CANADA PENSION PLAN

Annual Report 2019-2020







The following is the **Annual Report of the Canada Pension Plan for 2019–20 fiscal year.** This document is written to reflect the state of affairs as at March 31st, 2020.

This publication is available for download at **canada.ca/publicentre-ESDC**.

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PDF

Cat. No.: HS1-6E-PDF ISSN: 1494-4987

ESDC

Cat. No.: SSD-178-07-21E

Her Excellency
The Governor General of Canada

Excellency:

We have the pleasure of submitting the Annual Report of the Canada Pension Plan for the fiscal year ending March 31, 2020.

Respectfully,

The Honourable Chrystia Freeland

Deputy Prime Minister and Minister of Finance

The Honourable Kamal Khera

Minister of Seniors





6	Fiscal year 2020 at a glance
7	Canada Pension Plan in Brief
9	Beneficiaries and benefits
15	Benefit protection provisions
17	Other features
18	CPP enhancement
20	International social security agreements
22	Collecting and recording contributions
23	Services to contributors and beneficiaries

26	Appeals process
28	Ensuring program integrity
30	Ensuring financial sustainability
35	Financial accountability
38	Other expenses
39	Looking to the future
40	Canada Pension Plan consolidated financial statements for the year ended March 31, 2020

FISCAL 2020 AT A GLANCE

The maximum pensionable earnings of the Canada Pension Plan (CPP) increased from \$57,400 in 2019 to \$58,700 in 2020. The contribution rate for the base CPP remained unchanged at 9.9%.

The CPP enhancement continued its seven-year phase-in, which began on January 1, 2019, with a contribution rate of 0.6%, for a combined contribution rate of 10.5% in 2020.

In the fiscal year ending March 31, 2020:

CPP	beneficiaries per month were paid, representing a total annual efit value of \$48.9 billion of which:
0	5.4 million CPP retirement pensioners were paid \$38.3 billion² and 1.5 million post-retirement beneficiaries were paid \$683 million .
0	1.1 million surviving spouses or common-law partners and 62,000 children of deceased contributors were paid \$5.0 billion .
0	336,000 people with disabilities and 83,000 of their children were paid \$4.6 billion, and \$17 million was paid in post-retirement disability benefits.
0	167,000 death benefits totalling \$408 million were paid.

Operating expenses amounted to \$2.0 billion, or 4.09% of the \$48.9 billion in benefits.

As at March 31, 2020, total CPP net assets were valued at **\$415.6** billion, of which **\$409.6** billion is managed by CPP Investments (officially the Canada Pension Plan Investment Board). The remaining **\$6** billion is managed by Employment and Social Development Canada (ESDC), who is responsible for the administration of the CPP program.

Note: Figures above have been rounded. A beneficiary may receive more than one type of benefit.

¹ For information on contributors, refer to the **CPP Contributor's Report**.

² This amount is net of overpayments.

CANADA PENSION PLAN IN BRIEF

Employees and people who are self-employed in Canada over the age of 18 contribute either to the CPP or to its sister plan, the Quebec Pension Plan (QPP).

The CPP is managed jointly by the Government of Canada and Canada's provincial governments. Quebec manages and administers its own comparable plan, the QPP, and participates in decision-making for the CPP. Benefits under either plan are based on pension credits accumulated under both plans.

As of January 1, 2019, the Plan consists of two components:

- the base (or original) component, which began in 1966; and
- the enhanced component, which began in 2019 and serves as a top-up to the base.

(More details are available in the section **CPP Enhancement**, later in this report.)

For more information on the QPP, visit the **Retraite Québec website**.

Contributions

The CPP is financed through mandatory contributions from employees, employers and people who are self-employed, and through the revenue earned on CPP investments. Workers start contributing to the Plan at age 18.³ As shown in Table 1, the first \$3,500 of annual earnings is exempt from contributions. Contributions are then made on earnings between \$3,500 and \$58,700, which is the earnings ceiling for 2020.

As of January 1, 2020, employees contribute at a rate of 5.25% (4.95% to the base CPP and 0.3% to the CPP enhancement), and employers match that with equal contributions. Self-employed individuals contribute at the combined rate for employees and employers of 10.5% (9.9% to the base and 0.6% to the enhancement) on net business income, after expenses.

While many Canadians associate the CPP with retirement pensions, the CPP also provides disability, death, survivor, children's and post-retirement benefits. The CPP administers the largest long-term disability plan in Canada. It pays monthly benefits to eligible contributors with a disability and to their dependent children.

³ Workers who were older than age 18 at the inception of the Plan started contributing on January 1, 1966.

Most benefit calculations are based on how much and for how long a contributor has paid into the CPP and at what age they begin to receive their pension. Generally, benefits are not paid automatically—everyone must apply. However, there are two exceptions:

- As of 2020, eligible seniors who have not yet started to collect their CPP retirement pension are proactively enrolled at age 70.
- Post-retirement benefits begin automatically the year after a worker made post-retirement contributions.

 TABLE 1
 CPP contributions for 2020

CPP Contributions	Amount
Year's maximum pensionable earnings (YMPE)	\$58,700.00
Year's basic exemption (YBE)	\$3,500.00
Year's maximum contributory earnings	\$55,200.00
Year's maximum employee and employer contributions (5.25% each)	\$2,898.00
Year's maximum self-employed person's contribution (10.5%)	\$5,796.00

BENEFICIARIES AND BENEFITS

Given the aging of our population, the number of people receiving CPP benefits has increased steadily over the past decade. As a result, expenditures on benefits have also increased.

FIGURE 1 CPP – Beneficiaries and benefit expenditures by fiscal year

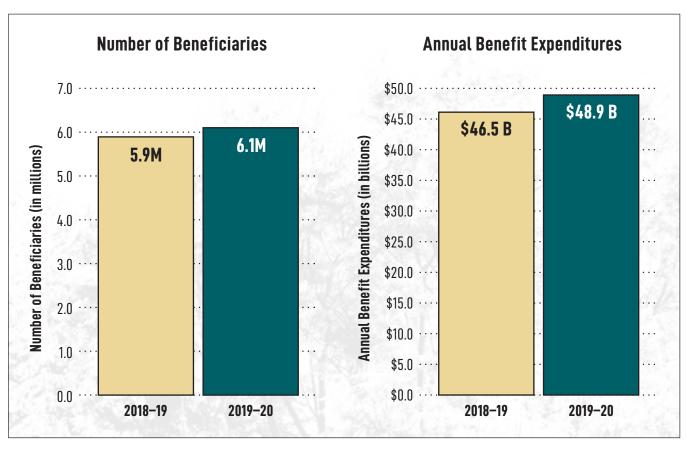
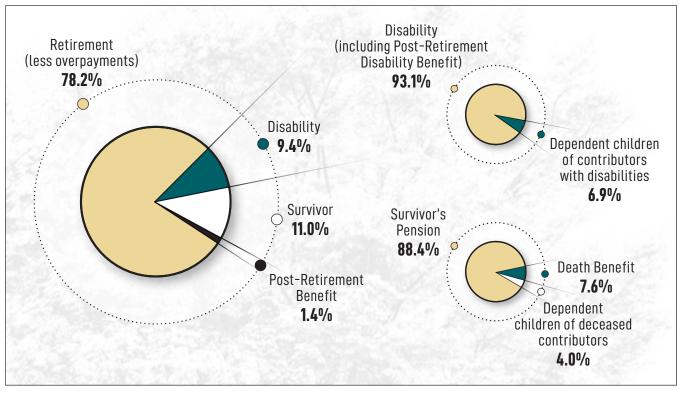


FIGURE 2 Percentage of expenditures by CPP benefit type in fiscal year 2020



Note: Numbers may not add up to 100% due to rounding.

Retirement benefits

The CPP provides two retirement benefits:

- the **CPP retirement pension**; and
- the **post-retirement benefit** for individuals who continue to work and contribute while collecting the retirement pension.

In the fiscal year ending March 31, 2020, retirement benefits (retirement pensions and post-retirement benefits⁴) represent 79.6% (\$38.9 billion) of the total benefit amount paid out (\$48.9 billion) by the CPP.

⁴ Less all net overpayments.

Retirement pension

The monthly retirement pension is the CPP's primary benefit. To begin receiving a retirement pension, the applicant must have made at least one valid contribution to the Plan and must have reached the age of 60. The amount of the contributors' retirement pensions depends on how much and for how long they have contributed and at what age they begin to receive their pension.

In the fiscal year ending March 31, 2020, the CPP paid a total of \$38.2 billion⁵ in retirement pensions to 5.4 million pensioners. In January 2020, the maximum monthly retirement pension at age 65 was \$1,175.83. The average monthly payment in fiscal year 2019–2020 was \$594.99.

Adjustments for early and late receipt of a retirement pension

Canadians are living longer and healthier lives, and the transition from work to retirement is increasingly diverse. The CPP offers flexibility for older workers who are making the transition to retirement.

CPP contributors can choose when to start receiving their retirement pension based on their individual circumstances and needs. Contributors have the flexibility to take their retirement pension earlier or later than the standard age of 65. To ensure fair treatment of contributors and beneficiaries, people

who take their retirement pension after age 65 receive a higher amount. This adjustment reflects the fact that these beneficiaries will, on average, make contributions to the CPP for a longer period of time but receive their benefits for a shorter period of time. Conversely, those who take their retirement pension before age 65 receive a reduced amount, reflecting the fact that they will, on average, make contributions to the CPP for a shorter period of time but receive their benefits for a longer period of time.

Retirement pension taken before age 65

For individuals who start receiving their retirement pension before age 65, the amount of their pension is permanently reduced by 0.6% per month. This means that a contributor who starts receiving a retirement pension at age 60 receives an annual retirement pension that is 36% less than if it were taken at age 65.

Retirement pension taken after age 65

For individuals who start receiving their retirement pension after age 65, the amount of their pension is permanently increased by 0.7% per month that they delay. This means that a contributor who delays receiving a retirement pension until age 70 receives an annual retirement pension that is 42% higher than if it were taken at age 65.

⁵ This amount is net of all overpayments.

 TABLE 2
 Maximum monthly retirement pension payments between the ages of 60 and 70 for 2020

Maximum monthly retirement pension before age 65 (0.6% adjustment reduction per month)		Maximum monthly retirement pension	Maximum monthly retirement pension after age 65 (0.7% adjustment increase per month)							
60	61	62	63	64	65	66	67	68	69	70
\$753	\$837	\$922	\$1,007	\$1,091	\$1,175.83	\$1,275	\$1,373	\$1,472	\$1,571	\$1,670
-36%	-28.8%	-21.6%	-14.4%	-7.2%	No adjustment	+8.4%	+16.8%	+25.2%	+33.6%	+42%

Note: Numbers above have been rounded and calculated at the date the beneficiary turns the age referred to in the table (for example, at age 60 and 0 months).

Because there is no additional financial advantage to waiting past age 70, as of 2020, individuals who have not yet applied for their retirement pension will be proactively enrolled when they reach that age.

Post-retirement benefits

The post-retirement benefit allows CPP retirement pension beneficiaries who keep working to increase their retirement income by continuing to contribute to the CPP, even if they are already receiving the maximum CPP retirement pension.

For Canadians between the ages of 60 and 64 who receive a CPP or QPP retirement pension and work outside Quebec, CPP contributions toward the post-retirement benefit are mandatory, while people between the ages of 65 and 70 who receive the retirement pension while working can choose whether to continue contributing. No contributions are made after age 70. Contributions toward a post-retirement benefit determines eligibility toward the post-retirement disability benefit only.

For a working beneficiary, each year of contributions results in a post-retirement benefit, which is payable the following year. This new post-retirement benefit is added to the individual's total CPP amount, including any previously earned post-retirement benefits. The amount of each post-retirement benefit increases annually with the cost of living and is payable until the death of the contributor.

In the fiscal year ending March 31, 2020, 1.5 million CPP retirement pensioners received a total of \$683 million in post-retirement benefits. The maximum monthly amount for a single post-retirement benefit at age 65 for 2020 was \$29.40. The average monthly payment for a single post-retirement benefit in fiscal year 2020 was \$13.86. However, many individuals receive multiple post-retirement benefits based on multiple years of contributions, such that the average total post-retirement benefit amount received was \$41.19.

Disability benefits

The CPP provides three disability benefits:

- the monthly CPP disability pension provided to working-age contributors with sufficient recent contributions who have a severe and prolonged disability;
- the new post-retirement disability benefit provided to retirement pension recipients under the age of 65 who meet the same disability criteria; and
- a flat-rate benefit provided to the dependent children of disabled beneficiaries.

In the fiscal year ending March 31, 2020, a total of \$4.6 billion in benefits was paid to 336,000 beneficiaries with disabilities and to 83,000 children of beneficiaries with disabilities. These benefits represented 9.4% of the total benefits paid out by the CPP in that year.

The disability pension includes a monthly flat-rate, which was \$505.79 in 2020. It also includes an earnings-related portion that is equal to 75% of a retirement pension based on the individual's contributions to the Plan before the onset of their disability. The average monthly payment in fiscal year 2020 was \$943.34.

The post-retirement disability benefit, introduced in 2019, is intended for CPP retirement pension beneficiaries found to have had a disability but not eligible for a disability pension due to being in receipt of a CPP retirement pension. Such individuals may receive the post-retirement disability benefit in addition to their retirement pension. The value of the

post-retirement disability benefit amount is equal to the flat-rate component of the disability pension, which was \$505.79 per month in 2020. A total of \$17 million was paid in post-retirement disability benefits in fiscal year 2020.

The benefit paid to dependent children of beneficiaries with disabilities is a flat-rate. In 2020, the amount was \$255.03 per month. To be eligible, children must be under 18 years of age or under 25 and in full-time attendance at school or university.

Survivor benefits

The CPP provides three survivor benefits:

- the monthly survivor's pension;
- the flat-rate children's benefit provided to the dependent children of deceased beneficiaries; and
- the one-time, lump-sum **death benefit**.

In the fiscal year ending March 31, 2020, a total of \$5.4 billion in survivor benefits were paid. These benefits represented 11% of the total benefits paid out by the CPP in that year.

Survivor's pensions are paid to the surviving spouse or common-law partner of a contributor who made sufficient contributions to the Plan. In fiscal year 2020, 1.1 million survivors received an average monthly pension of \$342.40. The benefit amount varies depending on a number of factors, including the contributions the deceased made to the Plan, the age of the surviving spouse or common-law partner and whether the survivor also receives other CPP benefits.

Prior to 2019, the survivor's pensions paid to childless survivors under the age of 45 who were found not to have had a disability, were reduced based on the survivor's age at the time of the contributor's death, but that reduction no longer applies.

There are special rules used to combine the CPP survivor's pension with either the retirement or disability pension resulting in a single combined benefit. The maximum survivor's pension for people under age 65 was \$638.28 per month in 2020. This included a flat-rate portion of \$197.34 and an earnings-related portion, which is 37.5% of the deceased contributor's retirement pension. The maximum monthly amount at age 65 and over was \$705.50, consisting of 60% of the deceased contributor's retirement pension.

The benefit paid to dependent children of deceased contributors is a flat-rate. In 2020, the amount was \$255.03 per month. In fiscal year 2020, 62,000 children of deceased contributors received this benefit. To be

eligible, children must be under 18 years of age or under 25 and in full-time attendance at school or university.

The CPP death benefit is a lump-sum payment provided to the estate of the contributor. Prior to 2019, the death benefit amounted to six times the amount of the deceased contributor's monthly retirement pension, up to a maximum of \$2,500. However, as of January 1, 2019, the value of the death benefit is no longer based on earnings but is a flat-rate of \$2,500. In fiscal year 2020, the average death benefit payment was \$2,483.05.6

Benefit summary

For up-to-date information on CPP amounts, refer to the **CPP/OAS Quarterly Reports.**

TABLE 3 Monthly payments by benefit type

Benefit type	Maximum monthly amount for 2020	Average monthly amount (in fiscal year 2020)
Retirement pension	\$1,175.83*	\$594.99
Post-retirement benefit	\$29.40*	\$13.86
Disability pension	\$1,387.66	\$943.34
Survivor's pension – 65 and over	\$705.50	\$320.60
Survivor's pension – younger than 65	\$638.28	\$435.77
Death benefit (one-time payment)	\$2,500.00	\$2,483.05

^{*} at age 65

⁶ This average amount is less than \$2,500.00 because of deaths that occurred in 2018, but the applications for the death benefits were received after the flat-rate for the lump sum death benefit payment came into effect on January 1, 2019.

BENEFIT PROTECTION PROVISIONS

The CPP includes provisions that help to compensate for periods when individuals may have relatively low or no earnings. Under the base CPP, dropping periods of low or no earnings from the calculation of average earnings increases the amount of one's CPP benefit. The enhanced component of the CPP provides similar protection by means of "drop-in" provisions that credit individuals with earnings in certain circumstances.

General drop-out provision

In the base component of the CPP, the general drop-out provision helps to offset periods of low or no earnings due to unemployment, schooling or other reasons. Up to 17% of a person's contributory period with the lowest earnings, representing a maximum of eight years, can be dropped from the benefit calculation. This increases the benefit amount for most people.

Over-65 drop-out provision

In the base component of the CPP, the over-65 drop-out provision allows periods of relatively low earnings before age 65 to be replaced by higher earnings after age 65. It may help to increase the benefit amounts of individuals who continue to work and make CPP contributions after reaching age 65, but do not yet receive the CPP retirement pension.

