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DOMINION BUREAU OF STATISTICS

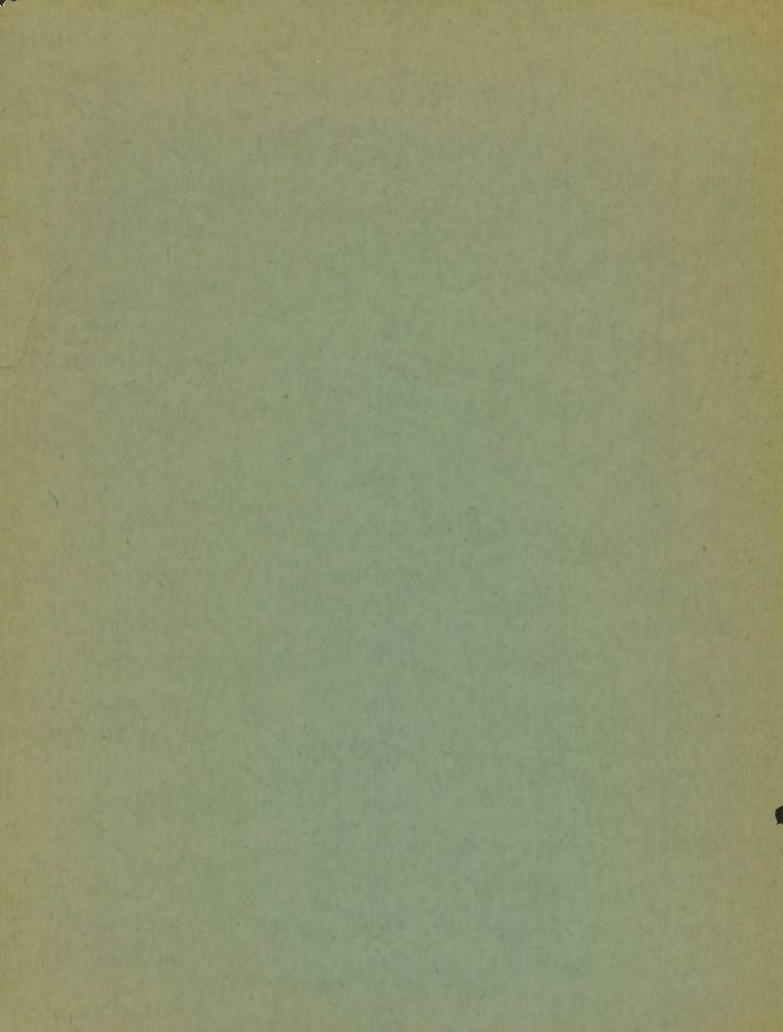
MERCHANDISING AND SERVICES SECTION
OTTAWA, CANADA

OPERATING RESULTS

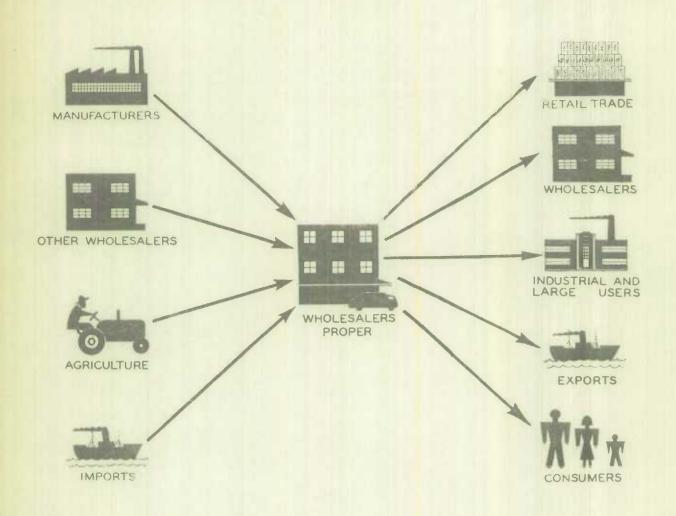
OF

MISCELLANEOUS WHOLESALERS 1947

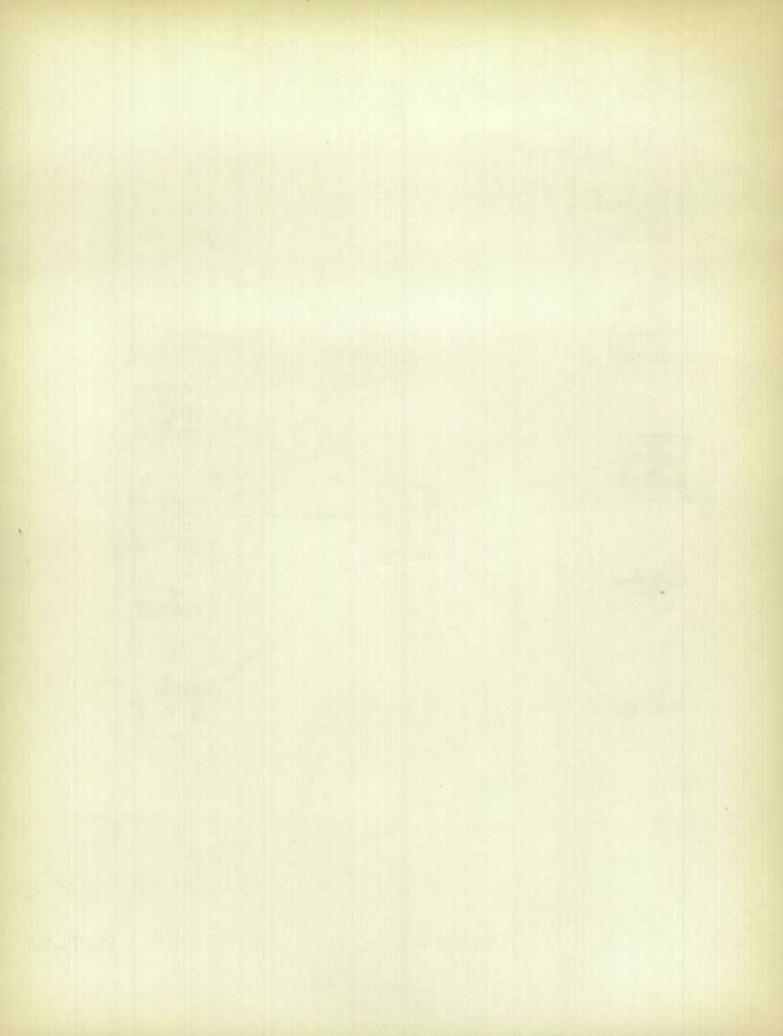




OPERATING
RESULTS OF
WHOLESALERS



WHOLESALERS OF
AUTOMOTIVE SUPPLIES
HARDWARE
HEATING AND PLUMBING SUPPLIES
DRUGS



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Drugs	
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Please aim to return one copy of this form, properly completed, on or before

DOMINION BUREAU OF STATISTICS

MERCHANDISING AND SERVICES OTTAWA

File 80.

