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Annual Report

Consumer and
Corporate Affairs
Canada

Year-end
March 31, 1989





**Consumer and
Corporate Affairs Canada**

**Hon. Harvie Andre
Acting Minister**

**Consommation
et Corporations Canada**

**L'hon. Harvie Andre
Ministre intérimaire**

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Canada



À tous les employés,

Je suis heureux de vous remettre un exemplaire du Rapport annuel de cette année.

Les réalisations ont été importantes au cours du dernier exercice, comme en fait foi notre bilan. Ces réalisations, elles sont le résultat du travail de chacun d'entre vous et vous pouvez en être fier. C'est en effet grâce à vous que Consommation et Corporations Canada peut remplir son mandat : favoriser un fonctionnement équitable et efficace du marché.

Je vous félicite pour ce merveilleux travail d'équipe et je vous remercie de votre dévouement.

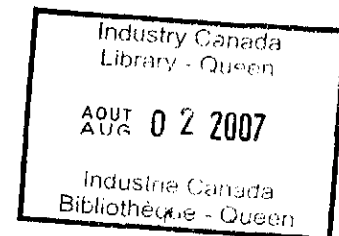
Dear CCAC Employee:

I am pleased to provide you with a copy of this year's Annual Report.

Our record of achievement for the past year is impressive—the result of your professionalism. It is thanks to the efforts of each and every one of you that Consumer and Corporate Affairs Canada is fulfilling its mission... to promote the fair and efficient operation of the marketplace in Canada.

Congratulations. Please accept my appreciation for your continuing hard work.

Harvie Andre
Ministre intérimaire/Acting Minister





Annual Report
Department of Consumer and Corporate Affairs
For the fiscal year ended March 31, 1989
Submitted under the provisions of the
Department of Consumer and Corporate Affairs Act

To Her Excellency the Right Honourable Jeanne Sauvé
P.C., C.C., C.M.M., C.D.,
Governor-General and Commander-in-Chief of Canada

May it Please Your Excellency:

The undersigned has the honour to present to Your
Excellency the Annual Report of the Department of Consumer
and Corporate Affairs for the fiscal year ended March 31,
1989.

A handwritten signature in dark ink, appearing to read "Harvie Andre".

Harvie Andre
Acting Minister

Consumer and Corporate
Affairs Canada

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Overview of the 1988 – 89 Fiscal Year

This year's Annual Report uses both pictures and words to capture a year of solid achievement for Consumer and Corporate Affairs Canada.

The Bureau of Competition Policy was reorganized to meet increased demands of the Competition Act. And during the year, the Director of Investigation and Research and senior officials undertook a public information campaign to explain provisions of the new Act. A notable example of the Bureau's emphasis on compliance was the order of prohibition in December 1988 which ended a number of inquiries into the Canadian real estate industry. The order covered 114 boards across the country and ensures consumers competition in the delivery of real estate services.

Work continued on preparing for legislative changes to intellectual property and bankruptcy laws. The Department also continued its involvement with trade-related consumer and intellectual property issues arising from Canada's trade negotiations. An Intellectual Property Advisory Committee was established to provide advice from the private sector on the reform and administration of intellectual property laws. The Corporate Services and Research Branch chaired a federal-provincial-territorial group on the cost of credit disclosure. A spin-off of the group's discussions are quarterly reports on the cost of using credit cards.

The Bureau of Consumer Affairs carried out extensive interdepartmental consultation to improve the delivery of its programs. The results: a proposal for the labelling of irradiated foods, a nutrition labelling scheme to provide consumers with more information on the nutrient content of foods, and an update of the Department's product quantity assurance testing.

The Workplace Hazardous Materials Information System (WHMIS) was established in October 1988. The system is a success story in building consensus. Federal, provincial and territorial governments co-operated with industry and organized labour to bring about a program to reduce the number of injuries and illness resulting from the use of hazardous materials in the workplace.

The Bureau of Corporate Affairs received preliminary approval to proceed with its automation plans for the Patent Office. A fully automated patent system will provide easier and quicker access to the latest technological information.

As demands for services without additional resources became the rule rather than the exception for the Department, the "Management Challenge" exercise was launched in January 1988. Its goal is to promote continuous improvement in departmental performance and professional satisfaction to make Consumer and Corporate Affairs Canada demonstrably the best managed public institution in Canada.

To meet this challenge, a 12-element framework was adopted for managers and employees. The elements include: goal definition, commitment and involvement, internal communication, team building and trust, delegation and accountability, innovation encouragement, values inculcation, training and learning, rewards and recognition, and planning and assessment.

During its first full year in operation, Management Challenge has resulted in a renewed emphasis on better people management, improved formal and informal communications at all levels, a more structured approach to management training and development, the use of a series of new awards and recognition programs, and initiatives aimed at increased productivity through barrier reduction, innovation and delegation.

Management Challenge was exemplified by the management and staff of the Bankruptcy Branch. The Branch was given special mention in the Auditor General's report as one of eight organizations in the federal government which have demonstrated a special ability to boost morale and efficiency under a heavy and constant workload.

The following pages cover the individual and collective endeavours which cut across all areas of the Department.

March 31, 1989

Consumer and Corporate Affairs Canada
Place du Portage 1
50 Victoria Street
Hull, Quebec

Mailing Address:
Ottawa, Ontario
K1A 0C9

Consumer and Corporate
Affairs Canada

| | |
|---|---------------------------------|
| Minister of Consumer and Corporate Affairs Canada | The Honourable Bernard Valcourt |
| Deputy Minister Departmental Secretary | Ian D. Clark Janine Hutt |
| Bureau of Competition Policy Director of Investigation and Research | Calvin S. Goldman |
| Bureau of Consumer Affairs Assistant Deputy Minister | Wendy F. Porteous |
| Bureau of Corporate Affairs A/Assistant Deputy Minister | J.H. André Gariépy |
| Bureau of Policy Coordination Assistant Deputy Minister | Mel Cappe |
| Personnel Directorate Director General | Ann Midgley |
| Finance and Administration Directorate Director General | Harry McIlroy |
| Legal Services Branch Senior General Counsel | Michael Dambrot |
| Office of the Assistant Deputy Registrar General of Canada Assistant Deputy Registrar General | Jean-Pierre Kingsley |

Note: On March 30, 1989, a bureau realignment was announced. This had the effect of:

- Adding the Legislative Review Directorate to the Bureau of Corporate Affairs, creating the Bureau of Corporate Affairs and Legislative Policy under Assistant Deputy Minister Mel Cappe (953-6702),
- Creating the Bureau of Human Resources and Corporate Development under Assistant Deputy Minister Michel Cardinal (953-8633),
- Adding consumer policy responsibilities to the Consumer Bureau under Assistant Deputy Minister Wendy Porteous (997-2862).

The responsibilities, senior personnel and telephone numbers associated with the branches described in this annual review were largely unaffected.

The appendixes display the organization charts for the Department for both before and after the March 30 changes.

Consumer and Corporate
Affairs Canada

BUREAU OF
COMPETITION POLICY

Compliance Policy and
Management Coordination

Mergers

Resources and Manufacturing

Services

Economics and Regulatory Affairs

Marketing Practices

Regions: Atlantic, Quebec,
Ontario, Prairies, Pacific

Budget: \$19 725 000

Expenditures: \$19 525 000

Revenue: \$2 896 000

Person-Years: 258

Director of Investigation and Research:

Calvin S. Goldman (997-3301)

Howard Wetston, Senior Deputy Director,
Investigation and Research (994-1860)

The Bureau of Competition Policy enforces rules that govern, and promotes policies that improve, the efficiency and fairness of a competitive and dynamic Canadian marketplace. Its chief instrument in carrying out these functions is the Competition Act.

The Bureau conducts examinations and inquiries into possible contraventions of the Competition Act. These could range from combinations in restraint of trade such as price fixing, to misleading advertising. The head of the Bureau, the Director of Investigation and Research, may refer the results of inquiries into prohibited practices to the Attorney General of Canada, who determines if charges should be laid.

In addition, certain transactions and trade practices are reviewable under the Act. Mergers, abuses of dominant position, delivered pricing and refusal to deal are among the reviewable matters in respect of which the Director may apply to the Competition Tribunal for a remedial order.

The Director is also authorized to make representations before federal and provincial boards, commissions or other tribunals. His aim in this instance is to bring to light considerations in respect of competition which are relevant to matters before such boards.

The reform of Canada's competition legislation was substantially completed on June 19, 1986, when the Competition Act and the Competition Tribunal Act were proclaimed in force. The final stage in the legislative reform process took place on July 15, 1987, when the prenotification provisions contained in Part VIII of the Competition Act came into force. These provisions require prenotification to the Director of all merger proposals that exceed certain size thresholds.

To meet the increased demands placed upon the Bureau by the legislation, a new organization and management structure was put into place during the year. The position of Senior Deputy Director of Investigation and Research was established. The Senior Deputy Director is the head of the

Carol Scoville
(Headquarters)
Instant Award winner

For her exemplary
contribution during
preparations for the
temporary relocation of
the Mergers and
Marketing Practices
Branches.



Mergers Branch and assumes the responsibilities of the Director of Investigation and Research in the latter's absence. As well, there is an increase in the number of Deputy Directors of Investigation and Research with direct lines of responsibility for the operation of specific branches.

The Bureau organization is as follows:

- A Mergers Branch, consisting of two divisions and a prenotification unit, with responsibility for merger review. This Branch is headed by the Senior Deputy Director of Investigation and Research. It also has an Associate Deputy Director (Mergers).
- Two sector Branches — a Services Branch and a combined Resources and Manufacturing Branch — with the divisions assigned clear and separate responsibility for criminal

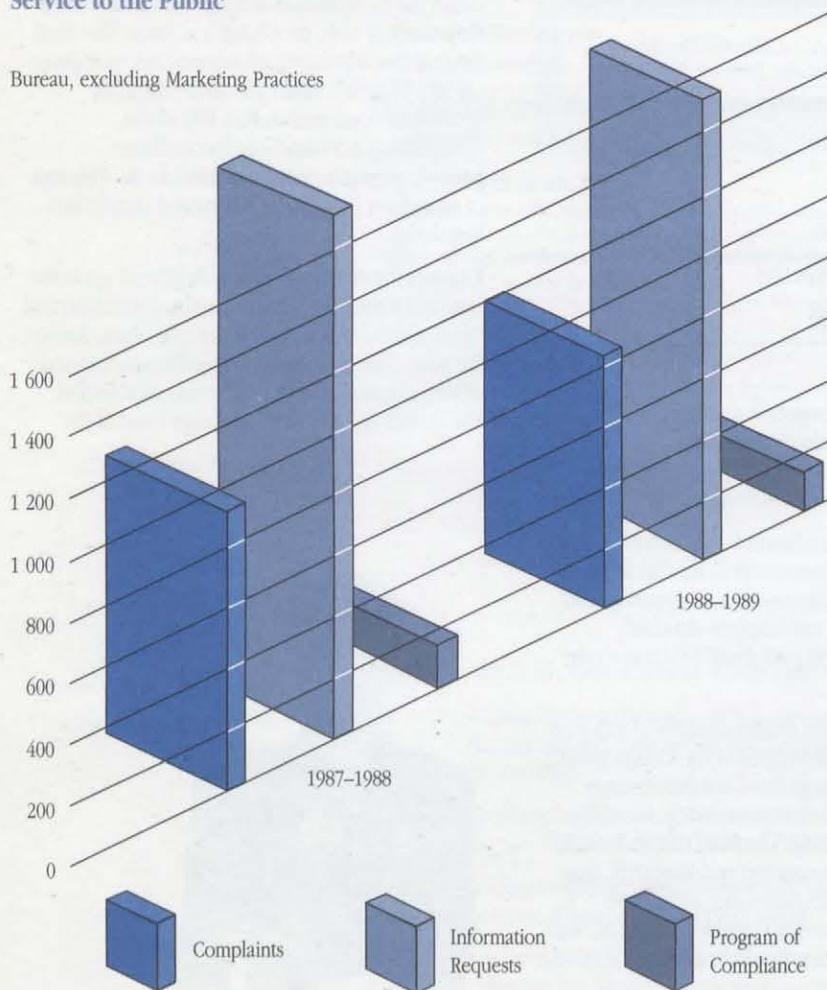
matters and reviewable practices. Each Branch is headed by a Deputy Director of Investigation and Research.

- Field staff reporting to Mergers, Services, and Resources and Manufacturing are located in Vancouver, Toronto and Montréal.
- A Marketing Practices Branch with a network of field offices, responsible for the administration of the misleading advertising and deceptive marketing practices provisions of the Competition Act. This Branch is headed by the Deputy Director of Investigation and Research (Marketing Practices).
- An Economics and Regulatory Affairs Directorate consisting of two Branches. The Regulatory Affairs Branch is responsible for intervention before provincial and federal regulatory boards and for policy advice related to regulated industries. The Economics and International Affairs Branch is responsible for economic analysis in support of enforcement activities, advice on government policies and legislation affecting competition and the Bureau's contribution to international work in the field of competition policy. This Directorate is headed by the Deputy Director of Investigation and Research (Economics and Regulatory Affairs).
- A Compliance Policy and Management Coordination Directorate consisting of two Branches. The Compliance and Coordination Branch is responsible for developing and co-ordinating, among other things, policies concerning the application of the Competition Act, compliance strategy initiatives, technical enforcement support and the information

Bureau of Competition Policy

Service to the Public

Bureau, excluding Marketing Practices



program. The Management Systems and Services Branch is responsible for informatics and operational review as well as providing administration services to the Bureau. This Directorate is headed by the Director General (Compliance Policy and Management Coordination).

Bureau of Competition Policy

The Director has adopted a compliance-oriented approach to the enforcement and administration of the Act. As part of this approach, the Director has enhanced existing programs for providing information to the public, has encouraged voluntary compliance with the law, and made greater use of alternative case resolution instruments.

During 1988-89 the Director and senior officials of the Bureau spoke to more than 30 interested groups across Canada, explaining the provisions

of the Competition Act and how they are enforced. As well, information bulletins on the Merger Provisions and Advance Ruling Certificates were released during the year.

