# Canadian Grain Commission 2022–23 Departmental Results Report

The Honourable Lawrence MacAulay Privy Councillor, Member of Parliament, Minister of Agriculture and Agri-Food





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This document is available on the Canadian Grain Commission website<sup>i</sup> This document is available in alternative formats upon request.

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## From the Minister

As the Minister of Agriculture and Agri-Food, I am pleased to present the Canadian Grain Commission's Departmental Results Report for 2022–23. Guided by the Canada Grain Act, the Canadian Grain Commission establishes and maintains sciencebased standards of quality for grain and regulates grain handling in Canada, to ensure grain is a dependable commodity for domestic and export markets.

Over the past two years, Canadian grain farmers and the grain sector have faced challenges including high input costs, supply



chain disruptions, price volatility related to global political instability, and extreme weather. Despite these challenges, long-term stability and growth of the grain sector continues to help drive the Canadian economy and feed the world. Hard work by the women and men who produce grain and better growing conditions in most of Canada's grain growing regions in 2022 resulted in the third largest national wheat crop on record.

Throughout 2022–23, our government continued to work with the grain sector to position the Canadian Grain Commission as a global leader in grain science. To support this the Canadian Grain Commission developed a <u>Science Strategy</u><sup>ii</sup>, in consultation with stakeholders that establishes a vision for the future of science and research at the Canadian Grain Commission. The strategy ensures that science continues to be the foundation of Canada's grain quality assurance system and that the Canadian Grain Commission is able to adapt to the changing needs of the Canadian grain sector.

In addition, Canadian Grain Commission research collaboration with plant breeders and agronomists will lead to improved understanding of how climate factors affect the quality and safety of Canadian grain. The strategy positions the Canadian Grain Commission to better support <u>Agriculture and Agri-Food Canada's Strategic Plan for Science</u><sup>iii</sup> in working towards sustainable agriculture, especially in mitigating and adapting to climate change as well as increasing the resiliency of agro-ecosystems.

In 2022-23 our government announced an investment of up to nearly \$4.4 million, over two years, to support the sector to grow Canada's grain exports under the federal AgriMarketing Program. The Canadian Grain Commission continues to collaborate with government partners, academia, and sector stakeholders, to support ongoing marketing access and expand data accessibility through enhanced testing and monitoring capabilities.

To learn more about the work of Canadian Grain Commission, I invite you to read the organization's Departmental Results Report for 2022 to 2023. I also want to thank all Canadian Grain Commission employees, who continue to go above and beyond to serve Canadians.

The Honourable Lawrence MacAulay Privy Councillor, Member of Parliament, Minister of Agriculture and Agri-Food

## From the Chief Commissioner

As Chief Commissioner, I take great pride in the work done by the Canadian Grain Commission to benefit Canadian grain farmers, the grain sector, and all Canadians.

In 2022-23 the Canadian Grain Commission continued to modernize the organization within existing authorities by pursuing multiple regulatory and operational improvements that stem from Canada Grain Act review submissions.



As part of the Canada Grain Act review consultations, we heard

repeatedly the value to producers of binding determination of grade and dockage following disputes with licensees. We also heard the call to update the process. In 2022-23 we amended the grain grade dispute resolution regulations so that grain samples can be sent to the Canadian Grain Commission for a Final Quality Determination for up to seven calendar days after the grain delivery. The amendments also clarify how long samples must be stored and allow more flexibility for producers and elevator operators to reflect and keep pace with the current operational realities of grain handling and delivery in Canada.

We also took action to renew and update grain standards committees based on Canada Grain Act review feedback. As part of this we updated terms of reference of the committees, strengthened membership and increased openness and transparency through improved webpages and communications protocols before and after meetings.

The Canadian Grain Commission also heard consistent support for our role in grain quality and safety research and recognized the need for a science strategy to guide future activity and investment. We sought feedback from stakeholders and released our new <u>Science Strategy</u><sup>iv</sup> in January 2023.

In the 2022-23 fiscal year, the brisk pace of exports returned after the severe drought of 2021 and Canadian Grain Commission staff worked hard to deliver grain inspection and weighing services on a timely basis as well as to conduct research on the new crop. Additionally, the Canadian Grain Commission continued to ensure Canadian producers were protected from non-payment risk through its Safeguards for Grain Farmers Program. I am happy to report that in 2022-23 there were no claim situations.

I am confident that the Canadian Grain Commission will continue to deliver high quality programs and services that benefit the entire grain value chain.

Doug Chorney Chief Commissioner Canadian Grain Commission

# Results at a glance

#### What funds were used?

- Total actual spending for 2022-23 was \$67,044,601
- Spending was funded by annual voted and statutory appropriation of \$ 6,912,375 and fees revenue of \$47,563,855<sup>1</sup>

#### Who was involved?

The Canadian Grain Commission had 473 total actual full-time equivalents for 2022-23.

#### Key results achieved in 2022-23

The Canadian Grain Commission's Core Responsibility is to regulate grain handling in Canada and to establish and maintain science-based standards for Canadian grain. The Departmental Results of this Core Responsibility are that domestic and international markets regard Canadian grain as dependable and safe and that farmers are fairly compensated for their grain.

In 2022-23 the Canadian Grain Commission developed its <u>Science Strategy</u><sup>v</sup> following consultations with stakeholder groups to help identify challenges and emerging trends in the grain sector. The Strategy outlines five key science drivers that will help shape the future of grain science and research at the Canadian Grain Commission as well as the operational pillars required to implement the plan. The key science drivers are global trends and emerging market issues; advances in technology; evolving end-uses; climate change and extreme weather; and food safety and nutrition. To fully implement the Science Strategy, the Canadian Grain Commission continues to develop detailed annual work plans, undertake the necessary steps to deliver on its strategic priorities and program commitments and investments in laboratory infrastructure including the new Laboratory Headquarters project.

The drought conditions across most of the western Canadian grain production area in 2021 resulted in significantly reduced grain volumes at export position in 2022-23. The Canadian Grain Commission inspected lower than expected grain volumes from April 1 to September 30, 2022 as a result of the low inventories coming into 2022. Despite higher yields in 2022, actual

<sup>&</sup>lt;sup>1</sup> The 2022-2023 spending was also partially funded from the CGC revolving fund surplus, given lower than expected revenues

grain volumes for official inspection and weighing were 37.98 million metric tonnes (MMT) for fiscal 2022-23, significantly less than the forecast of 48.1 MMT.

