A Study to Explore the Relationship between Costs and Rates Associated with the Provision of Digital Data Transmission Services in Canada.

APPENDICES

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P.S. ROSS & PARTNERS

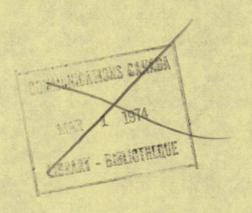
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APPENDIX A

DATA TRANSMISSION RATE STRUCTURES BY SERVICE



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There are three basic components to the rate structure of every data telecommunications service — installation charges, station equipment rentals and transmission charges. Numerous options also are available, varying with the particular service, but these have not been considered in the study.

The following tables provide a summary presentation of the rates for each service in terms of the three major components of the rate structure. Where a range of rates is possible, minimum and maximum rates are shown. The services are grouped for presentation as discussed in Section III of the report.

SWITCHED LOW SPEED SERVICES

		TELEX AND DATA TELEX		TV	<u>vx</u>	<u>D.</u>	<u>ATACOM</u>	DATAPHONE	
Installation Charges	Consequence de Conseq	\$25-\$75	·.	\$3	0	\$3	0	\$37	
Station Rentals		\$40-\$391		\$3!	5-\$124	\$4	6-\$148	\$27.05 - \$51.05	
Transmission Charges	Mileage Intervals* 0- 25 25- 75 75- 150 150- 225 225- 300 300- 500 500- 800 800-1100 1100-1400 1400-2000 2000 + * Rates are actu	Time Period 15 seconds 10 7.5 6 5 4 3.33 2.86 2.5 2 1.67 ally set for 23 des are approxim			Rate for 6 Seconds * \$.025 .0375 .04 .045 .05 .05 .05 .06 .06 .06 .065 .075 .08 .09 .105 .12 ses from St. John's, and to various Areas	Typical Mileages (local) 5 10 200 400 600 800 1000 1200 1400 1600 1800 2000 2500 3000 * Based on Tedistance rate	_	Transmission charges are identical to those for DATACOM	đ)

SWITCHED MEDIUM	SPEED	SERVICES
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BROADBAND		MULT	ICOM	DATA	PHONE	DATASPEED
		MEDIUM	SPEED			
\$ 70 - \$180		\$ 43 -	\$60	\$30	- \$50	\$75 - \$300
\$140 - \$370		\$111 -	\$237	\$32.35	- \$136	\$91.30- \$379
		RATE FOR	R 6 SECONDS			·
Mileage* Rates per** Intervals Minute	Mileage <u>Intervals</u>	<2400 bps	>2400 bps	Typical <u>Mileages</u>	Rates per Minute*	
are approximate only. tes apply for 1800, 2000 and .	0 - 200 200 - 425 425 - 650 650 - 1000 1000 - 1400 1400 - 1800 1800 - 2200 2200 +		•	rates. Tran	smission charges	Transmission charges are identical to those for DATACOM and DATAPHONE
	\$ 70 - \$180 \$140 - \$370 Mileage* Rates per** Intervals Minute 0 - 350 \$.10 350 - 700 .15 700 - 1050 .20 1050 - 1400 .30 1400 - 1750 .40 1750 - 2100 .50 2100 - 2500 .60	\$ 70 - \$180 \$140 - \$370 Mileage* Rates per** Mileage Intervals 0 - 350 \$.10 0 - 200 350 - 700 .15 200 - 425 700 - 1050 .20 425 - 650 1050 - 1400 .30 650 - 1000 1400 - 1750 .40 1000 - 1400 1750 - 2100 .50 1400 - 1800 2100 - 2500 .60 1800 - 2200 2500 + .70 2200 + e actually set for 23 defined areas. For approximate only. Intervals Mileage Intervals 0 - 200 200 - 425 050 1400 - 425 050 1400 - 1800 1000 - 1400 1000 - 1400 1800 - 2200 2500 + .70 2200 +	MEDIUM \$ 70 - \$180	MEDIUM SPEED \$ 43 - \$60 \$ 43 - \$60 \$ 43 - \$60 \$ 43 - \$60 \$ 411 - \$237 \$	MEDIUM SPEED \$ 43 - \$60 \$30 \$30 \$140 - \$370 \$111 - \$237 \$32.35 \$32.3	MEDIUM SPEED \$ 43 - \$60 \$30 - \$50

SWITCHED HIGH SPEED SERVICES

MULTICOM

HIGH SPEED

Installation Charges

\$258 - \$275

Station Rentals

\$625 - \$640 \$575 - \$590

Transmission Charges

RATE FOR 6 SECONDS

Half Group	Full Group
\$.17 5	\$. 35
. 225	. 45
. 275	. 55
. 325	. 65
. 375	.75
. 40	. 80
. 40	. 80
. 40	. 80

PRIVATE LOW SPEED SERVICE

ę	TELEX COMPUTER INQUIRY SERVICE	DATALINE II
Installation Charges	\$25 - \$ 50	\$74 - \$150
Station Rentals	\$40 - \$250	\$50 - \$150
Transmission Charges	\$300 per Port	\$300 per Access Line

	Rates per Station*				
Mileage Intervals	1 - 10 Stations	11+ Stations			
0 - 50	\$ 40	\$ 15			
51 - 125	50	20			
126 - 225	75	30			
226 - 350	100	40			
351 - 550	135	50			
551 - 750	185	75			
751 - 950	235	95			
951 - 1150	285	115			
1151 - 1350	335	135			
1351 - 1550	385	155			
1551 - 1950	4 60	185			
1951 - 2350	535	215			
2351 +	635	255			

*Local service is a flat \$15 per month per station

DATALINE II
\$74 - \$150
\$50 - \$150

	Rates per	r Station
Mileage	1 - 10	11+
<u>Intervals</u>	Stations	Stations
0 - 50	\$ 40	\$ 15
51 - 125	50	20
126 - 225	75	30
226 - 350	100	40
351 - 550	135	50
551 - 750	185	75
751 - 950	235	95
951 - 1150	285	115
1151 - 1350	335	135
1351 - 1550	385	155
1551 - 1950	460	185
1951 - 2350	535	215
2351 +	635	255

SCHEDULE 1

\$20 - \$ 180

\$40 - \$1139

Local \$1.50 per Channel

two points

- different property $\$.75/\frac{1}{4}$ mile
- same property
 - two buildings \$.60/channel
 - same building 0
- Morse different property \$21/channel

Duplex requires two channels and is charged full rates for both

Inter-City \$5.00 per circuit

Days/	Charges per Mile			
Week	<u>5</u>	<u>6</u>	<u>7</u>	
Hours/ Day				
4 4	\$.69	\$.83	\$.88	
4 - 8	1.10	1.32	1.40	
8 - 12	1.32	1.58	1.68	
>12 <	1.47	1.76	1.87	

Duplex surcharge of 25%

	Per Circuit
Overtime	Per Mile
Extra day<4 hrs	\$.0135
8	.01
8 - 12	.0075
> 12	.0050

Extra hour

- continuous with regular service \$.01
- not continuous \$.02

Switching: \$2.50 - \$9.00 per month

PRIVATE LOW SPEED SERVICE (Continued)

	SCHEDULE 2
Installation Charges	\$20 - \$ 180
Station Rentals	\$40 - \$1139
F	

Transmission Charges

Local \$1.67 per channel

two points:

- different property $\$.83/\frac{1}{4}$ mile
- same property
 - two buildings \$.60/channel
 - same building 0-
- Morse different property \$21/channel

Duplex requires two channels and is charged full rates for both

Inter-City \$5.50 per circuit

_ Days /	Charges per Mile			
Week	5_	<u>6</u>	7	
Hours			_	
Day				
€4	. 7.	ф O.1		
< 4	\$.76	\$.91	\$.96	
4 - 8	1.21	1.45	1.54	
8 - 12	1.45	1.73	1.85	
>12	1.62	1.95	2.06	

Duplex surcharge of 25%

Other charges identical to Schedule 1

SCHEDULE 3

\$20 - \$ 180

\$40 - \$1139

Local \$1.88 per channel

two points:

- different property $\$.94/\frac{1}{4}$ mile
- same property
 - two building \$.60/channel
 - same building 0
- Morse different property \$21/channel

Duplex requires 2 channels

Other charges identical to Schedule 1

Inter-City
\$6.25 per circuit

_ Days/	Charge	e per N	<u> Aile</u>
Week	<u>5</u>	<u>6</u>	<u>7</u>
Hours			
Day			
4 4	\$.86	\$1.04	\$1.32
4 - 8	1.38	1.65	1.75
8 - 12	1.65	1.98	2.10
>12	1.84	2.20	2.34

PRIVATE LOW SPEED SERVICE (Continued)

SCHEDULE 3A

Installation Charges

\$20 - \$ 180

Station Rentals

\$40 - \$1139

Transmission Charges

Local Inter \$10 per channel

Inter-City

Duplex add 25%

Days/	Charges	pe <u>r Mil</u> e
Week	5	7
Hours		
Day		
8	\$1.75	\$2.00
24	2.25	2.50

Duplex surcharge of 25%

Other charges identical to Schedule 1

CHANNEL DERIVING ARRANGEMENTS

COMPUTER ACCESS	TELEPRINTER		
0	\$25 - \$ 50		
0	\$40 - \$250		
- \$60 per channel	- \$25 per service point for 82.5 to 180 bps		
- Rates same as Schedule 4	- Rates same as Schedule 4		
- Surcharge of 25% for quantities in excess of 8 channels	- Plus up to 180 bps Non- Simultaneous Simultaneous		
	- first channel \$45 \$55 - each additional channel 10 15		
	 Additional duplex charges up to 82.5 bps 1/32 of mileage charge 82.5 to 180 bps 1/16 of mileage charge 		

PRIVATE MEDIUM SPEED SERVICE

DATALINE III

Installation Charges

Station Rentals

Transmission Charges

\$ 60 - \$180

\$250 - \$450

\$450 per access line

Mileage	Rate per
Intervals	Station
· · · · · · · · · · · · · · · · · · ·	•
0 - 50	\$ 50
51 - 125	100
126 - 225	150
226 - 350	200
351 - 550	275
55 1 - 750	350
75 1 - 950	42 5
951 - 1150	500
1151 - 1300	575
1351 1550	650
1551 - 1950	725
1951 - 2350	800
2351 +	900

SCHEDULE 4

\$50 - \$ 620

\$87.50 - \$1746

SCHEDULE 4A

\$50 - \$685

\$87.50 - \$1798

Rates same as for Schedule 4

<u>Local</u> <u>Inter-City</u>

first $\frac{1}{4}$ mile \$3
 Representative* Monthly Charge additional $\frac{1}{4}$ miles \$1

Duplex: 10 \$ 44.30 first $\frac{1}{4}$ mile \$3 200 678 additional $\frac{1}{4}$ miles \$2 350 1084

per Channel \$ 44.30 1084 350 700 1920 1000 2368 1400 2674 1700 2800 2000 2908 2976 2400 2700 3044 3000 3112 3400 3146

Duplex surcharge of 25%

*There are actually 123 individual charges associated with mileage intervals. See full schedule in tariff books.

PRIVATE MEDIUM SPEED SERVICE (Continued)

SCHEDULE 4B

Installation Charges

\$50 - \$ 775

Station Rentals

\$87.50 - \$2191

Transmission Charges

Local

Inter-City

first $\frac{1}{4}$ mile \$3 additional $\frac{1}{4}$ miles \$2

Rates same as for Schedule 4

Duplex:

firsť ½ mile \$3

additional ½ miles \$4

SCHEDULE 4C

\$50 - \$ 775+

May be

\$87.50 - \$2191+

custom built

Rates same as for Schedule 4B

PRIVATE HIGH SPEED SERVICES

TELPAK A

	Simplex	Duplex
Installation Charges*.	\$45 - \$105	\$55 - \$115
Station Rentals*	\$10 - \$ 35	\$15 - \$ 40
Transmission Charges	Flat rate \$25 p	er mile

Additional duplex charges:

voice grade channel	\$.50 per mile
data channel 82.5 - 180 bps	\$.14 per mile
data channel to 82.5 bps	\$.07 per mile

*Rates are for each channel terminal

TELPAK B

Same as for Telpak A

Same as for Telpak A

Flat rate \$40 per mile

Additional duplex charges:

voice grade channel	-	\$.40 per mile
data channel 82.5 - 180 bps	-	\$.10 per mile
data channel to 82.5 bps	-	\$.05 per mile

TELPAK C

Same as for Telpak A

Same as for Telpak A

Flat rate \$55 per mile

Additional duplex charges:

voice grade channel - \$.25 per mile data channel 82.5 - 180 bps - \$.06 per mile data channel to 82.5 bps - \$.03 per mile

PRIVATE HIGH SPEED SERVICES (Continued)

TELPAK, S

Installation Charges*

Station Rentals*

Transmission Charges

Same as for Telpak A

Same as for Telpak A

Flat rate \$70 per mile

Additional duplex charges:

voice grade channel - \$.15 per mile data channel 82.5 - 180 bps - \$.04 per mile data channel to 82.5 bps - \$.02 per mile

*Rates are for each channel terminal

APPENDIX B

DETAILED ANALYSIS

OF

DATA TRANSMISSION RATE STRUCTURES

A. <u>INTRODUCTION</u>

Section IV of the Report includes a summary and major conclusions for each of the fourteen services. This Appendix contains the detailed analysis of the rate structure for each service supported by relevant tables and graphs. The assumptions made and factors considered in the following analysis have been discussed in the introduction to Section IV.

The data appearing in the following tables represents typical user situations, within the assumptions already expressed. All the graphs are semi-logarithmic showing rate of change as well as absolute charges.

B. SWITCHED LOW SPEED SERVICES

1. Telex and Data Telex

The rates for these two services are identical and are established on the basis of mileage intervals. For this analysis, a representative mileage was set for each interval. The only price-related difference between Telex and Data Telex reflects differences in speed - 50 bps vs. 180 bps, respectively. The effect of this difference will be analyzed later.

Total charges for these services for one month can vary from \$46 for a short distance and minimum utilization to almost \$10,000 for long distances and high utilization. At low utilization, charges increase very gradually over distance but this rate of increase is greater at higher utilization. This effect is due to the influence of fixed station charges when usage is low.

As hours of usage increase for selected distance, total charges increase substantially. When utilization is high, this rate of increase is the same at all mileages while at low utilizations, charges climb less rapidly at shorter distances because of the greater influence of station rentals.

Monthly billings of Telex and Data Telex services include installation charges (in the first month only), station equipment rentals, and transmission charges. Installation charges at \$25 to \$75 have no appreciable effect on total monthly billings. Station charges are significant at low utilization but become less significant as utilization increases, particularly where average transmission distances also are greater. For very short distances, station equipment charges are significant only over short distances accompanied by low utilization.

The other component of total monthly billings is transmission charges. Under most circumstances transmission or usage charges would account for the largest proportion of the monthly service cost. This is particularly true as utilization and/or distance increase, in which case the more critical factor is time. An increase in the transmission distance causes an increase in overall charges to the user, but not to the same extent as does an increase in utilization. Therefore, from the point of view of a user, Telex and Data Telex rates change more rapidly due to changes in usage than due to differences in distance.

The basic measure of service charges is the charge per bit mile. This measure indicates to the user the true economy of his data transmission service. In addition, it allows him to estimate incremental costs. With Telex and Data Telex, this charge declines over the complete range of distances. This rate of decline is about the same for all levels of utilization because rates are set in terms of cents per second for each mileage band. Economies of scale can be realized only as distances grow, and not as hours of usage increase.

The difference in speed between Telex and Data Telex (50 bps vs. 180 bps, respectively) is reflected in the charge per bit mile. Since the rates for the two services are identical, the charge per bit mile is inversely proportional to the service speeds. Therefore, Data Telex with its greater speed and consequent higher capacity, is considerably cheaper for a given volume of data sent over a given distance.

See Tables 1 and 2 and Graphs 1 to 4.

2. TWX

The rates for this service are set on the basis of long distance telephone Areas across Canada. For this analysis, each Area was expressed in terms of representative airline mileage from St. John's, Newfoundland (Area 709) to one major urban centre in each other Area. For example, 1400 miles represents St. John's (709) to Ottawa (613) but this mileage could also represent Calgary (403) to Sault Ste. Marie (705), or any other similar distance. Since Areas do not reflect distance alone, it is not possible to define precisely what the mileage intervals should be. Therefore, the TWX rates were treated as continuous functions of distance. Total monthly TWX charges can vary from a minimum at low mileage and utilization of approximately \$50 to a high of almost \$13,000 at maximum mileage and utilization.

The total monthly charge is proportional to the average distance of transmission, regardless of utilization. At very low utilizations the effect of the flat rate for station equipment dominates the charges. At higher utilizations the transmission charges are dominant. In either case, usage has a very strong influence on total monthly charges. It is also significant that the rate of increase in total charges as usage increases is about the same at all mileages. Usage is a more influential factor in the calculation of monthly TWX charges than is distance.

Installation charges for TWX equipment, at \$30, are inconsequential. Station equipment charges for TWX service vary from \$35 to \$124 per month. At very low utilizations these charges can represent a large proportion of total monthly billings. Their relative importance drops as utilization increases. Transmission charges increase gradually with distance, changing substantially only as a result of increase in utilization.

The basic measure of the service is the charge per bit mile. This charge drops considerably as mileage increases up to about 1000 miles and then levels off somewhat to the maximum mileage. At very low utilizations this levelling off effect is not so pronounced, with the result that savings continue. This implies that for transmissions under 1000 miles both distance and utilization have an effect on the economics of operation, whereas neither distance nor usage has much effect on the charge per bit mile over 1000 miles. Speed is not a factor in considering TWX, since only one speed (110 bps) is offered.

See Tables 3 and 4 and Graphs 5 to 7.

3. Datacom, Dataphone

These two services employ the telephone network for data transmission. Therefore, the transmission rates for these services are identical, being the local and long distance telephone rates. The relationships and trends for both services follow a common pattern, the only rate differentials being the installation charges and station rentals.

Long distance telephone rates vary depending on whether the transmission is entirely within the territory of one telephone company or is inter-company. For this analysis, all transmissions have been assumed to be inter-company. Long distance rates are broken down into a large number of rate categories based on mileage intervals. A number of representative average mileages have been chosen arbitrarily for this analysis.

Total monthly charges for these services can vary from under \$100 to over \$10,000 depending on mileage and utilization. At low utilization the fixed station equipment charge remains a significant proportion of total charges, keeping them relatively stable as distances increase. At higher utilization, however, charges increase more

sharply at low mileages and tend to level off after 400 miles. In general, the rate of increase of total charges climbs with mileage more quickly at high utilizations than at low. Similarly, as the hours of usage increase for a given transmission distance, total charges climb more quickly for longer distances than for shorter ones. While there is a direct relationship between total charges and distance, usage is the more influential factor in the determination of total charges.

Installation charges are inconsequential. Fixed monthly charges for station equipment plus a service charge in the case of Datacom and telephone exchange service charges are of somewhat greater importance. This fixed monthly charge can be significant at very low utilizations and particularly for local service where there is no transmission charge. Usage charges, the remainder of the monthly charge, are based on distance and time, with the latter the most influential component.

Charges per bit mile decline as distance increases, dropping more rapidly at low mileages and becoming almost linear in slope over 500 miles. The rate at which these charges decline is about the same at all levels of utilization. In terms of hours of usage and for selected mileages the charge per bit mile is almost constant in most cases at utilization rates above 32 hours per month. At very low usage the rates drop rapidly. Usage is therefore a more critical factor than distance in the total charge. Slight economies of scale occur with increasing distances but not with increasing utilization.

Since Datacom is a single speed service (110 bps), speed is not relevant in determining charges. Dataphone is available at both low and medium speeds. The transmission charges per bit mile decrease as higher speeds are employed. Apart from short distances and low utilizations where station rentals have a disproportionate effect, the charges per bit mile are very similar for these services when employed at the same speeds.

See Tables 5 to 8 and Graphs 8 to 15.

C. SWITCHED, MEDIUM SPEED SERVICES

1. Broadband

Broadband and Datel are identical services, the latter being simply an extension of Broadband service to overseas subscribers via C.O.T.C. Broadband itself is available in four speeds, 1800 bps, 2000 bps, 2400 bps and 4800 bps. Not all combinations of speed, distance and time have been considered in this analysis. Representative combinations were chosen to illustrate ranges and trends. Because its rates differ from those of the other speeds, the 4800 bps service was considered separately.

Total monthly charges can vary from \$146 to almost \$10,000, depending on time and distance. In the case of Broadband, the crucial factors determining the charges for this service are time and distance. As distances increase total charges climb, but the rate of change differs depending on utilization. At very low utilization the rate of increase in total charges is quite small, mainly because of the influence of the constant station rental, whereas at higher utilizations the rate of increase is greater.

As the hours of usage increase, the total cost of the service at selected mileages climbs rapidly, but this rate of increase drops off at higher utilizations. At low utilization the charges increase at a higher rate for longer distances, although beyond 32 hours usage per month the differences are less significant.

Rates are identical for all speeds but 4800 bps. In the latter case, Telex rates are used and these are, in most instances, considerably higher than Broadband rates. Total charges for the 4800 bps service are higher than are those for the lower speed services. However, considerably more data can be handled and the charge per bit transmitted is much lower. Hours of usage (holding time) is the dominant rate determinant, although distance becomes more important at higher levels of usage. Speed is not taken into account in the rate structure, except at 4800 bps where the rates change to a different and higher base.

Installation charges vary from \$70 to \$180. This charge is only significant at low utilizations when the first month installation charges might equal or even exceed the total of station equipment charges and transmission charges. Over a number of months, however,

installation charges become insignificant. Station equipment rentals, on the other hand, can represent a significant portion of the total charges under certain circumstances. At low utilizations a large proportion of the total monthly charge can be attributed to station rentals. Even at high utilizations and low mileage, these charges can represent one-quarter to one-third of total monthly charges.

The charges per bit mile as distances increase drop rapidly at lower mileages, but level off for greater distances in the case of three lower speed services. For the 4800 bps service, however, the charges per bit mile keep declining as distances increase, although the rate of decline slows. As distances increase charges at very low utilization do not level off to the same extent as at higher utilization. With the exception of the 4800 bps service, the transmission rates for a given mileage are the same for all levels of usage. Therefore, any change in the charge per bit mile will reflect only the effect of station equipment rentals.

Because transmission charges are the same for all speeds except 4800 bps, the relationship between charges per bit mile and speed is inversely proportional. This relationship would be distorted somewhat by the need for more costly modems at higher speeds. Therefore, from a user's point of view, economies of scale cannot be realized by buying a higher speed service unless high speed or greater throughput are needed.

When comparing rates and speeds for 2400 bps and 4800 bps, the relationship is not proportional because the rate for the higher speed service is different. In fact, the charges per bit mile are similar for both, permitting a greater volume of data to be sent at the higher speed for the same total charge.

See Tables 9 to 13 and Graphs 16 to 18.

2. Multicom

This service is offered in both medium and high speed forms. The following analysis applies to both versions. A minimum of five speeds exist and four different rate schedules based on speed. In addition, rates vary depending on utilization and mileage. For this analysis representative speeds, utilization and mileages were chosen within the range of minimum and maximum speeds. Although one set of medium speed rate applies to speeds equal to or less than 2400 bps and another

set to speeds greater than 2400 bps, we have used 2400 bps with the lower rates and 4800 bps with the higher. Calculations at 40,800 bps have been omitted.

Total monthly charges for this service can vary from \$117 to over \$85,000. Total charges increase with mileage. However, the rate of increase depends on the station equipment rentals, the speed and utilization. At low utilization the rate of increase is quite low regardless of speed, primarily because of the effect of station equipment rentals. With increased hours of usage the charges relative to distance increase more rapidly. Total monthly charges also increase with utilization. The actual rate of increase is highest at low utilizations and high speeds. With usage greater than about 32 hours per month, the rate of increase is only slightly higher for higher speed services. is an important factor in the consideration of Multicom rates because charges climb as speed increases, although not necessarily in direct The most important factor in determining total monthly proportion. charges is the level of utilization. The least important factor is distance, with speed the intermediate factor.

Station equipment for Multicom varies depending upon the speed of service. This variation is reflected in both installation charges and monthly station equipment charges. For both medium and high speed services, installation charges are insignificant. The charges for station equipment are a substantial proportion of total charges at low utilization in the case of both medium and high speeds. As usage increases, particularly if it is accompanied by greater transmission distances, station equipment rentals drop to a small percentage of the total charge.

With increasing mileages charges per bit mile drop. The rate of decline is less as distances increase and nearly identical for all speeds and levels of usage. At a given distance and speed the charges per bit mile will be almost constant for all utilizations. The reason for this is that rates per unit of time are constant.

The four different rate structures are not precisely inversely proportional to the speed of service. In other words, while 19,200 bps is four times faster than 4800 bps, there is a much greater spread between the charges for the two services. The high speed services generally have a higher charge per bit mile than do the medium speed services for comparable utilizations and distances. From the users point of view, potential economies of scale are greatest at the higher speeds except that any saving will be somewhat offset by increased modem costs.

See Tables 14 to 18 and Graphs 19 to 22.

3. Dataspeed, Dataphone

Dataphone service was discussed previously in the section relating to switched low speed services, and the same analysis applies to this service in the switched medium speed context. The discussion presented here is equally applicable to Dataspeed, since both services utilize the telephone network for data transmission under the tariffs published for telephone use. The relationships and trends for both services follow a common pattern, the only rate differentials being the installation charges and station rentals.

See Tables 7, 8, 19, 20 and Graphs 12 to 15 and 23 to 26

D. SWITCHED HIGH SPEED SERVICES

This service was discussed in the previous section. Tables 14 to 18 and Graphs 19 to 22 are applicable. Multicom is the only high speed switched service currently available in Canada.

E. PRIVATE LOW SPEED SERVICES

1. Telex Computer Inquiry Service

It has been assumed with this service, as with all others, that station rentals increase with the numbers of stations and transmission distance. In this analysis charges are calculated on the basis of a single user with one port and one station. Local service has been included and is assumed to be ten miles.

Total monthly charges for this service range from \$355 for local service and one station in the system to \$12,000 for 30 stations and transmission over 29,000 miles. Total charges increase with mileage. The fewer stations in the system, the less is this increase, both absolutely and in percentage terms. As a system acquires more stations, the charges increase at a much more rapid rate relative to distance. The reason for the lower rate of increase with fewer stations is that the fixed charges, both station equipment rentals and access line charges, are a much greater percentage of total charges when the number of stations is few. With an increasing number of stations, the charge to each user goes up rapidly. This is not as noticeable for local service because the rate per station is quite low but it becomes more evident as mileages increase.

The rate of increase in charges is particularly high in the case of systems with up to ten stations because it is at this point that the price break occurs. Beyond this point, rates per station are considerably lower. Neither the hours of usage nor the speed are factors in the total charge for this service. Ignoring situations where there are few stations or mileages, total charges rise rapidly with mileage or the number of stations in the system. In fact, these two factors, distance and number of stations, have an approximately equal effect on total charges.

Installation charges per station at \$25 - \$50 are insignificant. Even monthly station rentals are less than the monthly charge of \$300 for each access line. Charges for systems with few stations or low mileage are composed predominantly of the fixed monthly charges for station equipment and access lines. With increasing distance and number of stations the transmission charges become predominant.

As mileage increases, charges per mile and per station decline rapidly at lower mileages and level off somewhat for greater distances. The rate of decline for systems with different numbers of stations is almost identical. Similarly, for a given mileage, the charges per station per mile decline as more stations are added to the system. The decline in this case is more linear, after a rapid drop at the low end. Charges per bit mile per station were not calculated since the trends are proportionately identical to the charges per mile per station.

Since speed is not a consideration in this case, the user will realize economies of scale when transmitting over greater distances or upon adding stations to the system, the economies being almost the same in either case. Speed becomes relevant only when the user is approaching the capacity of the service.

See Tables 21 and 22 and Graphs 27 and 30.

2. Dataline II

This service is almost identical to Telex Computer Inquiry Service. A major difference in the pattern of monthly charges is the Dataline II minimum requirement of five access lines and ten originating data stations, with a minimum of two stations in one mileage band. The subscriber has six months to build his system up to meet the minimum requirements. For the purposes of this analysis, each station is treated as a separate subscriber, with one access line and one station.

Total cost of this service can vary from \$390 to almost \$11,000 with the maximum number of 30 stations. Total monthly charges climb with increases in transmission distances and the number of stations. With very few stations total charges reflect the influence of fixed amounts, specifically access line charges and station equipment rentals. As more stations are added to the system and as transmission distances increase, the fixed charges become a smaller percentage of total charges. The most rapid rise in charges is observed when the system contains up to ten stations, since this is the point at which a price break comes into effect. After this, the rate of increase in charges declines.

Hours of usage and speed of transmission are not important factors in the rate structure of this service. The important factors are distance and the number of stations. Each has about the same effect on total charges.

Installation charges of about \$75 - \$150 are of little consequence. Monthly charges consist of three components - station equipment rentals, access line charges and transmission charges. The relative importance of each component changes as distance and number of stations increase.

Initially, the dominant component is the monthly access line charge of \$300. However, as mileage increases and as more stations are incorporated, this charge assumes less importance until at maximum total charges of over \$10,000 a month this component becomes insignificant. To a lesser extent station equipment rentals can be important when the average transmission distance is short. Transmission charges which are small with few stations and low mileage become dominant at higher mileages and/or a greater number of stations.

Charges per mile per station as distances increase drop in both absolute and percentage terms. The rate of decrease is particularly noticeable at low mileages, levelling off somewhat at greater distances. This rate of decrease is almost the same for all systems except those with very few stations. Charges per mile per station decrease as the number of stations in the system increase. Again the most dramatic decreases occur where fewer stations are involved. As with Telex Computer Inquiry Service, charges per bit mile per station are unnecessary and were not calculated.

This analysis indicates that the greatest economies of scale occur at the low mileages and in systems with few stations. It also confirms that distance and station numbers have about the same relative effect on economies of scale.

See Tables 23 and 24 and Graphs 31 and 34.

3. Schedules 1, 2, 3, 3A

The rate structures for these four schedule services are essentially the same since the rates and speeds increase with the schedule number.

For the purposes of this discussion, it is possible to deal with Schedule 1 alone, since the relationships and trends established for it also are valid for the other three services. However, calculations have been done for Schedule 3 also in order to study the effect of the different speeds. A variety of rates are available to a subscriber depending on the location of his station equipment. For the sake of simplicity, two rate groups have been selected — a local service with two points on different property and an inter-city service. It was further assumed that these were standard services without duplex, switching options or overtime. It was also necessary to choose arbitrarily certain representative mileages. For inter-city services three different per-mile charges were chosen. Moreover, although charges are made for incremental

increases in usage, it is also likely that at higher utilizations more circuits and more expensive station equipment would be needed. This partly accounts for the higher rates shown as usage increases.

The total charges for Schedule 1 vary from \$44 for local service to \$7,500 for inter-city service at maximum mileage and utilization. These charges are a function of time and distance. Charges increase with distance more rapidly in the case of inter-city service than they do for local service. The increase in charges for local service is linear, as is that for inter-city, although the latter is much greater.

Total charges for local service do not change as usage increases. However, incremental changes do occur in inter-city service as the user chooses different combinations of hours of use per day and number of days per week. Distance exerts a greater influence on charges than does hours of use.

As mentioned previously, the rates and speed increase with schedule number. However, the difference in the total monthly charges is of little consequence. Therefore, speed has a relatively important effect on total charges.

Total monthly rates consist of station equipment rentals, circuit charges and transmission charges. In the first month installation charges also must be paid but these are inconsequential, except at very low mileages and utilizations. Station equipment rentals, on the other hand, can constitute a significant percentage of the total monthly charge. This is particularly true for local service, because there is no usage charge. Because mileage charges are low, the largest portion of the total charge at all utilizations is for station equipment. For intercity service, station equipment rentals are only important at very short transmission distances. Transmission charges, on the other hand, are very prominent in inter-city service for all but very low mileages.

In local service there is a downward trend in charges per bit mile over distance. The trend becomes more pronounced as usage increases, indicating that economies of scale continue to occur as mileage and usage increase. The greatest economies of scale for local service result from increasing distance rather than greater use of the facility.

Inter-city service rates are based on distance and time. Charges per bit mile drop sharply as distances increase to 350 miles, becoming almost constant beyond 2000 miles. Charges per bit mile drop steadily

as holding times increase. The indication is that economies of scale are realized at relatively short distances but that they are continually available with increased usage.

The speed of Schedule 3-75 bps - is 50% faster than Schedule 1. However, changes in rates from Schedule 1 to Schedule 3 show only a 25% increase. In terms of charges per bit mile, therefore, Schedule 3 should be a more economical service for any given distance and usage. Obviously, speed is an important user consideration with respect to Schedules 1, 2, 3 and 3A.

See Tables 25 to 32 and Graphs 35 to 42.

F. PRIVATE MEDIUM SPEED SERVICE

1. Dataline III

This service is a higher speed version of Dataline II, operating at speeds up to 2000 bps. This analysis assumes that the user has one access line in a system having from one to 30 stations. Total monthly charges under these circumstances can range from \$750 to more than \$23,000 in a system with 25 stations and maximum distance.

Charges increase with distance gradually with few stations in the system. In a system with a greater number of stations, the increase in charges is more pronounced at short distances. Incremental increases are smaller as distances increase. It is apparent that both distance and the number of stations have an equally significant influence on total charges.

As in most services, installation charges are insignificant; fixed charges, including station equipment and access line, are also less significant for this service, although at very low mileage with few stations this charge can account for more than one-half the first month's charges. On the other hand, transmission charges increase considerably as distance and the number of stations increase. In almost all situations, except short mileage and/or few stations, these two factors dominate the total monthly charges. Hours of use has no effect on total charges, since the facilities are dedicated.

Charges per mile per station decrease steadily as distance increases. Charges per mile per station drop quite rapidly with few stations but level off very quickly to become almost constant as more stations are introduced. This trend is almost identical at all mileages except that the unit charges become much less as distances increase. A user transmitting over longer distances can realize greater economies of scale than can a user with a greater number of stations in the network.

See Tables 33 and 34 and Graphs 43 to 46

2. Schedules 4, 4A, 4B and 4C

The important difference among these services is their speed, since the rate structures are almost identical. Since the relationships

and trends for each service are so similar, an analysis of one holds true for all. However, Schedule 4 and Schedule 4C are compared to evaluate the effect of speed on rates.

The rates are based on distance and the number of channels, although the latter simply multiplies the rate schedule by the number of channels. We have assumed for this purpose that only one channel is involved. A major rate break occurs between local and inter-city service and these are treated separately. It was assumed that in both cases these were basic services with no options. Because this is a dedicated service, the number of hours of use is of no consequence to total charges. However, in the analysis it is assumed that greater utilization leads to the rental of more costly station equipment, hence the increase in total charges at higher utilizations. This, together with the greater influence of distance, accounts for a range of charges from \$94 for local service to almost \$5,000 for intercity at high mileages and maximum station rentals.

The critical factors in transmission charges for these services are distance and the number of channels. Assuming that only one channel is being used, only mileage influences the charges. For local service the influence of distance is small and almost linear because of the significant effect of station equipment rentals. The situation is similar for intercity service except that charges increase rapidly at low mileages, becoming linear only beyond about 1400 miles. The influence of channels is obvious. Transmission charges increase in direct proportion to the number of channels employed, but trends and relationships are the same as with one channel.

Installation charges of from \$50 to over \$600 depend on the station equipment rented. This can be a rather substantial sum in the case of local services, representing about one-third of total charges for the first month. However, over a year it is relatively insignificant for either local or inter-city service. For short distance inter-city service, almost all of the monthly charge is consumed by station equipment rental, but this drops to less than 30% of the billing at the longest distances. Consequently, transmission charges are insignificant for local service but become more important where longer distances are involved in intercity service.

Although the rates for these services are not based on holding time, it is useful to express the charges in basic units that include measureable data volumes. Charges per bit mile show similar trends for both local and inter-city services. In both cases they decline as distances

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increase, more rapidly at short distances, less so as distances increase. The decline in charges per bit mile is also more rapid with distance when more expensive terminal equipment is involved. Economies of scale are realized as distances increase; substantial economies also occur as utilization goes up since the charges are fixed and increased utilization lowers the charge in terms of units of use.

Although the same trends and relationships hold true for all of the Schedules in absolute terms, the charges per bit mile are quite different because the transmission speeds are different. For example, Schedule 4 has a speed of 600 bps whereas Schedule 4C is 2400 bps. For a given high volume throughput, the higher speed is more economical.

See Tables 35 to 42 and Graphs 47 to 58.

3. Channel Deriving Arrangements

A Schedule 4 data channel may be subdivided when used for Computer Access or Teleprinter services. The rates are the same as those for Schedule 4 with the addition of certain extras associated with the derivation of additional channels. In total the charges for the two services are similar and in terms of trends and relationships they are so nearly identical that the Computer Access service will be used to represent both.

The range of total monthly charges reflects a low of about \$400 to more than \$25,000. The increase is a function of the number of derived channels and the transmission distance. The total charges for any number of channels behave much the same, increasing very sharply with distances up to 200 miles, levelling off above 1700 miles to a virtual ceiling charge at greater distances. Usage is not a factor in rate determination. The increase in total charges due to distance is greater than increases due to the derivation of more channels. Therefore, the most influential factor in charges for Computer Access services is distance.

The rate components for this service are installation charges, station equipment rentals, channel charges and transmission charges. Installation charges, as for other services are inconsequential. Terminal rentals, beyond the very lowest mileages, also are a minor element of total charges. Channel charges at \$60 per channel also are a rather small proportion of the total charge, except at very low mileages where they can account for up to half of the monthly bill.

Transmission charges, on the other hand, increase substantially with increasing distances and climb in direct proportion to the number of derived channels. Therefore, as a percentage of the total charges, distance is more important when few channels are involved but becomes less important as the number of channels increase.

Charges per mile per channel show a downward trend as mileage increases, being greater at very low mileages and almost linear beyond 200 miles. Economies of scale are realized for transmission over greater distances. Similar economies do not occur as more channels are derived since the number of channels has no effect on the charge per mile per channel. When these charges are studied relative to the hours of use and expressed in terms of charges per bit mile per channel the trend over time is similar to that over distance. Charges drop quickly at low utilizations and decline more gradually as usage increases. Economies of scale are realized both with higher volumes of traffic and with transmission over greater distances.

See Tables 43 to 46 and Graphs 59 to 64.

G. PRIVATE HIGH SPEED SERVICES

1. Telpak A, B, C and S

These are the only private, high speed services available in Canada at this time. The differences between the four services are the number of voice channels provided, hence their effective speeds and their rates. Because the rate structures are the same, the charges for each service are similar in terms of trends and relationships, so that only Telpak A will be discussed here. However, it is of interest to compare two services to note the effect of different speeds on rates. This has been done by comparing Telpak A and Telpak S.

The rates quoted for Telpak cover only transmission from exchange to exchange; a surcharge must be added for lines from the local exchange office to the user's terminal. This surcharge has not been considered in the study. A variety of factors influence the basic rate per volume of data for Telpak services. These are distance, usage, speed and the choice between simplex and duplex. Distance and usage are continuous within certain limits, whereas speed has four dimensions for each service. The possible combinations of these factors are so numerous that we have selected certain specific relationships for analysis. It is assumed that for Telpak A, each voice grade circuit has one piece of station equipment associated with it and for Telpak S one piece of equipment for each ten circuits.

Total monthly charges for Telpak A can range from about \$400 to over \$100,000 and for Telpak S charges can reach \$300,000 or more, depending on station equipment. Since this is a dedicated private line service, usage is not a factor in determining charges. The only important determinant of total charges is mileage. Since rates are set per mile with no reduction as distance increases, the total charges increase with mileage. Charges increase rapidly at low mileages and taper off slightly at longer distances. Both simplex and duplex services show the same trend.

Installation charges for both simplex and duplex services vary from approximately \$50 to \$100 per channel. This means installation of 12 stations for Telpak A could cost from \$600 to \$1200. At short distances these charges in the first month could be equal to or greater than the total station and transmission charges. Spread over a number of months they become rather insignificant. However, at longer distances of transmission, installation charges become

much less significant. Station equipment rentals of from \$120 to \$480 per month for twelve stations are an important component of total charges only at low mileages. However, if voice grade circuits are subdivided into a number of data channels with associated station equipment, the charges for station equipment can rise substantially and represent a much greater share of the total. Transmission charges at all but very low mileages account for the vast majority of total charges. At very low mileage, transmission charges can be about half total charges, and are paramount at the longer distances.

Charges for a system operating with a given speed and distance are the same, but the charge per bit mile drops as utilization goes up. The drop is greatest at low utilizations, levelling off somewhat as utilization increases. The same trend is apparent for all services. Because the charge per mile is constant, the charges per bit mile are identical at all distances. At a given utilization the charges per bit mile drop as speed of transmission increases, the drop being inversely proportional to the speeds.

When comparing charges relating to two different systems, Telpak A and Telpak S, it is found that the latter has an effective speed ten times greater than Telpak A, but that the charges per bit mile are about one-third those of Telpax A and not one-tenth.

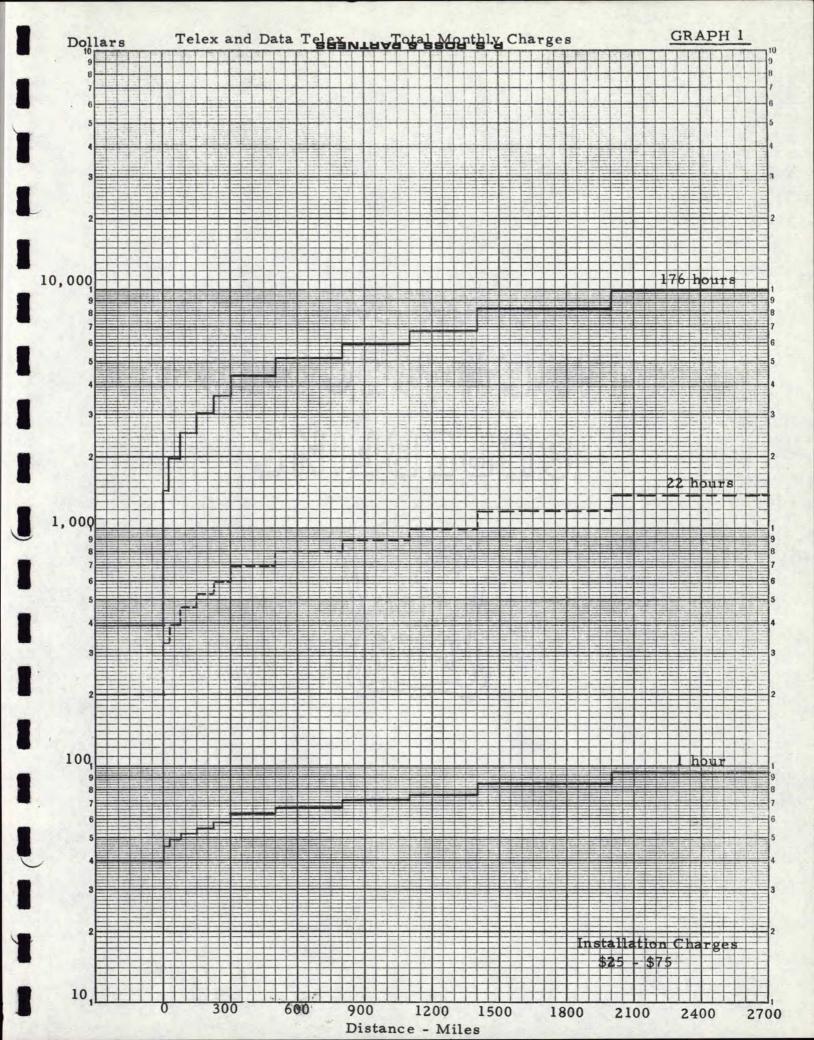
See Tables 47 to 52 and Graphs 65 to 67.

