ANNUAL REPORT

2021

Lower Mainland District Integrated Teams (LMD I-Teams)

Message from the Lower Mainland District Commander

Welcome to the 2021 Lower Mainland District Integrated Teams (LMD I-Teams) Annual Report.

This report summarizes the I-Teams achievements, calls for service, the financial contributions of each partner, the five-year financial forecast, and the I-Teams' progress toward the objectives in their strategic plan.

The five I-Teams leverage partnerships and economies of scale to provide equitable access to high quality police services throughout the Lower Mainland. This regional approach to collision analysis, emergency response, forensic investigation, homicide investigation and police dog services allow local police services to concentrate their community resources on their community priorities with the knowledge that the I-Teams will be there when they need them.



In addition to the information about I-Teams activities and finances, the report summarizes the I-Teams accountability and governance structure via the civilian Integrated Teams Advisory Committee, the Integrated Teams Operational Committee and the Province of BC's Policing and Security Branch. Through these mechanisms, we have committed to our partners to share information and analysis to enable them to evaluate the ongoing value and effectiveness of the services they receive. I appreciate the time they have committed to ITAC and ITOC as they continue to serve an integral role in helping us deliver stellar service to our communities.

I would also like to welcome Chief Superintendent Bruce Singer as the new Officer in Charge of the LMD I-Teams. C/Supt. Singer has dedicated thirty-five years to serving Canadians both nationally and internationally. His work experience includes general duty policing, major crime investigations, management of the E Division Interview Team, serving as the Investigative Support Services Officer for Newfoundland and Labrador, serving as the OIC of the E Division Criminal Operations Secretariat and, prior to his selection as the OIC of the I-Teams, he was the OIC of E Division Occupational Health Services. C/Supt. Singer remains a strong advocate for our shared service delivery model and I have asked him to draw upon his diverse policing background, including both frontline and his vast specialized policing experience, to enhance our service delivery through inclusion of, and collaboration with, all participating agencies and civilian representatives.

Respectfully,

Assistant Commissioner Maureen Levy

Lower Mainland District Commander

"E" Division

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Lower Mainland District Integrated Teams (I-Teams)

The Integrated Teams are a partnership between the Lower Mainland municipalities, the Province of British Columbia and the Government of Canada. These teams provide policing services where the required expertise, training and equipment make it financially and operationally effective to deliver such services in an integrated manner.

I-TEAMS

- Integrated Collision Analysis and Reconstruction Service (ICARS)
- Integrated Emergency Response Team (IERT)
- Integrated Forensic Identification Service (IFIS)
- Integrated Homicide Investigation Team (IHIT)
- Integrated Police Dog Service (IPDS)

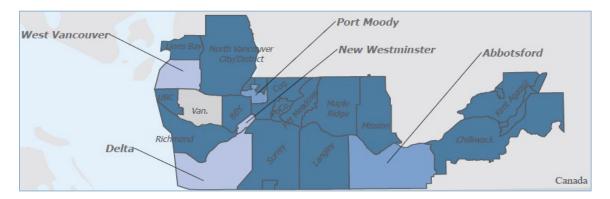
JURISDICTIONS

Five municipal police agencies, that are accountable to a police board, participate in one or more of the I-Teams. They are the Abbotsford, Delta, New Westminster, Port Moody and West Vancouver police services.

Twenty-eight BC RCMP-policed provincial and municipal jurisdictions are served by the I-Teams. They are: Anmore, Belcarra, Boston Bar, Bowen Island, Burnaby, Chilliwack, Coquitlam, District of Kent/Agassiz, Gibsons, Harrison Hot Springs, Hope, Langley City, Langley Township, Lions Bay, Maple Ridge, Mission, North Vancouver City, North Vancouver District, Pemberton, Pitt Meadows, Port Coquitlam, Richmond, Sechelt, Squamish, Surrey, Whistler, and White Rock.

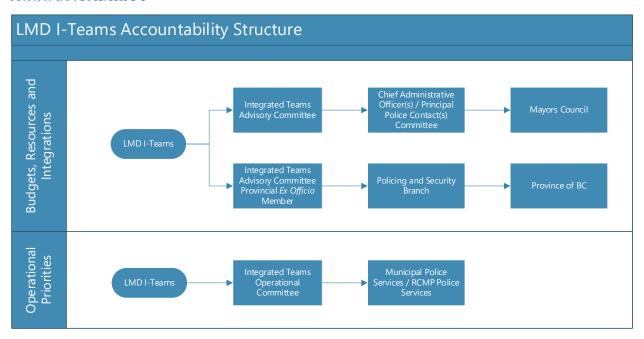
I-Team membership by municipality and team at December 31, 2021

MUNICIPALITY	ICARS	IERT	IFIS	IHIT	IPDS
Abbotsford	√	√	×	√	√
Delta	×	√	√	×	√
New Westminster	×	√	×	√	√
Port Moody	×	√	√	√	√
RCMP – 28 Lower Mainland municipalities	√	√	√	√	√
West Vancouver	√	×	√	√	×



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ACCOUNTABILITY



Integrated Teams Advisory Committee

The LMD Integrated Teams report on a quarterly basis to the Integrated Teams Advisory Committee (ITAC). ITAC consists of a subset of senior civilian municipal representatives from communities participating in the LMD integrated teams. This committee reports to the Chief Administrative Officer / Principal Police Contact committee (CAO/PPC) and through them to the Mayors Forum.

The current committee consists of municipal staff representatives from Burnaby, Coquitlam, Kent, Langley City, Langley Township, Maple Ridge, North Vancouver District, Richmond, Surrey, and White Rock.

The I-Teams bring multi-year financial forecasts, resource requests and business cases to ITAC for consideration and discussion. The committee also receives the I-Teams annual report, strategic plan, communication plan and other research as requested. In response to the multi-year forecasts and resource requests, the committee may recommend guidance to the I-Teams and support or not support the resource requests.

In addition to the quarterly meetings, there is regular communication between the Officer-in-Charge (OIC) I-Teams and the committee members on a variety of issues to ensure the I-Teams provide an effective and accountable service to communities in the Lower Mainland.

Provincial Policing and Security Branch

A representative from Provincial Policing and Security Branch is an *ex officio* member on the Integrated Teams Advisory Committee. For items that affect the provincial business line, the I-Teams submit their requests as part of a larger annual RCMP submission to the Province of BC.

Integrated Teams Operational Committee

On a semi-annual basis, the I-Teams meet with senior police representatives from communities policed by the RCMP and communities with their own municipal police services. These meetings allow the representatives to recommend priorities for the I-Teams to the OIC and discuss service delivery with the unit commanders.

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2021 I-Teams Highlights

INTEGRATIONS

- ➤ The Port Moody police department officially integrated with IFIS on April 1, 2021. One of their members began the IFIS apprenticeship program in October 2021 and after successfully completing the first phase of the apprenticeship, the Port Moody member proceeded to the Canadian Police College for the seven-week Forensic Identification course in March 2022. A review of the first year of calls attended in Port Moody by IFIS confirmed that the Port Moody call volume has been proportional to their financial and human resources contribution.
- > The Abbotsford police department joined IERT on April 1, 2021. ITAC supported a de facto integration as an interim measure until they could receive financial information about the impact of the new RCMP collective agreement on municipal finances.
- Beginning April 1, 2021, Abbotsford made a financial contribution to the IERT team proportionate to their service requirements and provided six trained members to the IERT team. As the overall budget level of IERT was held steady, and the Abbotsford officers' backfilled RCMP positions, the financial contribution and the trained members provided cost savings to the other participants.
- ➤ West Vancouver and the IPDS planned to begin integration in 2021 with an initial contribution of two police officers. In order to coordinate the human resource and training availability for each department, the RCMP and WVPD decided to delay the formal integration to 2022. In April 2022, the two selected WVPD officers began the 85-day Police Dog Service (PDS) dog handler-training course and IPDS began providing service to WVPD.
- ➤ IPDS completed a service level review in December 2020. Based on this review, the RCMP concluded that the WVPD call volume could be managed without an increase to establishment. This will result in cost savings of approximately 1.6% for the municipalities participating in IPDS. IDPS will evaluate the WVPD call volume and human resources approach in April 2023.
- ➤ In 2021, New Westminster Police Department decided to join ICARS and agreed to contribute one trained member beginning in April 2022. ITAC reviewed and supported a business case recommending the integration without an increase to establishment. ICARS will evaluate the first year of service delivery and the call volume in April 2023.
- ➤ In 2020, Metro Vancouver Transit Police contributed two members to IHIT to assist with short-term resource pressures. In 2021, MVTP decided to extend one of these officers on a long-term development opportunity with IHIT. MVTP will replace that officer with another when the initially selected member returns to MVTP.

