Office of the Administrator of the Ship-source Oil Pollution Fund

Annual Report to Parliament on the *Privacy Act*

2019-2020





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1. INTRODUCTION

The Office of the Administrator of the Ship-source Oil Pollution Fund is pleased to submit to Parliament its annual report on the administration of the *Privacy Act* (PA) for the fiscal year commencing on April 1, 2019, and ending March 31, 2020. This report is submitted in accordance with section 72 of the Act. The report is tabled in Parliament through the Minister of Transport.

The *Privacy Act* took effect on July 1, 1983. The PA extends to individuals the right of access to information about themselves held by the government, subject to specific and limited exceptions. The Act also protects individuals' personal information and gives individuals substantial control over its collection, use and disclosure.

2. OUR MANDATE

The Ship-source Oil Pollution Fund (the Fund) compensates victims of oil pollution for damages caused by any type of oil, from any ship or boat, anywhere in Canadian waters. The Administrator then takes all reasonable steps to recover costs from polluters.

The Fund is managed by an independent Administrator, who reports to Parliament through the Minister of Transport. The Administrator, appointed by the Governor-in-Council:

- Offers compensation to claimants for whatever portion of the claim the Administrator finds to be established and, where a claimant accepts an offer, the Administrator directs payment to the claimant out of the Fund;
- As an independent authority, must investigate and assess all claims submitted to the Fund, subject to appeal to the Federal Court of Canada;
- Has the powers of a Commissioner under Part 1 of the Inquiries Act,
- Must take recourse action against third parties to recover the amount paid out of the Fund to a claimant and may also take action to obtain security, either prior to or after receiving a claim;
- Prepares an annual report on the operations of the Fund, which is laid before Parliament by the Minister of Transport;
- Becomes a party by statute to any proceedings commenced by a claimant against the owner of a ship, its insurer, or the International Oil Pollution Compensation (IOPC) Funds, as the case may be after having been served with the document commencing the proceedings;

- Directs payments out of the Fund for all Canadian contributions to the IOPC Funds (such contributions are based on oil receipts in Canada reported by the Administrator to the Director of the IOPC Funds);
- Participates with the Canadian delegation at meetings of the Executive Committee and the Assembly of the IOPC Funds;
- Is consulted by the Minister of Transport with regard to the release of necessary emergency funding of up to \$10 million per fiscal year (or additional funds to a maximum of \$50 million per fiscal year, if required) to the Minister of Fisheries and Oceans (DFO), to respond to a significant incident involving the discharge of oil from a ship;
- Has inspection and inquiry powers with respect to oil shippers' data reporting obligations, infringement of which may cause Administrative Monetary Penalties (AMPs).

The Fund is governed by Part 7 of the *Marine Liability Act* (MLA), and all the amendments thereto.

3. ORGANIZATIONAL STRUCTURE FOR PRIVACY ACTIVITIES

The Administrator is the designated head of the Office of the Administrator of the Fund for the *Privacy Act*. Due to the very small size of the organization, the Information Management Officer has been designated the Access to Information and Privacy (ATIP) Coordinator and retains all authorities in relation to the Act. An ATIP Consultant is hired to address any ATIP requests or related issues. There are no regional ATIP staff.

The ATIP Coordinator is accountable for the development, coordination and implementation of effective policies, guidelines, systems and procedures. This will ensure that responsibilities under the *Privacy Act* are met at the Office of the Administrator of the Fund and there is appropriate processing and proper disclosure of information. The Coordinator is also responsible for related policies, systems and procedures emanating from the Act.