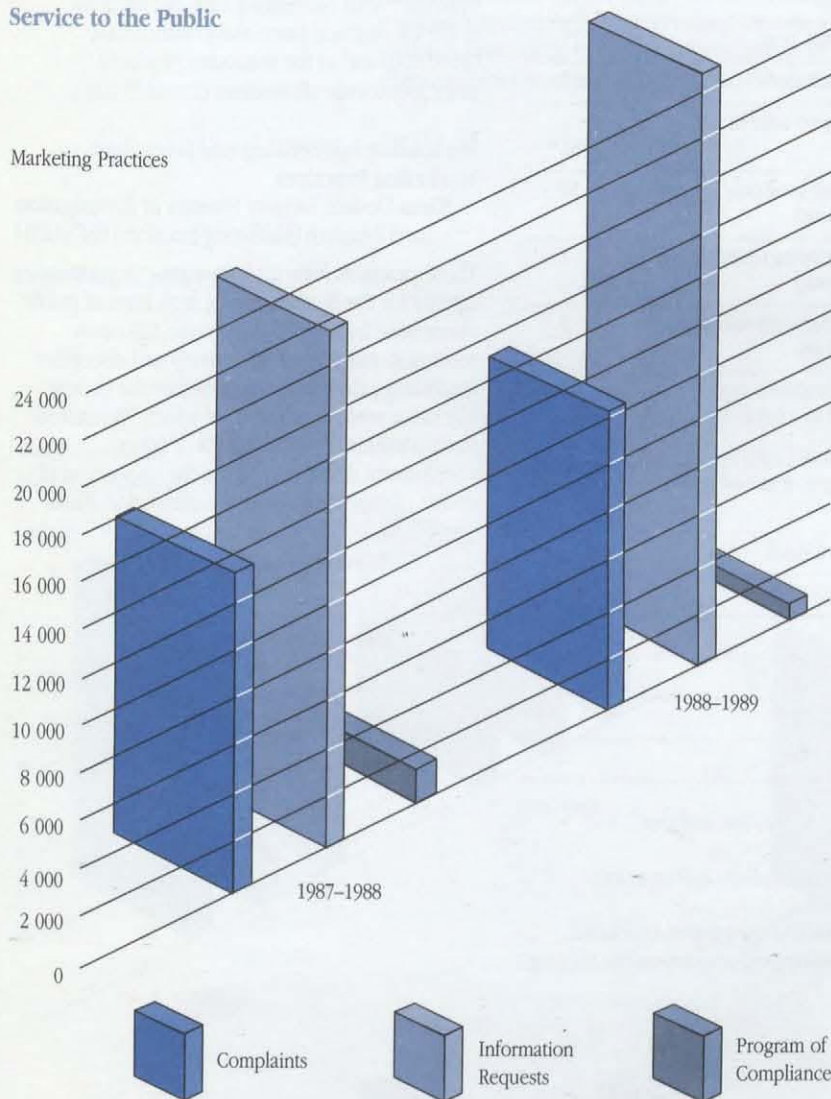
The Director has also encouraged the use of the advisory opinion service, which enables business people to submit their business plans to the Director for an opinion on whether their proposals would contravene competition law. Finally, the Director made use of alternative case resolution instruments such as undertakings in appropriate merger matters and consent prohibition orders in appropriate cases falling under the criminal provisions of the Act.

As one example of the compliance approach, an order of prohibition issued in December 1988 ended a number of inquiries into the Canadian real estate industry. The order, which applies through the Canadian Real Estate Association to all 114 real estate boards in Canada, is expected to benefit consumers by ensuring that fair and unfettered competition will exist in the delivery of real estate services.

The accompanying tables and charts illustrate the level of various activities during the year and the extent of the Bureau's service to the public.

Service to the Public

Marketing Practices





Merger Review

During the year, the Director of Investigation and Research commenced the examination of 191 merger transactions (only those examinations requiring an expenditure of more than two person-days are enumerated), and continued his examination of 25 matters commenced in the previous year. Of these mergers examined during the year, four were restructured (primarily through divestitures or undertakings to divest) in order to address Competition Act concerns, two were abandoned (for reasons in whole or part related to the position of the Director), one resulted in application to the Tribunal, and in two other cases the Director announced his intention to file an application.

It should also be mentioned that of the aforementioned 191 examinations, 92 involved prenotifications.

Merger Activity

| | |
|---|-------|
| Examinations commenced | 191* |
| Ongoing from previous year | 25 |
| Examinations concluded | 182 |
| Concluded as posing no issue under the Act | 166** |
| Concluded with monitoring only (all advisory opinions) | 10 |
| Concluded with preclosing restructuring (all advisory opinions) | 1 |
| Concluded with post-closing restructuring (all advisory opinions) | 3 |
| Parties abandoned proposed merger in whole or in part as a result of DIR's position | 2 |
| Examinations ongoing at end of period | 34 |
| Applications to Tribunal | |
| Ongoing from previous year | 2 |
| Filed during year | 1 |
| Concluded | 1*** |
| Intent to file announced | 2**** |
| Ongoing at end of period | 2 |

* Two or more days of review; includes 92 prenotifications.

** Includes 59 Advance Ruling Certificates and 6 advisory opinions.

*** Matter also counted as examination concluded.

**** Both matters also counted as examinations ongoing.

Offences: Competition

For competition matters other than marketing practices, 42 cases were considered by the courts during the year. Of the 26 cases concluded, 15 resulted in convictions and a total of \$3 029 000 in fines, 9 resulted in the imposition of orders of prohibition without conviction, and 2 resulted in acquittals of the accused. In the remaining 16 cases, total fines of \$303 000 were outstanding in 3 matters that were either under appeal or for which proceedings were still pending.

In addition, record fines were imposed in the business forms bid-rigging case (\$2 million), in the oil products price maintenance case (\$100 000) and in the computer products disproportionate allowances case (\$25 000).

Misleading Advertising and Deceptive Marketing Practices

Klaus Decker, Deputy Director of Investigation and Research (Marketing Practices) (997-1231)

These practices form an important enforcement activity for the Bureau, with a high level of public awareness. In 1988-89 there were 229 cases relating to misleading advertising and deceptive marketing practices brought before the courts: 124 cases were concluded, of which 78 resulted in convictions, 43 in acquittals or other conclusions, and 3 resulted in the imposition of orders of prohibition without conviction. Fines totalled \$812 980; of the 105 cases still before the courts, outstanding fines were \$208 000 in 11 cases.

In the past three years, average fines have risen to a record level of more than \$12 000.

To enhance public awareness, the Bureau continued publication of the *Misleading Advertising Bulletin*, which reports convictions and related matters. With a circulation of close to 17 500 in both French and English, the *Bulletin* reaches a wide cross-section of the Canadian public.

Bureau of Competition Policy

Representations to Regulatory Boards

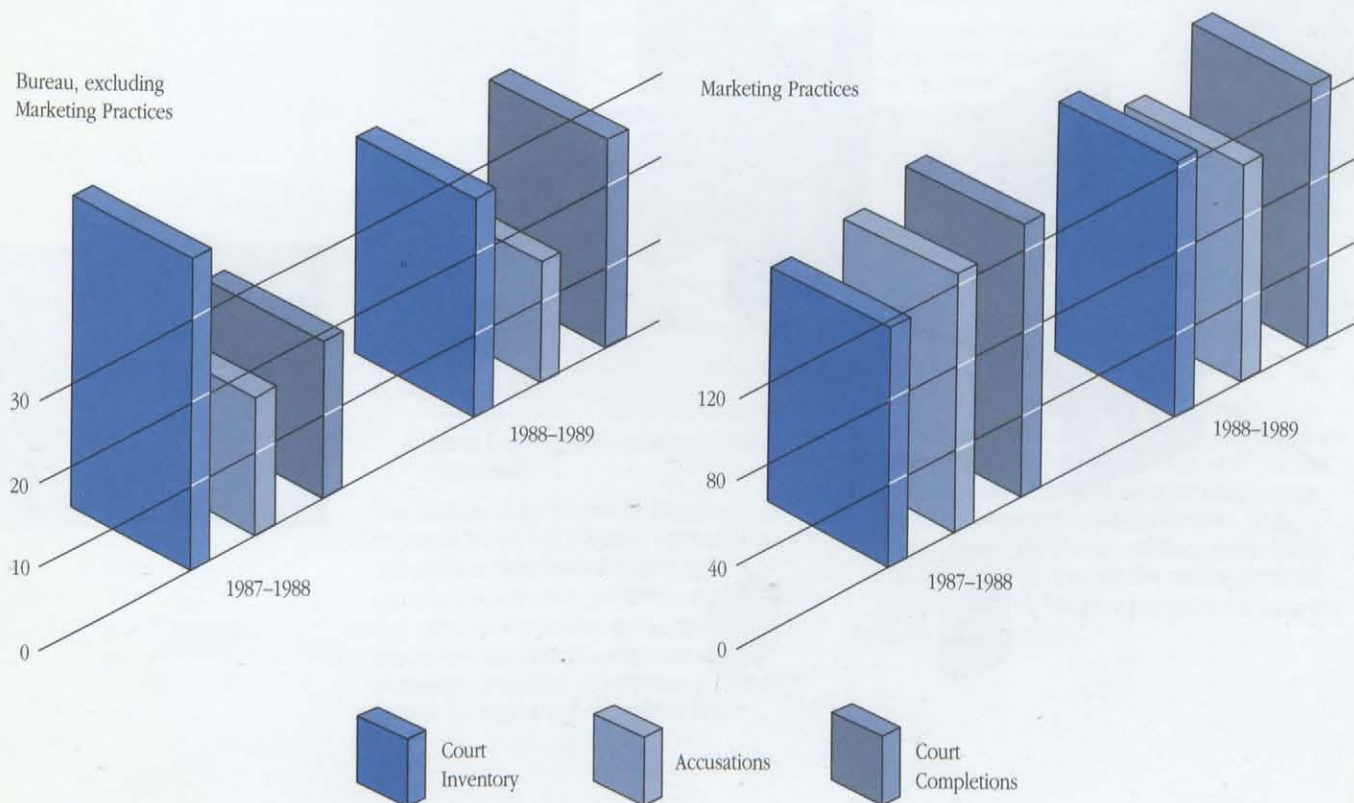
During the year the Director made representations to federal and provincial regulatory boards, commissions and other tribunals. Notably, for example, the Director's representatives intervened before the Ontario Energy Board in a hearing to examine the security of gas supply requirements, and how best to achieve them, for Ontario residential "core" customers. In its report the Board agreed with the Director that few market restrictions should be placed on consumers. However, the Board required a minimum three-year rolling term on all contracts, essentially to ensure the availability of adequate pipeline capacity to transport the gas.

Applications to the Competition Tribunal

Mergers

The application the Director brought before the Competition Tribunal sought an interim order restraining Institut Mérieux S.A. from purchasing any of the approximately 4 369 000 common shares of CDC Life Sciences Inc. until 21 days following the day upon which Institut Mérieux S.A. complied with the notification requirements of the Competition Act. The transaction was subsequently abandoned and the application to the Tribunal was withdrawn.

Prosecution Activity



Bureau of Competition Policy

Two matters were ongoing before the Tribunal from the previous year:

- The acquisition by Sanimal Industries Inc. (which owns Alex Couture Inc.) of the Quebec-based waste rendering firms Lomex Inc. and Paul & Eddy Inc. The hearing of this application has been stayed pending the outcome of proceedings brought to challenge the constitutionality of the Competition Act.
- The merger of the Reservec (Air Canada) and Pegasus (Canadian Airlines International) computer reservation systems.

The hearing of these two matters was still pending at the end of the year.

Other Reviewable Matters

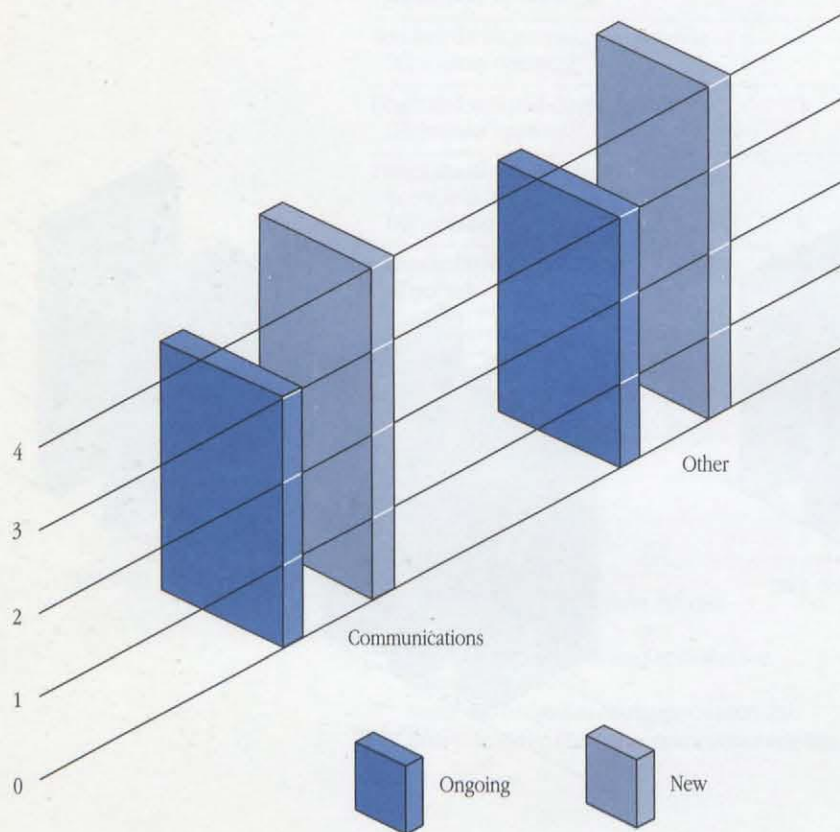
The first application to the Competition Tribunal for a remedial order in a refusal-to-supply matter was filed in December involving Chrysler Canada Ltd. The application asks the Tribunal to order Chrysler Canada Ltd. to supply Chrysler automotive parts for export purposes to a named individual. The matter has not yet been heard.

Other Activities

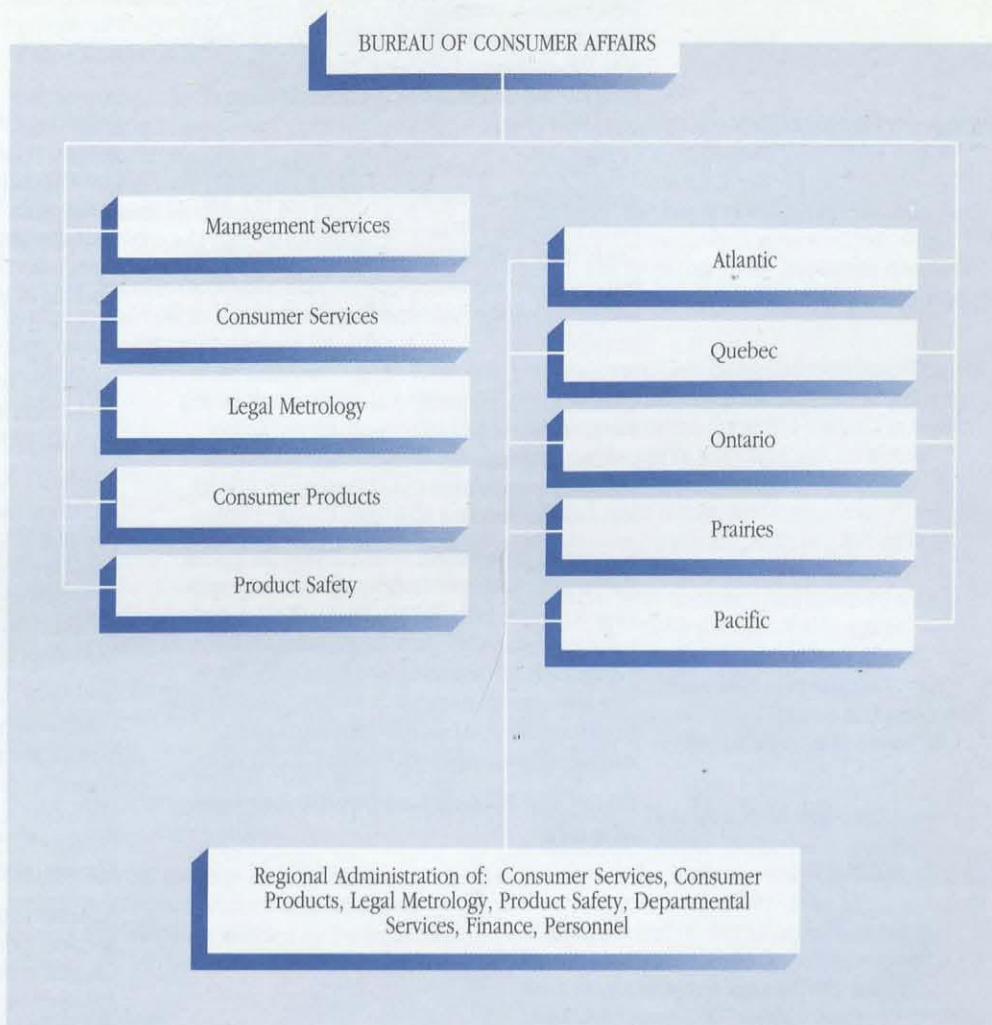
During the year, officers in the Bureau participated in policy development and legislative revision activities relating to integrated circuits protection legislation, the implementation of the Shipping Conferences Exemption Act, 1987, and intellectual property legislative modernization. The Director and members of the Bureau also participated in international forums such as the Organization for Economic Co-operation and Development Committee on Competition Law and Policy and the United Nations Conference on Trade and Development Intergovernmental Group of Experts on Restrictive Business Practices.