FACILITIES

- > The RCMP and the City of Port Moody signed a lease on July 14 2021 for space in the Port Moody police building. This space is for a new office and laboratory for the Integrated Forensic Identification Service.
- > The Port Moody office will provide service to Burnaby, Coquitlam, Port Moody and Port Coquitlam.
- FIFIS submitted for a building permit in May 2022. Construction is planned to begin in fall 2022.
- This project was reviewed and supported by ITAC based on a business case submitted in June 2020. A new location was required to replace office and laboratory space lost in March 2019 when the landlord reclaimed the space for their own use at the end of a tenancy and to also address space shortages in other locations.

LMD I-TEAMS FINANCES

➤ In the 2019/20 fiscal year, the I-Teams municipal budget line expenditures were \$59.043 million and the budget was \$65.954 million.

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- ➤ In the 2020/21 fiscal year, the I-Teams municipal business line expenditures were \$59.581 million. The budget for 2020/21 fiscal year was \$64.152 million.
- In those fiscal years, the contract partners were advised to set aside a reserve of 2.5% for anticipated salary increases that would come with a new collective agreement. These set-asides do not appear in the actuals for the affected years as the collective agreement had not been negotiated and the contract partners had not been billed
- ➤ The first RCMP collective agreement was signed in August 2021. This agreement provided pay raises and retroactive pay to members. The 2020/21 financial statements do not include costs related to the new collective agreement.
- > For planning purposes going forward, the RCMP is including a pay increase-planning figure of 3% based on recent monetary policy from the Bank of Canada. Should contract partners wish to build contingencies into their planning figures to mitigate potential fluctuations in negotiated rates or the possibility of arbitration, they are encouraged to do so.

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Authorized Strength

Updated: March 31, 2022	RM	CM	MP	PSE	ME	Total A
ICARS Municipal	14		2			16
ICARS Provincial	4					4
ICARS Total	18	0	2	0	0	20
LMD ERT Municipal ^B	48		5	2		55
LMD ERT Provincial ^C	0					0
LMD ERT Federal	13					13
LMD ERT Total	61	0	5	2	0	68
IFIS Municipal ^D	49	9	6	8	6	78
IFIS Provincial	4	2		1		7
IFIS Total ^E	53	11	6	9	6	85
IHIT Municipal ^F	57	11	8	15		91
IHIT Provincial	15	3		1		19
IHIT Total	72	14	8	16	0	110
III Municipal	1					1
III Total ^G	1	0	0	0	0	1
IPDS Municipal	33		11			44
IPDS Provincial	4					4
IPDS Total	37	0	11	0	0	48
I-Teams Executive	2			1		3
Communications		1				1
Admin Support				7		7
Admin Total ^H	2	1	0	8	0	11
Municipal Total	204	21	32	33	6	296
Provincial Total	27	5	0	2	0	34
Federal Total	13	0	0	0	0	13
I-Teams Total	244	26	32	35	6	343

I-TEAMS

ICARS

Responsible for investigating the forensic aspect of vehicle collisions that result in serious injury or death.

IERT

Responsible for resolving highrisk police operations, or those with that potential.

IFIS

Responsible for collecting, processing, analyzing, and interpreting evidence found at the scene of a crime.

IHIT

Responsible for investigating homicides, high-risk missing persons and suspicious deaths.

IPDS

Responsible for supporting front line policing with police dog teams trained to search for suspects, evidence, drugs, explosives, and human remains.

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NOTES ON AUTHORIZED STRENGTH

- **A** RM: Regular Member (RCMP), CM: Civilian Member (RCMP), PSE: Public Service Employee, ME: Municipal Employee, MP: Municipal Police Service employees reporting to a municipal police board (Abbotsford, Delta, Port Moody, New Westminster, West Vancouver).
- B In 2021, the Abbotsford police department seconded six members to IERT based on an interim MOU between IERT and AbbyPD. IERT submitted a business case to the Integrated Teams Advisory Committee and Province of BC recommending a formal integration. At the time, the stakeholders felt more information and consultation would be required in order to reach a decision to support or not support the integration and any changes to authorized strength. Due to this, there has been no adjustment to the authorized strength of IERT to reflect the members contributed by AbbyPD.
- C IERT reports their positions against the municipal and federal business lines. The Province of BC makes a financial contribution of 30% of the team operating costs, which is the approximate equivalent of 20 FTE.
- D Human resources associated with IFIS are reported differently than the other I-Teams due to the historical practice of some jurisdictions providing municipal resources to IFIS on a cost recovery basis. As this arrangement has continued for multiple years, and the costs are fully recovered from IFIS, those municipal employees are counted and reported as part of the positions associated with IFIS.
- **E** IFIS establishment under the Municipal Police Service category increased by one with the addition of Port Moody Police Department to IFIS on April 1, 2021.
- F As of April 1, 2019, Public Safety Canada and the Province of BC agreed that all positions associated with IHIT are provincial positions. The RCMP bills seventy percent of the cost of IHIT to the Province of BC and 30% to Canada. The Province of BC then bills the municipalities that participate in IHIT their portion of the costs. In order to reflect the jurisdiction that eventually pays for the positions, and to maintain consistency with previous reports, the positions are reported against the municipal and provincial business lines instead of consolidating all the positions under the provincial business line.
- **G** The Integrated Internal Investigator (III) is responsible for public complaints and code of conduct investigations involving RCMP RM and CM employees that are part of the LMD I-Teams.
- H Management and administrative positions for the LMD I-Teams are counted as part of the MBL on the corresponding organizational chart. The costs for this function are allocated proportionally to each team and business line at year-end.

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I-Teams Strategic Plan – Report Back

INTRODUCTION

As the Officer in Charge of the Lower Mainland District Integrated Teams, I am pleased to present the report on the outcome of the objectives selected for year one of the 2021 to 2024 I-Teams Strategic Plan.

This plan was the outcome of consultation with our employees, our government stakeholders, and our operational partners. The plan sets out the I-Teams mission, goals, objectives and key performance indicators for 2021 to 2024.

Chief Superintendent Bruce Singer
Officer-in-Charge – LMD I-Teams

STRATEGIC PLAN

The I-Teams implemented year one of our 2021 to 2024 strategic plan beginning

April 1, 2021. Progress was reviewed on a quarterly basis and results reported to the OIC I-Teams and the LMD District

Officer. The status of the selected goals and objectives at March 31, 2022 is included in this report.

MISSION

To enhance public safety by providing innovative, timely and responsive service within an ongoing culture of learning and engagement.

STRATEGIC PRIORITIES

Employee wellness and mental health (Our People)

- Support and foster a healthy and respectful work environment.
- > Recognize and work toward minimizing or removing systemic barriers that affect those within our organization.
- Maximize opportunities to promote and optimize employee wellness as well as support employees who experience stress, trauma or serious injury because of the nature of policing work and the environments in which they operate.

