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Industry Sector Secteur de l'industrie

INDUSTRY SECTOR ACCESS GUIDE

Canada



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February 1, 1997



Dear Access Guide User:

On behalf of the Industry Sector, I am pleased to present to you the third edition of the ***Industry Sector Access Guide***.

This edition has been improved as a result of a great deal of input from our many users and it is my hope that you find the guide more useful than ever before. Some of the new features include a products and services glossary at the end of the guide, and footers at the base of each page with the Industry Canada universal e-mail format and our Strategis address. You will also find a useful sector information page at the beginning of each section. The ***Industry Sector Access Guide*** represents only one of the sectors at Industry Canada.

As always, we welcome your updates, suggestions and comments. These and requests for additional English and French copies of the guide may be directed to Sara Ellis, Coordination and Management Services Branch (CMS), via e-mail or at (613) 941-0751.

Thank you for using the ***Industry Sector Access Guide***. I hope you find it a useful and efficient tool in accessing the Industry Sector.

J.M. Banigan

Canada



Aussi disponible en français sous le titre :
Guide d'accès du Secteur de l'industrie

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INDUSTRY SECTOR CHART

ASSISTANT DEPUTY MINISTER

J.M. Banigan • (613) 954-3798

ADVANCED MATERIALS & PLASTICS

J. Mihalus • (613) 954-3064

AEROSPACE & DEFENCE

Catherine Kerr • (613) 954-3748
Jane Cochran (Acting) • (613) 954-3174

AUTOMOTIVE

S. Skorupinski • (613) 954-3797
C. Charette • (613) 954-3707

CHEMICALS & BIO-INDUSTRIES

G. Michaliszyn • (613) 954-3071

COORDINATION & MANAGEMENT SERVICES

E. Verdun (Acting) • (613) 954-3801
C. Cheffins • (613) 952-5066
D. Wilson • (613) 954-3388
N. Levesque • (613) 941-2274

ENVIRONMENTAL AFFAIRS

L. Bradet • (613) 954-3080
R. Harper • (613) 954-3083

FASHION, LEISURE & HOUSEHOLD PRODUCTS

D.G. (Vacant) • (613) 954-3585
F. Podruski • (613) 954-3099

FOREST INDUSTRIES & BUILDING PRODUCTS

V. Traversy • (613) 957-0845
R. Hawkins • (613) 952-7195

HEALTH INDUSTRIES

D. Hoyer • (613) 954-5258

MANUFACTURING & PROCESSING TECHNOLOGIES

M. McCuaig-Johnston • (613) 954-3279
A. (Tony) Jarvis • (613) 954-2703

METALS & MINERALS PROCESSING

C. Éthier • (613) 954-3176

SERVICE INDUSTRIES & CAPITAL PROJECTS

D. DeMello • (613) 954-2990
E. Robichaud • (613) 954-2948

TRANSPORTATION INDUSTRIES

G. Leclaire • (613) 954-2949

WOMEN'S BUREAU

M. Laurin • (613) 954-3130

Office of the Honourable John Manley P.C., M.P.

Minister of Industry
11th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 992-0302

Hon. John Manley	(613) 943-7069
Minister of Industry	Room 1118C
Morris Bodnar	(613) 996-3265
Parliamentary Secretary	House of Commons
Paula Brennan	(613) 943-7019
Special Assistant	Room 1126C
John Butler	(613) 943-6631
Departmental Assistant	Room 1103C
Martyn Carver	(613) 992-3269
Special Assistant	House of Commons
Lynn Casey	(613) 943-7068 (7070)
Administrative Assistant	Room 1132C
J. Champagne	(613) 943-7768
Secretary	Room 1109C
Roger Chaput	(613) 786-0476
Chauffeur	
George Christidis	(613) 943-7004
Special Assistant	Room 1133C
Mike Colledge	(613) 943-7114
Special Assistant	Room 1131C
Aileen Collins	(613) 992-3269
Special Assistant	House of Commons
Towers Courtney	(613) 943-7034
Special Assistant	Room 1163C
Bryan-Paul Dalphy	(613) 943-7029
Special Assistant	Room 1123C
Sharon Ellis	(613) 943-7000
Special Assistant/Caucus Liaison	Room 1105C
Janice Gallant	(613) 943-7003
Scheduling Assistant	Room 1107C
Marianne Goodwin	(613) 943-7014
Legislative Assistant	Room 1102C

Joanne Hill	(613) 943-7077
Secretary	Room 1101C
Elaine Hood	(613) 943-7001
Special Assistant	Room 1164C
Linda Hooper	(613) 992-3269
Special Assistant	House of Commons
Jennifer Kealey	(613) 943-7012
Special Assistant	Room 1125C
Tracy King	(613) 943-7741
Part-time Secretary	Room 1132C
Andrea Lamontagne	(613) 943-7111
Secretary	Room 1128C
Pierre Léger	(613) 943-7713
Special Assistant	Room 1136C
Lyse Lemay	(613) 943-7068
Personal Assistant	Room 1117C
Patricia Lindsay	(613) 995-9001
Correspondence and Cabinet Documents Coordinator	Room 1108C
Anthony Macerollo	(613) 943-7006
Executive Assistant	Room 1115C
Kas McMicking	(613) 943-7027
Special Assistant	Room 1127C
Bill Milliken	(613) 943-7002
Press Secretary	Room 1113C
Chantal Roach	(613) 943-7116
Secretary	Room 1129C
John Ruest	(613) 992-3269
Special Assistant	House of Commons
Robin Russell	(613) 943-7112
Special Assistant	House of Commons
Sandra Sinclair	(613) 943-7036
Secretary	Room 1116C
Eli Turk	(613) 943-7036
Communication/Planning	Room 1122C

Office of the Honourable Jon Gerrard P.C., M.P.

Secretary of State (Science, Research and Development)
11th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 990-4056

Hon. Jon Gerrard	(613) 943-6623
Secretary of State	Room 1159C
Julie Bond	(613) 943-7032
Special Assistant (Western Economic Diversification)	Room 1143C
Jim Brennan	(613) 947-4244
Special Assistant	House of Commons
Daniel Demers	(613) 943-7024
Senior Policy Advisor	Room 1158C
Barbara Doan	(613) 954-1356
Administrative Assistant (Western Economic Diversification)	200 Kent Street Room 8210
Viviane Farmer	(613) 943-7033
Departmental Assistant	Room 1153C
Sean Kirby	(613) 943-7105
Press Secretary (Western Economic Diversification)	Room 1142C
Hélène Laforce	(613) 943-7005
Secretary	Room 1156C
Ryan Moran	(613) 947-4244
Member's Assistant	House of Commons
Martine Richard	(613) 943-7009
Secretary	Room 1152C
Scott Turbett	(613) 947-4244
Legislative Assistant	House of Commons

Office of the Deputy Minister

11th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3272

Kevin G. Lynch	(613) 992-4292
Deputy Minister	
Julie Blackburn	(613) 996-3586
Secretary	Room 1172A
Angèle Deslisle	(613) 993-4767
Executive Assistant	Room 1164A
Hélène Gosselin	(613) 993-4733
Senior Departmental Advisor	Room 1168A
Has Handan	(613) 943-7120
Departmental Assistant	Room 1194A
Noella Lafrance	(613) 993-4733
Administrative Assistant	Room 1174A
Micheline Quesnel	(613) 996-5405
Receptionist	Room 1170A
Denis Racette	(613) 943-7022
Driver/Clerk	Room 1118A

Office of the Associate Deputy Minister

11th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3272

Shirley Serafini	(613) 954-0709
Associate Deputy Minister	Room 1198A
Merrienne Crowell	(613) 954-0706
Secretary	Room 1196A

Office of the Special Advisor to the Deputy Minister

11th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3272

Bob Haack	(613) 952-2296
Special Advisor	Room 1112D
George Hussey	(613) 941-2460
Senior Advisor	Room 1120D
George Willis	(613) 943-7118
Senior Advisor	Room 1108D

Industry Sector

The Industry Sector is currently working in unison with the government's Jobs and Growth Agenda. This sector is contributing to the ability of Canada's key industrial sectors, encompassing both large and small enterprises, to enter the 21st century from a base of sustained growth and leadership. These sectors are:

- Advanced Materials and Plastics
- Aerospace and Defence
- Automotive
- Chemicals and Bio-Industries
- Environmental Affairs
- Fashion, Leisure and Household Products
- Forest Industries and Building Products
- Health Industries
- Manufacturing and Processing Technologies
- Metals and Minerals Processing
- Service Industries and Capital Projects
- Transportation Industries

In partnership with the private sector, Industry Canada is working to address a number of critical challenges that are impeding strengthening the economy. These efforts are focussed on four key areas vital to improving the productivity and competitiveness of Canadian industry:

- Trade
- Technology
- Investment
- Human Resources

The activities of the Industry Sector encompass an array of focussed strategies, services, programs and products, including:

- sector development and advocacy;
- international business and investment development and promotion;
- technology access, development and diffusion;
- specialized programs and
- information products.

For more information, contact:

John Banigan • Assistant Deputy Minister
10th Floor, East Tower, 235 Queen Street, Ottawa, Ontario K1A 0H5
Phone: (613) 954-3798 • Fax: (613) 941-1134

INDUSTRY SECTOR MANAGEMENT TEAM

ADM Management Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-1134

John Banigan	(613) 954-3798
Assistant Deputy Minister	Room 1071B
Carita Fortier	(613) 954-3796
Administrative Assistant	Room 1070B
Tim Karlsson	(613) 941-1133
Executive Assistant	Room 1050B
Mary Lefebvre	(613) 954-3395
Administrative Assistant	Room 1052B
Carole Malboeuf	(613) 941-1137
Secretary	Room 1049B

INDUSTRY SECTOR MANAGEMENT TEAM

Advanced Materials and Plastics Branch

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

John Mihalus	(613) 954-3064
Director & Manager	Room 957C
Margaret Chevalier	(613) 954-3070
Secretary	Room 934C

INDUSTRY SECTOR MANAGEMENT TEAM

Aerospace and Defence Branch

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-2379

Catherine Kerr	(613) 954-3343
Director General & Manager	Room 672B
Jane Cochran	(613) 954-3174
Acting Director & Associate Manager	Room 641B
Nicole Champagne	(613) 954-3293
Administrative Clerk	Room 606B/1
Gabriella Gallerio	(613) 954-3345
Secretary	Room 647B
Theresa Koch	(613) 954-3341
Administrative Assistant	Room 646B
Bonnie La Haye	(613) 954-3270
Correspondence Control	Room 647B
Diane Sirois	(613) 954-3718
Administrative Officer	Room 610B

INDUSTRY SECTOR MANAGEMENT TEAM

Automotive Branch

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8088

Slawek Skorupinski	(613) 954-3797
Director General & Manager	Room 1067C
Christine Dewar	(613) 954-3800
Administrative Assistant	Room 1044C
Claire Paquette	(613) 954-3803
Secretary	Room 1045C

INDUSTRY SECTOR MANAGEMENT TEAM

Chemicals and Bio-Industries Branch

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

George Michaliszyn (613) 954-3071
Director & Manager Room 956C

Patricia Sadiq (613) 954-4715
Secretary Room 922C

INDUSTRY SECTOR MANAGEMENT TEAM

Coordination and Management Services Branch

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Emmy Verdun (613) 954-3801
Acting Director General & Manager Room 1012B
Fax: (613) 957-9955

Joanne Bégin (613) 954-3802
Assistant to Emmy Verdun Room 1004B
Fax: (613) 957-9955

Dave DePratto (613) 954-2871
Head, Administration & Special Services Room 620A
Fax: (613) 957-8912

Dave Thomson (613) 954-3259
Manager, Information Products Room 1012A
Fax: (613) 954-3724

Carol Cheffins (613) 952-5066
Director & Manager Room 608A
Briefings & Strategic Management Fax: (613) 991-9469

Darlene Robinson(613) 941-0752
 Executive Secretary to Carol Cheffins Room 609A
 Fax: (613) 991-9469

Norm Levesque(613) 941-2274
 Director & Manager Room 1058C
 Marketing & Promotion Services Fax: (613) 954-3724

Hélène Mainville(613) 941-6036
 Executive Secretary to Norm Levesque Room 1029C
 Fax: (613) 954-3724

Deborah Wilson(613) 954-3388
 Director & Manager Room 607A
 Coordination, Planning & Program Management Fax: (613) 991-9469

Julie Courchesne(613) 941-6426
 Executive Secretary to Deborah Wilson Room 606A
 Fax: (613) 991-9469

INDUSTRY SECTOR MANAGEMENT TEAM

Environmental Affairs Branch

7th Floor, East Tower
 235 Queen Street
 Ottawa, Ontario
 K1A 0H5

Fax: (613) 952-9564

Lucien Bradet(613) 954-3080
 Director General & Manager Room 732A

Ron Harper(613) 954-3083
 Director & Associate Manager Room 728A

Ellen Crozler(613) 954-3442
 Administrative Officer Room 775A

Line Deschamps(613) 954-3086
 Secretary Room 730A

Cynthia Serrao(613) 954-3055
 Secretary Room 729A

Vacant(613) 954-3085
 Administrative Assistant Room 735A

INDUSTRY SECTOR MANAGEMENT TEAM

Fashion, Leisure and Household Products Branch

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3107

Vacant	(613) 954-3585
Director General & Manager	Room 1080A
Frank Podruski	(613) 954-3585
Director & Associate Manager	Room 1084A
Monique Landry	(613) 954-2892
Office Coordinator	Room 1052A
Lise Leduc	(613) 941-4253
Administrative Officer	Room 1023C
	Fax: (613) 952-8088
Claudette Vermette	(613) 954-1883
Administrative Clerk	Room 1053A

INDUSTRY SECTOR MANAGEMENT TEAM

Forest Industries and Building Products Branch

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8988/941-8048

Val Traversy	(613) 957-0845
Director General & Manager	Room 964B
Bob Hawkins	(613) 952-7195
Director & Associate Manager	Room 959B
	Fax: (613) 952-8384
Naphtalie Brookson	(613) 957-0847
Secretary	Room 945B
Cindy Hunter	(613) 954-3044
Administrative Assistant	Room 963B
Karen Sowalski	(613) 941-6172
Secretary	Room 948B

INDUSTRY SECTOR MANAGEMENT TEAM

Health Industries Branch

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

David Hoye (613) 954-5258
Director & Manager Room 961C

Ginette Lacombe (613) 954-3077
Team Member Room 937C

INDUSTRY SECTOR MANAGEMENT TEAM

Information Technology Industry Branch

17th Floor, Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Fax: (613) 957-4076

Vacant (613) 954-5598
Director General Room 1742B

Suzanne Demers (613) 954-5588
Personal Assistant Room 1743B

Monica Mahaney (613) 954-5599
Secretary Room 1741B

INDUSTRY SECTOR MANAGEMENT TEAM

Manufacturing and Processing Technologies Branch

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-2463

Margaret McCuaig-Johnston(613) 954-3279
Director General & Manager
Room 1066B
Technology Functional Advisor

Tony Jarvis(613) 954-2703
Director & Associate Manager
Room 1057C

Fay Frankland(613) 952-1174
Administrative Officer
Room 1005B

Manon Richard(613) 954-3278
Administrative Assistant
Room 1065B

INDUSTRY SECTOR MANAGEMENT TEAM

Metals and Minerals Processing Branch

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3079

Charles Éthier(613) 954-3176
Director & Manager
Room 961B

Linda Comeau(613) 954-3717
Team Member
Room 960C

Claire Fleury(613) 954-3714
Team Member
Room 949C

Hélène St-Denis(613) 954-3135
Team Member
Room 947B

INDUSTRY SECTOR MANAGEMENT TEAM

Service Industries and Capital Projects Branch

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-9054

Dennis DeMello	(613) 954-2990
Director General & Manager	Room 790C
Eric Robichaud	(613) 954-2948
Director & Associate Manager	Room 788C
Marie Isabel Arruda	(613) 941-4625
Secretary	Room 789C
Louise Charron	(613) 954-2954
Secretary	Room 754C
Lois Dumouchel	(613) 954-2984
Secretary (agency)	Room 718C
Tanis Geisler	(613) 954-1839
Administration Services	Room 730C
Nicole Mineault	(613) 954-2991
Secretary to Dennis DeMello and to Eric Robichaud	Room 791C

INDUSTRY SECTOR MANAGEMENT TEAM

Transportation Industries Branch

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-5533

Guy Leclaire	(613) 954-2949
Director & Manager	Room 799B
Chantal Cloutier	(613) 954-4054
Secretary	Room 746B

REGIONAL OFFICES

Atlantic Regional Office

1801 Hollis Street, 5th Floor
P.O. Box 940, Station M
Halifax, Nova Scotia
B3J 2V9

Fax: (902) 426-6094

Bob Russell (902) 426-3458
Executive Director

Wendy Hayter (902) 426-9472
Executive Assistant

Shirley LeBlanc (902) 426-3459
Secretary

Charlotte Murray (902) 426-7542
Regional Contact

REGIONAL OFFICES

FedNor Regional Office

30 Cedar Street, Room 407
Sudbury, Ontario
P3E 1A4

Fax: (705) 671-0717

Louise Paquette (705) 671-0711
Director General

Richard Aubut (705) 494-7050
Community Economic Development
North Bay
Fax: (705) 454-7588

Pauline Blais (705) 671-0671
Community Economic Development

Claudette Charette (705) 671-0711
Community Economic Development

Ray Hemmerling (705) 671-0699
Community Economic Development

Gerry Hunter (705) 671-0709
Business Competitiveness

Linda Menard (705) 670-6513
Administrative Assistant

Scott Merrifield (705) 671-0696
Manager, Community Economic Development

Claire Paradis(705) 671-0695
Community Economic Development

Brian Phillips(705) 671-4450
Community Economic Development

Robert Renaud(705) 671-0708
Programs, Planning and Advocacy

Niilo Saari(705) 671-0715
Corporate Services

Vacant(705) 671-0711
Secretary

REGIONAL OFFICES

FedNor – Sault Ste. Marie

302 Queen Street East
Sault Ste. Marie, Ontario
P6A 1Z1

Fax: (705) 942-5434

Karen Streich(705) 942-1327 ext. 230
Acting Manager

Weldon Boone(705) 942-1327 ext. 226
Programs, Planning and Advocacy

Maria Bressan(705) 942-1327 ext. 251
Corporate Services

Ron Cantin(705) 942-1327
Manager, Business Competitiveness

Yvonne Cull(705) 942-1327 ext. 236
Corporate Services

Mary Fisher-Smith(705) 942-1327
Business Competitiveness

Ed Jordan(705) 942-1327
Corporate Services

Elaine Liepins(705) 942-1327
Corporate Services

Maureen MacDiarmid(705) 942-1327 ext. 237
Corporate Services

Bill Pasiak(705) 942-1327 ext. 238
Manager, Corporate Services

Violet Roberts(705) 942-1327 ext. 223
Business Competitiveness

Doug Slomke.....(705) 942-1327 ext 239
Radio Inspector, Spectrum

Sharon Taylor.....(705) 942-1327
Programs, Planning and Advocacy

REGIONAL OFFICES

FedNor – Thunder Bay

201 North May Street, Suite 201
Thunder Bay, Ontario
P7C 3P4

Fax: (807) 623-5392

Julie Fels.....(807) 626-1813
Community Economic Development

Bill Mokomela.....(807) 626-1802
Programs, Planning and Advocacy

George Pacholczak.....(807) 626-1806
Business Competitiveness

Walter Seaberg.....(807) 626-1807
Business Competitiveness

Carl Seibel.....(807) 626-1812
Community Economic Development

Laura Wiljala.....(807) 626-1805
Business Competitiveness

REGIONAL OFFICES

Ontario Regional Office

Dominion Public Building
4th Floor
1 Front Street West
Toronto, Ontario
M5J 1A4

Fax: (416) 973-8714

Vacant(416) 973-5001
Executive Director

Helen Bidzios(416) 973-5002
Executive Assistant

Gerry Cooper(416) 973-5173
Regional Contact

Brenda Kennedy(416) 973-5098
Secretary

REGIONAL OFFICES

Pacific Regional Office

900-650 West Georgia Street
Vancouver, British Columbia
V6B 5H8

Fax: (604) 666-8330

Bruce Drake(604) 666-1400
Executive Director

Brian Anderson(604) 666-1414
Regional Contact

Bella Tata(604) 666-1402
Executive Assistant

REGIONAL OFFICES

Prairies and NWT Regional Office

Canada Place, Suite 540
9700 Jasper Avenue
Edmonton, Alberta
T5J 4C3

Fax: (403) 495-4582

Glen Fields(403) 495-2951
Executive Director

Jim Graham(403) 495-4415
Director of International Business

Shirley Huston(403) 495-6506
Executive Assistant

REGIONAL OFFICES

Québec Regional Office

8e étage, Suite 800
5, Place Ville-Marie
Montréal, Québec
H3B 2G2

Denise Boudrias(514) 283-1885
Executive Director Fax: (514) 496-7006

Vacant(514) 283-2418
Director/Regional Contact Fax: (514) 283-4581

Solange Valois(514) 283-1885
Executive Assistant Fax: (514) 496-7003

ADMINISTRATIVE BRANCH

Finance Services Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-3147

PURPOSE:

To provide financial advice and services to Industry Sector staff.

Margaret Averill	(613) 941-3584
Financial Administrator	Room 766B
Andrew Marcus	(613) 954-5305
Financial Advisor	Room 770B
Michelle McDonnell	(613) 954-5316
Financial Advisor	Room 708B

ADMINISTRATIVE BRANCH

Human Resources Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-3147

PURPOSE:

To provide human resource advice and services to the Industry Sector.

Sandra Cooper	(613) 952-0270
Manager	Room 704B
Gerry Carrière	(613) 954-3675
Human Resources/Staffing Relations Advisor	Room 712B
Giselle Holloway	(613) 954-3683
Classification Advisor	Room 724B
Suzan Larsen	(613) 954-3684
Staffing/Classification Assistant	Room 718B
Chantal Lemieux	(613) 952-0261
Staffing/Classification Assistant	Room 710B
Lucie St-Onge	(613) 954-3683
Staffing/Staffing Relations Advisor	Room 716B

Advanced Materials and Plastics Branch

Advanced materials and plastics are fast growing and technically progressive industries.

Advanced materials, such as high performance polymer composites, metal alloys and ceramics, constitute an enabling technology for the design and manufacture of new products, and improved products with reduced material needs, real cost savings and superior performance. The plastics industry is among the fastest growing manufacturing sectors, creating opportunities for all components of the industry, including resins, machinery and moulds, and plastic products.

The Advanced Materials and Plastics Branch assists companies in their efforts to become more internationally competitive through the production and dissemination of business intelligence of a type and in a form that companies can use to make better strategic decisions, for instance, Sector Competitiveness Frameworks, Strategis, newsletters and market intelligence reports. Sectoral policy issues are reviewed to ensure that public policy initiatives reflect the needs of these industries.

In 1996-97, the Branch will also work to provide sectoral information and analytical support for Technology Partnerships Canada and Investment Partnerships Canada; broaden opportunities for technology transfer by sponsoring international workshops and conferences; build new working relationships with partners and clients through the National Sector Team and organize initiatives in key areas reflecting industry's interest. Finally, the Branch will work toward developing and implementing an international business strategy that coalesces partners' initiatives related to trade opportunities, foreign technology prospecting, market intelligence and Canada's role in the formulation of international standards.

For more information, contact:

John Mihalus
Director and Manager
Phone: (613) 954-3064
Fax: (613) 952-4209

ADVANCED MATERIALS AND PLASTICS BRANCH

Management Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

John Mihalus	(613) 954-3064
Director & Manager	Room 957C
Margaret Chevalier	(613) 954-3070
Secretary	Room 934C

ADVANCED MATERIALS AND PLASTICS BRANCH

Advanced Materials Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

PURPOSE:

To develop the production and use of advanced materials in Canada through:

- information products for stakeholders, in cooperation with the Advanced Materials and Plastics Branch Information Products Team
- sectoral policy development and advocacy to favour the advanced materials industry in Canada
- providing services to advanced materials industry participants

Ian Leslie	(613) 954-3134
Team Coordinator	Room 902C

Paul Belzile	(613) 954-3114
Team Member	Room 914D

Origène Corriveau	(514) 283-8881
Team Member	Montréal
	Fax: (514) 283-8916

Guy Déchaîne	(403) 292-6070
Team Member	Calgary
	Fax: (403) 292-4578

Catherine Dion	(613) 941-7625
Team Member	Room 914C

George Mandrapillas	(416) 973-5081
Team Member	Toronto
	Fax: (416) 973-5131

Gary McGee(613) 954-5609
Team Member Room 905C

Hamid Mostaghaci(613) 954-5012
Team Member Room 917D

Tony Stone(613) 954-2964
Team Member Room 901D

ADVANCED MATERIALS AND PLASTICS BRANCH

Information Products Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

PURPOSE:

To develop and disseminate value-added, world-class information products that will assist the advanced materials and plastics sectors to become more internationally competitive.

Judy Senkowski(613) 941-3775
Team Coordinator Room 908C

Paul Belzile(613) 954-3114
Team Member Room 914D

Guy Déchaîne(403) 292-6070
Team Member Calgary
Fax: (403) 292-4578

John Margeson(613) 954-3016
Team Member Room 959C

Gary McGee(613) 954-5609
Team Member Room 905C

Plastics Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

PURPOSE:

To provide products and services to the Canadian plastics industry, helping it to become more internationally competitive.

John Margeson(613) 954-3016
Team Coordinator Room 959C

Walter Conrad(613) 954-3011
Team Member Room 958C

Jean-Claude Daigneault.....(514) 283-4265
Team Member Montréal
Fax: (514) 283-8916

Guy Déchaîne(403) 292-6070
Team Member Calgary
Fax: (403) 292-4578

George Mandrapilias(416) 973-5081
Team Member Toronto
Fax: (416) 973-5131

Judy Senkowski.....(613) 941-3775
Team Member Room 908C

Aerospace and Defence Branch

The Aerospace and Defence Branch focusses on working with the Canadian aerospace and defence industry to improve its international competitiveness and increase its sales worldwide for the benefit of all Canadians. It supports the Industry Sector's trade, investment, human resources and technology development roles. The Branch is also responsible for industrial and regional benefits through major government purchases, such as search and rescue helicopters.

The Branch, in support of trade, is developing a comprehensive aerospace and defence international business strategy that will establish stronger links between supply and demand in aerospace and defence markets, identifying resource requirements to implement the strategy through the Canadian International Business Strategy (e.g., domestic support/Department of Foreign Affairs and International Trade), using the Aerospace and Defence National Sector Team to complement efforts and maximize resource use.

Other specific activities of the Branch include technology development, the development of private and public sector technology networks, providing input to the government's technology policy agenda and providing strategic technology direction to Technology Partnerships Canada. In the area of the Investment Branch, efforts are directed at fostering an optimal investment climate in Canada, and coordinating the federal and provincial governments' investment policies and services.

In the area of human resources, the Aerospace and Defence Branch will strengthen the competitiveness of its industry by identifying skill shortages, promoting successful training programs, and employing best manufacturing practices and advanced quality practices through human resources strategies. The Branch will continue its sector and company analysis work, including an Aircraft and Aircraft Parts Sector Competitiveness Framework and an Electronic System Sector Competitiveness Framework.

Finally, the Aerospace and Defence Branch will help the Industry Sector develop environmentally friendly products and processes that meet current domestic and international environmental standards, while increasing productivity, market share and jobs. The Branch will monitor, analyze and disseminate strategic intelligence, in coordination with industry associations and other agencies, on relevant domestic and international environmental issues and research activities; facilitate the participation of the sector's small and medium-sized enterprises in these activities and encourage innovative solutions to environmental problems.

For more information, contact:

Catherine Kerr
Director General and Manager
Phone: (613) 954-3343
Fax: (613) 941-2379

AEROSPACE AND DEFENCE BRANCH

Management Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-2379

Catherine Kerr	(613) 954-3343
Director General & Manager	Room 672B
Jane Cochran	(613) 954-3174
Acting Director & Associate Manager	Room 641B
Nicole Champagne	(613) 954-3293
Administrative Clerk	Room 606B/1
Gabriella Gallerio	(613) 954-3345
Secretary	Room 647B
Theresa Koch	(613) 954-3341
Administrative Assistant	Room 646B
Bonnie La Haye	(613) 954-3270
Correspondence Control	Room 647B
Diane Sirois	(613) 954-3718
Administrative Officer	Room 610B

AEROSPACE AND DEFENCE BRANCH

1996 Annual Aerospace and Defence Industry Survey

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

Information product for trade and investment.

Jim House	(613) 954-3795
Team Leader	Room 668B
Lorna Mizener	(613) 941-1132
Team Member	Room 650B
Susie Simpson	(613) 954-3168
Team Member	Room 639B

Aerospace and Defence Industry – Supplier Capability Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To develop, maintain and update supplier capability databases on companies in the aerospace and defence industry. Current activities include: uploading approximately 1900 company profiles to Industry Canada's "Canadian Company Capabilities (CCC)" database to allow companies to electronically refresh their capability profiles on the Internet, co-facilitating the activities of the National Sector Team's Working Group on supplier capabilities and participating in an intradepartmental project aimed at providing Industry Sector branches with Lotus Notes desktop links to the CCC database.

Jim House	(613) 954-3795
Team Leader	Room 668B
Bob Atkinson	(613) 954-3269
Team Member	Room 632B
Don Halchuk	(613) 954-3163
Team Member	Room 602B
Larry Otupiri	(613) 954-3156
Team Member	Room 634B
Michael Piersdorff	(613) 954-3151
Team Member	Room 633B
Jeff Rochon	(613) 954-3400
Team Member	Room 604B

Aerospace Small and Medium-sized Enterprise (SME) Supplier Development Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To work with the SMEs to facilitate better relations between customers and suppliers and to develop strategies to enhance the international competitiveness of the supplier base within the SME community.

Don Halchuk	(613) 954-3163
Team Leader	Room 602B
Roger Bryenton	(604) 666-4905
Team Member	British Columbia Regional Contact, Vancouver Fax: (604) 666-8330
Leslie Goodwin	(613) 954-3302
Team Member	Room 666B
Dominique Leroy	(514) 283-7861
Team Member	Québec Regional Contact, Montréal Fax: (514) 283-8916
Geoff Lewis	(902) 426-9475
Team Member	Atlantic Regional Contact, Halifax Fax: (902) 426-2624
Eric Meek	(613) 954-3169
Team Member	Room 614B
Larry Otupiri	(613) 954-3156
Team Member	Room 634B
Betty Pilon	(613) 952-2433
Team Support/Coordinator	Room 607C
Marthe René de Cotret	(613) 954-3776
Team Member	Room 664B/1
Jeff Rochon	(613) 954-3400
Team Member	Room 604B

AEROSPACE AND DEFENCE BRANCH

Aerostructures Group

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To maintain core knowledge and capability in the aerostructure sector.

Don Halchuk (613) 954-3163
Senior Sector Officer Room 602B

Larry Otupiri (613) 954-3156
Sector Officer Room 634B

AEROSPACE AND DEFENCE BRANCH

Aircraft Maintenance, Repair and Overhaul

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To maintain core knowledge and capability in the aerospace repair and overhaul sector.

