEANS

13.1. Licensing

13.1.1. Annual Personal Commercial Fishing Licence

- Valid from January 1 to December 31.
- Available throughout the year.
- Must be picked up in person from a Fisheries and Oceans office.

13.1.2. New Registration Plates

- Issued to all commercial vessels with the exception of packers.
- 1981 cost for plates is \$10.
- Will render the old commercial fishing vessel plates obsolete.

13.1.3. Vessel Licence Renewal

- Vessel Licence renewal forms are mailed to registered owners of fishing vessels in advance of renewal dates.
- Vessel licences are valid for operation only between January 1 and December 31 of each year.

For further information contact the nearest office of the Department of Fisheries and Oceans.

13.1.4. Two-area Troll Licence Scheme

- Troll gear vessels must opt to fish either in

the Gulf of Georgia or outside it when applying for their 1981 salmon licence renewal.

- The area of choice will be irreversible for the 1981 season.

13.1.5. Native Indian Licences

- Moratorium on the sale or upgrading of Indian owned "A" vessels remains in effect.

13.1.6. Tidal Recreation Fishing Licence

- Tidal water sport fish licence will be instituted in 1981 for the harvest of all "fin fish".
- Licence costs \$5 for residents of Canada and \$20 for non-residents annually.
- Children 15 years of age and under are exempt.

13.2. Small Craft Harbours

- "A Guide to Federal Fishing and Recreation Harbours" in the form of a map is available through local harbour managers or through:

Small Craft Harbours Branch  
1090 West Pender Street  
Vancouver, B.C.  
V6E 2P1

13.3. Fishing Vessel Insurance Plan

- Provides insurance coverage on the coast of B.C. for insurable commercial fishing vessels under 23 meters in overall length.
- Advice is provided for improvement of safety practices.

For further information, contact:

Regional Manager  
Fishermen's Assistance Plan  
1090 West Pender Street  
Vancouver, B.C.  
V6E 2P1.



13.4.

Fish Quality Research Information

The Fish Inspection Division:

- Inspects domestic and imported fish products to ensure quality, safety, and proper labelling and to establish grades.
- Inspects and certifies processing and packing plants, equipment, vehicles and fishing vessels.
- Provides a list of areas closed because of sewage contamination and an update on the areas closed because of paralytic shellfish poison.

The Resource Services Branch:

- Provides information and advice to fishermen with regard to fish habitat and water pollution problems.

The Technology Services Branch:

- Provides information to fishermen with regard to fish quality and as affected by variations in physiological state, season and geographic areas.

13.5.

Advisory Groups

Several advisory groups provide for a consultative process on the various types of fisheries which occur on the coast.

For information on these advisory groups, contact your local Fisheries and Oceans office or write:

Department of Fisheries and Oceans  
1090 West Pender Street  
Vancouver, B.C.  
V6E 2P1

13.6

Salmonid Enhancement Program

The purpose of the SEP is to generate social and economic benefits by increasing the catch. SEP has contracts with 8 Indian bands in B.C. who construct and carry out stream improvements.

Information is provided to interested bands by contacting:

Salmonid Enhancement Program  
1090 West Pender Street  
Vancouver, B.C.  
V6E 2P1

14. HEALTH & WELFARE CANADA - HEALTH PROTECTION BRANCH

14.1. Responsibilities of the Health Protection Branch

All of the programs of the Health Protection Branch are designed to protect citizens from health hazards in our environment and in our food, drugs, and cosmetics.

14.2. Programs and Services

14.2.1. Consumer Complaint Reporting Procedure

If you purchase any food, drug, or medical device on the Canadian market which you feel is hazardous in any way, or which does not live up to the claims made for it, please report your dissatisfaction. Your complaint may trigger an entire investigation resulting in greater health protection for all Canadians.

- For complaints involving processed foods, or any drugs or medical devices, contact your regional or district office of the Health Protection Branch and ask to speak to an inspector.
- If your complaint involves food poisoning suffered from eating restaurant food, contact your regional or municipal health unit. If your community does not have local health units, contact your provincial department of health.
- Complaints involving food advertising should be directed to the Department of Consumer and Corporate Affairs. Advertising complaints concerning drugs, cosmetics or medical devices should come to the Health Protection Branch.

14.2.2.

Food Programs

These are concerned with the quality and safety of foods and with the nutritional status of Canadians. Research on nutrition, food additives, and bacterial and other food contaminants is carried out continually. Also involved in day-to-day operations are the investigation and evaluation of submissions from food manufacturers who wish to introduce new foods, or familiar foods with new ingredients to the Canadian market. The food industry is under the routine observation of food inspectors who monitor food manufacturing plants to make sure contaminated or harmful foods do not reach the Canadian consumer.

For further information, write:

Health Protection Branch  
Health and Welfare Canada  
601-1001 West Pender Street  
Vancouver, B.C.  
V6E 2M7

14.2.3.

Drug Programs (and cosmetics)

These assure that drugs on the Canadian market are safe, pure and effective. In addition to monitoring the manufacture, distribution, advertising and sale of drug products, the Health Protection Branch is continually engaged in research on drug quality, toxicity, pharmacology and bioavailability.

Inspection and enforcement also play an important role in the control of drugs sold in Canada for human or veterinary use. Branch inspectors conduct detailed plant inspections of drug and cosmetic manufacturers, packagers, importers, distributors, and retailers on a year round basis.

A national emergency recall plan assures Canadians that any recalled drug will be removed from the market as quickly as possible, thus reducing the risk to potential purchasers of that product.

For further information, write:

Health Protection Branch  
Health and Welfare Canada  
601 - 1001 West Pender St.  
Vancouver, B.C.  
V6E 2M7

14.2.4. Environmental Programs

These programs center around research on the health effects of environmental pollutants, assessment and control of the health hazards and effectiveness of various medical devices and radiation emitting devices, control of hazardous products, and study of the effects of technological and sociological environments.

