

Immigration, Refugees and
Citizenship Canada
Fees Report
Fiscal year 2020–21

The Honourable Sean Fraser, PC., M.P.
Minister of Immigration, Refugees and Citizenship

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Minister's message

On behalf of Immigration, Refugees and Citizenship Canada, I am pleased to present our report on fees for 2020–21.

The Service Fees Act provides a modern legislative framework that enables cost-effective delivery of services and, through better reporting to Parliament, improves transparency and oversight.



Similar to last year, a detailed listing of individual fees under the department's authority, along with anticipated adjustments, was included with the reporting requirements.

This year's report will continue to provide more detail on each fee, such as the type and rate of adjustment, the service standard and the performance result. This information provides additional context on each fee, in the spirit of open and transparent fee management.

It is important to note that air travel and border restrictions measures implemented to control the spread of COVID-19 and protect the health and safety of Canadians have led to a decrease in revenue across all IRCC business lines and a massive disruption to processing capacity and activity. Compared to 2019-2020, IRCC experienced a significant reduction in revenues.

I welcome the increased transparency and oversight that the *Service Fees Act*'sⁱⁱ reporting regime embodies.

The Honourable Sean Fraser, PC., M.P.
Minister of Immigration, Refugees and Citizenship

About this report

This report, which is tabled under section 20 of the *Service Fees Act*, including the *Low-Materiality Fees Regulations*ⁱⁱⁱ and subsection 4.2.8 of the *Directive on Charging and Special Financial Authorities*^{iv}, contains information about the fees that Immigration, Refugees and Citizenship Canada had the authority to set in 2020–21.¹

Government of Canada departments may set fees for services, licences, permits, products, the use of facilities, for other authorizations of rights or privileges, or to recover, in whole or in part, costs incurred in relation to a regulatory scheme.

For reporting purposes, fees must be categorized under the following three fee-setting mechanisms:

1. Act, regulation or fees notice
 - An act of Parliament delegates the fee-setting authority to a department, minister or Governor in Council.
2. Contract
 - Ministers have the authority to enter into contracts, which are usually negotiated between the minister and an individual or organization, and which cover fees and other terms and conditions. In some cases, that authority may also be provided by an act of Parliament.
3. Market rate or auction
 - The authority to set these fees is pursuant to an act of Parliament or regulation, and the minister, department or Governor in Council has no control over the fee amount.

This report contains information about all fees that are under Immigration, Refugees and Citizenship Canada's authority.

The information covers fees subject to the *Service Fees Act* and exempted from the *Service Fees Act*.

For fees set by act, regulation or fees notice, the report provides totals for fee groupings, as well as detailed information for each fee.

Although the fees that Immigration, Refugees and Citizenship Canada charges under the *Access to Information Act* were subject to the *Service Fees Act*, they are not included in this report. Information on Immigration, Refugees and Citizenship Canada's access to information fees for 2020–21 can be found in our access to information report, which is

¹ All years presented in this manner refer to fiscal years.

posted on our Web page: [Access to Information Act, Privacy Act, Annual Report 2020-2021](#).^v

Remissions

This report does not include remissions issued under the authority of the *Service Fees Act*, since this requirement took effect on April 1, 2021. Remissions issued under the *Service Fees Act* will be reported for the first time, as applicable, in the 2021–22 Fees Report, which will be published in 2022–23.

The *Service Fees Act* requires departments to remit a fee, in part or in full, to a fee payer when a service standard is deemed not met. Under the *Service Fees Act* and the *Directive on Charging and Special Financial Authorities*, departments had to develop policies and procedures for determining:

- whether a service standard has been met
- how much of a fee will be remitted to a fee payer if a service standard is deemed not met.

The Immigration, Refugees and Citizenship Canada remission policy and procedures were made available to the public as of April 1, 2021, and can be found on the following web page: [Departmental Remission Policy Pursuant to the Service Fees Act](#)^{vi}.

The “Overall totals for 2020-21, by fee-setting mechanism” presents the total remissions by fee setting mechanism. The “Totals, by fee grouping, for fees set by act, regulation or fees notice” provides further details related to remissions that were issued under Immigration, Refugee and Citizenship Canada’s enabling legislation and issued under the authority of the Financial Administration Act in 2020–21.

Overall totals, by fee-setting mechanism

The following table presents the total revenue, cost and remissions for all fees that Immigration, Refugees and Citizenship Canada had the authority to set in 2020–21, by fee-setting mechanism.

Overall totals for 2020–21, by fee-setting mechanism

Fee-setting mechanism	Revenue (\$)	Cost (\$)	Remissions (\$)
Fees set by contract	0	0	Remissions do not apply to fees set by contract.
Fees set by either market rate or auction	0	0	0
Fees set by act, regulation or fees notice	527,688,691	2,631,057,810	24,050
Total	527,688,691	2,631,057,810	24,050

Totals, by fee grouping, for fees set by act, regulation or fees notice

The following section presents, for each fee grouping, the total revenue, cost and remissions for all fees that Immigration, Refugees and Citizenship Canada had the authority to set in 2020–21 that are set by any of the following:

- act
- regulation

A fee grouping is a set of fees relating to a single business line, directorate or program that a department had the authority to set for those activities.

