Immigration, Refugees and Citizenship Canada Fees Report Fiscal year 2021–22

The Honourable Sean Fraser, PC., M.P. Minister of Immigration, Refugees and Citizenship

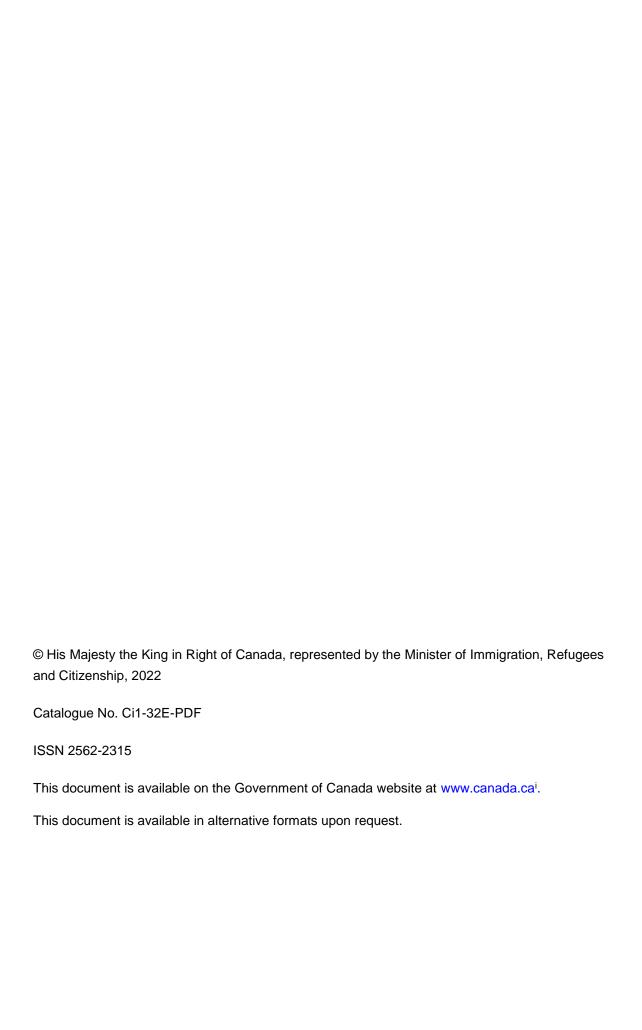


Table of contents

Minister's message	5
About this report	7
Remissions	7
Overall totals, by fee-setting mechanism	8
Totals, by fee grouping, for fees set by act, regulation or fees notice	
Details on each fee set by act, regulation or fees notice	9
Endnotes8	35

Minister's message

I am pleased to present Immigration, Refugees and Citizenship Canada's report on fees for 2021–22.

The Service Fees Act provides a modern legislative framework that enables cost-effective delivery of services and, through better reporting to Parliament, improves transparency and oversight.

Similar to last year, a detailed listing of individual fees under the department's authority, along with anticipated adjustments, was included with the reporting requirements.



This year's report will continue to provide more detail on each fee, such as the type and rate of adjustment, the service standard, performance result and remissions. This information provides additional context on each fee, in the spirit of open and transparent fee management.

It is important to note that the last two years have been unprecedented for Canada as we continue to deal with the lingering affects of the COVID-19 pandemic and honor our commitment to support those affected by international conflict around the world. As a result, Immigration, Refugee and Citizenship Canada saw a significant rise in remissions in 2021-22. The requirements set forth in the Service Fee Act will also increase the impact on remissions for future years.

I welcome the increased transparency and oversight that the *Service Fees Act's* ii reporting regime embodies.

The Honourable Sean Fraser, PC., M.P. Minister of Immigration, Refugees and Citizenship

About this report

This report, which is tabled under section 20 of the *Service Fees Act*, the *Low-Materiality Fees Regulations*ⁱⁱⁱ, and subsection 4.2.8 of the Treasury Board *Directive on Charging and Special Financial Authorities*^{iv}, contains information about the fees Immigration, Refugees and Citizenship Canada had the authority to set in fiscal year 2021–22.¹

The report covers fees that are subject to the *Service Fees Act* and exempted from the *Service Fees Act*.

For reporting purposes, fees are categorized by fee-setting mechanism. There are three mechanisms:

Act, regulation or fees notice
 The authority to set these fees is delegated to a department, minister or Governor in Council pursuant to an act of Parliament.

2. Contract

Ministers have the authority to enter into contracts, which are usually negotiated between the minister and an individual or organization, and which cover fees and other terms and conditions. In some cases, that authority may also be provided by an act of Parliament.

3. Market rate or auction

The authority to set these fees is pursuant to an act of Parliament or a regulation, and the minister, department or Governor in Council has no control over the fee amount.

For fees set by act, regulation or fees notice, the report provides totals for fee groupings, as well as detailed information for each fee. Immigration, Refugees and Citizenship Canada did not have fees set contract, market rate or auction.

Although the fees Immigration, Refugees and Citizenship Canada charges under the *Access to Information Act* were subject to the *Service Fees Act*, they are not included in this report. Information on Immigration, Refugees and Citizenship Canada's access to information fees for 2021–22 is in our annual report to Parliament on the administration of the *Access to Information Act*^v.