More detailed information on the Bureau's activities may be found in the Annual Report published by the Director of Investigation and Research.

Representations



Consumer and Corporate
Affairs Canada



Budget: \$58 337 000

Expenditures: \$58 069 000

Revenue: \$7 068 000

Person-Years: 999

Assistant Deputy Minister: Wendy F. Porteous
(997-2862)

The mission of the Bureau of Consumer Affairs is to protect, assist and advocate consumer interests and promote fairness in the marketplace. In consultation with other government departments and agencies, the private and voluntary sectors, it establishes and enforces regulations and administers a number of voluntary programs to protect the interests of consumers in the

Canadian marketplace. At the same time, the activities of the Bureau make sure products are identified through both accurate information and fair competition and ensure that goods are measured for sale accurately and fairly.

The Bureau also ensures that inherently dangerous products are identified, and that those that can cause injury or death are, under certain circumstances, removed from the marketplace. Through inspection, trader education, and enforcement, the Bureau oversees marketplace practices and takes corrective action where the interests of both business people and consumers could be jeopardized.



Consumer Products

Ralph McKay, Director (997-1548)

The Consumer Products Branch identifies, controls and prevents product misrepresentation in the marketplace, and makes sure that accurate information is available to help consumers in their choice of products. It is therefore concerned with the packaging, labelling, quality, quantity, composition and advertising of a wide range of consumer goods.

The Branch administers the Consumer Packaging and Labelling Act, the Textile Labelling Act, the Precious Metals Marking Act, and the National Trade-mark and True Labelling Act. It also shares responsibility with other federal departments for administering the Food and Drugs Act, Fish Inspection Act, Canada Agricultural Products Standards Act, and, with all provinces except Quebec, for administering 21 statutes concerning the grading and sale of agricultural and fishery products. As well, the Branch administers such voluntary programs as Care Labelling of Textiles, and Canada Standard Size (CSS) Garment Sizing.

Substantial progress was made during the year in the area of regulatory review, with both the start of several new initiatives and the completion of a number of amendments to regulations under various acts administered by the Branch. There was also extensive interdepartmental consultation to ensure effective co-ordination of programs carried out with other government departments.

During 1988-89 a number of specific issues were addressed:

Following extensive liaison with consumer groups, industry and international governments and associations, and a thorough review of the report of the Standing Committee of Consumer and Corporate Affairs on food irradiation, the Branch developed a regulatory proposal for the labelling of irradiated foods. This proposal was published in Part I of the *Canada Gazette* on June 4, 1988, and following the analysis of responses, was approved on March 23 for publication in Part II of the *Canada Gazette* on April 12, 1989.

Jointly developed by Health and Welfare Canada and Consumer and Corporate Affairs Canada, a nutrition labelling scheme enabling the food industry to provide consumers with more information on the nutrient content of foods was published in Part II of the *Canada Gazette* on November 23, 1988.

In view of Canada's commitment to the Commonwealth Caribbean countries, a regulation amendment to facilitate the marketing of Commonwealth Caribbean rum in Canada was published in Part I of the *Canada Gazette* on October 1, 1988 and in Part II of the *Canada Gazette* on March 2, 1989.

A Memorandum of Understanding was prepared in co-operation with Energy, Mines and Resources Canada to establish operational procedures to be followed by both departments with respect to the Energuide program. These procedures will continue to apply until March 31, 1990, when Energy, Mines and Resources is expected to announce a replacement program.

In concert with the Legal Metrology Branch, the Consumer Products Branch revised the Weights and Measures and Consumer Packaging and Labelling Regulations on product quantity assurance testing to agree with recommendations of the International Organization of Legal Metrology. The revisions are expected to be published in Part I of the *Canada Gazette* in May 1989 and in Part II of the *Canada Gazette* in July 1989.

Bureau of Consumer Affairs

Gerry Jorowski
(Headquarters)
Merit Award winner

For his extensive research
and development work to
convert the Department's
current mechanical
weigh scale inspection
equipment to electronic
scales.



Bureau of Consumer Affairs

Other regulatory reform initiatives

Amendments to the Textile Labelling and Advertising Regulations to provide flexibility to industry for the labelling of specific fabrics and clarify technical requirements for fibre identity were published in Part I of the *Canada Gazette* on September 29, 1988; final publication in Part II of the *Canada Gazette* is expected in April 1989.

Amendments to the National Trade Mark Garment Sizing Regulations to further promote and facilitate the use of the Canada Standard Sizing Program were published in Part I of the *Canada Gazette* on October 29, 1988, and in Part II of the *Canada Gazette* on March 15, 1989.

An amendment to the Food and Drug Regulations to improve and clarify the durability dating requirements for prepackaged foods was published in Part II of the *Canada Gazette* on June 8, 1988.

The Guide for Food Manufacturers and Advertisers was revised with respect to the propriety of nutrition claims as a result of the implementation of the voluntary nutrition labelling scheme. Guidelines were developed to ensure consistency in understanding by both the food industry and consumers. The revised Guide will be available to industry in early April 1989.

During 1988-89, approximately 25 100 inspections were carried out by field staff at the manufacturing, retail, import and wholesale trade levels; 15 123 advertisements were reviewed; and 90 000 complaints and enquiries from industry and consumers were handled.

Roughly 120 000 business establishments trading in consumer products with an annual value of \$50 billion are affected by the legislation administered by the Consumer Products Branch.

Legal Metrology

Richard Knapp, Director (952-0652)

The Legal Metrology Branch regulates the measurement aspects of commercial trade as defined in various federal acts, including the Weights and Measures Act and the Electricity and Gas Inspection Act. It establishes specifications for and approves weighing and measuring devices, electricity meters and natural gas meters used in trade. It also undertakes to minimize inaccurate measurement and ensure equity in the trade of commodities and services; defines units

of measure; and calibrates and maintains a system of standards of measurement for mass, volume, length, time and electricity. During 1988-89, 123 electricity and gas devices and 455 weighing and measuring devices were approved for use in trade, and more than 2 800 inspection standards were calibrated and certified at the Headquarters laboratory.

Electricity and Gas: Using statistical sampling, field staff verified 1.9 million meters at utilities and manufacturers. Some 234 000 meters were found to be out of tolerance, and corrective action was taken. There were 9 700 on-site inspections of commercial and industrial metering installations conducted, revealing \$19 million worth of measurement inequities. These inequities were corrected and provided a basis for negotiation for a rebate or adjustment between the parties. Approximately 23 000 complaints and enquiries were handled, with about 9 400 dispute investigations and meter tests carried out to resolve differences between buyer and seller.

Weights and Measures: Field staff conducted some 213 000 device inspections to verify accuracy and compliance with legislation. Of these, approximately 37 000 were found to be out of tolerance and corrective action was taken. More than 47 000 standards used in inspection work were calibrated and certified. Inspectors also visited some 2 800 establishments to inspect more than 3 million packages of various commodities for quantity verification.



Product Safety

Jean Gariépy, Director (997-1670)

The Product Safety Branch develops and enforces regulations concerning the safety of consumer products and promotes consumer and trader understanding of issues related to product safety. It administers and enforces the Hazardous Products Act, promotes voluntary programs for consumer protection, and tests potentially hazardous products for characteristics such as flammability and chemical composition.

Field staff made more than 6 000 inspections during the year. Compliance programs were focussed on glazed ceramics, toys and hazardous household chemicals. Information programs to promote consumer awareness and reduce the incidence of accidents continued to be an important activity. Much of this information was conveyed through information booths, mall displays, safety films and pamphlets. The Binkly and Doinkel puppet show, which explains the significance of hazardous product symbols to primary school children, reached some 60 000 children during the summer of 1988.

Amendments to the Hazardous Products Act, which established the Workplace Hazardous Materials Information System (WHMIS), took effect on October 31, 1988. This project is the result of intense co-operation among federal, provincial and territorial governments as well as industry and organized labour with the purpose of reducing the incidence of illness and injuries resulting from the use of hazardous materials in the workplace. The amended Act provides for fines of up to \$1 000 000 for violations. The Hazardous Materials Information Review Commission was established as an independent agency reporting to the Minister of Consumer and Corporate Affairs.

The Consumer Chemicals and Containers Regulations came into effect on October 31, 1988, replacing the Hazardous Products (Hazardous Substances) Regulations. These regulations require specific precautionary labelling, and where applicable, child-resistant packaging on a variety of hazardous consumer chemical products. The labelling requirements take the form of hazard symbols, warning statements and first-aid treatments which are based upon product formulation and related physical properties. The regulations ensure that the public is provided with the information necessary for the safe use of regulated hazardous products.

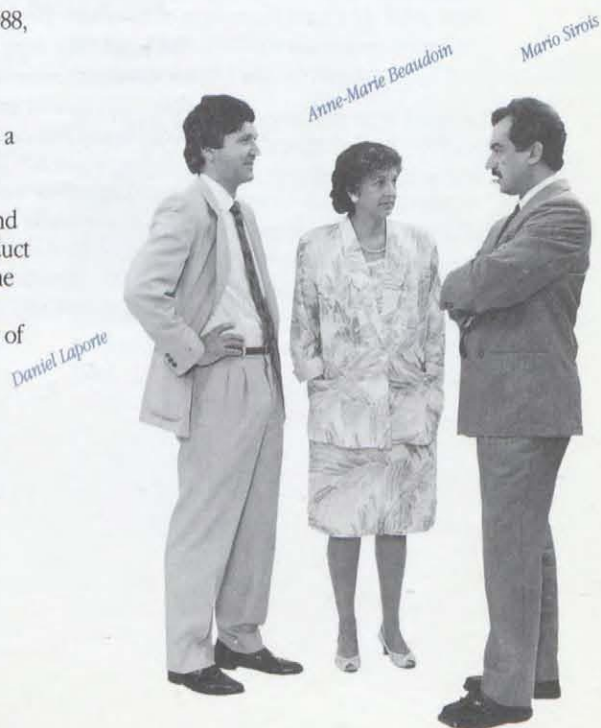
In keeping with the objective of a proactive approach to safety, an examination has begun into the problem of accidents among senior citizens. The Product Safety Branch is currently assessing the nature of the problem and determining what role it has to play in reducing these accidents.

The voluntary agreement with the soft drink industry was closely monitored. The program includes labelling and advertising to increase public awareness of the hazards associated with family-size soft drink bottles. The industry has also adopted more stringent standards for reused bottles.

Amendments to the Crib and Cradles Regulations, to address hazards associated with move-away sides, were promulgated in November 1988.

A voluntary agreement was reached with the juvenile products industry to establish a voluntary safety standard for baby walkers.

Tent manufacturers and importers have moved to incorporate flame-retardant materials in their products. This is in response to proposed regulations establishing limits on tent fabric flammability. The Department assisted manufacturers in securing new fabric, and as a result 95 percent of tents sold in 1988 were flame retardant in advance of the regulations.



Bureau of Consumer Affairs

From Montréal:

Anne-Marie Beaudoin,

Claude Chartrand,

Daniel Laporte, Jocelyne

Neveu and Mario Sirois;

absent from the photo are

André Lauzon, Maryse

Lavoie and Réal Manseau

Group Merit Award

winners who, through the

media and public

exhibits, conducted an

extensive information

campaign to raise

awareness of the safety

standards for cribs.

Work progressed on the program for self-regulation by the furniture industry to make new upholstered furniture more resistant to ignition by cigarettes. The program includes a voluntary label to warn the public about the flammability of upholstered furniture. Currently, 79 manufacturers who produce more than 80 percent of upholstered furniture in Canada — almost all component suppliers — and six major retailers subscribe to the program. Monitoring of the program effectiveness continues and indicates that about 80 percent of furniture on the market is safe from cigarette ignition.

The new regulations governing the flammability of children's sleepwear, implemented on September 30, 1987, have been followed by a market survey, undertaken to ensure product compliance. The information campaign designed to increase public awareness of the flammability hazards of these and other products continued in 1988-89.

Consumer Services

Maureen Wadsworth, Director (997-1203)

Consumer Services is responsible for the analysis and development of policy in the consumer interest. It contributes to protecting, assisting and advocating that interest throughout government, business and the voluntary sector.

Among the Branch's major undertakings was work on the issue of bank service charges. The Branch assisted in the preparation of draft legislation that formed part of the Government's response to consumer concerns. The Branch also responded to the major issue of telemarketing and credit card fraud through the preparation of a consumer warning bulletin. It also convinced 15 major credit card issuers to provide financial support for the production of four million copies of a brochure distributed to consumers across Canada.

Staff continued to promote the consumer interest in government programs within other federal government departments. Branch staff collaborated with other bureaus of the Department on consumer policy initiatives and a review of existing consumer legislation.

The Branch administers the Tax Rebate Discounting Act. In 1988 about 906 000 Canadians sold the right to their income tax refunds to tax discounting firms, the refunds having a total value of some \$686 million. Detailed information concerning the administration of the Act was distributed to discounting firms and their associations through information letters. An information pamphlet, explaining tax rebate discounting and possible alternatives, was enclosed with the January 1989 family allowance cheques. During the fiscal year, four tax rebate discounters were convicted of violations of the federal Tax Rebate Discounting Act as a result of investigations initiated by the Branch.