Citizenship Program Fees: totals for 2020–21

Fee grouping

Citizenship Program Fees

Revenue (\$)	Cost (\$)	Remissions (\$)
31,672,000	154,602,840	0

Passport Program Fees: totals for 2020–21

Fee grouping

Passport Program Fees

Revenue (\$)	Cost (\$)	Remissions (\$)
50,844,997	360,006,664	24,050

Permanent Residence Program Fees: totals for 2020–21

Fee grouping

Permanent Residence Program Fees

Revenue (\$)	Cost (\$)	Remissions (\$)
134,520,589	1,436,027,624	0

Temporary Residence Program Fees: totals for 2020–21

Fee grouping

Temporary Residence Program Fees

Revenue (\$)	Cost (\$)	Remissions (\$)
258,377,432	598,260,315	0

Other Service Fees: totals for 2020–21**Fee grouping**

Other Service Fees

Revenue (\$)	Cost (\$)	Remissions (\$)
52,273,673	82,160,367	0

Details on each fee set by act, regulation or fees notice

This section provides detailed information on each fee that Immigration, Refugees and Citizenship Canada had the authority to set in 2020–21 and that was set by any of the following:

- act
- regulation

Fee grouping

Citizenship Program Fees

Fee

Citizenship Grant Applicant - Minors applying on their own behalf (less than 18 years of age)

Fee-setting authority

- *Citizenship Act*^{vii} s.27(1)(b)
- *Citizenship Regulations*^{viii} Schedule item 1

Year fee-setting authority was introduced

1993

Last year fee-setting authority was amended

2018

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 12 months

Performance result

10% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

100

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

100

Fee grouping

Citizenship Program Fees

Fee

Citizenship Grant Applicant - Adult applications (at least 18 years of age)

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- *Citizenship Regulations* Schedule item 1.1

Year fee-setting authority was introduced

1993

Last year fee-setting authority was amended

2018

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 12 months

Performance result

10% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

530

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

530

Fee grouping

Citizenship Program Fees

Fee

Citizenship Grant Applicant - Adult adoptions (at least 18 years of age)

Fee-setting authority

- *Citizenship Act* s.27(1)(b),
- *Citizenship Regulations* Schedule item 1.2

Year fee-setting authority was introduced

1993

Last year fee-setting authority was amended

2018

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

530

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

530

Fee grouping

Citizenship Program Fees

Fee

Citizenship Grant Applicant - Minor adoptions (less than 18 years of age) and minors (less than 18 years of age) applying with a parent

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- *Citizenship Regulations* Schedule item 2

Year fee-setting authority was introduced

1993

Last year fee-setting authority was amended

2018

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Minor adoption has no established service standard; minors applying with a parent process applications within 12 months

Performance result

Exempt; 10% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

100

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

100

Fee grouping

Citizenship Program Fees

Fee

Renunciation of Citizenship

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- *Citizenship Regulations* Schedule item 3

Year fee-setting authority was introduced

1993

Last year fee-setting authority was amended

2018

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

100

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

100

Fee grouping

Citizenship Program Fees

Fee

Resumption of Citizenship - Minor

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- *Citizenship Regulations* Schedule item 4

Year fee-setting authority was introduced

1993

Last year fee-setting authority was amended

2018

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

100

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

100

Fee grouping

Citizenship Program Fees

Fee

Resumption of Citizenship - Adult

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- *Citizenship Regulations* Schedule item 5

Year fee-setting authority was introduced

1993

Last year fee-setting authority was amended

2018

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

530

2020–21 total fee revenue (\$)

10,675

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

530

Fee grouping

Citizenship Program Fees

Fee

Proof of Citizenship

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- *Citizenship Regulations* Schedule item 6

Year fee-setting authority was introduced

1993

Last year fee-setting authority was amended

2018

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

75

2020–21 total fee revenue (\$)

1,471,800

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

75

Fee grouping

Citizenship Program Fees

Fee

Search of Citizenship Records

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- *Citizenship Regulations* Schedule item 7

Year fee-setting authority was introduced

1993

Last year fee-setting authority was amended

2018

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

75

2020–21 total fee revenue (\$)

56,175

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

75

Fee grouping

Citizenship Program Fees

Fee

Right of Citizenship

Fee-setting authority

- *Financial Administration Act*^{ix} s.19.1
- *Citizenship Regulations* s.32

Year fee-setting authority was introduced

1995

Last year fee-setting authority was amended

1995

Service standard

Issue the Right of Citizenship within 4 months (between the date we grant citizenship and the date we first send the invitation to the citizenship ceremony)

