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# DOMINION BUREAU OF STATISTICS 

MERCHANDISING AND SERVICES SECTION OTTAWA, CANADA

# OPERATING RESULTS 

OF

## MISCELLANEOUS

WHOLESALERS
1947

## OPERATING

 RESULTS OF WHOLESALERS

WHOLESALERS OF
AUTOMOTIVE SUPPLIES
HARDWARE
HEATING AND PLUMBING SUPPLIES DRUGS

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OPHRATING RESULTS OF RETAIL CHATN STORES (1947)
    1. Food chains
    2. Clothing chains
    3. Miscellaneous chains
OPERITING RESUITS OF INDEPENDENT RETAIL STORES (1944, 1945, 1946)
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OPIRATING RESULTS OF WHOLESALERS (1947)
    1. Food and tobacco
    2. Dry goods, piece goods, footwear
    3. Miscellaneous wholesalers
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                Price 256 each.
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## MERCHINDISING AND SERVICES SECTION

OTTAWA

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NO. 19
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# OPERATING RESULTS OF MISCELLANEOUS WHOLESALERS 1947 

## Contont of tile Bulletin

Mhis publication contains the results of a survey on the operations of wholesalers of automotive parts and accesorios, hardware, heating and plumbing supplies and drugs. No previous survey into the operating costs of these wholesalo trades has been made by the Bureau.

Two other bullotins in the 1947 wholesale operations series cover the fcllowing trades:- dry goods, piece goods and footwear; eroceries, fruits and vegetables, tobacco and confectionery.

## Purpose of the Survey

The costs of distribution, and the allocation of these costs has become the focus of attention of merchants, the general public and government in recent years. ihile distribution expenses are by no means confined to middlemen and retailers, the approach to the problem of assessine these costs must be made throurch these types of business organization. The Bureau has carried on extensive studies into the operatine expenses of independent retailers, first for tie year 1938, and again for 1944, 1945 and 1946.

As a result or requests from the trade, from individuals and from trade associations, it became apparent that the remaining distributive agencies should be surveyed for operating costs. The result has been studies on the operations of retail chains and wholesalers proper covering the year 1347.

## What is Distribution?

The three major channols of distribution -- independent retail firms, chain store firms and wholesalcrs -- leave untouched much of the field of distribution costs.

The conversion of goods from raw materials to finished products, and the placing of commodities bofore consumers involves the processes of production and distribution. The distinction between the two terms as made by economics seems quite clear cut. Production involves the addition of physical or form utilities to goods, by means or such acts as processing, fabrication, and trans= formation. Distribution, on the other hands involves the addition of time and place utilities to goods, by such means as transportation, storage, merchandising, display, advertising, expenses of carrying stocks (spoilage, shrinkage), losses from bad debts and financing.

It becomes evident from the consideration of this distinction that distribution costs are not limited to the handing of finished consumars ${ }^{\circ}$ goods, and that a large part of such expense is borne by primary producers and manuracturers furing the early stages of rabrication or processing of commodities. The transportation of raw materials, expenses of storage while awaiting processing, finamcins of inventoriesp are all distribution costs incurred before the end-product is ready for the ultimate consumer.

While the producer and processor assume some of the costs of distribution, the retailer and wholesaler may take on certain productive runciions. Wholesalers may package and repack comodities while certain retailers such as clothiers finish of $f$ scmi-ready garments or make altarations on finished clothing.

Although the distinction between production and distribution is a useful one, and serves to separate major functions, there are costs which are not clearly one or the other. Some or these difficult to allocate are ingurance, financine, taxes, service department costs, and executive salaries. The list is not exhaustive, but where it is impossible to make a clear-cut division of runctions, costs are often apportioned on a promata basis, decided upon by the relative expense ratios of more easily allocated functions, such as selling salaries, store occupancy expense, advertising etc.

Distribution costs, therefore, are not limited to middemen or retailers but are a part of the interlocking distributionproduction systera which prepares finished goods and places them before the consumer. The practical distinction between distribution and production is made, however, by dividine industry into units which perform chiefly eitior productive or distributive functions.

Najor distributive agencies may be classified as follows:

## Wholesalers or the Intermediary Trade

Wholesalers proper
Wanufactures' sales branches or offices
Petroleum bulk tank stations Asents and Brokers Assemblers of primary products Other types of operation

## Retailers

> Independent Retailers Independent Consumer Co-operatives Chains - Voluntary chains Chains under central ownership and control Retail co-operative chains.

Relative importance of wholesalers proper to total wholesele trade is shown below.

## Wholesale Trade - 1941 Census

Type of Operation

> Per cent of

Total Sales

| olesalers proper | 11.6 |  |
| :---: | :---: | :---: |
| Manufacturers sales branches | 22.8 | Source: |
| Petroleum bulk tank stations | 4.1 | 1941 Census |
| Agents and brokers | 17.2 | Vol. XI, Table 1, |
| Assemblers of primary products | 8.5 | P. XXXXI |
| Other types of operation | 2.8 |  |

The ten trades surveyed accounted for 35 per cent of the sales of all wholesalers proper in 1941.