Service delivery excellence (What We Do)

Ensure employees have the capacity, training, tools, and support to provide high quality service delivery to the communities served by the I-Teams.

Organizational effectiveness (How We Do It)

- > Select objectives and key performance indicators for each team that improve productive capacity and resiliency.
- Advance efforts to improve the inclusiveness of our organization through enhanced awareness and action on issues such as systemic racism, cultural competency and humility, discrimination, and all forms of harassment.

Engagement with internal and external stakeholders (Our Partners)

- > Foster long-standing relationships with operational and governmental stakeholders crucial to the success of the L-Teams
- Engage in coordinated and proactive communications that optimize operational successes, community engagement and partnerships to promote public and stakeholder trust and confidence in the I-Teams.
- Educate the public, law enforcement partners and external stakeholders via consistent communication that highlight the efficiencies & effectiveness that such a model brings to communities and the province.

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STRATEGIC PLAN STATUS INDICATORS



COMPLETED



IN PROGRESS (II) PENDING (X)





BLOCKED

I-TEAMS 2021 OBJECTIVES AND STATUS

OBJECTIVES	STATUS
OIC I-Teams to establish equity, diversity and inclusion expectations and training for senior leaders and managers.	\oslash
Ensure each unit monitors vacancy rates and expected position turnover, has succession plans for key positions, takes prompt action to fill vacancies and implements roadmaps for employee capacity development.	\bigcirc
Implement the I-Teams Communication Plan.	\bigcirc
Consult with government stakeholders through Integrated Teams Advisory Committee meetings.	⊘⊘⊘
Consult with operational stakeholders through Integrated Team Operational Committee meetings.	\bigcirc
Present at council or committee meetings upon request to increase understanding and awareness of the I-Teams in the community.	<u> </u>
Identify supportive communications opportunities with partners.	\bigcirc
Build new and enhance existing relationships and visibility with participating policing and diverse public communities Covid protocols permitting.	<u> </u>
Design and implement system to monitor and report on strategic plan outcomes on an annual basis.	\bigcirc
Ensure each unit updates annual work plans to support goals set out in the strategic plan.	\bigcirc
Review mandate, mission, vision and set performance goals for each team.	\bigcirc
ICARS 2021 OBJECTIVES AND STATUS	
OBJECTIVES	STATUS
Assess recruitment material and process through a gender-based analysis plus lens.	\bigcirc
Maintain annual psychological assessment program among members and regularly communicate resources available to support mental health and awareness of poor mental health warning signs.	\bigcirc
NCO i/c to ensure employees use vacation days and personal care days.	\bigcirc
Schedule equity, diversity and inclusion training and track completion.	⊘⊘⊘
Address potential trauma encountered as part of the job through collaborative file debriefs immediately after file attendance.	\bigcirc

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Survey applicable external clients as to satisfaction with ICARS service.	\bigcirc
Market ICARS to internal and external police forces in order to increase awareness of collision analysis and reconstruction as a career path for police officers in those agencies.	\bigcirc
Continue to monitor key performance indicators related to resource availability, file review, and timeliness of the delivery of the completed report to the investigator.	\bigcirc
Maintain and improve employee knowledge, skills and abilities in collision analysis through peer review, collaboration, training and independent research into areas of focus set on an annual basis.	\bigcirc
IERT 2021 OBJECTIVES AND STATUS	
OBJECTIVES	STATUS
Increase the recruitment pool in order to reduce vacancies by removing cap on number of members contributed by municipal police agencies.	\bigcirc
Seek approval to increase establishment and base budget via business case to 66-funded FTE.	\bigcirc
Schedule equity, diversity and inclusion training and track completion.	\bigcirc
Strengthen operational relationships through provision of training and education on critical incidents.	⊘⊘⊘
Recruit civilian experts to manage some of the training functions in order to free up regular members for operational duties.	\bigcirc
Pursue the procurement of three armored vehicles through the development and submission of business cases to the required decision making bodies (ITAC, Province, E Division, and NHQ).	\bigotimes
Conduct a Canada-wide study on police agencies' Emergency Response Teams gender diversity and selection processes.	\bigcirc
Conduct a pilot study on handguns used in the IERT selection process to evaluate if using a weapon with a red dot sight increases the candidate qualification rate. Gather data to assess if demographic factors such as age, gender and career tenure have an impact on qualification rates in the firearms section.	\bigcirc
Completion of training blocks (hours) vs. standard.	\bigcirc
Educate other police units and agencies about opportunities to participate in IERT with specialized support resources such as crisis negotiators.	\bigcirc

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IFIS 2021 OBJECTIVES AND STATUS

OBJECTIVES	STATUS
Increase the number of authorized positions via a business case to allow the recruitment of additional apprentices in order to reduce persistent vacancies.	\bigcirc
Pursue additional resources through Forensic Identification Assistant program.	\bigcirc
Schedule equity, diversity and inclusion training and track completion.	⊘✓
Establish service expectations that account for available resources and triage call and service levels in responses to workload and overtime pressures.	\bigcirc
Provide formal and informal presentations about evidence preservation to general duty members and investigators.	\bigcirc
Increase investigational capacity through purchase of four 3D Laser Scanners and accompanying software in the next two years in order to generate 3D digital models for investigational and court purposes.	\bigcirc
Obtain training for IFIS members in scene recording and assessment with these lasers.	\bigcirc
Maintain capacity to attend files by monitoring KPI related to completion of Advanced Forensic Identification Training by employees.	\bigcirc
OIC or delegate to conduct quality assurance on 100% of opinion evidence submitted by apprentices.	\bigcirc
IHIT 2021 OBJECTIVES AND STATUS	
OBJECTIVES	STATUS
Track and promote annual consultation with employee-selected psychologist and the importance of maintaining good mental health.	\bigcirc
Schedule equity, diversity and inclusion training and track completion.	\bigcirc
Continue training on respectful workplace, communication and conflict resolution.	\bigcirc
Implement proactive employee mental health program.	\bigcirc
Enhance relationship with forensic laboratory as it relates to service delivery and responsibilities of each party throughout the investigative and prosecutorial stages and investigator responsibilities for disclosure including timelines set out	\oslash
by R. v. Jordan (2016).	\bigcirc

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Enhance working relationship with new Provincial Firearms Laboratory to support investigations, improve service delivery and proactively share information and understand the responsibilities of each party.

Conduct semi-annual joint workshops with Deputy Crowns, IHIT Team

Commanders and Team Leads to proactively address issues.

Conduct semi-annual workshops with file coordination support unit and Crown Counsel for shared learning and comprehension.	\bigcirc
Liaise with Detachment commanders for the police of jurisdiction when working on a file.	\bigcirc
Develop employees, share knowledge, and assess new investigational methods and processes through attendance and presentation at conferences and workshops.	\bigcirc
Maintain excellence in the use of conventional and non-conventional techniques in homicide investigations through internal review and application of best practices.	\bigcirc
Monitor and report existing key performance indicators for service delivery, specifically, file clearance status and convictions.	\bigcirc
IPDS 2021 OBJECTIVES AND STATUS	
OBJECTIVES	STATUS
Create and staff an administrative support NCO (Cpl.) position	\bigcirc
Schedule equity, diversity and inclusion training and track completion.	\bigcirc
Prioritize support and management of members off duty due to workplace injury with an emphasis on a timely return to work by NCO i/c or designate.	\bigcirc
Conduct community events when COVID protocols permit.	\bigcirc
Set target for number of new Detachment member orientations per year (how to work with IPDS and when to call) when Covid protocols permit.	\bigcirc
Implement recommendations from managerial review and service level study to manage vacancies and reduce impact of out of province training requirements.	\bigcirc
Monitor and manage training, validation and competency requirements as per policy and BC Provincial Policing standards.	\bigcirc
Implement the recommendations of the 2020 service delivery review and the 2020 managerial review.	\bigcirc

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I-Teams Finances

FUNDING MODEL

The I-teams are funded by municipal, provincial and federal governments. This shared funding model recognizes the cross-jurisdictional nature of crime and the benefits of integrated specialized police service delivery.