The Harvest Sample Program is a major undertaking for the CGC every fall. In 2022-23, excellent quality is seen across all crop kinds, with Canada Western Red Spring crop being second-highest grading on record. The Canadian Grain Commission also continued to deliver on day-to-day operational activities and made significant progress on the initiatives identified within its key strategic areas of focus for 2022-23:

- Modernize the Canadian Grain Commission's regulatory framework, programs, and services;
- Position the Canadian Grain Commission as a global leader in grain science;
- Strengthen the Canadian Grain Commission's stakeholder relationships, with a focus on Canadian grain producers; and
- Establish the Canadian Grain Commission as an employer of choice

In 2022-23, the Canadian Grain Commission continued to enable a flexible and connected work environment to not only meet the <u>GCworkplace</u><sup>vi</sup> design standards but also to support the <u>Treasury Board Secretariat directive to a common hybrid work model for the Federal Public Service</u><sup>vii</sup>.

For more information on the Canadian Grain Commission's specific initiatives, priorities and results achieved, see the <u>"Results: what we achieved"</u> section of this report.

# Results: what we achieved

## **Core responsibility**

#### **Grain Regulation**

### Description

The Canadian Grain Commission regulates grain handling in Canada and establishes and maintains science-based standards for Canadian grain.

## Results

The Departmental Results of the Canadian Grain Commission's Core Responsibility are that domestic and international markets regard Canadian grain as dependable and safe and that farmers are fairly compensated for their grain. The delivery of programs and services is in accordance with the <u>Canada Grain Act</u>viii, and the Canadian Grain Commission identifies key areas of focus and initiatives to ensure it can continue to deliver upon its mandate and departmental results in the evolving grain sector environment. Key initiatives, activities, and actions the Canadian Grain Commission has taken in 2022-23 to achieve results for each area of focus are as follows:

# Modernized the Canadian Grain Commission's regulatory framework, programs, and services

An efficient, effective, science-based regulatory framework is essential to capitalize on innovation and to meet the evolving needs of the grain sector. In 2022-23, the Canadian Grain Commission advanced work in the following areas:

- Modernized the Canadian Grain Commission's regulatory framework to support an innovative and evolving grain sector. The Canadian Grain Commission continued to provide significant technical and policy support to Agriculture and Agri-Food Canada through evidence-based analysis and advice for a modernized regulatory framework. In response to feedback received as part of *Canada Grain Act* consultations, the Canadian Grain Commission took action to refresh and renew its standards committees in 2022. This included reviewing and updating procedures related to the Western and Eastern Standards Committees concerning communication protocols, and nomination/appointment procedures.
- The Canadian Grain Commission continued to put forward regulatory amendment packages to deliver on established grain grading and producer protection modernization goals as outlined in its <u>Forward Regulatory Plan</u><sup>ix</sup>. In 2022-23, the Canadian Grain Commission initiated three regulatory amendment packages: housekeeping amendments to improve

clarity and transparency; eliminating grain delivery declaration requirement for grains not subject to variety registration and for grains for which no merit criteria apply as part of the variety registration process; and modernizing 'Subject to Inspector's Grade and Dockage' provisions. In addition, the Canadian Grain Commission continued advancing work on a comprehensive review of the Canadian Grain Commission's fees and standards to ensure alignment with costs of service provision.

- Continued to develop and deliver a suite of integrated program delivery systems to provide seamless, digital service to Canadian Grain Commission clients. The Canadian Grain Commission continued development of a suite of integrated program delivery systems to provide seamless, digital service to Canadian Grain Commission clients. This included the first release of the MyCGC Portal. MyCGC is a digital service window for the full range of Canadian Grain Commission transactions that will ultimately be the main channel for providing online licensing and certification services. It will also allow for more robust security and reporting functionality. Services released in 2022-23 included integrated access to online statistics applications and a limited user-trial of the full portal functionality. Broad release of the full functionality to all CGC licenses is expected in 2023-24.
- The Canadian Grain Commission's online statistical reporting was updated to meet Government of Canada standards and requirements for user access and security of applications. The Canadian Grain Commission continued implementing its Data Strategy by adopting Microsoft Power-BI for visualizing data (i.e., statistics at a glance). The Data Strategy incorporates action on <u>Open Government directives</u><sup>x</sup> such as developing a data inventory and assessment of data sensitivities for their security classification. The Canadian Grain Commission created several information dashboards that contribute towards developing a self-service database. In addition, the Canadian Grain Commission continued to create a Digital Operations Roadmap based on its business and cyber security needs and the <u>Government of Canada's Digital Operations Ambition</u><sup>xi</sup>. Further, the Canadian Grain Commission released an online calculator for test weight/bushel weight conversions, which better equips producers to make business decisions for their farm.
- Modernized the grain grading system to strengthen the quality and dependability of Canadian grain. In 2022-23, the Canadian Grain Commission continued to evaluate components of the grain grading system to ensure a strong scientific basis and alignment with the needs of the Canadian grain sector and grain buyers around the world. For example, mildew standards for eastern and western red wheats are being updated after the Canadian Grain Commission conducted extensive research over multiple years, which found that mildew had minimal impact on flour yield and refinement, dough properties, and baking quality.

• The Canadian Grain Commission also continued to pursue a sustainable staffing model to ensure accurate and efficient delivery of official inspection and weighing. The model involves ongoing analysis by inspection managers that considers anticipated increases to grain volumes, growing grain shipping capacity, new terminal construction, inspector attrition, and ongoing inspector training and development needs.

#### Positioned the Canadian Grain Commission as a global leader in grain science

The Canadian Grain Commission is a world class, science-based quality assurance provider. The changing needs of Canada's grain quality assurance system present new opportunities for the Canadian Grain Commission to position itself as a global leader in grain science. In 2022-23, the Canadian Grain Commission advanced work in the following areas:

- Developed the Canadian Grain Commission Science Strategy to provide a vision for the future of grain science and support innovative programs and services. The Canadian Grain Commission concluded consultations on its science and research activities and developed a Science Strategy. Based on consultations with producer and industry organizations, end-users, academia and other provincial and federal government departments, the Science Strategy identifies five drivers that will shape the future of grain science into the next decade: global trends and emerging market issues; advances in technology; evolving end-uses; climate change and extreme weather; and food safety and nutrition. The Strategy also identifies how the organization will support implementation of its goals and outcomes with four operational pillars: excellence in science and innovation; a skilled, adaptable and productive workforce; communication of results; and state-of-the-art infrastructure and technology.
- Additionally, the Canadian Grain Commission continued to invest in the Grain Research Laboratory's infrastructure, technology, and equipment to improve functionality and support grain science. The Canadian Grain Commission continued to engage with Public Services and Procurement Canada to advance the Laboratory Headquarters project to obtain approval for a new building in Winnipeg. This project is driven primarily by the need to relocate the Grain Research Laboratory. A Business Case has been developed by Public Services and Procurement Canada to determine preliminary project costs and schedule based on Canadian Grain Commissions program requirements and market conditions.
- The Canadian Grain Commission also continued to work towards the purchase of a Laboratory Information Management System with a Request for Information process to replace current custom databases and manual systems. In addition, the Grain Research Laboratory has expanded its use of innovative technology for DNA-based identification of

wheat and barley varieties using the Smart Chip Real Time PCR system. This instrumentation enables high-throughput testing of samples for varietal purity with increased accuracy.