Performance result

27% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Material (\$51-\$151)

2020–21 fee amount (\$)

100

2020–21 total fee revenue (\$)

4,467,400

Fee adjustment date in 2022–23

March 31, 2023

2022–23 fee amount (\$)

107.57²

² The Department intends to seek rounding authorities prior to the adjustment date. The Department intends to charge \$107.57 on the adjustment date. The Department has not adjusted the fee amount in 2020–21. The Department intends to counter the effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Fee grouping

Passport Program Fees

Fee

Passport Applicant Domestic - 5-year Adult passport (at least 16 years of age)

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*^x Schedule item 1(a)(ii)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process passport applications in person at a Passport Canada office within 10 business days; process passport applications by mail within 20 business days; process applications in person at a Receiving Agent within 20 business days.

Performance result

81% of applications processed within standard; 78% of applications processed within standard; 19% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Material (\$51-\$151)

2020–21 fee amount (\$)

95

2020–21 total fee revenue (\$)

2,847,815

Fee adjustment date in 2022–23

April 1, 2022

2022–23 fee amount (\$)

106³

³ The Department intends to keep passport fees constant to the end of the 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$95 in 2022-23.

Fee grouping

Passport Program Fees

Fee

Passport Applicant Domestic - 10-year Adult passport (at least 16 years of age)

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 1(a)(i)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process passport applications in person at a Passport Canada office within 10 business days; process passport applications by mail within 20 business days; process applications in person at a Receiving Agent within 20 business days.

Performance result

81% of applications processed within standard; 78% of applications processed within standard; 19% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Material (\$51-\$151)

2020–21 fee amount (\$)

135

2020–21 total fee revenue (\$)

29,266,862

Fee adjustment date in 2022–23

April 1, 2022

2022–23 fee amount (\$)

151⁴

⁴ The Department intends to keep passport fees constant to the end of the 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$135 in 2022-23.

Fee grouping

Passport Program Fees

Fee

Passport Applicant Domestic - Child passport (less than 16 years of age)

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 2(a)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process passport applications in person at a Passport Canada office within 10 business days; process passport applications by mail within 20 business days; process applications in person at a Receiving Agent within 20 business days

Performance result

81% of applications processed within standard; 78% of applications processed within standard; 19% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Material (\$51-\$151)

2020–21 fee amount (\$)

57

2020–21 total fee revenue (\$)

8,244,366

Fee adjustment date in 2022–23

April 1, 2022

2022–23 fee amount (\$)

64⁵

⁵ The Department intends to keep passport fees constant to the end of the 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$57 in 2022-23.

Fee grouping

Passport Program Fees

Fee

Passport Applicant Abroad - 5-year Adult passport (at least 16 years of age)

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 1(b)(ii)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications within 20 business days

Performance result

96% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Material (>\$151)

2020–21 fee amount (\$)

165

2020–21 total fee revenue (\$)

439,560

Fee adjustment date in 2022–23

April 1, 2022

2022–23 fee amount (\$)

239⁶

⁶ The Department intends to keep passport fees constant to the end of the 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$165 in 2022-23.

Fee grouping

Passport Program Fees

Fee

Passport Applicant Abroad - 10-year Adult passport (at least 16 years of age)

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 1(b)(i)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications within 20 business days

Performance result

96% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Material (>\$151)

2020–21 fee amount (\$)

235

2020–21 total fee revenue (\$)

4,401,080

Fee adjustment date in 2022–23

April 1, 2022

2022–23 fee amount (\$)

341⁷

⁷ The Department intends to keep passport fees constant to the end of the 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$235 in 2022-23.

Fee grouping

Passport Program Fees

Fee

Passport Applicant Abroad - Child passport (less than 16 years of age)

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 2(b)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications within 20 business days

Performance result

96% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Material (\$51-\$151)

2020–21 fee amount (\$)

100

2020–21 total fee revenue (\$)

656,000

Fee adjustment date in 2022–23

April 1, 2022

2022–23 fee amount (\$)

144⁸

⁸ The Department intends to keep passport fees constant to the end of the 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$100 in 2022-23.

Fee grouping

Passport Program Fees

Fee

Passport Applicant Abroad - Temporary passport in conjunction with a request to issue a passport

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 10

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications within 20 business days.

Performance result

98% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Material (\$51-\$151)

2020–21 fee amount (\$)

110

2020–21 total fee revenue (\$)

277,640

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

110

Fee grouping

Passport Program Fees

Fee

Passport Supplementary Services - Addition of a special stamp in a passport or other travel document

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 11

Year fee-setting authority was introduced

2012

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Same as processing time of passport or travel document if request is made with travel document application; or 10 business days if request is made.

