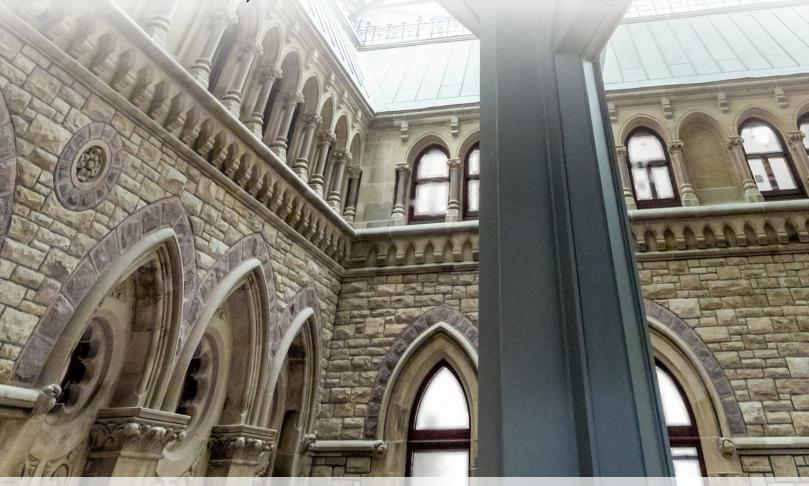


INTERNATIONAL GRAND COMMITTEE ON BIG DATA, PRIVACY AND DEMOCRACY

Report of the Standing Committee on Access to Information, Privacy and Ethics

Bob Zimmer, Chair



JUNE 2019 42nd PARLIAMENT, 1st SESSION Published under the authority of the Speaker of the House of Commons

SPEAKER'S PERMISSION

The proceedings of the House of Commons and its Committees are hereby made available to provide greater public access. The parliamentary privilege of the House of Commons to control the publication and broadcast of the proceedings of the House of Commons and its Committees is nonetheless reserved. All copyrights therein are also reserved.

Reproduction of the proceedings of the House of Commons and its Committees, in whole or in part and in any medium, is hereby permitted provided that the reproduction is accurate and is not presented as official. This permission does not extend to reproduction, distribution or use for commercial purpose of financial gain. Reproduction or use outside this permission or without authorization may be treated as copyright infringement in accordance with the *Copyright Act*. Authorization may be obtained on written application to the Office of the Speaker of the House of Commons.

Reproduction in accordance with this permission does not constitute publication under the authority of the House of Commons. The absolute privilege that applies to the proceedings of the House of Commons does not extend to these permitted reproductions. Where a reproduction includes briefs to a Standing Committee of the House of Commons, authorization for reproduction may be required from the authors in accordance with the *Copyright Act*.

Nothing in this permission abrogates or derogates from the privileges, powers, immunities and rights of the House of Commons and its Committees. For greater certainty, this permission does not affect the prohibition against impeaching or questioning the proceedings of the House of Commons in courts or otherwise. The House of Commons retains the right and privilege to find users in contempt of Parliament if a reproduction or use is not in accordance with this permission.

Also available on the House of Commons website at the following address: www.ourcommons.ca

INTERNATIONAL GRAND COMMITTEE ON BIG DATA, PRIVACY AND DEMOCRACY

Report of the Standing Committee on Access to Information, Privacy and Ethics

Bob Zimmer Chair

JUNE 2019
42nd PARLIAMENT, 1st SESSION

NOTICE TO READER	
Reports from committee presented to the House of Commons	
Presenting a report to the House is the way a committee makes public its findings and recommendations on a particular topic. Substantive reports on a subject-matter study usually contain a synopsis of the testimony heard, the recommendations made by the committee, as well as the reasons for those recommendations.	

STANDING COMMITTEE ON ACCESS TO INFORMATION, PRIVACY AND ETHICS

CHAIR

Bob Zimmer

VICE-CHAIRS

Charlie Angus

Nathaniel Erskine-Smith

MEMBERS

Frank Baylis

Mona Fortier

Jacques Gourde

Hon. Peter Kent

Michel Picard

Raj Saini

Anita Vandenbeld

OTHER MEMBERS OF PARLIAMENT WHO PARTICIPATED

Nathan Cullen

David de Burgh Graham

Cheryl Hardcastle

Gord Johns

Brian Masse

CLERK OF THE COMMITTEE

Michael MacPherson

LIBRARY OF PARLIAMENT

Parliamentary Information and Research Service

Alexandra Savoie, Analyst

Maxime-Olivier Thibodeau, Analyst

THE STANDING COMMITTEE ON ACCESS TO INFORMATION, PRIVACY AND ETHICS

has the honour to present its

TWENTIETH REPORT

Pursuant to its mandate under Standing Order 108(3)(h)(vii), the Committee has studied the International Grand Committee on big data, privacy and democracy and has agreed to report the following:

TABLE OF CONTENTS

INTERNATIONAL GRAND COMMITTEE ON BIG DATA, PRIVACY AND DEMOCRACY	1
APPENDIX A: OTTAWA DECLARATION, MAY 28, 2019	11
APPENDIX B: MEETINGS, WITNESSES AND EVIDENCE	
APPENDIX C: LIST OF WITNESSES	
APPENDIX D: LIST OF BRIEFS	
MINUTES OF PROCEEDINGS	25



INTERNATIONAL GRAND COMMITTEE ON BIG DATA, PRIVACY AND DEMOCRACY

From 27-29 May 2019, the Standing Committee on Access to information, Privacy and Ethics (the Committee) and, by extension, the International Grand Committee (IGC) on Big Data, Privacy and Democracy, held multiple hearings in Ottawa.

During these meetings, the IGC was made up of members from the Committee, as well as Parliamentarians from 10 other countries. For the duration of the hearings, foreign Parliamentarians were deemed ex-officio members of the Committee, granting them the authority to question witnesses.

The IGC heard many witnesses, including experts and academics, as well as regulators, who provided testimony to help better understand challenges regarding Big Data, privacy and democracy.²

For example, Shoshana Zuboff, professor emerita at the Harvard Business School and author of *The Age of Surveillance Capitalism: The Fight for a Human Future at the New Frontier of Power*, defined surveillance capitalism:

Surveillance capitalism follows the history of market capitalism in the following way. It takes something that exists outside the marketplace and brings it into the market dynamic for production and sale. Industrial capitalism famously claimed nature for the market dynamic, to be reborn as land or real estate that could be sold or purchased. Surveillance capitalism does the same thing, but now with a dark and startling turn. What it does is it claims private human experience for the market dynamic. Private human experience is repurposed as free raw material. These raw materials are rendered as behavioural data.

Participating countries to the IGC were Canada, the United Kingdom, Singapore, Ireland, Germany, Estonia, Mexico, Morocco, Ecuador, Costa Rica and St. Lucia.

House of Commons, Standing Committee on Access to Information, Privacy and Ethics [the Committee, or ETHI], Evidence, 1st Session, 42nd Parliament, May 27 2019 (Taylor Owen, Associate Professor, McGill University; Ben Scott; Heidi Tworek, Assistant Professor, University of British Columbia; Jason Kint, Chief Executive Officer of Digital Content Next; Jim Balsillie, Chair, Centre for International Governance Innovation; Shoshana Zuboff; Maria Ressa, Chief Executive Officer and Executive Editor, Rappler Inc.; and Roger McNamee); ETHI, Evidence, 1st Session, 42nd Parliament, 28 May 2019 (Jim Balsillie, Shoshana Zuboff, Maria Ressa and Roger McNamee); ETHI, Evidence, 1st Session, 42nd Parliament, 28 May 2019 (Daniel Therrien, Privacy Commissioner of Canada; Ellen Weintraub, Chair, United States Federal Election Commission; Joseph A. Cannataci, Special Rapporteur on the Right to Privacy, United Nations).



Some of these behavioural data are certainly fed back into product and service improvement, but the rest are declared as behavioural surplus, identified for their rich predictive value. These behavioural surplus flows are then channelled into the new means of production, into what we call machine intelligence or artificial intelligence. From there, what comes out of this new means of production is a new kind of product—the prediction product. These factories produce predictions of human behaviour³.

She also explained the imperatives that motivate surveillance capitalism:

It began with economies of scale. We need a lot of data to make great predictions. It moved on to economies of scope. We need varieties of data to make great predictions. Now it has moved into a third phase of competition, economies of action, where the most predictive forms of data come from intervening in human behaviour — shaping, tuning, herding, coaxing, modifying human behaviour in the directions of the guaranteed outcomes that fulfill the needs of surveillance capitalism's business customers.

This is the world we now live in. As a result, surveillance capitalism is an assault on democracy⁴.

Jim Balsillie, the founder and former co-CEO of Research in Motion and Chair of the Centre for International Governance Innovation, offered comments on the power of technology and data:

Technology gets its power through control of data. Data at the micro-personal level gives technology unprecedented power to influence. Data is not the new oil. It's the new plutonium — amazingly powerful, dangerous when it spreads, difficult to clean up and with serious consequences when improperly used. Data deployed through next generation 5G networks is transforming passive infrastructure into veritable digital nervous systems.

Our current domestic and global institutions, rules and regulatory frameworks are not designed to deal with any of these emerging challenges. Because cyberspace knows no natural borders, digital transformation's effects cannot be hermetically sealed within national boundaries. International coordination is critical.

...

Technology is disrupting governance and, if left unchecked, could render liberal democracy obsolete. By displacing the print and broadcast media in influencing public opinion, technology is becoming the new fourth estate. In our system of checks and balances, this makes technology coequal with the executive, the legislative bodies and the judiciary.