PROVINCIAL GOVERNMENT AND FEDERAL GOVERNMENT CONTRIBUTIONS

The Province of British Columbia and Government of Canada contribute funding and/or positions to the I-Teams. Their contribution amounts are due to both negotiated funding levels and historical positions assigned to the mandates when each of the I-Teams began.

MUNICIPAL GOVERNMENT CONTRIBUTIONS

All the I-Teams use the same weighted formula to allocate costs to municipalities. This formula is based on population (25%) and a rolling five-year average of Criminal Code offences (75%). This formula was approved through the Mayors Consultative Forum (now referred to as the Mayors Forum) in 2002. In early 2021, the City of Richmond completed a thorough analysis of this funding formula vs. alternative approaches and shared the results of this analysis with the Integrated Teams Advisory Committee. This assessment found that the existing formula was more accurate than the potential alternatives and no change to the formula was recommended.

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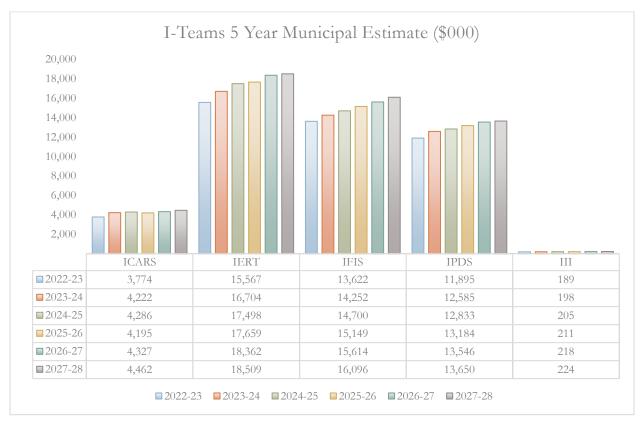
I-TEAMS ESTIMATES 22/23 - 27/28

The I-Teams provide a five-year estimate to assist municipal partners in planning their multi-year resource allocation. This estimate is reviewed and updated annually in consultation with the Integrated Teams Advisory Committee (ITAC).

I-TEAMS MUNICIPAL ESTIMATE – TOTAL BY YEAR

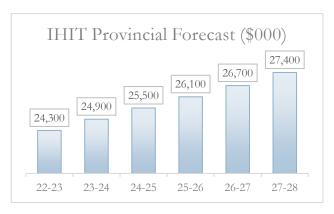
YEAR	22-23	23-24	24-25	25-26	26-27	27-28	
\$ (000)	69,346	72,861	75,021	78,167	78,767	80,342	

MUNICIPAL ESTIMATES



IHIT

Effective April 1, 2019, LMD IHIT is included as part of the RCMP Provincial Service with the 70/30 provincial/federal cost-share applied to all LMD IHIT costs. This means that all municipalities participating in LMD IHIT will benefit from the 70/30 cost share. The RCMP bills the Province of BC and the Province is responsible for billing these services to municipalities. The municipal share of the IHIT provincial forecast is shown in the chart to the right.



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2020/21 costs at applicable cost share (000)

PARTNER	ICARS	IERT	IFIS	IHIT	III	IPDS	$TOTAL^{i}$	0/0
MUNICIPAL								
Abbotsford	194			890		583	1,667	2.5%
Burnaby	270	648	1,115	1,375	10	813	4,232	6.4%
Chilliwack	172	413	710	875	6	518	2,694	4.1%
Coquitlam	158	378	650	801	6	474	2,466	3.8%
Delta		267	458			335	1,060	1.6%
Норе	13	32	55	85		40	224	0.3%
Kent	6	15	26	40		19	106	0.2%
Langley City	70	168	289	357	3	211	1,098	1.7%
Langley Township	161	386	665	820	6	485	2,523	3.8%
Maple Ridge	128	308	530	653	5	386	2,010	3.1%
Mission	66	159	273	337	3	199	1,036	1.6%
New Westminster		252		483		316	1,051	1.6%
North Vancouver City	72	172	296	365	3	216	1,123	1.7%
North Vancouver District	78	187	322	398	3	235	1,223	1.9%
Pitt Meadows	25	61	104	129	1	76	395	0.6%
Port Coquitlam	75	180	310	382	3	226	1,176	1.8%
Port Moody		70		134		87	291	0.4%
Richmond	232	557	958	1,182	9	698	3,637	5.5%
Sechelt	9	21	37	57		26	149	0.2%
Squamish	27	65	112	138	1	81	424	0.6%
Surrey	812	1,948	3,353	4,135	31	2,446	12,726	19.4%
West Vancouver	50		206	231			487	0.7%
Whistler	16	39	68	106	1	49	279	0.4%
White Rock	26	63	108	133	1	79	409	0.6%
PROVINCIAL								
Provincial Rural		173		475	2		650	1.0%
Provincial Contribution	424	3,058	715	2,585	9	516	7,307	11.1%
FEDERAL								
Federal Contribution		2,913			8		2,921	4.5%
Federal Cost Share ⁱⁱ	456	2,032	1,371	7,356	15	1,038	12,270	18.7%
Total	3,543	14,564	12,731	24,521	126	10,153	65,639	100.0%

ⁱ Totals are the invoice amounts for the period April 1, 2020 to March 31, 2021.

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ⁱⁱ Canada pays 10% of the policing services costs for RCMP policed communities with populations greater than 15,000 people. For RCMP policed communities with populations under 15,000, Canada pays 30% of the policing costs.

CALL TABULATION APPROACH

- > The call jurisdiction is recorded based on where the officer(s) physically attended the event.
- Where possible, calls for service are also categorized by the business line responsible for generating the call. The business lines are Municipal, Provincial (BC) and Federal (Canada). Generally, municipal calls relate to jurisdictions with populations greater than 5,000 people and provincial calls relate to communities with less than 5,000 people as well as areas outside city limits.
- > Call classification can be influenced by the entity responsible for generating the call. For example: there are some large files that are 'provincial' investigations where IERT may assist with an arrest within the boundaries of a municipal area. In these files, IERT counts the call against the provincial business line.
- The level of effort related to a 'call' varies between teams and by call type (i.e. break and enter vs. an assault)
- The number of resources assigned to a 'call' varies from team to team. For example, one police officer and one police dog usually manage an IPDS call. An LMD IERT call is usually a team of 12 officers as well as a critical incident commander, a crisis negotiator and one or more technical support operators.
- > The geographical location of the call may not reflect the jurisdiction of the unit that requested it. For example: an IPDS member pulls over a suspected stolen vehicle in Abbotsford based on information provided by Langley RCMP.
- > The number of calls do not correspond to the number of files created or investigations undertaken.
- For example: 1 IHIT 'call' may result in 3 calls for IFIS (homicide location, location where vehicle was found burned, suspect residence) and two calls for IERT (surveillance and high risk arrest) and three calls for IPDS (evidence search at homicide location, evidence search around vehicle discovered burned and residence search for subject of complaint). All of these calls would be associated with a single 'file' for the investigation.
- > Occasionally, an I-Team call will occur outside the Lower Mainland. These calls are usually due to the discovery that a file has a crime scene or suspect outside the Lower Mainland. For example, an IHIT investigation may lead to a request for IPDS to conduct a search for human remains in an area outside the Lower Mainland.
- > In the rare cases where, due to operational resource shortages, I-Teams assist on a file outside the Lower Mainland, travel, overtime and per diems are billed back to the police of jurisdiction. These calls are included in the call data in the following pages.