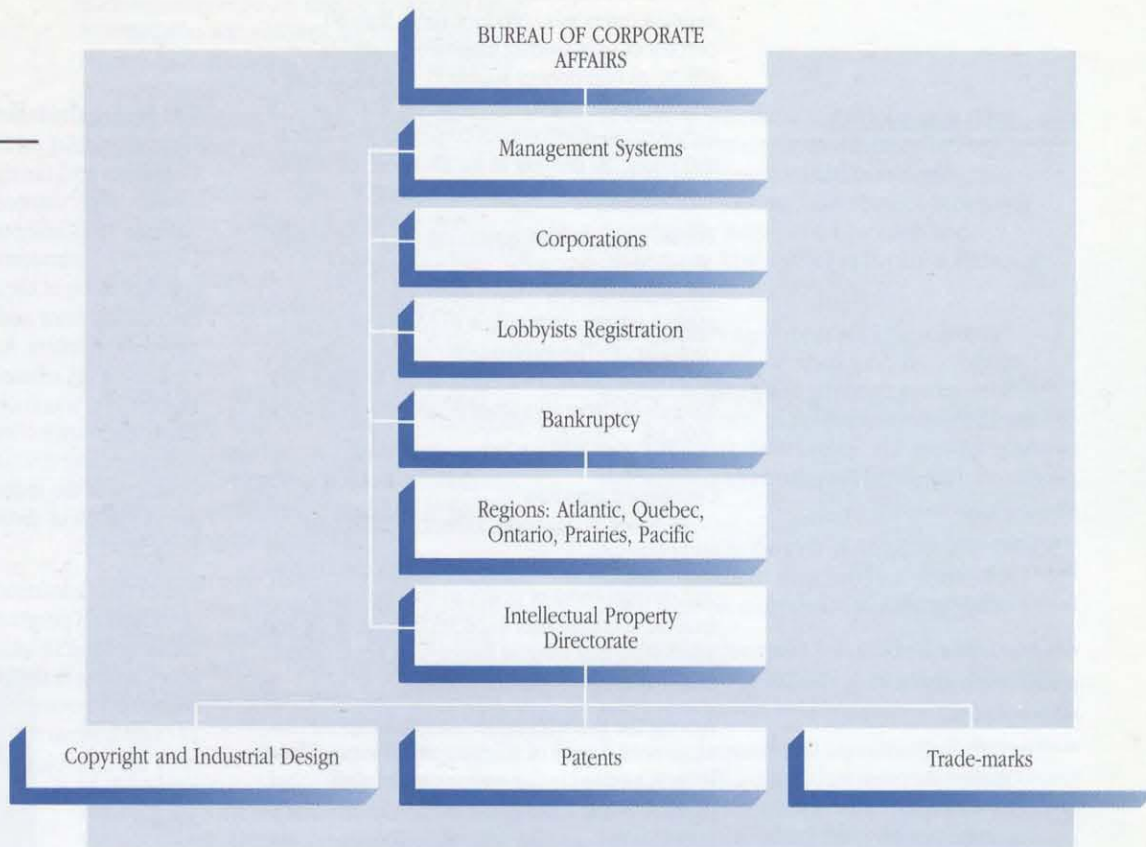
The Branch administered a grants and contributions program to assist non-profit consumer and voluntary organizations to address issues arising in the marketplace and affecting consumers across the country. During the year, 14 organizations received financial assistance to carry out 36 projects to address consumer issues. A list of these organizations is available on request.



Claude Chartrand

Jocelyne Neveu

Consumer and Corporate
Affairs Canada



Budget: \$59 362 000

Expenditures: \$59 182 000

Revenue: \$57 158 000

Person-Years: 563

Acting Assistant Deputy Minister: J.H. André Gariépy (997-3342)

The legislation administered by the Bureau of Corporate Affairs provides a substantial part of the regulatory framework for the business community in Canada. Legislation administered by the Bureau includes the Bankruptcy Act, Canada Corporations Act, Canada Business Corporations Act, and acts governing patents, copyright, trade-marks and industrial designs. Together, they help ensure the orderly conduct of business across the country, to encourage economic development, and to promote creativity, innovation and the exploitation of technology.

The Bureau consists of the Bankruptcy Branch, the Corporations Branch, the Lobbyists Registration Branch and the Intellectual Property Directorate, which comprises the Patent Office, the Trade-marks Office and the Copyright and Industrial Design Branch.

Intellectual Property

J.H. André Gariépy, Commissioner of Patents, Registrar of Trade-marks and Director General (997-4418)

Mart Leesti, Executive Director (997-1057)

In addition to contributing to the orderly conduct of business, intellectual property laws provide economic incentives that encourage the creation and dissemination of new ideas.

The Patent Information Exploitation (PIE) Program is designed to inform and assist Canadians interested in obtaining available information from patented technologies developed both in Canada and abroad.



Bureau of Corporate Affairs



During the year the Directorate increased to a maximum of 53 the number of intermediary organizations providing clients with convenient access to PIE Program Services. Although funding reductions by the Government of Ontario during 1989 caused a shrinkage of the network to an expected 44, efforts will be made to add to the network, which includes provincial research organizations, innovation centres, centres of technological excellence, and various federal and provincial agencies. Two patent advisors located in Montréal and Toronto provide assistance to those seeking information in the Quebec and Ontario region. Plans are underway to provide similar assistance in the Pacific region.

The Directorate continued to co-operate internationally in intellectual property matters, both multilaterally with international bodies such as the World Intellectual Property Organization (WIPO), and bilaterally with other intellectual property offices. The aim of these activities is to contribute to and benefit from international initiatives in areas of particular interest to the Directorate. These include the use of patent information for commercial purposes, patent automation, the enhancement of global intellectual property laws and regulations, Canadian ratification of the Patent Cooperation Treaty, and assistance to developing countries in modernizing their intellectual property systems.

The Directorate has provided assistance, in the form of training, to the Sri Lankan Industrial Development Board, as well as to the Economic Commission of Latin America and the Caribbean. Further help is planned. Co-operation with the World Intellectual Property Organization in Africa to assist the African Organization of Intellectual Property is also expected to continue. Projects under both headings are funded by the International Development Research Centre and by WIPO.

The Directorate through WIPO provides assistance to countries in the African Regional Industrial Property Organization for the preliminary search and examination of patent applications in accordance with the international standards of the Harare Protocol.

The Department received Preliminary Project Approval from Treasury Board on October 17, 1988, to proceed with its plans to automate the operations of the Patent Office. Full implementation is expected to take until March 1996, when the system will provide rapid access to the latest technological information contained in patents to both internal and external users.

Patents

A. McDonough, Director, Patent Examination
(997-2930)

The Patent Office has the responsibility of granting patents in Canada. As a result, it has the mandate to both acquire and encourage the exploitation of the information contained in patents. Patent applications are examined to ensure that they comply with the requirements of the Patent Act and the Patent Rules. Examination includes a search, a decision regarding the presence of novelty, utility and inventive ingenuity, and verification of compliance with all other aspects of Canadian patent law. Patentees are granted the exclusive rights of making, using or selling their inventions in Canada for 17 years.

The Patent Office publishes the weekly *Patent Office Record*, providing details of Canadian patents granted. It also maintains a search room and library for public use containing technical information that reflects the leading edge of technology, and provides an advisory service to clients.

Requests for technologically related patent information from patent searchers, including agents and the general public, were processed throughout the year, as were technology search requests from provincial research organizations, innovation centres, and federal departments and agencies.

Bureau of Corporate Affairs

Requests for Patent Information

| | 1987-88 | 1988-89 |
|--|-----------|----------------------|
| Assistance in defining patent search field | 5 563 | 4 990 |
| Technology searches for organizations | 1 647 | 1 528 |
| Requests for reference material | 122 153** | 28 937* 115 881** |

* Includes reference requests for Canadian patents only.

** Includes all reference requests from the library (e.g. foreign patents, Canadian patents, requests for materials from archives).

The Patent Office Search File of 1 251 900 Canadian patents is subdivided into 340 classes of technology, which contain 37 164 subclasses containing an average of 34 patent documents in each.

Transactions of the Patent Office

| | 1987-88 | 1988-89 |
|---|---------|---------|
| Caveats registered | 204 | 165 |
| Applications for patent | 30 216 | 32 016 |
| Applications restored under Section 75 after failure to pay final fee | 162 | 92 |
| Applications reinstated under Section 32 after abandonment for failure to reply to an official action | 68 | 94 |
| Examiner's Reports | 30 368 | 26 702 |
| Applications allowed | 16 048 | 17 374 |
| Applications forfeited | 1 145 | 1 266 |
| Patents issued (for 17 years) | 14 649 | 17 245 |
| Patents reissued | 20 | 14 |
| Patents issued under Public Servants Inventions Act | 53 | 55 |
| Assignments recorded | 27 332 | 29 823 |
| Duly registered patent agents | 1 429 | 1 415 |
| Canadian resident agents | 302 | 328 |
| Canadian firms | 71 | 78 |
| Non-resident | 1 056 | 1 009 |

Compulsory Licences

The Commissioner of Patents is empowered under Section 39(3) and 39(4) of the Patent Act to grant compulsory licences for patents for food or medicine, and under Sections 65 to 70 to order patentees to grant licences to prospective licensees when patent rights have been abused.

The activities for the past two years under these sections of the Act are summarized in the following table.

| | 1987-88 | 1988-89 |
|---------------------------------|---------|---------|
| Section 39(3) (Food) | | |
| Applications received | 0 | 0 |
| Licences granted | 0 | 2 |
| Applications pending | 10 | 8 |
| Section 39(4) (Medicine) | | |
| Applications received | 24 | 14 |
| Licences granted | 8 | 27 |
| Licences refused | 7 | 1 |
| Applications withdrawn | 1 | 2 |
| Applications pending | 71 | 65 |
| Section 65 | | |
| Applications received | 1 | 0 |
| Licences granted | 0 | 0 |
| Licences refused | 0 | 0 |
| Applications withdrawn | 1 | 0 |
| Applications pending | 7 | 7 |



Compensation for Government Use of Inventions

Under Sections 19 and 20 the Commissioner of Patents rules on compensation levels due to inventors for government use of inventions. Licensing and compensation decisions by the Commissioner during the past two years are summarized below.

| Compensation | 1987-88 | 1988-89 |
|------------------------|---------|---------|
| Applications received | 1 | 0 |
| Applications withdrawn | 0 | 0 |
| Applications decided | 0 | 0 |
| Applications pending | 1 | 1 |

Patent Appeal Board

The Patent Appeal Board reviews final rejections of applications for the grant of patents and for the registration of industrial designs. The Board may hold formal hearings as part of the review procedure. The following table summarizes the rejections reviewed for the past two years.

| Patents | 1987-88 | 1988-89 |
|---|---------|---------|
| Rejections referred to the Board | 22 | 18 |
| Rejections affirmed | 7 | 11 |
| Rejections modified | 3 | 9 |
| Rejections reversed | 5 | 6 |
| Disposal without formal decision | 14 | 17 |
| Hearings held | 16 | 10 |
| Appeals before the Board | 45 | 20 |
| Decisions published in the <i>Patent Office Record</i> | | |
| full | 0 | 0 |
| part | 3 | 1 |

Industrial Designs

| | | |
|---------------------|---|---|
| Rejections affirmed | 5 | 2 |
| Rejections reversed | 1 | 1 |
| Hearings held | 1 | 2 |

Bureau of Corporate Affairs

Claude Cyr

(Headquarters)

Merit Award winner

*For his exceptional
contribution to the*

Trade-marks

Examination Branch,

particularly for his idea

of a new type of

combined manual and

electronic trade-mark

search.

Conflicts

Under Section 43 of the Patent Act the Commissioner must determine which applicant should be granted a patent when more than one party files for a patent for the same invention. The Appeal Board is responsible for processing these actions. The following table summarizes this activity.

| Section 43 | 1987-88 | 1988-89 |
|---------------------------------|---------|---------|
| Conflicts referred to the Board | 16 | 10 |
| Conflicts disposed | 14 | 16 |
| Conflicts before the Board | 9 | 3 |

Copyright and Industrial Design

Linda Steingarten, Director (997-1657)

The Copyright and Industrial Design Branch administers the Copyright Act, the Industrial Design Act, the Timber Marking Act and their regulations.

Copyright exists immediately upon the creation of every original literary, artistic, dramatic or musical work and extends normally for the life of the creator or author, and 50 years thereafter.

The outward appearance of an article of manufacture may be registered as an industrial design. Registration of a new design under the Industrial Design Act gives the registered owner sole rights to use the design in Canada for a period of five years, renewable for one further period of five years.

The Timber Marking Act provides for the registration of marks to identify the ownership of timber floated down inland waterways in Ontario, New Brunswick and Quebec.

The following table summarizes the transactions of the Copyright and Industrial Design Branch during the last two fiscal years.



Bureau of Corporate Affairs

Transactions of the
Copyright and Industrial
Design Branch

| | 1987-88 | 1988-89 |
|---|---------|---------|
| Copyright | | |
| Applications received | 9 413 | 9 296 |
| Copyrights registered | 9 175 | 8 884 |
| Assignments recorded | 403 | 165* |
| Industrial Designs | | |
| Applications received | 2 533 | 3 001 |
| Designs registered | 2 117 | 2 206 |
| Registrations renewed | 1 081 | 747 |
| Assignments recorded | 634 | 277** |
| Timber Marks | | |
| Applications received | 1 | 2 |
| Assignments recorded | 0 | 0 |
| Marks registered | 0 | 0 |
| Copies of copyrights, industrial designs and timber marks | 3 333 | 2 925 |

* Affecting 379 copyrights, comparable to previous years' figures.

** Affecting 415 industrial designs, comparable to previous years' figures.

Trade-marks

Barbara Bova, Director, Trade-mark
Examination (997-2423)

The Trade-marks Office determines which trade-marks are entitled to exclusive use by owners, and maintains the Trade-marks Register and associated records of trade-marks to encourage the disclosure of trade-marks information and ensure public awareness.

A newly registered trade-mark remains on the register for an initial period of 15 years, and may be renewed for additional 15-year periods indefinitely. If a trade-mark is licensed, the owner should have the licensee recorded as a registered user against the trade-mark registration in order to protect the validity of the mark. This is accomplished by filing an application with the Trade-marks Office.

Trade-mark applications are advertised in the weekly *Trade-marks Journal* to enable persons to oppose any marks that they feel may interfere with their existing rights. The Office maintains a search room for the public to refer to the registers and indexes of registered marks and users.

The Trade-marks Opposition Board comprises the Chairman and three members, each of whom has delegated authority from the Registrar of Trade-marks to conduct hearings and render decisions in one or more of the following adversarial proceedings arising under the Trade-marks Act: (1) oppositions to trade-mark applications (Section 38); (2) Section 45 proceedings; and (3) registered user cancellation proceedings (Section 50(10)).

The following table summarizes the Office's transactions over the past two years.