## The Schedule

In order that the form be designed in such a way that it could be filled out with a minimum of effort from existing accounting records, a sample questionnaire was drawn up and despatched to all known firms in the trades surveyed. in accompanying letter requested that the companies make sugeestions which would make the items clear and readily understood throughout the trade. The recommendations received were invaluable in the design of the final form.

A facsimile of the main portion of this final schedule is presented on pages 2 and 3 to help clarify meanings of terms.

## Methods

The ten trades in the survey were selected for their importance in the field of wholesale distribution of consumer goods to retailers. Other trades of considerable weight were omitted because their sales were made largely to industrial users of lumber and building materials, chemicals, machinery and equipment, etc. As far as possible the wholesalers canvassed were those performing the functions of warehousine and delivery.

Wholesalers proper may be briefly defined as wholesale establishments buying and selling goods on their own account. From this group those types not actually handling the merchandise - drop shippers and desk jobbers - were onitted.

When reports were received, some could not be used for such reasons as manufacturing activities, partial brokerage or agency business, for which expenses could not be separated from the functions of a warehousing and delivery wholesaler. Mixture of commodities not typical of the trade and unrelated as to cost of handling eliminated other returns from tabulation. Where the number of reports was sufficient, the results were tabulated according to the most suitable sales-size range. The salaries of proprietors and partners were included with administrative salaries. Income tax tabulation was made only for incorporated firms.

As with all surveys conducted by the Dominion Bureau of Statistics, only average results are shown and all information submitted by the co-operating firms has been kept in strictest confidence.

## RESULTS OF THE SURVEY.........

The four trades contained in this bulletin are not allied trades, yet some comparison may be made between the three durable goods types. Drug wholesalers operated on smaller profits than the other types.

Of the three durable goods trades wholesalers of automotive parts and accessories obtained the greatest gross profit - 24.48 per cent of net sales - but due to higher operating expenses, particularly in selling, they netted the smallest profit before income tax deduction ( 6.95 per cent). Wholesalers of plumbing and heating supplies obtained the greatest ratio of net profit of all wholesale trades surveyed in this operatinc cost study ( 9.63 per cent). Hardware and automotive supplies wholesalers were third and fourth respectively.

The rate of stock turnover was more rapid in wholesalers of plumbing and heating supplies and they also transacted more business on credit than did wholesalers of automotive parts and accessories and hardware. These and other comparable features in the operations of these 'miscellaneous' wholesalers are presented in table 1.

Table 1. - OPERTTMG RFSULTS OF MOLESALERS OF AUTG:OTIVE SUPPLIES, HANLMARE, HEATLIG AND PLULEMNG SUPPLIES AND DPUCE, 1947

| Item | Automotive Supplies | Hardware | Plumbing and Honting | Drugs |
| :---: | :---: | :---: | :---: | :---: |
| Number of firms | 68 | 46 | 34 | 17 |
| Average sales per firm ....... \$ | 565,201 | 2,844,283 | 1,865,411 | 1,708,415 |
| Stock turnover (times per year). | 5.4 | 4.0 | 6.3 | 5.1 |
|  | (Per cent of net sales)$24.48\|20.14\| 20.45$ |  |  |  |
| Gross profit |  |  |  | 12.77 |
| Operating Expenses: |  |  |  |  |
| Selling | 6.76 | 3.56 | 2.51 | 2.44 |
| Warehouse and delivery | 3.61 | 2.82 | 2.74 | 2.42 |
| General and administrative | 8.37 | 7.15 | 6.34 | 5.76 |
| Total operating expenses | 18.74 | 13.53 | 11.59 | 10.62 |
| Net operating profit | 5.74 | 6.61 | 8.86 | 2.15 |
| Other trading income | 1.21 | 0.73 | 0.77 | 0.31 |
| Total net profit before income tax deduction .................. | 6.95 | 7.34 | 9.63 | 2.46 |
| Credit sales \% of total | 91.18 | 94.93 | 96.26 | 96.77 |
| accounts outstanding \% of credit sales ........... | 11.22 | 10.00 | 12.28 | 6.79 |

## OPERATING RESULTS

 OF MISCELLANEOUS WHOLESALERS 1947
(1) INCLUDES OTHER TRADING INCOME AND INCOME TAX

## AUTOMOTIVE PARTS AND ACCESSORIES........


#### Abstract

Sixty-eight firms in this classification returned satis factory reports. Wile the firmis covered in this study were those classed as wholesalers of autonotive parts and accessories, cortain other itens were sold by some of the firms such as tires and tubes, carace and service station equipment, and a small amount of electrical appliances. These were handed in minor quantities and should have littlo effect on the operatine ratios presented in this report. Basic information for the 68 firms, divided into three sales-size Eroups, is civen below.