• Provided grain quality and safety research and analysis to mitigate market access risks and responded to emerging trade issues. Grain and food safety continue to be concerns in today's environment as incidents of noncompliance can result in widespread cost ramifications for the entire value-chain. To support continued access to markets around the world, the Canadian Grain Commission conducts monitoring with respect to Maximum Limits for naturally occurring toxins and trace elements, Maximum Residue Limits for pesticides, and the presence of certain genetically modified events. In addition, Canadian Grain Commission scientific and inspection experts routinely provided data or enhanced inspection processes to Agriculture and Agri-Food Canada, Global Affairs, the Canadian Food Inspection Agency, and national commodity associations to support Canadian interventions bilaterally or in multilateral market access situations.

# Strengthened the Canadian Grain Commission's stakeholder relationships, with a focus on Canadian grain producers.

For grain producers and sector stakeholders, and ultimately the Canadian economy, to be able to fully benefit from Canadian Grain Commission programs and services, they need to be aware of what is available. To achieve this result, the Canadian Grain Commission worked to deliver on the following strategic area of focus and supporting initiatives:

- Enhanced the Canadian Grain Commission's visibility with grain producers and sector stakeholders to increase awareness of programs and services. The Canadian Grain Commission capitalized on opportunities to reconnect with grain producers and grain industry stakeholders post pandemic, with a full return to in-person tradeshows and sector events. In 2022, in close collaboration with Cereals Canada, the Canadian Grain Commission resumed in-person participation in the New Crop Missions. Canadian Grain Commission leadership and technical experts visited more than a dozen countries across four separate missions, speaking about the excellent quality of the 2022 Prairie harvest, and responding to questions and feedback from international buyers and end-users. The Canadian Grain Commission also participated in in-person and virtual events as well as expanded its virtual presence through increased use of video, interactive tools, and social media. Additionally, the Canadian Grain Commission continued building stronger relationships with stakeholders in eastern Canada to better understand regional perspectives and needs.
- Supported grain producers at the point of sale/in-country to ensure they are fairly compensated for their deliveries. In response to the consultation on updating grain

grading dispute resolution, the Canadian Grain Commission implemented enhancements to its Final Quality Determination service for grain producers (formerly known as "Subject to Inspector's Grade and Dockage"). Producers can now ask that a sample of their grain delivery be sent to the Canadian Grain Commission for a Final Quality Determination for up to seven calendar days after the date of their grain delivery. The amendments also clarify how long samples must be stored and allow more flexibility for producers and elevator operators to decide who will store delivery samples and where. In addition, grain producers will not need to be present at the time of delivery to request a Final Quality Determination. Despite limited authority for binding determination of grade and dockage in eastern Canada, the Canadian Grain Commission also worked with stakeholders and provincial authorities to clarify the various regulations and procedures in Ontario, Quebec, and Atlantic jurisdictions. In addition to the focus on binding determination following the launch of an in-country presence strategy in 2022, the Canadian Grain Commission distributed its in-country initiative questionnaire to licensees in spring 2023. Preliminary analysis on the responses generated an increased knowledge of licensees' quality management systems. Further in-depth analysis will be considered going forward.

#### Established the Canadian Grain Commission as an employer of choice

Diverse, qualified and motivated staff are integral to the organization successfully fulfilling its mandate now and in the future. In 2022-23, the Canadian Grain Commission continued building barrier-free work environments and investing in fostering a representative and diverse workforce. Through ongoing communication, support and consultation with staff at all levels, the organization has enabled full implementation of the flexible hybrid work model, aligned with the GCWorkplace design standards and requirements set out in the <u>TBS direction on prescribed</u> presence in the workplace<sup>xii</sup>. In addition, the Canadian Grain Commission continued to pivot toward activity-based workplaces and state-of-the-art digital tools to promote innovation, productivity, and well-being in the post pandemic environment.

#### Gender-based analysis plus

Results for the Canadian Grain Commission's Core Responsibility do not directly contribute to the government-wide priorities of gender quality, diversity, and inclusiveness. However, the Canadian Grain Commission contributes to these priorities by incorporating gender-based analysis plus into its employment equity and diversity goals and framework. The <u>Gender-based</u> analysis plus supplementary information table<sup>xiii</sup> details these initiatives.

# United Nations 2030 Agenda for Sustainable Development and the Sustainable Development Goals

The Canadian Grain Commission became subject to the <u>Federal Sustainable Development Act</u><sup>xiv</sup> in December 2020, and adheres to the principles of the <u>Federal Sustainable Development</u> <u>Strategy</u><sup>xv</sup> by complying with the <u>Policy on Green Procurement</u><sup>xvi</sup>. In accordance with the new <u>2022-2026 Federal Sustainable Development Strategy</u><sup>xvii</sup>, the Canadian Grain Commission is developing its Departmental Sustainable Development Strategy <sup>2</sup> which outlines its five-year, forward-looking commitments to respond to: Goal 10: Advance reconciliation with Indigenous peoples and take action on inequality; Goal 12: Reduce waste and transition to zero-emission vehicles; and Goal 13: Take action on climate change and its impacts. Implementation of the Departmental Sustainable Development Strategy will begin in 2023-24.

#### Innovation

In alignment with the federal government's evidence-based approach to address problems that traditional approaches have been unable to solve, the Canadian Grain Commission is committed to innovation and experimentation. In 2022-23, the Canadian Grain Commission continued to integrate technical expertise, data analytics, and information to help mitigate market access issues for Canadian grain exports. Demand for government assessment of grain quality and variety traits, and safety issues like chemical residues and toxins continues, often requiring government assurance to gain market access. The Canadian Grain Commission worked closely with stakeholders to address these changing grain sector needs and facilitate continued market access for Canadian exporters.

For example, due to temporary program suspension during COVID-19 pandemic, the Canadian Grain Commission extended collaboration with Pulse Canada for the voluntary testing program that supported small-lot exporters of Canadian pulses in meeting regulatory and contractual requirements until March 31, 2023. Under this program, participants voluntarily submit samples of pulses to the Canadian Grain Commission for analysis. This analysis allows small-lot exporters, on a voluntary basis, to undertake the necessary measures to ensure that all export shipments meet importing country requirements. The program was reviewed annually by the Canadian Grain Commission based on agreed-upon performance indicators and outcomes.

<sup>&</sup>lt;sup>2</sup> The 2023-27 Departmental Sustainable Development Strategy will be available on the Canadian Grain Commission website.

#### Key risks

Risk management is an essential part of strategic planning and decision making at the Canadian Grain Commission. The organization has established a process to identify, monitor, mitigate and manage corporate level risk.