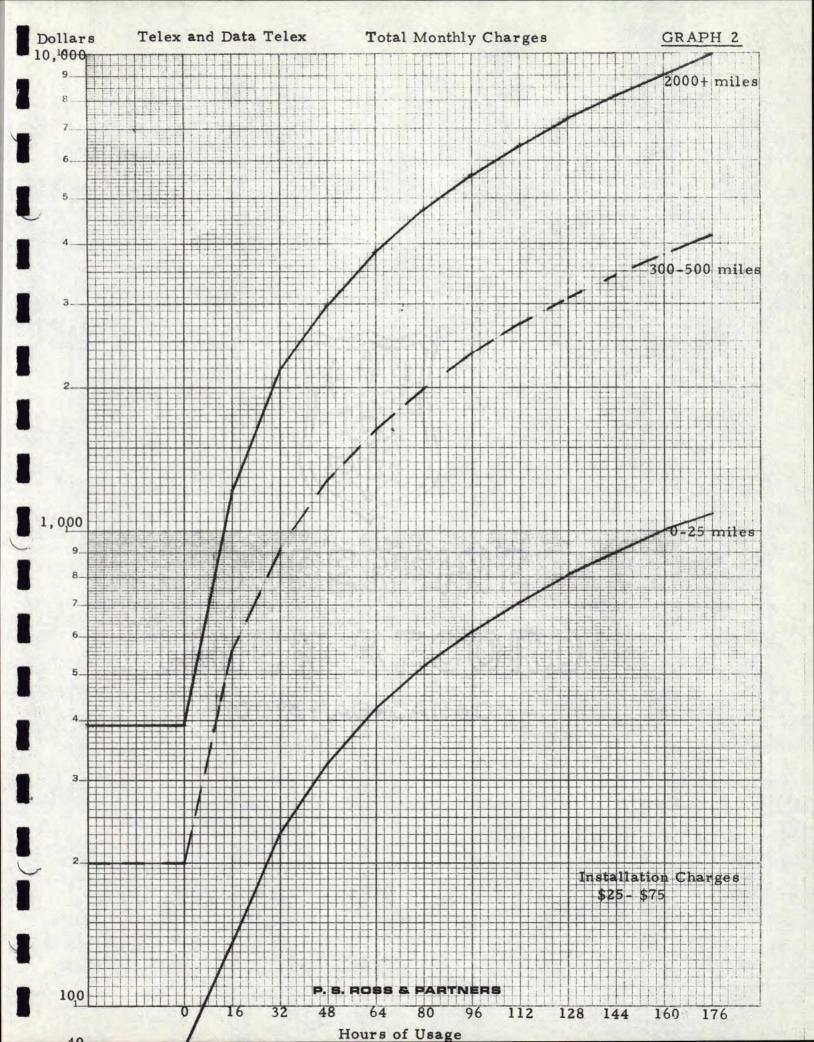
TELEX AND DATA TELEX

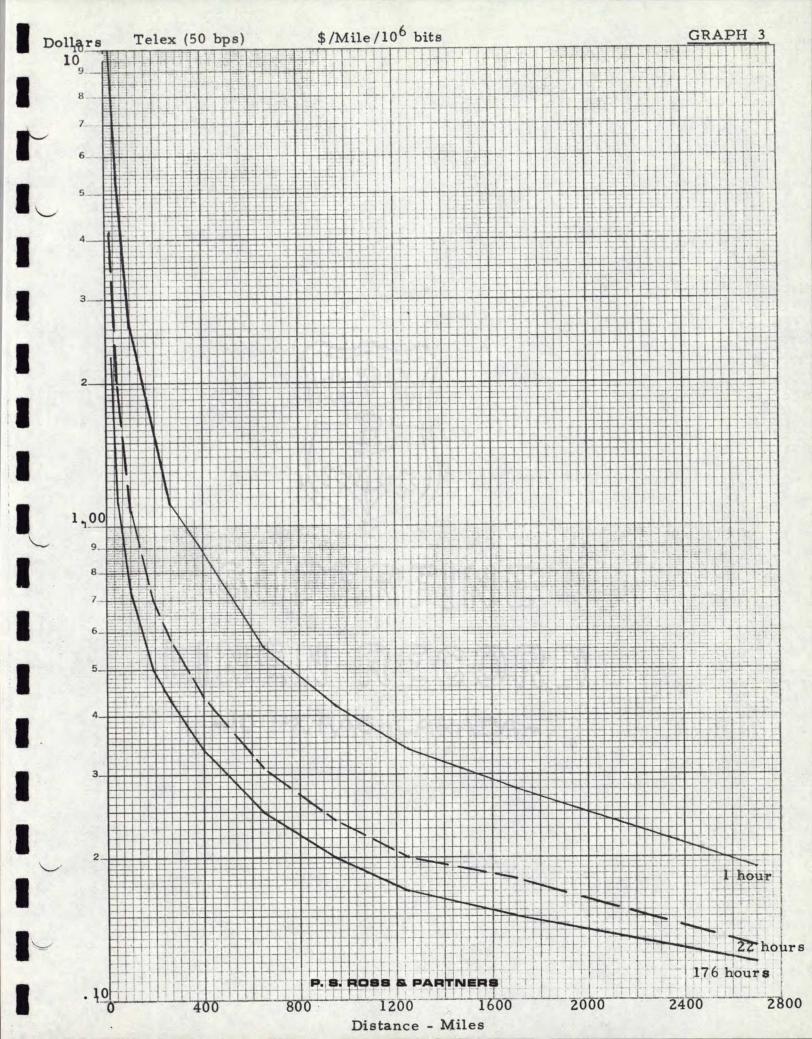
One Hour				22 Hours			176 Hours		
Mileage Intervals	Total Charges	\$/Mil 10 ⁶ E	-	Total Charges	\$/Mil 10 ⁶ B	<u>its</u> Data	Total Charges	\$/Mil 10 ⁶ B	<u>its</u> Data
		<u>Telex</u>	Telex	•	$\underline{\text{Telex}}$	Telex		Telex	Telex
0- 25	\$46	\$12.77	\$3.55	\$ 332	\$4.19	\$1.16	\$1447	\$2.2 8	\$.63
25 - 75	49	5.44	1.51	398	2.01	.56	1975	1.25	. 35
75 - 150	52	2.61	.73	464	1.07	. 30	2503	.72	.20
150- 225	55	1.61	. 45	530	.70	. 20	3031	.50	. 14
225 - 300	58	1.22	.34	596	.58	. 16	3559	.43	.12
300- 500	63	. 89	. 25	695	.44	.12	4351	. 34	.095
500- 800	67	.56	. 15	800	.31	.086	5148	. 25	.069
800-1100	72	. 42	.12	895	. 24	.065	5949	. 20	.054
1100-1400	76	. 34	.09	992	. 20	.055	6727	.17	.047
1400-2000	85	. 28	.08	1190	.18	.049	8311	. 15	.043
2000 +	94	. 19	.05	1386	. 13	.035	9876	. 12	.032

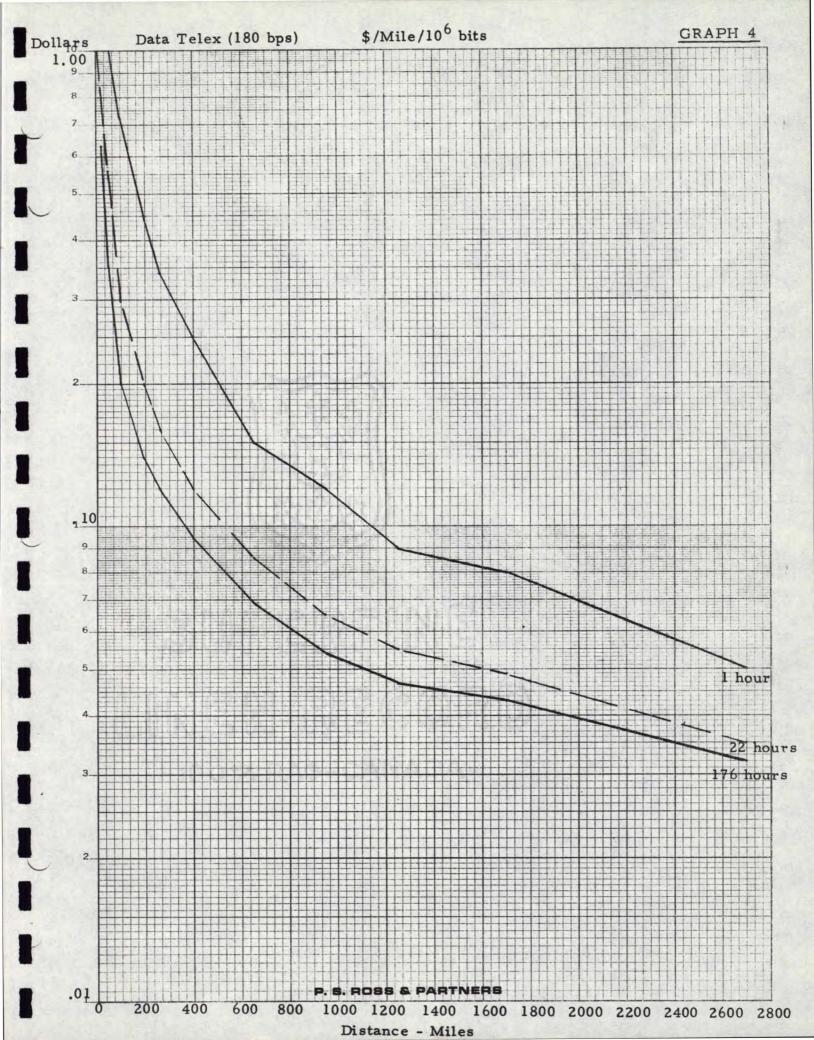
TELEX AND DATA TELEX

0-25 Miles			300-5	300-500 Miles			2000+ Miles		
Time in Hours	Total Charge	\$/10 ⁶ Bits/ Mile		Total <u>Charge</u>	\$/10 ⁶ Bi t s/ Mile		Total Charge	\$/10 ⁶ , <u>Mile</u>	·.
		Talar.	Data		Tolor	Data <u>Telex</u>		Telex	$egin{array}{c} ext{Data} \end{array}$
		$\underline{\text{Telex}}$	Telex	•	Telex	Telex		Telex	Telex
1	\$ 46	\$12.77	\$3.54	\$ 206	\$2.89	\$.80	\$ 397	\$.89	\$.24
16	136	2.36	.66	560	. 49	.14	1255	.17	.048
32	232	2.01	.55	920	.40	. 11	2119	.15	.041
48	329	1.90	.53	1280	. 37	.10	2983	.14	.038
64	425	1.84	.51	1 640	. 36	. 10	3847	.13	.037
80	521	1.81	.50	2000	. 35	.096	4711	.13	.036
96	617	1.78	.50	2360	. 34	.095	5575	.13	.036
112	713	1.77	.49	2720	. 32	.090	6439	.13	.036
128	810	1.76	.49	3080	. 33	.093	7303	.13	.035
144	906	1.75	.49	3440	. 33	.092	8167	.13	.035
160	1002	1.74	.48	3800	.33	.091	9031	.13	.035
176	1098	1 73	48	4160	. 32	. 089	9895	.12	.035







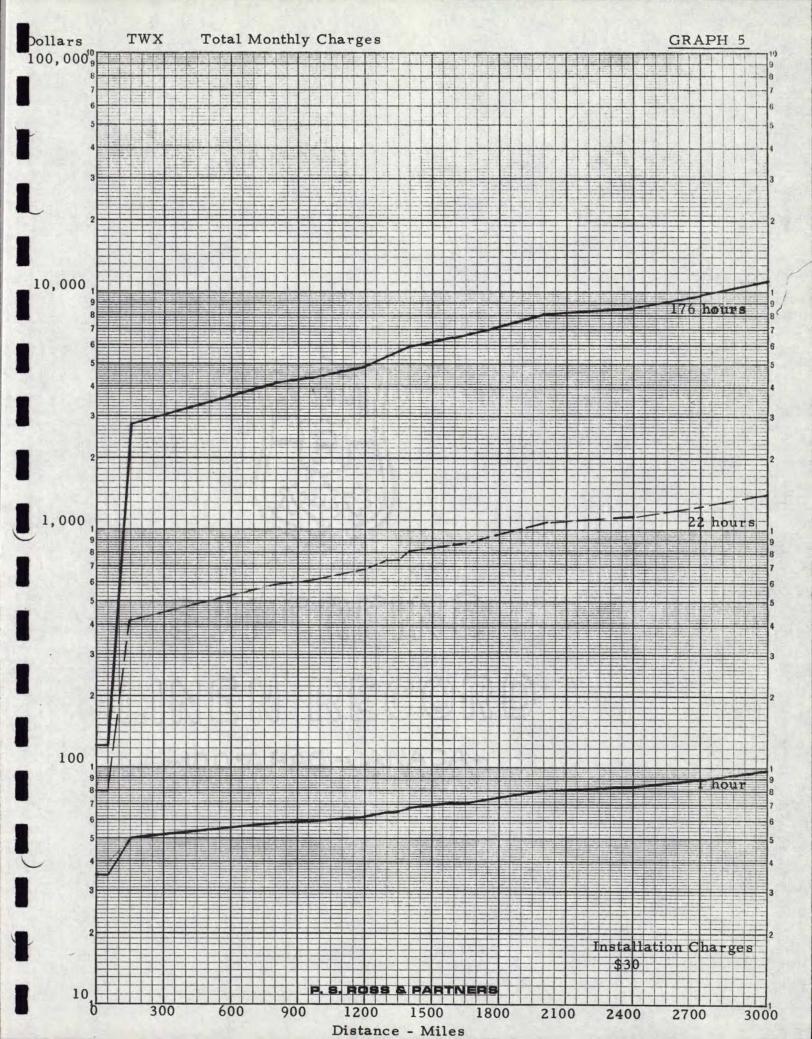


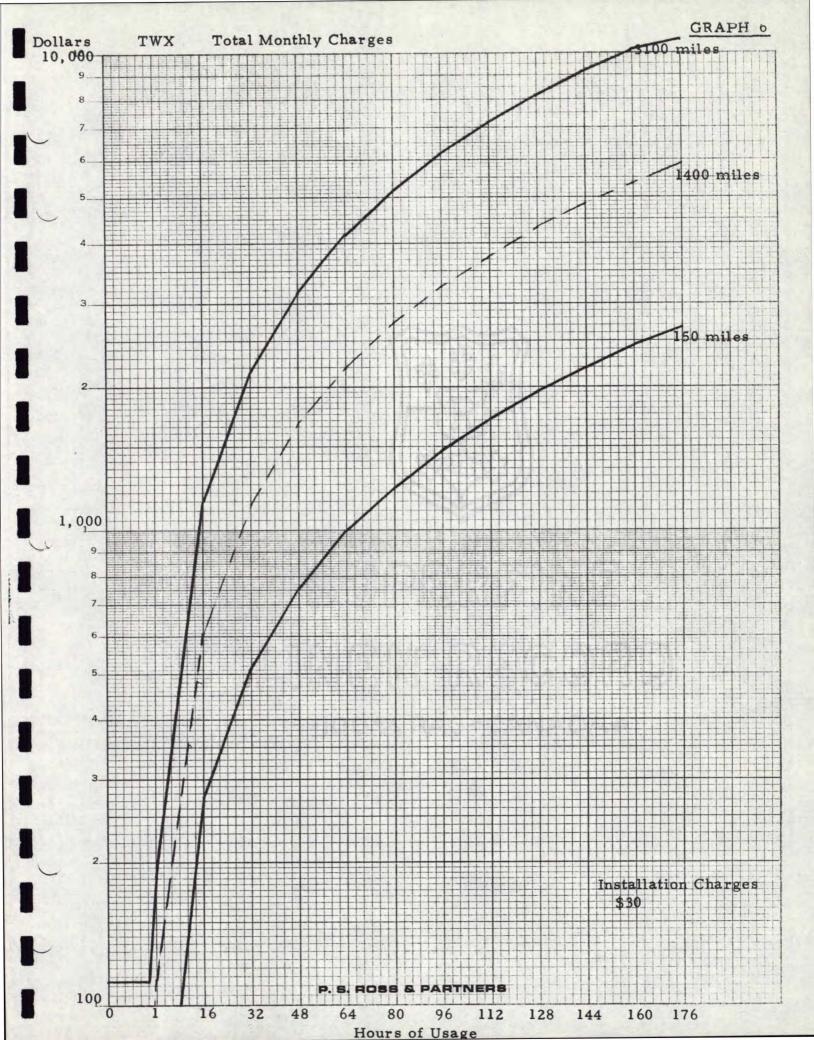
MONTHLY CHARGES INCLUDING STATION RENTALS
AND TRANSMISSION CHARGES

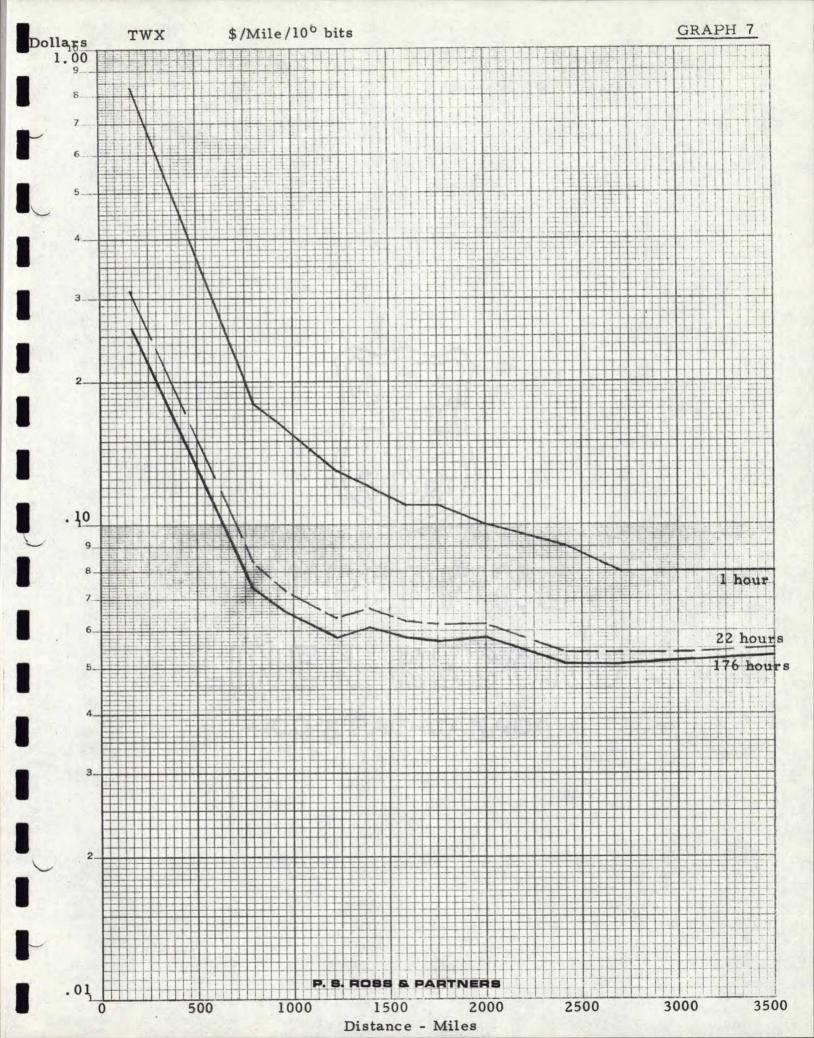
		One Hour		22 Hours		176 Hours	
Telephone Areas	Represent ative Mileages	Total Charges	\$/Mile/ 10 ⁶ Bits	Total Charges	\$/Mile/ 10 ⁶ Bits	Total Charges	\$/Mile/ 10 ⁶ Bits
709 to					٠		
709	150	\$ 50	\$.83	\$ 410	\$.31	\$ 2764	\$.2 6
902	800	58	. 18	582	.084	4137	.074
50 6	950	59	.16	6 0 8	.073	4348	.066
418	1200	62	.13	674	.064	4876	.058
514	1300	65	.13	740	.065	5404	.060
819	1350	65	.12	740	.063	5404	.057
613	1400	68	. 12	·8 0 6	.067	5932	.061
416	1600	71	.11	872	.06 3	6460	.058
70 5	1650	71	.11	872	.061	6460	.056
519	1750	74	.11	938	.062	6988	.057
807	2000	8 0	.10	1070	.062	8044	.058
204	2400	83	.09	1136	.054	8572	.051
306	2700	89	.08	1268	.054	9628	.051
403	3100	98	.08	1466	.054	11212	.052
604	3500	107	.08	1664	.055	12796	.053

TABLE 4

		150 Miles		800 Miles		3100 Miles
Time in Hours	Total Charges	\$/10 ⁶ Bits/ Mile	Total Charges	\$/10 ⁶ Bits/Mile	Total Charges	\$/10 ⁶ Bits/ Mile
1	\$ 50	\$.84	\$ 103	\$. 32	\$ 187	\$. 15
16	275	. 29	440	.087	1132	.058
32	515	. 27	800	.079	2140	.054
48	755	. 26	1160	.076 ⁻	3148	.053
64	995	. 26	1520	.075	4156	.053
80	1235	. 26	1880	.074	5164	.053
96	1475	.26	2240	.074	6172	.052
112	1715	. 26	2600	.073	7180	.052
128	1955	. 26	2960	.073	8188	.052
144	2195	. 26	3320	.073	9196	.052
160	2435	. 26	368 0	.072	10204	.052
176	2675	. 26	4040	.072	11212	.052





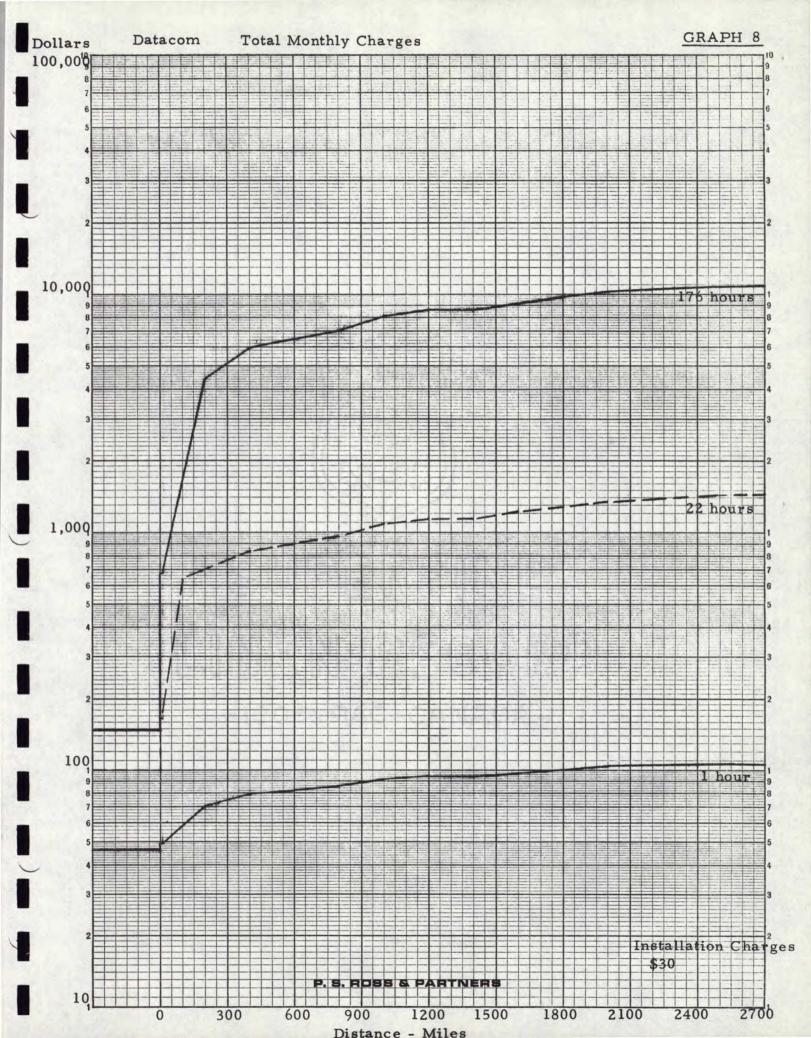


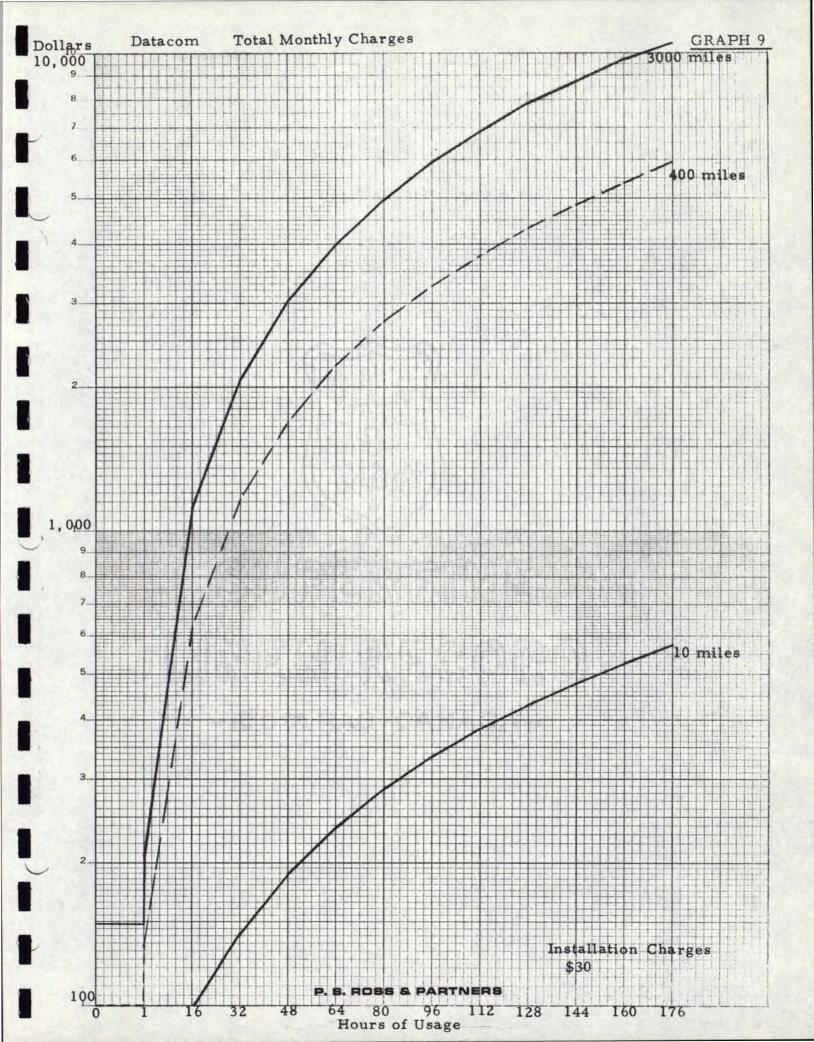
DATACOM

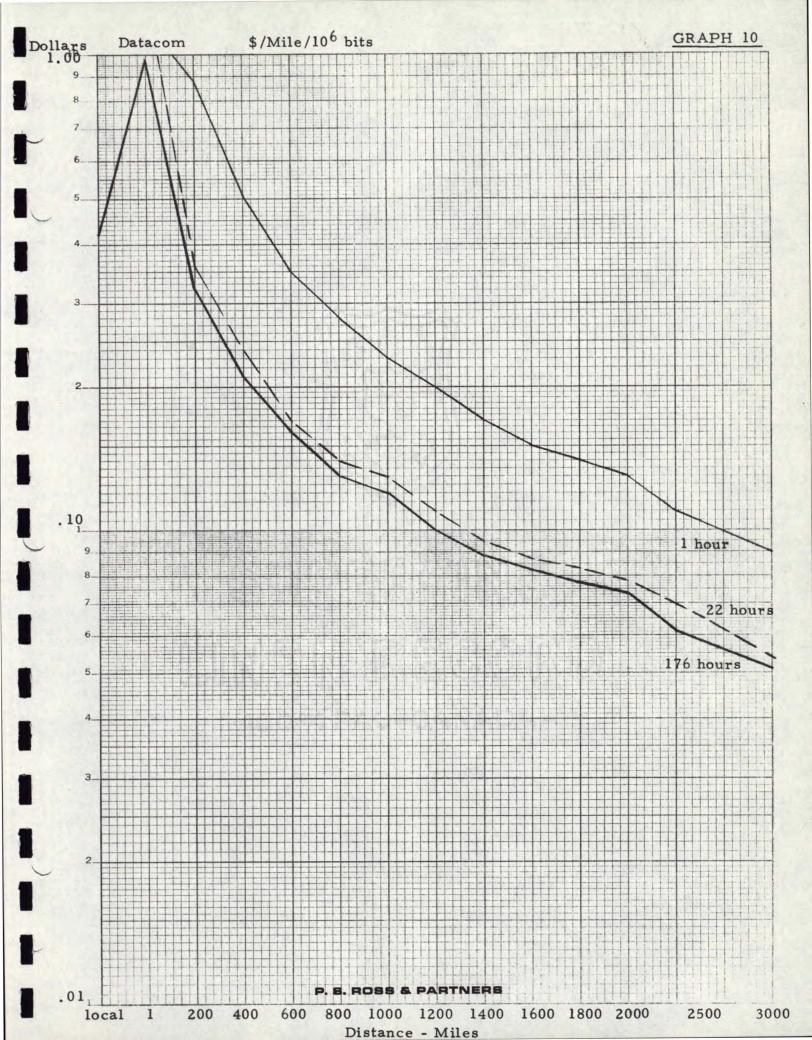
	One Hour		22	Hours	176	176 Hours	
Represent- ative Mileages	Total Charge	\$/Mile/ 10 ⁶ Bits	Total <u>Charge</u>	\$/Mile/ 10 ⁶ Bits	Total Charge	\$/Mile/ 10 ⁶ Bits	
Local	\$ 46	\$23.23	\$100	\$2.30	\$ 148	\$.42	
10	49	12.37	166	1.91	676	. 97	
200	. 70	.88	628	. 36	4372	. 32	
400	7 9	.51	826	. 24	5956	.21	
600	82	. 35	892	.17	6484	.16	
800	85	. 28	958	. 14	7012	.13	
1000	91	.23	1090	. 13	8068	. 12	
1200	94	.20	1156	.11	8596	.10	
1400	94	.17	1156	.095	8596	.088	
1600	97	.15	1222	.087	9124	.082	
1800	100	. 14	1288	.083	9652	.077	
2000	103	.13	1354	.078	10180	.073	
2500	106	.11	1420	. 065	` 10708	.061	
3000	1 0 6	.09	1420	.054	10708	.051	

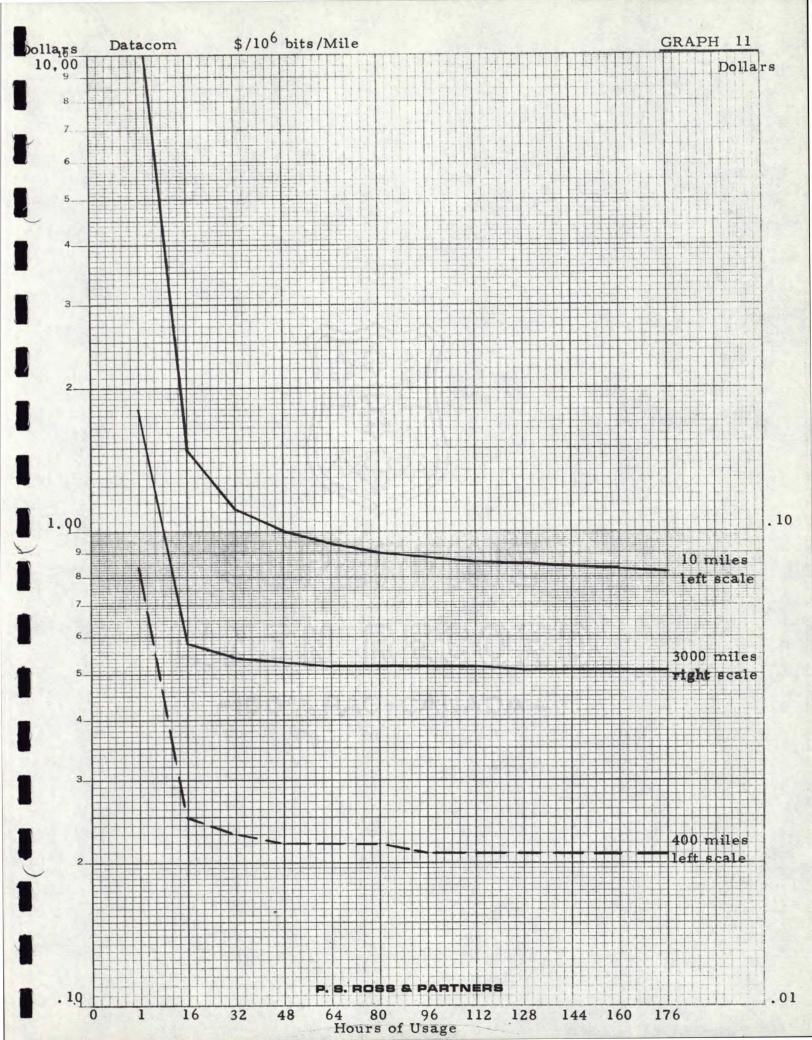
DATACOM

	10 Miles			Miles	3000	3000 Miles		
Time in Hours	Total Charge	\$/10 ⁶ Bits/	Total Charge	\$/10 ⁶ Bits/	Total Charge	\$/10 ⁶ Bits/		
1	\$ 49	\$12.30	\$133	. 84	\$ 208	\$.18		
16	94	1.48	628	. 25	1108	.058		
32	142	1.12	1156	.23	2068	.054		
48	190	1.00	1684	. 22	3028	.053		
64	238	.94	2212	. 22	3988	.052		
80	286	.90	2740	. 22	4948	.052		
96	334	.88	3268	.21	5908	.052		
112	382	.86	3796	.21	6868	.052		
128	430	.85	4324	.21	7828	.051		
144	478	. 84	4852	.21	8788	.051		
160	526	.83	5380	.21	9748	.051		
176	574	. 82	5908	. 21	10708	.051		









DATAPHONE

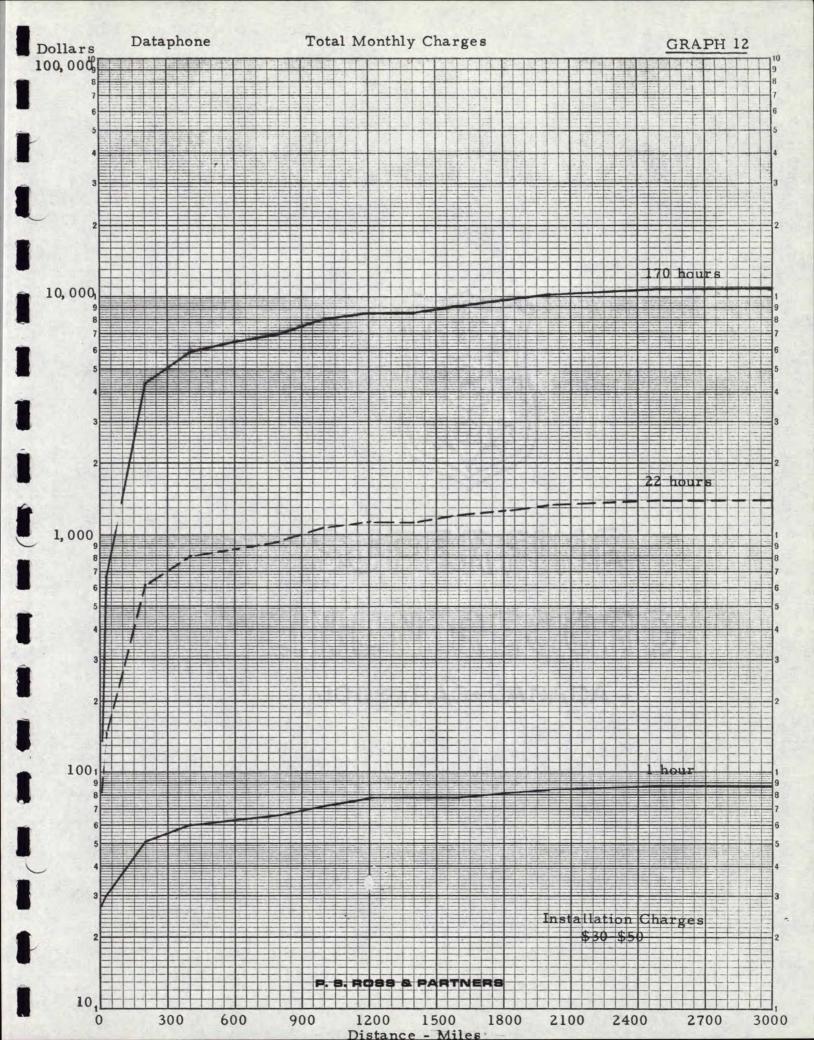
	One Hour		<u>22 H</u>	22 Hours			176 Hours		
Represent- ative <u>Mileages</u>	Total Charge	\$/Mi 10 ⁶ 1		Total Charge	\$/Mi 10 ⁶ 1		Total Charge	\$/Mil 10 ⁶ B	
		600 bps	2000 bps		600 bps	2000 bps		600 bps	2000 bps
Local (5)	\$27	\$2.50	\$.75	\$ 82	\$.34	\$.10	\$ 136	\$.072	\$.021
10	30	1.40	. 42	148	. 31	.093	664	.17	.052
200	51	.12	.035	610	.064	.0019	4360	.057	.0017
400	60	.069	.021	808	.042	.0013	5944	.039	.0012
600	63	.048	.015	874	.031	.00092	6472	.028	.00085
800	66	.038	.011	940	.025	.00074	7000	.023	.00069
1000	72	.033	.010	1072	.023	.00067	8056	.021	.00064
1200	75	.029	.0087	1138	.020	.00059	8584	.019	.00056
1400	75	.025	.0074	1138	.017	.00051	8584	.016	.00048
1600	78	.023	.0068	1204	.016	.00047	9112	.015	.00045
1800	81	.021	.0063	1270	.015	.00045	9640	.014	.00042
2000	84	.019	.0058	1336	.014	.00042	10168	.013	.00040
2500	87	.016	.0048	1402	.012	.00035	10696	.011	.00034
3000	87	.013	.0040	1402	.0098	.00030	10696	.0094	.00028

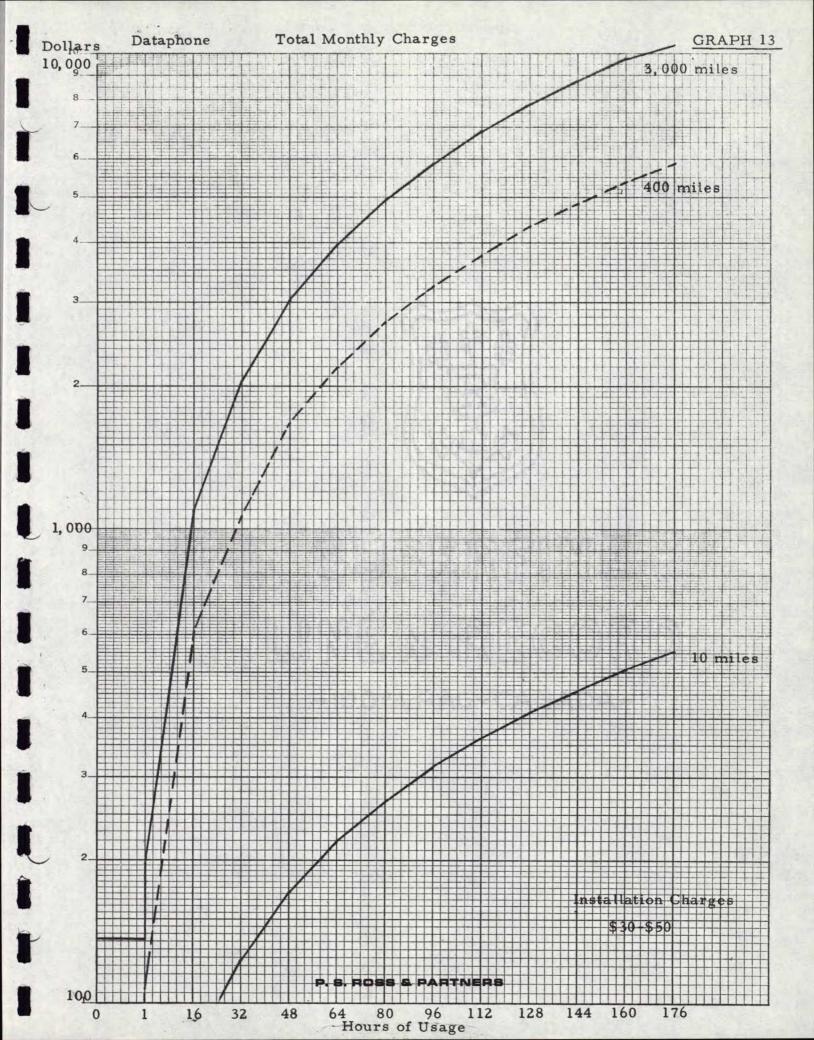
DATAPHONE

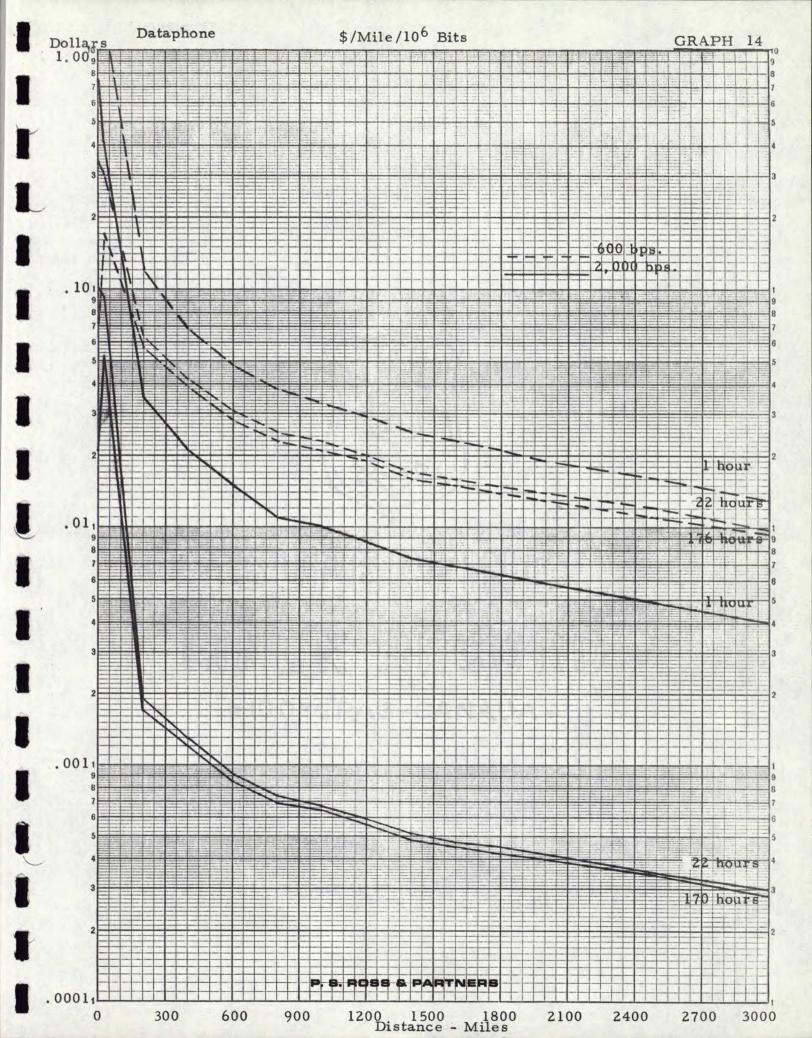
MONTHLY CHARGES INCLUDING STATION RENTALS AND TRANSMISSION CHARGES

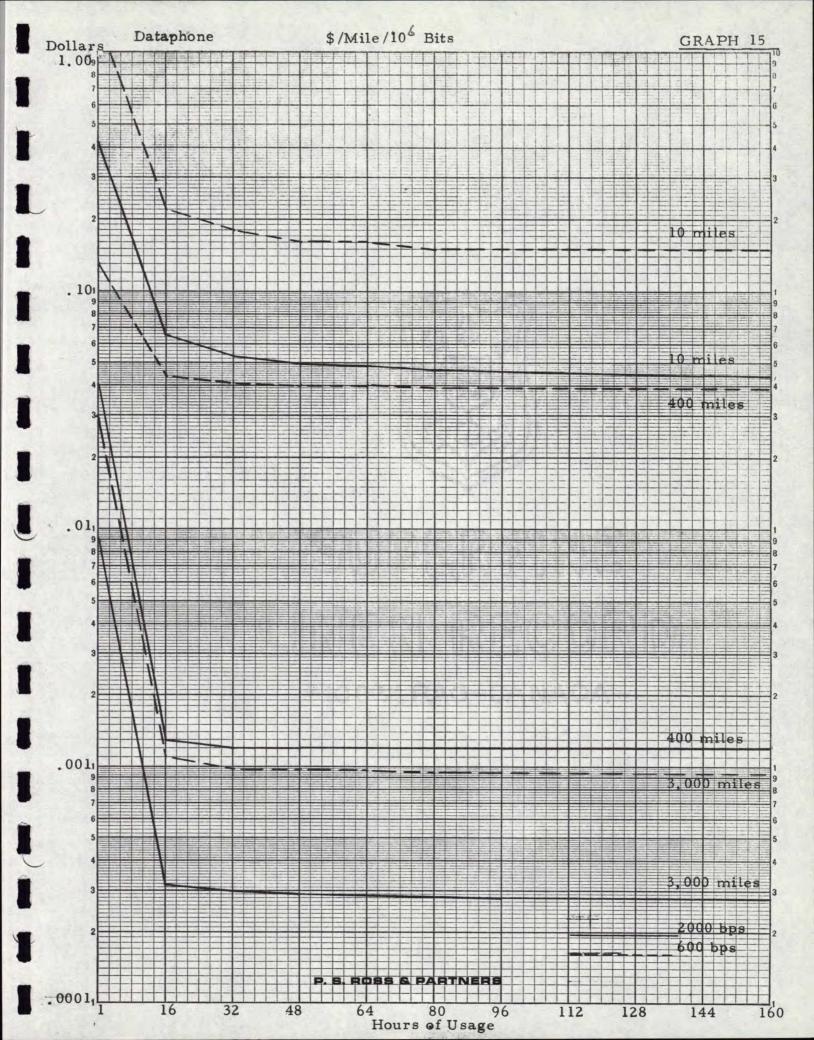
<u>10 Miles</u> <u>400 Miles</u> <u>3000 Miles</u>

Time in Hours	Total <u>Charge</u>	\$/10 ⁶ Mile	Bits/	Total Charge	\$/10 ⁶ Mile	Bits/	Total Charge	\$/10 ⁶ <u>Mile</u>	Bits/
		600 bps	2000 bps		600 bps	2000 bps		600 bps	2000 bps
1	\$ 30	\$1.40	\$.42	\$ 115	\$.13	\$.04	\$ 196	\$.03	\$.0091
16	75	.22	.065	610	.044	.0013	1096	.0011	.00032
32	123	.18	.053	1138	.041	.0012	2056	.00099	.00030
48	171	.16	.049	1666	.040	.0012	3016	.00097	.00029
64	219	.16	.048	2194	.040	.0012	3976	.00096	.00029
80	267	.15	.046	2722	.039	.0012	4936	.00095	.00029
96 -	315	15	.046	3250	.039	.0012	5896	.00095	.00028
112	363	.15	.045	3778	.039	.0012	6856	.00094	.00028
128	411	.15	.044	4306	.039	.0012	7816	.00094	.00028
144	459	.15	.044	4834	.039	.0012	8776	.00094	.00028
160	507	.15	.044	5362	.039	.0012	9736	.00094	.00028
176	555	.15	.044	5890	.039	.0012	10696	.00094	.00028









BROADBAND

MONTHLY CHARGES INCLUDING STATION RENTALS AND TRANSMISSION CHARGES FOR SPEEDS OF 1800, 2000 AND 2400 BPS

Total Charges at Various Station Rentals

Mileage			
<u>Intervals</u>	One Hour	22 Hours	176 Hours
0 - 350	\$146	\$ 382	\$1426
350 - 700	149	448	1954
700 - 1050	152	514	2482
1050 - 1400	158	646	3538
1400 - 1750	164	778	4594
1750 - 2100	170	910	5650
2100 - 2500	176	1042	6706
2500 +	182	1174	7762

TABLE 10:

\$/Mile/10⁶ Bits at Fixed Station Rental

Mileage <u>Intervals</u>	One Hour		22 Ho	ours	176 Hours	
	1800 bps	2400 bps	1800 bps	2400 bps	1800 bps	2400 bps
0 - 350	\$.13	\$.0 96	\$.011	\$.0082	\$.006	\$.0045
350 - 700	.04	.034	.0045	.0034	.0029	.0022
700 - 1050	.026	.020	.0032	.0024	.0023	.0017
1050 - 1400	.02	.015	.0031	.0023	.0024	.0018
1400 - 1750	.015	.012	.0029	.0022	.0024	.0018
1750 - 2100	.014	.010	.0029	.0022	.0025	.0019
2100 - 2500	.012	.0093	.0029	.0022	.0025	.0019
2500 +	.009	.0069	.0025	.0018	.0022	.0017