The value of the enhanced component of CPP benefits is based on an individual's best 40 years of earnings. This calculation largely duplicates the effects of the general drop-out and over-65 drop-out provisions. For example, it means that the seven years with the lowest earnings will be excluded from the calculation of the benefit for an individual who contributed to the enhancement between the ages of 18 and 65. Similarly, an individual who continues to work and contribute after age 65 will be able to use those earnings to determine the value of their benefit, replacing earlier years of lower earnings with higher earnings.

Child-rearing provisions

In the base component of the CPP, the child-rearing drop-out provision excludes from the calculation of benefits the periods during which contributors remained at home, or reduced their participation in the workforce, to care for children under the age of seven. Every month until the child reaches seven years of age can be excluded from the benefit calculation for a contributor who is eligible for this provision. In addition to increasing the amount of benefits, this provision may also assist people applying for survivor or disability benefits in meeting the contributory requirements for eligibility.

In the enhanced component of the CPP, the child-rearing drop-in provision will provide credits to the parents of young children who remained at home or reduced their participation in the labour force to care for children under the age of seven. Specifically, a credit is provided (or dropped in) for every year in which the parent provides care for a child under seven years of age, if this credit is higher than the parent's actual earnings in that year. The value of the credit is based on the parent's earnings in the five years before the birth or adoption of the child. These dropped in credits will increase the parent's average earnings, which will increase the value of the enhanced component of their CPP benefits.

In the enhanced component of the CPP, individuals who develop a disability in 2019 or later will have a credit "dropped in" for the months that they have a disability in accordance with the CPP legislation. The value of the credit is based on the individual's earnings in the six years before they develop a disability. These credits will be used to calculate the individual's retirement pension or any subsequent survivor's pension.

Disability exclusion and disability drop-in

In the base component of the CPP, periods during which individuals are disabled in accordance with the CPP legislation are not included in their contributory period. This ensures that individuals who are not able to pursue any substantial gainful work are not penalized.

OTHER FEATURES

The CPP also includes many progressive features that recognize family and individual circumstances. These features include pension sharing, credit splitting, portability and indexation.

Pension sharing

Pension sharing allows spouses or common-law partners who are together and receiving their CPP retirement pensions to share a portion of each other's pensions. This feature also allows one pension to be shared between them even if only one person has contributed to the Plan. The amount that is shared depends on the time the couple has lived together and their joint CPP contributory period. Pension sharing affords a measure of financial protection to the lower-earning spouse or common-law partner. Also, while it does not increase or decrease the overall pension amount paid, it may result in tax savings. Each person is responsible for any income tax that may be payable on the pension amount they receive.

Credit splitting

When a marriage or common-law relationship ends, the CPP credits accumulated by the couple during the time they lived together can be divided equally between them, if requested by or on behalf of either spouse or common-law partner. This is called "credit splitting." Credits can be split even if only one partner contributed to the Plan. Credit splitting may increase the amount of CPP benefits payable, or even create eligibility for benefits. It may also reduce the amount of benefits for one of the former partners. Credit splitting permanently alters the record of earnings, even after the death of a former spouse or common-law partner.

Portability

No matter how many times workers change jobs, and no matter in which province or territory they work, CPP and QPP coverage is uninterrupted.

Indexation

CPP payments are indexed to the cost of living. Benefit amounts are adjusted in January of each year to reflect increases in the Consumer Price Index published by Statistics Canada. As CPP beneficiaries age, the value of their CPP benefit is protected against inflation.

CPP ENHANCEMENT

The Government of Canada worked with the provinces and territories to strengthen the retirement income system by enhancing the CPP. Following a historic agreement in principle, in June 2016, by Canada's Ministers of Finance, the CPP enhancement took effect on January 1, 2019.

The CPP enhancement was designed to complement the base (or original) CPP. It serves as a top-up to the original part of the Plan, which first began in 1966. The CPP enhancement was designed to be fully funded, which means that benefits under the enhancement will build up gradually over time as individuals work and make contributions. Each year of contributions to the enhanced CPP will allow workers to accrue partial additional benefits. Fully enhanced benefits will generally become available after about 40 years of making contributions.

As indicated in Figure 3, the fully enhanced CPP retirement pension will replace one-third of a contributor's eligible average earnings, up from one quarter today. The upper limit of eligible earnings covered by the CPP will also increase by 14%. Together, these changes, once fully implemented, will increase the maximum retirement pension by about 50%.

The enhancement will also increase post-retirement benefits as well as disability and survivor's pensions based on an individual's contributions. The enhancement will not affect eligibility for CPP benefits or the amount of benefits that individuals are already receiving. Individuals who do not work and do not contribute to the CPP in 2019 or later will not be affected by the enhancement.

Contributions under the CPP enhancement

The enhancement's implementation began its seven-year phase-in in 2019. The changes to contributions are indicated in Figure 4 and include the following key elements:

- The CPP contribution rate that is applied to the current eligible earnings range (from \$3,500 to the upper limit, which is set at \$58,700 in 2020) will increase by two percentage points compared to the base CPP. This means the contribution rate will gradually increase to 11.9% by 2023 (shared equally by employers and employees, while self-employed individuals contribute at the full rate).
- In 2024, workers will begin contributing on an additional range of earnings. This range will start at the current earnings limit, called the year's maximum pensionable earnings, and will extend to a new limit that is 14% higher by 2025, phased-in over two years. The contribution rate on earnings in this new range will be 8% (shared equally by employers and employees, with self-employed individuals contributing at the full rate).

More information on the CPP enhancement is available on the **Canada Pension Plan enhancement** page.

FIGURE 3 Illustration of enhancement replacement rate and year's maximum pensionable earnings (YMPE)

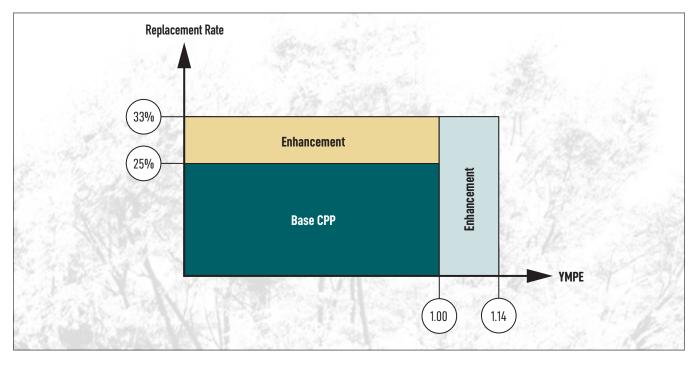
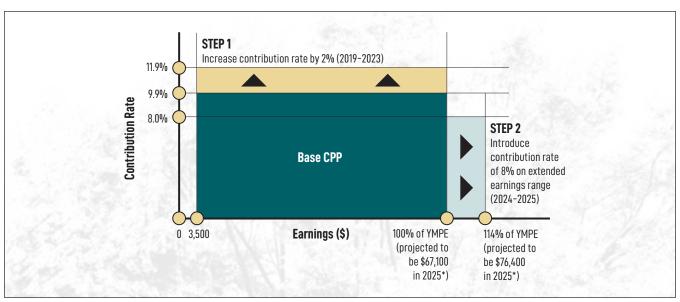


FIGURE 4 Illustration of phase-in of contributions



^{*} Office of the Chief Actuary projection

INTERNATIONAL SOCIAL SECURITY AGREEMENTS

Many individuals have lived or worked in Canada and in other countries. Consequently, Canada has entered into social security agreements with other countries to help people in Canada and abroad to qualify for CPP benefits and pensions from partner countries. Further,

social security agreements enable Canadian companies and their employees who are sent to work temporarily outside Canada to continue to contribute to the CPP and eliminate the need to contribute to the social security program of the other country for the same work.

As of March 31, 2020, Canada has concluded social security agreements with 60 countries, of which 59 are in force (consult Table 4). Negotiations towards social security agreements are ongoing with many other countries.

Canada has concluded social security agreements with the following countries:

 TABLE 4
 Social security agreements

Country	Date of agreement
Antigua and Barbuda	January 1, 1994
Australia	September 1, 1989
Austria	November 1, 1987
Barbados	January 1, 1986
Belgium	January 1, 1987
Brazil	August 1, 2014
Bulgaria	March 1, 2014
Chile	June 1, 1998
China*	January 1, 2017
Croatia	May 1, 1999
Cyprus	May 1, 1991
Czech Republic	January 1, 2003
Denmark	January 1, 1986
Dominica	January 1, 1989
Estonia	November 1, 2006
Finland	February 1, 1988

Country	Date of agreement
France	March 1, 1981
Germany	April 1, 1988
Greece	May 1, 1983
Grenada	February 1, 1999
Hungary	October 1, 2003
Iceland	October 1, 1989
India	August 1, 2015
Ireland	January 1, 1992
Israel*	September 1, 2003
Italy	January 1, 1979
Jamaica	January 1, 1984
Japan	March 1, 2008
Jersey and Guernsey	January 1, 1994
Korea (Republic of)	May 1, 1999
Latvia	November 1, 2006
Lithuania	November 1, 2006

Country	Date of agreement
Luxembourg	April 1, 1990
Malta	March 1, 1992
Mexico	May 1, 1996
Morocco	March 1, 2010
Netherlands	October 1, 1990
New Zealand	May 1, 1997
North Macedonia (Republic of)	November 1, 2011
Norway	January 1, 1987
Peru	March 1, 2017
Philippines	March 1, 1997
Poland	October 1, 2009
Portugal	May 1, 1981
Romania	November 1, 2011
Saint Lucia	January 1, 1988
Saint Vincent and the Grenadines	November 1, 1998

Country	Date of agreement
Serbia	December 1, 2014
Slovak Republic	January 1, 2003
Slovenia	January 1, 2001
Spain	January 1, 1988
St. Kitts and Nevis	January 1, 1994
Sweden	January 1, 1986
Switzerland	October 1, 1995
Trinidad and Tobago	July 1, 1999
Turkey	January 1, 2005
United Kingdom*	April 1, 1998
United States of America	August 1, 1984
Uruguay	January 1, 2002

^{*} The social security agreements with China, Israel and the United Kingdom provide an exemption from the obligation to contribute to the social security system of the other country for employers and their employees temporarily posted abroad. These agreements do not contain provisions concerning eligibility for pension benefits.

In addition, a social security agreement has been signed with Albania. It will enter into force once legal procedures have been completed in both countries.

COLLECTING AND RECORDING CONTRIBUTIONS

All CPP contributions are remitted to the Canada Revenue Agency (CRA). The CRA also assesses and verifies earnings and contributions, advises employers and employees of their rights and responsibilities, conducts audits and reconciles reports and T4 slips.

To verify that contributory requirements are met, the CRA applies a compliance and enforcement process that can vary from a computerized data match to an on-site audit.

As of March 31, 2020, the CRA reported that there are 1,920,859 employer accounts. In the fiscal year ending March 31, 2020, the CRA conducted 39,712 examinations to promote compliance with the requirements to withhold, report and remit employer source deductions. In this fiscal year, employers and employees accounted for approximately 95% of contributions, and the remaining 5% came from the self-employed. In 2019–2020, contributions amounted to \$56.1 billion.

SERVICES TO CONTRIBUTORS AND BENEFICIARIES

Within Employment and Social Development Canada (ESDC), Service Canada is the Government of Canada's one-stop service delivery network. In partnership with other departments, it provides Canadians with easy access to a growing range of government programs and services.

In 2019–2020, Service Canada continued its efforts to ensure that eligible Canadians are receiving public pension benefits to which they are entitled, and to encourage them to actively plan and prepare for their own retirement. Information on the CPP is available on the Internet, by phone, in person at Service Canada Centres and through scheduled and community outreach.

Service Canada promotes the use of online services through:

- targeted mailing of inserts, including seasonal mailing such as at tax-filing period;
- messaging added to correspondence to Canadians;
- messaging promoted through the Government of Canada website;

- messaging provided by telephone through its pensions call centre network; and
- information provided in person by employees at Service Canada Centres.

Service Canada continues to advance its e-service agenda through enhancements to the online My Service Canada Account. CPP clients can easily and securely access their personal information online. My Service Canada Account provides a single point of access for people to apply for a CPP retirement pension. In 2019–2020, approximately 149,000 people, representing 48% of all applications, applied for their CPP retirement pension online, an increase of 5% from last year.

Using My Service Canada Account, CPP clients can make enquiries, conduct transactions and, if they live in Canada, update their mailing address, telephone numbers and direct deposit information. CPP clients can also view and print copies of their tax slips for the current year and the previous six years, view and print an official copy of their statement of contributions, view the last two years of their payments, print a benefit attestation letter, apply for a voluntary federal income tax deduction and add, modify or delete their consent to communicate information to an authorized person acting on their behalf. As of January 2020, Canadians can apply for the CPP disability benefit online using their My Service Canada Account. More information is available on the **Service Canada page**.

Service Canada continues to implement a comprehensive CPP service improvement strategy to offer Canadians increasingly user-friendly electronic services and faster resolution of issues.

Processing benefits

Service Canada continues to deliver the CPP through a network of 10 processing centres located across the country. In 2019–2020, Service Canada:

- processed over 7.7 million transactions, including
 1.7 million transactions to put clients into pay for
 the first time and to renew benefits, and another
 6 million benefit adjustments or account revisions;
- made over 71 million payments valued at
 \$48.9 billion to 6.1 million beneficiaries, including
 \$4.6 billion to 419,000 CPP disability beneficiaries;
- supported 149,000 Canadians to apply for CPP retirement benefits online and fully automated the adjudication of 980,000 new post-retirement benefits; and
- answered 2.4 million CPP and Old Age Security enquiries through its specialized call centre agents and resolved 2.9 million calls through its interactive voice response system.

The timely payment of CPP benefits remains a priority. Overall, Service Canada aims to pay eligible clients their CPP retirement pension within their first month of entitlement with an objective of achieving this 90% of the time. In 2019–2020, the Department exceeded this objective and put 97% of clients in pay for their first month of entitlement (consult Table 5).

The Department continues to be committed to enhancing the delivery of the Canada Pension Plan disability benefits, particularly for people with a terminal illness or grave condition. In January 2020, it launched the CPP Disability online application through MSCA, which shortens the application process and improves understanding of eligibility. The Department also streamlined the paper application based on a more client-centric design, reducing the application from 40 to 15 pages. In March 2019, an interactive and printable CPP Disability Toolkit was introduced, to assist applicants, as well as third party organizations and medical health professionals who help clients with their application to CPP Disability benefits.

 TABLE 5
 Canada Pension Plan service standards

Service standard	National objective	2019–2020 National result	Average processing time
CPP retirement pension application Benefits are paid within the first month of entitlement	90%	97%	23 calendar days
CPP disability benefit application Decision is made within 120 calendar days of receiving a complete application	80%	54%	125 calendar days
CPP disability benefit for applicants with a terminal illness Decision is made within 5 business days of receiving a complete application	95%	92%	4 business days
CPP disability benefit for applicants with a grave medical condition Decision is made within 30 calendar days of receiving a complete application	80%	92%	19 calendar days
CPP disability benefit reconsiderations Decision is made within 120 calendar days of receiving the reconsideration request	80%	62%	122 calendar days

APPEALS PROCESS

Clients who are not satisfied with the Minister's reconsideration decisions pertaining to CPP benefits may appeal to the Social Security Tribunal of Canada.

The Tribunal is an independent administrative tribunal that makes quasi-judicial decisions on appeals-related to the *Canada Pension Plan*, the *Old Age Security Act* and the *Employment Insurance Act*.

The Tribunal consists of two separate divisions: the **General Division** and the **Appeal Division**. The General Division is composed of two sections: Income Security and Employment Insurance.

The **General Division Income Security** section hears both CPP appeals and OAS appeals. The **Appeal Division** hears appeals from the General Division.

The Social Security Tribunal has service standards to set an expectation of how many days it should take to complete appeals under normal circumstances (consult Table 6). It has introduced navigators to guide appellants through the appeal process, and help them be ready sooner and be more prepared for their hearing. It has also been able to schedule hearings sooner by offering videoconference hearings from personal devices.

More information on appeal service standards is available by visiting **the Social Security Tribunal service standards** page.

 TABLE 6
 Appeal service standards

Service standard	Objective	2019–2020 Result	Average processing time
General Division – CPP appeals Complete decisions within 70 days of the parties being ready for a hearing	80%	60%	81 calendar days
Appeal Division – CPP appeals Make a decision on permission to appeal within 60 days of an appeal being filed	85%	92%	30 calendar days
Appeal Division – CPP appeals Make a final decision within 210 days of leave to appeal being granted	85%	94%	115 calendar days

General Division Income Security

In 2019–2020, the General Division Income Security Section received 1,973 new appeals. Of those appeals, 1,751 were related to CPP benefits. As of March 31, 2020, the General Division Income Security Section concluded 2,590 appeals, 2,212 of which related to CPP benefits.

Appeal Division

In 2019–2020, the Appeal Division received 315 appeals of decisions from the General Division Income Security Section. Of these appeals, 258 were related to CPP benefits. As of March 31, 2020, the Appeal Division concluded 335 appeals, of which 271 related to CPP benefits.

ENSURING PROGRAM INTEGRITY

To ensure the accuracy of benefit payments, the security and privacy of personal information and the overall quality of service, ESDC continues to enhance the efficiency, accuracy and integrity of its operations through various business improvement measures.