Performance result

The department did not have a mechanism for tracking the overall performance result

Application of *Low-Materiality Fees Regulations*

Low-materiality (<\$51)

2020–21 fee amount (\$)

45

2020–21 total fee revenue (\$)

585

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

45

Fee grouping

Passport Program Fees

Fee

Passport Supplementary Services - Retention of a valid passport (at Government of Canada offices abroad during processing of the application for a replacement passport)

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* s. 2(4)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Low-materiality (<\$51)

2020–21 fee amount (\$)

45

2020–21 total fee revenue (\$)

58,950

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

45

Fee grouping

Passport Program Fees

Fee

Passport Supplementary Services - Addition of an observation in a passport or other travel document

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 12

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Low-materiality (<\$51)

2020–21 fee amount (\$)

45

2020–21 total fee revenue (\$)

29,700

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

45

Fee grouping

Passport Program Fees

Fee

Passport Supplementary Services - Certifying true copies, up to three, of part of a passport or another travel document

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 13

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 10 business days

Performance result

89% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Low-materiality (<\$51)

2020–21 fee amount (\$)

45

2020–21 total fee revenue (\$)

475,605

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

45

Fee grouping

Passport Program Fees

Fee

Passport Supplementary Services - Replacement of a lost or stolen passport or other travel document

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 14

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Low-materiality (<\$51)

2020–21 fee amount (\$)

45

2020–21 total fee revenue (\$)

258,840

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

45

Fee grouping

Passport Program Fees

Fee

Passport Supplementary Services - Transfer of an application file for the issuance of a passport between the offices of government bodies

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 15

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 3 business days

Performance result

88% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Low-materiality (<\$51)

2020–21 fee amount (\$)

45

2020–21 total fee revenue (\$)

164,835

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

45

Fee grouping

Passport Program Fees

Fee

Travel document - Certificate of Identity - Adult (at least 16 years of age)

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 3

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications within 20 business days

Performance result

15% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Material (>\$151)

2020–21 fee amount (\$)

235

2020–21 total fee revenue (\$)

67,114

Fee adjustment date in 2022–23

April 1, 2022

2022–23 fee amount (\$)

251⁹

⁹ The Department intends to keep passport fees constant to the end of the 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$235 in 2022-23.

Fee grouping

Passport Program Fees

Fee

Travel document - Certificate of Identity - Child (less than 16 years of age)

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 4

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 20 business days

Performance result

15% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Low-materiality (\$51–\$151)

2020–21 fee amount (\$)

141

2020–21 total fee revenue (\$)

3,254

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

151¹⁰

¹⁰ The Department intends to keep passport fees constant to the end of the 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$141 in 2022-23.

Fee grouping

Passport Program Fees

Fee

Travel document - Refugee Travel Document - Adult (at least 16 years of age)

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 5

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications within 20 business days

Performance result

15% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Material (\$51-\$151)

2020–21 fee amount (\$)

95

2020–21 total fee revenue (\$)

1,008,935

Fee adjustment date in 2022–23

April 1, 2022

2022–23 fee amount (\$)

106¹¹

¹¹ The Department intends to keep passport fees constant to the end of the 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$95 in 2022-23.

Fee grouping

Passport Program Fees

Fee

Travel document - Refugee Travel Document - Child (less than 16 years of age)

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 6

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 20 business days

Performance result

15% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Low-materiality (\$51–\$151)

2020–21 fee amount (\$)

57

2020–21 total fee revenue (\$)

75,721

Fee adjustment date in 2022–23

April 1, 2022

2022–23 fee amount (\$)

64¹²

¹² The Department intends to keep passport fees constant to the end of the 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$57 in 2022-23.

Fee grouping

Passport Program Fees

Fee

Passport Domestic Expedited Services (Optional) - Urgent pick-up - processing time 24 hours

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 7(a)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications by the end of the next business day.

Performance result

99% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Material (\$51-\$151)

2020–21 fee amount (\$)

110

2020–21 total fee revenue (\$)

683,465

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

110

Fee grouping

Passport Program Fees

Fee

Passport Domestic Expedited Services (Optional) - Express pick-up - 2 to 9 business days

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 7(b)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 2 to 9 business days

Performance result

99% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Low-materiality (<\$51)

2020–21 fee amount (\$)

50

2020–21 total fee revenue (\$)

1,511,035

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

50

Fee grouping

Passport Program Fees

Fee

Passport Domestic Expedited Services (Optional) - Standard pick-up - 10 business days

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 7(c)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 10 business days

Performance result

98% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Low-materiality (<\$51)

2020–21 fee amount (\$)

20

2020–21 total fee revenue (\$)

269,800

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

20

Fee grouping

Passport Program Fees

Fee

Passport Domestic Expedited Services (Optional) - Same Day out of hours

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 8

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications within the same day

Performance result

96% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Material (>\$151)

2020–21 fee amount (\$)

335

2020–21 total fee revenue (\$)

57,285

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

335

Fee grouping

Passport Program Fees

Fee

Travel document - Emergency travel document - Adult (at least 16 years of age)

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 9(a)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications by the end of the next business day.

