# BUSINESS DEVELOPMENT BANK OF CANADA ("BDC") and BDC CAPITAL INC. ("BDC Capital")

#### **ANNUAL REPORT on the ACCESS TO INFORMATION ACT**

Reporting period: April 1, 2016, to March 31, 2017

#### 1. Purpose of the Act

The purpose of the *Access to Information Act* (R.S.C., 1985, c. A-1) (the "Act") is to extend the present laws of Canada to provide a right of access to information in records under the control of a government institution in accordance with the principles that government information should be available to the public, that necessary exceptions to the right of access should be limited and specific and that decisions on the disclosure of government information should be reviewed independently of government.

#### 2. <u>Annual report</u>

This report is prepared and tabled in Parliament in accordance with section 72 of the Act.

#### 3. BDC's mandate

BDC's mandate, as set out in the *Business Development Bank of Canada Act* (S.C. 1995, c. 28), is to support Canadian entrepreneurship by providing financial and management services and by issuing securities or otherwise raising funds or capital in support of those services. BDC's investments may be held in the name of BDC Capital, a wholly owned subsidiary of BDC. All administration of such investments is performed by BDC employees, using BDC resources and facilities. All relevant records relating to BDC Capital are under the control of BDC.

#### 4. Organization of Access to Information Activities, Policies and Procedures

Procedures are in place for directing formal access requests to the Access to Information Coordinator who ensures that they are processed in accordance with the provisions of the Act. The Coordinator is normally occupied part-time at BDC's Montreal Head Office in carrying out her responsibilities pursuant to the Act, although she is available at all times together with other administrative staff, to process requests as the volume of the activity may warrant.

Delegated by the President & CEO, the Assistant Vice President, Compliance and Information Management (the Coordinator), the Assistant Vice President, Legal Affairs, the Counsel and Assistant Corporate Secretary and the Senior Vice President, Legal Affairs and Corporate Secretary are currently exercising the powers, duties and functions under the Act and report to BDC's President & CEO on access to information matters.

BDC receives requests from various sources and for all types of information throughout the year. Decisions on waiving of application and of processing fees permitted under the Act are made on a case-by-case basis.

#### 5. <u>Delegation</u>

A copy of the Delegation Order is attached.

#### 6. Statistical Report

As outlined in the attached statistical report, BDC received nine new formal requests in this reporting period. In relation to the formal requests, eight were completed during the reporting period. The relevant records were completely disclosed in three cases, partially disclosed in three other cases, one request was abandoned and no relevant records were found in the last instance. In addition, there were fourteen formal consultations received from other departments and agencies of Government of Canada concerning requests they treated in which some BDC-related records were involved. All fourteen consultations were completed during the reporting period.

It should be noted that the number of requests remains constant throughout the years at below ten, while the number of pages processed varies greatly depending on the subject matter. Exemptions applied by BDC are limited to sections 18 (a), 19 (1), 21(1) (a) and 24 (1) of the Act and no exclusions were claimed. Two formal requests required an extension of the time limit to be answered. All formal requests and all consultations were completed in the prescribed timeframe.

The breakdown for the source of the new formal requests received during this reporting period is as follows:

- Academia 22 % (2);
- Business 22 % (2);
- Public 56 % (5).

#### 7. Training

During the reporting period, no training activities were performed.

#### 8. Policies, Directives, Procedures and Initiatives

During the reporting period, BDC implemented or revised the following directive and procedure in order to ensure compliance with the Act:

- · Information Management Corporate Directive;
- · Procedure on Managing Requests for Information from Outside Parties.

#### 9. Complaints and Investigations

Three complaints originating from previous reporting periods were concluded during this reporting period. One new complaint was received in 2016 for which additional documents were requested in addition to those communicated by BDC. After investigation, the Office of the Information Commissioner of Canada considered the complaint not to be well founded. This new complaint was therefore concluded during the reporting period. No complaint was carried over to the next reporting period.

#### 10. Monitoring of the time to process access to information requests

As BDC does not receive a large number of access to information requests, no formal monitoring of time is conducted.

# Delegation Order - Access to Information Act and Access to Information Regulations

The President and Chief Executive Officer of the Business Development Bank of Canada (the "BDC", pursuant to section 73 of the *Access to Information Act* (the "Act") as the head of a government institution for the purpose of the Act, hereby:

i. designates the BDC Director, Corporate Compliance as BDC's Access to Information Coordinator;

These designation and delegation replace all previous delegation orders.

ii. delegates the persons holding the positions set out in schedule A hereto, to exercise the powers, duties and functions, under the provisions of the Act and related regulations as set out in schedule A in relation to BDC.