Remissions

In 2021–22, Immigration, Refugees and Citizenship Canada was subject to the requirements to issue remissions under section 7 of the *Service Fees Act* and

¹ All years presented in this manner refer to fiscal years.

subsection 4.2.4 of the Treasury Board *Directive on Charging and Special Financial Authorities* to remit a fee, in whole or in part, to a fee payer when a service standard was deemed not met. Immigration, Refugees and Citizenship Canada's remission policy and procedures, pursuant to the *Service Fees Act*, are on the following web page:

Departmental Remission Policy Pursuant to the Service Fees Act.

In 2021–22, Immigration, Refugees and Citizenship Canada also issued remissions under its enabling legislation and under the *Financial Administration Act*. These remissions may have been for reasons other than not meeting a service standard.

Immigration, Refugees and Citizenship Canada's remission policy is on the following web page: *Departmental Remission Policy Pursuant to the Service Fees Act*.

Order-in-council PC numbers 2021-0396, 2021-0397, 2021-0398, 2021-0399 and 2021-0400 are on the following web page: *Orders in Council*^{vii}.

The other sections of this report provide detailed amounts on Immigration, Refugees and Citizenship Canada's remissions for 2021–22.

Overall totals, by fee-setting mechanism

The following table presents the total revenue, cost and remissions for all fees Immigration, Refugees and Citizenship Canada had the authority to set in 2021–22, by fee-setting mechanism.

Overall totals for 2021-22, by fee-setting mechanisms

Fee-setting mechanism	Revenue (\$)	Cost (\$)	Remissions (\$)
Fees set by act, regulation or fees notice	1,213,343,168	3,060,975,275	4,881,184

Totals, by fee grouping, for fees set by act, regulation or fees notice

A fee grouping is a set of fees relating to a single business line, directorate or program that a department had the authority to set for those activities.

This section presents, for each fee grouping, the total revenue, cost and remissions for all fees Immigration, Refugees and Citizenship Canada had the authority to set in 2021–22 that are set by the following:

- act
- regulation

Citizenship Program Fees: totals for 2021–22

Revenue (\$)	Cost (\$)	Remissions (\$)
118,148,115	164,773,797	17,625

Passport Program Fees: totals for 2021–22

Revenue (\$)	Cost (\$)	Remissions (\$)
176,350,304	424,710,489	792,310

Permanent Residence Program Fees: totals for 2021–22

Revenue (\$)	Cost (\$)	Remissions (\$)
498,813,160	1,731,278,014	10,975

Temporary Residence Program Fees: totals for 2021–22

Revenue (\$)	Cost (\$)	Remissions (\$)
327,354,614	617,342,255	4,060,274

Other Service Fees: totals for 2021-22

Revenue (\$)	Cost (\$)	Remissions (\$)
92,676,975	122,870,720	0

Details on each fee set by act, regulation or fees notice

This section provides detailed information on each fee Immigration, Refugees and Citizenship Canada had the authority to set in 2021–22 and that was set by the following:

- act
- regulation

Citizenship Program Fees

Fee

Citizenship Grant Applicant - Minors applying on their own behalf (less than 18 years of age)

Fee-setting authority

- *Citizenship Act*^{viii} s.27(1)(b)
- Citizenship Regulations^{ix} Schedule item 1

Year fee-setting authority was introduced

1993

Last year fee-setting authority was amended

2018

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 12 months.

Performance result

9% of applications processed within the standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

100

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021–22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Citizenship Program Fees

Fee

Citizenship Grant Applicant - Adult applications (at least 18 years of age)

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- Citizenship Regulations Schedule item 1.1

Year fee setting authority was introduced

1993

Last year fee-setting authority was amended

2018

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 12 months.

Performance result

9% of applications processed within the standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

530

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Citizenship Program Fees

Fee

Citizenship Grant Applicant - Adult adoptions (at least 18 years of age)

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- Citizenship Regulations Schedule item 1.2

Year fee-setting authority was introduced

1993

Last year fee-setting authority was amended

2018

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

530

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Citizenship Program Fees

Fee

Citizenship Grant Applicant - Minor adoptions (less than 18 years of age) and minors (less than 18 years of age) applying with a parent

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- Citizenship Regulations Schedule item 2

Year fee-setting authority was introduced

1993

Last year fee-setting authority was amended

2018

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Minor adoption has no established service standard; minors applying with a parent process applications within 12 months.

Performance result

Not subject to a service standard requirement; 9% of applications processed within the standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

100

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Citizenship Program Fees

Fee

Renunciation of Citizenship

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- Citizenship Regulations Schedule item 3

Year fee-setting authority was introduced 1993

Last year fee-setting authority was amended 2018

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

100

2021–22 total fee revenue (\$)

4,374,375

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Citizenship Program Fees

Fee

Resumption of Citizenship - Minor

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- Citizenship Regulations Schedule item 4

Year fee-setting authority was introduced

1993

Last year fee-setting authority was amended

2018

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

100

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023-24 fee amount (\$)

Citizenship Program Fees

Fee

2018

Resumption of Citizenship - Adult

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- Citizenship Regulations Schedule item 5

Year fee-setting authority was introduced 1993

Last year fee-setting authority was amended

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021-22 fee amount (\$)

530

2021–22 total fee revenue (\$)

12,695

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Citizenship Program Fees

Fee

2018

Proof of Citizenship

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- Citizenship Regulations Schedule item 6

Year fee-setting authority was introduced 1993

Last year fee-setting authority was amended

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

75

2021–22 total fee revenue (\$)