Transactions of the
Trade-marks Office

| | 1987-88 | 1988-89 |
|---|---------|---------|
| Trade-mark applications filed | 23 260 | 24 047 |
| Trade-mark applications advertised | 17 811 | 22 239 |
| Trade-mark registrations | 13 854 | 15 864 |
| Registered user applications filed | 9 649 | 13 017 |
| Number of trade-marks governed by registered user applications (registered and pending) | 27 498 | 26 434 |
| Registered users registered | 27 118 | 22 713 |
| Registered user registrations cancelled | 8 161 | 6 745 |
| Transfer applications filed | 15 648 | 16 531 |
| Transfers registered | 16 901 | 16 300 |
| Trade-mark registrations renewed | 5 318 | 4 767 |
| Trade-mark registrations expunged | 5 026 | 4 948 |
| Amendments entered on the register | 6 888 | 6 394 |
| Copies prepared | 151 586 | 143 473 |
| Duly registered trade-mark agents | 1 600 | 1 660 |
| Oppositions filed | 1 160 | 1 639 |

Bureau of Corporate Affairs

Statistical Supplement

Patents, trade-marks, copyright and industrial designs are important economic instruments to be harmonized with other essential elements of Canada's long-range economic policies and objectives. Studies of the costs, trends and users of intellectual property are therefore undertaken regularly by the Directorate. During the last two years the following statistical information was compiled.

| Patents Granted | 1987-88 | 1988-89 |
|---|--------------|--------------|
| To individuals | 1 739 | 1 824 |
| To companies | 12 861 | 15 381 |
| To individuals and companies jointly | 49 | 40 |
| To inventors or their legal representatives | 1 633 | 2 772 |
| To assignees | 12 905 | 14 393 |
| To assignees and inventors jointly | 111 | 80 |
| One inventor claimed | 7 254 | 7 944 |
| Two or more inventors claimed | 7 395 | 9 301 |
| In French | 404 | 517 |
| Residence of Inventors for Patents Granted | | |
| Canada | | |
| Alberta | 105 | 97 |
| British Columbia | 103 | 104 |
| Manitoba | 38 | 33 |
| New Brunswick | 6 | 7 |
| Newfoundland | 5 | 3 |
| Nova Scotia | 6 | 16 |
| Ontario | 554 | 647 |
| Prince Edward Island | 0 | 7 |
| Quebec | 215 | 213 |
| Saskatchewan | 35 | 38 |
| Yukon and Northwest Territories | 0 | 0 |
| Total | 1 067 | 1 165 |

Foreign Countries

| | 1987-88 | 1988-89 |
|---------------------------------|---------|---------|
| Argentina | 1 | 5 |
| Australia | 141 | 146 |
| Austria | 94 | 87 |
| Bahamas | 0 | 2 |
| Belgium | 110 | 145 |
| Brazil | 6 | 5 |
| Bulgaria | 7 | 3 |
| Bermuda | 0 | 5 |
| Chile | 1 | 0 |
| China | 0 | 4 |
| Columbia | 0 | 1 |
| Czechoslovakia | 10 | 12 |
| Denmark | 10 | 55 |
| Ecuador | 1 | 0 |
| Egypt | 0 | 3 |
| Finland | 117 | 110 |
| France | 706 | 804 |
| Germany, Democratic Republic of | 0 | 0 |
| Germany, Federal Republic of | 1 212 | 1 410 |
| Greece | 2 | 2 |
| Hong Kong | 9 | 5 |
| Hungary | 25 | 32 |
| Iceland | 4 | 1 |
| India | 2 | 3 |
| Iraq | 0 | 1 |
| Ireland | 8 | 5 |
| Israel | 23 | 28 |
| Italy | 240 | 289 |

*Laurent Duclos (Bathurst)
Merit Award Winner*

*For his outstanding
productivity and
excellent rapport with the
public over several years
as a Weights and
Measures inspector of
measuring devices used
in trade.*



Bureau of Corporate Affairs

| | | |
|---------------------------------------|---------------|---------------|
| Jamaica | 1 | 0 |
| Japan | 1 604 | 2 093 |
| Korea, Republic of | 5 | 4 |
| Liechtenstein, Principality of | 1 | 1 |
| Luxembourg | 21 | 20 |
| Mexico | 4 | 5 |
| Monaco | 0 | 2 |
| Netherlands | 346 | 325 |
| New Caledonia | 0 | 2 |
| New Zealand | 25 | 19 |
| Norway | 43 | 53 |
| Poland | 6 | 1 |
| Portugal | 2 | 2 |
| Romania | 0 | 1 |
| Saudi Arabia | 0 | 5 |
| Singapore | 3 | 2 |
| South Africa, Republic of | 39 | 25 |
| Soviet Union | 29 | 28 |
| Spain | 27 | 17 |
| Sweden | 271 | 294 |
| Switzerland | 324 | 425 |
| Taiwan | 11 | 19 |
| United Kingdom | 737 | 807 |
| United States of America | 7 482 | 8 763 |
| Venezuela | 6 | 6 |
| Yugoslavia | 2 | 0 |
| Total, Foreign | 13 718 | 16 082 |
| Grand total (including Canada) | 14 785 | 17 247 |

**Residence of Inventors
for Applications Filed**

| | 1987-88 | 1988-89 |
|---------------------------------|--------------|--------------|
| Canada | | |
| Alberta | 245 | 300 |
| British Columbia | 297 | 322 |
| Manitoba | 66 | 82 |
| New Brunswick | 26 | 19 |
| Newfoundland | 8 | 12 |
| Nova Scotia | 19 | 28 |
| Ontario | 1 221 | 1 379 |
| Prince Edward Island | 2 | 5 |
| Quebec | 570 | 577 |
| Saskatchewan | 71 | 66 |
| Yukon and Northwest Territories | 2 | 2 |
| Total | 2 527 | 2 792 |
| Foreign Countries | | |
| Argentina | 3 | 6 |
| Australia | 431 | 173 |
| Austria | 171 | 395 |

| | | |
|---------------------------------|-------|-------|
| Bahamas | 5 | 3 |
| Belgium | 247 | 244 |
| Brazil | 11 | 25 |
| Brunei | 1 | 2 |
| Bulgaria | 8 | 10 |
| Chile | 4 | 1 |
| China, People's Republic of | 14 | 17 |
| Cuba | 0 | 2 |
| Czechoslovakia | 14 | 14 |
| Denmark | 117 | 148 |
| Finland | 228 | 273 |
| France | 1 554 | 1 679 |
| Germany, Democratic Republic of | 3 | 7 |
| Germany, Federal Republic of | 2 400 | 2 570 |
| Greece | 4 | 7 |
| Hong Kong | 10 | 12 |
| Hungary | 71 | 77 |
| Iceland | 5 | 5 |
| India | 14 | 10 |
| Indonesia | 1 | 1 |
| Iraq | 0 | 1 |
| Ireland | 34 | 37 |
| Israel | 113 | 93 |
| Italy | 549 | 588 |
| Japan | 3 174 | 3 724 |
| Korea, Peoples Republic of | 0 | 2 |
| Korea, Republic of | 29 | 26 |
| Kuwait | 0 | 2 |
| Liechtenstein, Principality of | 13 | 8 |
| Luxembourg | 24 | 12 |
| Malaysia | 2 | 2 |
| Mexico | 11 | 9 |
| Monaco | 0 | 4 |
| Morocco | 0 | 9 |



Bureau of Corporate Affairs

| | | |
|---------------------------------------|---------------|---------------|
| Netherlands | 556 | 539 |
| New Zealand | 55 | 37 |
| Norway | 95 | 101 |
| Peru | 0 | 1 |
| Philippines | 6 | 1 |
| Poland | 10 | 8 |
| Portugal | 5 | 3 |
| Saudi Arabia | 0 | 3 |
| Singapore | 10 | 3 |
| South Africa, Republic of | 97 | 87 |
| Soviet Union | 89 | 120 |
| Spain | 48 | 67 |
| Sri Lanka | 0 | 3 |
| Sweden | 398 | 403 |
| Switzerland | 626 | 656 |
| Taiwan | 94 | 102 |
| Thailand | 0 | 1 |
| Trinidad and Tobago | 1 | 1 |
| Turkey | 1 | 1 |
| Ukraine | 0 | 1 |
| United Kingdom | 1 658 | 1 676 |
| United States of America | 13 426 | 14 687 |
| Uruguay | 1 | 1 |
| Venezuela | 12 | 10 |
| Yugoslavia | 10 | 9 |
| Zimbabwe | 1 | 1 |
| Indeterminate | 70 | 71 |
| Total, Foreign | 26 534 | 28 791 |
| Grand total (including Canada) | 29 061 | 31 583 |

Subject Matter of Invention

Human Necessities

| | % of Total Patents Issued 1988-89 | No. of Patents Issued 1988-89 |
|--------------------------------|--|--|
| Agriculture | 1.9 | 287 |
| Foodstuffs and Tobacco | 1.6 | 271 |
| Personal and Domestic Articles | 2.5 | 422 |
| Health and Amusement | 5.8 | 969 |

Performing Operations

| | | |
|-----------------------|-----|-------|
| Separating and Mixing | 3.7 | 628 |
| Shaping | 7.4 | 1 273 |
| Printing | 1.1 | 186 |
| Transporting | 8.1 | 1 371 |

Chemistry and Metallurgy

| | | |
|------------|------|-------|
| Chemistry | 21.4 | 3 624 |
| Metallurgy | 3.2 | 533 |

Textiles and Paper

| | | |
|---|-----|-----|
| Textiles and Flexible Materials not otherwise provided for | 1.1 | 188 |
| Paper | 0.7 | 120 |

Fixed Constructions

| | | |
|----------|-----|-----|
| Building | 3.2 | 538 |
| Mining | 2.1 | 358 |

Mechanical Engineering, Lighting, Heating, Weapons, Blasting

| | | |
|------------------------|-----|-----|
| Engines and Pumps | 2.0 | 339 |
| Engineering in general | 4.1 | 699 |
| Lighting and Heating | 3.0 | 497 |
| Weapons, Blasting | 0.4 | 65 |

Physics

| | | |
|-------------|------|-------|
| Instruments | 13.0 | 2 185 |
| Nucleonics | 0.3 | 43 |

Electricity

| | | |
|-------------|------|-------|
| Electricity | 13.4 | 2 250 |
|-------------|------|-------|

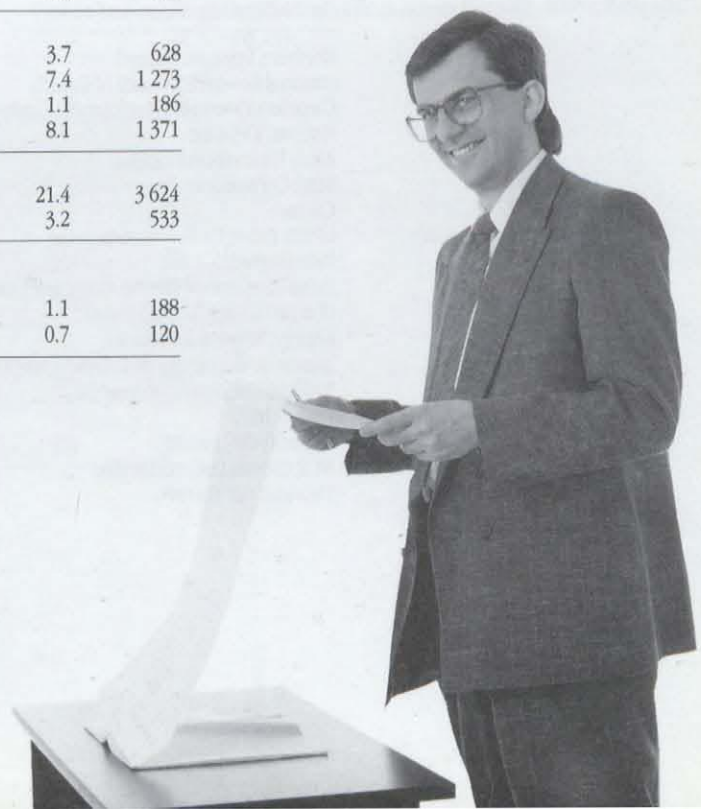
| | 1987-88 | 1988-89 |
|----------------------------------|-------------|----------------|
| Receipts and Expenditures | (\$ Actual) | (\$ Estimated) |

Patents

| | | |
|--------------|------------|------------|
| Revenue | 22 413 419 | 25 261 011 |
| Expenditures | 13 085 666 | 13 324 559 |

Robert Riel
(Headquarters)
Merit Award winner

For his professional
dedication over several
years in meeting the
Department's financial
planning and control
requirements.



Bureau of Corporate Affairs

Trade-marks

| | | |
|--------------|------------|------------|
| Revenue | 12 026 560 | 13 003 756 |
| Expenditures | 4 826 128 | 4 616 635 |

**Copyright,
Industrial Designs
and Timber Marks**

| | | |
|--------------|---------|-----------|
| Revenue | 993 203 | 1 041 407 |
| Expenditures | 631 602 | 688 496 |

**Twenty-five Leading Patentees
(in descending numerical order)** 1988-89

| | |
|---|-----|
| General Electric Company | 207 |
| International Business Machines Corporation | 199 |
| N.V. Philips' Gloeilampenfabrieken | 188 |
| E.I. Du Pont de Nemours and Company | 186 |
| CIBA-GEIGY AG | 181 |
| Westinghouse Electric Corporation | 169 |
| American Telephone & Telegram Company | 157 |
| Sony Corporation | 137 |
| Hoechst Aktiengesellschaft | 136 |
| Bayer Aktiengesellschaft | 134 |
| Mobil Oil Corporation | 123 |
| Minnesota Mining and Manufacturing Company | 115 |
| Dow Chemical Company (The) | 109 |
| Nec Sylvania Corporation | 108 |
| Shell Canada Limited | 101 |
| Union Carbide Corporation | 100 |
| Proctor & Gamble Company (The) | 90 |
| Allied Corporation | 86 |
| RCA Corporation | 85 |
| Northern Telecom Limited | 85 |
| General Motors Corporation | 70 |
| Goodyear Tire & Rubber Company (The) | 68 |
| Deere & Company | 67 |
| Fujitsu Limited | 67 |
| BASF Aktiengesellschaft | 63 |

**Leading Patentees with
Canadian Inventors
(in descending numerical order)** 1988-89

| | |
|---|----|
| Northern Telecom Limited | 74 |
| National Research Council of Canada | 20 |
| Canadian Patents & Development Limited | 17 |
| National Defence | 15 |
| Alcan International Limited | 14 |
| Mitel Corporation | 13 |
| CIL Inc. | 12 |
| Merck Frosst Canada Incorporated | 11 |
| Inco Limited | 11 |
| Canadian General Electric Company Limited | 8 |
| Sherritt Gordon Mines Limited | 8 |
| Energy, Mines & Resources | 8 |
| Institut de Recherche de l'Hydro-Québec | 8 |
| Trillium Telephone Systems Inc. | 7 |
| Camco Ltd. | 6 |
| Imperial Oil Limited | 6 |
| NCR Canada Limited/Limitée | 6 |
| University of Toronto | 5 |

| | |
|---|---|
| Cominco Ltd. | 5 |
| Queen's University at Kingston | 5 |
| Canadian Government Communications | 5 |
| Alcatel N.V. | 4 |
| Ayerst, McKenna & Harrison Inc. | 4 |
| Dow Chemical Company (The) | 4 |
| Xerox Corporation | 4 |
| Du Pont Canada Incorporated | 4 |
| British Columbia Research Council | 4 |
| Domtar Inc. | 4 |
| Salk Institute For Biological Studies (The) | 4 |
| Esso Resources Canada Ltd. | 4 |

**Leading Patentees with a Canadian
Address and Foreign Inventors
(in descending numerical order)** 1988-89

| | |
|---|----|
| Shell Canada Limited | 99 |
| Ford Motor Company of Canada Limited | 56 |
| Smith Kline & French Canada Limited | 17 |
| Hoffman-LaRoche Limited | 13 |
| Northern Telecom Limited | 11 |
| Schlumberger Canada Limited | 8 |
| Alcan International Limited | 6 |
| Richardson-Vicks Ltd. | 5 |
| Suncor Inc. | 4 |
| Hunter-Douglas Canada Limited | 4 |
| Canadian Industrial Innovation Centre / Waterloo | 3 |
| Dowell Schlumberger Canada Incorporated | 3 |
| Merrell Dow Pharmaceuticals (Canada) Incorporated | 3 |
| Dow Corning Corporation | 3 |
| Alfa-Laval Ltd. | 3 |

Corporations

Frederick Sparling, Director (997-1058)

The Corporations Branch administers the Canada Corporations Act, Canada Business Corporations Act, Boards of Trade Act (Chamber of Commerce), Canada Cooperative Associations Act, Trade Unions Act and the Pension Fund Societies Act. It also issues documents under the Railway Act.

Bureau of Corporate Affairs

Except for financial intermediaries, all federal business corporations are incorporated under the Canada Business Corporations Act, which came into effect on December 15, 1975.

Part II of the Canada Corporations Act applies to the establishment and functioning of all federal charitable and membership associations.

The Branch maintains a comprehensive data base of information on federal corporations, 172 608 of which were active as of the end of the fiscal year. During 1988-89, the Branch incorporated 11 982 corporations pursuant to the Canada Business Corporations Act. In total, the Branch processed 31 091 requests for incorporation or amendment pursuant to this same Act and other relevant statutes.