Performance result

98% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Low-materiality (<\$51)

2020–21 fee amount (\$)

50

2020–21 total fee revenue (\$)

40,700

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

50

Fee grouping

Passport Program Fees

Fee

Travel document - Emergency travel document - Child (less than 16 years of age)

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Passport and Other Travel Document Services Fees Regulations* Schedule item 9(b)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications by the end of the next business day.

Performance result

98% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Low-materiality (<\$51)

2020–21 fee amount (\$)

30

2020–21 total fee revenue (\$)

5,850

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

30

Fee grouping

Permanent Residence Program Fees

Fee

Right of Permanent Residence Fee

Fee-setting authority

- *Financial Administration Act* s.19.1
- *Immigration and Refugee Protection Regulations*^{xi} s.303(1)

Year fee-setting authority was introduced

1995

Last year fee-setting authority was amended

2020

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

500

2020–21 total fee revenue (\$)

36,139,122

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

515

Fee grouping

Permanent Residence Program Fees

Fee

Family Class - Sponsorship

Fee-setting authority

- *Immigration and Refugee Protection Act*^{xiii} s.89(1)
- *Immigration and Refugee Protection Regulations* s.304(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications for Overseas - spouses, partners and dependent children within 12 months.

Performance result

37% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

75

2020–21 total fee revenue (\$)

3,596,765

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

75¹³

¹³ The fee increase is calculated using the cumulative percentage increase over the previous two years to the Consumer Price Index for Canada, rounded to the nearest five dollars. The fee remains at \$75 as a result of rounding.

Fee grouping

Permanent Residence Program Fees

Fee

Family Class – Adult principal applicant

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(a)(i), s.301(1)(a)(i)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 12 months.

Performance result

37% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

475

2020–21 total fee revenue (\$)

16,815,983

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

490

Fee grouping

Permanent Residence Program Fees

Fee

Family Class – Minor principal applicant

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(a)(ii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 12 months.

Performance result

37% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

75

2020–21 total fee revenue (\$)

292,860

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

75¹⁴

¹⁴ The 2022-23 fee amount was been calculated in accordance with the cumulative percentage increase to the Consumer Price Index for Canada, published by Statistics Canada, for the two previous years, rounded to the nearest five dollars. The amount remains at \$75.

Fee grouping

Permanent Residence Program Fees

Fee

Family Class – Spouse or common-law partner

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(a)(iii), s.301(1)(a)(ii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 12 months.

Performance result

37% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

550

2020–21 total fee revenue (\$)

418,784

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

570

Fee grouping

Permanent Residence Program Fees

Fee

Family Class – Dependent child

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(a)(iv), s.301(1)(a)(iii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 12 months.

Performance result

37% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

150

2020–21 total fee revenue (\$)

647,453

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

155

Fee grouping

Permanent Residence Program Fees

Fee

Business class – Principal applicant

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(b)(i)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

1,575

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

1,625

Fee grouping

Permanent Residence Program Fees

Fee

Business class – Spouse or common-law partner

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(b)(ii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

825

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

850

Fee grouping

Permanent Residence Program Fees

Fee

Business class – Dependent child

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(b)(iii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

225

2020–21 total fee revenue (\$)

478,760

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

230

Fee grouping

Permanent Residence Program Fees

Fee

Economic class – Principal applicant

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(c)(i)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 6 months (doesn't include the time it takes the province to process) via Express Entry (electronic application); process paper applications within 11 months (doesn't include the time it takes the province to process).

Performance result

Via Express Entry: Federal Skilled Workers-16%; Canadian Experience Class-38%; Skilled Trades- 5%; Provincial Nominees- 41% Paper Applications: Provincial-8%; Quebec Skilled Workers - 0% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

825

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

850

Fee grouping

Permanent Residence Program Fees

Fee

Economic class – Spouse or common-law partner

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(c)(ii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 6 months (doesn't include the time it takes the province to process) via Express Entry (electronic application); process paper applications within 11 months (doesn't include the time it takes the province to process).

Performance result

Via Express Entry: Federal Skilled Workers-16%; Canadian Experience Class-38%; Skilled Trades- 5%; Provincial Nominees- 41% Paper Applications: Provincial-8%; Quebec Skilled Workers - 0% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

825

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

850

Fee grouping

Permanent Residence Program Fees

Fee

Economic class – Dependent child

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(c)(iii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 6 months (doesn't include the time it takes the province to process) via Express Entry (electronic application); process paper applications within 11 months (doesn't include the time it takes the province to process).