3,436,200

2021-22 total remissions issued for the fee (\$)

17,625

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Citizenship Program Fees

Fee

Search of Citizenship Records

Fee-setting authority

- *Citizenship Act* s.27(1)(b)
- Citizenship Regulations Schedule item 7

Year fee-setting authority was introduced 1993

Last year fee-setting authority was amended 2018

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

75

2021–22 total fee revenue (\$)

107,700

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023-24 fee amount (\$)

Citizenship Program Fees

Fee

Right of Citizenship

Fee-setting authority

- Financial Administration Act^x s.19.1
- Citizenship Regulations s.32

Year fee-setting authority was introduced

1995

Last year fee-setting authority was amended

1995

Service standard

Issue the Right of Citizenship within 4 months (between the date we grant citizenship and the date we first send the invitation to the citizenship ceremony).

Performance result

83% of applications processed within the standard

Application of Low-Materiality Fees Regulations

Material (\$51-\$151)

2021–22 fee amount (\$)

100

2021–22 total fee revenue (\$)

17,179,800

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

March 31, 2024

2023-24 fee amount (\$)

 114.88^2

_

² The Department intends to seek rounding authorities prior to the adjustment date. The Department intends to charge \$114.88 on the adjustment date. The Department has not adjusted the fee amount in 2021-22. The Department intends to counter the effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Passport Program Fees

Fee

Passport Applicant Domestic - 5-year Adult passport (at least 16 years of age)

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations^{xi} Schedule item 1(a)(ii)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process passport applications in person at a Passport Canada office within 10 business days; process passport applications by mail within 20 business days; process applications in person at a Receiving Agent within 20 business days.

Performance result

93% of applications processed within standard; 76% of applications processed within standard; 52% of applications processed within standard

Application of Low-Materiality Fees Regulations

Material (\$51-\$151)

2021–22 fee amount (\$)

95

2021–22 total fee revenue (\$)

8,830,535

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023–24

April 1, 2023

2023–24 fee amount (\$)

 93^{3}

³ The Department intends to keep passport fees constant until the beginning of the next 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$95 in 2023-24.

Passport Program Fees

Fee

Passport Applicant Domestic - 10-year Adult passport (at least 16 years of age)

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 1(a)(i)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process passport applications in person at a Passport Canada office within 10 business days; process passport applications by mail within 20 business days; process applications in person at a Receiving Agent within 20 business days.

Performance result

93% of applications processed within standard; 76% of applications processed within standard; 52% of applications processed within standard

Application of Low-Materiality Fees Regulations

Material (\$51-\$151)

2021–22 fee amount (\$)

135

2021–22 total fee revenue (\$)

119,660,316

2021-22 total remissions issued for the fee (\$)

810

Fee adjustment date in 2023–24

April 1, 2023

2023–24 fee amount (\$)

 132^{4}

_

⁴ The Department intends to keep passport fees constant until the beginning of the next 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$135 in 2023-24.

Passport Program Fees

Fee

Passport Applicant Domestic - Child passport (less than 16 years of age)

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 2(a)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process passport applications in person at a Passport Canada office within 10 business days; process passport applications by mail within 20 business days; process applications in person at a Receiving Agent within 20 business days

Performance result

93% of applications processed within standard; 76% of applications processed within standard; 52% of applications processed within standard

Application of Low-Materiality Fees Regulations

Material (\$51-\$151)

2021–22 fee amount (\$)

57

2021–22 total fee revenue (\$)

26,264,574

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023–24

April 1, 2023

2023–24 fee amount (\$)

 56^{5}

⁵ The Department intends to keep passport fees constant until the beginning of the next 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$57 in 2023-24.

Passport Program Fees

Fee

Passport Applicant Abroad - 5-year Adult passport (at least 16 years of age)

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 1(b)(ii)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications within 20 business days

Performance result

94% of applications processed within standard

Application of Low-Materiality Fees Regulations

Material (>\$151)

2021–22 fee amount (\$)

165

2021–22 total fee revenue (\$)

499,950

2021-22 total remissions issued for the fee (\$)

n

Fee adjustment date in 2023-24

April 1, 2023

2023-24 fee amount (\$)

 211^{6}

_

⁶ The Department intends to keep passport fees constant until the beginning of the next 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$165 in 2023-24.

Passport Program Fees

Fee

Passport Applicant Abroad - 10-year Adult passport (at least 16 years of age)

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 1(b)(i)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications within 20 business days

Performance result

94% of applications processed within standard

Application of Low-Materiality Fees Regulations

Material (>\$151)

2021–22 fee amount (\$)

235

2021–22 total fee revenue (\$)

4,641,015

2021-22 total remissions issued for the fee (\$)

n

Fee adjustment date in 2023-24

April 1, 2023

2023-24 fee amount (\$)

 301^{7}

⁷ The Department intends to keep passport fees constant until the beginning of the next 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$235 in 2023-24.

Passport Program Fees

Fee

Passport Applicant Abroad - Child passport (less than 16 years of age)

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 2(b)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications within 20 business days

Performance result

94% of applications processed within standard

Application of Low-Materiality Fees Regulations

Material (\$51-\$151)

2021-22 fee amount (\$)

100

2021–22 total fee revenue (\$)

770,800

2021-22 total remissions issued for the fee (\$)

100

Fee adjustment date in 2023-24

April 1, 2023

2023–24 fee amount (\$)

 127^{8}

_

⁸ The Department intends to keep passport fees constant until the beginning of the next 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$100 in 2023-24.