OPERATING COSTS IN WHOLESALE TRADE

1947

The returns from this inquiry will be used in the preparation of a report which will be published for the general use of the trade, describing average operating results and profits against which the individual firm may compare its own results.

All replies will be treated as strictly confidential. Figures for all firms in the same line of business will be combined and average results only will be shown. Your report will not be used for income tax purposes or divulged to any other government department.

All figures should relate to the calendar year or to the fiscal year conforming most closely to the calendar year. FLEASE enswer all questions.

I. DE	SCRIPTION OF BUSINESS				1			
(1	Name of firm is	***********			******			
(2	Address of firm is		****					
(3) This business sold the following commoditi percentage of each. Example, groceri							
	(a)	% (d)						
	(b)	% (e) ···						
	(c)		whish are compe		commodities			
(4) This business was conducted by - (Estimate	percentage of ea	ch type)					
	(a) Wholesale merchant (performing funct	ions of warehousi	ng and deliver)	3			
(b) Agent and/or broker % (c) Other - (specify)								
(5	(5) This dusiness was a corporation , pertnership , individual proprietorship .							
) The eales of this firm were distributed to	* Spread		2.30-11	not known }			
	(a) Retail stores		ustrial and oti		}			
(b) Voluntery groups % (c) Consumers (at retail)								
	(c) Other wholesalers							
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	8	
11	I. PROFIT AND LOSS STATUMENT, 1947:	
	A. MERCHANDISDIG STATEMENT	
	(1) Not sales - gross sales less returns, allowances, and trade discounts	
	(E) Inventory of merchandise for resale, at beginning of year	
	(3) Merchandise purchased for resele ~ invoice value plus duty, inmard freight and truckage; less returns, allowances, and trade discounts	
	(4) Total of beginning inventory and net purchases (item 2 plus 3)	
	(5) Inventory of merchandise for resale, at end of year	
	(6) Net cost of goods sold. (item 4 minus item 5)	
	(7) Gross margin or profit (item 1 minus item 6)	1
	SELLING EXPENSES:	
	(1) Salaries, commandations, and bonuses paid to sales force	*
	(E) Travelling expenses of salesmen (inc. sales menager)	1
	(3) Advertising (catalog, display, newspaper, radio, magazine)	1
	(4) Other selling expenses	ŧ
	(5) Total selling expenses (total of items 1 to 4)	-
	WARREHOUSE AND DELIVERY EXPENSES:	
	(6) Salaries and wages peld to shipping and receiving staff, truck drivers, etc	•
	(?) Maintenance of delivery trucks (gas, oil, repairs, depreciation, insurance, etc.)	•
	(8) Outward freight, express, parcel post, and contract bauling	*
	(9) Warehouse supplies (such as paper, twine, packaging materials)	-
	(10) Other warehouse and delivery expense	ŧ
	(11) Total marchouse and delivery expense (total of items 6 to 10)	*
	CENERAL AND ADMINISTRATIVE EXPENSES:	1
	(12) Administrative and office salaries (if unincorporated, include proprietors)	•
	(13) Employees' benefits paid by firm (pension fund, unemployment insurance, hospitalization, workmen's compensation or other staff benefits)	•
	(14) Occupancy expense - for premises used in the business (texes, insurance, repairs, depreciation allowances, and interest (a) on owned real estate end/or rentals paid for rentad premises	1
	(15) Light, heat, power, and water	-
	(18) Taxes other then on real estate and excluding income and sales taxes	Ł
	(17) Insurance other than on real estate	
	(18) Office supplies	·
	(19) Postage, telephons, telegraph	£
	(20) Cash discounts allowed to customers	-
	(El) Loss on bad debts - amount written off during the year	
	less amount recovered	
	(2E) All other expenses	
	[23] Total general and administrative expenses (total of items 12 to 22)	
	(24) TOTAL OPERATING PREMISES (add Items 5, 11, and 23)	
	(25) OPERATING PROFIT (item ITA(7) minus item 11B(24))	-
	C. NET GAIN STATEMENT	
	(26) Other trading income (b) - such as discounts taken on purchases, interest earned,	£
	(27) Income tax or provision made, 1947	L
	(28) NET PROFIT OR LOSS (item # plus item 26 minus item 27)	

For notes on (a) and (b) see next page,

IN THIS SERIES.....

OPERATING RESULTS OF RETAIL CHAIN STORES (1947)

- 1. Food chains
- 2. Clothing chains
- 3. Miscellaneous chains

OPERATING RESULTS OF INDEPENDENT RETAIL STORES (1944, 1945, 1946)

- 1. Food stores
- 2. Clothing stores
- 3. Country general and dry goods stores
- 4. Hardware, furniture, household appliances and radio stores
- 5. Miscellaneous stores
- 6. Filling stations and garages

OPERATING RESULTS OF WHOLESALERS (1947)

- 1. Food and tobacco
- 2. Dry goods, piece goods, footwear
- 3. Miscellaneous wholesalers

Price 25¢ each.

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Chief, Merchandising and Services Section: C.H. McDonald

Series, 1947 No. 19

16-7082

OPERATING RESULTS OF MISCELLANEOUS WHOLESALERS 1947

Content of the Bulletin

This publication contains the results of a survey on the operations of wholesalers of automotive parts and accesories, hardware, heating and plumbing supplies and drugs. No previous survey into the operating costs of these wholesalo trades has been made by the Bureau.

