

Version française disponible

Canada Pension Plan Disability Benefit Toolkit

Your Complete Guide

WINTER 2019

Service
Canada 

How to use this toolkit

This toolkit is a guide to:

- understanding the eligibility rules for the Canada Pension Plan disability benefits; and
- applying for the Canada Pension Plan disability benefits and the disabled contributor's child's benefit.

Use the [table of contents](#) page to help you access the content you need. To go to a section that interests you, click on it in the table of contents. On the bottom of each page there is a button to return to the table of contents.

You can move from one page to the next by using your arrow keys or the **Previous** and **Next** buttons below.

Use the interactive eligibility maps to find out which benefits you may be eligible for.

Any word or phrase [underlined in blue](#) is a link to a glossary definition or a supporting resource. When you click on the link, it takes you to the related page in the toolkit or on the Service Canada website. When the name of a form is linked, clicking on it will take you to the [forms list](#) on page 40 of the toolkit. This list includes the forms you may need to complete your CPP disability benefit application.

Service Canada can help you better understand eligibility and complete your application for benefits. Click on the tab [Contact Us](#) tab to see our contact information, office locations and hours of operation. [Contact us](#) as often as you need to during the application process.

The Canada Pension Plan Disability toolkit -

Your complete guide to Canada's Pension Plan Disability Benefit

This publication is available for download at canada.ca/publiccentre-ESDC.

It is also available upon request in multiple formats (large print, MP3, Braille, audio CD, e-text CD,

DAISY or accessible PDF), by contacting 1 800 O-Canada (1-800-622-6232).

By teletypewriter (TTY), call 1-800-926-9105.

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WHAT IS THE CANADA PENSION PLAN (CPP) DISABILITY BENEFIT?

The Canada Pension Plan (CPP) disability benefit is a taxable monthly payment that is available to people who:

- made valid contributions to the CPP; and
- are regularly not able to work because of a disability.

The CPP disability benefit does not provide short-term disability coverage or coverage for medications or medical treatments.

The Post-Retirement Disability Benefit is intended for retirement pension beneficiaries who are disabled, but did not apply for a disability pension within 15 months of the first retirement pension payment.

ELIGIBILITY CRITERIA

To be eligible for the CPP disability benefit, you must:

1. be under the age of 65;
2. have a severe and prolonged physical or mental disability, according to the definition in the CPP legislation;
3. meet the minimum contributory requirements.

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1. Be under the age of 65

You can receive the CPP disability benefit only until you are 65.

2. Have a severe and prolonged disability

To receive this benefit, you must have a severe and prolonged disability according to the definition in the CPP legislation. Your disability must be both severe and prolonged when you apply.

What does the CPP mean by severe?

A person is considered to have a severe disability if he or she is regularly incapable of pursuing any substantially gainful occupation.

Being **regularly incapable** means that you are **usually or always incapable**. (A Service Canada medical adjudicator will determine whether you meet this requirement.)

To be **substantially gainful**, your work must be **productive and profitable** and you must be able to **keep up with others doing the same work**.

What does CPP mean by prolonged?

Your disability is long-term and of indefinite duration or is likely to result in death.

Being eligible for a disability benefit from other government programs or from private insurers does not automatically mean you are eligible for the CPP disability benefit.

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3. Meet the minimum contributory requirements

To meet the minimum contributory requirements, you must:

- have made valid contributions to the CPP in 4 of the last 6 years; or
- have contributed for at least 25 years, including 3 of the last 6 years; or
- meet the requirements for the late applicant provision, found on [page 12](#) of this toolkit.

Note: The minimum qualifying period refers to the valid years of contributions necessary to be eligible for the disability benefit. You must meet the definition of having a “severe” and “prolonged” disability prior to the end of your MQP.

Understanding the CPP and how contributions work

The CPP operates everywhere in Canada, except in Quebec, where the Quebec Pension Plan (QPP) provides similar pensions and benefits.

The amount you contribute to the CPP is based on your employment income. You make CPP contributions only on your annual earnings that are between a minimum and a maximum amount (referred to as pensionable earnings). The minimum amount is always \$3,500.

The maximum amount is set each January based on increases in the average wage in Canada. You do not contribute:

- while you are receiving a CPP disability benefit;
- during periods when you have no earnings; or
- when your earnings are below \$3,500.

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Your contributory period

Your contributory period starts when you reach age 18. Your contributory period ends when you start receiving your CPP retirement pension, turn 70, or die (whichever happens first).

Service Canada uses the contributory period to:

- determine if you meet the CPP contribution requirements; and
- calculate the amount of CPP benefits you are eligible to receive.

For more information on contribution periods: <https://www.canada.ca/en/services/benefits/publicpensions/cpp/contributions.html>.

Service Canada looks at:

- how long you contribute; and
- how much you contribute to the CPP.

The more you earn and contribute to the CPP, the higher your payment will be.

Note: With very few exceptions, everyone over the age of 18 who works in Canada outside of Quebec and earns more than the Disability Basic Exemption (\$5,700 per year in 2019) makes a valid contribution toward a CPP disability benefit.

Visit [canada.ca](https://www.canada.ca) to find out more about CPP contribution rates, including maximums and exemptions.

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Post-Retirement Disability Benefit (PRDB)

The new Post-Retirement Disability Benefit is intended for retirement pension beneficiaries who are disabled, but did not apply for a disability pension within 15 months of the first retirement pension payment. Previously these clients would not have been eligible for CPP disability benefits.

If this is your situation, as of January 1, 2019, you may be entitled to a Post-Retirement Disability Benefit in addition to your retirement pension. The Post-Retirement Disability Benefit rate is equal to the disability flat-rate portion (in 2019 it was \$496.36) and will increase each January, according to cost of living.

Eligibility criteria and requirements are the same as for the Canada Pension Plan Disability Benefit. Also, the Disabled Contributors Child's Benefit is payable to children of Post-Retirement Disability Benefit recipients who meet the appropriate criteria.

The Post-Retirement Disability Benefit ends:

- the month the beneficiary turns 65;
- the month the beneficiary is no longer deemed to be disabled; or
- the month of death.

CPP disability benefit eligibility map

Click on **YES** or **NO** to find out if you may be eligible.

To go back to the beginning, click RESET.

To access the form list, select  located on the bottom right.

QUESTIONS

PROGRESS

Examples

For a better understanding of eligibility,
[click here.](#)

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THINGS TO CONSIDER BEFORE APPLYING

- Applying for CPP disability benefits will not reduce the amount of CPP retirement pension you receive at age 65.
- While receiving the CPP disability benefit, you do not make contributions to the plan.

Service Canada's service standards

To help us provide the best possible service, we require that you submit a complete application, to the best of your ability.

Service Canada's goal is to make a decision on applications for a CPP disability benefit within 4 months of receiving a complete application.