BROADBAND

MONTHLY CHARGES INCLUDING STATION RENTALS AND TRANSMISSION CHARGES FOR SPEEDS OF 1800, 2000 AND 2400 BPS

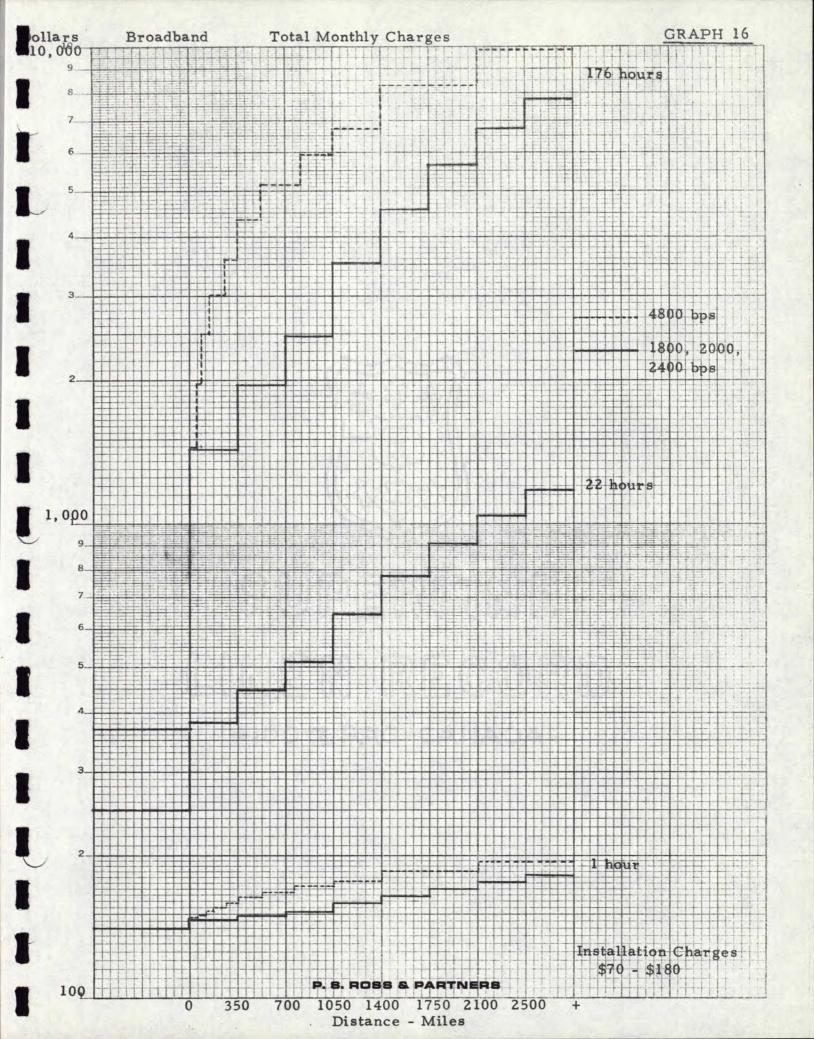
Total Charges With Station Rentals

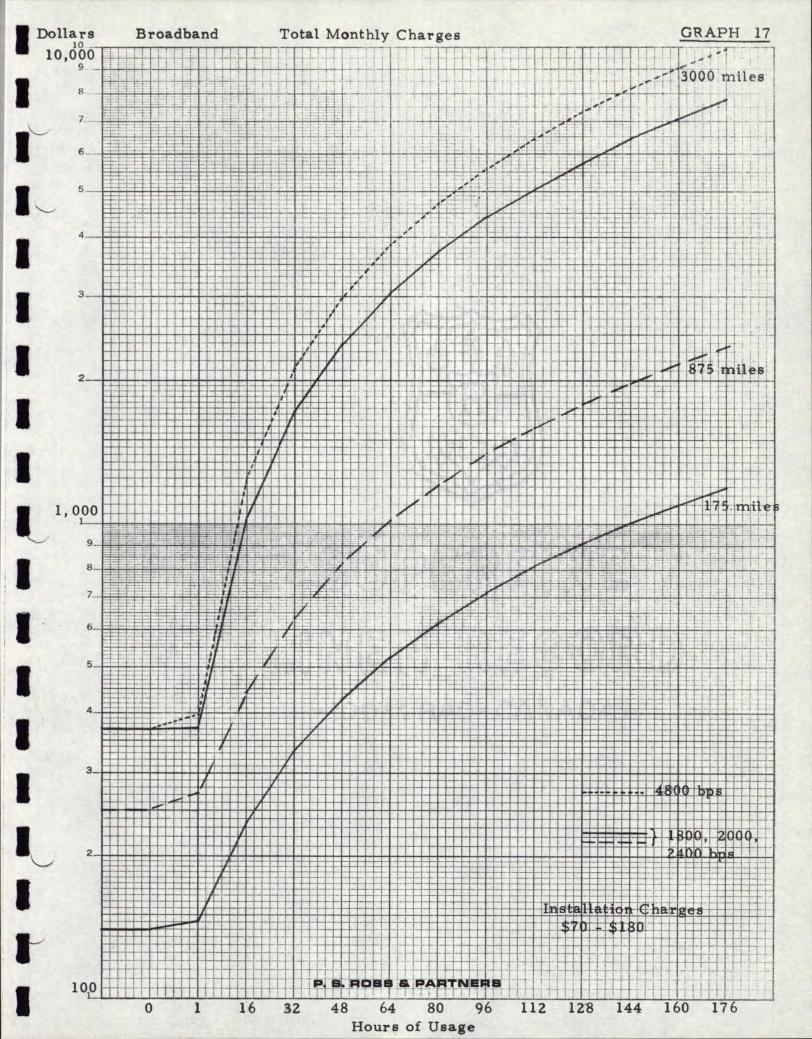
Time in Hours	175 Miles	875 Miles	3000 Miles
1	\$ 146	\$ 262	\$ 371
16	ψ 1±0 236	442	1042
32	332	634	1714
48	428	826	2386
64	524	1018	3058
80	620	1210	3730
96	716	1402	4402
112	812	1594	5074
128	908	1786	5746
144	, 1004	1978	6418
160	1100	2170	7090
176	1196	2362	7762

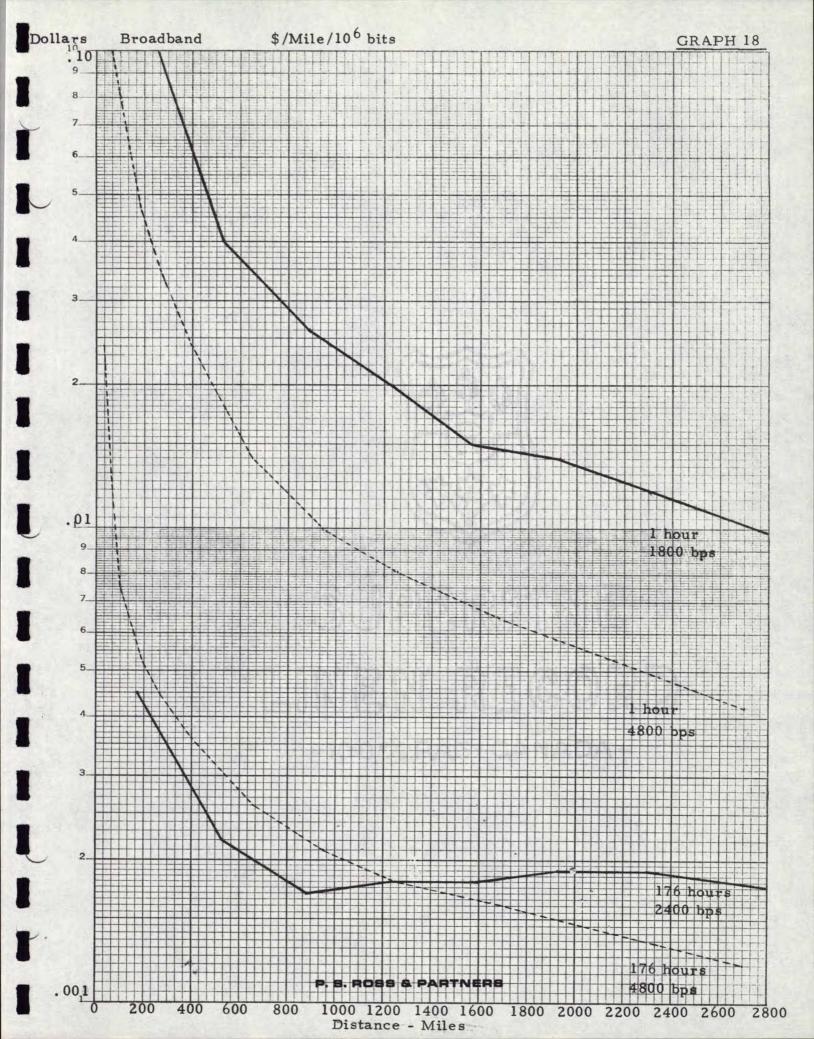
BROADBAND

	One Hour		22	Hours	176 Hours	
Mileage Intervals	Total <u>Charge</u>	\$/Mile/ 10 ⁶ Bits	Total <u>Charge</u>	\$/Mile/ 106 Bits	Total Charge	\$/Mile/ 106 Bits
0 - 25	\$146	\$.42	\$382	\$.05	\$1447	\$.024
25 - 75	149	. 17	448	.024	1975	.013
75 - 150	152	.08	514	.013	2503	.0075
150 - 225	155	.047	580	.0082	3031	.0052
225 - 300	158	. 03 5	646	.0065	355 9	.0045
300 - 500	163	.024	745	.0049	4351	.0036
500 - 800	167	.014	850	.0035	5148	.0026
800 - 1100	172	.01	945	.0026	5949	.0021
1100 - 1400	176	.0081	1045	.0022	6727	.0018
1400 - 2000	185	.0064	1240	.0019	8311	.0016
2000 +	194	.0042	1436	.0014	9876	.0012
					TAB	LE 13

	<u>0 - 25 Miles</u>	300 - 500 Miles	2000 + Miles		
Time in Hours	Total Charge	Total Charge	Total Charge		
1	\$ 146	\$ 2 56	\$ 397		
16	236	610	1255		
32	332	970	2119		
48	429	1330	2983		
64	5 2 5	1690	3847		
80	621	2050	4711		
96	717	2410	5575		
112	813	2770	6439		
128	910	3130	7303		
144	1006	3490	8167		
160	1102	3850	9031		
176	1198	4250	9895		







176 Hours

9213

.0012

.0011

MULTICOM

TOTAL MONTHLY CHARGES INCLUDING STATION RENTALS AND TRANSMISSION CHARGES FOR MEDIUM SPEED SERVICES

2400 BPS

22 Hours

One Hour

162

2800

							
Mileage Intervals	Total Charges	\$/Mile/ 10 ⁶ Bits	Total Charges	\$/Mile/ 10 ⁶ Bits	Total Charges	\$/Mile/ 10 ⁶ Bits	
0 - 200	\$117	\$.14	\$306	\$.016	\$1293	\$.0085	
200 - 425	117	.045	306	.0054	1293	.0028	
425 - 650	120	.028	372	.0039	1821	.0024	
650 - 1000	123	.017	438	.0029	2349	.0019	
1000 - 1400	129	.013	570	.0025	3405	.0019	
1400 - 1800	135	.0097	702	.0023	4461	.0018	
1800 - 2200	141	.0082	834	.0022	5517	.0018	
2200 +	147	.0061	966	.0018	6573	.0015	
					TABL	E 15	
			4800 BPS	1.11			
	One	Hour	22 Ho	urs	176 Hours		
Represent-							
ative	Total	\$/Mile/	Total	\$/Mile/	Total	\$/Mile/	
Mileages	Charges	10 ⁶ Bits	Charges	10 ⁶ Bits	Charges	10 ⁶ Bits	
100	\$120	\$.069	\$372	\$.0098	\$1821	\$.006	
300	126	.024	504	.0044	2877	.0032	
500	132	.015	636	.0033	3933	.0026	
800.	138	.0098	768	.0025	4989	.0021	
1200	144	.0069	900	.0020	6045	.0017	
1600			1000	0015	7101	.0015	
	150	.0054	1032	.0017	7101 8157	.0013	

1296

.0034

MULTICOM

TOTAL MONTHLY CHARGES INCLUDING STATION RENTALS AND TRANSMISSION CHARGES FOR HIGH SPEED SERVICES

19,200 BPS

	One l	Hour	22 Hou	rs	176 Hours		
Represent- ative Mileages	Total Charges	\$/Mile/ 10 ⁶ Bits	Total Charges	\$/Mile/ 10 ⁶ Bits	Total Charges	\$/Mile/ 10 ⁶ Bits	
100	\$730	\$.11	\$2942	\$.019	\$19120	\$.016	
300 500	760 790	.037	3602 4262	.0079	24400 29680	.0067	
800 1200 1600	820 850 865	.015 .010 .0078	4922 5582 5912	.0040 .0031 .0024	34960 40240 42880	.0036 .0028 .0022	
2000	865 865	.0062	5912 5912	.0019	42880 42880 42880	.0018	

TABLE 17

50,000 BPS

	One I	One Hour		<u>rs</u>	176 Hours		
Represent- ative Mileages	Total Charges	\$/Mile/	Total Charges	\$/Mile/	Total Charges	\$/Mile/	
100	\$ 785	\$.044	\$ 5202	\$.013	\$37550	\$.012	
300	845	.016	6522	.0055	48110	.0051	
500	905	.010	7842	.0040	58670	.0037	
800	965	.0067	9162	.0029	69230	.0027	
1200	1025	.0047	10482	.0022	79790	.0021	
1600	1055	.0037	11142	.0018	85070	.0017	
2000	1055	.0029	11142	.0014	85070	.0013	
2800	1055	.0021	11142	.0010	85070	.0010	

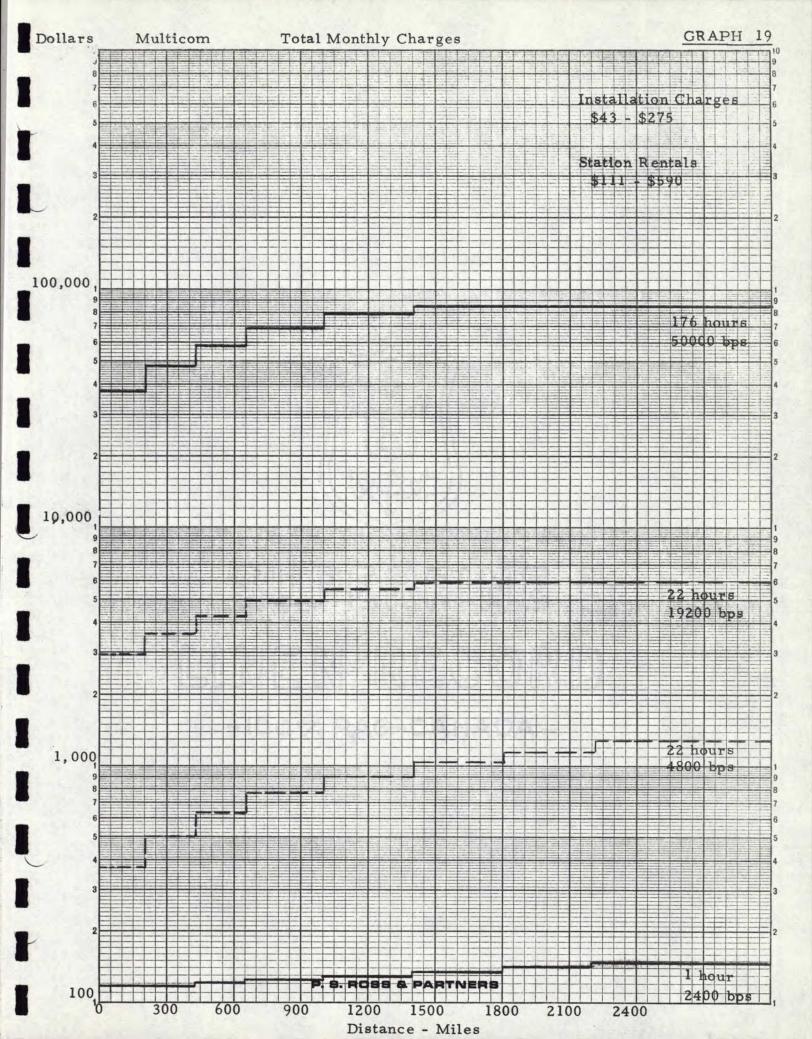
MULTICOM

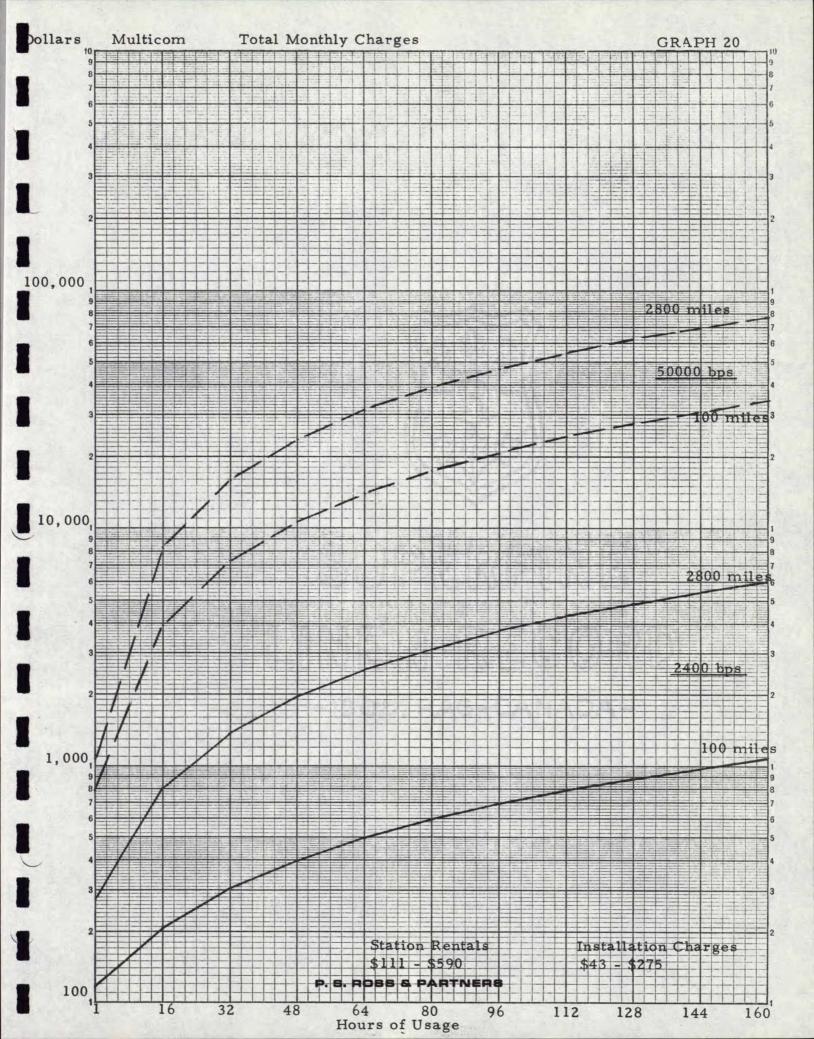
TOTAL MONTHLY CHARGES INCLUDING STATION RENTALS _____ AND TRANSMISSION CHARGES

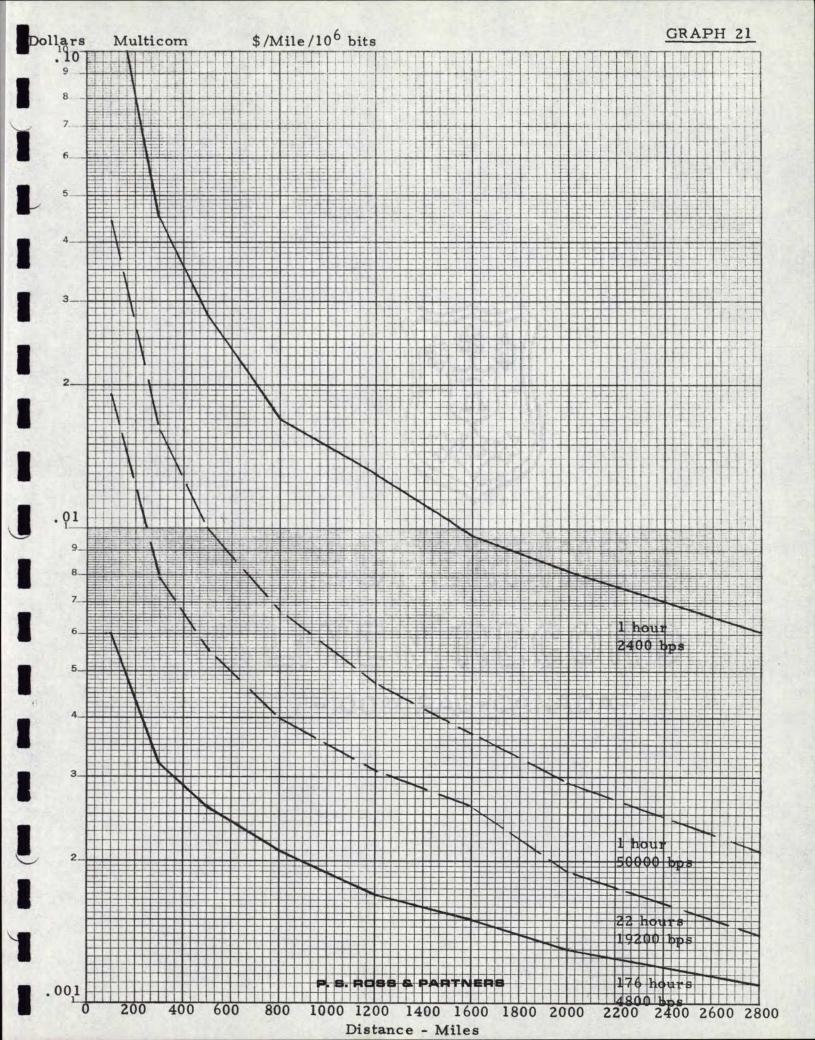
2400 BPS

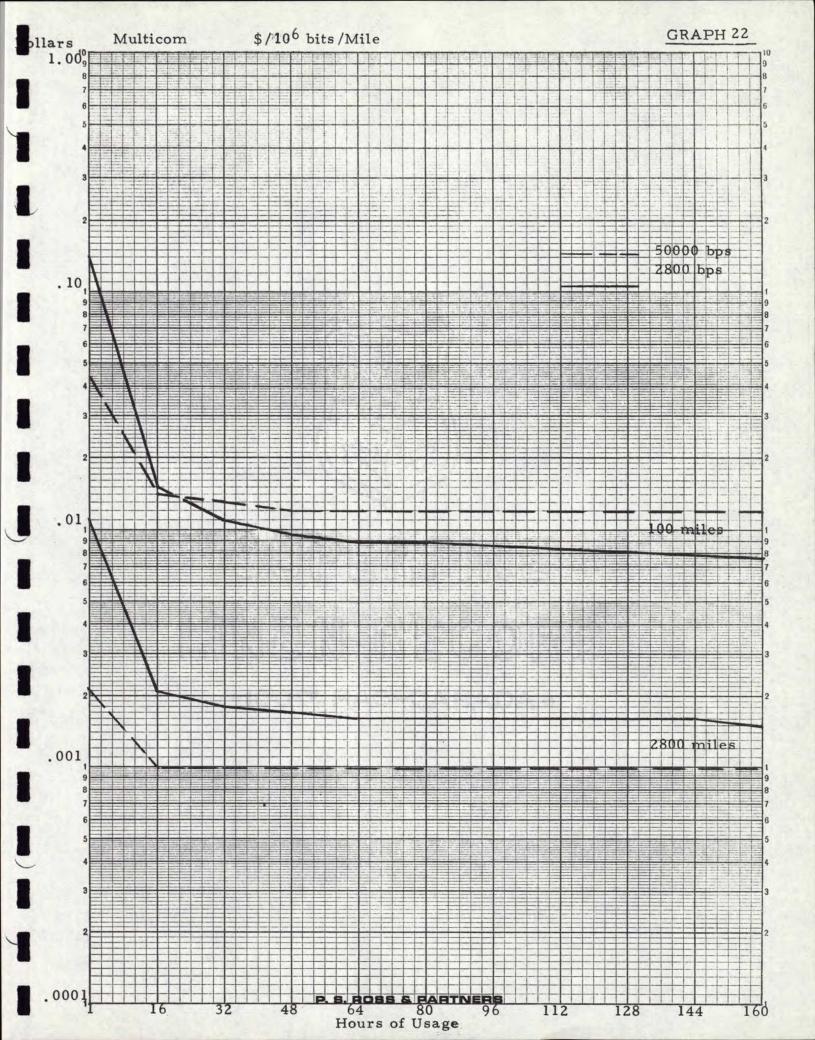
50,000 BPS

		100	Miles	2800	Miles	<u>100</u>	Miles	<u> 2800 I</u>	<u>Miles</u>	
ָּט מ	Time in Hours	Total Charges	\$/10 ⁶ Bits/ Mile	Total Charges	\$/10 ⁶ Bi t s/ Mile	Total Charges	\$/10 ⁶ Bits/ Mile	Total Charges	\$/10 ⁶ Bits Mile	
IJ										
0	1	\$ 117	\$.14	\$ 273	\$.011	785	\$.044	1070	\$.0021	
Ö	16	207 .	.015	813	.0021	3935	.014 .013	8270 15950	.0010	
(2)	32	303	.011	1389	.0018	7295			.00099	
D	48	399	.0096	1965	.0017	10655	.012	23630	.00098	
Ŋ	64	495	.0089	2541	.0016	14015	.012	31310	.00097	
Ž	80	591	.0085	3117	.0016	17375	.012	38990	.00096	
M	96	687	.0082	3693	.0016	20735	.012	46670	.00096	
Õ	112	783	.0080	4269	.0016	24095	.012	54350	.00096	
	128	879	.0079	4845	.0016	27455	.012	62030	.00096	
	144	975	.0078	5421	.0016	30815	.012	69710	.0 0096	
	160	1071	.0077	5997	.0015	34175	.012	77390	.00096	
	176	1167	.0076	6573	.0015	37535	.012	85070	.00096	







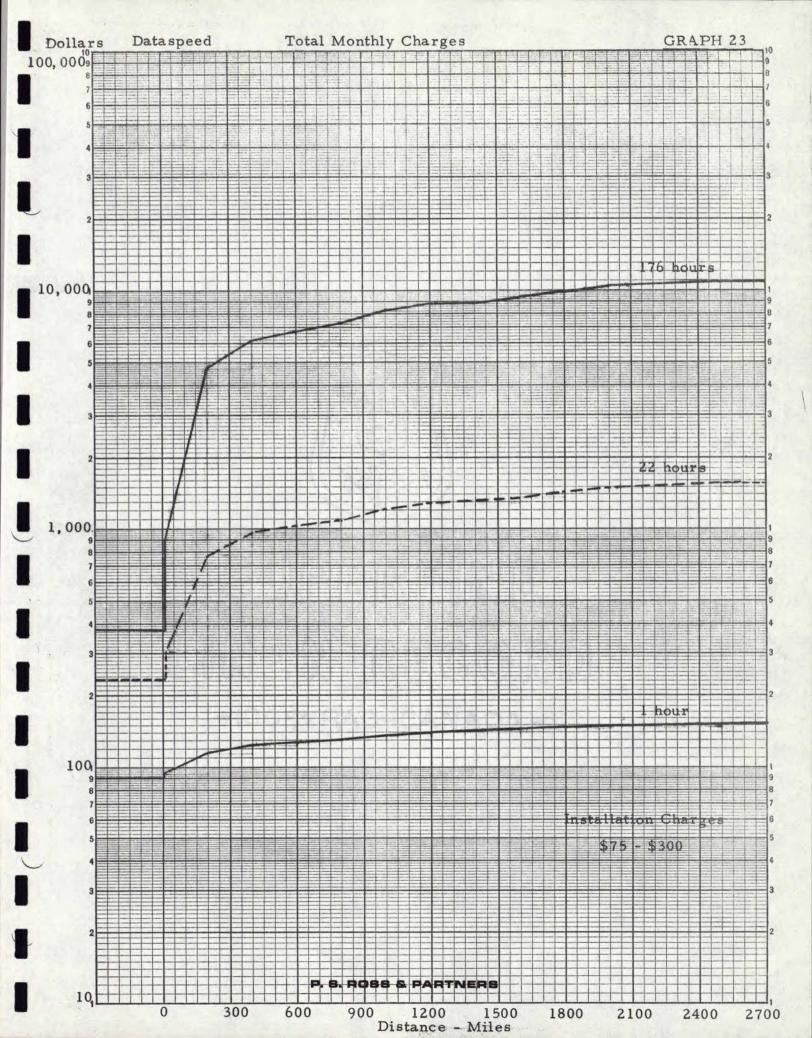


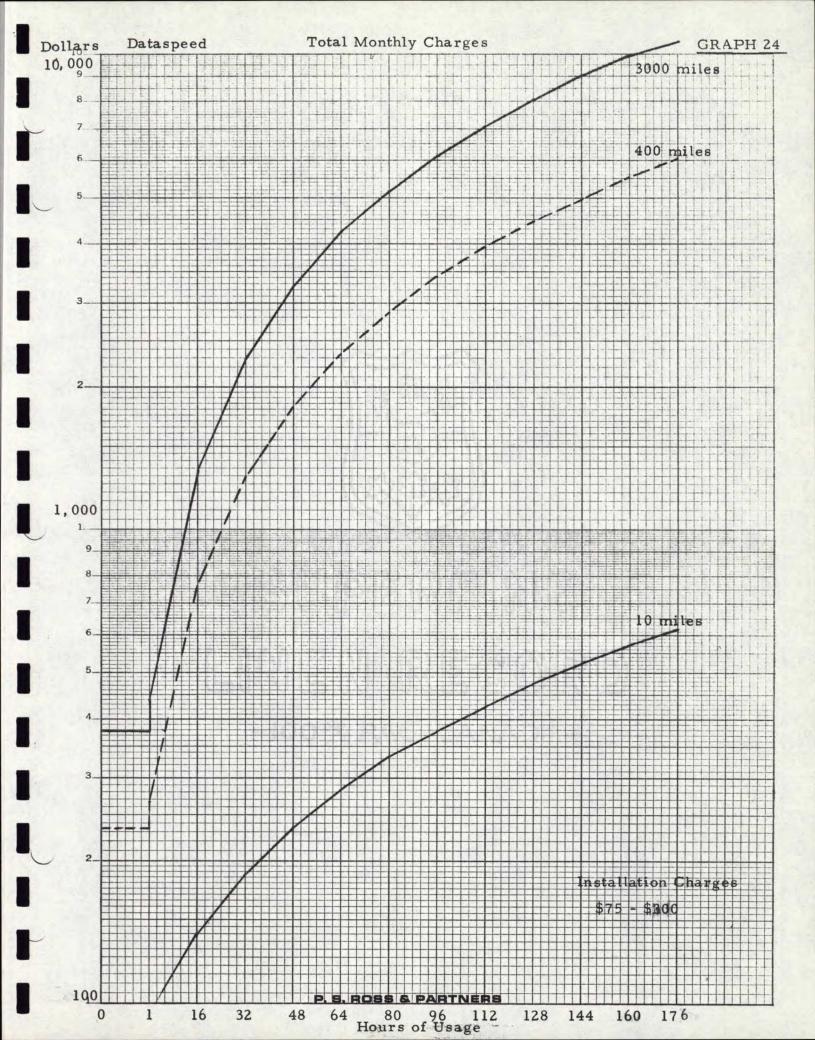
DATASPEED

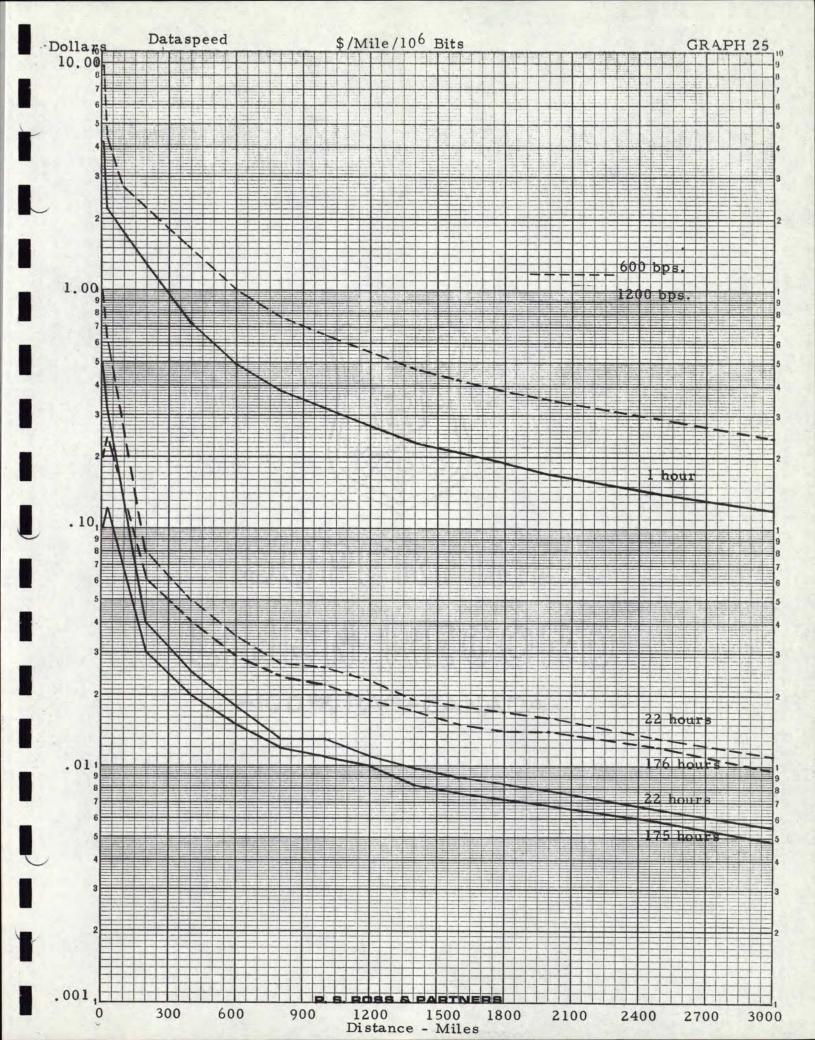
	One Hour					22 Hours			176 Hours			
ַּטָ	Represent- ative Mileages	e Total \$/M̪ile/		-		Total Charge	le/ Bits_	Total <u>Charge</u>		\$/Mile/ 10 ⁶ Bits		
o .			600 bps	1200 bps			600 bps	1200 bps			600 bps	1200 bps
Ross & Partners	Local (5) 10 200 400 600 800 1000	\$ 91 94 115 124 127 130 136 139	\$8.70 4.50 2.70 1.50 1.00 .77 .65	.49 .38 .32	· ·	\$ 235 301 763 961 1027 1093 1225 1291	\$.99 .63 .08 .05 .035 .027 .026	\$.49 .32 .04 .025 .018 .013 .013 .011	\$ 37 90 460 618 671 724 829 882	07 03 37 15 43 99	\$.20 .24 .061 .041 .029 .024 .022 .019	\$.10 .12 .030 .020 .015 .012 .011 .010
	1400 1600 1800 2000 2500 3000	139 142 145 148 151 151	.47 .42 .38 .35 .29	.23 .21 .19 .17 .14		1291 1357 1423 1489 1555	.019 .018 .017 .016 .013	.0097 .0089 .0083 .0078 .0065	935 988 1041 1093	55 33 11 39	.017 .015 .014 .014 .012	.0083 .0077 .0072 .0068 .0058

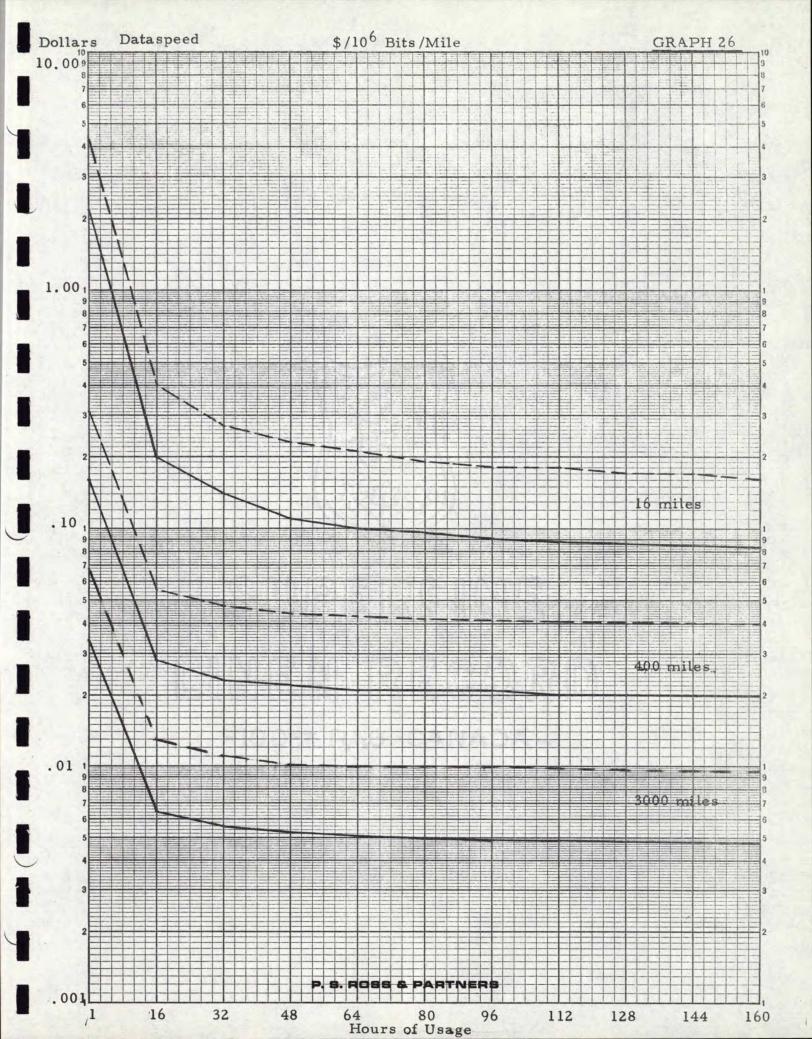
DATASPEED

		1		400	400 Miles			3000 Miles			
ם	Time in Hours	Total \$/10 ⁶ Bits/ Charge Mile		Total Charge	•		Total \$/10 ⁶ Bits Charge Mile				
o .			600 bps	1200 bps		600 bps	1200 bps		600 bps	1200 bps	
880	1	\$ 94	\$4.35	\$2.18	\$ 268	\$.31	\$. 16	\$ 439	\$.068	\$.034	
	16	139	.40	.20	763	.055	.028	1339	.013	.0065	
Ø 1	32	187	.27	.14	1291	.047	.023	2299	.011	.0056	
D	48	2 35	.23	.11	1819	.044	.022	3 2 59	.010	.0053	
Ŋ	64	2 83	.21	.10	2347	.043	.021	4219	.010	.0051	
ź	80	331	.19	.096	2875	.042	.021	. 5179	.010	.0050	
	96	. 379	.18	.091	3403	.041	.021	6139	.010	.0049	
Ø	112	427	.18	.088	3931	.041	.020	7099	.0098	.0049	
	128	475	17	.086	4459	.040	.020	8059	.0097	.0048	
	144	523	.17	.084	4987	.040	.020	9019	.0097	.0048	
	160	571	.16	.083	5515	.040	.020	9979	.0096	.0048	
	176	619	. 15	.081	6043	.040	.020	10939	.0096	.0048	







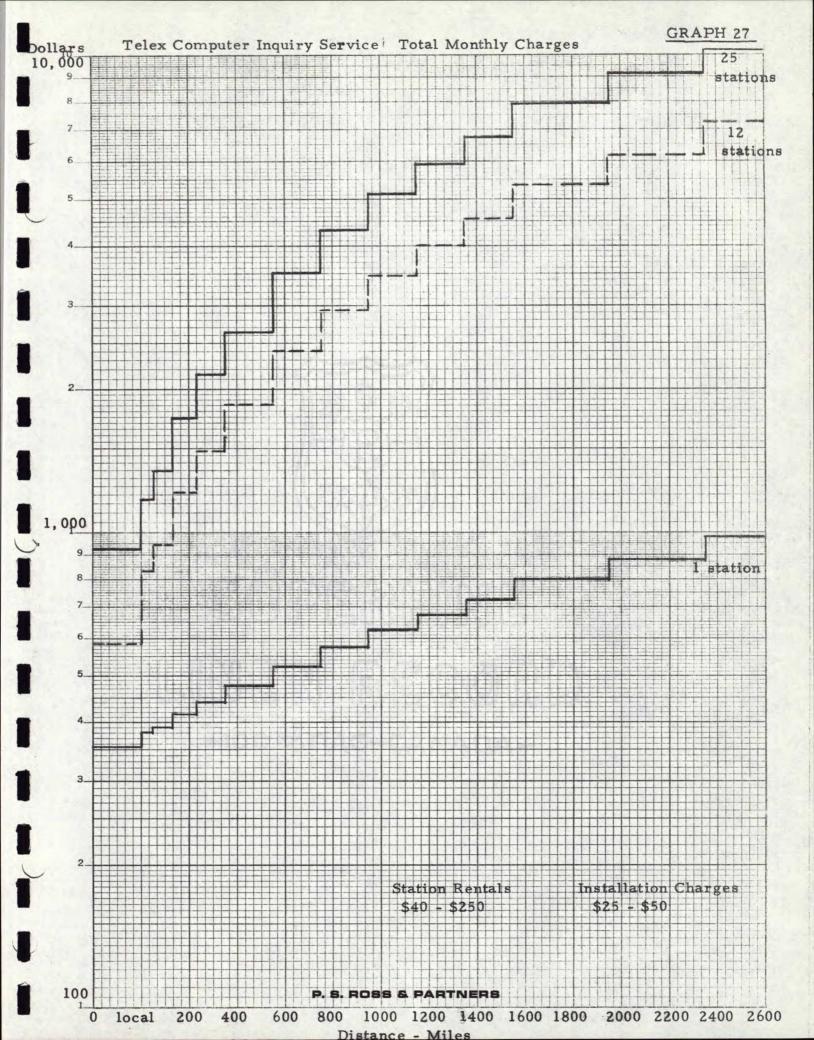


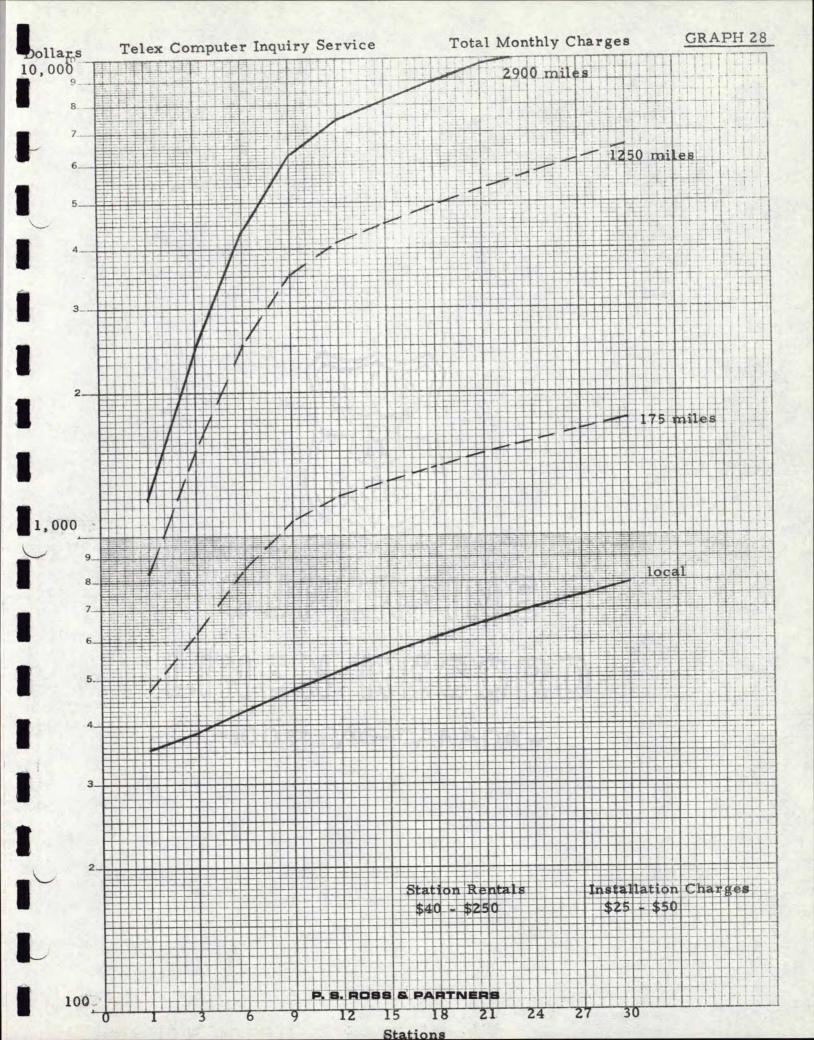
TELEX COMPUTER INQUIRY SERVICE

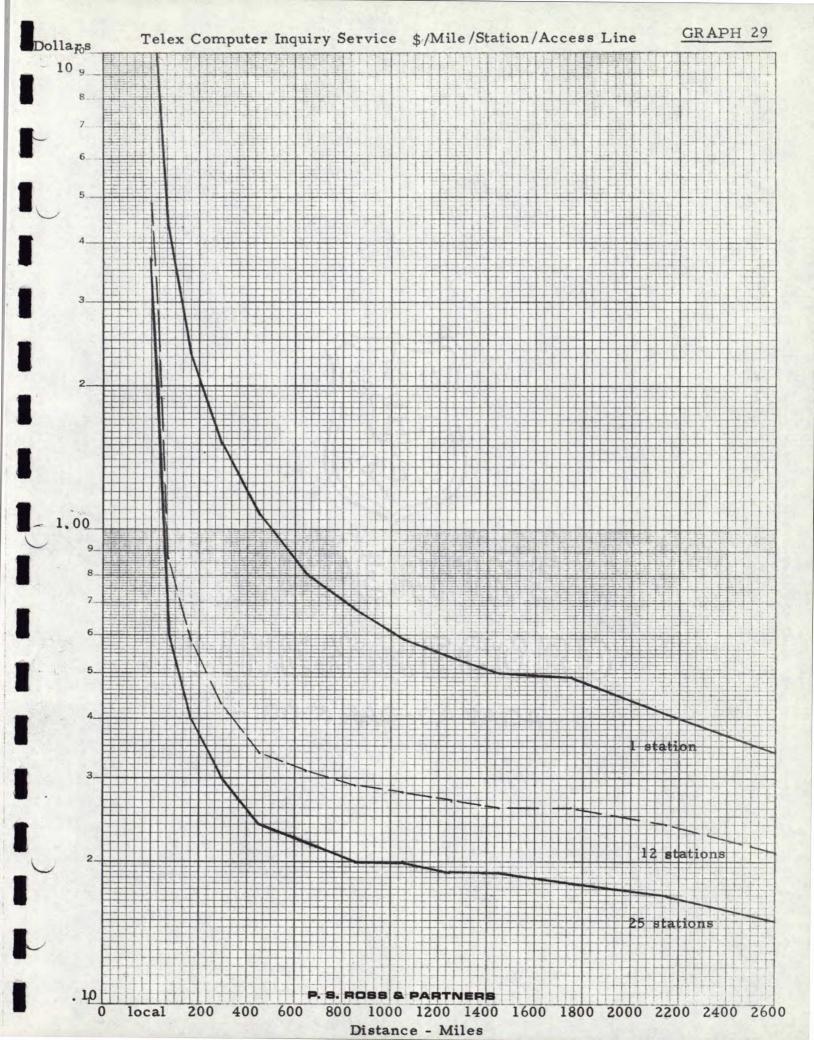
•	One S	tation	12 Sta	tions	25 Stations		
Mileage Intervals	Total Charges	\$/Mile/ Station	Total Charges	\$/Mile/ Station	Total Charges	\$/Mile/ Station	
Local 0- 50 51- 125 126- 225 226- 350 351- 550 551- 750 751- 950 951-1150 1151-1350 1351-1550 1551-1950	\$355 380 390 415 440 475 525 575 625 675 725 800	\$35.50 15.20 4.33 2.37 1.52 1.08 .81 .68 .59 .54 .50 .49	\$ 585 835 945 1215 1485 1855 2405 2945 3485 4025 4565 5375	\$4.88 2.78 .87 .59 .43 .34 .31 .29 .28 .27 .26 .26	\$ 925 1175 1350 1750 2150 2650 3525 4325 5125 5925 6725 7925	\$3.70 1.88 .60 .40 .30 .24 .22 .20 .20 .19 .19 .18	
1951-2350 2351 +	875 975	.41	6185 72 65	.24	9125 10725	.17	