Dated, at the City of Montreal, thisday of20
Dated, at the City of Worlder, thisday of20
En vertu de l'article 73 de la <i>Loi sur l'accès à l'information</i> (la « Loi »), le Président et Chef de la direction de la Banque de Développement du Canada (la « BDC ») à titre de responsable d'une institution fédérale selon la Loi :
: Ataine la Diventuire Conformité de l'entremies à titre de Coordonnetour de l'espès à
<ul> <li>i. désigne la Directrice, Conformité de l'entreprise, à titre de Coordonnateur de l'accès à l'information pour la BDC (le « Coordonnateur »);</li> </ul>
ii. délègue aux titulaires des postes mentionnés à l'annexe A, les pouvoirs, tâches et fonctions concernant la BDC, selon les dispositions de la Loi et de ses règlements tel que décrits à l'annexe A.
Le présent document remplace et annule tout arrêté antérieur.
Daté, en la ville de Montréal, le 9 jour de Asptenbre 20/5.

President and Chief Executive Officer, Business Development Bank of Canada Président et chef de la direction de la Banque de développement du Canada

Michael Denham

# Delegation under Access to Information Act and Regulations Schedule A

# Délégation en vertu de la Loi sur l'accès à l'information et ses Règlements Annexe A

#### Legend / Légende

DCC / DCE:

Director. Corporate Compliance / Directrice Conformité de l'entreprise.

CACS/ASGA:

Counsel and Assistant Corporate Secretary / Avocate et Secrétaire générale adjointe. Assistant Vice-President, Legal Affairs / Vice-President adjoint, Affaires juridiques.

AVP Legal / VPA Légal: SVP Legal / PVP Légal:

Senior Vice President, Legal Affairs and Corporate Secretary / Première vice-présidente. Affaires

Juridiques et secrétaire générale. All of the above titles include their equivalent under any future renaming of such titles. Tous les titres des postes susmentionnés incluent leurs équivalents en vertu de nouvelles désignations.

(\*) Subject to obtain proper approvals from the BDC legal department, when required. Sous reserve d'obtenir, si requis, les approbations des services juridiques de la BDC.

Provision / Article	Description	Positions / Postes					
	and the second s	n /   m	12d/2°	3 <sup>1d</sup> / 3 <sup>e</sup>	401/4°		
Act / Loi			1	Transcription of the second	of distribution to the same of the same		
4(2.1)	Responsibility of head of institution Responsable de l'institution fédérale	DCC *	AVP Legal VPA Legal	CACS	SVP Legal		
7(a)	Notice when access requested Notification de l'auteur de la demande	DCC 7	AVP Legal VPA Legal	CACS ASGA	SVP Legal PVP Legal		
7(b)	Giving access to the record Communication du document	DCC *	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Legal		
8(1)	Transfer of request Transmission de la demande	DCC *	AVP Legal	CACS ASGA	SVP Legal PVP Legal		
9	Extension of time limits Prorogation du délai	DCC*	AVP Legal VPA Légal	CACS	SVP Legal PVP Legal		
11(2)(3)(4)(5)(6)	Additional Fees Frais supplementaires	DCC * DCE	AVP Legal VPA Légal	CACS	SVP Legal PVP Legal		
12(2)(b)	Language of access Version de la communication	DCC *	AVP Legal VPA Légal	CACS ASGA	SVP Legal		
12(3)(b)	Access in an alternative format Communication sur support de substitution	DCC *	AVP Legal VPA Légal	CACS	SVP Legal PVP Légal		
13	Information obtained in confidence Renseignements obtenus à titre confidentiel	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Legal			
14	Federal-provincial affairs Affaires fédéro-provinciales	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Legal			
15	International affairs and defence Affaires internationales et défense	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Legal			
16	Law enforcement and investigations Application de la loi et enquêtes	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Légal	1		
16.5	Public Servants Disclosure Protection Act Loi sur la protection des fonctionnaires divulgateurs d'actes répréhensibles	AVP Legal VPA Legal	CACS ASGA	SVP Legal PVP Légal	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
17	Safety of individuals Sécurité des individus	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Légal	j		
18	Economic interests of Canada Intérêts économiques du Canada	AVP Legal	CACS	SVP Legal PVP Legal	alternative proper to alternate appear		
18.1	Economic interest of certain government institutions Intérêts économiques de certaines institutions fédérales	AVP I egal VPA Légal	CACS	SVP Legal PVP Legal	3 3		