Specifically, the Canadian Grain Commission has an Integrated Risk Management Working Group that includes representatives from all programs and sections of the organization that systematically identifies, assesses, suggests mitigations, communicates and monitors risk in a way that informs priority setting, optimizes resource allocation and contributes to improved organizational performance. Information and recommendations from this group are shared with Canadian Grain Commission management for review and action as necessary (e.g., implementation of additional mitigation strategies and/or contingency plans).

### **Results achieved**

The following table shows, for grain regulation, the results achieved, the performance indicators, the targets and the target dates for 2022–23, and the actual results for the three most recent fiscal years for which actual results are available.

Departmental results	Performance indicators	Target			2021–22 actual results	2022–23 actual results
Domestic and international markets regard Canadian grain as	Percentage of stakeholders who regard Canadian grain as dependable and safe	TBD <sup>3</sup>	TBD⁴	Not Available⁵	Not Available <sup>6</sup>	Not Available <sup>7</sup>

<sup>6</sup> Ibid

7 Ibid

<sup>&</sup>lt;sup>3</sup> A survey related to this indicator was planned during fiscal year 2021-22. Due to the *Canada Grain Act* Review, the timeline was adjusted to align with legislative review priorities and timing. The Canadian Grain Commission will establish a target for the 2023-24 reporting period.

<sup>&</sup>lt;sup>4</sup> A target is not yet specified and date to achieve target is not set.

<sup>&</sup>lt;sup>5</sup> This is a new indicator. Actual results are not available.

dependable and safe	Value of Canadian grain exports	\$30.6 billion <sup>8</sup>	April 2025 <sup>9</sup>	\$25.3 billion <sup>10</sup>	\$22.3 billion <sup>11</sup>	32.6 billion <sup>12</sup>
Farmers are fairly compensated for their grain	Percentage of sales where farmers are compensated for their grain	100%	April 2023	100%	100%	100%
	Percentage of outstanding liabilities paid to farmers in the event of a default by a Canadian Grain Commission- licensed grain company	100%	April 2023	100% <sup>13</sup>	83% <sup>14</sup>	100% <sup>15</sup>

Financial, human resources and performance information for Canadian Grain Commission's program inventory is available in <u>GC InfoBase</u>.<sup>xviii</sup>

<sup>&</sup>lt;sup>8</sup> Aligns with Agriculture and Agri-Food Canada's \$75 billion agriculture export target by 2025 where agriculture, agri-food, and seafood exports grow at an average annual rate of 2.0 percent. Calculated as Canadian Grain Commission's \$25.5 billion baseline.

<sup>&</sup>lt;sup>9</sup> Aligns with Agriculture and Agri-Food Canada's \$75 billion agriculture export target by 2025 as outlined in Budget 2017.

<sup>&</sup>lt;sup>10</sup> Data from Agriculture and Agri-Food Canada.

<sup>&</sup>lt;sup>11</sup> Ibid

<sup>&</sup>lt;sup>12</sup> Ibid

<sup>&</sup>lt;sup>13</sup> Where security is sufficient to cover eligible claims, the result is 100 percent. In years where there are no payment defaults by Canadian Grain Commission-licensed grain companies, the result is "no payment defaults." In a year where a company default occurs, but final payments are still to be determined, results will be recorded as "final payout to farmers to be determined."

<sup>&</sup>lt;sup>14</sup> The Canadian Grain Commission responded to two claim situations in 2021-22. Eligible farmers received 100 and 80 percent compensation for unpaid deliveries of grains covered by the *Canada Grain Act*.

<sup>&</sup>lt;sup>15</sup> Where security is sufficient to cover eligible claims, the result is 100 percent. In years where there are no payment defaults by Canadian Grain Commission-licensed grain companies, the result is "no payment defaults." In a year where a company default occurs, but final payments are still to be determined, results will be recorded as "final pay-out to farmers to be determined."

## **Budgetary financial resources (dollars)**

The following table shows, for Grain Regulation, budgetary spending for 2022–23, as well as actual spending for that year.

	spending <sup>1</sup>	authorities	spending (authorities used)	2022–23 difference (actual spending minus planned spending)
12,914,594	12,914,594	13,715,271	750,274	(12,164,320)

1. Planned spending is net of respendable revenues. For planning, revenue forecasts are allocated to both Grain Regulation and Internal Services as required.

The Canadian Grain Commission reports all revenues collected under its Grain Regulation Core Responsibility. These revenues also support the costs of internal services.

Details on the organization's overall expenditure distribution can be found in the <u>Budgetary</u> <u>Actual Gross Spending Summary (dollars) table.</u>

Financial, human resources and performance information for Canadian Grain Commission's program inventory is available in <u>GC InfoBase</u>.<sup>xix</sup>

### Human resources (full-time equivalents)

The following table shows, in full-time equivalents, the human resources the department needed to fulfill this core responsibility for 2022–23.

	equivalents	2022–23 difference (actual full-time equivalents minus planned full-time equivalents)
333	325	(8)

Financial, human resources and performance information for Canadian Grain Commission's program inventory is available in <u>GC InfoBase</u>.<sup>xx</sup>

## **Internal services**

## Description

Internal services are the services that are provided within a department so that it can meet its corporate obligations and deliver its programs. There are 10 categories of internal services:

management and oversight services

- communications services
- legal services
- human resources management services
- financial management services
- information management services
- information technology services
- real property management services
- materiel management services
- acquisition management services

Internal Services support the Canadian Grain Commission's Core Responsibility by enabling organizational program delivery. One of the organization's areas of focus in the 2022-23 Strategic Plan was to establish the Canadian Grain Commission as an Employer of Choice, where we have achieved results in the following three areas of focus:

#### Attraction and retention of talent

The people who work at the Canadian Grain Commission are integral to the organization successfully fulfilling its mandate now and in the future. The Canadian Grain Commission continued to integrate anti-racism, equity and diversity and inclusion principles into its recruitment and promotion practices. As a small department we have integrated government-wide programs and initiatives such as the MOSAIC Leadership Development Program, aiming to develop and equip equity-seeking employees for future EX or EX-equivalent leadership positions. The Canadian Grain Commission also uses Government-wide inventories and tools that are inclusive of persons with disabilities and Indigenous peoples as a recruitment strategy.

The Canadian Grain Commission continues to review and modernize its staffing model to address increasing demands for service, evolving industry practices, and to meet sustainability requirements. We continued to employ various hiring options to find talent across Canada.

In 2022-23, the Canadian Grain Commission identified key and vulnerable positions in Divisions leading to priority succession, knowledge transfer and talent alignment. The Canadian Grain Commission updated its exit survey to better understand why employees leave the organization and to integrate the feedback into its attraction and retention strategies. The Canadian Grain Commission also placed emphasis on employee engagement by way of stakeholder involvement and focus group discussions to shape our future of work. Additionally, employees provided input into the organization's inaugural Accessibility Plan.