Passport Program Fees

Fee

Passport Applicant Abroad - Temporary passport in conjunction with a request to issue a passport

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 10

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications within 20 business days.

Performance result

99% of applications processed within standard

Application of Low-Materiality Fees Regulations

Material (\$51-\$151)

2021–22 fee amount (\$)

110

2021–22 total fee revenue (\$)

0

2021-22 total remissions issued for the fee (\$)

20,240

Fee adjustment date in 2023-24

Not applicable

2023-24 fee amount (\$)

Passport Program Fees

Fee

Passport Supplementary Services - Addition of a special stamp in a passport or other travel document

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item
 11

Year fee-setting authority was introduced

2012

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Same as processing time of passport or travel document if request is made with travel document application; or 10 business days if request is made after the passport or travel document is issued.

Performance result

The department did not have a mechanism for tracking the overall performance result

Application of Low-Materiality Fees Regulations

Low-materiality (<\$51)

2021–22 fee amount (\$)

45

2021–22 total fee revenue (\$)

315

2021-22 total remissions issued for the fee (\$)

495

Fee adjustment date in 2023–24

Not applicable

2023–24 fee amount (\$)

Passport Program Fees

Fee

Passport Supplementary Services - Retention of a valid passport (at Government of Canada offices abroad during processing of the application for a replacement passport)

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations s. 2(4)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Low-materiality (<\$51)

2021–22 fee amount (\$)

45

2021–22 total fee revenue (\$)

0

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Passport Program Fees

Fee

Passport Supplementary Services - Addition of an observation in a passport or other travel document

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 12

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Low-materiality (<\$51)

2021–22 fee amount (\$)

45

2021–22 total fee revenue (\$)

0

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023-24 fee amount (\$)

Passport Program Fees

Fee

Passport Supplementary Services - Certifying true copies, up to three, of part of a passport or another travel document

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item
 13

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 10 business days.

Performance result

90% of applications processed within standard

Application of Low-Materiality Fees Regulations

Low-materiality (<\$51)

2021-22 fee amount (\$)

45

2021–22 total fee revenue (\$)

485,640

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Passport Program Fees

Fee

Passport Supplementary Services - Replacement of a lost or stolen passport or other travel document

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 14

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Low-materiality (<\$51)

2021–22 fee amount (\$)

45

2021–22 total fee revenue (\$)

771,795

2021-22 total remissions issued for the fee (\$)

6,165

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Passport Program Fees

Fee

Passport Supplementary Services - Transfer of an application file for the issuance of a passport between the offices of government bodies

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item
 15

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 3 business days.

Performance result

72% of applications processed within standard

Application of Low-Materiality Fees Regulations

Low-materiality (<\$51)

2021–22 fee amount (\$)

45

2021–22 total fee revenue (\$)

713,925

2021-22 total remissions issued for the fee (\$)

15,525

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Passport Program Fees

Fee

Travel document - Certificate of Identity - Adult (at least 16 years of age)

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 3

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications within 20 business days

Performance result

15% of applications processed within standard

Application of Low-Materiality Fees Regulations

Material (>\$151)

2021–22 fee amount (\$)

235

2021–22 total fee revenue (\$)

34,580

2021-22 total remissions issued for the fee (\$)

8,695

Fee adjustment date in 2023–24

April 1, 2023

2023–24 fee amount (\$)

 232^{9}

_

⁹ The Department intends to keep passport fees constant until the beginning of the next 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$235 in 2023-24.

Passport Program Fees

Fee

Travel document - Certificate of Identity - Child (less than 16 years of age)

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 4

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 20 business days

Performance result

15% of applications processed within standard

Application of Low-Materiality Fees Regulations

Low-materiality (\$51-\$151)

2021–22 fee amount (\$)

141

2021–22 total fee revenue (\$)

1,176

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023–24

April 1, 2023

2023–24 fee amount (\$)

 140^{10}

_

¹⁰ The Department intends to keep passport fees constant until the beginning of the next 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$141 in 2023-24.

Passport Program Fees

Fee

Travel document - Refugee Travel Document - Adult (at least 16 years of age)

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 5

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications within 20 business days

Performance result

12% of applications processed within service standard

Application of Low-Materiality Fees Regulations

Material (\$51-\$151)

2021-22 fee amount (\$)

95

2021–22 total fee revenue (\$)

583,110

2021-22 total remissions issued for the fee (\$)

285

Fee adjustment date in 2023–24

April 1, 2023

2023–24 fee amount (\$)

_

¹¹ The Department intends to keep passport fees constant until the beginning of the next 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$95 in 2023-24.

Passport Program Fees

Fee

Travel document - Refugee Travel Document - Child (less than 16 years of age)

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 6

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 20 business days.

Performance result

12% of applications processed within service standard

Application of Low-Materiality Fees Regulations

Low-materiality (\$51-\$151)

2021–22 fee amount (\$)

57

2021–22 total fee revenue (\$)

33,858

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023–24

April 1, 2023

2023-24 fee amount (\$)

 56^{12}

¹² The Department intends to keep passport fees constant until the beginning of the next 10-year passport business cycle (2023-24) and address the fee formula effects by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act. The Department intends to keep charging \$57 in 2023-24.