Meeting the expectations of Canadians—
that government services and benefits are delivered
to the right person, for the right amount, for the
intended purpose and at the right time while ensuring
responsible stewardship of program funds and protecting
personal information—is a cornerstone of ESDC's
service commitment. Enhanced and modernized
integrity-related activities within the CPP are essential
to meeting these expectations and ensuring the public's
trust and confidence in the effective management
of this program.

Integrity-related activities detect and correct existing incorrect payments, reduce program costs by preventing incorrect payments and identify systemic impediments to clients receiving their correct and full benefit entitlement. These activities consist of risk-based analysis measures, which ensure that appropriate and effective controls are in place, and that the causes of incorrect payments are identified and mitigated. Integrity-related activities also

make use of modern analytical techniques to improve business intelligence and ensure that errors and fraud are managed throughout the program's life cycle.

As part of its effort to address overpayment situations, ESDC conducts reviews of benefit entitlements and investigations to address situations in which clients are suspected of receiving benefits to which they are not entitled. These activities resulted in \$13.5 million in accounts receivable as overpayments which is included in the total overpayment amount of \$122 million detected in 2019–2020. In addition, integrity related activities prevented an estimated \$12.7 million from being incorrectly paid in 2019–2020. A further estimated \$68.2 million has been prevented from being incorrectly paid for future years. The recovered overpayments are credited to the CPP, thereby helping to maintain the long-term sustainability of the Plan.

The mitigation of risks associated with false or inaccurate claims regarding the identity of an individual or an organization is fundamental to the integrity of the CPP program. This is why the Department has a sound identity management policy for the registration, authentication and validation of identity across service delivery channels (in person, phone, mail and online). This means clients know what is expected from them when asked to confirm their identity and through information sharing agreements with provincial jurisdictions, the Department is able to validate identity against source documents. The Department also provides guidance and tools to staff responsible for identifying management practices and monitors outcomes for the ongoing refinement of identity management policy

instruments. This approach enhances data integrity and quality, improves security and the protection of personal information, and enhances the service experience for clients by reducing errors and eliminating inefficiencies, which could affect wait times for benefits.

ENSURING FINANCIAL SUSTAINABILITY

As joint stewards of the CPP, Canada's federal and provincial finance ministers review the CPP's financial state every three years and make recommendations as to whether benefits and/or contribution rates should be changed. This process is referred to as the CPP triennial review. As of January 1, 2019, the triennial review applies to both components of the CPP: the base and the enhancement.

The Ministers of Finance make their recommendations based on a number of factors, including the results of an examination of the CPP by the Chief Actuary of Canada. The Chief Actuary is required under the legislation to produce an actuarial report on the CPP every three years (in the first year of the legislated ministerial triennial review of the Plan). The CPP legislation also provides that, upon request from the federal Minister of Finance, the Chief Actuary prepare an actuarial report any time a bill is introduced in the House of Commons that has, in the view of the Chief Actuary, a material impact on the estimates in the most recent triennial actuarial report. This reporting ensures that the long-term financial implications of proposed changes to the Plan are given timely consideration by the Ministers of Finance.

Changes to the CPP legislation governing the level of benefits or the rate of contributions and changes to the *Canada Pension Plan Investment Board Act* can be made only through an act of Parliament. Any such changes also require the agreement of at least two thirds of the provinces, representing at least two-thirds of the population of all the provinces. The changes come into force only after a notice period, unless all of the provinces waive this requirement, and only after provinces have provided formal consent to the changes by way of orders in council. Quebec participates in decision-making regarding changes to the CPP legislation to ensure a high degree of portability of QPP and CPP benefits across Canada.

Funding approach

When it was introduced in 1966, the (base) CPP was designed as a pay-as-you-go plan with a small reserve. This meant that the benefits for one generation would be paid largely from the contributions of later generations. This approach made sense under the demographic and economic circumstances of the time, due to the rapid growth in wages and labour force participation as well as the low rates of return on investments. However, demographic and economic developments, as well as changes to benefits and an increase in disability claims in the following three decades, resulted in significantly higher costs. Starting in the mid-1980s, the finances of the CPP came under increasing pressure as assets declined and increases in contribution rates became necessary. In 1993, it was projected that the pay-as-you-go rate would be 14.2% by 2030 and that the reserve fund would be depleted by 2015. Continuing to finance the CPP on a pay-as-you-go basis would have meant

imposing a heavy financial burden on the future Canadian workforce. This was deemed unacceptable by the federal and provincial governments.

Amendments were therefore made in 1997 to gradually raise the level of CPP funding. Changes were implemented to: increase the contribution rates over the short term; reduce the growth of benefits over the long term; and invest cash flows not needed to pay benefits in the financial markets through the CPP Investment Board in order to achieve higher rates of return. A further amendment was included to ensure that any increase in benefits or new benefits provided under the CPP would be fully funded.

The reform package agreed to by the federal and provincial governments in 1997 included:

- The introduction of steady-state funding —
 This replaced pay-as-you-go financing to build
 a reserve of assets and stabilize the ratio of assets
 to expenditures over time. Steady-state funding is
 based on a constant contribution rate that finances
 the base CPP without the full-funding requirement
 for increased or new benefits.
- The introduction of full funding This means that changes to the base CPP that increase or add new benefits are fully funded. In other words, benefit costs are paid as benefits are earned, and any costs associated with benefits that are already earned but not paid for are amortized and paid for over a defined period of time, consistent with common actuarial practice.

The sum of the steady-state and full-funding rates is the minimum contribution rate required to fund the base CPP.

If, at any time, the base CPP minimum contribution rate is higher than the legislated contribution rate, and if the Ministers of Finance do not agree on a course of action, then automatic provisions in the CPP legislation would be triggered to sustain the base CPP. An increase in the legislated rate would be phased in over three years, and benefit indexation would be suspended until the following triennial review.

The dual funding objectives for the base CPP of steady state and full funding were introduced to improve fairness across generations. The move to steady-state funding eases some of the contribution burden on future generations. Under full funding, each generation that receives benefit enrichments is more likely to pay for them in full and not pass on the cost to future generations.

In keeping with the dual funding nature of the Plan, the CPP enhancement is fully funded in order to ensure fairness across generations. The CPP enhancement is designed so that the additional contributions along with projected investment income will be sufficient to fully pay the projected benefits at the legislated first and second additional contribution rates.

Regulations concerning what happens if the CPP enhancement is not sustainable under the legislated additional contribution rates have been formulated in the *Additional Canada Pension Plan Sustainability Regulations*, which were pre-published in the *Canada Gazette*.⁷

⁷ Canada Gazette, Part I, Volume 152, Issue No. 42, October 20, 2018

These new regulations will apply only in the event that the additional minimum contribution rates deviate to a certain extent and for a certain amount of time from their respective legislated rates and no action is taken by the Ministers of Finance to address the deviation. In such case, adjustments would be made to current and future benefits and possibly to the additional contribution rates.

The Additional Canada Pension Plan Sustainability Regulations have received the formal consent of at least two thirds of the provinces, representing at least two thirds of the population of all provinces. The regulations will come into force once the formal approval process at the federal level is completed.

Actuarial reporting on the financial state of the CPP

The most recent triennial actuarial report on the CPP, the *Thirtieth Actuarial Report on the Canada Pension Plan as at 31 December 2018*, prepared by the Office of the Chief Actuary, was tabled by the federal Minister of Finance in Parliament on December 10, 2019. This report was the first triennial CPP actuarial report to be in respect of both the base and enhanced components of the Plan, in accordance with the CPP legislation.

For both the base and additional components of the CPP, the Chief Actuary determines the minimum contribution rates required in accordance with regulations and states these rates in the actuarial report. The most recent regulations are the *Calculation of Contribution Rates Regulations*, 2018, which were pre-published in the *Canada Gazette*.⁹

These regulations have received the formal consent of at least two thirds of the provinces, representing at least two-thirds of the population of all provinces, and as such, will come into force once the formal approval process at the federal level is completed. The minimum contribution rates stated in the *Thirtieth Actuarial Report on the Canada Pension Plan as at 31 December 2018* were determined in accordance with the *Calculation of Contribution Rates Regulations, 2018*.

For the base component of the CPP, the minimum contribution rate is 9.75% for years 2022 to 2033 and 9.72% for 2034 and thereafter. This rate is the sum of the base CPP steady-state and full-funding contribution rates. The steady-state contribution rate is determined to be 9.71% for 2022 and thereafter. The full-funding rate in respect of base CPP amendments is determined to be 0.04% for years 2022 to 2033 and 0.01% for 2034 and thereafter.

For the additional (enhanced) component of the CPP, the first and second additional minimum contribution rates are determined to be 1.98% for the year 2023 and thereafter, and 7.92% for 2024 and thereafter, respectively. The first additional minimum contribution rate for 2022 is determined to be 1.49%.

⁸ The Thirtieth Actuarial Report on the Canada Pension Plan as at 31 December 2018 was prepared before the COVID-19 pandemic occurred and, as such, does not reflect the potential impacts of the pandemic on the financial state of the CPP. The actual and projected impacts of the pandemic will be reflected in future CPP actuarial reports.

⁹ Canada Gazette, Part I, Volume 152, Issue No. 42, October 20, 2018

According to the financial projections of the *Thirtieth Actuarial Report on the Canada Pension Plan as at* 31 *December 2018*, the annual amount of contributions paid by Canadians into the base component of the CPP is expected to exceed the annual amount of benefits paid out until 2021 inclusive, and to be less than the amount of benefits thereafter. For the additional component of the CPP, contributions paid are projected to exceed benefits until the year 2057 inclusive, and to be less than the amount of benefits thereafter. Funds not immediately required to pay benefits are transferred to the Investment Board according to different investment portfolios for the base and additional components of the Plan.

The assets under the base component of the CPP are expected to increase significantly over the next decade and then to continue increasing, but at a slower pace. Under the legislated contribution rate of 9.9%, the ratio of assets to the following year's expenditures is projected to slowly grow from a level of 7.5 to 9.5 over the long term. The accumulation of base CPP assets will help pay for benefits as the population continues aging and more and more baby boomers begin to collect their retirement pensions.

In 2022 and thereafter, as baby boomers continue to retire and base CPP benefits paid begin to exceed contributions, investment income from the accumulated assets will provide the funds necessary to make up the difference. However, contributions will remain the main source of funding for benefits for the base Plan. The Report concludes that, despite the projected substantial increase in benefits paid as a result of an aging population, the base CPP legislated contribution rate of 9.9% exceeds the minimum contribution rate and the base CPP is expected to meet its obligations over the long term.

Assets under the additional component of the CPP are expected to increase rapidly over the next several decades as contributions are projected to exceed expenditures. The ratio of assets to the following year's expenditures is projected to increase rapidly until 2025 and then decrease after that, reaching a level of about 26 by 2075 and remaining at that level up to 2095. Due to the financing approach of the additional component of the Plan, investment income will become a major source of revenues for it. Demographic changes affecting the base CPP, particularly the aging of the population and retirement of the baby boomers, will also affect the additional CPP, but to a lesser extent than the base CPP due to the different financing approaches of the two plans. The Report confirms that the legislated first additional contribution rate of 2.0% for the year 2023 and thereafter and second additional contribution rate of 8.0% for 2024 and thereafter are sufficient, along with projected investment income, to fully pay the projected expenditures of the additional CPP over the long term. Further, the legislated additional rates are sufficiently close to the minimum rates such that no action is needed to address the differences.

The previous triennial report was the *Twenty-Seventh*Actuarial Report on the Canada Pension Plan as at
31 December 2015, which was tabled in Parliament
on September 27, 2016. The CPP statute was subject
to a series of amendments since that report, pursuant
to the adoption of several bills:

- **Bill C-26** An Act to amend the Canada Pension Plan, the Canada Pension Plan Investment Board Act and the Income Tax Act, which received royal assent on December 15, 2016.
 - Introduction of the CPP enhancement.

- **Bill C-74** *Budget Implementation Act, 2018, No. 1,* which received royal assent on June 21, 2018.
 - Benefit improvements to both the base and additional components of the CPP.
- **Bill C-86** *Budget Implementation Act, 2018, No. 2,* which received royal assent on December 13, 2018.
 - Technical amendments to CPP legislation.
- **Bill C-97** *Budget Implementation Act, 2019, No. 1,* which received royal assent on June 21, 2019.
 - Proactive enrollment for CPP retirement pension at age 70.

The Twenty-Eighth Actuarial Report Supplementing the Actuarial Report on the Canada Pension Plan as at 31 December 2015, which was tabled in Parliament on October 28, 2016, was prepared to show the estimates for the Plan in respect of the introduction of the CPP enhancement (Bill C-26). The Twenty-Ninth Actuarial Report supplementing the Twenty-Seventh and Twenty-Eighth Actuarial Reports on the Canada Pension Plan as at 31 December 2015, which was tabled in Parliament on May 1, 2018, was prepared to show the effect of Bill C-74 on the long-term financial states of the base and additional components of the Plan. There was no supplemental actuarial report in respect of Bill C-86 since the cost impacts on the CPP were deemed to be small to negligible.

The Thirtieth Actuarial Report on the Canada Pension Plan as at 31 December 2018 takes into account all the above listed amendments. It also takes into account the Calculation of Contribution Rates Regulations, 2018 and the Additional Canada Pension Plan Sustainability Regulations, mentioned above.

A panel of three independent actuaries, which was selected based on recommendations of the United Kingdom Government Actuary's Department, reviewed the *Thirtieth Actuarial Report on the Canada Pension Plan as at 31 December 2018*. The external panel's findings confirmed that the work performed by the Office of the Chief Actuary on the Report complied with all professional standards of practice and statutory requirements. The external panel also concluded that the methods and assumptions used for the Report were reasonable, confirming that the legislated contribution rates are sufficient to finance the CPP over the long term.

In addition to these main conclusions, the panel made a number of recommendations regarding the various aspects of the actuarial report, including data, assumptions, uncertainty, reporting, internal training and model documentation. The Government Actuary's Department affirmed that the reviewers carried out a sufficiently thorough review and that the work was adequate and reasonable. As a result, Canadians can have confidence in the results of the *Thirtieth Actuarial Report on the Canada Pension Plan as at 31 December 2018* and the conclusions reached by the Chief Actuary about the long-term financial sustainability of the CPP.

The next triennial actuarial report on the CPP, which will report on the financial state of the base and additional components of the Plan as of December 31, 2021, is due by December 2022.

To view the CPP's actuarial reports, reviews and studies, visit the **Office of the Chief Actuary**.

FINANCIAL ACCOUNTABILITY

The CPP uses the accrual basis of accounting for revenues and expenditures. This method gives administrators a detailed financial picture and allows accurate matching of revenue and expenditures in the year in which they occur.

CPP accounts

Two separate accounts, the CPP Account and the Additional CPP Account, have been established in the accounts of the Government of Canada to record the financial elements of the base CPP and the enhanced CPP respectively (such as contributions, interest, earned pensions and other benefits paid, as well as administrative expenditures). The CPP accounts also record the amounts transferred to, or received from, the Investment Board. Spending authority, as per sections 108(4) and 108.2(4) of the Canada Pension Plan, is limited to the CPP net assets, which includes both accounts. It is important to note, however, that funds cannot be transferred between accounts such that the base CPP will be wholly funded from the CPP Account, while the enhancement will be funded from the Additional CPP Account. The CPP assets are not part of the federal government's revenues and expenditures.

In keeping with *An Act to amend the Canada Pension Plan and the Canada Pension Plan Investment Board Act,* which came into force on April 1, 2004, CPP Investments is responsible for investing the remaining funds after the CPP operational needs have been met. The CPP Accounts' operating balances are managed by the Government of Canada.

CPP Investments

Created by an act of Parliament in 1997, the Canada Pension Plan Investment Board (CPPIB) is a professional investment management organization with a critical purpose: to help provide a foundation on which Canadians build financial security in retirement. The assets of the CPP not currently needed to pay pension, disability and survivor benefits are managed by the CPPIB, which since 2019 operates as CPP Investments.

The organization is accountable to Parliament and to Canada's Ministers of Finance, however it is governed independently from the CPP and operates at arm's length from governments. CPP Investments' legislated mandate is to maximize investment returns without undue risk of loss. In doing so, it is required to act in the best interest of contributors and beneficiaries, and to take into account factors that may affect the funding of the CPP and its ability to meet its financial obligations.

CPP Investments headquarters is in Toronto with offices around the world.

For more information on CPP Investments' mandate, governance structure and investment policy, visit **CPP Investments.**

CPP assets and cash management

Pursuant to section 108.1 of the *Canada Pension Plan* and an administrative agreement between the CPP and CPP Investments, amounts not required to meet specified obligations of the CPP are transferred weekly to CPP Investments in order to gain a better return. The cash flow forecasts of the CPP determine the amount to be transferred to or from CPP Investments and these forecasts are updated regularly.

Employment and Social Development Canada continues to work closely with CPP Investments, various government departments and banks to coordinate these transfers and manage a tightly controlled process. A control framework is in place to ensure that the transfer process is followed correctly and that all controls are effective. For instance, ESDC obtains confirmation at all critical transfer points and can therefore monitor the cash flow from one point to the next.

CPP net assets

In fiscal year 2019–2020, the CPP Fund grew to \$415.6 billion. The Government of Canada held \$6.0 billion of these assets to meet CPP pensions, benefits and operating expenses obligations. The remaining \$409.6 billion is managed by CPP Investments. In terms of net assets, the CPP Fund ranks as one of the world's largest retirement funds.