Performance result

Via Express Entry: Federal Skilled Workers-16%; Canadian Experience Class-38%; Skilled Trades- 5%; Provincial Nominees- 41% Paper Applications: Provincial-8%; Quebec Skilled Workers - 0% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

225

2020–21 total fee revenue (\$)

1,137,420

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

230

Fee grouping

Permanent Residence Program Fees

Fee

Protected Persons class – Principal applicant

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.301(1)(b)(i)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

550

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

570

Fee grouping

Permanent Residence Program Fees

Fee

Protected Persons class – Spouse or common-law partner

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.301(1)(b)(ii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

550

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

570

Fee grouping

Permanent Residence Program Fees

Fee

Protected Persons class – Dependent child

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.301(1)(b)(iii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

150

2020–21 total fee revenue (\$)

1,913,615

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

155

Fee grouping

Permanent Residence Program Fees

Fee

Permit Holders Class - applicant

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.302

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

325

2020–21 total fee revenue (\$)

6,500

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

335

Fee grouping

Permanent Residence Program Fees

Fee

Humanitarian and Compassionate class – Principal applicant

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.307(a)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

550

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

570

Fee grouping

Permanent Residence Program Fees

Fee

Humanitarian and Compassionate class – Spouse or common-law partner

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.307(b)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

550

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

570

Fee grouping

Permanent Residence Program Fees

Fee

Humanitarian and Compassionate class– Dependent child

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.307(c)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

150

2020–21 total fee revenue (\$)

237,236

Fee adjustment date in 2022–23

April 30, 2022

2022–23 fee amount (\$)

155

Fee grouping

Permanent Residence Program Fees

Fee

Renewal or replacement of Permanent Resident Card (PRC)

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.308(2)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2002

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

50

2020–21 total fee revenue (\$)

8,320,320

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

50

Fee grouping

Permanent Residence Program Fees

Fee

Permanent Resident Travel Document (permanent residents outside of Canada who do not have a PRC)

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.315

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2002

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

50

2020–21 total fee revenue (\$)

345,335

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

50

Fee grouping

Temporary Residence Program Fees

Fee

International Experience Canada Participation Fee

Fee-setting authority

- *Financial Administration Act* s.19(1)
- *Order Prescribing the Fee to be Paid by Foreign Nationals to Participate in an International Youth Exchange Program in Canada*^{xiii} s.2

Year fee-setting authority was introduced

2000

Last year fee-setting authority was amended

2007

Service standard

Process applications within 8 weeks (56 days or less)

Performance result

24% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Material (>\$151)

2020–21 fee amount (\$)

156

2020–21 total fee revenue (\$)

0

Fee adjustment date in 2022–23

December 1, 2022

2022–23 fee amount (\$)

161.35¹⁵

¹⁵ The Department intends to seek rounding authorities prior to the adjustment date. The Department intends to charge \$161 on the adjustment date. The Department has not adjusted the fee amount in 2020-21. The Department intends to counter the effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Fee grouping

Temporary Residence Program Fees

Fee

Electronic Travel Authorizations (eTA)

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.294.1(1)

Year fee-setting authority was introduced

2016

Last year fee-setting authority was amended

2017

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Render automated approvals within 5 minutes for most applicants; send a correspondence with next steps within 72 hours to applicants who don't receive a decision within 5 minutes

Performance result

100% of applications processed within standard; 78% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

7

2020–21 total fee revenue (\$)

1,518,846

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

7

Fee grouping

Temporary Residence Program Fees

Fee

Temporary Resident visa

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.296(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2019

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process new visitor visa applications submitted outside Canada within 2 weeks; process applications for parent and grandparent Super Visa submitted outside Canada within 16 weeks.

Performance result

27% of applications processed within standard; 41% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

100

2020–21 total fee revenue (\$)

33,701,797

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

100

Fee grouping

Temporary Residence Program Fees

Fee

Temporary Resident visa - maximum fee for family

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.296(3)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2019

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications submitted outside Canada within 2 weeks

Performance result

27% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

500

2020–21 total fee revenue (\$)

127,000

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

500

Fee grouping

Temporary Residence Program Fees

Fee

Temporary Resident Permit

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.298(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2010

Service standard

The fee did not have an established service standard.¹⁶

Performance result

The fee did not have an established service standard.

Application of *Low-Materiality Fees Regulations*

Material (>\$151)

2020–21 fee amount (\$)

200

2020–21 total fee revenue (\$)

169,405

Fee adjustment date in 2022–23

December 1, 2022

2022–23 fee amount (\$)

215.14¹⁷

¹⁶ The Department intends to seek a legislative exemption from the Service Fees Act for this fee as a meaningful and reasonable service standard cannot be established.

¹⁷ The Department intends to seek a legislative exemption from the Service Fees Act for this fee and has therefore not adjusted the fee amount. The Department intends to charge \$200 on the adjustment date. The Department has not adjusted the fee amount in 2020-21. The Department intends to counter the effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Fee grouping

Temporary Residence Program Fees

Fee

Work Permit

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.299(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2019

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications submitted outside Canada (all programs excluding International Experience Canada) within 2 months; process work permit applications submitted in Canada within 4 months.