Michael Piersdorff (613) 954-3151
Sector Officer Room 633B

AEROSPACE AND DEFENCE BRANCH

Airframes

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To maintain core knowledge and capability in the airframes sector.

Jane Cochran	(613) 954-3174
Senior Sector Officer	Room 641B
Barbara Brackett	(613) 954-3328
Sector Officer	Room 613B
Eric Meek	(613) 954-3169
Sector Officer	Room 614B

AEROSPACE AND DEFENCE BRANCH

Airshow Canada Team 1997

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To coordinate the federal government's departments and branches as "Team Canada" in support of Airshow Canada 1997.

Roger Bryenton	(604) 666-4905
Team Leader	Vancouver
	Fax: (604) 666-8330
Melanie Arbour	(613) 957-8952
Team Member	Room 602C
Lucie Boily	(613) 957-9417
Team Member	Room 609C
Jane Cochran	(613) 954-3174
Team Co-member	Room 641B
Glenn MacDonell	(613) 954-3166
Team Member	Room 664B
Jamie Slaterry	(613) 954-3296
Team Member	Room 612B

Best Manufacturing Practices (BMP)

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To promote Canadian industrial participation in the U.S. Navy's Best Manufacturing Practices (BMP) program.

Jamie Slattery (613) 954-3296
Team Leader Room 612B

Melanie Arbour (613) 957-8952
Team Member Room 602C

Roger Bryenton (604) 666-4905
Team Member Vancouver
Fax: (604) 666-8330

Annie Desgagné (604) 666-1429
Team Member Vancouver
Fax: (604) 666-8330

Sara Ellis (613) 941-0751
Team Member Room 1024C

Geoff Lewis (902) 426-9475
Team Member Halifax
Fax: (902) 426-2624

Glenn MacDonell (613) 954-3166
Team Member Room 664B

Canadian Hard Chrome Alternatives Technologies Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To monitor environmental issues that impact the aerospace sector and to help the sector develop solutions to environmental problems.

Larry Otupiri (613) 954-3156
Team Coordinator Room 634B

Dominique Leroy (514) 283-7861
Team Member Québec Regional Contact, Montréal
Fax: (514) 283-8916

Eric Meek (613) 954-3169
Team Member Room 614B

Canadian International Business Strategy (CIBS) / NST

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To establish and support the Aerospace and Defence National Sector Trade Team. To ensure effective linkages between the Aerospace and Defence Branch and the Industry Sector with respect to coordinating the Branch Business Plan and providing input to CIBS.

Lucie Boily (613) 957-9417
Team Leader Room 609C
(Major Programs, Market Intelligence and Information, SME)

Roger Bryenton (604) 666-4905
Team Member (Airshow Canada, SME) Vancouver
Fax: (604) 666-8330

Denis Douville (613) 952-3977
Team Member (U.S.) Room 660B/1

Thu-Mai Ho-Kim (613) 957-9977
 Team Member Room 618C
 (Major Programs, Market Intelligence and Information)

Françoise Hull (613) 954-3165
 Logistics, Support Room 657B

Dominique Leroy (514) 283-7861
 Team Member Montréal
 (SME, Market Intelligence and Information) Fax: (514) 283-8916

Geoff Lewis (902) 426-9475
 Team Member (U.S., SME, Communication) Halifax
 Fax: (902) 426-2624

Michael Lum (613) 954-2854
 Team Member Room 605C

Claudette Williams (613) 954-3383
 Team Member Room 631B

AEROSPACE AND DEFENCE BRANCH

Defence Development Sharing Agreement (DDSA) Office

6th Floor, East Tower
 235 Queen Street
 Ottawa, Ontario
 K1A 0H5

Fax: (613) 998-6703

PURPOSE:

Defence Development Sharing Agreement: Brokerage and promotion service to facilitate research and development of cost-shared projects conducted by Canadian industry and directed at satisfying U.S. military requirements.

Denis Douville (613) 952-3977
 Team Leader Room 660B/1

Jackie Deavy (613) 954-3313
 Team Support/Coordinator Room 606C

Guy Gallant (613) 954-3391
 Team Member Room 611B

Eric Meek (613) 954-3169
 Team Member Room 614B

Larry Otupiri (613) 954-3156
 Team Member Room 634B

Jamie Slattery (613) 954-3296
 Team Member Room 612B

de Havilland Framework Agreement

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To monitor and implement federal government commitments in relation to Bombardier's acquisition of de Havilland.

Jane Cochran	(613) 954-3174
Team Leader	Room 641B
Barbara Brackett	(613) 954-3328
Team Member	Room 613B
Eric Meek	(613) 954-3169
Team Member	Room 614B

Electronics and Defence Systems

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To maintain core knowledge and capability in the electronics (e.g., air traffic control, communications, simulation and training, security products, electro-optics) and defence systems sectors. The group is also responsible for the Airport Consortium initiative.

Guy Gallant	(613) 954-3391
Senior Sector Officer	Room 611B
Ken Laycock	(613) 954-3779
Senior Sector Officer	Room 612C
Jim Lovett	(613) 941-9419
Senior Project Officer	Room 611C
	Project Office: (613) 990-5753
Michael Lum	(613) 954-2854
Sector Officer	Room 605C

AEROSPACE AND DEFENCE BRANCH

Helicopters

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To maintain core knowledge and capability in the helicopters sector.

Jeff Rochon(613) 954-3400
Senior Sector Officer Room 604B

AEROSPACE AND DEFENCE BRANCH

Human Resources

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To deal with aerospace and defence industry human resources issues.

Jamie Slattery(613) 954-3296
Team Leader Room 612B

Bob Atkinson(613) 954-3269
Team Member (Total Quality Management, Productivity) Room 632B

Roger Bryenton(604) 666-4905
Team Member Vancouver
Fax: (604) 666-8330

Dominique Leroy(514) 283-7861
Team Member Montréal
Fax: (514) 283-8916

Geoff Lewis(902) 426-9475
Team Member Halifax
Fax: (902) 426-2624

David Thorne(613) 941-2203
Team Member Room 620B

Industrial and Regional Benefits (IRB) Delivery/Procurement Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To facilitate delivery of optimum industrial and regional benefits. General procurement policy review and analysis of horizontal issues.

Kurt Theoret	(613) 954-3781
Team Coordinator	Room 610C
Brian Deacon	(613) 941-8481
IRB Project Manager (Marine/Communications)	Room 630B
Tony Dvarionas	(613) 954-3379
IRB Project Manager (Aircraft Projects)	Room 601.2B
Bill Evans	(613) 954-3747
IRB Project Officer (Information Technology and Communications)	Room 626B
Greta Hill	(613) 954-3184
Support/Coordinator	Room 608C
John Hutchins	(613) 941-3737
IRB Project Manager (Aviation)	Room 628B
Jim Lovett	(613) 941-9419
IRB Project Manager (Air Transport)	Room 611C
Susan Trainoff	(613) 954-3418
Support/Coordinator	Room 601.1B
Bill Wienand	(613) 957-2651
IRB Project Manager (Vehicles)	Room 627B
Claudette Williams	(613) 954-3383
Procurement Policy Officer	Room 631B
IRB Project Manager (Informatics)	

AEROSPACE AND DEFENCE BRANCH

Industrial and Regional Benefits (IRB) Special Studies

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To facilitate delivery of optimum industrial and regional benefits.

Tony Dvarionas	(613) 954-3379
Project Manager	Room 601.2B
Kurt Theoret	(613) 954-3781
Team Member	Room 610C
Claudette Williams	(613) 954-3383
Team Member	Room 631B

AEROSPACE AND DEFENCE BRANCH

ISO 9000 and Other Standards

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To develop a handbook on ISO 9000 implementation issues for aerospace and defence sector companies to assist them in dealing with the various complex issues associated with international standards.

Bob Atkinson	(613) 954-3269
Team Leader	Room 632B
Jamie Slattery	(613) 954-3296
Team Member	Room 612B

Market Segment Analysis Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To enhance the ability of the Branch and of Canadian aerospace and defence SMEs to evaluate and/or prepare market forecasts.

Derrick Sloan	(613) 954-3397
Team Leader	Room 618B
Roger Bryenton	(604) 666-4905
Team Member	Vancouver
	Fax: (604) 666-8330
Denis Douville	(613) 952-3977
Team Member	Room 660B/1
Guy Gallant	(613) 954-3391
Team Member	Room 611B
Leslie Goodwin	(613) 954-3302
Team Member	Room 666B
Dominique Leroy	(514) 283-7861
Team Member	Montréal
	Fax: (514) 283-8916
Geoff Lewis	(902) 426-9475
Team Member	Halifax
	Fax: (902) 426-2624
Glenn MacDonell	(613) 954-3166
Team Member	Room 664B
Larry Otupiri	(613) 954-3156
Team Member	Room 634B
Michael Piersdorff	(613) 954-3151
Team Member	Room 633B
Jeff Rochon	(613) 954-3400
Team Member	Room 604B
Jamie Slattery	(613) 954-3296
Team Member	Room 612B

MOUs

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To develop a guideline within which individual MOUs can be negotiated within the Aerospace and Defence Branch.

Marthe René de Cotret	(613) 954-3776
Team Leader	Room 664B/1
Guy Gallant	(613) 954-3391
Team Member	Room 611B
Leslie Goodwin	(613) 954-3302
Team Member	Room 666B
Don Halchuk	(613) 954-3163
Team Member	Room 602B
Michael Lum	(613) 954-2854
Team Member	Room 605C
Eric Meek	(613) 954-3169
Team Member	Room 614B
Larry Otupiri	(613) 954-3156
Team Member	Room 634B
Jeff Rochon	(613) 954-3400
Team Member	Room 604B

AEROSPACE AND DEFENCE BRANCH

North America Technology and Industrial Base Organization (NATIBO)

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

Through NATIBO, to encourage Canadian industrial participation in activities that promote the integration of the defence and commercial industrial sectors and greater utilization of dual-use products and technologies.

Jamie Slattery(613) 954-3296
Team Leader Room 612B

Larry Otupiri(613) 954-3156
Team Member Room 634B

AEROSPACE AND DEFENCE BRANCH

Propulsion and Aircraft Systems

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To maintain core knowledge and capability in the propulsion and aircraft systems sectors.

Leslie Goodwin(613) 954-3302
Senior Sector Officer Room 666B

Bob Atkinson(613) 954-3269
Sector Officer Room 632B

Regional Representatives

Roger Bryenton	(604) 666-4905
British Columbia Regional Contact	Vancouver
	Fax: (604) 666-8330
Dominique Leroy	(514) 283-7861
Québec Regional Contact	Montréal
	Fax: (514) 283-8916
Geoff Lewis	(902) 426-9475
Atlantic Regional Contact	Halifax
	Fax: (902) 426-2624

Sector Competitiveness Frameworks

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

Management of Sector Competitiveness Frameworks process for aerospace and defence industries.

Derrick Sloan	(613) 954-3397
Co-leader	Room 618B
David Thorne	(613) 941-2203
Co-leader	Room 620B
Mary Lou Joab	(613) 954-3786
Team Member	Room 651B
Dominique Leroy	(514) 283-7861
Team Member	Montréal
	Fax: (514) 283-8916
Glenn MacDonell	(613) 954-3166
Team Member	Room 664B

AEROSPACE AND DEFENCE BRANCH

Simulation and Training

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To complete market segment, Canadian capability (civil and defence),
U.S. opportunities, analysis for the simulation and training subsector.

Jamie Slattery **(613) 954-3296**
Team Leader Room 612B

Guy Gallant **(613) 954-3391**
Team Member Room 611B

AEROSPACE AND DEFENCE BRANCH

Space

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To maintain core knowledge and capability in the space sector.

Denis Douville **(613) 952-3977**
Senior Sector Officer Room 660B/1

Glenn MacDonell **(613) 954-3166**
Senior Sector Officer Room 664B

Marthe René de Cotret **(613) 954-3776**
Sector Officer Room 664B/1

Strategic Analysis Working Group

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To maintain the Branch's working core strategic intelligence databases, briefings and presentations materials relating to the size, composition, dynamics and competitive environment of the Canadian and international and related defence industries.

Jim House	(613) 954-3795
Senior Analyst	Room 668B
Mary Lou Joab	(613) 954-3786
Economist	Room 651B
Lorna Mizener	(613) 941-1132
Support Coordinator	Room 650B
Susie Simpson	(613) 954-3168
Support – Graphics	Room 639B
Derrick Sloan	(613) 954-3397
Senior Analyst	Room 618B
David Thorne	(613) 941-2203
Analyst	Room 620B

Strategis Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

To publish information on the aerospace and defence industry designed to provide Canadian companies with easy, single-window access to a vast array of public and commercial business information holdings. Strategis is a suite of information products focussed on specific industry sectors and is available on the World Wide Web at <http://strategis.ic.gc.ca>

Jim House	(613) 954-3795
Team Coordinator	Room 668B
Ken Birch	(613) 954-3181
Team Member	Room 601B
Lucie Boily	(613) 957-9417
Team Member	Room 609C
Roger Bryenton	(604) 666-4905
Team Member	Vancouver
	Fax: (604) 666-8330
Glenn MacDonell	(613) 954-3166
Team Member	Room 664B
Lorna Mizener	(613) 941-1132
Support/Coordinator	Room 650B
Marthe René de Cotret	(613) 954-3776
Team Member	Room 664B/1
Jeff Rochon	(613) 954-3400
Team Member	Room 604B
Susie Simpson	(613) 954-3168
Team Member	Room 639B
Derrick Sloan	(613) 954-3397
Team Member	Room 618B
Peter Trau	(613) 954-3333
Team Member	Room 605B

Technology Road Map Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 998-6703

PURPOSE:

Technology road map for the Canadian aircraft manufacturing, repair and overhaul industry.

Peter Trau	(613) 954-3333
Team Coordinator	Room 605B
Ken Birch	(613) 954-3181
Senior Investment Strategist	Room 601B
Joanne Madore	(613) 954-3173
Logistics/Support	Room 637B
Michael Piersdorff	(613) 954-3151
Project Officer	Room 633B

Automotive Branch

The Automotive Branch is the centre of expertise within the federal government on Canada's automotive industry. The Canadian automotive manufacturing sector consists of two major industries: motor vehicle assembly and components production. The sector provides products ranging from passenger cars and light-duty trucks to engines and interior and exterior trim.

The mission of the Branch is to promote the growth and competitiveness of the Canadian automotive industry worldwide. To reach its goals, the Branch has a number of priority areas in which it is focussing its attention. It is involved in several information products, which include maintaining a database of automotive companies and a home page for the Internet. In the international arena, the Branch participates in free trade negotiations with countries such as Chile and monitors the U.S./Japan auto trade agreement. The Branch also leads a National Sector Team, which develops and implements an international business plan to encourage Canadian automotive companies to export their products and to promote Canada as an excellent place to invest.

Other key initiatives of the Automotive Branch include developing and implementing a technology strategy, administering the Auto Pact and Duty Remission arrangements, contributing to safety and environmental policy analyses, and handling a number of automotive policy issues. The Branch also acts as a secretariat for the Minister's Automotive Advisory Committee, which enjoys broad representation. As well, the Branch is focussing its efforts on human resources issues within the industry.

For more information, contact:

Slawek Skorupinski
Director General and Manager
Phone: (613) 954-3797
Fax: (613) 952-8088

AUTOMOTIVE BRANCH

Management Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8088

Slawek Skorupinski	(613) 954-3797
Director General & Manager	Room 1067C
Christine Dewar	(613) 954-3800
Administrative Assistant	Room 1044C
Claire Paquette	(613) 954-3803
Secretary	Room 1045C

AUTOMOTIVE BRANCH

Automotive Corporate Liaison Team

Dominion Public Building
4th Floor
1 Front Street West
Toronto, Ontario
M5J 1A4

PURPOSE:

To contribute to Automotive Branch objectives by developing and maintaining relationships with a specified group of automotive industry clients through a program of regular plant and/or corporate office visits.

Fred Bourgase	(416) 973-5169
Team Coordinator	Toronto
	Fax: (416) 973-5131
Daniel Champigny	(514) 283-7386
Team Member	Montréal
	Fax: (514) 283-8916
Chris Curtis	(416) 973-5034
Team Member	Toronto
	Fax: (416) 973-5131
Jim Dancey	(613) 954-8400
Team Member	Room 1037C
	Fax: (613) 952-8088
Erech Morrison	(613) 954-3445
Team Member	Room 1061C
	Fax: (613) 952-8088

Frank Palmer.....(416) 973-5176
Team Member Toronto
Fax: (416) 973-5131

AUTOMOTIVE BRANCH

Functional Advisor Team (Trade)

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8088

PURPOSE:

To strengthen government's collective efforts to help Canadian business succeed in international markets.

Slawek Skorupinski.....(613) 954-3797
Team Coordinator Room 1067C

John Skeggs.....(613) 954-2906
Team Member Room 683A

AUTOMOTIVE BRANCH

Information Products Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8088

PURPOSE:

To review information product needs, format and content; set standards; ensure that marketing plans are developed; optimize existing systems and ensure compatibility with the department.

Marc Angers.....(613) 954-3436
Team Coordinator Room 1002C

Fred Bourgase.....(416) 973-5169
Team Member Toronto
Fax: (416) 973-5131

Daniel Champigny.....(514) 283-7386
Team Member Montréal
Fax: (514) 283-8916

Jim Dancey.....(613) 954-8400
Team Member Room 1037C

Christine Dewar	(613) 954-3800
Team Member	Room 1044C
Paulette Gay	(613) 954-4273
Team Member	Room 1006C
Angie Larabie	(613) 954-3394
Team Member	Room 1014C
Susan Liu	(613) 954-3762
Team Member	Room 1018C
Mike Marshall	(613) 954-3709
Team Member	Room 1031C
Erech Morrison	(613) 954-3445
Team Member	Room 1061C
Frank Palmer	(416) 973-5176
Team Member	Toronto
	Fax: (416) 973-5131

AUTOMOTIVE BRANCH

Resource Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8088

PURPOSE:

Organization of support services and distribution of work among support staff.

Christine Dewar	(613) 954-3800
Team Coordinator	Room 1044C
Rosa Afonso	(613) 954-3440
Team Member	Room 1051C
Diane Assaf	(613) 954-3722
Team Member	Room 1043C
Lise Leduc	(613) 941-4253
Team Member	Room 1023C
Claire Paquette	(613) 954-3803
Team Member	Room 1045C

Sectoral Policy – Human Resources Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8088

PURPOSE:

To develop a strategic framework for training, pulling together existing sectoral councils, as well as implement a proposed initiative in assembler training; to provide policy analysis and advice on workplace-related issues.

Frank Palmer **(416) 973-5176**
Team Coordinator
Toronto
Fax: (416) 973-5131

Marc Angers **(613) 954-3436**
Team Member
Room 1002C

Daniel Champigny **(514) 283-7386**
Team Member
Montréal
Fax: (514) 283-8916

Ruta Danaitis **(613) 952-0233**
Team Specialist (Policy)
Fax: (613) 952-8761

Jim Dancey **(613) 954-8400**
Team Member
Room 1037C

Mike Marshall **(613) 954-3709**
Team Specialist
Room 1031C

Marie Smith **(613) 994-6393**
Team Specialist (Human Resources)
Fax: (613) 997-8974

AUTOMOTIVE BRANCH

Sectoral Policy – Regulatory Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8088

PURPOSE:

To contribute to safety and environmental policy analyses in the following areas: Canadian Council of the Ministers of Environment (CCME), co-chair NAFTA Standards Council, Safety Standards and Regulatory Review (Business Impact Test).

Amrik Rakhra (613) 941-4973
Team Coordinator Room 1039C

Alison Bunting (613) 952-0696
Team Specialist (Petroleum) Room 1064B
Fax: (613) 941-2463

Philip Fleming (613) 954-3014
Team Specialist (Environment) Room 756A
Fax: (613) 954-3419

Susan Liu (613) 954-3762
Team Member Room 1018C

AUTOMOTIVE BRANCH

Sectoral Policy – Sector Competitiveness Frameworks Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8088

Susan Liu (613) 954-3762
Team Coordinator Room 1018C

Mike Marshall (613) 954-3709
Team Coordinator Room 1031C

Darlene Delaney (613) 954-3393
Team Member Room 1035C

Antonella Tarantino (613) 954-3725
Team Member Room 1054C

Sectoral Policy – Technology Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8088

PURPOSE:

Auto research and development strategy: building a technology road map, and identifying and promoting Canadian technologies.

Chris Curtis	(416) 973-5034
Team Coordinator	Toronto
	Fax: (416) 973-5131
Fred Bourgase	(416) 973-5169
Team Member	Toronto
	Fax: (416) 973-5131
Daniel Champigny	(514) 283-7386
Team Member	Montréal
	Fax: (514) 283-8916
Rick Chiasson	(613) 954-3224
Team Member	Room 1052C
Jim Dancey	(613) 954-8400
Team Member	Room 1037C
Frank Palmer	(416) 973-5176
Team Member	Toronto
	Fax: (416) 973-5131
Amrik Rakhra	(613) 941-4973
Team Member	Room 1039C

Sectoral Policy – Trade and Investment Subteams

South American Strategy Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8088

PURPOSE:

To develop an automotive strategy for South America.

Marc Angers	(613) 954-3436
Team Coordinator	Room 1002C
Greg Crossman	(613) 954-3390
Team Member	Room 1033C
Darlene Delaney	(613) 954-3393
Team Member	Room 1035C
Mike Marshall	(613) 954-3709
Team Member	Room 1031C

Services – Automotive Advisory Committee Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8088

PURPOSE:

To manage the Minister's Automotive Advisory Committee.

Christine Dewar (613) 954-3800
Team Coordinator Room 1044C

Fred Bourgase (416) 973-5169
Team Member Toronto
Fax: (416) 973-5131

Chris Curtis (416) 973-5034
Team Member Toronto
Fax: (416) 973-5131

Paulette Gay (613) 954-4273
Team Member Room 1006C

Angie Larabie (613) 954-3394
Team Member Room 1014C

Mike Marshall (613) 954-3709
Team Member Room 1031C

Frank Palmer (416) 973-5176
Team Member Toronto
Fax: (416) 973-5131

Amrik Rakhra (613) 941-4973
Team Member Room 1039C

Lyle Tallon (613) 952-5161
Team Member Room 1060C

AUTOMOTIVE BRANCH

Services – International Team (Trade and Investment)

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8088

PURPOSE:

To develop and implement the Canadian International Business Strategy.

Erech Morrison.....(613) 954-3445

Team Coordinator Room 1061C

Marc Angers.....(613) 954-3436

Team Member Room 1002C

Fred Bourgase.....(416) 973-5169

Team Member Toronto

Fax: (416) 973-5131

Daniel Champigny.....(514) 283-7386

Team Member Montréal

Fax: (514) 283-8916

Greg Crossman.....(613) 954-3390

Team Specialist Room 1033C

Chris Curtis.....(416) 973-5034

Team Member Toronto

Fax: (416) 973-5131

Jim Dancey.....(613) 954-8400

Team Specialist Room 1037C

Darlene Delaney.....(613) 954-3393

Team Specialist Room 1035C

Christine Dewar.....(613) 954-3800

Team Member Room 1044C

Paulette Gay.....(613) 954-4273

Team Member Room 1006C

Angie Larabie.....(613) 954-3394

Team Specialist Room 1014C

Susan Liu.....(613) 954-3762

Team Member Room 1018C

Mike Marshall.....(613) 954-3709

Team Specialist Room 1031C

Amrik Rakhra **(613) 941-4973**
Team Member Room 1039C

Lyle Tallon **(613) 952-5161**
Team Member Room 1060C

Chemicals and Bio-Industries Branch

The Chemicals and Bio-Industries Branch is striving to develop and deliver to its clients enhanced strategic information products that will enable them to expand their markets, attract investment, and identify and access technology opportunities. These products will raise the profile of Industry Canada as a key source of business support through strategic information. Key initiatives include Chemicals Insight/Strategies; Bio-Insight/Strategies, including a Bio-Industries Information Strategy; an Enhanced Chemical Register; an Annual Statistical Review of the Chemical Sector; a Directory of International Trading Houses and Agents; and the development of three chemical industry profiles. The intention is to identify clusters of bio-industries and to build information products around them over the next two years.

The Branch is developing a range of policy activities and interventions that will improve the competitive environment for investment, trade and technology adoption. This includes Sector Competitiveness Frameworks (SCFs) (the Industrial Chemicals SCF will be completed in this fiscal year) from which a number of studies will emanate, including construction cost comparisons for large and small chemical facilities, environmental permitting comparisons (with the United States) and a study on research and development success stories in Canada. The proposal to include biotechnology in Technology Partnerships Canada has accelerated the development of an SCF for the bio-industries, following which efforts will shift to develop a process to update the SCF on a regular basis. Using the same base information, work will also be carried out to develop input for the Memorandum to Cabinet on investment.

Specific activities of the Branch include a comprehensive review of the National Biotechnology Strategy; analysis of the impact of regulations on the competitiveness of the Canadian chemical and bio-industry; secretariat services, policy advice and support to the Minister's National Biotechnology Advisory Committee; development and implementation of the Canadian International Business Strategy; information building on marketing and competition alliance; and more integral involvement of partners in the planning process.

For more information, contact:

George Michaliszyn
Director and Manager
Phone: (613) 954-3071
Fax: (613) 952-4209

CHEMICALS AND BIO-INDUSTRIES BRANCH

Management Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

George Michaliszyn	(613) 954-3071
Director & Manager	Room 956C
Patricia Sadiq	(613) 954-4715
Secretary	Room 922C

CHEMICALS AND BIO-INDUSTRIES BRANCH

Industry Analysis and Business Climate Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

PURPOSE:

The team gathers and disseminates qualitative and quantitative information on the characteristics and performance of both industry groupings. This information is used to focus on issues, especially regulations, that impact the competitiveness of industry in these sectors. The team acts as a reasoned advocate on behalf of industry with federal departments on issues that affect the future business climate for those sectors. It also provides secretariat services for the following committees: the Minister's National Biotechnology Advisory Committee (NBAC), the Canadian Chemicals Advisory Council (CCAC), the Interdepartmental Committee on Biotechnology (ICB) and the Biotechnology Coordinating Group. It also provides the National Coordinator to the Canadian Delegation for the Working Party on Biotechnology to the Organization for Economic Cooperation and Development (OECD).

Mario Perek	(416) 973-5033
Team Coordinator – Bio-Industries	Toronto
	Fax: (416) 973-5131
Penny Stratas	(613) 957-8426
Team Coordinator – Chemicals	Room 903D
Vahid Aidun	(613) 954-3124
Team Member – Bio-Industries	Room 954C

Serge Hébert.....(514) 283-8813
Team Member – Bio-Industries
Montréal
Fax: (514) 283-8961

Rita Kolker.....(416) 954-6358
Team Member – Chemicals
Toronto
Fax: (416) 975-5334

Elizabeth McGregor.....(613) 941-0613
Team Member – Bio-Industries
Room 901C

Bob McKenzie.....(306) 975-4391
Team Member – Bio-Industries
Saskatoon
Fax: (306) 975-5334

Lisa Pogue.....(613) 954-3124
Team Member – Bio-Industries
Room 954C

CHEMICALS AND BIO-INDUSTRIES BRANCH

International Business Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

PURPOSE:

This team focusses on development of a Team Canada approach to promoting trade, investment and technology transfer to create jobs and growth in these Canadian sectors. The team leads National Sector Teams for both chemicals and bio-industries and works in partnership with industry representatives and other government players to identify resources and implement strategies that will generate more international business for Canadian firms in these sectors.

Suresh Khandelwal.....(613) 954-3075
Team Coordinator – Chemicals
Room 925C

Bob McKenzie.....(306) 975-4391
Team Coordinator – Bio-Industries
Saskatoon
Fax: (306) 975-5334

Serge Hébert.....(514) 283-8813
Team Member – Bio-Industries
Montréal
Fax: (514) 283-8916

John Jaworski.....(613) 954-1035
Team Member – Bio-Industries
Room 932B

Rita Kolker.....(416) 954-6358
Team Member – Chemicals
Toronto
Fax: (416) 975-5334

Linda Leinan(613) 954-3068
 Team Member – Health Care Products Room 964C

Sherrill Owen(613) 954-2938
 Team Member – Environmental Affairs Fax: (613) 954-3430

Mario Perek(416) 973-5033
 Team Member – Bio-Industries Toronto
 Fax: (416) 973-5131

CHEMICALS AND BIO-INDUSTRIES BRANCH

Strategic Business Information Team

9th Floor, East Tower
 235 Queen Street
 Ottawa, Ontario
 K1A 0H5

Fax: (613) 952-4209

PURPOSE:

The Strategic Business Information Team works to improve the accessibility of strategic business information, especially in electronic form, to Canadian firms in these sectors. It does this by producing information products and by developing information networks with partners such as industry associations and private sector information providers.

John Jaworski(613) 954-1035
 Team Coordinator – Bio-Industries Room 932B

Bob Patterson(613) 941-2366
 Team Coordinator – Chemicals Room 955C

Serge Hébert(514) 283-8813
 Team Member – Bio-Industries Montréal
 Fax: (514) 283-8961

Suresh Khandelwal(613) 954-3075
 Team Member – Chemicals Room 925C

Elvira Langa-Barona(613) 957-8432
 Information Officer – Chemicals and Bio-Industries Room 931C

Bob McKenzie(306) 975-4391
 Team Member – Bio-Industries Saskatoon
 Fax: (306) 975-5334

Mario Perek(416) 973-5033
 Team Member – Bio-Industries Toronto
 Fax: (416) 973-5131

Coordination and Management Services Branch

The Coordination and Management Services Branch is a key component of the innovative reorganization of the Industry Sector. The Branch provides a suite of specialized, professional capabilities to support the Sector's mandate to deliver strategic, client-focussed products and services to Canadian industry.

Briefings and Strategic Management (BSM)

- strategic planning and analysis
- research, drafting and editing (briefings and correspondence)
- parliamentary affairs
- federal/provincial relations
- sensitive files management

Coordination, Planning and Program Management (CPPM)

- financial and economic analysis
- cost/benefit analysis
- corporate analysis
- management/administration of programs
- claims and repayments processing
- emergency preparedness

Marketing and Promotion Services

- market research
- concept development and testing
- information product development services and advice
- distribution and client-servicing
- marketing/communications planning and advice
- communications/marketing products
- capturing and measuring client feedback

Administration and Special Services

- general administration
- finance
- secretarial/clerical support

For more information, contact:

Emmy Verdun

Acting Director General and Manager

Phone: (613) 954-3801

Fax: (613) 957-9955

Management Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Emmy Verdun	(613) 954-3801
Acting Director General & Manager	Room 1012B
	Fax: (613) 957-9955
Joanne Bégin	(613) 954-3802
Assistant to Emmy Verdun	Room 1004B
	Fax: (613) 957-9955
Dave DePratto	(613) 954-2871
Head, Administration & Special Services	Room 620A
	Fax: (613) 957-8912
Dave Thomson	(613) 954-3259
Manager, Information Products	Room 1012A
	Fax: (613) 954-3724
Carol Cheffins	(613) 952-5066
Director & Manager	Room 608A
Briefings & Strategic Management	Fax: (613) 991-9469
Darlene Robinson	(613) 941-0752
Executive Secretary to Carol Cheffins	Room 609A
	Fax: (613) 991-9469
Norm Levesque	(613) 941-2274
Director & Manager	Room 1058C
Marketing & Promotion Services	Fax: (613) 954-3724
Hélène Mainville	(613) 941-6036
Executive Secretary to Norm Levesque	Room 1029C
	Fax: (613) 954-3724
Deborah Wilson	(613) 954-3388
Director & Manager	Room 607A
Coordination, Planning & Program Management	Fax: (613) 991-9469
Julie Courchesne	(613) 941-6426
Executive Secretary to Deborah Wilson	Room 606A
	Fax: (613) 991-9469

Administration and Special Services

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 957-8912

PURPOSE:

To provide and coordinate administrative and special services to, and for, the Industry Sector ADM, Coordination and Management Services, and the Women's Bureau and to respond to client needs.