Passport Program Fees

Fee

Passport Domestic Expedited Services (Optional) - Urgent pick-up - processing time 24 hours

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item
 7(a)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications by the end of the next business day.

Performance result

98% of applications processed within standard

Application of Low-Materiality Fees Regulations

Material (\$51-\$151)

2021–22 fee amount (\$)

110

2021–22 total fee revenue (\$)

3,264,945

2021-22 total remissions issued for the fee (\$)

508,090

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Passport Program Fees

Fee

Passport Domestic Expedited Services (Optional) - Express pick-up - 2 to 9 business days

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 7(b)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 2 to 9 business days.

Performance result

99% of applications processed within standard

Application of Low-Materiality Fees Regulations

Low-materiality (<\$51)

2021–22 fee amount (\$)

50

2021–22 total fee revenue (\$)

8,312,330

2021-22 total remissions issued for the fee (\$)

200,800

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Passport Program Fees

Fee

Passport Domestic Expedited Services (Optional) - Standard pick-up - 10 business days

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 7(c)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 10 business days.

Performance result

97% of applications processed within standard

Application of Low-Materiality Fees Regulations

Low-materiality (<\$51)

2021–22 fee amount (\$)

20

2021–22 total fee revenue (\$)

1,300,540

2021-22 total remissions issued for the fee (\$)

18,880

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Passport Program Fees

Fee

Passport Domestic Expedited Services (Optional) - Same Day out of hours

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 8

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

Process applications within the same day

Performance result

97% of applications processed within standard

Application of Low-Materiality Fees Regulations

Material (>\$151)

2021-22 fee amount (\$)

335

2021–22 total fee revenue (\$)

180,900

2021-22 total remissions issued for the fee (\$)

3,015

Fee adjustment date in 2023-24

Not applicable

2023-24 fee amount (\$)

Passport Program Fees

Fee

Travel document - Emergency travel document - Adult (at least 16 years of age)

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 9(a)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications by the end of the next business day.

Performance result

97% of applications processed within standard

Application of Low-Materiality Fees Regulations

Low-materiality (<\$51)

2021–22 fee amount (\$)

50

2021–22 total fee revenue (\$)

0

2021-22 total remissions issued for the fee (\$)

7,950

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Passport Program Fees

Fee

Travel document - Emergency travel document - Child (less than 16 years of age)

Fee-setting authority

- Financial Administration Act s.19(1)
- Passport and Other Travel Document Services Fees Regulations Schedule item 9(b)

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

2014

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications by the end of the next business day.

Performance result

97% of applications processed within standard

Application of Low-Materiality Fees Regulations

Low-materiality (<\$51)

2021–22 fee amount (\$)

30

2021–22 total fee revenue (\$)

0

2021-22 total remissions issued for the fee (\$)

1,260

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Right of Permanent Residence Fee (RPRF)

Fee-setting authority

- Financial Administration Act s.19.1
- *Immigration and Refugee Protection Regulations*^{xii} s.303(1)

Year fee-setting authority was introduced

1995

Last year fee-setting authority was amended

2020

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021-22 fee amount (\$)

500

2021–22 total fee revenue (\$)

155,423,751

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023–24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Family Class - Sponsorship

Fee-setting authority

- *Immigration and Refugee Protection Act*^{xiii} s.89(1)
- *Immigration and Refugee Protection Regulations* s.304(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications for Overseas - spouses, partners and dependent children within 12 months.

Performance result

53% of applications processed within the standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

75

2021–22 total fee revenue (\$)

6,707,285

2021-22 total remissions issued for the fee (\$)

O

Fee adjustment date in 2023-24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Family Class – Adult principal applicant

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(a)(i), s.301(1)(a)(i)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 12 months.

Performance result

53% of applications processed within the standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

475

2021–22 total fee revenue (\$)

55,531,991

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

The fee will be adjusted in a future year other than 2023-24.

2023-24 fee amount (\$)

Permanent Residence Program Fees

Fee

Family Class – Minor principal applicant

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- Immigration and Refugee Protection Regulations s.295(1)(a)(ii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 12 months.

Performance result

53% of applications processed within the standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

75

2021–22 total fee revenue (\$)

449,125

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Family Class – Spouse or common-law partner

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(a)(iii), s.301(1)(a)(ii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 12 months.

Performance result

53% of applications processed within the standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

550

2021–22 total fee revenue (\$)

8,821,722

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Family Class – Dependent child

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- Immigration and Refugee Protection Regulations s.295(1)(a)(iv), s.301(1)(a)(iii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 12 months.

Performance result

53% of applications processed within the standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

150

2021–22 total fee revenue (\$)

2,517,085

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Business class – Principal applicant

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(b)(i)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

1,575

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

1,625

Permanent Residence Program Fees

Fee

Business class – Spouse or common-law partner

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- Immigration and Refugee Protection Regulations s.295(1)(b)(ii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

825

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023–24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Business class – Dependent child

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- Immigration and Refugee Protection Regulations s.295(1)(b)(iii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021-22 fee amount (\$)

225

2021–22 total fee revenue (\$)

485,647

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023–24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Economic class – Principal applicant

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(c)(i)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 6 months (doesn't include the time it takes the province to process) via Express Entry (electronic application); process paper applications within 11 months (doesn't include the time it takes the province to process).