Performance result

74% of applications processed within 2 month standard; 87% of applications processed within 4 month standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

155

2020–21 total fee revenue (\$)

78,824,003

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

155

Fee grouping

Temporary Residence Program Fees

Fee

Work Permit - maximum fee for group of three or more performing artists and their staff

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.299(3)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2019

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 2 months

Performance result

74% of applications processed within 2 month standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

465

2020–21 total fee revenue (\$)

4,560

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

465

Fee grouping

Temporary Residence Program Fees

Fee

Study Permit

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.300(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2015

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications submitted outside Canada within 2 months; process (new permit and extension) applications submitted in Canada applications within 4 months.

Performance result

59% of applications processed within standard; 91% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

150

2020–21 total fee revenue (\$)

70,873,415

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

150

Fee grouping

Temporary Residence Program Fees

Fee

Extension of Authorization to stay in Canada as a visitor (temporary resident)

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.305(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2014

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

100

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

100

Fee grouping

Temporary Residence Program Fees

Fee

Restoration of Temporary Resident Status

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.306(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2002

Service standard

The fee did not have an established service standard.¹⁸

Performance result

The fee did not have an established service standard.

Application of *Low-Materiality Fees Regulations*

Material (>\$151)

2020–21 fee amount (\$)

200

2020–21 total fee revenue (\$)

10,447,540

Fee adjustment date in 2022–23

December 1, 2022

2022–23 fee amount (\$)

215.14¹⁹

¹⁸ The Department intends to seek a legislative exemption from the Service Fees Act for this fee as a meaningful and reasonable service standard cannot be established.

¹⁹ The Department intends to seek a legislative exemption from the Service Fees Act for this fee and has therefore not adjusted the fee amount. The Department intends to charge \$200 on the adjustment date. The Department has not adjusted the fee amount in 2020-21. The Department intends to counter the effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Fee grouping

Temporary Residence Program Fees

Fee

Open Work Permit Holder

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89.1(1)
- *Immigration and Refugee Protection Regulations* s.303.2(1)

Year fee-setting authority was introduced

2015

Last year fee-setting authority was amended

2017

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

100

2020–21 total fee revenue (\$)

33,553,235

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

100

Fee grouping

Temporary Residence Program Fees

Fee

Employer Compliance

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89.2(1)
- *Immigration and Refugee Protection Regulations* s.303.1(1)

Year fee-setting authority was introduced

2015

Last year fee-setting authority was amended

2019

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

230

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

230

Fee grouping

Temporary Residence Program Fees

Fee

Employer Compliance - Maximum Fee

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89.2(1)
- *Immigration and Refugee Protection Regulations* s.303.1(7)

Year fee-setting authority was introduced

2015

Last year fee-setting authority was amended

2019

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

690

2020–21 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it was able to track revenue at the fee-grouping level.

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

690

Fee grouping

Other Service Fees

Fee

Determination of Rehabilitation - Serious Criminality

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.309(a)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2002

Service standard

The fee did not have an established service standard.²⁰

Performance result

The fee did not have an established service standard.

Application of *Low-Materiality Fees Regulations*

Material (>\$151)

2020–21 fee amount (\$)

1,000

2020–21 total fee revenue (\$)

278,400

Fee adjustment date in 2022–23

December 1, 2022

2022–23 fee amount (\$)

1,075.72²¹

²⁰ The Department intends to seek a legislative exemption from the Service Fees Act for this fee as a meaningful and reasonable service standard cannot be established.

²¹ The Department intends to seek a legislative exemption from the Service Fees Act for this fee and has therefore not adjusted the fee amount. The Department intends to charge \$1,000 on the adjustment date. The Department has not adjusted the fee amount in 2020-21. The Department intends to counter the effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Fee grouping

Other Service Fees

Fee

Determination of Rehabilitation - Criminality

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.309(b)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2002

Service standard

The fee did not have an established service standard.²²

Performance result

The fee did not have an established service standard.

Application of *Low-Materiality Fees Regulations*

Material (>\$151)

2020–21 fee amount (\$)

200

2020–21 total fee revenue (\$)

333,800

Fee adjustment date in 2022–23

December 1, 2022

2022–23 fee amount (\$)

215.14²³

²² The Department intends to seek a legislative exemption from the Service Fees Act for this fee as a meaningful and reasonable service standard cannot be established.

²³ The Department intends to seek a legislative exemption from the Service Fees Act for this fee and has therefore not adjusted the fee amount. The Department intends to charge \$200 on the adjustment date. The Department has not adjusted the fee amount in 2020-21. The Department intends to counter the effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Fee grouping

Other Service Fees

Fee

Authorization to Return to Canada

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.310

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2002

Service standard

The fee did not have an established service standard.²⁴

Performance result

The fee did not have an established service standard.