Two other bulletins in the 1947 wholesale operations series cover the following trades: - dry goods, piece goods and footwear; groceries, fruits and vegetables, tobacco and confectionery.

Purpose of the Survey

The costs of distribution, and the allocation of these costs has become the focus of attention of merchants, the general public and government in recent years. While distribution expenses are by no means confined to middlemen and retailers, the approach to the problem of assessing these costs must be made through these types of business organization. The Bureau has carried on extensive studies into the operating expenses of independent retailers, first for the year 1938, and again for 1944, 1945 and 1946.

As a result of requests from the trade, from individuals and from trade associations, it became apparent that the remaining distributive agencies should be surveyed for operating costs. The result has been studies on the operations of retail chains and wholesalers proper covering the year 1947.

What is Distribution?

The three major channels of distribution -- independent retail firms, chain store firms and wholesalers -- leave untouched much of the field of distribution costs.

The conversion of goods from raw materials to finished products, and the placing of commodities before consumers involves the processes of production and distribution. The distinction between the two terms as made by economics seems quite clear cut. Production involves the addition of physical or form utilities to goods, by means of such acts as processing, fabrication, and transformation. Distribution, on the other hand, involves the addition of time and place utilities to goods, by such means as transportation, storage, merchandising, display, advertising, expenses of carrying stocks (spoilage, shrinkage), losses from bad debts and financing.

It becomes evident from the consideration of this distinction that distribution costs are not limited to the handling of finished consumers' goods, and that a large part of such expense is borne by primary producers and manufacturers furing the early stages of fabrication or processing of commodities. The transportation of raw materials, expenses of storage while awaiting processing, financing of inventories, are all distribution costs incurred before the end-product is ready for the ultimate consumer.

While the producer and processor assume some of the costs of distribution, the retailer and wholesaler may take on certain productive functions. Wholesalers may package and repack commodities while certain retailers such as clothiers finish off semi-ready garments or make alterations on finished clothing.

Although the distinction between production and distribution is a useful one, and serves to separate major functions, there are costs which are not clearly one or the other. Some of these difficult to allocate are insurance, financing, taxes, service department costs, and executive salaries. The list is not exhaustive, but where it is impossible to make a clear-cut division of functions, costs are often apportioned on a prograta basis, decided upon by the relative expense ratios of more easily allocated functions, such as selling salaries, store occupancy expense, advertising etc.

Distribution costs, therefore, are not limited to middlemen or retailers but are a part of the interlocking distributionproduction system which prepares finished goods and places them before the consumer. The practical distinction between distribution and production is made, however, by dividing industry into units which perform chiefly either productive or distributive functions. Major distributive agencies may be classified as follows:

Wholesalers or the Intermediary Trade

Wholesalers proper
Manufactures' sales branches or
offices
Petroleum bulk tank stations
Agents and Brokers
Assemblers of primary products
Other types of operation

Retailers

Independent Retailers
Independent Consumer Co-operatives
Chains - Voluntary chains
Chains under central ownership
and control
Retail co-operative chains.

Relative importance of wholesalers proper to total wholesale trade is shown below.

Wholesale Trade - 1941 Census

Type of Operation	Per cent of Total Sales	
Wholesalers proper	44.6 22.8 4.1 17.2 8.5 2.8	Source: 1941 Census Vol. XI, Table 1, P. XXXI

The ten trades surveyed accounted for 35 per cent of the sales of all wholesalers proper in 1941.

The Schedule

In order that the form be designed in such a way that it could be filled out with a minimum of effort from existing accounting records, a sample questionnaire was drawn up and despatched to all known firms in the trades surveyed. An accompanying letter requested that the companies make suggestions which would make the items clear and readily understood throughout the trade. The recommendations received were invaluable in the design of the final form.

A facsimile of the main portion of this final schedule is presented on pages 2 and 3 to help clarify meanings of terms.

Methods

The ten trades in the survey were selected for their importance in the field of wholesale distribution of consumer goods to retailers. Other trades of considerable weight were omitted because their sales were made largely to industrial users of lumber and building materials, chemicals, machinery and equipment, etc. As far as possible the wholesalers canvassed were those performing the functions of warehousing and delivery.

Wholesalers proper may be briefly defined as wholesale establishments buying and selling goods on their own account. From this group those types not actually handling the merchandise - drop shippers and desk jobbers - were omitted.

When reports were received, some could not be used for such reasons as manufacturing activities, partial brokerage or agency business, for which expenses could not be separated from the functions of a warehousing and delivery wholesaler. Mixture of commodities not typical of the trade and unrelated as to cost of handling eliminated other returns from tabulation. Where the number of reports was sufficient, the results were tabulated according to the most suitable sales—size range. The salaries of proprietors and partners were included with administrative salaries. Income tax tabulation was made only for incorporated firms.

As with all surveys conducted by the Dominion Bureau of Statistics, only average results are shown and all information submitted by the co-operating firms has been kept in strictest confidence.

RESULTS OF THE SURVEY.....

The four trades contained in this bulletin are not allied trades, yet some comparison may be made between the three durable goods types. Drug wholesalers operated on smaller profits than the other types.