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Calls for Service

CALLS FOR SERVICE (2016 – 2021)

I-Teams Total Calls for Service by Year (2016 – 2021)

UNIT	2016	2017	2018	2019	2020	2021	TOTAL
ICARS	158	150	167	165	209	206	1,055
IERT	128	139	121	163	130	181	862
IFIS	7,463	6,389	5,954	6,100	4,618	4,515	35,039
IHIT	54	52	40	38	39	53	276
IPDS	13,023	11,399	11,699	12,382	10,351	8,309	67,163

I-Teams Calls for Service by Business Line by Year (2016 – 2021)

BUSINESS LINE	UNIT	2016	2017	2018	2019	2020	2021	TOTAL
FEDERAL	IERT	13	13	18	19	3	21	87
	IFIS	51	19	10	4	5	4	93
	IPDS	4	5	16	10	7	10	52
MUNICIPAL	ICARS	115	121	138	133	171	167	845
	IERT	69	72	77	110	86	133	547
	IFIS	7,176	6,136	5,778	5,929	4,464	4,361	33,844
	IHIT	53	50	38	38	36	52	267
	IPDS	12,601	11,025	11,354	11,951	9,967	7,978	64,876
PROVINCIAL	ICARS	43	29	29	32	38	39	210
	IERT	46	54	26	34	41	27	228
	IFIS	236	234	166	167	149	150	1,102
	IHIT	1	2	2		3	1	9
	IPDS	418	369	329	421	377	321	2,235

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Municipal Calls for Service

I-Teams Total Municipal Calls for Service by Jurisdiction (2016 - 2021)

MUNICIPAL	ICARS	IERT	IFIS	IHIT	IPDS
ABBOTSFORD	41	14	12	30	7,557
AGASSIZ		2	279	2	171
BURNABY	88	54	5,466	26	4,670
CFSEU					26
CHASE		1			
CHEAM FIRST NATION		1			
CHILLIWACK	58	44	2,447	23	6,483
CITY OF LANGLEY	26	7	726	7	2,046
CITY OF NORTH VANCOUVER	15	7	901	4	1,014
COQUITLAM	26	22	2,064	8	2,785
DELTA	1	13	426		1,915
DISTRICT OF NORTH VANCOUVER	10	11	938	5	759
EGMONT		2			
GIBSONS					5
GVTAPS					47
HALF MOON BAY		1			
HARRISON HOT SPRINGS		1			
НОРЕ	3	1	298	3	128
KAMLOOPS		1			
KELOWNA		3			3
KENT	8				3
LANGLEY				1 ⁱⁱⁱ	
LMD					3
LYTTON		1			
MAPLE RIDGE	44	34	1,873	11	3,337
MERRITT		1			14
MISSION	42	4	813	6	1,022
MULTIPLE JURISDICTIONS		16			
NANAIMO		1			
NEW WESTMINSTER		32	3	7	1,741
OTHER					23
PEMBERTON		1			
PITT MEADOWS	9	4	90	2	539
PORT COQUITLAM	13	5	388	6	1,395
PORT MOODY	2	2	31	2	385

iii Missing person – foul play suspected. Unable to determine if City of Langley or Township of Langley.

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MUNICIPAL	ICARS	IERT	IFIS	IHIT	IPDS
RICHMOND	66	39	3,836	23	3,884
SALMON ARM					2
SALMON VALLEY		1			
SECHELT			173	1	41
SQUAMISH	4	5			375
SURREY	263	184	10,028	83	20,499
TOWNSHIP OF LANGLEY	76	19	1,739	14	3,478
UBC	2	1			
UNKNOWN	24				
VANCOUVER		6	7		90
VERNON		1			1
VICTORIA					4
WEST VANCOUVER	18	1	942		107
WHISTLER	5		172	1	39
WHITE ROCK	1	4	192	2	285

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Provincial Calls for Service

I-Teams Total Provincial Calls for Service by Jurisdiction (2016 - 2021)

PROVINCIAL	ICARS	IERT	IFIS	IHIT	IPDS
ABBOTSFORD		3			
AGASSIZ		7			307
AHOUSAHT					1
ALVIN		1			
ANGLEMONT					2
ANMORE					38
ARGENTA		1			2
ARMSTRONG					1
BELCARRA					10
BOSTON BAR			39	2	27
BOWEN ISLAND			11		8
BURNABY		12			41
CFSEU					34
CHILLIWACK		13			739
CITY OF LANGLEY		2			
CITY OF NORTH VANCOUVER		1			
COLDSTREAM					2
COMOX		1			
COQUITLAM		4			
DAWSON CREEK		1			
DEAS ISLAND TRAFFIC					1
DELTA					18
DISTRICT OF NORTH VANCOUVER		13			
FORT ST. JOHN	1	1			
FRASER VALLEY REGIONAL DISTRICT	2				
GIBSONS		1		2	48
HALF MOON BAY		1			
HARRISON HOT SPRINGS	1				
HARRISON LAKE		1			
HATZIC		2			
НОРЕ		1			151
HOUSTON		1			
IMPACT					10
KAMLOOPS		3			7
KELOWNA	1	1			
LAKE COWICHAN		1			
LAKE ERROCK				1	

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PROVINCIAL	ICARS	IERT	IFIS	IHIT	IPDS
LILLOOET	1				
MANNING PARK					2
MAPLE RIDGE		8			
MISSION		6			316
MOUNT CURRIE	1				
MULTIPLE JURISDICTIONS		61			
NAKUSP					1
NEW WESTMINSTER		5			
NORTH VANCOUVER					14
OLIVER		1			1
OTHER			386		45
PEMBERTON	6	1	51		33
PENTICTON		1			
PITT MEADOWS		1			
PORT COQUITLAM		2			
PORT MOODY		1			
PROVINCIAL	188				5
RICHMOND		8			
SECHELT		1	106		52
SQUAMISH		9	374	3	180
SUMMERLAND	1				
SUNSHINE COAST	3				
SURREY		29			
TOFINO					2
TOWNSHIP OF LANGLEY		13			
UBC	5	1	135	1	109
UCUELET					1
UNKNOWN					2
VANCOUVER		4			
VANCOUVER ISLAND		1			
VERNON		1			
WHISTLER					24
WHITE ROCK		1			
WHITEHORSE					1
YALE		1			

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Federal Calls for Service

I-Teams Total Provincial Calls for Service by Jurisdiction (2016 - 2021)

FEDERAL	IERT	IFIS	IPDS
ABBOTSFORD	4		
AGASSIZ	1		
BURNABY	3		
CHILLIWACK	3		
COQUITLAM	5		
FEDERAL RCMP		93	46
HATZIC	1		
IBET			6
MAPLE RIDGE	2		
MISSION	3		
MULTIPLE JURISDICTIONS	44		
ROCK CREEK	1		
SURREY	8		
TOWNSHIP OF LANGLEY	3		
VANCOUVER	7		
WHISTLER	1		
WHITE ROCK	1		

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Calls by I-Team

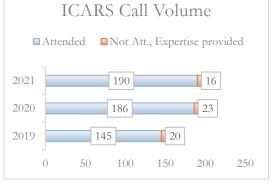
ICARS

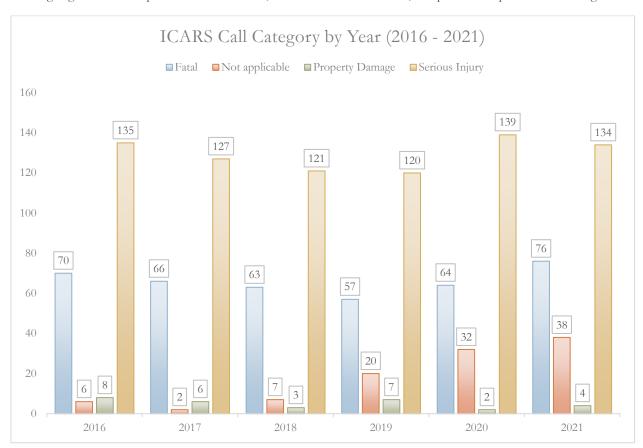
ICARS had 252 requests for service in 2021. They attended 190 of these calls and provided advice and expertise on 16 other calls. The 2021 and 2022 call volume is a 30% increase over the multi-year trend. This increase in serious collisions and fatalities in 2020 and 2021 was observed in multiple jurisdictions and reverses a decade long drop in serious collisions and fatalities in Canada.