The main activities of the ATIP Coordinator include:

- Processing requests under the Act;
- Developing and maintaining policies, procedures and guidelines to ensure the Act is respected by the Office of the Administrator of the Fund;
- Promoting awareness of the Act to ensure the responsiveness of the Office of the Administrator of the Fund to the obligations imposed on the government;

- Monitoring compliance of the Office of the Administrator of the Fund with the Act, regulations and relevant procedures and policies;
- Preparing annual reports to Parliament and other statutory reports, as well as other material that may be required by central agencies;
- Representing the Office of the Administrator of the Fund in dealings with the Treasury Board Secretariat (TBS), the Privacy Commissioner and other government funds and agencies regarding the application of the Act as they relate to the Office of the Administrator of the Fund;
- Supporting the Office of the Administrator of the Fund in meeting its commitments in relation to greater openness and transparency through proactive disclosure of information and the disclosure of information through informal avenues.

The delegation order for the administration of the *Privacy Act* is attached in Appendix A.

For 2019-2020, the costs directly associated with the administration of the *Privacy Act* are estimated at \$2,225.

Salaries: \$2,140 Consultant Fees: \$85

The associated human resources for 2019-2020 are estimated at 0.04 person years for administering the *Privacy Act*.

4. PRIVACY ACTIVITIES

4.1 REQUESTS, CONSULTATIONS AND PUBLIC INTEREST DISCLOSURES

During the reporting period, no official privacy requests were received and there were no outstanding requests from the previous period. This is consistent with all previous years. No consultations were received during the reporting period.

A submission was received via the ATIP Online Request Service in January 2020, but it did not to meet the criteria of an official request. At the end of the reporting period, staff was working with the requester to clarify the submission.

During the reporting period, the Office of the Administrator of the Fund did not make any disclosures of personal information pursuant to subsection 8(2)(m) of the *Privacy Act*.

There was no monitoring of compliance of the time taken to process privacy requests required.

The complete statistical report on the Act for 2019-2020 is attached in Appendix B.

4.2 COMPLAINTS, AUDITS, AND PRIVACY BREACHES

The Office of the Administrator of the Fund did not receive any *Privacy Act* complaints during this reporting period.

There were no material privacy breaches that occurred during the reporting period.

4.3 Training and awareness

All new staff are provided with a one-on-one introduction to ATIP by the ATIP Coordinator when they start their position at the Office of the Administrator of the Fund. Throughout the year, optional monthly training sessions were offered on various information management topics, including information protection. The goals are to familiarize staff with their privacy and information protection responsibilities, and to promote and facilitate adoption of information management practices, which improves adherence to policies that ensure protection of privacy as well as the efficiency and ease of retrieving information from the institution's records. These sessions were attended by an average of eight staff members (about half of the complement) per month.

Additional advice and recommendations were provided by a consultant on an as required basis to Management and staff.

4.4 Policies, guidelines, and procedures

A new filing structure for incident claims files was implemented during the reporting period. This new way of organizing records related to incident claims better ensures that records containing personal information are stored and treated in a way that provides adequate protection of the information.

A new shared drive was implemented to store records related to the incident, claims, and recovery action activities of the Office of the Administrator of the Fund that contain protected information. This ensures personal information collected as part of these activities are available only to staff members who need to know this information to carry out their tasks.

Also, new filing procedures were implemented to ensure the timely, complete and adequate capture of the information resources of business value of the Office of the Administrator of the Fund. Ensuring official files are up-to-date improves retrieval of the records if required.

4.5 PRIVACY IMPACT ASSESSMENTS (PIAS)

There were no Privacy Impact Assessments (PIAs) done during this reporting period.

4.6 IMPACT OF COVID-19 RELATED MEASURES

The Office of the Administrator of the Fund had no new or outstanding requests in the time COVID-19 related measures were in place during the reporting period.

Other *Privacy Act* responsibilities were not hindered or impacted by the COVID-19 related measures. A staff member came to the office during the shutdown caused by COVID-19 for processing pays and filing the related records, in order to avoid jeopardizing the protection of this personal information.

The supplemental statistical report on the impact of COVID-19 related measures on the administration of the Act for 2019-2020 is attached in Appendix C.

APPENDIX A: DELEGATION ORDER

The Administrator of the Ship-source Oil Pollution Fund, pursuant to section 73 of the *Privacy Act* (the *Act*) hereby designates the persons holding the positions set out herein or the persons occupying those positions on an acting basis, to exercise the powers, duties or functions of the Administrator as the head of a government institution, under the section or sections of the *Act* set out hereunder opposite each position.