Dave DePratto	(613) 954-2871
Head, Administration & Special Services	Room 620A
Ginette Beaumier	(613) 952-2556
Administrative Clerk	Room 616A
Denise Cloutier	(613) 941-8987
Secretary to Briefings, Correspondence and Parliamentary Affairs Team – Briefings and Strategic Management	Room 661A Fax: (613) 991-9469
Julie Courchesne	(613) 941-6426
Executive Secretary – Coordination, Planning and Program Management	Room 606A Fax: (613) 991-9469
Suzanne Jérôme	(613) 941-8027
Branch Secretary – Coordination, Planning and Program Management	Room 925A Fax: (613) 952-6739
Rose Laflamme	(613) 952-8200
Secretary to Briefings, Correspondence and Parliamentary Affairs Team – Briefings and Strategic Management	Room 645A Fax: (613) 991-9469
Jean Laroche	(613) 954-5203
Correspondence Control Officer – Briefings and Strategic Management	Room 660A Fax: (613) 954-4246
Hélène Mainville	(613) 941-6036
Executive Secretary – Marketing and Promotion Services	Room 1029C Fax: (613) 954-3724
Carol McKeigan	(613) 941-5696
Administrative Officer	Room 602A
Lyse Normand	(613) 952-2598
Administrative Officer	Room 602A
Francine Quevillon	(613) 952-5866
Executive Secretary – Briefings and Strategic Management	Room 612A Fax: (613) 991-9469

Darlene Robinson (613) 941-0752
 Executive Secretary – Room 609A
 Briefings and Strategic Management Fax: (613) 991-9469

Gilles Séguin (613) 954-2876
 Correspondence Clerk – Room 659A
 Briefings and Strategic Management Fax: (613) 954-4246

**COORDINATION AND MANAGEMENT SERVICES BRANCH
 BRIEFINGS AND STRATEGIC MANAGEMENT (BSM) GROUP**

Management Team

6th Floor, East Tower
 235 Queen Street
 Ottawa, Ontario
 K1A 0H5

Fax: (613) 991-9469

Emmy Verdun (613) 954-3801
 Acting Director General & Manager Room 1012B
 Fax: (613) 957-9955

Joanne Bégin (613) 954-3802
 Assistant to Emmy Verdun Room 1004B
 Fax: (613) 957-9955

Carol Cheffins (613) 952-5066
 Director & Manager Room 608A
 Fax: (613) 991-9469

Darlene Robinson (613) 941-0752
 Executive Secretary to Carol Cheffins Room 609A
 Fax: (613) 991-9469

Jacqueline Payne (613) 993-0308
 Team Coordinator Room 676A
 Strategic Issues Management (SIM) Team

Grant Reader (613) 954-3020
 Head, Briefings, Correspondence Room 654A
 and Parliamentary Affairs (BCPA) Team

Briefings, Correspondence and Parliamentary Affairs (BCPA) Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 991-9469

PURPOSE:

To provide high quality and timely service for correspondence, briefings, parliamentary relations and Access to Information and Privacy (ATIP) requests to the ADM, the Women's Bureau, Investment Partnerships Canada and Industry Sector branches: Advanced Materials and Plastics; Aerospace and Defence; Automotive; Chemicals and Bio-Industries; Environmental Affairs; Fashion, Leisure and Household Products; Forest Industries and Building Products; Health Industries; Manufacturing and Processing Technologies; Metals and Minerals Processing; Service Industries and Capital Projects; and Transportation Industries.

Grant Reader.....	(613) 954-3020
Head	Room 654A
	Fax: (613) 954-4246
Denise Cloutier.....	(613) 941-8987
Secretary to Team	Room 661A
Pierre Desaulniers.....	(613) 952-9412
	Room 655A
Patricia Endemann	(613) 957-2825
	Room 688A
	Fax: (613) 954-4246
Pauline Godin	(613) 954-5099
	Room 634A
Charles Hall	(613) 954-3249
	Room 672A
Jeffrey Jones	(613) 954-3788
	Room 674A
Rose Laflamme	(613) 952-8200
Secretary to Team	Room 645A
Jean Laroche	(613) 954-5203
Correspondence Control Officer	Room 660A
	Fax: (613) 954-4246
Alain Letendre	(613) 954-3468
Back-up	Room 669A

Rosemary McManus(613) 954-5091
 Room 682A
 Fax: (613) 954-4246

Ian McNaughton(613) 941-3576
 Room 639A

Peter Morse(613) 954-3789
 Room 619A
 Fax: (613) 957-8912

Stephania Murdoch.....(613) 941-3942
 Room 618A

Johanne Roberge.....(613) 957-8948
 Room 684A

Gilles Séguin (613) 954-2876
 Correspondence Clerk Room 659A
 Fax: (613) 954-4246

Karen Shepherd.....(613) 941-8089
 Room 648A

Douglas Simmons.....(613) 941-5873
 Room 646A

Client Liaison (CL) Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 991-9469

PURPOSE:

To oversee client relations, including the marketing of current services and review of opportunities for enhanced services, performance measurements, and the assessment of client satisfaction, and to maintain and improve working relationships with other players, including the Offices of the Corporate Secretary, Associate Deputy Minister, Deputy Minister and Minister.

Patricia Endemann (613) 957-2825
Team Coordinator Room 688A

Fax: (613) 954-4246

Louise Forgues (613) 957-0179
Room 651A

Fax: (613) 954-4246

Charles Hall (613) 954-3249
Room 672A

Ian McNaughton (613) 941-3576
Room 639A

Peter Morse (613) 954-3789
Room 619A

Fax: (613) 957-8912

Stephanie Murdoch (613) 941-3942
Room 618A

Gilles Séguin (613) 954-2876
Room 659A

Fax: (613) 954-4246

Douglas Simmons (613) 941-5873
Room 646A

Infrastructure and Operations (I&O) Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 991-9469

PURPOSE:

To review and analyze working methods with a view toward continuous improvement, and to oversee operational requirements such as the electronic document management and tracking systems, the procedures manual and the resource centre.

Alain Letendre	(613) 954-3468
Team Coordinator	Room 669A
Denise Cloutier	(613) 941-8987
	Room 661A
Patricia Endemann	(613) 957-2825
	Room 688A
Jeffrey Jones	(613) 954-3788
	Room 674A
Jean Laroche	(613) 954-5203
	Room 660A
	Fax: (613) 954-4246
Rosemary McManus	(613) 954-5091
	Room 682A
	Fax: (613) 954-4246
Gilles Séguin	(613) 954-2876
	Room 659A
	Fax: (613) 954-4246
Tom Van Camp	(613) 952-0693
	Room 658A

Strategic Issues Management (SIM) Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 991-9469

PURPOSE:

To provide focussed, ongoing, dedicated management of files/issues deemed to be sensitive to political, economic and financial factors; specific and overview federal/provincial relations services to the ADM and Industry Sector branches; and strategic assessments, analyses and perspectives on economic, technological, demographic and structural trends and issues.

Jacqueline Payne (613) 993-0308
Team Coordinator Room 676A
Federal/Provincial Relations

Louise Forgues (613) 957-0179
Sensitive Files Management Room 651A
Fax: (613) 954-4246

André Lord (613) 954-3751
Federal/Provincial Relations Room 675A

Françine Quevillon (613) 952-5866
Secretary to Team Room 612A

Jean-Romain Rousseau (613) 952-8486
Strategic Planning Room 636A

Tom Van Camp (613) 952-0693
Back-up Team Coordinator Room 658A
Sensitive Files Management

Working Environment (WE) Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 991-9469

PURPOSE:

To develop and implement best practices related to human resources, including internal communications, training, approaches to performance review, orientation of new employees, focus days, alternative work arrangements and social activities.

Karen Shepherd	(613) 941-8089
Team Coordinator	Room 648A
Pierre Desaulniers	(613) 952-9412
	Room 655A
Pauline Godin	(613) 954-5099
	Room 634A
Rose Laflamme	(613) 952-8200
	Room 645A
Francine Quevillon	(613) 952-5866
	Room 612A
Johanne Roberge	(613) 957-8948
	Room 684A
Jean-Romain Rousseau	(613) 952-8486
	Room 636A

Management Team

6th and 9th Floors, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 991-9469

PURPOSE:

To provide specialized coordination, planning, analytical and program management services, in support of Industry Sector objectives, to our clients in Industry Sector branches and senior management.

Emmy Verdun(613) 954-3801
Acting Director General & Manager Room 1012B
Fax: (613) 957-9955

Joanne Bégin(613) 954-3802
Assistant to Emmy Verdun Room 1004B
Fax: (613) 957-9955

Deborah Wilson(613) 954-3388
Director & Manager Room 607A/992A

Julie Courchesne(613) 941-6426
Executive Secretary Room 606A

Ron Gervais(613) 954-3783
Team Leader Room 649A
Emergency Planning

Baj Hafez(613) 954-2908
Team Leader Room 668A
Cross-sectoral Coordination, Integration & Analysis

Suzanne Jérôme(613) 941-8027
Secretary Room 925A
Fax: (613) 952-6739

Barry Lett(613) 941-3738
Team Leader Room 924A
Program Management & Repayments Fax: (613) 952-6739

Cross-sectoral Coordination, Integration and Analysis Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 991-9469

PURPOSE:

To coordinate Industry Sector branches' activities related to preparing information products such as Sector Competitiveness Frameworks, departmental business plans and main estimates, ministerial events and opportunities, and to provide analytical services to Industry Sector branches.

Baj Hafez	(613) 954-2908
Team Leader	Room 668A
Don Astwood	(613) 952-8080
Senior Advisor	Room 642A
Linda Brown	(613) 954-8091
Coordinator	Room 629A
Michael Dohaney	(613) 957-9629
Analyst	Room 632A
Misa Palacek	(613) 941-6797
Analyst	Room 720C
Donna Shaw	(613) 941-3582
Coordinator	Room 613A

Emergency Planning Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 991-9469

PURPOSE:

To coordinate the preparation of emergency plans, training and exercises to ensure departmental preparedness.

Ron Gervais	(613) 954-3783
Team Leader	Room 649A
Neil Peacock	(613) 954-8951
Advisor	Room 686A
Dugald Stewart	(613) 954-3774
Senior Advisor	Room 650A

Functional Advisor Support Team

6th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 991-9469

PURPOSE:

To provide analytical and operational support to the Industry Sector functional advisors in their leadership roles in relation to Industry Sector's main lines of business and key issues in trade, technology, investment, human resources, sustainable development and policy.

Dianne Caldbick	(613) 954-3736
Policy Analyst	Room 603A
Trade and Investment	
Peter Chau	(613) 952-5158
Policy Analyst	Room 671A
Sustainable Development	
Barbara Elias	(613) 954-3288
Senior Policy Analyst	Room 643A
Human Resources	

Robert James	(613) 957-8950
Policy Analyst	Room 640A
Technology	
Alfred Lyon	(613) 952-5157
Senior Policy Analyst	Room 624A
Investment	
Donna Shaw	(613) 941-3582
Policy Analyst	Room 613A
Human Resources	
John Skeggs	(613) 954-2906
Senior Policy Analyst	Room 683A
Trade	

COORDINATION AND MANAGEMENT SERVICES BRANCH
COORDINATION, PLANNING AND PROGRAM MANAGEMENT DIRECTORATE

Program Management and Repayments Team

9th Floor, East Tower
 235 Queen Street
 Ottawa, Ontario
 K1A 0H5

Fax: (613) 952-6739

PURPOSE:

To manage Industry Sector sunseting contribution programs and to optimize repayments.

Barry Lett	(613) 941-3738
Team Leader	Room 924A
Robin Dingwell	(613) 954-1852
Senior Officer	Room 919A
Financial Manager	
Perry Gulzar	(613) 954-1833
Senior Project Officer	Room 920A
Aircraft Sales Financing	
Suzanne Jérôme	(613) 941-8027
Secretary	Room 925A
Geneviève Martinson	(613) 954-3304
Program Control Officer	Room 951A
Douglas Mercer	(613) 954-3103
Senior Project Officer	Room 921A
Cliff Oldridge	(613) 954-3326
Repayments Officer	Room 988A

Ian Paris.....(613) 952-0697
Project Officer Room 902A

Ralph Potts.....(613) 954-3179
Project Officer Room 950A

Thérèse Richard-Masson.....(613) 954-2863
Program for Export Market Development (PEMD) Coordinator Room 815A

Paul Rodrigues.....(613) 954-3186
Project Officer Room 948A

Ramesh Saxena.....(613) 954-3331
Project Officer Room 944A

Joan Woodside.....(613) 954-3167
Collections Officer Room 945A

**COORDINATION AND MANAGEMENT SERVICES BRANCH
MARKETING AND PROMOTION SERVICE DIRECTORATE**

Management Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Emmy Verdun.....(613) 954-3801
Acting Director General & Manager Room 1012B
Fax: (613) 957-9955

Joanne Bégin.....(613) 954-3802
Assistant to Emmy Verdun Room 1004B
Fax: (613) 957-9955

Norm Levesque.....(613) 941-2274
Director & Manager Room 1058C
Marketing & Promotion Services Fax: (613) 954-3724

Hélène Mainville.....(613) 941-6036
Executive Secretary to Norm Levesque Room 1029C
Fax: (613) 954-3724

Dave Thomson.....(613) 954-3259
Manager, Information Products Room 1012A
Fax: (613) 954-3724

Communications and Special Events Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3724

PURPOSE:

Responsible for Sector's communication needs, both internal and in support of the Department/Minister. Provide response to media inquiries and manage media relations, and coordinate and manage special events.

Richard Fix	(613) 941-3460
Team Coordinator and Senior Communications Advisor	Room 1003B
Johanne Bussi�res	(613) 941-9709
Communications Advisor	Room 1034B
Sara Ellis	(613) 941-0751
Communications Advisor	Room 1024C
Ivy Fortin	(613) 954-5267
Special Events Coordinator	Room 1030C
Pat Goodman	(613) 952-4694
Senior Communications Advisor	Room 788B
	Fax: (613) 952-4686
Jos�e Leli�vre	(613) 952-4697
Project Assistant	Room 764B
	Fax: (613) 952-4686
Lise Picknell	(613) 954-0263
Communications Advisor	Room 1027C
Gillian Welbourne	(613) 941-8482
Senior Communications Advisor	Room 1004C

**COORDINATION AND MANAGEMENT SERVICES BRANCH
MARKETING AND PROMOTION SERVICE DIRECTORATE**

Information Products Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3724

PURPOSE:

The Information Products Team is the focal point for coordinated planning, development and delivery of information products across Sector branches.

Dave Thomson	(613) 954-3259
Team Coordinator	Room 1012A
Rick Bélanger	(613) 954-2641
Information Product Officer	Room 1016A
Vivian Bierman	(613) 941-5957
Information Product Officer	Room 1019A
Larry Hudon	(613) 954-3342
Information Product Officer	Room 1017A
Julie Schnaithman	(613) 954-3012
Information Product Officer	Room 1022A

**COORDINATION AND MANAGEMENT SERVICES BRANCH
MARKETING AND PROMOTION SERVICE DIRECTORATE**

Marketing and Promotion Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3724

PURPOSE:

Practice and encourage a marketing approach to the development and delivery of Industry Sector outputs. Provide advice and assistance to staff involved in developing and implementing marketing plans that focus on industry needs.

Linda Barber	(613) 954-2776
Team Coordinator	Room 1007A
Céline Audette	(613) 954-2994
Project Assistant	Room 1039A
Caroline Cloutier	(613) 957-8293
Marketing & Promotion Advisor	Room 1026C

John De Genova	(613) 954-1860
Marketing & Promotion Advisor	Room 1035A
Margo Driscoll	(613) 952-0221
Marketing & Promotion Advisor	Room 1030B
Greg Houlahan	(613) 954-3225
Senior Marketing & Promotion Advisor	Room 1034A
Josephine Pasternak	(613) 941-5267
Marketing & Promotion Advisor	Room 1020A
Penny Woodruff	(613) 952-5589
Graphics Specialist	Room 1032A

COORDINATION AND MANAGEMENT SERVICES BRANCH

Transition Group

PURPOSE:

To undertake special transition tasks on behalf of the Industry Sector.

Doug Lambe	(613) 954-3706
Officer	Room 1005C
	Fax: (613) 954-8088
Mary Lynne Bradley	(613) 954-2988
Secretary	Room 1042C
	Fax: (613) 954-8088
Gail Proulx	(613) 954-2865
Administrative Clerk	Room 911D

Environmental Affairs Branch

The Environmental Affairs Branch mandate is to provide leadership and support to the private sector in pursuit of global environmental market opportunities. The Branch's goal is to accelerate growth and job creation by assisting Canadian firms to become more competitive and more sustainable while continuing to act in an environmentally friendly manner. Innovation is key to competitiveness, productivity improvement, economic growth and sustainable development.

The Canadian Environmental Industry Strategy is the principal vehicle for improving access to domestic and global markets to the environmental industry. This activity will be complemented by the evolution of the National Sector Team; coordination and collaboration among key sectoral stakeholders in the delivery of Canadian International Business Strategy activities; enhancement and distribution of world-class information/intelligence products, such as the Canadian Environmental Solutions CD-ROM; and ongoing negotiation and delivery of memoranda of understanding, strategies and Canadian technologies in priority international markets.

The Environmental Industry Virtual Office will be established to promote and facilitate growth and development of the environmental industry. It will provide quick and easy access via the Internet to a wide range of information, services and advice on research and development, markets, financing and human resources.

Technology Partnerships Canada will expedite the advancement of sustainable development nationally by bringing new, more environmentally friendly technologies to market more quickly.

For more information, contact:

Lucien Bradet

Director General and Manager

Phone: (613) 954-3080

Fax: (613) 952-9564

ENVIRONMENTAL AFFAIRS BRANCH**Management Team**

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-9564

Lucien Bradet	(613) 954-3080
Director General & Manager	Room 732A
Ron Harper	(613) 954-3083
Director & Associate Manager	Room 728A
Ellen Crozier	(613) 954-3442
Administrative Officer	Room 775A
Line Deschamps	(613) 954-3086
Secretary	Room 730A
Cynthia Serrao	(613) 954-3055
Secretary	Room 729A
Vacant	(613) 954-3085
Administrative Assistant	Room 735A

ENVIRONMENTAL AFFAIRS BRANCH**Air and Waste Management Sector Team**

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3430

PURPOSE:

To facilitate and support trade, technology and investment activities to develop and enlarge Canada's air, earth sciences and waste management industry sector/networks covering clean air technologies, geographic information systems (GIS), land-use planning, and solid and hazardous wastes.

Sherrill Owen	(613) 954-2938
Team Coordinator	Room 773A
John Beveridge	(604) 666-1416
Team Member	Vancouver
	Fax: (604) 666-8330
Burke Darling	(403) 292-4967
Team Member	Calgary
	Fax: (403) 292-4578

Jennifer Kyles.....(613) 954-5314
Team Member Room 739A

Philippe Lalonde.....(613) 954-3211
Team Member Room 767A

Anne Thompson.....(902) 426-9306
Team Member Halifax
Fax: (902) 426-2624

ENVIRONMENTAL AFFAIRS BRANCH

Atmospheric Issues Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3419

PURPOSE:

Coordinate advocacy and analysis of climate change and other atmospheric policy issues, promote climate change-related technologies and market opportunities, and support pollution prevention and sustainable development.

Philip Fleming.....(613) 954-3014
Team Coordinator Room 756A

Heather Amys.....(613) 954-3382
Team Member Room 766A
Fax: (613) 954-3430

Sherrill Owen.....(613) 954-2938
Team Member Room 773A
Fax: (613) 954-3430

Nada Vransy.....(613) 941-2249
Team Member Room 753A

Canadian Office for Technology Exchange/International Financial Institutions (IFIs) in Environment Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-9564

PURPOSE:

International exchanges of environmentally sound technologies.

John Beveridge(604) 666-1416
Team Member Vancouver
Fax: (604) 666-8330

Christine Landriault(613) 952-8969
Team Member Room 778A

Sherrill Owen(613) 954-2938
Team Member Room 773A
Fax: (613) 954-3430

Heather Schoemaker(613) 954-3434
Team Member Room 777A

Anne Thompson(902) 426-9306
Team Member Halifax
Fax: (902) 426-2624

Paul Vaillancourt(613) 941-0886
Team Member Room 780A

Derek Yue(416) 973-5159
Team Member Toronto
Fax: (416) 973-8714

Environmental Industry Strategy Implementation Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-9564

PURPOSE:

Implement the Environmental Industry Strategy (12 initiatives across three themes) streamlining government assistance to the industry, supporting industry and technology, and improving access to international opportunities development.

Don Stewart (613) 954-3491
Team Coordinator Room 742A

Ewa Burk (613) 941-4212
Team Member Room 723A

Sherrill Owen (613) 954-2938
Team Member Room 773A
Fax: (613) 954-3430

Ofelia Sfetcu (613) 941-4517
Team Member Room 782A

Information Products Team

7th Floor, East Tower
 235 Queen Street
 Ottawa, Ontario
 K1A 0H5

Fax: (613) 952-9564

PURPOSE:

To develop, innovate and disseminate a value-added, world-class information product that showcases the Canadian environmental industry sector, including Canadian Environmental Solutions and the Environmental Industry Virtual Office; develop the environmental component of the Industry Canada World Wide Web site; promote the use of electronic conferencing and Lotus Notes; and explore new information products, such as specific market export guides.

Ewa Burk	(613) 941-4212
Team Coordinator	Room 723A
John Beveridge	(604) 666-1416
Team Member	Vancouver
	Fax: (604) 666-8330
Ken Campbell	(613) 952-1122
Technical Support	Room 757A
	Fax: (613) 954-3419
Louise Chandra	(613) 954-2989
Team Member	Room 721A
Gilles Claveau	(613) 941-8535
Team Member	Room 762A
Burke Darling	(403) 292-4967
Team Member	Calgary
	Fax: (403) 292-4578
Philip Fleming	(613) 954-3014
Team Member	Room 756A
	Fax: (613) 954-3419
Deanna Johnson	(613) 941-4287
Marketing	Room 774A
Vera Jozwiak	(613) 952-4166
Promotion/Canadian Environmental Solutions Sales	Room 725A
Philippe Lalonde	(613) 954-3211
Team Member	Room 767A
	Fax: (613) 954-3430

Simone Lauzière.....(514) 283-4259
Team Member
Montréal
Fax: (514) 283-8916

Wai Fai Lee.....(613) 954-3200
Technical Support
Room 724A

Vu Nguyen.....(613) 954-5538
Technical Support
Room 769A
Fax: (613) 954-3419

Sherrill Owen.....(613) 954-2938
Team Member
Room 773A
Fax: (613) 954-3430

Anne Thompson.....(902) 426-9306
Team Member
Halifax
Fax: (902) 426-2624

Derek Yue.....(416) 973-5159
Team Member, Export Guides
Toronto
Fax: (416) 973-8714

ENVIRONMENTAL AFFAIRS BRANCH

international Business Development Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3430

PURPOSE:

Facilitate and support the National Sector Team on Environment. Coordinate federal, provincial and industry input into the 1996/97 Canadian International Business Strategy. Develop an international action plan for the environmental industry sector. Support the International Business Sourcing Centre.

Sherrill Owen.....(613) 954-2938
Team Coordinator
Room 773A

Anne Thompson.....(902) 426-9306
Team Coordinator
Halifax
Fax: (902) 426-2624

John Beveridge.....(604) 666-1416
Team Member
Vancouver
Fax: (604) 666-8330

Burke Darling.....(403) 292-4967
Team Member
Calgary
Fax: (403) 292-4578

Philippe Lalonde(613) 954-3211
Team Member Room 767A

Simone Lauzière.....(514) 283-4259
Team Member Montréal
Fax: (514) 283-8916

Heather Schoemaker(613) 954-3434
Team Member Room 777A
Fax: (613) 952-9564

Paul Vaillancourt(613) 941-0886
Team Member Room 780A
Fax: (613) 952-9564

Derek Yue.....(416) 973-5159
Team Member Toronto
Fax: (416) 973-8714

ENVIRONMENTAL AFFAIRS BRANCH

Regulatory Frameworks Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3419

PURPOSE:

Canadian Environmental Protection Act; Canadian Environmental Assessment Act; Canadian Endangered Species Protection Act; Basel Convention; alternatives to environmental regulations, Regulatory Reform and Cost Recovery.

John Dauvergne(613) 952-2269
Team Coordinator Room 763A

Heather Amys(613) 954-3382
Team Member Room 766A
Fax: (613) 954-3430

Gilles Claveau(613) 941-8535
Team Member Room 762A

Don Stewart.....(613) 954-3491
Team Member Room 742A
Fax: (613) 952-9564

Nada Vrany.....(613) 941-2249
Team Member Room 753A

ENVIRONMENTAL AFFAIRS BRANCH

Sustainable Development Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3419

PURPOSE:

In partnership with Industry and Science Policy's Strategic Policy Branch, coordinate the preparation of Industry Canada's Sustainable Development Strategy. Also provide strategic analysis and advice on sustainable development-related issues, including eco-efficiency, sustainable production and consumption, pollution prevention, ISO 14000 and life-cycle assessment.

Philip Fleming (613) 954-3014
Team Coordinator Room 756A

Don Stewart (613) 954-3491
Team Member Room 742A
Fax: (613) 952-9564

ENVIRONMENTAL AFFAIRS BRANCH

Toxics/International Issues Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3430

PURPOSE:

Industry Canada's lead role with Environment Canada and industry on key issues related to risk reduction at international and national levels. These issues include chlorine, the priority substances list, accelerated reduction/elimination of toxics (ARET), the strategic options process, base/hazardous wastes, permanent organic pollutants (POPs)/heavy metals, toxics policy, etc.

Heather Amys (613) 954-3382
Team Coordinator Room 766A

Don Stewart (613) 954-3491
Team Member Room 742A
Fax: (613) 952-9564

Water Sector Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3430

PURPOSE:

To facilitate and support trade, technology and investment activities. To develop and enlarge Canada's water industry sector/networks, focussing on municipal and industrial applications.

Ronald Morrison(613) 941-4185
Team Coordinator Room 736A

Philippe Lalonde(613) 954-3211
Team Member Room 767A

Simone Lauzière(514) 283-4259
Team Member Montréal
Fax: (514) 283-8916

Derek Yue(416) 973-5159
Team Member Toronto
Fax: (416) 973-8714

Fashion, Leisure and Household Products Branch

The Fashion, Leisure and Household Products Branch is responsible for a broad range of consumer goods. Some of the larger and more important sectors include textiles and apparel, furniture, sporting goods and other recreational products.

The Branch's 1996/97 focus includes the promotion and guidance of outward-looking firms selling internationally competitive goods. Specific initiatives include publication of Sector Competitiveness Frameworks for apparel and household furniture; development of a North American Fabric Sourcing Directory; a study of the Canadian recreational watercraft market; development and support of INSIGHT; a furniture industry benchmarking study; and updating ten sector statistics booklets and developing five new ones.

The changing trade environment, particularly in the textile and clothing sectors, will require active participation by the Branch in the government's trade policy agenda. Regarding the North American Free Trade Agreement, the Branch will be involved in market access issues, marking rules, rules of origin, labelling requirement changes, accelerating tariff elimination and trade in worn clothing. The Branch will also be closely involved in free trade negotiations with Chile and Israel and harmonization of the rules of origin under the World Trade Organization.

For more information, contact:

Frank Podruski
Director and Associate Manager
Phone: (613) 954-3585
Fax: (613) 954-3107

FASHION, LEISURE AND HOUSEHOLD PRODUCTS BRANCH

Management Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3107

Vacant	(613) 954-3585
Director General & Manager	Room 1080A
Frank Podruski	(613) 954-3585
Acting Director General & Manager	Room 1084A
Monique Landry	(613) 954-2892
Office Coordinator	Room 1052A
Lise Leduc	(613) 941-4253
Administrative Officer	Room 1023C
	Fax: (613) 952-8088
Claudette Vermette	(613) 954-1883
Administrative Clerk	Room 1053A

FASHION, LEISURE AND HOUSEHOLD PRODUCTS BRANCH

Industry Statistics Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3107

PURPOSE:

To develop, innovate and disseminate a wide variety of electronic and hard copy information products that showcase the fashion, leisure and household products industry sectors.

Les Kumar-Misir	(613) 954-2890
Team Coordinator	Room 1088A
Alain Beaulieu	(613) 954-2777
Team Member	Room 1044A
Lucie Fournier	(613) 954-2780
Team Member	Room 1090A
André Georges	(613) 954-3100
Team Member	Room 1054A
Candace Larivière	(613) 954-2882
Team Member	Room 1086A

Catherine McClymont	(613) 954-3104
Team Member	Room 1066A
Bernard Ouellet	(613) 954-3760
Team Member	Room 1050A
Huguette Parker	(613) 954-3105
Team Member	Room 1048A
Stéphane Pronovost	(613) 954-2886
Team Member	Room 1068A
Bill Van Zant	(613) 954-3109
Team Member	Room 1056A

FASHION, LEISURE AND HOUSEHOLD PRODUCTS BRANCH

International Trade and Technology Development Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3107

PURPOSE:

Oversee and coordinate the Branch's activities relating to international trade and technology development, and develop nine CIBS for 1997/98.

Bill Van Zant	(613) 954-3109
Team Coordinator	Room 1056A
Jean-Claude Daigneault	(514) 283-4265
Team Member	Montréal
	Fax: (514) 283-8916
Lucie Fournier	(613) 954-2780
Team Member	Room 1090A
André Georges	(613) 954-3100
Team Member	Room 1054A
Denise Guèvremont	(613) 941-6674
Team Member	Room 1092A
Sheila Henry	(416) 973-5192
Team Member	Toronto
	Fax: (416) 973-5131
Gary Kress	(204) 983-2840
Team Member	Winnipeg
	Fax: (204) 983-3182

Raymond Malo(514) 283-3970
Team Member Montréal
Fax: (514) 283-8916

Genine McCurdy(604) 666-3688
Team Member Vancouver
Fax: (604) 666-8330

Bernard Ouellet(613) 954-3760
Team Member Room 1050A

Huguette Parker(613) 954-3105
Team Member Room 1048A

Nita Saville(613) 954-2883
Team Member Room 1058A

Jan Tremblay(416) 973-5075
Team Member Toronto
Fax: (416) 973-5131

Alan Tunney(613) 954-2893
Team Member Room 1072A

André Villemaire(613) 954-2925
Team Member Room 1062A

FASHION, LEISURE AND HOUSEHOLD PRODUCTS BRANCH

Market Analysis Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3107

PURPOSE:

Produce detailed sector analyses regarding the performance of Canadian consumer products industries and their opportunities on the international market.