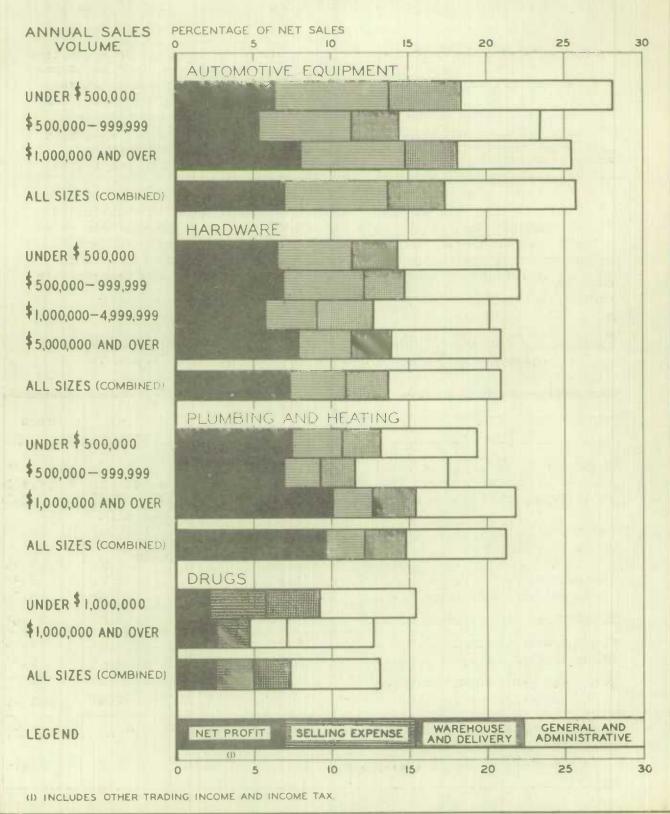
Of the three durable goods trades wholesalers of automotive parts and accessories obtained the greatest gross profit - 24.48 per cent of net sales - but due to higher operating expenses, particularly in selling, they netted the smallest profit before income tax deduction (6.95 per cent). Wholesalers of plumbing and heating supplies obtained the greatest ratio of net profit of all wholesale trades surveyed in this operating cost study (9.63 per cent). Hardware and automotive supplies wholesalers were third and fourth respectively.

The rate of stock turnover was more rapid in wholesalers of plumbing and heating supplies and they also transacted more business on credit than did wholesalers of automotive parts and accessories and hardware. These and other comparable features in the operations of these 'miscellaneous' wholesalers are presented in table 1.

Table 1. - OPERATING RESULTS OF WHOLESALERS OF AUTOMOTIVE SUPPLIES,
HARL ARE, HEATING AND PLUMBING SUPPLIES AND DRUCS, 1947

Item	Automotive Supplies	Hardware	Plumbing and Heating	Drugs		
Number of firms\$ Average sales per firm\$ Stock turnover (times per year).	68 565,201 5.4	4.0	34 1,865,411 6.3	5.1		
	(Per cent of net sales)					
Gross profit	24.48	20.14	20.45	12.77		
Selling	6.76	3.56	2.51	2.44		
Warehouse and delivery	3.61	2.82	2.74	2.42		
General and administrative	8.37	7.15	6.34	5.76		
Total operating expenses	18.74	13.53	11.59	10.62		
Net operating profit	5.74	6.61	8.86	2.15		
Other trading income	1.21	0.73	0.77	0.31		
Total net profit before income tax deduction	6.95	7.34	9.63	2.46		
Credit sales % of total Accounts outstanding % of	91.18	94.93	96.26	96.77		
credit sales	11.22	10.00	12.28	6.79		

OPERATING RESULTS OF MISCELLANEOUS WHOLESALERS 1947



AUTOMOTIVE PARTS AND ACCESSORIES ..

Sixty-eight firms in this classification returned satisfactory reports. While the firms covered in this study were those classed as wholesalers of automotive parts and accessories, certain other items were sold by some of the firms such as tires and tubes, garage and service station equipment, and a small amount of electrical appliances. These were handled in minor quantities and should have little effect on the operating ratios presented in this report. Basic information for the 68 firms, divided into three sales-size groups, is given below.

GENERAL INFORMATION ON REPORTING FIRMS

	Annual Net Sales				
Item	Under \$500,000	\$500,000 to \$999,999	\$1,000,000 and over		
Number of firms	44	14	10	68	
	22	12	10	44	
	39	9	6	54	
Garages and filling stations % Other wholesalers	63.15	47.63	82.44	69.15	
	19.26	44.05	2.24	16.51	
	13.02	7.07	7.42	8.88	
	4.57	1.25	7.90	5.46	

Summary points in the operations of these firms in 1947 include the following:

- 1. Out of every \$100 net sales, the average firm paid out \$75.52 as cost of goods and \$18.74 for operating expenses. This left a profit on operations of \$5.74 to which other income added \$1.21 to make a total net profit before deduction of income tax of \$6.95. The largest size group obtained the greatest net profit \$8.07. (Table 3.)
- 2. In 1947, wholesalers of automotive parts and accessories sold and replaced their stock on an average of 5.4 times per year. Inventories on hand were greater in dollar volume at the end of the year than at the beginning in all size classes. Ninety-one per cent of sales were made on credit and 11.22 per cent of these credit sales was outstanding at the end of the year. (Table 3.)

- 3. The largest item of expense in operating this kind of business was salaries paid to salesmen at 4.66 per cent of net sales. Administrative and warehouse salaries were next largest and together all salaries and wages formed 61 per cent of all expenses or 11.37 per cent of net sales. (Table 4.)
- 4. Firms of the incorporated type of organization held a slight advantage in gross and net profit over the all firm average. To a net operating profit of 6.04 per cent of net sales these businesses added other income of 1.26 per cent and paid income tax of 3.24 per cent to net a final profit of 4.06 per cent of net sales. The main profit ratios of these firms by size are set out in table 2.

Table 2. - OPERATING RESULTS OF INCORPORATED AUTOMOTIVE ACCESSORIES WHOLESALERS, 1947

By Size of Firm								
Item	Under \$500,000	\$500,000 to \$999,999	\$1,000,000 and over	Total all sizes				
		(Per cent	of net sales)				
Gross profit	29.01 22.85 6.16 0.94	22.54 18.03 4.51 1.20	24.11 17.42 6.69 1.38	24.61 18.57 6.04 1.26				
tax deduction	7.10 3.01 4.09	5.71 2.52 3.19	8.07 3.63 4.44	7.30 3.24 4.06				