For the 10-year period ending March 31, 2020, the Fund held by CPP Investments had an annualized net nominal rate of return of 9.9%. Over that 10-year period, CPP Investments has contributed \$235.2 billion in cumulative net income to the Fund, after all CPP Investments' costs.

Investing for our future

CPP Investments made the strategic decision in 2006 to move progressively away from largely index-based investments towards the more active selection of investments in order to capitalize on its comparative advantages. CPP Investments benefits from the CPP Fund's exceptionally long investment horizon, certainty of assets and scale. It has also developed a world-class investment team, which is complemented with top-tier external partners that support its internal capabilities. CPP Investments takes a disciplined, prudent, long-term approach to managing the total portfolio.

In managing the Fund, CPP Investments pursues a diverse set of investment programs that stabilize performance and contribute to the long-term sustainability of the Canada Pension Plan. CPP Investments ensures that the Fund has both asset and geographic diversification to make the Fund more resilient to single-market volatility. In order to build a diversified portfolio of CPP assets, investments are made in public equities, private equities, real estate, infrastructure and fixed income instruments. The investments have become increasingly international, benefitting from positive global growth in the world's largest investment markets, and fostering greater resiliency during periods of slow growth within specific regions.

CPP Investments reporting

CPP Investments reports its financial performance on a quarterly and annual basis. Legislation requires CPP Investments to hold public meetings every two years in each province, excluding Quebec, which operates the separate Quebec Pension Plan.

The purpose of these meetings is for CPP Investments to present its most recent annual report and to provide the public with the opportunity to ask questions about the policies, operations and future plans of CPP Investments.

OTHER EXPENSES

CPP expenses consist of pensions and benefits paid, operating expenses and benefit overpayments as detailed in the CPP consolidated statement of operations for the year ended March 31, 2020.

Operating expenses

CPP operating expenses of \$2.0 billion in 2019–2020 represent 4.09% of the \$48.9 billion in benefits paid. Table 7 presents the CPP's operating expenses for the last two years.

Overpayment of benefits

Consistent with its mandate to manage the CPP effectively, ESDC has procedures in place to detect benefit overpayments. During 2019–2020, overpayments totalling \$122 million were detected, \$89 million in overpayments were recovered and debts of \$28 million were forgiven. The above figures represent a net increase of \$5 million in the accounts receivable for the year.

TABLE 7CPP operating expenses for 2019–2020 and 2018–2019

Department/Agency/Crown Corporation	2019–2020 in millions of dollars	2018–2019 in millions of dollars
CPP Investments*	1,254	1,203
Employment and Social Development Canada	427	378
Canada Revenue Agency	237	207
Treasury Board Secretariat	34	32
Administrative Tribunals Support Service of Canada	15	13
Public Services and Procurement Canada	6	5
Office of the Superintendent of Financial Institutions (where the Office of the Chief Actuary is housed)/Finance Canada	3	3
Total	1,976	1,841

^{*} The operating expenses do not include the transaction costs and investment management fees since these are presented as part of net investment income (loss). For more details, refer to the "Canada Pension Plan consolidated statement of operations" and the financial statements of the CPP Investments Annual Report.

LOOKING TO THE FUTURE

The Canada Pension Plan is reviewed by Ministers of Finance every three years to ensure that it continues to meet the evolving needs of Canadians. The 2019–2021 Triennial Review began in late 2019, following the tabling of the *Thirtieth Actuarial Report* on the Canada Pension Plan as at December 31, 2018.

CANADA PENSION PLAN CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED MARCH 31, 2020





Employment and Social Development Canada

Emploi et Développement social Canada

Canada Pension Plan

Canada Pension Plan Consolidated Financial Statements for the year ended March 31, 2020

Canada Pension Plan Management's Responsibility for Financial Statements

The consolidated financial statements of the Canada Pension Plan are prepared in accordance with the *Canada Pension Plan* by the management of Employment and Social Development Canada. Management is responsible for determining that the applicable financial reporting framework is acceptable and is responsible for the integrity and objectivity of the information in the consolidated financial statements, including the amounts which must, of necessity, be based on best estimates and judgment. The significant accounting policies are identified in Note 2 to the consolidated financial statements. The financial information presented throughout the Annual Report is consistent with the consolidated financial statements.

To fulfill its accounting and reporting responsibilities, management has developed and maintains books of account, financial and management controls, information systems and management practices. These systems are designed to provide reasonable assurance that financial information is reliable, that assets are safeguarded and that transactions are properly authorized and recorded in accordance with the *Canada Pension Plan*, the *Canada Pension Plan Investment Board Act* and the *Financial Administration Act* and their accompanying regulations.

The Auditor General of Canada, the external auditor of the Canada Pension Plan, conducts an independent audit of the consolidated financial statements in accordance with Canadian generally accepted auditing standards and provides a report to the Minister of Employment, Workforce Development and Disability Inclusion.

Mark Perlman, CPA, CMA
Chief Financial Officer

Employment and Social Development Canada

Graham Flack Deputy Minister

Employment and Social Development Canada

Gatineau, Canada October 2, 2020



Bureau du du Canada

INDEPENDENT AUDITOR'S REPORT

To the Minister of Employment, Workforce Development and Disability Inclusion

Opinion

We have audited the consolidated financial statements of the Canada Pension Plan, which comprise the consolidated statement of financial position as at 31 March 2020, and the consolidated statement of operations, consolidated statement of changes in financial assets available for benefit payments and consolidated statement of cash flow for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements of the Canada Pension Plan for the year ended 31 March 2020 are prepared, in all material respects, in accordance with the basis of accounting described in Note 2 to the consolidated financial statements.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Canada Pension Plan in accordance with the ethical requirements that are relevant to our audit of the consolidated financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Accounting

We draw attention to Note 2 to the consolidated financial statements, which describes the basis of accounting. The consolidated financial statements are prepared to assist management of the Canada Pension Plan in complying with the financial reporting provisions of the Canada Pension Plan legislation. As a result, the consolidated financial statements may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements

Management is responsible for the preparation of the consolidated financial statements in accordance with the basis of accounting described in Note 2 to the consolidated financial statements, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Canada Pension Plan's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Canada Pension Plan or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Canada Pension Plan's financial reporting process.

Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Canada Pension Plan's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Canada Pension Plan's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Canada Pension Plan to cease to continue as a going concern.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities
 or business activities within the Canada Pension Plan to express an opinion on the consolidated
 financial statements. We are responsible for the direction, supervision, and performance
 of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Mathieu Le Sage, CPA, CGA

Principal

for the Auditor General of Canada

Ottawa, Canada 2 October 2020

Canada Pension Plan Consolidated Statement of Financial Position

As at March 31

	2020	2019
	(in millio	ns of dollars)
Financial assets		
Cash (Note 3)	473	251
Receivables (Note 4)	6,393	5,415
Investments (Notes 6 and 18)	536,313	495,925
Pending trades receivable (Note 6)	7,025	4,692
Other	-	75
	550,204	506,358
Liabilities		
Payables and accrued liabilities (Note 8)	1,368	1,168
Investment liabilities (Notes 6 and 18)	127,075	104,222
Pending trades payable (Note 6)	6,619	4,401
	135,062	109,791
Financial assets available for benefit payments	415,142	396,567
Non-financial assets		
Premises, equipment and others	495	449
Assets available for benefit payments	415,637	397,016

Actuarial obligation in respect of benefits (Note 13) Contractual obligations and commitments (Note 14) Contingent liabilities (Note 15)

The accompanying notes are an integral part of these consolidated financial statements.

Approved by:

Mark Perlman, CPA, CMA
Chief Financial Officer

Employment and Social Development Canada

Graham Flack Deputy Minister

Employment and Social Development Canada

Canada Pension Plan Consolidated Statement of Operations

for the year ended March 31

	Budget 2020	Actual 2020	Actual 2019
	(Note 9)	(in millio	ns of dollars)
Revenues			
Contributions	54,417	56,142	51,184
Net investment income	04,417	00,142	01,104
Realized gains (Note 18)	_	23,438	34,203
Unrealized losses (Note 18)	_	(17,248)	(8,265)
Interest income (Note 18)	_	5,312	4,362
Dividend income	_	5,598	6,358
Other income (Note 18)	_	(23)	(262)
Investment management fees	_	(1,808)	(1,586)
Borrowing costs (Note 18)	_	(1,523)	(1,163)
Transaction costs (Note 18)	_	(390)	(429)
	18,611	13,356	33,218
	,	•	,
	73,028	69,498	84,402
Expenses			
Pensions and benefits			
Retirement	39,142	38,333	36,286
Survivor	4,757	4,745	4,586
Disability	4,401	4,277	4,263
Disabled contributor's child	328	316	320
Death	428	408	377
Orphan	218	217	211
Post-Retirement		683	553
Post-Retirement Disability	_	17	-
Net overpayments (Note 4)	_	(95)	(54)
······································	49,274	48,901	46,542
Operating expenses (Note 11)	1,824	1,976	1,841
Operating expenses (Note 11)	1,024	1,370	1,041
	51,098	50,877	48,383
Net increase in assets available for benefit payments	21,930	18,621	36,019
Assets available for benefit payments, beginning of year	397,016	397,016	360,997
		•	
Assets available for benefit payments, end of year	418,946	415,637	397,016

The accompanying notes are an integral part of these consolidated financial statements.

Canada Pension Plan Consolidated Statement of Changes in Financial Assets Available for Benefit Payments

for the year ended March 31

	Budget	Actual	Actual
	2020	2020	2019
	(Note 9)	(in millio	ns of dollars)
Net increase in assets available for benefit payments	21,930	18,621	36,019
Changes in non-financial assets	-	(46)	(52)
Increase in financial assets available for benefit payments	21,930	18,575	35,967
Financial assets available for benefit payments,			
beginning of year	396,567	396,567	360,600
Financial assets available for benefit payments, end of			
year	418,497	415,142	396,567

The accompanying notes are an integral part of these consolidated financial statements.

Canada Pension Plan Consolidated Statement of Cash Flow

for the year ended March 31

	2020	2019
• " " "	(in millions of doll	
Operating activities		
Cash receipts		
Contributions	55,182	51,151
Interest on investments (Note 18)	5,324	5,078
Dividends on investments (Note 18)	5,502	6,379
Cash payments		
Pensions and benefits	(48,859)	(46,549)
Operating expenses	(1,775)	(1,953)
Borrowing costs (Note 18)	(1,446)	(1,065)
Investment management fees	(805)	(1,001)
Transaction costs (Note 18)	(382)	(394)
Other investment expenses (Note 18)	(31)	(260)
Cash flows from operating activities	12,710	11,386
Capital activities Acquisition of premises and equipment Cash flows used in capital activities	(32) (32)	(59) (59)
Financing activities		
Proceeds from debt financing liabilities (Note 6)	29,507	36,784
Repayments of debt financing liabilities (Note 6)	(24,830)	(30,929)
Cash flows from financing activities	4,677	5,855
Investing activities		
Purchases	(2,481,235)	(3,015,044)
Disposals (Note 18)	2,464,102	2,997,998
Cash flows used in investing activities	(17,133)	(17,046)
Net increase (decrease) in cash	222	136
Cash, beginning of year	251	115
Cash, end of year	473	251

The accompanying notes are an integral part of these consolidated financial statements.

for the year ended March 31, 2020

1. Authority, Objective and Responsibilities

a) Description of the Canada Pension Plan

The Canada Pension Plan (CPP) is a federal/provincial plan established by an Act of Parliament in 1965 and its operations began in 1966. It is a compulsory and contributory social insurance program operating in all parts of Canada except Quebec, which operates the Québec Pension Plan (QPP), a comparable program.

The CPP's objective is to provide a measure of protection to workers and their families against the loss of earnings due to retirement, disability or death. The CPP is financed by contributions and investment returns. Employers and employees pay contributions equally to the CPP. Self-employed workers pay the full amount.

The CPP is administered by the Government of Canada (GoC) and the provinces. The Minister of Employment, Workforce Development and Disability Inclusion is responsible for the administration of the CPP, under the *Canada Pension Plan*; the Minister of National Revenue is responsible for collecting contributions. The Minister of Finance and his provincial counterparts are responsible for setting CPP contribution rates, pension and benefit levels and funding policy.

CPP Investment Board (CPPIB or CPP Investments), a federal crown corporation, was established in December 1997 pursuant to the *Canada Pension Plan Investment Board Act* (CPPIB Act) and its transactions are governed by the CPPIB Act and its accompanying regulations. CPPIB's assets are to be invested with a view to achieving a maximum rate of return without undue risk of loss, with regard to the factors that may affect the funding of the CPP and its ability to meet its financial obligations on any given business day.

Under section 108.1 and 108.3 of the *Canada Pension Plan*, CPPIB is responsible for managing the amounts that are being transferred from the CPP that are not immediately needed to pay CPP pensions, benefits and operating expenses. It acts in the best interests of the beneficiaries and contributors under the *Canada Pension Plan*.

CPPIB and its wholly-owned subsidiaries are exempt from Part I income tax under paragraph 149(1)(d) of the *Income Tax Act* (Canada) on the basis that all of the shares of CPPIB and its subsidiaries are owned by Her Majesty the Queen in right of Canada or by a corporation whose shares are owned by Her Majesty the Queen in right of Canada, respectively.

CPPIB is designed to operate at arm's length from the government. It is required to be accountable to the public, Parliament (through the federal Minister of Finance) and the provinces. It provides regular reports of its activities and the results achieved. The financial statements of CPPIB are audited annually by an external firm and are included in its annual report.

As stated in the *Canada Pension Plan*, changes to the CPPIB Act and major changes to the *Canada Pension Plan* require the agreement of at least two-thirds of the provinces, representing at least two-thirds of the population of all the provinces.

On December 15, 2016, the *Canada Pension Plan*, the CPPIB Act and the *Income Tax Act* (Canada) were amended to reflect the CPP enhancement (Additional CPP). The CPP enhancement is being implemented through a phased-in approach over a 7-year period which began on January 1, 2019. It will increase the amount of CPP contributions and the corresponding pensions and post-retirement benefits that will be paid on CPP contributions made after December 31, 2018.

The CPP now comprises two separate accounts, one for the Base CPP (CPP Account) and one for the Additional CPP (Additional CPP Account), collectively referred to as the CPP Accounts, where the financial activities are recorded in the Account to which they relate (Note 17). The financial transactions affecting the CPP Accounts are governed by the *Canada Pension Plan* and its regulations. Pursuant to subsections 112(1) and 112(2) of the *Canada Pension Plan*, one set of annual financial statements is presented on a consolidated basis to include the accounts of the CPP and CPPIB.

for the year ended March 31, 2020

b) Pensions and Benefits

Retirement pensions – According to the provisions of the *Canada Pension Plan*, a retirement pension is payable to CPP contributors who have made at least one valid contribution to the Plan. The monthly pension consists of three components: (i) a base component equal to 25% of the contributor's average monthly pensionable earnings below the annual threshold during the pensionable period; (ii) a first additional component equal to 8.33% of the average of the contributor's 480 highest monthly pensionable earnings during the pensionable period, which began in January 2019; and (iii) a second additional component equal to 33.33% of the average of the contributor's 480 highest monthly additional pensionable earnings during the pensionable period, which begins in January 2024.

The normal age to begin collecting the retirement pension is 65, however, contributors can either elect to take an actuarially-reduced pension as early as age 60, or an actuarially-increased pension as late as age 70. The maximum monthly pension payable at age 65 in 2020 is \$1,175.83 (2019 – \$1,154.58).

Post-retirement benefits – According to the provisions of the Canada Pension Plan, a post-retirement benefit (PRB) is payable to each individual between the ages of 60 and 70 who has continued to work and has made contributions to the Plan while collecting their CPP or QPP retirement pension. Contributions are mandatory for working retirement pension recipients until the age of 65, at which point they may elect to cease contributing. Contributions are no longer allowed after reaching age 70. The PRB becomes payable the year after contributions were made. The maximum monthly PRB at age 65 in 2020 is \$29.40 (2019 – \$28.86).

Disability pensions – According to the provisions of the *Canada Pension Plan*, a disability pension is payable to a working-age contributor who meets both the medical and contributory requirements. The amount of the disability pension to be paid includes a flat rate portion and an amount equal to 75% of the earned retirement pension. The disability pension ends automatically at age 65, when recipients are automatically converted to receive the retirement pension. The maximum monthly disability pension in 2020 is \$1,387.66 (2019 – \$1,362.30).

Post-retirement disability benefits – According to the provisions of the *Canada Pension Plan*, a post-retirement disability benefit is payable to an individual under the age of 65 in receipt of a retirement pension who meets the same medical and contributory criteria as the disability pension. The post-retirement disability benefit is equal to the flat rate portion of the disability pension and is added to individual's retirement pension. Like the disability pension, the post-retirement disability benefit ends automatically at age 65, when the recipient becomes eligible for benefits under the Old Age Security program. The flat rate monthly post-retirement disability benefit in 2020 is \$505.79 (2019 – \$496.36).

Survivor's pensions – According to the provisions of the *Canada Pension Plan*, a survivor's pension is payable to the spouse or common-law partner of a deceased contributor who made sufficient contributions to the Plan. The pension amount depends on the age of the survivor and whether the survivor also receives other CPP benefits. Survivors aged 65 or older receive a pension equal to 60% of the deceased contributor's retirement pension. Survivors under the age of 65 receive a pension equal to 37.5% of the deceased contributor's retirement pension, plus a flat rate. The maximum monthly pension payable to a survivor under the age of 65 in 2020 is \$638.28 (2019 – 626.63) and to a survivor 65 and over in 2020 is \$705.50 (2019 – \$692.75).