Stéphane Pronovost(613) 954-2886
Team Coordinator Room 1068A

Alain Beaulieu(613) 954-2777
Team Member Room 1044A

Eric Futin(613) 941-7253
Team Member Room 1070A

Les Kumar-Misir(613) 954-2890
Team Member Room 1088A

Bernard Ouellet.....(613) 954-3760
Team Member Room 1050A

Nita Saville.....(613) 954-2883
Team Member Room 1058A

FASHION, LEISURE AND HOUSEHOLD PRODUCTS BRANCH

Marketing Intelligence Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3107

PURPOSE:

Forum for the exchange of information/intelligence between the Branch and industry clients.

Nita Saville.....(613) 954-2883
Team Coordinator Room 1058A

Jean-Claude Daigneault.....(514) 283-4265
Team Member Montréal
Fax: (514) 283-8916

André Georges.....(613) 954-3100
Team Member Room 1054A

Sheila Henry.....(416) 973-5192
Team Member Toronto
Fax: (416) 973-5131

Les Kumar-Misir.....(613) 954-2890
Team Member Room 1088A

Jan Tremblay.....(416) 973-5075
Team Member Toronto
Fax: (416) 973-5131

North American Sourcing Database Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3107

PURPOSE:

Development of apparel fabric sourcing electronic database – wool fabrics, cotton and man-made fabrics portions to be completed in 1996/97.

Les Kumar-Misir	(613) 954-2890
Team Coordinator	Room 1088A
Raymond Malo	(514) 283-3970
Team Member	Montréal
	Fax: (514) 283-8916
Genine McCurdy	(604) 666-3688
Team Member	Vancouver
	Fax: (604) 666-8330
Nita Saville	(613) 954-2883
Team Member	Room 1058A
Jan Tremblay	(416) 973-5075
Team Member	Toronto
	Fax: (416) 973-5131

Sector Competitiveness Frameworks Working Group – Apparel

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3107

PURPOSE:

Management of the Sector Competitiveness Frameworks process for apparel.

Denise Guèvremont	(613) 941-6674
Team Coordinator	Room 1092A
Mary Boreskie	(613) 954-2846
Team Member	Room 1042A
Lucie Fournier	(613) 954-2780
Team Member	Room 1090A
Eric Futin	(613) 941-7253
Team Member	Room 1070A
Stéphane Pronovost	(613) 954-2886
Team Member	Room 1068A
Nita Saville	(613) 954-2883
Team Member	Room 1058A

Sector Competitiveness Frameworks Working Group – Household Furniture

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3107

PURPOSE:

Management of the Sector Competitiveness Frameworks process for the household furniture industry.

Frank Podruski	(613) 954-3585
Team Coordinator	Room 1080A
Jean-Claude Daigneault	(514) 283-4265
Team Member	Montréal
	Fax: (514) 283-8916
André Georges	(613) 954-3100
Team Member	Room 1054A
Sheila Henry	(416) 973-5192
Team Member	Toronto
	Fax: (416) 973-5131
Gary Kress	(204) 983-2840
Team Member	Winnipeg
	Fax: (204) 983-3182
Candace Larivière	(613) 954-2882
Team Member	Room 1086A
Genine McCurdy	(604) 666-3688
Team Member	Vancouver
	Fax: (604) 666-8330
Huguette Parker	(613) 954-3105
Team Member	Room 1048A

Sector Competitiveness Frameworks Working Group – Textiles

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3107

PURPOSE:

Management of the Sector Competitiveness Frameworks process for textiles.

Nita Saville	(613) 954-2883
Team Coordinator	Room 1058A
Eric Futin	(613) 941-7253
Team Member	Room 1070A
Les Kumar-Misir	(613) 954-2890
Team Member	Room 1088A
Raymond Malo	(514) 283-3970
Team Member	Montréal
	Fax: (514) 283-8916
Jan Tremblay	(416) 973-5075
Team Member	Toronto
	Fax: (416) 973-5131
André Villemaire	(613) 954-2925
Team Member	Room 1062A

Strategis Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3107

PURPOSE:

To maintain and improve the "Consumer Products" module of Strategis.

Stéphane Pronovost	(613) 954-2886
Team Coordinator	Room 1068A
Alain Beaulieu	(613) 954-2777
Team Member	Room 1044A
Mary Boreskie	(613) 954-2846
Team Member	Room 1042A
André Georges	(613) 954-3100
Team Member	Room 1054A
Sheila Henry	(416) 973-5192
Team Member	Toronto
	Fax: (416) 973-5131
Candace Larivière	(613) 954-2882
Team Member	Room 1086A
Raymond Malo	(514) 283-3970
Team Member	Montréal
	Fax: (514) 283-8916
Genine McCurdy	(604) 666-3688
Team Member	Vancouver
	Fax: (604) 666-8330
Bernard Ouellet	(613) 954-3760
Team Member	Room 1050A
Huguette Parker	(613) 954-3105
Team Member	Room 1048A
Alan Tunney	(613) 954-2893
Team Member	Room 1072A
Bill Van Zant	(613) 954-3109
Team Member	Room 1056A
André Villemaille	(613) 954-2925
Team Member	Room 1062A

World Trade Organization (WTO) Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3107

PURPOSE:

Represent interests of Canadian consumer product industries regarding implementation of the Uruguay Round Agreement.

Mary Boreskie(613) 954-2846
Team Coordinator Room 1042A

Alain Beaulieu(613) 954-2777
Team Member Room 1044A

Lucie Fournier(613) 954-2780
Team Member Room 1090A

Catherine McClymont(613) 954-3104
Team Member Room 1066A

Nita Saville(613) 954-2883
Team Member Room 1058A

Forest Industries and Building Products Branch

The action plan of the Forest Industries and Building Products Branch in 1996/97 will be driven by the results of extensive consultations with clients, which have established a clear understanding of the key opportunities and constraints to growth for the sector. The Forest Sector Advisory Council will also serve to expose diverse stakeholder views impacting this large and complex industry.

The key thrusts of the Branch will be pursued by teams operating in trade promotion, market access, information products, sustainable development, human resources, business climate and investment, and technology.

Specific activities and priorities for the Branch include putting into operation a comprehensive Web site to disseminate strategic information and improve communication among stakeholders, investment prospecting in building products, interim resolution of the Canada/U.S. softwood lumber dispute, and producing and marketing a technology road map in forest harvesting technologies. Additional priorities include creating an electronic information product to encourage young people to invest in education suited to industry employment opportunities, developing a shared vision for the future of the pulp and paper sector, strengthening the supporting equipment supply and services subsector, and improving access to critical offshore markets through codes and standards harmonization.

For more information, contact:

Val Traversy
Director General and Manager
Phone: (613) 957-0845
Fax: (613) 952-8988

Bob Hawkins
Director and Associate Manager
Phone: (613) 952-7195
Fax: (613) 952-8384

FOREST INDUSTRIES AND BUILDING PRODUCTS BRANCH

Management Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8988/941-8048

Val Traversy	(613) 957-0845
Director General & Manager	Room 964B
Bob Hawkins	(613) 952-7195
Director & Associate Manager	Room 959B
	Fax: (613) 952-8384
Naphtalie Brookson	(613) 957-0847
Secretary	Room 945B
Cindy Hunter	(613) 954-3044
Administrative Assistant	Room 963B
Karen Sowalski	(613) 941-6172
Secretary	Room 948B

FOREST INDUSTRIES AND BUILDING PRODUCTS BRANCH

Human Resources Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8384

PURPOSE:

To facilitate development of a competitive Canadian forest products labour force through access to and awareness of best human resources practices for industry and all levels of government.

Jean-Guy Bernard	(506) 851-6578
Industry Officer	Moncton
	Fax: (506) 851-6429
Gary Kress	(204) 983-2840
Industry Officer	Winnipeg
	Fax: (204) 983-3182
François Saillant	(613) 941-2823
Industry Officer	Room 957B
Lorne Smith	(514) 283-7864
Industry Officer	Montréal
	Fax: (514) 283-8916

Investment and Business Climate Team

9th Floor, East Tower
 235 Queen Street
 Ottawa, Ontario
 K1A 0H5

Fax: (613) 952-8384

PURPOSE:

To enhance the international competitiveness of the forest industries and building products sector by providing an analytical base for stakeholders to address sector issues, supporting sector strategy development and promoting investment opportunities. To conduct consultations with sector stakeholders, principally through the Forest Sector Advisory Council (FSAC) and the Forest Industries Development Committee (FIDC), on key issues and future awareness. Outputs include strategic studies, special projects and information products.

Vacant(613) 954-3131
 Team Coordinator Room 918B
 Senior Industry Officer

Joe Cunningham(613) 954-3060
 Industry Officer Room 958B

Sarah Dionne(613) 954-3085
 Industry Officer Room 946B

Yvon Giroux(613) 954-3049
 Industry Officer Room 937B
 Fax: (613) 941-8048

Richard Glandon(613) 952-4687
 Senior Industry Officer Room 942B
 Fax: (613) 952-8988

Les Harding(403) 495-3323
 Industry Officer Edmonton
 Fax: (403) 495-4507

John Hector(613) 954-3040
 Industry Officer Room 905B
 Fax: (613) 941-8048

Gary Kress(204) 983-2840
 Industry Officer Winnipeg
 Fax: (204) 983-3182

Peter Levitt(416) 973-5031
 Industry Officer Toronto
 Fax: (416) 973-5131

Ken Montgomery.....(613) 954-3053
Industry Officer Room 941B

Joanna Resborough.....(613) 954-3047
Senior Industry Officer Room 921B
Fax: (613) 941-8048

Tom Rosser.....(613) 957-7803
Industry Officer Room 930C

François Saillant.....(613) 941-2823
Industry Officer Room 957B

Lorne Smith.....(514) 283-7864
Industry Officer Montréal
Fax: (514) 283-8916

FOREST INDUSTRIES AND BUILDING PRODUCTS BRANCH

Technology Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-8384

PURPOSE:

Assist sector to enhance global competitiveness and to increase environmental sustainability of our forests and mills. Manage research and development projects, produce technology road maps, develop strategies and priorities for federal labs, implement science and technology agreement with the European Union (EU), and produce strategies to promote environmental technologies and technology transfer activities.

Subhash Juneja.....(613) 954-3127
Team Leader Room 943B
Senior Industry Officer

Yvon Giroux.....(613) 954-3049
Industry Officer Room 937B
Fax: (613) 941-8048

Richard Glandon.....(613) 952-4687
Senior Industry Officer Room 942B
Fax: (613) 952-8988

John Hector.....(613) 954-3040
Industry Officer Room 905B
Fax: (613) 941-8048

Joanna Rosborough.....(613) 954-3047
 Senior Industry Officer Room 921B
 Fax: (613) 941-8048

Jeff Serveau.....(613) 954-3039
 Senior Industry Officer Room 940B
 Fax: (613) 941-8048

FOREST INDUSTRIES AND BUILDING PRODUCTS BRANCH

Trade Team

9th Floor, East Tower
 235 Queen Street
 Ottawa, Ontario
 K1A 0H5

Fax: (613) 952-8384

PURPOSE:

Enhance export opportunities for Canadian manufacturers of forest and building products. Develop trade strategies in consultation with industry and government partners; deliver outputs identified in the Canadian International Business Strategy. On market access issues, assist the Canadian forest industry in identifying and overcoming non-tariff barriers to export trade.

Peter Levitt.....(416) 973-5031
 Team Leader Toronto
 Fax: (416) 973-5131

Jean-Guy Bernard.....(506) 851-6578
 Industry Officer Moncton
 Fax: (506) 851-6429

Roger Bryenton.....(604) 666-4905
 Industry Officer Vancouver
 Fax: (604) 666-8330

Joe Cunningham.....(613) 954-3060
 Industry Officer Room 958B

Yvon Giroux.....(613) 954-3049
 Industry Officer Room 937B
 Fax: (613) 941-8048

Murray Hardie.....(613) 954-3037
 Senior Industry Officer Room 914B

John Hector.....(613) 954-3040
 Industry Officer Room 905B
 Fax: (613) 941-8048

Ken Montgomery.....(613) 954-3053
 Industry Officer Room 941B

Joanna Rosborough.....(613) 954-3047
Senior Industry Officer Room 921B
Fax: (613) 941-8048

Tom Rosser.....(613) 957-7803
Industry Officer Room 930C

Jeff Serveau.....(613) 954-3039
Senior Industry Officer Room 940B
Fax: (613) 941-8048

Lorne Smith.....(514) 283-7864
Industry Officer Montréal
Fax: (514) 283-8916

Health Industries Branch

The Health Industries Branch provides leadership to the pharmaceutical, medical device and health services sectors to enhance their industrial competitiveness as they address the challenges and opportunities of the international marketplace. The Branch formulates industrial development strategies for its target sectors, advocates their strategic interests within government, gathers and disseminates sectoral intelligence on critical issues, and fosters partnerships and linkages with private sector clients and key government agencies.

One objective of the Health Industries Branch is to help Canadian-based companies to successfully penetrate North American and European markets (characterized by aging populations), and Asian markets (characterized by a growing middle class).

The Health Industries Branch provides guidance and assistance to the industry by striving to promote export readiness and international business development; supporting the National Sector Team; advocating a competitive business environment for the pharmaceutical industry; gathering and providing industry and market intelligence; monitoring health care reform; encouraging technology development and good management practices among medical device and health services industries; developing a strategic investment outlook and providing investment promotion services for health industries; monitoring the regulatory context; providing strategic information products to clients; developing strong business relationships; and providing health industries company and contact information for publication on the Canadian Company Capabilities system.

For more information, contact:

David Hoyer
Director and Manager
Phone: (613) 954-5258
Fax: (613) 952-4209

HEALTH INDUSTRIES BRANCH

Management Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

David Hoyer (613) 954-5258
Director & Manager Room 961C

Ginette Lacombe (613) 954-3077
Team Member Room 937C

HEALTH INDUSTRIES BRANCH

Clients and Partners Communications Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

PURPOSE:

Develop and deliver a strategy to communicate our vision, role and accomplishments to Health Industries' clients and partners, and communicate our clients' needs and concerns back to partner organizations and to ministers.

Anne Moulis (514) 283-2078
Team Coordinator Montréal
Fax: (514) 283-8916

David Hoyer (613) 954-5258
Team Member Room 961C

HEALTH INDUSTRIES BRANCH

Database Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

PURPOSE:

Implement a strategy to develop health industry company and contact information for publication on Strategis and on an internal electronic platform. Sectors include medical devices, health services and pharmaceuticals.

Jan Belcher.....(613) 941-2370
Team Coordinator Room 913C

Liana Daltoe.....(416) 973-5198
Team Member Toronto
Fax: (416) 973-5131

Annie Desgagné.....(604) 666-1429
Team Member Vancouver
Fax: (604) 666-8330

Ginette Lacombe.....(613) 954-3077
Team Member Room 937C

Linda Leinan.....(613) 954-3068
Team Member Room 964C

Karen Mackintosh.....(613) 954-2951
Team Member Room 912C

Anne Mouis.....(514) 283-2078
Team Member Montréal
Fax: (514) 283-8916

Claude-Andrée Ouimet.....(613) 957-4413
Team Member Room 962C

WITH THE SUPPORT OF:

Jack Drawbridge.....(613) 954-2841
Canadian Company Capabilities (CCC)

Mike Maathius.....(613) 952-0298
Chief Information Office (CIO)

Rachel Roy.....(613) 954-4981
Canadian Company Capabilities (CCC)

Information Strategy Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

PURPOSE:

Develop a strategy to meet the business and sector information needs of our clients in the medical devices, health services and pharmaceutical sectors. The team markets and evaluates information products in partnership with other teams in the Branch and with our clients.

Jan Belcher	(613) 941-2370
Team Coordinator	Room 913C
Liana Daltoe	(416) 973-5198
Team Member	Toronto
	Fax: (416) 973-5131
Annie Desgagné	(604) 666-1429
Team Member	Vancouver
	Fax: (604) 666-8330
Ginette Lacombe	(613) 954-3077
Team Member	Room 937C
Linda Leinan	(613) 954-3068
Team Member	Room 964C
Karen Mackintosh	(613) 954-2951
Team Member	Room 912C
Anne Mouis	(514) 283-2078
Team Member	Montréal
	Fax: (514) 283-8916
Maryanne Murphy	(613) 954-5458
Team Member	Room 942C

HEALTH INDUSTRIES BRANCH

Investment Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

PURPOSE:

Develop Health Industries' investment framework and promote investment opportunities in the Canadian health industry.

David Hoyer(613) 954-5258
Team Coordinator Room 961C

David Caldwell(613) 954-3529
Team Member Room 863B

Linda Leinan(613) 954-3068
Team Member Room 964C

Karen Mackintosh(613) 954-2951
Team Member Room 912C

Maryanne Murphy(613) 954-5458
Team Member Room 942C

Medical Devices Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

PURPOSE:

Develop information on the medical devices sector for purposes of trade and investment promotion and networking within the sector. Monitor developments, trends and issues related to the industry, and assist the industry to become increasingly competitive internationally. Influence the development and implementation of internationally competitive regulations for medical devices, including efforts toward international regulatory harmonization and reciprocity. Promote and facilitate adoption by companies of good manufacturing practices, advanced manufacturing technologies and quality system standards.

Linda Leinan (613) 954-3068
Team Coordinator Room 964C

Liana Daltoe (416) 973-5198
Team Member Toronto
Fax: (416) 973-5131

Annie Desgagné (604) 666-1429
Team Member Vancouver
Fax: (604) 666-8330

Anne Mouis (514) 283-2078
Team Member Montréal
Fax: (514) 283-8916

National Sector Team Support Group

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

PURPOSE:

Through the National Sector Team, composed of government and private sector members, develop and implement a strategy for international business development; promote and deliver international trade, investment and technology services; and facilitate communication and cooperation in international business ventures.

David Hoyer(613) 954-5258
Team Leader Room 961C

Liana Daltoe(416) 973-5198
Team Coordinator Toronto
Fax: (416) 973-5131

Linda Leinan(613) 954-3068
Team Coordinator Room 964C

Jan Belcher(613) 941-2370
Team Member Room 913C

Annie Desgagné(604) 666-1429
Team Member Vancouver
Fax: (604) 666-8330

Karen Mackintosh(613) 954-2951
Team Member Room 912C

WITH THE SUPPORT OF:

Sylvie Morissette
Department of Foreign Affairs and International Trade

Luc Pamerleau
Health Canada

Audrey Turner
Department of Foreign Affairs and International Trade

Henry Yau
Department of Foreign Affairs and International Trade

HEALTH INDUSTRIES BRANCH

Opportunities Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

PURPOSE:

Explore emerging industrial development opportunities in the health sector in areas such as tele-medicine, information and communications (e.g., CANARIE and the Information Highway) technology, and health care reform.

Karen Mackintosh(613) 954-2951
Economist Room 912C

HEALTH INDUSTRIES BRANCH

Pharmaceutical Industry Sector Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

PURPOSE:

Contribute to the evolution of the policy environment surrounding pharmaceutical development, production and distribution in Canada, and participate in the review of Bill C-91. Monitor developments, trends and issues related to the industry, and foster international competitiveness. Develop the pharmaceutical industry Sector Competitiveness Framework and implement its recommendations, in partnership with stakeholders.

Maryanne Murphy(613) 954-5458
Team Coordinator Room 942C

Claude-Andrée Ouimet(613) 957-4413
Team Member Room 962C

Technology Strategy Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-4209

PURPOSE:

Create an approach to technology development, transfer and support for Canadian-based health industries. The team will manage relationships with federal agencies, such as the Medical Research Council, the National Research Council and the Natural Sciences and Engineering Research Council; provincial government science and technology agencies; and private sector research and development networks.

Annie Desgagné	(604) 666-1429
Team Coordinator	Vancouver
	Fax: (604) 666-8330
Linda Lelnan	(613) 954-3068
Team Coordinator	Room 964C
Liana Daltoe	(416) 973-5198
Team Member	Toronto
	Fax: (416) 973-5131
Karen Mackintosh	(613) 954-2951
Team Member	Room 912C
Anne Mouls	(514) 283-2078
Team Member	Montréal
	Fax: (514) 283-8916

Information Technology Industry Branch

Although not part of the Industry Sector, the Information Technology Industry Branch is included here because of its Industry Sector affiliations. The Branch is part of Spectrum, Information Technologies and Telecommunications Sector under ADM Michael Binder.

For more information contact:

Vacant
Director General
Phone: (613) 954-5598
Fax: (613) 957-4076

INFORMATION TECHNOLOGY INDUSTRY BRANCH

Management Team

17th Floor, North Tower
300 Slater Street
Ottawa, Ontario
K1A 0C8

Fax: (613) 957-4076

Vacant	(613) 954-5598
Director General	Room 1742B
Suzanne Demers	(613) 954-5588
Personal Assistant	Room 1743B
Monica Mahaney	(613) 954-5599
Secretary	Room 1741B

Business on the Net Team

Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Fax: (613) 957-4076

PURPOSE:

To assess the impact of Internet developments on business models and propose initiatives to help Canadian information technology firms realize market opportunities.

Charles Chenard	(613) 941-5245
Commerce Officer	Room 1731B
John Chesley	(902) 426-8454
Sector Officer	Halifax
	Fax: (902) 426-2624
Sylvain de Tonnancour	(613) 954-2971
Economist	Room 1706A
Rick Domokos	(613) 954-3057
Director, Advanced Networks	Room 1792D
André Dubois	(613) 954-3452
Director, Telecommunications	Room 1814A
Pierre Gautreau	(613) 954-3467
Technology Management Consultant	Room 1712A
Jamie Hum	(613) 941-8629
Director, New Media and Entertainment	Room 1738B
Cam Miller	(416) 952-4514
Information Technology Industry Officer	Toronto
	Fax: (416) 973-5131
Catherine Peters	(613) 941-8209
Economist	Room 1755C
Paul Pierlot	(613) 952-9115
Economist	Room 1789D
Bob Rand	(613) 954-2855
Commerce/Industry Services Officer	Room 1716A
Rose Sirois	(604) 363-0148
Industry Services Officer	Victoria
	Fax: (604) 363-0208

Graham Walker (403) 495-2943
 Information Technology Industry Development Officer Edmonton
 Fax: (403) 495-4507

Brian Wood (204) 983-3662
 Regional Development Officer Winnipeg
 Fax: (204) 983-3182

INFORMATION TECHNOLOGY INDUSTRY BRANCH

Canadian Corporate Capabilities Team

Journal Tower North
 300 Slater Street
 Ottawa, Ontario
 K1A 0C8

Fax: (613) 957-4076

PURPOSE:

To plan, design and implement the Branch processes and system to collect, organize, share, deliver and promote the use of company-level information and intelligence on the information technology sector. The team mandate will be delivered in cooperation with the corporate CCC team.

Nora Ballantyne (613) 954-3285
 Library and Information Services Room 1762C

Michel Bourdon (514) 496-1001
 Analyst Montréal
 Fax: (514) 283-5157

Jack Drawbridge (613) 954-2841
 Advisor Room 360E
 Fax: (613) 941-4615

Ritoo D'Souza (613) 941-3934
 Economist Room 1703A

Pierre Gautreau (613) 954-3467
 Technology Management Consultant Room 1712A

Michele Goshulak (613) 941-0239
 CANARIE Team Leader Room 1782D

Stéphan Jacques (613) 952-9313
 Economist Room 1737B

Heather Moncur (613) 954-4803
 ITSCC Database Manager Room 1761C

Keith Parsonage (613) 954-3287
 Director, Software & Information Services Room 1763C

Rosalind Patterson (613) 954-3459
 Commerce Officer Room 1794D

Rachel Roy(613) 954-4981
 (Strategic Information Branch) Fax: (613) 941-0277

Andrea Sheridan(416) 952-4520
 Economist Toronto
 Fax: (416) 973-5131

Thérèse Sleiman(613) 954-3187
 Commerce Officer Room 1805A

André St-Pierre(613) 954-3347
 Project Manager Room 1713A

Glenn Swain(613) 954-3348
 Commerce Officer Room 1889D

INFORMATION TECHNOLOGY INDUSTRY BRANCH

CANARIE Team

Journal Tower North
 300 Slater Street
 Ottawa, Ontario
 K1A 0C8

Fax: (613) 957-4076

PURPOSE:

To support the Canadian information technology industry in the development of the infrastructure and applications for high-speed advanced telecommunications networks as it contributes to increased jobs and growth in Canada.

Michele Goshulak(613) 941-0239
 CANARIE Team Leader Room 1782D

Renata Borysewicz(613) 954-4094
 Senior Policy Analyst Room 1790D

Roland Bouchard(514) 496-5363
 Sectoral Development Officer Montréal
 Fax: (514) 283-5157

John Chesley(902) 426-8454
 Sector Officer Halifax
 Fax: (902) 426-2624

Jim Cutting(613) 941-1829
 Commerce Officer Room 1704A

Audrey Davis(613) 954-2851
 Office Coordinator Room 1791D

John Deacon(613) 954-0538
 Senior Analyst Room 1877D

Rick Domokos.....(613) 954-3057
Director, Advanced Networks Room 1792D

Carol Ann Furlong.....(613) 954-3472
Commerce Officer Room 1779D

Claude Gagné.....(613) 990-4112
Manager, International Business Development Fax: (613) 990-4215

Gin Jang.....(416) 973-5158
Sector Officer Toronto
Fax: (416) 973-5131

Marc Lee.....(613) 941-2465
Economist Room 1754C

Philippe Legault.....(613) 954-3113
Commerce Officer Room 1778C

Cam Miller.....(416) 952-4614
Information Technology Industry Officer Toronto
Fax: (416) 973-5131

Joe Padden.....(613) 954-3316
CANARIE Program Manager Room 1777D

Marie-France Rémy.....(613) 954-3289
Commerce Officer Room 1783D

Rose Sirois.....(604) 363-0148
Industry Services Officer Victoria
Fax: (604) 363-0208

Graham Walker.....(403) 495-2943
Information Technology Industry Development Officer Edmonton
Fax: (403) 495-4507

Ron Walsh.....(613) 954-3314
Commerce Officer Room 1816A

Brian Wood.....(204) 983-3662
Regional Development Officer Winnipeg
Fax: (204) 983-3182

Tom Wudwud.....(613) 952-8415
Commerce Officer Room 1788D

Entertainment and Multimedia

Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Fax: (613) 957-4076

PURPOSE:

To undertake microeconomic analysis of Canada's multimedia and entertainment/content/information industries for internal government use and external publication, and develop and implement sector initiatives in collaboration with interested partners from the public and private sectors to strengthen Canada's multimedia and entertainment/content/information industries.

Sylvain de Tonnancour	(613) 954-2971
Economist	Room 1706A
Ritoo D'Souza	(613) 941-3934
Economist	Room 1703A
Pierre Leduc	(613) 941-0512
Commerce Officer	Room 1705A
Suzanne Marineau	(613) 954-3461
Senior Analyst	Room 1727B
Andrea Sheridan	(416) 952-4520
Economist	Toronto
	Fax: (416) 973-5131
Brian Wood	(204) 983-3662
Regional Development Officer	Winnipeg
	Fax: (204) 983-3182

Human Resources Team

Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Fax: (613) 957-4076

PURPOSE:

The team researches and analyzes human resource issues affecting the information technology industry, such as skill shortages, immigration, compensation, and the "brain drain" of young graduates in computer science. The team is developing a policy agenda and action plan, in partnership with key stakeholders, to address some of these issues.

Felix Berezovsky	(613) 941-6211
Economist	Room 1785D
Renata Borysewicz	(613) 954-4094
Senior Policy Analyst	Room 1790D
Kathy Fisher	(613) 954-3089
Senior Industry Development Officer	Room 1793D
Kiran Mann	(613) 952-8417
Senior Analyst	Room 1893D
Paul Pierlot	(613) 952-9115
Economist	Room 1789D
Barbara Rowlandson	(613) 941-4888
Research Analyst	Room 1720A
Carla VanBeselaere	(613) 941-1048
Economist	Room 1881D
Dawn Wood	(613) 952-3534
Junior Analyst	Room 1819A
Tom Wudwud	(613) 952-8415
Commerce Officer	Room 1788D

Information Technology and Telecommunications Strategis Publishing Team

Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Fax: (613) 957-4076

PURPOSE:

The team's overall mandate is to establish, implement and manage a Branch publishing process for Strategis to sustain Information Technology and Telecommunications' presence on-line.

Bonnie Carson	(613) 941-7638
Administration/Financial Officer	Room 1765C
Carol Ann Furlong	(613) 954-3472
Commerce Officer	Room 1779D
Pierre Gautreau	(613) 954-3467
Technology Management Consultant	Room 1712A
Stéphan Jacques	(613) 952-9313
Economist	Room 1737B
Paulette Leblanc	(613) 954-3283
Office Coordinator	Room 1786D
Don Olcheski	(613) 954-3323
Commerce Officer	Room 1815A
Keith Parsonage	(613) 954-3287
Director, Software & Information Services	Room 1763C
Rosalind Patterson	(613) 954-3459
Commerce Officer	Room 1794D
Thérèse Sleiman	(613) 954-3187
Commerce Officer	Room 1805A
André St-Pierre	(613) 954-3347
Project Manager	Room 1713A
Elaine Tremblay	(613) 952-0198
Project Officer	Room 1756C

Internet Issue Team

Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Fax: (613) 957-4076

PURPOSE:

It is examining key issues arising from the rapid growth of the Internet in Canada. The team encourages collaborative efforts in new research about the Internet and its impact on the economic and social fabric of Canada. The team develops integrated departmental positions on Internet issues and provides research support and advice to the Information Highway Advisory Council on this topic.

