

Office of the Superintendent of Financial Institutions

Annual report





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Annex to the Management Responsibility including Internal Control over Financial Reporting

I, Peter Routledge,

on behalf of the Office of the Superintendent of Financial Institutions (OSFI), present the annual performance statement of OSFI for the Fiscal Year 2022-23 reporting period, as required under the Bank Act, the Trust and Loan Companies Act, the Insurance Companies Act, the Cooperative Credit Associations Act, the Pension Benefits Standards Act and the Pooled Registered Pension Plans Act. In my opinion, this annual report accurately presents the performance of OSFI and complies with section 40 of the OSFI Act.



Message from the Superintendent

I am pleased to present our 2022-23 Annual Report. We are Canada's prudential regulator and supervisor of banks, most insurance companies and a large number of private pension plans. We also house the Office of the Chief Actuary (OCA), which is an independent unit within our organization that provides a range of actuarial valuation and advisory services to the federal government. Through our work, we ensure that Canadians' confidence in the financial system remains unwavering.

In the 2022-23 fiscal year, Canada's financial system began to adjust to a rising interest rate environment caused by a significant acceleration in the inflation rate. At the Office of the Superintendent of Financial Institutions (OSFI), we took early and proactive steps to ensure the institutions and pension plans we supervise can adapt to this shift in our risk environment. We have sustained this approach in the new fiscal year, 2023-24.

This behaviour accords with our <u>Blueprint for Transformation</u>, launched two years ago. The Blueprint's underlying vision is to ensure that we thrive in intensifying uncertainty. Our Blueprint vision compels us to act early when we see risks emerge. That means that we accept the risks of engaging too early to minimize the risks that stem from being slow to act.

In this report, you will find information on the many ways in which we are already living our Blueprint vision, and I am proud of the progress we have made this past year. For example, we implemented an <u>enterprise risk appetite statement</u> to support our strategic and operational management. We also started work to <u>renew our approach to supervision</u>, modernize how we develop our guidance, and simplify the way we collect data.

I am confident that our focus on thriving in increasing uncertainty will help us respond to a shifting risk environment and deliver on the significant broadening of our mandate introduced in Bill C-47.

I am proud of all that we have achieved this year and how OSFI has furthered the safety and soundness of Canada's financial system.

Thank you,

Peter Routledge Superintendent



In fiscal year 2022-23, we showed agility and effectiveness in a dynamic operating environment. With a dedicated team of over 1,000 full-time equivalent employees, we successfully regulated and supervised 373 federally regulated financial institutions (FRFIs) and 1,180 federally regulated pension plans (FRPPs). We also provided critical actuarial advice to federal and provincial governments while delivering on an ambitious transformation agenda.

We steered through a rapidly changing financial landscape marked by transformative forces. Global financial systems adjusted to inflationary pressures, a shifting interest rate environment, and disruptive technological innovations. We proactively addressed these challenges while also advancing initiatives that reinforced the Canadian financial system's resilience.

This Annual Report highlights what we achieved in fiscal year 2022-23. It shows how we have met our strategic and operational objectives and delivered on the priorities set out in the Strategic Plan 2022-25 and Departmental Plan 2022-23. Our key achievements are the following:

- Publicly defining our risk appetite, supported by a separate enterprise risk management function, to ensure a consistent and appropriate organization-wide response to risk.
- Actively supervising financial institutions and responding quickly and decisively to address emerging issues they face, including the collapse of Silicon Valley Bank and Credit Suisse.
- Strengthening our supervision function by integrating teams with complementary interests and renewing the Supervisory Framework.
- Publishing our climate risk guideline (Guideline B-15) to help financial institutions manage and disclose climate-related risks.
- Publishing climate change scenarios as part of the 31st Actuarial Report on the Canada Pension Plan.
- Establishing the Digital Innovation and Impact Hub to develop policy and supervisory tools.
- Developing a separate stakeholder affairs function to conduct rich, ongoing engagement with industry, Indigenous partners, civil society, academia, and the public.
- Updating our governance structures and decision processes to enable early risk detection and promote timely decision-making.
- Reviewing actuarial reports of federally regulated defined benefit private pension plans and conducting risk-based in-depth reviews of selected reports while actively supervising and intervening where necessary.
- Enhancing our organizational capacity to address emerging risks in the financial system swiftly and effectively.
- Advancing our multi-departmental data collection modernization project to ensure the availability of accurate and timely information for informed decision-making.
- Creating a renewed set of cultural work objectives known as "promises and commitments" to make our organization a workplace of choice.

- Establishing the Culture, Diversity, Equity, and Inclusion (DEI) unit, evolving our Human Capital Strategy, and developing a new DEI performance measurement framework, and employee engagement survey approach.
- Increasing our capacity to communicate and engage effectively with Canadians, stakeholders, Parliamentarians, and other key audiences about us, our work, and related issues, in support of transparency and openness, and maintaining confidence in Canada's financial system.

Through these initiatives, we strengthened our ability to navigate an evolving landscape in fulfilling our mandate. One of our main assets is our diverse workforce, which is dedicated to achieving results and working towards a common goal. Employees drive our accomplishments, guided by a variety of perspectives and mindsets. Their work is the reason why the transformation journey is possible. Our continued efforts will ensure that the organization thrives in growing uncertainty, while maintaining unwavering public confidence in a sound financial system.



In 2023, for the third consecutive year, OSFI was named as a National Capital Region Top Employer



OSFI in numbers 2022-23



OSFI was established in 1987 to protect depositors, policyholders, financial institution creditors and pension plan members, while allowing financial institutions to compete and take reasonable risks



Supervise and regulate
373 federally regulated
financial institutions



19 new or revised guidance documents (including pensions)



Over **20**DEI large scale events



More than 40 external engagements



Over **1,000** full-time staff



Over **130** reviews conducted



Supervise and regulate

1,180 federally regulated
pension plans that
include 1.2 million
active members and
beneficiaries and assets
of \$238 billion



Office of the Chief
Actuary prepared
19 actuarial reports or
studies



Over 114
new federally regulated
financial institutions
were approved and
28 new pension plans
were processed
for approval

Legislative foundation

OSFI is an independent agency of the Government of Canada, established to protect depositors, policyholders, financial institution creditors, and pension plan members, while allowing financial institutions to compete and take reasonable risks. In addition to our enabling act, the *Office of the Superintendent of Financial Institutions Act*, we operate within the framework of other key legislation¹ and regulations. These acts set out specific requirements and provisions relating to the operation, governance, capital adequacy, risk management, and prudential supervision of financial institutions and pension plans in Canada. These provide the legal authority and framework for us to fulfill our mandate.

In Canada, federally regulated entities include all banks and all federally incorporated or registered trust and loan companies, insurance companies, cooperative credit associations, fraternal benefit societies and private pension plans. OSFI's scope of regulation does not include consumer or consumer-related issues or the securities sector, which are the responsibility of other federal and/or provincial agencies.

Mandate

Our overarching mandate is to contribute to strengthening public confidence in the Canadian financial system by:

- Fostering sound risk management and governance practices.
- Supervising and intervening early.
- Conducting environmental scanning for the safety and soundness of financial institutions.
- Taking a balanced approach.

The Office of the Chief Actuary² (OCA) is an independent unit within OSFI that provides a range of actuarial valuation and advisory services to the Government of Canada. The OCA contributes to public confidence in the resilience and soundness of the Canada Pension Plan (CPP) and other programs that fall under its responsibility by providing appropriate checks and balances on the future costs of the CPP and these other programs.

¹The Bank Act, the Insurance Companies Act, the Trust and Loan Companies Act and the Cooperative Credit Associations Act, the Pension Benefits Standards Act and the Pooled Registered Pension Plans Act.

²The OCA also operates within the framework of the Public Pensions Reporting Act, the Canada Pension Plan Act, the Employment Insurance Act, the Canada Student Financial Assistance Act, as well as other acts and regulations.

Values

Our values represent both who we are as an organization and where we want to go. Those values—Respect, Curiosity, and Stewardship—guide our actions and decision-making and are embedded as an essential part of our Blueprint vision.



Respect

We promote inclusion, collaboration and professionalism by fostering a commitment to DEI throughout our human capital practices. Embracing DEI is not just a business imperative but a moral one.

Curiosity

Our mission revolves around curiosity, encouraging diverse mindsets and a safe environment to explore and innovate. Learning from attempts and failures drives positive transformation.

Stewardship

We act with integrity, accountability, and transparency, upholding our credibility and reputation. Our Blueprint vision calls for a macro-responsive mindset, recalibrating how we manage risks for a better balance between individual institutions and broader macro-risks. Developing a risk appetite enables us to make decisions quickly and confidently while managing associated risks with agility.

Risk philosophy

As part of our transformation, we implemented an enterprise risk management function, which recognizes the dynamism and interconnectivity of the strategic and operational environments. Designed to manage and respond to the ever-intensifying risks, the enterprise risk management function supports us in fulfilling our mandate, contributing to confidence in a sound financial system.

We adopted a Three Lines Model that provides roles and responsibilities for different stakeholders in risk management and governance. We use this model to promote partnership and coordination, which ultimately enhances our risk management capabilities and the achievement of our mandate.

We developed and adopted an enterprise-wide risk appetite statement (RAS). The statement identifies, at the highest level, the types of risk we are willing to accept. The RAS is defined by categories (reputational, strategic, supervision and regulation, operational and culture) and risk levels (very low, low, moderate, and high). Together, the categories and the risk levels shape our priority setting and provide structure for decision-making. The overarching guidance resulting from the RAS can be summarized as:

- Prioritizing early intervention to address risks to Canadian financial system confidence.
- ✓ Accepting orderly failures but avoiding surprise failures.
- ✓ Prioritizing confidentiality and avoiding regulatory capture.
- ✓ Promoting a safe and diverse workplace culture.
- ✓ Guiding resource allocation based on risk and analytics.
- √ Valuing agility and efficiency over perfection in decision-making.
- Empowering employees to make risk-intelligent decisions with imperfect information.
- Adopting a responsive risk management approach, prioritizing impactful actions, and sharing significant risks through the Annual Risk Outlook.

Partnerships

Oversight of Canada's financial system

We work closely with the Bank of Canada, the Department of Finance, the Canada Deposit Insurance Corporation, and the Financial Consumer Agency of Canada. These organizations comprise the <u>Financial Institutions Supervisory Committee</u> (FISC) to share information on matters relating to supervising FRFIs.

These same partners also form the Senior Advisory Committee (SAC), which is a discussion forum for financial sector policy issues, including financial stability and systemic weaknesses. The SAC advises the Minister of Finance and serves as a forum to coordinate actions among the agencies. These effective partnerships help to make Canada's financial system one of the strongest and safest in the world.

Professional relationships

We are an active leader and participant in the international fora. We maintain relationships and share information through memberships on global standard-setting bodies such as the Financial Stability Board, the Basel Committee on Banking Supervision, and the International Association of Insurance Supervisors. These bodies set minimum thresholds for banking and insurance standards. Member countries have discretion about how to implement the standards in their own country.

When adapting international requirements to the Canadian context, we conduct robust and careful assessments to make sure they are suitable. We often require institutions to go beyond the required international minimum standards. This approach has served Canada well in the past and will help us maintain Canada's reputation of a stable financial system.

At home, we have continued to expand our engagement with stakeholders. During fiscal year 2022-23, we undertook several engagement activities including meetings with industry associations such as the Canadian Bankers Association, the Insurance Bureau of Canada, the Canadian Life and Health Insurance Association, the Association of Canadian Pension Management, and the Banks and Trust Companies Association, as well as participated in several industry events. These engagements gave us the opportunity to interact with, receive feedback from, and show accountability to our various partners and stakeholders.

While OSFI and provincial regulators have separate mandates, we coordinate to ensure effective oversight and regulatory consistency. We share information and collaborate on plans to promote a stable financial system.

On pensions, through collaborations with the Canadian Association of Pension Supervisory Authorities (CAPSA), draft guidelines were proposed for the industry, which focused on risk management and pension plan oversight by administrators.

Management and accountability

Ministerial authority, Accountability and Organizational authority

We report to Parliament through the Minister of Finance. Although the Minister of Finance is responsible for our organization, the Superintendent is solely responsible for exercising the powers provided by the financial institution and pension legislation, and reporting to the Minister on the administration of said legislation.

Various formal and informal processes enable us to fulfill our mandate. For example, the FISC, which the Superintendent chairs, meets on a quarterly basis to exchange information relating to the supervision of FRFIs. Our accountability framework also includes:

- Issuing an annual report and departmental plan.
- Submitting financial statements and related control processes to an annual external audit.
- Maintaining a Departmental Audit Committee and Internal Audit group and reviewing audit reports.
- Maintaining and enforcing conflict of interest and code of ethics policies.
- Consulting with stakeholders before introducing new requirements.
- Updating, informing and reporting to Parliament by responding to order paper questions, appearing before parliamentary and senate committees, providing written responses to committee questions, committee appearances, and other means.
- Participating in reviews to determine whether we are meeting internationally established standards for prudential regulators.

We implemented a new top-level organizational structure, effective in April 2022. This structure positions us to fulfill our mandate of contributing to public confidence in Canada's financial system in today's volatile risk environment. Our new structure has five areas of responsibility plus the independent Internal Audit function reporting to the Superintendent (see next page).



Peter Routledge
Superintendent, OSFI
OSFI protects depositors, policyholders, financial institutions,

institutions to compete and take reasonable risks.



Ben Gully
Deputy Superintendent, Supervision Sector
The Supervision Sector supervises FRFIs and FRPPs to ensure their sound financial condition and compliance with applicable regulatory and supervisory requirements.

creditors and pension plan members, while allowing financial



Tolga Yalkin
Assistant Superintendent, Regulatory Response Sector
The Regulatory Response Sector leads and facilitates our regulatory response to new and evolving risks and administers the legislative framework for which we are responsible.



Angie Radiskovic
Assistant Superintendent and Chief Strategy and Risk Officer,
Strategy, Risk and Governance Sector
The Strategy, Risk and Governance Sector promotes and
advances governance and evidence-based and risk-intelligent
decision-making in support of our regulatory, supervisory, and
operational activities.



Assia Billig
Chief Actuary, Office of the Chief Actuary
The OCA provides independent actuarial services to the
Government of Canada. The Chief Actuary, reporting to the
Superintendent, assumes sole responsibility for the content
and actuarial opinions in OCA reports and advice, ensuring
compliance with legal mandates.



Michelle Doucet
Assistant Superintendent and Chief Operating Officer,
Corporate Services and Transformation Sector
The Corporate Services and Transformation Sector delivers
organization-wide core operating functions including human
resources, finance, procurement and contracting, facilities,
security, information management, information technology,
internal communications and partner engagement, legal
services, and various transformation initiatives.



Lissa Lamarche
Chief Audit Executive
The Internal Audit function provides independent assurance of the effectiveness of, and adherence to, our internal control, risk management and governance processes.

Audit Committee

The Audit Committee provides independent advice on our financial reporting, internal controls, and audit functions. The Committee is made up of the following members who have extensive public and private sector experiences.