For further information, write:

Health Protection Branch  
Health & Welfare Canada  
601 - 1001 West Pender Street  
Vancouver, B.C.  
V6E 2M7

14.3. Questions regarding welfare payments:

Health and Welfare Canada is not responsible for welfare payments. Please call the nearest office of the Provincial Department of Human Resources.

15. NATIONAL HEALTH & WELFARE - INCOME SECURITY BRANCH

15.1. Branch Responsibility

The responsibility of the Income Security Branch is to provide for the needs of the Canadian public in the form of the Canada Pension Plan, Family Allowances, and Old Age Security Funding.

15.2. Programs and Services

15.2.1. Canada Pension Plan

15.2.1.1. Coverage

Protection for the Canadian labour force and their families against loss of income due to retirement, disability or death, regardless of where their employment may take them in Canada, and under certain circumstances, outside Canada.

15.2.1.2. Benefits

15.2.1.2.1. Retirement Pension

The retirement pension payable is 25% of average adjusted contributory career earnings.

15.2.1.2.2. DUPE (Pension Credits)

Pension credits earned by one or both spouses during years of marriage may be divided equally between them upon marriage dissolution (divorce, legal annulment).

15.2.1.2.3. Disability Pension

This consists of a flat rate portion and an earnings - related portion of 75% of the inputed Retirement Pension. It is payable in the case of a severe and prolonged disability.

15.2.1.2.4. Disabled Contributor's Child Benefit

This consists of a fixed monthly amount and is payable on behalf of an unmarried child up to the age of 18, or up to the age of 25 in the case of a student.

15.2.1.2.5. Survivors Pension

A benefit consisting of a flat rate portion and 37.5% of the contributor's actual or inputed Retirement Pension is payable to:

- a) a surviving spouse aged 45 - 64;
- b) a surviving spouse under 45 who is disabled or has dependent children;
- c) over 65, 60% of the deceased's recalculated retirement pension.

15.2.1.2.6. Orphan's Benefits

See 15.2.1.2.4.

15.2.1.2.7. Death Benefits

This is paid to the estate of the deceased contributor. It consists of a lump sum payment equal to 6 months Retirement Pension up to a maximum of 10% of the YMPE for the year of death.

15.2.2. Family Allowance

15.2.2.1. Coverage/Eligibility

A monthly Family Allowance is paid on behalf of a dependant child under the age of 18, to a parent (usually the mother) who is a resident of Canada, who wholly or substantially maintains the child, and who is:

- (a) a Canadian citizen; or
- (b) a permanent resident under the Immigration Act; or
- (c) a visitor or a holder of a permit under the Immigration Act admitted to Canada for a period of not less than one year during which that person's income is subject to Canadian Income Tax.

15.2.2.2. Monthly Benefits/Indexation

The Family Allowance Act provides for annual escalation of benefits in January on the basis of the Consumer Price Index.

1981 F.A. Federal rate: \$23.96 per eligible child.

15.2.3. Old Age Security

15.2.3.1. Coverage

Persons aged 65 or over may qualify for either the full pension or a partial amount, depending on their residence in Canada after reaching age 18.

The full pension is payable to everyone who has resided in Canada for a total of 40 years after age 18.

There are also two alternative methods of fulfilling the residence requirements for full pension.

For further information contact the nearest office  
NHW - Income Security.

15.2.3.2. Guaranteed Income Supplement (GIS)

OAS pensioners with no income or only a limited amount of income apart from OAS may, upon application receive a full or partial supplement. Entitlement is normally based on the pensioner's income in the preceding year, calculated in accordance with the Income Tax Act.

15.2.3.3. Spouses Allowance (SPA)

The spouse of an OAS pensioner may be eligible for a Spouses Allowance if that spouse is between 60 and 65 years of age and meets the OAS residence requirements. The couple's combined yearly income is also taken into account. As of January 1980, the full Spouse's Allowance is payable if the couple's income, not including the OAS pension, the GIS or the spouses allowance, is less than \$8,928. For a partial Spouses Allowance, the maximum income level would be lower.

A spouse who is eligible for a Spouses Allowance for the month of the pensioner's death retains eligibility for the allowance until aged 65, or until remarriage.

For further information contact the nearest office of National Health & Welfare - Income Security.

15.3. District Offices

Income Security Programs District Offices - B.C.

Income Security Programs  
District Office  
#500 - 1230 Government St.  
Victoria, B.C.  
V8W 1Y3

Telephone: 386-5355

Income Security Programs  
District Office  
107 - 1525 W. 8th Ave.  
Vancouver, B.C.  
V6J 1T5

Telephone: 732-1177

Incoem Security Programs  
District Office  
Federal Building  
549 Columbia Street  
New Westminster, B.C.  
V3L 1B3

Telephone: 524-7211

Income Security Programs  
District Office  
410 - 5021 Kingsway  
Burnaby, B.C.  
V5H 4A5

Telephone: 435-4141

Income Security Programs  
District Office  
#111 - 245 Winnipeg St.  
Penticton, B.C.  
V2A 5B9

Telephone: 492-0722

Income Security Programs  
District Office  
219 Oxford Building  
280 Victoria Street  
Prince George, B.C.  
V2L 4X3

Telephone: 564-1137

16.

NATIONAL HEALTH & WELFARE - NEW HORIZONS

Seniors - Federal fund for projects.

Federal funds are available to groups of seniors for projects to enable them to remain active and involved in the community. Each group must consist of ten or more retired persons who plan the project, apply for funds and operate the project once funds are approved.

Assistance is available in designing projects and applying for grants. For further information call 732-4303 or write:

New Horizons  
Health & Welfare Canada  
104 - 1525 W. 8th Ave.  
Vancouver, B.C.  
V6J 1T5



17. NATIONAL HEALTH & WELFARE - PACIFIC REGION MEDICAL SERVICES

According to our contacts for Telidon (Dr. Prestage and Mr. Fox), all input to the data base will be prepared in Ottawa.

