

Consultation process with official language minority communities (OLMCs)

Guiding principles

The Government of Canada has committed to encouraging Canadians to become more involved in public policy debates. Citizens participate fully when they play an active role in identifying issues, exploring potential solutions and determining resources and priorities.

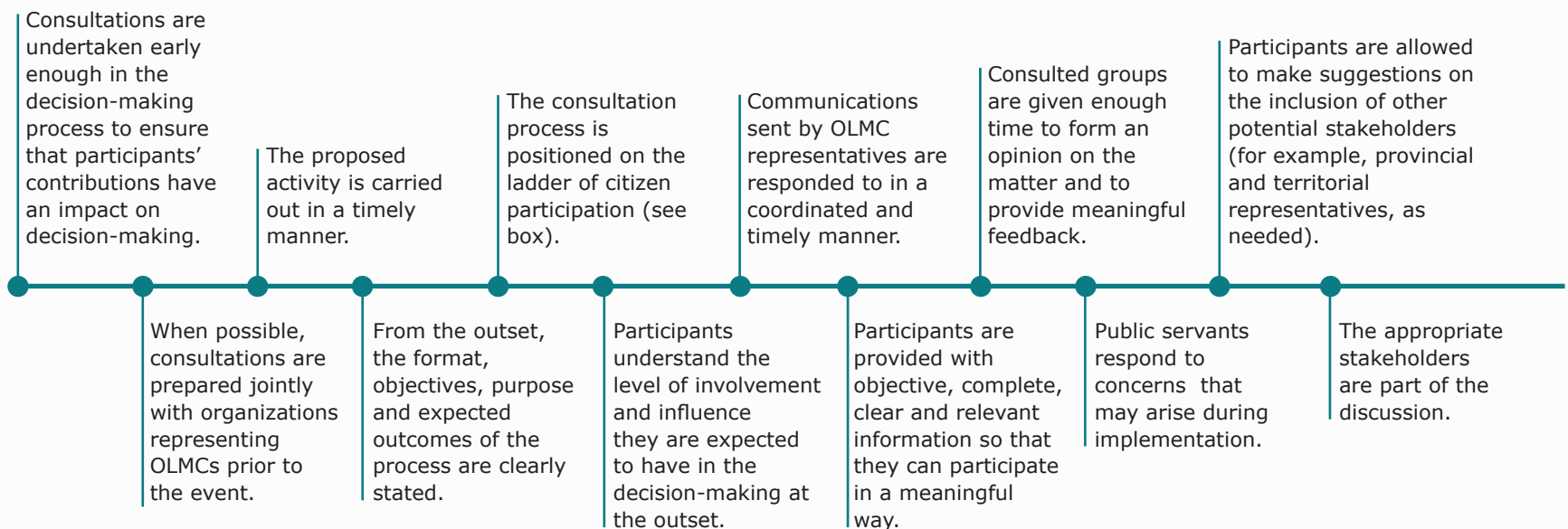
Under the *Official Languages Act* (OLA), all federal institutions must take positive measures to promote the development of official language minority communities and foster recognition and use of English and French in Canadian society.

The OLA does not define the term “positive measures.” The implementation of positive measures takes many different forms, depending on the mandate of each federal institution. By continuing to listen to the communities and by demonstrating leadership, your institution will be able to identify positive measures.

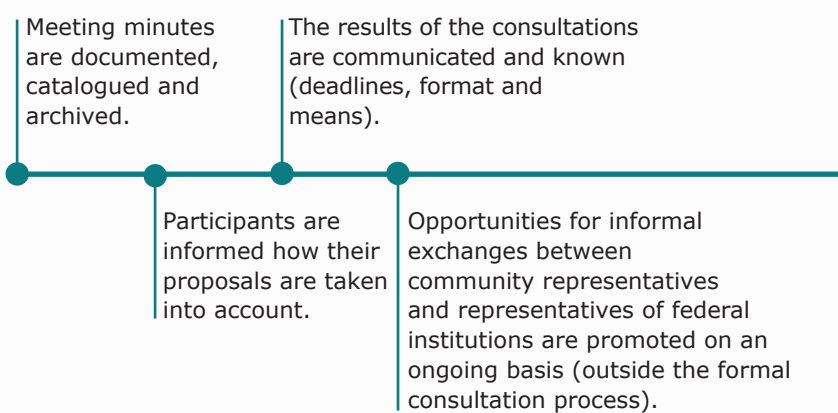
Main guiding principles

- Carried out in a timely manner
- Predictable
- Efficient
- Adapted
- Transparent
- Founded on the principles of good faith, respect and mutual responsibility

Preparation and implementation



Follow ups



Ladder of citizen participation

Stakeholders' level of involvement and responsibility in a participatory process:

- 1 INFORMATION**
Participants learn about issues relating to a problem to be solved, a project, a program or a policy.
- 2 CONSULTATION / DIALOGUE**
Participants share their views and opinions with decision-makers.
- 3 DISCUSSION**
Participants discuss an issue and justify their ideas and views.
- 4 DELIBERATION**
Participants form their opinions on a specific issue.
- 5 COLLABORATION**
Participants contribute to defining and shaping the participatory process and directly assist in decision-making.

Source : **Les échelles de la participation publique, Institut du nouveau monde,** <http://archive.inm.qc.ca/blog/les-echelles-de-la-participation-publique/> (available in French only)