#### Adaptable and innovative workforce

Key initiatives of this area of focus include implementing hybrid workplace strategies; enhanced and modernized learning and development; and fostering innovation. In 2022-23, the Canadian Grain Commission continued to define its hybrid work environment, following the Treasury Board of Canada Secretariat's directive to a <u>common hybrid work model for the Federal Public Service</u><sup>xxi</sup>. To support the implementation of the hybrid work model, the organization conducted engagement activities such as workplace and technology refresher training sessions, focus groups, and presentations at divisional meetings and manager's forums to assist employees with the transition to the minimum 40 percent onsite requirement. Telework policies and tools were updated, and formalized agreements were developed.

#### Diverse, respectful, and healthy workforce

The Canadian Grain Commission is committed in building healthy, safe, respectful and barrierfree work environments in order to foster a representative, diverse and inclusive workforce. The Canadian Grain Commission's National Employment Equity, Diversity and Inclusion Committee (NEEDIC) leads work on advancing employment equity in our organization, such as promoting awareness through its Diversity and Inclusion Speakers Series and developing the Diversity and Inclusion Calendar. In 2022, the Canadian Grain Commission developed an Accessibility Plan. Moreover, the Canadian Grain Commission is participating in the Indigenous Career Navigator Program—an interdepartmental program initiated following the Clerks <u>Call to Action<sup>xxii</sup></u> and in response to the <u>Many Voices, One Mind: A Pathway to Reconciliation Action Plan</u>.<sup>xxiii</sup> The program provides advice and guidance to indigenous employees on their career path.

In response to the Call to Action, during 2022-23 the Canadian Grain Commission developed a common work objective for the 2023-24 fiscal year to foster a culture of accessibility and inclusiveness by undertaking the responsibilities outlined in the Canadian Grain Commission's Letters on Implementation of the Call to Action on Anti-Racism, Equity and Inclusion<sup>xxiv</sup> and other corporate plans such as the Accessibility Plan.

In accordance with the upcoming amendments to the Public Service Employment Act relating to the evaluation of assessment methods for bias and barriers and associated investigations, the Canadian Grain Commission's Authority Delegation Instrument has been updated, and tools and training will be provided to managers in fall 2023.

### Contracts awarded to Indigenous businesses

The Canadian Grain Commission is a Phase 3 organization and is aiming to achieve the minimum 5 percent target by the end of 2024-25.

In 2022-23, the Canadian Grain Commission developed plans to support the Government of Canada's commitment and to implement Indigenous Procurement Renewal and the Procurement Strategy for Indigenous Business. Despite the fact that it is not mandatory to comply presently, the Canadian Grain Commission awarded nearly 6% of procurement contracts to Indigenous businesses in 2022-23 and met the minimum 5% target. In addition, all staff at Procurement, Contracting and Materiel Management have completed the Indigenous Considerations in Procurement (COR409) course from the Canada School of Public Service. The organization will continue to ensure new members complete upon joining the group.

The Canadian Grain Commission will use a combination of voluntary and conditional set-asides for tender processes where there is a demonstrated capacity. The Canadian Grain Commission will monitor all procurements in order to track and report on any Indigenous business involvement in 2023-24 and beyond.

## **Budgetary financial resources (dollars)**

The following table shows, for internal services, budgetary spending for 2022–23, as well as spending for that year.

2022–23 Main Estimates	2022–23 planned spending	authorities		2022–23 difference (actual spending minus planned spending)
295,356	295,356	535,356	22,337,460	22,042,104

Note: Planned spending is net of respendable revenues. For planning, revenue forecasts are allocated to both Grain Regulation and Internal Services as required.

The Canadian Grain Commission reports all revenues collected under its Grain Regulation Core Responsibility. However, these revenues also support the costs of internal services.

Details on the organization's overall expenditure distribution can be found in the <u>Budgetary ac-</u> <u>tual gross spending summary (dollars) table</u>.

## Human resources (full-time equivalents)

The following table shows, in full-time equivalents, the human resources the department needed to carry out its internal services for 2022–23.

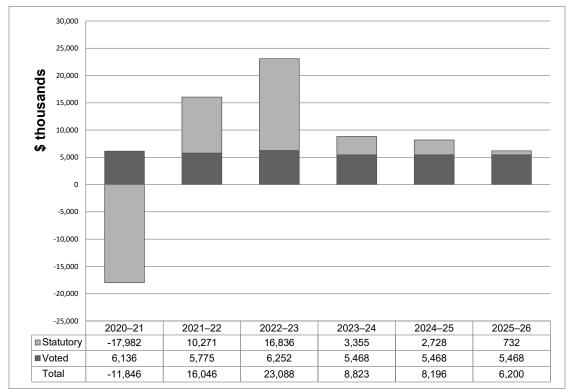
	equivalents	2022–23 difference (actual full-time equivalents minus planned full-time equivalents)
149	148	(1)

## Spending and human resources

## Spending

## Spending 2020-21 to 2025-26

The following graph presents planned (voted and statutory spending) over time.



Note: Statutory amounts are net of resendable revenues and contain employee benefits plan funding.

# Budgetary performance summary for core responsibility and internal services (dollars)

The "Budgetary performance summary for core responsibility and internal services" table presents the budgetary financial resources allocated for Canadian Grain Commission's core responsibility and for internal services.

Core responsibility and internal services	2022–23 Main Estimates	planned	planned	planned	2022–23 total authorities available for use	actual	2021–22 actual spending (authorities used)	2022–23 actual spending (authorities used)
Grain Regulation	12,914,594	12,914,594	8,528,087	7,901,036	13,715,271	(33,438,499)	(6,136,888)	750,274
Subtotal	12,914,594	12,914,594	8,528,087	7,901,036	13,715,271	(33,438,499)	(6,136,888)	750,274
Internal services	295,356	295,356	295,356	295,356	535,356	21,592,592	22,183,002	22,337,460
Total	13,209,950	13,209,950	8,823,443	8,196,392	14,250,627	(11,845,907)	16,046,114	23,087,734

Note: Planned spending is net of respendable revenues. For planning, revenue forecasts are allocated to both Grain Regulation and Internal Services as required. The Canadian Grain Commission reports all revenues collected under its Grain Regulation core responsibility; however, these revenues also support the costs of internal services. Details on the overall organization's expenditure distribution can be found in the 2022-23 Budgetary actual gross spending summary (dollars) table.

Canadian Grain Commission revenues are dependent on annual grain volumes that can fluctuate considerably from year-to-year and are not fully known prior to the commencement of the fiscal year. This can result in significant variances between projected and actual revenues. The Canadian Grain Commission could accumulate surpluses in years with higher-than-average grain volumes or could be required to draw on its accumulated surplus funds in years with lower-than-average volumes.

From 2013 to 2018, unprecedented increases in Canadian grain production and relatively stable operating costs led to an accumulated revolving fund surplus of approximately \$130 million as of March 31, 2018. In response, the Canadian Grain Commission lowered fees in 2018 and announced an Investment Framework to invest the accumulated surplus in programs that would benefit the entire value chain. The Investment Framework retains \$40 million of the accumulated surplus for a contingency operating reserve to guard against the possibility of future declines in revenues, while committing \$90 million for strategic investments.