Frederick W. Gorbet, O.C., Ph.D.

With an extensive career spanning the Canadian public service, life insurance industry and regulatory roles, Mr. Gorbet brings valuable experience to our Audit Committee. He has served in leadership roles at various organizations, including Deputy Minister of Finance Canada, Executive Director of the Task Force on the Future of the Canadian Financial Services Sector, Director and Board Chair of Assuris, and Trustee and Board Chair of the North American Electric Reliability Corporation. He has a Ph.D. in Economics, was appointed to the Order of Canada in 2000, and promoted to Officer of the Order in 2014. He has chaired our Audit Committee since April 2020.



Helen R. del Val

Helen R. del Val served as Chair of British Columbia's Financial Institutions Commission from 2011 to 2016. She has extensive experience in regulation and administrative law and previously worked in business law and telecommunications. She has also served on the Canadian Radio-television and Telecommunications Commission and various other regulatory boards. In addition to her professional achievements, she is actively involved in community service. Helen was appointed to our Audit Committee in May 2017 and served until April 2023.



Helen Sinclair

Helen Sinclair is a corporate director and former producer of digital programming. Her early career was at The Bank of Nova Scotia where she held various positions and later became head of strategic planning and public affairs. She served as President and CEO of the Canadian Bankers Association from 1989 to 1996 and has held numerous board positions in both public and non-profit sectors. Ms. Sinclair holds degrees from York University and the University of Toronto and completed the Advanced Management Program at Harvard Business School. She was appointed to our Audit Committee in July 2021.



Yves Gauthier

Yves Gauthier is a Fellow Chartered Professional Accountant with extensive experience, namely in risk management at KPMG, at the Mouvement Desjardins and at the Caisse de Dépôt et Placement du Québec. He serves on multiple boards and audit committees at various levels of government, including Heritage Canada, cities of Montreal and Laval, and the Museum of Contemporary Arts of Montreal. He was appointed to our Audit Committee in November 2022.



Robert Samels

Robert Samels is an experienced executive and board member in the oil and gas industry and PricewaterhouseCoopers. He serves on international committees, including the Independent Oversight Advisory Committee of the World Food Programme and the Audit and Finance Committee for the Global Fund. Mr. Samels holds degrees from the University of Manitoba and is a Chartered Professional Accountant. He was appointed to our Audit Committee in November 2022.

2022-23 Financial review and highlights

We are primarily funded through assessments on financial institutions and private pension plans. Costs are assigned based on effort spent regulating each industry and assigned to institutions using specific formulas. We also receive revenues from cost-recovered services and collect administrative monetary penalties for violations.

The OCA provides a range of actuarial valuation and advisory services to the CPP and some federal government entities, including providing advice in the form of reports tabled in Parliament. These services are funded by fees charged to either the underlying pension plan or the federal government entity to which advisory services are provided, and by parliamentary appropriation.

2022-23 Financial overview

In the 2022-23 fiscal year, our total costs were \$242.8 million, a 14.3% increase from the previous year. Personnel costs rose by 12.7% due to increased full-time equivalent employees and normal wage and merit adjustments. By the end of the fiscal year, there were 1,024 full-time equivalent employees, an 11.3% increase from the previous year due to the implementation of our Blueprint. Professional services costs increased by 31.9% to support new initiatives. Travel costs rose as in-person activities resumed, and rental costs increased due to software licensing fees.

Federally regulated financial institutions

Revenues from FRFIs increased by \$29.2 million (15.1%) to \$222.7 million. Base assessments on financial institutions increased by \$29.7 million (15.5%). Revenue from cost-recovered services decreased by \$0.4 million (25.6%) due to reduced work for federal Crown corporations.

Total costs for FRFIs rose by \$29.2 million (15.1%) to \$222.7 million. The increase is primarily due to higher expenses in personnel (\$20.6 million), professional services (\$5.6 million), travel (\$1.5 million), and rentals (\$1.3 million).

Actuarial valuation and advisory services

The OCA is funded by fees charged for actuarial valuation, advisory services, and parliamentary appropriations. Expenses in 2022-23 totalled \$14.4 million, up \$2.8 million (24.3%) from the previous year. The increase is mainly due to an increase in the number of full-time equivalent employees to implement Blueprint and normal economic and merit increases.

Federally regulated private pension plans

Private pension plans are subject to annual assessments based on the number of beneficiaries to cover regulatory and supervisory costs. The assessment rate is determined by estimating current expenses, adjusting for past surpluses or deficits, and dividing by the expected number of beneficiaries. For 2022-23, the rate remained at \$10.00 per beneficiary, resulting in assessed fees of \$7.2 million whereas total fees recognized as revenue in 2022-23 were \$5.6 million (down from \$7.4 million in 2021-22).

Revenue is recognized at an amount equal to expenses incurred. The excess or shortfall of assessments over revenue recognized in any particular year is treated as unearned or accrued assessments in our financial statements. The annual shortfall or excess is recovered from or returned to the pension plans over a period of five years commencing one year from the year in which they arose through an adjustment to the annual fee rate. The 2023-24 rate has been set at \$11.00 per beneficiary, aiming to fully recover expected costs. However, variations in actual costs or number of plan beneficiaries in any particular year will cause an excess or shortfall in assessments.

The administration cost of the Pension Benefits Standards Act, 1985 for 2022-23 was \$5.6 million, a decrease of \$1.7 million (23.6%) compared to the previous year. The decrease is mainly due to vacancies in the Pension Division caused by retirements and turnover.

Accomplishments and results achieved

This section showcases a collection of key achievements related to our transformation initiatives, as well as achievements across our five fundamental areas of work: proactive and active supervision, responsive and prudent regulatory framework, risk informed management and decisions, critical actuarial services to the Government of Canada, and effective enabling infrastructure.

Transformation progress

During the first year of our transformation journey, we made significant progress across all six key initiatives outlined in our Strategic Plan. In moving forward with our transformation, we adopted a new mindset characterized by agility, efficiency, and innovation. We also put a strong focus on risk management. Outlined below are some of the key transformation achievements.



Patrick Clermont Chief Transformation Officer

Culture and enabler initiatives

- We established the Culture, Diversity, Equity, and Inclusion unit as part of a three-year plan. We also evolved our Human Capital Strategy, and developed a new DEI performance measurement framework and employee engagement survey approach.
- We focused on renewing change management fundamentals and established a set of
 cultural work objectives known as "promises and commitments" to guide a renewed
 culture. We also created two new sectors (Strategy, Risk and Governance and Regulatory
 Response) within the organization to enhance our transformation and enable new
 capabilities.

Risk, strategy and governance

- We redesigned and launched a new internal governance structure focused on risk management and decision-making and adopted a risk management Three Lines Model.
- We developed and adopted an enterprise-wide risk appetite statement, identifying at the highest level, the types of risk we are willing to accept.

Strategic stakeholder and partner engagement

- We developed the Stakeholder Affairs Framework, which guides our strategic approach
 to stakeholder and partner engagement, and developed and tested a stakeholder
 engagement tracking and reporting tool.
- We developed draft brand strategies for the Superintendent and Chief Actuary and a strategy for internal and external partner engagement through public opinion research.

Policy innovation

- We refined the policy innovation architecture and regulatory response vision to align with the evolving risk landscape. As part of this effort, we established the Digital Innovation and Impact Hub, which will aid in policy and supervisory tool development to address emerging risks from digitalization.
- To address climate risks, we created the Climate Risk Hub and developed a comprehensive plan for our climate risk response, including policy, climate scenario analysis, regulatory capital, data, and regulatory returns.



John Gotzamanis Specialist - Climate Risk Hub

Supervision renewal

- We improved tools for integrated risk analysis, financial resilience assessment and enhanced collaboration.
- We established the Risk Assessment and Intervention Hub, with front-line supervisory teams and the Risk Advisory Hub, with an integrated organizational structure for capital and liquidity assessment and supervisory data and analytics.
- We created the Supervision Quality Assurance Division to ensure robust quality assurance across all of Supervision.
- Supervision Methods, Standards and Controls Division continued work on a comprehensive update of the Supervisory Framework to ensure it remained relevant, fit for purpose, and responsive to changes in risks within the Canadian financial system.

Data management and analytics

- We initiated "Vision 2030," identified a cloud-based solution, and prepared for a new phase of data and analytics improvements.
- We introduced self-service analytics and reporting tools, and created enterprise datasets for seamless access to regulatory returns data, promoting data-driven decision-making and efficiency.
- We advanced preparatory work for the Data Collection Modernization initiative.

Achievements across our five fundamental areas

1. Proactive and active supervision

We supervise FRFIs and FRPPs to determine whether they are in sound financial condition and meeting regulatory and supervisory requirements. The key achievements for 2022-23 are:

Protecting creditors and responding to bank failure

On March 12, 2023, the Superintendent took control of the assets of Silicon Valley Bank's Canadian branch after United States authorities shut down its parent bank. This decisive action was followed by a court-supervised, orderly restructuring process protecting the interests of Canadian creditors.



"I took this action to affect an orderly transition of the Canadian branch of Silicon Valley Bank to the FDIC³ bridge bank. I am satisfied that this approach, developed with officials in the United States, is in the best interest of the branch's creditors."

- Peter Routledge, Superintendent of Financial Institutions



Supervision and early intervention

In fiscal year 2022-23, we integrated financial risk analysis functions, including expertise for capital and liquidity, with front-line supervision teams. This approach enables timely assessment of financial resilience, including governance and balance sheet strength. Throughout the year, our supervision teams provided regular risk assessment and monitoring of the adequacy of capital and liquidity of FRFIs. They worked closely with FRFIs to ensure corrective action in response to identified deficiencies.



Dennis van Welie Director - Domestic banking

Advancing supervisory actions

In fiscal year 2022-23, we focused on the resilience and capitalization of financial institutions in a higher risk environment. We adapted supervisory actions to ensure they remained appropriate in the rapidly evolving risk landscape. Some of our key accomplishments include:

- Monitoring the structural interest rate risk impacted by rapidly rising rates, and deepening
 insights from an expanded use of data included in regulatory returns and management
 reports.
- Monitoring FRFI downturn readiness, focusing on risk appetite, credit loss provisioning, credit risk modeling, and capital and funding implications.
- Addressing key risk areas through the Annual Risk Outlook and communicating expectations to FISC partners.
- Progressing work on liquidity risk.
- Engaging with FRFI senior leadership through regular discussions and semi-annual meetings.
- Streamlining reporting for domestic systemically important banks.
- Issuing an advisory setting out mortgage insurer capital adequacy test revisions for variable rate mortgages.
- Implementing several internationally agreed upon Basel III reforms with remaining updates all scheduled for implementation in 2024.

Reviews and letters completed and issued

Supervisory work⁴ in 2022-23 assessed key risk areas. It also ensured strong capitalization and resilience of financial institutions. The supervisory letter, the main written communication to FRFIs, summarizes key findings, recommendations, and requirements. Several reviews⁵ were conducted, leading to supervisory letters with recommendations to enhance controls and processes. In total, we issued over 370 supervisory letters in 2022-23, in line with the number issued during the previous year.

Number of approvals

FRFIs must obtain regulatory approval from us or the Minister of Finance (supported by our advice) before engaging in specific transactions. This requirement applies to incorporating a FRFI, as well as foreign banks or insurance companies seeking to establish a presence or make certain investments in Canada. In 2022-23, we provided over 200 such regulatory approvals to the institutions we regulate. Our regulatory approval process is effective, responsive, innovative, and transparent. We approved various applications for acquisitions and new entrants, enabling financial institutions to compete, take calculated risks, and safeguard the rights of depositors, policyholders, and creditors. In addition, 36 pension transactions were submitted for approval in 2022-23.

Supervision stakeholder engagement

We regularly hosted supervisory colleges and roundtables with regulators to promote dialogue and cooperation. These events facilitate information sharing and strengthen the supervision of Canada's financial institutions. The roundtables, involving regulatory agencies from the United States, the United Kingdom, the European Union, the Caribbean, and Canada, enhance preparedness and crisis management in the event of a cross-border financial crisis. Supervisory colleges strengthened the supervision of international banking groups and major Canadian life insurance companies.

Table 1: Comparison of the number of colleges hosted by us from fiscal year 2020-21 to 2022-23

Number of colleges hosted by OSFI 2020-21 2021-22 2022-23 4 4 7

Advancing supervisory data and analytical techniques

We made significant improvement to our supervisory capabilities through the use of data and analytics. This included creating the Risk Assessment Data Analytics Report (RADAR), a business intelligence tool for major industries such as banking, property and casualty

⁴Based on the four "C's" of supervision: cash, capacity to cover liquidity needs; capital, adequacy of capital to protect against unexpected losses; credit, level of credit risk related to counterparty and borrower risk exposures; and contingency planning and crisis preparedness, stress testing and other preparedness plans that FRFIs have in place, including scalability of approaches to individual circumstances.

⁵Reviews refer to more extensive supervisory work than monitoring. The nature and scope of information reviewed and the location of the review ("off-site" at our premises when the scope of the review is limited or "on-site" at the FRFI's premises when the scope is more extensive), are based on the specific requirements identified in the planning process. For both on- and off-site review, we typically request information from the FRFI in advance. Reviews include discussions with FRFI management, including oversight functions.

insurance, and life insurance, enabling comprehensive and timely risk analysis. In addition, we developed an insurance supervisory rating tool to ensure consistent supervisory ratings, and implemented regulatory returns for financial condition testing in insurance.

Private pension plans

In fiscal year 2022-23,6 the overall solvency position of federally regulated defined benefit private pension plans showed significant improvement. Despite the negative market performance and investment returns globally, the prescribed discount rates used to assess pension plan solvency liabilities, which are directly tied to Canadian bond rates, increased substantially throughout the year. The resulting decrease in solvency liabilities more than offset the negative investment returns, resulting in federally regulated private pension plans with defined benefit provisions starting calendar year 2023 in better financial health (assets less solvency liabilities) compared to the previous year. Based on the last filed actuarial reports, the solvency positions of the plans had improved with the median solvency ratio increasing to 1.13 at the end of calendar year 2022, up from 1.08 at the end of calendar year 2021. In 2022-23, the overall asset distribution remained about the same.

Table 2: Comparison of the types of federally regulated private pension plans subject to the Pension Benefits Standards Act as of March 31, 2022 and as of March 31, 2023

Indicators	Туре	As of March 31, 2022	As of March 31, 2023
Number of plans	Defined benefit ⁷	255	240
	Combination ⁸	120	117
	Defined Contribution ⁹	821	823
	Total	1,196	1,180
Active membership	Defined benefit	172,900	161,800
	Combination	329,900	352,500
	Defined Contribution	157,200	168,100
	Total	660,000	682,400
Other beneficiaries	Defined benefit	239,400	226,600
	Combination	290,300	310,800
	Defined Contribution	24,200	27,100
	Total	553,900	564,500

⁶The solvency position of the federally regulated pension plans is measured as at December 31.

⁷A defined benefit plan provides members with a defined pension benefit when they retire. For more information, see the <u>Pension Members' Guide 2016</u>.