18. NATIONAL HEALTH & WELFARE - PUBLIC RELATIONS

According to our contact for Telidon (Mr. T. Strachan), no specific services are provided to the public from this office. For programming information, referral was made to other departments within National Health & Welfare.

19. CANADIAN HUMAN RIGHTS COMMISSION

According to our Telidon contact (Mr. Newkirk), all information will be prepared in Ottawa for Telidon input.

20. DEPARTMENT OF INDIAN & NORTHERN AFFAIRS

20.1. General Information - Status Indian Data

	<u>Total</u>
Indian Bands	194
Acreage - Reserve Land	825,852
Indian Reserves	1,620
Registered "Status" Indians	55,217
- On-reserve	33,717
- Off-reserve	21,161
- On crown land	339
Indian Settlements and Communities	350
Tribal and District Councils (Active)	23

20.2. Programs and Services

The Department of Indian and Northern Affairs (as well as other related organizations) offers a variety of programs and services to Indian people. They fall under the following headings:

20.2.1. Public and Intergovernmental Relations (PIGR)

PIGR has taken a lead role in developing Indian participation in the administration of Indian Affairs.

For information on activities and programs of PIGR, write:

Public and Inter-Governmental Relations  
B.C. Regional Office  
P.O. Box 10061, Pacific Centre  
700 West Georgia Steeet  
Vancouver, B.C.  
V7Y 1C1

20.2.2. Local Government

This includes various programs:

- Band Management - Council will provide help in administering programs, and give advice on band management.
- Planning - Professional support is provided to band planners and planning committees. Workshops and "on-the-job" project training are also offered in such areas as:

Policy Planning  
Physical and Capital Planning  
Land Use and Environmental Planning  
Resource Mapping  
Nature Resource Management

For further information, contact:

Local Government Operations  
Indian and Northern Affairs  
B.C. Regional Office  
P.O. Box 10061, Pacific Centre  
700 W. Georgia St.  
Vancouver, B.C.  
V7Y 1C1

20.2.3.

Engineering and Architecture

I.N.A. offers project management, advice, fire protection training, etc.

For further information, contact:

Engineering and Architectural Service  
Indian and Northern Affairs  
B.C. Regional Office  
P.O. Box 10061, Pacific Centre  
700 West Georgia St.  
Vancouver, B.C.  
V7Y 1C1

20.2.4.

Education

This division helps bands to take over the operation of schools on reserves, teaching them the skills they need to run their own affairs. For information on programs, contact:

Education Operation  
Department of Indian and Northern Affairs  
B.C. Regional Office  
P.O. Box 10061, Pacific Centre  
700 West Georgia Street  
Vancouver, B.C.  
V7X 1C1

20.2.5.

Social Economic Development

Child Care - I.N.A. is trying to decrease the numbers of Indian children apprehended by provincial authorities. They search for Indian foster homes, create group home facilities, use recreation and counselling programs, and provide drop-in services. They also promote family unity and encourage better child care practices.

Community Action Projects - These include: family support worker programs, youth and family counselling, kindergartens, day care services, crisis lines, alcohol and marital counselling, recreation programs, drop-in centres, and meals on wheels.

Other important areas are:

- social assistance

- Socio-Economic Development Strategy Committee
- Indian Fisherman's Assistance Program

For information on any programs, contact:

Regional Socio-Economic Development  
Indian and Northern Affairs  
B.C. Regional Office  
P.O. Box 10061, Pacific Centre  
700 West Georgia St.  
Vancouver, B.C.  
V7Y 1C1

20.2.6.      Development Project Fund

This is a source of funding, which can be used to help meet the developmental aspirations of individual Indians, Bands, and District Councils. This fund crosses all programs.

For further information, contact:

Development Project Fund  
Indian and Northern Affairs  
B.C. Regional Office  
P.O. Box 10061, Pacific Centre  
700 West Georgia Street  
Vancouver, B.C.  
V7X 1C1

20.2.7.      Indian Arts and Crafts Society of B.C.

Funding is provided to producers and students of Indian Arts and Crafts.

For information, contact:

Indian Arts & Crafts Society of B.C.  
3702, McKechnie Street  
West Vancouver, B.C.  
V7V 2M8

20.2.8.      Agriculture on Reserves

The Western Indian Agriculture Corporation (W.I.A.C.) established to develop Indian farmers and to improve the quality of farming techniques on reserve lands.

Workshops covering farms management, farm budgeting, equipment maintenance, animal husbandry, range management and forage production are offered by W.I.A.C.

For further information, contact:

Western Indian Agriculture Corp.  
Indian and Northern Affairs  
B.C. Regional Office  
P.O. Box 10061, Pacific Centre  
700 West Georgia Street  
Vancouver, B.C.  
V7Y 1C1

20.2.9.

Management Development

Canadian Executive Services Overseas ( C.E.S.O.)  
provides a consulting service to Indian businessmen.

For further information, contact the District Office  
of INA nearest you.

20.3.

District Office

Campbell River District  
625B - 11th Ave.  
Campbell River, B.C.  
V9W 4G5

Central District  
P.O. Box 10061  
Pacific Centre  
700 W. Georgia Street  
Vancouver, B.C.  
V7Y 1C1

Gitksan-Carrier District  
P.O. Box 227  
Hazelton, B.C.  
VOJ 1Y0

Nanaimo District  
203-60 Front Street  
Nanaimo, B.C.  
V9R 5H7

Northwest District  
3219 Eby Street  
Terrace, B.C.  
V8G 4R3

Prince George District  
209 - 280 Victoria Street  
Prince George, B.C.  
V2L 4X3

Vancouver District  
400 - 1145 Robson Street  
Vancouver, B.C.  
V6E 3S2

Williams Lake District  
201 - 153 Borland Street  
Williams Lake, B.C.  
V2G 1R1

21. DEPARTMENT OF INDUSTRY, TRADE AND COMMERCE

21.1. Departmental Responsibilities

The Department of Industry, Trade and Commerce is responsible for stimulating the establishment, growth and efficiency of the manufacturing, processing and tourist industries of Canada. To achieve these goals, the Canadian businessman is offered assistance in the form of expert advice, information and financial assistance.

