

ANNUAL REPORT

on the

ADMINISTRATION OF THE ACCESS TO INFORMATION ACT

APRIL 1, 2017 TO MARCH 31, 2018



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1. INTRODUCTION

The Access to Information Act gives Canadian citizens the legislated right to access information in federal government records, subject to certain limitations and specific exemptions. The Act complements other methods for obtaining government information, and does not limit in any way the access to federal government information that is normally available to the public upon request.

This report is prepared by Ingenium – Canada's Museums of Science and Innovation, in accordance with section 72 of the *Access to Information Act* and is tabled in Parliament by the Minister of Canadian Heritage in accordance with the aforementioned section. It describes how Ingenium fulfilled its responsibilities under the Act during the fiscal year beginning April 1, 2017 and ending March 31, 2018.

Ingenium was established as an autonomous Crown Corporation on July 1, 1990, with the passage of the *Museums Act*. The mandate of the Corporation as stated in the Act is:

To foster scientific and technological literacy throughout Canada by establishing, maintaining and developing a collection of scientific and technological objects, with special but not exclusive reference to Canada, and by demonstrating the products and processes of science and technology and their economic, social and cultural relationships with society.

Although section 68 of the *Access to Information Act* does not apply to museum material, the nature of the institution's mandate means that information is made readily available to anyone requesting it. Most requests are, therefore, addressed on an informal basis. The sources are so varied and the contacts so widely distributed that no statistics are maintained of those informal requests.

2. ORGANIZATIONAL STRUCTURE

The Corporate Secretariat of Ingenium – Canada's Museums of Science and Innovation¹ administers the provisions of the *Access to Information Act* and the *Privacy Act* and is accountable to the President and CEO of Ingenium. As such, the Corporate Secretariat is responsible for the following activities:

- processing all requests made under the acts;
- developing policies, guidelines and procedures with respect to fulfilling the Corporation's legislative requirements of both acts;
- promoting awareness of both acts, delivering training, and providing advice and guidance to ensure that employees and management understand their roles and responsibilities;
- monitoring compliance with both acts;
- completing Privacy Impact Assessments (PIAs);
- coordinating reporting on privacy breaches;
- participating in and contributing to the broader ATIP community of practice;
- uploading statistical reports;
- preparing annual reports for tabling; and,
- updating the Info Source chapter annually.

¹ The legal name of Ingenium - Canada's Museums of Science and Innovation is the National Museum of Science and Technology. It is the name used publicly in communications, other than when the legal name is required.

The libraries at the Canada Science and Technology Museum and the Canada Aviation and Space Museum have been designated as reference centres for the purposes of the Act.

3. DELEGATION OF AUTHORITY

The President and CEO of Ingenium, as designated Head of the Corporation under the Access to Information Act, exercises powers entrusted to the position by the Act, such as exemptions and exclusions.

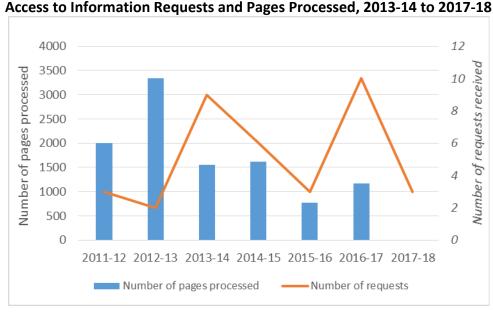
The Executive Director, Corporate Secretariat, serves as the Access to Information Coordinator for Ingenium. The administration and implementation of the Access to Information Act requirements fall under the Executive Director, Corporate Secretariat. (See Appendix A - Delegation Order).

4. HIGHLIGHTS OF THE STATISTICAL REPORT 2017-2018

During the April 1, 2017 to March 31, 2018 reporting period, the Corporation received three (3) requests. No requests were carried over from the previous reporting year. Ingenium was consulted on four (4) requests from other federal government institutions.

a. **Formal Requests**

A total of three (3) requests were received during this reporting period (See Appendix B - Statistical Report), all of which were received in the last two weeks of the fiscal year and hence were carried over to 2018-2019. As such, the processing time and number of pages processed for these three requests will be reported on in 2018-2019.



In terms of trends, the Corporation continues to experience a low volume of ATI requests. Less than 10 requests per year have been received in each year since 2011-12.

While it is not possible to determine the cause of the low volume of ATI requests, or even wether the the emerging trend will continue, Ingenium notes that the public has access to increasing points of open access to government information including Open Data sources, Open Government portal and proactive disclosure statements. These sources are illustrative of the government's commitment to openess and transparency. Ingenium has been trailblazing in open access for many years, making over 30,000 working documents available to the public on its Open Heritage portal since its launch in 2014.