A complete application includes:

- [**Application for a Canada Pension Plan Disability Benefit \(ISP1151\)**](#)
- [**Medical Report for a Canada Pension Plan Disability Benefit \(ISP2519\)**](#).

Do not wait for your doctor or nurse practitioner to complete the medical report before sending your completed application to Service Canada.

Try to ensure your application is complete before you send it. Sending an incomplete application can delay the decision.

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If you have a terminal illness

If your health care professional has told you that you have a terminal illness, that is expected to result in death within 6 months, there is a different application form to complete: the [Terminal Illness Application for a Disability Benefit under the Canada Pension Plan \(ISP2530A\)](#).

Service Canada's goal is to make a decision for applicants with a terminal illness within 5 business days of receiving a complete terminal illness application. If employment or medical information is missing, the decision may take longer.

Access the Terminal Illness Application (ISP2530A) at: canada.ca/esdc-forms

Grave medical conditions

Service Canada has a list of 32 rapidly progressive conditions that cause severe functional limitations and may result in death. If you have one of these conditions, you are very likely to be eligible for the CPP disability benefit.

Our goal is to make a decision for applicants with grave medical conditions within a month. When you apply for the CPP disability benefit with the [Application for Canada Pension Plan Disability Benefit \(ISP1151\)](#) and [Medical Report for a Canada Pension Plan Disability Benefit \(ISP2519\)](#), Service Canada will determine whether you have one of these conditions based on the information in the application.

The list of conditions can be found in Annex A of the [Medical Report for a Canada Pension Plan Disability Benefit \(ISP2519\)](#).

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If you are a Quebec resident

The CPP operates everywhere in Canada, except in Quebec. When you work in Quebec you contribute to the Quebec Pension Plan (QPP) instead of the CPP.

You must apply for [QPP disability benefits](#) if:

- you worked only in Quebec;
- you currently live in Quebec and have contributed to both the CPP and QPP; or
- you have worked in Quebec, currently live outside Canada and your last province of residence was Quebec.

Provisions

One or more of the following provisions could help you qualify for the CPP disability benefit or increase the amount you receive.

CHILD-REARING PROVISION

If you stopped working or worked less to care for a child under the age of 7, the child-rearing provision may help you qualify for CPP disability benefits or increase your benefit amount. The child-rearing provision allows you to not count a period of low earnings or no earnings when you were raising your child.

The child-rearing provision may apply to you if:

- you did not work or had low earnings because you were the primary caregiver of your child under the age of 7; and
- you have received Family Allowance payments or been eligible for the Canada child tax benefit or Canada child benefit (even if you did not receive the benefit).

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The CPP considers the primary caregiver to be the person who is most responsible for the daily needs of the child (or children) until the age of 7. Some examples of the responsibilities of the primary caregiver are:

- supervising the child
- preparing meals
- going to school meetings and events
- attending the child's medical appointments

LATE APPLICANT PROVISION

The late applicant provision may help you qualify for CPP disability benefits if you did not apply when you first became disabled.

You may be eligible if:

- you had the required amount of CPP contributions and the required number of years of CPP contributions on the date you first became disabled (as defined by the CPP legislation); and
- you have been continuously disabled (as defined by the CPP legislation) from that date up to the present.

You do not have to apply separately for this provision. It will automatically be considered when you apply for CPP disability benefits.

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INCAPACITY PROVISION

The **incapacity provision** supports you if you were previously:

- physically or mentally incapable of forming or expressing the intent to claim CPP disability benefits; and
- incapable of asking someone else to apply on your behalf.

This provision may allow Service Canada to go further back in time to pay retroactive benefits.

There is a time limit after you regain the capacity to apply.

Contact Service Canada by phone or in-person to have the **Declaration of Incapacity – Physician's Report** sent to you.

Credit splitting upon separation, divorce or end of a common-law relationship

The CPP contributions you and your former spouse, or former common-law partner made during the time you lived together may be equally divided after a divorce, separation, or the end of your common-law relationship. Find out more about [credit splitting for divorced or separated couples](#).

International social security agreements and the Canada Pension Plan

If you have lived or worked in Canada and in another country, and you do not meet the contributory requirements for CPP disability benefits, one of Canada's international social security agreements may help you qualify. For more information on international social security agreements: <https://www.canada.ca/en/employment-social-development/corporate/contact/issa.html>.

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BENEFITS FOR CHILDREN UNDER 25

The Canada Pension Plan provides a monthly benefit for **dependent children** of someone receiving a CPP disability benefit, or a deceased parent or guardian who has met the CPP contributory requirements for a death benefit.

Note: For the surviving child's benefit to be paid, the deceased must have contributed to the CPP in the lesser of:

- one-third of the calendar years in their CPP contributory period, but no less than 3 calendar years; or
- 10 calendar years.

ELIGIBILITY CRITERIA

Child

The dependent child must be:

- under age 18 or between 18 and 25 years old and attending school or university full-time; and
- the biological child of the contributor; or
- a child "adopted legally" or "in fact" by the contributor before the age of 21; or
- a child "legally" or "in fact" in the custody and control of the contributor before the age of 21.

For a better understanding of eligibility, here are a **few examples**.

Note: Once a child turns 25, they are no longer eligible for the benefit.

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Parent or guardian

A child may be eligible for the disabled contributor's child's benefit if the parent or guardian is receiving the CPP disability benefits. A child may be eligible for the surviving child's benefit if the deceased parent or guardian made sufficient contributions to the CPP.

A maximum of 2 children's benefits can be paid to a child.

HOW TO APPLY FOR A CHILD'S BENEFIT

An application is made in one of the following ways:

1. **Child is under 18 and in the care and custody of the applicant:** When the parent or guardian of a dependent child completes the application for the CPP disability benefit, they will be asked questions about dependent children in their care. If the applicant provides information about dependent children, Service Canada will consider the application to be for their dependent children. There is no additional step to apply for the child's benefit.
2. **Child is under 18 and in the care and custody of someone else:** If the dependent child is under 18 years old and not in the care and custody of the applicant, the custodial parent or guardian should complete and submit:
the [Application for benefits for under age 18 children of a Canada Pension Plan Disabled Contributor \(ISP1152\)](#); or
the [Application for a Canada Pension Plan Survivor's Pension and Children's benefits \(ISP1300\)](#).
3. **Child is between the ages of 18 and 25 and attending school or university full-time:** If the dependent child is between the ages of 18 and 25 and is a full-time student at school or university, they should complete and submit the following 2 forms: the [Application for a Canada Pension Plan Child's Benefit \(ISP1400\)](#) and the [Declaration of Attendance at School or University \(ISP1401\)](#).

Note: Call Service Canada at 1-800-277-9914 to notify us when your schooling or re-training is complete.

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WHEN TO APPLY

You should apply for the CPP disability benefit as soon as you develop a **severe and prolonged** or terminal medical condition that regularly prevents you from working.