Performance result

Via Express Entry: Federal Skilled Workers-0%; Canadian Experience Class-71%; Skilled Trades- 0%; Provincial Nominees- 21% Paper Applications: Provincial-8%; Quebec Skilled Workers - 0% of applications processed within standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

825

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

825

Fee adjustment date in 2023-24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Economic class – Spouse or common-law partner

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(c)(ii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 6 months (doesn't include the time it takes the province to process) via Express Entry (electronic application); process paper applications within 11 months (doesn't include the time it takes the province to process).

Performance result

Via Express Entry: Federal Skilled Workers-0%; Canadian Experience Class-71%; Skilled Trades- 0%; Provincial Nominees- 21% Paper Applications: Provincial-8%; Quebec Skilled Workers - 0% of applications processed within standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

825

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

Λ

Fee adjustment date in 2023-24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Economic class – Dependent child

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.295(1)(c)(iii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 6 months (doesn't include the time it takes the province to process) via Express Entry (electronic application); process paper applications within 11 months (doesn't include the time it takes the province to process).

Performance result

Via Express Entry: Federal Skilled Workers-0%; Canadian Experience Class-71%; Skilled Trades- 0%; Provincial Nominees- 21% Paper Applications: Provincial-8%; Quebec Skilled Workers - 0% of applications processed within standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

225

2021–22 total fee revenue (\$)

16,991,727

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Protected Persons class – Principal applicant

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.301(1)(b)(i)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021-22 fee amount (\$)

550

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Protected Persons class – Spouse or common-law partner

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.301(1)(b)(ii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021-22 fee amount (\$)

550

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023–24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Protected Persons class – Dependent child

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- Immigration and Refugee Protection Regulations s.301(1)(b)(iii)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021-22 fee amount (\$)

150

2021–22 total fee revenue (\$)

2,560,585

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023–24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Permit Holders Class - applicant

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- Immigration and Refugee Protection Regulations s.302

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021-22 fee amount (\$)

325

2021–22 total fee revenue (\$)

9,100

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Humanitarian and Compassionate class – Principal applicant

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- Immigration and Refugee Protection Regulations s.307(a)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021-22 fee amount (\$)

550

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

550

Fee adjustment date in 2023-24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Humanitarian and Compassionate class – Spouse or common-law partner

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.307(b)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021-22 fee amount (\$)

550

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023–24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Humanitarian and Compassionate class- Dependent child

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.307(c)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2020

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021-22 fee amount (\$)

150

2021–22 total fee revenue (\$)

2,522,233

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023–24

The fee will be adjusted in a future year other than 2023-24.

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Renewal or replacement of Permanent Resident Card (PRC)

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.308(2)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2002

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

50

2021–22 total fee revenue (\$)

15,808,960

2021-22 total remissions issued for the fee (\$)

600

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Permanent Residence Program Fees

Fee

Permanent Resident Travel Document (permanent residents outside of Canada who do not have a PRC)

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.315

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2002

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

50

2021–22 total fee revenue (\$)

1,055,850

2021-22 total remissions issued for the fee (\$)

9,000

Fee adjustment date in 2023-24

Not applicable

2023-24 fee amount (\$)

Temporary Residence Program Fees

Fee

International Experience Canada Participation Fee

Fee-setting authority

- Financial Administration Act s.19(1)
- Order Prescribing the Fee to be Paid by Foreign Nationals to Participate in an International Youth Exchange Program in Canada^{xiv} s.2

Year fee-setting authority was introduced 2000

Last year fee-setting authority was amended 2007

Service standard

Process applications within 8 weeks (56 days or less)

Performance result

78% of applications processed within the standard

Application of Low-Materiality Fees Regulations

Material (>\$151)

2021–22 fee amount (\$)

156

2021–22 total fee revenue (\$)

8,369,546

2021-22 total remissions issued for the fee (\$)

42,900

Fee adjustment date in 2023-24

December 1, 2023

2023-24 fee amount (\$)

 172.33^{13}

¹³ The Department has rounding authorities prior to the adjustment date. The Department intends to charge \$172 on the adjustment date.

Temporary Residence Program Fees

Fee

Electronic Travel Authorizations (eTA)

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.294.1(1)

Year fee-setting authority was introduced

2016

Last year fee-setting authority was amended

2017

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Render automated approvals within 5 minutes for most applicants; send a correspondence with next steps within 72 hours to applicants who don't receive a decision within 5 minutes.

Performance result

99% of applications processed within the standard; 81% of applications processed within the standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

7

2021–22 total fee revenue (\$)

7,315,217

2021-22 total remissions issued for the fee (\$)

14

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Temporary Residence Program Fees

Fee

Temporary Resident visa

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.296(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2019

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process new visitor visa applications submitted outside Canada within 2 weeks; process applications for parent and grandparent Super Visa submitted outside Canada within 16 weeks.

Performance result

36% of applications processed within the standard; 72% of applications processed within the standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

100

2021–22 total fee revenue (\$)

76,954,928

2021-22 total remissions issued for the fee (\$)

1,594,100

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Temporary Residence Program Fees

Fee

Temporary Resident visa - maximum fee for family

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.296(3)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2019

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications submitted outside Canada within 2 weeks.

