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# OPERATING RESULTS OF CHAIN FURNITURE STORES 1959 

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# OPERATING RESULTS OF CHAIN FURNITURE STORES 

## 1959

## INTRODUCTION

Retail chain store fims are defined as those organizations operating four or more retail outlets in the same of related lines of business under the same ownership. Controlled subsidiary companies are included but "voluntary" of "sponsored" groups in which the stores are individually owned are not.

This report deals with profit and loss statistics, presented mainly in the firm of percentages to net sales. There were too few firms in this class to provide a sales-size breakdown. Balance sheet data, first collected for 1957 , have not been retained in this series. The financial structure of firms in this chain store survey is so widely different that averages have little meaning.

The primary purpose of the dperating results survey is to provide averages or ratios on the different phases of business operation against which firms in the same trade may make direct comparisons with their own results. They also provide useful information to others interested in the cost of distribution of consumet goods.

Note: Definitions will be found on the last page of this report.

## CHAIN FURNTTURE STORES

Firms included in this classification are those uhose sales are mainly household furniture and furnishings. Household appliances may also be sold but to remair. in this class, a firm must not sell more than 33 per cent appliances.

Comparison of operating tatios for the years survered are shown in Table 1. Detail profit and loss ratios are given in Table 2. In this trade carry-
ing charges on credit stius ait reporied as diher or non-trading income. Net operation profit, therefore, is depressed since the expenses involved afe included in total operating experses, but the revenue enters into consideration after operating profit: Final net profit before taxes, however, reflects the seariy operating efficiency of the trade.

TABLE 1. Chain Furniture Stores $\$$ ?ain Operating Results for 1947 in 1959 Compared (Items expressed as ;ercenaces o! ne: saies)

| $1: \in m$ | 1947 | 1949 | 1951 | 1953 | $1955^{1}$ | 1957 | 1959 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number of firms | 10 | 10 | 13 | 10 | 8 | 10 | 9 |
| Gross profit | 32, 5 \% | 35. 11 | 30.68 | 31. 78 | 33.45 | 36. 69 | 36. 13 |
| Operating expenses: |  |  |  |  |  |  |  |
| Salaries | 13. 86 | 12. 11 | 12. 62 | 11.98 | 14. 24 | 16. 81 | 16. 78 |
| Occupancy | 2. 85 | 5. 34 | 4.11 | 3. 96 | 4. 95 | 4.43 | 4. 89 |
| Advertising | 3.04 | 4.69 | 3. 22 | 3. 46 | 3.15 | 4.82 | 5. 41 |
| All other expenses | 4. 99 | 8.94 | 7.27 | 7. 05 | 8.90 | 15.40 | 14.01 |
| Total operating expenses | 24. 74 | 31. 08 | 27. 22 | 26. 45 | 31.24 | 41.46 | 41.24 |
| Sel operating profit | 7. 83 | 4.03 | 3. 46 | 5. 33 | 2.21 | 4. $77^{2}$ | 5. $11^{3}$ |
| Net profit before income tax deduction | 7. 83 | 7. 73 | 4. 51 | 5. 65 | 5.85 | 8. 71 | 8.08 |

${ }^{1}$ Revised.
${ }^{2}$ Ne: operating loss.

TABLE 2. Operating Results of Chain Furniture Stores, 1959


TABLE 2. Operating Results of Chain Fimiture Stores, 1959 - Concludad

| Item: | Total all firms |
| :---: | :---: |
| Profit and loss data per cent of net sales) |  |
| Gross profit | 36.13 |
| Operating expenses: |  |
| Salaries: |  |
| Executives | 0.60 |
| Other employees | 16. 18 |
| Employees' benefits | 0.26 |
| Occupancy | 4.99 |
| Taxes ${ }^{1}$ and licenses | 0.25 |
| Insurance ${ }^{1}$ | 0.32 |
| Repairs and maintenance ${ }^{3}$ | 0.88 |
| Depreciation ${ }^{2}$ | 0.36 |
| Supplies | 1.03 |
| Advertising | 5.46 |
| Travelling | 0. 71 |
| Communication | 1.20 |
| Dolivery | 3.41 |
| Fad debt loss | 3. 83 |
| All other expenses | 1. 76 |
| Total operating expenses | 41. 24 |
| Net operating loss | 5. 11 |
| Non-trading income | 14. 74 |
| Non-trading expense | 1. 55 |
| Net proftt before income tax deduction | 8.08 |

${ }^{2}$ Exciudes amount attributed to real estate which is included in occupancy expense.