Disabled contributor's child and orphan benefits – According to the provisions of the *Canada Pension Plan*, each child of a contributor who is receiving a disability pension or a post-retirement disability benefit or a child of a deceased contributor is entitled to a benefit as long as the child is under the age of 18, or is between the ages of 18 and 25 and attending school full-time. The flat rate monthly benefit in 2020 is \$255.03 (2019 – \$250.27).

Death benefits – According to the provisions of the *Canada Pension Plan*, a death benefit is a one-time payment to, or on behalf of, the estate of a contributor who made sufficient contributions to the Plan. The death benefit is a flat-rate payment of \$2,500.00 in 2020 (2019 – a flat-rate payment of \$2,500.00).

for the year ended March 31, 2020

Pensions and benefits indexation – As required by the Canada Pension Plan, pensions and benefits are indexed annually to the cost of living, as determined by the Consumer Price Index for Canada. The rate of indexation for 2020 is 1.9% (2019 – 2.3%).

2. Significant Accounting Policies

a) Basis of Accounting

These financial statements have been prepared in accordance with the significant accounting policies described below in compliance with the *Canada Pension Plan*. The financial statements are presented on a consolidated basis to include the accounts of the CPP and CPPIB and include a consolidated statement of financial position, a consolidated statement of operations, a consolidated statement of changes in financial assets available for benefit payments and a consolidated statement of cash flow.

The CPP, which is managed by both the GoC and the provinces, is not considered to be part of the reporting entity of the GoC. Accordingly, its financial activities are not consolidated with those of the GoC.

b) International Financial Reporting Standards

CPPIB, which is a significant component of the CPP consolidated financial statements, prepares its financial statements in accordance with International Financial Reporting Standards (IFRS). There is no impact on financial assets available for benefit payments and net increase in assets available for benefit payments as a result of CPPIB preparing its financial statements in accordance with IFRS. Certain incremental financial statement disclosures from CPPIB financial statements related to investments and investment liabilities are included as supplementary information in these consolidated financial statements.

c) Financial Instruments

Since CPPIB's IFRS adoption in 2014-15, the CPP, through CPPIB, classifies its financial assets and financial liabilities, in accordance with IFRS 9, *Financial Instruments*, as follows:

Financial assets are either classified at fair value through profit or loss (FVTPL) or at amortized cost. The classification depends on (a) the business model for managing the financial assets and (b) the cash flow characteristics of the financial assets. Financial assets are classified at FVTPL on the basis that they are part of a portfolio of investments which is managed to maximize returns without undue risk of loss and whose performance is evaluated on a fair value basis in accordance with investment strategies and risk management of CPPIB. Financial assets classified at FVTPL include investments in equities, fixed income, absolute return strategies, real assets, derivatives, securities purchased under reverse repurchase agreements and cash collateral pledged on securities borrowed. Financial assets carried at amortized cost include pending trades receivable and other assets.

Financial liabilities are either classified at FVTPL or at amortized cost. A financial liability is classified at FVTPL if it is classified as held for trading, it is a derivative, or it is designated as such on initial recognition. Financial liabilities at FVTPL are derivative liabilities and securities sold short. Financial liabilities designated at FVTPL include debt financing liabilities, securities sold under repurchase agreements, cash collateral received on securities lent, short-term secured debt and other investment liabilities. Financial liabilities at amortized cost include pending trades payable and accounts payable and accrued liabilities.

The CPP, through CPPIB, recognizes a financial asset or a financial liability when, and only when, it becomes a party to the contractual provisions of the financial instrument. Investments, investment receivables, investment liabilities, pending trades receivable and pending trades payable are recorded on a trade date basis.

for the year ended March 31, 2020

A financial asset is derecognized when (a) the contractual rights to receive the cash flows from the financial asset expire, (b) the CPP, through CPPIB, has transferred the financial asset and substantially all the risks and rewards of the asset, or (c) in cases where CPP, through CPPIB, has neither retained nor transferred substantially all risks and rewards of the asset, it no longer retains control over the asset. CPP, through CPPIB, derecognizes a financial liability when the obligation under the liability is discharged, cancelled or expires.

Upon initial recognition, financial instruments are measured at fair value. They continue to be measured at fair value or amortized cost. Subsequent changes in the fair value are recorded as realized and unrealized gains and losses on investments and included in net investment income (loss), along with the interest and dividend incomes from such financial instruments.

d) Valuation of Investments and Investment Liabilities

Investments and investment liabilities are recorded on a trade date basis and are stated at fair value. Fair value is an estimate of the amount of consideration that would be agreed upon in an arm's length transaction between knowledgeable, willing parties who are under no compulsion to act.

In an active market, fair value is best evidenced by an independent quoted market price. In the absence of an active market, fair value is determined by valuation techniques that make maximum use of inputs observed from markets. These valuation techniques include using recent arm's length market transactions, if available, or current fair value of another investment that is substantially the same, discounted cash flow analysis, option pricing models and other accepted industry valuation methods, that may include the use of estimates made by management, appraisers or both where significant judgment is required.

e) Contributions

Contributions include CPP contributions earned for the year. The Canada Revenue Agency (CRA) collects contributions and measures them using the assessment of tax returns. In determining the amount of contributions earned for the year, the CRA considers cash received and contributions assessed, and makes an estimate for contributions related to tax returns not yet assessed. This estimate is subject to review. Adjustments, if any, are recorded as contributions in the year they are known.

f) Investment Income

Income from investments includes realized and unrealized gains and losses on investments, dividend income and interest income. Realized and unrealized gains and losses on investments include foreign currency gains or losses arising from investments denominated in foreign currencies. Dividend income is recognized on the ex-dividend date, which is when the right to receive the dividend has been established. Interest income is recognized as earned.

g) Borrowing Costs

Borrowing costs include interest and other costs that are incurred when borrowing funds or securities including expenses from debt financing liabilities, securities sold under repurchase agreements, prime brokerage and other securities borrowing and lending transactions where cash is received. Gains and losses associated with certain interest rate derivatives used as part of financing activities are also included in borrowing costs. Borrowing costs are recognized as incurred and included in net investment income (loss).

h) Investment Management Fees

Investment management fees include payments to external managers who invest and manage capital committed by CPP, through CPPIB, whether directly or through funds. They also include performance fees paid when CPP, through CPPIB, earns a return above a pre-determined hurdle. Investment management fees are expensed as incurred and included in net investment income (loss).

for the year ended March 31, 2020

i) Transaction Costs

Transaction costs are incremental costs that are directly attributable to the acquisition or disposal of an investment. These costs comprise a variety of non-recurring expenses, including due diligence on potential investments, legal and tax advisory fees required to support the acquisition and disposition of private market assets, or, in the case of public markets, commissions paid when trading securities. Transaction costs are expensed as incurred and included in net investment income (loss).

j) Foreign Currency Translation

Transactions, including purchases and sales of investments, income and expenses, are translated at the rate of exchange prevailing on the date of the transaction. Investments and monetary assets and liabilities denominated in foreign currencies are translated into Canadian dollars at exchange rates prevailing on the year-end date. Non-monetary items in a foreign currency are measured at historical cost using the exchange rates at the dates of the initial transactions.

Foreign currency transaction gains and losses on financial instruments classified at FVTPL are included in net investment income (loss).

k) Pensions and Benefits

Pensions and benefits expenses are recorded when incurred and are net of overpayments established during the year. Accruals are recorded at year-end for pensions and benefits owed to beneficiaries but not paid, based on management's best estimate.

I) Tax Deductions Due to the Canada Revenue Agency

Tax deductions due to the CRA consist primarily of voluntary and non-resident taxes withheld from pensions and benefit payments to CPP beneficiaries (refer to Note 8).

m) Net Overpayments

Net overpayments comprise overpayments of pensions and benefits that were established during the year less remissions of debts granted.

n) Operating Expenses

Operating expenses are recorded as incurred.

o) Other Claims and Legal Actions

The CPP records an allowance for claims and legal proceedings when it is likely that there will be a future payment and a reasonable estimate can be made.

p) Related Party Transactions

Inter-entity transactions are transactions between commonly controlled entities. Inter-entity transactions are recorded on a gross basis and are measured at the carrying amount, except for the following:

- (i) Inter-entity transactions are measured at the exchange amount when undertaken on similar terms and conditions to those adopted if the entities were dealing at arm's length, or when the costs of goods or services are provided on a recovery basis.
- (ii) Goods or services received without charge between commonly controlled entities are not recorded.

for the year ended March 31, 2020

Related parties include key management personnel having authority and responsibility for planning, directing and controlling the activities of the CPP, including their close family members. Related party transactions, other than inter-entity transactions, are recorded at the exchange amount.

q) Measurement Uncertainty

The preparation of the consolidated financial statements in accordance with the *Canada Pension Plan* requires management to make estimates, judgments and assumptions that affect the amounts recognized for assets and liabilities, principally the valuation of financial instruments, which are not actively traded. Uncertainty about these estimates, judgments and assumptions may result in outcomes that could require a material adjustment to the carrying amount of the affected assets or liabilities in the future.

Significant estimates, judgments and assumptions are also required for the revenues and expenses during the reporting period, principally in determining the estimated contributions, allowance for doubtful accounts, contingent liabilities, and actuarial obligation in respect of benefits. Although the actuarial obligation in respect of benefits is reviewed triennially as per Note 13, management makes estimates, judgment and assumptions based on the best information available at the time of the preparation of these financial statements. Measurement uncertainty exists in these consolidated financial statements. Actual results could significantly differ from those estimates.

COVID-19, the novel coronavirus, has created global economic disruption and uncertainty. Despite the uncertainty as to the outcome and ultimate effects of the pandemic, CPP, through CPPIB, has used extensive sources of available information in providing its best estimate of the impact that the COVID-19 pandemic has had on the valuations of its investments and investment liabilities as of the date of these financial statements. However, these estimates are sensitive to key assumptions and drivers that are subject to material changes. The key assumptions and drivers include, but not limited to, weakening business outlook and economic contraction, the oil price drop, discount rate assumptions, modelling assumptions and operating assumptions related to business performance of the specific investments. CPP, through CPPIB, is monitoring developments relating to the global spread of COVID-19 and continuing to assess the ongoing impact on its investments.

3. Cash

Cash consists of the total cash held by the CPP Accounts and CPPIB. The CPP Accounts were established in the accounts of Canada by the *Canada Pension Plan* to record the contributions, interest, pensions, benefits and operating expenses of the CPP. The CPP Accounts also record the amounts transferred to or received from CPPIB. As at March 31, 2020, the deposit with the Receiver General for Canada in the CPP Accounts is \$279 million (2019 – \$163 million) and CPPIB's cash is \$194 million (2019 – \$88 million) for a total of \$473 million (2019 – \$251 million).

4. Receivables

Receivables comprise the following:

	2020	2019
	(in million	s of dollars)
Contributions	6,124	5,164
Québec Pension Plan	138	130
Beneficiaries		
Balance of pensions and benefits overpayments	159	154
Allowance for doubtful accounts	(83)	(69)
Others	55	36
	6,393	5,415

for the year ended March 31, 2020

Contributions receivable represent the estimated amount to be collected by the CRA and transferred to the CPP relating to contributions earned at year end and adjusted for tax returns not yet assessed. The amount includes an estimate that takes into consideration the number of contributors and the average contribution to be received, which is based on the average earning and the CPP contribution rate. On an annual basis, the model used to make the estimate is reviewed. The difference between the estimate and the actual amount has not been significant in the past.

The CPP has procedures to detect benefits overpayments. During the year, overpayments totalling \$122 million (2019 – \$91 million) were established and debts totalling \$28 million (2019 – \$37 million) were forgiven as per the remission provisions of the *Canada Pension Plan*. A further \$89 million (2019 – \$88 million) was recovered through collection of payments and withholdings from beneficiaries.

5. Investment Activities Risk Management

The CPP, through the investment activities carried out by CPPIB, is exposed to a variety of financial risks. These risks include market risk, credit risk and liquidity and leverage risk. CPPIB employs the Integrated Risk Framework, which establishes accountability of the Board of Directors, the various committees, including the Risk Committee, and the investment departments to manage investment related risks. CPPIB manages and mitigates investment risks through the Risk Policy approved by the Board of Directors at least once every fiscal year. This policy contains risk limits and risk management provisions that govern investment decisions. It has been designed to achieve the mandate of CPPIB, which is to invest its assets with a view to achieving a maximum rate of return, without undue risk of loss, having regard to the factors that may affect the funding of the CPP and the ability of the CPP to meet its financial obligations on any given business day.

Upper and lower absolute risk limits and the absolute risk operating range are included within the Risk Policy, and these govern the amount of total investment risk that CPPIB can take in the CPP Investment Portfolios. CPPIB monitors potential investment losses in CPP Investment Portfolios daily and reports to the Board of Directors on at least a quarterly basis.

In the fourth quarter of the fiscal year, the COVID-19 pandemic resulted in reduced economic activity, exceptional volatility in financial markets and a widespread impact on people around the world. Despite the significant market movements, CPP, through CPPIB, remains within all risk limits established by the Board of Directors of CPPIB, including limits related to market, credit, liquidity and leverage risks.

As part of the ongoing monitoring, CPP, through CPPIB, perform scenario analysis to quantify the impact of potential stress events, including how severe market or geopolitical events could affect its portfolios, which are run on a quarterly basis. CPP, through CPPIB, has developed a series of scenarios in an attempt to assess the potential economic and financial impacts on the investment portfolios arising from COVID-19, such as the impacts of lower CPP contributions due to increasing unemployment in Canada on CPP's liquidity, as well as impacts on investment losses. Initial results indicate potential severe-case losses similar in magnitude to the historical market-stress scenarios. However, these estimates are highly sensitive to the assumptions made regarding the length and severity of the pandemic. The actual impacts could differ materially from this estimate. CPP, through CPPIB, will continue to refine the views and assumptions underlying the assessment as the situation unfolds.

(i) *Market Risk*: Market risk (including equity risk, interest rate risk, spread risk and currency risk) is the risk that the fair value or future cash flows of an investment or investment liability will fluctuate because of changes in market prices and rates.

Equity Risk: Equity risk is the risk that the fair value or future cash flows will fluctuate because of changes in equity prices. It is a significant source of risk of the CPP Investment Portfolios.

for the year ended March 31, 2020

The CPP, through CPPIB, invests in both publicly traded and private equities. With all other variables held constant, a 1% decrease/increase in the S&P 500 Index would result in a loss/profit of \$944 million (2019 – \$1,021 million) on public equity investments. This calculation assumes that equities other than the S&P 500 Index would move in accordance with their historical behaviour conditional on a 1% decrease/increase in the S&P 500 Index.

Interest Rate Risk: Interest rate risk is the risk that the fair value or future cash flows of an investment or investment-related liability will fluctuate because of changes in market interest rates.

Applicable to debt instruments and interest-sensitive derivatives, with all other variables held constant, a 25 basis points increase/decrease in nominal risk-free rates would result in a decrease/increase of \$2,462 million (2019 - \$2,068 million) in the value of investments directly impacted by interest rate changes.

Spread Risk: Spread risk is the difference in yield on certain securities compared to a comparable risk-free security (i.e. government issued) with the same maturity date. Spread risk is the risk that the fair value of these securities will fluctuate because of changes in spread.

With all other variables held constant, a 1 basis point widening of spread rates would result in a decrease in net assets by \$37 million (2019 – \$31 million).

Currency Risk: The CPP, through CPPIB, is exposed to currency risk through holdings of investments or investment liabilities in various currencies. Their fair value will fluctuate in the relative value of foreign currencies against the Canadian dollar.

In Canadian dollars, the net currency exposures, after allocating foreign currency derivatives, as at March 31, are as follows:

(in millions of dollars)	2020		2019	
Currency	Net Exposure	% of Total	Net Exposure	% of Total
United States Dollar	230,536	56	204,605	52
Euro	25,921	6	33,539	9
British Pound Sterling	15,438	4	18,219	5
Chinese Renminbi	14,954	4	12,577	3
Australian Dollar	12,669	3	13,587	3
Hong Kong Dollar	11,526	3	10,376	3
Japanese Yen	8,153	2	8,416	2
Indian Rupee	7,897	2	6,509	2
Brazilian Real	3,813	1	3,620	1
Swiss franc	3,286	1	2,623	1
Chilean Peso	2,652	1	2,722	1
Mexican peso	1,948	-	1,782	-
Other	8,824	2	13,227	3
Total Foreign Exposure	347,617	85	331,802	85
Canadian Dollar	62,027	15	60,192	15
	409,644	100	391,994	100

As at March 31, 2020, with all other variables and underlying values held constant, a 10% appreciation/depreciation of the Canadian dollar against all other currencies would result in an decrease/increase in net investments by \$34,762 million (March 31, 2019 - \$33,180 million).

for the year ended March 31, 2020

- (ii) Credit Risk: Credit risk is the risk of financial loss due to a counterparty failing to meet its contractual obligations, or a reduction in the value of the assets due to a decline in the credit quality of the underlying entity. The CPP's, through CPPIB, credit risk exposure arises primarily through its investment in debt securities, over-the-counter derivatives (as discussed in Note 6g) and guarantees. The carrying amounts of the investments are presented in Note 6 and guarantees are presented in Note 15c).
- (iii) Liquidity and leverage Risk: Liquidity and leverage risk is the risk of being unable to generate sufficient cash or its equivalent in a timely and cost-effective manner to meet pensions and benefit payments, investment commitments and investment liabilities as they come due. Leverage risk increases when excessive on-and-off balance sheet leverage accelerates the worsening of market and liquidity risk factors during periods of stress. The CPP manages this risk through cash flow planning for both short-term and long-term requirements. The cash flow is prepared for a two-year period and updated on a weekly basis to inform CPPIB of the funds required by CPP to meet its financial obligations (refer to Note 17). In order to manage associated liquidity risk, certain assets are segregated and managed separately by CPPIB. Liquidity risk is also managed by investing these assets in liquid money market instruments with the primary objective of ensuring that the CPP has the necessary liquidity to meet benefit payment obligations on any business day. Also, the CPP, through CPPIB, supplements its management of liquidity risk through its ability to raise funds through the issuance of commercial paper and term debt and transacting in securities sold under repurchase agreements (refer to Note 6 and Note 7).