GEMERRL INFOPMATION ON REPORTIIVG FIRNE

| Item | Annual Net Sales |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Under } \\ & \$ 500,000 \end{aligned}$ | $\begin{gathered} \$ 500,000 \\ \text { to } \\ 3999,999 \end{gathered}$ | $\$ 1,000,000$ <br> and over | Total <br> all sizes |
| Number of firns | 44 | 14 | 10 | 68 |
| Incorporated companios | 22 | 12 | 10 | 44 |
| Single establishments. | 39 | 9 | 6 | 54 |
| Sales distribution to: |  |  |  |  |
| Garages and filling stations .. \% | 63.15 | 47.63 | 82.44 | 69.15 |
| Other wholesalers ............. ${ }^{\text {a }}$ | 19.26 | 44.05 | 2.24 | 16.51 |
| Industry and other large users. \% | 13.02 | 7.07 | 7.42 | 8.88 |
| Other (inc. retail sales) ..... \% | 4.57 | 1.25 | 7.90 | 5.46 |

Sumary points in the operations of these firms in 1947 include the following:

1. Out of every $\$ 100$ net sales, the average firm paid out $\$ 75.52$ as cost of coods and $\$ 18.74$ for operating expenses. This left a profit on operations of $\$ 5.74$ to which other incone added $\$ 1.21$ to make a total net profit before deduction of income tax of \$6.95. The largest size group obtained the greatest net profit - \$8.07. (Table 3.)
2. In 1947, wholesalers of automotive parts and accessories sold and replaced their stock on an average of 5.4 times per yoar. Inventories on hand were greater in dollar volune at the end of the year than at the beginnins in all size classes. Ninety-one per cent of sales were made on credit and ll. 22 per cent of these credit sales was outstanding at the end of the year. (Table 3.)
3. The largest item of expense in operating this kind of business was salaries paid to salesmen at 4.66 per cent
 next largest and together all salaries and wages formed 61 per cent of all expenses or 11.37 per cent of net sales. (Table 4.)
4. Firms of the incorporated type of organization held a slight advantage in gross and net profit over the all firm average. To a net operating profit of 6.04 per cent of net sales these businesses added other income of 1.26 per cent and paid incone tax of 3.24 per cent to net a final profit of 4.06 per cent of net sales. The main profit ratios of these firms by size are set out in table 2.

TABI 6 2. OPRRATING RESUITS OF INCORPORATFH AUTOMOTIVE ACCESSORIES WHOUSILERS, 1947

By Size of Firm

| Item | Under <br> $\$ 500,000$ | $\$ 500,000$ <br> to <br> $\$ 999,999$ | $\$ 1,000,000$ <br> and over | Total <br> all sizes |
| :---: | ---: | ---: | ---: | ---: | ---: | ---: |

TAB10 3. - OPERATING IESULTS OF AUTOMOTIVE ACCESSORIFS WMOLESALERS, 1947

| Item | Under $\$ 500,000$ | $\begin{gathered} \$ 500,000 \\ \text { to } \\ \$ 999,999 \end{gathered}$ | $\$ 1,000,000$ and over | Total <br> all sizes |
| :---: | :---: | :---: | :---: | :---: |
| Number of firms | 44 | 14 | 10 | 68 |
| Average net sales per firm ......... \$ | 231.770 | 680,779 | 1,870,489 | 565,201 |
| hiverage cost of goods sold ......... \$ | 168,878 | 528,358 | 1,419,599 | 426,818 |
| Stock turnover (times per year) | 4.7 | 6.4 | 5.4 | 5.4 |
| Average beginning inventory ........ \$ | 30,481 | 71,570 | 215. 397 | 66.134 |
| Per cent of net sales | 13:15 | 10.51 | 11.52 | 11.70 |
| Average ending inventory ........... | 41.682 | 92,794 | 314,287 | 92,294 |
| Per cent of net sales | 17.98 | 13.63 | 16.80 | 16.33 |
| PROFIT AND LOSS DÁTA <br> (Per cent of net sales) |  |  |  |  |
| Gross profit | 27.14 | 22.39 | 24.11 | 24.48 |
| Operating Expenses: |  |  |  |  |
| Selling | 7.40 | 5.98 | 6.80 | 6.76 |
| Warehouse and delivery | 4.64 | 3.10 | 3.31 | 3.61 |
| General and administrative | 9.64 | 9.12 | 7.31 | 8.37 |
| Total operating expenses | 21.68 | 18.20 | 27.42 | 18.74 |
| Net operating profit | 5.46 | 4.19 | 6.69 | 5.74 |
| Other trading income | 0.93 | 1.16 | 1.38 | 1.21 |
| Total net profit before income tax deduction | 6.39 | 5.35 | 8.07 | 6.95 |
| MISCELIANEOUS DATA |  |  |  |  |
| Credit sales: <br> Average per firm | 203. 726 | 632. 171 | 1,726:648 | 515,350 |
| Per cent of total sales | 87.90 | 92.86 | 92.31 | 91.18 |
| Accounts outstanding: |  |  |  |  |
| Average per firm ................. \$ | 23,673 | 70:930 | 189:413 | 57,822 |
| Per cent of credit sales | 11.62 | 1i.22 | 10.97 | 11.22 |
| sales per l. $000 \mathrm{sq}$. . ft.floor space. $\$$ | 33, 314 | 75,844 | 85,270 | 59,810 |