You must apply for the CPP disability benefit in writing. Mail your completed forms to Service Canada as soon as possible. The date your application is received could affect when your benefit starts. It takes Service Canada about 4 months to determine your eligibility and to start payments.

HOW TO APPLY

- Answer every question with as much detail as possible to help Service Canada understand your situation and make a faster decision.
- For information on how to submit supporting documentation with your application, consult Annex B of the **Application for a Canada Pension Plan Disability Benefit (ISP1151)**.
- If you are not able to complete the application, you can authorize someone else to do it for you. See **page 20** for more information.

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Required forms

Print, fill out and sign the [Application for a Canada Pension Plan Disability Benefit \(ISP1151\)](#) and mail it to Service Canada.

You must also submit the [Medical Report for a Canada Pension Plan Disability Benefit \(ISP2519\)](#). Fill out Sections 1 and 2 and have your doctor or nurse practitioner complete Sections 3 to 9. Then, sign and send the report to Service Canada.

Note: The date your application is received could affect the start of your benefit. For this reason, we encourage sending your completed application to Service Canada before your doctor has completed the Medical Report.

Any other necessary forms listed in the [Application for a Canada Pension Plan Disability Benefit \(ISP1151\)](#)

Access these forms at canada.ca/esdc-forms.

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CANADA PENSION PLAN DISABILITY BENEFIT APPLICATION CHECKLIST

Use the following checklist after completing the [Application for a Canada Pension Plan Disability Benefit \(ISP1151\)](#) and the [Medical Report for a Canada Pension Plan Disability Benefit \(ISP2519\)](#).

Have you provided your date of birth in Section A?	
Have you provided your employment status in Section E? Specifically, have you provided your last day of work?	
Have you provided your direct deposit banking information in Section G?	
Have you read the Privacy Notice Statement and signed your application in Section I?	
Have you filled out Sections 1 and 2 of the Medical Report for a Canada Pension Plan Disability Benefit? *The Medical Report must be signed within 12 months of presenting an application.	
Have you brought the Medical Report for a Canada Pension Plan Disability Benefit (ISP2519) to your doctor or nurse practitioner to complete?	
Have you written your Social Insurance Number in the box at the top of each page?	
Have you read and signed the Consent for Service Canada to Obtain Personal Information?	

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The CPP disability program will pay your doctor or nurse practitioner up to a certain amount for completing your medical report (see amounts below).

They are responsible for sending Service Canada a bill. If they charge more than Service Canada's maximum amount, you are responsible for paying the extra cost.

Service Canada will pay up to the following amounts:

Initial <u>Medical Report for a Canada Pension Plan Disability Benefit (ISP2519)</u>	\$85
<u>Terminal Illness Medical Attestation for a Disability Benefit Under the Canada Pension Plan (ISP2530B)</u>	\$85
*Reinstatement of CPP Disability Benefits, Physician or Nurse Confirmation	\$20
If Service Canada asks for other information, including a narrative, and depending on the complexity and the time required for completion.	\$150

Note: *To obtain the Reinstatement of CPP Disability Benefits, Physician or Nurse confirmation, [contact Service Canada.](#)

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ASSISTANCE COMPLETING THE APPLICATION

Authorizing someone else to help you

Do you want to authorize someone to communicate with Service Canada for you?

Print the **[Consent to Communicate Information to an Authorized Person Form \(ISP1603CPP\)](#)**, complete it, and mail it to Service Canada.

Note: The person you authorize will **not** be able to apply for benefits on your behalf, change your payment address, or make changes related to withholding of federal income tax. However, they can get help from Service Canada to clarify your eligibility and find out which forms are required.

Access the consent form at canada.ca/esdc-forms.

Trustee or power of attorney

If a CPP applicant is **[incapable](#)** of completing the application or needs support, someone with power of attorney may act on their behalf or a trustee may be appointed. **[Contact Service Canada for more information.](#)**

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Incapability

If a CPP applicant is unable to manage their own affairs due to a severe mental impairment, there are 2 options:

- If the applicant already has a court-appointed trustee or has given someone power of attorney to support them in managing their affairs, Service Canada can work directly with the trustee or person with power of attorney.
- If the applicant does not have a trustee and has not given power of attorney to anyone, they can authorize someone to advocate on their behalf using the form **[Agreement to administer benefits under the Old Age Security Act and/or the Canada Pension Plan by a Private Trustee \(ISP3506CPP\)](#)**.

To do this:

- print the **[Agreement to administer benefits under the Old Age Security Act and/or the Canada Pension Plan by a Private Trustee \(ISP3506CPP\)](#)** and the **[Certificate of Incapability-OAS/CPP \(ISP3505CPP\)](#)**;
- have the applicant's medical doctor complete the **[Certificate of Incapability-OAS/CPP \(ISP3505CPP\)](#)**;
- have the individual requesting to be appointed as a trustee complete the **[Agreement to administer benefits under the Old Age Security Act and/or the Canada Pension Plan by a Private Trustee \(ISP3506CPP\)](#)** ; and
- include it when submitting their application to **[Service Canada](#)**.

Download the agreement and certificate forms at **canada.ca/esdc-forms**.

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HOW LONG WILL IT TAKE?

Service Canada will notify you of our decision about 4 months from the date we receive your complete application and any necessary documents.

Service Canada will send you a letter to tell you that your application has been received. A Service Canada representative will also call you to:

- explain how your application will be processed;
- let you know the type of information we need from you; and
- answer any questions you may have.

If 4 months have passed and you have not heard from us, and want to know the status of your application, please [contact us](#).

WHEN WILL I RECEIVE MY BENEFIT?

Your disability benefit usually begins in the 4th month after Service Canada determines that you have a “severe” and “prolonged” disability, as defined by the CPP. For example, if Service Canada determines that you were disabled in July, you will start receiving your benefit payment in November.

You may receive up to 12 months of retroactive payments from the date your application was received.

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BENEFIT AMOUNT

The monthly CPP disability benefit consists of a flat-rate portion of \$496.36 (in 2019) plus an earnings-related portion based on your CPP contributions. The maximum monthly benefit in 2019 is \$1,362.30. The amount you receive may be lower than this, depending on how much and how long you have contributed to the CPP.

When you turn 65, Service Canada removes the flat-rate portion and pays 100 percent of your retirement pension, starting from when you were deemed disabled.

However, the post-retirement disability rate is equal to the disability flat-rate portion (in 2019 it was \$496.36) and will increase each January, according to cost of living.

RECEIVING DISABILITY INCOME FROM ANOTHER SOURCE

If you are receiving disability income from other sources, such as a private insurance company or a provincial or territorial social assistance program, you may still be eligible for the CPP disability benefit, but the other sources may reduce their payments.

Contact your insurance company or social assistance program for details about your case.