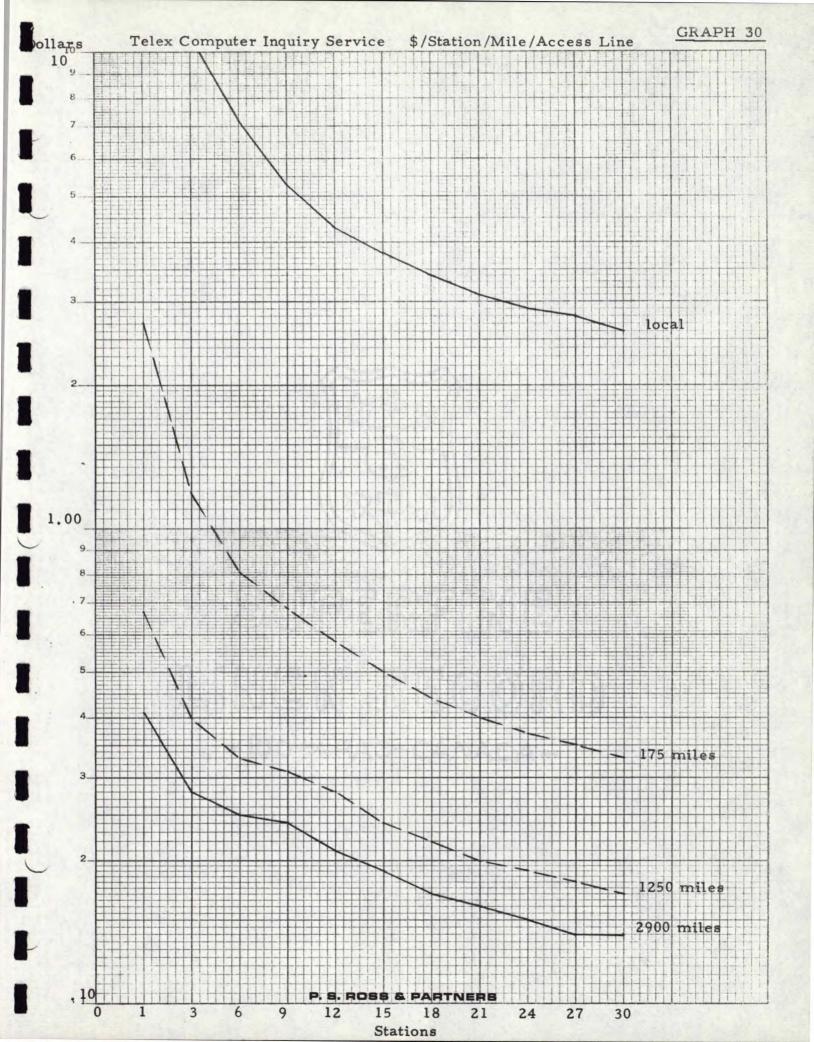
TELEX COMPUTER INQUIRY SERVICE

	Local	(10 Miles)	175 N	Miles	1250	Miles	2900	Miles
Number of Stations	Total Charges	\$/Station/ Mile	Total Charges	\$/Station/ Mile	Total Charges	\$/Station/ Mile	Total <u>Charges</u>	\$/Station/ Mile
1	\$355	\$35.50	\$475	\$2.70	\$ 835	\$. 67	\$ 1185	\$.41
3	385	12.80	625	1.19	1505	.40	2455	.28
6	430	7.20	850	.81	2510	. 33	4360	. 25
9	475	5.30	1075	. 68	3515	.31	6265	. 24
12	520	4.30	1210	.58	4120	.28	7410	.21
15	565	3.80	1300	.50	4525	.24	8175	.19
18	610	3.40	1390	. 44	4930	. 22	8940	.17
21	655	3.10	1480	. 40	5335	. 20	9705	. 16
24	700	2.90	1570	. 37	5740	.19	10470	.15
27	745	2.80	1660	. 35	6145	. 18	11235	. 14
30	790	2.60	1750	. 33	6550	. 17	12000	. 14







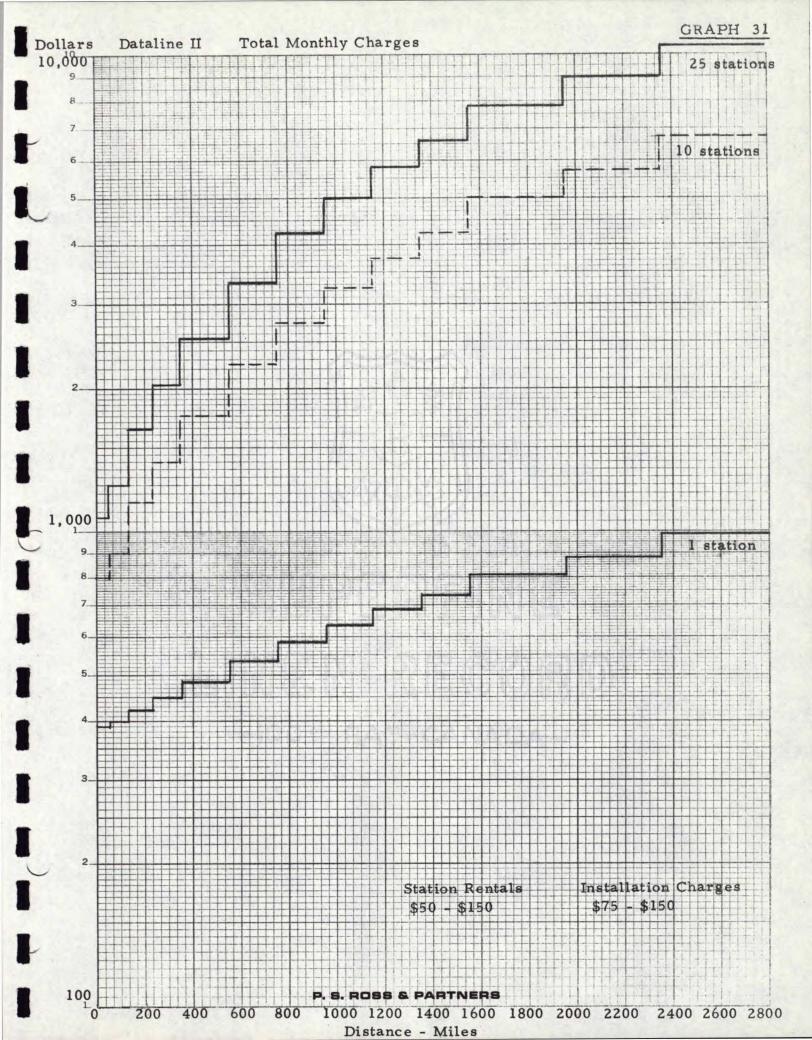


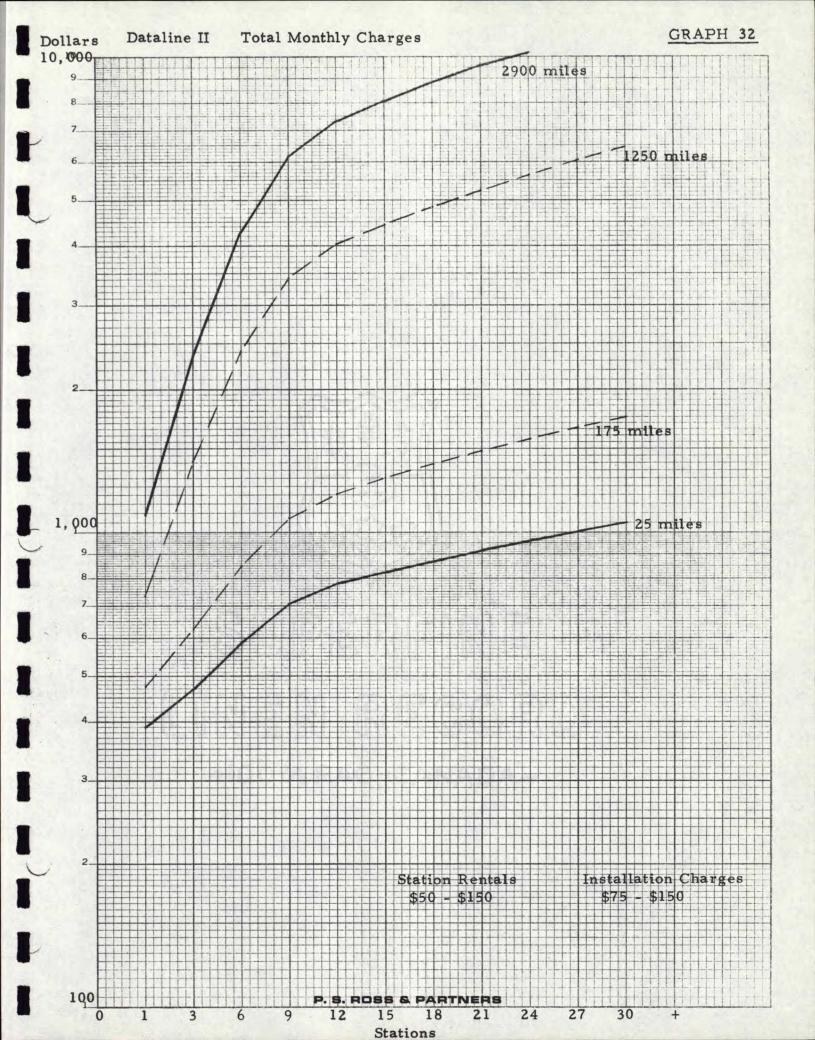
DATALINE II

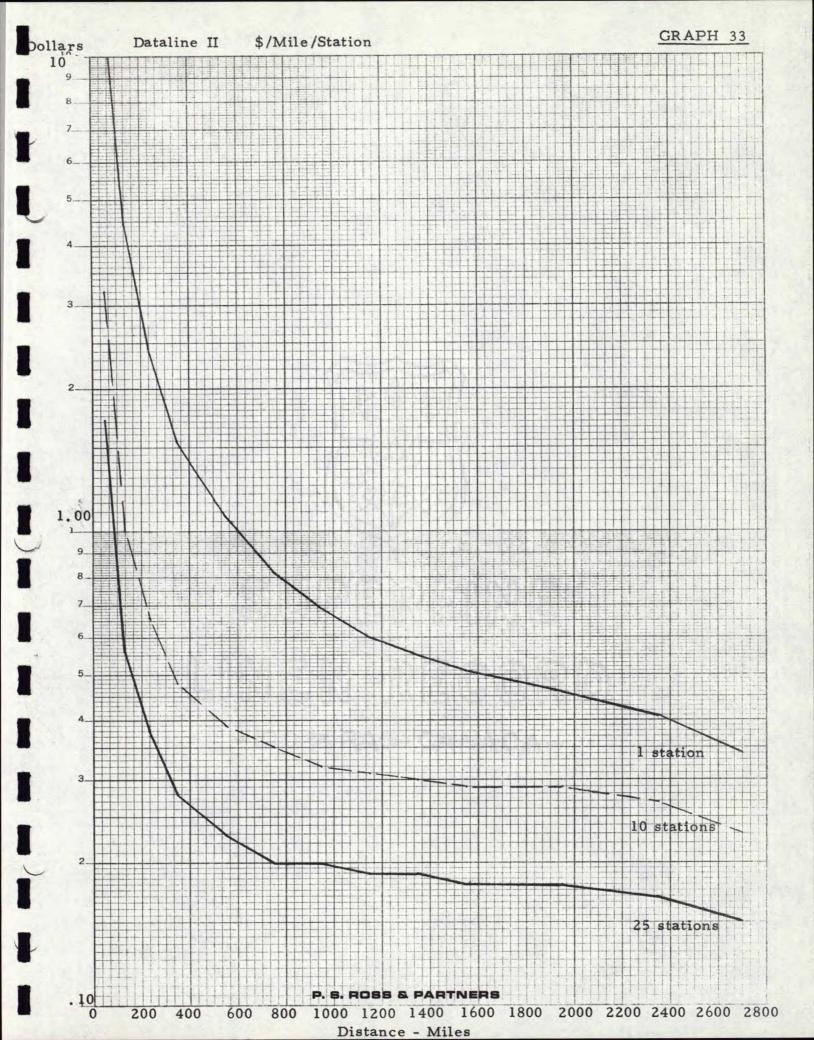
	One	Station	<u>10 S</u>	Stations	25 St a	25 Stations			
Mileage Intervals	Total Charges	\$/Mile/ Station	Total Charges	\$/Mile/ Station	Total Charges	\$/Mile/ Station			
0- 50	\$390	\$15.60	\$ 800	\$3.20	\$ 1075	\$1.72			
51- 126	400	4.44	900	1.00	1250	.56			
126- 225	425	2.43	1150	.66	1650	.38			
226 - 350	450	1.55	1400	.48	2050	.28			
351- 550	485	1.08	1750	. 39	2550	.23			
551 - 750	535	.82	2250	.35	3325	.20			
751- 950	585	.69	2750	. 32	4225	.20			
951-1150	635	.60	3250	.31	5025	.19			
1151-1350	685	.55	3750	.30	58 2 5	.19			
1351-1550	735	.51	4250	.29	6625	.18			
1551-1950	810	•	5000	. 29	7825	.18			
		. 46				.17			
1951-2350	885	.41	5750	.27	9025				
2351 +	985	. 34	675 0	.23	10625	.15			

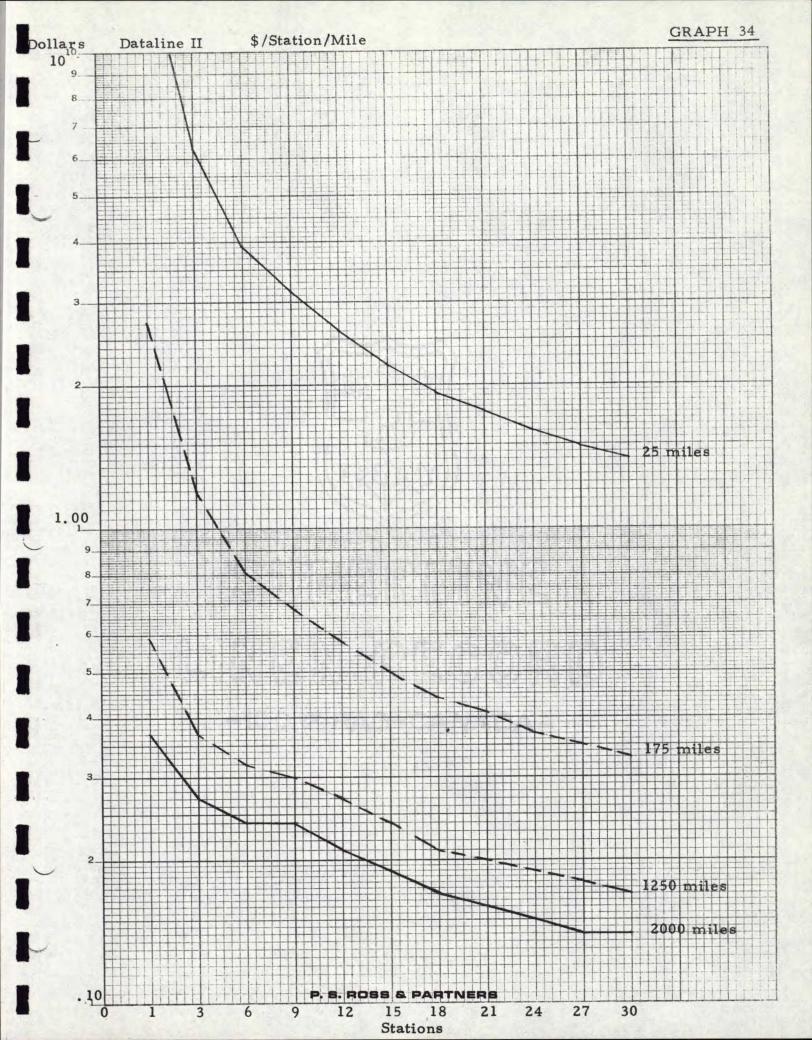
DATALINE II

		25 Miles		175 Miles		1200 Miles		2900 Miles	
U O	Number of Stations	Total Charges	\$/Mile/ Station	Total Charges	\$/Mile/ Station	Total Charges	\$/Mile/ Station	Total <u>Charges</u>	\$/Mile/ Station
7 0 8	1	\$ 390	\$15.60	\$ 475	\$2.71	\$ 735	\$.59	\$ 1085	\$.37
	3	470	6.28	625	1.19	1405	. 37	2355	.27
9 2	6	590	3.92	850	.81	2410	. 32	4260	. 24
PARTNERS	9	710	3.16	1075	.68	3415	. 30	6165	.24
D I	12	780	2.60	1210	. 58	4020	. 27	7310	.21
ż	15	825	2:20	1300	. 50	4425	. 24	8075	. 19
IJ	18	870	1.92	1390	. 44	4830	.21	8840	.17
Ø	21	915	1.76	1480	.41	5235	.20	9605	. 16
	24	960	1.60	1570	. 37	5640	.19	10370	. 15
	27	1005	1.48	1660	.35	6045	. 18	11135	.14
	30	1050	1.40	1750	. 33	6450	.17	11900	. 14









SCHEDULE 1 - LOCAL

MONTHLY CHARGES INCLUDING STATION RENTALS, CIRCUIT CHARGES AND TRANSMISSION CHARGES

Two Points Different Property

Danwagant	One H	lour	22 H	ours	176 Hours		
Represent- ative <u>Mileages</u>	Total Charges	\$/Mile/ 10 ⁶ Bits	Total Charges	\$/Mile/ 10 ⁶ Bits	Total Charges	\$/Mile/ 10 ⁶ Bits	
3 1	\$ 44.50	\$247	\$558	\$141	\$1143	\$36.00	
≈ 5 ି.	56.50	63	570	28.79	1155	7.29	
10	71.50	40	585	14.77	1170	3.69	
15	86.50	32	600	10.10	1185	2.49	
20	101.50	28	615	7.77	1200	1.89	
2 5	116.50	26	630	6.36	1215	1.55	
30	131.50	24	645	5.43	1230	1.29	

TABLE 26

	One M	<u>Mile</u>	15 Mi	iles	30 M	iles
Time in Hours	Total Charges	\$/10 ⁶ Bits/ Mile	Total Charges	\$/10 ⁶ Bits/	Total Charges	\$/10 ⁶ Bits/
1	- \$44.50	\$247	\$600	\$222	\$1230	\$228
16	44.50	15.45	600	13.89	1230	14.23
32	44.50	7.73	600	6.94	1230	7.13
48	44.50	5.15	600	4.63	1230	4.73
64	44.50	3,86	600	3.47	1230	3,57
80	44,50	3.09	600	2.78	1230	2.83
96	44.50	2.58	600	2.31	1230	2.37
112	44.50	2,21	600	1,98	1230	2.03
128	44.50	1.93	600	1.74	1230	1.77
144	44.50	1.72	600	1.54	1230	1.57
160	44.50	1.55	600	1.39	1230	1.43
176	44.50	1.40	600	1.26	1230	1.30

SCHEDULE 1 - INTER-CITY

MONTHLY CHARGES INCLUDING STATION RENTALS, CIRCUIT CHARGES AND TRANSMISSION CHARGES

	Or	ne Hour	<u>22 F</u>	<u>lours</u>	176 Hours		
Represent- ative Mileages	Total Charg	\$/Mile/ es 10 ⁶ Bits	Total Charges	\$/Mile/ 10 ⁶ Bits	Total Charges	\$/Mile/ 10 ⁶ Bits	
10	52	\$28.87	\$ 607	\$15.33	\$1163	\$3.67	
350	287		1056	.76	1799	.16	
700	5 2 8		1518	.55	2453	.11	
1000	735		1914	. 48	3014	.095	
1400	1011		2442	. 44	3762	.085	
1700	1218	•	2838	. 42	4323	.081	
2000	1425		3 2 34	.41	4884	.077	
2400	1701		3762	. 40	5632	.074	
2700	1908	- ·	4158	.39	6193	.072	
3000	2115	•	4554	. 38	6754	.071	
3400	2391	· •	5082	. 38	7502	.070	
	350 Miles		<u>1700 N</u>	<u> Miles</u>		Miles	
TT:	FF-4-1	\$/10 ⁶ Bits/	m - 1 - 1	4436 Bu		* 1306 - 1	
Time in Hours	Total	• •	Total	\$/10 ⁶ Bits/	Total	\$/10 ⁶ Bits/	
nours	Charges	Mile	Charges	Mile	Charges	Mile	
1	\$287	\$4.55	\$1728	\$5.65	\$3214	\$5.95	
16	287	. 28	1728	. 35	3214	.37	
32	287	. 14	1728	. 18	3214	.19	
48	287	.095	1728	. 12	3214	.12	
64	287	.071	1728	.089	3214	.093	
80	50 7	.10	2800	. 11	5104	.12	
96	507	.084	2800	.095	5104	.098	
112	507	.072	2800	.082	5104	.084	
128	507	.063	2800	.072	5104	.074	
144	507	.056	2800	.064	5104	.066	
160	507	.050	2800	.057	5104	.059	
176	700	.063	3734	.069	6754	.071	

176 Hours

Total

Charges

\$/Mile/

10⁶ Bits

SCHEDULE 3 - LOCAL

MONTHLY CHARGES INCLUDING STATION RENTALS, CIRCUIT CHARGES AND TRANSMISSION CHARGES

22 Hours

Total \$/Mile/ Charges 10⁶ Bits

Two Points Different Property

Total

Charges

Represent-

Mileages

ative

One Hour

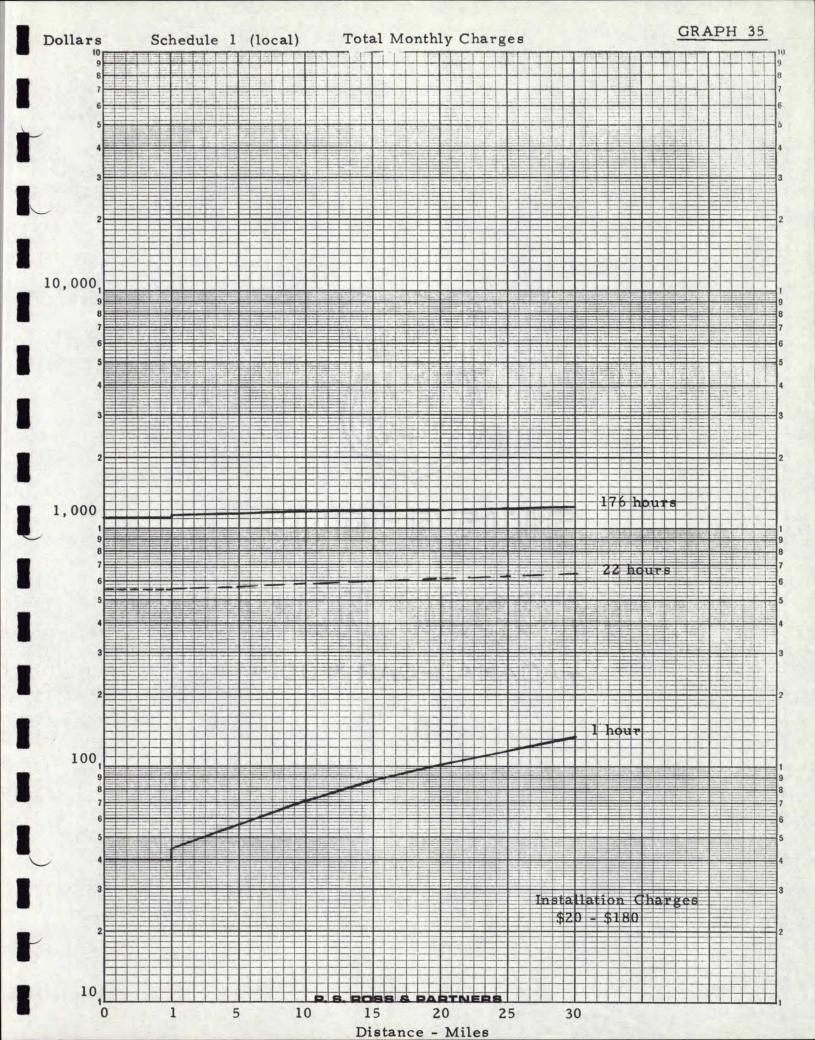
\$/Mile/ 10⁶ Bits

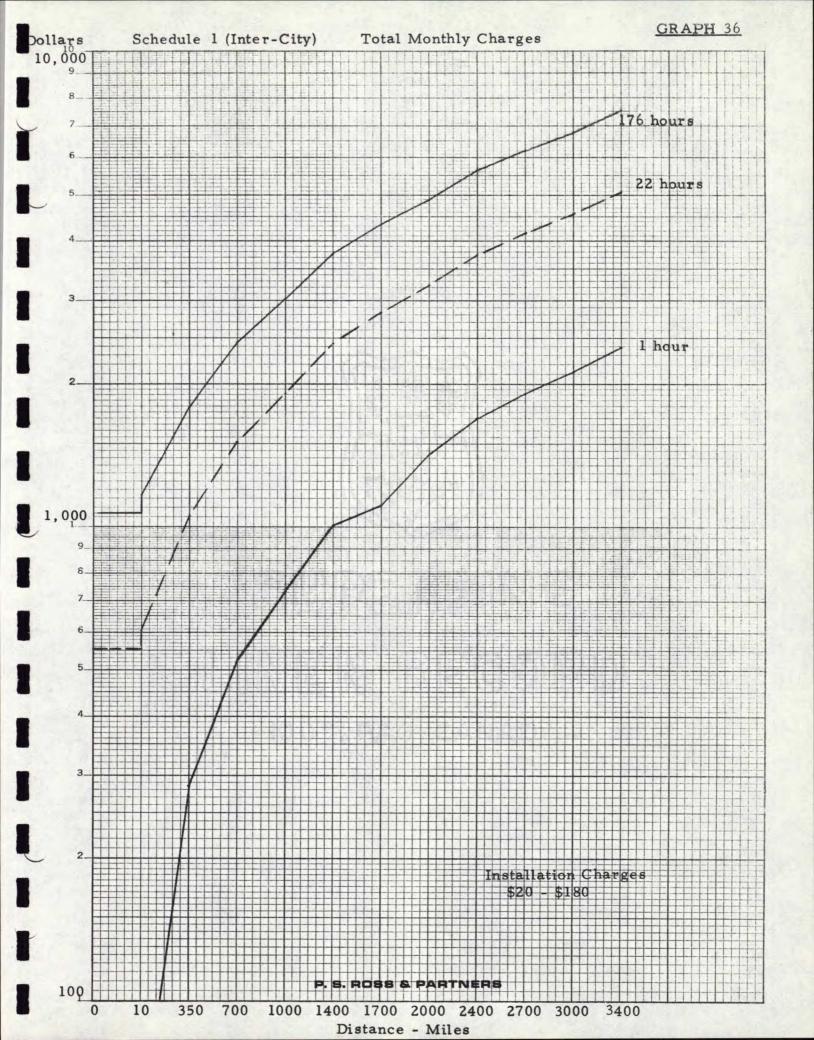
						•	
1	\$ 45.	76 \$169	\$556	\$93.60	\$1144	\$24.07	
5	60.	80 45.04	571	19-23	1159	4.88	
10	79.	60 29.48	596	10.03	1184	2.49	
15	98.40 24.30		608	6 .8 2	1196	1.68	
20	117.	20 21.70	627	5.28	1215	1.28	
25	136.	00 . 20.15	646	4.35	1234	1.04	
30	154.	80 19.11	665	3.73	1253	.88	
					$\underline{\mathbf{T}}$	ABLE 30	
	One M	ile	<u>15 Mil</u>	es	30 Miles		
				,			
Time in	Total	\$/10 ⁶ Bits/	Total	\$/10 ⁶ Bits/	Total	\$/10 ⁶ Bits/	
Hours	<u>Charges</u>	Mile	Charges	Mile	Charges	Mile	
1	\$46	\$170	\$608	\$150	\$1253	\$155	
16	46	10.65	608	9.38	1253	9.67	
32	46	5.32	608	4.69	1253	4.83	
48	46	3,55	608	3.13	1253	3.22	
64	46	2.66	608	2.35	1253	2.42	
80	46	2.13	608	1.88	1253	1,93	
96	46	1.77	608	1.56	1253	1.61	
112	46	1.52	608	1.34	1253	1.38	
128	46	1.33	608	1.17	1253	1.21	
144	46	1.18	608	1.04	1253	1.07	
160	46	1.06	608	. 94	1253	.97	
176	46	.97	608	. 85	1253	. 88	

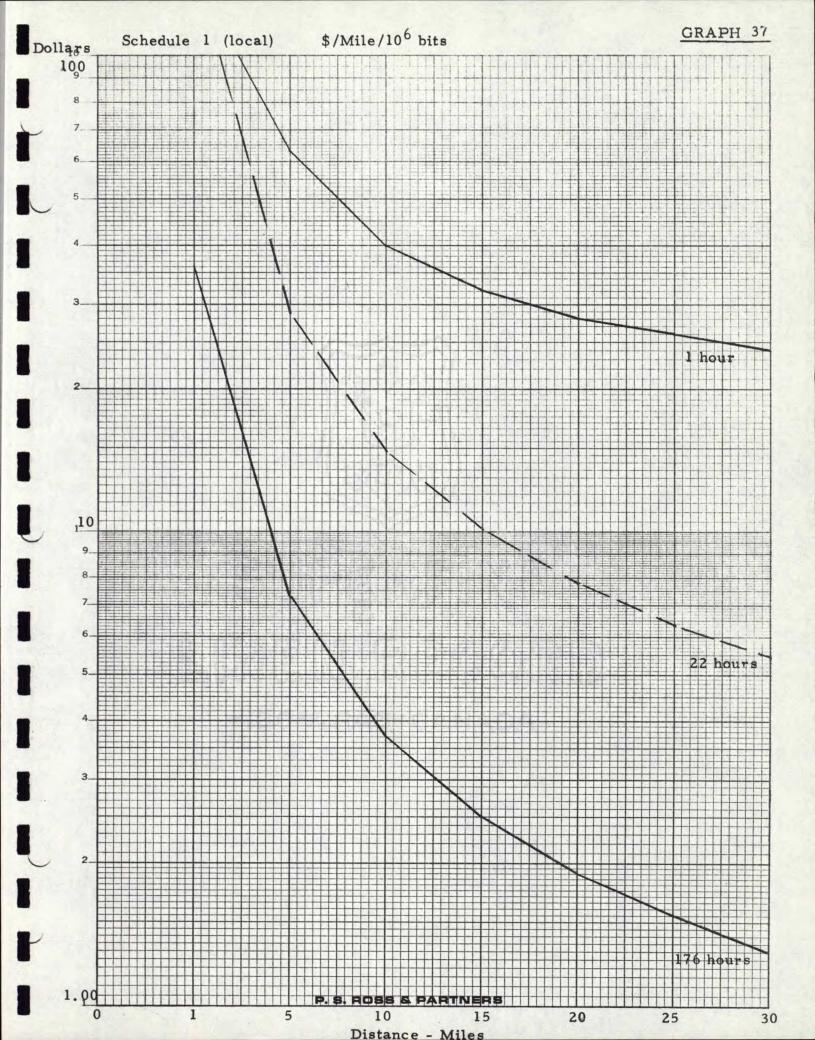
SCHEDULE 3 - INTER-CITY

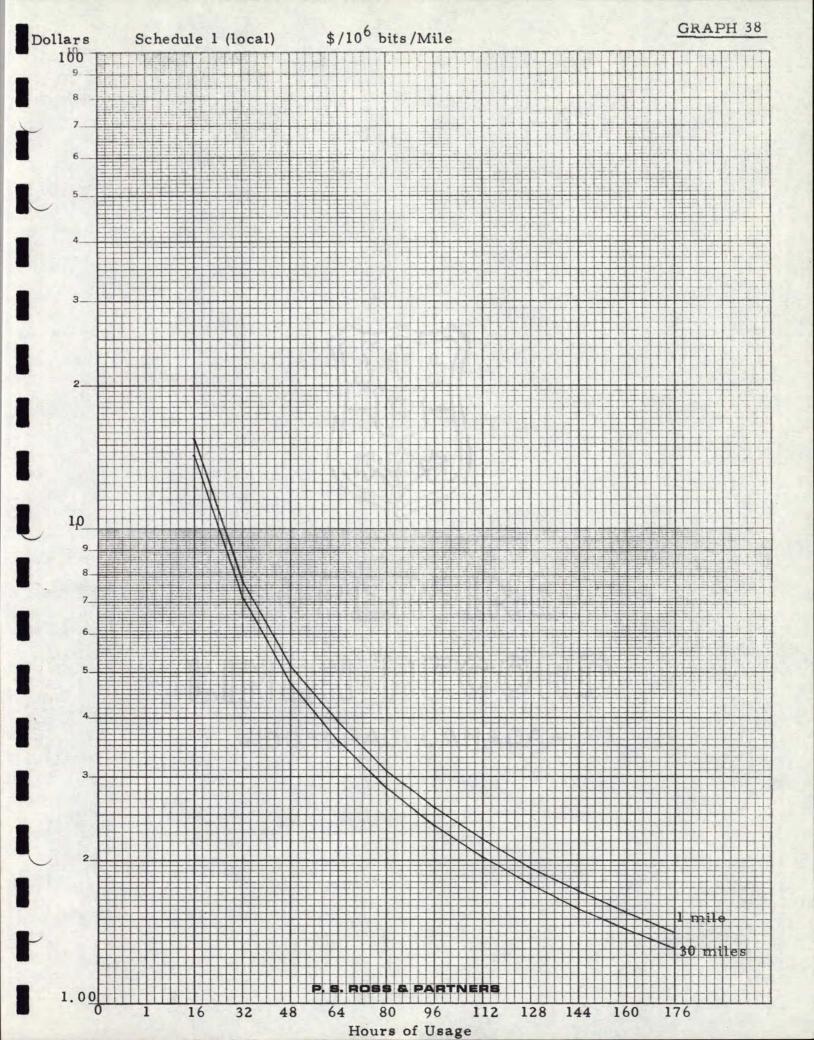
MONTHLY CHARGES INCLUDING STATION RENTALS, CIRCUIT CHARGES AND TRANSMISSION CHARGES

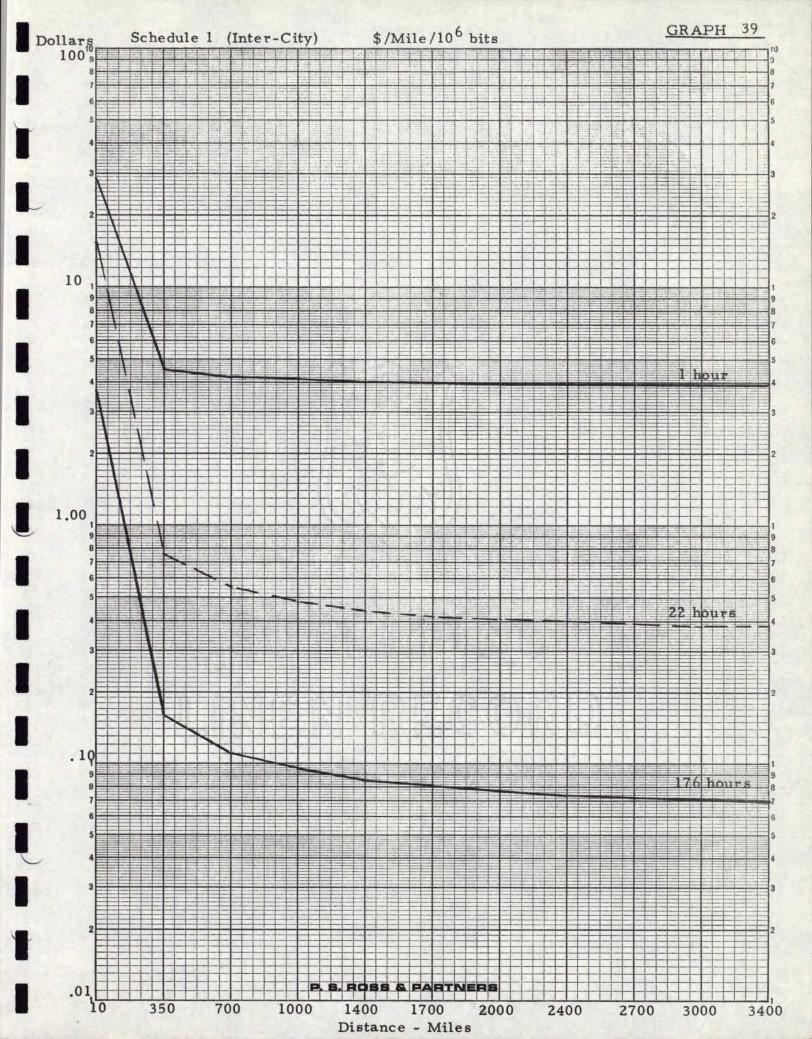
	<u>C</u>	ne Ho	our	22 H	ours	176 Hours		
Represent-	Total		A 10 1		<u>.</u>		A 40 - 10 - 1	
ative			\$/Mile/	Total	\$/Mile/	Total	\$/Mile/	
Mileages	Char	ges	10 ⁶ Bits	Charges	10 ⁶ Bits	Charges	10 ⁶ Bits	
10	\$ 55		\$20.40	616	\$11.75	\$1165	\$2.45	
350	34	7	3.65	1177	.57	1961	1.18	
700	64	8	3.45	1755	. 42	2780	.83	
1000	90	6	3.35	2250	.38	3482	.73	
1400	125	0	3.30	2910	. 35	4418	.66	
1700	150	8	3.29	3405	. 34	5120	.64	
2000	176	6	3.27	3900	. 33	5822	.61	
2400	211	0	3.25	4560	. 32	6758	.59	
2700	236	8	3.25	5055	. 32	7460	.58	
3000	262	6	3.24	5550	.31	8162	.57	
3400	297	0	3.24	6210	. 31	9098	.56	
						BLE 32		
•	350 M	liles		1700 M	<u>liles</u>	3000 1	Miles_	
Time in Hours	Total Charge s	\$/10 Mile	6 Bits/	Total Charges	\$/10 ⁶ Bits/	Total Charges	\$/10 ⁶ Bits/ Mile	
1	\$347	\$3	. 68	\$2062	\$4.50	\$3722	\$4.60	
16	347	•	. 23	2062	.28	3722	.29	
32	347		.11	2062	.14	3722	.14	
48	347		.077	2062	.094	3722	.096	
64 .	347		.057	2062	.070	3722	.072	
80	624		. 083	3405	.093	6092	.094	
96	624		.069	3405	.077	6092	.078	
112	624		.059	3405	.066	6092	.067	
128	624		. 052	3405	.058	6092	.059	
144	624		.046	3405	.052	6092	.052	
160	624		.041	3405	.046	6092	.047	
176	865		.052	4578	.057	8162	.057	