21.2. Programs and Services

21.2.1. Research, Development and Innovation

Defence Industry Productivity Program (DIP)

This program provides financial assistance to industrial firms involved in the production of defence or defence-related products for export.

For further information, write:

DIP Secretariat  
Programs Branch  
Department of Industry, Trade and Commerce  
Ottawa, Ontario  
K1A 0H5

21.2.2.

Enterprise Development Program (EDP)

This program is primarily designed to assist small and medium sized firms undertaking relatively high risk innovative or adjustment projects. EDP provides support by sharing project costs or providing insurance on term loans on a last resort basis.

For further information, write:

Programs Branch, 41A  
Department of Industry, Trade and Commerce  
Ottawa, Ontario  
K1A 0H5

21.2.3.

Industry Energy Research and Development Program

This program encourages the development of new and improved processes and equipment to reduce energy consumption in industry. The Department of Industry, Trade and Commerce contributes up to 50 per cent of the estimated costs of approved projects.

For further information, write:

Programs Branch  
Department of Industry, Trade and Commerce  
Ottawa, Ontario  
K1A 0H5.

21.2.4.

Financing

Federal Business Development Bank (FBDB)

The primary source of federal loan funds is the FBDB, a federal crown corporation which provides financing to Canadian business which do not have other sources of financing available at reasonable rates. To find out where the nearest FBDB office is located, or to obtain more information on FBDB financing, contact:

The Secretary  
Federal Business Development Bank  
P.O. Box 6021  
Montreal, Quebec  
H3C 3C3

21.2.5.

Small Business Loans

The Federal Government will guarantee loans that do not exceed \$100,000 outstanding at any one time. These loans can be used for the purchase or modernization of equipment or premises, and for the purchase of land. The loans can be made by chartered banks and other designated lending institutions.

For further information, write:

The Manager  
Small Business Loans Administration (41A)  
Department of Industry, Trade and Commerce  
Ottawa, Ontario  
K1A 0H5

21.2.6.

Export

Program for Export Market Development (PEMD)

This program provides incentives for Canadian firms to enter or expand foreign markets. It shares with the business community, the financial risk of entering foreign markets by providing contributions of up to 50 per cent of the costs incurred in breaking into new markets. The contributions are repayable if sales are achieved. For further information, write:

Program for Export Market Development Programs Branch  
Department of Industry, Trade and Commerce  
Ottawa, Ontario  
K1A 0H5

21.2.7.

Promotional Projects Program

This program promotes the sale of Canadian goods and services abroad. It consists of a number of sponsored promotions which are organized by the department.

- Trade Fairs Abroad
- Trade Missions
- Incoming Trade Delegates and Buyers



For further information, contact:

Trade Fairs and Missions Branch  
Department of Industry, Trade and Commerce  
Ottawa, Ontario  
K1A 0H5

21.2.8

Export Development Corporation (EDC)

The major form of federal export financing for Canadian exporters is provided by the (EDC). This corporation has the capacity to finance export sales through loans, loan guarantees and export insurance.

For further information, write:

Export Development Corporation  
P.O. Box 655  
Ottawa, Ontario  
K1P 5T9

21.2.9.

Assistance to Specific Sectors

Machinery Program

This program is designed to assist both producers and users of machinery in Canada. It provides a reasonable measure of tariff protection to machinery manufacturers, and allows users of machinery to obtain remission of duty on imported capital equipment which is not available from Canadian production.

Mailing address:

Machinery and Equipment Advisory Board  
Department of Industry, Trade and Commerce  
Ottawa, Ontario  
K1A 0H5

21.2.10.

Shipbuilding Industry Assistance Program (SIAP)

This program provides assistance to Canadian shipbuilding firms. It offers subsidies amounting to 20 per cent of the audited eligible costs of approved shipbuilding projects. The subsidies are intended to help the shipbuilding industry maintain and improve its competitiveness in bidding for new orders in the face of foreign competition.

For more information, write:

Ship and Components Division  
Department of Industry Trade and Commerce  
Ottawa, Ontario  
K1A 0H5

21.2.11. Fashion Design Assistance Program

This program promotes the recognition of Canadian designers both at home and abroad, and encourages the acceptance of Canadian fashion design in domestic and international markets.

For further information, contact:

Fashion Canada  
Department of Industry, Trade and Commerce  
Ottawa, Ontario  
K1A 0H5

21.2.12. Trade Commissioner Service (TCS)

The TCS maintains 89 trade posts in 67 countries around the world. For information on the activities or location of TCS offices, contact the nearest office of the Department of Industry Trade and Commerce.

21.2.13. Business Information Centres - "Hotline"

Business Information Centres provide a regional source of information on all federal and provincial government programs and services available to Canadian business and industry.

In B.C. or Yukon, call toll free:

(604) 666-2014

21.2.14. Overseas Projects Branch

This branch assists Canadian companies seeking contracts for capital projects abroad.

For information on how this service can assist you, write:

Overseas Projects Branch  
Department of Industry Trade and Commerce  
Ottawa, Ontario  
K1A 0H5.

21.2.15.

Tourism Development Branch

This office works to assist the Canadian tourism industry in improving its performance, and aims to make the Canadian tourism product more competitive.

For more information, write:

Canadian Government Office of Tourism  
Department of Industry, Trade and Commerce  
Ottawa, Ontario  
K1A 0H5

21.3.