Position	Privacy Act				
ATIP Coordinator	8(2)(j)	Disclosure for research purposes			
ATIP Coordinator	8(2)(m)	Disclosure in the public interest or in the interest of the individual			
ATIP Coordinator	8(4)	Copies of requests under 8(2)(e) to be retained			
ATIP Coordinator	8(5)	Notice of disclosure under 8(2)(m)			
ATIP Coordinator	9(1)	Records of disclosures to be retained			
ATIP Coordinator	9(4)	Consistent uses			
ATIP Coordinator	10	Personal information to be included in personal information banks			
ATIP Coordinator	14	Notice where access requested			
ATIP Coordinator	15	Extension of time limits			
ATIP Coordinator	17(2)(b)	Language of access			
ATIP Coordinator	17(3)(b)	Access to personal information in alternative format			
ATIP Coordinator	18(2)	Exemption (exempt bank) - Disclosure may be refused			
ATIP Coordinator	19(1)	Exemption = Personal information obtained in confidence			
ATIP Coordinator	19(2)	Exemption - Where authorized to disclose			
ATIP Coordinator	20	Exemption - Federal-provincial affairs			
ATIP Coordinator	21	Exemption - International affairs and defence			
ATIP Coordinator	22	Exemption - Law enforcement and investigation			
ATIP Coordinator	22.3	Exemption - Public Servants Disclosure Protection Act.			
ATIP Coordinator	23	Exemption - Security clearances			

Position		Privacy Act	
ATIP Coordinator	24	Exemption - Individuals sentenced for an offence	
ATIP Coordinator	25	Exemption - Safety of individuals	
ATIP Coordinator	26	Exemption - Information about another individual	
ATIP Coordinator	27	Exemption - Solicitor-client privilege	
ATIP Coordinator	28	Exemption – Medical record	
ATIP Coordinator	31	Notice of intention to investigate	
ATIP Coordinator	33(2)	Right to make representation	
ATIP Coordinator	35(1)	Findings and recommendations of Privacy Commissioner (complaints)	
ATIP Coordinator	35(4)	Access to be given	
ATIP Coordinator	36(3)	Report of findings and recommendations (exempt banks)	
ATIP Coordinator	37(3)	Report of findings and recommendations (compliance review)	
ATIP Coordinator	51(2)(b)	Special rules for hearings	
ATIP Coordinator	51(3)	Ex parte representations	
ATIP Coordinator	72(1)	Report to Parliament	

Position		Privacy Regulations				
ATIP Coordinator	9	Reasonable facilities and time provided to examine personal information				
ATIP Coordinator	11(2)	Notification that correction to personal information has been made				
ATIP Coordinator	11(4)	Notification that correction to personal information has been refused				
ATIP Coordinator	13(1)	Disclosure of personal information relating to physical or mental health may be made to qualified medical practitioner or psychologist for an opinion on whether to release information to the requester				
ATIP Coordinator	14	Disclosure of personal information relating to physical or mental health may be made to requester in presence of a qualified medical practitioner or psychologist				

Dated at Ottawa on September 2, 2020

Anna Legars, I/L/M., C

APPENDIX B: STATISTICAL REPORT



Statistical Report on the *Privacy Act*

Name of institution: Ship-source Oil Pollution Fund

Reporting period: 2019-04-01 to 2020-03-31

Section 1: Requests Under the *Privacy Act*

1.1 Number of requests

	Number of Requests
Received during reporting period	0
Outstanding from previous reporting period	0
Total	0
Closed during reporting period	0
Carried over to next reporting period	0