When the Investment Framework was announced, the Canadian Grain Commission envisioned rolling out investments over a two-year timeframe. However, this timeline was subsequently delayed as a result of Budget 2019's announcement of the *Canada Grain Act* review to ensure alignment between the two processes. From 2018 to 2021, Canadian grain export volumes continued to grow resulting in further surplus accumulation. In response, the Canadian Grain Commission updated its model for forecasting annual grain volumes and revenue projections. Effective August 1, 2021, the four fees for official inspection and weighing that generated most of the surplus were again reduced by 29 percent and realigned with the adjusted grain volume forecast of 48.1MMT. However, excessively hot and dry growing conditions across most of the western Canadian grain production area in 2021 resulted in significantly decreased yields. This in turn resulted in reduced grain volumes at export position, and accordingly reduced demand for the Canadian Grain Commission inspection, weighing, and certification activity. With reduced revenue, the Canadian Grain Commission utilized its position as a revolving fund to draw down on surplus to cover this revenue shortfall.

Despite the revenue shortfall position, actual spending for 2022-23 remained relatively consistent to spending in 2019 through 2022. Slight increases in expenditures were primarily the result of projects related to the Investment Framework that helped ensure the Canadian Grain Commission continued to deliver on its key areas of focus. As part of the Investment Framework, the Canadian Grain Commission allocated \$4 million to fund enhancements to the Harvest Sample Program for five years. Additionally, in 2022-23, the Canadian Grain Commission made modest surplus investments in:

- developing a suite of integrated program delivery systems to provide seamless digital service to Canadian Grain Commission clients;
- renewal of laboratory infrastructure; and
- strategic investments to strengthen research and innovation.

Going forward, the Canadian Grain Commission will consider investment initiatives within the broader context of the *Canada Grain Act* Review outcomes.

## 2022–23 Budgetary actual gross spending summary (dollars)

			2022–23 actual net spending (authorities used)
Grain Regulation	44,685,410	43,935,135	750,274
Subtotal	44,685,410	43,935,135	750,274
Internal services	22,359,191	21,731	22,337,460
Total	67,044,601	43,956,866	23,087,734

The following table reconciles gross planned spending with net spending for 2022–23.

Note: The Canadian Grain Commission does not have any specified purpose accounts to report against. Funding structure is based on budgetary authorities that are comprised of both voted and statutory authorities. The statutory authorities include employee benefit plan authority for appropriation-funded personnel costs and Canadian Grain Commission revolving fund authority, which allows the Canadian Grain Commission to re-spend fees that it has collected. The organization's revenue is based on fees for services as per the <u>Service Fees Act</u>.<sup>xxv</sup>

### Human resources

The "Human resources summary for core responsibility and internal services" table presents the full-time equivalents (FTEs) allocated to each of Canadian Grain Commission's core responsibility and to internal services.

# Human resources summary for core responsibility and internal services

Core responsibility and internal services	actual full-time	actual full-time	planned full-time	actual full-time	planned full-time	2024–25 planned full-time equivalents
Grain Regulation	306	319	333	325	333	333
Subtotal	306	319	333	325	333	333
Internal services	130	145	149	148	149	149
Total	436	464	482	473	482	482

## Expenditures by vote

For information on Canadian Grain Commission's organizational voted and statutory expenditures, consult the <u>Public Accounts of Canada</u>.<sup>xxvi</sup>

## Government of Canada spending and activities

Information on the alignment of Canadian Grain Commission's spending with Government of Canada's spending and activities is available in <u>GC InfoBase</u>.<sup>xxvii</sup>

## Financial statements and financial statements highlights

## **Financial statements**

Canadian Grain Commission's financial statements (unaudited) for the year ended March 31, 2023, are available on the department's website.

## Financial statement highlights

# Condensed Statement of Operations (unaudited) for the year ended March 31, 2023 (dollars)

Financial information	2022–23 planned results	2022–23 actual results	2021–22 actual results	Difference (2022–23 actual results minus 2022–23 planned results)	Difference (2022–23 actual results minus 2021–22 actual results)
Total expenses	71,467,315	69,818,369	66,735,402	(1,648,946)	3,082,967
Total revenues	(61,452,447)	(47,563,855)	(45,439,557)	13,888,592	(2,124,299)
Net cost of operations before government funding and transfers	10,014,868	22,254,514	21,295,845	12,239,646	958,669

The 2022–23 planned results information is provided in Canadian Grain Commission's <u>Future-Oriented Statement of Operations and Notes 2022–23</u>.<sup>xxviii</sup>

#### 2022-23 Actual to 2022-23 Planned

The net cost of operations before government funding and transfers for 2022-23 was a deficit of \$22.25 million. This represents an increase of \$12.24 million from the 2022-23 planned results of \$10.01 million in net cost. This is the result of a decrease to actual revenues earned of \$13.89 million compared to 2022-23 planned revenue primarily due to the 2021 drought, which continued to impact grain volumes through the first two quarters of 2022-23. Given this revenue shortfall, the Canadian Grain Commission reviewed spending plans and prioritized key areas of focus to support the grain industry resulting in a decrease of \$1.65 million in actual expenses as compared to planned expenses.

#### 2022-23 Actual to 2021-22 Actual

The net cost of operations before government funding and transfers for 2022-23 was a deficit of \$22.25 million. This represents an increase of \$0.96 million from the 2021-22 actual result of \$21.30 million in net cost. This is primarily due to:

a. 2022-23 actual expenditures increased by \$3.08 million compared to 2021-22 actual expenses. This was primarily due to changes in personnel, transportation and communication, professional services, repairs and maintenance and information.

b. 2022-23 actual revenues earned increased by \$2.12 million over 2021-22 primarily due to higher grain volumes inspected and weighed as compared to 2021-22.

Financial information	2022–23	2021–22	Difference (2022–23 minus 2021–22)
Total net liabilities	13,488,160	11,308,413	2,179,747
Total net financial assets	7,552,960	3,737,956	3,815,004
Departmental net debt	5,935,200	7,570,457	(1,635,257)
Total non-financial assets	11,693,807	12,372,880	(679,073)
Departmental net financial position	5,758,607	4,802,423	956,184

#### Condensed Statement of Financial Position (unaudited) as of March 31, 2023 (dollars)

The 2022–23 planned results information is provided in Canadian Grain Commission's <u>Future-</u> Oriented Statement of Operations and Notes 2022–23.<sup>xxix</sup>

The Canadian Grain Commission's net financial position in 2022-23 was \$5.76 million, an increase of \$0.96 million from the 2021-22 net financial position of \$4.80 million. This is a result of:

- a. Increased total net financial assets of \$1.44 million primarily resulting from an increase to accounts receivable due to a 141 percent increase in grain volumes inspected and weighed compared to 2021-22.
- b. Increased total net liabilities primarily resulting from an increase to retroactive pay payable comprised of an accrual for more expired contracts as compared to 2021-22.