Most crashes that ICARS attend are not a single vehicle going off the road. They generally involve a vehicle in a collision with one or more items. The call tabulation approach reflects this.

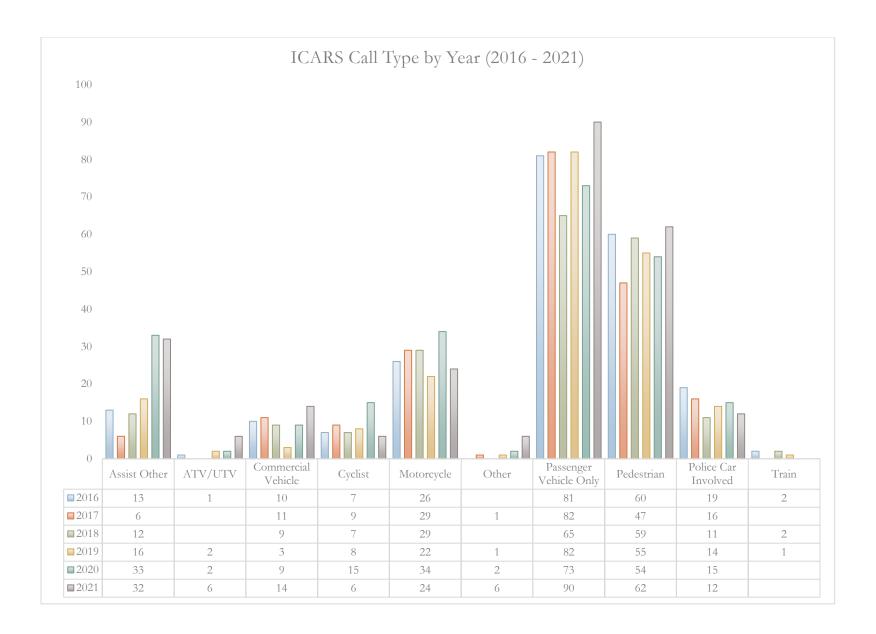
For example: if a motorcycle hits a car, it is recorded as a motorcycle crash because the motorcycle involvement increases the complexity of the analysis. If a motorcycle hits a commercial vehicle, it is recorded as a commercial vehicle crash because the commercial vehicle involvement increases the time required to reconstruct the scene. If a driver of a vehicle hits a pedestrian; it is recorded as pedestrian call.

ICARS members also assist investigators by downloading data from vehicle electronic systems. These calls are recorded under 'Assist Other' and often appear in the statistics without a location. The original location of the vehicle may not be disclosed to the ICARS member so not to influence the evidence provided. The ICARS member would attend to a secure garage location as specified on the warrant, download the information, and provide a report to the investigator.





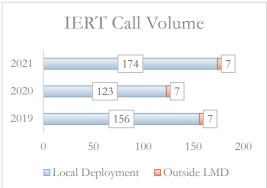
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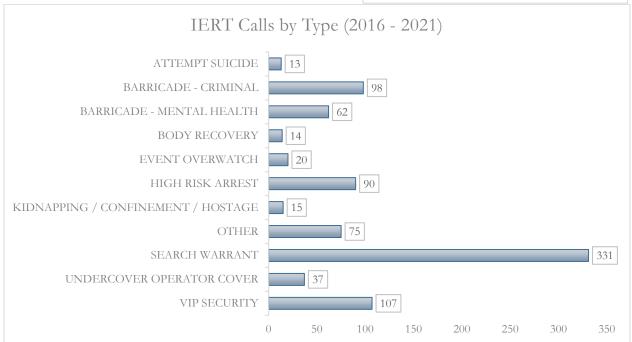


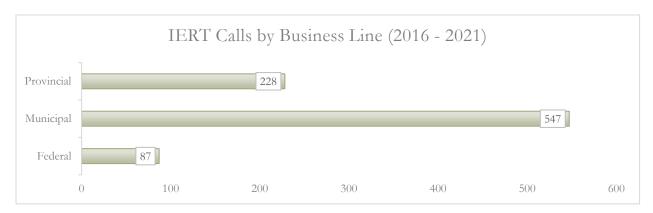
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IERT

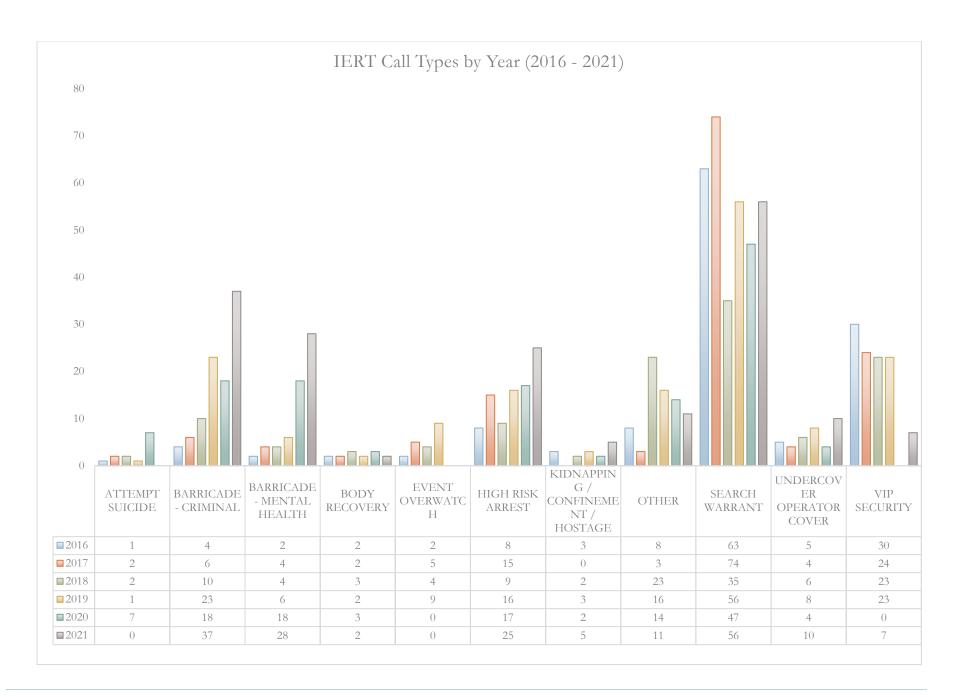
IERT attended 181 calls in 2021. An IERT call usually requires the deployment of 10 to 15 regular members in a variety of roles dedicated to the peaceful and negotiated resolution of the file. Over the 2016 to 2021 period IERT averaged 144 calls per year.