⁸A combination plan is a hybrid pension plan, with elements of both a defined contribution plan and a defined benefit plan. A defined contribution plan is one that provides a benefit based on the contributions made by the member and employer as well as the net investment performance of the fund.

⁹In a defined contribution plan, the employer contributions and employee contributions (if any) are defined and the pension benefit is determined based on the amount of these accumulated contributions and the investment income they generate.

Risk-based supervision for private pension plans

In the fiscal year 2022-23, we maintained our collaborative efforts with Canadian Association of Pension Supervisory Authorities (CAPSA) to establish consistent regulatory expectations for effective risk management and oversight of private pension plans by administrators.

As part of the ongoing review of pension plan investment supervision, we published a summary of the feedback received on the <u>Pension Investment Risk Management</u> consultation paper in October 2022. This feedback was shared with CAPSA as collaboration continued on developing guidance on principles for managing investment risk.

Additionally, we collaborated with CAPSA on the development of principles-based guidelines, which were released for consultation in June 2022. These guidelines addressed gaps in pension technology and cyber risk management (<u>CAPSA Guideline on Cyber Risk for Pension Plans</u>). They also focused on the integration of environmental, social, and governance (ESG) factors in pension fund investment and risk management (<u>CAPSA Guideline on ESG Considerations in Pension Plan Management</u>). The promotion of good governance in leveraging practices and understanding the implications of leverage on risk management was also highlighted (<u>CAPSA Guideline on Leverage and the Effective Management of Associated Risks</u>).

Actuarial reports of private pension plans

We review actuarial reports of federally regulated defined benefit private pension plans and conduct risk-based in-depth reviews of selected reports. In the 2022-23 fiscal year, 256 actuarial reports were filed with us. In-depth reviews of selected reports identified certain actuarial assumptions that raised questions and enabled interventions to ensure compliance with legislation and guidance. The issues uncovered during these reviews were communicated to plan actuaries, particularly when they impacted current and future funding requirements. As a result of our interventions, some plans amended and re-submitted their actuarial reports.

2. Responsive and prudent regulatory framework

Our regulatory framework refers to the set of rules, guidelines, standards, and principles to regulate and supervise FRFIs and FRPPs. The framework provides a structured approach to ensure the safety and soundness of these institutions and contributes to maintaining the stability of the Canadian financial system. The key achievements for 2022-23 are:

Publishing Guideline B-15 on climate risk management

We published Guideline B-15, which is the first climate-sensitive model for managing risk in Canada's financial system. This guideline outlines expectations for understanding and managing climate-related risks, adopting appropriate governance and risk management practices, and ensuring operational and financial resilience. We conducted extensive consultations to better understand the impact of the guidelines on FRFIs and received over 4,300 submissions.

Ensuring Canadian accounting and assurance standard setting is fit for the future

We contributed to the Independent Review Committee on Standard Setting (IRCSS) in Canada by reviewing the governance and structure for Canadian accounting and assurance standards. We also explored the need to set up a Canadian Sustainability Standards Board to support international developments on sustainability standards. Our work contributed to ensuring independent and globally recognized accounting, auditing, and sustainability reporting standards in Canada. These standards support quality reporting, our supervisory framework, and public confidence.

Final report

IRCSS including 26 recommendations

Strengthening regulatory guidance for sound residential mortgage underwriting

We are actively enhancing the credit quality of residential mortgage assets and underwriting practices through adjustments to <u>Guideline B-20</u>. We launched a comprehensive review of the Guideline in the 2022-23 fiscal year, starting with debt serviceability measures. We will use feedback to inform revisions to the Guideline, on which we will publicly consult in the future.

Advancing expectations and supervisory processes for emerging digital innovation risks

We launched the Digital Innovation Impact Hub, which focused on using emerging technology and addressed key issues. This included exploring guidance on crypto-assets, engaging with technology entities through initiatives like "Digital Open Door," and issuing a tri-agency letter on crypto-asset risks.



Digital innovation roadmap



Aaron Veerasingham Principal Analyst Integrity and Security Build Team

Domestic Stability Buffer

The <u>Domestic Stability Buffer</u> (DSB) is a policy tool in Canada that contributes to financial system stability. It applies to the country's largest banks and requires them to build capital to absorb losses and support lending during economic stress. In December 2022, we increased the DSB's level to 3% as of February 1, 2023, and increased the DSB's range from 0 to 4%, instead of the previous 0 to 2.5%. These actions help to address elevated systemic vulnerabilities, including Canadian household indebtedness and increased asset imbalances.

Minimum Qualifying Rate for uninsured mortgages

The Minimum Qualifying Rate (MQR) is used by FRFIs in Canada to assess the borrower's ability to repay mortgages in adverse financial circumstances. This helps ensure sound mortgage underwriting and the safety of the financial system. We regularly review and disclose the MQR for uninsured mortgages. In December 2022, we announced that the MQR for uninsured mortgages would be the greater of the mortgage contract rate plus 2% or 5.25%.

3. Risk-informed management and decisions

These activities are related to both internal risk management within our organization and to prioritizing current and evolving risks that we supervise against in the institutions and pension plans we oversee. The overarching objective is to promote stability and protect the interests of stakeholders within the financial system. Accomplishments for 2022-23 include:

Bolstered risk management

We worked to improve risk identification and management within our organization, including by appointing a Chief Strategy and Risk Officer, creating an enterprise risk management function, and adopting enhanced environmental scanning, stress testing, and risk analytics capacity.

Strategic risk oversight

In addition to implementing a risk appetite statement, we published our first <u>Annual Risk Outlook</u> (ARO) in April 2022, followed by an update in October 2022. The ARO is one of our key strategic risk oversight tools and focuses on external drivers and provides a forward-looking view of the most significant risks facing FRFIs and FRPPs. Additionally, the ARO outlines the regulatory and supervisory response to these risks and guides planned supervisory work for the next fiscal year. Through the ARO, we are promoting sound risk management in the financial sector in a deliberate, proactive, and transparent way.

4. Critical actuarial services to the Government of Canada

This area includes statutory actuarial valuations required by legislation and checks and balances on the future costs of programs for the Canada Pension Plan, Old Age Security, Employment Insurance, and Canada Student Financial Assistance programs. It also includes pension and benefits plans covering the federal public service, the Canadian Forces, the Royal Canadian Mounted Police, federally appointed judges, and Members of Parliament. Key achievements for fiscal year 2022-23 are outlined below.



Linda Benjauthrit Actuarial Advisor - Public Pensions

OCA statutory reporting

The OCA contributed to strengthening confidence in the financial system by helping to ensure the stability and sustainability of social programs, public sector pension plans, and insurance arrangements in Canada. During 2022-23, the OCA provided independent, accurate, and high-quality actuarial reports, as well as professional actuarial services and advice. The key achievements for this period include:

- Completion of the Actuarial Report on the Pension Plan for the Royal Canadian Mounted Police (RCMP) as at March 31, 2021. This report, submitted to the President of the Treasury Board and tabled in Parliament on November 18, 2022, offered actuarial information to decision-makers, Parliamentarians, and the public. By increasing transparency and confidence in Canada's retirement income system, the RCMP report facilitated informed decision-making.
- Presentation of the 2023 Actuarial Report on the Employment Insurance Premium Rate
 to the Canada Employment Insurance Commission. This report, tabled in Parliament
 on September 29, 2022, provided a forecast of the break-even premium rate for the
 upcoming year, accompanied by a detailed analysis. This information supported the
 Commission in making informed decisions regarding employment insurance premiums,
 ensuring the financial sustainability of the Program.

- Completion of the triennial CPP Actuarial Report as at December 31, 2021, being the 31st Report, which was submitted to the Minister of Finance and tabled in Parliament on December 14, 2022. This triennial report projected CPP revenues and expenditures over a 75-year period to assess the future impact of historical and projected demographic and economic trends.
 - o In addition, the OCA commissioned an independent peer review of this report, being the ninth review of this kind, with results released early in fiscal year 2023-24. The independent panel's findings confirm that the work performed by the OCA on the Report meets professional standards of practice and statutory requirements, and that the assumptions and methods used are reasonable. The panel also stated that the Report fairly communicates the results of the work performed by the Chief Actuary and her staff.
- Initiation of work on the triennial Actuarial Report on the Old Age Security as at December 31, 2021.
- Preparation of the Actuarial Report on the Canada Student Financial Assistance Program
 as at July 31, 2021, the Actuarial Report on the Government Annuities as at March 31,
 2022, and the Actuarial Report on the Civil Service Insurance Program as at March 31,
 2022.
- Submission of various actuarial reports supporting the Public Accounts of Canada, presenting the obligations and costs, as at March 31, 2022, associated with federal public sector pension and benefit plans including future benefits to veterans.



Christine Dunnigan
Director - Social Insurer Programs

Actuarial research

As part of its ongoing research, the OCA published the Old Age Security (OAS) Program Mortality Experience Fact Sheet in April 2022. The Fact Sheet shows that there were an estimated 20,000 extra deaths caused by the COVID-19 pandemic during 2020. In addition, the following research results were presented: (see next page)

- Scenario analysis to assess climate transition risks at the Institute for Governance of Private and Public Organizations' major pension conference.
- Employment Insurance Premium Reduction and Sickness Benefits presentation at the Canadian Institute of Actuaries 2022 Annual Conference.
- Mortality Projection from a Social Security Panel presentation at the Society of Actuaries' Living to 100 Symposium.
- Towards Financially Sustainable, Green and Resilient Social Security presentation at the International Social Security Association World Social Security Forum.

5. Effective enabling infrastructure

These are the activities and resources deemed essential for supporting the operations. Here are the significant accomplishments for the fiscal year 2022-23:

Diversity, equity, and inclusion

We made significant strides in embedding DEI into our organizational culture, fostering an environment where employees can truly be themselves.

A DEI performance measurement framework and logic model serve as the foundation to monitor the progress of enacting the multi-year strategy. This framework enables us to track our advancements and ensures accountability.

To support continuous growth and promote an inclusive workplace culture, executive leaders participated in anti-racism learning events, which foster understanding and empathy and support for their commitment to anti-racism.

Superintendent Peter Routledge (left of centre) leading the OSFI complement at the Toronto Pride Parade in June, 2022.



We launched two initiatives to facilitate employee development: SponsorMe and MentorMe. The SponsorMe initiative supports employees from equity-seeking groups, providing them with sponsorship opportunities. The MentorMe program is open to all employees, offering mentorship relationships to support their professional advancement.

To engage employees and raise awareness on DEI-related issues, more than 20 large-scale events took place. These events served as a platform for discussions on topics such as unconscious bias, diversity of thought, multiculturalism, mental health, and family responsibilities.

As part of the Government of Canada's commitment to addressing accessibility issues in the workplace and to uphold the Accessible Canada Act principles, we published an Accessibility Plan for the period of 2023 to 2026. This comprehensive plan sets out clear expectations and goals for enhancing overall accessibility. It includes specific measures to improve the use of accessible technologies and products, ultimately creating an inclusive and accessible environment for all employees.



Teresa Joudrie
Director
Culture, Inclusion and Development

Communication and engagement

Throughout fiscal year 2022-23, we effectively advanced our capacity to bring attention to our work across many key audiences. This included issuing over 25 news releases and statements, supporting executive members' delivery of more than 10 speeches across Canada and supporting officials at multiple parliamentary and senate committee hearings. In addition, we responded to more than 100 questions from Parliament, provided responses to more than 150 media queries, and led numerous media briefings, interviews, and engagements.

Internal Audit

Internal Audit conducts assurance and advisory engagements aimed to protect and enhance organizational value while assisting us in achieving our business objectives. Pursuant to our commitment to governance, accountability and transparency, four audits were completed as per our audit plan. They provided feedback on risk and control effectiveness to management

including, but not limited to, our human capital management and supervision processes. Investments in technology enabled new data analytical processes for continuous risk and control assessments.

Information management (IM)/information technology (IT) strategy and roadmap

We developed an adaptable IM/IT strategy, along with an operating model and organization structure. The strategy aligns IM/IT activities with our Blueprint and Strategic Plan, supporting our mandate and core activities. It strengthens the ability to deliver on objectives and fosters collaboration throughout the organization.

Cloud adoption roadmap

Due to the pandemic, we expedited our cloud adoption plans and transitioned to a modern, hybrid enterprise environment. In addition to our progress with enterprise data access and capabilities, we successfully completed several critical projects including:

- Implementing cloud-based tools, enhanced mobile devices, and electronic signatures.
- Automating secure network access, introducing advanced mobile capabilities, and reorganizing application teams.
- Enforcing cybersecurity training for standardized security and modern systems delivery.

These advancements demonstrate a commitment to harnessing the power of data and leveraging emerging technologies to enhance analytical capabilities. By investing in these initiatives, we strengthened our ability to derive valuable insights, promote innovation, and make informed decisions in a dynamic and data-driven landscape.



1,200 users migrated to a new cloud-based email

Corporate services and security facilities services

Over the past year, we demonstrated operational readiness and agility by successfully accommodating a substantial increase in our workforce. All support teams contributed to successfully recruiting and onboarding 200 new employees, marking the largest staff expansion within a single year since we were established in 1987.



Over 200 new employees joined us in 2022-23

To optimize operations during a period of growth, we conducted comprehensive reviews of corporate service offerings. By aligning services with the evolving needs as we transition from

small to medium-sized, we made efforts to enhance overall effectiveness. For example, we:

- Implemented secure onsite work procedures during crises.
- Introduced the Pivot project for a new hybrid work structure, including collaborative workspaces, a working group, and knowledge sessions for employees.
- Enhanced the Travel Security Program for improved safety during travel.
- Conducted information security awareness sessions and provided investigation support.

These achievements demonstrate a commitment to ensuring secure and efficient operations, promoting a flexible and collaborative work environment, enhancing travel safety measures, and maintaining strong information security practices.

Legislated reporting requirements

Our reporting requirements are set out in the Office of the Superintendent of Financial Institutions Act and other related acts.¹⁰

Disclosure

Under section 22(6) the Office of the Superintendent of Financial Institutions Act, the Superintendent must report the disclosure of information by financial institutions and describe the state of progress made in enhancing the disclosure of information in the financial services industry.