³ ETHI, *Evidence*, 1st Session, 42nd Parliament, 27 May 2019, 1945 (Shoshana Zuboff).

⁴ Ibid., 1950.

When this new fourth estate declines to appear before this committee, as Silicon Valley executives are currently doing, it is symbolically asserting this aspirational coequal status, but is asserting this status and claiming its privileges without the traditions, disciplines, legitimacy or transparency that check the power of the traditional fourth estate⁵.

Roger McNamee, a former mentor of Mark Zuckerberg and the author of a book entitled *Zucked* painted a picture of how large platforms operate:

Google and Facebook use data voodoo dolls to provide their customers, who are marketers, with perfect information about every consumer. They use the same data to manipulate consumer choices.

...

The algorithms of Google and Facebook are tuned to keep users on site and active, preferably by pressing emotional buttons that reveal each user's true self. For most users, this means content that provokes fear or outrage. Hate speech, disinformation and conspiracy theories are catnip for these algorithms. The design of these platforms treats all content precisely the same, whether it be hard news from a reliable site, a warning about an emergency or a conspiracy theory. The platforms make no judgments: users choose, aided by algorithms that reinforce past behaviour. The result is 2.5 billion Truman Shows on Facebook, each a unique world with its own facts⁶.

Maria Ressa, Chief Executive Officer and Executive Editor of Rappler Inc., said the following about the situation in the Philippines:

We here in the Philippines are a cautionary tale for you, an example of how quickly democracy crumbles and is eroded from within and how these information operations can take over the entire ecosystem and transform lies into facts. If you can make people believe that lies are facts, you can control them. Without facts, you don't have truth. Without truth, you don't have trust.

With respect to the work of journalists and the disinformation targeting Rappler, Ms. Ressa added the following:

Journalists have long been the gatekeepers for facts. When we come under attack, democracy is under attack. When this situation happens, the voice with the loudest megaphone wins. The Philippines is a petri dish for social media. As of January 2019 ... Filipinos spend the most time online and the most time on social media globally. Facebook is our Internet, but as I'll show you with some of the data ... this is about

⁵ ETHI, *Evidence*, 1st Session, 42nd Parliament, 28 May 2019, 0830 (Jim Balsillie).

⁶ Ibid., 0835 (Roger McNamee).

⁷ ETHI, *Evidence*, 1st Session, 42nd Parliament, 28 May 2019, 0855 (Maria Ressa).



introducing a virus into our information ecosystem. Over time, that virus lies, masquerading as facts. That virus takes over the body politic and you need to develop a vaccine. That's what we're in search of, and I think we do see a solution.⁸

...

For us, this is a matter of survival.9

Jason Kint, Chief Executive Officer of Digital Content Next, stated the following regarding the role of third parties and intermediaries in the collection and use of personal data:

Today, personal data is frequently collected by unknown third parties without consumer knowledge or control. That data is then used to target consumers across the web as cheaply as possible. This dynamic creates incentives for bad actors, particularly on unmanaged platforms like social media which rely on user-generated content mostly with no liability, where the site owners are paid on the click whether it is from an actual person or a bot, on trusted information or on disinformation. ¹⁰

The opaque data-driven ecosystem has strongly benefited intermediaries, primarily Google, and harmed publishers and advertisers. These intermediaries have unique leverage as gatekeepers and miners of our personal data. As a result, issues have surfaced including bot fraud, malware, ad blockers, clickbait, privacy violations and now disinformation, all over the past decade. However, importantly these are all symptoms. Make no mistake, the root cause is unbridled data collection at the most personal level imagined. ¹¹

Taylor Owen, Associate Professor at McGill University, highlighted some of the problems caused by the attention economy:

Disinformation, hate speech, election interference, privacy breaches, mental health issues and anti-competitive behaviour must be treated as symptoms of the problem, not its cause. Public policy should therefore focus on the design and the incentives embedded in the design of the platforms themselves. It is the design of the attention economy which incentivizes virality and engagement over reliable information. It is the design of the financial model of surveillance capitalism, which we'll hear much more about, which incentivizes data accumulation and its use to influence our behaviour. It is the design of group messaging which allows for harmful speech and even the incitement of violence to spread without scrutiny. It is the design for global scale that is incentivized in perfect automation solutions to content filtering, moderation and fact-checking. It is

⁸ Ibid., 0855.

⁹ Ibid., 0910.

¹⁰ ETHI, Evidence, 1st Session, 42nd Parliament, 27 May 2019, 1905 (Jason Kint).