Table 4. - OPERATING EXPENSES OF AUTOLOTIVE KCCESSORIES HOLESAIERS, 1947 By Size of Fi Im

| Item | $\begin{aligned} & \text { Under } \\ & \$ 500,000 \end{aligned}$ | $\begin{gathered} \$ 500,000 \\ \text { to } \\ \$ 999,999 \end{gathered}$ | $\begin{gathered} \$ 1,000,000 \\ \text { and over } \end{gathered}$ | Total <br> all sizes |
| :---: | :---: | :---: | :---: | :---: |
|  | (Per cent of net sales) |  |  |  |
| Gross profit | 27.14 | 22.39 | 24.11 | 24.48 |
| Operating Expenses : <br> Selling expense |  |  |  |  |
| Salaries | 5.15 | 3.73 | 4.87 | 4.66 |
| Travelline | 1.28 | 1.29 | 0.69 | 1.00 |
| Advertising | 0.57 | 0.44 | 0.85 | 0.67 |
| Other selline expenses | 0.40 | 0.52 | 0.39 | 0.43 |
| Total sellins expenses | \%. 40 | 5.98 | 6.80 | 6.76 |
| Warehouse and Delivery mxpenge: |  |  |  |  |
| Sularies and wages .......... | 3.30 | 2.34 | 2.63 | 2.73 |
| Maintenance of delivery equipment. | 0.53 | 0.14 | 0.21 | 0.28 |
| Outward freight, contract delivery | 0.37 | 0.30 | 0.18 | 0.26 |
| Wareliouse supplies .............. | 0.30 | 0.13 | 0.18 | 0.20 |
| Other warehouse and delivery expense .............................. | 0.14 | 0.19 | 0.11 | 0.14 |
| tigel marenouse and dellvery expense | 4.64 | 3.10 | 3.31 | 3.61 |
| General and Administrative Expense: |  |  |  |  |
| Salaries .......................... | 4.75 | 4.62 | 3.24 | 3.98 |
| paployees' benefits ............... | 0.21 | 0.22 | 0.30 | 0.26 |
| occupancy ... | 1.09 | 0.87 | 0.91 | 0.95 |
| Light, heat, and power | 0.33 | 0.20 | 0.16 | 0.21 |
| Taxes (I) | 0.13 | 0.09 | 0.10 | 0.11 |
| Insurance (1) | 0.26 | 0.24 | 0.14 | 0.20 |
| Office supplies | 0.42 | 0.30 | 0.33 | 0.34 |
| Postage, telegrapla, telephone .... | 0.50 | 0.49 | 0.38 | 0.44 |
| Cash discounts alloweh ............ | 0.57 | 0.87 | 0.26 | 0.49 |
| Bad debts - amount allowed or written off | 0.41 | 0.22 | 0.32 | 0.32 |
| (Less) Amount recovered .......... | 0.07 | 0.04 | 0.14 | 0.10 |
| Net bad debt loss | 0.34 | 0.18 | 0.18 | 0.22 |
| All other expenses | 1.04 | 1.04 | 1.31 | 1.17 |
| Total general and administrative expense | 9.64 | 9.12 | 7.31 | 8.37 |
| Total opereting expenses | 21.68 | 18.20 | 17.42 | 18.74 |
| Net operating profit | 5.46 | 4.19 | 6.69 | 5.74 |

(1) Excludes anount attributed to real estate which is in occupancy.

Reports suitable for tabulation were received from 46 wholesalers of hardware. This classification covered feneral line hardware dealers and the firms were divided into four sales-size Eroups. General information concerning these firms follows with summary points in their 1947 business operations below.

## GENERL INFORMATION ON REPORTING FIRUS

| Item | Annual Net Sales |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Under } \\ & \$ 500,000 \end{aligned}$ | $\begin{gathered} \$ 500,000 \\ t 0 \\ \$ 999,999 \end{gathered}$ | $\begin{gathered} \$ 1,000,000 \\ \text { to } \\ \$ 4,999,999 \end{gathered}$ | $\$ 5,000,000$ and over | Total <br> all sizes |
| Number of firms | 13 | 13 | 12 | 8 | 46 |
| Incorporated companies | 11 | 11 | 11 | 8 | 41 |
| Single establislunents . | 13 | 13 | 9 | 2 | 37 |
| Sales distribution to: |  |  |  |  |  |
| Retail stores ............. \% | 63.34 | 64.36 | 65.38 | 70.23 | 68.54 |
| Other wholesalers ......... ${ }^{\text {or }}$ | 9.52 | 2.16 | $4.8 \%$ | 0.64 | 1.88 |
| Industry . . . . . . . . . . . . . . . . \% | 11.98 | 14.65 | 28.15 | 27.54 | 26.03 |
| Contractors ................ \% | 13.94 | 10.49 | 1.44 | - | 1.65 |
| Others (incl. at retail) .. \% | 1.22 | 8.34 | 0.21 | 1.59 | 1.90 |