Disclosure plays a crucial role in building confidence in the Canadian financial system. When FRFIs and FRPPs disclose relevant information to investors, customers, and the public, it helps create a more level playing field and reduces information asymmetry. We promote effective disclosure by publishing select financial information on our website, providing guidance to FRFIs and FRPPs on their disclosures to the public, and participating in international supervisory groups with similar objectives. In addition, we enhance disclosure of information of FRFIs and FRPPs through the following policy instruments:

- In April 2022, we changed the <u>guidelines</u> related to accounting for structured settlements and financial instruments. Structured settlements are contractual arrangements where an insurer settles a claim by purchasing an annuity providing periodic payments to the claimant. We provide guidance on how insurance companies should account and what information to disclose for these settlements and other financial instruments. These changes were aimed at aligning with the accounting standard International Financial Reporting Standard 17 entitled Insurance Contracts (IFRS 17). IFRS 17 is a standard that helps ensure consistent and transparent accounting practices for insurance contracts. Overall, these changes are intended to support a robust implementation of IFRS 17 in Canada and ensure better transparency in financial reporting.
- In January 2023, we updated <u>Guideline E-16 Participating Account Management and Disclosure to Participating Policyholders and Adjustable Policyholders</u>. The Guideline outlines expectations regarding the implementation of the requirements found in the Insurance Companies Act and the Policyholders Disclosure Regulations. They are intended to help companies understand what they are expected to do and how to interpret the Insurance Companies Act provisions about their participating policy operations. By updating the Guideline, we aimed to ensure that insurance companies are managing the participating accounts and sharing information with policyholders in a way that is fair and transparent.
- In March 2023, we published <u>Guideline B-15 Climate risk management</u>. This guideline addresses the challenges posed by climate change and outlines the expectations for FRFIs. Climate change brings about a range of issues from severe weather events, rising sea levels, and variations in temperature patterns to changes in policy, markets, and technology. These changes can have major implications for businesses and the

¹⁰The Bank Act, the Insurance Companies Act, the Trust and Loan Companies Act, the Cooperative Credit Associations Act, the Pension Benefits Standards Act and the Pooled Registered Pension Plans Act.

overall economy. It becomes crucial for financial institutions to proactively manage and disclose the risks and opportunities associated with climate change. Chapter 2 of the Guideline, entitled Climate-related financial disclosures, specifically focuses on disclosure expectations. In simpler terms, it highlights what kind of information financial institutions should provide. The aim is to foster transparency and enable a clear understanding of how climate change may impact their business operations, financial well-being, and future plans. By disclosing this information, financial institutions offer valuable insights to investors, customers, and other stakeholders. It allows them to make informed decisions and assess the potential risks linked to climate change. This promotes a stronger financial system for Canada.

By continuously working towards enhancing disclosure by FRFIs and FRPPs, we contribute to building confidence in the financial system by:

- promoting transparency
- enabling informed decision-making
- protecting investors
- enhancing market efficiency
- facilitating regulatory oversight
- fostering stakeholder engagement

Pension Benefits Standards Act

After receiving royal assent on April 27, 2023, Bill C-228 amended section 40 of the Pension Benefits Standards Act and introduced new reporting requirements. While these new reporting requirements are not applicable to the fiscal year represented in this annual report, we began preparing implementation models in 2022-23 in anticipation of the Bill receiving royal assent.

"40(1) The Superintendent shall, after consultation with the Chief Actuary of the Office of the Superintendent of Financial Institutions and as soon as possible after the end of each fiscal year, submit to the Minister a report on (a) the operation of this Act during that year; and (b) the success of pension plans in meeting the funding requirements, determined in accordance with section 9, and the corrective measures taken or directed to be taken to deal with any pension plans that are not meeting the funding requirements."

Interventions

We intervene to protect members' benefits first by clearly communicating expectations directly with plan administrators and employers and then, if necessary, exercising our power to enforce legislative requirements. In the fiscal year 2022-23, 292¹¹ pension plans did not meet the minimum funding requirements. This was due to insufficient negotiated contributions or outstanding required contributions for over 30 days. To address this issue, we issued letters

¹¹Reporting of these pension plan numbers began in fiscal year 2022-23 with the amendment to Bill C-228.

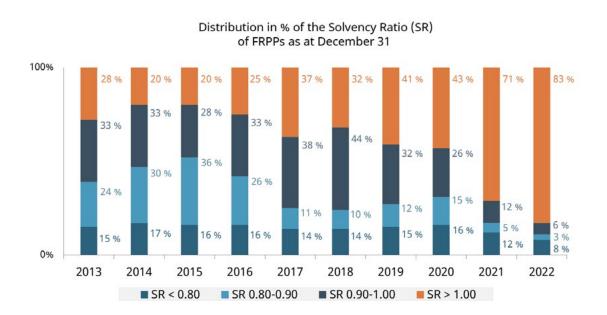
to employers who failed to remit contributions on time to remind them of their obligation to make the required contributions. Despite these efforts, five plans continued to have outstanding contributions for an extended period. In response, we intervened by either issuing a notice of intent to issue a direction of compliance or issuing a direction of compliance. These interventions were successful in ensuring that all outstanding contributions and interest were remitted. Through these actions, we actively protected members' benefits and ensured that pension plan administrators and employers met their obligations in a timely manner.

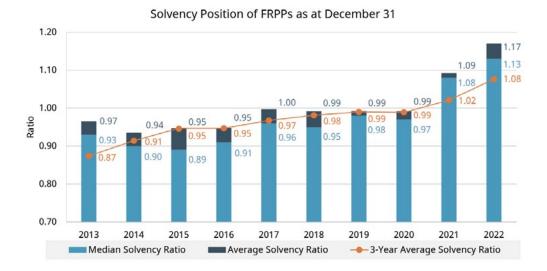
In March 2023, the Superintendent terminated a defined contribution plan due to the employer's bankruptcy. However, all members will receive the full value of their benefit entitlements, ensuring the security of their pension benefits.

Actuarial reports

To ensure the security of pension benefits for members and beneficiaries, we closely monitor the financial position of federally regulated defined benefit private pension plans. Annually, we estimate the projected solvency ratio of these plans, allowing for proactive communication with plan administrators regarding potential issues such as significant anticipated contribution increases associated with the next actuarial report filing. Following the 2022 assessment, no concerns were raised or actions taken due to improvements in the solvency positions of the plans.

As of December 31, 2022, nearly 85% of federally regulated private pension plans with defined benefit provisions were fully funded. The percentage of underfunded plans decreased to 17% in 2022 compared to 29% in 2021. This year-over-year improvement in the solvency ratio is primarily due to the increase in interest rates used to value solvency liabilities. Notably, all significantly underfunded plans are designated plans, subject to funding limitations under the Income Tax Regulations.





Examinations

In our supervisory approach, we employ a risk-based framework that allocates resources to monitoring activities, desk reviews, and examinations. In the fiscal year 2022-23, we conducted a limited number of examinations and desk reviews. Looking ahead to fiscal year 2023-24, the examinations will mainly focus on investment risk management, reflecting the areas identified for supervisory oversight during that period.

Pooled Registered Pension Plans Act



"78 The Superintendent must, as soon as feasible after the end of each fiscal year, submit to the Minister a report on the operation of this act during that year."

Under the Pooled Registered Pension Plans Act, the Superintendent is responsible for licensing pooled registered pension plans (PRPP) administrators, registering PRPPs, and conducting ongoing supervision of these pension plans. At the end of 2022, there were five federally registered PRPPs, covering 17 employers and 184 members (the total value of investments was \$1.2 million).

Effective May 1, 2023, New Brunswick joined the Multilateral Agreement Respecting Pooled Registered Pension Plans and Voluntary Retirement Savings Plans (PRPP Agreement). This agreement is already in place between the governments of Canada, British Columbia, Nova Scotia, Quebec, Saskatchewan, Ontario, and Manitoba.

The PRPP Agreement effectively delegates to OSFI responsibility for licensing, registering, and supervising PRPPs whose operations fall within the jurisdiction of both the federal government and that of a participating province. The PRPP Agreement does not give OSFI

responsibility with respect to Quebec's voluntary retirement savings plans (VRSPs) but permits authorized VRSPs administrators to act as PRPP administrators under the federal PRPP Act if they register a PRPP federally.

Guidance and newsletters

During the fiscal year 2022-23 reporting period, we published guidance documents for pension plans, which encompassed the following areas:

- In May 2022, we published the <u>Instruction Guide for the Replicating Portfolio Information Summary</u> to help administrators complete the related form.
- In May 2022, we published a <u>letter</u> that outlined expectations for pension plans regarding transactions related to the Canadian Dollar Offered Rate and the transition to alternative interest-rate benchmarks and reference rates in Canada. This guidance aims to ensure a smooth transition before the respective cessation dates in June 2024.
- We released two editions of our newsletter called <u>InfoPensions</u> in May and November 2022. These newsletters served as a valuable communication tool, providing important announcements, reminders, and descriptions of how we apply pension legislation and its guidance. They were designed to keep plan administrators, pension advisors, and other stakeholders informed about key developments in the pension industry.
- In August 2022, we published the final instruction guides for the <u>Registration of a Defined Benefit Pension Plan</u> and the <u>Registration of a Defined Contribution Pension Plan</u>, including their accompanying application forms. These included revisions to reflect the 2020 Agreement Respecting Multi-Jurisdictional Pension Plans and other updates.
- In September 2022, we consulted on the draft <u>Instruction Guide for Asset Transfers</u> related to <u>Defined Contribution Provisions of Pension Plans</u> and its accompanying form, with the final instruction guide and form published in March 2023.
- In November 2022, we published the revised <u>Instruction Guide for the Preparation of Actuarial Reports for Defined Benefit Pension Plans</u>. This guide reflects our updated expectations regarding the maximum going concern discount rate and revised expectations due to the update to Part 3000 of the Canadian Institute of Actuaries' Standards of Practice.
- In December 2022, we published the final <u>Instruction Guide for the Authorization of Amendments Reducing Benefits in Defined Benefit Pension Plans.</u> This guide gives clear instructions on the filing requirements and outlines the principles and considerations relevant to applications seeking the Superintendent's authorization for an amendment regarding paragraph 10.1(2)(a) of the Pension Benefits Standards Act. This guidance aims to aid applicants in navigating the authorization process effectively.
- In January 2023, we published new guidance on the maximum going concern discount rate for plans using an overlay strategy, which reflects our updated expectations.
- In March 2023, we published the <u>Instruction Guide on Buy-in Annuity products</u>. This instruction guide serves as an update to the guidance published in September 2012.

It incorporates new requirements for the valuation of assets and liabilities, along with additional considerations for the administration of pension plans and pension funds. By providing updated information and guidelines, this instruction guide ensures that pension plans and funds adhere to the latest requirements and best practices.

Approvals

Pension plans are required to obtain the approval of the Superintendent for various types of transactions, including plan registrations, terminations, asset transfers, surplus refunds, and accrued benefits reductions. In the fiscal year 2022-23, we:

- Registered nine new plans, all of which were defined contribution plans.
- Approved nine plan termination reports.
- Authorized seven defined benefit asset transfer requests.

In total, 36 pension transactions were submitted for approval in 2022-23, compared to 27 in the previous fiscal year. We processed 28 applications and successfully met our service standard for pension approvals.

Looking ahead to 2023-2024

In fiscal year 2023-24, we will supervise and regulate FRFIs and FRPPs with a focus on ensuring they adapt responsibly to their risk environment. We will also continue our transformation journey outlined in the 2022-25 Blueprint and the 2022-25 Strategic Plan. We will focus our efforts in the following areas.

Strengthening our capacity to respond

We recognize that the economic environment has and will likely continue to pose a risk to the safety and soundness of FRFIs. In such situations, our ability to intervene quickly, decisively, and effectively is critical. As such, we will strengthen our supervisory capacity by diverting resources as required from other areas to ensure readiness. At the same time, we will double down on our effort to ensure timely and proactive due diligence on our business as usual supervisory activities. This will involve some delays in other initiatives, the impacts of which we will seek to mitigate by targeting our resources to priorities.

Developing our approach to our new mandate

Our mandate has traditionally been to ensure the sound financial condition of banks, insurance companies, and pension funds. In 2023, Parliament introduced changes to our mandate. In addition to soundness, it has mandated us to address the integrity and security of financial institutions, including foreign interference. Consistent with this new mandate, we will work to ensure FRFIs establish policies and procedures to safeguard against such threats, which we will examine and report findings to the Minister of Finance.

Enhancing workplace culture and operational resiliency

We recognize the importance of workplace culture and organizational preparedness in an uncertain environment. In line with the <u>Common hybrid work model for the Federal Public Service</u> and to strengthen cultural resiliency, we will adapt our hybrid organization and implement a consistent approach to risk management. This will enhance our ability to respond effectively to risks and opportunities in a complex and interconnected risk landscape.

We will work together as one office to demonstrate our respect for one another through diversity of thought and inclusion, to continuously improve and innovate through our collective curiosities, and to act with integrity and stewardship by being transparent and thoughtful in our decision-making. As we build our operational resiliency and internal culture, we will focus on preserving confidence, remaining vigilant, and always improving.

Progressing in year two of transformation

We are in the second year of a transformation journey to thrive in uncertainty and maintain confidence in the financial system. Our focus will be on implementing initiatives, sustaining progress, and building capacity to address emerging risks in a dynamic environment. We have consistently proven that we can overcome challenges while successfully fulfilling our mandate and installing our transformative plans, and we will continue to do this as fiscal year 2023-24 progresses.

Advancing our supervisory capabilities

As part of our transformation agenda, we will invest in our supervisory practices, people, technology (Suptech), and data analytics to enhance our ability to assess risk and enable more effective and efficient supervision.

The new supervisory framework to guide our oversight of FRFIs and FRPPs, which will be effective on April 1, 2024, will be a comprehensive update to our existing framework and will allow for more effective intervention at the first sign of an emerging issue.

We established the Supervision Institute dedicated to building supervisory capacity. New learning and development programs will be launched to strengthen the supervision talent pool and provide supervisory staff with the knowledge and competencies they need to excel in their roles.

Financial documents

Statement of Management Responsibility including Internal Control over Financial Reporting

Ottawa, Canada | June 29, 2023

Responsibility for the integrity and objectivity of the accompanying financial statements for the year ended March 31, 2023 and all information contained in these statements rests with the management of the Office of the Superintendent of Financial Institutions (OSFI). These financial statements have been prepared by management using the Government of Canada's accounting policies, which are based on Canadian public sector accounting standards.

Management is responsible for the integrity and objectivity of the information in these financial statements. Some of the information in the financial statements is based on management's best estimates and judgment, and gives due consideration to materiality. To fulfill its accounting and reporting responsibilities, management maintains a set of accounts that provides a centralized record of OSFI's financial transactions. Financial information submitted in the preparation of the Public Accounts of Canada, and included in OSFI's Departmental Results Report, is consistent with these financial statements.

Management is also responsible for maintaining an effective system of internal control over financial reporting (ICFR) designed to provide reasonable assurance that financial information is reliable, that assets are safeguarded and that transactions are properly authorized and recorded in accordance with the Financial Administration Act and other applicable legislation, regulations, authorities and policies.

Management seeks to ensure the objectivity and integrity of data in its financial statements through careful selection, training, and development of qualified staff; through an organizational structure that provides appropriate divisions of responsibility; through communication programs aimed at ensuring that regulations, policies, standards, and managerial authorities are understood throughout OSFI; and through conducting an annual assessment of the effectiveness of the system of ICFR.

The system of ICFR is designed to mitigate risks to a reasonable level based on an on-going process to identify key risks, to assess effectiveness of associated key controls, and to make any necessary adjustments.

Under the responsibility of the Chief Financial Officer, a risk based assessment of the system of ICFR for the year ended March 31, 2023 was completed in accordance with the Treasury Board Policy on Financial Management and the results and action plans are summarized in the annex.