Performance result

36% of applications processed within the standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

500

2021–22 total fee revenue (\$)

969,170

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Temporary Residence Program Fees

Fee

Temporary Resident Permit

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.298(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2010

Service standard

The fee did not have an established service standard. 14

Performance result

The fee did not have an established service standard.

Application of Low-Materiality Fees Regulations

Material (>\$151)

2021–22 fee amount (\$)

200

2021–22 total fee revenue (\$)

479,355

2021-22 total remissions issued for the fee (\$)

374,400

Fee adjustment date in 2023–24

December 1, 2023

2023-24 fee amount (\$)

 229.77^{15}

_

¹⁴ The Department sought and was denied legislative exemption from the Service Fees Act. The Department is undergoing a review to establish a meaningful and reasonable service standard.

¹⁵ In accordance with the Service Fees Act, the Department will adjust the fee amount. The Department intends to counter the previous years effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Temporary Residence Program Fees

Fee

Work Permit

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.299(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2019

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications submitted outside Canada(all programs excluding International Experience Canada) within 2 months; process work permit applications submitted in Canada within 4 months.

Performance result

71% of applications processed within 2 month standard; 75% of applications processed within 4 month standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

155

2021–22 total fee revenue (\$)

70,535,480

2021-22 total remissions issued for the fee (\$)

1,857,210

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Temporary Residence Program Fees

Fee

Work Permit - maximum fee for group of three or more performing artists and their staff

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.299(3)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2019

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 2 months

Performance result

71% of applications processed within 2 month standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

465

2021–22 total fee revenue (\$)

23,240

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023-24 fee amount (\$)

Temporary Residence Program Fees

Fee

Study Permit

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.300(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2015

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications submitted outside Canada within 2 months; process (new permit and extension) applications submitted in Canada applications within 4 months.

Performance result

64% of applications processed within standard; 94% of applications processed within standard

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

150

2021–22 total fee revenue (\$)

109,086,477

2021-22 total remissions issued for the fee (\$)

118,350

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Temporary Residence Program Fees

Fee

Extension of Authorization to stay in Canada as a visitor (temporary resident)

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.305(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2014

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

100

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

50,600

Fee adjustment date in 2023-24

Not applicable

2023-24 fee amount (\$)

Temporary Residence Program Fees

Fee

Restoration of Temporary Resident Status

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.306(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2002

Service standard

The fee did not have an established service standard. 16

Performance result

The fee did not have an established service standard.

Application of Low-Materiality Fees Regulations

Material (>\$151)

2021-22 fee amount (\$)

200

2021–22 total fee revenue (\$)

7,667,170

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023–24

December 1, 2023

2023–24 fee amount (\$)

 229.77^{17}

¹⁶ The Department sought and was denied legislative exemption from the Service Fees Act. The Department is undergoing a review to establish a meaningful and reasonable service standard.

¹⁷ In accordance with the Service Fees Act, the Department will adjust the fee amount. The Department intends to counter the previous years effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Temporary Residence Program Fees

Fee

Open Work Permit Holder

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89.1(1)
- *Immigration and Refugee Protection Regulations* s.303.2(1)

Year fee-setting authority was introduced

2015

Last year fee-setting authority was amended

2017

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

100

2021–22 total fee revenue (\$)

23,886,580

2021-22 total remissions issued for the fee (\$)

22,700

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Temporary Residence Program Fees

Fee

Employer Compliance

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89.2(1)
- *Immigration and Refugee Protection Regulations* s.303.1(1)

Year fee-setting authority was introduced

2015

Last year fee-setting authority was amended

2019

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021-22 fee amount (\$)

230

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Temporary Residence Program Fees

Fee

Employer Compliance - Maximum Fee

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89.2(1)
- *Immigration and Refugee Protection Regulations* s.303.1(7)

Year fee-setting authority was introduced

2015

Last year fee-setting authority was amended

2019

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021-22 fee amount (\$)

690

2021–22 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Other Service Fees

Fee

Determination of Rehabilitation - Serious Criminality

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- Immigration and Refugee Protection Regulations s.309(a)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2002

Service standard

The fee did not have an established service standard. 18

Performance result

The fee did not have an established service standard.

Application of Low-Materiality Fees Regulations

Material (>\$151)

2021-22 fee amount (\$)

1.000

2021–22 total fee revenue (\$)

341,000

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023–24

December 1, 2023

2023–24 fee amount (\$)

 $1.148.87^{19}$

¹⁸ The Department sought and was denied legislative exemption from the Service Fees Act. The Department is undergoing a review to establish a meaningful and reasonable service standard.

¹⁹ In accordance with the Service Fees Act, the Department will adjust the fee amount. The Department intends to counter the previous years effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Other Service Fees

Fee

Determination of Rehabilitation - Criminality

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.309(b)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2002

Service standard

The fee did not have an established service standard.²⁰

Performance result

The fee did not have an established service standard.

Application of Low-Materiality Fees Regulations

Material (>\$151)

2021-22 fee amount (\$)

200

2021–22 total fee revenue (\$)

337,515

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

December 1, 2023

2023-24 fee amount (\$)

 229.77^{21}

²⁰ The Department sought and was denied legislative exemption from the Service Fees Act. The Department is undergoing a review to establish a meaningful and reasonable service standard.

²¹ In accordance with the Service Fees Act, the Department will adjust the fee amount. The Department intends to counter the previous years effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Other Service Fees

Fee

Authorization to Return to Canada

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.310

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2002

Service standard

The fee did not have an established service standard.²²

Performance result

The fee did not have an established service standard.