RECEIVING MORE THAN ONE CANADA PENSION PLAN BENEFIT

If you are eligible for both a CPP Survivor's pension and a disability benefit, they will be combined into a single monthly payment. The combined amount you receive will not be more than the maximum CPP disability benefit in the year the benefits are combined (\$1,362.30 in 2019). The post-retirement disability benefit will be paid as a separate monthly payment.

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EXTENSION REQUEST

If you have already applied for the CPP disability benefit but you have an upcoming medical appointment that might affect your eligibility, you can ask Service Canada to delay deciding whether you are eligible. The maximum extension is 6 months, but if you still need more time, you can request another extension before the 6 months are up. You can ask for an extension the first time you apply or when you request a reconsideration. To request an extension, [contact Service Canada](#).

REQUEST FOR RECONSIDERATION

If you disagree with Service Canada's decision on your application for a CPP disability benefit, you can ask for a reconsideration within 3 months of receiving a decision letter.

What is a reconsideration?

A reconsideration is a review of your application by a Service Canada staff member who was not involved in making the original decision. They will also review any new information that you provide or others provide for you. Service Canada staff may also seek more medical information about your case.

How do I request a reconsideration?

To request a review of the decision on your application, complete the [Request for Reconsideration of a Canada Pension Plan Disability Decision \(ISP1145\)](#). You must include:

- your name, address, telephone number, and Social Insurance Number;
- a detailed explanation of why you want a reconsideration;

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- any new information that could affect the decision; and
- your signature and the date.

Mail the request to Service Canada at the return address provided on the application form.

Reconsideration takes about 4 months. Service Canada will inform you of the decision, and the reasons for the decision, by phone and by mail.

Complete and send your request to Service Canada right away, even if you are waiting on additional information that you would like to provide us later for reconsideration.

Complete **Section 3: Information you want us to consider** and select **“I want Service Canada to review the decision using information already submitted and new information that I will be providing as soon as I receive it”**.

Complete the table provided with information related to the document or appointment, indicate whether the document is enclosed and the date you estimate you will send it to us.

Note: Service Canada will start reviewing your request for reconsideration once we receive all the information.

If you disagree with the reconsideration decision

If you disagree with the reconsideration decision, the next step is to appeal to the Social Security Tribunal. To do this, complete the Canada Pension Plan form: [Notice of Appeal- Income Security- General Division](#).

For more information, contact the Social Security Tribunal:

- by email: info.sst-tss@canada.gc.ca

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- by phone from 7:00 a.m. to 7:00 p.m. Eastern Time – Monday to Friday:
 - 1-877-227-8577 (toll-free in Canada and the USA)
 - 613-437-1640 (from outside Canada and the USA, call collect)
 - TTY: 1-866-873-8381

WHEN DOES THE BENEFIT STOP?

A CPP disability benefit is not necessarily permanent. It is a long-term benefit that is intended to partially replace your employment income for as long as your disability regularly prevents you from working.

Your CPP disability benefit will stop:

- when you are no longer disabled according to the CPP legislation;
- when you turn 65; or
- when you die (To avoid overpayment, it is important that someone notify Service Canada about your death).

When a CPP disability benefit stops, any related disabled contributor's child's benefits also stop.

If you are receiving a CPP disability benefit when you turn 65, your disability benefit will automatically be converted to a CPP retirement pension the month after your 65th birthday. You will not need to apply. Your retirement pension will be less than your disability benefit because you will no longer receive the flat-rate portion of the disability benefit payment (\$496.36 in 2019).

You may be eligible for an Old Age Security (OAS) pension or income-tested benefits under the OAS program (**Guaranteed Income Supplement, Allowance, Allowance for the Survivor**).

For more information about the OAS benefit, see the [Old Age Security Toolkit](#).

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RETURNING TO WORK

Doing volunteer work or going to school while receiving the CPP disability benefit

Your CPP disability benefit will not be affected if you do volunteer work or go to school.

Note: If you successfully complete a school, university, trade, technical training or rehabilitation program, you must notify Service Canada by calling 1-800-277-9914.

Doing paid work while receiving the CPP disability benefit

You can work and earn up to a certain amount without telling Service Canada and without losing your benefits. For 2019, this amount is \$5,700 (before taxes). This amount may change in future years.

If you earn more than this, you must call Service Canada at 1-800-277-9914.

If you delay contacting Service Canada when you start working and earning over the allowed amount, you might have to pay back some money.

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Disability reoccurs within 2 years

If you stop receiving CPP disability benefits because you return to work, but your disability reoccurs less than 2 years later, the CPP offers you an **automatic reinstatement**.

This means that, if you are unable to continue working because of the same disability or a related disability, you can ask to have your benefits start again without having to re-apply.

Your disability benefits can be quickly reinstated if:

- they stopped less than 2 years ago because you returned to work;
- you cannot continue working because the same or a related disability has reoccurred;
- you are under the age of 65; and
- you are not receiving the CPP retirement pension.*

There may be times when you are regularly able to work, followed by periods when you cannot work because of your disability. There is **no limit** to how many times you may ask for your benefits to be reinstated.

If your children are still eligible, their disabled contributor's child's benefit will also be reinstated.

*Some restrictions apply in respect to the post-retirement disability benefit, contact Service Canada for details.

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Disability reoccurs within 5 years

If you stop receiving CPP disability benefits because you return to work, but your disability reoccurs in over 2 years but under 5 years, you are eligible for a **fast-track reapplication**.

Requirements:

- the date you stopped work must be within one year of the date of reapplication and within 5 years of the date that benefits stopped because you returned to work;
- you cannot continue working because the same or a related disability has reoccurred; and
- you must have made valid contributions in every year since the benefit stopped.

If your children are still eligible, their disabled contributor's child's benefit will also be reinstated.

For more information, see the [Service Canada website](#).

Vocational Rehabilitation Program for recipients of Canada Pension Plan disability benefits

The Disability Vocational Rehabilitation Program is a voluntary program that helps CPP-D benefit recipients return to work. If you are receiving a CPP disability benefit, you may be eligible for employment counseling, financial support for training, and job-search services.

In the past, many people receiving benefits because of a severe and prolonged disability believed that they were permanently out of the workforce. Now, new technologies, medical treatments and skills training are making it possible for some people with severe disabilities to re-enter the workforce.

While you participate in the program, you continue to receive your regular CPP disability benefit, including while you search for a job.

To participate in this program, [contact Service Canada](#).

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TAX CONSIDERATIONS

Income Tax Deductions

Canada Pension Plan Disability Benefits are taxable, Service Canada will deduct income tax from your benefit each month if you submit the [Request for Voluntary Federal Income Tax Deductions form \(ISP3520CPP\)](#). It can be accessed at canada.ca/esdc-forms.

Note: Service Canada will deduct income tax only if you submit a request.

Disability Tax Credit

You may also be eligible for the Disability Tax Credit, which could reduce the amount of income tax you may have to pay.