Section 2: Requests Closed During the Reporting Period

2.1 Disposition and completion time

Dianosition of				Complet	mpletion Time				
Disposition of Requests	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days		181 to 365 Days	Than 365	Total	
All disclosed	0	0	0	0	0	0	0	0	
Disclosed in part	0	0	0	0	0	0	0	0	
All exempted	0	0	0	0	0	0	0	0	
All excluded	0	0	0	0	0	0	0	0	
No records exist	0	0	0	0	0	0	0	0	
Request abandoned	0	0	0	0	0	0	0	0	
Neither confirmed nor denied	0	0	0	0	0	0	0	0	
Total	0	0	0	0	0	0	0	0	



2.2 Exemptions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
18(2)	0	22(1)(a)(i)	0	23(a)	0
19(1)(a)	0	22(1)(a)(ii)	0	23(b)	0
19(1)(b)	0	22(1)(a)(iii)	0	24(a)	0
19(1)(c)	0	22(1)(b)	0	24(b)	0
19(1)(d)	0	22(1)(c)	0	25	0
19(1)(e)	0	22(2)	0	26	0
19(1)(f)	0	22.1	0	27	0
20	0	22.2	0	27.1	0
21	0	22.3	0	28	0
		22.4	0		

2.3 Exclusions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
69(1)(a)	0	70(1)	0	70(1)(d)	0
69(1)(b)	0	70(1)(a)	0	70(1)(e)	0
69.1	0	70(1)(b)	0	70(1)(f)	0
		70(1)(c)	0	70.1	0

2.4 Format of information released

Paper	Electronic	Other
0	0	0

2.5 Complexity

2.5.1 Relevant pages processed and disclosed

Number of Pages Processed	Number of Pages Disclosed	Number of Requests
0	0	0

2.5.2 Relevant pages processed and disclosed by size of requests

	Less Than 10 Pages Process		101-500 Pages Processed		501-1000 Pages Processed		1001-5000 Pages Processed		More Than 5000 Pages Processed	
Disposition	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
All disclosed	0	0	0	0	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0	0	0	0	0
All exempted	0	0	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

2.5.3 Other complexities

Disposition	Consultation Required	Legal Advice Sought	Interwoven Information	Other	Total
All disclosed	0	0	0	0	0
Disclosed in part	0	0	0	0	0
All exempted	0	0	0	0	0
All excluded	0	0	0	0	0
Request abandoned	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0
Total	0	0	0	0	0

2.6 Closed requests

2.6.1 Number of requests closed within legislated timelines

	Requests closed within legislated timelines
Number of requests closed within legislated timelines	0
Percentage of requests closed within legislated timelines (%)	0

2.7 Deemed refusals

2.7.1 Reasons for not meeting legislated timelines

	Principal Reason						
Number of Requests Closed Past the Legislated Timelines	Interference with Operations / Workload	External Consultation	Internal Consultation	Other			
0	0	0	0	0			

2.7.2 Requests closed beyond legislated timelines (including any extension taken)

Number of Days Past Legislated Timelines	Number of Requests Past Legislated Timeline Where No Extension Was Taken	Past Legislated	Total
1 to 15 days	0	0	0
16 to 30 days	0	0	0
31 to 60 days	0	0	0
61 to 120 days	0	0	0
121 to 180 days	0	0	0
181 to 365 days	0	0	0
More than 365 days	0	0	0
Total	0	0	0

2.8 Requests for translation

Translation Requests	Accepted	Refused	Total
English to French	0	0	0
French to English	0	0	0
Total	0	0	0

Section 3: Disclosures Under Subsections 8(2) and 8(5)

Paragraph 8(2)(e)	Paragraph 8(2)(m)	Subsection 8(5)	Total
0	0	0	0

Section 4: Requests for Correction of Personal Information and Notations

Disposition for Correction Requests Received	Number
Notations attached	0
Requests for correction accepted	0
Total	0

Section 5: Extensions

5.1 Reasons for extensions and disposition of requests

	15(a	a)(i) Interference	with operations	15 (a)(ii)				
Number of								
requests	Further review				Cabinet			15(b)
where an	required to			Documents are	Confidence			Translation
extension	determine	Large volume of	Large volume of	difficult to	Section (Section			purposes or
was taken	exemptions	pages	requests	obtain	70)	External	Internal	conversion
0	0	0	0	0	0	0	0	0