Mark Aberdeen	(613) 998-3883
Junior Engineer, Numbering	Fax: (613) 952-0567
Geordie Adams	(613) 943-2512
Senior Communications Advisor	Fax: (613) 941-8290
Duncan Bailey	(613) 957-7444
Special Advisor	Fax: (613) 952-2307
Cindy Baker	(613) 998-3922
Senior Policy Analyst	Fax: (613) 952-0567
Renata Borysewicz	(613) 954-4094
Senior Policy Analyst	Room 1790D
Dustin Chodorowicz	(613) 998-3859
Economist	Fax: (613) 952-0567
Michael Curri	(613) 957-2916
Project Officer	Fax: (613) 952-8711
Rick Domokos	(613) 954-3057
Director, Advanced Networks	Room 1792D
André Dubois	(613) 954-3452
Director, Telecommunications	Room 1814A
George Emery	(613) 941-9179
Officer	Fax: (613) 952-9054
John Ernst	(613) 954-5494
Policy Advisor	Fax: (613) 954-5492
Peter Ferguson	(613) 993-3508
Director, Information Highway Advisory Council	Fax: (613) 941-1164
Jamie Hum	(613) 941-8629
Director, New Media and Entertainment	Room 1738B

Erle Jones.....(613) 998-2770
 Director, Network Technologies Research Fax: (613) 941-0178

Marc Lee.....(613) 941-2465
 Economist Room 1754C

Bev Mahony.....(613) 990-4929
 Senior Advisor Room 2054C
 Fax: (613) 941-0178

Terry Moorby.....(613) 952-8758
 Chief, Information System Fax: (613) 952-8711

Dora Mozes.....(613) 998-4367
 Senior Advisor, Business Analysis Fax: (613) 952-0567

Prabir Neogi.....(613) 990-4264
 Special Advisor Fax: (613) 941-0178

Geoff Oliver.....(613) 990-9500
 Senior Policy Analyst Fax: (613) 941-1164

Catherine Peters.....(613) 941-8209
 Economist Room 1755C

Anne Pigeon.....(613) 952-6851
 Analyst Fax: (613) 952-6927

Dez Raysak.....(613) 991-0993
 Senior Policy Officer Fax: (613) 941-1164

Gareth Sansom.....(613) 990-4114
 Policy Advisor Fax: (613) 941-0178

Len St. Aubin.....(613) 998-4341
 Acting Director, Business & Regulatory Analysis Fax: (613) 952-0567

FROM THE NATIONAL RESEARCH COUNCIL:

Joel Martin.....(613) 990-0113
 Research Officer Fax: (613) 952-7151

FROM CANADIAN HERITAGE:

Dana-Mae Grainger.....(819) 994-2456
 Policy Analyst Fax: (819) 997-5102

Barbara Motzney.....(819) 997-9082
 Senior Policy Advisor Fax: (819) 997-6352

FROM STATISTICS CANADA:

George Sciadas.....(613) 951-3177
 Chief, Special Projects Fax: (613) 951-9920

New Media Learning Team

Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Fax: (613) 957-4076

PURPOSE:

To develop and implement a Canadian strategy with key partners to achieve critical mass in the Canadian market for the development, use and export of new media learning.

Charles Chenard (613) 941-5245
Commerce Officer Room 1731B

John Chesley (902) 426-8454
Sector Officer Halifax
Fax: (902) 426-2624

Jim Cutting (613) 941-1829
Commerce Officer Room 1704A

Will Dubitsky (613) 941-2283
Commerce Officer Room 1711A

James Fulcher (613) 941-6970
Commerce Officer Room 1732B

Jamie Hum (613) 941-8629
Director, New Media and Entertainment Room 1738B

Stéphan Jacques (613) 952-9313
Economist Room 1737B

Gin Jang (416) 973-5158
Sector Officer Toronto
Fax: (416) 973-5131

Marc Lee (613) 941-2465
Economist Room 1754C

John Lorenz (604) 666-8151
Industry Services Officer Vancouver
Fax: (604) 666-8330

Janet St. Jacques (613) 954-2981
Office Coordinator Room 1736B

Michel Teasdale (514) 496-1388
Analyst Montréal
Fax: (514) 283-5157

Graham Walker(403) 495-2943
 Information Technology Industry Development Officer
 Edmonton
 Fax: (403) 495-4507

Brian Wood(204) 983-3662
 Regional Development Officer
 Winnipeg
 Fax: (204) 983-3182

INFORMATION TECHNOLOGY INDUSTRY BRANCH

Promo Team

Journal Tower North
 300 Slater Street
 Ottawa, Ontario
 K1A 0C8

Fax: (613) 957-4076

PURPOSE:

The team's overall mandate is to develop and disseminate a portfolio of materials to promote the Canadian information technology and multimedia industry.

Geordie Adams(613) 943-2512
 Senior Communications Advisor
 Fax: (613) 941-8290

Valerie Bachynsky(902) 426-7249
 Commercial Delegate
 Halifax
 Fax: (902) 426-2624

Michel Bélanger(514) 283-7690
 Analyst
 Montréal
 Fax: (514) 283-5157

Jim Cutting(613) 941-1829
 Commerce Officer
 Room 1704A

Ritoo D'Souza(613) 941-3934
 Economist
 Room 1703A

Michele Goshulak(613) 941-0239
 CANARIE Team Leader
 Room 1782D

Victor Landry(506) 851-6421
 Development Officer
 Moncton
 Fax: (506) 851-6429

Paulette Leblanc(613) 954-3283
 Office Coordinator
 Room 1786D

John Lorenz(604) 666-8151
 Industry Services Officer
 Vancouver
 Fax: (604) 666-8330

Peter Martin	(613) 943-2505
Senior Communications Advisor	Fax: (613) 952-5162
Rosalind Patterson	(613) 954-3459
Commerce Officer	Room 1794D
Thérèse Sleiman	(613) 954-3187
Commerce Officer	Room 1805A
Glenn Swain	(613) 954-3348
Commerce Officer	Room 1889D

INFORMATION TECHNOLOGY INDUSTRY BRANCH

Semiconductor Working Group

Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Fax: (613) 957-4076

PURPOSE:

The group was formed in response to opportunities arising from growth in the semiconductor industry. It is expected that approximately 40 fabrication facilities will come on-line within the next five years. Canada was not considered as a location for any of these facilities. The team's mission is to get Canada on site location lists and ultimately attract a foreign multinational to invest in a fabrication facility in Canada.

Brian Burke	(613) 954-3291
Director, Components & Core Technologies	Room 1891D
Rosslyn Caiger-Watson	(613) 941-6212
Project Coordinator	Room 1882D
Sandro Hervato	(613) 954-3454
Industry Development Analyst	Room 1887D
James Holloway	(613) 996-4292
Senior Investment Manager	Fax: (613) 996-1370
Bob Logie	(415) 543-2550 ext 22
Senior Trade Commissioner	San Francisco
	Fax: (415) 512-7671
Marion Philippe	(613) 954-2868
Commerce Officer	Room 1888D

The Department of Foreign Affairs and International Trade (DFAIT) also plays a role in defining and delivering on the campaign in various regions.

Louis Boisvert.....(011-81-3) 3408-2101
DFAIT Tokyo
Fax: (011-81-3) 3470-7280

Steve Flamm.....(404) 532-2000 ext 3358
DFAIT Atlanta
Fax: (404) 532-2050

Richard Lovatt.....(613) 944-5941
DFAIT Asia Desk
Fax: (613) 943-8286

Peter McLaughlan.....(213) 346-2763
DFAIT Los Angeles
Fax: (213) 346-2767

Dan Murray.....(011-82-2) 753-2605
DFAIT Seoul
Fax: (011-82-2) 755-0686

Denis Trottier.....(011-886-2) 713-7268
DFAIT Taipei
Fax: (011-886-2) 712-7244

Provincial government representatives:

David Antoniak.....(403) 422-0561
Director, Electronics Alberta
Fax: (403) 422-2091

André Guertin.....(514) 982-3013
Director, Special Projects Québec
Fax: (514) 873-4503

Roman Senkiw.....(416) 326-1724
Senior Marketing Consultant Ontario
Fax: (416) 325-6799

Michael Track.....(604) 844-1828
Project Manager British Columbia
Fax: (604) 844-1893

Statistics Team

Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8.

Fax: (613) 957-4076

PURPOSE:

In collaboration with interested partners, develop a statistical foundation, both supply and demand, for all information technologies, telecommunications and content/information statistics; identify statistical information gaps; and build partnerships to leverage resources and share information.

Felix Berezovsky	(613) 941-6211
Economist	Room 1785D
Charles Chenard	(613) 941-5245
Commerce Officer	Room 1731B
Sylvain de Tonnancour	(613) 954-2971
Economist	Room 1706A
Ritoo D'Souza	(613) 941-3934
Economist	Room 1703A
Bernhard Eichenlaub	(613) 954-3470
Economist	Room 1803A
Pierre Gautreau	(613) 954-3467
Technology Management Consultant	Room 1712A
Stéphan Jacques	(613) 952-9313
Economist	Room 1737B
Andrew Kormylo	(613) 954-5485
Economist	Room 1757C
Pierre Leduc	(613) 941-0512
Commerce Officer	Room 1705A
Bev Mahony	(613) 990-4929
Senior Advisor	Room 2054C
	Fax: (613) 941-0178
Suzanne Marineau	(613) 954-3461
Senior Analyst	Room 1727B
Catherine Peters	(613) 941-8209
Economist	Room 1755C
Bruna Santarossa	(613) 954-3478
Economist	Room 1733B

Andrea Sheridan	(416) 952-4520
Economist	Toronto
	Fax: (416) 973-5131
Carla VanBeselaere	(613) 941-1048
Economist	Room 1881D
Tom Wudwud	(613) 952-8415
Commerce Officer	Room 1788D

INFORMATION TECHNOLOGY INDUSTRY BRANCH

Technology Team

Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Fax: (613) 957-4076

PURPOSE:

To provide sector expertise to Technology Partnerships Canada and recommendations on the type of technology and projects that should be supported under the Enabling Technologies – Information Technology portion of the program.

Rick Domokos	(613) 954-3057
Director, Advanced Networks	Room 1792D
Carol Ann Furlong	(613) 954-3472
Commerce Officer	Room 1779D
Jamie Hum	(613) 941-8629
Director, New Media and Entertainment	Room 1738B
Philippe Legault	(613) 954-3113
Commerce Officer	Room 1778C
Dave Paterson	(613) 954-3294
Commerce Officer	Room 1717A
Glenn Swain	(613) 954-3348
Commerce Officer	Room 1889D
Ron Walsh	(613) 954-3314
Commerce Officer	Room 1816A
Tom Wudwud	(613) 952-8415
Commerce Officer	Room 1788D

Telecom and Computer Multinational Enterprise Investment Team (TCIT)

Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Fax: (613) 957-4076

PURPOSE:

Increase the level of output of telecom equipment and computer products through incremental investment by multinational enterprises in research and development, manufacturing and related activities.

Brian Burke	(613) 954-3291
Director, Components & Core Technologies	Room 1891D
David Delcorde	(613) 952-8420
Commerce Officer	Room 1804A
Bernhard Eichenlaub	(613) 954-3470
Economist	Room 1803A
Ruth Girard	(613) 954-0599
Investment Manager	Room 1744B
Ron Walsh	(613) 954-3314
Commerce Officer	Room 1816A
Tom Wudwud	(613) 952-8415
Commerce Officer	Room 1788D

Wireless Team

Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Fax: (613) 957-4076

PURPOSE:

To assist Canadian suppliers to the wireless industry to capitalize on opportunities presented by emerging wireless markets such as personal communications systems and local multipoint communications systems.

Renata Borysewicz	(613) 954-4094
Senior Policy Analyst	Room 1790D
Roland Bouchard	(514) 496-5363
Sectoral Development Officer	Montréal
	Fax: (514) 283-5157
Jean-Claude Brien	(613) 990-4698
Manager UHF/VHF	Fax: (613) 952-5108
Audrey Davis	(613) 954-2851
Office Coordinator	Room 1791D
John Deacon	(613) 954-0538
Senior Analyst	Room 1877D
André Dubois	(613) 954-3452
Director, Telecommunications	Room 1814A
Claude Gagné	(613) 990-4112
Manager, International Business Development	Fax: (613) 990-4215
Diane Gilbert	(613) 998-3837
Commercial Analyst	Fax: (613) 952-9871
Peter Hill	(613) 998-3768
Chief, National Systems	Fax: (613) 952-9871
Gin Jang	(416) 973-5158
Sector Officer	Toronto
	Fax: (416) 973-5131
Victor Landry	(506) 851-6421
Development Officer	Moncton
	Fax: (506) 851-6429
Kiran Mann	(613) 952-8417
Senior Analyst	Room 1893D
Diane Morin	(613) 954-3286
Office Coordinator	Room 1813A

Don Olcheski(613) 954-3323
Commerce Officer Room 1815A

Rose Sirois(604) 363-0148
Industry Services Officer Victoria
Fax: (604) 363-0208

Graham Walker(403) 495-2943
Information Technology Industry Development Officer Edmonton
Fax: (403) 495-4507

Brian Wood(204) 983-3662
Regional Development Officer Winnipeg
Fax: (204) 983-3182

International Business Opportunities Centre (IBOC)

Industry Canada and the Department of Foreign Affairs and International Trade have established an International Business Opportunities Centre in Ottawa to match business leads provided by our Trade Commissioners abroad with business interests of Canadian companies, particularly small and medium-sized enterprises. The Centre uses electronic databases and engages a broad network of contacts in Industry Canada (Industry Sector branches), other government departments and private industry to identify potential suppliers of products and services to foreign markets.

Since its establishment in September 1995, the Centre has contacted over 8000 Canadian companies in direct response to over 5000 business leads from around the world. The Centre provides Canadian businesses with timely and accurate information about opportunities in foreign markets, by contacting potential suppliers by telephone and discussing the specific opportunity in detail.

Companies that are interested and capable in meeting the requirement are referred to either the Trade Commissioner who generated the lead or directly to the foreign buyer.

For more information, contact:

Rick McElrea

Director

Phone: (613) 996-1816

Fax: (613) 996-2635

Internet: rick.mcelrea@extott16.x400.gc.ca

International Business Opportunities Centre (IBOC) Teams

5th Floor, Tower C5-255
125 Sussex Drive
Ottawa, Ontario
K1A 0G2

iboc@extott16.x400.gc.ca
Fax: (613) 996-2635

MANAGEMENT TEAM

Slawek Skorupinski(613) 954-3797
Trade Advisor
Room 1067C
Fax: (613) 952-8088

Lynn Matthew(613) 944-6000
Sourcing Assistant

Rick McElrea(613) 996-1816
Director

TEAM 1

Resource Industries (Agriculture and Agri-Food; Fish and Sea Products;
Oil and Gas; Mining, Metals and Minerals; Power and Energy; Chemicals;
and Forestry Products)

Jane Morisset(613) 996-1762
Team Leader

Andrew Mess(613) 996-8040
Sourcing Officer

Catherine Hansen(613) 944-2011
Sourcing Officer

Sean McCabe(613) 944-2006
Sourcing Officer

TEAM 2

Service Industries (Business and Professional Services; Financial Services;
Health Care and Social Services; Construction Products and Services;
Medical Products and Services; Environmental Products and Services;
and Miscellaneous Services)

Liliana Sarda(613) 944-2008
Team Leader

Vacant(613) 996-0675
Sourcing Officer

Denise Frigon(613) 944-2005
Sourcing Officer

Randi Shulman(613) 996-1862
Sourcing Officer

TEAM 3

Consumer Products and Advanced Technologies

Joanne Bertrand Delauney(613) 944-6001
Team Leader

Franca Borrello(613) 944-2013
Sourcing Officer

Louise Cardinal(613) 944-2015
Sourcing Officer

TEAM 4

Transportation; Industrial Machinery; and Defence and Security

Dan Batista(613) 944-2010
Team Leader

Sheila Johnson(613) 944-6002
Sourcing Officer

Andrée Faubert(613) 944-2012
Sourcing Officer

Investment Partnerships Canada

6th Floor, West Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-3796

PURPOSE:

Investment Partnerships Canada (IPC), a joint venture between Industry Canada and the Department of Foreign Affairs and International Trade, undertakes research and analysis to target investment prospects, and develops and manages investment campaigns directed at selected multinational enterprises in key strategic sectors. IPC also provides one-stop servicing of the investment interests of client companies and other major investors.

Rocco Delvecchio (613) 941-2983
Executive Director Room 680F

Fax: (613) 941-3817

Anne Gleason (613) 941-2985
Executive Assistant Room 677F

France Blackburn-Simard (613) 941-3023
Secretary Room 672F

Kerry Grinnell (613) 941-2992
Secretary Room 676F

Kathy Couturier (613) 941-0515
Administrative Clerk Room 688F

Tammy Davies (613) 941-2997
Senior Account Executive Room 671F

Natthinee Dhanarajata (613) 941-2472
Strategy & Analysis Room 683F

Mike Flaherty (613) 941-2995
Communications Room 668F

Tela Gayowsky (613) 941-2448
Strategy & Analysis Room 684F

Phil Hollingdale (613) 941-2991
Investment Networks Partnerships Room 675F

Micheal Kelly (613) 941-2998
Director Room 670F

Marthe Short (613) 941-1066
Strategy & Analysis Room 687F

Manufacturing and Processing Technologies Branch

The Manufacturing and Processing Technologies Branch is responsible for advanced manufacturing technologies; electrical and energy equipment and technologies, including nuclear energy; the petroleum refining and oil and gas equipment sectors; and the resource equipment and technologies sectors, including the agriculture, forest, mining, pulp and paper, plastics equipment and machine tool, die and mould industries.

Specific activities of the Branch include encouraging technological innovation and diffusion within Canadian industry to stimulate growth and create jobs; enhancing competitiveness and productivity within manufacturing and processing industries in Canada; and establishing National Sector Teams in the electrical, advanced manufacturing technologies, oil and gas, agriculture and ocean technologies sectors to increase industry participation in international projects and opportunities.

The Branch will also work to enhance a sectoral approach to trade development, planning and delivery through the National Sector Teams and will continue to focus on attracting and retaining investment; and to promote technology innovation and the adoption of enabling technologies.

For more information, contact:

Margaret McCuaig-Johnston
Director General and Manager
Phone: (613) 954-3279
Fax: (613) 941-2463

Tony Jarvis
Director and Associate Manager
Phone: (613) 954-2703
Fax: (613) 941-2463

Management Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-2463

Margaret McCuaig-Johnston	(613) 954-3279
Director General & Manager	Room 1066B
Technology Functional Advisor	
Tony Jarvis	(613) 954-2703
Director & Associate Manager	Room 1057C
Fay Frankland	(613) 952-1174
Administrative Officer	Room 1005B
Manon Richard	(613) 954-3278
Administrative Assistant	Room 1065B

Electrical Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-2463

PURPOSE:

To provide departmental support for the Round Table on Electricity and to prepare and disseminate the Sector Competitiveness Framework for the electric power equipment and services sector.

Gerry Wright	(613) 952-6416
Team Coordinator & Senior Commerce Officer	Room 1010A
Peter Akers	(613) 954-3398
Senior Commerce Officer	Room 1006B
Christian Clouinard	(514) 283-3667
Senior Commerce Officer	Montréal
	Fax: (514) 283-8916
Sharon Cohen	(613) 954-3203
Resource Coordinator	Room 1039B
Alex Dey	(416) 973-5171
Commerce Officer	Toronto
	Fax: (416) 973-5131
Michelle Gravelle	(613) 952-4164
Economist	Room 1040B
Christopher Morris	(613) 957-9530
Engineer	Room 1038B
Debora Toll	(613) 941-5256
Senior Energy Advisor	Room 1019B
James Wu	(613) 954-3227
Economist	Room 1028B

Information Products Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-2463

PURPOSE:

To produce, market and distribute information products produced by the Branch, and create and manage branch home pages.

Connie Carruthers	(902) 426-9905
Team Coordinator & Commerce Officer	Halifax
Mike Breen	(613) 941-6307
Project Officer	Room 1041B
Sharon Cohen	(613) 954-3203
Resource Coordinator	Room 1039B
Alex Dey	(416) 973-5171
Commerce Officer	Toronto
	Fax: (416) 973-5131
Doreen Guenter	(613) 954-3764
Commerce Officer	Room 1009B
Larry Hudon	(613) 954-3342
Marketing and Promotions Officer	Room 1017A
Doug Kinsey	(604) 666-1415
Commerce Officer	Vancouver
Maurice Koroniak	(613) 954-2933
Commerce Officer	Room 1044B
Christopher Morris	(613) 957-9530
Engineer	Room 1038B
Andrew Sotak	(416) 973-5170
Senior Commerce Officer	Toronto
Lorne Sweet	(613) 941-2189
Commerce Officer	Room 1022B
Don Vernon	(403) 292-6415
Commerce Officer	Calgary

Manufacturing and Processing Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-2463

PURPOSE:

To develop the advanced manufacturing technologies Sector Competitiveness Framework and organize the survey of world-class manufacturing.

William Cowley	(613) 954-3290
Team Coordinator & Senior Commerce Officer	Room 1063B
Christian Chouinard	(514) 283-3667
Senior Commerce Officer	Montréal
	Fax: (514) 283-8916
Jack Fisher	(613) 954-7812
Engineer	Room 1008B
Michelle Gravelle	(613) 952-4164
Economist	Room 1040B
Doreen Guenter	(613) 954-3764
Commerce Officer	Room 1009B
Doug Kinsey	(604) 666-1415
Commerce Officer	Vancouver
Maurice Koroniak	(613) 954-2933
Commerce Officer	Room 1044B
Eugénie Prevost	(613) 954-5446
Senior Commerce Officer	Room 1038A
Dennis Shanley	(613) 954-3247
Senior Commerce Officer	Room 1002B
Andrew Sotak	(416) 973-5170
Senior Commerce Officer	Toronto
Lynn Symonds	(613) 954-3243
Resource Coordinator	Room 1037B
James Wu	(613) 954-3227
Economist	Room 1028B

Market Development Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-2463

PURPOSE:

Five Canadian International Business Strategies (CIBS), i.e., agricultural technology and equipment, ocean technologies, advanced manufacturing technologies (AMT), oil and gas, and electrical power. Provide advice on standards. Trade policy issues and negotiations, e.g., NAFTA, World Trade Organization and GATT, with inputs as requested. Membership on two National Sector Teams, in the CIBS areas, i.e., AMT and electrical power. Secretariat to the AMT Sector Advisory Group on International Trade (SAGIT) for the Branch.

Jack Fisher	(613) 954-7812
Team Coordinator & Engineer	Room 1008B
Alex Dey	(416) 973-5171
Commerce Officer	Toronto
	Fax: (416) 973-5131
Claude Drzymala	(613) 954-3192
Senior Commerce Officer	Room 1003B
Art Eager	(613) 954-3193
Commerce Officer	Room 1032B
Doug Kinsey	(604) 666-1415
Commerce Officer	Vancouver
Louise Laviolette	(613) 954-3758
Resource Coordinator	Room 1059B
Christopher Morris	(613) 957-9530
Engineer	Room 1038B
Dennis Shanley	(613) 954-3247
Senior Commerce Officer	Room 1002B
Lorne Sweet	(613) 941-2189
Commerce Officer	Room 1022B

Petroleum, Oil and Gas Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-2463

PURPOSE:

Implement the recommendations of the petroleum Sector Competitiveness Framework (SCF) in partnership with the stakeholders. Successfully market the SCF and ensure that the document is updated on a regular basis. Assess the current oil sands supplier industry and identify those elements that will further the international competitiveness of Canadian oil sands suppliers for the purpose of the Oil Sands Initiative.

Cindy Christopher	(613) 941-6219
Team Coordinator	Room 1061B
Alison Bunting	(613) 952-0696
Senior Energy Advisor	Room 1064B
Connie Carruthers	(902) 426-9905
Commerce Officer	Halifax
Claude Drzymala	(613) 954-3192
Senior Commerce Officer	Room 1003B
Doreen Guenter	(613) 954-3764
Commerce Officer	Room 1009B
Louise Laviolette	(613) 954-3758
Resource Coordinator	Room 1059B
Don Vernon	(403) 292-6415
Commerce Officer	Calgary

Technology Road Map Virtual Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-2463

PURPOSE:

Coordination of departmental road map activity.

Eugénie Prevost (613) 954-5446
Team Coordinator & Senior Commerce Officer Room 1038A

Peter Akers (613) 954-3398
Senior Commerce Officer Room 1006B

Rainer Andersen (613) 991-1257
Science Policy Room 830E

Rick Chiasson (613) 954-3224
Automotive Room 1052C
Fax: (613) 952-8088

Chris Curtis (416) 973-5034
Automotive Toronto
Fax: (416) 973-5131

Bernhard Eichenlaub (613) 954-3470
Information Technology Industry Journal Tower North, Room 1803A
Fax: (613) 957-4076

Pierre Hébert (514) 926-4456
Canadian Space Agency Montréal

John Hector (613) 954-3040
Forest Industries and Building Products Room 930C
Fax: (613) 941-8048

Robert James (613) 957-8950
Coordination and Management Services Room 640A
Fax: (613) 991-9469

Subhash Juneja (613) 954-3127
Forest Industries and Building Products Room 943B
Fax: (613) 952-8384

Can Le (613) 998-9916
Science Policy Room 832E

Michael Moore	(613) 954-4445
Transportation Industries	Room 732B
	Fax: (613) 941-5533
Jack Smith	(613) 993-7496
National Research Council	Bldg. M-58, E301
	Fax: (613) 941-5533
Peter Trau	(613) 954-3333
Aerospace and Defence	Room 605B
	Fax: (613) 998-6703
Tom Wudwud	(613) 952-8415
Information Technology Industry	Journal Tower North, Room 1788D
	Fax: (613) 957-4076

MANUFACTURING AND PROCESSING TECHNOLOGIES BRANCH

Technology Working Group

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-2463

PURPOSE:

To coordinate and/or monitor the activities of road maps, benchmarking/diagnostics, Fraunhofer, Technology Partnerships Canada, Science and Technology Review Branch Response, Machinery and Equipment Manufacturers Association of Canada, Agility, Japan Manufacturing Engineer Exchange and Branch Technology Support.

Eugénie Prevost	(613) 954-5446
Team Coordinator & Senior Commerce Officer	Room 1038A
Peter Akers	(613) 954-3398
Senior Commerce Officer	Room 1006B
Alison Bunting	(613) 952-0696
Senior Energy Advisor	Room 1064B
William Cowley	(613) 954-3290
Senior Commerce Officer	Room 1063B
Art Eager	(613) 954-3193
Commerce Officer	Room 1032B
Jack Fisher	(613) 954-7812
Engineer	Room 1008B
Doreen Guenter	(613) 954-3764
Commerce Officer	Room 1009B

Robert James	(613) 957-8950
Coordination and Management Services	Room 640A
	Fax: (613) 991-9469
Doug Kinsey	(604) 666-1415
Commerce Officer	Vancouver
Christopher Morris	(613) 957-9530
Engineer	Room 1038B
Andrew Sotak	(416) 973-5170
Senior Commerce Officer	Toronto
Lynn Symonds	(613) 954-3243
Resource Coordinator	Room 1037B
Gerry Wright	(613) 952-6416
Senior Commerce Officer	Room 1010A

Working Environment Team

10th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-2463

PURPOSE:

To improve Branch processes, team culture and other matters pertaining to the working environment.

Manon Richard	(613) 954-3278
Team Coordinator	Room 1065B
Peter Akers	(613) 954-3398
Senior Commerce Officer	Room 1006B
Connie Carruthers	(902) 426-9905
Commerce Officer	Halifax
Sharon Cohen	(613) 954-3203
Resource Coordinator	Room 1039B
William Cowley	(613) 954-3290
Senior Commerce Officer	Room 1063B
Art Eager	(613) 954-3193
Commerce Officer	Room 1032B
Maurice Koroniak	(613) 954-2933
Commerce Officer	Room 1044B
Lorne Sweet	(613) 941-2189
Commerce Officer	Room 1022B
Lynn Symonds	(613) 954-3243
Resource Coordinator	Room 1037B
Debora Toll	(613) 941-5256
Senior Energy Advisor	Room 1019B

Metals and Minerals Processing Branch

The Metals and Minerals Processing Branch contributes to the competitiveness of the Canadian metals and minerals processing industry through the knowledge, analytical capabilities and enhanced information base it shares with industry clients. The Branch is committed to developing and implementing clearly enunciated international business development strategies, developing and promoting a sustainable development strategy and providing clients with readily accessible strategic information.

During 1996/97, the Branch will complete Sector Competitiveness Frameworks for the steel and non-ferrous industries, prepare selected Industry Sector profiles; develop a patents search engine as a source of information on new technologies and continue to compile trade statistics. It will publish a survey of the non-ferrous semi-manufacturing sector in Canada as well as its Canadian International Business Strategy. These information products will be marketed and promoted to all clients and will be accessible through the Metals-and-Minerals-on-Line (MAMOL) home page on Strategis.

The Branch will continuously strive to enhance the exchange of strategic information through the National Sector Team as well as support and defend the industry's interests in the Strategic Options Process and through representation on international working groups. Accordingly, it will work toward strengthening partnerships with industry, associations, OGDs and provinces.

For more information, contact:

Charles Éthier
Director and Manager
Phone: (613) 954-3176
Fax: (613) 954-3079

METALS AND MINERALS PROCESSING BRANCH

Management Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3079

Charles Éthier	(613) 954-3176
Director & Manager	Room 961B
Linda Comeau	(613) 954-3177
Team Member	Room 960C
Claire Fleury	(613) 954-3714
Team Member	Room 949C
Hélène St-Denis	(613) 954-3135
Team Member	Room 947B

METALS AND MINERALS PROCESSING BRANCH

Environment Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3079

PURPOSE:

To develop strategies to address adverse trade and market distortion caused by environmental regulations.

Michael Clapham	(613) 954-3123
Team Coordinator	Room 955B
Émile Beauchamp	(514) 283-8820
Team Member	Montréal
	Fax: (514) 283-8916
Raymond Horton	(416) 954-1430
Team Member	Toronto
	Fax: (416) 973-5131

Information Products Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3079

PURPOSE:

To develop and distribute a variety of information products, including Metals and Minerals Strategies, Electronic Conference, Canadian Company Capabilities, Patents On-Line and the Sector Competitiveness Frameworks.

Sylvie Houde (613) 954-5451
Team Coordinator Room 956B

Émile Beauchamp (514) 283-8820
Team Member Montréal
Fax: (514) 283-8916

Sharon Harrison (613) 941-3569
Team Member Room 915B

Raymond Horton (416) 954-1430
Team Member Toronto
Fax: (416) 973-5131

Peter Mikelsons (613) 954-3381
Team Member Room 912B

Pierre Ricard-Desjardins (613) 954-1854
Team Member Room 928B

Alison Surette (613) 954-3118
Team Member Room 938B

John Szabo (613) 957-1242
Team Member Room 908B

Sectoral Analysis and Statistics Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3079

PURPOSE:

To broaden and enhance the knowledge, analytical capabilities and information base of the Branch and to develop, deliver and maintain products that reflect these attributes.

John Szabo	(613) 957-1242
Team Coordinator	Room 908B
David Fife	(613) 954-1488
Team Member	Room 904B
Sharon Harrison	(613) 941-3569
Team Member	Room 915B
Peter Mikelsons	(613) 954-3381
Team Member	Room 912B
Pierre Ricard-Desjardins	(613) 954-1854
Team Member	Room 928B
Alison Surette	(613) 954-3118
Team Member	Room 938B

METALS AND MINERALS PROCESSING BRANCH

Trade Team

9th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-3079

PURPOSE:

To develop, deliver and maintain a sectoral trade strategy as well as trade-related sectoral outputs for the metals and minerals processing industry.

Pierre Ricard-Desjardins(613) 954-1854
Team Coordinator Room 928B

Émile Beauchamp(514) 283-8820
Team Member Montréal
Fax: (514) 283-8916

David Fife(613) 954-1488
Team Member Room 904B

Raymond Horton(416) 954-1430
Team Member Toronto
Fax: (416) 973-5131

Peter Mikelsons(613) 954-3381
Team Member Room 912B

John Szabo(613) 957-1242
Team Member Room 908B

Service Industries and Capital Projects Branch

The Service Industries and Capital Projects Branch is the focal point of expertise within the federal government on Canada's service industries, including those involved in undertaking domestic and international capital projects. The Branch maintains a knowledge base on service industries and provides strategic information, services and policy products aimed at enhancing the international competitiveness of Canadian service firms. The Branch focusses on business, professional, distribution and marketing service industries, including capital projects-related industries such as consulting engineering and architecture, and the construction industry.