Canadian Regional Office

For B.C. and Yukon:

Department of Industry, Trade and Commerce  
P.O. Box 49178  
Suite 2743  
Bentall Centre, Tower III  
595 Burrard Street  
Vancouver, B.C.  
V7X 1K8

22.

JUSTICE

According to our contact for Telidon (Mr. DeWeerd), there are no public oriented activities at the regional level. Any programming relevant to Telidon will be done in Ottawa.

23.

LABOUR

23.1.

Industries Governed by the Canada Labour Code

Intraprovincial and international:

- railways
- highway transport
- telephone, telegraph and cable systems
- pipelines
- canals
- ferries, tunnels and bridges

- shipping
- radio & television broadcasting including cablevision
- air transport and aerodromes
- banks
- grain elevators
- flour and feed mills, feed warehouses and grain seed cleaning plants
- uranium mining
- certain crown corporation

23.2.

Programs and Services

23.2.1.

Federal Mediation and Conciliation Service

The Federal Mediation and Conciliation Service is responsible for the prevention and resolution of labour-management disputes in industries governed by Canada Labour Code.

This service provides:

- third party assistance in collective bargaining disputes
- preventive mediation and advisory services to improve labour relations and to facilitate collective bargaining
- specialized industrial relations research
- expert analyses of industrial relations developments, trends, problems and bargaining issues
- adjudicators for unsettled complaints lodged under the unjust dismissal provisions of the Canada Labour Code
- information concerning grievance arbitration and unjust dismissal

23.2.2.

Women's Bureau

The Women's Bureau concerns itself with certain aspects of women's status in the workplace by:

- monitoring and reviewing legislation, programs and policies
- recommending initiatives to effect changes for women in the workplace
- conducting in depth research on relevant current issues for its regular publication program

23.2.3.

Services Rendered by Regional Operations

Some of the services provided by Regional Operations include:

- enforcement of labour standards
- safety inspections
- enforcement of imminent danger legislation
- compensation for Federal Government employees injured at work.

23.3.

District Offices

The Department of Labour has five regions across Canada with the Mountain Region servicing B.C., Alberta, Yukon Territories and Northwest Territories. Offices are located at:

Labour Canada  
750 Cambie Street  
Vancouver, B.C.  
V6B 2P2

Labour Canada  
P.O. Box 2800  
Station "M"  
Calgary, Alta.  
T2P 3C2

Labour Canada  
Room 202  
1323 - 5th Ave.  
Prince George, B.C.  
V2L 3L6

Labour Canada  
Oliver Bldg.  
10225 - 100th Ave.  
Edmonton, Alta.  
T5J 0A1

Labour Canada  
Room 208  
3105 - 3rd Ave.  
Whitehorse, Yukon  
Y1A 1E5

Labour Canada  
Room 312  
Lethbridge Federal Building  
4th Ave. & 7th St. S.  
Lethbridge, Alta.  
T1J 0P1

24. LABOUR RELATIONS BOARD

According to our contact for Telidon (Mr. Kirkland),  
all information will be provided nationwide from Ottawa.

25. DEPARTMENT OF NATIONAL DEFENCE

Recruiting Office  
547 Seymour Street  
Vancouver, B.C.  
V6B 3H6

For information regarding National Defence, call the  
Base Information Office in Abbotsford at 858-3311.

26. NATIONAL FILM BOARD - DISTRIBUTION

26.1. Responsibility of NFB

The National Film Board of Canada is a Federal Government  
Agency whose mandate is to produce and distribute films

that will interpret Canada to Canadians and to other countries.

26.2.

How To Borrow Films

- Obtain an NFB library card.
- Films are available by prebooking by phone, by mail or in person.
- Bookings may be made up to 2 months in advance of date, and must be made at least two weeks in advance of required date.
- A self-serve library loans films for 3 days on a first-come-first-served basis.

26.3.

Film Libraries

The NFB maintains 27 film libraries across Canada, three of which are in B.C.:

Vancouver:

1161 West Georgia Street  
Vancouver, B.C.  
V6E 3G4

Victoria:

811 Wharf Street  
Victoria, B.C.  
V8W 1T2

Prince George:

545 Quebec Street  
Prince George, B.C.  
V2L 1W6

26.4.

Ten Recent Films made in B.C.:

Augusta 16:13

An intimate visit with an 88 year old daughter of a Shuswap Indian Chief.

Bill Reid 27:50

The man and the artist. His Haida ancestry is reflected in large totems, tiny previous metal carvings and fine prints.

Estuary 11:30

The ecological importance of Canada's West Coast estuaries.

Harrison's Yukon 22:30

The Yukon as seen through the eyes and art of resident Ted Harrison.

Hometown 5:10

Animated embroidery and original lyrics reflect the film-maker's feelings about Vancouver.

Nails 13:14

An Oscar-nominated film about nail-making, tracing it from a human craft to the mass production process of today.

Pretend You're Wearing A Barrel 9:52

A new start in a man's world for a 35 year old mother of five.

She's a Railroader 9:48

A 21 year old woman shows how she manages in the traditionally male world of the railroad.

Strathyre 25:08

An adventure in history as two young men set out to discover their roots on a turn-of-the-century homestead near Kamloops.

A Visit from Captain Cook 15:21

The brilliant explorer's brief visit to Canada's West Coast.

27.

NATIONAL FILM BOARD - PRODUCTION

According to our contact for Telidon (Mr. Boyko), the production branch of the NFB does not serve the public directly. It is not necessary, then, to provide input to Telidon.



28.

NATIONAL RESEARCH COUNCIL

The National Research Council operates one facility in the Pacific Region.

Operations include:

1. A Mechanical Engineering Lab.
2. A Building Research Division.
3. An Avalanche Research Group.

28.1.