# **Corporate information**

## **Organizational profile**

Appropriate minister[s]: The Honourable Lawrence MacAulay

Institutional head: Doug Chorney, Chief Commissioner

Ministerial portfolio: Agriculture and Agri-Food

Enabling instrument: Canada Grain Act<sup>xxx</sup>

#### Year of incorporation / commencement: 1912

**Other:** The Canadian Grain Commission's head office is located in Winnipeg, Manitoba. The Canadian Grain Commission operates two regional offices and eight service centres, and provides service at more than 30 terminal elevators across Canada. A combination of revolving fund (fees) and appropriation sources fund Canadian Grain Commission programs and services. The Canadian Grain Commission plans to recover approximately 90 percent of its costs through fees and approximately 10 percent through appropriation.

## Raison d'être, mandate and role: who we are and what we do

"Raison d'être, mandate and role: who we are and what we do" is available on the <u>Canadian</u> <u>Grain Commission's</u> website<sup>xxxi</sup>.

For more information on the department's organizational mandate letter commitments, see the Minister's mandate letter<sup>xxxii</sup>.

## **Operating context**

Information on the operating context is available on the <u>Canadian Grain Commission's</u> website<sup>xxxiii</sup>.

## **Reporting framework**

Canadian Grain Commission's departmental results framework and program inventory of record for 2022–23 are shown below.

×	Core Responsibility: Grain Regulation		
Departmental Results Framework	<b>Departmental Result:</b> Domestic and international markets regard Canadian grain as dependable and safe	<b>Indicator:</b> Percentage of stakeholders who regard Canadian grain as dependable and safe	Internal Services
		<b>Indicator:</b> Value of the Canadian grain exports	
	<b>Departmental Result:</b> Farmers are fairly compensated for their grain	Indicator: Percentage of sales where farmers are compensated for their grain Indicator: Percentage of outstanding liabilities paid to farmers in the event of a default by a Canadian Grain Commission licensed grain company	
<b>Program</b> Inventory	Program: Grain Quality		
	Program: Grain Research		
	Program: Safeguards for Grain Farmers		

# Supporting information on the program inventory

Financial, human resources and performance information for the Canadian Grain Commission's program inventory is available in <u>GC InfoBase</u>.<sup>xxxiv</sup>

# Supplementary information tables

The following supplementary information tables are available on Canadian Grain Commission's website:

- Reporting on Green Procurement
- Gender-based analysis plus
- Response to Parliamentary Committees

## Federal tax expenditures

The tax system can be used to achieve public policy objectives through the application of special measures such as low tax rates, exemptions, deductions, deferrals and credits. The Department of Finance Canada publishes cost estimates and projections for these measures each year in the <u>Report on Federal Tax Expenditures</u>.<sup>xxxv</sup> This report also provides detailed background information on tax expenditures, including descriptions, objectives, historical information and

references to related federal spending programs as well as evaluations and GBA Plus of tax expenditures.

## **Organizational contact information**

Mailing address: Canadian Grain Commission 600-303 Main Street Winnipeg, Manitoba R3C 3G8

**Telephone:** 204-984-0506

**TTY:** 1-800-853-6705

Fax: 204-983-2751

Email: contact@grainscanada.gc.ca

Website: Canadian Grain Commission xxxvi

# **Appendix: definitions**

#### appropriation (crédit)

Any authority of Parliament to pay money out of the Consolidated Revenue Fund.

#### budgetary expenditures (dépenses budgétaires)

Operating and capital expenditures; transfer payments to other levels of government, organizations or individuals; and payments to Crown corporations.

#### core responsibility (responsabilité essentielle)

An enduring function or role performed by a department. The intentions of the department with respect to a core responsibility are reflected in one or more related departmental results that the department seeks to contribute to or influence.

#### Departmental Plan (plan ministériel)

A report on the plans and expected performance of an appropriated department over a 3-year period. Departmental Plans are usually tabled in Parliament each spring.

#### departmental priority (priorité)

A plan or project that a department has chosen to focus and report on during the planning period. Priorities represent the things that are most important or what must be done first to support the achievement of the desired departmental results.

#### departmental result (résultat ministériel)

A consequence or outcome that a department seeks to achieve. A departmental result is often outside departments' immediate control, but it should be influenced by program-level outcomes.

#### departmental result indicator (indicateur de résultat ministériel)

A quantitative measure of progress on a departmental result.

#### departmental results framework (cadre ministériel des résultats)

A framework that connects the department's core responsibilities to its departmental results and departmental result indicators.

#### Departmental Results Report (rapport sur les résultats ministériels)

A report on a department's actual accomplishments against the plans, priorities and expected results set out in the corresponding Departmental Plan.

#### full-time equivalent (équivalent temps plein)

A measure of the extent to which an employee represents a full person-year charge against a departmental budget. For a particular position, the full-time equivalent figure is the ratio of

number of hours the person actually works divided by the standard number of hours set out in the person's collective agreement.

#### gender-based analysis plus (GBA Plus) (analyse comparative entre les sexes plus [ACS Plus])

An analytical tool used to support the development of responsive and inclusive policies, programs and other initiatives; and understand how factors such as sex, race, national and ethnic origin, Indigenous origin or identity, age, sexual orientation, socio-economic conditions, geography, culture and disability, impact experiences and outcomes, and can affect access to and experience of government programs.

#### government-wide priorities (priorités pangouvernementales)

For the purpose of the 2022–23 Departmental Results Report, government-wide priorities are the high-level themes outlining the government's agenda in the <u>November 23, 2021, Speech from</u> the <u>Throne</u>: building a healthier today and tomorrow; growing a more resilient economy; bolder climate action; fighter harder for safer communities; standing up for diversity and inclusion; moving faster on the path to reconciliation; and fighting for a secure, just and equitable world.

#### horizontal initiative (initiative horizontale)

An initiative where two or more federal organizations are given funding to pursue a shared outcome, often linked to a government priority.

#### non-budgetary expenditures (dépenses non budgétaires)

Net outlays and receipts related to loans, investments and advances, which change the composition of the financial assets of the Government of Canada.

#### performance (rendement)

What an organization did with its resources to achieve its results, how well those results compare to what the organization intended to achieve, and how well lessons learned have been identified.

#### performance indicator (indicateur de rendement)

A qualitative or quantitative means of measuring an output or outcome, with the intention of gauging the performance of an organization, program, policy or initiative respecting expected results.

#### performance reporting (production de rapports sur le rendement)

The process of communicating evidence-based performance information. Performance reporting supports decision making, accountability and transparency.