5.2 Length of extensions

15(a)(i) Interference with operations	15 (a)(ii) Consultation	

Length of Extensions	Further review required to determine exemptions	Large volume of pages	Large volume of requests	Documents are difficult to obtain	Cabinet Confidence Section (Section 70)	External	Internal	15(b) Translation purposes or conversion
1 to 15 days	0	0	0	0	0	0	0	0
16 to 30 days	0	0	0	0	0	0	0	0
31 days or greater								0
Total	0	0	0	0	0	0	0	0

Section 6: Consultations Received From Other Institutions and Organizations

6.1 Consultations received from other Government of Canada institutions and other organizations

Consultations	Other Government of Canada Institutions	Number of Pages to Review	Other Organizations	Number of Pages to Review
Received during the reporting period	0	0	0	0
Outstanding from the previous reporting period	0	0	0	0
Total	0	0	0	0
Closed during the reporting period	0	0	0	0
Carried over to the next reporting period	0	0	0	0

6.2 Recommendations and completion time for consultations received from other Government of Canada institutions

	Num	ber of Da	ys Requi	ired to C	omplete	Consultat	ion Requ	uests
Recommendation	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
All disclosed	0	0	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0	0	0
All exempted	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0

6.3 Recommendations and completion time for consultations received from other organizations

	Nui	mber of d	ays requ	ired to c	omplete	consultat		ests
Recommendation	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
All disclosed	0	0	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0	0	0
All exempted	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0

Section 7: Completion Time of Consultations on Cabinet Confidences

7.1 Requests with Legal Services

	Fewer Than 1 Process	_		0 Pages essed		1000 rocessed		-5000 rocessed		nan 5000 rocessed
Number of Days	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

7.2 Requests with Privy Council Office

Fewer Than 1 Proces		_			501-1000 Pages Processed			-5000 rocessed		an 5000 rocessed
Number of Days	Number of Requests	Pages Disclosed	of Requests	Pages Disclosed	of Requests	Pages Disclosed	of Requests	Pages Disclosed	of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

Section 8: Complaints and Investigations Notices Received

Section 31	Section 33	Section 35	Court action	Total
0	0	0	0	0

Section 9: Privacy Impact Assessments (PIA) and Personal Information Banks (PIB)

9.1 Privacy Impact Assessments

Number of PIA(s) completed	0
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9.2 Personal Information Banks

Personal Information Banks	Active	Created	Terminated	Modified
	23	0	0	0

Section 10: Material Privacy Breaches

Number of material privacy breaches reported to TBS	0
Number of material privacy breaches reported to OPC	0

Section 11: Resources Related to the *Privacy Act*

11.1 Costs

Expenditures	Amount	
Salaries	\$2,140	
Overtime	\$0	
Goods and Services		\$85
Professional services contracts	\$85	
Other	\$0	
Total		\$2,225

11.2 Human Resources

Resources	Person Years Dedicated to Privacy Activities
Full-time employees	0.03

Part-time and casual employees	0.00
Regional staff	0.00
Consultants and agency personnel	0.01
Students	0.00
Total	0.04

Note: Enter values to two decimal places.

APPENDIX C: SUPPLEMENTAL STATISTICAL REPORT

2019-2020 Supplemental Statistical Report on the *Privacy Act* – Requests affected by COVID-19 measures

Table 1 – Requests Received				
	Number of requests			
Received from 2019-04-01 to 2020-03-13	0			
Received from 2020-03-14 to 2020-03-31	0			
Total	0			

	Number of requests closed within the legislated timelines	Number of requests closed past the legislated timelines
Received from 2019-04-01 to 2020- 03-13 and outstanding from previous reporting periods	0	0
Received from 2020-03-14 to 2020- 03-31	0	0
Total	0	0

Number of requests
0
0
0