Mechanical Engineering Lab.

The activities of the laboratory include:

- tribology
- numerical control of machining (automatic control of machine tools)
- "appropriate technology" (development of smaller scale, lower cost machinery)
- control systems - micro-processors

For information on any research being done, write:

The National Research  
Building Research Division  
3904, W. 4th Ave.  
Vancouver, B.C.  
V6R 1P5

28.2

Building Research Division

For information on the building code and assistance with its interpretation, write:

The National Research Council  
Building Research Division  
3904 W. 4th Ave.  
Vancouver, B.C.  
V6R 1P5

28.3.

Avalanche Research Group

For information on avalanche sensing, protection of mines, roads or bridges, etc., write:

Avalanche Research Group  
The National Research Council  
3904 W. 4th Ave.  
Vancouver, B.C.  
V6R 1P5

29.

DEPARTMENT OF EXTERNAL AFFAIRS - PASSPORT OFFICE

- Canadian Passports are valid for five years.
- If your present passport has expired, you must complete another application - passports cannot be extended or renewed.

To get a passport, one must:

- obtain an application (form A - 16 & over, Form B - 15 & under) at any Post Office or Travel Agency.
- the completed application may either be mailed to Ottawa in the self-addressed envelop provided, or submitted in person to:

Canadian Passport Office  
#610 - 800 West Pender Street  
Vancouver, B.C.  
V6C 2V6

The application must be supported by:

- a Canadian birth certificate or a Canadian Citizenship Certificate (if the applicant has an existing Canadian passport, that should also be submitted)
- two passport photos taken within the last 12 months
- a \$20.00 fee payable by cheque or money order

30.

CANADA POST

According to our contact for Telidon (Mr. Prescott), all input to the data base will be prepared in Ottawa.

31.

PUBLIC SERVICE COMMISSION

To find a job with the Federal Government:

- If you are a tradesperson, secretary, driver, etc., contact your local Canada Manpower Office.
- If you have post-graduate education or work experience, write:

Public Service Commission of Canada  
Staffing Branch  
#320 - 1575 W. Georgia Street  
Vancouver, B.C.  
V6G 3A6

32.

PUBLIC WORKS CANADA

According to our contact for Telidon (Mr. Lipscomb), all input to the data base will be prepared in Ottawa.

33.

REVENUE CANADA - CUSTOMS & EXCISE

33.1.

Departmental Responsibilities

- Assessing and collecting duties and taxes on imported and domestically produced goods and on transportation of persons by air.
- Controlling the international movement of persons and goods.

For more information, contact Revenue Canada - Customs and Excise. Phone (604) 666-1545.

33.2.

Some things you should do before travelling abroad

- Have your local Customs Office identify and list all valuable items you plan to take with you.
- Have the necessary vaccination or inoculation. Information on this is available from:

Health and Welfare Canada,  
Ottawa, Ontario  
K1A 0K9

or local Public Health Centre.

- Check at Customs for restrictions on items you plan to bring back into the country.

33.3.

Regulations on bringing items from abroad into the country

- Keep all receipts as evidence of the length of your stay and the value of goods or repairs.
- For information on the rates of duty and Federal sales tax on specific commodities contact should be made with your local Customs Office.
- Gifts may be sent from abroad to Canada duty and tax free if each gift is valued at no more than \$25.00 Canadian (gifts must not consist of alcoholic beverages, tobacco products or advertising matter). Gifts sent from abroad do NOT count against your personal exemption.
- The international movement of animals, plants, etc. is controlled by Department of Agriculture. Specific information may be obtained by writing:

Department of Agriculture  
Ottawa, Ontario  
K1A 0C5

33.4.

Personal Exemptions

- Any resident of Canada returning from a trip abroad may qualify.
- Goods brought in under a personal exemption must be for personal or household use. Goods purchased for commercial use, or on behalf of another person do not qualify and will be subject to full duty and taxes.

- After 48 hours' absence or more (any number of times per year), you may bring in goods to the value of \$10.00. Alcoholic and tobacco products are not included.
- Once every calendar quarter (after 48 hours absence or more), you may bring in goods to the value of \$50.00.
- Once every calendar year (after seven days absence or more), you may bring in goods to the value of \$150.00 - Part of your personal exemption under the \$50.00 or \$150.00 declarations may be made up of duty and tax free tobacco and alcohol.
- The duty and tax-free tobacco and alcohol limits under these declarations are: Alcoholic beverages not exceeding 40 ounces, and tobacco not exceeding 50 cigars, 200 cigarettes and 2 pounds of manufactured tobacco.
- In lieu of the 40 ounces of alcoholic spirits the traveller may import up to 288 Imperial ounces of beer or ale.
- If you qualify for - but have exceeded - the \$10.00 exemption, you will have to pay regular duty and taxes on the excess. In the case of the \$50.00 or \$150.00 exemptions, there is a special rate of 25% on the first \$150.00 worth, then regular duty and taxes apply on any quantity over that.
- When returning from continental North America, all goods being declared must be accompanying the traveller.
- Only one of the declarations can be made in respect to a single trip.

33.5.

Declaration

- You must declare to Customs everything you have acquired abroad, whether as purchases or as gifts.
- Goods not declared - or falsely declared - are subject to seizure and forfeiture and the traveller may face severe penalties.

34.

REVENUE CANADA - TAXATION

According to our contact for Telidon (Mr. Taylor), all input to the data base will be prepared in Ottawa.

35.

ROYAL CANADIAN MOUNTED POLICE - (PROVINCIAL INPUT)

35.1.

Detachments

The major detachments within the Lower Mainland are listed here. For other areas, please find address and phone number in respective telephone directories.