Key initiatives in information products and services include projects such as an ISO 9000 workbook for small service firms; an on-line international capital projects capabilities source book; a diagnostic model to measure the efficiency of the logistics process; STEPS TO COMPETITIVENESS — a modular series addressing competitiveness issues facing small and medium-sized enterprises in international business development; and delivering a series of workshops on new technologies and the service industries to small communities. In addition, the international market information found in TAKE A WORLD VIEW has been greatly expanded. This product, developed jointly with the Department of Foreign Affairs and International Trade, is a self-help interactive tool for small service exporters.

Major activities of the Branch include encouraging partnering and strategic alliances among Canadian and foreign companies; benchmarking and best practices initiatives; providing information on access to financing, particularly for small services suppliers; assisting firms to capitalize on major project opportunities, in particular, those funded by international financial institutions; developing Sector Competitiveness Frameworks and trade strategies for selected service industries; undertaking studies and analyses of horizontal service industries' issues such as trade in services, quality assurance in services (e.g., ISO 9000) and services data development; and supporting the government's efforts to obtain better market access through the World Trade Organization and the North American Free Trade Agreement and to ensure that agreements are implemented in practice.

For more information, contact:

Dennis DeMello
Director General and Manager
Phone: (613) 954-2990
Fax: (613) 952-9054

SERVICE INDUSTRIES AND CAPITAL PROJECTS BRANCH

Management Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-9054

Dennis DeMelto(613) 954-2990
Director General & Manager Room 790C

Eric Robichaud(613) 954-2948
Director & Associate Manager Room 788C

Marie Isabel Arruda(613) 941-4625
Secretary Room 789C

Louise Charron(613) 954-2954
Secretary Room 754C

Lois Dumouchel(613) 954-2984
Secretary (agency) Room 718C

Tanis Geisler(613) 954-1839
Administration Services Room 730C

Nicole Mineault(613) 954-2991
Secretary to Dennis DeMelto and to Eric Robichaud Room 791C

Business and Professional Services Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-9054

PURPOSE:

To increase the competitiveness of Canadian business and professional services industries through the client-focussed delivery of innovative products, services and policies, including a number of Sector Competitiveness Frameworks, support for the Business and Professional Services National Sector Team, marketing the ISO 9000 workbook and consolidating a number of horizontal Service Sector Branch issues.

George Emery	(613) 941-9179
Team Leader	Room 744C
Bob Bell	(306) 975-5923
Officer	Saskatoon
	Fax: (306) 975-5334
Danièle Chatelois	(613) 954-3210
Officer	Room 728C
Ken Cumming	(613) 952-7399
Officer	Room 770C
Geoff Grover	(604) 666-1441
Officer	Vancouver
	Fax: (604) 666-8330
Morris Krymalowski	(514) 283-7828
Officer	Montréal
	Fax: (514) 283-8916
Mary-Jo Lynch	(613) 954-5278
Officer	Room 774C
Nicole Mineault	(613) 954-2991
Team Secretary	Room 791C
David Mullen	(613) 954-2946
Officer	Room 724C
Misa Palacek	(613) 941-6797
Officer	Room 720C
David Rapoport	(613) 954-5299
Officer	Room 706C

Mike Sheen(506) 851-6444
 Officer
 Moncton
 Fax: (506) 851-6429

Kraig Short(604) 666-3026
 Officer
 Vancouver
 Fax: (604) 666-8330

SERVICE INDUSTRIES AND CAPITAL PROJECTS BRANCH

Capital Projects Team

7th Floor, East Tower
 235 Queen Street
 Ottawa, Ontario
 K1A 0H5

Fax: (613) 952-9054

PURPOSE:

To increase the international competitiveness of and facilitate exports by Canadian capital project-oriented service firms (construction, consulting engineers, architects, etc.) by developing Sector Competitiveness Frameworks, supporting the work of the Construction, Architectural and Engineering Services National Sector Team, developing company D-bases, procurement tool-kits and implementing a targeted capital projects trade mission strategy.

Karl Knechtel(613) 952-0205
 Team Leader
 Room 776C

Marie Isabel Arruda(613) 941-4625
 Team Secretary
 Room 789C

Craig Campbell(613) 952-0167
 Officer
 Room 752C

Joseph Cogné(514) 496-7353
 Officer
 Montréal
 Fax: (514) 283-8794

Allan Doherty(613) 952-0216
 Officer
 Room 726B

Irving Friedman(514) 283-8795
 Officer
 Montréal
 Fax: (514) 283-8916

Jean Charles Joly(416) 973-5055
 Officer
 Toronto
 Fax: (416) 973-8161

Hubert Larose(613) 954-2956
 Officer
 Room 778B

Philip Morrison(613) 941-4213
Officer Room 772C

Brian Wallace(613) 954-2947
Officer Room 786C

Ron Woodward(416) 973-3935
Officer Toronto
Fax: (416) 973-5131

SERVICE INDUSTRIES AND CAPITAL PROJECTS BRANCH

Distribution and Marketing Services Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-9054

PURPOSE:

With the industries as partners, assist the industrial development activities of the distribution and marketing services industries by, for example, implementation of the supply chain strategy, enhancement of the successful export promotion tool "Take A World View" and creation of an investment deck for relevant industries.

Les Arany(613) 954-2960
Team Leader Room 746C

Louise Charron(613) 954-2954
Team Member Room 754C

Origène Corriveau(514) 283-8881
Officer Montréal
Fax: (514) 283-8916

Eric Gélinas(613) 941-1240
Officer Room 712C

Alan Jones(613) 954-2969
Officer Room 758C

John Lambie(613) 954-2959
Officer Room 710C

Larry Murphy(613) 954-2979
Officer Room 782C

Guy Pineault(613) 954-2962
Officer Room 778C

Wendy Qu(613) 954-2477
Officer Room 714C

Diane Valic (416) 973-5082
Officer
Toronto
Fax: (416) 973-8714

SERVICE INDUSTRIES AND CAPITAL PROJECTS BRANCH

**Interdepartmental Capital Project Action Team –
Cross-sectoral Industry Canada Support Group**

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-9054

PURPOSE:

To coordinate Industry Canada participation in the interdepartmental Capital Project Action Team (CPAT) initiative aimed at augmenting industry's cooperation in CPAT and increasing Canadian success in bidding on projects financed by international financial institutions in selected priority sectors and countries.

Karl Knechtel (613) 952-0205
Team Coordinator
Room 776C

Alex Dey (416) 973-5171
Team Member
Toronto
Fax: (416) 973-5131

Claude Drzymala (613) 954-3192
Team Member
Room 1003B
Fax: (613) 941-2463

Claude Gagné (613) 990-4112
Team Member
Journal Tower North
Fax: (613) 990-4215

Patrick Julien (613) 990-4211
Team Member
Journal Tower North, Room 1993
Fax: (613) 990-4215

Renée Levcovitch (613) 941-2381
Team Member
Room 534C
Fax: (613) 954-2682

Karen Mackintosh (613) 954-2951
Team Member
Room 965C
Fax: (613) 952-4209

Peter McGuire (613) 954-3443
Team Member
Room 736B
Fax: (613) 941-5533

Ofelia Sfetcu(613) 941-4517
Team Member Room 782A
Fax: (613) 952-9564

Paul Vaillancourt(613) 941-0886
Team Member Room 784A
Fax: (613) 952-9564

Kathie Wells(613) 954-8336
Team Member Room 738B
Fax: (613) 941-5533

Gerry Wright(613) 952-6416
Team Member Room 1010A
Fax: (613) 941-2463

SERVICE INDUSTRIES AND CAPITAL PROJECTS BRANCH

Sector Policy and Analysis Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 952-9054

PURPOSE:

To increase the competitiveness of Canadian service and capital projects industries through activities such as the development of better data, work on technology utilization and the innovation process in service and capital projects industries, and sectoral policies based on economic analysis, research and improved data sources.

John Lambie(613) 954-2959
Team Leader Room 710C

Les Arany(613) 954-2960
Officer Room 746C

Danièle Chatelois(613) 954-3210
Officer Room 728C

George Emery(613) 941-9179
Officer Room 744C

Eric Gélinas(613) 941-1240
Officer Room 712C

Alan Jones(613) 954-2969
Officer Room 758C

Morris Krymalowski(514) 283-7828
Officer Montréal
Fax: (514) 283-8916

Wendy Qu	(613) 954-2477
Officer	Room 714C
Eric Sanscartier	(613) 954-3726
Officer	Room 708C
Brian Wallace	(613) 954-2947
Officer	Room 786C

Transportation Industries Branch

The mandate of the Transportation Industries Branch is to foster the competitiveness of the Canadian transportation manufacturing and service industries. With its business clients, the Branch seeks to promote competitiveness by providing strategic intelligence products and services, influencing the policy environment to remove impediments and create opportunities, and developing a comprehension of competitiveness factors in business and government. Through the leadership of an expanding network of clients, associations and government contracts, the Branch will promote and expand the international trade and investment activities of the transportation sector.

The Transportation Industries Technology Road Map will be a "lighthouse" for companies in the sector that wish to use it to guide their technology investment decisions. The involvement of manufacturing and services firms in the marine, urban transit, rail and trucking sectors will be actively solicited. This will require the solid support of the major industry associations in these sectors, such as the National Research Council, the Canadian Trucking Association, the Railway Association of Canada, the Canadian Maritime Industries Association and the Transportation Association of Canada.

For more information, contact:

Guy Leclaire
Director and Manager
Phone: (613) 954-2949
Fax: (613) 941-5533

TRANSPORTATION INDUSTRIES BRANCH

Management Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-5533

Guy Leclaire(613) 954-2949
Director & Manager Room 799B

Chantal Cloutier(613) 954-4054
Secretary Room 746B

TRANSPORTATION INDUSTRIES BRANCH

Information Products Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-5533

PURPOSE:

To coordinate Branch input into Strategis, the Branch home page, industry databases and the preparation of unique information products.

Bernd Zechel(613) 954-2412
Team Coordinator Room 748B

Chantal Cloutier(613) 954-4054
Team Member Room 746B

Michael Moore(613) 954-4445
Team Member Room 732B

Joanne Ritchie(613) 954-3441
Team Member Room 790B

Emile Rochon(613) 941-1110
Team Member Room 742B

Kathie Wells(613) 954-8336
Team Member Room 750B

TRANSPORTATION INDUSTRIES BRANCH

Marine Industries Sector Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-5533

PURPOSE:

Responsible for the shipbuilding, ship repair and marine transportation service industries. Monitor developments, trends and issues, and develop products and services to assist companies in promoting innovation and international competitiveness.

Emile Rochon	(613) 941-1110
Team Coordinator	Room 742B
Denis Lachance	(514) 496-5368
Team Member	Montréal
Sandra Maniak Allin	(613) 957-9798
Team Member	Room 796B
Michael Moore	(613) 954-4445
Team Member	Room 732B

TRANSPORTATION INDUSTRIES BRANCH

Policy Development Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-5533

PURPOSE:

To monitor, develop and coordinate policy issues affecting transportation industries, particularly those that involve more than one mode. A major project reporting to the team is a carrier/shipper logistics study to identify competitiveness strengths and weaknesses in Canadian freight transportation services.

Michael Moore	(613) 954-4445
Team Coordinator	Room 732B
Joanne Ritchie	(613) 954-3441
Team Member	Room 790B
Emile Rochon	(613) 941-1110
Team Member	Room 742B

Prichya Sethchindapong (613) 954-3711
Team Member Room 792B

Kathie Wells (613) 954-8336
Team Member Room 750B

TRANSPORTATION INDUSTRIES BRANCH

Rail Industries Sector Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-5533

PURPOSE:

Responsible for the industrial manufacturing and rail transportation service sectors, including rail car, locomotive and subway manufacturing and rail service industries. Monitor developments, trends and issues, and develop products and services to assist companies in promoting innovation and international competitiveness.

Kathie Wells (613) 954-8336
Team Coordinator Room 750B

Alan Ballak (416) 954-6469
Team Member Toronto
Fax: (416) 973-5131

Peter McGuire (613) 954-3443
Team Member Room 736B

Michael Moore (613) 954-4445
Team Member Room 732B

TRANSPORTATION INDUSTRIES BRANCH

Sector Analysis Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-5533

PURPOSE:

To coordinate the preparation of Sector Competitiveness Frameworks and industry sector profiles for the Branch.

Bernd Zechel	(613) 954-2412
Team Coordinator	Room 748B
Joanne Ritchie	(613) 954-3441
Team Member	Room 790B
Emile Rochon	(613) 941-1110
Team Member	Room 742B
Prichya Sethchindapong	(613) 954-3711
Team Member	Room 792B
Kathie Wells	(613) 954-8336
Team Member	Room 750B

TRANSPORTATION INDUSTRIES BRANCH

Technology Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-5533

PURPOSE:

To act as a focal point on technology issues facing transportation industries and to monitor their development. A major project reporting to the team is a technology "road map" or strategic framework for technology investment decisions in the sector.

Michael Moore	(613) 954-4445
Team Coordinator	Room 732B
Denis Lachance	(514) 496-5368
Team Member	Montréal
Joanne Ritchie	(613) 954-3441
Team Member	Room 790B

Emile Rochon.....(613) 941-1110
Team Member Room 742B

Prichya Sethchindapong.....(613) 954-3711
Team Member Room 792B

Kathie Wells.....(613) 954-8336
Team Member Room 750B

TRANSPORTATION INDUSTRIES BRANCH

Trade and National Sector Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-5533

PURPOSE:

To coordinate the Canadian International Business Strategy and the National Sector Team, as well as international trade promotion activities for the Branch.

Kathie Wells.....(613) 954-8336
Team Coordinator Room 750B

Alan Ballak.....(416) 954-6469
Team Member Toronto
Fax: (416) 973-5131

Peter McGuire.....(613) 954-3443
Team Member Room 736B

Trucking and Bus Industries Sector Team

7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 941-5533

PURPOSE:

Responsible for the heavy truck and components manufacturing industry, the bus manufacturing industry and the trucking services industry. Monitor developments, trends and issues, and develop products and services to assist companies in promoting innovation and international competitiveness.

Joanne Ritchie(613) 954-3441
Team Coordinator Room 790B

Alan Ballak(416) 954-6469
Team Member Toronto
Fax: (416) 973-5131

Charles Walsh(613) 954-3729
Team Member Room 744B

Bernd Zechel(613) 954-2412
Team Member Room 748B

Women's Bureau

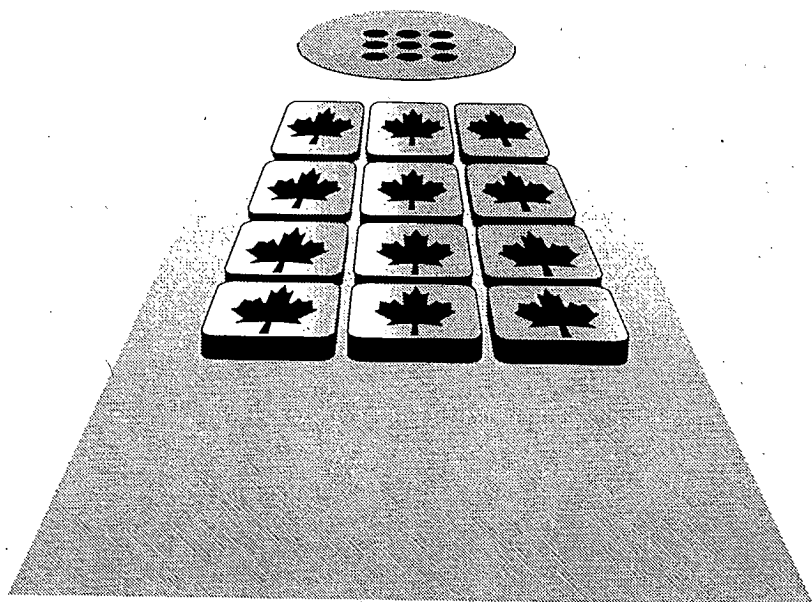
7th Floor, East Tower
235 Queen Street
Ottawa, Ontario
K1A 0H5

Fax: (613) 954-4301

Monique Laurin	(613) 954-3130
Director	Room 700B
Sylvie Cossette	(613) 954-1822
Project Officer	Room 766C
Shelley Fredericks	(613) 941-2191
Assistant	Room 706B
Suzanne Gagnon	(613) 941-9423
Project Officer	Room 771B
Lisa McLachlan	(613) 952-2004
Project Officer	Room 704C
Elva Winters	(613) 954-5260
Manager, Family Support Group	Room 764C



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Daigneault, Jean-Claude	(514) 283-4265	24, 91, 93, 96
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Delvecchio, Rocco	(613) 941-2983	137
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Deslisle, Angèle	(613) 993-4767	4
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Dewar, Christine	(613) 954-3800	8, 47, 49, 54, 55
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Dhanarajata, Natthinee	(613) 941-2472	137
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Drake, Bruce	(604) 666-1400	18
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Ernst, John	(613) 954-5494	123
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F

Farmer, Viviane	(613) 943-7033	3
Faubert, Andrée	(613) 944-2012	136
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Ferguson, Peter	(613) 993-3508	123
Fields, Glen	(403) 495-2951	19
Fife, David	(613) 954-1488	152, 153
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Fisher, Kathy	(613) 954-3089	121

Fisher-Smith, Mary	(705) 942-1327	16
Fix, Richard	(613) 941-3460	76
Flaherty, Mike	(613) 941-2995	137
Flamm, Steve	(404) 532-2000 ext 3358	128
Fleming, Philip	(613) 954-3014	51, 81, 84, 87
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Forgues, Louise	(613) 957-0179	67, 69
Fortin, Ivy	(613) 954-5267	76
Fournier, Lucie	(613) 954-2780	90, 91, 95, 99
Frankland, Fay	(613) 952-1174	13, 139
Fredericks, Shelley	(613) 941-2191	169
Friedman, Irving	(514) 283-8795	157
Frigon, Denise	(613) 944-2005	135
Fulcher, James	(613) 941-6970	125
Furlong, Carol Ann	(613) 954-3472	119, 122, 130
Futin, Eric	(613) 941-7253	92, 95, 97

G

Gagné, Claude	(613) 990-4112	119, 132, 159
Gagnon, Suzanne	(613) 941-9423	169
Gallant, Guy	(613) 954-3391	33, 34, 38, 39, 42
Gallant, Janice	(613) 943-7003	1
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Gautreau, Pierre	(613) 954-3467	116, 117, 122, 129
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Gélinas, Eric	(613) 941-1240	158, 160
Georges, André	(613) 954-3100	90, 91, 93, 96, 98
Gerrard, Hon. Jon	(613) 943-6623	3
Gervais, Ron	(613) 954-3783	71, 73
Gilbert, Diane	(613) 998-3837	132
Girard, Ruth	(613) 954-0599	131
Giroux, Yvon	(613) 954-3049	102, 103, 104
Glandon, Richard	(613) 952-4687	102, 103
Gleason, Anne	(613) 941-2985	137
Godin, Pauline	(613) 954-5099	65, 70
Goodman, Pat	(613) 952-4694	76
Goodwin, Leslie	(613) 954-3302	28, 38, 39, 40
Goodwin, Marianne	(613) 943-7014	1
Goshulak, Michele	(613) 941-0239	117, 119, 126
Gosselin, Hélène	(613) 993-4733	4
Graham, Jim	(403) 495-4415	19
Grainger, Dana-Mae	(819) 994-2456	124
Gravelle, Michelle	(613) 952-4164	140, 142
Grinnell, Kerry	(613) 941-2992	137
Grover, Geoff	(604) 666-1441	156
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Guèvremont, Denise	(613) 941-6674	91, 95
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Handan, Has	(613) 943-7120	4
Hansen, Catherine	(613) 944-2011	135
Hardie, Murray	(613) 954-3037	104
Harding, Les	(403) 495-3323	102
Harper, Ron	(613) 954-3083	10, 80
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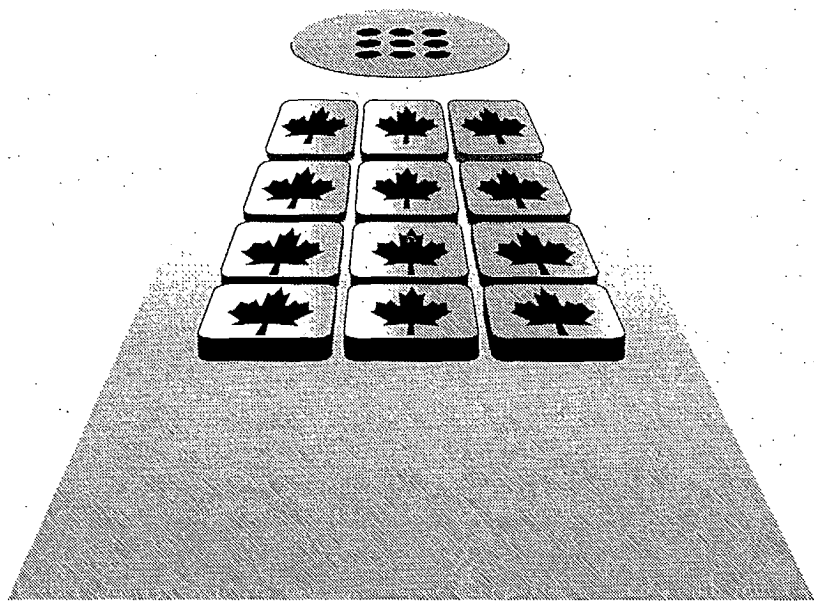
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Agriculture	Vahid Aidun	(613) 954-1035
Agri-Food	Robert McKenzie	(306) 975-4391
Air Conditioning Equipment – General Machinery	Lorne Sweet	(613) 941-2189
Air Issues (Ottawa)	Sherrill Owen	(613) 954-2938
Air Issues (Ottawa)	Jennifer Kyles	(613) 954-5314
Air Issues (Ottawa)	Philippe Lalonde	(613) 954-3211
Air Issues (Calgary)	Burke Darling	(403) 292-4967
Air Issues (Halifax)	Anne Thompson	(902) 426-9306
Air Issues (Vancouver)	John Beveridge	(604) 666-1416
Aircraft Financing	Perry Gulzar	(613) 954-1833
Airports – Aerospace	Michael Lum	(613) 954-2854
Airports – Service Industries	Hubert Larose	(613) 954-2956
Alternate Fuel Vehicles	Rick Chiasson	(613) 954-3224
Alternative Energy Equipment	Debora Toll	(613) 941-5256
Aluminum	Pierre Ricard-Desjardins	(613) 954-1854

Ammunitions and Munitions	Michael Lum	(613) 954-2854
Amusement Park Equipment (Ottawa)	Bill Van Zant	(613) 954-3109
Amusement Park Equipment (Montréal)	Jean-Claude Daigneault	(514) 283-8916
Amusement Park Equipment (Toronto)	Sheila Henry	(416) 973-5131
Amusement Park Equipment (Vancouver)	Genine McCurdy	(604) 666-3688
Amusement Park Equipment (Winnipeg)	Gary Kress	(204) 983-2840
Antifreeze (Ottawa)	Suresh Khandelwal	(613) 954-3075
Antifreeze (Toronto)	Rita Kolker	(416) 954-6358
Apparel, Accessories (Ottawa)	Catherine McClymont	(613) 954-3104
Apparel, Accessories (Montréal)	Raymond Malo	(514) 283-8916
Apparel, Accessories (Toronto)	Jan Tremblay	(416) 973-5131
Apparel, Accessories (Vancouver)	Genine McCurdy	(604) 666-3688
Apparel, Accessories (Winnipeg)	Gary Kress	(204) 983-2840
Apparel, Children's (Ottawa)	Catherine McClymont	(613) 954-3104
Apparel, Children's (Montréal)	Raymond Malo	(514) 283-8916
Apparel, Children's (Toronto)	Jan Tremblay	(416) 973-5131
Apparel, Children's (Vancouver)	Genine McCurdy	(604) 666-3688
Apparel, Children's (Winnipeg)	Gary Kress	(204) 983-2840
Apparel, Foundation Garments (Ottawa)	Catherine McClymont	(613) 954-3104
Apparel, Foundation Garments (Montréal)	Raymond Malo	(514) 283-8916
Apparel, Foundation Garments (Toronto)	Jan Tremblay	(416) 973-5131
Apparel, Foundation Garments (Vancouver)	Genine McCurdy	(604) 666-3688
Apparel, Foundation Garments (Winnipeg)	Gary Kress	(204) 983-2840
Apparel, Furs (Ottawa)	Mary Boreskie	(613) 954-2846
Apparel, Furs (Montréal)	Raymond Malo	(514) 283-8916
Apparel, Furs (Toronto)	Jan Tremblay	(416) 973-5131
Apparel, Furs (Vancouver)	Genine McCurdy	(604) 666-3688
Apparel, Furs (Winnipeg)	Gary Kress	(204) 983-2840
Apparel, Gloves (Ottawa)	Catherine McClymont	(613) 954-3104
Apparel, Gloves (Montréal)	Raymond Malo	(514) 283-8916
Apparel, Gloves (Toronto)	Jan Tremblay	(416) 973-5131
Apparel, Gloves (Vancouver)	Genine McCurdy	(604) 666-3688
Apparel, Gloves (Winnipeg)	Gary Kress	(204) 983-2840
Apparel, Lingerie (Ottawa)	Catherine McClymont	(613) 954-3104
Apparel, Lingerie (Montréal)	Raymond Malo	(514) 283-8916
Apparel, Lingerie (Toronto)	Jan Tremblay	(416) 973-5131
Apparel, Lingerie (Vancouver)	Genine McCurdy	(604) 666-3688
Apparel, Lingerie (Winnipeg)	Gary Kress	(204) 983-2840
Apparel, Men's and Boy's (Ottawa)	Denise Guèvremont	(613) 941-6674
Apparel, Men's and Boy's (Montréal)	Raymond Malo	(514) 283-8916
Apparel, Men's and Boy's (Toronto)	Jan Tremblay	(416) 973-5131
Apparel, Men's and Boy's (Vancouver)	Genine McCurdy	(604) 666-3688
Apparel, Men's and Boy's (Winnipeg)	Gary Kress	(204) 983-2840
Apparel, Protective Clothing	(see Apparel, Workwear)	
Apparel, Sweaters (Ottawa)	Catherine McClymont	(613) 954-3104
Apparel, Sweaters (Montréal)	Raymond Malo	(514) 283-8916
Apparel, Sweaters (Toronto)	Jan Tremblay	(416) 973-5131
Apparel, Sweaters (Vancouver)	Genine McCurdy	(604) 666-3688
Apparel, Sweaters (Winnipeg)	Gary Kress	(204) 983-2840
Apparel, Swimwear (Ottawa)	Catherine McClymont	(613) 954-3104

Apparel, Swimwear (Montréal)	Raymond Malo	(514) 283-8916
Apparel, Swimwear (Toronto)	Jan Tremblay	(416) 973-5131
Apparel, Swimwear (Vancouver)	Genine McCurdy	(604) 666-3688
Apparel, Swimwear (Winnipeg)	Gary Kress	(204) 983-2840
Apparel, Women's (Ottawa)	Mary Boreskie	(613) 954-2846
Apparel, Women's (Montréal)	Raymond Malo	(514) 283-8916
Apparel, Women's (Toronto)	Jan Tremblay	(416) 973-5131
Apparel, Women's (Vancouver)	Genine McCurdy	(604) 666-3688
Apparel, Women's (Winnipeg)	Gary Kress	(204) 983-2840
Apparel, Workwear (Ottawa)	Catherine McClymont	(613) 954-3104
Apparel, Workwear (Montréal)	Raymond Malo	(514) 283-8916
Apparel, Workwear (Toronto)	Jan Tremblay	(416) 973-5131
Apparel, Workwear (Vancouver)	Genine McCurdy	(604) 666-3688
Apparel, Workwear (Winnipeg)	Gary Kress	(204) 983-2840
Appliances – Major & Small Portable (Ottawa)	Alan Tunney	(613) 954-2893
Appliances – Major & Small Portable (Montréal)	Jean-Claude Daigneault	(514) 283-8916
Appliances – Major & Small Portable (Toronto)	Sheila Henry	(416) 973-5131
Appliances – Major & Small Portable (Vancouver)	Genine McCurdy	(604) 666-3688
Appliances – Major & Small Portable (Winnipeg)	Gary Kress	(204) 983-2840
Aquaculture (Ottawa)	Moe Suleiman	(613) 954-3065
Aquaculture (Halifax)	Mark Craig	(902) 426-9958
Aquaculture Equipment	Art Eager	(613) 954-3193
Architectural Services	Karl Knechtel	(613) 952-0205
	Irving Friedman	(514) 283-8795
	Allan Doherty	(613) 952-0216
	Brian Wallace	(613) 954-2947
	Geoff Grover	(604) 666-1441
	Ron Woodward	(416) 973-3935
	Chris Morris	(613) 957-9530
Asphalt Machinery	Andrew Sotak	(416) 973-5170
Assembly	Mike Marshall	(613) 954-3709
Australia Automotive	Darlene Delaney	(613) 954-3393
Auto Pact	Greg Crossman	(613) 954-3390
Automotive Advisory Committee		
Secretariat	Christine Dewar	(613) 954-3800
Automotive Briefing Notes	Rosemary McManus	(613) 954-5091

B

Basel Convention – Environmental

Batteries

Bed Springs (Ottawa)

Bed Springs (Montréal)

Bed Springs (Toronto)

Bed Springs (Vancouver)

Bed Springs (Winnipeg)

Belts (see Leathergoods)

Benchmarking & Business

Practices Adv. Materials

Bindery (Ottawa)

Bindery (Montréal)

Bindery (Toronto)

Bindery (Vancouver)

Bindery (Winnipeg)

Biodiversity

Biotechnology

Biotechnology Briefing Notes

Blowers

Board Equipment (Panel/Particle/

Wafer/Gypsum)

Boats

Boilers

Book Publishing

Brooms (Ottawa)

Brooms (Toronto)

Brooms (Vancouver)

Brooms (Winnipeg)

Brushes (Ottawa)

Brushes (Toronto)

Brushes (Vancouver)

Brushes (Winnipeg)

Building Products Briefing Notes

Bus Manufacturing and

Parts Suppliers

John Dauvergne

Heather Amys

Debora Toll

Huguette Parker

Jean-Claude Daigneault

Sheila Henry

Genine McCurdy

Gary Kress

William Cowley

André Georges

Jean-Claude Daigneault

Sheila Henry

Genine McCurdy

Gary Kress

John Jaworski

Elvira Langa-Barona

Moe Suleiman

Stephania Murdock

Lorne Sweet

Chris Morris

(see Pleasure Boats)