Table 3. - OPERATING RESULTS OF AUTOMOTIVE ACCESSORIES WHOLESALERS, 1947

By Size of Firm							
Item	Under \$500,000	\$500,000 to \$999,999	\$1,000,000 and over	Total all sizes			
Number of firms\$ Average net sales per firm\$ Average cost of goods sold\$ Stock turnover (times per year)\$ Average beginning inventory\$ Per cent of net sales	231,770 168,878 4.7 30,481 13,15	14 680,779 528,358 6.4 71,570 10.51	10 1,870,489 1,419,599 5.4 215,397 11.52	68 565,201 426,818 5.4 66,134 11.70			
Average ending inventory \$ Per cent of net sales	41, 682 17.98	92,794	314, 287	92, 294			
PROFIT AND LOSS DATA (Per cent of net sales)							
Cross profit Operating Expenses: Selling Warehouse and delivery General and administrative	27.14 7.40 4.64 9.64	22.39 5.98 3.10 9.12	24.11 6.80 3.31 7.31	24.48 6.76 3.61 8.37			
Total operating expenses	21.68	18.20	17.42	18.74			
Net operating profit	5.46 0.93	4.19 1.16	6.69 1.38	5.74 1.21			
Total net profit before income tax deduction	6.39	5.35	8.07	6.95			
MISCELLANEOUS DATA							
Credit sales: Average per firm\$ Per cent of total sales	203, <mark>7</mark> 26 87.90	632,171 92.86	1,726,648 92,31	515,350 91.18			
Accounts outstanding: Average per firm\$ Per cent of credit sales	23,673 11.62	70, 930 11,22	189,413 10.97	57, 822 11.22			
Sales per 1,000 sq. ft. floor space. \$	33, 314	75,844	85, 270	59,810			

Table 4. - OPERATING EXPENSES OF AUTOMOTIVE ACCESSORIES WHOLESALERS, 1947

By Si	ze of Firm					
Item	Under	\$500,000 to	\$1,000,000	Total		
7.004	\$500,000 \$999,999 and over all s					
			of net sales)	1		
Gross profit	27.14	22.39	24.11	24.48		
Operating Expenses:			404			
Selling expense	e- 3 e-	12 mil	4 07	1 00		
Salaries	5.15	3.73	4.87	4.66		
Travelling	1.28	1.29	0.69	1.00		
Advertising	0.57	0.44	0.85	0.67		
Other selling expenses	0.40	0.52	0.39	0.43		
Total selling expenses	7.40	5.98	6.80	6.76		
Warehouse and Delivery Expense:						
Salaries and wages	3.30	2.34	2.63	2.73		
Maintenance of delivery equipment.	0.53	0.14	0.21	0.28		
Outward freight, contract delivery.	0.37	0.30	0.18	0.26		
Warehouse supplies	0.30	0.13	0.18	0.20		
Other warehouse and delivery						
expense	0.14	0.19	0.11	0.14		
Total warehouse and delivery						
expense	4.64	3.10	3.31	3.61		
General and Administrative Expense:	4 3715	4 00	F7 O.4	F 00		
Salaries	4.75	4.62	3.24	3.98		
Employees' benefits	0.21	0.22	0.30	0.26		
Occupancy	1.09	0.87	0.91	0.95		
Light, heat, and power	0.33	0.20	0.16	0.21		
Taxes (l.)	0.13	0.09	0.10	0.11		
Insurance (1)	0.26	0.24	0.14	0.20		
Office supplies	0.42	0.30	0.33	0.34		
Postage, telegraph, telephone	0.50	0.49	0.38	0.44		
Cash discounts allowed	0.57	0.87	0.26	0.49		
Bad debts - amount allowed or						
written off	0.41	0.22	0.32	0.32		
(Less) Amount recovered	0.07	0.04	0.14	0.10		
Net bad debt loss	0.34	0.18	0.18	0.22		
All other expenses	1.04	1.04	1.31	1.17		
Total general and administrative						
expense	9.64	9.12	7.31	8.37		
Total operating expenses	21.68	18.20	17.42	18.74		
Net operating profit	5.46	4.19	6.69	5.74		

⁽¹⁾ Excludes amount attributed to real estate which is in occupancy.

HARDWARE.....

Reports suitable for tabulation were received from 46 wholesalers of hardware. This classification covered general line hardware dealers and the firms were divided into four sales-size groups. General information concerning these firms follows with summary points in their 1947 business operations below.

GENERAL INFORMATION ON REPORTING FIRMS

	Annual Net Sales .						
Item	Under \$500,000	\$500,000 to \$999,999	\$1,000,000 to \$4,999,999	\$5,000,000 and over	Total all sizes		
Number of firms	13 11 13 63.34 9.52 11.98 13.94 1.22	13 11 13 64.36 2.16 14.65 10.49 8.34	12 11 9 65.38 4.82 28.15 1.44 0.21	70.23 0.64 27.54	46 41 37 68.54 1.88 26.03 1.65 1.90		

- 1. In 1947 the average hardware wholesaler paid \$79.86 out of every \$100 net sales as cost of goods and retained \$20.14 to meet operating expenses of \$13.53 and derived a net profit of \$6.61. Firms with net sales over \$5,000,000 obtained the highest ratio of net operating profit 7.20 per cent of net sales-which with other income of 0.70 per cent resulted in a profit of 7.90 per cent before income tax deduction. (Table 6.)
- 2. Salaries generally decreased in sales ratio with size of business. Administrative salaries were the largest item of expense (3.23 per cent) with selling salaries next and warehouse and delivery salaries and wages at 2.21 per cent of net sales. Total salaries averaged 7.74 per cent of net sales or 57 per cent of all operating expenses. Other details of individual expense items are presented by size of business in table 7.

3. As 41 of the 46 firms were incorporated, the results of this type will parallel the results of all firms very closely. Income tax data on these firms, however, permits a further tabulation to a final net profit. The all size average showed a total net profit before income tax of 7.41 per cent of net sales with income tax of 3.51 per cent of sales or approximately 47 per cent of taxable income. (Table 5.)