¹¹ Ibid.

the design of our unregulated digital economy that has allowed our public sphere to become monopolized. ¹²

Ben Scott, director of Policy and Advocacy at Luminate, observed the following changes in the use of Internet:

What I saw was that the open Internet that was meant to expand freedom instead turned into a powerful technology of social manipulation and political distortion. You all know the story. What was once the great hope for the revitalization of democracy is now considered by many to be among its greatest threats. ¹³

Regarding the attention economy, online hate speech and the role of technology, Mr. Scott added the following:

It happened because they figured out a business model for superprofits. Step one: Track everything that billions of people do online and put it in a database. Step two: Sort that data and group people into target audiences and then sell access to their attention, engineering your entire information marketplace to optimize not for the quality of information or the civility of the dialogue in our society, but optimize just for addictiveness and time spent on the platform. Because the more time people spend on the platform, the more ads they see, and the more money the superprofits make. ¹⁴

...

... it's not just the ads that get targeted. Everything gets targeted. The entire communications environment in which we live is now tailored by machine intelligence to hold our attention. This is not a recipe for truth and justice. What feels true performs better than what is true. Conspiracy and hate have become the organizing themes of social media, and that is a space that is easily exploited by propagandists peddling bigotry, social division and hatred to the disillusioned.¹⁵

However, I want to be clear: Technology doesn't cause this problem. It accelerates it. It shapes it. It shapes its growth and its direction. It determines in what ways social development and history flow. Technology is an amplifier of the intentions of those who use it. These consequences are, in my view, not inevitable. There's no technological determinism here. We can fix this. ¹⁶

To be fair, our democracies are failing a lot of people. People are upset for good reason, but that upset is not manifesting as reform anymore. It's manifesting as a kind of

12	Ibid.,	(Taylor	Owen).

¹³ Ibid., 1925 (Ben Scott).

¹⁴ Ibid.

¹⁵ Ibid.

¹⁶ Ibid., 1930.



festering anger. That radicalism comes from the way technology is shifting our information environments and shaping how we understand the world. We rarely see the world through the eyes of others. We are divided into tribes, and we are shown a version of the world day in and day out, month after month, that deepens our prejudices and widens the gaps between our communities. That's how we have to understand this problem. ¹⁷

Finally, Heidi Tworek, Assistant Professor at the University of British Columbia, stated the following regarding disinformation and algorithmic transparency:

Marginalized groups were targeted online and they were blamed for societal ills that they did not cause. News was falsified for political and economic purposes. Like with radio in the first half of the 20th century, a technology designed with utopian aims became a tool for dictators and demagogues. ¹⁸

Only 29% of Americans or Brits understand that their Facebook newsfeed is algorithmically organized. The most aware are the Finns and only 39% of them understand that. That invisibility accords social media platforms an enormous amount of power. That power is not neutral. At a very minimum, we need far more transparency about how algorithms work, whether they are discriminatory and so on and so forth. As we strive towards evidence-based policy, we need good evidence. ¹⁹

Representatives from Facebook, Google and Twitter appeared on 28 May 2019²⁰. Representatives from Amazon, Apple, Microsoft, and Mozilla appeared on 29 May 2019²¹.

During these hearings, platforms acknowledged that:

Stronger privacy and data protection rules are needed;²²

¹⁷ Ibid.

¹⁸ Ibid., 1935 (Heidi Tworek).

¹⁹ Ibid.

ETHI, <u>Evidence</u>, 1st Session, 42nd Parliament, 28 May 2019 (Kevin Chan, Global Policy Director, Facebook Inc.; Neil Potts, Global Policy Director, Facebook Inc.; Derek Slater, Global Director, Information Policy, Google LLC; Colin McKay, Head, Government Affairs and Public Policy, Google Canada; Carlos Monje, Director, Public Policy, Twitter Inc.; Michele Austin, Head, Government and Public Policy, Twitter Canada).

²¹ ETHI, <u>Evidence</u>, 1st Session, 42nd Parliament, 29 May 2019 (Mark Ryland, Director, Security Engineering, Office of the Chief Information Security Officer for Amazon Web Services, Amazon.com; Erik Neuenschwander, Manager of User Privacy, Apple Inc.; Marlene Floyd, National Director, Corporate Affairs, Microsoft Canada Inc.; John Weigelt, National Technology Officer, Microsoft Canada Inc.; Alan Davidson, Vice-President, Global Policy, Trust and Security, Mozilla Corporation).

²² ETHI, <u>Evidence</u>, 1st Session, 42nd Parliament, 28 May 2019, 1115, 1140, 1320; ETHI, <u>Evidence</u>, 1st Session, 42nd Parliament, 29 May 2019, 0845, 0850, 0920, 0925, 1130. The Committee has made many

- They are willing to cooperate with governments on minimizing election interference;²³ and
- They should take responsibility for taking down harmful content and that there is a need for greater accountability on their part with respect to the algorithms that they use.²⁴

On 28 May 2019, parliamentarians participating in the IGC signed the Ottawa Declaration. ²⁵ Signatories declared their unwavering commitment to foster market competition, increase the accountability of social media platforms, protect privacy rights and personal data, and maintain and strengthen democracy. The declaration acknowledges the need for digital platforms to follow applicable competition and antitrust laws, to strengthen their practices regarding privacy and data protection, to increase their algorithmic accountability, and to improve the manner in which these platforms prevent digital activities that threaten social peace or interfere in the open and democratic processes around the world.