§ 9	Personal information Renseignements personnels	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Legal		
20	Third party information Renseignements de tiers	AVP Legal VPA Legal	CACS ASGA	SVP Legal PVP Légal	7	
21	Operations of Government Activités du gouvernement	AVP Legal VPA Legal	CACS ASGA	SVP Legal PVP Légal	1 1 10000000000000000000000000000000000	
22	Testing procedures, tests and audits Examens et vérifications	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Légal		
22.1	Internal Audits Vérifications internes	AVP Legal VPA Legal	CACS ASGA	SVP Legai PVP Légal	The second secon	
23	Solicitor-client privilege Secret professionnel des avocats	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Légal		
24	Statutory prohibitions Interdictions fondées sur d'autres lois	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Legal		
25	SeverabilityPrélèvements	AVP Legal VPA Legal	CACS ASGA	SVP Legal PVP Legal		
26	Refusal of access where information is to be published Refus de communication en cas de publication	AVP Legal VPA Legal	CACS ASGA	SVP Legal PVP Légal		
27(1), (4)	Third party notification Avis aux tiers	DCC *	AVP Legal VPA Legal	CACS ASGA	SVP Legal PVP Légal	
28(1)(b).(2), (4)	Third party notification Avis aux tiers	DCC * DCE	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Légal	
29(1)	Notice of decision to disclose Avis de la décision de communiquer	DCC * DCE	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Legal	
33	Notice to Information Commissioner of notices to third parties Avis au Commissaire à l'information des avis aux tiers	DCC *	AVP Legal VPA Légal	CACS	SVP Legal PVP Légal	
35(2)(b)	Right to make representations Droit de présenter des observations	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Legal		- was factor may be
37(1)	Notice of actions to implement recommendations of Commissioner Avis des mesures pour la mise en œuvre des recommandations du Commissaire	DCC *	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Legal	The second of th
37(4)	Access to be given to complainant Communication accordée au plaignant	DCC * DCE	AVP Legal VPA Legal	CACS ASGA	SVP Legal PVP Légal	
43(1)	Notice to third party of application to Federal Court for review Avis au tiers d'une demande de révision à la Cour fédérale	DCC *	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Legal	
44(2)	Notice to requester of application for review by third party Avis au demandeur d'un recours en révision du tiers	DCC *	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Légal	
52(2)(b), 52(3)	Special rules for hearings Règles spéciales pour les auditions	AVP Legal VPA Légal	CACS	SVP Legal PVP Legal	!	-
71(1)	Facilities for inspection of manuals Installations de consultation des manuels	DCC *	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Légal	
72	Annual report to Parliament Rapport annuel au Parlement	DCC *	AVP Legal VPA Légal	CACS	SVP Legal PVP Légal	APPROXIMATION AND A
Regulation / Rég	glement					
6(1)	Transfer of request Transmission de la demande	DCC *	AVP Legal VPA Legal	CACS ASGA	SVP Legal PVP Légal	
7(2)	Scarch and preparation fees Frais liés à la recherche et à la préparation	DCC *	AVP Legal VPA Légal	CACS	SVP Legal PVP Legal	
7(3)	Production and programming fees Frais lies à la production et la programmation	DCC *	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Légal	
8	Method of access Methode d'accès	DCC *	AVP Legal VPA Légal	CACS ASGA	SVP Legal PVP Légal	
8.1	Limitations in respect of format Restrictions applicables au support	DCC *	AVP Legal VPA Legal	CACS	SVP Legal PVP Légal	

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# Statistical Report on the Access to Information Act

Name of institution: Business Development Bank of Canada

**Reporting period:** 2016-04-01 to 2017-03-31

#### Part 1: Requests Under the Access to Information Act

#### 1.1 Number of requests

	Number of Requests
Received during reporting period	9
Outstanding from previous reporting period	0
Total	9
Closed during reporting period	8
Carried over to next reporting period	1

#### 1.2 Sources of requests

Source	Number of Requests
Media	0
Academia	2
Business (private sector)	2
Organization	0
Public	5
Decline to Identify	0
Total	9

#### 1.3 Informal requests

Completion Time									
1 to 15					181 to 365 Days		Total		
6	1	0	0	0	0	0	7		

Note: All requests previously recorded as "treated informally" will now be accounted for in this section only.