Table 5. - OPERATING RESULTS OF INCORPORATED HARDWARE WHOLESALERS, 1947

<u>I</u>	y Size of				the law or the relative to the latter to
Item	Under \$500,000	to	\$1,000,000 to \$4,999,999	\$5,000,000 and over	Total all sizes
		(Pe:	r cent of n	et sales)	
Gross profit	21.54 16.15 5.39 1.34	21.59 15.34 6.25 0.76	19.75 14.68 5.07 0.77	20.20 13.00 7.20 0.70	20.23 13.56 6.67 0.74
Total net profit before income tax deduction	6.72 2.57 4.15	7.01 3.22 3.81	5.84 2.75 3.09	7.90 3.77 4.13	7.41 3.51 3.90

Table 6. - OPERATING RESULTS OF HARDWARE WHOLESALERS, 1947

By Size of Firm						
Item	Under \$500,000	to	\$1,000,000 to \$4,999,999	\$5,000,000 and over	Total all sizes	
Number of firms	13 268, 789 212, 989 4.5		12 2,233,081 1,798,857 5.6	8 11,418,180 9,111,722 3.6	46 2,844,283 2,271,323 4.0	
Average beginning inventory \$ Per cent of net sales Average ending inventory \$ Per cent of net sales	40,922 15.22 53,214 19.80	15.12 126,773	282,131 12.63 363,237 16.27	2,284,269 20.01 2,713,747 23.77	512,674 18.02 617,579 21.71	
PROFIT AND LOSS DATA (Per cent of net sales)						
Gross profit	20.76 4.71 3.07 7.67	21.40 5.22 2.65 7.33	19.45 3.33 3.72 7.45	20.20 3.41 2.56 7.03	20.14 3.56 2.82 7.15	
Total operating expenses	15.45	15.20	14.50	13.00	13.53	
Net operating profit Other trading income	5.31	6.20	4.95 0.74	7.20 0.70	6.61	
Total net profit before income tax deduction	6.58	6.92	5.69	7.90	7.34	
MISCELLANEOUS DATA						
Credit sales: Average per firm \$ Per cent of total sales	233, 981 87.05		2,164,749 96.94	10,846,129 94.99		
Accounts outstanding: Average per firm	23.755 10.58			1,066,174 9.83		

Table 7. - OPERATING EXPENSES OF HARDWARE WHOLESALERS, 1947

By Size of Firm						
	Under	\$500,000	\$1,000,000	\$5,000,000	Total	
' Item	\$500,000	TO	to	and over	all sizes	
			\$4,999,999 cent of net	sales)		
			i			
Gross profit	20.76	21.40	19.45	20.20	20.14	
Operating Expenses:			1			
Selling expense:	(7. 0.1	(7 (9.1)	0 77	0.77	0.70	
Salaries Travelling	3.21	3.71	2.31 0.71	2.11	2.30 0.78	
Advertising	0.15	0.30	0.27	0.47	0.41	
Other selling expenses	0.09	0.16	0.04	0.08	0.07	
Total selling expense	4.71	5.22	3.33	3.41	3.56	
Tour porring orbanic sessessesses	4012	0 4 5 10	0.00		0.00	
Warehouse and Delivery Expense:				•		
Salaries and wages	2.50	2.14	2.99	1.98	2.21	
Maintenance of delivery equipment	0.38	0.29	0.41	0.21	0.26	
Outward freight, contract	0.00	0 . 2, 3	0.11	0.01	0.20	
delivery	0.06	0.11	0.14	0.26	0.22	
Warehouse supplies	0.07	0.09	0.09	0.07	008	
Other warehouse and delivery						
expenses	0.06	0.02	0.09	0.04	0.05	
Total warehouse and delivery						
expense	3.07	2.65	3.72	2.56	2.82	
General and Administrative					The Control of the Co	
Expense:					K P	
Salaries	4.07	3.85	3.60	3.03	5.23	
Employees' benefits	0.10	0.12	0.26	0.17	0.18	
Occupancy	0.90	0.93	0.92	1.17	1.10	
Light, heat, and power	0.22	0.15	0.17	0.13	0.14	
Taxes (1)	0.09	0.08	0.06	0.06	0.06	
Insurance (1)	0.23	0.22	0.12	0.08	0.10	
Office supplies	0.23	0.28	0.23	0.25	0.25	
Postage, telegraph, telephone .	0.32	0.31	0.38	0.34	0.34	
Cash discounts allowed	0.53	0.35	0.86	0.66	0.68	
Bad debts - amount allowed or						
written off	0.17	0.24	0.27	0.30	0.28	
(Less) Amount recovered	0.01	0.03	0.03	0.12	0.09	
Net bad debt loss	0.16	0.21	0.24	0.18	0.19	
All other expenses	0.82	0.83	0.61	0.96	0.88	
Total general and administrative						
expense	7.67	7.33	7.45	7.03	7.15	
Total operating expenses	15.45	15.20	14.50	13.00	13.53	
Net operating profit	5.31	6.20	4.95	7.20	6.61	
(1) Weelinday amount attributed to no	ol octat	which in	in			

⁽¹⁾ Excludes amount attributed to real estate which is in occupancy.

PLUMBING AND HEATING SUPPLIES ...

Thirty-four wholesalers of plumbing and heating aupplies returned reports satisfactory for tabulation in this study. For presentation of operating results, these returns were divided into three sales-size groups. General information on these firms is as follows:

GENERAL INFORMATION ON REPORTING FIRMS

CALTESTICS CONSTRUCTOR CAPTURE CACCA	PRI ERMERES				
	Annual Net Sales				
Item	Under \$500,000	\$500,000 to \$999,999	\$1,000,000 and over	Total all sizes	
Number of firms	16	7	11	34	
Incorporated companies	11	7	11	29	
Single establishments	16	6	7	29	
Contractors	92.71	84.53	67.27	70.68	
Other wholesalers %	3.57	7.31	3.52	3.87	
Industry and other large users. %	1.23	6.20	21.15	18.35	
Others (incl. retail sales) %	2.49	1.96	8.06	7.10	

Points of major importance in the operations of wholesalers of plumbing and heating supplies are summarized below.

- 1. For every \$100 net sales, \$79.55 was paid out as cost of merchandise and \$11.59 as operating expenses to net an operating profit of \$8.86. Other income added \$0.88 to give a total net profit before income tax deduction of \$9.63. Firms with annual net sales in excess of \$1,000,000 obtained higher ratios of profit than the all size average and the two smaller size-classes averaged smaller ratios. (Table 9.)
- 2. Salarias and wages paid former 5.97 per cent of net sales or approximately 51 per cent of total operating expenses. Administrative salaries were highest at 2.93 per cent of net sales, selling salaries represented 1.72 per cent and warehouse and delivery 1.32 per cent. Cash discounts allowed customers were 1.16 per cent of sales and outward freight or contract hauling 1.09 per cent. Other details of expense by size groups are given in table 10.