Ingenium has also experieced an increase in the number of Parliamentary Questions for which it has provided a response. In 2017-2018, 33 PQs were treated and 47 the year before, compared to an average of 21 per year in the previous five years (2011-12 to 2015-16). Parliamentary questions offer a platform for members of parliament to represent the interests of their constituents by presenting questions in the House of Commons. This is another avenue for Canadians to seek information from federal institutions through their elected representatives. A single parliamentary question may be addressed to all of government or multiple federal institutions, whereas a request made under the *Access to Information Act* is addressed to a single institution. In the case of an ATI request, there may be a need to consult with other institutions, which may impact the length of time required to supply a full response.

All three requests received in 2017-18 concerned with the Corporation's major capital projects. In fact, Ingenium's infrastructure has been the subject of the majority of the requests received since 2014-15. In 2014, the Corporation closed the Canada Science and Technology Museum and subsequently undertook a major infrastructure renewal of the Museum, which re-opened in November 2017. The Corporation is currently building a new Collections Conservation Centre on the CSTM site, which will be completed in 2019.

b. Sources of Requests

All three (3) requests received by the Corporation during this reporting year were from the media.

In terms of trends, the media remains the largest source of requests for information from the Corporation. Since 2013-14, the media has been the source of sixteen (16) requests which represents 64% of the requests.

c. Consultation Requests

During the 2017-18 reporting period, Ingenium received four (4) consultation requests, all of which were from federal government institutions. A total of 286 pages were reviewed. The Corporation also received four (4) consultation requests last year, but only treated 41 pages.

In terms of trends, the volume and nature of the consultations received from other government sources tend to be similar to the volume and nature of requests for information the Corporation received during the same period.

d. Processing Requests

Ingenium makes every possible effort to process requests within the 30-day time limit as required by the legislation. However, some delays may be incurred when requests received by Ingenium contain third-party information, which triggers the requirement for consultations, or when a significant volume of records must be treated for a request.

No extensions were requested in 2017-2018.

e. Fees and Costs

The Access to Information and Privacy Office collected \$15 in application fees during 2017-18. Ingenium has no formal policy regarding the waiving of fees.

During 2017–18, the Access to Information and Privacy Office incurred \$7,800 in salary costs to administer the *Access to Information Act*.

5. TRAINING ACTIVITIES

Over the reporting period, two training/awareness activities were formally undertaken.

An information session was provided to Ingenium staff during the May 2017 All-staff meeting, which was attended by approximately 150 people. The presentation included an overview of the application of ATIP in the context of the Corporation's work. The timing of the presentation coincided with new permanent and casual staff coming on board in preparation for the re-opening of the Canada Science and Technology Museum.

A number of new members were appointed to the Corporation's Board of Trustees over 2017-18. Information on how ATIP applies to the Board of Trustees was added to the Board Orientation presentation delivered to the new trustees.

6. POLICIES, GUIDELINES AND PROCEDURES

Ingenium did not implement any new access to information policies, guidelines and/or procedures during the reporting period.

7. COMPLAINTS AND INVESTIGATIONS

Ingenium did not receive any complaints and/or investigations during the reporting period.

8. MONITORING PROCESS

The ATIP Office monitors the time to process requests and administer the *Access to Information Act* through weekly verbal status reports. Any issues of significant interest are discussed with the President and CEO on an as needed basis.

APPENDIX A – DELEGATION ORDER

ACCESS TO INFORMATION ACT DELEGATION ORDER

In accordance with the *Access to Information Act*, the President and CEO of Ingenium – Canada's Museums of Science and Innovation, hereby delegates the powers, duties and functions stipulated in the under-listed sections and subsections of the *Act*:

Position	Access to information Act and Regulations
Corporate Secretary	Full authority
Director, Planning and Capital Projects Governance	Full authority
ATIP, Policy and Compliance Officer	Sections: 7, 8(1), 9,11(4)(5), 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27(1)(4), 28(1) (2)(4), 29(1), 68, 69

Fern Proulx

Interim President and CEO

June 1, 2018 / 1 juin 2018

APPENDIX B – STATISTICAL REPORT

Statistical Report on the Access to Information Act

Name of institution: Ingenium - Canada's Museums of Science and Innovatio

Reporting period: 2017-04-01 to 2018-03-31

Part 1: Requests Under the Access to Information Act

1.1 Number of requests

	Number of Requests
Received during reporting period	3
Outstanding from previous reporting period	0
Total	3
Closed during reporting period	0
Carried over to next reporting period	3

1.2 Sources of requests

Source	Number of Requests
Media	3
Academia	0
Business (private sector)	0
Organization	0
Public	0
Decline to Identify	0
Total	3

1.3 Informal requests

Completion Time										
1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days			Total			
0	0	0	0	0	0	0	0			

Note: All requests previously recorded as "treated informally" will now be accounted for in this section only.