1. In 1947 the average hardware wholesaler paid $\$ 79.86$ out of every \$100 net sales as cost of goods and retained $\$ 20.11$ to meet operatine expenses of $\$ 13.53$ and derived a net profit of $\$ 6.61$. Firms with net sales over $\$ 5,000,000$ obtained the highest ratio of net operating profit - 7.20 per cent of net sales-which with other incone of 0.70 per cent resulted in a profit of 7.90 per cent before income tax deduction. (Table 6.)
2. Salaries generally decreased in sales ratio with size of business. fidninjistrative salaries were the largest item of expense (3.ग3 per cent) with selling salaries next and warehouse and delivery salaries and wages at 2.21 per cent of net sales. Total salaries averaged 7.74 per cent of net sales or 57 per cent of all operating exponses. Other details of individual expense items are presented by size of business in table 7.
3. As 41 of the 46 firms were incorporated, the results of this type will parallel the results of all firms very closely. Income tax data on these firms, however, permits a further tabulation to a final net profit. The all size average showed a total net profit before income tax of 7.41 per cent of net sales with income tax of 3.51 per cent of sales or approximately 47 per cent of taxable income. (Table 5.)

Table 5. - OPERTING RESULTS OF INCOFPORUED FINWHNT WHOLTSHERS, 1947


Table 6. - OPERATING RESULS OF HARDWARE WHOIRSUIERS, 1947

| Item | $\begin{aligned} & \text { Under } \\ & \$ 500,000 \end{aligned}$ | $\begin{gathered} \$ 500,000 \\ \text { to } \\ \$ 99,999 \end{gathered}$ | $\begin{array}{\|c} \$ 1,000,000 \\ \text { to } \\ 4 \\ 4 \end{array}$ | $\$ 5,000,000$ and over | $\begin{gathered} \text { Total } \\ \text { all sizes } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Thumber of firms <br> hverage net sales per firm ...... \% <br> Average cost of goods sold ...... \$ <br> Stock turnover (times per year) ... | 13 268,789 212,989 4.5 | 13 707.722 556.303 4.8 | $\begin{array}{r} 12 \\ 2.233,081 \\ 1,798,857 \\ 5.6 \end{array}$ | 8 $11,418,180$ $9,111,722$ 3.6 | $\begin{array}{r} 46 \\ 2,844,283 \\ 2,271,323 \\ 4,0 \end{array}$ |
| iverage beginning inventory ..... <br> Per cent of net sales ............ Averago onding inventory .......... \$ <br> Per cent of net sales | $\begin{array}{r} 40,922 \\ 15.22 \\ 53,214 \\ 19.80 \end{array}$ | $\begin{array}{r} 107,030 \\ 15.12 \\ 126,773 \\ 17.91 \end{array}$ | $\begin{array}{r} 282,131 \\ 12.63 \\ 363,237 \\ 16.27 \end{array}$ | $\begin{array}{r} 2,284,269 \\ 20.01 \\ 2,713,747 \\ 23.77 \end{array}$ | $\begin{array}{r} 512.674 \\ 18.02 \\ 617.579 \\ 21.71 \end{array}$ |
| $\frac{\text { PROFIT } K N D \text { LOSS DhTA }}{\text { (Per cent of net sales) }}$ |  |  |  |  |  |
| Gross profit ............................... ()perating Bxpenses: | 20.76 | 21.40 | 19.45 | 20.20 | 20.14 |
| Selling ........ | 4.71 | 5.22 | 3.33 | 3.41 | 3.56 |
| Warehouse and delivery | 3.07 | 2.65 | 3.72 | 2.56 | 2.82 |
| General and administrative | 7.67 | 7.33 | 7.45 | 7.03 | 7.15 |
| Total operating ezpenses | 15.45 | 15.20 | 14.50 | 13.00 | 13.53 |
| Net operating profit | 5.31 | 6.20 | 4.95 | 7.20 | 6.61 |
| Other trading income | 2.27 | 0.72 | 0.74 | 0.70 | 0.73 |
| Total net profit befcre income tax deduction .................... | 6.58 | 6.92 | 5.69 | 7.90 | 7.34 |
| WISCEILUECTS DATA |  |  |  |  |  |
| Credit, saies: <br> Avarage par finm . ................. <br> Per cent or total saies .......... | $\begin{array}{r} 233.981 \\ 87.05 \end{array}$ | $\begin{array}{r} 657,049 \\ 92.84 \end{array}$ | $\begin{array}{r} 2.164 .749 \\ 96.94 \end{array}$ | $\left\lvert\, \begin{array}{r} 10,846,129 \\ 94.99 \end{array}\right.$ | $\begin{array}{r} 2.700,078 \\ 94.95 \end{array}$ |
| A count:s outstandine ; |  |  |  |  |  |
| Average per fiirm ................ $\$$ | 33, 755 | 66.493 | 233,576 | $1,066,174$ | $270,008$ |
| Per cent of credit sales ........ | 10.58 | 10.12 | 10.79 | $9.83$ | $10.00$ |

Table 7. - OPERATING EXPENSES OF WHRDWRE WHOITSAIERS, 1947.