The effectiveness and adequacy of OSFI's system of internal control is reviewed by the internal audit staff, who conduct periodic risk based audits of different areas of OSFI's operations, and by OSFI's Audit Committee, which oversees management's responsibilities for maintaining adequate control systems and the quality of financial reporting, and which reviews and provides advice to the Superintendent on the audited financial statements.

Deloitte LLP has audited the financial statements of OSFI and reports on their audit to the Minister of Finance. This report does not include an audit opinion on the annual assessment of the effectiveness of OSFI's internal controls over financial reporting.

Michael Hammond CPA, CGA, Chief Financial Officer

Peter Routledge Superintendent

Independent Auditor's Report

To the Superintendent of Financial Institutions and the Minister of Finance.

Opinion

We have audited the financial statements of the Office of the Superintendent of Financial Institutions ("OSFI"), which comprise the statement of financial position as at March 31, 2023, and the statements of operations, changes in net financial assets and cash flow for the year then ended, and notes to the financial statements, including a summary of significant accounting policies (collectively referred to as the "financial statements").

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of OSFI as at March 31, 2023, and the results of its operations and its cash flows for the year then ended in accordance with Canadian public sector accounting standards ("PSAS").

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards ("Canadian GAAS"). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of OSFI in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian accounting standards for public sector, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing OSFI's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate OSFI or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing OSFI's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian GAAS will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected

to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian GAAS, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether
 due to fraud or error, design and perform audit procedures responsive to those risks, and
 obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion.
 The risk of not detecting a material misstatement resulting from fraud is higher than for
 one resulting from error, as fraud may involve collusion, forgery, intentional omissions,
 misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of OSFI's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on OSFI's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause OSFI to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Chartered Professional Accountants

Licensed Public Accountants

Deloitte LLP

June 29, 2022

Deloitte.

Statement of financial position

As at March 31, 2023 (in thousands of Canadian dollars)

	Note(s)	2023	2022
Financial assets			
Cash entitlement		\$73,622	\$64,035
Trade and other receivables, net	4, 5	9,367	10,017
Accrued base assessments	4	-	-
Total financial assets		82,989	74,052
Financial liabilities			
Accrued salaries and benefits	12	42,636	40,345
Trade and other payables	5, 12	42,636	5.762
Unearned base assessments	12	2,085	2,514
Unearned pension plan assessments	s 12	2,085	575
Deferred revenue		244	77
Employee benefits - severance	7	4,418	4,609
Employee benefits - sick leave	7	12,805	11,331
Total financial liabilities		73,319	65,213
Net financial assets		9,670	8,839
Non-financial assets			
Tangible capital assets	6	13,728	15,093
Prepaid expenses		2,282	1,748
Total non-financial assets		16,010	16,841
Accumulated surplus	13	25,680	\$ 25,680
Contingencies	11		

The accompanying notes form an integral part of these financial statements.

Michael Hammond CPA, CGA, Chief Financial Officer **Peter Routledge** Superintendent

Statement of operations

For the year ended March 31, 2023 (in thousands of Canadian dollars)

		Budget		
	Note(s)	2022-23	2023	2022
Regulation and supervision of federally regulated financial institutions				
Revenue		\$ 236,174	\$ 222,745	\$ 193,532
Expenses		236,174	222,745	193,532
Net results before administrative monetary penalties		-	-	-
Administrative monetary penalties revenue	9	50	5	69
Administrative monetary penalties revenue earned on behalf of the Government		(50)	(5)	(69)
Net results		-	-	-
Regulation and supervision of federally regulated private pension plans				
Revenue		7,823	5,613	7,351
Expenses		7,823	5,613	7,351
Net results		-	-	-
Actuarial valuation and advisory services				
Revenue		14,059	13,194	10,374
Expenses		15,303	14,438	11,618
Net results		(1,244)	(1,244)	(1,244)
Net results from operations before government funding		(1,244)	(1,244)	(1,224)
Government funding	5	1,244	1,244	1,244
Surplus from operations		-\$	-\$	- \$

The accompanying notes form an integral part of these financial statements.

Statement of changes in net financial assets

For the year ended March 31, 2023 (in thousands of Canadian dollars)

	NI-4-/-\	Budget	2022	2022
	Note(s)	2022-23	2023	2022
Surplus from operations		- \$	-\$	- \$
Tangible capital assets				
Acquisition of tangible capital assets	6	(9,500)	(2,445)	(1,143)
Amortization of tangible capital assets	6	4,170	3,810	4,515
		(5,330)	1,365	3,372
Non-financial assets				
Change in prepaid expenses		-	(534)	(133)
Increase (decrease) in net financial assets		(5,330)	831	3,239
Net financial assets, beginning of the year		8,839	8,839	5,600
Net financial assets, end of the year		\$ 3,509	\$ 9,670	\$8,839

The accompanying notes form an integral part of these financial statements.

Statement of cash flow

For the year ended March 31, 2023 (in thousands of Canadian dollars)

	Note(s)	2023	2022
Operating activities			
Cash receipts from financial institutions, pension plans and other government entities		\$ 250,032	\$ 222,564
Cash paid to suppliers and employees		(237,995)	(205,332)
Administrative monetary penalties revenue remitted to the consolidated revenue fund	9	(5)	(69)
Net cash provided by operating activities		12,032	17,163
Capital activities			
Acquisition of tangible capital assets	6	(2,445)	(1,143)
Net cash used in capital activities		(2,445)	(1,143)
Net increase (decrease) in cash entitlement		9,587	16,020
Cash entitlement, beginning of the year		64,035	48,015
Cash entitlement, end of the year		\$ 73,622	\$ 64,035

The accompanying notes form an integral part of these financial statements.

Notes to the financial statements

For the year ended March 31, 2023 (in thousands of Canadian dollars)

1. Authority and objectives

The Office of the Superintendent of Financial Institutions (OSFI) was established by the Office of the Superintendent of Financial Institutions Act (OSFI Act) in 1987. Pursuant to the Financial Administration Act (FAA), OSFI is a division of the Government of Canada for the purposes of that Act and is listed in schedule I.1 of the Act. The Government of Canada is OSFI's parent and the ultimate controlling party of OSFI.

OSFI regulates and supervises federally regulated financial institutions including banks, insurance companies and pension plans. By doing so, it builds public confidence in the Canadian financial system and contributes to a marketplace where banks can continue to make loans and take deposits, insurance companies can pay policyholders, and pension plans can continue to make payments to retirees.

More specifically, OSFI's mandate is:

Fostering sound risk management and governance practices

OSFI advances a regulatory framework designed to control and manage risk.

Supervision and early intervention

OSFI supervises federally regulated financial institutions and pension plans to determine whether they are in sound financial condition and meeting regulatory and supervisory requirements.

OSFI promptly advises financial institutions and pension plans if there are material deficiencies, and takes corrective measures or requires that they be taken to expeditiously address the situation.

Environmental scanning linked to safety and soundness of financial institutions

OSFI monitors and evaluates system-wide or sectoral developments that may have a negative impact on the financial condition of federally regulated financial institutions.

Taking a balanced approach

OSFI acts to protect the rights and interests of depositors, policyholders, financial institution creditors and pension plan beneficiaries while having due regard for the need to allow financial institutions to compete effectively and take reasonable risks.

OSFI recognizes that management, boards of directors and pension plan administrators are ultimately responsible for risk decisions and that financial institutions can fail and pension plans can experience financial difficulties resulting in the loss of benefits.

Revenue and spending authority

Pursuant to Section 17 of the OSFI Act, the Minister of Finance may spend any revenues

collected under Sections 23 and 23.1 of the OSFI Act to defray the expenses associated with the operation of OSFI. The Act also establishes a ceiling or expenses at \$40,000 above the amount of revenue collected to be drawn from the Consolidated Revenue Fund of Canada (CRF).

OSFI's revenues comprise assessments, service charges and fees. The expenses against which assessments may be charged include those in connection with the administration of the Bank Act, the Cooperative Credit Associations Act, the Green Shield Canada Act, the Insurance Companies Act, the Protection of Residential Mortgage or Hypothecary Insurance Act and the Trust and Loan Companies Act. The formula for the calculation of assessments is included in regulations.

Subsections 23(1.1) and 23(5) of the OSFI Act provide that assessments may be charged for the administration of the Pension Benefits Standards Act, 1985 (PBSA, 1985) and the Pooled Registered Pension Plans Act. The assessments for the administration of pension plans subject to the PBSA are set annually in accordance with the Assessment of Pension Plans Regulations.

Section 23.1 of the OSFI Act provides that the Superintendent may assess against a person a prescribed charge (service charge) and applicable disbursements for any service provided by or on behalf of the Superintendent for the person's benefit or the benefit of a group of persons of which the person is a member. "Person" includes individuals, corporations, funds, unincorporated associations, Her Majesty in Right of Canada or of a province, and a foreign government. The service charges are detailed in the regulations.

The Office of the Chief Actuary provides a range of actuarial valuation and advisory services, under the Canada Pension Plan Act and the Public Pensions Reporting Act to the Canada Pension Plan (CPP), public pension plans and some federal government entities, including the provision of advice in the form of reports tabled in Parliament. The costs of providing these services are recovered through fees charged to either the underlying pension plans or the federal government entity to which advisory services are provided. Pursuant to Section 16 of the OSFI Act, Parliament has provided annual appropriations to fund the cost of certain actuarial valuations prepared by the Office of the Chief Actuary on behalf of the Government of Canada.

2. New and amended standards and disclosures

New accounting standards adopted

Effective April 1, 2022, OSFI adopted the amendments to Canadian Public Sector Accounting Standards (PSAS) Section 3400, Revenue ("Section 3400"), which provides additional guidance relating to the accounting for multiple elements of a contract, percentage of completion, determination of principal or agent, and bill and hold transactions.

The application of this amendment did not have a significant impact on OSFI's financial statements.

3. Significant accounting policies

The financial statements of OSFI have been prepared in accordance with Canadian Public Sector Accounting Standards (PSAS) as issued by the Public Sector Accounting Board (PSAB). The accounting policies used in the financial statements are based on the PSAS applicable as at March 31, 2023. The policies set out below are consistently applied to all periods presented.

The significant accounting policies of OSFI are set out below:

a) Cash entitlement (Cash overdraft)

OSFI does not have its own bank account. The financial transactions of OSFI are processed through the CRF. Cash entitlement represents the maximum amount OSFI is entitled to withdraw from the CRF without further authority.

OSFI has a statutory revolving expenditure authority pursuant to Section 17(4) of the OSFI Act. This authority establishes a ceiling for expenses at \$40,000 above the amount of revenue collected to be drawn from the CRF. Drawings on this facility are presented as cash overdraft.

No interest is earned or charged on these amounts.

b) Financial instruments

The classification of financial instruments at either fair value or amortized cost is determined by OSFI at initial recognition and depends on the purpose for which the financial assets were acquired, or liabilities were incurred. All financial instruments are recognized initially at fair value. The fair value of financial instruments on initial recognition is based on the transaction price, which represents the fair value of the consideration given or received. Subsequent to initial recognition, financial instruments are measured based on the accounting treatment corresponding to their classification.

Classification	Accounting Treatment
Cash entitlement	Cash entitlement shall be measured at fair value. Gains and losses arising from changes in the fair value of a cash entitlement shall be recorded in Net results from operations before government funding in OSFI's <i>Statement of Operations</i> .
Trade	Trade and other receivables and Accrued base assessments are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market.
and other receivables and Accrued base assessments	Subsequent to initial recognition at fair value, Trade and other receivables and Accrued base assessments are measured at amortized cost using the effective interest method, less impairment, if any. Any gain, loss or interest income is recorded in revenue or expenses depending on the nature of the receivables that gave rise to the gain, loss or income.
Financial liabilities	Accrued salaries and benefits, Trade and other payables excluding employer's contributions for employee benefit plans, Unearned base assessments, and Unearned pension plan assessments are measured at amortized cost using the effective interest method. Any gain, loss or interest expense is recorded in revenue or expenses depending on the nature of the financial liability that gave rise to the gain, loss or expense.

c) Impairment of financial assets

OSFI assesses at each reporting date whether there is any objective evidence that a financial asset or a group of financial assets is impaired. A financial asset or a group of financial assets is deemed to be impaired if, and only if, there is objective evidence of impairment as a result of one or more events that have occurred after the initial recognition of the asset (an incurred 'loss event') and that the loss event has an impact on the estimated future cash flows of the financial asset or the group of financial assets that can be reliably estimated.

For financial assets carried at amortized cost, OSFI first assesses whether objective evidence of impairment exists individually for financial assets that are individually significant, or collectively for financial assets that are not individually significant. If OSFI determines that there is objective evidence of impairment for an individual financial asset, it must be assessed for impairment either individually, or in a group of financial assets with similar credit risk characteristics. Assets that are individually assessed for impairment and for which an impairment loss is, or continues to be, recognized are not included in a collective assessment of impairment. If there is objective evidence that an impairment loss has occurred, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows (excluding future expected credit losses that have not yet been incurred). The present value of the estimated future cash flows is discounted at the financial asset's original effective interest rate. The impairment assessment must be based on the best estimates available in light of past events, current conditions, and taking into account all circumstances known at the date of the preparation of the financial statements. If a future write-off is later recovered, the recovery is credited to the Statement of Operations.

d) Tangible capital assets

Tangible capital assets are stated at historical cost, net of accumulated amortization and/or accumulated impairment losses, if any. Historical cost includes the costs of replacing parts of property and equipment when incurred, if the recognition criteria are met. Repair and maintenance costs are recognized in the Statement of Operations as incurred.

Amortization is recorded using the straight-line method over the estimated useful lives of the assets as follows:

Assets	Useful life
Leasehold improvements	Lesser of useful life or remaining term of the lease
Furniture and fixtures	7 years
Office equipment	4 years
Informatics hardware	3 to 5 years
Informatics software	5 to 10 years

Internally developed and externally purchased software are capitalized as tangible capital

assets. Software acquired separately is measured on initial recognition at cost. The cost of internally developed software consists of directly attributable costs necessary to create, produce, and prepare the software to be capable of operating in the manner intended by OSFI. Amortization of the assets begins when development is complete and the assets are available for use. Costs incurred during the pre-development or post-implementation stages are expensed in the period incurred.

The assets' residual values, useful lives and methods of amortization are reviewed at each financial year end and adjusted prospectively, if appropriate.

e) Impairment of non-financial assets

OSFI assesses at each reporting date whether there are any internal indicators or objective evidence that an asset may be impaired (e.g., damaged assets or assets no longer being used). If any indication exists, or when annual impairment testing for an asset is required, OSFI estimates the asset's recoverable amount. When a non-financial asset no longer contributes to OSFI's ability to provide goods and services, or the value of future economic benefits associated with the non-financial asset is less than its net book value, the cost of the non-financial asset is reduced to reflect the decline in the asset's value. Any writedowns are reflected in the Statement of Operations in the period the decline is recognized.