CPPIB maintains \$6,482 million (2019 – \$6,176 million) of unsecured credit facilities to meet potential liquidity requirements. There were no credit facilities drawn as at March 31, 2020 and March 31, 2019. The ability to readily dispose of certain investments to meet liquidity needs is facilitated by maintaining a liquid portfolio of publicly traded equities, money market securities and marketable bonds.

6. Investments and Investment Liabilities

As stated in Note 1, the role of CPPIB is to invest the assets with a view to achieving a maximum rate of return without undue risk of loss, with regard to the factors that may affect the funding of the CPP and the ability of the CPP to meet its financial obligations on any given business day. To achieve its mandate, CPPIB has established investment policies in accordance with its regulations. These set out the manner in which their assets shall be invested and their financial risks managed and mitigated through the Integrated Risk Framework.

The total of net investments not actively traded as at March 31, 2020 is \$302,348 million (2019 – \$272,609 million).

for the year ended March 31, 2020

The Consolidated Schedule of Investment Portfolio below provides information on CPPIB's investments and investment liabilities:

	2020	2019 ¹
	(in mill	ions of dollars)
Equities	440.044	
Public equities	118,241	141,189
Private equities	105,381	96,659
Total Equities	223,622	237,848
Fixed income		
Bonds	103,658	85,604
Other debt	27,214	27,325
Money market securities	24,908	9,829
Total Fixed income	155,780	122,758
Absolute return strategies	27,922	25,512
Real assets		
Real estate	43,718	45,846
Infrastructure	34,679	33,131
Power and renewables	8,711	5,075
Energy and resources	7,281	8,002
Total Real assets	94,389	92,054
Investment receivables		
Securities purchased under reverse repurchase agreements and cash collateral		
pledged on securities borrowed (Note 18)	18,658	12,532
Derivative assets	9,730	3,192
Other	6,212	2,029
Total Investment receivables	34,600	17,753
Total Investments ¹	536,313	495,925
Investment liabilities		
Securities sold under repurchase agreements and cash collateral received on		
securities lent	(52,347)	(39,491)
Debt financing liabilities	(38,395)	(30,861)
Securities sold short	(20,776)	(29,027)
Derivative liabilities	(10,023)	(2,330)
Short-term secured debt (Note 18)	(1,430)	(1,358)
Other	(4,104)	(1,155)
Total Investment liabilities ¹	(127,075)	(104,222)
Pending trades receivable ¹	7,025	4,692
Pending trades payable ¹	(6,619)	(4,401)
Net Investments	409,644	
Met Hivestillelits	403,044	391,994

¹ Consists of all the financial assets and liabilities held by both CPPIB (including its wholly owned / consolidated subsidiaries that were created to provide investment-related services to support its operations) and its investment holding subsidiaries (which are subsidiaries that are managed by CPPIB to hold investments and are not consolidated in CPPIB's consolidated financial statements.) In contrast, the CPPIB's Consolidated Balance Sheet presents all financial assets and liabilities held by investment holding subsidiaries at fair value as investments. This results in a difference of \$849 million (March 31, 2019 - \$476 million), \$13 million (March 31, 2019 - \$3 million), \$81 million (March 31, 2019 - \$225 million) and \$917 million (March 31, 2019 - \$698 million) as compared to investments, investment liabilities, pending trades receivable and pending trades payable, respectively, as presented in the CPPIB's Consolidated Balance Sheet. CPP's Consolidated Statement of Financial Position continues to present the investments, investment liabilities and pending trades receivable and pending trades payables held by both CPPIB and its investment holding subsidiaries on a consolidated basis, as presented in CPPIB's Consolidated Schedule of Investment Portfolio.

for the year ended March 31, 2020

a) Equities

Equities consist of public and private investments.

- (i) Public equities are made directly or through funds, including hedge funds. Fair value for publicly traded equities, including equity short positions, is based on quoted market prices. Fair value for fund investments is generally based on the net asset value reported by the external administrators or managers of the funds.
- (ii) Private equities are generally made directly or through ownership in limited partnership funds. As at March 31, 2020, private equities included direct investments with a fair value of \$55,893 million (2019 \$47,446 million). The fair value for investments held directly is primarily determined using accepted industry valuation methods such as earnings multiples of comparable publicly traded companies or discounted cash flows. Recent market transactions, where available, are also used. In the case of investments held through a limited partnership fund, fair value is generally based on relevant information reported by the general partner using similar accepted industry valuation methods.

b) Fixed Income

- (i) Bonds include non-marketable and marketable bonds. Fair value for non-marketable Canadian provincial government bonds is calculated using discounted cash flows based on current market yields of instruments with similar characteristics. In the case of marketable bonds, including bond short positions, fair value is based on quoted prices or calculated using discounted cash flows.
- (ii) Other debt includes investments in direct private debt, asset-backed securities, distressed mortgage funds, private debt funds, hedge funds and investments in royalty-related income streams. Fair value for direct investments in private debt and asset-backed securities is based on quoted market prices or broker quotes or recent market transactions, if available. Where the market price is not available, fair value is calculated using discounted cash flows.
- (iii) Money market securities consist of cash, term deposits, treasury bills, commercial paper and floating rate notes. Cash equivalents consist of short-term deposits with a maturity of 90 days or less. Fair value is determined using cost, which, together with accrued interest income, approximates fair value due to the short-term or floating rate nature of these securities.

c) Absolute Return Strategies

Absolute return strategies include investments in hedge funds whose objective is to generate positive returns regardless of market conditions, that is, returns with a low correlation to broad market indexes. The underlying securities of the funds could include, but are not limited to, equities, fixed income securities and derivatives. Fair value for fund investments is generally based on the net asset value as reported by the external administrators or managers of the funds.

for the year ended March 31, 2020

d) Real Assets

(i) Real estate investments are generally made through direct private investments, or through ownership of real estate funds. Private real estate investments are managed by investment partners primarily through co-ownership arrangements.

Fair value for private real estate investments is determined using accepted industry valuation methods such as discounted cash flows, and net asset value provided by the investment partner. Fair value for real estate funds is generally based on the net asset value reported by the investment partner.

As at March 31, 2020, real estate investments include assets of \$43,718 million (2019 – \$45,846 million).

(ii) Infrastructure, power and renewables and energy and resources are generally made directly, but can also occur through limited partnership funds.

Fair value of these investments is primarily determined using discounted cash flows based on significant inputs including projected cash flows and discount rates. Fair value for investments held through limited partnership funds are generally based on the net asset value as reported by the external managers of the funds.

As at March 31, 2020, infrastructure, energy and resources, and power and renewables include direct investments with a fair value of \$50,641 million (2019 – \$46,157 million) and \$30 million in fund investments (2019 – \$51 million).

e) Securities Purchased under Reverse Repurchase Agreements and Sold under Repurchase Agreements

Securities purchased under reverse repurchase agreements represent the purchase of securities with a simultaneous agreement to sell them back at a specified price at a specified future date and are accounted for as an investment receivable. The purchased securities under these agreements are not recognized on the consolidated statement of financial position. The fair value of securities to be resold under reverse repurchase agreements is monitored and additional collateral is obtained, when appropriate, to protect against credit exposure. In the event of counterparty default, CPP, through CPPIB, has the right to liquidate the collateral held.

Securities sold under repurchase agreements are accounted for as collateralized borrowing because they represent the sale of securities with a simultaneous agreement to buy them back at a specified price at a specified future date. The securities sold under these agreements continue to be recognized on the consolidated statement of financial position with any changes in fair value recorded as net gain (loss) on investments and included in net investment income (loss).

Interest earned on reverse repurchase agreements is included in interest income within investment income. Interest incurred on repurchase agreements is included in borrowing costs.

Reverse repurchase and repurchase agreements are carried at the amounts at which the securities were initially acquired or sold, which, together with accrued interest income or expense, approximates fair value due to the short-term nature of these agreements.

The fair value of the securities purchased under reverse repurchase agreements, as at March 31, 2020, are all within 1 year from the reporting date, \$17,665 million (2019 – \$8,205 million).

The fair value of the securities sold under repurchase agreements, as at March 31, 2020, are all within 1 year from the reporting date, \$52,261 million (2019 – \$38,548 million).

for the year ended March 31, 2020

f) Securities Borrowed and Lent

Securities borrowing and lending agreements are transactions in which CPP, through CPPIB, borrows securities from or lends securities to third parties. Borrowed securities are not recognized on the consolidated statement of financial position. The lent securities remain on the consolidated statement of financial position as CPP, through CPPIB, retains substantially all of the risks and rewards of ownership of the transferred securities.

Collateral received or pledged is generally in the form of cash, equities or fixed income securities. Cash collateral received is accounted for as an investment liability while equities and fixed income securities received as collateral are not recognized on the consolidated statement of financial position. Cash collateral pledged is accounted for as an investment receivable, while securities collateral pledged by CPP, through CPPIB, in securities borrowing agreements remain on the consolidated statement of financial position. Costs relating to securities borrowing and lending are included in borrowing costs.

The fair value of the cash collateral pledged on securities borrowed as at March 31, 2020, are all within 1 year from the reporting date, \$993 million (2019 – \$4,327 million).

The fair value of the cash collateral pledged on securities lent as at March 31, 2020, are all within 1 year from the reporting date, \$158 million (2019 – \$1,116 million).

g) Derivative Assets and Liabilities

A derivative is a financial contract, the value of which is derived from the value of underlying assets, indices, interest rates, currency exchange rates or other market-based factors. Derivatives are transacted through regulated exchanges or negotiated in over-the-counter markets. CPPIB uses different types of derivative instruments, which include futures and forwards, swaps, options and warrants.

Fair value for exchange-traded derivatives, which includes futures, options and warrants, is based on quoted market prices. Fair value for over-the-counter derivatives, which includes forwards, swaps, options and warrants, is determined based on valuation techniques such as option pricing models, discounted cash flows and consensus pricing from independent brokers and/or third-party vendors.

h) Securities Sold Short

Securities sold short represent securities that are sold, but not owned, by the CPP, through CPPIB. The CPP, through CPPIB, has an obligation to cover these short positions, which are accounted for as an investment liability based on the fair value of the securities sold. Collateral is pledged to the counterparty, as required (refer to Note 7). Interest and dividends accrued on securities sold short are included in net investment income (loss).

As at March 31, 2020, securities sold short of \$20,776 million (2019 – \$29,027 million) are considered repayable within one year based on the earliest period in which the counterparty could request payment under certain conditions.

for the year ended March 31, 2020

i) Debt Financing Liabilities

Debt financing liabilities consist of commercial paper payable and term debt. Commercial paper payable is recorded at the amount originally issued, which, together with accrued interest expense, approximates fair value due to the short-term nature of these liabilities. Fair value for term debt is based on quoted market prices. Interest expense and associated costs on debt financing liabilities are included in borrowing costs.

The fair value of the commercial paper payable as at March 31, 2020, are all within 1 year from the reporting date, \$5,775 million (2019 – \$4,378 million).

The fair value of the term debt as at March 31, 2020, are as follows: within 1 year, \$5,626 million (2019 – \$4,590 million), 1 year to 5 years, \$13,969 million (2019 – \$12,673 million), and 6 years to over 10 years, \$11,577 million (2019 – \$8,836 million).

The following table provides a reconciliation of debt financing liabilities arising from financing activities in the Consolidated Statement of Cash Flow:

	_	For the year ended March 31, 2020			
(CAD millions)	As at April 1, 2019	Proceeds from debt financing liabilities	Repayments of debt financing liabilities	Non-cash Changes in fair value¹	As at March 31, 2020
Debt financing liabilities	\$ 30,861	\$ 29,507	\$ (24,830)	\$ 2,857	\$ 38,395
_Total	\$ 30,861	\$ 29,507	\$ (24,830)	\$ 2,857	\$ 38,395

		For the year ended March 31, 2019				
(CAD millions)	As at April 1, 2018	Proceeds from debt financing liabilities	Repayments of debt financing liabilities	Non-cash Changes in fair value¹	As at March 31, 2019	
Debt financing liabilities	\$ 24,056	\$ 36,784	\$ (30,929)	\$ 950	\$ 30,861	
Total	\$ 24,056	\$ 36,784	\$ (30,929)	\$ 950	\$ 30,861	

¹ includes foreign exchange losses of \$1,824 million (March 31, 2019 - \$377million).

j) Short-term secured debt

Short-term secured debt consists of cash advances from prime brokers that are fully collateralized by securities. Short-term secured debt is carried at the amounts at which the funding was initially transferred, which together with accrued interest, approximates fair value due to the short-term nature of the debt and variable interest rate. Interest expense on short-term secured debt is included in borrowing costs.

The terms to maturity of the undiscounted value of short-term secured debt as at March 31, 2020, are \$1,430 million (2019 – \$1,358 million).

for the year ended March 31, 2020

7. Collateral

Collateral transactions are conducted to support CPPIB's investment activities under the terms and conditions that are common and customary to collateral arrangements. The net fair value of collateral held and pledged as at March 31 was as follows:

	2020	2019
	(in millio	ns of dollars)
Third-party assets held as collateral on:1	•	•
Reverse repurchase agreements	17,606	8,207
Over-the-counter derivative transactions	3,709	965
Securities lent ²	613	1,627
Other debt	987	772
Own and third-party assets pledged as collateral on:		
Repurchase agreements	(52,072)	(38,383)
Securities borrowed ^{3, 6}	(23,265)	(34,090)
Short-term secured debt ⁴	(1,879)	(1,817)
Over-the-counter derivative transactions	(3,855)	(407)
Loans liability ⁵	(14,369)	(12,411)
	(72,525)	(75,537)

¹ The fair value of the collateral held that may be sold or repledged as at March 31, 2020 was \$19,012 million (2019 – \$9,557 million). The fair value of collateral sold or repledged as at March 31, 2020 was \$11,145 million (2019 – \$3,504 million).

8. Payables and Accrued Liabilities

Payables and accrued liabilities are comprised of the following:

	2020	2019
	(in millions	of dollars)
Operating expenses	816	657
Pensions and benefits payable	296	274
Tax deductions on benefits due to Canada Revenue Agency	256	237
	1,368	1,168

9. Comparison of Results Against Budget

The budget amounts included in the Consolidated Statement of Operations and the Consolidated Statement of Changes in Financial Assets Available for Benefit Payments are derived from the amounts that were originally budgeted in the *2019-2020 Employment and Social Development Canada Departmental Plan*, tabled in Parliament in April 2019 and amounts forecasted by the Office of the Superintendent of Financial Institutions.

² Includes cash collateral of \$158 million (2019 – \$1,116 million). The fair value of securities lent as at March 31, 2020 was \$675 million (2019 – \$1,602 million).

³ The fair value of securities borrowed as at March 31, 2020 was \$16,953 million (2019 – \$27,110 million) of which \$16,160 million was sold or repledged (2019 – \$26,631 million) for securities sold short.

⁴ Represents securities pledged as collateral on short-term cash borrowings from prime broker.

⁵ Represents investment assets pledged by CPPIB on loan liabilities. Comparative figure of \$12,411 million was previously presented as \$7,849 million of collateral relating to private equity investments and \$4,562 million of collateral relating to other debt investments.

⁶ As at March 31, 2019, the balance decreased by \$459 million due to the reclassification of securities collateral pledged on short-term secured debt of \$1,817 million, partially offset by the increase in cash collateral pledged on securities borrowed of \$1,358 million (Note 18).

for the year ended March 31, 2020

10. Estimated Overpayments and Underpayments of Benefits

In order to measure the accuracy of CPP benefit payments, the CPP relies on a quality program (the CPP Payment Accuracy Review) which estimates, through statistical extrapolation, the most likely value of incorrect benefit payments.

For benefits paid during the 12 months ended March 31, 2020, undetected overpayments and underpayments are estimated to be \$ 15.4 million and \$ 55.6 million respectively (\$14.5 million and \$54.7 million in 2018-19). These estimates are used by the CPP to assess the quality and accuracy of decisions and to continuously improve its systems and practices for processing CPP benefits.

The actual overpayments established during the year, as indicated in Note 4, were recorded as accounts receivable for recovery and are not directly linked to the above noted estimated overpayments and underpayments of benefits for the same period as these are an evaluation of potential overpayments and underpayments based on the extrapolation described above.