To apply, you must:

- Complete Part A of the [Disability Tax Credit Certificate \(T2201\)](#);
- Ask a medical practitioner to complete Part B and certify that you have a severe and prolonged impairment and describe the effects of this impairment; and
- Once the Disability Tax Credit Certificate (T2201) is complete, send the form to the Disability Tax Credit Union at Canada Revenue Agency. Use the chart found on the last page of the Certificate and follow the instructions to determine where to send your correspondence.

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For more information on the Disability Benefit Tax Credit, visit: www.canada.ca/en/revenue-agency/services/tax/individuals/segments/tax-credits-deductions-persons-disabilities/disability-tax-credit.html.

The definition of disability differs between Service Canada and the Canada Revenue Agency, for more information on eligibility criteria for the Disability Benefit Tax Credit visit: <https://www.canada.ca/en/revenue-agency/services/tax/individuals/segments/tax-credits-deductions-persons-disabilities/information-medical-practitioners/eligibility-criteria-disability-tax-credit.html>.

IN CASE OF DEATH

What if I die before starting to receive the CPP disability benefit?

If you signed an [Application for a Canada Pension Plan Disability Benefit \(ISP1151\)](#) and Service Canada receives it before your death, we will continue to process your application. If it is approved, any money payable up to the date of death will be sent to your estate.

If you signed your application for a disability benefit and Service Canada receives it after you die, your application must be denied.

In either case, your estate may be eligible to receive the CPP Death Benefit. Your survivors may be eligible for the CPP survivor's pension and surviving child's benefit.

For more information, see the [Service Canada website](#).

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REASSESSMENT OF ELIGIBILITY

Service Canada reassesses cases from time to time to ensure that only eligible people receive disability benefits.

If your case is being reassessed, you may be asked to provide current medical information and other information.

Once all the necessary information has been collected, Service Canada will make a decision to continue or stop disability benefits. We will send you a letter to tell you our decision.

OVERPAYMENTS

If you receive payments to which you are not entitled, you will have to pay them back.

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GLOSSARY OF TERMS

allowable earnings	The maximum amount that a CPP disability beneficiary can earn in a calendar year without notifying Service Canada. In 2019, the amount is \$5,700.
automatic reinstatement	If a person cannot continue working because their disability reoccurs within a 2-year period, their CPP disability benefit can be reinstated. Service Canada will mail the necessary forms to you when your benefits stop.
beneficiary	Someone who is receiving a Canada Pension Plan benefit.
Canada Pension Plan (CPP)	A mandatory public insurance plan that provides contributors and their families with partial replacement of earnings in the case of retirement, disability or death.
Canada Pension Plan disability benefit	A taxable monthly payment that is available to people who have contributed to the CPP and who are regularly not able to work because of a severe and prolonged disability.

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child-rearing provision	If you stopped work or worked less because you were the primary caregiver of your children under the age of 7, the child-rearing provision allows this period not to be counted when calculating your CPP contributions and benefit amount. This increases your CPP disability benefit payment. It may also help you have enough years of contributions to be eligible for the CPP disability benefit.
dependent child	A biological or adopted child of a CPP disability beneficiary, or a child in the beneficiary's care and custody. The child must be under the age of 18 or between 18 to 25 and attending school full-time.
disabled	Someone is considered to be disabled for CPP disability purposes if they are determined under the CPP legislation to have a severe and prolonged mental or physical disability.
Disability Basic Exemption	The Disability Basic Exemption is \$5,700. You must earn more than this amount in 2019 to count it as a "contributory" year for CPP disability eligibility purposes.
disabled contributor's child's benefit	A monthly benefit for a dependent child of someone receiving a CPP disability benefit.

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incapable of making an application	Mentally or physically incapable of forming or expressing an intention to make an application.
incapacity provision	A provision that allows someone to apply retroactively for the CPP disability benefit if they were previously physically or mentally incapable of forming or expressing the intent to apply.
Minimum qualifying period	Refers to the valid years of contributions necessary to be eligible for the disability benefit. You must meet the definition of having a severe and prolonged disability prior to the end of your MQP.
Old Age Security pension	A monthly pension available to individuals aged 65 and older who meet the eligibility requirements, whether they are still working or have never worked.
power of attorney	A document giving someone the legal authority to act on your behalf to manage your legal and financial affairs.
prolonged	A disability is considered prolonged only if the CPP determines that it is likely to be long-term and of indefinite duration or is likely to result in death.
Quebec Pension Plan	A mandatory public insurance plan for workers in Quebec aged 18 and over whose annual employment income is over \$3,500.

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reconsideration	The first level of recourse for CPP applicants who disagree with a decision. It is a review carried out by a Service Canada staff member who was not involved in the initial decision. You must request a reconsideration in writing within 3 months of receiving the decision letter.
severe	A disability is considered severe only if the CPP determines that it usually or always prevents you from doing any substantially gainful work.
social security agreements	An agreement between Canada and another country that coordinates the pension programs of the 2 countries for people who have lived or worked in both countries.
Social Security Tribunal	An administrative tribunal that makes decisions on appeals related to the Canada Pension Plan, Old Age Security and Employment Insurance programs. It operates independently from Service Canada.
Substantially gainful occupation	Any profession of work a person might do to earn a living. If the total amount of earnings from this work is more than 12 times the maximum monthly CPP disability pension amount, the work is considered to be substantially gainful.

Note: In case of conflict between the interpretation of terminology in this toolkit and the terminology of the Canada Pension Plan and Regulations, the terminology of the Plan and Regulations prevail.

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Benefits Finder	<p>You may be eligible for benefits other than CPP disability benefits. Use the Benefits Finder to find other Government of Canada, provincial, or territorial benefits.</p> <p>For more information: canadabenefits.gc.ca</p>
Canada Revenue Agency	<p>A Government of Canada agency who administers taxes, benefits and related programs.</p> <p>For more information: https://www.canada.ca/en/revenue-agency.html</p>
child disability benefit	<p>A tax-free benefit for families who care for a child under age 18 who is eligible for the disability tax credit due to a severe and prolonged impairment in physical or mental functions.</p> <p>For more information: http://canada.ca/en/revenue-agency/services/child-family-benefits/child-disability-benefit.html</p>
Disability Award	<p>A tax-free payment for Canadian Armed Forces members or veterans who have an injury or illness resulting from military service.</p> <p>For more information: www.veterans.gc.ca/eng/services/after-injury/disability-benefits/disability-award</p>

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Registered Disability Savings Plan	A Government of Canada program that helps parents and others save for the long-term financial security of a person who is eligible for the Disability Tax Credit. For more information: https://www.canada.ca/en/revenue-agency/services/tax/individuals/topics/registered-disability-savings-plan-rdsp.html
Registered Disability Savings Grant and Bond	If you have a Registered Disability Savings Plan (RDSP), you can apply for a Canada Disability Savings Grant and/or Bond. For more information: http://canada.ca/en/employment-social-development/programs/disability/savings/grants-bonds.html
Education Funding for People with Disabilities	Grants and student loans to assist people with disabilities and their families. For more information: http://canada.ca/en/services/benefits/disability/education.html
Employment Insurance Sickness Benefit	A Government of Canada program that offers temporary financial assistance to unemployed workers, including providing sickness benefits to people who are unable to work because of sickness, injury, or quarantine. For more information: https://www.canada.ca/en/services/benefits/publicpensions/cpp/cpp-international/apply.html