3. Incorporated companies in the two smaller sized groups paid income tax to the extent of 3.13 per cent and 3.09 per cent of net sales, leaving final net profits of 4.77 per cent for the smallest group and 3.78 per cent for the middle size group. Inclusion of miscellaneous income other than trading income by some of the largest class firms made it impossible to compile average results for that group on income tax data. The results of the incorporated firms of the two smaller size classes are shown in table 8.

Table 8. - OPERATING RESULTS OF INCORPORATED FIRMS - WHOLESALERS OF PLUMBING AND HEATING SUPPLIES, 1947

TA	Annual	Annual Net Sales			
Item	Under \$500,000	\$500,000 to \$999,999			
	(Per cent	of net sales)			
Gross profit	19.91	16.47			
Total operating expenses	12.72	10.65			
Net operating profit	7.19	5.82			
Other trading income	0.71	1.05			
Total net profit before income tax					
deduction	7.90	6.87			
Income tax	3.13	3.09			
Final net profit	4.77	3.78			

Table 9. - OPERATING RESULTS OF PLUMBING AND HEATING WHOLESALERS, 1947

By Size of Firm \$500,000 Under \$1,000,000 Total Item to \$500,000 and over all sizes \$999,999 Number of firms 16 Average net sales per firm \$ 299,009 352,831 4, 788, 184 1,865,411 Average cost of goods sold \$ 242,830 712,402 3,779,910 1,483,856 Stock turnover (times per year) 9.9 10.4 5.8 6.3 523, 184 Average beginning inventory \$ 19,203 49,836 188,563 Per cent of net sales 6.42 5.84 10,93 10.11 Average ending inventory \$ 29,867 87,483 772,457 281, 979 Per cent of net sales 9.99 10.26 16.13 15.12 PROFIT AND LOSS DATA (Per cent of net sales) Gross profit 18.79 16.47 21.06 20.45 Operating Expenses: Selling 3.20 2.45 2.46 2.51 Warehouse and delivery 2.55 2.16 2.83 2.74 General and administrative 6.17 6.04 6.38 6.34 Total operating expenses 11.92 10.65 11.67 11.59 Net operating profit 6.87 5.82 9.39 8.86 Other trading income 0.60 1.05 0.75 0.77 Total net profit before income tax deduction 7.47 6.87 10.14 9.63 MISCELLANEOUS DATA Credit sales: Average per firm 262.769 736,334 4,689,068 1.795.645 Per cent of total sales 87.88 86,34 97.93 96.26 Accounts outstanding: Average per firm \$ 27, 196 71,572 593,167 220,505 Per cent of credit sales 10.35 9.72 12.65 12.28 Sales per 1,000 sq. ft. floor space. \$ 40,101 48, 933 49,078 47,502

Table 10. - OPERATING EXPENSES OF PLUMBING AND HEATING WHOLESAIERS, 1947

By Size of Firm						
Item	Under \$500,000	\$500,000 to \$999,999	\$1,000,000 and over	Total all sizes		
	(Per cent of net sales)					
Gross profit	18.79	16.47	21.06	20.45		
Operating Expenses:			16 44 6-11	THE RELLEGIO		
Selling expense:	2.22	1.48	1.71	1.72		
Salaries	0.62	0.75	0.41	0.46		
Travelling	0.625	0.18	0.20	0.20		
Advertising	0.11	0.04	0.14	0.13		
Other selling expenses	0.11	0.02				
Total selling expense	3.20	2.45	2.46	2.51		
Warehouse and Delivery Expense:						
Salaries and wages	1.65	1.26	1.29	1.32		
Maintenance of delivery equipment.	0.39	0.24	0.17	0.19		
Outward freight, contract delivery.	0.34	0.41	1.24	1.09		
Warehouse supplies	0.03	0.10	0.10	0.09		
Other warehouse and delivery						
expenses	0.14	0.15	0.03	0.05		
Total warehouse and delivery	0 55	0.10	2.83	2.74		
expense	2.55	2.16	2.00	2012		
General and Administrative Expense:						
Salaries	2.99	2.78	2.94	2.93		
Amployees' benefits	0.07	0.08	0.06	0.06		
Occupancy	0.63	0.59	0.79	0.77		
Light, heat, and power	0.12	0.12	0.13	0.13		
Taxes (1)	0.06	0.06	0.05	0.06		
Insurance (1)	0.12	0.10	0.06	0.07		
Office supplies	0.25	0.28	0.23	0.23		
Postage, telegraph, telephone	0.29	0.27	0.28	0.28		
Cash discounts allowed	0.90	0.89	1.22	1.16		
Bad debts - amount allowed or			0.00	0.03		
written off	0.27	0.20	0.20	0.21		
(Less) Amount recovered	(a)	0.10	0.06	0.06		
Net bad debt loss	0.27	0.10	0.14	0.15		
All other expenses	0.47	0.77	0.48	0.50		
Total general and administrative	6 10	6.04	6.38	6.34		
expense	6.17					
Total operating expenses	11.92	10.65	11.67	11.59		
Net operating profit	6.87	5.82	9,39	8.86		
	agha ha whiai	a in occi	nones			

⁽¹⁾ Excludes amount attributed to real estate which is in occupancy.

(a) Less than 0.005 per cent.

DRUGS.....

Seventeen regular wholesalers of drugs and 5 wholesalers operating on a cooperative basis submitted satisfactory reports to this survey. The 17 regular wholesalers were divided into two sales-size groups, results for which appear in tables 11 and 12. As all except one firm in the smaller class were incorporated companies, income tax data for the incorporated firms is shown in table 11. General information on the 17 firms follows:

GENERAL INFORMATION ON REPORTING FIRMS

	Annual Net Sales			
Item	Under \$1,000,000	\$1,000,000 and over	Total all sizes	
Number of firms	9	8	17	
Incorporated companies	8	8	16	
Sales distribution to:				
Retailers	93.13	83.63	84.81	
Other wholesalers	3.27	12.34	11.21	
Industry and other large users %	3.60	3.45	3.47	
Others	400	0.58	0.51	

Summary points in the operations of drug wholesalers in 1947 are shown below.

