Canada Revenue Agency Fees Report Fiscal year 2022–23

The Honourable Marie-Claude Bibeau, P.C., M.P. Minister of National Revenue

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Minister's message

I am pleased to present the Canada Revenue Agency (CRA) Fees Report for 2022–23.

As in past years, detailed information is provided about the components of CRA service fees, in keeping with the CRA's ongoing commitment to open and transparent fee management.

Beginning in 2021–22, the CRA started offering remissions in the form of partial fee refunds to clients in instances when it does not meet service standards, in line with the *Service Fees Act*. While this policy continues, no remissions were issued in 2022-23. Performance results for most of the CRA's service fee programs met or exceeded service standards. Consistently providing quality services for all Canadians underscores the CRA's people-first philosophy.

In April 2023, the second half of a phased, two-part increase to the Advanced Income Tax Ruling fee went into effect. This update reflects the CRA's actual costs of providing this service.

I will continue to lead the CRA's commitment to quality client-focused service delivery and transparency provided under the *Service Fees Act*.

Original signed

The Honourable Marie-Claude Bibeau, P.C., M.P. Minister of National Revenue

About this report

This report, which is tabled under section 20 of the *Service Fees Act*,ⁱⁱ the *Low-Materiality Fees Regulations*,ⁱⁱⁱ and subsection 4.2.8 of the Treasury Board *Directive on Charging and Special Financial Authorities*,^{iv} contains information about the fees the Canada Revenue Agency (CRA) had the authority to set in fiscal year 2022–23, including those that were collected by the Canada Border Services Agency (CBSA).

The report covers fees that are subject to the Service Fees Act.

For reporting purposes, fees are categorized by fee-setting mechanism. There are three mechanisms:

- Act, regulation or fees notice The authority to set these fees is delegated to a department, minister or Governor in Council pursuant to an act of Parliament.
- 2. Contract

Ministers have the inherent authority to enter into contracts, which are usually negotiated between the minister and an individual or organization, and which cover fees and other terms and conditions. In some cases, that authority may also be provided by an act of Parliament.

3. Market rate or auction

The authority to set these fees is pursuant to an act of Parliament or a regulation, and the minister, department or Governor in Council has no control over the fee amount.

For fees set by act, regulation or fees notice, the report provides totals for fee groupings, as well as detailed information for each fee. For fees set by contract, the report provides totals only. The CRA did not charge fees set by market rate or auction.

Although the fees the CRA charges under the *Access to Information Act* were subject to the *Service Fees Act*, they are not included in this report. Information on the CRA's access to information fees for 2022–23 is in our annual report to Parliament on the administration of the *Access to Information Act*, which is posted on our webpage: Canada Revenue Agency's Annual Reports to Parliament on the Administration of the *Access to Information Act*.^v

Remissions

In 2022–23, the CRA was subject to the requirements to issue remissions under section 7 of the *Service Fees Act* and subsection 4.2.4 of the Treasury Board *Directive on Charging and Special Financial Authorities* to remit a fee, in whole or in part, to a fee payer when a service standard was not met. The CRA's remission policy and procedures, pursuant to the *Service Fees Act*, are on the following web page: Remissions for Service Fees.^{vi}

The CRA issued no remissions for 2022–23.

Overall totals, by fee-setting mechanism

The following table presents the total revenue, cost and remissions for all fees the CRA had the authority to set in 2022–23, by fee-setting mechanism.

Fee-setting mechanism	Revenue (\$)	Cost (\$)	Remissions (\$)
Fees set by contract *	222,796,917	222,796,917	Remissions do not apply to fees set by contract.
Fees set by act, regulation or fees notice	2,355,775	2,945,753	0
Total	225,152,692	225,742,670	0

Overall totals for 2022–23, by fee-setting mechanism

* The figures presented are the CRA's totals for services provided on a cost-recovery basis to clients external to the federal government, including provinces, territories, crown corporations and private entities. These services are provided using non-legally binding arrangements, such as memoranda of understanding.

Totals, by fee grouping, for fees set by act, regulation or fees notice

A fee grouping is a set of fees relating to a single business line, directorate or program that a department had the authority to set for those activities.