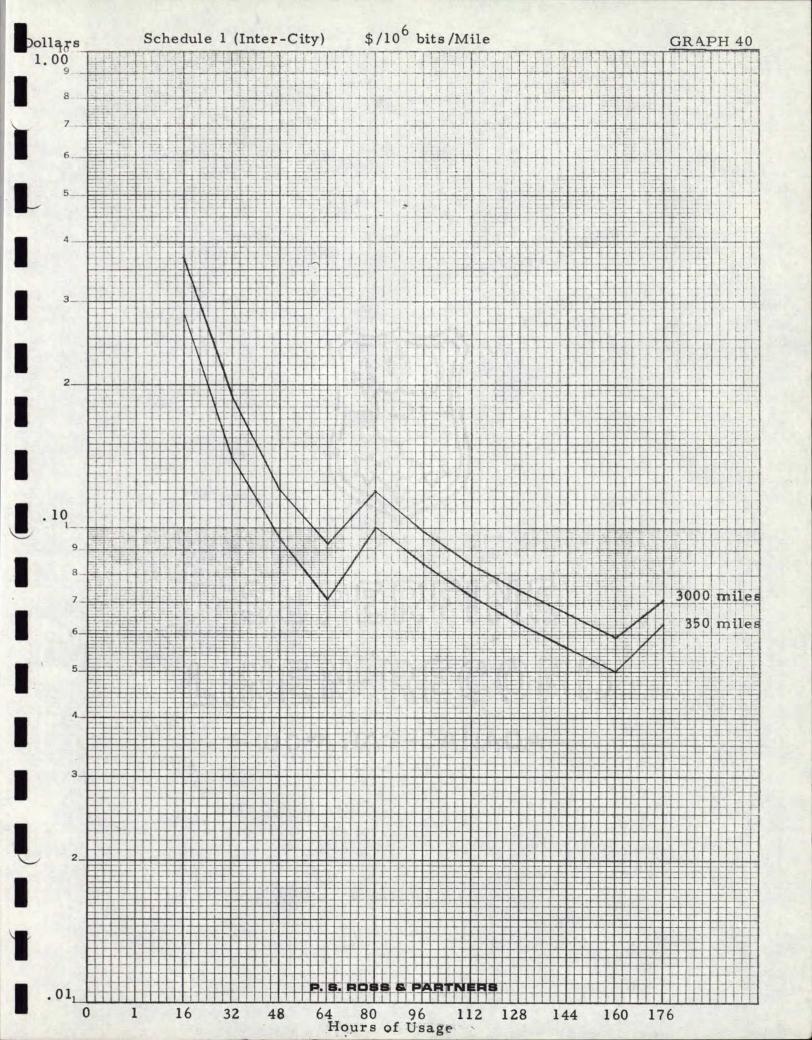


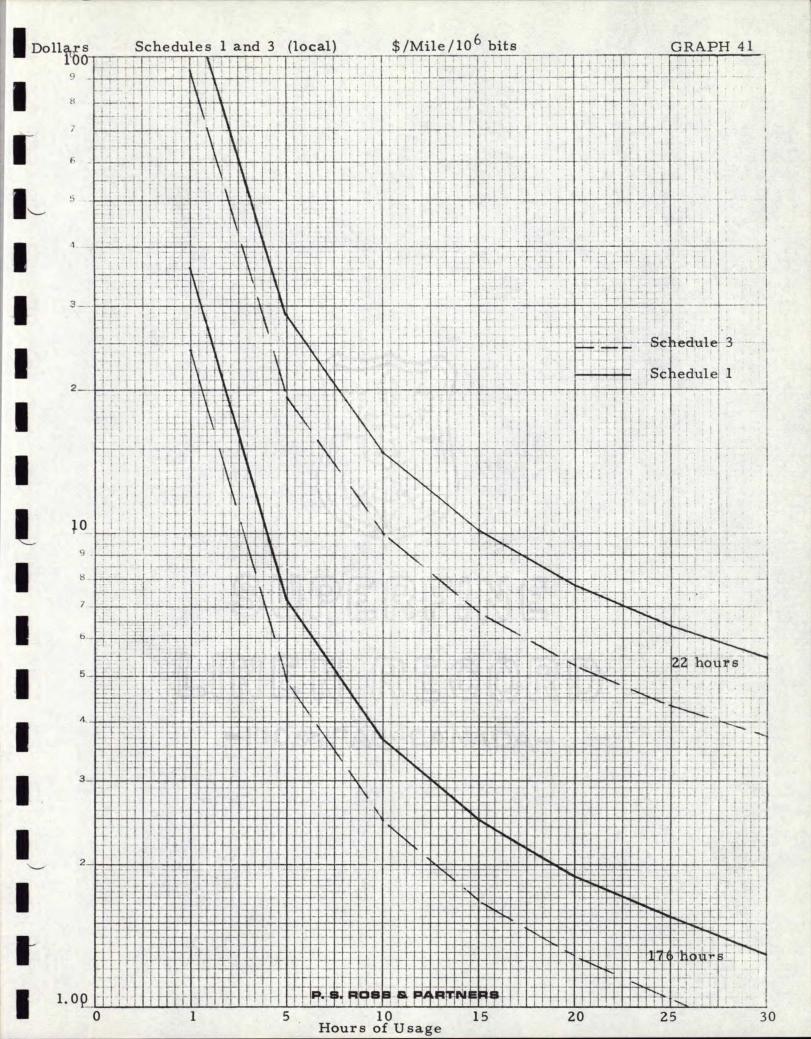


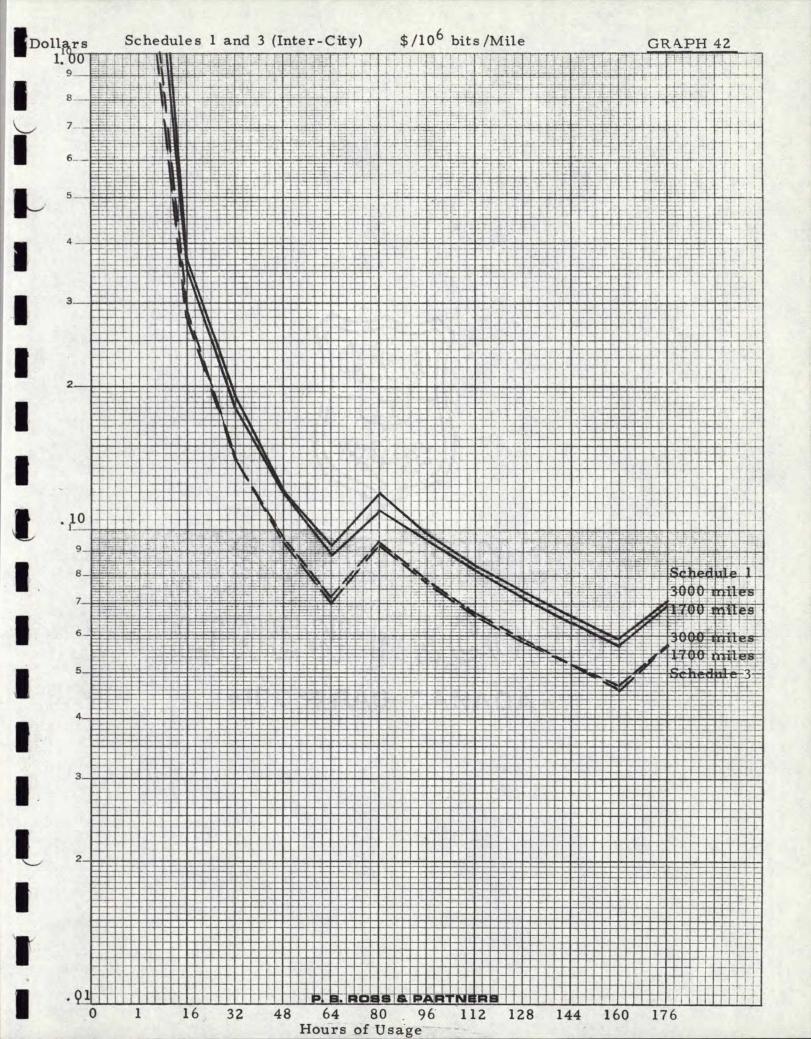












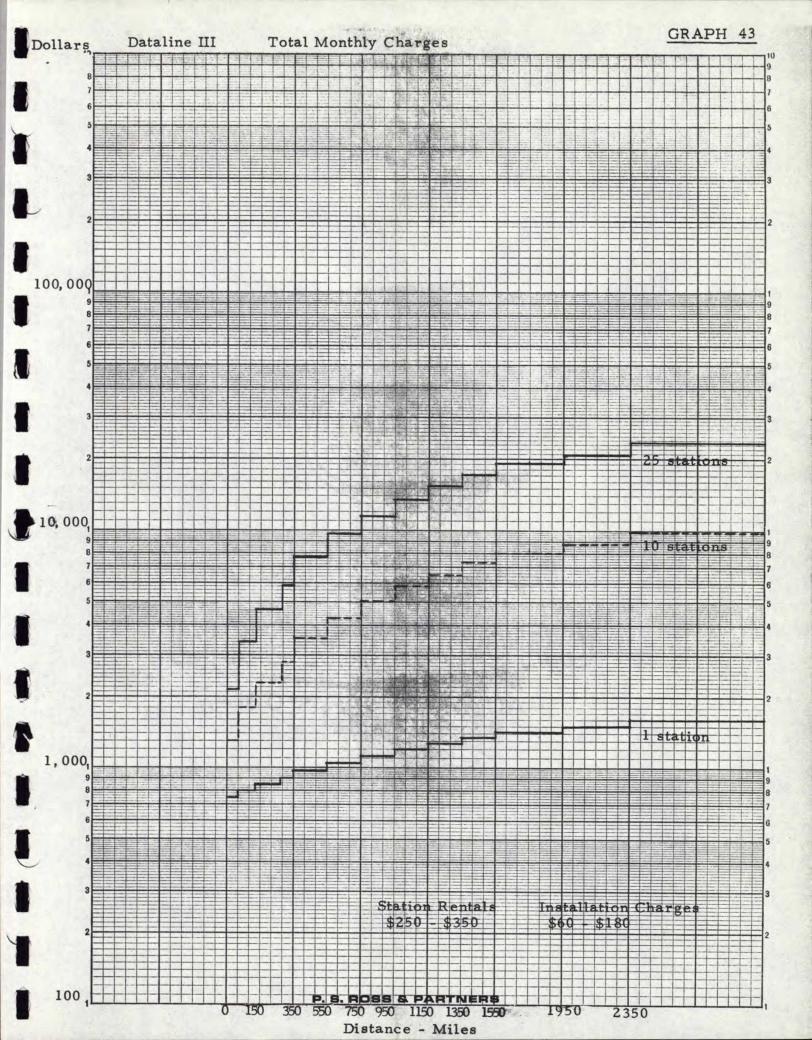
DATALINE III

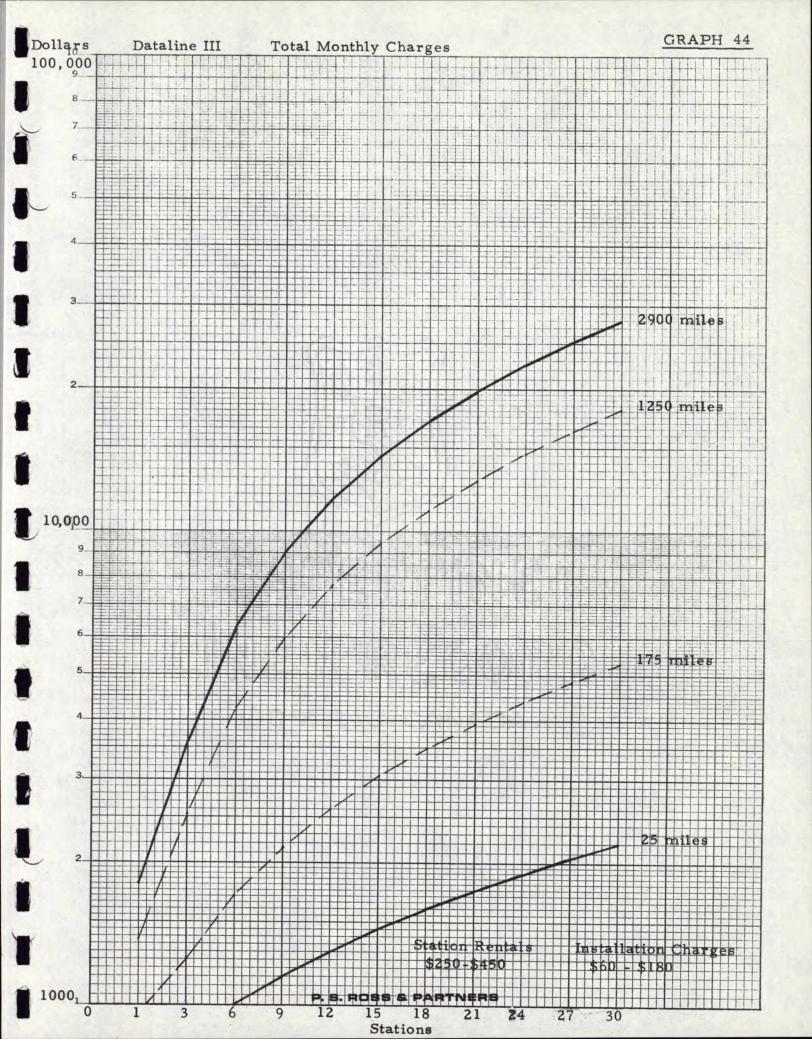
MONTHLY CHARGES INCLUDING STATION RENTALS, ACCESS LINES & TRANSMISSION CHARGES

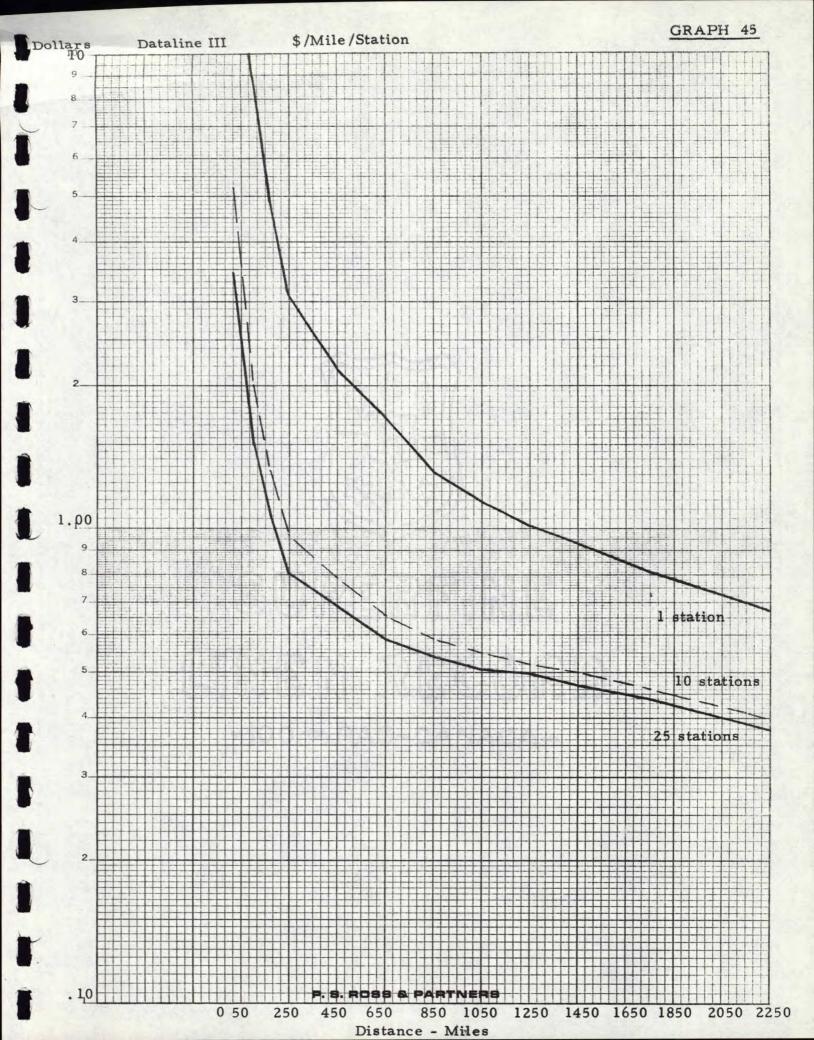
	One S	Station	10 Sta	tions	25 Stations			
Mileage <u>Intervals</u>	Total Charges	\$/Mile/ Station	Total Charges	\$/Mile/ Station	Total Charges	\$/Mile/ Station		
0- 50	\$ 750	\$30.00	\$1300	\$5.20	\$ 2150	\$ 3.44		
51- 12 5	800	8.90	1800	2.00	3400	1.51		
126 - 225	850	4.85	2300	1.32	4650	1.06		
226 - 350	900	3.10	2800	. 97	5900	.81		
351- 550	975	2.17	3 550	.79	7775	.69		
551 - 750	1050	1.72	4300	. 66	9650	. 59		
751- 950	1125	1.32	5050	. 59	11525	. 54		
951-1150	1200	1.14	5800	. 55	13400	.51		
1151-1350	1275	1.02	6550	. 52	15275	. 50		
1351-1550	1350	.93	7300	. 50	17150	. 47		
1551-1950	1425	.81	8050	. 46	19025	.44		
1951-2350	1500	.70	8800	.41	20900	. 39		
2351 +	1600	. 55	9800	. 34	23400	. 32		

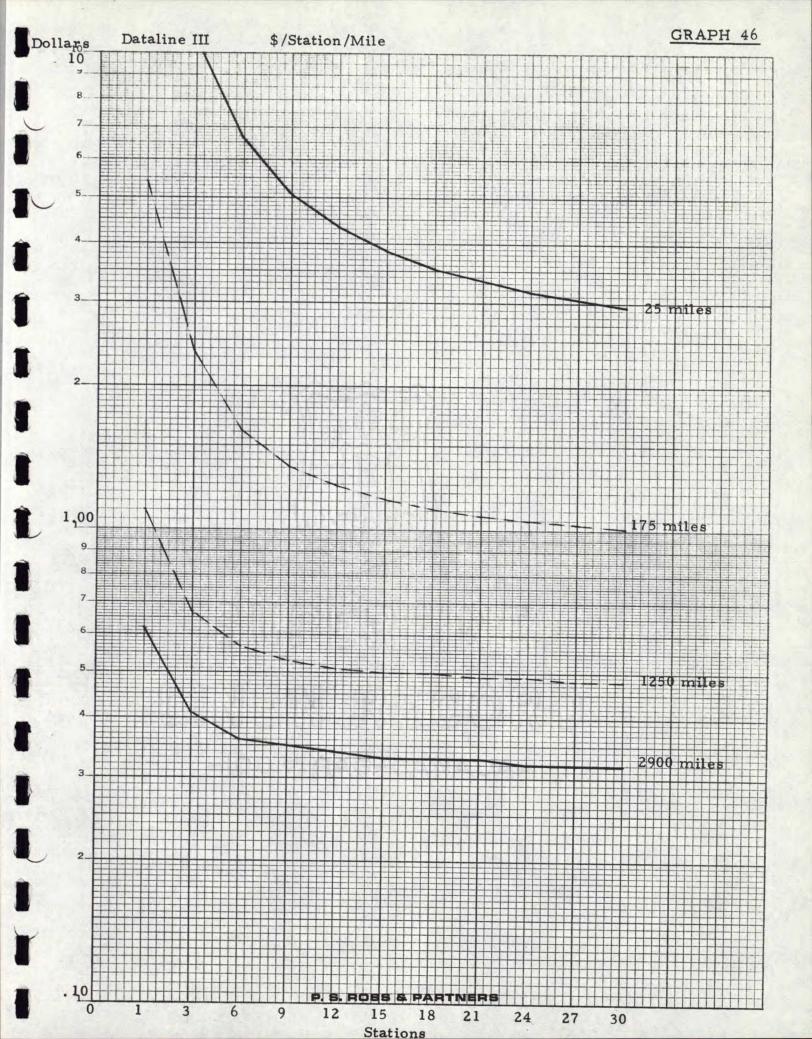
DATALINE III

		25 Miles			175 Miles		1250 Miles		<u>2900 Miles</u>		
o O	Number of Stations	Total Charges	\$/Mile/ Station	Total Charges	\$/Mile/ Station	Total <u>Charge</u> s	\$/Mile/ Station		otal narges	\$/M: Statio	
ross &	1 3	\$ 750 850	\$ 30.00 11.30	\$ 950 1250	\$ 5.40 2.38	\$ 1375 2525	\$1.10 .67	\$	1800 3600		.62 .41
PAR.	6 9	1000 1150	6.65 5.10	1700 2150	1.62 1.36	4250 5975	.57 .53		6300 9000		.36 .35
PARTNERS	12 15	1300 1450	4.34 3.87	2600 3050	1.24 1.16	7700 9425	.51 .50		$11700 \\ 14400$.34
Ö	18 21	1600 1750	3.55 3.34	3500 3950	1.11 1.07	11150 12875	.50 .49	•	17100 19800		.33
	24 27 30	1900 2050 2200	3.17 3.05 2.94	4400 4850 5300	1.05 1.03 1.01	14600 16325 18050	.49 .48 .48		22500 25200 27900		. 32 . 32 . 32
	50	2200	□. /±	5500	T. O.T.	10000	• =0		21700		. 24









SCHEDULE 4 - LOCAL

	One	Hour	22 H	ours	<u>176 F</u>	lours	
Represent- ative Mileages	Total Charges	\$/Mile/	Total Charges	\$/Mile/	Total Charges	\$/Mile/	
1	\$ 94	\$43.50	\$836	\$17.60	\$1756	\$4.61	
5	110	10.20	852	3.58	1772	.93	
10	130	6.00	872	1.83	1792	. 47	
15	150	4.64	89 2	1.25	1812	.32	
20	170	3.94	912	.96	1832	. 24	
25	190	3.52	932	.78	1852	. 19	
30	210	3.25	95 2	. 67	1872	.16	
					TABLE 36		
	<u>Or</u>	ne Mile		30 Miles			
		+ 13.06 -		rm 1 - 1	¢/106 =): <i>L</i>	

Time in Hours	Total <u>Charges</u>	\$/10 ⁶ Bits/ Mile	Total Charges	\$/10 ⁶ Bits/ Mile
1	\$94	\$43.50	\$1872	\$28.90
16	94	2.71	1872	1.80
32	94	1.36	1872	.90
48	94	.91	1872	. 60
64	94	• 68 ⁻	1872	. 45
80	94	. 54	1872	. 36
96	94	.45	1872	.30
112	94	. 39	1872	.26
128	94	. 34	1872	. 23
144	94	. 30	1872	. 20
160	94	. 27	1872	.18
176	94	. 25	1872	. 16

SCHEDULE 4 - INTER-CITY

MONTHLY CHARGES INCLUDING STATION RENTALS AND TRANSMISSION CHARGES

	One I	Hour	22 Ho	ours	176 H	ours
Represent- ative Mileages	Total Charges	\$/Mile/ 10 ⁶ Bits	Total Charges	\$/Mile/ 10 ⁶ Bits	Total Charges	\$/Mile/
10	\$ 132	\$6.10	\$ 874	\$1.84	\$1794	\$.47
200	766	1.77	1508	.16	2428	.032
350	1172	1.55	1914	. 11	2834	.021
700	2008	1.32	2750	.083	3670	.014
1000	2456	1.14	3198	.067	4118	.011
1400	2762	.92	3504	.053	4424	.0083
1700	2888	.79	3630	.045	4550	.0071
2000	2996	. 69	3738	.039	4658	.0061
2400	3064	.59	3806	.033	4726	.0052
2700	3132	.54	3874	.030	4794	.0047
3000	3200	.49	3942	.028	4862	.0043
3400	3234	.44	3976	.025	4896	.0038

TABLE 38

350 Miles			3000 Miles			
Time in Hours	Total Charges	\$/10 ⁶ Bits/ Mile	Total Charges	\$/10 ⁶ Bits/ Mile		
1	\$1172	\$1.55	\$4862	\$. 75		
16	1172	.097	4862	.047		
32	1172	.048	4862	.023		
48	1172	.032	4862	.016		
64	1172	.024	4862	.012		
80	1172	.019	4862	.0094		
96	1172	.016	4862	.0078		
112	1172	.014	4862	. 0067		
128	1172	.012	4862	.0059		
144	1172	.011	4862	.0052		
160	1172	.0097	4862	.0047		
176	1172	.0088	4862	.0043		

SCHEDULE 4C - LOCAL

MONTHLY CHARGES INCLUDING STATION RENTALS AND TRANSMISSION CHARGES

	One l	Hour	22 Ho	ours	176 Ho	urs
Represent- ative Mileages	Total Charges	\$/Mile/ 10 Bits	Total Charges	\$/Mile/ 10 Bits	Total Charges	\$/Mile/
1	\$164	\$19.00	\$1149	\$ 6. 04	\$2200	\$1.45
5	196	4.54	1181	1.24	2232	. 29
10	236	2.73	1221	.64	2272	.15
15	276	2.05	1261	. 44	2312	.10
20	316	1.83	1301	.34	2352	.078
25	356	1.65	1341	.28	2392	.063
30	396	1.53	1381	.24	2432	.053

TABLE 40

	One	<u>Mile</u>	30 Miles		
Time in Hours	Total Charges	\$/10 ⁶ Bits/ Mile	Total Charges	\$/10 ⁶ Bits/ Mile	
1	\$164	\$19.00	\$2432	\$9.38	
16	164	1.19	2432	. 59	
32	164	.59	2432	. 29	
48	164	.40	2432	.20	
64	164	.30	2432	. 15	
80	164	. 24	2432	. 12	
96	164	,20	2432	.098	
112	164	. 17	2432	.084	
128	164	.15	2432	.073	
144	164	.13	2432	.065	
160	164	.12	2432	.059	
176	164	. 11	2432	.053	

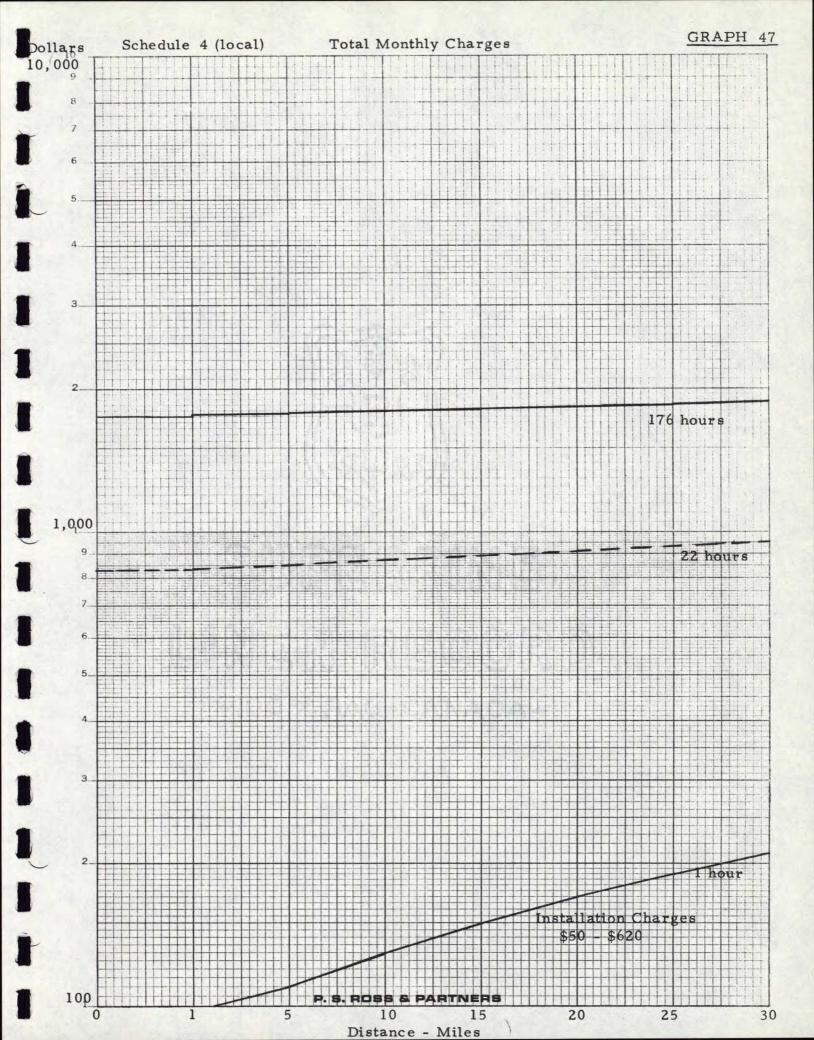
SCHEDULE 4C - INTER-CITY

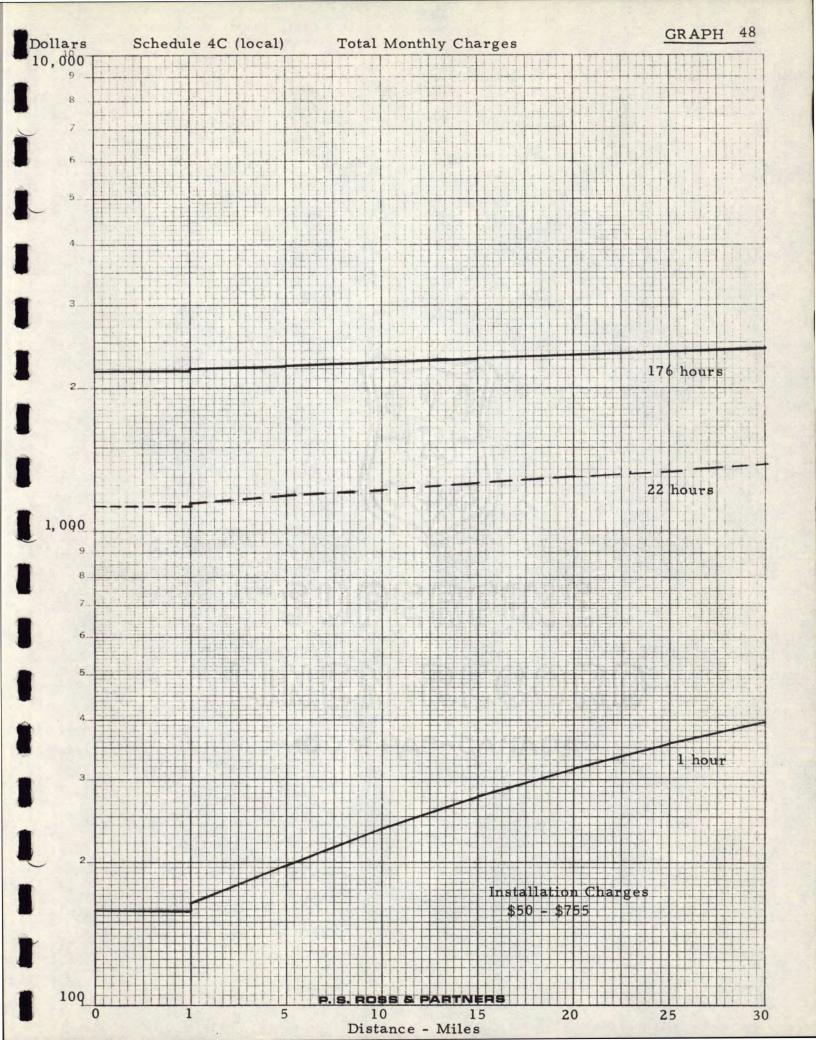
MONTHLY CHARGES INCLUDING STATION RENTALS AND TRANSMISSION CHARGES

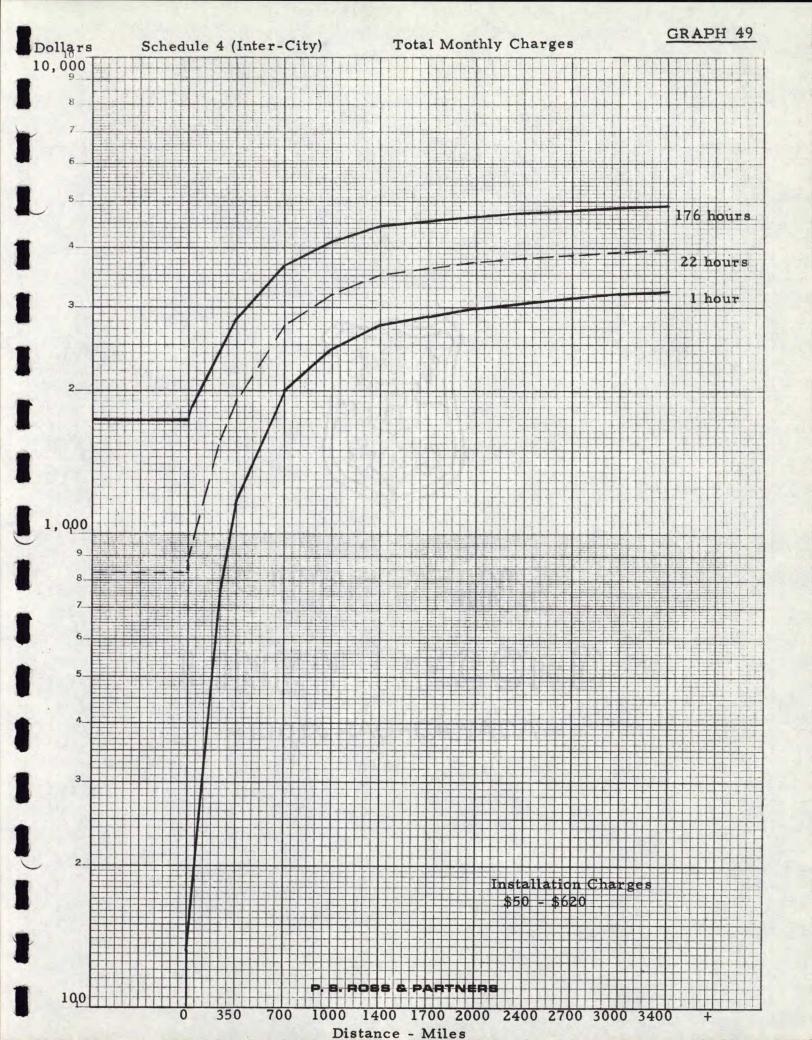
	One	Hour	22 Hc	ours	176 H	ours
Represent-						
ative	Total	\$/Mile/	Total	\$/Mile/	Total	\$/Mile/
$\underline{ ext{Mileages}}$	Charges	10 ⁶ Bits	Charges	10 ⁶ Bits	Charges	10 ⁶ Bits
10	\$ 200	\$2.30	\$1184	\$. 62	\$2235	\$.15
200	834	.48	1818	.048	2869	.0094
350	1240	.41	2224	.033	3275	,0062
700	2076	. 34	3060	.023	4111	.0039
1000	2524	. 29	3508	.018	4559	.0030
1400	2830	.23	3814	.014	4865	.0023
1700	2956	.20	3940	.012	4991	.0019
2000	3064	. 17	4048	.011	5099	.0017
2400	3132	. 15	4116	.0090	5167	.0014
2700	3200	.13	4184	.0081	5235	.0013
3000	3268	.12	4252	.0075	5303	.0012
3400	3302	.11	4286	.0066	5337	.0010
		•		•		
				:	TABLE	42
	3	50 Miles		3000	Miles	
Time in	Total	\$/10 ⁶	Dita/	Total	\$/10 ⁶ Bi	to /
Hours		• •	DIIS/		• •	ເຮ/
HOURS	Charge	es Mile	<u> </u>	Charges	Mile	
	_					

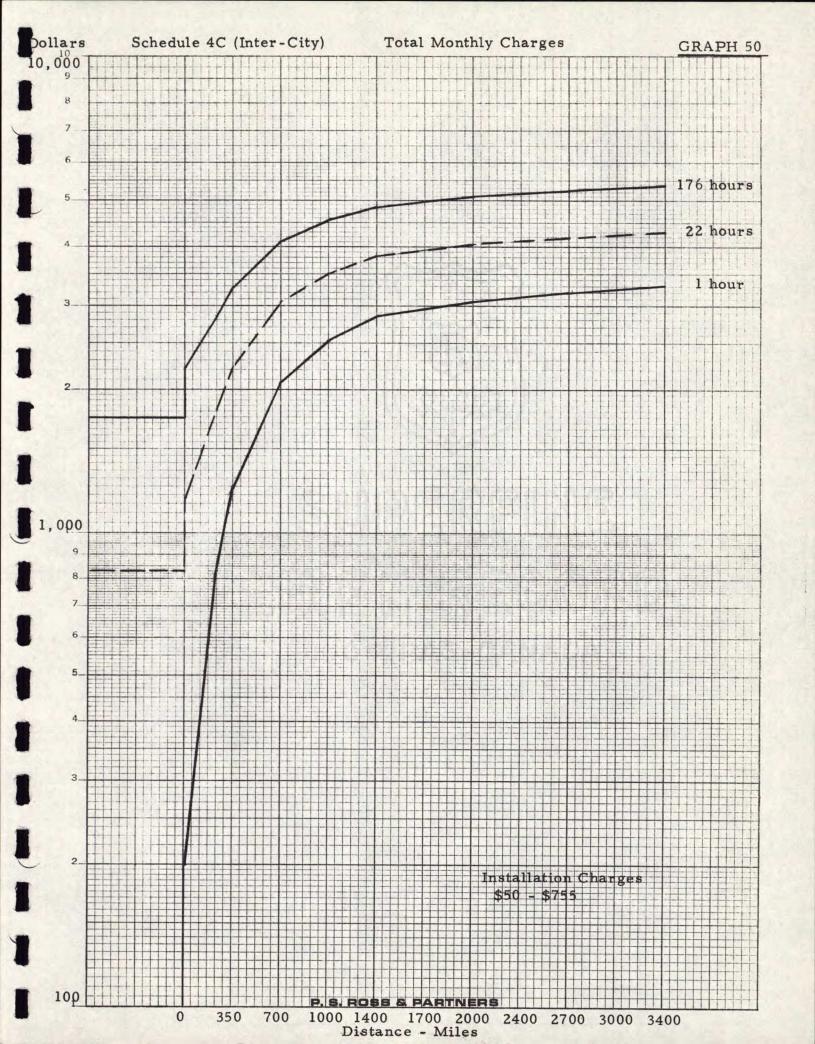
Time in Hours	Total Charges	\$/10 ⁶ Bits/ Mile	Total Charges	\$/10 ⁶ Bits/ Mile
1	\$1240	\$.41	\$3275	\$.13
16	1240	.026	3275	.0079
32	1240	.013	3275	.0040
48	1240	.0085	3275	.0026
64	1240	.0064	3275	.0020
80	1240	.0051	3275	.0016
96	1240	.0043	3275	.0013
112	1240	.0038	3275	.0011
128	1240	.0032	3275	.00098
144	1240	.0029	3275	.00088
160	1240	.0026	3275	.00079
176	1240	.0023	3275	.00072