Part 2: Requests Closed During the Reporting Period

2.1 Disposition and completion time

	Completion Time									
Disposition of Requests	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days		181 to 365 Days	More Than 365 Days	Total		
All disclosed	0	0	0	0	0	0	0	0		
Disclosed in part	0	0	0	0	0	0	0	0		
All exempted	0	0	0	0	0	0	0	0		
All excluded	0	0	0	0	0	0	0	0		
No records exist	0	0	0	0	0	0	0	0		
Request transferred	0	0	0	0	0	0	0	0		
Request abandoned	0	0	0	0	0	0	0	0		
Neither confirmed nor denied	0	0	0	0	0	0	0	0		
Total	0	0	0	0	0	0	0	0		

2.2 Exemptions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
13(1)(a)	0	16(2)	0	18(a)	0	20.1	0
13(1)(b)	0	16(2)(a)	0	18(b)	0	20.2	0
13(1)(c)	0	16(2)(b)	0	18(c)	0	20.4	0
13(1)(d)	0	16(2)(c)	0	18(d)	0	21(1)(a)	0
13(1)(e)	0	16(3)	0	18.1(1)(a)	0	21(1)(b)	0
14	0	16.1(1)(a)	0	18.1(1)(b)	0	21(1)(c)	0
14(a)	0	16.1(1)(b)	0	18.1(1)(c)	0	21(1)(d)	0
14(b)	0	16.1(1)(c)	0	18.1(1)(d)	0	22	0
15(1)	0	16.1(1)(d)	0	19(1)	0	22.1(1)	0
15(1) - I.A.*	0	16.2(1)	0	20(1)(a)	0	23	0
15(1) - Def.*	0	16.3	0	20(1)(b)	0	24(1)	0
15(1) - S.A.*	0	16.4(1)(a)	0	20(1)(b.1)	0	26	0
16(1)(a)(i)	0	16.4(1)(b)	0	20(1)(c)	0		
16(1)(a)(ii)	0	16.5	0	20(1)(d)	0		
16(1)(a)(iii)	0	17	0			_	
16(1)(b)	0			-			
16(1)(c)	0						
16(1)(d)	0	* I.A.: Inte	rnational Affa	airs Def.: Defence of	of Canada	S.A.: Subversive Act	ivities

²

2.3 Exclusions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
68(a)	0	69(1)	0	69(1)(g) re (a)	0
68(b)	0	69(1)(a)	0	69(1)(g) re (b)	0
68(c)	0	69(1)(b)	0	69(1)(g) re (c)	0
68.1	0	69(1)(c)	0	69(1)(g) re (d)	0
68.2(a)	0	69(1)(d)	0	69(1)(g) re (e)	0
68.2(b)	0	69(1)(e)	0	69(1)(g) re (f)	0
		69(1)(f)	0	69.1(1)	0

2.4 Format of information released

Disposition	Paper	Electronic	Other Formats
All disclosed	0	0	0
Disclosed in part	0	0	0
Total	0	0	0

2.5 Complexity

2.5.1 Relevant pages processed and disclosed

	Number of Pages	Number of Pages	
Disposition of Requests	Processed	Disclosed	Number of Requests
All disclosed	0	0	0
Disclosed in part	0	0	0
All exempted	0	0	0
All excluded	0	0	0
Request abandoned	0	0	0
Neither confirmed nor			
denied	0	0	0

2.5.2 Relevant pages processed and disclosed by size of requests

	Less Than 100 Pages Processed		101-500 Pages Processed		501-1000 Pages Processed		1001-5000 Pages Processed		More Than 5000 Pages Processed	
Disposition	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
All disclosed	0	0	0	0	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0	0	0	0	0
All exempted	0	0	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

2.5.3 Other complexities

Disposition	Consultation Required	Assessment of Fees	Legal Advice Sought	Other	Total
All disclosed	0	0	0	0	0
Disclosed in part	0	0	0	0	0
All exempted	0	0	0	0	0
All excluded	0	0	0	0	0
Request abandoned	0	0	0	0	0
Neither confirmed nor	0	0	0	0	0
Total	0	0	0	0	0

2.6 Deemed refusals

2.6.1 Reasons for not meeting statutory deadline

Number of Requests Closed		Principa	l Reason	
Past the Statutory Deadline		External	Internal	
r ast the Statutory Deadline	Workload	Consultation	Consultation	Other
0	0	0	0	0