This section presents, for each fee grouping, the total revenue, cost and remissions for all fees the CRA had the authority to set in 2022–23 that are set by the following:

- act
- regulation
- fees notice

Advance Income Tax Rulings: totals for 2022–23

Revenue (\$)	Cost (\$)	Remissions (\$)	
2,229,079	2,829,523	0	

Taxation Statistical Analysis and Data Processing Services: totals for 2022–23

Revenue (\$)	Cost (\$)	Remissions (\$)
40,898	99,501	0

Excise Act Licence Fees: totals for 2022–23

Revenue (\$)	Cost (\$)	Remissions (\$)
83,400	0	0

Examination of Instruments and the Provision of Tables: totals for 2022–23

Revenue (\$)	Revenue (\$) Cost (\$)	
2,398	16,729	0

Registered Charities Information Returns Fee: totals for 2022–23

Revenue (\$)	Cost (\$)	Remissions (\$)
0	0	0

Technical Publication Subscription Services: totals for 2022–23

Revenue (\$)	Cost (\$)	Remissions (\$)	
0	0	0	

Taxation Statistics Diskette Fee: totals for 2022–23

Revenue (\$)	Cost (\$)	Remissions (\$)
0	0	0

Excise Special Services: totals for 2022–23

Revenue (\$)	Cost (\$)	Remissions (\$)
0	0	0

Details on each fee set by act, regulation or fees notice

This section provides detailed information on each fee the CRA had the authority to set in 2022–23 and that was set by the following:

- act
- regulation
- fees notice

Fee grouping

Advance Income Tax Rulings

Fee

Advance Income Tax Rulings Fee

Fee-setting authority

- Financial Administration Act, 19(1)(b)^{vii}
- Advance Income Tax Ruling Fees Order (SOR/90-234)^{viii}

Year fee-setting authority was introduced

1970

Last year fee-setting authority was amended

2021

Service standard

Our objective is to issue an advance income tax ruling (Ruling) to the client within a specified, agreed-upon time period. The service standard is 90 business days, commencing with the receipt of all information required from the client as outlined in Information Circular IC 70-6, Advance Income Tax Rulings and Technical Interpretations.

Our objective is to complete a pre-ruling consultation teleconference with the client within a specified, agreed-upon time period. The service standard is within 15 business days from the date the CRA confirms to the client that the Pre-ruling Consultation request has been accepted as outlined in Information Circular IC70-6.

In some cases, achieving the 90 or 15 business days service target may not be possible due to delays outside of the CRA's control. This may arise in situations involving exceptionally complex cases, requests to expand and change the scope of the Ruling or pre-ruling consultation, or cases that require intra-governmental consultation, for

example with the Departments of Justice or Finance. In those circumstances, when the service target date needs to be adjusted, the CRA will inform the client in advance and establish an alternate mutually agreed upon service target date.

Performance result

During the 2022–23 fiscal year, 82% of advance income tax rulings were issued within 90 business days of receipt of all essential information from the client.

During the 2022–23 fiscal year, 100% of pre-ruling consultation teleconferences were completed within 15 business days from the date the CRA confirmed to the client that the pre-ruling consultation request had been accepted.

Application of *Low-Materiality Fees Regulations*

Fee	2022–23 fee amount (\$)	2022–23 total fee revenue (\$)	2022–23 total remissions issued for the fee (\$)	Fee adjustment date in 2024–25	2024–25 fee amount (\$)
Advance Income Tax Rulings Fee: The fee payable by a person who requests the Minister of National Revenue to provide an advance income tax ruling, whether or not the request is withdrawn is 221.24 during the period beginning on April 1, 2022 and ending on March 31, 2023, and; \$281.22 as of April 1, 2023 for each hour or part of an hour that is spent in preparing the ruling.	221.24	2,229,079	0	April 1, 2024	293.59

• Material (formula): Advance Income Tax Rulings Fee

Taxation Statistical Analysis and Data Processing Services

Fee

- Computer analyses and programming services
- Use of computer facilities
- Customized statistical analyses provided by a member of the Economics, Sociology and Statistics (ES) group
- Data conversion services: a. preparation of work for data conversion
- Data conversion services: b. routing cards
- Data conversion services: c. data conversion
- Data conversion services: d. use of terminal
- Output services: a. administrative support services provided by a member of the Administrative Services (AS) or Clerical and Regulatory (CR) group
- Output services: b. printouts
- Output services: c. magnetic tapes
- Output services: d. 3480 self-loading cartridges