OSFI assesses internally developed software not yet in use for impairment on an annual basis.

f) Employee benefits

Short-term benefits are recorded in the Statement of Operations when an employee has rendered the service. Unpaid short-term compensated leave that has vested at the reporting date is accrued at the reporting date and not discounted. OSFI contributes to the Government of Canada sponsored Public Service Health Care Plan and Dental Service Plan for employees. These contributions represent the total obligation of OSFI with respect to these plans.

Pension benefits

Substantially all of the employees of OSFI are covered by the Public Service Pension Plan (the Plan), a contributory defined benefit plan established through legislation and sponsored by the Government of Canada. Contributions are required by both the employees and OSFI to cover current service cost. Pursuant to legislation currently in place, OSFI has no legal or constructive obligation to pay further contributions with respect to any past service or funding deficiencies of the Plan. Consequently, contributions are recognized as an expense in the year when employees have rendered service and represent the total pension obligation of OSFI.

Severance

On termination of employment, employees are entitled to certain benefits provided for under their conditions of employment through a severance benefits plan. The cost of these benefits is accrued as the employees render their services necessary to earn severance benefits. The severance benefits are based upon the final salary of the employee.

The projected accrued benefit obligation is determined using an accrued benefit method which incorporates management's best estimate of salary, retirement age and discount rate.

Other benefits

The Government of Canada sponsors a variety of other benefit plans from which former employees may benefit upon retirement. The Public Service Health Care Plan and the Pensioners' Dental Service Plan are the two major plans available to OSFI retirees. These are defined benefit plans sponsored by the Government of Canada. Contributions are required by OSFI to cover current service costs. Pursuant to legislation currently in place, OSFI has no legal or constructive obligation to pay further contributions with respect to any past service or funding deficiencies of the Plan. Consequently, contributions are recognized as an expense in the year when employees have rendered service and represent the total obligation of OSFI with respect to these plans.

Sick leave

Employees are eligible to accumulate sick leave until retirement or termination. Unused sick leave is not eligible for payment on retirement or termination, nor can it be used as vacation. All sick leave is an accumulating non-vesting benefit. A liability is recorded for sick leave balances expected to be taken in excess of future allotments.

The cost of sick leave as well as the present value of the obligation is determined using an actuarial valuation.

g) Leases

Leases in which a significant portion of the risks and rewards of ownership related to the leased property are substantially retained by the lessor shall be accounted for as operating leases. OSFI records the costs associated with operating leases in the Statement of Operations in the period in which they are incurred. Any lease incentives received from the lessor are charged to the Statement of Operations on a straight-line basis over the period of the lease.

OSFI does not have borrowing authority and therefore cannot enter into lease agreements that are classified as leased tangible assets. OSFI has established procedures to review all lease agreements and identify if the proposed terms and conditions would result in a transfer to OSFI of substantially all the benefits and risks incidental to ownership.

h) Statement of Operations

The format of the Statement of Operations has been designed to show the revenues and expenses by each of OSFI's business lines. It is considered that this format best represents the nature of the activities of OSFI.

Expenses have also been disclosed by nature in Note 8 of these financial statements.

i) Revenue recognition

OSFI recognizes revenue so as to recover its expenses. Any amounts that have been billed and for which costs have not been incurred are classified as unearned on the Statement of

Financial Position. Revenue is recorded in the accounting period in which it is earned (service provided) whether or not it has been billed or collected. At the end of the period, amounts may have been collected in advance of the incurrence of costs or provision of services, or alternatively, amounts may not have been collected and are owed to OSFI.

Base assessments – Revenue from federally regulated financial institutions base assessments is recognized based on actual costs incurred as services are charged based on cost recovery and all costs are considered recoverable. Base assessments are billed annually based on an estimate of the current fiscal year's operating costs (an interim assessment) together with adjustments related to the final accounting of the previous year's assessment for actual costs incurred. Assessments are calculated prior to December 31 of each year, in accordance with Section 23(1) of the OSFI Act and the Assessment of Financial Institutions Regulations, 2017. Differences between billed estimates and actual costs incurred at the end of the period are recorded as accrued base assessments or unearned base assessments.

Pension plan assessments are earned from registered pension plans. Assessment rates are set annually by regulation based on budgeted expenses, pension plan membership and actual results from previous years. Pension plan assessments are charged in accordance with Section 23(1.1) and 23(5) of the OSFI Act. Revenue from pension plan assessments is recognized based on actual costs incurred as services are charged based on cost recovery and all costs are considered recoverable. Differences between the amounts billed to industry and actual costs incurred at the end of the period are recorded as accrued pension plan assessments or unearned pension plan assessments.

User fees and charges include revenue earned pursuant to the Charges for Services Provided by the Office of the Superintendent of Financial Institutions Regulations, 2002 – as amended from time to time – in respect of legislative approvals and approvals for supervisory purposes, and surcharges assessed to federally regulated financial institutions assigned a "stage" rating pursuant to the Guide to Intervention for Federal Financial Institutions. Assessment surcharges are charged in accordance with the Assessment of Financial Institutions Regulations, 2017. Revenue from user fees is recognized at the completion of the service.

Administrative monetary penalties are penalties levied to financial institutions when they contravene a provision of a financial institutions Act and are charged in accordance with the Administrative Monetary Penalties (OSFI) Regulations. Penalties levied are not available to reduce the net costs that OSFI assesses the industry (i.e., they are non-respendable) and are remitted to the CRF when collected. OSFI assesses its Administrative monetary penalties revenue against specific criteria in order to determine if it is acting as principal or agent. OSFI has concluded that it is acting as a principal for Administrative monetary penalty revenue.

Cost-recovered services represent revenue earned from sources other than those listed above. These services are provided in accordance with the terms and conditions agreed to by the transacting parties. Revenue from costrecovered services is recognized based on actual costs incurred, and all costs are considered recoverable. Revenue and the matching expenses from cost-recovered services not specifically related to the Regulation and supervision of federally regulated pension plans or Actuarial valuation and advisory services are grouped with the Regulation and supervision of federally regulated financial institutions on the Statement of Operations. This includes costs recovered from other government entities

such as the Canada Mortgage and Housing Corporation for OSFI's supervisory oversight in accordance with the National Housing Act.

j) Government funding

Government funding, including parliamentary appropriations, is recognized in the period that the appropriation was authorized, and any eligibility criteria met. Parliamentary appropriations for operating purposes are considered to be without stipulations restricting their use and are recognized as revenue when the appropriations are authorized.

k) Contingent liabilities

Contingent liabilities are potential liabilities, which may become liabilities when one or more future events occur or fail to occur. To the extent that the future event is likely to occur or fail to occur, and a reasonable estimate of the loss can be made, an estimated liability is accrued and an expense recorded. If the likelihood is not determinable or an amount cannot be reasonably estimated, the contingency is disclosed in the notes to the financial statements.

I) Budget figures

The 2022-2023 budget is reflected in the Statement of Operations and the Statement of Changes in Net Financial Assets as approved by OSFI's Executive Committee.

m) Significant judgments, estimates and assumptions

The preparation of OSFI's financial statements requires management to make judgments, estimates and assumptions that affect the reported amounts of revenues, expenses, assets and liabilities, and the disclosure of contingent liabilities at the reporting date. However, uncertainty about these assumptions and estimates could result in outcomes that require a material adjustment to the carrying amount of the asset or liability, in which case the impact will be recognized in the financial statements of a future fiscal period.

In the process of applying its accounting policies, management has made certain judgments. The following specific judgments have the most significant effect on the amounts recognized in the financial statements:

- Recognition of internally developed software.
- Lease classification.
- Estimated useful lives of tangible capital assets.
- Actuarial assumptions used to value sick leave and severance obligations.
- Likelihood of occurrence for contingent liabilities.
- Estimates for the allowance for doubtful accounts.
- Estimates related to accrued salary increases.

4. Trade and other receivables

The breakdown of all amounts owing to OSFI, by type, is as follows:

	Federally regulated financial institutions	Federally regulated private pension plans	Actuarial valuation and advisory services	Other	Total March 31, 2023
Trade receivables	\$ 7,312	\$ 1,680	- \$	\$ 228	\$ 9,220
User fees and charges	328	-	-	-	328
Cost-recovered services and other	-	-	-	1,423	1,423
Trade and other receivables, gross	7,640	1,680	-	1,651	10,971
Allowance for doubtful accounts	(118)	(1,486)	-	-	(1,604)
Trade and other receivables, net	7,522	194	-	1,651	9,367
Accrued base assessments	-	-	-	-	-
Total	\$ 7,522	\$ 194	\$ -	\$ 1,651	\$ 9,367
% of Total exposure	80.3%	2.1%	- %	17.6 %	100.0 %
	Federally regulated financial institutions	Federally regulated private pension plans	Actuarial valuation and advisory services	Other	Total March 31, 2021
Trade receivables	regulated financial	regulated private pension	valuation and advisory	Other	March
Trade receivables User fees and charges	regulated financial institutions	regulated private pension plans	valuation and advisory services		March 31, 2021
	regulated financial institutions \$ 5,749	regulated private pension plans	valuation and advisory services		March 31, 2021 \$ 7,513
User fees and charges Cost-recovered services and	regulated financial institutions \$ 5,749	regulated private pension plans	valuation and advisory services - \$	\$ 244	March 31, 2021 \$7,513 282
User fees and charges Cost-recovered services and other Trade and other receivables,	regulated financial institutions \$ 5,749 282	regulated private pension plans \$1,520	valuation and advisory services - \$ - 1,000	\$ 244 - 2,430	March 31, 2021 \$7,513 282 3,430
User fees and charges Cost-recovered services and other Trade and other receivables, gross Allowance for doubtful	regulated financial institutions \$ 5,749 282	regulated private pension plans \$ 1,520	valuation and advisory services - \$ - 1,000	\$ 244 - 2,430	March 31, 2021 \$7,513 282 3,430 11,225
User fees and charges Cost-recovered services and other Trade and other receivables, gross Allowance for doubtful accounts	regulated financial institutions \$ 5,749 282 - 6,031 (117)	regulated private pension plans \$ 1,520 - 1,520 (1,091)	valuation and advisory services - \$ - 1,000	\$ 244 - 2,430 2,674	March 31, 2021 \$7,513 282 3,430 11,225 (1,208)
User fees and charges Cost-recovered services and other Trade and other receivables, gross Allowance for doubtful accounts Trade and other receivables, net	regulated financial institutions \$ 5,749 282 - 6,031 (117)	regulated private pension plans \$ 1,520 - 1,520 (1,091)	valuation and advisory services - \$ - 1,000	\$ 244 - 2,430 2,674	March 31, 2021 \$7,513 282 3,430 11,225 (1,208)

The majority of OSFI's revenue is comprised of assessments which are invoiced once a year, usually in the second quarter. As a result, trade receivable balances will vary significantly during the year and may also vary from year to year depending on the timing of the invoicing.

OSFI records an allowance for doubtful accounts considering the age of an outstanding receivable and the likelihood of its collection. An allowance for doubtful accounts is also made where collection of the receivable is doubtful based on information gathered through collection efforts. An allowance is reversed once collection of the debt is successful or the amount is written off. Impairment losses on trade and other receivables recognized during the year ended March 31, 2023 were \$664 (Year ended March 31, 2022 - \$656). Recoveries during the same period totaled \$268 (Year ended March 31, 2022 - \$90).

A receivable will be considered to be impaired and written off when OSFI is certain that collection will not occur and all requirements of the OSFI Act or the Debt Write-Off Regulations, 1994 have been met. No amounts were written off during the year ended March 31, 2023 (Year ended March 31, 2022 - \$ Nil). During the period, no interest was earned on impaired assets and none of the past due amounts were renegotiated. Those that are neither past due nor provided for or impaired are considered to be fully collectible.

The aging of trade receivables was as follows:

Days outstanding	Current	31-60	61-90	91-120	>120	Total
March 31, 2022	\$ 453	\$41	\$ 1,195	\$ 24	\$ 7,507	\$ 9,220
March 31, 2022	\$ 1,432	\$ 12	-	-	\$ 6,069	\$ 7,513

Refer to Note 12 b) for further information on credit risk applicable to OSFI.

5. Related party transactions

OSFI is related, in terms of common ownership, to all Government of Canada departments, agencies and crown corporations. OSFI enters into transactions with these entities in the normal course of business and on normal trade terms. These transactions are measured at the exchange amount, which is the amount of consideration established and agreed to by the related parties.

During the year ended March 31, 2023, OSFI purchased goods and services for \$55,557 (2022 - \$48,548) and earned revenue of \$14,961 (2022 - \$12,659) from transactions with other government entities. Although most transactions or groups of similar transactions are not individually significant, OSFI did have the following individually significant transactions:

Entity	Nature	2023 Expenditure	2023 Payable	2022 Expenditure	2022 Payable
Treasury Board Secretariat	Pension contributions, other employee benefits and other services	\$ 36,526	\$ 3,600	\$ 32,662	\$ 2,760
Public Services Procurement Canada	Rent and other services	\$ 13,845	\$ 1,636	\$ 12,019	\$ 265

Entity	Nature	2023 Revenue	2023 Receivable	2022 Revenue	2022 Receivable
Employment and Social Development Canada	Actuarial valuation and advisory services	\$ 6,615	\$ (10)	\$ 5,253	\$ 905

As at March 31, 2023, the amount of trade and other receivables and trade and other payables from related parties was \$937 (March 31, 2022 - \$2,744) and \$5,594 (March 31, 2022 - \$3,707), respectively.

OSFI receives an annual parliamentary appropriation pursuant to Section 16 of the OSFI Act to support its mandate relating to the OCA. During the year ended March 31, 2023, OSFI was granted \$1,244 (2022 - \$1,244) which was recognized into net results and shown on the Statement of Operations. There are no unfulfilled conditions or stipulations attached to this appropriation.

6. Tangible capital assets

March 31, 2023	March 31,		Transfer to		March 31,
Cost	2022	Acquisitions	"in use"	Disposals	2023
Leasehold improvements	\$ 17,470	\$ 1,447	-\$	- \$	\$ 18,917
Furniture and fixtures	1,776	-	-	(1,215)	561
Office equipment	2,437	220	-	(1,055)	1,602
Informatics hardware	7,362	592	-	-	7,954
Externally purchased software	747	35	-	-	782
Internally developed software	30,412	-	-	-	30,412
Internally developed software under development	-	151	-	-	151
Total	\$ 60,204	\$ 2,445	-\$	\$ (2,270)	\$ 60,379

	March 31,				March 31,
Accumulated amortization	2022	Amortization		Disposals	2023
Leasehold improvements	\$ 15,130	\$ 412	- \$	-	\$15,542
Furniture and fixtures	1,755	16	-	(1,215)	556
Office equipment	2,096	227	-	(1,055)	1,268
Informatics hardware	5,749	792	_	-	6,541
Externally purchased software	518	90	_	-	608
Internally developed software	19,863	2,273	-	-	22,136
Total	\$ 45,111	\$ 3,810	-\$	\$ (2,270)	\$ 46,651
Net book value	\$ 15,093	-\$	- \$	-\$	\$ 13,728

March 31, 2022	March 31,		Transfer to		March 31,
Cost	2022	Amortization	"in use"	Disposals	2022
Leasehold improvements	\$ 17,505	\$ 301	-\$	\$ (336)	\$ 17,470
Furniture and fixtures	2,107	-	-	\$ (331)	1,776
Office equipment	2,409	28	-	-	2,437
Informatics hardware	6,573	789	-	-	7,362
Externally purchased software	722	25	-	-	747
Internally developed software	30,412	-	-	-	30,412
Total	\$ 59,728	\$ 1,143	-\$	\$ (667)	\$ 60,204

Accumulated amortization	March 31, 2021	Amortization		Disposals	March 31, 2022
Leasehold improvements	\$ 14,900	\$ 566	- \$	\$ (336)	\$ 15,130
Furniture and fixtures	2,035	51	-	(331)	1,755
Office equipment	1,818	278	-	-	2,096
Informatics hardware	4,531	1,218	-	-	5,749
Externally purchased software	410	108	-	-	518
Internally developed software	17,569	2,294	-	-	19,863
Total	\$ 41,263	\$ 4,515	- \$	\$ (667)	\$ 45,111
Net book value	\$ 18,465	- \$	-\$	-\$	\$ 15,093

None of the assets held have any restriction on title and none of the assets have been pledged as security for liabilities. As at March 31, 2023, OSFI had \$32,132 of tangible capital assets at cost that were fully amortized and still in use. These assets are near the end of their useful life and are scheduled to be replaced. Their fair value is insignificant.