Finally, the Committee notes that Mark Zuckerberg and Sheryl Sandberg refused to appear before the IGC in Ottawa on 28 May 2019. In November 2018, Mr. Zuckerberg also failed to appear to the IGC's hearing on disinformation and 'fake news' 26 held in London, United Kingdom, and hosted by the Digital, Culture, Media and Sport Committee, a Select Committee of the British House of Commons, despite a formal invitation.

Mr. Zuckerberg's failure to appear runs counter to his word. In an op-ed published in March 2019, he called for a more active role for governments and regulators in the areas of harmful content, election integrity, privacy and data portability. He stated that

recommendations relating the need to strengthen Canadian privacy legislation and increased powers for the Privacy Commissioner of Canada, most recently in December 2018, in ETHI, <u>Democracy under threat:</u> <u>risks and solutions in the era of disinformation and data monopoly</u> (see recommendations 1-4, 11, 13, 20, 22-26).

²³ ETHI, *Evidence*, 1st Session, 42nd Parliament, 28 May 2019, 1050, 1055, 1100, 1120, 1125; ETHI, *Evidence*, 1st Session, 42nd Parliament, 29 May 2019, 1110, 1130.

²⁴ ETHI, <u>Evidence</u>, 1st Session, 42nd Parliament, 28 May 2019, 1205, 1250, 1255, 1320; ETHI, <u>Evidence</u>, 1st Session, 42nd Parliament, 29 May 2019, 1045, 1130. The Committee made recommendations regarding content moderation and algorithmic accountability and transparency in ETHI, <u>Democracy under threat: risks and solutions in the era of disinformation and data monopoly</u> (see recommendations 8 to 10)

²⁵ The Ottawa Declaration can be found in Appendix A.

²⁶ Digital, Culture, Media and Sport Committee, *Disinformation and 'fake news.'*



"Facebook has a responsibility to help address these issues, and I'm looking forward to discussing them with lawmakers around the world." ²⁷

This contradiction led to the following exchange between the Chair of the Committee and Neil Potts, Global Policy Director for Facebook Inc.:

The Chair:

With respect, it is not your decision to select whether you're going to come or not. The committee has asked Mr. Zuckerberg and Ms. Sandberg to come, plain and simple, to appear before our international grand committee. We represent 400 million people, so when we ask those two individuals to come, that's exactly what we expect. It shows a little bit of distain from Mark Zuckerberg and Ms. Sandberg to simply choose not to come. It just shows there's a lack of an understanding about what we do, as legislators, as the member from Saint Lucia mentioned. The term "blowing us off", I think, can be brought up again, but it needs to be stated that they were invited to appear and they were expected to appear and they're choosing not to. To use you two individuals in their stead is simply not acceptable.

Mr. Neil Potts:

I'm not familiar with the procedures of Canadian Parliament and what requires appearance. I respect that, but I do want to get on record that they are committed to working with government, as well as being responsible toward these issues.

Additionally—

The Chair:

I would argue, Mr. Potts, if that were the case, they would be seated in those two chairs right there²⁸.

During the IGC, a motion was adopted by the Committee to serve summons to appear to Mr. Zuckerberg and Ms. Sandberg:

That the Standing Committee on Access to Information, Privacy and Ethics, on account of the refusal of Mr. Mark Zuckerberg and Ms. Sheryl Sandberg to appear before it on May 28th, direct the Chair to serve either or both with a formal summons should they arrive in Canada for any purpose to appear before the Committee at the date of the next meeting from to the date of their summons, and should they be served with a summons

^{27 &}quot;Mark Zuckerberg: The Internet needs new rules. Let's start in these four areas," Washington Post, 30 March 2019.

²⁸ ETHI, *Evidence*, 1st Session, 42nd Parliament, 28 May 2019, 1215.

when the House is not sitting, that the Chair reconvene the Committee for a special meeting as soon as practicable for the purpose of obtaining evidence from them²⁹.

The Committee invites members of the Committee in the 43rd Parliament to continue pursuing this issue and to pursue the work of the IGC in collaboration with parliamentarians from other countries.

²⁹ ETHI, *Minutes of Proceedings*, 42nd Parliament, 28 May 2019.

APPENDIX A OTTAWA DECLARATION, MAY 28, 2019

INTERNATIONAL GRAND COMMITTEE ON BIG DATA, PRIVACY AND DEMOCRACY

Building on the foundations set at the first meeting of the International Grand Committee held in London, United Kingdom, on 27 November 2018, we the undersigned – parliamentarians from 11 countries around the world – met in Ottawa, Canada, on 28 May 2019.

Recalling the declaration setting out international principles on the regulation of technology platforms signed at that first meeting – which affirms the signatories' commitment to transparency, accountability and democracy.