## DEFINTIONS

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## ltems

Net sales - the dollar volume of business done. Allowances and disccumss gramed to customers and value of goods returned by cusiomers are deducted from gross sales, but sales of meals of lunches provided employees and any goods withdrawn by the prop:letor for personal use are included.

Purchases - are taken at invoice value less returns and allowances, cast. ant trade discounts. Added to the cost of met chandise are the following expenses: duty, inward freight, express and iuckine, alterations, etc.

Cost of goods sold - detemined by adding the beginning inventofy :o ne: purchases and deducting the ending inventory.

Gross profit - ihe difference between "cost of goods sold" and "net saies".

Operating expenses - all costs incurred in the year's operation of a business. except the cost of merctandise. These include

Salaries and wages (except delivery) - payments io employees berose deduction of income tax of unemplovment insutance. Pronrietors' salaries or withdrawals are included in "ne operating protiz" in unincorporated store operations.

Delivery - includes salaries paid to delivery mes. iruck :epairs and maintenance. depreciation, licences and insurance on delivery equipment and supplies used in connection with, delivery (gas, oil, etc.

Taxes - business, property and water taxes. Taxes collected for remittance to governmental bodies and income tax are not included.

Insurance - annual proportion of premiums for insurance policies carried to protect the business.

Rent - payrients fo: use of business premises.

Heat, light and power - cost applicable to year's operations.

Repairs and maintenance - costs incurfed to keep fixed siore assets operating efficiently (excludes capiral expenditure:

Store supplies - wrapping paper, office supplies, etc,

Advertising - dispiays, window dressing and sales promotion.
vel bad debt loss - estimated amount of uncollectable customers' accouns receavable less the amount recovered from former bad debts.

Other expenses - telephone, telegraph, postage, bank charges. legal, auditing and collection lees, etc.

Vet operating profs - is the difference between "total opepa:itic expenses" and "gross profit" and includes propriecors" sajaries and withdrawals before income tax deductions.

Occupancy - the cost of maintainine and occupyine a place of business and includes: rent, business and property taxes, insurance, heat, light and power. repaits and maintenance and depreciation.

Non-trading income - interes: easned, revenues from: rentals, othe: acrivities, carrying charges and investments,

Non-trading expense - interest expense, remtal expense, any wfe: expenses no: pertainirg to the business.

## Ratios

Stock curnover - the number of times in a year that the average merchandise inventory is sold and renlaced. The average of the beginning and ending inventories is divided into the cost of goods sold.

Note: Each of the following ratios a:t expressed as a pe: centage of "net sales". Consequently, it is permissiblt to make direct comparisons between these ratios. Fselt ratio sepresents a portion of the average ne: Futiti dollar.

Gross profit ratio - sometimes referred to as the " cros : =iticha ratio" or "mark-uf" tepresents the difference betweer. "cost o: goods sold" and "nei sales". It is the mortion af :te average sales' dollat from which the merchant meets his operating expenses and obtains his net operating profit.

Operating expense ratios - each item of expense, as well as "tatal operatime expenses" when expressed as a percentage of "net sales" shows the amounts of the average sales dollar required to operate the average business.

Net operating profit ratio - the remaining proportion of the average saies" dollar after "cosi of goods sold" and "iotal operating expenses" have been deducted. From this amount. the percentage allowances for both proprietors' salaries and income tax should be deducted, in order to determine the percentage to sales of net returns on capital investment.

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