The Branch investigated 61 complaints involving federal companies and reviewed 160 720 statutory filings to ensure compliance with the legislation and accompanying regulations. It also responded to 86 814 enquiries and provided 29 298 copies of documents. A total of 26 104 certified copies and certificates of compliance were prepared; 554 applications for exemption from certain statutory requirements were also reviewed.

The Branch also undertakes the review of amendments to the by-laws of non-profit corporations, amendments to the articles of incorporation under the Canada Cooperative Associations Act and the Boards of Trade Act, as well as of revival applications under the Canada Business Corporations Act.

Documents Issued (excluding rejected applications)

| | 1987-88 | 1988-89 |
|---|---------|---------|
| Canada Corporations Act | | |
| Letters Patent granted Part II | 543 | 565 |
| Supplementary Letters Patent granted | 152 | 159 |
| Certificates of Acceptance for Surrender of Charter | 36 | 23 |

Canada Business Corporations Act

| | | |
|---|--------|--------|
| Certificates of Incorporation | 12 187 | 11 982 |
| Certificates of Discontinuance (Export) | 253 | 269 |
| Certificates of Amalgamation | 508 | 532 |
| Certificates of Amendment | 7 427 | 6 649 |
| Certificates of Dissolution | 1 986 | 2 064 |
| Certificates of Import Continuance | 352 | 334 |

Boards of Trade Act

| | | |
|----------------------------|----|----|
| Boards of Trade registered | 12 | 10 |
|----------------------------|----|----|

Canada Cooperative Associations Act

| | | |
|-------------------------------|---|---|
| Certificates of Incorporation | 3 | 5 |
|-------------------------------|---|---|

| | | |
|----------------------------|---------|---------|
| Documents Processed | 1987-88 | 1988-89 |
|----------------------------|---------|---------|

Canada Corporations Act Canada Business Corporations Act

| | | |
|--|---------|---------|
| Annual Summaries and Returns submitted * | 107 247 | 106 828 |
| Prospectuses | 394 | 189 |
| Insider Reports | 11 066 | 10 781 |
| Proxy Information Circulars | 671 | 656 |
| Takeover Bids | 119 | 68 |
| Financial Statements submitted | 7 247 | 5 868 |
| Complaints | 53 | 61 |
| Exemption Orders | 445 | 554 |

* Includes annual returns submitted under the Boards of Trade Act.

Bankruptcy

Yves Pigeon, Superintendent (997-1059)

The Bankruptcy Branch is the administrative designation for the Office of the Superintendent of Bankruptcy who was responsible, at year end, for the operation of the head office and 15 additional offices across Canada, with a total staff of 137.

Louise Yelle
(Headquarters)
Instant Award winner

For her long hours in
reducing the paperwork
associated with the
follow-up to the Letter of
Understanding on
Official Languages.



Bureau of Corporate Affairs

The Superintendent of Bankruptcy plays an important role in promoting confidence in the integrity of Canada's credit system through the regulation of the insolvency process, licensing of trustees-in-bankruptcy, investigation of the conduct of bankrupts for possible offences under the Bankruptcy Act and/or the Criminal Code, and distribution of information on insolvency matters.

Regulation of the insolvency process was carried out under the Compliance, Creditor Services and Debtor Services programs.

Through its Compliance Program, the Branch closely monitored the propriety of the bankruptcy process and saw that corrective action was taken when necessary.

A high standard of professional conduct on the part of trustees-in-bankruptcy and other insolvency-related professionals was promoted through the Creditor Services Program, designed to maximize dividends to creditors. In 1988-89, trustees paid out \$63 380 930 in dividends to unsecured creditors.

During the year, 43 new trustee licences were granted. The Bankruptcy Branch supervised 603 individual trustees and 113 corporate trustees. The Branch's National Auditing Group conducted 25 cyclical audits of trustees and two special audits. Another 9 audits were still in progress at year-end.

The availability of bankruptcy services is now dealt with through the Bankruptcy Assistance Program, which ensures easier access to relief under the Bankruptcy Act for individuals unable to pay trustees' fees no matter where they are in Canada.

In 1988-89, the Bankruptcy Branch held sessions with trustees and Revenue Canada in Montréal, Toronto, Halifax and Vancouver, plus sessions with creditors in Hamilton, London, Ottawa, Toronto, Montréal, Calgary, Edmonton and Vancouver.

The Branch continued monitoring provincial administration of Part X of the Bankruptcy Act, which authorizes the issuance of Consolidation Orders to enable individuals to pay their debts over a three-year period without creditor harassment and wage garnishment. Part X of the Act is in force in British Columbia, Alberta, Saskatchewan, Manitoba, Nova Scotia and Prince Edward Island. During the year, 1 542

Consolidation Orders were made by the courts of these provinces, with a total of \$6.5 million being distributed to registered creditors.

The accompanying charts show the relative levels of consumer and business bankruptcies during fiscal year 1988-89.

Lobbyists Registration

Henri Denolf, A/Director (953-7144)

The Lobbyists Registration Branch was established on September 13, 1988, when the Lobbyists Registration Act received Royal Assent.

Prior to the end of the financial year, the new Branch identified Registry requirements, proceeded with the purchase of an informatics system based on optical disk technology, responded to approximately 500 information requests and made presentations to national associations.

It is anticipated that the law will be put into effect by Proclamation on a date to be fixed during the 1989-90 financial year.

*Peter Harrett (Penticton)
Merit Award winner*

*For his dedicated
contribution to the
Electricity and Gas
accreditation program.*

*Peter shared this award
with Maurice
Archambault (Montréal),
Roger Giguère (Québec),
James Kavanagh
(Headquarters), Warren
McColl (Chatham) and
Robert Young (Toronto).*



Bankruptcies and Proposals

Bureau of Corporate Affairs

| | Number | Assets \$ | Liabilities \$ | Deficiency \$ |
|-----------------------|--------|--------------|-------------------|------------------|
| Newfoundland | 230 | 4 515 194 | 11 969 690 | 7 454 496 |
| Nova Scotia | 1 228 | 18 177 541 | 48 974 759 | 30 797 218 |
| Prince Edward Island | 59 | 849 869 | 2 485 771 | 1 635 902 |
| New Brunswick | 338 | 5 607 273 | 22 785 171 | 17 177 898 |
| Quebec | 13 194 | 331 118 410 | 966 219 954 | 635 101 544 |
| Ontario | 9 516 | 169 506 420 | 639 058 012 | 469 551 592 |
| Manitoba | 1 398 | 25 917 662 | 66 233 172 | 40 315 510 |
| Saskatchewan | 1 229 | 42 712 590 | 105 498 865 | 62 786 275 |
| Alberta | 3 245 | 91 747 426 | 1 511 440 387 * | 1 419 692 961 |
| British Columbia | 3 566 | 87 477 803 | 396 882 950 | 309 405 147 |
| Northwest Territories | 21 | 1 725 621 | 5 233 425 | 3 507 804 |
| Yukon | 16 | 93 115 | 972 738 | 879 623 |
| Canada | 34 040 | 779 448 924 | 3 777 754 894 | 2 998 305 970 |

* Includes \$1 130 488 581 from the bankruptcy of a guarantor of a firm which is under liquidation.

Business Bankruptcies

| | Number | Assets \$ | Liabilities \$ | Deficiency \$ |
|-----------------------|--------|--------------|-------------------|------------------|
| Newfoundland | 40 | 3 370 390 | 8 972 799 | 5 602 409 |
| Nova Scotia | 236 | 9 846 618 | 26 358 376 | 16 511 758 |
| Prince Edward Island | 7 | 637 957 | 1 534 970 | 897 013 |
| New Brunswick | 79 | 3 416 902 | 13 162 604 | 9 745 702 |
| Quebec | 3 049 | 225 157 614 | 606 673 965 | 381 516 351 |
| Ontario | 1 684 | 96 114 285 | 365 096 707 | 268 982 422 |
| Manitoba | 282 | 11 406 944 | 37 215 779 | 25 808 835 |
| Saskatchewan | 455 | 26 422 210 | 76 513 572 | 50 091 362 |
| Alberta | 921 | 53 467 443 | 1 407 224 203 * | 1 353 756 760 |
| British Columbia | 1 103 | 49 074 533 | 286 709 894 | 237 635 361 |
| Northwest Territories | 11 | 389 765 | 783 196 | 393 431 |
| Yukon | 8 | 65 505 | 738 958 | 673 453 |
| Canada | 7 875 | 479 370 166 | 2 830 985 023 | 2 351 614 857 |

* Includes \$1 130 488 581 from the bankruptcy of a guarantor of a firm which is under liquidation.



Consumer Bankruptcies

| | Number | Assets \$ | Liabilities \$ | Deficiency \$ |
|-----------------------|--------|--------------|-------------------|------------------|
| Newfoundland | 189 | 1 140 229 | 2 977 491 | 1 837 262 |
| Nova Scotia | 978 | 7 335 816 | 20 667 063 | 13 331 247 |
| Prince Edward Island | 52 | 211 912 | 950 801 | 738 889 |
| New Brunswick | 239 | 1 605 285 | 8 283 090 | 6 677 805 |
| Quebec | 10 003 | 52 866 213 | 242 810 954 | 189 944 741 |
| Ontario | 7 503 | 40 996 457 | 196 562 342 | 155 565 885 |
| Manitoba | 1 100 | 13 054 623 | 26 067 363 | 13 012 740 |
| Saskatchewan | 772 | 16 147 880 | 28 719 013 | 12 571 133 |
| Alberta | 2 313 | 35 265 357 | 69 029 750 | 33 764 393 |
| British Columbia | 2 422 | 20 413 473 | 73 591 494 | 53 178 021 |
| Northwest Territories | 9 | 13 856 | 237 137 | 223 281 |
| Yukon | 8 | 27 610 | 233 780 | 206 170 |
| Canada | 25 588 | 189 078 711 | 670 130 278 | 481 051 567 |

Bureau of Corporate Affairs

Bob Evans (Calgary)
Instant Award Winner

For developing, on his
own time, a data entry
and complaint
acknowledgement
computer system which
has allowed the
Marketing Practices
Branch to improve service
to the public.

Proposals

| | Number | Assets \$ | Liabilities \$ | Deficiency \$ |
|-----------------------|--------|--------------|-------------------|------------------|
| Newfoundland | 1 | 4 575 | 19 400 | 14 825 |
| Nova Scotia | 14 | 995 107 | 1 949 320 | 954 213 |
| Prince Edward Island | 0 | 0 | 0 | 0 |
| New Brunswick | 20 | 585 086 | 1 339 477 | 754 391 |
| Quebec | 142 | 53 094 583 | 116 735 035 | 63 640 452 |
| Ontario | 329 | 32 395 678 | 77 398 963 | 45 003 285 |
| Manitoba | 16 | 1 456 095 | 2 950 030 | 1 493 935 |
| Saskatchewan | 2 | 142 500 | 266 280 | 123 780 |
| Alberta | 11 | 3 014 626 | 35 186 434 | 32 171 808 |
| British Columbia | 41 | 17 989 797 | 36 581 562 | 18 591 765 |
| Northwest Territories | 1 | 1 322 000 | 4 213 092 | 2 891 092 |
| Yukon | 0 | 0 | 0 | 0 |
| Canada | 577 | 111 000 047 | 276 639 593 | 165 639 546 |



Consumer and Corporate
Affairs Canada

BUREAU OF POLICY
COORDINATION

Planning and Management Services

Communications

Corporate Services and Research

Legislative Review

Consumer and Corporate Review

Intellectual Property Review

Budget: \$7 398 000

Expenditures: \$7 175 000

Revenue: \$0

Person-Years: 107

Assistant Deputy Minister: Mel Cappe
(953-6702)

The Bureau's activities included legislative review; research and policy analysis; strategic planning; interdepartmental, federal-provincial and international relations; program evaluation; and communications.

In 1988-89 the Bureau continued its work on policies to support legislative initiatives and reforms in patent law (Patented Medicines Regulations), copyright (C-60), bankruptcy, integrated circuits, as well as a Postal Services Review Bill (C-149). It also continued to be involved in trade-related consumer and intellectual property issues relevant to Canada/U.S. and GATT trade negotiations.

An Intellectual Property Advisory Committee consisting of 18 private-sector associations and nine federal departments was established to provide advice to the Government.

Communications

Barbara Uteck, Director (997-2858)

During 1988-89 the Communications Branch provided communications advice and support to promote departmental policy initiatives and programs.

Major projects included communications work on the implementation of the Workplace Hazardous Materials Information System (WHMIS), the Lobbyists Registration Act and amendments to Canada's copyright and patent legislation. Communications to assist consumers in making wiser choices in the marketplace were ongoing, with emphasis on child safety, credit card interest rates, credit card fraud and consumer bankruptcy.

Legislative Review

David B. Watters, Director General (997-2195)

During the year the Legislative Review Branch was reorganized to recognize the separate functions of the Consumer and Corporate Review Branch and the Intellectual Property Review Branch as part of a Legislative Review Directorate. In addition to overseeing the work of the two branches, the Director General also serves as the Chief Negotiator for Canada in the GATT negotiations on trade-related intellectual property rights.

Consumer and Corporate Review

George Redling, Acting Director (953-6766)

This Branch of the Legislative Review Directorate undertakes legal and economic analysis and policy development. It is responsible for legislative amendment or revision relating to

Bureau of Policy Coordination



departmental statutes (other than those relating to intellectual property), such as the Bankruptcy Act, the Canada Business Corporations Act and the Hazardous Products Act. During the year, the Branch provided support at the legislative stage for the Lobbyists Registration Act initiative and, after its passage, assisted in its implementation. Drafting assistance was given regarding the Postal Services Review Bill (Bill C-149) and the Patented Medicines Regulations.

The Branch is also responsible for consulting and co-ordinating initiatives with other departments in areas of shared jurisdiction. To complement its policy and legislative development capabilities, the Branch conducts research into the global environment in consumer and corporate law and practice, studying matters such as trends in domestic and international market structure, implementation of a single European market, and consumer protection strategies in other jurisdictions.

Intellectual Property Review

Jim Keon, Acting Director (953-7845)

The Branch provided support for policy development, legislative passage and implementation of the Copyright Act, which received Royal Assent on June 8, 1988. The Branch also supported policy development initiatives in the areas of integrated circuits, Trade-marks Act revision, patenting of biotechnology, industrial designs and plant breeders' rights. The Branch acted as the Secretariat to the Intellectual Property Advisory Committee (IPAC) established by the Minister to provide private-sector advice to the Government on intellectual property concerns in Canada.

Internationally, the Branch participated in meetings and conferences of organizations such as the World Intellectual Property Organization to discuss and develop draft treaties on international intellectual property issues, including harmonization of patent laws and protection of integrated circuits. Extensive support and policy positions were also provided to Canada's multilateral trade negotiators in respect of trade-related intellectual property matters. Finally, the Branch is co-ordinating efforts to advise Canadian industry of the opportunities and constraints that may appear as a consequence of the harmonization of European intellectual property laws heading towards "Europe 1992".

Corporate Services and Research

Ellen M. Carson, Director (997-1067)

The Branch conducts research into current and emerging issues for use in strategic planning, policy development, ministerial briefing and the implementation of new initiatives.

Research in 1988-89 centered on trade-related consumer issues relevant to Canada/U.S. and multilateral trade negotiations.

A tabular report comparing charges for commonly used credit cards was published periodically. The Branch chaired a federal-provincial-territorial group which produced a discussion paper on credit card interest charges and explored means to improve consumer understanding of these costs.

The Branch played a leading role in monitoring the policy proposals developed in other departments and in producing the departmental strategic plan and environment assessment.