Pursuing the work of the International Grand Committee and focusing on issues related to Big Data, Privacy and Democracy.

Considering the market power arising from the concentration of data in large digital platforms and requiring that they should follow our respective applicable competition and antitrust laws.

Reaffirming that social media platforms should be strengthened privacy rights and data protections, notably through algorithmic accountability and the ethical use of algorithms and artificial intelligence, and regulation may be necessary to achieve this.

Considering that measures should be imposed on social media platforms to prevent digital activities that threaten social peace and interfere in open and democratic processes.

Noting that the public statements by certain social media platforms to address these issues do not align with their actions.

We do declare:

- our unwavering commitment to foster market competition, increase the accountability of social media platforms, protect privacy rights and personal data, and maintain and strengthen democracy; and
- our willingness to continue the work of the International Grand Committee with these objectives in mind.

The following Parliamentarians signed the present declaration: On this Tuesday, the Twenty-Eighth of May 2019 in Ottawa, Canada.

APPENDIX B MEETINGS, WITNESSES AND EVIDENCE

INTERNATIONAL GRAND COMMITTEE ON BIG DATA, PRIVACY AND DEMOCRACY

- 1. Meeting of the House of Commons Standing Committee on Access to information, Privacy and Ethics on 27 May 2019, from 7:00 to 8:00pm:
- Witnesses:
 - Taylor Owen, Associate Professor, McGill University;
 - Ben Scott;
 - Heidi Tworek, Assistant Professor, University of British Columbia;
 - Jason Kint, Chief Executive Officer of Digital Content Next;
 - Jim Balsillie, Chair, Centre for International Governance Innovation;
 - Shoshana Zuboff;
 - Maria Ressa, Chief Executive Officer and Executive Editor, Rappler Inc.; and
 - Roger McNamee
- Transcript of the evidence available online:
 https://www.ourcommons.ca/DocumentViewer/en/42-1/ETHI/meeting-151/evidence
- 2. Meeting of the House of Commons Standing Committee on Access to information, Privacy and Ethics on 28 May 2019, from 8:30 to 10:20am:
- Witnesses:
 - Jim Balsillie, Chair, Centre for International Governance Innovation;
 - Shoshana Zuboff;
 - Maria Ressa, Chief Executive Officer and Executive Editor, Rappler Inc.; and
 - Roger McNamee
- Transcript of the <u>evidence</u> available online: <u>https://www.ourcommons.ca/DocumentViewer/en/42-1/ETHI/meeting-152/evidence</u>
- 3. Meeting of the House of Commons Standing Committee on Access to information, Privacy and Ethics on 28 May 2019, from 10:40am to 1:30pm:

- Witnesses:
 - Kevin Chan, Global Policy Director, Facebook Canada;
 - Neil Potts, Global Policy Director, Facebook Inc.;
 - Derek Slater, Global Director, Information Policy, Google LLC;
 - Colin McKay, Head, Government Affairs and Public Policy, Google Canada;
 - Carlos Monje, Director, Public Policy, Twitter Inc.; and
 - Michele Austin, Head, Government and Public Policy, Twitter Canada.
- Transcript of the <u>evidence</u> <u>available online</u>: <u>https://www.ourcommons.ca/DocumentViewer/en/42-1/ETHI/meeting-153/evidence</u>
- 4. Meeting of the House of Commons Standing Committee on Access to information, Privacy and Ethics on 28 May 2019, from 3:30 to 5:30pm:
- Witnesses:
 - Daniel Therrien, Privacy Commissioner of Canada;
 - Ellen Weintraub, Chair, United States Federal Election Commission; and
 - Joseph A. Cannataci, Special Rapporteur on the Right to Privacy, United Nations
- Transcript of the <u>evidence</u> available online: <u>https://www.ourcommons.ca/DocumentViewer/en/42-1/ETHI/meeting-154/evidence</u>
- 5. Meeting of the House of Commons Standing Committee on Access to information, Privacy and Ethics on 29 May 2019, from, de 8h30 à 11h30 :
- Witnesses:
 - Mark Ryland, Director, Security Engineering, Office of the Chief Information Security Officer for Amazon Web Services, Amazon.com;
 - Erik Neuenschwander, Manager of User Privacy, Apple Inc.;
 - Marlene Floyd, National Director, Corporate Affairs, Microsoft Canada Inc.;
 - John Weigelt, National Technology Officer, Microsoft Canada Inc.; and
 - Alan Davidson, Vice-President, Global Policy, Trust and Security, Mozilla Corporation.
- Transcript of the evidence available online:
 https://www.ourcommons.ca/DocumentViewer/en/42-1/ETHI/meeting-155/evidence

APPENDIX C LIST OF WITNESSES

The following tables list the witnesses who appeared before the Committee at its meetings related to this report. Transcripts of all public meetings related to this report are available on the Committee's webpage for this study.