7. Employee benefits

a) Post-employment benefits

i. Pension benefits

Substantially all of the employees of OSFI are covered by the public service pension plan (the Plan), a contributory defined benefit plan established through legislation and sponsored by the Government of Canada. Contributions are required by both the employees and OSFI. The President of the Treasury Board of Canada sets the required employer contributions based on a multiple of the employees' required contribution. The general contribution rate, on pensionable earnings, effective as at March 31, 2023 was 9.787% (2022 - 9.848%). Total contributions of \$14,666 were recognized as expense for the year ended March 31, 2023 (2022 - \$13,261).

The Government of Canada holds a statutory obligation for the payment of benefits relating to the Plan. Pension benefits generally accrue up to a maximum period of 35 years at an annual rate of 2 percent of pensionable service times the average of the best five consecutive years of earnings. The benefits are coordinated with Canada/QuébecPension Plan benefits and they are indexed to inflation.

ii. Severance benefits

OSFI used to administer a severance benefits plan for its employees. On termination of employment, eligible employees were entitled to certain benefits provided for under their

conditions of employment based on their years of service. The plan was substantially curtailed in 2013 and employees no longer accumulate years of service. OSFI's remaining liability in regards to this plan relates primarily to employees who chose to defer receipt of their entitlement until departure. Current service benefit costs relate to the cost of involuntary departures.

Information about OSFI's severance benefit plan is presented in the table below.

	March 31, 2023	March 31, 2022
Accrued benefit obligation, beginning of the year	\$ 4,902	\$ 5,130
Current service cost	217	210
Interest cost	113	79
Benefits paid	(540)	(401)
Actuarial (gain)/loss	(29)	(116)
Accrued benefit obligation, end of the year ¹	4,663	4,902
Unamortized net actuarial loss	(293)	(293)
Accrued benefit liability	\$ 4,418	\$ 4,609

¹ The cost corresponding to annual changes in the accrued benefit liability is recovered from OSFI's various sources of revenue outlined in Note 2 i) to the financial statements. Amounts collected in excess of benefits paid are presented on the Statement of Financial Position under the heading of Cash entitlement.

Net benefit plan cost - severance	March 31, 2023	March 31, 2022
Current service cost	\$ 217	\$210
Interest cost	113	79
Amortization of actuarial loss	19	24
Benefit cost	\$ 349	\$313

The most recent actuarial valuation for severance benefits was completed as at March 31, 2023. OSFI measures its accrued benefit obligation for accounting purposes as at March 31 of each year.

The significant actuarial assumption adopted in measuring OSFI's accrued benefit obligation is a discount rate of 3.04% (2022 - 2.40%). For measurement purposes, management's best estimate for the general salary increases to estimate the current service cost and the accrued benefit obligation as at March 31, 2023 is an annual economic increase of 3.5% for the plan year 2024 (2022 - 2.5% for the plan year 2023). Thereafter, annual economic increases ranging from 2.25% to 2.7% are assumed (2022 - 2.5%). The average remaining service period of active employees covered by the benefit plan is 14 years (2022 - 14 years).

b) Other long-term benefits

i. Sick leave

Information about OSFI's sick leave plan is presented in the table below.

	March 31, 2023	March 31, 2022
Accrued benefit obligation, beginning of the year	\$ 13,987	\$ 11,615
Current service cost	1,934	1,473
Interest cost	346	207
Benefits used	(1,153)	(882)
Actuarial (gain)/loss	2,229	1,572
Accrued benefit obligation, end of the year1	17,343	13,987
Unamortized net actuarial loss	(4,538)	(2,656)
Accrued benefit liability	\$ 12,805	\$ 11,331

¹ The cost corresponding to annual changes in the accrued benefit liability is recovered from OSFI's various sources of revenue outlined in Note 2 i) to the financial statements. Amounts collected in excess of benefits paid are presented on the Statement of Financial Position under the heading of Cash entitlement.

Net benefit plan expense - sick leave	March 31, 2023	
Current service cost	\$ 1,934	\$ 1,473
Interest cost	346	207
Amortization of actuarial loss	348	221
Benefit cost	\$ 2,628	\$ 1,901

The most recent actuarial valuation for sick leave benefits was completed as at March 31, 2023. OSFI measures its accrued benefit obligation for accounting purposes as at March 31 of each year.

The significant actuarial assumption adopted in measuring OSFI's accrued benefit obligation is a discount rate of 3.04% (2022 - 2.41%). For measurement purposes, management's best estimate for the general salary increases to estimate the current service cost and the accrued benefit obligation as at March 31, 2023 is an annual economic increase of 3.5% for the plan year 2024 (2022 - 2.5% for the plan year 2023). Thereafter, annual economic increases eanging from 2.25% to 2.7% is assumed (2022 - 2.5%). The average remaining service period of active employees covered by the benefit plan is 14 years (2022 - 14 years).

8. Revenue and expenses by major classification

	Budget for the year ending March 31, 2023	March 31, 2023	March 31, 2022
Revenue			
Base assessments	\$ 232,649	\$ 220,823	\$191,173
Cost-recovered services	15,584	14,381	11,970
Pension plan assessments	7,823	5,613	7,351
User fees and charges	2,000	735	763
Total revenue earned from respendable sources	258,056	241,552	211,257
Expenses			
Personnel	193,313	188,951	167,700
Professional service	35,514	23,954	18,155
Rental	16,653	16,101	14,822
Amortization	4,170	3,810	4,515
Travel	1,718	1,626	61
Machinery and equipment	1,999	3,487	2,655
Information	1,877	2,474	1,823
Communications	1,988	1,108	1,169
Repairs and maintenance	882	656	892
Materials and supplies	206	192	126
Other	980	637	583
Total expenses	259,300	242,796	212,501
Net results of operations before government funding and non-respendable administrative monetary penalties revenue	(1,244)	(1,244)	(1,244)
Government funding	1,244	1,244	1,244
Administrative monetary penalties revenue	50	5	69
Administrative monetary penalties earned on behalf of the government	(50)	(5)	(69)
Surplus from operations	- \$	- \$	-\$
Full-time equivalent number of employees	1,085	1,024	920

	Budget for the year ending March 31, 2023	March 31, 2023	March 31, 2022
Personnel expenses			
Wages and salaries	\$ 151,499	\$ 147,052	\$129,553
Other benefits	26,089	26,870	24,556
Post-employment benefits other than severance	15,136	14,666	13,261
Severance benefits	569	349	313
Other personnel costs	20	14	17
Total	193,313	188,951	167,700

9. Administrative monetary penalties

Administrative monetary penalties levied by OSFI are remitted to the CRF. The funds are not available for use by OSFI and are not included in the balance of the Cash entitlement. As a result, the penalties do not reduce the amount that OSFI assesses the industry in respect of its operating costs. Refer to Note 3 i) for further information on OSFI's accounting policy as it relates to administrative monetary penalty revenue.

In the year ended March 31, 2023, OSFI levied \$5 (2022 - \$69) in administrative monetary penalties.

10. Operating lease arrangements

OSFI has entered into operating lease agreements for office space and office equipment in four locations across Canada. The minimum aggregate annual payments for future fiscal years are as follows:

\$ 60,599	Total
14,950	Thereafter
7,459	March 31, 2028
7,459	March 31, 2027
9,101	March 31, 2026
10,788	March 31, 2025
10,842	March 31, 2024

11. Contingencies

A claim for unspecified damages was lodged against the Government of Canada and its constituent entities (including OSFI) during 2020-21. The claim has not advanced to a point where the potential outcome or the amount at risk can be determined, as such no provision for contingent liabilities has been accrued at the date of these financial statements. In the normal course of its operations, OSFI is involved in a limited number of legal claims. Although the final result of these claims cannot be determined at this time, management is of the opinion that the results will not have a material impact on the financial statements.

12. Financial risk management

OSFI's financial liabilities include: Accrued salaries and benefits, Trade and other payables, Unearned base assessments and Unearned pension plan assessments. These liabilities provide short-term financing for OSFI's operations. Financial assets: include Cash entitlement, Trade and other receivables, Accrued base assessments, Accrued pension plan assessments. OSFI is exposed to market risk, credit risk and liquidity risk in connection with its financial instruments. OSFI's risk exposures and its processes to manage these risks did not change significantly during the year ended March 31, 2023.

a) Market risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risk comprises three types of risk: interest rate risk, currency risk and other price risk, such as equity risk. OSFI is exposed to currency risk on any amounts payable that are to be settled in a currency other than the Canadian dollar but is not exposed to interest rate risk nor to other price risk. Currency risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. OSFI's exposure to the risk of changes in foreign exchange rates relates primarily to OSFI's operating activities (when expenses are denominated in a currency other than the Canadian dollar). OSFI manages its exposure to currency risk by structuring its contracts in Canadian dollars wherever possible. The majority of OSFI's transactions presented were denominated in Canadian dollars; as such, OSFI's exposure to currency risk for all periods presented is insignificant.

There is no impact to revenues since all billings are in Canadian dollars.

b) Credit risk

Credit risk is the risk that the counterparty will not meet its obligations under a financial instrument, resulting in a financial loss. The maximum exposure OSFI has to credit risk as at March 31, 2023 is \$9,367 (March 31, 2022 - \$10,017) which is equal to the carrying value of its Trade and other receivables and Accrued base assessments.

All federally regulated financial institutions and federally regulated private pension plans are required to register with OSFI and pay the assessments as established by OSFI. Any loss incurred by OSFI as a result of a counterparty not meeting its obligations is recorded in the year incurred and collected in the following year through assessments to the industry to which

the balance pertains, as outlined in the OSFI Act. All remaining receivables are with other Canadian federal and provincial government organizations, where there is minimal potential risk of loss. OSFI doesnot hold collateral as security.

c) Liquidity risk

Liquidity risk is the risk that OSFI will encounter difficulty in meeting its obligations associated with current and future financial liabilities. OSFI's objective is to maintain sufficient Cash entitlement through its collection of base assessments, cost-recovered services and other fees and charges in order to meet its operating requirements. OSFI manages liquidity risk through detailed annual planning and billing processes that are structured to allow for sufficient liquidity from one billing period to the next. OSFI's objective is to accurately estimate its operating costs and cash requirements for the current year and to recover these through its interim base assessments, fees and other sources of revenue.

OSFI's policy is to satisfy liabilities by the following means (in decreasing order of priority):

- Disbursing payments from its Cash entitlement account.
- Drawing on its revolving expenditure authority, pursuant to Section 17.4 of the OSFI Act.

Drawings on this facility were \$Nil as at March 31, 2023 (March 31, 2022 - \$Nil).

Refer to Note 1 for further information on OSFI's authority and Note 3 a) for further information on the accounting policies for its revolving spending authority.

The table on the next page summarizes the maturity profile of OSFI's financial liabilities as at March 31, 2023 and March 31, 2022 based on contractual undiscounted payments. When the counterparty has a choice of when the amount is paid, the liability is allocated to the earliest period in which OSFI can be required to pay. When amounts are due in installments, each installment is allocated to the earliest period in which OSFI can be required to pay.

Unearned pension plan assessments represent the accumulation of in-year surplus or deficit against assessments collected. These are in turn paid or collected over a period of five years commencing one year from the year in which they were established. OSFI does not charge nor pay interest to the various pension plans over the five years.

	On demand	Less than 3 months	3 to 12 months	1 to 5 years	Greater than 5 years	March 31, 2023 Total
Accrued salaries & benefits	\$ 12,886	\$ 29,750	\$ -	\$-	\$ -	\$ 42,636
Trade and other payables	-	8,946	-	-	_	8,946
Unearned base assessments	-	-	2,085	-	_	2,085
Unearned pension plan assessments	=	22	65	1,749	349	2,185
Total	\$ 12,886	\$ 38,718	\$ 2,150	\$ 1,749	\$ 349	\$ 55,852

	On demand	Less than 3 months	3 to 12 months	1 to 5 years	Greater than 5 years	March 31, 2022Total
Accrued salaries & benefits	\$ 13,099	\$ 15,946	\$ 11,300	\$-	\$ -	\$ 40,345
Trade and other payables	-	5,762	-	-	-	5,762
Unearned base assessments	-	-	2,514	-	-	2,514
Unearned pension plan assessments	-	35	102	438	-	575
Total	\$ 13,099	\$ 21,743	\$ 13,916	\$ 438	-\$	\$ 49,196

13. Accumulated surplus

	March 31, 2023	March 31, 2022
Contributed surplus	\$ 28,327	\$ 28,327
Accumulated deficit	(2,647)	(2,647)
Accumulated surplus	\$ 25,680	\$ 25,680

OSFI was established on July 2, 1987 by the OSFI Act. OSFI was created through the merger of its two predecessoragencies – the Department of Insurance and the Office of the Inspector General of Banks. To help fund OSFI's first year of operations and establish a pool of working capital necessary to support its annual assessment and expenditurecycle, OSFI was credited with the assessments that recovered the costs of its predecessors for the previous fiscal year. This amount is reflected as contributed surplus. The accumulated deficit was created as part of OSFI's transition to accrual accounting under Canadian Generally Accepted Accounting Principles (GAAP) in fiscal 2000-2001. The transition to GAAP accounts for \$789 of the

balance. On April 1, 2010, OSFI transitioned to International Financial Reporting Standards (IFRS) from GAAP which increased the accumulated deficit by \$2,170. The accumulated deficit as at March 31, 2011 increased by an additional \$380 as a result of the operations for the year ended March 31, 2011 as determined under IFRS. On April 1, 2017, OSFI ceased to report in accordance with IFRS and adopted PSAS. These new standards were adopted with retrospective restatement, and therefore the 2017 comparative figures were restated. The accumulated deficit at March 31, 2017 decreased by \$692 as a result of the restatement of operations for the year ended March 31, 2017, leaving a balance of \$2,647, which remains unchanged as at March 31, 2023.