Fee-setting authority

- Financial Administration Act, 19(1)(b)^{vii}
- Taxation Statistical Analyses and Data Processing Services Fees Order (SOR/92-156)^{ix}

Year fee-setting authority was introduced

1992

Last year fee-setting authority was amended

Not applicable

Service standard

Due to the complexity and the availability of the data, some requests may take more or less time to complete and deliver. The CRA's service standard is to issue requested statistical information on or before a mutually agreed-upon service target date with a performance target of providing this information on or before this date 90% of the time.

After receiving all the information required for the request, the CRA and the client will agree on a mutually acceptable date to deliver the requested information (referred to as the "service target date" below).

Completion date for the purposes of this directive will be the date that the requested information is delivered to the client by the CRA.

Performance result

Statistical data was provided to the client on or before a mutually agreed-upon service target date 100% of the time.

- Material (formula) Computer analyses and programming services
- Material (formula) Use of computer facilities
- Material (formula) Customized statistical analyses provided by a member of the Economics, Sociology and Statistics (ES) group
- Material (formula) Data conversion services: a. preparation of work for data conversion
- Material (formula) Data conversion services: b. routing cards
- Material (formula) Data conversion services: c. data conversion
- Material (formula) Data conversion services: d. use of terminal
- Material (formula) Output services: a. administrative support services provided by a member of the Administrative Services (AS) or Clerical and Regulatory (CR) group
- Material (formula) Output services: b. printouts
- Material (formula) Output services: c. magnetic tapes
- Material (formula) Output services: d. 3480 self-loading cartridges

Fees Report for 2022–23					
Fee	2022–23 fee amount (\$)	2022–23 total fee revenue (\$)	2022–23 total remissions issued for the fee (\$)	Fee adjustment date in 2024–25	2024–25 fee amount (\$)
Computer analyses and programming services	55.35 per hour	0	0	April 1, 2024	61.71 per hour
Use of computer facilities	.05 per resource unit	0	0	April 1, 2024	.06 per resource unit
Customized statistical analyses provided by a member of the Economics, Sociology and Statistics (ES) group	ES-05: 67.39 per hour ES-04: 60.94 per hour ES-03: 52.82 per hour ES-02: 44.86 per hour ES-01: 39.86 per hour	39,929	0	April 1, 2024	ES-05: 75.14 per hour ES-04: 67.95 per hour ES-03: 58.89 per hour ES-02: 50.02 per hour ES-01: 44.44 per hour
Data conversion services: a. preparation of work for data conversion	24.10 per hour	0	0	April 1, 2024	26.87 per hour
Data conversion services: b. routing cards	24.74 per thousand cards	0	0	April 1, 2024	27.59 per thousand cards
Data conversion services: c. data conversion	11.83 per hour	0	0	April 1, 2024	13.19 per hour
Data conversion services: d. use of terminal	1.08 per hour	0	0	April 1, 2024	1.20 per hour
Output services: a. administrative support services provided by a member of the Administrative Services (AS) or Clerical and Regulatory (CR) group	AS-02: 44.05 per hour CR-04: 32.86 per hour CR-03: 32.33 per hour	969	0	April 1, 2024	AS-02: 49.12 per hour CR-04: 36.64 per hour CR-03: 36.04 per hour
Output services: b.	.20 per 1000 lines	0	0	April 1, 2024	.23 per 1000 lines
Output services: c. magnetic tapes	21.51 each	0	0	April 1, 2024	23.99 each
Output services: d. 3480 self-loading cartridges	5.92 each	0	0	April 1, 2024	6.60 each

Fee grouping

Excise Act Licence Fees

Fee

Excise Act Licence Fee - Brewing

Fee-setting authority

- *Excise Act* (R.S.C., 1985, c. E-14)^x
- Excise Act Licence Fees Regulations (C.R.C., c. 571)^{xi}

Year fee-setting authority was introduced

1985

Last year fee-setting authority was amended

2006

Service standard

Not subject to a service standard requirement of the Service Fees Act.