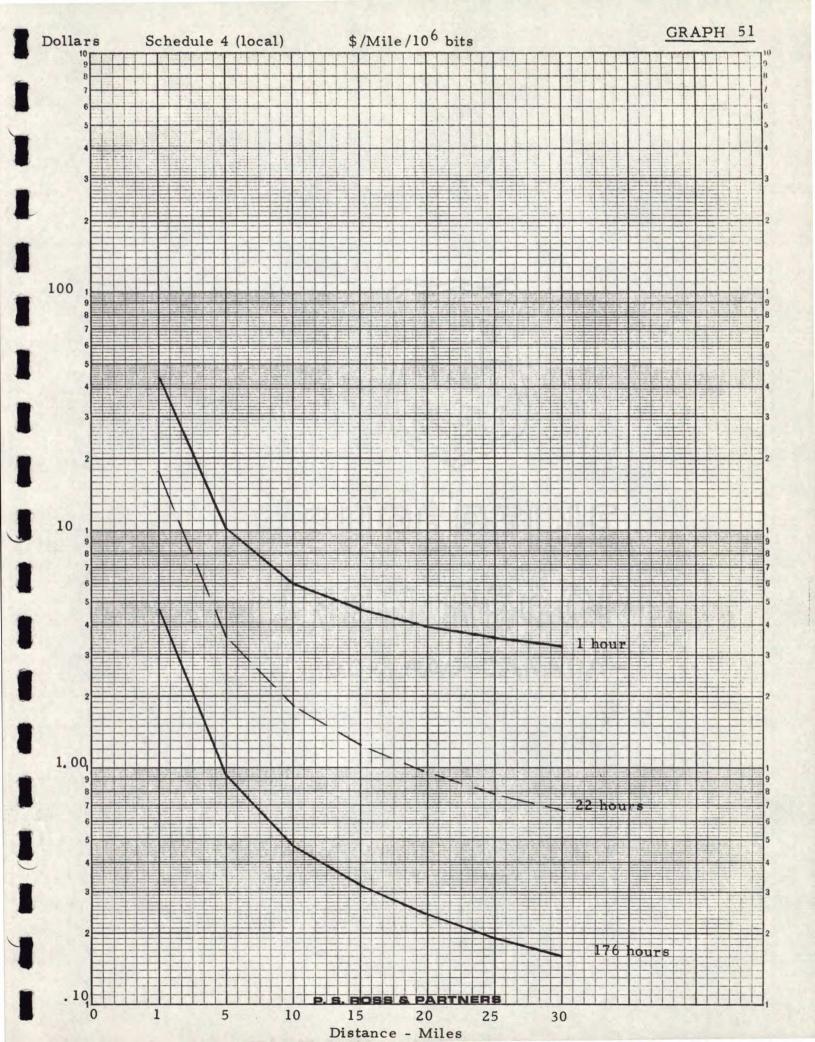
P. S. ROSS & PARTNERS

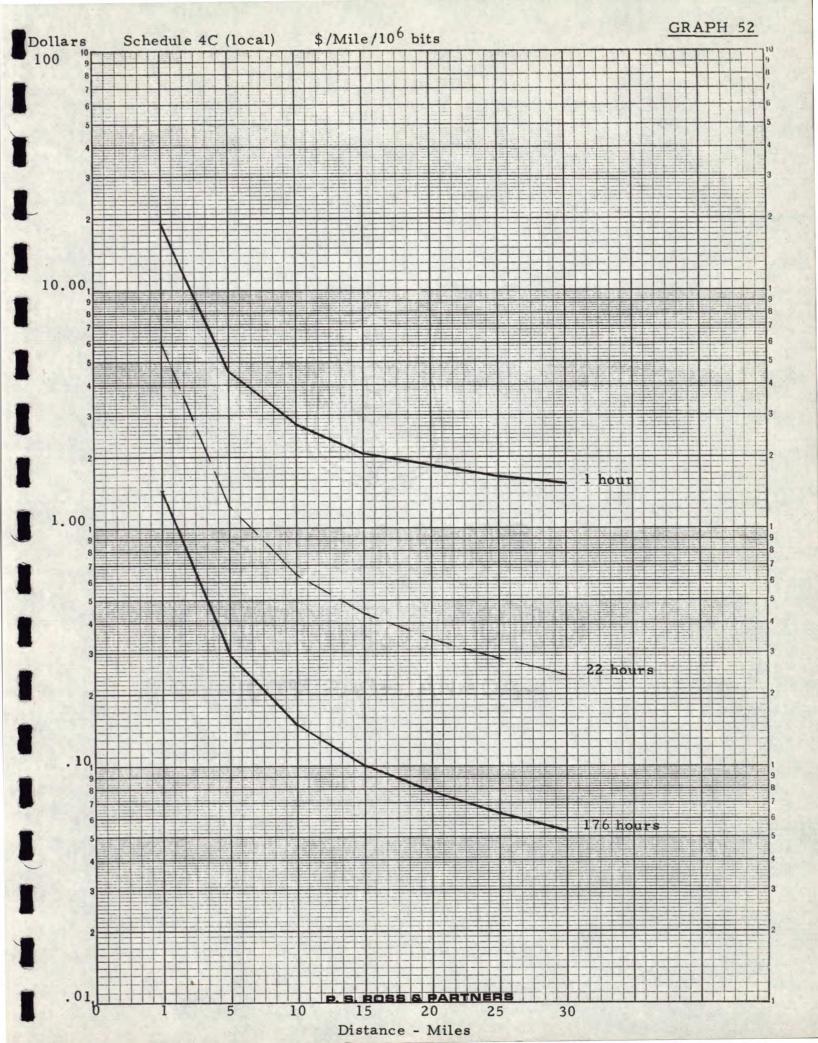


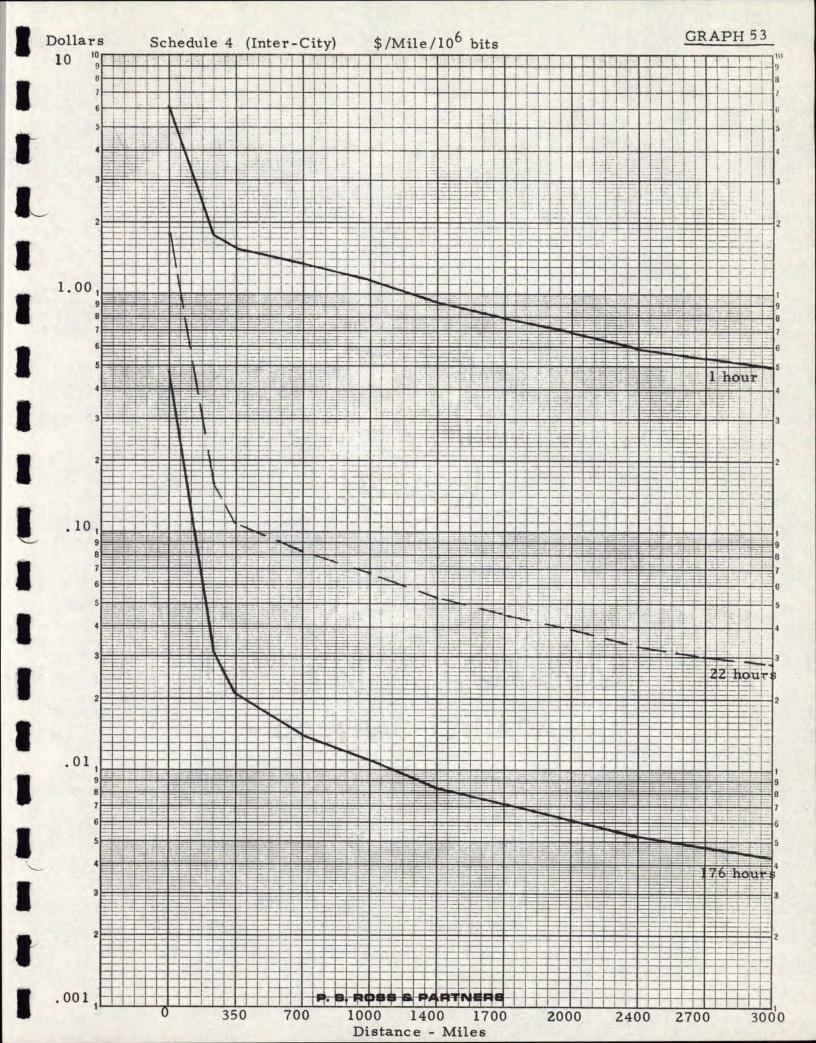


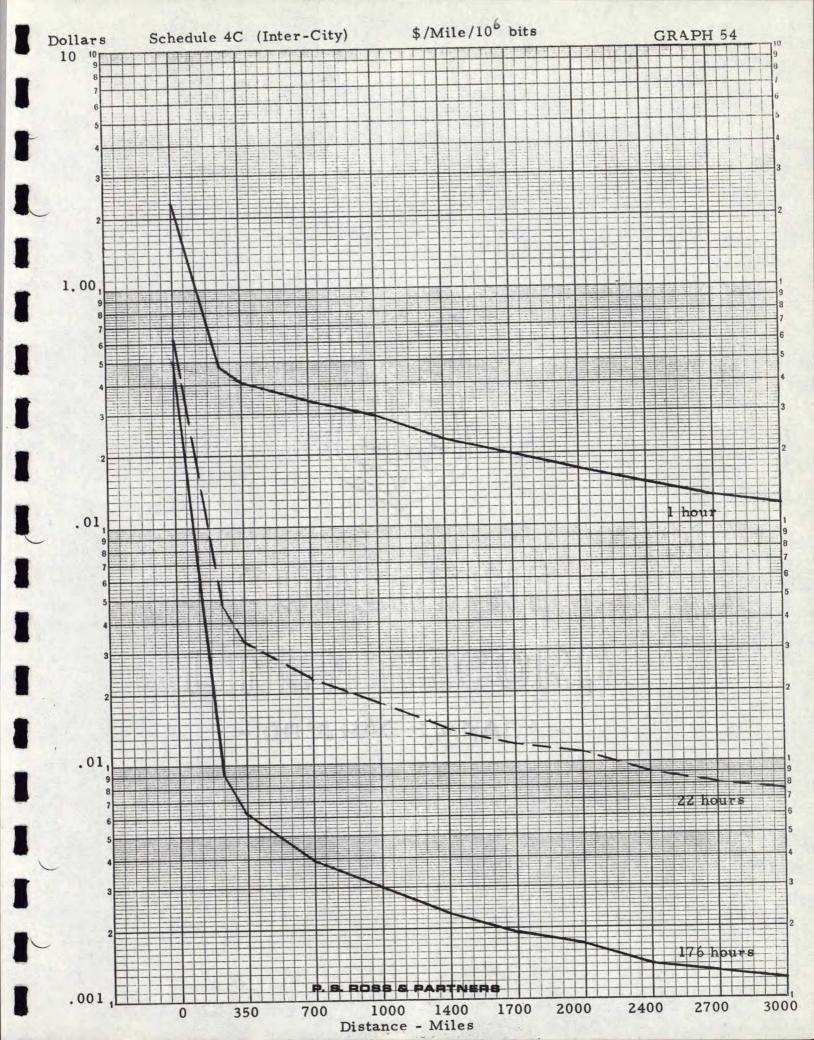


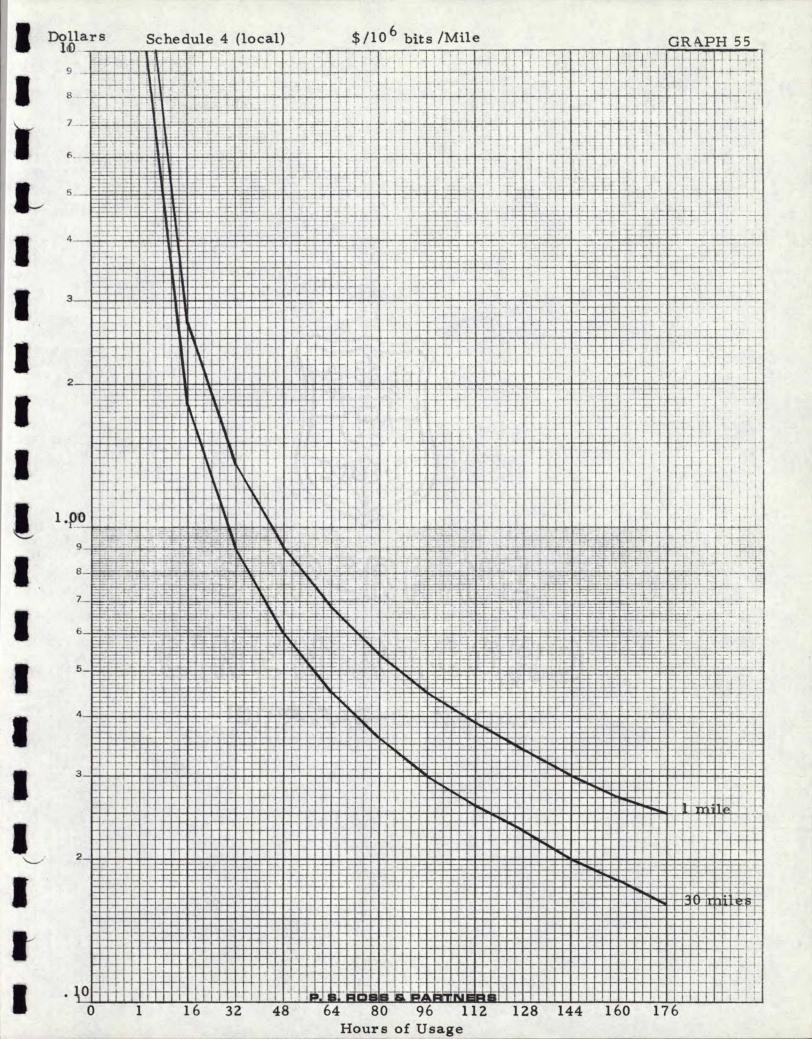


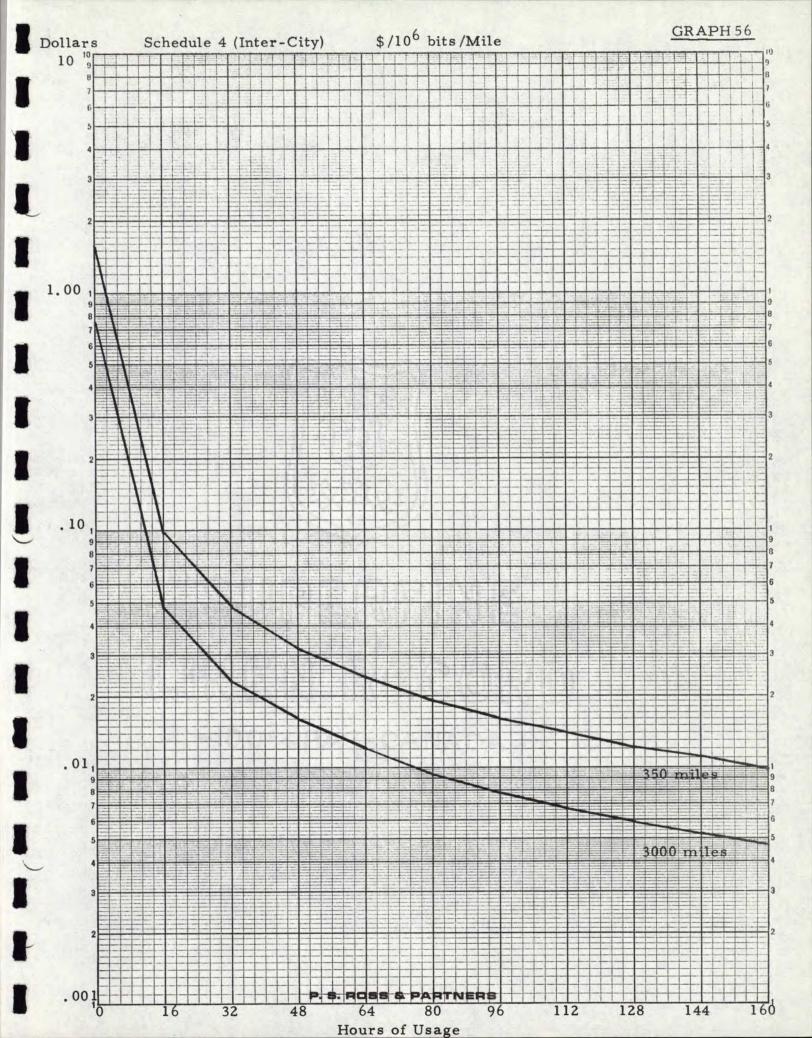


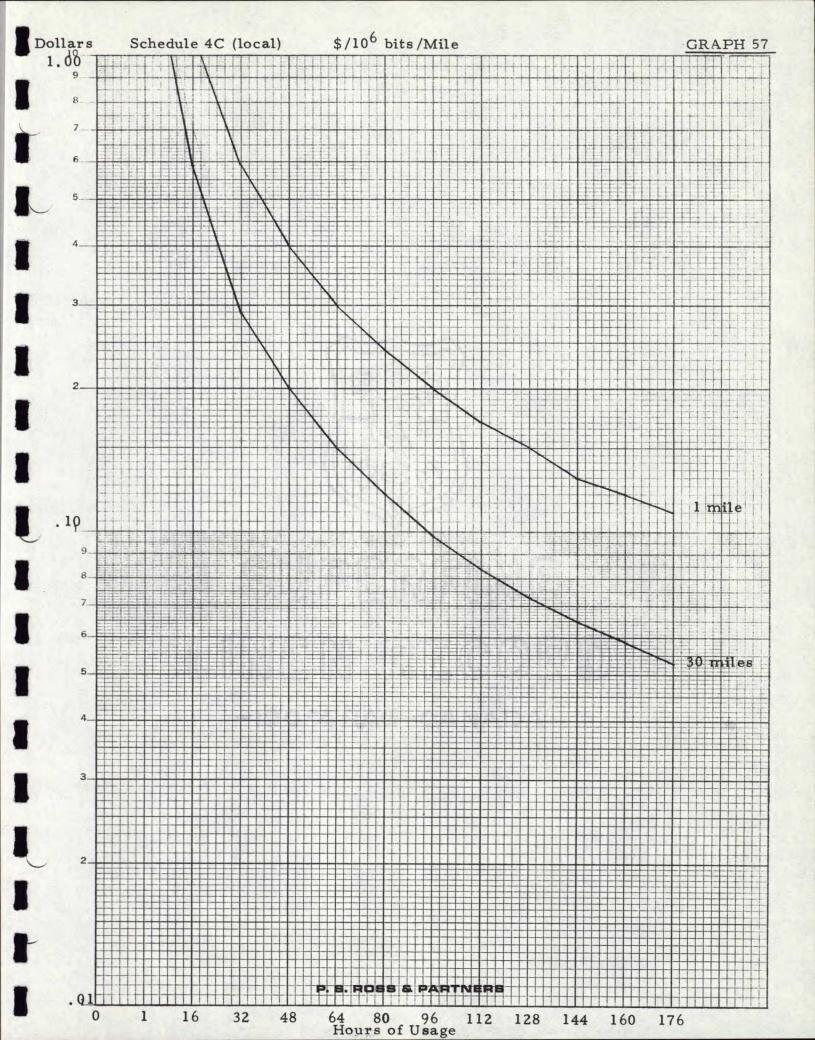


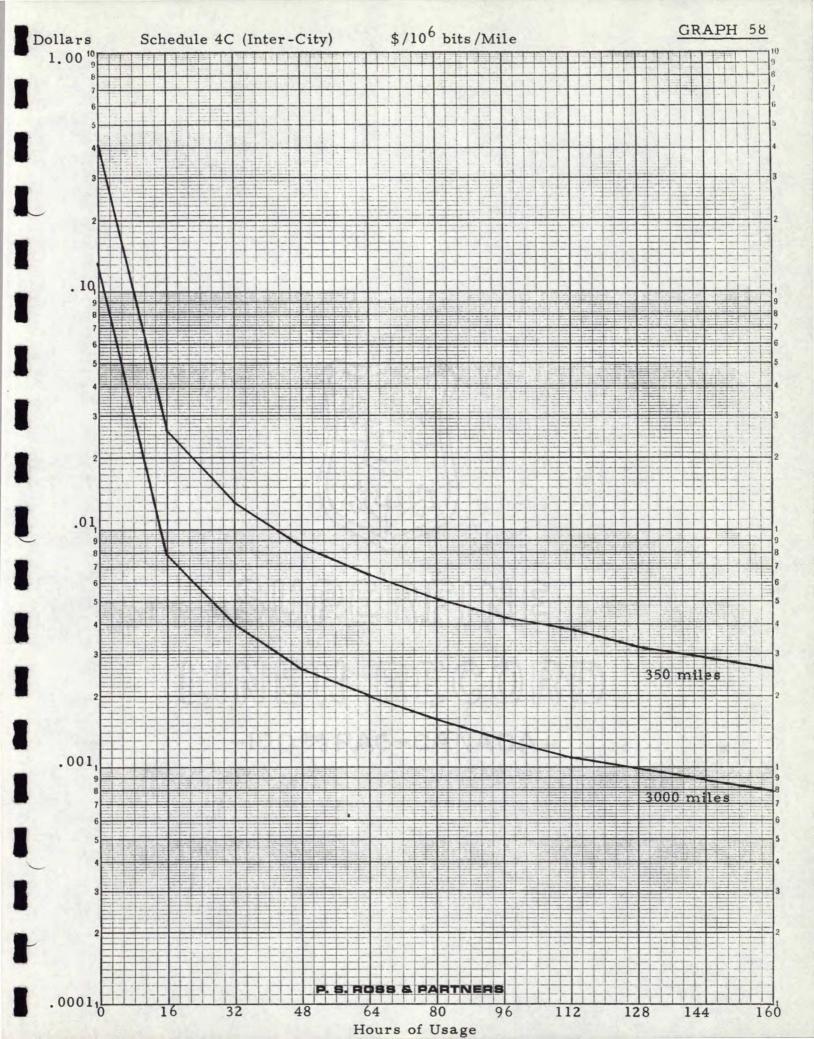












CHANNEL DERIVING ARRANGEMENTS

COMPUTER ACCESS

MONTHLY CHARGES INCLUDING STATION RENTAL, CHANNEL CHARGES AND TRANSMISSION CHARGES

	<u>4 Cha</u>	nnels	6 Chan	nels	8 Chann	ıels
Represent-		·				
ative	Total	\$/Mile/	Total	\$/Mile/	Total	\$/Mile/
Mileages	Charges	Channel	Charges	• •		Channel
	,					
10	\$ 417	\$10.40	.\$ 626	\$10.40	\$ 834	\$10.20
200	2952	3.70	4428	3.70	5904	3.70
350	4576	3.40	6864	3.40	9152	3.30
700	7920	2.80	11880	2.80	15840	2.80
1000	9712	2.40	14568	2.40	19424	2.40
1400	10936	1.95	16404	1.95	21872	1.95
1700	11440	1.70	17160	1.70	22880	1.70
2000	11872	1.50	17808	1.50	23744	1.50
2400	12144	1.30	18216	1.30	24288	1.30
2700	12416	1.15	18624	1.15	24832	1.15
3000	12688	1.06	19032	1.06	25376	1.06
3400	12824	. 95	19236	. 95	25648	. 95
		•				
				·	TABLI	E 44
/ C1	70				0000	Miles
6 Channels	10 Mile	S	700 Mi	les	3000	Willes
Time in	***************************************	/10 ⁶ Bits/	700 Mi	1 <u>es</u> \$/10 ⁶ Bits/	***************************************	
	Total \$			\$/10 ⁶ Bits/	Total	\$/10 ⁶ Bits/
Time in	Total \$ Charges M	/10 ⁶ Bits/ file/Channel	Total Charges	\$/10 ⁶ Bits/ Mile/Channe	Total	\$/10 ⁶ Bits/ s Mile/Channel
Time in Hours	Total \$ Charges M		Total	\$/10 ⁶ Bits/ Mile/Channe \$4.30	Total Charge \$19032	\$/10 ⁶ Bits/ S Mile/Channel \$1.64
Time in Hours 1	Total \$ Charges M \$626	/10 ⁶ Bits/ file/Channel \$16.10	Total Charges \$11880	\$/10 ⁶ Bits/ Mile/Channe	Total	\$/10 ⁶ Bits/ s Mile/Channel \$1.64 .10
Time in Hours 1 16	Total \$ Charges M \$626	/10 ⁶ Bits/ file/Channel \$16.10 1.00	Total Charges \$11880 11880	\$/10 ⁶ Bits/ Mile/Channe \$4.30 .27	Total el Charge \$19032 19032	\$/10 ⁶ Bits/ S Mile/Channel \$1.64
Time in Hours 1 16 32	Total \$ Charges M \$626 626	/10 ⁶ Bits/ file/Channel \$16.10 1.00 .50	Total Charges \$11880 11880 11880	\$/10 ⁶ Bits/ Mile/Channe \$4.30 .27 .14	Total Charge \$19032 19032 19032	\$/10 ⁶ Bits/ Mile/Channel \$1.64 .10 .051
Time in Hours 1 16 32 48	Total \$ Charges M \$626 626 626	/10 ⁶ Bits/ file/Channel \$16.10 1.00 .50 .34	Total Charges \$11880 11880 11880 11880	\$/10 ⁶ Bits/ Mile/Channe \$4.30 .27 .14 .09	Total Charge \$19032 19032 19032 19032	\$/10 ⁶ Bits/ Mile/Channel \$1.64 .10 .051 .034
Time in Hours 1 16 32 48 64	Total \$ Charges M \$626 626 626 626	/10 ⁶ Bits/ file/Channel \$16.10 1.00 .50 .34 .25	Total Charges \$11880 11880 11880 11880 11880	\$/10 ⁶ Bits/ Mile/Channe \$4.30 .27 .14 .09 .067	Total Charge \$19032 19032 19032 19032 19032	\$/10 ⁶ Bits/ Mile/Channel \$1.64 .10 .051 .034 .026
Time in Hours 1 16 32 48 64 80 96 112	Total \$ Charges M \$626 626 626 626 626 626 626 626	/10 ⁶ Bits/ file/Channel \$16.10 1.00 .50 .34 .25 .20 .17	Total Charges \$11880 11880 11880 11880 11880 11880	\$/10 ⁶ Bits/ Mile/Channe \$4.30 .27 .14 .09 .067 .054	Total Charge \$19032 19032 19032 19032 19032 19032	\$/10 ⁶ Bits/ Mile/Channel \$1.64 .10 .051 .034 .026 .020
Time in Hours 1 16 32 48 64 80 96 112 128	Total \$ Charges M \$626 626 626 626 626 626 626 626 626 62	/10 ⁶ Bits/ file/Channel \$16.10 1.00 .50 .34 .25 .20 .17 .14 .13	Total Charges \$11880 11880 11880 11880 11880 11880 11880 11880 11880	\$/10 ⁶ Bits/ Mile/Channe \$4.30 .27 .14 .09 .067 .054 .045	Total Charge \$19032 19032 19032 19032 19032 19032 19032	\$/10 ⁶ Bits/ Mile/Channel \$1.64 .10 .051 .034 .026 .020 .017
Time in Hours 1 16 32 48 64 80 96 112 128 144	Total \$ Charges M \$626 626 626 626 626 626 626 626 626 62	/10 ⁶ Bits/ file/Channel \$16.10 1.00 .50 .34 .25 .20 .17 .14 .13 .11	Total Charges \$11880 11880 11880 11880 11880 11880 11880 11880 11880 11880	\$/10 ⁶ Bits/ Mile/Channe \$4.30 .27 .14 .09 .067 .054 .045 .039	Total Charge \$19032 19032 19032 19032 19032 19032 19032 19032	\$/10 ⁶ Bits/ Mile/Channel \$1.64 .10 .051 .034 .026 .020 .017 .015
Time in Hours 1 16 32 48 64 80 96 112 128	Total \$ Charges M \$626 626 626 626 626 626 626 626 626 62	/10 ⁶ Bits/ file/Channel \$16.10 1.00 .50 .34 .25 .20 .17 .14 .13	Total Charges \$11880 11880 11880 11880 11880 11880 11880 11880 11880	\$/10 ⁶ Bits/ Mile/Channe \$4.30 .27 .14 .09 .067 .054 .045 .039 .034	Total Charge \$19032 19032 19032 19032 19032 19032 19032 19032 19032	\$/10 ⁶ Bits/ Mile/Channel \$1.64 .10 .051 .034 .026 .020 .017 .015 .013

.010

.0092

8 Channels

CHANNEL DERIVING ARRANGEMENTS

TELEPRINTER

MONTHLY CHARGES INCLUDING STATION RENTAL, CHANNEL CHARGES AND TRANSMISSION CHARGES

4 Channels

Represent-

160

176

377

377

.090

.083

ative	Tot	:al	\$/Mile,	/	Total	\$/Mile/	
Mileages	Cha	arges	Channe	1	$\underline{Charges}$	Channel	_
10	\$	377	\$9.40)	\$ 614	\$7.70	
200		2912	3.60		5684	3.55	
350		4536	3.25		8932	3.20	
700		7880 ·	2.80	1	15620	2.80	
1000	•	9672	2.40)	19204	2.40	
1400	1	0896	1.95		21652	1.95	
1700	1	1400	1.70	1	22660	1.70	
2000	1	1832	1.48	}	23524	1.48	
2400	1	2104	1.26	•	24068	1.26	
2700	1:	2376	1.14		24612	1.14	
3000	1:	2648	1.05		25156	1.05	
3400	1:	2784	.94	•	25428	. 94	
						TABL	E 46
4 Channels	10 M	liles		700 M	liles	3000	Miles
Time in	Total	\$/10 ⁶ B	its/	Total	\$/10 ⁶ Bits/	Total	\$/10 ⁶ Bits/
Hours	Charges	Mile/Cl		Charges	Mile/Channel		
1	\$377	\$14.54	;	\$7880	\$4.32	\$12648	\$1.63
16	377	.91		7880	. 27	12648	.10
32	377	.45		7880	. 14	12648	.051
48	377	. 30	1	7880	.090	12648	.034
64	377	. 23	1	7880	.068	12648	.025
80	377	. 18	,	7880	.054	12648	.020
96	377	. 15		7880	.045	12648	.017
112	377	.13		7880	.039	12648	.014
128	377	.11		7880	.034	12648	.013
144	377	. 10		7880	.030	12648	.011

7880

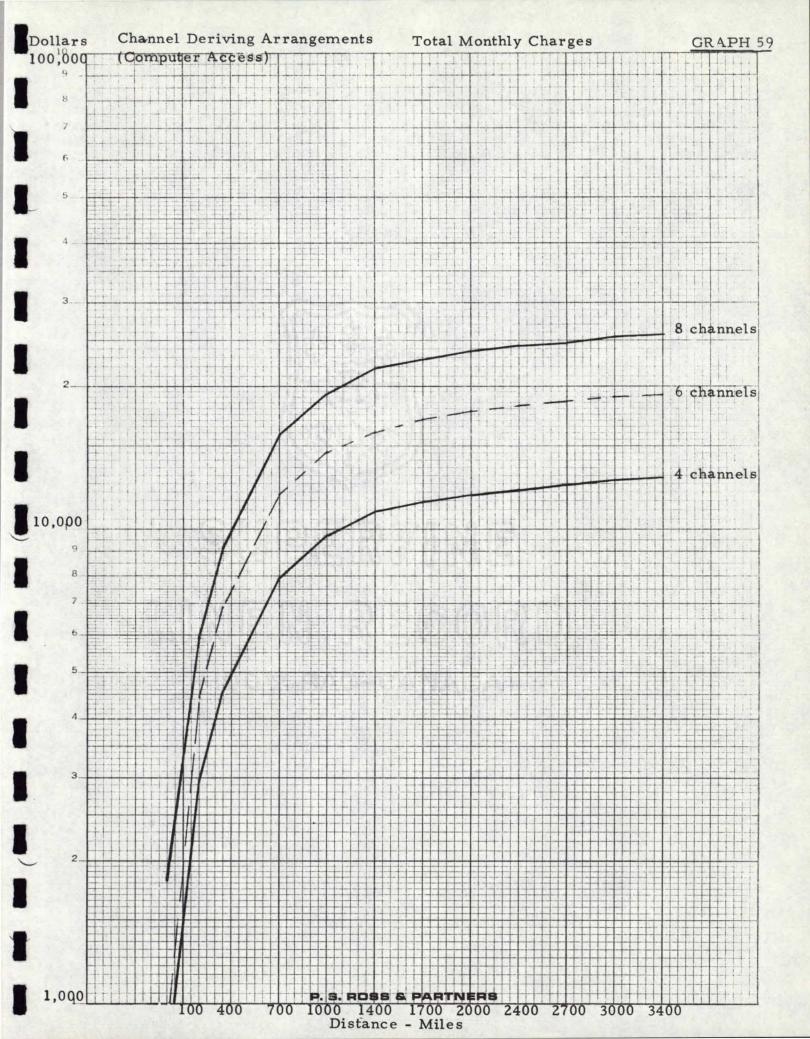
7880

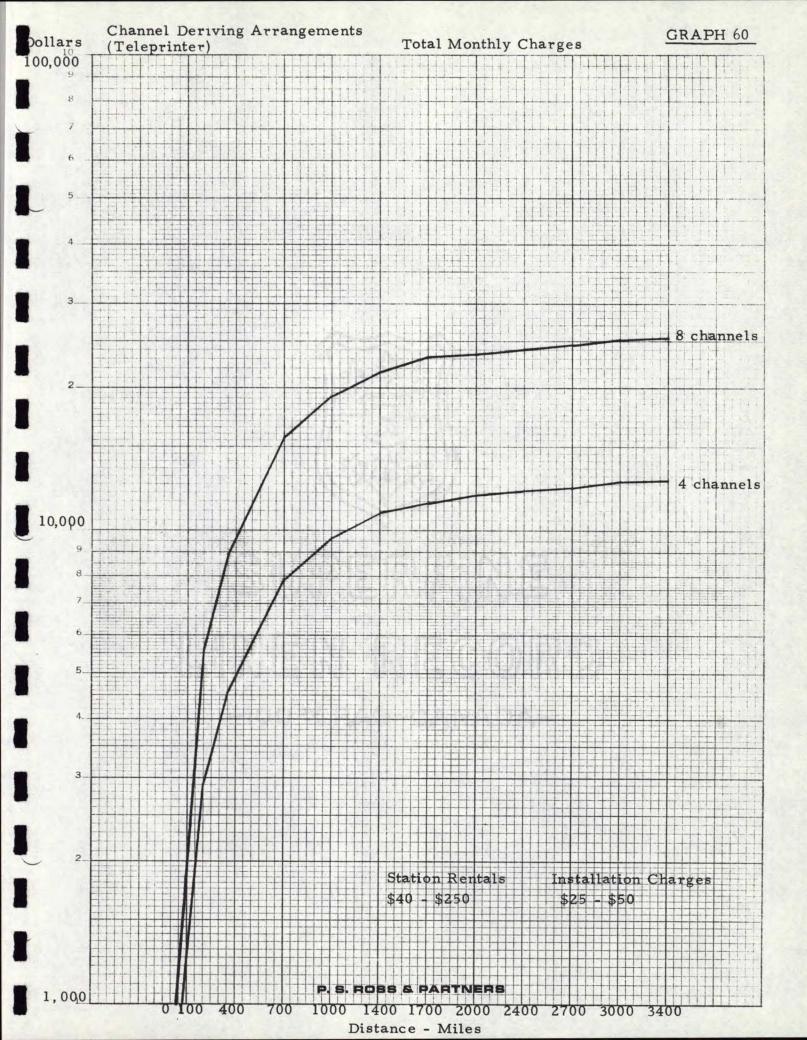
.027

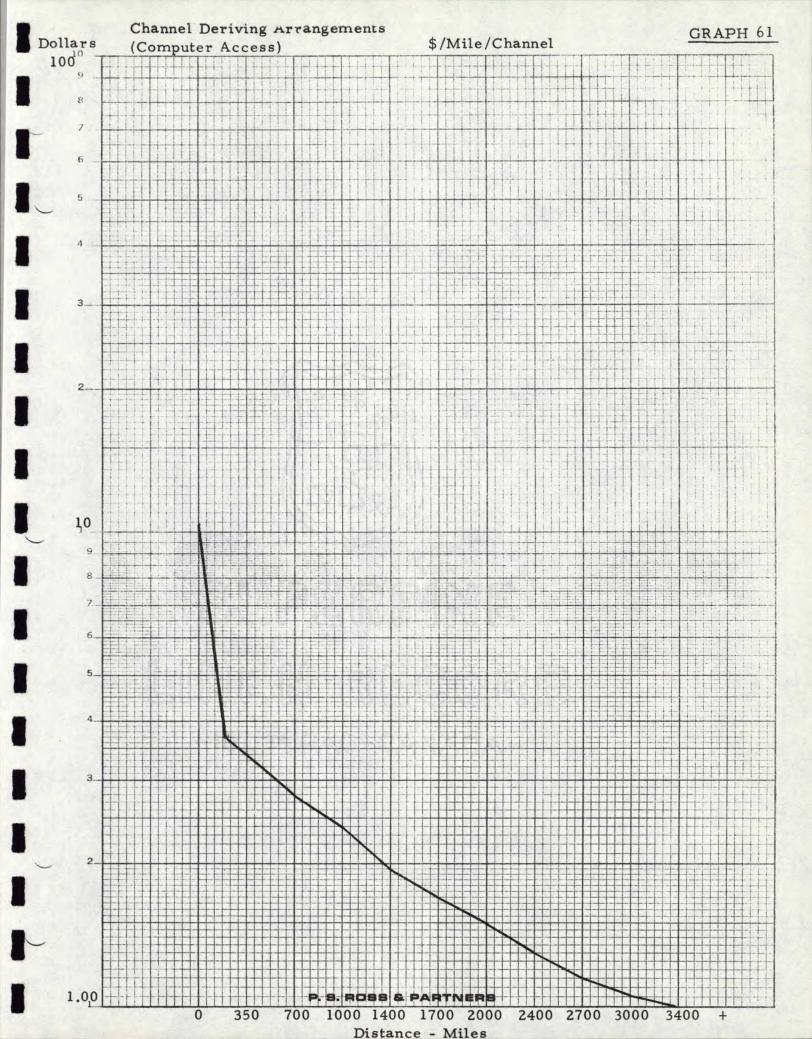
.025

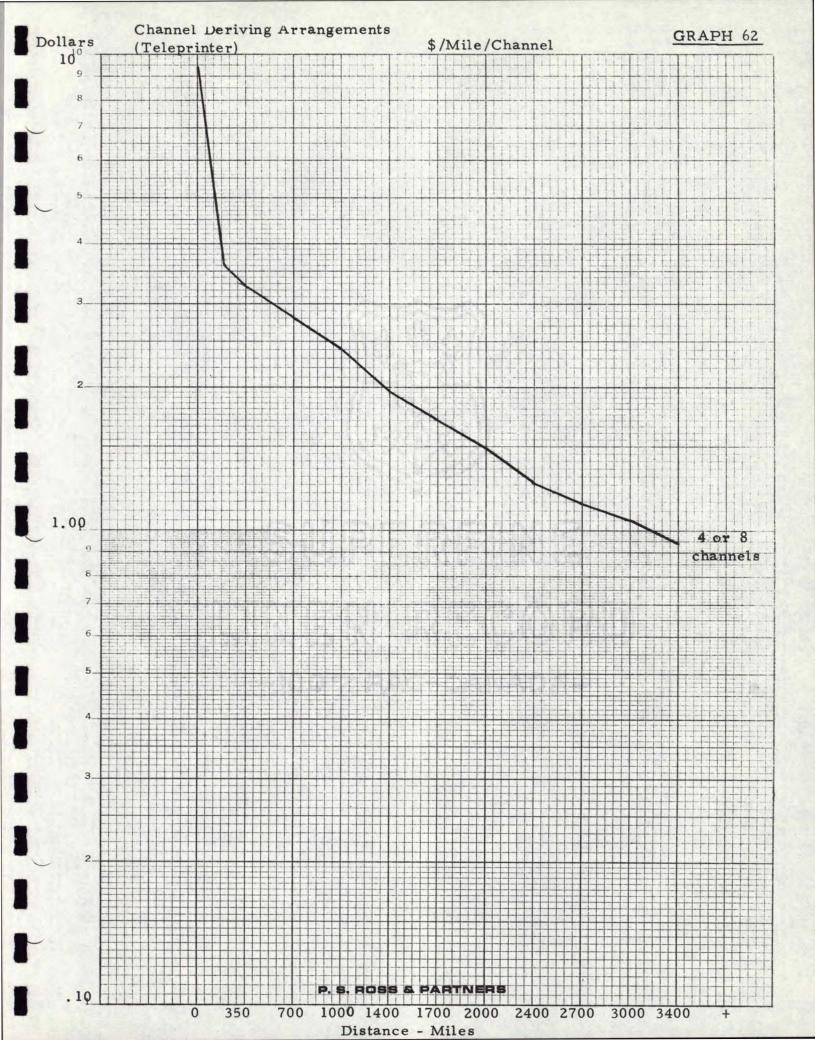
12648

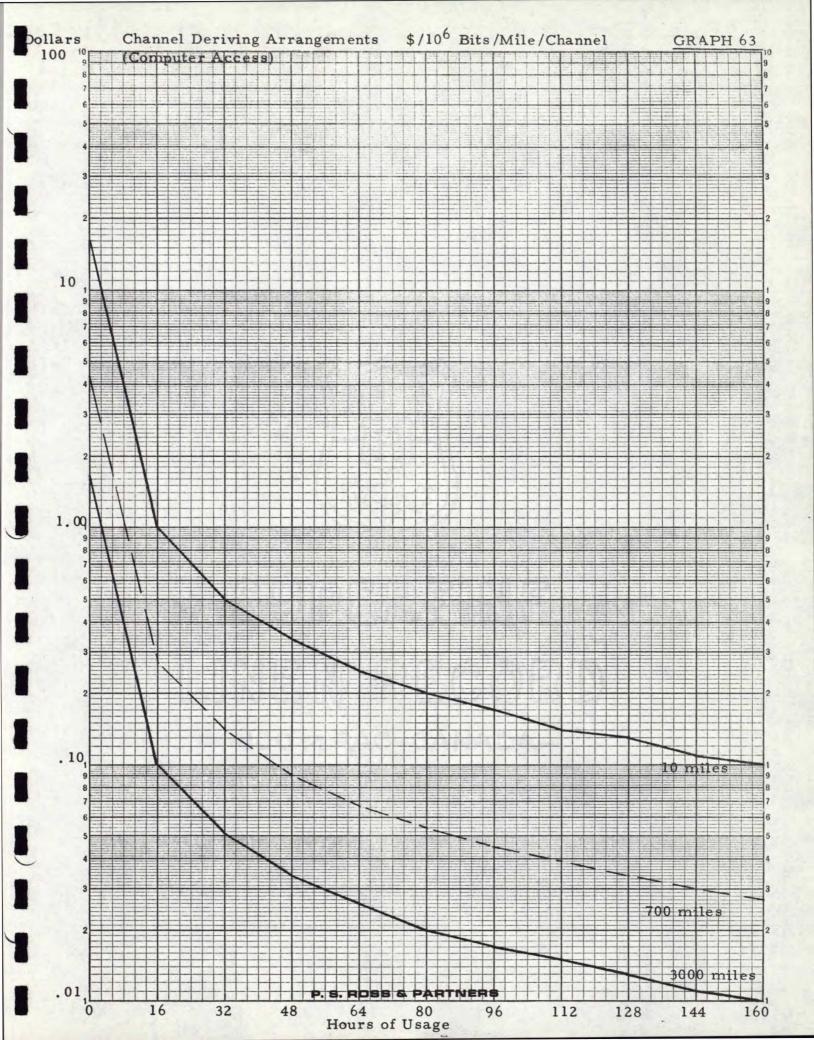
12648

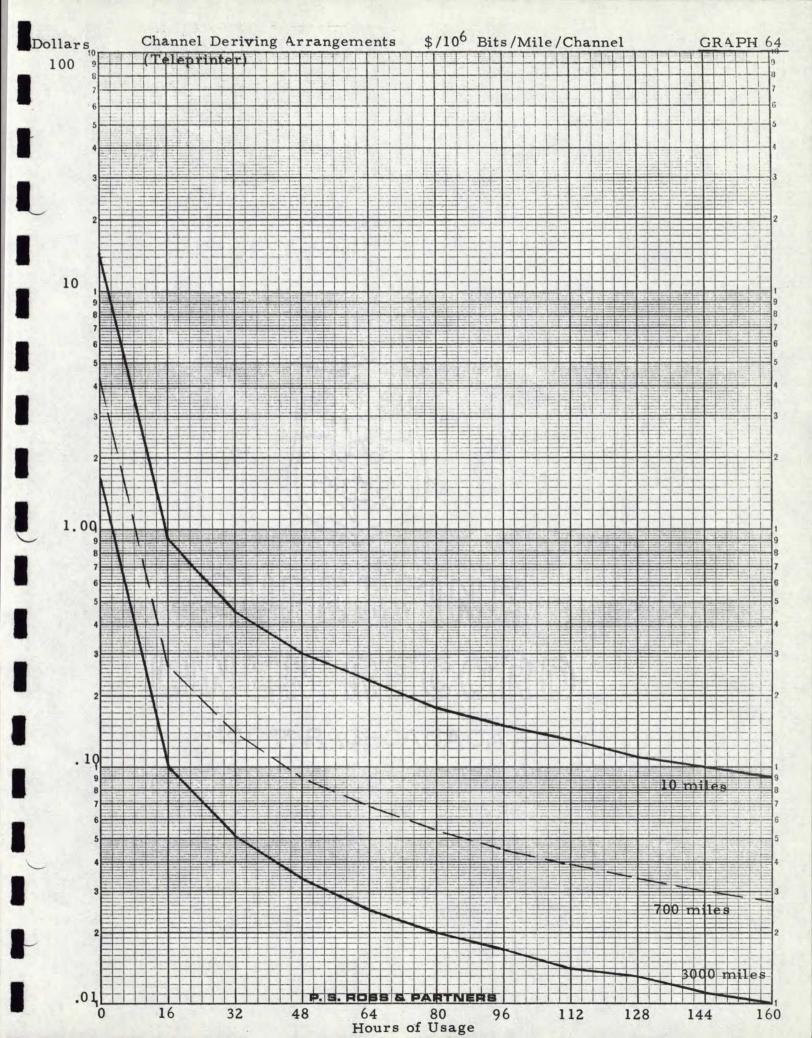












TELPAK A - SIMPLEX

MONTHLY CHARGES INCLUDING STATION RENTALS ____AND TRANSMISSION CHARGES

	One Hour	22 Hours	176 Hours
Represent-	Total	\$/Mile/10 ⁶ Bits Total 2400 4800 7200 9600	Total
Mileages	Charges	Charges bps bps bps bps	Charges
10	\$ 370	\$ 520 \$.025 \$.0125 \$.0083 \$.0063	\$ 670
350	8870	9020 .012 .0062 .0041 .0031	9170
700	17620	17770 .012 .0061 .0041 .0031	17920
1000	25120	25270 .012 .0061 .0041 .0030	25420
1400	35120	35270 .012 .0061 .0040 .0030	35420
1700	42620	42770 .012 .0060 .0040 .0030	42920
2000	50120	50270 .012 .0060 .0040 .0030	50420
2400	60120	60270 .012 .0060 .0040 .0030	60420
2700	67620	67770 .012 .0060 .0040 .0030	67920
3000	75120	75270 .012 .0060 .0040 .0030	75420
3400	85120	85270 .012 .0060 .0040 .0030	85420

TABLE 48

At 4800 bps	<u>350 N</u>	Miles	3000 Miles		
Time in Hours	Total <u>Charges</u>	\$/10 ⁶ Bits/ Mile	Total Charges	\$/10 ⁶ Bits/ Mile	
1	\$8870	\$.12	\$75420	\$. 12	
16	8870	.0076	75420	.0076	
32	8870	.0038	75420	.0038	
48	8870	.0025	75420	.0025	
64	8870	.0019	75420	.0019	
80	8870	.0015	75420	.0015	
96	8870	.0013	75420	.0013	
112	8870	.0011	75420	.0011	
128	8870	.00096	75420	.00096	
144	8870	.00085	75420	.00085	
160	8870	.00076	75420	.00076	
176	8870	.00069	75420	.00069	

TELPAK A - DUPLEX

MONTHLY CHARGES INCLUDING STATION RENTALS AND TRANSMISSION CHARGES

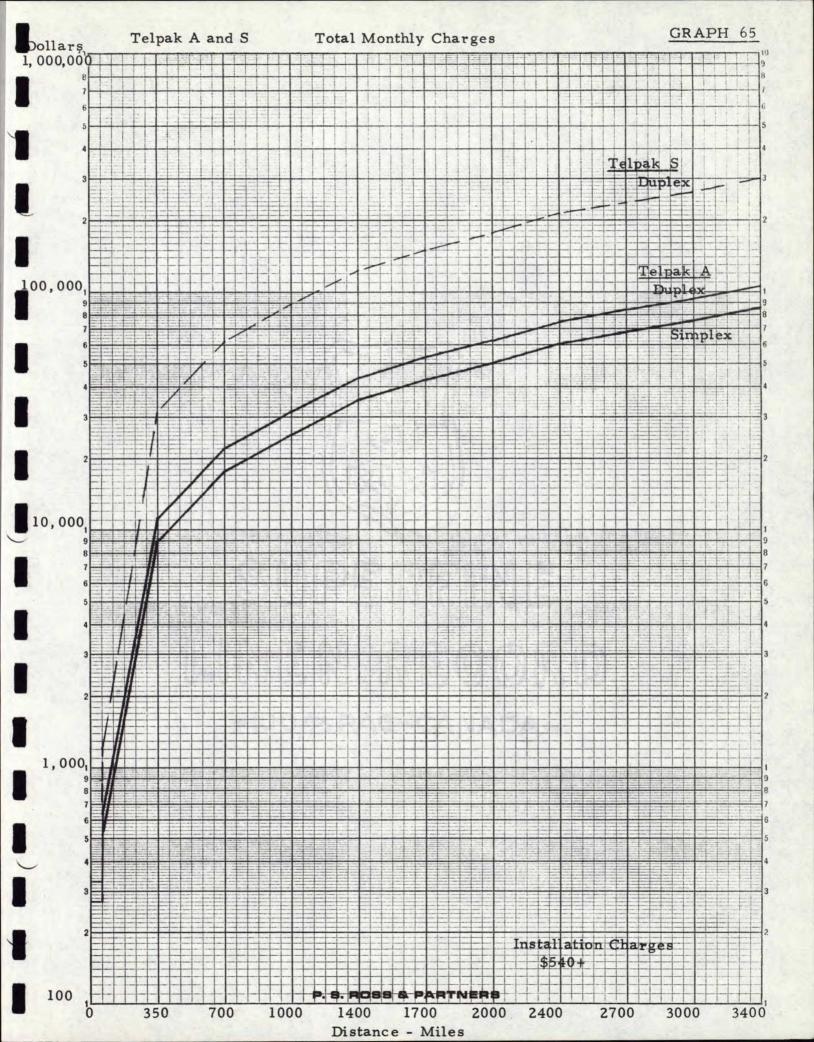
- -	One Hour		<u>22 F</u>	lours			176 Hours
Represent-			<u>\$ /</u>	Mile/10	6 Bits		
ative	Total	Total	2400	4800	7200	9600	Total
Mileages	Charges	Charges	bps	bps	<u>bps</u>	bps	Charges
10	\$ 490.	\$ 640	\$.031	\$.015	\$.010	\$.0077	\$ 790
350	11030	11180	.015	.0077	.0051	.0038	11330
700	21880	22030	.015	.0076	.0050	.0038	22180
1000	31180	31330	.015	.0075	.0050	.0038	31480
1400	43580	4 3 730	.015	.0075	.0050	.0038	43880
1700	52880	53030	,015	.0075	.0050	.0037	53180
2000	62180	62330	.015	.0075	.0050	.0037	62480
2400	74580	74730	.015	.0075	.0050	.0037	74880
2700	83880	84030	.015	.0075	.0050	.0037	84180
3000	93180	93330	.015	.0075	.0050	.0037	93480
3400	105580	105730	.015	.0075	.0050	.0037	105880

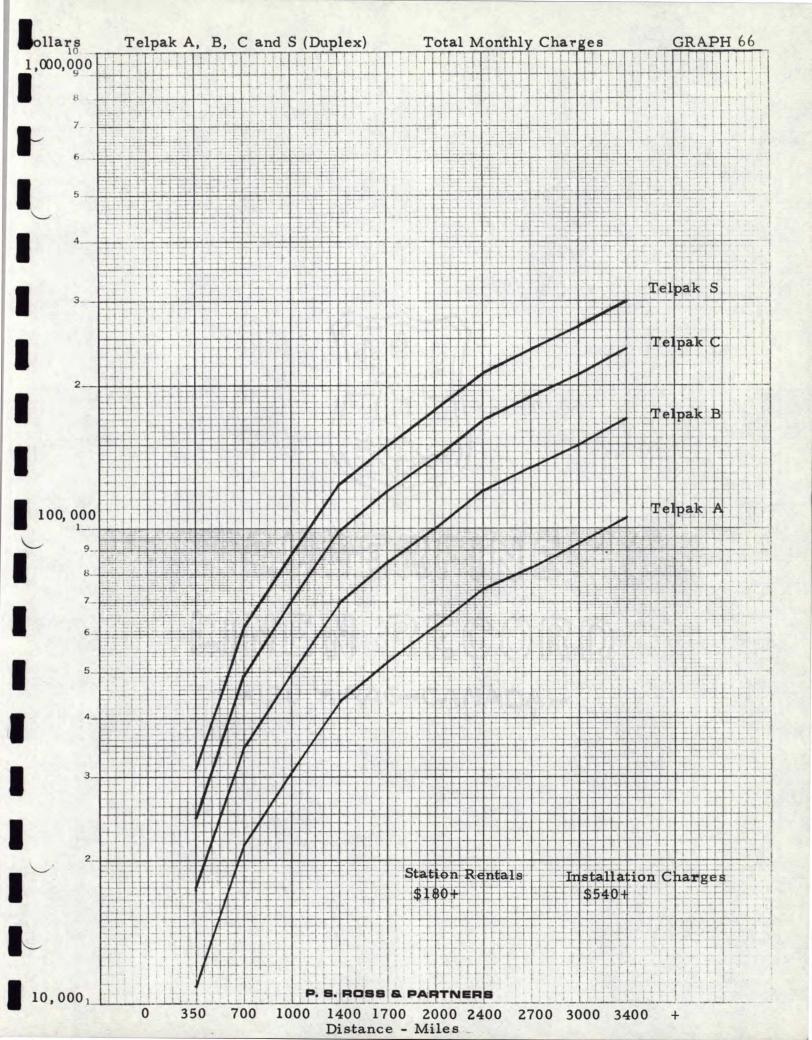
TABLE 50

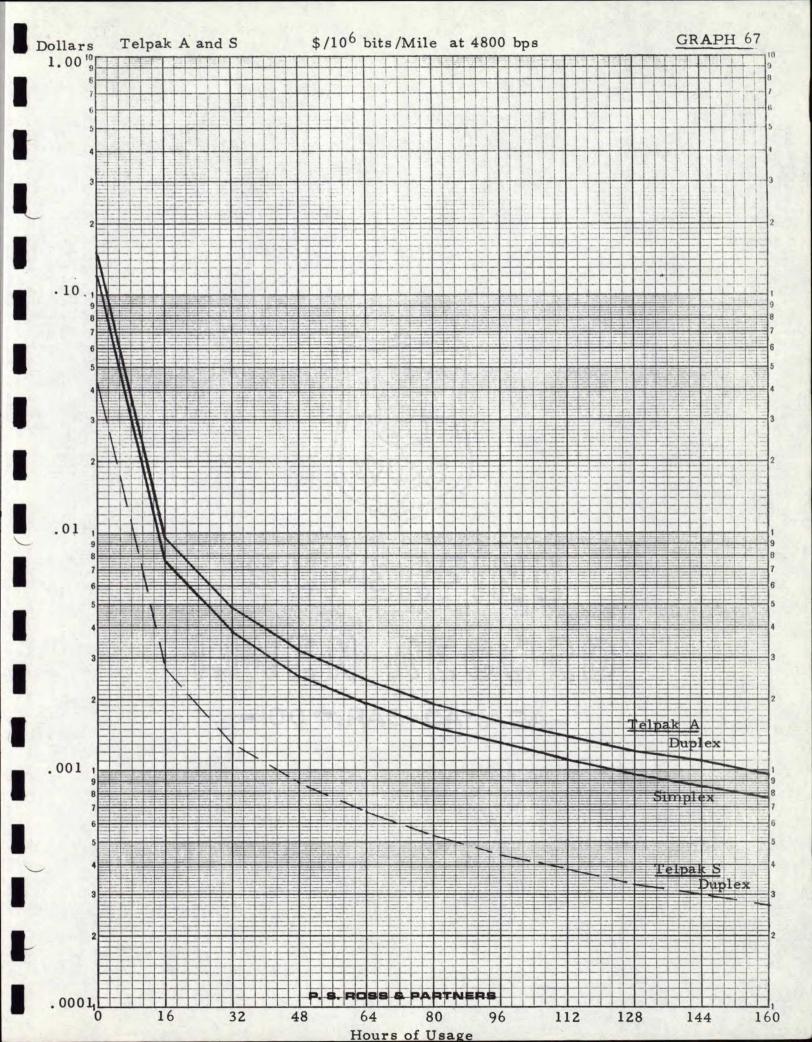
At 4800 bps

	350 N	Alles	3000 Miles		
Time in Hours	Total Charges	\$/10 ⁶ Bits/ Mile	Total Charges	\$/10 ⁶ Bits/ Mile	
1	\$11030	\$.15	\$93480	\$.1 5	
16	11030	. 00 95	93480	.0094	
32	11030	.0048	93480	.0047	
48	11030	.0032	93480	.0031	
64	11030	.0024	93480	.0023	
80	11030	.0019	93480	.0019	
96	11030	.0016	93480	.0016	
112	11030	.0014	93480	.0014	
128	11030	.0012	93480	.0012	
144	11030	.0011	93480	.0011	
160	11030	.00095	93480	.00095	
176	11030	.00086	93480	.00086	

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APPENDIX C

ANALYSIS OF INTER-SERVICE RATE RELATIONSHIPS

Of the three principal factors that influence total charges - distance, usage and number of stations - only distance is common to all services. The following chart depicts the service in groups which reflect those factors which determine total charges.

Usage and Distance

Telex and Data Telex TWX Datacom Dataspeed Broadband Multicom Dataphone

Distance and Stations

Computer Inquiry Service Dataline II Dataline III

Others

Schedules 1-3A Channel Deriving Arrangements

Distance Alone

Telpak A-S Schedules 4-4C

When computing total charges and services where distance and usage are the important factors, the measures are mileage and the number of bits transmitted. This latter, in turn, is a function of the service speed and monthly hours of use. Therefore, any comparison of the various services can best be done by reducing all service charges to a charge per bit mile.

The following analysis first compares services within each of the three major groups and then compares the groups to each other. Within a group, obvious sub-groups and exceptions may exist. In the first group, Distance and Usage, the services of Telex and Data Telex, TWX, Datacom and Dataspeed form a sub-group, as do Broadband, Multicom, and Dataphone. The main common feature of the services in each sub-group is their similarity in charges and the gap between these charges.

In this analysis, certain assumptions were made regarding hours of usage and numbers of stations. All other assumptions made remained identical to those made previously. The assumptions made are consistent from service to service, except where noted.

Telex, Data Telex, TWX, Datacom and Dataspeed all behave in a similar fashion relative to distance. As mileage increases, the charge

per bit mile drops, the rate of decrease being almost identical for all services. The highest charges are for Telex and the lowest for Data Telex. At given mileages, the rates for these four services are somewhat alike with TWX, Datacom and Data Telex rates falling between the higher rates of Telex and lower rates of Dataspeed.

A similar situation is reflected in the remaining services in this group: Broadband, Multicom and Dataphone. The first two services have internal speed differences affecting their charges per bit mile, although the difference is not great. Their rate of decline is about the same as it was for the services previously discussed, although in absolute terms the charges per bit mile are substantially less than for the slower services.

Considering these charges relative to speed, it is apparent that charges drop as speed increases and that, at similar speeds and distances, the charges per bit mile are very close for the Telex, Data Telex, TWX, Datacom, Dataspeed group and for Broadband, Multicom and Dataphone. However, the Multicom high speed service is the only high speed transmission in this group and its charges per bit mile are competitive with other Multicom and Broadband and Dataphone charges at lower speeds.

The second major grouping, Distance and Stations, comprises three services with speeds of 180 bps, 300 bps and 2000 bps. The charges per station per bit mile over increasing distances all decline at approximately the same rate. The highest charges belong to the slowest service, Telex Computer Inquiry service, with Dataline II having slightly lower charges. The fastest service, Dataline III, is much more economical for given distances and throughput. The same relationships hold true when the basis of comparison is speed rather than distance. Consequently, at given distances and utilizations, the charges per station per bit mile are less for high speed services than for low speed ones.

Those services where the only rate determinant is distance have been grouped to compare the effect of distance and speed on each. In all services of this type a further dimension is involved, that of local and inter-city rates for Schedules 4 to 4C and of simplex and duplex for Telpaks A to S. For the purposes of this study only the most common conditions have been considered — inter-city and duplex.

These services are all private line, so that the total monthly charges are independent of the number of hours of usage or the speed of the service. The lower-speed less-expensive services are more costly in most cases in terms of charges per bit mile for a given

distance and usage, because with the higher speed services the increased speed more than offsets the lower total charge.