#### plan (plan)

The articulation of strategic choices, which provides information on how an organization intends to achieve its priorities and associated results. Generally, a plan will explain the logic behind the strategies chosen and tend to focus on actions that lead to the expected result.

#### planned spending (dépenses prévues)

For Departmental Plans and Departmental Results Reports, planned spending refers to those amounts presented in Main Estimates.

A department is expected to be aware of the authorities that it has sought and received. The determination of planned spending is a departmental responsibility, and departments must be able to defend the expenditure and accrual numbers presented in their Departmental Plans and Departmental Results Reports.

#### program (programme)

Individual or groups of services, activities or combinations thereof that are managed together within the department and focus on a specific set of outputs, outcomes or service levels.

#### program inventory (répertoire des programmes)

Identifies all the department's programs and describes how resources are organized to contribute to the department's core responsibilities and results.

#### result (résultat)

A consequence attributed, in part, to an organization, policy, program or initiative. Results are not within the control of a single organization, policy, program or initiative; instead they are within the area of the organization's influence.

#### statutory expenditures (dépenses législatives)

Expenditures that Parliament has approved through legislation other than appropriation acts. The legislation sets out the purpose of the expenditures and the terms and conditions under which they may be made.

#### target (cible)

A measurable performance or success level that an organization, program or initiative plans to achieve within a specified time period. Targets can be either quantitative or qualitative.

#### voted expenditures (dépenses votées)

Expenditures that Parliament approves annually through an appropriation act. The vote wording becomes the governing conditions under which these expenditures may be made.

## Endnotes

- xxx Canada Grain Act, https://laws-lois.justice.gc.ca/eng/acts/G-10/index.html
- xxxi Canadian Grain Commission, <u>https://www.grainscanada.gc.ca/en/</u>

<sup>&</sup>lt;sup>i</sup> Canadian Grain Commission, https://www.grainscanada.gc.ca/en/ <sup>ii</sup> Science Strategy, https://www.grainscanada.gc.ca/en/grain-research/grl/science-strategy <sup>iii</sup> Agriculture and Agri-Food Canada's Strategic Plan for Science, https://agriculture.canada.ca/en/science/scientificresearch-and-collaboration-agriculture/agriculture-and-agri-food-canadas-strategic-plan-science <sup>iv</sup> Science Strategy, <u>https://www.grainscanada.gc.ca/en/grain-research/grl/science-strategy/</u> <sup>v</sup> Science Strategy, <u>https://www.grainscanada.gc.ca/en/grain-research/grl/science-strategy</u> vi A modern workplace for the new public service, https://www.tpsgc-pwgsc.gc.ca/biens-property/mt-wp/mt-wpeng.html vii Common hybrid work model for the Federal Public Service, https://www.canada.ca/en/government/publicservice/staffing/common-hybrid-work-model-federal-public-service.html viii Canada Grain Act, https://laws-lois.justice.gc.ca/eng/acts/G-10/index.html ix Forward Regulatory Plan, https://grainscanada.gc.ca/en/industry/acts-regulations/forward-regulatory-plan.html <sup>x</sup> Directive on Open Government, https://www.tbs-sct.canada.ca/pol/doc-eng.aspx?id=28108 xi Canada's Digital Ambition 2022, https://www.canada.ca/en/government/system/digital-government/governmentcanada-digital-operations-strategic-plans/canada-digital-ambition.html xii Direction on prescribed presence in the workplace, https://www.canada.ca/en/government/publicservice/staffing/direction-prescribed-presence-workplace.html xiii Canadian Grain Commission Gender-based analysis plus, https://grainscanada.gc.ca/en/aboutus/reports/planning-performance-reporting/departmental-results-report/2022-23/supplementary-tables.html#gbsa xiv Federal Sustainable Development Act. https://laws-lois.justice.gc.ca/eng/acts/f-8.6/ xv Federal Sustainable Development Strategy, https://www.fsds-sfdd.ca/en xvi Policy on Green Procurement, https://www.tbs-sct.canada.ca/pol/doc-eng.aspx?id=32573 <sup>xvii</sup> 2022 to 2026 Federal Sustainable Development Strategy, https://www.fsds-sfdd.ca/en/introducing-the-strategy xviii GC InfoBase, https://www.tbs-sct.gc.ca/ems-sgd/edb-bdd/index-eng.html#start xix GC InfoBase, https://www.tbs-sct.gc.ca/ems-sgd/edb-bdd/index-eng.html#start xx GC InfoBase, https://www.tbs-sct.gc.ca/ems-sgd/edb-bdd/index-eng.html#start xxi Common hybrid work model for the Federal Public Service, https://www.canada.ca/en/government/publicservice/staffing/common-hybrid-work-model-federal-public-service.html xxii Call to Action on Anti-Racism, Equity, and Inclusion in the Federal Public Service, https://www.canada.ca/en/privy-council/corporate/clerk/call-to-action-anti-racism-equity-inclusion-federal-publicservice.html xxiii Many Voices Once Mind: A Pathway to Reconciliation. https://www.canada.ca/en/government/publicservice/wellness-inclusion-diversity-public-service/diversity-inclusionpublic-service/knowledge-circle/many-voices.html xxiv Letters on the Implementation of the Call to Action on Anti-Racism, Equity, and Inclusion in the Federal Public Service, https://www.canada.ca/en/privy-council/corporate/clerk/call-to-action-anti-racism-equity-inclusion-federalpublic-service/letters-implementation.html xxv Service Fees Act, https://laws-lois.justice.gc.ca/eng/acts/S-8.4/ xxvi Public Accounts of Canada, http://www.tpsgc-pwgsc.gc.ca/recgen/cpc-pac/index-eng.html xxvii GC InfoBase, https://www.tbs-sct.gc.ca/ems-sgd/edb-bdd/index-eng.html#start xxviii Notes to the Future-Oriented Statement of Operations (unaudited), https://grainscanada.gc.ca/en/aboutus/reports/planning-performance-reporting/departmental-plan/2022-2023/future-oriented-statement.html xxix Notes to the Future-Oriented Statement of Operations (unaudited), https://grainscanada.gc.ca/en/aboutus/reports/planning-performance-reporting/departmental-plan/2022-2023/future-oriented-statement.html

xxxii Minister of Agriculture and Agri-Food Mandate Letter, <u>https://www.pm.gc.ca/en/mandate-letters/2021/12/16/minister-agriculture-and-agri-food-mandate-letter</u>
xxxiii Canadian Grain Commission, <u>https://www.grainscanada.gc.ca/en/</u>
xxxiv GC InfoBase, <u>https://www.tbs-sct.gc.ca/ems-sgd/edb-bdd/index-eng.html#start</u>
xxxv Report on Federal Tax Expenditures, <u>https://www.canada.ca/en/department-finance/services/publications/federal-tax-expenditures.html</u>
xxxvi Canadian Grain Commission, <u>https://www.grainscanada.gc.ca/en/</u>