Alex Dey

Bernard Ouellet

Alan Tunney

Sheila Henry

Genine McCurdy

Gary Kress

Alan Tunney

Sheila Henry

Genine McCurdy

Gary Kress

Karen Shepherd

Charles Walsh

(613) 952-2269

(613) 954-3382

(613) 941-5256

(613) 954-3105

(514) 283-8916

(416) 973-5131

(604) 666-3688

(204) 983-2840

(613) 954-3290

(613) 954-3100

(514) 283-8916

(416) 973-5131

(604) 666-3688

(204) 983-2840

(613) 954-1035

(613) 957-8426

(613) 954-3065

(613) 941-3942

(613) 941-2189

(613) 957-9530

(416) 973-5171

(613) 954-3760

(613) 954-2893

(416) 973-5131

(604) 666-3688

(204) 983-2840

(613) 954-2893

(416) 973-5131

(604) 666-3688

(204) 983-2840

(613) 941-8089

(613) 954-3729

C

Camping Equipment	(see Sporting Goods)	
Canada/Argentina Environmental MOU	Heather Schoemaker	(613) 954-3434
	Anne Thompson	(902) 426-9306
Canada/Mexico Environmental MOU	Paul Vaillancourt	(613) 941-0886
Canada/Poland Environmental MOU	Paul Vaillancourt	(613) 941-0886
Canada's International Business Strategy (CIBS)	Mario Perek	(416) 973-5033
Canadian Chlorine Coordinating Committee	Heather Amys	(613) 954-3382
Canadian Council for Human Resources in the Environment Industry	Lucien Bradet	(613) 954-3080
Canadian Environment Industry Association Projects	Don Stewart	(613) 954-3491
<i>Canadian Environmental Assessment Act</i>	John Dauvergne	(613) 952-2269
Canadian Environmental Industry Strategy	Don Stewart	(613) 954-3491
<i>Canadian Environmental Protection Act (CEPA)</i>	Vahid Aidun	(613) 954-3124
	John Dauvergne	(613) 952-2269
	Heather Amys	(613) 954-3382
	Nada Vranj	(613) 941-2249
	Louise Chandra	(613) 954-2989
	Deanna Johnson	(613) 941-4287
	Anne Thompson	(902) 426-9306
Canadian Environmental Solutions		
Canadian International Business Strategy – Automotive	Christine Dewar	(613) 954-3800
	Lyle Tallon	(613) 952-5161
Canadian International Business Strategy – Bio	Mario Perek	(416) 973-5033
Canadian International Business Strategy – Environment	Anne Thompson	(902) 426-9306
Canadian International Business Strategy for Rail and Urban Transit		
Capital Projects Briefing Notes	Alan Ballak	(416) 954-6469
Capital Projects Engineering	Johanne Roberge	(613) 957-8948
	Karl Knechtel	(613) 952-0205
	Phil Morrison	(613) 941-4213
	Irving Friedman	(514) 283-8795
	Karl Knechtel	(613) 952-0205
	Huguette Parker	(613) 954-3105
Capital Projects Facilitation	Jean-Claude Daigneault	(514) 283-8916
Caskets (Ottawa)	Sheila Henry	(416) 973-5131
Caskets (Montréal)	Genine McCurdy	(604) 666-3688
Caskets (Toronto)	Gary Kress	(204) 983-2840
Caskets (Vancouver)	Ray Horton	(416) 954-1430
Caskets (Winnipeg)	Larry Murphy	(613) 954-2979
Casting	Suresh Khandelwal	(613) 954-3075
Catalogues – Service Industries	Rita Kolker	(416) 954-6358
Catalysts	Guy Pineault	(613) 954-2962
Catering		

CD ROM – Advanced Materials	Gary McGee	(613) 954-5609
Ceramic Materials	Hamid Mostaghaci	(613) 954-5012
Chemical Weapons	Suresh Khandelwal	(613) 954-3075
	Joan Baker	(613) 954-3263
Chemicals Briefing Notes	Ian McNaughton	(613) 941-3576
Chemicals used in Illicit Drugs	Suresh Khandelwal	(613) 954-3075
Chilean NAFTA Accession – Automotive	Marc Angers	(613) 954-3436
China – Automotive	Susan Liu	(613) 954-3762
Chlorine Issues (C3/C4)	Heather Amys	(613) 954-3382
Chrysler (liaison) – Automotive	Erech Morrison	(613) 954-3445
Clean Car Technologies	Rick Chiasson	(613) 954-3224
Client Feedback	Linda Barber	(613) 954-2776
	Celine Audette	(613) 954-2994
	Caroline Cloutier	(613) 957-8293
	John De Genova	(613) 954-1860
	Margo Driscoll	(613) 952-0221
	Greg Houlahan	(613) 954-3225
	Josephine Pasternak	(613) 941-5267
Client Feedback Mechanisms	Vivian Bierman	(613) 941-5957
Client Tracking Systems	Rick Belanger	(613) 954-2641
Climate Change	Philip Fleming	(613) 954-3014
	Nada Vranj	(613) 941-2249
Clocks (Ottawa)	Catherine McClymont	(613) 954-3104
Clocks (Montréal)	Jean-Claude Daigneault	(514) 283-8916
Clocks (Vancouver)	Genine McCurdy	(604) 666-3688
Clocks (Winnipeg)	Gary Kress	(204) 983-2840
Clothing (see Apparel)		
Coated Paper	François Saillant	(613) 941-2823
Coffins (Ottawa)	Huguette Parker	(613) 954-3105
Coffins (Montréal)	Jean-Claude Daigneault	(514) 283-8916
Coffins (Toronto)	Sheila Henry	(416) 973-5131
Coffins (Vancouver)	Genine McCurdy	(604) 666-3688
Coffins (Winnipeg)	Gary Kress	(204) 983-2840
Commercial Education & Training		
– Service Industries	Mary-Jo Lynch	(613) 954-5278
	Daniele Chatelois	(613) 954-3210
	Bob Bell	(306) 975-5923
	Morris Krymalowski	(514) 283-7828
	Mike Sheen	(506) 851-6444
	Kraig Short	(604) 666-3026
Communications Products		
(brochures, speeches; articles)	Richard Fix	(613) 941-3460
	Gillian Welbourne	(613) 941-8482
	Sara Ellis	(613) 941-0751
	Johanne Bussière	(613) 941-9709
Communications Strategies/Plans	Richard Fix	(613) 941-3460
	Johanne Bussière	(613) 941-9709
Competitiveness Issues – Automotive	Mike Marshall	(613) 954-3709
Compressors	Lorne Sweet	(613) 941-2189
Construction Engineering	Irving Friedman	(514) 283-8795

Construction Equipment
Construction Industry Briefing Notes
Construction Services
Consulting Engineering

Conveying Equipment
Co-op Student Coordination and Training
Copper
Correspondence
Cosmetics (Ottawa)
Cosmetics (Vancouver)
Cosmetics (Winnipeg)
Cost Benefit Analysis – Environmental
Courier Services – Service Industries
Crafts (Ottawa)
Crafts (Toronto)
Crafts (Toronto)
Crafts (Vancouver)
Crafts (Winnipeg)
Cranes
Custom Brokers
Cutlery (Ottawa)
Cutlery (Montréal)
Cutlery (Toronto)
Cutlery (Vancouver)
Cutlery (Winnipeg)
Cutting

Chris Morris	(613) 957-9530
Johanne Roberge	(613) 957-8948
Brian Wallace	(613) 954-2947
Phil Morrison	(613) 941-4213
Karl Knechtel	(613) 952-0205
Bob Bell	(613) 975-5923
Irving Friedman	(514) 283-8795
Mike Sheen	(506) 851-6444
Ron Woodward	(416) 973-3935
Lorne Sweet	(613) 941-2189
Julie Schnaithman	(613) 954-3012
Sharon Harrison	(613) 941-3569
(see Briefing Notes)	
Nita Saville	(613) 954-2883
Genine McCurdy	(604) 666-3688
Gary Kress	(204) 983-2840
Nada Vransy	(613) 941-2249
Alan Jones	(613) 954-2969
Bernard Ouellet	(613) 954-3760
Sheila Henry	(416) 973-5131
Jan Tremblay	(416) 973-5131
Genine McCurdy	(604) 666-3688
Gary Kress	(204) 983-2840
Lorne Sweet	(613) 941-2189
Wendy Qu	(613) 954-2477
Alan Tunney	(613) 954-2893
Jean-Claude Daigneault	(514) 283-8916
Sheila Henry	(416) 973-5131
Genine McCurdy	(604) 666-3688
Gary Kress	(204) 983-2840
Dennis Shanley	(613) 954-3247

D

DDSA Promotional Brochure – Aerospace
Defence Briefing Notes
Defence Industry Productivity
Program (DIPP)

Denis Douville	(613) 952-3977
Jeff Jones	(613) 954-3788
Ian Paris	(613) 952-0697
Ralph Potts	(613) 954-3179
Ramesh Saxena	(613) 954-3331
Suzanne Jérôme	(613) 941-8027
Perry Gulzar	(613) 954-1833
Cliff Oldridge	(613) 954-3326

Design – Advanced Technologies
Design, Industrial/Graphic/Interior
Design – Service Industries (industrial
designers, graphic designers, architects)

Maurice Koroniak	(613) 954-3290
Ken Cumming	(613) 952-7399
Ken Cumming	(613) 952-7399
Geoff Grover	(604) 666-1441

Developers – Service Industries

Diamonds

Displays (Ottawa)

Displays (Montréal)

Displays (Toronto)

Displays (Vancouver)

Displays (Winnipeg)

Distribution

Distribution Plans

Duty Remission – Automotive

Dyes, Pigments

Ron Woodward	(416) 973-3935
Craig Campbell	(613) 952-0167
Brian Wallace	(613) 954-2947
Irving Friedman	(514) 283-8795
Sharon Harrison	(613) 941-3569
Bill Van Zant	(613) 954-3109
Jean-Claude Daigneault	(514) 283-8916
Sheila Henry	(416) 973-5131
Genine McCurdy	(604) 666-3688
Gary Kress	(204) 983-2840
Richard Fix	(613) 941-3460
Linda Barber	(613) 954-2776
Celine Audette	(613) 954-2994
Caroline Cloutier	(613) 957-8293
John De Genova	(613) 954-1860
Margo Driscoll	(613) 952-0221
Greg Houlahan	(613) 954-3225
Josephine Pasternak	(613) 941-5267
Greg Crossman	(613) 954-3390
Suresh Khandelwal	(613) 975-3075
Rita Kolker	(416) 954-6358

E

Earth Moving Equipment

Economic Analysis – Advanced Materials

Economic Analysis – Automotive

Economic Instruments – Environmental

Editing (English)

Electric Lamps (Ottawa)

Electric Lamps (Montréal)

Electric Lamps (Toronto)

Electric Lamps (Vancouver)

Electric Lamps (Winnipeg)

Electric Vehicle Technologies

Electrical & Electronic Systems

Electrical Power Generating Equipment

Electricity Transmission Equipment

Electrochemicals

Electronic Commerce – Service Industries

Elevators

E-Mail Based Electronic Conferencing

Emergency Planners

Chris Morris	(613) 957-9530
Catherine Dion	(613) 941-7625
Gary McGee	(613) 954-5609
Amrik Rakhra	(613) 941-4973
Mike Marshall	(613) 954-3709
Antonella Tarantino	(613) 954-3725
Susan Liu	(613) 954-3762
Philip Fleming	(613) 954-3014
Sara Ellis	(613) 941-0751
Gillian Welbourne	(613) 941-8482
Huguette Parker	(613) 954-3105
Jean-Claude Daigneault	(514) 283-8916
Sheila Henry	(416) 973-5131
Genine McCurdy	(604) 666-3688
Gary Kress	(204) 983-2840
Rick Chiasson	(613) 954-3224
Fred Bourgase	(416) 973-5169
Alex Dey	(416) 973-5171
Chris Morris	(613) 957-9530
Suresh Khandelwal	(613) 975-3075
Rita Kolker	(416) 954-6358
John Lambie	(613) 954-2959
Lorne Sweet	(613) 941-2189
Rick Belanger	(613) 954-2641
Ron Gervais	(613) 954-3783
Dugald Stewart	(613) 954-3774

Emerging Markets/Asia – Biotechnology
 Energy and the Environment
 Energy – Biotechnology
 Engineering/Civil Works
 Engineering Construction
 Engineering Construction/
 Infrastructure Export
 Engineering Consultants
 Engines – Automotive
 Environment – Biotechnology

Environmental Industry Virtual Office

Environmental Issues – Automotive
 Environmental Issues Briefing Notes
 Environmental Protection – Biotechnology
 Environmental Science & Technology

Alliance Canada
 Escalators
 Ethics – Biotechnology
 Europe – Automotive

Exhibits

Explosives

Neil Peacock (613) 954-3774
 Moe Suleiman (613) 954-3065
 Philip Fleming (613) 954-3014
 Hélène Forest (514) 496-4568
 Hubert Larose (613) 954-2956
 Phil Morrison (613) 941-4213

Hubert Larose (613) 954-2956
 Karl Knechtel (613) 952-0205
 Jim Dancey (613) 954-8400
 John Jaworski (613) 954-1035
 Hélène Forest (514) 496-4568
 Deanna Johnson (613) 941-4287
 Anne Thompson (902) 426-9306
 John Beveridge (604) 666-1416
 Burke Darling (403) 292-4967
 Simone Lauzière (514) 283-4259
 Derek Yue (416) 973-5159
 Louise Chandra (613) 954-2989
 Amrik Rakhra (613) 941-4973
 Pierre Desaulniers (613) 952-9412
 Vahid Aidun (613) 954-3124

Ron Harper (613) 954-3083
 Lorne Sweet (613) 941-2189
 Vahid Aidun (613) 954-3124
 Chris Curtis (416) 973-5034
 Lyle Tallon (613) 952-5161
 Ivy Fortin (613) 954-5267
 Lise Picknell (613) 954-0263
 Suresh Khandelwal (613) 954-3075

F

Fabricated Metal Goods
 Fans (Industrial)
 Farm Machinery
 Fashion (see Apparel)
 Fashion, Leisure & Household Products
 Briefing Notes
 Fatty Acids/Alcohols

Federal/Provincial Relations
 Briefing Notes

Ferro-alloys
 Fertilizers

Financial Analysis – Automotive

Peter Mikelsons (613) 954-3381
 Lorne Sweet (613) 941-2189
 Art Eager (613) 954-3193

Johanne Roberge (613) 957-8948
 Suresh Khandelwal (613) 954-3075
 Rita Kolker (416) 954-6358

André Lord (613) 954-3751
 Jacqueline Payne (613) 993-0308
 Pierre Ricard-Desjardins (613) 954-1854
 Bob McKenzie (306) 975-4391
 Rita Kolker (416) 954-6358
 Frank Palmer (416) 973-5176

Financial Services – Service Industries	John Lambie	(613) 954-2959
Financial Services (venture capital – Service Industries investment advisory services, financial leasing)	Ron Woodward	(416) 973-3935
Financing Issues – Automotive	David Rapoport	(613) 954-5299
Fine Paper	Fred Bourgase	(416) 973-5169
Food Processing Equipment	François Saillant	(613) 941-2823
Food Services – Service Industries	Art Eager	(613) 954-3193
Footwear (Ottawa)	Guy Pineault	(613) 954-2962
Footwear (Montréal)	Alan Tunney	(613) 954-2893
Footwear (Toronto)	Raymond Malo	(514) 283-8916
Footwear (Vancouver)	Jan Tremblay	(416) 973-5131
Footwear (Winnipeg)	Genine McCurdy	(604) 666-3688
Ford (liaison)	Gary Kress	(204) 983-2840
Forest Harvesting Equipment	Marc Angers	(613) 954-3436
Forest Industries Briefing Notes	Chris Morris	(613) 957-9530
Forest Industry Policy	Karen Shepherd	(613) 941-8089
Forging	Vacant	(613) 954-3131
Forming	Ray Horton	(416) 954-1430
Foundries	Andrew Sotak	(416) 973-5170
Foundry Equipment	Ray Horton	(416) 954-1430
Franchising – Service Industries	Chris Morris	(613) 957-9530
Freight Forwarders/Customs Brokers	Eric Gelinias	(613) 941-1240
Freight Transportation Policies	Wendy Qu	(613) 954-2477
Fuel Cells	Michael Moore	(613) 954-4445
Furnaces & Ovens (Industrial)	Debora Toll	(613) 941-5256
Furniture, Institutional (Ottawa)	Chris Morris	(613) 957-9530
Furniture, Institutional (Montréal)	André Georges	(613) 954-3100
Furniture, Institutional (Toronto)	Jean-Claude Daigneault	(514) 283-8916
Furniture, Institutional (Vancouver)	Sheila Henry	(416) 973-5131
Furniture, Institutional (Winnipeg)	Genine McCurdy	(604) 666-3688
Furniture, Juvenile (Ottawa)	Gary Kress	(204) 983-2840
Furniture, Juvenile (Montréal)	Huguette Parker	(613) 954-3105
Furniture, Juvenile (Toronto)	Jean-Claude Daigneault	(514) 283-8916
Furniture, Juvenile (Vancouver)	Sheila Henry	(416) 973-5131
Furniture, Juvenile (Winnipeg)	Genine McCurdy	(604) 666-3688
Furniture, Lawn (Ottawa)	Gary Kress	(204) 983-2840
Furniture, Lawn (Montréal)	Huguette Parker	(613) 954-3105
Furniture, Lawn (Toronto)	Jean-Claude Daigneault	(514) 283-8916
Furniture, Lawn (Vancouver)	Sheila Henry	(416) 973-5131
Furniture, Lawn (Winnipeg)	Genine McCurdy	(604) 666-3688
Furniture, Office (Ottawa)	Gary Kress	(204) 983-2840
Furniture, Office (Montréal)	André Georges	(613) 954-3100
Furniture, Office (Toronto)	Jean-Claude Daigneault	(514) 283-8916
Furniture, Office (Vancouver)	Sheila Henry	(416) 973-5131
Furniture, Office (Winnipeg)	Genine McCurdy	(604) 666-3688
Furniture, Residential (Ottawa)	Gary Kress	(204) 983-2840
Furniture, Residential (Montréal)	Huguette Parker	(613) 954-3105
Furniture, Residential (Toronto)	Jean-Claude Daigneault	(514) 283-8916
	Sheila Henry	(416) 973-5131

Furniture, Residential (Vancouver)
Furniture, Residential (Winnipeg)

Genine McCurdy (604) 666-3688
Gary Kress (204) 983-2840

G

Games (Ottawa)
Games (Montréal)
Games (Toronto)
Games (Vancouver)
Games (Winnipeg)
Garden Equipment (Ottawa)
Garden Equipment (Montréal)
Garden Equipment (Toronto)
Garden Equipment (Vancouver)
Garden Equipment (Winnipeg)
General Contractors – Service Industries
General Industrial Issues Briefing Notes

General Motors (liaison)
Genetic Engineering
Geomatics – Service Industries

Giftware (Ottawa)
Giftware (Toronto)
Giftware (Toronto)
Giftware (Vancouver)
Giftware (Winnipeg)
Glass (Auto)
Glass and Metal Containers
Graphic Design/Desktop Publishing

Great Lakes Pollution Prevention
Centre (GLPPC)

Bill Van Zant (613) 954-3109
Jean-Claude Daigneault (514) 283-8916
Sheila Henry (416) 973-5131
Genine McCurdy (604) 666-3688
Gary Kress (204) 983-2840
Alan Tunney (613) 954-2893
Jean-Claude Daigneault (514) 283-8916
Sheila Henry (416) 973-5131
Genine McCurdy (604) 666-3688
Gary Kress (204) 983-2840
Hubert Larose (613) 954-2956
Alain Letendre (613) 954-3468
Charles Hall (613) 954-3249
Pauline Godin (613) 954-5099
Paulette Gay (613) 954-4273
Vahid Aidun (613) 954-3124
George Emery (613) 941-9179
Bob Bell (306) 975-5923
Morris Krymalowski (514) 283-7828
Mike Sheen (506) 851-6444
Kraig Short (604) 666-3026
Bernard Ouellet (613) 954-3760
Jan Tremblay (416) 973-5131
Sheila Henry (416) 973-5131
Genine McCurdy (604) 666-3688
Gary Kress (204) 983-2840
Chris Curtis (416) 973-5034
Peter Mikelsons (613) 954-3381
Patricia Goodman (613) 952-4694
Josée Lelièvre (613) 954-4697

Ron Harper (613) 954-3083

H

Handbags
Hardware (Ottawa)
Hardware (Montréal)
Hardware (Toronto)
Hardware (Vancouver)
Hardware (Winnipeg)
Hats
Health Industries Briefing Notes

(see Leathergoods)
Alan Tunney (613) 954-2893
Jean-Claude Daigneault (514) 283-8916
Sheila Henry (416) 973-5131
Genine McCurdy (604) 666-3688
Gary Kress (204) 983-2840
(see Apparel, Accessories)
Douglas Simmons (613) 941-5873

Health Industry Statistics	Claude-Andrée Ouimet	(613) 957-4413
Health Services	Karen Mackintosh	(613) 954-3077
Heat Exchangers	Claude Drzymala	(613) 954-3192
Heating Equipment	Lorne Sweet	(613) 941-2189
Heating/Ventilation/Air Conditioning – Automotive	Fred Bourgase	(416) 973-5169
Heavy Duty Vehicle Components Manufacturing	Bernd Zechel	(613) 954-2412
Heavy Metal Fabrication	Peter Mikelsons	(613) 954-3381
Hoisting Machinery	Lorne Sweet	(613) 941-2189
Honda (liaison)	Erech Morrison	(613) 954-3445
Hosiery (Montréal)	Raymond Malo	(514) 283-8916
Hosiery (Toronto)	Sheila Henry	(416) 973-5131
Hosiery (Vancouver)	Genine McCurdy	(604) 666-3688
Hosiery (Winnipeg)	Gary Kress	(204) 983-2840
Housewares (Ottawa)	Alan Tunney	(613) 954-2893
Housewares (Toronto)	Sheila Henry	(416) 973-5131
Housewares (Vancouver)	Genine McCurdy	(604) 666-3688
Housewares (Winnipeg)	Gary Kress	(204) 983-2840
Human Health – Biotechnology	John Jaworski	(613) 954-1035
	Moe Suleiman	(613) 954-3065
	Mario Perek	(416) 973-5033
	Frank Palmer	(416) 973-5176
Human Resource Issues – Automotive	Barbara Elias	(613) 954-3288
Human Resources – Functional Advisor Support	Donna Shaw	(613) 941-3582
	Lorne Sweet	(613) 941-2189
Hydraulic Equipment	Christian Chouinard	(514) 283-3667
Hydroelectric Generators	Christian Chouinard	(514) 283-3667
Hydroelectric Power Projects	Christian Chouinard	(514) 283-3667
Hydroelectric Turbines	Christian Chouinard	(514) 283-3667

India – Automotive	Amrik Rakhra	(613) 941-4973
Industrial Energy R&D Board (IERD – Chemicals)	Rita Kolker	(416) 954-6358
Industrial Gases	Rita Kolker	(416) 954-6358
	Suresh Khandelwal	(613) 954-3075
Industrial Regulation – Biotechnology	Vahid Aidun	(613) 954-3124
Industrial Security – Service Industries	Ken Cumming	(613) 952-7399
Information Product Policy Issues	David Thomson	(613) 954-3259
Information Products – Environmental	Ewa Burk	(613) 941-4212
	John Beveridge	(604) 666-1416
	Gilles Claveau	(613) 941-8535
	Burke Darling	(403) 292-4967
	Deanna Johnson	(613) 941-4287
	Simone Lauzière	(514) 283-4259
	Anne Thompson	(902) 426-9306
	Derek Yue	(416) 973-5159

Information Products – Health Industries	Janice Belcher	(613) 941-2370
Inks	Walter Conrad	(613) 954-3011
Innovation – Chemicals	Penny Stratas	(613) 957-8426
Insulators	Chris Morris	(613) 957-9530
Intellectual Property – Biotechnology	Vahid Aidun	(613) 954-3124
Intelligent Transportation Systems – Rail Services	Alan Ballak	(416) 954-6469
Intelligent Transportation Systems – Shipbuilding	Denis Lachance	(514) 496-5368
Intelligent Vehicle Highway System	Chris Curtis	(416) 973-5034
Interface Issues	Julie Schnaithman	(613) 954-3012
International Business Strategy – Advanced Materials	Paul Belzile	(613) 954-3114
International Financial Institutions – Environmental	Paul Vaillancourt	(613) 941-0886
International Maritime Organization – Environmental	Heather Amys	(613) 954-3382
International Toxic Issues (IFS, IPCS, WHO, UNEP/UNCED) – Environmental	Heather Amys	(613) 954-3382
Internet Applications – Automotive	Angie Larabie	(613) 954-3394
Intra-departmental Committees	David Thomson	(613) 954-3259
Investment – Chemicals	Penny Stratas	(613) 957-8426
Investment/Finance – Biotechnology	Mario Perek	(416) 973-5033
	John Jaworski	(613) 954-1035
Investment – Forest Industries & Building Products	Vacant	(613) 954-3131
Investment – Functional Advisor Support	Alfred Lyon	(613) 952-5157
	Dianne Caldbick	(613) 954-3736
	Donna Shaw	(613) 941-3582
Investment Partnerships Canada Briefing Notes	Alain Letendre	(613) 954-3468
Investment Strategy – Automotive	Lyle Tallon	(613) 952-5161
Investment Strategy Development – Biotechnology	Mario Perek	(416) 973-5033
	John Jaworski	(613) 954-1035
Investment, Trade Technology Information – Biotechnology	Hélène Forest	(514) 496-4568
ISO 9000 Guide – Aerospace	Bob Atkinson	(613) 954-3269
ISO 9000 – Service Industries	Geoff Grover	(604) 666-1441

J

Japan – Automotive	Erech Morrison	(613) 954-3445
Jewellery (Ottawa)	Catherine McClymont	(613) 954-3103
Jewellery (Toronto)	Jan Tremblay	(416) 973-5131

K

Kitchen Cabinets & Counter Tops
Korea – Automotive

Murray Hardie
Erech Morrison

(613) 954-3037
(613) 954-3445

L

Labelling Equipment
Lamp Shades (Ottawa)
Lamp Shades (Montréal)
Lamp Shades (Toronto)
Lamp Shades (Vancouver)
Lamp Shades (Winnipeg)
Latin America – Automotive
Latin America – Biotechnology
Lawn Equipment (Ottawa)
Lawn Equipment (Montréal)
Lawn Equipment (Vancouver)
Lawn Equipment (Winnipeg)
Lead
Leather Tanneries (Ottawa)
Leather Tanneries (Montréal)
Leather Tanneries (Toronto)
Leather Tanneries (Vancouver)
Leather Tanneries (Winnipeg)
Leathergoods (Ottawa)
Leathergoods (Montréal)
Leathergoods (Toronto)
Leathergoods (Vancouver)
Leathergoods (Winnipeg)
Legal Services – Service Industries
Licensing Executive Society
(LES – Chemicals)
Lift Trucks
Loading Dock Equipment
Logistics – Advanced Technologies
Logistics – Service Industries
Logistics: Warehousing – Service Industries
Luggage (Ottawa)
Luggage (Montréal)
Luggage (Toronto)
Luggage (Vancouver)
Luggage (Winnipeg)

Art Eager (613) 954-3193
Huguette Parker (613) 954-3105
Jean-Claude Daigneault (514) 283-8916
Sheila Henry (416) 973-5131
Genine McCurdy (604) 666-3688
Gary Kress (204) 983-2840
Marc Angers (613) 954-3436
John Jaworski (613) 954-1035
Alan Tunney (613) 954-2893
Jean-Claude Daigneault (514) 283-8916
Genine McCurdy (604) 666-3688
Gary Kress (204) 983-2840
Sharon Harrison (613) 941-3569
Denise Guèvremont (613) 941-6674
Raymond Malo (514) 283-8916
Jan Tremblay (416) 973-5131
Genine McCurdy (604) 666-3688
Gary Kress (204) 983-2840
Denise Guèvremont (613) 941-6674
Raymond Malo (514) 283-8916
Jan Tremblay (416) 973-5131
Genine McCurdy (604) 666-3688
Gary Kress (204) 983-2840
David Mullen (613) 954-2946

Bob McKenzie (306) 975-4391
Lorne Sweet (613) 941-2189
Lorne Sweet (613) 941-2189
Don Vernon (403) 292-6415
Alan Jones (613) 954-2969
Wendy Qu (613) 954-2477
Alan Jones (613) 954-2969
Denise Guèvremont (613) 941-6674
Raymond Malo (514) 283-8916
Jan Tremblay (416) 973-5131
Genine McCurdy (604) 666-3688
Gary Kress (204) 983-2840

M

Machine Tools, Dies and Moulds	Dennis Shanley	(613) 954-3247
Magazines	Bernard Ouellet	(613) 954-3760
Magnesium	Sharon Harrison	(613) 941-3569
Major Industrial Accidents Coordinating Council (MIACC)	Ron Harper	(613) 954-3083
Major Industrial Accidents Council of Canada (MIACC)	George Michaliszyn	(613) 954-3071
Making the Connection Internet Diskette	Larry Hudon	(613) 954-3259
Management Consulting – Service Industries	David Mullen	(613) 954-2946
	Morris Krymalowski	(514) 283-7828
	Ron Woodward	(416) 973-3935
	David Thomson	(613) 954-3259
	Murray Hardie	(613) 954-3037
Management Liaison	Patricia Endemann	(613) 957-2825
Manufactured Housing & Buildings	Hubert Larose	(613) 954-2956
Manufacturing & Processing Technologies Briefing Notes	Mark Craig	(902) 426-9958
Marina and Highway Construction	Bernard Ouellet	(613) 954-3760
Marine Biotechnology	Emile Rochon	(613) 941-1110
Marine Equipment	Robert Patterson	(613) 941-2366
Marine Transportation Services	Joanna Rosborough	(613) 954-3047
Market and Trade Analysis – Chemicals	Linda Barber	(613) 954-2776
Market Pulp	Celine Audette	(613) 954-2994
Market Research/Client Needs	Caroline Cloutier	(613) 957-8293
	John De Genova	(613) 954-1860
	Margo Driscoll	(613) 952-0221
	Greg Houlahan	(613) 954-3225
	Josephine Pasternak	(613) 941-5267
Marketing Plans	Linda Barber	(613) 954-2776
	Celine Audette	(613) 954-2994
	Caroline Cloutier	(613) 957-8293
	John De Genova	(613) 954-1860
	Margo Driscoll	(613) 952-0221
	Greg Houlahan	(613) 954-3225
	Josephine Pasternak	(613) 941-5267
Marketing Project Management	Linda Barber	(613) 954-2776
	Celine Audette	(613) 954-2994
	Caroline Cloutier	(613) 957-8293
	John De Genova	(613) 954-1860
	Margo Driscoll	(613) 952-0221
	Greg Houlahan	(613) 954-3225
	Josephine Pasternak	(613) 941-5267
Marketing Services and Advertising – Service Industries	Les Arany	(613) 954-2960
Marketing Services – Service Industries	Les Arany	(613) 954-2960
	Morris Krymalowski	(514) 283-7828