Schedule 4 inter-city at 600 bps has the highest charge per bit mile in terms of either distance or speed. This charge drops considerably as mileage increases. On the other hand, Telpak S at 9600 bps has the lowest charges of all the services in this group. With increasing mileage, charges for Schedules 4 and 4C keep dropping in nearly linear fashion. Telpak services drop initially at very low mileages but level off and become constant up to the maximum distance. Mileage, in the case of all these services, has less impact on charges per bit mile than does speed.

When these charges are related to speed, a wide range of charges per bit mile is noted, the highest being Schedule 4 and the lowest Telpak S. Considerable overlap exists between Telpak A at low speeds and Schedule 4C at higher speeds. Charges for all services drop at about the same rate as speed increases.

The final services, Schedules 1, 2, 3 and 3A and Channel Deriving Arrangements for Teleprinter and Computer Access must be treated separately because the manner in which their rates are established differs from that of other services. Inter-city charges per bit mile are similar for both Schedule 1 and Schedule 3 services. The trends relative to distance are also similar. As mileage increases, charges drop, the reduction being greater at low mileages and levelling off somewhat at greater distances. The effect is similar for local services. As speeds increase from 50 bps to 75 bps for Schedules 1 and 3 respectively, charges per bit mile drop because total monthly charges are independent of speed or hours of usage. Charges for the same number of hours utilization for the two speeds will be lower at 75 bps than at 50 bps. It is also lower at greater mileages, with the greatest drop occurring above very low mileages. Relative to speed, the highest rates are for Schedule 1 and the lowest for Schedule 3 at high mileage. Reductions in charges per bit mile for speed are small. The most significant drops occur because of increases in distance.

Channel Deriving Arrangements are made up of the two previously mentioned components, each with a different method of rate calculation. However, when these components are evaluated in relation to each other, their charges per bit mile are quite similar. These charges decline as distances increase and the rate of decline is about the same for both services. The service with the highest charges is Teleprinter at 82.5 bps and the lowest charges are for Teleprinter at 180 bps.

Of the two components of Channel Deriving Arrangements, only Teleprinter is offered in more than one speed. The rate of decline in charges per bit mile is greater as a result of speed changes from 82.5 bps to 180 bps than as a result of distance increases. Therefore, speed has more influence in reducing charges per bit mile for Teleprinter than does distance. Charges for Computer Access and higher speed Teleprinter are almost identical.

All fourteen services are presented on Graph 79 in terms of their charges per bit mile and speed. On this graph each service can be seen in relation to all other services, particularly from the point of view of cost to the user. However, it should be remembered that the graph and supporting tables are only as valid as the assumptions which underlie the analysis. As mentioned previously, in the report, it was necessary to be selective. For example, the analysis has considered all fourteen services but in some cases local service was omitted and for others simplex not considered. Where services have more than one speed, these are joined by broken lines. The five or six points for each service represent different mileages, with the lowest mileages representing the highest charges. From this comparison, it is apparent that a trend curve could be drawn from top left to lower right (or from low speed/ high charges to high speed/low charges). The high point on this curve would be low-mileage Schedules 1 and 3 and Telex services at 50 bps. At the other extreme would be long distance Multicom services at 50,000 bps. Two definite groupings seem to emerge: the first from 50 bps to 180 bps with charges per bit mile from just below \$.10 to about \$1.00; and the second group from 2000 bps to 10,000 bps with charges per bit mile from \$.001 to about \$.05. Other services exist outside these groups but these are, for the most part, specialized. These two groups, on the other hand, contain the most competitive services offered by the carriers.

The graph also reveals the very broad range of charges which a user may incur. Charges range from \$.001 to \$15.00 per bit mile showing how important careful selection of services can be and the savings that are available to the high volume user.

As previously mentioned, the validity of these comparisons holds only in terms of relative relationships and trends. It is certainly clear that every user of data transmission services must analyse his own particular situation in every detail before deciding on the optimum type or combination of types of service which will serve him best. This is true, in the first place, because of the general complexity of the rate structure as mentioned in the report. However, the user's problem is

not simplified by either the tariff books of the carriers or the number of alternative offerings which are available to him.

USAGE AND DISTANCE GROUP

MONTHLY DATA TRANSMISSION CHARGES PER MILE PER MILLION BITS

TELEX AND DATA TELEX

Charges/Mile/10⁶ Bits

Mileages	50 bps	180 bps
20	\$4.19	\$1.16
200	.70	. 20
400	. 44	.12
1200	. 20	.055
2700	. 13	.035

TWX

Charges/Mile/10⁶ Bits

Mileages	<u>110 bps</u>
150	\$.31
800	.084
1300	.065
2000	.062
3100	.054

DATACOM

DATASPEED

Charges/Mile/10⁶ Bits

110 bps	600 bps	1200 bps
\$1.91	\$. 63	\$.32
. 36	.08	.04
.24	.05	.025
.11	.023	.011
.087	.018	.0089
.054	.011	.0055
	\$1.91 .36 .24 .11 .087	\$1.91 \$.63 .36 .08 .24 .05 .11 .023 .087 .018

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USAGE AND DISTANCE GROUP

MONTHLY DATA TRANSMISSION CHARGES PER MILE PER MILLION BITS

BROADBAND

Charges/Mile/10⁶ Bits

$\underline{\text{Mileages}}$	1800 bps	2400 bps	4800 bps
175	\$.011	\$.0082	\$.0082
5 2 5	.0045	.0034	.0035
1225	.0031	.0023	.0022
1925	.0029	.0022	.0019
3000	.0025	0018	.0014

MULTICOM

Charges/Mile/10⁶ Bits

Mileages	2400 bps	4800 bps	19200 _bps	40800 _bps	50000 _bps
100	\$.016	\$.0098	\$.019	\$.016	\$.013
300	.0054	.0044	.0079	.0067	.0055
1200	.0025	.0020	.0031	.0027	.0020
2000	.0022	.0015	.0019	.0017	.0014
2800	.0018	.0012	.0014	.0012	.0010

DATAPHONE

Charges/Mile/10⁶ Bits

	600	2000
$\underline{\text{Mileages}}$	bps	<u>bps</u>
10	\$.31	\$. 093
200	.064	.0019
400	.042	.0013
1200	.020	.00059
1600	.016	.00047
3000	.0098	.00030

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DISTANCE AND STATIONS GROUP

MONTHLY DATA TRANSMISSION CHARGES PER MILE PER MILLION BITS

TELEX COMPUTER INQUIRY SERVICE - 12 STATIONS

Charges/Mile/Station/10⁶ Bits

Mileages	180 bps
Local (10)	\$.34
25	. 20
175	.041
450	.024
1250	.019
2900	.015

DATALINE II - 10 STATIONS

Charges/Mile/Station/10⁶ Bits

<u>300 bps</u>
·
\$.13
.028
.016
.013
.010

DATALINE III - 10 STATIONS

Charges/Mile/Station/10⁶ Bits

Mileages	<u>2000 bps</u>
25	\$.033
175	.0083
450	.0050
1250	.0033
2900	.0021

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DISTANCE ALONE GROUP

MONTHLY DATA TRANSMISSION CHARGES PER MILE PER MILLION BITS

SCHEDULE 4

Charges/Mile/10⁶ Bits

Local		<u>Inter-City</u>		
Mileages	600 bps	Mileages	600 bps	
1	\$17.60	. 10	\$1.84	
5	3.58	350	. 11	
15	1.25	1000	.067	
20	. 96	2000	.039	
30	. 67	3000	.028	

SCHEDULE 4C

Local		Inter-	City
Mileages	<u>2400 bps</u>	Mileages	2400 bps
1	\$6.04	10	\$62
5	1.24	350	.033
15	.44	1000	.018
20	.34	2000	.011
30	. 24	3000	.0075

DISTANCE ALONE GROUP

MONTHLY DATA TRANSMISSION CHARGES PER MILE PER MILLION BITS

TELPAK A

Charges/Mile/10⁶ Bits

	Simple:	x			Duplex		
2400	4800	7200	9600	2400	4800	7200	9600
bps	bps	bps	bps	<u>bps</u>	_bps_	bps	bps
\$.025	\$.0125	\$.0083	\$.0063	\$.031	\$.015	\$.010	\$.0077
.012	.0062	.0041	.0031	.015	.0077	.0051	.0038
.012	.0061	.0041	.0030	.015	.0075	.0050	.0038
.012	.0060	.0040	.0030	.015	.0075	.0050	.0037
.012	.0060	.0040	.0030	.015	.0075	.0050	.0037
	\$.025 .012 .012 .012	2400 4800 bps bps \$.025 \$.0125 .012 .0062 .012 .0061 .012 .0060	bps bps bps \$.025 \$.0125 \$.0083 .012 .0062 .0041 .012 .0061 .0041 .012 .0060 .0040	2400 4800 7200 9600 bps bps bps bps \$.025 \$.0125 \$.0083 \$.0063 .012 .0062 .0041 .0031 .012 .0061 .0041 .0030 .012 .0060 .0040 .0030	2400 4800 7200 9600 2400 bps bps bps bps \$.025 \$.0125 \$.0083 \$.0063 \$.031 .012 .0062 .0041 .0031 .015 .012 .0061 .0041 .0030 .015 .012 .0060 .0040 .0030 .015	2400 4800 7200 9600 2400 4800 bps bps bps bps bps \$.025 \$.0125 \$.0083 \$.0063 \$.031 \$.015 .012 .0062 .0041 .0031 .015 .0077 .012 .0061 .0041 .0030 .015 .0075 .012 .0060 .0040 .0030 .015 .0075	2400 4800 7200 9600 2400 4800 7200 bps bps bps bps bps bps bps \$.025 \$.0125 \$.0083 \$.0063 \$.031 \$.015 \$.010 .012 .0062 .0041 .0031 .015 .0077 .0051 .012 .0061 .0041 .0030 .015 .0075 .0050 .012 .0060 .0040 .0030 .015 .0075 .0050

TELPAK S

	Duplex			
	2400	4800	7200	9600
Mileages	bps	<u>bps</u>	<u>bps</u>	bps
10	\$.0053	\$.0027	\$.0018	\$,0013
350	.0039	.0019	.0013	. 00097
1000	.0039	.0019	.0013	.00097
2000	.0039	.0019	.0013	.00097

OTHERS

MONTHLY DATA TRANSMISSION CHARGES PER MILE PER MILLION BITS

SCHEDULE 1

Charges/Mile/10⁶ Bits

<u>Local</u>		Inter-City		
Mileages	50 bps	Mileages	50 bps	
1	\$141	10	\$15.33	
5	28.79	350	.76	
15	10.10	1000	.48	
20	7.77	2000	.41	
30	5.43	3000	.38	

SCHEDULE 3

Local		Inter-City	
Mileages	75 bps	$\underline{\text{Mileages}}$	75 bps
1	\$93.60	. 10	\$11.75
5	19.23	350	.57
15	6.82	1000	. 38
20	5.28	2000	.33
30	3.73	3000	.31

CHANNEL DERIVING ARRANGEMENTS

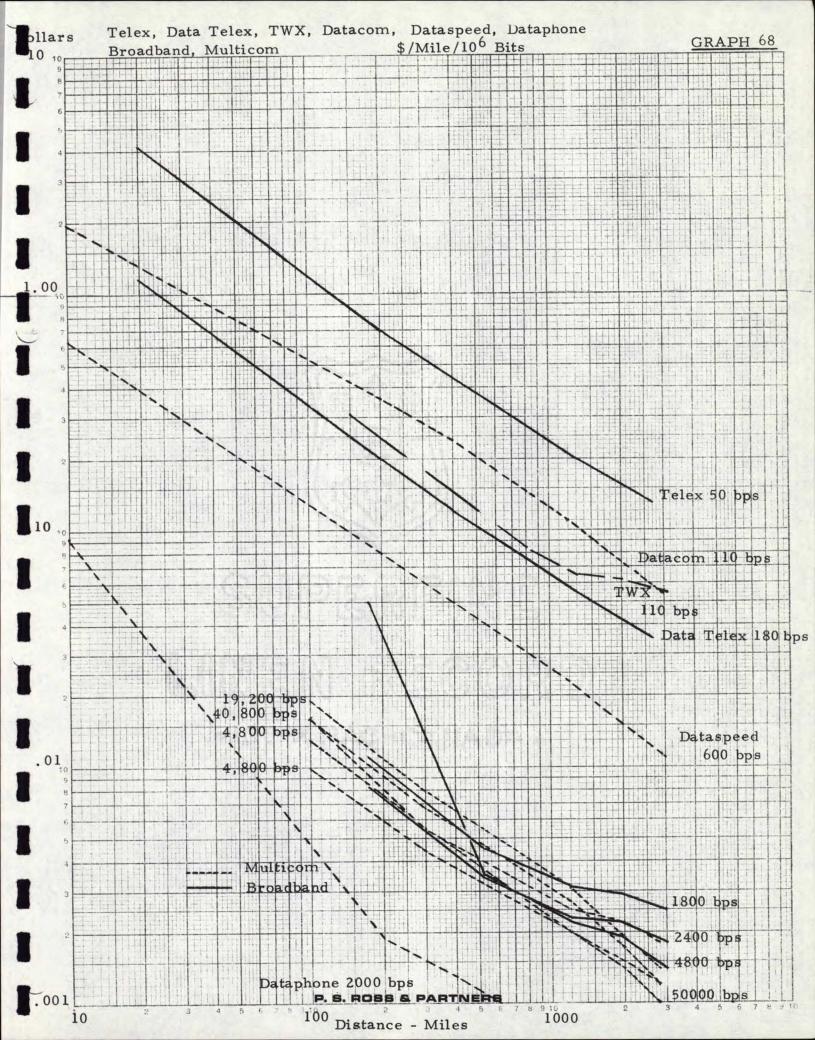
TELEPRINTER

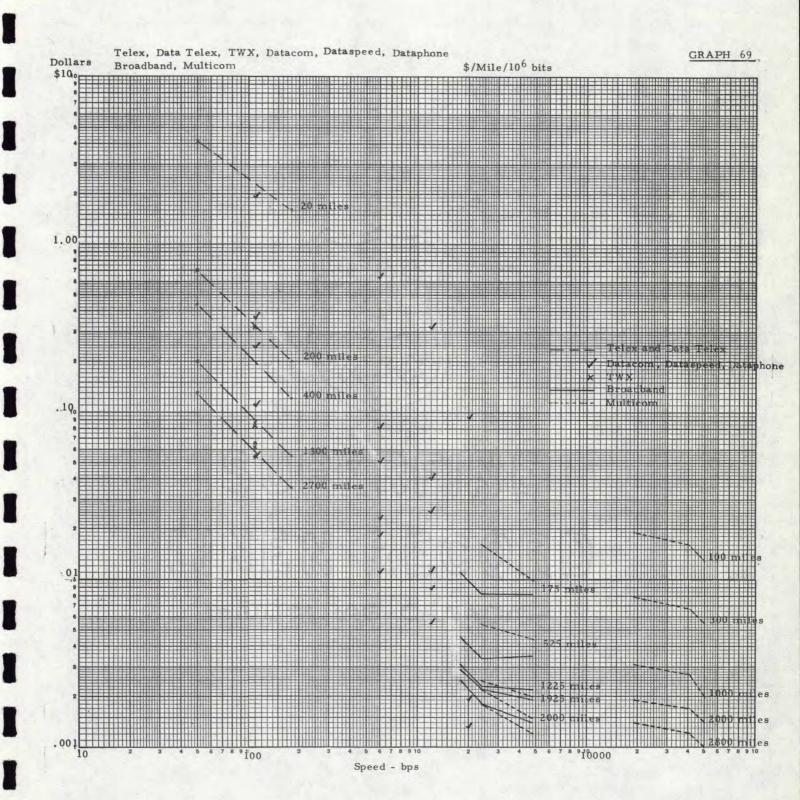
Charges/Mile/10⁶ Bits

Mileages	82.5 bps	180 bps
10	\$1.18	\$. 66
350	.49	.23
1400	. 30	. 14
2000	. 23	.10
3000	.16	.074

COMPUTER ACCESS

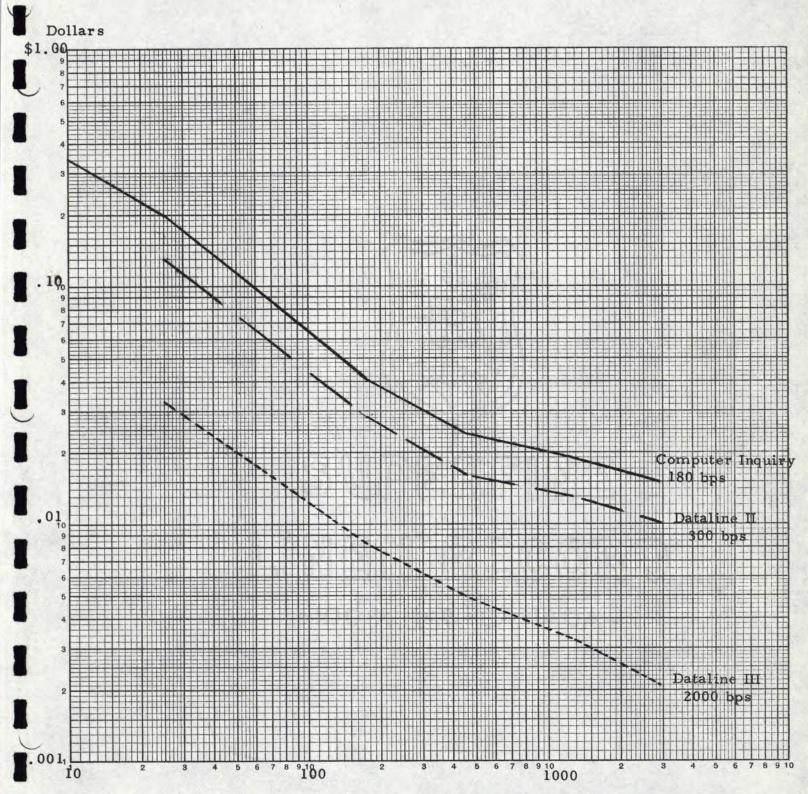
Mileages_	<u>180 bps</u>
10	\$.73
350	. 24
1000	. 17
2000	.11
3000	.075





Telex Computer Inquiry Service Dataline II and Dataline III

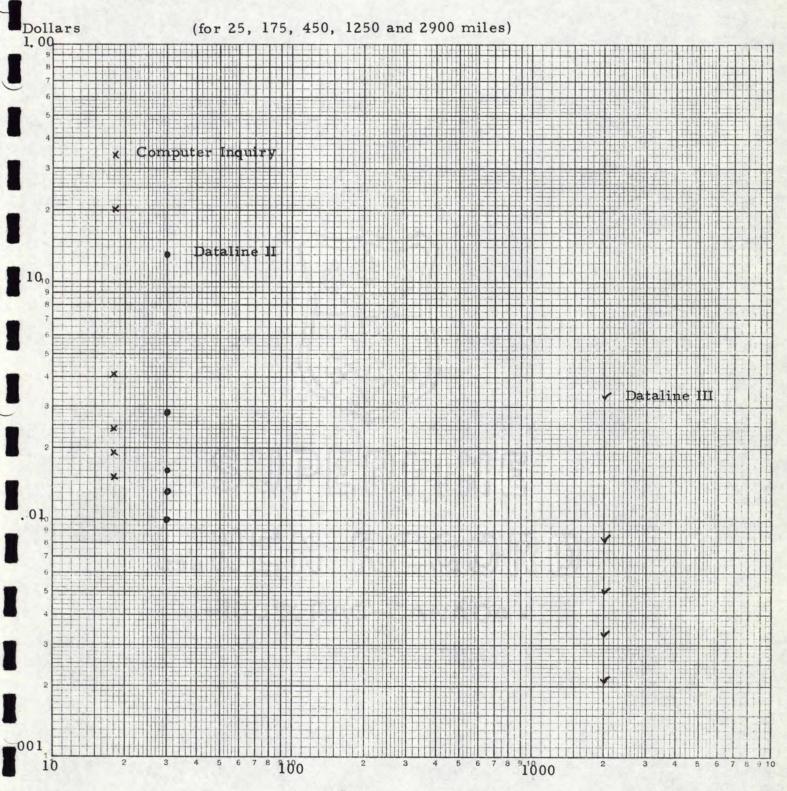
\$/Mile/Station/106 bits



Distance - Miles

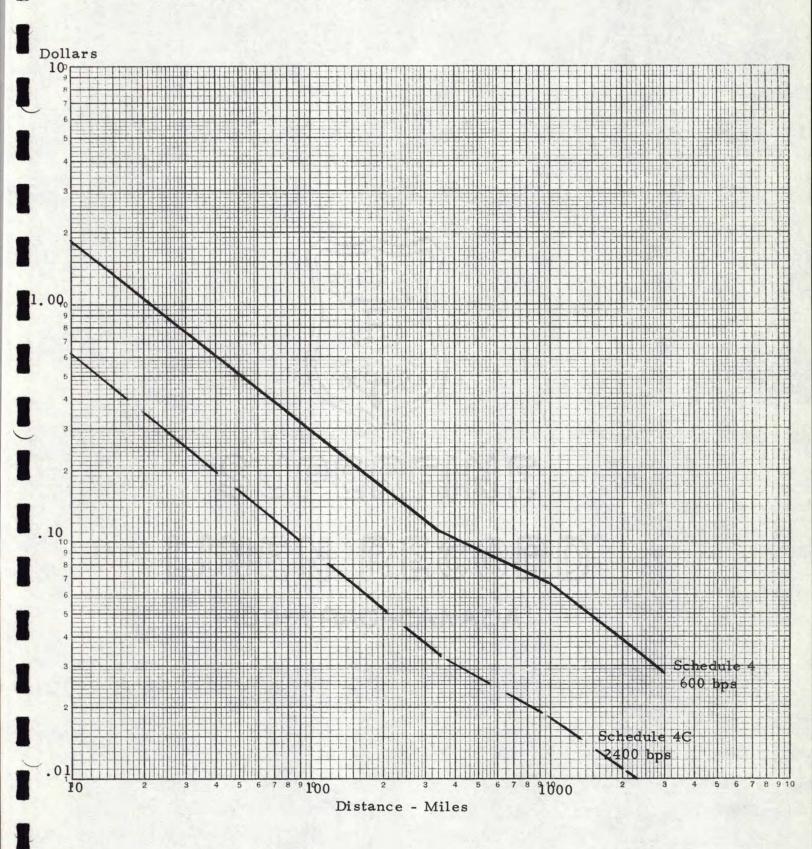
Telex Computer Inquiry Service Dataline II and Dataline III

\$/Mile/Station/10⁶ bits



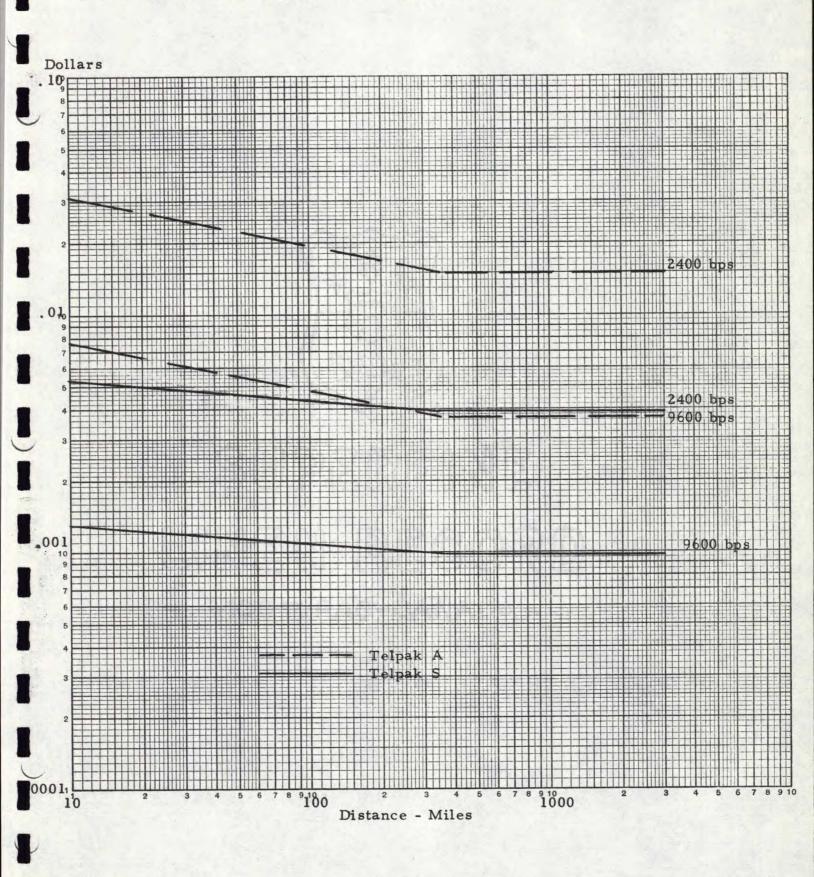
Speed - bps

Schedules 4 and 4C (Inter-City) \$/Mile/10⁶ bits



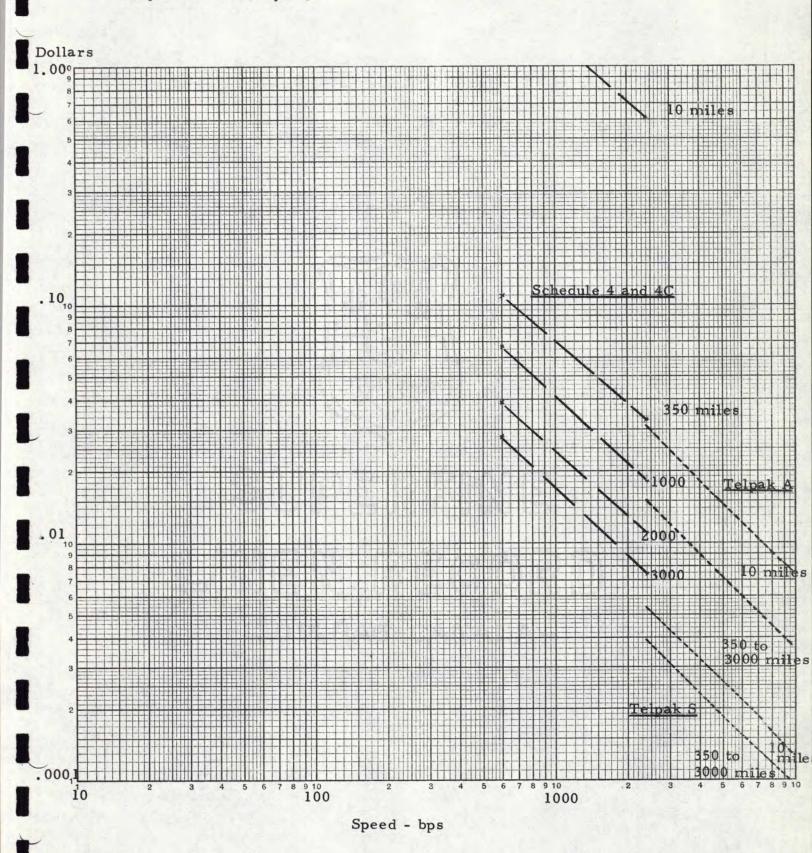
Telpak A and S (Duplex)

\$/Mile/10⁶ bits



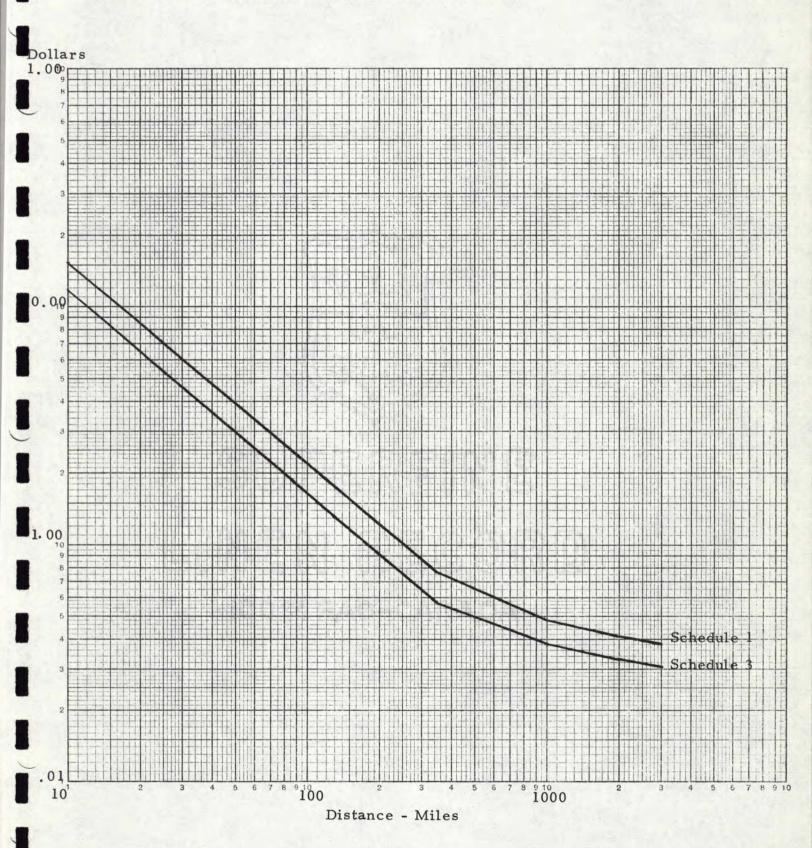
Schedules 4 and 4C (Inter-City)
Telpak A and S (Duplex)

\$/Mile/10⁶ bits

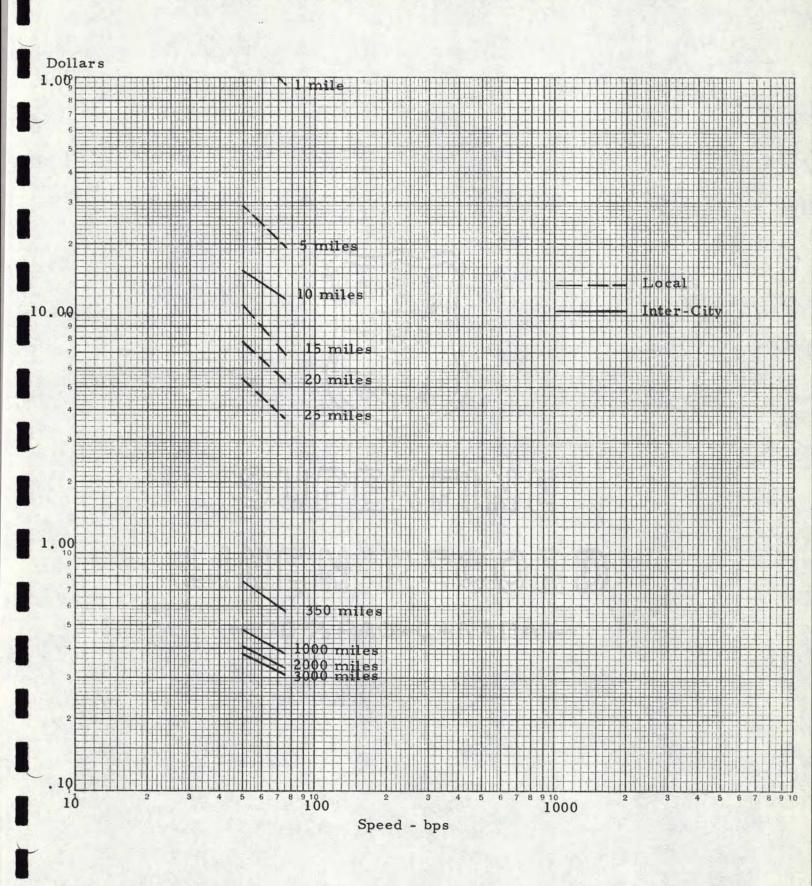


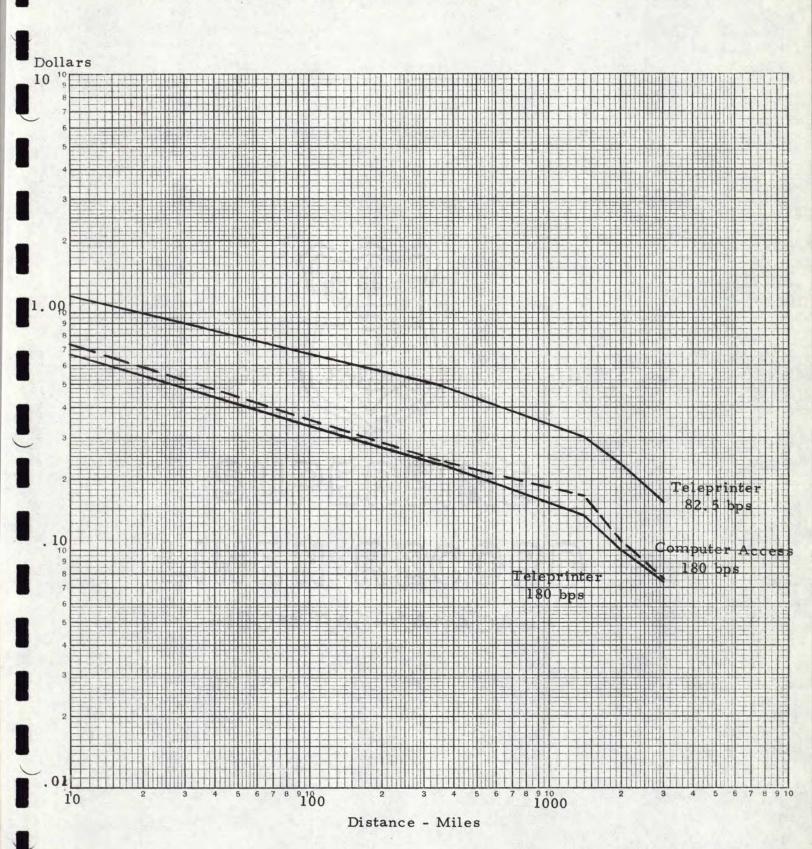
P. S. ROSS & PARTNERS

Schedules 1 and 3 (Inter-City) \$/Mile/10⁶ bits



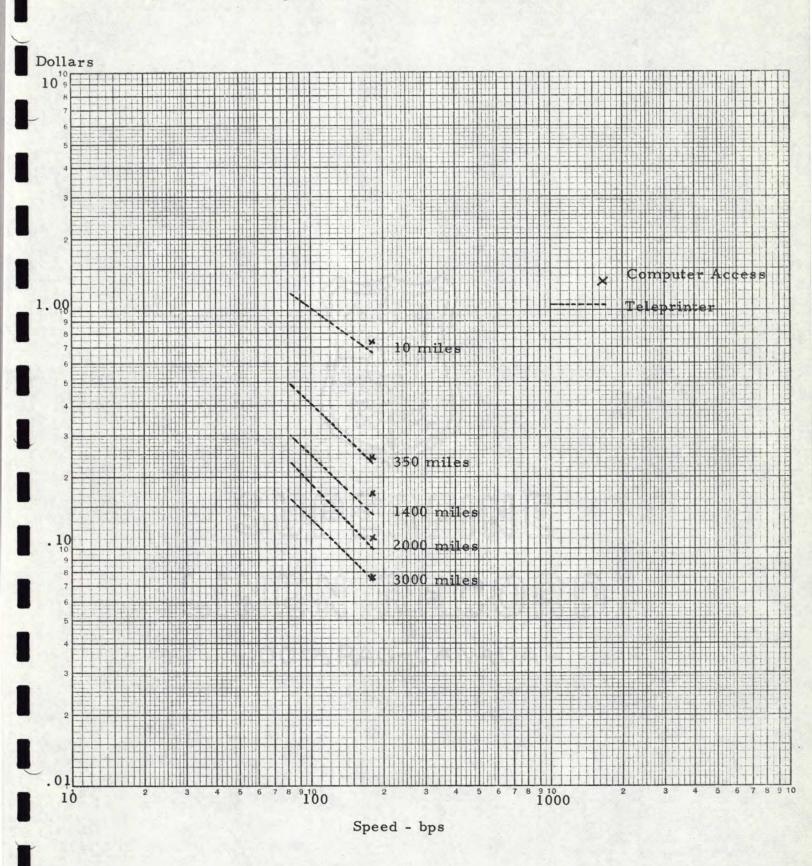
\$/Mile/10⁶ bits

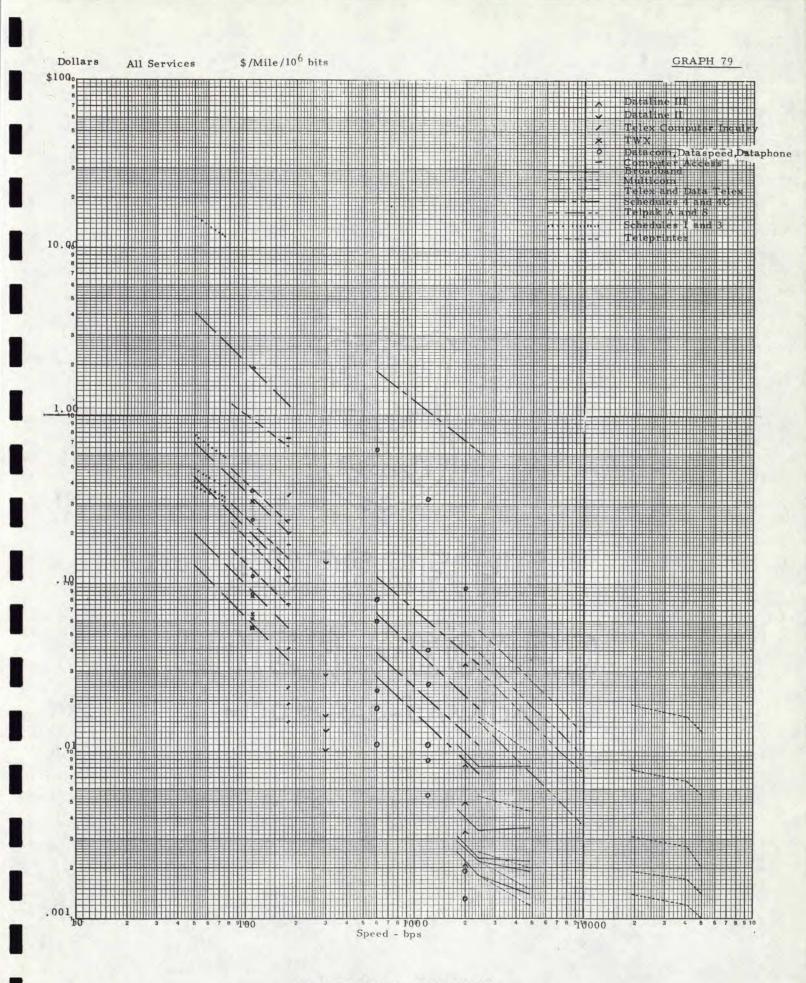




P. S. ROSS & PARTNERS

\$/Mile/10⁶ bits





APPENDIX D

AN EXAMINATION OF CARRIERS' COSTS

OF PROVIDING DATA TRANSMISSION SERVICES

THE ELEMENTS OF COST

Introduction

The existing networks do not provide a digital data transmission service but rather a transmission service for digital data. This is because all the Canadian networks are designed primarily to transmit in analogue waveforms. The digital data signals, therefore, must be transformed into analogue waveforms before entering the network at the sending end by the use of a modulator-demodulator unit (better known as a modem). Another modem at the receiving end restores the data to its original digital form. The carriers in fact are operating a total telecommunications network which provides transmission services for several forms of communications including digital data. Because the transmission facilities are integrated, it is necessary to examine the integrated costs of the system to determine their applicability to the digital data transmission services.

The basic element of cost in a communications system is the investment in plant required to provide the service. The operating costs are largely related to investment. The investment costs are those expenditures associated with acquiring property, plant and equipment which have substantial worth and relatively long life expectancy. Investment costs may be financed through the issue of shares or debt, in which case an annual general charge will be imposed for the use of the money and recovery of the investment. The amount of this annual charge is dependent mainly upon the current interest rates, the level of yield expected, the service life of the plant, and the opportunities for salvage.

Operating expense is generated by the existence and the use of the communications system. These are continuing costs, associated with operating, maintaining and administering the system and providing for depreciation. The costs are dependent upon the amount and type of plant in service, its location and configuration, how it is used and maintained, the policies and operating practices of the company as well as the influences exerted by the public and government.

The operating costs of Canadian carriers in terms of dollars expended per \$1000 of gross plant investment proves to be quite stable over a period of years. The total costs (less dividends) for the telephone industry as shown in Table 1 have varied only slightly from an annual rate of 20% of the total plant investment. There is, however, a small downward trend until 1964 which increases thereafter.

ANNUAL EXPENDITURES PER \$1000 OF PLANT INVESTMENT IN THE CANADIAN TELEPHONE INDUSTRY

Year	Cost of Plant (millions of	Expenditures lof dollars)	Expenditures Per \$1000 of Gross Plant (dollars)
1960	\$2692.2	\$549.0	\$204
1961	2926.5	590.4	202
1962	3192.2	636.5	200
1963	3510.5	687.3	196
1964	3808.5	746.5	196
1965	4127.4	821.2	199
1966	4544.5	912.5	201
1967	5011.0	1006.5	201
1968	5467.3	1095.8	200
1969	5988.2	1227.4	205

1. Includes taxes, interest and all operating expenses, but excludes divident payments

Source: Telephone Statistics 1969, Statistics Canada Catalogue 56-203, November 1970

There are three major classifications of carriers' costs:

- * operating expense
- * taxes
- * cost of money

Operating expense is the combination of the costs associated with depreciation, maintenance, operations and the general expense of doing business. Tax components include all forms of taxation whether based on property, sales or income. The cost of money includes interest paid, amortization of discount and premium on long term debt and dividend payments where applicable.

Cost Patterns Among the Carriers

Although the overall costs of conducting business, as measured against total plant investment, are relatively the same for both the telephone and the telegraph industries there are a number of differences in their distribution. Table 2 reveals that costs attributable to depreciation are comparable but other cost categories differ appreciably. The operations and maintenance expenses paid by the telephone companies are significantly lower, but this is offset by higher costs for general expenses, for taxes and interest payments. Data concerning dividend payments was available only for the telephone companies. The operations and general expense categories of the two types of carriers are not directly comparable but together the categories include the same expenses. The costs of operations are generally those directly associated with the handling of daily traffic on the network. These include the wages and salaries of the operators, clerks and supervisors engaged in traffic activities. The general expenses normally include the salaries of the officers and general office employees of the companies, the costs of commercial and marketing activity, insurance and legal aid, office supplies and other business expenses. It is significant that the two categories combined approximate an expenditure of \$60 per \$1000 of plant for both the telephone and the telegraph segments of the carrier industry.

Significant variations can also be found from company to company. Data available for the calendar year 1968 pertaining to the largest telegraph and telephone firms are presented in Table 3. Together these companies

EXPENDITURES OF TELECOMMUNICATIONS CARRIERS PER \$1000 OF GROSS PLANT INVESTMENT

. .

		ne Companies ollars)	Cable C	aph and Companies ollars)
OPERATING EXPENSE		\$148		\$175
Maintenance Depreciation Operations General	\$40 48 16 44		\$71 45 32 27	
TAXES		\$ 33		\$ 22
Income Other	\$23 10		\$17 5	
COST OF MONEY		\$ 45		\$ 3
Interest Dividends	\$24 21		\$ 3 Not ava	ilable
COSTS, LESS DIVIDENDS	·	\$205		\$200

Source: Derived from the tables of Statistics Canada Catalogues 56-201, October 1971 and 56-203, November 1970

TABLE 3

COMPARATIVE STATISTICS OF SELECTED TELECOMMUNICATIONS CARRIERS (1968)

		BC Tel	Bell	CNT	CPR	COTC
			(mill	lions of dol	lars)	
1.	Gross Plant Investment	\$613.3	\$3279.3	\$277.8	\$122.7	\$106.5
	·	(C	osts in \$ Pe	r \$1000 of	Gross Pla	nt)
2.	Operating Expense					
	Maintenance	\$ 45	\$ 41	\$ 82	\$ 57	\$ 44
	Depreciation	47	46	39	32	64
	Operations	20	16	9	78	32
	General	32	39	33	<u>19</u>	10
	Totals	144	142	163	186	150
3.	Taxes					
	Income	26	22		21	58
	Other	9	21	5	7	
	Totals	35	43	5	28	58
				7 1		
4.	Interest	23	19		· ••	24
5.	Totals, Items 2, 3, 4	202	204	168	214	232
6.	Dividend Payments	18	27	-	-	-
7.	Income, After Taxes, Before Dividends	29	35	31	19	54

Source: Statistics Canada Catalogues 56-201 and 56-202, transcripts and exhibits of the Canada Transport Commission during the 1969 rate hearings for BC Telephone and Bell Canada. The costs per \$1000 of plant were developed by the consultants.

represent two-thirds of the Canadian investment in carrier plant. In each of the cost categories, variations of 100% or more can be discovered. It is clearly evident from the table that some carriers are able to avoid completely the payment of property or income taxes, or interest on investment capital. Some government sponsored enterprises do not face the requirement to provide a return on investment in the form of dividend payments. Others, such as the railroad companies, combine their telecommunications operations with their railway operations, assigning more or less of the total expenses to the railway operation. For example, in 1968 the CNT assigned 3% of the maintenance and depreciation costs, and 80% of the operations costs to the railway, but none of the general costs. The corresponding figures for 1970 are 4%, 95% and zero respectively. The CPR attributed 32% of the maintenance and depreciation costs to railway operations. The corresponding figures for 1970 are 24%, 22% and 11% respectively.

In 1969 expenditures by members of the Trans-Canada Telephone System averaged \$221 per \$1000 of plant to cover all costs including dividends. The costs for each member ranged between a low of \$181 to a high of \$234 per \$1000 of investment. The details are given in Table 4.

For the CN-CP Telecommunications network in 1970, the total costs less dividends averaged \$182 per \$1000 of investment. The details are shown in Table 5.

One must conclude from the nature of the existing variables in the Canadian telecommunications environment that the pattern of costs for each of the carriers is a unique blend determined by the type of operation required to satisfy the demands made upon the companies, their opportunities for acquiring capital, their organization framework and the tax structure of the society in which they operate.