- 1. Out of every \$100 net sales, \$87.23 was spent as cost of goods sold and \$10.62 as operating expenses. To the \$2.15 net operating profit \$0.31 was added as other income and \$1.07 deducted in income tax to leave a final net profit of \$1.39. (Table 11.)
- 3. Stock was sold and replaced 5.1 times per year in the average drug wholesale firm with the smaller sized firms effecting a slightly more rapid rate of turnover than the larger class. The larger firms granted more credit and had a smaller proportion of credit sales outstanding at the end of the year. (Table 11.)

- 3. In common with other wholesale businesses, drug wholesalers expended over 50 per cent of operating expenses in salaries and wages. Administrative salaries formed 2.85 per cent of net sales, selling salaries 1.73 per cent and warehouse and delivery salaries and wages 1.70 per cent. Other expense items are shown in detail by size breakdown in table 12.
- 4. Cooperative wholesalers operated on a gross profit sufficient to meet expenses. The benefits derived from cooperative buying were apparently passed on to members. This difference in operation is shown in table 13. Gross profit is only half that obtained by regular wholesalers. Selling expenses are negligible at 0.40 per cent of net sales as compared to 2.44 per cent paid by regular wholesalers. In almost all items of expense cooperative wholesalers operated on smaller ratios than other drug wholesalers. (Table 13.)

Table 11, - OPERATING RESULTS OF DRUG MIOLESALERS, 1947

By Size of Firm					
Item	Under \$1,000,000	\$1,000,000 and over	Total all sizes		
Number of firms	9 401,703 341,861 5.7	8 3,178,465 2,782,368 5.0	17 1,708,415 1,490,335 5.1		
Average beginning inventory	56,011 13.94 64,988 16.18	536,843 16.89 571,806 17.99	281,376 16.47 303,073 17.74		
PROFIT AND LOSS DATA (Per cent of net sales)					
Gross profit	14.90	12.46	12.77		
Operating Expenses: Selling Warehouse and delivery General and administrative	3.66 3.51 6.20	2.27 2.26 5.69	2.44 2.42 5.76		
Total operating expenses	13.37	10.22	10.62		
Net operating profit	1.53 0.53	2.24 0.28	2.15 0.31		
Total net profit before income tax deduction.	2.06	2.52	2.46		
Income tax	0.77	1.12	1.07		
Final net profit	1.29	1.40	1,39		
MISCELLANEOUS DATA					
Credit sales: Average per firm	367,558 91.50	3,104,088 97.66	1,653,233 96.77		
Accounts outstanding: Average per firm	32,308 8.79	200, 834 6,47	112,254		
Sales per 1,000 sq. ft. floor space \$	38, 625	70,470	59,885		
The state of the s	I am an				

Table 12. - OPERATING EXPENSES OF DRUG WHOLESALERS, 1947

By Size of Firm				
Item	Under \$1,000,000	\$1,000,000 and over	Total all sizes	
	(Per cent of net sales)			
Gross profit	14.90	12.46	12.77	
Operating Expenses: Selling expense: Salaries Travelling Advertising Other selling expenses Total selling expense Warehouse and Delivery Expense: Salaries and wages Maintenance of delivery equipment Outward freight, contract delivery	2.75 0.69 0.14 0.08 3.66	1.58 0.52 0.09 0.08 2.27	1.73 0.54 0.09 0.08 2.44 1.70 0.27 0.30	
Warehouse supplies	0.08	0.09	0.09	
Other warehouse and delivery expenses	0.07	0.06	0.06	
Total warehouse and delivery expense	3.51	2.26	2.42	
General and Administrative Expense: Salaries Employees' benefits Occupancy Light, heat, and power Taxes (1) Insurance (1) Office supplies Postage, telegraph, telephone Cash discounts Bad debts - amount allowed or written off (Less) Amount recovered Net bad debt loss All other expenses	3.57 0.06 0.49 0.13 0.11 0.21 0.15 0.25 0.39 0.07 0.01 0.06 0.78	2.74 0.44 0.66 0.12 0.10 0.11 0.17 0.22 0.16 0.01 (a) (a) 0.97	2.85 0.39 0.64 0.12 0.10 0.12 0.17 0.22 0.19 0.02 0.01 0.01	
Total general and administrative expense	6.20	5.69	5.76	
Total operating expenses	13.37	10.22	10.62	
Net operating profit	1.53	2.24	2.15	

⁽¹⁾ Excludes amount attributed to real estate which is in occupancy.

⁽a) Less than 0.005 per cent.

Table 13. - OPERATING EXPENSES OF COOPERATIVE AND RECULAR DRUG MIGLESALERS COLPARED, 1947

(All sizes combined Co-operative Regular Item Molesalers Wholesalers (Per cent of net sales) 6.08 12.77 Gross profit Operating Expenses: Selling expense: Salaries 1.73 0.21 0.06 0.54 Travelling 0.04 0.09 Advertising Other selling expenses 0.09 0.08 2.44 0.40 Total selling expense Warehouse and Delivery Expense: 1.70 Salaries and wages 0.78 Maintenance of delivery equipment 0.10 0.27 0.30 Outward freight, contract delivery 0.06 Warehouse supplies 0.09 0.13 Other warehouse and delivery expenses ... (a) 0.06 1.07 2.42 Total warehouse and delivery expense General and Administrative Expense: 2.85 Salaries 4.15 Amployees' benefits 0.24 0.39 0.64 Occupancy 0.47 Light, heat, and power 0.08 0.12 Taxes (1) 0.10 0.02 Insurance (1) 0.12 0.04 0.17 Office supplies 0.13 Postage, telegraph, telephone 0.10 0.22 Cash discounts allowed 0.03 0.19 Bad debts - amount allowed or written off 0.02 (a) (Less) Amount recovered 0.01 (a) 0.01 Net bad debt loss All other expenses 0.07 0.95 Total general and administrative expenso ... 5.33 5.76 Total operating expenses 6.80 10.62 Net operating profit - 0.72(loss) 2.15 Other trading income 0.31 0.81 Total net profit before income tax deduction. 0.09 2.46

⁽¹⁾ Excludes amount attributed to real estate which is in occupancy.

⁽a) Less than 0.005 per cent.