Organizations and Individuals	Date	Meeting
As individuals	2019/05/27	151
Jim Balsillie, Chair Centre for International Governance Innovation		
Roger McNamee		
Taylor Owen, Associate Professor McGill University		
Maria Ressa, Chief Executive Officer and Executive Editor Rappler Inc.		
Ben Scott		
Heidi Tworek, Assistant Professor University of British Columbia		
Shoshana Zuboff		
Digital Content Next	2019/05/27	151
Jason Kint, Chief Executive Officer		

Members of Other Parliaments	Date	Meeting
House of Representatives of the Kingdom of Morocco	2019/05/27	151

Khalid El Boukarai, M.P., Questor Office of the House of Representatives

Mohammed Ouzzine, M.P., Deputy Speaker Committee of Education, Culture and Communication

Bolon Salek, M.P.

Committee on Finance and Economic Development

Members of Other Parliaments	Date	Meeting
Parliament of Singapore	2019/05/27	151
Edwin Tong, MP, Senior Minister of State, Ministry of Law and Ministry of Health		
Sun Xueling, MP, Senior Parliamentary Secretary, Ministry of Home Affairs and Ministry of National Development		
Parliament of the Federal Republic of Germany	2019/05/27	151
Jens Zimmermann, MP Social Democratic Party		
Parliament of the Republic of Estonia (Riigikogu)	2019/05/27	151
Keit Pentus-Rosimannus, MP, Vice-Chairwoman Reform Party		
Organizations and Individuals	Date	Meeting
As individuals	2019/05/28	152
Jim Balsillie, Chair Centre for International Governance Innovation		
Roger McNamee		
Maria Ressa, Chief Executive Officer and Executive Editor Rappler Inc.		
Shoshana Zuboff		
Members of Other Parliaments	Date	Meeting
House of Assembly of Saint Lucia	2019/05/28	152
Andy Daniel, M.P., Speaker		
House of Representatives of the Kingdom of Morocco	2019/05/28	152
Mohammed Ouzzine, M.P., Deputy Speaker Committee of Education, Culture and Communication		

Members of Other Parliaments	Date	Meeting
Houses of the Oireachtas	2019/05/28	152
James Lawless, M.P., Member Joint Committee on Communications, Climate Action and Environment		
Hildegarde Naughton, M.P., Chair Joint Committee on Communications, Climate Action and Environment		
Legislative Assembly of the Republic of Costa Rica	2019/05/28	152
Carolina Hidalgo Herrera, Member of Parliament		
National Assembly of the Republic of Ecuador	2019/05/28	152
Elizabeth Cabezas, Member of Parliament		
Parliament of Singapore	2019/05/28	152
Edwin Tong, MP, Senior Minister of State, Ministry of Law and Ministry of Health		
Sun Xueling, MP, Senior Parliamentary Secretary, Ministry of Home Affairs and Ministry of National Development		
Parliament of the Federal Republic of Germany	2019/05/28	152
Jens Zimmermann, MP Social Democratic Party		
Parliament of the Republic of Estonia (Riigikogu)	2019/05/28	152
Keit Pentus-Rosimannus, MP, Vice-Chairwoman Reform Party		
Senate of the United Mexican States	2019/05/28	152
Hon. Antares Guadalupe Vázquez Alatorre, Senator		
United Kingdom House of Commons	2019/05/28	152
Damian Collins, MP, Chair Digital, Culture, Media and Sport Committee		
lan C. Lucas, MP, Member Digital, Culture, Media and Sport Committee		
Jo Stevens, MP, Member Digital, Culture, Media and Sport Committee		

Organizations and Individuals	Date	Meeting
Facebook Inc.	2019/05/28	153
Kevin Chan, Global Policy Director		
Neil Potts, Global Policy Director		
Google Canada	2019/05/28	153
Colin McKay, Head Government Affairs and Public Policy		
Google LLC	2019/05/28	153
Derek Slater, Global Director Information Policy		
Twitter Inc.	2019/05/28	153
Michele Austin, Head Government and Public Policy, Twitter Canada		
Carlos Monje, Director Public Policy		

Members of Other Parliaments	Date	Meeting
House of Assembly of Saint Lucia	2019/05/28	153
Andy Daniel, M.P., Speaker		
House of Representatives of the Kingdom of Morocco	2019/05/28	153
Mohammed Ouzzine, M.P., Deputy Speaker Committee of Education, Culture and Communication		
Houses of the Oireachtas	2019/05/28	153
James Lawless, M.P., Member Joint Committee on Communications, Climate Action and Environment		
Hildegarde Naughton, M.P., Chair Joint Committee on Communications, Climate Action and Environment		
Legislative Assembly of the Republic of Costa Rica	2019/05/28	153
Carolina Hidalgo Herrera, Member of Parliament		