Program evaluations were completed for Department Compliance Strategies and Corporations and Bankruptcy Bulletins. Framework studies and assessments completed included examination of bankruptcy, corporations, lobbyist registration, the Hazardous Materials Information Review Commission, the Patent Act amendments, and the consumer funding programs.

The Branch co-ordinated input for the Department's Annual Regulatory Plan and participated in interdepartmental discussions on the Compliance and Regulatory Remedies Project, Federal Law Enforcement Under Review and guidelines for impact assessments of regulatory proposals.

Consumer and Corporate Affairs Canada

Personnel Directorate

Budget: \$2 844 000

Expenditures: \$2 782 000

Revenue: \$0

Person-Years: 62

Director General: Ann Midgley (997-1300)

Other senior staff as of March 31, 1989:

Guy Roberge, Director, Personnel Operations
(953-3308)

Jocelyn St-Jacques, Director, Staff Relations
and Compensation (997-2673)

Jean-Marc Labelle, Director, Official Languages
and Training (953-3295)

Florence Johnston, Director, Policy,
Monitoring and Coordination (953-3288)

Isabelle Boisclair, Acting Director, Counselling
Services (997-4147)

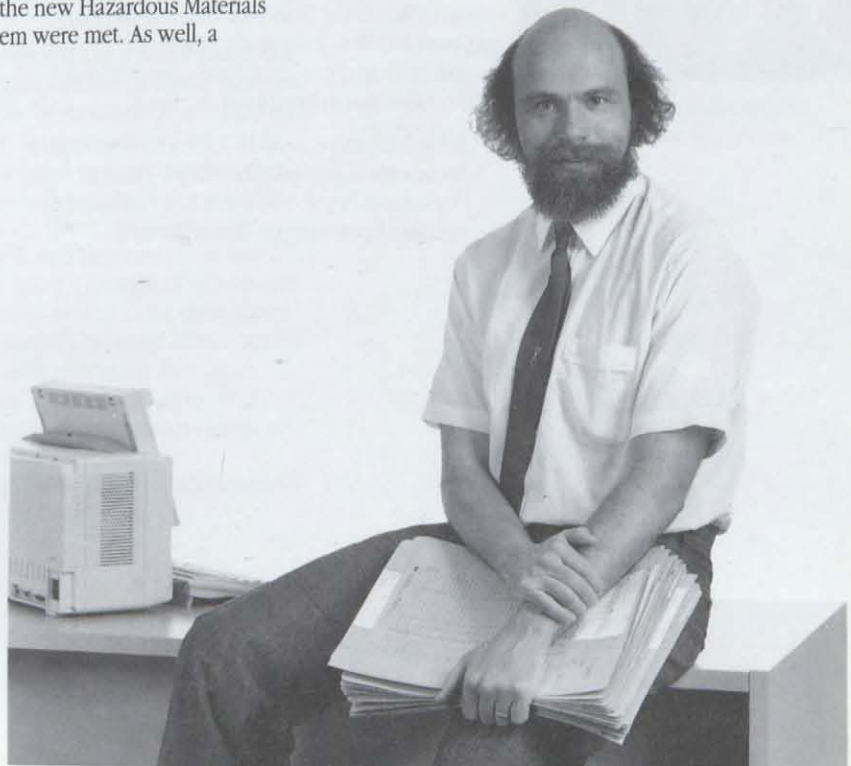
The Personnel Directorate provides advice, support and services to managers to enable them to manage the Department's human resources effectively. As well, it offers a complete personnel service to all employees.

During the year, initiatives were undertaken to improve the overall management of human resources by introducing new concepts in the areas of planning, recruitment and appraisal. The proposed Departmental Assignment Program was approved for implementation. All employees were provided with an Employee Benefits Statement, which is a reference document of their own benefit entitlements. Training was provided to departmental employees to ensure the legal requirements of the new Hazardous Materials Information System were met. As well, a

Memorandum of Understanding for the Official Languages Program was developed for signature of the Deputy Minister and the Secretary of the Treasury Board. The Directorate also provided advice and assistance to new satellite organizations established by legislation: the Procurement Review Board and the Copyright Board as well as to the existing Competition Tribunal, the Patented Medicine Prices Review Board and the Hazardous Materials Information Review Commission.

*Craig Campbell
(Headquarters)
Merit Award winner*

*For his contribution to
the development of policy
and public information
programs with respect to
credit card interest
charges and the impact
of free trade on
Canadian consumers.*



Finance and Administration Directorate

Budget: \$11 354 000

Expenditures: \$11 334 000

Revenue: \$220 000

Person-Years: 177

Director General: Harry McIlroy (997-1075)

Other senior staff as of March 31, 1989:

John McCarthy, Director, Finance (997-1054)

Samy Talbert, Director, Information Systems
(997-2914)Lucien Dagenais, Director, Administrative
Services (997-1050)Corinne MacLaurin, Director, Library and
Records Services (994-4879)Subhash Dhingra, Director, Internal Audit
(953-4272)

The Finance and Administration Directorate is responsible for co-ordinating financial, administrative and informatics policy and services, including library services. It also co-ordinates corporate-level financial and operational planning and control, internal audit, and Registrar General responsibilities.

Registrar General of Canada Responsibilities

The Minister of Consumer and Corporate Affairs, in his capacity as the Registrar General of Canada, is the custodian of the Great Seal, the symbol of sovereignty in Canada. On his behalf, the Registration Division of Library and Records Services Branch, pursuant to the Formal Documents Regulations, is responsible for the issuance and registration of proclamations, Crown land grants, and writs of election as well as Commissions attesting to the appointments of Lieutenant-Governors of Provinces, Ministers, Deputy Ministers, Ambassadors, and members and officers of permanent federal commissions, boards and corporations. Services are provided to the Office of the Governor General, the Privy Council Office, federal and provincial government departments and agencies, and Canadian and international law firms.

In 1988-89, there were 11 703 commissions and documents issued pursuant to the Formal Documents Regulations, and 1 314 documents registered pursuant to other legislation.

Services*Departmental Secretariat**

Budget: \$959 000

Expenditures: \$942 000

Revenue: \$0

Person-Years: 24

Departmental Secretary: Janine Hutt (997-2704)

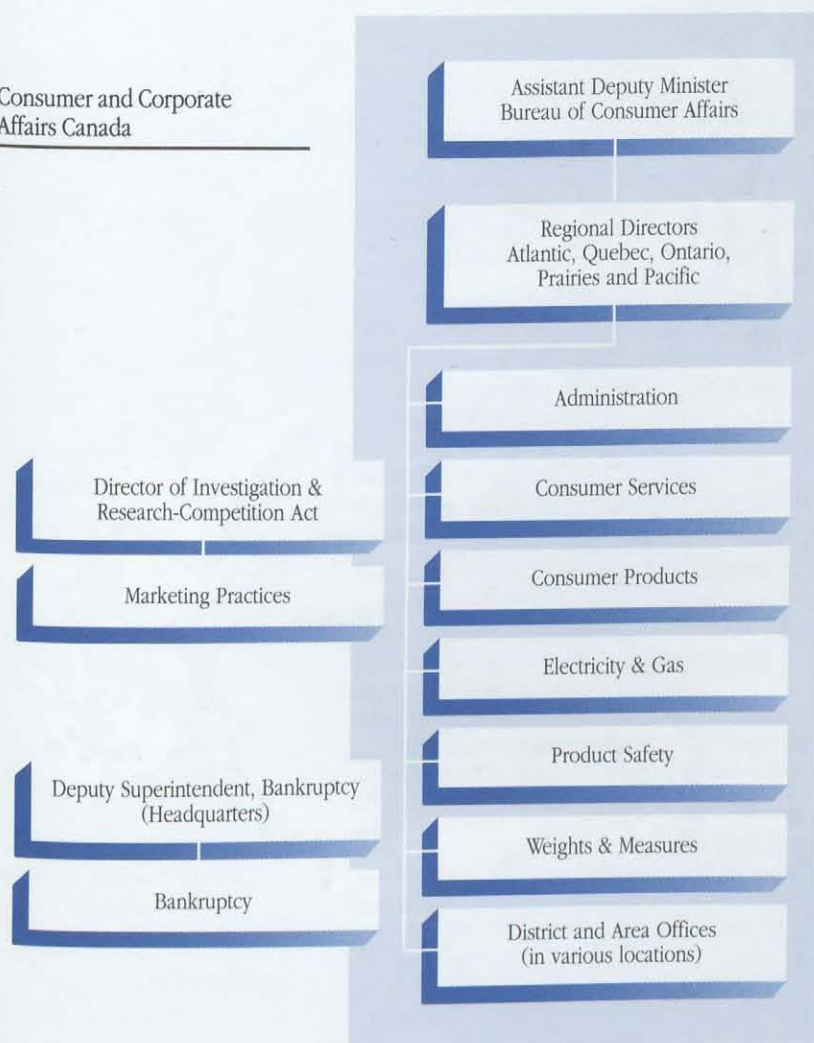
The Departmental Secretariat provides support services in respect of ministerial correspondence, Parliamentary returns, the application of the Access to Information and Privacy Acts and of the policy on Government Information Collection and Public Opinion Research. During 1988-89, the Secretariat processed 46 Access to Information and 12 Privacy requests.

The Unit also provides secretarial support for the Executive Committee and for other department-wide meetings that take place throughout the year.

* Includes figures for Legal Services Branch.



Consumer and Corporate Affairs Canada



Departmental services are provided through five regional offices and a number of district and area offices reporting to the Assistant Deputy Minister, Consumer Affairs. Area and resident inspectors provide inspection services outside major urban centres and in remote locations. Represented in each region are all of Consumer Affairs' sub-activities — Weights and Measures, Electricity and Gas, Product Safety, Consumer Products and Consumer Services — as well as the Bankruptcy Branch of the Bureau of Corporate Affairs and the Marketing Practices Branch of the Bureau of Competition Policy. Services relating to other Competition Act provisions are also provided in Vancouver, Toronto and Montréal. Approximately half of the department's personnel are located in the regions.

The five Regional Directors as of March 31, 1989, are:

Zane Brown, Pacific (604) 666-5050

Bill Empke, Prairies (204) 983-3151

Robert Rusinek, Ontario (416) 224-4020

Francine Sarrazin, Quebec (514) 283-5559

Robert Moir, Atlantic (902) 426-6090

Regional Directors represent the Department in each of the five regions and provide the administrative services for all departmental personnel in the field.

Regional personnel receive functional guidance from Headquarters and are responsible for the implementation of departmental programs.

During the year, Consumer Affairs inspectors visited more than 24 648 establishments to identify and correct fraudulent or misleading practices in the labelling and packaging of food and other products, and to ensure dangerous products such as unsafe toys were removed or prevented from entering the marketplace. More than 213 000 weighing and measuring devices were inspected and some 1.9 million electricity and gas meters were verified to ensure they were measuring accurately.

Regional Bankruptcy officers handled 34 442 bankruptcies and proposals, and Marketing Practices investigators dealt with the bulk of the 24 983 inquiries under the Competition Act, the 12 043 complaints under the Act's misleading advertising provisions, and handled 121 cases related to misleading advertising and deceptive marketing practices brought before the courts.

Consumer and Corporate
Affairs Canada



- Regional and District Office
- District Office
- Area Office
- Resident Staff Only

Pacific

- 1 Vancouver
- 2 Victoria
- 3 Prince George
- 4 Penticton
- 5 Kelowna
- 6 Nanaimo
- 7 Cranbrook

Prairie

- 1 Winnipeg
- 2 Regina
- 3 Saskatoon
- 4 Edmonton
- 5 Calgary
- 6 Brandon
- 7 Grande Prairie
- 8 Lethbridge
- 9 Wetaskiwin

Ontario

- 1 Toronto
- 2 Hamilton
- 3 Belleville
- 4 Ottawa
- 5 London
- 6 Sudbury
- 7 St. Catharines
- 8 Windsor
- 9 Thunder Bay
- 10 Kitchener
- 11 Peterborough
- 12 Brockville
- 13 North Bay
- 14 Chatham
- 15 Barrie
- 16 Orillia

Quebec

- 1 Montréal
- 2 Québec
- 3 Trois-Rivières
- 4 Sherbrooke
- 5 Hull
- 6 Rimouski
- 7 Chicoutimi
- 8 Thetford Mines
- 9 Rouyn-Noranda
- 10 Mirabel
- 11 Matane

Atlantic

- 1 Halifax
- 2 Sydney
- 3 Fredericton
- 4 Saint-John
- 5 Moncton
- 6 Charlottetown
- 7 St. John's
- 8 Kentville
- 9 Truro
- 10 Bathurst
- 11 Corner Brook
- 12 Gander

Office of the Assistant Deputy Registrar General of Canada

Consumer and Corporate
Affairs Canada

Budget: \$1 163 000

Expenditures: \$1 149 000

Revenue: \$0

Person-Years: 22

Assistant Deputy Registrar General: Jean-Pierre
Kingsley (995-6852)

On behalf of the Prime Minister, the Assistant Deputy Registrar General is charged with the administration of the Conflict of Interest and Post-Employment Code for Public Office Holders as it applies to Ministers of the Crown, Parliamentary Secretaries, Ministers' exempt staff, full-time Governor-in-Council and ministerial appointees, and public servants for whom trusts are established.

The Assistant Deputy Registrar General (ADRG) assists these public office holders in complying with the Code and in resolving compliance matters, and provides advice to Ministers and deputy heads in discharging their own responsibilities in this area. He also determines that trusts meet the requirements of the Code and recommends the reimbursement of certain costs of establishing, maintaining and dismantling trusts.

As well, the ADRG provides assistance to Crown corporations, boards, commissions, and tribunals regarding the establishment or improvement of their own internal policies in this area, and places the documentation in the Public Registry, as required. During the year, the office of the ADRG assisted some 111 of the aforementioned agencies in developing and/or improving appropriate compliance measures. The Office also responded to requests for information and assistance from other federal organizations.

The ADRG also maintains a resource centre of print, film, videotape and other material related to the Code and other ethical matters of concern to public office holders and to government. Services and briefings are provided both to individuals and to public service groups seeking information and assistance in the study of public service ethics.

The Assistant Deputy Registrar General made operational modifications in order to maintain a high degree of efficiency and effectiveness in program delivery.

During the year, the responsibility under the Formal Documents Regulations pursuant to the Public Officers Act and the Seals Act and other statutes, particularly the issuance and registration of commissions, proclamations and other formal documents under the Great Seal of Canada and the Seal of the Registrar General, was transferred to the Finance and Administration Directorate of the Department.

Kaz Wszol (London)
Instant Award winner

Who, in addition to his regular duties in London, provided much-needed inspection services in Windsor over a five-month period, investigating consumer product claims at the importing and manufacturing levels.