(1) lixcludes amount attributed to real estate which is in occupancy.

## PLUMBING AND HEATING SUPPLIES

Thirty-four wholesalers of plumbine and heating sumplios returned reports satisfactory for tabulation in this study. For presentation of operating results, these returns were divided into three salos-size groups. General information on these firms is as follows:


| Item | finnual Not Sales |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Under } \\ & \$ 500,000 \end{aligned}$ | $\begin{gathered} \$ 500,000 \\ \text { to } \\ \$ 999,999 \end{gathered}$ | $\begin{gathered} \$ 1,000,000 \\ \text { and over } \end{gathered}$ | Total <br> all sizes |
| Number of firns | 16 | 7 | 11 | 34 |
| Incorporated companies | 11 | 7 | 11 | 29 |
| Single establishments | 16 | 6 | 7 | 29 |
| Sales distribution to: |  |  |  |  |
| Contractors ..................... | 92.71 | 84.53 | 67.27 | 70.68 |
| Other wholesalers ............. \% | 3.57 | 7.31 | 3.52 | 3.87 |
| Industry and other laree users.\% | 1.23 | 6.20 | 21.15 | 18.35 |
| Others (incl. retail sales) ... \% | 2.49 | 1.96 | 8.06 | 7.10 |

Points or major importance in the operations of wholesalers of pluming and heating supplies are summarized below.

1. For every $\$ 100$ net sales, $\$ 79.55$ was paid out as cost of merchandise and $\$ 11.59$ as operating expenses to net an operatine profit of $\$ 8.86$. Other income added \$0.88 to give a total net profit before income tax deduction of $\$ 9.63$. Firms with annual net sales in excess of $\$ 1,000,000$ obtained hicher ratios of profit than tise all size average and the two smaller size-classes averugen smazlar ration. (manle 9.)
2. Stharkea ant wates meid fomet 5.97 pes cont of not sales or approximately 51 per cent or total operating expenses. idministrative salaries were hichest at 2.93 per cont of net sales, selling salaries represented 1.72 per cent and warehous and delivery 1.32 per cont. Cash discounts allowed custoners were 1.16 per cent of sales and outward Ireicht os contract hauline 1.03 per cert. Other details af expense dy siza groups are given iu tabla 10 .
3. Incorporated companies in the two snaller sized groups paid income tax to the extent of 3.13 per cent and 3.09 per cont of net sales, leaving final net profits of 4.77 per cent for the smallest group and 3.78 per cent for the middle size group. Inclusion of miscellaneous income other than trading income by some of the largest class firms made it impossible to compile average results for that group on income tax data. The results of the incorporated firms of the two smaller size classes are shown in table 8 .

Table 8. - OPERATING RESULTS OF TNCORPORATEN FHMS ․- WHOLESAIERS OF
PLUMBING AND IEATING SUPPLIES, 1947

| Item | Annual Net Sales |  |
| :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Under } \\ & \$ 500,000 \end{aligned}$ | $\$ 500,000 \text { to }$ |
|  | (Per cent | f net sales) |
| Gross profit | 19.91 | 16.47 |
| Total operating expenses | 12.72 | 10.65 |
| Net operating profit | 7.19 | 5.82 |
| Other trading income ... | 0.71 | 1.05 |
| Total not profit before income tax deduction | 7.90 | 6.87 |
| Income tax | 3.13 | 3.09 |
| Final net profit | 4.77 | 3.78 |