Performance result

Not subject to a service standard requirement of the Service Fees Act.

Application of Low-Materiality Fees Regulations

• Low-materiality (<\$51) - *Excise Act* Licence Fee - Brewing

Fee	2022–23 fee amount (\$)	2022–23 total fee revenue (\$)	2022–23 total remissions issued for the fee (\$)	Fee adjustment date in 2024–25	2024–25 fee amount (\$)
<i>Excise Act</i> Licence Fee - Brewing	50.00	83,400	This fee was not subject to remissions.	Not applicable	51.10

Examination of Instruments and the Provision of Tables

Fee

- Examination of an instrument under subsection 148(2) of the *Excise Act*, 2001
- Provision of Canadian Alcoholometric Tables, 1980, copyright by the Minister of Supply and Services, published under the authority of the Minister of National Revenue
- Provision of Canadian Alcoholometric Laboratory Table, 1996, copyright by the Minister of Public Works and Government Services, published under the authority of the Minister of National Revenue
- Provision of Canadian Alcoholometric Obscuration Equivalent Tables, 1993, copyright by the Minister of Supply and Services, published under the authority of the Minister of National Revenue
- Provision of Tables referred to above on compact disc

Fee-setting authority

- *Excise Act, 2001* (S.C. 2002, c. 22)^{xii}
- Regulations Respecting the Fees for the Examination of Instruments and the Provision of Tables (SOR/2003-207)^{xiii}

Year fee-setting authority was introduced

2003

Last year fee-setting authority was amended

Not applicable

Service standard

Not subject to a service standard requirement of the Service Fees Act.

Performance result

Not subject to a service standard requirement of the Service Fees Act.

- Low-materiality (<\$51) Examination of an instrument under subsection 148(2) of the *Excise Act*, 2001
- Low-materiality (<\$51) Provision of Canadian Alcoholometric Tables, 1980, copyright by the Minister of Supply and Services, published under the authority of the Minister of National Revenue

- Low-materiality (<\$51) Provision of Canadian Alcoholometric Laboratory Table, 1996, copyright by the Minister of Public Works and Government Services, published under the authority of the Minister of National Revenue
- Low-materiality (<\$51) Provision of Canadian Alcoholometric Obscuration Equivalent Tables, 1993, copyright by the Minister of Supply and Services, published under the authority of the Minister of National Revenue
- Low-materiality (<\$51) Provision of Tables referred to above on compact disc

Fee	2022–23 fee amount (\$)	2022–23 total fee revenue (\$)	2022–23 total remissions issued for the fee (\$)	Fee adjustment date in 2024–25	2024–25 fee amount (\$)
Examination of an instrument under subsection 148(2) of the <i>Excise Act, 2001</i>	25.00	2,398	This fee was not subject to remissions.	Not applicable	25.55
Provision of Canadian Alcoholometric Tables, 1980, copyright by the Minister of Supply and Services, published under the authority of the Minister of National Revenue	50.00	0	This fee was not subject to remissions.	Not applicable	51.10
Provision of Canadian Alcoholometric Laboratory Table, 1996, copyright by the Minister of Public Works and Government Services, published under the authority of the Minister of National Revenue	15.00	0	This fee was not subject to remissions.	Not applicable	15.33
Provision of Canadian Alcoholometric Obscuration Equivalent Tables, 1993, copyright by the Minister of Supply and Services, published under the authority of the Minister of National Revenue	15.00	0	This fee was not subject to remissions.	Not applicable	15.33
Provision of Tables referred to above on compact disc	10.00	0	This fee was not subject to remissions.	Not applicable	10.22

Registered Charities Information Returns Fee

Fee

Registered Charities Information Returns Fee

Fee-setting authority

- Financial Administration Act, 19(1)(b)^{vii}
- Registered Charities Information Return Fee Order (SOR/90-763)^{xiv}

Year fee-setting authority was introduced

1990

Last year fee-setting authority was amended

Not applicable

Service standard

Not subject to a service standard requirement of the Service Fees Act.