2.6.2 Number of days past deadline

Number of Days Past Deadline	Number of Requests Past Deadline Where No Extension Was Taken	Number of Requests Past Deadline Where An Extension Was Taken	Total
1 to 15 days	0	0	0
16 to 30 days	0	0	0
31 to 60 days	0	0	0
61 to 120 days	0	0	0
121 to 180 days	0	0	0
181 to 365 days	0	0	0
More than 365 days	0	0	0
Total	0	0	0

2.7 Requests for translation

Translation Requests	Accepted	Refused	Total
English to French	0	0	0
French to English	0	0	0
Total	0	0	0

Part 3: Extensions

3.1 Reasons for extensions and disposition of requests

	9(1)(a)	9(1 Consu)(b) Iltation	9(1)(c)
Disposition of Requests Where an Extension Was Taken	Interference With Operations	Section 69	Other	Third-Party Notice
All disclosed	0	0	0	0
Disclosed in part	0	0	0	0
All exempted	0	0	0	0
All excluded	0	0	0	0
No records exist	0	0	0	0
Request abandoned	0	0	0	0
Total	0	0	0	0

3.2 Length of extensions

	9(1)(a)	9(1 Consu	9(1)(c)	
Length of Extensions	Interference With Operations	Section 69	Other	Third-Party Notice
30 days or less	0	0	0	0
31 to 60 days	0	0	0	0
61 to 120 days	0	0	0	0
121 to 180 days	0	0	0	0
181 to 365 days	0	0	0	0
365 days or more	0	0 0		0
Total	0	0	0	0

Part 4: Fees

	Fee Co	llected	Fee Waived or Refunded		
Fee Type	Number of Requests	Amount	Number of Requests	Amount	
Application	3	\$15	0	\$0	
Search	0	\$0	0	\$0	
Production	0	\$0	0	\$0	
Programming	0	\$0	0	\$0	
Preparation	0	\$0	0	\$0	
Alternative format	0	\$0	0	\$0	
Reproduction	0	\$0	0	\$0	
Total	3	\$15	0	\$0	

Part 5: Consultations Received From Other Institutions and Organizations

5.1 Consultations received from other Government of Canada institutions and organizations

Consultations	Other Government of Canada Institutions	Number of Pages to Review	Other Organizations	Number of Pages to Review
Received during reporting period	4	286	0	0
Outstanding from the previous reporting period	0	0	0	0
Total	4	286	0	0
Closed during the reporting period	4	286	0	0
Pending at the end of the reporting period	0	0	0	0

5.2 Recommendations and completion time for consultations received from other Government of Canada institutions

	Numb	er of Day	ys Requi	red to C	omplete	Consulta	tion Rec	uests
Recommendation	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
Disclose entirely	2	0	0	0	0	0	0	2
Disclose in part	1	0	1	0	0	0	0	2
Exempt entirely	0	0	0	0	0	0	0	0
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	3	0	1	0	0	0	0	4

5.3 Recommendations and completion time for consultations received from other organizations

	Numb	er of Da	ys Requi	red to C	omplete	Consulta	tion Rec	uests
							More	
		16 to	31 to	61 to	121 to	181 to	Than	
	1 to 15	30	60	120	180	365	365	Tatal
Recommendation	Days	Days	Days	Days	Days	Days	Days	Total
Disclose entirely	0	0	0	0	0	0	0	0
Disclose in part	0	0	0	0	0	0	0	0
Exempt entirely	0	0	0	0	0	0	0	0
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0

Part 6: Completion Time of Consultations on Cabinet Confidences

6.1 Requests with Legal Services

		han 100 rocessed	101-500 Pages 501-1000 Processed Pages Processed F			-5000 rocessed	More Than 5000 Pages Processed			
Number of Days	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

6.2 Requests with Privy Council Office

		han 100 rocessed		101–500 Pages Processed 501-1000 Pages Processed			-5000 rocessed	More Than 5000 Pages Processed		
Number of Days	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

Part 7: Complaints and Investigations

Section 32	Section 35	Section 37	Total
0	0	0	0

Part 8: Court Action

	Section 41	Section 42	Section 44	Total
ľ	0	0	0	0

Part 9: Resources Related to the Access to Information Act

9.1 Costs

Expenditures	Amount	
Salaries		\$7,800
Overtime	\$0	
Goods and Services	\$0	
Professional services contracts	\$0	
Other	\$0	1
Total	\$7,800	

9.2 Human Resources

	Person Years Dedicated to Access to Information
Resources	Activities
Full-time employees	0.13
Part-time and casual employees	0.00
Regional staff	0.00
Consultants and agency personnel	0.00
Students	0.00
Total	0.13

Note: Enter values to two decimal places.