# Part 2: Requests Closed During the Reporting Period

#### 2.1 Disposition and completion time

		Completion Time							
Disposition of Requests	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days		181 to 365 Days	More Than 365 Days	Total	
All disclosed	0	3	0	0	0	0	0	3	
Disclosed in part	0	1	2	0	0	0	0	3	
All exempted	0	0	0	0	0	0	0	0	
All excluded	0	0	0	0	0	0	0	0	
No records exist	0	1	0	0	0	0	0	1	
Request transferred	0	0	0	0	0	0	0	0	
Request abandoned	1	0	0	0	0	0	0	1	
Neither confirmed nor									
denied	0	0	0	0	0	0	0	0	
Total	1	5	2	0	0	0	0	8	

# 2.2 Exemptions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
13(1)(a)	0	16(2)	0	18(a)	3	20.1	0
13(1)(b)	0	16(2)(a)	0	18(b)	0	20.2	0
13(1)(c)	0	16(2)(b)	0	18(c)	0	20.4	0
13(1)(d)	0	16(2)(c)	0	18(d)	0	21(1)(a)	1
13(1)(e)	0	16(3)	0	18.1(1)(a)	0	21(1)(b)	0
14	0	16.1(1)(a)	0	18.1(1)(b)	0	21(1)(c)	0
14(a)	0	16.1(1)(b)	0	18.1(1)(c)	0	21(1)(d)	0
14(b)	0	16.1(1)(c)	0	18.1(1)(d)	0	22	0
15(1)	0	16.1(1)(d)	0	19(1)	1	22.1(1)	0
15(1) - I.A.*	0	16.2(1)	0	20(1)(a)	0	23	0
15(1) - Def.*	0	16.3	0	20(1)(b)	0	24(1)	2
15(1) - S.A.*	0	16.4(1)(a)	0	20(1)(b.1)	0	26	0
16(1)(a)(i)	0	16.4(1)(b)	0	20(1)(c)	0		
16(1)(a)(ii)	0	16.5	0	20(1)(d)	0		
16(1)(a)(iii)	0	17	0			_	
16(1)(b)	0			-			
16(1)(c)	0						
16(1)(d)	0	* I.A.: In	ternational Affa	airs Def.: Defence	e of Canada	S.A.: Subversive A	ctivities

<sup>1.</sup>A.: International Affairs

Def.: Defence of Canad

S.A.: Subversive Activities

#### 2.3 Exclusions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
68(a)	0	69(1)	0	69(1)(g) re (a)	0
68(b)	0	69(1)(a)	0	69(1)(g) re (b)	0
68(c)	0	69(1)(b)	0	69(1)(g) re (c)	0
68.1	0	69(1)(c)	0	69(1)(g) re (d)	0
68.2(a)	0	69(1)(d)	0	69(1)(g) re (e)	0
68.2(b)	0	69(1)(e)	0	69(1)(g) re (f)	0
		69(1)(f)	0	69.1(1)	0

#### 2.4 Format of information released

Disposition	Disposition Paper		Other Formats
All disclosed	0	3	0
Disclosed in part	0	3	0
Total	0	6	0

# 2.5 Complexity

# 2.5.1 Relevant pages processed and disclosed

Disposition of Requests	Number of Pages Processed	Number of Pages Disclosed	Number of Requests		
All disclosed	573	573	3		
Disclosed in part	5979	5884	3		
All exempted	0	0	0		
All excluded	0	0	0		
Request abandoned	0	0	1		
Neither confirmed nor					
denied	0	0	0		

# 2.5.2 Relevant pages processed and disclosed by size of requests

	Less Than 100 Pages Processed		Less Than 100 101-500 ages Processed Pages Processed		501-1000 Pages Processed		1001-5000 Pages Processed		More Than 5000 Pages Processed	
Disposition	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
All disclosed	2	8	0	0	1	565	0	0	0	0
Disclosed in part	0	0	1	346	1	511	0	0	1	5027
All exempted	0	0	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0	0	0
Request abandoned	1	0	0	0	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0	0	0	0	0
Total	3	8	1	346	2	1076	0	0	1	5027

#### 2.5.3 Other complexities

Disposition	Consultation Required	Assessment of Fees	Legal Advice Sought	Other	Total
All disclosed	0	0	0	0	0
Disclosed in part	0	0	0	0	0
All exempted	0	0	0	0	0
All excluded	0	0	0	0	0
Request abandoned	0	0	0	0	0
Neither confirmed nor	0	0	0	0	0
Total	0	0	0	0	0

#### 2.6 Deemed refusals

# 2.6.1 Reasons for not meeting statutory deadline

Number of Requests Closed Past	Principal Reason						
the Statutory Deadline		External	Internal				
the statutory beading	Workload	Consultation	Consultation	Other			
2	1	0	1	0			