Burnaby Detachment  
R.C.M.P.  
6355 Gilpin St.  
Burnaby, B.C.  
Tel.: 294-7922

Chilliwack Detachment  
R.C.M.P.  
Box 399, 11 Nowell St. North  
Chilliwack, B.C.  
Tel.: 792-4611

Coquitlam Detachment  
R.C.M.P.  
3000 Christmas Way  
Coquitlam, B.C.  
Tel.: 464-3461

Langley Detachment  
R.C.M.P.  
4914-222nd Street  
Langley, B.C.  
534-4184

North Vancouver Detachment  
R.C.M.P.  
160 E. 13th St., Box 86427  
N. Vancouver, B.C.  
Tel.: 985-1311

Richmond Detachment  
R.C.M.P.  
6900 Minoru Blvd.  
Richmond, B.C.  
Tel.: 278-1212

Maple Ridge Detachment  
R.C.M.P.  
22460 Dewdney Trunk Rd.  
Maple Ridge, B.C.  
Tel.: 463-6251

Surrey Detachment  
R.C.M.P.  
17695 - 56 Ave.  
Surrey, B.C.  
Tel.: 574-4122

35.2. Crime Prevention Programs

The RCMP works along with the B.C. Police Commission in preparing programs to prevent crime, making the province of B.C. a better place to live. Some of these include:

35.2.1. Counter Attack

Counter Attack began in May, 1977 to coordinate efforts to battle drinking driving in B.C. It includes:

- community projects run by local volunteers
- research that is being done and scholarships offered to people for joining in the fights.
- special awareness and public advertising which are helping to increase general knowledge and awareness of the risks.
- a fleet of specially designed mobile testing vans nicknamed batmobiles which have been put into use by police

For further information contact your nearest RCMP detachment.

35.2.2. Neighbourhood Watch

The spiralling increase in crime over the past decade provides a measure of the police's failure in controlling crime. It has become evident to police officials and criminologists that serious citizen involvement is necessary if crime is to be reduced substantially.

Neighbourhood Watch is such a program - a partnership in preventing crime between the Police and the public.

Neighbourhood Watch is sponsored by the B.C. Police Commission in conjunction with local police throughout the Province.

This program involves three elements:

- (1) Cooperation among families in your area to ensure your entire neighbourhood is more secure.
- (2) Property identification - the engraving of property with the owner's Social Insurance Number is safe-guarding your valuable property with a non-removable identification.
- (3) To protect your home and family by up-grading security of the home and tips on personal security.

For further information and assistance, contact your local police detachment who will lecture to groups and distribute without cost:

- (a) electric engravers
- (b) Neighbourhood Watch Pamphlets and large and small Neighbourhood Watch decals for your home and individual items.

35.2.3,

Operation Provident

Operation Provident is similar to the Neighbourhood Watch program, but is for businesses and organizations only and uses a national numbering system as opposed to the personal Social Insurance Number. Each Police Force in the Province has a block of numbers issued by the B.C. Police Commission for issuance to any businesses or organizations.

No matter where in Canada, if stolen property is recovered, the Operation Provident number reveals the owner's identity immediately.

For further information and assistance, contact your local Police who will explain in detail this program and distribute without cost:

- (a) electric engravers
- (b) pamphlets and sufficient large and small decals.



35.2.4.

Block Parents

A block parent has a red and white sign in his front window which indicates a place for a child to seek help.

Get involved by contacting your local detachment of the RCMP.

35.3.

Recruiting

35.3.1.

Qualifications

- Canadian citizen
- 18 years of age or older
- good physical and medical condition
- have completed grade 12
- fluent in the English or French language

35.3.2.

Salary and Benefits

- First level constable:
  - \$18,430 annually
  - regular increases during the first 4 years
  - increases upon promotion to a higher rank
- Members are provided with
  - full medical plan
  - dental care
  - uniforms
  - equipment
  - 21 days annual leave with pay to start
  - pension plan
  - group life insurance

35.3.3. Job Opportunities

The RCMP Offers a wide range of job opportunities not always associated with police work:

- air and marine services
- computer programming
- telecommunications
- laboratory technician work

See your local RCMP detachment for further information.

35.4. Gun Control

35.4.1. Firearms needing a Registration Certificate or a Firearms Acquisition Certificate

- You need a Registration Certificate for all restricted firearms
- Semi-automatic centre-fire weapons with barrels less than 18½ inches long; pistols or weapons designed to be fired by one hand
- You need a Firearms Acquisition Certificate before you take possession of any gun.

For further information, contact your local detachment of the RCMP.

35.4.2. Prohibited Firearms

- These include: Fully automatic weapons; sawed-off shotguns or rifles with barrels less than 18 inches long or an overall length of less than 26 inches; any devices using chemicals or electricity to immobilize or incapacitate.
- Prohibited weapons must be turned over to the RCMP for disposal.

For further information, contact your local detachment of the RCMP.

35.4.3. Courses in Gun Handling

The Provincial Government and most organized gun clubs and wildlife groups offer courses and instruction in gun safety and handling.

For information, contact your local detachment of the RCMP.

35.4.4. Regulations to Businesses Dealing With Firearms

35.4.4.1. Business Permit Application

A business permit is required by all persons engaged in a business that:

- includes the manufacture, purchase or sale (wholesale or retail), importation, repair, alteration, modification or taking in pawn of restricted weapons or firearms; or
- involves the manufacture, purchase or sale (wholesale or retail), or importation of ammunition.

Applications (Form 1403) are available from Business Inspectors. Contact your local detachment of the RCMP for further information.

35.4.4.2. Inspection Reports

The officer carrying out the inspection will:

- check and confirm existing security;
- check and confirm records maintenance;
- offer advice or assistance where improvements or corrections are considered necessary;
- determine the number of firearms sold in the last complete business year; and,
- if necessary, check data concerning the person or persons engaged in the business.

Upon completion of the inspection, the original of the approved Business Permit Application/Inspection Report will be provided to the applicant. The report will indicate the applicable fee and the address to which the fee must be forwarded.