OSFI's 2022-2023 Financial Review and Highlights

We are funded mainly through assessments on the financial institutions and private pension plans that we regulate and a user-pay program for legislative approvals and other select services.

The amount charged to individual institutions is set out in regulations for our main activities:

- Risk assessment and intervention (supervision).
- Approvals and precedents.
- Regulation and guidance.

In general, our system is designed to allocate costs based on the approximate amount of time spent supervising and regulating each industry. Costs are then assessed to individual institutions within an industry based on the applicable formula for the industry and the size of the institution. Staged institutions are assessed a surcharge on their base assessment, approximating the extra supervision resources required.

In addition to our annual financial statements, we publish quarterly financial statements.

We also receive revenues for cost-recovered services. These include revenues from federal Crown corporations such as the Canada Mortgage and Housing Corporation (CMHC), which OSFI supervises under the National Housing Act, provinces for which OSFI provides supervision of their institutions on contract, and revenues from other federal organizations to which OSFI provides administrative services.

We collect administrative monetary penalties from financial institutions when they contravene a provision of a financial institutions Act and are charged in accordance with the Administrative Monetary Penalties (OSFI) Regulations. These penalties are collected and remitted to the Consolidated Revenue Fund. By regulation, OSFI cannot use these funds to reduce the overall assessment costs for the industries it regulates.

The Office of the Chief Actuary (OCA) provides a range of actuarial valuation and advisory services, under the Canada Pension Plan Act and the Public Pensions Reporting Act to the Canada Pension Plan (CPP) and some federal government entities, including the provision of advice in the form of reports tabled in Parliament. These services are funded by fees charged to either the underlying pension plan or the federal government entity to which advisory services are provided, and by a parliamentary appropriation.

Significant changes for 2022-23

On December 20, 2021 OSFI released <u>A Blueprint for OSFI's Transformation 2022-25</u>, which articulated the direction for a transformation of the organization that takes into account a rapidly changing risk environment and aims to ensure that OSFI continues to contribute to confidence in Canada's financial system. At the heart of the transformation are three foundational elements:

- Refocus the delivery of OSFI's mandate.
- Expand and fortify risk management capabilities and risk appetite.
- Enhance the organization's culture to thrive in increasing uncertainty.

The <u>2022-2025 Strategic Plan</u> was released on April 22, 2022 building upon the vision of the Blueprint and establishing the organization's goals and priorities for the next three years. It presents six priority initiatives:

- Culture
- Risk Strategy and Governance
- Strategic Stakeholder and Partner Engagement
- Policy Innovation
- Supervisory Framework
- Data Management and Analytics

Implementing the underlying initiatives will grow OSFI's financial and human resource footprint over the three years of the plan from an annual spend of \$212.5 million for the year ended March 31, 2022, to approximately \$290 million by March 31, 2025. This represents a growth of 31.8% over three years from OSFI's pre transformation budget for the year ending March 31, 2023 of \$220 million.

2022-2023 Financial Overview

Our total costs were \$242.8 million, a \$30.3 million or 14.3% increase from the previous year. Personnel costs, OSFI's largest expense, rose by \$21.3 million, or 12.7%. This variance reflects an increase in the number of full-time equivalent employees in accordance with the new strategic plan, and normal economic and merit increases. Professional services costs increased by \$5.8 million or 31.9% because of new and expanded initiatives outlined in the Blueprint and Strategic plan. Travel costs increased by \$1.6 million as "in person activities" resumed this year. Rental costs increased by \$1.3 million or 8.6% because of increased software licensing fees related to growth in headcount. All other costs, in total, remained stable.

OSFI's full-time equivalent employees in 2022-23 were 1024, a 11.3% increase from the previous year.

Federally Regulated Financial Institutions

Revenues

Total revenues from federally regulated financial institutions were \$222.7 million, an increase of \$29.2 million or 15.1% from the previous year. Base assessments on financial institutions, which are recorded at an amount necessary to balance revenue and expenses after all other sources of revenue are taken into account, increased by \$29.7 million or 15.5% from the previous year.

Revenue from cost recovered services decreased by \$0.4 million or 25.6% because of a reduction in the amount of work done for Federal crown corporations.

Costs

Total costs attributed to federally regulated financial institutions were \$222.7 million, an increase of \$29.2 million or 15.1% from the previous year. The increase is primarily due to higher costs in the following categories: personnel (\$20.6 million), professional services (\$5.6 million), travel (\$1.5 million) and rentals (\$1.3 million), as explained above.

Federally Regulated Private Pension Plans

Assessments

Our costs to regulate and supervise private pension plans are recovered from an annual assessment charged to plans based on their number of beneficiaries. Plans are assessed upon applying for registration under the Pension Benefits Standards Act, 1985 (PBSA) and annually thereafter.

The assessment rate is established based on our estimate of current year costs to supervise these plans, adjusted for any accumulated excess or shortfall of assessments in the preceding years. The estimate is then divided by the anticipated number of assessable beneficiaries to arrive at a base fee rate. The rate established for 2022-2023 was \$10.00 per assessable beneficiary, unchanged from the previous year. Total fees assessed during the fiscal year were \$7.2 million (\$7.1 million in 2021-22) whereas total fees recognized as revenue in 2022-2023 were \$5.6 million (down from \$7.4 million in 2021-22). The difference between revenue recognized and fees assessed gives rise to the drawdown of excess assessments from prior years, as discussed below.

The excess or shortfall of assessments in any particular year is amortized over five years in accordance with the assessment formula set out in regulations whereby the annual shortfall or excess is recovered or returned to the pension plans over a period of five years commencing one year from the year in which they were established through an adjustment to the annual fee rate. The rate established and published in the Canada Gazette in September 2022 for 2023-2024 is set at \$11.00 per assessable beneficiary. OSFI anticipates that the rate for 2023-24 will fully recover the estimated annual costs of this program; however, variations between actual and estimated costs or plan beneficiaries in any particular year will cause an excess or shortfall of assessments.

Costs

The cost of administering the PBSA for 2022-2023 was \$5.6 million, decrease of \$1.7 million or 23.6% from the previous year primarily due to significant vacancies in the pension division caused by retirements and employee turnover.

Assessments and Costs for Fiscal Years 2017-2018 to 2022-2023 (\$000, except Basic Fee Rate)

Fiscal Year	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022	2022-2023
Assessments	5,612	5,612	6,295	7,131	7,093	7,223
Costs	7,193	6,664	6,646	7,175	7,351	5,613
Basic fee rate* per assessable beneficiary	8.00	8.00	9.00	10.00	10.00	10.00

^{*}The minimum and maximum annual assessment per plan is derived by multiplying the annual assessment by 50 and 20,000 respectively. With an annual assessment of \$10.00 per member, the minimum annual assessment is \$500 and the maximum is \$200,000

Actuarial Valuation and Advisory Services

The OCA is funded by fees charged for actuarial valuation and advisory services and by an annual parliamentary appropriation. Total expenses in 2022-23 were \$14.4 million, an increase of \$2.8 million, or 24.3%, from the previous year due primarily to an increase in the number of full-time equivalent employees in accordance with the new strategic plan, normal economic and merit increases, and an increase in associated overhead costs.

Annex to the Statement of Management Responsibility including Internal Control over Financial Reporting

(Unaudited) Fiscal Year 2022-2023

1. Introduction

This document provides summary information on the measures taken by the Office of the Superintendent of Financial Institutions (OSFI) to maintain an effective system of internal control over financial reporting (ICFR) including information on internal control management, assessment results and related action plans.

Detailed information on OSFI's authority, mandate and program activities are available in the <u>Departmental Plan</u> and the <u>Departmental Results Report</u>.

2. Departmental system of internal control over financial reporting

2.1 Internal Control Management

OSFI has a well-established governance and accountability structure to support the assessment efforts and oversight of its system of internal control. An internal control management framework, approved by the Superintendent, is in place; it includes:

- Organizational accountability structures as they relate to internal control management to support sound financial management, including clear roles and responsibilities for employees in their areas of responsibility for control management.
- Commitment to integrity and ethical values, including the implementation of the Statement of Values and Code of Conduct which is a complement to the Values and Ethics Code for the Public Sector to strengthen the ethical culture and contribute to the public sector integrity.
- On-going communication and training on statutory requirements, policies and procedures for sound financial management and control.
- Monitoring and regular updates on internal control management, including the provision
 of related assessment results and action plans to the Management Oversight Committee
 and, as applicable, the Audit Committee.

The Audit Committee provides advice to the Superintendent on the adequacy and functioning of the agency's risk management, control and governance frameworks and processes.

2.2 Service arrangements relevant to financial statements

2.2.1 Reliance on other federal government organizations

OSFI relies on other organizations for the processing of certain transactions that are recorded in its financial statements, as follows.

Common Arrangements

- Public Services and Procurement Canada (PSPC) administers the payments of salaries, the shared travel system (STS), office space arrangement and the procurement of certain types of goods and services falling outside OSFI's contracting delegation of authority.
- Shared Services Canada (SSC) administers the procurement of certain goods related to information management and information technology falling outside OSFI's contracting delegation of authority.
- The Department of Justice provides legal services to OSFI.
- Treasury Board Secretariat (TBS) provides OSFI with information used to calculate various accruals, such as employee benefits rate.

Specific Arrangements

TBS provides OSFI with corporate financial systems and system support. The services
relate to the support of the SAP financial system platform for capturing all financial
transactions and the Cognos Business Intelligence Tool for reporting. As the service
provider, TBS is responsible for ensuring that IT-general controls over the SAP
environment are designed and operating effectively. As a client, OSFI retains responsibility
over certain IT-general controls over the SAP environment, such as user access controls
and segregation of duties.

Readers of this annex may refer to the annexes of the above-noted departments for a greater understanding of the systems of ICFR related to these specific services.

2.2.2 Services that other organizations rely upon

Specific Arrangements

- OSFI provides financial services for the calculation of assessments revenue to the Financial Consumer Agency of Canada (FCAC). The Office of the Chief Actuary (OCA) also provides actuarial services to the FCAC.
- The OCA is an independent unit within OSFI that provides a range of actuarial valuation and advisory services to the Government of Canada. The OCA provides appropriate checks and balances on the future costs of the different pension plans and social programs that fall under its responsibility, including, but not limited to, the Canada Pension Plan (CPP), the Old Age Security Program and the Canada Student Financial Assistance Program.

3. OSFI's assessment results during fiscal year 2021-2022

The following table summarizes the status of the ongoing monitoring activities according to OSFI's Five-Year Risk Based Plan for the Assessment, Remediation and Ongoing Monitoring of Internal Controls over Financial Reporting. The plan covers the five-year period from April 1, 2022 to March 31, 2027.

Monitoring results for 2022-2023 Status

As part of its ongoing monitoring plan, OSFI completed its assessment of the financial controls within the following six key business processes:

Procurement and Contracting	Completed as planned and remedial actions identified to be implemented
Month-end/Year-end Accruals	Completed as planned and no remedial actions required
Payroll	Completed as planned and remedial actions identified to be implemented
Revenue - Base Assessments	Completed as planned and no remedial actions required
Revenue - Pension Plan Assessments	Completed as planned and remedial actions identified to be implemented
Quarter-end /Year-end Financial Statements and Note disclosure process	Completed as planned and no remedial actions required

Overall, the key controls that were tested performed as intended, with some exceptions requiring remediation in the payroll, contracting and procurement and pension revenue processes, specifically:

- Payroll transactions are approved in accordance with the Financial and Human Resources delegations.
- Appropriate financial delegation approval and quality review of procurement actions in accordance with policy.
- Timely preparation and approval of the reconciliation of the financial system data against the data in the pension source system.

Management is aware of the remediations required and action plans have been started to address them. The risk of material misstatement due to these exceptions is low.

New or significantly amended key controls

In the current year, there were no significantly amended key controls in existing processes that required reassessment. There were only minor changes to the design process of three key business processes.

Entity Level Controls (ELCs)

The evaluation of ELCs, using an updated methodology, was completed in 2021-2022 and the controls operated as intended with remediation actions required. Remediation centered around the development of an Enterprise Risk Management function which has been prioritized in OSFI's 2022-2025 Strategic Plan and the development of an organization-wide fraud risk framework.

IT General Controls (ITGCs)

ITGCs over the SAP financial system are shared between OSFI and the SAP cluster host TBS. OSFI completed the operating effectiveness assessment of controls under its responsibility while TBS completed a Reporting on Controls at a Service Organization commonly called the Canadian Standard on Assurance Engagements (CSAE 3416) audit over the design and operating effectiveness of the SAP system, which benefits all members of the cluster. As the service provider of the SAP financial system, TBS is responsible for completing any remedial actions identified as a result of the CSAE 3416 audit.

For fiscal year 2022-2023 the CSAE 3416 is unqualified. TBS reports on the findings of this audit in its Annex to the Statement of Management Responsibility including Internal Control over Financial Reporting.

In terms of complimentary controls, OSFI performed a semi-annual review of SAP user access.

Financial fraud risk monitoring activities

With the objective to enhance the detection and reporting of fraudulent activity within OSFI, the ICFR Team implemented a new risk-based approach through data analysis techniques (using a data analytics software) to identify anomalies, trends, and risk indicators within a large population of transactions with the objective to identify financial fraud and irregular transactions.

Scope of Testing - Business process in scope include accounts payable and operating expenses (Conferences, Hospitality and Membership Expenses).

Summary of Results: No potential Fraud was identified.

4. OSFI's action plan for the next fiscal year and subsequent years

OSFI's monitoring plan over the next 3 fiscal years in accordance with the Five-Year Risk Based Plan for the Assessment, Remediation and Ongoing Monitoring of Internal Controls over Financial Reporting is shown in the following table.

The ongoing monitoring plan is based on the following:

- Controls tests are performed on a rotational basis: high risk processes are validated annually, medium risk processes every two years, and low risk processes every three years.
- Adjustments to the ongoing monitoring plan are made in accordance with a risk assessment against inherent risk criteria.

Key Control Area	Level of Risk	2023-2024	2024-2025	2025-2026
Entity level controls (ELC's)	Low	No	Yes	No
Accounts Payable and Payments	Medium	Yes	No	Yes
Accounts Receivable and Cash Receipts	Low	No	Yes	No
Budgeting and Forecasting	Medium	Yes	No	Yes
Procurement & Contracting	High	Yes	Yes	Yes
Month-end/Year-end Accruals and Reconciliations	High	Yes	Yes	Yes
Quarter-end/Year-end Financial statements and Note Disclosure process	Medium	No	Yes	No
Payroll	High	Yes	Yes	Yes
Revenue - Base Assessments	High	Yes	Yes	Yes
Revenue – Pension Plan Assessments	High	Yes	Yes	Yes
Revenue – Cost Recovered Services MOU	Medium	Yes	No	Yes
ITGCs related controls - User Access Controls	High	Yes	Yes	Yes

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Cat. No. IN1-2018E-PDF ISSN 1701-0810