Consumer and Corporate
Affairs Canada

PROCUREMENT REVIEW BOARD

PATENTED MEDICINE PRICES
REVIEW BOARD

STANDARDS COUNCIL
OF CANADA

CLERK OF THE PRIVY COUNCIL

OFFICE OF THE ASSISTANT
DEPUTY REGISTRAR GENERAL
OF CANADA

DEPARTMENTAL SECRETARIAT

LEGAL SERVICES
(Dept. of Justice)

BUREAU OF CONSUMER AFFAIRS

Management Services

Consumer Services

Legal Metrology

Consumer Products

Product Safety

Regional Administration of: Consumer Services, Consumer
Products, Legal Metrology, Product Safety, Departmental
Services, Finance, Personnel

Atlantic

Quebec

Ontario

Prairies

Pacific

BUREAU OF CORPORATE
AFFAIRS

Management Systems

Corporations

Lobbyists Registration

Bankruptcy

Regions: Atlantic, Quebec,
Ontario, Prairies, Pacific

Intellectual Property
Directorate

Copyright and Industrial Design

Patents

MINISTER
(Registrar General)

COMPETITION TRIBUNAL

COPYRIGHT BOARD

HAZARDOUS MATERIALS
INFORMATION REVIEW
COMMISSION

DEPUTY MINISTER
(Deputy Registrar General)

PERSONNEL
DIRECTORATE

FINANCE AND
ADMINISTRATION DIRECTORATE

Operations

Finance

Staff Relations and Compensation

Information Systems

Counselling Services

Administration Services

Policy, Monitoring & Coordination

Library and Records Services

Official Languages & Training

Internal Audit

BUREAU OF POLICY
COORDINATION

BUREAU OF
COMPETITION POLICY

Planning and Management Services

Compliance Policy and
Management Coordination

Communications

Mergers

Corporate Services and Research

Resources and Manufacturing

Legislative Review

Services

Economics and Regulatory Affairs

Consumer and Corporate Review

Intellectual Property Review

Marketing Practices

Regions: Atlantic, Quebec,
Ontario, Prairies, Pacific

Trade-marks

Consumer and Corporate
Affairs Canada

PROCUREMENT REVIEW BOARD

PATENTED MEDICINE PRICES
REVIEW BOARD

STANDARDS COUNCIL
OF CANADA

CLERK OF THE PRIVY COUNCIL

OFFICE OF THE ASSISTANT
DEPUTY REGISTRAR GENERAL
OF CANADA

DEPARTMENTAL SECRETARIAT

LEGAL SERVICES
(Dept. of Justice)

BUREAU OF CONSUMER AFFAIRS

Management Services

Consumer Services

Legal Metrology

Consumer Products

Product Safety

Atlantic

Quebec

Ontario

Prairies

Pacific

Regional Administration of: Consumer Services, Consumer
Products, Legal Metrology, Product Safety, Departmental
Services, Finance, Personnel

BUREAU OF CORPORATE
AFFAIRS

Management Systems

Legislative Review

Corporations

Lobbyists Registration

Bankruptcy

Regions: Atlantic, Quebec,
Ontario, Prairies, Pacific

Intellectual Property
Directorate

Copyright and Industrial Design

Patents

After March 30, 1989.

MINISTER
(Registrar General)

COMPETITION TRIBUNAL

COPYRIGHT BOARD

HAZARDOUS MATERIALS
INFORMATION REVIEW
COMMISSION

DEPUTY MINISTER
(Deputy Registrar General)

FINANCE AND
ADMINISTRATION DIRECTORATE

Finance

Information Systems

Administration Services

Library and Records Services

BUREAU OF HUMAN
RESOURCES AND CORPORATE
DEVELOPMENT

Planning and Management
Services

Personnel Directorate

Communications

Strategic Planning and
Corporate Services

BUREAU OF
COMPETITION POLICY

Compliance Policy and
Management Coordination

Mergers

Resources and Manufacturing

Services

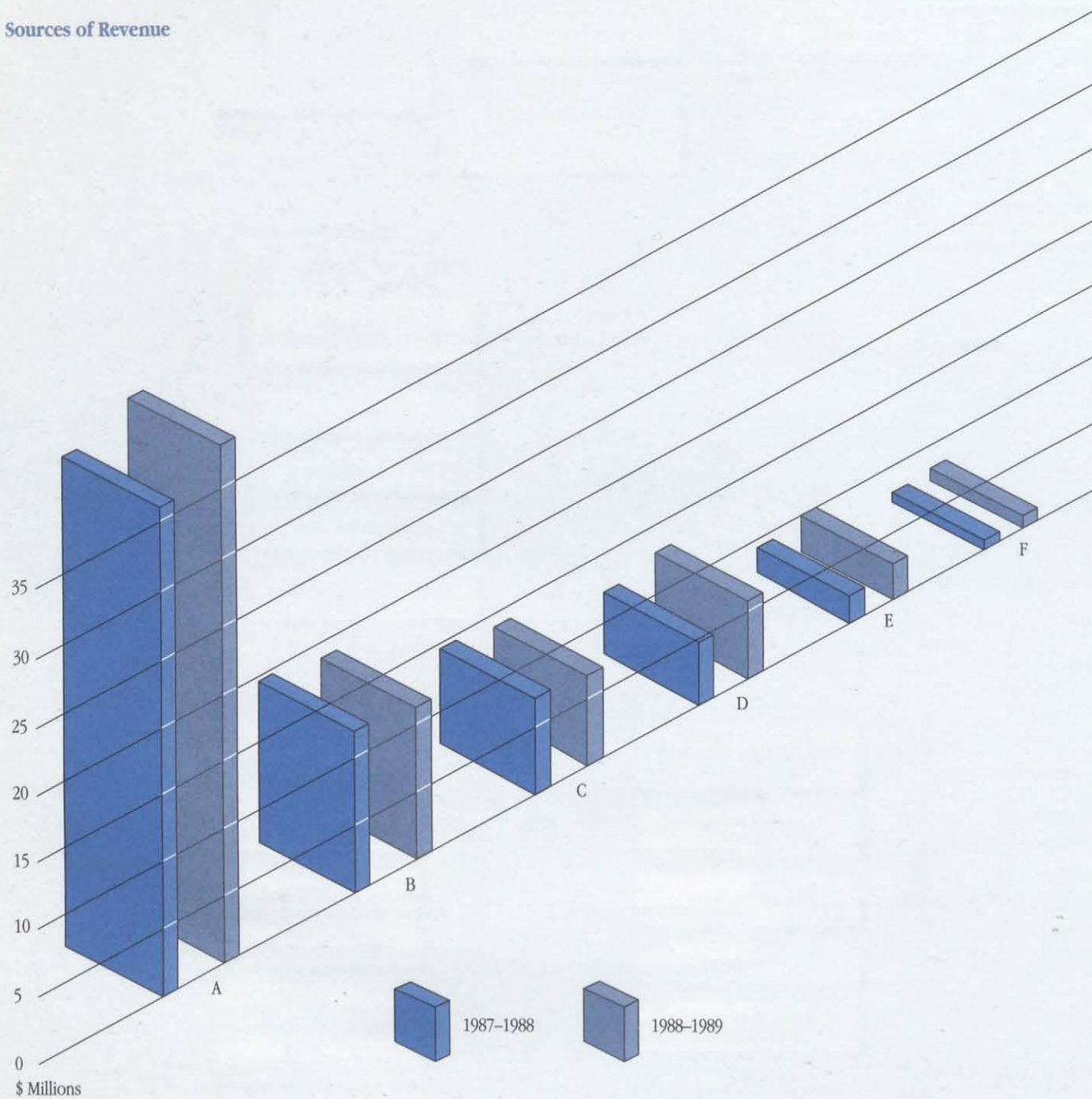
Economics and Regulatory Affairs

Marketing Practices

Regions: Atlantic, Quebec,
Ontario, Prairies, Pacific

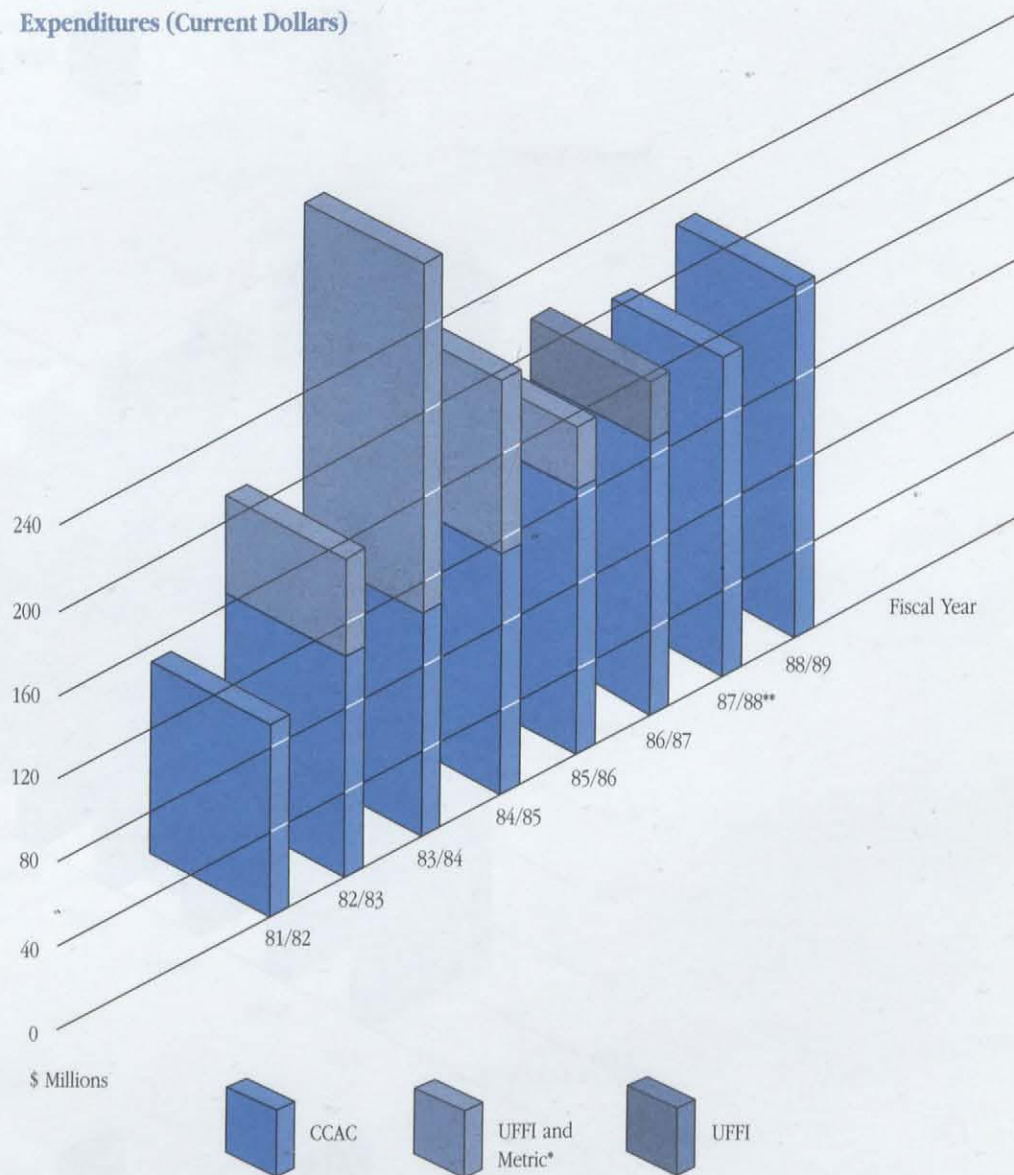
Trade-marks

Sources of Revenue



- (A) Patent, Trade-mark, Copyright and Industrial Design Fees
 (B) Incorporation Fees
 (C) Electricity and Gas, Weights and Measures Inspection Fees
 (D) Levies under Bankruptcy Act
 (E) Fines under Combines Investigation Act/Competition Act
 (F) Other Income

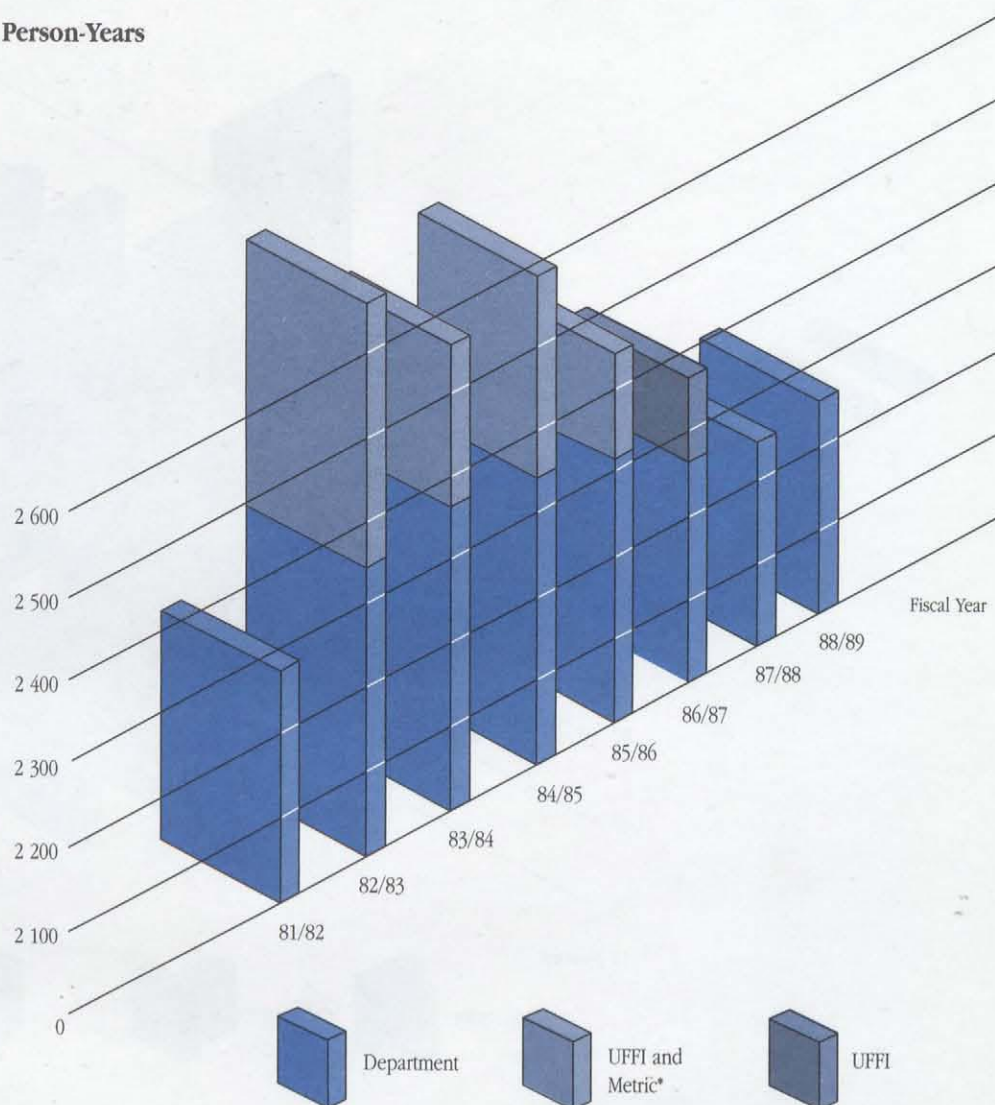
Expenditures (Current Dollars)



* Assistance Program for Urea Formaldehyde Foam Insulation Homeowners (UFFI) and former Metric Commission activities. (Note: the Metric Commission was disbanded on March 31, 1985, and the UFFI office on March 31, 1986.)

** Includes transfer payments (\$25 million) to the provinces for the purposes of research and development relating to medicine.

Person-Years



* Assistance Program for Urea Formaldehyde Foam Insulation Homeowners (UFFI) and former Metric Commission activities.
 (Note: the Metric Commission was disbanded on March 31, 1985, and the UFFI office on March 31, 1986.)

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Consumer and
Corporate Affairs Canada
Hon. Harvie Andre
Acting Minister

Consommation
et Corporations Canada
L'hon. Harvie Andre
Ministre interimaire



INDUSTRY CANADA/INDUSTRIE CANADA



174224