Application of *Low-Materiality Fees Regulations*

Material (>\$151)

2020–21 fee amount (\$)

400

2020–21 total fee revenue (\$)

192,800

Fee adjustment date in 2022–23

December 1, 2022

2022–23 fee amount (\$)

430.29²⁵

²⁴ The Department intends to seek a legislative exemption from the Service Fees Act for this fee as a meaningful and reasonable service standard cannot be established.

²⁵ The Department intends to seek a legislative exemption from the Service Fees Act for this fee and has therefore not adjusted the fee amount. The Department intends to charge \$400 on the adjustment date. The Department has not adjusted the fee amount in 2020-21. The Department intends to counter the effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Fee grouping

Other Service Fees

Fee

Certification and Replacement of an Immigration document / Verification of Status

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.311(1) / 311(2)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2002

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 6 months if the applicants are eligible.

Performance result

87% of applications processed within standard

Application of *Low-Materiality Fees Regulations*

Low-materiality (<\$51)

2020–21 fee amount (\$)

30

2020–21 total fee revenue (\$)

298,710

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

30

Fee grouping

Other Service Fees

Fee

Immigration Statistical Data database access

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.314(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2013

Service standard

The fee did not have an established service standard.

Performance result

The fee did not have an established service standard.

Application of *Low-Materiality Fees Regulations*

Material (formula)

2020–21 fee amount (\$)

100 for the first 10 minutes then 30 per additional minute

2020–21 total fee revenue (\$)

6,500

Fee adjustment date in 2022–23

December 1, 2022

2022–23 fee amount (\$)

107.57 for the first 10 minutes then 32.27 per additional minute²⁶

²⁶ The Department intends to seek a legislative exemption from the Service Fees Act for this fee and has therefore not adjusted the fee amount. The Department intends to charge \$100 then \$30 per additional minute on the adjustment date. The Department has not adjusted the fee amount in 2020-21. The Department intends to counter the effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Fee grouping

Other Service Fees

Fee

Biometric

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.315.1(1)

Year fee-setting authority was introduced

2013

Last year fee-setting authority was amended

2018

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

85

2020–21 total fee revenue (\$)

40,454,628

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

85

Fee grouping

Other Service Fees

Fee

Biometric - maximum fee for family

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.315.1(3)(a)

Year fee-setting authority was introduced

2013

Last year fee-setting authority was amended

2018

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

170

2020–21 total fee revenue (\$)

10,704,500

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

170

Fee grouping

Other Service Fees

Fee

Biometric - maximum fee for a group of three or more performing artists and their staff

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.315.1(3)(b)

Year fee-setting authority was introduced

2013

Last year fee-setting authority was amended

2018

Service standard

Exempt

Performance result

Exempt

Application of *Low-Materiality Fees Regulations*

Not subject to *Service Fees Act*

2020–21 fee amount (\$)

255

2020–21 total fee revenue (\$)

4,335

Fee adjustment date in 2022–23

Not applicable

2022–23 fee amount (\$)

255

Endnotes

- ⁱ *Government of Canada*, <https://www.canada.ca/home.html>
- ⁱⁱ *Service Fees Act*, <https://laws-lois.justice.gc.ca/eng/acts/S-8.4/index.html>
- ⁱⁱⁱ *Low-materiality Fees Regulations*, <https://laws-lois.justice.gc.ca/eng/regulations/SOR-2019-109/index.html>
- ^{iv} *Directive on Charging and Special Financial Authorities*, <https://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=32502>
- ^v *Access to Information Act, Privacy Act, Annual Report 2020-2021*, <https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals.html>
- ^{vi} *Departmental Remission Policy Pursuant to the Service Fees Act*, <https://www.canada.ca/en/immigration-refugees-citizenship/corporate/mandate/policies-operational-instructions-agreements/remissions-policy-service-fees-act.html>
- ^{vii} *Citizenship Act*, <https://laws-lois.justice.gc.ca/eng/acts/c-29/index.html>
- ^{viii} *Citizenship Regulations*, <https://laws.justice.gc.ca/eng/regulations/SOR-93-246/index.html>
- ^{ix} *Financial Administration Act*, <https://laws-lois.justice.gc.ca/eng/acts/f-11/>
- ^x *Passport and Other Travel Document Services Fees Regulations*, <https://laws-lois.justice.gc.ca/eng/regulations/SOR-2012-253/FullText.html>
- ^{xi} *Immigration and Refugee Protection Regulations*, <https://laws-lois.justice.gc.ca/eng/regulations/sor-2002-227/>
- ^{xii} *Immigration and Refugee Protection Act*, <https://laws.justice.gc.ca/eng/acts/i-2.5/>
- ^{xiii} *Order Prescribing the Fee to be Paid by Foreign Nationals to Participate in an International Youth Exchange Program in Canada*, <https://laws-lois.justice.gc.ca/eng/regulations/SOR-2000-418/index.html>