11. Operating Expenses

CPP's operating expenses are composed of costs incurred by various GoC departments (refer to Note 16) for the administration of the CPP's activities as well as CPPIB's operating expenses.

		2020		2019		
(in millions of dollars)	GoC	CPPIB	Total	GoC	CPPIB	Total
Personnel related costs	332	837	1,169	300	802	1,102
Collection of contributions and			•			
investigation services	237	-	237	207	-	207
Information technology and data						
services	-	139	139	-	118	118
Program policy and delivery	129	-	129	110	-	110
Professional and consulting fees	-	93	93	-	107	107
Tax on international operations	-	32	32	-	35	35
Premises and equipment	-	22	22	-	40	40
Amortization of premises and						
equipment	-	50	50	-	20	20
Support services of the Social						
Security Tribunal	15	-	15	13	-	13
Cheque issue and computer						
services	6	-	6	5	-	5
Others	3	81	84	3	81	84
	722	1,254	1,976	638	1,203	1,841

for the year ended March 31, 2020

12. Financial Sustainability of the Canada Pension Plan

As of January 1, 2019, the CPP has two components: the base and additional CPP. The CPP consisted only of the base CPP prior to 2019, and this component continues. The additional CPP is the new enhancement to the CPP as of 2019. Both the base and additional CPP are financed by contributions and investment returns. Employers and employees pay contributions equally to the base and additional CPP, and self-employed workers pay the full amount.

Base CPP

At the time of the Plan's inception in 1965, the demographic and economic conditions made pay-as-you-go financing appropriate. The pay-as-you-go financing, along with a small reserve equivalent to about two years' worth of expenditures, meant the pensions and benefits for one generation would be paid largely from the contributions of later generations. However, changing demographics and economic conditions over time led to increasing CPP costs, and by the mid-1990s the fall in the level of assets of the CPP resulted in a portion of the reserve being required to cover expenditures. Therefore, for the CPP benefits to remain unchanged, the contribution rate would have needed to be increased regularly.

As a result, the base CPP was amended in 1997 to restore its long-term financial sustainability and to improve fairness across generations. This was achieved by changing its financing approach from a pay-as-you-go basis to a form of partial funding called steady-state funding, along with incremental full funding rules for new or enhanced benefits, and by reducing the growth of benefits over the long term. In addition, a new investment policy was put in place, along with the creation of CPPIB. Moreover, the statutory periodic reviews of the Plan by the federal and provincial governments were increased from once every five years to every three years.

Key among the 1997 changes were the introduction of self-sustaining provisions to safeguard the base CPP; in the event that the projected minimum contribution rate is greater than the legislated contribution rate and no recommendations are made by the Finance Ministers to correct the situation, the contribution rate would automatically increase and the indexation of the current benefits would be suspended.

The federal and provincial finance ministers took additional steps in 1999 to strengthen the transparency and accountability of actuarial reporting on the CPP by endorsing regular independent peer reviews of actuarial reports and consultations by the Chief Actuary with experts on the assumptions to be used in the actuarial reports.

Additional CPP

With the challenge facing younger generations of securing adequate retirement savings at a time when fewer can expect to work in jobs that will include a workplace pension plan, the federal and provincial governments agreed in 2016 to expand the CPP by creating the additional CPP. The additional CPP took effect on January 1, 2019.

In accordance with the *Canada Pension Plan*, the additional retirement, survivor, and disability benefits provided by the additional Plan are financed by additional contribution rates that:

- (i) are no lower than the lowest constant rates that can be maintained over the foreseeable future, and
- (ii) that result in projected revenues (contributions and investment income) that are sufficient to fully pay the projected expenditures of the additional CPP over the long term.

for the year ended March 31, 2020

The financing of the additional CPP is a result of the 1997 reforms to the Plan, specifically the requirement to fully fund any increased or new benefits. Similar to the base CPP, the *Canada Pension Plan* includes the self-sustaining provisions that provide for actions to be taken if minimum additional contribution rates deviate significantly from their legislated values and no recommendations are made by the Finance Ministers to correct the situation. These actions are described in the proposed *Additional Canada Pension Plan Sustainability Regulations* that are awaiting formal consent by provinces. Since the minimum additional contribution rates from the most recent actuarial report (30th CPP report) fall within the no action ranges there is no impact on the financial statements as at March 31, 2020.

Triennial Actuarial Report

The most recent triennial report prepared by the Chief Actuary, the 30th Actuarial Report on the CPP as at December 31, 2018, was tabled in Parliament on December 10, 2019. The next triennial actuarial report as at December 31, 2021, is expected to be tabled by December 2022.

COVID-19

Please note that the 30th CPP Actuarial Report as at December 2018 was prepared before the COVID-19 pandemic. As such, the projections and analysis included in that report did not reflect the potential effects of the COVID-19 pandemic.

At the time of preparing the current CPP Annual Report, it was too early to assess the effects of the evolving pandemic. The magnitude of near-term and long-term effects on the population and the economy was still unclear. Therefore, the potential effects of the pandemic on the Canada Pension Plan are not reflected in Notes 12 and 13. The assessment of the implications will take time and will be provided in the next CPP triennial actuarial report as at December 31, 2021.

A number of assumptions were used in the 30th CPP Actuarial Report to project the base and additional CPP's revenues and expenditures over the long projection period of over 75 years, and to determine the minimum contribution rates. The assumptions provided in the table below represent the best estimates according to the Chief Actuary's professional judgment relating to demographic, economic, investment and other factors; and have been peer reviewed by an independent expert actuary's panel.

for the year ended March 31, 2020

	(as at Decembe	er 31, 2018) ¹	(as at December 31, 2015) ¹		
Total Fertility Rate	1.62 (2027+)		1.65 (2019+)		
Mortality		Statistics Canada Life Tables (CLT 3-year average table:		an Mortality Database IMD 2011)	
	with assumed future			future improvements	
Canadian Life Expectancy at birth in 2019 at age 65 in 2019 Net Migration Rate	Males Females 86.9 years 89.9 years 21.4 years 23.9 years 0.62% of population (for 2021+)		Males 87.0 years 21.5 years	Females 89.9 years 23.9 years opulation (for 2016+)	
Participation Rate (age group 18-69)	79.2%	(2035)	79.1%	(2035)	
Employment Rate (age group 18-69)	74.4%	(2035)	74.4%	(2035)	
Unemployment Rate (ages 15+)	6.2%	(2030+)	6.2%	(2025+)	
Rate of Increase in Prices	2.0%	(2019+)	2.0%	(2017+)	
Real Wage Increase	1.0%	(2025+)	1.1%	(2025+)	
Real Rate of Return (average 2019-2093)	Base CPP Assets Additional CPP Assets	4.0% 3.4%	4.0% 3.6% ⁽³⁾		
Retirement Rates for Cohort Age 60	Males Females	27.0% (2021+) 29.5% (2021+)	Males Females	34.0% (2016+) 38.0% (2016+)	
CPP Disability Incidence Rates (per 1,000 eligible)	Males Females	2.95 (2019+) 3.65 (2019+)	Males Females	3.17 (2020+) ² 3.72 (2020+) ²	

¹ Assumptions are expected to gradually converge to their ultimate value. Years in the brackets indicate when the ultimate assumptions value is expected to be reached.

According to the 30th CPP Actuarial Report, with the legislated contribution rate of 9.9% for the base CPP, assuming all assumptions are realized, the base CPP assets are expected to increase significantly, with the asset/expenditure ratio remaining relatively stable at a level of 7.6 over the period 2021 to 2031 and then growing to reach 8.8 in 2050 and 9.5 in 2095.

The minimum contribution rate, which is the lowest rate to sustain the base CPP, was determined to be 9.75% of contributory earnings for years 2022 to 2033 and 9.72% for years 2034 and thereafter (9.79% for the year 2019 and thereafter in the 27th CPP Actuarial Report).

The partial funding nature of the base CPP means that contributions as opposed to investment income are the main source for financing base CPP expenditures. The 30th CPP Actuarial Report confirms that, based on the Chief Actuary's best-estimate assumptions, the current legislated contribution rate of 9.9% is higher than the minimum contribution rate needed to sustain the base CPP, and thus is sufficient to finance the base CPP over the long term. By 2050, investment income is expected to represent approximately 37% of revenues. Under the legislated contribution rate and the assumed average expected nominal return on base CPP assets of 5.6% over the period 2019 to 2030, total base CPP assets available for benefit payments are expected to grow to approximately \$688 billion by the end of 2030.

As at March 31, 2020, the value of base CPP assets available for benefit payments is \$413.0 billion (2019 – \$396.5 billion). This amount represents approximately 7.5 times the 2021 planned expenditures of \$55.0 billion (2019 – 7.7 times the 2020 planned expenditures of \$51.5 billion).

The ultimate disability incidence rates assumption of the 27th CPP Actuarial Report has been adjusted based on the 2018 eligible population in order to compare with the assumption for this 30th CPP Actuarial Report on the same basis.

³ The expected 75-year (2019-2093) average real rate of return on the additional CPP assets was determined under the 28th and 29th CPP Actuarial Reports.

for the year ended March 31, 2020

For the additional CPP, the 30th CPP Actuarial Report projects that with the legislated first and second additional contribution rates of 2.0% for 2023 and thereafter and 8.0% for 2024 and thereafter, assuming all assumptions are realized, total additional CPP assets are expected to increase rapidly over the first several decades as contributions are projected to exceed expenditures. The ratio of assets to the following year's expenditures is projected to increase rapidly until 2025 and then decrease after that, reaching a level of about 26 by 2075 and remaining at that level for the years following up to 2095.

The first additional minimum contribution rate applicable to contributory earnings below the Year's Maximum Pensionable Earnings is 1.49% in 2022 and 1.98% for the year 2023 and thereafter. The second additional minimum contribution rate applicable to contributory earnings above the Year's Maximum Pensionable Earnings up to the Year's Additional Maximum Pensionable Earnings is 7.92% for the year 2024 and thereafter. The phased-in legislated first additional contribution rates of 0.3%, 0.6%, and 1.0% apply respectively to the first three years after the valuation year, that is, to the current triennial review period of 2019-2021.

The full funding nature of the additional CPP means that investment income as opposed to contributions is the main source for financing additional CPP expenditures. The 30th CPP Actuarial Report confirms that, on the basis of the Chief Actuary's best-estimate assumptions, the current legislated contribution rates of 2.0% for 2023 and thereafter and 8.0% for 2024 and thereafter are higher than the minimum contribution rates needed to sustain the additional CPP, and thus are sufficient to finance the additional CPP over the long term. By 2050, investment income is expected to represent approximately 61% of revenues. Under the current legislated contribution rates and the average expected nominal return on additional CPP assets of 4.4% over the period 2019 to 2030, total additional CPP assets available for benefit payments are expected to grow to approximately \$191 billion by the end of 2030.

As at March 31, 2020, the value of additional CPP assets available for benefit payments is \$2.6 billion (2019 – \$0.5 billion).

Sensitivity Tests

A variety of tests was performed to measure the sensitivity of the long-term projected financial position of both components of the CPP to future changes in the demographic, economic and investment environments. Key best-estimate demographic economic and investment assumptions were varied individually to measure the potential impact on the financial status of both components of the CPP.

Lower cost and higher cost alternatives for three important assumptions are shown in the table below. For each test, the assumptions for the lower cost and higher cost alternatives were developed considering alternative assumed mortality improvement rates, real wage increases and real rates of return. It is possible that a lower cost scenario for the base CPP will be a higher cost scenario for the additional CPP, and vice versa. This is the case, for example, for the test regarding the real wage increase, described below.

		Lower Cost		Best-E	Best-Estimate		er Cost
Mortality (base and Addi Canadian life expectanc		Males	21.0	Males	23.3	Males	25.8
2050 with future impro	vements	Females	23.4	Females	25.6	Females	28.0
Deel were incress.	Base CPP	1.7%		1.0)%	(0.3%
Real wage increase	Additional CPP	0.3%		1.0%		1.7%	
Average Real Rate of	Base CPP	4.95%		3.95%		95% 2.95%	
Return (2019-2093)	Additional CPP	4.38%		3.38%		2.38%	

for the year ended March 31, 2020

The table below summarizes, for both the base and additional CPP, the sensitivity results of the minimum contribution rates to the changes in mortality, real wage increase and real rate of return on investments assumptions:

		Base CPP Minimum	Additiona	I CPP
		Contribution	Minimum Contribu	tion Rates (%)
Assumption	Scenario	Rate (%)	First	Second
		2034+	2023+	2024+
	Best Estimate	9.72	1.98	7.92
Mortality	Higher Mortality	9.38	1.80	7.20
	Lower Mortality	10.06	2.15	8.60
Real Wage Increase	Higher Wage Increase	9.29	2.22	8.88
	Lower Wage Increase	10.15	1.78	7.12
Real Rate of Return	Higher Real Return	8.82	1.49	5.96
on investments	Lower Real Return	10.62	2.69	10.76

Mortality:

Mortality is a very important demographic assumption as it affects the length of the benefit payment period. If male and female life expectancies at age 65 were to increase by approximately 2.4 years more than expected by 2050, the base CPP minimum contribution rate for 2034 and thereafter would increase to 10.06%, above the base CPP legislated contribution rate of 9.9%. For the additional CPP the first and second additional minimum contribution rates would increase to 2.15% and 8.60%, respectively. These would be above the legislated rates of 2% and 8%, respectively.

On the other hand, if male and female life expectancies at age 65 were to be about 2.2 years lower than expected by 2050, the base CPP minimum contribution rate for years 2034 and thereafter would decrease to 9.38% while the first and second additional CPP minimum contribution rates would decrease to 1.80% and 7.20%, respectively.

Real Wage Increase:

Real wage increases directly affect the amount of future CPP contributions. Note that for this test, the opposite effects for the base and additional CPP are attributable to the different financing approaches. As a result of the different financing approaches, the base CPP is more dependent on contributions while the additional CPP is more dependent on investment income.

For the base CPP, if an ultimate real wage increase of 0.3% is assumed for 2019 and thereafter, the base CPP minimum contribution rate for years 2034 and thereafter would increase to 10.15%. On the other hand, for the additional CPP, under the above assumption, the first and second additional minimum contribution rates would decrease to 1.78% and 7.12%, respectively.

For the base CPP, if an ultimate real wage increase of 1.7% is assumed for 2025 and thereafter, the base CPP minimum contribution rate for years 2034 and thereafter would decrease to 9.29%. On the other hand, for the additional CPP, under the above assumption, the first and second additional minimum contribution rates would increase to 2.22% and 8.88%, respectively.

for the year ended March 31, 2020

Real Rate of Return:

Real rates of return can fluctuate greatly from year to year and can have a significant impact on the size of assets and on the ratio of assets to the following year expenditures.

If for the base CPP, the average real rate of return is assumed to be 1% lower (2.95% vs 3.95%) over the next 75 years (2019 to 2093), the base CPP minimum contribution rate for years 2034 and thereafter will increase to 10.62%. For the additional CPP if the average real rate of return is assumed to be 1% lower (2.38% vs 3.38%) over the same period then the first and second additional minimum contribution rates increase to 2.69% and 10.76%, respectively.

However, if for the base CPP the average real rate of return is assumed to be 1% higher (4.95% vs 3.95%) over the next 75 years, the base CPP minimum contribution rate decreases to 8.82%. For the additional CPP, if the average assumed real rate of return over the same period is 1% higher (4.38% vs 3.38%) then the first and second additional minimum contribution rates decrease to 1.49% and 5.96%, respectively.

for the year ended March 31, 2020

13. Actuarial Obligation in Respect of Benefits

The 30th CPP Actuarial Report is a triennial report that measures the actuarial obligation of both the base and additional CPP under an open group approach, which is consistent with the funding nature of both components. It also provides information under a closed group approach, in footnotes. The open group approach takes into consideration all current and future participants of the CPP, including their future contributions and associated benefits, to determine whether current assets and future contributions will be sufficient to pay for all future expenditures. The closed group approach includes only current participants of the CPP, with no new entrants permitted and no new benefits accrued.

The choice of the methodology used to produce a social security system's balance sheet is mainly determined by the system's financing approach. Partially funded plans like the base CPP represent a social contract where, in any given year, current contributors allow the use of their contributions to pay current beneficiaries' benefits. This social contract creates claims for current and past contributors to contributions of future contributors. As such, the proper assessment of the financial sustainability of partially funded plans by means of their balance sheets should reflect these claims. The open group approach does account explicitly for these claims by considering the benefits and contributions of both the current and future plan participants. In comparison, the closed group methodology does not reflect these claims since only current participants are considered.

The determination of the additional minimum contribution rates (namely the *Calculation of Contribution Rates Regulations, 2018*) requires the use of an open group approach. Since the open group methodology is based on projections of future income and expenditures, the requirement of the additional CPP open group assets to be at least 100% of its open group actuarial obligations ensures that, at the valuation date, the projected additional contributions and investment income are sufficient to cover the projected additional expenditures over the long term.

To determine the base and additional CPP actuarial obligations under the open group approach and the legislated contribution rates, the base and additional CPP's revenues and expenditures were projected using the assumptions of the 30th CPP Actuarial Report shown in Note 12. The projection period longer than 75 years that is used to calculate the minimum contribution rates is necessary to ensure that the future expenditures for cohorts that will enter the labour force during that time are included in the liabilities. The present values of the assets and obligations of the base CPP and additional CPP are determined using a discount rate equal to the assumed nominal rate of return on the base CPP and additional CPP assets respectively.