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Federal Excise Gasoline Tax Refund Program	<p>If you have a permanent mobility impairment and cannot safely use public transportation, you can ask for a refund of part of the federal excise tax on gasoline you buy.</p> <p>For more information: http://canada.ca/en/revenue-agency/services/tax/individuals/segments/tax-credits-deductions-persons-disabilities/excise-gasoline-tax-refund.html.</p>
Quebec Pension Plan disability benefits	<p>Apply for Quebec Pension Plan (QPP) disability benefits instead of CPP if you worked only in Quebec, you currently live in Quebec and have contributed to both the CPP and QPP, or you have worked in Quebec, currently live outside Canada and your last province of residence was Quebec.</p> <p>For more information: https://www.rrq.gouv.qc.ca/en/invalidite/vivre_invalidite/regime_rentes/rente_invalidite/Pages/rente_invalidite.aspx.</p>
Tax Credits and Deductions for Persons with Disabilities	<p>Tax credits and deductions are available for people with disabilities, their supporting family members, and their caregivers.</p> <p>For more information: http://canada.ca/en/revenue-agency/services/tax/individuals/segments/tax-credits-deductions-persons-disabilities.html.</p>

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FORMS

Click on the links below for CPP Disability application forms, or access them at canada.ca/esdc-forms.

Form Title	Form #
<u>Agreement to Administer Benefits under the Old Age Security Act and/or the Canada Pension Plan by a Private Trustee</u>	ISP3506CPP
<u>Application for a Canada Pension Plan Child's Benefit</u>	ISP1400
<u>Application for a Canada Pension Plan Survivor's Pension and Child(ren)'s benefit</u>	ISP1300
<u>Application for benefits for under age 18 children of Disabled Contributor</u>	ISP1152
<u>Application kit for Canada Pension Plan Disability Benefit</u>	ISP1151
<u>Certificate of Incapability-OAS/ CPP</u>	ISP3505CPP
<u>Consent for Service Canada to Obtain Personal Information (physician's copy)</u>	ISP2502-A
<u>Consent for Service Canada to Obtain Personal Information (Service Canada's copy)</u>	ISP2502-B

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<u>Consent to Communicate Information to an Authorized Person</u>	ISP1603CPP
<u>Declaration of Attendance at School or University</u>	ISP1401
<u>Disability Tax Credit Certificate</u>	T2201
<u>Medical Report for a Canada Pension Plan Disability Benefit</u>	ISP2519
<u>Request for Reconsideration of a Canada Pension Plan Disability Decision</u>	ISP1145
<u>Request for Voluntary Federal Income Tax Deductions - CPP/OAS</u>	ISP3520CPP
<u>Terminal Illness Application for a Disability Benefit under the Canada Pension Plan</u>	ISP2530A
<u>Terminal Illness Medical Attestation for a Disability Benefit under the Canada Pension Plan</u>	ISP2530B

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EMPLOYMENT INSURANCE SICKNESS BENEFITS

If you cannot work because of sickness, injury or quarantine, but you would otherwise be able to work, you could be eligible to receive up to 15 weeks of EI sickness benefits.

You must meet the eligibility criteria and provide a medical certificate signed by your doctor or an approved medical practitioner.

For additional information: www.canada.ca/en/services/benefits/ei/ei-sickness.html

CANADA BENEFITS FINDER

Use the Canada Benefits Finder to see if you may be eligible for other federal, provincial or territorial benefits.

For more information, see www.canadabenefits.gc.ca

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FOREIGN BENEFITS

If you live or have lived or worked in another country, you may also be eligible for benefits from that country.

Canada's social security agreements with other countries may help you qualify. Each agreement is different so you will need to contact Service Canada to find out more about your situation.

For more information, [click here](#).

If you have lived or worked in a country that does not have an agreement with Canada, contact that country directly to find out if you are eligible for a benefit.

CPP disability benefit examples

For a better understanding of eligibility, we've prepared **7** unique client scenarios:

1

CONTRIBUTIONS IN 4 OF THE LAST 6 YEARS

Who

Zan is 32 years old and stopped working this month because of a severe and prolonged disability (according to CPP legislation).

Scenario

Zan applies for the CPP disability benefit. His salary was \$45,000 per year. He contributed to the CPP in 4 of the last 6 years.

▶ Outcome

Zan is eligible and starts receiving the CPP disability benefit.

2

25 YEARS OF CONTRIBUTIONS WITH CONTRIBUTIONS IN 3 OF THE LAST 6 YEARS

Who

Jamie started working and contributing to the CPP at age 18.

Scenario

After working for 22 years, at age 40 Jamie decided to return to school to change careers. At age 45, Jamie went back to work. He contributes to the CPP for 3 years before having to stop work due to a terminal illness. Jamie has contributed to the CPP for at least 25 years, with contributions in 3 of the last 6 years.

▶ Outcome

Jamie is eligible for the CPP disability benefit.

CPP disability benefit examples

3

LATE APPLICANT PROVISION

Who

Wayan had to stop working several years ago because of a severe and prolonged disability (according to CPP legislation). He did not apply for the CPP disability benefit until recently.

Scenario

In the 6 years before becoming disabled, Wayan contributed to the CPP for 4 years. His annual earnings were more than the Disability Basic Exemption of \$5500.

▶ Outcome

Wayan is eligible for a CPP disability benefit based on the late applicant provision. He will receive retroactive payments going back 11 months from the date Service Canada received his application.

4

CREDIT SPLITTING

Who

Rishi and Roni were married for many years and now have separated. Rishi never worked because of a disability, while Roni worked and contributed to the CPP. Rishi had not been receiving a CPP disability benefit because he had no CPP contributions.

Scenario

Rishi contacts Service Canada to apply for a division of pension credits. The CPP contributions Roni made while they lived together are combined, then divided equally between them.

▶ Outcome

Rishi now has valid contributions to be considered for the CPP disability benefit.

CPP disability benefit examples

5

INTERNATIONAL SOCIAL SECURITY AGREEMENTS

Who

Paz contributed to the social security system of Peru for many years before immigrating to Canada. Paz began working in Canada upon his arrival, but within 2 years, he had to stop work because of a severe and prolonged disability.

Scenario

Paz does not have enough contributions to the CPP to be considered for the CPP disability benefit. However, since March 2017, Canada has an International social security agreement with Peru.