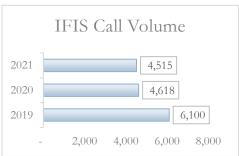
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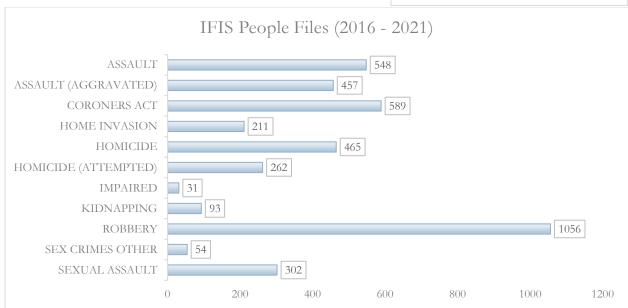


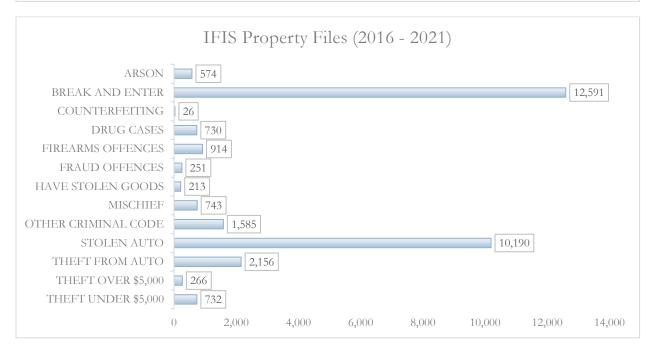
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IFIS

IFIS attended 4,515 calls in 2021. This is consistent with 2020 but below the average of the 2016 to 2019 calendar years (6,477 calls). Call volume was impacted by a small drop in demand due to Covid and focusing of resources on homicide files in 2021 due to a 35% increase in homicides between 2020 and 2021 (39 to 53). The increased level of homicides and the related increase in workload has continued into 2022.



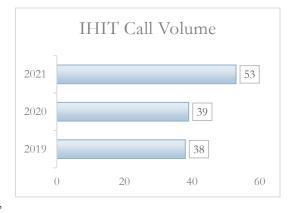




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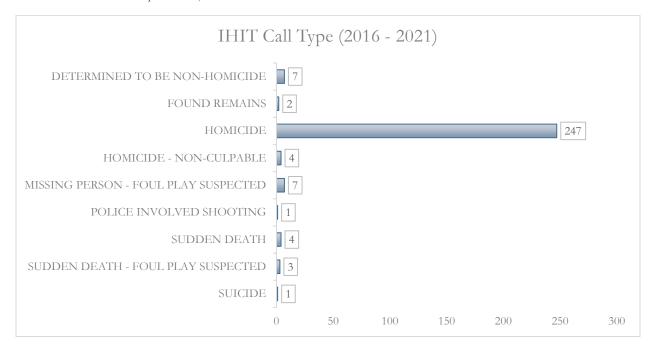
IHIT

IHIT's investigational mandate includes all homicides, sudden deaths and missing person files where foul play is suspected within the Lower Mainland District of British Columbia. IHIT also provides Operational Assistance to RCMP detachments and police departments, and has investigated police involved shootings, in custody deaths, select high profile attempt homicides and other files that have been deemed not to be homicides after thorough investigation.



IHIT attended 53 calls in 2021. Their 'mandated files' include all homicides and sudden death/missing person – foul play suspected,

and select historical high profile attempt-homicide files currently maintained at IHIT. The number of calls per year can exceed the number of mandated files as investigations may determine that the file is not a homicide. In this case, the call is transferred back to the police of jurisdiction.



Status of IHIT Investigations

IHIT's current homicide clearance rate is 57%. This translates to 403 of 711 culpable homicide investigations that have been cleared by charge, recommended charge, or by other means since the inception of IHIT in June 2003. Conversely, 308 investigations are currently "founded, not cleared". A suspect has been identified in 66% of these investigations; however, there is insufficient evidence to warrant a submission to Crown Counsel at this time.

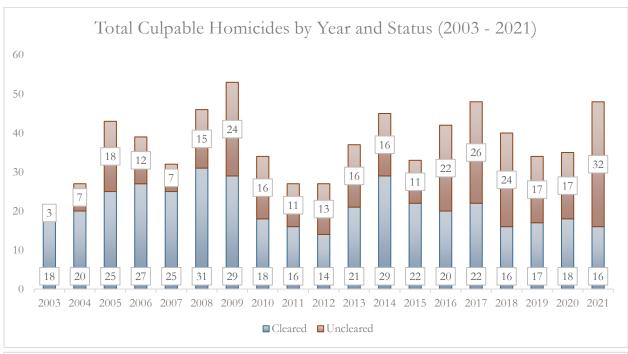
The following data is comprised of confirmed culpable homicides only and is based on the total number of culpable homicide investigations. The data is subject to change due to ongoing investigations.

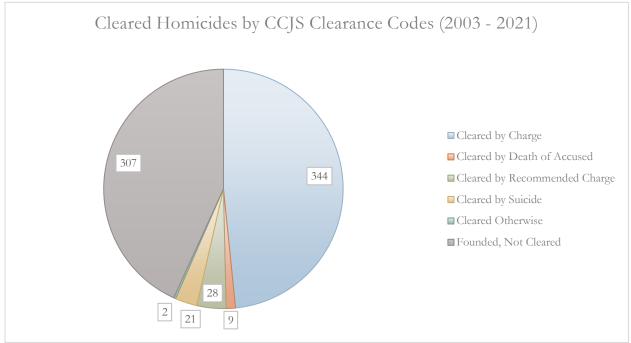
Clearance rate is an indicator of the number of IHIT investigations in which a suspect has been identified and charges have been laid or recommended. Cleared files also include those investigations in which the suspect has died prior to laying a charge. In these cases, the accused must have been considered chargeable. Those investigations in which there are multiple accused and one has been charged while others have been identified but yet to be charged are considered

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cleared as of the date of the first clearance. However, if there are multiple accused and one dies prior to charges being laid, this file is not considered cleared until the other accused parties are charged or cleared by other means.

Clearance rate is correlated to many factors, including but not limited to, the type of homicide (i.e. organized crime vs domestic) and the length of investigative time associated to a file. This is illustrated in the chart below which displays the number of cleared and uncleared files ("founded, not cleared). Files that occurred in the most recent years are more likely to have the lowest clearance rate, which is directly correlated and attributed to the type of file and the length of time that is required and associated to investigating homicides and completing submissions to Crown Counsel for charge approval. This is particularly significant in those investigations in which there is an association to organized crime.





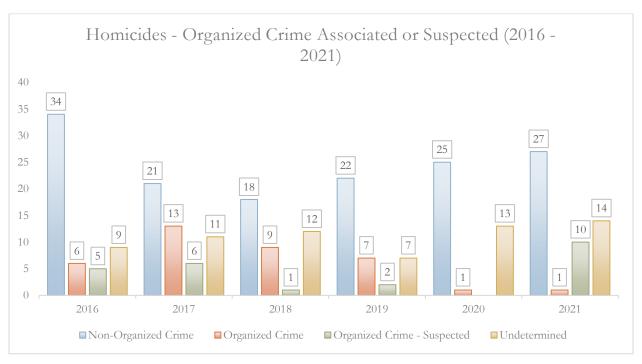
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Organized Crime Related Homicides

IHIT's current organized and suspected organized crime related homicide clearance rate is 33%. This translates to 77 of 235 culpable organized crime and suspected organized crime related homicide investigations that have been cleared by charge, recommended charge, or by other means, since the inception of IHIT in June 2003. IHIT homicide investigations are classified as organized crime related, suspected organized crime related, non-organized crime related or undetermined. In order for an IHIT file to be deemed related or suspected to be related to organized crime, a suspect must first be identified. Organized crime and suspected organized crime related homicide investigations comprise 33% of all IHIT culpable homicide files.

A number of IHIT investigations are currently coded as "Undetermined". These investigations do not meet the coding parameters to be categorized as organized crime related/suspected or non-organized crime related. Although some may appear to be organized crime related due to the circumstances and/or victim background, these files remain coded as "Undetermined" until such time that the investigation details meet the coding criteria to warrant a category change. Investigations currently coded as "Undetermined" comprise 11% of all IHIT culpable homicide files. This coding categorization has been in use since 2013. It is noted that this coding system does not account for the activity of the victim.