Table 9. - OPERATING RESULTS OF PLUMBING AND ILRATING WHOLESALERS, 1947

| Item | Under $\$ 500,000$ | $\begin{gathered} \$ 500,000 \\ \text { to } \\ \$ 999,999 \\ \hline \end{gathered}$ | $\begin{aligned} & \$ 1,000,000 \\ & \text { and over } \end{aligned}$ | Total <br> all sizes |
| :---: | :---: | :---: | :---: | :---: |
| lumber of firms | 16 | 7 | 11 | 34 |
| Average net sales per rimm........ \$ | 299,009 | 352,831 | 4, 788,184 | 1,865,411 |
| hverage cost of goods sold ......... | 242,830 | 712,402 | 3,779,910 | 1,483,856 |
| Stock turnover (times per year) | 9.9 | 10.4 | 5.8 | 6.3 |
| Average beginning inventory ........ \$ | 19,203 | 49,836 | 523,184 | 188,563 |
| Per cent of net sales | 6.42 | 5.84 | 10.93 | 10.11 |
| Average ending inventory ............ | 29,867 | 87,483 | 772,457 | 281.979 |
| Per cent of net sales | 9.99 | 10.26 | 16.13 | 15.12 |
| $\frac{\text { PROFIT AND LOSS DATA }}{\text { (Per cent of net sales) }}$ |  |  |  |  |
| Gross profit | 18.79 | 16.47 | 21.06 | 20.45 |
| Operating Expenses: |  |  |  |  |
| Selling | 3.20 | 2.45 | 2.46 | 2.51 |
| Warehouse and delivery | 2.55 | 2.16 | 2.83 | 2.74 |
| General and administrative | 6.17 | 6.04 | 6.38 | 6.34 |
| Total operating expenses | 11.92 | 10.65 | 11.67 | 11.59 |
| Net operating profit | 6.87 | 5.82 | 9.39 | 8.86 |
| Other trading income | 0.60 | 1.05 | 0.75 | 0.77 |
| Total net profit before income tax deduction | 7.47 | 6.87 | 10.14 | 9.63 |
| MISCBLLANEOUS DATA |  |  |  |  |
| Credit sales: |  |  |  |  |
| Average per firm ..................... $\$$ | 262. 769 | 736,334 | $4,689,068$ | $1.795,645$ |
| Per cent of total sales. | 87.88 | 86.34 | $97.93$ | $96.26$ |
| Accounts outatanding: |  |  |  |  |
| Average per firm ................... | 27,196 | 71,572 | 593,167 | 220,505 |
| Per cent of credit sales | 10.35 | 9.72 | 12.65 | 12.28 |
| Sales per l, 000 sq. ft. floor spece. | 40,101 | 48,933 | 49,078 | 47.502 |

Table 10. - OPERATING FXPHNSES OF PLUMBING AND HEATING WHOLXESAIERS, 1947
By Size of Firm

(1) Excludes anount attributed to real estate which is in occupancy.
(a) Less than 0.005 per cent.

## DRUGS

Seventeen recular wholesalers of drues and 5 wholesalers operatine on a cooperative basis subritted satisfactory reports to this survey. The 17 recular $h o l e s a l o r s ~ w e r e ~ d i v i d e d ~ i n t o ~ t w o ~$ sales-sizc eroups, results for which appear in tables 11 and 12. is all except one firm in the smaller class were incorporated companies, income tax data for the incorporated firms is shown in table ll. General information on the 17 fims follows:

GENERAL INFORMWTION ON REPORTING FIRMS

| Item | innual Net Salos |  |  |
| :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Under } \\ & 01,000,000 \end{aligned}$ | $\begin{aligned} & \$ 1,000,000 \\ & \text { and over } \end{aligned}$ | $\begin{aligned} & \text { Total } \\ & \text { all sizes } \end{aligned}$ |
| Number of firms | 9 | 8 | 17 |
| Incorporated companies | 8 | 8 | 16 |
| Sincie establishments .. | 9 | 5 | 14 |
| Sales distribution to: |  |  |  |
| Retailers ........................ is | 93.13 | 83.63 | 84.81 |
| Other wholesalers . . . . . . . . . . . . . . | 3.27 | 12.34 | 11.21 |
| Industry and other large users ... $\%$ | 3.60 | 3.45 | 3.47 |
| Others . . . . . . . . . . . . . . . . . . . . . . 沼 $^{\text {a }}$ | - | 0.58 | 0.51 |

Sumary points in the operations of drue molesalers in 1047 are shown balow.

1. Ont of every \$100 net, daies. \$18 .03 was spent as cost of goods sold and $\$ 10.63$ as operating expenses. To the $\$ 2.15$ net operatine mofit $\$ 0.31$ was added as other income and $\$ 1.07$ ceducted in income tax to leave a final net profit of $\$ 1.39$. (Table ll.)
2. Sitock was sold and replaced 5.1 times per year in the averace drue wholesale firm with the smaller sized firms effecting a slightly more rapid rate of turnover than the larger class. The larger firms granted more credit and had a smaller proportion of credje sales outstanding at the end of the fear. (Tenle il.)
3. In comrion with other wholesale businesses, drue wholesalers expended over 50 per cent of operating expenses in sqlaries and wages. Administrative salaries roumed 2.85 per cent of net sales, selling salaries 1.73 per cent and warehouse and delivery salaries and wages 1.70 per cent. Other expense items are show in detail by size breakdown in table 12.
4. Cooperative wholesalers operated on a eross profit sufficient to meet expenses. The benefits derived from cooperative buyine were apparently passed on to members. This difference in operation is shown in table 13. Gross profit is only half that obtained by regular wholesalers. Selling expenses are negligible at 0.40 per cent of net sales as compared to 2.44 per cent paid by regular wholesalers. In almost all items of expense cooperative wholesalers operated on smaller ratios than other arug wholesalers. (Table 13.)