▶ Outcome

Paz can be considered for the CPP disability benefit. By combining his years of contributions to the Peruvian social security system with those to the Canada Pension Plan, Paz will meet the requirement for contributions in 4 of the last 6. The amount of benefit that Paz receives will be based only on his CPP contributions. Paz should consider applying for a disability benefit from Peru as well.

6

CHILD-REARING PROVISION

Who

Chris recently stopped working because of a severe and prolonged disability.

Scenario

He has been out of the workforce to look after his daughter since she was born 6 years ago. During that time, Chris received the child tax benefit/canada child benefit.

Before his daughter was born, Chris had worked half-days for 4 years.

▶ Outcome

Chris does not have enough CPP contributions in the last 6 years to qualify for the CPP disability benefit. But the child-rearing provision allows Chris to exclude the last 6 years.

Chris is eligible for the CPP disability benefit because he has 4 years of contributions in the 6 years before he stayed home to raise his daughter.

CPP disability benefit examples

7

APPLYING FOR THE POST-RETIREMENT DISABILITY BENEFIT

Who

Carl began to receive his retirement pension at age 60 after 40 years of work. He had a disabling event occur at age 62.

Scenario

Since Carl's retirement pension has been in pay for more than 15 months he is not able to cancel his retirement pension to receive a disability benefit. Since Carl has contributions to the CPP in 3 of the 6 years prior to the disabling event, he may receive the post-retirement disability

benefit.

▶ Outcome

If the post-retirement disability benefit is approved. Service Canada will send him a monthly amount equal to the disability flat-rate portion as a top up to his retirement pension.

Disabled Contributor's Child's benefit examples

For a better understanding of eligibility, we've prepared **4** unique client scenarios:

1

CHILD UNDER 18 YEARS OF AGE: **IN THE CARE AND CUSTODY OF THE DISABLED CONTRIBUTOR**

Who

Lane is the legal guardian of Lee, aged 11.

Scenario

Lane recently applied for and was granted a CPP disability benefit. On the application, Lane stated that Lee was in his custody and control.

▶ Outcome

Lane will receive the disabled contributor child's benefit on Lee's behalf.

2

CHILD UNDER 18 YEARS OF AGE: **NOT IN THE CARE AND CUSTODY OF THE DISABLED CONTRIBUTOR**

Who

Morgan and Marley are separated. Morgan recently applied for and was granted a CPP disability benefit.

Scenario

On the application, Morgan stated that Madison, age 10, was in the custody and control of Marley, Madison's other parent. Morgan gave consent to Service Canada to contact and tell Marley that Madison is entitled to the disabled contributor's child's benefit.

▶ Outcome

Marley must complete the [Application for Benefits for Under Age 18 Children of Disabled Contributor \(ISP1152\)](#) and receive the benefit on Madison's behalf.

Disabled Contributor's Child's benefit examples

3

TRANSITION FROM UNDER 18 YEARS OF AGE TO OVER 18 YEARS OF AGE **DISABLED CONTRIBUTOR'S CHILD'S BENEFIT**

Who

Sushila has a parent who is receiving CPP disability benefits. Sushila just turned 18 years old and is still in school.

Scenario

This fall, Sushila will be attending university full-time. Each year that Sushila attends, she will have to complete the [Declaration of Attendance at School or University \(ISP1401\)](#).

▶ Outcome

The disabled contributor's child's benefit will be paid directly to Sushila.

4

NEW APPLICANT FOR DISABLED CONTRIBUTOR'S CHILD BENEFIT **OVER 18 YEARS OF AGE**

Who

Nicki is 20 years old and attends college full-time. One of Nicki's parents has just been diagnosed with a serious illness and is applying for the CPP disability benefit.

Scenario

Since Nicki is over 18, he must complete the [Application for Child's Benefit \(ISP1400\)](#) and the [Declaration of Attendance at School or University \(ISP1401\)](#).

▶ Outcome

If Nicki's parent is granted the CPP disability benefit, the disabled contributor's child's benefit will be paid directly to Nicki.

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CONTACT US

To contact Service Canada in writing, mail forms and documentation to your provincial office listed [here](#).

Contact Service Canada by phone from Canada or the United States, toll-free at **1-800-277-9914** or TTY: **1-800-255-4786**.

Hours of operation: 8:30 am to 4:30 pm Eastern Time, Monday to Friday.

For more information, and to connect with Service Canada on social media:



[Visit us on Twitter](#)



[Watch our videos on YouTube](#)

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OVERVIEW

As a health care professional, you play a key role in our process. You may be asked to provide medical information about a patient of yours who has submitted an application for CPP disability benefits. The medical information that you provide will enable Service Canada to assess your patient's eligibility or continued eligibility.

We may also seek information from specialists or obtain a second opinion from an independent medical examiner.

The CPP disability benefit provides partial earnings replacement in the form of monthly payments to Canada Pension Plan contributors who have made the required contributions and are deemed unable to regularly work at any substantially gainful job due to a severe and prolonged physical or mental disability. The CPP disability benefit:

- does not provide additional payments for prescription drugs, medical supplies, assistive devices or other health-related services;
- is not intended for short-term disability coverage; and
- automatically converts to a CPP retirement pension at age 65.

A separate monthly benefit is paid to a CPP disability recipient's children who are under the age of 18, or 18 to 25 and attending school full-time.

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WORKING WITH YOUR PATIENT

The medical information you submit about your patient's capacity to work in any substantially gainful job is essential, not only for the initial application, but also during appeals, reassessments or vocational rehabilitation.

Note: Substantially gainful work or occupation is considered to be any profession or work a person might do to earn a living. If the total amount of earnings from this work is more than 12 times the maximum monthly CPP disability pension amount, the work is considered to be substantially gainful.

Service Canada needs enough information to be satisfied that your patient meets the eligibility requirements for CPP disability benefits.

What we need from you is a clear and comprehensive assessment of your patient's medical condition, together with information about any limitations on their capacity to function.

You can help your patient by submitting the medical report **promptly**.

We cannot make a decision to grant a disability benefit until we receive your report.

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PATIENT ELIGIBILITY

To be eligible for the CPP disability benefit, the applicant must:

- have a physical or mental impairment that is both severe and prolonged;
- be under the age of 65; and
- meet the CPP contribution requirements.

Eligibility is determined on the basis of other factors in addition to the medical diagnosis. Our medical adjudicators consider the individual's circumstances, including:

- the nature and severity of their medical condition;
- the impact of the medical condition and treatment on their capacity to work;
- their prognosis;
- their personal characteristics such as age, education, language proficiency and work experience; and
- their work performance and productivity.

Medical adjudicators **do not** consider the availability of suitable employment in the applicant's region when determining eligibility for the CPP disability benefit.

For more information on eligibility criteria, visit [Canada Pension Plan Disability Benefit – Eligibility Criteria](#).