# 2.6.2 Number of days past deadline

Number of Days Past Deadline	Number of Requests Past Deadline Where No Extension Was Taken	Number of Requests Past Deadline Where An Extension Was Taken	Total
1 to 15 days	0	0	0
16 to 30 days	0	2	2
31 to 60 days	0	0	0
61 to 120 days	0	0	0
121 to 180 days	0	0	0
181 to 365 days	0	0	0
More than 365 days	0	0	0
Total	0	2	2

# 2.7 Requests for translation

Translation Requests	Accepted	Refused	Total
English to French	0	0	0
French to English	0	0	0
Total	0	0	0

# Part 3: Extensions

#### 3.1 Reasons for extensions and disposition of requests

	9(1)(a)	<b>9(1</b> Consu	)(b) Iltation	9(1)(c)
Disposition of Requests Where an Extension Was Taken	Interference With Operations	Section 69	Other	Third-Party Notice
All disclosed	0	0	0	0
Disclosed in part	1	0	1	0
All exempted	0	0	0	0
All excluded	0	0	0	0
No records exist	0	0	0	0
Request abandoned	0	0	0	0
Total	1	0	1	0

#### 3.2 Length of extensions

	9(1)(a)	<b>9(1</b> Consu	<b>)(b)</b> ıltation	9(1)(c)
Length of Extensions	Interference With Operations	Section 69	Other	Third-Party Notice
30 days or less	1	0	1	0
31 to 60 days	0	0	0	0
61 to 120 days	0	0	0	0
121 to 180 days	0	0	0	0
181 to 365 days	0	0	0	0
365 days or more	0	0	0	0
Total	1	0	1	0

# Part 4: Fees

	Fee Co	llected	Fee Waived or Refunded		
Fee Type	Number of Requests	Amount	Number of Requests	Amount	
Application	0	\$0	9	\$45	
Search	0	\$0	0	\$0	
Production	0	\$0	0	\$0	
Programming	0	\$0	0	\$0	
Preparation	0	\$0	0	\$0	
Alternative format	0	\$0	0	\$0	
Reproduction	0	\$0	0	\$0	
Total	0	\$0	9	\$45	

#### Part 5: Consultations Received From Other Institutions and Organizations

# 5.1 Consultations received from other Government of Canada institutions and organizations

Consultations	Other Government of Canada Institutions	Number of Pages to Review	Other Organizations	Number of Pages to Review
Received during reporting period	14	223	0	0
Outstanding from the previous reporting period	0	0	0	0
Total	14	223	0	0
Closed during the reporting period	14	223	0	0
Pending at the end of the reporting period	0	0	0	0

# **5.2** Recommendations and completion time for consultations received from other Government of Canada institutions

	Numb	er of Da	ys Requi	red to C	omplete	Consulta	tion Req	uests
Recommendation	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
Disclose entirely	12	0	0	0	0	0	0	12
Disclose in part	1	0	0	0	0	0	0	1
Exempt entirely	1	0	0	0	0	0	0	1
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	14	0	0	0	0	0	0	14

# 5.3 Recommendations and completion time for consultations received from other organizations

	Numb	er of Da	ys Requi	red to C	omplete	Consulta	tion Req	uests
Recommendation	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
Disclose entirely	0	0	0	0	0	0	0	0
Disclose in part	0	0	0	0	0	0	0	0
Exempt entirely	0	0	0	0	0	0	0	0
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0

#### Part 6: Completion Time of Consultations on Cabinet Confidences

#### 6.1 Requests with Legal Services

		han 100 rocessed		) Pages essed	501-1000 Pages Processed			-5000 rocessed	More Than 5000 Pages Processed	
Number of Days	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

#### **6.2 Requests with Privy Council Office**

	Fewer Than 100 Pages Processe					1000 rocessed	1001-5000 Pages Processed		More Than 5000 Pages Processed	
Number of Days	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	3	37	0	0	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	3	37	0	0	0	0	0	0	0	0

# Part 7: Complaints and Investigations

Section 32	Section 35	Section 37	Total
1	0	4	5

# Part 8: Court Action

Section 41	Section 42	Section 44	Total
0	0	0	0

# Part 9: Resources Related to the Access to Information Act

#### 9.1 Costs

Expenditures		Amount
Salaries		\$96,243
Overtime		\$0
Goods and Services		\$0
Professional services contracts	\$0	
Other	\$0	
Total		\$96,243

#### 9.2 Human Resources

Resources	Person Years Dedicated to Access to Information Activities
Full-time employees	0.00
Part-time and casual employees	3.00
Regional staff	0.00
Consultants and agency personnel	0.00
Students	0.00
Total	3.00

**Note:** Enter values to two decimal places.