Table 11. - OPERATING RESULTS OF DRUG MIOLFSLITRS, 1947

| Item | Under $\$ 1,000,000$ | $\begin{aligned} & \$ 1,000,000 \\ & \text { and over } \end{aligned}$ | $\begin{aligned} & \text { Total } \\ & \text { all sizes } \end{aligned}$ |
| :---: | :---: | :---: | :---: |
| lumber of firms | 9 | 8 | 17 |
| Aiverage net sales per firm ................ \$ | 401,703 | 3,178,465 | 1. 708,415 |
| fiverage cost of goods sold ................. \$ | 341,861 | 2,782,368 | 1, 490,335 |
| Stock turnover (times per year) | 5.7 | 5.0 | 5.1 |
| Average becinnine inventory ................. \$ | 56,011 | 536,843 | 281,376 |
| Per cent of net sales | 13.94 | 16.89 | 16.47 |
| Averase endinc inventory .................. \$ | 64,988 | 571.806 | 303,073 |
| Per cent of net sales | 16.18 | 17.99 | 17.74 |
|  |  |  |  |
|  |  |  |  |
| Gross profit | 14.90 | 12.46 | 12.97 |
| Operatine kxpensess: |  |  |  |
| Selline . | 3.66 | 2.27 | 2.44 |
| Warehouse and deljvery | 3.51 | 2.26 | 2.42 |
| General and adninistrative | 6.20 | 5.69 | 5.76 |
| Total operating expenses | 13.37 | 10.22 | 10.62 |
| Net operating profit | 1.53 | 2.24 | 2.15 |
| Other trading income | 0.53 | 0.28 | 0.31 |
| Total net profit before income tax deduction. | 2.06 | 2.52 | 2.46 |
| Income tax | 0.77 | 1.12 | 1.07 |
| Final net profit | 1.29 | 1.40 | 1.39 |
| MISCELINSEOUS DATA |  |  |  |
| Credit seles: |  |  |  |
| Averape per firm ........................... ${ }_{\text {\% }}^{\text {\% }}$ | 367,558 | 3,104,088 | 1, 653,233 |
| Per cent of total sales | 91.50 | 97.66 | 96.77 |
| decounts outstanding: |  |  |  |
| Averace per firm .......................... \$ | 32.308 | 200, 834 | 112,254 |
| Per cent of credit sales | 8.79 | 6.47 | 6.79 |
| Sales per l,000 sq.ft. floor space ........ \$ | 38,625 | 70,470 | 59,885 |

Table 12. - OPHRATING IXPFNSES OF DRUG MIOLJSHIERS, 1947

| Item | $\begin{aligned} & \text { Under } \\ & \$ 1,000,000 \end{aligned}$ | $\begin{aligned} & 1,000,000 \\ & \text { and over } \end{aligned}$ | Total <br> all sizes |
| :---: | :---: | :---: | :---: |
|  | (Per cent of net sales) |  |  |
| Gross profit | 14.90 | 12.46 | 12.77 |
| Operating Expenses: Selling expense: |  |  |  |
|  |  |  |  |
| Salaries | 2.75 | 1.58 | 1.73 |
| Travelling | 0.69 | 0.52 | 0.54 |
| Advertising | 0.14 | 0.09 | 0.09 |
| Other selling expenses | 0.08 | 0.08 | 0.08 |
| Total selline expense | 3.66 | 2.27 | 2.44 |
| Warehouse and Delivery Expense: |  |  |  |
| Salarios and wages | 2.68 | 1.56 | 1.70 |
| Niaintenance of delivery equipment | 0.20 | 0.28 | 0.27 |
| Outward freicht, contract delivery | 0.48 | 0.27 | 0.30 |
| warehouse supplies | 0.08 | 0.09 | 0.09 |
| Other warehouse and delivery expenses | 0.07 | 0.06 | 0.06 |
| Total warehouse and delivery expense | 3.51 | 2.26 | 2.42 |
| General ard Hdministrative Brpense: |  |  |  |
| Nalaries ... | 3.57 | 2.74 | 2.85 |
| Employees' bexefits | 0.06 | 0.44 | 0.39 |
| Occupancy ............ | 0.49 | 0.66 | 0.64 |
| Light, heat, and power | 0.13 | 0.12 | 0.12 |
| Taxes (1) .. | 0.11 | 0.10 | 0.10 |
| Insurance (1) | 0.21 | 0.11 | 0.12 |
| Office supplies | 0.15 | 0.17 | 0.17 |
| Postage, telegraph, telephone | 0.25 | 0.22 | 0.22 |
| Cash discounts . | 0.39 | 0.16 | 0.19 |
| Bad debts - amount allowed or written |  |  |  |
| off | 0.07 | 0.01 | 0.02 |
| (Less) Amount recovered ... | 0.01 | (a) | 0.01 |
| Net bad debt loss. | 0.06 | (a) | 0.01 |
| All other expenses . .................. | 0.78 | 0.97 | 0.95 |
| Total general and adriinistrative expense | 6.20 | 5.69 | 5.76 |
| Total operatinc expenses | 13.37 | 10.22 | 10.62 |
| Net operatine profit | 1.53 | 2.24 | 2.15 |

(1) Excludes anount attributied to real estate which is in occupancy.
(a) Less than 0.005 per cent.

Table 13. - OPFRHTH:G YMYIWE OF COCPER TIVE RD RWGUR URUG MOLHNHLU COLPRRN, 1947
(111 sizes combined)

(1) Excludes amount attributed to real estate which is in occupancy.
(a) Less then 0.005 per cent.


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