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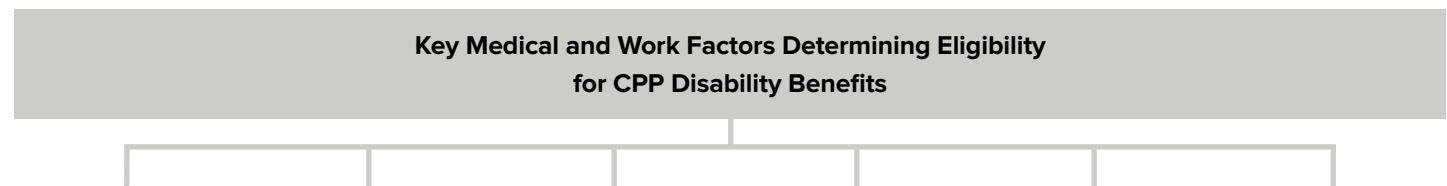
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SUMMARY OF CPP DISABILITY ADJUDICATION GUIDANCE



The Canada Pension Plan Adjudication Framework can be found at: canada.ca/en/employment-social-development/programs/disability/benefits/framework.html

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APPLICATION FORMS

The [Application Kit for CPP Disability Benefits \(ISP1151\)](#) is available online or by [contacting the CPP Program](#). The kit includes:

- [Application for a Canada Pension Plan Disability Benefit \(ISP1151\)](#) – to be completed by the applicant;
- [Medical Report for a Canada Pension Plan Disability Benefit \(ISP2519\)](#) – to be completed by the applicant's physician or nurse practitioner. The medical report must be signed within 12 months of presenting an application.

You must complete the medical report on behalf of your patient. It is imperative that you do so at your patient's request.

The medical information you provide is critical to our assessment of an application.

Note: If you diagnose your patient with a terminal or grave illness, you are responsible for completing Section E of the [Terminal Illness Application for a Disability Benefit under the Canada Pension Plan \(ISP2530A\)](#).

The application will be processed within 5 days for the terminally ill and within a month for the gravely ill.

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TYPE OF MEDICAL INFORMATION NEEDED

The following information related to an applicant's medical history is required for the medical report:

- the medical diagnosis of the physical or mental illness affecting the client's ability to work ;
- the findings upon which the diagnosis was made ;
- the resulting physical or mental functional limitations or restrictions ;
- the date of onset of the limitations or restrictions ;
- the prognosis of the medical condition ;
- the impacts of treatment ;
- whether the applicant's medical condition is episodic, continuous, resolving, or unknown.

We do not need your patient's entire medical file. Provide only the information relevant to the main physical or mental conditions that affect your patient's capacity to work, including supporting documents such as:

- consultants' reports ;
- diagnostic test results ;
- investigative reports ;
- hospital notes.

If your patient is regularly capable of working, they are unlikely to be eligible for CPP disability benefits.

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If your clinical notes address all the questions in the medical report, you may send those notes instead of completing the entire medical report (which will have been sent to you to fill out). However, you must complete the prognosis section of the report and sign the form.

We ask that you address the impairment(s) and associated functional limitations (physical, cognitive, emotional/behavioural) of the medical condition on your patient's capacity to work.

Please provide supporting documents for your comments as this will greatly assist us in making a decision.

In the case of **a late application**, we may ask you for information going back a number of years. With the appropriate information, we can treat an application as though it had been submitted at an earlier date, when the applicant met the contributory requirements.

We must determine whether your patient can be considered to have been medically eligible from that date continuously to the present time.

Contact Service Canada if you are not able to provide the medical information requested. This will help prevent delays in determining your patient's eligibility.

We may be able to get information from your patient or from other sources, or we may decide to send your patient for an independent medical consultation.

Our medical adjudicators are responsible for making decisions on applications for CPP disability benefits using the **Canada Pension Plan Adjudication Framework**, and may request additional information.

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MEDICAL INFORMATION FOR CONTINUING ELIGIBILITY

You are very important in helping us determine whether your patient should continue to receive a disability benefit, or whether they might be eligible for the CPP Disability Vocational Rehabilitation Program.

We periodically review a beneficiary's case to ensure continuing eligibility, and we may ask you for up-to-date medical information on your patient's condition. If so, you may be asked to complete a short medical report.

Note: To avoid delays for your patient, please answer all the questions on any forms you are asked to fill out.

Our periodic reviews give us an opportunity to make contact with clients and identify what services would suit them best. If your patient's case is being reviewed, your patient will also be asked to provide medical and non-medical information.

Because everyone's medical condition is unique, each case is looked at individually. Once all the necessary information has been collected, a decision to continue or stop disability benefits is made.

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OTHER INFORMATION

While medical information is of primary importance, the CPP disability program takes a holistic approach to decision-making.

For example, some factors considered are:

- age ;
- education ;
- language proficiency ;
- transferable work skills ;
- experience.

Note: Local socio-economic conditions are not considered.

Applicants and beneficiaries who are deemed ineligible for benefits may request an internal review of the initial decision to deny or discontinue a benefit. An applicant who is denied a benefit or a beneficiary whose benefit is discontinued may appeal to the [Social Security Tribunal](#).

For more information, see : <https://www1.canada.ca/en/sst/>.

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BILLING

You must mail your invoice to the Service Canada office address indicated on the application form. You will be paid by cheque and payment will be mailed to the address you provide on the invoice.

Your invoice must include:

- your patient's name ;
- your patient's address, and date of birth or Social Insurance Number ;
- your business number, GST/HST number or Social Insurance Number.

Service Canada will pay up to the following amounts:

Initial Medical Report for Canada Pension Plan Disability Benefit (ISP2519)	\$85
Terminal Illness Medical Attestation for a Disability Benefit Under the Canada Pension Plan (ISP2530B)	\$85
*Reinstatement of CPP Disability Benefits, Physician or Nurse Confirmation	\$20
If we ask for other information to be provided, including a narrative, and depending on the complexity and the time required for completion.	\$150

Your patient is responsible for covering any extra costs. Fees outlined in this section are set in consultation with the Canadian Medical Association and are subject to change.

Note: * The Reinstatement of CPP Disability Benefits, Physician or nurse confirmation must be obtained by contacting Service Canada.

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▶ Privacy

Employment and Social Development Canada (ESDC) no longer provides copies of T1204 tax slips to service providers. However, ESDC will continue to submit all T1204 information to the Canada Revenue Agency as required. Refer to the Canada Revenue Agency for information for recipients.

PRIVACY

The personal information of patients is administered pursuant to the Canada Pension Plan legislation as well as the Access to Information Act and the Privacy Act, under which applicants and beneficiaries have the right to formally request a copy of their CPP disability file, including the medical reports and supporting documents.

Appropriate exemption to the release of information may be applied if release of medical information is considered to be contrary to the best interest of the individual (section 28 of the Privacy Act).

If you believe it would be detrimental to your patient to be given particular information about their medical condition, indicate this in your report. We will contact you directly to determine whether this information can be withheld.



Thank you

Service
Canada 