Members of Other Parliaments	Date	Meeting
National Assembly of the Republic of Ecuador	2019/05/28	153
Elizabeth Cabezas, Member of Parliament		
Parliament of Singapore	2019/05/28	153
Edwin Tong, MP, Senior Minister of State, Ministry of Law and Ministry of Health		
Sun Xueling, MP, Senior Parliamentary Secretary, Ministry of Home Affairs and Ministry of National Development	2019/05/28	153
Parliament of the Federal Republic of Germany	2019/05/28	153
Jens Zimmermann, MP Social Democratic Party		
Parliament of the Republic of Estonia (Riigikogu)	2019/05/28	153
Keit Pentus-Rosimannus, MP, Vice-Chairwoman Reform Party		
Senate of the United Mexican States	2019/05/28	153
Hon. Antares Guadalupe Vázquez Alatorre, Senator		
United Kingdom House of Commons	2019/05/28	153
Damian Collins, MP, Chair Digital, Culture, Media and Sport Committee		
lan C. Lucas, MP, Member Digital, Culture, Media and Sport Committee		
Jo Stevens, MP, Member Digital, Culture, Media and Sport Committee		
Organizations and Individuals	Date	Meeting

Organizations and Individuals	Date	Meeting
As an individual	2019/05/28	154
Joseph A. Cannataci, Special Rapporteur on the Right to Privacy United Nations		
Office of the Privacy Commissioner of Canada	2019/05/28	154
Daniel Therrien, Privacy Commissioner of Canada		
United States Federal Election Commission	2019/05/28	154
Ellen Weintraub, Chair		

Members of Other Parliaments	Date	Meeting
House of Assembly of Saint Lucia	2019/05/28	154
Andy Daniel, M.P., Speaker		
Houses of the Oireachtas	2019/05/28	154
James Lawless, M.P., Member Joint Committee on Communications, Climate Action and Environment		
Hildegarde Naughton, M.P., Chair Joint Committee on Communications, Climate Action and Environment		
Legislative Assembly of the Republic of Costa Rica	2019/05/28	154
Carolina Hidalgo Herrera, Member of Parliament		
National Assembly of the Republic of Ecuador	2019/05/28	154
Elizabeth Cabezas, Member of Parliament		
Parliament of Singapore	2019/05/28	154
Edwin Tong, MP, Senior Minister of State, Ministry of Law and Ministry of Health		
Sun Xueling, MP, Senior Parliamentary Secretary, Ministry of Home Affairs and Ministry of National Development		
Parliament of the Federal Republic of Germany	2019/05/28	154
Jens Zimmermann, MP Social Democratic Party		
Parliament of the Republic of Estonia (Riigikogu)	2019/05/28	154
Keit Pentus-Rosimannus, MP, Vice-Chairwoman Reform Party		
Senate of the United Mexican States	2019/05/28	154
Hon. Antares Guadalupe Vázquez Alatorre, Senator		
United Kingdom House of Commons	2019/05/28	154
Damian Collins, MP, Chair Digital, Culture, Media and Sport Committee		
lan C. Lucas, MP, Member Digital, Culture, Media and Sport Committee		
Jo Stevens, MP, Member Digital, Culture, Media and Sport Committee		

Organizations and Individuals	Date	Meeting
Amazon.com	2019/05/29	155
Mark Ryland, Director Security Engineering, Office of the Chief Information Security Officer for Amazon Web Services		
Apple Inc.	2019/05/29	155
Erik Neuenschwander, Manager of User Privacy		
Microsoft Canada Inc.	2019/05/29	155
Marlene Floyd, National Director Corporate Affairs		
John Weigelt, National Technology Officer		
Mozilla Corporation	2019/05/29	155
Alan Davidson, Vice-President Global Policy, Trust and Security		
Members of Other Parliaments	Date	Meeting
Houses of the Oireachtas	2019/05/29	155
James Lawless, M.P., Member Joint Committee on Communications, Climate Action and Environment		
Hildegarde Naughton, M.P., Chair Joint Committee on Communications, Climate Action and Environment		
Parliament of Singapore	2019/05/29	155
Sun Xueling, MP, Senior Parliamentary Secretary, Ministry of Home Affairs and Ministry of National Development		
United Kingdom House of Commons	2019/05/29	155
Damian Collins, MP, Chair Digital, Culture, Media and Sport Committee		
lan C. Lucas, MP, Member Digital, Culture, Media and Sport Committee		
Jo Stevens, MP, Member Digital, Culture, Media and Sport Committee		

APPENDIX D LIST OF BRIEFS

The following is an alphabetical list of organizations and individuals who submitted briefs to the Committee related to this report. For more information, please consult the Committee's webpage for this study.

Zuboff, Shoshana

MINUTES OF PROCEEDINGS

A copy of the relevant *Minutes of Proceedings* (Meetings Nos. 151 to 156, 158 and 159) is tabled.

Respectfully submitted,

Bob Zimmer Chair