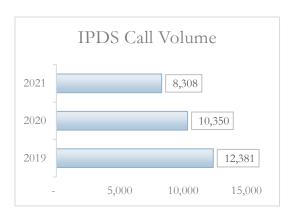
The number of cleared organized crime related homicides files is considerably lower than the overall clearance rate. Organized crime related homicides typically are more complex in nature and require additional investigative time and resources to complete submissions to Crown Counsel for charge approval.



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IPDS

IPDS had 8,308 calls in 2021. This is below trend when compared to prior years. 2021 call volume was impacted by vacancies in the unit. New members have been recruited to fill these positions. The unit expects to reach a vacancy rate of less than 5% by September 2022 when eight members return from training. The following tables and charts present the calls by type, business line and outcome for the years 2016 – 2021.



IPDS Calls by Type and Business Line (2016 - 2021)

CALL TYPE	FEDERAL	MUNICIPAL	PROVINCIAL	TOTAL	0/0
ALARM		4,896	80	4,976	7.41%
ASSAULTS		4,954	170	5,124	7.63%
ASSIST GENERAL PUBLIC		4,838	131	4,969	7.40%
ASSIST OTHER AGENCY	3	639	72	714	1.06%
BORDER ENFORCEMENT	10	1,206	13	1,229	1.83%
BREAK AND ENTER		10,758	199	10,957	16.31%
EMERGENCY RESPONSE TEAM	12	1,013	81	1,106	1.65%
EXPLOSIVES	11	352	21	384	0.57%
HOMICIDE		289	32	321	0.48%
MISSING PERSON	1	1,566	182	1,749	2.60%
NARCOTICS	5	902	30	937	1.40%
OTHER CRIMINAL CODE	1	9,477	321	9,799	14.59%
POSSESS STOLEN PROPERTY		744	33	777	1.16%
ROBBERY		2,373	33	2,406	3.58%
SHOTS FIRED		1,372	41	1,413	2.10%
SUICIDAL		2,614	191	2,805	4.18%
THEFT MOTOR VEHICLE		3,549	180	3,729	5.55%
THEFT OTHER		2,907	42	2,949	4.39%
TRAFFIC		1,867	150	2,017	3.00%
VIP SECURITY	7	43	5	55	0.08%
WARRANT	1	2,934	92	3,027	4.51%
WEAPONS	1	5,559	159	5,719	8.52%
Total	52	64,852	2,258	67,162	100%

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Call outcome definitions

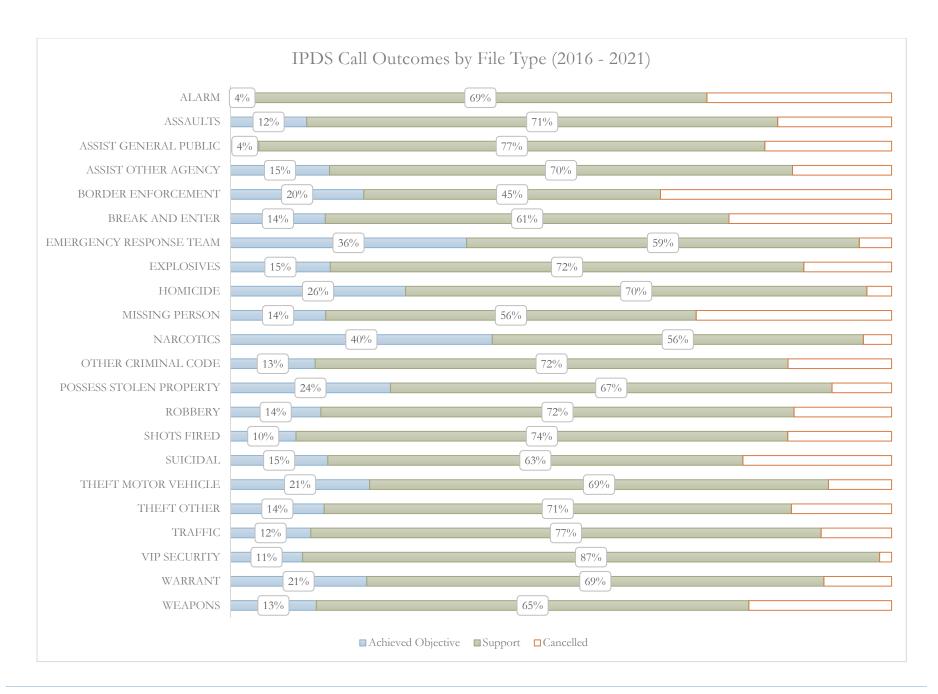
IPDS records their role in calls using the following categories:

Achieved Objective means the dog team achieved their objective for the profile in use. For example, the dog indicated on the potential location of drugs in a vehicle and drugs were found.

Support - Dog team provided backup to other members in anticipation of potential deployment or the dog was used but found nothing to report. For example, the dog team supported IERT on a high-risk arrest call by securing the perimeter and on the possibility that the location may need to be searched for the subject of the complaint. However, the subject of complaint was arrested without incident and the dog team was only used to contain the scene.

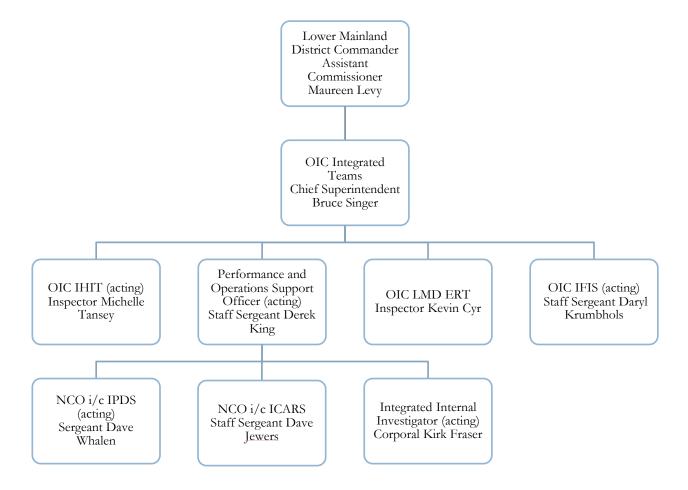
Cancelled - The call was cancelled by dispatch or a handler after the team began deployment to the call. For example, a dog team may have been requested to search a forested area of a park for the subject of a complaint while the general duty officers held containment on the site. The subject of complaint is located prior to arrival of the dog team and the call is cancelled.

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I-Teams Leadershipiv



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iv OIC - Officer in Charge; NCO i/c - Non-commissioned Officer in Charge; Organizational chart as of 2022-05-24.

Partners

ABBOTSFORD POLICE DEPARTMENT

Chief Constable Mike Serr

604-859-5225 | https://abbypd.ca | @AbbyPoliceDept

DELTA POLICE DEPARTMENT

Chief Constable Neil Dubord

604-946-4411 | https://deltapolice.ca | @deltapolice

METRO VANCOUVER TRANSIT POLICE

Chief Officer Dave Jones

604-515-8300 | https://transitpolice.ca/ | @TransitPolice

NEW WESTMINSTER POLICE DEPARTMENT

Chief Constable Dave Jansen

604-525-5411 | http://nwpolice.org |@NewWestPD

PORT MOODY POLICE DEPARTMENT

Chief Constable David Fleugel

604-461-3456 | http://portmoodypolice.ca | @PortMoodyPD

PROVINCE OF BRITISH COLUMBIA

Policing and Security Branch

250-387-1751 | https://www2.gov.bc.ca/gov/content/justice/criminal-justice/policing-in-bc/

RCMP LOWER MAINLAND DISTRICT INTEGRATED TEAMS

Officer in Charge - Chief Superintendent Bruce Singer

778-290-4844 | https://bc.rcmp.ca | @BCRCMP

WEST VANCOUVER POLICE DEPARTMENT

Chief Constable John Lo

604-925-7300 | https://westvanpolice.ca | @www.westvanpolice.ca | www.westvanpolice.ca | <a href="@www

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