Maintenance Expense

Maintenance and depreciation account for the major portion of the operating expenses. Maintenance costs include the labour and material required for the upkeep of the plant. Up to one-third of all employee expense is related to the need for equipment maintenance. Currently the major portion of maintenance expense is generated by

^{1.} Source: Statistics Canada, Telegraph and Cable Statistics, Catalogue 56-201, 1970

ANNUAL COSTS
TRANS-CANADA TELEPHONE SYSTEM, 1969

	Total Plant (millions of dollars)	Operating Expenses & Other Taxes	Income Taxes & Interest (dollars	Costs less Dividends per \$1000)	Dividends	Total Costs
BC Tel	\$ 645.1	\$150	\$57	\$207	\$20	\$227
AGT	476.4	154	39	193	21	214
Sask Tel	217.7	139	28	167	2 5	192
MTS	278.5	144	37	181	0	181
Bell	3593.4	148	55	203	25	228
NBTel	159.1	144	50	194	22	216
MT&T	172.1	140	65	205	25	230
Nfld Tel	55.4	173	31	204	30	234
TCTS Total	\$5597.7	\$148	·\$52	\$200	\$21	\$221

Source: Statistics Canada Catalogue 56-202, July 1970

OPERATING COSTS OF CARRIERS FORMING CN-CP TELECOMMUNICATIONS (1970)

Ite	<u>m</u>	CNT	<u>CPR</u> (millions o	Combined of dollars)
1.	Gross Plant Investment	\$303.9	\$131.3	\$435.2
		(d	ollars per \$	31000 per plant)
2.	Operating Expenses		•	
	Maintenance Depreciation Operations General Totals	\$ 87 40 2 34 163	\$ 70 37 76 24 207	\$ 82 39 24 31 176
3.	Taxes Income Other Totals	<u>5</u> 5	26 10 36	8 7 15
4.	Interest	<u>.</u> .	2	1
5.	Total Items 2, 3, 4	\$168	\$245	\$182

Source: Statistics Canada Catalogue 56-201, October 1971

the switching and associated equipments which are located in the central offices employed in both local and long distance transmission. However, the maintenance of equipment located on subscribers' premises is also costly. The equipment configuration, use and location are important elements among the factors affecting maintenance costs.

The experience of Bell Canada in 1968 is illustrated in Table 6. The first column indicates the cost of maintenance per \$1000 of plant in the particular category of equipment being maintained. For every \$1000 invested in central office equipment, \$48 was spent for its maintenance, and for each \$1000 invested in station equipment located on subscriber's premises, \$70 was spent for its upkeep. The second column permits a further comparison of the maintenance effort based on the company's total investment. Bell Canada expenditure for maintenance in 1968 was \$41 per \$1000 of plant, of which \$17, or 41%, was spent on central office equipment and \$15, or 37%, on subscriber station equipment. Data for other companies was not available in the same detail, so that intercompany comparisons could not be made at this level.

Depreciation Expense

Depreciation expense has been a greater proportion of the operating expense in recent years. The size of the annual depreciation charge depends on the life of the equipment and the current cost of money. Electronic systems are deemed to have a life span of 20 years. Experience has shown that the electronic equipment within the system has an average life of 10 years, while that for station connections is as low as 7 years, and for buildings is over 30 years. In addition to simple wear, telecommunications systems are prone to early obsolescence to the extent that equipment is no longer satisfactory when newer equipment and techniques yield technically superior performance or more economical operation. A comprehensive list of the depreciation rates applied to categories of telephone plant by Bell Canada is given in Table 7. Equipments such as vehicles, tools and work equipment depreciate more rapidly, but these represent a very small proportion of the total. The investment in station equipment, however, depreciates over 11 years, and this category represents about one-fifth of the total book cost. This has some important implications for the costs associated with data networks since the cost of station equipment is higher for data transmission services, with the result that station equipment costs could be a relatively high proportion of the

TABLE 6

BELL CANADA, 1968

MAINTENANCE EXPENSES BY EQUIPMENT CATEGORY

	Maintenance Expense Per \$1000		
	of Equipment Category	of Total Tele- phone Plant	
LAND AND BUILDINGS	\$13	\$ 1	
CENTRAL OFFICE EQUIPMENT	48	17	
STATION EQUIPMENT	70	15	
OUTSIDE PLANT	22	7	
OTHER	17	1	
		\$41 ———	

Source: Derived from CTC hearings, 1969, Item No. 5, Information Requested by Attorney General for Ontario

total investment in a purely data transmission network. Table 7 was developed through studies made within Bell Canada. Although they are representative of the telecommunications industry as a whole, they are not necessarily transferable to the operations of other companies.

THE ELEMENTS OF INVESTMENT

Introduction

In order to examine the investment in various classes of equipment that are required for data transmission systems, it is useful to establish five major categories. These are:

- * station equipment (located at the customer's site)
- * local loops (linking the station to the network)
- * switching equipment
- * inter-office transmission facilities; and
- * support facilities (buildings, vehicles, tools, etc.)

These categories of equipment form the building blocks of the systems. In each category there are a wide variety of equipments and techniques which are in turn the components of these building blocks. Each component provides certain performance characteristics that may or may not be advantageous in particular situations. The choice of equipment normally is based on an assessment of the alternatives available, selecting the one which maximizes performance at least cost.

In the continually expanding and technologically advancing communications industry, selection criteria must continue to include consideration of the rate of growth that can be expected, the expansion capability of the equipment, its service lifetime, the probability of obsolescence and the need for compatibility with other equipment already in the system. A further choice is offered to the carrier operating a distribution network employing alternative routing, because a trade-off between categories of equipment may be possible. The fundamental conclusion is that the

TABLE 7

BELL CANADA DEPRECIATION RATES - 1968 AND 1969

	·		10/0	
Account		10/0	1969	10/0
	T:u -	1968	Provisional	1968
Number	Title	$\underline{\text{Rate}}$	Rate	% of Plant
212	Buildings	2.7	2.7	7.9
221.1	*C.O.E Manual	6.0	6.0	
221.3	C.O.E Step-by-Step	4.3	5.4	
221,4	C.O.E Crossbar	3.5	3.6	
221.5	C.O.E Circuit	5,2	5.2	
221.6	C.O.E Radio	6.9	6.9	
221.7-170	C.O.E Electronic - MSD	20.0	20.0	
221.7-270	C.O.E Electronic - CSN	7.6	7.6	
221.7-970	C.O.E Electronic - ESS	3.1	3.1	
	C.O.E. Composite	4.6	-	35.4
231	Station Apparatus	7.4	7.4	
232	Station Connections	13.0	13.0	
234	Private Branch Exchanges	6.1	6.1	
	Station Composite	9.2		21.8
241	Pole Lines	4.4	4.4	
242,1-110	Aerial Cable - Exchange	3.6	3.6	
242-1-210	Aerial Cable - Toll	2.7	2.7	
242.2-120	U.G. Cable - Exchange	2.3	2.3	
242.2-220	U.G. Cable - Toll	2.7	2.7	
242.3-130	Buried Cable - Exchange	3.3	3.3	
242.3-230	Buried Cable - Toll	2.6	2.6	•
242.4	Submarine Cable	3.4	3.4	
243.1	Aerial Wire - Exchange	13.9	14.0	
243.2	Aerial Wire - Toll	4.0	4.0	
244	U.G. Conduit	1.7	1.7	
	Outside Plant Composite	3,4	-	32.8
261	Furniture & Office Equipment	4.6	4.6	0.8
264.1	Motor Vehicles	13.9	13.9	
264.2	Garage & MV Shop Equipment	6.0	6.0	
264.3	Tractors, Trenchers & Associated			
0/1 7	Cable-Laying Equipment	9.7	9.7	
264.5	Other Tools & Work Equipment	8, 6	8.6	
	Vehicles, Tools Composite	12.2	-	1.3
	Composite Rate - All Depreciable			
	Property	5.169	5.266	

*C.O.E. - Central Office Equipment

Source: CTC hearings re Bell Canada application, 1969, Exhibit B-87

relationship between performance and cost for any segment of a communications system cannot be considered in isolation, but must be reviewed in the light of the basis on which investment decisions were made, namely, the requirements for the system as a whole, whether existing or planned.

A large proportion of the data appearing in this section pertains to the investments made by the telephone companies. The principal sources of these data are the Telecommunications Studies, documents relating to hearings held by the Canadian Transport Commission, and the annual reports of the carriers. Data in similar detail concerning the telegraph and cable carriers were not available from similar sources.

According to the very recent Trans-Canada Telephone publication "Communications, Computers and Canada", the telephone networks carry approximately two-thirds of the low speed data traffic and three-quarters of the medium and high speed data transmitted on the Canadian switched networks. Their investments can thus be taken as indicative of the nature of equipment necessary to meet the user-to-user needs for data communications on a switched basis. Table 8 indicates the telephone investment by categories which are similar to those described earlier in this section. Each of these investment categories will be examined in detail in the following paragraphs.

Station Equipment

Four principal types of equipment are provided at the subscriber's station:

- * terminals
- * data sets or modems

(The term data set is more general than modem. Modems modulate and demodulate data signals. Some data sets do not contain a modem.)

- * multiplexers
- * telephone handsets

The greater proportion of terminal devices in use today are the teletypewriter or keyboard-type devices, employed in user-to-user and

TCTS INVESTMENT BY EQUIPMENT CATEGORY (DECEMBER 1970)

	Investment (millions)	Investment
STATION EQUIPMENT	\$1,217	20.6
OUTSIDE PLANT	1,830	31.0
SWITCHING EQUIPMENT	1,421	24.1
TRANSMISSION FACILITIES	809	13.7
OTHER INVESTMENT (Land, Buildings, Vehicles, Tools, etc.)	624	10.6
TOTALS	\$5,901	100.0

Source: TCTS Member Company Investment Data, 1970 submitted to the Telecommission

user-to-computer services. Unit prices range from \$500 to \$3,500 for teleprinters operating up to 100 words per minute (wpm) between \$2,200 and \$5,000 for speeds up to 150 wpm, and from \$5,000 to \$8,000 for speeds up to 1200 wpm. Machines which only receive are 10% to 20% less expensive in each of the speed ranges. In the low speed range, that is 100 wpm or less, heavy duty teleprinters are two to four times the cost of light duty machines. Teleprinters fitted with tape punch/readers increase costs by 25% to 50%. Telespeed/Dataspeed receivers are 30% more expensive than the corresponding sending sets. In 1958 Bell Canada reported that the 90 Dataspeed units in service represented an investment of \$670,000, averaging \$7,444 per unit. A list of representative equipments, their capabilities and costs are presented in Table 9.

Data sets convert digital signals to analogue at the sending end and at the receiving end restore the signal to digital form. Costs generally increase with:

- * increased speeds of transmission
- * increased sophistication of the data sets
- * the numbers of optional features provided
- * adaptability for use with the switched network

The effect of requiring increased tranmission speeds is shown in Table 10.

There are a multitude of variations in data sets, each of which affect the purchase price. Some data sets do not contain an integral telephone set, but can accommodate a separate telephone. Some data sets can accommodate several telephones. Some can operate unattended. Others have reverse channel capability for requesting transmission. Still others have capability for providing both voice and data facilities, error correction, and compensation for distortion created by the communications line. The modem furnished by the carrier is usually selected to meet the requirements of a particular class of user.

Material costs of station equipment for data communications provided by Bell Canada on customers' premises are given in Table 11.

^{1.} Auerbach Computer Technology Reports, Philadelphia, 1971

TABLE 9 Page 1

TELETYPE EQUIPMENT

			•
TRADE NAME OR MODEL	FUNCTION	SPEED WPM	PURCHASE PRICE \$U.S.

Model 28			
Equipment		60-100	7 7 =-0
KSR	Send/receive		1,440-1,730
ASR	Send/receive with tape punch/reader		2,425-3,000
R/O	Receive only		1,275-1,470
Model 32	•	*	
Equipment	•	60-100	
KSR	Send/receive		500-400
ASR	Send/receive with tape punch/		
	reader		750-825
R/O	Receive only		500-550
, 0	receive only		
Model 33			
Equipment	` <i>,</i> '	100	
KSR	Send/receive		800-725
ASR	Send/receive with tape punch/reader		800-975
R/O	Receive only		550-650
ASR	Send/receive with tape punch/		
•	reader; equipped with numeric		
	keyboard		900-1,000
Remote Keyboard	Send only		150
Model 35			
Equipment		100	
KSR	Send/receive		1,700-2,210
ASR	Send/receive with tape punch/		
11011	reader		2,850-3,250
R/O	Receive only		1,424-1,550
ACS	Send/receive with tape punch/		
	2 readers; extensive format		
	control		4,725 up

TABLE 9 Page 2

TELETYPE EQUIPMENT

TRADE NAME OR MODEL	FUNCTION	SPEED WPM	PURCHASE PRICE \$U.S.
Model 37			
Equipment	•	150	
KSR	Send/receive; parity check		2,450-2,850
ASR	Send/receive with tape punch/reader		4,050-4,650
R/O	Receive only	•	2,125-2,550
Telespeed Equipment 750 - Send Set	Send only	750	1,000 (table-top) 1,550 (cabinet)
750 - Receive Set	Receive only	750	2,850
1050 - Send Set	Send only	1050	2,350
1050 - Receive Set	Receive only	1050	3,100
1200 EDC		1050 or	
- Send Set	Send only	2100	4,819
1200 EDC	Receive only; performs read-	1050 or	
- Receive Set	after-write check	2100	6,226

Source: Auerbach Computer Technology Reports, Philadelphia 1971

EFFECTS OF TRANSMISSION SPEEDS ON COSTS OF DATA SETS

Speed in bps	Network	Approximate <u>Unit Cost</u>
300	Public Switched	\$ 400
1200	Public Switched	800
2400	Private Line	1,800 /
2400	Public Switched	2,200
4800	Private Line	5,600
4800	Public Switched	12,000

Sources: Derived from:

Auerbach Computer Technology Reports, Philadelphia, 1971

Datapro '70 Communications, Datapro Research Corporation, Philadelphia, 1971

Specialized Communications Carrier Market, Frost & Sullivan, Inc., New York, 1971

MATERIAL COST OF STATION EQUIPMENT Bell Canada as at December 31, 1968

	Units <u>Installed</u>	Book Costs	Average Cos Per Unit
DATA-PHONE DATA SETS (including Private Line connected sets)	1491	\$1,900,000	1274 🕳
DATA-SPEED UNITS	90	670,000	7444
TELETYPEWRITER EXCHANGE SERVICE (TWX) (includes Data Set and Teletypewriter)	2136	5,500,000	2575 -
DATACOM SERVICE (includes Data Set and Teletypewriter)	296	800,000	2702
PRIVATE LINE DATA TELETYPEWRITE	R 189	930,000	4921

Source: CTC Hearings 1969, re Bell Canada application, Exhibits B-335 and B-336

Multiplexers are used to combine several low speed data signals into a composite high speed signal in order to transmit them into a single channel to the receiving station where the original low speed signals are then recovered. The equipment is offered to the user with large telecommunications requirements to reduce his overall costs for service. In this environment, multiplexers are an element of station equipment as distinct from their general use by the carriers. Two forms of multiplexing exist. One, frequency division multiplexing (FDM) divides the capacity of a communications voice band channel into a number of low speed data channels with specified frequency allocations. Time division multiplexing (TDM) interleaves data streams in time from a number of low speed channels to form a high speed data stream. FDM equipment has been more generally used because of the higher costs of TDM sets. However, this cost disparity is disappearing and in some cases the production of highly reliable TDM equipment requiring little maintenance has reversed the advantage. Multiplexers are constructed to provide an extremely wide range of options with respect to the characteristics of input data, transmission rates, mixing patterns, number of channels, status and diagnostic indicators and error control. Carrier costs per data channel when used at full capacity range from about \$350 to \$775.1

Sophistication rather than the speed of transmission is the principal cost factor. Some manufacturers build in greater flexibility at higher cost; others provide a wide range of optional features. Some multiplexers offer a voice plus data capability, accepting both simultaneously by accommodating some low-speed data channels on the upper portion of the same voiceband channel. Some equipments may be fitted with plug-in filters for changing channel speeds, or with crystal controlled oscillators for improved frequency control. Other multiplexers incorporate a capability allowing local control of remote digital signals for testing purposes. Carriers' costs increase with the number and sophistication of the features that are provided. Otherwise, the carrier's cost per data channel decreases with increasing channel handling capacity.

The ordinary telephone handset can be used for data transmission. Portable terminals with acoustic couplers accommodate the handsets in specially designed cradles. The data which is already in analogue form when presented to the handset is transmitted via the public switched network. Ordinary handsets range from \$18 to \$23 depending upon type. The 1968 unit cost of an installed touchtone telephone was \$33. Bell Canada reported that the cost of an installed

^{1.} Auerbach Computer Technology Reports: Multiple ers, Philadelphia, 1971

CTC Hearings re BC Tel Rate Application 1970, Exhibit BCT-9 and Bell Canada Rate Application 1969, Transcript of Evidence Vols. 44 and 47.

telephone was between \$96 and \$120. The telephone and wiring at the customer's location cost \$60, with the remainder of the cost attributable to the directly associated equipment at the central office, including switching equipment. Acoustic couplers to accommodate speeds up to 300 bps, and which the subscriber himself may supply, are available in the United States from \$250 to \$600 with the majority near the \$400 level. Couplers for use at 1200 bps cost between \$700 and \$1100.2 Differences in cost are in some cases attributable to built-in optional features such as automatic answer, reverse channel, carrier detection indicator and loop-back features. The cost for the most expensive telephone does not begin to approach the costs for acoustic couplers, data sets, modems or multiplexers. For example, the cost of a private line teleprinter is 150 times that of the ordinary telephone handset, and the Dataspeed units are 225 times that of a touch-tone telephone. Increased utilization of the network for data traffic will enlarge the total investment in station equipment. Users supplying their own terminal facilities help to absorb this cost and reduce the investment requirements for the carrier.

Local Loops

The local loop is the circuit that connects the station equipment to the local central office or exchange. Each local or subscriber loop is associated with a particular subscriber station, often with a specific piece of station equipment at the subscriber's premises. At the exchange, two situations arise. If the subscriber has selected the switched network for data transmission, the loop is connected to the switching equipment which permits access to the network. If he uses a private line, the loop is connected to the circuit leading to the other station or stations forming the private system.

Because there are a number of subscriber stations connected to it, each central office is, in effect the hub of a rimless wheel and the subscriber loops are the spokes connected to the centre. The circuits, being concentrated at the hub, generally leave the exchange in large feeder cables. As the distance from the central office increases, the circuits cascade through a number of smaller distribution cables, eventually reaching a terminal from which one or more pairs of wires connect to the subscriber's premises. The cable routes may change from time to time because of changes in the total demand for services

- 1. Telecommission Study 4(a)
- 2. Auerbach Computer Technology Reports, Philadelphia, 1971

in the community. Typically, the loop is physically rearranged at some point every two years and 9 or 10 splice points are not uncommon.

The significant factors affecting the cost of the loops in an exchange are:

- * length of the loops;
- * type of transmission line employed;
- * the density and distribution of stations within the exchange area

Local loops typically are pairs of copper wires accumulated into cables and strung on poles or buried underground. Loops may also be open wire pairs mounted on poles. They vary in the gauge of wire used. Since they are the single most expensive items associated with a particular subscriber station, finer gauges are used where possible to reduce costs of service. More sensitive station equipment and exchange equipment that can compensate for the changes in the electrical characteristics of the loop permit the use of finer wires. System planners determine the economic trade-off. Current investment of the telephone companies for local loops is approaching 30% of total plant. ¹ Equivalent data for telegraph carriers were not available.

Local loop lengths are a major cost factor. In Bell Canada, the average installed cost of a 2-mile loop is reported to be \$200 and for a 4-mile loop more than \$500.\(^2\) These costs are based on existing plant, much of which was installed years ago with a life expectancy of nearly 30 years. Current costs for a 2-mile loop are as high as \$350. Open wire subscriber loops mounted on pole lines are extremely costly. The British Columbia Telephone Company reports exchange loop costs per mile to be \$118 for aerial wire as opposed to \$31 for aerial cable.\(^3\)

The use of cable carrier systems on the exchange distribution plant can provide better utilization of the cable pairs and eliminate or

^{1.} TCTS, Member Company Investment Data, 1970, submitted to The Telecommission

^{2.} Telecommission Report 8(b)(ii), Appendix E

^{3.} CTC hearings of BC Tel rate application 1971 Exhibit AG-12

postpone the need for additional outside plant. Costs range from \$200 to \$700 per channel, depending on the equipment characteristics that are required. Economies of scale can be exploited in construction of exchange distribution systems. The experience of the New Brunswick Telephone Company indicates that a 400-pair cable installed in underground conduit in a semi-metro area costs \$75 per circuit mile. A 100-pair buried cable installed in a rural distribution system costs \$83 per circuit mile. In Alberta, on the other hand, a program aimed at extending service to 48,000 rural applicants through installation of buried cable has cost \$1060 per circuit for an average circuit length of just under one mile.

Local loop plant accommodates low transmission speeds without "conditioning". This channel capacity is equivalent to the voice grade circuits in the telephone network. When the data transmission characteristics of the local loop do not meet the subscriber's needs, "conditioning" is accomplished to overcome the loss characteristics of the circuit. Higher data transfer rates then are possible without increasing error rates. Acceptable quality in telephone service requires a channel frequency spectrum whose range is 300 to 3400 Hz. Teleprinter signals on the other hand may be transmitted within a channel frequency band of 120 Hz for 75 bps speeds and 480 Hz for speeds of 300 bps. Since a number of 120 or 480 Hz bands can be derived from the spectrum between 300 and 3400 Hz, as shown in Table 12, there are obvious cost advantages available per teleprinter circuit when a number of teleprinter channels originate from one subscriber's location, or even from one building. With the aid of separation filters, a single 2-wire circuit could connect many subscribers to the teletypewriter exchange. Where this is not possible, each subscriber would utilize one pair of wires.

Conditioning provides a flatter frequency response over the bandwidth of the channel, thus effectively extending its usable range and materially improving the capacity of the channel to perform at higher speeds. Cost data pertaining to Canadian carriers are lacking in this area, but the average book costs reported for similar facilities in one company in the United States are shown in Table 13. The conditioning

^{1.} Crownfield, William R. Experience with Station Carrier Applied to Loop Plant, Proceedings of the National Electronics Conference, Inc., Oak Brook, Illinois, 1970, Appendix 1, pp. 919-920

^{2.} Telecommission Report 2(d)

^{3.} Alberta Government Telephones, Annual Reports, 1969, 1970

TABLE 12

NUMBER OF TELEPRINTER CHANNELS AVAILABLE THROUGH SUB-DIVISION OF ONE VOICE CHANNEL (NOT CONDITIONED)

Bit Rate (bps)	Channel Spacing (Hz)	Number of Teleprinter Channels
75	120	. 17
110	170	12
150	240	8
300	480	4

EXAMPLES OF CHANNEL CONDITIONING INVESTMENT

<u>Item</u>	Unit Net Plant
Type C1 Conditioning - per location - two point channel not arranged for switching - connects two locations within the same exchange	\$152
Type C1 Conditioning - per location - multi-point channel or two point channel arranged for switching	\$221
Type C2 Conditioning - per location - two point channel not arranged for switching - connects two locations within the same exchange	\$444
Type C2 Conditioning - per location - multi-point channel or two point channel arranged for switching	\$655
Type C4 Conditioning - two point channel - connects two locations within the same exchange	\$757
Type C4 Conditioning - three point channel - between control point and main station	\$852
Type C4 Conditioning - two or three point channel - each additional station to main station	\$520

Source: Pacific Telephone & Telegraph Company, San Francisco, California, submission to Public Utilities Commission for the State of California, December 1969 in response to Decision 74917 types C1, C2 and C4 are revised designations of Schedules 4A, 4B and 4C conditioning services listed as Canadian tariff items filed with the Canadian Transport Commission. An unconditioned line is expected to meet performance standards up to at least 2500 Hz, with C1 conditioning up to 2700 Hz, with C2 to 2000 Hz, and with C4 to 3200 Hz.

The category of costs generally grouped as local exchange outside plant equipment includes pole lines, wire, cable and conduit used for both local and long distance distribution of telecommunications services. This category includes, therefore, more than pure local loop investment since local and interexchange circuits often share a cable facility. However, in 1969, only 7% of the wire and cable mileage in the telephone industry was not dedicated exclusively to local exchange use. 3 Consequently, one can assume that if 30% of total plant investment is local exchange outside plant, as has been reported, this proportion is approximately correct for pure local loop costs as well. If this figure is taken as representative, the Canadian telephone industry had invested by 1970 approximately \$1.76 billion in the local distribution networks, the average cost per loop being about \$250.4 This cost approaches that of the cheapest of the acoustic couplers, but is only one-tenth of the cost of the private line teletypewriter and one-fifth the cost of a Dataphone dataset, thereby reinforcing the relative importance of station equipment as an element of data communication costs.

Switching Equipment

Switching equipment is the means by which the customer can connect to any other subscriber in the system. The geographical allocation of the exchanges in a network and their functional interrelationships depend upon the existing and potential demand for total telecommunications service. Switching offices have been developed to serve both local and long distance calling. They have been arranged and are located to provide alternative routine in case of failure and are designed so that the failure to accommodate a subscriber will occur at less than 1% frequency at peak traffic volumes.

Consider an exchange of 1000 subscribers. For local calling only, a maximum of 500 switch connections would be required to connect each

- 1. Auerbach Computer Technology Reports, Report 3200, p.5, 1970
- 2. Auerbach Computer Technology Reports, Report 4321, p.2, 1971
- 3. Telephone Statistics 1969, Statistics Canada Catalogue 56-203, November 1970
- 4. Based on numbers of telephones in service, less number of extensions, and assuming one exchange line per 5 telephones connected to a PBX

of 500 callers to a corresponding number of subscribers, so that all 1000 are connected. The more normal situation is that a smaller number of subscribers desire connection at any one time, so that many fewer than 500 switch connections need be provided.

The number of connectors required in the switching equipment are a function of the number of subscribers and terminating trunks connected to the machine, and the traffic pattern (number, time of placing and duration of the calls). These factors also affect the complexity of the equipment and its cost.

In the telephone industry there is an abundance of statistical evidence concerning telephone use. ¹ The average holding time to dial a 7-digit number and obtain an answer from the called party is 30 seconds. The average length of talking time is 130 seconds. When the called party does not answer, the average wait before hanging up is 40 seconds. Compared to the residence telephone, business telephones contribute one and one-half times as much traffic and lines from a PBX four times as much. The busy hour traffic peaks occur between 10 and 11 in the morning and 2 and 3 in the afternoon. About 80% or more of the calls made are local as opposed to long distance. These characteristics may be altered somewhat by unique local calling patterns but this generally causes no problem because the engineering of switching facilities and the associated local exchange trunks is based on local circumstances. Measurement techniques are well developed.

However, the same type of information is not available concerning data transmission. With the exception of the Telex exchange network, data transmission history is still too short to assess its characteristics with confidence. In Canada, fewer than 5% of Telex calls are local, the reverse of telephone experience. The use of Telex network is largely confined to business hours, and the traffic is of a "business nature". The relative difference in density of traffic between peaks and lows is considered higher than for the telephone industry. The effect is produced by the number of messages sent rather than the duration of the calling time. As a result, for a given number of subscribers, more switches and connecting paths are required for Telex than for long distance telephone service. ²

^{1.} Traffic Engineering Handbook, Telephony Publishing Corporation, Chicago, 1969

^{2.} CN/CP Telecommunications, Manual of Telecommunications Services, Section 3

The switching investment per subscriber line for Telex, all other factors being equal, should therefore be greater. Unfortunately, comparative statistics are not available. Because the vast majority of Telex calls are long distance, the number of outgoing trunk lines that are required would seem also to be relatively greater than one would expect to find in a telephone office. If the characteristics of data transmission on the public switched telephone network appear over time to deviate greatly from the norms established in the telephone industry over the years, increased data traffic may force a redesign of telephone network segments to avoid degradation in the quality of service. Experience with dial-up computer time sharing networks indicates that holding time is in some cases four to five times that of normal toll calling on the telephone network. An increase in the demand for data transmission under these circumstances would require extensive investment in augmentation of switching and trunk facilities.

In 1970, Trans-Canada Telephone System reported that switching equipment represented 24% of members' investment. This figure coincides with Bell Canada's investment for the same year, up one percent from 1968. In 1970, Bell Canada had approximately 630 step-by-step switches, 360 No. 5 crossbar switches and 6 electronic switches serving 3,670,000 lines. Marked differences are apparent in Table 14 with respect to the approximate costs per line served. The book costs quoted in the table relate to the investment at the time of installation. Since much of the step-by-step equipment is nearing retirement age, these costs probably are understated in terms of today's dollars. At 1970 prices, the installed cost per line for No.5 crossbar equipment is shown in Table 15 to be approximately 22% greater than that for step-by-step switches.

In terms of data transmission there are several advantages gained by installing No. 5 crossbar equipment despite the higher cost per line. First, the annual maintenance costs are said to be reduced by 30%. Next, switching speeds are faster by 32% after the call has been registered in the switch (.75 seconds as opposed to 1.1 seconds). Step equipment is noisier and is therefore susceptible to higher error rates. The No. 5 crossbar offices can supervise longer subscriber loops. Step-by-step offices supervise loops of resistance to 1300 ohms, and No. 5 crossbar switches to 1500 ohms. Assuming the use of 26 gauge wire, the difference of 200 ohms represents a difference of one mile in loop length. Moreover, the crossbar and electronic offices can be equipped readily with a touch-tone receiver which can offer a data

^{1.} CTC hearings 1970 BC Tel rate application, Exhibit BCT-30

INVESTMENT IN SWITCHING EQUIPMENT BELL CANADA 1970

Туре	Quantity l	No. of Lines	Book Cost ²	Average Unit Cost	Cost per Line
SxS	630	2,500,000	\$388,475,104	\$ 616,627	\$155
5 XBar	360	1,100,000	-	estimated	\$23 0 -\$260 ³
Elect	6	70,000	\$ 51,694,274	\$8,615,712	\$738

- 1. Source: Telecommission Report 8(b)(ii). Appendix E submitted by TCTS Values are approximate
- 2. Source: CTC hearings 1970 Bell Canada rate application, Exhibit 0-70-16
- 3. Based on data presented in CTC hearings of BC Tel and Bell Canada rate applications in Exhibit BCT-29 of 1970, details of which are in Table 15, in Exhibit B-70-9 of 1969, and Telecommission Report 3(d)

COMPARATIVE COSTS SWITCH SIZE 4000 LINES, 5000 CONNECTOR TERMINALS

	SxS	5 XBar
	(do	llars)
Installed, Book Value	\$782,000	
5 XBar Switch	-	\$ 900,000
Frames, Protectors, spare parts, test equipment, etc.	-	45,000
Sales Tax	-	32,000
Engineering Overhead	-	28,000
Installed, 1970 Value: Total	825,000	1,000,000
Annual Maintenance Costs	12,000	8,400
Costs Per Line		
At Book Cost At 1970 Value	196 206	251 251

Source: CTC hearings, BC Tel rate application 1970, Exhibit BCT-29

transmission facility to every telephone user; step-by-step offices would require very costly modification to offer this service. Finally, No. 5 crossbar and electronic machines offer switching speeds more closely approaching those of the computer.

There remain areas in Canada which are still served by manual switchboards. To provide truly effective links in a data network, automatic switching is necessary. The Maritime Telegraph & Telephone Company is undertaking an upgrading program to introduce automatic switching for 25,000 telephones but this will be at a cost of \$920 per telephone. Equipment permitting direct dialing for approximately 100,000 telephones will cost an additional \$25 per telephone. With direct distance dialing it is imperative that data networks employ Automatic Number Identification (ANI) equipment for billing purposes. The addition of ANI to all exchanges in British Columbia cost an average \$9.75 per station. Annual operating costs for ANI equipment are assessed to be 20% of investment in British Columbia. 2

In 1968, about 14% of Bell Canada's investment in switching equipment was utilized in serving long distance calling. When installed, the 4A crossbar switch located in Montreal served 4474 trunks at an installed cost of approximately \$10 million. At the average cost of \$2235 per trunk, this office far outstrips the local exchanges with respect to switching costs. A similar switch recently installed in Edmonton cost \$6.2 million for the equipment alone⁴, and will probably match or exceed the costs of the Montreal installation. The effect of the higher costs of these switching facilities is of direct relevance to data transmission costs.

^{1.} The Globe and Mail, Toronto, November 3, 1971

^{2.} Canadian Transport Commission, re BC Tel 1971, Exhibit BCT 10-VI

^{3.} Canada's telephone Industry in Perspective, Telephone Association of Canada, 1967

^{4.} Alberta Government Telephones, Annual Report, 1969

In summary, with respect to switching, if we accept the TCTS average of 24.1% to be representative, the telephone companies by 1970 had invested \$1413 millions in switching gear. Using the same basis previously employed for calculating local loop costs, the switching investment per subscriber station is calculated to be approximately \$205. This of course includes the manual and step-by-step switching equipments which are older, less expensive and of less relevance to data transmission. Data transmission switching investment is therefore likely to be more expensive, approaching a cost of \$230 to \$260 per line for the No.5 crossbar machine facility.

Inter-Office Transmission Facilities

Several choices are possible in the selection of inter-office transmission facilities, ranging from open wire lines to microwave radio. The volume of traffic, the distance between offices and the existing plant configuration are key variables. Alternative methods for satisfying system needs are normally selected on the basis of the technical solution which best achieves orderly expansion at least cost. Transmission facilities may be grouped into five main categories:

- * open wire
- * cable (symmetric pair)
- * wire pair carrier systems
- * coaxial cable carrier systems
- * radio systems
 - High Frequency (HF) radio
 - Microwave relay
 - Satellite

The investment cost of a transmission system is dictated mainly by type of physical facilities, the system length and the number and rate of growth of the circuits in the cross-section. The distributed networks of the public switched telephone and telegraph companies are a complex composite of all these categories of equipment. In the TCTS network, this represents about 13% of the total investment.

The costs for open wire and cable are usually directly proportional to the distance between the connected offices, although the

need for loading and voice frequency repeaters introduces small variations. On the other hand, the investment costs per channel for wire line carrier systems, whether for open wire or cable, depend upon terminal equipment requirements and the number of intermediate carrier repeaters that are necessary. Investment costs for radio systems rest almost entirely on the costs of the terminal and repeater installations, the costs per channel being a function of the multiplex equipment located at these installations, and the costs per mile a function of the working range of the selected radio equipment. The relative costs of some representative systems are shown in Figure 1.

The high initial investment required for microwave often makes it more economical to use paired cable or open wire over short distances or where traffic volume is low. For example, a recently completed 90-mile open wire system in Alberta cost \$300,000. It is estimated that a 300-circuit microwave system would cost two and one-half times that figure. Microwave systems, however, are very attractive for long distance, high density traffic routes, since distance and traffic volume both affect the economies achieved through scale. Current demand for long-haul transmission facilities in Canada has not required immediate installation of the full capacity of large microwave systems. The carriers, however, typically make allowance for future expansion by selecting equipment that is readily augmented. Given adequate building and power capacity, approximately 60% to 70% of the costs of expanding a microwave system are consumed by the multiplexing equipment. The relative costs, based on the experience of the New Brunswick Telephone Company and reported in the Telecommission Report 2(d) entitled "Communications and Regional Development" are reproduced in Table 16.

Current installed costs of microwave systems are quoted as being approximately \$12 per voice channel-mile. The recent construction of a 600-mile, 1200-voice channel microwave system following a route from Vancouver to the British Columbia-Alberta border via Squamish, Kamloops, Prince George and Dawson Creek required an expenditure of \$8,620,000 or roughly \$12 per circuit-mile. However, this does not take into account the need to provide protection channels as well as monitoring and maintenance circuits within the system. Assuming that the proportion of channels assigned to full-time commercial traffic is 75% of the available capacity, the investment cost per working channel is nearer \$16.

^{1.} Alberta Government Telephones, Annual Report 1970

^{2.} Telecommission Report 4(a), Appendix E

COMPARATIVE INVESTMENT COSTS VERSUS TRANSMISSION METHOD AND NUMBER OF CIRCUITS

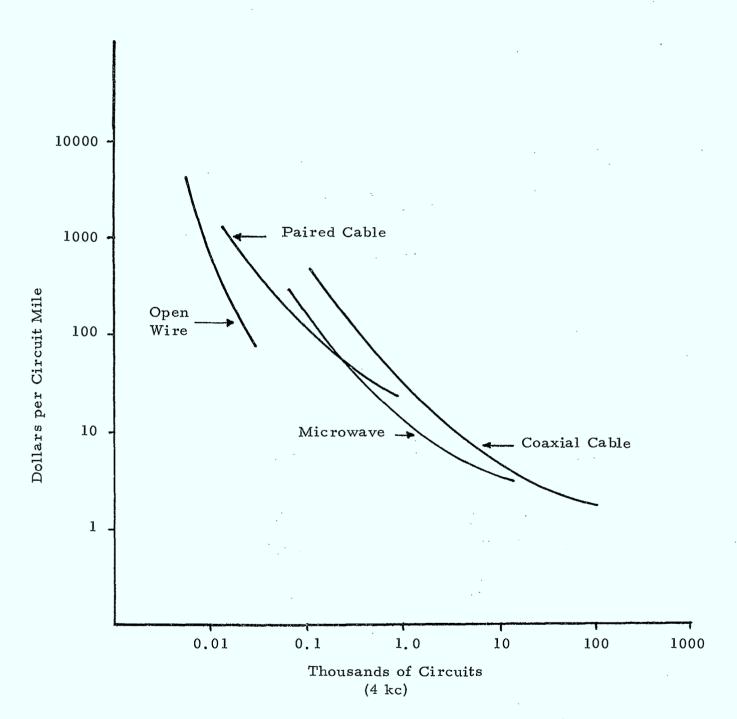


FIGURE 1

Source: Telecommission Study 4(a) Appendix E

CCITT, Economic Studies and Comparisons, 1969,
Chapter D. IV

RELATIVE COSTS OF MICROWAVE RELAY MULTIPLEXING EQUIPMENT

No. of Channels	Relative Cost per Channel
1800	1.0
960	1.0
600	1,3
300	1.12
120	1.40
60	1.96

(Figures are per end and are NOT comparable to per mile)

Source: Telecommission Report 2(d)

Costs of Satellite transmission systems are independent of distance, but the cost per channel is intimately linked to the utilization that can be achieved, which in turn is a function of demand at the prices charged to the user. Cost information for the Canadian environment awaits the launching and operation of a satellite system.

Coaxial cable costs have been decreasing to competitive levels and installations are being made in the Canadian network. The L-4 coaxial cable system is representative of the long distance heavy route cable facilities that are becoming available. Each tube is capable of carrying 1800 circuits with a repeater spacing of two miles. Representative costs at 1967 prices are shown in Table 17. The costs assume placing costs of \$4,500 per mile, although this could vary between \$3,000 and \$20,000 depending on the locality. Without providing protection channels, costs per voice channel range from \$7 to \$11, but land, buildings and support equipment costs are additional.

For short-haul equipment, existing wire pairs can provide expanded facilities through the use of carrier systems. Because the number of voice channels in a carrier system depends primarily on the capacity of the terminal equipment, costs for additional carrier circuits above certain minimum distances will be less than for additional physical wire or cable circuits. At one time the carrier systems were found only in long-haul transmission activities, but current availability of less expensive, more efficient carrier equipment has moved the cross-over point in costs between physical pairs and carrier facilities to relatively short distances. In 1965 the type T-1, a 24-channel carrier which uses digital transmission, was introduced for short-haul service, being cheaper than baseband transmission at distances greater than 12 to 14 miles. The T-l is eminently suitable for data transmission up to 50 miles with a full capacity of 1.544 bits per second. U.S. experience prior to 1968 indicates that the installed costs for a T-1 system was approximately \$8,400 at each end, yielding a voice equivalent channel cost of \$700 using existing wire pairs. 1

The policy of the carriers in Canada is to provide sufficient switching and trunking facilities to meet all but 1% of the traffic demand during the busy hour. What is the effect on investment costs? There are no data available relating solely to data transmission, but using the

^{1.} D.A. Dunn et al. Report 7379B of the Stanford Research Institute, available from U.S. Department of Commerce, Clearinghouse for Scientific and Technical Information, Springfield, Va.

INSTALLED COSTS OF L-4COAXIAL CABLE SYSTEM¹ _____(1967 PRICES)

Equipment	2-Tube 6-Tube 10-Tube (in thousands of dollars)		
Line Haul Costs (for 120-mile section)			
Repeaters Cable	616 1300	1,767 2,123	2,918 3,918
Total	1,916	3,890	5,992
Terminal Costs (each end)	230	610	990
Number of Voice Channels	1,800	5,400	9,000
Costs per Voice Channel at Full Capacity		(in dollars)	
Line Haul per 120 Mile Section Terminals	1,064 256	720 226	666 22 0

1. Derived from data presented by CCITT, Economic Studies and Comparisons, 1969, Chapter D. IV; Rostow, Eugen V., President's Task Force on Communications Policy, Washington, D.C., Staff Paper One; Gunn, J.F. Weller, D.C., A Digital Mastergroup Channel for Modern Coaxial Carrier Systems, International Conference on Communications, San Francisco, June 1970; Meckling, William H. Communications Satellites, RM-2709-NASA and supplemental information, The Rand Corporation, Santa Monica, California, 1960; Telesat, Interaction of the Terrestial and Satellite System, Department of Communications, 1970; D.A. Dunn et al. Report 7379B of the Stanford Research Institute, available from U.S. Department of Commerce, Clearinghouse for Scientific and Technical Information, Springfield, Va.; Manufacturers prices based on large volume production of cable type PD-375 (with lead sheaths)

NOTE: Costs quoted refer to transmission equipment only. They do NOT include land, buildings, access roads, test equipment or other maintenance and support equipment.

statistics compiled by the U.S. telephone industry one may obtain an appreciation of the impact that quality of service has on investment costs regarding trunk lines.

Consider the busy hour demand to be 100,000 call seconds for an inter-exchange facility consisting of 38 trunks. This amount of traffic would result in 73% utilization of the lines and 4% of the callers would encounter an all-equipment-busy condition in the group. The addition of one trunk would reduce utilization but would still present a busy signal to 3% of the callers. Adding another trunk to provide 40 in all would still leave 2% of the callers without a connection. to the 1% grade of service, a further two trunks would be required, bringing the total in all to 42. At this level, therefore, a 10% increase in trunk facilities is required to obtain a 3% increase in service level. Following similar logic, one discovers that a traffic demand of 27,000 call seconds made on a 3-trunk group would result in 4% of the callers encountering busy equipment. Three additional trunks, a 100% increase, would be required to improve the service level to the current standard.

In summary, the existing networks operated by the carriers contain a compendium of transmission media. The embedded investment is a strong reflection of the nature of the industry, the type and number of demands for telecommunication services made in the past, and the relative time periods in which the demands were made. Among the telegraph companies three-quarters of the wire mileage is found in overhead wires, not cables. The telephone companies on the other hand maintain only 5% of the wire mileage in aerial wire, most of it in the toll function, the remainder in cables. One-seventh of the TCTS member's investment is accounted for by transmission facilities, both long and short haul. The average cost per voice channel mile is less than that for local loop construction because of the economies of scale generated by microwave and carrier systems. Nevertheless, individual routes for short-haul service may not differ greatly from the investment required to install the local distribution system.

^{1.} Traffic Engineering Handbook, Telephony Publishing Corporation, Chicago, 1969

^{2.} Source: Statistics Canada, Telegraph and Cable Statistics, Catalogue 56-201, 1970

^{3.} Source: Statistics Canada, Telephone Statistics, Catalogue 56-203, 1969

Support Facilities

Investment in support facilities for the carrier's operations includes the land and buildings required to house the equipment, tools, work equipment and vehicles of all types, furniture and office equipment. Data relating to the members of the Trans-Canada Telephone System reveals that the facilities represented almost 11% of the total investment. Reference to Table 7 shows that except for land and buildings the depreciation rates for the equipment in this category are generally higher than that for most categories of communications equipment. On the other hand, maintenance costs as a proportion of the investment are smaller. These facilities form an investment pool common to all the services provided on the integrated network and their annual costs are a charge against each of the offerings whether data, voice, television, radio or facsimile.

CONCLUSIONS

The fundamental cost associated with digital data transmission is the investment required to construct the transmission facility. Essentially the facility consists of four operating components (the station equipment, the local loop, the central office equipment and the inter-office transmission lines) and the support component necessary to maintain and operate the network. Each component itself can be constructed with a wide variety of equipments and techniques. Equipment selection is based on the user's current requirements, the potential for expansion, the need for inter-equipment and inter-service and, when alternatives are possible, the least cost. Eventually, the quantity and location of the subscribers and the amount, type and timing of the traffic generated become the principal determinants of the mix of hardware deployed by the carriers. For any company, the investment costs are a function of the mix of hardware required to carry the load and mix of traffic presented.

The telecommunications carriers conduct annual reviews of operations in order to meet the demand for service, to control expense and to develop satisfactory earnings. Because basic estimates of the incremental demand for various service offerings determine the additional equipment requirements, the annual review is prepared "upwards" by the managers who have intimate knowledge of the local operation for which they are responsible. The locally prepared estimates are assembled and reviewed by succeeding levels of the company organization, eventually being scrutinized and analyzed by the headquarters

staff before being incorporated into the overall plan. The plan will include an estimate of the revenues, expenses and the necessary construction expenditures from which financing plans are developed.

Planning of the construction program itself requires consideration of priorities, alternatives and timing. Financial planning includes a review of the financial resources and the general financial situation, anticipated earnings levels, and opportunities for improvements in the carrier's operations. These considerations may lead to decisions to reduce the construction program and to seek improvements in the expense picture or in the utilization of the carrier's facilities. Once the company plan is approved, each unit of the company down to the smallest is expected to carry out the agreed objectives.

The number of combinations and permutations of alternatives possible result in each locality exhibiting a unique mixture of hardware appropriate to the local needs. The different equipment and operating patterns, therefore, yield different cost patterns, not only from company to company, but also from location to location within the same company. In addition, the date of the investment influences the legitimacy of book cost values. Company-wide cost averages, therefore, are representative of the total mix taken across a lengthy time frame and are not suitable for purposes of planning or comparison. The carriers themselves are more interested in current unit costs for planning purposes than they are in unitizing historical embedded costs.

Several factors affect the initial and annual costs of the building blocks of the system. First, investment costs are related to the geographical location of the facility, the amount and type of traffic to be handled and the volume of the peak loads. The annual operating costs derive mainly from depreciation, maintenance, traffic and business operations expenses. Taxes and the cost of money are important costs to some carriers but have a lesser impact on others.

Economies in the communications network are achieved through large scale operations. The network favoured with heavy traffic across large cross-sections will achieve the greatest economy. Here trade-offs between switching and transmission arrangements are possible. High volume direct transmission routes bypassing the switching centres become economic. Alternate routing schemes on low or medium traffic routes rely on switching centres to provide flexibility, reliability and high utilization of transmission channels. The accommodation of data transmissions on facilities that are relatively interchangeable among telephone, radio, television and facsimile services lead to further economies of scale.

Data transmission speeds are a prominent factor in determining the costs of station terminals. Higher speeds require wider channel bandwidths and increase both line and switching costs. Call holding times are a significant factor in determining investment costs for switching and trunking facilities on the switched networks. Increases in the rate of calling can demonstrate similar effects. Distance between user stations is an important factor. Non-carrier transmission systems show a direct relationship between cost and distance, but in carrier systems terminal costs are relatively independent of distance. Microwave and coaxial repeatered facilities yield incremental reductions in cost with distance.

Reliability and grade of service constraints imposed on the carrier increases his costs through the necessity of providing protection (standby) channels and additional switching and trunking facilities. The requirement to minimize delays in data transmissions necessitates fast and costly signalling and switching service.

Finally, data transmission requires costlier subscriber terminals than does voice communications. The station equipment for data transmission thus can be the most expensive individual item in the transmission link.



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