35.4.4.3. Applicant Suitability

Police will consider the following information in determining an applicants suitability for a business permit:

- record of criminal convictions
- history of any mental disorder associated with violence
- history of behaviour which includes violence or threatened or attempted violence

35.4.4.4. Records Maintenance

Upon inspection, a business must provide documentation which will indicate:

- the number and full description of weapons manufactured or acquired;
- the source of such weapons
- a record of persons to whom each described weapon was sold.

For further information, contact your local RCMP detachment or the Chief Provincial Firearms Officer.

36. SECRETARY OF STATE

36.1. Citizenship Registration Branch

- Do you want to become a Canadian citizen?
- Do you need proof that you are already a Canadian citizen?

Then contact the Citizenship Registration Branch (see addresses).

If you do not live near a city having a CRB office, ask your nearest Provincial County Court for help.

In Vancouver, Citizenship officers visit several community locations on weekday evenings. For information on when and where, phone the Vancouver Citizenship Court.

36.2. Departmental Programs

36.2.1. Human Rights

Grants are provided to voluntary organizations attempting to reduce prejudice and discrimination related to racial or ethnic background and to promote the implementation of human rights and fundamental freedoms. For further information, contact your nearest district office.

36.2.2. Assistance to Community Groups

Grants are provided to assist in the development of effective and representative community groups to encourage the exchange and sharing of information and resources among organizations; to increase volunteer participation.

For further information, contact your nearest district office.

36.2.3. Multiculturalism

The grants provided through this program assist ethnocultural groups to maintain and develop their cultural heritages in Canada, and to encourage an awareness and understanding in Canada of these various ethno-cultural groups.

For further information, contact your nearest district office.

36.2.4. Women's Program

To provide support for women's groups who are promoting a greater understanding of the status of women in Canada and developing the knowledge and skills necessary for effective participation by women. For further information, contact your nearest district office.

36.2.5. Consultation on Canada's Future

To provide support to organizations to carry out programs which: increase awareness and knowledge of Canadian history; promote a greater understanding of French Canadian aspirations; increase discussion of regional commonalities and differences.

For further information, contact your nearest district office.

36.2.6. "Open House Canada"

To provide support for groups wishing to undertake travel and exchange programs within Canada. Criteria specify that the exchanges be a cultural, educational nature, that the participants be between the ages of 14 and 22, and that the group have between 15 and 40 participants.

For further information, contact your nearest district office.

36.3. District Offices

Dept. of Secretary of State  
Vancouver Office  
207 - 1525 W. 8th Ave.  
Vancouver, B.C.  
V6J 1T5  
Tel.: 732-4111

Dept. of Secretary of State  
Kelowna Office  
102 - 1433 St. Paul Street  
Kelowna, B.C.  
V1Y 2E4  
Tel.: 763-5322

Dept. of Secretary of State  
Yukon Office  
238 - 308 Main Street  
Whitehorse, Yukon  
Y1A 2B5  
Tel.: 668-2721

Dept. of Secretary of State  
Victoria Office  
816 Government Street  
Victoria, B.C.  
V8W 1W9  
Tel.: 388-3464

Dept. of Secretary of State  
Prince George Office  
210 - 550 Victoria Street  
Prince George, B.C.  
V2L 2J9  
Tel.: 564-2311

36.4.

Citizenship Courts

Vancouver Citizenship Court  
1075 W. Georgia Street  
2nd floor  
Vancouver, B.C.  
V6E 3E3  
Tel.: 666-3971

Vancouver Citizenship Court  
Britannia Community Services Centre  
1661 Napier Street  
Vancouver, B.C.  
V5L 2M6  
Tel.: 253-4391

Surrey Sub-Court  
10022 King George Hwy.  
Surrey, B.C.  
V3T 2W4  
Tel.: 581-2249

Victoria Citizenship Court  
816 Government Street  
Room 105  
Victoria, B.C.  
V8W 1W9  
Tel.: 388-3464

Kelowna Citizenship Court  
102 - 1433 St. Paul Street  
Kelowna, B.C.  
V1Y 2E4  
Tel.: 763-5322

Prince George Citizenship Court  
#210 - 550 Victoria Street  
Prince George, B.C.  
V2L 2K1  
Tel.: 564-2311

37. SOLICITOR GENERAL - CORRECTIONAL SERVICES CANADA

According to our contact for Telidon (Mr. Jack Stewart), all input to the data base will be prepared in Ottawa.

38. SOLICITOR GENERAL - NATIONAL PAROLE BOARD

According to our contact for Telidon (Mr. Simmons), input is being prepared for the data base in Ottawa on a nationwide scale by Mr. Leaman.

39. STATISTICS CANADA

According to our contact for Telidon (Ms. G. Lenoski), all input to the data base will be done in Ottawa, nationwide.

40. DEPT. OF SUPPLY & SERVICES - SERVICES

According to our contact for Telidon (Mr. Wilkinson), input to the data base will be prepared nationwide from Ottawa..

41. DEPT. OF SUPPLY & SERVICES - SUPPLY

Our contacts for Telidon (Mr. Schurman and Mr. Collison) have recommended that all information input for the data base be prepared by Mr. G. Lafrenniere of Ottawa.

42. TRANSPORT CANADA

Due to lack of response from our Telidon contact (Mr. Rybak), an assumption is made that all information will be prepared in Ottawa for input to Telidon.



43.

VETERANS AFFAIRS

According to our contact for Telidon (Mr. Pratt), all information will be provided in Ottawa for nationwide input.

44.

CONCLUSIONS

The public will be capable of accessing a referral to any program or service offered by the Federal Government. As programs or services change or are added, departments can update their respective data.

The data in this report reflects the objectives of the service bureau operations. As the functions of these service bureaux change, or as this data base becomes available to individuals in their homes, the information contained herein will have to be adapted.