Base CPP:

The table below presents the asset excess (shortfall) and the assets to actuarial obligation ratio of the base CPP under open and closed group approaches at valuation dates of the current and previous actuarial reports with the legislated contribution rate of 9.9%:

	As at Decem	nber 31, 2018	As at Dece	ember 31, 2015
(in billions of dollars)	Open Group	Closed Group	Open Group	Closed Group
Assets ¹	2,691.1	371.7	2,547.4	285.4
Actuarial obligation ²	2,674.4	1,257.1	2,546.1	1,171.1
Asset excess (shortfall)	16.7	(885.4)	1.3	(885.7)
Assets to actuarial obligation ratio	100.6%	29.6%	100.1%	24.4 %

¹ Includes only current assets for closed group but also includes future contributions for the open group.

² Obligations include operating expenses.

for the year ended March 31, 2020

The base CPP was never intended to be a fully funded plan and the financial sustainability of the base CPP is not assessed based on its actuarial obligation in respect of benefits. According to the 30th CPP Actuarial Report, the CPP is intended to be long-term and enduring in nature, a fact that is reinforced by the federal and provincial governments' joint stewardship through the established strong governance and accountability framework of the CPP. Therefore, if the base CPP's financial sustainability is to be measured based on its asset excess or shortfall, it should be done on an open group basis that reflects the partially funded nature of the base CPP, that is, its reliance on both future contributions and invested assets as a means of financing its future expenditures.

Additional CPP:

For the additional CPP, with the first and second legislated contribution rates of 2.0% and 8.0%, respectively, the table below presents the asset excess (shortfall) and the assets to actuarial obligation ratio under open and closed group approaches at the valuation date:

	As at January 1, 2019			
(in billions of dollars)	Open Group	Closed Group		
Assets ²	740.3	-		
Actuarial obligation ³	686.6	-		
Asset excess (shortfall)	53.7	-		
Assets to actuarial obligation ratio	107.8%	N/A ⁴		

¹ Commencement date of the additional CPP.

Using the open group approach, the Chief Actuary confirms that both the base CPP and additional CPP, based on the best-estimate assumptions selected and under the legislative contribution rates, will continue to meet their financial obligations and are sustainable in the long term.

² Includes only current assets for closed group but also includes future contributions for the open group.

³ Obligations include operating expenses.

⁴ As at December 31, 2018, under the closed group approach, the actuarial obligations, assets, and assets excess/shortfall of the additional CPP are all \$0.

for the year ended March 31, 2020

14. Contractual Obligations and Commitments

The nature of CPP's and CPPIB's activities can result in some large multi-year contracts and agreements whereby the CPP and CPPIB will be obligated to make future payments in order to carry out its activities.

Operating costs are charged to the CPP in accordance with various memoranda of understanding (MoU) between the CPP and various GoC departments for the administration of the CPP's activities (refer to Note 16). The MoUs require written notification for termination and require one year advanced notification. Therefore, as at March 31, 2020, the operating costs of \$673 million (2019 - \$645 million) are an estimation of the costs that will be charged to the CPP Accounts in the next fiscal year. Operating costs are expected to continue to be charged to the CPP Accounts in the upcoming fiscal years, but cannot be reasonably estimated at this time.

The CPP, through CPPIB, has entered into commitments related to the funding of investments. These commitments are generally payable on demand based on the funding needs of the investment subject to the terms and conditions of each agreement. As at March 31, 2020, the unfunded commitments totalled \$55,393 million (2019 - \$47,408 million).

15. Contingent Liabilities

a) Appeals relating to the payment of pensions and benefits

At March 31, 2020, there were 5,074 appeals (2019 – 4,669) relating to the payment of CPP disability pensions. These contingencies are reasonably estimated, using historical information, at an amount of \$37.7 million (2019 – \$31.5 million), and have been recorded as an accrued liability in these consolidated financial statements.

b) Other claims and legal proceedings

In the normal course of operations, the CPP is involved in various claims and legal proceedings. The total amount claimed in these actions and their outcomes are not determinable at this time. The CPP records an allowance for claims and legal proceedings when it is likely that there will be a future payment and a reasonable estimate of the loss can be made. No such allowance was recognized in the consolidated financial statements for the 2019-2020 and 2018-2019 fiscal years for these claims and legal proceedings.

c) Guarantees

As part of certain investment transactions, the CPP, through CPPIB, agreed to guarantee, as at March 31, 2020, up to \$5,095 million (2019 – \$4,437 million) to other counterparties in the event certain investee entities default under the terms of loan and other related agreements.

d) Indemnifications

The CPP, through CPPIB, provides indemnifications to its officers, directors, certain others and, in certain circumstances, to various counterparties and other entities. CPPIB may be required to compensate these indemnified parties for costs incurred as a result of various contingencies such as changes in laws, regulations and litigation claims. The contingent nature of these indemnification agreements prevents CPPIB from making a reasonable estimate of the maximum potential payments CPPIB could be required to make. To date, CPPIB has not received any material claims nor made any material payments pursuant to such indemnifications.

for the year ended March 31, 2020

16. Related Party Transactions

The CPP enters into transactions with the GoC in the normal course of business, which are recorded at the exchange value. The costs are based on estimated allocations of costs and are charged to the CPP in accordance with various memoranda of understanding (MOU). Details of these transactions are provided in the GoC operating expenses in Note 11 and contractual obligations in Note 14.

Expenses for the year are comprised of the following:

	2020	2019
	(in millions	of dollars)
Employment and Social Development Canada Program policy and delivery	427	378
Canada Revenue Agency Collection of contributions and investigation services	237	207
Treasury Board Secretariat Health Insurance Plan	34	32
Administrative Tribunals Support Service of Canada Support services of the Social Security Tribunal	15	13
Public Services and Procurement Canada Cheque issue and computer services	6	5
Office of the Superintendent of Financial Institutions and Department of Finance Actuarial services	3	3
	722	638

The CPP receives audit services without charge from the Office of the Auditor General of Canada. The value of these audit services is not material for the purpose of these consolidated financial statements and has not been recorded.

for the year ended March 31, 2020

17. Supplementary Information

The administration of the CPP is shared between various GoC departments. The GoC transfers to CPPIB amounts that are not immediately needed to pay CPP pensions, benefits and operating expenses, and CPPIB invests those amounts. The GoC, through various federal departments, manages the remainder of the assets, as well as the collection of the CPP contributions and the administration and payments of the CPP benefits. For accountability purposes, the following tables present summary information on the levels of assets and liabilities and sources of income and expenses managed by the GoC and CPPIB broken out by the Base CPP and Additional CPP respectively.

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	2020					
		Base CPP		Add	litional CPP	
(in millions of dollars)	GoC	CPPIB	Total	GoC	CPPIB	Tota
Financial assets						
Cash	260	193	453	19	1	20
Receivables	6,075	47	6,122	271	-	271
Investments	-	533,563	533,563	-	2,750	2,750
Pending trades receivable	-	7,002	7,002	-	23	23
Other	-	-	-	-	_	-
Non-financial assets	-	482	482	-	13	13
Liabilities						
Payables and accrued liabilities	563	789	1,352	13	3	16
Investment liabilities	-	126,651	126,651	-	424	424
Pending trades payable	-	6,597	6,597	-	22	22
Assets available for benefit						
payments	5,772	407,250	413,022	277	2,338	2,615
Revenues						
Contributions	53,922	-	53,922	2,220	-	2,220
Net investment income	_					
Investment income	5	17,050	17,055	-	22	22
Investment management fees	-	(1,805)	(1,805)		(3)	(3)
Borrowing costs	-	(1,521)	(1,521)	-	(2)	(2)
Transaction costs	-	(390)	(390)	-	-	-
	53,927	13,334	67,261	2,220	17	2,237
Expenses						
Pensions and benefits	48,898	-	48,898	3	-	3
Operating expenses	571	1,250	1,821	151	4	155
	49,469	1,250	50,719	154	4	158
Net Increase in assets available						
for benefit payments	4,458	12,084	16,542	2,066	13	2,079

for the year ended March 31, 2020

	2019						
		Base CPP			Additional CPP		
(in millions of dollars)	GoC	CPPIB	Total	GoC	CPPIB	Total	
Financial assets	_						
Cash	152	87	239	11	1	12	
Receivables	5,289	19	5,308	107	-	107	
Investments (Note 18)	-	495,448	495,448	-	477	477	
Pending trades receivable	_	4,689	4,689	_	3	3	
Other	_	[^] 75	[^] 75	_	-	_	
Non-financial assets	_	435	435	_	14	14	
Liabilities	-	-	-	_	-	-	
Payables and accrued liabilities	518	644	1,162	5	1	6	
Investment liabilities (Note 18)	_	104,160	104,160	_	62	62	
Pending trades payable	_	4,392	4,392	_	9	9	
Assets available for benefit		.,	.,				
payments	4,923	391,557	396,480	113	423	536	
Revenues							
Contributions	50,627	_	50,627	557	_	557	
Net investment income	00,027		00,027	007		001	
Investment income (Note 18)	5	36,380	36,385	_	11	11	
Investment management fees	-	(1,586)	(1,586)	_	-	-	
Borrowing costs (Note 18)		(1,163)	(1,163)	_	_	_	
Transaction costs (Note 18)	_	(429)	(429)	_	_	_	
	50,632	33,202	83,834	557	11	568	
Expenses	, -	,	,				
Pensions and benefits	46,542	_	46,542	_	_	_	
Operating expenses	615	1,194	1,809	23	9	32	
	47,157	1,194	48,351	23	9	32	
Net Increase in assets available							
for benefit payments	3,475	32,008	35,483	534	2	536	

for the year ended March 31, 2020

Pursuant to Section 108.1 and 108.3 of the *Canada Pension Plan* and the Agreement dated as of April 1, 2004, amounts not required to meet specified obligations of the CPP are transferred weekly to CPPIB. The funds originate from employer and employee contributions to the CPP and interest income generated from the deposit with the Receiver General.

CPPIB remits cash to the CPP as required, including the periodic return, on at least a monthly basis, of funds required to meet CPP pensions, benefits and operating expenses obligations.

The accumulated transfers to/from CPPIB, since inception, are as follows:

		2020		
	Base	Additional		
(in millions of dollars)	СРР	СРР	Total	
Accumulated transfers to CPPIB, beginning of year	530,193	421	530,614	
Transfers of funds to CPPIB	42,619	1,902	44,521	
Accumulated transfers to CPPIB, end of year	572,812	2,323	575,135	
Accumulated transfers from CPPIB, beginning of year	(386,258)	-	(386,258)	
Transfers of funds from CPPIB	(39,010)	-	(39,010)	
Accumulated transfers from CPPIB, end of year	(425,268)	-	(425,268)	
Net accumulated transfers to CPPIB	147,544	2,323	149,867	

		2019	
	Base	Additional	
(in millions of dollars)	CPP	CPP	Total
Accumulated transfers to CPPIB, beginning of year	492,033	-	492,033
Transfers of funds to CPPIB	38,160	421	38,581
Accumulated transfers to CPPIB, end of year	530,193	421	530,614
	-	-	-
Accumulated transfers from CPPIB, beginning of year	(351,513)	-	(351,513)
Transfers of funds from CPPIB	(34,745)	-	(34,745)
Accumulated transfers from CPPIB, end of year	(386,258)	-	(386,258)
Net accumulated transfers to CPPIB	143,935	421	144,356

for the year ended March 31, 2020

18. Comparative Information

Borrowing Costs

Starting in fiscal year 2019-2020, CPP, through CPPIB, began disclosing borrowing costs as part of its investment-related expenses in addition to investment management fees and transaction costs. CPP, through CPPIB, uses leverage as part of an integrated strategy in seeking to maximize the rate of return without undue risk of loss. Given the growing size and prominence of leverage in our investment strategy, CPPIB is providing additional disclosure regarding its borrowing costs. The related expenses were previously included in investment income.

As a result, the comparative figures in the Consolidated Statement of Operations and Consolidated Statement of Cash Flow have been updated as well. Refer to Tables 2 and 3 below for a reconciliation of the Consolidated Statement of Operations and Consolidated Statement of Cash Flow between what has been previously presented and what has been reclassified in the current year presentation.

Short-Term Secured Debt

Short-term secured debt, which consists of cash advances from prime broker that are fully collateralized by securities, was previously included in investment receivables, as part of the cash collateral pledged on securities borrowed (Note 6). To provide better presentation based on the nature of the asset, starting in fiscal year 2019-2020, short-term secured debt is presented as a separate line item under investment liabilities in the Consolidated Schedule of Investment Portfolio in Note 6.

As a result, the investments and investment liabilities in the Consolidated Statement of Financial Position have been reclassified. Refer to Table 1 below for a reconciliation of the Consolidated Statement of Financial Position between what has been previously presented and what has been reclassified in the current year presentation.

Real Estate Investments

Starting in fiscal year 2019-2020, the presentation of income and cash flows associated with real estate investments has been changed to be consistent with other investment asset classes. The change in fair value generated by real estate investments has been reclassified from other investment income to realized and unrealized gains or losses in the Consolidated Statement of Operations. The cash portion of realized gains is reclassified from other investment income to disposals, and distributions from real estate investments are reclassified as dividend income rather than disposals on the Consolidated Statement of Cash Flows.

As a result, comparative figures have been updated in the Consolidated Statement of Operations and the Consolidated Statement of Cash Flow. Refer to Tables 2 and 3 below for a reconciliation of the Consolidated Statement of Operations and Consolidated Statement of Cash Flow between what has been previously presented and what has been reclassified in the current year presentation.

for the year ended March 31, 2020

Financial assets available for benefit

Premises, equipment and others

Assets available for benefit payments

As at March 31

payments

Non-financial assets

Table 1: Consolidated Statement of Financial Position with comparative information

	As previously presented	Short- Term	Reclassified
(in millions of dollars)	2019	Secured Debt	2019
Financial assets			
Cash	251		251
Receivables	5,415		5,415
Investments	494,567	1,358	495,925
Pending trades receivable	4,692		4,692
Other	75		75
	505,000		506,358
Liabilities			
Payables and accrued liabilities	1,168		1,168
Investment liabilities	102,864	1,358	104,222
Pending trades payable	4,401		4,401

108,433

396,567

397,016

449

109,791

396,567

397,016

449

for the year ended March 31, 2020

Table 2: Consolidated Statement of Operations with comparative information

For the year ended March 31

For the year ended March 31	As previously presented	Borrowing Costs	Real Estate Investments	Reclassified
(in millions of dollars)	2019			2019
Revenues				
Contributions	51,184			51,184
Net investment income	01,101			01,101
Realized gains	33,046		1,157	34,203
Unrealized losses	(8,875)	14	596	(8,265)
Interest income	3,261	1,101	330	4,362
Dividend income	6,358	.,		6,358
Other income	1,491		(1,753)	(262)
Investment management fees	(1,586)		(1,111)	(1,586)
Borrowing costs	(,===,	(1,163)		(1,163)
Transaction costs	(477)	48		(429)
	33,218			33,218
	84,402			84,402
Expenses				
Pensions and benefits				
Retirement	36,286			36,286
Survivor	4,586			4,586
Disability	4,263			4,263
Disabled contributor's child	320			320
Death	377			377
Orphan	211			211
Post-Retirement	553			553
Post-Retirement Disability	-			-
Net overpayments	(54)			(54)
	46,542			46,542
Operating expenses	1,841			1,841
	48,383			48,383
Net increase in assets available for benefit payments	36,019			36,019
Assets available for benefit payments, beginning of year	360,997			360,997
Assets available for benefit payments, end of year	397,016			397,016

for the year ended March 31, 2020

Table 3: Consolidated Statement of Cash Flow with comparative information

For the year ended March 31

Tor the year chaed maren or	As previously presented	Borrowing Costs	Real Estate Investments ¹	Reclassified
(in millions of dollars)	2019			2019
Operating activities				
Cash receipts				
Contributions	51,151			51,151
Interest on investments	4,537	541		5,078
Dividends on investments	4,772		1,607	6,379
Other investment income	1,347		(1,347)	-
Cash payments				
Pensions and benefits	(46,549)			(46,549)
Operating expenses	(1,953)			(1,953)
Borrowing costs		(1,065)		(1,065)
Investment management fees	(1,001)			(1,001)
Transaction costs	(450)	56		(394)
Other investment expenses	(452)	452	(260)	(260)
Cash flows from operating activities	11,402			11,386
Capital activities				
Acquisition of premises and equipment	(59)			(59)
Cash flows used in capital activities	(59)			(59)
Financing activities				
Proceeds from debt financing liabilities	36,784			36,784
Repayments of debt financing liabilities	(30,929)			(30,929)
Cash flows from financing activities	5,855			5,855
Investing activities				
Purchases	(3,015,044)			(3,015,044)
Disposals	2,997,982	16		2,997,998
Cash flows used in investing activities	(17,062)			(17,046)
Net increase (decrease) in cash	136			136
Cash, beginning of year	115			115
Cash, end of year	251			251

¹ The reclassification of \$1,607 million from other investment income to disposals, for the cash portion of the realized gains in real estate investments, is offset by the reclassification of a similar amount from disposals to dividends on investments, for the distributions from real estate investments, producing an insignificant change on disposals. Furthermore, the reclassification of the \$1,607 million from other investment income to disposals would bring the other investment income to a negative balance of \$260 million in the cash receipts. Therefore, it is presented as other investment expenses in cash payments.