Materials Handling	Doreen Guenter	(613) 954-3764
Materials Handling Equipment –		
General Machinery	Lorne Sweet	(613) 941-2189
Mattresses (Ottawa)	Huguette Parker	(613) 954-3105
Mattresses (Montréal)	Jean-Claude Daigneault	(514) 283-8916
Mattresses (Toronto)	Sheila Henry	(416) 973-5131
Mattresses (Vancouver)	Genine McCurdy	(604) 666-3688
Mattresses (Winnipeg)	Gary Kress	(204) 983-2840
Media Relations	Richard Fix	(613) 941-3460
Medical Devices	Linda Leinan	(613) 954-3068
Metal Casting	Ray Horton	(416) 954-1430
Metal Construction Products	Peter Mikelsons	(613) 954-3381
Metal Fabrication	Émile Beauchamp	(514) 283-8820
	Ray Horton	(416) 954-1430
	Émile Beauchamp	(514) 283-8820
Metal Finishing	Mike Clapham	(613) 954-3123
Metal Industry – Environmental Issues	John Szabo	(613) 957-1242
Metal Industry – Statistics	Walter Conrad	(613) 954-3011
Metal Photographic Film	Émile Beauchamp	(514) 283-8820
Metal Recycling	Ray Horton	(416) 954-1430
	Ian McNaughton	(613) 941-3576
Metals Briefing Notes	Amrik Rakhra	(613) 941-4973
Middle East – Automotive	Michael Lum	(613) 954-2854
Military Vehicles	Peter Mikelsons	(613) 954-3381
Mineral Construction Products	Ian McNaughton	(613) 941-3576
Minerals Processing Briefing Notes	Chris Morris	(613) 957-9530
Mining Equipment	Alan Tunney	(613) 954-2893
Mops (Ottawa)	Sheila Henry	(416) 973-5131
Mops (Toronto)	Genine McCurdy	(604) 666-3688
Mops (Vancouver)	Gary Kress	(204) 983-2840
Mops (Winnipeg)	Bernard Ouellet	(613) 954-3760
Movie Production	Bernard Ouellet	(613) 954-3760
Musical Instruments (Ottawa)	Jean-Claude Daigneault	(514) 283-8916
Musical Instruments (Montréal)	Genine McCurdy	(604) 666-3688
Musical Instruments (Vancouver)	Gary Kress	(204) 983-2840
Musical Instruments (Winnipeg)		

N

NAFTA Rules of Origin – Automotive	Darlene Delaney	(613) 954-3393
National Air Issues Coordinating Committee	Philip Fleming	(613) 954-3014
National Biotechnology Advisory Committee (NBAC)	Elizabeth McGregor	(613) 941-0613
National Biotechnology Strategy (NBS)	Elizabeth McGregor	(613) 941-0613
National Biotechnology Strategy – Monitoring	Elvira Langa-Barona	(613) 957-8432
National Packaging Protocol – Environmental	Nada Vransy	(613) 941-2249
National Pollutants Release Inventory	Heather Amys	(613) 954-3382
	Nada Vransy	(613) 941-2249
National Sector Team – Advanced Materials	Paul Belzile	(613) 954-3114
National Sector Team – Chemicals	Suresh Khandelwal	(613) 954-3075
	Rita Kolker	(613) 954-6358
National Sector Team – Environment	Sherrill Owen	(613) 954-2938
	Anne Thompson	(902) 426-9306
	John Beveridge	(604) 666-1416
	Burke Darling	(403) 292-4967
	Simone Lauzière	(514) 283-4259
	Derek Yue	(416) 973-5159
	Larry Hudon	(613) 954-3342
National Sector Team Membership Guide		
National Sector Team – Rail, Bus and Urban Transit	Kathie Wells	(613) 954-8336
Neckties	(see Apparel, Men's and Boys)	
Networking Information, Partnerships – Biotechnology	John Jaworski	(613) 954-1035
	Hélène Forest	(514) 496-4568
Networks for International Business		
Info – Biotechnology	John Jaworski	(613) 954-1035
New Zealand – Automotive	Mike Marshall	(613) 954-3709
Newsprint Paper	Yvon Giroux	(613) 954-3049
Newsprint Recycling	Yvon Giroux	(613) 954-3049
Nickel and Cobalt	Pierre Ricard-Desjardins	(613) 954-1854
Non-residential Construction	Brian Wallace	(613) 954-2947
	Irving Friedman	(514) 283-8795
	Jean-Charles Joly	(613) 954-4241
Non-store Retail	Larry Murphy	(613) 954-2979
	Diane Valic	(416) 973-5082
North American Free Trade Agreement – Environmental	Heather Amys	(613) 954-3382
Novel Foods	Vahid Aidun	(613) 954-3124
NOX/VOC – Environmental	Nada Vransy	(613) 941-2249
nRTs – Biochemical	Vahid Aidun	(613) 954-3124
Nuclear Power Equipment and Projects	Peter Akers	(613) 954-3398

O

Ocean Technology	Connie Carruthers	(902) 426-9905
OCIC – Biochemicals	George Michaliszyn	(613) 954-3071
	Rita Kolker	(416) 954-6358
Offshore Oil & Gas Equipment	Claude Drzymala	(613) 954-3192
	Connie Carruthers	(902) 426-9905
Oil/Gas Exploration/Processing/Production		
Equipment and Services	Claude Drzymala	(613) 954-3192
Oil Production Chemicals	Rita Kolker	(416) 954-6358
	Suresh Khandelwal	(613) 954-3075
Ore Processing Equipment	Chris Morris	(613) 957-9530
Organics	Rita Kolker	(416) 954-6358
	Suresh Khandelwal	(613) 954-3075
Organization for Economic Co-operation		
and Development (OECD) – Biotechnology	Vahid Aidun	(613) 954-3124
Organization for Economic Co-operation		
and Development (OECD) – Environmental	Heather Amys	(613) 954-3382
Other Storage & Warehousing	Alan Jones	(613) 954-2969
Oxygenated Fuels & Additives	M. McCuaig-Johnson	(613) 954-3279
Ozone-depleting Substances	Nada Vransy	(613) 941-2249

P

Packaging Equipment	Art Eager	(613) 954-3193
Packaging – Forest Industries	Sarah Dionne	(613) 954-3035
Paints & Coatings	John Margeson	(613) 954-3016
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Paperboard, Corrugated	Sarah Dionne	(613) 954-3035
Pencils	(see Writing Instruments)	
Pens	(see Writing Instruments)	
Persistent Organic Pollutants	Heather Amys	(613) 954-3382
Personnel Suppliers	Ken Cumming	(613) 952-7399
Pest Management Regulatory		
Agency (PMRA)	George Michaliszyn	(613) 954-3071
	Joan Baker	(613) 954-3263
Pesticides	Joan Baker	(613) 954-3263
Petrochemical Equipment	Claude Drzymala	(613) 954-3192
Petrochemicals	Rita Kolker	(416) 954-6358
	Bob McKenzie	(306) 975-4391
Petroleum Products	Cindy Christopher	(613) 941-6219
Pharmaceuticals	Maryanne Murphy	(613) 954-5458
Photographic Film	Walter Conrad	(613) 954-3011
Planners – Service Industries	Allan Doherty	(613) 952-0216
	Karl Knechtel	(613) 952-0205
Planning and Performance Measurement	Linda Brown	(613) 954-8091
Plastic Products & Govt. Programs	George Madrapilas	(416) 973-5081
	Guy Déchaîne	(403) 292-6070

Plastics – Automotive	J. C. Daigneault	(514) 283-4265
Plastics Machinery	John Margeson	(613) 954-3016
Platemaking (Ottawa)	Judy Senkowski	(613) 941-3775
Platemaking (Montréal)	Walter Conrad	(613) 954-3011
Platemaking (Toronto)	Frank Palmer	(416) 973-5176
Platemaking (Winnipeg)	Dennis Shanley	(613) 954-3247
Platemaking (Vancouver)	André Georges	(613) 954-3100
Plating Equipment	Jean-Claude Daigneault	(514) 283-8916
Pleasure Boats (Ottawa)	Sheila Henry	(416) 973-5131
Pleasure Boats (Vancouver)	Gary Kress	(204) 983-2840
Plumbing Products	Genine McCurdy	(604) 666-3688
Pole Line Hardware (Electrical)	Chris Morris	(613) 957-9530
Pollution Prevention Coordinating Committee	Bernard Ouellet	(613) 954-3760
Polychlorinated Biphenyls	Genine McCurdy	(604) 666-3688
Polymer Composites	Peter Mikelsons	(613) 954-3381
Portable Media Products	Chris Morris	(613) 957-9530
Ports	Nada Vranj	(613) 941-2249
Powder Metallurgy	Nada Vranj	(613) 941-2249
Powertrains	Paul Belzile	(613) 954-3114
Precious Metals	Walter Conrad	(613) 954-3001
Presentation Decks	Vivian Bierman	(613) 941-5957
Presentations/Decks – design, graphics, production	Emile Rochon	(613) 941-1110
Printing Equipment	Émile Beauchamp	(514) 283-8820
Printing – Fashion, Leisure and Household (Ottawa)	Ray Horton	(416) 954-1430
Printing – Fashion, Leisure and Household (Montréal)	Jim Dancey	(613) 954-8400
Printing – Fashion, Leisure and Household (Toronto)	Sharon Harrison	(613) 941-3569
Printing – Fashion, Leisure and Household (Vancouver)	Sara Ellis	(613) 941-0751
Printing – Fashion, Leisure and Household (Winnipeg)	Penny Woodruff	(613) 952-5589
Printing Inks	Art Eager	(613) 954-3193
Product Packaging/Sales	André Georges	(613) 954-3100
Production/Printing/HTML	Jean-Claude Daigneault	(514) 283-8916
	Sheila Henry	(416) 973-5131
	Genine McCurdy	(604) 666-3688
	Gary Kress	(204) 983-2840
	Walter Conrad	(613) 954-3011
	Linda Barber	(613) 954-2776
	Celine Audette	(613) 954-2994
	Caroline Cloutier	(613) 957-8293
	John De Genova	(613) 954-1860
	Margo Driscoll	(613) 952-0221
	Greg Houlahan	(613) 954-3225
	Josephine Pasternak	(613) 941-5267
	Patricia Goodman	(613) 952-4694
	Josée Lelièvre	(613) 954-4697

Products, Processes, Technology
 Program for Export Market Development
 (PEMD)
 Promotion Project Management

Propane Gas
 Property/Facility Managers
 Public Awareness – Biotechnology
 Publications – Automotive
 Publications Project Management

Pulp and Paper
 Pulp & Paper Equipment
 Pumps
 Purses

Richard Glandon	(613) 952-4687
Thérèse Richard-Masson	(613) 954-2863
Linda Barber	(613) 954-2776
Celine Audette	(613) 954-2994
Caroline Cloutier	(613) 957-8293
John De Genova	(613) 954-1860
Margo Driscoll	(613) 952-0221
Greg Houlahan	(613) 954-3225
Josephine Pasternak	(613) 941-5267
Cindy Christopher	(613) 941-6219
Craig Campbell	(613) 952-0167
Vahid Aidun	(613) 954-3124
Angie Larabie	(613) 954-3394
Patricia Goodman	(613) 952-4694
Josée Lelièvre	(613) 954-4697
Sara Ellis	(613) 941-0751
Gillian Welbourne	(613) 941-8482
Richard Glandon	(613) 952-4687
Chris Morris	(613) 957-9530
Lorne Sweet	(613) 941-2189
(see Leathergoods)	

Q

QP-Cards

(see Briefing Notes)

R

Rail Equipment Manufacturing
 Rail Services
 Railway Construction
 rBST – Biotechnology
 R&D Tax Credit – Automotive
 Real Estate Developers

 Recycling
 Refrigerated Warehousing
 Refrigeration Equipment (Commercial
 & Industrial)
 Regulations – Forest Industries &
 Building Products
 Regulatory Reform – Environmental
 Regulatory Review – Automotive
 Renewable Energy Equipment
 Repayments Management and Review

Kathie Wells	(613) 954-8336
Kathie Wells	(613) 954-8336
Karl Knechtel	(613) 952-0205
Vahid Aidun	(613) 954-3124
Fred Bourgase	(416) 973-5169
Craig Campbell	(613) 952-0167
Irving Friedman	(514) 283-8795
François Saillant	(613) 941-2823
Alan Jones	(613) 954-2969
 Lorne Sweet	 (613) 941-2189
Joanna Rosborough	(613) 954-3037
John Dauvergne	(613) 952-2269
Amrik Rakhra	(613) 941-4973
Debora Toll	(613) 941-5256
Barry Lett	(613) 941-3738
Robin Dingwell	(613) 954-1852
Geneviève Martinson	(613) 954-3304

	Cliff Oldridge	(613) 954-3326
	Joan Woodside	(613) 954-3167
	Greg Browning	(613) 954-5603
	Thérèse Richard-Masson	(613) 954-2863
Research and Development – Automotive	Jim Dancey	(613) 954-8400
	Rick Chiasson	(613) 954-3224
Research & Development (R&D) –		
Chemicals	Penny Stratas	(613) 957-8426
Residential Construction	Allan Doherty	(613) 952-0216
	Brian Wallace	(613) 954-2947
	Karl Knechtel	(613) 952-0205
	Irving Friedman	(514) 283-8795
Residential Construction/Exportable		
Housing	Allan Doherty	(613) 952-0216
Resins	John Margeson	(613) 954-3016
Retail Issues – Automotive	Paulette Gay	(613) 954-4273
Retail Trade	Guy Pineault	(613) 954-2962
	Diane Valic	(416) 973-5082
Retail Trade/Food Services	Guy Pineault	(613) 954-2962
Robotics	Andrew Sotak	(416) 973-5170
Rock Drilling Equipment	Chris Morris	(613) 957-9530
Rolling Mill Equipment	Chris Morris	(613) 957-9530
	Ron Woodward	(416) 973-3935
Roof Trusses & Laminated Timbers	Murray Hardie	(613) 954-3037
Rubber Machinery – General Machinery	Dennis Shanley	(613) 954-3247
Rubber Products – Automotive	Lyle Tallon	(613) 952-5161
Rubber Products – Plastics	John Margeson	(613) 954-3016

S

Sawmill Equipment	Chris Morris	(613) 957-9530
Scientific & Technical Services	David Mullen	(613) 954-2946
	Misa Palacek	(613) 941-6797
	Kraig Short	(604) 666-3026
	Elizabeth Beck	(613) 952-0167
Seats – Automotive	Amrik Rakhra	(613) 941-4973
Sector Competitiveness Frameworks –		
Coordination	Don Astwood	(613) 952-8080
	Linda Brown	(613) 954-8091
	Michael Dohaney	(613) 957-9629
	Baj Hafez	(613) 954-2908
	Misa Palacek	(613) 941-6797
Sensitive Files – Briefing Notes	Tom Van Camp	(613) 952-0693
	Louise Forgues	(613) 957-0179
Sensors	William Cowley	(613) 954-3290
Service Industries – Briefing Notes	Johanne Roberge	(613) 957-8948
Shingles and Shakes	Ken Montgomery	(613) 954-3053
Ship Repair	Emile Rochon	(613) 941-1110
Shipbuilding	Emile Rochon	(613) 941-1110

Shipper Transportation Needs	Michael Moore	(613) 954-4445
Shoe Components (Ottawa)	Alan Tunney	(613) 954-2893
Shoe Components (Montréal)	Raymond Malo	(514) 283-8916
Shoe Components (Toronto)	Jan Tremblay	(416) 973-5131
Shoe Components (Vancouver)	Genine McCurdy	(604) 666-3688
Shoe Components (Winnipeg)	Gary Kress	(204) 983-2840
Signs (Ottawa)	Bill Van Zant	(613) 954-3109
Signs (Montréal)	Jean-Claude Daigneault	(514) 283-8916
Signs (Toronto)	Sheila Henry	(416) 973-5131
Signs (Vancouver)	Genine McCurdy	(604) 666-3688
Signs (Winnipeg)	Gary Kress	(204) 983-2840
Silverware (Ottawa)	Catherine McClymont	(613) 954-3104
Silverware (Toronto)	Sheila Henry	(416) 973-5131
Silverware (Toronto)	Jan Tremblay	(416) 973-5131
Silverware (Vancouver)	Genine McCurdy	(604) 666-3688
Silverware (Winnipeg)	Gary Kress	(204) 983-2840
Small and Medium-sized Environmental Performance	Don Stewart	(613) 954-3491
Soaps, Detergents, Cleaners	Suresh Khandelwal	(613) 954-3075
	Joan Baker	(613) 954-3263
Softwood Plywood	Jeff Serveau	(613) 954-3039
Sound Recording	Bernard Ouellet	(613) 954-3760
Southeast Asia – Automotive	Amrik Rakhra	(613) 941-4973
	Susan Liu	(613) 954-3762
Spas (Ottawa)	Bill Van Zant	(613) 954-3109
Spas (Montréal)	Jean-Claude Daigneault	(514) 283-8916
Spas (Toronto)	Sheila Henry	(416) 973-5131
Spas (Vancouver)	Genine McCurdy	(604) 666-3688
Spas (Winnipeg)	Gary Kress	(204) 983-2840
Special Events Planning	Ivy Fortin	(613) 954-5267
Special Projects	David Thomson	(613) 954-3259
Specialty Vehicles	Greg Crossman	(613) 954-3390
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Sporting & Recreational Equipment (Montréal)	Jean-Claude Daigneault	(514) 283-8916
Sporting & Recreational Equipment (Toronto)	Sheila Henry	(416) 973-5131
Sporting & Recreational Equipment (Vancouver)	Genine McCurdy	(604) 666-3688
Sporting & Recreational Equipment (Winnipeg)	Gary Kress	(204) 983-2840
Stampings – Automotive	Jim Dancey	(613) 954-8400
Standards and Regulations – Automotive	Amrik Rakhra	(613) 941-4973
Stationery Paper (Ottawa)	André Georges	(613) 954-3100
Stationery Paper (Montréal)	Jean-Claude Daigneault	(514) 283-8916
Stationery Paper (Toronto)	Sheila Henry	(416) 973-5131
Stationery Paper (Vancouver)	Genine McCurdy	(604) 666-3688
Stationery Paper (Winnipeg)	Gary Kress	(204) 983-2840
Statistical Analysis – Automotive	Angie Larabie	(613) 954-3394

Steel (Flat Products)	David Fife	(613) 954-1488
Steel (Long Products)	David Fife	(613) 954-1488
Steel Pipe and Tube Products	David Fife	(613) 954-1488
Steel Wire and Wire Products	David Fife	(613) 954-1488
Strategic Alliances – Biotechnology	John Jaworski	(613) 954-1035
	Hélène Forest	(514) 496-4568
Strategic Planning – Briefing Notes	Jean-Romain Rousseau	(613) 952-8486
Strategis Coordination – Chemicals	Joan Baker	(613) 954-3263
Strategis – Environmental	Louise Chandra	(613) 954-2989
Sulphur in Gas – Environmental	Nada Vraný	(613) 941-2249
Sulphur Institute – Chemicals	Bob McKenzie	(306) 975-4391
Sunsetting Industrial Assistance Programs	Douglas Mercer	(613) 954-3103
	Paul Rodrigues	(613) 954-3186
	Suzanne Jérôme	(613) 941-8027
Suspension Systems	Jim Dancey	(613) 954-8400
Sustainable Development – Chemicals	Penny Stratas	(613) 957-8426
	Vahid Aidun	(613) 954-1035
	Suresh Khandelwal	(613) 954-3075
	Bob McKenzie	(306) 975-4391
Sustainable Development – Forest Industries	Joanna Rosborough	(613) 954-3047
Sustainable Development – Functional Advisor Support	Peter Chau	(613) 952-5158
Sustainable Development Strategy – Environmental	Philip Fleming	(613) 954-3014
	Gilles Claveau	(613) 941-8535
	Don Stewart	(613) 954-3491
	Heather Amys	(613) 954-3382
Swimming Pools (Ottawa)	Bill Van Zant	(613) 954-3109
Swimming Pools (Montréal)	Jean-Claude Daigneault	(514) 283-8916
Swimming Pools (Toronto)	Sheila Henry	(416) 973-5131
Swimming Pools (Vancouver)	Genine McCurdy	(604) 666-3688
Swimming Pools (Winnipeg)	Gary Kress	(204) 983-2840
Switchgear Electrical Power	Chris Morris	(613) 957-9530
Synthetic Resins	John Margeson	(613) 954-3016

T

Tariffs – Automotive	Darlene Delaney	(613) 954-3393
Technology – Automotive	Chris Curtis	(416) 973-5034
Technology – Functional Advisor Support	Robert James	(613) 957-8950
Technology Partnerships Canada – Briefing Notes	Charles Hall	(613) 954-3249
Technology Partnerships Canada – Environmental	Ewa Burk	(613) 941-4212
	Anne Thompson	(902) 426-9306
	John Beveridge	(604) 666-1416
	Burke Darling	(403) 292-4967
	Simone Lauzière	(514) 283-4259

Technology Road Map – Aerospace	Derek Yue	(416) 973-5159
Technology Transfer – Biotechnology	Peter Trau	(613) 954-3333
Technology Transfer – Chemicals	Hélène Forest	(514) 496-4568
Textiles, Agriculture/Horticulture	Penny Stratas	(613) 957-8426
Textiles, Automotive	(see Textiles, Technical)	
Textiles, Carpets (Ottawa)	(see Textiles, Technical)	
Textiles, Carpets (Montréal)	Nita Saville	(613) 954-2883
Textiles, Carpets (Toronto)	Raymond Malo	(514) 283-8916
Textiles, Carpets (Toronto)	Sheila Henry	(416) 973-5131
Textiles, Coated Fabrics (Ottawa)	Jan Tremblay	(416) 973-5131
Textiles, Coated Fabrics (Montréal)	André Villemaire	(613) 954-2925
Textiles, Coated Fabrics (Toronto)	Raymond Malo	(514) 283-8916
Textiles, Coated Fabrics (Vancouver)	Jan Tremblay	(416) 973-5131
Textiles, Composites	Genine McCurdy	(604) 666-3688
Textiles, Construction/Architectural	(see Textiles, Technical)	
Textiles, Dyeing and Finishing (Ottawa)	(see Textiles, Technical)	
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Textiles, Dyeing and Finishing (Toronto)	Raymond Malo	(514) 283-8916
Textiles, Dyeing and Finishing (Vancouver)	Jan Tremblay	(416) 973-5131
Textiles, Fabrics (except knits) (Ottawa)	Genine McCurdy	(604) 666-3688
Textiles, Fabrics (except knits) (Montréal)	Leslie Kumar-Misir	(613) 954-2890
Textiles, Fabrics (except knits) (Toronto)	Raymond Malo	(514) 283-8916
Textiles, Fabrics (except knits) (Vancouver)	Jan Tremblay	(416) 973-5131
Textiles, Fabrics (except knits) (Winnipeg)	Genine McCurdy	(604) 666-3688
Textiles, Fibres and Yarns (Ottawa)	Gary Kress	(204) 983-2840
Textiles, Fibres and Yarns (Montréal)	André Villemaire	(613) 954-2925
Textiles, Fibres and Yarns (Toronto)	Raymond Malo	(514) 283-8916
Textiles, Fibres and Yarns (Vancouver)	Jan Tremblay	(416) 973-5131
Textiles, Geotextiles	Genine McCurdy	(604) 666-3688
Textiles, Home Furnishings (Ottawa)	(see Textiles, Technical)	
Textiles, Home Furnishings (Montréal)	Leslie Kumar-Misir	(613) 954-2890
Textiles, Home Furnishings (Toronto)	Raymond Malo	(514) 283-8916
Textiles, Home Furnishings (Winnipeg)	Sheila Henry	(416) 973-5131
Textiles, Home Furnishings (Vancouver)	Gary Kress	(204) 983-2840
Textiles, Hygiene Products (Ottawa)	Genine McCurdy	(604) 666-3688
Textiles, Hygiene Products (Montréal)	André Villemaire	(613) 954-2925
Textiles, Hygiene Products (Toronto)	Raymond Malo	(514) 283-8916
Textiles, Hygiene Products (Vancouver)	Jan Tremblay	(416) 973-5131
Textiles, Industrial End Uses	Genine McCurdy	(604) 666-3688
Textiles, Knit Fabrics (Ottawa)	(see Textiles, Technical)	
Textiles, Knit Fabrics (Montréal)	Nita Saville	(613) 954-2883
Textiles, Knit Fabrics (Toronto)	Raymond Malo	(514) 283-8916
Textiles, Medical/Surgical	Jan Tremblay	(416) 973-5131
Textiles, Miscellaneous (Ottawa)	(see Textiles, Technical)	
Textiles, Miscellaneous (Montréal)	Nita Saville	(613) 954-2883
Textiles, Miscellaneous (Toronto)	Raymond Malo	(514) 283-8916
Textiles, Paper Maker Felts (Ottawa)	Jan Tremblay	(416) 973-5131
Textiles, Paper Maker Felts (Montréal)	André Villemaire	(613) 954-2925
Textiles, Paper Maker Felts (Toronto)	Raymond Malo	(514) 283-8916
	Jan Tremblay	(416) 973-5131

Textiles, Paper Maker Felts (Vancouver)	Genine McCurdy	(604) 666-3688
Textiles, Protective Fabrics & Products	(see Textiles, Technical)	
Textiles, Rope and Twine (Ottawa)	André Villemaire	(613) 954-2925
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Textiles, Technical (Ottawa)	André Villemaire	(613) 954-2925
Textiles, Technical (Montréal)	Raymond Malo	(514) 283-8916
Textiles, Technical (Toronto)	Jan Tremblay	(416) 973-5131
Textiles, Technical (Vancouver)	Genine McCurdy	(604) 666-3688
Tires	Lyle Tallon	(613) 952-5161
Toilet Preparations-Consumer		
Products – Chemicals	Joan Baker	(613) 954-3263
Tools, Dies and Moulds	Dennis Shanley	(613) 954-3247
Tools (Hand) (Ottawa)	Alan Tunney	(613) 954-2893
Tools (Hand) (Montréal)	Jean-Claude Daigneault	(514) 283-8916
Tools (Hand) (Toronto)	Sheila Henry	(416) 973-5131
Tools (Hand) (Vancouver)	Genine McCurdy	(604) 666-3688
Tools (Hand) (Winnipeg)	Gary Kress	(204) 983-2840
Total Quality Management Guide –		
Aerospace	Bob Atkinson	(613) 954-3269
Tourism Policy – Service Industries	George Emery	(613) 941-9179
Toxic Substances Management Policy –		
Environmental	Heather Amys	(613) 954-3382
Toyota (liaison)	Erech Morrison	(613) 954-3445
Toys (Ottawa)	Bill Van Zant	(613) 954-3109
Toys (Montréal)	Jean-Claude Daigneault	(514) 283-8916
Toys (Toronto)	Sheila Henry	(416) 973-5131
Toys (Vancouver)	Genine McCurdy	(604) 666-3688
Toys (Winnipeg)	Gary Kress	(204) 983-2840
Trade Data – Service Industries	Danièle Chatelois	(613) 954-3210
Trade – Functional Advisor Support	Dianne Caldbick	(613) 954-3736
	John Skeggs	(613) 954-2906
Trade Policy – Automotive	Darlene Delaney	(613) 954-3393
	Marc Angers	(613) 954-3436
Trade Promotion, Rail, Bus and Urban		
Transit	Kathie Wells	(613) 954-8336
Trading Houses – Service Industries	Larry Murphy	(613) 954-2979
	Origene Corriveau	(514) 283-8881
Training Programs	Larry Hudon	(613) 954-3342
Transformers – Electrical Power	Chris Morris	(613) 957-9530
Translation Services – Service Industries	Origene Corriveau	(514) 283-8881
Transport Industries – Briefing Notes	Pierre Desautniers	(613) 952-9412
Transportation and the Environment	Philip Fleming	(613) 954-3014
Transportation Industries Database		
Development	Bernd Zechel	(613) 954-2412

Transportation Industries Information Products	Bernd Zechel	(613) 954-2412
Transportation Industries Investment Development	Bernd Zechel	(613) 954-2412
Transportation Industries Sector Analysis	Bernd Zechel	(613) 954-2412
Transportation Industries Trade Promotion	Alan Ballak	(416) 954-6469
Transportation Technology Mapping	Michael Moore	(613) 954-4445
Treated Wood Products	Ken Montgomery	(613) 954-3053
Truck Manufacturing and Parts Suppliers	Charles Walsh	(613) 954-3729
Trucking Services	Joanne Ritchie	(613) 954-3441
Turbines Electrical Power	Alex Dey	(416) 973-5171

U

Uncoated Paper	Yvon Giroux	(613) 954-3049
Uniforms	(see Apparel, Workwear)	
Urban Planning	Allan Doherty	(613) 952-0216
Urban Transit	Kathie Wells	(613) 954-8336
U.S. Navy Best Manufacturing Practices – Aerospace	Jamie Slattery	(613) 954-3296

V

Valves	Lorne Sweet	(613) 941-2189
Vending	Guy Pineault	(613) 954-2962
Ventilation Equipment	Lorne Sweet	(613) 941-2189
Venture Capital	Bob Bell	(306) 975-5923
	David Rapoport	(613) 954-5299
Volvo (liaison) – Automotive	Darlene Delaney	(613) 954-3393

W

Wallets	(see Leathergoods)	
Watches (Ottawa)	Catherine McClymont	(613) 954-3104
Watches (Montréal)	Jean-Claude Daigneault	(514) 283-8916
Watches (Vancouver)	Genine McCurdy	(604) 666-3688
Watches (Winnipeg)	Gary Kress	(204) 983-2840
Water Treatment Chemicals	Suresh Khandelwalloan	(613) 954-3075
Waterpark Equipment (Ottawa)	Bill Van-Zant	(613) 954-3109
Waterpark Equipment (Montréal)	Jean-Claude Daigneault	(514) 283-8916
Waterpark Equipment (Toronto)	Sheila Henry	(416) 973-5131
Waterpark Equipment (Vancouver)	Genine McCurdy	(604) 666-3688
Waterpark Equipment (Winnipeg)	Gary Kress	(204) 983-2840
Weighing Equipment	Lorne Sweet	(613) 941-2189
Wholesale Trade/Trading Houses	Larry Murphy	(613) 954-2979
Winches	Lorne Sweet	(613) 941-2189
Windows and Doors	Murray Hardie	(613) 954-3037

Wire and Cable Electrical Power
Women's Issues – Briefing Notes

Wood Pallets and Containers
Wood-based Panels
Woodframe Construction
Writing Instruments (Ottawa)
Writing Instruments (Montréal)
Writing Instruments (Toronto)
Writing Instruments (Vancouver)
Writing Instruments (Winnipeg)
Writing Services

Chris Morris	(613) 957-9530
Grant Reader	(613) 954-3020
Pauline Godin	(613) 954-5099
Ken Montgomery	(613) 954-3053
Jeff Serveau	(613) 954-3039
Murray Hardie	(613) 954-3037
André Georges	(613) 954-3100
Jean-Claude Daigneault	(514) 283-8916
Sheila Henry	(416) 973-5131
Genine McCurdy	(604) 666-3688
Gary Kress	(204) 983-2840
Richard Fix	(613) 954-3460

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Sharon Harrison	(613) 941-3569
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