Performance result

Not subject to a service standard requirement of the Service Fees Act.

Application of Low-Materiality Fees Regulations

Low-materiality (photocopies): Registered Charities Information Returns Fee

Fee	2022–23 fee amount (\$)	2022–23 total fee revenue (\$)	2022–23 total remissions issued for the fee (\$)	Fee adjustment date in 2024–25	2024–25 fee amount (\$)
Registered Charities Information Returns Fee: A person who requests a copy of a return shall pay to Her Majesty \$0.30 per page for each copy of the return supplied to the person.	.30 per page	0	This fee was not subject to remissions.	Not applicable	.31 per page

Technical Publication Subscription Services

Fee

- Subscription services in respect of technical publications one-year subscription
- Subscription services in respect of technical publications two-year subscription
- Complete set of technical publications

Fee-setting authority

- Financial Administration Act, 19(1)(b)^{vii}
- *Revenue Canada Technical Publication Subscription Service Fees Order* (SOR/93-48)^{xv}

Year fee-setting authority was introduced

1993

Last year fee-setting authority was amended

Not applicable

Service standard

Not subject to a service standard requirement of the Service Fees Act.

Performance result

Not subject to a service standard requirement of the Service Fees Act.

- Low-materiality (<\$51): Subscription services in respect of technical publications one-year subscription
- Low-materiality (<\$51): Subscription services in respect of technical publications two-year subscription
- Low-materiality (\$51-\$151): Complete set of technical publications

Fees Report for 2022–23					
Fee	2022–23 fee amount (\$)	2022–23 total fee revenue (\$)	2022–23 total remissions issued for the fee (\$)	Fee adjustment date in 2024–25	2024–25 fee amount (\$)
Subscription services in respect of technical publications – one- year subscription: Any person to whom the Department provides, at that person's request, subscription services in respect of technical publications published in the year or two years immediately following the request shall pay to the Receiver General a fee of: \$20 for a one-year	20.00	0	This fee was not subject to remissions.	Not applicable	20.44
subscription, or Subscription services in respect of technical publications – two- year subscription: \$35 for a two-year subscription, as the case may be.	35.00	0	This fee was not subject to remissions.	Not applicable	35.77
Complete set of technical publications: Any person to whom the Department provides, at that person's request, the complete set of current technical publications published prior to the request shall pay to the Receiver General a fee of \$65.	65.00	0	This fee was not subject to remissions.	Not applicable	66.43

Fee grouping

Taxation Statistics Diskette Fee

Fee

Taxation Statistics Diskette Fee

Fee-setting authority

- Financial Administration Act, 19(1)(b)^{vii}
- Taxation Statistics Diskette Fee Order (SOR/91-94)^{xvi}

Year fee-setting authority was introduced

1991

Last year fee-setting authority was amended

Not applicable

Service standard

Not subject to a service standard requirement of the Service Fees Act.

Performance result

Not subject to a service standard requirement of the Service Fees Act.

Application of Low-Materiality Fees Regulations

Low-materiality (<\$51): Taxation Statistics Diskette Fee

Fee	2022–23 fee amount (\$)	2022–23 total fee revenue (\$)	2022–23 total remissions issued for the fee (\$)	Fee adjustment date in 2024–25	2024–25 fee amount (\$)
Taxation Statistics Diskette Fee: A person who makes a request to the Minister of National Revenue for a computer diskette containing taxation statistics shall pay a fee of \$27 for each diskette supplied to the person.	27.00	0	This fee was not subject to remissions.	Not applicable	27.59

Excise Special Services

Fee

- Excise Special Service Fee for the first two hours or portion thereof
- Excise Special Service Fee for each additional hour or portion thereof

Fee-setting authority

- *Excise Act* (R.S.C., 1985, c. E-14)^{vii}
- Special Services (Excise) Regulations (SOR/87-689)^{xvii}

Year fee-setting authority was introduced

1987

Last year fee-setting authority was amended

Not applicable

Service standard

Not subject to a service standard requirement of the Service Fees Act.

Performance result

Not subject to a service standard requirement of the Service Fees Act.