Application of Low-Materiality Fees Regulations

Material (>\$151)

2021–22 fee amount (\$)

400

2021–22 total fee revenue (\$)

243,060

2021-22 total remissions issued for the fee (\$)

Λ

Fee adjustment date in 2023-24

December 1, 2023

2023-24 fee amount (\$)

 459.55^{23}

²² The Department sought and was denied legislative exemption from the Service Fees Act. The Department is undergoing a review to establish a meaningful and reasonable service standard.

²³ In accordance with the Service Fees Act, the Department will adjust the fee amount. The Department intends to counter the previous years effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Other Service Fees

Fee

Certification and Replacement of an Immigration document / Verification of Status

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.311(1) / 311(2)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2002

Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 6 months if the applicants are eligible.

Performance result

74% of applications processed within standard

Application of Low-Materiality Fees Regulations

Low-materiality (<\$51)

2021–22 fee amount (\$)

30

2021–22 total fee revenue (\$)

307,740

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023-24 fee amount (\$)

Other Service Fees

Fee

Immigration Statistical Data database access

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.314(1)

Year fee-setting authority was introduced

2002

Last year fee-setting authority was amended

2013

Service standard

The fee did not have an established service standard.

Performance result

The fee did not have an established service standard.

Application of Low-Materiality Fees Regulations

Material (formula)

2021–22 fee amount (\$)

100 for the first 10 minutes then 30 per additional minute

2021–22 total fee revenue (\$)

12,400

2021-22 total remissions issued for the fee (\$)

Λ

Fee adjustment date in 2023–24

December 1, 2023

2023-24 fee amount (\$)

114.88 for the first 10 minutes then 34.46 per additional minute²⁴

The Department intends to seek a legislative exemption from the Service Fees Act for this fee and has therefore not adjusted the fee amount. The Department intends to charge \$100 then \$30 per additional minute on the adjustment date. The Department has not adjusted the fee amount in 2021-22. The Department intends to counter the effects of non-adjustments by seeking a Remission Order authority pursuant to s.23 (2.1) of the Financial Administration Act.

Other Service Fees

Fee

Biometric

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.315.1(1)

Year fee-setting authority was introduced

2013

Last year fee-setting authority was amended

2018

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021-22 fee amount (\$)

85

2021–22 total fee revenue (\$)

72,411,894

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Other Service Fees

Fee

Biometric - maximum fee for family

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- Immigration and Refugee Protection Regulations s.315.1(3)(a)

Year fee-setting authority was introduced

2013

Last year fee-setting authority was amended

2018

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021–22 fee amount (\$)

170

2021–22 total fee revenue (\$)

19,018,776

2021-22 total remissions issued for the fee (\$)

Λ

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Other Service Fees

Fee

Biometric - maximum fee for a group of three or more performing artists and their staff

Fee-setting authority

- *Immigration and Refugee Protection Act* s.89(1)
- *Immigration and Refugee Protection Regulations* s.315.1(3)(b)

Year fee-setting authority was introduced

2013

Last year fee-setting authority was amended

2018

Service standard

Not subject to a service standard requirement.

Performance result

Not subject to a service standard requirement.

Application of Low-Materiality Fees Regulations

Not subject to Service Fees Act

2021-22 fee amount (\$)

255

2021–22 total fee revenue (\$)

4,590

2021-22 total remissions issued for the fee (\$)

0

Fee adjustment date in 2023-24

Not applicable

2023–24 fee amount (\$)

Endnotes

- i Government of Canada, https://www.canada.ca/home.html
- ii Service Fees Act, https://laws-lois.justice.gc.ca/eng/acts/S-8.4/index.html
- iii Low-materiality Fees Regulations, https://laws-lois.justice.gc.ca/eng/regulations/SOR-2019-109/index.html
- iv Directive on Charging and Special Financial Authorities, https://www.tbs-sct.gc.ca/pol/doceng.aspx?id=32502
- ^v Access to Information Act, Privacy Act, Annual Report 2021-2022,

https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals.html

vi Departmental Remission Policy Pursuant to the Service Fees Act,

https://www.canada.ca/en/immigration-refugees-citizenship/corporate/mandate/policies-operational-instructions-agreements/remissions-policy-service-fees-act.html

- vii Orders of Council, https://www.canada.ca/en/privy-council/services/orders-in-council.html?lang=en
- viii Citizenship Act, https://laws-lois.justice.gc.ca/eng/acts/c-29/index.html
- ix Citizenship Regulations, https://laws.justice.gc.ca/eng/regulations/SOR-93-246/index.html
- x Financial Administration Act, https://laws-lois.justice.gc.ca/eng/acts/f-11/
- xi Passport and Other Travel Document Services Fees Regulations, https://lawslois.justice.gc.ca/eng/regulations/SOR-2012-253/FullText.html
- xii Immigration and Refugee Protection Regulations, https://laws-lois.justice.gc.ca/eng/regulations/sor-2002-227/
- xiii Immigration and Refugee Protection Act, https://laws.justice.gc.ca/eng/acts/i-2.5/
- xiv Order Prescribing the Fee to be Paid by Foreign Nationals to Participate in an International Youth Exchange Program in Canada, https://laws-lois.justice.gc.ca/eng/regulations/SOR-2000-418/index.html