- Low-materiality (<\$51-151): Excise Special Service Fee for the first two hours or portion thereof
- Low-materiality (<\$51): Excise Special Service Fee for each additional hour or portion thereof

Fees Report for 2022-23

	2022–23 fee	2022–23	2022–23	Fee	2024–25 fee
Fee	amount (\$)	2022–23 total fee revenue (\$)	total remissions issued for the fee (\$)	adjustment date in 2024– 25	amount (\$)
Excise Special Service Fee - for the first two hours or portion thereof: (1) Every person for whom a special service is performed by an officer shall pay, for the performance of that service,	54.00	0	This fee was not subject to remissions.	Not applicable	55.19
(a) \$54 for the first two hours or portion thereof spent in the performance of that service; and					
Excise Special Service Fee - for each additional hour or portion thereof: (b) \$27 for each additional hour or portion thereof spent in the performance of that service.	27.00	0	This fee was not subject to remissions	Not applicable	27.59
(2) Any meal or rest breaks taken by an officer during the performance of a special service shall not be included in the calculation of the time spent by the officer in the performance of the service.					
(3) Where more than one officer is required to perform a special service, the chargeable time in respect of that service shall be the aggregate of the time spent by all the officers in the performance of that service.					

Endnotes

ⁱ Government of Canada, https://www.canada.ca/

ⁱⁱ Service Fees Act, https://laws-lois.justice.gc.ca/eng/acts/S-8.4/FullText.html

ⁱⁱⁱ Low-Materiality Fees Regulations, https://laws-lois.justice.gc.ca/eng/regulations/SOR-2019-109/index.html

^{iv} Directive on Charging and Special Financial Authorities, https://www.tbs-sct.gc.ca/pol/doceng.aspx?id=32502

^v Canada Revenue Agency's Annual Reports to Parliament on the Administration of the *Access to Information Act and the Privacy Act*, https://www.canada.ca/en/revenue-agency/corporate/about-canadarevenue-agency-cra/access-information-privacy-canada-revenue-agency/cra-annual-reports-parliament-onadministration-access-information-act-privacy-act.html

^{vi} Canada Revenue Agency Remissions for Service Fees, https://www.canada.ca/en/revenueagency/programs/about-canada-revenue-agency-cra/corporate-reports-information/fees-reports-remissionsinformation/remissions-for-service-fees.html

^{vii} Financial Administration Act, 19(1)(b), https://laws-lois.justice.gc.ca/eng/acts/F-11/

^{viii} Advance Income Tax Ruling Fees Order, (SOR/90-234) https://laws-lois.justice.gc.ca/eng/regulations/SOR-90-234/page-1.html

^{ix} Taxation Statistical Analyses and Data Processing Services Fees Order (SOR/92-156), https://laws-lois.justice.gc.ca/eng/regulations/SOR-92-156/FullText.html

^x Excise Act (R.S.C., 1985, c. E-14), https://laws-lois.justice.gc.ca/eng/acts/E-14/index.html

^{xi} Excise Act Licence Fees Regulations (C.R.C., c. 571), https://lawslois.justice.gc.ca/eng/regulations/C.R.C.%2C_c._571/FullText.html

xii Excise Act, 2001 (S.C. 2002, c. 22), https://laws-lois.justice.gc.ca/eng/acts/e-14.1/

xiii Regulations Respecting the Fees for the Examination of Instruments and the Provision of Tables (SOR/2003-207), https://laws-lois.justice.gc.ca/eng/regulations/SOR-2003-207/page-1.html

xiv Registered Charities Information Return Fee Order (SOR/90-763), https://laws-lois.justice.gc.ca/eng/regulations/SOR-90-763/page-1.html

^{xv} *Revenue Canada Technical Publication Subscription Service Fees Order* (SOR/93-48), https://laws-lois.justice.gc.ca/eng/regulations/sor-93-48/FullText.html

xviTaxation Statistics Diskette Fee Order (SOR/91-94), https://laws-lois.justice.gc.ca/eng/regulations/SOR-91-94/FullText.html?wbdisable=true

xvii Special Services (Excise) Regulations (SOR/87-689), https://lawslois.justice.gc.ca/eng/regulations/SOR-87-689/page-1.html